TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Kevin Rogers

Question:

1. In Kevin N. Roger's testimony on page 4, the Company states that it has never received a USEPA notice of violation of any type in its 125 year history. Has the Company received any advice, warnings or fines concerning water quality? If so, describe.

Response:

No, in Tennessee the USEPA works through the Tennessee Department of Environment and Conservation (TDEC).

TAWC has had no warnings or fines concerning water quality through TDEC or USEPA.

TDEC routinely sends advisory information via general announcements to all water utilities as they see the need arise. Additionally, we work very closely with TDEC and frequently ask questions about reports or interpretations to ensure we fully understand and comply with our regulations.

The 2011 Sanitary Survey scored TAWC 99 out of 100 and contained the following comment which was corrected:

There were several entries in the system's flushing records where the initial chlorine residual was recorded as lower than the 0.2 mg/L standard. If these are true readings, additional flushing should be scheduled to eliminate this problem and maintain the proper disinfection levels throughout the distribution system. Some entries showed a lower residual after flushing the line than before the initial test. The flushing records indicate that most of the hydrants were flushed for five minutes every time. Every effort must be made to provide a precise measurement of the flushing time and the free chlorine residual at flushing locations. This should be done in accordance with the Rule 1200-5-1.17(10).

The 2009 Sanitary Survey scored TAWC 99 out of 100 and contained the following comment which was corrected:

A potential cross connection exists in the chemical room and other areas at the plant. Hoses that are connected to the water supply must also have a vacuum breaker. This is a violation of Rule 1200-5-1.17(6).

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Kevin Rogers

Question:

2. Provide the monthly usage from December 2010 through June 2012 (by Company) for the twenty-five (25) largest customers identified in response to MFG-19 and identify the rate schedule applicable to each Company.

Response:

Please refer to the attachment.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
CONSUMER ADVOCATE AND PROTECTION DIVISION
TAW_R_TRADR1#02_073012
Usage by 25 Largest Customers from December 2010 through June 2012

Account Name	Rate Schedule	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Grand Total
Pilgrim's Pride	A2M4, A3M4, A3M4S, A3MSM	46,124	46,681	49,747	50,711	47,322	54,342	55,481	57,608	53,022	58,291	50,815	53,083	47,197	52,909	51,469	54,224	54,005	52,103	55,771	**990,905**
Koch Food LLC	A2M4, A3M4, A3M4S, A3MSM	43,585	46,040	41,475	40,640	38,215	41,765	45,245	52,315	49,810	50,790	44,800	41,745	39,485	48,155	46,985	53,928	54,237	50,810	52,260	**882,285**
City of Fort Oglethorpe	D5MFM	33,073	37,452	38,038	34,955	33,007	41,465	43,283	43,946	40,897	45,169	36,559	34,178	35,409	41,525	37,812	41,389	38,043	39,480	44,064	**739,744**
Walden's Ridge Utility Distict	D5MWM	36,683	40,551	36,725	32,905	32,656	34,594	52,225	42,545	46,162	43,474	38,122	28,081	26,855	29,829	25,511	27,347	35,026	41,642	40,124	**691,057**
Town of Signal Mountain	D5MSM	28,596	30,932	28,287	27,502	28,779	34,065	55,801	44,205	52,302	46,736	36,225	27,382	26,596	28,459	23,948	25,427	31,991	39,678	38,497	**655,408**
Chatt Coca-Cola Bottling	A3M4S, A3MSM	14,633	13,600	16,434	21,096	22,401	27,734	28,187	21,338	24,682	25,350	21,836	13,019	16,019	13,359	18,376	19,128	26,188	25,860	29,501	**398,741**
Southern Cellulose	A3M4, A3M4M, A3M4S, A3MSM	13,874	14,862	12,870	12,454	13,754	16,139	15,971	2,216	32,413	16,017	14,699	13,481	15,849	14,900	13,500	13,911	12,609	14,511	14,319	**278,349**
City of Chattanooga	A4M4, A4M4M	12,054	13,380	14,461	13,578	12,625	14,540	21,381	17,090	16,050	18,082	13,524	11,305	11,203	11,975	11,039	12,079	12,041	12,307	15,247	**263,961**
Catoosa Utility District	D5MCM	2,310	1,590		602	4,447	1,385	7,635	27,347	57,143	65,904	16,775	1,020	3,320					12,585	24,840	**226,903**
Erlanger Medical Center	A2M4, A4M4S, A4MSM	7,911	8,210	7,767	9,375	9,728	12,021	13,379	15,625	15,441	14,345	9,923	8,951	8,271	9,262	9,391	9,792	11,965	11,746	13,616	**206,719**
Na Industries Inc	A3M4, A3M4M	10,240	11,087	10,196	10,073	9,340	9,457	9,872	9,093	10,769	8,281	9,301	7,964	9,421	9,846	9,298	9,709	8,078	6,609	6,690	**175,324**
Bunge Foods Corporation	A3M4, A3M4M	7,109	8,640	8,229	9,177	7,933	8,269	8,675	9,705	8,387	9,098	8,585	7,409	7,977	8,199	6,942	8,012	7,530	7,094	8,663	**155,633**
Memorial Hospital	A2M4, A2M4S, A2MSM	8,398	6,650	6,629	7,255	7,323	7,611	8,138	10,312	12,116	10,938	9,696	8,325	7,363	6,400	7,641	6,387	7,172	8,841	4,931	**152,126**
BASF Corporation	A3M4, A3M4M	6,657	5,998	6,878	6,535	7,111	6,977	7,867	7,299	7,169	7,903	6,047	6,923	5,040	4,863	6,111	6,552	6,263	6,338	7,364	**125,895**
BASF Corpration	A3M4	6,141	9,448	9,578	10,568	8,976	11,152	11,035	7,265	17,526	13,118	5,391	7,893	1,527							**119,618**
Mueller Co	A3M4, A3M4M	4,373	4,224	4,157	4,644	4,876	5,099	6,506	5,204	5,443	5,749	5,077	4,641	6,567	4,615	3,870	4,881	5,619	6,498	6,426	**98,469**
Akzo Nobel Surface Chemistry	A2M4, A3M4S, A3MSM	4,707	3,648	4,437	7,068	10,503	5,868	4,195	4,180	4,676	4,402	4,457	4,467	3,307	3,280	3,843	4,159	4,013	4,300	4,414	**89,924**
Blue Cross Blue Shield	A2M4S, A2MSM	4,151	2,731	2,997	3,236	3,460	3,449	4,367	4,754	5,041	5,549	3,860	3,715	2,421	2,632	2,945	2,754	4,405	5,888	5,593	**73,948**
Harriet Tubman	A4M4S, A4MSM	3,787	4,125	4,611	3,665	3,401	3,513	3,732	3,204	3,672	3,702	4,315	3,556	3,866	4,328	3,710	3,758	3,543	3,425	2,817	**70,730**
East Lake Courts	A4M4S, A4MSM	6,478	3,090	2,887	2,969	3,467	3,401	3,450		6,822	3,518	3,275		3,848	6,566	3,510	4,285	3,717	3,413	3,867	**68,563**
Farleys and Sathers Candy Co	A3M4, A3M4M	3,849	3,623	3,296	3,083	3,229	3,001	3,400	3,153	2,892	3,638	3,533	2,943	2,222	2,334	3,127	3,334	3,543	3,867	4,021	**62,088**
Chattem Chemicals Inc	A3M4	2,848	3,699	3,820	3,537	3,731	3,806	4,167	3,846	3,473	2,594	2,547	2,576	2,383	2,943	2,657	2,457	2,834	2,675		**56,593**
University of TN	A2M4, A2M4S, A2MSM, A4M4, A4M4S, A4MSM	4,028	2,741	4,308	4,199	5,121	5,861	5,437	5,578	5,537	7,847	6,244	4,984	4,870	2,610	4,400	4,559	6,054	4,562	4,519	**93,459**
Hamilton Co Jail	A4M4S, A4MSM	2,599	3,015	2,702	2,540	2,638	2,793	2,792	3,106	2,829	3,205	2,649	2,584	2,611	2,702	2,420	2,673	2,846	2,529	2,805	**52,038**
Emma Wheeler Homes	A4M4S, A4MSM	2,492	3,096	2,625	2,514	3,463	2,150	3,125	3,241	2,799	3,090	2,439	2,402	2,404	2,849	2,355	2,420	2,285	2,317	2,567	**50,633**
Grand Total		**316,700**	**329,113**	**323,154**	**324,881**	**327,506**	**360,457**	**425,346**	**404,175**	**487,073**	**476,790**	**360,694**	**302,627**	**296,031**	**314,540**	**300,860**	**323,165**	**344,007**	**369,078**	**392,916**	**6,779,113**

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Donald J. Petry

Question:

3. Provide an updated schedule TAW_R_TRAFAQ_020_Attachment 1 (Excel file) for MFG-20 titled “Customers by Classification” to include January – June 2012 in the same format as the monthly data provided for 2009 -2011.

Response:

Please refer to the attachment.

Tennessee American Water Company
Customers by Classification
Data Request TAW_R_TRADR1#003

2009	Residential	Commercial	Industrial	Fire Service	OPA	Resale	Total
January	64,737	8,253	123	1,119	671	9	74,912
February	64,416	8,201	122	1,140	667	9	74,555
March	64,484	8,130	122	1,252	667	9	74,664
April	64,404	8,165	118	1,251	668	9	74,615
May	64,409	8,172	118	1,236	672	9	74,616
June	64,548	8,212	118	1,235	673	9	74,795
July	64,646	8,219	118	1,233	672	9	74,897
August	64,728	8,241	118	1,234	672	9	75,002
September	64,632	8,216	118	1,232	672	9	74,879
October	64,469	8,204	118	1,229	673	9	74,702
November	64,428	8,178	118	1,231	672	9	74,636
December	64,315	8,132	117	1,229	673	9	74,475

2010	Residential	Commercial	Industrial	Fire Service	OPA	Resale	Total
January	64,245	8,126	116	1,228	676	9	74,400
February	64,307	8,097	116	1,222	677	9	74,428
March	64,458	8,097	116	1,228	679	9	74,587
April	64,687	8,120	115	1,224	681	9	74,836
May	64,727	8,128	116	1,225	680	9	74,885
June	64,902	8,141	115	1,239	678	9	75,084
July	65,038	8,136	115	1,237	679	9	75,214
August	65,076	8,146	115	1,237	680	9	75,263
September	65,123	8,150	115	1,241	679	9	75,317
October	65,061	8,168	114	1,236	676	9	75,264
November	64,922	8,152	114	1,235	671	9	75,103
December	64,811	8,121	113	1,239	670	9	74,963

2011	Residential	Commercial	Industrial	Fire Service	OPA	Resale	Total
January	64,650	8,112	113	1,234	671	9	74,789
February	64,691	8,097	113	1,236	667	9	74,813
March	64,790	8,144	113	1,238	671	9	74,965
April	64,656	8,120	113	1,240	669	9	74,807
May	64,723	8,143	112	1,238	671	9	74,896
June	64,996	8,149	112	1,237	668	9	75,171
July	65,135	8,152	112	1,238	670	9	75,316
August	65,190	8,147	112	1,241	672	9	75,371
September	65,257	8,137	112	1,237	677	9	75,429
October	65,023	8,125	112	1,236	671	10	75,177
November	64,868	8,101	112	1,238	665	10	74,994
December	65,228	8,120	112	1,245	669	10	75,384

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Donald J. Petry

Question:

4. In response to MFG-21 the Company states, "Copies of declining water usage work papers are provided in TAW_R_TRAFQ_013_060112 under the Revenue and Declining Usage folders." Provide the amount of any WNA reflected in this analysis.

Response:

There is no WNA, however, a revenue reduction of $899,489 was made based on an analysis of declining residential and commercial water usage.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Donald J. Petry

Question:

5. Provide the average water usage for 2009, 2010 and the total six months ending June 30, 2012 in the same format as provided for 2011 on the work sheet titled, "Average Usage Per Customer Per Month." (Exhibit REV-3-Revenue by Class-DJP, Schedule REV-3.1 WP20).

Response:

Please see attached.

Tennesee American Water Company
Docket No. 12-00049
For the Twelve Months Ended December 31, 2009
Average Usage Per Customer Per Month

	Total Company	Chattanooga	Lookout Mountain	Lakeview Water	Suck Creek	Lone Oak
Sales						
Residential	4,423,744	3,992,942	221,491	186,754	15,080	7,477
Commercial	3,914,255	3,854,414	37,313	22,416	103	9
Industrial	2,486,213	2,486,213	-	-	-	-
Other Public Authority	1,038,423	1,025,432	10,411	2,580	-	-
Other Water Utilities	1,397,529	1,397,529	-	-	-	-
Customers						
Residential	71,347	66,344	1,895	2,776	211	121
Commercial	9,133	8,885	80	162	4	2
Industrial	163	163	-	-	-	-
Other Public Authority	772	729	34	9	-	-
Other Water Utilities	4	4	-	-	-	-
Average Usage per Month						
Residential	5.17	5.02	9.74	5.61	5.96	5.15
Commercial	35.72	36.15	38.87	11.53	2.15	0.38
Industrial	1,271.07	1,271.07				
Other Public Authority	112.09	117.22	25.52	23.89		
Other Water Utilities	29,115.19	29,115.19				

Tennesee American Water Company
Docket No. 12-00049
For the Twelve Months Ended December 31, 2010
Average Usage Per Customer Per Month

	Total Company	Chattanooga	Lookout Mountain	Lakeview Water	Suck Creek	Lone Oak
Sales						
Residential	4,555,858	4,089,784	259,127	182,443	16,004	8,500
Commercial	4,037,764	3,958,898	52,934	25,828	86	18
Industrial	2,664,439	2,664,439	-	-	-	-
Other Public Authority	1,119,742	1,107,882	8,622	3,238	-	-
Other Water Utilities	1,388,478	1,388,478	-	-	-	-
Customers						
Residential	68,671	63,684	1,888	2,770	210	119
Commercial	8,777	8,528	84	159	4	2
Industrial	156	156	-	-	-	-
Other Public Authority	751	709	33	9	-	-
Other Water Utilities	4	4	-	-	-	-
Average Usage per Month						
Residential	5.53	5.35	11.44	5.49	6.35	5.95
Commercial	38.34	38.69	52.51	13.54	1.79	0.75
Industrial	1,423.31	1,423.31				
Other Public Authority	124.25	130.22	21.77	29.98		
Other Water Utilities	28,926.63	28,926.63				

Tennesee American Water Company
Docket No. 12-00049
For the Six Months Ended June 30, 2012
Average Usage Per Customer Per Month

	Total Company	Chattanooga	Lookout Mountain	Lakeview Water	Suck Creek	Lone Oak
Sales						
Residential	2,106,929	1,912,242	100,619	83,149	6,817	4,102
Commercial	1,887,388	1,859,113	17,807	10,238	10	220
Industrial	1,267,744	1,267,744	-	-	-	-
Other Public Authority	527,847	521,888	4,761	1,193	5	-
Other Water Utilities	667,217	667,217	-	-	-	-
Customers						
Residential	66,247	61,214	1,945	2,758	209	121
Commercial	8,406	8,167	79	154	4	2
Industrial	155	155	-	-	-	-
Other Public Authority	764	720	36	7	1	-
Other Water Utilities	4	4	-	-	-	-
Average Usage per Month						
Residential	5.30	5.21	8.62	5.02	5.44	5.65
Commercial	37.42	37.94	37.57	11.08	0.42	18.33
Industrial	1,363.17	1,363.17				
Other Public Authority	115.15	120.81	22.04	28.40	0.83	
Other Water Utilities	27,800.71	27,800.71				

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Donald J. Petry

Question:

6. Update the response to MFG-27 (Excel files) to include 2009, 2010 and 2012 through June. (TAW_R_TRAFAQ_027_Attachment 2-SFR Adjustments and Attachment 1-Spl Contract Cust)

Response:

Please refer to the attachment.

Tennessee American Water Company
Special Contract Customers
2009 Usage (CCF)

Account Name	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Total
City of Fort Oglethorpe	56,814	37,504	36,019	42,300	35,206	36,906	50,072	38,445	37,906	38,523	38,547	38,129	486,371
	56,814	37,504	36,019	42,300	35,206	36,906	50,072	38,445	37,906	38,523	38,547	38,129	486,371
Walden's Ridge Utility Distict	38,774	34,793	29,765	41,019	40,644	41,734	52,376	42,300	33,392	26,455	29,731	26,374	437,357
	38,774	34,793	29,765	41,019	40,644	41,734	52,376	42,300	33,392	26,455	29,731	26,374	437,357
Town of Signal Mountain	35,236	32,614	28,845	31,787	37,168	41,001	53,959	44,903	34,408	27,213	29,666	26,424	423,224
	35,236	32,614	28,845	31,787	37,168	41,001	53,959	44,903	34,408	27,213	29,666	26,424	423,224
Catoosa Utility District	11,328	15,253	130	61	1,650	1	4,826	1,095	198	15,004	1,025	-	50,571
	11,328	15,253	130	61	1,650	1	4,826	1,095	198	15,004	1,025	-	50,571

Tennessee American Water Company
Special Contract Customers
2010 Usage (CCF)

Account Name	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Total
City of Fort Oglethorpe	44,288	35,241	33,462	37,409	33,378	36,723	41,485	36,056	39,630	34,042	34,238	33,073	439,025
	44,288	35,241	33,462	37,409	33,378	36,723	41,485	36,056	39,630	34,042	34,238	33,073	439,025
Walden's Ridge Utility Distict	36,335	33,561	30,437	30,222	32,716	40,392	43,220	44,023	47,864	53,509	41,982	36,683	470,944
	36,335	33,561	30,437	30,222	32,716	40,392	43,220	44,023	47,864	53,509	41,982	36,683	470,944
Town of Signal Mountain	31,110	30,349	27,467	34,149	36,085	35,108	48,755	49,259	53,465	51,039	36,569	28,596	461,951
	31,110	30,349	27,467	34,149	36,085	35,108	48,755	49,259	53,465	51,039	36,569	28,596	461,951
Catoosa Utility District	-	1,300	2,081	-	2,085	105	4,140	2,575	1,115	830	-	2,310	16,541
	-	1,300	2,081	-	2,085	105	4,140	2,575	1,115	830	-	2,310	16,541

Tennessee American Water Company
Special Contract Customers
2011 Usage (CCF)

Account Name	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Total
City of Fort Oglethorpe	37,452	38,038	34,955	33,007	41,465	43,283	43,946	40,897	45,169	36,559	34,178	35,409	464,358
	37,452	38,038	34,955	33,007	41,465	43,283	43,946	40,897	45,169	36,559	34,178	35,409	464,358
Walden's Ridge Utility Distict	40,551	36,725	32,905	32,656	34,594	52,225	42,545	46,162	43,474	38,122	28,081	26,855	454,895
	40,551	36,725	32,905	32,656	34,594	52,225	42,545	46,162	43,474	38,122	28,081	26,855	454,895
Town of Signal Mountain	15,547	14,847	14,557	14,139	16,090	22,851	19,575	20,562	18,771	16,030	13,732	13,656	200,357
	15,385	13,440	12,945	14,640	17,975	32,950	24,630	31,740	27,965	20,195	13,650	12,940	238,455
	30,932	28,287	27,502	28,779	34,065	55,801	44,205	52,302	46,736	36,225	27,382	26,596	438,812
Catoosa Utility District	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	119	-	-	9,412	12,583	12,049	1,580	-	-	35,743
	1,590	-	602	4,328	1,385	7,635	17,935	44,560	53,855	15,195	1,020	3,320	151,425
	1,590	-	602	4,447	1,385	7,635	27,347	57,143	65,904	16,775	1,020	3,320	187,168

Tennessee American Water Company
Special Contract Customers
2012 Usage (CCF)

Account Name	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12							Total
City of Fort Oglethorpe	41,525	37,812	41,389	38,043	39,480	44,064							242,313
	41,525	37,812	41,389	38,043	39,480	44,064							242,313
Walden's Ridge Utility Distict	29,829	25,511	27,347	35,026	41,642	40,124							199,479
	29,829	25,511	27,347	35,026	41,642	40,124							199,479
Town of Signal Mountain	28,459	23,948	25,427	31,991	39,678	38,497							188,000
	28,459	23,948	25,427	31,991	39,678	38,497	-	-	-	-	-	-	188,000
Catoosa Utility District	-	-	-	-	12,585	24,840							37,425
	-	-	-	-	12,585	24,840	-	-	-	-	-	-	37,425

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Donald J. Petry

Question:

7. Provide an update to the Orcom Bill Analysis provided for 2009 and 2010 in MFG-20 to include monthly data for 2011 and 2012 through June. Also, explain why the Orcom Bill Analysis shows partial customers for a month (i.e., Chattanooga, 1/09, 5/8 in. = 60,055.43).

Response:

The monthly Bill Analysis data for 2011 through June 2012 is on the enclosed CD.

In the course of billing there are customers that don't go through a full billing cycle, therefore they become partial customers. Customers new to the system for any period less than a full billing cycle, or customers that leave before a billing cycle is completed would be considered partial customers.

Due to the voluminous nature of this request, the information is only provided electronically.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Donald J. Petry

Question:

8. Provide a customer summary and a usage summary (taken separately from Orcom Bill Analysis) by city, by month, by customer class, by pipe size for January 2009 – June 2012. The enclosed disc (file name "Attachment A") provides a template to follow in Excel. Copy this template to a separate tab for each city to provide customer counts and save as your usage file. Complete a separate template with the requested usage information.

Response:

Please refer to the attachment.

Tennessee American Water Company
Docket # 12-00049
TRA 1-8
2009-Jun 2012 Customer Summary

	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	2009 TOTAL
Chatanooga													
RESIDENTIAL													
5/8"	60,057	57,246	62,913	57,845	55,749	62,847	63,252	59,961	60,109	60,021	53,607	66,034	719,642
3/4"	92	80	100	91	78	96	105	95	97	93	77	100	1,105
1"	155	145	158	152	142	182	177	175	175	172	144	182	1,959
1-1/2"	19	18	20	19	16	18	18	17	17	17	15	19	213
2"	10	10	10	10	14	9	9	9	9	9	9	9	117
3"	0	0	0	0	0	0	0	0	0	0	0	0	1
4"													0
6"													0
8"													0
10"													0
12"													0
Total	60,333	57,499	63,202	58,118	55,999	63,153	63,561	60,257	60,408	60,313	53,852	66,344	723,037
COMMERCIAL													
5/8"	5,153	4,895	5,361	4,904	4,875	5,350	5,415	5,154	5,155	5,132	4,629	5,590	61,613
3/4"	134	124	144	124	129	138	144	135	134	134	119	151	1,610
1"	1,385	1,309	1,447	1,344	1,314	1,451	1,478	1,406	1,404	1,403	1,258	1,528	16,728
1-1/2"	360	342	367	348	343	361	376	361	359	354	331	376	4,278
2"	1,067	1,017	1,106	1,039	980	1,150	1,123	1,065	1,066	1,070	954	1,166	12,804
3"	39	41	40	45	40	43	42	40	44	43	40	36	493
4"	23	24	24	24	24	25	24	24	24	24	23	25	288
6"	12	12	12	12	11	13	12	12	12	12	11	13	144
8"	2	2	2	2	2	2	2	2	2	2	2	2	24
10"													0
12"													0
Total	8,177	7,766	8,503	7,842	7,719	8,533	8,616	8,199	8,200	8,175	7,368	8,885	97,983
INDUSTRIAL													
5/8"	22	21	23	21	21	23	23	22	22	22	20	24	264
3/4"	2	2	2	2	2	2	2	2	2	2	2	2	24
1"	24	23	24	21	22	22	23	22	22	23	22	24	272
1-1/2"	7	7	7	7	7	7	7	7	7	6	6	6	81
2"	82	81	94	82	80	84	83	82	82	82	79	85	997
3"													0
4"	19	17	21	17	18	16	16	17	17	17	17	17	209
6"	7	7	7	6	5	5	5	5	5	5	5	5	67
8"	0	0	0	0	0	0	0	0	0	0	0	0	0
10"													0
12"													0
Total	163	158	178	156	155	159	159	157	157	157	151	163	1,914
OTHER WATER UTILITIES													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"	1	1	1	1	1	1	1	1	1	1	1	1	12
3"													0
4"	3	3	3	3	3	3	3	3	3	3	3	3	36
6"													0
8"													0
10"													0
12"													0
Total	4	4	4	4	4	4	4	4	4	4	4	4	48
OTHER PUBLIC AUTHORITY													
5/8"	166	159	167	161	157	171	168	165	166	166	157	176	1,980
3/4"	12	12	12	12	11	13	12	12	12	12	11	13	144
1"	129	126	130	127	121	136	132	128	127	127	118	136	1,537
1-1/2"	68	66	69	67	65	68	70	68	68	69	67	71	817
2"	294	278	301	288	281	292	302	288	287	290	276	301	3,479
3"	6	5	7	6	7	7	9	8	8	6	5	7	81
4"	21	21	21	21	20	22	21	21	21	21	20	22	252
6"	3	3	3	3	3	3	3	3	3	3	3	3	36
8"													0
10"													0
12"													0
Total	700	671	710	685	665	712	717	693	693	694	657	729	8,326
MISCELLANEOUS													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	69,376	66,097	72,597	66,805	64,542	72,561	73,058	69,310	69,462	69,343	62,032	76,125	831,308

Tennessee American Water Company
Docket # 12-00049
TRA 1-8
2009-Jun 2012 Customer Summary

	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	2010 TOTAL
Chatanooga													
RESIDENTIAL													
5/8"	59,890	56,486	64,214	58,514	56,853	63,350	60,304	61,478	59,357	60,308	57,099	63,390	721,244
3/4"	85	74	97	88	80	105	93	95	94	92	82	97	1,083
1"	150	141	156	152	156	175	168	169	168	171	159	168	1,933
1-1/2"	17	16	18	19	18	20	20	20	20	19	18	19	225
2"	9	9	9	9	9	9	9	9	9	9	9	9	108
3"	0	0	0	0	0	1	0	0	0	0	0	0	2
4"													0
6"													0
8"													0
10"													0
12"													0
Total	60,151	56,726	64,495	58,783	57,116	63,660	60,595	61,771	59,649	60,599	57,367	63,684	724,594
COMMERCIAL													
5/8"	5,098	4,831	5,686	4,718	4,820	5,344	5,076	5,350	4,768	5,088	4,768	5,328	60,874
3/4"	137	123	152	128	121	144	132	139	125	133	123	141	1,596
1"	1,394	1,312	1,514	1,341	1,323	1,496	1,412	1,470	1,372	1,427	1,347	1,499	16,906
1-1/2"	355	339	374	346	343	371	355	361	349	356	341	372	4,259
2"	1,058	1,013	1,110	1,039	1,015	1,096	1,059	1,077	1,044	1,063	1,024	1,111	12,709
3"	35	33	31	31	35	36	34	36	39	41	42	37	429
4"	24	24	24	24	24	25	25	25	25	25	25	25	295
6"	12	12	12	12	14	13	13	13	13	13	13	13	153
8"	2	2	2	2	2	2	2	2	2	2	2	2	24
10"													0
12"													0
Total	8,115	7,688	8,905	7,640	7,696	8,526	8,108	8,473	7,736	8,148	7,684	8,528	97,246
INDUSTRIAL													
5/8"	22	21	27	18	21	23	22	26	18	22	21	23	264
3/4"	2	2	3	1	2	2	2	3	1	2	2	2	24
1"	23	21	25	20	20	22	21	23	19	21	20	22	257
1-1/2"	6	6	7	5	6	6	6	7	5	6	6	6	72
2"	82	81	87	79	81	84	82	86	78	82	81	82	985
3"													0
4"	17	17	17	17	17	17	17	17	17	17	17	17	204
6"	5	5	5	5	5	5	5	5	5	4	4	4	57
8"	0	0	0	0	0	0	0	0	0	0	0	0	0
10"													0
12"													0
Total	157	153	171	145	152	159	155	167	143	154	151	156	1,864
OTHER WATER UTILITIES													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"	1	1	1	1	1	1	1	1	1	1	1	1	12
3"													0
4"	3	3	3	3	3	3	3	3	3	3	3	2	35
6"													0
8"													0
10"													0
12"													0
Total	4	4	4	4	4	4	4	4	4	4	4	3	47
OTHER PUBLIC AUTHORITY													
5/8"	167	164	179	176	168	173	169	174	163	168	165	171	2,036
3/4"	12	12	13	11	12	12	12	13	11	12	12	12	144
1"	124	126	136	126	125	131	127	133	126	129	124	129	1,535
1-1/2"	68	68	72	66	66	70	68	70	65	68	67	70	819
2"	288	278	302	290	279	302	290	292	291	290	273	296	3,470
3"	6	5	7	8	8	10	9	9	9	9	7	8	95
4"	20	22	21	21	21	21	21	21	21	21	21	21	252
6"	3	3	3	3	3	3	3	3	3	3	3	3	36
8"													0
10"													0
12"													0
Total	689	679	733	700	682	722	699	715	689	700	672	709	8,388
MISCELLANEOUS													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	69,115	65,250	74,307	67,272	65,650	73,069	69,560	71,131	68,221	69,605	65,878	73,080	832,139

Tennessee American Water Company
Docket # 12-00049
TRA 1-8
2009-Jun 2012 Customer Summary

	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	2011 TOTAL
Chatanooga													
RESIDENTIAL													
5/8"	62,629	57,744	65,130	57,240	60,165	60,282	55,173	66,075	58,307	60,509	57,244	60,374	720,872
3/4"	82	82	82	84	87	90	82	101	91	91	77	80	1,031
1"	155	146	152	137	146	158	149	166	153	153	133	137	1,783
1-1/2"	18	18	18	13	13	13	13	13	14	15	15	15	178
2"	9	9	9	6	6	6	6	6	6	6	6	6	82
3"	0	0	0	0	0	1	0	0	0	0	0	0	1
4"													0
6"													0
8"													0
10"													0
12"													0
Total	62,893	57,999	65,391	57,480	60,416	60,550	55,424	66,361	58,571	60,774	57,475	60,612	723,946
COMMERCIAL													
5/8"	5,437	4,670	5,651	4,764	5,016	5,028	4,407	5,675	4,624	5,001	4,744	4,999	60,017
3/4"	138	124	143	126	130	131	114	149	123	128	118	128	1,552
1"	1,489	1,347	1,532	1,386	1,435	1,441	1,301	1,590	1,369	1,444	1,365	1,436	17,135
1-1/2"	380	348	376	353	366	371	345	397	357	369	356	370	4,389
2"	1,079	1,036	1,113	1,028	1,063	1,075	1,018	1,131	1,048	1,065	1,022	1,067	12,747
3"	43	33	35	32	35	38	48	47	49	49	50	44	503
4"	25	25	26	24	25	25	25	25	25	25	25	25	300
6"	13	13	13	15	14	14	14	14	14	14	14	14	166
8"	2	2	2	2	2	2	2	2	2	2	2	2	24
10"													0
12"													0
Total	8,607	7,597	8,891	7,732	8,087	8,124	7,276	9,030	7,611	8,095	7,695	8,085	96,832
INDUSTRIAL													
5/8"	26	18	29	20	23	21	16	26	17	21	20	21	257
3/4"	3	1	3	2	2	2	1	3	1	2	2	2	24
1"	23	19	23	22	22	21	18	24	19	21	20	21	253
1-1/2"	7	5	7	6	6	6	5	7	5	6	6	6	72
2"	85	74	86	86	83	81	76	86	77	81	80	81	976
3"													0
4"	17	17	17	17	18	17	15	20	17	17	17	16	205
6"	4	4	4	4	4	4	2	6	4	4	4	4	48
8"													0
10"													0
12"													0
Total	165	138	169	157	158	152	133	172	140	152	149	151	1,836
OTHER WATER UTILITIES													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"	1	1	1	1	1	1	1	1	1	1	1	1	12
3"													0
4"	4	3	3	3	3	3	3	3	3	3	3	3	37
6"													0
8"													0
10"													0
12"													0
Total	5	4	4	4	4	4	4	4	4	4	4	4	49
OTHER PUBLIC AUTHORITY													
5/8"	178	154	187	154	163	165	152	181	155	166	162	166	1,983
3/4"	13	11	13	12	12	12	10	14	11	12	12	12	144
1"	132	119	138	121	127	127	117	134	122	128	127	130	1,521
1-1/2"	69	67	70	68	69	69	65	73	67	71	68	69	825
2"	297	283	295	282	287	289	274	299	285	292	278	290	3,450
3"	7	7	7	7	9	10	9	11	10	9	6	8	102
4"	21	21	21	21	21	21	21	21	21	21	21	21	252
6"	3	3	3	3	3	3	3	3	3	3	3	3	36
8"													0
10"													0
12"													0
Total	720	666	734	668	691	696	650	736	675	702	677	698	8,313
MISCELLANEOUS													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	72,390	66,404	75,189	66,041	69,356	69,526	63,487	76,303	67,001	69,728	66,001	69,551	830,975

Tennessee American Water Company
Docket # 12-00049
TRA 1-8
2009-Jun 2012 Customer Summary

	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	6MTD Jun-12
Chatanooga							
RESIDENTIAL							
5/8"	66,032	60,277	60,390	58,260	63,129	60,961	369,050
3/4"	88	78	77	80	84	85	492
1"	143	132	133	134	146	147	835
1-1/2"	13	13	13	13	13	13	78
2"	6	6	6	6	6	6	36
3"	0	0	0	0	0	1	1
4"							0
6"							0
8"							0
10"							0
12"							0
Total	66,282	60,506	60,619	58,494	63,378	61,214	370,491
COMMERCIAL							
5/8"	5,677	4,994	4,997	4,617	5,419	5,053	30,758
3/4"	146	126	127	119	134	129	781
1"	1,596	1,428	1,425	1,377	1,495	1,438	8,760
1-1/2"	401	372	375	366	389	379	2,282
2"	1,141	1,065	1,066	1,045	1,096	1,073	6,487
3"	40	33	37	44	48	50	250
4"	25	25	25	25	25	29	154
6"	14	14	13	15	14	14	84
8"	2	2	2	2	2	2	12
10"							0
12"							0
Total	9,042	8,059	8,067	7,611	8,622	8,167	49,568
INDUSTRIAL							
5/8"	26	20	22	17	25	21	131
3/4"	3	2	2	1	3	2	13
1"	24	21	21	19	23	22	131
1-1/2"	7	6	6	6	8	7	40
2"	88	82	82	78	86	82	498
3"							0
4"	17	16	16	16	16	17	97
6"	4	4	4	4	4	4	24
8"	0	1	1	1	1	1	5
10"							0
12"							0
Total	170	152	154	142	166	155	939
OTHER WATER UTILITIES							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"	1	1	1	1	1	1	6
3"							0
4"	3	3	3	3	3	3	18
6"							0
8"							0
10"							0
12"							0
Total	4	4	4	4	4	4	24
OTHER PUBLIC AUTHORITY							
5/8"	184	164	175	176	196	184	1,079
3/4"	13	12	12	11	13	12	73
1"	140	130	130	124	136	132	792
1-1/2"	72	70	68	66	72	69	417
2"	308	289	289	290	294	290	1,760
3"	8	7	7	7	9	9	47
4"	21	21	21	21	21	21	126
6"	3	3	3	3	3	3	18
8"							0
10"							0
12"							0
Total	750	696	705	698	744	720	4,314
MISCELLANEOUS							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
Grand Total	76,248	69,417	69,549	66,948	72,914	70,260	425,336

Tennessee American Water Company
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2009-Jun 2012 Customer Summary

	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	2009 TOTAL
Lookout Mountain													
RESIDENTIAL													
5/8"	1,706	1,701	1,696	1,707	1,721	1,723	1,730	1,732	1,745	1,736	1,728	1,735	20,658
3/4"	39	39	39	39	41	42	42	42	43	42	42	41	492
1"	111	110	114	114	120	119	118	120	120	119	118	115	1,399
1-1/2"	2	2	2	2	2	2	2	2	2	2	2	2	24
2"	3	3	3	3	2	4	3	3	3	3	2	2	34
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	1,860	1,855	1,853	1,865	1,886	1,890	1,895	1,900	1,914	1,903	1,892	1,895	22,607
COMMERCIAL													
5/8"	53	53	52	53	54	54	56	56	56	55	53	51	646
3/4"	2	2	2	2	2	2	2	2	2	2	2	2	24
1"	16	16	15	16	27	21	20	21	21	21	17	16	229
1-1/2"	3	3	3	3	3	3	3	3	3	3	3	3	36
2"	7	7	7	7	7	7	9	9	9	9	9	8	95
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	81	81	79	81	93	88	90	91	91	90	84	80	1,029
INDUSTRIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER WATER UTILITIES													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY													
5/8"	13	13	13	13	13	13	13	13	13	13	13	13	156
3/4"	1	1	1	1	1	1	1	1	1	2	1	3	15
1"	10	10	10	10	10	10	12	11	11	11	11	11	127
1-1/2"	1	1	1	1	1	1	1	1	1	1	1	1	12
2"	6	6	6	6	6	6	6	6	6	6	6	6	72
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	31	31	31	31	31	31	33	32	32	33	32	34	382
MISCELLANEOUS													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	1,972	1,967	1,963	1,978	2,010	2,009	2,018	2,023	2,037	2,025	2,008	2,009	24,019

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	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	2010 TOTAL
Lookout Mountain													
RESIDENTIAL													
5/8"	1,720	1,718	1,716	1,730	1,733	1,734	1,728	1,737	1,741	1,741	1,737	1,726	20,761
3/4"	42	42	42	43	43	44	42	46	44	44	42	41	515
1"	111	115	113	114	117	120	118	122	120	124	121	117	1,412
1-1/2"	2	2	2	2	2	2	2	2	2	2	2	2	24
2"	2	2	2	2	2	2	2	2	2	2	2	2	24
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	1,877	1,879	1,875	1,890	1,897	1,901	1,893	1,909	1,910	1,913	1,903	1,888	22,736
COMMERCIAL													
5/8"	50	50	50	49	51	53	54	54	54	53	53	52	624
3/4"	2	2	2	2	2	2	2	2	2	2	2	2	24
1"	16	16	16	16	20	21	19	22	20	20	20	19	224
1-1/2"	3	3	3	3	3	3	3	4	4	4	4	4	41
2"	7	7	7	7	7	9	9	9	9	9	9	7	96
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	78	78	78	77	83	88	87	91	89	88	88	84	1,009
INDUSTRIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER WATER UTILITIES													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY													
5/8"	13	14	14	14	14	14	14	14	14	14	14	14	167
3/4"	2	1	1	1	1	1	1	1	1	1	1	1	13
1"	11	11	11	11	11	11	11	11	11	11	11	11	132
1-1/2"	1	1	1	1	1	1	1	1	1	1	1	1	12
2"	6	6	6	6	6	6	6	6	6	6	6	6	72
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	33	33	33	33	33	33	33	33	33	33	33	33	397
MISCELLANEOUS													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	1,988	1,990	1,987	2,000	2,013	2,022	2,013	2,033	2,032	2,035	2,024	2,005	24,141

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	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	2011 TOTAL
Lookout Mountain													
RESIDENTIAL													
5/8"	1,721	1,706	1,737	1,729	1,739	1,749	1,747	1,773	1,770	1,764	1,757	1,750	20,941
3/4"	40	39	41	41	43	44	43	43	43	42	41	41	501
1"	115	110	115	115	118	121	119	127	125	124	121	119	1,429
1-1/2"	2	2	2	2	2	2	2	2	2	2	2	2	24
2"	2	2	2	2	2	2	2	2	2	2	2	2	24
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	1,880	1,859	1,897	1,888	1,903	1,918	1,913	1,948	1,941	1,934	1,923	1,914	22,918
COMMERCIAL													
5/8"	52	51	53	52	52	55	54	56	55	55	54	53	641
3/4"	2	2	2	2	2	2	2	2	2	2	2	2	24
1"	15	15	15	15	16	17	20	20	20	20	20	18	212
1-1/2"	4	4	4	4	4	4	4	4	4	4	4	4	48
2"	7	7	7	7	7	8	9	9	9	9	9	7	95
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	80	79	81	80	81	86	89	91	90	90	89	84	1,020
INDUSTRIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER WATER UTILITIES													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY													
5/8"	14	14	14	14	14	14	14	14	14	14	14	13	167
3/4"	1	1	1	1	1	1	1	1	1	1	1	1	12
1"	11	11	11	11	11	11	10	12	11	11	11	11	132
1-1/2"	1	1	1	1	1	1	1	1	1	1	1	1	12
2"	6	6	6	6	6	6	5	7	6	6	6	6	72
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	33	33	33	33	33	33	31	35	33	33	33	32	395
MISCELLANEOUS													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	1,992	1,971	2,011	2,001	2,017	2,037	2,033	2,074	2,065	2,057	2,045	2,029	24,333

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	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	6MTD Jun-12
Lookout Mountain							
RESIDENTIAL							
5/8"	1,742	1,744	1,742	1,759	1,759	1,777	10,523
3/4"	38	38	38	39	41	41	235
1"	118	117	117	118	122	123	714
1-1/2"	2	2	2	2	2	2	12
2"	2	2	2	2	2	2	12
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	1,902	1,903	1,901	1,921	1,925	1,945	11,496
COMMERCIAL							
5/8"	53	53	54	54	54	53	321
3/4"	2	2	2	2	2	2	12
1"	15	15	15	15	38	11	108
1-1/2"	4	4	4	4	4	4	24
2"	7	7	7	7	9	9	46
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	81	81	82	82	107	79	512
INDUSTRIAL							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
OTHER WATER UTILITIES							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY							
5/8"	13	14	14	15	15	16	87
3/4"	1	1	1	1	1	1	6
1"	12	12	12	12	12	12	72
1-1/2"	1	1	1	1	1	1	6
2"	6	6	6	6	6	6	36
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	33	34	34	35	35	36	207
MISCELLANEOUS							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
Grand Total	2,016	2,018	2,017	2,038	2,067	2,060	12,215

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	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	2009 TOTAL
Lakeview													
RESIDENTIAL													
5/8"	2,801	2,815	2,797	2,809	2,804	2,815	2,800	2,794	2,793	2,785	2,774	2,773	33,560
3/4"													0
1"	4	4	4	4	3	3	3	3	3	4	3	3	41
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	2,805	2,819	2,801	2,813	2,807	2,818	2,803	2,797	2,796	2,789	2,777	2,776	33,602
COMMERCIAL													
5/8"	138	140	137	136	135	135	136	137	137	137	137	137	1,642
3/4"													0
1"	18	18	18	18	18	18	18	18	18	18	18	18	216
1-1/2"													0
2"	7	7	7	7	7	7	7	7	7	7	7	7	84
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	163	165	162	161	160	160	161	162	162	162	162	162	1,942
INDUSTRIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER WATER UTILITIES													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY													
5/8"	5	5	5	5	5	5	5	5	5	5	5	5	60
3/4"													0
1"	1	1	1	1	1	1	1	1	1	1	1	1	12
1-1/2"	1	1	1	1	1	1	1	1	1	1	1	1	12
2"	2	2	2	2	2	2	2	2	2	2	2	2	24
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	9	9	9	9	9	9	9	9	9	9	9	9	108
MISCELLANEOUS													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	2,977	2,993	2,972	2,983	2,976	2,987	2,972	2,968	2,966	2,960	2,949	2,947	35,651

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	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	2010 TOTAL
Lakeview													
RESIDENTIAL													
5/8"	2,776	2,781	2,757	2,766	2,759	2,771	2,772	2,777	2,759	2,757	2,755	2,767	33,195
3/4"													0
1"	3	3	3	3	3	3	3	3	3	3	3	3	36
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	2,779	2,784	2,760	2,769	2,762	2,774	2,775	2,780	2,762	2,760	2,758	2,770	33,231
COMMERCIAL													
5/8"	136	140	138	137	133	137	133	136	137	135	135	135	1,633
3/4"													0
1"	18	18	18	18	18	18	18	18	18	18	18	18	216
1-1/2"													0
2"	7	7	7	7	7	7	7	7	7	7	8	6	84
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	161	165	163	162	158	162	158	161	162	160	161	159	1,933
INDUSTRIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER WATER UTILITIES													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY													
5/8"	5	5	5	5	5	5	5	5	5	5	5	5	60
3/4"													0
1"	1	1	1	1	1	1	1	1	1	1	1	1	12
1-1/2"	1	1	1	1	1	1	1	1	1	1	1	1	12
2"	2	2	2	2	2	2	2	2	2	2	2	2	24
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	9	9	9	9	9	9	9	9	9	9	9	9	108
MISCELLANEOUS													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	2,949	2,958	2,932	2,940	2,930	2,945	2,942	2,950	2,932	2,930	2,928	2,938	35,272

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	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	2011 TOTAL
Lakeview													
RESIDENTIAL													
5/8"	2,763	2,732	2,723	2,734	2,724	2,734	2,731	2,746	2,727	2,734	2,738	2,748	32,833
3/4"													0
1"	3	3	3	3	3	2	2	3	3	3	3	3	34
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	2,766	2,735	2,726	2,737	2,727	2,736	2,733	2,749	2,730	2,737	2,741	2,751	32,868
COMMERCIAL													
5/8"	133	131	131	131	129	131	126	129	128	127	130	134	1,558
3/4"													0
1"	18	18	18	18	18	18	18	18	18	18	18	18	216
1-1/2"													0
2"	7	7	7	7	7	7	7	7	7	7	7	7	84
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	158	156	156	156	154	156	151	154	153	152	155	159	1,859
INDUSTRIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER WATER UTILITIES													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY													
5/8"	5	5	5	5	3	4	4	3	3	3	3	3	46
3/4"													0
1"	1	1	1	1	2	1	1	1	1	1	1	1	13
1-1/2"	1	1	1	1	1	1	1	1	1	1	1	1	12
2"	2	2	2	2	2	2	2	2	2	2	2	2	24
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	9	9	9	9	8	8	8	7	7	7	7	7	95
MISCELLANEOUS													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	2,933	2,900	2,891	2,902	2,889	2,900	2,893	2,910	2,890	2,896	2,902	2,917	34,822

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	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	6MTD Jun-12
Lakeview							
RESIDENTIAL							
5/8"	2,751	2,739	2,736	2,744	2,739	2,755	16,464
3/4"							0
1"	3	3	3	3	3	3	18
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	2,754	2,742	2,739	2,747	2,742	2,758	16,482
COMMERCIAL							
5/8"	153	110	128	128	132	129	779
3/4"							0
1"	18	18	19	18	18	18	108
1-1/2"							0
2"	7	7	7	7	7	7	42
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	178	135	153	152	157	154	929
INDUSTRIAL							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
OTHER WATER UTILITIES							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY							
5/8"	3	3	3	3	3	3	18
3/4"							0
1"	1	1	1	2	1	1	7
1-1/2"	1	1	1	1	1	1	6
2"	2	2	2	2	2	2	12
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	7	7	7	8	7	7	43
MISCELLANEOUS							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
Grand Total	2,939	2,884	2,899	2,908	2,905	2,920	17,454

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	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	2009 TOTAL
Ft Oglethorpe													
RESIDENTIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
COMMERCIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
INDUSTRIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER WATER UTILITIES													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
MISCELLANEOUS													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	0	0	0	0	0	0	0	0	0	0	0	0	0

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	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	2010 TOTAL
Ft Oglethorpe													
RESIDENTIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
COMMERCIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
INDUSTRIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER WATER UTILITIES													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
MISCELLANEOUS													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	0	0	0	0	0	0	0	0	0	0	0	0	0

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	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	2011 TOTAL
Ft Oglethorpe													
RESIDENTIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
COMMERCIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
INDUSTRIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER WATER UTILITIES													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
MISCELLANEOUS													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	0	0	0	0	0	0	0	0	0	0	0	0	0

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	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	6MTD Jun-12
Ft Oglethorpe							
RESIDENTIAL							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
COMMERCIAL							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
INDUSTRIAL							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
OTHER WATER UTILITIES							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
MISCELLANEOUS							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
Grand Total	0	0	0	0	0	0	0

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	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	2009 TOTAL	Jan-10
Lone Oak														
RESIDENTIAL														
5/8"	117	116	117	133	117	117	118	120	119	119	118	121	1,432	118
3/4"													0	
1"													0	
1-1/2"													0	
2"													0	
3"													0	
4"													0	
6"													0	
8"													0	
10"													0	
12"													0	
Total	117	116	117	133	117	117	118	120	119	119	118	121	1,432	118
COMMERCIAL														
5/8"	1	1	1	1	1	1	1	1	1	1	2	2	14	2
3/4"													0	
1"													0	
1-1/2"													0	
2"													0	
3"													0	
4"													0	
6"													0	
8"													0	
10"													0	
12"													0	
Total	1	1	1	1	1	1	1	1	1	1	2	2	14	2
INDUSTRIAL														
5/8"													0	
3/4"													0	
1"													0	
1-1/2"													0	
2"													0	
3"													0	
4"													0	
6"													0	
8"													0	
10"													0	
12"													0	
Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER WATER UTILITIES														
5/8"													0	
3/4"													0	
1"													0	
1-1/2"													0	
2"													0	
3"													0	
4"													0	
6"													0	
8"													0	
10"													0	
12"													0	
Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY														
5/8"													0	
3/4"													0	
1"													0	
1-1/2"													0	
2"													0	
3"													0	
4"													0	
6"													0	
8"													0	
10"													0	
12"													0	
Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0
MISCELLANEOUS														
5/8"													0	
3/4"													0	
1"													0	
1-1/2"													0	
2"													0	
3"													0	
4"													0	
6"													0	
8"													0	
10"													0	
12"													0	
Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	118	117	118	134	118	118	119	121	120	121	120	123	1,447	120

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	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	2010 TOTAL
Lone Oak												
RESIDENTIAL												
5/8"	123	118	118	118	119	119	118	117	119	120	119	1,427
3/4"												0
1"												0
1-1/2"												0
2"												0
3"												0
4"												0
6"												0
8"												0
10"												0
12"												0
Total	123	118	118	118	119	119	118	117	119	120	119	1,427
COMMERCIAL												
5/8"	2	2	3	3	3	3	3	3	3	3	2	31
3/4"												0
1"												0
1-1/2"												0
2"												0
3"												0
4"												0
6"												0
8"												0
10"												0
12"												0
Total	2	2	3	3	3	3	3	3	3	3	2	31
INDUSTRIAL												
5/8"												0
3/4"												0
1"												0
1-1/2"												0
2"												0
3"												0
4"												0
6"												0
8"												0
10"												0
12"												0
Total	0	0	0	0	0	0	0	0	0	0	0	0
OTHER WATER UTILITIES												
5/8"												0
3/4"												0
1"												0
1-1/2"												0
2"												0
3"												0
4"												0
6"												0
8"												0
10"												0
12"												0
Total	0	0	0	0	0	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY												
5/8"												0
3/4"												0
1"												0
1-1/2"												0
2"												0
3"												0
4"												0
6"												0
8"												0
10"												0
12"												0
Total	0	0	0	0	0	0	0	0	0	0	0	0
MISCELLANEOUS												
5/8"												0
3/4"												0
1"												0
1-1/2"												0
2"												0
3"												0
4"												0
6"												0
8"												0
10"												0
12"												0
Total	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	125	120	121	121	122	122	121	120	122	123	121	1,458

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	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	2011 TOTAL
Lone Oak													
RESIDENTIAL													
5/8"	118	117	117	121	124	125	122	123	124	125	122	123	1,461
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	118	117	117	121	124	125	122	123	124	125	122	123	1,461
COMMERCIAL													
5/8"	2	2	2	2	2	2	2	2	2	2	2	2	24
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	2	2	2	2	2	2	2	2	2	2	2	2	24
INDUSTRIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER WATER UTILITIES													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
MISCELLANEOUS													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	120	119	119	123	126	127	124	125	126	127	124	125	1,485

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	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	6MTD Jun-12
Lone Oak							
RESIDENTIAL							
5/8"	124	121	122	122	121	121	731
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	124	121	122	122	121	121	731
COMMERCIAL							
5/8"	2	2	2	2	2	2	12
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	2	2	2	2	2	2	12
INDUSTRIAL							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
OTHER WATER UTILITIES							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
MISCELLANEOUS							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
Grand Total	126	123	124	124	123	123	743

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	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	2009 TOTAL
Suck Creek													
RESIDENTIAL													
5/8"	208	207	205	232	204	209	205	208	211	209	215	210	2,523
3/4"													0
1"	1	1	1	1	1	1	1	1	1	1	1	1	12
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	209	208	206	234	205	210	206	209	212	210	216	211	2,535
COMMERCIAL													
5/8"	4	4	4	5	4	4	4	4	4	4	4	4	48
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	4	4	4	5	4	4	4	4	4	4	4	4	48
INDUSTRIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER WATER UTILITIES													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
MISCELLANEOUS													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	213	212	210	238	209	214	210	213	216	214	220	215	2,583

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	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	2010 TOTAL
Suck Creek													
RESIDENTIAL													
5/8"	208	213	209	210	212	211	209	213	212	210	210	209	2,525
3/4"													0
1"	1	1	1	1	1	1	1	1	1	1	1	1	12
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	209	214	210	211	213	212	210	214	213	211	211	210	2,537
COMMERCIAL													
5/8"	4	4	4	4	4	4	4	4	4	4	4	4	48
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	4	4	4	4	4	4	4	4	4	4	4	4	48
INDUSTRIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER WATER UTILITIES													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
MISCELLANEOUS													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	213	218	214	215	217	216	214	218	217	215	215	214	2,585

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	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	2011 TOTAL
Suck Creek													
RESIDENTIAL													
5/8"	209	209	209	209	208	208	206	205	207	209	206	205	2,491
3/4"													0
1"	1	1	1	1	1	1	1	1	1	1	1	1	12
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	210	210	210	210	209	209	207	206	208	210	207	206	2,503
COMMERCIAL													
5/8"	4	4	4	4	4	4	4	4	4	4	4	4	48
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	4	4	4	4	4	4	4	4	4	4	4	4	48
INDUSTRIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER WATER UTILITIES													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
MISCELLANEOUS													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	214	214	214	214	213	213	211	210	212	214	211	210	2,551

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	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	6MTD Jun-12
Suck Creek							
RESIDENTIAL							
5/8"	203	205	204	206	209	208	1,234
3/4"							0
1"	1	1	1	1	1	1	6
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	204	206	205	207	210	209	1,240
COMMERCIAL							
5/8"	4	4	4	4	4	4	24
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	4	4	4	4	4	4	24
INDUSTRIAL							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
OTHER WATER UTILITIES							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY							
5/8"							0
3/4"							0
1"	0	0	0	0	1	1	2
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	1	1	2
MISCELLANEOUS							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
Grand Total	208	210	209	211	215	214	1,266

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	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	2009 TOTAL
Chatanooga													
RESIDENTIAL													
5/8"	315,739	303,079	301,496	291,591	298,296	359,045	425,369	358,369	341,992	310,844	275,014	330,131	3,910,965
3/4"	475	399	536	687	800	1,511	2,918	2,096	1,537	780	543	578	12,860
1"	1,658	1,703	1,739	1,809	2,246	4,527	8,133	7,005	5,453	3,067	1,786	2,691	41,817
1-1/2"	764	567	860	726	470	1,125	898	594	625	628	387	817	8,461
2"	751	794	746	935	3,296	2,071	3,004	2,636	1,681	913	969	805	18,601
3"				45	78	51		1	57	6			238
4"													0
6"													0
8"													0
10"													0
12"													0
Total	319,387	306,542	305,377	295,793	305,186	368,330	440,322	370,701	351,345	316,238	278,699	335,022	3,992,942
COMMERCIAL													
5/8"	34,201	34,406	34,683	32,093	32,524	41,818	46,646	41,445	40,923	37,302	30,770	36,236	443,047
3/4"	1,621	1,804	1,690	1,768	1,815	2,570	3,087	2,835	2,492	2,048	1,552	2,029	25,311
1"	30,765	30,438	32,193	32,498	32,957	45,002	53,361	50,191	44,818	40,232	31,340	36,265	460,060
1-1/2"	19,476	20,100	19,386	19,471	20,184	23,866	30,440	29,738	26,531	23,435	20,472	21,341	274,440
2"	176,855	180,218	178,788	182,588	163,427	206,659	221,315	205,124	203,828	188,921	161,438	189,040	2,258,201
3"	1,376	1,034	1,231	1,310	1,277	1,804	2,362	2,849	1,863	1,143	849	940	18,038
4"	17,536	22,609	19,373	18,985	21,981	18,769	23,636	18,518	21,640	19,870	20,543	20,078	243,538
6"	7,311	7,345	6,389	6,938	6,481	6,422	5,926	6,284	6,391	6,252	6,553	6,332	78,624
8"	1,371	2,669	1,755	4,285	4,515	6,249	8,229	6,410	4,650	4,546	4,777	3,699	53,155
10"													0
12"													0
Total	290,512	300,623	295,488	299,936	285,161	353,159	395,002	363,394	353,136	323,749	278,294	315,960	3,854,414
INDUSTRIAL													
5/8"	142	204	147	148	122	135	211	195	201	128	110	95	1,838
3/4"	8	7	9	13	6	8	5	6	7	7	6	6	88
1"	1,448	1,473	1,842	1,319	1,009	1,106	1,171	1,278	1,244	1,208	1,464	1,705	16,267
1-1/2"	1,860	1,832	1,628	1,702	1,580	1,480	1,262	1,394	1,588	1,689	1,676	1,495	19,186
2"	(23,678)	65,962	69,270	68,928	63,267	65,501	72,762	70,077	70,263	67,883	65,868	62,891	718,994
3"													0
4"	51,632	62,342	64,122	75,366	74,436	83,054	88,656	87,608	87,133	76,811	81,194	69,659	902,013
6"	80,386	81,522	63,496	67,658	57,082	68,443	72,557	71,273	72,806	66,206	66,376	60,022	827,827
8"													0
10"													0
12"													0
Total	111,798	213,342	200,514	215,134	197,502	219,727	236,624	231,831	233,242	213,932	216,694	195,873	2,486,213
OTHER WATER UTILITIES													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"				6									6
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	6	0	0	0	0	0	0	0	0	6
OTHER PUBLIC AUTHORITY													
5/8"	988	829	753	885	1,033	992	1,085	1,389	1,065	931	832	791	11,573
3/4"	73	50	68	58	51	85	120	93	113	66	44	93	914
1"	1,049	1,149	1,046	1,302	1,619	2,236	3,208	2,370	2,485	1,942	1,431	1,292	21,129
1-1/2"	2,184	2,401	2,840	3,000	4,144	4,458	6,744	7,386	5,872	4,910	3,270	3,359	50,568
2"	36,241	40,598	37,788	39,301	40,792	43,528	52,858	47,045	49,903	46,765	39,360	38,820	512,999
3"	1,923	14	4,645	15	2,233	2,178	4,719	2,297	2,447	2,716	6	5,629	28,822
4"	27,951	27,495	25,459	30,898	33,122	34,942	40,081	37,526	36,623	32,924	30,681	25,754	383,456
6"	313	471	603	747	966	2,276	2,921	2,945	1,621	1,200	984	924	15,971
8"													0
10"													0
12"													0
Total	70,722	73,007	73,202	76,206	83,960	90,695	111,736	101,051	100,129	91,454	76,608	76,662	1,025,432
MISCELLANEOUS													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	792,419	893,514	874,581	887,075	871,809	1,031,911	1,183,684	1,066,977	1,037,852	945,373	850,295	923,517	11,359,007

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	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	2010 TOTAL
Chatanooga													
RESIDENTIAL													
5/8"	315,313	280,943	299,844	305,628	303,072	363,996	384,612	373,492	383,217	356,029	300,906	323,010	3,990,062
3/4"	421	290	434	689	869	1,948	2,421	2,221	2,469	2,282	1,353	856	16,253
1"	1,960	2,029	1,656	1,946	3,256	4,738	6,637	7,964	8,260	8,283	4,776	2,717	54,222
1-1/2"	669	412	777	607	381	856	796	1,215	941	857	558	459	8,528
2"	824	636	653	880	2,191	2,269	2,389	2,150	2,555	2,757	2,344	965	20,613
3"						81	13			12			106
4"													0
6"													0
8"													0
10"													0
12"													0
Total	319,187	284,310	303,364	309,750	309,769	373,888	396,868	387,042	397,442	370,220	309,937	328,007	4,089,784
COMMERCIAL													
5/8"	33,739	31,022	35,402	34,282	32,746	39,157	39,366	43,279	42,093	40,921	35,026	35,559	442,592
3/4"	1,386	1,206	1,613	1,804	1,927	2,255	2,444	2,979	2,955	3,079	2,266	2,180	26,094
1"	32,102	26,199	31,641	31,865	36,527	44,793	48,841	50,954	48,533	46,442	37,146	34,995	470,038
1-1/2"	20,404	17,549	20,032	21,346	21,432	24,625	27,627	29,957	29,492	28,331	24,264	22,887	287,946
2"	177,881	163,066	174,329	191,543	178,954	204,125	218,071	214,581	223,293	204,582	181,415	182,512	2,314,352
3"	973	530	836	794	2,052	1,994	2,616	1,378	2,993	3,952	2,190	1,378	21,686
4"	18,344	15,552	15,134	17,364	21,247	21,457	26,068	24,802	25,742	22,601	18,373	17,020	243,704
6"	7,436	7,247	7,242	7,538	7,903	6,556	6,471	7,023	7,854	7,208	7,718	6,935	87,131
8"	4,571	9,557	5,961	4,814	5,254	4,456	5,906	4,918	6,229	5,425	4,006	4,258	65,355
10"													0
12"													0
Total	296,836	271,928	292,190	311,350	308,042	349,418	377,410	379,871	389,184	362,541	312,404	307,724	3,958,898
INDUSTRIAL													
5/8"	79	96	284	320	350	105	379	289	256	271	174	169	2,772
3/4"	5	6	11	2	5	7	7	9	7	6	5	5	75
1"	1,707	1,581	1,608	1,710	1,504	1,391	1,423	1,401	1,454	1,462	1,506	1,624	18,371
1-1/2"	1,688	1,661	1,455	1,585	1,378	1,490	1,499	1,967	1,846	1,703	1,683	1,666	19,621
2"	64,050	62,237	63,391	68,833	68,375	70,957	74,303	75,124	76,028	71,984	68,069	65,139	828,490
3"													0
4"	68,621	75,373	79,612	91,978	97,128	93,975	96,347	98,606	106,830	87,263	75,115	64,929	1,035,777
6"	62,479	57,711	58,034	64,903	62,405	62,056	68,470	65,208	71,824	67,434	62,933	55,876	759,333
8"													0
10"													0
12"													0
Total	198,629	198,665	204,395	229,331	231,145	229,981	242,428	242,604	258,245	230,123	209,485	189,408	2,664,439
OTHER WATER UTILITIES													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"					4	13							17
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	4	13	0	0	0	0	0	0	17
OTHER PUBLIC AUTHORITY													
5/8"	845	864	962	1,050	987	1,026	1,213	1,386	1,329	1,061	1,037	889	12,649
3/4"	65	43	49	76	65	108	132	66	57	109	132	73	975
1"	1,567	1,491	1,227	1,252	1,691	2,238	2,536	6,104	4,158	2,740	2,988	2,267	30,259
1-1/2"	2,739	2,632	3,344	3,497	5,597	5,374	5,488	6,547	6,689	7,379	5,761	3,786	58,833
2"	38,064	35,317	39,348	42,466	40,216	45,867	52,317	52,453	59,933	53,971	46,520	40,056	546,528
3"	2,870	5	5,793	3,229	21	6,420	3,584	3,388	3,986	3,349	32	6,482	39,159
4"	25,225	24,890	25,440	32,400	32,968	39,468	41,815	41,208	33,361	42,168	30,669	27,065	396,677
6"	612	327	672	833	1,362	2,690	2,535	3,762	2,842	3,584	2,430	1,153	22,802
8"													0
10"													0
12"													0
Total	71,987	65,569	76,835	84,803	82,907	103,191	109,620	114,914	112,355	114,361	89,569	81,771	1,107,882
MISCELLANEOUS													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	886,639	820,472	876,784	935,234	931,867	1,056,491	1,126,326	1,124,431	1,157,226	1,077,245	921,395	906,910	11,821,020

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	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	2011 TOTAL
Chatanooga													
RESIDENTIAL													
5/8"	316,359	286,946	298,213	266,942	307,234	390,326	345,967	409,385	378,875	322,123	276,781	289,731	3,888,882
3/4"	541	395	403	605	835	2,547	2,291	3,089	2,782	1,759	885	589	16,721
1"	1,467	1,955	1,282	1,546	2,696	6,558	6,599	7,939	7,384	4,592	2,690	1,787	46,495
1-1/2"	289	296	331	507	297	1,048	1,043	980	636	272	264	277	6,240
2"	753	742	695	954	438	1,756	2,315	3,039	3,087	2,164	1,268	374	17,585
3"			23			54	28	7					112
4"													0
6"													0
8"													0
10"													0
12"													0
Total	319,409	290,334	300,947	270,554	311,500	402,289	358,243	424,439	392,764	330,910	281,888	292,758	3,976,035
COMMERCIAL													
5/8"	35,196	31,549	33,100	30,876	35,035	42,612	39,402	45,014	40,968	37,558	32,204	30,866	434,380
3/4"	1,652	1,428	1,534	1,812	2,012	2,574	2,502	2,869	2,717	2,249	1,899	1,520	24,768
1"	30,210	27,555	29,976	29,228	35,111	46,710	47,000	53,509	52,157	46,916	36,474	32,160	467,006
1-1/2"	20,853	22,046	22,530	20,044	22,539	28,627	28,676	32,500	32,027	26,196	22,928	21,466	300,432
2"	178,790	159,922	172,208	169,540	181,271	215,425	213,702	217,150	221,614	193,615	170,537	163,973	2,257,747
3"	2,323	1,582	923	1,126	2,349	3,516	3,468	3,304	5,196	3,425	3,071	1,532	31,815
4"	17,400	16,501	16,093	15,856	16,308	21,371	22,277	24,907	24,512	18,370	16,831	16,106	226,532
6"	7,581	7,347	6,802	7,161	8,012	9,959	9,279	9,054	10,160	9,006	8,366	7,829	100,556
8"	3,594	3,540	3,282	3,494	3,474	4,379	4,757	5,080	5,661	3,861	3,743	2,460	47,325
10"													0
12"													0
Total	297,599	271,470	286,448	279,137	306,111	375,173	371,063	393,387	395,012	341,196	296,053	277,912	3,890,561
INDUSTRIAL													
5/8"	227	150	221	156	175	163	149	359	167	203	167	150	2,287
3/4"	12	1	9	3	8	5	10	21	6	14	8	6	103
1"	1,675	1,574	1,690	1,637	1,632	1,729	1,703	1,782	1,607	1,645	1,459	1,412	19,545
1-1/2"	1,726	1,621	1,592	1,565	868	735	735	1,021	684	778	677	684	12,686
2"	65,109	66,509	68,603	71,435	69,963	75,432	77,465	75,824	73,162	64,582	64,888	58,944	831,916
3"													0
4"	70,163	74,436	82,995	79,396	92,621	94,709	83,590	94,476	96,489	79,152	69,376	64,287	981,690
6"	58,967	52,757	51,683	50,280	55,806	58,962	52,315	80,029	64,615	57,627	53,225	53,531	689,797
8"													0
10"													0
12"													0
Total	197,879	197,048	206,793	204,472	221,073	231,735	215,967	253,512	236,730	204,001	189,800	179,014	2,538,024
OTHER WATER UTILITIES													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY													
5/8"	776	781	1,321	1,219	1,291	1,748	1,707	1,693	1,514	1,508	1,487	1,565	16,610
3/4"	63	62	80	89	95	81	102	78	62	55	43	51	861
1"	2,076	1,074	1,515	1,406	1,899	2,767	3,309	2,999	3,087	2,525	2,059	1,884	26,600
1-1/2"	3,234	4,002	3,592	4,482	5,739	6,322	7,777	7,726	7,669	6,973	5,410	3,558	66,484
2"	37,504	39,970	40,445	40,939	48,085	54,551	51,788	55,389	59,812	48,784	41,021	39,532	557,820
3"	3,096	2,924	2,988	3,468	3,404	4,075	199	7,229	3,694	3,560	3	3,848	38,488
4"	26,719	26,896	27,568	27,802	34,670	39,697	42,775	41,063	40,365	31,732	25,793	24,278	389,358
6"	544	1,142	1,467	827	1,257	4,026	3,583	3,420	4,814	2,672	1,698	1,251	26,701
8"													0
10"													0
12"													0
Total	74,012	76,851	78,976	80,232	96,440	113,267	111,240	119,597	121,017	97,809	77,514	75,967	1,122,922
MISCELLANEOUS													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	888,899	835,703	873,164	834,395	935,124	1,122,464	1,056,513	1,190,935	1,145,523	973,916	845,255	825,651	11,527,542

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	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	6MTD Jun-12
Chatanooga							
RESIDENTIAL							
5/8"	321,288	270,235	277,836	297,465	351,977	363,897	1,882,698
3/4"	515	337	372	889	1,707	1,909	5,729
1"	1,684	1,441	1,514	2,900	4,849	5,087	17,475
1-1/2"	275	219	227	550	477	380	2,128
2"	167	218	217	489	865	2,088	4,044
3"			16		53	99	168
4"							0
6"							0
8"							0
10"							0
12"							0
Total	323,929	272,450	280,182	302,293	359,928	373,460	1,912,242
COMMERCIAL							
5/8"	33,130	28,674	29,979	30,363	36,558	39,045	197,749
3/4"	1,457	1,324	1,962	1,744	2,431	2,729	11,647
1"	35,014	30,173	31,517	34,871	42,889	46,825	221,289
1-1/2"	22,038	19,842	20,847	22,722	25,483	31,173	142,105
2"	173,537	157,163	168,302	185,532	188,587	197,529	1,070,650
3"	1,419	1,321	2,834	4,015	5,318	9,680	24,587
4"	16,447	17,666	16,566	17,758	21,475	22,763	112,675
6"	8,270	8,497	8,801	8,817	8,899	9,047	52,331
8"	2,919	3,755	3,245	4,488	6,019	5,654	26,080
10"							0
12"							0
Total	294,231	268,415	284,053	310,310	337,659	364,445	1,859,113
INDUSTRIAL							
5/8"	211	127	140	219	180	226	1,103
3/4"	6	3	6	2	16	8	41
1"	1,512	1,442	1,522	1,455	1,543	1,378	8,852
1-1/2"	647	691	767	692	790	750	4,337
2"	62,895	61,182	65,925	63,590	62,053	64,165	379,810
3"							0
4"	62,089	65,339	69,402	79,065	77,566	88,027	441,488
6"	61,112	58,792	65,910	64,855	63,365	64,369	378,403
8"		10,000	10,315	10,916	12,326	10,153	53,710
10"							0
12"							0
Total	188,472	197,576	213,987	220,794	217,839	229,076	1,267,744
OTHER WATER UTILITIES							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY							
5/8"	891	636	1,304	1,331	1,755	1,660	7,577
3/4"	40	51	72	92	95	82	432
1"	1,483	1,468	1,248	1,423	2,464	2,655	10,741
1-1/2"	2,990	3,857	4,253	3,547	6,661	6,721	28,029
2"	38,538	38,736	41,247	45,974	46,634	45,644	256,773
3"	6,572	3,511	4,299	3,724	3,419	3,888	25,413
4"	26,868	25,792	27,857	33,509	32,641	36,724	183,391
6"	856	756	862	1,135	1,743	4,180	9,532
8"							0
10"							0
12"							0
Total	78,238	74,807	81,142	90,735	95,412	101,554	521,888
MISCELLANEOUS							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
Grand Total	884,870	813,248	859,364	924,132	1,010,838	1,068,535	5,560,987

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	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	2009 TOTAL
Lookout Mountain													
RESIDENTIAL													
5/8"	13,138	10,883	10,029	11,886	14,451	20,950	27,037	21,664	19,661	12,320	11,770	12,005	185,794
3/4"	378	279	233	306	337	682	1,042	911	672	425	323	309	5,897
1"	1,107	797	908	1,101	2,391	4,086	5,534	4,279	3,024	1,569	1,286	1,140	27,222
1-1/2"	0	0	4	56	40	86	295	221	221	38	1	0	962
2"	94	79	88	96	101	552	186	129	125	98	37	31	1,616
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	14,717	12,038	11,262	13,445	17,320	26,356	34,094	27,204	23,703	14,450	13,417	13,485	221,491
COMMERCIAL													
5/8"	392	298	322	403	424	959	1,065	808	651	433	437	472	6,664
3/4"	0	0	0	0	4	201	405	389	289	2	0	0	1,290
1"	144	194	415	399	426	797	1,500	1,037	806	181	247	235	6,381
1-1/2"	385	276	276	392	324	492	540	463	454	326	296	386	4,610
2"	583	424	504	769	1,038	1,572	6,114	2,444	2,476	662	970	812	18,368
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	1,504	1,192	1,517	1,963	2,216	4,021	9,624	5,141	4,676	1,604	1,950	1,905	37,313
INDUSTRIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER WATER UTILITIES													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY													
5/8"	9	12	7	9	56	235	334	271	140	60	26	18	1,177
3/4"	0	0	0	0	0	10	28	0	0	2	0	0	40
1"	184	148	146	187	220	392	455	349	430	234	135	58	2,938
1-1/2"	23	18	23	45	34	65	91	83	51	29	29	20	511
2"	292	342	337	544	470	318	335	294	443	392	988	990	5,745
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	508	520	513	785	780	1,020	1,243	997	1,064	717	1,178	1,086	10,411
MISCELLANEOUS													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	16,729	13,750	13,292	16,193	20,316	31,397	44,961	33,342	29,443	16,771	16,545	16,476	269,215

Tennessee American Water Compar
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	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	2010 TOTAL
Lookout Mountain													
RESIDENTIAL													
5/8"	12,290	10,971	10,355	13,611	15,481	17,953	26,750	23,519	30,390	24,231	16,522	11,810	213,883
3/4"	449	283	351	371	418	673	994	1,171	1,138	848	568	333	7,597
1"	1,058	1,399	896	1,327	2,903	2,879	5,210	4,584	5,750	4,710	2,876	1,236	34,828
1-1/2"	0	0	0	20	309	182	226	242	409	402	216	143	2,149
2"	43	27	33	25	27	106	131	110	73	50	25	20	670
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	13,840	12,680	11,635	15,354	19,138	21,793	33,311	29,626	37,760	30,241	20,207	13,542	259,127
COMMERCIAL													
5/8"	399	307	465	397	413	737	838	886	924	782	464	308	6,920
3/4"	0	0	0	5	166	321	435	357	251	395	74	0	2,004
1"	169	195	426	394	580	1,085	1,046	1,662	1,350	1,117	670	163	8,857
1-1/2"	336	240	301	453	368	491	580	501	540	534	469	458	5,271
2"	679	355	535	1,111	1,114	2,503	6,108	4,387	7,051	2,642	2,524	873	29,882
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	1,583	1,097	1,727	2,360	2,641	5,137	9,007	7,793	10,116	5,470	4,201	1,802	52,934
INDUSTRIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER WATER UTILITIES													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY													
5/8"	10	16	35	19	107	150	382	196	356	398	235	177	2,081
3/4"	0	0	0	0	0	0	17	2	5	0	1	0	25
1"	76	51	59	156	186	263	471	357	394	255	159	75	2,502
1-1/2"	18	13	22	45	27	51	70	56	40	42	30	19	433
2"	226	237	273	313	308	230	358	219	381	407	343	286	3,581
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	330	317	389	533	628	694	1,298	830	1,176	1,102	768	557	8,622
MISCELLANEOUS													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	15,753	14,094	13,751	18,247	22,407	27,624	43,616	38,249	49,052	36,813	25,176	15,901	320,683

Tennessee American Water Compar
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	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	2011 TOTAL
Lookout Mountain													
RESIDENTIAL													
5/8"	12,288	9,665	9,554	10,577	14,102	27,737	22,094	26,627	28,819	18,493	14,089	10,442	204,487
3/4"	364	278	229	335	511	1,293	804	1,098	925	620	336	305	7,098
1"	1,245	850	932	1,173	2,139	5,714	4,612	5,687	6,273	3,266	2,053	1,050	34,994
1-1/2"	0	0	3	5	352	626	488	356	487	121	55	0	2,493
2"	99	12	15	22	8	20	6	4	7	7	11	10	221
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	13,996	10,805	10,733	12,112	17,112	35,390	28,004	33,772	36,511	22,507	16,544	11,807	249,293
COMMERCIAL													
5/8"	280	227	296	410	546	1,246	884	1,002	1,089	709	441	369	7,499
3/4"	0	0	0	26	27	289	336	290	182	128	6	0	1,284
1"	131	197	155	205	271	1,317	1,226	1,304	1,406	985	500	169	7,866
1-1/2"	426	355	413	493	487	654	504	432	369	335	285	335	5,088
2"	674	532	765	1,506	1,139	4,477	2,637	4,724	5,126	1,240	860	445	24,125
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	1,511	1,311	1,629	2,640	2,470	7,983	5,587	7,752	8,172	3,397	2,092	1,318	45,862
INDUSTRIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER WATER UTILITIES													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY													
5/8"	72	40	11	18	21	162	133	420	310	149	186	149	1,671
3/4"	0	0	0	0	0	13	5	2	10	1	0	0	31
1"	88	93	102	143	159	395	319	418	524	215	134	68	2,658
1-1/2"	3	7	27	45	30	55	77	62	46	57	45	39	493
2"	164	231	289	308	322	430	254	827	616	520	481	446	4,888
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	327	371	429	514	532	1,055	788	1,729	1,506	942	846	702	9,741
MISCELLANEOUS													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	15,834	12,487	12,791	15,266	20,114	44,428	34,379	43,253	46,189	26,846	19,482	13,827	304,896

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	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	6MTD Jun-12
Lookout Mountain							
RESIDENTIAL							
5/8"	10,429	8,888	9,750	13,694	19,794	20,826	83,381
3/4"	404	253	242	378	835	861	2,973
1"	1,230	923	870	1,748	3,891	4,514	13,176
1-1/2"	0	0	23	277	351	356	1,007
2"	12	12	12	16	20	10	82
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	12,075	10,076	10,897	16,113	24,891	26,567	100,619
COMMERCIAL							
5/8"	334	330	328	460	845	884	3,181
3/4"	0	0	0	58	175	312	545
1"	128	131	195	398	789	956	2,597
1-1/2"	263	204	262	308	302	387	1,726
2"	440	290	746	1,714	4,023	2,545	9,758
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	1,165	955	1,531	2,938	6,134	5,084	17,807
INDUSTRIAL							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
OTHER WATER UTILITIES							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY							
5/8"	129	102	29	127	182	84	653
3/4"	0	0	0	1	10	5	16
1"	100	42	72	246	254	358	1,072
1-1/2"	0	0	26	59	40	69	194
2"	353	385	430	483	601	574	2,826
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	582	529	557	916	1,087	1,090	4,761
MISCELLANEOUS							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
Grand Total	13,822	11,560	12,985	19,967	32,112	32,741	123,187

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	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	2009 TOTAL
Lakeview													
RESIDENTIAL													
5/8"	15,660	15,211	14,024	13,843	16,384	15,631	18,937	15,358	15,570	15,425	15,723	14,633	186,399
3/4"													0
1"	34	43	19	18	23	23	51	41	27	30	22	24	355
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	15,694	15,254	14,043	13,861	16,407	15,654	18,988	15,399	15,597	15,455	15,745	14,657	186,754
COMMERCIAL													
5/8"	880	782	796	799	774	639	1,131	826	801	854	733	739	9,754
3/4"													0
1"	277	344	333	309	347	257	264	281	257	287	332	242	3,530
1-1/2"													0
2"	763	389	331	383	923	970	1,215	1,235	894	956	598	475	9,132
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	1,920	1,515	1,460	1,491	2,044	1,866	2,610	2,342	1,952	2,097	1,663	1,456	22,416
INDUSTRIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER WATER UTILITIES													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY													
5/8"	4	17	77	25	15	8	11	14	21	30	50	17	289
3/4"													0
1"					1								1
1-1/2"													0
2"	257	207	149	169	209	207	69	89	246	163	291	234	2,290
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	261	224	226	194	225	215	80	103	267	193	341	251	2,580
MISCELLANEOUS													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	17,875	16,993	15,729	15,546	18,676	17,735	21,678	17,844	17,816	17,745	17,749	16,364	211,750

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	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	2010 TOTAL
Lakeview													
RESIDENTIAL													
5/8"	15,658	14,515	13,505	13,826	15,791	15,231	16,606	17,015	15,673	16,140	13,978	14,147	182,085
3/4"													0
1"	31	20	17	17	23	18	75	48	42	23	21	23	358
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	15,689	14,535	13,522	13,843	15,814	15,249	16,681	17,063	15,715	16,163	13,999	14,170	182,443
COMMERCIAL													
5/8"	957	884	891	771	863	838	851	876	946	926	878	804	10,485
3/4"													0
1"	288	436	284	279	292	294	364	557	395	424	268	305	4,186
1-1/2"													0
2"	511	414	364	378	773	1,186	1,223	1,334	1,521	1,713	1,416	324	11,157
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	1,756	1,734	1,539	1,428	1,928	2,318	2,438	2,767	2,862	3,063	2,562	1,433	25,828
INDUSTRIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER WATER UTILITIES													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY													
5/8"	19	23	25	26	3	2	9	1	9	184	73	74	448
3/4"													0
1"													0
1-1/2"	0	0	0	0	0	36	168	172	130	21	54	16	597
2"	181	161	166	162	154	160	84	165	288	287	142	243	2,193
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	200	184	191	188	157	198	261	338	427	492	269	333	3,238
MISCELLANEOUS													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	17,645	16,453	15,252	15,459	17,899	17,765	19,380	20,168	19,004	19,718	16,830	15,936	211,509

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	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	2011 TOTAL
Lakeview													
RESIDENTIAL													
5/8"	15,999	13,164	12,904	13,262	14,521	16,406	16,098	16,330	16,484	14,467	13,278	13,867	176,780
3/4"													0
1"	19	18	25	22	22	16	50	56	28	35	15	16	322
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	16,018	13,182	12,929	13,284	14,543	16,422	16,148	16,386	16,512	14,502	13,293	13,883	177,102
COMMERCIAL													
5/8"	716	716	772	802	828	814	782	751	703	882	690	714	9,170
3/4"													0
1"	345	279	293	248	360	285	298	344	313	301	263	275	3,604
1-1/2"													0
2"	356	292	296	1,008	746	1,019	1,366	2,540	1,290	1,089	1,344	720	12,066
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	1,417	1,287	1,361	2,058	1,934	2,118	2,446	3,635	2,306	2,272	2,297	1,709	24,840
INDUSTRIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER WATER UTILITIES													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY													
5/8"	69	3	1	25	76	37	14	26	13	10	6	15	295
3/4"	0	0	0	0	0	0	0	18	0	0	0	0	18
1"													0
1-1/2"	0	0	0	0	0	11	17	0	0	0	0	0	28
2"	104	99	202	200	140	218	109	572	557	367	211	230	3,009
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	173	102	203	225	216	266	140	616	570	377	217	245	3,350
MISCELLANEOUS													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	17,608	14,571	14,493	15,567	16,693	18,806	18,734	20,637	19,388	17,151	15,807	15,837	205,292

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	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	6MTD Jun-12
Lakeview							
RESIDENTIAL							
5/8"	14,200	12,223	12,307	14,432	14,246	15,606	83,014
3/4"							0
1"	13	15	16	17	16	58	135
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	14,213	12,238	12,323	14,449	14,262	15,664	83,149
COMMERCIAL							
5/8"	840	790	665	745	751	1,023	4,814
3/4"							0
1"	310	329	321	320	265	290	1,835
1-1/2"							0
2"	375	311	394	495	772	1,242	3,589
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	1,525	1,430	1,380	1,560	1,788	2,555	10,238
INDUSTRIAL							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
OTHER WATER UTILITIES							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY							
5/8"	12	13	11	23	24	13	96
3/4"	0	0	1	0	0	0	1
1"							0
1-1/2"							0
2"	134	169	139	208	230	216	1,096
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	146	182	151	231	254	229	1,193
MISCELLANEOUS							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
Grand Total	15,884	13,850	13,854	16,240	16,304	18,448	94,580

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	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	2009 TOTAL
Ft Oglethorpe													
RESIDENTIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
COMMERCIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
INDUSTRIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER WATER UTILITIES													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"	11,328	15,253	130	61	1,650	1	4,826	1,095	198	15,004	1,025		50,571
3"													0
4"	56,814	37,504	36,019	42,300	35,206	36,906	50,072	38,445	37,906	38,523	38,547	38,129	486,371
6"	35,236	32,614	28,845	31,787	37,168	41,001	53,959	44,903	34,408	27,213	29,666	26,424	423,224
8"	38,774	34,793	29,765	41,019	40,644	41,734	52,376	42,300	33,392	26,455	29,731	26,374	437,357
10"													0
12"													0
Total	142,152	120,164	94,759	115,167	114,668	119,642	161,233	126,743	105,904	107,195	98,969	90,927	1,397,523
OTHER PUBLIC AUTHORITY													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
MISCELLANEOUS													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	142,152	120,164	94,759	115,167	114,668	119,642	161,233	126,743	105,904	107,195	98,969	90,927	1,397,523

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	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	2010 TOTAL
Ft Oglethorpe													
RESIDENTIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
COMMERCIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
INDUSTRIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER WATER UTILITIES													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"		1,300	2,081		2,085	105	4,140	2,575	1,115	830		2,310	16,541
3"													0
4"	44,288	35,241	33,462	37,409	33,378	36,723	41,485	36,056	39,630	34,042	34,238	33,073	439,025
6"	31,110	30,349	27,467	34,149	36,085	35,108	48,755	49,259	53,465	51,039	36,569	28,596	461,951
8"	36,335	33,561	30,437	30,222	32,716	40,392	43,220	44,023	47,864	53,509	41,982	36,683	470,944
10"													0
12"													0
Total	111,733	100,451	93,447	101,780	104,264	112,328	137,600	131,913	142,074	139,420	112,789	100,662	1,388,461
OTHER PUBLIC AUTHORITY													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
MISCELLANEOUS													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	111,733	100,451	93,447	101,780	104,264	112,328	137,600	131,913	142,074	139,420	112,789	100,662	1,388,461

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	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	2011 TOTAL
Ft Oglethorpe													
RESIDENTIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
COMMERCIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
INDUSTRIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER WATER UTILITIES													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"	1,590		602	4,447	1,385	7,635	27,347	57,143	65,904	16,775	1,020	3,320	187,168
3"													0
4"	37,452	38,038	34,955	33,007	41,465	43,283	43,946	40,897	45,169	36,559	34,178	35,409	464,358
6"	30,932	28,287	27,502	28,779	34,065	55,801	44,205	52,302	46,736	36,225	27,382	26,596	438,812
8"	40,551	36,725	32,905	32,656	34,594	52,225	42,545	46,162	43,474	38,122	28,081	26,855	454,895
10"													0
12"													0
Total	110,525	103,050	95,964	98,889	111,509	158,944	158,043	196,504	201,283	127,681	90,661	92,180	1,545,233
OTHER PUBLIC AUTHORITY													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
MISCELLANEOUS													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	110,525	103,050	95,964	98,889	111,509	158,944	158,043	196,504	201,283	127,681	90,661	92,180	1,545,233

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	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	6MTD Jun-12
Ft Oglethorpe							
RESIDENTIAL							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
COMMERCIAL							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
INDUSTRIAL							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
OTHER WATER UTILITIES							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"	0	0	0	0	12,585	24,840	37,425
3"							0
4"	41,525	37,812	41,389	38,043	39,480	44,064	242,313
6"	28,459	23,948	25,427	31,991	39,678	38,497	188,000
8"	29,829	25,511	27,347	35,026	41,642	40,124	199,479
10"							0
12"							0
Total	99,813	87,271	94,163	105,060	133,385	147,525	667,217
OTHER PUBLIC AUTHORITY							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
MISCELLANEOUS							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
Grand Total	99,813	87,271	94,163	105,060	133,385	147,525	667,217

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	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	2009 TOTAL
Lone Oak													
RESIDENTIAL													
5/8"	644	668	537	723	629	675	752	660	578	498	561	552	7,477
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	644	668	537	723	629	675	752	660	578	498	561	552	7,477
COMMERCIAL													
5/8"	1	1	1	0	0	1	0	1	1	1	1	1	9
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	1	1	1	0	0	1	0	1	1	1	1	1	9
INDUSTRIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER WATER UTILITIES													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
MISCELLANEOUS													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	645	669	538	723	629	676	752	661	579	499	562	553	7,486

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	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	2010 TOTAL
Lone Oak													
RESIDENTIAL													
5/8"	650	617	542	926	690	807	782	808	748	772	580	578	8,500
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	650	617	542	926	690	807	782	808	748	772	580	578	8,500
COMMERCIAL													
5/8"	5	0	2	2	0	2	2	1	1	1	1	1	18
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	5	0	2	2	0	2	2	1	1	1	1	1	18
INDUSTRIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER WATER UTILITIES													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
MISCELLANEOUS													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	655	617	544	928	690	809	784	809	749	773	581	579	8,518

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	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	2011 TOTAL
Lone Oak													
RESIDENTIAL													
5/8"	634	537	507	577	737	926	728	892	745	890	557	547	8,277
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	634	537	507	577	737	926	728	892	745	890	557	547	8,277
COMMERCIAL													
5/8"	1	5	3	3	4	6	6	4	3	4	3	4	46
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	1	5	3	3	4	6	6	4	3	4	3	4	46
INDUSTRIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER WATER UTILITIES													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
MISCELLANEOUS													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	635	542	510	580	741	932	734	896	748	894	560	551	8,323

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	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	6MTD Jun-12
Lone Oak							
RESIDENTIAL							
5/8"	684	664	544	658	821	731	4,102
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	684	664	544	658	821	731	4,102
COMMERCIAL							
5/8"	3	4	4	201	4	4	220
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	3	4	4	201	4	4	220
INDUSTRIAL							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
OTHER WATER UTILITIES							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
MISCELLANEOUS							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
Grand Total	687	668	548	859	825	735	4,322

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	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	2009 TOTAL
Suck Creek													
RESIDENTIAL													
5/8"	1,271	1,257	1,028	1,233	1,201	1,452	1,513	1,375	1,230	1,051	1,135	1,110	14,856
3/4"													0
1"	6	6	7	11	14	27	29	28	31	28	20	17	224
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	1,277	1,263	1,035	1,244	1,215	1,479	1,542	1,403	1,261	1,079	1,155	1,127	15,080
COMMERCIAL													
5/8"	7	11	8	7	8	26	12	2	2	3	6	11	103
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	7	11	8	7	8	26	12	2	2	3	6	11	103
INDUSTRIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER WATER UTILITIES													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
MISCELLANEOUS													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	1,284	1,274	1,043	1,251	1,223	1,505	1,554	1,405	1,263	1,082	1,161	1,138	15,183

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	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	2010 TOTAL
Suck Creek													
RESIDENTIAL													
5/8"	1,245	1,182	1,105	1,154	1,678	1,474	1,370	1,554	1,374	1,250	1,208	1,164	15,758
3/4"													0
1"	11	4	6	10	28	29	33	36	33	32	12	12	246
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	1,256	1,186	1,111	1,164	1,706	1,503	1,403	1,590	1,407	1,282	1,220	1,176	16,004
COMMERCIAL													
5/8"	62	3	2	0	2	3	1	2	3	2	1	5	86
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	62	3	2	0	2	3	1	2	3	2	1	5	86
INDUSTRIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER WATER UTILITIES													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
MISCELLANEOUS													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	1,318	1,189	1,113	1,164	1,708	1,506	1,404	1,592	1,410	1,284	1,221	1,181	16,090

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	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	2011 TOTAL
Suck Creek													
RESIDENTIAL													
5/8"	1,347	1,170	1,050	1,037	1,196	1,681	1,372	1,238	1,259	1,178	982	968	14,478
3/4"													0
1"	4	4	4	4	12	38	41	44	48	41	138	8	386
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	1,351	1,174	1,054	1,041	1,208	1,719	1,413	1,282	1,307	1,219	1,120	976	14,864
COMMERCIAL													
5/8"	165	35	1	1	0	3	1	3	3	0	2	2	216
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	165	35	1	1	0	3	1	3	3	0	2	2	216
INDUSTRIAL													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER WATER UTILITIES													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
MISCELLANEOUS													
5/8"													0
3/4"													0
1"													0
1-1/2"													0
2"													0
3"													0
4"													0
6"													0
8"													0
10"													0
12"													0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	1,516	1,209	1,055	1,042	1,208	1,722	1,414	1,285	1,310	1,219	1,122	978	15,080

Tennessee American Water Company
Docket # 12-00049
TRA 1-8
2009-Jun 2012 Usage Summary

	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	6MTD Jun-12
Suck Creek							
RESIDENTIAL							
5/8"	1,148	964	1,013	1,171	1,275	1,164	6,735
3/4"							0
1"	7	5	7	16	27	20	82
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	1,155	969	1,020	1,187	1,302	1,184	6,817
COMMERCIAL							
5/8"	2	2	1	1	1	3	10
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	2	2	1	1	1	3	10
INDUSTRIAL							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
OTHER WATER UTILITIES							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
OTHER PUBLIC AUTHORITY							
5/8"							0
3/4"							0
1"					2	3	5
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	2	3	5
MISCELLANEOUS							
5/8"							0
3/4"							0
1"							0
1-1/2"							0
2"							0
3"							0
4"							0
6"							0
8"							0
10"							0
12"							0
Total	0	0	0	0	0	0	0
Grand Total	1,157	971	1,021	1,188	1,305	1,190	6,832

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Donald J. Petry

Question:

9. Notwithstanding the response to MFG-22, in simple terms including all calculations made, explain how customer growth was determined based on historical data. Your explanation should include all calculations used to produce all customer growth rates used in this case.

Response:

The Company forecasted an increase of 45 customers per month. The projection was based on factors including judgment and experience. In addition, please see the response to Item 17 of this same data request.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Donald J. Petry

Question:

10. Notwithstanding the response to MFG-22, in simple terms including all calculations made, explain how volumetric growth was determined based on historical data. Your explanation should include all calculations used to produce all customer volumetric growth rates used in this case. Cites to source data used should also be provided.

Response:

Volumetric growth was driven by the additional customers added through the end of the attrition year. The additional customers were then multiplied by the average usage per customer per month. For additional information please see workpapers: TN 2012 Rate Case – Growth Adjustment.xlsx and TNAWWater Use Analysis Summary_final.xls.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Donald J. Petry

Question:

11. Provide a schedule showing the amount of "Other Revenues" for 2009, 2010, 2011 and January – June 2012, breaking the total down by source as shown for the test period and attrition period in the Company's response to MFG-25.

Response:

Please refer to the attachment.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
CONSUMER ADVOCATE AND PROTECTION DIVISION
TAW_R_TRADR1#011_073012
Other Revenuesfrom 2009 through June 2012 YTD

	2009	2010	2011	YTD 6/30/12
AWR Billing	$ 39,365	$ 43,565	$ 56,150	$ 29,167
Forfeited Discounts	$ 324,498	$ 307,465	$ 343,872	$ 158,585
Antennae Lease	$ 178,609	$ 173,162	$ 190,984	$ 95,367
Sewer Billing	$ 407,307	$ 448,685	$ 447,057	$ 226,432
NSF Check Charge	$ 31,440	$ 37,920	$ 39,300	$ 18,300
Activity/New Service Fees	$ 274,876	$ 269,545	$ 256,742	$ 126,473
Reconnection Charges	$ 270,486	$ 237,740	$ 216,084	$ 111,522
Other Water Rev	$ 2	$ (78)	$ (2)	$ 8
Total	**$ 1,526,583**	**$ 1,518,003**	**$ 1,550,187**	**$ 765,853**

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Gary M. VerDouw

Question:

12. Provide financial statements for AWR for the year ending December 31, 2011, or the latest twelve months available. If not specifically detailed on these statements, provide the individual net earnings realized from the water line protection contracts, sewer line protection contracts and home plumbing contracts in Tennessee.

Response:

See attached AWR income statement as of December 31, 2011, and the AWR income statement related to its operations in Tennessee.

AWR Service Line Protection
Income Statement
For the Twelve Months Ending December 31, 2011

	2011
Revenue	**61,633,949**
Contractor Repairs	**13,640,164**
Marketing Expense:	
Marketing General	358,731
Marketing Acquisition	3,639,583
Marketing Renewal	565,229
Marketing Survey	18,902
Telemarketing	169,970
Marketing Confirmations	223,371
Marketing Web Based	38,308
Total Postage	1,836,634
Other marketing	119,603
Total Marketing Expense	**6,970,330**
G&A Expense:	
Call Center Expense	4,609,714
Overhead Expense	5,713,772
Billing & Collection Fees	1,282,869
Rent & Utilities	52,758
Legal Expense	35,841
Outside Professional Fees	69,634
Bank Charges	419,987
Licenses & Permits	85,807
Bad Debt expense	2,804,250
Miscellaneous Expense	18,876
Sale/Premium/Receipts Tax	77,462
Total G&A Expense	**15,170,970**
Total Expenses	**35,781,464**
Operating Results	**25,852,485**
Provision for Income Tax	**10,169,592**
Net Income	**15,682,893**

Service Line Protection
Tennessee
YTD December 2011

	Contract Total
Revenue by Product	**1,487,697**
Contractor Repairs	**410,290**
Marketing Expense:	
Marketing General	5,364
Marketing Acquisition	59,182
Marketing Renewal	2,655
Marketing Survey	620
Telemarketing	4,648
Marketing Confirmations	3,330
Marketing Web Based	572
Total Postage	24,988
Other marketing	2,743
Total Marketing Expense	**104,101**
G&A Expense:	
Call Center Expense	105,736
Overhead Expense	126,318
Billing & Collection Fees	59,185
Rent & Utilities	1,036
Legal Expense	972
Outside Professional Fees	815
Bank Charges	-
Licenses & Permits	840
Bad Debt expense	34,986
Miscellaneous Expense	444
Sale/Premium/Receipts Tax	-
Total G&A Expense	**330,332**
Total Expenses	**844,723**
Operating Results	**642,974**
Non-operating (income)/expense	
EBIT	**642,974**
Interest (income)/expense	**4,380**
PBT	**638,594**
Provision for Income Tax	**252,927**
Net Income	**385,667**

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Gary M. VerDouw

Question:

13. Does TAWC receive any royalties from AWR related to the sale or provision of water line protection contracts, sewer line protection contracts and home plumbing contracts in Tennessee (royalties related to the benefit derived from the use of TAWC's name, president's signature, logo, reputation, goodwill and corporate image, etc)? If so, please provide amount received for the twelve months ending December 31, 2011 or the latest twelve month period available. Please provide detailed justification if no royalties were assessed or received.

Response:

No, TAWC does not receive any royalties from AWR related to the sale or provision of water line protection contracts, sewer line protection contracts and home plumbing contracts in Tennessee.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Gary M. VerDouw/Deron Allen

Question:

14. Provide copies of any written contracts between TAWC and AWR for the provisioning of water line protection contracts, sewer line protection contracts and home plumbing contracts to TAWC customers.

Response:

Please refer to the attached Agreement for Support Services between Tennessee American Water Company and American Water Resources, Inc.

AGREEMENT FOR SUPPORT SERVICES

BETWEEN

AMERICAN WATER RESOURCES, INC.

AND

TENNESSEE AMERICAN WATER COMPANY

May 1, 2004

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AGREEMENT FOR SUPPORT SERVICES

BETWEEN

AMERICAN WATER RESOURCES, INC.
AND
TENNESSEE AMERICAN WATER COMPANY

This Service Agreement, dated as of the 1st day of May, 2004 (the "Agreement"), is by and between the AMERICAN WATER RESOURCES, INC. (AWR), a corporation organized and existing under the laws of the Commonwealth of Virginia, with its principal office located at 1025 Laurel Oak Road, Voorhees, New Jersey 08043, and TENNESSEE AMERICAN WATER COMPANY (Utility), a corporation organized and existing under the laws of the State of Tennessee, with its principal office located at 1101 Broad Street, Chattanooga, Tennessee, 37401.

WHEREAS, AWR provides certain services to utility customers, as more particularly described on Appendix A which is attached hereto and incorporated herein by reference, which list may be modified or amended from time to time by AWR (hereinafter the "Programs"); and

WHEREAS, Utility is the owner of a public water supply system; and

WHEREAS, many of Utility's residential customers may desire to and qualify to participate in one or more of AWR's Programs; and

WHEREAS, Utility desires to make certain or all of the Programs available to its customers upon the terms and conditions contained herein; and

WHEREAS, AWR desires to contract with Utility for certain customer support services for the Programs; and

WHEREAS, Utility possesses the necessary ability and experience to provide such customer support services and is willing to provide such services for the Programs upon the

terms and conditions contained herein; and

WHEREAS, it is the mutual desire of the parties to enter into this Agreement providing for the customer support for the Programs;

NOW, THEREFORE, for and in consideration of the mutual promises set forth herein, and subject to the terms and conditions herein stated, AWR and Utility agree as follows:

SECTION 1. Definitions.

The following words and phrases when used in this Agreement shall have the following meaning:

"Agreement" means this Agreement between AWR and Utility.

"Force Majeure" means those events set forth in Section 13 of this Agreement.

"Fully Distributed Costs" means costs determined in a manner that complies with the standards and procedures for the apportionment of special, joint, and common costs between the Utility and any non-regulated entity in accordance with applicable regulations of the State commission or board having jurisdiction over the operations of Utility, except taxes as discussed in Section 5. A fully distributed costing methodology apportions the total costs of a group of services or products, including the authorized rate of return, among the individual services or products in that group.

Should the commission or board having jurisdiction over operations of Utility assign different costs than Utility has assigned, such commission or board assigned costs, once such assignment is final and non-appealable, shall be the Fully Distributed Costs, until such time as such commission or board assigns different costs, at which time such newly assigned costs shall be the Fully Distributed Costs. Whether to appeal a decision of the commission or board shall be in Utility's sole discretion.

"Services" means all of the duties, obligations, and services as defined herein to be provided by Utility that are related to the performance and operation of AWR's Programs.

SECTION 2. Appointment of Utility.

AWR hereby engages and appoints Utility to provide certain customer support services for the Programs.

SECTION 3. Term; Termination.

3.1 Term. The term of this Agreement shall commence on April 15, 2004, and be for a period of one (1) year unless sooner terminated or extended as hereinafter provided.

3.2 Renewal. The Agreement will automatically renew itself for periods of one (1) year, each following one after the other, unless either party gives written notice of termination to the other party in accordance with Section 3.3.1.1.

3.3 Termination.

3.3.1 Termination Without Cause:

3.3.1.1 Procedure - After the initial one (1) year term, this Agreement may be terminated without cause or penalty by either party upon giving the other party sixty (60) days written notice in advance of the date upon which the termination becomes effective. This Agreement shall automatically terminate at such time as either party, or its successor is no longer an affiliate of American Water Works Company, Inc.

3.3.1.2 Transition Services Following Termination Without Cause - Upon termination of the Agreement without cause, Utility shall continue to provide services to AWR, at AWR's request, for a period of not longer than sixty (60) days during AWR's transition to another service provider. Such transition services shall be provided under and subject to the same terms and provisions of this Agreement, including compensation.

3.3.2 Termination Upon Material Breach - Either party to the Agreement may terminate this Agreement upon material breach by the other party. The non-breaching party shall provide written notice of such breach to the other party, setting forth in detail the alleged failure and/or deficiency, and, if such breach is not corrected within thirty (30) days from receipt of written notice by certified mail, this Agreement shall be terminated.

SECTION 4. Compensation.

4.1 Fee. The fee paid to Utility by AWR for Services rendered pursuant to this Agreement shall be equal to one hundred and fifteen (115%) percent of the Fully Distributed Costs incurred by Utility in providing the Services except for billing and collection services. The Fee for billing and collection services rendered by Utility as set forth in Paragraph 6.1.3 below shall be at a rate of $.405 per customer per billing period and apply in the aggregate to customers participating in one or more of AWR's Programs. The $.405 rate may be adjusted from time to time as determined by the agency having regulatory authority over Utility to be consistent with any other such billing and collection service rates charged by Utility, under tariff, to others.

4.2 Allocation by Regulating Authority. Notwithstanding the fee schedule contained in Section 4.1, should the agency having regulatory authority over Utility disallow any cost of the Utility in excess of the Fully Distributed Costs as a result of the services provided to AWR pursuant hereto, AWR shall reimburse Utility for such disallowed costs, within thirty (30) days of receipt of notice of same and the fees due pursuant hereto shall be adjusted to reflect such allocation by such regulatory authority.

4.3 Reporting and Payments.

4.3.1 Utility shall maintain detailed records of all costs incurred in providing services to AWR. Utility will make such detailed records available for AWR's periodic review upon request by AWR, during normal business hours, at Utility's principal office.

4.3.2 Utility shall invoice AWR monthly or quarterly, at Utility's discretion, for the fee for services on or about the tenth business day of each billing period during the term of this Agreement. The invoice shall detail the services provided and the costs incurred. AWR shall pay such fee to Utility within fifteen (15) days of the date of the invoice.

SECTION 5. Taxes.

Any tax or other amount which Utility may be required to pay to or collect for a government agency upon or with respect to the Services rendered hereunder, or the use or delivery of any products or parts thereof on behalf of AWR, except income taxes, will be billed to AWR as separately stated charges and will be paid by AWR in addition to the fees paid pursuant to Section 4. In the event AWR disputes the taxability of an item hereunder, Utility will continue to collect such tax unless and until AWR provides Utility with documentation authorized and prescribed by the taxing authority, such as a certificate of exemption, relieving Utility from liability for the collection and payment of such tax.

SECTION 6. Scope of Services.

6.1 Utility agrees that it shall provide the following customer support services for the Programs in accordance with the terms and provisions of this Agreement:

6.1.1 Distribution of Promotional Materials. Upon request of AWR, Utility shall manage and direct the distribution of informational and promotional materials regarding the Program to its customers. Such materials shall be developed by AWR and provided to Utility in

sufficient quantities and in a timely manner so as not to impede any planned distribution efforts by Utility. The materials shall be distributed as a part of Utility's normal billing process, unless arrangements are made, at least sixty (60) days in advance, for a special mailing. The materials provided by AWR must be satisfactory in form and content to Utility, and nothing in this Agreement shall require Utility to distribute any materials that are not satisfactory to Utility. Utility shall make all reasonable efforts to promptly notify AWR when additional quantities of promotional materials are needed. Utility shall have the sole discretion to determine the customers who will receive the informational and promotional materials for the Program.

6.1.2 Notification of Claim. Should a Utility associate, as a part of his/her normal duties, determine that a Utility customer has a covered occurrence with the Customer's water or sewer service line, the Utility associate shall notify AWR by calling a toll-free telephone number to be supplied by AWR. AWR shall then engage a qualified contractor to provide the covered services to the customer. AWR shall timely provide the necessary information to cause Utility's customer records to reflect when coverage is available.

6.1.3 Billing and Collection. AWR shall provide Utility with a list of enrolled customers in its Programs who have chosen to have charges from AWR included on their bill from Utility, and shall keep such list up to date. Utility shall include such charges on the customer's bill and collect such charges from the customer until such time as the customer or AWR notifies Utility that the customer is no longer receiving service from AWR or has elected a different payment option. Utility shall forward collected payments from enrolled customers to AWR within fifteen days following the end of each calendar month for amounts collected during such month. All payments made by the customer shall be credited first to payment of any amount owed for utility service furnished by Utility; any remainder shall first be credited to

payment of any amount owed for utility service furnished by someone other than Utility but shown as a line item on the bill sent to the customer by Utility; and any remainder shall then be credited to payment of any amount owed to AWR. Utility shall not interrupt, cease or refuse utility service to a customer for non-payment of amounts owed to AWR. AWR shall be responsible for all collection efforts for non-payment by Utility customers for AWR Programs.

6.1.4 Other Services. Utility shall perform such other and further services as are agreed to in a Service Order in the form attached hereto as **Exhibit 1** executed by the parties during the Term hereof.

SECTION 7. Provision of Information.

Except as provided herein, any specifications, diagrams, sketches, models, examples, tools, computer or other apparatus, programs, software, technical or business information, written, oral or otherwise (all thereinafter collectively referred to as "Confidential Information"), furnished by one party (hereinafter referred to as the "Disclosing Party") to the other party (hereinafter referred to as the "Receiving Party") under this Agreement or in contemplation of this Agreement will remain the property of the Disclosing Party and will be held Confidential by the Receiving Party. All copies of such information will be returned to the Disclosing Party upon request. The Receiving Party, and any individual assigned by the Receiving Party will not permit the duplication, use or disclosure of the Confidential Information whether such disclosure be oral, written, in the form of computer tapes, drawings or other medium to any person other than the Receiving Party's employees, agents or representatives who must have such information to provide the Services, unless otherwise specifically authorized in writing by the Disclosing Party.

Confidential Information does not include any information which, at the time of disclosure, is generally known by the public, is rightfully obtained from third parties, is independently developed by the Receiving Party and any individual assigned by the Receiving Party outside the scope of its performance herein, or had been in the possession of the Receiving Party and any individual assigned by the Receiving Party prior to its commencement of the performance of its services.

The Receiving Party and any individual assigned by the Receiving Party agrees that: (1) this covenant not to disclose our use Confidential Information shall survive termination of this Agreement; and (2) it shall be liable for any and all breaches of such covenant by the Receiving Party, it employees, agents or representatives, whether such breach occurs during or after the term of this Agreement.

The Receiving Party shall take such steps as may be necessary in order to limit access to the Confidential Information on a need-to-know basis and assure compliance by the employees, agents and representatives to whom such information is given.

The provisions of this section shall survive termination of this Agreement.

It is understood that the Receiving Party may be required to furnish information to judicial, regulatory, or administrative bodies. In such an event, the Receiving Party will promptly notify the Disclosing Party of such requirement and will cooperate with the Disclosing Party should the Disclosing Party desire to seek a protective order to prevent the public disclosure of its information.

SECTION 8. Compliance with Laws.

Both parties agree to comply with the provisions of the Fair Labor Standards Act of 1938, as amended, and all other applicable federal and state laws, rules, regulations and codes with

which they are obligated to comply in the performance of this Agreement, including the procurement of permits and certificates where needed. Both parties further agree not to discriminate against any employee or applicant for employment because of race, color, religion, sex, national origin, age or handicap, and to comply with all applicable federal and state laws, orders, rules and regulations on this subject during the performance of this Agreement.

This Agreement shall be subject to any and all applicable federal, state and local laws, regulations, and ordinances, as well as any applicable tariffs. To the extent necessary, the parties agree to amend this Agreement to conform to the requirements of any such laws, regulations, ordinances, or tariffs.

AWR shall provide Utility with evidence reasonably requested by Utility to demonstrate compliance herewith.

SECTION 9. Insurance.

9.1 AWR shall, during the term of this Agreement, maintain the following insurance coverages with respect to the Programs, and shall include Utility as an Additional Insured:

9.1.1 Comprehensive General Liability, including Products and Completed Operations, and Contractual Liability with limit of $2,000,000, combined single limit.

9.1.2 Comprehensive Automobile Liability with limit of $2,000,000, combined single limit.

9.1.3 Excess Comprehensive General and Automobile Liability with limit of $2,000,000, excess of $2,000,000.

9.2 AWR shall cause each contractor it engages to perform services under the Programs (collectively "Repair Contractors"), during the term of this Agreement, to maintain the

following insurance coverages with respect to the Programs, which coverages in subsections 9.2.1-9.2.3 shall include Utility as an Additional Insured:

9.2.1 Comprehensive General Liability, including Products and Completed Operations, and Contractual Liability with limit of $1,000,000, combined single limit.

9.2.2 Comprehensive Automobile Liability with limit of $1,000,000, combined single limit.

9.2.3 Excess Comprehensive General and Automobile Liability with limit of $1,000,000, excess of $1,000,000.

9.2.4 Workers Compensation coverage with Statutory Limits.

9.3 AWR shall, and shall cause its Repair Contractors to, furnish Utility with certificates of insurance evidencing coverage as required by this Paragraph.

SECTION 10. Obligations of AWR.

10.1 Development of Informational Materials. AWR shall be responsible for developing, producing, and printing all informational materials for the Programs, and supplying such materials to Utility. AWR shall provide Utility with the opportunity to review and approve all such materials in advance of any distribution to Utility's customers.

10.2 Training. AWR shall provide all necessary training and information to Utility personnel as is necessary to allow Utility to fully perform hereunder. Such training will be specific to educating Utility employees in the operation, terms, and conditions of the Programs. Utility shall make the necessary arrangements to provide a location for such training at or near Utility's facilities.

10.3 Contractors. AWR shall be responsible for engaging qualified independent contractors to perform the services included in the Programs. AWR shall contract with and

maintain a sufficient number of contractors to perform promised services under the Programs, during the term of this Agreement. The cost of all services provided by such contractors shall be paid by AWR. Nothing in this Agreement shall be deemed to create any obligation on the part of Utility to undertake performance of any such services or pay for such services by the contractors engaged by AWR.

10.4 Administration. AWR shall be responsible for coordinating all administrative activities for the Programs and its customers including, but not limited to, enrollments, billings, accounting, marketing, financial analysis and reporting. AWR shall promptly notify Utility of customer enrollments in the Programs, including any changes in enrollment or billing status.

SECTION 11. Joint Obligations of the Parties.

11.1 AWR and Utility agree to cooperate to review existing planning, management and operations practices for the Programs.

SECTION 12. Arbitration.

It is the stated intent and purpose of both parties at all times to reach agreement by negotiation between AWR and Utility, without recourse to arbitration. In the event, however, that such dispute or difference is not settled, either party may request that the matter be referred to arbitration. The demand for arbitration must be submitted to the American Arbitration Association within sixty (60) calendar days after the date of such request, in which case the arbitration shall cover and resolve any then existing controversy or claim between the parties hereto which directly or indirectly arises out of or relates to this Agreement. The arbitration shall be conducted in the Chattanooga, Tennessee in accordance with the rules and procedures then existing under the Commercial Arbitration Rules of the American Arbitration Association, provided that notwithstanding anything to the contrary contained in such Rules the following

shall apply: The arbitration board shall consist of three arbitrators. AWR shall choose one arbitrator and Utility shall choose one arbitrator. If the two arbitrators appointed by the parties fail to agree within five (5) business days upon the selection of a third arbitrator, the third arbitrator shall be selected from a list of arbitrators supplied by the American Arbitration Association or otherwise in accordance with such Rules. After the appointments of the third arbitrator, the arbitration board shall meet as necessary for the purpose of reaching a determination in the dispute or difference, and the decision of the majority of the board, submitted in writing, to AWR and Utility shall be final and binding upon both parties. Judgment upon any decision rendered by such arbitration board may be entered in any court having jurisdiction. Each party shall bear the expense of its own arbitrators and witnesses, and the expenses of the third arbitrator and any general expenses of the arbitration shall be born equally by both parties.

SECTION 13. Force Majeure.

If, because of any act or occurrence beyond the reasonable control of either party, including, without limitation, acts of God, legislation or lawful regulations of any governmental body, court orders, fire, flood, explosion, strikes, labor disputes or shortage, wars or civil commotion, either party is reasonably prevented from performing any or all of its obligations hereunder, and if the party unable to perform shall be required to resume performance of its obligations under this Agreement upon the termination of the aforementioned Force Majeure, any time or date limitations shall be extended to the extent such party is so prevented.

SECTION 14. Assignments.

This Agreement shall not be assigned by either party without the prior written consent of the other party unless such assignment shall be to an affiliate or successor of either party.

SECTION 15. Amendments.

This Agreement may be modified only by a written amendment signed by both parties.

SECTION 16. Notices.

All notices provided for in this Agreement shall be in writing and shall be deemed to have been given when hand delivered or deposited in the U.S. mail, postage prepaid, registered or certified, return receipt requested, as follows:

If to AWR:	If to Utility:
American Water Resources, Inc. 1025 Laurel Oak Road Voorhees, New Jersey 08043 Attention: Walter Lynch, President	Tennessee American Water Company 1101 Broad Street Chattanooga, Tennessee 37401 Attention: David B. Schultz, President

SECTION 17. Governing Law.

This Agreement, including the validity thereof and the rights and obligations of the parties thereunder, shall be construed in accordance with, and governed by the laws of the State of Tennessee.

SECTION 18. Indemnification.

18.1 AWR shall, and shall cause its Repair Contractors to, defend, indemnify and hold harmless Utility, its officers, directors, employees and agents from and against any and all liability, including liability to third parties, for personal injury, including death, property damage, or other actions, damages, fines, penalties, claims, demands, judgments, losses, costs, expenses, suits and actions (including reasonable attorney's fees), for personal injury, including death, property damage or other injury, to the extent caused by or arising out of negligence or wrongful or willful misconduct on the part of AWR, its Repair Contractors, or their respective officers, employees, agents, contractors, and subcontractors in connection with the services rendered to Utility by AWR pursuant to the terms of this Agreement.

18.2 Utility shall defend, indemnify and hold harmless AWR, its officers, directors, employees and agents from and against any and all liability, including liability to third parties, for personal injury, including death, property damage, or other actions, damages, fines, penalties, claims, demands, judgments, losses, costs, expenses, suits and actions (including reasonable attorney's fees), for personal injury, including death, property damage or other injury, to the extent caused by or arising out of negligence or wrongful or willful misconduct on the part of Utility, its officers, employees, agents, contractors, and subcontractors in connection with the services rendered to AWR by Utility pursuant to the terms of this Agreement.

SECTION 19. No Waiver.

The failure of a party to insist on strict performance of any or all of the terms of this Agreement, or to exercise any right or remedy under this Agreement, shall not constitute a waiver or relinquishment of any nature regarding such right or remedy or any other right or remedy. No waiver of any breach or default hereunder shall be considered valid unless in writing and signed by the party giving such waiver, and no such waiver shall be deemed a waiver of any subsequent breach or default of the same or similar nature.

SECTION 20. Severability.

In case one or more of the covenants, terms or provisions contained in this Agreement shall be held invalid, illegal, or unenforceable in any respect, the validity of the remaining covenants, terms, and provisions contained herein shall be in no way affected, prejudiced, or disturbed and the remaining covenants, terms, and provisions shall remain in full force and effect.

SECTION 21. No Third-Party Beneficiaries.

No customer of the Programs, contractors of AWR, or any other third party shall be deemed a third-party beneficiary of this Agreement.

SECTION 22. Independent Contractor.

It is understood that the relationship of Utility to AWR is that of an independent contractor and not that of an employee and or agent of AWR. None of the employees or agents of Utility shall be considered employees of AWR. None of the employees or agents of AWR shall be considered employees of Utility. Each party shall be wholly responsible and liable for the employment taxes and withholdings due as a result of their performance hereunder.

SECTION 23. Complete Agreement.

This Agreement sets forth the entire understanding of the parties, which supersedes and merges all prior proposals, understandings and all other agreements, oral or written, between the parties relating to the subject matter hereof and my not be modified except in a writing executed by both parties.

SECTION 24. Titles and Headings.

Titles and headings to sections or paragraphs herein are inserted merely for convenience of reference and are not intended to be a part of or to affect the meaning or interpretation of this Agreement.

SECTION 25. Counterparts.

This Agreement may be executed in one or more counterparts, each of which shall be deemed an original, but all of which together shall constitute one and the same instrument.

SECTION 26. Condition Precedent.

This Agreement may be conditioned upon any necessary approval of the Tennessee Regulatory Authority.

SECTION 27. Limitation of Liability.

NEITHER PARTY WILL BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL OR INDIRECT DAMAGES, WHETHER ARISING OUT

OF BREACH OF WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE, ATTRIBUTABLE TO OR RESULTING FROM ITS PERFORMANCE HEREUNDER. In no event will Utility's liability for damages caused by its failure to supply material or perform services in a proper or timely manner exceed the amount paid by AWR to Utility for such materials or services.

IN WITNESS WHEREOF, the parties have caused this Agreement to be executed by their duly authorized representatives, as of the day and year first above written.

ATTEST:

Secretary

(SEAL)

AMERICAN WATER RESOURCES, INC.

By: _____
President

ATTEST:

Secretary

(SEAL)

TENNESSEE AMERICAN WATER COMPANY

By: _____
President

APPENDIX A

Water Line Protection Program:

For a periodic fee, Utility customers may enroll in the Water Line Protection Program that, subject to its terms and conditions, provides a service to repair customer-owned water lines that leak or break due to normal wear and tear.

Sewer Line Protection Program:

For a periodic fee, Utility customers may enroll in the Sewer Line Protection Program that, subject to its terms and conditions, provides a service to clear or repair blocked customer-owned sewer lines that become clogged or blocked due to normal wear and usage.

Exhibit 1

SERVICE ORDER

American Water Resources, Inc. (AWR) hereby engages Tennessee American Water Company (Utility) to perform the following services, pursuant to the Agreement for Support Services executed between the parties on May 1, 2004:

Water and Sewer Line Protection Programs:

1. Distribution of Promotional Materials. See Section 6.1.1 for scope of services.

2. Repair Service Initiation. See Section 6.1.2 for scope of services.

3. Distribution of Customer Surveys. From time to time, AWR may develop customer surveys designed to measure customer satisfaction with the Programs, and if necessary, make Program enhancements. AWR shall submit such survey materials to Utility for review and comment prior to distribution to customers.

4. Billing and Collecting. Utility shall bill each of its customers who AWR identifies as having requested service and billing from Utility by a line item on the customer's water bill. AWR shall furnish reasonable evidence that a customer has requested the service to Utility upon Utility's request. Utility shall collect payments from the enrolled customers and forward same to AWR within fifteen days following the end of each calendar month for amounts collected during such month. All payments made by the customer shall be credited first to payment of any amount owed for utility service furnished by Utility; any remainder shall first be credited to payment of any amount owed for utility service furnished by someone other than Utility but shown as a line item on the bill sent to the customer by Utility; and any remainder shall then be credited to payment of any amount owed to AWR. Utility shall not interrupt, cease or refuse utility service to a customer for non-payment of amounts owed to AWR. AWR shall be responsible for all collection efforts for non-payment by Utility customers for AWR Programs.

AMERICAN WATER RESOURCES, INC.

By: _____
President

TENNESSEE AMERICAN WATER COMPANY

By: _____
President

Tennessee American Water

May 19, 2004

Clifford C. Groh
Director Business Development & Operations
American Water Resources, Inc.
1025 Laurel Oak Road
Voorhees, NJ 08043

Dear Cliff:

Enclosed is the fully executed Affiliate Agreement between American Water Resources (AWR) and Tennessee American Water Company (TAWC).

Thank you for your assistance in finalizing this Agreement.

Sincerely,

Herb Miller Jr.

Herbert A. Miller, Jr.
Vice President & Corporate Counsel

Enclosure

c: David B. Schultz

American Water
Herbert A. Miller, Jr.
VP & Regional Counsel
2300 Richmond Road
Lexington, KY 40502
USA
T +1 859 268 6339
F +1 859 268 6327
I www.tawc.com

RWE GROUP

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Donald J. Petry

Question:

15. Quantify and provide the revenue effects of any billing and collection services that have been or will be discontinued. Provide the amount of such revenue included in the test period and provide a narrative explaining how the test period billing and collection amount was calculated. Cite all information used in this computation to an MFG response, a response to this request or provide such sources if not previously provided in this docket.

Response:

-$447.057 Test Year sewer billing and collection discontinued
-$ 56,148 Test year AWR billing discontinued
$ -503,205 Discontinued Revenue

The test year billing and collection amounts for sewer billing and collection was taken from general ledger account 403103 and test year amounts for AWR billing was taken from general ledger account 403001.AW21. See Schedule Revenue 2.1, WP1 for additional details for calculations.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Donald J. Petry

Question:

16. Provide the projected twelve month revenue to be generated by the provision of water usage data to third party utilities for billing purposes.

Response:

$22,077

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Donald J. Petry

Question:

17. Identify the growth factor used for residential customer growth? Show in detail how the end of test period residential customer counts were grown to arrive at the 495 shown as "change in customers" in the attrition year. Provide the Company projected residential customers by month, beginning with the last month of the test period through the last month of the attrition period.

Response:

The growth factor used for residential customer growth was 45 customers per month. Please see Company workpaper TN 2011-13 Customers.xlsx for customer growth detail.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: James J. Chelius

Question:

18. Reference Chelius Direct p. 10, 1.8*360=648 (residential), 17.6*360=6,336 not 6,415 (commercial). Please explain which amount is correct, which number was used in the forecast and adjust the forecast if necessary. Provide a reference to the workpaper that contains the calculations regarding the usage numbers. If no workpaper has been provided, then your response should include one.

Response:

As referenced in Mr. Chelius' testimony, the 648 gallons per customer per year decline for residential and the 6,415 gallons per customer per year decline for commercial were used in the forecast. The 1.8 gallons per customer per day and 17.6 gallons per customer per day declines were calculated by dividing the yearly declines by 365 days in a year to be used for explanatory purposes in more commonly used units in the body of my testimony. (i.e. For residential: 648/365 = 1.775, or 1.8 gpcd; For commercial: 6415/365 = 17.575, or 17.6 gpcd.)

To see the origin of these numbers and how they are used in the analysis, please see the "TN (avg. pt)" tab (cells G150 and G139 respectively) in the 2 spreadsheet files attached to the response for Item 30 of this same data requestfor the residential and commercial analyses.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Donald J. Petry

Question:

19. Cite the Company workpaper(s) that show the attrition period residential customers times the current rate to produce attrition period revenues at current rates. If this has not been provided, your response should also include the requested information.

Response:

Please see TN 2012 Rate Case – Growth Adjustment.xlsx as provided in the Company's workpapers.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Donald J. Petry

Question:

20. Provide the Company's calculation of forecasted "Other Revenue," by source of revenue. Cite the source for each number used. Your response should begin with the booked test period amount and end with the amount forecasted for the attrition year at proposed rates (See TAW_TRAFAQ_025_Attachment 1).

Response:

See Exhibit Rev-2-Other Revenue-DJP, Schedule Rev-2.1 WP 1

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Donald J. Petry

Question:

21. Identify the uncollectible factor used by the Company. Provide the calculation of the uncollectible factor citing the source of all numbers used.

Response:

Calculation of the uncollectible factor is provided in the Uncollectibles Exhibit workpapers. The uncollectible factor is calculated from the 3 year average of bad debt write-offs. The amount is the 3 year average of charge-offs from 2011 through 2013. 2011 is from actual information downloaded from the billing system and estimates are used for 2012 and 2013. Please refer to Schedule EXP-11.A (Summary tab) included in TAW_R_TRAFAQ_013_060112.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Kevin Rogers/Deron Allen

Question:

22. The Company directs the Authority's attention to the risk of spreading revenue deficiencies equally among customers, including special contracts. The Company states that since the last rate case Signal Mountain and Walden Ridge Utility District "have communicated to the Company their growing concern with how, and to what extent, the TRA increases the rates of their respective special contracts." TAWC maintains that these customers have the motive and ability to by-pass TAWC which would result in a significant loss of contribution to fixed costs. (See VerDouw Direct, pp.24-25.) Provide copies of all communications and/or narratives of communication regarding this issue.

Response:

Please refer to the attached documents.

TENNESSEE
AMERICAN WATER

President

1101 Broad Street
Chattanooga, TN 37401
Deron.Allen@amwater.com

P 423-755-7607
F 423-755-7634

October 29, 2011

Mr. Frank Groves, Jr., President
Walden's Ridge Utility District
3900 Taft Highway
Signal Mountain, TN 37377

VIA FAX: (423) 886-1940

Dear Mr. Groves:

Tennessee-American Water Company ("TAWC") would like to thank the Board of Directors of Walden's Ridge Utility District ("Walden's Ridge") for meeting with us on October 25, 2011. We believe the discussion at the meeting was positive and presents an opportunity to move forward in a manner that preserves our long history of cooperative partnership with Walden's Ridge.

As expressed by the Board at the October 25th meeting, we appreciate the willingness of the Board to hold in abeyance its notice of September 30, 2011, of termination of TAWC's right to serve as the sole and exclusive supplier of potable and raw water while we discuss ways of improving the relationship and providing more value to Walden's Ridge. We look forward to discussing the issues regarding the 2003 Water Purchase Agreement (the "WPA") with you further in the near future.

As we discussed at the October 25th meeting, if Walden's Ridge determines to go forward with terminating TAWC's right to supply Walden's Ridge water prior to the expiration of the forty (40) year term contained in the WPA from the date of service, then Walden's Ridge must pay TAWC the balance of the undepreciated costs, on a straight-line basis, of TAWC's pipeline and all other facilities that have been constructed to serve Walden's Ridge on or before October 30, 2011. As we indicated in our discussion, at the current time, TAWC's calculations indicate that those costs are approximately $4.1 million.

TAWC also appreciates the Board's willingness to finalize the terms of an agreement on the new wheeling charge for TAWC's continued right, under the 2003 WPA, to "use the Walden's Ridge distribution system as a conduit through which Tennessee-American may wheel water to other water utility districts ...." As we agreed, the new rate, which is already in effect, is $0.75 per 1000 gallons.

TENNESSEE
AMERICAN WATER

October 29, 2011
Re: Walden's Ridge WPA
page 2 of 2

As discussed at the October 25th meeting, TAWC's leak detection personnel will begin work on a comprehensive leak survey along Walden's Ridge transmission mains located in Taft Highway between Walden's Ridge twin storage tanks (located at the old Walden's Ridge office) and the end of the line near Grandview subdivision. This leak survey will be performed by TAWC at no cost to Walden's Ridge. We hope that our efforts will help Walden's Ridge reduce its unaccounted for water.

In order to facilitate our future discussions, TAWC asks that Walden's Ridge prepare a comprehensive list of the issues that it would like to discuss with us on a going forward basis and to provide that list to TAWC as soon as possible.

I look forward to speaking with you further concerning the WPA and any other issues you may wish to discuss. As discussed, we will contact Ron West to establish a time for our next meeting.

Sincerely,

Deron Allen, President
Tennessee-American Water Company

WALDEN'S RIDGE UTILITY DISTRICT
3900 Taft Highway
Signal Mountain, Tennessee 37377

Commissioners:
FRANK GROVES, JR., PRESIDENT
J. ROBERT McKENZIE, VICE PRESIDENT
DAVID J. FULTON, SECRETARY

General Manager
RONALD WEST

September 30, 2011

Mr. Deron E. Allen, President
Tennessee-American Water Company
1101 S. Broad Street
Chattanooga, TN 37402

Re: Termination of Water Purchase Agreement Dated July 14, 2003 by and between Tennessee-American Water Company and Walden's Ridge Utility District

Dear Mr. Allen:

On July 14, 2003, Walden's Ridge Utility District (WRUD) signed an agreement with Tennessee American Water Company (TAWC) (the "Agreement") to purchase water at the top of Signal Mountain from TAWC. WRUD intends to terminate its relationship with TAWC as provided in Section II (D) of the Agreement, on a date to be determined by WRUD, for the following reasons:

1. Section III (A) of the Agreement called for TAWC to provide supporting data and computations for any proposed change in the water rate to WRUD after the first three (3) years of the Agreement. TAWC announced an intended water rate increase after the first three (3) years of the Agreement, and, although WRUD made a written request for negotiating TAWC's proposed increase, TAWC failed to respond to WRUD's request and refused to comply with the terms of the Agreement, going instead directly to the Tennessee Regulatory Authority (TRA) without WRUD's input as specified in the Agreement.

2. Section III (C) of the Agreement provided for WRUD to increase the wheeling charge to TAWC through its system to other water utility districts after the first three (3) years of the Agreement. Beginning in 2008, WRUD attempted to meet on several occasions with then-President John Watson to negotiate an increased wheeling charge. Mr. Watson refused to return phone calls and emails, and, when finally contacted to meet to discuss the issue, failed to show for the scheduled meetings.

3. Then-President Watson appeared before the WRUD Board of Commissioners at its regular meeting on August 24, 2009 and personally guaranteed that TAWC would never again attempt to obtain a water rate increase without abiding by the language in the Agreement requiring negotiations with WRUD. Shortly thereafter, TAWC went directly to TRA seeking a water rate increase, again without WRUD's input as provided for in the Agreement.

WALDEN'S RIDGE UTILITY DISTRICT
3900 Taft Highway
Signal Mountain, Tennessee 37377

Commissioners:
FRANK GROVES, JR., PRESIDENT
J. ROBERT McKENZIE, VICE PRESIDENT
DAVID J. FULTON, SECRETARY

General Manager
RONALD WEST

4. WRUD has no confidence in TAWC's intention or desire to abide by the terms of the Agreement in the future.

Section II (D) provides for WRUD to terminate the Agreement by paying to TAWC, within thirty (30) days following such termination, the balance of the un-depreciated costs, on a straight-line basis, of TAWC's pipeline and all other facilities that were constructed to serve WRUD. We ask that you provide us with that information within thirty (30) days from the date of this letter. We anticipate that, upon receipt of payment by WRUD and termination of the Agreement, TAWC will transfer, by bill-of-sale or other satisfactory manner, all of its pipeline and facilities that were constructed to serve WRUD.

We look forward to an amicable termination of our relationship.

Sincerely,

Frank M. Groves, Jr., President of the Board of Commissioners

J. Robert McKenzie, Vice-President of the Board of Commissioners

David F. Fulton, Secretary of the Board of Commissioners

Fw: Leak Detection
Kevin N Rogers to: Kathryn A Hart 07/20/2012 11:38 AM

please print
Thanks

Kevin N. Rogers
Manager of Operations
Tennessee American Water
1101 Broad Street
Chattanooga, TN 37401
Office (423) 755-7622
Mobile (423) 710-5492
Fax (423) 755-7636
kevin.n.rogers@amwater.com
----- Forwarded by Kevin N Rogers/TAWC/AWWSC on 07/20/2012 11:38 AM -----

From:	Kevin N Rogers/TAWC/AWWSC
To:	"Ron West" <ron.wrud@comcast.net>
Cc:	"Mr. Deron Allen" <Deron.Allen@amwater.com>, "Linda Bridwell" <Linda.Bridwell@amwater.com>, "Steve Betty" <Steve.Betty@amwater.com>
Date:	06/13/2012 06:19 AM
Subject:	Leak Detection

Good morning, Ron. Deron emailed me last night saying we have not provided any leak detection to WRUD since March. I have reached out to Steve Betty get the status. Steve is our supervisor that took over those responsibilities upon Ron Schleifer's retirement. Our intention is and continues to be to offer this service each month and I apologize for any delays. Steve will be contacting you today to schedule the June service and we will provide additional service in June to make up for lost days.

I apologize again for the mix up. If you have any questions please let me know.

Thanks,
Kevin
Thanks,
Kevin

Kevin Rogers
Operations Manager
Tennesee American Water

Fw: Hydrant maps
Kevin N Rogers to: Kathryn A Hart 07/20/2012 11:38 AM

please print
Thanks

Kevin N. Rogers
Manager of Operations
Tennessee American Water
1101 Broad Street
Chattanooga, TN 37401
Office (423) 755-7622
Mobile (423) 710-5492
Fax (423) 755-7636
kevin.n.rogers@amwater.com
----- Forwarded by Kevin N Rogers/TAWC/AWWSC on 07/20/2012 11:38 AM -----

From: Kevin N Rogers/TAWC/AWWSC
To: "Ron West" <ron.wrud@comcast.net>@AWX
Cc: Deron E Allen/TAWC/AWWSC@AWW
Date: 05/30/2012 04:49 PM
Subject: Re: FW: Hydrant maps

This appears to be confidential information, I received in error. I have treated it as such and deleted it.

Thanks,
Kevin

Kevin N. Rogers
Manager of Operations
Tennessee American Water
1101 Broad Street
Chattanooga, TN 37401
Office (423) 755-7622
Mobile (423) 710-5492
Fax (423) 755-7636
kevin.n.rogers@amwater.com

"Ron West" From: "Ron West" <ron.wrud@comcast.net> To:... 05/30/2012 04:28:13 PM

From: "Ron West" <ron.wrud@comcast.net>
To: <Kevin.N.Rogers@amwater.com>
Date: 05/30/2012 04:28 PM
Subject: FW: Hydrant maps

Ron West
General Manager

Walden's Ridge Utility District
3900 Taft Highway
Signal Mountain, TN 37377

423.886.2683 - Telephone
423.886.1940 - Fax

From: Honna Rogers [mailto:hrogers@signalmountaintn.gov]
Sent: Wednesday, May 30, 2012 10:27 AM
To: 'Ron West'
Subject: Hydrant maps

These are old and I think new ones will have to be made but this will give you an idea.

Honna

Honna Rogers
Town Manager
Signal Mountain, TN
(423) 886-2177
www.signalmountaintn.gov

This message may contain confidential and/or proprietary information and is intended for the person/entity to whom it was originally addressed. Any use by others is strictly prohibited.
[attachment "Hydrant maps.doc" deleted by Kevin N Rogers/TAWC/AWWSC]

Fw: Pump Station
Kevin N Rogers to: Kathryn A Hart 07/20/2012 11:42 AM

please print
Thanks

Kevin N. Rogers
Manager of Operations
Tennessee American Water
1101 Broad Street
Chattanooga, TN 37401
Office (423) 755-7622
Mobile (423) 710-5492
Fax (423) 755-7636
kevin.n.rogers@amwater.com
----- Forwarded by Kevin N Rogers/TAWC/AWWSC on 07/20/2012 11:42 AM -----

From: Kevin N Rogers/TAWC/AWWSC
To: Ron West <ron.wrud@comcast.net>
Cc: James S Moorhouse/TAWC/AWWSC@AWW, Susan Holmes/TAWC/AWWSC@AWW
Date: 03/06/2012 09:21 AM
Subject: Pump Station

Good morning, Ron. We are going to do some work on the pump station Thursday morning so just wanted to let you know we will have your tank full. We don't expect any service interruption or problems just wanted to give you a courtesy notification.

Thanks,
Kevin

Kevin N. Rogers
Manager of Operations
Tennessee American Water
1101 Broad Street
Chattanooga, TN 37401
Office (423) 755-7622
Mobile (423) 710-5492
Fax (423) 755-7636
kevin.n.rogers@amwater.com

Fw: Wheeling Charge
Kevin N Rogers to: Kathryn A Hart 07/20/2012 11:43 AM

please print
Thanks

Kevin N. Rogers
Manager of Operations
Tennessee American Water
1101 Broad Street
Chattanooga, TN 37401
Office (423) 755-7622
Mobile (423) 710-5492
Fax (423) 755-7636
kevin.n.rogers@amwater.com
----- Forwarded by Kevin N Rogers/TAWC/AWWSC on 07/20/2012 11:43 AM -----

From: Kevin N Rogers/TAWC/AWWSC
To: Ron West <ron.wrud@comcast.net>
Cc: Ginny Scealf/TAWC/AWWSC@AWW
Date: 02/29/2012 02:29 PM
Subject: Re: Wheeling Charge

Ron, the invoices are being processed.

Thanks

Kevin N. Rogers
Manager of Operations
Tennessee American Water
1101 Broad Street
Chattanooga, TN 37401
Office (423) 755-7622
Mobile (423) 710-5492
Fax (423) 755-7636
kevin.n.rogers@amwater.com

Kevin N Rogers Ginny is working on the invoices this morning an... 02/29/2012 08:33:43 AM

From: Kevin N Rogers/TAWC/AWWSC
To: Ron West <ron.wrud@comcast.net>
Cc: Ginny Scealf/TAWC/AWWSC@AWW
Date: 02/29/2012 08:33 AM
Subject: Wheeling Charge

Ginny is working on the invoices this morning and will get them processed ASAP. Sorry for the confusion and delay.

Thanks,
Kevin

Kevin N. Rogers
Manager of Operations
Tennessee American Water
1101 Broad Street

Chattanooga, TN 37401
Office (423) 755-7622
Mobile (423) 710-5492
Fax (423) 755-7636
kevin.n.rogers@amwater.com

*Confidential: Fw: Confidentiality Agreement
Kevin N Rogers to: Kathryn A Hart 07/20/2012 11:44 AM

please print
Thanks

Kevin N. Rogers
Manager of Operations
Tennessee American Water
1101 Broad Street
Chattanooga, TN 37401
Office (423) 755-7622
Mobile (423) 710-5492
Fax (423) 755-7636
kevin.n.rogers@amwater.com
----- Forwarded by Kevin N Rogers/TAWC/AWWSC on 07/20/2012 11:44 AM -----

From: Kevin N Rogers/TAWC/AWWSC
To: "Ron West" <ron.wrud@comcast.net>
Date: 12/22/2011 07:48 AM
Subject: Confidentiality Agreement

Ron, attached is the confidentiality agreement needed for the release of the construction documents.

Thanks and have a merry Christmas.

Walden's Ridge.doc

Kevin

Kevin N. Rogers
Manager of Operations
Tennessee American Water
1101 Broad Street
Chattanooga, TN 37401
Office (423) 755-7622
Mobile (423) 710-5492
Fax (423) 755-7636
kevin.n.rogers@amwater.com

CONFIDENTIALITY AGREEMENT

This Agreement, made and entered into December 22, 2011, by and between Tennessee-American Water Company ("TAW") with a place of business at 1101 Broad Street,, Chattanooga, TN 37402 and Walden's Ridge Utility District, with a place of business at 3900 Taft Highway Signal Mountain, Tennessee 37377 ("Walden's Ridge").

WHEREAS, TAWC and Walden's Ridge entered into a Water Purchase Agreement dated July 14, 2003 (Water Purchase Agreement") hereby Walden's Ridge agreed to purchase all of its water supply from TAW;

WHEREAS, the Water Purchase Agreement provides that Walden's Ridge may terminate the water supply provisions of the Water Purchase Agreement provided Walden's Ridge satisfies certain conditions;

WHEREAS, by letter dated September 30, 2011, Walden's Ridge notified TAW of its intent to terminate the water supply provisions of the Water Purchase Agreement.

WHEREAS, during a board meeting held by Walden's Ridge on October 25, 2011, TAW and Walden's Ridge agreed to commence discussions relating to the Water Purchase Agreement and other related matters to determine if the nature of the relationship could be revised.

WHEREAS, in order to make this determination, it will be necessary for TAW to disclose certain of its confidential information to Walden's Ridge, and it will be necessary for Walden's Ridge to treat that information in a highly confidential manner; and

NOW, THEREFORE, in consideration mutual benefits related to the above described discussions, the parties agree as follows:

1. Obligation of Confidentiality. All Confidential Information (defined below) that TAW, any of its employees, officers, agents or representatives furnishes to Walden's Ridge or any of its employees, officers, agents or representatives (each, a Walden's Ridge Representative) shall be held in strict confidence and trust, and shall be used by Walden's Ridge solely in connection with the discussions described above, and for no other purposes. Neither Walden's Ridge nor any Walden's Ridge Representative shall disclose any Confidential Information to third parties without TAW's prior written consent. In addition, Walden's Ridge shall take all necessary steps to prevent unauthorized disclosure of, or access to, any Confidential Information. Walden's Ridge shall disclose Confidential Information only to those Walden's Ridge Representatives with a need to know such Confidential Information in order to assist Walden's Ridge in its discussions with TAW claim, and, prior to such disclosure, Walden's Ridge shall inform such Walden's Ridge Representatives of the confidential nature of such Confidential Information and shall obtain from such Walden's Ridge Representatives a written acknowledgement of their understanding and acceptance of the terms of this Agreement.
2. Definition of Confidential Information. As used herein, Confidential Information means: all documents and information, in whatever form or medium, including, without limitation, electronic files, diskettes, electronic mail, oral communications or visual observation, provided by TAW to Walden's Ridge or Walden's Ridge Representatives as part of, or in connection with, Walden's Ridge's discussions with

TAWC, other than documents or information that are or become public other than through an unauthorized act or omission on the part of Walden's Ridge or any person to whom Walden's Ridge discloses such items.

3. Return of Confidential Information. Upon the request of TAW at any time, Walden's Ridge shall promptly deliver to TAW all Confidential Information, in whatever form or medium, and shall cause all copies, summaries, synopses, or derivations thereof to be destroyed. Said destruction shall be confirmed in writing by Walden's Ridge to TAW within 30 calendar days following the date of the notice described above.

4. Disclosure Pursuant To Applicable Law. If Walden's Ridge is required by a valid order of any governmental agency, court or other quasi-judicial or regulatory body with jurisdiction and authority to so order to disclose Confidential Information received under this Agreement, Walden's Ridge shall not be liable for such disclosure provided that Walden's Ridge: (a) as promptly as reasonably possible, but no later than five calendar days, gives notice to TAW of the requirement in order that TAW may contest the requirement to provide such Confidential Information; (b) takes all steps requested by TAW to obtain confidential treatment for such Confidential Information; and (c) limits the scope of any disclosure as narrowly as permitted by the terms of the applicable order.

5. Remedies. Walden's Ridge agrees that it would be impossible or inadequate to measure or calculate TAW's damages from any breach of the covenants set forth in this Agreement. Accordingly, Walden's Ridge agrees that if it breaches or threatens to breach any of such covenants, TAW will have available to it, in addition to any other rights or remedies, the right to obtain an injunction from a court of competent

jurisdiction restraining such breach or threatened breach, and to specific performance of any such provision of this Agreement, without posting any bond or other security.

6. No License Granted. Nothing contained herein shall be construed, either expressly or implicitly, to grant to Walden's Ridge any rights to technology or license under any patent, copyright, trademark or other proprietary information now or hereafter owned or controlled by TAW.

7. Governing Law. This Agreement shall be governed by the laws of the Commonwealth of Tennessee, without regard to its provision regarding conflict of laws.

8. Assignment. Walden's Ridge may not assign or transfer this Agreement, by operation of law or otherwise, without the prior written consent of TAW.

9. Survival. The provisions of this Agreement shall survive the completion of the discussions between Walden's Ridge and TAW or any termination of this Agreement.

10. Entire Agreement; Amendments. This Agreement sets forth the entire agreement and understanding of the parties with respect to the subject matter hereof. This Agreement may not be amended or modified except by a writing signed by both parties. It is understood and agreed that no failure or delay by either party in exercising any right, power or privilege hereunder shall operate as a waiver thereof, nor shall any single or partial exercise thereof preclude any other or further exercise thereof or the exercise of any right, power or privilege hereunder.

IN WITNESS THEREOF, each of the parties has caused this Agreement to be executed by a duly authorized representative on the dates entered herein below.

WALDEN'S RIDGE DISTRICT UTILITY DISTRICT

TENNESSEE-AMERICAN WATER CO.

By: _____
Authorized Signature

_____
(Typed Name)

_____
(Typed Title)

_____
Date Signed

By: _____
Authorized Signature

_____
(Typed Name)

_____
(Typed Title)

_____
Date Signed

Fw: *Confidential: RE: Confidentiality Agreement
Kevin N Rogers to: Kathryn A Hart 07/20/2012 11:31 AM

please print
Thanks

Kevin N. Rogers
Manager of Operations
Tennessee American Water
1101 Broad Street
Chattanooga, TN 37401
Office (423) 755-7622
Mobile (423) 710-5492
Fax (423) 755-7636
kevin.n.rogers@amwater.com
----- Forwarded by Kevin N Rogers/TAWC/AWWSC on 07/20/2012 11:31 AM -----

From: Kevin N Rogers/TAWC/AWWSC
To: "Ron West" <ron.wrud@comcast.net>@AWX
Cc: Gerald A Reynolds/SERVCO/AWWSC@AWW, Deron E Allen/TAWC/AWWSC@AWW
Date: 01/06/2012 11:26 AM
Subject: *Confidential: RE: Confidentiality Agreement

Good morning, Ron. I hope your holidays went well. Please have everyone that sees the info sign the agreement. This would include your accountant you mentioned as well.

Also, Ron Schleifer said this morning he was going to get back in touch with you again next week and schedule times for more leak detection.

Thanks

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Fax (423) 755-7636
kevin.n.rogers@amwater.com

"Ron West" Would you like for each board member to sign o... 01/06/2012 07:54:11 AM

From: "Ron West" <ron.wrud@comcast.net>
To: <Kevin.N.Rogers@amwater.com>
Date: 01/06/2012 07:54 AM
Subject: RE: Confidentiality Agreement

Would you like for each board member to sign one of these are just me?

From: Kevin.N.Rogers@amwater.com [mailto:Kevin.N.Rogers@amwater.com]
Sent: Thursday, December 22, 2011 7:49 AM

To: Ron West
Subject: Confidentiality Agreement

Ron, attached is the confidentiality agreement needed for the release of the construction documents.

Thanks and have a merry Christmas.

Kevin

Kevin N. Rogers
Manager of Operations
Tennessee American Water
1101 Broad Street
Chattanooga, TN 37401
Office (423) 755-7622
Mobile (423) 710-5492
Fax (423) 755-7636
kevin.n.rogers@amwater.com

Fw: *Confidential: Re: RE: Confidentiality Agreement
Kevin N Rogers to: Kathryn A Hart 07/20/2012 11:32 AM

please print
Thanks

Kevin N. Rogers
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Tennessee American Water
1101 Broad Street
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Mobile (423) 710-5492
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kevin.n.rogers@amwater.com
----- Forwarded by Kevin N Rogers/TAWC/AWWSC on 07/20/2012 11:31 AM -----

From: Kevin N Rogers/TAWC/AWWSC
To: Ron West <ron.wrud@comcast.net>
Date: 01/09/2012 08:29 AM
Subject: *Confidential: Re: RE: Confidentiality Agreement

Good morning, Ron. I am planning to bring the documentation to tomorrow's board meeting. Will the agreements be signed and ready by then? If so, what time does the meeting start?

Thanks,
Kevin

Kevin N. Rogers
Manager of Operations
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Chattanooga, TN 37401
Office (423) 755-7622
Mobile (423) 710-5492
Fax (423) 755-7636
kevin.n.rogers@amwater.com

Kevin N Rogers Good morning, Ron. I hope your holidays went... 01/06/2012 11:26:58 AM

From: Kevin N Rogers/TAWC/AWWSC
To: "Ron West" <ron.wrud@comcast.net>@AWX
Cc: Gerald A Reynolds/SERVCO/AWWSC@AWW, Deron E Allen/TAWC/AWWSC@AWW
Date: 01/06/2012 11:26 AM
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please print
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----- Forwarded by Kevin N Rogers/TAWC/AWWSC on 07/20/2012 11:32 AM -----

From: "Ron West" <ron.wrud@comcast.net>
To: <Kevin.N.Rogers@amwater.com>
Date: 01/09/2012 09:37 AM
Subject: RE: *Confidential: Re: RE: Confidentiality Agreement

Yes all Three commissioners will be there to sign at 5:30

From: Kevin.N.Rogers@amwater.com [mailto:Kevin.N.Rogers@amwater.com]
Sent: Monday, January 09, 2012 8:30 AM
To: Ron West
Subject: *Confidential: Re: RE: Confidentiality Agreement

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Thanks,
Kevin

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To: "Ron West" <ron.wrud@comcast.net>@AWX
Cc: Gerald A Reynolds/SERVCO/AWWSC@AWW, Deron E Allen/TAWC/AWWSC@AWW

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kevin.n.rogers@amwater.com

From: "Ron West" <ron.wrud@comcast.net>
To: <Kevin.N.Rogers@amwater.com>
Date: 01/06/2012 07:54 AM
Subject: RE: Confidentiality Agreement

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Sent: Thursday, December 22, 2011 7:49 AM
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Kevin

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Fw: Information
Kevin N Rogers to: Kathryn A Hart 07/20/2012 11:39 AM

please print
Thanks

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Mobile (423) 710-5492
Fax (423) 755-7636
kevin.n.rogers@amwater.com
----- Forwarded by Kevin N Rogers/TAWC/AWWSC on 07/20/2012 11:39 AM -----

From: Kevin N Rogers/TAWC/AWWSC
To: "ron.wrud@comcast.net"<ron.wrud@comcast.net>@AWX
Date: 01/18/2012 04:21 PM
Subject: Re: Information

The office is 423-755-7622

Thanks

Kevin N. Rogers
Manager of Operations
Tennessee American Water
1101 Broad Street
Chattanooga, TN 37401
Office (423) 755-7622
Mobile (423) 710-5492
Fax (423) 755-7636
kevin.n.rogers@amwater.com

"ron.wrud@comcast.net" At what number Sent from my Verizon Wi... 01/18/2012 10:05:43 AM

From: "ron.wrud@comcast.net" <ron.wrud@comcast.net>
To: Kevin.N.Rogers@amwater.com
Date: 01/18/2012 10:05 AM
Subject: Re: Information

At what number

Sent from my Verizon Wireless Phone

-----Original message-----
From: Kevin.N.Rogers@amwater.com
To: ron.wrud@comcast.net
Sent: Wed, Jan 18, 2012 13:32:04 GMT+00:00

Subject: Re: Information

Good morning, Ron. Please give me a call at your convenience so we can talk about the information requests.

Thanks

Kevin N. Rogers
Manager of Operations
Tennessee American Water
1101 Broad Street
Chattanooga, TN 37401
Office (423) 755-7622
Mobile (423) 710-5492
Fax (423) 755-7636
kevin.n.rogers@amwater.com

From: "Ron West" <ron.wrud@comcast.net>
To: <Kevin.N.Rogers@amwater.com>
Date: 01/11/2012 09:07 AM
Subject: Information

Thank you for bringing up the information to us last night, do you have a copy of the Has build Plans?

Fw: Information
Kevin N Rogers to: Kathryn A Hart 07/20/2012 11:39 AM

please print
Thanks

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Mobile (423) 710-5492
Fax (423) 755-7636
kevin.n.rogers@amwater.com
----- Forwarded by Kevin N Rogers/TAWC/AWWSC on 07/20/2012 11:39 AM -----

From: Kevin N Rogers/TAWC/AWWSC
To: ron.wrud@comcast.net
Cc: "Mr. Deron Allen" <Deron.Allen@amwater.com>
Date: 01/19/2012 05:23 PM
Subject: Re: Information

Sorry to miss your call, Ron. I have been all day meetings today and will be again. Please feel free to call my mobile tonight or in the morning before 7:30.

Thanks,
Kevin
423-710-5492
Thanks,
Kevin

From: "ron.wrud@comcast.net" [ron.wrud@comcast.net]
Sent: 01/18/2012 10:05 AM EST
To: Kevin Rogers
Subject: Re: Information

At what number

Sent from my Verizon Wireless Phone

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To: ron.wrud@comcast.net
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To: <Kevin.N.Rogers@amwater.com>
Date: 01/11/2012 09:07 AM
Subject: Information

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Fw: WRUD depreciation schedule
Kevin N Rogers to: Kathryn A Hart 07/20/2012 11:34 AM

please print
Thanks

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Manager of Operations
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Chattanooga, TN 37401
Office (423) 755-7622
Mobile (423) 710-5492
Fax (423) 755-7636
kevin.n.rogers@amwater.com
----- Forwarded by Kevin N Rogers/TAWC/AWWSC on 07/20/2012 11:33 AM -----

From: Kevin N Rogers/TAWC/AWWSC
To: Ron West <ron.wrud@comcast.net>
Cc: Gerald A Reynolds/SERVCO/AWWSC@AWW, Deron E Allen/TAWC/AWWSC@AWW
Date: 01/20/2012 04:08 PM
Subject: WRUD depreciation schedule

Ron, attached is the depreciation schedule by class. I look forward to working with you and the WRUD Board to try and resolve the issues.

Thanks

Kevin N. Rogers
Manager of Operations
Tennessee American Water
1101 Broad Street
Chattanooga, TN 37401
Office (423) 755-7622
Mobile (423) 710-5492
Fax (423) 755-7636
kevin.n.rogers@amwater.com

Fw: WRUD Board Meeting
Kevin N Rogers to: Kathryn A Hart 07/20/2012 11:34 AM

please print
Thanks

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kevin.n.rogers@amwater.com
----- Forwarded by Kevin N Rogers/TAWC/AWWSC on 07/20/2012 11:33 AM -----

From: "Ron West" <ron.wrud@comcast.net>
To: <Kevin.N.Rogers@amwater.com>
Date: 02/21/2012 11:31 AM
Subject: RE: WRUD Board Meeting

We have not heard back from the Auditors (Tax Season), would you be available for a workshop or the March Meeting?

Ron West
General Manager

Walden's Ridge Utility District
3900 Taft Highway
Signal Mountain, TN 37377

423.886.2683 - Telephone
423.886.1940 - Fax

From: Kevin.N.Rogers@amwater.com [mailto:Kevin.N.Rogers@amwater.com]
Sent: Tuesday, February 21, 2012 8:14 AM
To: ron.wrud@comcast.net
Subject: WRUD Board Meeting

Good morning, Ron I hope things are going well with you and the review. If you or the board has any questions, please send them to me and I will be glad to come to the next board meeting to discuss them. Please let me know the date of the next board meeting and I will schedule it on my calendar.

Thanks,
Kevin

Kevin N. Rogers
Manager of Operations
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The office is 423-755-7622

Thanks

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From: "ron.wrud@comcast.net" <ron.wrud@comcast.net>
To: Kevin.N.Rogers@amwater.com
Date: 01/18/2012 10:05 AM
Subject: Re: Information

At what number

Sent from my Verizon Wireless Phone

-----Original message-----

From: Kevin.N.Rogers@amwater.com
To: ron.wrud@comcast.net
Sent: Wed, Jan 18, 2012 13:32:04 GMT+00:00
Subject: Re: Information

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From: "Ron West" <ron.wrud@comcast.net>
To: <Kevin.N.Rogers@amwater.com>
Date: 01/11/2012 09:07 AM
Subject: Information

Thank you for bringing up the information to us last night, do you have a copy of the Has build Plans?

Fw: Wheeling Charge
Kevin N Rogers to: Kathryn A Hart 07/20/2012 11:34 AM

please print
Thanks

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----- Forwarded by Kevin N Rogers/TAWC/AWWSC on 07/20/2012 11:33 AM -----

From:	Kevin N Rogers/TAWC/AWWSC
To:	Ron West <ron.wrud@comcast.net>
Cc:	Ginny Sealf/TAWC/AWWSC@AWW
Date:	02/29/2012 08:33 AM
Subject:	Wheeling Charge

Ginny is working on the invoices this morning and will get them processed ASAP. Sorry for the confusion and delay.

Thanks,
Kevin

Kevin N. Rogers
Manager of Operations
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1101 Broad Street
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Kevin N Rogers to: Kathryn A Hart 07/20/2012 11:34 AM

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From: Kevin N Rogers/TAWC/AWWSC
To: Ron West <ron.wrud@comcast.net>
Cc: Ginny Scealf/TAWC/AWWSC@AWW
Date: 02/29/2012 02:29 PM
Subject: Re: Wheeling Charge

Ron, the invoices are being processed.

Thanks

Kevin N. Rogers
Manager of Operations
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1101 Broad Street
Chattanooga, TN 37401
Office (423) 755-7622
Mobile (423) 710-5492
Fax (423) 755-7636
kevin.n.rogers@amwater.com

Kevin N Rogers Ginny is working on the invoices this morning an... 02/29/2012 08:33:43 AM

From: Kevin N Rogers/TAWC/AWWSC
To: Ron West <ron.wrud@comcast.net>
Cc: Ginny Scealf/TAWC/AWWSC@AWW
Date: 02/29/2012 08:33 AM
Subject: Wheeling Charge

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kevin.n.rogers@amwater.com

Fw: Workshop
Kevin N Rogers to: Kathryn A Hart 07/20/2012 11:35 AM

please print
Thanks

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----- Forwarded by Kevin N Rogers/TAWC/AWWSC on 07/20/2012 11:34 AM -----

From: "Ron West" <ron.wrud@comcast.net>
To: <Deron.Allen@amwater.com>, <Kevin.N.Rogers@amwater.com>, "'Bob McKenzie'" <bmckenzie@southernpropertiesgroup.com>, "'David J. Fulton'" <djf@sfglegal.com>, "'Frank Groves '" <fmg39@comcast.net>
Cc: <casey.wrud@comcast.net>
Date: 03/19/2012 08:08 AM
Subject: Workshop

I would like to set up a workshop with TAWC at 4:00 on March 27th to discuss issues and options. This will be prior to our regular board meeting

Ron West
General Manager

Walden's Ridge Utility District
3900 Taft Highway
Signal Mountain, TN 37377

423.886.2683 - Telephone
423.886.1940 - Fax

Fw: Meeting
Kevin N Rogers to: Kathryn A Hart 07/20/2012 11:36 AM

please print
Thanks

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Manager of Operations
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kevin.n.rogers@amwater.com
----- Forwarded by Kevin N Rogers/TAWC/AWWSC on 07/20/2012 11:36 AM -----

From: Kevin N Rogers/TAWC/AWWSC
To: "Ron West" <ron.wrud@comcast.net>@AWX
Date: 04/05/2012 12:20 PM
Subject: Re: Meeting

That time is fine, Ron.

Thanks

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Manager of Operations
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Office (423) 755-7622
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kevin.n.rogers@amwater.com

"Ron West" At our last work session we talked about setting... 04/04/2012 01:01:57 PM

From: "Ron West" <ron.wrud@comcast.net>
To: <Kevin.N.Rogers@amwater.com>
Date: 04/04/2012 01:01 PM
Subject: Meeting

At our last work session we talked about setting up a meeting with our CPA on the value of the system installed for Walden, He would like to meet if possible on the 24 of April at 10:00 at our office will this work for you?

Ron West
General Manager

Walden's Ridge Utility District
3900 Taft Highway
Signal Mountain, TN 37377

423.886.2683 - Telephone
423.886.1940 - Fax

Fw: Meeting
Kevin N Rogers to: Kathryn A Hart 07/20/2012 11:36 AM

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To: "Ron West" <ron.wrud@comcast.net>@AWX
Cc: Deron E Allen/TAWC/AWWSC@AWW
Date: 04/19/2012 05:11 PM
Subject: Re: Meeting

Ron, do you have an electronic copy of the one page contract sheet you gave me at the last meeting? It would be helpful to the process if the details behind the numbers were identified so I could match them up the way you parsed them.

Thanks

Kevin N. Rogers
Manager of Operations
Tennessee American Water
1101 Broad Street
Chattanooga, TN 37401
Office (423) 755-7622
Mobile (423) 710-5492
Fax (423) 755-7636
kevin.n.rogers@amwater.com

"Ron West" At our last work session we talked about setting... 04/04/2012 01:01:57 PM

From: "Ron West" <ron.wrud@comcast.net>
To: <Kevin.N.Rogers@amwater.com>
Date: 04/04/2012 01:01 PM
Subject: Meeting

At our last work session we talked about setting up a meeting with our CPA on the value of the system installed for Walden, He would like to meet if possible on the 24 of April at 10:00 at our office will this work for you?

Ron West

General Manager

Walden's Ridge Utility District
3900 Taft Highway
Signal Mountain, TN 37377

423.886.2683 - Telephone
423.886.1940 - Fax

Fw: WRUD Project questions
Kevin N Rogers to: Kathryn A Hart 07/20/2012 11:37 AM

please print
Thanks

Kevin N. Rogers
Manager of Operations
Tennessee American Water
1101 Broad Street
Chattanooga, TN 37401
Office (423) 755-7622
Mobile (423) 710-5492
Fax (423) 755-7636
kevin.n.rogers@amwater.com
----- Forwarded by Kevin N Rogers/TAWC/AWWSC on 07/20/2012 11:37 AM -----

From: Kevin N Rogers/TAWC/AWWSC
To: "Ron West" <ron.wrud@comcast.net>@AWX
Cc: Deron.Allen@amwater.com
Date: 05/10/2012 03:45 PM
Subject: RE: WRUD Project questions

Thanks for the head's up on the board, I thought it was still the 29th. The rate study is progressing.

Thanks

Kevin N. Rogers
Manager of Operations
Tennessee American Water
1101 Broad Street
Chattanooga, TN 37401
Office (423) 755-7622
Mobile (423) 710-5492
Fax (423) 755-7636
kevin.n.rogers@amwater.com

"Ron West" OK, remember our board meeting has been mov... 05/09/2012 11:33:55 AM

From: "Ron West" <ron.wrud@comcast.net>
To: <Kevin.N.Rogers@amwater.com>
Cc: <Deron.Allen@amwater.com>
Date: 05/09/2012 11:33 AM
Subject: RE: WRUD Project questions

OK, remember our board meeting has been moved to May 22, 2012. Are you any closer to finishing the rate study?

Ron West
General Manager

Walden's Ridge Utility District
3900 Taft Highway
Signal Mountain, TN 37377

423.886.2683 - Telephone
423.886.1940 - Fax

From: Kevin.N.Rogers@amwater.com [mailto:Kevin.N.Rogers@amwater.com]
Sent: Wednesday, May 09, 2012 9:10 AM
To: ron.wrud@comcast.net; dpeterson@dpcpa.net
Subject: WRUD Project questions

We are in the final stages of researching your questions. I expect to have the answers back to you by week's end.

Thanks

Kevin N. Rogers
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Office (423) 755-7622
Mobile (423) 710-5492
Fax (423) 755-7636
kevin.n.rogers@amwater.com

From: "Ron West" <ron.wrud@comcast.net>
To: <Kevin.N.Rogers@amwater.com>
Date: 04/20/2012 07:54 AM
Subject: tawc2012.xlsx

[attachment "tawc2012.pdf" deleted by Kevin N Rogers/TAWC/AWWSC]

Fw: Meeting
Kevin N Rogers to: Kathryn A Hart 07/20/2012 11:38 AM

please print
Thanks

Kevin N. Rogers
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----- Forwarded by Kevin N Rogers/TAWC/AWWSC on 07/20/2012 11:38 AM -----

From: "Ron West" <ron.wrud@comcast.net>
To: <Deron.Allen@amwater.com>, <Kevin.N.Rogers@amwater.com>
Date: 06/01/2012 08:40 AM
Subject: Meeting

The board has agreed to move the meeting to June 12 th 5:30 if that will help?

Ron West
General Manager

Walden's Ridge Utility District
3900 Taft Highway
Signal Mountain, TN 37377

423.886.2683 - Telephone
423.886.1940 - Fax

Fw: Just checking
Valoria Armstrong to: Kathryn A Hart 07/23/2012 02:54 PM
Cc: Kevin N Rogers

Please print for Kevin. Open entire email trail.

Thank You,

Valoria V. Armstrong, PHR
Human Resources Business Partner - Manager
Tennessee/Kentucky - American Water Company
1101 Broad Street
Chattanooga, TN 37402

O: (423) 755-7619
C: (423) 762-2282
F: (423) 755-7636
valoria.armstrong@amwater.com
www.amwater.com

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----- Forwarded by Valoria Armstrong/SERVCO/AWWSC on 07/23/2012 02:51 PM -----

Re: Just checking

Ginny Scealf to: Tina Davies <tina.wrud@comcast.net> 02/28/2012 02:47 PM

Cc: Kevin N Rogers, Jessica D Presley, Deron E Allen

Tina, Kevin Rogers plans to attend just to say hello and offer our assistance to any questions they may have in the process. If you could put him first on the agenda to make those few remarks, that would be great.

If you have any questions, please let me know. Thank you.

Ginny Scealf
Executive Assistant
Tennessee American Water
1101 Broad St, P O Box 6338
Chattanooga, TN 37401
Phone: 423.755.7621

Fax: 423.755.7634
Email: Ginny.Scealf@amwater.com

"Tina Davies" Ginny: 02/28/2012 10:56:32 AM

From: "Tina Davies" <tina.wrud@comcast.net>
To: "Ginny Scealf" <ginny.scealf@amwater.com>
Date: 02/28/2012 10:56 AM
Subject: Just checking

Ginny:

Just checking to make sure you received my **last** message yesterday that Commissioner Groves wanted me to send concerning the District's meeting tonight. Please let me know if Kevin & Jessica still plan on attending.

Should you have questions, please contact me during normal business hours, Monday through Friday, between the hours of 8:00 to 4:30. I can be reached by telephone at 423.886.2683, by fax at 423.886.1940 or by email at tina.wrud@comcast.net.

Tina Davies, Office Manager

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Fw: Just checking
Valoria Armstrong to: Kathryn A Hart 07/23/2012 02:55 PM
Cc: Kevin N Rogers

Print for Kevin.

Thank You,

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----- Forwarded by Valoria Armstrong/SERVCO/AWWSC on 07/23/2012 02:53 PM -----

Re: Fw: Just checking
Kevin N Rogers to: Ginny Scealf 02/28/2012 02:14 PM
Cc: Jessica D Presley

Ginny, your message about not going to the meeting seems more restrictive than Tina Davies email.

I (not sure about Jessica) will be going to the meeting just to check in. Not expecting deep discussion on any issues.

I won't need more than 5 minutes at the beginning of their meeting will not cause a long delay.

Thanks

Kevin N. Rogers
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Fax (423) 755-7636
kevin.n.rogers@amwater.com

Ginny Scealf Tina of Walden's Ridge just wanted to make sur... 02/28/2012 11:41:34 AM

From: Ginny Scealf/TAWC/AWWSC
To: Kevin N Rogers/TAWC/AWWSC@AWW, Jessica D Presley/TAWC/AWWSC@AWW
Date: 02/28/2012 11:41 AM
Subject: Fw: Just checking

Tina of Walden's Ridge just wanted to make sure you all do not plan to attend the Board meeting tonight. She indicated they had a full agenda in addition to not having had opportunity to review the information we had already submitted. Thank you.

Ginny Scealf
Executive Assistant
Tennessee American Water
1101 Broad St, P O Box 6338
Chattanooga, TN 37401
Phone: 423.755.7621
Fax: 423.755.7634
Email: Ginny.Scealf@amwater.com

----- Forwarded by Ginny Scealf/TAWC/AWWSC on 02/28/2012 11:44 AM -----

From: "Tina Davies" <tina.wrud@comcast.net>
To: "Ginny Scealf" <ginny.scealf@amwater.com>
Date: 02/28/2012 10:56 AM
Subject: Just checking

Ginny:

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Tina Davies, Office Manager

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Fw: WRUD Board Meetings
Valoria Armstrong to: Kathryn A Hart 07/23/2012 02:55 PM
Cc: Kevin N Rogers

Print for Kevin.

Thank You,

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Human Resources Business Partner - Manager
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----- Forwarded by Valoria Armstrong/SERVCO/AWWSC on 07/23/2012 02:54 PM -----

From: Ginny Scealf/TAWC/AWWSC
To: Deron E Allen/TAWC/AWWSC@AWW
Cc: Kevin N Rogers/TAWC/AWWSC@AWW, Jessica D Presley/TAWC/AWWSC@AWW
Date: 02/28/2012 02:03 PM
Subject: Fw: WRUD Board Meetings

Deron, below are emails from Tina Davies of WRUD in response to mine asking for the date of the next Board meeting. The other email was the one she sent this morning with the subject "Just checking."

This is email from WRUD received later in the day yesterday - 2/27/12 4:15pm.

Ginny:

Just talked to one of my Board members. He said we would be happy to have Kevin & Jessica at our meeting tomorrow night; however the Board has not had time to digest the information supplied by our Auditor.

He said it might be best if they put off coming to the meeting until they had a chance to review the info and have their questions ready.

Tina Davies, Office Manager

This is email from WRUD in response to mine saying Kevin and Jessica planned on attending - 2/27/12 3:31pm.

Ron had to leave for the day. Tell them to plan on attending and I will tell Ron first thing in the morning.

Tina Davies, Office Manager

Below is email from WRUD in response to mine asking for date of next Board meeting - 2/27/12 1:59pm.

The meeting is tomorrow night, February 28, 2012. Do you have someone wanting to attend? I need to notify Ron to see if he wants them on the agenda this month since we have a lot already on there for discussion.

Tina Davies, Office Manager

Ginny Scealf
Executive Assistant
Tennessee American Water
1101 Broad St, P O Box 6338
Chattanooga, TN 37401
Phone: 423.755.7621
Fax: 423.755.7634
Email: Ginny.Scealf@amwater.com

----- Forwarded by Ginny Scealf/TAWC/AWWSC on 02/28/2012 01:54 PM -----

From: "Tina Davies" <tina.wrud@comcast.net>
To: <Ginny.Scealf@amwater.com>
Date: 02/27/2012 01:59 PM
Subject: RE: WRUD Board Meetings

The meeting is tomorrow night, February 28, 2012. Do you have someone wanting to attend? I need to notify Ron to see if he wants them on the agenda this month since we have a lot already on there for discussion.

Tina Davies, Office Manager

Walden's Ridge Utility District
3900 Taft Highway
Signal Mountain, TN 37377

423.886.2683 - Telephone
423.886.1940 - Fax

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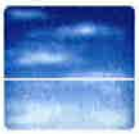
-----Original Message-----
From: Ginny.Scealf@amwater.com [mailto:Ginny.Scealf@amwater.com]
Sent: Monday, February 27, 2012 1:50 PM
To: tina.wrud@comcast.net

Subject: WRUD Board Meetings

Tina, can you let me know when the Board meetings for Walden's Ridge will be held? Thank you.

Hope you're doing fine. It's a beautiful day! I'm ready for spring - aren't you?

Ginny Scealf
Executive Assistant
Tennessee American Water
1101 Broad St, P O Box 6338
Chattanooga, TN 37401
Phone: 423.755.7621
Fax: 423.755.7634
Email: Ginny.Scealf@amwater.com



Fw: Just checking
Valoria Armstrong to: Kathryn A Hart 07/23/2012 02:55 PM
Cc: Kevin N Rogers

Print for Kevin.

Thank You,

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From: Ginny Scealf/TAWC/AWWSC
To: Kevin N Rogers/TAWC/AWWSC@AWW, Jessica D Presley/TAWC/AWWSC@AWW
Date: 02/28/2012 11:41 AM
Subject: Fw: Just checking

Tina of Walden's Ridge just wanted to make sure you all do not plan to attend the Board meeting tonight. She indicated they had a full agenda in addition to not having had opportunity to review the information we had already submitted. Thank you.

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Email: Ginny.Scealf@amwater.com

----- Forwarded by Ginny Scealf/TAWC/AWWSC on 02/28/2012 11:44 AM -----

From: "Tina Davies" <tina.wrud@comcast.net>

To: "Ginny Scealf" <ginny.scealf@amwater.com>
Date: 02/28/2012 10:56 AM
Subject: Just checking

Ginny:

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Should you have questions, please contact me during normal business hours, Monday through Friday, between the hours of 8:00 to 4:30. I can be reached by telephone at 423.886.2683, by fax at 423.886.1940 or by email at tina.wrud@comcast.net.

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Fw: WRUD Board Meetings

Valoria Armstrong to: Kathryn A Hart 07/23/2012 02:56 PM
Cc: Kevin N Rogers

Print for Kevin.

Thank You,

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----- Forwarded by Valoria Armstrong/SERVCO/AWWSC on 07/23/2012 02:54 PM -----

Fw: WRUD Board Meetings

Ginny Scealf to: Kevin N Rogers, Jessica D Presley 02/27/2012 04:40 PM

I should have read further down on my email. This is the latest from Tina Davies of Walden's Ridge re. attendance at the Board meeting tomorrow.

Ginny Scealf
Executive Assistant
Tennessee American Water
1101 Broad St, P O Box 6338
Chattanooga, TN 37401
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Fax: 423.755.7634
Email: Ginny.Scealf@amwater.com

----- Forwarded by Ginny Scealf/TAWC/AWWSC on 02/27/2012 04:43 PM -----

From: "Tina Davies" <tina.wrud@comcast.net>
To: <Ginny.Scealf@amwater.com>

Cc: "Frank Groves" <fmg39@comcast.net>, "Ron West " <ron.wrud@comcast.net>
Date: 02/27/2012 04:15 PM
Subject: RE: WRUD Board Meetings

Ginny:

Just talked to one of my Board members. He said we would be happy to have Kevin & Jessica at our meeting tomorrow night; however the Board has not had time to digest the information supplied by our Auditor.

He said it might be best if they put off coming to the meeting until they had a chance to review the info and have their questions ready.

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-----Original Message-----
From: Ginny.Scealf@amwater.com [mailto:Ginny.Scealf@amwater.com]
Sent: Monday, February 27, 2012 3:28 PM
To: tina.wrud@comcast.net
Subject: RE: WRUD Board Meetings

Tina, Kevin Rogers (Manager-Operations) and Jessica Presley (External Affairs) were planning on attending. Let me know if that's okay. Thank you.

Ginny Scealf
Executive Assistant
Tennessee American Water
1101 Broad St, P O Box 6338
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Fax: 423.755.7634
Email: Ginny.Scealf@amwater.com

From: "Tina Davies" <tina.wrud@comcast.net>
To: <Ginny.Scealf@amwater.com>
Date: 02/27/2012 01:59 PM
Subject: RE: WRUD Board Meetings

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Fw: WRUD Board Meetings

Ginny Scealf to: Kevin N Rogers, Jessica D Presley 02/27/2012 04:38 PM

See the email below from Tina Davies of Walden's Ridge.

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Valoria Armstrong to: Kathryn A Hart
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Print for Kevin.

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----- Forwarded by Valoria Armstrong/SERVCO/AWWSC on 07/23/2012 02:55 PM -----

Re: WRUD Board Meetings

Deron E Allen to: Ginny Scealf
02/27/2012 02:32 PM

Cc: "Mr. Kevin Rogers", "Jessica Presley"

Kevin Rogers and Jessica are suppose to go.

Ginny Scealf Deron, the next Board meeting for Walden's Ri... 02/27/2012 02:27 PM EST

From: Ginny Scealf
To: Deron Allen
Cc:
Date: 02/27/2012 02:27 PM EST
Subject: Fw: WRUD Board Meetings

Deron, the next Board meeting for Walden's Ridge is tomorrow night. Tina Davies wants to know if we have someone who will attend as she needs to notify Ron West to see if he wants them on the agenda this month. See her email below.

Ginny Scealf
Executive Assistant
Tennessee American Water
1101 Broad St, P O Box 6338
Chattanooga, TN 37401
Phone: 423.755.7621
Fax: 423.755.7634
Email: Ginny.Scealf@amwater.com

----- Forwarded by Ginny Scealf/TAWC/AWWSC on 02/27/2012 02:29 PM -----

From: "Tina Davies" <tina.wrud@comcast.net>
To: <Ginny.Scealf@amwater.com>
Date: 02/27/2012 01:59 PM
Subject: RE: WRUD Board Meetings

The meeting is tomorrow night, February 28, 2012. Do you have someone wanting to attend? I need to notify Ron to see if he wants them on the agenda this month since we have a lot already on there for discussion.

Tina Davies, Office Manager

Walden's Ridge Utility District
3900 Taft Highway
Signal Mountain, TN 37377

423.886.2683 - Telephone
423.886.1940 - Fax

Watch your thoughts; they become words...
Watch your words; they become actions...
Watch your actions; they become habits...
Watch your habits; they become character...
Watch your character; it becomes your destiny.

-----Original Message-----
From: Ginny.Scealf@amwater.com [mailto:Ginny.Scealf@amwater.com]
Sent: Monday, February 27, 2012 1:50 PM
To: tina.wrud@comcast.net
Subject: WRUD Board Meetings

Tina, can you let me know when the Board meetings for Walden's Ridge will be held? Thank you.

Hope you're doing fine. It's a beautiful day! I'm ready for spring - aren't you?

Ginny Scealf
Executive Assistant
Tennessee American Water
1101 Broad St, P O Box 6338
Chattanooga, TN 37401
Phone: 423.755.7621
Fax: 423.755.7634
Email: Ginny.Scealf@amwater.com

Fw: Walden's Ridge
Valoria Armstrong to: Kathryn A Hart 07/23/2012 02:57 PM
Cc: Kevin N Rogers

Print for Kevin.

Thank You,

Valoria V. Armstrong, PHR
Human Resources Business Partner - Manager
Tennessee/Kentucky - American Water Company
1101 Broad Street
Chattanooga, TN 37402

O: (423) 755-7619
C: (423) 762-2282
F: (423) 755-7636
valoria.armstrong@amwater.com
www.amwater.com

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----- Forwarded by Valoria Armstrong/SERVCO/AWWSC on 07/23/2012 02:56 PM -----

Re: Walden's Ridge

Kevin N Rogers to: Jessica D Presley 01/10/2012 02:32 PM

5:30 tonight.
Thanks,
Kevin

Jessica D Presley Kevin, When is the Walden's Ridge Utility Dist... 01/10/2012 01:09 PM EST

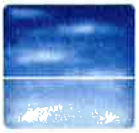
From: Jessica D Presley
To: Kevin Rogers
Cc:
Date: 01/10/2012 01:09 PM EST
Subject: Walden's Ridge

Kevin,

When is the Walden's Ridge Utility District meeting? Is it tonight? It is not on my calendar, but I remember it was brought up in passing.

Jessica Presley
External Affairs Specialist
Tennessee American Water
1101 Broad Street
Chattanooga, TN 37402

P: (423) 755-7613
C: (423) 280-1250
F: (423) 755-7636
jessica.presley@amwater.com
www.amwater.com



Fw: WRUD board meeting
Valoria Armstrong to: Kathryn A Hart 07/23/2012 03:03 PM
Cc: Kevin N Rogers

Print for Kevin.

Thank You,

Valoria V. Armstrong, PHR
Human Resources Business Partner - Manager
Tennessee/Kentucky - American Water Company
1101 Broad Street
Chattanooga, TN 37402

O: (423) 755-7619
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----- Forwarded by Valoria Armstrong/SERVCO/AWWSC on 07/23/2012 03:02 PM -----

AMERICAN WATER

WRUD board meeting

Deron E Allen to: Ginny Scealf 02/27/2012 07:47 AM

Cc: "Mr. Kevin Rogers", "Jessica Presley"

Ginny,

Can you please get the dates for the WRUD Board meetings to Jessica and Kevin. We promised WRUD that either Kevin or Jessica would go to each meeting.

Fw: WRUD Board Meeting
Valoria Armstrong to: Kathryn A Hart 07/23/2012 03:04 PM
Cc: Kevin N Rogers

Print for Kevin.

Thank You,

Valoria V. Armstrong, PHR
Human Resources Business Partner - Manager
Tennessee/Kentucky - American Water Company
1101 Broad Street
Chattanooga, TN 37402

O: (423) 755-7619
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----- Forwarded by Valoria Armstrong/SERVCO/AWWSC on 07/23/2012 03:02 PM -----

From: Kevin N Rogers/TAWC/AWWSC
To: "Mr. Deron Allen" <Deron.Allen@amwater.com>, "Jessica Presley" <Jessica.Presley@amwater.com>, "Kino Becton" <Kino.Becton@amwater.com>, "Human Resources Manager Valoria Armstrong" <Valoria.Armstrong@amwater.com>
Date: 02/21/2012 09:18 AM
Subject: Fw: WRUD Board Meeting

FYI
Thanks,
Kevin
Kevin N Rogers

----- Original Message -----
From: Kevin N Rogers
Sent: 02/21/2012 08:14 AM EST
To: "ron.wrud@comcast.net" <ron.wrud@comcast.net>
Subject: WRUD Board Meeting

Good morning, Ron I hope things are going well with you and the review. If you or the board has any questions, please send them to me and I will be glad to come to the next board meeting to discuss them. Please let me know the date of the next board meeting and I will schedule it on my calendar.

Thanks,

Kevin

Kevin N. Rogers
Manager of Operations
Tennessee American Water
1101 Broad Street
Chattanooga, TN 37401
Office (423) 755-7622
Mobile (423) 710-5492
Fax (423) 755-7636
kevin.n.rogers@amwater.com

Kevin N Rogers The office is 423-755-7622 Thanks Kevin N. Ro... 01/18/2012 04:21:13 PM

From: Kevin N Rogers/TAWC/AWWSC
To: "ron.wrud@comcast.net"<ron.wrud@comcast.net>@AWX
Date: 01/18/2012 04:21 PM
Subject: Re: Information

The office is 423-755-7622

Thanks

Kevin N. Rogers
Manager of Operations
Tennessee American Water
1101 Broad Street
Chattanooga, TN 37401
Office (423) 755-7622
Mobile (423) 710-5492
Fax (423) 755-7636
kevin.n.rogers@amwater.com

"ron.wrud@comcast.net" At what number Sent from my Verizon Wi... 01/18/2012 10:05:43 AM

Contract Package
Ron West
to:
John Watson
08/19/2009 03:41 PM
Cc:
"Monty Bishop ", "Kim Dalton", "David McBay", "Don Scholes", "Gary Burriss ", "Bob McKenzie", "David J. Fulton", "Frank Groves "
Show Details

Dear John:

I would like to thank you for the contract package that we received on the 18th of August, 2009. We have forwarded the package on to our Commissioners' for review and will discuss the information at our next Board Meeting on the 25th of August 2009.

Again, I would also like to invite you, Monty Bishop, Kim Dalton or a representative from Tennessee American Water to meet with me and the District's Commissioners, here at the office, on the 25th of August 2009 to answer any questions either party may have concerning the contract.

Should you have questions, please contact me during normal business hours, Monday through Friday, between the hours of 8:00 to 4:30. I can be reached by telephone at 423 . 886 . 2683, by fax at 423 . 886 . 1940 or by email at ron.wrud@comcast.net.

Ronald West
General Manager

Walden's Ridge Utility District
3900 Taft Highway
Signal Mountain, TN 37377

Telephone: 423.886.2683
Fax: 423.886.1940

THE REMAINDER OF THIS ATTACHMENT IS CONFIDENTIAL AND HAS BEEN PROVIDED IN A SEALED ENVELOPE.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Donald J. Petry

Question:

23. Provide the actual volumetric residential usage billed divided by the actual number of residential meters billed by month from January 2002 through June 2012.

Response:

Please see the attached information. Data is not available prior to August 2003.

Tennessee American Water Company
DOCKET NO. 12-00049
TAW_R_COCDR1#023 Attachment

Usage in CCF

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
August	**2003**	Chatanooga	324,223.84	56,246.33	5.76
		Lookout Mountain	21,825.98	1,648.54	13.24
		Lakeview	20,457.50	2,666.69	7.67
		Lone Oak	-	-	-

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
September	**2003**	Chatanooga	360,812.79	56,246.33	6.41
		Lookout Mountain	23,491.22	1,748.58	13.43
		Lakeview	18,835.46	2,783.46	6.77
		Lone Oak	-	-	-

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
October	**2003**	Chatanooga	353,982.58	62,092.74	5.70
		Lookout Mountain	24,482.37	1,950.10	12.55
		Lakeview	15,895.55	2,747.00	5.79
		Lone Oak	-	-	-

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
November	**2003**	Chatanooga	285,884.45	51,400.75	5.56
		Lookout Mountain	322.99	42.53	7.59
		Lakeview	16,724.40	2,763.14	6.05
		Lone Oak	-	-	-

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
December	**2003**	Chatanooga	330,017.04	59,657.93	5.53
		Lookout Mountain	30,357.28	3,360.75	9.03
		Lakeview	16,043.00	2,761.03	5.81
		Lone Oak	-	-	-

Data not available prior to August 2003

Tennessee American Water Company
DOCKET NO. 12-00049
TAW_R_COCDR1#023 Attachment

Usage in CCF

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
January	**2004**	Chatanooga	530,549.23	93,881.95	5.65
		Lookout Mountain	14,990.00	1,698.20	8.83
		Lakeview	163.00	9.00	18.11
		Lone Oak	375.00	65.92	5.69

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
February	**2004**	Chatanooga	379,145.56	54,032.45	7.02
		Lookout Mountain	12,446.00	1,684.39	7.39
		Lakeview	13,818.00	2,364.95	5.84
		Lone Oak	-	-	-

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
March	**2004**	Chatanooga	101,181.00	668.32	151.40
		Lookout Mountain	12,697.00	1,685.66	7.53
		Lakeview	15,090.00	2,745.47	5.50
		Lone Oak	773.00	153.20	5.05

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
April	**2004**	Chatanooga	98,641.00	649.74	151.82
		Lookout Mountain	18,893.00	1,692.14	11.17
		Lakeview	15,794.77	2,757.78	5.73
		Lone Oak	481.00	83.30	5.77

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
May	**2004**	Chatanooga	327,747.33	54,557.97	6.01
		Lookout Mountain	2,755.00	85.40	32.26
		Lakeview	3,048.00	189.67	16.07
		Lone Oak	-	-	-

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
June	**2004**	Chatanooga	386,933.04	59,711.78	6.48
		Lookout Mountain	24,380.00	1,706.01	14.29
		Lakeview	3,445.00	192.88	17.86
		Lone Oak	440.00	81.77	5.38

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
July	**2004**	Chatanooga	352,892.49	55,212.58	6.39
		Lookout Mountain	23,897.00	1,721.68	13.88
		Lakeview	17,820.00	2,740.70	6.50
		Lone Oak	-	-	-
		Suck Creek	214.00	54.55	3.92

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
August	2004	Chatanooga	376,364.17	57,657.67	6.53
		Lookout Mountain	24,758.79	1,728.22	14.33
		Lakeview	18,321.00	2,747.01	6.67
		Lone Oak	-	-	-
		Suck Creek	1,279.00	191.03	6.70

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
September	2004	Chatanooga	375,540.40	578,976.40	0.65
		Lookout Mountain	22,864.00	1,726.32	13.24
		Lakeview	16,846.00	2,741.81	6.14
		Lone Oak	-	-	-
		Suck Creek	1,464.00	216.83	6.75

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
October	2004	Chatanooga	444,796.13	57,817.01	7.69
		Lookout Mountain	19,099.00	1,723.62	11.08
		Lakeview	16,189.00	2,736.07	5.92
		Lone Oak	-	-	-
		Suck Creek	1,132.00	195.27	5.80

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
November	2004	Chatanooga	312,215.25	55,317.33	5.64
		Lookout Mountain	12,077.00	1,368.69	8.82
		Lakeview	15,581.00	2,732.24	5.70
		Lone Oak	-	-	-
		Suck Creek	1,147.00	196.23	5.85

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
December	2004	Chatanooga	321,398.06	59,331.57	5.42
		Lookout Mountain	21,273.00	2,048.58	10.38
		Lakeview	14,696.00	2,737.62	5.37
		Lone Oak	-	-	-
		Suck Creek	1,178.00	196.00	6.01

Tennessee American Water Company
DOCKET NO. 12-00049
TAW_R_COCDR1#023 Attachment

Usage in CCF

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
January	**2005**	Chatanooga	431,812.99	61,464.51	7.03
		Lookout Mountain	14,325.00	1,709.72	8.38
		Lakeview	17,776.00	2,734.20	6.50
		Lone Oak	-	-	0.00
		Suck Creek	2,278.00	391.83	5.81

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
February	**2005**	Chatanooga	271,659.00	54,854.38	4.95
		Lookout Mountain	12,011.00	1,703.76	7.05
		Lakeview	14,916.00	2,724.76	5.47
		Lone Oak	-	-	0.00
		Suck Creek	-	-	0.00

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
March	**2005**	Chatanooga	305,426.69	59,957.58	5.09
		Lookout Mountain	12,658.34	1,703.84	7.43
		Lakeview	15,128.78	2,743.69	5.51
		Lone Oak	-	-	0.00
		Suck Creek	2,146.00	393.23	5.46

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
April	**2005**	Chatanooga	328,145.74	58,023.58	5.66
		Lookout Mountain	15,841.99	1,707.52	9.28
		Lakeview	16,071.61	2,734.03	5.88
		Lone Oak	-	-	0.00
		Suck Creek	1,050.00	196.83	5.33

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
May	**2005**	Chatanooga	343,558.87	55,618.17	6.18
		Lookout Mountain	20,532.00	1,719.59	11.94
		Lakeview	159,947.26	2,750.31	58.16
		Lone Oak	-	-	0.00
		Suck Creek	40.95	3.73	10.98

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
June	**2005**	Chatanooga	389,929.23	61,104.96	6.38
		Lookout Mountain	23,300.00	1,728.16	13.48
		Lakeview	18,219.52	2,750.26	6.62
		Lone Oak	-	-	0.00
		Suck Creek	2,538.00	387.73	6.55

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
July	2005	Chatanooga	331,576.42	53,012.10	6.25
		Lookout Mountain	21,603.00	1,619.79	13.34
		Lakeview	17,362.00	2,724.86	6.37
		Lone Oak	-	-	0.00
		Suck Creek	151.00	5.00	30.20

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
August	2005	Chatanooga	392,237.59	61,262.28	6.40
		Lookout Mountain	25,727.00	1,845.05	13.94
		Lakeview	17,321.00	2,724.37	6.36
		Lone Oak	-	-	0.00
		Suck Creek	1,373.00	203.23	6.76

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
September	2005	Chatanooga	381,736.09	58,457.09	6.53
		Lookout Mountain	29,130.98	1,737.22	16.77
		Lakeview	17,548.00	2,743.20	6.40
		Lone Oak	-	-	0.00
		Suck Creek	2,748.00	402.57	6.83

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
October	2005	Chatanooga	364,719.32	59,114.37	6.17
		Lookout Mountain	21,951.99	1,745.65	12.58
		Lakeview	17,762.00	2,743.47	6.47
		Lone Oak	-	-	0.00
		Suck Creek	1.00	1.17	0.85

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
November	2005	Chatanooga	318,988.32	55,901.19	5.71
		Lookout Mountain	18,959.90	1,622.89	11.68
		Lakeview	15,027.27	2,739.32	5.49
		Lone Oak	-	-	0.00
		Suck Creek	1,072.00	202.63	5.29

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
December	2005	Chatanooga	344,419.38	61,228.28	5.63
		Lookout Mountain	17,885.91	1,842.82	9.71
		Lakeview	15,349.00	2,739.88	5.60
		Lone Oak	-	-	0.00
		Suck Creek	1,212.00	201.13	6.03

Tennessee American Water Company
DOCKET NO. 12-00049
TAW_R_COCDR1#023 Attachment

Usage in CCF

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
January	**2006**	Chatanooga	335,664.70	61,329.45	5.47
		Lookout Mountain	13,128.00	1,731.43	7.58
		Lakeview	16,514.01	2,741.04	6.02
		Lone Oak	-	-	0.00
		Suck Creek	2,117.76	402.37	5.26

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
February	**2006**	Chatanooga	281,981.30	55,629.19	5.07
		Lookout Mountain	11,923.00	1,713.52	6.96
		Lakeview	14,026.18	2,766.40	5.07
		Lone Oak	-	-	0.00
		Suck Creek	38.00	3.03	12.54

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
March	**2006**	Chatanooga	326,600.78	64,393.45	5.07
		Lookout Mountain	12,714.81	1,715.62	7.41
		Lakeview	14,126.00	2,751.93	5.13
		Lone Oak	-	-	0.00
		Suck Creek	2,137.00	399.60	5.35

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
April	**2006**	Chatanooga	273,886.83	50,240.99	5.45
		Lookout Mountain	18,104.00	1,732.92	10.45
		Lakeview	14,504.00	2,751.61	5.27
		Lone Oak	-	-	0.00
		Suck Creek	5.00	2.77	1.81

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
May	**2006**	Chatanooga	361,476.54	64,576.81	5.60
		Lookout Mountain	17,784.00	1,759.59	10.11
		Lakeview	16,991.00	2,768.36	6.14
		Lone Oak	-	-	0.00
		Suck Creek	2,158.00	397.53	5.43

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
June	**2006**	Chatanooga	338,710.98	59,229.69	5.72
		Lookout Mountain	30,010.00	1,753.28	17.12
		Lakeview	16,783.37	2,752.53	6.10
		Lone Oak	-	-	0.00
		Suck Creek	1,454.00	199.50	7.29

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
July	2006	Chatanooga	393,273.00	56,545.38	6.95
		Lookout Mountain	34,663.00	1,763.57	19.66
		Lakeview	19,244.00	2,761.34	6.97
		Lone Oak	-	-	0.00
		Suck Creek	4.00	1.57	2.55

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
August	2006	Chatanooga	424,929.00	65,176.08	6.52
		Lookout Mountain	33,917.00	1,784.11	19.01
		Lakeview	17,351.00	2,755.43	6.30
		Lone Oak	1,202.00	200.00	6.01
		Suck Creek	2,532.00	403.67	6.27

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
September	2006	Chatanooga	360,492.00	56,698.00	6.36
		Lookout Mountain	26,765.00	1,774.00	15.09
		Lakeview	17,207.00	2,759.30	6.24
		Lone Oak	568.00	100.00	5.68
		Suck Creek	1,286.00	205.23	6.27

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
October	2006	Chatanooga	359,013.00	62,447.89	5.75
		Lookout Mountain	22,830.00	1,786.63	12.78
		Lakeview	15,650.00	2,763.50	5.66
		Lone Oak	486.00	100.00	4.86
		Suck Creek	1,062.00	204.23	5.20

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
November	2006	Chatanooga	309,024.00	56,826.36	5.44
		Lookout Mountain	15,372.00	1,790.23	8.59
		Lakeview	15,520.00	2,755.13	5.63
		Lone Oak	567.00	99.23	5.71
		Suck Creek	1,192.00	204.63	5.83

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
December	2006	Chatanooga	321,304.00	59,679.18	5.38
		Lookout Mountain	13,461.00	1,811.09	7.43
		Lakeview	16,132.00	2,748.57	5.87
		Lone Oak	589.00	102.53	5.74
		Suck Creek	1,145.00	205.67	5.57

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Usage in CCF

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
January	**2007**	Chatanooga	351,940.00	65,655.68	5.36
		Lookout Mountain	14,130.00	1,785.60	7.91
		Lakeview	16,021.00	2,741.40	5.84
		Lone Oak	499.00	101.00	4.94
		Suck Creek	1,085.00	205.20	5.29

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
February	**2007**	Chatanooga	279,190.00	56,290.52	4.96
		Lookout Mountain	12,247.00	1,777.37	6.89
		Lakeview	14,271.00	2,724.78	5.24
		Lone Oak	524.00	101.67	5.15
		Suck Creek	1,130.00	206.27	5.48

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
March	**2007**	Chatanooga	324,475.00	62,968.72	5.15
		Lookout Mountain	12,456.00	1,778.60	7.00
		Lakeview	14,355.00	2,768.66	5.18
		Lone Oak	990.00	115.47	8.57
		Suck Creek	1,073.00	209.00	5.13

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
April	**2007**	Chatanooga	315,192.00	56,753.09	5.55
		Lookout Mountain	18,551.00	1,807.77	10.26
		Lakeview	15,065.00	2,749.63	5.48
		Lone Oak	624.00	106.57	5.86
		Suck Creek	1,278.00	210.03	6.08

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
May	**2007**	Chatanooga	365,321.10	63,212.02	5.78
		Lookout Mountain	26,080.03	2,040.69	12.78
		Lakeview	15,571.00	2,800.48	5.56
		Lone Oak	636.00	105.00	6.06
		Suck Creek	1,437.00	208.00	6.91

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
June	**2007**	Chatanooga	436,838.57	59,749.95	7.31
		Lookout Mountain	36,989.99	1,829.74	20.22
		Lakeview	19,035.47	2,817.22	6.76
		Lone Oak	732.00	105.47	6.94
		Suck Creek	1,651.00	209.57	7.88

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
July	2007	Chatanooga	406,286.00	60,218.45	6.75
		Lookout Mountain	29,511.00	1,853.67	15.92
		Lakeview	17,682.00	2,822.02	6.27
		Lone Oak	696.00	107.10	6.50
		Suck Creek	1,383.00	210.13	6.58

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
August	2007	Chatanooga	408,949.00	65,395.99	6.25
		Lookout Mountain	32,511.00	1,845.70	17.61
		Lakeview	16,308.00	2,843.81	5.73
		Lone Oak	712.00	109.10	6.53
		Suck Creek	1,454.00	211.23	6.88

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
September	2007	Chatanooga	393,691.00	55,074.44	7.15
		Lookout Mountain	37,693.00	1,848.23	20.39
		Lakeview	17,757.00	2,812.30	6.31
		Lone Oak	788.00	108.50	7.26
		Suck Creek	1,367.00	213.93	6.39

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
October	2007	Chatanooga	404,488.00	65,585.01	6.17
		Lookout Mountain	33,830.00	1,856.77	18.22
		Lakeview	17,177.00	2,839.57	6.05
		Lone Oak	793.00	109.43	7.25
		Suck Creek	1,335.00	214.17	6.23

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
November	2007	Chatanooga	324,141.00	57,353.44	5.65
		Lookout Mountain	21,191.00	1,837.07	11.54
		Lakeview	15,337.00	2,835.53	5.41
		Lone Oak	582.00	109.03	5.34
		Suck Creek	1,118.00	212.27	5.27

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
December	2007	Chatanooga	313,765.00	57,830.05	5.43
		Lookout Mountain	15,752.00	1,824.37	8.63
		Lakeview	16,643.00	2,851.63	5.84
		Lone Oak	610.00	109.23	5.58
		Suck Creek	1,101.00	213.00	5.17

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Usage in CCF

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
January	**2008**	Chatanooga	359,530.00	65,693.81	5.47
		Lookout Mountain	14,345.00	1,825.97	7.86
		Lakeview	15,606.00	2,828.03	5.52
		Lone Oak	636.00	109.87	5.79
		Suck Creek	1,307.00	212.10	6.16

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
February	**2008**	Chatanooga	299,416.00	60,062.84	4.99
		Lookout Mountain	12,843.00	1,826.37	7.03
		Lakeview	14,440.00	2,841.17	5.08
		Lone Oak	556.00	111.00	5.01
		Suck Creek	8.00	4.00	2.00

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
March	**2008**	Chatanooga	270,674.00	54,895.20	4.93
		Lookout Mountain	11,141.00	1,826.60	6.10
		Lakeview	14,409.00	2,796.23	5.15
		Lone Oak	613.00	112.03	5.47
		Suck Creek	1,225.00	211.87	5.78

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
April	**2008**	Chatanooga	332,080.00	62,928.96	5.28
		Lookout Mountain	13,605.00	1,891.80	7.19
		Lakeview	15,861.00	2,849.90	5.57
		Lone Oak	543.00	110.00	4.94
		Suck Creek	1,080.00	207.63	5.20

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
May	**2008**	Chatanooga	306,871.00	57,876.70	5.30
		Lookout Mountain	19,728.00	1,853.17	10.65
		Lakeview	14,549.00	2,822.07	5.16
		Lone Oak	581.00	110.00	5.28
		Suck Creek	1,123.00	209.00	5.37

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
June	**2008**	Chatanooga	376,857.00	59,174.21	6.37
		Lookout Mountain	26,394.00	1,867.80	14.13
		Lakeview	17,172.00	2,813.90	6.10
		Lone Oak	812.00	110.00	7.38
		Suck Creek	1,647.00	213.53	7.71

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
July	2008	Chatanooga	429,383.00	62,415.01	6.88
		Lookout Mountain	38,650.00	1,887.83	20.47
		Lakeview	17,557.00	2,825.33	6.21
		Lone Oak	855.00	110.17	7.76
		Suck Creek	1,455.00	212.30	6.85

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
August	2008	Chatanooga	381,219.00	60,356.20	6.32
		Lookout Mountain	30,052.00	1,874.57	16.03
		Lakeview	17,573.00	2,827.90	6.21
		Lone Oak	723.00	111.07	6.51
		Suck Creek	211.67	1,301.00	0.16

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
September	2008	Chatanooga	390,629.00	57,905.74	6.75
		Lookout Mountain	33,199.00	1,892.10	17.55
		Lakeview	17,482.00	2,820.10	6.20
		Lone Oak	777.00	114.23	6.80
		Suck Creek	1,401.00	211.50	6.62

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
October	2008	Chatanooga	395,590.57	66,293.84	5.97
		Lookout Mountain	27,120.00	1,889.55	14.35
		Lakeview	15,697.03	2,798.68	5.61
		Lone Oak	631.00	114.98	5.49
		Suck Creek	1,200.00	210.96	5.69

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
November	2008	Chatanooga	271,074.00	51,801.20	5.23
		Lookout Mountain	18,208.00	1,889.31	9.64
		Lakeview	15,679.01	2,805.33	5.59
		Lone Oak	-	0.37	0.00
		Suck Creek	-	2.27	0.00

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
December	2008	Chatanooga	348,470.00	66,776.57	5.22
		Lookout Mountain	12,772.00	1,867.73	6.84
		Lakeview	16,158.00	2,825.13	5.72
		Lone Oak	1,091.00	233.03	4.68
		Suck Creek	2,491.00	418.77	5.95

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Usage in CCF

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
January	**2009**	Chatanooga	319,387.00	60,332.73	5.29
		Lookout Mountain	14,717.00	1,860.23	7.91
		Lakeview	15,694.00	2,805.30	5.59
		Lone Oak	644.00	116.80	5.51
		Suck Creek	1,277.00	209.00	6.11

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
February	**2009**	Chatanooga	306,542.00	57,499.43	5.33
		Lookout Mountain	12,038.00	1,854.87	6.49
		Lakeview	15,254.00	2,818.87	5.41
		Lone Oak	668.00	116.43	5.74
		Suck Creek	1,263.00	207.97	6.07

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
March	**2009**	Chatanooga	305,377.00	63,201.92	4.83
		Lookout Mountain	11,262.00	1,853.44	6.08
		Lakeview	14,043.00	2,800.73	5.01
		Lone Oak	537.00	116.93	4.59
		Suck Creek	1,035.00	205.80	5.03

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
April	**2009**	Chatanooga	295,793.00	58,117.90	5.09
		Lookout Mountain	13,445.00	1,865.14	7.21
		Lakeview	13,861.00	2,813.22	4.93
		Lone Oak	723.00	132.61	5.45
		Suck Creek	1,244.00	233.50	5.33

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
May	**2009**	Chatanooga	305,186.00	55,998.96	5.45
		Lookout Mountain	17,320.00	1,885.67	9.19
		Lakeview	16,407.00	2,807.31	5.84
		Lone Oak	629.00	117.30	5.36
		Suck Creek	1,215.00	205.13	5.92

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
June	**2009**	Chatanooga	368,330.00	63,153.10	5.83
		Lookout Mountain	26,356.00	1,890.14	13.94
		Lakeview	15,654.00	2,818.11	5.55
		Lone Oak	675.00	116.83	5.78
		Suck Creek	1,479.00	209.93	7.05

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
July	2009	Chatanooga	440,332.00	63,651.03	6.92
		Lookout Mountain	34,094.00	1,894.94	17.99
		Lakeview	18,988.00	2,802.81	6.77
		Lone Oak	752.00	118.13	6.37
		Suck Creek	1,542.00	206.40	7.47

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
August	2009	Chatanooga	370,701.00	60,257.45	6.15
		Lookout Mountain	27,204.00	1,889.73	14.40
		Lakeview	15,399.00	2,797.20	5.51
		Lone Oak	660.00	119.77	5.51
		Suck Creek	1,403.00	208.50	6.73

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
September	2009	Chatanooga	351,345.00	60,407.55	5.82
		Lookout Mountain	23,703.00	1,913.64	12.39
		Lakeview	15,597.00	2,795.50	5.58
		Lone Oak	578.00	119.00	4.86
		Suck Creek	1,261.00	212.00	5.95

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
October	2009	Chatanooga	316,238.00	60,312.52	5.24
		Lookout Mountain	14,450.00	1,902.73	7.59
		Lakeview	15,455.00	2,789.10	5.54
		Lone Oak	498.00	119.20	4.18
		Suck Creek	1,079.00	210.10	5.14

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
November	2009	Chatanooga	278,699.00	53,851.68	5.18
		Lookout Mountain	13,417.00	1,891.87	7.09
		Lakeview	15,745.00	2,777.34	5.67
		Lone Oak	561.00	118.07	4.75
		Suck Creek	1,155.00	215.33	5.36

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
December	2009	Chatanooga	335,022.00	66,343.51	5.05
		Lookout Mountain	13,485.00	1,895.03	7.12
		Lakeview	14,657.00	2,776.30	5.28
		Lone Oak	552.00	121.10	4.56
		Suck Creek	1,127.00	211.00	5.34

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Usage in CCF

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
January	**2010**	Chatanooga	319,187.00	60,151.00	5.31
		Lookout Mountain	13,840.00	1,786.93	7.75
		Lakeview	15,689.00	2,778.51	5.65
		Lone Oak	650.00	118.00	5.51
		Suck Creek	1,256.00	209.37	6.00

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
February	**2010**	Chatanooga	284,310.00	56,725.81	5.01
		Lookout Mountain	12,680.00	1,879.00	6.75
		Lakeview	14,535.00	2,783.87	5.22
		Lone Oak	617.00	123.23	5.01
		Suck Creek	1,186.00	213.60	5.55

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
March	**2010**	Chatanooga	303,364.00	64,494.54	4.70
		Lookout Mountain	11,635.00	1,875.34	6.20
		Lakeview	191.00	9.05	21.10
		Lone Oak	542.00	118.00	4.59
		Suck Creek	2.00	4.00	0.50

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
April	**2010**	Chatanooga	309,750.00	58,782.65	5.27
		Lookout Mountain	15,354.00	1,890.27	8.12
		Lakeview	13,843.00	2,768.80	5.00
		Lone Oak	926.00	118.00	7.85
		Suck Creek	1,164.00	210.80	5.52

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
May	**2010**	Chatanooga	309,769.00	57,116.00	5.42
		Lookout Mountain	19,138.00	1,896.87	10.09
		Lakeview	15,814.00	2,762.20	5.73
		Lone Oak	690.00	118.47	5.82
		Suck Creek	1,706.00	212.63	8.02

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
June	**2010**	Chatanooga	373,888.00	63,659.90	5.87
		Lookout Mountain	21,793.00	1,901.07	11.46
		Lakeview	15,249.00	2,774.11	5.50
		Lone Oak	807.00	119.30	6.76
		Suck Creek	1,503.00	211.87	7.09

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
July	2010	Chatanooga	396,868.00	60,594.61	6.55
		Lookout Mountain	33,311.00	1,892.50	17.60
		Lakeview	16,681.00	2,775.33	6.01
		Lone Oak	782.00	118.77	6.58
		Suck Creek	1,403.00	210.00	6.68

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
August	2010	Chatanooga	387,042.00	61,771.04	6.27
		Lookout Mountain	29,626.00	1,909.33	15.52
		Lakeview	17,063.00	2,779.53	6.14
		Lone Oak	808.00	117.87	6.86
		Suck Creek	1,590.00	214.37	7.42

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
September	2010	Chatanooga	397,442.00	59,649.12	6.66
		Lookout Mountain	37,760.00	1,909.83	19.77
		Lakeview	15,715.00	2,761.63	5.69
		Lone Oak	748.00	117.23	6.38
		Suck Creek	1,407.00	212.97	6.61

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
October	2010	Chatanooga	370,220.00	50,488,017.00	0.01
		Lookout Mountain	30,241.00	1,913.44	15.80
		Lakeview	16,163.00	2,760.47	5.86
		Lone Oak	772.00	119.03	6.49
		Suck Creek	1,282.00	211.03	6.07

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
November	2010	Chatanooga	309,937.00	57,366.82	5.40
		Lookout Mountain	20,207.00	1,903.27	10.62
		Lakeview	13,999.00	2,757.61	5.08
		Lone Oak	580.00	120.23	4.82
		Suck Creek	1,220.00	210.67	5.79

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
December	2010	Chatanooga	328,007.00	63,683.60	5.15
		Lookout Mountain	13,542.00	2,769.53	4.89
		Lakeview	14,170.00	118.70	119.38
		Lone Oak	578.00	118.70	4.87
		Suck Creek	1,176.00	209.60	5.61

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Usage in CCF

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
January	**2011**	Chatanooga	319,409.00	62,893.10	5.08
		Lookout Mountain	13,996.00	1,879.84	7.45
		Lakeview	16,018.00	2,765.63	5.79
		Lone Oak	634.00	118.43	5.35
		Suck Creek	1,351.00	209.73	6.44

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
February	**2011**	Chatanooga	290,364.00	57,998.55	5.01
		Lookout Mountain	10,805.00	1,858.87	5.81
		Lakeview	13,182.00	2,734.97	4.82
		Lone Oak	537.00	117.00	4.59
		Suck Creek	1,174.00	210.47	5.58

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
March	**2011**	Chatanooga	300,947.00	65,391.30	4.60
		Lookout Mountain	10,733.00	1,896.54	5.66
		Lakeview	12,929.00	2,725.93	4.74
		Lone Oak	507.00	117.07	4.33
		Suck Creek	1,054.00	210.40	5.01

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
April	**2011**	Chatanooga	71,895.17	15,182.68	4.74
		Lookout Mountain	12,112.08	1,888.45	6.41
		Lakeview	13,284.01	2,737.68	4.85
		Lone Oak	577.00	121.01	4.77
		Suck Creek	1,041.00	210.41	4.95

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
May	**2011**	Chatanooga	311,500.38	60,416.14	5.16
		Lookout Mountain	17,112.00	1,903.24	8.99
		Lakeview	14,542.72	2,727.18	5.33
		Lone Oak	737.00	124.00	5.94
		Suck Creek	1,208.00	208.77	5.79

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
June	**2011**	Chatanooga	402,289.00	60,552.90	6.64
		Lookout Mountain	35,390.00	1,918.04	18.45
		Lakeview	16,422.00	2,736.01	6.00
		Lone Oak	926.00	124.60	7.43
		Suck Creek	1,719.00	209.17	8.22

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
July	2011	Chatanooga	358,243.00	55,424.22	6.46
		Lookout Mountain	28,004.00	1,913.17	14.64
		Lakeview	16,148.00	2,733.10	5.91
		Lone Oak	728.00	122.47	5.94
		Suck Creek	1,413.00	207.43	6.81

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
August	2011	Chatanooga	424,439.00	66,363.04	6.40
		Lookout Mountain	33,772.00	1,948.24	17.33
		Lakeview	16,386.00	2,749.14	5.96
		Lone Oak	892.00	122.93	7.26
		Suck Creek	1,282.00	205.60	6.24

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
September	2011	Chatanooga	392,764.00	58,571.19	6.71
		Lookout Mountain	36,511.00	1,941.44	18.81
		Lakeview	16,512.00	2,729.90	6.05
		Lone Oak	745.00	123.50	6.03
		Suck Creek	1,307.00	208.27	6.28

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
October	2011	Chatanooga	330,910.00	60,774.30	5.44
		Lookout Mountain	22,507.00	1,933.83	11.64
		Lakeview	14,502.00	2,737.04	5.30
		Lone Oak	809.00	124.77	6.48
		Suck Creek	1,219.00	209.60	5.82

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
November	2011	Chatanooga	281,888.00	57,475.32	4.90
		Lookout Mountain	16,544.00	1,922.97	8.60
		Lakeview	13,293.00	2,740.61	4.85
		Lone Oak	557.00	122.23	4.56
		Suck Creek	1,120.00	207.30	5.40

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
December	2011	Chatanooga	292,758.00	60,611.82	4.83
		Lookout Mountain	11,807.00	1,913.60	6.17
		Lakeview	13,883.00	2,750.83	5.05
		Lone Oak	547.00	122.77	4.46
		Suck Creek	976.00	205.90	4.74

Tennessee American Water Company
DOCKET NO. 12-00049
TAW_R_COCDR1#023 Attachment

Usage in CCF

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
January	**2012**	Chatanooga	323,929.00	66,281.77	4.89
		Lookout Mountain	12,075.00	1,901.53	6.35
		Lakeview	14,213.00	2,754.20	5.16
		Lone Oak	684.00	123.90	5.52
		Suck Creek	1,155.00	203.93	5.66

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
February	**2012**	Chatanooga	272,450.00	60,505.66	4.50
		Lookout Mountain	10,076.00	1,902.77	5.30
		Lakeview	12,238.00	2,745.03	4.46
		Lone Oak	664.00	121.43	5.47
		Suck Creek	969.00	205.50	4.72

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
March	**2012**	Chatanooga	280,182.00	60,618.93	4.62
		Lookout Mountain	10,897.00	1,901.43	5.73
		Lakeview	12,323.00	2,738.50	4.50
		Lone Oak	544.00	122.13	4.45
		Suck Creek	1,020.00	205.33	4.97

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
April	**2012**	Chatanooga	302,293.00	58,493.55	5.17
		Lookout Mountain	16,113.00	192.64	83.64
		Lakeview	14,449.00	2,747.43	5.26
		Lone Oak	658.00	122.00	5.39
		Suck Creek	1,187.00	206.87	5.74

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
May	**2012**	Chatanooga	359,928.00	63,377.72	5.68
		Lookout Mountain	24,891.00	1,924.90	12.93
		Lakeview	14,262.00	2,741.84	5.20
		Lone Oak	821.00	121.17	6.78
		Suck Creek	1,302.00	209.50	6.21

Month	Year	Division	Residental Usage	Residential Meters	Usage/Meters
June	**2012**	Chatanooga	373,460.00	61,213.78	6.10
		Lookout Mountain	26,567.00	1,945.07	13.66
		Lakeview	15,664.00	2,758.47	5.68
		Lone Oak	4.00	2.00	2.00
		Suck Creek	1,184.00	209.00	5.67

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: James J. Chelius

Question:

24. Many statistics are cited in Chelius' Exhibit JJC-1. Identify the factors that are actually used as inputs on Exhibit JJC-2a.

