

TENNESSEE REGULATORY AUTHORITY



460 James Robertson Parkway
Nashville, Tennessee 37243-0505

September 21, 2012

BY MESSENGER MAIL

John J. Baroni, Esq.
Assistant Attorney General
Consumer Advocate and Protection Division
Office of the Attorney General and Reporter
426 5th Avenue N., 3rd Floor
Nashville, TN 37243

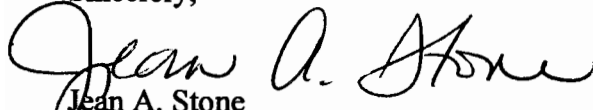
RE: Response to Request for Records – TRA Docket 12-00068

Dear Mr. Baroni:

Enclosed please find the responses to the information you requested pursuant to Tenn. Code Ann. § 65-4-118(b)(2) in TRA Docket No. 12-00068. Our provision of the requested information should not be construed as an acknowledgment that such reports are subject to the Tennessee Public Records Act. Electronic copies in response to your requests are enclosed on Compact Discs. Please note that we have not received any service metric reports or complaints and that the Excel files submitted with surveillance reports you requested are submitted quarterly. Also note that the Authority is not attesting to the accuracy of the information in the reports provided by the Company.

A copy of this letter is being sent to counsel of record in Docket 12-00068. The Consumer Advocate should provide a copy of the responses to any counsel or party in this docket upon request. If you have any questions, please do not hesitate to contact me.

Sincerely,


Jean A. Stone
General Counsel

Enclosures

c: Docket No. 12-00068 (without enclosures)
Klint W. Alexander, Esq. (without enclosures)
Ronald Comingdeer, Esq. and Mary Kathryn Kunc, Esq. (without enclosures)