

STATE OF TENNESSEE

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September 20, 2012

Kelly Cashman-Grams  
General Counsel  
c/o Sharla Dillon  
Docket Manager  
Tennessee Regulatory Authority  
460 James Robertson Pkwy.  
Nashville, TN 37243-0505

filed electronically in docket office on 09/20/12

**Re: *Petition of Navitas TN NG, LLC for a General Rate Increase***  
**Docket No. 12-00068**

Dear Ms. Grams:

Pursuant to Tenn. Code Ann. §65-4-118(b)(2), the Consumer Advocate and Protection Division of the Attorney General's Office ("Consumer Advocate") respectfully requests the Tennessee Regulatory Authority ("Authority", "TRA") to furnish some specific records which are filed with the Authority by Navitas TN NG, LLC ("Navitas" or "Company") in the normal course of business and other records the Consumer Advocate believes the TRA may possess. The records requested are as follows:

- A. The service metric reports compiled by Navitas and filed with the Authority for the last two calendar years.
- B. Electronic copies of the monthly excel files submitted by Navitas with each monthly surveillance report filed.
- C. Either electronic or hard copies of consumer complaints filed with the Authority concerning Navitas, excluding any complaints posted publicly on the TRA's docket website.

D. Electronic copies of all annual reports filed by Navitas.

Thank you for your time and consideration of this matter. If you have questions regarding this request, please contact me at (615) 741-8726.

Sincerely,



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John J. Baroni  
Assistant Attorney General  
Office of the Attorney General  
Consumer Advocate and Protection Division  
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CC: all parties of record in Docket 12-00068