Response:

None of the numeric values contained in Exhibit JJC-1 are specifically used as inputs on Exhibit JJC-2a. The data shown in Exhibit JJC-1 is presented to help understand and explain the causes and impacts of more efficient plumbing fixtures on water usage trends.

The factors actually used as inputs to Exhibit JJC-2a include only residential monthly water usage and the number of residential customers for each month from January 2001 through December 2011. Future values and the plotted trend lines are the calculated results of the analysis described in my testimony.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: James J. Chelius

Question:

25. Is it correct that Exhibit JJC-2a is solely based on 4-months per year indoor water usage? Elaborate if necessary.

Response:

No. Exhibit JJC-2a shows trend lines of both indoor (base) water usage and total water usage. While indoor baseline usage is based on a 4-month average of the winter months, total water usage is based on this baseline usage plus discretionary, seasonal usage. This discretionary usage is calculated by subtracting the base usage from the total usage for the year. The ten year average non-base usage per customer is calculated and added to base usage trend forecast and that is forecast as the "total trend" to represent a weather neutral projection of demand. The methodology used is described beginning on page 8, line 1 of my direct testimony.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: James J. Chelius

Question:

26. Does Exhibit JJC-2a ignore outdoor water usage? Elaborate on your answer.

Response:

No. The total trend line includes all usage, including both indoor and outdoor usage. Please refer to the response to Item 25 of this same data request.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: James J. Cheulius

Question:

27. Is it the Company position that winter usage is equal to or would follow the same trend line as spring, summer or fall usage? Explain.

Response:

As discussed in detail in my direct testimony, it is the study of base indoor usage (winter consumption) that allows us to see the underlying declining trend in usage per customer due to water-efficient fixtures and other factors. This indoor consumption is apparent year round but is often masked in other seasons by weather influence. The analysis takes a "weather neutral" approach through the study of usage in the winter months of January through April when customer usage is not influenced by outdoor weather. It is fully recognized that summer weather will vary randomly from year to year. Therefore the approach is to project the most likely weather-neutral (i.e., weather normalized) usage for future years. No one can predict with certainty what the weather in an upcoming summer will be; however, we can predict the underlying change in base usage with a strong degree of certainty, due to the readily-apparent drivers that have been described in detail in my testimony beginning on page 4 line 21. This seasonal variability is precisely what is needed to be removed to study the underlying trend in indoor consumption. "When temperatures are cold enough, winter water use is largely associated with water demand for indoor purposes."[1]

As referenced on page 9, line 11, of Mr. Chelius' testimony "At this time, Tennessee American is not claiming that there is a continuing underlying trend in outdoor use; rather, it is pointing out that summer usage will vary year to year based on summer weather patterns, and our ten year average "non base usage" represents the "most likely" outcome in a given year. In this way, we achieve a forecast of residential and commercial usage that is weather neutral."

[1] Billings, B. et al. Forecasting Urban Water Demand. 2nd edition. P. 90. AWWA. 2008.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
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TENNESSEE REGULATORY AUTHORITY

Responsible Witness: James J. Chelius

Question:

28. Prepare a graph similar to Exhibit JJC-2a from January 2002 through June 2012 based on actual residential billed volumes and actual meters billed. A data point should be charted for each of the requested months.

Response:

Please see attached.

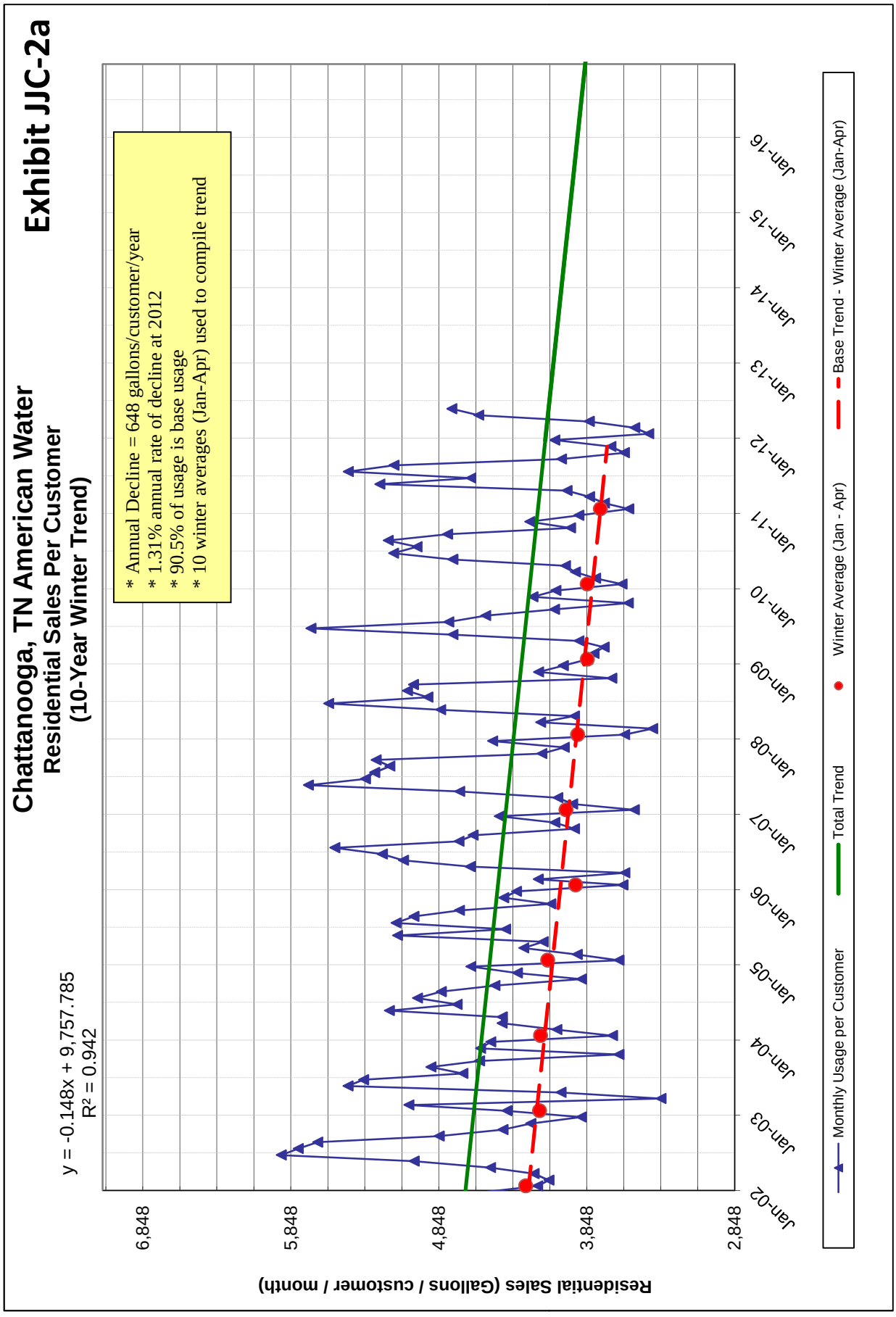
Exhibit JJC-2a
Chattanooga, TN American Water
Residential Sales Per Customer
(10-Year Winter Trend)
y = -0.148x + 9,757.785
R² = 0.942
* Annual Decline = 648 gallons/customer/year
* 1.31% annual rate of decline at 2012
* 90.5% of usage is base usage
* 10 winter averages (Jan-Apr) used to compile trend
Residential Sales (Gallons / customer / month)
6,848
5,848
4,848
3,848
2,848
Jan-02
Jan-03
Jan-04
Jan-05
Jan-06
Jan-07
Jan-08
Jan-09
Jan-10
Jan-11
Jan-12
Jan-13
Jan-14
Jan-15
Jan-16
Monthly Usage per Customer
Total Trend
Winter Average (Jan - Apr)
Base Trend - Winter Average (Jan-Apr)

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: James J. Chelius

Question:

29. Provide copies of all studies, presentations and articles referenced in the Direct Testimony of James Chelius.

Response:

Please see attached for the references from Mr. Chelius' Direct Testimony.

Exhibits JJC 29-1 to 29-6

Exhibit JJC 29-1.A

Clothes Washer Calculations

Vickers, Amy, 2001 Handbook of Water Use and Conservation, WaterPlow Press, Amherst, Mass.

In 1907 Maytag introduced its first washing machine, a wringer washer.

- Use the shortest wash cycle for lightly soiled loads because this uses less water than most "normal" and permanent-press wash cycles.
- Check hoses regularly for cracks that could result in water leaks or bursts.

Performance of Water-Efficient Clothes Washers

High-efficiency washers have been shown to provide equal if not improved performance compared with high-volume washers in several performance criteria. First, many high-efficiency washers have a faster spin speed than conventional vertical-axis machines, resulting in improved moisture extraction and drier clothes at the end of the wash cycle, a feature that shortens drying time and saves energy. Second, high-efficiency machines may use detergent and bleach more efficiently; because these products are concentrated in a smaller volume of water, smaller amounts can be used. Third, because high-efficiency machines do not have a central agitator, it has been claimed that they clean more gently than vertical-axis washers. Anecdotal reports seem to confirm this; however, one evaluation found this claim was not supported.[137]

Consumer acceptance of high-efficiency washers appears to be mostly favorable, based on initial product sales and market studies, although these appliances are relatively new to the U.S. market. However, at least one consumer study indicated that North American consumers may be somewhat reluctant to purchase a high-efficiency machine that is front-loading because it would require more bending and could pose child safety concerns. On the other hand, the Electric Power Research Institute's THELMA study (The High-Efficiency Laundry Metering and Marketing Analysis) found that consumers would consider high-efficiency machines if convinced that these models are at least as good as their old washers in terms of purchase price, reliability, ease of use, and cleaning ability.[150] Even though consumers already have to bend to load clothes dryers, acceptance of front-loading washers may require touting their resource efficiency and long-term financial benefits.[150]

Water Savings and Related Benefits From High-Efficiency Clothes Washers

The water- and energy-saving benefits of high-efficiency washers may not be directly comparable. Because American and European models typically differ in tub capacity, resource-efficiency comparisons should be based on equivalent-size loads—small (less than 8 pounds), normal (8 pounds), and large (up to 14 pounds). In general, larger loads and loads washed on a permanent-press setting demand more water than normal-size loads. High-efficiency models typically provide automatic water-level adjustments that help ensure efficient use; conventional high-volume washers do not always have this feature, and the amount of water they use is determined by the wash setting selected by the user. Some high-efficiency washers are better at saving water than energy, and vice versa. Furthermore, some washers are more efficient at water extraction, saving drying time and energy.[133]

WATER SAVINGS Estimated water use and water savings from replacing a conventional, high-volume clothes washer with a 27 gpl model in a home are shown in Table 2.17. For example, installing a 27 gpl washer to replace a model using an average of 39 gpl is estimated to save an average of 4.4 gpcd or 11.7 gallons per household per day (gphd), equivalent to an annual water savings of 1,621 gallons per capita per year (gpcy) or 4,278 gallons per household per year (gphy). Households with even higher-volume conventional washers, such as those that were installed between 1980 and the late 1990s and whose water use averages 43 to 51 gpl, will save an estimated 5,705 to 8,557 gphy.

WATER AND SEWER COST SAVINGS Avoided water and sewer costs associated with the installation of water-efficient clothes washers can be calculated by multiplying the expected volume of water (and wastewater) reductions (see Table 2.17) times the local utility rates for water and sewer use (excluding fixed charges). A schedule of representative water and sewer utility rates in the United States and their associated marginal cost savings according to a range of reduced water and wastewater volumes is provided in Appendix D, *Water and Sewer Rates, Costs, and Savings by Volume of Use.*

TABLE 2.18

Estimated energy use and savings by high-efficiency clothes washers in households

Years Manufactured or Installed *	Clothes Washer Water-Use Rate† Per Load (gal)	Frequency of Clothes Washer Use‡ Per Person (loads/day‡‡)	Estimated Energy Use for Clothes Washers§** Per Load (kWh)	Per Capita (kWh/d)	Per Household†† (kWh/d)	Estimated Energy Savings With a 27 gpl Clothes Washer Per Capita (kWh/d)	Per Household†† (kWh/d)	Per Capita (kWh/y)	Per Household†† (kWh/y)
1998–present	27	0.37	1.6	0.58	1.52				
1990–present	39	0.37	3.0	1.10	2.91	0.5	1.4	192	506
	43	0.37	3.3	1.22	3.21	0.6	1.7	233	615
1980–1990	51	0.37	3.9	1.44	3.81	0.9	2.3	316	833
Pre-1980s	56	0.37	4.3	1.58	4.18	1.0	2.7	367	969

* Time periods are approximate.

† Figures show typical water-use rates for normal-size loads of laundry. Figure in bold (27 gpl) represents water-efficient clothes washers made by several major appliance manufacturers and reported to deliver reliable performance; some manufacturers also produce clothes washers that use less than 27 gpl, and these may also provide reliable performance.

‡ U.S. Department of Energy assumptions vary from this slightly and are based on 392 wash loads per household per year and apply only to homes with washers.

§ Energy use rates shown for washers are based on an estimated average energy requirement (combined water heater, washer, and dryer) for normal-size loads. Energy used to heat the water in the washer is roughly three-quarters of the total energy use shown. Actual energy use and savings vary depending on model design, appliance settings, water heater temperature, and other product design features. Energy use and water use by clothes washers are not always directly correlated. See the specific energy ratings for a particular model to determine its actual use and potential savings.

** For a normal-size, 8-pound load of laundry washed for a full cycle in a machine with a tub capacity of 2.7 to 2.9 cubic feet (enough space for about 14 pounds of laundry). For gas water heating and dryer systems, convert figures for electric energy use and savings to therms.

†† Based on the average of 2.64 persons per occupied U.S. household

‡‡ Levelized over all households—with and without dishwashers

gpl = gallons per load
kWh = kilowatt-hours
kWh/d = kilowatt-hours per day
kWh/y = kilowatt-hours per year

Sources: Amy Vickers & Associates, Inc.; References 37, 52, 132, 133, 135–141, 143–146, 151, 170, 175, and 178

Exhibit JJC 29-1.B

Commercial Pre Rinse Calculations

Vickers, Amy, 2001 Handbook of Water Use and Conservation, WaterPlow Press, Amherst, Mass.

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- Amount of time faucets and other continuous-flow appliances are used each day.
- Pipe sizes and estimated flow rates of incoming water supply lines.
- Dripping faucets, puddles, and leaks.
- All health, safety, operational, regulatory, administrative, and other requirements or policies that apply to the site.

China's Beijing Duck Restaurant can seat 9,000 people at one time."
—www.uselessfacts.net

Conservation Policies and Regulations Related to Commercial Kitchen and Restaurants

- ***Requirements for water audits and efficiency measures at federal facilities.*** Federal laws and executive orders pertaining to water and energy conservation requirements are described under Section 4.2, "Cleaning and Sanitation."
- ***Providing water to restaurant customers only on request.*** Some communities have adopted the policy that restaurant customers receive glasses of water only if they request them.

4.4.1 Food and Drink Preparation

Water is used for a number of functions related to food and drink preparation, including cleaning and thawing ingredients, food preparation, filling of glasses and pots, and continuous-flow water troughs for food ladles and ice cream scoops.

Water-Efficiency Measures for Food and Drink Preparation

Water-efficiency measures that may be applicable to food and drink preparation include:[85–90]

- Kitchen faucets should use a maximum of 2.5 gpm at 80 psi (or 2.2 at 60 psi); if higher-volume flows are needed for utility sinks, install a fingertip control valve for aerated or full-flow options. Place a sign near the faucet instructing kitchen workers to use the aerated, lower flow for cleaning and rinsing.
- Install hands-free or foot-activated pedals on faucets.
- Presoak and wash items in basins of water instead of under running water unless otherwise required.
- Install automatic shutoff faucets for bar sinks.
- Reduce flows to the minimum required in wells and troughs for ice cream dippers and butter scoops.
- Turn off continuous flows used to clean drain trays, such as those installed at a coffee/milk/soda/beverage island, unless required by law.
- On-demand, point-of-use hot water dispensers can eliminate or reduce the need to run water at faucets that are slow to produce hot water. Choose a unit that does not require a constantly running recirculation pump.
- Promptly repair leaks and malfunctioning equipment, such as those in hot and cold water lines, steam traps, sterilizers, dishwashing equipment, hoses and faucets, and other water-using equipment and appliances.
- Reduce or eliminate the thawing of frozen food with water unless required by law; if the law requires that water be used for thawing, use the minimum flow needed. As much as possible, plan ahead and thaw food in the refrigerator.

There are several ways to reduce water use for thawing food, but applicable health codes must be checked before any measures are implemented. Many codes require that the water be constantly moving, often at a minimum temperature of not less than 70°F. If the code(s) or other applicable laws do not specify the flow rate for running water, the flow rate may be reduced if it poses no health hazard. If multiple sinks with flowing water are not being fully utilized, use the minimum number necessary.

- Avoid running water to melt ice in the sink strainers.
- Hoses used to wash down the kitchen area can be retrofitted with a throttling valve on the spigot to reduce water use; these valves should be checked regularly for leaks.
- Use full loads in sanitizers, sterilizers, dishwashers, and washing machines consistent with sound sanitary practices and infection control requirements.
- Recycle water wherever feasible and consistent with regulatory requirements. For example, use water from steam tables to wash down the cooking area, and reuse noncontact cooling water for water-cooled machinery such as milkshake machines, frozen yogurt machines, and refrigerators.
- As appliances or fixtures wear out, replace them with water-saving models.
- Serve water only when requested by customers.
- Provide signs at tables and in the kitchen urging water conservation.
- Take water only for drinking, filling of pots, and other necessary uses.
- Use the minimum amount of dishware, glassware, utensils, and cookware to reduce dishwashing loads.
- Report all leaks and water waste to management.

Water Savings, Benefits, and Costs From Food Preparation

Case Study ***Commercial Kitchen Reduces Flows in Scrapper Trough.*** The scrapper trough in the kitchen of a Boston office building used a constant 24 gpm flow rate for the 4 hours a day the kitchen was in operation. When a flow control device was installed to reduce the flow to 6 gpm (a flow reduction of 75%), water use decreased by more than 4,000 gpd. Water savings from the measure totaled 1.0 million gallons per year. With an investment of approximately $280 for the flow control device and annual net savings of $8,600, the payback period was less than two weeks.[51]

Water savings from efficiency measures implemented in kitchens and restaurants are achieved primarily from reduced flows for faucets and sprayers used for cleaning. The cost of low-volume, automatic shutoff nozzles and faucets for commercial kitchens ranges from $10 to $40. Simple faucet aerators cost $1 to $2 each.[91]

4.4.2 Commercial Dishwashers

Commercial dishwashers, including conveyor-type machines, are available in a variety of types, sizes, and flow rates. Water use by commercial dishwashers typically ranges from 2.5 to 8.0 gpm. Many commercial dishwashers are also equipped with prewash sprayers, which use an additional 1.8 to 6.0 gpm.[92, 93] Water use by dishwashers varies depending on size, hours of operation, and ef-

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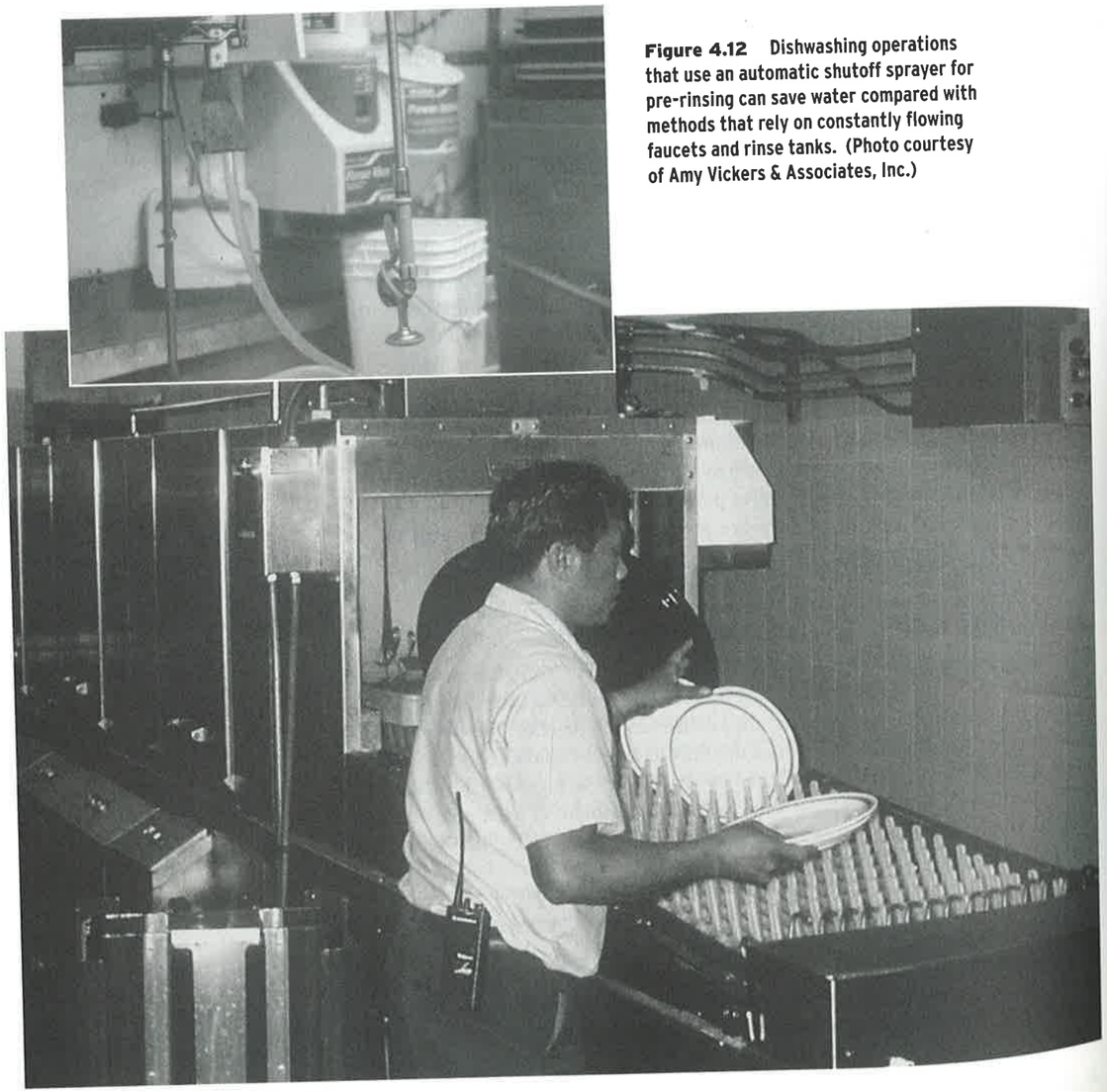

Figure 4.12 Dishwashing operations that use an automatic shutoff sprayer for pre-rinsing can save water compared with methods that rely on constantly flowing faucets and rinse tanks. (Photo courtesy of Amy Vickers & Associates, Inc.)

Figure 4.13 Commercial dishwashing operation using a conveyor belt. (Photo courtesy of Jane Heller Ploeser)

ficiency. For example, a large commercial dishwasher and prewash sprayer system operating at a combined flow rate of 9.0 gpm for eight hours a day, six days a week would use more than 1.3 mgy.

The commercial dishwashing process often starts with a prewash spray used to remove large food particles from dishes to a scrapping trough before the dishes enter the dishwasher, as shown in Figure 4.12. Sprayers are hand-held or automatic units that may or may not be coordinated to operate with the dishwasher. Automatic sprayers usually operate whenever the dishwasher is in operation and shut off automatically when the dishwasher turns off. Manual sprayers use 1.8 to 2.5 gpm, and automatic units use 3.0 to 6.0 gpm.[92, 93]

There are two types of automatic dishwashing machines—conveyor and spray. Dishes washed by machines using a *conveyor* system are loaded onto racks inside the machine or travel along a conveyor belt that passes through the machine, as shown in Figure 4.13. These dishwashers have several cycles of washing, rinsing, and sanitizing. *Spray* dishwashers operate with or without detergent or other cleaning solutions and use hot freshwater with or without a chemical sanitizing agent for the final rinse. Commercial dishwashers usually operate with a continuous flow of rinse water or release periodic feeds of water from the wash tank. Older machines sometimes discard water after each rinse step, whereas modern dishwashers recirculate water through the machine in a concurrent process that discharges water only after the final rinse.[93]

Water-Efficiency Measures for Commercial Dishwashers

Water-efficiency measures that may be applicable to commercial dishwashers and dishwashing operations include:[80, 85, 86, 92–95]

- Presoak utensils, dishes, and cooking vessels in basins of water or used washwater instead of running water to rinse them before they are cleaned in a dishwashing machine or conveyor system.
- Whenever possible, use simple tools (e.g., a brush) to scrape dishes and pots instead of using running water or prewash sprayers.
- Install spray rinses in kitchen sinks with a manually controlled ("dead man shutoff") valve to stop constant flows that are not required.
- Manual prewash sprayers are often more efficient than automatic sprayers; some automatic sprayers can be removed and replaced with a manual one. Operate sprayers only when dishware is present.
- Equip prewash sprayers with low-flow, high-pressure spray heads; use appropriate nozzles to accurately direct rinse and cleaning sprays.
- Operate scrapping troughs only during dishwashing operations. Actually, the scrapper system could probably be eliminated because discharging food waste to the sewer system is not necessary (see Section 4.4.3, "Commercial Food and Garbage Disposers and Scrapping Troughs," later in this chapter).
- Assess the water efficiency of the dishwashing system and its retrofit options. Consult with the equipment manufacturer or service contractor to experiment with a modest reduction (e.g., 10%) in the water flow rate to evaluate performance.
- Wash full loads only in rack-type machines.

Exhibit JJC 29-1.C

Dishwasher Calculations

Vickers, Amy, 2001 Handbook of Water Use and Conservation, WaterPlow Press, Amherst, Mass.

TABLE 2.19

Estimated water use and savings by water-efficient dishwashers in households

Years Manufactured or Installed*	Dishwasher Water-Use Rate†	Frequency of Dish washer Use‡	Estimated Water Use		Estimated Water Savings With a 7.0 gpl Dishwasher			
			Daily		Daily		Yearly	
	Per Load	Per Person	Per Capita	Per House-hold§	Per Capita	Per House-hold§	Per Capita	Per House-hold§
	gal	*loads/day***	*gal*	*gal*	*gal*	*gal*	*gal*	*gal*
1997–present	4.5	0.10	0.5	1.2				
1995–present	**7.0**	0.10	0.7	1.8				
	7.0–10.5	0.10	0.9	2.3	0.2	0.5	64	169
1990–1995	9.5–12.0	0.10	1.1	2.8	0.4	1.0	137	361
1980–1990	14.0	0.10	1.4	3.7	0.7	1.8	256	675

* Time periods are approximate.

† Figures show range of water-use rates (with the average of the range used to estimate water use and savings) or typical rates for normal full-cycle operation of a fully loaded dishwasher (not applicable to compact models). Figure in bold (7.0 gpl) represents water-efficient dishwashers made by several major appliance manufacturers and reported to deliver reliable performance; some manufacturers also produce dishwashers that use less than 7.0 gpl, and these may also provide reliable performance.

‡ U.S. Department of Energy assumptions are higher (322 wash loads per household per year) and apply only to homes with dishwashers.

§ Based on the average of 2.64 persons per occupied U.S. household

** Levelized over all households—with and without dishwashers

gal = gallons

Sources: Amy Vickers & Associates, Inc.; References 37, 52, 139, 162, 164–167, 170, 172–175, and 178

loads per person per day,[169] equivalent to average daily water use of about 10.0 gpl. Depending on the water efficiency of the particular dishwasher used, average daily residential water use by dishwashers installed between 1980 and the late 1990s is estimated to range from 0.7 gpcd (7.0 gpl) to 1.4 gpcd (14.0 gpl), as shown in Table 2.19. These figures reflect not only the increased water efficiency of dishwashers but also a shift in consumer habits. For example, a 1984 water-use study conducted by the U.S. Department of Housing and Urban Development reported that dishwasher use averaged 1.6 gpcd based on 0.17 loads per capita per day.[36] The differences between dishwasher use data reported in 1984 and 1999 indicate that dishwasher use is declining, perhaps because of smaller households and more meals eaten away from home. Take-out food brought home requires less dishwashing (but it increases solid waste and recycling needs).

Water-efficient dishwashers can be installed to replace existing high-volume machines without special connections or considerations. In addition to installing a water-efficient dishwasher, consumers can save water used by dishwashers by following several water conservation practices, which are outlined in Section 2.6.2.

2.6.1 Water-Efficient Dishwashers

Water-efficient household dishwashers use a maximum of 7.0 gpl. This latest water-efficiency threshold has been achieved by several leading dishwasher brands for which reliable, positive performance data have been reported for several years. A few models for which good performance data have been reported use less than 7.0 gpl (e.g., 4.5, 5.5, and 6.0 gpl), but these data have not always been consistent.[162, 166, 167]

Recent improvements in the water and energy efficiency of dishwashers have been accomplished through several design and operating innovations, principally: improved electronic components that can program wash cycles to reduce water consumption; better integrated pump, filter, and grinder systems, which reduce the volume of water required to break down and remove particles; and "smart" electronic controls that can figure out minimum water requirements based on the amount of soiling detected (e.g., by how readily light travels through the initial wash water).[165]

2.6.2 Dishwasher Water-Efficiency Practices

Washing and rinsing dishes by hand is often less water-efficient than running a dishwasher that uses 7.0 gpl or less, with several qualifications. First, people who keep the faucet running while not using the water directly for scrubbing or rinsing waste several gallons of water per minute. Second, studies have shown that most people pre-rinse dishes more than is needed before loading a dishwasher, resulting in wasted water at the faucet. One survey reported that 83% of respondents claimed to routinely pre-rinse most items.[170]

Water use for dishwashing can be reduced in several ways:

- Operate the dishwasher with full loads only.
- Install an aerator or other flow-control device on the kitchen faucet to reduce flows while rinsing and cleaning dishes and cooking vessels. An exception to this measure would be dishwashers that must be hooked up directly to a faucet to operate, because a flow-control device could prevent sufficient water from being supplied to this type of dishwasher.
- When hand-washing dishes and cooking vessels, wash them in a filled sink or container and let the water run only while rinsing items under the faucet.
- Scrape off food with a utensil or used paper napkin, not water.
- Do not pre-rinse dishes except in cases of sticky or burned-on food.
- For best results, load the dishwasher so that water can reach all surfaces of the items to be washed; incorrect loading may cause all or part of the load to need rewashing.
- Use the shortest wash cycle for lightly soiled loads. With most dishwashers, running normal and lightly soiled loads at the setting for heavily soiled loads will *not* clean the dishes any better, and it will waste water.

Performance of Water-Efficient Dishwashers

The performance of water-efficient dishwashers appears to be comparable to that of higher-volume machines, according to recently reported evaluations of a number of brands and models. For example, *Consumer Reports* studies in 1999 and 2000 examined the performance of more than 30 dishwasher models with water use ranging from 4.5 to 11.5 gpl; the studies found that more than half of the models provided "very good" washing and cleaning performance (which included consideration of the appliances' energy efficiency, noise, and convenience). *Consumer Reports* added, "Even the dumbest dishwashers can be made

In 1920 the first freestanding dishwasher with permanent plumbing is introduced. In 1935, portable dishwashers enter the marketplace. Water spots are no longer a problem after 1940 when the first fully-automatic dishwasher with heated drying debuts."

—www.whirlpool.com

Exhibit JJC 29-1.D

Faucet Calculations

Vickers, Amy, 2001 Handbook of Water Use and Conservation, WaterPlow Press, Amherst, Mass.

When you drink from the stream, remember the spring."
—Chinese Proverb

rect installation of the new showerhead because the old one is usually taken away by the installer.

MAINTENANCE OF LOW-VOLUME SHOWERHEADS AND RETROFIT DEVICES Showerheads and showerhead retrofit devices should be checked about once a year to remove sand and grit that may accumulate and inhibit the flow of the shower spray. Cleaning can be accomplished by (1) unscrewing the showerhead and placing it upside down under a running faucet or (2) removing, cleaning, and reinstalling the flow restrictor or aerator screen.

2.4 FAUCETS

This section describes four measures to reduce water use by faucets: low-volume faucets, faucet retrofit devices, faucet leak repair, and faucet-related food disposer options. These measures apply to faucets installed in residential and nonresidential properties (e.g., office buildings, schools, restaurants, public and commercial facilities, and many types of institutional facilities).

Low-volume faucets use a maximum of 2.5 gallons per minute (gpm) at 80 pounds per square inch (psi) or 2.2 gpm at 60 psi. Water-efficient kitchen faucets are often designed to flow at the maximum 2.5 gpm, whereas low-volume lavatory faucets are also available at maximum flows of 2.0 and even 1.5 gpm. (Higher flows are needed in kitchens for filling pots and containers, but lavatory faucets, used mostly for hand-washing, require smaller volumes of water.) Some existing high-volume faucets can be retrofitted with aerators, restrictors, and other retrofit devices that lower flow rates. Faucet aerators or restrictors are often included in plumbing fixture retrofit kits and water audit programs targeted to the residential sector.

The design and water-use efficiency of faucets used in kitchens and lavatories have improved since the early 1980s. These improvements stem from better designs for faucet spray and flow patterns as well as new aerating and restricting devices that provide good wetting characteristics with reduced flow rates. EPAct requires that lavatory and kitchen faucets (and their replacement aerators) sold, installed, or imported in the United States use no more than 2.5 gpm at 80 psi (2.2 gpm at 60 psi) and that metering faucets use a maximum of 0.25 gallons per cycle (gpc).[26]

Water Use by Faucets

Average water-use rates and savings for low-volume and high-volume faucets, estimated according to their flow rates, are shown in Table 2.15. Low-volume kitchen and lavatory faucets use a maximum of 2.5 gpm at 80 psi, or 2.2 gpm at 60 psi. (Although EPAct originally required low-volume faucets to use no more than 2.5 gpm at 80 psi, a March 1998 amendment of EPAct revised the maximum flow for kitchen and lavatory faucets to 2.2 gpm when measured at 60 psi.) Moderate- to high-volume faucets use 2.75, 3.0, and up to 7.0 gpm at 80 psi. As with showerheads, manufacturers usually show flow rates for kitchen and lavatory faucets at full throttle (maximum fixture capacity, or MFC), as shown in

TABLE 2.15

Estimated water use and savings by low-volume faucets in households

Years Manufactured or Installed *†	Faucet Water-Use Rate‡ Rated Flow (MFC)	Faucet Water-Use Rate‡ Actual Flow (MFR)	Frequency of Faucet Use Per Person	Estimated Water Use Per Capita	Estimated Water Use Per House-hold§	Estimated Water Savings With a 2.5 gpm Faucet or Aerator Per Capita	Estimated Water Savings With a 2.5 gpm Faucet or Aerator Per House-hold§	Estimated Water Savings With a 2.5 gpm Faucet or Aerator Per Capita	Estimated Water Savings With a 2.5 gpm Faucet or Aerator Per House-hold§	Estimated Water Savings With a 1.5 gpm Faucet or Aerator Per Capita	Estimated Water Savings With a 1.5 gpm Faucet or Aerator Per House-hold§	Estimated Water Savings With a 1.5 gpm Faucet or Aerator Per Capita	Estimated Water Savings With a 1.5 gpm Faucet or Aerator Per House-hold§
	gpm	*gpm*	*min/day*	*gpd*	*gpd*	*gpd*	*gpd*	*gpy*	*gpy*	*gpd*	*gpd*	*gpy*	*gpy*
1994–present	1.5	1.0	8.1	8.1	21.4								
	2.5	1.7	8.1	13.5	35.6					5.4	14.3	1,971	5,203
1980–1994	2.75	1.8	8.1	14.9	39.2	1.4	3.6	493	1,301	6.8	17.8	2,464	6,504
	3.0	2.0	8.1	16.2	42.8	2.7	7.1	986	2,602	8.1	21.4	2,957	7,805
Pre-1980 **	3.0–7.0	3.3	8.1	27.0	71.3	13.5	35.6	4,928	13,009	18.9	49.9	6,899	18,212

* Time periods are approximate. Dates for state and local jurisdictions may vary somewhat from dates shown except when they are superseded by the Jan. 1, 1994 federal requirement (shown in bold) allowing a maximum of 2.5 gpm for most faucets (and 0.25 gpc for self-closing faucets) installed after that date, per the U.S. Energy Policy Act of 1992.

† For use in kitchens and bathrooms

‡ Flow rates at 80 pounds per square inch (psi); a faucet with a flow rate of 2.5 gpm at 80 psi is equivalent to a faucet with a flow rate of 2.2 gpm at 60 psi. Kitchen faucets often have higher flow rates than faucets in bathrooms and lavatories.

§ Based on the average of 2.64 persons per occupied U.S. household

** MFR for pre-1980 faucets is averaged for range shown.

MFC = maximum fixture capacity (rated flow)

MFR = measured fixture rate is actual flow rate (equal to about two thirds the MFC); does not apply to self-closing or metering faucets

gpm = gallons per minute; does not apply to self-closing or metering faucets

min/day = average total number of minutes per day faucet is used

gpd = gallons per day

gpy = gallons per year

gpc = gallons per cycle

Sources: Amy Vickers & Associates, Inc.; References 26, 29, 37, 52, and 176

Table 2.15, but actual flow is usually about two thirds (67%) of the rated flow (measured fixture rate, or MFR) because most people don't fully open a faucet except when filling a container.[36] For example, a person filling a pot or bucket at a kitchen sink with a completely opened (at full throttle) faucet rated at 2.5 gpm at 80 psi would be using 2.5 gpm. Likewise, a faucet rated at 3.0 gpm at 80 psi with the handle two-thirds open for rinsing or cleaning would be using about 2.0 gpm.

Combined water use by kitchen and lavatory faucets is typically the fourth largest source of indoor residential water demand, averaging 10.9 gallons per capita per day (gpcd); this represents 15.7% of indoor use in an average single-family nonconserving home, according to the 1999 REUS study.[118] The actual average volume of water used by a residential faucet is 1.34 gpm.[119] An earlier (1984) study found average water use by faucets in a nonconserving home to be 10.3 gpcd, an average volume of 2.6 gpm.[36] These figures reflect the increasing water efficiency of faucets since the mid-1980s. Depending on the approximate year a faucet was installed, its residential water use can be estimated, as shown in Table 2.15.

Residential kitchen and lavatory faucets are used an average of 8.1 minutes per person per day in single-family nonconserving homes, according to the 1999

Exhibit JJC 29-1.E

Shower Head Calculations

Vickers, Amy, 2001 Handbook of Water Use and Conservation, WaterPlow Press, Amherst, Mass.

TAW_R_TRADR1#029Attachment
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TABLE 2.11

Estimated water use and savings by low-volume showerheads in households

	Showerhead Water-Use Rate‡		Frequency of Showerhead Use§	Estimated Water Use		Estimated Water Savings With 2.5 gpm Showerhead			
	Rated Flow (MFC)	Actual Flow (MFR)	Per Person	Per Capita	Per Household**	Per Capita	Per Household**	Per Capita	Per Household**
Years Manufactured or Installed *†	gpm	gpm	min/day	gpd	gpd	gpd	gpd	gpy	gpy
1994–present	**2.5**	1.7	5.3	8.8	23.3				
1980–1994	2.75	1.8	5.3	9.7	25.7	0.9	2.3	322	851
	3.0	2.0	5.3	10.6	28.0	1.8	4.7	645	1,702
	4.0	2.7	5.3	14.1	37.3	5.3	14.0	1,935	5,107
Pre-1980 ††	5.0–8.0	4.3	5.3	23.0	60.6	14.1	37.3	5,159	13,619

* Time periods are approximate. Dates for state and local jurisdictions may vary somewhat from dates shown except when they are superseded by the Jan.1, 1994 federal requirement (shown in bold) allowing a maximum of 2.5 gpm for most showerheads installed after that date, per the U.S. Energy Policy Act.

† Excludes safety showers

‡ Flow rates at 80 pounds per square inch (psi); a showerhead with a flow rate of 2.5 gpm at 80 psi is equivalent to a showerhead with a flow rate of 2.2 gpm at 60 psi.

§ The average residential indoor water-use rate for showering has been reported to be 8.2 minutes per shower; however, on a daily basis, a total of 11.6 gallons per capita is used for showering at an average flow rate of 2.2 gpm, or 5.3 minutes per capita per day for showering.

** Based on the average of 2.64 persons per occupied U.S. household

†† Showerhead MFR for pre-1980 fixtures is averaged for range shown.

MFC = maximum fixture capacity (rated flow)

MFR = measured fixture rate is actual flow rate (equal to about two thirds the MFC)

gpm = gallons per minute

min/day = average number of minutes per day showerhead is used

gpd = gallons per day

gpy = gallons per year

Sources: Amy Vickers & Associates, Inc.; References 12, 26, 29, 37, and 52

Water Use by Showerheads

Average water use and water savings for low-volume and high-volume showerheads, estimated according to their flow rates, are shown in Table 2.11. Low-volume showerheads use a maximum of 2.5 gpm or less and include 2.2 and 1.5 gpm fixtures with flows rated at 80 psi; showerheads with pressures of 60 psi have lower rated flows. (Although EPAct originally required low-volume showerheads to use no more than 2.5 gpm at 80 psi, a March 1998 amendment to EPAct revised the maximum flow for showerheads to 2.2 gpm when measured at 60 psi.) Moderate- to high-volume showerheads use 2.75, 3.0, 4.0, and up to 8.0 gpm. Manufacturers usually show full-throttle flow rates (maximum fixture capacity, or MFC) for showerheads at 80 psi, as shown in Table 2.11, but actual flows (measured fixture rate, or MFR) are usually about two thirds (67%) of rated flows because most people prefer less than a full blast of water for showering.[36] For example, a person showering with a fixture rated at 3.0 gpm with the handle two-thirds open would be using about 2.0 gpm.

Water use by showerheads is typically the third largest source of indoor residential water demand, averaging 11.6 gallons per capita per day (gpcd); this represents 16.8% of indoor use in a typical single-family home. Actual average flow through a residential showerhead is 2.2 gpm.[103] An earlier (1984) study found average water use by showerheads in a nonconserving home to be 16.3 gpcd, an actual average flow of 3.4 gpm.[36] These figures reflect the increasing water efficiency of showerheads since the mid-1980s. Depending on the approximate year in which a showerhead was installed, residential water use by showerheads can be estimated, as shown in Table 2.11.

The 1999 REUS study reported that the frequency of shower and bath use in a single-family home averaged 0.75 uses per person per day. The study also reported an average shower water-use rate of 11.6 gpcd and an average flow rate of 2.2 gpm, making the average showering rate 5.3 minutes per person per day. Based on the average showering rate (not the average daily use), the average shower lasts 8.2 minutes and uses 17.2 gallons of water.[104] A 1984 study found the average showering rate to be 4.8 minutes per person per day.[36] The frequency of showering in nonresidential facilities and the amount of water used are not well established.

Studies of water use by showerheads have found that *actual* flow rates often differ from *rated* flows.[88, 105] There are several ways to determine more precisely how much water a particular showerhead uses if its flow rate is unknown: (1) run the shower, collecting the water in a premeasured bag or bucket, and record the flow rate; (2) read the water meter before and after running the shower (keeping all other fixtures and water-using appliances turned off); (3) look for markings on the showerhead showing its rated flow (this is a federal requirement that became effective in 1994 under EPAct); (4) determine the most recent date of showerhead installation (this may have occurred during a renovation or retrofit program) or the age of the building (if the showerhead appears to be the original installed during construction) to find its probable flow rate as shown in Table 2.11; or (5) contact the manufacturer.

The terms *low-volume, low-flow, low-consumption,* and *high-efficiency* are used interchangeably to refer to fixtures that use less than 2.5 gpm (at 80 psi), although before 1994 these terms also referred to showerheads that used 2.75 gpm to 3.0 gpm, based on previous energy-efficiency standards. Low-volume showerheads can fit into the same connections as high-volume showerheads without any special adapters (except those needed to reverse male or female threads). The low-volume showerheads, showerhead retrofit devices, and related modifications that are available to reduce water use by showers are described in the following three sections.

The optimum depth of water in a birdbath, says the Audubon Society of America, is two and a half inches. Less water makes it difficult for birds to take a bath; more makes them afraid."

—www.absolutetrivia.com

2.3.1 Low-Volume Showerheads

Low-volume showerheads improve water-use efficiency compared with high-volume showerheads through such features as improved spray patterns, better mixing of air with water, and narrower spray areas to give the user the "feel" of water without high-volume flows. Flow restrictors are sometimes embedded in low-volume showerheads; these should not be confused with customer-installed showerhead restrictors or "disk inserts" (see Section 2.3.2). Some flow restrictors are permanent and cannot be removed; others can be removed for cleaning and then reinstalled. Showerheads that have a flow restrictor often cost less than fixtures that have a flow-control device. A showerhead flow-control device is a disk containing an elastic O-ring that is controlled by pressure. Under high

Exhibit JJC 29-1.F

Toilet Calculations

Vickers, Amy, 2001 Handbook of Water Use and Conservation, WaterPlow Press, Amherst, Mass.

- ***Water savings and related benefits.*** The measure's potential water savings, estimated water and sewer cost savings, estimated energy savings, and related benefits are outlined.
- ***Costs.*** Estimated costs are presented, including the price of devices or hardware, labor and installation, and related costs.
- ***Applicable laws, codes, and standards.*** Laws, regulations, and industry codes and standards that apply to the measure are discussed.
- ***Implementation.*** Targeted water users for the measure are identified, along with selection and design options. Planning for a large-scale; installation program is discussed, along with customer program participation, incentives, number of fixtures or appliances installed, installation and technical considerations, and maintenance needs.

When applicable, case studies are provided to illustrate potential water savings, benefits and costs, and program implementation considerations.

2.1 TOILETS

This section describes four measures to reduce water use by toilets: low-volume toilets, waterless and composting toilets, toilet displacement and flushing devices, and toilet leak repair. These measures apply to toilets installed in residential and nonresidential properties (e.g., office buildings, schools, commercial facilities, hotels, hospitals, and many types of institutional facilities).

Low-volume toilets use 1.6 gallons per flush (gpf) or less. Waterless and composting toilets require no water to flush. There are a variety of retrofit devices to reduce flush volumes for conventional, high-volume (3.5 gpf or more) toilets, and there are several leak repair measures that can be applied to low- and high-volume toilets.

Improvements in the water efficiency of toilets began in the early 1980s as a result of refinements in the design of conventional gravity toilets, the introduction of new technologies and fixture designs, and local, state, and federal initiatives to promote water conservation. Although some of the early "low-flow" fixtures in the United States in the late 1980s received mixed reviews in terms of performance, manufacturers have improved the design and performance of low-volume toilets so that consumers can now choose from a large number of reliable products.

Toilets flush in E flat."
—www.uselessfacts.net

According to EPAct requirements, all toilets sold, installed, or imported in the United States must be low-volume fixtures that use no more than 1.6 gpf, or 6 liters, as shown in Table 2.1. Other countries, such as Australia, Denmark, Finland, Norway, and Singapore, allow low-volume toilets that use no more than 0.8 to 1.2 gpf (3.0 to 4.5 liters).[33] Technological improvements along with federal requirements have spurred a number of U.S. water utilities to realize significant water savings not only through new installations and renovations but also by offering direct rebates to customers who replace high-volume toilets with low-volume fixtures.

TABLE 2.2

Estimated water use and savings by low-volume toilets in households

Years Manufactured or Installed*	Toilet Water-Use Rate	Frequency of Toilet Use	Estimated Water Use		Estimated Water Savings With a 1.6 gpf Toilet†			
		Daily	Daily		Daily		Yearly	
		Per Person	Per Capita	Per Household‡	Per Capita	Per Household‡	Per Capita	Per Household‡
	gpf	*number of uses*	*gal*	*gal*	*gal*	*gal*	*gal*	*gal*
1994–present	1.0	5.1	5.1	13.5				
1997–present§	**1.6**	5.1	8.2	21.5				
1994–present**	**1.6**	5.1	8.2	21.5				
1980–1994	3.5	5.1	17.9	47.1	9.7	25.6	3,537	9,337
	4.0	5.1	20.4	53.9	12.2	32.3	4,468	11,794
	4.5	5.1	23.0	60.6	14.8	39.0	5,398	14,252
1950s–1980	5.0	5.1	25.5	67.3	17.3	45.8	6,329	16,709
	5.5	5.1	28.1	74.1	19.9	52.5	7,260	19,166
Pre-1950s	7.0	5.1	35.7	94.2	27.5	72.7	10,052	26,538

* Time periods are approximate. Dates in state and local jurisdictions may vary somewhat from dates shown except when they are superseded by the Jan. l, 1994, federal requirement (shown in bold) allowing a maximum of 1.6 gpf for most toilets installed after that date, per the Energy Policy Act.

† Excludes water used for cleaning and losses attributable to leaks

‡ Based on the average of 2.64 persons per occupied U.S. household

§ Flushometer-valve fixtures and gravity-tank, white, two-piece fixtures labeled "Commercial Use Only" (most common in nonresidential settings)

** Gravity-tank, flushometer-tank, and electromechanical hydraulic fixtures (most common in residential and small office and commercial settings)

gpf = gallons per flush

number of uses = average number of times per day toilet is flushed

gal = gallon

Sources: Amy Vickers & Associates, Inc.; References 26, 29, 37, and 52

Water Use by Toilets

Average water use by low-volume and high-volume toilets (estimated according to their flush volume) is shown in Table 2.2. Low-volume toilets designed to use 1.5 gpf, 1.1 gpf, and 1.0 gpf are available, but fixtures that use less than 1.0 gpf are uncommon in the United States. Moderate- to high-volume toilets have flush rates of 3.5 gpf (referred to as "water-saver toilets" when introduced in the late 1970s), 4.0 gpf, 4.5 gpf, 5.0 gpf, 5.5 gpf, and up to 7.0 gpf for pre-1950 fixtures. In addition to the 1.6 gpf fixture, there are some fixtures in this classification that use about 2.0 gpf, but these are not common. The actual volume of water used by flush toilets sometimes varies from the manufacturer's reported flow rate for reasons that include improper mechanical adjustments to fixture components at the time of installation (e.g., not properly setting the water used by a gravity-flush fixture to the factory-marked water level inside the tank); manufacturing defects; low or high supply line pressure, particularly for nongravity-flush fixtures; previous adjustments to the fixture flow rate; and - leakage.

Exceptions allowed by EPAct and local and state authorities may be granted for special uses and circumstances that require higher flow volumes, although such conditions are uncommon. Toilets designed for prisons are allowed to use up to 3.5 gpf, but most manufacturers of these specialty fixtures also offer 1.6 gpf models.

Exhibit JJC 29-2

North America Residential Water Usage Trends Since 1992

Pages: xxi-xxii, xxviii, 1, 74-75

Water Research Foundation, 2010

EXECUTIVE SUMMARY

OBJECTIVES

This study investigates trends in household water usage in North America during the past 30 years and draws preliminary conclusions on the magnitude and causes of declining usage per residential customer. The study focused on: 1) understanding residential water-usage behavior patterns and trends; 2) assessing the impact of those patterns on water utility operations; and 3) providing data that can be correlated with future trends for planning purposes.

BACKGROUND

Many water utilities across the United States and elsewhere are experiencing declining water sales among households. While "water conservation" is normally seen as positive, this gradual erosion in residential consumption may force utilities to raise rates to provide sufficient revenues for expanding service and replacing old water mains and equipment (Beecher et al. 1994). Without a clear understanding of the changing water-use patterns, it is difficult to develop appropriate pricing structures that will both recoup costs and provide resources for the future. Figure ES.1 shows the declining water-usage trends of the partners participating in this study.

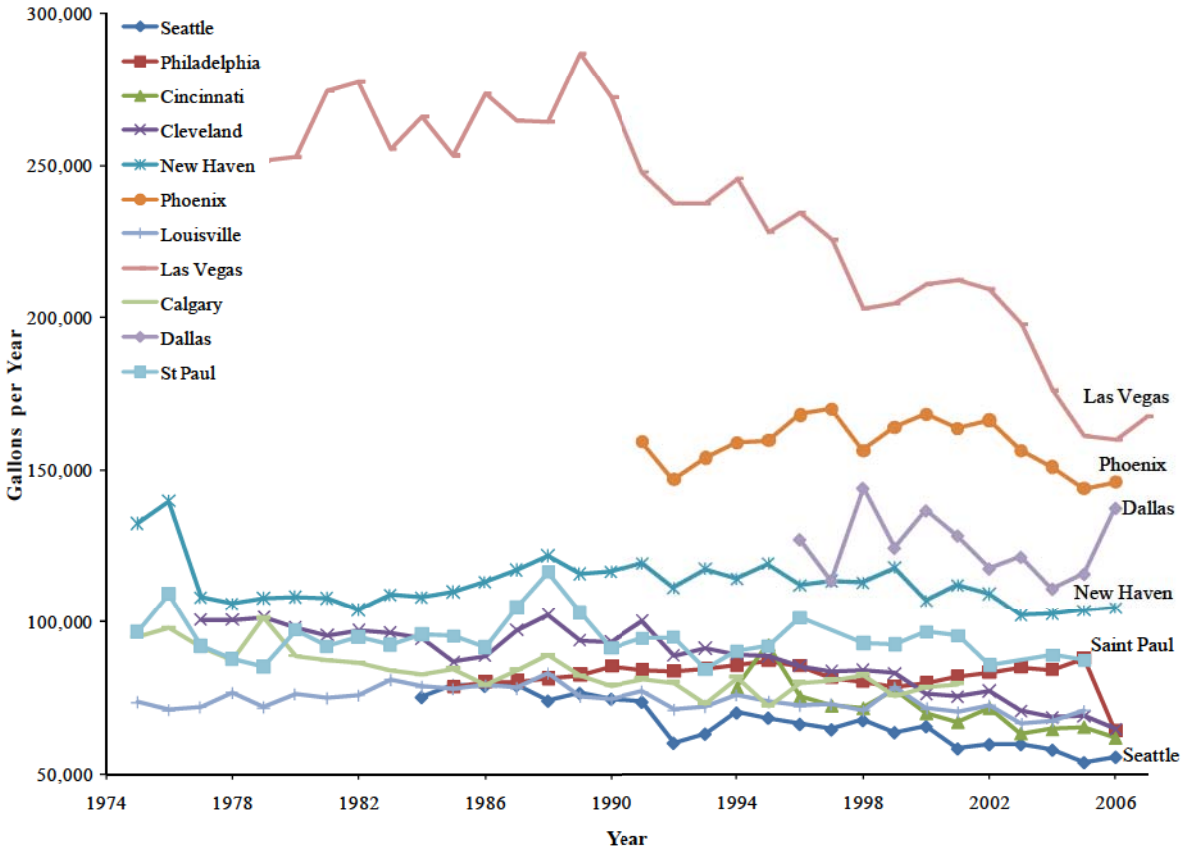

Figure ES.1. Partners' average annual water usage per residential customer, in gallons

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The decline in residential water usage per customer has occurred as the number of residents and households continues to grow and as household incomes continue to rise. A variety of theories have been advanced to explain the declining usage, including: wetter weather; changes in household size and type; water-conserving fixtures and appliances; customer classification anomalies; and price increases. However, to date, no definitive statement has been made as to the validity of these theories or the amount each contributes to residential water-usage decline.

For utilities to both encourage conservation and have sufficient financial reserves for maintenance and growth, it is necessary to better understand how water-use patterns have changed over the last 30 years, what factors are driving usage, and how these factors might impact utilities in the future.

APPROACH

This research was designed in three parts, beginning with a macro view of the issue and developing into a micro view, with assessments of household water consumption behavior at the national, regional, and local levels.

The national trends component of the study analyzed the historic databases of 43 representative utilities. The analysis estimated the statistical relationships among six variables over time: utility size, water source, ownership type, precipitation zone, temperature zone, and drought index. These variables were held statistically neutral to achieve a more accurate picture of usage trends. This national trends study was compared to trends documented by two Public Service Commissions, whose data showed similar patterns.

The regional component of the study examined the specific experiences reported by 11 utilities who agreed to participate and provide background information and data. Their data also was used to estimate the statistical relationships among the same six variables addressed in the national study. In addition, researchers factored in specific conditions and aspects particular to each utility, such as conservation initiatives, billing practices, and government oversight. Full case studies are provided in the appendix of this report.

The local component of the study assessed the *independent* impacts of many water-conservation fixtures and household demographics. Electronic data loggers were installed on 65 statistically representative homes in the service area of the Louisville Water Company. The devices captured flow signatures and accurately differentiated among various types of water use. The participating households were surveyed to determine their socioeconomic characteristics, as well as their inventory of indoor and outdoor water-using fixtures. The data were combined with demographic and economic factors to provide an assessment of water-use patterns at the local level. There have been a limited number of local water usage studies that have employed the detailed information employed in this study.

Finally, researchers analyzed the national, regional, and local components of the study to draw conclusions.

DATA LIMITATION ISSUES

Water-usage data maintained by utilities generally reflect information captured for billing and metering reasons, not for demographic and economic analysis. Moreover, utilities are not consistent in the way they classify and record water usage. Some do not distinguish water usage

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specific trends. Utilities serving communities with growth in single-occupant households are likely to see erosion in revenues per household. Additionally, new federal regulations governing water-conserving appliances and fixtures further indicate that residential water usage will continue to decline as newer homes make up a larger component of the housing stock. Utilities may find it useful to track persons per household in addition to number of households as they plan infrastructure and set rates.

Although the rate of decline may slow, there is no indication that national household-size trends will reverse. Also, new and existing federal regulations will prompt further penetration of water-conserving appliances.

RECOMMENDATIONS

Standardized Classification and Data Management Practices

Researchers faced difficulties in obtaining accurate data for measuring usage and identifying patterns. Water-usage data obtained from utilities reflect information captured for billing and metering reasons, not for analysis. It is challenging to assemble consistent household water-usage data over time across utilities because of the lack of universal metering practices, a standardized method for classifying customers and maintaining databases. Thus, it is recommended that the American Water Work Association (AWWA) along with the Water Research Foundation (Foundation) and the International Water Association (IWA) work on establishing standardized customer classifications and database maintenance practices.

Local Level Studies

Though the water usage model developed for this study provides valuable insight into the detailed structure of residential water usage, these models are still weak in explaining the huge variations in residential water usage among the participating utilities. Others studies have also found only weak relationships between water usage and traditional socio-economic and physical factors (Balling 2008), (Domene and Sauri 2005), (Schleich 2007). Further research is needed on other demographic and housing variables to obtain a more comprehensive understanding of the determinants of residential water usage, especially in areas periodically affected by water stress.

For a utility to adequately understanding the local factors influencing residential usage, it needs to conduct an in-depth demographic study of existing customers. Combining this information with daily household usage data gathered via data logging allows utilities to gain valuable insight into the impacts of local factors on residential water usage. The model employed in this study provides a reasonable methodology for utilities to adopt and extend.

KEY FINDINGS

The following are some the key findings from the study:

- A pervasive decline in household water consumption has been determined at the national and regional levels.
  - An estimated decrease of more than 380 gallons annually over the last three decades in household water usage.

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CHAPTER 1
INTRODUCTION

BACKGROUND

Many water utilities across North America and elsewhere are experiencing declining water sales among their households. Company officials attribute the decline in usage to several possible factors, including wetter weather, new water-conserving appliances, changing demographics, and classification anomalies. While "water conservation" is normally seen as positive, this gradual erosion in residential consumption may force many utilities to raise rates to provide sufficient revenues for expanding service and replacing old water mains and equipment. Without a clear understanding of the changing water-use patterns, it is difficult to develop appropriate pricing structures that will both recoup costs and provide resources for the future. Figure 1.1 shows the declining water-usage trends of the partners participating in this study.

Water utilities are finding it increasingly difficult to accurately manage their finances in the face of changing water-use patterns. Old rules of thumb, such as assuming households consume 200 to 300 gallons per day per person, are no longer sufficient. Household water-use predictions must account for competing factors. The average number of people per housing unit and the penetration of water-conserving appliances in the housing market lead to less water use per household. However, rising incomes and an increased demand for landscape watering precipitate increases in total water use. Further complicating the issue, water usage by customer type varies and is dependent upon geographic location, climate, industrial composition, housing stock, pricing, and local conservation policies.

Generating sufficient revenues for utility maintenance and growth is not a matter of simply increasing water rates to offset declining usage per household. In the short run, water-rate increases lead to more revenues for the utility. However, the situation is becoming more complicated as water rates continue to rise and are linked to rising wastewater rates. Economic theory predicts that there will be a price point at which customers change behavior by reducing outdoor watering, installing water-conserving appliances, and changing habits. Moreover, governing boards may limit the ability of water utilities to significantly modify their rates and pricing structures.

For utilities to both encourage conservation and have sufficient financial reserves for maintenance and growth, it is necessary to understand how water-use patterns have changed over the last 30 years, what factors are impacting usage, and how these individual factors impact patterns on the national, regional, and local levels.

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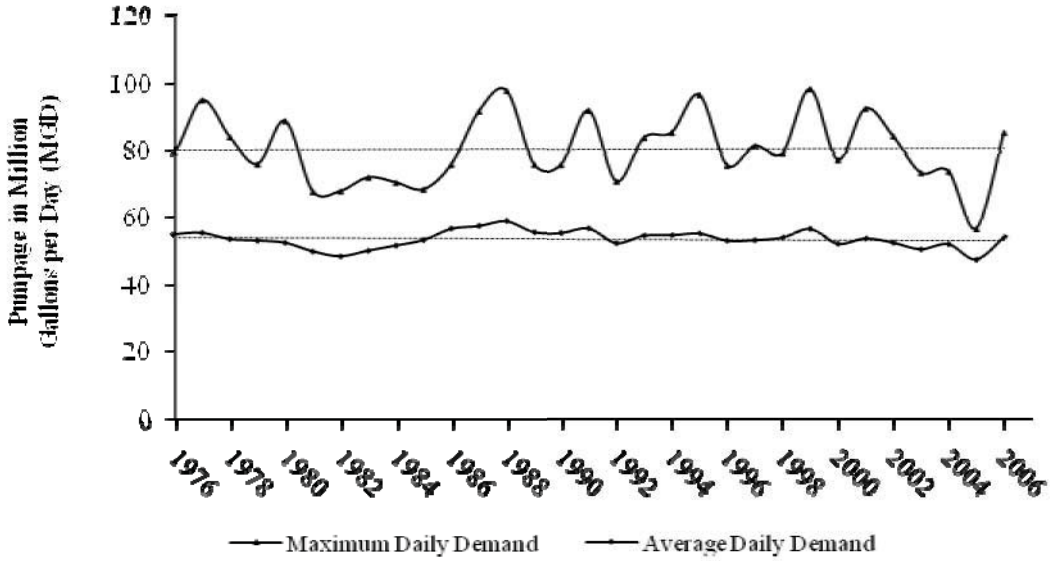

Figure 5.5. South Central Connecticut water usage

Impact of Declining Water Usage on Utility Operations

As identified by many water utilities and documented by this research, households are reducing their water usage. There is general concern that this decline in usage may adversely impact the normal business operations of many water utilities. Although the full impact of declining usage is unknown, the research data can provide a qualitative assessment of a few primary issues.

Water Treatment and Emergency Response

During the research project, the regional survey tools were specifically designed to assess the impact of declining water usage on current operations. During the interview process, utilities were asked to what extent changing water-consumption patterns impacted distribution system operations, long-term infrastructure planning, and water quality. All the utilities that participated in the regional-level interviews indicated that the changing water-consumption patterns had no impact on their abilities to react to emergencies such as drought or fire and that they had no effect on the quality of water provided. No increases in contaminants were observed during distribution testing, and interviews with wastewater personnel did not indicate an increase of contaminants in wastewater flows. While overall water usage had declined per household, there did not appear to be a significant change in total water produced by utilities. Water quality, distribution, and emergency response capabilities of the water utilities have remained relatively unchanged.

Impact on Utility Revenues

As customers continue to purchase less water, many utilities are growing increasingly concerned with the effects on their operating revenues. Most of the funding for water and wastewater comes from the revenues generated by purchased water. Therefore, pricing that

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recovers the costs of building, operating, and maintaining the system is absolutely essential to achieving sustainability. Drinking water and wastewater utilities must be able to price water to reflect the full costs of treatment and delivery (USEPA 2006).

Impact of Graywater Systems

Graywater includes the reuse of any water previously used in the home, except water from toilets. Dish, shower, sink, and laundry water comprise 50-80% of residential "waste" water. This "waste" water may be reused for other purposes, especially landscape irrigation. Currently there is no standardized legislation regulating household graywater retrofit systems (Noah 2002).

The impacts of graywater systems on public health and the environment have been extensively examined but research on its impact on household water usage is limited. A 1996 study conducted in Brisbane, Australia estimates that domestic graywater re-used for water landscape irrigation could reduce average household potable water usage by 30 to 50 percent (Jeppesen 1996). Within the United States, a 1990 study retrofitted a single-family residence in Tucson, Arizona with water-conserving fixtures, rainwater harvesting, and a graywater reuse systems to examine their affects on daily household usage. The study found that the graywater system reused an average of 77 gpd or 32 percent of the total household water use (Karpiscak et al 1990).

While the impact of graywater systems on daily household usage has been estimated the total number of residential graywater systems in use in the United State is still unknown. A Graywater Awareness and Usage Study conducted by the Soap and Detergent Association (SDA) estimated that only 7 percent of those US household surveyed are currently reusing graywater (SDA 1999). This number can be deceiving because the portion of households reusing graywater varied among the states due to local climatic variations. The SDA study, found that households in the southwest and western regions of the United States had the highest concentration of households with graywater systems. This included the states of California (13.9 percent), Texas (11 percent) and Arizona (3.6 percent) (SDA 1999).

As graywater reuse becomes more accepted by the general the pubic and local municipalities, utilities could expect further negative impact on household water usage. The impact could be greater in certain regions due to local or regional factors such as weather and stressed water supplies.

Data for Correlation With Future Trends

The data compiled in this research investigation are intended to assist utilities in developing realistic management plans that take into account the primary causes of declining residential water usage. The data provide a tool for projecting residential water usage in light of utility-specific trends. Utilities are encouraged to consider which regional case studies most closely resemble their own situations when forming these plans. While local trends will impact utility-specific plans, this research investigation identified decreasing household size and penetration of water-conserving appliances as the primary causes of declining residential water usage. Although the rate of decline may slow, there is no indication that national household-size trends will reverse. Also, new and existing federal regulations will prompt further penetration of water-conserving appliances. Thus, there is no indication that the decline in water usage will reverse.

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Exhibit JJC 29-3

Energy Policy of 1992

or decreasing the energy efficiency of such product.

`(7) Not later than the date on which standards established pursuant to this subsection become effective, or, with respect to high-intensity discharge lamps covered under section 346, the effective date of standards established pursuant to such section, each manufacturer of a product to which such standards are applicable shall file with the Secretary a laboratory report certifying compliance with the applicable standard for each lamp type. Such report shall include the lumen output and wattage consumption for each lamp type as an average of measurements taken over the preceding 12-month period. With respect to lamp types which are not manufactured during the 12-month period preceding the date such standards become effective, such report shall be filed with the Secretary not later than the date which is 12 months after the date manufacturing is commenced and shall include the lumen output and wattage consumption for each such lamp type as an average of measurements taken during such 12-month period.

`(j) STANDARDS FOR SHOWERHEADS AND FAUCETS- (1) The maximum water use allowed for any showerhead manufactured after January 1, 1994, is 2.5 gallons per minute when measured at a flowing water pressure of 80 pounds per square inch. Any such showerhead shall also meet the requirements of ASME/ANSI A112.18.1M-1989, 7.4.3(a).

`(2) The maximum water use allowed for any of the following faucets manufactured after January 1, 1994, when measured at a flowing water pressure of 80 pounds per square inch, is as follows:

`Lavatory faucets

2.5 gallons per minute

`Lavatory replacement aerators

2.5 gallons per minute

`Kitchen faucets

2.5 gallons per minute

`Kitchen replacement aerators

2.5 gallons per minute

`Metering faucets

0.25 gallons per cycle

`(3)(A) If the maximum flow rate requirements or the design requirements of ASME/ANSI Standard A112.18.1M-1989 are amended to improve the efficiency of water use of any type or class of showerhead or faucet and are approved by ANSI, the Secretary shall, not later than 12 months after the date of such amendment, publish a final rule establishing an amended uniform national standard for that product at the level specified in the amended ASME/ANSI Standard A112.18.1M and providing that such standard shall apply to products manufactured after a date which is 12 months after the publication of such rule, unless the Secretary determines, by rule published in the Federal Register, that adoption of a uniform national standard at the level specified in such amended ASME/ANSI Standard A112.18.1M--

`(i) is not technologically feasible and economically justified under subsection (o);

`(ii) is not consistent with the maintenance of public health and safety; or

`(iii) is not consistent with the purposes of this Act.

`(B)(i) As part of the rulemaking conducted under subparagraph (A), the Secretary shall also determine if adoption of a uniform national standard for any type or class of showerhead or faucet more stringent than such amended ASME/ANSI Standard A112.18.1M--

`(I) would result in additional conservation of energy or water;

`(II) would be technologically feasible and economically justified under subsection (o); and

`(III) would be consistent with the maintenance of public health and safety.

`(ii) If the Secretary makes an affirmative determination under clause (i), the final rule published under subparagraph (A) shall waive the provisions of section 327(c) with respect to any State regulation concerning the water use or water efficiency of such type or class of showerhead or faucet if such State regulation--

`(I) is more stringent than amended ASME/ANSI Standard A112.18.1M for such type or class of showerhead or faucet and the standard in effect for such product on the day before the date on which a final rule is published under subparagraph (A); and

`(II) is applicable to any sale or installation of all

products in such type or class of showerhead or faucet.

`(C) If, after any period of five consecutive years, the maximum flow rate requirements of the ASME/ANSI standard for showerheads are not amended to improve the efficiency of water use of such products, or after any such period such requirements for faucets are not amended to improve the efficiency of water use of such products, the Secretary shall, not later than six months after the end of such five-year period, publish a final rule waiving the provisions of section 327(c) with respect to any State regulation concerning the water use or water efficiency of such type or class of showerhead or faucet if such State regulation--

`(i) is more stringent than the standards in effect for such type of class of showerhead or faucet; and

`(ii) is applicable to any sale or installation of all products in such type or class of showerhead or faucet.

`(k) STANDARDS FOR WATER CLOSETS AND URINALS-(1)(A) Except as provided in subparagraph (B), the maximum water use allowed in gallons per flush for any of the following water closets manufactured after January 1, 1994, is the following:

`Gravity tank-type toilets

--1.6 gpf.

`Flushometer tank toilets

--1.6 gpf.

`Electromechanical hydraulic toilets

--1.6 gpf.

`Blowout toilets

--3.5 gpf.

`(B) The maximum water use allowed for any gravity tank-type white 2-piece toilet which bears an adhesive label conspicuous upon installation consisting of the words `Commercial Use Only' manufactured after January 1, 1994, and before January 1, 1997, is 3.5 gallons per flush.

`(C) The maximum water use allowed for flushometer valve toilets, other than blowout toilets, manufactured after January 1, 1997, is 1.6 gallons per flush.

`(2) The maximum water use allowed for any urinal manufactured after January 1, 1994, is 1.0 gallon per flush.

`(3)(A) If the maximum flush volume requirements of ASME Standard A112.19.6-1990 are amended to improve the efficiency of water use of any low consumption water closet or low consumption urinal and are approved by ANSI, the Secretary shall, not later than 12 months after the date of such amendment, publish a final rule establishing an amended uniform national standard for that product at the level specified in amended ASME/ANSI Standard A112.19.6 and providing that such standard shall apply to products manufactured after a date which is one year after the publication of such rule, unless the Secretary determines, by rule published in the Federal Register, that adoption of a uniform national standard at the level specified in such amended ASME/ANSI Standard

A112.19.6--

`(i) is not technologically feasible and economically justified under subsection (o);

`(ii) is not consistent with the maintenance of public health and safety; or

`(iii) is not consistent with the purposes of this Act.

`(B)(i) As part of the rulemaking conducted under subparagraph (A), the Secretary shall also determine if adoption of a uniform national standard for any type or class of low consumption water closet or low consumption urinal more stringent than such amended ASME/ANSI Standard A112.19.6 for such product--

`(I) would result in additional conservation of energy or water;

`(II) would be technologically feasible and economically justified under subsection (o); and

`(III) would be consistent with the maintenance of public health and safety.

`(ii) If the Secretary makes an affirmative determination under clause (i), the final rule published under subparagraph (A) shall waive the provisions of section 327(c) with respect to any State regulation concerning the water use or water efficiency of such type or class of low consumption water closet or low consumption urinal if such State regulation--

`(I) is more stringent than amended ASME/ANSI Standard A112.19.6 for such type or class of low consumption water closet or low consumption urinal

and the standard in effect for such product on the day before the date on which a final rule is published under subparagraph (A); and

`(II) is applicable to any sale or installation of all products in such type or class of low consumption water closet or low consumption urinal.

`(C) If, after any period of five consecutive years, the maximum flush volume requirements of the ASME/ANSI standard for low consumption water closets are not amended to improve the efficiency of water use of such products, or after any such period such requirements for low consumption urinals are not amended to improve the efficiency of water use of such products, the Secretary shall, not later than six months after the end of such five-year period, publish a final rule waiving the provisions of section 327(c) with respect to any State regulation concerning the water use or water efficiency of such type or class of water closet or urinal if such State regulation--

`(i) is more stringent than the standards in effect for such type or class of water closet or urinal; and

`(ii) is applicable to any sale or installation of all products in such type or class of water closet or urinal.';

(3) in subsection (l) (as redesignated by paragraph (1) of this subsection)--

(A) in paragraphs (1) and (2), by striking out `(14)' and inserting in lieu thereof `(19)'; and

(B) in paragraphs (1) and (3), by striking out `(l) and (m)' and inserting in lieu thereof `(o) and (p)';

(4) in subsection (m) (as redesignated by paragraph (1) of this subsection), by striking out `(h)' and inserting in lieu thereof `(i)';

(5) in subsection (n) (as redesignated by paragraph (1) of this subsection)--

(A) in paragraph (1)--

(i) by striking out `and in paragraph (13)' and inserting in lieu thereof `, and in paragraphs (13) and (14)'; and

(ii) by striking out `(h)' and inserting in lieu thereof `(i)';

(B) in paragraph (2)(C), by striking out `(l)(2)(B)(i)(II)' and inserting in lieu thereof `(o)(2)(B)(i)(II)'; and

(C) in paragraph (3)(B), by inserting `general service fluorescent lamps, incandescent reflector lamps,' after `fluorescent lamp ballasts,';

(6) in subsection (o) (as redesignated by paragraph (1) of this subsection)--

(A) in paragraph (1), by inserting `or, in the case of showerheads, faucets, water closets, or urinals, water use,' after `energy use,';

(B) in paragraph (2)(A), by inserting `, or, in the case of showerheads, faucets, water closets, or urinals, water efficiency,' after `energy efficiency';

(C) in paragraph (2)(B)(i)(III), by inserting `, or as applicable, water,' after `energy';

(D) in paragraph (2)(B)(i)(VI), by inserting `and water' after `energy';

(E) in paragraph (2)(B)(iii), by striking out `energy savings' and inserting `energy, and as applicable, water savings'; and

(F) in paragraph (3)(B), by inserting `, in the case of showerheads, faucets, water closets, or urinals, water, or' after `energy or'; and

(7) in subsection (p)(3)(A) (as redesignated by paragraph (1) of this subsection)--

(A) by striking out `(l)(2)' and inserting in lieu thereof `(o)(2)'; and

(B) by striking out `(l)(4)' and inserting in lieu thereof `(o)(4)'.

(g) REQUIREMENTS OF MANUFACTURERS- Section 326 of such Act (42 U.S.C. 6296) is amended--

(1) in subsection (b)(4), by inserting `or water use' after `consumption'; and

(2) in subsection (d)(1), by striking out `or energy use' and inserting in lieu thereof `, energy use, or, in the case of showerheads, faucets, water closets, and urinals, water use'.

(h) EFFECT ON OTHER LAW- Section 327 of such Act (42 U.S.C. 6297) is amended--

(1) in subsection (a)--

(A) in paragraph (1), in the material preceding subparagraph (A), by inserting `or water use' after

Exhibit JJC 29-4

Energy Independence and Security Act of 2007

Public Law 110-140-Dec. 19, 2007

not be used to determine compliance with product standards established prior to the adoption of the amended test procedures.

"(3) INCORPORATION INTO STANDARD.—

"(A) IN GENERAL.—Subject to subparagraph (B), based on the test procedures required under paragraph (2), any final rule establishing or revising a standard for a covered product, adopted after July 1, 2010, shall incorporate standby mode and off mode energy use into a single amended or new standard, pursuant to subsection (o), if feasible.

"(B) SEPARATE STANDARDS.—If not feasible, the Secretary shall prescribe within the final rule a separate standard for standby mode and off mode energy consumption, if justified under subsection (o).''; and

(4) in paragraph (2) of subsection (hh) (as redesignated by paragraph (2)), by striking "(ff)" each place it appears and inserting "(gg)".

SEC. 311. ENERGY STANDARDS FOR HOME APPLIANCES.

(a) APPLIANCES.—

(1) DEHUMIDIFIERS.—Section 325(cc) of the Energy Policy and Conservation Act (42 U.S.C. 6295(cc)) is amended by striking paragraph (2) and inserting the following:

"(2) DEHUMIDIFIERS MANUFACTURED ON OR AFTER OCTOBER 1, 2012.—Dehumidifiers manufactured on or after October 1, 2012, shall have an Energy Factor that meets or exceeds the following values:

"Product Capacity (pints/day):	**Minimum Energy Factor (liters/kWh)**
Up to 35.00	1.35
35.01–45.00	1.50
45.01–54.00	1.60
54.01–75.00	1.70
Greater than 75.00	2.5.".

(2) RESIDENTIAL CLOTHES WASHERS AND RESIDENTIAL DISHWASHERS.—Section 325(g) of the Energy Policy and Conservation Act (42 U.S.C. 6295(g)) is amended by adding at the end the following:

"(9) RESIDENTIAL CLOTHES WASHERS MANUFACTURED ON OR AFTER JANUARY 1, 2011.—

"(A) IN GENERAL.—A top-loading or front-loading standard-size residential clothes washer manufactured on or after January 1, 2011, shall have—

"(i) a Modified Energy Factor of at least 1.26; and

"(ii) a water factor of not more than 9.5.

"(B) AMENDMENT OF STANDARDS.—

"(i) IN GENERAL.—Not later than December 31, 2011, the Secretary shall publish a final rule determining whether to amend the standards in effect for clothes washers manufactured on or after January 1, 2015.

Deadline.
Regulations.

"(ii) AMENDED STANDARDS.—The final rule shall contain any amended standards.

"(10) RESIDENTIAL DISHWASHERS MANUFACTURED ON OR AFTER JANUARY 1, 2010.—

"(A) IN GENERAL.—A dishwasher manufactured on or after January 1, 2010, shall—

"(i) for a standard size dishwasher not exceed 355 kWh/year and 6.5 gallons per cycle; and

"(ii) for a compact size dishwasher not exceed 260 kWh/year and 4.5 gallons per cycle.

"(B) AMENDMENT OF STANDARDS.—

Deadline. Regulations.

"(i) IN GENERAL.—Not later than January 1, 2015, the Secretary shall publish a final rule determining whether to amend the standards for dishwashers manufactured on or after January 1, 2018.

"(ii) AMENDED STANDARDS.—The final rule shall contain any amended standards.".

(3) REFRIGERATORS AND FREEZERS.—Section 325(b) of the Energy Policy and Conservation Act (42 U.S.C. 6295(b)) is amended by adding at the end the following:

"(4) REFRIGERATORS AND FREEZERS MANUFACTURED ON OR AFTER JANUARY 1, 2014.—

Deadline. Regulations.

"(A) IN GENERAL.—Not later than December 31, 2010, the Secretary shall publish a final rule determining whether to amend the standards in effect for refrigerators, refrigerator-freezers, and freezers manufactured on or after January 1, 2014.

"(B) AMENDED STANDARDS.—The final rule shall contain any amended standards.".

(b) ENERGY STAR.—Section 324A(d)(2) of the Energy Policy and Conservation Act (42 U.S.C. 6294a(d)(2)) is amended by striking "January 1, 2010" and inserting "July 1, 2009".

SEC. 312. WALK-IN COOLERS AND WALK-IN FREEZERS.

(a) DEFINITIONS.—Section 340 of the Energy Policy and Conservation Act (42 U.S.C. 6311) is amended—

(1) in paragraph (1)—

(A) by redesignating subparagraphs (G) through (K) as subparagraphs (H) through (L), respectively; and

(B) by inserting after subparagraph (F) the following:

"(G) Walk-in coolers and walk-in freezers.";

(2) by redesignating paragraphs (20) and (21) as paragraphs (21) and (22), respectively; and

(3) by inserting after paragraph (19) the following:

"(20) WALK-IN COOLER; WALK-IN FREEZER.—

"(A) IN GENERAL.—The terms 'walk-in cooler' and 'walk-in freezer' mean an enclosed storage space refrigerated to temperatures, respectively, above, and at or below 32 degrees Fahrenheit that can be walked into, and has a total chilled storage area of less than 3,000 square feet.

"(B) EXCLUSION.—The terms 'walk-in cooler' and 'walk-in freezer' do not include products designed and marketed exclusively for medical, scientific, or research purposes.".

(b) STANDARDS.—Section 342 of the Energy Policy and Conservation Act (42 U.S.C. 6313) is amended by adding at the end the following:

"(f) WALK-IN COOLERS AND WALK-IN FREEZERS.—

Exhibit JJC 29-5

WaterSense® Tank-Type High-Efficiency Toilet Specification Supporting Statement

WaterSense® Tank-Type High-Efficiency Toilet Specification Supporting Statement

I. Introduction

The WaterSense Program released its performance specification for tank-type high-efficiency toilets (HETs) (Specification) on January 24, 2007, to promote and enhance the market for water-efficient toilets. The goal of this Specification is to differentiate products in the marketplace that meet this Specification's criteria for efficiency and performance and help consumers identify these water-efficient products.

This Specification addresses toilets typically found in homes, and in light commercial settings, such as hotels and restaurants. It does not address valve-type commercial toilets typically found in public restrooms (e.g., airports, theaters, arenas, schools) or composting toilets, both of which have different designs, patterns of use, and performance requirements.

II. Current Status of Toilets

WaterSense estimates there are currently 222 million residential toilets in the United States. This estimate is based on an assumed one-to-one ratio of toilets to bathrooms.[1] In addition to the existing stock, approximately 10 million new toilets are sold each year for installation in new homes or replacement of aging fixtures in existing homes.[2] Residential toilets account for approximately 30 percent of indoor residential water use in the United States—equivalent to more than 2.1 trillion gallons of water consumed each year. [3]

The Energy Policy Act of 1992 established the maximum flush volume for all gravity tank-type, flushometer tank, and electromechanical hydraulic toilets at 1.6 gallons per flush (gpf). These requirements are codified in the *Code of Federal Regulations* at 10 *CFR* Part 430 (specifically §430.32(q) Water Closets). Federal regulations also require that all toilets sold in the United States be tested and certified in accordance with the test requirements specified in American Society of Mechanical Engineers (ASME) A112.19.2–Vitreous China Plumbing Fixtures and Hydraulic Requirements for Water Closets and Urinals. All dual-flush toilets sold in the United States also must comply with ASME A112.19.14–Six-Liter Water Closets Equipped with a Dual Flushing Device.

In addition, there are several voluntary, non-certification toilet testing programs. These tests are frequently required by water utilities for toilets to qualify for rebates under local water conservation toilet replacement programs. Two of the most popular and widely used voluntary testing programs in North America are the Maximum Performance (MaP) Testing of Popular Toilet Models and the Los Angeles Department of Water and Power Requirements for Ultra-Low-Flush-Toilets, Supplementary Purchase Specification to ASME A112.19.2 (LADWP SPS). MaP is entirely performance based, testing a toilet's maximum ability to remove waste starting

[1] U.S. Census Bureau, American Housing Surveys for the United States, 1970-2003.
[2] Plumbing Fixtures market Overview: Water Savings Potential for Residential and Commercial Toilet and Urinals. D&R International. September 30, 2005
[3] Mayer, Peter W. and William B. DeOreo. Residential End Uses of Water. Aquacraft, Inc. Water Engineering and Management. American Water Works Association. 1998.

with a 50 gram soybean paste sample and increasing at 50 gram intervals. A minimum passing score is 250 grams. The LADWP SPS requires the use of durable, chemical-resistant flush valve seals, and restricts maximum flush volumes under maximum trim adjustment and pressure conditions.

One problem with the number of different voluntary toilet testing programs in existence was the lack of uniformity or consistent requirements. Manufacturers found it difficult and costly to develop products that met the requirements of multiple testing programs, and water authorities were unsatisfied with the limited availability of qualified products. Consumers found the patchwork of toilet specifications, requirements, and "approved toilet lists" confusing at best. To remedy this situation, in 2004, members of the plumbing industry and water utilities combined the MaP Testing and LADWP SPS standards to create the Uniform North American Requirements (UNAR) for Toilet Fixtures: Guidelines and Specifications. UNAR is a voluntary system for qualifying toilet fixtures that achieve sustainable water savings and ensure a high level of customer satisfaction with flushing performance.

In developing this Specification, WaterSense adopted the framework of the UNAR standard while making several significant changes to the water-efficiency and performance criteria. WaterSense estimates that there are currently 68 toilet models on the market that meet the requirements of this specification and would be qualified to apply for and use the WaterSense label.

III. WaterSense Tank-Type High-Efficiency Toilet Specification

Scope
The WaterSense Program developed this Specification to address criteria for improvement and recognition of water-efficient and high-performance tank-type toilets. These toilets are commonly found in residential and light commercial settings and include the standard gravity type found in most homes, pressure assisted, and electrohydraulic assisted toilets. The majority of these fixtures are single flush toilets, toilets with one constant flush volume, though an increasing number of dual flush models are coming to market. Dual flush toilets have two flush volumes—a full flush for solids and a reduced flush for liquids only. WaterSense initially focused on residential toilets because they are the largest water consuming fixture in homes.

Commercial valve-type (a.k.a., flushometer valve) toilets were excluded from this specification because of their differing design, patterns of use, and performance expectations. Commercial valve-type toilets are tankless, relying on water pressure controlled by flushing valves to remove waste rather than gravity. Because of the fundamental difference in design, a different set of technical requirements is needed. Commercial valve-type toilets also have a different pattern of use than residential or light commercial tank-type toilets and will likely require different performance specifications. For example, the test media needing to be cleared by a commercial valve-type toilet may need to include a paper toilet seat cover and potentially more paper. If WaterSense decides to address this type of toilet, it will do so under a separate specification at a later time.

Water Efficiency Criteria
The water-efficiency component of the Specification establishes a maximum effective flush volume of 1.28 gpf for all HETs. This value represents a 20 percent reduction from the current

1.6 gpf standard and is consistent with WaterSense's stated goal of increasing product efficiency by at least 20 percent. Under this Specification, there are two ways by which an HET can meet the effective flush volume criteria:

- Single flush toilet must use 1.28 gpf or less; or
- Dual flush toilets must have a full flush no more than 1.6 gpf and a reduced flush no more than 1.1 gpf. Field studies indicate that in actual use such toilets will flush 1.28 gpf or less, on average.

Performance Criteria
In light of the history of poor performance and user dissatisfaction with several of the early 1.6 gpf ultra-low flush (ULF) toilets in the early 1990's, WaterSense wanted to ensure that WaterSense labeled HETs consistently perform at a high level and meet or exceed user expectations. The Flush Performance Criteria (Section 4.0) of the Specification ensures this level of performance and is based on the UNAR standard, with two key differences. First, the WaterSense specification increased the mass of the soy bean paste test media from 250 grams to 350 grams. WaterSense decided to make the Specification more rigorous in order to establish a higher level of performance for HETs and ensure customer satisfaction with these products.

Second, WaterSense also decided to switch from cased media, as used in UNAR, to an uncased media. Several manufacturers reported variability in test results when using cased media and expressed concern over the sample reliability. In addition, the primary justification for using cased media—reusability to save time and reduce costs—while important requirements in a research and development mode when many repeated tests are performed, were not as critical in regards to this HET specification, as a maximum of only five tests are required. The uncased media provides a more realistic sample and has a more established testing track record. For these reasons, WaterSense adopted the use of uncased media.

Potential Water Savings
The 222 million residential toilets in use today are a mix of the current standard 1.6 gpf fixtures and older, pre-1992 models. Water consumption in these older models range from 3.5 gpf to more than 5.0 gpf, depending on age and model. Table 1 provides a breakdown of the mix of the existing toilet stock.

To estimate the potential water savings impact of HETs, WaterSense assumed that the average person flushes 5.1 times per day at home.[4] With an estimated population of 296 million people in the United States and 222 million residential toilets in use, this equates to 6.8 flushes/toilet/day (see Calculation 1). Assuming that 10 percent of the existing 222 million toilets in the United States could reasonably be expected to be replaced with WaterSense labeled HETs, the total daily savings potential is approximately 246 million gallons per day (see Table 1 and Calculation 2). This equates to more than 89.7 billion gallons each year (see Calculation 3).

Calculation 1.Average Daily Flushes per Toilet

[4] Peter W. Mayer and William B, DeOreo. *Residential End Uses of Water*. Aquacraft, Inc. Water Engineering and Management. American Water Works Association. 1998. p. 94.

(5.1 flushes/person/day)(2.96 x 10^8 people) / (2.22 x 10^8 toilets) = 6.8 flushes/toilet/day

Table 1. Number of Toilets by Flush Volume and Potential Savings[5]

GPF	# of toilets (millions)	# of toilets replaced given 10% replacement of existing fixtures (millions)	Savings per flush by switching to 1.28 HET (gpf)
5.0	67	6.7	3.72
3.5	33	3.3	2.22
1.6	122	12.2	0.32
Total	222	22.2	—

Calculation 2.Total Daily Savings
(If 10% of all existing toilets replaced with 1.28 gpf HET)

5.0 gpf: (6.7 x 10^6 toilets) (3.72 gpf) (6.8 flushes/toilet/day) = 169,483,200 gallons/day

3.5 gpf: (3.3 x 10^6 toilets) (2.22 gpf) (6.8 flushes/toilet/day) = 49,816,800 gallons/day

1.6 gpf: (12.2 x 10^6 toilets) (0.32 gpf) (6.8 flushes/toilet/day) = 26,547,200 gallons/day

Total Daily Savings 245,847,200 gallons/day

Calculation 3.Total Annual Savings

(245,847,200 gallons/day) (365 days/year) = 89,734,228,000 gallons/year
89.7 billion gallons/year

[5] Plumbing Fixtures market Overview: Water Savings Potential for Residential and Commercial Toilet and Urinals. D&R International. September 30, 2005

Exhibit JJC 29-6

Chattanooga DP04 Selected Housing Characteristics: 1 Year Estimates

U.S. Census Bureau, 2010 American Community Survey

AMERICAN FactFinder

DP04

SELECTED HOUSING CHARACTERISTICS

2010 American Community Survey 1-Year Estimates

Supporting documentation on code lists, subject definitions, data accuracy, and statistical testing can be found on the American Community Survey website in the Data and Documentation section.

Sample size and data quality measures (including coverage rates, allocation rates, and response rates) can be found on the American Community Survey website in the Methodology section.

Although the American Community Survey (ACS) produces population, demographic and housing unit estimates, for 2010, the 2010 Census provides the official counts of the population and housing units for the nation, states, counties, cities and towns.

Subject	Chattanooga city, Tennessee			
	Estimate	Estimate Margin of Error	Percent	Percent Margin of Error
HOUSING OCCUPANCY				
Total housing units	81,046	+/-2,221	81,046	(X)
Occupied housing units	71,098	+/-2,066	87.7%	+/-1.9
Vacant housing units	9,948	+/-1,693	12.3%	+/-1.9
Homeowner vacancy rate	2.8	+/-1.4	(X)	(X)
Rental vacancy rate	6.9	+/-2.7	(X)	(X)
UNITS IN STRUCTURE				
Total housing units	81,046	+/-2,221	81,046	(X)
1-unit, detached	47,873	+/-2,713	59.1%	+/-3.1
1-unit, attached	3,775	+/-874	4.7%	+/-1.1
2 units	6,096	+/-1,228	7.5%	+/-1.5
3 or 4 units	2,286	+/-892	2.8%	+/-1.1
5 to 9 units	4,269	+/-1,222	5.3%	+/-1.5
10 to 19 units	7,197	+/-1,590	8.9%	+/-1.9
20 or more units	8,397	+/-1,660	10.4%	+/-2.0
Mobile home	1,153	+/-600	1.4%	+/-0.7
Boat, RV, van, etc.	0	+/-287	0.0%	+/-0.2
YEAR STRUCTURE BUILT				
Total housing units	81,046	+/-2,221	81,046	(X)
Built 2005 or later	5,732	+/-1,264	7.1%	+/-1.5
Built 2000 to 2004	6,149	+/-1,254	7.6%	+/-1.5
Built 1990 to 1999	6,727	+/-1,291	8.3%	+/-1.6
Built 1980 to 1989	9,266	+/-1,904	11.4%	+/-2.2
Built 1970 to 1979	10,628	+/-1,452	13.1%	+/-1.8
Built 1960 to 1969	12,863	+/-1,786	15.9%	+/-2.1
Built 1950 to 1959	10,773	+/-1,600	13.3%	+/-2.0
Built 1940 to 1949	4,435	+/-1,067	5.5%	+/-1.3
Built 1939 or earlier	14,473	+/-1,466	17.9%	+/-1.8
ROOMS				
Total housing units	81,046	+/-2,221	81,046	(X)
1 room	2,384	+/-1,046	2.9%	+/-1.3
2 rooms	2,214	+/-895	2.7%	+/-1.1
3 rooms	9,056	+/-1,913	11.2%	+/-2.4
4 rooms	15,319	+/-2,105	18.9%	+/-2.5
5 rooms	16,683	+/-1,938	20.6%	+/-2.3
6 rooms	14,690	+/-2,328	18.1%	+/-2.8

Subject	Chattanooga city, Tennessee			
	Estimate	Estimate Margin of Error	Percent	Percent Margin of Error
7 rooms	9,479	+/-1,511	11.7%	+/-1.8
8 rooms	3,887	+/-785	4.8%	+/-1.0
9 rooms or more	7,334	+/-1,132	9.0%	+/-1.4
Median rooms	5.2	+/-0.2	(X)	(X)
BEDROOMS				
Total housing units	81,046	+/-2,221	81,046	(X)
No bedroom	2,434	+/-1,010	3.0%	+/-1.2
1 bedroom	10,293	+/-2,065	12.7%	+/-2.5
2 bedrooms	27,794	+/-2,474	34.3%	+/-3.0
3 bedrooms	29,786	+/-2,719	36.8%	+/-3.1
4 bedrooms	8,679	+/-1,333	10.7%	+/-1.6
5 or more bedrooms	2,060	+/-652	2.5%	+/-0.8
HOUSING TENURE				
Occupied housing units	71,098	+/-2,066	71,098	(X)
Owner-occupied	38,092	+/-2,315	53.6%	+/-3.0
Renter-occupied	33,006	+/-2,455	46.4%	+/-3.0
Average household size of owner-occupied unit	2.21	+/-0.09	(X)	(X)
Average household size of renter-occupied unit	2.39	+/-0.13	(X)	(X)
YEAR HOUSEHOLDER MOVED INTO UNIT				
Occupied housing units	71,098	+/-2,066	71,098	(X)
Moved in 2005 or later	37,623	+/-2,365	52.9%	+/-3.1
Moved in 2000 to 2004	9,244	+/-1,493	13.0%	+/-2.0
Moved in 1990 to 1999	10,168	+/-1,599	14.3%	+/-2.2
Moved in 1980 to 1989	5,430	+/-1,188	7.6%	+/-1.7
Moved in 1970 to 1979	3,691	+/-948	5.2%	+/-1.4
Moved in 1969 or earlier	4,942	+/-972	7.0%	+/-1.3
VEHICLES AVAILABLE				
Occupied housing units	71,098	+/-2,066	71,098	(X)
No vehicles available	8,779	+/-1,506	12.3%	+/-2.1
1 vehicle available	27,053	+/-2,231	38.1%	+/-2.9
2 vehicles available	24,491	+/-2,134	34.4%	+/-3.0
3 or more vehicles available	10,775	+/-1,655	15.2%	+/-2.2
HOUSE HEATING FUEL				
Occupied housing units	71,098	+/-2,066	71,098	(X)
Utility gas	19,729	+/-1,887	27.7%	+/-2.7
Bottled, tank, or LP gas	887	+/-468	1.2%	+/-0.7
Electricity	49,178	+/-2,732	69.2%	+/-2.9
Fuel oil, kerosene, etc.	630	+/-376	0.9%	+/-0.5
Coal or coke	0	+/-287	0.0%	+/-0.3
Wood	276	+/-256	0.4%	+/-0.4
Solar energy	0	+/-287	0.0%	+/-0.3
Other fuel	195	+/-169	0.3%	+/-0.2
No fuel used	203	+/-216	0.3%	+/-0.3
SELECTED CHARACTERISTICS				
Occupied housing units	71,098	+/-2,066	71,098	(X)
Lacking complete plumbing facilities	390	+/-369	0.5%	+/-0.5
Lacking complete kitchen facilities	1,538	+/-852	2.2%	+/-1.2
No telephone service available	3,151	+/-1,112	4.4%	+/-1.6
OCCUPANTS PER ROOM				
Occupied housing units	71,098	+/-2,066	71,098	(X)
1.00 or less	68,826	+/-2,305	96.8%	+/-1.2
1.01 to 1.50	1,657	+/-800	2.3%	+/-1.1
1.51 or more	615	+/-457	0.9%	+/-0.6
VALUE				
Owner-occupied units	38,092	+/-2,315	38,092	(X)
Less than $50,000	2,519	+/-719	6.6%	+/-2.0
$50,000 to $99,999	8,793	+/-1,394	23.1%	+/-3.3
$100,000 to $149,999	10,760	+/-1,496	28.2%	+/-3.7
$150,000 to $199,999	7,489	+/-1,338	19.7%	+/-3.0

Subject	Chattanooga city, Tennessee			
	Estimate	Estimate Margin of Error	Percent	Percent Margin of Error
$200,000 to $299,999	4,354	+/-1,072	11.4%	+/-2.7
$300,000 to $499,999	2,953	+/-754	7.8%	+/-2.0
$500,000 to $999,999	998	+/-456	2.6%	+/-1.2
$1,000,000 or more	226	+/-192	0.6%	+/-0.5
Median (dollars)	135,700	+/-6,699	(X)	(X)
MORTGAGE STATUS				
Owner-occupied units	38,092	+/-2,315	38,092	(X)
Housing units with a mortgage	23,223	+/-2,272	61.0%	+/-4.1
Housing units without a mortgage	14,869	+/-1,666	39.0%	+/-4.1
SELECTED MONTHLY OWNER COSTS (SMOC)				
Housing units with a mortgage	23,223	+/-2,272	23,223	(X)
Less than $300	0	+/-287	0.0%	+/-0.8
$300 to $499	484	+/-329	2.1%	+/-1.4
$500 to $699	1,652	+/-655	7.1%	+/-2.8
$700 to $999	7,201	+/-1,445	31.0%	+/-5.3
$1,000 to $1,499	8,079	+/-1,586	34.8%	+/-5.1
$1,500 to $1,999	3,510	+/-862	15.1%	+/-3.7
$2,000 or more	2,297	+/-685	9.9%	+/-2.9
Median (dollars)	1,122	+/-64	(X)	(X)
Housing units without a mortgage	14,869	+/-1,666	14,869	(X)
Less than $100	87	+/-102	0.6%	+/-0.7
$100 to $199	644	+/-340	4.3%	+/-2.3
$200 to $299	3,219	+/-936	21.6%	+/-5.8
$300 to $399	4,533	+/-945	30.5%	+/-5.6
$400 or more	6,386	+/-1,290	42.9%	+/-6.3
Median (dollars)	379	+/-18	(X)	(X)
SELECTED MONTHLY OWNER COSTS AS A PERCENTAGE OF HOUSEHOLD INCOME (SMOCAPI)				
Housing units with a mortgage (excluding units where SMOCAPI cannot be computed)	23,223	+/-2,272	23,223	(X)
Less than 20.0 percent	8,201	+/-1,455	35.3%	+/-5.5
20.0 to 24.9 percent	4,096	+/-998	17.6%	+/-3.6
25.0 to 29.9 percent	2,260	+/-1,033	9.7%	+/-4.3
30.0 to 34.9 percent	2,660	+/-907	11.5%	+/-3.9
35.0 percent or more	6,006	+/-1,280	25.9%	+/-4.7
Not computed	0	+/-287	(X)	(X)
Housing unit without a mortgage (excluding units where SMOCAPI cannot be computed)	14,668	+/-1,662	14,668	(X)
Less than 10.0 percent	5,006	+/-900	34.1%	+/-4.8
10.0 to 14.9 percent	3,811	+/-1,042	26.0%	+/-6.5
15.0 to 19.9 percent	1,835	+/-666	12.5%	+/-4.3
20.0 to 24.9 percent	1,011	+/-644	6.9%	+/-4.2
25.0 to 29.9 percent	726	+/-374	4.9%	+/-2.7
30.0 to 34.9 percent	512	+/-336	3.5%	+/-2.3
35.0 percent or more	1,767	+/-678	12.0%	+/-4.5
Not computed	201	+/-212	(X)	(X)
GROSS RENT				
Occupied units paying rent	31,088	+/-2,391	31,088	(X)
Less than $200	2,071	+/-661	6.7%	+/-2.1
$200 to $299	1,472	+/-727	4.7%	+/-2.3
$300 to $499	4,032	+/-1,070	13.0%	+/-3.1
$500 to $749	11,220	+/-1,719	36.1%	+/-5.3
$750 to $999	8,412	+/-1,744	27.1%	+/-4.9
$1,000 to $1,499	3,094	+/-922	10.0%	+/-3.0
$1,500 or more	787	+/-393	2.5%	+/-1.3
Median (dollars)	681	+/-19	(X)	(X)
No rent paid	1,918	+/-637	(X)	(X)
GROSS RENT AS A PERCENTAGE OF HOUSEHOLD INCOME (GRAPI)				
Occupied units paying rent (excluding units where GRAPI cannot be computed)	29,959	+/-2,322	29,959	(X)

Subject	Chattanooga city, Tennessee			
	Estimate	Estimate Margin of Error	Percent	Percent Margin of Error
Less than 15.0 percent	4,469	+/-1,187	14.9%	+/-3.9
15.0 to 19.9 percent	3,078	+/-947	10.3%	+/-3.1
20.0 to 24.9 percent	3,745	+/-1,071	12.5%	+/-3.4
25.0 to 29.9 percent	4,276	+/-1,136	14.3%	+/-3.5
30.0 to 34.9 percent	2,514	+/-762	8.4%	+/-2.6
35.0 percent or more	11,877	+/-1,942	39.6%	+/-5.3
Not computed	3,047	+/-885	(X)	(X)

Data are based on a sample and are subject to sampling variability. The degree of uncertainty for an estimate arising from sampling variability is represented through the use of a margin of error. The value shown here is the 90 percent margin of error. The margin of error can be interpreted roughly as providing a 90 percent probability that the interval defined by the estimate minus the margin of error and the estimate plus the margin of error (the lower and upper confidence bounds) contains the true value. In addition to sampling variability, the ACS estimates are subject to nonsampling error (for a discussion of nonsampling variability, see Accuracy of the Data). The effect of nonsampling error is not represented in these tables.

The median gross rent excludes no cash renters.

In prior years, the universe included all owner-occupied units with a mortgage. It is now restricted to include only those units where SMOCAPI is computed, that is, SMOC and household income are valid values.

In prior years, the universe included all owner-occupied units without a mortgage. It is now restricted to include only those units where SMOCAPI is computed, that is, SMOC and household income are valid values.

In prior years, the universe included all renter-occupied units. It is now restricted to include only those units where GRAPI is computed, that is, gross rent and household Income are valid values.

The 2009 and 2010 plumbing data for Puerto Rico will not be shown. Research indicates that the questions on plumbing facilities that were introduced in 2008 in the stateside American Community Survey and the 2008 Puerto Rico Community Survey may not have been appropriate for Puerto Rico.

While the 2010 American Community Survey (ACS) data generally reflect the December 2009 Office of Management and Budget (OMB) definitions of metropolitan and micropolitan statistical areas; in certain instances the names, codes, and boundaries of the principal cities shown in ACS tables may differ from the OMB definitions due to differences in the effective dates of the geographic entities.

Estimates of urban and rural population, housing units, and characteristics reflect boundaries of urban areas defined based on Census 2000 data. Boundaries for urban areas have not been updated since Census 2000. As a result, data for urban and rural areas from the ACS do not necessarily reflect the results of ongoing urbanization.

Source: U.S. Census Bureau, 2010 American Community Survey

Explanation of Symbols:

1. An '**' entry in the margin of error column indicates that either no sample observations or too few sample observations were available to compute a standard error and thus the margin of error. A statistical test is not appropriate.
2. An '-' entry in the estimate column indicates that either no sample observations or too few sample observations were available to compute an estimate, or a ratio of medians cannot be calculated because one or both of the median estimates falls in the lowest interval or upper interval of an open-ended distribution.
3. An '-' following a median estimate means the median falls in the lowest interval of an open-ended distribution.
4. An '+' following a median estimate means the median falls in the upper interval of an open-ended distribution.
5. An '***' entry in the margin of error column indicates that the median falls in the lowest interval or upper interval of an open-ended distribution. A statistical test is not appropriate.
6. An '*****' entry in the margin of error column indicates that the estimate is controlled. A statistical test for sampling variability is not appropriate.
7. An 'N' entry in the estimate and margin of error columns indicates that data for this geographic area cannot be displayed because the number of sample cases is too small.
8. An '(X)' means that the estimate is not applicable or not available.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: James J. Chelius

Question:

30. Provide the data used to create Exhibits JJC-2a, JJC-2b, JJC-3a and JJC-3b contained in the Direct Testimony of James Chelius in an excel spreadsheet. Sales data should be broken into separate variables for usage and customer count. Data should be provided for each month in the time period used for the residential and commercial customer classes, respectively. If data is available on a monthly basis for a time periods longer than those used in the testimony, it should be provided in the spreadsheet.

Response:

The requested spreadsheets are provided in two separate Microsoft Excel files. They are named as follows: names:

Residential data and analysis (Exhibits JJC-2a and JJC-3a)

- TAW_R_TRADR1#30Attachment

Commercial data and analysis (Exhibits JJC-2b and JJC-3b)

- TAW_R_TRADR1#30Attachment

Available data for time periods longer than those used in the testimony have been added as requested.

Exhibit JJC- 4a

CHATTANOOGA, TENNESSEE AMERICAN WATER
Residential Customer and Consumption Data
January 2002 - December 2011

DATE	Day	USAGE (KGAL)	# Cust.	Mo. Usage per cust.	Winter Avg. Mo. Usage Per Cust. (JAN- APR)	4-MONTH WINTER JANUARY - APRIL 10-YEAR Trendline 2002-2011	10-YEAR % Base 90.5%	5-YEAR Trendline 2007-2011	5-YEAR % Base 90.5%
						Non-Base Usage (gal/cust/mo)	424.75		Non-Base Usage (gal/cust/mo) 424.75
Jan-90	32874	312,480	57,882						
Feb-90	32905	271,595	57,802						
Mar-90	32933	264,694	57,796						
Apr-90	32964	266,649	57,935						
May-90	32994	278,710	57,740						
Jun-90	33025	293,844	57,686						
Jul-90	33055	333,517	57,732						
Aug-90	33086	328,493	57,826						
Sep-90	33117	330,770	57,744						
Oct-90	33147	293,583	57,778						
Nov-90	33178	263,633	57,737						
Dec-90	33208	279,729	57,636						
Jan-91	33239	275,777	57,600						
Feb-91	33270	266,152	58,180						
Mar-91	33298	255,228	55,705						
Apr-91	33329	262,343	57,501						
May-91	33359	275,379	57,683						
Jun-91	33390	290,401	57,652						
Jul-91	33420	294,321	57,703						
Aug-91	33451	306,015	57,731						
Sep-91	33482	315,690	57,800						
Oct-91	33512	294,011	57,787						
Nov-91	33543	283,936	57,849						
Dec-91	33573	277,791	57,765						
Jan-92	33604	276,517	57,726						
Feb-92	33635	266,510	57,661						
Mar-92	33664	261,108	57,737						
Apr-92	33695	257,234	57,836						
May-92	33725	283,729	57,898						
Jun-92	33756	295,837	58,027						
Jul-92	33786	296,417	57,998						
Aug-92	33817	305,014	58,034						
Sep-92	33848	300,121	58,107						
Oct-92	33878	272,354	58,230						
Nov-92	33909	261,920	58,213						
Dec-92	33939	273,971	58,289						
Jan-93	33970	288,382	59,216						
Feb-93	34001	263,465	59,381						
Mar-93	34029	259,755	59,334						
Apr-93	34060	266,594	59,446						
May-93	34090	278,395	59,584						
Jun-93	34121	299,469	59,821						
Jul-93	34151	326,953	59,735						
Aug-93	34182	352,211	59,940						
Sep-93	34213	341,978	59,939						
Oct-93	34243	315,774	59,842						
Nov-93	34274	286,234	59,903						
Dec-93	34304	285,382	59,819						
Jan-94	34335	284,842	59,610						
Feb-94	34366	302,682	59,615						
Mar-94	34394	266,634	59,834						
Apr-94	34425	271,806	59,672						
May-94	34455	277,227	59,737						
Jun-94	34486	312,611	60,120						
Jul-94	34516	314,271	59,973						
Aug-94	34547	298,733	60,219						
Sep-94	34578	298,259	60,170						
Oct-94	34608	288,879	60,149						
Nov-94	34639	264,195	60,212						
Dec-94	34669	284,022	60,185						
Jan-95	34700	281,862	60,024						
Feb-95	34731	272,400	59,997						
Mar-95	34759	272,414	60,316						
Apr-95	34790	279,351	60,079						
May-95	34820	306,169	60,501						
Jun-95	34851	316,018	60,708						
Jul-95	34881	331,175	60,584						
Aug-95	34912	337,721	60,744						
Sep-95	34943	320,145	60,581						
Oct-95	34973	286,483	60,654						
Nov-95	35004	273,249	60,549						
Dec-95	35034	281,173	60,427						
Jan-96	35065	289,909	60,350						
Feb-96	35096	283,941	60,294						
Mar-96	35125	279,757	60,386						
Apr-96	35156	270,533	60,377						
May-96	35186	277,695	60,520						
Jun-96	35217	322,257	60,482						
Jul-96	35247	354,832	60,667						
Aug-96	35278	344,850	60,860						
Sep-96	35309	309,126	60,590						
Oct-96	35339	282,748	60,708						
Nov-96	35370	267,356	60,327						
Dec-96	35400	281,345	60,403						
Jan-97	35431	287,768	59,364						
Feb-97	35462	270,259	59,442						
Mar-97	35490	262,768	59,524						
Apr-97	35521	277,848	59,508						
May-97	35551	272,416	59,675						
Jun-97	35582	295,823	59,686						
Jul-97	35612	315,683	59,735						
Aug-97	35643	326,591	59,794						
Sep-97	35674	330,396	59,747						
Oct-97	35704	308,000	59,779						
Nov-97	35735	273,182	59,696						
Dec-97	35765	270,494	59,570						
Jan-98	35796	281,221	59,599						
Feb-98	35827	247,909	59,602						
Mar-98	35855	257,965	59,584						
Apr-98	35886	268,664	59,701						
May-98	35916	272,700	59,686						
Jun-98	35947	327,461	59,766						
Jul-98	35977	350,198	59,785						
Aug-98	36008	327,417	59,826						
Sep-98	36039	344,502	59,772						
Oct-98	36069	332,448	59,788						
Nov-98	36100	296,779	59,784						
Dec-98	36130	273,941	59,784						
Jan-99	36161	281,515	59,981						
Feb-99	36192	256,142	59,961						
Mar-99	36220	253,050	60,064						
Apr-99	36251	267,729	59,836						
May-99	36281	278,827	60,191						
Jun-99	36312	307,846	60,292						
Jul-99	36342	321,992	60,360						
Aug-99	36373	334,612	60,278						
Sep-99	36404	363,352	60,243						
Oct-99	36434	326,374	60,271						
Nov-99	36465	277,674	60,208						
Dec-99	36495	277,239	60,141						
Jan-00	36526	276,660	60,018						
Feb-00	36557	248,183	60,211						
Mar-00	36586	256,428	60,215						
Apr-00	36617	259,295	60,314						
May-00	36647	285,109	60,269						
Jun-00	36678	317,885	60,517						
Jul-00	36708	341,395	60,462						
Aug-00	36739	344,073	60,478						
Sep-00	36770	319,280	60,508						
Oct-00	36800	291,601	60,406						
Nov-00	36831	285,476	60,291						
Dec-00	36861	267,928	60,242						
Jan-01	36892	285,034	60,232						
Feb-01	36923	247,192	60,288						
Mar-01	36951	253,333	60,322						
Apr-01	36982	256,888	60,323						
May-01	37012	285,492	60,383						
Jun-01	37043	303,657	60,468						
Jul-01	37073	316,063	60,511						
Aug-01	37104	303,945	60,538						
Sep-01	37135	302,065	60,523						
Oct-01	37165	284,439	60,323						
Nov-01	37196	276,669	60,186						

Exhibit JJC- 1a

Chattanooga,TN American Water
Residential Sales Per Customer
(5-Year Winter Trend)

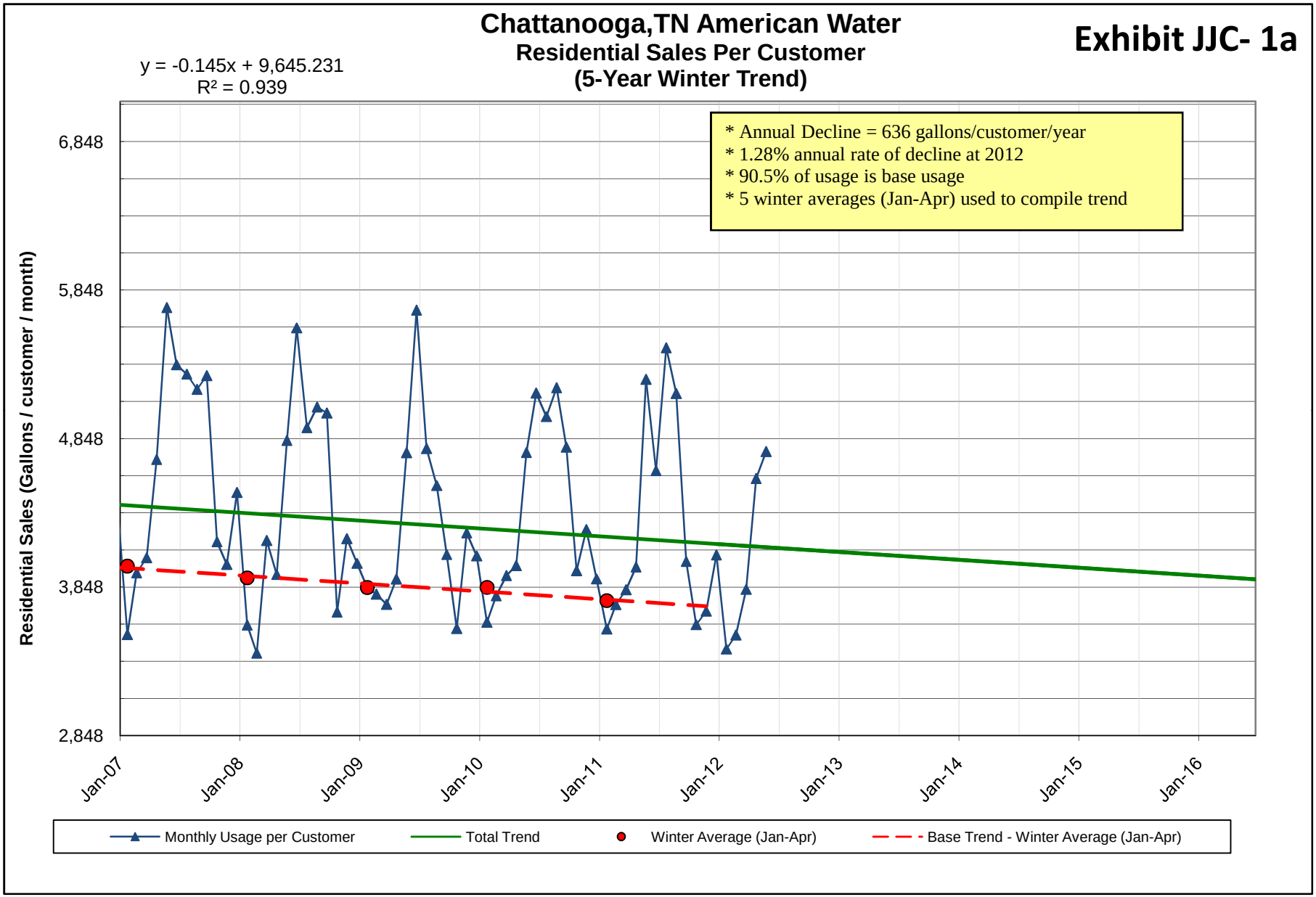
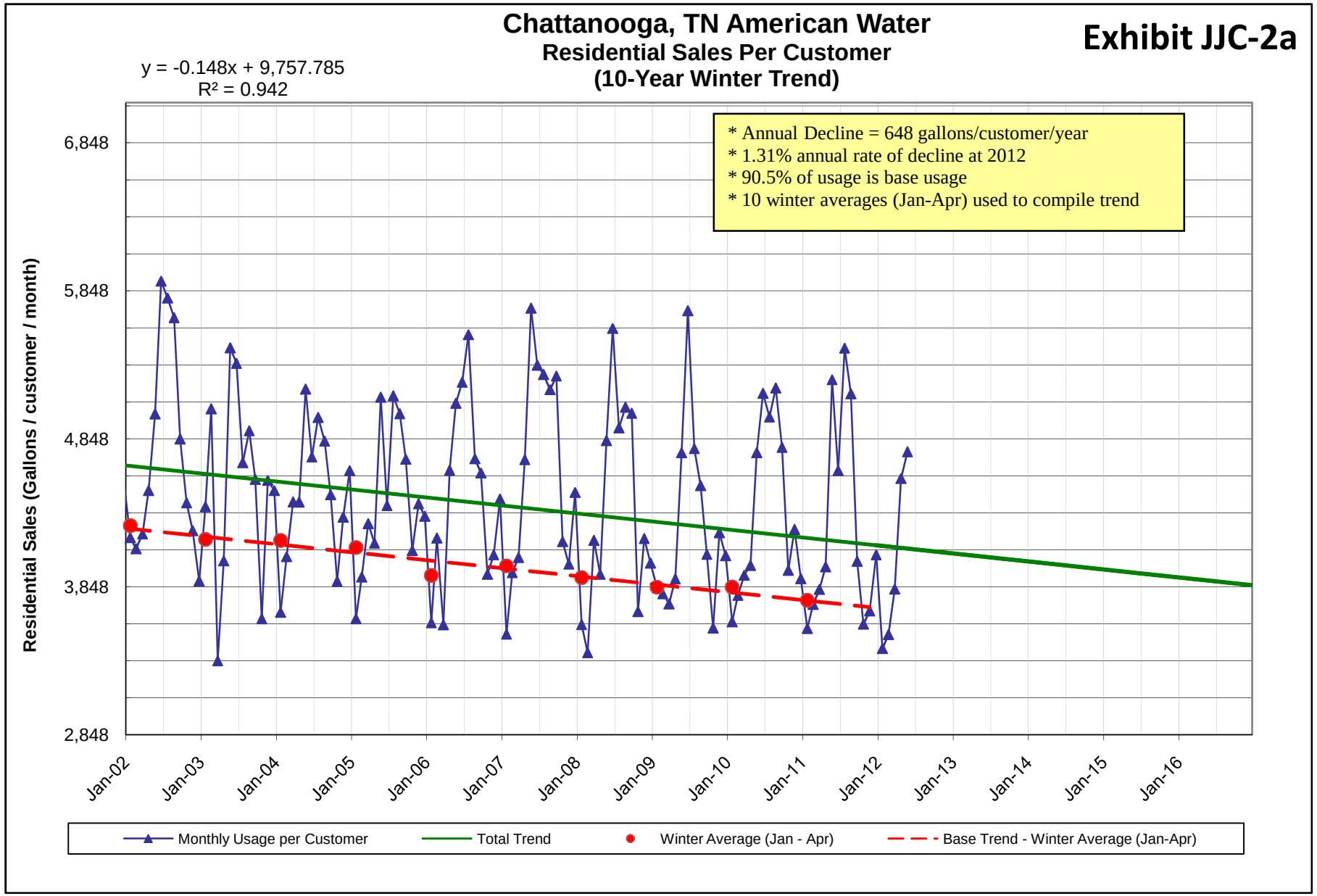


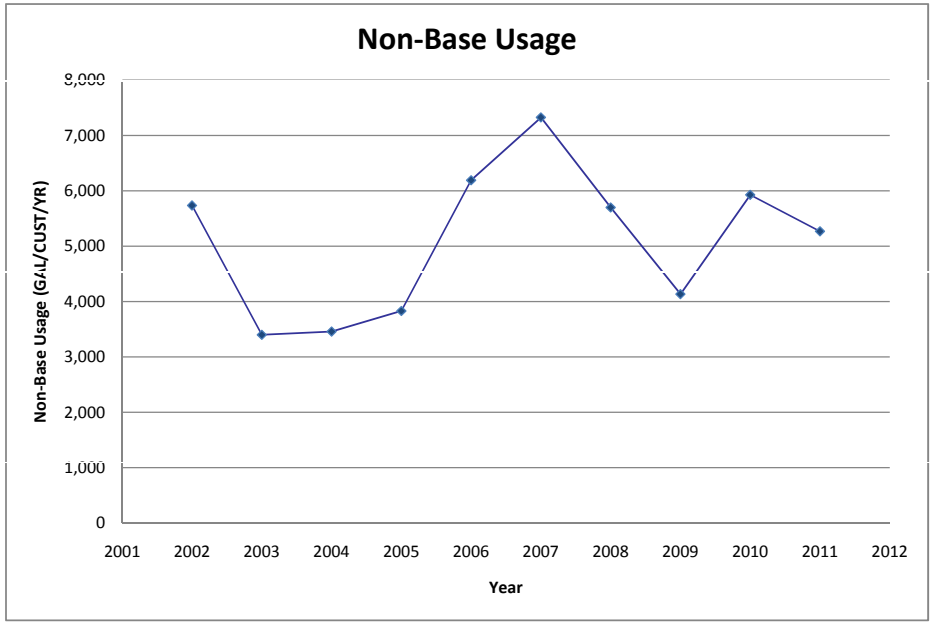
Exhibit JJC-2a



Calculation of Percentage of Usage that is Base Usage for the Residential Sector

Exhibit JJC- 3a

	Basis of Calc.	Unit	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	10-YR AVG
CHATTANOOGA, TENNESSEE													
Winter Residential Usage	Jan-Apr	KGAL	1,028,057	1,007,763	1,016,993	1,015,354	981,985	1,016,214	1,004,269	987,229	985,956	967,156	
Winter Residential Usage Per Day	Divide by 120 or 121	KGAL/DAY	8,567	8,398	8,405	8,461	8,183	8,468	8,300	8,227	8,216	8,060	
Annual Base Residential Usage	Multiply by 365 or 366	KGAL	3,127,007	3,065,279	3,076,194	3,088,368	2,986,871	3,090,984	3,037,706	3,002,822	2,998,950	2,941,766	
Total Annual Residential Usage	Jan-Dec		3,474,461	3,272,271	3,289,599	3,327,439	3,379,249	3,560,925	3,405,336	3,268,218	3,382,019	3,282,711	
Percent Base Residential Usage		%	90.0%	93.7%	93.5%	92.8%	88.4%	86.8%	89.2%	91.9%	88.7%	89.6%	90.5%
Annual Non-Base Residential Usage		KGAL	347,454	206,992	213,405	239,071	392,378	469,941	367,630	265,396	383,070	340,945	
Average Number of Customers	May - Nov		60,575	60,887	61,721	62,431	63,373	64,149	64,505	64,196	64,630	64,722	
Non-Base Usage	May - Nov	GAL/CUST/YR	5,736	3,400	3,458	3,829	6,192	7,326	5,699	4,134	5,927	5,268	**5,097**



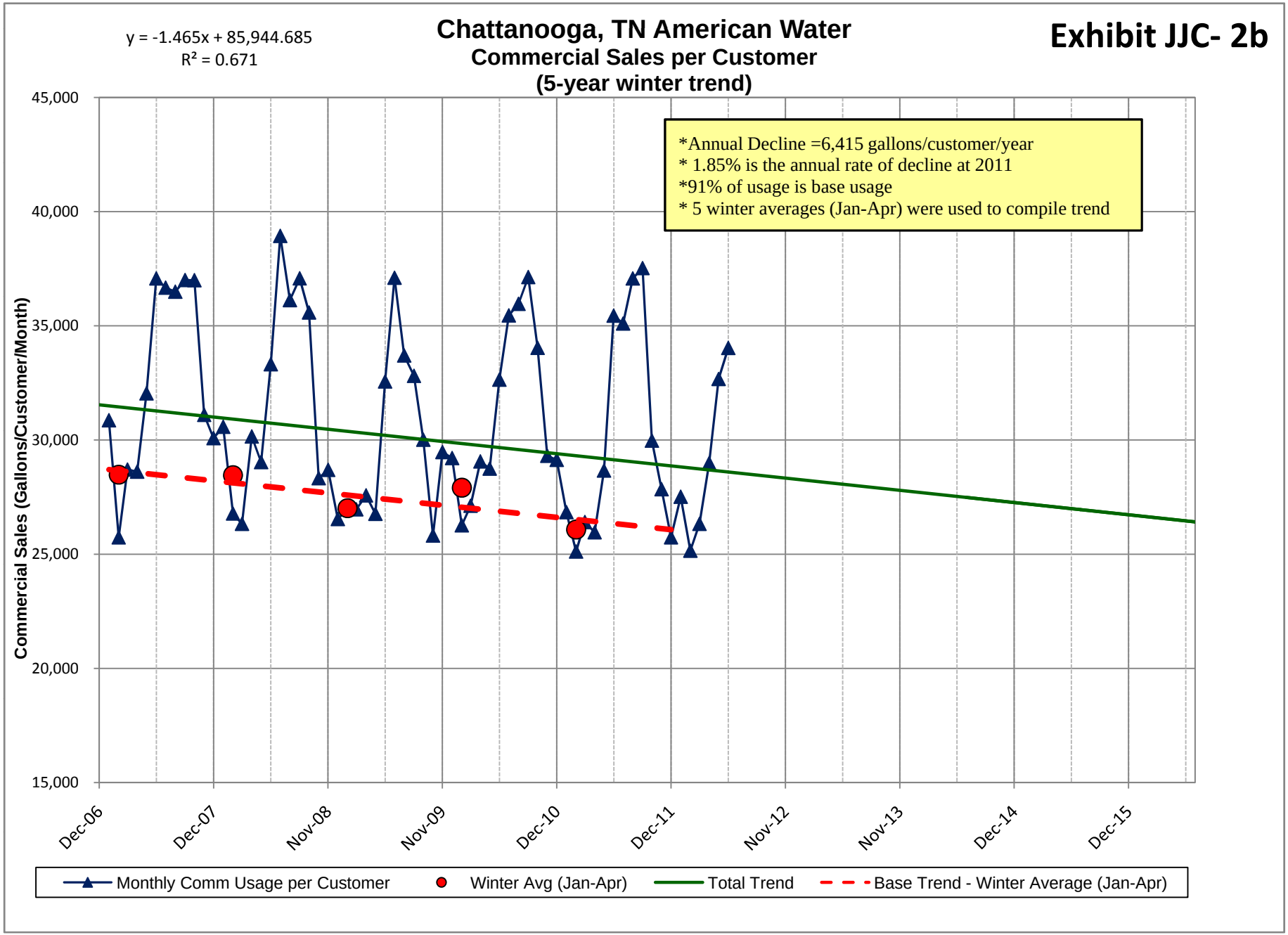
CHATTANOOGA, TENNESSEE AMERICAN WATER
Commercial Customer and Consumption Data
January 2002 -June 2011

4-MONTH WINTER JANUARY - APRIL

DATE	Day	USAGE (KGAL)	# Cust.	Mo. Usage per cust.	Winter Avg. Mo. Usage Per Cust. (JAN - APR)	10-YEAR Trendline 2002-2011	10-YEAR % Base 91.1%	5-YEAR Trendline 2006-2011	5-YEAR % Base 91.1%
							Non-Base Usage (gal/cust/mo) 2,790.92		Non-Base Usage (gal/cust/mo) 2,790.92
Jan-02	37,257	237,384	7,918	29,980		30,162	y = -0.9295x + 64792		
Feb-02	37,288	220,641	7,934	27,810	28,754	30,133	R^2 = 0.3074		
Mar-02	37,316	221,638	7,983	27,764		30,107			
Apr-02	37,347	236,201	8,017	29,463		30,078			
May-02	37,377	247,253	8,032	30,783		30,050			
Jun-02	37,408	331,456	8,084	41,001		30,021			
Jul-02	37,438	257,534	8,109	31,759		29,993			
Aug-02	37,469	305,586	8,137	37,555		29,965			
Sep-02	37,500	301,621	8,209	36,743		29,936			
Oct-02	37,530	274,885	8,213	33,469		29,908			
Nov-02	37,561	253,521	8,189	30,959		29,879			
Dec-02	37,591	233,487	8,192	28,502		29,851			
Jan-03	37,622	207,576	8,207	25,293		29,822			
Feb-03	37,653	205,040	8,244	24,871	27,580	29,794			
Mar-03	37,681	280,800	8,275	33,934		29,768			
Apr-03	37,712	218,737	8,342	26,221		29,739			
May-03	37,742	216,574	8,381	25,841		29,711			
Jun-03	37,773	344,664	8,361	41,223		29,682			
Jul-03	37,803	299,972	8,370	35,839		29,654			
Aug-03	37,834	256,573	8,360	30,691		29,625			
Sep-03	37,865	275,079	8,334	33,007		29,596			
Oct-03	37,895	267,545	8,295	32,254		29,569			
Nov-03	37,926	216,293	8,274	26,141		29,540			
Dec-03	37,956	241,305	8,260	29,214		29,512			
Jan-04	37,987	276,894	8,148	33,983		29,483			
Feb-04	38,018	276,894	8,135	34,037	32,193	29,454			
Mar-04	38,047	247,039	8,169	30,241		29,427			
Apr-04	38,078	249,534	8,179	30,509		29,398			
May-04	38,108	244,590	8,202	29,821		29,371			
Jun-04	38,139	296,368	8,242	35,958		29,342			
Jul-04	38,169	278,729	8,254	33,769		29,314			
Aug-04	38,200	299,176	8,254	36,246		29,285			
Sep-04	38,231	293,816	8,221	35,740		29,256			
Oct-04	38,261	322,565	8,214	39,270		29,228			
Nov-04	38,292	263,274	8,191	32,142		29,200			
Dec-04	38,322	248,783	8,189	30,380		29,172			
Jan-05	38,353	309,193	8,148	37,947		29,143			
Feb-05	38,384	232,169	8,153	28,477	31,333	29,114			
Mar-05	38,412	234,321	8,160	28,716		29,088			
Apr-05	38,443	247,294	8,191	30,191		29,059			
May-05	38,473	270,321	8,188	33,014		29,031			
Jun-05	38,504	284,967	8,223	34,655		29,003			
Jul-05	38,534	281,845	8,221	34,284		28,975			
Aug-05	38,565	290,710	8,233	35,310		28,946			
Sep-05	38,596	300,690	8,244	36,474		28,917			
Oct-05	38,626	280,006	8,234	34,006		28,889			
Nov-05	38,657	262,871	8,219	31,983		28,860	y = -1.4646x + 85945		
Dec-05	38,687	246,903	8,208	30,081		28,832	R^2 = 0.6707		
Jan-06	38,718	247,002	8,178	30,203		28,804		29,239	
Feb-06	38,749	212,969	8,185	26,019	28,249	28,775		29,193	
Mar-06	38,777	257,214	8,155	31,541		28,749		29,152	
Apr-06	38,808	206,542	8,186	25,231		28,720		29,107	
May-06	38,838	292,320	8,186	35,710		28,692		29,063	
Jun-06	38,869	290,413	8,231	35,283		28,663		29,017	
Jul-06	38,899	280,863	8,228	34,135		28,635		28,974	
Aug-06	38,930	322,192	8,234	39,129		28,607		28,928	
Sep-06	38,961	272,617	8,225	33,145		28,578		28,883	
Oct-06	38,991	285,026	8,211	34,713		28,550		28,839	
Nov-06	39,022	230,106	8,191	28,093		28,521		28,793	
Dec-06	39,052	227,225	8,168	27,819		28,493		28,749	
Jan-07	39,083	251,924	8,163	30,862		28,464		28,704	
Feb-07	39,114	210,348	8,173	25,737	28,481	28,436		28,659	
Mar-07	39,142	235,698	8,210	28,709		28,410		28,618	
Apr-07	39,173	235,843	8,242	28,615		28,381		28,572	
May-07	39,203	264,083	8,242	32,041		28,353		28,528	
Jun-07	39,234	307,137	8,284	37,076		28,324		28,483	
Jul-07	39,264	303,212	8,269	36,669		28,296		28,439	
Aug-07	39,295	302,586	8,292	36,491		28,267		28,394	
Sep-07	39,326	307,039	8,297	37,006		28,238		28,348	
Oct-07	39,356	306,989	8,298	36,996		28,211		28,304	
Nov-07	39,387	256,440	8,246	31,099		28,182		28,259	
Dec-07	39,417	247,611	8,232	30,079		28,154		28,215	
Jan-08	39,448	250,852	8,204	30,577		28,125		28,169	
Feb-08	39,479	219,399	8,192	26,782	28,461	28,096		28,124	
Mar-08	39,508	216,745	8,232	26,330		28,069		28,082	
Apr-08	39,539	249,256	8,266	30,154		28,040		28,036	
May-08	39,569	240,409	8,281	29,031		28,013		27,992	
Jun-08	39,600	277,313	8,324	33,315		27,984		27,947	
Jul-08	39,630	324,219	8,327	38,936		27,956		27,903	
Aug-08	39,661	301,254	8,339	36,126		27,927		27,857	
Sep-08	39,692	309,222	8,340	37,077		27,898		27,812	
Oct-08	39,722	296,054	8,320	35,583		27,870		27,768	
Nov-08	39,753	234,683	8,285	28,326		27,842		27,723	
Dec-08	39,783	236,945	8,259	28,689		27,814		27,679	
Jan-09	39,814	218,880	8,248	26,537		27,785		27,633	
Feb-09	39,845	221,144	8,196	26,982	27,014	27,756		27,588	
Mar-09	39,873	219,081	8,125	26,964		27,730		27,547	
Apr-09	39,904	224,995	8,160	27,573		27,701		27,502	
May-09	39,934	218,611	8,167	26,768		27,673		27,458	
Jun-09	39,965	267,226	8,207	32,561		27,645		27,412	
Jul-09	39,995	304,789	8,214	37,106		27,617		27,368	
Aug-09	40,026	277,539	8,236	33,698		27,588		27,323	
Sep-09	40,057	269,389	8,211	32,808		27,559		27,278	
Oct-09	40,087	246,027	8,198	30,011		27,531		27,234	
Nov-09	40,118	210,947	8,172	25,813		27,502		27,188	
Dec-09	40,148	239,487	8,126	29,472		27,474		27,144	
Jan-10	40,179	237,172	8,120	29,208		27,446		27,099	
Feb-10	40,210	212,482	8,091	26,262	27,913	27,417		27,053	
Mar-10	40,238	219,446	8,091	27,122		27,391		27,012	
Apr-10	40,269	235,751	8,113	29,058		27,362		26,967	
May-10	40,299	233,453	8,121	28,747		27,334		26,923	
Jun-10	40,330	265,506	8,134	32,642		27,305		26,878	
Jul-10	40,360	288,201	8,129	35,453		27,277		26,834	
Aug-10	40,391	292,691	8,139	35,962		27,249		26,788	
Sep-10	40,422	302,367	8,143	37,132		27,220		26,743	
Oct-10	40,452	277,742	8,161	34,033		27,192		26,699	
Nov-10	40,483	238,751	8,146	29,309		27,163		26,654	
Dec-10	40,513	236,380	8,115	29,129		27,135		26,610	
Jan-11	40,544	217,574	8,106	26,841		27,106		26,564	
Feb-11	40,575	203,196	8,091	25,114	26,080	27,078		26,519	
Mar-11	40,603	214,877	8,138	26,404		27,052		26,478	
Apr-11	40,634	210,638	8,114	25,960		27,023		26,432	
May-11	40,664	233,214	8,137	28,661		26,995		26,389	
Jun-11	40,695	288,634	8,143	35,446		26,966		26,343	
Jul-11	40,725	285,932	8,146	35,101		26,938		26,299	
Aug-11	40,756	301,814	8,141	37,073		26,909		26,254	
Sep-11	40,787	305,154	8,131	37,530		26,880		26,208	
Oct-11	40,817	243,511	8,125	29,971		26,853		26,164	
Nov-11	40,848	225,905	8,113	27,845		26,824		26,119	
Dec-11	40,878	208,785	8,112	25,738		26,796		26,075	
Jan-12	40,909	223,028	8,106	27,514					
Feb-12	40,940	203,933	8,108	25,152					
Mar-12	40,969	214,209	8,137	26,325					
Apr-12	41,000	236,524	8,159	28,989					
May-12	41,030	267,751	8,195	32,672					
Jun-12	41,061	278,543	8,185	34,031					

			WINTER (BASE)	TOTAL TREND PROJ.	WINTER (BASE)	TOTAL:
12/31/2011	40,908	(Base) + (10-yr Avg Non-Base) 12/31/2011:	26,768	29,559	26,031	28,822
11/30/2013	41,608		26,117	28,908	25,006	27,797
7/1/2014	41,821		25,919	28,710	24,694	27,485
7/1/2015	42,186		25,580	28,371	24,159	26,950
7/1/2016	42,552		25,240	28,031	23,623	26,414
7/1/2017	42,917		24,901	27,692	23,089	25,880
			(339)	(gal/cust/month)	(535)	(gal/cust/month)

Exhibit JJC- 2b



Calculation of Percentage of Usage that is Base Usage for the Commercial Sector

Exhibit JJC- 3b

	Basis of Calc.	Unit	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	10-YR AVG
CHATTANOOGA, TENNESSEE													
Winter Commercial Usage	Jan-Apr	KGAL	915,864	912,153	1,050,361	1,022,977	923,727	933,813	936,252	884,100	904,851	846,285	
Winter Commercial Usage Per Day	Divide by 120 or 121	KGAL/DAY	7,632	7,601	8,681	8,525	7,698	7,782	7,738	7,368	7,540	7,052	
Annual Base Commercial Usage	Multiply by 365 or 366	KGAL	2,785,753	2,774,465	3,177,125	3,111,555	2,809,670	2,840,348	2,831,969	2,689,138	2,752,255	2,574,117	
Total Annual Commercial Usage	Jan-Dec	KGAL	3,121,207	3,030,158	3,297,662	3,241,290	3,124,489	3,228,910	3,156,351	2,918,115	3,039,942	2,939,234	
Percent Base Commercial Usage		%	89%	92%	96%	96%	90%	88%	90%	92%	91%	88%	91%
Annual Non-Base Commercial Usage		KGAL	335,454	255,693	120,537	129,735	314,819	388,562	324,382	228,978	287,687	365,117	
Average Number of Customers	May - Dec		8,146	8,329	8,221	8,221	8,209	8,270	8,309	8,191	8,136	8,131	
Non-Base Usage	May - Dec	GAL/CUST/YR	41,182	30,698	14,662	15,780	38,349	46,985	39,038	27,953	35,360	44,904	33,491

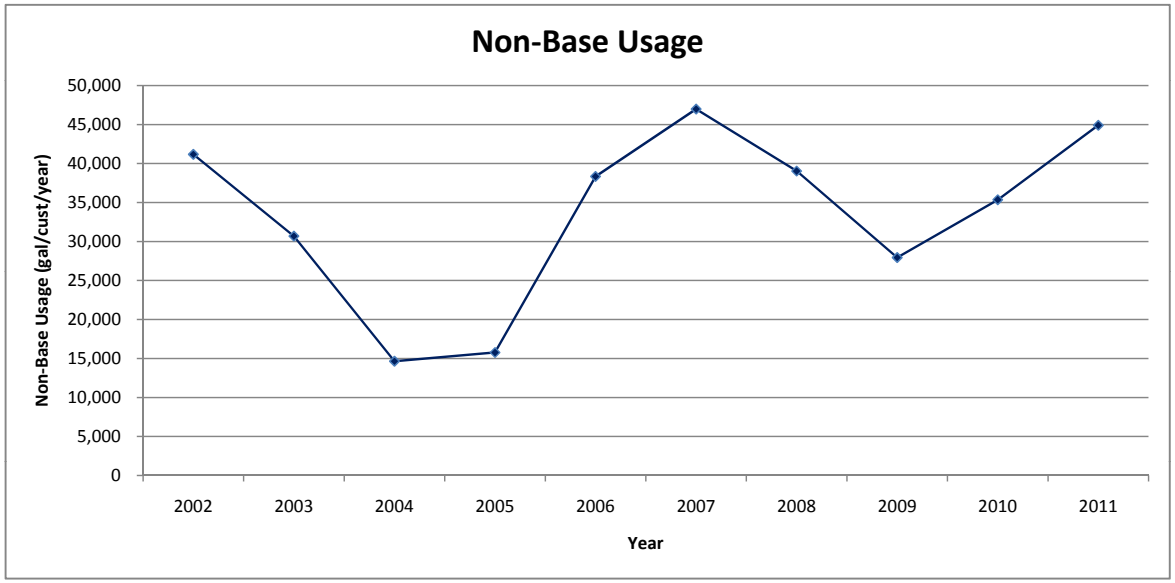
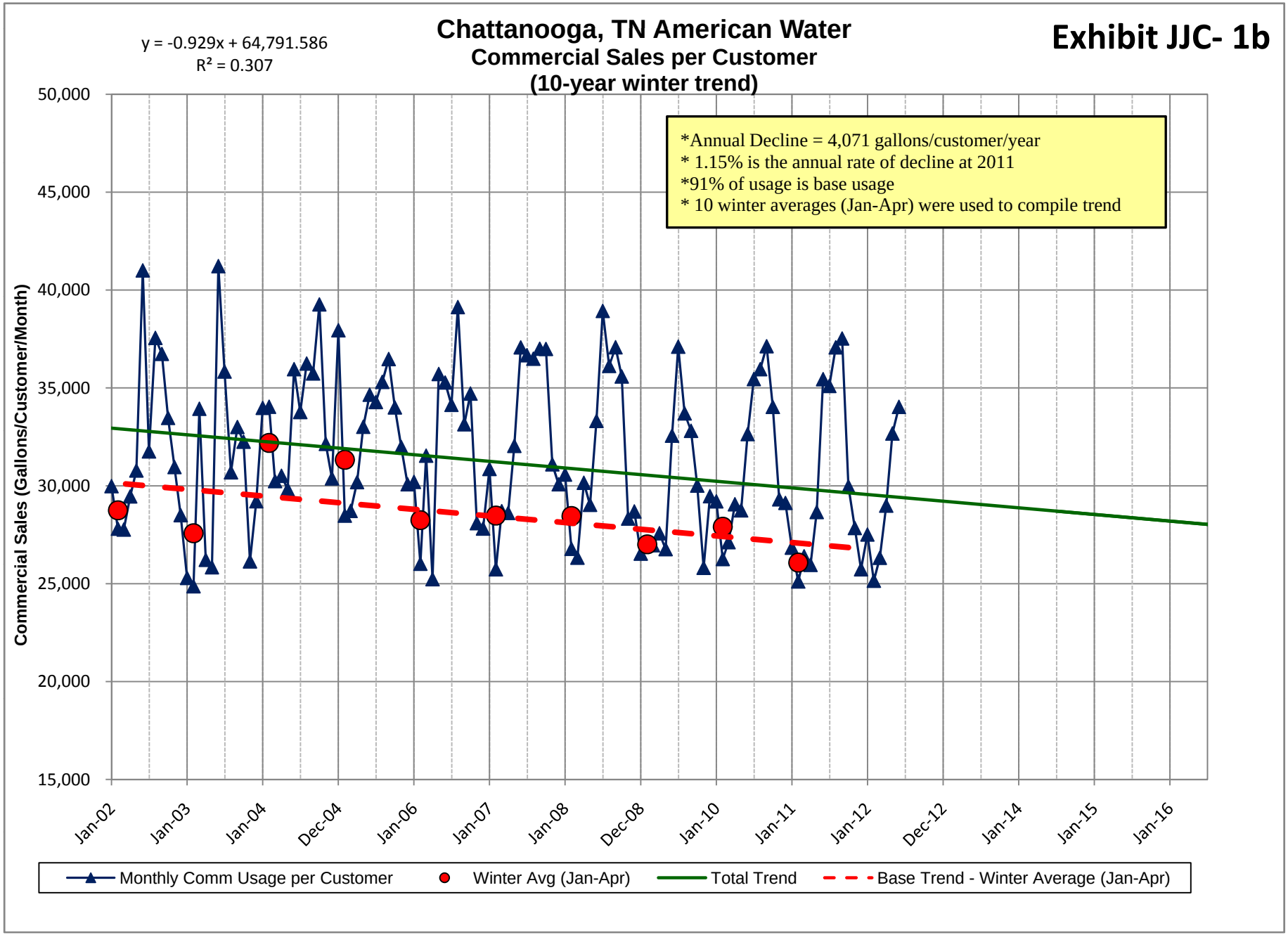


Exhibit JJC- 1b



Jan-02	37257	274,368	60,233	4,555			4,244			
Feb-02	37288	252,050	60,300	4,180	4,261		4,239	y = -0.148x + 9757.8		
Mar-02	37316	247,680	60,348	4,104			4,235	R² = 0.9417		
Apr-02	37347	253,959	60,406	4,204			4,230			
May-02	37377	271,891	60,442	4,498			4,226			
Jun-02	37408	304,131	60,641	5,015			4,221			
Jul-02	37438	358,931	60,709	5,912			4,217			
Aug-02	37469	351,510	60,626	5,798			4,212			
Sep-02	37500	343,887	60,692	5,666			4,208			
Oct-02	37530	293,925	60,653	4,846			4,203			
Nov-02	37561	267,075	60,496	4,415			4,199			
Dec-02	37591	255,054	60,344	4,227			4,194			
Jan-03	37622	234,611	60,371	3,886			4,190			
Feb-03	37653	265,318	60,467	4,388	4,168		4,185			
Mar-03	37681	305,549	60,505	5,050			4,181			
Apr-03	37712	202,285	60,439	3,347			4,176			
May-03	37742	243,666	60,579	4,022			4,172			
Jun-03	37773	331,179	60,635	5,462			4,167			
Jul-03	37803	325,332	60,735	5,357			4,163			
Aug-03	37834	285,492	60,929	4,686			4,158			
Sep-03	37865	299,193	61,041	4,902			4,154			
Oct-03	37895	279,342	61,090	4,573			4,149			
Nov-03	37926	221,991	61,137	3,631			4,145			
Dec-03	37956	278,313	60,951	4,566			4,140			
Jan-04	37987	273,899	60,905	4,497			4,136			
Feb-04	38018	224,241	61,034	3,674	4,161		4,131			
Mar-04	38047	247,709	61,156	4,050			4,127			
Apr-04	38078	271,144	61,335	4,421			4,122			
May-04	38108	271,407	61,410	4,420			4,118			
Jun-04	38139	319,245	61,600	5,183			4,113			
Jul-04	38169	291,424	61,687	4,724			4,109			
Aug-04	38200	308,520	61,802	4,992			4,104			
Sep-04	38231	298,804	61,848	4,831			4,100			
Oct-04	38261	277,006	61,985	4,469			4,095			
Nov-04	38292	239,885	61,750	3,885			4,091			
Dec-04	38322	266,315	61,688	4,317			4,086			
Jan-05	38353	284,772	61,481	4,632			4,082			
Feb-05	38384	223,752	61,626	3,631	4,112		4,077			
Mar-05	38412	241,985	61,842	3,913			4,073			
Apr-05	38443	264,845	61,965	4,274			4,068			
May-05	38473	257,056	62,061	4,142			4,064			
Jun-05	38504	319,265	62,262	5,128			4,059			
Jul-05	38534	274,141	62,358	4,396			4,055			
Aug-05	38565	321,583	62,593	5,138			4,050			
Sep-05	38596	314,674	62,728	5,016			4,046			
Oct-05	38626	294,943	62,640	4,709			4,041			
Nov-05	38657	255,622	62,474	4,092			4,037			
Dec-05	38687	274,801	62,328	4,409			4,032			
Jan-06	38718	269,530	62,337	4,324			4,028			
Feb-06	38749	225,381	62,533	3,604	3,924		4,023			
Mar-06	38777	261,577	62,634	4,176			4,019			
Apr-06	38808	225,497	62,798	3,591			4,014			
May-06	38838	292,111	63,009	4,636			4,010			
Jun-06	38869	321,428	63,184	5,087			4,005			
Jul-06	38899	331,341	63,356	5,230			4,001			
Aug-06	38930	352,728	63,547	5,551			3,996			
Sep-06	38961	299,353	63,532	4,712			3,992			
Oct-06	38991	293,431	63,565	4,616			3,987	y = -0.145x + 9645.2		
Nov-06	39022	249,382	63,436	3,931			3,983	R² = 0.9387		
Dec-06	39052	257,490	63,356	4,064			3,978			
Jan-07	39083	282,005	63,517	4,440			3,974			3,978
Feb-07	39114	224,383	63,612	3,527	3,989		3,969			3,974
Mar-07	39142	251,522	63,784	3,943			3,965			3,970
Apr-07	39173	258,304	63,862	4,045			3,960			3,965
May-07	39203	301,215	63,995	4,707			3,956			3,961
Jun-07	39234	367,325	64,109	5,730			3,951			3,956
Jul-07	39264	342,680	64,121	5,344			3,947			3,952
Aug-07	39295	339,089	64,201	5,282			3,942			3,947
Sep-07	39326	333,215	64,339	5,179			3,938			3,943
Oct-07	39356	338,741	64,260	5,271			3,933			3,939
Nov-07	39387	266,070	64,078	4,152			3,929			3,934
Dec-07	39417	256,376	64,090	4,000			3,924			3,930
Jan-08	39448	287,562	64,123	4,485			3,919			3,925
Feb-08	39479	230,409	64,143	3,592	3,910		3,915			3,921
Mar-08	39508	218,662	64,262	3,403			3,911			3,917
Apr-08	39539	267,636	64,324	4,161			3,906			3,912
May-08	39569	253,609	64,502	3,932			3,902			3,908
Jun-08	39600	312,126	64,553	4,835			3,897			3,903
Jul-08	39630	360,982	64,545	5,593			3,893			3,899
Aug-08	39661	318,540	64,724	4,922			3,888			3,894
Sep-08	39692	327,161	64,647	5,061			3,883			3,890
Oct-08	39722	323,993	64,547	5,019			3,879			3,886
Nov-08	39753	236,435	64,259	3,679			3,874			3,881
Dec-08	39783	268,221	64,262	4,174			3,870			3,877
Jan-09	39814	258,120	64,414	4,007			3,865			3,872
Feb-09	39845	246,225	64,095	3,842	3,845		3,861			3,868
Mar-09	39873	243,777	64,163	3,799			3,857			3,864
Apr-09	39904	239,107	64,083	3,731			3,852			3,859
May-09	39934	250,021	64,090	3,901			3,848			3,855
Jun-09	39965	305,236	64,224	4,753			3,843			3,850
Jul-09	39995	367,447	64,321	5,713			3,839			3,846
Aug-09	40026	307,869	64,400	4,781			3,834			3,841
Sep-09	40057	291,368	64,304	4,531			3,829			3,837
Oct-09	40087	260,805	64,139	4,066			3,825			3,833
Nov-09	40118	228,718	64,099	3,568			3,820			3,828
Dec-09	40148	269,525	63,989	4,212			3,816			3,824
Jan-10	40179	259,329	63,921	4,057			3,811			3,819
Feb-10	40210	231,028	63,981	3,611	3,845		3,807			3,815
Mar-10	40238	242,985	64,131	3,789			3,803			3,811
Apr-10	40269	252,614	64,359	3,925			3,798			3,806
May-10	40299	257,090	64,400	3,992			3,794			3,802
Jun-10	40330	306,956	64,574	4,754			3,789			3,797
Jul-10	40360	333,528	64,709	5,154			3,785			3,793
Aug-10	40391	323,423	64,748	4,995			3,780			3,789
Sep-10	40422	336,320	64,795	5,191			3,775			3,784
Oct-10	40452	310,025	64,731	4,789			3,771			3,780
Nov-10	40483	255,676	64,594	3,958			3,766			3,775
Dec-10	40513	273,045	64,486	4,234			3,762			3,771
Jan-11	40544	250,997	64,325	3,902			3,757			3,766
Feb-11	40575	229,477	64,366	3,565	3,756		3,753			3,762
Mar-11	40603	240,350	64,461	3,729			3,749			3,758
Apr-11	40634	246,332	64,326	3,829			3,744			3,753
May-11	40664	256,424	64,391	3,982			3,740			3,749
Jun-11	40695	339,273	64,667	5,246			3,735			3,744
Jul-11	40725	300,188	64,811	4,632			3,731			3,740
Aug-11	40756	354,104	64,862	5,459			3,726			3,736
Sep-11	40787	334,434	64,925	5,151			3,721			3,731
Oct-11	40817	260,518	64,811	4,020			3,717			3,727
Nov-11	40848	232,678	64,736	3,594			3,712			3,722
Dec-11	40878	237,936	64,571	3,685			3,708			3,718
Jan-12	40909	262,350	64,555	4,064						
Feb-12	40940	222,145	64,771	3,430						
Mar-12	40969	229,008	64,982	3,524						
Apr-12	41000	249,815	65,195	3,832						
May-12	41030	299,039	65,312	4,579						
Jun-12	41061	311,726	65,490	4,760						

			WINTER (BASE)	TOTAL:	WINTER (BASE)	TOTAL:
12/31/2011	40908	**(Base) + (10-yr Avg Non-Base) 12/31/2011:**	3,703	4,128	3,714	4,138
11/30/2013	41608		3,600	4,025	3,612	4,037
7/1/2014	41821		3,568	3,993	3,581	4,006
7/1/2015	42186		3,514	3,939	3,528	3,953
7/1/2016	42552		3,460	3,885	3,475	3,900
7/1/2017	42917		3,406	3,831	3,422	3,847
			-54	gal/cust/month	-53	gal/cust/month
			-648	gal/cust/year	-636	gal/cust/year
			Annual rate at 2011	-1.31%	Annual rate at 2011	-1.28%

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: James J. Chelius

Question:

31. Provide the results of all analysis, including results not included in his testimony, performed by James Chelius to explain changes in customer usage. Include all written analysis, workpapers and output of statistical software packages performed by James Chelius. Did any such analysis imply a greater or lesser degree of reduction in water usage?

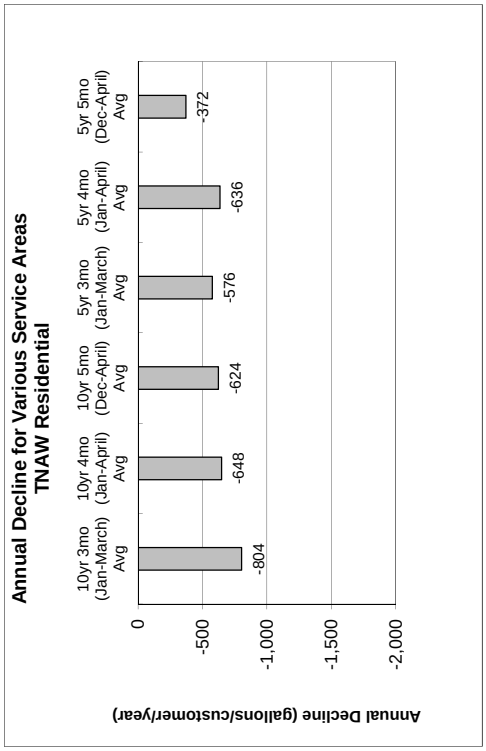
Response:

Please see attached that contains a tabular summary which presents the results of all usage analyses conducted. These analyses were performed to determine the best representation of the base demand period for Chattanooga. The selected winter months representing the base period as well as the duration trended were chosen for the residential and commercial analyses based on the presence of a high R-squared value indicating a strong linear regression fit, while maintaining a consistent base period.

In general, the analysis showed consistent downward trends in water usage for all durations and base periods analyzed. For the residential analyses, highest R-squared values were obtained using the Jan-April base period for the 5 and 10 year durations. For the commercial analyses, the commercial 5 year data and analyses provided lower R-squared values using a 10-year duration due to less consistent data as a result of meter reading and accounting period changes that impacted the consistency of reported billing data between 2003 and 2006. Highest R-squared values were achieved by using the 5-year durations, and the Jan-April base period was selected to be consistent with that chosen for the residential analysis.

Tennessee American Water - Chattanooga District **Exhibit JJC - 31**
Residential & Commercial
Water Use Forecast Summary

Years of Data Used	Base Use Trending Method	Data Start/End	Rate of Decline at 12/31/2011	Annual Decline (gal/cust/yr)	Trend-line R^2
RESIDENTIAL					
10	10yr 3mo (Jan-March) Avg	Jan 02 - March 2011	-1.65%	-804	0.8510
10	10yr 4mo (Jan-April) Avg	Jan 02 - April 2011	-1.31%	-648	0.942
10	10yr 5mo (Dec-April) Avg	Dec 01 - April 2011	-1.25%	-624	0.9206
5	5yr 3mo (Jan-March) Avg	Jan 07 - March 2011	-1.17%	-576	0.7579
5	5yr 4mo (Jan-April) Avg	Jan 07 - April 2011	-1.28%	-636	0.939
5	5yr 5mo (Dec-April) Avg	Dec 06 - April 2011	-0.73%	-372	0.8319
COMMERCIAL					
10	10yr 3mo (Jan-March) Avg	Jan 02 -March 2011	-1.39%	-4,869	0.3529
10	10yr 4mo (Jan-April) Avg	Jan 02 - April 2011	-1.15%	-4,071	0.307
10	10yr 5mo (Dec-April) Avg	Dec 01 - April 2011	-0.89%	-3,164	0.2969
5	5yr 3mo (Jan-March) Avg	Jan 07 - March 2011	-1.74%	-5,993	0.7580
5	5yr 4mo (Jan-April) Avg	Jan 07 - April 2011	-1.85%	-6,415	0.671
5	5yr 5mo (Dec-April) Avg	Dec 06 - April 2011	-1.34%	-4,649	0.5267


Annual Decline for Various Service Areas
TNAW Residential
Annual Decline (gallons/customer/year)
0
-500
-1,000
-1,500
-2,000
10yr 3mo (Jan-March) Avg
10yr 4mo (Jan-April) Avg
10yr 5mo (Dec-April) Avg
5yr 3mo (Jan-March) Avg
5yr 4mo (Jan-April) Avg
5yr 5mo (Dec-April) Avg
-804
-648
-624
-576
-636
-372

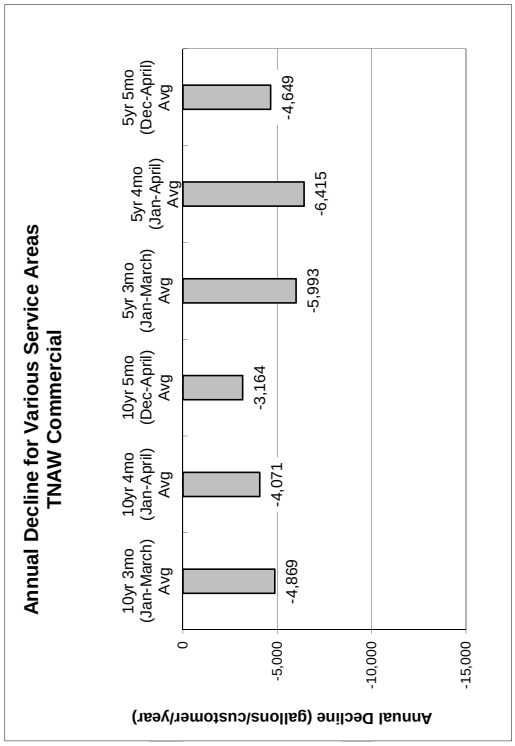

Annual Decline for Various Service Areas
TNAW Commercial
Annual Decline (gallons/customer/year)
0
-5,000
-10,000
-15,000
10yr 3mo (Jan-March) Avg
10yr 4mo (Jan-April) Avg
10yr 5mo (Dec-April) Avg
5yr 3mo (Jan-March) Avg
5yr 4mo (Jan-April) Avg
5yr 5mo (Dec-April) Avg
-4,869
-4,071
-3,164
-5,993
-6,415
-4,649

Exhibit JJC- 31.3.A

CHATTANOOGA, TENNESSEE AMERICAN WATER
Residential Customer and Consumption Data
December 01-December 2011

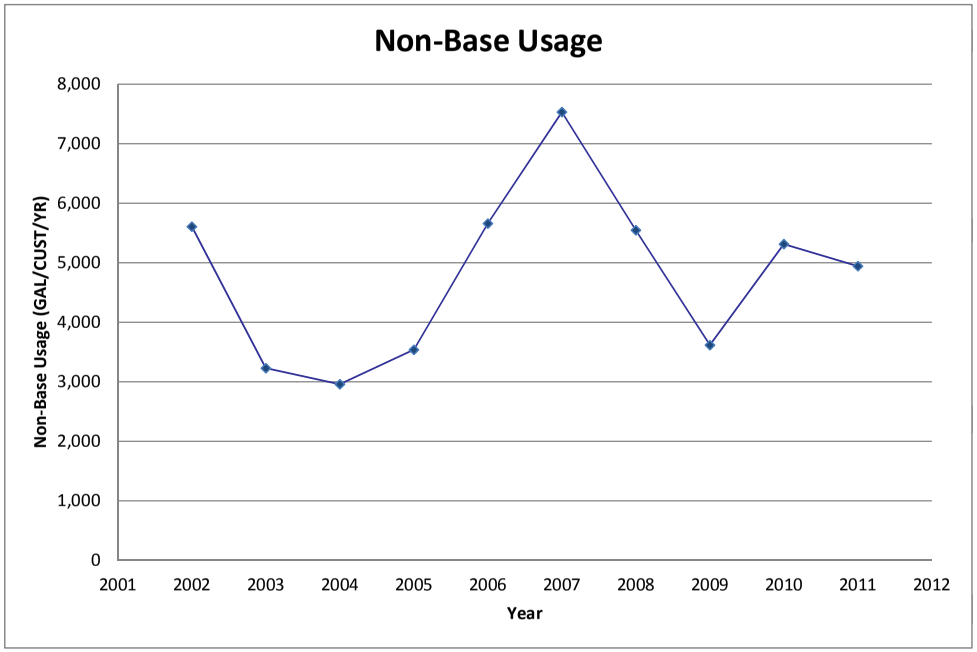
DATE	Day	USAGE (KGAL)	# Cust.	Mo. Usage per cust.	Winter Avg. Mo. Usage Per Cust. (DEC - APR)	5-MONTH WINTER DECEMBER - APRIL 10-YEAR Trendline 2002-2011	10-YEAR % Base 91.0%	5-YEAR Trendline 2007-2011	5-YEAR % Base 91.0%
							Non-Base Usage (gal/cust/mo) 399.50		Non-Base Usage (gal/cust/mo) 399.50
Dec-01	37226	278,405	60,063	4,635		4,296			
Jan-02	37257	274,368	60,233	4,555		4,291	y = -0.1415x + 9563.3		
Feb-02	37288	252,050	60,300	4,180	4,336	4,287	R² = 0.9206		
Mar-02	37316	247,680	60,348	4,104		4,283			
Apr-02	37347	253,959	60,406	4,204		4,279			
May-02	37377	271,891	60,442	4,498		4,274			
Jun-02	37408	304,131	60,641	5,015		4,270			
Jul-02	37438	358,931	60,709	5,912		4,266			
Aug-02	37469	351,510	60,626	5,798		4,261			
Sep-02	37500	343,887	60,692	5,666		4,257			
Oct-02	37530	293,925	60,653	4,846		4,253			
Nov-02	37561	267,075	60,496	4,415		4,248			
Dec-02	37591	255,054	60,344	4,227		4,244			
Jan-03	37622	234,611	60,371	3,886		4,240			
Feb-03	37653	265,318	60,467	4,388	4,180	4,235			
Mar-03	37681	305,549	60,505	5,050		4,231			
Apr-03	37712	202,285	60,439	3,347		4,227			
May-03	37742	243,666	60,579	4,022		4,223			
Jun-03	37773	331,179	60,635	5,462		4,218			
Jul-03	37803	325,332	60,735	5,357		4,214			
Aug-03	37834	285,492	60,929	4,686		4,210			
Sep-03	37865	299,193	61,041	4,902		4,205			
Oct-03	37895	279,342	61,090	4,573		4,201			
Nov-03	37926	221,991	61,137	3,631		4,197			
Dec-03	37956	278,313	60,951	4,566		4,193			
Jan-04	37987	273,899	60,905	4,497		4,188			
Feb-04	38018	224,241	61,034	3,674	4,242	4,184			
Mar-04	38047	247,709	61,156	4,050		4,180			
Apr-04	38078	271,144	61,335	4,421		4,175			
May-04	38108	271,407	61,410	4,420		4,171			
Jun-04	38139	319,245	61,600	5,183		4,167			
Jul-04	38169	291,424	61,687	4,724		4,162			
Aug-04	38200	308,520	61,802	4,992		4,158			
Sep-04	38231	298,804	61,848	4,831		4,154			
Oct-04	38261	277,006	61,985	4,469		4,149			
Nov-04	38292	239,885	61,750	3,885		4,145			
Dec-04	38322	266,315	61,688	4,317		4,141			
Jan-05	38353	284,772	61,481	4,632		4,136			
Feb-05	38384	223,752	61,626	3,631	4,153	4,132			
Mar-05	38412	241,985	61,842	3,913		4,128			
Apr-05	38443	264,845	61,965	4,274		4,124			
May-05	38473	257,056	62,061	4,142		4,119			
Jun-05	38504	319,265	62,262	5,128		4,115			
Jul-05	38534	274,141	62,358	4,396		4,111			
Aug-05	38565	321,583	62,593	5,138		4,106			
Sep-05	38596	314,674	62,728	5,016		4,102			
Oct-05	38626	294,943	62,640	4,709		4,098			
Nov-05	38657	255,622	62,474	4,092		4,093			
Dec-05	38687	274,801	62,328	4,409		4,089			
Jan-06	38718	269,530	62,337	4,324		4,085			
Feb-06	38749	225,381	62,533	3,604	4,021	4,080			
Mar-06	38777	261,577	62,634	4,176		4,076			
Apr-06	38808	225,497	62,798	3,591		4,072			
May-06	38838	292,111	63,009	4,636		4,068			
Jun-06	38869	321,428	63,184	5,087		4,063			
Jul-06	38899	331,341	63,356	5,230		4,059			
Aug-06	38930	352,728	63,547	5,551		4,055			
Sep-06	38961	299,353	63,532	4,712		4,050			
Oct-06	38991	293,431	63,565	4,616		4,046		y = -0.0858x + 7339.6	
Nov-06	39022	249,382	63,436	3,931		4,042		R² = 0.8319	
Dec-06	39052	257,490	63,356	4,064		4,037			
Jan-07	39083	282,005	63,517	4,440		4,033		3,986	
Feb-07	39114	224,383	63,612	3,527	4,004	4,029		3,984	
Mar-07	39142	251,522	63,784	3,943		4,025		3,981	
Apr-07	39173	258,304	63,862	4,045		4,020		3,979	
May-07	39203	301,215	63,995	4,707		4,016		3,976	
Jun-07	39234	367,325	64,109	5,730		4,012		3,973	
Jul-07	39264	342,680	64,121	5,344		4,007		3,971	
Aug-07	39295	339,089	64,201	5,282		4,003		3,968	
Sep-07	39326	333,215	64,339	5,179		3,999		3,965	
Oct-07	39356	338,741	64,260	5,271		3,994		3,963	
Nov-07	39387	266,070	64,078	4,152		3,990		3,960	
Dec-07	39417	256,376	64,090	4,000		3,986		3,958	
Jan-08	39448	287,562	64,123	4,485		3,981		3,955	
Feb-08	39479	230,409	64,143	3,592	3,928	3,977		3,952	
Mar-08	39508	218,662	64,262	3,403		3,973		3,950	
Apr-08	39539	267,636	64,324	4,161		3,969		3,947	
May-08	39569	253,609	64,502	3,932		3,964		3,945	
Jun-08	39600	312,126	64,553	4,835		3,960		3,942	
Jul-08	39630	360,982	64,545	5,593		3,956		3,939	
Aug-08	39661	318,540	64,724	4,922		3,951		3,937	
Sep-08	39692	327,161	64,647	5,061		3,947		3,934	
Oct-08	39722	323,993	64,547	5,019		3,943		3,931	
Nov-08	39753	236,435	64,259	3,679		3,938		3,929	
Dec-08	39783	268,221	64,262	4,174		3,934		3,926	
Jan-09	39814	258,120	64,414	4,007		3,930		3,924	
Feb-09	39845	246,225	64,095	3,842	3,911	3,925		3,921	
Mar-09	39873	243,777	64,163	3,799		3,921		3,918	
Apr-09	39904	239,107	64,083	3,731		3,917		3,916	
May-09	39934	250,021	64,090	3,901		3,913		3,913	
Jun-09	39965	305,236	64,224	4,753		3,908		3,911	
Jul-09	39995	367,447	64,321	5,713		3,904		3,908	
Aug-09	40026	307,869	64,400	4,781		3,900		3,905	
Sep-09	40057	291,368	64,304	4,531		3,895		3,903	
Oct-09	40087	260,805	64,139	4,066		3,891		3,900	
Nov-09	40118	228,718	64,099	3,568		3,887		3,897	
Dec-09	40148	269,525	63,989	4,212		3,882		3,895	
Jan-10	40179	259,329	63,921	4,057		3,878		3,892	
Feb-10	40210	231,028	63,981	3,611	3,919	3,874		3,890	
Mar-10	40238	242,985	64,131	3,789		3,870		3,887	
Apr-10	40269	252,614	64,359	3,925		3,865		3,885	
May-10	40299	257,090	64,400	3,992		3,861		3,882	
Jun-10	40330	306,956	64,574	4,754		3,857		3,879	
Jul-10	40360	333,528	64,709	5,154		3,852		3,877	
Aug-10	40391	323,423	64,748	4,995		3,848		3,874	
Sep-10	40422	336,320	64,795	5,191		3,844		3,871	
Oct-10	40452	310,025	64,731	4,789		3,839		3,869	
Nov-10	40483	255,676	64,594	3,958		3,835		3,866	
Dec-10	40513	273,045	64,486	4,234		3,831		3,864	
Jan-11	40544	250,997	64,325	3,902		3,826		3,861	
Feb-11	40575	229,477	64,366	3,565	3,852	3,822		3,858	
Mar-11	40603	240,350	64,461	3,729		3,818		3,856	
Apr-11	40634	246,332	64,326	3,829		3,814		3,853	
May-11	40664	256,424	64,391	3,982		3,809		3,851	
Jun-11	40695	339,273	64,667	5,246		3,805		3,848	
Jul-11	40725	300,188	64,811	4,632		3,801		3,845	
Aug-11	40756	354,104	64,862	5,459		3,796		3,843	
Sep-11	40787	334,434	64,925	5,151		3,792		3,840	
Oct-11	40817	260,518	64,811	4,020		3,788		3,838	
Nov-11	40848	232,678	64,736	3,594		3,783		3,835	
Dec-11	40878	237,936	64,571	3,685		3,779		3,832	

			WINTER (BASE)	TOTAL:	WINTER (BASE)	TOTAL:
12/31/2011	40908	**(Base) + (10-yr Avg Non-Base) 12/31/2011:**	3,775	**4,174**	3,830	**4,229**
11/30/2013	41608		3,676	4,075	3,770	4,169
7/1/2014	41821		3,646	4,045	3,751	4,151
7/1/2015	42186		3,594	3,993	3,720	4,120
7/1/2016	42552		3,542	3,942	3,689	4,088
7/1/2017	42917		3,491	3,890	3,657	4,057
7/1/2018	43282		3,439	3,838	3,626	4,026
			-52	gal/cust/month	-31	gal/cust/month
			-624	gal/cust/year	-372	gal/cust/year
			Annual rate at 2011	-1.25%	Annual rate at 2011	-0.73%

Calculation of Percentage of Usage that is Base Usage

Exhibit JJC- 31.3.B

	Basis of Calc.	Unit	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	10-YR AVG
CHATTANOOGA, TENNESSEE													
Winter Residential Usage	Dec-Apr	KGAL	1,306,462	1,262,817	1,295,306	1,281,669	1,256,786	1,273,704	1,260,645	1,255,450	1,255,481	1,240,201	
Winter Residential Usage Per Day	Divide by 151 or 152	KGAL/DAY	8,652	8,363	8,522	8,488	8,323	8,435	8,294	8,314	8,314	8,213	
Annual Base Residential Usage	Multiply by 365 or 366	KGAL	3,158,004	3,052,505	3,118,961	3,098,074	3,037,926	3,078,821	3,035,500	3,034,697	3,034,772	2,997,837	
Total Annual Residential Usage	Dec - Nov		3,497,812	3,249,012	3,301,597	3,318,953	3,396,560	3,562,039	3,393,491	3,266,914	3,378,499	3,317,820	
Percent Base Residential Usage		%	90.3%	94.0%	94.5%	93.3%	89.4%	86.4%	89.5%	92.9%	89.8%	90.4%	91.0%
Annual Non-Base Residential Usage		KGAL	339,808	196,507	182,637	220,879	358,634	483,218	357,991	232,217	343,727	319,983	
Average Number of Customers	May - Nov		60,608	60,878	61,726	62,445	63,376	64,158	64,540	64,225	64,692	64,743	
Non-Base Usage	May - Nov	GAL/CUST/YR	5,607	3,228	2,959	3,537	5,659	7,532	5,547	3,616	5,313	4,942	**4,794**



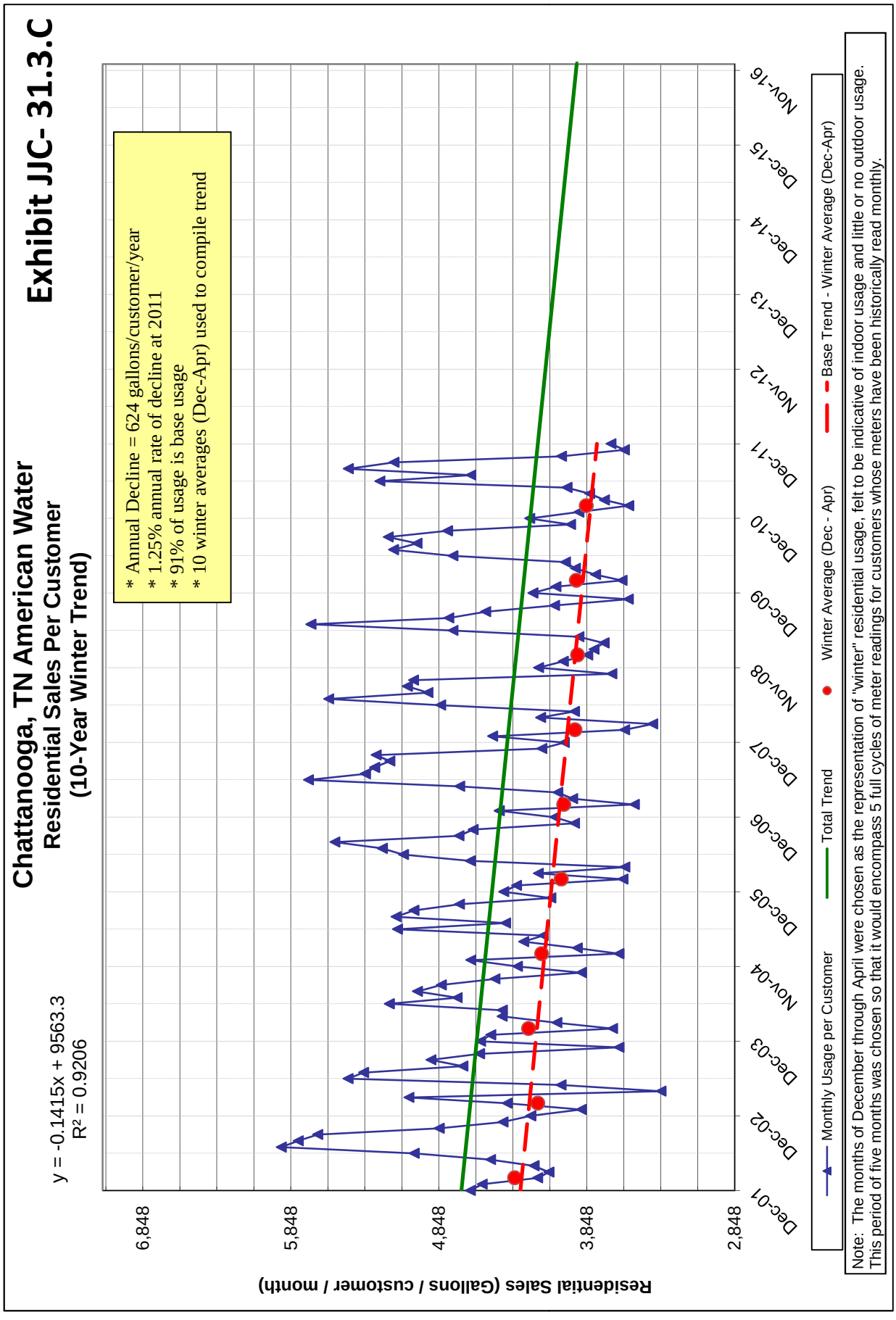
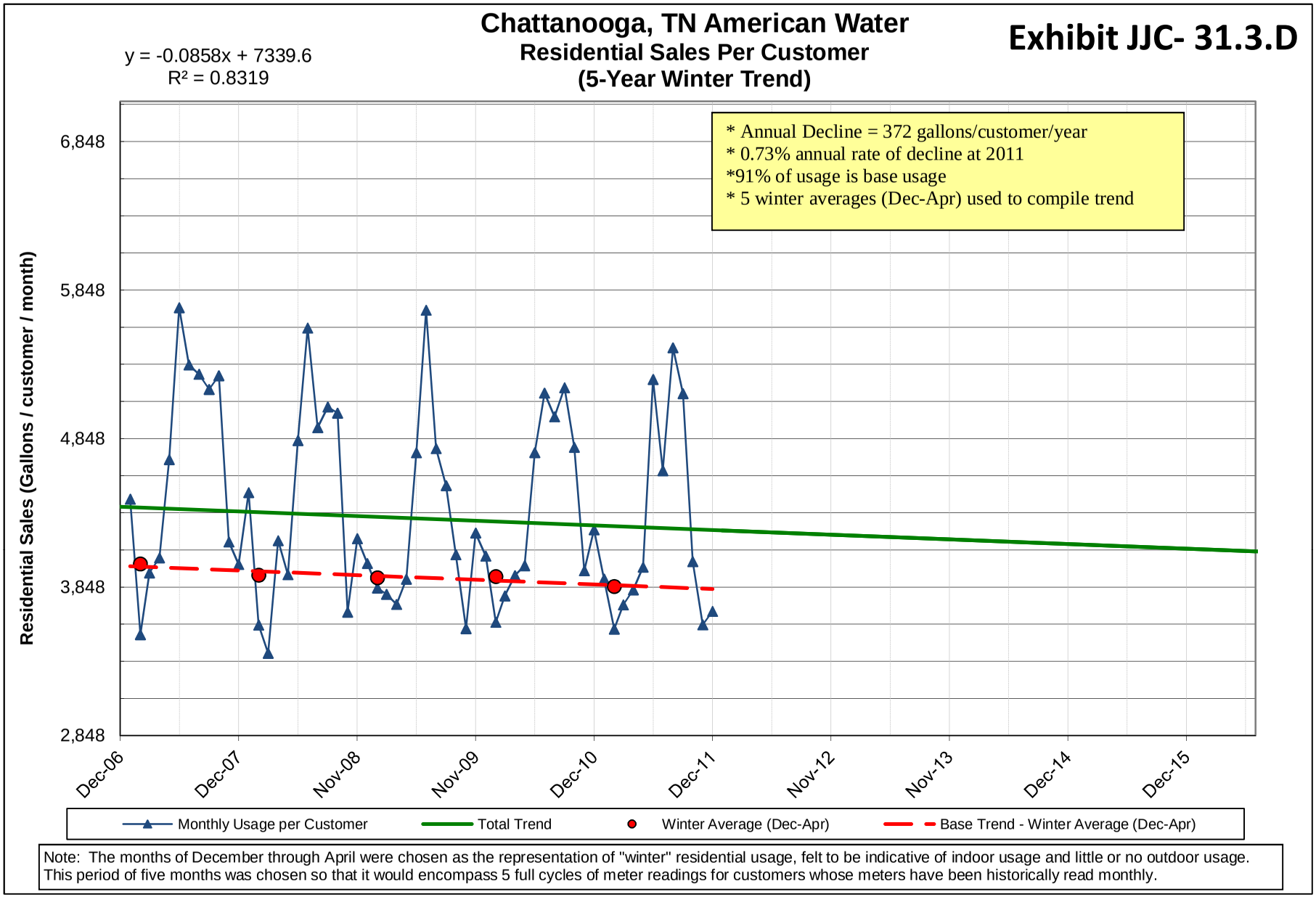


Exhibit JJC- 31.3.C
Chattanooga, TN American Water
Residential Sales Per Customer
(10-Year Winter Trend)
y = -0.1415x + 9563.3
R² = 0.9206
* Annual Decline = 624 gallons/customer/year
* 1.25% annual rate of decline at 2011
* 91% of usage is base usage
* 10 winter averages (Dec-Apr) used to compile trend
Residential Sales (Gallons / customer / month)
6,848
5,848
4,848
3,848
2,848
Dec-01
Dec-02
Dec-03
Nov-04
Dec-05
Dec-06
Dec-07
Nov-08
Dec-09
Dec-10
Dec-11
Nov-12
Dec-13
Dec-14
Dec-15
Nov-16
Monthly Usage per Customer
Total Trend
Winter Average (Dec - Apr)
Base Trend - Winter Average (Dec-Apr)
Note: The months of December through April were chosen as the representation of "winter" residential usage, felt to be indicative of indoor usage and little or no outdoor usage. This period of five months was chosen so that it would encompass 5 full cycles of meter readings for customers whose meters have been historically read monthly.

Chattanooga, TN American Water
Residential Sales Per Customer
(5-Year Winter Trend)

Exhibit JJC- 31.3.D



Note: The months of December through April were chosen as the representation of "winter" residential usage, felt to be indicative of indoor usage and little or no outdoor usage. This period of five months was chosen so that it would encompass 5 full cycles of meter readings for customers whose meters have been historically read monthly.

