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February 27, 2013

Henry Walker
Bradley Arant Boult Cummings LLP
1600 Division Street, Suite 700
PO Box 340025
Nashville, Tennessee 37203

RE: Berry's Chapel Shut-Off Process Tariff Amendments
TRA Docket No. 13-00027

Dear Mr. Walker;

The purpose of this letter is to request that Berry's Chapel amend its shut-off tariff to make clear that it will not install water shut-off valves in water lines or meters owned by HB&T or by customers served by HB&T without having first obtained approval from HB&T and the customer. In a letter dated February 19, 2013, Berry's Chapel made such a clarification with regard to the City of Franklin:

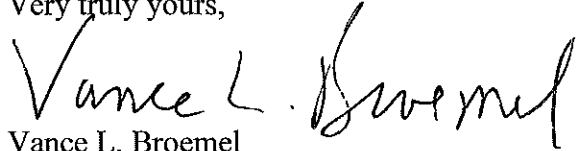
If the Corporation does not have a contract with a water utility which provides for the termination of water service for nonpayment of sewer charges, the Corporation may purchase and install, at the Customer's expense, a water shut-off valve on the customer's side of the water meter, except that the Corporation shall not install water shut-off valves on water lines or meters owned by the City of Franklin or by customers served by the City of Franklin without first obtaining written approval from the City of Franklin.

To date Berry's Chapel has provided no record of approval or legal authority for the right to enter on the property of either HB&T or customers of HB&T. Should Berry's Chapel attempt to enter on the private property of any customer without that customer's consent and shut off

water service from HB&T, it is possible that such action might be considered interference with the contract between HB&T and the customer and result in litigation, thus unnecessarily depleting the resources of Berry's Chapel.

Please feel free to contact the Consumer Advocate if you wish to discuss this matter. By copy of this letter I am informing HB&T of our position.

Very truly yours,

A handwritten signature in black ink that reads "Vance L. Broemel". The signature is written in a cursive, flowing style.

Vance L. Broemel
Senior Counsel
(615) 741-8733

CC: Directors of TRA

Tom Puckett, Director
HB&T
505 Downs Blvd
Franklin, TN 37064