TENNESSEE REGULATORY AUTHORITY

Earl Taylor, Executive Director Jim Allison, Chairman Herb Hilliard, Vice Chairman Robin Bennett, Director Kenneth Hill, Director David Jones, Director



502 Deaderick Errect of Floor Nashville, TN 37243 CONSUMER SERVICES DIVISION

JUN 3 0 2014

TN REGULATORY AUTHORITY

2014-2015 RENEWAL APPLICATION FOR AUTHORITY TO PROVIDE PUBLIC PAYPHONE SERVICE

(Tenn. Comp. R. & Regs. Rule 1220-4-2-.43 to 1220-4-2-.54)

Company ID Number: 128953	(To Be filled out by the TRA	Docket Number: 1200104
Part 1: General Information		
Name of Applicant <u>Public</u>	· Communicati	ons Services, Inc.
Address 12021 Sunse	+ HILS Road, S	Sulte 100
State Reston, VA	Zip Code <u>& 0190</u> Pho	one No: (103 <u>439</u> -1662
Name and telephone number of conthrough Friday:	tact person authorized to respond	d to Authority inquiries Monday
SUSDI COCKORK	Tele	18-672-2637 ephone
thas windward Con Address Cit	course Stc 160 f	Alphanetta 6A 3005 tate Zip
Mail the completed renewal applica	tion to:	
	Tennessee Regulatory Authority Consumer Services Division 502 Deaderick Street, 4 th Floor Nashville, TN 37243.	

Should you have any questions, please call Jaclyn House at (615)741-2904.

Part II Service and Repair

- A. Maintenance of Public Payphone ("COCOT")
 - (1) How do you intend to service and maintain COCOTS

	Personally
	Full time Technician
	Part Time Technician
Y	Service/repair contract with 3 rd party

(2) Identify names and qualifications of the party/parties responsible for service and repair.

Part III Display Card

Attach a copy of the display card posted on the pay telephone. This card must contain all required information listed in the attached Tenn. Comp. R. & Regs. 1220-4-2-.49 (1)(f):

- A. The charge and operating instructions.
- B. Long Distance Carrier, Address, and 800 Number must be on the card.
- C. Company Name, Address, Phone Number with a place for your TRA ID Number.
- D. Information for using Long Distance, (0+Area Code + Number within this Area Code and Outside this Area Code.
- E. Information for Collect Calls, Person-To-Person Calls, and Station-To-Station Calls.
- F. Directory Assistance (Local Calling Area) Outside Calling Area (411 or 1+411)
- G. Emergency Help (Dial)
- H. Dial 611 for Refund (Or indicate how you handle refunds)
- I. Free Calls Toll Free 800 or 888 numbers, Repair Service. (This Instrument is serviced by: Name & Address and telephone number of Service Technician).
- J. Method of service provided—One-way (outbound calls only) or Two-way service

Attach a copy of the Display Card in this space:

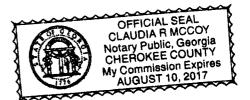
See ATTACKEL

Part IV Rule Compliance Agreement

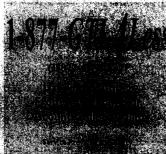
- A. The Customer Owned Coin or Coinless Operated Telephone (COCOT) renewal authorization applicant, hereby, affirms the following:
 - I have received, read, and understood the Tennessee Regulatory Authority's Public Payphone Service Rules and Regulations;
 - I understand the penalties for non-compliance with these rules and regulations;
 - I recognize all associated fees to provide Payphone Service, including the fee assessed for additional Payphone instruments;
 - I will comply with the TRA Payphone Service Rules and all applicable state laws;
 - I will submit a monthly report to the TRA indicating any COCOT additions accompanied with the proper fee;
 - All information provided in the attached COCOT registration document is true to the best of applicant's knowledge.

Applicant Signature Date

Subscribed and sworn before r	me this	6	Month, _	23	_day, of _	2014 Year	
Notary Public Claude	à K	me	لعب				
My Commission expires the	8	Mon	0	Dav.	of 201	7 Year	SEAL











ATTENTION

International Calls may only be placed through the Debit Program managed by Global Tel*Link. Like domestic debit calls, International Calls will receive a discount off the Tariffed Collect Call Rate.

Placing an International Call

The call setup is the same as placing a domestic debit call. Please follow these directions and voice prompts when placing the call:

- 1. Lift telephone handset
- 2. Select language (Dial 1 for English or Dial 2 for Spanish)
- 3. Enter the telephone number you wish to call. For international numbers, not a part of the North American Dialing Plan, you must dial 011, followed by the Country Code, City Code and Telephone number (i.e. 011-52-667-123-4567) in order to complete the call.
- 4. For International destinations that are a part of the North American Dialing Plan, (Canada, Puerto Rico and the Caribbean) dial Area Code followed by Telephone number (i.e. for Puerto Rico 787-123-4567)
- 5. Select call type. (Dial 3 to place a Debit Call)
- 6. Enter your eight (8) digit State ID followed by your four (4) digit PIN.
- 7. At the tone state your name. (Note: This is required only for your first call. Your name will be recorded and played on all subsequent calls.)
- 8. Hold until your call is connected.

Please Note: All International Destination Numbers MUST be on your Allowed Call list.

International Call Rates

Below are a few rate examples for commonly called international destinations. The rates per minute DO reflect a debit discount.

Australia	\$0.69	Bolivia	\$1.68	Brazil	\$1.13
China	\$2.26	El Salvador	\$1.41	France	\$0.58
Germany	\$0.59	India	\$2.24	Jamaica	\$1.94
Japan	\$0.70	Mexico, zones 1-3	\$0.63	Mexico, zones 4-8	\$1.10
Peru	\$1.58	Russia	\$1.90	Slovakia	\$1.42
Taiwan	\$1.27	United Kingdom	\$0.46	Yugoslavia	\$1.78

Should you have rate questions on any other country, please contact Global Tel*Link.