Exhibit JJC- 31.2.A

CHATTANOOGA, TENNESSEE AMERICAN WATER
Commercial Customer and Industrial Data
January 2002 - December 2011

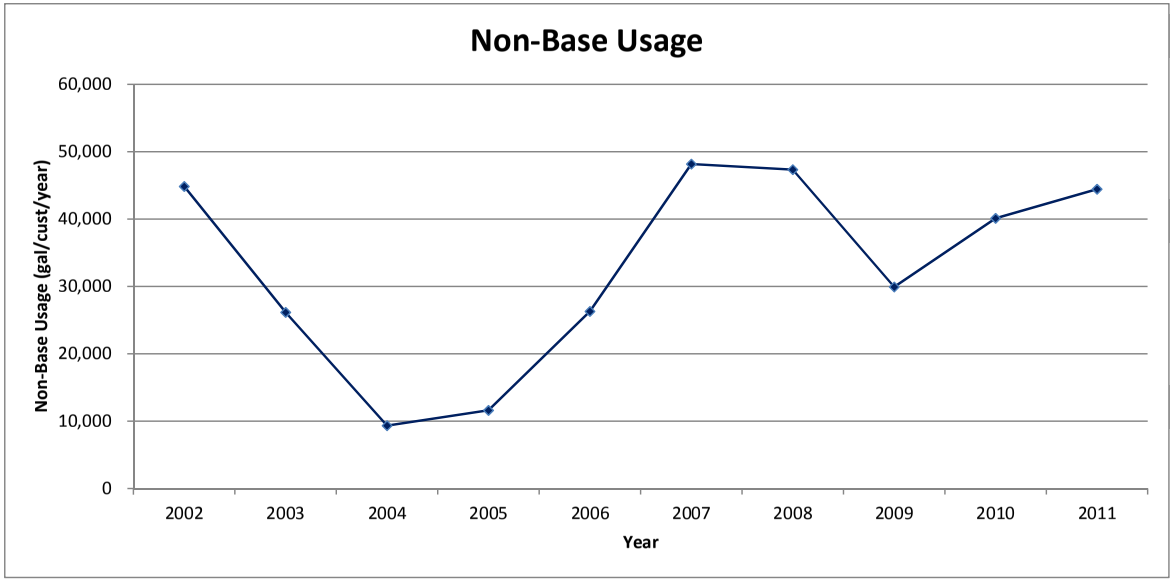
					3-MONTH WINTER JANUARY- MARCH				
					Winter Avg. Mo. Usage Per Cust. (JAN-MAR)	10-YEAR		5-YEAR	
						Trendline 2003-2012	% Base 91.3%	Trendline 2008-2012	% Base 91.3%
							Non-Base Usage (gal/cust/mo) 2,736.08		Non-Base Usage (gal/cust/mo) 2,736.08
DATE	Day	USAGE (KGAL)	# Cust.	Mo. Usage per cust.					
Jan-02	37,257	237,384	7,918	29,980		30,569	y = -1.1117x + 71988		
Feb-02	37,288	220,641	7,934	27,810	28,518	30,535	R^2 = 0.3529		
Mar-02	37,316	221,638	7,983	27,764		30,504			
Apr-02	37,347	236,201	8,017	29,463		30,469			
May-02	37,377	247,253	8,032	30,783		30,436			
Jun-02	37,408	331,456	8,084	41,001		30,402			
Jul-02	37,438	257,534	8,109	31,759		30,368			
Aug-02	37,469	305,586	8,137	37,555		30,334			
Sep-02	37,500	301,621	8,209	36,743		30,299			
Oct-02	37,530	274,885	8,213	33,469		30,266			
Nov-02	37,561	253,521	8,189	30,959		30,231			
Dec-02	37,591	233,487	8,192	28,502		30,198			
Jan-03	37,622	207,576	8,207	25,293		30,164			
Feb-03	37,653	205,040	8,244	24,871	28,033	30,129			
Mar-03	37,681	280,800	8,275	33,934		30,098			
Apr-03	37,712	218,737	8,342	26,221		30,064			
May-03	37,742	216,574	8,381	25,841		30,030			
Jun-03	37,773	344,664	8,361	41,223		29,996			
Jul-03	37,803	299,972	8,370	35,839		29,962			
Aug-03	37,834	256,573	8,360	30,691		29,928			
Sep-03	37,865	275,079	8,334	33,007		29,893			
Oct-03	37,895	267,545	8,295	32,254		29,860			
Nov-03	37,926	216,293	8,274	26,141		29,826			
Dec-03	37,956	241,305	8,260	29,214		29,792			
Jan-04	37,987	276,894	8,148	33,983		29,758			
Feb-04	38,018	276,894	8,135	34,037	32,754	29,723			
Mar-04	38,047	247,039	8,169	30,241		29,691			
Apr-04	38,078	249,534	8,179	30,509		29,657			
May-04	38,108	244,590	8,202	29,821		29,623			
Jun-04	38,139	296,368	8,242	35,958		29,589			
Jul-04	38,169	278,729	8,254	33,769		29,556			
Aug-04	38,200	299,176	8,254	36,246		29,521			
Sep-04	38,231	293,816	8,221	35,740		29,487			
Oct-04	38,261	322,565	8,214	39,270		29,453			
Nov-04	38,292	263,274	8,191	32,142		29,419			
Dec-04	38,322	248,783	8,189	30,380		29,385			
Jan-05	38,353	309,193	8,148	37,947		29,351			
Feb-05	38,384	232,169	8,153	28,477	31,713	29,317			
Mar-05	38,412	234,321	8,160	28,716		29,285			
Apr-05	38,443	247,294	8,191	30,191		29,251			
May-05	38,473	270,321	8,188	33,014		29,218			
Jun-05	38,504	284,967	8,223	34,655		29,183			
Jul-05	38,534	281,845	8,221	34,284		29,150			
Aug-05	38,565	290,710	8,233	35,310		29,115			
Sep-05	38,596	300,690	8,244	36,474		29,081			
Oct-05	38,626	280,006	8,234	34,006		29,047			
Nov-05	38,657	262,871	8,219	31,983		29,013		y = -1.3682x + 81876	
Dec-05	38,687	246,903	8,208	30,081		28,980		R^2 = 0.758	
Jan-06	38,718	247,002	8,178	30,203		28,945		28,902	
Feb-06	38,749	212,969	8,185	26,019	29,254	28,911		28,860	
Mar-06	38,777	257,214	8,155	31,541		28,880		28,821	
Apr-06	38,808	206,542	8,186	25,231		28,845		28,779	
May-06	38,838	292,320	8,186	35,710		28,812		28,738	
Jun-06	38,869	290,413	8,231	35,283		28,777		28,695	
Jul-06	38,899	280,863	8,228	34,135		28,744		28,654	
Aug-06	38,930	322,192	8,234	39,129		28,710		28,612	
Sep-06	38,961	272,617	8,225	33,145		28,675		28,570	
Oct-06	38,991	285,026	8,211	34,713		28,642		28,529	
Nov-06	39,022	230,106	8,191	28,093		28,607		28,486	
Dec-06	39,052	227,225	8,168	27,819		28,574		28,445	
Jan-07	39,083	251,924	8,163	30,862		28,539		28,403	
Feb-07	39,114	210,348	8,173	25,737	28,436	28,505		28,360	
Mar-07	39,142	235,698	8,210	28,709		28,474		28,322	
Apr-07	39,173	235,843	8,242	28,615		28,439		28,280	
May-07	39,203	264,083	8,242	32,041		28,406		28,238	
Jun-07	39,234	307,137	8,284	37,076		28,372		28,196	
Jul-07	39,264	303,212	8,269	36,669		28,338		28,155	
Aug-07	39,295	302,586	8,292	36,491		28,304		28,113	
Sep-07	39,326	307,039	8,297	37,006		28,269		28,070	
Oct-07	39,356	306,989	8,298	36,996		28,236		28,029	
Nov-07	39,387	256,440	8,246	31,099		28,201		27,987	
Dec-07	39,417	247,611	8,232	30,079		28,168		27,946	
Jan-08	39,448	250,852	8,204	30,577		28,134		27,903	
Feb-08	39,479	219,399	8,192	26,782	27,896	28,099		27,861	
Mar-08	39,508	216,745	8,232	26,330		28,067		27,821	
Apr-08	39,539	249,256	8,266	30,154		28,032		27,779	
May-08	39,569	240,409	8,281	29,031		27,999		27,738	
Jun-08	39,600	277,313	8,324	33,315		27,965		27,695	
Jul-08	39,630	324,219	8,327	38,936		27,931		27,654	
Aug-08	39,661	301,254	8,339	36,126		27,897		27,612	
Sep-08	39,692	309,222	8,340	37,077		27,862		27,569	
Oct-08	39,722	296,054	8,320	35,583		27,829		27,528	
Nov-08	39,753	234,683	8,285	28,326		27,795		27,486	
Dec-08	39,783	236,945	8,259	28,689		27,761		27,445	
Jan-09	39,814	218,880	8,248	26,537		27,727		27,402	
Feb-09	39,845	221,144	8,196	26,982	26,828	27,692		27,360	
Mar-09	39,873	219,081	8,125	26,964		27,661		27,322	
Apr-09	39,904	224,995	8,160	27,573		27,627		27,279	
May-09	39,934	218,611	8,167	26,768		27,593		27,238	
Jun-09	39,965	267,226	8,207	32,561		27,559		27,196	
Jul-09	39,995	304,789	8,214	37,106		27,526		27,155	
Aug-09	40,026	277,539	8,236	33,698		27,491		27,112	
Sep-09	40,057	269,389	8,211	32,808		27,457		27,070	
Oct-09	40,087	246,027	8,198	30,011		27,423		27,029	
Nov-09	40,118	210,947	8,172	25,813		27,389		26,987	
Dec-09	40,148	239,487	8,126	29,472		27,355		26,946	
Jan-10	40,179	237,172	8,120	29,208		27,321		26,903	
Feb-10	40,210	212,482	8,091	26,262	27,531	27,287		26,861	
Mar-10	40,238	219,446	8,091	27,122		27,255		26,822	
Apr-10	40,269	235,751	8,113	29,058		27,221		26,780	
May-10	40,299	233,453	8,121	28,747		27,188		26,739	
Jun-10	40,330	265,506	8,134	32,642		27,153		26,696	
Jul-10	40,360	288,201	8,129	35,453		27,120		26,655	
Aug-10	40,391	292,691	8,139	35,962		27,085		26,613	
Sep-10	40,422	302,367	8,143	37,132		27,051		26,571	
Oct-10	40,452	277,742	8,161	34,033		27,018		26,530	
Nov-10	40,483	238,751	8,146	29,309		26,983		26,487	
Dec-10	40,513	236,380	8,115	29,129		26,950		26,446	
Jan-11	40,544	217,574	8,106	26,841		26,915		26,404	
Feb-11	40,575	203,196	8,091	25,114	26,120	26,881		26,361	
Mar-11	40,603	214,877	8,138	26,404		26,850		26,323	
Apr-11	40,634	210,638	8,114	25,960		26,815		26,281	
May-11	40,664	233,214	8,137	28,661		26,782		26,240	
Jun-11	40,695	288,634	8,143	35,446		26,747		26,197	
Jul-11	40,725	285,932	8,146	35,101		26,714		26,156	
Aug-11	40,756	301,814	8,141	37,073		26,680		26,114	
Sep-11	40,787	305,154	8,131	37,530		26,645		26,071	
Oct-11	40,817	243,511	8,125	29,971		26,612		26,030	
Nov-11	40,848	225,905	8,113	27,845		26,577		25,988	
Dec-11	40,878	208,785	8,112	25,738		26,544		25,947	

			WINTER (BASE)	TOTAL TREND PROJ.	WINTER (BASE)	TOTAL:
12/31/2011	40,908	(Base) + (10-yr Avg Non-Base) 12/31/2011:	26,511	29,247	25,906	28,642
11/30/2013	41,608		25,732	28,468	24,948	27,684
7/1/2014	41,821		25,496	28,232	24,657	27,393
7/1/2015	42,186		25,090	27,826	24,157	26,893
7/1/2016	42,552		24,683	27,419	23,656	26,392
7/1/2017	42,917		24,277	27,013	23,157	25,893
7/1/2018	43,282		23,871	26,607	22,658	25,394
			(406) (gal/cust/month)		(499) (gal/cust/month)	
			(4,869) (gal/cust/year)		(5,993) (gal/cust/year)	
			Annual Rate at 2011	-1.39%	Annual Rate at 2011	-1.74%

Calculation of Percentage of Usage that is Base Usage

Exhibit JJC- 31.2.B

	Basis of Calc.	Unit	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	10-YR AVG
CHATTANOOGA, TENNESSEE													
Winter Commercial Usage	Jan-Mar	KGAL	679,663	693,416	800,827	775,683	717,185	697,970	686,996	659,105	669,100	635,647	
Winter Commercial Usage Per Day	Divide by 90 or 91	KGAL/DAY	7,552	7,705	8,800	8,619	7,969	7,755	7,549	7,323	7,434	7,063	
Annual Base Commercial Usage	Multiply by 365 or 366	KGAL	2,756,411	2,812,187	3,220,909	3,145,826	2,908,584	2,830,656	2,763,083	2,673,037	2,713,572	2,577,902	
Total Annual Commercial Usage	Jan-Dec	KGAL	3,121,207	3,030,158	3,297,662	3,241,290	3,124,489	3,228,910	3,156,351	2,918,115	3,039,942	2,939,234	
Percent Base Commercial Usage		%	88%	93%	98%	97%	93%	88%	88%	92%	89%	88%	91%
Annual Non-Base Commercial Usage		KGAL	364,796	217,971	76,753	95,464	215,905	398,254	393,268	245,078	326,370	361,332	
Average Number of Customers	Apr-Dec		8,131	8,331	8,216	8,218	8,207	8,267	8,305	8,188	8,133	8,129	
Non-Base Usage	Apr-Dec	GAL/CUST/YR	44,863	26,165	9,342	11,617	26,309	48,175	47,356	29,932	40,127	44,449	32,833



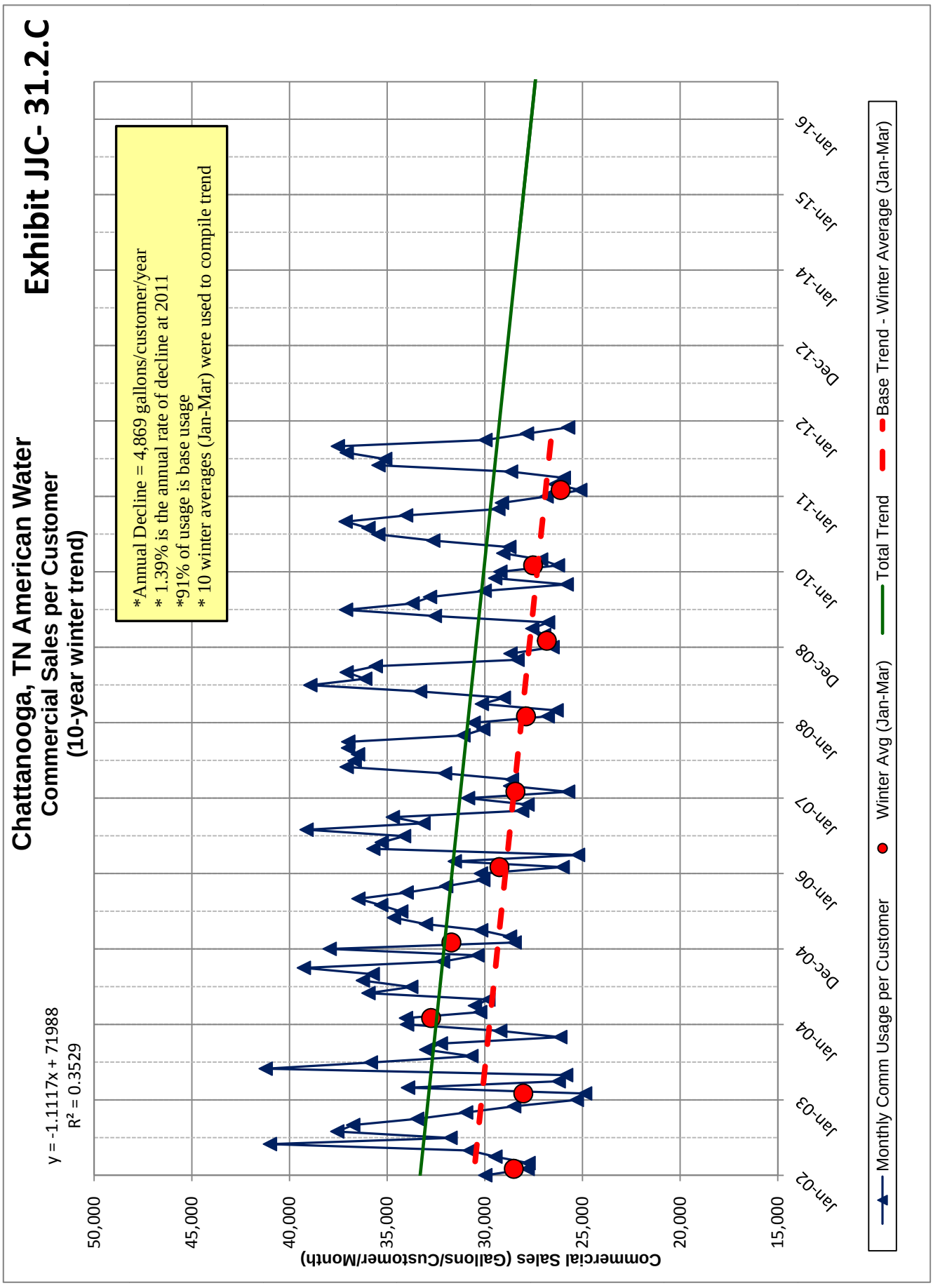


Exhibit JJC- 31.2.C
Chattanooga, TN American Water
Commercial Sales per Customer
(10-year winter trend)
y = -1.1117x + 71988
R² = 0.3529
*Annual Decline = 4,869 gallons/customer/year
* 1.39% is the annual rate of decline at 2011
*91% of usage is base usage
* 10 winter averages (Jan-Mar) were used to compile trend
Commercial Sales (Gallons/Customer/Month)
50,000
45,000
40,000
35,000
30,000
25,000
20,000
15,000
Jan-02
Jan-03
Jan-04
Dec-04
Jan-06
Jan-07
Jan-08
Dec-08
Jan-10
Jan-11
Jan-12
Dec-12
Jan-14
Jan-15
Jan-16
Monthly Comm Usage per Customer
Winter Avg (Jan-Mar)
Total Trend
Base Trend - Winter Average (Jan-Mar)

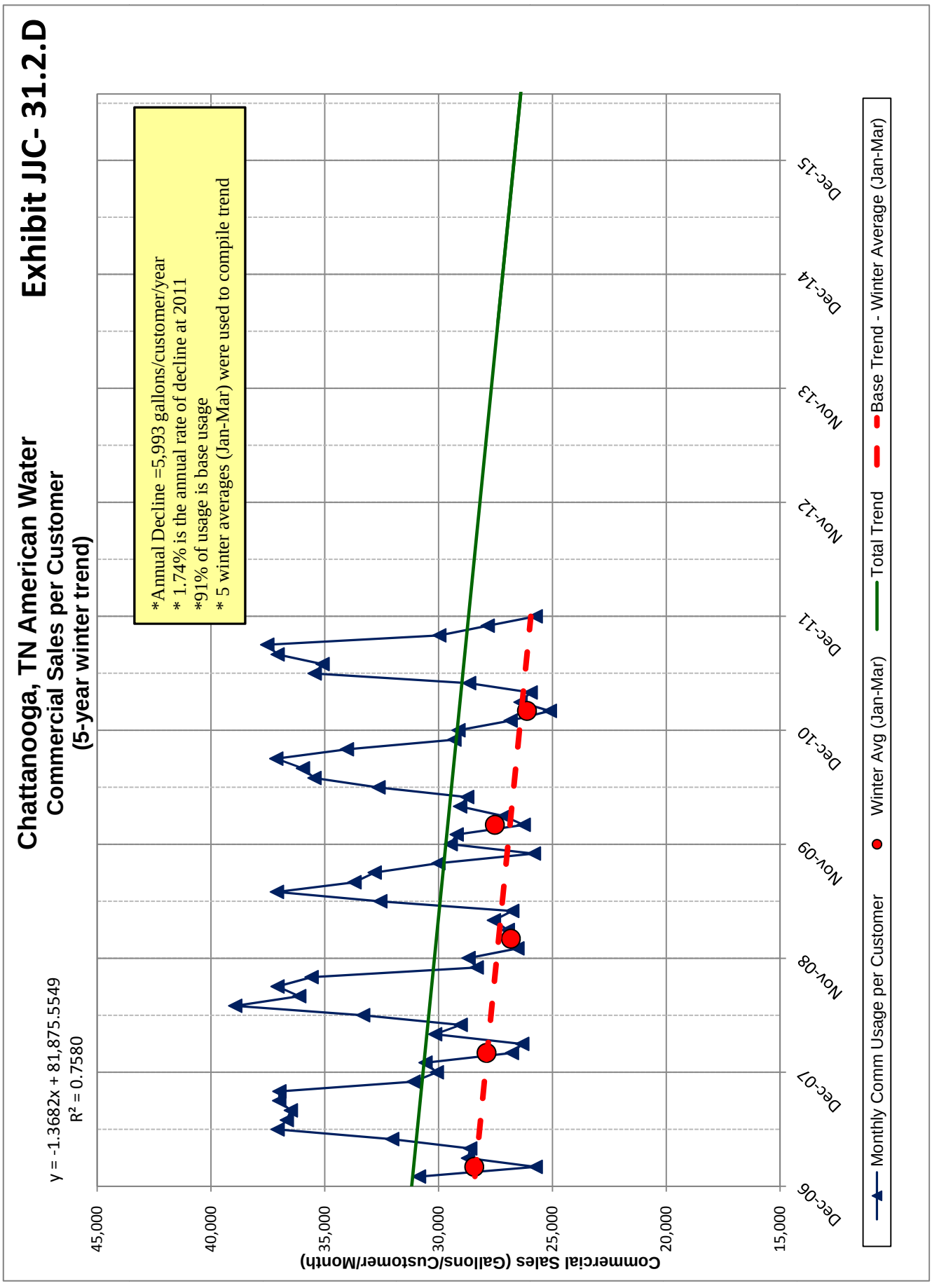


Exhibit JJC- 31.2.D
Chattanooga, TN American Water
Commercial Sales per Customer
(5-year winter trend)
y = -1.3682x + 81,875.5549
R² = 0.7580
*Annual Decline =5,993 gallons/customer/year
* 1.74% is the annual rate of decline at 2011
*91% of usage is base usage
* 5 winter averages (Jan-Mar) were used to compile trend
Commercial Sales (Gallons/Customer/Month)
45,000
40,000
35,000
30,000
25,000
20,000
15,000
Dec-06
Dec-07
Nov-08
Nov-09
Dec-10
Dec-11
Nov-12
Nov-13
Dec-14
Dec-15
Monthly Comm Usage per Customer
Winter Avg (Jan-Mar)
Total Trend
Base Trend - Winter Average (Jan-Mar)

Exhibit JJC- 31.1.A

CHATTANOOGA, TENNESSEE AMERICAN WATER

Residential Customer and Consumption Data
January 2002- December 2011

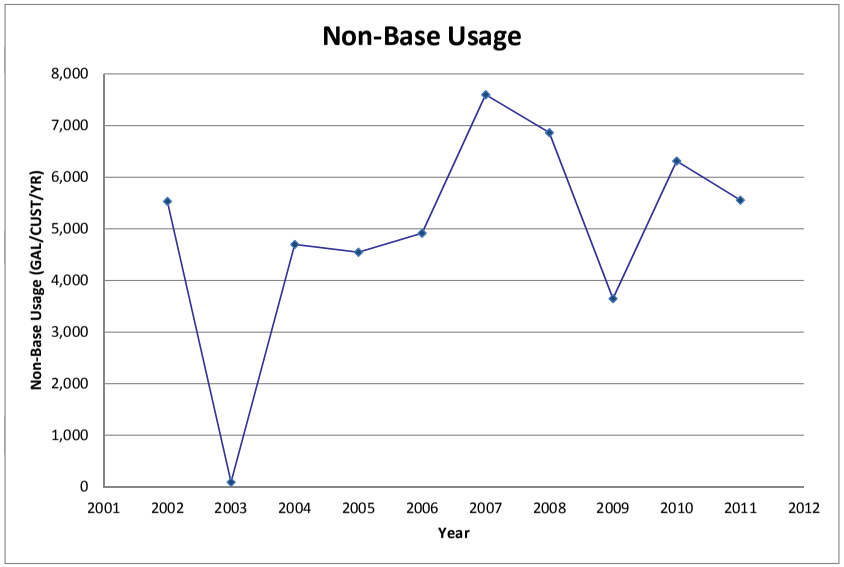
DATE	Day	USAGE (KGAL)	# Cust.	Mo. Usage per cust.	Winter Avg. Mo. Usage Per Cust. (JAN-MAR)	3-MONTH WINTER JANUARY - MARCH 10-YEAR Trendline 2002-2011	10-YEAR % Base 90.7%	5-YEAR Trendline 2007-2011	5-YEAR % Base 90.7%
							Non-Base Usage (gal/cust/mo) 414.75		Non-Base Usage (gal/cust/mo) 414.75
Jan-02	37257	274,368	60,233	4,555		4,317			
Feb-02	37288	252,050	60,300	4,180	4,280	4,311			
Mar-02	37316	247,680	60,348	4,104		4,306			
Apr-02	37347	253,959	60,406	4,204		4,300			
May-02	37377	271,891	60,442	4,498		4,295			
Jun-02	37408	304,131	60,641	5,015		4,289	y = -0.1826x + 11,119.9289		
Jul-02	37438	358,931	60,709	5,912		4,284	R² = 0.8510		
Aug-02	37469	351,510	60,626	5,798		4,278			
Sep-02	37500	343,887	60,692	5,666		4,272			
Oct-02	37530	293,925	60,653	4,846		4,267			
Nov-02	37561	267,075	60,496	4,415		4,261			
Dec-02	37591	255,054	60,344	4,227		4,256			
Jan-03	37622	234,611	60,371	3,886		4,250			
Feb-03	37653	265,318	60,467	4,388	4,441	4,244			
Mar-03	37681	305,549	60,505	5,050		4,239			
Apr-03	37712	202,285	60,439	3,347		4,234			
May-03	37742	243,666	60,579	4,022		4,228			
Jun-03	37773	331,179	60,635	5,462		4,223			
Jul-03	37803	325,332	60,735	5,357		4,217			
Aug-03	37834	285,492	60,929	4,686		4,211			
Sep-03	37865	299,193	61,041	4,902		4,206			
Oct-03	37895	279,342	61,090	4,573		4,200			
Nov-03	37926	221,991	61,137	3,631		4,195			
Dec-03	37956	278,313	60,951	4,566		4,189			
Jan-04	37987	273,899	60,905	4,497		4,184			
Feb-04	38018	224,241	61,034	3,674	4,074	4,178			
Mar-04	38047	247,709	61,156	4,050		4,173			
Apr-04	38078	271,144	61,335	4,421		4,167			
May-04	38108	271,407	61,410	4,420		4,161			
Jun-04	38139	319,245	61,600	5,183		4,156			
Jul-04	38169	291,424	61,687	4,724		4,150			
Aug-04	38200	308,520	61,802	4,992		4,145			
Sep-04	38231	298,804	61,848	4,831		4,139			
Oct-04	38261	277,006	61,985	4,469		4,133			
Nov-04	38292	239,885	61,750	3,885		4,128			
Dec-04	38322	266,315	61,688	4,317		4,122			
Jan-05	38353	284,772	61,481	4,632		4,117			
Feb-05	38384	223,752	61,626	3,631	4,059	4,111			
Mar-05	38412	241,985	61,842	3,913		4,106			
Apr-05	38443	264,845	61,965	4,274		4,100			
May-05	38473	257,056	62,061	4,142		4,095			
Jun-05	38504	319,265	62,262	5,128		4,089			
Jul-05	38534	274,141	62,358	4,396		4,084			
Aug-05	38565	321,583	62,593	5,138		4,078			
Sep-05	38596	314,674	62,728	5,016		4,072			
Oct-05	38626	294,943	62,640	4,709		4,067			
Nov-05	38657	255,622	62,474	4,092		4,061			
Dec-05	38687	274,801	62,328	4,409		4,056			
Jan-06	38718	269,530	62,337	4,324		4,050			
Feb-06	38749	225,381	62,533	3,604	4,035	4,044			
Mar-06	38777	261,577	62,634	4,176		4,039			
Apr-06	38808	225,497	62,798	3,591		4,034			
May-06	38838	292,111	63,009	4,636		4,028			
Jun-06	38869	321,428	63,184	5,087		4,022			
Jul-06	38899	331,341	63,356	5,230		4,017			
Aug-06	38930	352,728	63,547	5,551		4,011			
Sep-06	38961	299,353	63,532	4,712		4,006			
Oct-06	38991	293,431	63,565	4,616		4,000			
Nov-06	39022	249,382	63,436	3,931		3,995	y = -0.1325x + 9123.9		
Dec-06	39052	257,490	63,356	4,064		3,989	R² = 0.7579		
Jan-07	39083	282,005	63,517	4,440		3,983		3,945	
Feb-07	39114	224,383	63,612	3,527	3,970	3,978		3,941	
Mar-07	39142	251,522	63,784	3,943		3,973		3,938	
Apr-07	39173	258,304	63,862	4,045		3,967		3,933	
May-07	39203	301,215	63,995	4,707		3,961		3,930	
Jun-07	39234	367,325	64,109	5,730		3,956		3,925	
Jul-07	39264	342,680	64,121	5,344		3,950		3,921	
Aug-07	39295	339,089	64,201	5,282		3,945		3,917	
Sep-07	39326	333,215	64,339	5,179		3,939		3,913	
Oct-07	39356	338,741	64,260	5,271		3,934		3,909	
Nov-07	39387	266,070	64,078	4,152		3,928		3,905	
Dec-07	39417	256,376	64,090	4,000		3,922		3,901	
Jan-08	39448	287,562	64,123	4,485		3,917		3,897	
Feb-08	39479	230,409	64,143	3,592	3,826	3,911		3,893	
Mar-08	39508	218,662	64,262	3,403		3,906		3,889	
Apr-08	39539	267,636	64,324	4,161		3,900		3,885	
May-08	39569	253,609	64,502	3,932		3,895		3,881	
Jun-08	39600	312,126	64,553	4,835		3,889		3,877	
Jul-08	39630	360,982	64,545	5,593		3,883		3,873	
Aug-08	39661	318,540	64,724	4,922		3,878		3,869	
Sep-08	39692	327,161	64,647	5,061		3,872		3,865	
Oct-08	39722	323,993	64,547	5,019		3,867		3,861	
Nov-08	39753	236,435	64,259	3,679		3,861		3,857	
Dec-08	39783	268,221	64,262	4,174		3,856		3,853	
Jan-09	39814	258,120	64,414	4,007		3,850		3,849	
Feb-09	39845	246,225	64,095	3,842	3,883	3,844		3,844	
Mar-09	39873	243,777	64,163	3,799		3,839		3,841	
Apr-09	39904	239,107	64,083	3,731		3,833		3,837	
May-09	39934	250,021	64,090	3,901		3,828		3,833	
Jun-09	39965	305,236	64,224	4,753		3,822		3,829	
Jul-09	39995	367,447	64,321	5,713		3,817		3,825	
Aug-09	40026	307,869	64,400	4,781		3,811		3,820	
Sep-09	40057	291,368	64,304	4,531		3,806		3,816	
Oct-09	40087	260,805	64,139	4,066		3,800		3,812	
Nov-09	40118	228,718	64,099	3,568		3,794		3,808	
Dec-09	40148	269,525	63,989	4,212		3,789		3,804	
Jan-10	40179	259,329	63,921	4,057		3,783		3,800	
Feb-10	40210	231,028	63,981	3,611	3,819	3,778		3,796	
Mar-10	40238	242,985	64,131	3,789		3,772		3,792	
Apr-10	40269	252,614	64,359	3,925		3,767		3,788	
May-10	40299	257,090	64,400	3,992		3,761		3,784	
Jun-10	40330	306,956	64,574	4,754		3,756		3,780	
Jul-10	40360	333,528	64,709	5,154		3,750		3,776	
Aug-10	40391	323,423	64,748	4,995		3,745		3,772	
Sep-10	40422	336,320	64,795	5,191		3,739		3,768	
Oct-10	40452	310,025	64,731	4,789		3,733		3,764	
Nov-10	40483	255,676	64,594	3,958		3,728		3,760	
Dec-10	40513	273,045	64,486	4,234		3,722		3,756	
Jan-11	40544	250,997	64,325	3,902		3,717		3,752	
Feb-11	40575	229,477	64,366	3,565	3,732	3,711		3,748	
Mar-11	40603	240,350	64,461	3,729		3,706		3,744	
Apr-11	40634	246,332	64,326	3,829		3,700		3,740	
May-11	40664	256,424	64,391	3,982		3,695		3,736	
Jun-11	40695	339,273	64,667	5,246		3,689		3,732	
Jul-11	40725	300,188	64,811	4,632		3,684		3,728	
Aug-11	40756	354,104	64,862	5,459		3,678		3,724	
Sep-11	40787	334,434	64,925	5,151		3,672		3,720	
Oct-11	40817	260,518	64,811	4,020		3,667		3,716	
Nov-11	40848	232,678	64,736	3,594		3,661		3,712	
Dec-11	40878	237,936	64,571	3,685		3,656		3,708	

			WINTER (BASE)	TOTAL:	WINTER (BASE)	TOTAL:
12/31/2011	40908	**(Base) + (10-yr Avg Non-Base) 12/31/2011:**	3,650	4,065	3,704	4,118
11/30/2013	41608		3,522	3,937	3,611	4,026
7/1/2014	41821		3,483	3,898	3,583	3,997
7/1/2015	42186		3,417	3,832	3,534	3,949
7/1/2016	42552		3,350	3,765	3,486	3,901
7/1/2017	42917		3,283	3,698	3,437	3,852
7/1/2018	43282		3,217	3,631	3,389	3,804
			-67	gal/cust/month	-48	gal/cust/month
			-804	gal/cust/year	-576	gal/cust/year
			Annual rate at 2011	-1.65%	Annual rate at 2011	-1.17%

Calculation of Percentage of Usage that is Base Usage

Exhibit JJC- 31.1.B

	Basis of Calc.	Unit	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	10-YR AVG
CHATTANOOGA, TENNESSEE													
Winter Residential Usage	Jan-Mar	KGAL	774,098	805,478	745,849	750,509	756,488	757,910	736,633	748,122	733,342	720,824	
Winter Residential Usage Per Day	Divide by 90 or 91	KGAL/DAY	8,601	8,950	8,196	8,339	8,405	8,421	8,095	8,312	8,148	8,009	
Annual Base Residential Usage	Multiply by 365 or 366	KGAL	3,139,397	3,266,661	2,999,788	3,043,731	3,067,979	3,073,746	2,962,722	3,034,050	2,974,109	2,923,342	
Total Annual Residential Usage	Jan-Dec		3,474,461	3,272,271	3,289,599	3,327,439	3,379,249	3,560,925	3,405,336	3,268,218	3,382,019	3,282,711	
Percent Base Residential Usage		%	90.4%	99.8%	91.2%	91.5%	90.8%	86.3%	87.0%	92.8%	87.9%	89.1%	90.7%
Annual Non-Base Residential Usage		KGAL	335,064	5,610	289,811	283,708	311,270	487,179	442,614	234,168	407,910	359,369	
Average Number of Customers	Apr-Dec		60,557	60,837	61,678	62,379	63,309	64,117	64,485	64,183	64,600	64,678	
Non-Base Usage	Apr-Dec	GAL/CUST/YR	5,533	92	4,699	4,548	4,917	7,598	6,864	3,648	6,314	5,556	**4,977**



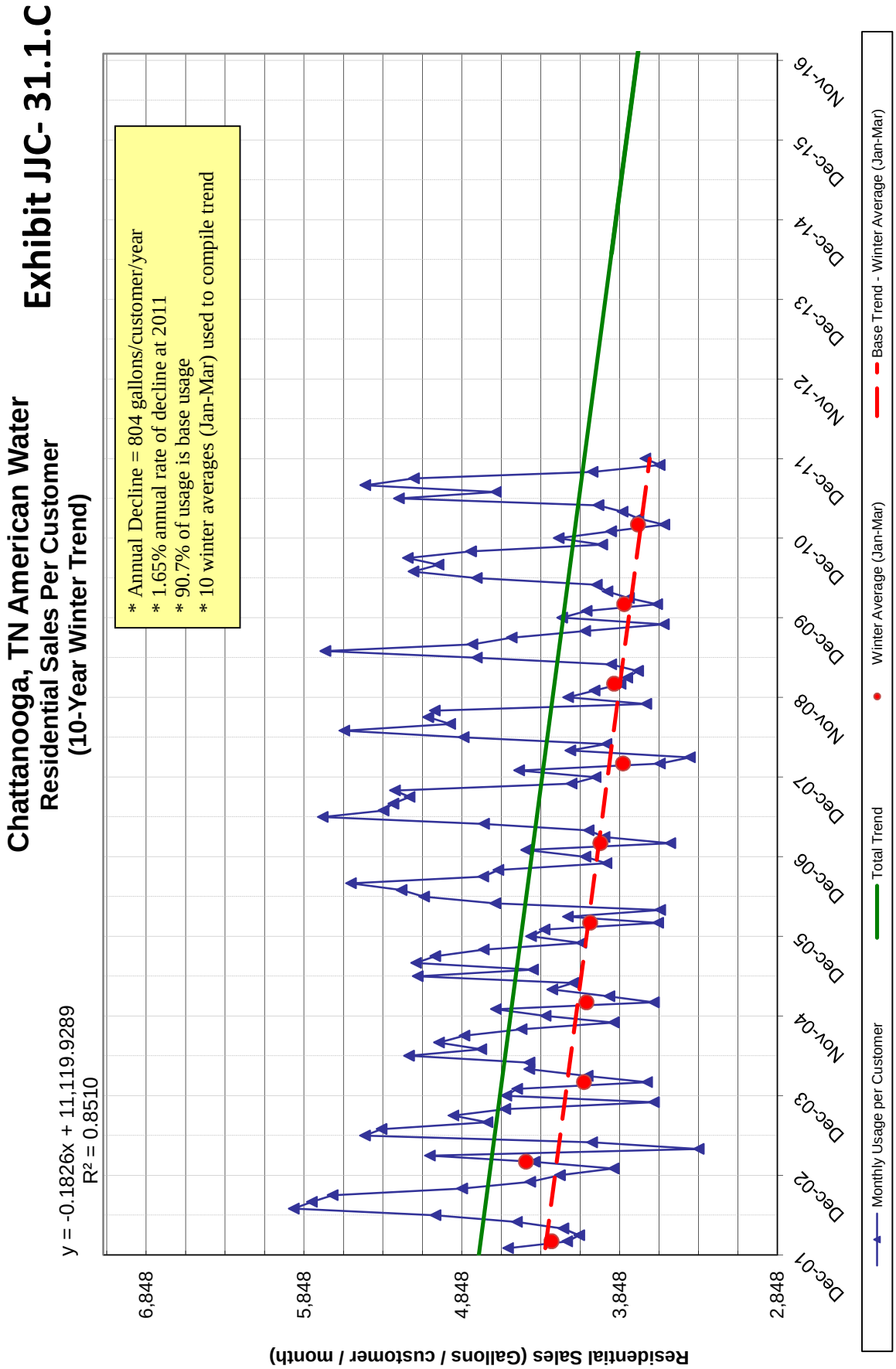


Exhibit JJC- 31.1.C
Chattanooga, TN American Water
Residential Sales Per Customer
(10-Year Winter Trend)
y = -0.1826x + 11,119.9289
R² = 0.8510
* Annual Decline = 804 gallons/customer/year
* 1.65% annual rate of decline at 2011
* 90.7% of usage is base usage
* 10 winter averages (Jan-Mar) used to compile trend
Residential Sales (Gallons / customer / month)
6,848
5,848
4,848
3,848
2,848
Dec-01
Dec-02
Dec-03
Nov-04
Dec-05
Dec-06
Dec-07
Nov-08
Dec-09
Dec-10
Dec-11
Nov-12
Dec-13
Dec-14
Dec-15
Nov-16
Monthly Usage per Customer
Total Trend
Winter Average (Jan-Mar)
Base Trend - Winter Average (Jan-Mar)

Exhibit JJC- 31.1.D

Chattanooga,TN American Water
Residential Sales Per Customer
(5-Year Winter Trend)

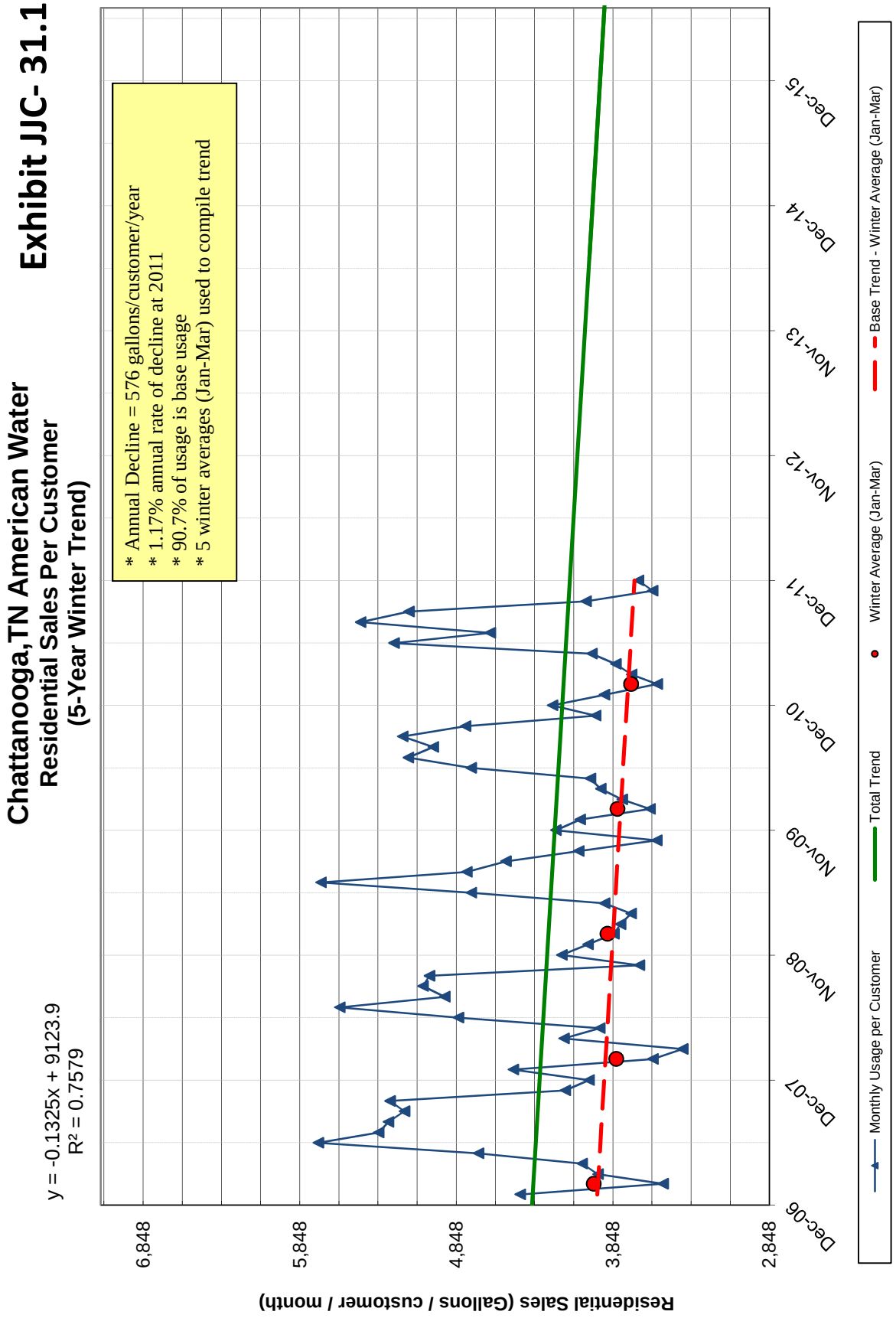


Exhibit JJC- 31.4.A

CHATTANOOGA, TENNESSEE AMERICAN WATER
Commercial Customer and Industrial Data
December 2001 - December 2011

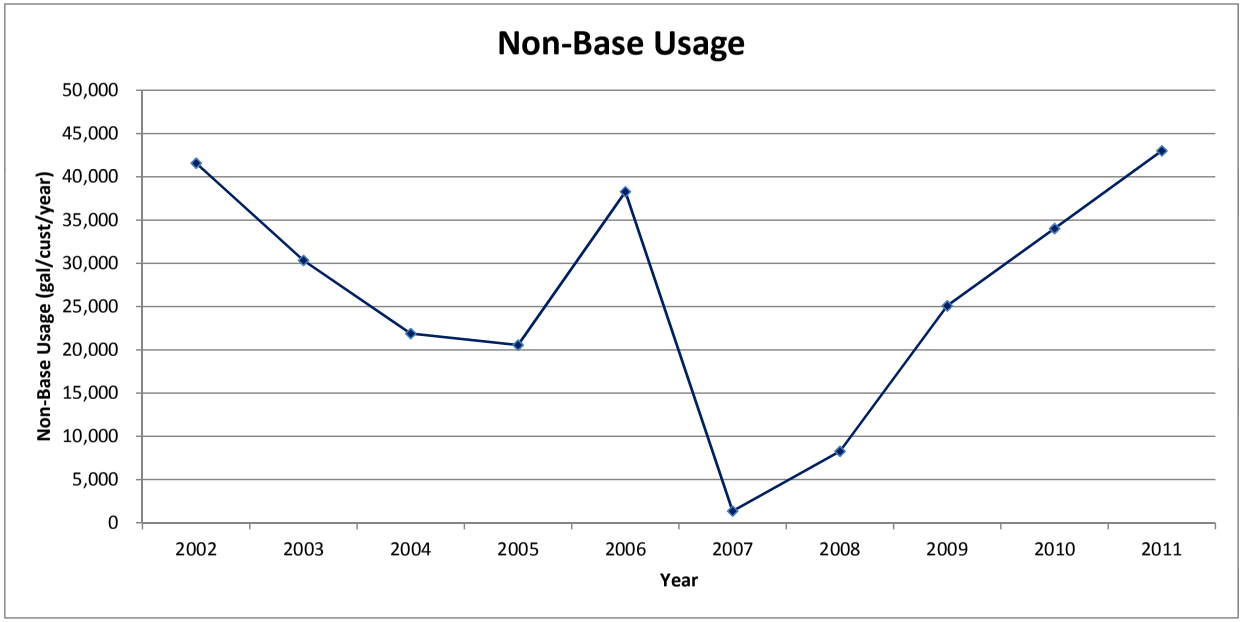
DATE	Day	USAGE (KGAL)	# Cust.	Mo. Usage per cust.	Winter Avg. Mo. Usage Per Cust. (DEC - APR)	5-MONTH WINTER DECEMBER - APRIL 10-YEAR Trendline 2003-2012	10-YEAR % Base 92.9% Non-Base Usage (gal/cust/mo) 2,203.42	5-YEAR Trendline 2008-2012	5-YEAR % Base 92.9% Non-Base Usage (gal/cust/mo) 2,203.42
Dec-01	37,226	236,691	7,902	29,953		29,956			
Jan-02	37,257	237,384	7,918	29,980	28,994	29,934	y = -0.7224x + 56848		
Feb-02	37,288	220,641	7,934	27,810		29,911	R^2 = 0.2702		
Mar-02	37,316	221,638	7,983	27,764		29,891			
Apr-02	37,347	236,201	8,017	29,463		29,869			
May-02	37,377	247,253	8,032	30,783		29,847			
Jun-02	37,408	331,456	8,084	41,001		29,824			
Jul-02	37,438	257,534	8,109	31,759		29,803			
Aug-02	37,469	305,586	8,137	37,555		29,780			
Sep-02	37,500	301,621	8,209	36,743		29,758			
Oct-02	37,530	274,885	8,213	33,469		29,736			
Nov-02	37,561	253,521	8,189	30,959		29,714			
Dec-02	37,591	233,487	8,192	28,502		29,692			
Jan-03	37,622	207,576	8,207	25,293		29,670			
Feb-03	37,653	205,040	8,244	24,871	27,764	29,647			
Mar-03	37,681	280,800	8,275	33,934		29,627			
Apr-03	37,712	218,737	8,342	26,221		29,605			
May-03	37,742	216,574	8,381	25,841		29,583			
Jun-03	37,773	344,664	8,361	41,223		29,561			
Jul-03	37,803	299,972	8,370	35,839		29,539			
Aug-03	37,834	256,573	8,360	30,691		29,517			
Sep-03	37,865	275,079	8,334	33,007		29,494			
Oct-03	37,895	267,545	8,295	32,254		29,473			
Nov-03	37,926	216,293	8,274	26,141		29,450			
Dec-03	37,956	241,305	8,260	29,214		29,429			
Jan-04	37,987	276,894	8,148	33,983		29,406			
Feb-04	38,018	276,894	8,135	34,037	31,597	29,384			
Mar-04	38,047	247,039	8,169	30,241		29,363			
Apr-04	38,078	249,534	8,179	30,509		29,340			
May-04	38,108	244,590	8,202	29,821		29,319			
Jun-04	38,139	296,368	8,242	35,958		29,296			
Jul-04	38,169	278,729	8,254	33,769		29,275			
Aug-04	38,200	299,176	8,254	36,246		29,252			
Sep-04	38,231	293,816	8,221	35,740		29,230			
Oct-04	38,261	322,565	8,214	39,270		29,208			
Nov-04	38,292	263,274	8,191	32,142		29,186			
Dec-04	38,322	248,783	8,189	30,380		29,164			
Jan-05	38,353	309,193	8,148	37,947		29,142			
Feb-05	38,384	232,169	8,153	28,477	31,142	29,119			
Mar-05	38,412	234,321	8,160	28,716		29,099			
Apr-05	38,443	247,294	8,191	30,191		29,077			
May-05	38,473	270,321	8,188	33,014		29,055			
Jun-05	38,504	284,967	8,223	34,655		29,033			
Jul-05	38,534	281,845	8,221	34,284		29,011			
Aug-05	38,565	290,710	8,233	35,310		28,989			
Sep-05	38,596	300,690	8,244	36,474		28,966			
Oct-05	38,626	280,006	8,234	34,006		28,945			
Nov-05	38,657	262,871	8,219	31,983		28,922	y = -1.0615x + 70176		
Dec-05	38,687	246,903	8,208	30,081		28,901	R^2 = 0.5267		
Jan-06	38,718	247,002	8,178	30,203		28,878		29,077	
Feb-06	38,749	212,969	8,185	26,019	28,615	28,856		29,044	
Mar-06	38,777	257,214	8,155	31,541		28,835		29,014	
Apr-06	38,808	206,542	8,186	25,231		28,813		28,981	
May-06	38,838	292,320	8,186	35,710		28,791		28,949	
Jun-06	38,869	290,413	8,231	35,283		28,769		28,917	
Jul-06	38,899	280,863	8,228	34,135		28,747		28,885	
Aug-06	38,930	322,192	8,234	39,129		28,725		28,852	
Sep-06	38,961	272,617	8,225	33,145		28,703		28,819	
Oct-06	38,991	285,026	8,211	34,713		28,681		28,787	
Nov-06	39,022	230,106	8,191	28,093		28,659		28,754	
Dec-06	39,052	227,225	8,168	27,819		28,637		28,722	
Jan-07	39,083	251,924	8,163	30,862		28,614		28,689	
Feb-07	39,114	210,348	8,173	25,737	28,348	28,592		28,656	
Mar-07	39,142	235,698	8,210	28,709		28,572		28,627	
Apr-07	39,173	235,843	8,242	28,615		28,549		28,594	
May-07	39,203	264,083	8,242	32,041		28,528		28,562	
Jun-07	39,234	307,137	8,284	37,076		28,505		28,529	
Jul-07	39,264	303,212	8,269	36,669		28,484		28,497	
Aug-07	39,295	302,586	8,292	36,491		28,461		28,464	
Sep-07	39,326	307,039	8,297	37,006		28,439		28,431	
Oct-07	39,356	306,989	8,298	36,996		28,417		28,400	
Nov-07	39,387	256,440	8,246	31,099		28,395		28,367	
Dec-07	39,417	247,611	8,232	30,079		28,373		28,335	
Jan-08	39,448	250,852	8,204	30,577		28,351		28,302	
Feb-08	39,479	219,399	8,192	26,782	28,784	28,328		28,269	
Mar-08	39,508	216,745	8,232	26,330		28,307		28,238	
Apr-08	39,539	249,256	8,266	30,154		28,285		28,205	
May-08	39,569	240,409	8,281	29,031		28,263		28,174	
Jun-08	39,600	277,313	8,324	33,315		28,241		28,141	
Jul-08	39,630	324,219	8,327	38,936		28,219		28,109	
Aug-08	39,661	301,254	8,339	36,126		28,197		28,076	
Sep-08	39,692	309,222	8,340	37,077		28,174		28,043	
Oct-08	39,722	296,054	8,320	35,583		28,153		28,011	
Nov-08	39,753	234,683	8,285	28,326		28,130		27,978	
Dec-08	39,783	236,945	8,259	28,689		28,109		27,946	
Jan-09	39,814	218,880	8,248	26,537		28,086		27,913	
Feb-09	39,845	221,144	8,196	26,982	27,349	28,064		27,881	
Mar-09	39,873	219,081	8,125	26,964		28,044		27,851	
Apr-09	39,904	224,995	8,160	27,573		28,021		27,818	
May-09	39,934	218,611	8,167	26,768		28,000		27,786	
Jun-09	39,965	267,226	8,207	32,561		27,977		27,753	
Jul-09	39,995	304,789	8,214	37,106		27,956		27,721	
Aug-09	40,026	277,539	8,236	33,698		27,933		27,688	
Sep-09	40,057	269,389	8,211	32,808		27,911		27,655	
Oct-09	40,087	246,027	8,198	30,011		27,889		27,624	
Nov-09	40,118	210,947	8,172	25,813		27,867		27,591	
Dec-09	40,148	239,487	8,126	29,472		27,845		27,559	
Jan-10	40,179	237,172	8,120	29,208		27,823		27,526	
Feb-10	40,210	212,482	8,091	26,262	28,224	27,800		27,493	
Mar-10	40,238	219,446	8,091	27,122		27,780		27,463	
Apr-10	40,269	235,751	8,113	29,058		27,758		27,430	
May-10	40,299	233,453	8,121	28,747		27,736		27,399	
Jun-10	40,330	265,506	8,134	32,642		27,714		27,366	
Jul-10	40,360	288,201	8,129	35,453		27,692		27,334	
Aug-10	40,391	292,691	8,139	35,962		27,670		27,301	
Sep-10	40,422	302,367	8,143	37,132		27,647		27,268	
Oct-10	40,452	277,742	8,161	34,033		27,625		27,236	
Nov-10	40,483	238,751	8,146	29,309		27,603		27,203	
Dec-10	40,513	236,380	8,115	29,129		27,581		27,171	
Jan-11	40,544	217,574	8,106	26,841		27,559		27,139	
Feb-11	40,575	203,196	8,091	25,114	26,690	27,537		27,106	
Mar-11	40,603	214,877	8,138	26,404		27,516		27,076	
Apr-11	40,634	210,638	8,114	25,960		27,494		27,043	
May-11	40,664	233,214	8,137	28,661		27,472		27,011	
Jun-11	40,695	288,634	8,143	35,446		27,450		26,978	
Jul-11	40,725	285,932	8,146	35,101		27,428		26,946	
Aug-11	40,756	301,814	8,141	37,073		27,406		26,914	
Sep-11	40,787	305,154	8,131	37,530		27,383		26,881	
Oct-11	40,817	243,511	8,125	29,971		27,362		26,849	
Nov-11	40,848	225,905	8,113	27,845		27,339		26,816	
Dec-11	40,878	208,785	8,112	25,738		27,318		26,784	

			WINTER (BASE)	TOTAL TREND PROJ.	WINTER (BASE)	TOTAL:
12/31/2011	40,908	(Base) + (10-yr Avg Non-Base) 12/31/2011:	27,296	29,499	26,752	28,956
11/30/2013	41,608		26,790	28,994	26,009	28,213
7/1/2014	41,821		26,637	28,840	25,783	27,986
7/1/2015	42,186		26,373	28,576	25,396	27,599
7/1/2016	42,552		26,108	28,312	25,007	27,210
7/1/2017	42,917		25,845	28,048	24,620	26,823
7/1/2018	43,282		25,581	27,784	24,232	26,436
			(264)	(gal/cust/month)	(387)	(gal/cust/month)
			(3,164)	(gal/cust/year)	-4,649	(gal/cust/year)
			Annual Rate at 2011	-0.89%	Annual Rate at 2011	-1.34%

Calculation of Percentage of Usage that is Base Usage

Exhibit JJC- 31.4.B

	Basis of Calc.	Unit	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	10-YR AVG
CHATTANOOGA, TENNESSEE													
Winter Commercial Usage	Dec-Apr	KGAL	1,152,555	1,145,640	1,291,666	1,271,760	1,170,630	1,425,121	1,183,863	1,121,045	1,144,338	1,082,665	
Winter Commercial Usage Per Day	Divide by 151 or 152	KGAL/DAY	7,633	7,587	8,498	8,422	7,753	9,438	7,789	7,424	7,578	7,170	
Annual Base Commercial Usage	Multiply by 365 or 366	KGAL	2,785,978	2,769,262	3,110,196	3,074,122	2,829,669	3,444,829	2,850,617	2,709,811	2,766,115	2,617,038	
Total Annual Commercial Usage	Dec-Nov	KGAL	3,124,411	3,022,340	3,290,184	3,243,170	3,144,167	3,456,135	2,919,406	2,915,573	3,043,049	2,966,829	
Percent Base Commercial Usage		%	89%	92%	95%	95%	90%	100%	98%	93%	91%	88%	93%
Annual Non-Base Commercial Usage		KGAL	338,434	253,078	179,988	169,048	314,498	11,306	68,789	205,762	276,934	349,791	
Average Number of Customers	May - Nov		8,139	8,339	8,225	8,223	8,215	8,275	8,317	8,201	8,139	8,134	
Non-Base Usage	May - Nov	GAL/CUST/YR	41,582	30,348	21,882	20,558	38,283	1,366	8,271	25,091	34,026	43,005	26,441



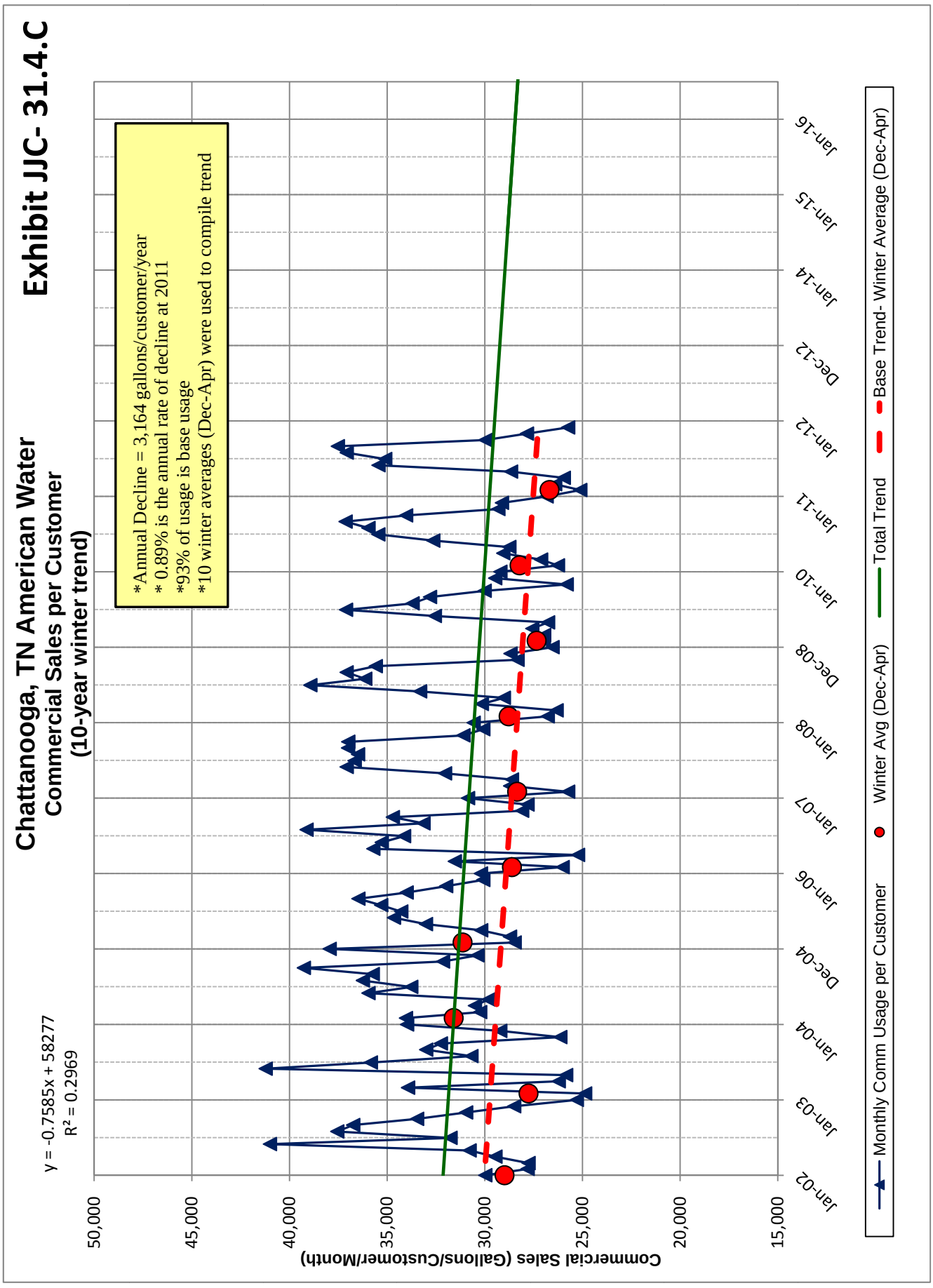


Exhibit JJC- 31.4.C
Chattanooga, TN American Water
Commercial Sales per Customer
(10-year winter trend)
*Annual Decline = 3,164 gallons/customer/year
* 0.89% is the annual rate of decline at 2011
*93% of usage is base usage
*10 winter averages (Dec-Apr) were used to compile trend
y = -0.7585x + 58277
R² = 0.2969
Commercial Sales (Gallons/Customer/Month)
50,000
45,000
40,000
35,000
30,000
25,000
20,000
15,000
Jan-02
Jan-03
Jan-04
Dec-04
Jan-06
Jan-07
Jan-08
Dec-08
Jan-10
Jan-11
Jan-12
Dec-12
Jan-14
Jan-15
Jan-16
Monthly Comm Usage per Customer
Winter Avg (Dec-Apr)
Total Trend
Base Trend- Winter Average (Dec-Apr)

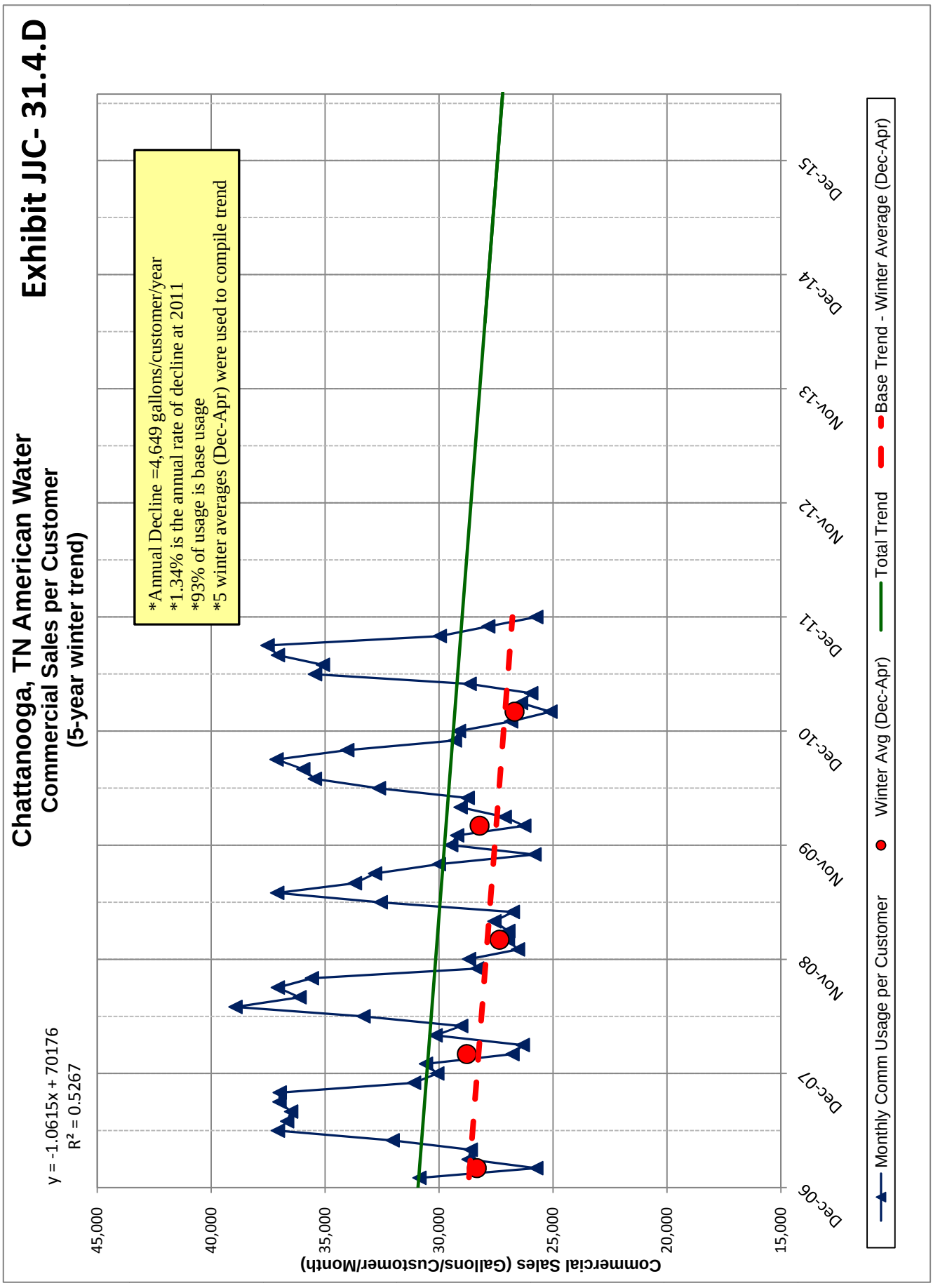


Exhibit JJC- 31.4.D
Chattanooga, TN American Water
Commercial Sales per Customer
(5-year winter trend)
y = -1.0615x + 70176
R² = 0.5267
*Annual Decline =4,649 gallons/customer/year
*1.34% is the annual rate of decline at 2011
*93% of usage is base usage
*5 winter averages (Dec-Apr) were used to compile trend
Commercial Sales (Gallons/Customer/Month)
45,000
40,000
35,000
30,000
25,000
20,000
15,000
Dec-06
Dec-07
Nov-08
Nov-09
Dec-10
Dec-11
Nov-12
Nov-13
Dec-14
Dec-15
Monthly Comm Usage per Customer
Winter Avg (Dec-Apr)
Total Trend
Base Trend - Winter Average (Dec-Apr)

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: James J. Chelius

Question:

32. Provide all workpapers, output of statistical software packages, studies, journal articles and similar materials used by James Chelius in developing the methodology used to determine declining usage.

Response:

There are voluminous studies and references regarding the concept of declining usage trends, and thus indirectly used in the preparation of Mr. Chelius' testimony methodology. Mr. Chelius' department has been researching and analyzing the trends in consumption over the last decade constantly improving the methodology along the way. Please refer to response to Item 29 of this same data request for references used directly in the development of Mr. Chelius' testimony. Other sources such as Forecasting Urban Water Demand 2nd edition (B. Billings et. al. AWWA. 2008) have been used for guidance and supporting documentation. Since this is a copyrighted publication, we are not authorized to copy it.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Don Petry

Question:

33. The Company added the inflation factor of 2.2% (2012) and the inflation factor of 1.742% (2013) to calculate its 3.942% of growth rate. Using the Company's methodology, should the growth rate for the attrition period be 3.9803% (Attrition amount = 1.022 * 1.01742)? If the answer is "yes", please provide corrected work papers and revised exhibits. If the answer is "no", please explain.

Response:

Yes. Please see attached file of corrected exhibits.

Petitioner's Exhibit FS-1-Summary Revenue Requirement-GMV
Schedule FS-1.1

Tennessee American Water Company
Docket No. 12-XXXXX
Calculation of Proposed Revenue Increase
Based on Pro Forma Operating Results for the Attrition Period Ending November 30, 2013
and Rate Base as of November 30, 2013

Type of Filing: __X__ Original _____ Updated _____ Revised

Line Number	Description	Total Company
1		
2	**Present Rate Utility Operating Income:**	
3		
4	**Operating Revenue at Present Rates:**	$ 42,842,514
5		
6	**Less: Deductions:**	
7	Operating and Maintenance:	$ 24,344,041
8	Depreciation:	7,180,486
9	Amortization:	29,307
10	General Taxes:	5,009,904
11	State Income Taxes:	200,988
12	Federal Income Taxes:	1,118,359
13	**Total Deductions:**	$ 37,883,084
14		
15	**Pro Forma Present Rate Utility Operating Income:**	$ 4,959,430
16		
17		
18		
19		

Line Number	Revenue Requirement and Increase Comparison:	Total Company
20		
21		
22		
23	Net Original Cost Rate Base	$ 135,820,256
24	Rate of Return	8.23%
25		
26	Net Operating Income Required for Return on Original Cost Rate Base	$ 11,178,007
27		
28	Less: Pro Forma Net Operating Income Based on Current Rates	$ 4,959,430
29		
30	Increase in Net Operating Income Required	$ 6,218,577
31		
32	Gross Revenue Conversion Factor	172.0990%
33		
34	Increase in Revenue Requirement (Based on Net Original Cost Rate Base)	$ 10,702,109
35		
36	Less: Additional Late Payment Fee Attributable to Rate Increase	$ 89,210
37		
38	Total Revenue Requirement Requested	$ 10,612,899
39		
40	**Percentage Increase in over Operating Revenue at Present Rates:**	24.98%
41		
42		

Petitioner's Exhibit FS-1-Summary Revenue Requirement-GMV
Schedule FS-1.2

Tennessee American Water Company
Docket No. 12-XXXXX
Income Statement at Proposed Rates

Type of Filing: __X__ Original _____ Updated _____ Revised

Line Number	Description	Gross Revenue Conversion Factor Percentage	Total Company
1			
2	**Increases by Line Items from Gross Revenue Conversion Factor Calculation**		
3	Operating and Maintenance Expenses	2.1483%	$ 94,403
4	General Taxes	7.8421%	344,607
5	State Income Taxes	15.3259%	673,469
6	Federal Income Taxes	74.6837%	3,281,842
7			
8	Total Increase:	100.0000%	$ 4,394,321
9			
10	Operating Income		$ 6,218,578
11			
12	Revenues		$ 10,612,899
13			
14			
15	**Income Statement at Proposed Rates:**		
16			
17	**Operating Revenues at Proposed Rates:**		$ 53,455,413
18			
19	**Less: Deductions:**		
20	Operating and Maintenance Expenses		$ 24,438,444
21	Depreciation		7,180,486
22	Amortization		29,307
23	General Taxes		5,354,511
24	State Income Taxes		874,457
25	Federal Income Taxes		4,400,201
26			
27	**Total Deductions:**		$ 42,277,406
28			
29	**Pro Forma Operating Income:**		$ 11,178,007
30			

Petitioner's Exhibit FS-1-Summary Revenue Requirement-GMV
Schedule FS-1.3

Tennessee American Water Company
Docket No. 12-XXXXX
Calculation of Gross Revenue Conversion Factor

Type of Filing: __X__ Original _____ Updated _____ Revised

Line Number	Gross Revenue Conversion Factor Calculation	Gross Revenue Conversion Factor Calculation	Percentage of Total
1	Gross revenue Change	100.0000%	
2	Less: Bad Debt Rate/ Uncollectible Expense	0.9000%	2.1483%
3	Total Before Gross Income and TRA Fees	99.1000%	
4			
5	Less: TRA Utility Fee (Calculated at 0.325% of all revenue over $1,000,000)	0.3221%	0.7688%
6	Income Before State Income taxes	98.7779%	
7			
8	Less: State Income Tax @ 6.5%	6.4206%	15.3259%
9	Less: Gross Income Tax @ 3.0%	2.9633%	7.0733%
10	Income before Federal income Taxes	89.3940%	
11			
12	Less: Federal income Tax @ 35%	31.2879%	74.6837%
13			
14	Income after Income Taxes	58.1061%	100.0000%
15			
16	Gross Revenue Conversion Factor	172.0990%	

Tennessee American Water Company
Docket No. 12-XXXXX
Pro Forma Income Statement
For Test Year Ended 12/31/2011 & Attrition Year Ended 11/30/2013 (At Both Present and Proposed Rates)

Line Number	Description	Supporting Exhibit Reference	Test Year Ending 12/31/2011 Per Books	Test Year Adjustments	Normalized Test Year	Attrition Year at Present Rates: Attrition Year Adjustments	Attrition Year at Present Rates	Attrition Year at Proposed Rates: Adjustments for Proposed Rates	Attrition Year at Proposed Rates
1	**Operating Revenues**	Exhibit REV-1-Summary-DJP	$ 42,729,568	$ 445,591	$ 43,175,159	$ (332,644)	$ 42,842,514	$ 10,612,899	$ 53,455,413
2									
3	**Operating Expense**								
4	**Operation and Maintenance:**								
5	Labor	Exhibit EXP-1-Labor-MLS	$ 5,460,560	$ (319,062)	$ 5,141,498	$ 408,329	$ 5,549,827	$ -	$ 5,549,827
6	Purchased Water	Exhibit EXP-2-Purchased Water-LEK	44,212	5,088	49,300	859	50,159	-	50,159
7	Purchased Power	Exhibit EXP-3-Purchased Power-LEK	2,738,627	19,882	2,758,509	29,704	2,788,212	-	2,788,212
8	Chemicals	Exhibit EXP-4-Chemicals -LEK	1,039,056	(2,130)	1,036,926	(6,799)	1,030,128	-	1,030,128
9	Waste Disposal	Exhibit EXP-5-Waste Disposal-LEK	204,868	-	204,868	3,568	208,436	-	208,436
10	Support Services	Exhibit EXP-6-Support Services-LCB	5,081,165	319,830	5,400,995	415,571	5,816,566	-	5,816,566
11	Group Insurance	Exhibit EXP-7-Group Insurance-MLS	1,700,927	-	1,700,927	73,509	1,774,436	-	1,774,436
12	Pensions	Exhibit EXP-8-Pensions-MLS	2,872,406	-	2,872,406	(1,351,555)	1,520,851	-	1,520,851
13	Regulatory Expense	Exhibit EXP-9-Regulatory Expense-LCB	663,237	(406,041)	257,196	369,754	626,950	-	626,950
14	Insurance Other Than Group	Exhibit EXP-10-Insurance Other than Group-LCB	348,026	(790)	347,236	17,821	365,057	-	365,057
15	Customer Accounting	Exhibit EXP-11-Customer Accounting-DJP	1,256,731	(57,299)	1,199,432	15,501	1,214,932	94,403	1,309,335
16	Rents	Exhibit EXP-12-Rents-MLS	52,359	(43,985)	8,374	-	8,374	-	8,374
17	General Office Expense	Exhibit EXP-13-General Office Expense-DJP	319,665	(49,582)	270,083	10,750	280,834	-	280,834
18	Miscellaneous	Exhibit EXP-14-Miscellaneous Expense-DJP	2,444,361	(286,745)	2,157,616	(41,894)	2,115,722	-	2,115,722
19	Maintenance Expense	Exhibit EXP-15-Maintenance Expense-LEK	976,549	-	976,549	17,008	993,557	-	993,557
20									
21	**Total Operation and Maintenance Expense (Total of Lines 5-19):**		$ 25,202,749	$ (820,834)	$ 24,381,915	$ (37,874)	$ 24,344,041	$ 94,403	$ 24,438,444
22									
23									
24	**Depreciation Expense**	Exhibit EXP-16-Depreciation Expense-LCB	$ 4,615,384	$ 799,815	$ 5,415,199	$ 1,765,287	$ 7,180,486	$ -	$ 7,180,486
25	**Amortization**	Exhibit EXP-17-Amortization-LCB	422,920	(293,080)	129,840	(100,533)	29,307	-	29,307
26	**General Taxes**	Exhibit EXP-18-General Taxes and Fees-LEK	4,496,448	(18,982)	4,477,466	532,438	5,009,904	344,607	5,354,511
27	**State Income Taxes**	Exhibit EXP-19-State Income Tax-DJP	405,914	(32,456)	373,458	(172,471)	200,988	673,469	874,457
28	**Federal Income Taxes**	Exhibit EXP-20-Federal Income Tax-DJP	1,774,925	211,757	1,986,682	(868,323)	1,118,359	3,281,842	4,400,201
29									
30	**Total Operating Expenses (Line 21 + Lines 24-28):**		$ 36,918,340	$ (153,780)	$ 36,764,560	$ 1,118,524	$ 37,883,084	$ 4,394,321	$ 42,277,405
31									
32	**Utility Operating Income (Line 1 less Line 30):**		$ 5,811,228	$ 599,371	$ 6,410,599	$ (1,451,169)	$ 4,959,430	$ 6,218,578	$ 11,178,008
33									
34									
35									

Tennessee American Water Company
Docket No. 12-XXXXX
Pro Forma Adjustment of Customer Accounting Expense
For the Twelve Months Ended December 31, 2011

Type of Filing: __X__ Original _____ Updated _____ Revised

Line No.	Description	Test Year Actuals	Test Year Adjustments	Attrition Year Adjustments	Pro Forma Customer Accounting Expense
1	**Test Year for the 12 Months Ended December 31, 2011**	**$ 1,256,731**			$ 1,256,731
2					
3	**Test Year Adjustment of Customer Accounting Expense:**				
4	Adjustment for 2012 postal rate increase		$ 11,741		
5	3-yr Avg Chargeoff % to Normalized Test Year Revenues		(69,040)		
6					
7	**Total Test Year Adjustment of Customer Accounting Expense:**		$ (57,299)		(57,299)
8					
9	**Normalized Test Year of Customer Accounting Expense (Line 1 + Line 7):**				$ 1,199,432
10					
11	**Attrition Year Adjustment at Present Rates:**				
12					
13	Inflationary Factor of 3.98% applied to other customer accounting expenses			18,469	
14	3-yr Avg Chargeoff % to Attrition Year Revenues			(2,968)	
15					
16					
17	**Total Attrition Year Adjustment at Present Rates:**			$ 15,501	15,501
18					
19					
20	**Attrition Year at Proposed Rates (Line 9 + Line 17):**				$ 1,214,932
21					

Tennessee American Water Company
Docket No. 12-XXXXX
Pro Forma Adjustment of General Office Expense
For the Twelve Months Ended December 31, 2011

Witness Responsible:
Type of Filing: __X__ Original _____ Updated _____ Revised

Line No.	Description	Test Year Actuals	Normalizing Adjustments	Attrition Year Adjustments	Pro Forma General Office Expense
1	**Test Year for the 12 Months Ended December 31, 2011**	**$ 319,665**			$ 319,665
2					
3	**Test Year Adjustment of General Office Expense:**				
4			$ (49,582)		
5					
6					
7					
8					
9	**Total Test Year Adjustment of General Office Expense:**		$ (49,582)		(49,582)
10					
11	**Normalized Test Year of General Office Expense (Line 1 + Line 9):**				$ 270,083
12					
13	**Attrition Year Adjustment at Present Rates:**				
14	Inflationary Factor 3.98%			$ 10,750	
15					
16					
17					
18					
19	**Total Attrition Year Adjustment at Present Rates:**			$ 10,750	10,750
20					
21					
22	**Attrition Year at Present Rates (Line 11 + Line 19):**				$ 280,834
23					

Tennessee American Water Company
Docket No. 12-XXXXX
Pro Forma Adjustment of Miscellaneous Expense
Test Year for the 12 Months Ended December 31, 2011

Witness Responsible:
Type of Filing: __X__ Original _____ Updated _____ Revised

Line No.	Description	Test Year Actuals	Test Year Adjustments	Attrition Year Adjustments	Pro Forma Miscellaneous Expense
1	**Test Year for the 12 Months Ended December 31, 2011**	**$ 2,444,361**			$ 2,444,361
2					
3	**Test Year Adjustment of Miscellaneous Expense:**				
4	401k		$ -		
5	DCP		-		
6	Legal Expense		(127,718)		
7	Transportation Lease Cost Non-Recurring Expensees		(4,259)		
8	Transportation Lease Fuel Adjustment for Projected Fuel Price Increases		24,512		
9	Advertising		(16,454)		
10	Dues and Memberships		(625)		
11	Lobbying Expense		(60,016)		
12	Penalties		1,050		
13	Miscellaneous Operations Expense		(103,234)		
14					
15	**Total Test Year Adjustment of Miscellaneous Expense:**		$ (286,745)		(286,745)
16					
17	**Normalized Test Year of Miscellaneous Expense (Line 1 + Line 15):**				$ 2,157,616
18					
19	**Attrition Year Adjustment at Present Rates:**				
20	Inflation Factor 3.98%			$ 70,391	
21	401k Adjustment for Participation & Merit Increases			7,958	
22	DCP Adjustment for Merit Increases & Increase in Ratio of Eligible Employees			36,741	
23	Budgeted AFUDC Included in Attrition Year Rate Base (CWIP)			(156,984)	
24					
25	**Total Attrition Year Adjustment at Present Rates:**			$ (41,894)	(41,894)
26					
27					
28	**Attrition Year at Proposed Rates (Line 17 + Line 25):**				$ 2,115,722
29					

Tennessee American Water Company
Docket No. 12-XXXXX
Pro Forma Adjustment of State Income Tax Expense
For the Twelve Months Ended December 31, 2011

Type of Filing: __X__ Original _____ Updated _____ Revised

Line No.	Description	Test Year Actuals	Test Year Adjustments	Attrition Year Adjustments	Pro Forma State Income Tax Expense
1	**Test Year for the 12 Months Ended December 31, 2011**	**$ 405,914**			$ 405,914
2					
3	**Test Year Adjustment of State Income Tax Expense:**		$ (32,456)		
4					
5					
6	**Total Test Year Adjustment of State Income Tax Expense:**		$ (32,456)		(32,456)
7					
8	**Normalized Test Year of State Income Tax Expense (Line 1 + Line 6):**				$ 373,458
9					
10	**Attrition Year Adjustment at Present Rates:**			$ (172,471)	
11					
12					
13	**Total Attrition Year Adjustment at Present Rates:**			$ (172,471)	(172,471)
14					
15					
16	**Attrition Year at Present Rates (Line 8 + Line 13):**				$ 200,988
17					

Tennessee American Water Company
Docket No. 12-XXXXX
Pro Forma Adjustment of Federal Income Tax Expense
For the Twelve Months Ended December 31, 2011

Type of Filing: __X__ Original _____ Updated _____ Revised

Line No.	Description	Test Year Actuals	Test Year Adjustments	Attrition Year Adjustments	Pro Forma Federal Income Tax Expense
1	**Test Year for the 12 Months Ended December 31, 2011**	**$ 1,774,925**			$ 1,774,925
2					
3	**Test Year Adjustment of Federal Income Tax Expense:**		$ 211,757		
4					
5					
6	**Total Test Year Adjustment of Federal Income Tax Expense:**		$ 211,757		211,757
7					
8	**Normalized Test Year of Federal Income Tax Expense (Line 1 + Line 6):**				$ 1,986,682
9					
10	**Attrition Year Adjustment at Present Rates:**			$ (868,323)	
11					
12					
13	**Total Attrition Year Adjustment at Present Rates:**			$ (868,323)	(868,323)
14					
15					
16	**Attrition Year at Present Rates (Line 8 + Line 13):**				$ 1,118,359
17					

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Melissa Schwarzell

Question:

34. The attrition period salary and wage amount of $5,549,827 includes Incentive Plan pay of $214,915 (reference Schwarzell, direct testimony, p. 6). Explain the purpose of Incentive Plan and how the amount is calculated. Separate Incentive Plan costs for the attrition period into long term incentive plan and annual incentive plan.

Response:

This response and attachment is confidential and has been provided under separate seal.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Lew Keathley

Question:

35. Provide copies of the water invoices supporting the amount listed on "Worksheet to Support Purchased Water Adjustment Schedule Exp-2.1".

Response:

Attached are the 2011 purchased water invoices for Eastside Utility District, Hixson Utility District, and Walden's Ridge Utility District.

Also attached is a schedule from Walden's Ridge Utility District listing a monthly tracking of the invoiced amount and the amount paid.

Tennessee American Water Company
Docket No. 12-XXXXX
For the Twelve Months Ended December 31, 2011
Reconciliation of the Test Year Balance to 2011 Water Usage Invoices

VENDOR	DATE	PERIOD OF USAGE	2011 GENERAL LEDGER ACTIVITY	2011 USAGE ADJUSTMENT	Total	COMMENTS
Eastside Utility District	1/26/2011	January-11	$ 270.40		$ 270.40	
Eastside Utility District	2/22/2011	February-11	227.30		227.30	
Eastside Utility District	3/22/2011	March-11	249.30		249.30	
Eastside Utility District	4/25/2011	April-11	296.15		296.15	
Eastside Utility District	5/23/2011	May-11	4,053.57		4,053.57	
Eastside Utility District	6/23/2011	June-11	185.20		185.20	
Eastside Utility District	7/26/2011	July-11	2,495.69		2,495.69	
Eastside Utility District	8/23/2011	August-11	527.58		527.58	
Eastside Utility District	9/23/2011	September-11	6,123.05		6,123.05	
Eastside Utility District	10/25/2011	October-11	1,181.18		1,181.18	
Eastside Utility District	11/22/2011	November-11		2,363.62	2,363.62	**Paid in 2012**
Eastside Utility District	2/1/2011	December-11		254.97	254.97	**Paid in 2012**
Total Eastside Utility District			$ 15,609.42	$ 2,618.59	$ 18,228.01	
Hixson Utility District	1/7/2011	January-11	$ 65.16		$ 65.16	
Hixson Utility District	2/7/2011	February-11			-	
Hixson Utility District	3/9/2011	March-11	62.85		62.85	
Hixson Utility District	4/8/2011	April-11	51.24		51.24	
Hixson Utility District	5/8/2011	May-11	63.94		63.94	
Hixson Utility District	6/7/2011	June-11	191.95		191.95	
Hixson Utility District	7/7/2011	July-11	10.49		10.49	
Hixson Utility District	8/31/2010	August-11	62.13		62.13	
Hixson Utility District	9/7/2011	September-11			-	
Hixson Utility District	10/7/2011	October-11	180.59		180.59	
Hixson Utility District	11/7/201	November-11	117.85		117.85	
Hixson Utility District	12/31/2011	December-11	134.27		134.27	
Total Hixson Utility District			$ 940.47	$ -	$ 940.47	
Waldens Ridge Utility District - Suck Creek	1/7/2011	January-11			$ -	
Waldens Ridge Utility District - Suck Creek	2/7/2011	February-11	1,272.31		1,272.31	
Waldens Ridge Utility District - Suck Creek	3/9/2011	March-11	1,526.34		1,526.34	
Waldens Ridge Utility District - Suck Creek	4/8/2011	April-11	858.15		858.15	
Waldens Ridge Utility District - Suck Creek	5/8/2011	May-11			-	
Waldens Ridge Utility District - Suck Creek	6/7/2011	June-11	488.86		488.86	
Waldens Ridge Utility District - Suck Creek	7/7/2011	July-11	2,294.42		2,294.42	
Waldens Ridge Utility District - Suck Creek	8/31/2010	August-11	1,216.88		1,216.88	
Waldens Ridge Utility District - Suck Creek	9/7/2011	September-11	1,232.20		1,232.20	
Waldens Ridge Utility District - Suck Creek	10/7/2011	October-11	7,729.45		7,729.45	
Waldens Ridge Utility District - Suck Creek	11/7/201	November-11			-	
Waldens Ridge Utility District - Suck Creek	12/31/2011	December-11	933.42		933.42	
Total Waldens Ridge Utility District - Suck Creek			$ 17,552.03	$ -	$ 17,552.03	
Waldens Ridge Utility District - Lone Oak	1/7/2011	January-11			$ -	
Waldens Ridge Utility District - Lone Oak	2/7/2011	February-11	1,378.34		1,378.34	
Waldens Ridge Utility District - Lone Oak	3/9/2011	March-11	1,653.54		1,653.54	
Waldens Ridge Utility District - Lone Oak	4/8/2011	April-11	929.66		929.66	
Waldens Ridge Utility District - Lone Oak	5/8/2011	May-11			-	
Waldens Ridge Utility District - Lone Oak	6/7/2011	June-11	529.59		529.59	
Waldens Ridge Utility District - Lone Oak	7/7/2011	July-11	2,485.61		2,485.61	
Waldens Ridge Utility District - Lone Oak	8/31/2010	August-11	1,318.29		1,318.29	
Waldens Ridge Utility District - Lone Oak	9/7/2011	September-11	1,334.89		1,334.89	
Waldens Ridge Utility District - Lone Oak	10/7/2011	October-11	8,373.56		8,373.56	
Waldens Ridge Utility District - Lone Oak	11/7/201	November-11			-	
Waldens Ridge Utility District - Lone Oak	12/31/2011	December-11	1,011.20		1,011.20	
Total Waldens Ridge Utility District - Lone Oak			$ 19,014.68	$ -	$ 19,014.68	
EPB ELECTRIC POWER Invoice			204.55		204.55	
Reversal of December 2010 Accrual			(12,086.25)		(12,086.25)	
December 2011 Accrual			7,636.00		7,636.00	
Accruals			(5,396.00)		(5,396.00)	
December 2010 Invoices Paid in 2011			737.43	(737.43)	-	
Grand Total			$ 44,212.33	$ 1,881.16	$ 46,093.49	

EASTSIDE UTILITY DISTRICT
P.O. BOX 22037
CHATTANOOGA, TENNESSEE 37422

ADDRESS SERVICE REQUESTED

RECEIVED
JAN 31 2011
SSC-MAILROOM

RETURN THIS STUB WITH PAYMENT

ACCOUNT NO.	NET AMOUNT
33-001304-01 JAN11	270.40
BILL DATE	SAVE THIS
1/26/2011	18.58
PAY GROSS AFTER	GROSS AMOUNT
2/10/2011	288.98

TENN AMERICAN WATER CO
OLD LEE HWY

SERVICE FROM	NET AMOUNT	GROSS AMOUNT
12/22/2010	270.40	288.98
SERVICE TO	ACCOUNT NO.	PAY GROSS AFTER
1/24/2011	33-001304-01	2/10/2011

SERVICE AT OLD LEE HWY

PRESENT READING	PREVIOUS READING	USED	SERVICE	CHARGES
Previous Balance				67.41
83907	83700	20700	WA	185.80
151	151	0	WA	
			TX	17.19

26000370 9
NA / SX
17.19

A26SEC02 **AUTO**

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PERMIT NO. 534

TENN AMERICAN WATER CO
PO BOX 5608
CHERRY HILL NJ 08034-0508

EASTSIDE UTILITY DISTRICT
P.O. BOX 22037
CHATTANOOGA, TENNESSEE 37422

26000370

ADDRESS SERVICE REQUESTED

Received
FEB 25 2011
SSC-Mailroom

A265EC02

RETURN THIS STUB WITH PAYMENT

ACCOUNT NO.	NET AMOUNT
33-001304-01	209.80

BILL DATE	SAVE THIS
2/22/2011	17.50

PAY GROSS AFTER	GROSS AMOUNT
3/09/2011	227.30

TENN AMERICAN WATER CO
OLD LEE HWY

SERVICE FROM	NET AMOUNT	GROSS AMOUNT
1/24/2011	209.80	227.30

SERVICE TO	ACCOUNT NO.	PAY GROSS AFTER
2/17/2011	33-001304-01 FEB11	3/09/2011

SERVICE AT OLD LEE HWY

PRESENT READING	PREVIOUS READING	USED	SERVICE	CHARGES
	Previous Balance			18.58
84102	83907	19500	WA	175.03
151	151	0	WA	
			TX	16.19

NA/SK 16.19

AUTO

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P.O. BOX 22037
CHATTANOOGA, TENNESSEE 37422

ADDRESS SERVICE REQUESTED

Received
MAR 25 2011
SSC-Mailroom

RETURN THIS STUB WITH PAYMENT

ACCOUNT NO.	NET AMOUNT
33-001304-01	228.48
BILL DATE	SAVE THIS
3/22/2011	20.82
PAY GROSS AFTER	GROSS AMOUNT
4/06/2011	249.30

TENN AMERICAN WATER CO
OLD LEE HWY

SERVICE FROM	NET AMOUNT	GROSS AMOUNT
2/17/2011	228.48	249.30
SERVICE TO	ACCOUNT NO.	PAY GROSS AFTER
3/18/2011	33-001304-01 MAR11	4/06/2011

SERVICE AT OLD LEE HWY

PRESENT READING	PREVIOUS READING	USED	SERVICE	CHARGES
84334	84102	23200 .	WA	208.24
152	151	100	WA	0.90
			TX	19.34
	NSX 26000	370		
	N/A			

A26SEC02 **AUTO**

TENN AMERICAN WATER CO
PO BOX 5608
CHERRY HILL NJ 08034-0508

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CHATTANOOGA, TN 37422
PERMIT NO. 534

PLEASE REMIT TO: -
EASTSIDE UTILITY DISTRICT
P.O. BOX 22037
CHATTANOOGA, TENNESSEE 37422
PHONE (423) 892-2890

SCHEDULE OF APPLICABLE RATES, RULES, AND REGULATIONS ARE AVAILABLE AT OUR OFFICE, 7206 LEE HIGHWAY.

FAILURE TO RECEIVE BILL DOES NOT RELIEVE CONSUMER OF PAYMENT AND PENALTY.

IF YOUR BILL REMAINS UNPAID PAST THE PAY GROSS AFTER DUE DATE, SERVICE WILL BE DISCONTINUED WITHOUT ANY FURTHER NOTICE. AN APPLICABLE RE-CONNECTION FEE MUST BE PAID BEFORE SERVICE IS RESTORED. ANY SERVICE THAT IS TURNED OFF FOR NON-PAYMENT WILL NOT BE TURNED BACK ON EXCEPT DURING NORMAL OFFICE HOURS.

A FEE WILL BE CHARGED ON ALL RETURNED CHECKS.

OFFICE HOURS
8:00 A.M.-5:00 P.M.
MONDAY-FRIDAY
CLOSED
SAT., SUN., & HOLIDAYS

FOR YOUR CONVENIENCE, THIS BILL MAY BE PAID AT OUR OFFICE, BY RETURN MAIL, AT OUR DRIVE THRU WINDOW, AT FIRST TENNESSEE BANK, OR AT THE AFTER HOURS DROP BOX (LOCATED AT OUR FRONT DOOR).

REGULAR COMMISSION MEETINGS ARE HELD ON THE FIRST TUESDAY OF EACH MONTH, AT 5:30 P.M., AT OUR OFFICE, LOCATED AT 7206 LEE HIGHWAY, CHATTANOOGA, TN 37421.

PLEASE ENCLOSE THIS STUB WHEN PAYING BY MAIL.

WHEN PAYING AT OUR OFFICE, BRING ENTIRE BILL WITH YOU.

THIS BILL IS NOW DUE AND PAYABLE.

EASTSIDE UTILITY DISTRICT
P.O. BOX 22037
CHATTANOOGA, TENNESSEE 37422

ADDRESS SERVICE REQUESTED

2600370 SSO-NA

SERVICE FROM	NET AMOUNT	GROSS AMOUNT
3/18/2011	545.45	572.56

SERVICE TO	ACCOUNT NO.	PAY GROSS AFTER
4/19/2011	33-001304-01	5/10/2011

SERVICE AT OLD LEE HWY APR11

PRESENT READING	PREVIOUS READING	USED	SERVICE	CHARGES
Previous Balance				249.30
84636	84334	30200	WA	271.08
152	152	0	WA	
			TX	So 25.07
				296.15

Received
APR 28 2011
SSC-Mailroom

RETURN THIS STUB WITH PAYMENT

ACCOUNT NO.	NET AMOUNT
33-001304-01	545.45
BILL DATE	SAVE THIS
4/25/2011	27.11
PAY GROSS AFTER	GROSS AMOUNT
5/10/2011	572.56

TENN AMERICAN WATER CO
OLD LEE HWY

AUTO

TENN AMERICAN WATER CO
PO BOX 5608
CHERRY HILL NJ 08034-0508

A26SEC02 EVI

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FIRST-CLASS MAIL
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CHATTANOOGA, TN 37422
PERMIT NO. 534

PLEASE REMIT TO:
EASTSIDE UTILITY DISTRICT
P.O. BOX 22037
CHATTANOOGA, TENNESSEE 37422
PHONE (423) 892-2690

SCHEDULE OF APPLICABLE RATES, RULES, AND REGULATIONS ARE AVAILABLE AT OUR OFFICE, 7206 LEE HIGHWAY.

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A FEE WILL BE CHARGED ON ALL RETURNED CHECKS.

OFFICE HOURS
8:00 A.M.-5:00 P.M.
MONDAY-FRIDAY
CLOSED
SAT., SUN., & HOLIDAYS

FOR YOUR CONVENIENCE, THIS BILL MAY BE PAID AT OUR OFFICE, BY RETURN MAIL, AT OUR DRIVE THRU WINDOW, AT FIRST TENNESSEE BANK, OR AT THE AFTER HOURS DROP BOX (LOCATED AT OUR FRONT DOOR).

REGULAR COMMISSION MEETINGS ARE HELD ON THE FIRST TUESDAY OF EACH MONTH, AT 5:30 P.M., AT OUR OFFICE, LOCATED AT 7206 LEE HIGHWAY, CHATTANOOGA, TN 37421.

PLEASE ENCLOSE THIS STUB WHEN PAYING BY MAIL.

WHEN PAYING AT OUR OFFICE, BRING ENTIRE BILL WITH YOU.

THIS BILL IS NOW DUE AND PAYABLE.

EASTSIDE UTILITY DISTRICT
P.O. BOX 22037
CHATTANOOGA, TENNESSEE 37422

26000370 MP

ADDRESS SERVICE REQUESTED

$4053.57
SX 340.91
A2GSEC02

RETURN THIS STUB WITH PAYMENT

ACCOUNT NO.	NET AMOUNT
33-001304-01	4053.57
BILL DATE	SAVE THIS
5/23/2011	368.47
PAY GROSS AFTER	GROSS AMOUNT
6/08/2011	4422.04

TENN AMERICAN WATER CO
4080 JENKINS RD

SERVICE FROM	NET AMOUNT	GROSS AMOUNT
4/19/2011	4053.57	4422.04
SERVICE TO	ACCOUNT NO.	PAY GROSS AFTER
5/20/2011	33-001304-01	6/08/2011

SERVICE AT 4080 JENKINS RD MAY 11

PRESENT READING	PREVIOUS READING	USED	SERVICE	CHARGES
Previous Balance				27.1
88741	84636	410500	WA	3684.6
153	152	100	WA	0.9
			TX	340.9

RECEIVED
MAY 26 2011

SSC-MAILROOM **AUTO**

TENN AMERICAN WATER CO
PO BOX 5608
CHERRY HILL NJ 08034-0508

PRESORTI
FIRST-CLASS
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CHATTANOOGA, TN 37422
PERMIT NO. 534

EASTSIDE UTILITY DISTRICT
P.O. BOX 22037
CHATTANOOGA, TENNESSEE 37422

ADDRESS SERVICE REQUESTED

RECEIVED
JUN 28 2011
SSC-MAILROOM

RETURN THIS STUB WITH PAYMENT

ACCOUNT NO.	NET AMOUNT
33-001304-01 JUN 27	185.20
DUE DATE	SAVE THIS
6/23/2011	
PAY GROSS AFTER	GROSS AMOUNT
7/08/2011	185.20

TENN AMERICAN WATER CO
4080 JENKINS RD

SERVICE FROM	NET AMOUNT	GROSS AMOUNT
5/20/2011	185.20	185.20
SERVICE TO	ACCOUNT NO.	PAY GROSS AFTER
6/21/2011	33-001304-01	7/08/2011

SERVICE AT 4080 JENKINS RD

PRESENT READING	PREVIOUS READING	USED	SERVICE	CHARGES
Previous Balance				-2647.84
88804	85921	288300	WA	2587.78
159	153	600	WA	5.39
			TX	239.87

2600370 cy **AUTO** NA

TENN AMERICAN WATER CO
PO BOX 5608
CHERRY HILL NJ 08034-0508

A2G5EC02

PRESORTED
FIRST-CLASS MAIL
U.S. POSTAGE PAID
CHATTANOOGA, TN 37422
PERMIT NO. 534

26000370
SX 21130 NA LW

AUG-04-2011 12:48 EASTSIDE UTILITY DISTRICT 423 892 0656 P.02
USAGE EVERY MONTH. Customer File A26SPEC02

Jul11

* Acct#: (33-001304-01) (TENN AMERICAN WATER CO) [Active] Cycle: (15) *
********** Master Info **********

* Stat:	(A) [Active]	*Transfer From:	<33-001304-01
* Name:	(TENN AMERICAN WATER CO)	*Transfer To:	< - -
*	( )	*----------(Budget)------(Actual)--*	
* Addr:	(4080)(JENKINS RD)	*Total: (0.00)(2495.69)*	
*	( )	*Curr: (0.00)(2495.69)*	
* City:	(CHATTA TN)(37401-)	*30-60: ( )(0.00)*	
*----------Mailing----------		*60-90: (0.00)*	
* Addr:	(PO BOX 5608)	*Over 90: (0.00)*	
*	( )	*In-Process: (0.00)*	
* City:	(CHERRY HILL NJ)(08034-0508)	*Total Budget Bill: ( )*	
* CART:	(B056) Delivery Point: (08)	*Last Payment: (185.20)*	
*----------Credit History----------		*----------Dates----------	
*Rating: (5) (4-2-5-4-3-5-5-3-2-4-4-5-3-4-3)		*Inst:	Bill: 7/26/2011*
*----------Services----------		*On:	Late: 8/10/2011*
*WT SW ML WT SW SF WT		*Off:	Pymt: 7/27/2011*
* A- - - A- - - - - - - - - - -		*DOB1:	DOB2: *

Message: [Screen 01 of 18 Displayed.....Enter Next Screen to Process:] < 1>

RECEIVED
AUG 5 2011
SSC
Accounts Payable

AUG-04-2011 12:48 EASTSIDE UTILITY DISTRICT 423 892 0656 P.03

METER SHOULD HAVE
USAGE EVERY MONTH. * Customer File *

* Acct#: (33-001304-01) [TENN AMERICAN WATER CO] [Active] Cycle: (15) *

Manual Bill

* Sequence: (MAN) Net: 2495.69 2495.69
* Curr Reading: ( ) Bill Date: ( ) Penalty: 228.08 228.08
* Prev Reading: ( ) Due Date: ( ) Gross: 2723.77 *

*SV	Prev	Curr	Used	Serv Amt	Tax	Net	Pen	Gross
*WT		254100	254100	2280.80	210.97	2491.77	228.08	2719.85 *
*WT		400	400	3.59	0.33	3.92	0.00	3.92 *
* Sales Tax (*Included)				211.30	5%			*

Message [Display Complete - [f6..Print Bill] [ENTER] to continue]< >

Per Ruth at Eastside, disregard Penalty.

Pay 2,495.69

AUG-04-2011 12:48 EASTSIDE UTILITY DISTRICT 423 892 0656 P.04

USAGE EVERY MONTH. Customer File

* Acct#: (33-001304-01) [TENN AMERICAN WATER CO] [Active] Cycle: (15)

Service Summary

	Reading Date: (7/21/2011)			S	O		Prev	Curr	
	Srv/Abbr	-Meter No/Id-	Stat	Tax	Tax	Rate	--Reading-	--Reading-	-Consumed-
=>	01 WT	64713265 - 1	A	1	0	11	88804	91345	254100
	04 WT	66344985 - 1	A	1	0	11	159	163	400

Serv/Id: < 1- 1>

EASTSIDE UTILITY DISTRICT

7206 Lee Highway
P.O. Box 22037
Chattanooga, TN 37422

Telephone: (423) 892-2890
Fax: (423) 892-0656

Ruth

FAX TRANSMITTAL COVER SHEET

DATE: 08/04/2011 FAX: 755-7636

TO: Brian

FROM: Emily x202

NUMBER OF PAGES 34 (INCLUDING COVER SHEET)

NOTES:

Brian Markham/TAWC/AWWSC
08/05/2011 08:39 AM

To Leona Wall/SHARSVCS/AWWSC@AWW
cc
bcc
Subject Eastside Utility Invoice

Good morning Leona, I have an adjusted bill from Eastside Utility. Can you please scan it and route to me A26SPEC02? Thank you.

0125_001.pdf

Brian Markham
Operations Specialist
Tennessee American Water
1101 Broad Street
PO Box 6338
Chattanooga, TN 37401
Office: 423-755-7618
Cell: 423-494-4837
Fax: 423-755-7636
Brian.Markham@amwater.com

EASTSIDE UTILITY DISTRICT
P.O. BOX 22037
CHATTANOOGA, TENNESSEE 37422

ADDRESS SERVICE REQUESTED

RECEIVED
AUG 26 2011
SSC-MAILROOM

RETURN THIS STUB WITH PAYMENT

ACCOUNT NO.	NET AMOUNT
33-001304-01	527.58
BILL DATE 8/4/11	SAVE THIS
8/23/2011	47.57
PAY GROSS AFTER	GROSS AMOUNT
9/08/2011	575.15

TENN AMERICAN WATER CO
4080 JENKINS RD

SERVICE FROM	NET AMOUNT	GROSS AMOUNT
7/21/2011	527.58	575.15
SERVICE TO	ACCOUNT NO.	PAY GROSS AFTER
8/19/2011	33-001304-01	9/08/2011

SERVICE AT 4080 JENKINS RD

PRESENT READING	PREVIOUS READING	USED	SERVICE	CHARGES
91875	91345	53000	WA	475.73
171	163	800	WA	7.18
			TX	44.67

26000370 P
A26516002
Tax 44.67

AM 527.58

AUTO

TENN AMERICAN WATER CO
PO BOX 5608
CHERRY HILL NJ 08034-0508

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CHATTANOOGA, TN 37422
PERMIT NO. 534

EASTSIDE UTILITY DISTRICT
P.O. BOX 22037
CHATTANOOGA, TENNESSEE 37422

Clct# 1604.3349 9-27-11

ADDRESS SERVICE REQUESTED

RECEIVED

SEP 26 2011

RETURN THIS STUB WITH PAYMENT

ACCOUNT NO.	NET AMOUNT
33-001304-01 Sept 11	6698.20
BILL DATE	SAVE THIS
9/23/2011	559.92
PAY GROSS AFTER	GROSS AMOUNT
10/10/2011	7258.12

TENN AMERICAN WATER CO
4080 JENKINS RD

SERVICE FROM	NET AMOUNT	GROSS AMOUNT
8/19/2011	6698.20	7258.12
SERVICE TO	**ACCOUNT NO.**	**PAY GROSS AFTER**
9/16/2011	33-001304-01	10/10/2011

SERVICE AT 4080 JENKINS RD.

PRESENT READING	PREVIOUS READING	USED	SERVICE	CHARGES
Previous Balance				575.15
98113	91875	623800	WA	5599.23
177	171	600	WA	5.39
			TX	518.43

54 nh

26000370 9

A26SEC02

Tax

518.43 **AUTO**
AMT 6123.05

TENN AMERICAN WATER CO
PO BOX 5608
CHERRY HILL NJ 08034-0508

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PERMIT NO. 534

EASTSIDE UTILITY DISTRICT
P.O. BOX 22037
CHATTANOOGA, TENNESSEE 37422

SERVICE REQUESTED

RECEIVED
OCT 28 2011

RETURN THIS STUB WITH PAYMENT

ACCOUNT NO.	NET AMOUNT
33-001304-01	1181.18
BILL DATE	**SAVE THIS**
10/25/2011	103.58
PAY GROSS AFTER	**GROSS AMOUNT**
11/09/2011	1284.76

TENN AMERICAN WATER CO
4080 JENKINS RD

SERVICE FROM	NET AMOUNT	GROSS AMOUNT
9/16/2011	1181.18	1284.76
SERVICE TO	**ACCOUNT NO.**	**PAY GROSS AFTER**
10/19/2011	33-001304-01	11/09/2011

SERVICE AT 4080 JENKINS RD

PRESENT READING	PREVIOUS READING	USED	SERVICE	CHARGES
Previous Balance				47.57
99267	98113	115400	WA	1035.83
179	177	200	WA	1.80
			TX	95.98

2e0003 70 CB
SX 95.98
1181.18

Late Fee - Check due 10/10. mailed 10/7, not cleared until 10/12.

NTA **AUTO**

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FIRST-CLASS MAIL
U.S. POSTAGE PAID
CHATTANOOGA, TN 37422
PERMIT NO. 534

TENN AMERICAN WATER CO
PO BOX 5608
CHERRY HILL NJ 08034-0508

EASTSIDE UTILITY DISTRICT
P.O. BOX 22037
CHATTANOOGA, TENNESSEE 37422

ADDRESS SERVICE REQUESTED

RECEIVED
NOV 28 2011
SSC-MAILROOM

RETURN THIS STUB WITH PAYMENT

ACCOUNT NO.	NET AMOUNT
33-001304-01 NOV 11	2273.23
BILL DATE	**SAVE THIS**
11/22/2011	90.39
PAY GROSS AFTER	**GROSS AMOUNT**
12/08/2011	2363.62

TENN AMERICAN WATER CO
4080 JENKINS RD

SERVICE FROM	NET AMOUNT	GROSS AMOUNT
10/19/2011	2273.23	2363.62
SERVICE TO	**ACCOUNT NO.**	**PAY GROSS AFTER**
11/18/2011	33-001304-01	12/08/2011

SERVICE AT 4080 JENKINS RD

PRESENT READING	PREVIOUS READING	USED	SERVICE	CHARGES
Previous Balance				1284.76
100274	99267	100700	WA	903.88
180	179	100	WA	0.90
			TX	Sx 83.69

A26SEC02
PVT

AUTO

PRESORTED
FIRST-CLASS MAIL
U.S. POSTAGE PAID
CHATTANOOGA, TN 37422
PERMIT NO. 534

TENN AMERICAN WATER CO
PO BOX 5608
CHERRY HILL NJ 08034-0508

Sx 83.69 2600370 DAW SO MA

2363.62

2589

PLEASE REMIT TO:
EASTSIDE UTILITY DISTRICT
P.O. BOX 22037
CHATTANOOGA, TENNESSEE 37422
PHONE (423) 892-2890

SCHEDULE OF APPLICABLE RATES, RULES, AND REGULATIONS ARE AVAILABLE AT OUR OFFICE, 7206 LEE HIGHWAY.

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OFFICE HOURS
8:00 A.M.-5:00 P.M.
MONDAY-FRIDAY
CLOSED
SAT., SUN., & HOLIDAYS

FOR YOUR CONVENIENCE, THIS BILL MAY BE PAID AT OUR OFFICE, BY RETURN MAIL, AT OUR DRIVE THRU WINDOW, AT FIRST TENNESSEE BANK, OR AT THE AFTER HOURS DROP BOX (LOCATED AT OUR FRONT DOOR).

REGULAR COMMISSION MEETINGS ARE HELD ON THE FIRST TUESDAY OF EACH MONTH, AT 5:30 P.M., AT OUR OFFICE, LOCATED AT 7206 LEE HIGHWAY, CHATTANOOGA, TN 37421.

PLEASE ENCLOSE THIS STUB WHEN PAYING BY MAIL.

WHEN PAYING AT OUR OFFICE, BRING ENTIRE BILL WITH YOU.

THIS BILL IS NOW DUE AND PAYABLE.

EASTSIDE UTILITY DISTRICT
P.O. BOX 22037
CHATTANOOGA, TENNESSEE 37422

ADDRESS SERVICE REQUESTED

SX 22 26000 370 9
A265EC0J
TAX 21.59
AMT 1460.75

RETURN THIS STUB WITH PAYMENT

ACCOUNT NO.	NET AMOUNT
33-001304-01	1437.41
BILL DATE	SAVE THIS
12/27/2011	23.34
PAY GROSS AFTER	GROSS AMOUNT

1/11/2011 1460.75
TENN AMERICAN WATER CO
4080 JENKINS RD

SERVICE FROM	NET AMOUNT	GROSS AMOUNT
11/18/2011	1437.41	1460.75
SERVICE TO	ACCOUNT NO.	PAY GROSS AFTER
12/20/2011	33-001304-01	1/11/2011

SERVICE AT 4080 JENKINS RD

PRESENT READING	PREVIOUS READING	USED	SERVICE	CHARGES
Previous Balance				1182.44
100534	100274	26000	WA	233.38
180	180	0	WA	
			TX	21.59

254.97

RECEIVED
JAN 3 2012

SSC-MAILROOM **AUTO**
TENN AMERICAN WATER CO
PO BOX 5608
CHERRY HILL NJ 08034-0508

PRESORTED
FIRST-CLASS MAIL
U.S. POSTAGE PAID
CHATTANOOGA, TN 37422
PERMIT NO. 534

50 2616 2994

HIXSON UTILITY DISTRICT

5201 Hixson Pike - P.O. Box 1598 - Hixson, TN 37343-5598
(423) 877-3513

Office & Drive Thru Hours
8:00 A.M.-4:00 P.M. Mon-Fri
Night Deposit Available After Hours

www.hixsonutility.com

1/7/11

122588

ACCOUNT #	NAME	SERVICE FROM	SERVICE TO	METER NUMBER(s)	READING PREVIOUS	READING PRESENT	CHARGE TYPE	CONSUMPTION CUBIC FEET
7500-0050-01 SANI	TENN.AMERICAN WATER CO.	12/08/2010	01/07/2011	17910465	204073	205933		1860

SERVICE ADDRESS: Crestview Dr

DESCRIPTION	CHARGES
Previous Balance	2.11
Water Service Charge	22.74
Sales Tax	2.10

26000473
5
NA/SX
2.10

A26SEC02

RECEIVED
JAN 18 2011
SSC-MAILROOM

26.95

Thank you for your prompt payment. This is the only bill you will receive for this billing cycle. No delinquency notice will be mailed.	Net Payment Is Due By 01/28/2011	26.95
	Gross Payment Is Due By Final Due Date 02/08/2011	29.22
	After Final Due Date 02/08/2011 Pay This Amount Which Includes A $35 Delinquency Charge*	64.22

****PAYMENTS METHODS**** On our website at www.hixsonutility.com, First TN Bank, Walmart Payment Centers, call 1-866-524-2071 or sign up for Automatic Bank Draft, which is a FREE service.

* IF YOUR PAYMENT IN FULL IS NOT RECEIVED IN OUR OFFICE BY THE FINAL DUE DATE SHOWN ABOVE (OR IN THE NIGHT DEPOSIT BOX BEFORE 8:00 AM ON THE NEXT DAY), YOUR ACCOUNT WILL BE DELINQUENT. YOU WILL BE CHARGED A $35.00 DELINQUENCY CHARGE AND YOUR WATER SERVICE WILL BE CUT OFF ON THE DAY AFTER YOUR FINAL DUE DATE. IF YOUR WATER SERVICE HAS BEEN CUT OFF, IT WILL NOT BE TURNED BACK ON UNTIL YOUR OUTSTANDING BALANCE AND THE DELINQUENCY CHARGE HAVE BEEN PAID IN FULL. FAILURE TO RECEIVE BILL WILL NOT RELEASE CUSTOMER FROM PAYMENT OBLIGATION.

The Board of Commissioners meets at 4:30 PM on the 3rd Thursday of every month at the office address shown above.

PLEASE BRING ENTIRE BILL IF PAYING IN PERSON. PLEASE DETACH AND RETURN BOTTOM PORTION IF PAYING BY MAIL.

HIXSON UTILITY DISTRICT
5201 HIXSON PIKE
P.O. BOX 1598
HIXSON, TENNESSEE 37343-5598

ADDRESS SERVICE REQUESTED

ACCOUNT NUMBER	CUSTOMER TELEPHONE NUMBER
7500-0050-01	(423) 755-7659
Net Payment Is Due By 01/28/2011	26.95
Gross Payment Is Due By Final Due Date 02/08/2011	29.22
After Final Due Date 02/08/2011 Pay This Amount Which Includes A $35 Delinquency Charge*	64.22

AMOUNT PAID $_____

PLEASE INDICATE CHANGE OF YOUR ADDRESS OR PHONE NUMBER HERE

AUTO **AUTOMIXED AADC 270
TENN.AMERICAN WATER CO.
% ACCOUNTS PAYABLE
PO BOX 5608
CHERRY HILL, NJ 08034-0508

2387 10

Remit To:
Hixson Utility District
P.O. Box 1598
Hixson, TN 37343-5598

60

2617
2994

HIXSON UTILITY DISTRICT

5201 Hixson Pike - P.O. Box 1598 - Hixson, TN 37343-5598
(423) 877-3513

Office & Drive Thru Hours
8:00 A.M.-4:00 P.M. Mon-Fri
Night Deposit Available After Hours

www.hixsonutility.com

1/7/11

ACCOUNT #	NAME	SERVICE FROM	SERVICE TO	METER NUMBER(s)	READING PREVIOUS	READING PRESENT	CHARGE TYPE	CONSUMPTION CUBIC FEET
7500-0060-01 SANI	TENN.AMERICAN WATER CO.	12/08/2010	01/07/2011	17910468	244616	247221		2605

SERVICE ADDRESS: Crestview Dr

DESCRIPTION	CHARGES
Previous Balance	3.41
Water Service Charge	31.85
Sales Tax	2.95

RECEIVED
JAN 18 2011
SSC-MAILROOM

Thank you for your prompt payment. This is the only bill you will receive for this billing cycle. No delinquency notice will be mailed.	Net Payment Is Due By 01/28/2011 →	38.21
	Gross Payment Is Due By Final Due Date 02/08/2011	41.40
	After Final Due Date 02/08/2011 Pay This Amount Which Includes A $35 Delinquency Charge*	76.40

****PAYMENTS METHODS**** On our website at www.hixsonutility.com, First TN Bank, Walmart Payment Centers, call 1-866-524-2071 or sign up for Automatic Bank Draft, which is a FREE service.

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HIXSON UTILITY DISTRICT
5201 HIXSON PIKE
P.O. BOX 1598
HIXSON, TENNESSEE 37343-5598

ADDRESS SERVICE REQUESTED

ACCOUNT NUMBER	CUSTOMER TELEPHONE NUMBER
7500-0060-01	(423) 755-7659
Net Payment Is Due By 01/28/2011	38.21
Gross Payment Is Due By Final Due Date 02/08/2011	41.40
After Final Due Date 02/08/2011 Pay This Amount Which Includes A $35 Delinquency Charge*	76.40

AMOUNT PAID $ _____

PLEASE INDICATE CHANGE OF YOUR ADDRESS OR PHONE NUMBER HERE

AUTO **AUTOMIXED AADC 270
TENN.AMERICAN WATER CO.
% ACCOUNTS PAYABLE
PO BOX 5608
CHERRY HILL, NJ 08034-0508

2387 10

Remit To:
Hixson Utility District
P.O. Box 1598
Hixson, TN 37343-5598

60 3101 3673

HIXSON UTILITY DISTRICT

5201 Hixson Pike - P.O. Box 1598 - Hixson, TN 37343-5598
(423) 877-3513

Office & Drive Thru Hours
8:00 A.M.-4:00 P.M. Mon-Fri
Night Deposit Available After Hours

www.hixsonutility.com

2600473 S1

ACCOUNT-#	NAME	SERVICE FROM	SERVICE TO	METER NUMBER(s)	READING PREVIOUS	READING PRESENT	CHARGE TYPE	CONSUMPTION CUBIC FEET
7500-0060-01 PERM	TENN.AMERICAN WATER CO.	01/07/2011	02/07/2011	17910468	247221	249892		2671

SERVICE ADDRESS: Crestview Dr

DESCRIPTION	CHARGES
Water Service Charge	32.65
Sales Tax NAJ SX	3.02
A26SEC02	

Thank you for your prompt payment. This is the only bill you will receive for this billing cycle. No delinquency notice will be mailed.	Net Payment Is Due By 02/28/2011	35.67
	Gross Payment Is Due By Final Due Date 03/15/2011	38.94
	After Final Due Date 03/15/2011 Pay This Amount Which Includes A $35 Delinquency Charge*	73.94

****PAYMENTS METHODS**** On our website at www.hixsonutility.com,Walmart Payment Centers, Net Only First TN Bank, 1-866-524-2071,Night Deposit Box,or Automatic Bank Draft, which is a free service.

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HIXSON UTILITY DISTRICT
5201 HIXSON PIKE
P.O. BOX 1598
HIXSON, TENNESSEE 37343-5598

ADDRESS SERVICE REQUESTED

ACCOUNT NUMBER	CUSTOMER TELEPHONE NUMBER
7500-0060-01	(423) 755-7659

Net Payment Is Due By 02/28/2011	35.67
Gross Payment Is Due By Final Due Date 03/15/2011	38.94
After Final Due Date 03/15/2011 Pay This Amount Which Includes A $35 Delinquency Charge*	73.94

AMOUNT PAID $ _____

PLEASE INDICATE CHANGE OF YOUR ADDRESS OR PHONE NUMBER HERE

AUTO **AUTOMIXED AADC 300
TENN.AMERICAN WATER CO.
% ACCOUNTS PAYABLE
PO BOX 5608
CHERRY HILL, NJ 08034-0508

2688 11

Remit To:
Hixson Utility District
P.O. Box 1598
Hixson, TN 37343-5598

50 3100 3673

HIXSON UTILITY DISTRICT

5201 Hixson Pike - P.O. Box 1598 - Hixson, TN 37343-5598
(423) 877-3513
www.hixsonutility.com

Office & Drive Thru Hours
8:00 A.M.-4:00 P.M. Mon-Fri
Night Deposit Available After Hours

2600041387

ACCOUNT #	NAME	SERVICE FROM	SERVICE TO	METER NUMBER(s)	READING PREVIOUS	READING PRESENT	CHARGE TYPE	CONSUMPTION CUBIC FEET
7500-0050-01 FEB 11	TENN.AMERICAN WATER CO.	01/07/2011	02/07/2011	17910465	205933	207968		2035

SERVICE ADDRESS: Crestview Dr

DESCRIPTION	CHARGES
Water Service Charge	24.88
Sales Tax	2.30

NA / SX

A263EC02

RECEIVED
FEB 15 2011
SSC-MAILROOM

Thank you for your prompt,payment. This is the only bill you will receive for this billing cycle. No delinquency notice will be mailed.	Net Payment Is Due By 02/28/2011	27.18
	Gross Payment Is Due By Final Due Date 03/15/2011	29.67
	After Final Due Date 03/15/2011 Pay This Amount Which Includes A $35 Delinquency Charge*	64.67

****PAYMENTS METHODS**** On our website at www.hixsonutility.com,Walmart Payment Centers, Net Only First TN Bank, 1-866-524-2071,Night Deposit Box,or Automatic Bank Draft, which is a free service.

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HIXSON UTILITY DISTRICT
5201 HIXSON PIKE
P.O. BOX 1598
HIXSON, TENNESSEE 37343-5598

ADDRESS SERVICE REQUESTED

ACCOUNT NUMBER	CUSTOMER TELEPHONE NUMBER
7500-0050-01	(423) 755-7659
Net Payment Is Due By 02/28/2011	27.18
Gross Payment Is Due By Final Due Date 03/15/2011	29.67
After Final Due Date 03/15/2011 Pay This Amount Which Includes A $35 Delinquency Charge*	64.67

AMOUNT PAID $ _____

PLEASE INDICATE CHANGE OF YOUR ADDRESS OR PHONE NUMBER HERE

AUTO **AUTOMIXED AADC 300
TENN.AMERICAN WATER CO.
% ACCOUNTS PAYABLE
PO BOX 5608
CHERRY HILL, NJ 08034-0508

2688 11

Remit To:
Hixson Utility District
P.O. Box 1598
Hixson, TN 37343-5598

10 2619 3000

HIXSON UTILITY DISTRICT

5201 Hixson Pike - P.O. Box 1598 - Hixson, TN 37343-5598
(423) 877-3513

Office & Drive Thru Hours
8:00 A.M.-4:00 P.M. Mon-Fri
Night Deposit Available After Hours

www.hixsonutility.com

ACCOUNT #	NAME	SERVICE FROM	SERVICE TO	METER NUMBER(s)	READING PREVIOUS	READING PRESENT	CHARGE TYPE	CONSUMPTION CUBIC FEET
7500-0060-01	TENN.AMERICAN WATER CO.	02/07/2011	03/09/2011	17910468	249892	252132		2240

SERVICE ADDRESS: Crestview Dr

DESCRIPTION	CHARGES
Previous Balance → 604-427-4424	38.94
Water Service Charge	27.38
Sales Tax	2.53

SV NP
26000473
P
A265EC03
TAX 2.53
AMT 2.91

Thank you for your prompt payment. This is the only bill you will receive for this billing cycle. No delinquency notice will be mailed.	Net Payment Is Due By 03/28/2011 →	68.85
	Gross Payment Is Due By Final Due Date 04/12/2011	71.59
	After Final Due Date 04/12/2011 Pay This Amount Which Includes A $35 Delinquency Charge*	106.59

****PAYMENTS METHODS**** On our website at www.hixsonutility.com,call 1-866-524-2071,Walmart Payment Centers, Night Deposit Drop or the Automatic Bank Draft, which is a free service.

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HIXSON UTILITY DISTRICT
5201 HIXSON PIKE
P.O. BOX 1598
HIXSON, TENNESSEE 37343-5598

ADDRESS SERVICE REQUESTED

RECEIVED
MAR 15 2011
SSC-MAILROOM

ACCOUNT NUMBER	CUSTOMER TELEPHONE NUMBER	
7500-0060-01	(423) 755-7659	
Net Payment Is Due By 03/28/2011		68.85
Gross Payment Is Due By Final Due Date 04/12/2011		71.59
After Final Due Date 04/12/2011 Pay This Amount Which Includes A $35 Delinquency Charge*		106.59

AMOUNT PAID $_____

PLEASE INDICATE CHANGE OF YOUR ADDRESS OR PHONE NUMBER HERE

AUTO **AUTOMIXED AADC 300
TENN.AMERICAN WATER CO.
% ACCOUNTS PAYABLE
PO BOX 5608
CHERRY HILL, NJ 08034-0508

2385 10

Remit To:
Hixson Utility District
P.O. Box 1598
Hixson, TN 37343-5598

50 " 2618 3000

HIXSON UTILITY DISTRICT

5201 Hixson Pike - P.O. Box 1598 - Hixson, TN 37343-5598
(423) 877-3513

Office & Drive Thru Hours
8:00 A.M.-4:00 P.M. Mon-Fri
Night Deposit Available After Hours

www.hixsonutility.com

ACCOUNT #	NAME	SERVICE FROM	TO	METER NUMBER(s)	READING PREVIOUS	PRESENT	CHARGE TYPE	CONSUMPTION CUBIC FEET
7500-0050-01 MAIL	TENN.AMERICAN WATER CO.	02/07/2011	03/09/2011	17910465	207968	209565		1597

SERVICE ADDRESS: Crestview Dr

DESCRIPTION	CHARGES
Previous Balance — 5 VOID 4294 6427	29.67
Water Service Charge	19.52
Sales Tax	1.81

SL JK
26000473
P

A26SEC02
TAX 1.81
AMT
21.33

RECEIVED
MAR 15 2011
SSC-MAILROOM

Thank you for your prompt payment. This is the only bill you will receive for this billing cycle. No delinquency notice will be mailed.	Net Payment Is Due By 03/28/2011	51.00
	Gross Payment Is Due By Final Due Date 04/12/2011	52.95
	After Final Due Date 04/12/2011 Pay This Amount Which Includes A $35 Delinquency Charge*	87.95

****PAYMENTS METHODS**** On our website at www.hixsonutility.com,call 1-866-524-2071,Walmart Payment Centers, Night Deposit Drop or the Automatic Bank Draft, which is a free service.

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HIXSON UTILITY DISTRICT
5201 HIXSON PIKE
P.O. BOX 1598
HIXSON, TENNESSEE 37343-5598

ADDRESS SERVICE REQUESTED

ACCOUNT NUMBER	CUSTOMER TELEPHONE NUMBER
7500-0050-01	(423) 755-7659
Net Payment Is Due By 03/28/2011	51.00
Gross Payment Is Due By Final Due Date 04/12/2011	52.95
After Final Due Date 04/12/2011 Pay This Amount Which Includes A $35 Delinquency Charge*	87.95

AMOUNT PAID $ _____

PLEASE INDICATE CHANGE OF YOUR ADDRESS OR PHONE NUMBER HERE

AUTO **AUTOMIXED AADC 300
TENN.AMERICAN WATER CO.
% ACCOUNTS PAYABLE
PO BOX 5608
CHERRY HILL, NJ 08034-0508

2385 10

Remit To:
Hixson Utility District
P.O. Box 1598
Hixson, TN 37343-5598

3104
3679

HIXSON UTILITY DISTRICT

5201 Hixson Pike - P.O. Box 1598 - Hixson, TN 37343-5598
(423) 877-3513

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Night Deposit Available After Hours

www.hixsonutility.com

ACCOUNT #	NAME	SERVICE FROM	SERVICE TO	METER NUMBER(s)	READING PREVIOUS	READING PRESENT	CHARGE TYPE	CONSUMPTION CUBIC FEET
7500-0050-01	TENN.AMERICAN WATER CO.	03/09/2010	04/08/2011	17910465	209565	211251		1686

SERVICE ADDRESS: Crestview Dr

DESCRIPTION	CHARGES
Previous Balance	4.44
Water Service Charge	20.61
Sales Tax	1.91

SX
26000423
A26ECOJ
TAX 1.91
AMT 26.96

RECEIVED
APR 18 2011
SSC-MAILROOM

Thank you for your prompt payment. This is the only bill you will receive for this billing cycle. No delinquency notice will be mailed.	Net Payment Is Due By 04/28/2011	26.96
	Gross Payment Is Due By Final Due Date 05/10/2011	29.02
	After Final Due Date 05/10/2011 Pay This Amount Which Includes A $35 Delinquency Charge*	64.02

****PAYMENT METHODS**** On our website at www.hixsonutility.com,call 1-866-524-2071, call our office for debit or credit card payments, the night deposit box,or the automatic bank draft, which is a free service.

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HIXSON UTILITY DISTRICT
5201 HIXSON PIKE
P.O. BOX 1598
HIXSON, TENNESSEE 37343-5598

ADDRESS SERVICE REQUESTED

ACCOUNT NUMBER	CUSTOMER TELEPHONE NUMBER
7500-0050-01	(423) 755-7659

Net Payment Is Due By 04/28/2011	26.96
Gross Payment Is Due By Final Due Date 05/10/2011	29.02
After Final Due Date 05/10/2011 Pay This Amount Which Includes A $35 Delinquency Charge*	64.02

AMOUNT PAID $ _____

PLEASE INDICATE CHANGE OF YOUR ADDRESS OR PHONE NUMBER HERE

AUTO **AUTOMIXED AADC 300
TENN.AMERICAN WATER CO.
% ACCOUNTS PAYABLE
PO BOX 5608
CHERRY HILL, NJ 08034-0508

2694 11

Remit To:
Hixson Utility District
P.O. Box 1598
Hixson, TN 37343-5598

60 3105 3679

HIXSON UTILITY DISTRICT

5201 Hixson Pike - P.O. Box 1598 - Hixson, TN 37343-5598
(423) 877-3513

Office & Drive Thru Hours
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Night Deposit Available After Hours

www.hixsonutility.com

ACCOUNT #	NAME	SERVICE FROM	TO	METER NUMBER(S)	READING PREVIOUS	PRESENT	CHARGE TYPE	CONSUMPTION CUBIC FEET
7500-0060-01	TENN.AMERICAN WATER CO.	03/09/2011	04/08/2011	17910468	252132	254451		2319

SERVICE ADDRESS: Crestview Dr

DESCRIPTION	CHARGES
Previous Balance	6.01
Water Service Charge	28.35
Sales Tax	2.62

RECEIVED
APR 18 2011
SSC-MAILROOM

5% A
26000423
9
A265607
TAX 2.62
AMT
36.98

Net Payment Is Due By 04/28/2011	36.98
Gross Payment Is Due By Final Due Date 05/10/2011	39.82
After Final Due Date 05/10/2011 Pay This Amount Which Includes A $35 Delinquency Charge*	74.82

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5201 HIXSON PIKE
P.O. BOX 1598
HIXSON, TENNESSEE 37343-5598

ADDRESS SERVICE REQUESTED

ACCOUNT NUMBER	CUSTOMER TELEPHONE NUMBER
7500-0060-01	(423) 755-7659

Net Payment Is Due By 04/28/2011	36.98
Gross Payment Is Due By Final Due Date 05/10/2011	39.82
After Final Due Date 05/10/2011 Pay This Amount Which Includes A $35 Delinquency Charge*	74.82

AMOUNT PAID $ _____

PLEASE INDICATE CHANGE OF YOUR ADDRESS OR PHONE NUMBER HERE

AUTO **AUTOMIXED AADC 300

TENN.AMERICAN WATER CO.
% ACCOUNTS PAYABLE
PO BOX 5608
CHERRY HILL, NJ 08034-0508

2694 11

Remit To:
Hixson Utility District
P.O. Box 1598
Hixson, TN 37343-5598

SD 344 595

HIXSON UTILITY DISTRICT

5201 Hixson Pike - P.O. Box 1598 - Hixson, TN 37343-5598
(423) 877-3513

Office & Drive Thru Hours
8:00 A.M.-4:00 P.M. Mon-Fri
Night Deposit Available After Hours

www.hixsonutility.com

ACCOUNT #	NAME	SERVICE FROM	SERVICE TO	METER NUMBER(s)	READING PREVIOUS	READING PRESENT	CHARGE TYPE	CONSUMPTION CUBIC FEET
7500-0050-01 MAY 11	TENN.AMERICAN WATER CO.	04/08/2011	05/08/2011	17910465	211251	212791		1540

SERVICE ADDRESS: Crestview Dr

DESCRIPTION	CHARGES
Previous Balance	64.02
Water Service Charge	19.29
Sales Tax	1.78

Sr .1.78
NA
26000473
No
Amt. 21.07

A265c002

TOTAL 21.07

RECEIVED
MAY 17 2011
SSC-MAILROOM

Thank you for your prompt payment. This is the only bill you will receive for this billing cycle. No delinquency notice will be mailed.	Net Payment Is Due By 05/28/2011	85.09
	Gross Payment Is Due By Final Due Date 06/07/2011	87.02
	After Final Due Date 06/07/2011 Pay This Amount Which Includes A $35 Delinquency Charge*	122.02

****PAYMENT METHODS****
call our office for debit & credit card payments,
night deposit box or the automatic bank draft, which is a free service.

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FAILURE TO RECEIVE BILL WILL NOT RELEASE CUSTOMER FROM PAYMENT OBLIGATION.

The Board of Commissioners meets at 4:30 PM on the 3rd Thursday of every month at the office address shown above.

PLEASE BRING ENTIRE BILL IF PAYING IN PERSON. PLEASE DETACH AND RETURN BOTTOM PORTION IF PAYING BY MAIL.

HIXSON UTILITY DISTRICT
5201 HIXSON PIKE
P.O. BOX 1598
HIXSON, TENNESSEE 37343-5598

ADDRESS SERVICE REQUESTED

ACCOUNT NUMBER	CUSTOMER TELEPHONE NUMBER
7500-0050-01	(423) 755-7622

Net Payment Is Due By 05/28/2011	85.09
Gross Payment Is Due By Final Due Date 06/07/2011	87.02
After Final Due Date 06/07/2011 Pay This Amount Which Includes A $35 Delinquency Charge*	122.02

AMOUNT PAID $_____

PLEASE INDICATE CHANGE OF YOUR ADDRESS OR PHONE NUMBER HERE

SNGLP

TENN.AMERICAN WATER CO.
% ACCOUNTS PAYABLE
PO BOX 5608
CHERRY HILL, NJ 08034-0508

266 3

Remit To:
Hixson Utility District
P.O. Box 1598
Hixson, TN 37343-5598

10 345 595

HIXSON UTILITY DISTRICT

5201 Hixson Pike - P.O. Box 1598 - Hixson, TN 37343-5598
(423) 877-3513

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8:00 A.M.-4:00 P.M. Mon-Fri
Night Deposit Available After Hours

www.hixsonutility.com

ACCOUNT #	NAME	SERVICE FROM	TO	METER NUMBER(s)	READING PREVIOUS	PRESENT	CHARGE TYPE	CONSUMPTION CUBIC FEET
7500-0060-01 M AM II	TENN.AMERICAN WATER CO.	04/08/2011	05/08/2011	17910468	254451	256850		2399

SERVICE ADDRESS: Crestview Dr

DESCRIPTION	CHARGES
Previous Balance $36.98 PK 76042554	74.82 -
Water Service Charge	29.33
Sales Tax	2.71 *
Sx 2.71	
NA	
26000473	
Ab	
Amt. 32.04	
A26Sec02	
TOTAL 32.04	

RECEIVED
MAY 17 2011
SSC-MAILROOM

Thank you for your prompt payment. This is the only bill you will receive for this billing cycle. No delinquency notice will be mailed.	Net Payment Is Due By 05/28/2011	106.86
	Gross Payment Is Due By Final Due Date 06/07/2011	109.79
	After Final Due Date 06/07/2011 Pay This Amount Which Includes A $35 Delinquency Charge*	144.79

****PAYMENT METHODS****
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night deposit box or the automatic bank draft, which is a free service.

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HIXSON UTILITY DISTRICT
5201 HIXSON PIKE
P.O. BOX 1598
HIXSON, TENNESSEE 37343-0598

ADDRESS SERVICE REQUESTED

ACCOUNT NUMBER	CUSTOMER TELEPHONE NUMBER
7500-0060-01	(423) 755-7622
Net Payment Is Due By 05/28/2011	106.86
Gross Payment Is Due By Final Due Date 06/07/2011	109.79
After Final Due Date 06/07/2011 Pay This Amount Which Includes A $35 Delinquency Charge*	144.79

AMOUNT PAID $ _____

PLEASE INDICATE CHANGE OF YOUR ADDRESS OR PHONE NUMBER HERE

SNGLP

TENN.AMERICAN WATER CO.
% ACCOUNTS PAYABLE
PO BOX 5608
CHERRY HILL, NJ 08034-0508

266 3

Remit To:
Hixson Utility District
P.O. Box 1598
Hixson, TN 37343-5598

60 350 10

HIXSON UTILITY DISTRICT

5201 Hixson Pike - P.O. Box 1598 - Hixson, TN 37343-5598
(423) 877-3513
Office & Drive Thru Hours
8:00 A.M.-4:00 P.M. Mon-Fri
Night Deposit Available After Hours

www.hixsonutility.com "New Acct"?

ACCOUNT #	NAME	SERVICE FROM	SERVICE TO	METER NUMBER(s)	READING PREVIOUS	READING PRESENT	CONSUMPTION CUBIC FEET
750000600098	TENN.AMERICAN WATER CO.	05/06/2011	06/07/2011	17910468	256850	260404	3554

SERVICE ADDRESS: Crestview Dr

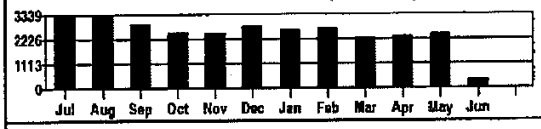
DESCRIPTION	CHARGES
Previous Balance	-36.98
Water	43.45
Sales Tax	4.02

26000473sL

APSSC LHW

RECEIVED
JUN 21 2011
SSC-MAILROOM

MONTHLY USAGE HISTORY (in cubic feet)



Thank you for your prompt payment. This is the only bill you will receive for this billing cycle. No delinquency notice will be mailed.

Net Payment Is Due By 06/28/2011 →	10.49
Gross Payment Is Due By Final Due Date 07/12/2011	14.84
After Final Due Date 07/12/2011 Pay This Amount Which Includes A $35 Delinquency Charge*	49.84

PAYMENT METHODS On our website at www.hixsonutility.com, the night deposit box, automatic bank draft, call our office or 1-866-524-2071 for debit or credit card payments.

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HIXSON UTILITY DISTRICT
5201 HIXSON PIKE
P.O. BOX 1598
HIXSON, TENNESSEE 37343-5598

ADDRESS SERVICE REQUESTED

ACCOUNT NUMBER	CUSTOMER TELEPHONE NUMBER
750000600098	423-755-7622

Net Payment Is Due By 06/28/2011	10.49
Gross Payment Is Due By Final Due Date 07/12/2011	14.84
After Final Due Date 07/12/2011 Pay This Amount Which Includes A $35 Delinquency Charge*	49.84

AMOUNT PAID $_____

PLEASE INDICATE CHANGE OF YOUR ADDRESS OR PHONE NUMBER HERE

SNGLP

TENN.AMERICAN WATER CO.
% ACCOUNTS PAYABLE
PO BOX 5608
CHERRY HILL, NJ 08034-0508

264 3

Remit To:
Hixson Utility District
P.O. Box 1598
Hixson, TN 37343-5598

50 60 349 184

HIXSON UTILITY DISTRICT

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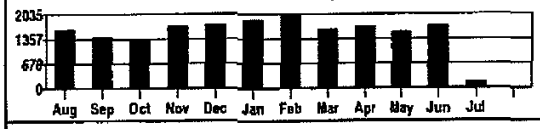
ACCOUNT #	NAME	SERVICE FROM	SERVICE TO	METER NUMBER(s)	READING PREVIOUS	READING PRESENT	CONSUMPTION CUBIC FEET
750000500098	TENN.AMERICAN WATER CO.	06/07/2011	07/07/2011	17910465	214490	216089	1599

SERVICE ADDRESS: Crestview Dr

DESCRIPTION	CHARGES
Previous Balance	-4.27
Water	19.55
Sales Tax	1.81

5x 1.81
MA
2600473
86
Ans. 17.09

MONTHLY USAGE HISTORY (in cubic feet)



Thank you for your prompt payment. This is the only bill you will receive for this billing cycle. No delinquency notice will be mailed.

Net Payment Is Due By 07/28/2011	17.09
Gross Payment Is Due By Final Due Date 08/09/2011	18.62
After Final Due Date 08/09/2011 Pay This Amount Which Includes A $35 Delinquency Charge*	53.62

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HIXSON UTILITY DISTRICT
5201 HIXSON PIKE
P.O. BOX 1598
HIXSON, TENNESSEE 37343-5598

RECEIVED
JUL 18 2011

ADDRESS SERVICE REQUESTED

SSC-MAILROOM

ACCOUNT NUMBER	CUSTOMER TELEPHONE NUMBER
750000500098	423-755-7622
Net Payment Is Due By 07/28/2011	17.09
Gross Payment Is Due By Final Due Date 08/09/2011	18.62
After Final Due Date 08/09/2011 Pay This Amount Which Includes A $35 Delinquency Charge*	53.62

AMOUNT PAID $ _____

PLEASE INDICATE CHANGE OF YOUR ADDRESS OR PHONE NUMBER HERE

SNGLP

TENN AMERICAN WATER CO.
A26SPEC02
PO BOX 5608
CHERRY HILL, NJ 08034-0508

264 3

Remit To:
Hixson Utility District
P.O. Box 1598
Hixson, TN 37343-5598

350
184

HIXSON UTILITY DISTRICT

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Night Deposit Available After Hours

www.hixsonutility.com

ACCOUNT #	NAME	SERVICE FROM	SERVICE TO	METER NUMBER(s)	READING PREVIOUS	READING PRESENT	CONSUMPTION CUBIC FEET
750000600098	TENN.AMERICAN WATER CO.	06/07/2011	07/07/2011	17910468	260404	263777	3373

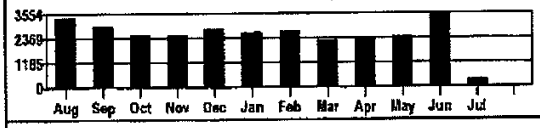
SERVICE ADDRESS: Crestview Dr

DESCRIPTION	CHARGES
Previous Balance	45.49
Water	41.23
Sales Tax	3.81

St
26000473
P

TAX 3.81
AMT 45.04

MONTHLY USAGE HISTORY (in cubic feet)



Thank you for your prompt payment. This is the only bill you will receive for this billing cycle. No delinquency notice will be mailed.

Net Payment Is Due By 07/28/2011	90.53
Gross Payment Is Due By Final Due Date 08/09/2011	94.65
After Final Due Date 08/09/2011 Pay This Amount Which Includes A $35 Delinquency Charge*	129.65

PAYMENT METHODS On our website at www.hixsonutility.com, the night deposit box, automatic bank draft, call our office or 1-866-524-2071 for debit or credit card payments.

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HIXSON UTILITY DISTRICT
5201 HIXSON PIKE
P.O. BOX 1598
HIXSON, TENNESSEE 37343-5598

RECEIVED
JUL 18 2011
SSC-MAILROOM

ADDRESS SERVICE REQUESTED

SNGLP

TENN AMERICAN WATER CO.
A26SPEC02
PO BOX 5608
CHERRY HILL, NJ 08034-0508

264 3

ACCOUNT NUMBER	CUSTOMER TELEPHONE NUMBER
750000600098	423-755-7622

Net Payment Is Due By 07/28/2011	90.53
Gross Payment Is Due By Final Due Date 08/09/2011	94.65
After Final Due Date 08/09/2011 Pay This Amount Which Includes A $35 Delinquency Charge*	129.65

AMOUNT PAID $_____

PLEASE INDICATE CHANGE OF YOUR ADDRESS OR PHONE NUMBER HERE

Remit To:
Hixson Utility District
P.O. Box 1598
Hixson, TN 37343-5598

350
572

HIXSON UTILITY DISTRICT

5201 Hixson Pike - P.O. Box 1598 - Hixson, TN 37343-5598
(423) 877-3513 5/1.96 NA 260004733 Ac Amt- 84.24

Office & Drive Thru Hours
8:00 A.M.-4:00 P.M. Mon-Fri
Night Deposit Available After Hours

www.hixsonutility.com

ACCOUNT #	NAME	SERVICE FROM	SERVICE TO	METER NUMBER(s)	READING PREVIOUS	READING PRESENT	CONSUMPTION CUBIC FEET
750000500098 SEPT 11	TENN.AMERICAN WATER CO.	08/08/2011	09/07/2011	17910465	217760	219495	1735

SERVICE ADDRESS: Crestview Dr

DESCRIPTION	CHARGES
Previous Balance	61.07
Water	21.21
Sales Tax	1.96
	23.17

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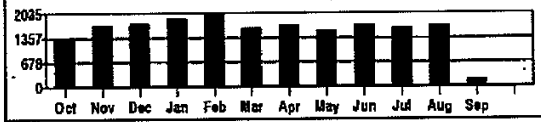
SEP 20 2011
SSC-MAIL

MONTHLY USAGE HISTORY (in cubic feet)



Thank you for your prompt payment. This is the only bill you will receive for this billing cycle. No delinquency notice will be mailed.

Net Payment Is Due By 09/28/2011	84.24
Gross Payment Is Due By Final Due Date 10/11/2011	86.36
After Final Due Date 10/11/2011 Pay This Amount Which Includes A $35 Delinquency Charge*	121.36

PAYMENT METHODS On our website at www.hixsonutility.com, the night deposit box, automatic bank draft, call our office or 1-866-524-2071 for debit or credit card payments.

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HIXSON UTILITY DISTRICT
5201 HIXSON PIKE
P.O. BOX 1598
HIXSON, TENNESSEE 37343-5598

ADDRESS SERVICE REQUESTED

ACCOUNT NUMBER	CUSTOMER TELEPHONE NUMBER
750000500098	423-755-7622
Net Payment Is Due By 09/28/2011	84.24
Gross Payment Is Due By Final Due Date 10/11/2011	86.36
After Final Due Date 10/11/2011 Pay This Amount Which Includes A $35 Delinquency Charge*	121.36

AMOUNT PAID $ _____

PLEASE INDICATE CHANGE OF YOUR ADDRESS OR PHONE NUMBER HERE

SNGLP

TENN.AMERICAN WATER CO.
A26SPEC02
PO BOX 5608
CHERRY HILL, NJ 08034-0508

272 3

Remit To:
Hixson Utility District
P.O. Box 1598
Hixson, TN 37343-5598

352
575

HIXSON UTILITY DISTRICT

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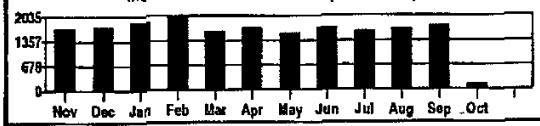
ACCOUNT #	NAME	SERVICE FROM	SERVICE TO	METER NUMBER(s)	READING PREVIOUS	READING PRESENT	CONSUMPTION CUBIC FEET
750000500098	TENN.AMERICAN WATER CO.	09/07/2011	10/07/2011	17910465	219495	220917	1422

SERVICE ADDRESS: Crestview Dr

DESCRIPTION	CHARGES
Previous Balance	2.12
Water	19.29
Sales Tax	1.78

SX
#
26000473
A26SPEC02
TAX 1.78
AMT 23.19

MONTHLY USAGE HISTORY (in cubic feet)



RECEIVED
OCT 17 2011
SSC-MAILROOM

Thank you for your prompt payment. This is the only bill you will receive for this billing cycle. No delinquency notice will be mailed.

Net Payment Is Due By 10/28/2011	23.19
Gross Payment Is Due By Final Due Date 11/08/2011	25.12
After Final Due Date 11/08/2011 Pay This Amount Which Includes A $35 Delinquency Charge*	60.12

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5201 HIXSON PIKE
P.O. BOX 1598
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ADDRESS SERVICE REQUESTED

ACCOUNT NUMBER	CUSTOMER TELEPHONE NUMBER
750000500098	423-755-7622

Net Payment Is Due By 10/28/2011	23.19
Gross Payment Is Due By Final Due Date 11/08/2011	25.12
After Final Due Date 11/08/2011 Pay This Amount Which Includes A $35 Delinquency Charge*	60.12

AMOUNT PAID $ _____

PLEASE INDICATE CHANGE OF YOUR ADDRESS OR PHONE NUMBER HERE

SNGLP

TENN.AMERICAN WATER CO.
A26SPEC02
PO BOX 5608
CHERRY HILL, NJ 08034-0508

272 3

Remit To:
Hixson Utility District
P.O. Box 1598
Hixson, TN 37343-5598

353
575

HIXSON UTILITY DISTRICT

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www.hixsonutility.com

ACCOUNT #	NAME	SERVICE FROM	SERVICE TO	METER NUMBER(s)	READING PREVIOUS	READING PRESENT	CONSUMPTION CUBIC FEET
750000600098	TENN.AMERICAN WATER CO.	09/07/2011	10/07/2011	17910468	269912	272560	2648

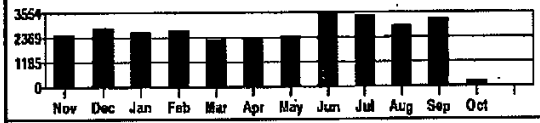
SERVICE ADDRESS: Crestview Dr

DESCRIPTION	CHARGES
Previous Balance	-1.77
Water	32.37
Sales Tax	2.99

SK NA
26000473 9 A26SPEC02
Tax 2.99
PAY 33.59

RECEIVED
OCT 17 2011
SSC-MAILROOM

MONTHLY USAGE HISTORY (in cubic feet)



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Net Payment Is Due By 10/28/2011	33.59
Gross Payment Is Due By Final Due Date 11/08/2011	36.65
After Final Due Date 11/08/2011 Pay This Amount Which Includes A $35 Delinquency Charge*	71.65

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5201 HIXSON PIKE
P.O. BOX 1598
HIXSON, TENNESSEE 37343-5598

ADDRESS SERVICE REQUESTED

ACCOUNT NUMBER	CUSTOMER TELEPHONE NUMBER
750000600098	423-510-5492

Net Payment Is Due By 10/28/2011	33.59
Gross Payment Is Due By Final Due Date 11/08/2011	36.65
After Final Due Date 11/08/2011 Pay This Amount Which Includes A $35 Delinquency Charge*	71.65

AMOUNT PAID $ _____

PLEASE INDICATE CHANGE OF YOUR ADDRESS OR PHONE NUMBER HERE

SNGLP

TENN.AMERICAN WATER CO.
A26SPEC02
PO BOX 5608
CHERRY HILL, NJ 08034-0508

272 3

Remit To:
Hixson Utility District
P.O. Box 1598
Hixson, TN 37343-5598

356
576

HIXSON UTILITY DISTRICT

5201 Hixson Pike - P.O. Box 1598 - Hixson, TN 37343-5598
(423) 877-3513 Office & Drive Thru Hours
8:00 A.M.-4:00 P.M. Mon-Fri
www.hixsonutility.com V#26000473 SMW Night Deposit Available After Hours

ACCOUNT #	NAME	SERVICE FROM	SERVICE TO	METER NUMBER(s)	READING PREVIOUS	READING PRESENT	CONSUMPTION CUBIC FEET
7500005000098 NOV11	TENN.AMERICAN WATER CO.	10/07/2011	11/07/2011	17910465	220917	222167	1250

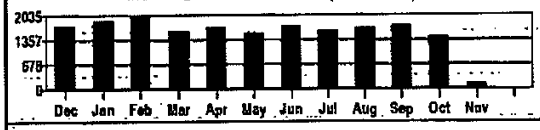
SERVICE ADDRESS: Crestview Dr

DESCRIPTION	CHARGES
Previous Balance	1.93
Water	19.29
Sales Tax	1.78

A26SPEC02 SX TAX @ 1.78
N/A Total @ 23.00

RECEIVED
NOV 15 2011
SSC-MAILROOM

MONTHLY USAGE HISTORY (in cubic feet)



Thank you for your prompt payment. This is the only bill you will receive for this billing cycle. No delinquency notice will be mailed.

Net Payment Is Due By 11/28/2011	23.00
Gross Payment Is Due By Final Due Date 12/13/2011	24.93
After Final Due Date 12/13/2011 Pay This Amount Which Includes A $35 Delinquency Charge*	59.93

If you pay your bill by online banking, Please make sure that you have the correct mailing address, which is P.O. Box 1598, Hixson Tn 37343.

* IF YOUR PAYMENT IN FULL IS NOT RECEIVED IN OUR OFFICE BY THE FINAL DUE DATE SHOWN ABOVE (OR IN THE NIGHT DEPOSIT BOX BEFORE 8:00 AM ON THE NEXT DAY), YOUR ACCOUNT WILL BE DELINQUENT. YOU WILL BE CHARGED A $35.00 DELINQUENCY CHARGE AND YOUR WATER SERVICE WILL BE CUT OFF ON THE DAY AFTER YOUR FINAL DUE DATE. IF YOUR WATER SERVICE HAS BEEN CUT OFF, IT WILL NOT BE TURNED BACK ON UNTIL YOUR OUTSTANDING BALANCE AND THE DELINQUENCY CHARGE HAVE BEEN PAID IN FULL. FAILURE TO RECEIVE BILL WILL NOT RELEASE CUSTOMER FROM PAYMENT OBLIGATION.

The Board of Commissioners meets at 4:00 PM on the 3rd Friday of every month at the office address shown above.

PLEASE BRING ENTIRE BILL IF PAYING IN PERSON. PLEASE DETACH AND RETURN BOTTOM PORTION IF PAYING BY MAIL.

HIXSON UTILITY DISTRICT
5201 HIXSON PIKE
P.O. BOX 1598
HIXSON, TENNESSEE 37343-5598

ADDRESS SERVICE REQUESTED

ACCOUNT NUMBER	CUSTOMER TELEPHONE NUMBER
7500005000098	423-755-7622

Net Payment Is Due By 11/28/2011	23.00
Gross Payment Is Due By Final Due Date 12/13/2011	24.93
After Final Due Date 12/13/2011 Pay This Amount Which Includes A $35 Delinquency Charge*	59.93

AMOUNT PAID $ _____

PLEASE INDICATE CHANGE OF YOUR ADDRESS OR PHONE NUMBER HERE

SNGLP

TENN.AMERICAN WATER CO.
A26SPEC02
PO BOX 5608
CHERRY HILL, NJ 08034-0508

274 3

Remit To:
Hixson Utility District
P.O. Box 1598
Hixson, TN 37343-5598

357
576

HIXSON UTILITY DISTRICT

5201 Hixson Pike - P.O. Box 1598 - Hixson, TN 37343-5598
(423) 877-3513
Office & Drive Thru Hours
8:00 A.M.-4:00 P.M. Mon-Fri
Night Deposit Available After Hours
www.hixsonutility.com V#260000473 8mw

ACCOUNT #	NAME	SERVICE FROM	SERVICE TO	METER NUMBER(s)	READING PREVIOUS	READING PRESENT	CONSUMPTION CUBIC FEET
750000600098 NOVIA	TENN.AMERICAN WATER CO.	10/07/2011	11/07/2011	17910468	272560	275419	2859
SERVICE ADDRESS: Crestview Dr							

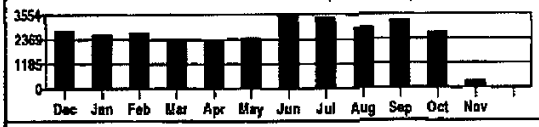
A26SPEC02

DESCRIPTION	CHARGES
Previous Balance	3.24
Water	34.95
Sales Tax	3.23
N/A	

TAX $3.23
SX
Total $41.42

RECEIVED
NOV 15 2011
SSC-MAILROOM

MONTHLY USAGE HISTORY (in cubic feet)



Thank you for your prompt payment. This is the only bill you will receive for this billing cycle. No delinquency notice will be mailed.

Net Payment Is Due By 11/28/2011	41.42
Gross Payment Is Due By Final Due Date 12/13/2011	44.92
After Final Due Date 12/13/2011 Pay This Amount Which Includes A $35 Delinquency Charge*	79.92

If you pay your bill by online banking, Please make sure that you have the correct mailing address, which is P.O. Box 1598, Hixson Tn 37343.

* IF YOUR PAYMENT IN FULL IS NOT RECEIVED IN OUR OFFICE BY THE FINAL DUE DATE SHOWN ABOVE (OR IN THE NIGHT DEPOSIT BOX BEFORE 8:00 AM ON THE NEXT DAY), YOUR ACCOUNT WILL BE DELINQUENT. YOU WILL BE CHARGED A $35.00 DELINQUENCY CHARGE AND YOUR WATER SERVICE WILL BE CUT OFF ON THE DAY AFTER YOUR FINAL DUE DATE. IF YOUR WATER SERVICE HAS BEEN CUT OFF, IT WILL NOT BE TURNED BACK ON UNTIL YOUR OUTSTANDING BALANCE AND THE DELINQUENCY CHARGE HAVE BEEN PAID IN FULL. FAILURE TO RECEIVE BILL WILL NOT RELEASE CUSTOMER FROM PAYMENT OBLIGATION.

The Board of Commissioners meets at 4:00 PM on the 3rd Friday of every month at the office address shown above.

PLEASE BRING ENTIRE BILL IF PAYING IN PERSON. PLEASE DETACH AND RETURN BOTTOM PORTION IF PAYING BY MAIL.

HIXSON UTILITY DISTRICT
5201 HIXSON PIKE
P.O. BOX 1598
HIXSON, TENNESSEE 37343-9598

ADDRESS SERVICE REQUESTED

ACCOUNT NUMBER	CUSTOMER TELEPHONE NUMBER
750000600098	423-510-5492
Net Payment Is Due By 11/28/2011	41.42
Gross Payment Is Due By Final Due Date 12/13/2011	44.92
After Final Due Date 12/13/2011 Pay This Amount Which Includes A $35 Delinquency Charge*	79.92

AMOUNT PAID $ _____

PLEASE INDICATE CHANGE OF YOUR ADDRESS OR PHONE NUMBER HERE

SNGLP

TENN.AMERICAN WATER CO.
A26SPEC02
PO BOX 5608
CHERRY HILL, NJ 08034-0508

274 3

Remit To:
Hixson Utility District
P.O. Box 1598
Hixson, TN 37343-5598

Waldens Ridge Utility District Tel:(423)886-2683
3900 Taft Highway ♦ Signal Mountain, TN 37377

ACCOUNT 105379 | 12/2/10-12/30/10
SERVICE AT GRANDVIEW 08

CODE	PRESENT	PREVIOUS	USAGE	CHARGES
ARR		FORWARD		25164.63
CHK	PAYMENT			-2942.44
LTF	LATE FEE			454.34
WAT	59128	57305	13638	4091.48
TXS	SALES TAX			378.46
###	2 Addl Transactions			(31.26)

FORWARD BALANCE IS DUE JAN 27TH
BEFORE 3:30 TO AVOID DISCONNECT
WAT REPORTED IN HUNDREDS

ANY UNPAID FORWARD CHARGE IS DUE BY THE 27TH OF EACH MONTH TO AVOID DELINQUINCY FEE AND DISCONNECTION

CLASS	AMOUNT DUE AFTER DUE DATE	DUE DATE	PAY THIS AMOUNT
C	27524.36	1/27/11	27115.21

ADDRESS SERVICE REQUESTED
5012579 8

PRESORTED
FIRST CLASS MAIL
U.S. Postage Paid
Signal Mountain, TN 37377
PERMIT NO. 45

ACCOUNT	DUE DATE
105379 DEC10	1/27/11

AMOUNT DUE AFTER DUE DATE	LATE CHARGE	PAY THIS AMOUNT
27524.36	409.15	27115.21

RECEIVED
JAN 18 2011

NA/NSX

PLEASE RETURN THIS STUB WITH PAYMENT

AUTO
TN AM SSC-MAILROOM A26SEC02
AMER WATER SHARED SVS CTR
PO BOX 5608
CHERRY HILL NJ
08034-0508

A26SEC02

→ Walden Rdg → Lone Oak

Waldens Ridge Utility District Tel:(423)886-2083
3900 Taft Highway • Signal Mountain, TN 37377

ADDRESS SERVICE REQUESTED

PRESORTED
FIRST CLASS MAIL
U.S. Postage Paid
Signal Mountain, TN 37377
PERMIT NO. 45

ACCOUNT 105379 12/30/10-2/1/11
SERVICE AT GRANDVIEW 08

CODE	PRESENT	PREVIOUS	USAGE	CHARGES
ARR		FORWARD		27165.21
LWT	WHEEL CHARGE			-31.63
LTX	WHEEL TAX			-2.93
CHK	PAYMENT			-2650.65
LTF	LATE FEE			409.15
###	2 Addl Transactions			5,357.65

FORWARD BALANCE IS DUE BY FEB 27T
BEFORE 3:30 TO AVOID FEE&DISCONNE
WAT REPORTED IN HUNDREDS

ANY UNPAID FORWARD CHARGE IS DUE BY THE 27TH OF EACH MONTH TO AVOID DELINQUINCY FEE AND DISCONNECTION

CLASS	AMOUNT DUE AFTER DUE DATE	DUE DATE	PAY THIS AMOUNT
C	30737.20	2/27/11	30246.80

ACCOUNT	DUE DATE
# 105379 Feb11	2/27/11

AMOUNT DUE AFTER DUE DATE	LATE CHARGE	PAY THIS AMOUNT
30737.20	490.40	30246.80

PLEASE RETURN THIS STUB WITH PAYMENT

AUTO
TN AM
AMER WATER SHARED SVS CT
PO BOX 6508
CHERRY HILL NJ
08034-0508

Received
FEB 17 2011
826SEC0
RSC Mailroom

S0125798
rsx 30,246.80
Done
Please specify amt to be pd. N/A Tdl

Waldens Ridge Utility District Tel:(423)886-2683
3900 Taft Highway ♦ Signal Mountain, TN 37377

ADDRESS SERVICE REQUESTED

PRESORTED
FIRST CLASS MAIL
U.S. Postage Paid
Signal Mountain, TN 37377
PERMIT NO. 45

ACCOUNT 105379 2/1/11-3/1/11

SERVICE AT GRANDVIEW 08

CODE	PRESENT	PREVIOUS	USAGE	CHARGES
ARR		FORWARD		30296.80
LTF	LATE FEE			490.40
LTX	WHEEL TAX			-2.65
LWT	WHEEL CHARGE			-28.65
WAT	6234370	6110700	325052	2775.15
###	1 Addl Transactions			$256.70

FORWARD BALANCE IS DUE BY MAR 27
BEFORE 3:30 TO STOP FEE&DISCONNEC

ANY UNPAID FORWARD CHARGE IS DUE BY THE 27TH OF EACH MONTH TO AVOID DELINQUINCY FEE AND DISCONNECTION

CLASS	AMOUNT DUE AFTER DUE DATE	DUE DATE	PAY THIS AMOUNT
C	34065.27	3/27/11	33787.75

ACCOUNT	DUE DATE
#105379 MAR11	3/?

AMOUNT DUE AFTER DUE DATE	LATE CHARGE	PAY THIS AMOUNT
34065.27	877.52	33787.75

Received
MAR 17 2011
PLEASE RETURN THIS STUB WITH PAYMENT

AUTO
TN AM SSC-Mailroom
AMER WATER SHARED SVS CT
PO BOX 5608
CHERRY HILL NJ
08034-0508

126SEC02

50125798 dne
PX 33787.75
Please specify the amount to Pay
n/A EH

Waldens Ridge Utility District Tel:(423)886-2083
3900 Taft Highway Ⅴ♦ Signal Mountain, TN 37377

ACCOUNT 105379	4/1/11-5/3/11			
SERVICE AT GRANDVIEW				08
CODE	PRESENT	PREVIOUS	USAGE	CHARGES
ARR		FORWARD		32378.65
RCC	DELINQUINCY FEE			50.00
LTX	WHEEL TAX			-2.36
LWT	WHEEL CHARGE			-25.47
LTF	LATE FEE			298.32
###	2 Addl Transactions			1,743.79

RATE INCREASE EFFECTIVE JUNE 1ST
FOR COPY OF CCR CALL 423-886-2683

ANY UNPAID FORWARD CHARGE IS DUE BY THE 27TH OF EACH MONTH TO AVOID DELINQUINCY FEE AND DISCONNECTION

CLASS	AMOUNT DUE AFTER DUE DATE	DUE DATE	PAY THIS AMOUNT
C	34602.55	5/27/11	34442.93

ADDRESS SERVICE REQUESTED
50125798

PRESORTED
FIRST CLASS MAIL
U.S. Postage Paid
Signal Mountain, TN 37377
PERMIT NO. 45

ACCOUNT	DUE DATE
105379 MAIL	5/27/11

AMOUNT DUE AFTER DUE DATE	LATE CHARGE	PAY THIS AMOUNT
34602.55	158.62	34442.93

RECEIVED
MAY 16 2011
NA/NSX
PLEASE RETURN THIS DUE WITH PAYMENT

AUTO
T# SSC-MAILROOM MTN A26SEC0
AMER WATER SHARED SVS CT
PO BOX 5608
CHERRY HILL NJ
08034-0508

Waldens Ridge Utility District Tel:(423)886-2083
3900 Taft Highway ♦ Signal Mountain, TN 37377

ACCOUNT 105379	3/1/11-4/1/11			
SERVICE AT GRANDVIEW				08
CODE	PRESENT	PREVIOUS	USAGE	CHARGES
ARR		FORWARD		30657.87
LTX	WHEEL TAX			-2.37
LWT	WHEEL CHARGE			-25.67
LTF	LATE FEE			277.52
WAT	6357490	6224550	994391	2983.17
###	1 Addl	Transactions		$275.94
FORWARD BALANCE IS DUE APL 27TH				
BY 3:30 TO AVOID FEE & DISCONNECT				

ANY UNPAID FORWARD CHARGE IS DUE BY THE 27TH OF EACH MONTH TO AVOID DELINQUINCY FEE AND DISCONNECTION

CLASS	AMOUNT DUE AFTER DUE DATE	DUE DATE	PAY THIS AMOUNT
C	34464.78	4/27/11	34166.46

ADDRESS SERVICE REQUESTED 5125798 A26SEC02

PRESORTED
FIRST CLASS MAIL
U.S. Postage Paid
Signal Mountain, TN 37377
PERMIT NO. 45

ACCOUNT		DUE DATE
105379AWI		4/27/11
AMOUNT DUE AFTER DUE DATE	LATE CHARGE	PAY THIS
34464.78	298.32	34166.46

RECEIVED
APR 18 2011

PLEASE RETURN THIS STUB WITH PAYMENT

AUTO
TN AM SSC MURFREESBORO
ATTN: A26SEC0
AMER WATER SHARED SVS CT
PO BOX 5608
CHERRY HILL NJ
08034-0508

AM 3255.11

Waldens Ridge Utility District (423) 886-2683
3900 Taft Highway ◆ Signal Mountain, Tennessee 37377

ACCOUNT 105379 Jan 11 5/3/11 6/2/11
SERVICE AT GRANDVIEW 8

CODE	PRESENT	PREVIOUS	USAGE	CHARGES
ARR	BAL FORWARD			34492.93
LWT	WHEEL CHARGE			-26.98
LTX	WHEEL TAX			-2.50
LTF	LATE FEE			59.62
WAT	267250	71130	1466978	4400.93
TXS	SALES TAX			407.09

RECEIVED
JUN 17 2011
SSC-MAILROOM

CCR PUBLISHED IN SIGNAL MTN WEEKLY JUNE 15 OR MAILED OR CALL FOR COPY

ANY UNPAID FORWARD BALANCE IS DUE BY 3:30 PM ON THE 27TH OF EACH MONTH TO AVOID A DELINQUENCY FEE AND DISCONNECTION

CLASS	AMOUNT DUE AFTER DUE DATE	DUE DATE	AMOUNT DUE BEFORE DUE DATE
C	39871.18	6/27/11	39431.09

ADDRESS SERVICE REQUESTED

PRESORTED FIRST CLASS MAIL U.S. POSTAGE PAID Signal Mountain, TN PERMIT NO. 45

ACCOUNT		DUE DATE
105379		6/27/11
AMOUNT DUE AFTER DUE DATE	PENALTY AFTER DUE DATE	AMOUNT DUE BEFORE DUE DATE
39871.18	440.09	39431.09

EX 501257997 TAX 407.09
A26SEC02 AMT 39431.09

PLEASE RETURN THIS STUB WITH PAYMENT

AUTO
TN AM ATTN: A26SEC02
AMER WATER SHARED SVS CTR
PO BOX 5608
CHERRY HILL NJ 08034-0508

Waldens Ridge Utility District (423) 886-2683
3900 Taft Highway ♦ Signal Mountain, Tennessee 37377

ADDRESS SERVICE REQUESTED

PRESORTED
FIRST CLASS MAIL
U.S. POSTAGE PAID
Signal Mountain, TN
PERMIT NO. 45

ACCOUNT 105379 6/2/11 7/1/11
SERVICE AT GRANDVIEW 8

CODE	PRESENT	PREVIOUS	USAGE	CHARGES
ARR	BAL FORWARD			38462.64
LTF	LATE FEE			440.09
WAT	433190	258000	1310421	4219.55
TXS	SALES TAX			390.31
LWT	WHEEL CHARGE			40.74
LTX	WHEEL TAX			-3.77

DISCONNECT WILL BE JULY 28

RECEIVED
JUL 15 2011
SSC-MAILROOM

ANY UNPAID FORWARD BALANCE IS DUE BY 3:30 PM ON THE 27TH OF EACH MONTH TO AVOID A DELINQUENCY FEE AND DISCONNECTION

CLASS	AMOUNT DUE AFTER DUE DATE	DUE DATE	AMOUNT DUE BEFORE DUE DATE
C	43890.04	7/27/11	43468.08

ACCOUNT		DUE DATE
105379 JJ/11		7/27/11
AMOUNT DUE AFTER DUE DATE	PENALTY AFTER DUE DATE	AMOUNT DUE BEFORE DUE DATE
43890.04	421.96	43468.08

NS# 50125798
A12SEC02
PLEASE RETURN THIS STUB WITH PAYMENT

AUTO
TN AM ATTN: A26SEC02
AMER WATER SHARED SVS CTR
PO BOX 5608
CHERRY HILL NJ [redacted]

Waldens Ridge Utility District (423) 886-2683
3900 Taft Highway • Signal Mountain, Tennessee 37377

ACCOUNT	105379	7/1/11 - 8/1/11
SERVICE AT	GRANDVIEW	8

CODE	PRESENT	PREVIOUS	USAGE	CHARGES
~~ARR~~	~~BAL FORWARD~~			~~38668.05~~
LWT	WHEEL CHARGE			-63.82
LTX	WHEEL TAX			-5.90
LTF	LATE FEE			421.96
WAT	598490	419230	1340865	2896.27
TXS	SALES TAX			267.91

RECEIVED
AUG 15 2011

DISCONNECT WILL BE AUGUST 30

ANY UNPAID FORWARD BALANCE IS DUE BY 3:30 PM ON THE 27TH OF EACH MONTH TO AVOID A DELINQUENCY FEE AND DISCONNECTION

CLASS	AMOUNT DUE AFTER DUE DATE	DUE DATE	AMOUNT DUE BEFORE DUE DATE
C	~~42494.10~~	~~8/27/11~~	~~42204.47~~

ADDRESS SERVICE REQUESTED

PRESORTED
FIRST CLASS MAIL
U.S. POSTAGE PAID
Signal Mountain, TN
PERMIT NO. 45

ACCOUNT		DUE DATE
105379		~~8/27/11~~
AMOUNT DUE AFTER DUE DATE	PENALTY AFTER DUE DATE	AMOUNT DUE BEFORE DUE DATE
42494.10	289.63	42204.47

SA 50125793 TAX 267.91 ART 3164.19

PLEASE RETURN THIS STUB WITH PAYMENT

AUTO
TN AM ATTN: A26SEC02
AMER WATER SHARED SVS CTR
PO BOX 5608
CHERRY HILL NJ 08034-0508

Waldens Ridge Utility District (423) 886-2683
3900 Taft Highway ♦ Signal Mountain, Tennessee 37377

ADDRESS SERVICE REQUESTED

PRESORTED FIRST CLASS MAIL U.S. POSTAGE PAID Signal Mountain, TN PERMIT NO. 45

ACCOUNT 105379 8/1/11 9/1/11

SERVICE AT GRANDVIEW 8

CODE	PRESENT	PREVIOUS	USAGE	CHARGES
ARR	BAL FORWARD			39669.30
WAJ	WATER ADJ			-26755.32
TXA	TAX ADJ			-2365.62
LTF	LATE FEE			-4258.33
RCC	DELINQUINCY FEE			-300.00
LWT	WHEEL CHARGE			224.11
LTX	WHEEL TAX			21.29
LTF	LATE FEE			289.63
###	4 Addl Transacti[illegible]120		1935375	4496.46

DISCONNECT WILL BE SEPT 28

5031.49

ANY UNPAID FORWARD BALANCE IS DUE BY 3:30 PM ON THE 27TH OF EACH MONTH TO AVOID A DELINQUENCY FEE AND DISCONNECTION

CLASS	AMOUNT DUE AFTER DUE DATE	DUE DATE	AMOUNT DUE BEFORE DUE DATE
C	11439.56	9/27/11	11021.52

ACCOUNT		DUE DATE
105379 SEPT		9/27/11
AMOUNT DUE AFTER DUE DATE	PENALTY AFTER DUE DATE	AMOUNT DUE BEFORE DUE DATE
11439.56	418.04	11021.52

50125798 JAW NS MA

PLEASE RETURN THIS STUB WITH PAYMENT

AUTO
TN AM ATTN: A26SEC02
AMER WATER SHARED SVS CTR
PO BOX 5608
CHERRY HILL NJ 08034-0508

Fmlto Sevra

ANY UNPAID FORWARD BALANCE IS DUE BY 3:30 ON THE 27TH OF EACH MONTH TO AVOID A DELINQUENCY FEE AND DISCONNECTION.

CODE EXPLANATION

WAT	- Water Charge
TXS	- Sales Tax
SEW	- Sewer
LTF	- Late Charges
ADJ	- Adjustment
OP	- Overpayment
MIS	- DRY TAP
ARR	- Forward Past Due

INCLUDE THIS STUB WITH YOUR PAYMENT TO ENSURE PROPER CREDIT

RECEIVED
SEP 15 2011
BOE MAIL ROOM

THIS WILL BE YOUR ONLY NOTICE

THIS BILL IS DUE UPON RECEIPT

Office Hours: Monday through Friday
8:00AM - 12:00 Noon and 12:45 - 4:30PM

Commissioner Meetings are the LAST TUESDAY of each month (EXCEPT DECEMBER). Regular Meeting 5:30PM.

A Late Fee will be added to your account if PAYMENT is NOT received by the DUE DATE and service may be DISCONNECTED WITHOUT FURTHER NOTICE.

We are NOT responsible for Mail delivery, checks in transit, and/or checks lost in transit. Failure to receive your bill does not relieve you of the obligation to pay.

Keep this portion for your records

Waldens Ridge Utility District (423) 886-2683
3900 Taft Highway ♦ Signal Mountain, Tennessee 37377

ACCOUNT	105379	11/1/11	12/1/11
SERVICE AT	GRANDVIEW	8	

CODE	PRESENT	PREVIOUS	USAGE	CHARGES
CR	CREDIT BALANCE			-977.61
OTH	1323960	1170700	1146385	2716.93
TXS	SALES TAX			251.32
LWT	WHEEL CHARGE			-42.12
LTX	WHEEL TAX			-3.90

RECEIVED
DEC 12 2011

ANY UNPAID FORWARD BALANCE IS DUE BY 3:30 PM ON THE 27TH OF EACH MONTH TO AVOID A DELINQUENCY FEE AND DISCONNECTION

CLASS	AMOUNT DUE AFTER DUE DATE	DUE DATE	AMOUNT DUE BEFORE DUE DATE
C	2121.19	12/27/11	1944.62

ADDRESS SERVICE REQUESTED

PRESORTED
FIRST CLASS MAIL
U.S. POSTAGE PAID
Signal Mountain, TN
PERMIT NO. 45

ACCOUNT		DUE DATE
105379		12/27/11
AMOUNT DUE AFTER DUE DATE	PENALTY AFTER DUE DATE	AMOUNT DUE BEFORE DUE DATE
2121.19	176.57	1944.62

SX 251.32
5010 5798 AE

PLEASE RETURN THIS STUB WITH PAYMENT

NA

AUTO
TN AM ATTN: A26SEC02
AMER WATER SHARED SVS CTR
PO BOX 5608
CHERRY HILL NJ 08034-0508

DATE: 5/11/2012 02:03:23 PM WALDENS RIDGE UTILITY DISTRICT PAGE NO: 1

BY: TAD

Customer History Report
Select Customer By: Account Range: From 105379 To 105379
Status: All Accounts
Transaction Types: Range: >= 1/1/2011 <= 5/31/2012

Account: 105379 LONE OAK UTILITY
Location: 08-01700 GRANDVIEW

Date	Type	Cls	Amount	Paid	Reference	Usage	Balance
01/03/11	PAYMENT	CHK	-2,942.44		76041804		22,222.19
01/11/11	ADJUSTMENT	LTF	454.34	454.34	LATE CHARGE		22,676.53
01/12/11	WATER	WAT	4,091.48	4,091.48	5730470-5912800 M12/3	1363828	26,768.01
01/12/11	SALES TAX	TXS	378.46	378.46			27,146.47
01/12/11	ADJUSTMENT	LWT	-28.61		WHEEL CHARGE		27,117.86
01/12/11	ADJUSTMENT	LTX	-2.65		WHEEL TAX		27,115.21
01/28/11	ADJUSTMENT	RCC	50.00	50.00	RCC		27,165.21
02/02/11	ADJUSTMENT	LWT	-31.63		WHEEL CHARGE		27,133.58
02/02/11	ADJUSTMENT	LTX	-2.93		WHEEL TAX		27,130.65
02/07/11	PAYMENT	CHK	-2,650.65		76041997		24,480.00
02/08/11	ADJUSTMENT	LTF	409.15	409.15	LATE CHARGE		24,889.15
02/10/11	WATER	WAT	4,904.03	4,904.03	5903000-6121540 M2/1/	1634679	29,793.18
02/10/11	SALES TAX	TXS	453.62	453.62			30,246.80
02/28/11	ADJUSTMENT	RCC	50.00	50.00	RCC		30,296.80
03/08/11	ADJUSTMENT	LTF	490.40	490.40	LATE CHARGE		30,787.20
03/09/11	ADJUSTMENT	LTX	-2.65		WHEEL TAX		30,784.55
03/09/11	ADJUSTMENT	LWT	-28.65		WHEEL CHARGE		30,755.90
03/11/11	WATER	WAT	2,775.15	2,775.15	6110700-6234370 M3/1/	925052	33,531.05
03/11/11	SALES TAX	TXS	256.70	256.70			33,787.75
03/21/11	PAYMENT	CHK	-3,179.88		76042204		30,607.87
03/29/11	ADJUSTMENT	RCC	50.00	50.00	RCC		30,657.87
04/06/11	ADJUSTMENT	LTX	-2.37		WHEEL TAX		30,655.50
04/06/11	ADJUSTMENT	LWT	-25.67		WHEEL CHARGE		30,629.83
04/08/11	ADJUSTMENT	LTF	277.52	277.52	LATE CHARGE		30,907.35
04/11/11	WATER	WAT	2,983.17	2,983.17	6224550-6357490 M4/1/	994391	33,890.52
04/11/11	SALES TAX	TXS	275.94	275.94			34,166.46
04/25/11	PAYMENT	CHK	-1,787.81		706042415		32,378.65
05/03/11	ADJUSTMENT	RCC	50.00	50.00	RCC		32,428.65
05/03/11	ADJUSTMENT	LTX	-2.36		WHEEL TAX		32,426.29
05/03/11	ADJUSTMENT	LWT	-25.47		WHEEL CHARGE		32,400.82
05/09/11	ADJUSTMENT	LTF	298.32	298.32	LATE CHARGE		32,699.14
05/10/11	WATER	WAT	1,596.15	1,596.15	M5/3/2011 70113913	532052	34,295.29
05/10/11	SALES TAX	TXS	147.64	147.64			34,442.93
05/31/11	ADJUSTMENT	RCC	50.00	50.00	RCC		34,492.93
06/07/11	ADJUSTMENT	LWT	-26.98		WHEEL CHARGE		34,465.95
06/07/11	ADJUSTMENT	LTX	-2.50		WHEEL TAX		34,463.45
06/08/11	ADJUSTMENT	LTF	159.62	159.62	LATE CHARGE		34,623.07
06/09/11	WATER	WAT	4,400.93	4,400.93	71130-267250 M6/2/201	1466978	39,024.00
06/09/11	SALES TAX	TXS	407.09	407.09			39,431.09
06/20/11	PAYMENT	CHK	-1,018.45		76042774		38,412.64
06/28/11	ADJUSTMENT	RCC	50.00	50.00	RCC		38,462.64
07/08/11	ADJUSTMENT	LTF	440.09	440.09	LATE CHARGE		38,902.73
07/11/11	ADJUSTMENT	LWT	-40.74		WHEEL CHARGE		38,861.99
07/11/11	ADJUSTMENT	LTX	-3.77		WHEEL TAX		38,858.22
07/11/11	WATER	WAT	4,219.55	4,219.55	258000-433190 M7/1/20	1310421	43,077.77
07/11/11	SALES TAX	TXS	390.31	390.31			43,468.08
07/18/11	PAYMENT	CHK	-4,780.03		76042922		38,688.05
08/03/11	ADJUSTMENT	LWT	-63.82		WHEEL CHARGE		38,624.23
08/03/11	ADJUSTMENT	LTX	-5.90		WHEEL TAX		38,618.33
08/08/11	ADJUSTMENT	LTF	421.96	421.96	LATE CHARGE		39,040.29
08/09/11	WATER	WAT	2,896.27	2,896.27	419230-598490 M8/1/20	1340865	41,936.56
08/09/11	SALES TAX	TXS	267.91	267.91			42,204.47
08/22/11	PAYMENT	CHK	-2,535.17		76043134		39,669.30
09/03/11	ADJUSTMENT	WAJ	-26,755.32		WAT ADJ		12,913.98
09/03/11	ADJUSTMENT	TXA	-2,365.62		TX ADJ		10,548.36
09/03/11	ADJUSTMENT	LTF	-4,258.33		LTF ADJ		6,290.03
09/03/11	ADJUSTMENT	RCC	-300.00		RCC ADJ		5,990.03

BY: TAD

Customer History Report
Select Customer By: Account Range: From 105379 To 105379
Status: All Accounts
Transaction Types: Range: >= 1/1/2011 <= 5/31/2012

Date	Type	Cls	Amount	Paid	Reference	Usage	Balance
Account: 105379 LONE OAK UTILITY							
Location: 08-01700 GRANDVIEW							
09/03/11	ADJUSTMENT	LWT	224.11	224.11	WHEEL CHARGE		6,214.14
09/03/11	ADJUSTMENT	LTX	21.29	21.29	WHEEL TX		6,235.43
09/08/11	ADJUSTMENT	LTF	289.63	289.63	LATE CHARGE		6,525.06
09/12/11	WATER	WAT	4,180.41	4,180.41	587120-845860 M9/1/20	1935375	10,705.47
09/12/11	SALES TAX	TXS	386.69	386.69			11,092.16
09/12/11	ADJUSTMENT	LWT	-64.24		WHEEL CHARGE		11,027.92
09/12/11	ADJUSTMENT	LTX	-6.40		WHEEL TAX		11,021.52
09/28/11	ADJUSTMENT	RCC	50.00	50.00	RCC		11,071.52
10/01/11	PAYMENT	CHK	-2,567.09		76043360		8,504.43
10/10/11	ADJUSTMENT	LTF	418.04	418.04	LATE CHARGE		8,922.47
10/10/11	WATER	WAT	2,682.35	2,682.35	833520-999540 M10/1/2	1241830	11,604.82
10/10/11	SALES TAX	TXS	248.12	248.12			11,852.94
10/10/11	ADJUSTMENT	LWT	-65.21		WHEEL CHARGE		11,787.73
10/10/11	ADJUSTMENT	LTX	-6.03		WHEEL TAX		11,781.70
10/20/11	PAYMENT	CHK	-11,071.52		76043483		710.18
10/24/11	PAYMENT	CHK	-5,031.49		76043517		-4,321.31
11/11/11	WATER	WAT	3,117.78	3,117.78	987920-1180890 M11/1/	1443416	-1,203.53
11/11/11	SALES TAX	TXS	288.39	288.39			-915.14
11/11/11	ADJUSTMENT	LWT	-57.18		WHEEL CHARGE		-972.32
11/11/11	ADJUSTMENT	LTX	-5.29		WHEEL TAX		-977.61
12/09/11	LOUD	OTH	2,716.93	2,716.93	1170700-1323960 M12/1	1146385	1,739.32
12/09/11	SALES TAX	TXS	251.32	251.32			1,990.64
12/09/11	ADJUSTMENT	LWT	-42.12		WHEEL CHARGE		1,948.52
12/09/11	ADJUSTMENT	LTX	-3.90		WHEEL TAX		1,944.62
01/06/12	PAYMENT	CHK	-1,944.62		76043945		0.00
01/10/12	LOUD	OTH	3,140.44	3,140.44	1316460-1493610 M1/3/	1325082	3,140.44
01/10/12	SALES TAX	TXS	290.49	290.49			3,430.93
01/10/12	ADJUSTMENT	LWT	-40.28		WHEEL CHARGE		3,390.65
01/10/12	ADJUSTMENT	LTX	-3.73		WHEEL TAX		3,386.92
02/08/12	ADJUSTMENT	LTF	314.04	314.04	LATE CHARGE		3,700.96
02/09/12	LOUD	OTH	2,304.59	2,304.59	1486430-1616430 M2/1/	972400	6,005.55
02/09/12	SALES TAX	TXS	213.17	213.17			6,218.72
02/09/12	ADJUSTMENT	LWT	-44.74		WHEEL CHARGE		6,173.98
02/09/12	ADJUSTMENT	LTX	-4.14		WHEEL TAX		6,169.84
02/27/12	ADJUSTMENT	RCC	50.00	50.00	RCC		6,219.84
03/08/12	ADJUSTMENT	LTF	230.46	230.46	LATE CHARGE		6,450.30
03/09/12	LOUD	OTH	2,292.88	2,292.88	1608460-1737800 M3/1/	967463	8,743.18
03/09/12	SALES TAX	TXS	212.09	212.09			8,955.27
03/09/12	ADJUSTMENT	LWT	-38.27		WHEEL CHARGE		8,917.00
03/09/12	ADJUSTMENT	LTX	-3.54		WHEEL TAX		8,913.46
03/12/12	PAYMENT	CHK	-3,386.92		76044304		5,526.54
03/26/12	PAYMENT	CHK	-2,831.80		76044426		2,694.74
04/09/12	PAYMENT	CHK	-2,693.62		76044496		1.12
04/09/12	ADJUSTMENT	LTF	2.75		LATE CHARGE		3.87
04/10/12	LOUD	OTH	2,810.30		1730980-1889240 M4/3/	1183785	2,814.17
04/10/12	SALES TAX	TXS	259.95	17.35			3,074.12
04/10/12	ADJUSTMENT	LWT	-41.02		WHEEL CHARGE		3,033.10
04/10/12	ADJUSTMENT	LTX	-3.79		WHEEL TAX		3,029.31
05/08/12	ADJUSTMENT	LTF	281.03		LATE CHARGE		3,310.34
05/10/12	LOUD	OTH	2,784.91*		M5/2/2012 70113913	1173088	6,095.25
05/10/12	SALES TAX	TXS	257.60*				6,352.85

	ENDING BAL						6,352.85

* Denotes an unposted transaction.
<< End of Customer History Report: 2 Page(s) >>

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Lew Keathley

Question:

36. Provide documentation of the increase in the water usage rate for Walden's Ridge as of November 1, 2011 to $1.624 per gallons. (Reference Keathley direct testimony, page 4).

Response:

Attached is a letter to Walden's Ridge Utility District stating that the water rate to WRUD would be placed into effect on October 4, 2011 at the rate of $1.624 per 1,000 gallons. The cost of purchased water from WRUD is the same cost as what Tennessee American charges WRUD (plus a wheeling charge).

TENNESSEE
AMERICAN WATER

P 423-755-7607
F 423-755-7634

June 9, 2011

Mr. Ron West
Walden's Ridge Utility District
3900 Taft Highway
Signal Mountain, TN 37377

Dear Ron:

It is the goal of Tennessee American Water to provide the highest quality of water service at the lowest possible price. We have worked diligently to control operational expenses. While doing so, the company has continued to make the necessary investments to maintain the quality of the water system.

To continue to provide the best product possible, it has become necessary for Tennessee American to increase water rates to the customers in our general service area. That rate increase was granted by the Tennessee Regulatory Authority and became effective April 4, 2011.

As a result of that increase, we have reviewed the Water Purchase Agreement that we currently have with your organization. It stipulates that we must provide a written notice six months prior to any such increase. The purpose of this letter is to serve as that notice. The rate that Tennessee American Water will place in effect on October 4, 2011 will be $1.218 per CCF or $1.624 per 1,000 gallons.

Tennessee American appreciates the partnership we share with your organization and we look forward to continuing to serve your water needs.

Sincerely,

Deron E. Allen
President

DEA/s

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Lew Keathley

Question:

37. Provide documentation from EPB that the rate increased 5% effective July 2011 and another 2% in October 2011.

Response:

Attached are three invoices from EPB showing the usage charge per kWh.

Invoice Date	**kWh rate**	**% Change from previous invoice**
June 01, 2011	$0.07570	
July 01, 2011	$0.08072	6.63%
October 03, 2011	$0.08256	2.28%

The percentage change that was included in annualizing the power bills was revised downward from the overall kWh rate change because other costs, such as the Customer Charge, which did not change, are included in the bill.

Electric Power
Customer Service 423-648-1372
www.epb.net

Page 1 of 1

Billing Date: June 01, 2011
Account Number: 47-0299.000 8697
Customer Name: Tennessee American Water Co
Service Address: 1600 Berkley Cir
Chattanooga, TN 37405
Rate Class: COMMERCIAL

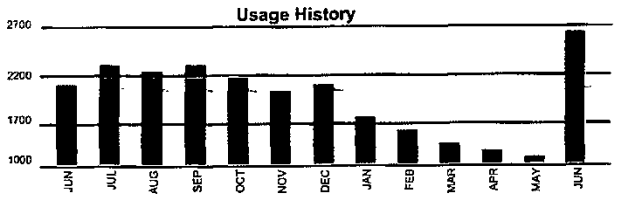
Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
302887	KWH	04/27/11	05/27/11	39655	42325	2670	1	2670

Current Charges			
Customer Charge		$	9.90
Usage Charge	2670 kWh @ $0.0757	$	202.11
Fuel Cost Adjustment		$	65.82
Sales Tax		$	4.17
Total Current Charges		$	282.00

Please Pay By June 16, 2011

Total Due $ 282.00

Previous Account History		
Previous Balance	$	119.63
Payment Received 05/13/11	$	119.63CR
Balance Forward	$	0.00



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	2670	$ 277.83	$ 9.26
Last Month	30	1078	$ 117.86	$ 3.92
Last Year	28	1965	$ 200.61	$ 7.16

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

SNET
JUN 06 2011
REC'D

8697 0.6290 MB 0.390 28 66 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 47-0299.000

Total Due By June 16, 2011	**$**	**282.00**
After Due Date Pay	**$**	**294.78**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

1004702990005000294780000282005 0

Customer Service 423-648-1EPB(1372)
www.epb.net

Billing Date: July 01, 2011
Electric Power Acct: 47-0299.000

8606

Statement of Usage

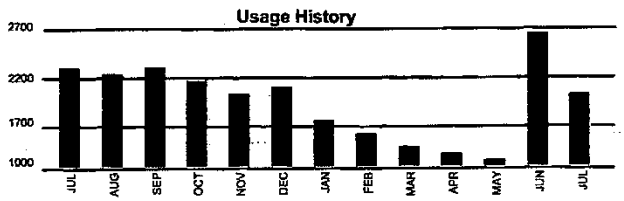
Meter Number		302887
New KWH Meter Reading - Actual	06/28/2011	44198
Previous KWH Meter Reading - Actual	05/27/2011	42325
Total KWH Used This Period		1873

Statement of Account History

Previous Balance	$	282.00
Payment Received 06/13/11		282.00CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1873 kWh @ $0.08072		151.19
Fuel Cost Adjustment			52.48
Sales Tax			3.20
Total Current Charges		$	216.77
	Total Due	$	216.77



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	1873	$ 213.57	$ 6.67
Last Month	30	2670	$ 277.83	$ 9.26
Last Year	32	2220	$ 230.09	$ 7.19

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

Customer Service 423-648-1EPB(1372)
www.epb.net

Billing Date: October 03, 2011
Electric Power Acct: 47-0299.000

8621

Statement of Usage

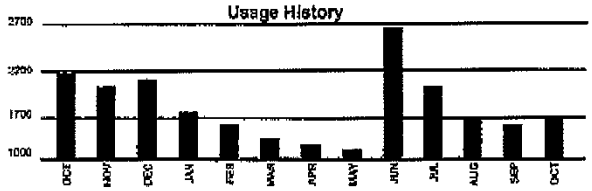
Meter Number		302887
New KWH Meter Reading - Actual	09/26/2011	48689
Previous KWH Meter Reading - Actual	08/26/2011	47150
Total KWH Used This Period		1539

Statement of Account History

Previous Balance	$	170.92
Payment Received 09/13/11		170.92CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1539 kWh @ $0.08256		127.06
Fuel Cost Adjustment			37.40
Sales Tax			2.62
Total Current Charges		$	176.98
	Total Due	$	176.98



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	1539	$ 174.36	$ 5.62
Last Month	29	1461	$ 168.39	$ 5.80
Last Year	30	2064	$ 230.19	$ 7.67

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Kevin Rogers

Question:

38. Provide a summary of Total CCF of Water Treated; Total CCF of Water Billed; and Total CCF of Water Unaccounted For, by month, for the period January 2011 through December 2011.

Response:

A monthly summary of system delivery, water sales and unaccounted for water, by month for 2011 is attached.

Tennessee American Water
2011
1000 Gallons

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
System Delivery	1,101,692	989,723	1,070,729	1,034,553	1,143,845	1,240,739	1,280,123	1,368,140	1,161,198	1,117,300	1,012,846	1,023,935	13,544,823
Water Sales	772,339	715,911	741,757	745,778	813,505	1,008,855	952,777	1,085,735	1,062,161	859,663	729,287	708,765	10,196,533
Non-Revenue Water	329,353	273,812	328,972	288,775	330,340	231,884	327,346	282,405	99,037	257,637	283,559	315,170	3,348,290
% NRW	29.90%	27.67%	30.72%	27.91%	28.88%	18.69%	25.57%	20.64%	8.53%	23.06%	28.00%	30.78%	24.72%
Identified NRW	16,812	16,310	16,826	17,127	18,356	25,036	20,767	24,000	43,905	20,518	29,183	15,804	264,644
Unaccounted for Water	312,541	257,502	312,146	271,648	311,984	206,848	306,579	258,405	55,132	237,119	254,376	299,366	3,083,646
Unaccounted for Water %	28.37%	26.02%	29.15%	26.26%	27.28%	16.67%	23.95%	18.89%	4.75%	21.22%	25.11%	29.24%	22.77%

note: The monthly system delivery amount in this schedule has been revised lower from the filed amount because of a calculation error in the original system delivery calculation.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Lew Keathley

Question:

39. Provide a copy of actual monthly bills from EPB for January 2011 through December 2011.

Response:

Please see attached EPB power bills from 2011.

AW900246711 45220004262888 8577

Electric Power

Customer Service 423-648-1372
www.epb.net

Account Number: 47-0299.000
Customer Name: Tennessee American Water Co
Service Address: 1600 Berkley Cir
Chattanooga, TN 37405
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
302887	KWH	11/29/10	12/29/10	33148	34710	1562	1	1562

Current Charges

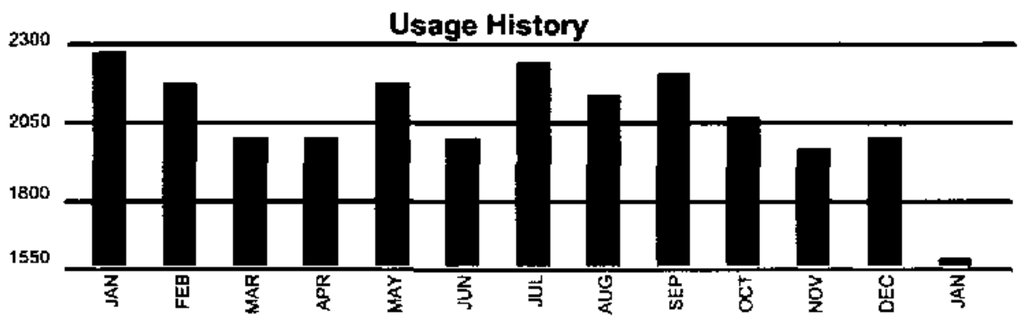
Customer Charge		$	9.90
Usage Charge	1562 kWh @ $0.09499	$	148.37
Fuel Cost Adjustment		$	8.92
Sales Tax		$	2.51
Total Current Charges		$	169.70

Please Pay By January 18, 2011

Total Due $ 169.70

Previous Account History

Previous Balance	$	209.50
Payment Received 12/09/10	$	209.50 CR
Balance Forward	$	0.00



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	1562	$ 167.19	$ 5.57
Last Month	32	1966	$ 206.40	$ 6.45
Last Year	32	2293	$ 208.62	$ 6.51

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 47-0299.000

Total Due By January 18, 2011	**$**	**169.70**
After Due Date Pay	**$**	**178.06**

Amount Enclosed $ _____

8577 0.6290 MB 0.382 27 54 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
JAN 06 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10047029900050001780600016970 3 0

AW900246711 452200042628888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call:
423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Learn energy saving tips
- Review billing and payment options
- Find the payment location nearest you
- Report an outage or street light problem
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900251167 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 47-0299.000 8670
Customer Name: Tennessee American Water Co
Service Address: 1600 Berkley Cir
Chattanooga, TN 37405
Rate Class: COMMERCIAL

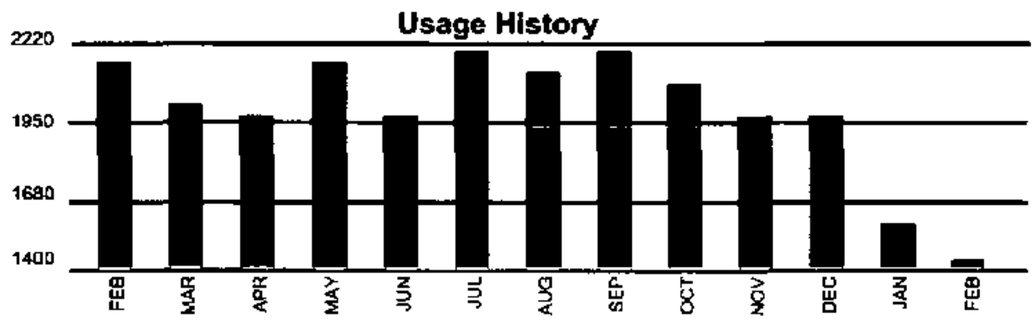
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
302887	KWH	12/29/10	01/27/11	34710	36124	1414	1	1414

Current Charges			
Customer Charge		$	9.90
Usage Charge	1414 kWh @ $0.09499	$	134.32
Fuel Cost Adjustment		$	6.42
Sales Tax		$	2.26
Total Current Charges		$	152.90

Previous Account History		
Previous Balance	$	169.70
Payment Received 01/14/11	$	169.70CR
Balance Forward	$	0.00

Please Pay By February 16, 2011

Total Due	**$**	**152.90**



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	29	1414	$ 150.64	$ 5.19
Last Month	30	1562	$ 167.19	$ 5.57
Last Year	30	2165	$ 196.13	$ 6.53

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

8670 0.6290 MB 0.382 28 58 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

REC'D
FEB 04 2011
SNET

Account Number: 47-0299.000

Total Due By February 16, 2011	**$**	**152.90**
After Due Date Pay	**$**	**160.43**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900251167 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900255838 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 47-0299.000 8686
Customer Name: Tennessee American Water Co
Service Address: 1600 Berkley Cir
Chattanooga, TN 37405
Rate Class: COMMERCIAL

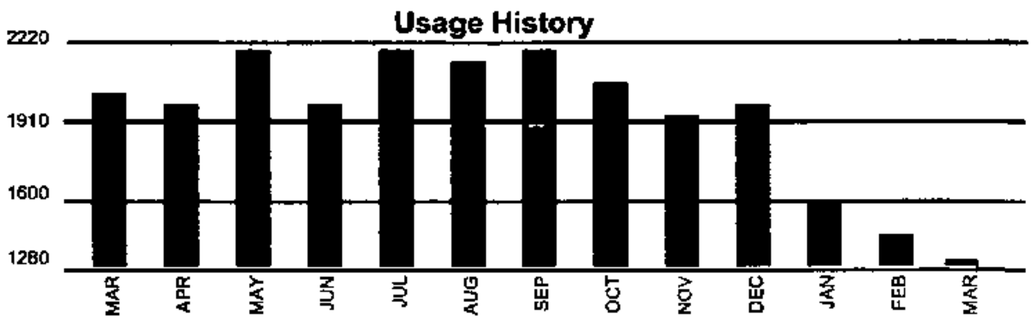
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
302887	KWH	01/27/11	02/25/11	36124	37415	1291	1	1291

Current Charges			
Customer Charge		$	9.90
Usage Charge	1291 kWh @ $0.09499	$	122.63
Fuel Cost Adjustment		$	8.25
Sales Tax		$	2.11
Total Current Charges		$	142.89

Previous Account History		
Previous Balance	$	152.90
Payment Received 02/14/11	$	152.90CR
Balance Forward	$	0.00

Please Pay By March 16, 2011

Total Due	$	**142.89**



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	29	1291	$ 140.78	$ 4.85
Last Month	29	1414	$ 150.64	$ 5.19
Last Year	28	1990	$ 187.49	$ 6.69

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

SNET
MAR 04 2011
REC'D

8686 0.6290 MB 0.382 28 58 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 47-0299.000

Total Due By March 16, 2011	$	**142.89**
After Due Date Pay	$	**149.93**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10047029900050001499300014289 9 0

AW900255838 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900261098 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 47-0299.000 8615
Customer Name: Tennessee American Water Co
Service Address: 1600 Berkley Cir
Chattanooga, TN 37405
Rate Class: COMMERCIAL

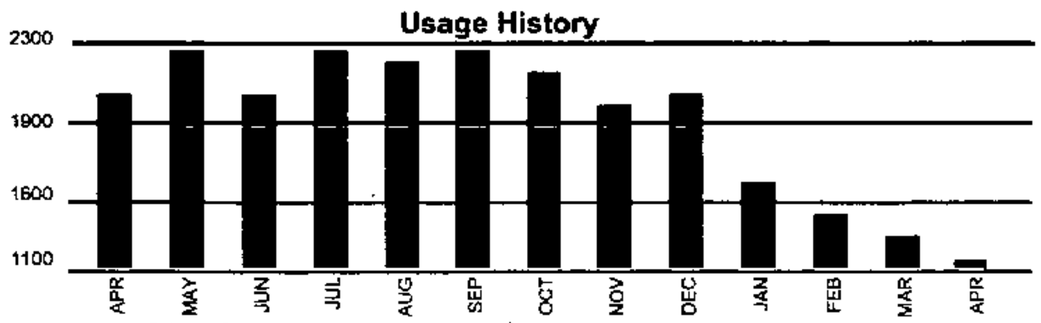
Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
302887	KWH	02/25/11	03/28/11	37415	38577	1162	1	1162

Current Charges			
Customer Charge		$	9.90
Usage Charge	1162 kWh @ $0.0757	$	87.96
Fuel Cost Adjustment		$	28.77
Sales Tax		$	1.90
Total Current Charges		$	128.53

Previous Account History		
Previous Balance	$	142.89
Payment Received 03/10/11	$	142.89CR
Balance Forward	$	0.00

Please Pay By April 16, 2011

Total Due	$	128.53



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	31	1162	$ 126.63	$ 4.08
Last Month	29	1291	$ 140.78	$ 4.85
Last Year	32	1963	$ 192.41	$ 6.01

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 47-0299.000

Total Due By April 16, 2011	$ 128.53
After Due Date Pay	$ 134.86

8615 0.6290 MB 0.382 28 57 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
APR 04 2011
REC'D

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900261098 452200043028888

[redacted]

[redacted]

[redacted]
423-648-1372 (24 hours a day, 7 days a week).

You may also [redacted]

[redacted]

- [redacted]
- [redacted]
- [redacted]
- [redacted]
- [redacted]
- [redacted]
- [redacted]
- [redacted]

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900266924 452200043028888

Electric Power

Customer Service 423-648-1372
www.epb.net

Account Number: 47-0299.000 8625
Customer Name: Tennessee American Water Co
Service Address: 1600 Berkley Cir
Chattanooga, TN 37405
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
302887	KWH	03/28/11	04/27/11	38577	39655	1078	1	1078

Current Charges			
Customer Charge		$	9.90
Usage Charge	1078 kWh @ $0.0757	$	81.60
Fuel Cost Adjustment		$	26.36
Sales Tax		$	1.77
Total Current Charges		$	119.63

Previous Account History		
Previous Balance	$	128.53
Payment Received 04/08/11	$	128.53CR
Balance Forward	$	0.00

Please Pay By May 17, 2011

Total Due	$	119.63

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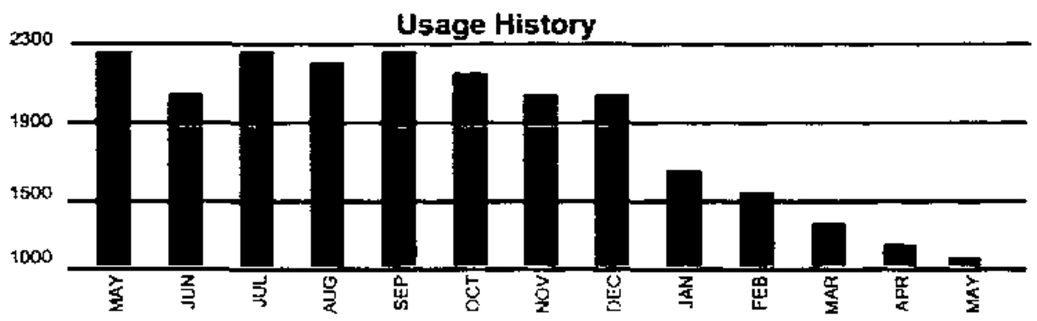
REC'D



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	1078	$ 117.86	$ 3.93
Last Month	31	1162	$ 126.63	$ 4.08
Last Year	31	2176	$ 213.64	$ 6.89

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

8625 0.6290 MB 0.390 28 59 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 47-0299.000

Total Due By May 17, 2011	**$**	**119.63**
After Due Date Pay	**$**	**125.52**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900266924 452200043028888

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How to contact us in an emergency

The best way to report power interruptions or ask for emergency service ca[illegible] 423-648-1372, 24 hours a day, 7 days a week).

You may also report an outage online at [illegible]

Visit EPB's website www.epb.net. It's quick, easy, and available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900272473 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

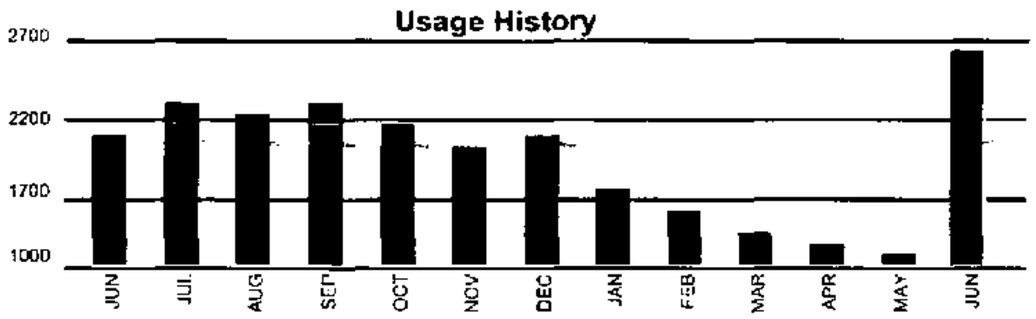
Account Number: 47-0299.000 8697
Customer Name: Tennessee American Water Co
Service Address: 1600 Berkley Cir
Chattanooga, TN 37405
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
302887	KWH	04/27/11	05/27/11	39655	42325	2670	1	2670

Current Charges			
Customer Charge		$	9.90
Usage Charge	2670 kWh @ $0.0757	$	202.11
Fuel Cost Adjustment		$	65.82
Sales Tax		$	4.17
Total Current Charges		$	282.00
Total Due		**$**	**282.00**

Please Pay By June 16, 2011

Previous Account History		
Previous Balance	$	119.63
Payment Received 05/13/11	$	119.63CR
Balance Forward	$	0.00



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	2670	$ 277.83	$ 9.26
Last Month	30	1078	$ 117.86	$ 3.92
Last Year	28	1965	$ 200.61	$ 7.16

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

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8697 0.6290 MB 0.390 28 66 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 47-0299.000

Total Due By June 16, 2011	**$**	**282.00**
After Due Date Pay	**$**	**294.78**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900272473 452200043028888

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[illegible]

[illegible]

[illegible]

Ways to Pay:

1. By Mail - use the return envelope included with your monthly statement to mail your payment.

2. In Person - stop at any of the 4 walk-in branch locations and pay one of our cashiers. You may also use the night drop at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Nisswa office, Brainerd Village office, and at both locations of our Downtown office. Payments put in the night drop will be credited the day they are picked up from the drop. Payments put in the drops on the Downtown office or after 5:30 pm at the other two locations will not be posted until the following work day.

[illegible]

[illegible]

4. Online/Telephone - pay with your VISA, MasterCard, debit card or checking account through Speedpay

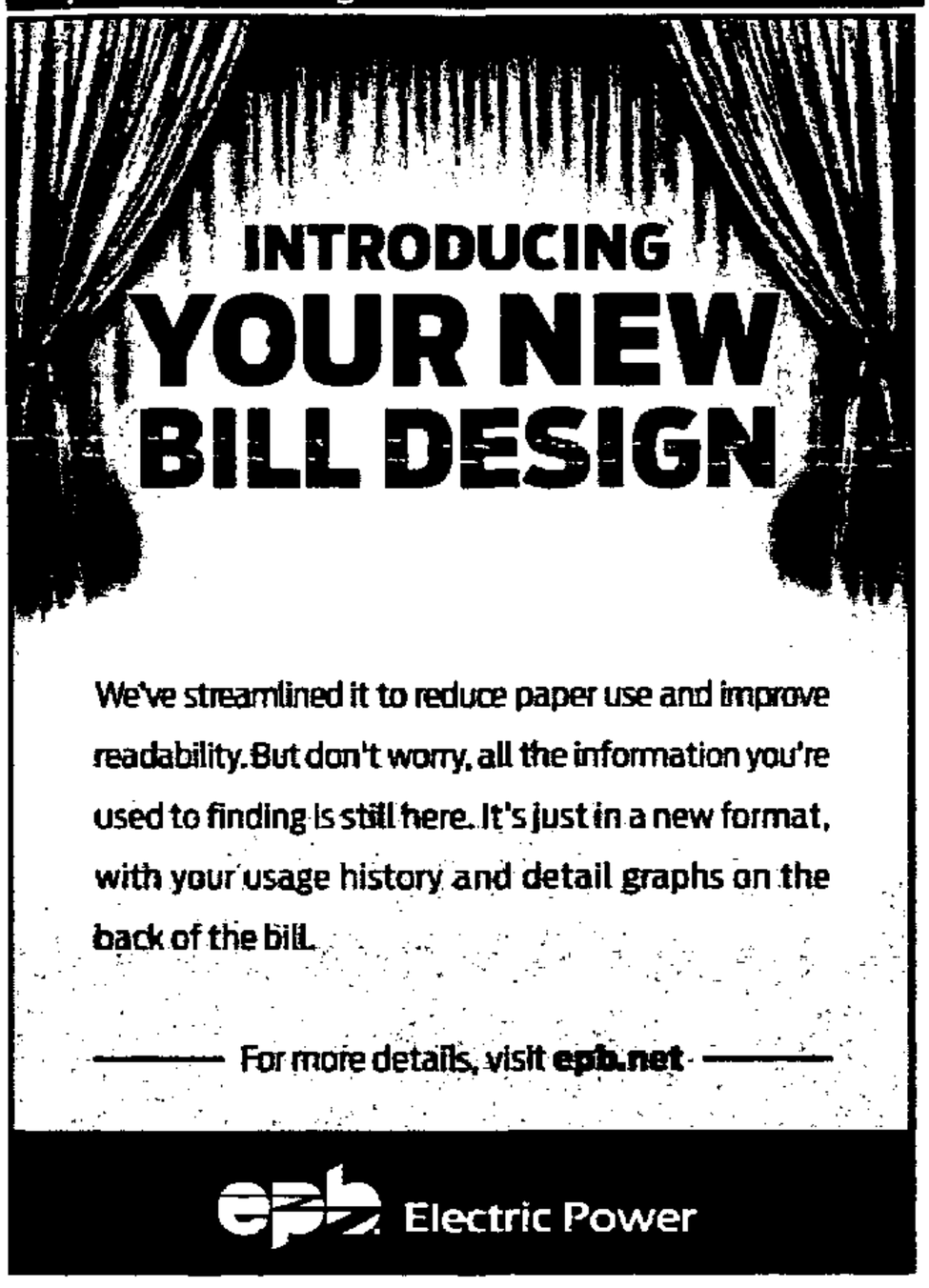
AW900277056 452200043028888

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 47-0299.000 8606
Customer Name: Tennessee American Water Co
Service Address: 1600 Berkley Cir
Chattanooga, TN 37405
Rate Class: COMMERCIAL

Important Messages



Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		213.57
Sales Tax		3.20
Total New Charges	**$**	**216.77**
Total Balance Due	**$**	**216.77**
Payment Due Date		**Jul 16, 2011**

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REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 47-0299.000

Total Due By July 16, 2011	**$**	**216.77**
After Due Date Pay	**$**	**227.45**

8606 0.6290 MB 0.390 27 62 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10047029900050002274500021677O 0

Customer Se AW900277056 452200043028888

www.epb.net Electric Power Acct 47-0259.000 8606

Statement of Usage

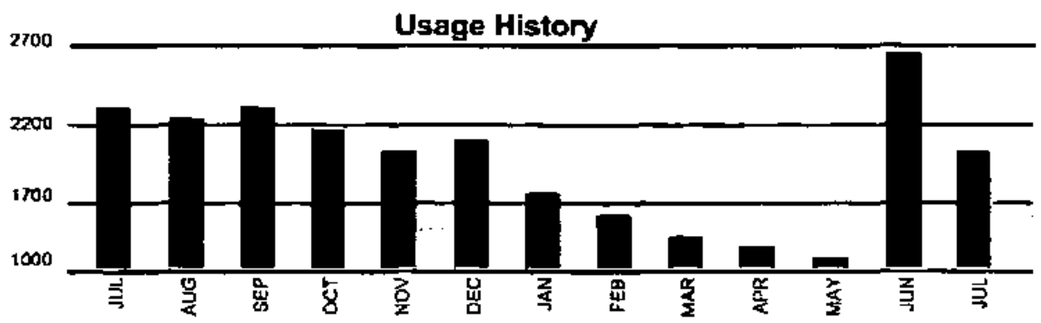
Meter Number		302887
New KWH Meter Reading - Actual	06/28/2011	44198
Previous KWH Meter Reading - Actual	05/27/2011	42325
Total KWH Used This Period		1873

Statement of Account History

Previous Balance	$	282.00
Payment Received 06/13/11		282.00CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1873 kWh @ $0.08072		151.19
Fuel Cost Adjustment			52.48
Sales Tax			3.20
Total Current Charges		$	216.77
	Total Due	$	216.77



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	1873	$ 213.57	$ 6.67
Last Month	30	2670	$ 277.83	$ 9.26
Last Year	32	2220	$ 230.09	$ 7.19

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900282791 45220004302888 8747

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 47-0299.000
Customer Name: Tennessee American Water Co
Service Address: 1600 Berkley Cir
Chattanooga, TN 37405
Rate Class: COMMERCIAL

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)
Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		172.83
Sales Tax		2.59
Total New Charges	**$**	**175.42**
Total Balance Due	**$**	**175.42**
Payment Due Date		**Aug 16, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 47-0299.000

Total Due By August 16, 2011	**$**	**175.42**
After Due Date Pay	**$**	**184.06**

Amount Enclosed $ _____

8747 0.6290 MB 0.390 28 59 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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AUG 04 2011
REC'D

10047029900050001840600017542 7 0

Customer Se AW900282791 452200043028888

6747

Statement of Usage

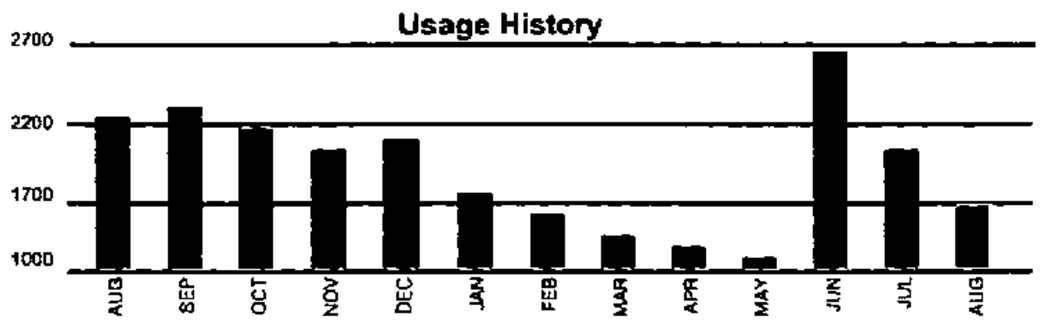
Meter Number		302887
New KWH Meter Reading - Actual	07/28/2011	45689
Previous KWH Meter Reading - Actual	06/28/2011	44198
Total KWH Used This Period		1491

Statement of Account History

Previous Balance	$	216.77
Payment Received 07/13/11		216.77CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1491 kWh @ $0.08072		120.35
Fuel Cost Adjustment			42.58
Sales Tax			2.59
Total Current Charges		$	175.42
	Total Due	$	175.42



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	1491	$ 172.83	$ 5.76
Last Month	32	1873	$ 213.57	$ 6.67
Last Year	31	2138	$ 224.30	$ 7.23

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900288514 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 47-0299.000 8769
Customer Name: Tennessee American Water Co
Service Address: 1600 Berkley Cir
Chattanooga, TN 37405
Rate Class: COMMERCIAL

Important Messages

Help struggling local families get the basic utilities they need

No one should have to go without essentials like power or water. But in these tough times, many Chattanooga families are struggling just to afford the basics. You can help by donating to **Power Share.**

Simply add $1 to your EPB bill, or make a one-time donation or monthly pledge online at epb.net.

Your contribution will go directly to United Way 211, an outreach program that qualifies and distributes 100% of donated funds to those who need it most.

For more information, visit **epb.net/about** and click **Power Share.**

epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		168.39
Sales Tax		2.53
Total New Charges	**$**	**170.92**
Total Balance Due	**$**	**170.92**
Payment Due Date		**Sep 16, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 47-0299.000

Total Due By September 16, 2011	**$ 170.92**
After Due Date Pay	**$ 179.34**

8769 0.6290 MB 0.390 28 59 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

SNET
SEP 06 2011
REC'D

10047029900050001793400017092 5 0

Customer S AW900288514 452200043028888

www.epb.net **Electric Power Acct:** 47-0299.000 8769

Statement of Usage

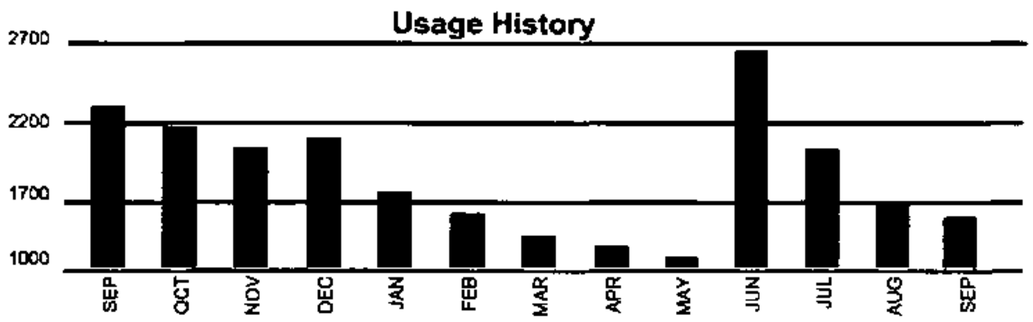
Meter Number		302887
New KWH Meter Reading - Actual	08/26/2011	47150
Previous KWH Meter Reading - Actual	07/28/2011	45689
Total KWH Used This Period		1461

Statement of Account History

Previous Balance	$	175.42
Payment Received 08/11/11		175.42CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1461 kWh @ $0.08072		117.93
Fuel Cost Adjustment			40.56
Sales Tax			2.53
Total Current Charges		$	170.92
Total Due		$	170.92



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	1461	$ 168.39	$ 5.81
Last Month	30	1491	$ 172.83	$ 5.76
Last Year	32	2193	$ 233.28	$ 7.29

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

OCT-12-2011 09:41 SOURCENET SOLUTIONS P.01/02

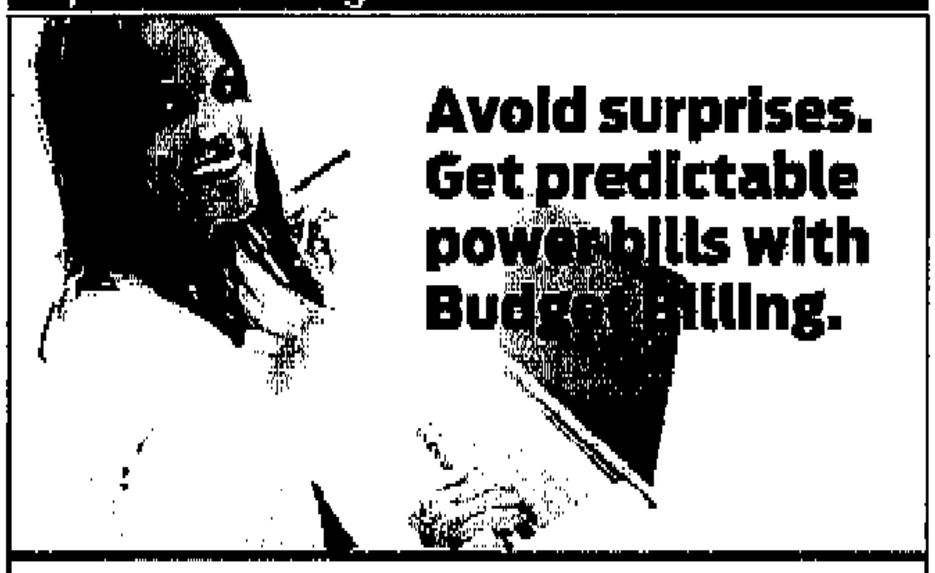
AW900294166 45220004302888 8

epb 4421780

Customer Service 423-648-1EPB(1372)
www.epb.net

Billing Date: October 03, 2011 Page 1 of 2
Electric Power Acct: 47-0299.000 8821
Customer Name: Tennessee American Water Co
Service Address: 1600 Berkley Clr
Chattanooga, TN 37405
Rate Class: COMMERCIAL

Important Messages



- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		174.36
Sales Tax		2.62
Total New Charges	**$**	**176.98**
Total Balance Due	**$**	**176.98**
Payment Due Date		**Oct 18, 2011**

SNET
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REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 47-0299.000

Total Due By October 18, 2011	**$**	**176.98**
After Due Date Pay	**$**	**185.70**

8821 0.6290 MB 0.390 28 60 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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AW900294166 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Billing Date: October 03, 2011
Electric Power Acct: 47-0299.000

8821

Statement of Usage

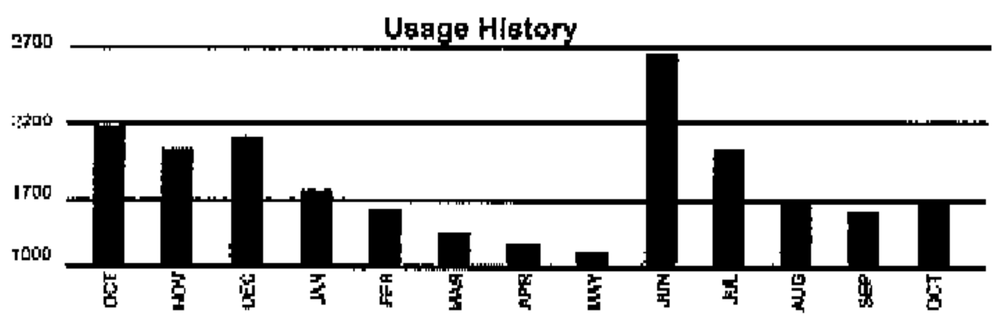
Meter Number		302887
New KWH Meter Reading - Actual	09/26/2011	48689
Previous KWH Meter Reading - Actual	08/26/2011	47150
Total KWH Used This Period		1539

Statement of Account History

Previous Balance	$	170.92
Payment Received 09/13/11		170.92CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1539 kWh @ $0.08256		127.06
Fuel Cost Adjustment			37.40
Sales Tax			2.62
Total Current Charges		$	176.98
Total Due		$	176.98



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	1539	$ 174.36	$ 5.62
Last Month	29	1461	$ 168.39	$ 5.80
Last Year	30	2064	$ 230.19	$ 7.67

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900299012 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 47-0299.000 8923
Customer Name: Tennessee American Water Co
Service Address: 1600 Berkley Cir
Chattanooga, TN 37405
Rate Class: COMMERCIAL

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		172.45
Sales Tax		2.59
Total New Charges	**$**	**175.04**
Total Balance Due	**$**	**175.04**
Payment Due Date		Nov 16, 2011

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NOV 04 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 47-0299.000

Total Due By November 16, 2011	**$**	**175.04**
After Due Date Pay	**$**	**183.66**

8923 0.6290 MB 0.390 28 59 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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Customer S(AW900299012 452200043028888

www.epb.net **Electric Power Acct:** 47-0299.000 8923

Statement of Usage

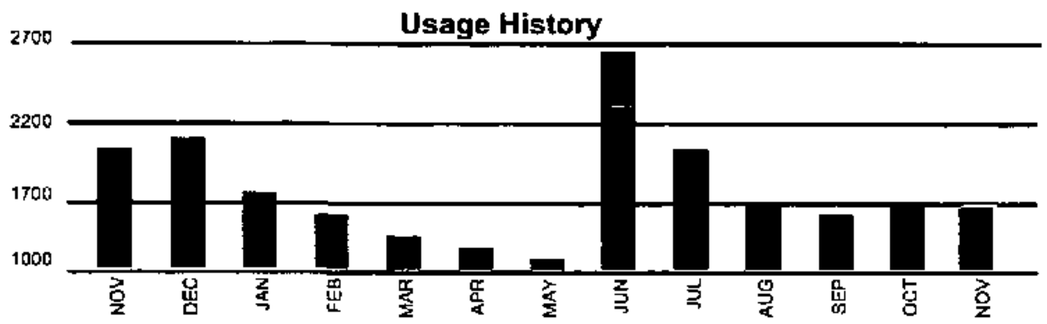
Meter Number		302887
New KWH Meter Reading - Actual	10/27/2011	50218
Previous KWH Meter Reading - Actual	09/26/2011	48689
Total KWH Used This Period		1529

Statement of Account History

Previous Balance	$	176.98
Payment Received 10/14/11		176.98CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1529 kWh @ $0.08256		126.24
Fuel Cost Adjustment			36.31
Sales Tax			2.59
Total Current Charges		$	175.04
	Total Due	$	175.04



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	1529	$ 172.45	$ 5.56
Last Month	31	1539	$ 174.36	$ 5.62
Last Year	29	1937	$ 208.73	$ 7.19

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900303990 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 47-0299.000 8866
Customer Name: Tennessee American Water Co
Service Address: 1600 Berkley Cir
Chattanooga, TN 37405
Rate Class: COMMERCIAL

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		181.27
Sales Tax		2.72
Total New Charges	**$**	**183.99**
Total Balance Due	**$**	**183.99**
Payment Due Date		**Dec 16, 2011**

SNET
DEC 05 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 47-0299.000

Total Due By December 16, 2011	**$ 183.99**
After Due Date Pay	**$ 193.05**

8866 0.6290 MB 0.390 28 57 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10047029900050001930500018399 4 0

Customer S AW900303990 452200043028888

www.epb.net **Electric Power Acct:** 47-0299.000 8866

Statement of Usage

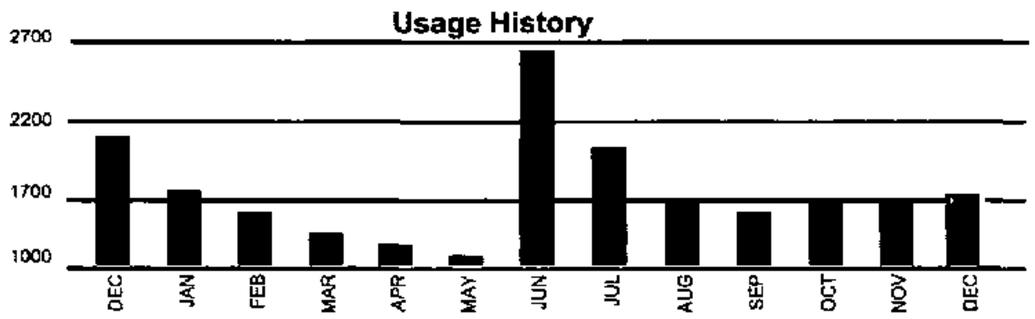
Meter Number		302887
New KWH Meter Reading - Actual	11/28/2011	51799
Previous KWH Meter Reading - Actual	10/27/2011	50218
Total KWH Used This Period		1581

Statement of Account History

Previous Balance	$	175.04
Payment Received 11/14/11		175.04CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1581 kWh @ $0.08256		130.53
Fuel Cost Adjustment			40.84
Sales Tax			2.72
Total Current Charges		$	183.99
Total Due		$	183.99



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	1581	$ 181.27	$ 5.66
Last Month	31	1529	$ 172.45	$ 5.56
Last Year	32	1966	$ 206.40	$ 6.45

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900247481 452200042628888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 320-0030.000 20
Customer Name: Tennessee American Water Co
Service Address: 941 Riverside Dr
Chattanooga, TN 37403
Rate Class: GSA/GPS >2500

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
300595	KWH	12/01/10	12/31/10	0	1395371	1395371	1	1395371
300595	KW	12/01/10	12/31/10	0.000	2232.000	2232.000	1	2232.000
300595	KVA	12/01/10	12/31/10	0.000	2526.594	2526.594	1	2526.594

Current Charges

Customer Charge		$	160.63
Firm Energy	1395371 kWh @ $0.04981	$	69,503.43
Demand Charge	1000.000 kW @ $13.85	$	13,850.00
Demand Charge	1232.000 kW @ $15.95	$	19,650.40
Fuel Cost Adjustment		$	7,855.94
Stand By Power		$	321.35
Sales Tax		$	1,670.13
Total Current Charges		$	113,011.88

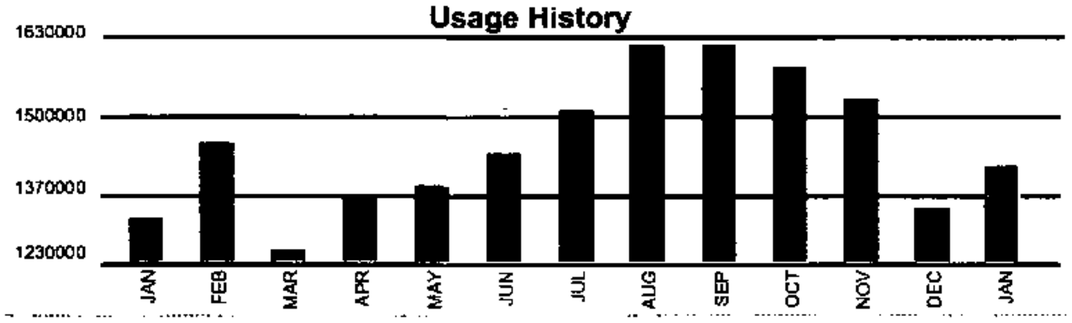
Please Pay By January 19, 2011

Total Due $ 113,011.88

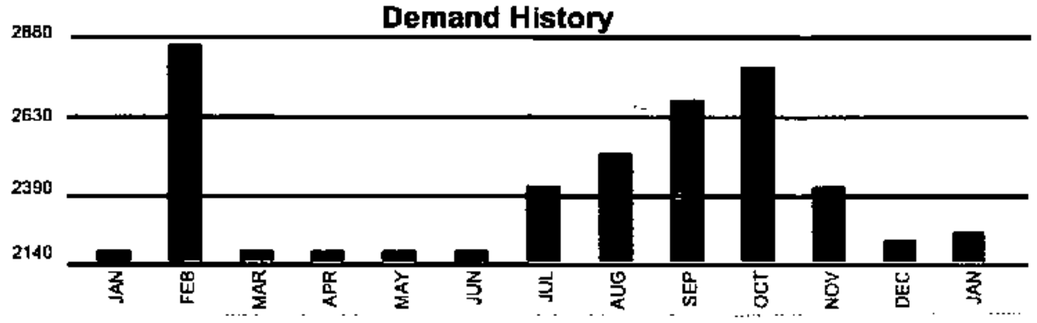
Previous Account History

Previous Balance	$	106,595.23
Payment Received 12/15/10	$	106,595.23CR
Balance Forward	$	0.00

Usage History



Demand History



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 320-0030.000

Total Due By January 19, 2011	**$ 113,011.88**
After Due Date Pay	**$ 114,135.30**

20 0.6290 SP 0.440 1 1 20
#BWNLYVB **********SNGLP

JAN 19 2011 REC'D PNET

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10320003000071141353011301188 2 0

AW900247481 452200042628888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7

- Learn about cost-saving services
- Conduct a free online energy audit
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900252090 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 320-0030.000 18
Customer Name: Tennessee American Water Co
Service Address: 941 Riverside Dr
Chattanooga, TN 37403
Rate Class: GSA/GPS >2500

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
300595	KWH	01/01/11	01/31/11	0	1416971	1416971	1	1416971
300595	KW	01/01/11	01/31/11	0.000	2194.000	2194.000	1	2194.000
300595	KVA	01/01/11	01/31/11	0.000	2427.154	2427.154	1	2427.154

Current Charges

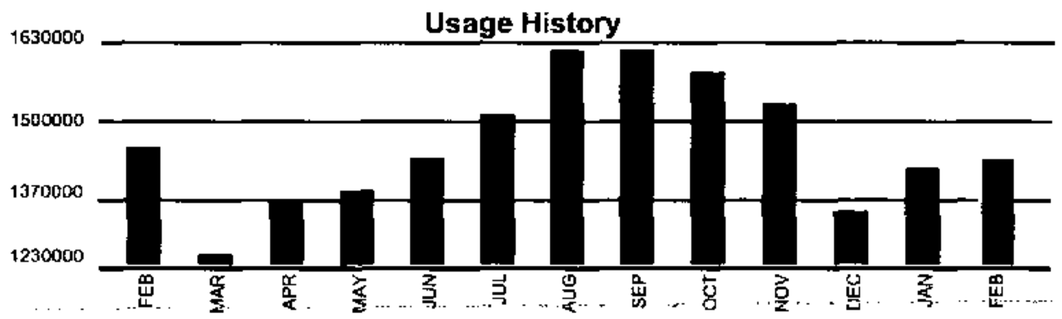
Customer Charge		$	160.63
Firm Energy	1416971 kWh @ $0.04981	$	70,579.32
Demand Charge	1000.000 kW @ $13.85	$	13,850.00
Demand Charge	1194.000 kW @ $15.95	$	19,044.30
Fuel Cost Adjustment		$	6,348.03
Stand By Power		$	321.35
Sales Tax		$	1,654.55
Total Current Charges		$	111,958.18

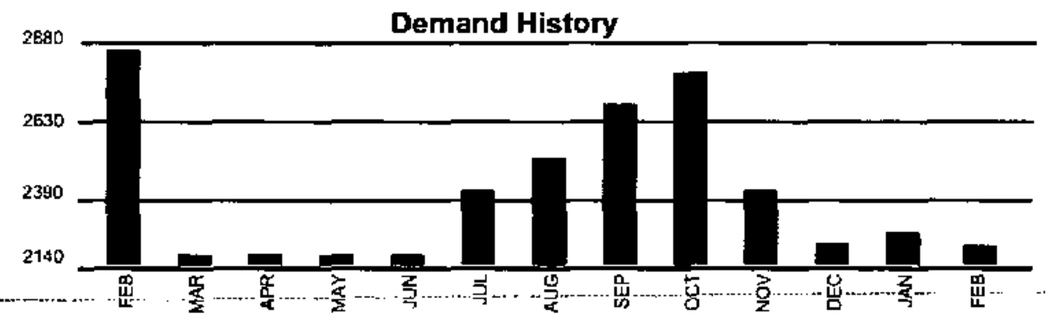
Please Pay By February 18, 2011

Total Due $ 111,958.18

Previous Account History

Previous Balance	$	113,011.88
Payment Received 01/18/11	$	113,011.88CR
Balance Forward	$	0.00





Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 320-0030.000

Total Due By February 18, 2011	**$ 111,958.18**
After Due Date Pay	**$ 113,071.22**

Amount Enclosed $ _____

18 0.6290 SP 0.440 1 1 18
#BWNLYVB **********SNGLP

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

REC'D
FEB 08 2011
SNET

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900252090 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900257139 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 320-0030.000 22
Customer Name: Tennessee American Water Co
Service Address: 941 Riverside Dr
Chattanooga, TN 37403
Rate Class: GSA/GPS >2500

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
300595	KWH	02/01/11	02/28/11	0	1251847	1251847	1	1251847
300595	KW	02/01/11	02/28/11	0.000	2932.000	2932.000	1	2932.000
300595	KVA	02/01/11	02/28/11	0.000	3329.670	3329.670	1	3329.670

Current Charges

Customer Charge		$	160.63
Firm Energy	1251847 kWh @ $0.04981	$	62,354.50
Demand Charge	1000.000 kW @ $13.85	$	13,850.00
Demand Charge	1932.000 kW @ $15.95	$	30,815.40
Fuel Cost Adjustment		$	7,886.64
Stand By Power		$	321.35
Sales Tax		$	1,730.83
Total Current Charges		$	117,119.35

Please Pay By March 22, 2011

Total Due $ 117,119.35

Previous Account History

Previous Balance	$	111,958.18
Payment Received 02/15/11	$	111,958.18CR
Balance Forward	$	0.00

REC'D
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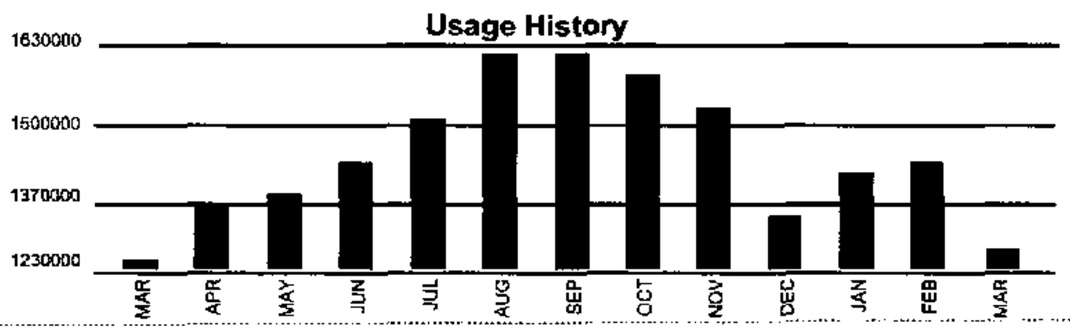

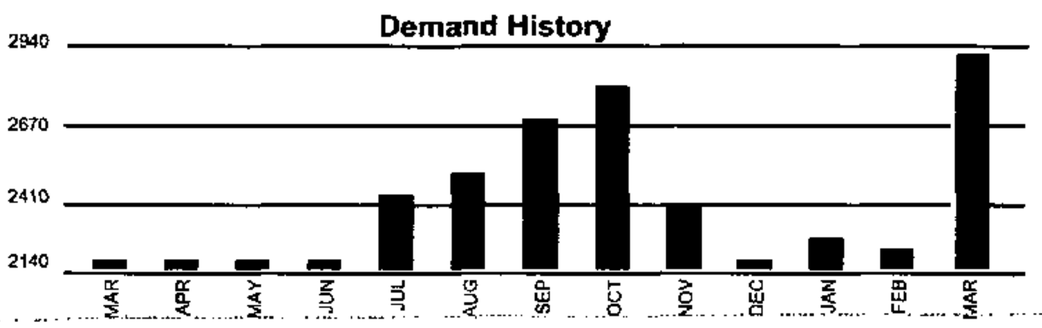

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 320-0030.000

Total Due By March 22, 2011	**$ 117,119.35**
After Due Date Pay	**$ 118,283.24**

22 0.6290 SP 0.440 1 1 22
#BWNLYVB **********SNGLP

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900257139 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about conserving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 3:30 pm at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900262473 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 320-0030.000
Customer Name: Tennessee American Water Co
Service Address: 941 Riverside Dr
Chattanooga, TN 37403
Rate Class: GSA/GPS >2500

29

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
300595	KWH	03/01/11	03/31/11	0	1326873	1326873	1	1326873
300595	KW	03/01/11	03/31/11	0.000	2148.000	2148.000	1	2148.000
300595	KVA	03/01/11	03/31/11	0.000	2406.025	2406.025	1	2406.025

Current Charges

Customer Charge		$	160.63
Firm Energy	1326873 kWh @ $0.03079	$	40,854.42
Demand Charge	1000.000 kW @ $13.85	$	13,850.00
Demand Charge	1148.000 kW @ $15.95	$	18,310.60
Fuel Cost Adjustment		$	32,402.24
Stand By Power		$	321.35
Sales Tax		$	1,588.49
Total Current Charges		$	107,487.73

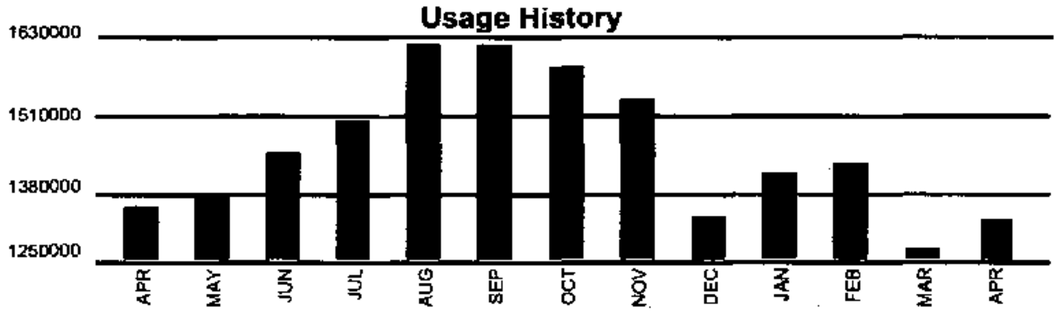
Please Pay By April 21, 2011

Total Due $ 107,487.73

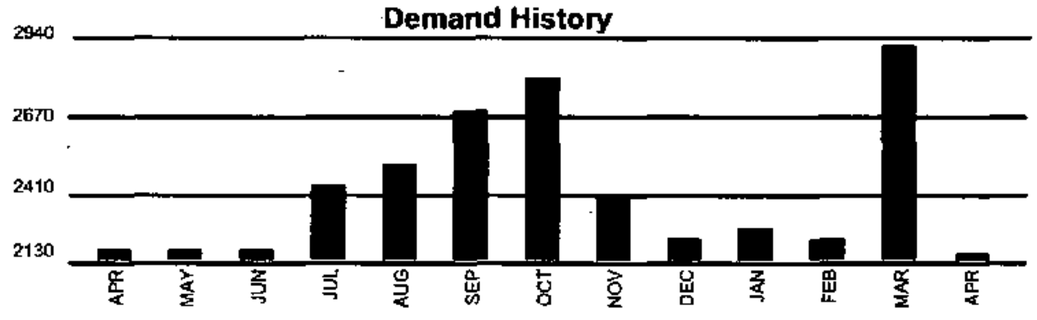
Previous Account History

Previous Balance	$	117,119.35
Payment Received 03/17/11	$	117,119.35CR
Balance Forward	$	0.00

Usage History



Demand History



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 320-0030.000

Total Due By April 21, 2011	**$ 107,487.73**
After Due Date Pay	**$ 108,556.72**

29 0.6290 SP 0.440 1 1 29
#BWNLYVB **********SNGLP

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

SNET
APR 1 1 20
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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How to contact us in an emergency

[illegible]
423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share® program. Add any dollar amount to your bill and your contribution will be matched dollar for dollar by EPB, up to a maximum pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop in any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay bank draft program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900268158 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 320-0030.000
Customer Name: Tennessee American Water Co
Service Address: 941 Riverside Dr
Chattanooga, TN 37403
Rate Class: GSA/GPS >2500

18

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
300595	KWH	04/01/11	04/30/11	0	1280593	1280593	1	1280593
300595	KW	04/01/11	04/30/11	0.000	2140.000	2140.000	1	2140.000
300595	KVA	04/01/11	04/30/11	0.000	2350.400	2350.400	1	2350.400

Current Charges

Customer Charge		$	160.63
Firm Energy	1280593 kWh @ $0.03079	$	39,429.46
Demand Charge	1000.000 kW @ $13.85	$	13,850.00
Demand Charge	1140.000 kW @ $15.95	$	18,183.00
Fuel Cost Adjustment		$	30,887.90
Stand By Power		$	321.35
Sales Tax		$	1,542.49
Total Current Charges		$	104,374.83

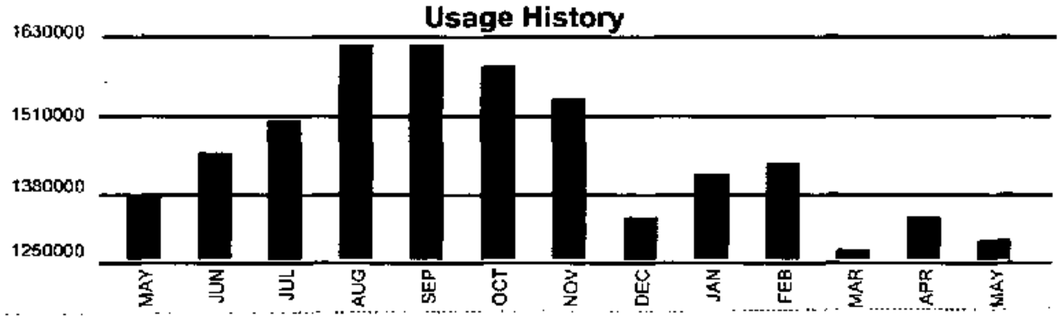
Please Pay By May 21, 2011

Total Due $ 104,374.83

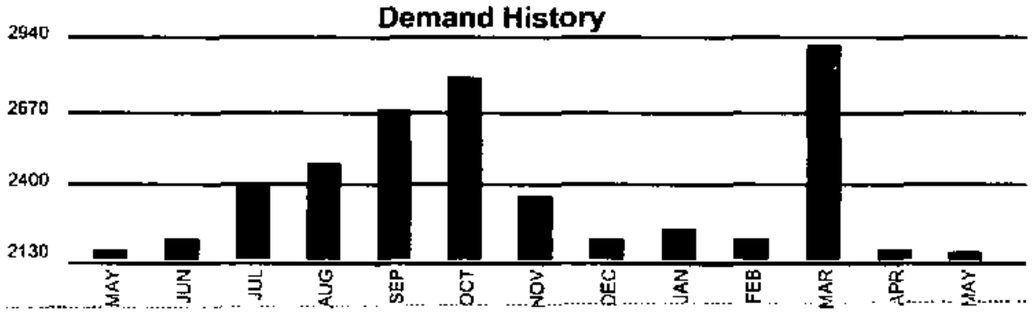
Previous Account History

Previous Balance	$	107,487.73
Payment Received 04/18/11	$	107,487.73CR
Balance Forward	$	0.00

Usage History



Demand History



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 320-0030.000

Total Due By May 21, 2011	**$ 104,374.83**
After Due Date Pay	**$ 105,413.15**

18 0.6290 SP 0.440 1 1 18
#BWNLYVB **********SNGLP

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

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REC'D

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900268158 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

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You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
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- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

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Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment

2. In Person - stop at any of the EPB walk-in locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, [illegible] office. Payments put in the night drop on a business day by the Downtown office or after 6:30 on all the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your EPB bill at any Bi-Lo, Food City, Walmart, or Walgreens located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (mail payments only).

5. EPB Pay from Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your Visa, MasterCard, debit card, or checking account through SpeedPay.

AW900272541 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 320-0030.000 18
Customer Name: Tennessee American Water Co
Service Address: 941 Riverside Dr
Chattanooga, TN 37403
Rate Class: GSA/GPS >2500

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
300595	KWH	05/01/11	05/31/11	0	1441077	1441077	1	1441077
300595	KW	05/01/11	05/31/11	0.000	2390.000	2390.000	1	2390.000
300595	KVA	05/01/11	05/31/11	0.000	2644.527	2644.527	1	2644.527

Current Charges

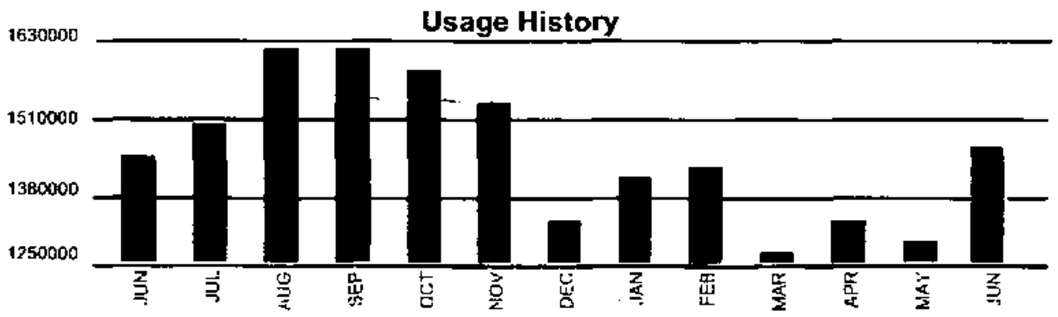
Customer Charge		$	160.63
Firm Energy	1441077 kWh @ $0.03079	$	44,370.76
Demand Charge	1000.000 kW @ $13.85	$	13,850.00
Demand Charge	1390.000 kW @ $15.95	$	22,170.50
Fuel Cost Adjustment		$	35,046.99
Stand By Power		$	321.35
Sales Tax		$	1,738.80
Total Current Charges		$	117,659.03

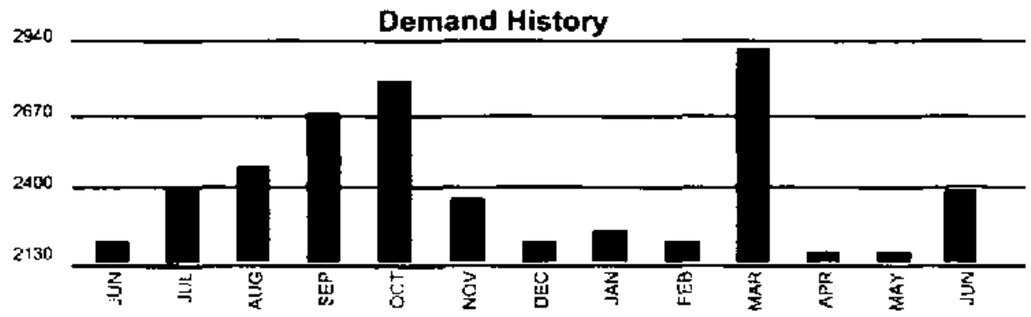
Please Pay By June 18, 2011

Total Due $ 117,659.03

Previous Account History

Previous Balance	$	104,374.83
Payment Received 05/18/11	$	104,374.83CR
Balance Forward	$	0.00





Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 320-0030.000

Total Due By June 18, 2011	**$ 117,659.03**
After Due Date Pay	**$ 118,828.23**

18 0.6290 SP 0.440 1 1 18
#BWNLYVB **********SNGLP SNET

JUN 06 2011
REC'D

Amount Enclosed $ _____

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900272541 452200043028888

- Learn about our metering services
- Conduct a home energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the nearest location
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other options, please call us at 648-1372.

Power Share

You can help reduce outages in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a pre-set pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops conveniently located at our Hixson office, Brainerd Village office and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will be posted to the following work day.

4. Convenience Pay Locations - Pay at any of these locations with cash or check. There is no charge to use these Chattanooga area locations. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (no charge).

5. Automatic Payment - Sign up for automatic withdrawal from your checking account. You will receive a monthly statement showing the amount withdrawn from your account. No checks, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900278259 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 320-0030.000 18
Customer Name: Tennessee American Water Co
Service Address: 941 Riverside Dr
Chattanooga, TN 37403
Rate Class: GSA/GPS >2500

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
300595	KWH	06/01/11	06/30/11	0	1538816	1538816	1	1538816
300595	KW	06/01/11	06/30/11	0.000	2564.000	2564.000	1	2564.000
300595	KVA	06/01/11	06/30/11	0.000	2846.364	2846.364	1	2846.364

Current Charges

Customer Charge		$	160.63
Firm Energy	1538816 kWh @ $0.03355	$	51,627.28
Demand Charge	1000.000 kW @ $13.85	$	13,850.00
Demand Charge	1564.000 kW @ $15.95	$	24,945.80
Fuel Cost Adjustment		$	42,532.87
Stand By Power		$	321.35
Sales Tax		$	2,001.57
Total Current Charges		$	135,439.50

Please Pay By July 21, 2011

Total Due $ 135,439.50

Previous Account History

Previous Balance	$	117,659.03
Payment Received 06/14/11	$	117,659.03 CR
Balance Forward	$	0.00

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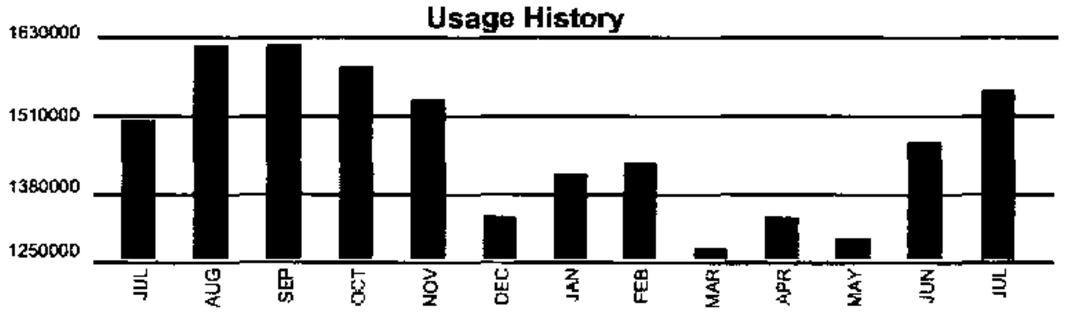
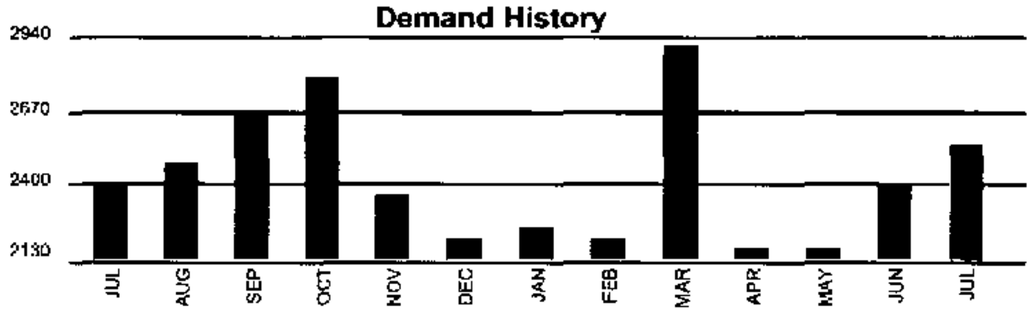
REC'D

Usage History



Demand History



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Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 320-0030.000

Total Due By July 21, 2011	**$ 135,439.50**
After Due Date Pay	**$ 136,783.88**

18 0.6290 SP 0.440 1 1 18
#BWNLYVB **********SNGLP

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900278259 452200043028888

IMPORTANT CUSTOMER INFORMATION

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Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

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- Review billing and payment options
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- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

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3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

JAN-03-1996 06:05 P.01/01

Electric Power
Customer Service 423 AW900285407
www.epb.net

Billing Date: August 04, 2011 Page 1 of 1
Account Number: 320-0030.000 18
4522000043028888

Chattanooga, TN 37403
Rate Class: GSA/GPS >2500

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
300595	KWH	07/01/11	07/31/11	0	1581655	1581655	1	1581655
300595	KW	07/01/11	07/31/11	0.000	2380.000	2380.000	1	2380.000
300595	KVA	07/01/11	07/31/11	0.000	2657.352	2657.352	1	2657.352

Current Charges

Customer Charge		$	160.63
Firm Energy	1581655 kWh @ $0.03355	$	53,064.52
Demand Charge	1000.000 kW @ $13.85	$	13,850.00
Demand Charge	1380.000 kW @ $15.95	$	22,011.00
Fuel Cost Adjustment		$	44,555.22
Stand By Power		$	321.36
Sales Tax		$	2,009.44
Total Current Charges		$	135,972.16

Please Pay By August 19, 2011

Total Due $ **135,972.16**

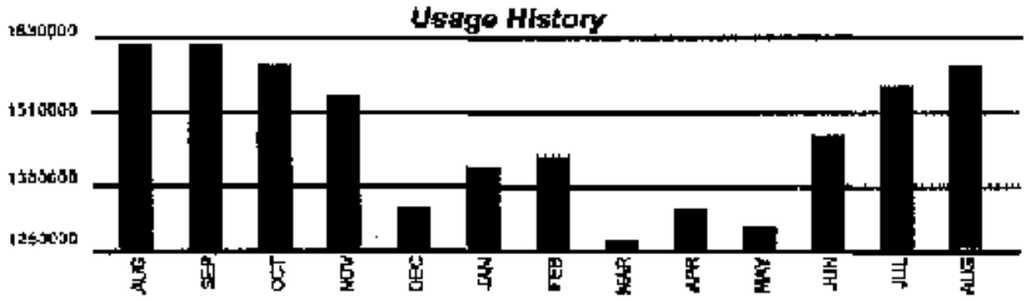
Previous Account History

Previous Balance	$	135,439.50
Payment Received 07/18/11	$	135,439.50CR
Balance Forward	$	0.00

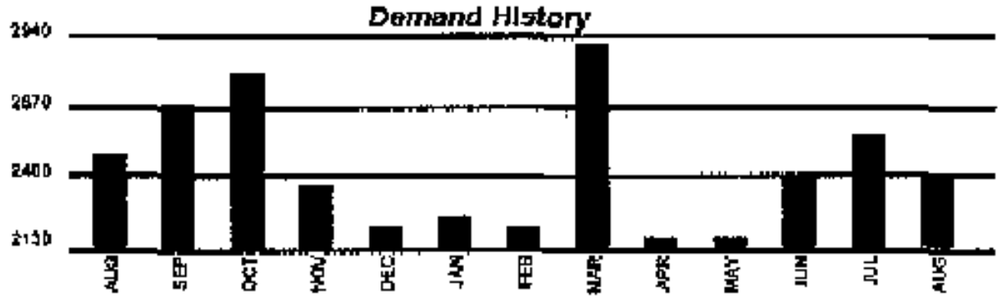
439818

SNET
AUG 18 2011
REC'D

Usage History



Demand History



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 320-0030.000

Total Due By August 19, 2011	**$ 135,972.16**
After Due Date Pay	**$ 137,321.79**

Amount Enclosed $ _____

18 0.6290 SP 0.440 1 1 18
#BWNLYVB **********SNGLP

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10320003000071373217913597216 6 0
TOTAL P.01

AW900288145 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 320-0030.000 20
Customer Name: Tennessee American Water Co
Service Address: 941 Riverside Dr
Chattanooga, TN 37403
Rate Class: GSA/GPS >2500

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
300595	KWH	08/01/11	08/31/11	0	1686159	1686159	1	1686159
300595	KW	08/01/11	08/31/11	0.000	2590.000	2590.000	1	2590.000
300595	KVA	08/01/11	08/31/11	0.000	2856.171	2856.171	1	2856.171

Current Charges

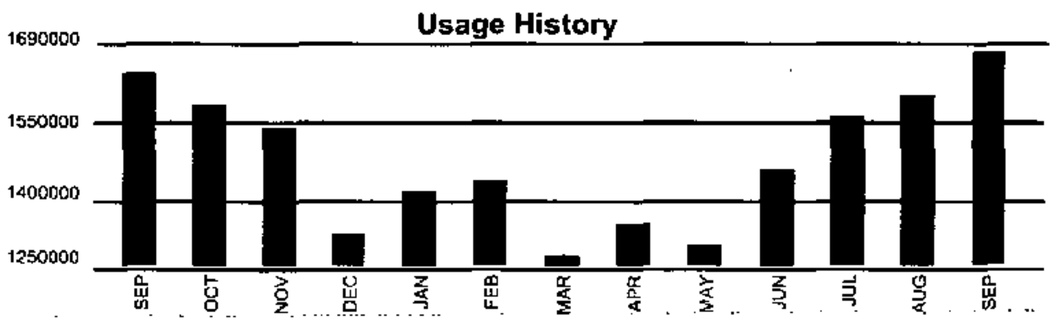
Customer Charge		$	160.63
Firm Energy	1686159 kWh @ $0.03355	$	56,570.63
Demand Charge	1000.000 kW @ $13.85	$	13,850.00
Demand Charge	1590.000 kW @ $15.95	$	25,360.50
Fuel Cost Adjustment		$	46,167.03
Stand By Power		$	321.35
Sales Tax		$	2,136.45
Total Current Charges		$	144,566.59

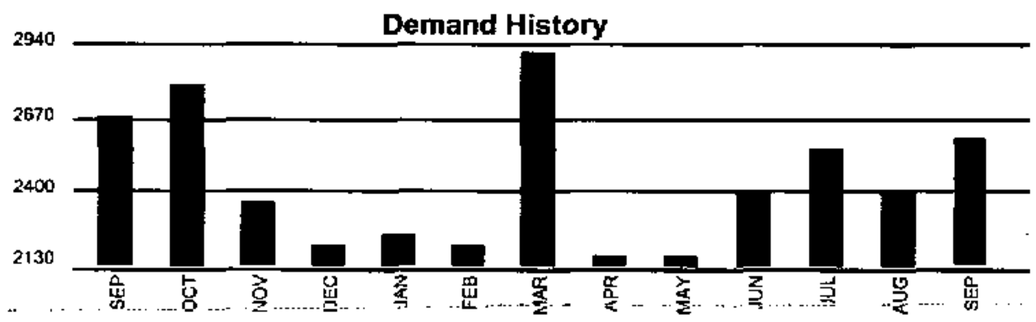
Please Pay By September 17, 2011

Total Due $ 144,566.59

Previous Account History

Previous Balance	$	135,972.16
Payment Received 08/24/11	$	135,972.16CR
Balance Forward	$	0.00





Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 320-0030.000

Total Due By September 17, 2011	**$ 144,566.59**
After Due Date Pay	**$ 146,000.89**

20 0.6290 SP 0.440 1 1 20
#BWNLYVB **********SNGLP

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842

Amount Enclosed $ _____

SNET
SEP 06 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10320003000071460008914456659 3 0

AW900288145 452200043028888

[illegible]

How to contact us in an emergency

[illegible]
with reference (24 hours a day, 7 days a week).

[illegible]

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
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- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

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Power Share

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Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

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AW900294153 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 320-0030.000 19
Customer Name: Tennessee American Water Co
Service Address: 941 Riverside Dr
Chattanooga, TN 37403
Rate Class: GSA/GPS >2500

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
300595	KWH	09/01/11	09/30/11	0	1453392	1453392	1	1453392
300595	KW	09/01/11	09/30/11	0.000	2510.000	2510.000	1	2510.000
300595	KVA	09/01/11	09/30/11	0.000	2871.121	2871.121	1	2871.121

Current Charges

Customer Charge		$	160.63
Firm Energy	1453392 kWh @ $0.0343	$	49,851.35
Demand Charge	1000.000 kW @ $14.21	$	14,210.00
Demand Charge	1510.000 kW @ $16.38	$	24,733.80
Fuel Cost Adjustment		$	34,837.81
Stand By Power		$	321.35
Sales Tax		$	1,861.72
Total Current Charges		$	125,976.66

Please Pay By October 21, 2011

Total Due $ **125,976.66**

Previous Account History

Previous Balance	$	144,566.59
Payment Received 09/13/11	$	144,566.59CR
Balance Forward	$	0.00

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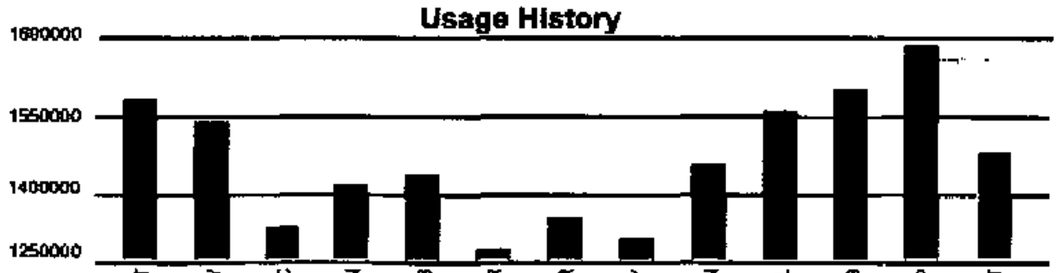
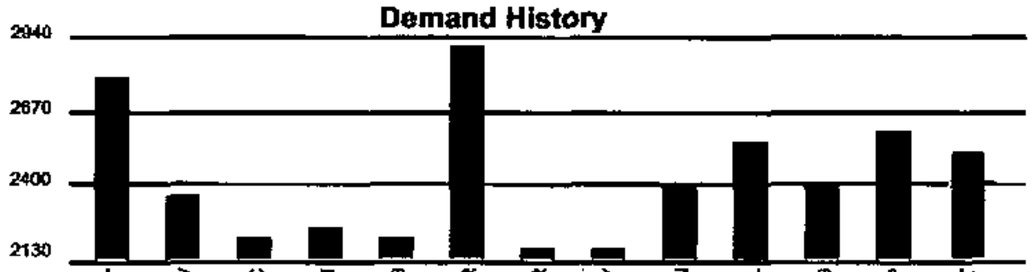
OCT 11 2011
REC'D

Usage History



Demand History



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

19 0.6290 SP 0.440 1 1 19
#BWNLYVB **********SNGLP

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842

Account Number: 320-0030.000

Total Due By October 21, 2011	**$ 125,976.66**
After Due Date Pay	**$ 127,227.81**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900294153 452200043028888

IMPORTANT CUSTOMER INFORMATION

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- Learn about electric heat pumps

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AW900299303 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 320-0030.000 19
Customer Name: Tennessee American Water Co
Service Address: 941 Riverside Dr
Chattanooga, TN 37403
Rate Class: GSA/GPS >2500

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
300595	KWH	10/01/11	10/31/11	0	1371402	1371402	1	1371402
300595	KW	10/01/11	10/31/11	0.000	2168.000	2168.000	1	2168.000
300595	KVA	10/01/11	10/31/11	0.000	2414.139	2414.139	1	2414.139

Current Charges

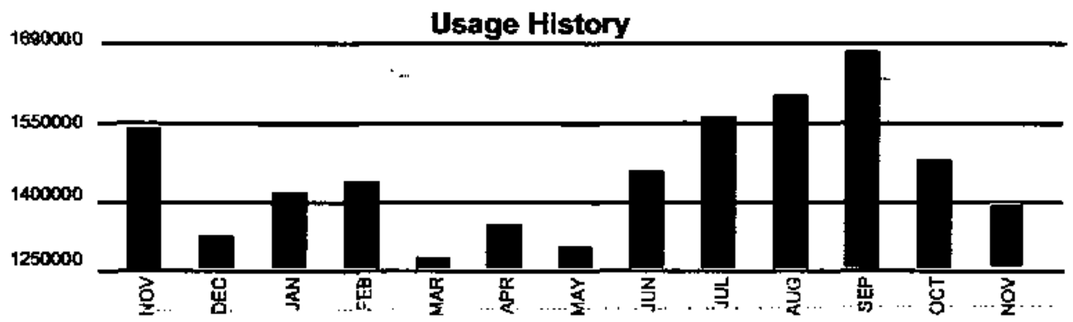
Customer Charge		$	160.63
Firm Energy	1371402 kWh @ $0.0343	$	47,039.09
Demand Charge	1000.000 kW @ $14.21	$	14,210.00
Demand Charge	1168.000 kW @ $16.38	$	19,131.84
Fuel Cost Adjustment		$	32,118.23
Stand By Power		$	321.35
Sales Tax		$	1,694.72
Total Current Charges		$	114,675.86

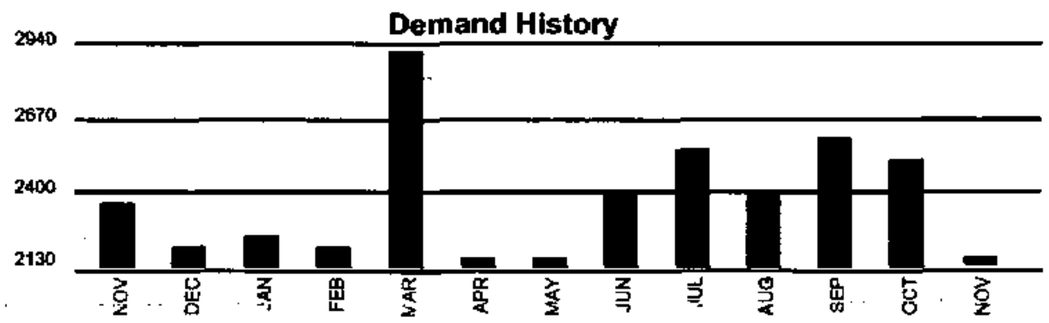
Please Pay By November 18, 2011

Total Due $ 114,675.86

Previous Account History

Previous Balance	$	125,976.66
Payment Received 10/19/11	$	125,976.66CR
Balance Forward	$	0.00





Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 320-0030.000

Total Due By November 18, 2011	**$ 114,675.86**
After Due Date Pay	**$ 115,815.67**

19 0.6290 SP 0.440 1 1 19
#BWNLYVB **********SNGLP

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842

Amount Enclosed $ _____

SNET
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REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900299303 452200043028888

IMPORTANT CUSTOMER INFORMATION

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Customer Billing Options

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Power Share

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Ways to Pay

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AW900304392 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 320-0030.000
Customer Name: Tennessee American Water Co
Service Address: 941 Riverside Dr
Chattanooga, TN 37403
Rate Class: GSA/GPS >2500

19

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
300595	KWH	11/01/11	11/30/11	0	1253662	1253662	1	1253662
300595	KW	11/01/11	11/30/11	0.000	2144.000	2144.000	1	2144.000
300595	KVA	11/01/11	11/30/11	0.000	2381.182	2381.182	1	2381.182

Current Charges

Customer Charge		$	160.63
Firm Energy	1253662 kWh @ $0.0343	$	43,000.61
Demand Charge	1000.000 kW @ $14.21	$	14,210.00
Demand Charge	1144.000 kW @ $16.38	$	18,738.72
Fuel Cost Adjustment		$	31,943.31
Stand By Power		$	321.35
Sales Tax		$	1,625.62
Total Current Charges		$	110,000.24

Please Pay By December 17, 2011

Total Due $ 110,000.24

Previous Account History

Previous Balance	$	114,675.86
Payment Received 11/15/11	$	114,675.86 CR
Balance Forward	$	0.00

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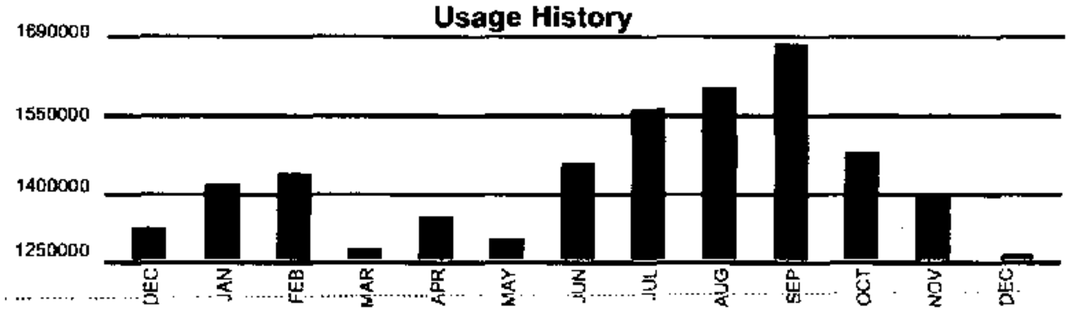
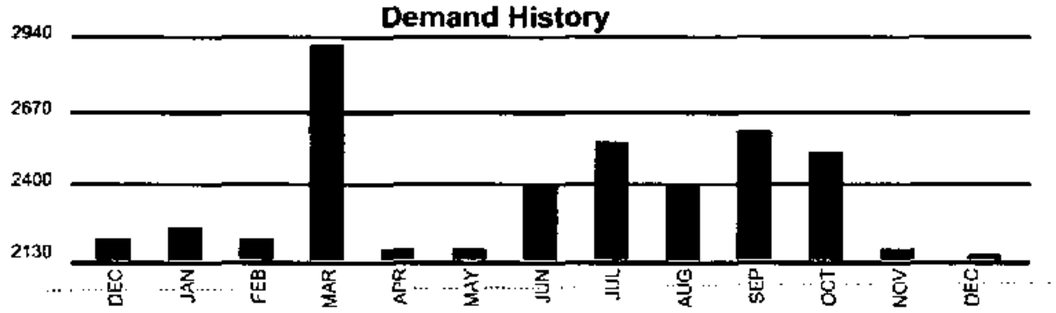
REC'D

Usage History



Demand History



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Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

19 0.6290 SP 0.440 1 1 19
#BWNLYVB **********SNGLP

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842

Account Number: 320-0030.000

Total Due By December 17, 2011	**$ 110,000.24**
After Due Date Pay	**$ 111,093.99**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900304392 452200043028888

[illegible CUSTOMER]

How to contact us in an emergency

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AW900246712 452200042628888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 47-0349.000 8578
Customer Name: Tennessee American Water Co
Service Address: Crestwood Dr
Other BST Bld
Chattanooga, TN 37415
Rate Class: COMMERCIAL

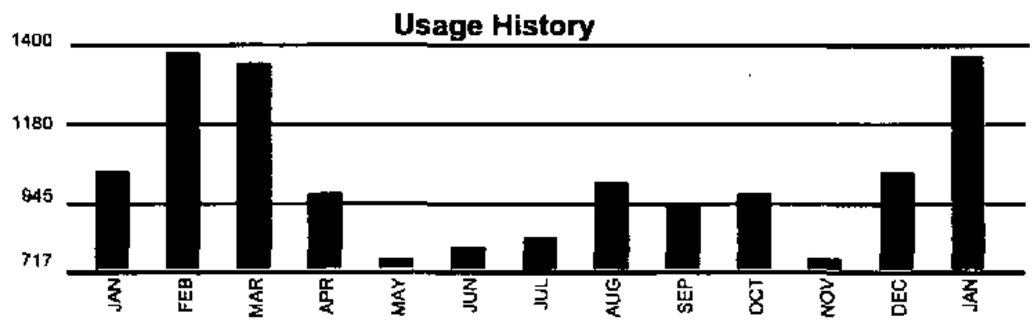
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
30198	KWH	11/29/10	12/29/10	2756	4155	1399	1	1399

Current Charges			
Customer Charge		$	9.90
Usage Charge	1399 kWh @ $0.09499	$	132.89
Fuel Cost Adjustment		$	7.99
Sales Tax		$	2.26
Total Current Charges		$	153.04

Previous Account History		
Previous Balance	$	111.59
Payment Received 12/09/10	$	111.59CR
Balance Forward	$	0.00

Please Pay By January 18, 2011

Total Due $ 153.04



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	1399	$ 150.78	$ 5.03
Last Month	32	1001	$ 109.94	$ 3.43
Last Year	32	991	$ 95.78	$ 2.99

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 47-0349.000

Total Due By January 18, 2011	**$**	**153.04**
After Due Date Pay	**$**	**160.58**

Amount Enclosed $ _____

8578 0.6290 MB 0.382 27 54 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET JAN 06 2011 REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900246712 452200042628888

IMPORTANT CUSTOMER INFORMATION

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3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900251168 45220004302888 8

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 47-0349.000 8671
Customer Name: Tennessee American Water Co
Service Address: Crestwood Dr
Other BST Bld
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
30198	KWH	12/29/10	01/27/11	4155	5559	1404	1	1404

Current Charges

Customer Charge		$	9.90
Usage Charge	1404 kWh @ $0.09499	$	133.36
Fuel Cost Adjustment		$	6.37
Sales Tax		$	2.24
Total Current Charges		$	151.87

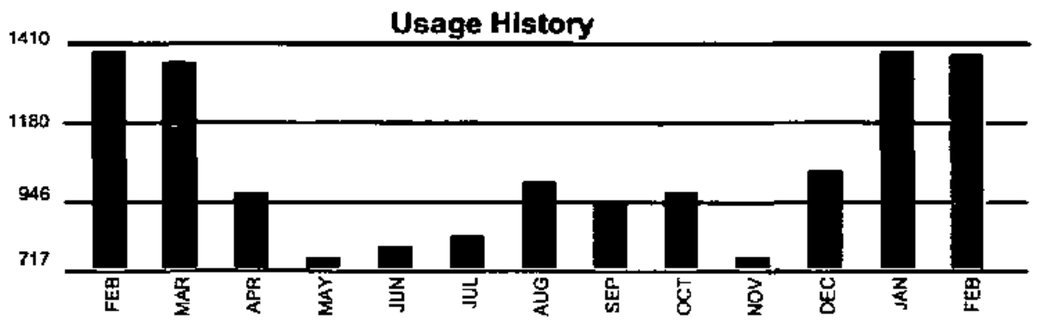
Please Pay By February 16, 2011

Total Due $ 151.87

Previous Account History

Previous Balance	$	153.04
Payment Received 01/14/11	$	153.04 CR
Balance Forward	$	0.00

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	1404	$ 149.63	$ 5.16
Last Month	30	1399	$ 150.78	$ 5.02
Last Year	30	1395	$ 129.90	$ 4.33

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

8671 0.6290 MB 0.382 28 58 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

REC'D
FEB 04 2011
SNET

Account Number: 47-0349.000

Total Due By February 16, 2011	**$**	**151.87**
After Due Date Pay	**$**	**159.35**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10047034900050001593500015187 7 0

AW900251168 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call:
423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

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5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900255839 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 47-0349.000 8687
Customer Name: Tennessee American Water Co
Service Address: Crestwood Dr
Other BST Bld
Chattanooga, TN 37415
Rate Class: COMMERCIAL

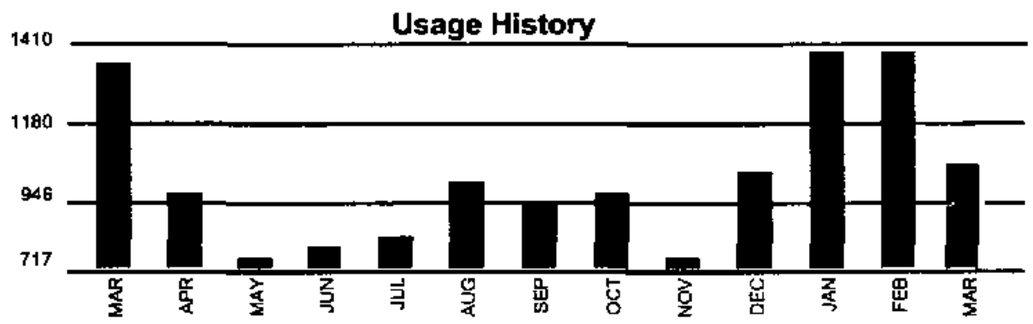
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
30198	KWH	01/27/11	02/25/11	5559	6603	1044	1	1044

Current Charges			
Customer Charge		$	9.90
Usage Charge	1044 kWh @ $0.09499	$	99.17
Fuel Cost Adjustment		$	6.67
Sales Tax		$	1.74
Total Current Charges		$	117.48

Previous Account History		
Previous Balance	$	151.87
Payment Received 02/14/11	$	151.87 CR
Balance Forward	$	0.00

Please Pay By March 16, 2011

Total Due	$	117.48



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	29	1044	$ 115.74	$ 3.99
Last Month	29	1404	$ 149.63	$ 5.15
Last Year	28	1355	$ 130.82	$ 4.67

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

SNET
MAR 04 2011
REC'D

8687 0.6290 MB 0.382 28 58 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 47-0349.000

Total Due By March 16, 2011	**$**	**117.48**
After Due Date Pay	**$**	**123.27**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10047034900050001232700117483 0

AW900255839 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900261089 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 47-0349.000 8616
Customer Name: Tennessee American Water Co
Service Address: Crestwood Dr
Other BST Bld
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
30198	KWH	02/25/11	03/28/11	6603	7328	725	1	725

Current Charges			
Customer Charge		$	9.90
Usage Charge	725 kWh @ $0.0757	$	54.89
Fuel Cost Adjustment		$	17.95
Sales Tax		$	1.24
Total Current Charges		$	83.98

Previous Account History		
Previous Balance	$	117.48
Payment Received 03/10/11	$	117.48CR
Balance Forward	$	0.00

Please Pay By April 16, 2011

Total Due	$	**83.98**

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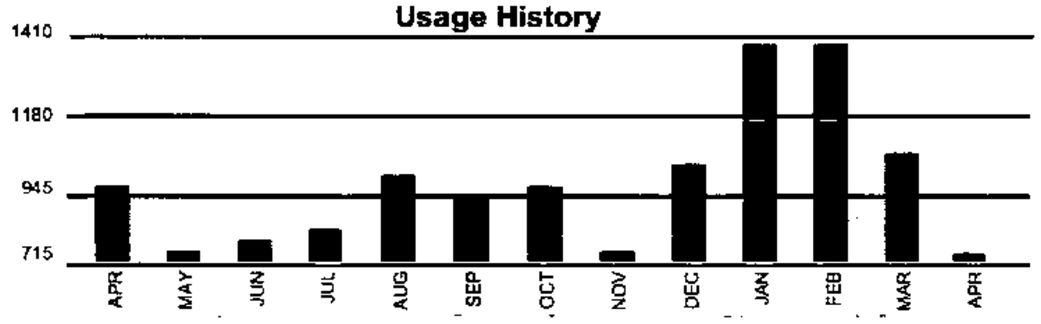
Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	725	$ 82.74	$ 2.67
Last Month	29	1044	$ 115.74	$ 3.99
Last Year	32	945	$ 97.77	$ 3.05

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 47-0349.000

Total Due By April 16, 2011	**$**	**83.98**
After Due Date Pay	**$**	**88.12**

Amount Enclosed $ _____

8616 0.6290 MB 0.382 28 57 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900261089 452200043028888

[illegible]

[illegible] 24 hours a day, 7 days a week).

[illegible]

[illegible]

- [illegible]
- [illegible]
- Review billing and payment options
- [illegible]
- [illegible]
- Start, stop, or transfer service
- Find the payment location nearest you
- [illegible]

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 4:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

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AW900266923 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 47-0349.000 8626
Customer Name: Tennessee American Water Co
Service Address: Crestwood Dr
Other BST Bld
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
30198	KWH	03/28/11	04/27/11	7328	7920	592	1	592

Current Charges

Customer Charge		$	9.90
Usage Charge	592 kWh @ $0.0757	$	44.81
Fuel Cost Adjustment		$	14.47
Sales Tax		$	1.04
Total Current Charges		$	70.22

Please Pay By May 17, 2011

Total Due	**$**	**70.22**

Previous Account History

Previous Balance	$	83.98
Payment Received 04/08/11	$	83.98 CR
Balance Forward	$	0.00

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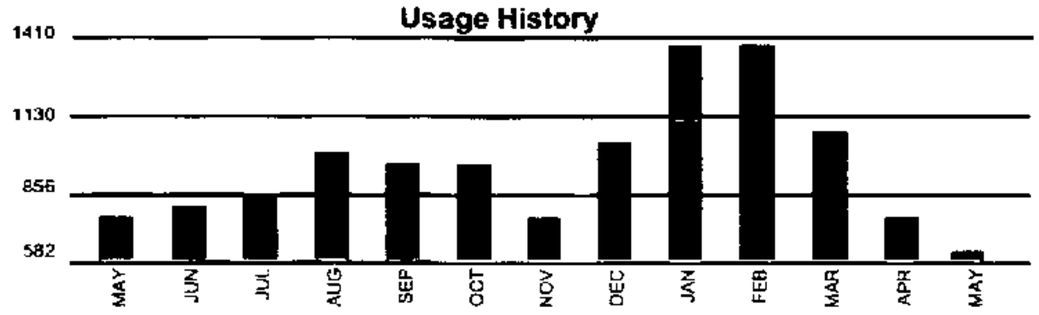
Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	592	$ 69.18	$ 2.31
Last Month	31	725	$ 82.74	$ 2.66
Last Year	31	730	$ 78.25	$ 2.52

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

8626 0.6290 MB 0.390 28 59 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 47-0349.000

Total Due By May 17, 2011	**$**	**70.22**
After Due Date Pay	**$**	**73.68**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10047034900050000736800070220 0

AW900266923 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

To report power interruptions or ask for emergency services call 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB online the way you prefer. It's quick. It's easy. It's available 24/7.

- Learn about cost saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

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Power Share

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6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900272470 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 47-0349.000 8698
Customer Name: Tennessee American Water Co
Service Address: Crestwood Dr
Other Pump Station
Chattanooga, TN 37415
Rate Class: COMMERCIAL

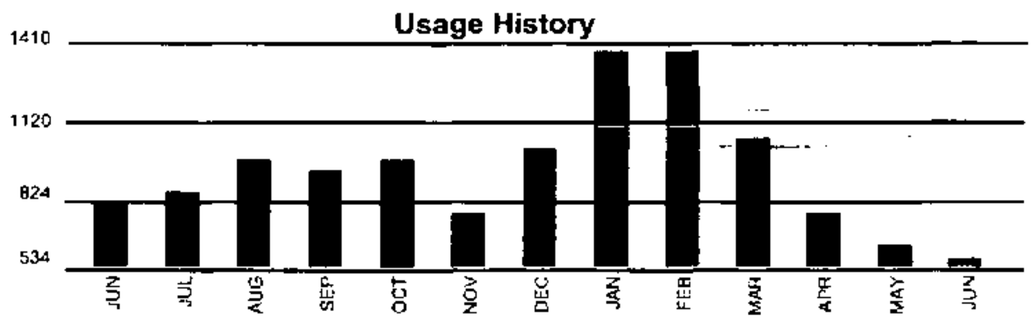
Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
30198	KWH	04/27/11	05/27/11	7920	8464	544	1	544

Current Charges			
Customer Charge		$	9.90
Usage Charge	544 kWh @ $0.0757	$	41.18
Fuel Cost Adjustment		$	13.41
Sales Tax		$	0.97
Total Current Charges		$	65.46

Previous Account History		
Previous Balance	$	70.22
Payment Received 05/13/11	$	70.22CR
Balance Forward	$	0.00

Please Pay By June 16, 2011

Total Due	$	**65.46**



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	544	$ 64.49	$ 2.15
Last Month	30	592	$ 69.18	$ 2.30
Last Year	28	773	$ 84.92	$ 3.03

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

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8698 0.6290 MB 0.390 28 66 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 47-0349.000

Total Due By June 16, 2011	**$**	**65.46**
After Due Date Pay	**$**	**68.68**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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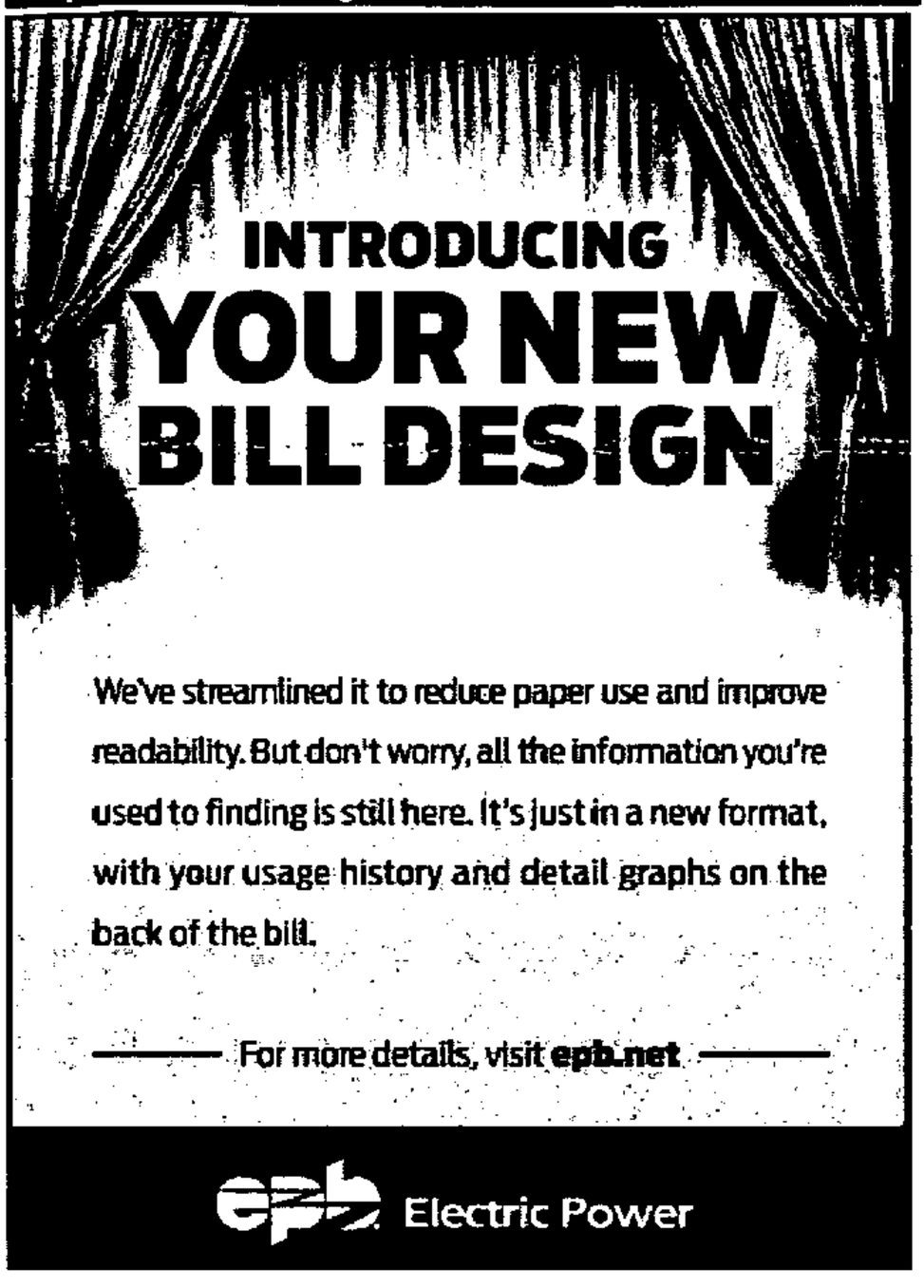
AW900277049 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 47-0349.000 8607
Customer Name: Tennessee American Water Co
Service Address: Crestwood Dr
Other BST Bld
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages



Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		100.48
Sales Tax		1.51
Total New Charges	**$**	**101.99**
Total Balance Due	**$**	**101.99**
Payment Due Date		**Jul 16, 2011**

SNET
JUL 05 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 47-0349.000

Total Due By July 16, 2011	**$ 101.99**
After Due Date Pay	**$ 107.01**

8607 0.6290 MB 0.390 27 62 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10047034900050001070100010199 8 0

Customer Se AW900277049 452200043028888

www.epb.net 8607

Statement of Usage

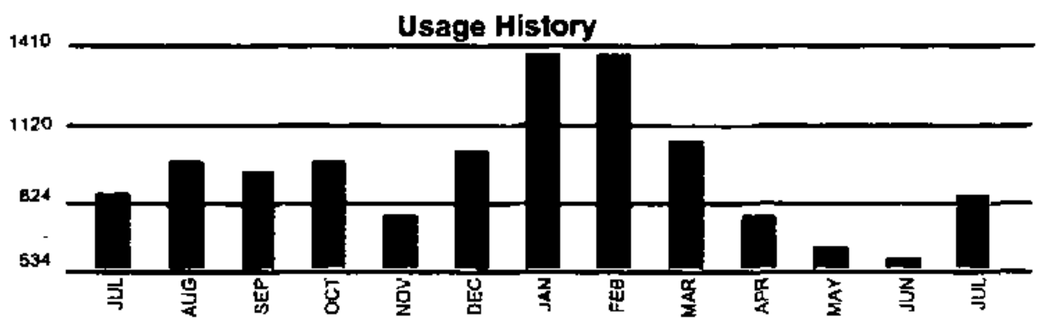
Meter Number		30198
New KWH Meter Reading - Actual	06/28/2011	9297
Previous KWH Meter Reading - Actual	05/27/2011	8464
Total KWH Used This Period		833

Statement of Account History

Previous Balance	$	65.46
Payment Received 06/13/11		65.46 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	833 kWh @ $0.08072		67.24
Fuel Cost Adjustment			23.34
Sales Tax			1.51
Total Current Charges		$	101.99
Total Due		$	101.99



Detailed Usage				
	Days	kWh	Cost	Cost/Day
This Month	32	833	$ 100.48	$ 3.14
Last Month	30	544	$ 64.49	$ 2.14
Last Year	32	810	$ 90.24	$ 2.82

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900282788 45220004302888 8

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 47-0349.000
Customer Name: Tennessee American Water Co
Service Address: Crestwood Dr
Other BST Bld
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)

Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		83.12
Sales Tax		1.25
Total New Charges	**$**	**84.37**
Total Balance Due	**$**	**84.37**
Payment Due Date		**Aug 16, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 47-0349.000

Total Due By August 16, 2011	**$**	**84.37**
After Due Date Pay	**$**	**88.53**

8748 0.6290 MB 0.390 28 59 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

SNET
AUG 04 2011
REC'D

10047034900050000885300008437 9 0

Customer Se AW900282788 4522000 43028888

8748

Statement of Usage

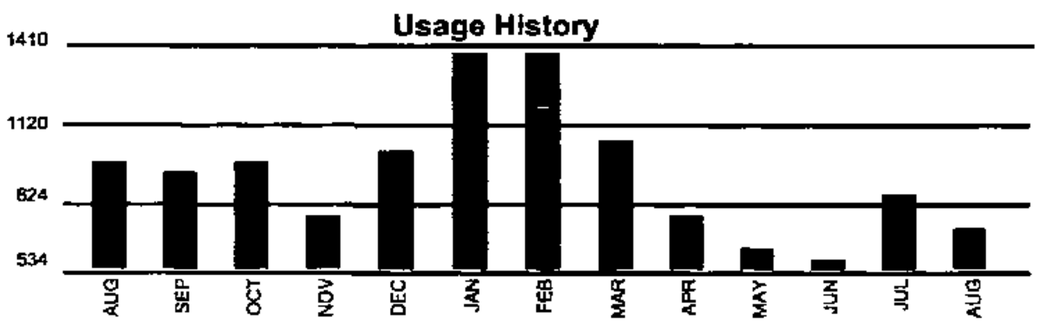
Meter Number		30198
New KWH Meter Reading - Actual	07/28/2011	9967
Previous KWH Meter Reading - Actual	06/28/2011	9297
Total KWH Used This Period		670

Statement of Account History

Previous Balance	$	101.99
Payment Received 07/13/11		101.99 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	670 kWh @ $0.08072		54.08
Fuel Cost Adjustment			19.14
Sales Tax			1.25
Total Current Charges		$	84.37
	Total Due	$	84.37



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	670	$ 83.12	$ 2.77
Last Month	32	833	$ 100.48	$ 3.14
Last Year	31	958	$ 105.97	$ 3.41

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900288509 45220004302888 8

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 47-0349.000 8770
Customer Name: Tennessee American Water Co
Service Address: Crestwood Dr
Other BST Bld
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages

Help struggling local families get the basic utilities they need

No one should have to go without essentials like power or water. But in these tough times, many Chattanooga families are struggling just to afford the basics. You can help by donating to **Power Share.**

Simply add $1 to your EPB bill, or make a one-time donation or monthly pledge online at epb.net.

Your contribution will go directly to United Way 211, an outreach program that qualifies and distributes 100% of donated funds to those who need it most.

For more information, visit **epb.net/about** and click **Power Share.**

Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		92.46
Sales Tax		1.39
Total New Charges	**$**	**93.85**
Total Balance Due	**$**	**93.85**
Payment Due Date		**Sep 16, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 47-0349.000

Total Due By September 16, 2011	**$**	**93.85**
After Due Date Pay	**$**	**98.47**

8770 0.6290 MB 0.390 28 59 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

SNET
SEP 06 2011
REC'D

10047034900050000984700009385O 0

Customer S AW900288509 452200043028888

www.epb.net **Electric Power Acct:** 47-0349.000 8770

Statement of Usage

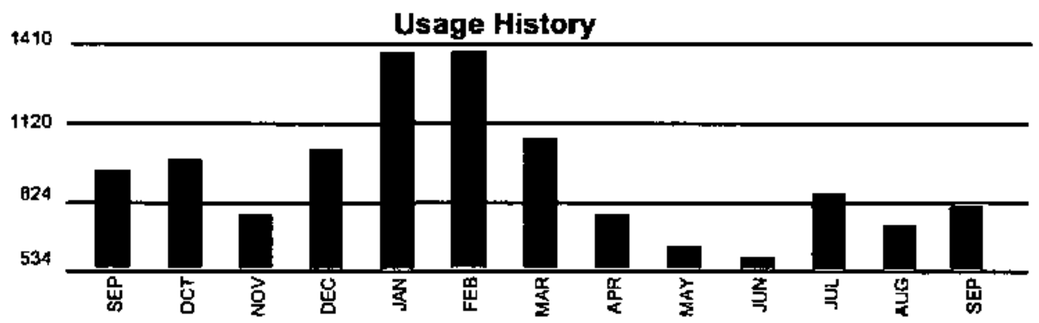
Meter Number		30198
New KWH Meter Reading - Actual	08/26/2011	10728
Previous KWH Meter Reading - Actual	07/28/2011	9967
Total KWH Used This Period		761

Statement of Account History

Previous Balance	$	84.37
Payment Received 08/11/11		84.37CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	761 kWh @ $0.08072		61.43
Fuel Cost Adjustment			21.13
Sales Tax			1.39
Total Current Charges		$	93.85
Total Due		$	93.85



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	761	$ 92.46	$ 3.19
Last Month	30	670	$ 83.12	$ 2.77
Last Year	32	921	$ 103.72	$ 3.24

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900294170 452200043028888

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Billing Date: October 05, 2011
Electric Power Acct: 47-0349.000 8822
Customer Name: Tennessee American Water Co
Service Address: Crestwood Dr
Other BST Bld
Chattanooga, TN 37415
Rate Class: COMMERCIAL

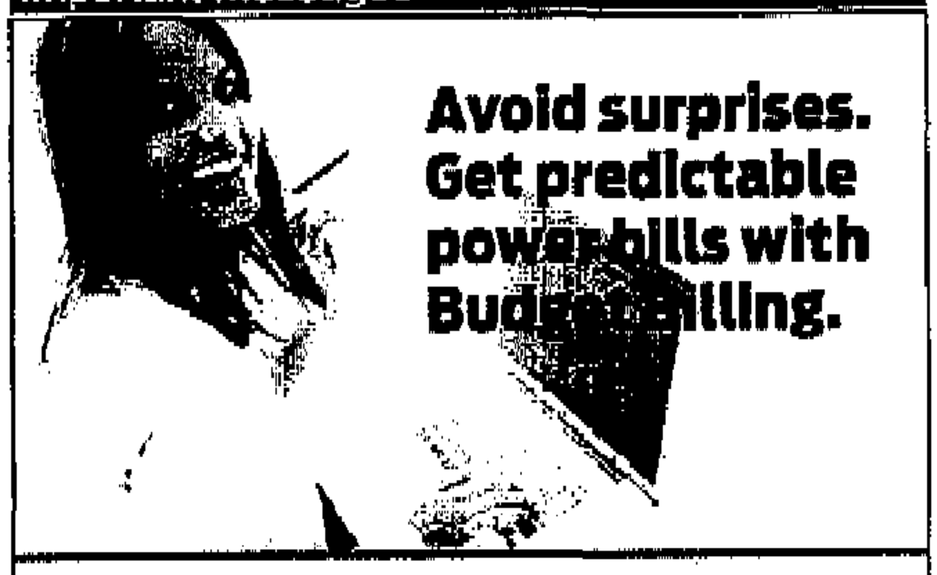
Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		86.09
Sales Tax		1.29
Total New Charges	**$**	**87.38**
Total Balance Due	**$**	**87.38**
Payment Due Date		**Oct 18, 2011**

Important Messages



Avoid surprises. Get predictable power bills with Budget Billing.

- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

For your internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

SNET
OCT 12 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 47-0349.000

Total Due By October 18, 2011	**$**	**87.38**
After Due Date Pay	**$**	**91.68**

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

8822 0.6290 MB 0.390 28 60 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

1004703490005000091680000087382 0

AW900294170 452200043028888

Customer Service [illegible]

www.epb.net

Electric Power Acct: 47-0349.000 8822

Statement of Usage

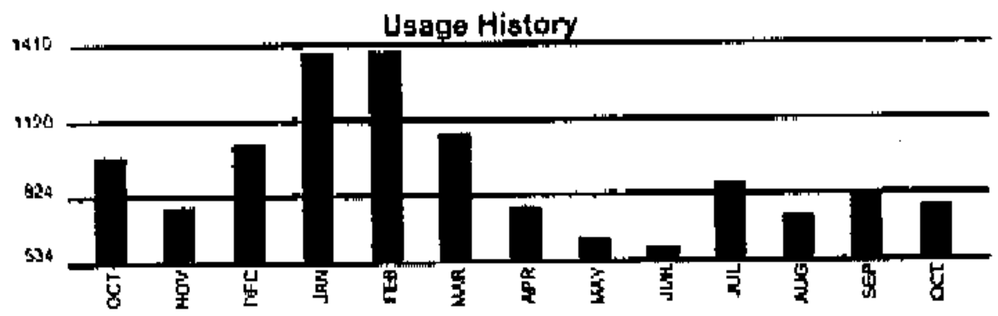
Meter Number		30198
New KWH Meter Reading - Actual	09/26/2011	11441
Previous KWH Meter Reading - Actual	08/26/2011	10728
Total KWH Used This Period		713

Statement of Account History

Previous Balance	$	93.85
Payment Received 09/13/11		93.85CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge	$	9.90
Usage Charge 713 kWh @ $0.08256		58.86
Fuel Cost Adjustment		17.33
Sales Tax		1.29
Total Current Charges	$	87.38
Total Due	$	87.38



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	713	$ 86.09	$ 2.78
Last Month	29	761	$ 92.46	$ 3.16
Last Year	30	945	$ 110.76	$ 3.69

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900299013 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 47-0349.000 8924
Customer Name: Tennessee American Water Co
Service Address: Crestwood Dr
Other BST Bld
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		92.29
Sales Tax		1.38
Total New Charges	**$**	**93.67**
Total Balance Due	**$**	**93.67**
Payment Due Date		Nov 16, 2011

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REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

8924 0.6290 MB 0.390 28 59 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Electric Power Acct: 47-0349.000

Total Due By November 16, 2011	**$**	**93.67**
After Due Date Pay	**$**	**98.28**

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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Customer S AW900299013 452200043028888

www.epb.net **Electric Power Acct:** 47-0349.000 8924

Statement of Usage

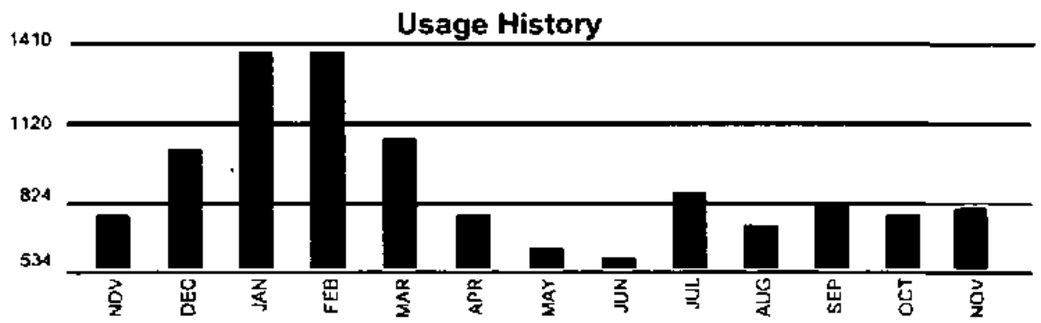
Meter Number		30198
New KWH Meter Reading - Actual	10/27/2011	12216
Previous KWH Meter Reading - Actual	09/26/2011	11441
Total KWH Used This Period		775

Statement of Account History

Previous Balance	$	87.38
Payment Received 10/14/11		87.38CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	775 kWh @ $0.08256		63.98
Fuel Cost Adjustment			18.41
Sales Tax			1.38
Total Current Charges		$	93.67
	Total Due	$	93.67



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	775	$ 92.29	$ 2.98
Last Month	31	713	$ 86.09	$ 2.77
Last Year	29	727	$ 84.53	$ 2.91

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900303989

452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 47-0349.000 8867
Customer Name: Tennessee American Water Co
Service Address: Crestwood Dr
Other BST Bld
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		92.81
Sales Tax		1.39
Total New Charges	**$**	**94.20**
Total Balance Due	**$**	**94.20**
Payment Due Date		**Dec 16, 2011**

Important Messages

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If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 47-0349.000

Total Due By December 16, 2011	**$**	**94.20**
After Due Date Pay	**$**	**98.84**

8867 0.6290 MB 0.390 28 57 7
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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Customer S AW900303989 452200043028888

www.epb.net **Electric Power Acct:** 47-0349.000 8867

Statement of Usage

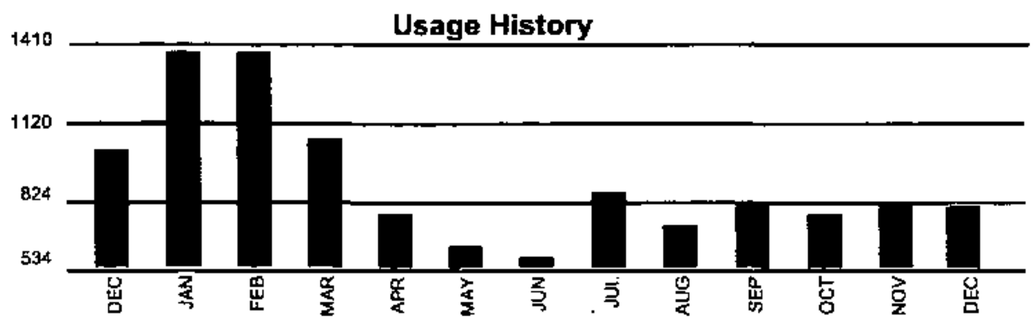
Meter Number		30198
New KWH Meter Reading - Actual	11/28/2011	12981
Previous KWH Meter Reading - Actual	10/27/2011	12216
Total KWH Used This Period		765

Statement of Account History

Previous Balance	$	93.67
Payment Received 11/14/11		93.67CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	765 kWh @ $0.08256		63.15
Fuel Cost Adjustment			19.76
Sales Tax			1.39
Total Current Charges		$	94.20
Total Due		$	94.20



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	765	$ 92.81	$ 2.90
Last Month	31	775	$ 92.29	$ 2.97
Last Year	32	1001	$ 109.94	$ 3.43

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900246028 452200042628888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 313-0089.000 6900
Customer Name: Tennessee American Water Co
Service Address: Cumberland Rd
Other 4
Chattanooga, TN 37419
Rate Class: COMMERCIAL

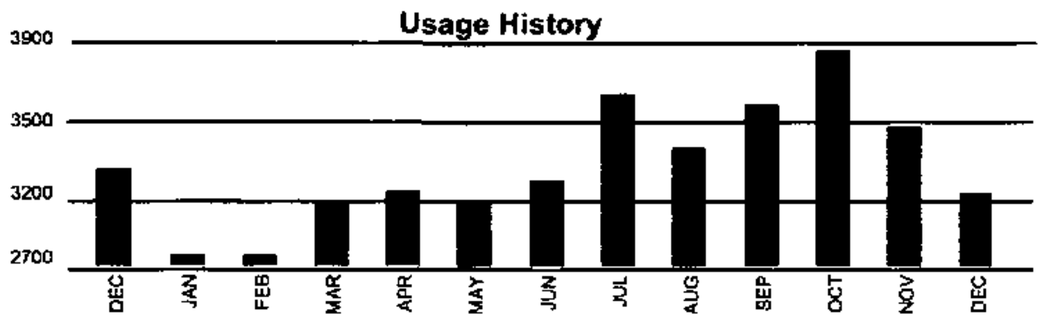
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
184648	KWH	11/26/10	12/27/10	85589	88723	3134	1	3134

Current Charges			
Customer Charge		$	9.90
Usage Charge	3134 kWh @ $0.09499	$	297.70
Fuel Cost Adjustment		$	15.54
Sales Tax		$	4.85
Total Current Charges		$	327.99

Previous Account History		
Previous Balance	$	370.34
Payment Received 12/09/10	$	370.34CR
Balance Forward	$	0.00

Please Pay By January 14, 2011

Total Due $ 327.99



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Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	3134	$ 323.14	$ 10.42
Last Month	32	3458	$ 364.87	$ 11.40
Last Year	33	3208	$ 292.49	$ 8.86

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 313-0089.000

Total Due By January 14, 2011	**$**	**327.99**
After Due Date Pay	**$**	**341.22**

Amount Enclosed $ _____

6900 0.6290 MB 0.382 25 6 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900246028 452200042628888

- Learn about our energy services
- Schedule a free on-line energy audit
- Participate in payment options
- Request an outage or streetlight problem
- Learn energy saving tips
- Participate in transfer service
- Find out payment locations and hours
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account such as Budget Billing, Third Party Notification and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Wilson office, Brainerd Village office and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 5:30 pm at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through Speedpay

AW900250468 452200043028888

epb Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 313-0089.000 6918
Customer Name: Tennessee American Water Co
Service Address: Cumberland Rd
Other 4
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
184648	KWH	12/27/10	01/26/11	88723	91751	3028	1	3028

Current Charges

Customer Charge		$	9.90
Usage Charge	3028 kWh @ $0.09499	$	287.63
Fuel Cost Adjustment		$	17.29
Sales Tax		$	4.72
Total Current Charges		$	319.54

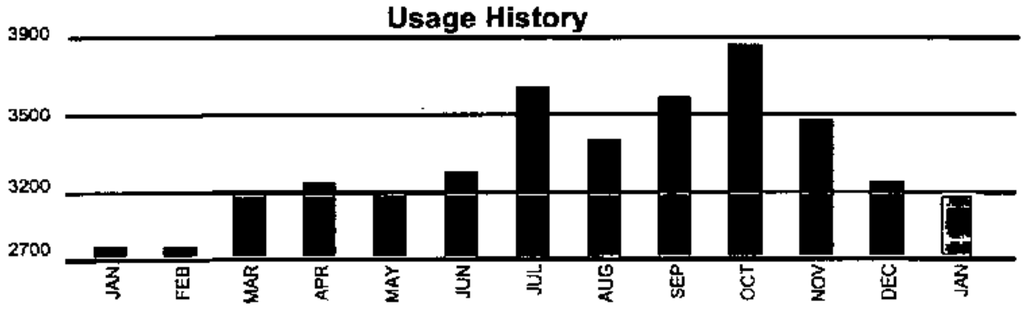
Please Pay By February 12, 2011

Total Due	**$**	**319.54**

Previous Account History

Previous Balance	$	327.99
Payment Received 01/14/11	$	327.99CR
Balance Forward	$	0.00

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	3028	$ 314.82	$ 10.49
Last Month	31	3134	$ 323.14	$ 10.42
Last Year	28	2758	$ 248.91	$ 8.88

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

epb Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 313-0089.000

Total Due By February 12, 2011	**$**	**319.54**
After Due Date Pay	**$**	**332.69**

Amount Enclosed $ _____

6918 0.6290 MB 0.382 25 6 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
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REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10313008900060003326900031954 8 0

AW900250468 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900254856 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 313-0089.000 6778
Customer Name: Tennessee American Water Co
Service Address: Cumberland Rd
Other 4
Chattanooga, TN 37419
Rate Class: COMMERCIAL

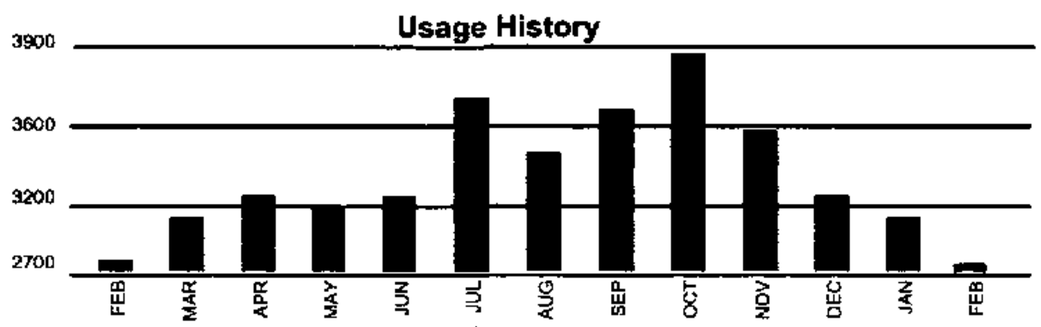
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
184648	KWH	01/26/11	02/23/11	91751	94558	2807	1	2807

Current Charges			
Customer Charge		$	9.90
Usage Charge	2807 kWh @ $0.09499	$	266.64
Fuel Cost Adjustment		$	12.74
Sales Tax		$	4.34
Total Current Charges		$	293.62

Previous Account History		
Previous Balance	$	319.54
Payment Received 02/08/11	$	319.54CR
Balance Forward	$	0.00

Please Pay By March 12, 2011

Total Due $ 293.62



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	28	2807	$ 289.28	$ 10.33
Last Month	30	3028	$ 314.82	$ 10.49
Last Year	29	2803	$ 251.02	$ 8.65

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 313-0089.000

Total Due By March 12, 2011	**$**	**293.62**
After Due Date Pay	**$**	**306.51**

6778 0.6290 MB 0.382 23 3 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

REC'D
FEB 28 2011
SNET

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10313008900060003065100029362O 0

AW900254856 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900261552 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 313-0089.000 6911
Customer Name: Tennessee American Water Co
Service Address: Cumberland Rd
Other 4
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
184648	KWH	02/23/11	03/25/11	94558	97516	2958	1	2958

Current Charges

Customer Charge		$	9.90
Usage Charge	2958 kWh @ $0.09499	$	280.98
Fuel Cost Adjustment		$	18.90
Sales Tax		$	4.65
Total Current Charges		$	314.43

Please Pay By April 13, 2011

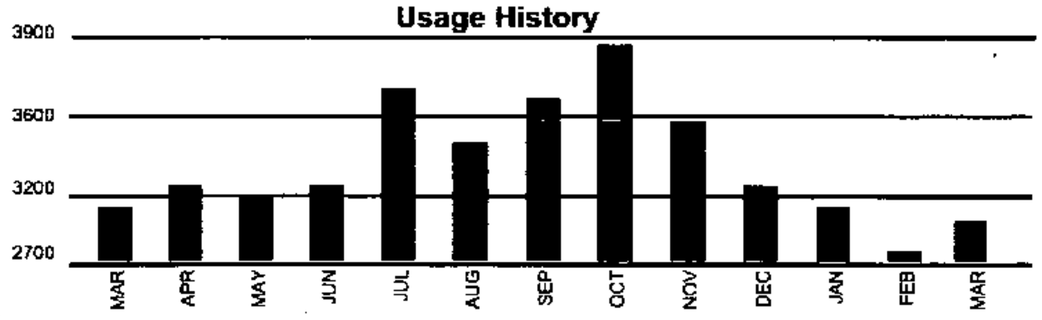
Total Due	**$**	**314.43**

Previous Account History

Previous Balance	$	293.62
Payment Received 03/07/11	$	293.62 CR
Balance Forward	$	0.00

SNET
APR 05 2011
REC'D

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	2958	$ 309.78	$ 10.33
Last Month	28	2807	$ 289.28	$ 10.33
Last Year	31	3046	$ 281.73	$ 9.08

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

6911 0.6290 MB 0.382 23 4 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 313-0089.000

Total Due By April 13, 2011	**$**	**314.43**
After Due Date Pay	**$**	**327.53**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10313008900060003275300031443 6 0

AW900261552 452200043028888

[illegible] power interruptions. Speak for emergency services on your account (220-2-3-1372 [illegible] day, 7 days a week).

[illegible]

[illegible]

- Learn about our Load Saving Services
- Conduct a free online energy audit
- [illegible]
- [illegible]
- Learn about budget plans
- Start, stop, or transfer service
- [illegible]
- [illegible]

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in the Greater Chattanooga area with your monthly contribution through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

[illegible]

[illegible]

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 5:30 p.m. at the Downtown office or after 6:30 p.m. at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - You can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay at your bank's ATM.

5. Bank Pay - With Bank Pay, you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900266821 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 313-0089.000 6761
Customer Name: Tennessee American Water Co
Service Address: Cumberland Rd
Other 4
Chattanooga, TN 37419
Rate Class: COMMERCIAL

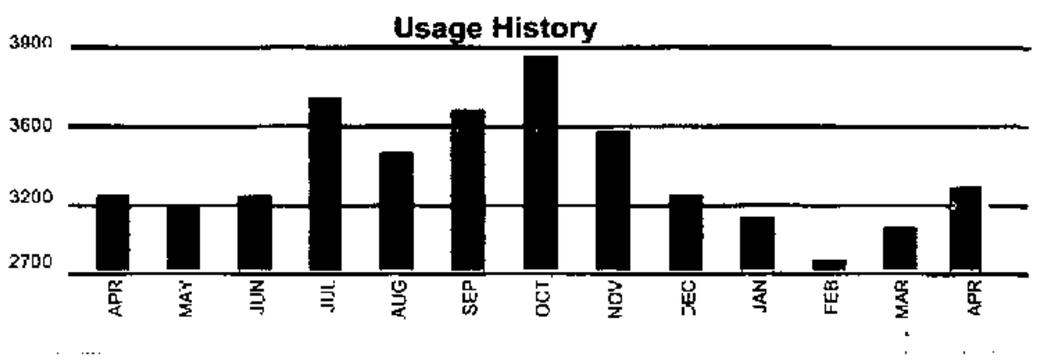
Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
184648	KWH	03/25/11	04/26/11	97516	719	3203	1	3203

Current Charges			
Customer Charge		$	9.90
Usage Charge	3203 kWh @ $0.0757	$	242.46
Fuel Cost Adjustment		$	79.31
Sales Tax		$	4.98
Total Current Charges		$	336.65

Previous Account History		
Previous Balance	$	314.43
Payment Received 04/11/11	$	314.43CR
Balance Forward	$	0.00

Please Pay By May 13, 2011

Total Due	**$**	**336.65**



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	32	3203	$ 331.67	$ 10.36
Last Month	30	2958	$ 309.78	$ 10.32
Last Year	31	3125	$ 300.46	$ 9.69

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 313-0089.000

Total Due By May 13, 2011	**$**	**336.65**
After Due Date Pay	**$**	**349.97**

Amount Enclosed $ _____

6761 0.6290 MB 0.390 23 4 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

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REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900266821 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services or s
423-648-1372 (24 hours a day, 7 days a week)

You may also report an outage online at www.epb.net.

Visit EPB's website at www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900272003 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 313-0089.000 6991
Customer Name: Tennessee American Water Co
Service Address: Cumberland Rd
Other 4
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
184648	KWH	04/26/11	05/26/11	719	3661	2942	1	2942

Current Charges			
Customer Charge		$	9.90
Usage Charge	2942 kWh @ $0.0757	$	222.71
Fuel Cost Adjustment		$	71.93
Sales Tax		$	4.57
Total Current Charges		$	309.11

Previous Account History		
Previous Balance	$	336.65
Payment Received 05/10/11	$	336.65CR
Balance Forward	$	0.00

Please Pay By June 15, 2011

Total Due	$	**309.11**

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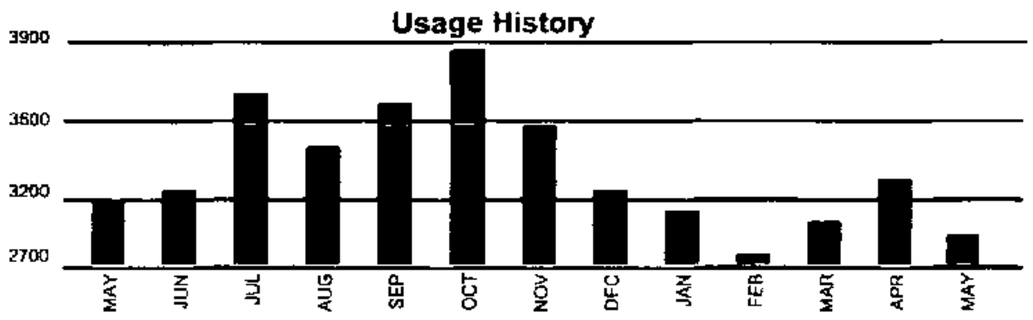
REC'D



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	2942	$ 304.54	$ 10.15
Last Month	32	3203	$ 331.67	$ 10.36
Last Year	29	3082	$ 298.46	$ 10.29

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 313-0089.000

Total Due By June 15, 2011	**$ 309.11**
After Due Date Pay	**$ 322.16**

Amount Enclosed $ _____

6991 0.6290 MB 0.390 23 16 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10313008900060003221600030911 1 0

AW900272003 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report outages online at www.epb.net

Visit EPB's website www.epb.net. It's quick, it's easy, it's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900277078 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 313-0089.000 6776
Customer Name: Tennessee American Water Co
Service Address: Cumberland Rd
Other 4
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		391.84
Sales Tax		5.88
Total New Charges	**$**	**397.72**
Total Balance Due	**$**	**397.72**
Payment Due Date		**Jul 14, 2011**

SNET
JUL 05 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 313-0089.000

Total Due By July 14, 2011	**$**	**397.72**
After Due Date Pay	**$**	**411.64**

6776 0.6290 MB 0.390 23 6 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

1031300890006000411640003977297 0

Customer Se AW900277078 4522000 43028888

www.epb.net 6776

Statement of Usage

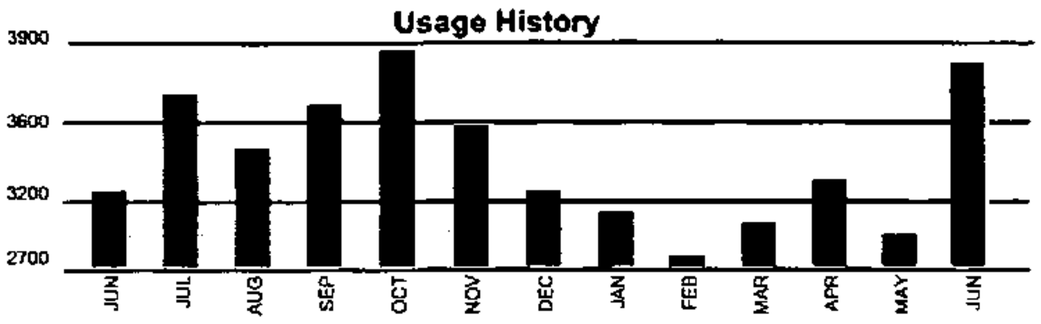
Meter Number		184648
New KWH Meter Reading - Actual	06/27/2011	7467
Previous KWH Meter Reading - Actual	05/26/2011	3661
Total KWH Used This Period		3806

Statement of Account History

Previous Balance	$	309.11
Payment Received 06/14/11		309.11CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	3806 kWh @ $0.0757		288.12
Fuel Cost Adjustment			93.82
Sales Tax			5.88
Total Current Charges		$	397.72
Total Due		$	397.72



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	3806	$ 391.84	$ 12.25
Last Month	30	2942	$ 304.54	$ 10.15
Last Year	31	3167	$ 317.25	$ 10.23

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900282016 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 313-0089.000 6747
Customer Name: Tennessee American Water Co
Service Address: Cumberland Rd
Other 4
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)

epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		402.13
Sales Tax		6.03
Total New Charges	**$**	**408.16**
Total Balance Due	**$**	**408.16**
Payment Due Date		**Aug 12, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 313-0089.000

Total Due By August 12, 2011	**$**	**408.16**
After Due Date Pay	**$**	**422.18**

6747 0.6290 MB 0.390 23 4 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

SNET
AUG 01 2011
REC'D

10313008900060004221800040816 4 0

Customer Se AW900282016 4522000430288888

www.epb.net 6747

Statement of Usage

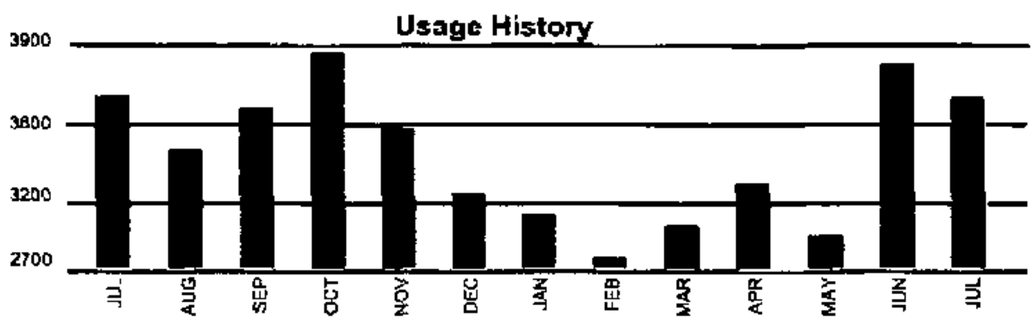
Meter Number		184648
New KWH Meter Reading - Actual	07/26/2011	11074
Previous KWH Meter Reading - Actual	06/27/2011	7467
Total KWH Used This Period		3607

Statement of Account History

Previous Balance	$	397.72
Payment Received 07/11/11		397.72CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	3607 kWh @ $0.08072		291.16
Fuel Cost Adjustment			101.07
Sales Tax			6.03
Total Current Charges		$	408.16
Total Due		$	408.16



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	3607	$ 402.13	$ 13.87
Last Month	32	3806	$ 391.84	$ 12.24
Last Year	31	3640	$ 370.95	$ 11.96

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900287819 45220004302888 8

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 313-0089.000 6860
Customer Name: Tennessee American Water Co
Service Address: Cumberland Rd
Other 4
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Important Messages

Help struggling local families get the basic utilities they need

No one should have to go without essentials like power or water. But in these tough times, many Chattanooga families are struggling just to afford the basics. You can help by donating to **Power Share.**

Simply add $1 to your EPB bill, or make a one-time donation or monthly pledge online at epb.net.

Your contribution will go directly to United Way 211, an outreach program that qualifies and distributes 100% of donated funds to those who need it most.

For more information, visit **epb.net/about** and click **Power Share.**

epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		408.23
Sales Tax		6.12
Total New Charges	**$**	**414.35**
Total Balance Due	**$**	**414.35**
Payment Due Date		**Sep 13, 2011**

SNET
SEP 01 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

6860 0.6290 MB 0.390 23 8 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Electric Power Acct: 313-0089.000

Total Due By September 13, 2011	**$**	**414.35**
After Due Date Pay	**$**	**428.43**

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10313008900060004284300041435 7 0

Customer Se AW900287819 452200043028888

6660

Statement of Usage

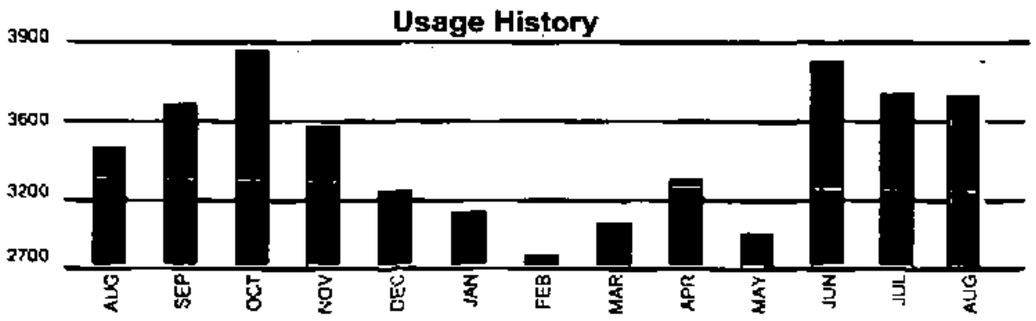
Meter Number		184648
New KWH Meter Reading - Actual	08/25/2011	14719
Previous KWH Meter Reading - Actual	07/26/2011	11074
Total KWH Used This Period		3645

Statement of Account History

Previous Balance	$	408.16
Payment Received 08/09/11		408.16 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	3645 kWh @ $0.08072		294.23
Fuel Cost Adjustment			104.10
Sales Tax			6.12
Total Current Charges		$	414.35
Total Due		$	414.35



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	3645	$ 408.23	$ 13.61
Last Month	29	3607	$ 402.13	$ 13.86
Last Year	30	3355	$ 346.34	$ 11.54

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900292586 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 313-0089.000 6878
Customer Name: Tennessee American Water Co
Service Address: Cumberland Rd
Other 4
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		375.37
Sales Tax		5.63
Total New Charges	**$**	**381.00**
Total Balance Due	**$**	**381.00**
Payment Due Date		**Oct 12, 2011**

Important Messages

Save time. Pay online.

It's easy and hassle-free—just go to **epb.net**, click on **Pay Your Bill** to login.

- **Request a payment extension**
- **Pay your bill**
- **Set up automatic payments**

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

SNET
SEP 30 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 313-0089.000

Total Due By October 12, 2011	**$**	**381.00**
After Due Date Pay	**$**	**394.75**

6878 0.6290 MB 0.390 23 8 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10313008900060003947500038100 8 0

Customer Se AW900292586 452200043028888

www.epb.net 6878

Statement of Usage

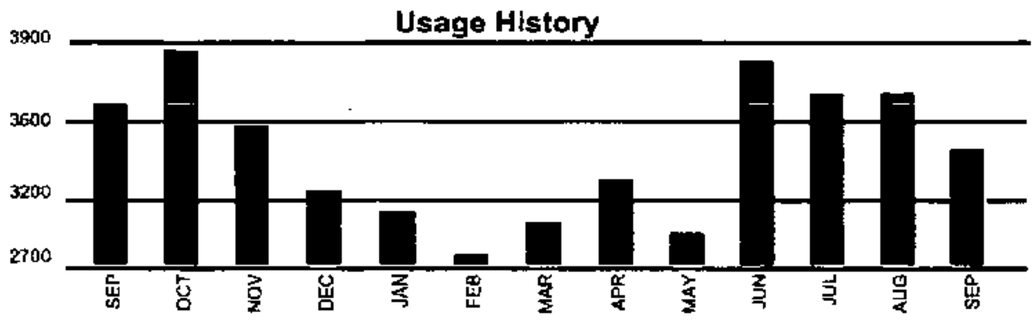
Meter Number		184648
New KWH Meter Reading - Actual	09/23/2011	18088
Previous KWH Meter Reading - Actual	08/25/2011	14719
Total KWH Used This Period		3369

Statement of Account History

Previous Balance	$	414.35
Payment Received 09/09/11		414.35CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	3369 kWh @ $0.08072		271.95
Fuel Cost Adjustment			93.52
Sales Tax			5.63
Total Current Charges		$	381.00
Total Due		$	381.00



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	3369	$ 375.37	$ 12.94
Last Month	30	3645	$ 408.23	$ 13.60
Last Year	30	3551	$ 371.61	$ 12.38

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900298098 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 313-0089.000 6794
Customer Name: Tennessee American Water Co
Service Address: Cumberland Rd
Other 4
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Important Messages

Avoid surprises. Get predictable power bills with Budget Billing.

- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFI.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		361.68
Sales Tax		5.43
Total New Charges	**$**	**367.11**
Total Balance Due	**$**	**367.11**
Payment Due Date		Nov 10, 2011

SNET
OCT 31 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb
Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 313-0089.000

Total Due By November 10, 2011	**$**	**367.11**
After Due Date Pay	**$**	**380.73**

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

6794 0.6290 MB 0.390 23 4 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

10313008900060003807300036711 8 0

Customer Se AW900298098 45220004302888 8

www.epb.net Electric Power Acct: 315-0089.000 6794

Statement of Usage

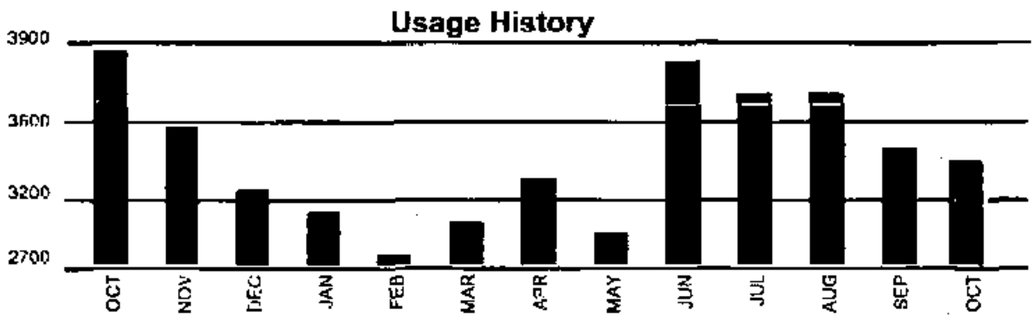
Meter Number		184648
New KWH Meter Reading - Actual	10/24/2011	21380
Previous KWH Meter Reading - Actual	09/23/2011	18088
Total KWH Used This Period		3292

Statement of Account History

Previous Balance	$	381.00
Payment Received 10/11/11		381.00CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	3292 kWh @ $0.08256		271.78
Fuel Cost Adjustment			80.00
Sales Tax			5.43
Total Current Charges		$	367.11
Total Due		$	367.11



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	3292	$ 361.68	$ 11.67
Last Month	29	3369	$ 375.37	$ 12.94
Last Year	31	3864	$ 422.30	$ 13.62

CONTACT INFORMATION CHANGE:

New Address: _____ _____

City: _____ State: _____ Zip: _____

New Email Address: _____ _____

Contact Phone Number: _____ _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900303350 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 313-0089.000 6723
Customer Name: Tennessee American Water Co
Service Address: Cumberland Rd
Other 4
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at epbFi.com or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		380.07
Sales Tax		5.70
Total New Charges	**$**	**385.77**
Total Balance Due	**$**	**385.77**
Payment Due Date		**Dec 13, 2011**

SNET
DEC 01 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 313-0089.000

Total Due By December 13, 2011	**$ 385.77**
After Due Date Pay	**$ 399.57**

6723 0.6290 MB 0.390 23 5 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10313008900060003995700038577 4 0

Customer S AW900303350 452200043028888

www.epb.net **Electric Power Acct:** 313-0089.000 6723

Statement of Usage

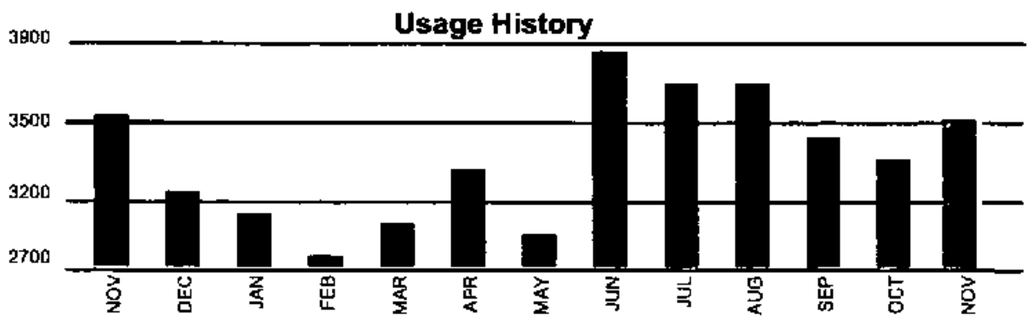
Meter Number		184648
New KWH Meter Reading - Actual	11/23/2011	24862
Previous KWH Meter Reading - Actual	10/24/2011	21380
Total KWH Used This Period		3482

Statement of Account History

Previous Balance	$	367.11
Payment Received 11/07/11		367.11CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	3482 kWh @ $0.08256		287.47
Fuel Cost Adjustment			82.70
Sales Tax			5.70
Total Current Charges		$	385.77
Total Due		$	385.77



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	3482	$ 380.07	$ 12.67
Last Month	31	3292	$ 361.68	$ 11.66
Last Year	32	3458	$ 364.87	$ 11.40

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900248357 452200042628888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 157-0095.000 6067
Customer Name: Tennessee American Water Co
Service Address: 1490 Riverside Dr
Bldg
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

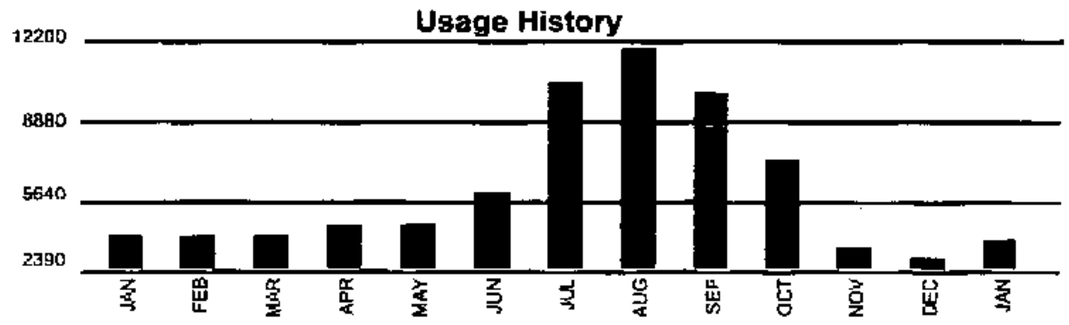
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
272865	KWH	12/08/10	01/08/11	12452	12544	92	40	3680

Current Charges			
Customer Charge		$	9.90
Usage Charge	3680 kWh @ $0.09499	$	349.56
Fuel Cost Adjustment		$	21.01
Outdoor Lighting	7 Light(s)	$	110.38
Fuel Cost Adjustment - Lights		$	3.19
Sales Tax		$	34.58
Total Current Charges		$	528.62

Previous Account History		
Previous Balance	$	388.34
Payment Received 12/28/10	$	388.34 CR
Balance Forward	$	0.00

Please Pay By January 26, 2011

Total Due	**$**	**528.62**



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 157-0095.000

Total Due By January 26, 2011	**$**	**528.62**
After Due Date Pay	**$**	**543.56**

Amount Enclosed $ _____

6067 0.6290 MB 0.382 21 48 9
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
JAN 18 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10157009500070005435600052862 2 0

AW900248357 452200042628888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services is to call 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900252575 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 157-0095.000 6086
Customer Name: Tennessee American Water Co
Service Address: 1490 Riverside Dr
Bldg
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

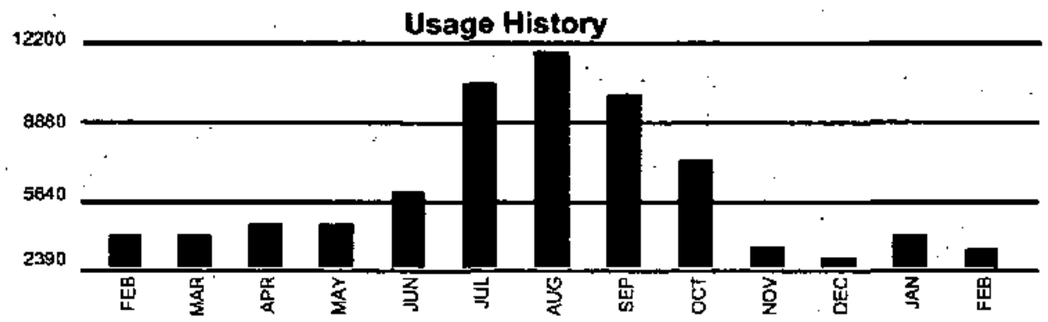
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
272865	KWH	01/08/11	02/08/11	12544	12622	78	40	3120

Current Charges			
Customer Charge		$	9.90
Usage Charge	3120 kWh @ $0.09499	$	296.37
Fuel Cost Adjustment		$	14.16
Outdoor Lighting	7 Light(s)	$	110.38
Fuel Cost Adjustment - Lights		$	2.54
Sales Tax		$	30.33
Total Current Charges		$	463.68

Previous Account History		
Previous Balance	$	528.62
Payment Received 01/21/11	$	528.62CR
Balance Forward	$	0.00

Please Pay By February 25, 2011

Total Due	**$**	**463.68**



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 157-0095.000

Total Due By February 25, 2011	**$**	**463.68**
After Due Date Pay	**$**	**478.01**

6086 0.6290 MB 0.382 21 50 8
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

REC'D
FEB 14 2011
SNET

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900252575 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900257571 452200043028888

epb Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 157-0095.000 5992
Customer Name: Tennessee American Water Co
Service Address: 1490 Riverside Dr
Bldg
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
272865	KWH	02/08/11	03/09/11	12622	12684	62	40	2480

Current Charges

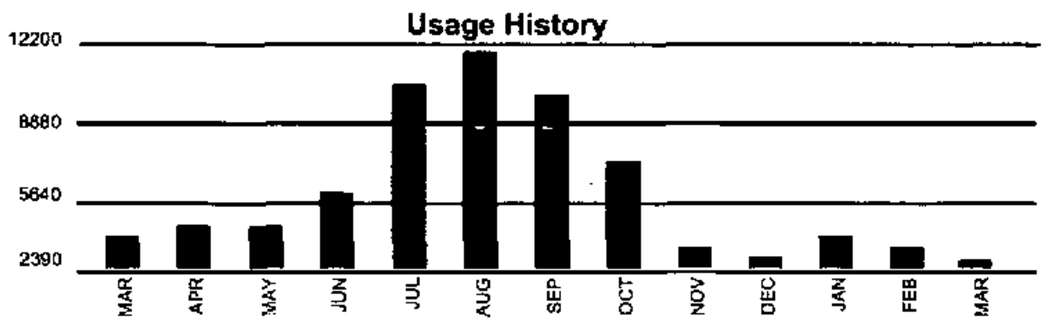
Customer Charge		$	9.90
Usage Charge	2480 kWh @ $0.09499	$	235.58
Fuel Cost Adjustment		$	15.85
Outdoor Lighting	7 Light(s)	$	110.38
Fuel Cost Adjustment - Lights		$	3.57
Sales Tax		$	26.27
Total Current Charges		$	401.55

Please Pay By March 26, 2011

Previous Account History

Previous Balance	$	463.68
Payment Received 02/17/11	$	463.68CR
Balance Forward	$	0.00

Total Due	**$**	**401.55**



SNET
MAR 14 2011
REC'D

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

epb Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

5992 0.6290 MB 0.382 21 52 9
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 157-0095.000

Total Due By March 26, 2011	**$**	**401.55**
After Due Date Pay	**$**	**415.30**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10157009500070004153000040155 2 0

AW900257571 452200043028888

[illegible]

[illegible] 423-648-1372 (24 hours a day, 7 days a week).

[illegible]

With EPB's web site, [illegible] easy. It's available 24/7.

- Learn about our services
- Compare rates and energy tips
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn more about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share® program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900263831 45220004302888 8

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 157-0095.000 38
Customer Name: Tennessee American Water Co
Service Address: 1490 Riverside Dr
Bldg
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

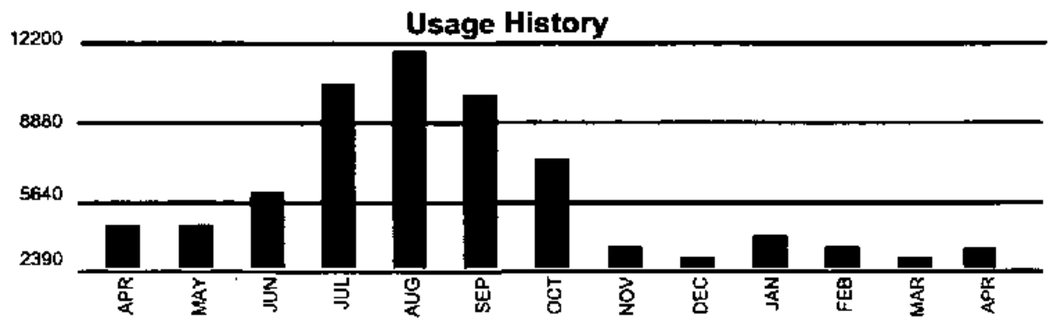
Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
272865	KWH	03/09/11	04/08/11	12684	12766	82	40	3280

Current Charges			
Customer Charge		$	9.90
Usage Charge	3280 kWh @ $0.0757	$	248.29
Fuel Cost Adjustment			81.21
Outdoor Lighting	7 Light(s)	$	99.60
Fuel Cost Adjustment - Lights		$	13.83
Sales Tax		$	31.70
Total Current Charges		$	484.53

Previous Account History		
Previous Balance	$	516.94
Actual Reading Adjustment	$	516.94 CR
Balance Forward	$	0.00

Please Pay By
April 29, 2011

Total Due	$	484.53



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 157-0095.000

Total Due By April 29, 2011	$ 484.53
After Due Date Pay	$ 484.53

38 0.6290 SP 0.440 1 1 38
#BWNLYVB **********SNGLP

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

SNET
APR 18 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10157009500070004845300048453 1 0

AW900263831 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 5:30 pm at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900269070 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 157-0095.000 6000
Customer Name: Tennessee American Water Co
Service Address: 1490 Riverside Dr
Bldg
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

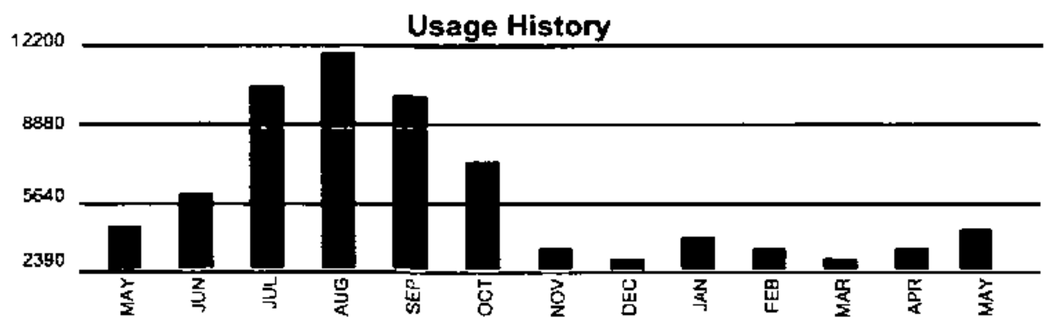
Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
272865	KWH	04/08/11	05/10/11	12766	12866	100	40	4000

Current Charges			
Customer Charge		$	9.90
Usage Charge	4000 kWh @ $0.0757	$	302.80
Fuel Cost Adjustment			97.80
Outdoor Lighting	7 Light(s)	$	99.60
Fuel Cost Adjustment - Lights		$	13.66
Sales Tax		$	36.66
Total Current Charges		$	560.42

Previous Account History		
Previous Balance	$	484.53
Payment Received 04/25/11	$	484.53CR
Balance Forward	$	0.00

Please Pay By May 27, 2011

Total Due $ 560.42



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 157-0095.000

Total Due By May 27, 2011	**$ 560.42**
After Due Date Pay	**$ 575.66**

Amount Enclosed $ _____

6000 0.6290 MB 0.390 21 51 10
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
MAY 16 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10157009500070005756600056042 8 0

AW900269070 452200043028888

- [illegible] services
- [illegible]
- [illegible]
- [illegible]
- Learn e[illegible]
- Start, stop, or transfer servi[illegible]
- [illegible] pay[illegible]
- [illegible]

[illegible]

We can[illegible] of [illegible] Manage your [illegible] Paperless Billing, [illegible] Equal Billing, [illegible] Equity Notification [illegible]. For [illegible] of these and other programs, [illegible] 648-1372.

[illegible]

You can [illegible] needy fam[illegible] Outer Chattanooga [illegible] and utility a[illegible] through EPB's Power [illegible] amount [illegible] assistance [illegible].

Ways to Pay

1. By Mail – use the [illegible] envelope [illegible], your monthly statement [illegible] make your [illegible]

[illegible] at our [illegible] Village office.

2. Night drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 5:00 pm at the other [illegible] locations will not be posted until the following work day.

4. Convenience [illegible] stations - you can [illegible] your bill at EPB [illegible] stations in and [illegible] Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at [illegible].

5. EZ Pay Bank Draft program - you can have your bill automatically deducted from your [illegible] account each month via electronic bank draft. No stamps, no [illegible], no forgetting to pay.

6. Online/Telephone - pay with your Visa, MasterCard, debit card, or checking account through SpeedPay

AW900274430 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 157-0095.000 5893
Customer Name: Tennessee American Water Co
Service Address: 1490 Riverside Dr
Bldg
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		705.30
Sales Tax		49.37
Total New Charges	**$**	**754.67**
Total Balance Due	**$**	**754.67**
Payment Due Date		**Jun 28, 2011**

SNET
JUN 16 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182253
Chattanooga, TN 37422-7253

5893 0.6290 MB 0.390 21 47 10
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Electric Power Acct: 157-0095.000

Total Due By June 28, 2011	**$**	**754.67**
After Due Date Pay	**$**	**771.72**

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10157009500070007717200075467 7 0

Customer AW900274430 452200043028888

www.epb.net Electric Power Acct: 137-0093.000 5893

Statement of Usage

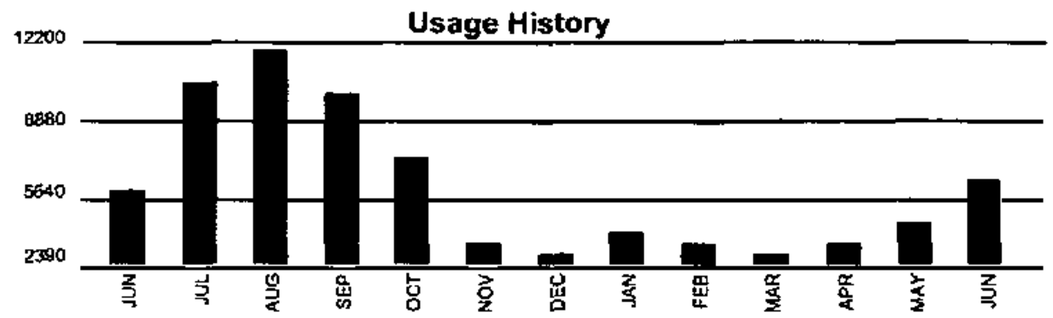
Meter Number		272865
New KWH Meter Reading - Actual	06/09/2011	13011
Previous KWH Meter Reading - Actual	05/10/2011	12866
Difference		145
Multiplier		40
Total KWH Used This Period		5800

Statement of Account History

Previous Balance	$	560.42
Payment Received 05/27/11		560.42CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	5800 kWh @ $0.0757		439.06
Fuel Cost Adjustment			142.97
Outdoor Lighting	7 Light(s)		99.60
Fuel Cost Adjustment - Lights			13.77
Sales Tax			49.37
Total Current Charges		$	754.67
	Total Due	$	754.67



CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL:

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900279805 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 157-0095.000 6066
Customer Name: Tennessee American Water Co
Service Address: 1490 Riverside Dr
Bldg
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)

Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		944.76
Sales Tax		66.13
Total New Charges	**$**	**1,010.89**
Total Balance Due	**$**	**1,010.89**
Payment Due Date		**Jul 28, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 157-0095.000

Total Due By July 28, 2011	**$**	**1,010.89**
After Due Date Pay	**$**	**1,030.34**

6066 0.6290 MB 0.390 21 49 10
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

SNET
JUL 18 2011
REC'D

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Customer Se AW900279805 452200043028888

www.epb.net

bUbb

Statement of Usage

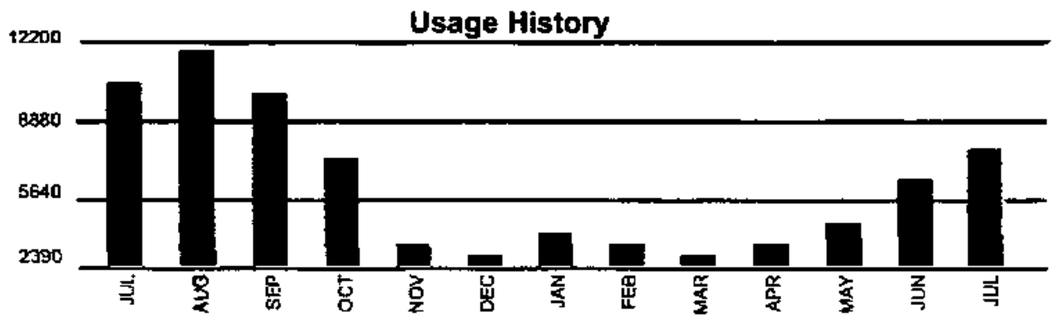
Meter Number		272865
New KWH Meter Reading - Actual	07/08/2011	13199
Previous KWH Meter Reading - Actual	06/09/2011	13011
Difference		188
Multiplier		40
Total KWH Used This Period		7520

Statement of Account History

Previous Balance	$	754.67
Payment Received 06/23/11		754.67CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	7520 kWh @ $0.08072		607.02
Fuel Cost Adjustment			210.71
Outdoor Lighting	7 Light(s)		101.48
Fuel Cost Adjustment - Lights			15.65
Sales Tax			66.13
Total Current Charges		$	1,010.89
	Total Due	$	1,010.89



CONTACT INFORMATION CHANGE:

New Address: _____ _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900284821 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 157-0095.000 5962
Customer Name: Tennessee American Water Co
Service Address: 1490 Riverside Dr
Bldg
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)

epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		1,394.98
Sales Tax		97.65
Total New Charges	**$**	**1,492.63**
Total Balance Due	**$**	**1,492.63**
Payment Due Date		**Aug 27, 2011**

SNET
AUG 15 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 157-0095.000

Total Due By August 27, 2011	**$**	**1,492.63**
After Due Date Pay	**$**	**1,516.58**

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

5962 0.6290 MB 0.390 21 53 9
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

10157009500070015165800149263 9 0

Customer Se AW900284821 452200043028888

www.epb.net 5962

Statement of Usage

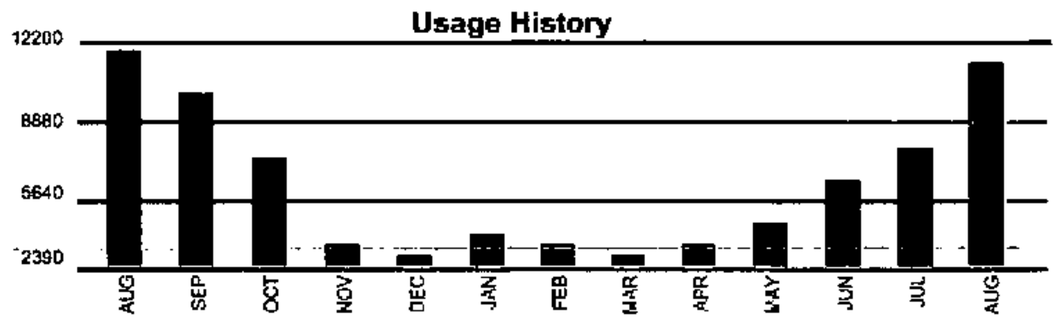
Meter Number		272865
New KWH Meter Reading - Actual	08/10/2011	13489
Previous KWH Meter Reading - Actual	07/08/2011	13199
Difference		290
Multiplier		40
Total KWH Used This Period		11600

Statement of Account History

Previous Balance	$	1,010.89
Payment Received 07/27/11		1,010.89CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	11600 kWh @ $0.08072		936.35
Fuel Cost Adjustment			331.30
Outdoor Lighting	7 Light(s)		101.48
Fuel Cost Adjustment - Lights			15.95
Sales Tax			97.65
Total Current Charges		$	1,492.63
	Total Due	$	1,492.63



CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____ _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900290123 45220004302888 8

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 157-0095.000 5836
Customer Name: Tennessee American Water Co
Service Address: 1490 Riverside Dr
Bldg
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		1,120.56
Sales Tax		78.44
Total New Charges	**$**	**1,199.00**
Total Balance Due	**$**	**1,199.00**
Payment Due Date		**Sep 27, 2011**

Important Messages

Save time. Pay online.

It's easy and hassle-free—just go to **epb.net**, click on **Pay Your Bill** to login.

- **Request a payment extension**
- **Pay your bill**
- **Set up automatic payments**

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFI.com** or 648-1372

SNET
SEP 15 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 157-0095.000

Total Due By September 27, 2011	**$**	**1,199.00**
After Due Date Pay	**$**	**1,220.21**

5836 0.6290 MB 0.390 21 48 10
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10157009500070012202100119900 9 0

Customer Se AW900290123 4522000 43028888

www.epb.net 5836

Statement of Usage

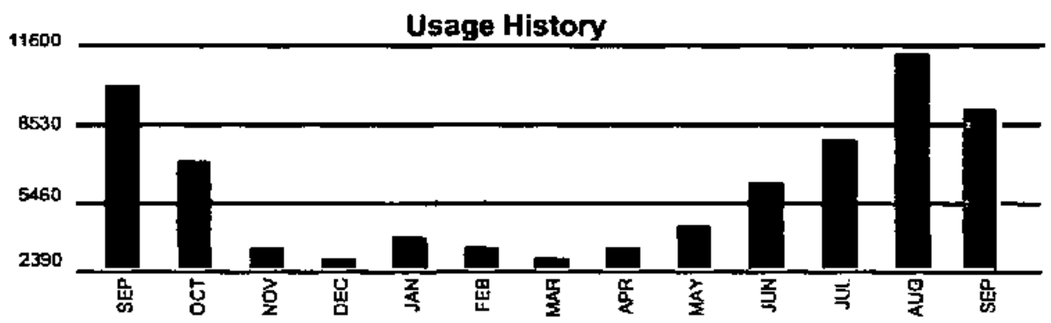
Meter Number		272865
New KWH Meter Reading - Actual	09/08/2011	13718
Previous KWH Meter Reading - Actual	08/10/2011	13489
Difference		229
Multiplier		40
Total KWH Used This Period		9160

Statement of Account History

Previous Balance	$	1,492.63
Payment Received 08/24/11		1,492.63CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge	$	9.90
Usage Charge 9160 kWh @ $0.08072		739.39
Fuel Cost Adjustment		254.28
Outdoor Lighting 7 Light(s)		101.48
Fuel Cost Adjustment - Lights		15.51
Sales Tax		78.44
Total Current Charges	$	1,199.00
Total Due	$	1,199.00



CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

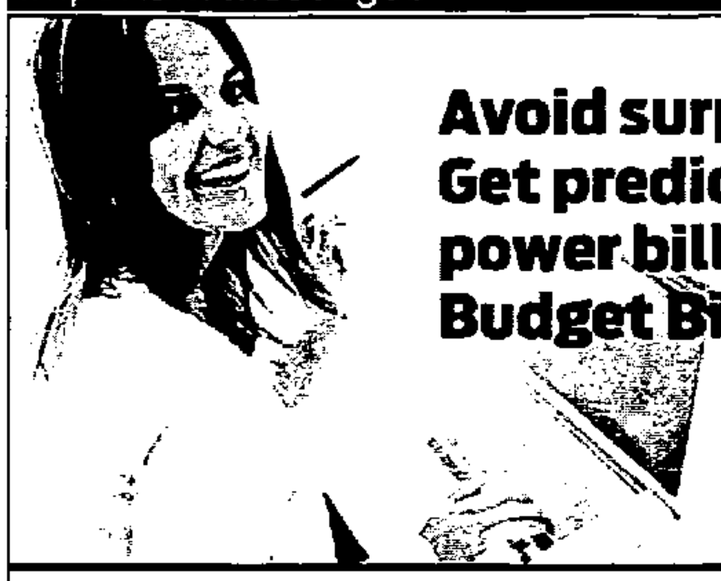
☐ Simply check this box to sign up for EBill.

AW900295151 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 157-0095.000 6046
Customer Name: Tennessee American Water Co
Service Address: 1490 Riverside Dr
Bldg
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

Important Messages



- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		646.82
Sales Tax		45.28
Total New Charges	**$**	**692.10**
Total Balance Due	**$**	**692.10**
Payment Due Date		Oct 26, 2011

SNET
OCT 14 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 157-0095.000

Total Due By October 26, 2011	**$**	**692.10**
After Due Date Pay	**$**	**708.57**

6046 0.6290 MB 0.390 21 50 10
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10157009500070007085700069210 2 0

Customer S AW900295151 452200043028888

www.epb.net **Electric Power Acct:** 157-0095.000 6046

Statement of Usage

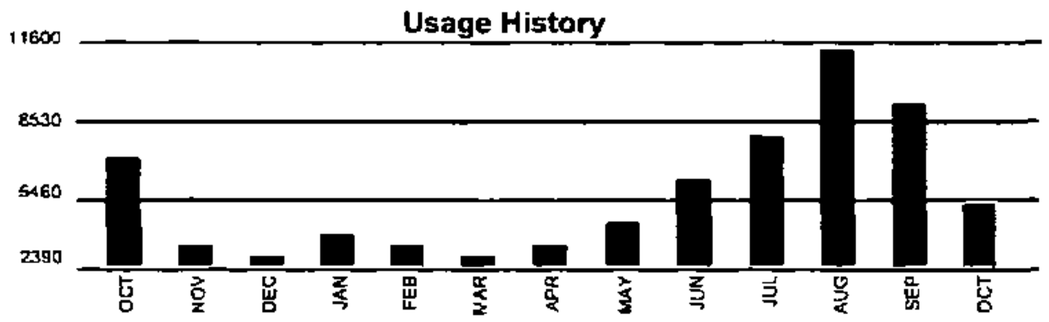
Meter Number		272865
New KWH Meter Reading - Actual	10/07/2011	13840
Previous KWH Meter Reading - Actual	09/08/2011	13718
Difference		122
Multiplier		40
Total KWH Used This Period		4880

Statement of Account History

Previous Balance	$	1,199.00
Payment Received 09/22/11		1,199.00CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	4880 kWh @ $0.08256		402.90
Fuel Cost Adjustment			118.58
Outdoor Lighting	7 Light(s)		101.87
Fuel Cost Adjustment - Lights			13.57
Sales Tax			45.28
Total Current Charges		$	692.10
	Total Due	$	692.10



CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900300665 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 157-0095.000 5893
Customer Name: Tennessee American Water Co
Service Address: 1490 Riverside Dr
Bldg
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

Electric Power

For your Internet, television, and telephone needs.

Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		456.71
Sales Tax		31.97
Total New Charges	**$**	**488.68**
Total Balance Due	**$**	**488.68**
Payment Due Date		**Nov 25, 2011**

SNET
NOV 14 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 157-0095.000

Total Due By November 25, 2011	**$ 488.68**
After Due Date Pay	**$ 503.25**

5893 0.6290 MB 0.390 21 43 10
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10157009500070005032500048868 5 0

Customer S AW900300665 452200043028888

www.epb.net **Electric Power Acct:** 157-0095.000 5893

Statement of Usage

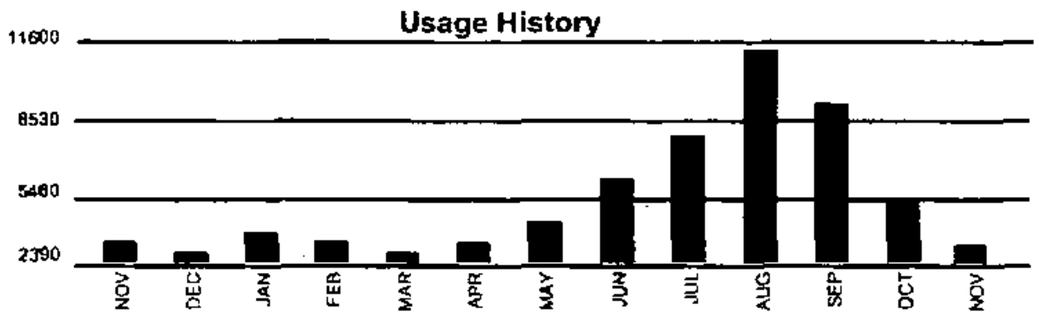
Meter Number		272865
New KWH Meter Reading - Actual	11/08/2011	13918
Previous KWH Meter Reading - Actual	10/07/2011	13840
Difference		78
Multiplier		40
Total KWH Used This Period		3120

Statement of Account History

Previous Balance	$	692.10
Payment Received 10/21/11		692.10CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	3120 kWh @ $0.08256		257.58
Fuel Cost Adjustment			74.10
Outdoor Lighting	7 Light(s)		101.87
Fuel Cost Adjustment - Lights			13.26
Sales Tax			31.97
Total Current Charges		$	488.68
	Total Due	$	488.68



CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900305908 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 157-0095.000 5996
Customer Name: Tennessee American Water Co
Service Address: 1490 Riverside Dr
Bldg
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		373.32
Sales Tax		26.13
Total New Charges	**$**	**399.45**
Total Balance Due	**$**	**399.45**
Payment Due Date		**Dec 25, 2011**

SNET
DEC 15 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 157-0095.000

Total Due By December 25, 2011	**$**	**399.45**
After Due Date Pay	**$**	**413.18**

5996 0.6290 MB 0.390 21 46 9
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10157009500070004131800039945 9 0

Customer S AW900305908 452200043028888

www.epb.net **Electric Power Acct:** 157-0095.000 5996

Statement of Usage

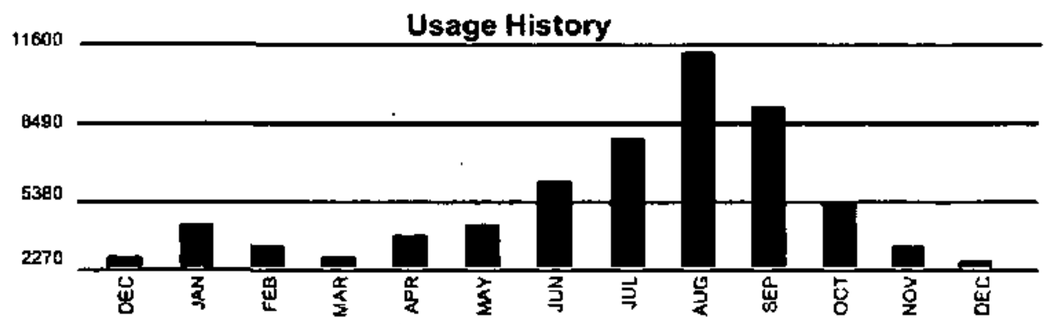
Meter Number		272865
New KWH Meter Reading - Actual	12/07/2011	13975
Previous KWH Meter Reading - Actual	11/08/2011	13918
Difference		57
Multiplier		40
Total KWH Used This Period		2280

Statement of Account History

Previous Balance	$	488.68
Payment Received 11/21/11		488.68CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	2280 kWh @ $0.08256		188.23
Fuel Cost Adjustment			58.89
Outdoor Lighting	7 Light(s)		101.87
Fuel Cost Adjustment - Lights			14.43
Sales Tax			26.13
Total Current Charges		$	399.45
	Total Due	$	399.45



CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900248356 452200042628888

epb Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 157-0096.000 6068
Customer Name: Tennessee American Water Co
Service Address: 1500 Riverside Dr
Bldg 1
Chattanooga, TN 37406
Rate Class: COMMERCIAL

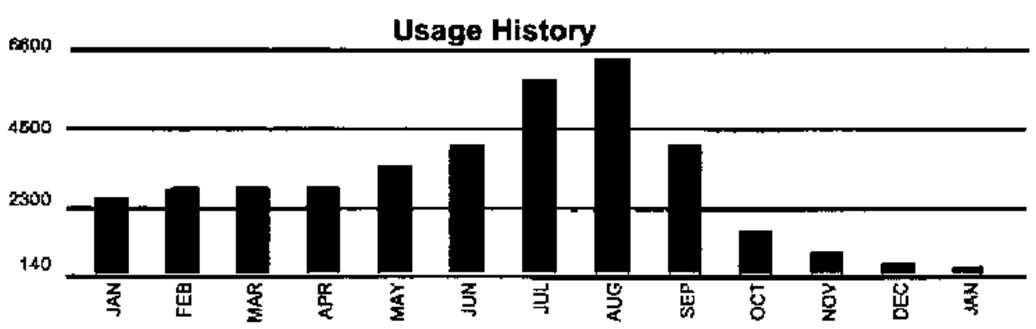
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
142568	KWH	12/08/10	01/08/11	10070	10282	212	1	212

Current Charges			
Customer Charge		$	9.90
Usage Charge	212 kWh @ $0.09499	$	20.14
Fuel Cost Adjustment		$	1.21
Sales Tax		$	2.19
Total Current Charges		$	33.44

Previous Account History		
Previous Balance	$	27.38
Payment Received 12/28/10	$	27.38CR
Balance Forward	$	0.00

Please Pay By January 26, 2011

Total Due	**$**	**33.44**



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	31	212	$ 31.25	$ 1.01
Last Month	29	157	$ 25.59	$ 0.88
Last Year	31	2214	$ 201.77	$ 6.50

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

epb Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 157-0096.000

Total Due By January 26, 2011	**$**	**33.44**
After Due Date Pay	**$**	**35.00**

Amount Enclosed $ _____

6068 0.6290 MB 0.382 21 48 10
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
JAN 18 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10157009600060000350000033446 0

AW900248356 452200042628888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8.30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900252573 4522000430288888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 157-0096.000 6087
Customer Name: Tennessee American Water Co
Service Address: 1500 Riverside Dr
Bldg 1
Chattanooga, TN 37406
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
142568	KWH	01/08/11	02/08/11	10282	10469	187	1	187

Current Charges

Customer Charge		$	9.90
Usage Charge	187 kWh @ $0.09499	$	17.76
Fuel Cost Adjustment		$	0.85
Sales Tax		$	2.00
Total Current Charges		$	30.51

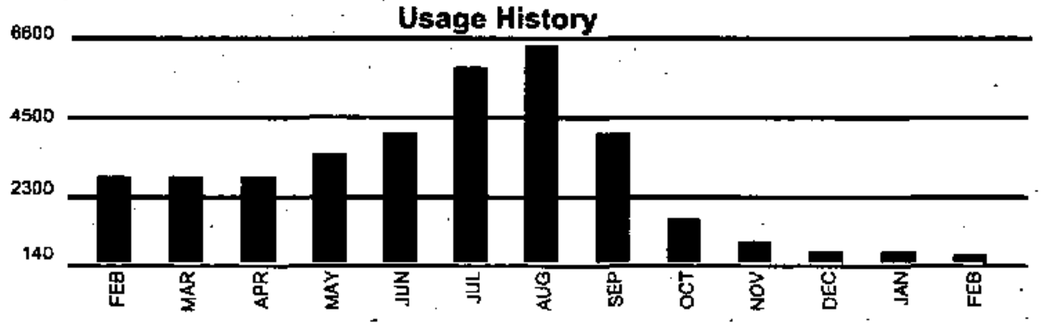
Please Pay By February 25, 2011

Total Due $ 30.51

Previous Account History

Previous Balance	$	33.44
Payment Received 01/21/11	$	33.44CR
Balance Forward	$	0.00

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	187	$ 28.51	$ 0.92
Last Month	31	212	$ 31.25	$ 1.00
Last Year	30	2433	$ 219.19	$ 7.30

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 157-0096.000

Total Due By February 25, 2011	**$ 30.51**
After Due Date Pay	**$ 31.94**

Amount Enclosed $ _____

6087 0.6290 MB 0.382 21 50 9
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

REC'D
FEB 14 2011
SNET

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10157009600060000319400003051 9 0

AW900252573 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900257572 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 157-0096.000 5993
Customer Name: Tennessee American Water Co
Service Address: 1500 Riverside Dr
Bldg 1
Chattanooga, TN 37406
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
142568	KWH	02/08/11	03/09/11	10469	10581	112	1	112

Current Charges			
Customer Charge		$	9.90
Usage Charge	112 kWh @ $0.09499	$	10.64
Fuel Cost Adjustment		$	0.72
Sales Tax		$	1.49
Total Current Charges		$	22.75

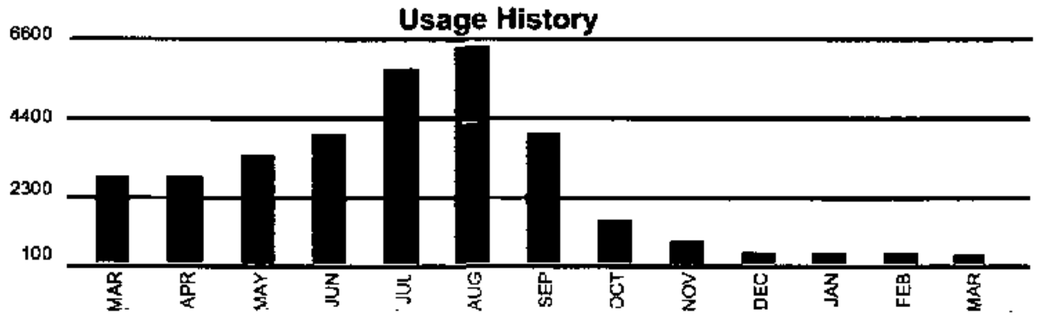
Previous Account History		
Previous Balance	$	30.51
Payment Received 02/17/11	$	30.51 CR
Balance Forward	$	0.00

Please Pay By March 26, 2011

Total Due	**$**	**22.75**

SNET
MAR 14 2011
REC'D

Usage History



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	29	112	$ 21.26	$ 0.73
Last Month	31	187	$ 28.51	$ 0.91
Last Year	30	2388	$ 223.01	$ 7.43

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

5993 0.6290 MB 0.382 21 52 10
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 157-0096.000

Total Due By March 26, 2011	**$**	**22.75**
After Due Date Pay	**$**	**23.81**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900257572 452200043028888

[illegible]

How to contact us in an emergency

[illegible]
423-648-1372 24 hours a day, 7 days a week.

You may also [illegible]

Visit EPB's website [illegible] any time online.

- Add electric heating services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900263850 45220004302888 8

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 157-0096.000 6181
Customer Name: Tennessee American Water Co
Service Address: 1500 Riverside Dr
Bldg 1
Chattanooga, TN 37406
Rate Class: COMMERCIAL

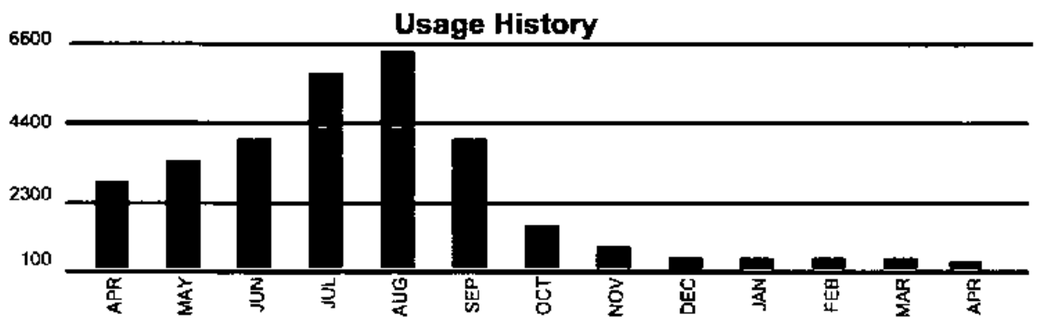
Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
142568	KWH	03/09/11	04/08/11	10581	10708	127	1	127

Current Charges			
Customer Charge		$	9.90
Usage Charge	127 kWh @ $0.0757	$	9.61
Fuel Cost Adjustment		$	3.14
Sales Tax		$	1.59
Total Current Charges		$	24.24

Previous Account History		
Previous Balance	$	22.75
Payment Received 03/21/11	$	22.75CR
Balance Forward	$	0.00

Please Pay By April 28, 2011

Total Due	**$**	**24.24**



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	127	$ 22.65	$ 0.76
Last Month	29	112	$ 21.26	$ 0.73
Last Year	30	2424	$ 235.28	$ 7.84

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 157-0096.000

Total Due By April 28, 2011	**$**	**24.24**
After Due Date Pay	**$**	**25.37**

Amount Enclosed $ _____

6181 0.6290 MB 0.382 21 50 10
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
APR 18 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10157009600060000253700002424O 0

AW900263850 452200043028888

IMPORTANT CUSTOMER INFORMATION

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Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

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- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

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Power Share

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Ways to Pay

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2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:... pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900269071 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 157-0096.000 6001
Customer Name: Tennessee American Water Co
Service Address: 1500 Riverside Dr
Bldg 1
Chattanooga, TN 37406
Rate Class: COMMERCIAL

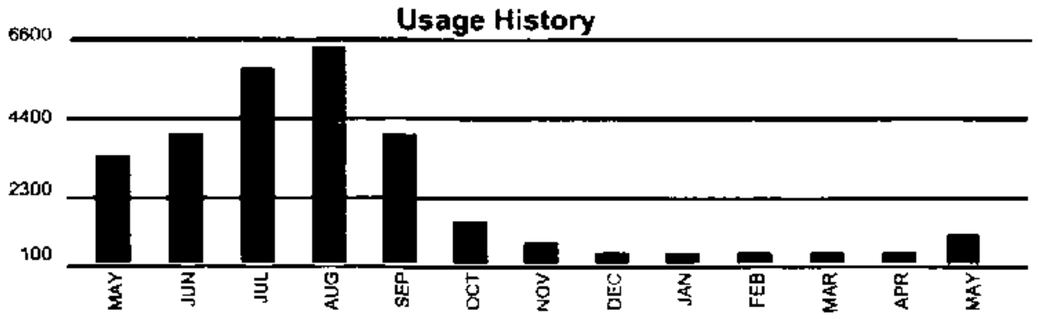
Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
142568	KWH	04/08/11	05/10/11	10708	11485	777	1	777

Current Charges			
Customer Charge		$	9.90
Usage Charge	777 kWh @ $0.0757	$	58.82
Fuel Cost Adjustment		$	19.00
Sales Tax		$	6.14
Total Current Charges		$	93.86

Previous Account History		
Previous Balance	$	24.24
Payment Received 04/25/11	$	24.24CR
Balance Forward	$	0.00

Please Pay By May 27, 2011

Total Due	$	93.86



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	32	777	$ 87.72	$ 2.74
Last Month	30	127	$ 22.65	$ 0.75
Last Year	31	3149	$ 304.75	$ 9.83

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 157-0096.000

Total Due By May 27, 2011	$	93.86
After Due Date Pay	$	98.25

Amount Enclosed $ _____

6001 0.6290 MB 0.390 21 51 11
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
MAY 16 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10157009600060000982500009386 6 0

AW900269071 452200043028888

Ways to Pay

1. By Mail - use the return envelope provided with your bill to mail your payment to EPB.

2. In Person - pay at EPB's downtown or Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our downtown office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 5 pm at the Downtown office or after 10 am at the other two walk-in locations will not be

4. Payment Partners - pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, credit card or check by phone 24 hours a day, 7 days a week.

AW900274431 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 157-0096.000 5894
Customer Name: Tennessee American Water Co
Service Address: 1500 Riverside Dr
Bldg 1
Chattanooga, TN 37406
Rate Class: COMMERCIAL

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		211.00
Sales Tax		14.77
Total New Charges	**$**	**225.77**
Total Balance Due	**$**	**225.77**
Payment Due Date		**Jun 28, 2011**

SNET
JUN 16 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182253
Chattanooga, TN 37422-7253

5894 0.6290 MB 0.390 21 47 11
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Electric Power Acct: 157-0096.000

Total Due By June 28, 2011	**$**	**225.77**
After Due Date Pay	**$**	**236.32**

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10157009600060002363200022577 5 0

Customer AW900274431 452200043028888

www.epb.net **Electric Power Acct:** 157-0090.000 5894

Statement of Usage

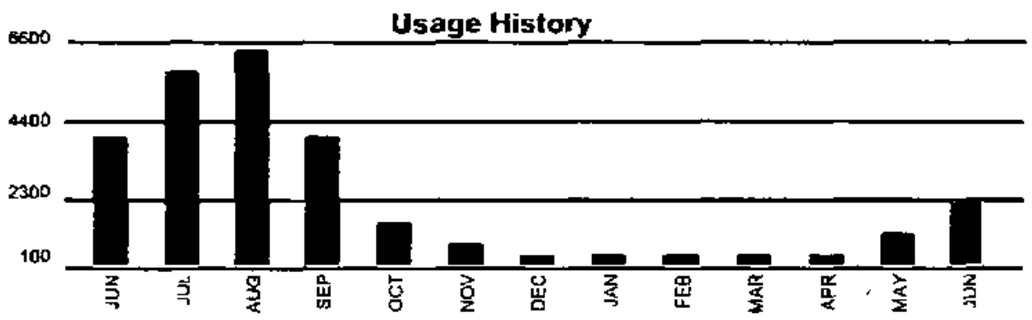
Meter Number		142568
New KWH Meter Reading - Actual	06/09/2011	13489
Previous KWH Meter Reading - Actual	05/10/2011	11485
Total KWH Used This Period		2004

Statement of Account History

Previous Balance	$	93.86
Payment Received 05/27/11		93.86CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	2004 kWh @ $0.0757		151.70
Fuel Cost Adjustment			49.40
Sales Tax			14.77
Total Current Charges		$	225.77
	Total Due	$	225.77



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	2004	$ 211.00	$ 7.03
Last Month	32	777	$ 87.72	$ 2.74
Last Year	30	3669	$ 365.98	$ 12.19

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL:

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900279795 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 157-0096.000 6067
Customer Name: Tennessee American Water Co
Service Address: 1500 Riverside Dr
Bldg 1
Chattanooga, TN 37406
Rate Class: COMMERCIAL

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)

Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		232.05
Sales Tax		16.24
Total New Charges	**$**	**248.29**
Total Balance Due	**$**	**248.29**
Payment Due Date		**Jul 28, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 157-0096.000

Total Due By July 28, 2011	**$ 248.29**
After Due Date Pay	**$ 259.89**

Amount Enclosed $ _____

6067 0.6290 MB 0.390 21 49 11
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
JUL 18 2011
REC'D

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10157009600060002598900024829O 0

Customer Se AW900279795 452200043028888

6067

Statement of Usage

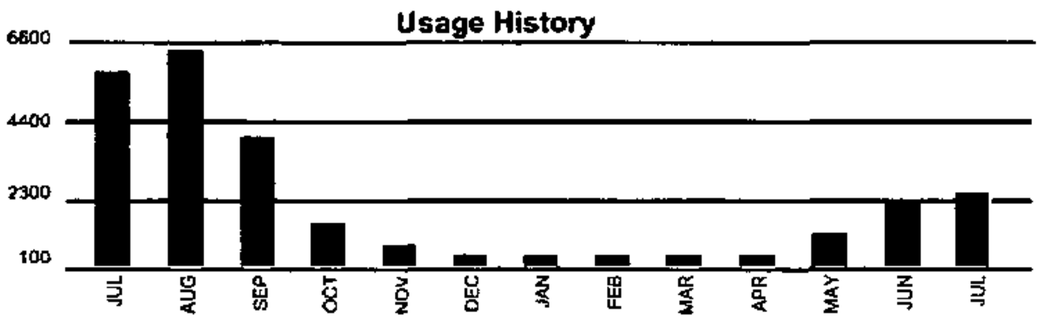
Meter Number		142568
New KWH Meter Reading - Actual	07/08/2011	15532
Previous KWH Meter Reading - Actual	06/09/2011	13489
Total KWH Used This Period		2043

Statement of Account History

Previous Balance	$	225.77
Payment Received 06/23/11		225.77CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	2043 kWh @ $0.08072		164.91
Fuel Cost Adjustment			57.24
Sales Tax			16.24
Total Current Charges		$	248.29
Total Due		$	248.29



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	2043	$ 232.05	$ 8.00
Last Month	30	2004	$ 211.00	$ 7.03
Last Year	30	5666	$ 571.91	$ 19.06

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900284819 45220004302888 8

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 157-0096.000 5963
Customer Name: Tennessee American Water Co
Service Address: 1500 Riverside Dr
Bldg 1
Chattanooga, TN 37406
Rate Class: COMMERCIAL

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)
epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		327.58
Sales Tax		22.93
Total New Charges	**$**	**350.51**
Total Balance Due	**$**	**350.51**
Payment Due Date		**Aug 27, 2011**

SNET
AUG 15 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at www.epb.net

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 157-0096.000

Total Due By August 27, 2011	**$**	**350.51**
After Due Date Pay	**$**	**363.79**

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

5963 0.6290 MB 0.390 21 53 10
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

10157009600060003637900035051 9 0

Customer Se AW900284819 4522000 43028888

www.epb.net 5963

Statement of Usage

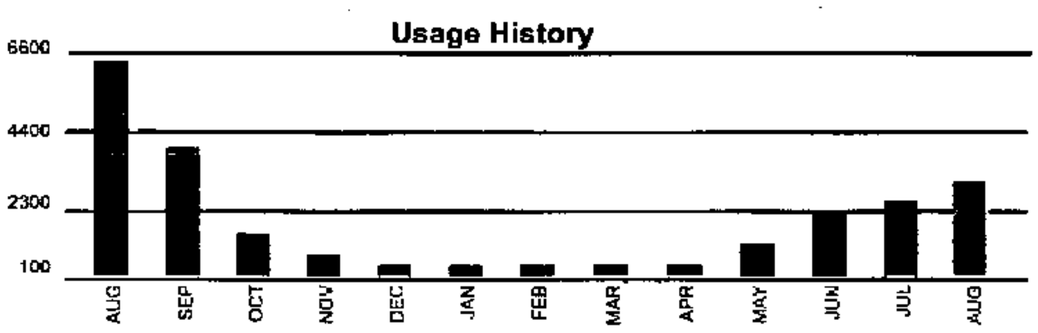
Meter Number		142568
New KWH Meter Reading - Actual	08/10/2011	18439
Previous KWH Meter Reading - Actual	07/08/2011	15532
Total KWH Used This Period		2907

Statement of Account History

Previous Balance	$	248.29
Payment Received 07/27/11		248.29CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	2907 kWh @ $0.08072		234.66
Fuel Cost Adjustment			83.02
Sales Tax			22.93
Total Current Charges		$	350.51
Total Due		$	350.51



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	33	2907	$ 327.58	$ 9.93
Last Month	29	2043	$ 232.05	$ 8.00
Last Year	32	6536	$ 665.33	$ 20.79

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900290045 45220004302888 8

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 157-0096.000 5837
Customer Name: Tennessee American Water Co
Service Address: 1500 Riverside Dr
Bldg 1
Chattanooga, TN 37406
Rate Class: COMMERCIAL

Important Messages

Save time. Pay online.

It's easy and hassle-free—just go to **epb.net**, click on **Pay Your Bill** to login.

- **Request a payment extension**
- **Pay your bill**
- **Set up automatic payments**

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFI.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		267.65
Sales Tax		18.74
Total New Charges	**$**	**286.39**
Total Balance Due	**$**	**286.39**
Payment Due Date		**Sep 27, 2011**

SNET
SEP 15 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 157-0096.000

Total Due By September 27, 2011	**$**	**286.39**
After Due Date Pay	**$**	**299.07**

5837 0.6290 MB 0.390 21 48 11
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10157009600060002990700028639 7 0

Customer S AW900290045 4522000430288888

www.epb.net 5837

Statement of Usage

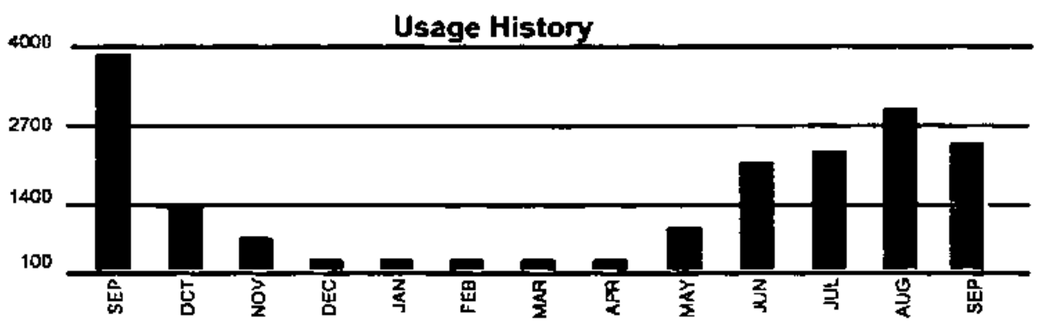
Meter Number		142568
New KWH Meter Reading - Actual	09/08/2011	20815
Previous KWH Meter Reading - Actual	08/10/2011	18439
Total KWH Used This Period		2376

Statement of Account History

Previous Balance	$	350.51
Payment Received 08/24/11		350.51 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	2376 kWh @ $0.08072		191.79
Fuel Cost Adjustment			65.96
Sales Tax			18.74
Total Current Charges		$	286.39
Total Due		$	286.39



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	2376	$ 267.65	$ 9.23
Last Month	33	2907	$ 327.58	$ 9.92
Last Year	30	3931	$ 410.32	$ 13.67

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900295149 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 157-0096.000 6047
Customer Name: Tennessee American Water Co
Service Address: 1500 Riverside Dr
Bldg 1
Chattanooga, TN 37406
Rate Class: COMMERCIAL

Important Messages

Avoid surprises. Get predictable power bills with Budget Billing.

- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		105.23
Sales Tax		7.37
Total New Charges	**$**	**112.60**
Total Balance Due	**$**	**112.60**
Payment Due Date		Oct 26, 2011

SNET
OCT 14 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 157-0096.000

Total Due By October 26, 2011	**$**	**112.60**
After Due Date Pay	**$**	**117.86**

6047 0.6290 MB 0.390 21 50 11
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10157009600060001178600011260 9 0

Customer S AW900295149 452200043028888

www.epb.net **Electric Power Acct:** 157-0096.000 6047

Statement of Usage

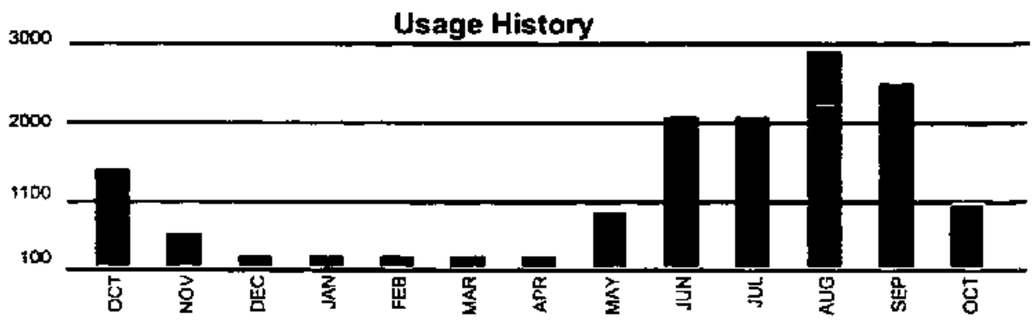
Meter Number		142568
New KWH Meter Reading - Actual	10/07/2011	21707
Previous KWH Meter Reading - Actual	09/08/2011	20815
Total KWH Used This Period		892

Statement of Account History

Previous Balance	$	286.39
Payment Received 09/22/11		286.39CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	892 kWh @ $0.08256		73.65
Fuel Cost Adjustment			21.68
Sales Tax			7.37
Total Current Charges		$	112.60
Total Due		$	112.60



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	892	$ 105.23	$ 3.63
Last Month	29	2376	$ 267.65	$ 9.22
Last Year	29	1232	$ 141.39	$ 4.87

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900300666 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 157-0096.000 5894
Customer Name: Tennessee American Water Co
Service Address: 1500 Riverside Dr
Bldg 1
Chattanooga, TN 37406
Rate Class: COMMERCIAL

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics
Learn more at **epbFI.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		37.12
Sales Tax		2.60
Total New Charges	**$**	**39.72**
Total Balance Due	**$**	**39.72**
Payment Due Date		**Nov 25, 2011**

SNET
NOV 14 2011
RECD

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 157-0096.000

Total Due By November 25, 2011	**$**	**39.72**
After Due Date Pay	**$**	**41.58**

5894 0.6290 MB 0.390 21 43 11
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10157009600060000415800039720 0

Customer S AW900300666 4522000430288888

www.epb.net Electric Power Acct: 137-0090.000 5894

Statement of Usage

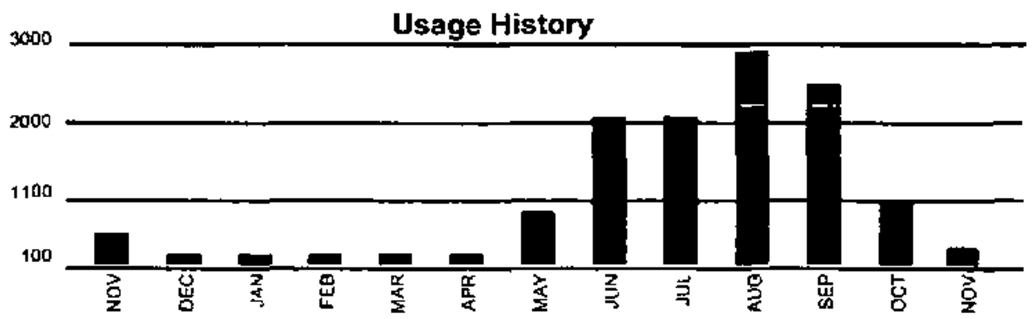
Meter Number		142568
New KWH Meter Reading - Actual	11/08/2011	21963
Previous KWH Meter Reading - Actual	10/07/2011	21707
Total KWH Used This Period		256

Statement of Account History

Previous Balance	$	112.60
Payment Received 10/21/11		112.60CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	256 kWh @ $0.08256		21.14
Fuel Cost Adjustment			6.08
Sales Tax			2.60
Total Current Charges		$	39.72
	Total Due	$	39.72



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	256	$ 37.12	$ 1.16
Last Month	29	892	$ 105.23	$ 3.62
Last Year	32	498	$ 61.02	$ 1.90

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900305913 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 157-0096.000 5997
Customer Name: Tennessee American Water Co
Service Address: 1500 Riverside Dr
Bldg 1
Chattanooga, TN 37406
Rate Class: COMMERCIAL

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		18.79
Sales Tax		1.32
Total New Charges	**$**	**20.11**
Total Balance Due	**$**	**20.11**
Payment Due Date		**Dec 25, 2011**

SNET
DEC 15 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

5997 0.6290 MB 0.390 21 46 10
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Electric Power Acct: 157-0096.000

Total Due By December 25, 2011	**$**	**20.11**
After Due Date Pay	**$**	**21.05**

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10157009600060000210500002011 1 0

Customer S AW900305913 452200043028888

www.epb.net **Electric Power Acct:** 157-0096.000 5997

Statement of Usage

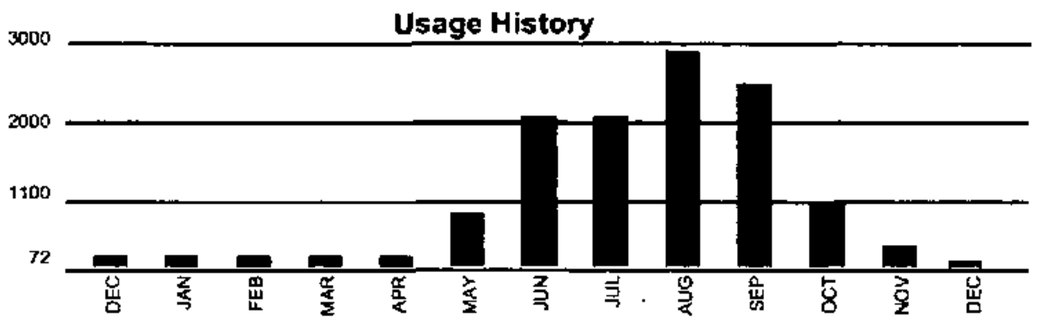
Meter Number		142568
New KWH Meter Reading - Actual	12/07/2011	22045
Previous KWH Meter Reading - Actual	11/08/2011	21963
Total KWH Used This Period		82

Statement of Account History

Previous Balance	$	39.72
Payment Received 11/21/11		39.72CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	82 kWh @ $0.08256		6.77
Fuel Cost Adjustment			2.12
Sales Tax			1.32
Total Current Charges		$	20.11
	Total Due	$	20.11



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	82	$ 18.79	$ 0.65
Last Month	32	256	$ 37.12	$ 1.16
Last Year	29	157	$ 25.59	$ 0.88

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900249683 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 224-1184.000 8768
Customer Name: Tennessee American Water Co
Service Address: Vance Rd
Other
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
231349	KWH	12/15/10	01/14/11	5824	5843	19	50	950
231349	KW	12/15/10	01/14/11	0.000	0.150	0.150	50	7.500

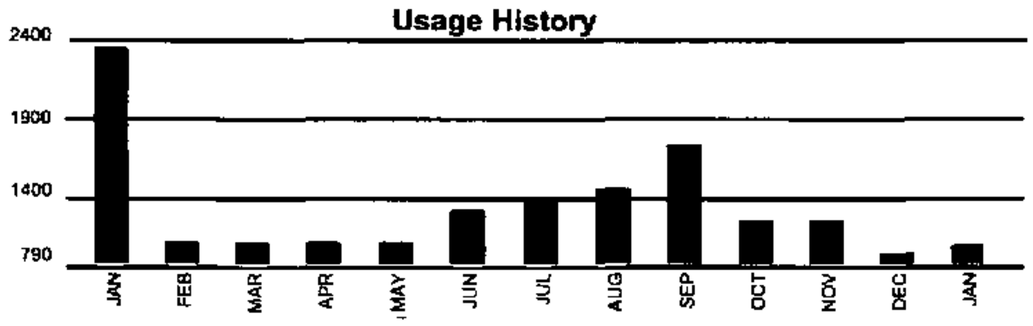
Current Charges			
Customer Charge		$	9.90
Usage Charge	950 kWh @ $0.09499	$	90.24
Demand Charge	16.890 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	5.42
Sales Tax		$	1.58
Total Current Charges		$	107.14

Previous Account History		
Previous Balance	$	91.22
Payment Received 12/29/10	$	91.22CR
Balance Forward	$	0.00

Please Pay By February 04, 2011

Total Due	$	107.14

SNET
JAN 25 2011
REC'D



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	950	$ 105.56	$ 3.52
Last Month	29	800	$ 89.87	$ 3.09
Last Year	30	2400	$ 217.89	$ 7.26

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

8768 0.6290 MB 0.382 29 11 1
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 224-1184.000

Total Due By February 04, 2011	**$**	**107.14**
After Due Date Pay	**$**	**112.42**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10224118400060001124200107141 0

AW900249683 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8.30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900253977 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 224-1184.000 8797
Customer Name: Tennessee American Water Co
Service Address: Vance Rd
Other
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
231349	KWH	01/14/11	02/14/11	5843	5861	18	50	900
231349	KW	01/14/11	02/14/11	0.000	0.145	0.145	50	7.250

Current Charges

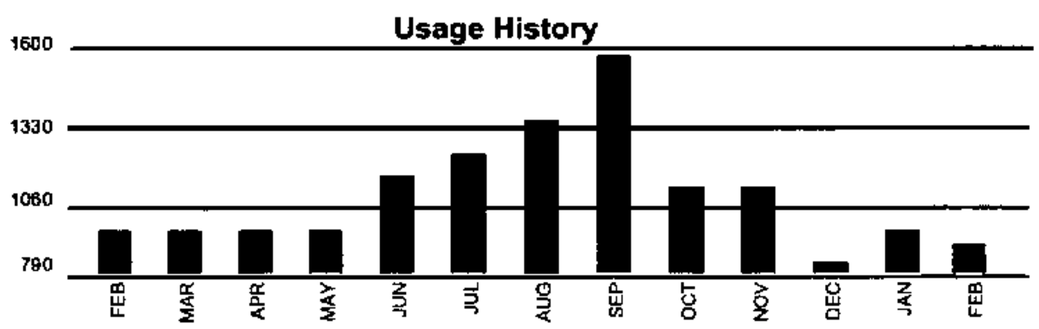
Customer Charge		$	9.90
Usage Charge	900 kWh @ $0.09499	$	85.49
Demand Charge	16.890 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	4.09
Sales Tax		$	1.49
Total Current Charges		$	100.97

Please Pay By March 04, 2011

Total Due	$	**100.97**

Previous Account History

Previous Balance	$	107.14
Payment Received 02/02/11	$	107.14CR
Balance Forward	$	0.00



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	900	$ 99.48	$ 3.21
Last Month	30	950	$ 105.56	$ 3.51
Last Year	31	950	$ 91.62	$ 2.95

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 224-1184.000

Total Due By March 04, 2011	$	**100.97**
After Due Date Pay	$	**105.94**

Amount Enclosed $ _____

8797 0.6290 MB 0.382 29 11 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
FEB 23 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10224118400060001059400010097 6 0

AW900253977 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
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- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900258838 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 224-1184.000 8743
Customer Name: Tennessee American Water Co
Service Address: Vance Rd
Other
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
231349	KWH	02/14/11	03/16/11	5861	5879	18	50	900
231349	KW	02/14/11	03/16/11	0.000	0.232	0.232	50	11.600

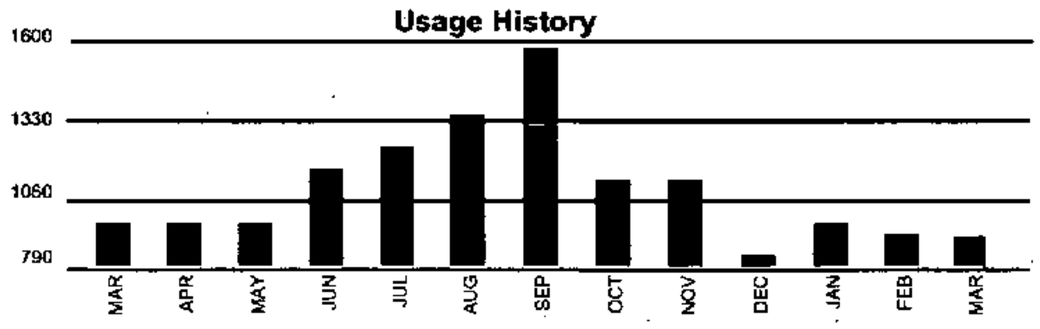
Current Charges			
Customer Charge		$	9.90
Usage Charge	900 kWh @ $0.09499	$	85.49
Demand Charge	16.890 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	5.75
Sales Tax		$	1.52
Total Current Charges		$	102.66

Please Pay By
April 02, 2011

Total Due	$	**102.66**

Previous Account History		
Previous Balance	$	100.97
Payment Received 03/04/11	$	100.97 CR
Balance Forward	$	0.00

SNET
MAR 21 2011
REC'D



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	900	$ 101.14	$ 3.37
Last Month	31	900	$ 99.48	$ 3.20
Last Year	30	950	$ 94.68	$ 3.15

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 224-1184.000

Total Due By April 02, 2011	**$**	**102.66**
After Due Date Pay	**$**	**107.72**

Amount Enclosed $ _____

8743 0.6290 MB 0.382 30 10 1
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10224118400060001077200010266 9 0

AW900258838 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

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- Conduct a free online energy audit
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- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

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Ways to Pay

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AW900264670 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 224-1184.000 8779
Customer Name: Tennessee American Water Co
Service Address: Vance Rd
Other
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
231349	KWH	03/16/11	04/15/11	5879	5893	14	50	700
231349	KW	03/16/11	04/15/11	0.000	0.089	0.089	50	4.450

Current Charges

Customer Charge		$	9.90
Usage Charge	700 kWh @ $0.0757	$	52.99
Demand Charge	16.890 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	17.33
Sales Tax		$	1.20
Total Current Charges		$	81.42

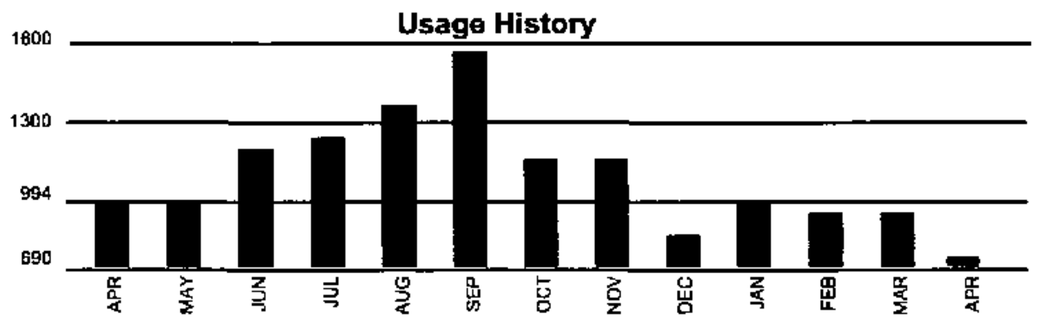
Please Pay By May 04, 2011

Total Due $ 81.42

Previous Account History

Previous Balance	$	102.66
Payment Received 03/30/11	$	102.66CR
Balance Forward	$	0.00

SNET
APR 22 2011
REC'D



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	700	$ 80.22	$ 2.67
Last Month	30	900	$ 101.14	$ 3.37
Last Year	30	950	$ 98.23	$ 3.27

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

8779 0.6290 MB 0.390 30 13 1
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 224-1184.000

Total Due By May 04, 2011	**$**	**81.42**
After Due Date Pay	**$**	**85.43**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10224118400060000854300008142 5 0

AW900264670 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

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- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

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Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

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AW900270224 4522000430288888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 224-1184.000 8693
Customer Name: Tennessee American Water Co
Service Address: Vance Rd
Other
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
231349	KWH	04/15/11	05/17/11	5893	5911	18	50	900
231349	KW	04/15/11	05/17/11	0.000	0.114	0.114	50	5.700

Current Charges

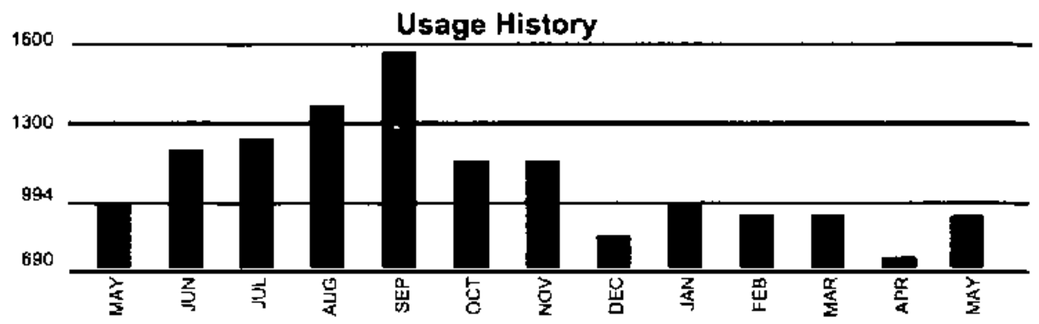
Customer Charge		$	9.90
Usage Charge	900 kWh @ $0.0757	$	68.13
Demand Charge	5.700 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	22.01
Sales Tax		$	1.50
Total Current Charges		$	101.54

Please Pay By June 03, 2011

Total Due	**$**	**101.54**

Previous Account History

Previous Balance	$	81.42
Payment Received 04/29/11	$	81.42CR
Balance Forward	$	0.00



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	900	$ 100.04	$ 3.13
Last Month	30	700	$ 80.22	$ 2.67
Last Year	31	950	$ 98.85	$ 3.18

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 224-1184.000

Total Due By June 03, 2011	**$**	**101.54**
After Due Date Pay	**$**	**106.54**

Amount Enclosed $ _____

8693 0.6290 MB 0.390 29 18 1
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
MAY 23 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900270224 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

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6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900275598 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 224-1184.000 8734
Customer Name: Tennessee American Water Co
Service Address: Vance Rd
Other
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		160.44
Sales Tax		2.41
Total New Charges	**$**	**162.85**
Total Balance Due	**$**	**162.85**
Payment Due Date		**Jul 05, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182253
Chattanooga, TN 37422-7253

SNET
JUN 23 2011
REC'D

Electric Power Acct: 224-1184.000

Total Due By July 05, 2011	**$**	**162.85**
After Due Date Pay	**$**	**170.87**

8734 0.6290 MB 0.390 29 20 1
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10224118400060001708700016285 9 0

Customer Se AW900275598 452200043028888

www.epb.net 8734

Statement of Usage

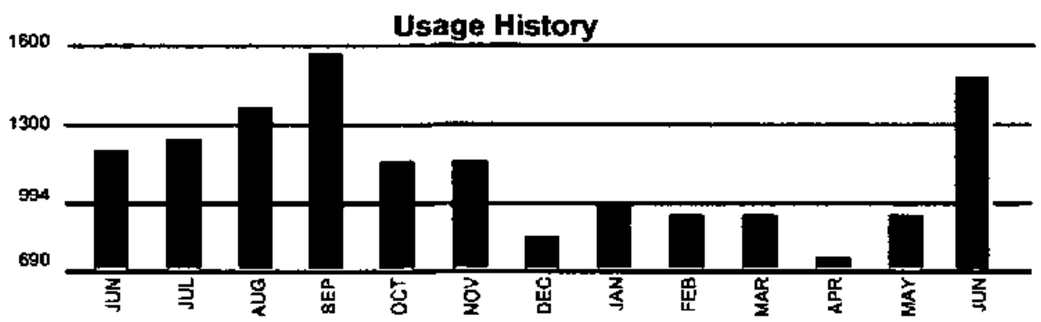
Meter Number		231349
New KWH Meter Reading - Actual	06/16/2011	5941
Previous KWH Meter Reading - Actual	05/17/2011	5911
Difference		30
Multiplier		50
Total KWH Used This Period		1500
Meter Number		231349
New KW Meter Reading - Actual	06/16/2011	0.191
Previous KW Meter Reading - Actual	05/17/2011	0.000
Difference		0.191
Multiplier		50
Total KW Used This Period		9.550

Statement of Account History

Previous Balance	$	101.54
Payment Received 06/02/11		101.54 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1500 kWh @ $0.0757		113.56
Demand Charge	9.550 kW @ No Charge		0.00
Fuel Cost Adjustment			36.98
Sales Tax			2.41
Total Current Charges		$	162.85
	Total Due	$	162.85



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	1500	$ 160.44	$ 5.35
Last Month	32	900	$ 100.04	$ 3.12
Last Year	30	1150	$ 121.51	$ 4.05

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900281228 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 224-1184.000 8654
Customer Name: Tennessee American Water Co
Service Address: Vance Rd
Other
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)
Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		118.64
Sales Tax		1.78
Total New Charges	**$**	**120.42**
Total Balance Due	**$**	**120.42**
Payment Due Date		**Aug 04, 2011**

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If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 224-1184.000

Total Due By August 04, 2011	**$**	**120.42**
After Due Date Pay	**$**	**126.35**

8654 0.6290 MB 0.390 29 10 1
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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Customer S AW900281228 452200043028888

0054

Statement of Usage

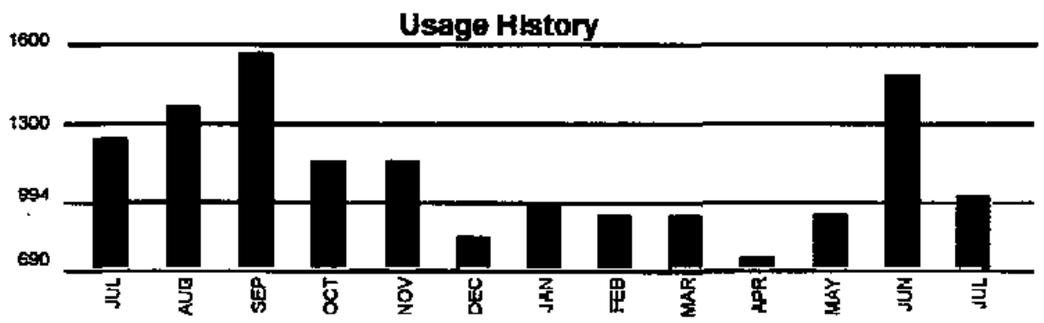
Meter Number		231349
New KWH Meter Reading - Actual	07/15/2011	5961
Previous KWH Meter Reading - Actual	06/16/2011	5941
Difference		20
Multiplier		50
Total KWH Used This Period		1000
Meter Number		231349
New KW Meter Reading - Actual	07/15/2011	0.296
Previous KW Meter Reading - Actual	06/16/2011	0.000
Difference		0.296
Multiplier		50
Total KW Used This Period		14.800

Statement of Account History

Previous Balance	$	162.85
Payment Received 06/30/11		162.85CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1000 kWh @ $0.08072		80.72
Demand Charge	14.800 kW @ No Charge		0.00
Fuel Cost Adjustment			28.02
Sales Tax			1.78
Total Current Charges		$	120.42
	Total Due	$	120.42



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	1000	$ 118.64	$ 4.09
Last Month	30	1500	$ 160.44	$ 5.34
Last Year	30	1200	$ 128.92	$ 4.29

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____ _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900286047 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 224-1184.000 8599
Customer Name: Tennessee American Water Co
Service Address: Vance Rd
Other
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Important Messages

Help struggling local families get the basic utilities they need

No one should have to go without essentials like power or water. But in these tough times, many Chattanooga families are struggling just to afford the basics. You can help by donating to **Power Share.**

Simply add $1 to your EPB bill, or make a one-time donation or monthly pledge online at epb.net.

Your contribution will go directly to United Way 211, an outreach program that qualifies and distributes 100% of donated funds to those who need it most.

For more information, visit **epb.net/about** and click **Power Share.**

epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		157.43
Sales Tax		2.36
Total New Charges	**$**	**159.79**
Total Balance Due	**$**	**159.79**
Payment Due Date		**Sep 03, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 224-1184.000

Total Due By September 03, 2011	**$ 159.79**
After Due Date Pay	**$ 167.66**

8599 0.6290 MB 0.390 29 7 1
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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10224118400060001676600015979B 0

Customer Se AW900286047 452200043028888 Billing Date: August 10, 2011 Page 2 of 2

8599

Statement of Usage

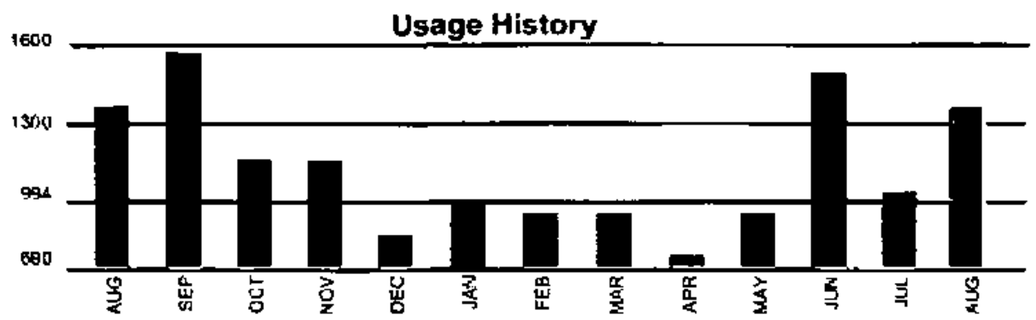
Meter Number		231349
New KWH Meter Reading - Actual	08/16/2011	5988
Previous KWH Meter Reading - Actual	07/15/2011	5961
Difference		27
Multiplier		50
Total KWH Used This Period		1350
Meter Number		231349
New KW Meter Reading - Actual	08/16/2011	0.478
Previous KW Meter Reading - Actual	07/15/2011	0.000
Difference		0.478
Multiplier		50
Total KW Used This Period		23.900

Statement of Account History

Previous Balance	$	120.42
Payment Received 08/03/11		120.42CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1350 kWh @ $0.08072		108.97
Demand Charge	23.900 kW @ No Charge		0.00
Fuel Cost Adjustment			38.56
Sales Tax			2.36
Total Current Charges		$	159.79
	Total Due	$	159.79



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	1350	$ 157.43	$ 4.92
Last Month	29	1000	$ 118.64	$ 4.09
Last Year	32	1350	$ 145.27	$ 4.53

CONTACT INFORMATION CHANGE:

New Address: _____ _____ _____

City: _____ State: _____ Zip: _____

New Email Address: _____ _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900296518 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 224-1184.000 8742
Customer Name: Tennessee American Water Co
Service Address: Vance Rd
Other
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Important Messages

Avoid surprises. Get predictable power bills with Budget Billing.

- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		143.48
Sales Tax		2.15
Total New Charges	**$**	**145.63**
Total Balance Due	**$**	**145.63**
Payment Due Date		Nov 02, 2011

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 224-1184.000

Total Due By November 02, 2011	**$**	**145.63**
After Due Date Pay	**$**	**152.80**

8742 0.6290 MB 0.390 29 12 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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Customer S AW900296518 452200043028888

www.epb.net **Electric Power Acct:** 224-1184.000 8742

Statement of Usage

Meter Number		231349
New KWH Meter Reading - Actual	10/14/2011	6040
Previous KWH Meter Reading - Actual	09/14/2011	6015
Difference		25
Multiplier		50
Total KWH Used This Period		1250
Meter Number		231349
New KW Meter Reading - Actual	10/14/2011	0.607
Previous KW Meter Reading - Actual	09/14/2011	0.000
Difference		0.607
Multiplier		50
Total KW Used This Period		30.350

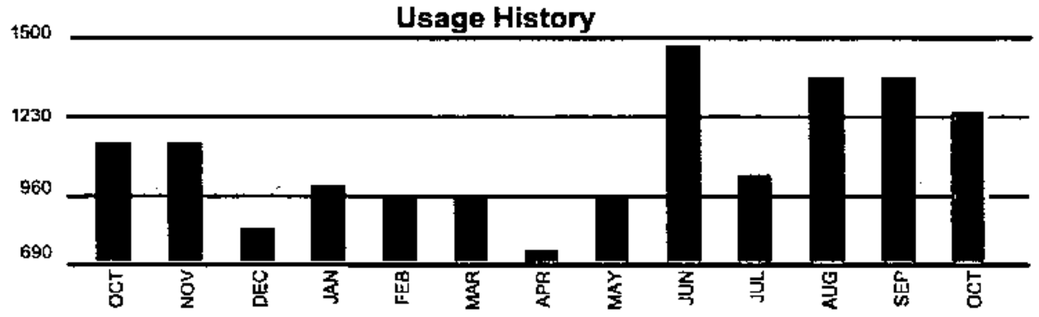
Statement of Account History

Previous Balance	$	158.70
Payment Received 09/29/11		158.70CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1250 kWh @ $0.08256		103.20
Demand Charge	30.350 kW @ No Charge		0.00
Fuel Cost Adjustment			30.38
Sales Tax			2.15
Total Current Charges		$	145.63
	Total Due	$	145.63

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	1250	$ 143.48	$ 4.78
Last Month	29	1350	$ 156.35	$ 5.39
Last Year	29	1100	$ 127.30	$ 4.38

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900302021 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 224-1184.000 8610
Customer Name: Tennessee American Water Co
Service Address: Vance Rd
Other
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

epb Electric Power

For your internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFI.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		126.85
Sales Tax		1.90
Total New Charges	**$**	**128.75**
Total Balance Due	**$**	**128.75**
Payment Due Date		**Dec 02, 2011**

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If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 224-1184.000

Total Due By December 02, 2011	**$**	**128.75**
After Due Date Pay	**$**	**135.09**

8610 0.6290 MB 0.390 29 12 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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Customer S AW900302021 452200043028888

www.epb.net Electric Power Acct: 224-1184.000 8610

Statement of Usage

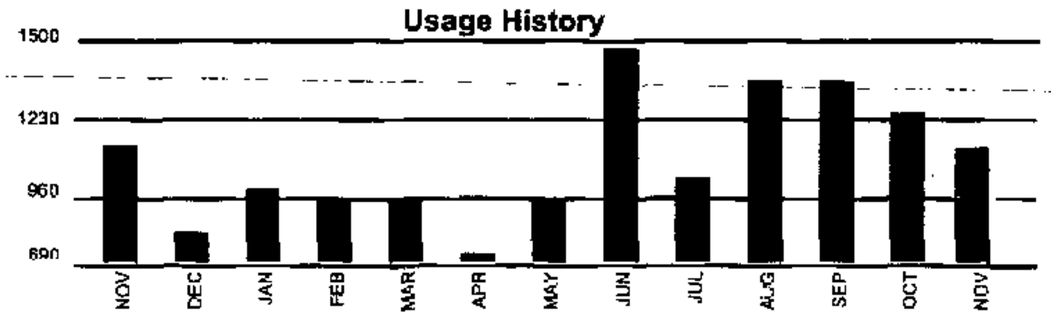
Meter Number		231349
New KWH Meter Reading - Actual	11/14/2011	6062
Previous KWH Meter Reading - Actual	10/14/2011	6040
Difference		22
Multiplier		50
Total KWH Used This Period		1100
Meter Number		231349
New KW Meter Reading - Actual	11/14/2011	0.126
Previous KW Meter Reading - Actual	10/14/2011	0.000
Difference		0.126
Multiplier		50
Total KW Used This Period		6.300

Statement of Account History

Previous Balance	$	145.63
Payment Received 10/27/11		145.63CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1100 kWh @ $0.08256		90.82
Demand Charge	9.105 kW @ No Charge		0.00
Fuel Cost Adjustment			26.13
Sales Tax			1.90
Total Current Charges		$	128.75
	Total Due	$	128.75



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	1100	$ 126.85	$ 4.09
Last Month	30	1250	$ 143.48	$ 4.78
Last Year	32	1100	$ 122.82	$ 3.83

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

Customer Service 423-648-1EPB(1372)
www.epb.net

Billing Date: December 16, 2011 Page 1 of 2
Electric Power Acct: 224-1184.000 8634
Customer Name: Tennessee American Water Co
Service Address: Vance Rd
Other
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		91.19
Sales Tax		1.37
Total New Charges	**$**	**92.56**
Total Balance Due	**$**	**92.56**
Payment Due Date		Dec 31, 2011

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DEC 20 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at www.epb.net

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 224-1184.000

Total Due By December 31, 2011	**$**	**92.56**
After Due Date Pay	**$**	**97.12**

8634 0.6290 MB 0.390 29 14 1
#BWNLYVB **********AUTO**MIXED AADC 373

Amount Enclosed $ _____

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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Customer Service 423-648-1EPB(1372)
www.epb.net

Billing Date: December 16, 2011
Electric Power Acct: 224-1184.000

8634

Statement of Usage

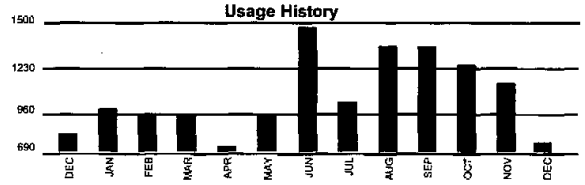
Meter Number		231349
New KWH Meter Reading - Actual	12/14/2011	6077
Previous KWH Meter Reading - Actual	11/14/2011	6062
Difference		15
Multiplier		50
Total KWH Used This Period		750
Meter Number		231349
New KW Meter Reading - Actual	12/14/2011	0.161
Previous KW Meter Reading - Actual	11/14/2011	0.000
Difference		0.161
Multiplier		50
Total KW Used This Period		8.050

Statement of Account History

Previous Balance	$	128.75
Payment Received 11/29/11		128.75CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	750 kWh @ $0.08256		61.92
Demand Charge	9.105 kW @ No Charge		0.00
Fuel Cost Adjustment			19.37
Sales Tax			1.37
Total Current Charges		$	92.56
Total Due		$	92.56



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	750	$ 91.19	$ 3.04
Last Month	31	1100	$ 126.85	$ 4.09
Last Year	29	800	$ 89.87	$ 3.09

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900250191 4522000430288888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 282-0594.000 6076
Customer Name: Tennessee American Water Co
Service Address: E Main St.
Other 3
Chattanooga, TN 37404
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
232143	KWH	12/21/10	01/20/11	7763	8393	630	320	201600
232143	KW	12/21/10	01/20/11	0.000	1.379	1.379	320	441.280

Current Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.09499	$	1,424.85
Usage Charge	186600 kWh @ $0.04981	$	9,294.55
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	391.280 kW @ $14.04	$	5,493.57
Fuel Cost Adjustment		$	1,136.21
Facility/Lease Charge		$	44.54
Sales Tax		$	261.05
Total Current Charges		$	17,664.67

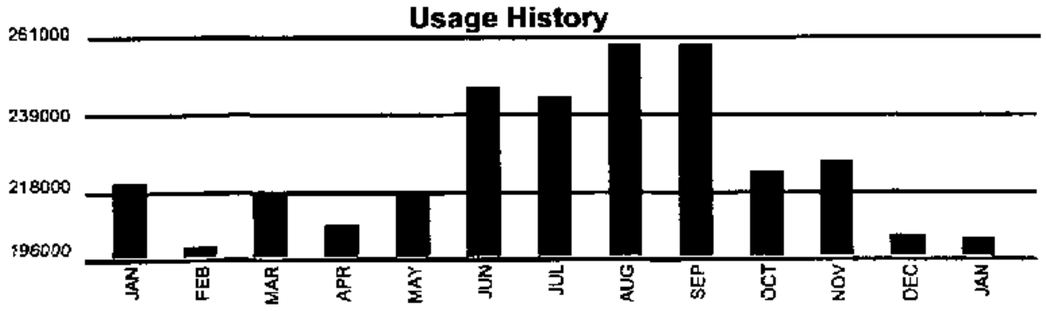
Please Pay By February 09, 2011

Total Due $ 17,664.67

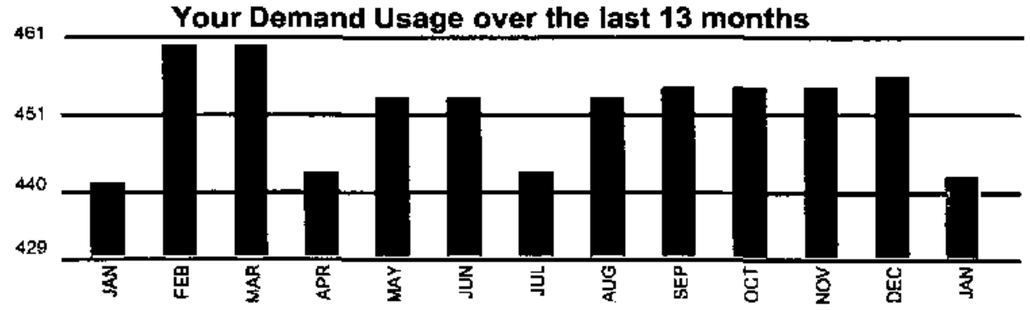
Previous Account History

Previous Balance	$	17,643.15
Payment Received 01/12/11	$	17,643.15CR
Balance Forward	$	0.00

Usage History



Your Demand Usage over the last 13 months



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power
Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

SNET
JAN 28 2011
REC'D

6076 0.6290 MB 0.382 22 44 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 282-0594.000

Total Due By February 09, 2011	**$**	**17,664.67**
After Due Date Pay	**$**	**17,848.71**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900250191 452200043028888

[illegible]

[illegible] an Emergency

The best way to report power interruptions or ask for emergency services call 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit the website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

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Ways to Pay

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AW900254859 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 282-0594.000 6128
Customer Name: Tennessee American Water Co
Service Address: E Main St.
Other 3.
Chattanooga, TN 37404
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
232143	KWH	01/20/11	02/21/11	8393	9042	649	320	207680
232143	KW	01/20/11	02/21/11	0.000	1.420	1.420	320	454.400

Current Charges

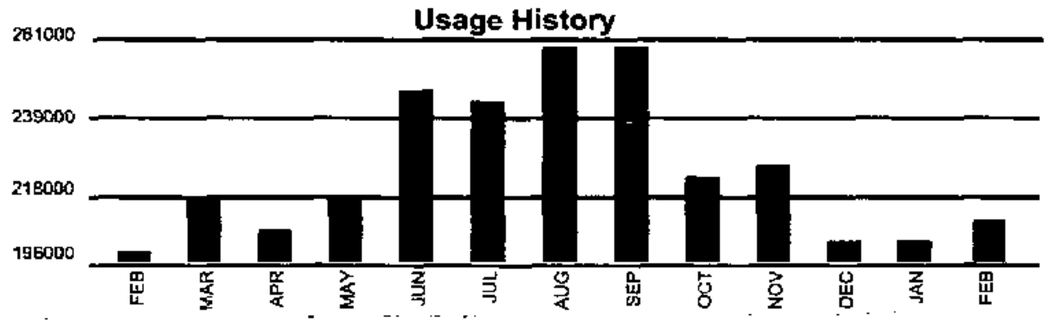
Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.09499	$	1,424.85
Usage Charge	192680 kWh @ $0.04981	$	9,597.39
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	404.400 kW @ $14.04	$	5,677.78
Fuel Cost Adjustment		$	931.31
Facility/Lease Charge		$	44.54
Sales Tax		$	265.29
Total Current Charges		$	17,951.06

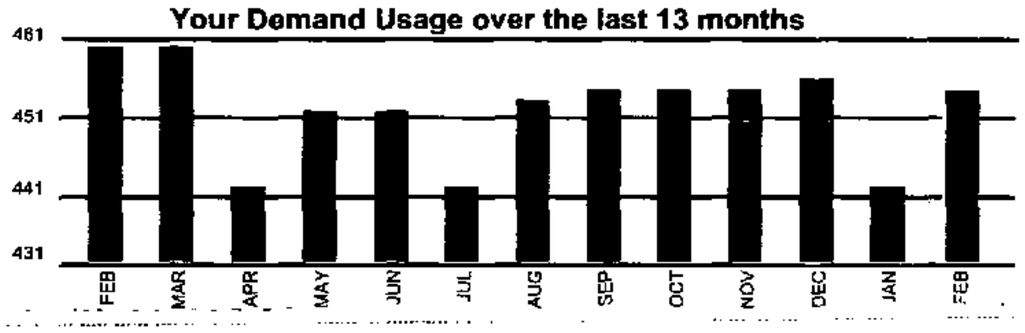
Please Pay By March 10, 2011

Total Due $ 17,951.06

Previous Account History

Previous Balance	$	17,664.67
Payment Received 02/02/11	$	17,664.67CR
Balance Forward	$	0.00





Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 282-0594.000

Total Due By March 10, 2011	**$ 17,951.06**
After Due Date Pay	**$ 18,137.92**

Amount Enclosed $ _____

6128 0.6290 MB 0.382 22 46 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

REC'D
FEB 28 2011
SNET

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10282059400010181379201795106l 0

AW900254859 452200043028888

IMPORTANT CUSTOMER INFORMATION

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Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

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AW900260056 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 282-0594.000 6068
Customer Name: Tennessee American Water Co
Service Address: E Main St.
Other 3
Chattanooga, TN 37404
Rate Class: GSA/GPS >50 <1000KW

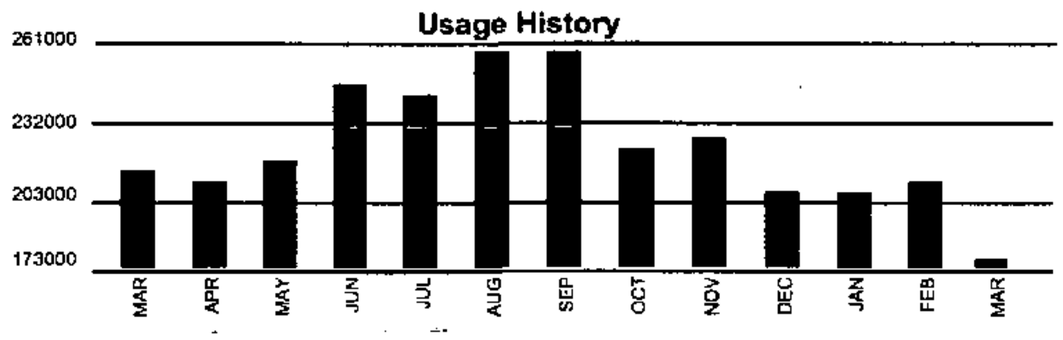
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
232143	KWH	02/21/11	03/22/11	9042	9585	543	320	173760
232143	KW	02/21/11	03/22/11	0.000	1.412	1.412	320	451.840

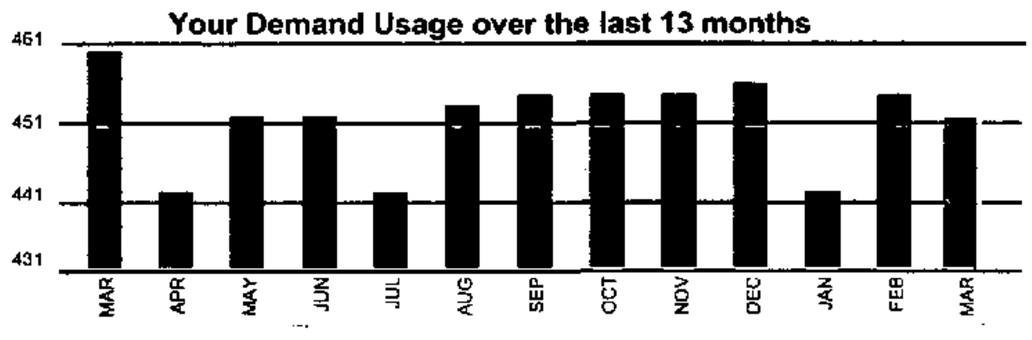
Current Charges			
Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.09499	$	1,424.85
Usage Charge	158760 kWh @ $0.04981	$	7,907.84
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	401.840 kW @ $14.04	$	5,641.83
Fuel Cost Adjustment		$	1,096.04
Facility/Lease Charge		$	44.54
Sales Tax		$	241.88
Total Current Charges		$	16,366.88

Previous Account History		
Previous Balance	$	17,951.06
Payment Received 03/07/11	$	17,951.06CR
Balance Forward	$	0.00

Please Pay By April 08, 2011

Total Due	$	**16,366.88**





Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

SNET
MAR 29 2011
REC'D

6068 0.6290 MB 0.382 22 48 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 282-0594.000

Total Due By April 08, 2011	**$ 16,366.88**
After Due Date Pay	**$ 16,538.13**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900260056 452200043028888

[illegible]

[illegible]

The best way to report power interruptions or ask for any query service is to call 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net

Visit EPB's website to download the [illegible]. Here are just a few:

- Learn about our services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

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Ways to Pay

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AW900265722 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 282-0594.000 6072
Customer Name: Tennessee American Water Co
Service Address: E Main St.
Other 3
Chattanooga, TN 37404
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
232143	KWH	03/22/11	04/21/11	9585	10196	611	320	195520
232143	KW	03/22/11	04/21/11	0.000	1.410	1.410	320	451.200

Current Charges			
Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.0757	$	1,135.50
Usage Charge	180520 kWh @ $0.03079	$	5,558.21
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	401.200 kW @ $14.04	$	5,632.84
Fuel Cost Adjustment			4,779.70
Facility/Lease Charge		$	44.54
Sales Tax		$	257.41
Total Current Charges		$	17,418.10

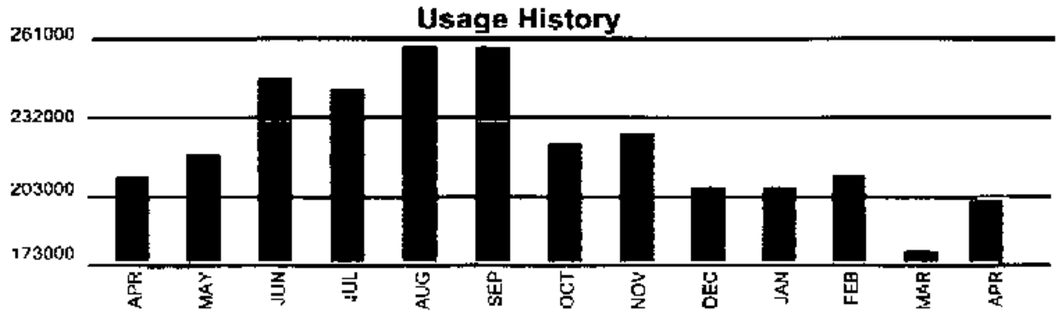
Previous Account History		
Previous Balance	$	16,366.88
Payment Received 04/05/11	$	16,366.88 CR
Balance Forward	$	0.00

Please Pay By May 11, 2011

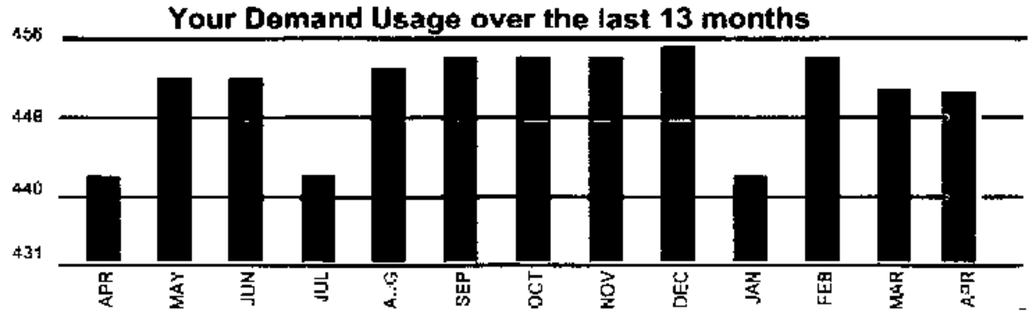
Total Due	$	**17,418.10**

SNET
APR 29 2011
REC'D

Usage History



Your Demand Usage over the last 13 months



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 282-0594.000

Total Due By May 11, 2011	**$ 17,418.10**
After Due Date Pay	**$ 17,599.71**

6072 0.6290 MB 0.390 22 44 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900265722 452200043028888

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AW900271043 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 282-0594.000 6138
Customer Name: Tennessee American Water Co
Service Address: E Main St.
Other 3
Chattanooga, TN 37404
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
232143	KWH	04/21/11	05/23/11	10196	10797	601	320	192320
232143	KW	04/21/11	05/23/11	0.000	1.423	1.423	320	455.360

Current Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.0757	$	1,135.50
Usage Charge	177320 kWh @ $0.03079	$	5,459.68
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	405.360 kW @ $14.04	$	5,691.26
Fuel Cost Adjustment			4,643.71
Facility/Lease Charge		$	44.54
Sales Tax		$	254.77
Total Current Charges		$	17,239.36

Please Pay By June 09, 2011

Total Due $ **17,239.36**

Previous Account History

Previous Balance	$	17,418.10
Payment Received 05/06/11	$	17,418.10CR
Balance Forward	$	0.00

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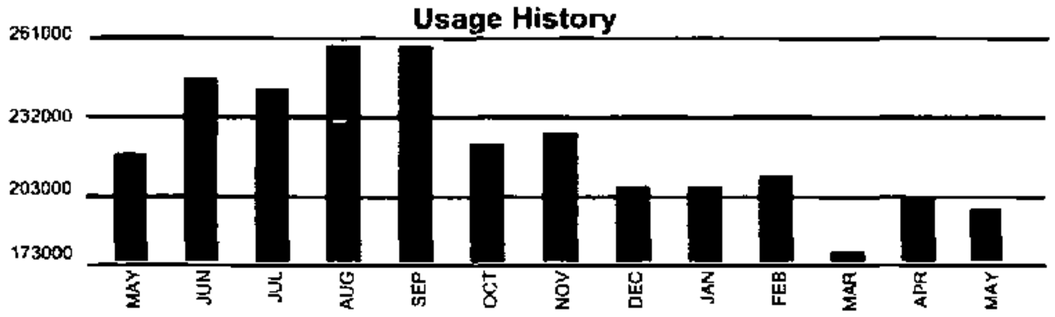
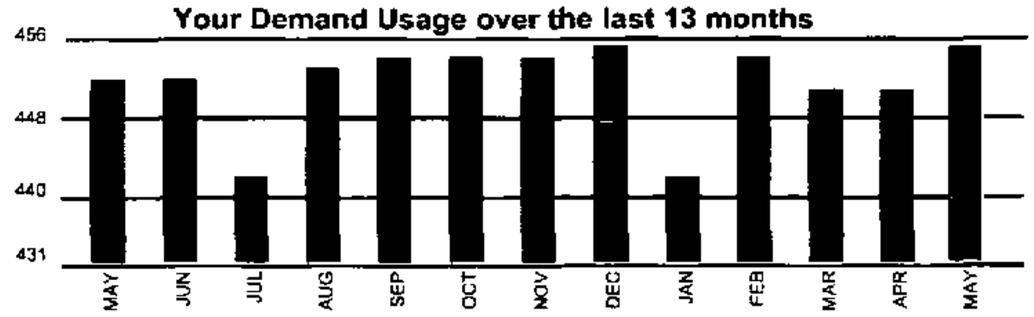
MAY 31 2011
RECD

Usage History



Your Demand Usage over the last 13 months



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 282-0594.000

Total Due By June 09, 2011	**$ 17,239.36**
After Due Date Pay	**$ 17,419.21**

Amount Enclosed $ _____

6138 0.6290 MB 0.390 22 52 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900271043 452200043028888

IMPORTANT CUSTOMER INFORMATION

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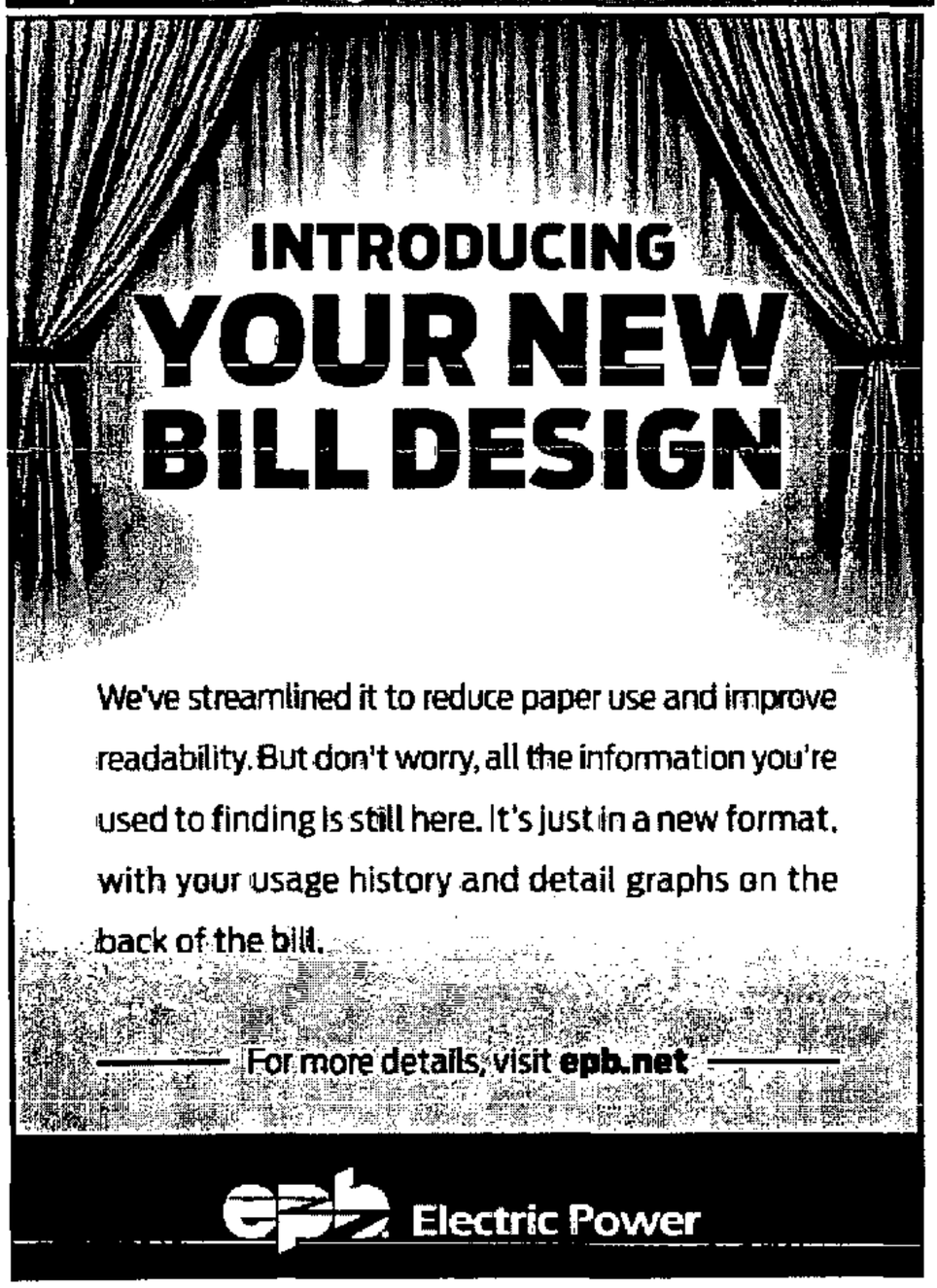
AW900276162 452200043028888

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 282-0594.000 5996
Customer Name: Tennessee American Water Co
Service Address: E Main St.
Other 3
Chattanooga, TN 37404
Rate Class: GSA/GPS >50 <1000KW

Important Messages



Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		18,720.32
Sales Tax		280.80
Total New Charges	**$**	**19,001.12**
Total Balance Due	**$**	**19,001.12**
Payment Due Date		**Jul 09, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** *to use your electronic check with no convenience fee.*

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 282-0594.000

Total Due By July 09, 2011	**$**	**19,001.12**
After Due Date Pay	**$**	**19,198.32**

5996 0.6290 MB 0.390 22 46 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
JUN 27 2011
REC'D

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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AW900276162 452200043028888

Customer S[illegible] Page 2 of 2

www.epb.net **Electric Power Acct:** 282-0594.000 5996

Statement of Usage

Meter Number		232143
New KWH Meter Reading - Actual	06/22/2011	11508
Previous KWH Meter Reading - Actual	05/23/2011	10797
Difference		711
Multiplier		320
Total KWH Used This Period		227520
Meter Number		232143
New KW Meter Reading - Actual	06/22/2011	1.369
Previous KW Meter Reading - Actual	05/23/2011	0.000
Difference		1.369
Multiplier		320
Total KW Used This Period		438.080

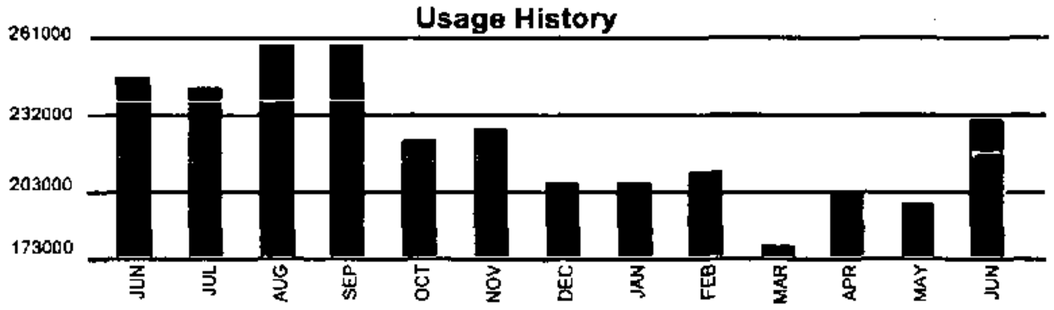
Statement of Account History

Previous Balance	$	17,239.36
Payment Received 06/08/11		17,239.36CR
Balance Forward	$	0.00

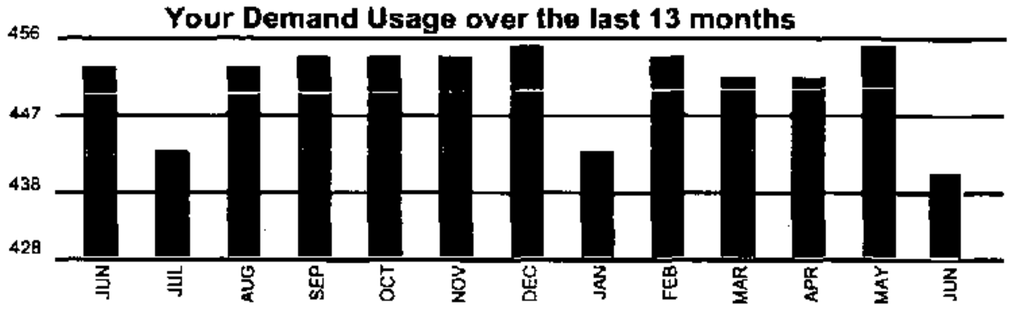
Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.0757		1,135.50
Usage Charge	212520 kWh @ $0.03079		6,543.49
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	388.080 kW @ $14.04		5,448.65
Fuel Cost Adjustment			5,538.24
Facility/Lease Charge			44.54
Sales Tax			280.80
Total Current Charges		$	19,001.12
	Total Due	$	19,001.12

Usage History



Your Demand Usage over the last 13 months



CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL:

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900281754 452200043028888

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 282-0594.000 6078
Customer Name: Tennessee American Water Co
Service Address: E Main St.
Other 3
Chattanooga, TN 37404
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)

epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		19,935.37
Sales Tax		299.03
Total New Charges	**$**	**20,234.40**
Total Balance Due	**$**	**20,234.40**
Payment Due Date		**Aug 10, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

SNET
JUL 29 2011
REC'D

6078 0.6290 MB 0.390 22 44 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Electric Power Acct: 282-0594.000

Total Due By August 10, 2011	**$**	**20,234.40**
After Due Date Pay	**$**	**20,443.75**

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10282059400010204437502023440 9 0

Customer AW900281754 452200043028888

www.epb.net Electric Power Acct: 282-0394.000 6078

Statement of Usage

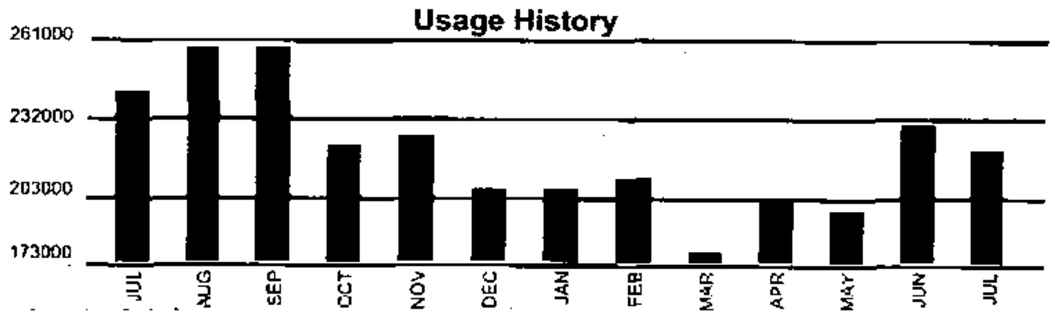
Meter Number		232143
New KWH Meter Reading - Actual	07/22/2011	12199
Previous KWH Meter Reading - Actual	06/22/2011	11508
Difference		691
Multiplier		320
Total KWH Used This Period		221120
Meter Number		232143
New KW Meter Reading - Actual	07/22/2011	1.411
Previous KW Meter Reading - Actual	06/22/2011	0.000
Difference		1.411
Multiplier		320
Total KW Used This Period		451.520

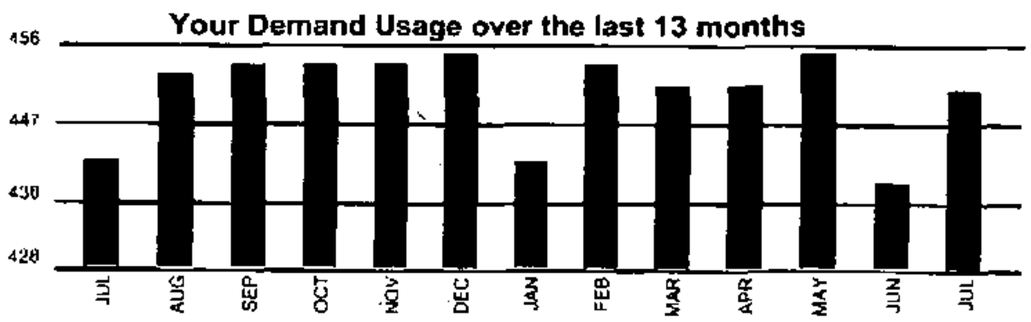
Statement of Account History

Previous Balance	$	19,001.12
Payment Received 07/07/11		19,001.12CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08072		1,210.80
Usage Charge	206120 kWh @ $0.03355		6,915.33
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	401.520 kW @ $14.04		5,637.34
Fuel Cost Adjustment			6,117.46
Facility/Lease Charge			44.54
Sales Tax			299.03
Total Current Charges		$	20,234.40
Total Due		$	20,234.40





CONTACT INFORMATION CHANGE:

New Address: _____ _____

City: _____ State: _____ Zip: _____

New Email Address: _____ _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900287187 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 282-0594.000 6003
Customer Name: Tennessee American Water Co
Service Address: E Main St.
Other 3
Chattanooga, TN 37404
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Help struggling local families get the basic utilities they need

No one should have to go without essentials like power or water. But in these tough times, many Chattanooga families are struggling just to afford the basics. You can help by donating to **Power Share.**

Simply add $1 to your EPB bill, or make a one-time donation or monthly pledge online at epb.net.

Your contribution will go directly to United Way 211, an outreach program that qualifies and distributes 100% of donated funds to those who need it most.

For more information, visit **epb.net/about** and click **Power Share.**

epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		21,296.98
Sales Tax		319.45
Total New Charges	**$**	**21,616.43**
Total Balance Due	**$**	**21,616.43**
Payment Due Date		**Sep 09, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 282-0594.000

Total Due By September 09, 2011	**$**	**21,616.43**
After Due Date Pay	**$**	**21,839.40**

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

6003 0.6290 MB 0.390 22 44 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
AUG 29 2011
REC'D

1028205940001021839400216116432 0

Customer S AW900287187 452200043028888

www.epb.net **Electric Power Acct:** 282-0594.000 6003

Statement of Usage

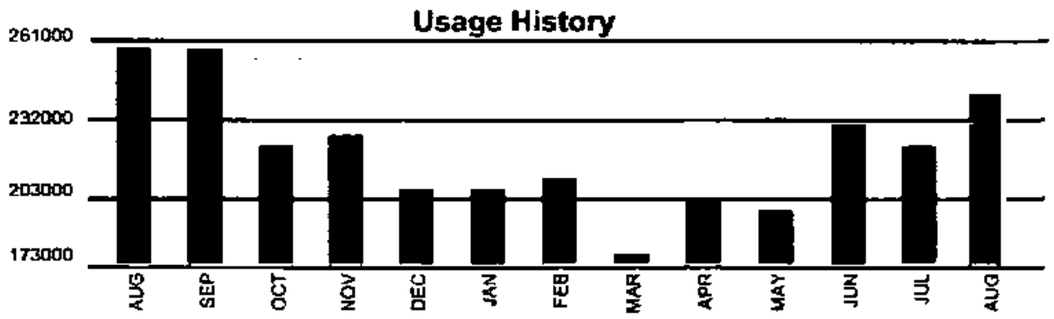
Meter Number		232143
New KWH Meter Reading - Actual	08/22/2011	12953
Previous KWH Meter Reading - Actual	07/22/2011	12199
Difference		754
Multiplier		320
Total KWH Used This Period		241280
Meter Number		232143
New KW Meter Reading - Actual	08/22/2011	1.411
Previous KW Meter Reading - Actual	07/22/2011	0.000
Difference		1.411
Multiplier		320
Total KW Used This Period		451.520

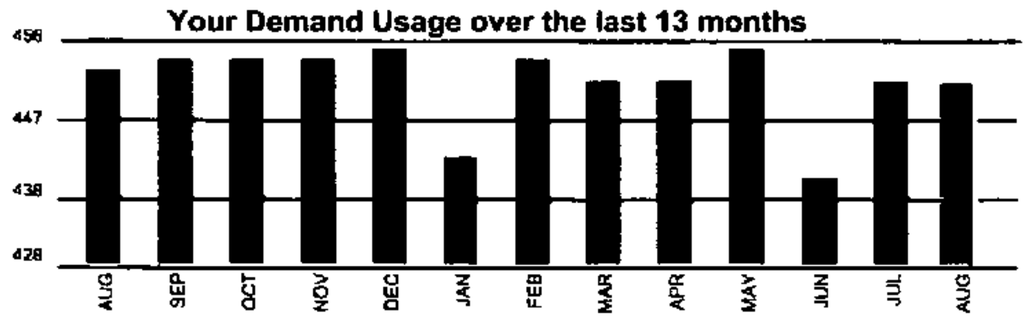
Statement of Account History

Previous Balance	$	20,234.40
Payment Received 08/08/11		20,234.40CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08072		1,210.80
Usage Charge	226280 kWh @ $0.03355		7,591.69
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	401.520 kW @ $14.04		5,637.34
Fuel Cost Adjustment			6,802.71
Facility/Lease Charge			44.54
Sales Tax			319.45
Total Current Charges		$	21,616.43
	Total Due	$	21,616.43





CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900292033 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 282-0594.000 5944
Customer Name: Tennessee American Water Co
Service Address: E Main St.
Other 3
Chattanooga, TN 37404
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Save time. Pay online.

It's easy and hassle-free—just go to **epb.net**, click on **Pay Your Bill** to login.

- **Request a payment extension**
- **Pay your bill**
- **Set up automatic payments**

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFI.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		20,558.77
Sales Tax		308.38
Total New Charges	**$**	**20,867.15**
Total Balance Due	**$**	**20,867.15**
Payment Due Date		**Oct 08, 2011**

SNET
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REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 282-0594.000

Total Due By October 08, 2011	**$**	**20,867.15**
After Due Date Pay	**$**	**21,082.74**

5944 0.6290 MB 0.390 22 43 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10282059400010210827402086715 6 0

Customer Si AW900292033 452200043028888

www.epb.net Electric Power Acct: 282-0594.000 5944

Statement of Usage

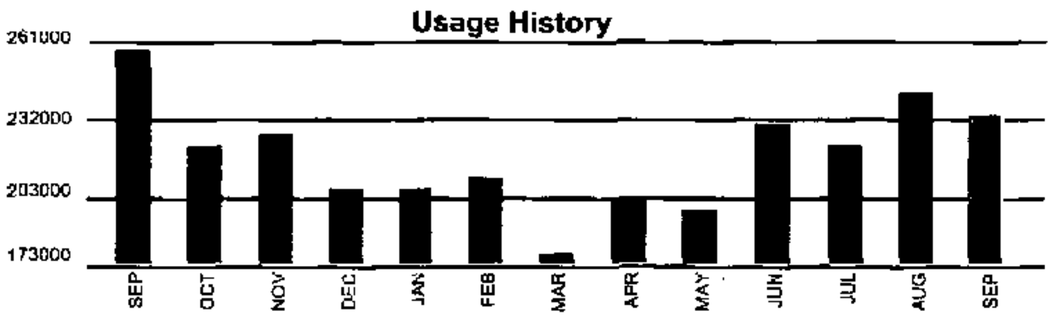
Meter Number		232143
New KWH Meter Reading - Actual	09/21/2011	13678
Previous KWH Meter Reading - Actual	08/22/2011	12953
Difference		725
Multiplier		320
Total KWH Used This Period		232000
Meter Number		232143
New KW Meter Reading - Actual	09/21/2011	1.415
Previous KW Meter Reading - Actual	08/22/2011	0.000
Difference		1.415
Multiplier		320
Total KW Used This Period		452.800

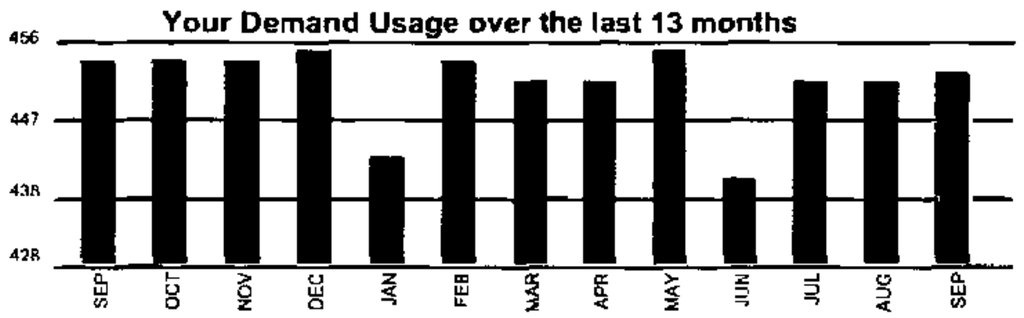
Statement of Account History

Previous Balance	$	21,616.43
Payment Received 09/07/11		21,616.43CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08072		1,210.80
Usage Charge	217000 kWh @ $0.03355		7,280.35
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	402.800 kW @ $14.04		5,655.32
Fuel Cost Adjustment			6,357.86
Facility/Lease Charge			44.54
Sales Tax			308.38
Total Current Charges		$	20,867.15
	Total Due	$	20,867.15





CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900297442 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 282-0594.000 6054
Customer Name: Tennessee American Water Co
Service Address: E Main St.
Other 3
Chattanooga, TN 37404
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Avoid surprises. Get predictable power bills with Budget Billing.

- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		17,771.36
Sales Tax		266.57
Total New Charges	**$**	**18,037.93**
Total Balance Due	**$**	**18,037.93**
Payment Due Date		Nov 08, 2011

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at www.epb.net .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 282-0594.000

Total Due By November 08, 2011	**$ 18,037.93**
After Due Date Pay	**$ 18,225.64**

Amount Enclosed $ _____

6054 0.6290 MB 0.390 22 43 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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10282059400010182256401803793 8 0

Customer S AW900297442 452200043028888

www.epb.net **Electric Power Acct:** 282-0594.000 6054

Statement of Usage

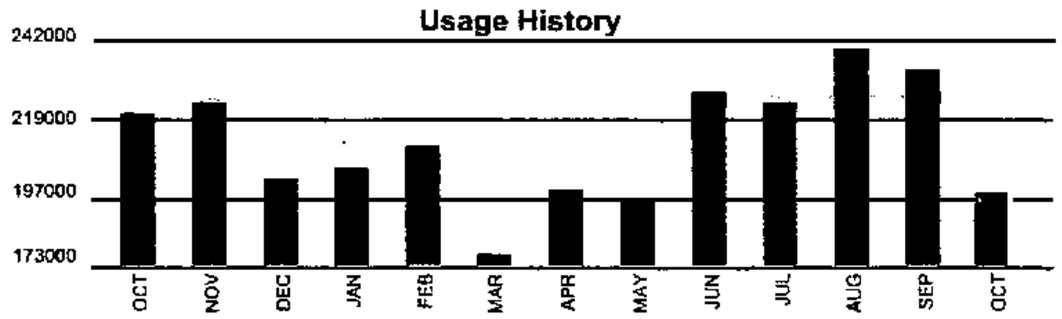
Meter Number		232143
New KWH Meter Reading - Actual	10/20/2011	14292
Previous KWH Meter Reading - Actual	09/21/2011	13678
Difference		614
Multiplier		320
Total KWH Used This Period		196480
Meter Number		232143
New KW Meter Reading - Actual	10/20/2011	1.360
Previous KW Meter Reading - Actual	09/21/2011	0.000
Difference		1.360
Multiplier		320
Total KW Used This Period		435.200

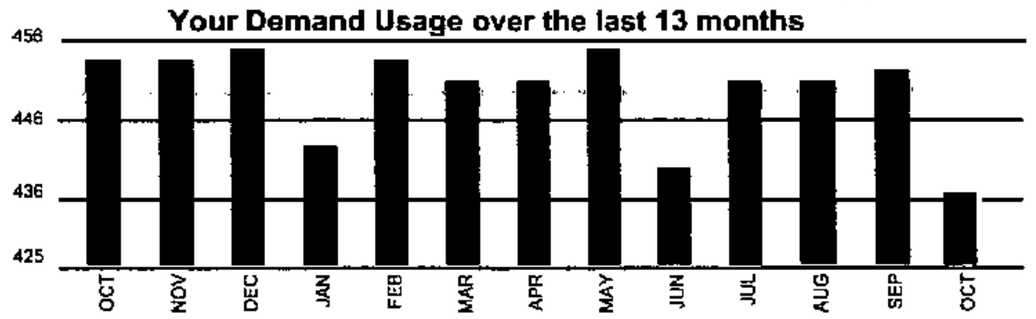
Statement of Account History

Previous Balance	$	20,867.15
Payment Received 10/05/11		20,867.15CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08256		1,238.40
Usage Charge	181480 kWh @ $0.0343		6,224.77
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	385.200 kW @ $14.38		5,539.17
Fuel Cost Adjustment			4,714.58
Facility/Lease Charge			44.54
Sales Tax			266.57
Total Current Charges		$	18,037.93
	Total Due	$	18,037.93





CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900303174 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 282-0594.000 5968
Customer Name: Tennessee American Water Co
Service Address: E Main St.
Other 3
Chattanooga, TN 37404
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFI.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		18,328.18
Sales Tax		274.92
Total New Charges	**$**	**18,603.10**
Total Balance Due	**$**	**18,603.10**
Payment Due Date		**Dec 08, 2011**

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REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 282-0594.000

Total Due By December 08, 2011	**$**	**18,603.10**
After Due Date Pay	**$**	**18,796.38**

5968 0.6290 MB 0.390 22 46 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

1028205940001018796380186031O5 0

Customer S AW900303174 452200043028888

www.epb.net **Electric Power Acct:** 282-0594.000 5968

Statement of Usage

Meter Number		232143
New KWH Meter Reading - Actual	11/21/2011	14941
Previous KWH Meter Reading - Actual	10/20/2011	14292
Difference		649
Multiplier		320
Total KWH Used This Period		207680
Meter Number		232143
New KW Meter Reading - Actual	11/21/2011	1.364
Previous KW Meter Reading - Actual	10/20/2011	0.000
Difference		1.364
Multiplier		320
Total KW Used This Period		436.480

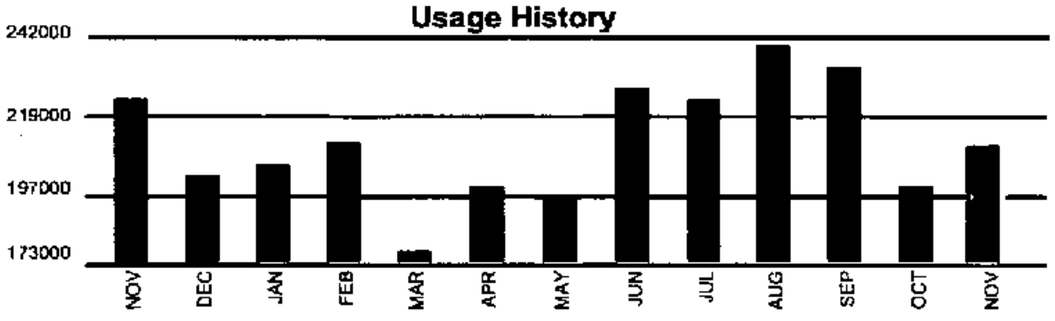
Statement of Account History

Previous Balance	$	18,037.93
Payment Received 11/03/11		18,037.93CR
Balance Forward	$	0.00

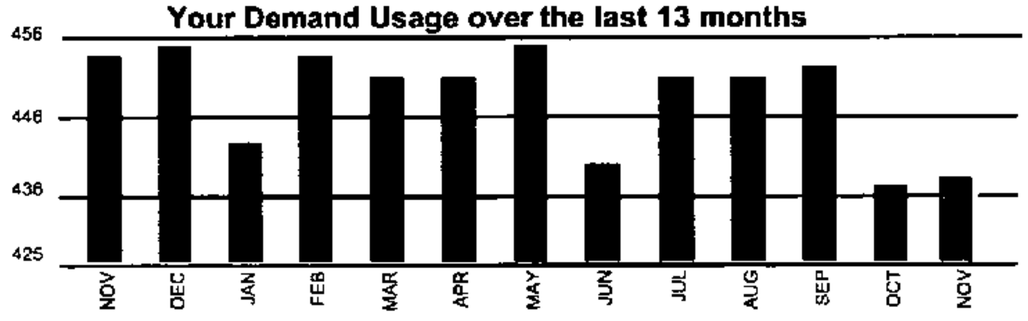
Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08256		1,238.40
Usage Charge	192680 kWh @ $0.0343		6,608.93
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	386.480 kW @ $14.38		5,557.59
Fuel Cost Adjustment			4,868.82
Facility/Lease Charge			44.54
Sales Tax			274.92
Total Current Charges		$	18,603.10
	Total Due	$	18,603.10

Usage History



Your Demand Usage over the last 13 months



CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____ _____

Contact Phone Number: _____ _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900249677 45220004302888 8

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 246-0700.000
Customer Name: Tennessee American Water Co
Service Address: 310 E View Dr
Unit 1
East Ridge, TN 37404
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
512616	KWH	12/16/10	01/15/11	189	226	37	1	37

Current Charges

Customer Charge		$	9.90
Usage Charge	37 kWh @ $0.09499	$	3.52
Fuel Cost Adjustment		$	0.21
Sales Tax		$	0.20
Total Current Charges		$	13.83

Please Pay By February 05, 2011

Total Due	**$**	**13.83**

Previous Account History

Previous Balance	$	13.69
Payment Received 12/30/10	$	13.69CR
Balance Forward	$	0.00

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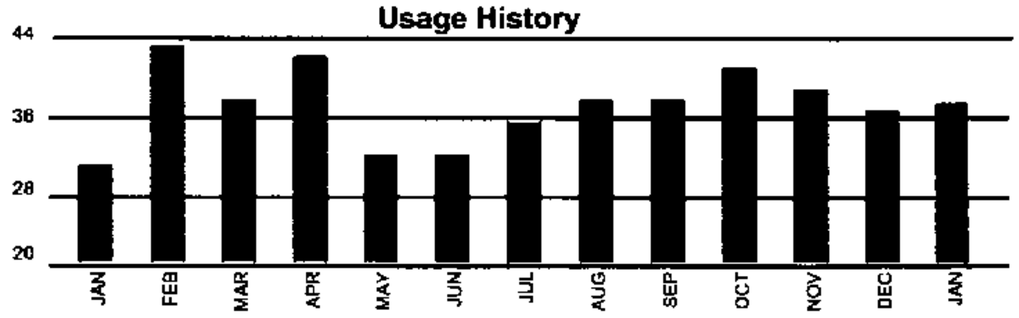
Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	37	$ 13.63	$ 0.45
Last Month	29	36	$ 13.49	$ 0.46
Last Year	30	30	$ 12.50	$ 0.41

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

8702 0.6290 MB 0.382 30 11 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 246-0700.000

Total Due By February 05, 2011	**$**	**13.83**
After Due Date Pay	**$**	**14.51**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10246070000070000145100000138300 0

AW900249677 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

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- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

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Power Share

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Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

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6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900253906 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 246-0700.000 8703
Customer Name: Tennessee American Water Co
Service Address: 310 E View Dr
Unit 1
East Ridge, TN 37404
Rate Class: COMMERCIAL

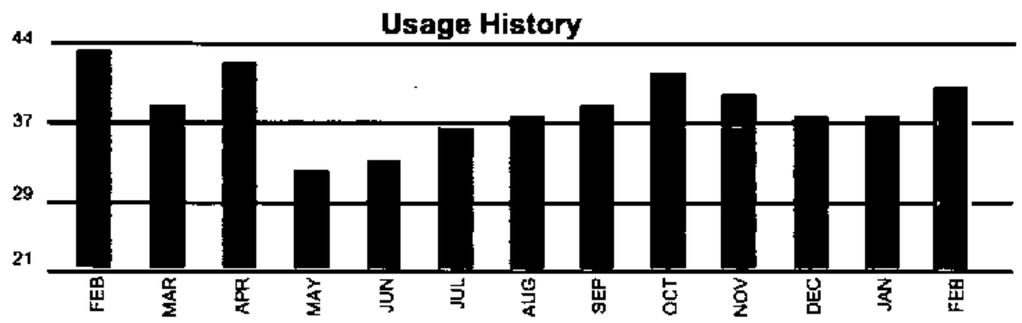
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
512616	KWH	01/15/11	02/15/11	226	266	40	1	40

Current Charges			
Customer Charge		$	9.90
Usage Charge	40 kWh @ $0.09499	$	3.80
Fuel Cost Adjustment		$	0.18
Sales Tax		$	0.21
Total Current Charges		$	14.09

Previous Account History		
Previous Balance	$	13.83
Payment Received 02/02/11	$	13.83CR
Balance Forward	$	0.00

Please Pay By March 05, 2011

Total Due $ 14.09



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	31	40	$ 13.88	$ 0.45
Last Month	30	37	$ 13.63	$ 0.45
Last Year	31	44	$ 13.69	$ 0.44

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 246-0700.000

Total Due By March 05, 2011	**$**	**14.09**
After Due Date Pay	**$**	**14.78**

8703 0.6290 MB 0.382 30 11 4
#BWNLYVB **********AUTO**MIXED AADC 373

Amount Enclosed $ _____

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

REC'D
FEB 22 2011
SNET

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10246070000070000147800001409 6 0

AW900253906 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

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- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

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Power Share

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6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900259501 45220004302888 8774

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 246-0700.000
Customer Name: Tennessee American Water Co
Service Address: 310 E View Dr
Unit 1
East Ridge, TN 37404
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
512616	KWH	02/15/11	03/17/11	266	304	38	1	38

Current Charges

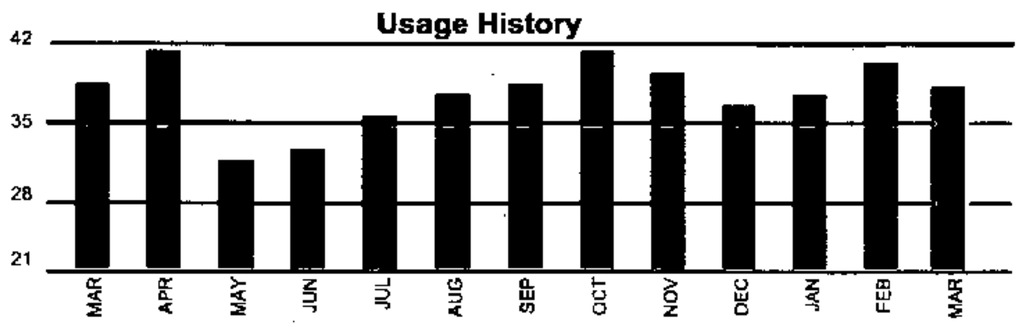
Customer Charge		$	9.90
Usage Charge	38 kWh @ $0.09499	$	3.61
Fuel Cost Adjustment		$	0.24
Sales Tax		$	0.21
Total Current Charges		$	13.96

Please Pay By April 05, 2011

Total Due $ 13.96

Previous Account History

Previous Balance	$	14.09
Payment Received 03/04/11	$	14.09CR
Balance Forward	$	0.00



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	38	$ 13.75	$ 0.46
Last Month	31	40	$ 13.88	$ 0.44
Last Year	30	38	$ 13.29	$ 0.44

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 246-0700.000

Total Due By April 05, 2011	**$**	**13.96**
After Due Date Pay	**$**	**14.65**

8774 0.6290 MB 0.382 31 7 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

SNET
MAR 24 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10246070000070000146500001396 2 0

AW900259501 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call 423-648-1372 (24 hours a day, 7 days a week).

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Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

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Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

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AW900264975 452200043028888

Electric Power

Customer Service 423-648-1372
www.epb.net

Account Number: 246-0700.000 8748
Customer Name: Tennessee American Water Co
Service Address: 310 E View Dr
Unit 1
East Ridge, TN 37404
Rate Class: COMMERCIAL

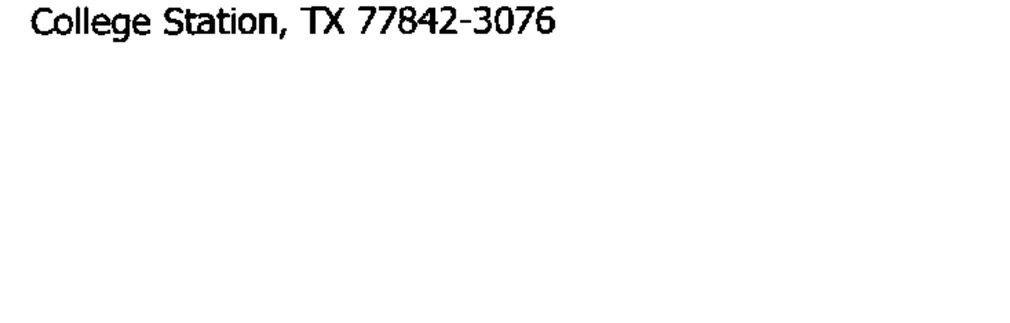
Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
512616	KWH	03/17/11	04/18/11	304	345	41	1	41

Current Charges			
Customer Charge		$	9.90
Usage Charge	41 kWh @ $0.0757	$	3.10
Fuel Cost Adjustment		$	1.02
Sales Tax		$	0.21
Total Current Charges		$	14.23

Previous Account History		
Previous Balance	$	13.96
Payment Received 03/31/11	$	13.96CR
Balance Forward	$	0.00

Please Pay By May 05, 2011

Total Due	**$**	**14.23**



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	32	41	$ 14.02	$ 0.44
Last Month	30	38	$ 13.75	$ 0.45
Last Year	32	42	$ 13.81	$ 0.43

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

SNET
APR 25 2011
REC'D

8748 0.6290 MB 0.390 31 4 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 246-0700.000

Total Due By May 05, 2011	**$**	**14.23**
After Due Date Pay	**$**	**14.93**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10246070000070000149300001423 6 0

AW900264975 452200043028888

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AW900270229 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 246-0700.000 8673
Customer Name: Tennessee American Water Co
Service Address: 310 E View Dr
Unit 1
East Ridge, TN 37404
Rate Class: COMMERCIAL

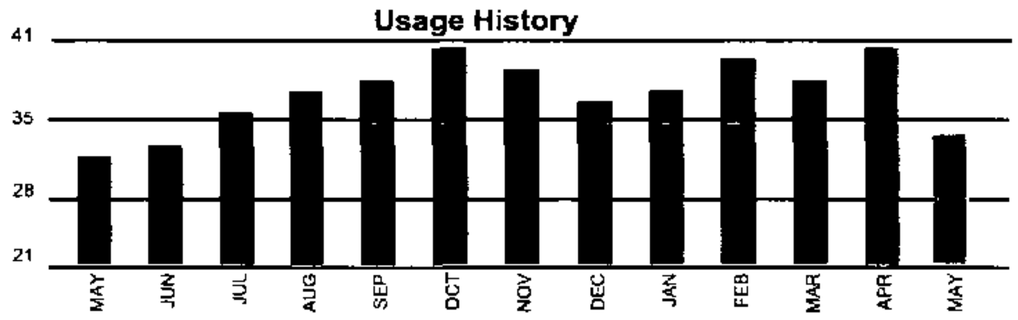
Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
512616	KWH	04/18/11	05/18/11	345	378	33	1	33

Current Charges			
Customer Charge		$	9.90
Usage Charge	33 kWh @ $0.0757	$	2.49
Fuel Cost Adjustment		$	0.81
Sales Tax		$	0.20
Total Current Charges		$	13.40

Previous Account History		
Previous Balance	$	14.23
Payment Received 05/03/11	$	14.23CR
Balance Forward	$	0.00

Please Pay By June 04, 2011

Total Due	$	13.40



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	33	$ 13.20	$ 0.44
Last Month	32	41	$ 14.02	$ 0.43
Last Year	29	31	$ 12.81	$ 0.44

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 246-0700.000

Total Due By June 04, 2011	$ 13.40
After Due Date Pay	$ 14.06

8673 0.6290 MB 0.390 30 42 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

SNET
MAY 23 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10246070000070000140600001340 4 0

AW900270229 452200043028888

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AW900275682 452200043028888

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 246-0700.000 8738
Customer Name: Tennessee American Water Co
Service Address: 310 E View Dr
Unit 1
East Ridge, TN 37404
Rate Class: COMMERCIAL

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		13.71
Sales Tax		0.21
Total New Charges	**$**	**13.92**
Total Balance Due	**$**	**13.92**
Payment Due Date		**Jul 06, 2011**

SNET
JUN 24 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 246-0700.000

Total Due By July 06, 2011	**$**	**13.92**
After Due Date Pay	**$**	**14.61**

8738 0.6290 MB 0.390 29 45 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10246070000070000146100001392O 0

Customer Se AW900275682 452200043028888

www.epb.net Electric Power Acct: 240-0700.000 8738

Statement of Usage

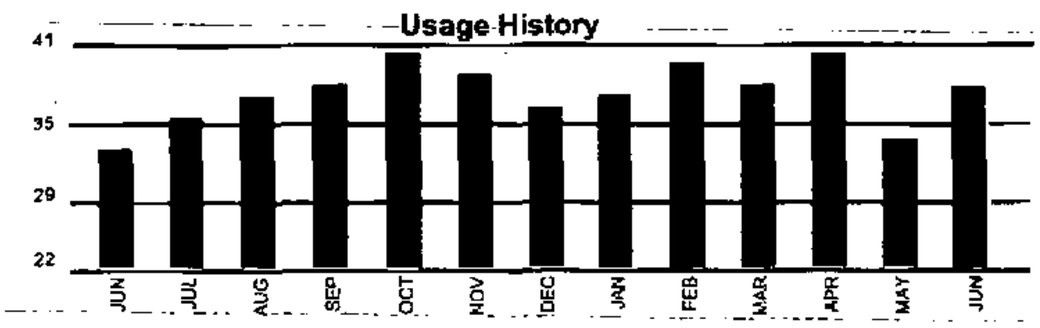
Meter Number		512616
New KWH Meter Reading - Actual	06/17/2011	416
Previous KWH Meter Reading - Actual	05/18/2011	378
Total KWH Used This Period		38

Statement of Account History

Previous Balance	$	13.40
Payment Received 06/02/11		13.40CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	38 kWh @ $0.0757		2.87
Fuel Cost Adjustment			0.94
Sales Tax			0.21
Total Current Charges		$	13.92
Total Due		$	13.92



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	38	$ 13.71	$ 0.46
Last Month	30	33	$ 13.20	$ 0.44
Last Year	30	32	$ 13.01	$ 0.43

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900281230 45220004302888 8

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 246-0700.000 8646
Customer Name: Tennessee American Water Co
Service Address: 310 E View Dr
Unit 1
East Ridge, TN 37404
Rate Class: COMMERCIAL

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		13.48
Sales Tax		0.20
Total New Charges	**$**	**13.68**
Total Balance Due	**$**	**13.68**
Payment Due Date		**Aug 05, 2011**

SNET
JUL 25 2011
REC'D

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)
Electric Power

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 246-0700.000

Total Due By August 05, 2011	**$**	**13.68**
After Due Date Pay	**$**	**14.35**

8646 0.6290 MB 0.390 30 43 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10246070000070000143500000013684 0

Customer S AW900281230 4522000 43028888

8646

Statement of Usage

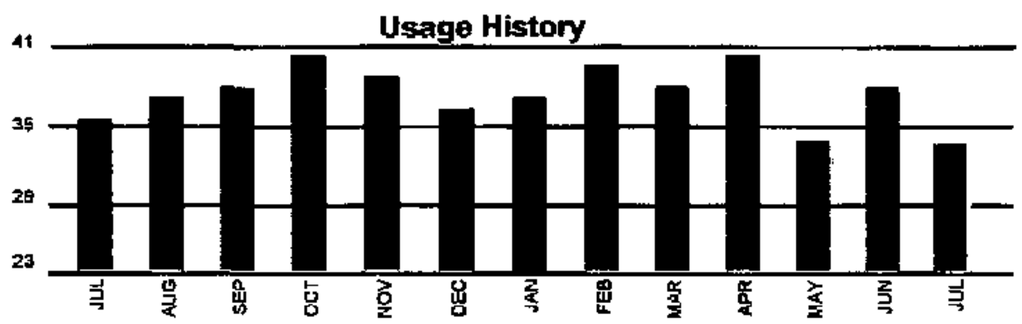
Meter Number		512616
New KWH Meter Reading - Actual	07/18/2011	449
Previous KWH Meter Reading - Actual	06/17/2011	416
Total KWH Used This Period		33

Statement of Account History

Previous Balance	$	13.92
Payment Received 07/01/11		13.92 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	33 kWh @ $0.08072		2.66
Fuel Cost Adjustment			0.92
Sales Tax			0.20
Total Current Charges		$	13.68
	Total Due	$	13.68



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	33	$ 13.48	$ 0.43
Last Month	30	38	$ 13.71	$ 0.45
Last Year	32	35	$ 13.37	$ 0.41

CONTACT INFORMATION CHANGE:

New Address: _____ _____

City: _____ State: _____ Zip: _____

New Email Address: _____ _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900286564 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 246-0700.000 8702
Customer Name: Tennessee American Water Co
Service Address: 310 E View Dr
Unit 1
East Ridge, TN 37404
Rate Class: COMMERCIAL

Important Messages

Help struggling local families get the basic utilities they need

No one should have to go without essentials like power or water. But in these tough times, many Chattanooga families are struggling just to afford the basics. You can help by donating to **Power Share.**

Simply add $1 to your EPB bill, or make a one-time donation or monthly pledge online at epb.net.

Your contribution will go directly to United Way 211, an outreach program that qualifies and distributes 100% of donated funds to those who need it most.

For more information, visit **epb.net/about** and click **Power Share.**

epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		13.18
Sales Tax		0.20
Total New Charges	**$**	**13.38**
Total Balance Due	**$**	**13.38**
Payment Due Date		**Sep 06, 2011**

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If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 246-0700.000

Total Due By September 06, 2011	**$**	**13.38**
After Due Date Pay	**$**	**14.04**

8702 0.6290 MB 0.390 30 44 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10246070000070000140400013383 0

Customer ς AW900286564 452200043028888

www.epb.net **Electric Power Acct:** 246-0700.000 8702

Statement of Usage

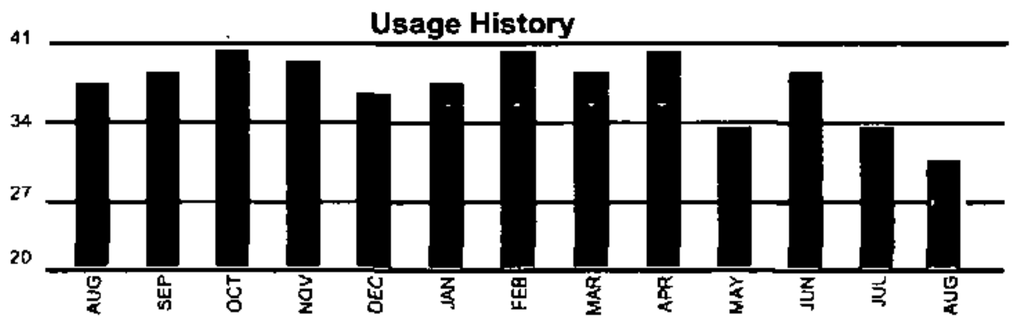
Meter Number		512616
New KWH Meter Reading - Actual	08/17/2011	479
Previous KWH Meter Reading - Actual	07/18/2011	449
Total KWH Used This Period		30

Statement of Account History

Previous Balance		$	13.68
Payment Received 08/03/11			13.68CR
Balance Forward		$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	30 kWh @ $0.08072		2.42
Fuel Cost Adjustment			0.86
Sales Tax			0.20
Total Current Charges		$	13.38
	Total Due	$	13.38



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	30	$ 13.18	$ 0.44
Last Month	31	33	$ 13.48	$ 0.43
Last Year	30	37	$ 13.61	$ 0.45

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900291459 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 246-0700.000 8679
Customer Name: Tennessee American Water Co
Service Address: 310 E View Dr
Unit 1
East Ridge, TN 37404
Rate Class: COMMERCIAL

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		12.83
Sales Tax		0.19
Total New Charges	**$**	**13.02**
Total Balance Due	**$**	**13.02**
Payment Due Date		**Oct 05, 2011**

Important Messages

Save time. Pay online.

It's easy and hassle-free—just go to **epb.net**, click on **Pay Your Bill** to login.

- **Request a payment extension**
- **Pay your bill**
- **Set up automatic payments**

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFI.com** or 648-1372

SNET
SEP 23 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 246-0700.000

Total Due By October 05, 2011	**$**	**13.02**
After Due Date Pay	**$**	**13.66**

8679 0.6290 MB 0.390 29 41 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10246070000070000136600001302O 0

Customer Servi AW900291459 452200043028888

www.epb.net Electric Power Acct: 248-0700.000 8679

Statement of Usage

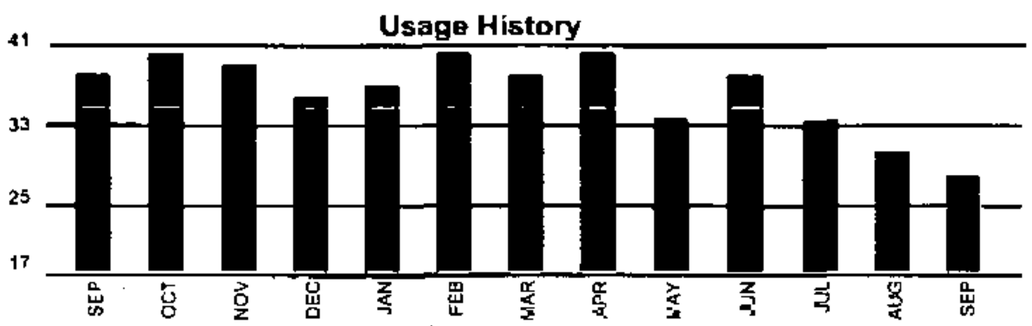
Meter Number		512616
New KWH Meter Reading - Actual	09/15/2011	506
Previous KWH Meter Reading - Actual	08/17/2011	479
Total KWH Used This Period		27

Statement of Account History

Previous Balance	$	13.38
Payment Received 09/01/11		13.38CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	27 kWh @ $0.08072		2.18
Fuel Cost Adjustment			0.75
Sales Tax			0.19
Total Current Charges		$	13.02
Total Due		$	13.02



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	27	$ 12.83	$ 0.44
Last Month	30	30	$ 13.18	$ 0.43
Last Year	30	38	$ 13.77	$ 0.45

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900296918 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 246-0700.000 8598
Customer Name: Tennessee American Water Co
Service Address: 310 E View Dr
Unit 1
East Ridge, TN 37404
Rate Class: COMMERCIAL

Important Messages

Avoid surprises. Get predictable power bills with Budget Billing.

- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- ***Based on your previous year's power consumption****
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		13.21
Sales Tax		0.20
Total New Charges	**$**	**13.41**
Total Balance Due	**$**	**13.41**
Payment Due Date		**Nov 03, 2011**

SNET
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REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 246-0700.000

Total Due By November 03, 2011	**$**	**13.41**
After Due Date Pay	**$**	**14.07**

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

8598 0.6290 MB 0.390 29 43 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

10246070000070000140700001341O 0

Customer S AW900296918 4522000430288888

www.epb.net 8598

Statement of Usage

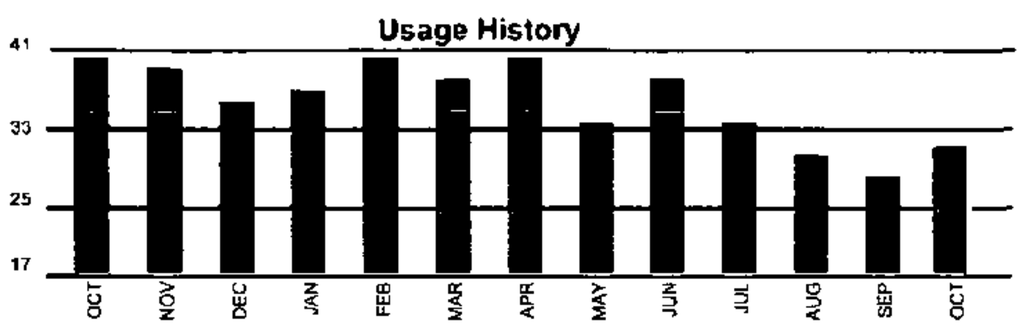
Meter Number		512616
New KWH Meter Reading - Actual	10/14/2011	537
Previous KWH Meter Reading - Actual	09/15/2011	506
Total KWH Used This Period		31

Statement of Account History

Previous Balance	$	13.02
Payment Received 10/04/11		13.02 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	31 kWh @ $0.08256		2.56
Fuel Cost Adjustment			0.75
Sales Tax			0.20
Total Current Charges		$	13.41
Total Due		$	13.41



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	31	$ 13.21	$ 0.46
Last Month	29	27	$ 12.83	$ 0.44
Last Year	31	41	$ 14.27	$ 0.46

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900302028 452200043028888

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 246-0700.000 8565
Customer Name: Tennessee American Water Co
Service Address: 310 E View Dr
Unit 1
East Ridge, TN 37404
Rate Class: COMMERCIAL

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFI.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		13.62
Sales Tax		0.20
Total New Charges	**$**	**13.82**
Total Balance Due	**$**	**13.82**
Payment Due Date		**Dec 03, 2011**

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If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 246-0700.000

Total Due By December 03, 2011	**$ 13.82**
After Due Date Pay	**$ 14.50**

8565 0.6290 MB 0.390 29 48 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10246070000070000145000013824 0

Customer Se AW900302028 452200043028888

www.epb.net Electric Power Acct: 240-0700.000 8565

Statement of Usage

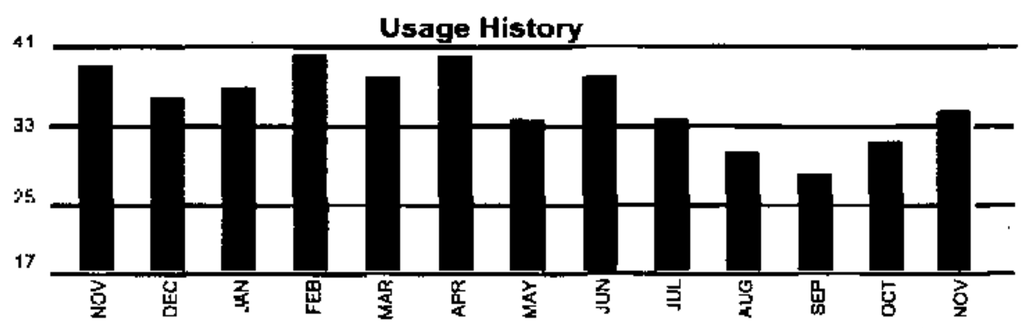
Meter Number		512616
New KWH Meter Reading - Actual	11/15/2011	572
Previous KWH Meter Reading - Actual	10/14/2011	537
Total KWH Used This Period		35

Statement of Account History

Previous Balance	$	13.41
Payment Received 11/01/11		13.41 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	35 kWh @ $0.08256		2.89
Fuel Cost Adjustment			0.83
Sales Tax			0.20
Total Current Charges		$	13.82
Total Due		$	13.82



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	35	$ 13.62	$ 0.43
Last Month	29	31	$ 13.21	$ 0.45
Last Year	30	39	$ 13.91	$ 0.46

CONTACT INFORMATION CHANGE:

New Address: _____ _____

City: _____ State: _____ Zip: ____

New Email Address: _____ _____

Contact Phone Number: _____ _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

Customer Service 423-648-1EPB(1372)
www.epb.net

Billing Date: December 19, 2011 Page 1 of 2
Electric Power Acct: 246-0700.000 8617
Customer Name: Tennessee American Water Co
Service Address: 310 E View Dr
Unit 1
East Ridge, TN 37404
Rate Class: COMMERCIAL

Summary of Account History

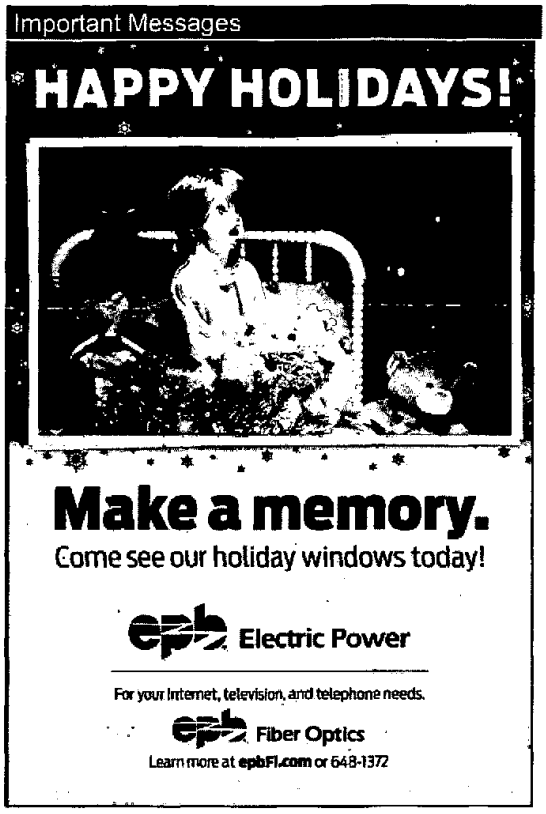
Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		13.47
Sales Tax		0.20
Total New Charges	**$**	**13.67**
Total Balance Due	**$**	**13.67**
Payment Due Date		Jan 03, 2012

Your equipment has been replaced during this billing cycle.

Important Messages



SNET
DEC 23 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at www.epb.net

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 246-0700.000

Total Due By January 03, 2012	**$**	**13.67**
After Due Date Pay	**$**	**14.34**

Amount Enclosed $ _____

8617 0.6290 MB 0.390 29 50 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10246070000070000143400001367 9 0

Customer Service 423-648-1EPB(1372)
www.epb.net

Billing Date: December 19, 2011
Electric Power Acct: 246-0700.000

Statement of Usage

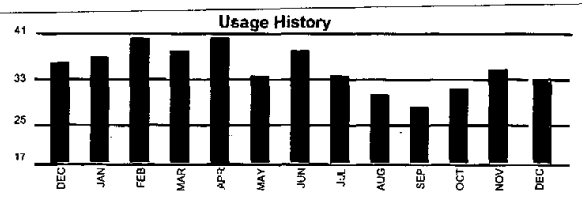
Meter Number		512616
New KWH Meter Reading - Actual	12/06/2011	595
Previous KWH Meter Reading - Actual	11/15/2011	572
Total KWH Used This Period		23
Meter Number		595356
New KWH Meter Reading - Actual	12/15/2011	10
Previous KWH Meter Reading - Actual	12/06/2011	0
Total KWH Used This Period		10

Statement of Account History

Previous Balance	$	13.82
Payment Received 11/29/11		13.82 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	33 kWh @ $0.08256		2.72
Fuel Cost Adjustment			0.85
Sales Tax			0.20
Total Current Charges		$	13.67
	Total Due	$	13.67



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	33	$ 13.47	$ 0.45
Last Month	32	35	$ 13.62	$ 0.42
Last Year	29	36	$ 13.49	$ 0.46

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900246027 452200042628888

epb Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 313-0175.000 6901
Customer Name: Tennessee American Water Co
Service Address: S Bluff Rd
Other
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
222980	KWH	11/26/10	12/27/10	11686	11747	61	1	61

Current Charges			
Customer Charge		$	9.90
Usage Charge	61 kWh @ $0.09499	$	5.79
Fuel Cost Adjustment		$	0.30
Sales Tax		$	0.24
Total Current Charges		$	16.23

Previous Account History		
Previous Balance	$	14.01
Payment Received 12/09/10	$	14.01 CR
Balance Forward	$	0.00

Please Pay By January 14, 2011

Total Due	$	16.23

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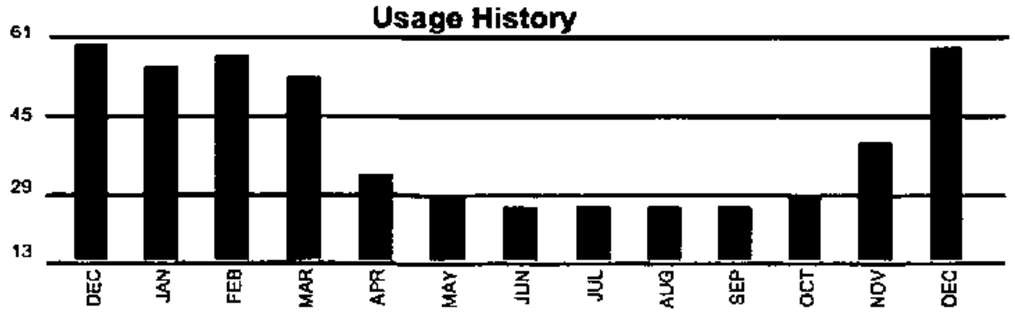
JAN 03 2011
REC'D

Usage History



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	31	61	$ 15.99	$ 0.52
Last Month	32	38	$ 13.80	$ 0.43
Last Year	33	59	$ 15.09	$ 0.45

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

epb Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 313-0175.000

Total Due By January 14, 2011	**$**	**16.23**
After Due Date Pay	**$**	**17.03**

6901 0.6290 MB 0.382 25 6 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900246027 452200042628888

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Visit [illegible] www.epb.net [illegible] today. It's available 24/7.

- Learn about our money-saving services
- Contact us from online energy chat
- Review billing and payment options
- Report an outage or streetlight problem
- Learn energy-saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electronic payments

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (no payments only).

5. E-Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900246025 452200042628888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 313-0195.000 6902
Customer Name: Tennessee American Water Co
Service Address: Elder Mountain Rd
Other 1
Chattanooga, TN 37419
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
232142	KWH	11/26/10	12/27/10	3515	3616	101	80	8080
232142	KW	11/26/10	12/27/10	0.000	0.711	0.711	80	56.880

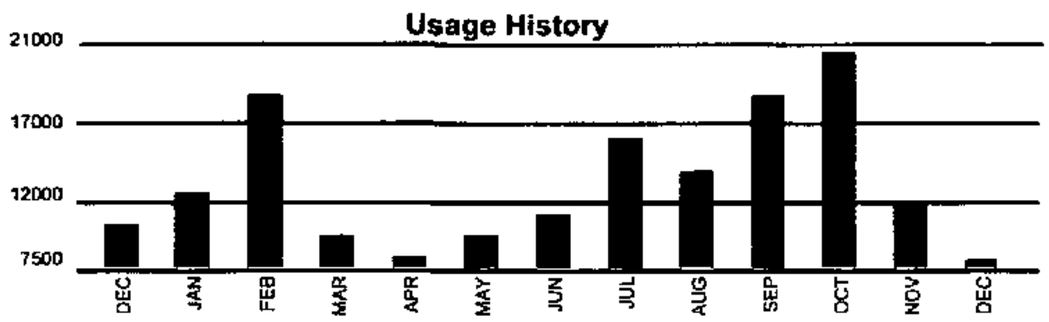
Current Charges			
Customer Charge		$	9.90
Usage Charge	8080 kWh @ $0.09499	$	767.52
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	6.880 kW @ $14.04	$	96.59
Fuel Cost Adjustment		$	40.08
Sales Tax		$	13.71
Total Current Charges		$	927.80

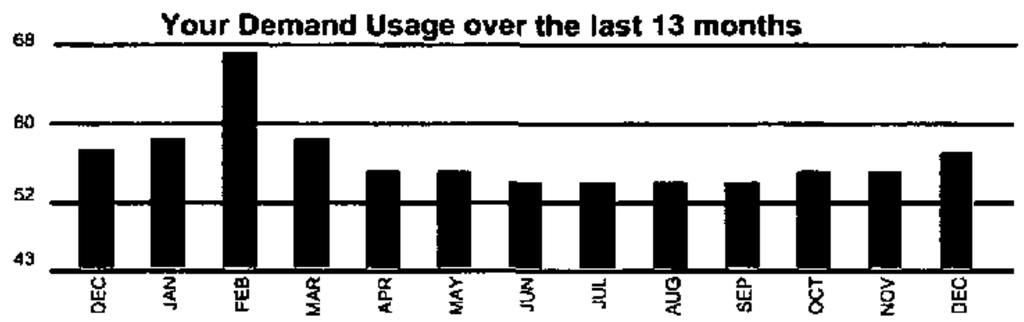
Please Pay By January 14, 2011

Total Due	$	**927.80**

Previous Account History		
Previous Balance	$	1,212.39
Payment Received 12/09/10	$	1,212.39CR
Balance Forward	$	0.00

SNET
JAN 03 2011
REC'D





Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 313-0195.000

Total Due By January 14, 2011	**$**	**927.80**
After Due Date Pay	**$**	**946.94**

6902 0.6290 MB 0.382 25 6 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10313019500070009469400092780 1 0

AW900246025 452200042628888

[illegible]

[illegible] emergency

[illegible] power interruptions, ask for emergency services or
[illegible] 24 hours a day, 7 days a week.)

[illegible] pay your bill or manage your account online at www.epb.net.

Visit EPB's website www.epb.net. It's quick, it's easy, it's available 24/7.

- Learn about cost-saving services
- Get [illegible] from our energy experts
- Review billing and payment options
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- Start, stop or transfer service
- Find the payment location nearest you
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Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

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Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

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6. On-Line/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeediPay.

AW900250470 4522000430288888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 313-0175.000 6919
Customer Name: Tennessee American Water Co
Service Address: S Bluff Rd
Other
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
222980	KWH	12/27/10	01/26/11	11747	11807	60	1	60

Current Charges

Customer Charge		$	9.90
Usage Charge	60 kWh @ $0.09499	$	5.70
Fuel Cost Adjustment		$	0.34
Sales Tax		$	0.24
Total Current Charges		$	16.18

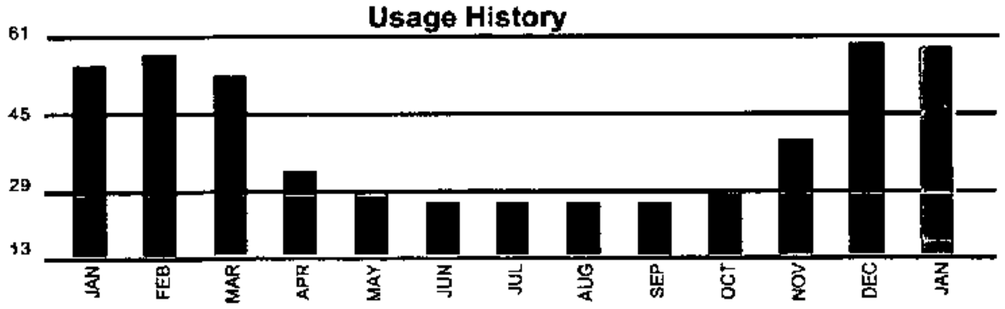
Please Pay By February 12, 2011

Total Due	**$**	**16.18**

Previous Account History

Previous Balance	$	16.23
Payment Received 01/14/11	$	16.23CR
Balance Forward	$	0.00

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	60	$ 15.94	$ 0.53
Last Month	31	61	$ 15.99	$ 0.51
Last Year	28	55	$ 14.66	$ 0.52

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 313-0175.000

Total Due By February 12, 2011	**$**	**16.18**
After Due Date Pay	**$**	**16.98**

Amount Enclosed $ _____

6919 0.6290 MB 0.382 25 6 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
FEB 01 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10313017500010000169800000116181 0

AW900250470 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

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Customer Billing Options

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Ways to Pay

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6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900250471 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 313-0195.000 6920
Customer Name: Tennessee American Water Co
Service Address: Elder Mountain Rd
Other 1
Chattanooga, TN 37419
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
232142	KWH	12/27/10	01/26/11	3616	3715	99	80	7920
232142	KW	12/27/10	01/26/11	0.000	0.714	0.714	80	57.120

Current Charges

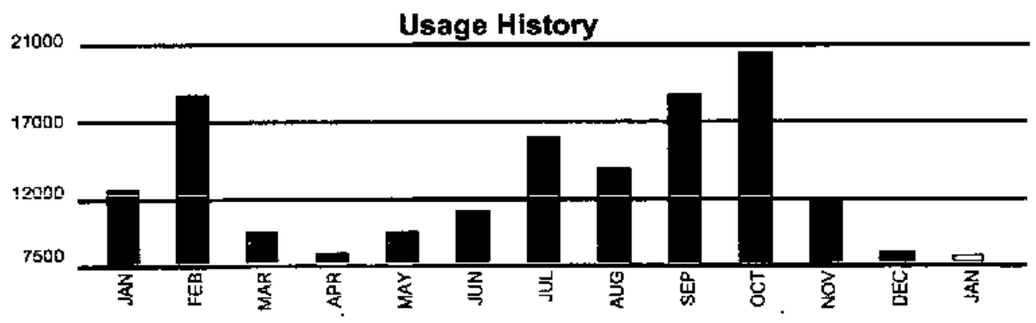
Customer Charge		$	9.90
Usage Charge	7920 kWh @ $0.09499	$	752.32
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	7.120 kW @ $14.04	$	99.97
Fuel Cost Adjustment		$	45.22
Sales Tax		$	13.61
Total Current Charges		$	921.02

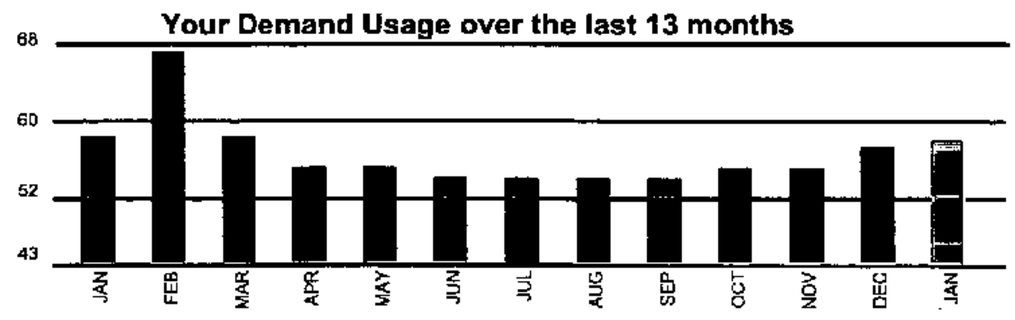
Please Pay By February 12, 2011

Total Due $ 921.02

Previous Account History

Previous Balance	$	927.80
Payment Received 01/14/11	$	927.80CR
Balance Forward	$	0.00





Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 313-0195.000

Total Due By February 12, 2011	**$**	**921.02**
After Due Date Pay	**$**	**940.09**

Amount Enclosed $ _____

6920 0.6290 MB 0.382 25 6 7
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
FEB 01 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10313019500070009400900092102 9 0

AW900250471 452200043028888

IMPORTANT CUSTOMER INFORMATION

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- Conduct a free online energy audit
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- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

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Power Share

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Ways to Pay

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AW900254855 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 313-0175.000 6779
Customer Name: Tennessee American Water Co
Service Address: S Bluff Rd
Other
Chattanooga, TN 37419
Rate Class: COMMERCIAL

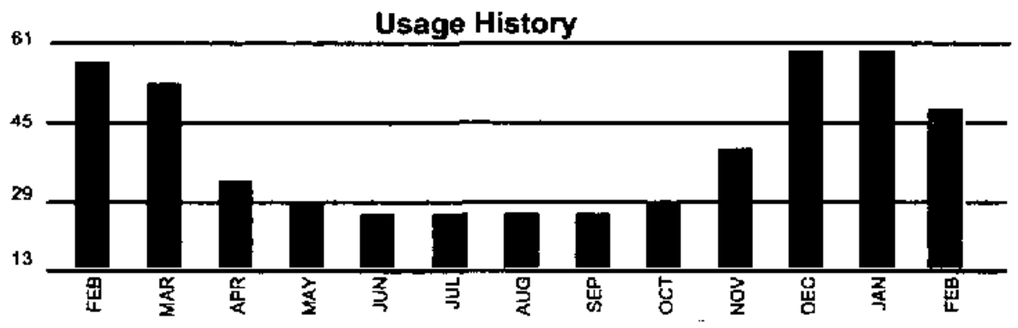
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
222980	KWH	01/26/11	02/23/11	11807	11855	48	1	48

Current Charges			
Customer Charge		$	9.90
Usage Charge	48 kWh @ $0.09499	$	4.56
Fuel Cost Adjustment		$	0.22
Sales Tax		$	0.22
Total Current Charges		$	14.90

Previous Account History		
Previous Balance	$	16.18
Payment Received 02/08/11	$	16.18CR
Balance Forward	$	0.00

Please Pay By March 12, 2011

Total Due $ 14.90



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	28	48	$ 14.68	$ 0.52
Last Month	30	60	$ 15.94	$ 0.53
Last Year	29	57	$ 14.81	$ 0.51

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Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 313-0175.000

Total Due By March 12, 2011	**$**	**14.90**
After Due Date Pay	**$**	**15.63**

Amount Enclosed $ _____

6779 0.6290 MB 0.382 23 3 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

REC'D
FEB 28 2011
SNET

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10313017500010000156300001490 1 0

AW900254855 452200043028888

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AW900254854 45220004302888 8

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 313-0195.000 6780
Customer Name: Tennessee American Water Co
Service Address: Elder Mountain Rd
Other 1
Chattanooga, TN 37419
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
232142	KWH	01/26/11	02/23/11	3715	3795	80	80	6400
232142	KW	01/26/11	02/23/11	0.000	0.701	0.701	80	56.080

Current Charges

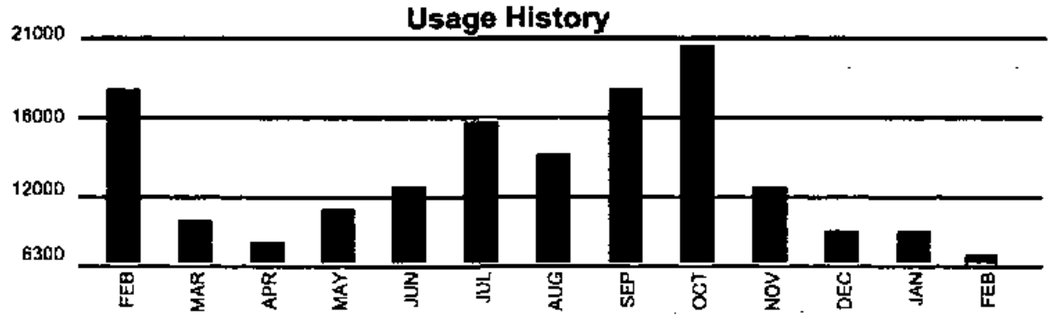
Customer Charge		$	9.90
Usage Charge	6400 kWh @ $0.09499	$	607.94
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	6.080 kW @ $14.04	$	85.37
Fuel Cost Adjustment		$	29.06
Sales Tax		$	10.98
Total Current Charges		$	743.25

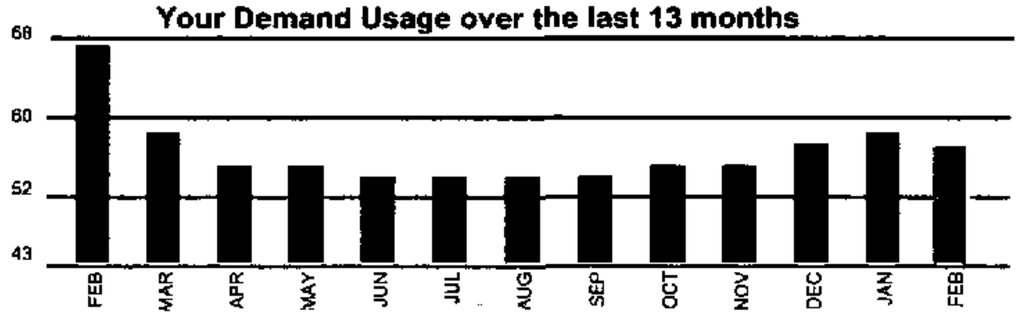
Previous Account History

Previous Balance	$	921.02
Payment Received 02/08/11	$	921.02CR
Balance Forward	$	0.00

Please Pay By March 12, 2011

Total Due $ 743.25





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Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

6780 0.6290 MB 0.382 23 3 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

REC'D
FEB 28 2011
SNET

Account Number: 313-0195.000

Total Due By March 12, 2011	**$**	**743.25**
After Due Date Pay	**$**	**760.57**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10313019500070007605700074325 9 0

AW900254854 452200043028888

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AW900261551 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 313-0175.000 6912
Customer Name: Tennessee American Water Co
Service Address: S Bluff Rd
Other
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
222980	KWH	02/23/11	03/25/11	11855	11894	39	1	39

Current Charges

Customer Charge		$	9.90
Usage Charge	39 kWh @ $0.09499	$	3.71
Fuel Cost Adjustment		$	0.25
Sales Tax		$	0.21
Total Current Charges		$	14.07

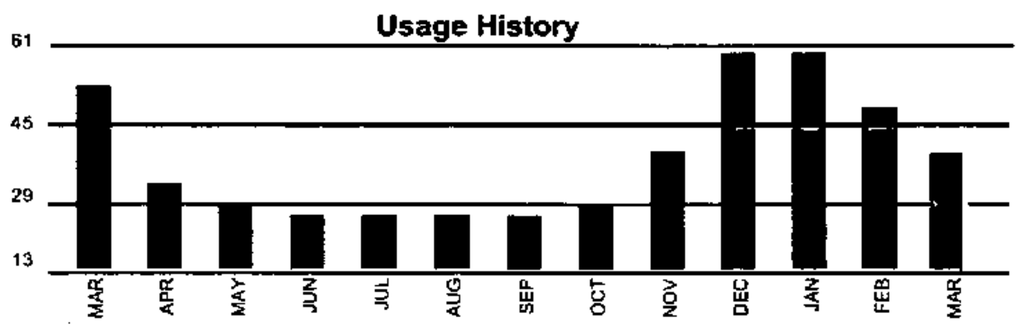
Please Pay By April 13, 2011

Total Due	**$**	**14.07**

Previous Account History

Previous Balance	$	14.90
Payment Received 03/07/11	$	14.90CR
Balance Forward	$	0.00

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	39	$ 13.86	$ 0.46
Last Month	28	48	$ 14.68	$ 0.52
Last Year	31	52	$ 14.54	$ 0.46

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

SNET
APR 05 2011
REC'D

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 313-0175.000

Total Due By April 13, 2011	**$**	**14.07**
After Due Date Pay	**$**	**14.76**

Amount Enclosed $ _____

6912 0.6290 MB 0.382 23 4 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

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10313017500010000147600001407 0

AW900261551 452200043028888

[illegible]

[illegible]

[illegible]

- Learn about cost-saving services
- [illegible]
- [illegible]
- [illegible]
- Learn energy saving tips
- Start, stop, or transfer service
- [illegible]
- [illegible]

Customer Billing Options

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Power Share

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Ways to Pay

1. By mail - use the [illegible]

[illegible] Mail drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 5:30 [illegible] walk-in locations will not be posted until the following work day.

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AW900261549 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 313-0195.000 6913
Customer Name: Tennessee American Water Co
Service Address: Elder Mountain Rd
Other 1
Chattanooga, TN 37419
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
232142	KWH	02/23/11	03/25/11	3795	3853	58	80	4640
232142	KW	02/23/11	03/25/11	0.000	0.682	0.682	80	54.560

Current Charges

Customer Charge		$	9.90
Usage Charge	4640 kWh @ $0.09499	$	440.75
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	4.560 kW @ $14.04	$	64.02
Fuel Cost Adjustment		$	29.65
Sales Tax		$	8.16
Total Current Charges		$	552.48

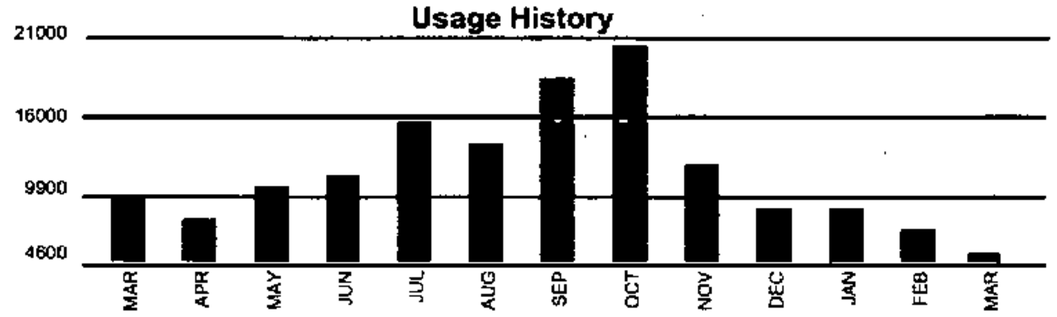
Please Pay By April 13, 2011

Total Due	**$**	**552.48**

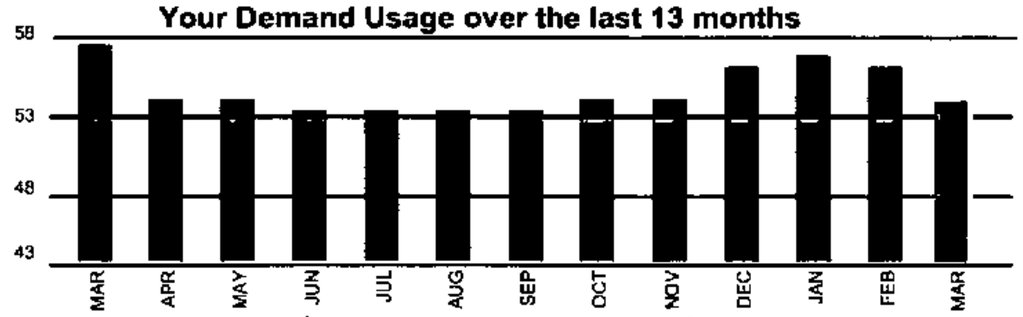
Previous Account History

Previous Balance	$	743.25
Payment Received 03/07/11	$	743.25CR
Balance Forward	$	0.00

Usage History



Your Demand Usage over the last 13 months



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

SNET
APR 05 2011
REC'D

6913 0.6290 MB 0.382 23 4 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 313-0195.000

Total Due By April 13, 2011	**$**	**552.48**
After Due Date Pay	**$**	**567.92**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10313019500070005679200055248 2 0

AW900261549 452200043028888

[redacted]

[redacted]

[redacted]

- [redacted]
- [redacted]
- [redacted]
- [redacted]
- [redacted]
- [redacted]
- Start, stop, or transfer service
- [redacted]
- [redacted]

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with a tax-deductible donation through EPB's Power Share program. Add an extra $1 to your payment each month or use your payment stub to select a monthly pledge amount.

Ways to Pay

[redacted]

[redacted] the drive-through at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 5:30 pm at the Downtown office or after 6:30 pm at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at [redacted]

5. EZ Pay bank draft program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900266820 45220004302888 8

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 313-0175.000 6762
Customer Name: Tennessee American Water Co
Service Address: S Bluff Rd
Other
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
222980	KWH	03/25/11	04/26/11	11894	11929	35	1	35

Current Charges

Customer Charge		$	9.90
Usage Charge	35 kWh @ $0.0757	$	2.65
Fuel Cost Adjustment		$	0.87
Sales Tax		$	0.20
Total Current Charges		$	13.62

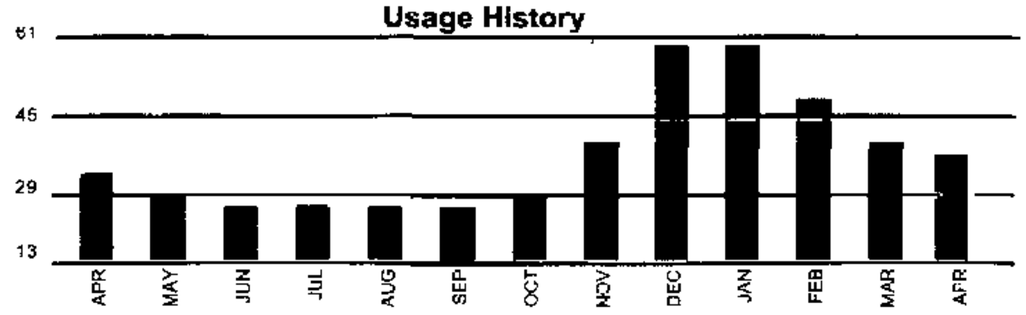
Please Pay By May 13, 2011

Total Due	**$**	**13.62**

Previous Account History

Previous Balance	$	14.07
Payment Received 04/11/11	$	14.07CR
Balance Forward	$	0.00

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	35	$ 13.42	$ 0.42
Last Month	30	39	$ 13.86	$ 0.46
Last Year	31	32	$ 12.88	$ 0.41

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 313-0175.000

Total Due By May 13, 2011	**$**	**13.62**
After Due Date Pay	**$**	**14.29**

Amount Enclosed $ _____

6762 0.6290 MB 0.390 23 4 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
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REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10313017500010000142900001362 6 0

AW900266820 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick, it's easy. It's available 24/7.

- Learn about cost saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

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Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900266777 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 313-0195.000 6763
Customer Name: Tennessee American Water Co
Service Address: Elder Mountain Rd
Other 1
Chattanooga, TN 37419
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
232142	KWH	03/25/11	04/26/11	3853	3927	74	80	5920
232142	KW	03/25/11	04/26/11	0.000	0.695	0.695	80	55.600

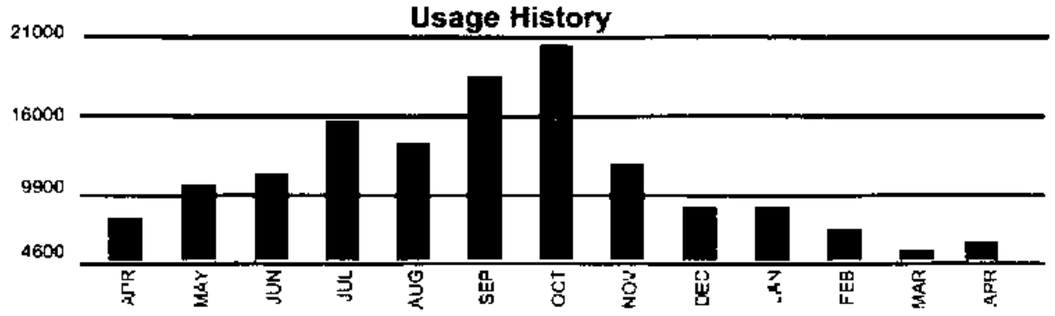
Current Charges			
Customer Charge		$	9.90
Usage Charge	5920 kWh @ $0.0757	$	448.14
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	5.600 kW @ $14.04	$	78.62
Fuel Cost Adjustment			146.58
Sales Tax		$	10.25
Total Current Charges		$	693.49

Previous Account History		
Previous Balance	$	552.48
Payment Received 04/11/11	$	552.48CR
Balance Forward	$	0.00

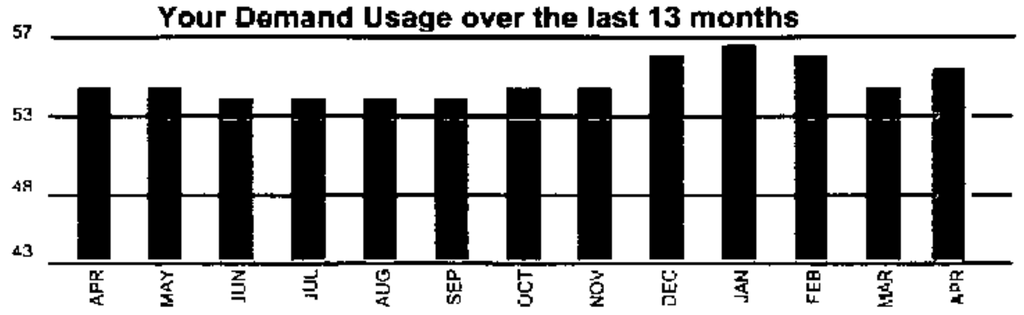
Please Pay By May 13, 2011

Total Due	**$**	**693.49**

Usage History



Your Demand Usage over the last 13 months



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 313-0195.000

Total Due By May 13, 2011	**$**	**693.49**
After Due Date Pay	**$**	**710.32**

Amount Enclosed $ _____

6763 0.6290 MB 0.390 23 4 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
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REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

1031301950007000710320006934940

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2011

AW900266777 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The quickest way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

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AW900271994 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 313-0175.000 6992
Customer Name: Tennessee American Water Co
Service Address: S Bluff Rd
Other
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
222980	KWH	04/26/11	05/26/11	11929	11959	30	1	30

Current Charges			
Customer Charge		$	9.90
Usage Charge	30 kWh @ $0.0757	$	2.27
Fuel Cost Adjustment		$	0.73
Sales Tax		$	0.19
Total Current Charges		$	13.09

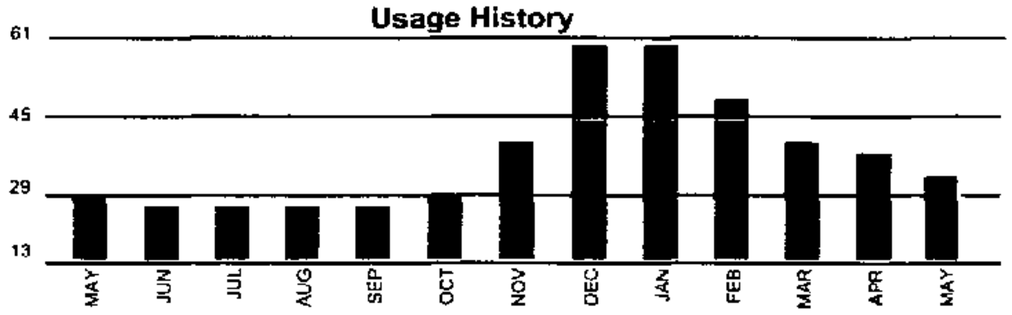
Previous Account History		
Previous Balance	$	13.62
Payment Received 05/10/11	$	13.62 CR
Balance Forward	$	0.00

Please Pay By June 15, 2011

Total Due	$	**13.09**

SNET
JUN 03 2011
REC'D

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	30	$ 12.90	$ 0.43
Last Month	32	35	$ 13.42	$ 0.41
Last Year	29	26	$ 12.33	$ 0.42

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Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

6992 0.6290 MB 0.390 23 16 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 313-0175.000

Total Due By June 15, 2011	**$**	**13.09**
After Due Date Pay	**$**	**13.74**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10313017500010000137400001309 5 0

AW900271994 452200043028888

IMPORTANT CUSTOMER INFORMATION

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AW900271995 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 313-0195.000 6993
Customer Name: Tennessee American Water Co
Service Address: 3635 Elder Mountain Rd
Other 1
Chattanooga, TN 37419
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
232142	KWH	04/26/11	05/26/11	3927	4030	103	80	8240
232142	KW	04/26/11	05/26/11	0.000	0.679	0.679	80	54.320

Current Charges			
Customer Charge		$	9.90
Usage Charge	8240 kWh @ $0.0757	$	623.77
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	4.320 kW @ $14.04	$	60.65
Fuel Cost Adjustment		$	201.47
Sales Tax		$	13.44
Total Current Charges		$	909.23

Previous Account History		
Previous Balance	$	693.49
Payment Received 05/10/11	$	693.49CR
Balance Forward	$	0.00

Please Pay By June 15, 2011

Total Due	$	**909.23**

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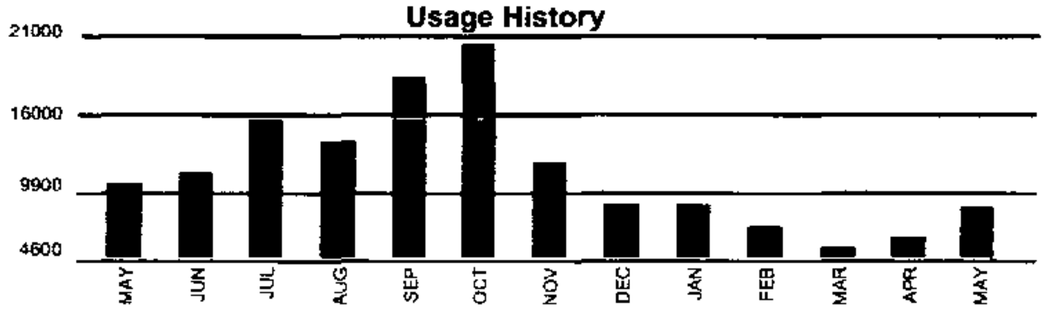
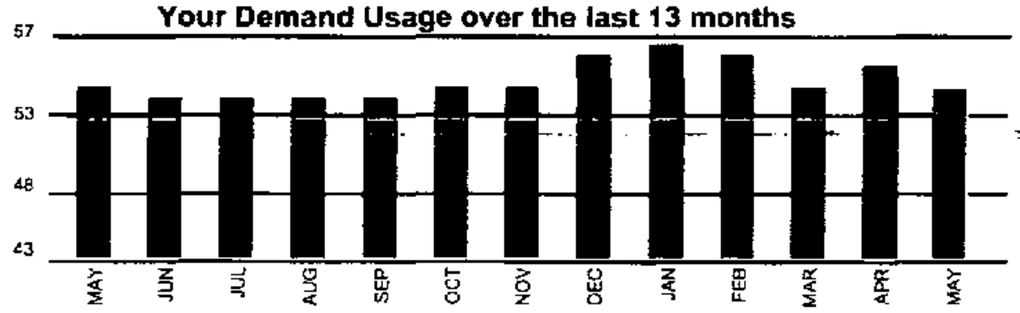
JUN 03 2011
REC'D

Usage History



Your Demand Usage over the last 13 months



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Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

6993 0.6290 MB 0.390 23 16 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 313-0195.000

Total Due By June 15, 2011	**$ 909.23**
After Due Date Pay	**$ 928.19**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10313019500070009281900090923 4 0

AW900271995 452200043028888

IMPORTANT CUSTOMER INFORMATION

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AW900277072 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 313-0175.000 6777
Customer Name: Tennessee American Water Co
Service Address: S Bluff Rd
Other
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		13.32
Sales Tax		0.20
Total New Charges	**$**	**13.52**
Total Balance Due	**$**	**13.52**
Payment Due Date		**Jul 14, 2011**

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JUL 05 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 313-0175.000

Total Due By July 14, 2011	**$ 13.52**
After Due Date Pay	**$ 14.19**

6777 0.6290 MB 0.390 23 6 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

1031301750001000014190000013528 0

Customer Se AW900277072 452200043028888

www.epb.net 6777

Statement of Usage

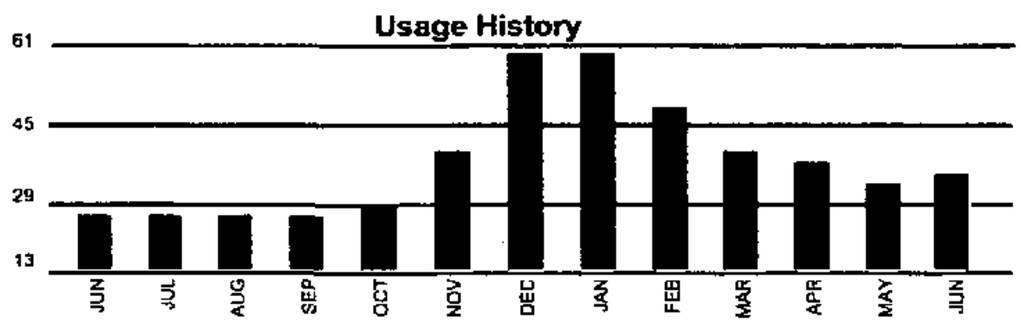
Meter Number		222980
New KWH Meter Reading - Actual	06/27/2011	11993
Previous KWH Meter Reading - Actual	05/26/2011	11959
Total KWH Used This Period		34

Statement of Account History

Previous Balance	$	13.09
Payment Received 06/14/11		13.09CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	34 kWh @ $0.0757		2.58
Fuel Cost Adjustment			0.84
Sales Tax			0.20
Total Current Charges		$	13.52
Total Due		$	13.52



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	34	$ 13.32	$ 0.42
Last Month	30	30	$ 12.90	$ 0.43
Last Year	31	25	$ 12.33	$ 0.39

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900277083 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 313-0195.000 6778
Customer Name: Tennessee American Water Co
Service Address: 3635 Elder Mountain Rd
Other 1
Chattanooga, TN 37419
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		1,592.36
Sales Tax		23.89
Total New Charges	**$**	**1,616.25**
Total Balance Due	**$**	**1,616.25**
Payment Due Date		**Jul 14, 2011**

SNET
JUL 05 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 313-0195.000

Total Due By July 14, 2011	**$**	**1,616.25**
After Due Date Pay	**$**	**1,642.17**

6778 0.6290 MB 0.390 23 6 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

1031301950007001642170016162597 0

Customer Se AW900277083 4522000430288888

www.epb.net 6778

Statement of Usage

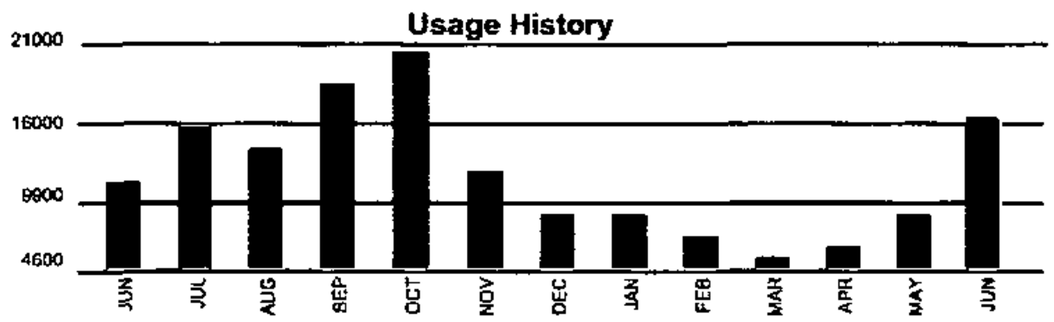
Meter Number		232142
New KWH Meter Reading - Actual	06/27/2011	4221
Previous KWH Meter Reading - Actual	05/26/2011	4030
Difference		191
Multiplier		80
Total KWH Used This Period		15280
Meter Number		232142
New KW Meter Reading - Actual	06/27/2011	0.680
Previous KW Meter Reading - Actual	05/26/2011	0.000
Difference		0.680
Multiplier		80
Total KW Used This Period		54.400

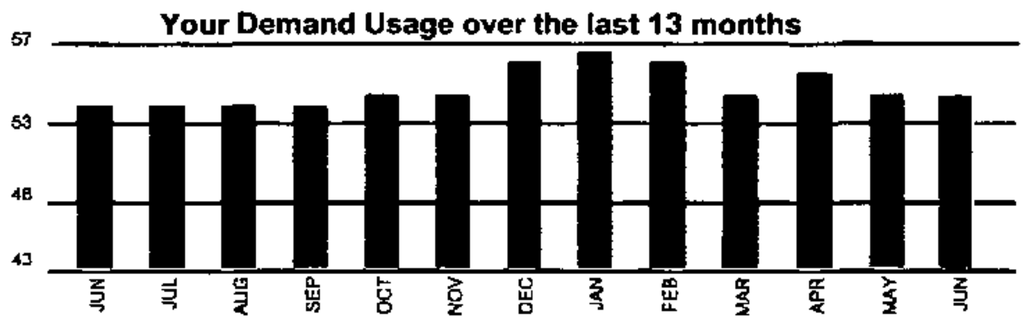
Statement of Account History

Previous Balance	$	909.23
Payment Received 06/14/11		909.23CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.0757		1,135.50
Usage Charge	280 kWh @ $0.03079		8.62
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	4.400 kW @ $14.04		61.78
Fuel Cost Adjustment			376.56
Sales Tax			23.89
Total Current Charges		$	1,616.25
	Total Due	$	1,616.25





CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900281998 452200043028888

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 313-0175.000 6748
Customer Name: Tennessee American Water Co
Service Address: S Bluff Rd
Other
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		13.38
Sales Tax		0.20
Total New Charges	**$**	**13.58**
Total Balance Due	**$**	**13.58**
Payment Due Date		**Aug 12, 2011**

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)

epb Electric Power

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 313-0175.000

Total Due By August 12, 2011	**$**	**13.58**
After Due Date Pay	**$**	**14.25**

6748 0.6290 MB 0.390 23 4 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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REC'D

10313017500010000142500001358 2 0

Customer Se AW900281998 452200043028888

www.epb.net 6748

Statement of Usage

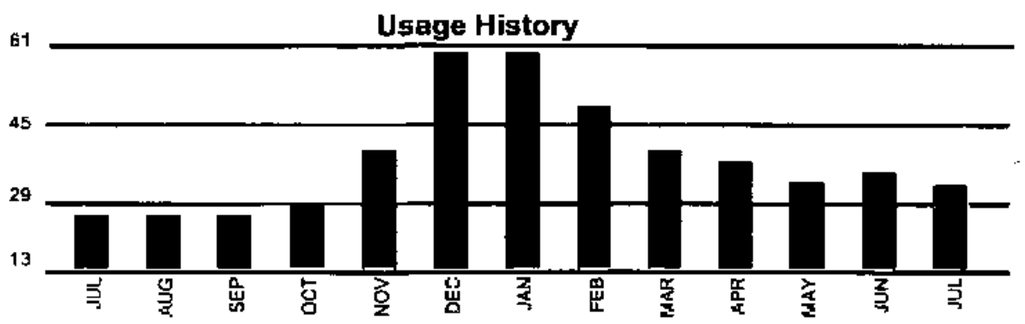
Meter Number		222980
New KWH Meter Reading - Actual	07/26/2011	12025
Previous KWH Meter Reading - Actual	06/27/2011	11993
Total KWH Used This Period		32

Statement of Account History

Previous Balance	$	13.52
Payment Received 07/11/11		13.52CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	32 kWh @ $0.08072		2.58
Fuel Cost Adjustment			0.90
Sales Tax			0.20
Total Current Charges		$	13.58
Total Due		$	13.58



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	32	$ 13.38	$ 0.46
Last Month	32	34	$ 13.32	$ 0.41
Last Year	31	25	$ 12.39	$ 0.39

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900282001 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 313-0195.000 6749
Customer Name: Tennessee American Water Co
Service Address: 3635 Elder Mountain Rd
Other 1
Chattanooga, TN 37419
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)

Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		1,537.61
Sales Tax		23.06
Total New Charges	**$**	**1,560.67**
Total Balance Due	**$**	**1,560.67**
Payment Due Date		**Aug 12, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 313-0195.000

Total Due By August 12, 2011	**$**	**1,560.67**
After Due Date Pay	**$**	**1,586.05**

Amount Enclosed $ _____

6749 0.6290 MB 0.390 23 4 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
AUG 01 2011
REC'D

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

1031301950007001586050015606750

Customer Se AW900282001 452200043028888

www.epb.net [illegible] 6749

Statement of Usage

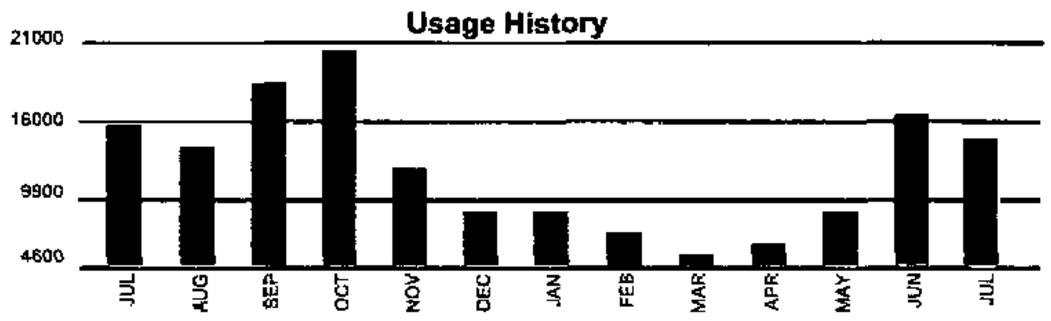
Meter Number		232142
New KWH Meter Reading - Actual	07/26/2011	4393
Previous KWH Meter Reading - Actual	06/27/2011	4221
Difference		172
Multiplier		80
Total KWH Used This Period		13760
Meter Number		232142
New KW Meter Reading - Actual	07/26/2011	0.653
Previous KW Meter Reading - Actual	06/27/2011	0.000
Difference		0.653
Multiplier		80
Total KW Used This Period		52.240

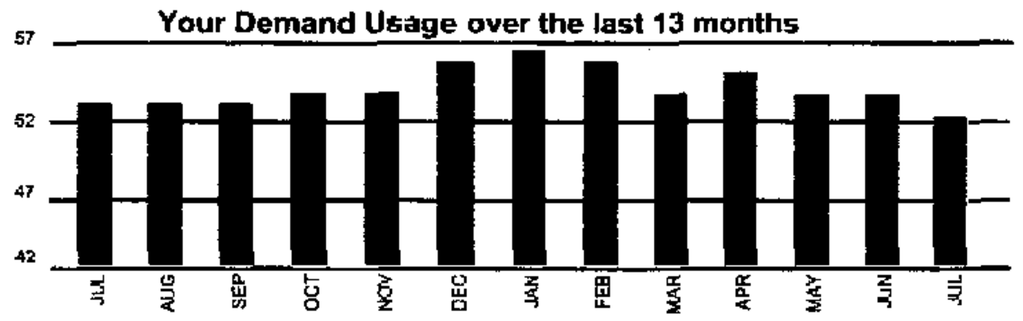
Statement of Account History

Previous Balance	$	1,616.25
Payment Received 07/11/11		1,616.25CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	13760 kWh @ $0.08072		1,110.70
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	2.240 kW @ $14.04		31.45
Fuel Cost Adjustment			385.56
Sales Tax			23.06
Total Current Charges		$	1,560.67
	Total Due	$	1,560.67





CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900287820 45220004302888 8

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 313-0175.000 6861
Customer Name: Tennessee American Water Co
Service Address: S Bluff Rd
Other
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Important Messages

Help struggling local families get the basic utilities they need

No one should have to go without essentials like power or water. But in these tough times, many Chattanooga families are struggling just to afford the basics. You can help by donating to **Power Share.**

Simply add $1 to your EPB bill, or make a one-time donation or monthly pledge online at epb.net.

Your contribution will go directly to United Way 211, an outreach program that qualifies and distributes 100% of donated funds to those who need it most.

For more information, visit **epb.net/about** and click **Power Share.**

Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		13.29
Sales Tax		0.20
Total New Charges	**$**	**13.49**
Total Balance Due	**$**	**13.49**
Payment Due Date		**Sep 13, 2011**

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SEP 01 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 313-0175.000

Total Due By September 13, 2011	**$**	**13.49**
After Due Date Pay	**$**	**14.15**

6861 0.6290 MB 0.390 23 8 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10313017500010000141500000013492 0

Customer S AW900287820 452200043028888

6661

Statement of Usage

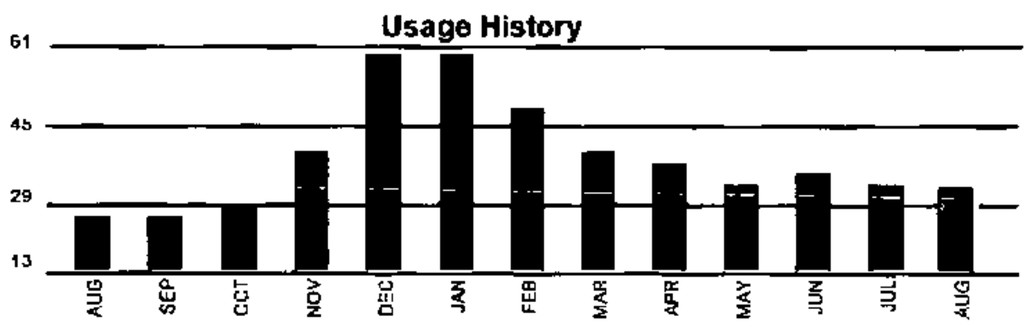
Meter Number		222980
New KWH Meter Reading - Actual	08/25/2011	12056
Previous KWH Meter Reading - Actual	07/26/2011	12025
Total KWH Used This Period		31

Statement of Account History

Previous Balance	$	13.58
Payment Received 08/09/11		13.58CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	31 kWh @ $0.08072		2.50
Fuel Cost Adjustment			0.89
Sales Tax			0.20
Total Current Charges		$	13.49
	Total Due	$	13.49



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	31	$ 13.29	$ 0.44
Last Month	29	32	$ 13.38	$ 0.46
Last Year	30	25	$ 12.41	$ 0.41

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900287823 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 313-0195.000 6862
Customer Name: Tennessee American Water Co
Service Address: 3635 Elder Mountain Rd
Other 1
Chattanooga, TN 37419
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Help struggling local families get the basic utilities they need

No one should have to go without essentials like power or water. But in these tough times, many Chattanooga families are struggling just to afford the basics. You can help by donating to **Power Share.**

Simply add $1 to your EPB bill, or make a one-time donation or monthly pledge online at epb.net.

Your contribution will go directly to United Way 211, an outreach program that qualifies and distributes 100% of donated funds to those who need it most.

For more information, visit **epb.net/about** and click **Power Share.**

epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		1,837.65
Sales Tax		27.56
Total New Charges	**$**	**1,865.21**
Total Balance Due	**$**	**1,865.21**
Payment Due Date		**Sep 13, 2011**

SNET
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If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 313-0195.000

Total Due By September 13, 2011	**$**	**1,865.21**
After Due Date Pay	**$**	**1,893.59**

6862 0.6290 MB 0.390 23 8 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10313019500070018935900186521 2 0

Customer S AW900287823 452200043028888

Statement of Usage

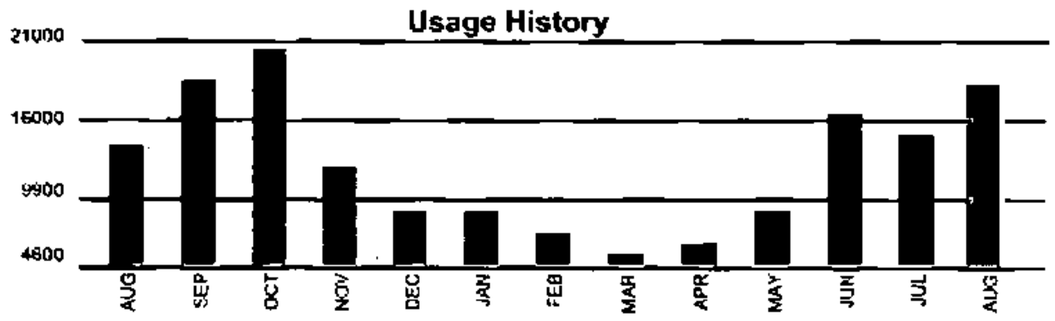
Meter Number		232142
New KWH Meter Reading - Actual	08/25/2011	4613
Previous KWH Meter Reading - Actual	07/26/2011	4393
Difference		220
Multiplier		80
Total KWH Used This Period		17600
Meter Number		232142
New KW Meter Reading - Actual	08/25/2011	0.650
Previous KW Meter Reading - Actual	07/26/2011	0.000
Difference		0.650
Multiplier		80
Total KW Used This Period		52.000

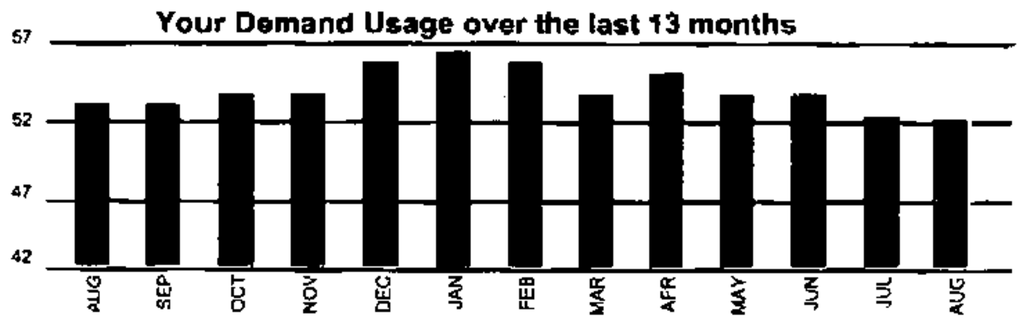
Statement of Account History

Previous Balance	$	1,560.67
Payment Received 08/09/11		1,560.67 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08072		1,210.80
Usage Charge	2600 kWh @ $0.03355		87.23
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	2.000 kW @ $14.04		28.08
Fuel Cost Adjustment			501.64
Sales Tax			27.56
Total Current Charges		$	1,865.21
Total Due		$	1,865.21





CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900292588 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 313-0175.000 6879
Customer Name: Tennessee American Water Co
Service Address: S Bluff Rd
Other
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		13.26
Sales Tax		0.20
Total New Charges	**$**	**13.46**
Total Balance Due	**$**	**13.46**
Payment Due Date		**Oct 12, 2011**

Important Messages

Save time. Pay online.

It's easy and hassle-free—just go to **epb.net**, click on **Pay Your Bill** to login.

- **Request a payment extension**
- **Pay your bill**
- **Set up automatic payments**

Electric Power

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Fiber Optics

Learn more at **epbFI.com** or 648-1372

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If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 313-0175.000

Total Due By October 12, 2011	**$**	**13.46**
After Due Date Pay	**$**	**14.12**

6879 0.6290 MB 0.390 23 8 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10313017500010000141200001346 5 0

Customer Se AW900292588 45220004302888 8

www.epb.net 6879

Statement of Usage

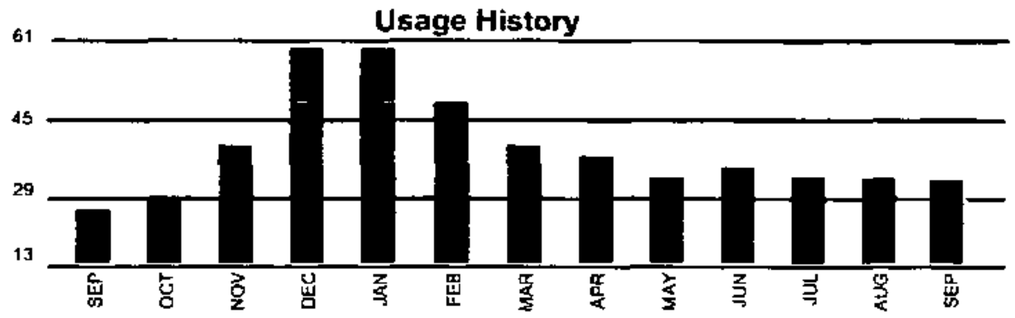
Meter Number		222980
New KWH Meter Reading - Actual	09/23/2011	12087
Previous KWH Meter Reading - Actual	08/25/2011	12056
Total KWH Used This Period		31

Statement of Account History

Previous Balance		$	13.49
Payment Received 09/09/11			13.49CR
Balance Forward		$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	31 kWh @ $0.08072		2.50
Fuel Cost Adjustment			0.86
Sales Tax			0.20
Total Current Charges		$	13.46
	Total Due	$	13.46



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	31	$ 13.26	$ 0.46
Last Month	30	31	$ 13.29	$ 0.44
Last Year	30	23	$ 12.25	$ 0.40

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900292591 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 313-0195.000 6880
Customer Name: Tennessee American Water Co
Service Address: 3635 Elder Mountain Rd
Other 1
Chattanooga, TN 37419
Rate Class: GSA/GPS >50 <1000KW

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		1,602.02
Sales Tax		24.03
Total New Charges	**$**	**1,626.05**
Total Balance Due	**$**	**1,626.05**
Payment Due Date		**Oct 12, 2011**

Important Messages

Save time. Pay online.

It's easy and hassle-free—just go to **epb.net**, click on **Pay Your Bill** to login.

- **Request a payment extension**
- **Pay your bill**
- **Set up automatic payments**

epb Electric Power

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epb Fiber Optics

Learn more at **epbFI.com** or 648-1372

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SEP 30 2011
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If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 313-0195.000

Total Due By October 12, 2011	**$**	**1,626.05**
After Due Date Pay	**$**	**1,652.07**

6880 0.6290 MB 0.390 23 8 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10313019500070016520700162605O O

Customer Se AW900292591 452200043028888

www.epb.net

6880

Statement of Usage

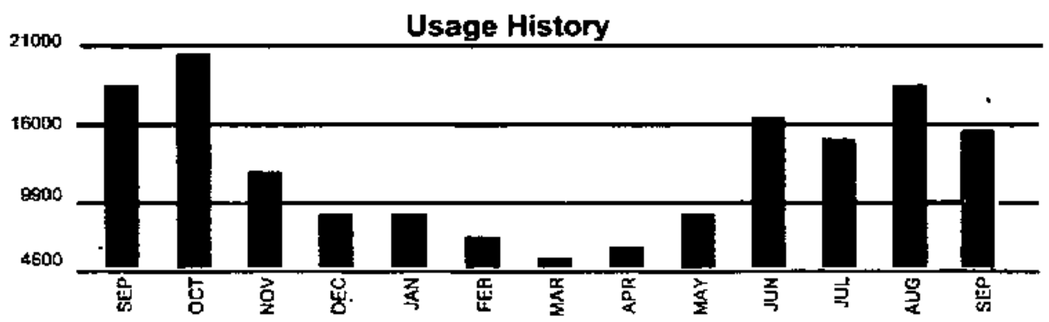
Meter Number		232142
New KWH Meter Reading - Actual	09/23/2011	4794
Previous KWH Meter Reading - Actual	08/25/2011	4613
Difference		181
Multiplier		80
Total KWH Used This Period		14480
Meter Number		232142
New KW Meter Reading - Actual	09/23/2011	0.644
Previous KW Meter Reading - Actual	08/25/2011	0.000
Difference		0.644
Multiplier		80
Total KW Used This Period		51.520

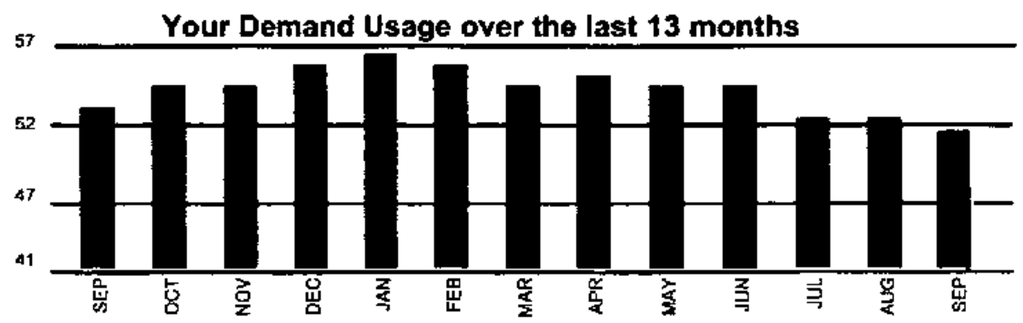
Statement of Account History

Previous Balance	$	1,865.21
Payment Received 09/09/11		1,865.21 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	14480 kWh @ $0.08072		1,168.82
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	1.520 kW @ $14.04		21.34
Fuel Cost Adjustment			401.96
Sales Tax			24.03
Total Current Charges		$	1,626.05
	Total Due	$	1,626.05





CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900298109 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 313-0175.000 6795
Customer Name: Tennessee American Water Co
Service Address: S Bluff Rd
Other
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Important Messages

Avoid surprises. Get predictable power bills with Budget Billing.

- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		14.17
Sales Tax		0.21
Total New Charges	**$**	**14.38**
Total Balance Due	**$**	**14.38**
Payment Due Date		**Nov 10, 2011**

SNET
OCT 31 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 313-0175.000

Total Due By November 10, 2011	**$**	**14.38**
After Due Date Pay	**$**	**15.09**

6795 0.6290 MB 0.390 23 4 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10313017500010000150900014383 0

Customer Se AW900298109 4522000430288888

www.epb.net 6795

Statement of Usage

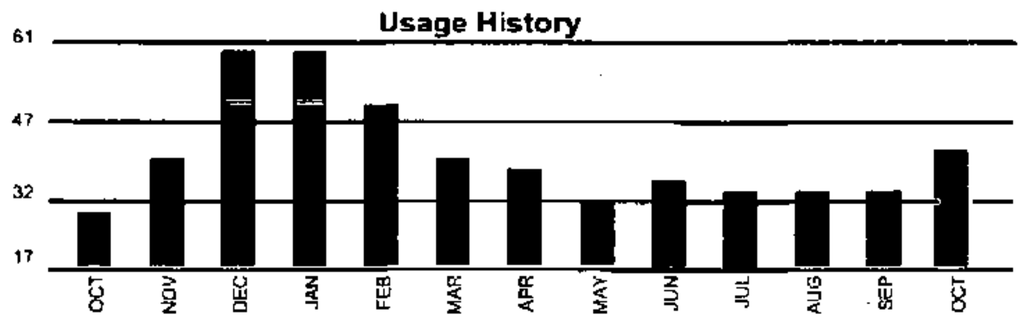
Meter Number		222980
New KWH Meter Reading - Actual	10/24/2011	12127
Previous KWH Meter Reading - Actual	09/23/2011	12087
Total KWH Used This Period		40

Statement of Account History

Previous Balance	$	13.46
Payment Received 10/11/11		13.46CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	40 kWh @ $0.08256		3.30
Fuel Cost Adjustment			0.97
Sales Tax			0.21
Total Current Charges		$	14.38
Total Due		$	14.38



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	40	$ 14.17	$ 0.46
Last Month	29	31	$ 13.26	$ 0.45
Last Year	31	27	$ 12.78	$ 0.41

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900298506 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 313-0195.000 60
Customer Name: Tennessee American Water Co
Service Address: 3635 Elder Mountain Rd
Other 1
Chattanooga, TN 37419
Rate Class: GSA/GPS >50 <1000KW

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		2,372.38
Sales Tax		35.59
Total New Charges	**$**	**2,407.97**
Total Balance Due	**$**	**2,407.97**
Payment Due Date		Nov 11, 2011

Important Messages

Avoid surprises. Get predictable power bills with Budget Billing.

- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

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epb Fiber Optics

Learn more at epbFi.com or 648-1372

SNET
OCT 31 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 313-0195.000

Total Due By November 11, 2011	**$ 2,407.97**
After Due Date Pay	**$ 2,441.69**

60 0.6290 SP 0.440 1 1 60
#BWNLYVB **********SNGLP

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10313019500070024416900240797 8 0

Customer ID: AW900298506 452200043028888

www.epb.net

Electric Power Acct: 313-0195.000

60

Statement of Usage

Meter Number		232142
New KWH Meter Reading - Actual	10/24/2011	5140
Previous KWH Meter Reading - Actual	09/23/2011	4794
Difference		346
Multiplier		80
Total KWH Used This Period		27680
Meter Number		232142
New KW Meter Reading - Actual	10/24/2011	0.643
Previous KW Meter Reading - Actual	09/23/2011	0.000
Difference		0.643
Multiplier		80
Total KW Used This Period		51.440

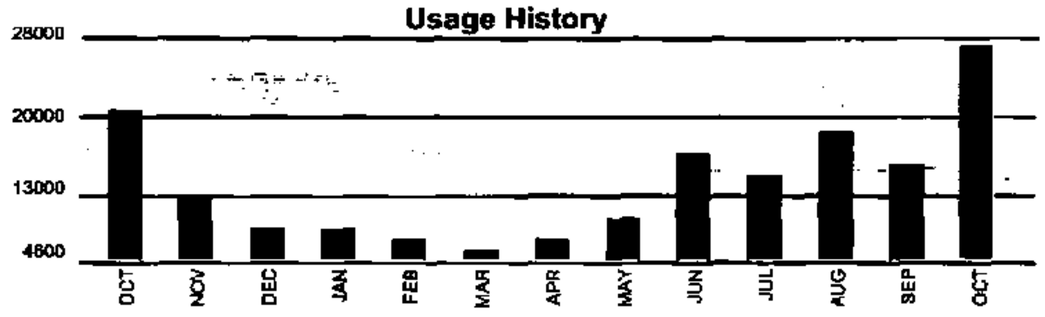
Statement of Account History

Previous Balance	$	1,626.05
Payment Received 10/11/11		1,626.05CR
Balance Forward	$	0.00

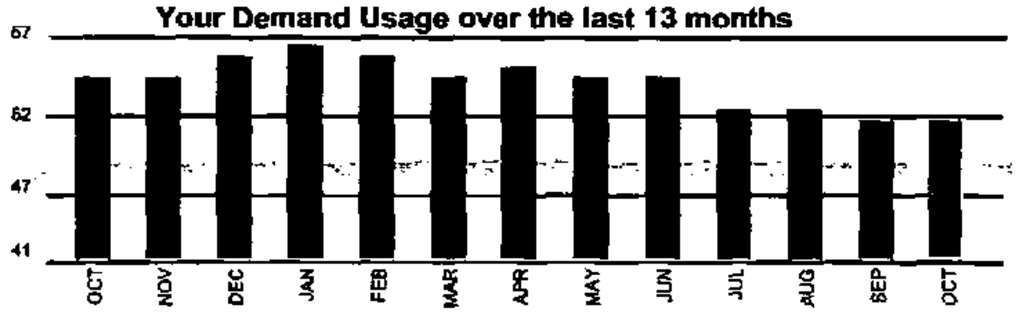
Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08256		1,238.40
Usage Charge	12680 kWh @ $0.0343		434.93
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	1.440 kW @ $14.38		20.71
Fuel Cost Adjustment			668.44
Sales Tax			35.59
Total Current Charges		$	2,407.97
	Total Due	$	2,407.97

Usage History



Your Demand Usage over the last 13 months



CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900303352 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 313-0175.000 6724
Customer Name: Tennessee American Water Co
Service Address: S Bluff Rd
Other
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		14.90
Sales Tax		0.22
Total New Charges	**$**	**15.12**
Total Balance Due	**$**	**15.12**
Payment Due Date		**Dec 13, 2011**

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

Electric Power

For your Internet, television, and telephone needs.

Fiber Optics

Learn more at **epbFi.com** or 648-1372

SNET
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REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 313-0175.000

Total Due By December 13, 2011	**$**	**15.12**
After Due Date Pay	**$**	**15.87**

6724 0.6290 MB 0.390 23 5 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10313017500010000158700001512l 0

Customer S AW900303352 452200043028888

www.epb.net **Electric Power Acct:** 313-0175.000 6724

Statement of Usage

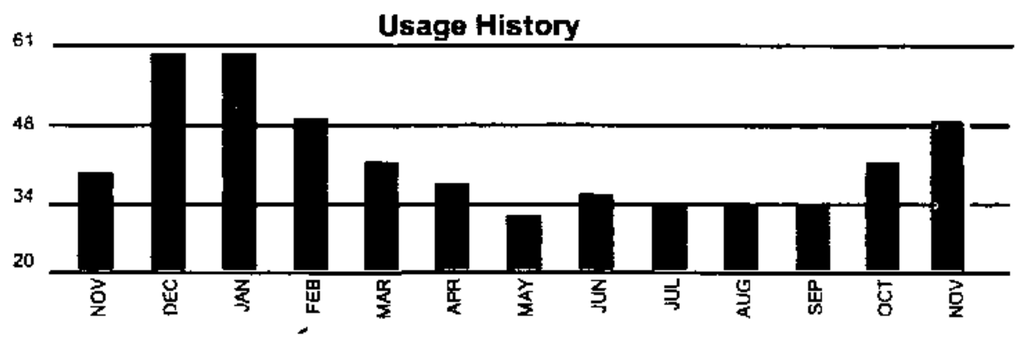
Meter Number		222980
New KWH Meter Reading - Actual	11/23/2011	12174
Previous KWH Meter Reading - Actual	10/24/2011	12127
Total KWH Used This Period		47

Statement of Account History

Previous Balance	$	14.38
Payment Received 11/07/11		14.38CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	47 kWh @ $0.08256		3.88
Fuel Cost Adjustment			1.12
Sales Tax			0.22
Total Current Charges		$	15.12
Total Due		$	15.12



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	47	$ 14.90	$ 0.50
Last Month	31	40	$ 14.17	$ 0.45
Last Year	32	38	$ 13.80	$ 0.43

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900303613 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 313-0195.000 58
Customer Name: Tennessee American Water Co
Service Address: 3635 Elder Mountain Rd
Other 1
Chattanooga, TN 37419
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

Electric Power
For your Internet, television, and telephone needs.
Fiber Optics
Learn more at **epbFI.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		3,164.14
Sales Tax		47.46
Total New Charges	**$**	**3,211.60**
Total Balance Due	**$**	**3,211.60**
Payment Due Date		Dec 14, 2011

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REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 313-0195.000

Total Due By December 14, 2011	**$**	**3,211.60**
After Due Date Pay	**$**	**3,253.24**

58 0.6290 SP 0.440 1 1 58
#BWNLYVB **********SNGLP

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10313019500070032532400321160 4 0

AW900303613 45220004302888

Customer

www.epb.net

Electric Power Acct: 313-0195.000

58

Statement of Usage

Meter Number		232142
New KWH Meter Reading - Actual	11/23/2011	5665
Previous KWH Meter Reading - Actual	10/24/2011	5140
Difference		525
Multiplier		80
Total KWH Used This Period		42000
Meter Number		232142
New KW Meter Reading - Actual	11/23/2011	0.626
Previous KW Meter Reading - Actual	10/24/2011	0.000
Difference		0.626
Multiplier		80
Total KW Used This Period		50.080

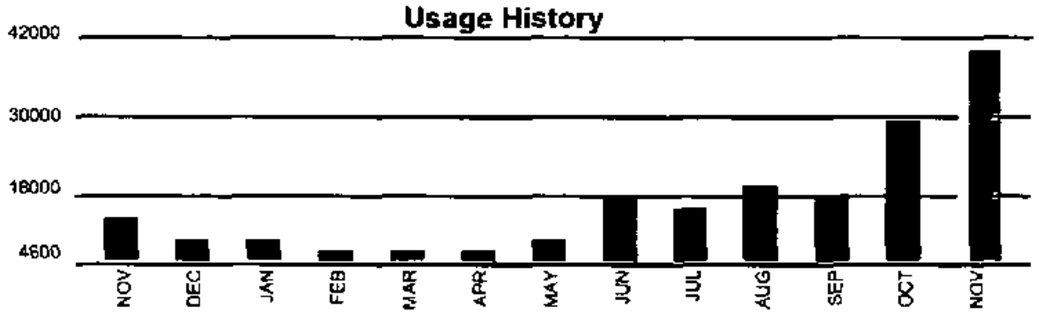
Statement of Account History

Previous Balance	$	2,407.97
Payment Received 11/07/11		2,407.97 CR
Balance Forward	$	0.00

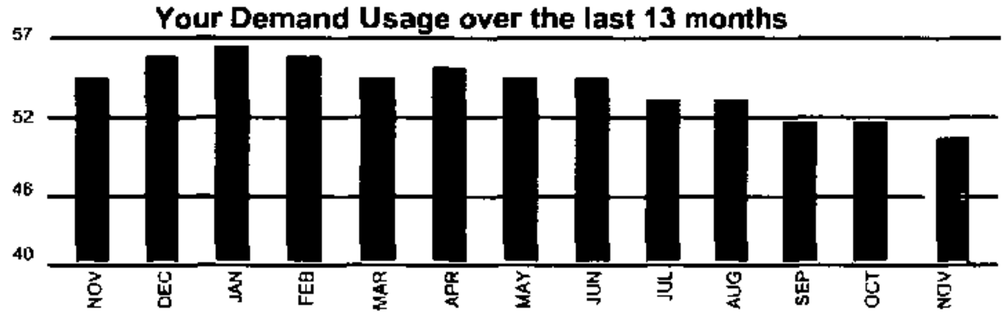
Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08256		1,238.40
Usage Charge	27000 kWh @ $0.0343		926.10
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	.080 kW @ $14.38		1.15
Fuel Cost Adjustment			988.59
Sales Tax			47.46
Total Current Charges		$	3,211.60
	Total Due	$	3,211.60

Usage History



Your Demand Usage over the last 13 months



CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900248359 452200042628888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 156-0745.000 6066
Customer Name: Tennessee American Water Co
Service Address: Elmendorf St.
Other 2
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
221340	KWH	12/08/10	01/08/11	21586	21815	229	160	36640
221340	KW	12/08/10	01/08/11	0.000	0.355	0.355	160	56.800

Current Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.09499	$	1,424.85
Usage Charge	21640 kWh @ $0.04981	$	1,077.88
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	6.800 kW @ $14.04	$	95.48
Fuel Cost Adjustment		$	207.48
Sales Tax		$	42.23
Total Current Charges		$	2,857.82

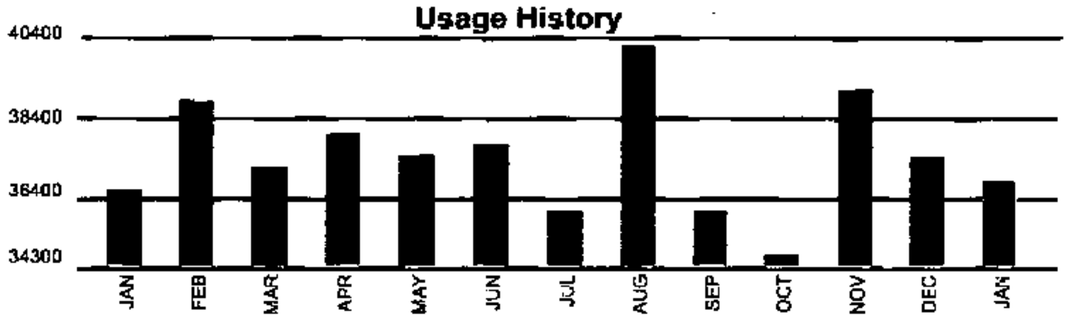
Please Pay By January 26, 2011

Total Due	**$**	**2,857.82**

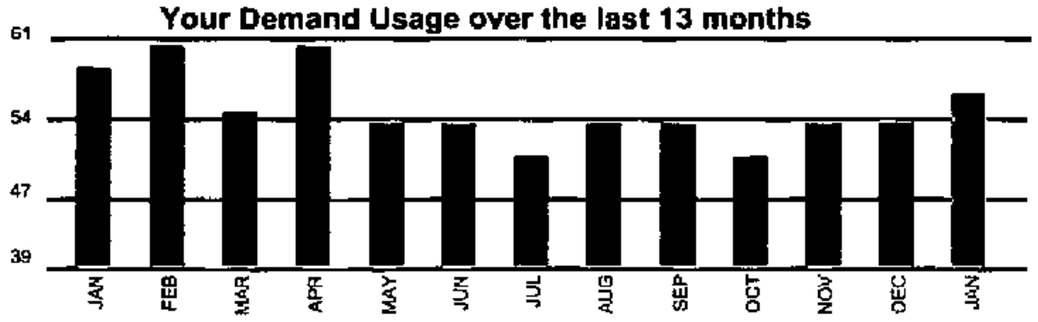
Previous Account History

Previous Balance	$	2,815.76
Payment Received 12/28/10	$	2,815.76CR
Balance Forward	$	0.00

Usage History



Your Demand Usage over the last 13 months



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 156-0745.000

Total Due By January 26, 2011	**$**	**2,857.82**
After Due Date Pay	**$**	**2,895.98**

6066 0.6290 MB 0.382 21 48 8
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

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REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10156074500020028959800285782 8 0

AW900248359 452200042628888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services ca
423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900252622 45220004302888 8

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 156-0745.000 6085
Customer Name: Tennessee American Water Co
Service Address: Elmendorf St.
Other 2
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
221340	KWH	01/08/11	02/08/11	21815	22067	252	160	40320
221340	KW	01/08/11	02/08/11	0.000	0.356	0.356	160	56.960

Current Charges

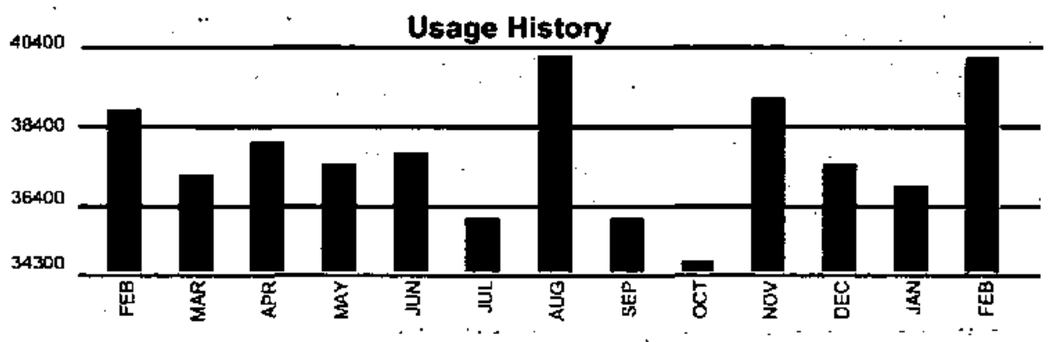
Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.09499	$	1,424.85
Usage Charge	25320 kWh @ $0.04981	$	1,261.19
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	6.960 kW @ $14.04	$	97.72
Fuel Cost Adjustment		$	181.53
Sales Tax		$	44.63
Total Current Charges		$	3,019.82

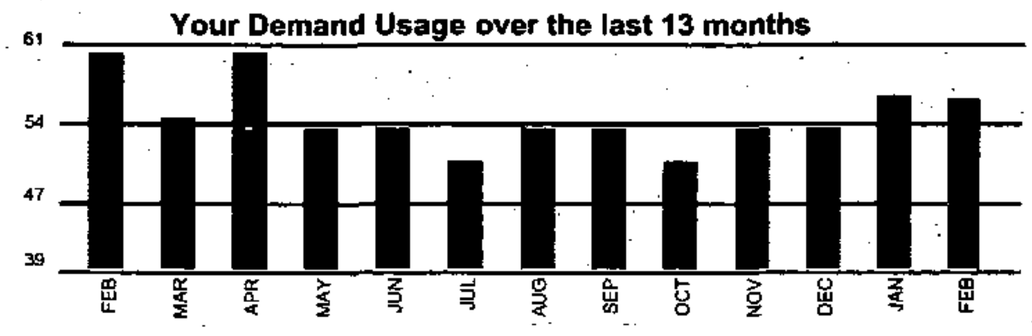
Previous Account History

Previous Balance	$	2,857.82
Payment Received 01/21/11	$	2,857.82CR
Balance Forward	$	0.00

Please Pay By February 25, 2011

Total Due $ 3,019.82





Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 156-0745.000

Total Due By February 25, 2011	**$**	**3,019.82**
After Due Date Pay	**$**	**3,059.57**

Amount Enclosed $ _____

6085 0.6290 MB 0.382 21 50 7
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

REC'D
FEB 14 2011
SNET

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10156074500020030595700301982 2 0

AW900252622 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900257570 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 156-0745.000 5991
Customer Name: Tennessee American Water Co
Service Address: Elmendorf St.
Other 2
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
221340	KWH	02/08/11	03/09/11	22067	22286	219	160	35040
221340	KW	02/08/11	03/09/11	0.000	0.336	0.336	160	53.760

Current Charges			
Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.09499	$	1,424.85
Usage Charge	20040 kWh @ $0.04981	$	998.19
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	3.760 kW @ $14.04	$	52.79
Fuel Cost Adjustment		$	222.10
Sales Tax		$	40.62
Total Current Charges		$	2,748.45

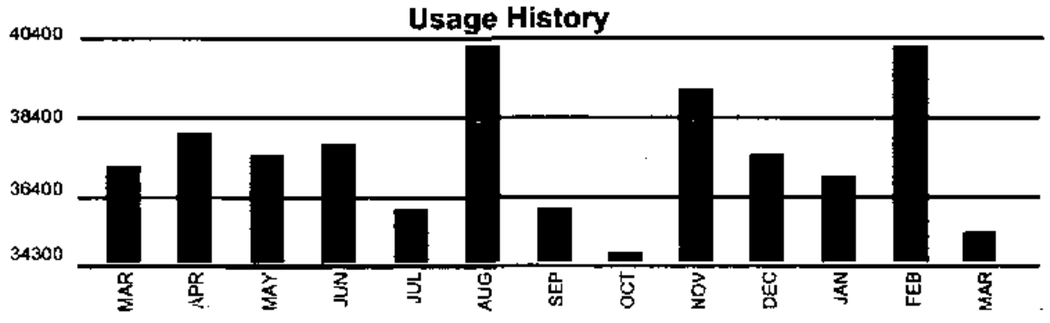
Previous Account History		
Previous Balance	$	3,019.82
Payment Received 02/17/11	$	3,019.82CR
Balance Forward	$	0.00

Please Pay By March 26, 2011

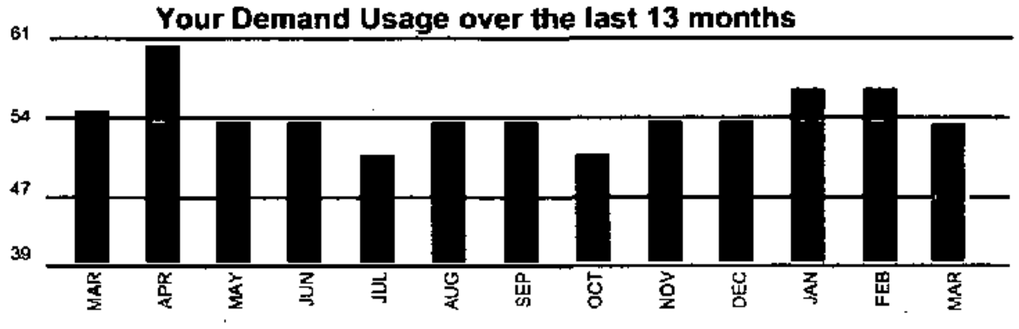
Total Due	$	2,748.45

SNET
MAR 14 2011
REC'D

Usage History



Your Demand Usage over the last 13 months



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

5991 0.6290 MB 0.382 21 52 8
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 156-0745.000

Total Due By March 26, 2011	$	2,748.45
After Due Date Pay	$	2,785.53

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10156074500020027855300274845 4 0

AW900257570 452200043028888

How to contact us in an emergency

To report a power outage or emergency, call us at 648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Ask EPB about energy management tips, rebates, and programs to help you save money on your electric bill.

- Learn about billing options
- Conduct a free residential energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find out about residential insulation, weatherization
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900263852 4522000430288888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 156-0745.000 6179
Customer Name: Tennessee American Water Co
Service Address: Elmendorf St.
Other 2
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
221340	KWH	03/09/11	04/08/11	22286	22523	237	160	37920
221340	KW	03/09/11	04/08/11	0.000	0.338	0.338	160	54.080

Current Charges

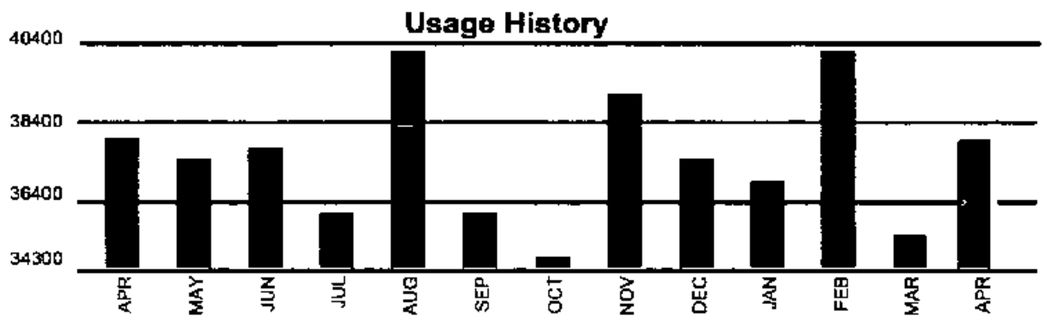
Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.0757	$	1,135.50
Usage Charge	22920 kWh @ $0.03079	$	705.71
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	4.080 kW @ $14.04	$	57.29
Fuel Cost Adjustment			931.11
Sales Tax		$	42.59
Total Current Charges		$	2,882.10

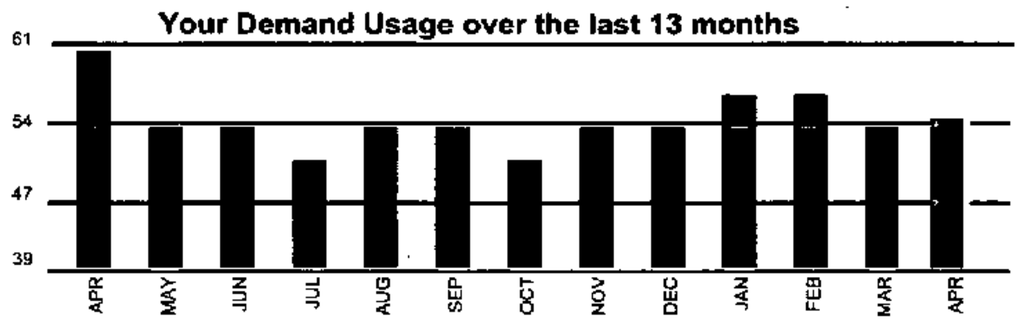
Previous Account History

Previous Balance	$	2,748.45
Payment Received 03/21/11	$	2,748.45CR
Balance Forward	$	0.00

Please Pay By April 28, 2011

Total Due $ 2,882.10





Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 156-0745.000

Total Due By April 28, 2011	**$**	**2,882.10**
After Due Date Pay	**$**	**2,920.50**

Amount Enclosed $ _____

6179 0.6290 MB 0.382 21 50 8
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
APR 18 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10156074500020029205000288210 4 0

AW900263852 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week)

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900269069 4522000430288888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 156-0745.000 5999
Customer Name: Tennessee American Water Co
Service Address: Elmendorf St.
Other 2
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

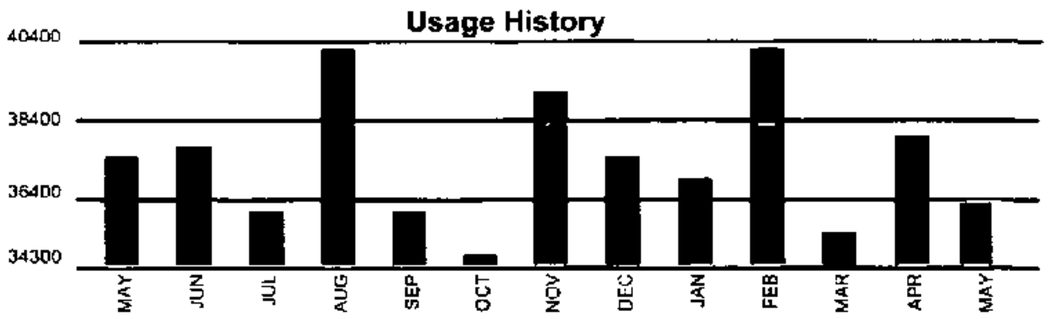
Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
221340	KWH	04/08/11	05/10/11	22523	22748	225	160	36000
221340	KW	04/08/11	05/10/11	0.000	0.336	0.336	160	53.760

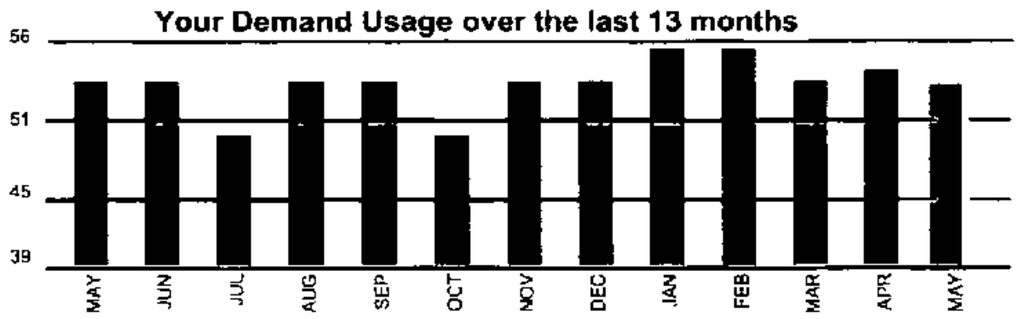
Current Charges			
Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.0757	$	1,135.50
Usage Charge	21000 kWh @ $0.03079	$	646.59
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	3.760 kW @ $14.04	$	52.79
Fuel Cost Adjustment			873.27
Sales Tax		$	40.77
Total Current Charges		$	2,758.82

Previous Account History		
Previous Balance	$	2,882.10
Payment Received 04/25/11	$	2,882.10CR
Balance Forward	$	0.00

Please Pay By May 27, 2011

Total Due	$	**2,758.82**





Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 156-0745.000

Total Due By May 27, 2011	**$**	**2,758.82**
After Due Date Pay	**$**	**2,796.00**

5999 0.6290 MB 0.390 21 51 9
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

SNET
MAY 16 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10156074500020027960002758824 0

AW900269069 452200043028888

- [illegible]
- [illegible]
- [illegible]
- [illegible]
- [illegible]
- [illegible]

Customer Bill Options

[illegible] Payment Options

You can help [illegible] Shared Charitable Program [illegible] through EPB's Power Share [illegible]

Ways to Pay

1. By Mail - [illegible]

2. [illegible] Shared Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 5:30 pm at the Downtown office or after 6:30 pm at the other walk-in locations will be posted the following work day.

4. Community Pay Stations - you can pay your bill at 7-Day stations located throughout the greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill [illegible]

5. EPB Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Touchtone - pay with your VISA, MasterCard, [illegible] checking account through SpeedPay

AW900274429 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 156-0745.000 5892
Customer Name: Tennessee American Water Co
Service Address: Elmendorf St.
Other 2
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		2,839.88
Sales Tax		42.60
Total New Charges	**$**	**2,882.48**
Total Balance Due	**$**	**2,882.48**
Payment Due Date		**Jun 28, 2011**

SNET
JUN 16 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182253
Chattanooga, TN 37422-7253

5892 0.6290 MB 0.390 21 47 9
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Electric Power Acct: 156-0745.000

Total Due By June 28, 2011	**$**	**2,882.48**
After Due Date Pay	**$**	**2,920.88**

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10156074500020029208800268248 4 0

Customer AW900274429 452200043028888

www.epb.net Electric Power Acct: 130-0745.000 5892

Statement of Usage

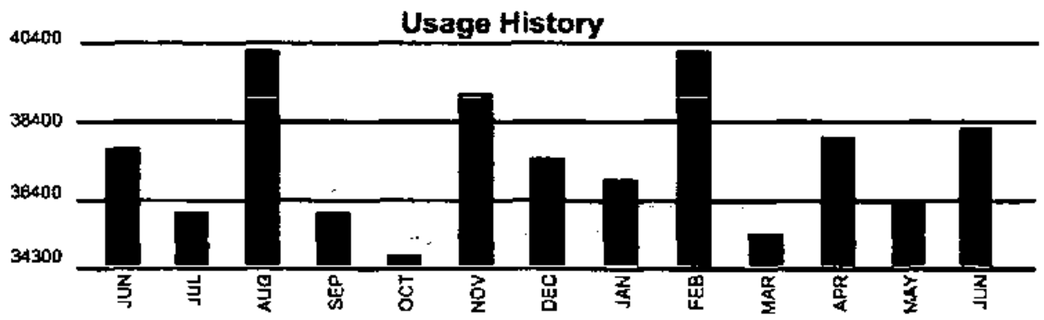
Meter Number		221340
New KWH Meter Reading - Actual	06/09/2011	22986
Previous KWH Meter Reading - Actual	05/10/2011	22748
Difference		238
Multiplier		160
Total KWH Used This Period		38080
Meter Number		221340
New KW Meter Reading - Actual	06/09/2011	0.336
Previous KW Meter Reading - Actual	05/10/2011	0.000
Difference		0.336
Multiplier		160
Total KW Used This Period		53.760

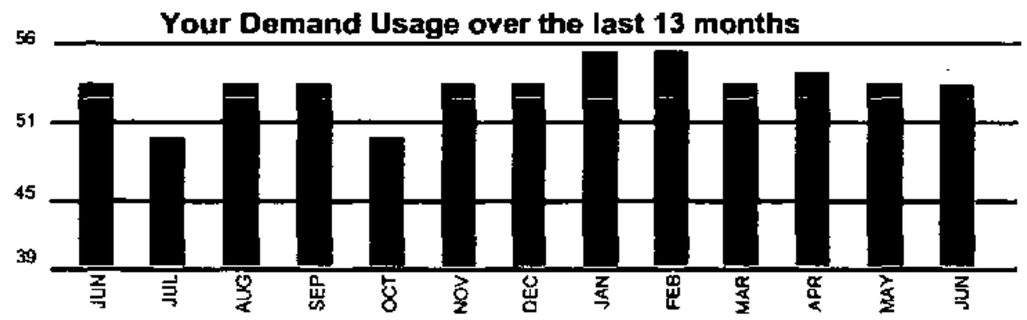
Statement of Account History

Previous Balance	$	2,758.82
Payment Received 05/27/11		2,758.82CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.0757		1,135.50
Usage Charge	23080 kWh @ $0.03079		710.63
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	3.760 kW @ $14.04		52.79
Fuel Cost Adjustment			931.06
Sales Tax			42.60
Total Current Charges		$	2,882.48
	Total Due	$	2,882.48





CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL:

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900279809 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 156-0745.000 6065
Customer Name: Tennessee American Water Co
Service Address: Elmendorf St.
Other 2
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)

epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		2,962.25
Sales Tax		44.43
Total New Charges	**$**	**3,006.68**
Total Balance Due	**$**	**3,006.68**
Payment Due Date		**Jul 28, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 156-0745.000

Total Due By July 28, 2011	**$**	**3,006.68**
After Due Date Pay	**$**	**3,046.30**

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

6065 0.6290 MB 0.390 21 49 9
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
JUL 18 2011
RECD

10156074500020030463000300668 2 0

Customer Se AW900279809 452200043028888 Billing Date: Jul 12, 2011

6065

Statement of Usage

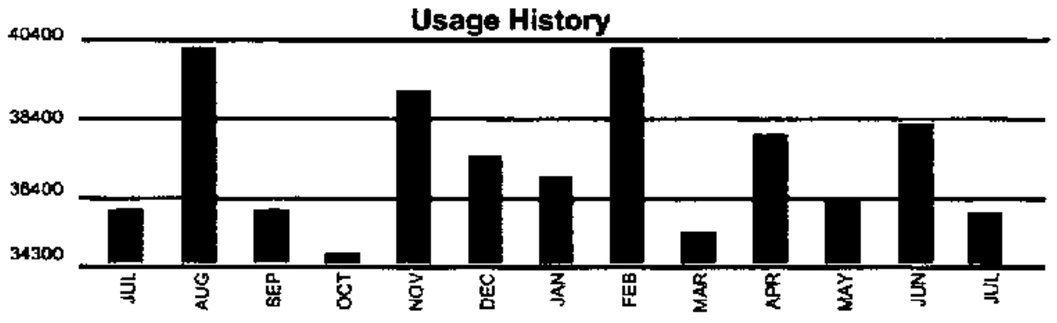
Meter Number		221340
New KWH Meter Reading - Actual	07/09/2011	23210
Previous KWH Meter Reading - Actual	06/09/2011	22986
Difference		224
Multiplier		160
Total KWH Used This Period		35840
Meter Number		221340
New KW Meter Reading - Actual	07/09/2011	0.333
Previous KW Meter Reading - Actual	06/09/2011	0.000
Difference		0.333
Multiplier		160
Total KW Used This Period		53.280

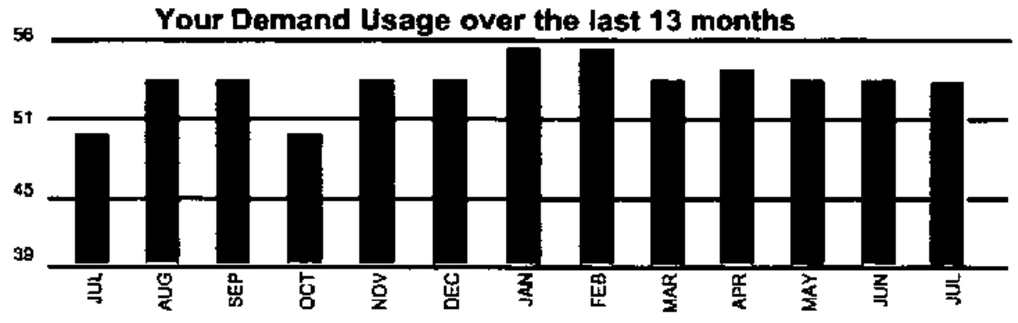
Statement of Account History

Previous Balance	$	2,882.48
Payment Received 06/23/11		2,882.48CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08072		1,210.80
Usage Charge	20840 kWh @ $0.03355		699.18
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	3.280 kW @ $14.04		46.05
Fuel Cost Adjustment			996.32
Sales Tax			44.43
Total Current Charges		$	3,006.68
	Total Due	$	3,006.68





CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900284824 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 156-0745.000 5961
Customer Name: Tennessee American Water Co
Service Address: Elmendorf St.
Other 2
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)

epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		3,267.78
Sales Tax		49.02
Total New Charges	**$**	**3,316.80**
Total Balance Due	**$**	**3,316.80**
Payment Due Date		Aug 27, 2011

SNET
AUG 15 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at www.epb.net .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 156-0745.000

Total Due By August 27, 2011	**$**	**3,316.80**
After Due Date Pay	**$**	**3,359.48**

5961 0.6290 MB 0.390 21 53 8
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10156074500020033594800331680 9 0

Customer S AW900284824 452200043028888

www.epb.net 5961

Statement of Usage

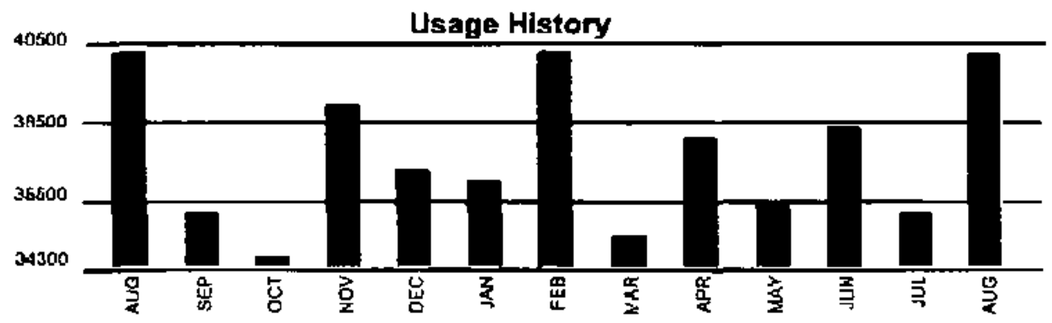
Meter Number		221340
New KWH Meter Reading - Actual	08/10/2011	23463
Previous KWH Meter Reading - Actual	07/09/2011	23210
Difference		253
Multiplier		160
Total KWH Used This Period		40480
Meter Number		221340
New KW Meter Reading - Actual	08/10/2011	0.333
Previous KW Meter Reading - Actual	07/09/2011	0.000
Difference		0.333
Multiplier		160
Total KW Used This Period		53.280

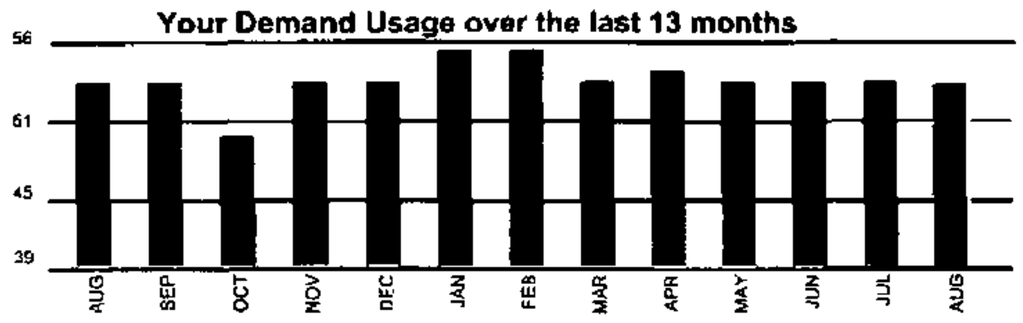
Statement of Account History

Previous Balance	$	3,006.68
Payment Received 07/27/11		3,006.68CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08072		1,210.80
Usage Charge	25480 kWh @ $0.03355		854.86
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	3.280 kW @ $14.04		46.05
Fuel Cost Adjustment			1,146.17
Sales Tax			49.02
Total Current Charges		$	3,316.80
	Total Due	$	3,316.80





CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900290041 45220004302888 8

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 156-0745.000 5835
Customer Name: Tennessee American Water Co
Service Address: Elmendorf St.
Other 2
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		2,922.92
Sales Tax		43.84
Total New Charges	**$**	**2,966.76**
Total Balance Due	**$**	**2,966.76**
Payment Due Date		**Sep 27, 2011**

Important Messages

Save time. Pay online.

It's easy and hassle-free—just go to **epb.net**, click on **Pay Your Bill** to login.

- **Request a payment extension**
- **Pay your bill**
- **Set up automatic payments**

Electric Power

For your internet, television, and telephone needs.

Fiber Optics

Learn more at **epbFi.com** or 648-1372

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If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 156-0745.000

Total Due By September 27, 2011	**$**	**2,966.76**
After Due Date Pay	**$**	**3,005.99**

5835 0.6290 MB 0.390 21 48 9
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10156074500020030059900296676 2 0

Customer Se AW900290041 4522000 43028888

www.epb.net 5835

Statement of Usage

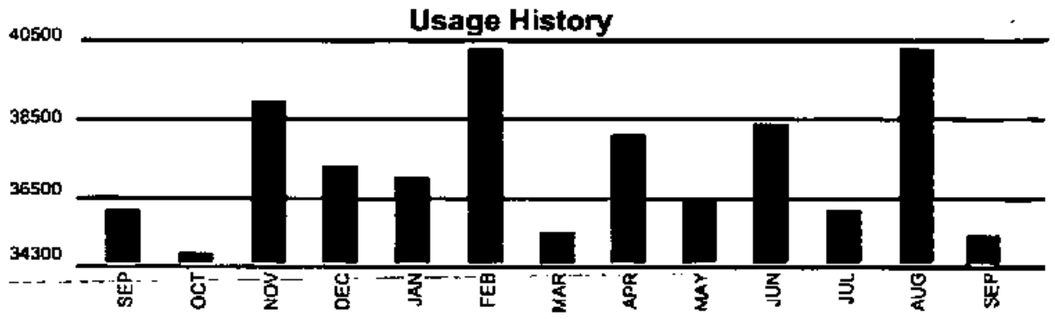
Meter Number		221340
New KWH Meter Reading - Actual	09/08/2011	23683
Previous KWH Meter Reading - Actual	08/10/2011	23463
Difference		220
Multiplier		160
Total KWH Used This Period		35200
Meter Number		221340
New KW Meter Reading - Actual	09/08/2011	0.337
Previous KW Meter Reading - Actual	08/10/2011	0.000
Difference		0.337
Multiplier		160
Total KW Used This Period		53.920

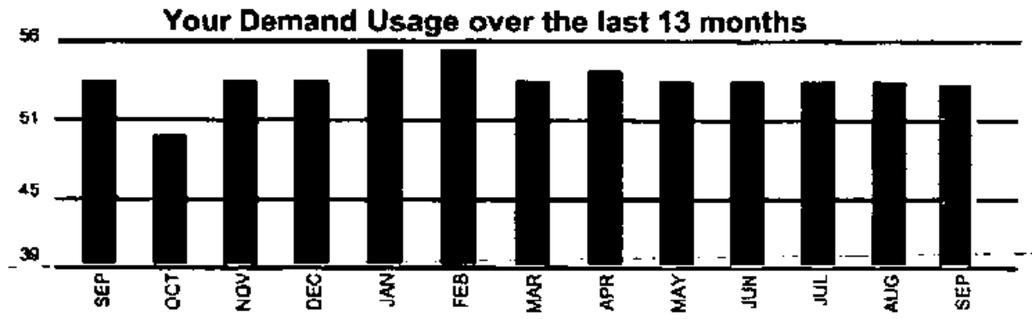
Statement of Account History

Previous Balance	$	3,316.80
Payment Received 08/24/11		3,316.80CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08072		1,210.80
Usage Charge	20200 kWh @ $0.03355		677.71
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	3.920 kW @ $14.04		55.03
Fuel Cost Adjustment			969.48
Sales Tax			43.84
Total Current Charges		$	2,966.76
	Total Due	$	2,966.76





CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900295364 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 156-0745.000 6045
Customer Name: Tennessee American Water Co
Service Address: Elmendorf St.
Other 2
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

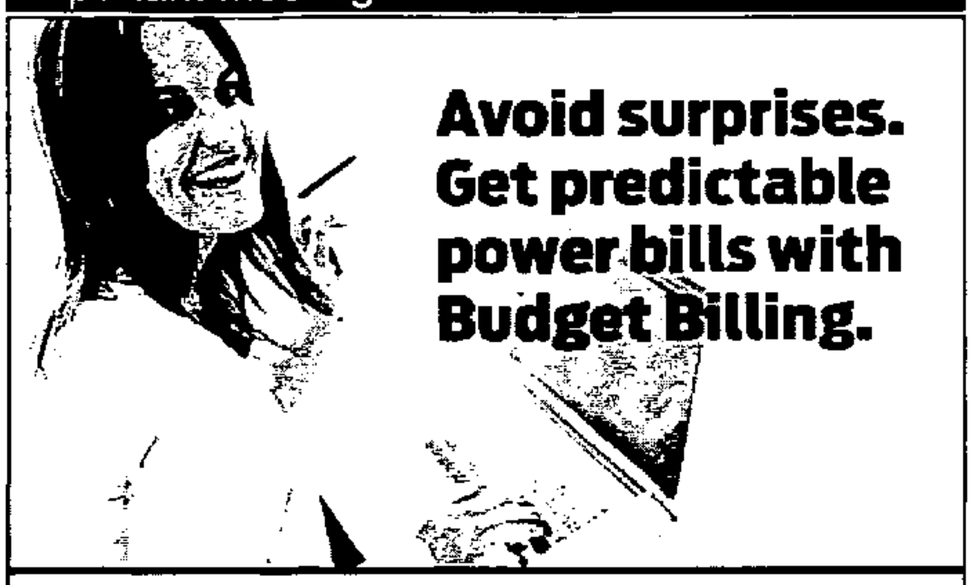
Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		2,860.15
Sales Tax		42.90
Total New Charges	**$**	**2,903.05**
Total Balance Due	**$**	**2,903.05**
Payment Due Date		Oct 26, 2011

Important Messages



- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFI.com** or 648-1372

SNET
OCT 14 2011
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If you have questions about your service, please call us at (423) 648 1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 156-0745.000

Total Due By October 26, 2011	**$**	**2,903.05**
After Due Date Pay	**$**	**2,941.65**

6045 0.6290 MB 0.390 21 50 9
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10156074500020029416 5002903052 0

Customer S AW900295364 452200043028888

www.epb.net **Electric Power Acct:** 156-0745.000 6045

Statement of Usage

Meter Number		221340
New KWH Meter Reading - Actual	10/07/2011	23904
Previous KWH Meter Reading - Actual	09/08/2011	23683
Difference		221
Multiplier		160
Total KWH Used This Period		35360
Meter Number		221340
New KW Meter Reading - Actual	10/07/2011	0.339
Previous KW Meter Reading - Actual	09/08/2011	0.000
Difference		0.339
Multiplier		160
Total KW Used This Period		54.240

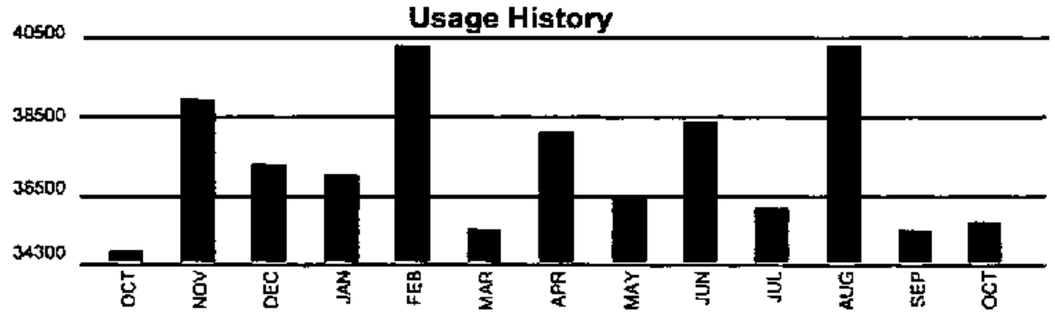
Statement of Account History

Previous Balance	$	2,966.76
Payment Received 09/22/11		2,966.76CR
Balance Forward	$	0.00

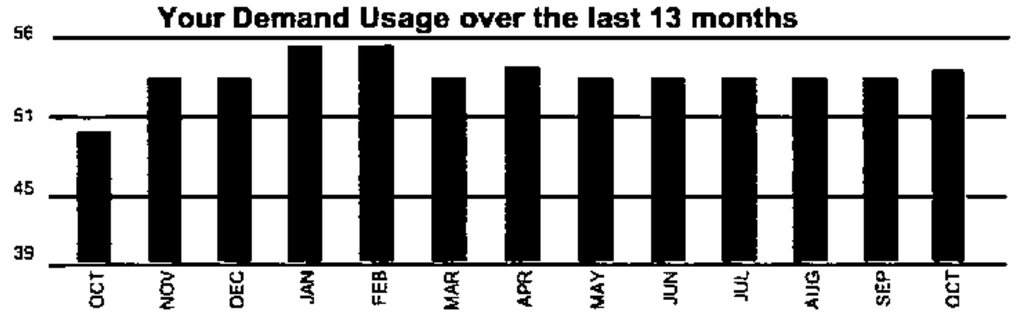
Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08256		1,238.40
Usage Charge	20360 kWh @ $0.0343		698.35
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	4.240 kW @ $14.38		60.97
Fuel Cost Adjustment			852.53
Sales Tax			42.90
Total Current Charges		$	2,903.05
	Total Due	$	2,903.05

Usage History



Your Demand Usage over the last 13 months



CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900300661 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 156-0745.000 5892
Customer Name: Tennessee American Water Co
Service Address: Elmendorf St.
Other 2
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFI.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		3,083.11
Sales Tax		46.25
Total New Charges	**$**	**3,129.36**
Total Balance Due	**$**	**3,129.36**
Payment Due Date		**Nov 25, 2011**

SNET
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REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 156-0745.000

Total Due By November 25, 2011	**$**	**3,129.36**
After Due Date Pay	**$**	**3,170.19**

5892 0.6290 MB 0.390 21 43 9
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's *EZPay* or *EBill Program*.**

10156074500020031701900312936O 0

Customer Se AW900300661 452200043028888

www.epb.net Electric Power Acct: 130-0745.000 5892

Statement of Usage

Meter Number		221340
New KWH Meter Reading - Actual	11/08/2011	24151
Previous KWH Meter Reading - Actual	10/07/2011	23904
Difference		247
Multiplier		160
Total KWH Used This Period		39520
Meter Number		221340
New KW Meter Reading - Actual	11/08/2011	0.340
Previous KW Meter Reading - Actual	10/07/2011	0.000
Difference		0.340
Multiplier		160
Total KW Used This Period		54.400

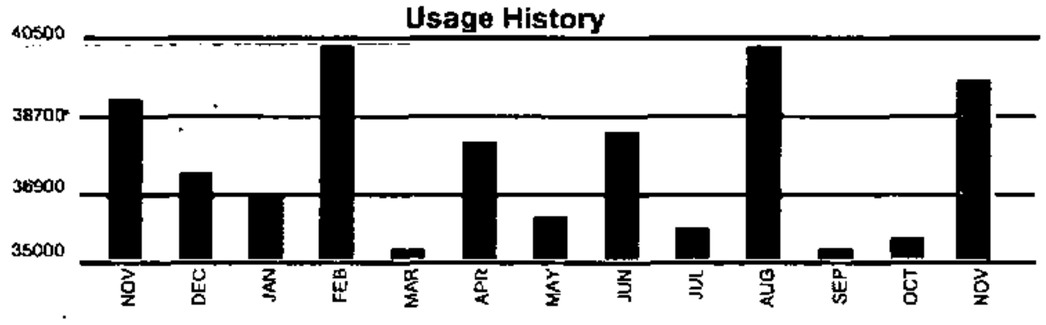
Statement of Account History

Previous Balance	$	2,903.05
Payment Received 10/21/11		2,903.05CR
Balance Forward	$	0.00

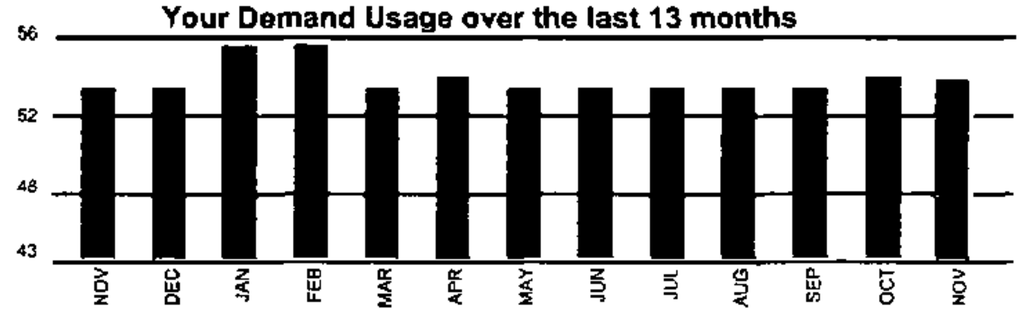
Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08256		1,238.40
Usage Charge	24520 kWh @ $0.0343		841.03
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	4.400 kW @ $14.38		63.27
Fuel Cost Adjustment			930.51
Sales Tax			46.25
Total Current Charges		$	3,129.36
	Total Due	$	3,129.36

Usage History



Your Demand Usage over the last 13 months



CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900305909 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 156-0745.000 5995
Customer Name: Tennessee American Water Co
Service Address: Elmendorf St.
Other 2
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		2,997.27
Sales Tax		44.96
Total New Charges	**$**	**3,042.23**
Total Balance Due	**$**	**3,042.23**
Payment Due Date		**Dec 25, 2011**

SNET
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REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 156-0745.000

Total Due By December 25, 2011	**$**	**3,042.23**
After Due Date Pay	**$**	**3,082.20**

5995 0.6290 MB 0.390 21 46 8
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10156074500020030822000304223 8 0

Customer S AW900305909 452200043028888

www.epb.net **Electric Power Acct:** 156-0745.000 5995

Statement of Usage

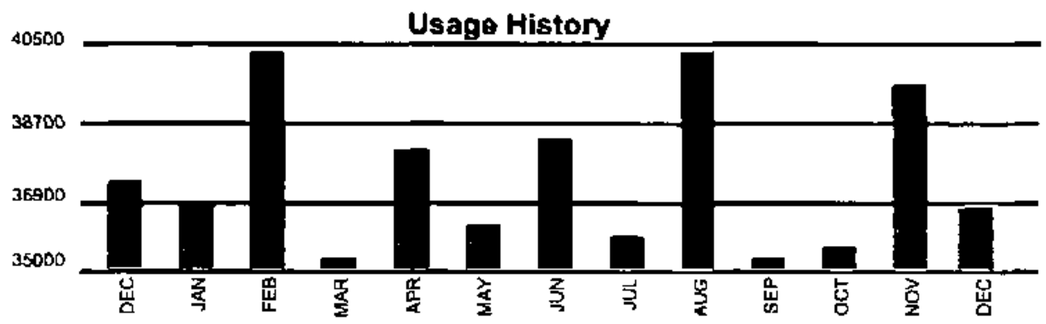
Meter Number		221340
New KWH Meter Reading - Actual	12/07/2011	24380
Previous KWH Meter Reading - Actual	11/08/2011	24151
Difference		229
Multiplier		160
Total KWH Used This Period		36640
Meter Number		221340
New KW Meter Reading - Actual	12/07/2011	0.342
Previous KW Meter Reading - Actual	11/08/2011	0.000
Difference		0.342
Multiplier		160
Total KW Used This Period		54.720

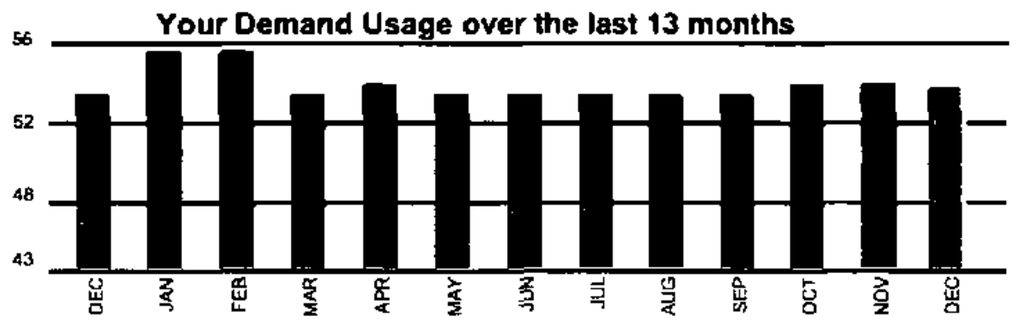
Statement of Account History

Previous Balance	$	3,129.36
Payment Received 11/21/11		3,129.36CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08256		1,238.40
Usage Charge	21640 kWh @ $0.0343		742.25
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	4.720 kW @ $14.38		67.88
Fuel Cost Adjustment			938.84
Sales Tax			44.96
Total Current Charges		$	3,042.23
	Total Due	$	3,042.23





CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900249283 4522000426288888

epb Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 280-0318.000 6915
Customer Name: Tennessee American Water Co
Service Address: 101 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
510179	KWH	12/08/10	01/11/11	701	1112	411	200	82200
510179	KW	12/08/10	01/11/11	0.000	0.587	0.587	200	117.400
510179	KVA	12/08/10	01/11/11	0.000	0.644	0.644	200	128.800

Current Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.09499	$	1,424.85
Usage Charge	67200 kWh @ $0.04981	$	3,347.23
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	67.400 kW @ $14.04	$	946.30
Fuel Cost Adjustment		$	463.99
Sales Tax		$	92.88
Total Current Charges		$	6,285.15

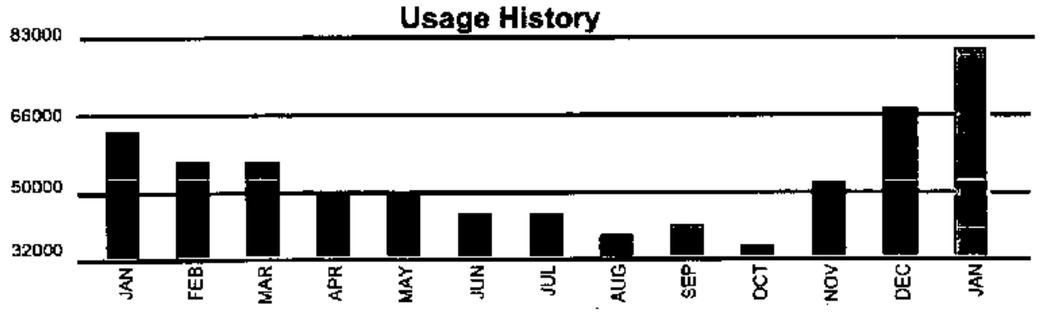
Please Pay By February 12, 2011

Total Due $ 6,285.15

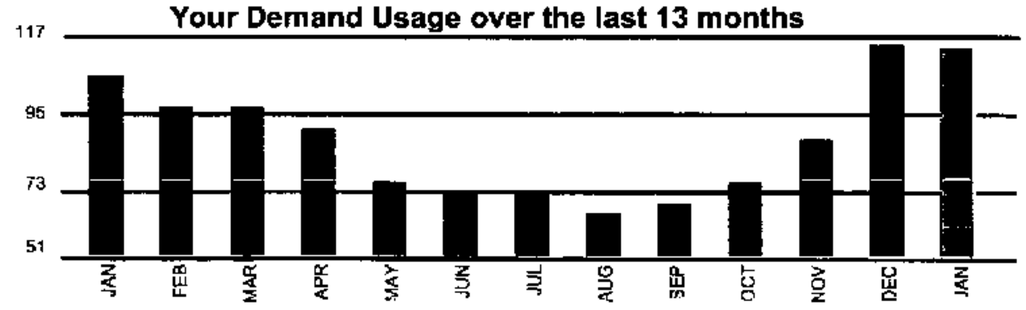
Previous Account History

Previous Balance	$	5,300.73
Payment Received 12/28/10	$	5,300.73CR
Balance Forward	$	0.00

Usage History



Your Demand Usage over the last 13 months



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

epb Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 280-0318.000

Total Due By February 12, 2011	**$ 6,285.15**
After Due Date Pay	**$ 6,357.07**

Amount Enclosed $ _____

6915 0.6290 MB 0.382 25 6 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
FEB 01 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10280031800080063570700628515 7 0

AW900249283 452200042628888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900248353 452200042628888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 280-0319.000 6064
Customer Name: Tennessee American Water Co
Service Address: 8 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
221347	KWH	12/08/10	01/08/11	242	259	17	80	1360
221347	KW	12/08/10	01/08/11	0.000	0.036	0.036	80	2.880

Current Charges

Customer Charge		$	9.90
Usage Charge	1360 kWh @ $0.09499	$	129.19
Demand Charge	2.880 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	7.77
Sales Tax		$	2.20
Total Current Charges		$	149.06

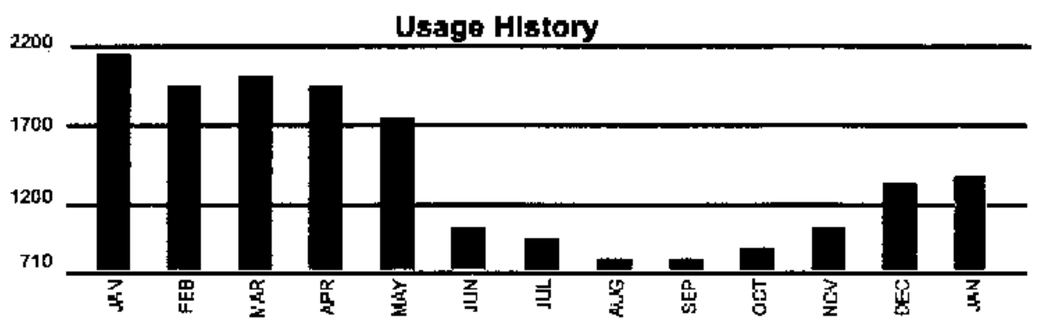
Please Pay By January 26, 2011

Total Due $ 149.06

Previous Account History

Previous Balance	$	139.91
Payment Received 12/28/10	$	139.91 CR
Balance Forward	$	0.00

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	1360	$ 146.86	$ 4.74
Last Month	29	1280	$ 137.84	$ 4.75
Last Year	31	2160	$ 197.09	$ 6.35

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 280-0319.000

Total Due By January 26, 2011	**$**	**149.06**
After Due Date Pay	**$**	**156.40**

Amount Enclosed $ _____

6064 0.6290 MB 0.382 21 48 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
JAN 18 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10280031900070001564000014906 3 0

AW900248353 452200042628888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
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- Learn energy saving tips
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- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

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5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900252624 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 280-0319.000 6084
Customer Name: Tennessee American Water Co
Service Address: 8 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
221347	KWH	01/08/11	02/08/11	259	296	37	80	2960
221347	KW	01/08/11	02/08/11	0.000	0.052	0.052	80	4.160

Current Charges

Customer Charge		$	9.90
Usage Charge	2960 kWh @ $0.09499	$	281.17
Demand Charge	4.160 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	13.44
Sales Tax		$	4.57
Total Current Charges		$	309.08

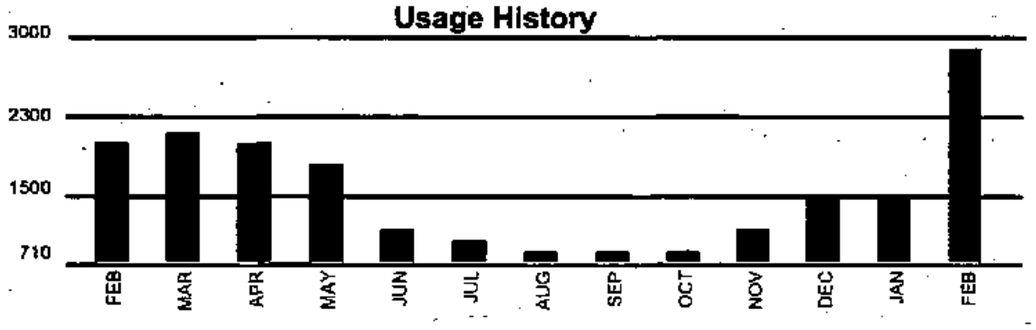
Please Pay By February 25, 2011

Total Due $ 309.08

Previous Account History

Previous Balance	$	149.06
Payment Received 01/21/11	$	149.06 CR
Balance Forward	$	0.00

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	2960	$ 304.51	$ 9.82
Last Month	31	1360	$ 146.86	$ 4.73
Last Year	30	1920	$ 175.06	$ 5.83

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

6084 0.6290 MB 0.382 21 50 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 280-0319.000

Total Due By February 25, 2011	**$**	**309.08**
After Due Date Pay	**$**	**322.13**

REC'D
FEB 14 2011
SNET

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10280031900070003221300030908 4 0

AW900252624 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

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AW900252570 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 280-0318.000 6088
Customer Name: Tennessee American Water Co
Service Address: 101 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
510179	KWH	01/11/11	02/08/11	1112	1447	335	200	67000
510179	KW	01/11/11	02/08/11	0.000	0.601	0.601	200	120.200
510179	KVA	01/11/11	02/08/11	0.000	0.656	0.656	200	131.200

Current Charges

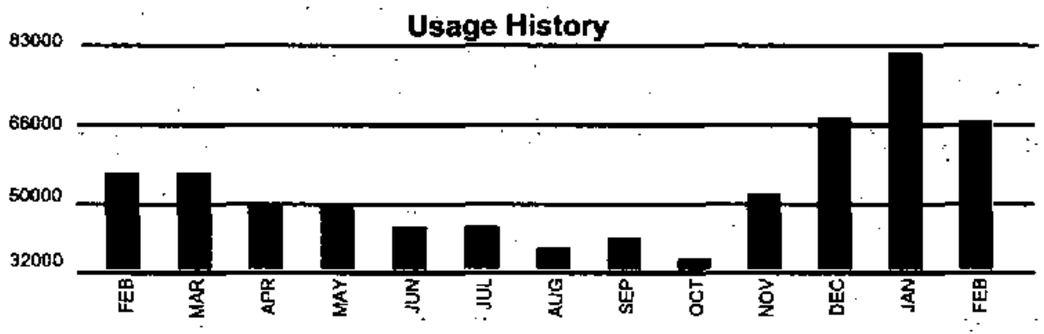
Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.09499	$	1,424.85
Usage Charge	52000 kWh @ $0.04981	$	2,590.12
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	70.200 kW @ $14.04	$	985.60
Fuel Cost Adjustment		$	301.06
Sales Tax		$	79.67
Total Current Charges		$	5,391.20

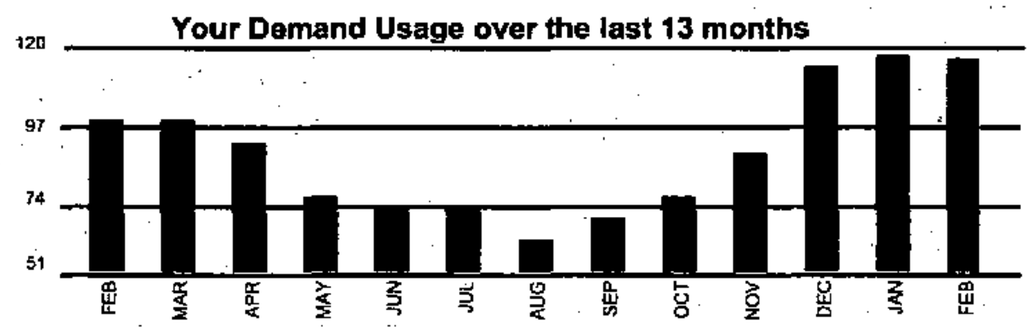
Previous Account History

Previous Balance	$	6,285.15
Payment Received 02/08/11	$	6,285.15CR
Balance Forward	$	0.00

Please Pay By February 25, 2011

Total Due $ 5,391.20





Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 280-0318.000

Total Due By February 25, 2011	**$ 5,391.20**
After Due Date Pay	**$ 5,454.32**

6088 0.6290 MB 0.382 21 50 10
#BWNLYVB **********AUTO**MIXED AADC 373

Amount Enclosed $ _____

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

REC'D
FEB 14 2011
SNET

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10280031800080054543200539120 8 0

AW900252570 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call:
423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

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Ways to Pay

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6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900257568 452200043028888

epb Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 280-0318.000 5994
Customer Name: Tennessee American Water Co
Service Address: 101 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
510179	KWH	02/08/11	03/09/11	1447	1782	335	200	67000
510179	KW	02/08/11	03/09/11	0.000	0.601	0.601	200	120.200
510179	KVA	02/08/11	03/09/11	0.000	0.656	0.656	200	131.200

Current Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.09499	$	1,424.85
Usage Charge	52000 kWh @ $0.04981	$	2,590.12
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	70.200 kW @ $14.04	$	985.60
Fuel Cost Adjustment		$	423.45
Sales Tax		$	81.51
Total Current Charges		$	5,515.43

Previous Account History

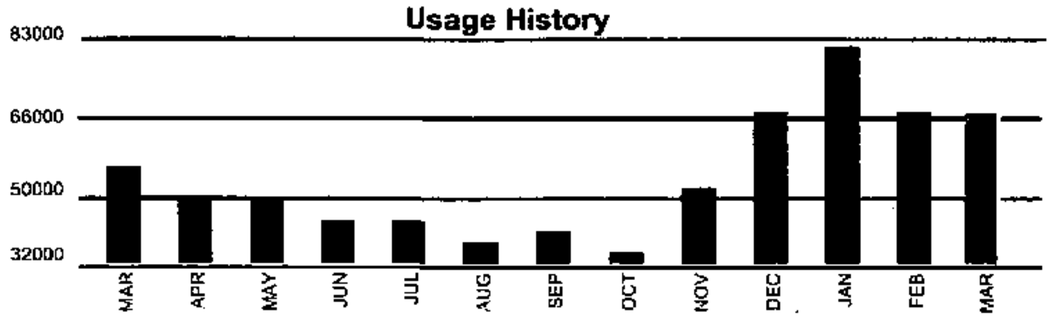
Previous Balance	$	5,391.20
Payment Received 02/17/11	$	5,391.20CR
Balance Forward	$	0.00

Please Pay By March 26, 2011

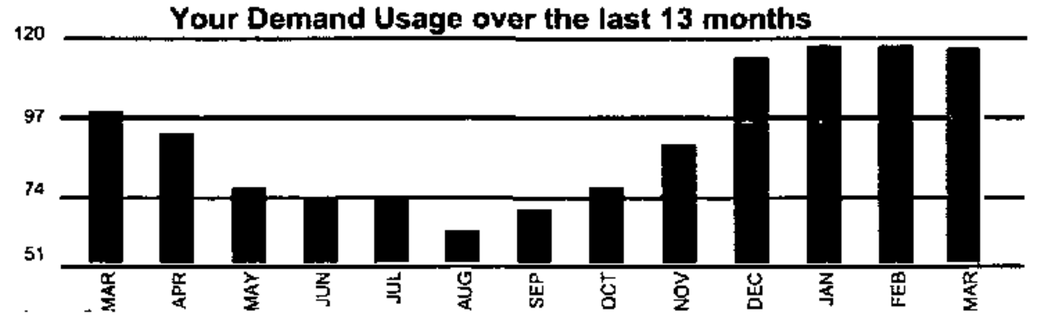
Total Due $ 5,515.43

SNET
MAR 14 2011
REC'D

Usage History



Your Demand Usage over the last 13 months



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

epb Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

5994 0.6290 MB 0.382 21 52 11
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 280-0318.000

Total Due By March 26, 2011	**$**	**5,515.43**
After Due Date Pay	**$**	**5,579.77**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900257568 452200043028888

How to contact us in an emergency

[illegible] 423-648-1372 (24 hours a day, 7 days a week).

Your new gas regulator [illegible]

Visit EPB's website www.epb.net [illegible]

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

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Power Share

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Ways to Pay

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AW900257567 452200043028888

Electric Power

Customer Service 423-648-1372
www.epb.net

Account Number: 280-0319.000 5989
Customer Name: Tennessee American Water Co
Service Address: 8 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
221347	KWH	02/08/11	03/09/11	296	317	21	80	1680
221347	KW	02/08/11	03/09/11	0.000	0.050	0.050	80	4.000

Current Charges			
Customer Charge		$	9.90
Usage Charge	1680 kWh @ $0.09499	$	159.58
Demand Charge	4.000 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	10.74
Sales Tax		$	2.70
Total Current Charges		$	182.92

Previous Account History		
Previous Balance	$	309.08
Payment Received 02/18/11	$	309.08CR
Balance Forward	$	0.00

Please Pay By March 26, 2011

Total Due	**$**	**182.92**

SNET
MAR 14 2011
REC'D

Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	29	1680	$ 180.22	$ 6.21
Last Month	31	2960	$ 304.51	$ 9.82
Last Year	30	2000	$ 188.38	$ 6.27

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

5989 0.6290 MB 0.382 21 52 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 280-0319.000

Total Due By March 26, 2011	**$**	**182.92**
After Due Date Pay	**$**	**191.93**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900257567 452200043028888

[illegible]

[illegible] emergency.

[illegible]
423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's [illegible]. It's available 24/7

- Learn about our billing options
- Contact us from anywhere, anytime
- Review billing and payment options
- Report an outage or streetlight problem
- Learn energy saving tips
- Start, stop or transfer service
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AW900263861 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 280-0318.000 6182
Customer Name: Tennessee American Water Co
Service Address: 101 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
510179	KWH	03/09/11	04/08/11	1782	2105	323	200	64600
510179	KW	03/09/11	04/08/11	0.000	0.532	0.532	200	106.400
510179	KVA	03/09/11	04/08/11	0.000	0.609	0.609	200	121.800

Current Charges

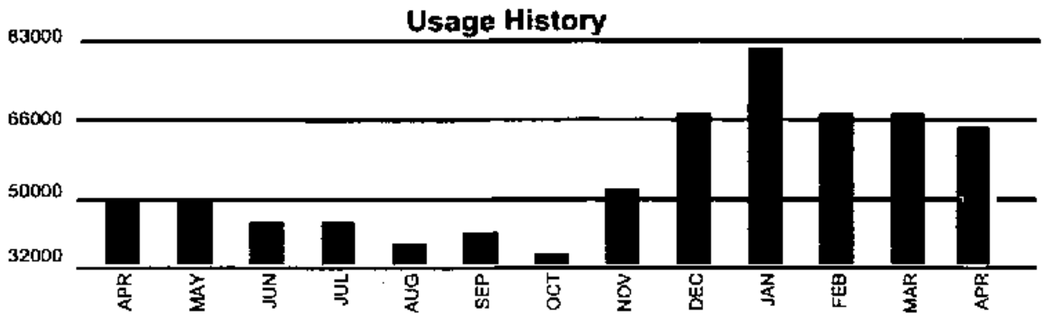
Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.0757	$	1,135.50
Usage Charge	49600 kWh @ $0.03079	$	1,527.19
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	56.400 kW @ $14.04	$	791.86
Fuel Cost Adjustment			1,582.63
Sales Tax		$	75.71
Total Current Charges		$	5,122.79

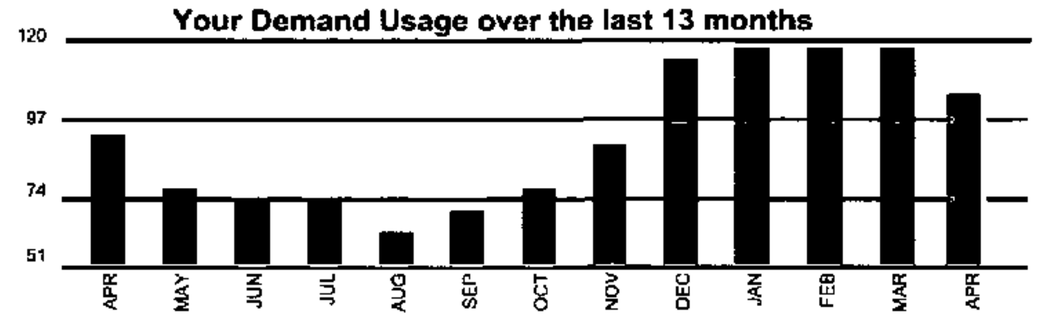
Previous Account History

Previous Balance	$	5,515.43
Payment Received 03/21/11	$	5,515.43CR
Balance Forward	$	0.00

Please Pay By April 28, 2011

Total Due $ 5,122.79





Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 280-0318.000

Total Due By April 28, 2011	**$ 5,122.79**
After Due Date Pay	**$ 5,183.26**

Amount Enclosed $ _____

6182 0.6290 MB 0.382 21 50 11
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
APR 18 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

1028003180008005183260051227900

AW900263861 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900263858 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 280-0319.000 6177
Customer Name: Tennessee American Water Co
Service Address: 8 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: COMMERCIAL

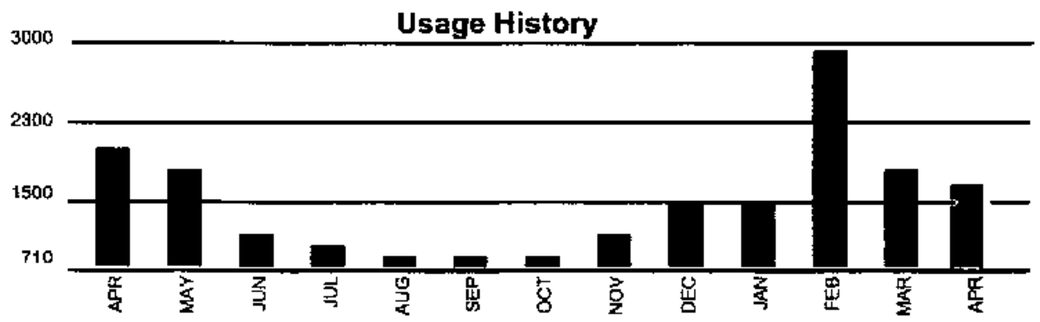
Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
221347	KWH	03/09/11	04/08/11	317	336	19	80	1520
221347	KW	03/09/11	04/08/11	0.000	0.049	0.049	80	3.920

Current Charges			
Customer Charge		$	9.90
Usage Charge	1520 kWh @ $0.0757	$	115.06
Demand Charge	3.920 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	37.64
Sales Tax		$	2.44
Total Current Charges		$	165.04

Previous Account History		
Previous Balance	$	182.92
Payment Received 03/21/11	$	182.92 CR
Balance Forward	$	0.00

Please Pay By April 28, 2011

Total Due	**$**	**165.04**



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	1520	$ 162.60	$ 5.42
Last Month	29	1680	$ 180.22	$ 6.21
Last Year	30	1920	$ 188.42	$ 6.28

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 280-0319.000

Total Due By April 28, 2011	**$**	**165.04**
After Due Date Pay	**$**	**173.17**

Amount Enclosed $ _____

6177 0.6290 MB 0.382 21 50 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
APR 18 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10280031900070001731700016504 7 0

AW900263858 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900269627 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 280-0318.000 8901
Customer Name: Tennessee American Water Co
Service Address: 101 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
510179	KWH	04/08/11	05/10/11	2105	2451	346	200	69200
510179	KW	04/08/11	05/10/11	0.000	0.505	0.505	200	101.000
510179	KVA	04/08/11	05/10/11	0.000	0.589	0.589	200	117.800

Current Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.0757	$	1,135.50
Usage Charge	54200 kWh @ $0.03079	$	1,668.82
Demand Charge	50.000 kW @ Nc Charge	$	0.00
Demand Charge	51.000 kW @ $14.04	$	716.04
Fuel Cost Adjustment			1,674.05
Sales Tax		$	78.06
Total Current Charges		$	5,282.37

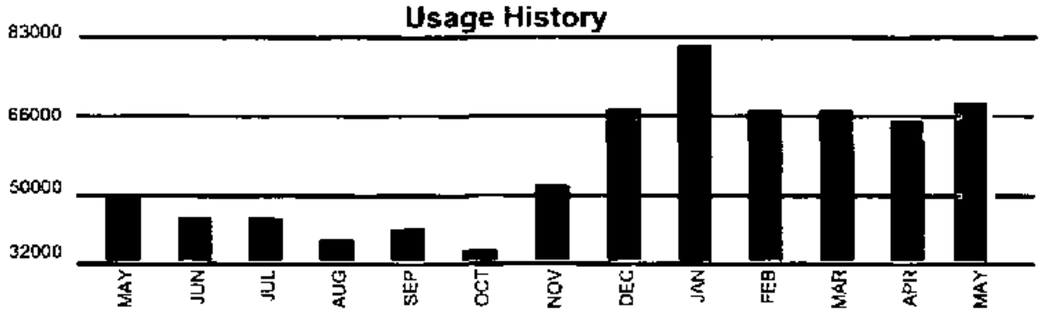
Please Pay By May 31, 2011

Total Due $ **5,282.37**

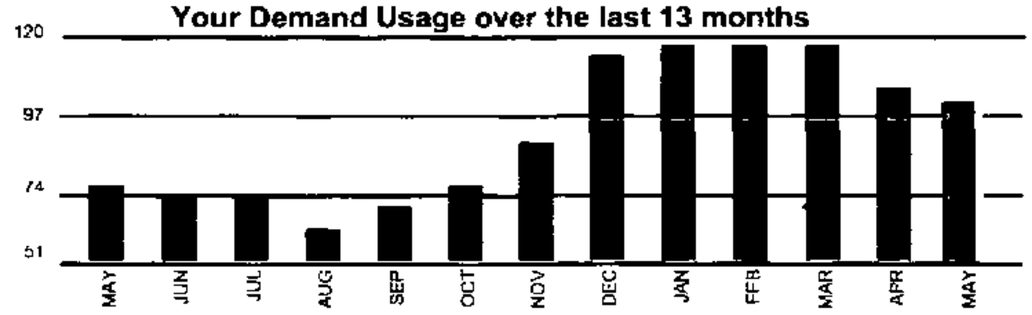
Previous Account History

Previous Balance	$	5,122.79
Payment Received 04/25/11	$	5,122.79CR
Balance Forward	$	0.00

Usage History



Your Demand Usage over the last 13 months



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 280-0318.000

Total Due By May 31, 2011	**$**	**5,282.37**
After Due Date Pay	**$**	**5,344.41**

Amount Enclosed $ _____

8901 0.6290 MB 0.390 31 62 10
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
MAY 19 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10280031800080053444100528237 7 0

AW900269627 452200043028888

- [illegible]
- [illegible]
- [illegible]
- [illegible]
- [illegible]
- [illegible]
- [illegible]
- [illegible]

[illegible]

We have several convenient options where you may make your electric payment at our main office Customer Service Center, Bradford Village office, and at both entrances of our downtown office. Payments put in the night drops after 5:00 pm at the Downtown office or after 8:00 am at the other two locations will not be posted until the following work day.

[illegible]

You can only receive [illegible] with your statement. Please write [illegible] EPB Power Share program [illegible] or use your payment stub to select a monthly pledge amount.

[illegible]

[illegible]

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also [illegible] Business Office.

3. Night Drops - place your payment (check or money order only) in one of our night drops. Conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our downtown office. Payments put in the night drops after 5:00 pm at the Downtown office or after 8:00 am at the other two locations will not be posted until the following work day.

4. Convenience Solutions - You can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list call 423-648-1372 or visit www.ezbill.net. You can also pay your bill at any most [illegible] (net payments only).

5. Pay by Phone/Internet - You can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through Speed-Pay.

AW900269066 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 280-0319.000 5997
Customer Name: Tennessee American Water Co
Service Address: 8 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
221347	KWH	04/08/11	05/10/11	336	348	12	80	960
221347	KW	04/08/11	05/10/11	0.000	0.039	0.039	80	3.120

Current Charges

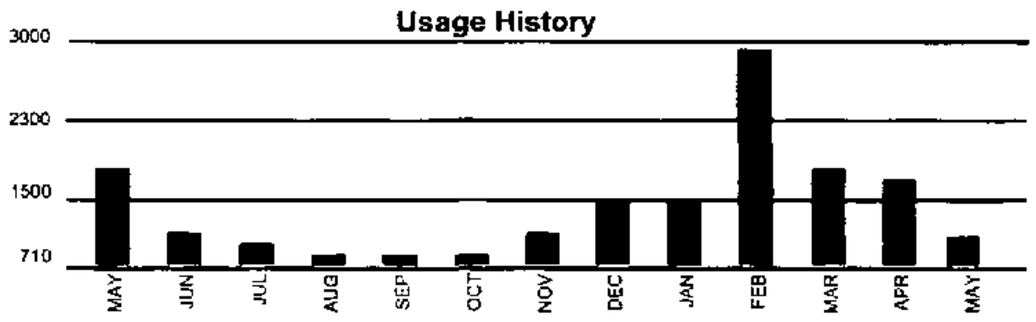
Customer Charge		$	9.90
Usage Charge	960 kWh @ $0.0757	$	72.67
Demand Charge	3.120 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	23.47
Sales Tax		$	1.59
Total Current Charges		$	107.63

Please Pay By May 27, 2011

Total Due $ 107.63

Previous Account History

Previous Balance	$	165.04
Payment Received 04/25/11	$	165.04 CR
Balance Forward	$	0.00



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	960	$ 106.04	$ 3.31
Last Month	30	1520	$ 162.60	$ 5.42
Last Year	31	1680	$ 167.20	$ 5.39

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 280-0319.000

Total Due By May 27, 2011	**$**	**107.63**
After Due Date Pay	**$**	**112.93**

Amount Enclosed $ _____

5997 0.6290 MB 0.390 21 51 7
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
MAY 16 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10280031900070001129300010763 4 0

AW900269066 452200043028888

- [illegible]
- Consult a financial [illegible]
- Reduce [illegible]
- [illegible]
- [illegible]
- [illegible]
- [illegible]
- [illegible]

Customer Billing Options

We have several billing options to help you manage your electric power account. Besides Budget Billing, Third Party Notification and the Fixed Payment Plan, we offer several convenient ways to pay your bill.

Payment Sites

You can have your bill paid at Greater Chattanooga area grocery stores, convenience stores and other locations. Look for the EPB Power Spot sign at the cashier's station. Or use the drop box at your local EPB payment site.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. [illegible] Village Office

3. Night Drops - place your payment (check or money order only) in one of our night drops conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 5:30 p.m. at the Downtown office or after 5:30 p.m. at the other locations will be processed [illegible]

4. Convenience Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can even pay your bill at the Tri-Star [illegible]

5. EPB Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account [illegible]

AW900277434 452200043028888

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 280-0318.000 89
Customer Name: Tennessee American Water Co
Service Address: 101 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		5,006.36
Sales Tax		75.10
Total New Charges	**$**	**5,081.46**
Total Balance Due	**$**	**5,081.46**
Payment Due Date		Jul 14, 2011

SNET
JUL 05 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 280-0318.000

Total Due By July 14, 2011	**$**	**5,081.46**
After Due Date Pay	**$**	**5,141.52**

89 0.6290 SP 0.440 1 1 89
#BWNLYVB **********SNGLP

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

1028003180008005141520050814610

Customer : AW900277434 452200043028888

Statement of Usage

Meter Number		510179
New KWH Meter Reading - Actual	06/09/2011	2796
Previous KWH Meter Reading - Actual	05/10/2011	2451
Difference		345
Multiplier		200
Total KWH Used This Period		69000
Meter Number		510179
New KW Meter Reading - Actual	06/09/2011	0.405
Previous KW Meter Reading - Actual	05/10/2011	0.000
Difference		0.405
Multiplier		200
Total KW Used This Period		81.000
Meter Number		510179
New KVA Meter Reading - Actual	06/09/2011	0.510
Previous KVA Meter Reading - Actual	05/10/2011	0.000
Difference		0.510
Multiplier		200
Total KVA Used This Period		102.000

Statement of Account History

Previous Balance	$	5,282.37
Payment Received 05/26/11		5,282.37 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.0757		1,135.50
Usage Charge	54000 kWh @ $0.03079		1,662.66
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	36.700 kW @ $14.04		515.27
Fuel Cost Adjustment			1,683.03
Sales Tax			75.10
Total Current Charges		$	5,081.46
	Total Due	$	5,081.46

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

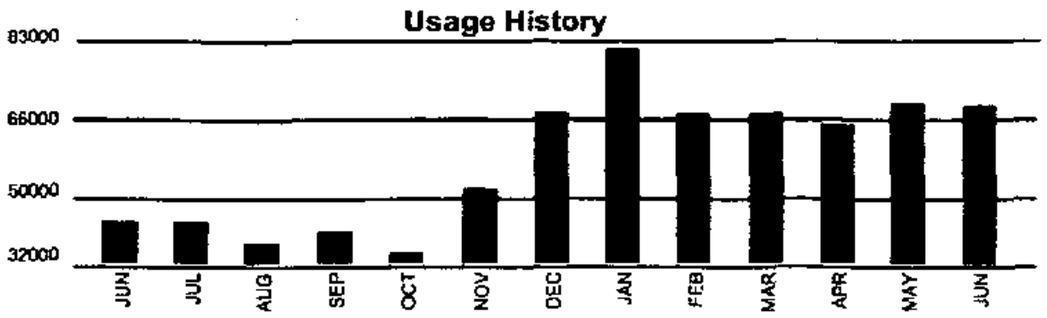
Customer Se AW900277434 452200043028888

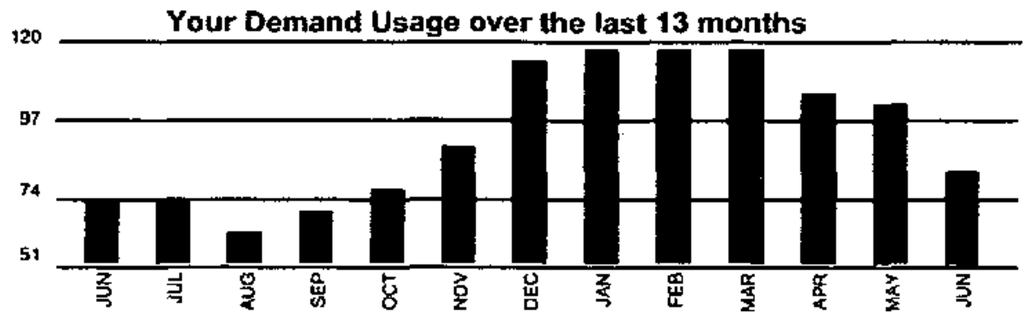
www.epb.net **Electric Power Acct:** 280-0318.000 89

Power Factor Information

Current Power Factor	79.41 %
Power Factor Charge	$ 80.03

Power factor charges are included in demand charges shown above.





AW900274427 452200043028888

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 280-0319.000 5890
Customer Name: Tennessee American Water Co
Service Address: 8 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: COMMERCIAL

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		90.18
Sales Tax		1.35
Total New Charges	**$**	**91.53**
Total Balance Due	**$**	**91.53**
Payment Due Date		**Jun 28, 2011**

Important Messages

SNET
JUN 16 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182253
Chattanooga, TN 37422-7253

5890 0.6290 MB 0.390 21 47 7
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

Electric Power Acct: 280-0319.000

Total Due By June 28, 2011	**$**	**91.53**
After Due Date Pay	**$**	**96.04**

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10280031900070000960400000091533 0

Customer AW900274427 452200043028888

www.epb.net Electric Power Acct: 280-0319.000 5890

Statement of Usage

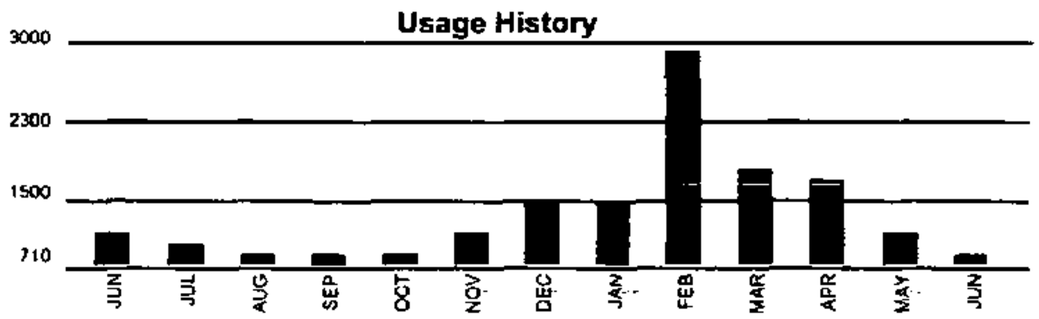
Meter Number		221347
New KWH Meter Reading - Actual	06/09/2011	358
Previous KWH Meter Reading - Actual	05/10/2011	348
Difference		10
Multiplier		80
Total KWH Used This Period		800
Meter Number		221347
New KW Meter Reading - Actual	06/09/2011	0.037
Previous KW Meter Reading - Actual	05/10/2011	0.000
Difference		0.037
Multiplier		80
Total KW Used This Period		2.960

Statement of Account History

Previous Balance	$	107.63
Payment Received 05/27/11		107.63CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	800 kWh @ $0.0757		60.56
Demand Charge	2.960 kW @ No Charge		0.00
Fuel Cost Adjustment			19.72
Sales Tax			1.35
Total Current Charges		$	91.53
	Total Due	$	91.53



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	800	$ 90.18	$ 3.01
Last Month	32	960	$ 106.04	$ 3.31
Last Year	30	960	$ 103.07	$ 3.43

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL:

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900279731 452200043028888

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 280-0318.000 6068
Customer Name: Tennessee American Water Co
Service Address: 101 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: GSA/GPS >50 <1000KW

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		4,160.01
Sales Tax		62.40
Total New Charges	**$**	**4,222.41**
Total Balance Due	**$**	**4,222.41**
Payment Due Date		**Jul 28, 2011**

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)

epb Electric Power

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If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 280-0318.000

Total Due By July 28, 2011	**$**	**4,222.41**
After Due Date Pay	**$**	**4,274.01**

6068 0.6290 MB 0.390 21 49 12
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10280031800080042740100422241O O

Customer Se AW900279731 4522000 43028888

www.epb.net

6068

Statement of Usage

Meter Number		510179
New KWH Meter Reading - Actual	07/09/2011	3032
Previous KWH Meter Reading - Actual	06/09/2011	2796
Difference		236
Multiplier		200
Total KWH Used This Period		47200
Meter Number		510179
New KW Meter Reading - Actual	07/09/2011	0.414
Previous KW Meter Reading - Actual	06/09/2011	0.000
Difference		0.414
Multiplier		200
Total KW Used This Period		82.800
Meter Number		510179
New KVA Meter Reading - Actual	07/09/2011	0.524
Previous KVA Meter Reading - Actual	06/09/2011	0.000
Difference		0.524
Multiplier		200
Total KVA Used This Period		104.800

Statement of Account History

Previous Balance	$	5,081.46
Payment Received 07/11/11		5,081.46CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08072		1,210.80
Usage Charge	32200 kWh @ $0.03355		1,080.31
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	39.080 kW @ $14.04		548.69
Fuel Cost Adjustment			1,310.31
Sales Tax			62.40
Total Current Charges		$	4,222.41
	Total Due	$	4,222.41

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

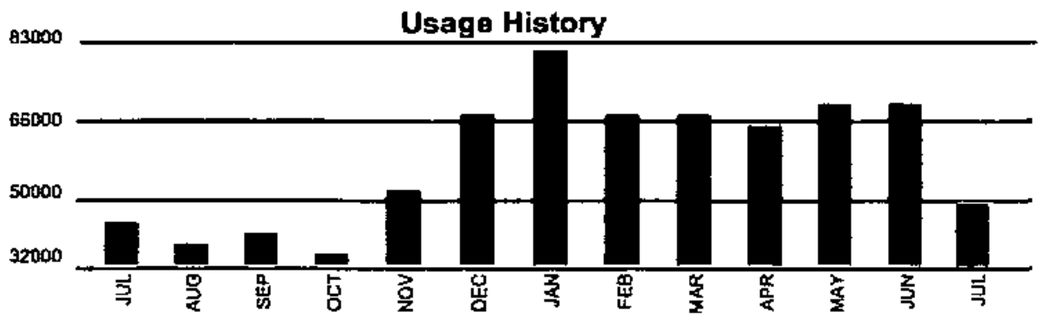
Customer Se AW900279731 452200043028888

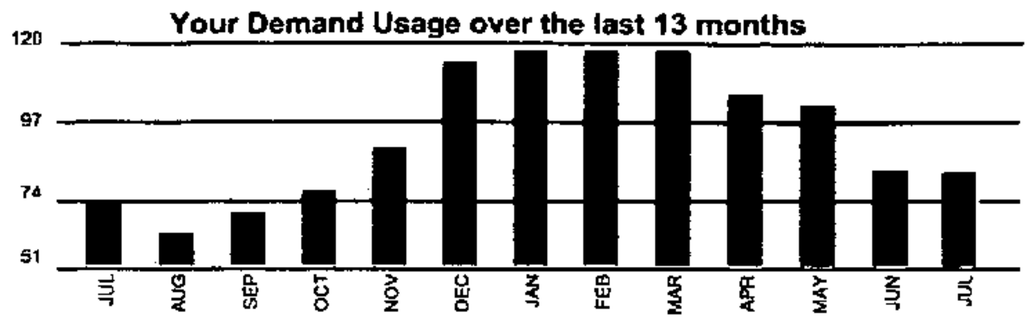
www.epb.net Electric Power Acct: 280-0318.000 6068

Power Factor Information

Current Power Factor	79.00 %
Power Factor Charge	$ 88.17

Power factor charges are included in demand charges shown above.





AW900279502 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 280-0319.000 6063
Customer Name: Tennessee American Water Co
Service Address: 8 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: COMMERCIAL

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		88.19
Sales Tax		1.32
Total New Charges	**$**	**89.51**
Total Balance Due	**$**	**89.51**
Payment Due Date		**Jul 28, 2011**

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)

Electric Power

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 280-0319.000

Total Due By July 28, 2011	**$**	**89.51**
After Due Date Pay	**$**	**93.92**

6063 0.6290 MB 0.390 21 49 7
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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10280031900070000939200089513 0

Customer Se AW900279502 4522000 43028888

www.epb.net 6063

Statement of Usage

Meter Number		221347
New KWH Meter Reading - Actual	07/09/2011	367
Previous KWH Meter Reading - Actual	06/09/2011	358
Difference		9
Multiplier		80
Total KWH Used This Period		720
Meter Number		221347
New KW Meter Reading - Actual	07/09/2011	0.016
Previous KW Meter Reading - Actual	06/09/2011	0.000
Difference		0.016
Multiplier		80
Total KW Used This Period		1.280

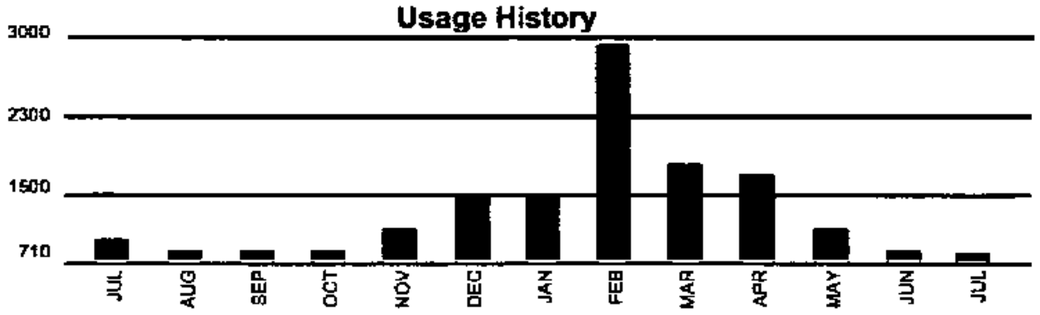
Statement of Account History

Previous Balance	$	91.53
Payment Received 06/23/11		91.53CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	720 kWh @ $0.08072		58.12
Demand Charge	1.280 kW @ No Charge		0.00
Fuel Cost Adjustment			20.17
Sales Tax			1.32
Total Current Charges		$	89.51
	Total Due	$	89.51

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	720	$ 88.19	$ 2.94
Last Month	30	800	$ 90.18	$ 3.00
Last Year	30	880	$ 97.19	$ 3.23

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900284757 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 280-0318.000 5964
Customer Name: Tennessee American Water Co
Service Address: 101 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: GSA/GPS >50 <1000KW

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		4,797.93
Sales Tax		71.97
Total New Charges	**$**	**4,869.90**
Total Balance Due	**$**	**4,869.90**
Payment Due Date		Aug 27, 2011

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

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- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)
Electric Power

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If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 280-0318.000

Total Due By August 27, 2011	**$**	**4,869.90**
After Due Date Pay	**$**	**4,927.88**

5964 0.6290 MB 0.390 21 53 11
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10280031800080049278800486990 5 0

Customer Se AW900284757 4522000 43028888

www.epb.net 5964

Statement of Usage

Meter Number		510179
New KWH Meter Reading - Actual	08/10/2011	3313
Previous KWH Meter Reading - Actual	07/09/2011	3032
Difference		281
Multiplier		200
Total KWH Used This Period		56200
Meter Number		510179
New KW Meter Reading - Actual	08/10/2011	0.438
Previous KW Meter Reading - Actual	07/09/2011	0.000
Difference		0.438
Multiplier		200
Total KW Used This Period		87.600
Meter Number		510179
New KVA Meter Reading - Actual	08/10/2011	0.548
Previous KVA Meter Reading - Actual	07/09/2011	0.000
Difference		0.548
Multiplier		200
Total KVA Used This Period		109.600

Statement of Account History

Previous Balance	$	4,222.41
Payment Received 07/27/11		4,222.41CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08072		1,210.80
Usage Charge	41200 kWh @ $0.03355		1,382.26
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	43.160 kW @ $14.04		605.97
Fuel Cost Adjustment			1,589.00
Sales Tax			71.97
Total Current Charges		$	4,869.90
	Total Due	$	4,869.90

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

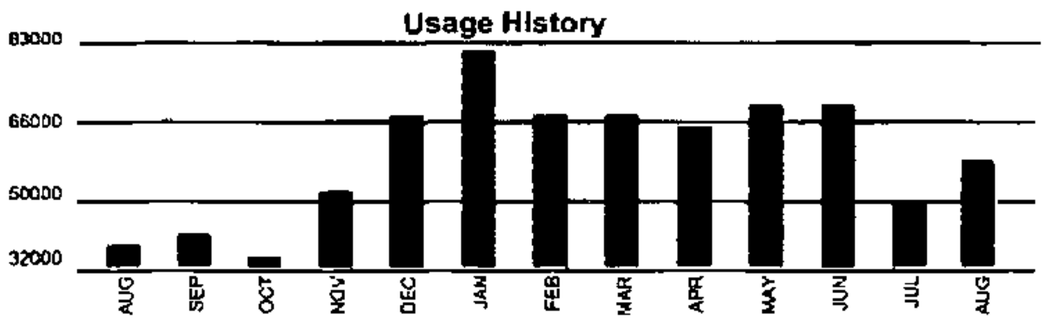
Customer Se AW900284757 452200043028888

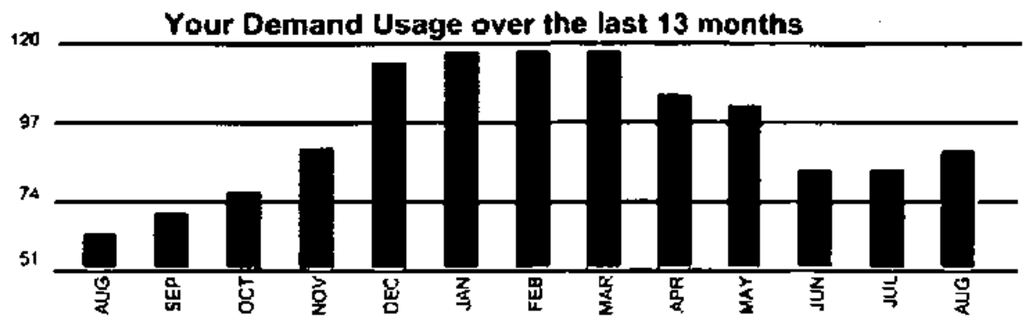
www.epo.net Electric Power Acct: 280-0318.000 5964

Power Factor Information

Current Power Factor	79.92 %
Power Factor Charge	$ 78.06

Power factor charges are included in demand charges shown above.





AW900284828 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 280-0319.000 5959
Customer Name: Tennessee American Water Co
Service Address: 8 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: COMMERCIAL

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)

epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		79.84
Sales Tax		1.20
Total New Charges	**$**	**81.04**
Total Balance Due	**$**	**81.04**
Payment Due Date		**Aug 27, 2011**

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If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 280-0319.000

Total Due By August 27, 2011	**$**	**81.04**
After Due Date Pay	**$**	**85.03**

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

5959 0.6290 MB 0.390 21 53 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

1028003190007000085030000081042 0

Customer Se AW900284828 4522000 43028888

www.epb.net 5959

Statement of Usage

Meter Number		221347
New KWH Meter Reading - Actual	08/10/2011	375
Previous KWH Meter Reading - Actual	07/09/2011	367
Difference		8
Multiplier		80
Total KWH Used This Period		640
Meter Number		221347
New KW Meter Reading - Actual	08/10/2011	0.015
Previous KW Meter Reading - Actual	07/09/2011	0.000
Difference		0.015
Multiplier		80
Total KW Used This Period		1.200

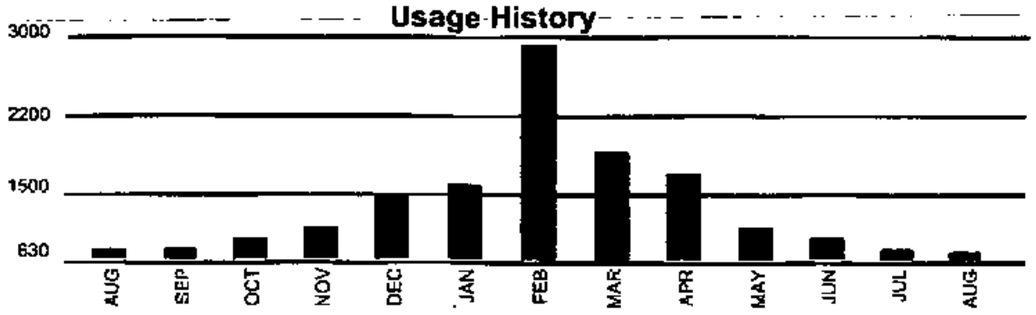
Statement of Account History

Previous Balance	$	89.51
Payment Received 07/27/11		89.51 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	640 kWh @ $0.08072		51.66
Demand Charge	1.272 kW @ No Charge		0.00
Fuel Cost Adjustment			18.28
Sales Tax			1.20
Total Current Charges		$	81.04
	Total Due	$	81.04

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	640	$ 79.84	$ 2.50
Last Month	30	720	$ 88.19	$ 2.93
Last Year	32	720	$ 82.10	$ 2.56

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900290097 45220004302888 8

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 280-0318.000 5838
Customer Name: Tennessee American Water Co
Service Address: 101 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Save time. Pay online.

It's easy and hassle-free—just go to **epb.net**, click on **Pay Your Bill** to login.

- **Request a payment extension**
- **Pay your bill**
- **Set up automatic payments**

Electric Power

For your Internet, television, and telephone needs.

Fiber Optics

Learn more at **epbFI.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		4,447.48
Sales Tax		66.71
Total New Charges	**$**	**4,514.19**
Total Balance Due	**$**	**4,514.19**
Payment Due Date		**Sep 27, 2011**

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If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 280-0318.000

Total Due By September 27, 2011	**$**	**4,514.19**
After Due Date Pay	**$**	**4,568.66**

5838 0.6290 MB 0.390 21 48 12
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

1028003180008004568600451419 4 0

Customer S AW900290097 452200043028888

5838

Statement of Usage

Meter Number		510179
New KWH Meter Reading - Actual	09/08/2011	3583
Previous KWH Meter Reading - Actual	08/10/2011	3313
Difference		270
Multiplier		200
Total KWH Used This Period		54000
Meter Number		510179
New KW Meter Reading - Actual	09/08/2011	0.321
Previous KW Meter Reading - Actual	08/10/2011	0.000
Difference		0.321
Multiplier		200
Total KW Used This Period		64.200
Meter Number		510179
New KVA Meter Reading - Actual	09/08/2011	0.476
Previous KVA Meter Reading - Actual	08/10/2011	0.000
Difference		0.476
Multiplier		200
Total KVA Used This Period		95.200

Statement of Account History

Previous Balance	$	4,869.90
Payment Received 08/24/11		4,869.90CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08072		1,210.80
Usage Charge	39000 kWh @ $0.03355		1,308.45
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	30.920 kW @ $14.04		434.11
Fuel Cost Adjustment			1,484.22
Sales Tax			66.71
Total Current Charges		$	4,514.19
	Total Due	$	4,514.19

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

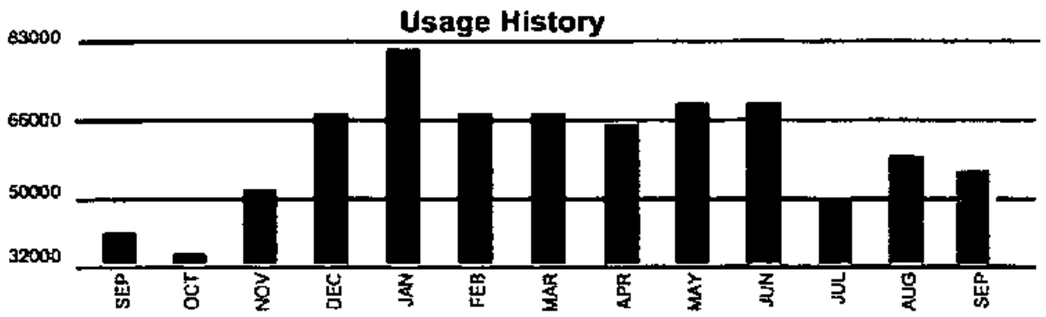
Customer Se AW900290097 452200043028888

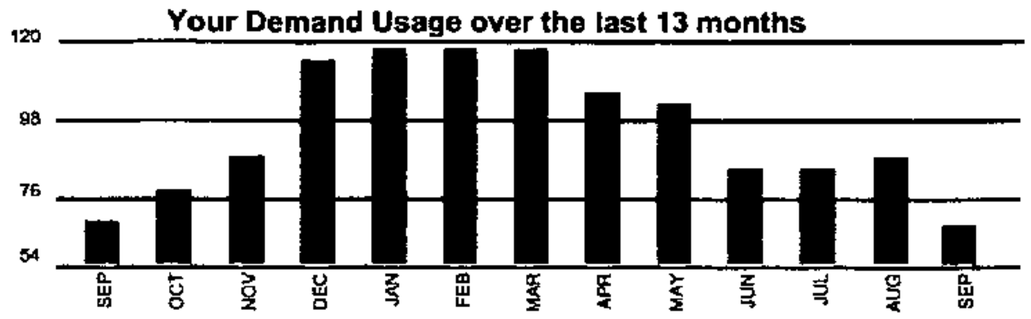
www.epb.net Electric Power Acct: 280-0318.000 5838

Power Factor Information

Current Power Factor	148.28 %
Power Factor Charge	$ 234.75

Power factor charges are included in demand charges shown above.





AW900290040 45220004302888 8

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 280-0319.000 5833
Customer Name: Tennessee American Water Co
Service Address: 8 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: COMMERCIAL

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		96.69
Sales Tax		1.45
Total New Charges	**$**	**98.14**
Total Balance Due	**$**	**98.14**
Payment Due Date		**Sep 27, 2011**

Important Messages

Save time. Pay online.

It's easy and hassle-free—just go to **epb.net**, click on **Pay Your Bill** to login.

- **Request a payment extension**
- **Pay your bill**
- **Set up automatic payments**

Electric Power

For your Internet, television, and telephone needs.

Fiber Optics

Learn more at **epbFI.com** or 648-1372

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SEP 15 2011
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If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 280-0319.000

Total Due By September 27, 2011	**$**	**98.14**
After Due Date Pay	**$**	**102.97**

5833 0.6290 MB 0.390 21 48 7
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10280031900070001029700098140 0

Customer Se AW900290040 4522000 43028888

www.epb.net 5833

Statement of Usage

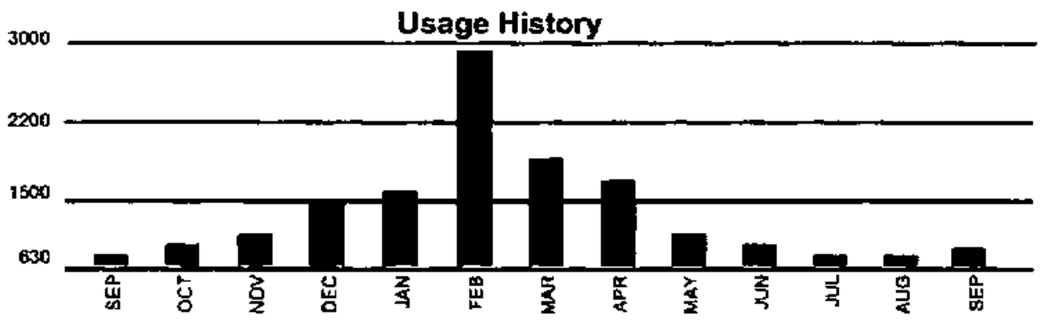
Meter Number		221347
New KWH Meter Reading - Actual	09/08/2011	385
Previous KWH Meter Reading - Actual	08/10/2011	375
Difference		10
Multiplier		80
Total KWH Used This Period		800
Meter Number		221347
New KW Meter Reading - Actual	09/08/2011	0.018
Previous KW Meter Reading - Actual	08/10/2011	0.000
Difference		0.018
Multiplier		80
Total KW Used This Period		1.440

Statement of Account History

Previous Balance	$	81.04
Payment Received 08/24/11		81.04CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	800 kWh @ $0.08072		64.58
Demand Charge	1.440 kW @ No Charge		0.00
Fuel Cost Adjustment			22.21
Sales Tax			1.45
Total Current Charges		$	98.14
	Total Due	$	98.14



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	800	$ 96.69	$ 3.33
Last Month	32	640	$ 79.84	$ 2.49
Last Year	30	720	$ 83.24	$ 2.77

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900295304 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 280-0318.000 6048
Customer Name: Tennessee American Water Co
Service Address: 101 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Avoid surprises. Get predictable power bills with Budget Billing.

- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		4,240.14
Sales Tax		63.60
Total New Charges	**$**	**4,303.74**
Total Balance Due	**$**	**4,303.74**
Payment Due Date		Oct 26, 2011

SNET
OCT 14 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 280-0318.000

Total Due By October 26, 2011	**$**	**4,303.74**
After Due Date Pay	**$**	**4,356.14**

6048 0.6290 MB 0.390 21 50 12
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10280031800080043561400430374 7 0

Customer S AW900295304 452200043028888

www.epb.net **Electric Power Acct:** 280-0318.000 6048

Statement of Usage

Meter Number		510179
New KWH Meter Reading - Actual	10/07/2011	3839
Previous KWH Meter Reading - Actual	09/08/2011	3583
Difference		256
Multiplier		200
Total KWH Used This Period		51200
Meter Number		510179
New KW Meter Reading - Actual	10/07/2011	0.415
Previous KW Meter Reading - Actual	09/08/2011	0.000
Difference		0.415
Multiplier		200
Total KW Used This Period		83.000
Meter Number		510179
New KVA Meter Reading - Actual	10/07/2011	0.506
Previous KVA Meter Reading - Actual	09/08/2011	0.000
Difference		0.506
Multiplier		200
Total KVA Used This Period		101.200

Statement of Account History

Previous Balance	$	4,514.19
Payment Received 09/22/11		4,514.19CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08256		1,238.40
Usage Charge	36200 kWh @ $0.0343		1,241.66
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	36.020 kW @ $14.38		517.97
Fuel Cost Adjustment			1,232.21
Sales Tax			63.60
Total Current Charges		$	4,303.74
	Total Due	**$**	4,303.74

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

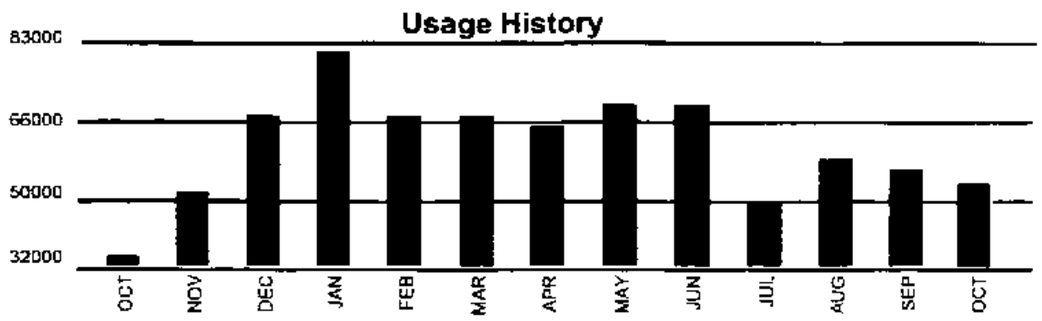
Customer Se AW900295304 452200043028888

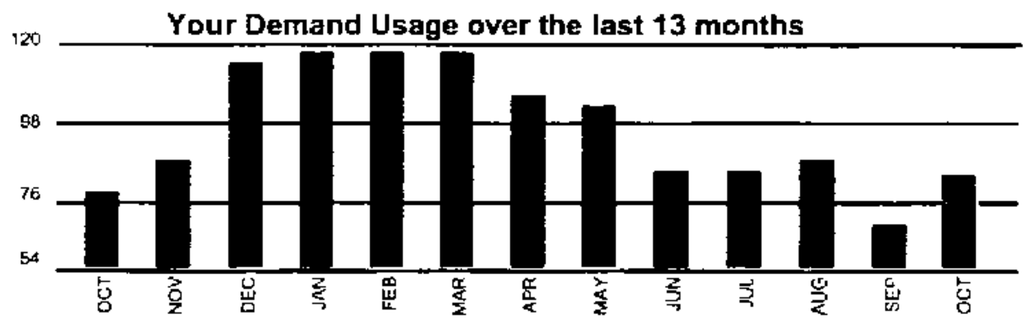
www.epb.net Electric Power Acct: 280-0318.000 6048

Power Factor Information

Current Power Factor	82.01 %
Power Factor Charge	$ 43.43

Power factor charges are included in demand charges shown above.





AW900295304 452200043028888

AW900295361 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 280-0319.000 6043
Customer Name: Tennessee American Water Co
Service Address: 8 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: COMMERCIAL

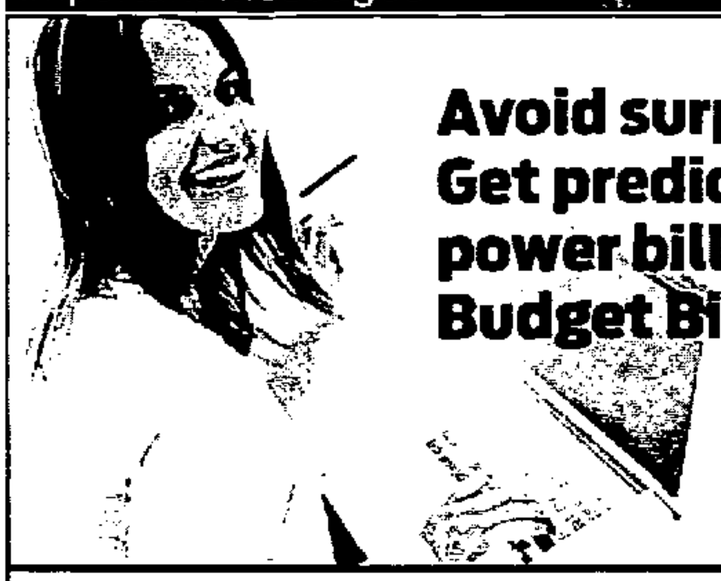
Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		78.29
Sales Tax		1.17
Total New Charges	**$**	**79.46**
Total Balance Due	**$**	**79.46**
Payment Due Date		Oct 26, 2011

Important Messages



Avoid surprises. Get predictable power bills with Budget Billing.

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- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

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epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 280-0319.000

Total Due By October 26, 2011	**$**	**79.46**
After Due Date Pay	**$**	**83.37**

6043 0.6290 MB 0.390 21 50 7
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

SNET
OCT 14 2011
REC'D

10280031900070000833700079460 0

Customer S AW900295361 452200043028888

www.epb.net **Electric Power Acct:** 280-0319.000 6043

Statement of Usage

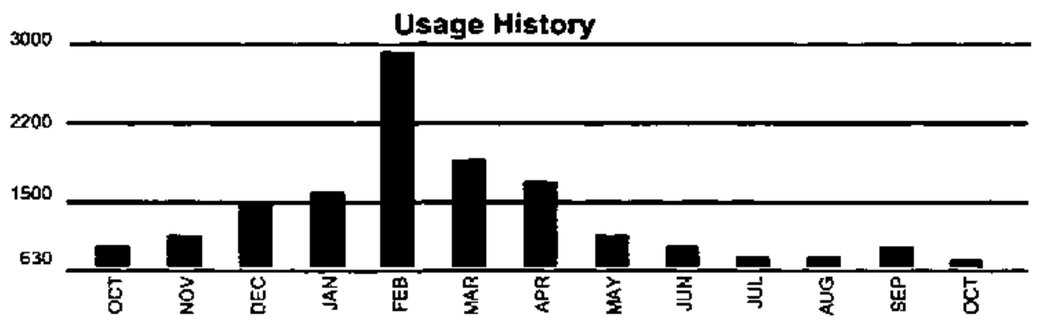
Meter Number		221347
New KWH Meter Reading - Actual	10/07/2011	393
Previous KWH Meter Reading - Actual	09/08/2011	385
Difference		8
Multiplier		80
Total KWH Used This Period		640
Meter Number		221347
New KW Meter Reading - Actual	10/07/2011	0.037
Previous KW Meter Reading - Actual	09/08/2011	0.000
Difference		0.037
Multiplier		80
Total KW Used This Period		2.960

Statement of Account History

Previous Balance	$	98.14
Payment Received 09/22/11		98.14 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	640 kWh @ $0.08256		52.84
Demand Charge	2.960 kW @ No Charge		0.00
Fuel Cost Adjustment			15.55
Sales Tax			1.17
Total Current Charges		$	79.46
	Total Due	$	79.46



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	640	$ 78.29	$ 2.70
Last Month	29	800	$ 96.69	$ 3.33
Last Year	29	800	$ 95.29	$ 3.28

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900300647 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 280-0318.000 5895
Customer Name: Tennessee American Water Co
Service Address: 101 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

Electric Power

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Fiber Optics

Learn more at **epbFI.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		4,941.24
Sales Tax		74.12
Total New Charges	**$**	**5,015.36**
Total Balance Due	**$**	**5,015.36**
Payment Due Date		**Nov 25, 2011**

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NOV 14 2011
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If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 280-0318.000

Total Due By November 25, 2011	**$**	**5,015.36**
After Due Date Pay	**$**	**5,074.77**

5895 0.6290 MB 0.390 21 43 12
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

1028003180008005074770050153600 0

Customer Se AW900300647 4522000430288888

www.epb.net 5895

Statement of Usage

Meter Number		510179
New KWH Meter Reading - Actual	11/08/2011	4143
Previous KWH Meter Reading - Actual	10/07/2011	3839
Difference		304
Multiplier		200
Total KWH Used This Period		60800
Meter Number		510179
New KW Meter Reading - Actual	11/08/2011	0.491
Previous KW Meter Reading - Actual	10/07/2011	0.000
Difference		0.491
Multiplier		200
Total KW Used This Period		98.200
Meter Number		510179
New KVA Meter Reading - Actual	11/08/2011	0.555
Previous KVA Meter Reading - Actual	10/07/2011	0.000
Difference		0.555
Multiplier		200
Total KVA Used This Period		111.000

Statement of Account History

Previous Balance	$	4,303.74
Payment Received 10/21/11		4,303.74CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08256		1,238.40
Usage Charge	45800 kWh @ $0.0343		1,570.94
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	48.200 kW @ $14.38		693.11
Fuel Cost Adjustment			1,428.89
Sales Tax			74.12
Total Current Charges		$	5,015.36
	Total Due	$	5,015.36

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

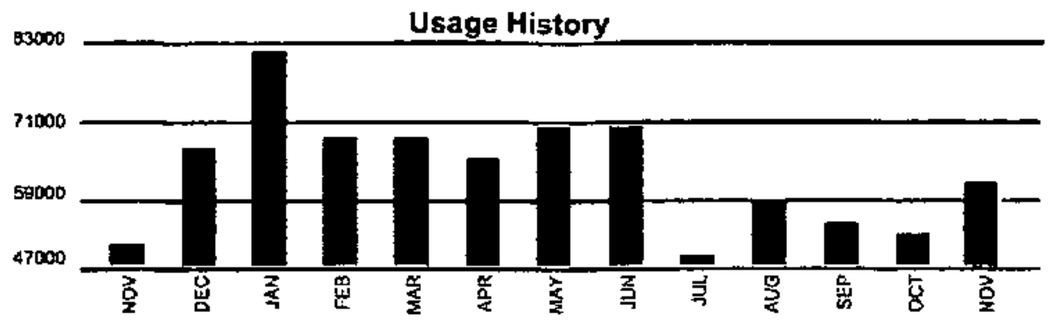
☐ Simply check this box to sign up for EBill.

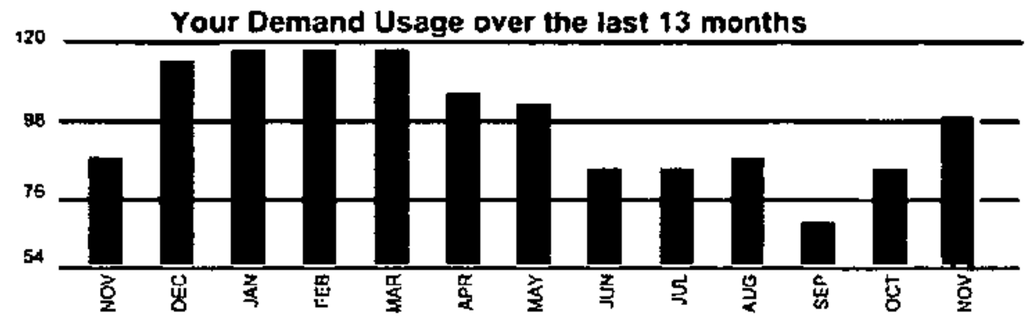
Customer Se AW900300647 452200043028888

www.epb.net

Electric Power Acct: 280-0318.000

5895



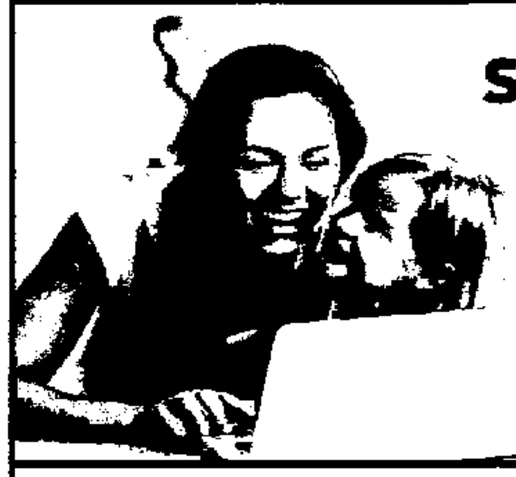


AW900300656 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 280-0319.000 5890
Customer Name: Tennessee American Water Co
Service Address: 8 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: COMMERCIAL

Important Messages



Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

Electric Power

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Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		103.45
Sales Tax		1.55
Total New Charges	**$**	**105.00**
Total Balance Due	**$**	**105.00**
Payment Due Date		**Nov 25, 2011**

SNET
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RECD

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 280-0319.000

Total Due By November 25, 2011	**$**	**105.00**
After Due Date Pay	**$**	**110.17**

5890 0.6290 MB 0.390 21 43 7
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10280031900070001101700010500 3 0

Customer S AW900300656 452200043028888

www.epb.net 5890

Statement of Usage

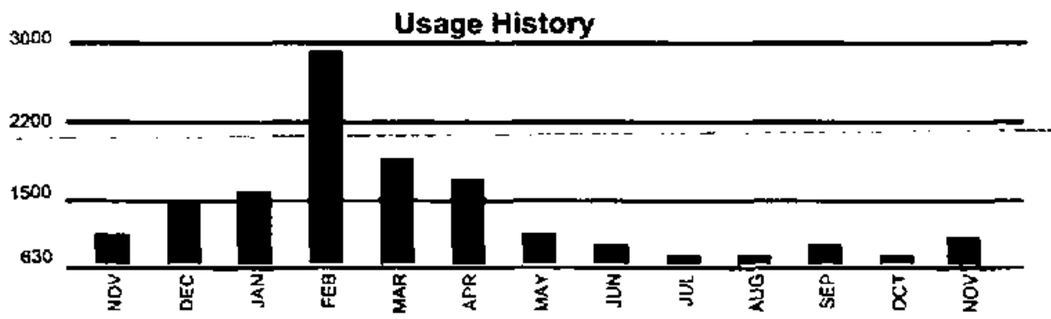
Meter Number		221347
New KWH Meter Reading - Actual	11/08/2011	404
Previous KWH Meter Reading - Actual	10/07/2011	393
Difference		11
Multiplier		80
Total KWH Used This Period		880
Meter Number		221347
New KW Meter Reading - Actual	11/08/2011	0.032
Previous KW Meter Reading - Actual	10/07/2011	0.000
Difference		0.032
Multiplier		80
Total KW Used This Period		2.560

Statement of Account History

Previous Balance	$	79.46
Payment Received 10/21/11		79.46CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	880 kWh @ $0.08256		72.65
Demand Charge	2.560 kW @ No Charge		0.00
Fuel Cost Adjustment			20.90
Sales Tax			1.55
Total Current Charges		$	105.00
	Total Due	$	105.00



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	880	$ 103.45	$ 3.23
Last Month	29	640	$ 78.29	$ 2.69
Last Year	32	960	$ 108.44	$ 3.38

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900306098 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 280-0318.000 5998
Customer Name: Tennessee American Water Co
Service Address: 101 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		5,171.24
Sales Tax		77.57
Total New Charges	**$**	**5,248.81**
Total Balance Due	**$**	**5,248.81**
Payment Due Date		**Dec 25, 2011**

SNET
DEC 15 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 280-0318.000

Total Due By December 25, 2011	**$**	**5,248.81**
After Due Date Pay	**$**	**5,310.52**

5998 0.6290 MB 0.390 21 46 11
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

1028003180008005310520052488l4 0

Customer S AW900306098 452200043028888

www.epb.net **Electric Power Acct:** 280-0318.000 5998

Statement of Usage

Meter Number		510179
New KWH Meter Reading - Actual	12/07/2011	4449
Previous KWH Meter Reading - Actual	11/08/2011	4143
Difference		306
Multiplier		200
Total KWH Used This Period		61200
Meter Number		510179
New KW Meter Reading - Actual	12/07/2011	0.519
Previous KW Meter Reading - Actual	11/08/2011	0.000
Difference		0.519
Multiplier		200
Total KW Used This Period		103.800
Meter Number		510179
New KVA Meter Reading - Actual	12/07/2011	0.603
Previous KVA Meter Reading - Actual	11/08/2011	0.000
Difference		0.603
Multiplier		200
Total KVA Used This Period		120.600

Statement of Account History

Previous Balance	$	5,015.36
Payment Received 11/21/11		5,015.36CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08256		1,238.40
Usage Charge	46200 kWh @ $0.0343		1,584.66
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	53.800 kW @ $14.38		773.65
Fuel Cost Adjustment			1,564.63
Sales Tax			77.57
Total Current Charges		$	5,248.81
	Total Due	$	5,248.81

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

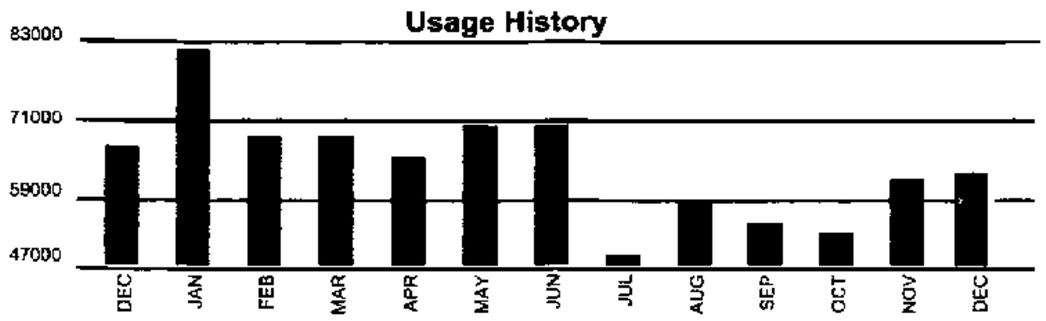
☐ Simply check this box to sign up for EBill.

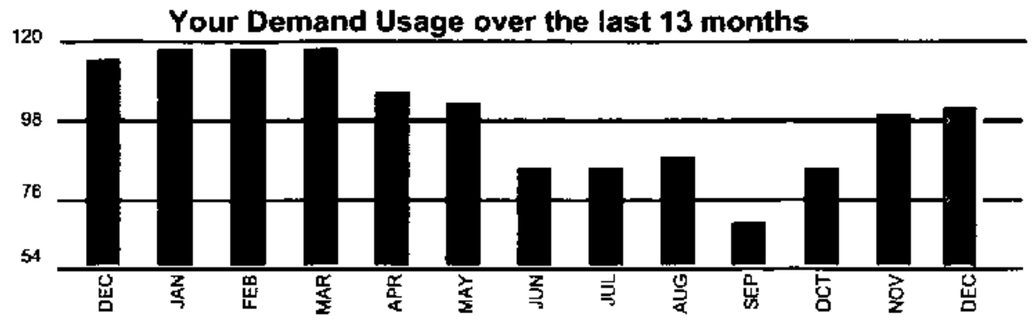
Customer S(AW900306098 452200043028888

www.epb.net

Electric Power Acct: 280-0318.000

5998





AW900306098 452200043028888

AW900306023 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 280-0319.000 5993
Customer Name: Tennessee American Water Co
Service Address: 8 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: COMMERCIAL

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		113.96
Sales Tax		1.71
Total New Charges	**$**	**115.67**
Total Balance Due	**$**	**115.67**
Payment Due Date		Dec 25, 2011

SNET
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If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 280-0319.000

Total Due By December 25, 2011	**$**	**115.67**
After Due Date Pay	**$**	**121.37**

5993 0.6290 MB 0.390 21 46 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

1028003190007000121370011567 6 0

Customer S AW900306023 452200043028888

www.epb.net **Electric Power Acct:** 280-0319.000 5993

Statement of Usage

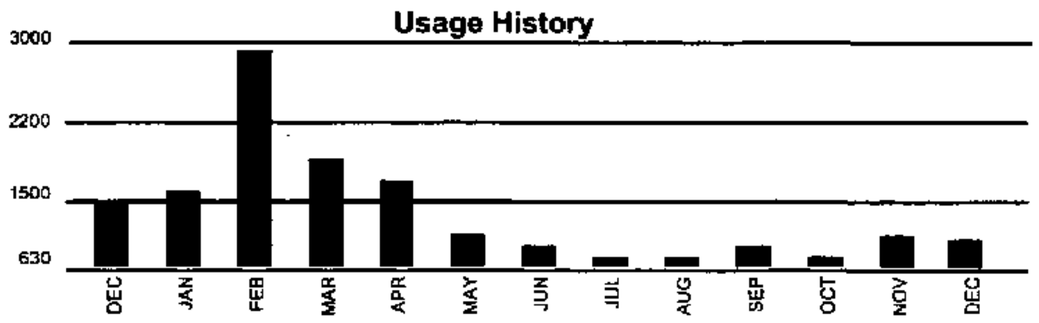
Meter Number		221347
New KWH Meter Reading - Actual	12/07/2011	416
Previous KWH Meter Reading - Actual	11/08/2011	404
Difference		12
Multiplier		80
Total KWH Used This Period		960
Meter Number		221347
New KW Meter Reading - Actual	12/07/2011	0.051
Previous KW Meter Reading - Actual	11/08/2011	0.000
Difference		0.051
Multiplier		80
Total KW Used This Period		4.080

Statement of Account History

Previous Balance	$	105.00
Payment Received 11/21/11		105.00CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	960 kWh @ $0.08256		79.26
Demand Charge	4.080 kW @ No Charge		0.00
Fuel Cost Adjustment			24.80
Sales Tax			1.71
Total Current Charges		$	115.67
	Total Due	$	115.67



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	960	$ 113.96	$ 3.93
Last Month	32	880	$ 103.45	$ 3.23
Last Year	29	1280	$ 137.84	$ 4.75

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900246716 452200042628888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 45-0777.000 8576
Customer Name: Tennessee American Water Co
Service Address: Delmont St.
Other BST
Chattanooga, TN 37405
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
225845	KWH	11/29/10	12/29/10	20893	21207	314	480	150720
225845	KW	11/29/10	12/29/10	0.000	0.737	0.737	480	353.760

Current Charges

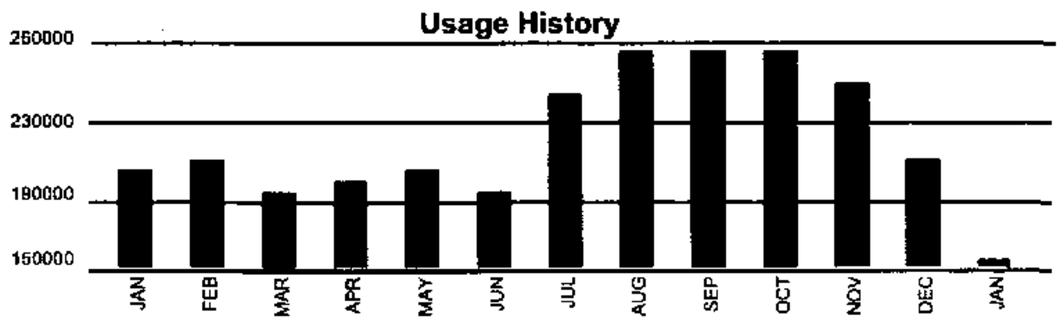
Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.09499	$	1,424.85
Usage Charge	135720 kWh @ $0.04981	$	6,760.21
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	303.760 kW @ $14.04	$	4,264.79
Fuel Cost Adjustment		$	849.75
Sales Tax		$	199.64
Total Current Charges		$	13,509.14

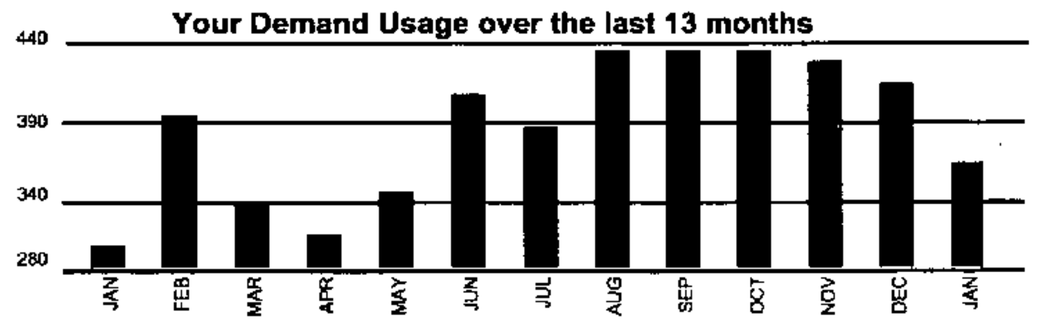
Previous Account History

Previous Balance	$	17,067.46
Payment Received 12/09/10	$	17,067.46CR
Balance Forward	$	0.00

Please Pay By January 18, 2011

Total Due $ 13,509.14





Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

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8576 0.6290 MB 0.382 27 54 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 45-0777.000

Total Due By January 18, 2011	**$**	**13,509.14**
After Due Date Pay	**$**	**13,652.24**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10045077700080136522401350914 8 0

AW900246716 452200042628888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

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You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

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6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900251165 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 45-0777.000 8669
Customer Name: Tennessee American Water Co
Service Address: Delmont St.
Other BST
Chattanooga, TN 37405
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
225845	KWH	12/29/10	01/27/11	21207	21645	438	480	210240
225845	KW	12/29/10	01/27/11	0.000	0.783	0.783	480	375.840

Current Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.09499	$	1,424.85
Usage Charge	195240 kWh @ $0.04981	$	9,724.90
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	325.840 kW @ $14.04	$	4,574.79
Fuel Cost Adjustment		$	942.78
Sales Tax		$	250.16
Total Current Charges		$	16,927.38

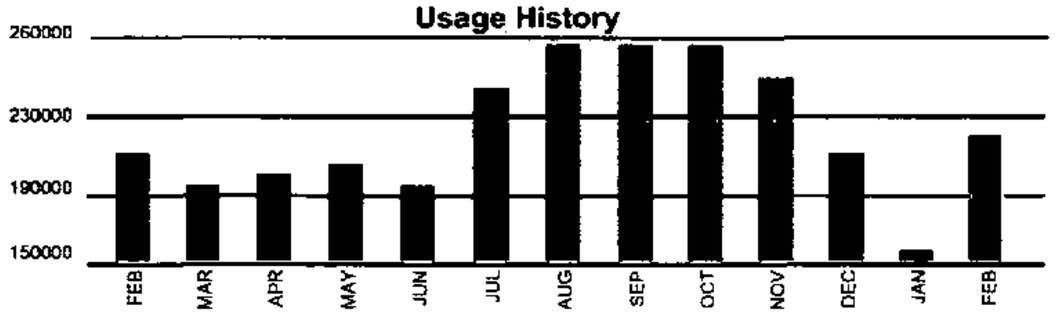
Previous Account History

Previous Balance	$	13,509.14
Payment Received 01/14/11	$	13,509.14CR
Balance Forward	$	0.00

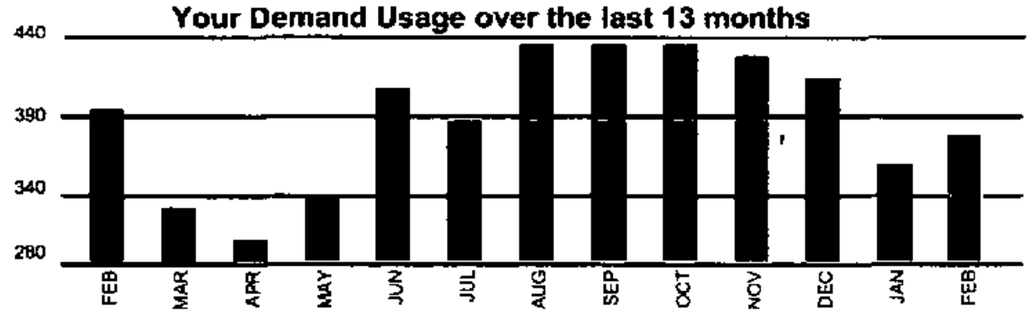
Please Pay By February 16, 2011

Total Due $ 16,927.38

Usage History



Your Demand Usage over the last 13 months



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 45-0777.000

Total Due By February 16, 2011	**$ 16,927.38**
After Due Date Pay	**$ 17,104.15**

8669 0.6290 MB 0.382 28 58 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

REC'D
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SNET

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900251165 452200043028888

IMPORTANT CUSTOMER INFORMATION

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- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

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Power Share

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Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

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6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900255835 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 45-0777.000 8685
Customer Name: Tennessee American Water Co
Service Address: Delmont St.
Other BST
Chattanooga, TN 37405
Rate Class: GSA/GPS >50 <1000KW

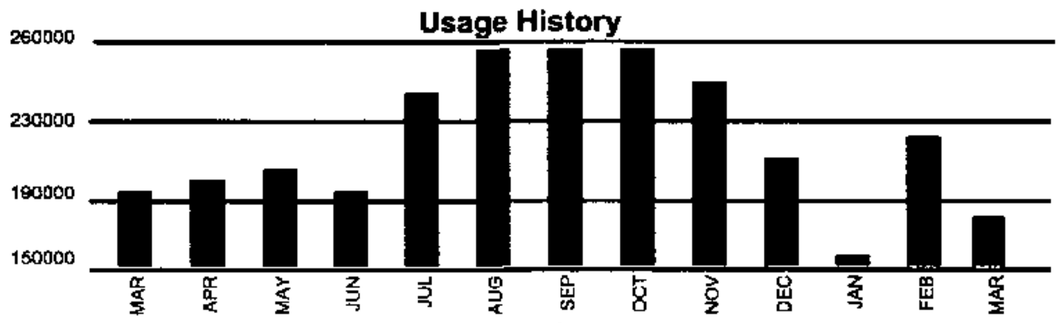
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
225845	KWH	01/27/11	02/25/11	21645	22003	358	480	171840
225845	KW	01/27/11	02/25/11	0.000	0.587	0.587	480	281.760

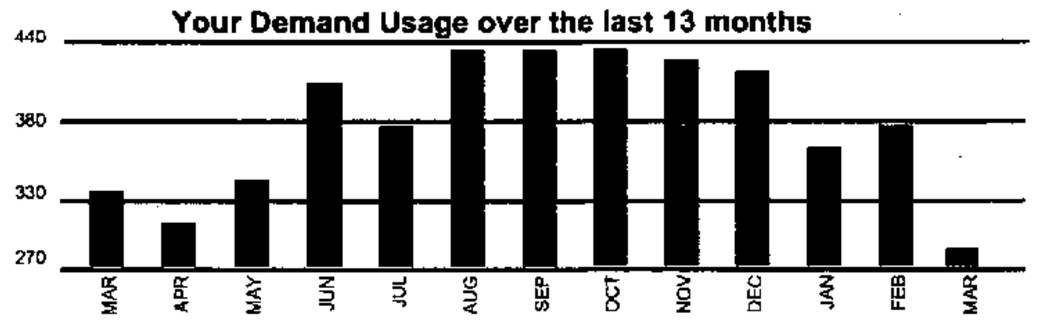
Current Charges			
Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.09499	$	1,424.85
Usage Charge	156840 kWh @ $0.04981	$	7,812.20
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	231.760 kW @ $14.04	$	3,253.91
Fuel Cost Adjustment		$	1,083.94
Sales Tax		$	203.77
Total Current Charges		$	13,788.57

Previous Account History		
Previous Balance	$	16,927.38
Payment Received 02/14/11	$	16,927.38 CR
Balance Forward	$	0.00

Please Pay By March 16, 2011

Total Due	$	**13,788.57**





Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

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8685 0.6290 MB 0.382 28 58 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 45-0777.000

Total Due By March 16, 2011	**$ 13,788.57**
After Due Date Pay	**$ 13,934.42**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900255835 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

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- Learn energy saving tips
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6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900261094 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 45-0777.000 8614
Customer Name: Tennessee American Water Co
Service Address: Delmont St.
Other BST
Chattanooga, TN 37405
Rate Class: GSA/GPS >50 <1000KW

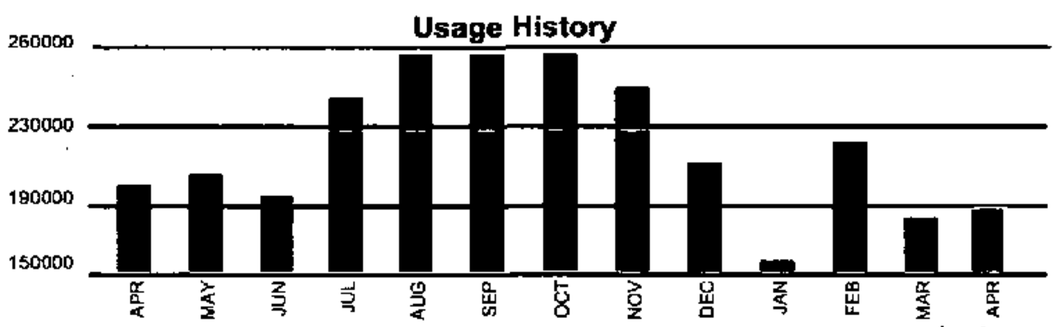
Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
225845	KWH	02/25/11	03/28/11	22003	22377	374	480	179520
225845	KW	02/25/11	03/28/11	0.000	0.581	0.581	480	278.880

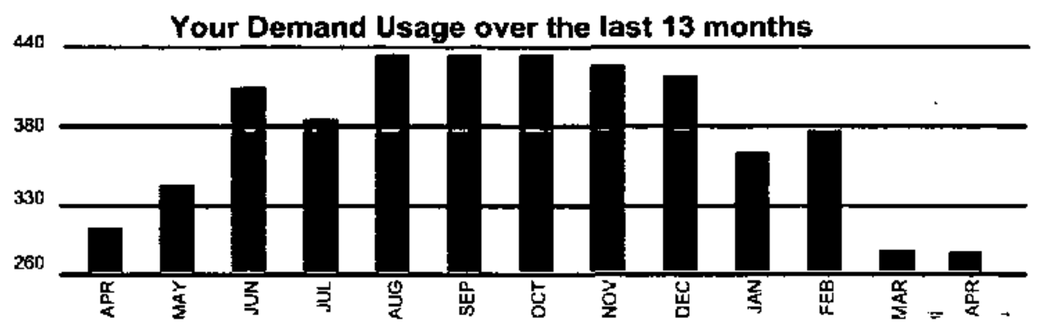
Current Charges			
Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.0757	$	1,135.50
Usage Charge	164520 kWh @ $0.03079	$	5,065.57
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	228.880 kW @ $14.04	$	3,213.47
Fuel Cost Adjustment		$	4,388.98
Sales Tax		$	207.20
Total Current Charges		$	14,020.62

Previous Account History		
Previous Balance	$	13,788.57
Payment Received 03/10/11	$	13,788.57CR
Balance Forward	$	0.00

Please Pay By April 16, 2011

Total Due $ 14,020.62





Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 45-0777.000

Total Due By April 16, 2011	**$ 14,020.62**
After Due Date Pay	**$ 14,168.75**

Amount Enclosed $ _____

8614 0.6290 MB 0.382 28 57 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

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Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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[illegible] power interruptions [illegible]
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[illegible]

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- [illegible]
- [illegible]
- Review billing and payment options
- [illegible]
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- Stay [illegible]
- [illegible]
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Customer Billing Options

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Power Share

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6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900266932 45220004302888 8624

Electric Power

Customer Service 423-648-1372
www.epb.net

Account Number: 45-0777.000
Customer Name: Tennessee American Water Co
Service Address: Delmont St.
Other BST
Chattanooga, TN 37405
Rate Class: GSA/GPS >50 <1000KW

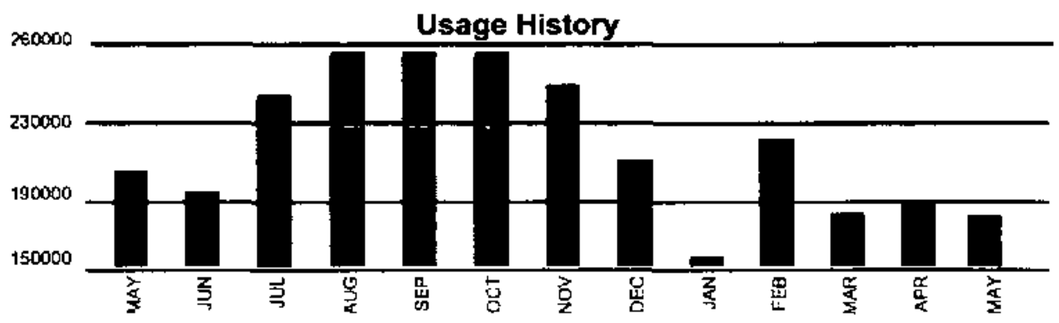
Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
225845	KWH	03/28/11	04/27/11	22377	22745	368	480	176640
225845	KW	03/28/11	04/27/11	0.000	0.620	0.620	480	297.600

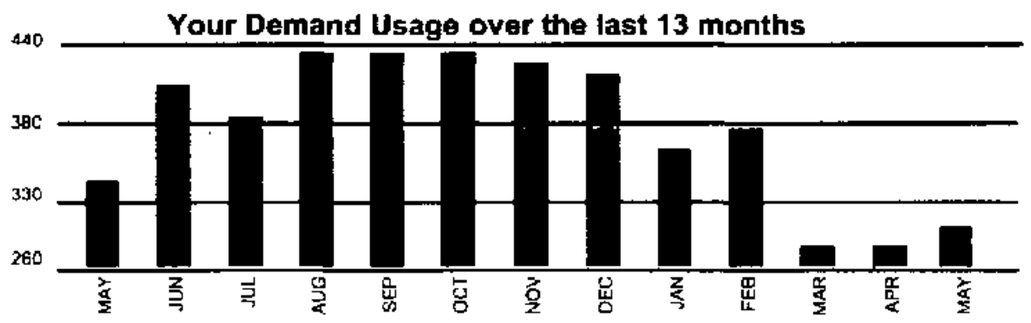
Current Charges			
Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.0757	$	1,135.50
Usage Charge	161640 kWh @ $0.03079	$	4,976.89
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	247.600 kW @ $14.04	$	3,476.30
Fuel Cost Adjustment			4,265.51
Sales Tax		$	207.96
Total Current Charges		$	14,072.06

Previous Account History		
Previous Balance	$	14,020.62
Payment Received 04/08/11	$	14,020.62CR
Balance Forward	$	0.00

Please Pay By May 17, 2011

Total Due	**$**	**14,072.06**





Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 45-0777.000

Total Due By May 17, 2011	**$**	**14,072.06**
After Due Date Pay	**$**	**14,220.70**

8624 0.6290 MB 0.390 28 59 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

SNCF
MAY 05 2011
REC

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900266932 452200043028888

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Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or streetlight problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find energy efficiency rebates
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900272472 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 45-0777.000 8696
Customer Name: Tennessee American Water Co
Service Address: Delmont St.
Other BST
Chattanooga, TN 37405
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
225845	KWH	04/27/11	05/27/11	22745	23137	392	480	188160
225845	KW	04/27/11	05/27/11	0.000	0.906	0.906	480	434.880

Current Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.0757	$	1,135.50
Usage Charge	173160 kWh @ $0.03079	$	5,331.60
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	384.880 kW @ $14.04	$	5,403.71
Fuel Cost Adjustment		$	4,581.00
Sales Tax		$	246.93
Total Current Charges		$	16,708.64

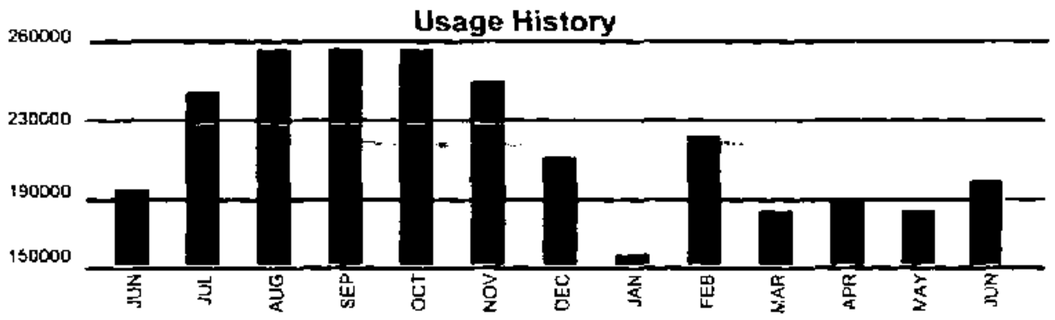
Previous Account History

Previous Balance	$	14,072.06
Payment Received 05/13/11	$	14,072.06 CR
Balance Forward	$	0.00

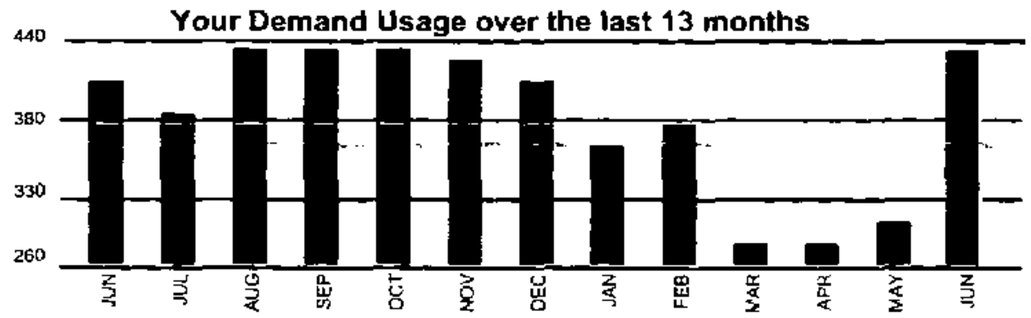
Please Pay By June 16, 2011

Total Due $ 16,708.64

Usage History



Your Demand Usage over the last 13 months



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

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REC'D

8696 0.6290 MB 0.390 28 66 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 45-0777.000

Total Due By June 16, 2011	**$ 16,708.64**
After Due Date Pay	**$ 16,883.26**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900272472 452200043028888

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AW900277433 452200043028888

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 45-0777.000 8605
Customer Name: Tennessee American Water Co
Service Address: Delmont St.
Other BST
Chattanooga, TN 37405
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		20,885.70
Sales Tax		313.29
Total New Charges	**$**	**21,198.99**
Total Balance Due	**$**	**21,198.99**
Payment Due Date		**Jul 16, 2011**

SNET
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REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 45-0777.000

Total Due By July 16, 2011	**$ 21,198.99**
After Due Date Pay	**$ 21,417.85**

Amount Enclosed $ _____

8605 0.6290 MB 0.390 27 62 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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Customer Se AW900277433 452200043028888

www.epb.net 8605

Statement of Usage

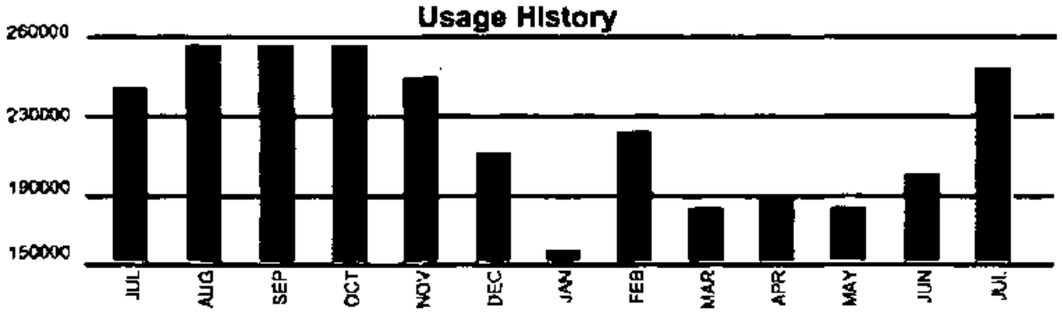
Meter Number		225845
New KWH Meter Reading - Actual	06/28/2011	23645
Previous KWH Meter Reading - Actual	05/27/2011	23137
Difference		508
Multiplier		480
Total KWH Used This Period		243840
Meter Number		225845
New KW Meter Reading - Actual	06/28/2011	0.882
Previous KW Meter Reading - Actual	05/27/2011	0.000
Difference		0.882
Multiplier		480
Total KW Used This Period		423.360

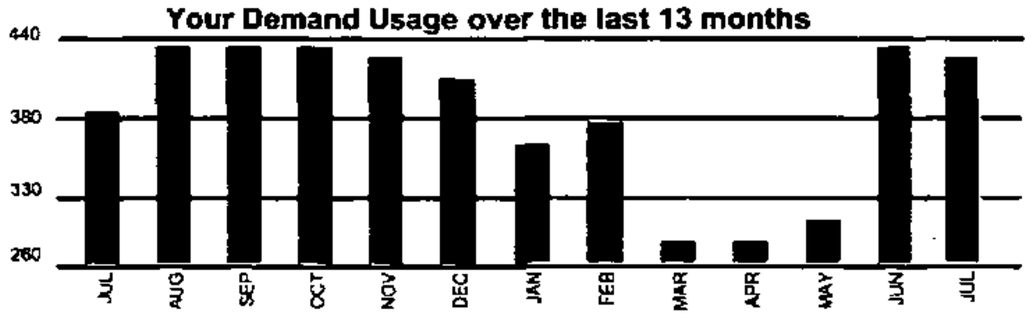
Statement of Account History

Previous Balance	$	16,708.64
Payment Received 06/13/11		16,708.64CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08072		1,210.80
Usage Charge	228840 kWh @ $0.03355		7,677.58
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	373.360 kW @ $14.04		5,241.98
Fuel Cost Adjustment			6,745.44
Sales Tax			313.29
Total Current Charges		$	21,198.99
	Total Due	$	21,198.99





CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900282790 45220004302888 8746

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 45-0777.000
Customer Name: Tennessee American Water Co
Service Address: Delmont St.
Other BST
Chattanooga, TN 37405
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)

epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		18,332.50
Sales Tax		274.99
Total New Charges	**$**	**18,607.49**
Total Balance Due	**$**	**18,607.49**
Payment Due Date		**Aug 16, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 45-0777.000

Total Due By August 16, 2011	**$**	**18,607.49**
After Due Date Pay	**$**	**18,800.82**

8746 0.6290 MB 0.390 28 59 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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1004507770008018800820186074990

Customer Se AW900282790 452200043028888 8746

Statement of Usage

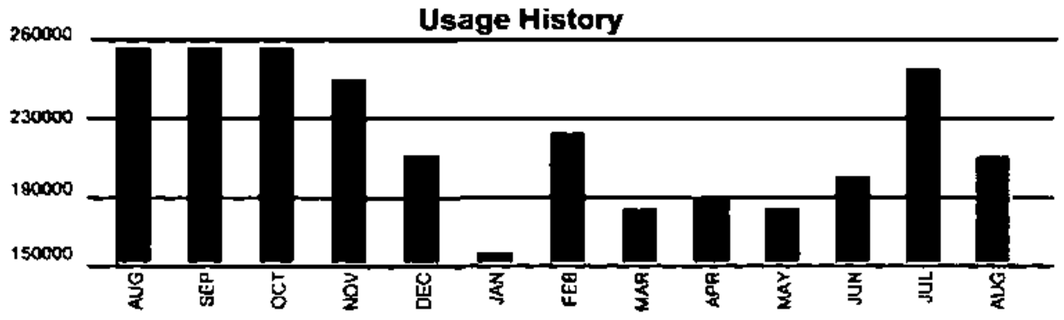
Meter Number		225845
New KWH Meter Reading - Actual	07/28/2011	24067
Previous KWH Meter Reading - Actual	06/28/2011	23645
Difference		422
Multiplier		480
Total KWH Used This Period		202560
Meter Number		225845
New KW Meter Reading - Actual	07/28/2011	0.862
Previous KW Meter Reading - Actual	06/28/2011	0.000
Difference		0.862
Multiplier		480
Total KW Used This Period		413.760

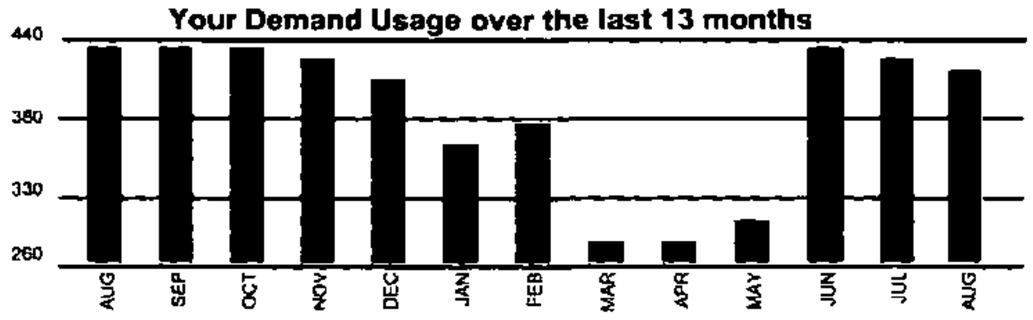
Statement of Account History

Previous Balance	$	21,198.99
Payment Received 07/13/11		21,198.99CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08072		1,210.80
Usage Charge	187560 kWh @ $0.03355		6,292.64
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	363.760 kW @ $14.04		5,107.19
Fuel Cost Adjustment			5,711.97
Sales Tax			274.99
Total Current Charges		$	18,607.49
	Total Due	$	18,607.49





CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900288493 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 45-0777.000 8768
Customer Name: Tennessee American Water Co
Service Address: Delmont St.
Other BST
Chattanooga, TN 37405
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Help struggling local families get the basic utilities they need

No one should have to go without essentials like power or water. But in these tough times, many Chattanooga families are struggling just to afford the basics. You can help by donating to **Power Share.**

Simply add $1 to your EPB bill, or make a one-time donation or monthly pledge *online at epb.net.*

Your contribution will go directly to United Way 211, an outreach program that qualifies and distributes 100% of donated funds to those who need it most.

For more information, visit **epb.net/about** and click **Power Share.**

Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		19,306.06
Sales Tax		289.59
Total New Charges	**$**	**19,595.65**
Total Balance Due	**$**	**19,595.65**
Payment Due Date		**Sep 16, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 45-0777.000

Total Due By September 16, 2011	**$**	**19,595.65**
After Due Date Pay	**$**	**19,798.71**

8768 0.6290 MB 0.390 28 59 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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10045077700080197987101959565 9 0

Customer S AW900288493 452200043028888

www.epb.net **Electric Power Acct:** 45-0777.000 8768

Statement of Usage

Meter Number		225845
New KWH Meter Reading - Actual	08/26/2011	24525
Previous KWH Meter Reading - Actual	07/28/2011	24067
Difference		458
Multiplier		480
Total KWH Used This Period		219840
Meter Number		225845
New KW Meter Reading - Actual	08/26/2011	0.874
Previous KW Meter Reading - Actual	07/28/2011	0.000
Difference		0.874
Multiplier		480
Total KW Used This Period		419.520

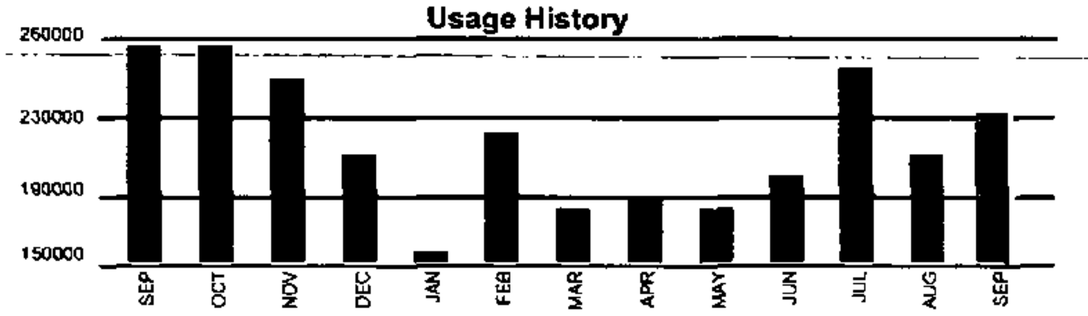
Statement of Account History

Previous Balance	$	18,607.49
Payment Received 08/11/11		18,607.49CR
Balance Forward	$	0.00

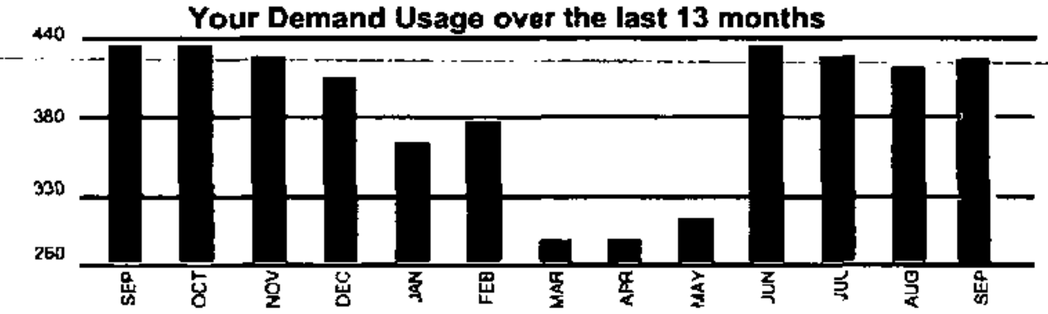
Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08072		1,210.80
Usage Charge	204840 kWh @ $0.03355		6,872.38
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	369.520 kW @ $14.04		5,188.06
Fuel Cost Adjustment			6,024.92
Sales Tax			289.59
Total Current Charges		$	19,595.65
	Total Due	$	19,595.65

Usage History



Your Demand Usage over the last 13 months



CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

OCT-12-2011 14:56 SOURCENET SOLUTIONS P.01/02

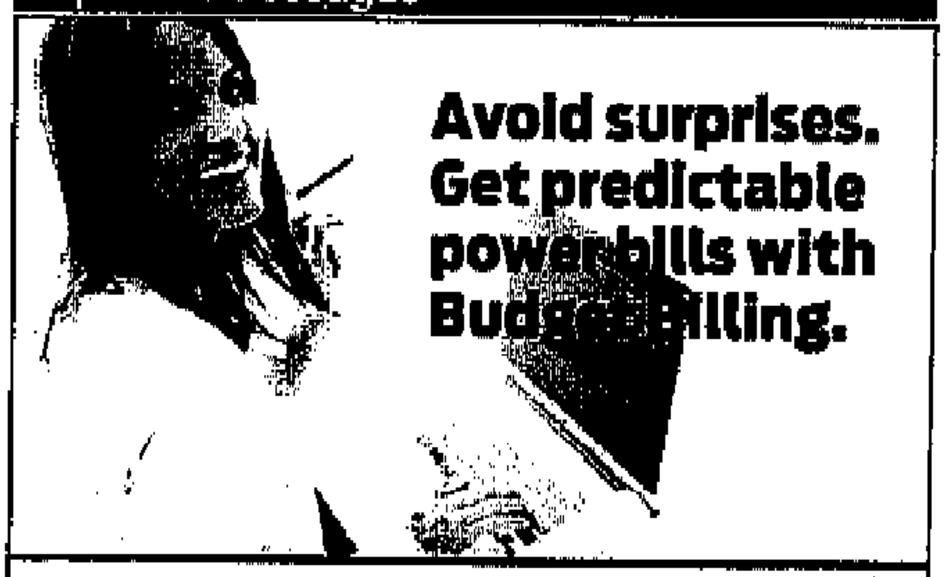
AW900294181 45220004302888 8

Customer Service 423-648-1EPB(1372)
www.epb.net

4141846

Billing Date: October 03, 2011 Page 1 of 2
Electric Power Acct: 45-0777.000 8820
Customer Name: Tennessee American Water Co
Service Address: Delmont St.
Other BST
Chattanooga, TN 37405
Rate Class: GSA/GPS >50 <1000KW

Important Messages



- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

Electric Power

For your Internet, television, and telephone needs.

Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		18,065.22
Sales Tax		270.98
Total New Charges	**$**	**18,336.20**
Total Balance Due	**$**	**18,336.20**
Payment Due Date		**Oct 18, 2011**

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If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at www.epb.net .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 45-0777.000

Total Due By October 18, 2011	**$**	**18,336.20**
After Due Date Pay	**$**	**18,526.85**

B820 0.6290 MB 0.390 28 60 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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AW900294181 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Billing Date: October 03, 2011
Electric Power Acct: 45-0777.000

8820

Statement of Usage

Meter Number		225845
New KWH Meter Reading - Actual	09/26/2011	24954
Previous KWH Meter Reading - Actual	08/26/2011	24525
Difference		429
Multiplier		480
Total KWH Used This Period		205920
Meter Number		225845
New KW Meter Reading - Actual	09/26/2011	0.876
Previous KW Meter Reading - Actual	08/26/2011	0.000
Difference		0.876
Multiplier		480
Total KW Used This Period		420.480

Statement of Account History

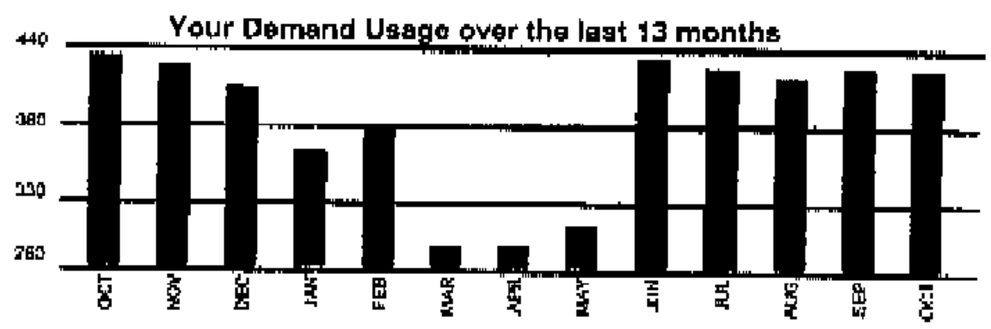
Previous Balance	$	19,595.65
Payment Received 09/13/11		19,595.65CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08256		1,238.40
Usage Charge	190920 kWh @ $0.0343		6,548.56
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	370.480 kW @ $14.38		5,327.51
Fuel Cost Adjustment			4,940.85
Sales Tax			270.98
Total Current Charges		$	18,336.20
	Total Due	$	18,336.20

Usage History

Your Demand Usage over the last 13 months



CONTACT INFORMATION CHANGE:

New Address: _____ _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900299011 45220004302888 8922

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 45-0777.000
Customer Name: Tennessee American Water Co
Service Address: Delmont St.
Other BST
Chattanooga, TN 37405
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

Electric Power

For your Internet, television, and telephone needs.

Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		16,594.95
Sales Tax		248.92
Total New Charges	**$**	**16,843.87**
Total Balance Due	**$**	**16,843.87**
Payment Due Date		**Nov 16, 2011**

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If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at www.epb.net

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 45-0777.000

Total Due By November 16, 2011	**$**	**16,843.87**
After Due Date Pay	**$**	**17,019.82**

8922 0.6290 MB 0.390 28 59 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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Customer S AW900299011 452200043028888

www.epb.net **Electric Power Acct:** 45-0777.000 8922

Statement of Usage

Meter Number		225845
New KWH Meter Reading - Actual	10/27/2011	25340
Previous KWH Meter Reading - Actual	09/26/2011	24954
Difference		386
Multiplier		480
Total KWH Used This Period		185280
Meter Number		225845
New KW Meter Reading - Actual	10/27/2011	0.852
Previous KW Meter Reading - Actual	09/26/2011	0.000
Difference		0.852
Multiplier		480
Total KW Used This Period		408.960

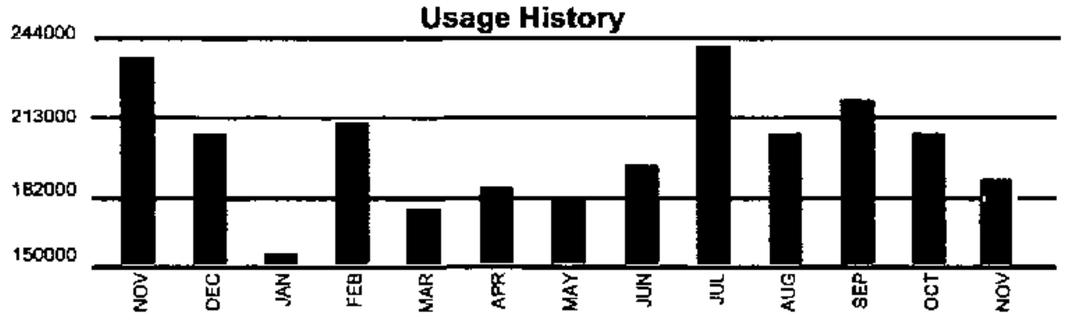
Statement of Account History

Previous Balance	$	18,336.20
Payment Received 10/19/11		18,336.20CR
Balance Forward	$	0.00

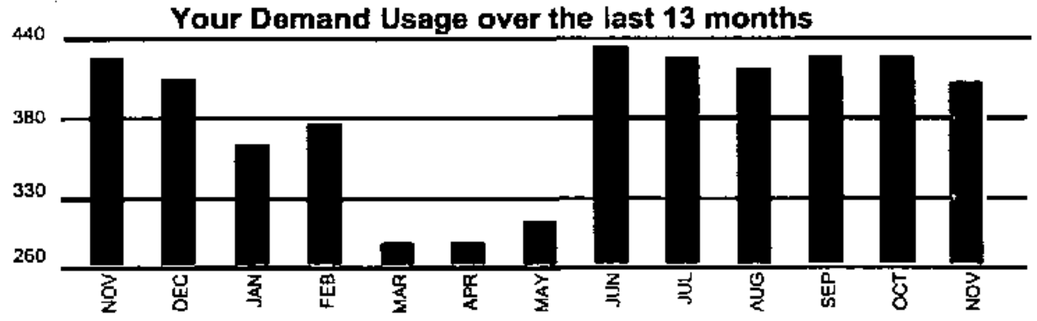
Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08256		1,238.40
Usage Charge	170280 kWh @ $0.0343		5,840.60
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	358.960 kW @ $14.38		5,161.84
Fuel Cost Adjustment			4,344.21
Sales Tax			248.92
Total Current Charges		$	16,843.87
	Total Due	$	16,843.87

Usage History



Your Demand Usage over the last 13 months



CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900304456 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 45-0777.000 8865
Customer Name: Tennessee American Water Co
Service Address: Delmont St.
Other BST
Chattanooga, TN 37405
Rate Class: GSA/GPS >50 <1000KW

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		15,191.97
Sales Tax		227.88
Total New Charges	**$**	**15,419.85**
Total Balance Due	**$**	**15,419.85**
Payment Due Date		**Dec 16, 2011**

Important Messages

SNET
DEC 05 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 45-0777.000

Total Due By December 16, 2011	**$**	**15,419.85**
After Due Date Pay	**$**	**15,581.77**

8865 0.6290 MB 0.390 28 57 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

100450777000801558177015419855 0

Customer S AW900304456 452200043028888

www.epb.net **Electric Power Acct:** 45-0777.000 8865

Statement of Usage

Meter Number		225845
New KWH Meter Reading - Actual	11/28/2011	25684
Previous KWH Meter Reading - Actual	10/27/2011	25340
Difference		344
Multiplier		480
Total KWH Used This Period		165120
Meter Number		225845
New KW Meter Reading - Actual	11/28/2011	0.768
Previous KW Meter Reading - Actual	10/27/2011	0.000
Difference		0.768
Multiplier		480
Total KW Used This Period		368.640

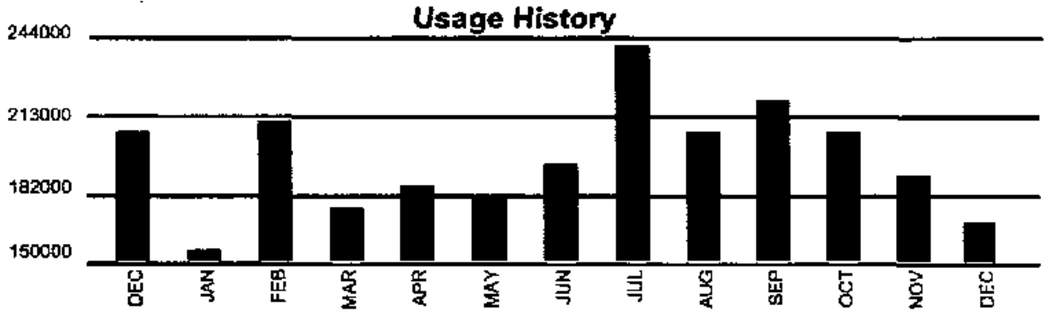
Statement of Account History

Previous Balance	$	16,843.87
Payment Received 11/14/11		16,843.87CR
Balance Forward	$	0.00

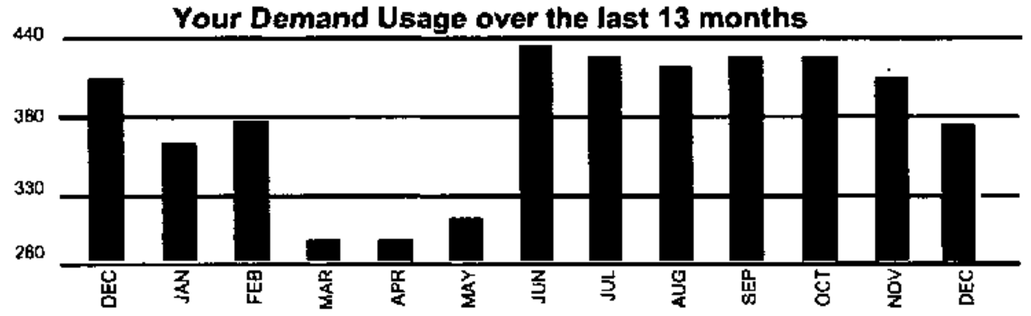
Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08256		1,238.40
Usage Charge	150120 kWh @ $0.0343		5,149.12
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	318.640 kW @ $14.38		4,582.04
Fuel Cost Adjustment			4,212.51
Sales Tax			227.88
Total Current Charges		$	15,419.85
	Total Due	$	15,419.85

Usage History



Your Demand Usage over the last 13 months



CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900248958 452200042628888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 216-1103.001 10372
Customer Name: Tennessee American Water Co
Service Address: 3590 Jenkins Rd
Other Watertnk
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
297025	KWH	12/14/10	01/13/11	6821	6986	165	1	165

Current Charges			
Customer Charge		$	9.90
Usage Charge	165 kWh @ $0.09499	$	15.67
Fuel Cost Adjustment		$	0.94
Sales Tax		$	0.40
Total Current Charges		$	26.91

Previous Account History		
Previous Balance	$	26.38
Payment Received 12/28/10	$	26.38CR
Balance Forward	$	0.00

Please Pay By February 03, 2011

Total Due	$	26.91

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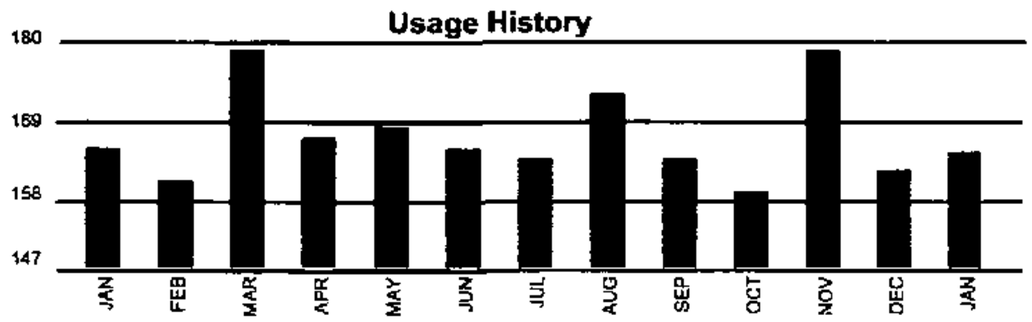
REC'D



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	165	$ 26.51	$ 0.88
Last Month	29	161	$ 25.99	$ 0.89
Last Year	30	165	$ 24.20	$ 0.80

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 216-1103.001

Total Due By February 03, 2011	$ 26.91
After Due Date Pay	$ 28.24

10372 0.6290 MB 0.382 33 38 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
Source Net Solutions
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10216110300120000282400002691 1 0

AW900248958 452200042628888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900253930 45220004302888 8

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 216-1103.001 10352
Customer Name: Tennessee American Water Co
Service Address: 3590 Jenkins Rd
Other Watertnk
Chattanooga, TN 37421
Rate Class: COMMERCIAL

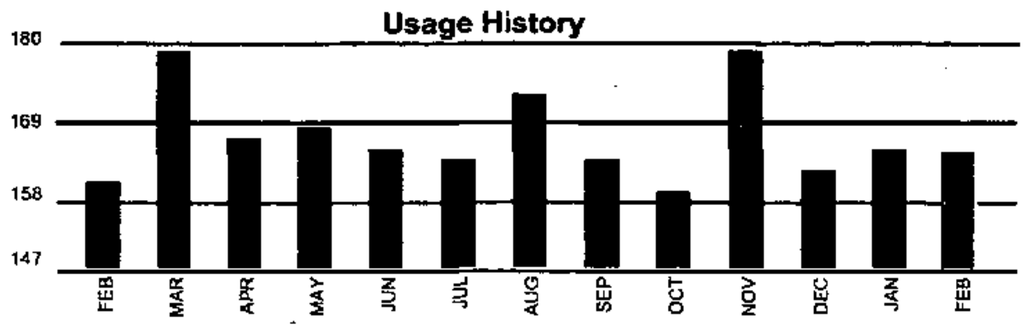
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
297025	KWH	01/13/11	02/12/11	6986	7151	165	1	165

Current Charges			
Customer Charge		$	9.90
Usage Charge	165 kWh @ $0.09499	$	15.67
Fuel Cost Adjustment		$	0.75
Sales Tax		$	0.39
Total Current Charges		$	26.71

Previous Account History		
Previous Balance	$	26.91
Payment Received 02/02/11	$	26.91 CR
Balance Forward	$	0.00

Please Pay By March 03, 2011

Total Due	$	26.71



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	165	$ 26.32	$ 0.88
Last Month	30	165	$ 26.51	$ 0.88
Last Year	29	160	$ 23.66	$ 0.81

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

REC'D
FEB 22 2011
SNET

10352 0.6290 MB 0.382 33 38 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
Source Net Solutions
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 216-1103.001

Total Due By March 03, 2011	**$**	**26.71**
After Due Date Pay	**$**	**28.03**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10216110300120000280300026717 0

AW900253930 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

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4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900258689 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 216-1103.001 10274
Customer Name: Tennessee American Water Co
Service Address: 3590 Jenkins Rd
Other Watertnk
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
297025	KWH	02/12/11	03/15/11	7151	7324	173	1	173

Current Charges

Customer Charge		$	9.90
Usage Charge	173 kWh @ $0.09499	$	16.43
Fuel Cost Adjustment		$	1.11
Sales Tax		$	0.41
Total Current Charges		$	27.85

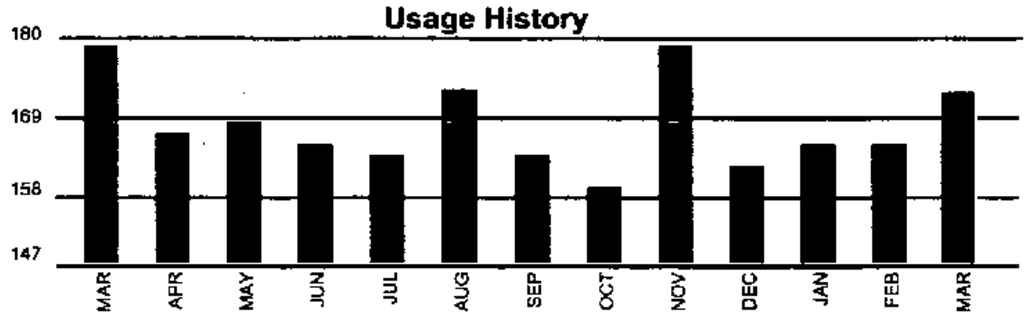
Previous Account History

Previous Balance	$	26.71
Payment Received 03/04/11	$	26.71 CR
Balance Forward	$	0.00

Please Pay By April 01, 2011

Total Due	**$**	**27.85**

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	173	$ 27.44	$ 0.89
Last Month	30	165	$ 26.32	$ 0.87
Last Year	32	179	$ 25.87	$ 0.80

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 216-1103.001

Total Due By April 01, 2011	**$**	**27.85**
After Due Date Pay	**$**	**29.22**

Amount Enclosed $ _____

10274 0.6290 MB 0.382 33 38 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
Source Net Solutions
P.O.Box 30076
College Station, TX 77842-3076

SNET
MAR 21 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900258689 452200043028888

[illegible] CUSTOMER INFORMATION

How to contact us in an emergency

[illegible] electric power interruptions or [illegible] emergency services call 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

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4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

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6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900264569 452200043028888

Electric Power

Customer Service 423-648-1372
www.epb.net

Account Number: 216-1103.001 10289
Customer Name: Tennessee American Water Co
Service Address: 3590 Jenkins Rd
Other Watertnk
Chattanooga, TN 37421
Rate Class: COMMERCIAL

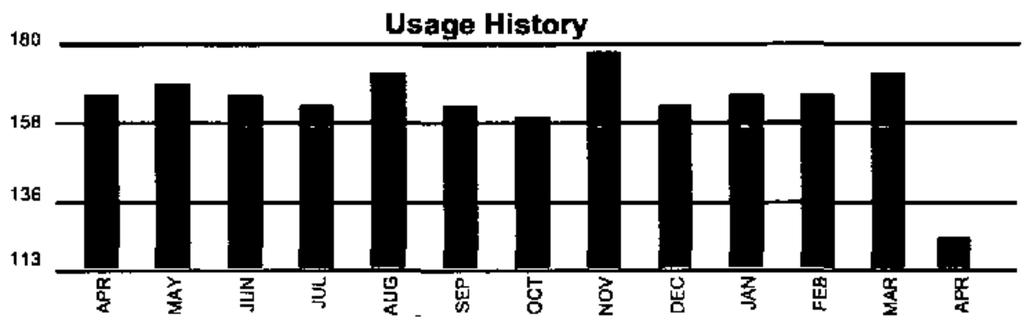
Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
297025	KWH	03/15/11	04/14/11	7324	7447	123	1	123

Current Charges			
Customer Charge		$	9.90
Usage Charge	123 kWh @ $0.0757	$	9.31
Fuel Cost Adjustment		$	3.05
Sales Tax		$	0.33
Total Current Charges		$	22.59

Previous Account History		
Previous Balance	$	27.85
Payment Received 03/28/11	$	27.85CR
Balance Forward	$	0.00

Please Pay By
May 03, 2011

Total Due	$	22.59



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	123	$ 22.26	$ 0.74
Last Month	31	173	$ 27.44	$ 0.88
Last Year	30	166	$ 25.34	$ 0.84

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 216-1103.001

Total Due By May 03, 2011	$	22.59
After Due Date Pay	$	23.70

Amount Enclosed $ _____

10289 0.6290 MB 0.390 33 40 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
Source Net Solutions
P.O.Box 30076
College Station, TX 77842-3076

SNET
APR 21 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10216110300120000237000022591 0

AW900264569 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

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You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

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- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

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4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900270308 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 216-1103.001 10219
Customer Name: Tennessee American Water Co
Service Address: 3590 Jenkins Rd
Other Watertnk
Chattanooga, TN 37421
Rate Class: COMMERCIAL

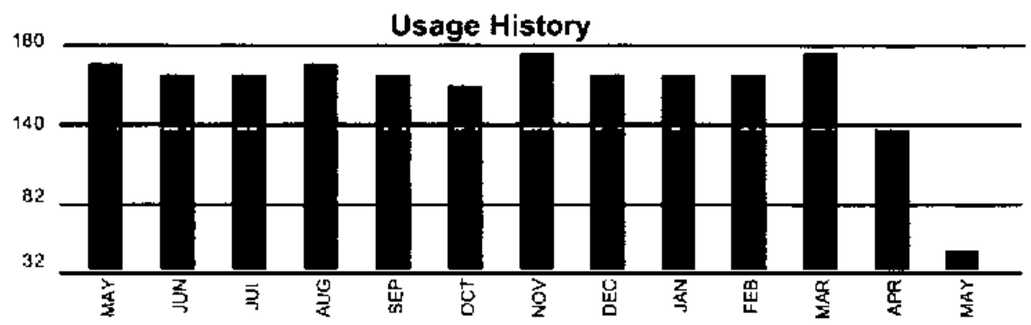
Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
297025	KWH	04/14/11	05/16/11	7447	7489	42	1	42

Current Charges			
Customer Charge		$	9.90
Usage Charge	42 kWh @ $0.0757	$	3.18
Fuel Cost Adjustment		$	1.03
Sales Tax		$	0.21
Total Current Charges		$	14.32

Previous Account History		
Previous Balance	$	22.59
Payment Received 04/27/11	$	22.59CR
Balance Forward	$	0.00

Please Pay By
June 02, 2011

Total Due	$	14.32



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	32	42	$ 14.11	$ 0.44
Last Month	30	123	$ 22.26	$ 0.74
Last Year	29	167	$ 25.53	$ 0.88

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

SNET
MAY 23 2011
REC'D

10219 0.6290 MB 0.390 34 24 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
Source Net Solutions
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 216-1103.001

Total Due By June 02, 2011	$	14.32
After Due Date Pay	$	15.03

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900270308 452200043028888

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[illegible]

The best way to report power interruptions or ask for emergency service is to call 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

[illegible] easy. It's available 24/7.

- [illegible]
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 5:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EPB Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900274951 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 216-1103.001 10142
Customer Name: Tennessee American Water Co
Service Address: 3590 Jenkins Rd
Other Watertnk
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		22.64
Sales Tax		0.34
Total New Charges	**$**	**22.98**
Total Balance Due	**$**	**22.98**
Payment Due Date		**Jul 02, 2011**

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JUN 21 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182253
Chattanooga, TN 37422-7253

Electric Power Acct: 216-1103.001

Total Due By July 02, 2011	**$**	**22.98**
After Due Date Pay	**$**	**24.11**

10142 0.6290 MB 0.390 33 38 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
Source Net Solutions
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10216110300120000241100002298l 0

Customer S AW900274951 452200043028888

www.epb.net **Electric Power Acct:** 216-1103.001 10142

Statement of Usage

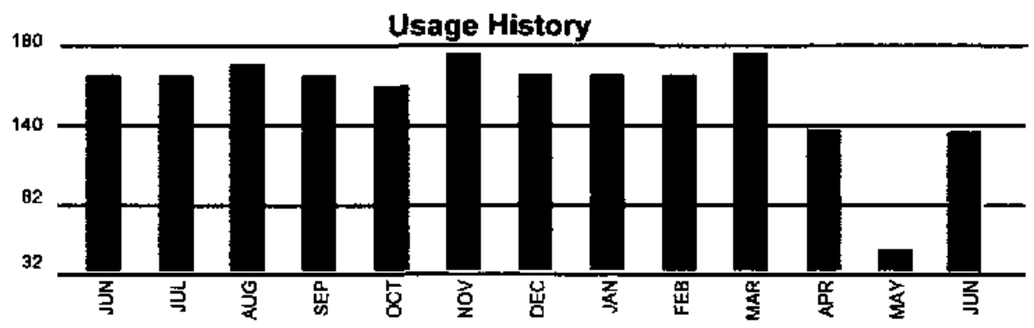
Meter Number		297025
New KWH Meter Reading - Actual	06/15/2011	7616
Previous KWH Meter Reading - Actual	05/16/2011	7489
Total KWH Used This Period		127

Statement of Account History

Previous Balance	$	14.32
Payment Received 05/31/11		14.32CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	127 kWh @ $0.0757		9.61
Fuel Cost Adjustment			3.13
Sales Tax			0.34
Total Current Charges		$	22.98
Total Due		$	22.98



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	127	$ 22.64	$ 0.75
Last Month	32	42	$ 14.11	$ 0.44
Last Year	32	164	$ 25.82	$ 0.80

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

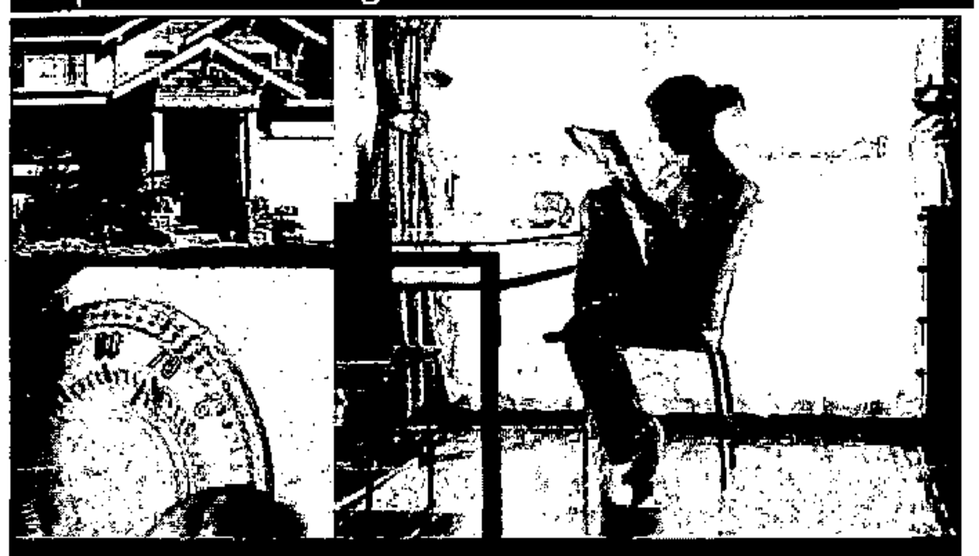
AW900280615 452200043028888

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 216-1103.001 10245
Customer Name: Tennessee American Water Co
Service Address: 3590 Jenkins Rd
Other Watertnk
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Important Messages



Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372) | epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		18.05
Sales Tax		0.27
Total New Charges	**$**	**18.32**
Total Balance Due	**$**	**18.32**
Payment Due Date		**Aug 03, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

SNET
JUL 22 2011
REC'D

Electric Power Acct: 216-1103.001

Total Due By August 03, 2011	**$**	**18.32**
After Due Date Pay	**$**	**19.22**

Amount Enclosed $ _____

10245 0.6290 MB 0.390 34 21 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
Source Net Solutions
P.O.Box 30076
College Station, TX 77842-3076

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10216110300120000192000018325 0

Customer S AW900280615 4522000430288888

www.epb.net

10245

Statement of Usage

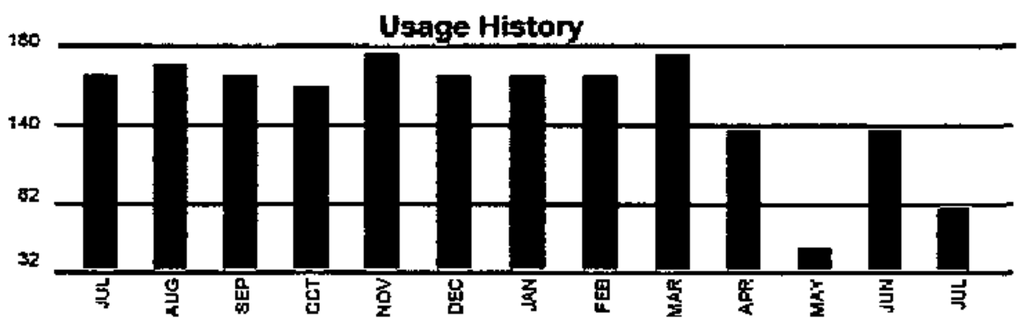
Meter Number		297025
New KWH Meter Reading - Actual	07/14/2011	7691
Previous KWH Meter Reading - Actual	06/15/2011	7616
Total KWH Used This Period		75

Statement of Account History

Previous Balance	$	22.98
Payment Received 06/29/11		22.98 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	75 kWh @ $0.08072		6.05
Fuel Cost Adjustment			2.10
Sales Tax			0.27
Total Current Charges		$	18.32
Total Due		$	18.32



Detailed Usage				
	Days	kWh	Cost	Cost/Day
This Month	29	75	$ 18.05	$ 0.62
Last Month	30	127	$ 22.64	$ 0.75
Last Year	30	162	$ 25.97	$ 0.86

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900285757 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 216-1103.001 10129
Customer Name: Tennessee American Water Co
Service Address: 3590 Jenkins Rd
Other Watertnk
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Important Messages

Help struggling local families get the basic utilities they need

No one should have to go without essentials like power or water. But in these tough times, many Chattanooga families are struggling just to afford the basics. You can help by donating to **Power Share.**

Simply add $1 to your EPB bill, or make a one-time donation or monthly pledge online at epb.net.

Your contribution will go directly to United Way 211, an outreach program that qualifies and distributes 100% of donated funds to those who need it most.

For more information, visit **epb.net/about** and click **Power Share.**

Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		14.83
Sales Tax		0.22
Total New Charges	**$**	**15.05**
Total Balance Due	**$**	**15.05**
Payment Due Date		**Sep 02, 2011**

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AUG 22 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 216-1103.001

Total Due By September 02, 2011	**$ 15.05**
After Due Date Pay	**$ 15.79**

10129 0.6290 MB 0.390 34 20 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
Source Net Solutions
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10216110300120000157900001505 5 0

Customer Se AW900285757 452200043028888 Billing Date: August 19, 2011

10129

Statement of Usage

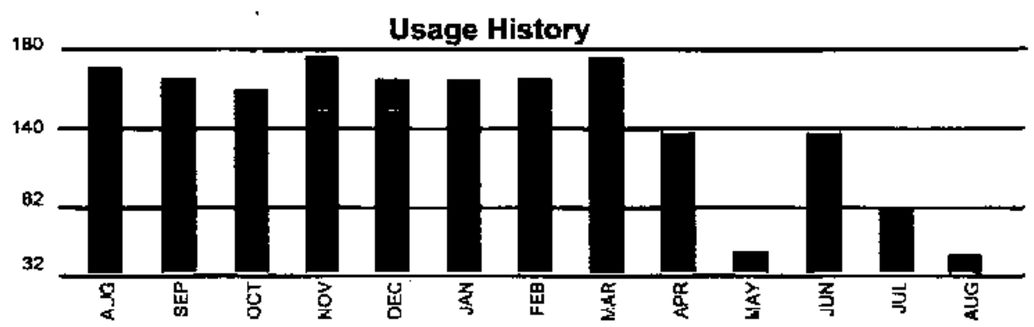
Meter Number		297025
New KWH Meter Reading - Actual	08/15/2011	7736
Previous KWH Meter Reading - Actual	07/14/2011	7691
Total KWH Used This Period		45

Statement of Account History

Previous Balance	$	18.32
Payment Received 07/30/11		18.32CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	45 kWh @ $0.08072		3.64
Fuel Cost Adjustment			1.29
Sales Tax			0.22
Total Current Charges		$	15.05
Total Due		$	15.05



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	45	$ 14.83	$ 0.46
Last Month	29	75	$ 18.05	$ 0.62
Last Year	32	172	$ 27.15	$ 0.84

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____ _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900290502 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 216-1103.001 10167
Customer Name: Tennessee American Water Co
Service Address: 3590 Jenkins Rd
Other Watertnk
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Important Messages

Save time. Pay online.

It's easy and hassle-free—just go to **epb.net**, click on **Pay Your Bill** to login.

- **Request a payment extension**
- **Pay your bill**
- **Set up automatic payments**

Electric Power

For your Internet, television, and telephone needs.

Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		15.22
Sales Tax		0.23
Total New Charges	**$**	**15.45**
Total Balance Due	**$**	**15.45**
Payment Due Date		**Oct 01, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 216-1103.001

Total Due By October 01, 2011	**$**	**15.45**
After Due Date Pay	**$**	**16.21**

10167 0.6290 MB 0.390 34 29 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
Source Net Solutions
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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10216110300120000162100001545 1 0

Customer S AW900290502 452200043028888

www.epb.net **Electric Power Acct:** 216-1103.001 10167

Statement of Usage

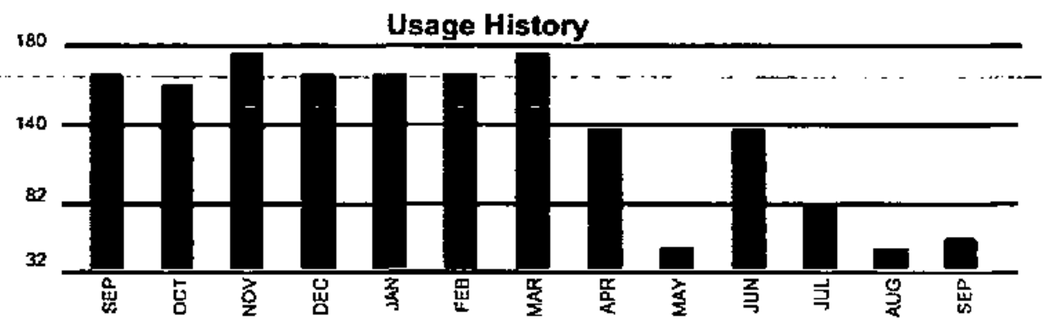
Meter Number		297025
New KWH Meter Reading - Actual	09/13/2011	7785
Previous KWH Meter Reading - Actual	08/15/2011	7736
Total KWH Used This Period		49

Statement of Account History

Previous Balance	$	15.05
Payment Received 08/30/11		15.05 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	49 kWh @ $0.08072		3.96
Fuel Cost Adjustment			1.36
Sales Tax			0.23
Total Current Charges		$	15.45
Total Due		$	15.45



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	49	$ 15.22	$ 0.52
Last Month	32	45	$ 14.83	$ 0.46
Last Year	30	162	$ 26.40	$ 0.88

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900296387 452200043028888

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 216-1103.001 10215
Customer Name: Tennessee American Water Co
Service Address: 3590 Jenkins Rd
Other Watertnk
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Important Messages

Avoid surprises. Get predictable power bills with Budget Billing.

- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		16.63
Sales Tax		0.25
Total New Charges	**$**	**16.88**
Total Balance Due	**$**	**16.88**
Payment Due Date		Nov 01, 2011

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REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 216-1103.001

Total Due By November 01, 2011	**$**	**16.88**
After Due Date Pay	**$**	**17.71**

10215 0.6290 MB 0.390 33 34 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
Source Net Solutions
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10216110300120000177100001688 2 0

Customer S AW900296387 452200043028888

www.epb.net **Electric Power Acct:** 216-1103.001 10215

Statement of Usage

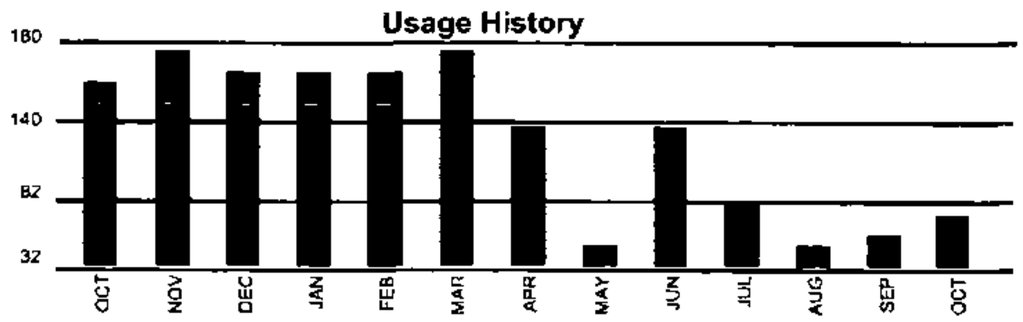
Meter Number		297025
New KWH Meter Reading - Actual	10/13/2011	7848
Previous KWH Meter Reading - Actual	09/13/2011	7785
Total KWH Used This Period		63

Statement of Account History

Previous Balance	$	15.45
Payment Received 09/28/11		15.45CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	63 kWh @ $0.08256		5.20
Fuel Cost Adjustment			1.53
Sales Tax			0.25
Total Current Charges		$	16.88
Total Due		$	16.88



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	63	$ 16.63	$ 0.55
Last Month	29	49	$ 15.22	$ 0.52
Last Year	29	157	$ 26.65	$ 0.91

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900302063 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 216-1103.001 10130
Customer Name: Tennessee American Water Co
Service Address: 3590 Jenkins Rd
Other Watertnk
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

Electric Power

For your Internet, television, and telephone needs.

Fiber Optics

Learn more at **epbFI.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		14.37
Sales Tax		0.22
Total New Charges	**$**	**14.59**
Total Balance Due	**$**	**14.59**
Payment Due Date		**Dec 01, 2011**

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REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 216-1103.001

Total Due By December 01, 2011	**$**	**14.59**
After Due Date Pay	**$**	**15.31**

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10130 0.6290 MB 0.390 34 28 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
Source Net Solutions
P.O.Box 30076
College Station, TX 77842-3076

10216110300120000153100001459 6 0

Customer Servi AW900302063 45220004302888[redacted]

www.epb.net Electric Power Acct: 210-1105.001 10130

Statement of Usage

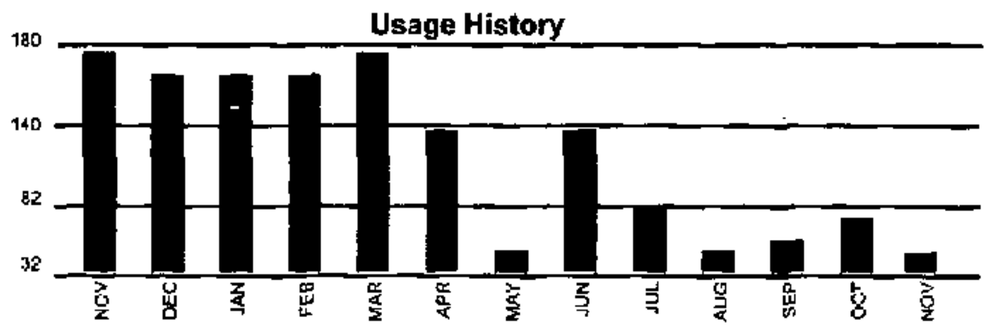
Meter Number		297025
New KWH Meter Reading - Actual	11/12/2011	7890
Previous KWH Meter Reading - Actual	10/13/2011	7848
Total KWH Used This Period		42

Statement of Account History

Previous Balance	$	16.88
Payment Received 10/27/11		16.88CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	42 kWh @ $0.08256		3.47
Fuel Cost Adjustment			1.00
Sales Tax			0.22
Total Current Charges		$	14.59
	Total Due	$	14.59



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	42	$ 14.37	$ 0.48
Last Month	30	63	$ 16.63	$ 0.55
Last Year	32	180	$ 28.37	$ 0.88

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Billing Date: December 15, 2011 Page 1 of 2
Electric Power Acct: 216-1103.001 10136
Customer Name: Tennessee American Water Co
Service Address: 3590 Jenkins Rd
Other Watertnk
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		15.31
Sales Tax		0.23
Total New Charges	**$**	**15.54**
Total Balance Due	**$**	**15.54**
Payment Due Date		Dec 30, 2011

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

SNET
DEC 19 2011
RECD

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 216-1103.001

Total Due By December 30, 2011	**$**	**15.54**
After Due Date Pay	**$**	**16.31**

10136 0.6290 MB 0.390 34 30 3
#BWNLYVB **********AUTO**MIXED AADC 373

Amount Enclosed $ _____

Tenn Amer Water Co
Source Net Solutions
P.O.Box 30076
College Station, TX 77842-3076

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10216110300120000163100000155420

Customer Service 423-648-1EPB(1372)
www.epb.net

Billing Date: December 15, 2011
Electric Power Acct: 216-1103.001

10136

Statement of Usage

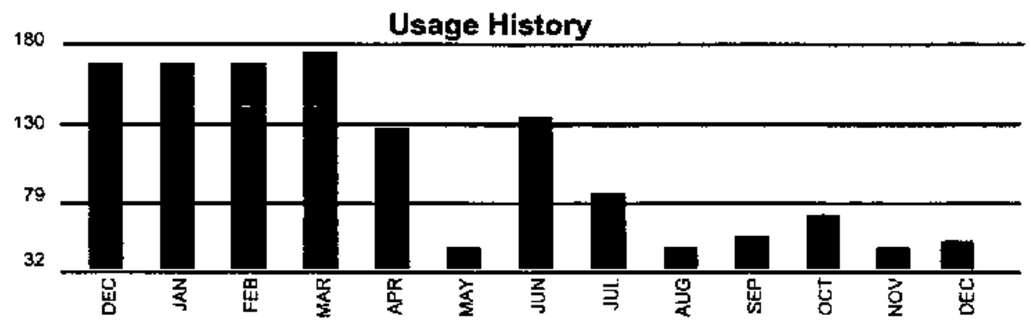
Meter Number		297025
New KWH Meter Reading - Actual	12/13/2011	7940
Previous KWH Meter Reading - Actual	11/12/2011	7890
Total KWH Used This Period		50

Statement of Account History

Previous Balance	$	14.59
Payment Received 11/29/11		14.59CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	50 kWh @ $0.08256		4.12
Fuel Cost Adjustment			1.29
Sales Tax			0.23
Total Current Charges		$	15.54
Total Due		$	15.54



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	50	$ 15.31	$ 0.49
Last Month	30	42	$ 14.37	$ 0.47
Last Year	29	161	$ 25.99	$ 0.89

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900252091 452200043028888

epb Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 61-0066.000 7882
Customer Name: Tennessee American Water Co
Service Address: 17 Johnson Blvd
Other Water
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
501893	KWH	01/03/11	02/01/11	10968	12335	1367	1	1367

Current Charges

Customer Charge		$	9.90
Usage Charge	1367 kWh @ $0.09499	$	129.85
Fuel Cost Adjustment		$	6.21
Sales Tax		$	2.19
Total Current Charges		$	148.15

Please Pay By February 18, 2011

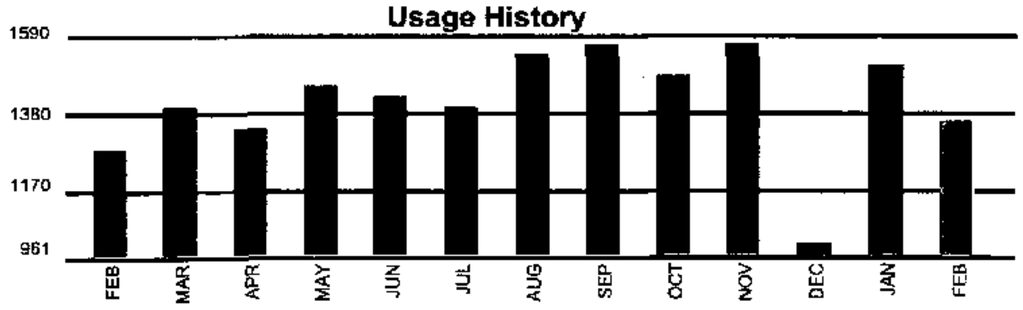
Total Due	**$**	**148.15**

Previous Account History

Previous Balance	$	163.67
Payment Received 01/18/11	$	163.67 CR
Balance Forward	$	0.00

RECD
FEB 08 2011
SNET

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	1367	$ 145.96	$ 5.03
Last Month	32	1503	$ 161.25	$ 5.03
Last Year	28	1266	$ 118.79	$ 4.24

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

epb Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

7882 0.6290 MB 0.382 26 41 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 61-0066.000

Total Due By February 18, 2011	**$**	**148.15**
After Due Date Pay	**$**	**155.45**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10061006600070001554500014815 8 0

AW900252091 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

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Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

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4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900256148 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 61-0066.000 7965
Customer Name: Tennessee American Water Co
Service Address: 17 Johnson Blvd
Other Water
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
501893	KWH	02/01/11	03/02/11	12335	13681	1346	1	1346

Current Charges

Customer Charge		$	9.90
Usage Charge	1346 kWh @ $0.09499	$	127.86
Fuel Cost Adjustment		$	8.60
Sales Tax		$	2.20
Total Current Charges		$	148.56

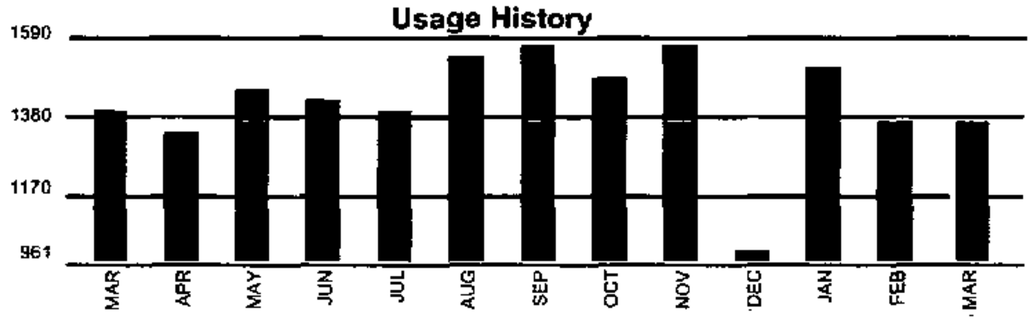
Please Pay By March 19, 2011

Total Due	**$**	**148.56**

Previous Account History

Previous Balance	$	148.15
Payment Received 02/15/11	$	148.15CR
Balance Forward	$	0.00

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	1346	$ 146.36	$ 5.05
Last Month	29	1367	$ 145.96	$ 5.03
Last Year	30	1372	$ 132.34	$ 4.41

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 61-0066.000

Total Due By March 19, 2011	**$**	**148.56**
After Due Date Pay	**$**	**155.88**

Amount Enclosed $ _____

7965 0.6290 MB 0.382 26 42 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
MAR 07 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10061006600070001558000148562 0

AW900256148 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency service is call 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

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- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 5:30 pm at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Locations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900262157 45220004302888888

epb Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 61-0066.000 8011
Customer Name: Tennessee American Water Co
Service Address: 17 Johnson Blvd
Other Water
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
501893	KWH	03/02/11	04/01/11	13681	15261	1580	1	1580

Current Charges

Customer Charge		$	9.90
Usage Charge	1580 kWh @ $0.0757	$	119.60
Fuel Cost Adjustment		$	39.12
Sales Tax		$	2.53
Total Current Charges		$	171.15

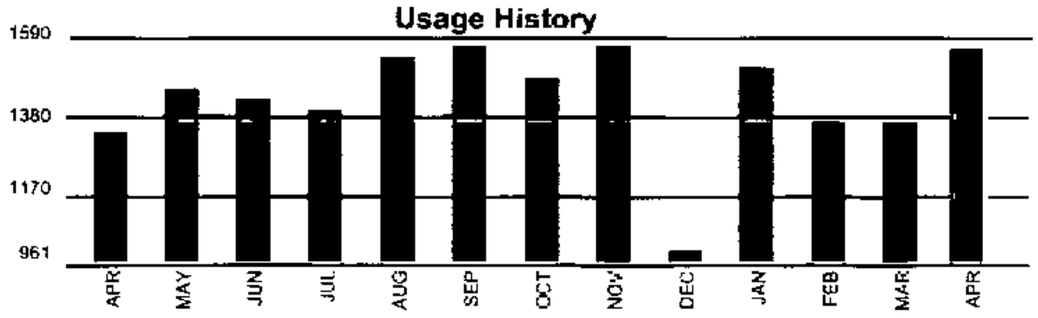
Please Pay By April 20, 2011

Total Due	**$**	**171.15**

Previous Account History

Previous Balance	$	148.56
Payment Received 03/10/11	$	148.56CR
Balance Forward	$	0.00

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	1580	$ 168.62	$ 5.62
Last Month	29	1346	$ 146.36	$ 5.04
Last Year	29	1318	$ 132.44	$ 4.56

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

epb Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 61-0066.000

Total Due By April 20, 2011	**$**	**171.15**
After Due Date Pay	**$**	**179.58**

8011 0.6290 MB 0.382 26 43 3
#BWNLYVB **********AUTO**MIXED AADC 373

SNET
Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

APR 08 2011
REC'D

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10061006600070001795800017115 3 0

AW900262157 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services is to call 423-648-1372 24 hours a day, 7 days a week.

You may also report outages online at www.epb.net.

Visit EPB's website at www.epb.net to quickly, conveniently:

- Learn about energy-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
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- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

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Power Share

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Ways to Pay

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AW900267680 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 61-0066.000 7889
Customer Name: Tennessee American Water Co
Service Address: 17 Johnson Blvd
Other Water
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
501893	KWH	04/01/11	05/03/11	15261	16797	1536	1	1536

Current Charges

Customer Charge		$	9.90
Usage Charge	1536 kWh @ $0.0757	$	116.28
Fuel Cost Adjustment		$	37.56
Sales Tax		$	2.46
Total Current Charges		$	166.20

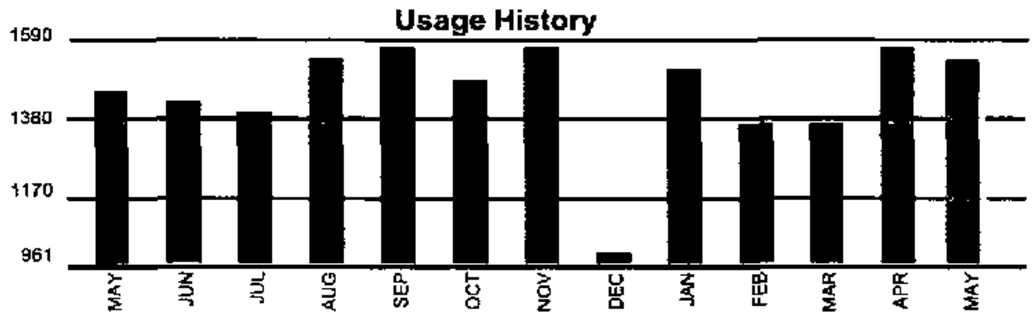
Please Pay By May 20, 2011

Total Due	**$**	**166.20**

Previous Account History

Previous Balance	$	171.15
Payment Received 04/15/11	$	171.15CR
Balance Forward	$	0.00

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	1536	$ 163.74	$ 5.12
Last Month	30	1580	$ 168.62	$ 5.62
Last Year	32	1459	$ 146.51	$ 4.57

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 61-0066.000

Total Due By May 20, 2011	**$**	**166.20**
After Due Date Pay	**$**	**174.39**

7889 0.6290 MB 0.390 26 39 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

SNIFT
MAY 09 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10061006600070001743900016620 4 0

AW900267680 452200043028888

IMPORTANT CUSTOMER INFORMATION

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- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

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Power Share

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AW900273278 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 61-0066.000 8049
Customer Name: Tennessee American Water Co
Service Address: 17 Johnson Blvd
Other Water
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
501893	KWH	05/03/11	06/03/11	16797	18524	1727	1	1727

Current Charges

Customer Charge		$	9.90
Usage Charge	1727 kWh @ $0.0757	$	130.73
Fuel Cost Adjustment		$	42.57
Sales Tax		$	2.75
Total Current Charges		$	185.95

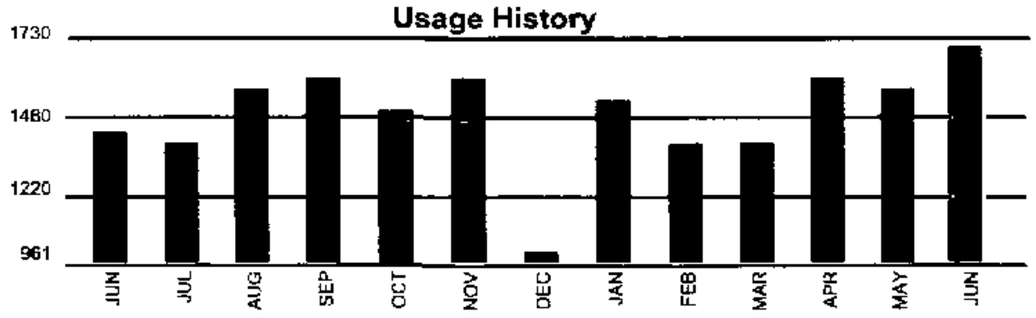
Please Pay By June 22, 2011

Total Due	**$**	**185.95**

Previous Account History

Previous Balance	$	166.20
Payment Received 05/17/11	$	166.20CR
Balance Forward	$	0.00

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	1727	$ 183.20	$ 5.91
Last Month	32	1536	$ 163.74	$ 5.11
Last Year	30	1404	$ 146.15	$ 4.87

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 61-0066.000

Total Due By June 22, 2011	**$**	**185.95**
After Due Date Pay	**$**	**195.11**

Amount Enclosed $ _____

8049 0.6290 MB 0.390 26 44 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
JUN 10 2011
REC'D

Did you know you can pay your bill, make payment arrangements or manage your EPB account online? Visit us at www.epb.net, and click "My Account" any time of day or night!

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AW900273278 452200043028888

IMPORTANT CUSTOMER INFORMATION

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AW900278465 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 61-0066.000 8001
Customer Name: Tennessee American Water Co
Service Address: 17 Johnson Blvd
Other Water
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		194.66
Sales Tax		2.92
Total New Charges	**$**	**197.58**
Total Balance Due	**$**	**197.58**
Payment Due Date		**Jul 21, 2011**

SNET
JUL 11 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 61-0066.000

Total Due By July 21, 2011	**$**	**197.58**
After Due Date Pay	**$**	**207.31**

8001 0.6290 MB 0.390 26 45 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10061006600070002073100019758 4 0

Customer Se AW900278465 452200043028888

www.epb.net Electric Power Acct: 01-0000.000 8001

Statement of Usage

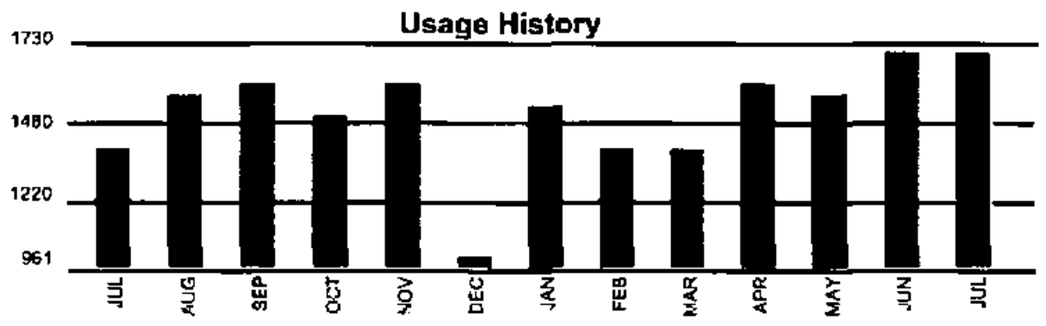
Meter Number		501893
New KWH Meter Reading - Actual	07/01/2011	20223
Previous KWH Meter Reading - Actual	06/03/2011	18524
Total KWH Used This Period		1699

Statement of Account History

Previous Balance	$	185.95
Payment Received 06/17/11		185.95CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1699 kWh @ $0.08072		137.15
Fuel Cost Adjustment			47.61
Sales Tax			2.92
Total Current Charges		$	197.58
Total Due		$	197.58



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	28	1699	$ 194.66	$ 6.95
Last Month	31	1727	$ 183.20	$ 5.90
Last Year	29	1371	$ 145.89	$ 5.03

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900283369 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 61-0066.000 7999
Customer Name: Tennessee American Water Co
Service Address: 17 Johnson Blvd
Other Water
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		213.82
Sales Tax		3.21
Total New Charges	**$**	**217.03**
Total Balance Due	**$**	**217.03**
Payment Due Date		**Aug 18, 2011**

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)

Electric Power

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 61-0066.000

Total Due By August 18, 2011	**$**	**217.03**
After Due Date Pay	**$**	**227.72**

7999 0.6290 MB 0.390 26 44 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
AUG 08 2011
REC'D

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10061006600070002772000217038 0

Customer Se AW900283369 4522000 43028888

www.epb.net 7999

Statement of Usage

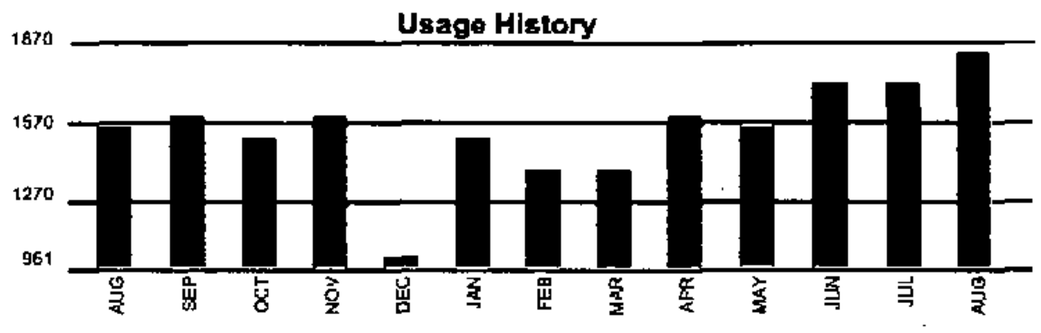
Meter Number		501893
New KWH Meter Reading - Actual	08/01/2011	22089
Previous KWH Meter Reading - Actual	07/01/2011	20223
Total KWH Used This Period		1866

Statement of Account History

Previous Balance	$	197.58
Payment Received 07/18/11		197.58CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1866 kWh @ $0.08072		150.63
Fuel Cost Adjustment			53.29
Sales Tax			3.21
Total Current Charges		$	217.03
	Total Due	$	217.03



Detailed Usage				
	Days	kWh	Cost	Cost/Day
This Month	31	1866	$ 213.82	$ 6.90
Last Month	28	1699	$ 194.66	$ 6.95
Last Year	32	1547	$ 165.03	$ 5.15

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900289081 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 61-0066.000 8005
Customer Name: Tennessee American Water Co
Service Address: 17 Johnson Blvd
Other Water
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		213.19
Sales Tax		3.20
Total New Charges	**$**	**216.39**
Total Balance Due	**$**	**216.39**
Payment Due Date		**Sep 21, 2011**

Important Messages

Save time. Pay online.

It's easy and hassle-free—just go to **epb.net**, click on **Pay Your Bill** to login.

- **Request a payment extension**
- **Pay your bill**
- **Set up automatic payments**

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFL.com** or 648-1372

SNET
SEP 09 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 61-0066.000

Total Due By September 21, 2011	**$**	**216.39**
After Due Date Pay	**$**	**227.05**

8005 0.6290 MB 0.390 26 45 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10061006600070002270500021639 4 0

Customer S AW900289081 452200043028888 Billing Date: September 25, 2011

8005

Statement of Usage

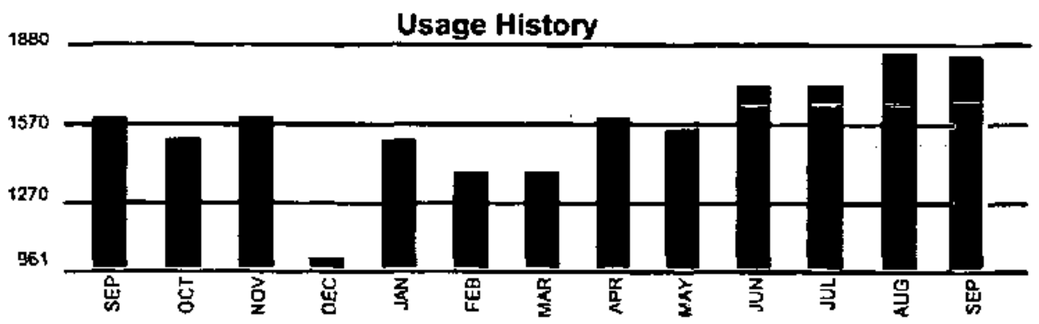
Meter Number		501893
New KWH Meter Reading - Actual	09/01/2011	23963
Previous KWH Meter Reading - Actual	08/01/2011	22089
Total KWH Used This Period		1874

Statement of Account History

Previous Balance	$	217.03
Payment Received 08/15/11		217.03CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1874 kWh @ $0.08072		151.27
Fuel Cost Adjustment			52.02
Sales Tax			3.20
Total Current Charges		$	216.39
Total Due		$	216.39



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	1874	$ 213.19	$ 6.88
Last Month	31	1866	$ 213.82	$ 6.89
Last Year	30	1587	$ 171.55	$ 5.71

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900294639 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 61-0066.000 7916
Customer Name: Tennessee American Water Co
Service Address: 17 Johnson Blvd
Other Water
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		189.42
Sales Tax		2.84
Total New Charges	**$**	**192.26**
Total Balance Due	**$**	**192.26**
Payment Due Date		Oct 20, 2011

Important Messages

Avoid surprises. Get predictable power bills with Budget Billing.

- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFI.com** or 648-1372

SNET
OCT 11 2011
REC'D

If you have questions about your service, please call us at (423) 648-1FPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 61-0066.000

Total Due By October 20, 2011	**$ 192.26**
After Due Date Pay	**$ 201.73**

Amount Enclosed $ _____

7916 0.6290 MB 0.390 26 44 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10061006600070002017300019226 7 0

Customer Se AW900294639 452200043028888

www.epb.net 7916

Statement of Usage

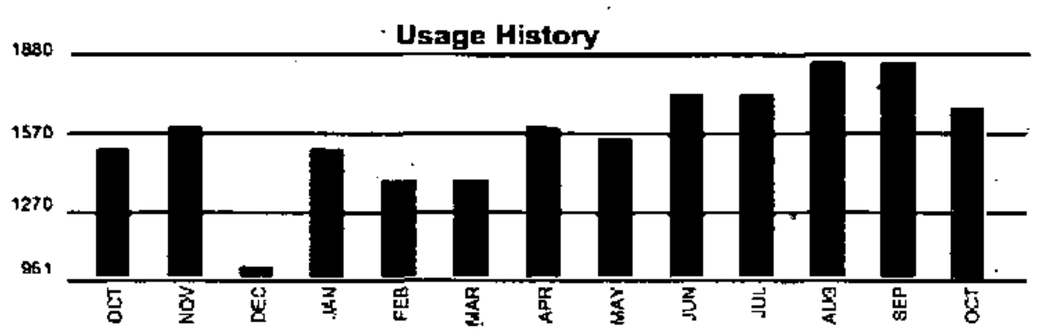
Meter Number		501893
New KWH Meter Reading - Actual	09/30/2011	25643
Previous KWH Meter Reading - Actual	09/01/2011	23963
Total KWH Used This Period		1680

Statement of Account History

Previous Balance	$	216.39
Payment Received 09/16/11		216.39CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1680 kWh @ $0.08256		138.70
Fuel Cost Adjustment			40.82
Sales Tax			2.84
Total Current Charges		$	192.26
Total Due		$	192.26



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	1680	$ 189.42	$ 6.53
Last Month	31	1874	$ 213.19	$ 6.87
Last Year	30	1466	$ 166.37	$ 5.54

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900299298

452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 61-0066.000 7847
Customer Name: Tennessee American Water Co
Service Address: 17 Johnson Blvd
Other Water
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

Electric Power

For your Internet, television, and telephone needs.

Fiber Optics

Learn more at **epbFI.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		221.13
Sales Tax		3.32
Total New Charges	**$**	**224.45**
Total Balance Due	**$**	**224.45**
Payment Due Date		Nov 18, 2011

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REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 61-0066.000

Total Due By November 18, 2011	**$**	**224.45**
After Due Date Pay	**$**	**235.51**

7847 0.6290 MB 0.390 26 44 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10061006600070002355100022445 2 0

Customer S AW900299298 452200043028888

www.epb.net **Electric Power Acct:** 61-0066.000 7847

Statement of Usage

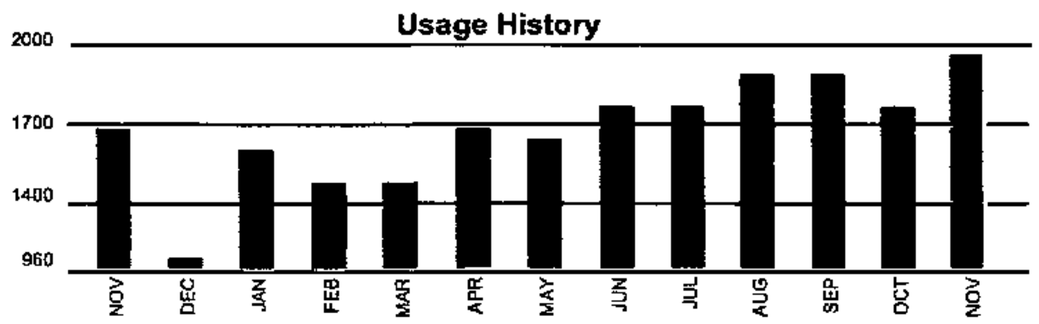
Meter Number		501893
New KWH Meter Reading - Actual	11/01/2011	27630
Previous KWH Meter Reading - Actual	09/30/2011	25643
Total KWH Used This Period		1987

Statement of Account History

Previous Balance	$	192.26
Payment Received 10/19/11		192.26CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1987 kWh @ $0.08256		164.04
Fuel Cost Adjustment			47.19
Sales Tax			3.32
Total Current Charges		$	224.45
Total Due		$	224.45



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	1987	$ 221.13	$ 6.91
Last Month	29	1680	$ 189.42	$ 6.53
Last Year	32	1588	$ 172.90	$ 5.40

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900304876 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 61-0066.000 7907
Customer Name: Tennessee American Water Co
Service Address: 17 Johnson Blvd
Other Water
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		214.21
Sales Tax		3.21
Total New Charges	**$**	**217.42**
Total Balance Due	**$**	**217.42**
Payment Due Date		Dec 20, 2011

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

SNET
DEC 9 - 2011
REC'D

Electric Power Acct: 61-0066.000

Total Due By December 20, 2011	**$**	**217.42**
After Due Date Pay	**$**	**228.13**

7907 0.6290 MB 0.390 26 45 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10061006600070002281300021742 8 0

Customer S AW900304876 452200043028888

www.epb.net **Electric Power Acct:** 61-0066.000 7907

Statement of Usage

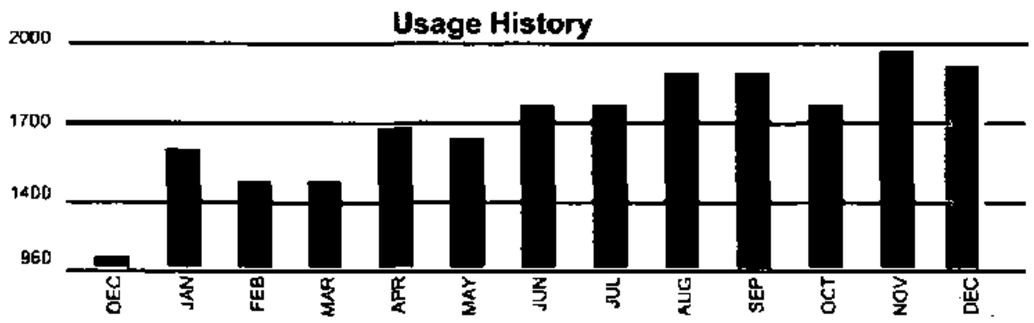
Meter Number		501893
New KWH Meter Reading - Actual	12/01/2011	29515
Previous KWH Meter Reading - Actual	11/01/2011	27630
Total KWH Used This Period		1885

Statement of Account History

Previous Balance	$	224.45
Payment Received 11/15/11		224.45CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1885 kWh @ $0.08256		155.62
Fuel Cost Adjustment			48.69
Sales Tax			3.21
Total Current Charges		$	217.42
Total Due		$	217.42



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	1885	$ 214.21	$ 7.14
Last Month	32	1987	$ 221.13	$ 6.91
Last Year	30	971	$ 106.96	$ 3.56

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900246030 452200042628888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 310-0597.000 6898
Customer Name: Tennessee American Water Co
Service Address: 100 Averill St.
Bldg
Lookout Mountain, TN 37350
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
150994	KWH	11/26/10	12/27/10	39759	43821	4062	1	4062

Current Charges			
Customer Charge		$	9.90
Usage Charge	4062 kWh @ $0.09499	$	385.85
Fuel Cost Adjustment		$	20.15
Sales Tax		$	6.24
Total Current Charges		$	422.14

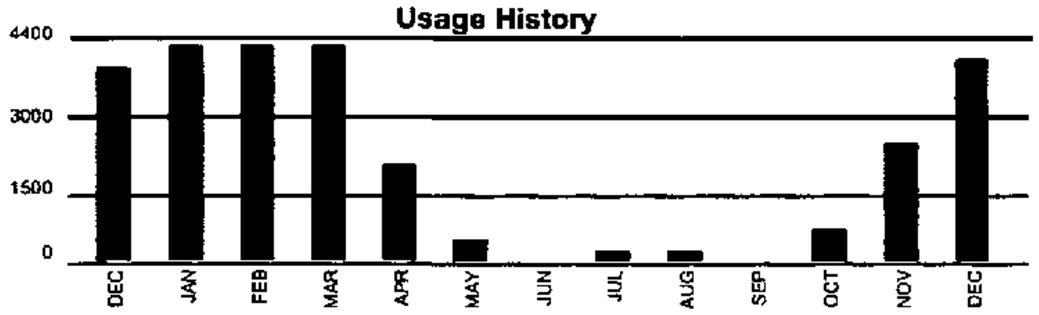
Previous Account History		
Previous Balance	$	252.08
Payment Received 12/09/10	$	252.08CR
Balance Forward	$	0.00

Please Pay By January 14, 2011

Total Due	$	422.14

SNET
JAN 03 2011
REC'D

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	4062	$ 415.90	$ 13.42
Last Month	32	2323	$ 248.35	$ 7.76
Last Year	33	3897	$ 353.18	$ 10.70

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 310-0597.000

Total Due By January 14, 2011	$ 422.14
After Due Date Pay	$ 436.30

Amount Enclosed $ _____

6898 0.6290 MB 0.382 25 6 1
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

1031005970004000436300004221480

AW900246030 452200042628888

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Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification and others. For an explanation of these and other programs, please call us at 648-1372

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share Program. Add an exact $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payments (check or money order only) in one of our night drops, conveniently located at our Dixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 5:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee bank location (net payment is only).

5. EPB Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900250462 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Billing Date: January 28, 2011 Page 1 of 1
Account Number: 310-0597.000 6916
Customer Name: Tennessee American Water Co
Service Address: 100 Averill St.
Bldg
Lookout Mountain, TN 37350
Rate Class: COMMERCIAL

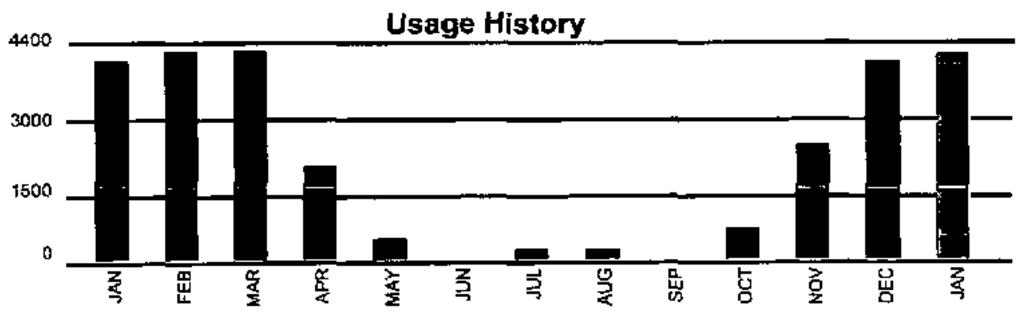
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
150994	KWH	12/27/10	01/26/11	43821	48215	4394	1	4394

Current Charges			
Customer Charge		$	9.90
Usage Charge	4394 kWh @ $0.09499	$	417.39
Fuel Cost Adjustment		$	25.09
Sales Tax		$	6.79
Total Current Charges		$	459.17

Please Pay By February 12, 2011

Total Due	**$**	**459.17**

Previous Account History		
Previous Balance	$	422.14
Payment Received 01/14/11	$	422.14CR
Balance Forward	$	0.00



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	4394	$ 452.38	$ 15.08
Last Month	31	4062	$ 415.90	$ 13.41
Last Year	28	4149	$ 369.46	$ 13.19

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

6916 0.6290 MB 0.382 25 6 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

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FEB 01 2011
REC'D

Account Number: 310-0597.000

Total Due By February 12, 2011	**$**	**459.17**
After Due Date Pay	**$**	**473.69**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10310059700040004736900045917 4 0

AW900250462 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900254858 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 310-0597.000 6776
Customer Name: Tennessee American Water Co
Service Address: 100 Averill St.
Bldg
Lookout Mountain, TN 37350
Rate Class: COMMERCIAL

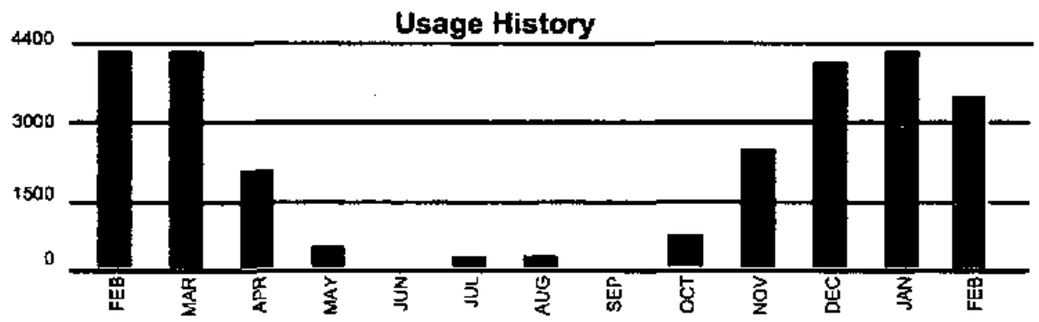
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
150994	KWH	01/26/11	02/23/11	48215	51688	3473	1	3473

Current Charges			
Customer Charge		$	9.90
Usage Charge	3473 kWh @ $0.09499	$	329.90
Fuel Cost Adjustment		$	15.77
Sales Tax		$	5.33
Total Current Charges		$	360.90

Previous Account History		
Previous Balance	$	459.17
Payment Received 02/08/11	$	459.17CR
Balance Forward	$	0.00

Please Pay By March 12, 2011

Total Due	$	360.90



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	28	3473	$ 355.57	$ 12.70
Last Month	30	4394	$ 452.38	$ 15.07
Last Year	29	4228	$ 373.59	$ 12.88

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 310-0597.000

Total Due By March 12, 2011	$	360.90
After Due Date Pay	$	374.46

6776 0.6290 MB 0.382 23 3 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

REC'D
FEB 28 2011
SNET

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10310059700040003744600036090 9 0

AW900254858 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

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- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900261558 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 310-0597.000 6909
Customer Name: Tennessee American Water Co
Service Address: 100 Averill St.
Bldg
Lookout Mountain, TN 37350
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
150994	KWH	02/23/11	03/25/11	51688	54268	2580	1	2580

Current Charges

Customer Charge		$	9.90
Usage Charge	2580 kWh @ $0.09499	$	245.07
Fuel Cost Adjustment		$	16.49
Sales Tax		$	4.07
Total Current Charges		$	275.53

Please Pay By April 13, 2011

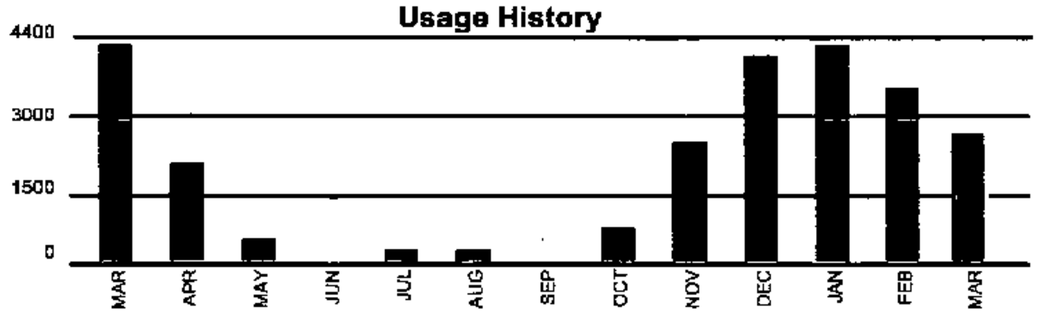
Total Due $ 275.53

Previous Account History

Previous Balance	$	360.90
Payment Received 03/07/11	$	360.90 CR
Balance Forward	$	0.00

SNET
APR 05 2011
REC'D

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	2580	$ 271.46	$ 9.05
Last Month	28	3473	$ 355.57	$ 12.69
Last Year	31	4362	$ 399.17	$ 12.87

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

6909 0.6290 MB 0.382 23 4 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 310-0597.000

Total Due By April 13, 2011	**$**	**275.53**
After Due Date Pay	**$**	**288.24**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900261558 452200043028888

[illegible]

[illegible]

- [illegible] cost-saving services
- [illegible]
- [illegible]
- [illegible]
- [illegible] by saving tips
- Start, stop, or transfer service
- [illegible]
- [illegible]

Customer Bill Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add $1, $5, your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - [illegible]

2. [illegible] the driveway at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 7:00 pm at the Downtown office or after 5:30 pm at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at [illegible].

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900266818 452200043028888

epb Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 310-0597.000 6759
Customer Name: Tennessee American Water Co
Service Address: 100 Averill St.
Bldg
Lookout Mountain, TN 37350
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
150994	KWH	03/25/11	04/26/11	54268	56072	1804	1	1804

Current Charges

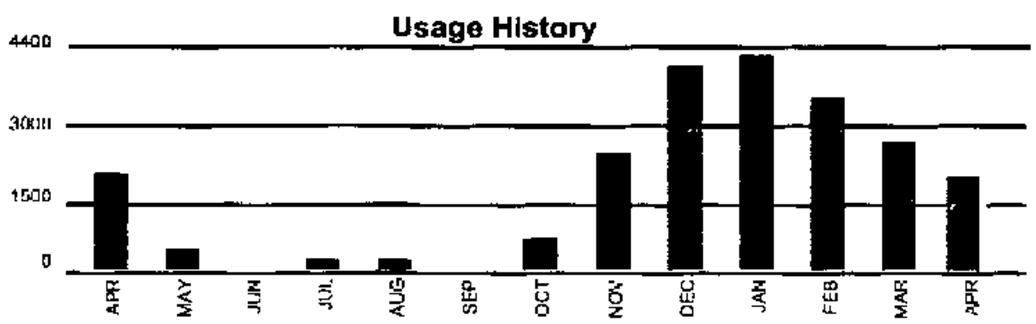
Customer Charge		$	9.90
Usage Charge	1804 kWh @ $0.0757	$	136.56
Fuel Cost Adjustment		$	44.67
Sales Tax		$	2.87
Total Current Charges		$	194.00

Please Pay By
May 13, 2011

Total Due ◦	**$**	**194.00**

Previous Account History

Previous Balance	$	275.53
Payment Received 04/11/11	$	275.53CR
Balance Forward	$	0.00



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	1804	$ 191.13	$ 5.97
Last Month	30	2580	$ 271.46	$ 9.04
Last Year	31	1906	$ 187.12	$ 6.03

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

epb Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 310-0597.000

Total Due By May 13, 2011	**$**	**194.00**
After Due Date Pay	**$**	**203.56**

Amount Enclosed $ _____

6759 0.6290 MB 0.390 23 4 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
MAY 03 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900266818 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

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- Report an outage or street light problem
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- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

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Power Share

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Ways to Pay

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AW900272000 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 310-0597.000 6989
Customer Name: Tennessee American Water Co
Service Address: 100 Averill St.
Bldg
Lookout Mountain, TN 37350
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
150994	KWH	04/26/11	05/26/11	56072	56721	649	1	649

Current Charges			
Customer Charge		$	9.90
Usage Charge	649 kWh @ $0.0757	$	49.13
Fuel Cost Adjustment		$	15.87
Sales Tax		$	1.12
Total Current Charges		$	76.02

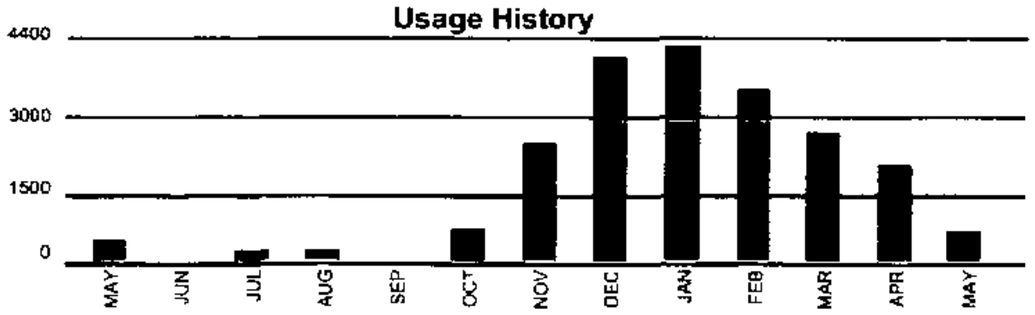
Previous Account History		
Previous Balance	$	194.00
Payment Received 05/10/11	$	194.00CR
Balance Forward	$	0.00

Please Pay By June 15, 2011

Total Due	$	**76.02**

SNET
JUN 03 2011
REC'D

Usage History



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	649	$ 74.90	$ 2.50
Last Month	32	1804	$ 191.13	$ 5.97
Last Year	29	328	$ 40.61	$ 1.40

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

6989 0.6290 MB 0.390 23 16 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 310-0597.000

Total Due By June 15, 2011	**$**	**76.02**
After Due Date Pay	**$**	**79.77**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

1031005970004000079700007602 6 0

AW900272000 452200043028888

IMPORTANT CUSTOMER INFORMATION

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- Learn about electric heat pumps

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6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900277077 452200043028888

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 310-0597.000 6774
Customer Name: Tennessee American Water Co
Service Address: 100 Averill St.
Bldg
Lookout Mountain, TN 37350
Rate Class: COMMERCIAL

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		9.99
Sales Tax		0.15
Total New Charges	**$**	**10.14**
Total Balance Due	**$**	**10.14**
Payment Due Date		**Jul 14, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

SNET
JUL 05 2011
REC'D

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 310-0597.000

Total Due By July 14, 2011	**$**	**10.14**
After Due Date Pay	**$**	**10.64**

6774 0.6290 MB 0.390 23 6 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

1031005970004000010640000010143 0

Customer Se AW900277077 4522000430288888

www.epb.net 6774

Statement of Usage

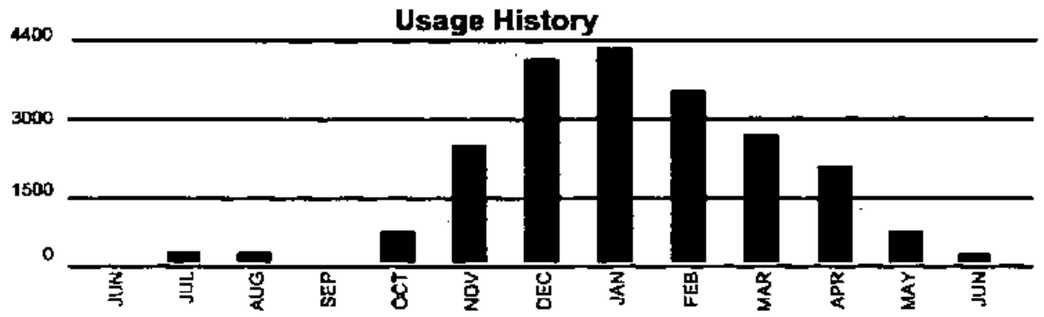
Meter Number		150994
New KWH Meter Reading - Actual	06/27/2011	56722
Previous KWH Meter Reading - Actual	05/26/2011	56721
Total KWH Used This Period		1

Statement of Account History

Previous Balance	$	76.02
Payment Received 06/14/11		76.02 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1 kWh @ $0.0757		0.07
Fuel Cost Adjustment			0.02
Sales Tax			0.15
Total Current Charges		$	10.14
Total Due		$	10.14



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	1	$ 9.99	$ 0.31
Last Month	30	649	$ 74.90	$ 2.49
Last Year	31	0	$ 9.90	$ 0.31

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900282013 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 310-0597.000 6745
Customer Name: Tennessee American Water Co
Service Address: 100 Averill St.
Bldg
Lookout Mountain, TN 37350
Rate Class: COMMERCIAL

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)

epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		9.90
Sales Tax		0.15
Total New Charges	**$**	**10.05**
Total Balance Due	**$**	**10.05**
Payment Due Date		**Aug 12, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 310-0597.000

Total Due By August 12, 2011	**$**	**10.05**
After Due Date Pay	**$**	**10.55**

6745 0.6290 MB 0.390 23 4 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
AUG 01 2011
REC'D

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

1031005970004000010550000010059 0

Customer Se AW900282013 4522000430288888

www.epb.net 6745

Statement of Usage

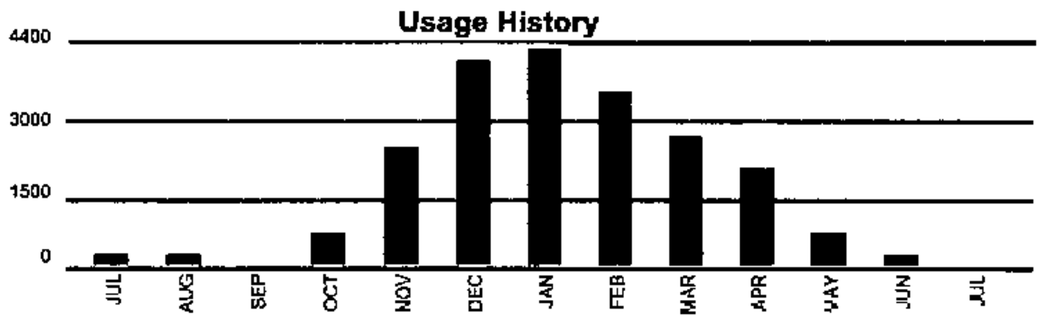
Meter Number		150994
New KWH Meter Reading - Actual	07/26/2011	56722
Previous KWH Meter Reading - Actual	06/27/2011	56722
Total KWH Used This Period		0

Statement of Account History

Previous Balance	$	10.14
Payment Received 07/11/11		10.14CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge	$	9.90
Sales Tax		0.15
Total Current Charges	$	10.05
Total Due	$	10.05



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	0	$ 9.90	$ 0.34
Last Month	32	1	$ 9.99	$ 0.31
Last Year	31	21	$ 11.98	$ 0.38

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900287818 452200043028888

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 310-0597.000 6858
Customer Name: Tennessee American Water Co
Service Address: 100 Averill St.
Bldg
Lookout Mountain, TN 37350
Rate Class: COMMERCIAL

important Messages

Help struggling local families get the basic utilities they need

No one should have to go without essentials like power or water. But in these tough times, many Chattanooga families are struggling just to afford the basics. You can help by donating to **Power Share.**

Simply add $1 to your EPB bill, or make a one-time donation or monthly pledge online at epb.net.

Your contribution will go directly to United Way 211, an outreach program that qualifies and distributes 100% of donated funds to those who need it most.

For more information, visit **epb.net/about** and click **Power Share.**

epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		9.90
Sales Tax		0.15
Total New Charges	**$**	**10.05**
Total Balance Due	**$**	**10.05**
Payment Due Date		**Sep 13, 2011**

SNET
SEP 01 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 310-0597.000

Total Due By September 13, 2011	**$**	**10.05**
After Due Date Pay	**$**	**10.55**

6858 0.6290 MB 0.390 23 8 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

1031005970004000010550000010059 0

Customer S AW900287818 452200043028888

www.epb.net 0858

Statement of Usage

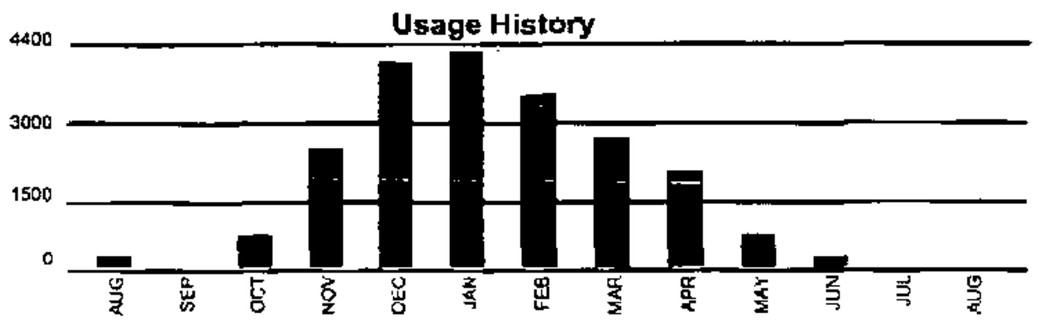
Meter Number		150994
New KWH Meter Reading - Actual	08/25/2011	56722
Previous KWH Meter Reading - Actual	07/26/2011	56722
Total KWH Used This Period		0

Statement of Account History

Previous Balance	$	10.05
Payment Received 08/09/11		10.05CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge	$	9.90
Sales Tax		0.15
Total Current Charges	$	10.05
Total Due	$	10.05



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	0	$ 9.90	$ 0.33
Last Month	29	0	$ 9.90	$ 0.34
Last Year	30	39	$ 13.82	$ 0.46

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL:

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900292828 452200043028888

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 310-0597.000 139
Customer Name: Tennessee American Water Co
Service Address: 100 Averill St.
Bldg
Lookout Mountain, TN 37350
Rate Class: COMMERCIAL

Important Messages

Save time. Pay online.

It's easy and hassle-free—just go to **epb.net**, click on **Pay Your Bill** to login.

- **Request a payment extension**
- **Pay your bill**
- **Set up automatic payments**

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFI.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		10.55
Sales Tax		0.16
Total New Charges	**$**	**10.71**
Total Balance Due	**$**	**10.71**
Payment Due Date		**Oct 15, 2011**

SNET
OCT 03 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 310-0597.000

Total Due By October 15, 2011	**$**	**10.71**
After Due Date Pay	**$**	**11.24**

Amount Enclosed $ _____

139 0.6290 SP 0.440 1 1 139
#BWNLYVB **********SNGLP

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10310059700040000112400010715 0

Customer ID: AW900292828 452200043028888

www.epb.net

Electric Power Acct: 310-0597.000

139

Statement of Usage

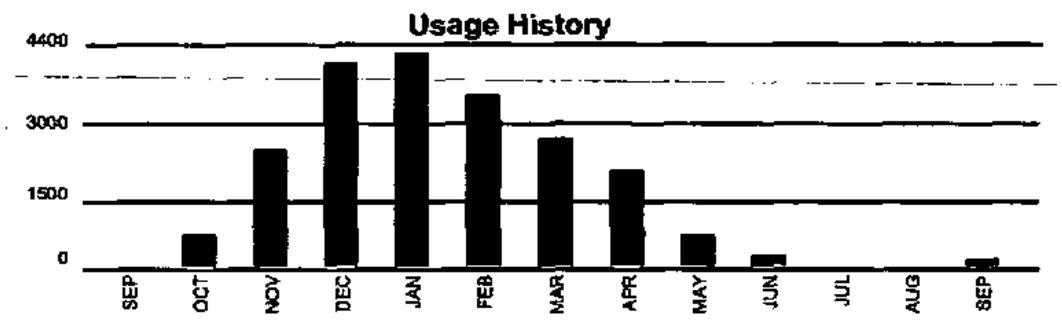
Meter Number		150994
New KWH Meter Reading - Actual	09/23/2011	56728
Previous KWH Meter Reading - Actual	08/25/2011	56722
Total KWH Used This Period		6

Statement of Account History

Previous Balance	$	10.05
Payment Received 09/09/11		10.05 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	6 kWh @ $0.08072		0.48
Fuel Cost Adjustment			0.17
Sales Tax			0.16
Total Current Charges		$	10.71
	Total Due	$	10.71



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	6	$ 10.55	$ 0.36
Last Month	30	0	$ 9.90	$ 0.33
Last Year	30	0	$ 9.90	$ 0.33

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900298108 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 310-0597.000 6792
Customer Name: Tennessee American Water Co
Service Address: 100 Averill St.
Bldg
Lookout Mountain, TN 37350
Rate Class: COMMERCIAL

Important Messages

Avoid surprises. Get predictable power bills with Budget Billing.

- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		50.83
Sales Tax		0.76
Total New Charges	**$**	**51.59**
Total Balance Due	**$**	**51.59**
Payment Due Date		Nov 10, 2011

SNET
OCT 31 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 310-0597.000

Total Due By November 10, 2011	**$**	**51.59**
After Due Date Pay	**$**	**54.13**

6792 0.6290 MB 0.390 23 4 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10310059700040000541300005159 7 0

Customer Se AW900298108 4522000430288888

www.epb.net 6792

Statement of Usage

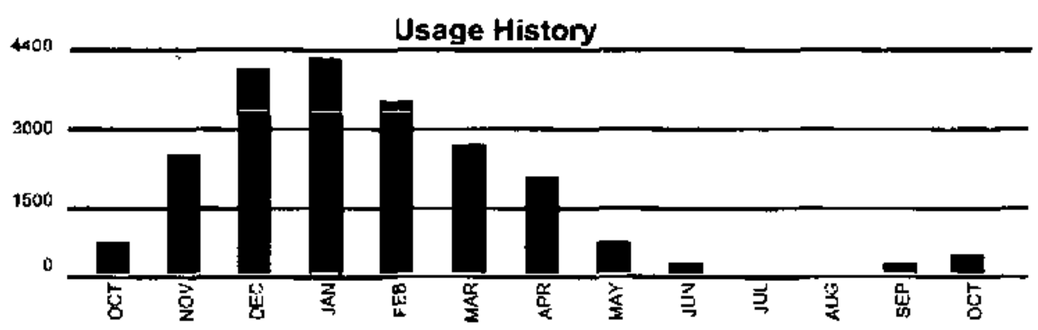
Meter Number		150994
New KWH Meter Reading - Actual	10/24/2011	57111
Previous KWH Meter Reading - Actual	09/23/2011	56728
Total KWH Used This Period		383

Statement of Account History

Previous Balance	$	10.71
Payment Received 10/12/11		10.71 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	383 kWh @ $0.08256		31.62
Fuel Cost Adjustment			9.31
Sales Tax			0.76
Total Current Charges		$	51.59
Total Due		$	51.59



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	383	$ 50.83	$ 1.64
Last Month	29	6	$ 10.55	$ 0.36
Last Year	31	472	$ 60.28	$ 1.94

CONTACT INFORMATION CHANGE:

New Address: _____ _____ __

City: _____ State: _____ Zip: _____

New Email Address: _____ _____

Contact Phone Number: __ _____ __

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900303349 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 310-0597.000 6721
Customer Name: Tennessee American Water Co
Service Address: 100 Averill St.
Bldg
Lookout Mountain, TN 37350
Rate Class: COMMERCIAL

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

Electric Power

For your Internet, television, and telephone needs.

Fiber Optics

Learn more at **epbFI.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		121.95
Sales Tax		1.83
Total New Charges	**$**	**123.78**
Total Balance Due	**$**	**123.78**
Payment Due Date		**Dec 13, 2011**

SNET
DEC 01 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 310-0597.000

Total Due By December 13, 2011	**$**	**123.78**
After Due Date Pay	**$**	**129.88**

6721 0.6290 MB 0.390 23 5 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

1031005970004000129880000123786 0

Customer S AW900303349 452200043028888

www.epb.net **Electric Power Acct:** 310-0597.000 6721

Statement of Usage

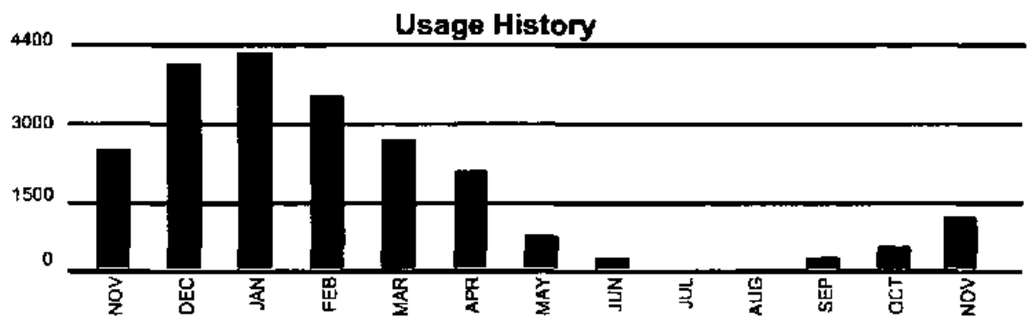
Meter Number		150994
New KWH Meter Reading - Actual	11/23/2011	58165
Previous KWH Meter Reading - Actual	10/24/2011	57111
Total KWH Used This Period		1054

Statement of Account History

Previous Balance	$	51.59
Payment Received 11/07/11		51.59CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1054 kWh @ $0.08256		87.02
Fuel Cost Adjustment			25.03
Sales Tax			1.83
Total Current Charges		$	123.78
Total Due		$	123.78



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	1054	$ 121.95	$ 4.07
Last Month	31	383	$ 50.83	$ 1.63
Last Year	32	2323	$ 248.35	$ 7.76

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900246024 4522000426288888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 315-0389.000 6903
Customer Name: Tennessee American Water Co
Service Address: Cummings Hwy
Other 9
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
141121	KWH	11/26/10	12/27/10	21622	22955	1333	1	1333

Current Charges			
Customer Charge		$	9.90
Usage Charge	1333 kWh @ $0.09499	$	126.63
Fuel Cost Adjustment		$	6.61
Sales Tax		$	2.15
Total Current Charges		$	145.29

Previous Account History		
Previous Balance	$	79.66
Payment Received 12/09/10	$	79.66CR
Balance Forward	$	0.00

Please Pay By January 14, 2011

Total Due $ 145.29

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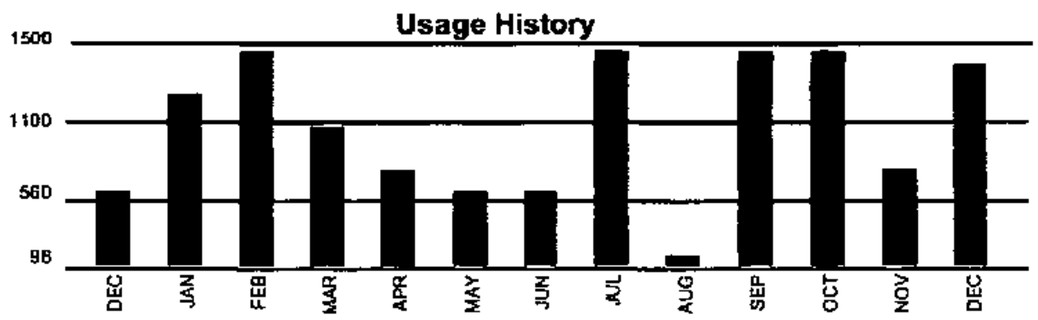
REC'D



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	31	1333	$ 143.14	$ 4.62
Last Month	32	668	$ 78.48	$ 2.45
Last Year	33	563	$ 59.50	$ 1.80

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 315-0389.000

Total Due By January 14, 2011	**$ 145.29**
After Due Date Pay	**$ 152.45**

Amount Enclosed $ _____

6903 0.6290 MB 0.382 25 6 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900246024 452200042628888

[illegible]

[illegible]

[illegible]

[illegible] 1-877-[illegible]

[illegible]

Visit the electronic payment options at www.epb.net.

Still have questions? We're here to help. It's quick. It's easy. It's available 24/7.

- Learn about our energy services
- Conduct a free online energy audit
- Set up billing and payment options
- Report a power outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Dixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 5:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900250475 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 315-0389.000 6921
Customer Name: Tennessee American Water Co
Service Address: Cummings Hwy
Other 9
Chattanooga, TN 37419
Rate Class: COMMERCIAL

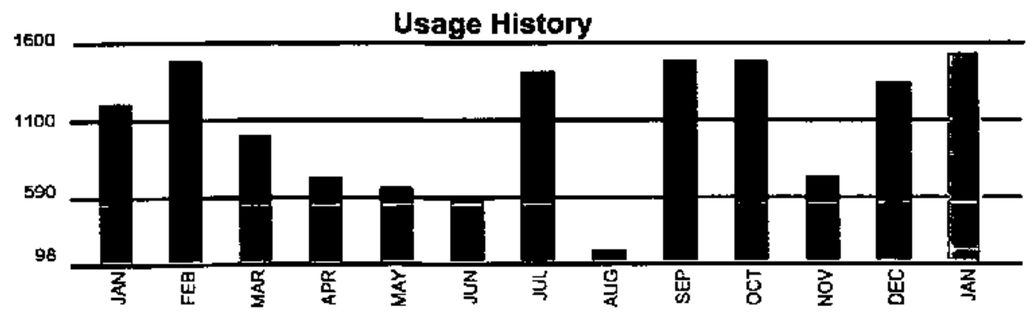
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
141121	KWH	12/27/10	01/26/11	22955	24524	1569	1	1569

Current Charges			
Customer Charge		$	9.90
Usage Charge	1569 kWh @ $0.09499	$	149.03
Fuel Cost Adjustment		$	8.96
Sales Tax		$	2.52
Total Current Charges		$	170.41

Previous Account History		
Previous Balance	$	145.29
Payment Received 01/14/11	$	145.29CR
Balance Forward	$	0.00

Please Pay By February 12, 2011

Total Due	**$**	**170.41**



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	1569	$ 167.89	$ 5.60
Last Month	31	1333	$ 143.14	$ 4.61
Last Year	28	1151	$ 109.64	$ 3.91

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 315-0389.000

Total Due By February 12, 2011	**$**	**170.41**
After Due Date Pay	**$**	**178.80**

Amount Enclosed $ _____

6921 0.6290 MB 0.382 25 6 8
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
FEB 01 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10315038900010001788000017041 6 0

AW900250475 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900254853 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 315-0389.000 6781
Customer Name: Tennessee American Water Co
Service Address: Cummings Hwy
Other 9
Chattanooga, TN 37419
Rate Class: COMMERCIAL

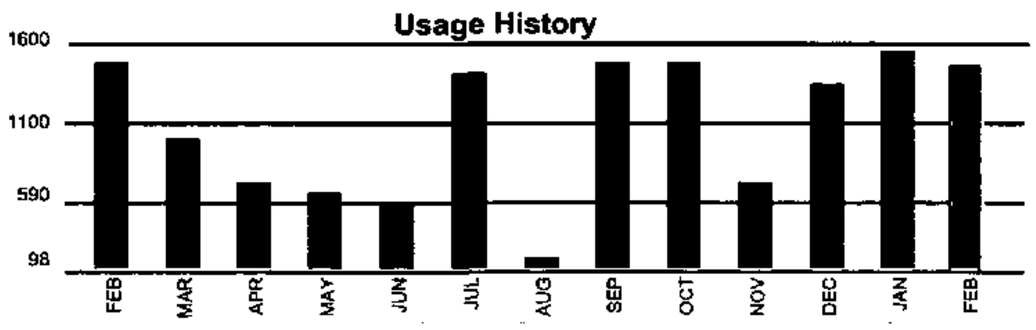
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
141121	KWH	01/26/11	02/23/11	24524	25953	1429	1	1429

Current Charges			
Customer Charge		$	9.90
Usage Charge	1429 kWh @ $0.09499	$	135.74
Fuel Cost Adjustment		$	6.49
Sales Tax		$	2.28
Total Current Charges		$	154.41

Previous Account History		
Previous Balance	$	170.41
Payment Received 02/08/11	$	170.41 CR
Balance Forward	$	0.00

Please Pay By March 12, 2011

Total Due	$	154.41



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	28	1429	$ 152.13	$ 5.43
Last Month	30	1569	$ 167.89	$ 5.59
Last Year	29	1469	$ 136.26	$ 4.69

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 315-0389.000

Total Due By March 12, 2011	$ 154.41
After Due Date Pay	$ 162.02

6781 0.6290 MB 0.382 23 3 7
#BWNLYVB **********AUTO**MIXED AADC 373

Amount Enclosed $ _____

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

REC'D
FEB 28 2011
SNET

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10315038900010001620200154418 0

AW900254853 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900261553 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 315-0389.000 6914
Customer Name: Tennessee American Water Co
Service Address: Cummings Hwy
Other 9
Chattanooga, TN 37419
Rate Class: COMMERCIAL

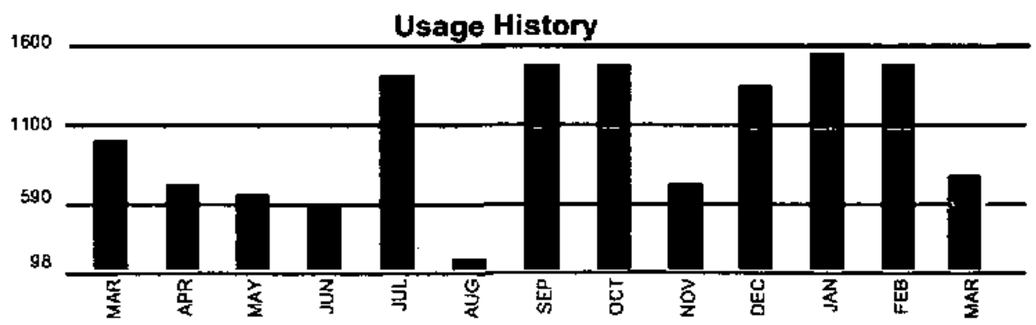
Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
141121	KWH	02/23/11	03/25/11	25953	26676	723	1	723

Current Charges			
Customer Charge		$	9.90
Usage Charge	723 kWh @ $0.09499	$	68.68
Fuel Cost Adjustment		$	4.62
Sales Tax		$	1.25
Total Current Charges		$	84.45

Previous Account History		
Previous Balance	$	154.41
Payment Received 03/07/11	$	154.41CR
Balance Forward	$	0.00

Please Pay By April 13, 2011

Total Due	$	84.45



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	723	$ 83.20	$ 2.77
Last Month	28	1429	$ 152.13	$ 5.43
Last Year	31	976	$ 97.00	$ 3.12

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 315-0389.000

Total Due By April 13, 2011	**$**	**84.45**
After Due Date Pay	**$**	**88.61**

Amount Enclosed $ _____

6914 0.6290 MB 0.382 23 4 7
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

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REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10315038900010000886100008445 1 0

AW900261553 452200043028888

[redacted]

[redacted]

- [redacted]
- [redacted]
- [redacted]
- [redacted]
- [redacted]
- [redacted]
- [redacted]
- [redacted]

[redacted]

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372

Power Share

[redacted]

Ways to Pay

[redacted]

[redacted]

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 5:00 p.m. the following work day will not be posted until the following work day.

4. Convenient Pay Station s - you can pay your bill at CPS pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epa.net. You can also pay your bill at [redacted].

5. EZ Pay bank draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900266825 452200043028888

epb Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 315-0389.000 6764
Customer Name: Tennessee American Water Co
Service Address: Cummings Hwy
Other 9
Chattanooga, TN 37419
Rate Class: COMMERCIAL

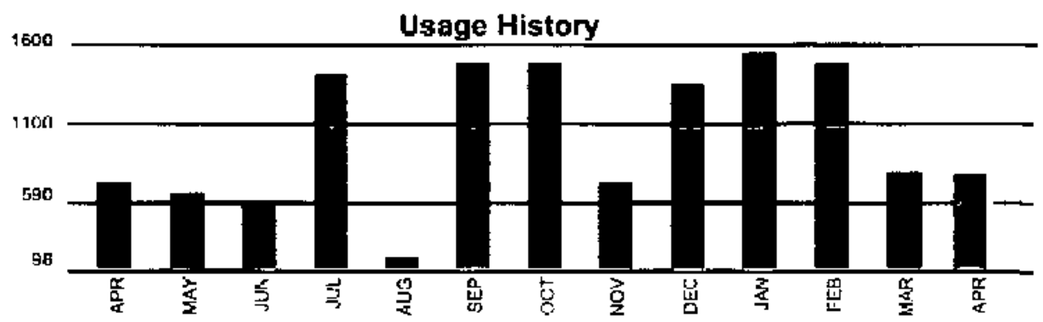
Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
141121	KWH	03/25/11	04/26/11	26676	27427	751	1	751

Current Charges			
Customer Charge		$	9.90
Usage Charge	751 kWh @ $0.0757	$	56.85
Fuel Cost Adjustment		$	18.59
Sales Tax		$	1.28
Total Current Charges		$	86.62

Previous Account History		
Previous Balance	$	84.45
Payment Received 04/11/11	$	84.45CR
Balance Forward	$	0.00

Please Pay By May 13, 2011

Total Due	**$**	**86.62**



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	32	751	$ 85.34	$ 2.67
Last Month	30	723	$ 83.20	$ 2.77
Last Year	31	658	$ 71.08	$ 2.29

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

epb Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 315-0389.000

Total Due By May 13, 2011	**$**	**86.62**
After Due Date Pay	**$**	**90.89**

6764 0.6290 MB 0.390 23 4 7
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

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Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900266825 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB online at www.epb.net. It's quick, it's easy, it's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

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6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900271996 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 315-0389.000 6994
Customer Name: Tennessee American Water Co
Service Address: Cummings Hwy
Other 9
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
141121	KWH	04/26/11	05/26/11	27427	28157	730	1	730

Current Charges

Customer Charge		$	9.90
Usage Charge	730 kWh @ $0.0757	$	55.26
Fuel Cost Adjustment		$	17.85
Sales Tax		$	1.25
Total Current Charges		$	84.26

Please Pay By June 15, 2011

Total Due	**$**	**84.26**

Previous Account History

Previous Balance	$	86.62
Payment Received 05/10/11	$	86.62CR
Balance Forward	$	0.00

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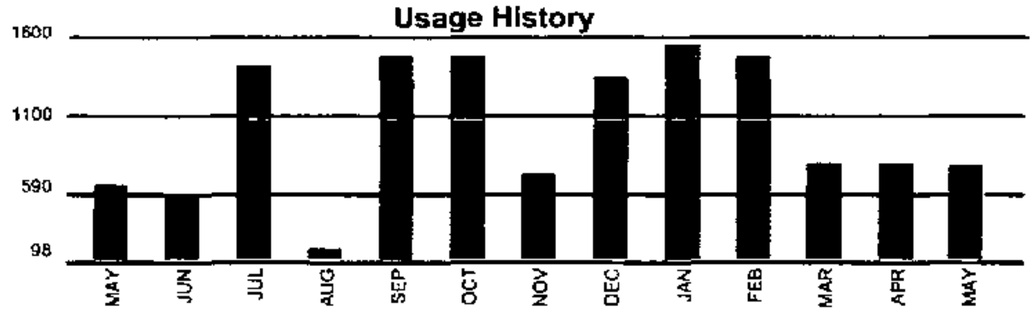
Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	730	$ 83.01	$ 2.77
Last Month	32	751	$ 85.34	$ 2.66
Last Year	29	547	$ 61.12	$ 2.10

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

6994 0.6290 MB 0.390 23 16 7
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 315-0389.000

Total Due By June 15, 2011	**$**	**84.26**
After Due Date Pay	**$**	**88.41**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10315038900010000884100008426 3 0

AW900271996 452200043028888

IMPORTANT CUSTOMER INFORMATION

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- Start, stop, or transfer service
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Power Share

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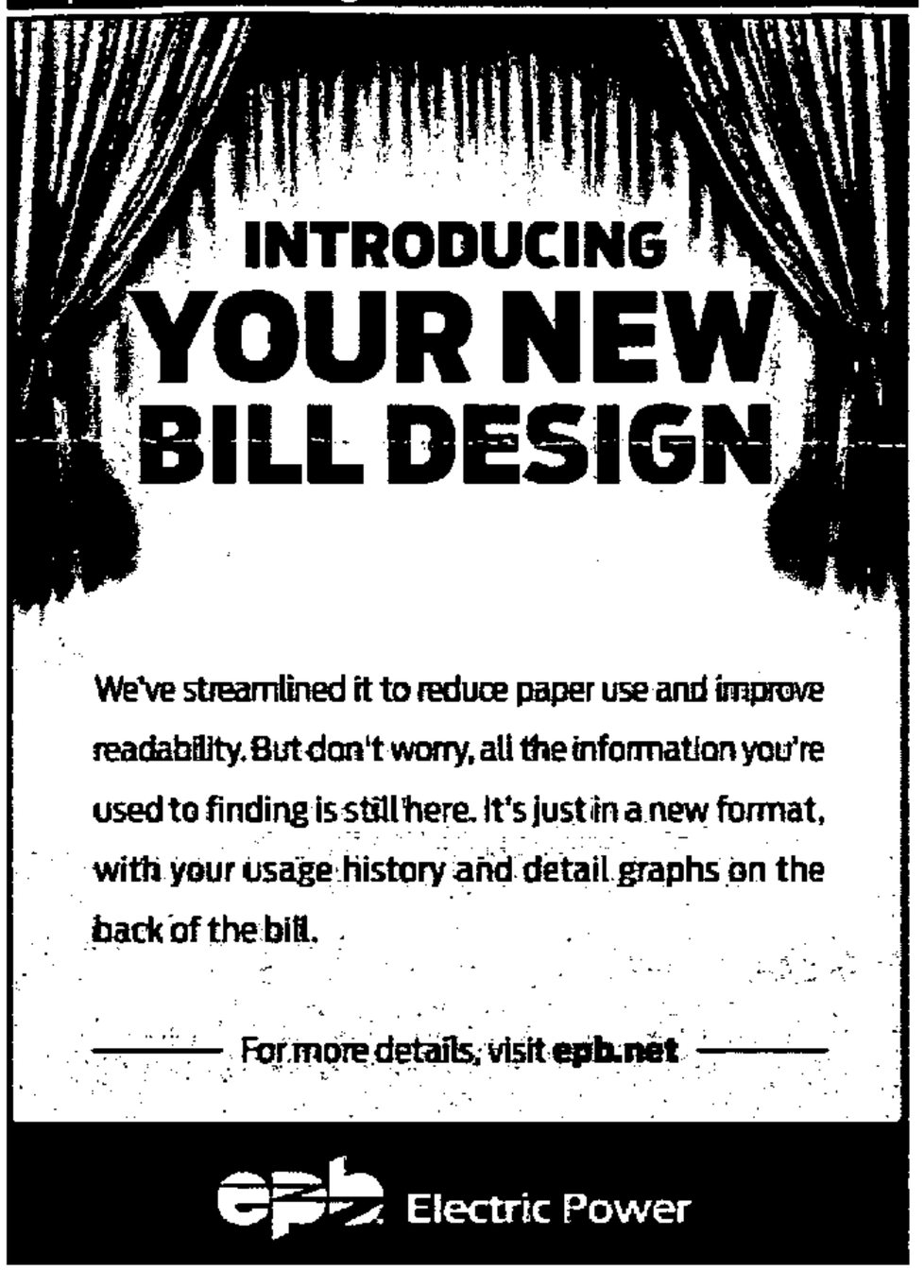
6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900277070 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 315-0389.000 6779
Customer Name: Tennessee American Water Co
Service Address: Cummings Hwy
Other 9
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Important Messages



Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		158.42
Sales Tax		2.38
Total New Charges	**$**	**160.80**
Total Balance Due	**$**	**160.80**
Payment Due Date		**Jul 14, 2011**

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If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 315-0389.000

Total Due By July 14, 2011	**$**	**160.80**
After Due Date Pay	**$**	**168.72**

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

6779 0.6290 MB 0.390 23 6 7
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

10315038900010001687200016080 3 0

Customer Se AW900277070 4522000 43028888

www.epb.net 6779

Statement of Usage

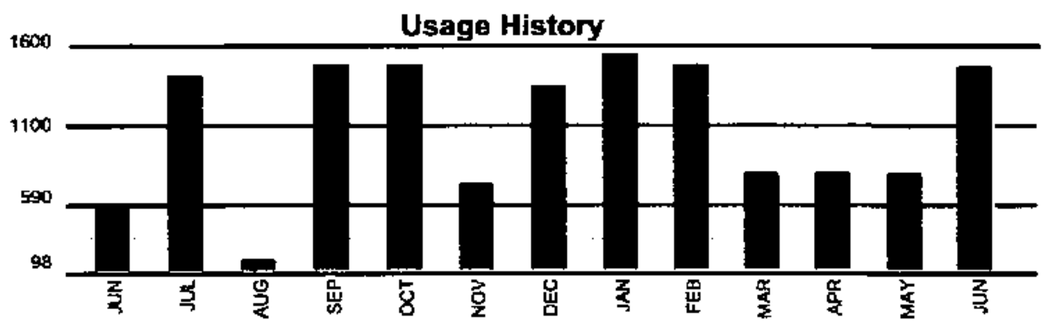
Meter Number		141121
New KWH Meter Reading - Actual	06/27/2011	29637
Previous KWH Meter Reading - Actual	05/26/2011	28157
Total KWH Used This Period		1480

Statement of Account History

Previous Balance	$	84.26
Payment Received 06/14/11		84.26CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1480 kWh @ $0.0757		112.04
Fuel Cost Adjustment			36.48
Sales Tax			2.38
Total Current Charges		$	160.80
Total Due		$	160.80



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	1480	$ 158.42	$ 4.95
Last Month	30	730	$ 83.01	$ 2.76
Last Year	31	522	$ 60.56	$ 1.95

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900281999 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 315-0389.000 6750
Customer Name: Tennessee American Water Co
Service Address: Cummings Hwy
Other 9
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		89.27
Sales Tax		1.34
Total New Charges	**$**	**90.61**
Total Balance Due	**$**	**90.61**
Payment Due Date		**Aug 12, 2011**

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)

Electric Power

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 315-0389.000

Total Due By August 12, 2011	**$**	**90.61**
After Due Date Pay	**$**	**95.07**

6750 0.6290 MB 0.390 23 4 7
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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10315038900010000950700090613 0

Customer Se AW900281999 45220004302888 6750

www.epb.net

Statement of Usage

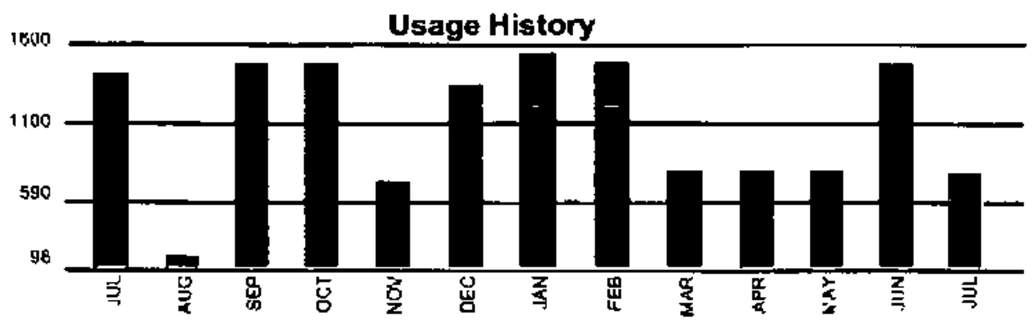
Meter Number		141121
New KWH Meter Reading - Actual	07/26/2011	30367
Previous KWH Meter Reading - Actual	06/27/2011	29637
Total KWH Used This Period		730

Statement of Account History

Previous Balance	$	160.80
Payment Received 07/11/11		160.80CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	730 kWh @ $0.08072		58.92
Fuel Cost Adjustment			20.45
Sales Tax			1.34
Total Current Charges		$	90.61
Total Due		$	90.61



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	730	$ 89.27	$ 3.08
Last Month	32	1480	$ 158.42	$ 4.95
Last Year	31	1410	$ 149.75	$ 4.83

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900287826 45220004302888 8

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 315-0389.000 6863
Customer Name: Tennessee American Water Co
Service Address: Cummings Hwy
Other 9
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Important Messages

Help struggling local families get the basic utilities they need

No one should have to go without essentials like power or water. But in these tough times, many Chattanooga families are struggling just to afford the basics. You can help by donating to **Power Share.**

Simply add $1 to your EPB bill, or make a one-time donation or monthly pledge online at epb.net.

Your contribution will go directly to United Way 211, an outreach program that qualifies and distributes 100% of donated funds to those who need it most.

For more information, visit **epb.net/about** and click **Power Share.**

epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		46.29
Sales Tax		0.69
Total New Charges	**$**	**46.98**
Total Balance Due	**$**	**46.98**
Payment Due Date		**Sep 13, 2011**

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REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 315-0389.000

Total Due By September 13, 2011	**$**	**46.98**
After Due Date Pay	**$**	**49.29**

6863 0.6290 MB 0.390 23 8 7
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10315038900010000492900004698 8 0

Customer Si AW900287826 452200043028888

6665

Statement of Usage

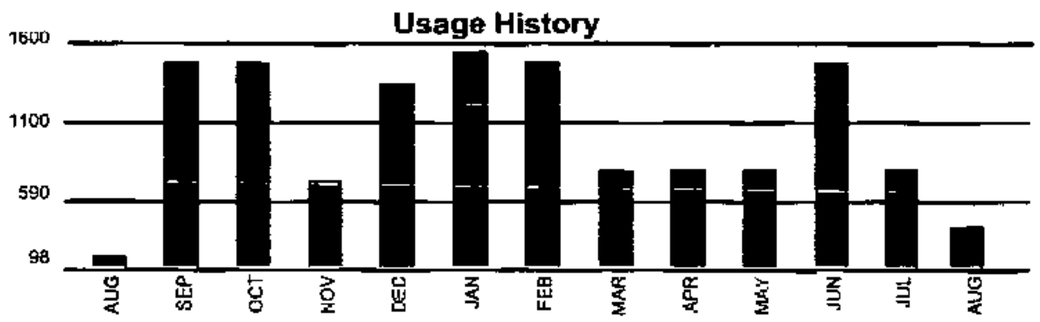
Meter Number		141121
New KWH Meter Reading - Actual	08/25/2011	30700
Previous KWH Meter Reading - Actual	07/26/2011	30367
Total KWH Used This Period		333

Statement of Account History

Previous Balance	$	90.61
Payment Received 08/09/11		90.61 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	333 kWh @ $0.08072		26.88
Fuel Cost Adjustment			9.51
Sales Tax			0.69
Total Current Charges		$	46.98
	Total Due	$	46.98



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	333	$ 46.29	$ 1.54
Last Month	29	730	$ 89.27	$ 3.07
Last Year	30	108	$ 20.72	$ 0.69

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900292589 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 315-0389.000 6881
Customer Name: Tennessee American Water Co
Service Address: Cummings Hwy
Other 9
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Important Messages

Save time. Pay online.

It's easy and hassle-free—just go to **epb.net**, click on **Pay Your Bill** to login.

- **Request a payment extension**
- **Pay your bill**
- **Set up automatic payments**

Electric Power

For your Internet, television, and telephone needs.

Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		47.43
Sales Tax		0.71
Total New Charges	**$**	**48.14**
Total Balance Due	**$**	**48.14**
Payment Due Date		**Oct 12, 2011**

SNET
SEP 30 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 315-0389.000

Total Due By October 12, 2011	**$**	**48.14**
After Due Date Pay	**$**	**50.51**

6881 0.6290 MB 0.390 23 8 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10315038900010000505100004814 3 0

Customer Se AW900292589 4522000430288888

www.epb.net 6881

Statement of Usage

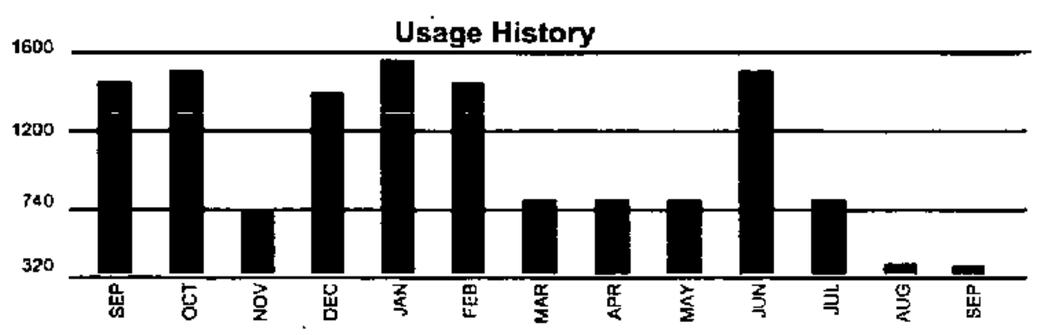
Meter Number		141121
New KWH Meter Reading - Actual	09/23/2011	31046
Previous KWH Meter Reading - Actual	08/25/2011	30700
Total KWH Used This Period		346

Statement of Account History

Previous Balance	$	46.98
Payment Received 09/09/11		46.98CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	346 kWh @ $0.08072		27.93
Fuel Cost Adjustment			9.60
Sales Tax			0.71
Total Current Charges		$	48.14
Total Due		$	48.14



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	346	$ 47.43	$ 1.64
Last Month	30	333	$ 46.29	$ 1.54
Last Year	30	1422	$ 154.74	$ 5.15

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____ _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900298107 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 315-0389.000 6796
Customer Name: Tennessee American Water Co
Service Address: Cummings Hwy
Other 9
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Important Messages

Avoid surprises. Get predictable power bills with Budget Billing.

- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		14.17
Sales Tax		0.21
Total New Charges	**$**	**14.38**
Total Balance Due	**$**	**14.38**
Payment Due Date		Nov 10, 2011

SNET
OCT 31 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 315-0389.000

Total Due By November 10, 2011	**$**	**14.38**
After Due Date Pay	**$**	**15.09**

6796 0.6290 MB 0.390 23 4 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10315038900010000150900014385 0

Customer Se AW900298107 452200043028888

www.epb.net 6796

Statement of Usage

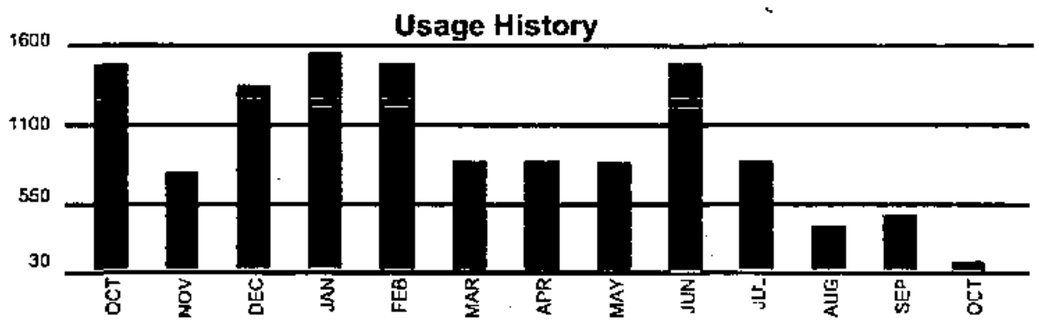
Meter Number		141121
New KWH Meter Reading - Actual	10/24/2011	31086
Previous KWH Meter Reading - Actual	09/23/2011	31046
Total KWH Used This Period		40

Statement of Account History

Previous Balance	$	48.14
Payment Received 10/11/11		48.14 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	40 kWh @ $0.08256		3.30
Fuel Cost Adjustment			0.97
Sales Tax			0.21
Total Current Charges		$	14.38
Total Due		$	14.38



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	40	$ 14.17	$ 0.46
Last Month	29	346	$ 47.43	$ 1.63
Last Year	31	1464	$ 166.16	$ 5.36

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900303567 452200043028888

epb

Customer Service 423-648-1EPB(1372)

www.epb.net

Electric Power Acct: 315-0389.000
Customer Name: Tennessee American Water Co
Service Address: Cummings Hwy
Other 9
Chattanooga, TN 37419
Rate Class: COMMERCIAL

59

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	***0.00***

Summary of New Charges

Electric Power		9.90
Sales Tax		0.15
Total New Charges	**$**	**10.05**
Total Balance Due	**$**	**10.05**
Payment Due Date		Dec 14, 2011

SNET
DEC 02 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 315-0389.000

Total Due By December 14, 2011	**$**	**10.05**
After Due Date Pay	**$**	**10.55**

59 0.6290 SP 0.440 1 1 59
#BWNLYVB **********SNGLP

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10315038900010000105500010056 0

Customer AW900303567 452200043028888

www.epb.net

Electric Power Acct: 315-0389.000

Statement of Usage

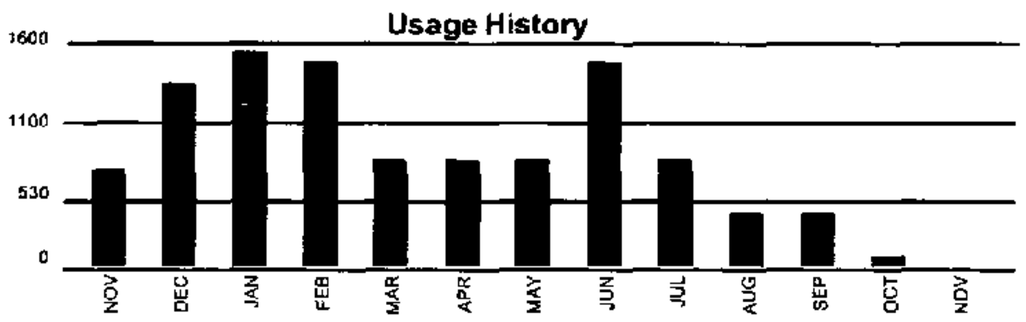
Meter Number		141121
New KWH Meter Reading - Actual	11/23/2011	31086
Previous KWH Meter Reading - Actual	10/24/2011	31086
Total KWH Used This Period		0

Statement of Account History

Previous Balance	$	14.38
Payment Received 11/07/11		14.38CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge	$	9.90
Sales Tax		0.15
Total Current Charges	$	10.05
Total Due	$	10.05



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	0	$ 9.90	$ 0.33
Last Month	31	40	$ 14.17	$ 0.45
Last Year	32	668	$ 78.48	$ 2.45

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900303567 452200043028888

epb

Customer Service 423-648-1EPB(1372)

www.epb.net

Electric Power Acct: 315-0389.000
Customer Name: Tennessee American Water Co
Service Address: Cummings Hwy
Other 9
Chattanooga, TN 37419
Rate Class: COMMERCIAL

59

Important Messages

Stay warm this winter with energy-saving tips from EPB

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- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		9.90
Sales Tax		0.15
Total New Charges	**$**	**10.05**
Total Balance Due	**$**	**10.05**
Payment Due Date		Dec 14, 2011

SNET
DEC 02 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at www.epb.net

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 315-0389.000

Total Due By December 14, 2011	**$**	**10.05**
After Due Date Pay	**$**	**10.55**

59 0.6290 SP 0.440 1 1 59
#BWNLYVB **********SNGLP

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10315038900010000105500010056 0

Customer AW900303567 452200043028888

www.epb.net

Electric Power Acct: 315-0389.000

Statement of Usage

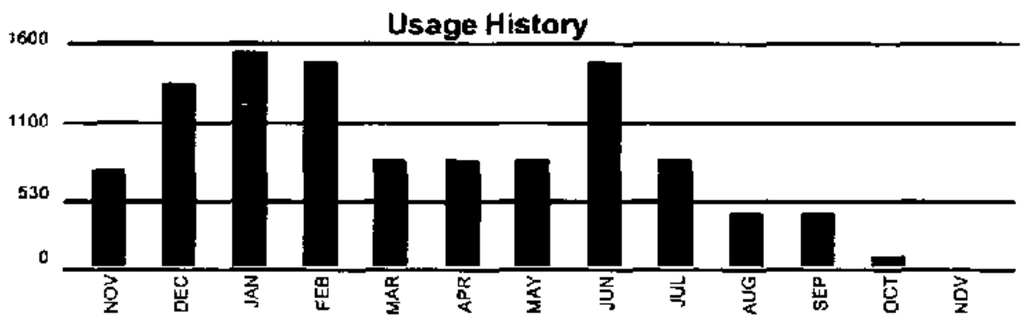
Meter Number		141121
New KWH Meter Reading - Actual	11/23/2011	31086
Previous KWH Meter Reading - Actual	10/24/2011	31086
Total KWH Used This Period		0

Statement of Account History

Previous Balance	$	14.38
Payment Received 11/07/11		14.38CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge	$	9.90
Sales Tax		0.15
Total Current Charges	$	10.05
Total Due	$	10.05



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	0	$ 9.90	$ 0.33
Last Month	31	40	$ 14.17	$ 0.45
Last Year	32	668	$ 78.48	$ 2.45

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900248522 452200042628888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 280-0503.000 6069
Customer Name: Tennessee American Water Co
Service Address: 7 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
254067	KWH	12/08/10	01/08/11	34356	34562	206	40	8240
254067	KW	12/08/10	01/08/11	0.000	0.749	0.749	40	29.960

Current Charges

Customer Charge		$	9.90
Usage Charge	8240 kWh @ $0.09499	$	782.71
Demand Charge	29.960 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	47.05
Outdoor Lighting	12 Light(s)	$	142.48
Fuel Cost Adjustment - Lights		$	4.51
Sales Tax		$	15.40
Total Current Charges		$	1,002.05

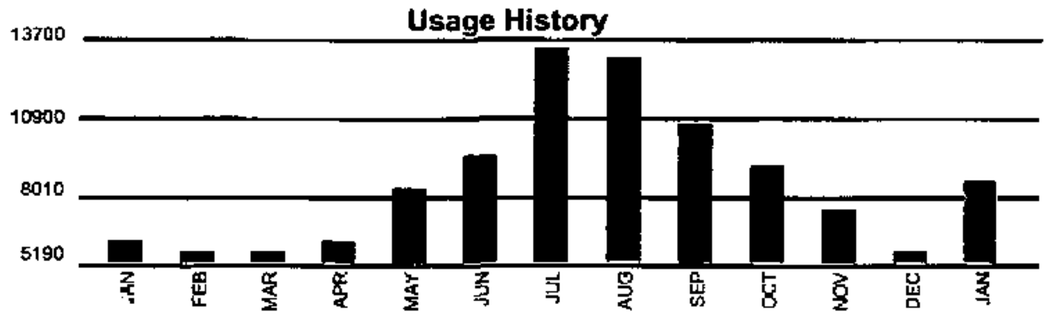
Please Pay By January 26, 2011

Total Due $ **1,002.05**

Previous Account History

Previous Balance	$	690.83
Payment Received 12/28/10	$	690.83CR
Balance Forward	$	0.00

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	8240	$ 844.17	$ 27.23
Last Month	29	5240	$ 537.55	$ 18.53
Last Year	31	5720	$ 501.67	$ 16.18

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 280-0503.000

Total Due By January 26, 2011	**$ 1,002.05**
After Due Date Pay	**$ 1,021.92**

Amount Enclosed $ _____

6069 0.6290 MB 0.382 21 48 11
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
JAN 18 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10280050300030010219200100205 9 0

AW900248522 452200042628888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call. 423-648-1372 (24 hours a day, 7 days a week).

You may also report outages online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900252567 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 280-0503.000 6089
Customer Name: Tennessee American Water Co
Service Address: 7 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
254067	KWH	01/08/11	02/08/11	34562	34652	90	40	3600
254067	KW	01/08/11	02/08/11	0.000	0.554	0.554	40	22.160

Current Charges

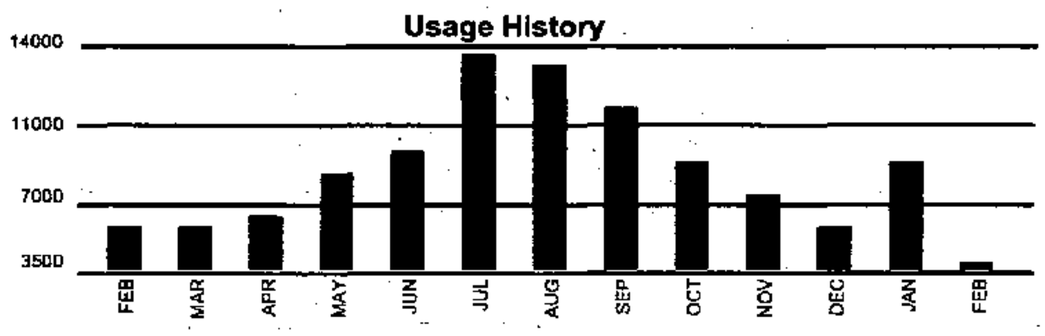
Customer Charge		$	9.90
Usage Charge	3600 kWh @ $0.09499	$	341.96
Demand Charge	22.160 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	16.34
Outdoor Lighting	12 Light(s)	$	142.48
Fuel Cost Adjustment - Lights		$	3.59
Sales Tax		$	8.31
Total Current Charges		$	522.58

Previous Account History

Previous Balance	$	1,002.05
Payment Received 01/24/11	$	1,002.05CR
Balance Forward	$	0.00

Please Pay By February 25, 2011

Total Due $ 522.58



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	3600	$ 371.79	$ 11.99
Last Month	31	8240	$ 844.17	$ 27.23
Last Year	30	5200	$ 452.98	$ 15.09

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 280-0503.000

Total Due By February 25, 2011	**$**	**522.58**
After Due Date Pay	**$**	**537.72**

Amount Enclosed $ _____

6089 0.6290 MB 0.382 21 50 11
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

REC'D
FEB 14 2011
SNET

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10280050300030005377200052258 4 0

AW900252567 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

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Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

epb

AW900260464

Customer Service 423-648-1372
www.epb.net

Billing Date: March 30, 2011 Page 1 of 1

45220004302888 8

Customer Name: Tennessee American Water Co
Service Address: 7 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: COMMERCIAL

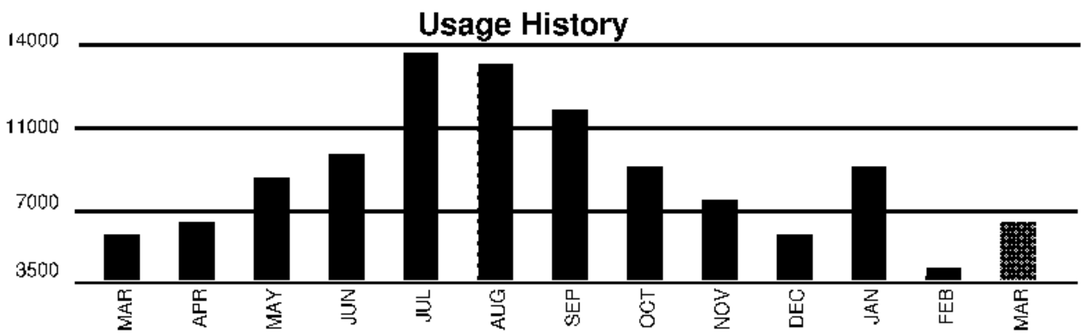
Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
254067	KWH	02/08/11	03/09/11	34652	34802	150	40	6000
254067	KW	02/08/11	03/09/11	0.000	0.504	0.504	40	20.160

Current Charges			
Customer Charge		$	9.90
Usage Charge	6000 kWh @ $0.09499	$	569.94
Demand Charge	20.160 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	38.34
Outdoor Lighting	12 Light(s)	$	183.74
Fuel Cost Adjustment - Lights		$	19.56
Sales Tax		$	13.12
Total Current Charges		$	834.60

Previous Account History		
Previous Balance	$	522.58
Payment Received 02/17/11	$	522.58CR
Balance Forward	$	0.00

Please Pay By
April 14, 2011

Total Due $ 834.60



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	29	6000	$ 637.74	$ 21.99
Last Month	31	3600	$ 371.79	$ 11.99
Last Year	30	5480	$ 494.39	$ 16.47

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

epb Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

98 0.6290 SP 0.440 1 1 98
#BWNLYVB **********SNGLP

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 280-0503.000

Total Due By April 14, 2011	**$ 834.60**
After Due Date Pay	**$ 852.81**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10280050300030008528100083460 3 0

AW900263833 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 280-0503.000 39
Customer Name: Tennessee American Water Co
Service Address: 7 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: COMMERCIAL

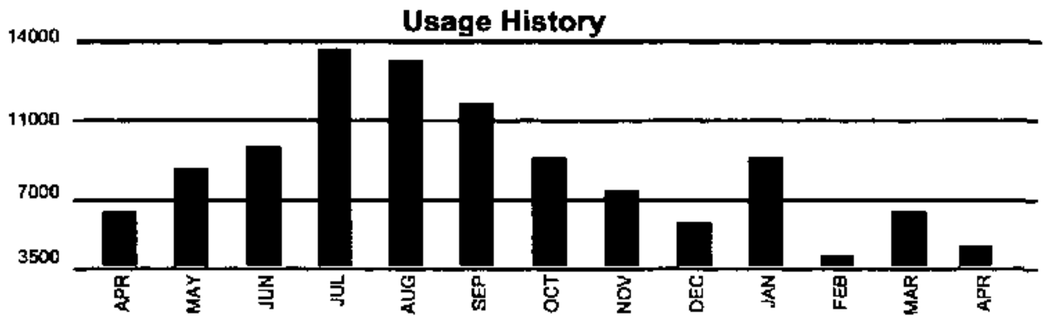
Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
254067	KWH	03/09/11	04/08/11	34802	34914	112	40	4480
254067	KW	03/09/11	04/08/11	0.000	0.774	0.774	40	30.960

Current Charges			
Customer Charge		$	9.90
Usage Charge	4480 kWh @ $0.0757	$	339.14
Demand Charge	30.960 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	110.92
Outdoor Lighting	12 Light(s)	$	127.23
Fuel Cost Adjustment - Lights		$	19.56
Sales Tax		$	9.10
Total Current Charges		$	615.85

Previous Account History		
Previous Balance	$	642.21
Actual Reading Adjustment	$	642.21CR
Balance Forward	$	0.00

Please Pay By April 29, 2011

Total Due $ 615.85



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	4480	$ 479.52	$ 15.98
Last Month	29	6000	$ 503.57	$ 16.78
Last Year				

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 280-0503.000

Total Due By April 29, 2011	**$ 615.85**
After Due Date Pay	**$ 615.85**

39 0.6290 SP 0.440 1 1 39
#BWNLYVB **********SNGLP

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
APR 18 2011
REC'D

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10280050300030006158500061585 5 0

AW900263833 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call.
423-648-1372 (24 hours a day, 7 days a week)

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing-Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900269074 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 280-0503.000 6002
Customer Name: Tennessee American Water Co
Service Address: 7 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
254067	KWH	04/08/11	05/10/11	34914	35097	183	40	7320
254067	KW	04/08/11	05/10/11	0.000	0.793	0.793	40	31.720

Current Charges

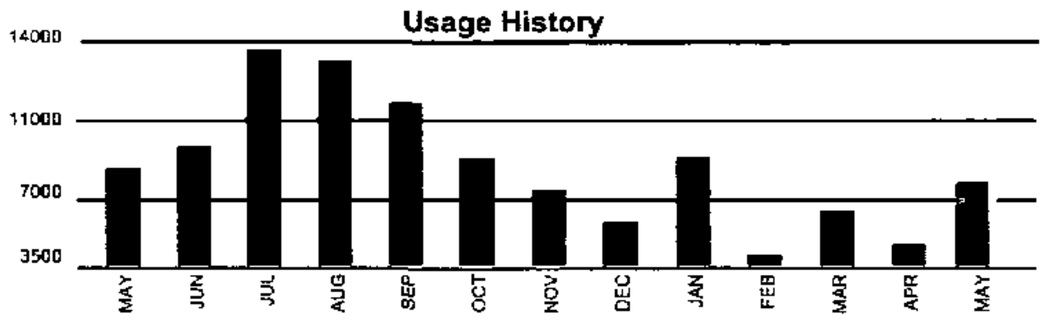
Customer Charge		$	9.90
Usage Charge	7320 kWh @ $0.0757	$	554.12
Demand Charge	31.720 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	178.97
Outdoor Lighting	12 Light(s)	$	127.23
Fuel Cost Adjustment - Lights		$	19.33
Sales Tax		$	13.34
Total Current Charges		$	902.89

Previous Account History

Previous Balance	$	615.85
Payment Received 04/25/11	$	615.85CR
Balance Forward	$	0.00

Please Pay By May 27, 2011

Total Due	**$**	**902.89**



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	7320	$ 762.32	$ 23.82
Last Month	90	4480	$ 479.52	$ 15.98
Last Year	31	7920	$ 750.37	$ 24.20

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 280-0503.000

Total Due By May 27, 2011	**$**	**902.89**
After Due Date Pay	**$**	**921.79**

Amount Enclosed $ _____

6002 0.6290 MB 0.390 21 51 12
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
MAY 13 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900269074 452200043028888

[redacted]

[redacted]

[redacted]

- [redacted]
- [redacted]
- [redacted]
- [redacted]
- [redacted]
- [redacted]
- [redacted]
- [redacted]

Current Billing Options

We have several billing options to help you manage your electric account, such as Budget Billing, Third Party Notification and others. For an explanation of these and our programs, please call 648-1372.

Round Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Round Share program. Add $1, $2 or $5 to your electric bill or consider a one-time gift. 100% of monthly pledges and

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to mail your payment

[redacted] Village Office

2. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 5:30 pm at the other two walk-in locations will not be posted until the following work day.

3. Convenience Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at [redacted]

4. EPB Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

5. Online/Telephone - pay with your U.S. MasterCard debit card or checking account through Speed Pay

AW900274456 452200043028888

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 280-0503.000 5895
Customer Name: Tennessee American Water Co
Service Address: 7 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: COMMERCIAL

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		1,067.80
Sales Tax		16.02
Total New Charges	**$**	**1,083.82**
Total Balance Due	**$**	**1,083.82**
Payment Due Date		**Jun 28, 2011**

SNET
JUN 16 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182253
Chattanooga, TN 37422-7253

Electric Power Acct: 280-0503.000

Total Due By June 28, 2011	**$ 1,083.82**
After Due Date Pay	**$ 1,104.50**

5895 0.6290 MB 0.390 21 47 12
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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Customer AW900274456 452200043028888

www.epb.net Electric Power Acct: 280-0505.000 5895

Statement of Usage

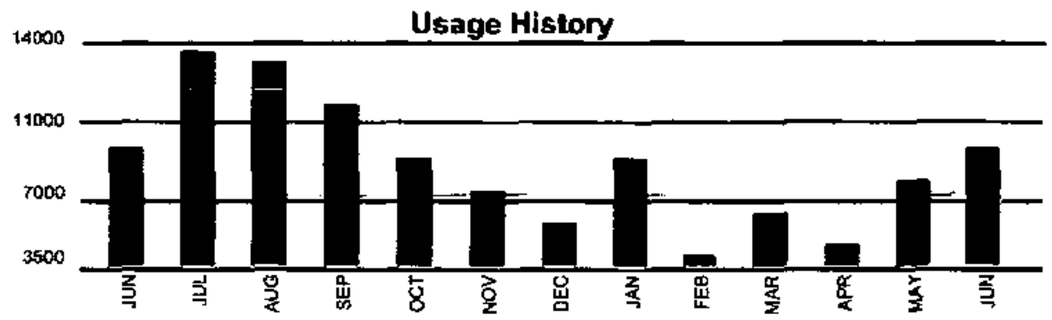
Meter Number		254067
New KWH Meter Reading - Actual	06/09/2011	35324
Previous KWH Meter Reading - Actual	05/10/2011	35097
Difference		227
Multiplier		40
Total KWH Used This Period		9080
Meter Number		254067
New KW Meter Reading - Actual	06/09/2011	0.801
Previous KW Meter Reading - Actual	05/10/2011	0.000
Difference		0.801
Multiplier		40
Total KW Used This Period		32.040

Statement of Account History

Previous Balance	$	902.89
Payment Received 05/27/11		902.89CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	9080 kWh @ $0.0757		687.36
Demand Charge	32.040 kW @ No Charge		0.00
Fuel Cost Adjustment			223.82
Outdoor Lighting	12 Light(s)		127.23
Fuel Cost Adjustment - Lights			19.49
Sales Tax			16.02
Total Current Charges		$	1,083.82
	Total Due	$	1,083.82



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	9080	$ 940.57	$ 31.35
Last Month	32	7320	$ 762.32	$ 23.82
Last Year	30	9040	$ 888.86	$ 29.62

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL:

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900279797 452200043028888

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 280-0503.000 6069
Customer Name: Tennessee American Water Co
Service Address: 7 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: COMMERCIAL

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)

epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		1,345.00
Sales Tax		20.18
Total New Charges	**$**	**1,365.18**
Total Balance Due	**$**	**1,365.18**
Payment Due Date		**Jul 28, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 280-0503.000

Total Due By July 28, 2011	**$**	**1,365.18**
After Due Date Pay	**$**	**1,388.63**

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

6069 0.6290 MB 0.390 21 49 13
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
JUL 18 2011
REC'D

1028005030003001388630013651B7 0

Customer Se AW900279797 45220004302888 8 Billing Date: Jul 12, 2011 6069

Statement of Usage

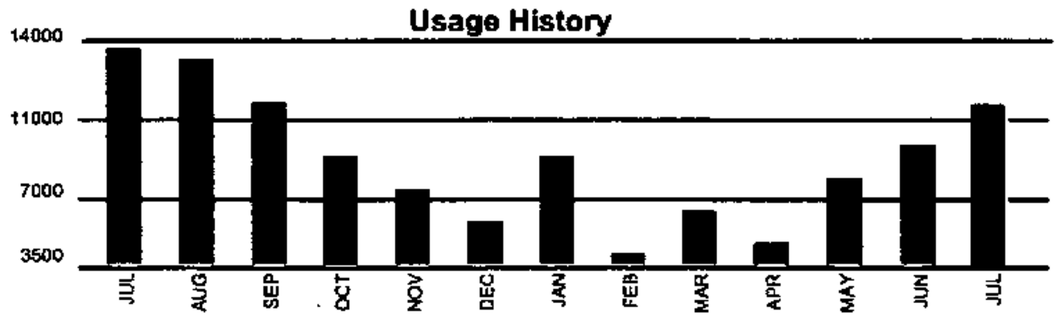
Meter Number		254067
New KWH Meter Reading - Actual	07/09/2011	35596
Previous KWH Meter Reading - Actual	06/09/2011	35324
Difference		272
Multiplier		40
Total KWH Used This Period		10880
Meter Number		254067
New KW Meter Reading - Actual	07/09/2011	0.866
Previous KW Meter Reading - Actual	06/09/2011	0.000
Difference		0.866
Multiplier		40
Total KW Used This Period		34.640

Statement of Account History

Previous Balance	$	1,083.82
Payment Received 06/23/11		- 1,083.82 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	10880 kWh @ $0.08072		878.23
Demand Charge	34.640 kW @ No Charge		0.00
Fuel Cost Adjustment			304.86
Outdoor Lighting	12 Light(s)		129.87
Fuel Cost Adjustment - Lights			22.14
Sales Tax			20.18
Total Current Charges		$	1,365.18
	Total Due	$	1,365.18



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	10880	$ 1,215.13	$ 40.50
Last Month	30	9080	$ 940.57	$ 31.35
Last Year	30	13640	$ 1,366.17	$ 45.53

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900284817 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 280-0503.000 5965
Customer Name: Tennessee American Water Co
Service Address: 7 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: COMMERCIAL

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)
Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		1,469.33
Sales Tax		22.04
Total New Charges	**$**	**1,491.37**
Total Balance Due	**$**	**1,491.37**
Payment Due Date		**Aug 27, 2011**

SNET
AUG 15 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 280-0503.000

Total Due By August 27, 2011	**$**	**1,491.37**
After Due Date Pay	**$**	**1,516.06**

5965 0.6290 MB 0.390 21 53 12
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10280050300030015160600149137 6 0

Customer Se AW900284817 4522000 43028888

www.epb.net 5965

Statement of Usage

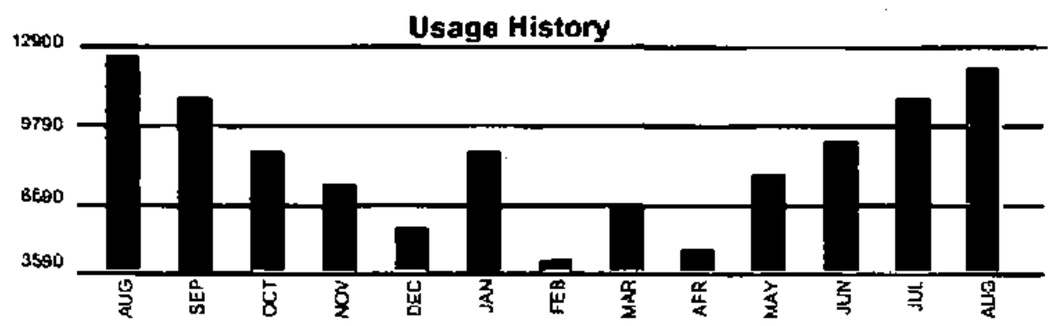
Meter Number		254067
New KWH Meter Reading - Actual	08/10/2011	35895
Previous KWH Meter Reading - Actual	07/09/2011	35596
Difference		299
Multiplier		40
Total KWH Used This Period		11960
Meter Number		254067
New KW Meter Reading - Actual	08/10/2011	0.816
Previous KW Meter Reading - Actual	07/09/2011	0.000
Difference		0.816
Multiplier		40
Total KW Used This Period		32.640

Statement of Account History

Previous Balance	$	1,365.18
Payment Received 07/27/11		1,365.18CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	11960 kWh @ $0.08072		965.41
Demand Charge	32.640 kW @ No Charge		0.00
Fuel Cost Adjustment			341.58
Outdoor Lighting	12 Light(s)		129.87
Fuel Cost Adjustment - Lights			22.57
Sales Tax			22.04
Total Current Charges		$	1,491.37
	Total Due	$	1,491.37



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	11960	$ 1,339.46	$ 41.86
Last Month	30	10880	$ 1,215.13	$ 40.50
Last Year	32	12880	$ 1,305.70	$ 40.80

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900290044 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 280-0503.000 5839
Customer Name: Tennessee American Water Co
Service Address: 7 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: COMMERCIAL

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		1,324.62
Sales Tax		19.87
Total New Charges	**$**	**1,344.49**
Total Balance Due	**$**	**1,344.49**
Payment Due Date		**Sep 27, 2011**

Important Messages

Save time. Pay online.

It's easy and hassle-free—just go to **epb.net**, click on **Pay Your Bill** to login.

- **Request a payment extension**
- **Pay your bill**
- **Set up automatic payments**

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFI.com** or 648-1372

SNET
SEP 15 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 280-0503.000

Total Due By September 27, 2011	**$**	**1,344.49**
After Due Date Pay	**$**	**1,367.74**

5839 0.6290 MB 0.390 21 48 13
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10280050300030013677400134449 8 0

Customer Se AW900290044 4522000 43028888

www.epb.net 5839

Statement of Usage

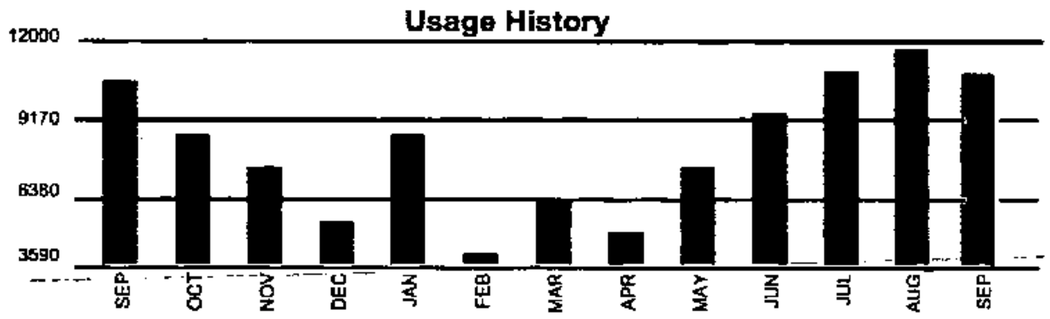
Meter Number		254067
New KWH Meter Reading - Actual	09/08/2011	36163
Previous KWH Meter Reading - Actual	08/10/2011	35895
Difference		268
Multiplier		40
Total KWH Used This Period		10720
Meter Number		254067
New KW Meter Reading - Actual	09/08/2011	0.823
Previous KW Meter Reading - Actual	08/10/2011	0.000
Difference		0.823
Multiplier		40
Total KW Used This Period		32.920

Statement of Account History

Previous Balance	$	1,491.37
Payment Received 08/24/11		1,491.37 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	10720 kWh @ $0.08072		865.32
Demand Charge	32.920 kW @ No Charge		0.00
Fuel Cost Adjustment			297.59
Outdoor Lighting	12 Light(s)		129.87
Fuel Cost Adjustment - Lights			21.94
Sales Tax			19.87
Total Current Charges		$	1,344.49
	Total Due	$	1,344.49



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	10720	$ 1,194.75	$ 41.20
Last Month	32	11960	$ 1,339.46	$ 41.85
Last Year	30	10640	$ 1,099.12	$ 36.63

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900295154 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 280-0503.000 6049
Customer Name: Tennessee American Water Co
Service Address: 7 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: COMMERCIAL

Important Messages

Avoid surprises. Get predictable power bills with Budget Billing.

- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		881.91
Sales Tax		13.23
Total New Charges	**$**	**895.14**
Total Balance Due	**$**	**895.14**
Payment Due Date		**Oct 26, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 280-0503.000

Total Due By October 26, 2011	**$**	**895.14**
After Due Date Pay	**$**	**913.96**

6049 0.6290 MB 0.390 21 50 13
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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Customer S AW900295154 452200043028888

www.epb.net **Electric Power Acct:** 280-0503.000 6049

Statement of Usage

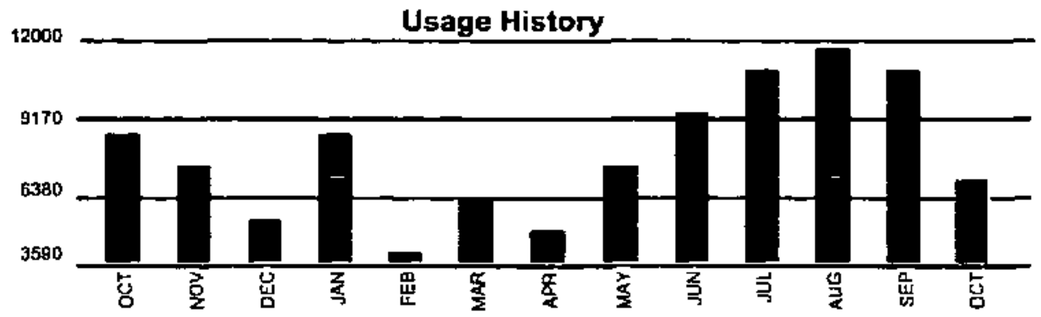
Meter Number		254067
New KWH Meter Reading - Actual	10/07/2011	36332
Previous KWH Meter Reading - Actual	09/08/2011	36163
Difference		169
Multiplier		40
Total KWH Used This Period		6760
Meter Number		254067
New KW Meter Reading - Actual	10/07/2011	0.736
Previous KW Meter Reading - Actual	09/08/2011	0.000
Difference		0.736
Multiplier		40
Total KW Used This Period		29.440

Statement of Account History

Previous Balance	$	1,344.49
Payment Received 09/22/11		1,344.49CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	6760 kWh @ $0.08256		558.11
Demand Charge	29.440 kW @ No Charge		0.00
Fuel Cost Adjustment			164.27
Outdoor Lighting	12 Light(s)		130.43
Fuel Cost Adjustment - Lights			19.20
Sales Tax			13.23
Total Current Charges		$	895.14
	Total Due	$	895.14



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	6760	$ 751.48	$ 25.91
Last Month	29	10720	$ 1,194.75	$ 41.19
Last Year	29	8600	$ 937.05	$ 32.31

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900300674 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 280-0503.000 5896
Customer Name: Tennessee American Water Co
Service Address: 7 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: COMMERCIAL

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		737.43
Sales Tax		11.06
Total New Charges	**$**	**748.49**
Total Balance Due	**$**	**748.49**
Payment Due Date		**Nov 25, 2011**

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

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If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 280-0503.000

Total Due By November 25, 2011	**$**	**748.49**
After Due Date Pay	**$**	**765.86**

5896 0.6290 MB 0.390 21 43 13
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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Customer Se AW900300674 452200043028888

www.epb.net 5896

Statement of Usage

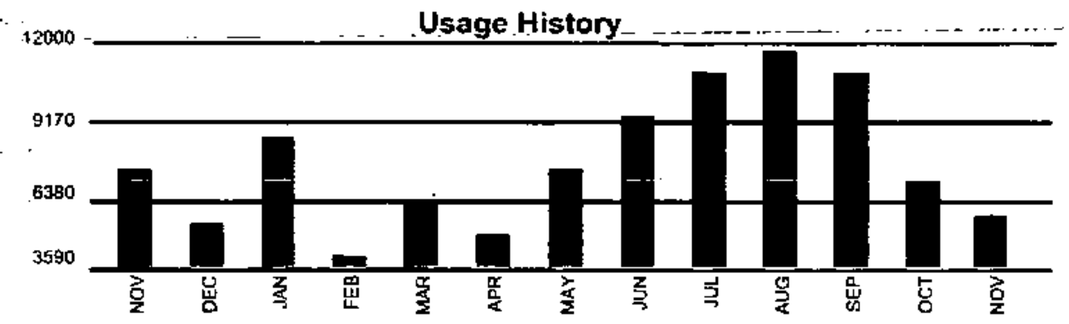
Meter Number		254067
New KWH Meter Reading - Actual	11/08/2011	36468
Previous KWH Meter Reading - Actual	10/07/2011	36332
Difference		136
Multiplier		40
Total KWH Used This Period		5440
Meter Number		254067
New KW Meter Reading - Actual	11/08/2011	0.508
Previous KW Meter Reading - Actual	10/07/2011	0.000
Difference		0.508
Multiplier		40
Total KW Used This Period		20.320

Statement of Account History

Previous Balance	$	895.14
Payment Received 10/21/11		895.14 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	5440 kWh @ $0.08256		449.13
Demand Charge	20.320 kW @ No Charge		0.00
Fuel Cost Adjustment			129.20
Outdoor Lighting	12 Light(s)		130.43
Fuel Cost Adjustment - Lights			18.77
Sales Tax			11.06
Total Current Charges		$	748.49
	Total Due	$	748.49



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	5440	$ 607.00	$ 18.97
Last Month	29	6760	$ 751.48	$ 25.91
Last Year	32	6960	$ 730.39	$ 22.82

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900305921 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 280-0503.000 5999
Customer Name: Tennessee American Water Co
Service Address: 7 Wiehl St.
Bldg
Chattanooga, TN 37403
Rate Class: COMMERCIAL

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		681.02
Sales Tax		10.22
Total New Charges	**$**	**691.24**
Total Balance Due	**$**	**691.24**
Payment Due Date		**Dec 25, 2011**

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If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 280-0503.000

Total Due By December 25, 2011	**$**	**691.24**
After Due Date Pay	**$**	**708.05**

5999 0.6290 MB 0.390 21 46 12
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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Customer S AW900305921 452200043028888

www.epb.net **Electric Power Acct:** 280-0503.000 5999

Statement of Usage

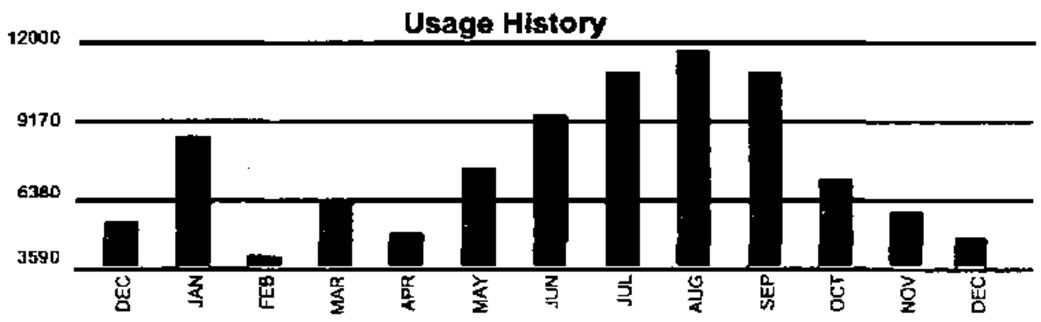
Meter Number		254067
New KWH Meter Reading - Actual	12/07/2011	36588
Previous KWH Meter Reading - Actual	11/08/2011	36468
Difference		120
Multiplier		40
Total KWH Used This Period		4800
Meter Number		254067
New KW Meter Reading - Actual	12/07/2011	0.461
Previous KW Meter Reading - Actual	11/08/2011	0.000
Difference		0.461
Multiplier		40
Total KW Used This Period		18.440

Statement of Account History

Previous Balance	$	748.49
Payment Received 11/21/11		748.49CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	4800 kWh @ $0.08256		396.29
Demand Charge	18.440 kW @ No Charge		0.00
Fuel Cost Adjustment			123.98
Outdoor Lighting	12 Light(s)		130.43
Fuel Cost Adjustment - Lights			20.42
Sales Tax			10.22
Total Current Charges		$	691.24
	Total Due	$	691.24



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	4800	$ 550.59	$ 18.99
Last Month	32	5440	$ 607.00	$ 18.96
Last Year	29	5240	$ 537.55	$ 18.53

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900246714 452200042628888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 43-0225.000 8574
Customer Name: Tennessee American Water Co
Service Address: 31 Minnekahda Pl
Unit 2
Chattanooga, TN 37405
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
136546	KWH	11/29/10	12/29/10	19151	19272	121	1	121

Current Charges

Customer Charge		$	9.90
Usage Charge	121 kWh @ $0.09499	$	11.49
Fuel Cost Adjustment		$	0.69
Sales Tax		$	0.33
Total Current Charges		$	22.41

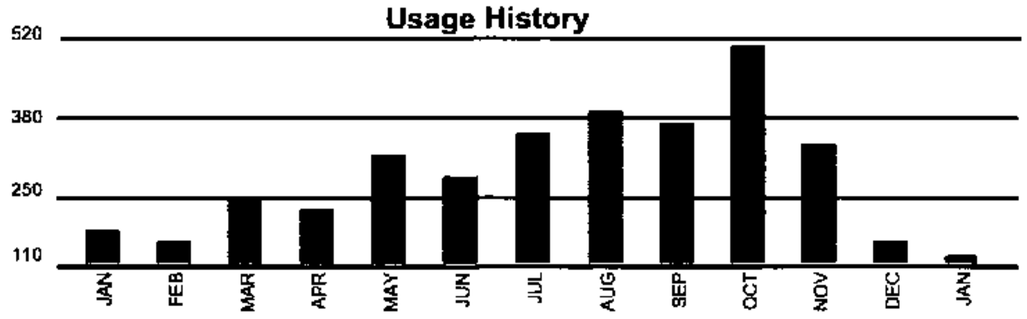
Please Pay By January 18, 2011

Total Due	**$**	**22.41**

Previous Account History

Previous Balance	$	24.35
Payment Received 12/09/10	$	24.35CR
Balance Forward	$	0.00

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	121	$ 22.08	$ 0.74
Last Month	32	141	$ 23.99	$ 0.74
Last Year	32	164	$ 24.11	$ 0.75

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 43-0225.000

Total Due By January 18, 2011	**$**	**22.41**
After Due Date Pay	**$**	**23.51**

Amount Enclosed $ _____

8574 0.6290 MB 0.382 27 54 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

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Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900246714 452200042628888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900251160 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 43-0225.000 8667
Customer Name: Tennessee American Water Co
Service Address: 31 Minnekahda Pl
Unit 2
Chattanooga, TN 37405
Rate Class: COMMERCIAL

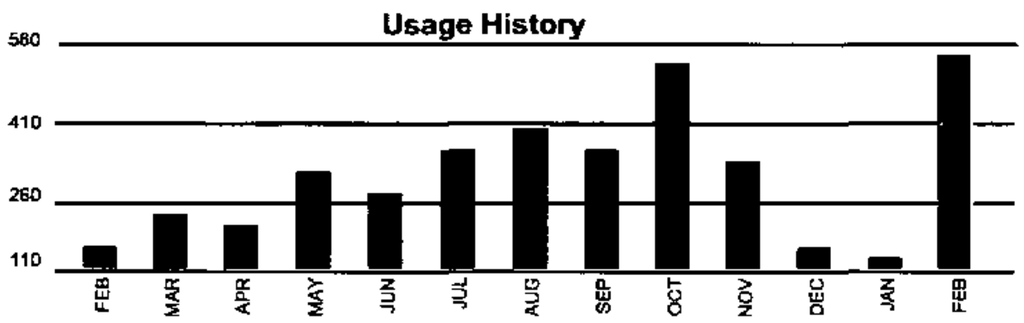
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
136546	KWH	12/29/10	01/27/11	19272	19827	555	1	555

Current Charges			
Customer Charge		$	9.90
Usage Charge	555 kWh @ $0.09499	$	52.72
Fuel Cost Adjustment		$	2.52
Sales Tax		$	0.98
Total Current Charges		$	66.12

Previous Account History		
Previous Balance	$	22.41
Payment Received 01/14/11	$	22.41CR
Balance Forward	$	0.00

Please Pay By February 16, 2011

Total Due	**$**	**66.12**



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	29	555	$ 65.14	$ 2.25
Last Month	30	121	$ 22.08	$ 0.73
Last Year	30	138	$ 21.77	$ 0.72

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 43-0225.000

Total Due By February 16, 2011	**$**	**66.12**
After Due Date Pay	**$**	**69.38**

Amount Enclosed $ _____

8667 0.6290 MB 0.382 28 58 1
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

REC'D
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Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900251160 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

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Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

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4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (not payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900255830 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 43-0225.000 8683
Customer Name: Tennessee American Water Co
Service Address: 31 Minnekahda Pl
Unit 2
Chattanooga, TN 37405
Rate Class: COMMERCIAL

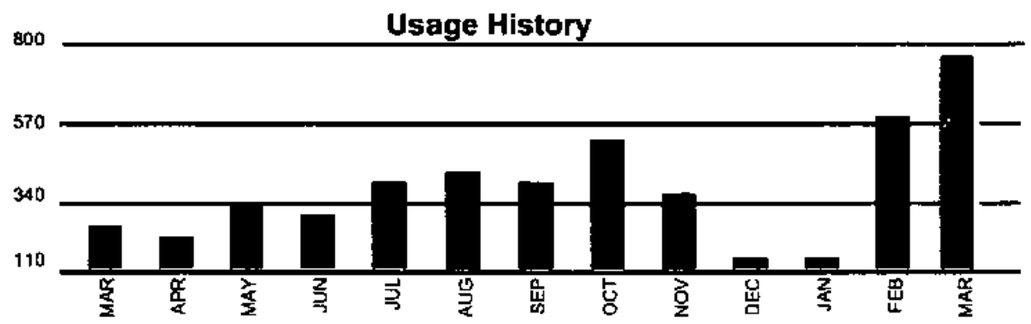
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
136546	KWH	01/27/11	02/25/11	19827	20620	793	1	793

Current Charges			
Customer Charge		$	9.90
Usage Charge	793 kWh @ $0.09499	$	75.33
Fuel Cost Adjustment		$	5.07
Sales Tax		$	1.35
Total Current Charges		$	91.65

Previous Account History		
Previous Balance	$	66.12
Payment Received 02/14/11	$	66.12CR
Balance Forward	$	0.00

Please Pay By March 16, 2011

Total Due $ 91.65



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	29	793	$ 90.30	$ 3.11
Last Month	29	555	$ 65.14	$ 2.24
Last Year	28	215	$ 29.09	$ 1.03

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

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MAR 04 2011
REC'D

8683 0.6290 MB 0.382 28 58 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 43-0225.000

Total Due By March 16, 2011	**$**	**91.65**
After Due Date Pay	**$**	**96.17**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900255830 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

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Visit EPB's website, www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

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Ways to Pay

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2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900261093 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 43-0225.000 8612
Customer Name: Tennessee American Water Co
Service Address: 31 Minnekahda Pl
Unit 2
Chattanooga, TN 37405
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
136546	KWH	02/25/11	03/28/11	20620	20958	338	1	338

Current Charges

Customer Charge		$	9.90
Usage Charge	338 kWh @ $0.0757	$	25.58
Fuel Cost Adjustment		$	8.37
Sales Tax		$	0.66
Total Current Charges		$	44.51

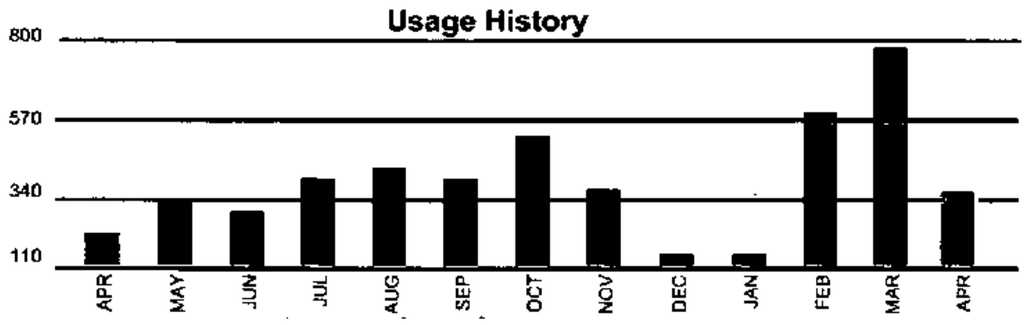
Please Pay By April 16, 2011

Total Due $ 44.51

Previous Account History

Previous Balance	$	91.65
Payment Received 03/10/11	$	91.65CR
Balance Forward	$	0.00

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	338	$ 43.85	$ 1.41
Last Month	29	793	$ 90.30	$ 3.11
Last Year	32	197	$ 28.21	$ 0.88

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 43-0225.000

Total Due By April 16, 2011	**$**	**44.51**
After Due Date Pay	**$**	**46.70**

8612 0.6290 MB 0.382 28 57 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

SNET
APR 04 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10043022500080000467000044511 0

AW900261093 452200043028888

The best way to report [illegible]
423-648-1372 (24 hours a day, 7 days a week)

You may also report outage online at www.epb.net

Visit [illegible]

- [illegible]
- Request a free online energy audit
- Review utility bill payment options
- Report problems or street light outages
- Learn about [illegible]
- Start, stop, or transfer service
- Find the payment nearest you
- Learn about electric vehicles

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1572 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900266930 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 43-0225.000 8622
Customer Name: Tennessee American Water Co
Service Address: 31 Minnekahda Pl
Unit 2
Chattanooga, TN 37405
Rate Class: COMMERCIAL

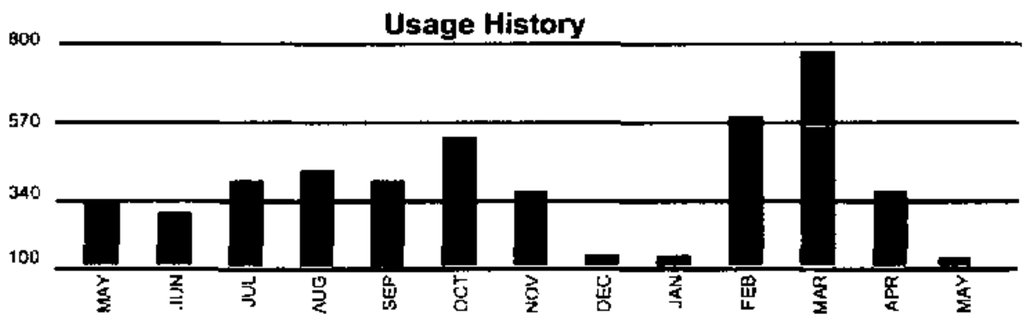
Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
136546	KWH	03/28/11	04/27/11	20958	21075	117	1	117

Current Charges			
Customer Charge		$	9.90
Usage Charge	117 kWh @ $0.0757	$	8.86
Fuel Cost Adjustment		$	2.86
Sales Tax		$	0.32
Total Current Charges		$	21.94

Previous Account History		
Previous Balance	$	44.51
Payment Received 04/08/11	$	44.51CR
Balance Forward	$	0.00

Please Pay By May 17, 2011

Total Due	$	**21.94**



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	117	$ 21.62	$ 0.72
Last Month	31	338	$ 43.85	$ 1.41
Last Year	31	309	$ 38.83	$ 1.25

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 43-0225.000

Total Due By May 17, 2011	**$**	**21.94**
After Due Date Pay	**$**	**23.02**

8622 0.6290 MB 0.390 28 59 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

SNET
MAY 05 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900266930 452200043028888

[illegible] CUSTOMER [illegible]

How to contact us [illegible] emergency

The best way to report power interruptions or ask for emergency services call 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900272514 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 43-0225.000 8694
Customer Name: Tennessee American Water Co
Service Address: 31 Minnekahda Pl
Unit 2
Chattanooga, TN 37405
Rate Class: COMMERCIAL

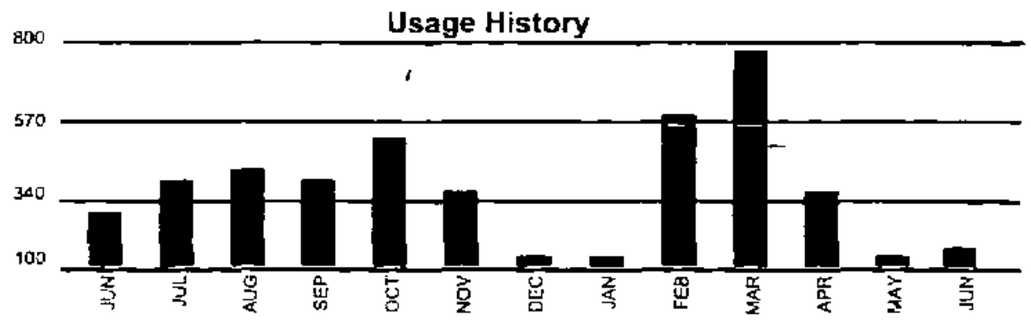
Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
136546	KWH	04/27/11	05/27/11	21075	21249	174	1	174

Current Charges			
Customer Charge		$	9.90
Usage Charge	174 kWh @ $0.0757	$	13.17
Fuel Cost Adjustment		$	4.29
Sales Tax		$	0.41
Total Current Charges		$	27.77

Previous Account History		
Previous Balance	$	21.94
Payment Received 05/13/11	$	21.94 CR
Balance Forward	$	0.00

Please Pay By June 16, 2011

Total Due	$	27.77



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	174	$ 27.36	$ 0.91
Last Month	30	117	$ 21.62	$ 0.72
Last Year	28	263	$ 35.42	$ 1.26

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

SNET
JUN 06 2011
REC'D

8694 0.6290 MB 0.390 28 66 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 43-0225.000

Total Due By June 16, 2011	$ 27.77
After Due Date Pay	$ 29.14

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900272514 452200043028888

- Learn energy saving tips
- Start, stop, or transfer service

AW900277060 452200043028888

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 43-0225.000 8603
Customer Name: Tennessee American Water Co
Service Address: 31 Minnekahda Pl
Unit 2
Chattanooga, TN 37405
Rate Class: COMMERCIAL

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		56.23
Sales Tax		0.84
Total New Charges	**$**	**57.07**
Total Balance Due	**$**	**57.07**
Payment Due Date		**Jul 16, 2011**

SNET
JUL 05 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 43-0225.000

Total Due By July 16, 2011	**$ 57.07**
After Due Date Pay	**$ 59.88**

Amount Enclosed $ _____

8603 0.6290 MB 0.390 27 62 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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Customer Se AW900277060 45220043028888

www.epb.net Electric Power Acct: 45-0225.000 8603

Statement of Usage

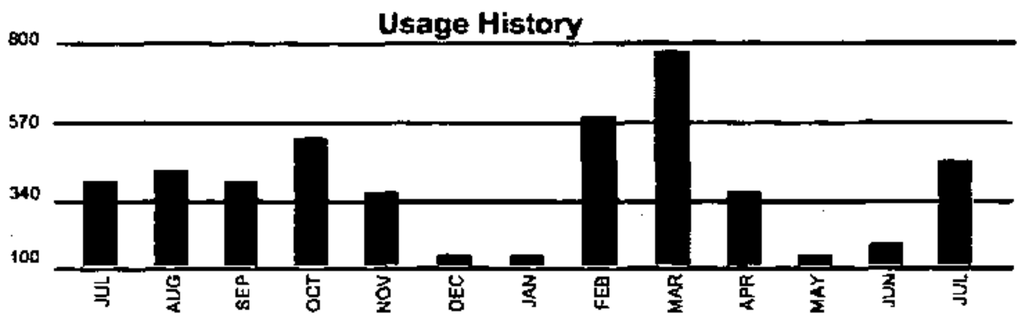
Meter Number		136546
New KWH Meter Reading - Actual	06/28/2011	21675
Previous KWH Meter Reading - Actual	05/27/2011	21249
Total KWH Used This Period		426

Statement of Account History

Previous Balance	$	27.77
Payment Received 06/13/11		27.77 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	426 kWh @ $0.08072		34.39
Fuel Cost Adjustment			11.94
Sales Tax			0.84
Total Current Charges		$	57.07
	Total Due	$	57.07



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	426	$ 56.23	$ 1.76
Last Month	30	174	$ 27.36	$ 0.91
Last Year	32	351	$ 44.71	$ 1.39

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900282787 45220004302888 8744

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 43-0225.000
Customer Name: Tennessee American Water Co
Service Address: 31 Minnekahda Pl
Unit 2
Chattanooga, TN 37405
Rate Class: COMMERCIAL

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)
Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		59.19
Sales Tax		0.89
Total New Charges	**$**	**60.08**
Total Balance Due	**$**	**60.08**
Payment Due Date		**Aug 16, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 43-0225.000

Total Due By August 16, 2011	**$**	**60.08**
After Due Date Pay	**$**	**63.04**

8744 0.6290 MB 0.390 28 59 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

SNET
AUG 04 2011
REC'D

10043022500080000630400006008l 0

Customer Se AW900282787 452200043028888

8744

Statement of Usage

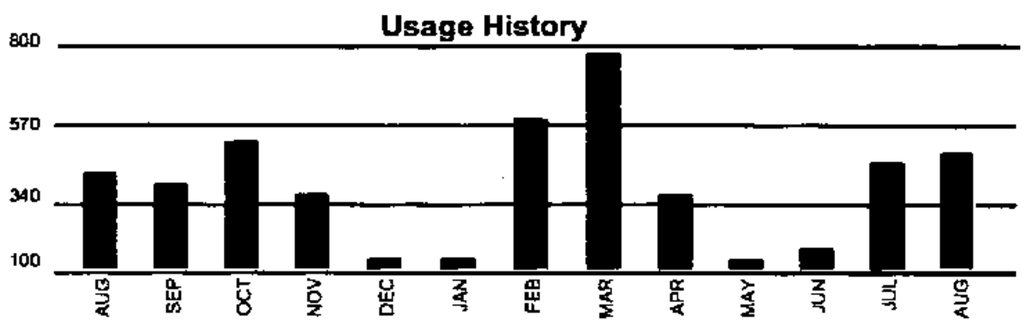
Meter Number		136546
New KWH Meter Reading - Actual	07/29/2011	22126
Previous KWH Meter Reading - Actual	06/28/2011	21675
Total KWH Used This Period		451

Statement of Account History

Previous Balance	$	57.07
Payment Received 07/13/11		57.07 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	451 kWh @ $0.08072		36.41
Fuel Cost Adjustment			12.88
Sales Tax			0.89
Total Current Charges		$	60.08
	Total Due	$	60.08



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	451	$ 59.19	$ 1.91
Last Month	32	426	$ 56.23	$ 1.75
Last Year	31	391	$ 49.11	$ 1.58

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900288497 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 43-0225.000 8766
Customer Name: Tennessee American Water Co
Service Address: 31 Minnekahda Pl
Unit 2
Chattanooga, TN 37405
Rate Class: COMMERCIAL

Important Messages

Help struggling local families get the basic utilities they need

No one should have to go without essentials like power or water. But in these tough times, many Chattanooga families are struggling just to afford the basics. You can help by donating to **Power Share.**

Simply add $1 to your EPB bill, or make a one-time donation or monthly pledge online at epb.net.

Your contribution will go directly to United Way 211, an outreach program that qualifies and distributes 100% of donated funds to those who need it most.

For more information, visit **epb.net/about** and click **Power Share.**

epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		70.65
Sales Tax		1.06
Total New Charges	**$**	**71.71**
Total Balance Due	**$**	**71.71**
Payment Due Date		**Sep 16, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 43-0225.000

Total Due By September 16, 2011	**$**	**71.71**
After Due Date Pay	**$**	**75.24**

8766 0.6290 MB 0.390 28 59 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

SNET
SEP 06 2011
REC'D

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Customer S AW900288497 452200043028888

www.epb.net **Electric Power Acct:** 43-0225.000 8766

Statement of Usage

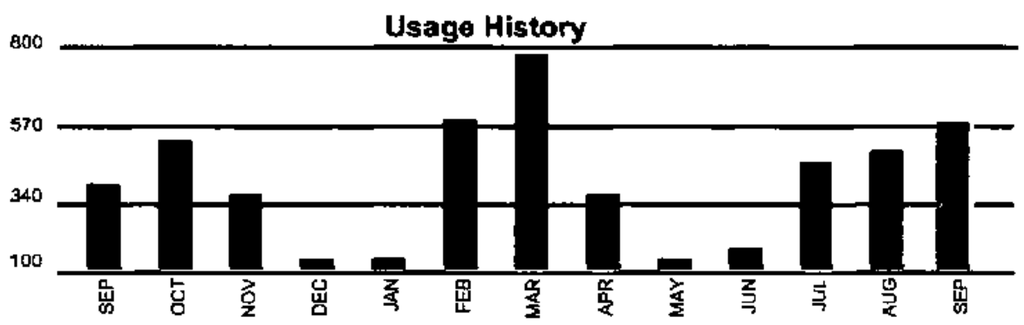
Meter Number		136546
New KWH Meter Reading - Actual	08/26/2011	22686
Previous KWH Meter Reading - Actual	07/29/2011	22126
Total KWH Used This Period		560

Statement of Account History

Previous Balance	$	60.08
Payment Received 08/11/11		60.08CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	560 kWh @ $0.08072		45.20
Fuel Cost Adjustment			15.55
Sales Tax			1.06
Total Current Charges		$	71.71
Total Due		$	71.71



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	28	560	$ 70.65	$ 2.52
Last Month	31	451	$ 59.19	$ 1.90
Last Year	32	354	$ 45.96	$ 1.43

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

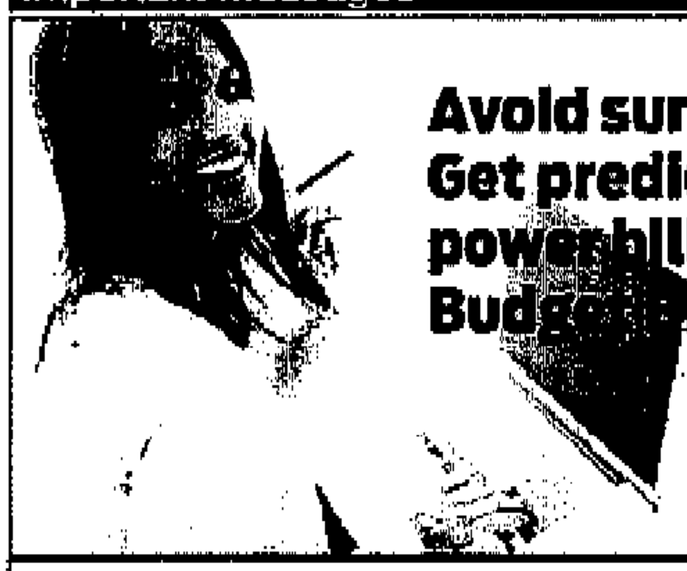
AW900294159 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Bill ID
4421752

Billing Date: October 03, 2011 Page 1 of 2
Electric Power Acct: 43-0225.000 8818
Customer Name: Tennessee American Water Co
Service Address: 31 Minnekahda Pl
Unit 2
Chattanooga, TN 37405
Rate Class: COMMERCIAL

Important Messages



- Easier than ever to plan your monthly expenses
- Pay a consistent amount every month
- Based on your previous year's power consumption*
- If you've overpaid we apply a credit to the bill

* Factoring in weather conditions and rate changes

Electric Power

For your Internet, television, and telephone needs.

Fiber Optics

Learn more at epbFi.com or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		94.75
Sales Tax		1.42
Total New Charges	**$**	**96.17**
Total Balance Due	**$**	**96.17**
Payment Due Date		**Oct 18, 2011**

SNET
OCT 12 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, If you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 43-0225.000

Total Due By October 18, 2011	**$**	**96.17**
After Due Date Pay	**$**	**100.91**

8818 0.6290 MB 0.390 28 60 1
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of *this stub* if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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AW900294159 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Billing Date: October 03, 2011
Electric Power Acct: 43-0225.000

8818

Statement of Usage

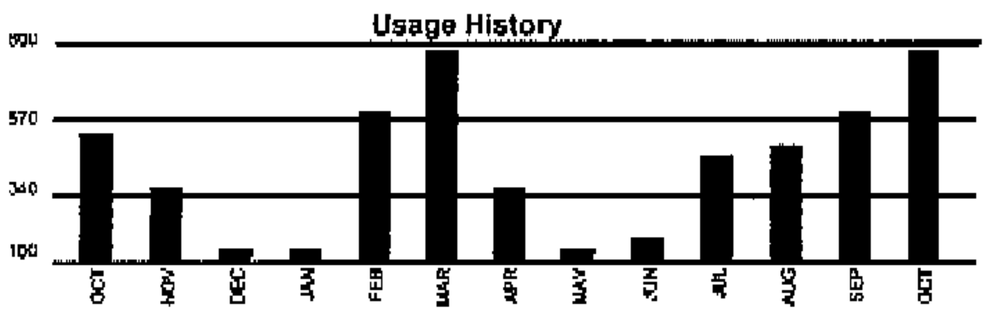
Meter Number		136546
New KWH Meter Reading - Actual	09/26/2011	23480
Previous KWH Meter Reading - Actual	08/26/2011	22686
Total KWH Used This Period		794

Statement of Account History

Previous Balance	$	71.71
Payment Received 09/13/11		71.71 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	794 kWh @ $0.08256		65.56
Fuel Cost Adjustment			19.29
Sales Tax			1.42
Total Current Charges		$	96.17
	Total Due	$	96.17



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	794	$ 94.75	$ 3.06
Last Month	28	560	$ 70.65	$ 2.52
Last Year	30	513	$ 64.65	$ 2.15

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900299023 45220004302888 8

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 43-0225.000
Customer Name: Tennessee American Water Co
Service Address: 31 Minnekahda Pl
Unit 2
Chattanooga, TN 37405
Rate Class: COMMERCIAL

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		29.78
Sales Tax		0.45
Total New Charges	**$**	**30.23**
Total Balance Due	**$**	**30.23**
Payment Due Date		**Nov 16, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 43-0225.000

Total Due By November 16, 2011	**$**	**30.23**
After Due Date Pay	**$**	**31.72**

8920 0.6290 MB 0.390 28 59 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10043022500080000317200003023 7 0

Customer S AW900299023 452200043028888

www.epb.net

Electric Power Acct: 43-0225.000

8920

Statement of Usage

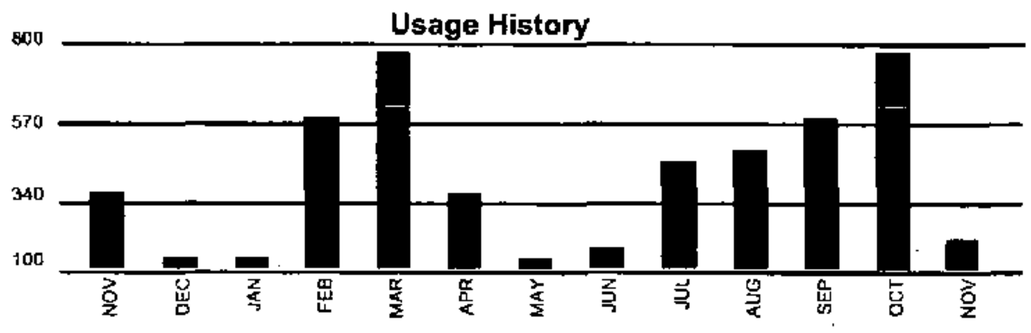
Meter Number		136546
New KWH Meter Reading - Actual	10/27/2011	23667
Previous KWH Meter Reading - Actual	09/26/2011	23480
Total KWH Used This Period		187

Statement of Account History

Previous Balance	$	96.17
Payment Received 10/14/11		96.17CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	187 kWh @ $0.08256		15.44
Fuel Cost Adjustment			4.44
Sales Tax			0.45
Total Current Charges		$	30.23
Total Due		$	30.23



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	187	$ 29.78	$ 0.96
Last Month	31	794	$ 94.75	$ 3.05
Last Year	29	326	$ 43.37	$ 1.49

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CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900303976 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 43-0225.000 8863
Customer Name: Tennessee American Water Co
Service Address: 31 Minnekahda Pl
Unit 2
Chattanooga, TN 37405
Rate Class: COMMERCIAL

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		26.26
Sales Tax		0.39
Total New Charges	**$**	**26.65**
Total Balance Due	**$**	**26.65**
Payment Due Date		**Dec 16, 2011**

Important Messages

SNET
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REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 43-0225.000

Total Due By December 16, 2011	**$**	**26.65**
After Due Date Pay	**$**	**27.96**

8863 0.6290 MB 0.390 28 57 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10043022500080000279600002665 3 0

Customer S AW900303976 452200043028888

www.epb.net **Electric Power Acct:** 43-0225.000 8863

Statement of Usage

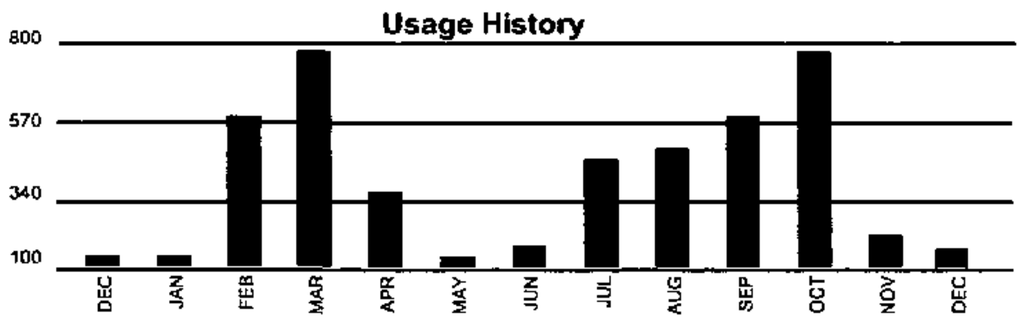
Meter Number		136546
New KWH Meter Reading - Actual	11/28/2011	23818
Previous KWH Meter Reading - Actual	10/27/2011	23667
Total KWH Used This Period		151

Statement of Account History

Previous Balance	$	30.23
Payment Received 11/14/11		30.23CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	151 kWh @ $0.08256		12.46
Fuel Cost Adjustment			3.90
Sales Tax			0.39
Total Current Charges		$	26.65
Total Due		$	26.65



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	151	$ 26.26	$ 0.82
Last Month	31	187	$ 29.78	$ 0.96
Last Year	32	141	$ 23.99	$ 0.74

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900249681 45220004302888 8703

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 246-0705.000
Customer Name: Tennessee American Water Co
Service Address: 284 S Crest Rd
Unit 1
Chattanooga, TN 37404
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
512621	KWH	12/16/10	01/15/11	140	167	27	1	27

Current Charges			
Customer Charge		$	9.90
Usage Charge	27 kWh @ $0.09499	$	2.56
Fuel Cost Adjustment		$	0.15
Sales Tax		$	0.19
Total Current Charges		$	12.80

Please Pay By February 05, 2011

Total Due $ 12.80

Previous Account History		
Previous Balance	$	12.78
Payment Received 12/30/10	$	12.78CR
Balance Forward	$	0.00

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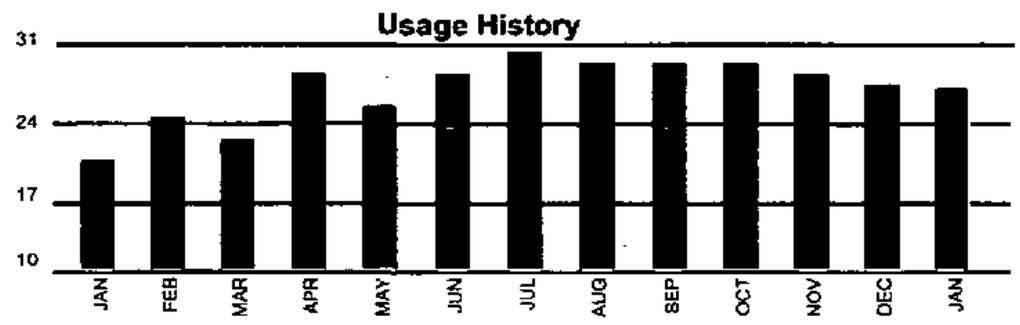
Usage History



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	27	$ 12.61	$ 0.42
Last Month	29	27	$ 12.59	$ 0.43
Last Year	30	20	$ 11.63	$ 0.38

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

8703 0.6290 MB 0.382 30 11 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 246-0705.000

Total Due By February 05, 2011	**$**	**12.80**
After Due Date Pay	**$**	**13.43**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10246070500020000134300001280 7 0

AW900249681 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900253914 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 246-0705.000 8704
Customer Name: Tennessee American Water Co
Service Address: 284 S Crest Rd
Unit 1
Chattanooga, TN 37404
Rate Class: COMMERCIAL

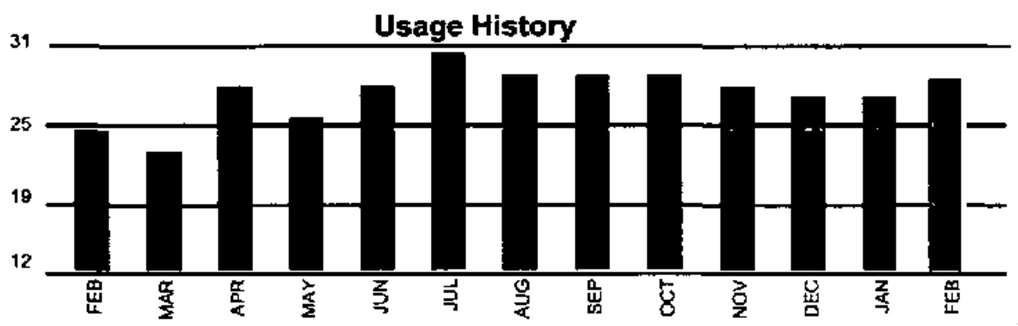
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
512621	KWH	01/15/11	02/15/11	167	196	29	1	29

Current Charges			
Customer Charge		$	9.90
Usage Charge	29 kWh @ $0.09499	$	2.75
Fuel Cost Adjustment		$	0.13
Sales Tax		$	0.19
Total Current Charges		$	12.97

Previous Account History		
Previous Balance	$	12.80
Payment Received 02/02/11	$	12.80CR
Balance Forward	$	0.00

Please Pay By March 05, 2011

Total Due $ 12.97



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	31	29	$ 12.78	$ 0.41
Last Month	30	27	$ 12.61	$ 0.42
Last Year	31	24	$ 11.96	$ 0.38

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 246-0705.000

Total Due By March 05, 2011	**$**	**12.97**
After Due Date Pay	**$**	**13.61**

8704 0.6290 MB 0.382 30 11 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900253914 452200043028888

IMPCRTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

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4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900259503 452200043028888

Electric Power

Customer Service 423-648-1372
www.epb.net

Account Number: 246-0705.000 8775
Customer Name: Tennessee American Water Co
Service Address: 284 S Crest Rd
Unit 1
Chattanooga, TN 37404
Rate Class: COMMERCIAL

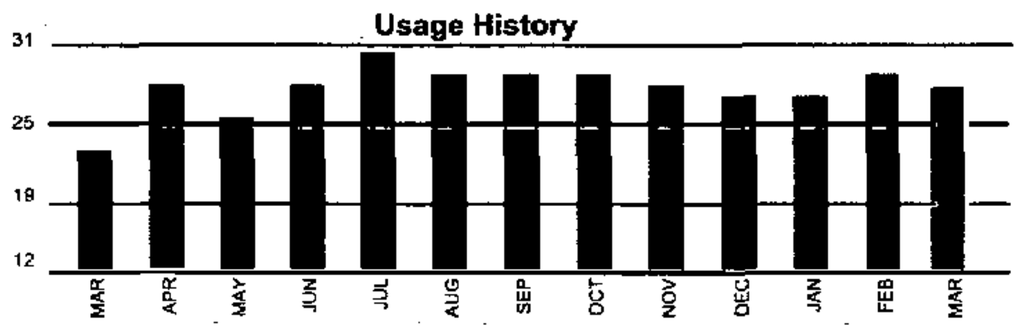
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
512621	KWH	02/15/11	03/17/11	196	224	28	1	28

Current Charges			
Customer Charge		$	9.90
Usage Charge	28 kWh @ $0.09499	$	2.66
Fuel Cost Adjustment		$	0.18
Sales Tax		$	0.19
Total Current Charges		$	12.93

Previous Account History		
Previous Balance	$	12.97
Payment Received 03/04/11	$	12.97 CR
Balance Forward	$	0.00

Please Pay By April 05, 2011

Total Due	$	12.93



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	28	$ 12.74	$ 0.42
Last Month	31	29	$ 12.78	$ 0.41
Last Year	30	22	$ 11.86	$ 0.39

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 246-0705.000

Total Due By April 05, 2011	$	12.93
After Due Date Pay	$	13.57

Amount Enclosed $ _____

8775 0.6290 MB 0.382 31 7 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
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REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900259503 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

To report power interruptions or for emergency assistance call 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

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4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps or worries; no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900264976 4522000430288888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 246-0705.000 8749
Customer Name: Tennessee American Water Co
Service Address: 284 S Crest Rd
Unit 1
Chattanooga, TN 37404
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
512621	KWH	03/17/11	04/18/11	224	254	30	1	30

Current Charges

Customer Charge		$	9.90
Usage Charge	30 kWh @ $0.0757	$	2.27
Fuel Cost Adjustment		$	0.74
Sales Tax		$	0.19
Total Current Charges		$	13.10

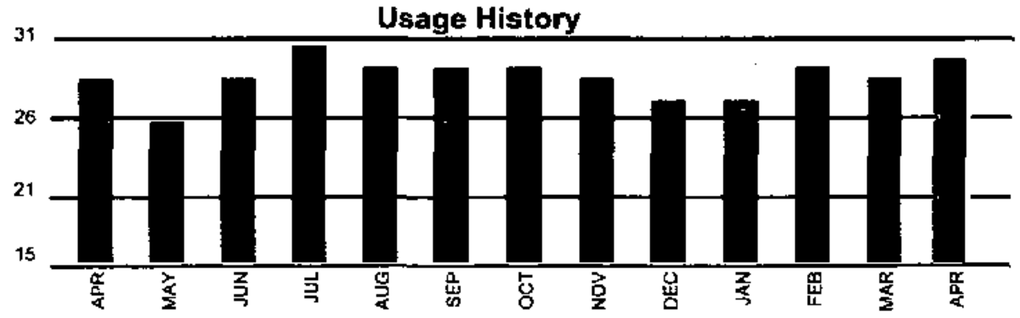
Please Pay By May 05, 2011

Total Due	**$**	**13.10**

Previous Account History

Previous Balance	$	12.93
Payment Received 03/31/11	$	12.93CR
Balance Forward	$	0.00

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	30	$ 12.91	$ 0.40
Last Month	30	28	$ 12.74	$ 0.42
Last Year	32	28	$ 12.50	$ 0.39

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

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8749 0.6290 MB 0.390 31 4 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 246-0705.000

Total Due By May 05, 2011	**$**	**13.10**
After Due Date Pay	**$**	**13.75**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900264976 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

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6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900270230 4522000430288888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 246-0705.000 8674
Customer Name: Tennessee American Water Co
Service Address: 284 S Crest Rd
Unit 1
Chattanooga, TN 37404
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
512621	KWH	04/18/11	05/18/11	254	280	26	1	26

Current Charges

Customer Charge		$	9.90
Usage Charge	26 kWh @ $0.0757	$	1.97
Fuel Cost Adjustment		$	0.64
Sales Tax		$	0.19
Total Current Charges		$	12.70

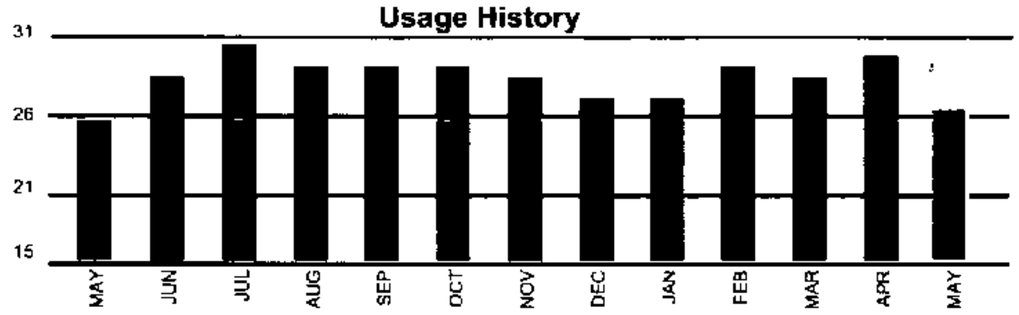
Please Pay By June 04, 2011

Total Due	**$**	**12.70**

Previous Account History

Previous Balance	$	13.10
Payment Received 05/03/11	$	13.10 CR
Balance Forward	$	0.00

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	26	$ 12.51	$ 0.42
Last Month	32	30	$ 12.91	$ 0.40
Last Year	29	25	$ 12.25	$ 0.42

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 246-0705.000

Total Due By June 04, 2011	**$**	**12.70**
After Due Date Pay	**$**	**13.33**

Amount Enclosed $ _____

8674 0.6290 MB 0.390 30 42 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
MAY 23 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10246070500020000133000012709 0

AW900270230 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900275681 452200043028888

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 246-0705.000 8739
Customer Name: Tennessee American Water Co
Service Address: 284 S Crest Rd
Unit 1
Chattanooga, TN 37404
Rate Class: COMMERCIAL

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		13.61
Sales Tax		0.20
Total New Charges	**$**	**13.81**
Total Balance Due	**$**	**13.81**
Payment Due Date		**Jul 06, 2011**

SNET
JUN 24 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 246-0705.000

Total Due By July 06, 2011	**$**	**13.81**
After Due Date Pay	**$**	**14.49**

8739 0.6290 MB 0.390 29 45 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10246070500020000144900013818 0

Customer Se AW900275681 452200043028888

www.epb.net Electric Power Acct: 240-0703.000 8739

Statement of Usage

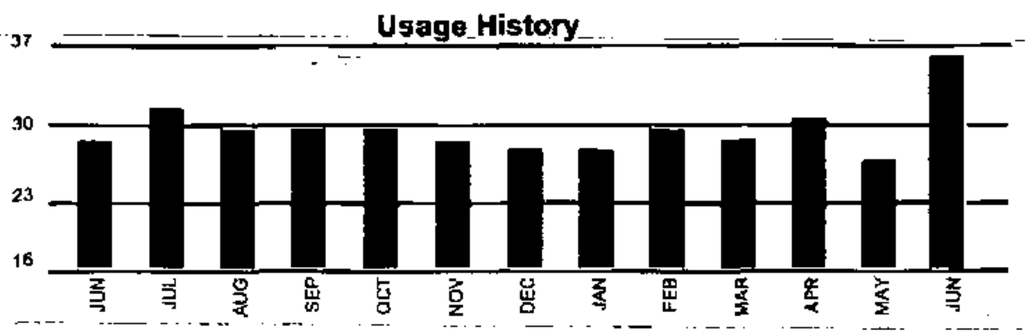
Meter Number		512621
New KWH Meter Reading - Actual	06/17/2011	317
Previous KWH Meter Reading - Actual	05/18/2011	280
Total KWH Used This Period		37

Statement of Account History

Previous Balance	$	12.70
Payment Received 06/02/11		12.70 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	37 kWh @ $0.0757		2.80
Fuel Cost Adjustment			0.91
Sales Tax			0.20
Total Current Charges		$	13.81
Total Due		$	13.81



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	37	$ 13.61	$ 0.45
Last Month	30	26	$ 12.51	$ 0.41
Last Year	30	28	$ 12.62	$ 0.42

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL:

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900281204 45220004302888 8

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 246-0705.000
Customer Name: Tennessee American Water Co
Service Address: 284 S Crest Rd
Unit 1
Chattanooga, TN 37404
Rate Class: COMMERCIAL

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)

epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		13.60
Sales Tax		0.20
Total New Charges	**$**	**13.80**
Total Balance Due	**$**	**13.80**
Payment Due Date		**Aug 05, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 246-0705.000

Total Due By August 05, 2011	**$**	**13.80**
After Due Date Pay	**$**	**14.48**

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

8647 0.6290 MB 0.390 30 43 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
JUL 25 2011
REC'D

10246070500020000144800013802 0

Customer Se AW900281204 452200043028888

6047

Statement of Usage

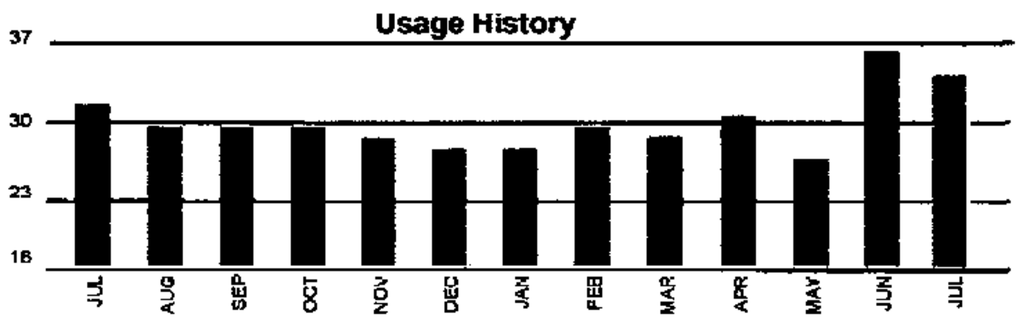
Meter Number		512621
New KWH Meter Reading - Actual	07/18/2011	351
Previous KWH Meter Reading - Actual	06/17/2011	317
Total KWH Used This Period		34

Statement of Account History

Previous Balance	$	13.81
Payment Received 07/01/11		13.81 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	34 kWh @ $0.08072		2.75
Fuel Cost Adjustment			0.95
Sales Tax			0.20
Total Current Charges		$	13.80
Total Due		$	13.80



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	34	$ 13.60	$ 0.44
Last Month	30	37	$ 13.61	$ 0.45
Last Year	32	31	$ 12.98	$ 0.40

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900286559 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 246-0705.000 8703
Customer Name: Tennessee American Water Co
Service Address: 284 S Crest Rd
Unit 1
Chattanooga, TN 37404
Rate Class: COMMERCIAL

Important Messages

Help struggling local families get the basic utilities they need

No one should have to go without essentials like power or water. But in these tough times, many Chattanooga families are struggling just to afford the basics. You can help by donating to **Power Share.**

Simply add $1 to your EPB bill, or make a one-time donation or monthly pledge online at epb.net.

Your contribution will go directly to United Way 211, an outreach program that qualifies and distributes 100% of donated funds to those who need it most.

For more information, visit **epb.net/about** and click **Power Share.**

Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		13.50
Sales Tax		0.20
Total New Charges	**$**	**13.70**
Total Balance Due	**$**	**13.70**
Payment Due Date		**Sep 06, 2011**

SNET
AUG 25 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 246-0705.000

Total Due By September 06, 2011	**$**	**13.70**
After Due Date Pay	**$**	**14.38**

8703 0.6290 MB 0.390 30 44 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10246070500020000143800000013704 0

Customer S AW900286559 452200043028888

www.epb.net **Electric Power Acct:** 246-07/05.000 8703

Statement of Usage

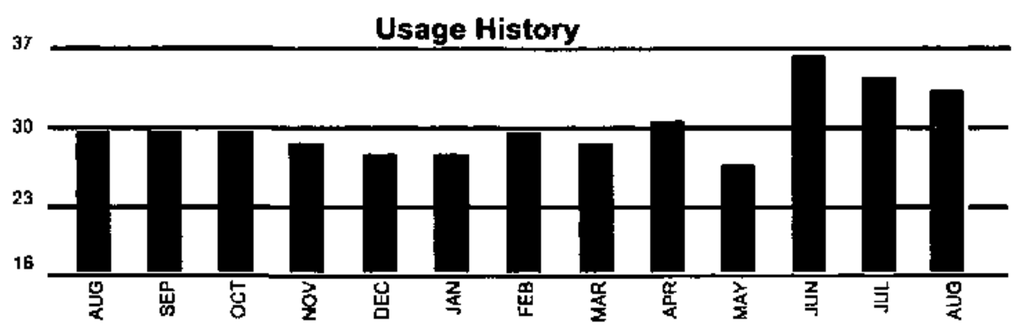
Meter Number		512621
New KWH Meter Reading - Actual	08/17/2011	384
Previous KWH Meter Reading - Actual	07/18/2011	351
Total KWH Used This Period		33

Statement of Account History

Previous Balance	$	13.80
Payment Received 07/30/11		13.80 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	33 kWh @ $0.08072		2.66
Fuel Cost Adjustment			0.94
Sales Tax			0.20
Total Current Charges		$	13.70
	Total Due	$	13.70



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	33	$ 13.50	$ 0.45
Last Month	31	34	$ 13.60	$ 0.43
Last Year	30	29	$ 12.80	$ 0.42

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900291458 452200043028888

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 246-0705.000 8680
Customer Name: Tennessee American Water Co
Service Address: 284 S Crest Rd
Unit 1
Chattanooga, TN 37404
Rate Class: COMMERCIAL

Important Messages

Save time. Pay online.

It's easy and hassle-free—just go to **epb.net**, click on **Pay Your Bill** to login.

- **Request a payment extension**
- **Pay your bill**
- **Set up automatic payments**

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFI.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		13.26
Sales Tax		0.20
Total New Charges	**$**	**13.46**
Total Balance Due	**$**	**13.46**
Payment Due Date		**Oct 05, 2011**

SNET
SEP 23 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 246-0705.000

Total Due By October 05, 2011	**$**	**13.46**
After Due Date Pay	**$**	**14.12**

8680 0.6290 MB 0.390 29 41 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10246070500020000141200013469 0

Customer Servi AW900291458 452200043028888

www.epb.net Electric Power Acct: 240-0705.000 8680

Statement of Usage

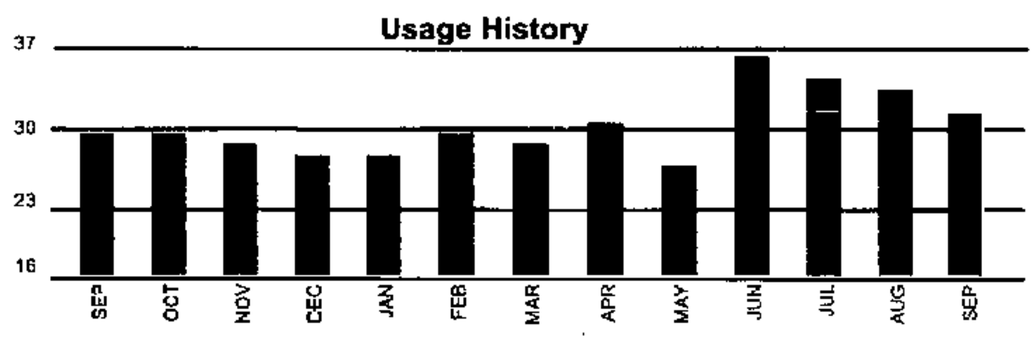
Meter Number		512621
New KWH Meter Reading - Actual	09/15/2011	415
Previous KWH Meter Reading - Actual	08/17/2011	384
Total KWH Used This Period		31

Statement of Account History

Previous Balance	$	13.70
Payment Received 09/01/11		13.70CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	31 kWh @ $0.08072		2.50
Fuel Cost Adjustment			0.86
Sales Tax			0.20
Total Current Charges		$	13.46
Total Due		$	13.46



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	31	$ 13.26	$ 0.46
Last Month	30	33	$ 13.50	$ 0.45
Last Year	30	29	$ 12.85	$ 0.42

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____ _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900296919 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 246-0705.000 8599
Customer Name: Tennessee American Water Co
Service Address: 284 S Crest Rd
Unit 1
Chattanooga, TN 37404
Rate Class: COMMERCIAL

Important Messages

Avoid surprises. Get predictable power bills with Budget Billing.

- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* *Factoring in weather conditions and rate changes*

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		13.42
Sales Tax		0.20
Total New Charges	**$**	**13.62**
Total Balance Due	**$**	**13.62**
Payment Due Date		Nov 03, 2011

SNET
OCT 24 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 246-0705.000

Total Due By November 03, 2011	**$**	**13.62**
After Due Date Pay	**$**	**14.29**

8599 0.6290 MB 0.390 29 43 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10246070500020000142900013620 0

Customer S AW900296919 45220004302888 8

www.epb.net Electric Power Acct: 246-0705.000 8599

Statement of Usage

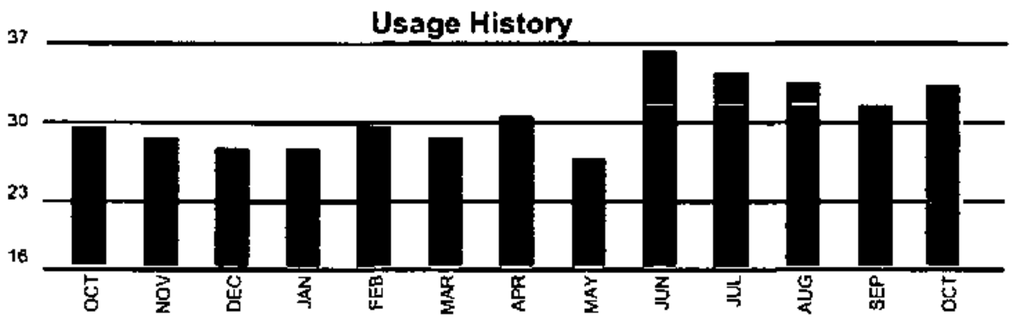
Meter Number		512621
New KWH Meter Reading - Actual	10/14/2011	448
Previous KWH Meter Reading - Actual	09/15/2011	415
Total KWH Used This Period		33

Statement of Account History

Previous Balance	$	13.46
Payment Received 10/04/11		13.46 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	33 kWh @ $0.08256		2.72
Fuel Cost Adjustment			0.80
Sales Tax			0.20
Total Current Charges		$	13.62
Total Due		$	13.62



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	33	$ 13.42	$ 0.46
Last Month	29	31	$ 13.26	$ 0.45
Last Year	31	29	$ 12.99	$ 0.41

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900302029 45220004302888 8566

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 246-0705.000
Customer Name: Tennessee American Water Co
Service Address: 284 S Crest Rd
Unit 1
Chattanooga, TN 37404
Rate Class: COMMERCIAL

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

Electric Power

For your Internet, television, and telephone needs.

Fiber Optics

Learn more at **epbFI.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		13.62
Sales Tax		0.20
Total New Charges	**$**	**13.82**
Total Balance Due	**$**	**13.82**
Payment Due Date		**Dec 03, 2011**

SNET
NOV 21 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 246-0705.000

Total Due By December 03, 2011	**$**	**13.82**
After Due Date Pay	**$**	**14.50**

8566 0.6290 MB 0.390 29 48 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10246070500020000145000013824 0

Customer Se AW900302029 452200043028888

www.epb.net Electric Power Acct: 240-0705.000 8566

Statement of Usage

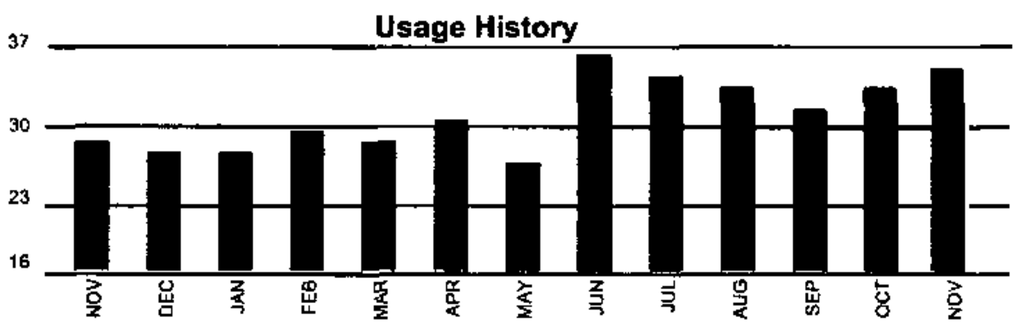
Meter Number		512621
New KWH Meter Reading - Actual	11/15/2011	483
Previous KWH Meter Reading - Actual	10/14/2011	448
Total KWH Used This Period		35

Statement of Account History

Previous Balance	$	13.62
Payment Received 11/01/11		13.62 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	35 kWh @ $0.08256		2.89
Fuel Cost Adjustment			0.83
Sales Tax			0.20
Total Current Charges		$	13.82
Total Due		$	13.82



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	35	$ 13.62	$ 0.43
Last Month	29	33	$ 13.42	$ 0.46
Last Year	30	28	$ 12.77	$ 0.42

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

Customer Service 423-648-1EPB(1372)
www.epb.net

Billing Date: December 19, 2011 Page 1 of 2
Electric Power Acct: 246-0705.000 8618
Customer Name: Tennessee American Water Co
Service Address: 284 S Crest Rd
Unit 1
Chattanooga, TN 37404
Rate Class: COMMERCIAL

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		13.37
Sales Tax		0.20
Total New Charges	**$**	**13.57**
Total Balance Due	**$**	**13.57**

Payment Due Date Jan 03, 2012

Your equipment has been replaced during this billing cycle.

SNET
DEC 23 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at www.epb.net

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 246-0705.000

Total Due By January 03, 2012	**$**	**13.57**
After Due Date Pay	**$**	**14.24**

Amount Enclosed $ _____

8618 0.6290 MB 0.390 29 50 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10246070500020000142400001357l 0

Customer Service 423-648-1EPB(1372)
www.epb.net

Billing Date: December 19, 2011
Electric Power Acct: 246-0705.000

8618

Statement of Usage

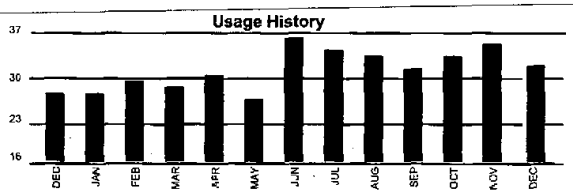
Meter Number		512621
New KWH Meter Reading - Actual	12/06/2011	506
Previous KWH Meter Reading - Actual	11/15/2011	483
Total KWH Used This Period		23
Meter Number		605625
New KWH Meter Reading - Actual	12/15/2011	9
Previous KWH Meter Reading - Actual	12/06/2011	0
Total KWH Used This Period		9

Statement of Account History

Previous Balance	$	13.82
Payment Received 11/29/11		13.82CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	32 kWh @ $0.08256		2.64
Fuel Cost Adjustment			0.83
Sales Tax			0.20
Total Current Charges		$	13.57
	Total Due	$	13.57



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	32	$ 13.37	$ 0.45
Last Month	32	35	$ 13.62	$ 0.42
Last Year	29	27	$ 12.59	$ 0.43

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900250048 45220004302888 8

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 257-0635.000 6251
Customer Name: Tennessee American Water Co
Service Address: S Mission Ridge Dr
Other 2
Rossville, GA 30741
Rate Class: COMMERCIAL

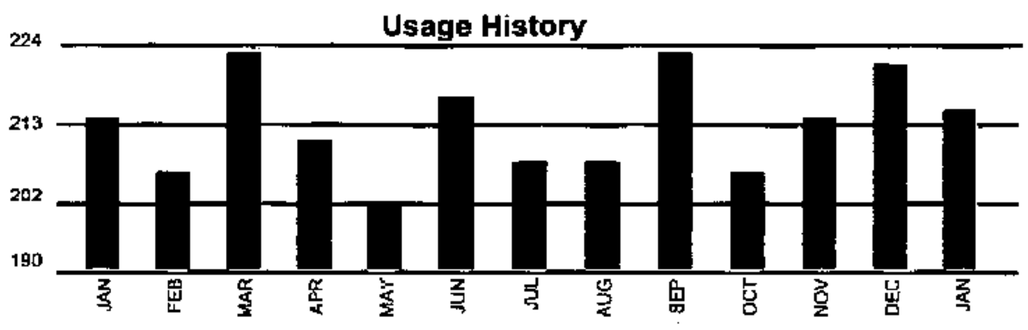
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
155962	KWH	12/20/10	01/19/11	31470	31685	215	1	215

Current Charges			
Customer Charge		$	9.90
Usage Charge	215 kWh @ $0.09499	$	20.43
Fuel Cost Adjustment		$	1.23
Sales Tax		$	2.21
Total Current Charges		$	33.77

Previous Account History		
Previous Balance	$	34.24
Payment Received 01/07/11	$	34.24 CR
Balance Forward	$	0.00

Please Pay By February 08, 2011

Total Due	$	33.77



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	215	$ 31.56	$ 1.05
Last Month	31	221	$ 32.00	$ 1.03
Last Year	30	213	$ 28.36	$ 0.94

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 257-0635.000

Total Due By February 08, 2011	**$**	**33.77**
After Due Date Pay	**$**	**35.35**

Amount Enclosed $ _____

6251 0.6290 MB 0.382 22 44 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
JAN 27 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10257063500030000353500033772 0

AW900250048 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report a power outage or gas [illegible] emergency service call 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website [illegible] quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

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6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900250192 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Billing Date: January 25, 2011 Page 1 of 2
Account Number: 282-0063.000 6075
Customer Name: Tennessee American Water Co
Service Address: E Main Street Ext
Other Water Tk
Chattanooga, TN 37404
Rate Class: COMMERCIAL

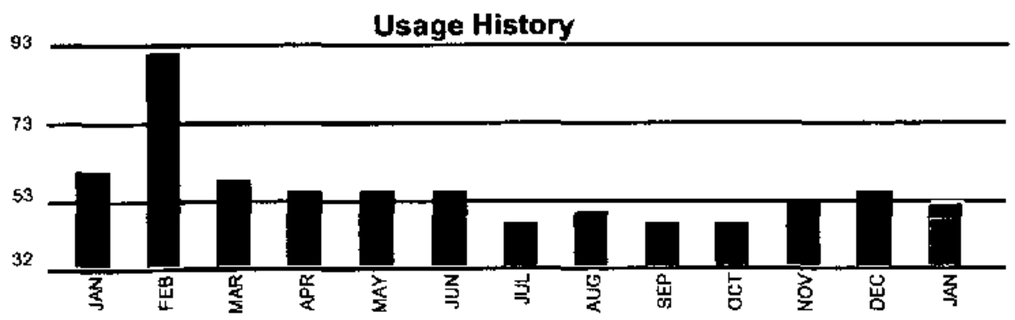
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
115548	KWH	12/21/10	01/20/11	38589	38638	49	1	49

Current Charges			
Customer Charge		$	9.90
Usage Charge	49 kWh @ $0.09499	$	4.65
Fuel Cost Adjustment		$	0.28
Sales Tax		$	0.22
Total Current Charges		$	15.05

Previous Account History		
Previous Balance	$	15.42
Payment Received 01/12/11	$	15.42CR
Balance Forward	$	0.00

Please Pay By February 09, 2011

Total Due $ 15.05



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	49	$ 14.83	$ 0.49
Last Month	29	53	$ 15.19	$ 0.52
Last Year	30	57	$ 14.85	$ 0.49

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 282-0063.000

Total Due By February 09, 2011	**$**	**15.05**
After Due Date Pay	**$**	**15.79**

Amount Enclosed $ _____

6075 0.6290 MB 0.382 22 44 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
JAN 28 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10282006300030000157900001505 3 0

AW900250192 452200043028888

[redacted]

ways to contact us in an emergency

The best way to report power interruptions or ask for emergency service is call 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

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Ways to Pay

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2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

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5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900254557 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 257-0635.000 6362
Customer Name: Tennessee American Water Co
Service Address: S Mission Ridge Dr
Other 2
Rossville, GA 30741
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
155962	KWH	01/19/11	02/18/11	31685	31899	214	1	214

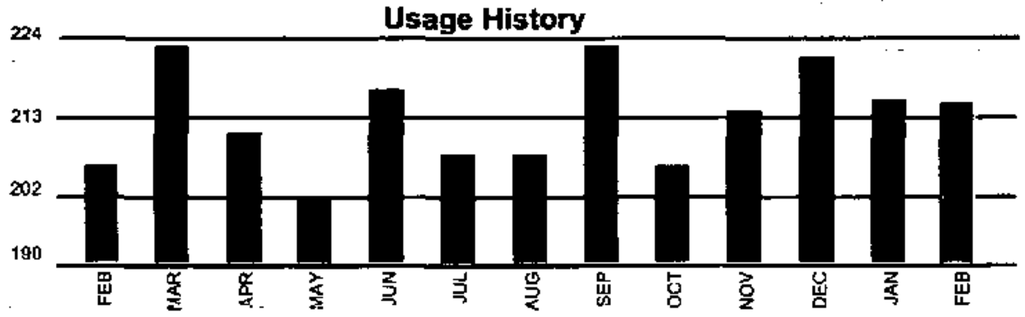
Current Charges			
Customer Charge		$	9.90
Usage Charge	214 kWh @ $0.09499	$	20.33
Fuel Cost Adjustment		$	0.97
Sales Tax		$	2.18
Total Current Charges		$	33.38

Previous Account History		
Previous Balance	$	33.77
Payment Received 02/02/11	$	33.77 CR
Balance Forward	$	0.00

Please Pay By March 09, 2011

Total Due	$	33.38

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	214	$ 31.20	$ 1.04
Last Month	30	215	$ 31.56	$ 1.05
Last Year	29	204	$ 27.45	$ 0.94

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

6362 0.6290 MB 0.382 22 45 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 257-0635.000

Total Due By March 09, 2011	$	33.38
After Due Date Pay	$	34.94

Amount Enclosed $ _____

SNET
FEB 25 201
RL

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900254557 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

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- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

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Power Share

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AW900254860 4522000430288888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 282-0063.000 6127
Customer Name: Tennessee American Water Co
Service Address: E Main Street Ext
Other Water Tk
Chattanooga, TN 37404
Rate Class: COMMERCIAL

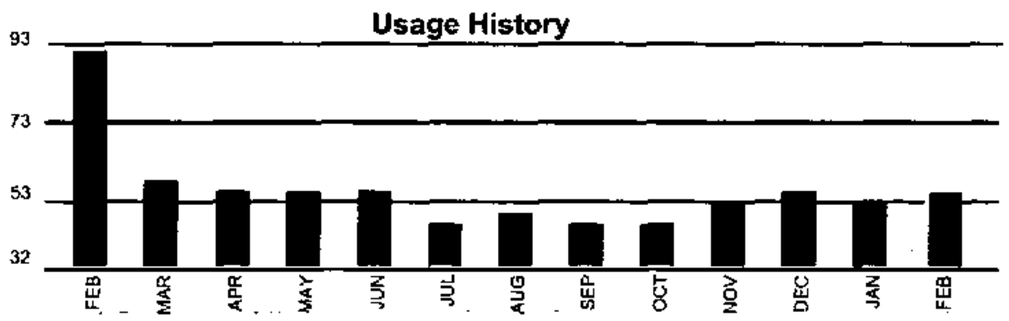
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
115548	KWH	01/20/11	02/21/11	38638	38690	52	1	52

Current Charges			
Customer Charge		$	9.90
Usage Charge	52 kWh @ $0.09499	$	4.94
Fuel Cost Adjustment		$	0.24
Sales Tax		$	0.23
Total Current Charges		$	15.31

Please Pay By March 10, 2011

Total Due	**$**	**15.31**

Previous Account History		
Previous Balance	$	15.05
Payment Received 02/02/11	$	15.05CR
Balance Forward	$	0.00



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	32	52	$ 15.08	$ 0.47
Last Month	30	49	$ 14.83	$ 0.49
Last Year	29	93	$ 17.90	$ 0.61

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 282-0063.000

Total Due By March 10, 2011	**$**	**15.31**
After Due Date Pay	**$**	**16.06**

Amount Enclosed $ _____

6127 0.6290 MB 0.382 22 46 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

REC'D
FEB 28 2011
SNET

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900254860 452200043028888

IMPORTANT CUSTOMER INFORMATION

[redacted]

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- Find the payment location nearest you
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Customer Billing Options

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Power Share

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AW900259707 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 257-0635.000 6327
Customer Name: Tennessee American Water Co
Service Address: S Mission Ridge Dr
Other 2
Rossville, GA 30741
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
155962	KWH	02/18/11	03/21/11	31899	32122	223	1	223

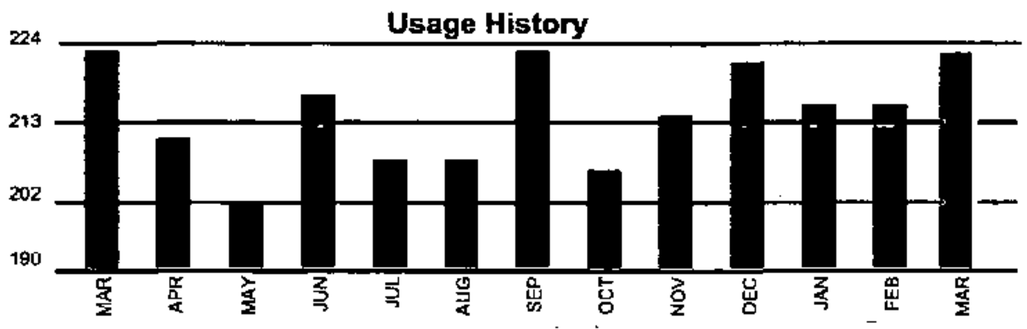
Current Charges			
Customer Charge		$	9.90
Usage Charge	223 kWh @ $0.09499	$	21.18
Fuel Cost Adjustment		$	1.42
Sales Tax		$	2.28
Total Current Charges		$	34.78

Previous Account History		
Previous Balance	$	33.38
Payment Received 03/09/11	$	33.38CR
Balance Forward	$	0.00

Please Pay By April 07, 2011

Total Due	$	34.78

SNET
MAR 2 8 2011
REC'D



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	223	$ 32.50	$ 1.05
Last Month	30	214	$ 31.20	$ 1.04
Last Year	32	223	$ 29.80	$ 0.93

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

6327 0.6290 MB 0.382 22 50 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 257-0635.000

Total Due By April 07, 2011	**$**	**34.78**
After Due Date Pay	**$**	**36.41**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900259707 452200043028888

IMPORTANT CUSTOMER INFORMATION

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6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900260057 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 282-0063.000 6067
Customer Name: Tennessee American Water Co
Service Address: E Main Street Ext
Other Water Tk
Chattanooga, TN 37404
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
115548	KWH	02/21/11	03/22/11	38690	38764	74	1	74

Current Charges

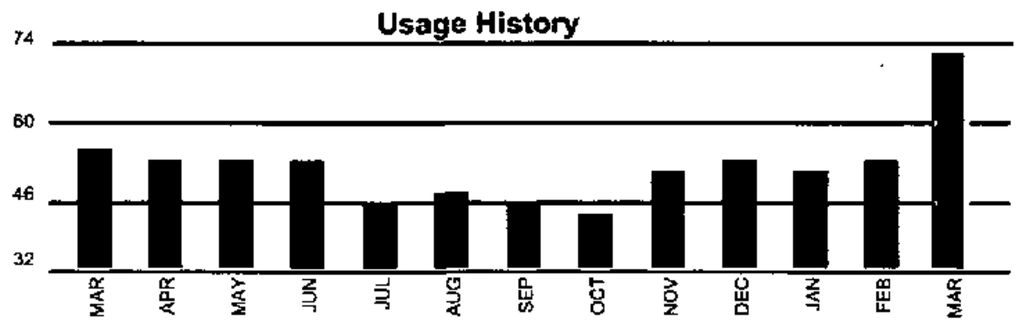
Customer Charge		$	9.90
Usage Charge	74 kWh @ $0.09499	$	7.03
Fuel Cost Adjustment		$	0.47
Sales Tax		$	0.26
Total Current Charges		$	17.66

Previous Account History

Previous Balance	$	15.31
Payment Received 03/07/11	$	15.31 CR
Balance Forward	$	0.00

Please Pay By
April 08, 2011

Total Due $ 17.66



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	74	$ 17.40	$ 0.60
Last Month	32	52	$ 15.08	$ 0.47
Last Year	32	54	$ 14.72	$ 0.46

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

SNET
MAR 29 2011
REC'D

6067 0.6290 MB 0.382 22 48 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 282-0063.000

Total Due By April 08, 2011	**$**	**17.66**
After Due Date Pay	**$**	**18.53**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10282006300030000185300017660 0

AW900260057 452200043028888

[redacted]

[redacted]

The most way to report power interruptions or ask for emergency services call 423-648-1372 (24 hours a day, 7 days a week).

[redacted]

Visit our website at www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about customer billing options
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about rebates on heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

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5. EB Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900265603 4522000430288888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 257-0635.000 6288
Customer Name: Tennessee American Water Co
Service Address: S Mission Ridge Dr
Other 2
Rossville, GA 30741
Rate Class: COMMERCIAL

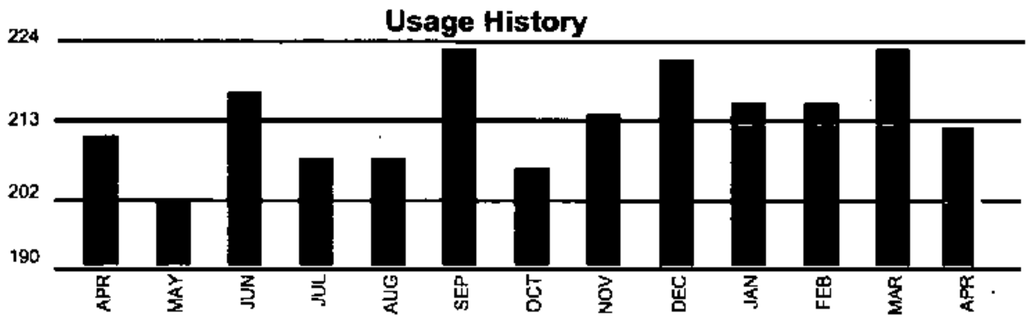
Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
155962	KWH	03/21/11	04/20/11	32122	32334	212	1	212

Current Charges			
Customer Charge		$	9.90
Usage Charge	212 kWh @ $0.0757	$	16.05
Fuel Cost Adjustment		$	5.25
Sales Tax		$	2.18
Total Current Charges		$	33.38

Please Pay By May 10, 2011

Previous Account History		
Previous Balance	$	34.78
Payment Received 04/04/11	$	34.78 CR
Balance Forward	$	0.00

Total Due	**$**	**33.38**



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	212	$ 31.20	$ 1.04
Last Month	31	223	$ 32.50	$ 1.04
Last Year	30	210	$ 29.43	$ 0.98

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 257-0635.000

Total Due By May 10, 2011	**$**	**33.38**
After Due Date Pay	**$**	**34.94**

Amount Enclosed $ _____

6288 0.6290 MB 0.390 22 48 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
APR 28 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10257063500030000349400003338 4 0

AW900265603 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

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3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 5:30 pm at the Downtown office or after 6:30 pm at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900265720 45220004302888 8

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 282-0063.000 6071
Customer Name: Tennessee American Water Co
Service Address: E Main Street Ext
Other Water Tk
Chattanooga, TN 37404
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
115548	KWH	03/22/11	04/21/11	38764	38843	79	1	79

Current Charges			
Customer Charge		$	9.90
Usage Charge	79 kWh @ $0.0757	$	5.98
Fuel Cost Adjustment		$	1.96
Sales Tax		$	0.27
Total Current Charges		$	18.11

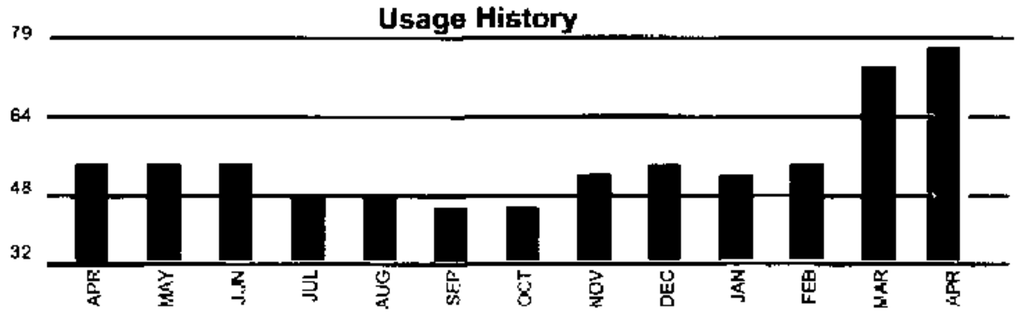
Previous Account History		
Previous Balance	$	17.66
Payment Received 04/05/11	$	17.66CR
Balance Forward	$	0.00

Please Pay By May 11, 2011

Total Due	$	**18.11**

SNET
APR 29 2011
REC'D

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	79	$ 17.84	$ 0.59
Last Month	29	74	$ 17.40	$ 0.60
Last Year	30	53	$ 14.82	$ 0.49

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

6071 0.6290 MB 0.390 22 44 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 282-0063.000

Total Due By May 11, 2011	**$**	**18.11**
After Due Date Pay	**$**	**19.00**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10282006300030000190000018113 0

AW900265720 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or streetlight problem
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- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Dixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900270888 452200043028888

Electric Power

Customer Service 423-648-1372
www.epb.net

Account Number: 257-0635.000 6416
Customer Name: Tennessee American Water Co
Service Address: S Mission Ridge Dr
Other 2
Rossville, GA 30741
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
155962	KWH	04/20/11	05/17/11	32334	32481	147	1	147
549585	KWH	05/13/11	05/20/11	0	21	21	1	21

Current Charges

Customer Charge		$	9.90
Usage Charge	168 kWh @ $0.0757	$	12.72
Fuel Cost Adjustment		$	4.11
Sales Tax		$	1.87
Total Current Charges		$	28.60

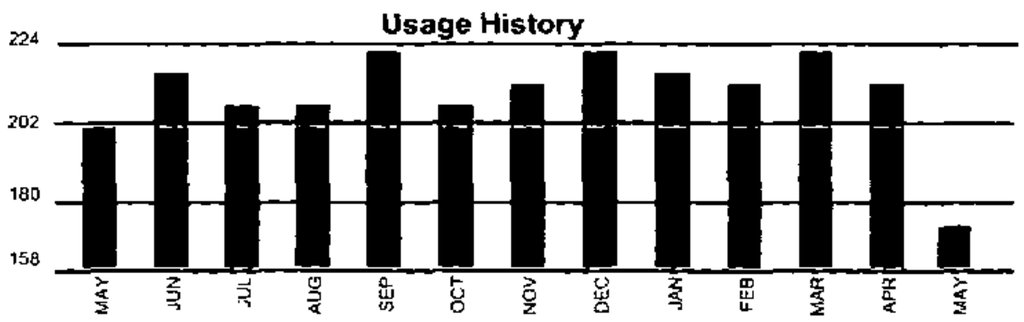
Please Pay By June 08, 2011

Total Due	**$**	**28.60**

Previous Account History

Previous Balance	$	33.38
Payment Received 05/05/11	$	33.38CR
Balance Forward	$	0.00

Your equipment has been replaced during this billing cycle.



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	34	168	$ 26.73	$ 0.79
Last Month	30	212	$ 31.20	$ 1.04
Last Year	29	200	$ 28.62	$ 0.98

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 257-0635.000

Total Due By June 08, 2011	**$**	**28.60**
After Due Date Pay	**$**	**29.94**

Amount Enclosed $ _____

6416 0.6290 MB 0.390 22 47 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
MAY 27 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900270888 452200043028888

[illegible]

[illegible] Emergency

[illegible] to report power interruptions or ask for [illegible]
423-643-1372 (24 hours a day, 7 days [illegible])

You may also report [illegible]

Visit EPB's website www.epb.net. It's quick. It's easy. It's [illegible]

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the [illegible]
- [illegible]

[illegible] billing options

We have several billing options to help you manage your [illegible] account, such as Budget Billing, Due Date Modification, and Average Bill. For an explanation of these and other programs, go to epb.net or call us at 423-648-1372.

Energy Share

EPB can help certain families in Greater Chattanooga with year-round power. Donations go to the Share program. Add an extra $1 to your payment and [illegible] amount.

Ways to Pay

1. By Mail - use the [illegible] your payment, with your account [illegible] to insure your payment

2. In Person - stop at any of our [illegible] locations. You may also use the drive-up [illegible]

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments [illegible] night drops after 2:30 pm at the Downtown office or after 5:30 pm at [illegible] posted until the following work day.

4. [illegible] pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also [illegible] pay-direct EPB or Electronic Funding (net) payments only.

5. [illegible] you can have your bill automatically deducted from your checking account each month via electronic bank draft, but still pay by mail, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through Speedpay

AW900271039 452200043028888

Electric Power

Customer Service 423-648-1372
www.epb.net

Account Number: 282-0063.000 6137
Customer Name: Tennessee American Water Co
Service Address: E Main Street Ext
Other Water Tk
Chattanooga, TN 37404
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
115548	KWH	04/21/11	05/23/11	38843	38943	100	1	100

Current Charges			
Customer Charge		$	9.90
Usage Charge	100 kWh @ $0.0757	$	7.57
Fuel Cost Adjustment		$	2.45
Sales Tax		$	0.30
Total Current Charges		$	20.22

Previous Account History		
Previous Balance	$	18.11
Payment Received 05/06/11	$	18.11CR
Balance Forward	$	0.00

Please Pay By June 09, 2011

Total Due	**$**	**20.22**

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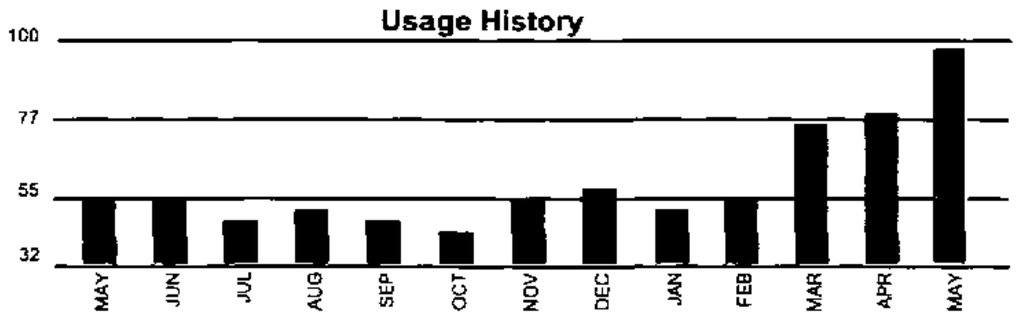

Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	32	100	$ 19.92	$ 0.62
Last Month	30	79	$ 17.84	$ 0.59
Last Year	29	52	$ 14.77	$ 0.50

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

6137 0.6290 MB 0.390 22 52 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 282-0063.000

Total Due By June 09, 2011	**$**	**20.22**
After Due Date Pay	**$**	**21.22**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10282006300030000212200002022 6 0

AW900271039 452200043028888

IMPORTANT CUSTOMER INFORMATION

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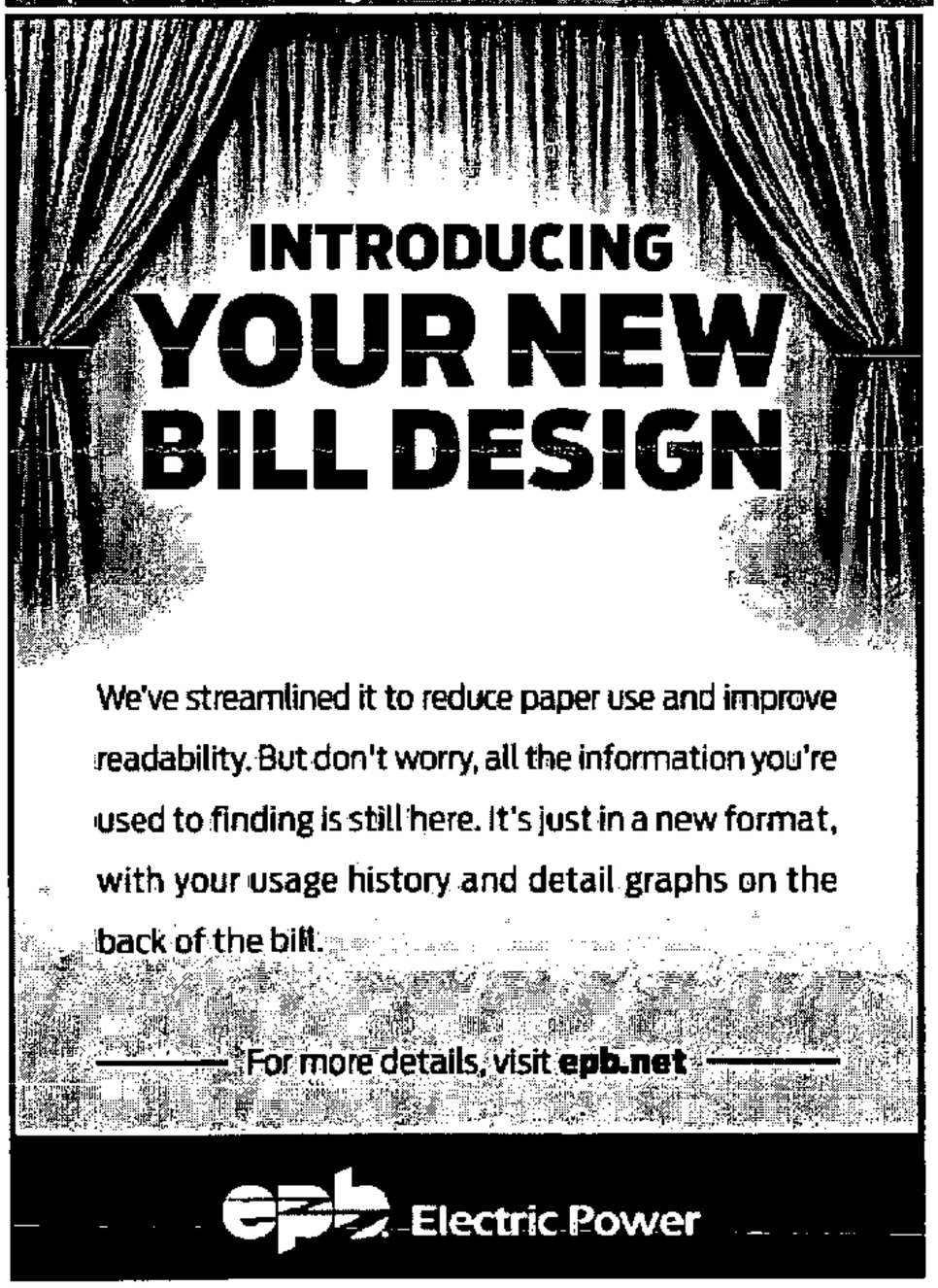
AW900276094 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 257-0635.000 6283
Customer Name: Tennessee American Water Co
Service Address: S Mission Ridge Dr
Other 2
Rossville, GA 30741
Rate Class: COMMERCIAL

Important Messages



Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		32.08
Sales Tax		2.25
Total New Charges	**$**	**34.33**
Total Balance Due	**$**	**34.33**
Payment Due Date		Jul 08, 2011

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 257-0635.000

Total Due By July 08, 2011	**$**	**34.33**
After Due Date Pay	**$**	**35.93**

Amount Enclosed $ _____

6283 0.6290 MB 0.390 22 49 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
JUN 27 2011
REC'D

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10257063500030000359300034332 0

Customer S AW900276094 452200043028888

www.epb.net **Electric Power Acct:** 257-0635.000 6283

Statement of Usage

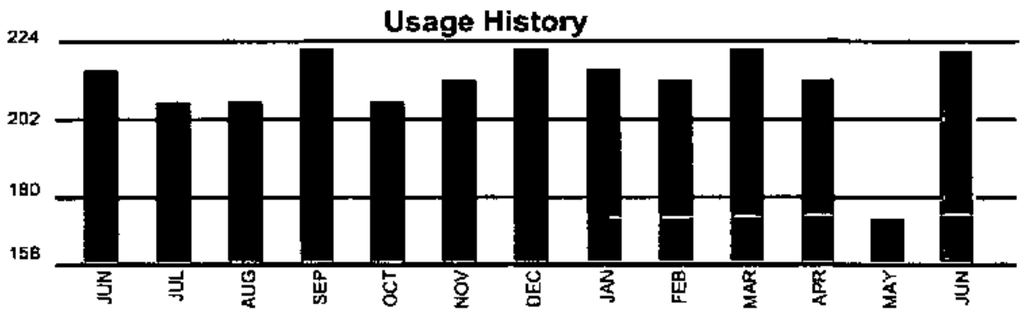
Meter Number		549585
New KWH Meter Reading - Actual	06/21/2011	242
Previous KWH Meter Reading - Actual	05/20/2011	21
Total KWH Used This Period		221

Statement of Account History

Previous Balance	$	28.60
Payment Received 06/08/11		28.60 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	221 kWh @ $0.0757		16.73
Fuel Cost Adjustment			5.45
Sales Tax			2.25
Total Current Charges		$	34.33
	Total Due	$	34.33



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	221	$ 32.08	$ 1.00
Last Month	34	168	$ 26.73	$ 0.89
Last Year	32	216	$ 30.86	$ 0.96

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL:

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

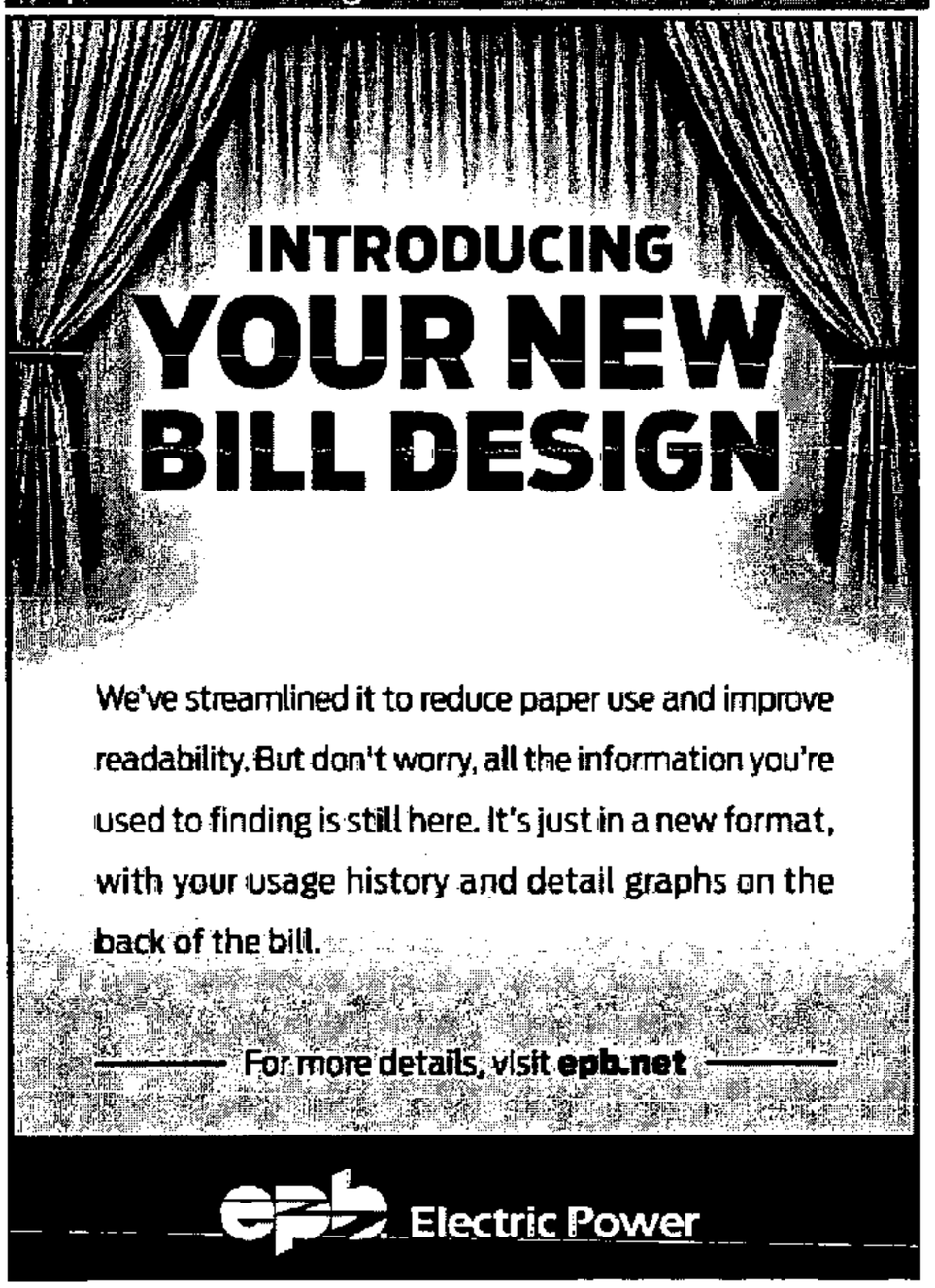
☐ Simply check this box to sign up for EBill.

AW900275879 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 282-0063.000 5995
Customer Name: Tennessee American Water Co
Service Address: E Main Street Ext
Other Water Tk
Chattanooga, TN 37404
Rate Class: COMMERCIAL

Important Messages



Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		16.22
Sales Tax		0.24
Total New Charges	**$**	**16.46**
Total Balance Due	**$**	**16.46**
Payment Due Date		**Jul 09, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 282-0063.000

Total Due By July 09, 2011	**$ 16.46**
After Due Date Pay	**$ 17.27**

Amount Enclosed $ _____

5995 0.6290 MB 0.390 22 46 2
#BWNLYVB **********AUTO**MIXED AADC 373

SNET
Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

JUN 27 2011
REC'D

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10282006300030000172700016460 0

Customer S AW900275879 452200043028888

www.epb.net **Electric Power Acct:** 282-0063.000 5995

Statement of Usage

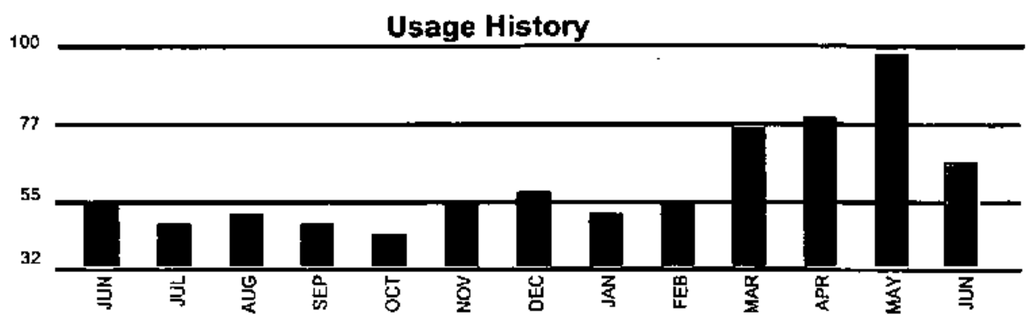
Meter Number		115548
New KWH Meter Reading - Actual	06/22/2011	39006
Previous KWH Meter Reading - Actual	05/23/2011	38943
Total KWH Used This Period		63

Statement of Account History

Previous Balance	$	20.22
Payment Received 06/08/11		20.22 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	63 kWh @ $0.0757		4.77
Fuel Cost Adjustment			1.55
Sales Tax			0.24
Total Current Charges		$	16.46
Total Due		$	16.46



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	63	$ 16.22	$ 0.54
Last Month	32	100	$ 19.92	$ 0.62
Last Year	32	52	$ 14.95	$ 0.46

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ-PAY AND/OR EBILL:

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900281558 452200043028888

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 257-0635.000 6316
Customer Name: Tennessee American Water Co
Service Address: S Mission Ridge Dr
Other 2
Rossville, GA 30741
Rate Class: COMMERCIAL

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)

epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		26.86
Sales Tax		1.88
Total New Charges	**$**	**28.74**
Total Balance Due	**$**	**28.74**
Payment Due Date		**Aug 09, 2011**

SNET
JUL 28 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 257-0635.000

Total Due By August 09, 2011	**$**	**28.74**
After Due Date Pay	**$**	**30.08**

6316 0.6290 MB 0.390 22 48 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10257063500030000300800028747 0

Customer S AW900281558 452200043028888 Billing Date: July 25, 2011 Page 2 of 3

0316

Statement of Usage

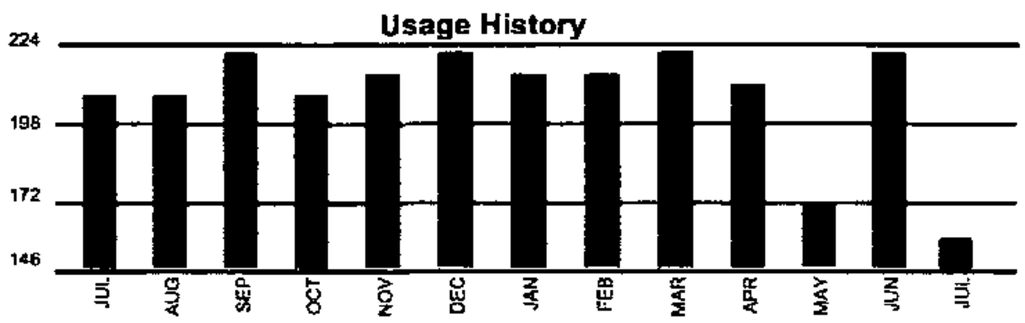
Meter Number		549585
New KWH Meter Reading - Actual	07/21/2011	398
Previous KWH Meter Reading - Actual	06/21/2011	242
Total KWH Used This Period		156

Statement of Account History

Previous Balance	$	34.33
Payment Received 07/06/11		34.33 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	156 kWh @ $0.08072		12.59
Fuel Cost Adjustment			4.37
Sales Tax			1.88
Total Current Charges		$	28.74
	Total Due	$	28.74



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	156	$ 26.86	$ 0.90
Last Month	32	221	$ 32.08	$ 1.00
Last Year	30	207	$ 30.43	$ 1.01

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900281743 452200043028888

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 282-0063.000 6077
Customer Name: Tennessee American Water Co
Service Address: E Main Street Ext
Other Water Tk
Chattanooga, TN 37404
Rate Class: COMMERCIAL

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)

epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		14.25
Sales Tax		0.21
Total New Charges	**$**	**14.46**
Total Balance Due	**$**	**14.46**
Payment Due Date		**Aug 10, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 282-0063.000

Total Due By August 10, 2011	**$**	**14.46**
After Due Date Pay	**$**	**15.17**

Amount Enclosed $ _____

6077 0.6290 MB 0.390 22 44 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET ☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

JUL 29 2011
REC'D

10282006300030000151700001446O 0

Customer AW900281743 452200043028888

www.epb.net Electric Power Acct: 282-0063.000

6077

Statement of Usage

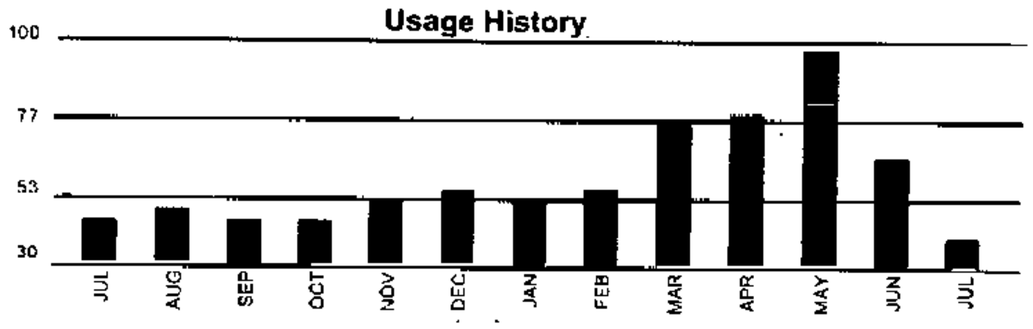
Meter Number		115548
New KWH Meter Reading - Actual	07/22/2011	39046
Previous KWH Meter Reading - Actual	06/22/2011	39006
Total KWH Used This Period		40

Statement of Account History

Previous Balance	$	16.46
Payment Received 07/07/11		16.46CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	40 kWh @ $0.08072		3.23
Fuel Cost Adjustment			1.12
Sales Tax			0.21
Total Current Charges		$	14.46
Total Due		$	14.46



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	40	$ 14.25	$ 0.48
Last Month	30	63	$ 16.22	$ 0.54
Last Year	30	44	$ 14.26	$ 0.47

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____ _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900287311 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 257-0635.000 6333
Customer Name: Tennessee American Water Co
Service Address: S Mission Ridge Dr
Other 2
Rossville, GA 30741
Rate Class: COMMERCIAL

Important Messages

Help struggling local families get the basic utilities they need

No one should have to go without essentials like power or water. But in these tough times, many Chattanooga families are struggling just to afford the basics. You can help by donating to **Power Share.**

Simply add $1 to your EPB bill, or make a one-time donation or monthly pledge online at epb.net.

Your contribution will go directly to United Way 211, an outreach program that qualifies and distributes 100% of donated funds to those who need it most.

For more information, visit **epb.net/about** and click **Power Share.**

Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		12.96
Sales Tax		0.91
Total New Charges	**$**	**13.87**
Total Balance Due	**$**	**13.87**
Payment Due Date		**Sep 08, 2011**

SNET
AUG 29 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 257-0635.000

Total Due By September 08, 2011	**$**	**13.87**
After Due Date Pay	**$**	**14.52**

6333 0.6290 MB 0.390 22 47 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10257063500030000145200013873 0

Customer S AW900287311 452200043028888

www.epb.net **Electric Power Acct:** 257-0635.000 6333

Statement of Usage

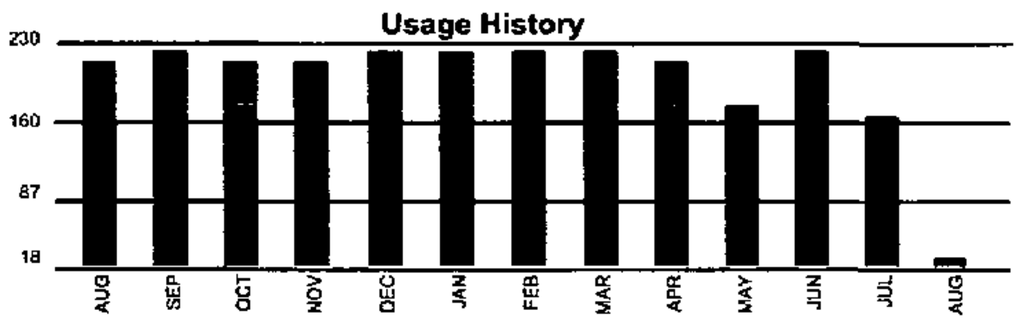
Meter Number		549585
New KWH Meter Reading - Actual	08/19/2011	426
Previous KWH Meter Reading - Actual	07/21/2011	398
Total KWH Used This Period		28

Statement of Account History

Previous Balance	$	28.74
Payment Received 08/04/11		28.74 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	28 kWh @ $0.08072		2.26
Fuel Cost Adjustment			0.80
Sales Tax			0.91
Total Current Charges		$	13.87
Total Due		$	13.87



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	28	$ 12.96	$ 0.45
Last Month	30	156	$ 26.86	$ 0.89
Last Year	30	207	$ 30.66	$ 1.02

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900287305 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 282-0063.000 6002
Customer Name: Tennessee American Water Co
Service Address: E Main Street Ext
Other Water Tk
Chattanooga, TN 37404
Rate Class: COMMERCIAL

Important Messages

Help struggling local families get the basic utilities they need

No one should have to go without essentials like power or water. But in these tough times, many Chattanooga families are struggling just to afford the basics. You can help by donating to **Power Share.**

Simply add $1 to your EPB bill, or make a one-time donation or monthly pledge online at epb.net.

Your contribution will go directly to United Way 211, an outreach program that qualifies and distributes 100% of donated funds to those who need it most.

For more information, visit **epb.net/about** and click **Power Share.**

Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		14.27
Sales Tax		0.21
Total New Charges	**$**	**14.48**
Total Balance Due	**$**	**14.48**
Payment Due Date		**Sep 09, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 282-0063.000

Total Due By September 09, 2011	**$**	**14.48**
After Due Date Pay	**$**	**15.19**

6002 0.6290 MB 0.390 22 44 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
AUG 29 2011
REC'D

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10282006300030000151900001448 2 0

Customer S AW900287305 452200043028888

www.epb.net **Electric Power Acct:** 282-0063.000 6002

Statement of Usage

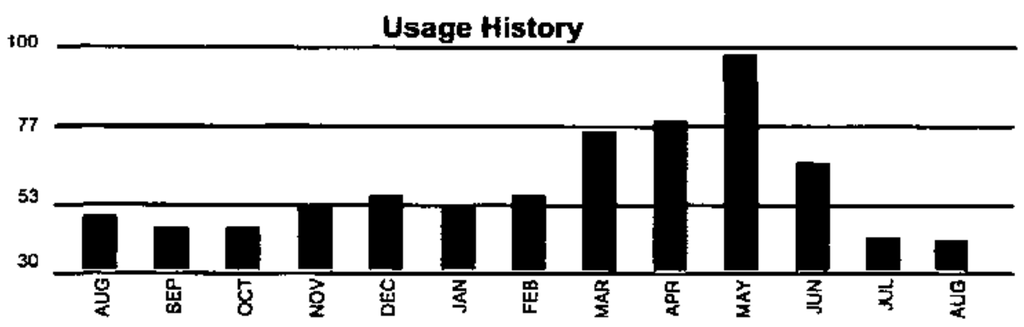
Meter Number		115548
New KWH Meter Reading - Actual	08/22/2011	39086
Previous KWH Meter Reading - Actual	07/22/2011	39046
Total KWH Used This Period		40

Statement of Account History

Previous Balance	$	14.46
Payment Received 08/08/11		14.46CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	40 kWh @ $0.08072		3.23
Fuel Cost Adjustment			1.14
Sales Tax			0.21
Total Current Charges		$	14.48
	Total Due	$	14.48



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	40	$ 14.27	$ 0.46
Last Month	30	40	$ 14.25	$ 0.47
Last Year	32	46	$ 14.51	$ 0.45

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900292039 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 257-0635.000 6274
Customer Name: Tennessee American Water Co
Service Address: S Mission Ridge Dr
Other 2
Rossville, GA 30741
Rate Class: COMMERCIAL

Important Messages

Save time. Pay online.

It's easy and hassle-free—just go to **epb.net**, click on **Pay Your Bill** to login.

- **Request a payment extension**
- **Pay your bill**
- **Set up automatic payments**

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		13.15
Sales Tax		0.92
Total New Charges	**$**	**14.07**
Total Balance Due	**$**	**14.07**
Payment Due Date		**Oct 07, 2011**

SNET
SEP 26 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 257-0635.000

Total Due By October 07, 2011	**$**	**14.07**
After Due Date Pay	**$**	**14.73**

6274 0.6290 MB 0.390 22 47 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10257063500030000147300001407 5 0

Customer S: AW900292039 452200043028888

www.epb.net Electric Power Acct: 237-0033.000 6274

Statement of Usage

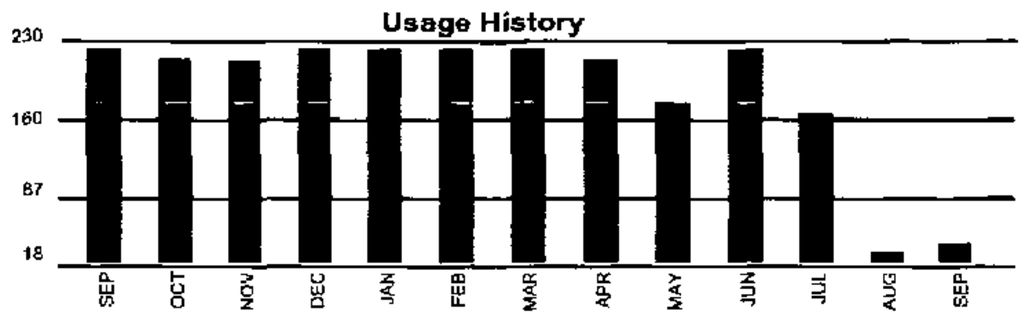
Meter Number		549585
New KWH Meter Reading - Actual	09/19/2011	456
Previous KWH Meter Reading - Actual	08/19/2011	426
Total KWH Used This Period		30

Statement of Account History

Previous Balance	$	13.87
Payment Received 09/01/11		13.87 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	30 kWh @ $0.08072		2.42
Fuel Cost Adjustment			0.83
Sales Tax			0.92
Total Current Charges		$	14.07
Total Due		$	14.07



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	30	$ 13.15	$ 0.42
Last Month	29	28	$ 12.96	$ 0.44
Last Year	32	224	$ 32.72	$ 1.02

CONTACT INFORMATION CHANGE:

New Address: _____ _____

City: _____ State: _____ Zip: _____

New Email Address: _____ _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900292032 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 282-0063.000 5943
Customer Name: Tennessee American Water Co
Service Address: E Main Street Ext
Other Water Tk
Chattanooga, TN 37404
Rate Class: COMMERCIAL

Important Messages

Save time. Pay online.

It's easy and hassle-free—just go to **epb.net**, click on **Pay Your Bill** to login.

- **Request a payment extension**
- **Pay your bill**
- **Set up automatic payments**

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFI.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		14.35
Sales Tax		0.22
Total New Charges	**$**	**14.57**
Total Balance Due	**$**	**14.57**
Payment Due Date		**Oct 08, 2011**

SNET
SEP 26 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 282-0063.000

Total Due By October 08, 2011	**$**	**14.57**
After Due Date Pay	**$**	**15.29**

5943 0.6290 MB 0.390 22 43 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10282006300030000152900000014572 0

Customer S AW900292032 452200043028888

www.epb.net Electric Power Acct: 282-0005.000 5943

Statement of Usage

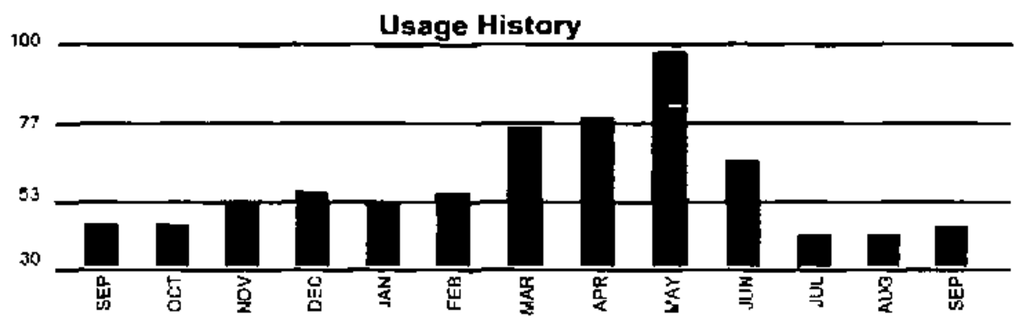
Meter Number		115548
New KWH Meter Reading - Actual	09/21/2011	39127
Previous KWH Meter Reading - Actual	08/22/2011	39086
Total KWH Used This Period		41

Statement of Account History

Previous Balance	$	14.48
Payment Received 09/07/11		14.48CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	41 kWh @ $0.08072		3.31
Fuel Cost Adjustment			1.14
Sales Tax			0.22
Total Current Charges		$	14.57
Total Due		$	14.57



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	41	$ 14.35	$ 0.48
Last Month	31	40	$ 14.27	$ 0.46
Last Year	30	43	$ 14.29	$ 0.47

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900296915 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 257-0635.000 6251
Customer Name: Tennessee American Water Co
Service Address: S Mission Ridge Dr
Other 2
Rossville, GA 30741
Rate Class: COMMERCIAL

Important Messages

Avoid surprises. Get predictable power bills with Budget Billing.

- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		12.79
Sales Tax		0.90
Total New Charges	**$**	**13.69**
Total Balance Due	**$**	**13.69**
Payment Due Date		Nov 05, 2011

SNET
OCT 24 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 257-0635.000

Total Due By November 05, 2011	**$**	**13.69**
After Due Date Pay	**$**	**14.33**

6251 0.6290 MB 0.390 22 50 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10257063500030000143300001369l 0

Customer Si AW900296915 452200043028888

www.epb.net Electric Power Acct: 237-0655.000 6251

Statement of Usage

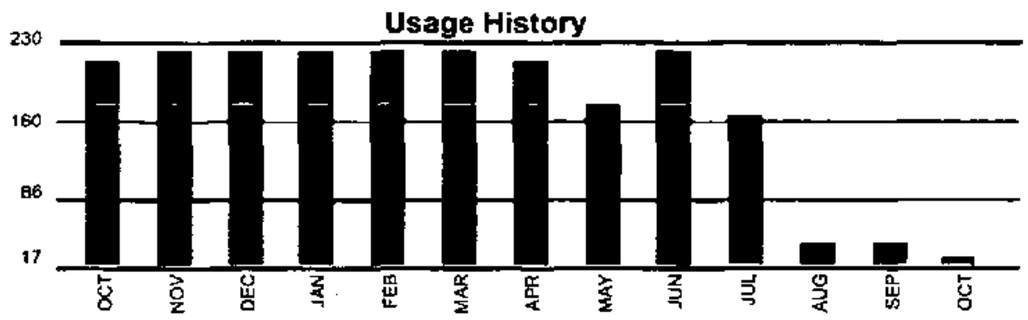
Meter Number		549585
New KWH Meter Reading - Actual	10/19/2011	483
Previous KWH Meter Reading - Actual	09/19/2011	456
Total KWH Used This Period		27

Statement of Account History

Previous Balance	$	14.07
Payment Received 10/04/11		14.07 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	27 kWh @ $0.08256		2.23
Fuel Cost Adjustment			0.66
Sales Tax			0.90
Total Current Charges		$	13.69
Total Due		$	13.69



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	27	$ 12.79	$ 0.43
Last Month	31	30	$ 13.15	$ 0.42
Last Year	29	205	$ 31.78	$ 1.09

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL:

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900297438 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 282-0063.000 6053
Customer Name: Tennessee American Water Co
Service Address: E Main Street Ext
Other Water Tk
Chattanooga, TN 37404
Rate Class: COMMERCIAL

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		13.86
Sales Tax		0.21
Total New Charges	**$**	**14.07**
Total Balance Due	**$**	**14.07**
Payment Due Date		Nov 08, 2011

Important Messages

Avoid surprises. Get predictable power bills with Budget Billing.

- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

SNET
OCT 27 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 282-0063.000

Total Due By November 08, 2011	**$**	**14.07**
After Due Date Pay	**$**	**14.76**

6053 0.6290 MB 0.390 22 43 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10282006300030000147600001407l 0

Customer S AW900297438 452200043028888

www.epb.net **Electric Power Acct:** 282-0063.000 6053

Statement of Usage

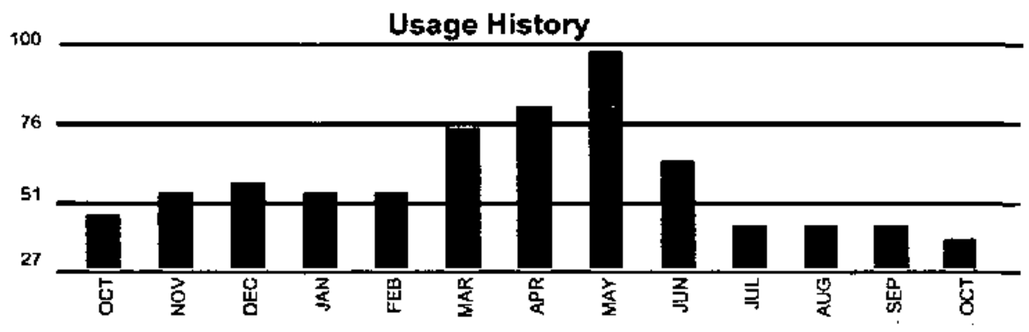
Meter Number		115548
New KWH Meter Reading - Actual	10/20/2011	39164
Previous KWH Meter Reading - Actual	09/21/2011	39127
Total KWH Used This Period		37

Statement of Account History

Previous Balance	$	14.57
Payment Received 10/05/11		14.57CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	37 kWh @ $0.08256		3.06
Fuel Cost Adjustment			0.90
Sales Tax			0.21
Total Current Charges		$	14.07
Total Due		$	14.07



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	37	$ 13.86	$ 0.48
Last Month	30	41	$ 14.35	$ 0.47
Last Year	29	42	$ 14.38	$ 0.49

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900302409 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 257-0635.000 6343
Customer Name: Tennessee American Water Co
Service Address: S Mission Ridge Dr
Other 2
Rossville, GA 30741
Rate Class: COMMERCIAL

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

Electric Power

For your Internet, television, and telephone needs.

Fiber Optics

Learn more at **epbFI.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		12.24
Sales Tax		0.86
Total New Charges	**$**	**13.10**
Total Balance Due	**$**	**13.10**
Payment Due Date		**Dec 07, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 257-0635.000

Total Due By December 07, 2011	**$**	**13.10**
After Due Date Pay	**$**	**13.71**

Amount Enclosed $ _____

6343 0.6290 MB 0.390 22 54 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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REC'D

10257063500030000137100001310 7 0

Customer S AW900302409 452200043028888

www.epb.net **Electric Power Acct:** 257-0635.000 6343

Statement of Usage

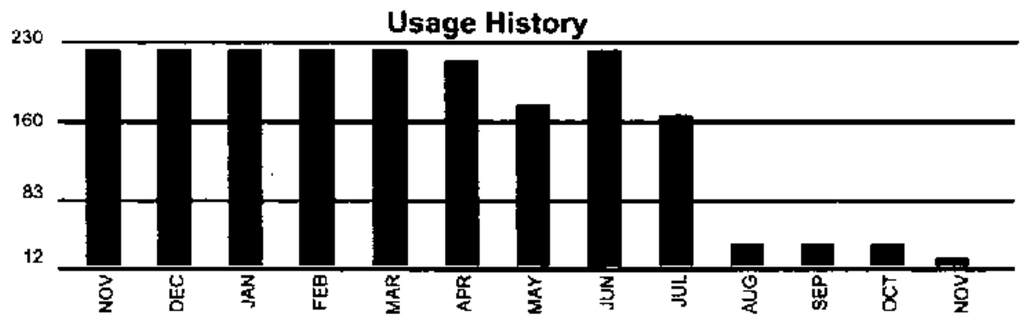
Meter Number		549585
New KWH Meter Reading - Actual	11/18/2011	505
Previous KWH Meter Reading - Actual	10/19/2011	483
Total KWH Used This Period		22

Statement of Account History

Previous Balance	$	13.69
Payment Received 11/02/11		13.69CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	22 kWh @ $0.08256		1.82
Fuel Cost Adjustment			0.52
Sales Tax			0.86
Total Current Charges		$	13.10
Total Due		$	13.10



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	22	$ 12.24	$ 0.41
Last Month	30	27	$ 12.79	$ 0.42
Last Year	30	213	$ 31.76	$ 1.05

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900303173 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 282-0063.000 5967
Customer Name: Tennessee American Water Co
Service Address: E Main Street Ext
Other Water Tk
Chattanooga, TN 37404
Rate Class: COMMERCIAL

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

Electric Power

For your internet, television, and telephone needs.

Fiber Optics

Learn more at **epbFI.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		14.47
Sales Tax		0.22
Total New Charges	**$**	**14.69**
Total Balance Due	**$**	**14.69**
Payment Due Date		**Dec 08, 2011**

SNET
NOV 29 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 282-0063.000

Total Due By December 08, 2011	**$**	**14.69**
After Due Date Pay	**$**	**15.41**

5967 0.6290 MB 0.390 22 46 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10282006300030000154100001469 2 0

Customer S AW900303173 452200043028888

www.epb.net **Electric Power Acct:** 282-0063.000 5967

Statement of Usage

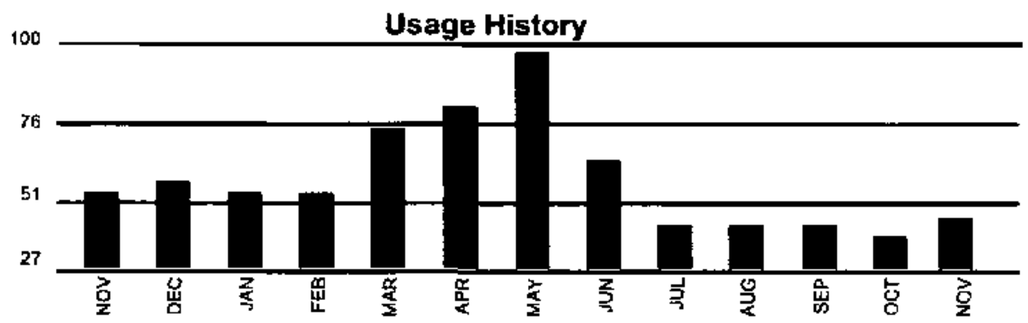
Meter Number		115548
New KWH Meter Reading - Actual	11/21/2011	39207
Previous KWH Meter Reading - Actual	10/20/2011	39164
Total KWH Used This Period		43

Statement of Account History

Previous Balance	$	14.07
Payment Received 11/03/11		14.07CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	43 kWh @ $0.08256		3.55
Fuel Cost Adjustment			1.02
Sales Tax			0.22
Total Current Charges		$	14.69
Total Due		**$**	14.69



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	43	$ 14.47	$ 0.45
Last Month	29	37	$ 13.86	$ 0.47
Last Year	32	50	$ 15.03	$ 0.46

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

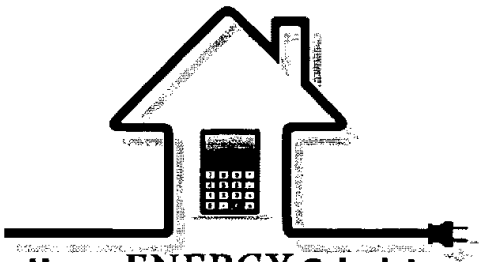
☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

Customer Service 423-648-1EPB(1372)
www.epb.net

Billing Date: December 21, 2011 Page 1 of 2
Electric Power Acct: 257-0635.000 6307
Customer Name: Tennessee American Water Co
Service Address: S Mission Ridge Dr
Other 2
Rossville, GA 30741
Rate Class: COMMERCIAL

Important Messages



Home ENERGY Calculator

and other money-saving tools at epb.net

Your EPB electric rates are among the lowest in the entire country.

Still, you can lower your power bills even more by using our home energy calculator and other tools at epb.net!

Home energy savings tools
Free energy audits
Tips for saving energy

Visit www.epb.net

Electric Power Learn more at epb.net

Fiber Optics Learn more at epbfi.com

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		12.39
Sales Tax		0.87
Total New Charges	**$**	**13.26**
Total Balance Due	**$**	**13.26**
Payment Due Date		Jan 05, 2012

SNET
DEC 27 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 257-0635.000

Total Due By January 05, 2012	**$**	**13.26**
After Due Date Pay	**$**	**13.88**

6307 0.6290 MB 0.390 22 54 2
#BWNLYVB **********AUTO**MIXED AADC 373

Amount Enclosed $ _____

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

1025706350003000013880000013267 0

Customer Service 423-648-1EPB(1372)
www.epb.net

Billing Date: December 21, 2011
Electric Power Acct: 257-0635.000

6307

Statement of Usage

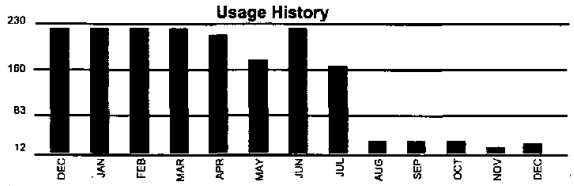
Meter Number		549585
New KWH Meter Reading - Actual	12/19/2011	528
Previous KWH Meter Reading - Actual	11/18/2011	505
Total KWH Used This Period		23

Statement of Account History

Previous Balance	$	13.10
Payment Received 12/01/11		13.10CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	23 kWh @ $0.08256		1.90
Fuel Cost Adjustment			0.59
Sales Tax			0.87
Total Current Charges		$	13.26
	Total Due	$	13.26



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	23	$ 12.39	$ 0.40
Last Month	30	22	$ 12.24	$ 0.40
Last Year	31	221	$ 32.00	$ 1.03

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900246757 452200042628888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 48-1307.001 8573
Customer Name: Tennessee American Water Co
Service Address: 4117 Mountain Creek Rd
Other
Chattanooga, TN 37415
Rate Class: COMMERCIAL

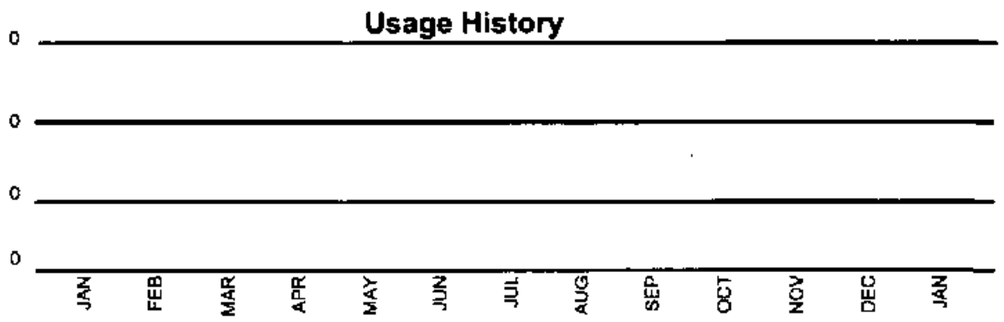
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
509548	KWH	11/29/10	12/29/10	0	0	0	80	0

Current Charges		
Customer Charge	$	9.90
Sales Tax	$	0.15
Total Current Charges	$	10.05

Previous Account History		
Previous Balance	$	10.05
Payment Received 12/09/10	$	10.05 CR
Balance Forward	$	0.00

Please Pay By January 18, 2011

Total Due $ 10.05



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	0	$ 9.90	$ 0.33
Last Month	32	0	$ 9.90	$ 0.30
Last Year	32	0	$ 9.90	$ 0.30

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 48-1307.001

Total Due By January 18, 2011	**$**	**10.05**
After Due Date Pay	**$**	**10.55**

Amount Enclosed $ _____

8573 0.6290 MB 0.382 27 54 1
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
Source Net Solutions
P.O.Box 30076
College Station, TX 77842-3076

SNET
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REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10048130700100000105500001005 5 0

AW900246757 452200042628888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900255828 45220004302888 8682

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 48-1307.001
Customer Name: Tennessee American Water Co
Service Address: 4117 Mountain Creek Rd
Other
Chattanooga, TN 37415
Rate Class: COMMERCIAL

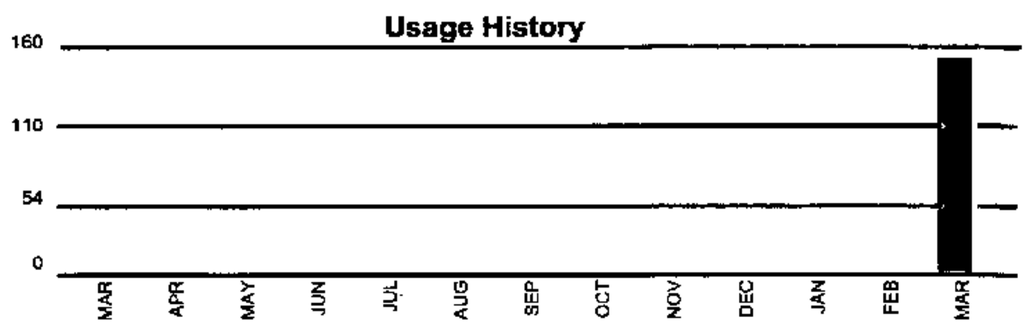
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
509548	KWH	01/27/11	02/25/11	0	2	2	80	160

Current Charges			
Customer Charge		$	9.90
Usage Charge	160 kWh @ $0.09499	$	15.20
Fuel Cost Adjustment		$	1.02
Sales Tax		$	0.39
Total Current Charges		$	26.51

Previous Account History		
Previous Balance	$	10.05
Payment Received 02/15/11	$	10.05CR
Balance Forward	$	0.00

Please Pay By March 16, 2011

Total Due	$	26.51



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	29	160	$ 26.12	$ 0.90
Last Month	29	0	$ 9.90	$ 0.34
Last Year	28	0	$ 9.90	$ 0.35

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

SNET
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REC'D

8682 0.6290 MB 0.382 28 58 1
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
Source Net Solutions
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 48-1307.001

Total Due By March 16, 2011	**$**	**26.51**
After Due Date Pay	**$**	**27.82**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10048130700100000278200002651 3 0

AW900255828 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900261090 45220004302888 8

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 48-1307.001 8611
Customer Name: Tennessee American Water Co
Service Address: 4117 Mountain Creek Rd
Other
Chattanooga, TN 37415
Rate Class: COMMERCIAL

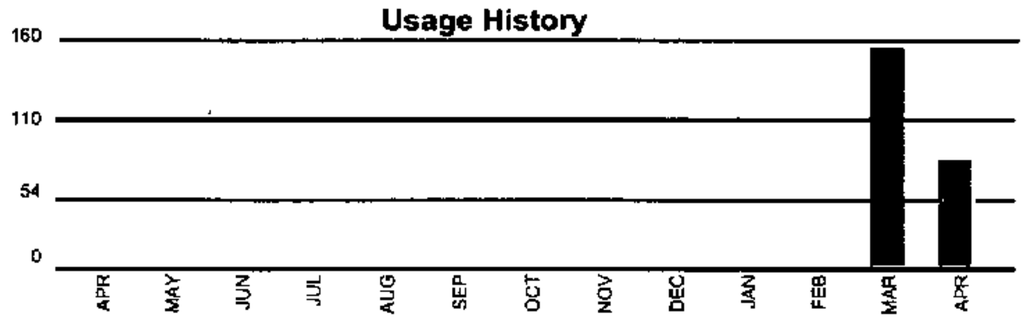
Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
509548	KWH	02/25/11	03/28/11	2	3	1	80	80

Current Charges			
Customer Charge		$	9.90
Usage Charge	80 kWh @ $0.0757	$	6.06
Fuel Cost Adjustment		$	1.98
Sales Tax		$	0.27
Total Current Charges		$	18.21

Previous Account History		
Previous Balance	$	26.51
Payment Received 03/10/11	$	26.51CR
Balance Forward	$	0.00

Please Pay By April 16, 2011

Total Due $ 18.21



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	80	$ 17.94	$ 0.58
Last Month	29	160	$ 26.12	$ 0.90
Last Year	32	0	$ 9.90	$ 0.30

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 48-1307.001

Total Due By April 16, 2011	**$**	**18.21**
After Due Date Pay	**$**	**19.11**

8611 0.6290 MB 0.382 28 57 1
#BWNLYVB **********AUTO**MIXED AADC 373

Amount Enclosed $ _____

Tenn Amer Water Co
Source Net Solutions
P.O.Box 30076
College Station, TX 77842-3076

SNET
APR 0 4 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10048130700100000191100001821 9 0

AW900261090 452200043028888

[illegible]

[illegible] 423-648-1372 [illegible] hours a day, 7 days a week.

You may also [illegible]

With [illegible]

- [illegible]
- Conduct a free online energy audit
- Review billing and payment options
- Request an [illegible]
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EPB Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. It's easy as 1-2-3, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900266929 45220004302888 8621

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 48-1307.001
Customer Name: Tennessee American Water Co
Service Address: 4117 Mountain Creek Rd
Other
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
509548	KWH	03/28/11	04/27/11	3	4	1	80	80

Current Charges

Customer Charge		$	9.90
Usage Charge	80 kWh @ $0.0757	$	6.06
Fuel Cost Adjustment		$	1.96
Sales Tax		$	0.27
Total Current Charges		$	18.19

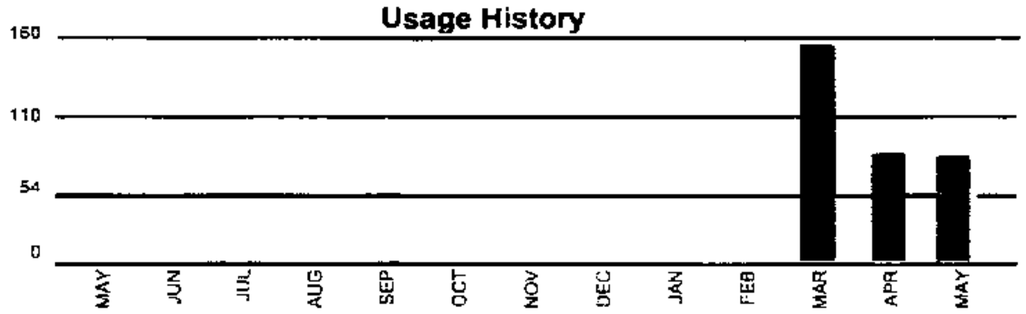
Please Pay By May 17, 2011

Total Due $ 18.19

Previous Account History

Previous Balance	$	18.21
Payment Received 04/08/11	$	18.21CR
Balance Forward	$	0.00

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	80	$ 17.92	$ 0.60
Last Month	31	80	$ 17.94	$ 0.57
Last Year	31	0	$ 9.90	$ 0.31

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 48-1307.001

Total Due By May 17, 2011	**$**	**18.19**
After Due Date Pay	**$**	**19.09**

8621 0.6290 MB 0.390 28 59 1
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
Source Net Solutions
P.O.Box 30076
College Station, TX 77842-3076

SNET
MAY 05 2011
RECD

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900266929 452200043028888

[illegible] CUSTOMER INFORMATION

How to [illegible]

The best way to report power interruptions or ask for emergency services call: 423 648-1372 (24 hours a day, 7 days a week).

You may also report outages online at www.epb.net.

Visit EPB's website www.epb.net. It's quick and easy and available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find bill payment locations nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900272465 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 48-1307.001 8693
Customer Name: Tennessee American Water Co
Service Address: 4117 Mountain Creek Rd
Other
Chattanooga, TN 37415
Rate Class: COMMERCIAL

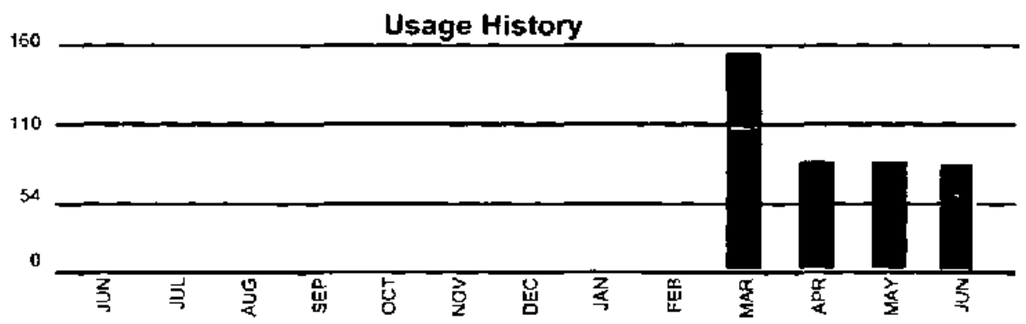
Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
509548	KWH	04/27/11	05/27/11	4	5	1	80	80

Current Charges			
Customer Charge		$	9.90
Usage Charge	80 kWh @ $0.0757	$	6.06
Fuel Cost Adjustment		$	1.97
Sales Tax		$	0.27
Total Current Charges		$	18.20

Previous Account History		
Previous Balance	$	18.19
Payment Received 05/13/11	$	18.19CR
Balance Forward	$	0.00

Please Pay By June 16, 2011

Total Due	**$**	**18.20**



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	80	$ 17.93	$ 0.60
Last Month	30	80	$ 17.92	$ 0.59
Last Year	28	0	$ 9.90	$ 0.35

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

SNET
JUN 06 2011
REC'D

8693 0.6290 MB 0.390 28 66 1
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
Source Net Solutions
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 48-1307.001

Total Due By June 16, 2011	**$**	**18.20**
After Due Date Pay	**$**	**19.10**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900272465 452200043028888

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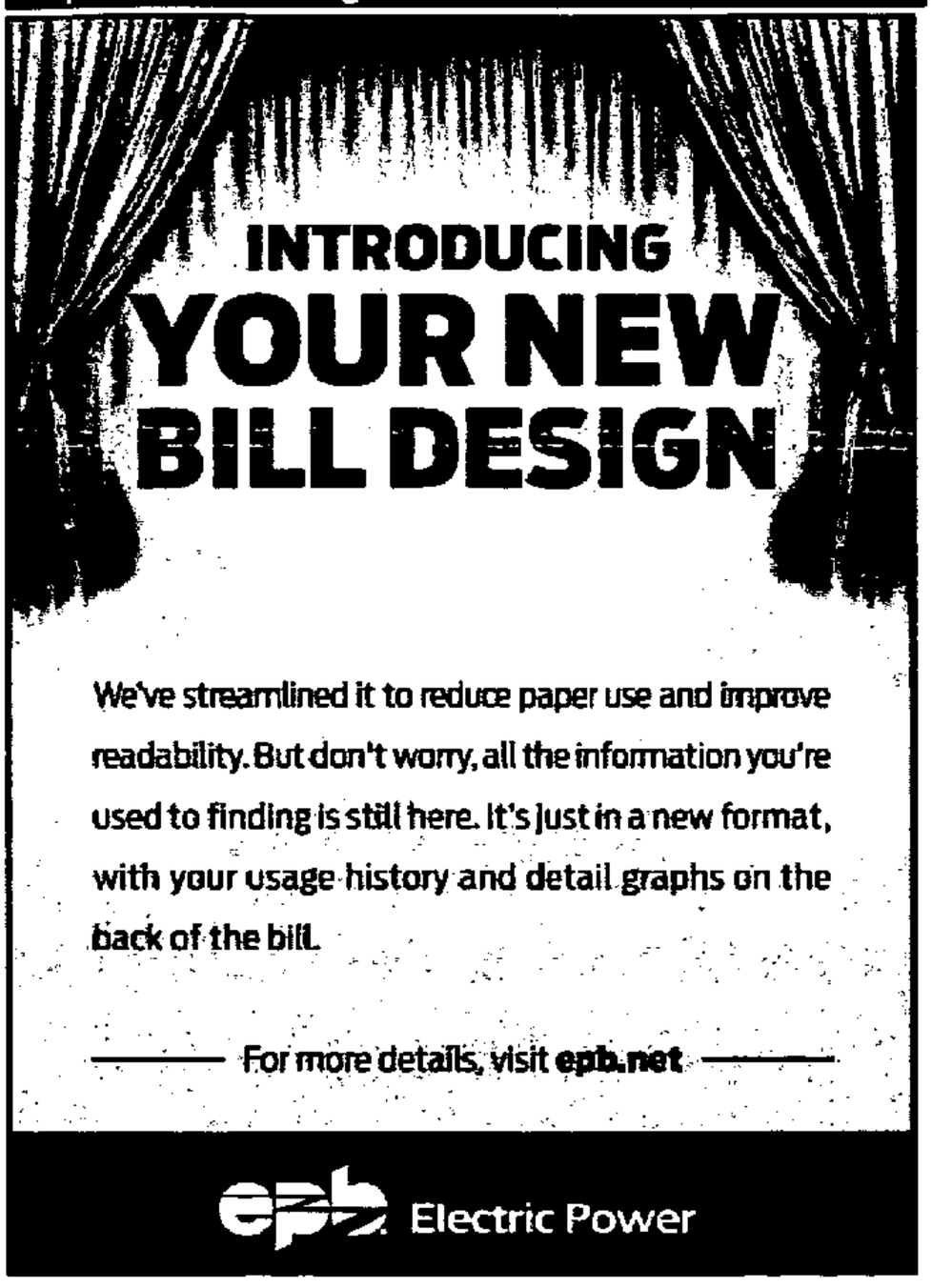
AW900277063 452200043028888

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 48-1307.001 8602
Customer Name: Tennessee American Water Co
Service Address: 4117 Mountain Creek Rd
Other
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages



Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		18.60
Sales Tax		0.28
Total New Charges	**$**	**18.88**
Total Balance Due	**$**	**18.88**
Payment Due Date		**Jul 16, 2011**

SNET
JUL 05 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 48-1307.001

Total Due By July 16, 2011	**$ 18.88**
After Due Date Pay	**$ 19.81**

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

8602 0.6290 MB 0.390 27 62 1
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
Source Net Solutions
P.O.Box 30076
College Station, TX 77842-3076

100481307001000001981000018881 0

Customer Se AW900277063 452200043028888

www.epb.net 8602

Statement of Usage

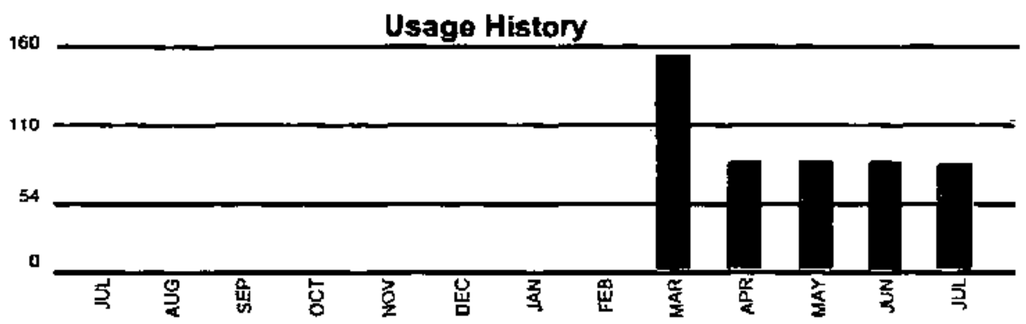
Meter Number		509548
New KWH Meter Reading - Actual	06/28/2011	6
Previous KWH Meter Reading - Actual	05/27/2011	5
Difference		1
Multiplier		80
Total KWH Used This Period		80

Statement of Account History

Previous Balance	$	18.20
Payment Received 06/13/11		18.20CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	80 kWh @ $0.08072		6.46
Fuel Cost Adjustment			2.24
Sales Tax			0.28
Total Current Charges		$	18.88
Total Due		$	18.88



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	80	$ 18.60	$ 0.58
Last Month	30	80	$ 17.93	$ 0.59
Last Year	32	0	$ 9.90	$ 0.30

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900282786 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 48-1307.001 8743
Customer Name: Tennessee American Water Co
Service Address: 4117 Mountain Creek Rd
Other
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)

Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		18.64
Sales Tax		0.28
Total New Charges	**$**	**18.92**
Total Balance Due	**$**	**18.92**
Payment Due Date		**Aug 16, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 48-1307.001

Total Due By August 16, 2011	**$**	**18.92**
After Due Date Pay	**$**	**19.85**

8743 0.6290 MB 0.390 28 59 1
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
Source Net Solutions
P.O.Box 30076
College Station, TX 77842-3076

SNET
AUG 04 2011
REC'D

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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Customer Se AW900282786 45220004302888 8743

Statement of Usage

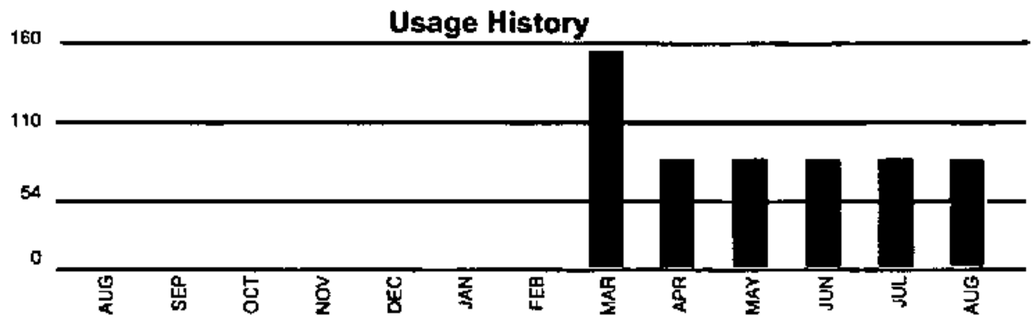
Meter Number		509548
New KWH Meter Reading - Actual	07/28/2011	7
Previous KWH Meter Reading - Actual	06/28/2011	6
Difference		1
Multiplier		80
Total KWH Used This Period		80

Statement of Account History

Previous Balance	$	18.88
Payment Received 07/13/11		18.88CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	80 kWh @ $0.08072		6.46
Fuel Cost Adjustment			2.28
Sales Tax			0.28
Total Current Charges		$	18.92
	Total Due	$	18.92



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	80	$ 18.64	$ 0.62
Last Month	32	80	$ 18.60	$ 0.58
Last Year	31	0	$ 9.90	$ 0.31

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900288499 45220004302888 8765

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 48-1307.001
Customer Name: Tennessee American Water Co
Service Address: 4117 Mountain Creek Rd
Other
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages

Help struggling local families get the basic utilities they need

No one should have to go without essentials like power or water. But in these tough times, many Chattanooga families are struggling just to afford the basics. You can help by donating to **Power Share.**

Simply add $1 to your EPB bill, or make a one-time donation or monthly pledge online at epb.net.

Your contribution will go directly to United Way 211, an outreach program that qualifies and distributes 100% of donated funds to those who need it most.

For more information, visit **epb.net/about** and click **Power Share.**

epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		18.58
Sales Tax		0.28
Total New Charges	**$**	**18.86**
Total Balance Due	**$**	**18.86**
Payment Due Date		Sep 16, 2011

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 48-1307.001

Total Due By September 16, 2011	**$**	**18.86**
After Due Date Pay	**$**	**19.79**

8765 0.6290 MB 0.390 28 59 1
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
Source Net Solutions
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here *and fill out* the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

SNET
SEP 06 2011
REC'D

10048130700100000197900018869 0

Customer S AW900288499 452200043028888

www.epb.net **Electric Power Acct:** 48-1307.001 8765

Statement of Usage

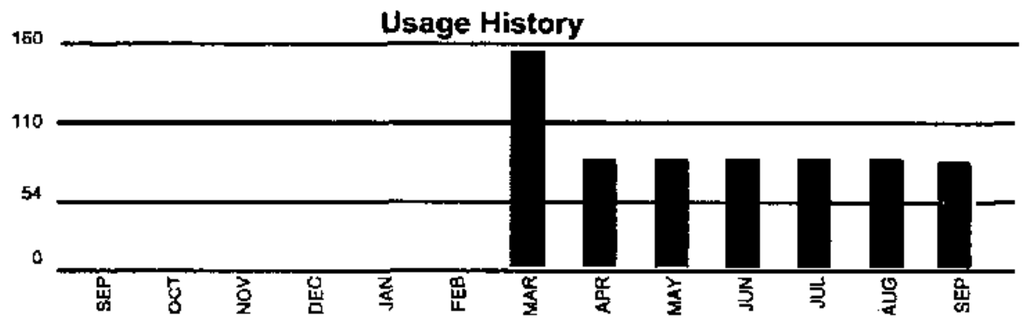
Meter Number		509548
New KWH Meter Reading - Actual	08/26/2011	8
Previous KWH Meter Reading - Actual	07/28/2011	7
Difference		1
Multiplier		80
Total KWH Used This Period		80

Statement of Account History

Previous Balance	$	18.92
Payment Received 08/11/11		18.92CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	80 kWh @ $0.08072		6.46
Fuel Cost Adjustment			2.22
Sales Tax			0.28
Total Current Charges		$	18.86
	Total Due	$	18.86



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	80	$ 18.58	$ 0.64
Last Month	30	80	$ 18.64	$ 0.62
Last Year	32	0	$ 9.90	$ 0.30

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900294168 452200043028888

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 48-1307.001 6618
Customer Name: Tennessee American Water Co
Service Address: 4117 Mountain Creek Rd
Other
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages

Avoid surprises. Get predictable power bills with Budget Billing.

- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		18.45
Sales Tax		0.28
Total New Charges	**$**	**18.73**
Total Balance Due	**$**	**18.73**
Payment Due Date		**Oct 21, 2011**

SNET
OCT 11 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 48-1307.001

Total Due By October 21, 2011	**$**	**18.73**
After Due Date Pay	**$**	**19.65**

6618 0.6290 MB 0.390 23 41 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
Source Net Solutions
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10048130700100000196500001873 6 0

Customer S AW900294168 452200043028888

www.epb.net Electric Power Acct: 48-1307.001 6618

Statement of Usage

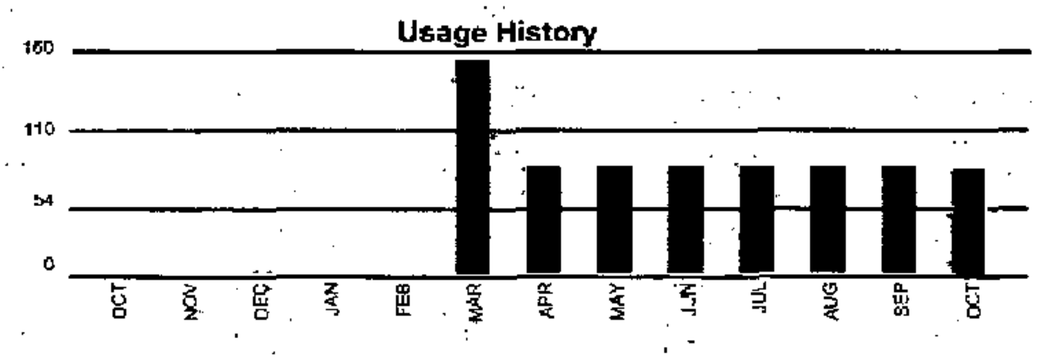
Meter Number		509548
New KWH Meter Reading - Actual	09/26/2011	9
Previous KWH Meter Reading - Actual	08/26/2011	8
Difference		1
Multiplier		80
Total KWH Used This Period		80

Statement of Account History

Previous Balance	$	18.86
Payment Received 09/13/11		18.86 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	80 kWh @ $0.08256		6.61
Fuel Cost Adjustment			1.94
Sales Tax			0.28
Total Current Charges		$	18.73
Total Due		$	18.73



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	80	$ 18.45	$ 0.60
Last Month	29	80	$ 18.58	$ 0.64
Last Year	30	0	$ 9.90	$ 0.33

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900299022 45220004302888 8919

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 48-1307.001
Customer Name: Tennessee American Water Co
Service Address: 4117 Mountain Creek Rd
Other
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		18.41
Sales Tax		0.28
Total New Charges	**$**	**18.69**
Total Balance Due	**$**	**18.69**
Payment Due Date		Nov 16, 2011

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 48-1307.001

Total Due By November 16, 2011	**$**	**18.69**
After Due Date Pay	**$**	**19.61**

8919 0.6290 MB 0.390 28 59 1
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
Source Net Solutions
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10048130700100000196100001869 3 0

Customer S AW900299022 452200043028888

www.epb.net **Electric Power Acct:** 48-1307.001 8919

Statement of Usage

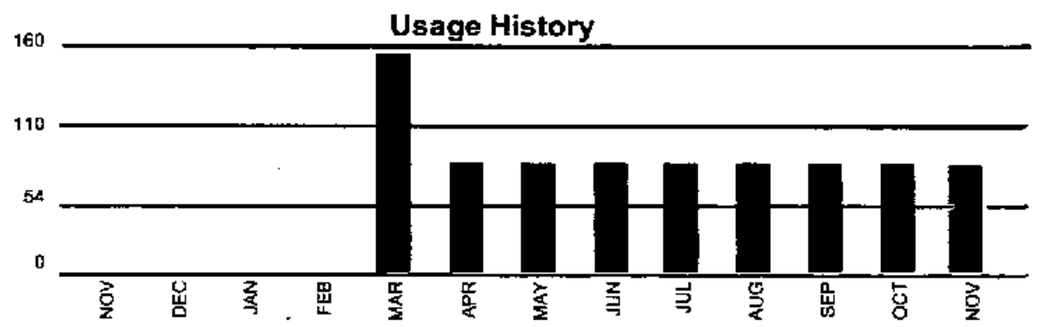
Meter Number		509548
New KWH Meter Reading - Actual	10/27/2011	10
Previous KWH Meter Reading - Actual	09/26/2011	9
Difference		1
Multiplier		80
Total KWH Used This Period		80

Statement of Account History

Previous Balance	$	18.73
Payment Received 10/19/11		18.73CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge	$	9.90
Usage Charge 80 kWh @ $0.08256		6.61
Fuel Cost Adjustment		1.90
Sales Tax		0.28
Total Current Charges	$	18.69
Total Due	$	18.69



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	80	$ 18.41	$ 0.59
Last Month	31	80	$ 18.45	$ 0.59
Last Year	29	0	$ 9.90	$ 0.34

SNET
NOV 04 2011
REC'D

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900303984 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 48-1307.001 8862
Customer Name: Tennessee American Water Co
Service Address: 4117 Mountain Creek Rd
Other
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		18.58
Sales Tax		0.28
Total New Charges	**$**	**18.86**
Total Balance Due	**$**	**18.86**
Payment Due Date		**Dec 16, 2011**

SNET
DEC 05 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 48-1307.001

Total Due By December 16, 2011	**$**	**18.86**
After Due Date Pay	**$**	**19.79**

8862 0.6290 MB 0.390 28 57 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
Source Net Solutions
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10048130700100000197900018869 0

Customer S AW900303984 452200043028888

www.epb.net **Electric Power Acct:** 48-1307.001 8862

Statement of Usage

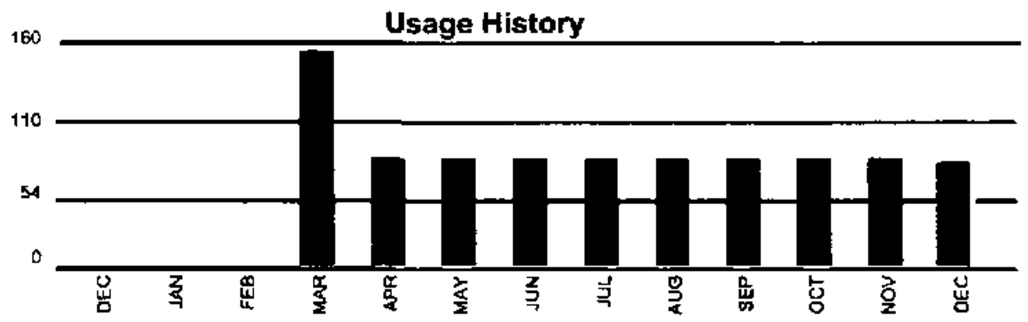
Meter Number		509548
New KWH Meter Reading - Actual	11/28/2011	11
Previous KWH Meter Reading - Actual	10/27/2011	10
Difference		1
Multiplier		80
Total KWH Used This Period		80

Statement of Account History

Previous Balance	$	18.69
Payment Received 11/14/11		18.69CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	80 kWh @ $0.08256		6.61
Fuel Cost Adjustment			2.07
Sales Tax			0.28
Total Current Charges		$	18.86
	Total Due	$	18.86



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	80	$ 18.58	$ 0.58
Last Month	31	80	$ 18.41	$ 0.59
Last Year	32	0	$ 9.90	$ 0.30

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900248354 452200042628888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 152-0340.000 6065
Customer Name: Tennessee American Water Co
Service Address: 2996 New York Ave
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
248719	KWH	12/08/10	01/08/11	12570	13352	782	160	125120
248719	KW	12/08/10	01/08/11	0.000	1.095	1.095	160	175.200

Current Charges

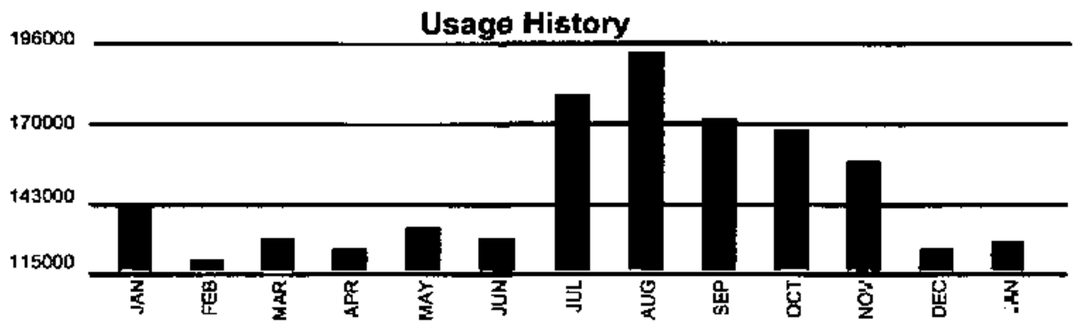
Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.09499	$	1,424.85
Usage Charge	110120 kWh @ $0.04981	$	5,485.08
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	125.200 kW @ $14.04	$	1,757.80
Fuel Cost Adjustment		$	705.63
Sales Tax		$	140.75
Total Current Charges		$	9,524.01

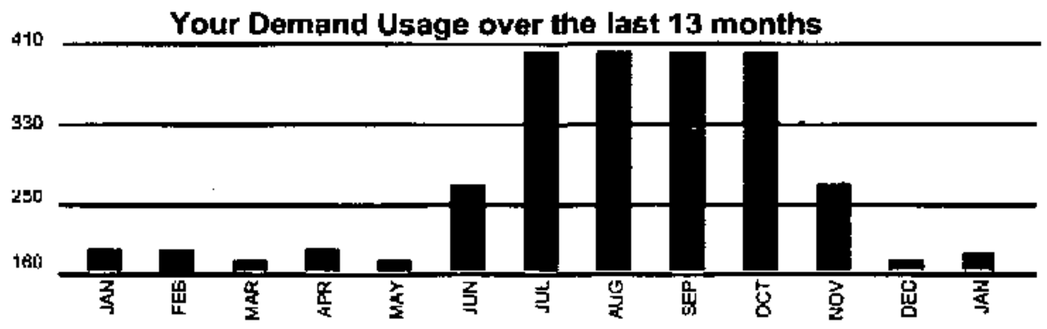
Previous Account History

Previous Balance	$	9,136.25
Payment Received 12/28/10	$	9,136.25CR
Balance Forward	$	0.00

Please Pay By January 26, 2011

Total Due $ 9,524.01





Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 152-0340.000

Total Due By January 26, 2011	**$ 9,524.01**
After Due Date Pay	**$ 9,627.84**

Amount Enclosed $ _____

6065 0.6290 MB 0.382 21 48 7
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
JAN 18 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10152034000050096278400952401 9 0

AW900248354 452200042628888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

For your way to report power interruptions or ask for emergency service, call 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900253978 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 152-0340.000 8796
Customer Name: Tennessee American Water Co
Service Address: 2996 New York Ave
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
248719	KWH	01/08/11	02/08/11	13352	14175	823	160	131680
248719	KW	01/08/11	02/08/11	0.000	1.192	1.192	160	190.720

Current Charges

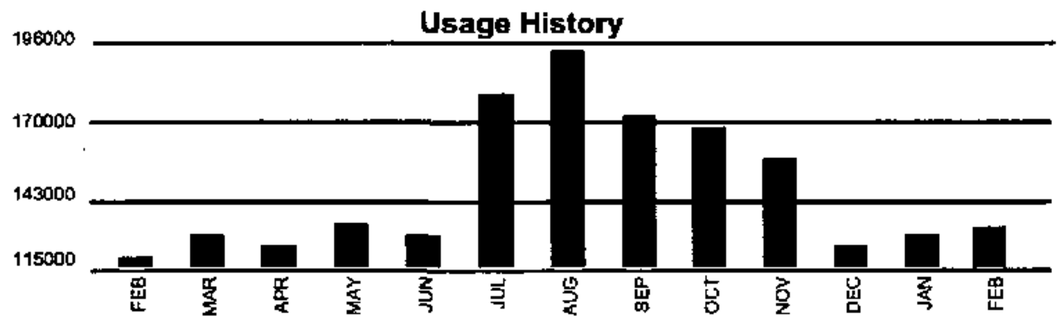
Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.09499	$	1,424.85
Usage Charge	116680 kWh @ $0.04981	$	5,811.83
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	140.720 kW @ $14.04	$	1,975.71
Fuel Cost Adjustment		$	590.83
Sales Tax		$	147.20
Total Current Charges		$	9,960.32

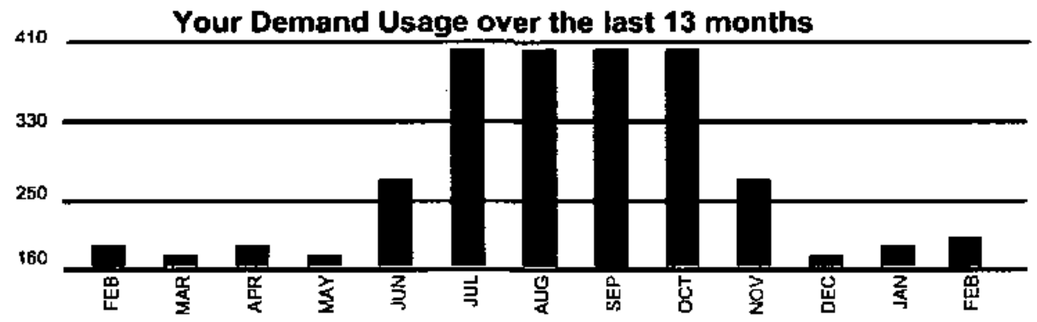
Please Pay By March 04, 2011

Total Due $ **9,960.32**

Previous Account History

Previous Balance	$	9,524.01
Payment Received 01/21/11	$	9,524.01CR
Balance Forward	$	0.00





Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 152-0340.000

Total Due By March 04, 2011	**$ 9,960.32**
After Due Date Pay	**$ 10,068.45**

Amount Enclosed $ _____

8796 0.6290 MB 0.382 29 11 1
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
FEB 23 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10152034000050100684500996032 5 0

AW900253978 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900257569 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 152-0340.000 5990
Customer Name: Tennessee American Water Co
Service Address: 2996 New York Ave
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
248719	KWH	02/08/11	03/09/11	14175	14920	745	160	119200
248719	KW	02/08/11	03/09/11	0.000	1.084	1.084	160	173.440

Current Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.09499	$	1,424.85
Usage Charge	104200 kWh @ $0.04981	$	5,190.20
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	123.440 kW @ $14.04	$	1,733.10
Fuel Cost Adjustment		$	752.31
Sales Tax		$	136.66
Total Current Charges		$	9,247.02

Previous Account History

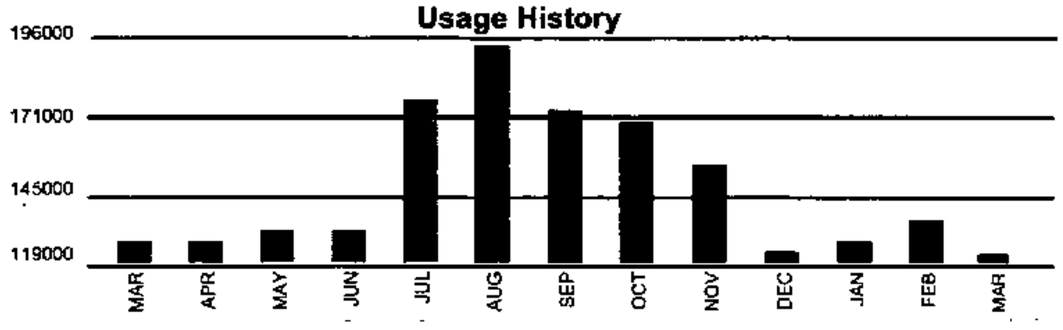
Previous Balance	$	9,960.32
Payment Received 03/04/11	$	9,960.32CR
Balance Forward	$	0.00

Please Pay By March 26, 2011

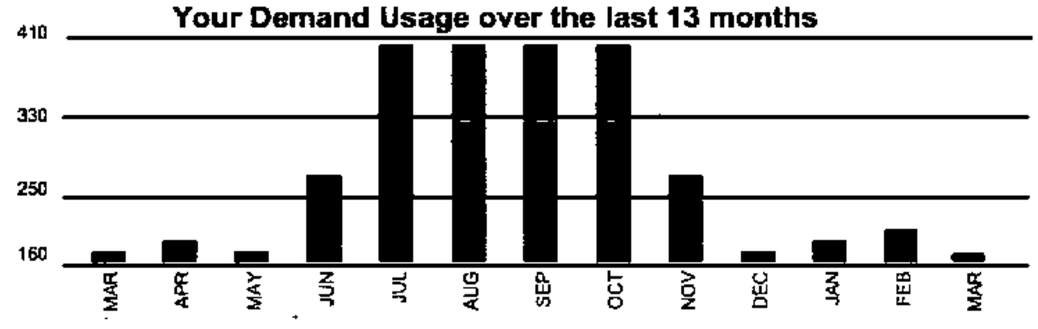
Total Due $ 9,247.02

SNET
MAR 14 2011
REC'D

Usage History



Your Demand Usage over the last 13 months



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

5990 0.6290 MB 0.382 21 52 7
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 152-0340.000

Total Due By March 26, 2011	**$**	**9,247.02**
After Due Date Pay	**$**	**9,348.12**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900257569 452200043028888

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Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

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6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900263857 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 152-0340.000 6178
Customer Name: Tennessee American Water Co
Service Address: 2996 New York Ave
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
248719	KWH	03/09/11	04/08/11	14920	15691	771	160	123360
248719	KW	03/09/11	04/08/11	0.000	1.097	1.097	160	175.520

Current Charges

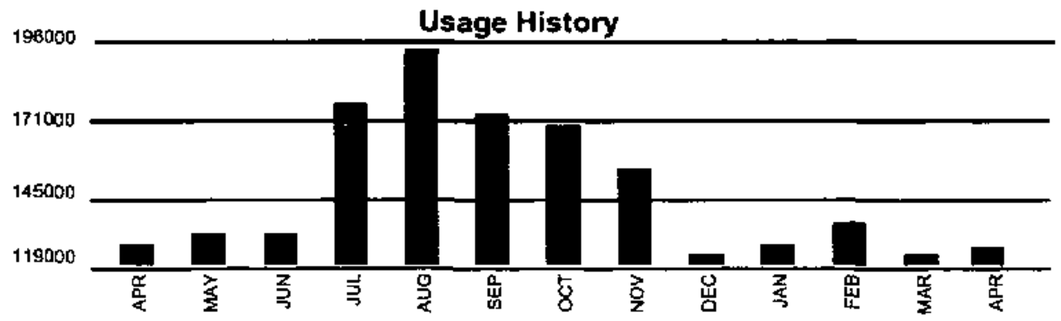
Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.0757	$	1,135.50
Usage Charge	108360 kWh @ $0.03079	$	3,336.41
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	125.520 kW @ $14.04	$	1,762.30
Fuel Cost Adjustment			3,017.55
Sales Tax		$	138.92
Total Current Charges		$	9,400.58

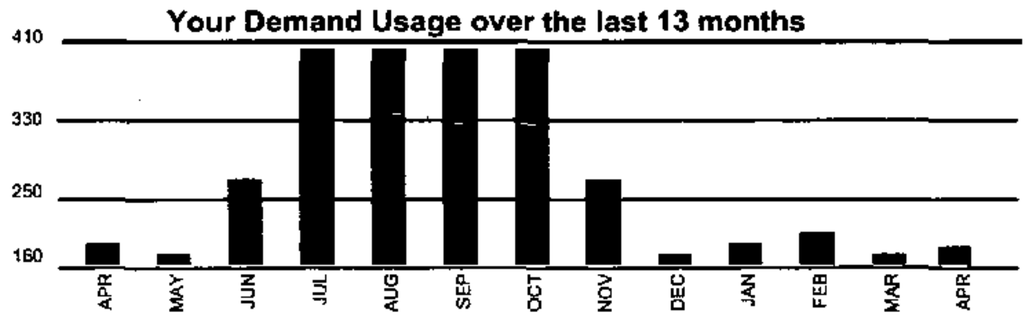
Previous Account History

Previous Balance	$	9,247.02
Payment Received 03/21/11	$	9,247.02CR
Balance Forward	$	0.00

Please Pay By April 28, 2011

Total Due	**$**	**9,400.58**





Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 152-0340.000

Total Due By April 28, 2011	**$**	**9,400.58**
After Due Date Pay	**$**	**9,503.20**

Amount Enclosed $ _____

6178 0.6290 MB 0.382 21 50 7
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
APR 13 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900263857 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

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Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

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- Conduct a free online energy audit
- Review billing and payment options
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- Start, stop, or transfer service
- Find the payment location nearest you
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Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900269067 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 152-0340.000 5998
Customer Name: Tennessee American Water Co
Service Address: 2996 New York Ave
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
248719	KWH	04/08/11	05/10/11	15691	16507	816	160	130560
248719	KW	04/08/11	05/10/11	0.000	1.089	1.089	160	174.240

Current Charges

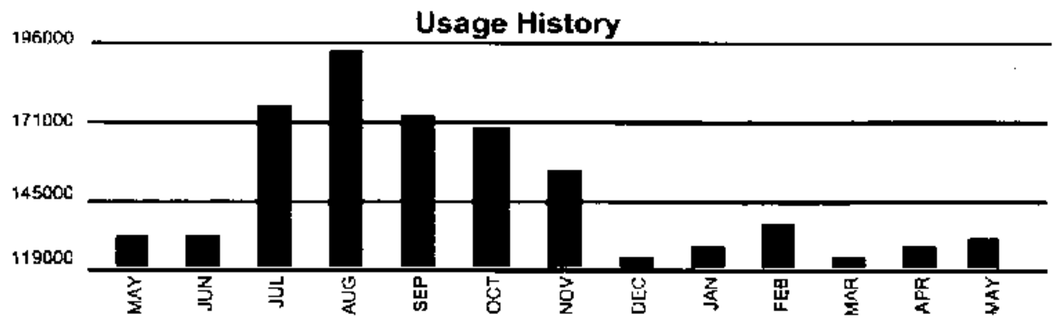
Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.0757	$	1,135.50
Usage Charge	115560 kWh @ $0.03079	$	3,558.09
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	124.240 kW @ $14.04	$	1,744.33
Fuel Cost Adjustment			3,154.06
Sales Tax		$	144.03
Total Current Charges		$	9,745.91

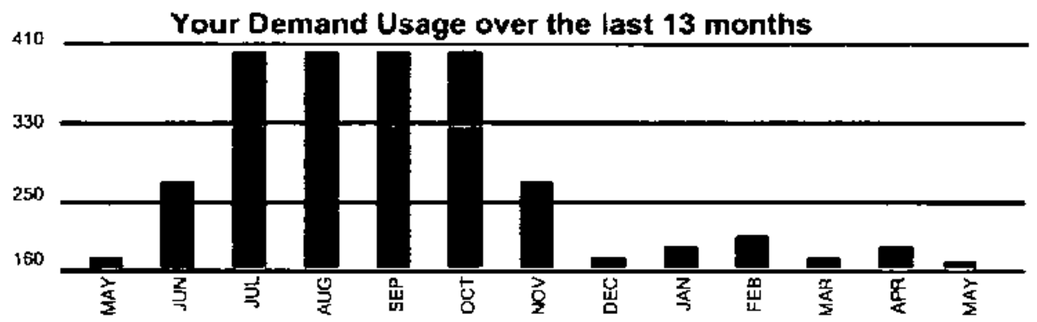
Previous Account History

Previous Balance	$	9,400.58
Payment Received 04/25/11	$	9,400.58CR
Balance Forward	$	0.00

Please Pay By May 27, 2011

Total Due $ 9,745.91





Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 152-0340.000

Total Due By May 27, 2011	**$ 9,745.91**
After Due Date Pay	**$ 9,851.93**

5998 0.6290 MB 0.390 21 51 8
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

SNET
MAY 16 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10152034000050098519300974591 8 0

AW900269067 452200043028888

- free online energy audit

Budget Billing

Project Share

We can help needy families in Greater Chattanooga with past due utility bills through EPB's Project Share program.

Ways to Pay

1. By mail – use the return envelope provided with your monthly statement.

2. At our drive-thru or lobby cashiers' window office

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances to our Downtown office. Payments put in the night drops after 5 PM but at the Downtown drops after 8:30 am or the other two locations will not be processed until the following business day.

4. Use a convenient Pay Station to pay your bill at one of many stores throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your Visa, MasterCard, credit card, or bank account through speedpay.

AW900274428 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 152-0340.000
Customer Name: Tennessee American Water Co
Service Address: 2996 New York Ave
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

5891

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		13,448.26
Sales Tax		201.72
Total New Charges	**$**	**13,649.98**
Total Balance Due	**$**	**13,649.98**
Payment Due Date		**Jun 28, 2011**

SNET
JUN 16 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182253
Chattanooga, TN 37422-7253

5891 0.6290 MB 0.390 21 47 8
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Electric Power Acct: 152-0340.000

Total Due By June 28, 2011	**$ 13,649.98**
After Due Date Pay	**$ 13,794.46**

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10152034000050137944601364998 5 0

Customer AW900274428 452200043028888

www.epb.net Electric Power Acct: 152-0540.000 5891

Statement of Usage

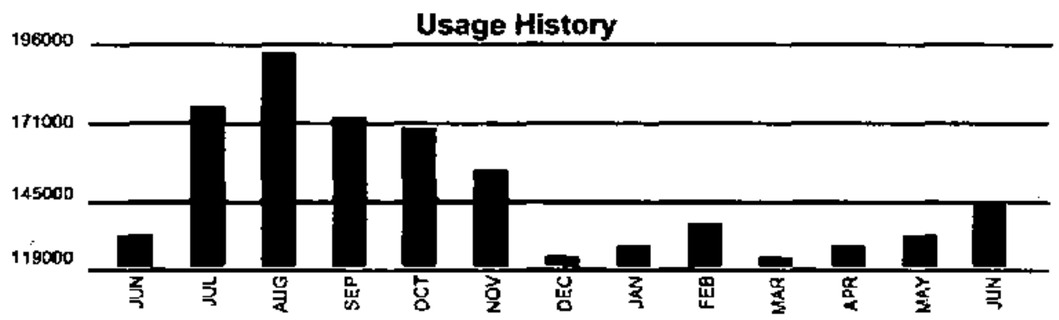
Meter Number		248719
New KWH Meter Reading - Actual	06/09/2011	17395
Previous KWH Meter Reading - Actual	05/10/2011	16507
Difference		888
Multiplier		160
Total KWH Used This Period		142080
Meter Number		248719
New KW Meter Reading - Actual	06/09/2011	2.507
Previous KW Meter Reading - Actual	05/10/2011	0.000
Difference		2.507
Multiplier		160
Total KW Used This Period		401.120

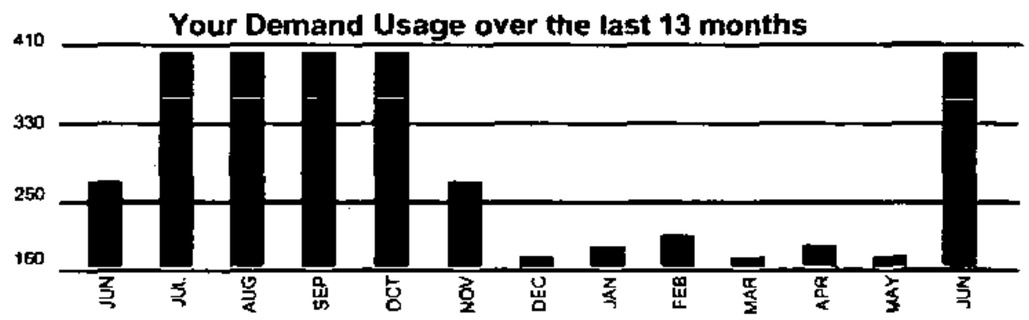
Statement of Account History

Previous Balance	$	9,745.91
Payment Received 05/27/11		9,745.91CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.0757		1,135.50
Usage Charge	127080 kWh @ $0.03079		3,912.79
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	351.120 kW @ $14.04		4,929.73
Fuel Cost Adjustment			3,460.34
Sales Tax			201.72
Total Current Charges		$	13,649.98
	Total Due	$	13,649.98





CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL:

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900279788 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 152-0340.000 6064
Customer Name: Tennessee American Water Co
Service Address: 2996 New York Ave
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)
Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		17,228.01
Sales Tax		258.42
Total New Charges	**$**	**17,486.43**
Total Balance Due	**$**	**17,486.43**
Payment Due Date		**Jul 28, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 152-0340.000

Total Due By July 28, 2011	**$**	**17,486.43**
After Due Date Pay	**$**	**17,668.71**

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

6064 0.6290 MB 0.390 21 49 8
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
JUL 18 2011
REC'D

10152034000050176687101748643 4 0

Customer Se AW900279788 452200043028888

Statement of Usage

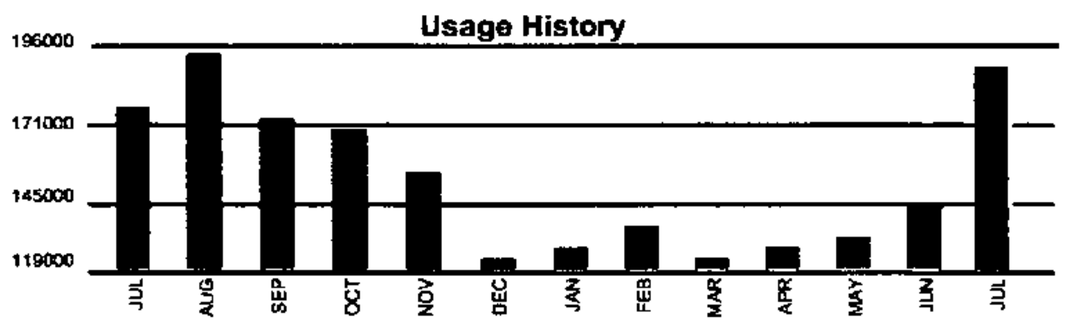
Meter Number		248719
New KWH Meter Reading - Actual	07/08/2011	18575
Previous KWH Meter Reading - Actual	06/09/2011	17395
Difference		1180
Multiplier		160
Total KWH Used This Period		188800
Meter Number		248719
New KW Meter Reading - Actual	07/08/2011	2.517
Previous KW Meter Reading - Actual	06/09/2011	0.000
Difference		2.517
Multiplier		160
Total KW Used This Period		402.720

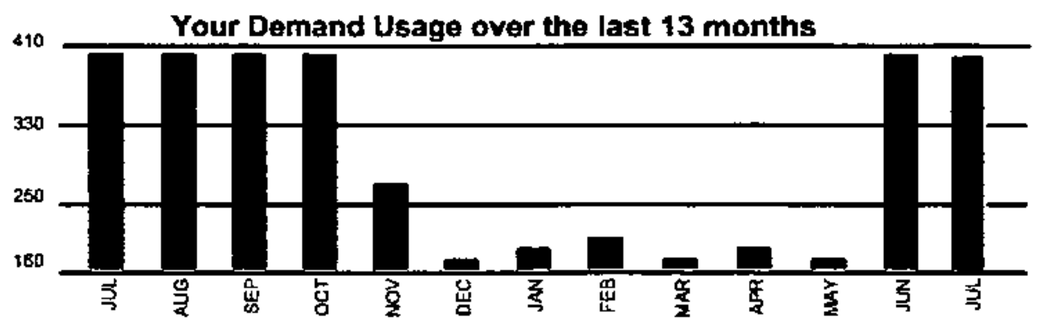
Statement of Account History

Previous Balance	$	13,649.98
Payment Received 06/23/11		13,649.98CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08072		1,210.80
Usage Charge	173800 kWh @ $0.03355		5,830.99
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	352.720 kW @ $14.04		4,952.19
Fuel Cost Adjustment			5,224.13
Sales Tax			258.42
Total Current Charges		$	17,486.43
	Total Due	$	17,486.43





CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900284827 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 152-0340.000 5960
Customer Name: Tennessee American Water Co
Service Address: 2996 New York Ave
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)

epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		19,593.25
Sales Tax		293.90
Total New Charges	**$**	**19,887.15**
Total Balance Due	**$**	**19,887.15**
Payment Due Date		Aug 27, 2011

SNET
AUG 15 2011
REC'D

If you have questions about your service, please call us at (423) 648 1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 152-0340.000

Total Due By August 27, 2011	**$**	**19,887.15**
After Due Date Pay	**$**	**20,093.08**

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your *mailing* or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

5960 0.6290 MB 0.390 21 53 7
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

10152034000050200930801988715 7 0

Customer Se AW900284827 452200043028888

www.epb.net 5960

Statement of Usage

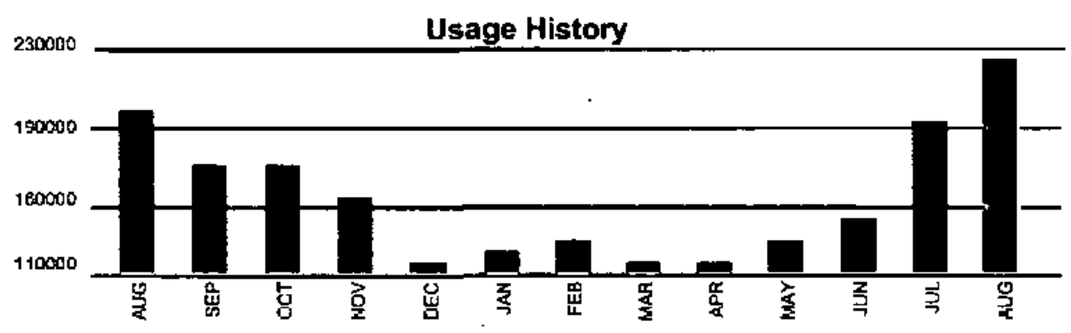
Meter Number		248719
New KWH Meter Reading - Actual	08/10/2011	19983
Previous KWH Meter Reading - Actual	07/08/2011	18575
Difference		1408
Multiplier		160
Total KWH Used This Period		225280
Meter Number		248719
New KW Meter Reading - Actual	08/10/2011	2.523
Previous KW Meter Reading - Actual	07/08/2011	0.000
Difference		2.523
Multiplier		160
Total KW Used This Period		403.680

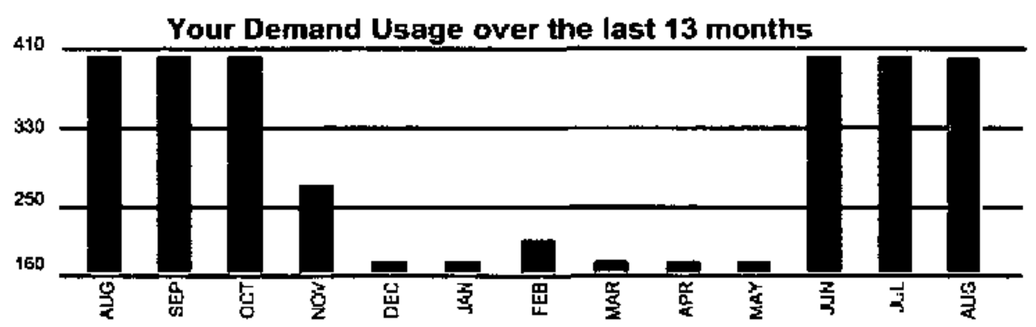
Statement of Account History

Previous Balance	$	17,486.43
Payment Received 07/27/11		17,486.43CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08072		1,210.80
Usage Charge	210280 kWh @ $0.03355		7,054.89
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	353.680 kW @ $14.04		4,965.67
Fuel Cost Adjustment			6,351.99
Sales Tax			293.90
Total Current Charges		$	19,887.15
	Total Due	$	19,887.15





CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900290150 45220004302888 8

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 152-0340.000 5834
Customer Name: Tennessee American Water Co
Service Address: 2996 New York Ave
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Save time. Pay online.

It's easy and hassle-free—just go to **epb.net**, click on **Pay Your Bill** to login.

- **Request a payment extension**
- **Pay your bill**
- **Set up automatic payments**

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		18,449.19
Sales Tax		276.74
Total New Charges	**$**	**18,725.93**
Total Balance Due	**$**	**18,725.93**
Payment Due Date		**Sep 27, 2011**

SNET
SEP 15 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 152-0340.000

Total Due By September 27, 2011	**$**	**18,725.93**
After Due Date Pay	**$**	**18,920.42**

5834 0.6290 MB 0.390 21 48 8
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10152034000050189204201872593 4 0

Customer Se AW900290150 4522000 43028888

www.epb.net 5834

Statement of Usage

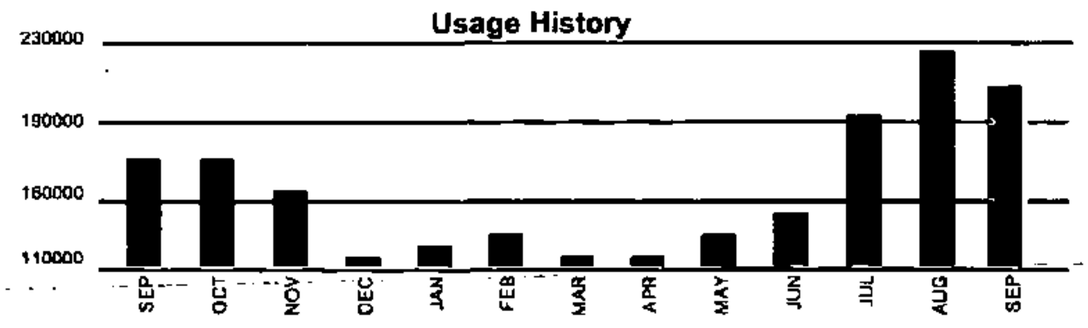
Meter Number		248719
New KWH Meter Reading - Actual	09/08/2011	21288
Previous KWH Meter Reading - Actual	08/10/2011	19983
Difference		1305
Multiplier		160
Total KWH Used This Period		208800
Meter Number		248719
New KW Meter Reading - Actual	09/08/2011	2.540
Previous KW Meter Reading - Actual	08/10/2011	0.000
Difference		2.540
Multiplier		160
Total KW Used This Period		406.400

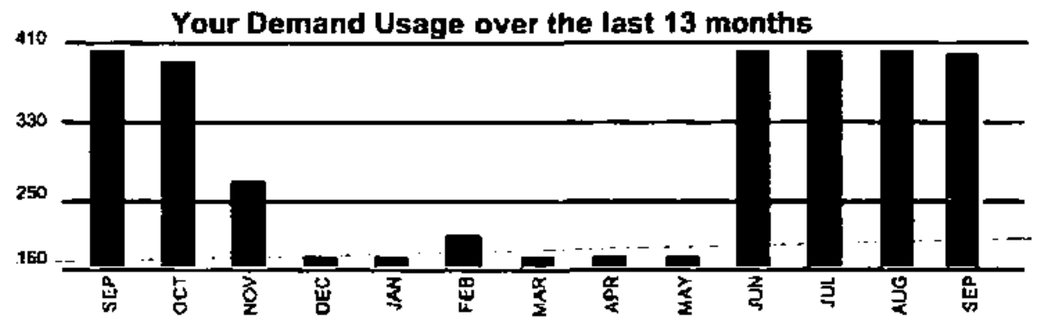
Statement of Account History

Previous Balance	$	19,887.15
Payment Received 08/24/11		19,887.15CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08072		1,210.80
Usage Charge	193800 kWh @ $0.03355		6,501.99
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	356.400 kW @ $14.04		5,003.86
Fuel Cost Adjustment			5,722.64
Sales Tax			276.74
Total Current Charges		$	18,725.93
	Total Due	$	18,725.93





CONTACT INFORMATION CHANGE:

New Address: _____ _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900295145 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 152-0340.000 6044
Customer Name: Tennessee American Water Co
Service Address: 2996 New York Ave
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Avoid surprises. Get predictable power bills with Budget Billing.

- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

Electric Power

For your Internet, television, and telephone needs.

Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		15,021.58
Sales Tax		225.32
Total New Charges	**$**	**15,246.90**
Total Balance Due	**$**	**15,246.90**
Payment Due Date		Oct 26, 2011

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 152-0340.000

Total Due By October 26, 2011	**$**	**15,246.90**
After Due Date Pay	**$**	**15,407.12**

6044 0.6290 MB 0.390 21 50 8
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

SNET
OCT 14 2011
REC'D

10152034000050154071201524690 4 0

Customer S AW900295145 452200043028888

www.epb.net **Electric Power Acct:** 152-0340.000 6044

Statement of Usage

Meter Number		248719
New KWH Meter Reading - Actual	10/07/2011	22271
Previous KWH Meter Reading - Actual	09/08/2011	21288
Difference		983
Multiplier		160
Total KWH Used This Period		157280
Meter Number		248719
New KW Meter Reading - Actual	10/07/2011	2.537
Previous KW Meter Reading - Actual	09/08/2011	0.000
Difference		2.537
Multiplier		160
Total KW Used This Period		405.920

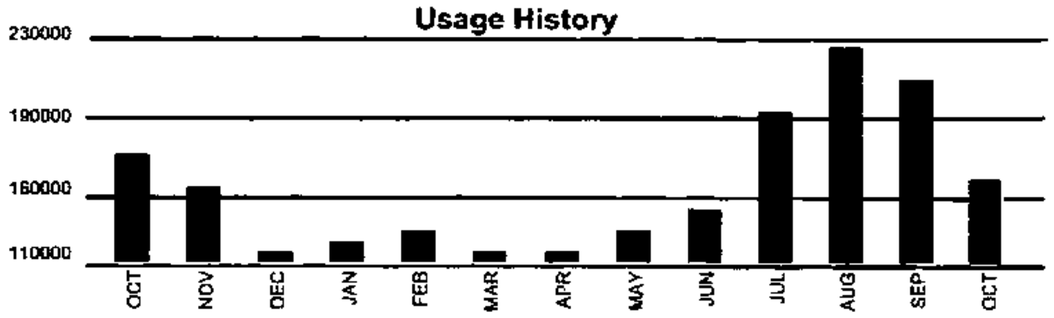
Statement of Account History

Previous Balance	$	18,725.93
Payment Received 09/22/11		18,725.93CR
Balance Forward	$	0.00

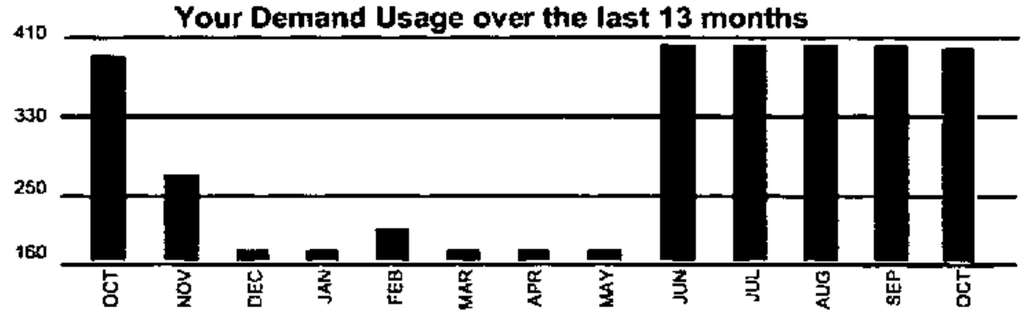
Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08256		1,238.40
Usage Charge	142280 kWh @ $0.0343		4,880.20
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	355.920 kW @ $14.38		5,118.13
Fuel Cost Adjustment			3,774.95
Sales Tax			225.32
Total Current Charges		$	15,246.90
	Total Due	$	15,246.90

Usage History



Your Demand Usage over the last 13 months



CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900300658 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 152-0340.000 5891
Customer Name: Tennessee American Water Co
Service Address: 2996 New York Ave
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

Electric Power

For your Internet, television, and telephone needs.

Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		11,237.50
Sales Tax		168.56
Total New Charges	**$**	**11,406.06**
Total Balance Due	**$**	**11,406.06**
Payment Due Date		**Nov 25, 2011**

SNET
NOV 14 2011
RECD

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 152-0340.000

Total Due By November 25, 2011	**$**	**11,406.06**
After Due Date Pay	**$**	**11,528.44**

5891 0.6290 MB 0.390 21 43 8
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10152034000050115284011406064 0

Customer Se AW900300658 4522000 43028888

www.epb.net 5891

Statement of Usage

Meter Number		248719
New KWH Meter Reading - Actual	11/08/2011	23104
Previous KWH Meter Reading - Actual	10/07/2011	22271
Difference		833
Multiplier		160
Total KWH Used This Period		133280
Meter Number		248719
New KW Meter Reading - Actual	11/08/2011	1.532
Previous KW Meter Reading - Actual	10/07/2011	0.000
Difference		1.532
Multiplier		160
Total KW Used This Period		245.120

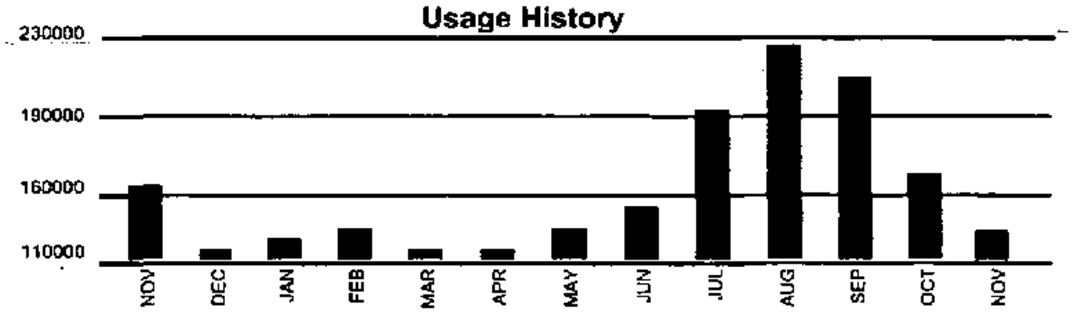
Statement of Account History

Previous Balance	$	15,246.90
Payment Received 10/21/11		15,246.90CR
Balance Forward	$	0.00

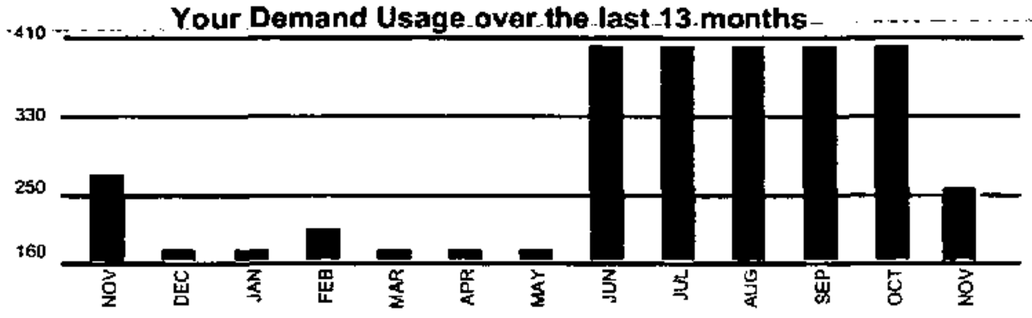
Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08256		1,238.40
Usage Charge	118280 kWh @ $0.0343		4,057.00
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	195.120 kW @ $14.38		2,805.83
Fuel Cost Adjustment			3,126.37
Sales Tax			168.56
Total Current Charges		$	11,406.06
	Total Due	$	11,406.06

Usage History



Your Demand Usage over the last 13 months



CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900305916 45220004302888 8

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

SNEI
DEC 15 2011
REC'D

Electric Power Acct: 152-0340.000 5994
Customer Name: Tennessee American Water Co
Service Address: 2996 New York Ave
Chattanooga, TN 37406
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		9,724.90
Sales Tax		145.87
Total New Charges	**$**	**9,870.77**
Total Balance Due	**$**	**9,870.77**
Payment Due Date		**Dec 25, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 152-0340.000

Total Due By December 25, 2011	**$ 9,870.77**
After Due Date Pay	**$ 9,978.02**

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

5994 0.6290 MB 0.390 21 46 7
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

10152034000050099780200987077 5 0

Customer Se AW900305916 452200043028888

www.epb.net **Electric Power Acct:** 152-0340.000 5994

Statement of Usage

Meter Number		248719
New KWH Meter Reading - Actual	12/07/2011	23855
Previous KWH Meter Reading - Actual	11/08/2011	23104
Difference		751
Multiplier		160
Total KWH Used This Period		120160
Meter Number		248719
New KW Meter Reading - Actual	12/07/2011	1.096
Previous KW Meter Reading - Actual	11/08/2011	0.000
Difference		1.096
Multiplier		160
Total KW Used This Period		175.360

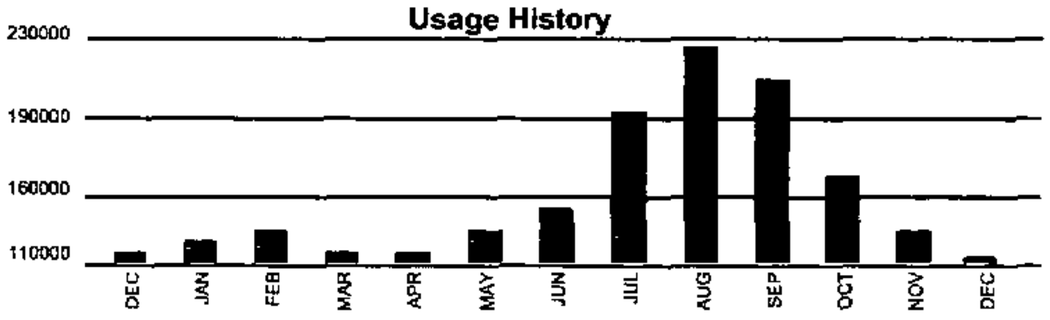
Statement of Account History

Previous Balance	$	11,406.06
Payment Received 11/21/11		11,406.06CR
Balance Forward	$	0.00

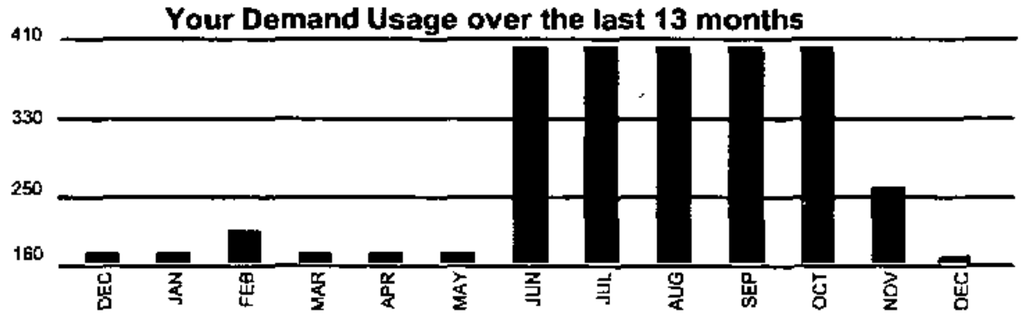
Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08256		1,238.40
Usage Charge	105160 kWh @ $0.0343		3,606.99
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	125.360 kW @ $14.38		1,802.68
Fuel Cost Adjustment			3,066.93
Sales Tax			145.87
Total Current Charges		$	9,870.77
	Total Due	$	9,870.77

Usage History



Your Demand Usage over the last 13 months



CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900250052 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 260-0027.000 6252
Customer Name: Tennessee American Water Co
Service Address: 1101 Broad St.
Bldg
Chattanooga, TN 37402
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
254284	KWH	12/20/10	01/19/11	5799	5882	83	160	13280
254284	KW	12/20/10	01/19/11	0.000	0.259	0.259	160	41.440

Current Charges

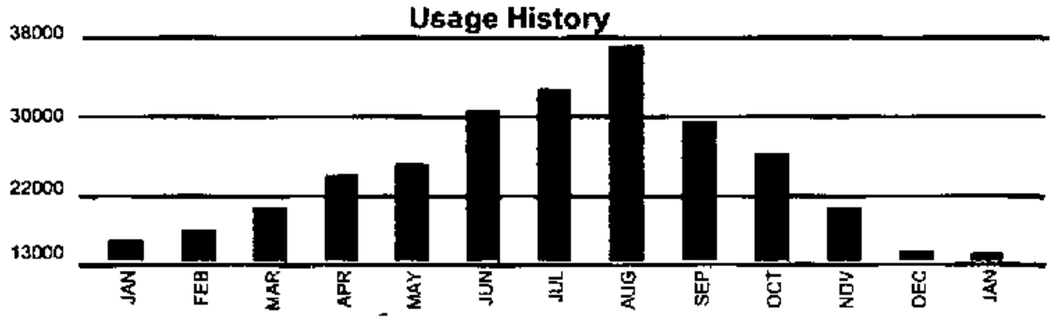
Customer Charge		$	9.90
Usage Charge	13280 kWh @ $0.09499	$	1,261.47
Demand Charge	45.000 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	75.83
Sales Tax		$	94.30
Total Current Charges		$	1,441.50

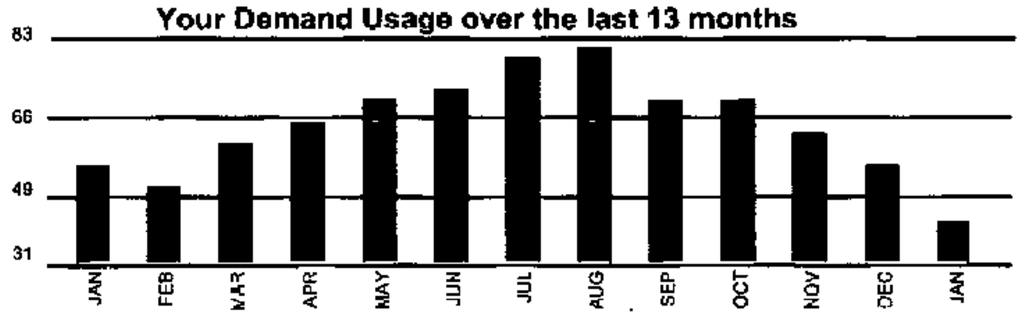
Please Pay By February 08, 2011

Total Due $ **1,441.50**

Previous Account History

Previous Balance	$	1,575.58
Payment Received 01/07/11	$	1,575.58CR
Balance Forward	$	0.00





Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 260-0027.000

Total Due By February 08, 2011	**$**	**1,441.50**
After Due Date Pay	**$**	**1,464.97**

Amount Enclosed $ _____

6252 0.6290 MB 0.382 22 44 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
JAN 27 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10260002700040014649700144150 6 0

AW900250052 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

To report power interruptions or ask for customer service, call 423-648-1372 (24 hours a day, 7 days a week).

You may also report outages online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900254558 4522000430288888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 260-0027.000 6363
Customer Name: Tennessee American Water Co
Service Address: 1101 Broad St.
Bldg
Chattanooga, TN 37402
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
254284	KWH	01/19/11	02/18/11	5882	5974	92	160	14720
254284	KW	01/19/11	02/18/11	0.000	0.322	0.322	160	51.520

Current Charges

Customer Charge		$	9.90
Usage Charge	14720 kWh @ $0.09499	$	1,398.25
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	1.520 kW @ $14.04	$	21.34
Fuel Cost Adjustment		$	66.83
Sales Tax		$	104.74
Total Current Charges		$	1,601.06

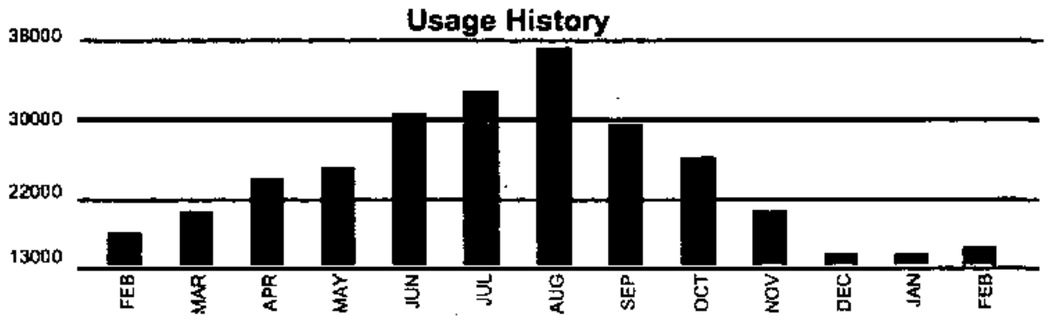
Please Pay By March 09, 2011

Total Due	**$**	**1,601.06**

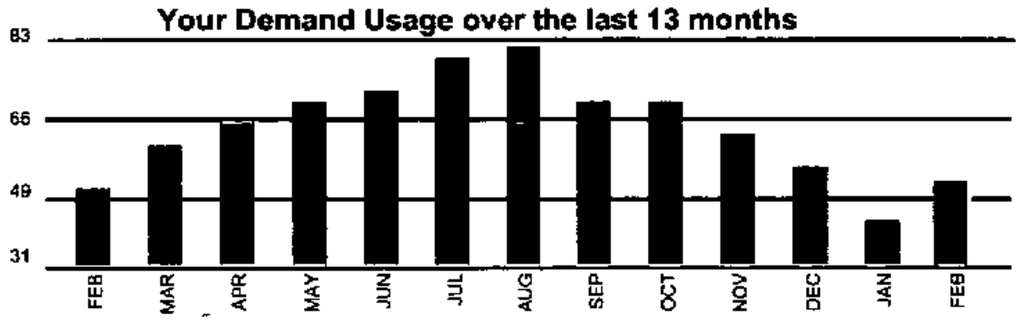
Previous Account History

Previous Balance	$	1,441.50
Payment Received 02/02/11	$	1,441.50CR
Balance Forward	$	0.00

Usage History



Your Demand Usage over the last 13 months



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

6363 0.6290 MB 0.382 22 45 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 260-0027.000

Total Due By March 09, 2011	**$**	**1,601.06**
After Due Date Pay	**$**	**1,626.02**

Amount Enclosed $ _____

SNET
FEB 25 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10260002700040016260200160106 1 0

AW900254558 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900259708 45220004302888 8

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 260-0027.000 6328
Customer Name: Tennessee American Water Co
Service Address: 1101 Broad St.
Bldg
Chattanooga, TN 37402
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
254284	KWH	02/18/11	03/21/11	5974	6084	110	160	17600
254284	KW	02/18/11	03/21/11	0.000	0.348	0.348	160	55.680

Current Charges			
Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.09499	$	1,424.85
Usage Charge	2600 kWh @ $0.04981	$	129.51
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	5.680 kW @ $14.04	$	79.75
Fuel Cost Adjustment		$	112.23
Sales Tax		$	122.94
Total Current Charges		$	1,879.18

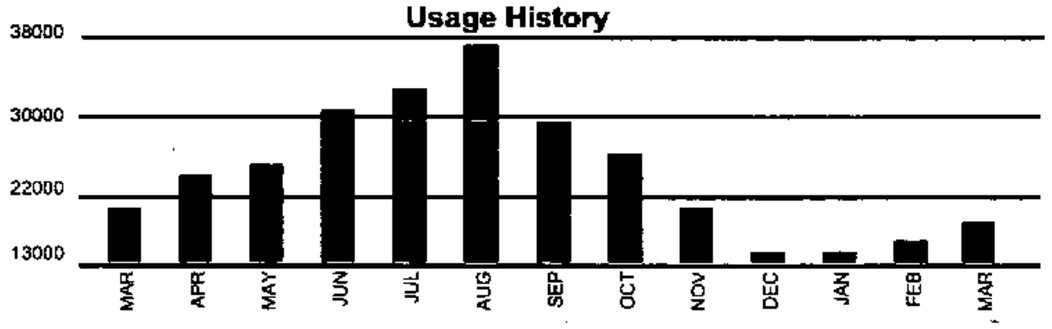
Previous Account History		
Previous Balance	$	1,601.06
Payment Received 03/09/11	$	1,601.06CR
Balance Forward	$	0.00

Please Pay By April 07, 2011

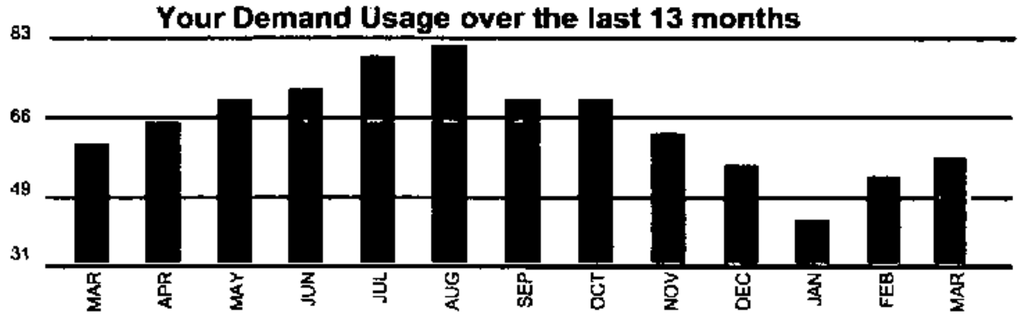
Total Due	$	**1,879.18**

SNET
MAR 23 2011
REC'D

Usage History



Your Demand Usage over the last 13 months



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

6328 0.6290 MB 0.382 22 50 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 260-0027.000

Total Due By April 07, 2011	**$**	**1,879.18**
After Due Date Pay	**$**	**1,906.74**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10260002700040019067400187918 3 0

AW900259708 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

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Power Share

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Ways to Pay

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2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

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5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900265604 4522000430288888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 260-0027.000 6289
Customer Name: Tennessee American Water Co
Service Address: 1101 Broad St.
Bldg
Chattanooga, TN 37402
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
254284	KWH	03/21/11	04/20/11	6084	6200	116	160	18560
254284	KW	03/21/11	04/20/11	0.000	0.369	0.369	160	59.040

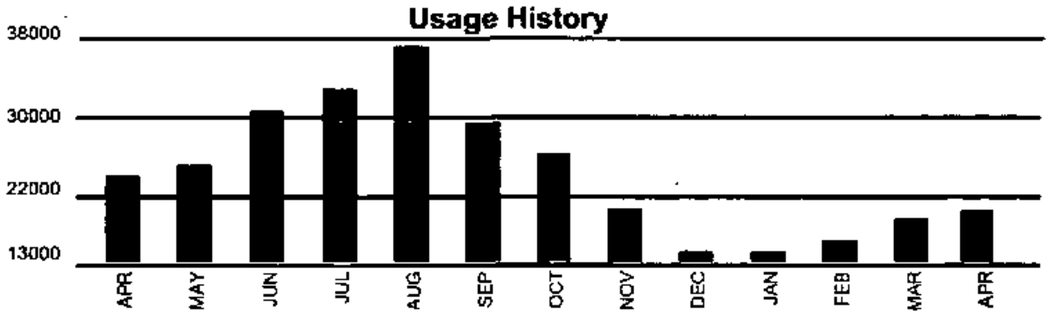
Current Charges			
Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.0757	$	1,135.50
Usage Charge	3560 kWh @ $0.03079	$	109.61
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	9.040 kW @ $14.04	$	126.92
Fuel Cost Adjustment			458.34
Sales Tax		$	128.82
Total Current Charges		$	1,969.09

Previous Account History		
Previous Balance	$	1,879.18
Payment Received 04/04/11	$	1,879.18CR
Balance Forward	$	0.00

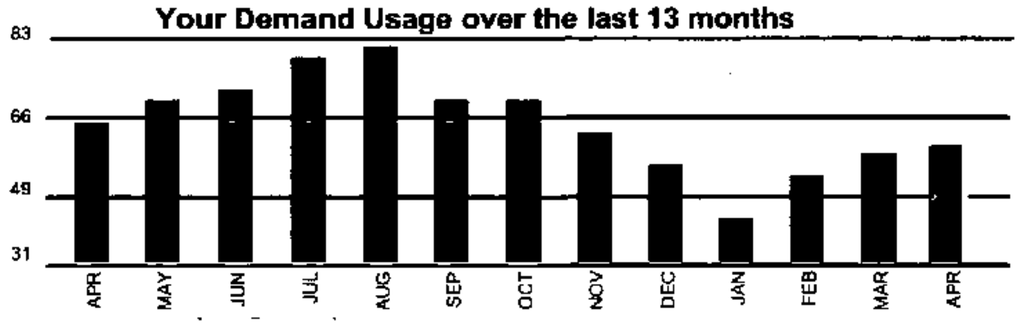
Please Pay By May 10, 2011

Total Due	**$**	**1,969.09**

Usage History



Your Demand Usage over the last 13 months



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 260-0027.000

Total Due By May 10, 2011	**$**	**1,969.09**
After Due Date Pay	**$**	**1,997.49**

Amount Enclosed $ _____

6289 0.6290 MB 0.390 22 48 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
APR 28 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10260002700040019974900196909 2 0

AW900265604 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net

Visit EPB's website www.epb.net. It's quick, it's easy, it's available 24/7

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 5:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900270825 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 260-0027.000 6417
Customer Name: Tennessee American Water Co
Service Address: 1101 Broad St.
Bldg
Chattanooga, TN 37402
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
254284	KWH	04/20/11	05/20/11	6200	6337	137	160	21920
254284	KW	04/20/11	05/20/11	0.000	0.415	0.415	160	66.400

Current Charges

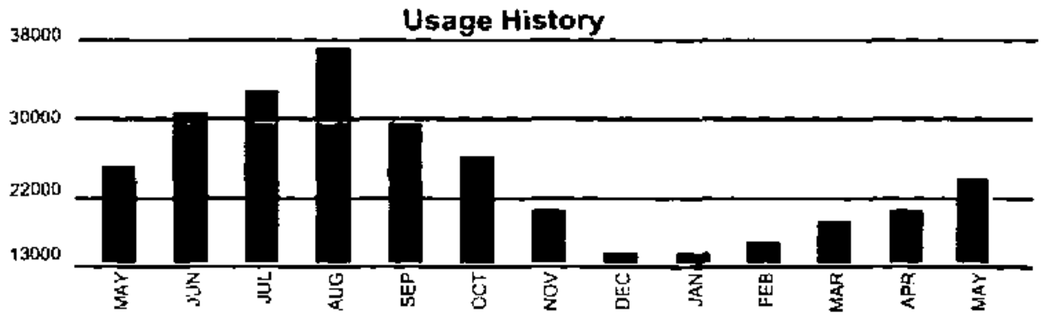
Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.0757	$	1,135.50
Usage Charge	6920 kWh @ $0.03079	$	213.07
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	16.400 kW @ $14.04	$	230.26
Fuel Cost Adjustment			533.66
Sales Tax		$	148.57
Total Current Charges		$	2,270.96

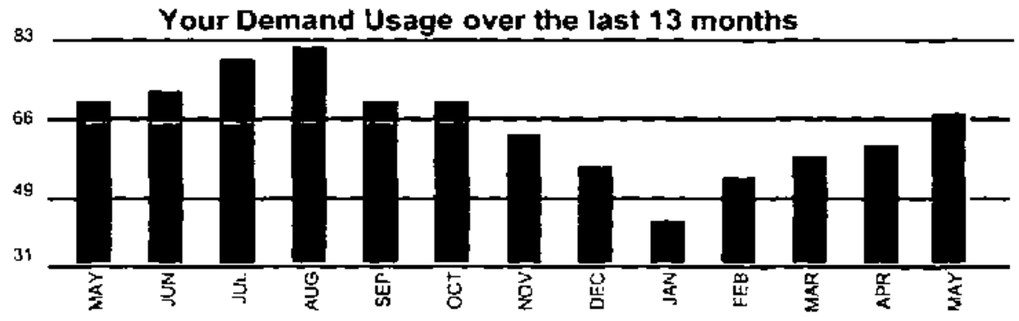
Please Pay By June 08, 2011

Total Due $ 2,270.96

Previous Account History

Previous Balance	$	1,969.09
Payment Received 05/05/11	$	1,969.09CR
Balance Forward	$	0.00





Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 260-0027.000

Total Due By June 08, 2011	**$ 2,270.96**
After Due Date Pay	**$ 2,302.18**

Amount Enclosed $ _____

6417 0.6290 MB 0.390 22 47 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
MAY 27 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10260002700040023021800227096 8 D

AW900270825 452200043028888

[illegible]

[illegible] you have interruptions or use for emergency services call [illegible] (24 hours a day, 7 days a week).

You may also report an outage [illegible]

Why EPB's website is [illegible] It's easy, it's available 24/7

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or [illegible]
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location [illegible]
- Learn about [illegible]

[illegible] options

We provide several billing options to help you manage your electric bill, such as Budget Billing, Third Party Notification, and Payment Arrangements. For more information on these and other programs, please call us at 648-1372.

Power share

We can help qualified families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub each month to round up to the next dollar amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in payment locations and pay with cash, check or money order. We're open from 8 a.m. to 4:30 p.m. at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 p.m. at the Downtown office or after 9:30 p.m. at the other two locations will be posted until the following work day.

4. At [illegible] - pay your bill at EPB, pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee bank location (net payments only).

5. [illegible] - have your bill automatically debited from your checking account each month via electronic bank draft. No stamps, no worries, no hurrying to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through Speedpay,

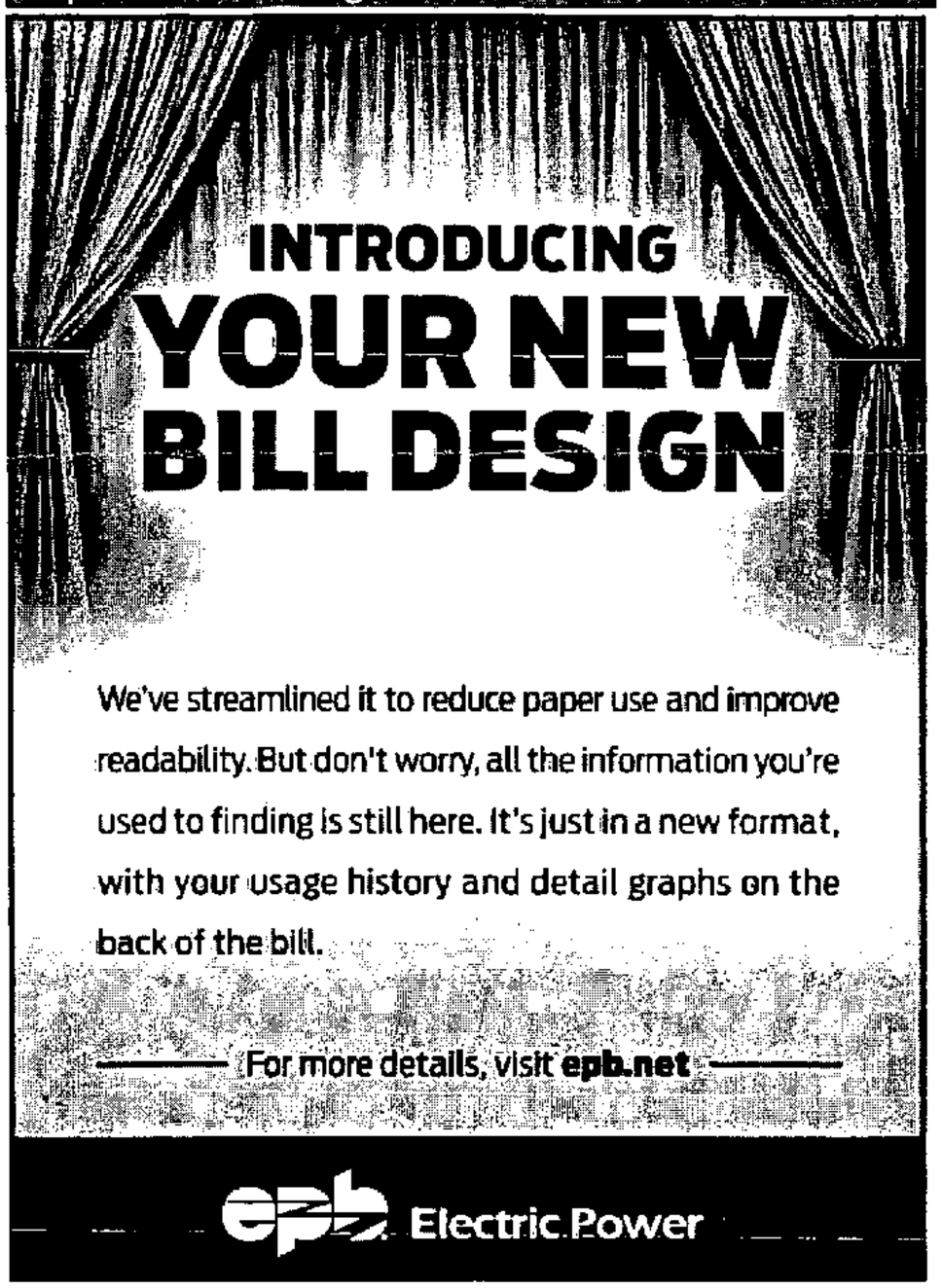
AW900276121 4522000430288888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 260-0027.000
Customer Name: Tennessee American Water Co
Service Address: 1101 Broad St.
Bldg
Chattanooga, TN 37402
Rate Class: GSA/GPS >50 <1000KW

6284

Important Messages



Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		2,453.02
Sales Tax		171.71
Total New Charges	**$**	**2,624.73**
Total Balance Due	**$**	**2,624.73**
Payment Due Date		Jul 08, 2011

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 260-0027.000

Total Due By July 08, 2011	**$**	**2,624.73**
After Due Date Pay	**$**	**2,659.26**

6284 0.6290 MB 0.390 22 49 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

SNET
JUN 27 2011
REC'D

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

1026000270004002659260026247310

Customer S AW900276121 452200043028888

www.epb.net **Electric Power Acct:** 260-0027.000 6284

Statement of Usage

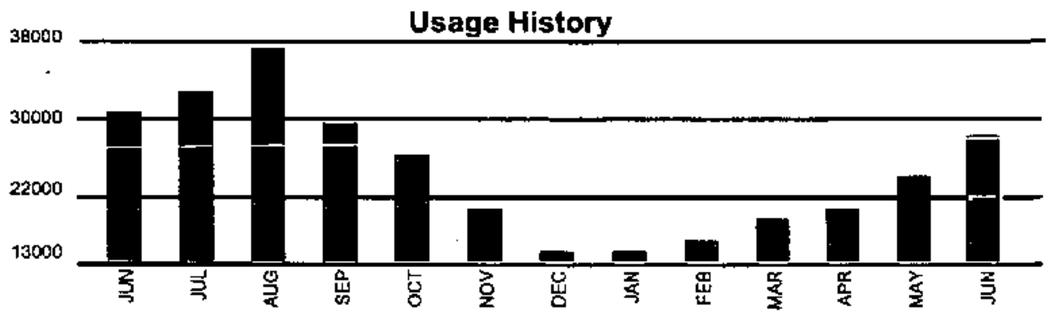
Meter Number		254284
New KWH Meter Reading - Actual	06/21/2011	6511
Previous KWH Meter Reading - Actual	05/20/2011	6337
Difference		174
Multiplier		160
Total KWH Used This Period		27840
Meter Number		254284
New KW Meter Reading - Actual	06/21/2011	0.415
Previous KW Meter Reading - Actual	05/20/2011	0.000
Difference		0.415
Multiplier		160
Total KW Used This Period		66.400

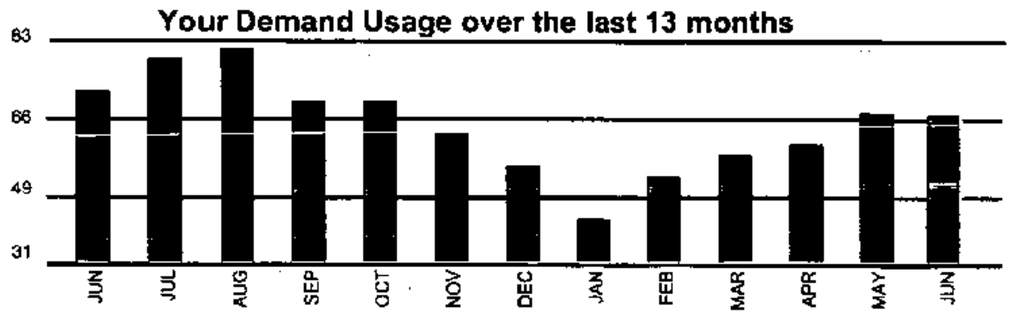
Statement of Account History

Previous Balance	$	2,270.96
Payment Received 06/08/11		2,270.96CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.0757		1,135.50
Usage Charge	12840 kWh @ $0.03079		395.34
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	16.400 kW @ $14.04		230.26
Fuel Cost Adjustment			682.02
Sales Tax			171.71
Total Current Charges		$	2,624.73
	Total Due	$	2,624.73





CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL:

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900281626 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 260-0027.000 6317
Customer Name: Tennessee American Water Co
Service Address: 1101 Broad St.
Bldg
Chattanooga, TN 37402
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)

Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		2,725.46
Sales Tax		190.78
Total New Charges	**$**	**2,916.24**
Total Balance Due	**$**	**2,916.24**
Payment Due Date		**Aug 09, 2011**

SNET
JUL 28 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 260-0027.000

Total Due By August 09, 2011	**$**	**2,916.24**
After Due Date Pay	**$**	**2,953.49**

6317 0.6290 MB 0.390 22 48 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10260002700040029534900291624 3 0

Customer S AW900281626 4522000430288888

www.epb.net 6317

Statement of Usage

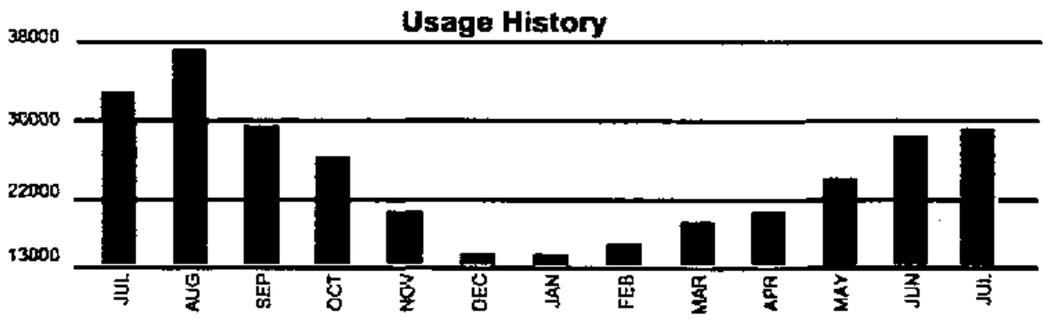
Meter Number		254284
New KWH Meter Reading - Actual	07/21/2011	6692
Previous KWH Meter Reading - Actual	06/21/2011	6511
Difference		181
Multiplier		160
Total KWH Used This Period		28960
Meter Number		254284
New KW Meter Reading - Actual	07/21/2011	0.415
Previous KW Meter Reading - Actual	06/21/2011	0.000
Difference		0.415
Multiplier		160
Total KW Used This Period		66.400

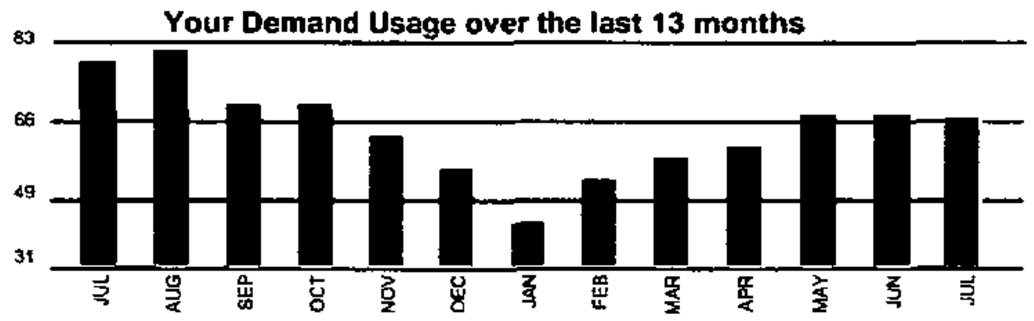
Statement of Account History

Previous Balance	$	2,624.73
Payment Received 07/06/11		2,624.73CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08072		1,210.80
Usage Charge	13960 kWh @ $0.03355		468.35
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	16.400 kW @ $14.04		230.26
Fuel Cost Adjustment			806.15
Sales Tax			190.78
Total Current Charges		$	2,916.24
	Total Due	$	2,916.24





CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900287212 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 260-0027.000 6334
Customer Name: Tennessee American Water Co
Service Address: 1101 Broad St.
Bldg
Chattanooga, TN 37402
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Help struggling local families get the basic utilities they need

No one should have to go without essentials like power or water. But in these tough times, many Chattanooga families are struggling just to afford the basics. You can help by donating to **Power Share.**

Simply add $1 to your EPB bill, or make a one-time donation or monthly pledge online at epb.net.

Your contribution will go directly to United Way 211, an outreach program that qualifies and distributes 100% of donated funds to those who need it most.

For more information, visit **epb.net/about** and click **Power Share.**

Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		2,749.94
Sales Tax		192.50
Total New Charges	**$**	**2,942.44**
Total Balance Due	**$**	**2,942.44**
Payment Due Date		**Sep 08, 2011**

SNET
AUG 29 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 260-0027.000

Total Due By September 08, 2011	**$**	**2,942.44**
After Due Date Pay	**$**	**2,979.94**

6334 0.6290 MB 0.390 22 47 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

1026000270004002979940029424480 0

Customer S AW900287212 452200043028888

www.epb.net **Electric Power Acct:** 260-0027.000 6334

Statement of Usage

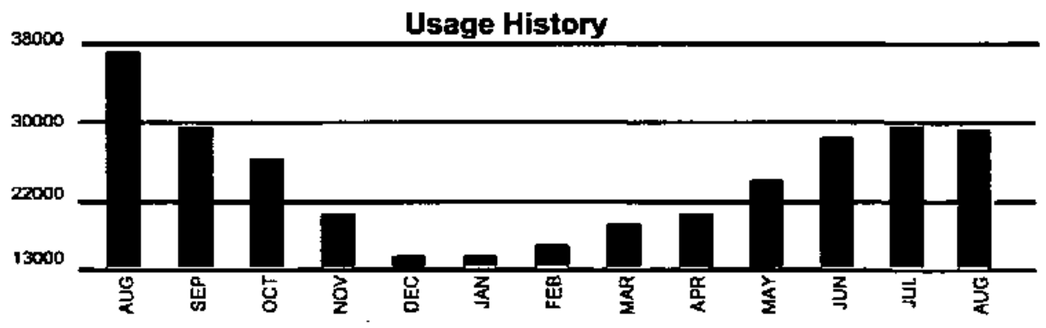
Meter Number		254284
New KWH Meter Reading - Actual	08/19/2011	6873
Previous KWH Meter Reading - Actual	07/21/2011	6692
Difference		181
Multiplier		160
Total KWH Used This Period		28960
Meter Number		254284
New KW Meter Reading - Actual	08/19/2011	0.419
Previous KW Meter Reading - Actual	07/21/2011	0.000
Difference		0.419
Multiplier		160
Total KW Used This Period		67.040

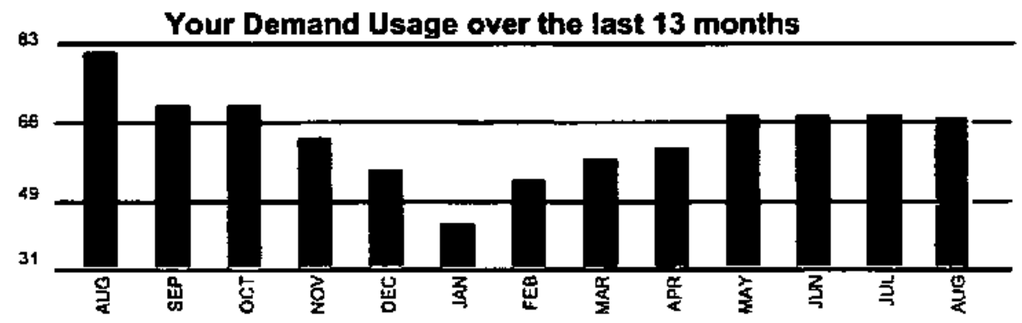
Statement of Account History

Previous Balance	$	2,916.24
Payment Received 08/04/11		2,916.24 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08072		1,210.80
Usage Charge	13960 kWh @ $0.03355		468.35
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	17.040 kW @ $14.04		239.24
Fuel Cost Adjustment			821.65
Sales Tax			192.50
Total Current Charges		$	2,942.44
	Total Due	$	2,942.44





CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900292031 452200043028888

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 260-0027.000 6275
Customer Name: Tennessee American Water Co
Service Address: 1101 Broad St.
Bldg
Chattanooga, TN 37402
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Save time. Pay online.

It's easy and hassle-free—just go to **epb.net**, click on **Pay Your Bill** to login.

- **Request a payment extension**
- **Pay your bill**
- **Set up automatic payments**

epb Electric Power

For your internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFI.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		2,809.15
Sales Tax		196.64
Total New Charges	**$**	**3,005.79**
Total Balance Due	**$**	**3,005.79**
Payment Due Date		**Oct 07, 2011**

SNET
SEP 2 5 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Electric Power Acct: 260-0027.000

Total Due By October 07, 2011	**$**	**3,005.79**
After Due Date Pay	**$**	**3,043.88**

6275 0.6290 MB 0.390 22 47 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

1026000270004003043880030057795 0

Customer S AW900292031 452200043028888

www.epb.net Electric Power Acct: 260-0027.000 6275

Statement of Usage

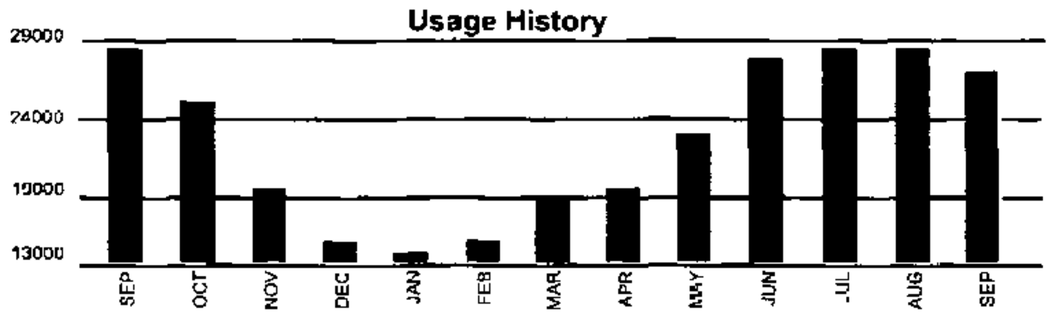
Meter Number		254284
New KWH Meter Reading - Actual	09/19/2011	7044
Previous KWH Meter Reading - Actual	08/19/2011	6873
Difference		171
Multiplier		160
Total KWH Used This Period		27360
Meter Number		254284
New KW Meter Reading - Actual	09/19/2011	0.499
Previous KW Meter Reading - Actual	08/19/2011	0.000
Difference		0.499
Multiplier		160
Total KW Used This Period		79.840

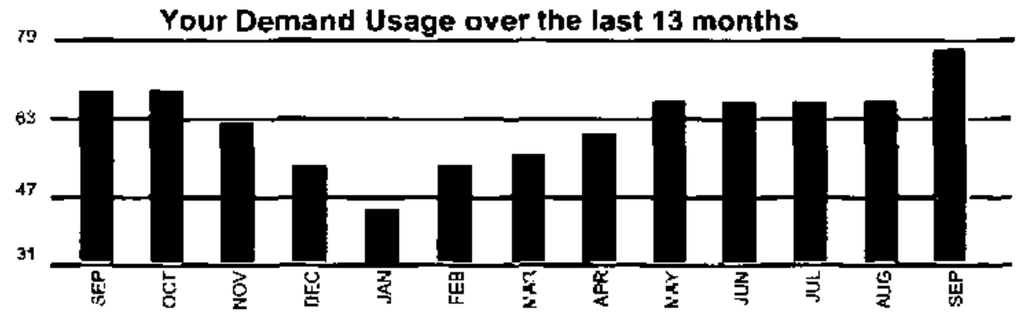
Statement of Account History

Previous Balance	$	2,942.44
Payment Received 09/01/11		2,942.44CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08072		1,210.80
Usage Charge	12360 kWh @ $0.03355		414.68
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	29.840 kW @ $14.04		418.95
Fuel Cost Adjustment			754.82
Sales Tax			196.64
Total Current Charges		$	3,005.79
	Total Due	$	3,005.79





CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900296914 45220004302888 8

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 260-0027.000 6252
Customer Name: Tennessee American Water Co
Service Address: 1101 Broad St.
Bldg
Chattanooga, TN 37402
Rate Class: GSA/GPS >50 <1000KW

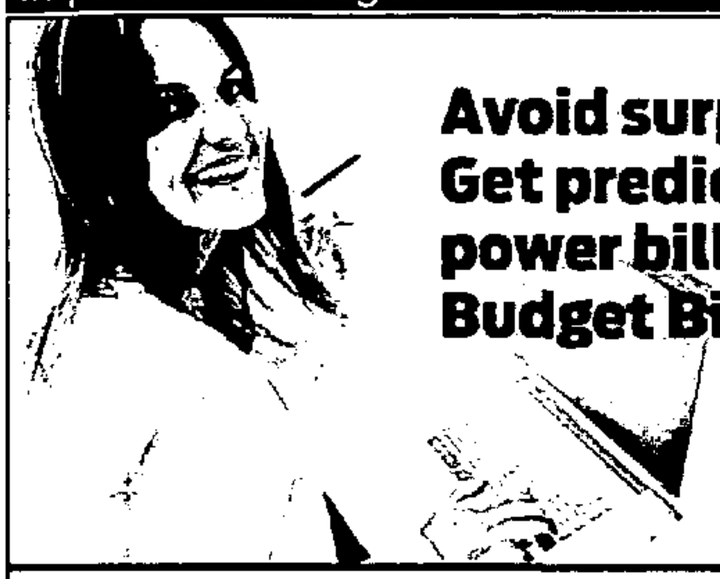
Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		1,976.63
Sales Tax		138.36
Total New Charges	**$**	**2,114.99**
Total Balance Due	**$**	**2,114.99**
Payment Due Date		Nov 05, 2011

Important Messages



Avoid surprises. Get predictable power bills with Budget Billing.

- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

SNET
OCT 24 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 260-0027.000

Total Due By November 05, 2011	**$**	**2,114.99**
After Due Date Pay	**$**	**2,144.76**

6252 0.6290 MB 0.390 22 50 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10260002700040021447600211499 6 0

Customer Se AW900296914 452200043028888

www.epb.net 6252

Statement of Usage

Meter Number		254284
New KWH Meter Reading - Actual	10/19/2011	7169
Previous KWH Meter Reading - Actual	09/19/2011	7044
Difference		125
Multiplier		160
Total KWH Used This Period		20000
Meter Number		254284
New KW Meter Reading - Actual	10/19/2011	0.344
Previous KW Meter Reading - Actual	09/19/2011	0.000
Difference		0.344
Multiplier		160
Total KW Used This Period		55.040

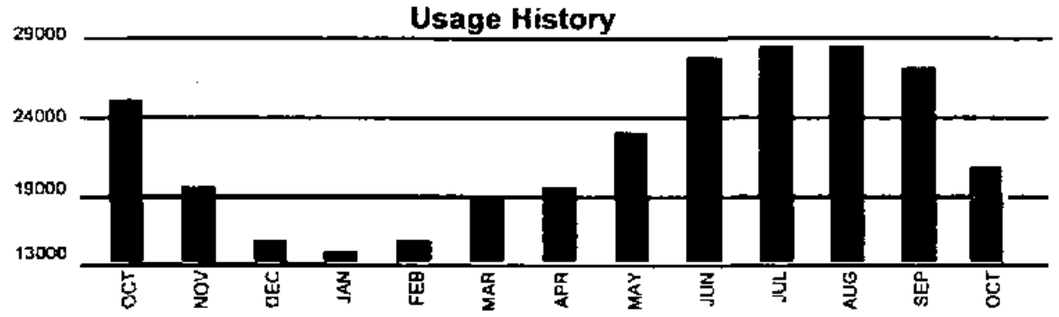
Statement of Account History

Previous Balance	$	3,005.79
Payment Received 10/04/11		3,005.79CR
Balance Forward	$	0.00

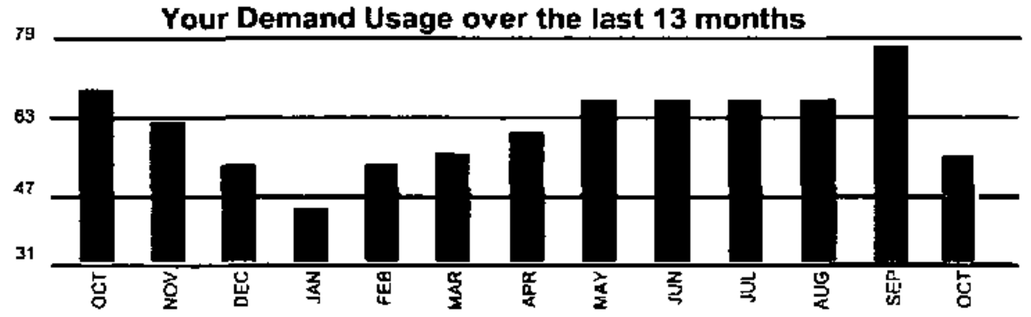
Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08256		1,238.40
Usage Charge	5000 kWh @ $0.0343		171.50
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	5.040 kW @ $14.38		72.48
Fuel Cost Adjustment			484.35
Sales Tax			138.36
Total Current Charges		$	2,114.99
	Total Due	$	2,114.99

Usage History



Your Demand Usage over the last 13 months



CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900302410 452200043028888

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 260-0027.000 6344
Customer Name: Tennessee American Water Co
Service Address: 1101 Broad St.
Bldg
Chattanooga, TN 37402
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

epb Electric Power

For your Internet, television, and telephone needs...

epb Fiber Optics

Learn more at **epbFI.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		1,760.34
Sales Tax		123.22
Total New Charges	**$**	**1,883.56**
Total Balance Due	**$**	**1,883.56**
Payment Due Date		**Dec 07, 2011**

SNET
NOV 25 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Electric Power Acct: 260-0027.000

Total Due By December 07, 2011	**$**	**1,883.56**
After Due Date Pay	**$**	**1,911.16**

6344 0.6290 MB 0.390 22 54 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10260002700040019111600188356 6

Customer S AW900302410 452200043028888

www.epb.net **Electric Power Acct:** 260-0027.000 6344

Statement of Usage

Meter Number		254284
New KWH Meter Reading - Actual	11/18/2011	7278
Previous KWH Meter Reading - Actual	10/19/2011	7169
Difference		109
Multiplier		160
Total KWH Used This Period		17440
Meter Number		254284
New KW Meter Reading - Actual	11/18/2011	0.319
Previous KW Meter Reading - Actual	10/19/2011	0.000
Difference		0.319
Multiplier		160
Total KW Used This Period		51.040

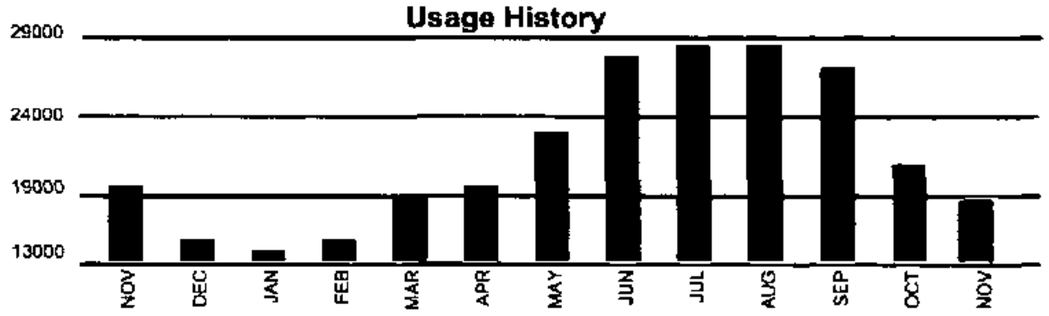
Statement of Account History

Previous Balance	$	2,114.99
Payment Received 11/02/11		2,114.99CR
Balance Forward	$	0.00

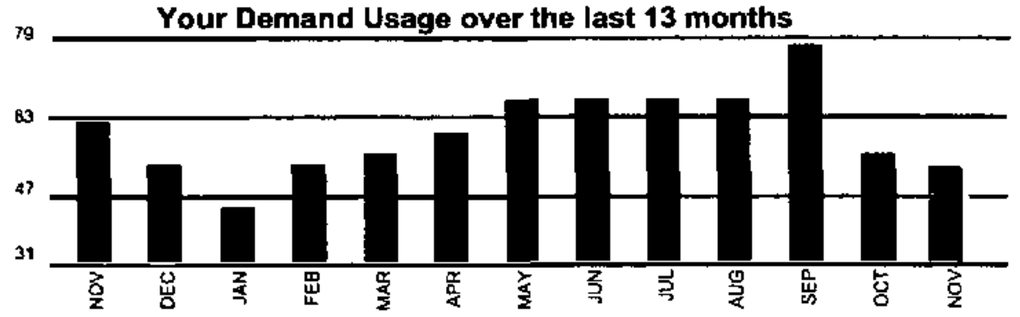
Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08256		1,238.40
Usage Charge	2440 kWh @ $0.0343		83.69
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	1.040 kW @ $14.38		14.96
Fuel Cost Adjustment			413.39
Sales Tax			123.22
Total Current Charges		$	1,883.56
	Total Due	$	1,883.56

Usage History



Your Demand Usage over the last 13 months



CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Billing Date: December 21, 2011 Page 1 of 2
Electric Power Acct: 260-0027.000 6308
Customer Name: Tennessee American Water Co
Service Address: 1101 Broad St.
Bldg
Chattanooga, TN 37402
Rate Class: GSA/GPS >50 <1000KW

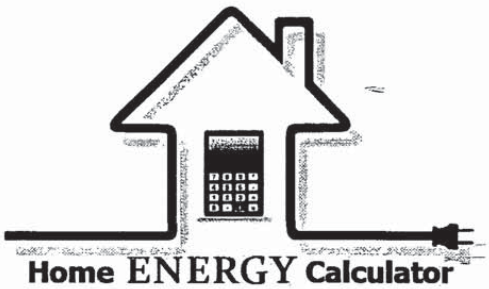
Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		1,705.10
Sales Tax		119.36
Total New Charges	**$**	**1,824.46**
Total Balance Due	**$**	**1,824.46**
Payment Due Date		Jan 05, 2012

Important Messages



Home ENERGY Calculator

and other money-saving tools at epb.net

Your EPB electric rates are among the lowest in the entire country.

Still, you can lower your power bills even more by using our home energy calculator and other tools at epb.net!

Home energy savings tools
Free energy audits
Tips for saving energy

Visit www.epb.net

epb Electric Power Learn more at epb.net

epb Fiber Optics Learn more at epbFi.com

SNET
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If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 260-0027.000

Total Due By January 05, 2012	**$**	**1,824.46**
After Due Date Pay	**$**	**1,851.51**

6308 0.6290 MB 0.390 22 54 3
#BWNLYVB **********AUTO**MIXED AADC 373

Amount Enclosed $ _____

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

1026000270004001851510018244 66 0

Customer Service 423-648-1EPB(1372)
www.epb.net

Billing Date: December 21, 2011
Electric Power Acct: 260-0027.000

6308

Statement of Usage

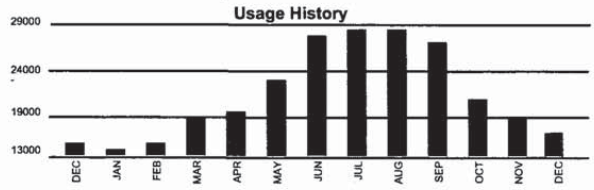
Meter Number		254284
New KWH Meter Reading - Actual	12/19/2011	7379
Previous KWH Meter Reading - Actual	11/18/2011	7278
Difference		101
Multiplier		160
Total KWH Used This Period		16160
Meter Number		254284
New KW Meter Reading - Actual	12/19/2011	0.309
Previous KW Meter Reading - Actual	11/18/2011	0.000
Difference		0.309
Multiplier		160
Total KW Used This Period		49.440

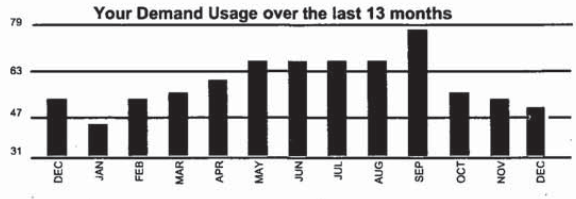
Statement of Account History

Previous Balance	$	1,883.56
Payment Received 12/01/11		1,883.56CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08256		1,238.40
Usage Charge	1160 kWh @ $0.0343		39.79
Demand Charge	49.440 kW @ No Charge		0.00
Fuel Cost Adjustment			417.01
Sales Tax			119.36
Total Current Charges		$	1,824.46
	Total Due	$	1,824.46





CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900249675 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 242-1243.000 8701
Customer Name: Tennessee American Water Co
Service Address: 1218 Panorama Dr
Other Pump Sta
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
295754	KWH	12/16/10	01/15/11	125	143	18	100	1800
295754	KW	12/16/10	01/15/11	0.000	0.051	0.051	100	5.100

Current Charges			
Customer Charge		$	9.90
Usage Charge	1800 kWh @ $0.09499	$	170.99
Demand Charge	11.010 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	10.28
Sales Tax		$	13.38
Total Current Charges		$	204.55

Previous Account History		
Previous Balance	$	171.02
Payment Received 12/30/10	$	171.02CR
Balance Forward	$	0.00

Please Pay By February 05, 2011

Total Due	$	204.55

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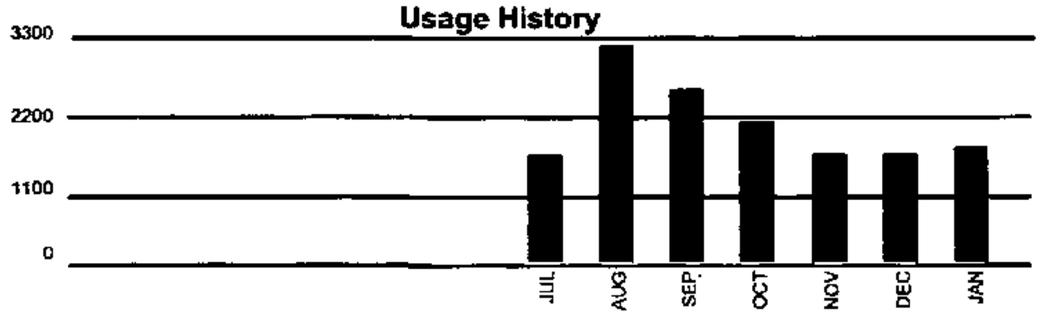
Usage History



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	1800	$ 191.17	$ 6.37
Last Month	29	1500	$ 159.83	$ 5.51
Last Year				

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

8701 0.6290 MB 0.382 30 11 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 242-1243.000

Total Due By February 05, 2011	$	204.55
After Due Date Pay	$	214.11

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10242124300030002141100020455 1 0

AW900249675 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call:
423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900253929 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 242-1243.000 8702
Customer Name: Tennessee American Water Co
Service Address: 1218 Panorama Dr
Other Pump Sta
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
295754	KWH	01/15/11	02/15/11	143	159	16	100	1600
295754	KW	01/15/11	02/15/11	0.000	0.048	0.048	100	4.800

Current Charges

Customer Charge		$	9.90
Usage Charge	1600 kWh @ $0.09499	$	151.98
Demand Charge	11.010 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	7.26
Sales Tax		$	11.84
Total Current Charges		$	180.98

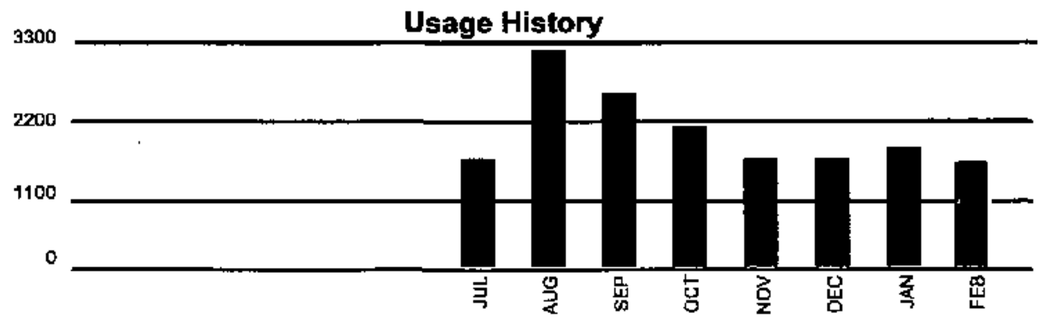
Please Pay By March 05, 2011

Total Due $ 180.98

Previous Account History

Previous Balance	$	204.55
Payment Received 02/02/11	$	204.55CR
Balance Forward	$	0.00

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	1600	$ 169.14	$ 5.46
Last Month	30	1800	$ 191.17	$ 6.37
Last Year				

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 242-1243.000

Total Due By March 05, 2011	**$**	**180.98**
After Due Date Pay	**$**	**189.44**

Amount Enclosed $ _____

8702 0.6290 MB 0.382 30 11 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

REC'D
FEB 22 2011
SNET

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10242124300030001894400018O988 0

AW900253929 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

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Power Share

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Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900259505 45220004302888 8773

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 242-1243.000
Customer Name: Tennessee American Water Co
Service Address: 1218 Panorama Dr
Other Pump Sta
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
295754	KWH	02/15/11	03/17/11	159	174	15	100	1500
295754	KW	02/15/11	03/17/11	0.000	0.063	0.063	100	6.300

Current Charges

Customer Charge		$	9.90
Usage Charge	1500 kWh @ $0.09499	$	142.49
Demand Charge	11.010 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	9.59
Sales Tax		$	11.34
Total Current Charges		$	173.32

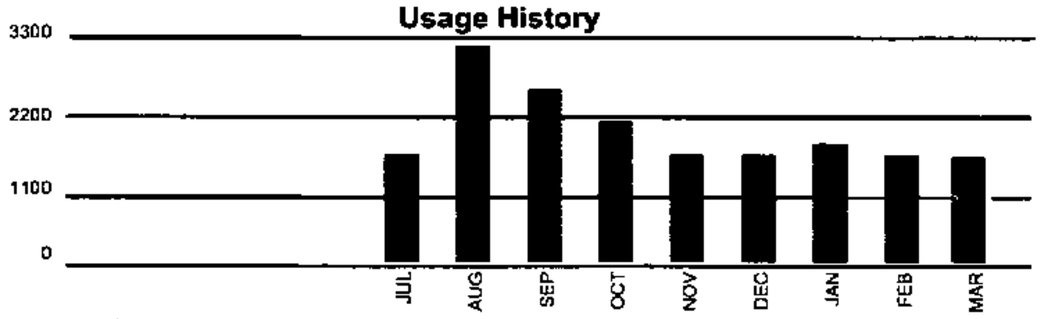
Previous Account History

Previous Balance	$	180.98
Payment Received 03/04/11	$	180.98CR
Balance Forward	$	0.00

Please Pay By April 05, 2011

Total Due $ 173.32

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	1500	$ 161.98	$ 5.40
Last Month	31	1600	$ 169.14	$ 5.45
Last Year				

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 242-1243.000

Total Due By April 05, 2011	**$**	**173.32**
After Due Date Pay	**$**	**181.42**

8773 0.6290 MB 0.382 31 7 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

SNET
MAR 2 4 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10242124300030001814200017332 3 0

AW900259505 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900264973 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 242-1243.000 8747
Customer Name: Tennessee American Water Co
Service Address: 1218 Panorama Dr
Other Pump Sta
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
295754	KWH	03/17/11	04/18/11	174	192	18	100	1800
295754	KW	03/17/11	04/18/11	0.000	0.060	0.060	100	6.000

Current Charges

Customer Charge		$	9.90
Usage Charge	1800 kWh @ $0.0757	$	136.26
Demand Charge	11.010 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	44.57
Sales Tax		$	13.35
Total Current Charges		$	204.08

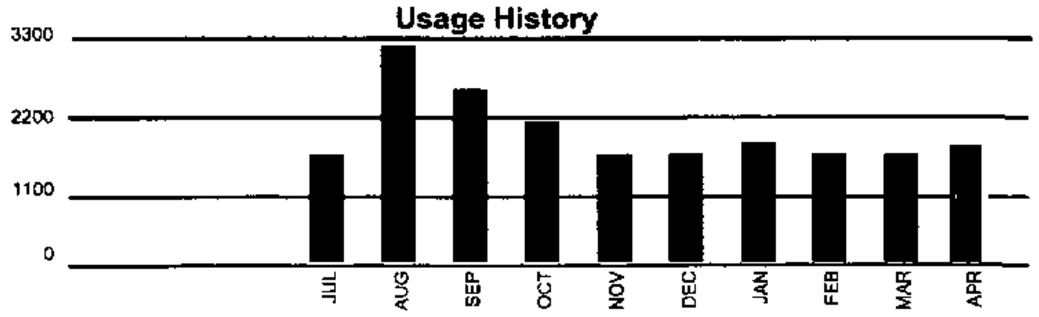
Please Pay By May 05, 2011

Total Due	**$**	**204.08**

Previous Account History

Previous Balance	$	173.32
Payment Received 03/31/11	$	173.32CR
Balance Forward	$	0.00

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	1800	$ 190.73	$ 5.96
Last Month	30	1500	$ 161.98	$ 5.39
Last Year				

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

SNET
APR 25 2011
REC'D

8747 0.6290 MB 0.390 31 4 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 242-1243.000

Total Due By May 05, 2011	**$**	**204.08**
After Due Date Pay	**$**	**213.62**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10242124300030002136200020408 5 0

AW900264973 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900270228 452200043028888

epb Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 242-1243.000 8672
Customer Name: Tennessee American Water Co
Service Address: 1218 Panorama Dr
Other Pump Sta
Chattanooga, TN 37421
Rate Class: COMMERCIAL

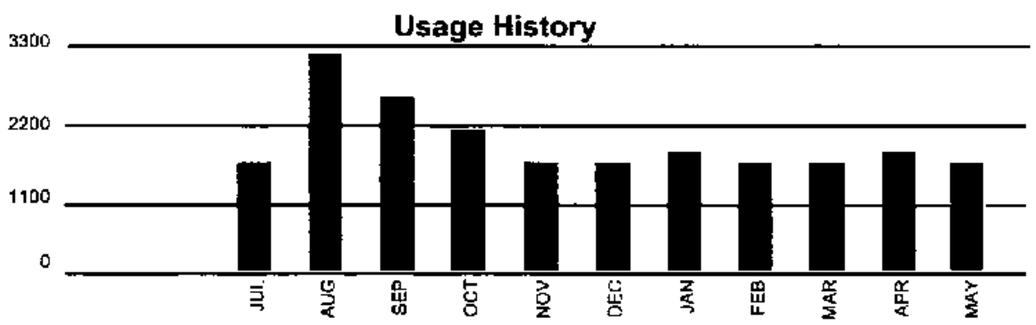
Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
295754	KWH	04/18/11	05/18/11	192	208	16	100	1600
295754	KW	04/18/11	05/18/11	0.000	0.052	0.052	100	5.200

Current Charges			
Customer Charge		$	9.90
Usage Charge	1600 kWh @ $0.0757	$	121.12
Demand Charge	11.010 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	39.12
Sales Tax		$	11.91
Total Current Charges		$	182.05

Previous Account History		
Previous Balance	$	204.08
Payment Received 05/03/11	$	204.08 CR
Balance Forward	$	0.00

Please Pay By June 04, 2011

Total Due	$	182.05



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	1600	$ 170.14	$ 5.67
Last Month	32	1800	$ 190.73	$ 5.96
Last Year				

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

epb Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 242-1243.000

Total Due By June 04, 2011	$	182.05
After Due Date Pay	$	190.56

8672 0.6290 MB 0.390 30 42 3
#BWNLYVB **********AUTO**MIXED AADC 373

Amount Enclosed $ _____

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
MAY 23 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10242124300030001905600018205 1 0

AW900270228 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

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You may also report an outage online at www.epb.net

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

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Power Share

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Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

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5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900275680 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 242-1243.000 8737
Customer Name: Tennessee American Water Co
Service Address: 1218 Panorama Dr
Other Pump Sta
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		240.71
Sales Tax		16.85
Total New Charges	**$**	**257.56**
Total Balance Due	**$**	**257.56**
Payment Due Date		Jul 06, 2011

SNET
JUN 24 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 242-1243.000

Total Due By July 06, 2011	**$ 257.56**
After Due Date Pay	**$ 269.60**

8737 0.6290 MB 0.390 29 45 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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Customer Se AW900275680 452200043028888

www.epb.net 8737

Statement of Usage

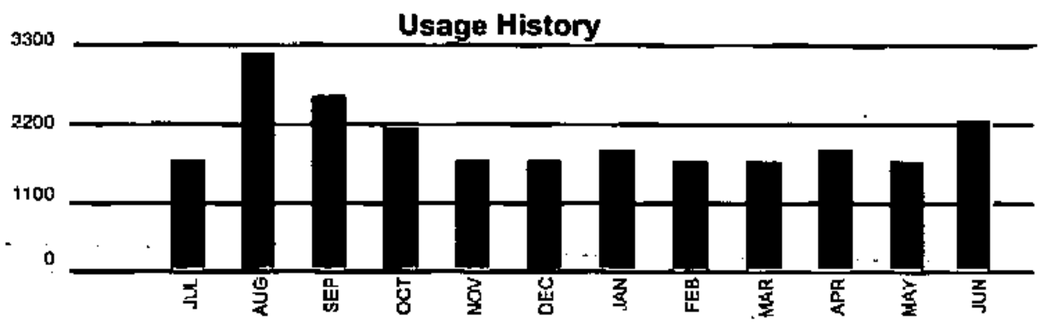
Meter Number		295754
New KWH Meter Reading - Actual	06/17/2011	231
Previous KWH Meter Reading - Actual	05/18/2011	208
Difference		23
Multiplier		100
Total KWH Used This Period		2300
Meter Number		295754
New KW Meter Reading - Actual	06/17/2011	0.067
Previous KW Meter Reading - Actual	05/18/2011	0.000
Difference		0.067
Multiplier		100
Total KW Used This Period		6.700

Statement of Account History

Previous Balance	$	182.05
Payment Received 06/02/11		182.05CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	2300 kWh @ $0.0757		174.11
Demand Charge	11.010 kW @ No Charge		0.00
Fuel Cost Adjustment			56.70
Sales Tax			16.85
Total Current Charges		$	257.56
Total Due		$	257.56



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	2300	$ 240.71	$ 8.02
Last Month	30	1600	$ 170.14	$ 5.67
Last Year				

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900281207 45220004302888 8

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 242-1243.000
Customer Name: Tennessee American Water Co
Service Address: 1218 Panorama Dr
Other Pump Sta
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference..

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)

Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		238.26
Sales Tax		16.68
Total New Charges	**$**	**254.94**
Total Balance Due	**$**	**254.94**
Payment Due Date		**Aug 05, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 242-1243.000

Total Due By August 05, 2011	**$**	**254.94**
After Due Date Pay	**$**	**266.85**

8645 0.6290 MB 0.390 30 43 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
JUL 25 2011
REC'D

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10242124300030002668500025494 9 0

Customer S AW900281207 452200043028888

Statement of Usage

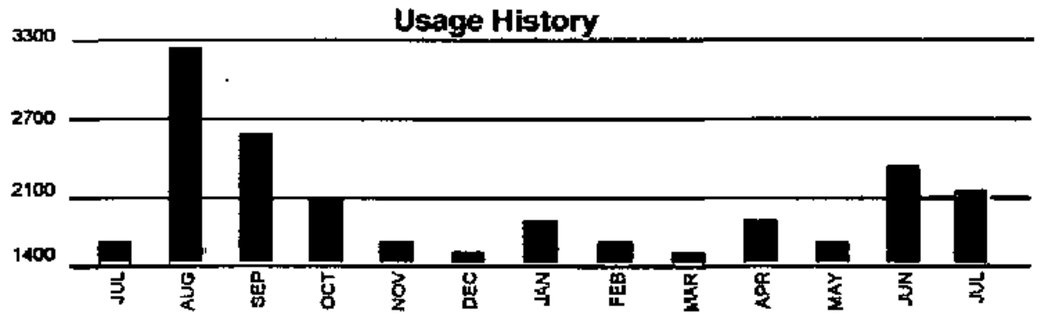
Meter Number		295754
New KWH Meter Reading - Actual	07/18/2011	252
Previous KWH Meter Reading - Actual	06/17/2011	231
Difference		21
Multiplier		100
Total KWH Used This Period		2100
Meter Number		295754
New KW Meter Reading - Actual	07/18/2011	0.058
Previous KW Meter Reading - Actual	06/17/2011	0.000
Difference		0.058
Multiplier		100
Total KW Used This Period		5.800

Statement of Account History

Previous Balance	$	257.56
Payment Received 07/01/11		257.56CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	2100 kWh @ $0.08072		169.52
Demand Charge	11.010 kW @ No Charge		0.00
Fuel Cost Adjustment			58.84
Sales Tax			16.68
Total Current Charges		$	254.94
Total Due		$	254.94



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	2100	$ 238.26	$ 7.69
Last Month	30	2300	$ 240.71	$ 8.02
Last Year	28	1600	$ 168.60	$ 6.02

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900286556 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 242-1243.000 8701
Customer Name: Tennessee American Water Co
Service Address: 1218 Panorama Dr
Other Pump Sta
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Important Messages

Help struggling local families get the basic utilities they need

No one should have to go without essentials like power or water. But in these tough times, many Chattanooga families are struggling just to afford the basics. You can help by donating to **Power Share.**

Simply add $1 to your EPB bill, or make a one-time donation or monthly pledge online at epb.net.

Your contribution will go directly to United Way 211, an outreach program that qualifies and distributes 100% of donated funds to those who need it most.

For more information, visit **epb.net/about** and click **Power Share.**

Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		304.96
Sales Tax		21.35
Total New Charges	**$**	**326.31**
Total Balance Due	**$**	**326.31**
Payment Due Date		**Sep 06, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 242-1243.000

Total Due By September 06, 2011	**$**	**326.31**
After Due Date Pay	**$**	**339.36**

8701 0.6290 MB 0.390 30 44 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
AUG 25 2011
REC'D

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10242124300030003393600032631 5 0

Customer S AW900286556 452200043028888

www.epb.net **Electric Power Acct:** 242-1243.000 8701

Statement of Usage

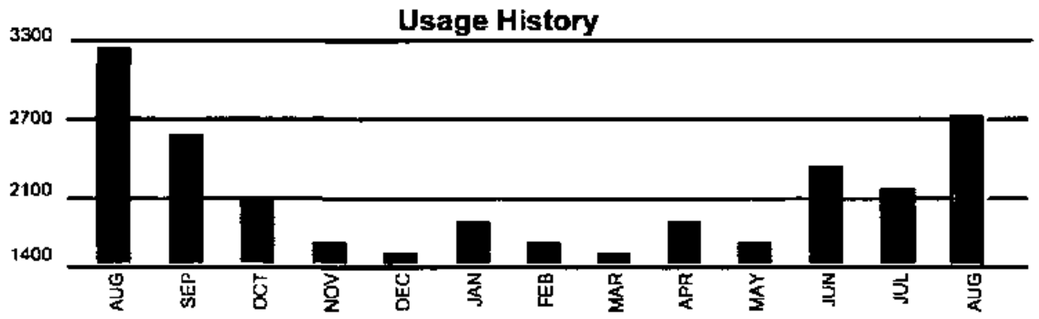
Meter Number		295754
New KWH Meter Reading - Actual	08/17/2011	279
Previous KWH Meter Reading - Actual	07/18/2011	252
Difference		27
Multiplier		100
Total KWH Used This Period		2700
Meter Number		295754
New KW Meter Reading - Actual	08/17/2011	0.069
Previous KW Meter Reading - Actual	07/18/2011	0.000
Difference		0.069
Multiplier		100
Total KW Used This Period		6.900

Statement of Account History

Previous Balance	$	254.94
Payment Received 07/30/11		254.94 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	2700 kWh @ $0.08072		217.95
Demand Charge	6.900 kW @ No Charge		0.00
Fuel Cost Adjustment			77.11
Sales Tax			21.35
Total Current Charges		$	326.31
	Total Due	$	326.31



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	2700	$ 304.96	$ 10.17
Last Month	31	2100	$ 238.26	$ 7.68
Last Year	30	3300	$ 340.83	$ 11.36

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900291456 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 242-1243.000 8678
Customer Name: Tennessee American Water Co
Service Address: 1218 Panorama Dr
Other Pump Sta
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Important Messages

Save time. Pay online.

It's easy and hassle-free—just go to **epb.net**, click on **Pay Your Bill** to login.

- **Request a payment extension**
- **Pay your bill**
- **Set up automatic payments**

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFI.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		270.25
Sales Tax		18.92
Total New Charges	**$**	**289.17**
Total Balance Due	**$**	**289.17**
Payment Due Date		**Oct 05, 2011**

SNET
SEP 23 2011
REC'D

If you have questions about your service, please call us at (423) 648-1FPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 242-1243.000

Total Due By October 05, 2011	**$**	**289.17**
After Due Date Pay	**$**	**301.87**

8678 0.6290 MB 0.390 29 41 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10242124300030003018700028917 7 0

Customer Servi AW900291456 452200043028888

www.epb.net **Electric Power Acct: 242-1215.000** 8678

Statement of Usage

Meter Number		295754
New KWH Meter Reading - Actual	09/15/2011	303
Previous KWH Meter Reading - Actual	08/17/2011	279
Difference		24
Multiplier		100
Total KWH Used This Period		2400
Meter Number		295754
New KW Meter Reading - Actual	09/15/2011	0.099
Previous KW Meter Reading - Actual	08/17/2011	0.000
Difference		0.099
Multiplier		100
Total KW Used This Period		9.900

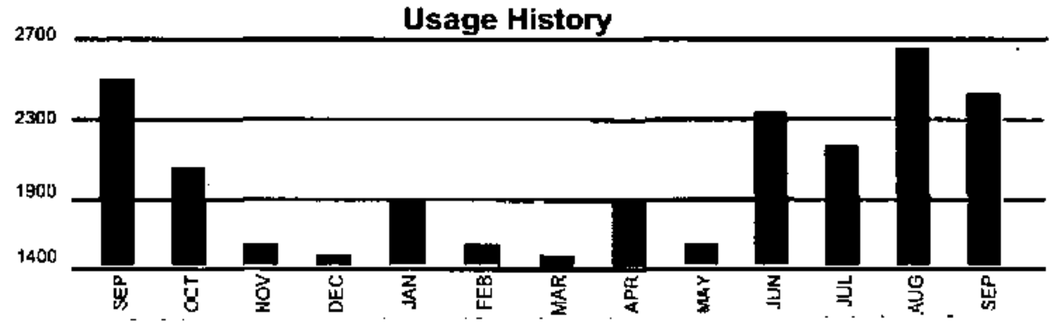
Statement of Account History

Previous Balance	$	326.31
Payment Received 09/01/11		326.31 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	2400 kWh @ $0.08072		193.73
Demand Charge	9.900 kW @ No Charge		0.00
Fuel Cost Adjustment			66.62
Sales Tax			18.92
Total Current Charges		$	289.17
	Total Due	$	289.17

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	2400	$ 270.25	$ 9.32
Last Month	30	2700	$ 304.96	$ 10.16
Last Year	30	2500	$ 264.56	$ 8.81

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900296917 45220004302888 8

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 242-1243.000
Customer Name: Tennessee American Water Co
Service Address: 1218 Panorama Dr
Other Pump Sta
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Important Messages

Avoid surprises. Get predictable power bills with Budget Billing.

- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		223.62
Sales Tax		15.65
Total New Charges	**$**	**239.27**
Total Balance Due	**$**	**239.27**
Payment Due Date		Nov 03, 2011

SNET
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REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 242-1243.000

Total Due By November 03, 2011	**$**	**239.27**
After Due Date Pay	**$**	**250.45**

8597 0.6290 MB 0.390 29 43 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10242124300030002504500023927 8 0

Customer S AW900296917 452200043028888

www.epb.net Electric Power Acct: 242-1243.000 8597

Statement of Usage

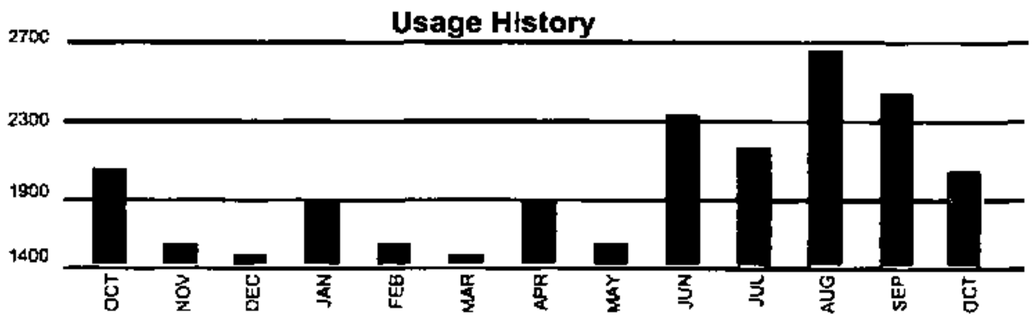
Meter Number		295754
New KWH Meter Reading - Actual	10/15/2011	323
Previous KWH Meter Reading - Actual	09/15/2011	303
Difference		20
Multiplier		100
Total KWH Used This Period		2000
Meter Number		295754
New KW Meter Reading - Actual	10/15/2011	0.083
Previous KW Meter Reading - Actual	09/15/2011	0.000
Difference		0.083
Multiplier		100
Total KW Used This Period		8.300

Statement of Account History

Previous Balance	$	289.17
Payment Received 10/04/11		289.17CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	2000 kWh @ $0.08256		165.12
Demand Charge	8.300 kW @ No Charge		0.00
Fuel Cost Adjustment			48.60
Sales Tax			15.65
Total Current Charges		$	239.27
	Total Due	$	239.27



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	2000	$ 223.62	$ 7.45
Last Month	29	2400	$ 270.25	$ 9.31
Last Year	31	2000	$ 223.36	$ 7.20

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900302064 45220004302888 8

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 217-0406.000 10131
Customer Name: Tennessee American Water Co
Service Address: 7150 E Brainerd Rd
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

Electric Power

For your Internet, television, and telephone needs.

Fiber Optics

Learn more at **epbFI.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		9.90
Sales Tax		0.15
Total New Charges	**$**	**10.05**
Total Balance Due	**$**	**10.05**
Payment Due Date		**Dec 01, 2011**

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REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 217-0406.000

Total Due By December 01, 2011	**$**	**10.05**
After Due Date Pay	**$**	**10.55**

10131 0.6290 MB 0.390 34 28 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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Customer S(AW900302064 452200043028888

www.epb.net Electric Power Acct: 217-0400.000 10131

Statement of Usage

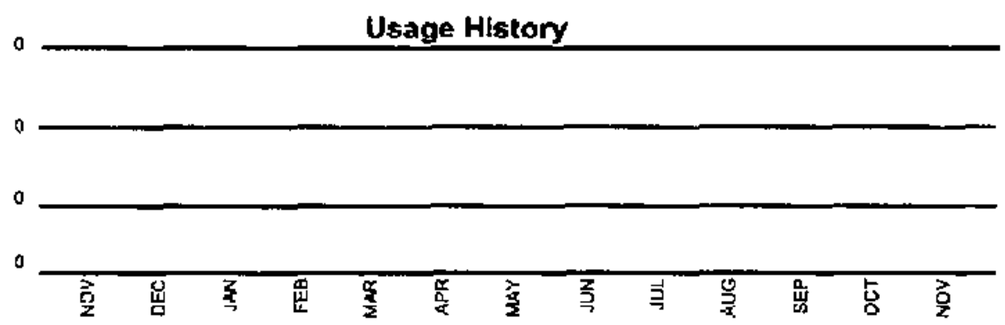
Meter Number		302933
New KWH Meter Reading - Actual	11/12/2011	22530
Previous KWH Meter Reading - Actual	10/13/2011	22530
Total KWH Used This Period		0

Statement of Account History

Previous Balance	$	10.05
Payment Received 10/27/11		10.05CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge	$	9.90
Sales Tax		0.15
Total Current Charges	$	10.05
Total Due	$	10.05



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	0	$ 9.90	$ 0.33
Last Month	30	0	$ 9.90	$ 0.33
Last Year	32	0	$ 9.90	$ 0.30

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900302027 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 242-1243.000 8564
Customer Name: Tennessee American Water Co
Service Address: 1218 Panorama Dr
Other Pump Sta
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

Electric Power

For your Internet, television, and telephone needs.

Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		190.63
Sales Tax		13.34
Total New Charges	**$**	**203.97**
Total Balance Due	**$**	**203.97**
Payment Due Date		**Dec 03, 2011**

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NOV 2 1 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 242-1243.000

Total Due By December 03, 2011	**$**	**203.97**
After Due Date Pay	**$**	**213.50**

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

8564 0.6290 MB 0.390 29 48 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

10242124300030002135000020397 5 0

Customer Se AW900302027 452200043028888

www.epb.net Electric Power Acct: 242-1243.000 8564

Statement of Usage

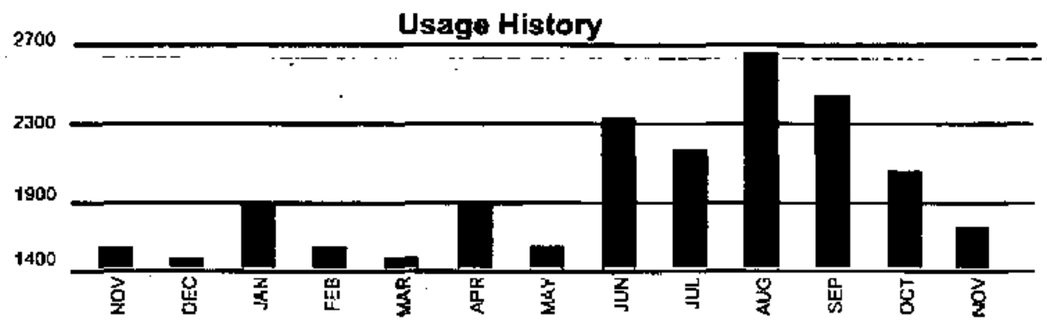
Meter Number		295754
New KWH Meter Reading - Actual	11/15/2011	340
Previous KWH Meter Reading - Actual	10/15/2011	323
Difference		17
Multiplier		100
Total KWH Used This Period		1700
Meter Number		295754
New KW Meter Reading - Actual	11/15/2011	0.054
Previous KW Meter Reading - Actual	10/15/2011	0.000
Difference		0.054
Multiplier		100
Total KW Used This Period		5.400

Statement of Account History

Previous Balance	$	239.27
Payment Received 11/01/11		239.27 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1700 kWh @ $0.08256		140.35
Demand Charge	5.400 kW @ No Charge		0.00
Fuel Cost Adjustment			40.38
Sales Tax			13.34
Total Current Charges		$	203.97
	Total Due	$	203.97



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	1700	$ 190.63	$ 6.15
Last Month	30	2000	$ 223.62	$ 7.45
Last Year	30	1600	$ 174.14	$ 5.80

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

Customer Service 423-648-1EPB(1372)
www.epb.net

Billing Date: December 15, 2011 Page 1 of 2
Electric Power Acct: 217-0406.000 10137
Customer Name: Tennessee American Water Co
Service Address: 7150 E Brainerd Rd
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		9.90
Sales Tax		0.15
Total New Charges	**$**	**10.05**
Total Balance Due	**$**	**10.05**
Payment Due Date		Dec 30, 2011

SNET
DEC 19 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at www.epb.net .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 217-0406.000

Total Due By December 30, 2011	**$**	**10.05**
After Due Date Pay	**$**	**10.55**

Amount Enclosed $ _____

10137 0.6290 MB 0.390 34 30 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

1021704060009000010550000100591 0

Customer Service 423-648-1EPB(1372)
www.epb.net

Billing Date: December 15, 2011
Electric Power Acct: 217-0406.000

10137

Statement of Usage

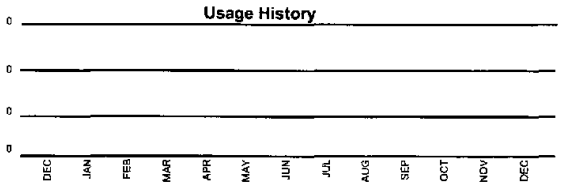
Meter Number		302933
New KWH Meter Reading - Actual	12/13/2011	22530
Previous KWH Meter Reading - Actual	11/12/2011	22530
Total KWH Used This Period		0

Statement of Account History

Previous Balance	$	10.05
Payment Received 11/29/11		10.05CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge	$	9.90
Sales Tax		0.15
Total Current Charges	$	10.05
Total Due	$	10.05



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	0	$ 9.90	$ 0.32
Last Month	30	0	$ 9.90	$ 0.33
Last Year	29	0	$ 9.90	$ 0.34

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

Customer Service 423-648-1EPB(1372)
www.epb.net

Billing Date: December 19, 2011 Page 1 of 2
Electric Power Acct: 242-1243.000 8616
Customer Name: Tennessee American Water Co
Service Address: 1218 Panorama Dr
Other Pump Sta
Chattanooga, TN 37421
Rate Class: COMMERCIAL

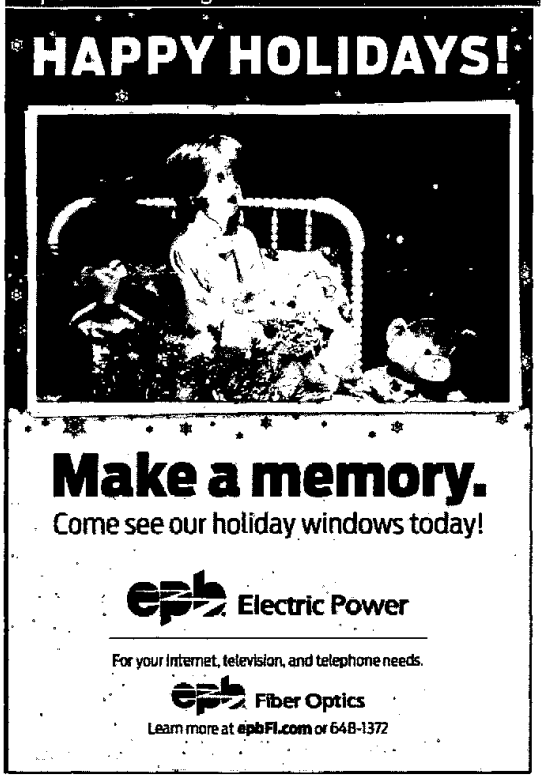
Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		172.50
Sales Tax		12.08
Total New Charges	**$**	**184.58**
Total Balance Due	**$**	**184.58**
Payment Due Date		Jan 03, 2012

Important Messages



SNET
DEC 23 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at www.epb.net

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 242-1243.000

Total Due By January 03, 2012	**$**	**184.58**
After Due Date Pay	**$**	**193.21**

Amount Enclosed $ _____

8616 0.6290 MB 0.390 29 50 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10242124300030001932100018458 4 0

Customer Service 423-648-1EPB(1372)
www.epb.net

Billing Date: December 19, 2011
Electric Power Acct: 242-1243.000

8616

Statement of Usage

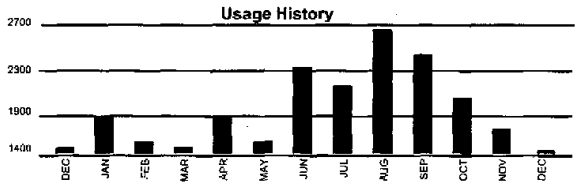
Meter Number		295754
New KWH Meter Reading - Actual	12/15/2011	355
Previous KWH Meter Reading - Actual	11/15/2011	340
Difference		15
Multiplier		100
Total KWH Used This Period		1500
Meter Number		295754
New KW Meter Reading - Actual	12/15/2011	0.039
Previous KW Meter Reading - Actual	11/15/2011	0.000
Difference		0.039
Multiplier		100
Total KW Used This Period		3.900

Statement of Account History

Previous Balance	$	203.97
Payment Received 11/29/11		203.97CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1500 kWh @ $0.08256		123.85
Demand Charge	3.900 kW @ No Charge		0.00
Fuel Cost Adjustment			38.75
Sales Tax			12.08
Total Current Charges		$	184.58
	Total Due	$	184.58



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	1500	$ 172.50	$ 5.75
Last Month	31	1700	$ 190.63	$ 6.14
Last Year	29	1500	$ 159.83	$ 5.51

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900248183 452200042628888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 147-1290.001 7883
Customer Name: Tennessee American Water Co
Service Address: 1636 Pine Breeze Rd
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
256688	KWH	12/07/10	01/07/11	247	255	8	320	2560
256688	KW	12/07/10	01/07/11	0.000	0.035	0.035	320	11.200

Current Charges

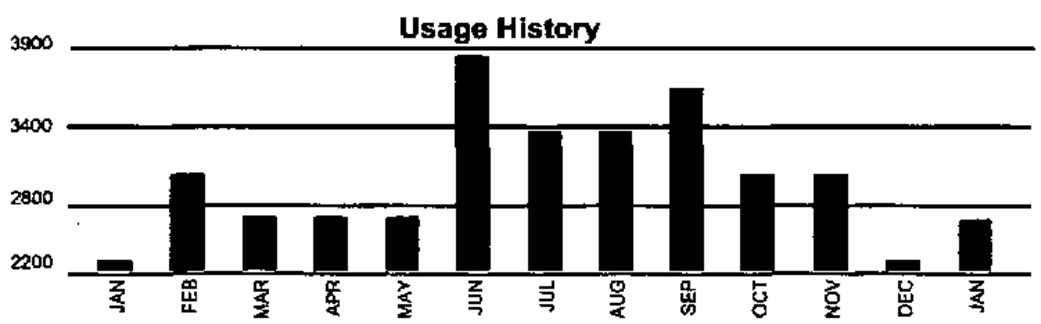
Customer Charge		$	9.90
Usage Charge	2560 kWh @ $0.09499	$	243.17
Demand Charge	11.200 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	14.62
Sales Tax		$	4.02
Total Current Charges		$	271.71

Please Pay By January 25, 2011

Total Due	**$**	**271.71**

Previous Account History

Previous Balance	$	237.29
Payment Received 12/17/10	$	237.29CR
Balance Forward	$	0.00



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	2560	$ 267.69	$ 8.64
Last Month	29	2240	$ 233.78	$ 8.06
Last Year	31	2240	$ 204.01	$ 6.58

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 147-1290.001

Total Due By January 25, 2011	**$**	**271.71**
After Due Date Pay	**$**	**284.39**

Amount Enclosed $ _____

7883 0.6290 MB 0.382 25 55 13
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

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Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10147129000190002843900027171 9 0

AW900248183 452200042628888

IMPORTANT CUSTOMER INFORMATION

[illegible] emergency)

[illegible] power interruptions or ask for emergency services call 423-648-1372 (24 hours a day, 7 days a week).

[illegible]

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900252628 45220004302888 8

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 147-1290.001
Customer Name: Tennessee American Water Co
Service Address: 1636 Pine Breeze Rd
Chattanooga, TN 37415
Rate Class: COMMERCIAL

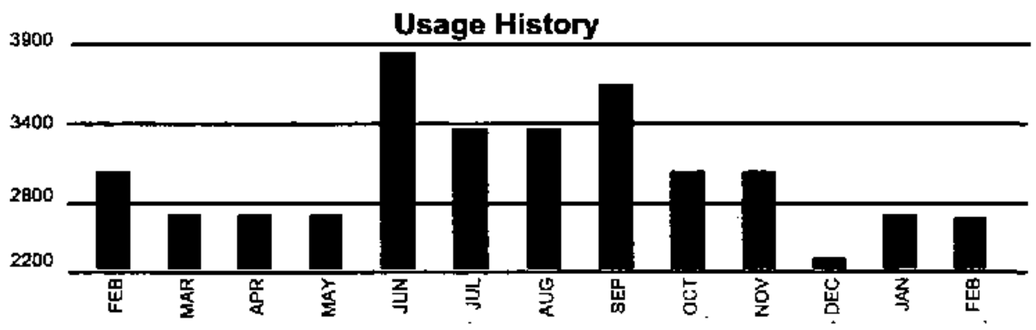
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
256688	KWH	01/07/11	02/07/11	255	263	8	320	2560
256688	KW	01/07/11	02/07/11	0.000	0.035	0.035	320	11.200

Current Charges			
Customer Charge		$	9.90
Usage Charge	2560 kWh @ $0.09499	$	243.17
Demand Charge	11.200 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	11.62
Sales Tax		$	3.97
Total Current Charges		$	268.66

Previous Account History		
Previous Balance	$	271.71
Payment Received 01/21/11	$	271.71 CR
Balance Forward	$	0.00

Please Pay By February 24, 2011

Total Due	**$**	**268.66**



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	31	2560	$ 264.69	$ 8.54
Last Month	31	2560	$ 267.69	$ 8.63
Last Year	28	2880	$ 257.64	$ 9.20

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 147-1290.001

Total Due By February 24, 2011	**$**	**268.66**
After Due Date Pay	**$**	**281.31**

Amount Enclosed $ _____

8092 0.6290 MB 0.382 26 53 13
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
FEB 14 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10147129000190002813100026866 8 0

AW900252628 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

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Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

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6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900257556 452200043028888

Electric Power

Customer Service 423-648-1372
www.epb.net

Account Number: 147-1290.001 8046
Customer Name: Tennessee American Water Co
Service Address: 1636 Pine Breeze Rd
Chattanooga, TN 37415
Rate Class: COMMERCIAL

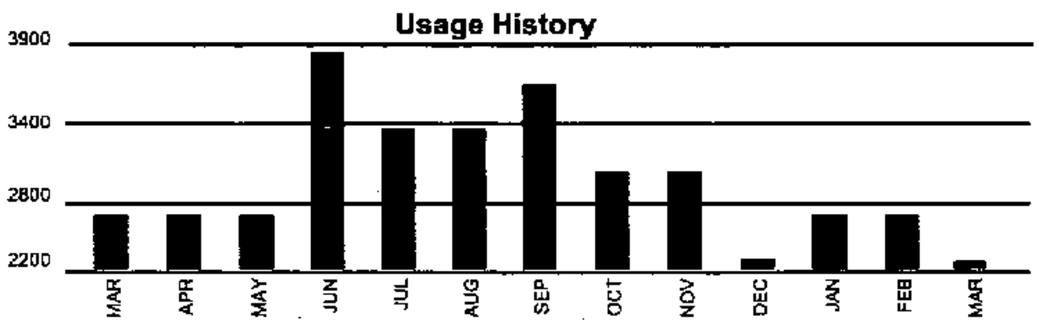
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
256688	KWH	02/07/11	03/08/11	263	270	7	320	2240
256688	KW	02/07/11	03/08/11	0.000	0.035	0.035	320	11.200

Current Charges			
Customer Charge		$	9.90
Usage Charge	2240 kWh @ $0.09499	$	212.77
Demand Charge	11.200 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	14.31
Sales Tax		$	3.55
Total Current Charges		$	240.53

Previous Account History		
Previous Balance	$	268.66
Payment Received 02/17/11	$	268.66CR
Balance Forward	$	0.00

Please Pay By March 25, 2011

Total Due	$	240.53



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	2240	$ 236.98	$ 8.17
Last Month	31	2560	$ 264.69	$ 8.53
Last Year	32	2560	$ 238.35	$ 7.44

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 147-1290.001

Total Due By March 25, 2011	$ 240.53
After Due Date Pay	$ 252.38

Amount Enclosed $ _____

8046 0.6290 MB 0.382 26 2 14
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
MAR 14 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900257556 452200043028888

[illegible]

How to contact us in an emergency

The best way to report power interruptions or ask for emergency service call 423-648-1372 (24 hours a day, 7 days a week).

You may also report outages online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

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- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

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6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900263262 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 147-1290.001 8059
Customer Name: Tennessee American Water Co
Service Address: 1636 Pine Breeze Rd
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
256688	KWH	03/08/11	04/07/11	270	277	7	320	2240
256688	KW	03/08/11	04/07/11	0.000	0.035	0.035	320	11.200

Current Charges

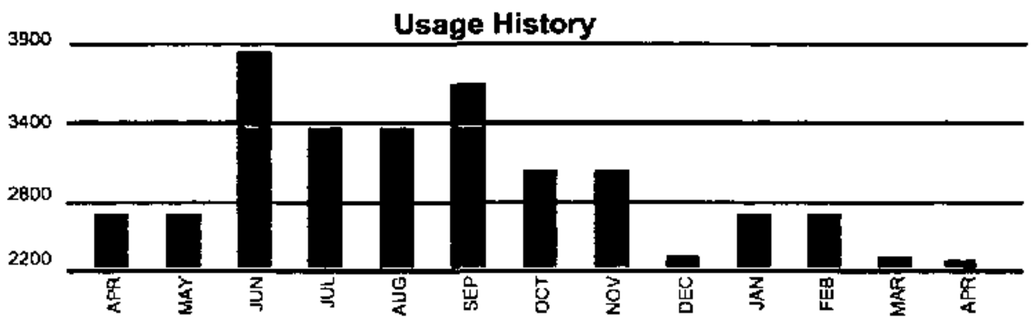
Customer Charge		$	9.90
Usage Charge	2240 kWh @ $0.0757	$	169.57
Demand Charge	11.200 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	55.46
Sales Tax		$	3.52
Total Current Charges		$	238.45

Please Pay By April 26, 2011

Total Due $ 238.45

Previous Account History

Previous Balance	$	240.53
Payment Received 03/21/11	$	240.53CR
Balance Forward	$	0.00



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	2240	$ 234.93	$ 7.83
Last Month	29	2240	$ 236.98	$ 8.17
Last Year	30	2560	$ 247.92	$ 8.26

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 147-1290.001

Total Due By April 26, 2011	**$**	**238.45**
After Due Date Pay	**$**	**250.20**

Amount Enclosed $ _____

8059 0.6290 MB 0.382 25 53 14
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
APR 14 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900263262 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website, www.epb.net. It's quick. It's easy. It's available 24/7.

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- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

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AW900269087 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 147-1290.001 8068
Customer Name: Tennessee American Water Co
Service Address: 1636 Pine Breeze Rd
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
256688	KWH	04/07/11	05/09/11	277	285	8	320	2560
256688	KW	04/07/11	05/09/11	0.000	0.035	0.035	320	11.200

Current Charges

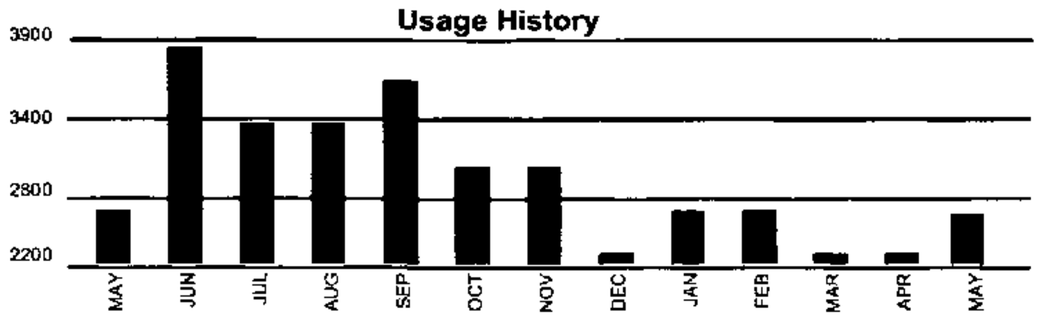
Customer Charge		$	9.90
Usage Charge	2560 kWh @ $0.0757	$	193.79
Demand Charge	11.200 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	62.59
Sales Tax		$	3.99
Total Current Charges		$	270.27

Please Pay By May 26, 2011

Total Due $ 270.27

Previous Account History

Previous Balance	$	238.45
Payment Received 04/21/11	$	238.45CR
Balance Forward	$	0.00



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	2560	$ 266.28	$ 8.32
Last Month	30	2240	$ 234.93	$ 7.83
Last Year	29	2560	$ 249.59	$ 8.60

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 147-1290.001

Total Due By May 26, 2011	**$**	**270.27**
After Due Date Pay	**$**	**282.93**

Amount Enclosed $ _____

8068 0.6290 MB 0.390 27 1 12
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
MAY 16 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10147129000190002829300027027 4 0

AW900269087 452200043028888

[illegible]

How [illegible] us in an emergency?

The best way to report power interruptions or ask for emergency services call
[illegible] (1-800-[illegible] 24 hours a day, 7 days a week.)

[illegible]

Visit E[illegible]

- Learn [illegible]
- Conse[illegible]
- Review [illegible]
- [illegible]
- Learn energy saving tips
- Start, stop, or transfer service
- Find the new location nearest you
- [illegible]

Customer Participation

We offer several programs to help you manage your electric power usage such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at [illegible]

Power Share

You can help needy families in the Greater [illegible] area with a year-round charitable giving program. Add exactly $1, $5, $10 or your amount due on your payment stub to help [illegible]

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. [illegible]

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 9:30 am at the other two walk-up locations will not be posted until the following work day.

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6. Online Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900274426 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 147-1290.001 8009
Customer Name: Tennessee American Water Co
Service Address: 1636 Pine Breeze Rd
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
256688	KWH	05/09/11	06/08/11	285	293	8	320	2560
256688	KW	05/09/11	06/08/11	0.000	0.039	0.039	320	12.480

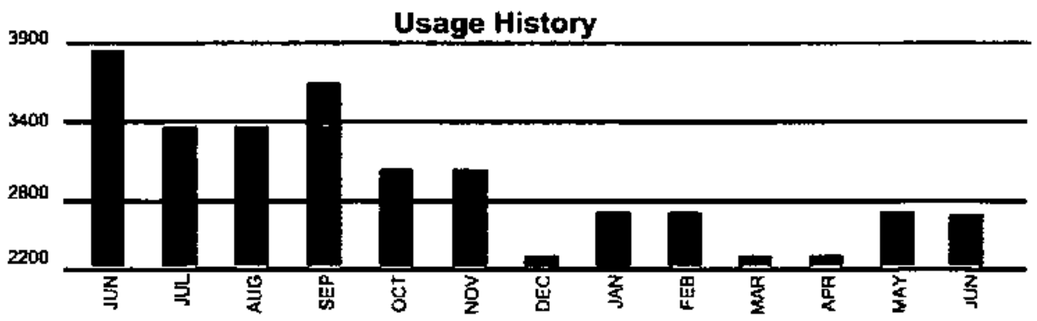
Current Charges			
Customer Charge		$	9.90
Usage Charge	2560 kWh @ $0.0757	$	193.79
Demand Charge	12.480 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	63.10
Sales Tax		$	4.00
Total Current Charges		$	270.79

Previous Account History		
Previous Balance	$	270.27
Payment Received 05/23/11	$	270.27CR
Balance Forward	$	0.00

Please Pay By June 26, 2011

Total Due	$	270.79

SNET
JUN 16 2011
REC'D



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	2560	$ 266.79	$ 8.89
Last Month	32	2560	$ 266.28	$ 8.32
Last Year	32	3840	$ 382.57	$ 11.95

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

8009 0.6290 MB 0.390 25 55 14
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 147-1290.001

Total Due By June 26, 2011	$ 270.79
After Due Date Pay	$ 283.46

Amount Enclosed $ _____

Did you know you can pay your bill, make payment arrangements or manage your EPB account online? Visit us at www.epb.net, and click "My Account" any time of day or night!

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AW900274426 452200043028888

IMPORTANT CUSTOMER INFORMATION

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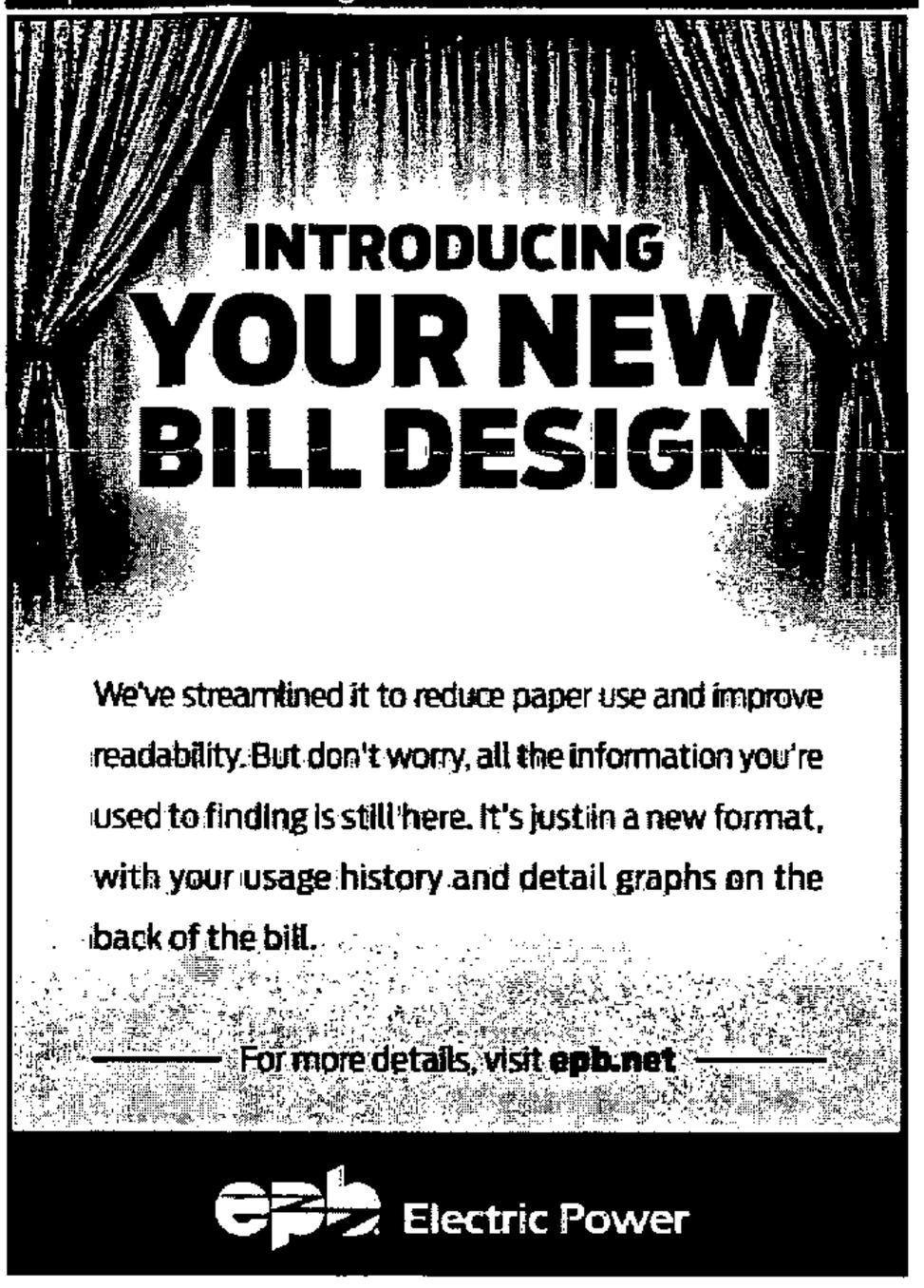
AW900279004 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 147-1290.001 7988
Customer Name: Tennessee American Water Co
Service Address: 1636 Pine Breeze Rd
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages



Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		253.47
Sales Tax		3.80
Total New Charges	**$**	**257.27**
Total Balance Due	**$**	**257.27**
Payment Due Date		Jul 27, 2011

SNET
JUL 15 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 147-1290.001

Total Due By July 27, 2011	**$ 257.27**
After Due Date Pay	**$ 269.80**

Amount Enclosed $ _____

7988 0.6290 MB 0.390 25 60 14
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10147129000190002698000025727 5 0

Customer ε AW900279004 452200043028888

www.epb.net **Electric Power Acct:** 147-1290.001 7988

Statement of Usage

Meter Number		256688
New KWH Meter Reading - Actual	07/08/2011	300
Previous KWH Meter Reading - Actual	06/08/2011	293
Difference		7
Multiplier		320
Total KWH Used This Period		2240
Meter Number		256688
New KW Meter Reading - Actual	07/08/2011	0.030
Previous KW Meter Reading - Actual	06/08/2011	0.000
Difference		0.030
Multiplier		320
Total KW Used This Period		9.600

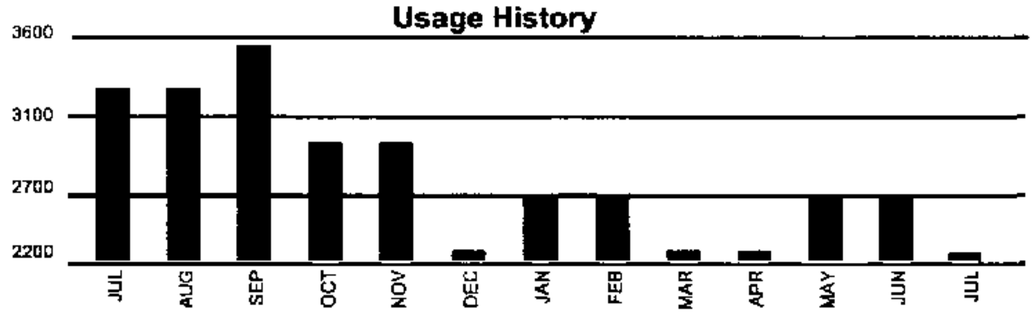
Statement of Account History

Previous Balance	$	270.79
Payment Received 06/23/11		270.79CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	2240 kWh @ $0.08072		180.81
Demand Charge	9.600 kW @ No Charge		0.00
Fuel Cost Adjustment			62.76
Sales Tax			3.80
Total Current Charges		$	257.27
	Total Due	**$**	257.27

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	2240	$ 253.47	$ 8.45
Last Month	30	2560	$ 266.79	$ 8.89
Last Year	30	3200	$ 327.30	$ 10.91

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900284863 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 147-1290.001 7949
Customer Name: Tennessee American Water Co
Service Address: 1636 Pine Breeze Rd
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)
Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		429.53
Sales Tax		6.44
Total New Charges	**$**	**435.97**
Total Balance Due	**$**	**435.97**
Payment Due Date		**Aug 26, 2011**

SNET
AUG 15 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 147-1290.001

Total Due By August 26, 2011	**$**	**435.97**
After Due Date Pay	**$**	**450.27**

7949 0.6290 MB 0.390 26 1 12
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10147129000190004502700043597 7 0

Customer Se AW900284863 452200043028888

www.epb.net Electric Power Acct: 147-1290.001 7949

Statement of Usage

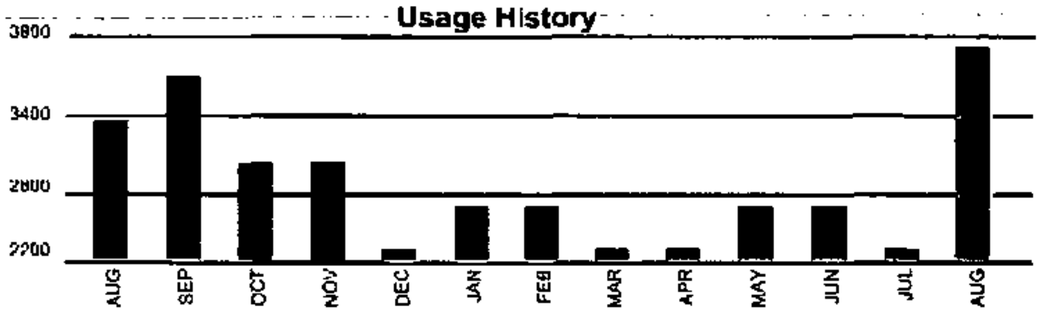
Meter Number		256688
New KWH Meter Reading - Actual	08/09/2011	312
Previous KWH Meter Reading - Actual	07/08/2011	300
Difference		12
Multiplier		320
Total KWH Used This Period		3840
Meter Number		256688
New KW Meter Reading - Actual	08/09/2011	0.030
Previous KW Meter Reading - Actual	07/08/2011	0.000
Difference		0.030
Multiplier		320
Total KW Used This Period		9.600

Statement of Account History

Previous Balance	$	257.27
Payment Received 07/27/11		257.27CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	3840 kWh @ $0.08072		309.96
Demand Charge	9.600 kW @ No Charge		0.00
Fuel Cost Adjustment			109.67
Sales Tax			6.44
Total Current Charges		$	435.97
	Total Due	$	435.97



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	3840	$ 429.53	$ 13.42
Last Month	30	2240	$ 253.47	$ 8.44
Last Year	32	3200	$ 330.79	$ 10.33

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for **EBill.**

AW900290511 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 147-1290.001 8654
Customer Name: Tennessee American Water Co
Service Address: 1636 Pine Breeze Rd
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages

Save time. Pay online.

It's easy and hassle-free—just go to **epb.net**, click on **Pay Your Bill** to login.

- **Request a payment extension**
- **Pay your bill**
- **Set up automatic payments**

Electric Power

For your Internet, television, and telephone needs.

Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		530.61
Sales Tax		7.96
Total New Charges	**$**	**538.57**
Total Balance Due	**$**	**538.57**
Payment Due Date		**Sep 29, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 147-1290.001

Total Due By September 29, 2011	**$**	**538.57**
After Due Date Pay	**$**	**553.88**

8654 0.6290 MB 0.390 30 50 11
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

SNET
SEP 19 2011
REC'D

10147129000190005538800053857 5 0

Customer S AW900290511 452200043028888

www.epb.net **Electric Power Acct:** 147-1290.001 8654

Statement of Usage

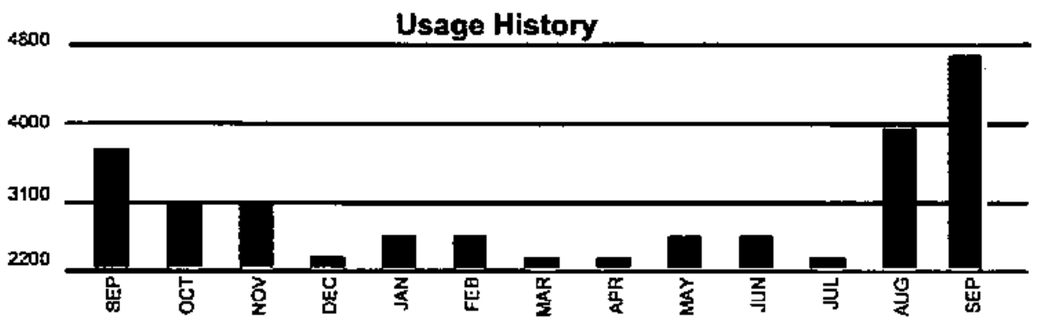
Meter Number		256688
New KWH Meter Reading - Actual	09/07/2011	327
Previous KWH Meter Reading - Actual	08/09/2011	312
Difference		15
Multiplier		320
Total KWH Used This Period		4800
Meter Number		256688
New KW Meter Reading - Actual	09/07/2011	0.039
Previous KW Meter Reading - Actual	08/09/2011	0.000
Difference		0.039
Multiplier		320
Total KW Used This Period		12.480

Statement of Account History

Previous Balance		$	435.97
Payment Received 08/24/11			435.97 CR
Balance Forward		$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	4800 kWh @ $0.08072		387.46
Demand Charge	12.480 kW @ No Charge		0.00
Fuel Cost Adjustment			133.25
Sales Tax			7.96
Total Current Charges		$	538.57
	Total Due	$	538.57



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	4800	$ 530.61	$ 18.30
Last Month	32	3840	$ 429.53	$ 13.42
Last Year	30	3520	$ 368.44	$ 12.28

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

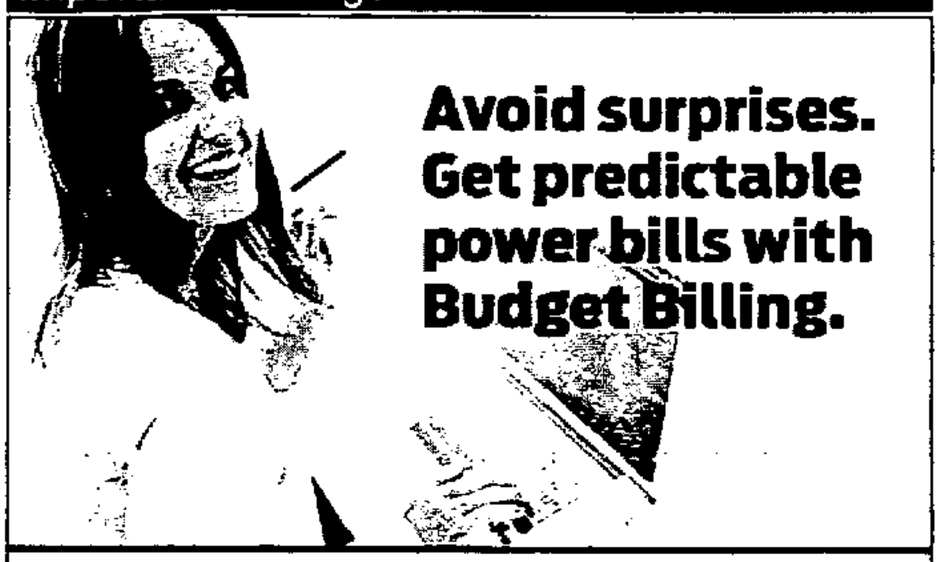
☐ Simply check this box to sign up for EBill.

AW900295716 4522000430288888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 147-1290.001 8680
Customer Name: Tennessee American Water Co
Service Address: 1636 Pine Breeze Rd
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages



- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		78.29
Sales Tax		1.17
Total New Charges	**$**	**79.46**
Total Balance Due	**$**	**79.46**
Payment Due Date		**Oct 28, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

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REC'D

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb
Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 147-1290.001

Total Due By October 28, 2011	**$**	**79.46**
After Due Date Pay	**$**	**83.37**

8680 0.6290 MB 0.390 30 52 11
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10147129000190000833700079468 0

Customer S AW900295716 452200043028888

www.epb.net **Electric Power Acct:** 147-1290.001 8680

Statement of Usage

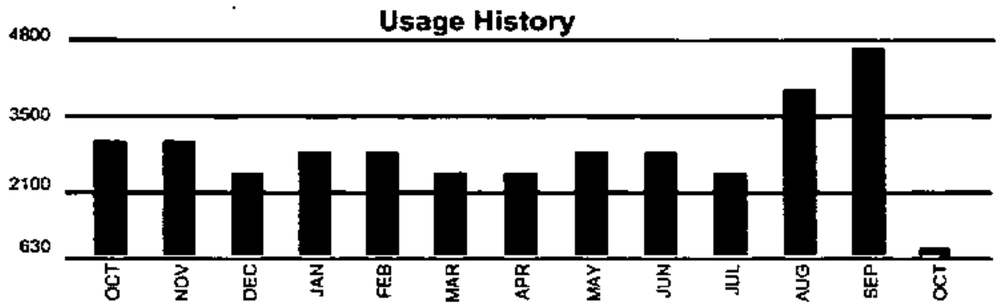
Meter Number		256688
New KWH Meter Reading - Actual	10/06/2011	329
Previous KWH Meter Reading - Actual	09/07/2011	327
Difference		2
Multiplier		320
Total KWH Used This Period		640
Meter Number		256688
New KW Meter Reading - Actual	10/06/2011	0.041
Previous KW Meter Reading - Actual	09/07/2011	0.000
Difference		0.041
Multiplier		320
Total KW Used This Period		13.120

Statement of Account History

Previous Balance	$	538.57
Payment Received 09/26/11		538.57 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	640 kWh @ $0.08256		52.84
Demand Charge	13.120 kW @ No Charge		0.00
Fuel Cost Adjustment			15.55
Sales Tax			1.17
Total Current Charges		$	79.46
	Total Due	$	79.46



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	640	$ 78.29	$ 2.70
Last Month	29	4800	$ 530.61	$ 18.29
Last Year	29	2880	$ 317.28	$ 10.94

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900300293 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 147-1290.001 7969
Customer Name: Tennessee American Water Co
Service Address: 1636 Pine Breeze Rd
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

Electric Power

For your Internet, television, and telephone needs.

Fiber Optics

Learn more at **epbFI.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		282.05
Sales Tax		4.23
Total New Charges	**$**	**286.28**
Total Balance Due	**$**	**286.28**
Payment Due Date		Nov 24, 2011

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NOV 14 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 147-1290.001

Total Due By November 24, 2011	**$**	**286.28**
After Due Date Pay	**$**	**299.10**

Amount Enclosed $ _____

7969 0.6290 MB 0.390 27 4 13
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10147129000190002991000286286 0

Customer S AW900300293 452200043028888

www.epb.net **Electric Power Acct:** 147-1290.001 7969

Statement of Usage

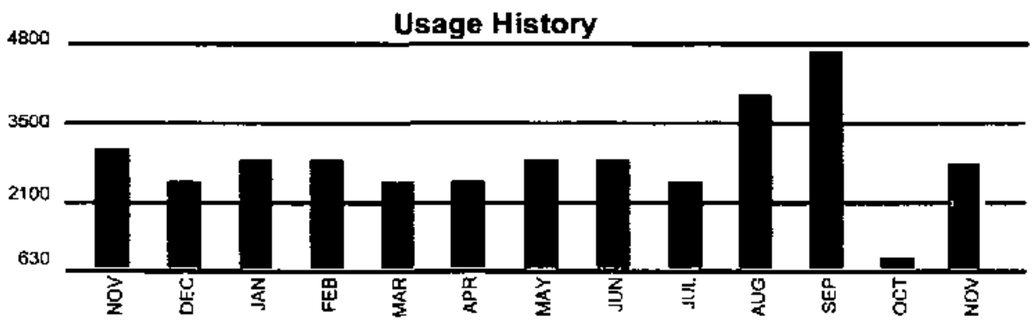
Meter Number		256688
New KWH Meter Reading - Actual	11/07/2011	337
Previous KWH Meter Reading - Actual	10/06/2011	329
Difference		8
Multiplier		320
Total KWH Used This Period		2560
Meter Number		256688
New KW Meter Reading - Actual	11/07/2011	0.041
Previous KW Meter Reading - Actual	10/06/2011	0.000
Difference		0.041
Multiplier		320
Total KW Used This Period		13.120

Statement of Account History

Previous Balance	$	79.46
Payment Received 10/25/11		79.46CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	2560 kWh @ $0.08256		211.35
Demand Charge	13.120 kW @ No Charge		0.00
Fuel Cost Adjustment			60.80
Sales Tax			4.23
Total Current Charges		$	286.28
	Total Due	$	286.28



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	2560	$ 282.05	$ 8.81
Last Month	29	640	$ 78.29	$ 2.69
Last Year	32	2880	$ 305.53	$ 9.54

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900305229 45220004302888 8

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 147-1290.001 7926
Customer Name: Tennessee American Water Co
Service Address: 1636 Pine Breeze Rd
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		252.69
Sales Tax		3.79
Total New Charges	**$**	**256.48**
Total Balance Due	**$**	**256.48**
Payment Due Date		Dec 24, 2011

SNET
DEC 12 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 147-1290.001

Total Due By December 24, 2011	**$ 256.48**
After Due Date Pay	**$ 269.01**

7926 0.6290 MB 0.390 27 6 12
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10147129000190002690100025648 9 0

Customer AW900305229 45220004302888 8

www.epb.net **Electric Power Acct:** 147-1290.001 7926

Statement of Usage

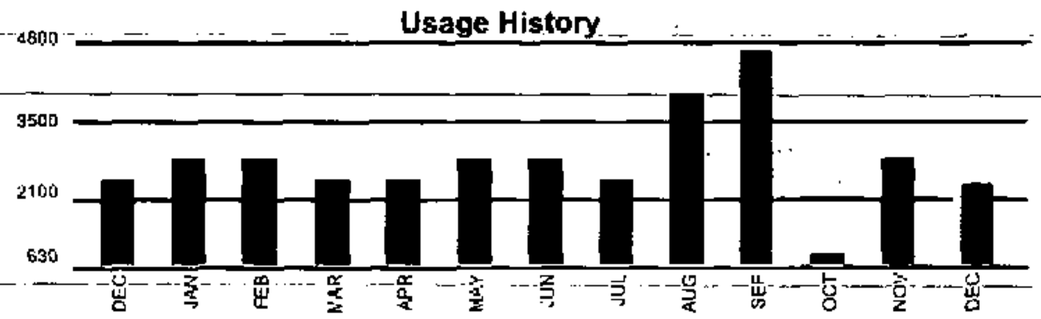
Meter Number		256688
New KWH Meter Reading - Actual	12/06/2011	344
Previous KWH Meter Reading - Actual	11/07/2011	337
Difference		7
Multiplier		320
Total KWH Used This Period		2240
Meter Number		256688
New KW Meter Reading - Actual	12/06/2011	0.041
Previous KW Meter Reading - Actual	11/07/2011	0.000
Difference		0.041
Multiplier		320
Total KW Used This Period		13.120

Statement of Account History

Previous Balance	$	286.28
Payment Received 11/22/11		286.28CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	2240 kWh @ $0.08256		184.93
Demand Charge	13.120 kW @ No Charge		0.00
Fuel Cost Adjustment			57.86
Sales Tax			3.79
Total Current Charges		$	256.48
	Total Due	$	256.48



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	2240	$ 252.69	$ 8.71
Last Month	32	2560	$ 282.05	$ 8.81
Last Year	29	2240	$ 233.78	$ 8.06

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900248250 4522000426288888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 146-0116.000 7880
Customer Name: Tennessee American Water Co
Service Address: 3708 Pickering Ave
Bldg
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
260735	KWH	12/07/10	01/07/11	1266	1343	77	80	6160
260735	KW	12/07/10	01/07/11	0.000	0.108	0.108	80	8.640

Current Charges

Customer Charge		$	9.90
Usage Charge	6160 kWh @ $0.09499	$	585.14
Demand Charge	8.640 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	35.17
Sales Tax		$	9.45
Total Current Charges		$	639.66

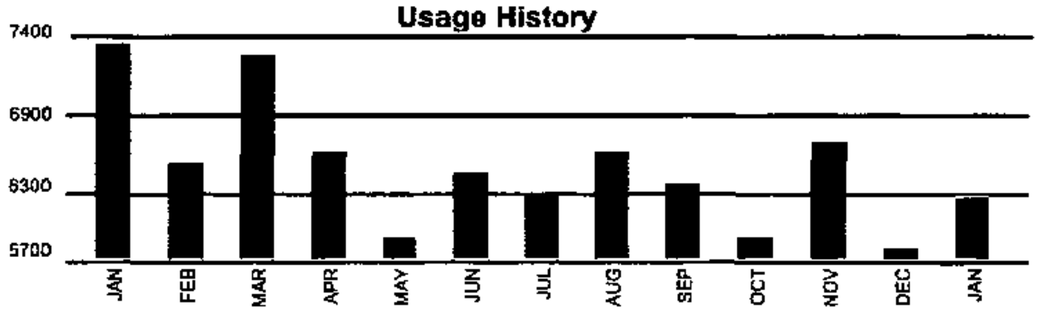
Please Pay By January 25, 2011

Total Due	$	**639.66**

Previous Account History

Previous Balance	$	594.40
Payment Received 12/17/10	$	594.40CR
Balance Forward	$	0.00

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	6160	$ 630.21	$ 20.33
Last Month	29	5760	$ 585.62	$ 20.19
Last Year	31	7360	$ 647.72	$ 20.89

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 146-0116.000

Total Due By January 25, 2011	**$**	**639.66**
After Due Date Pay	**$**	**655.96**

Amount Enclosed $ _____

7880 0.6290 MB 0.382 25 55 10
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
JAN 18 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10146011600060006559600063966 5 0

AW900248250 452200042628888

[illegible]

[illegible]

[illegible]
41[illegible]1277 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website at www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or streetlight problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

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5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900252630 45220004302888 8

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 146-0116.000
Customer Name: Tennessee American Water Co
Service Address: 3708 Pickering Ave
Bldg
Chattanooga, TN 37415
Rate Class: COMMERCIAL

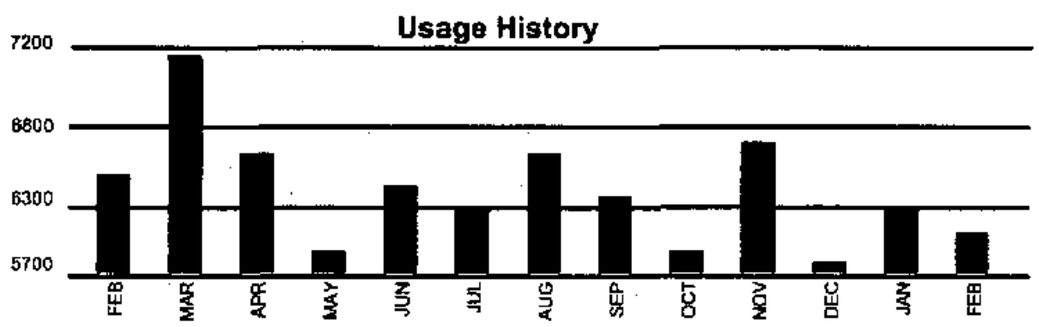
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
260735	KWH	01/07/11	02/07/11	1343	1418	75	80	6000
260735	KW	01/07/11	02/07/11	0.000	0.119	0.119	80	9.520

Current Charges			
Customer Charge		$	9.90
Usage Charge	6000 kWh @ $0.09499	$	569.94
Demand Charge	9.520 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	27.24
Sales Tax		$	9.11
Total Current Charges		$	616.19

Previous Account History		
Previous Balance	$	639.66
Payment Received 01/21/11	$	639.66CR
Balance Forward	$	0.00

Please Pay By February 24, 2011

Total Due	**$**	**616.19**



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	31	6000	$ 607.08	$ 19.58
Last Month	31	6160	$ 630.21	$ 20.32
Last Year	28	6400	$ 560.43	$ 20.01

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 146-0116.000

Total Due By February 24, 2011	**$**	**616.19**
After Due Date Pay	**$**	**632.26**

Amount Enclosed $ _____

8089 0.6290 MB 0.382 26 53 10
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
FEB 14 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10146011600060006322600061619 8 0

AW900252630 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

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Ways to Pay

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AW900257562 452200043028888

epb Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 146-0116.000 8043
Customer Name: Tennessee American Water Co
Service Address: 3708 Pickering Ave
Bldg
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
260735	KWH	02/07/11	03/08/11	1418	1488	70	80	5600
260735	KW	02/07/11	03/08/11	0.000	0.107	0.107	80	8.560

Current Charges

Customer Charge		$	9.90
Usage Charge	5600 kWh @ $0.09499	$	531.94
Demand Charge	8.560 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	35.78
Sales Tax		$	8.66
Total Current Charges		$	586.28

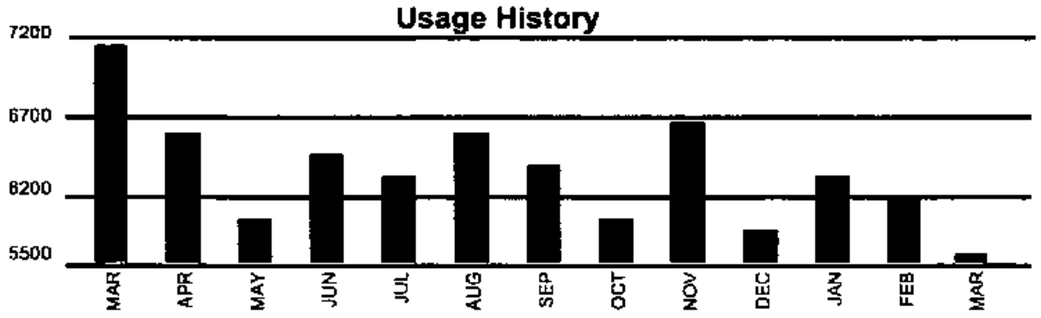
Previous Account History

Previous Balance	$	616.19
Payment Received 02/17/11	$	616.19CR
Balance Forward	$	0.00

Please Pay By March 25, 2011

Total Due $ 586.28

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	5600	$ 577.62	$ 19.92
Last Month	31	6000	$ 607.08	$ 19.58
Last Year	32	7200	$ 652.42	$ 20.38

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

epb Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 146-0116.000

Total Due By March 25, 2011	**$**	**586.28**
After Due Date Pay	**$**	**602.06**

Amount Enclosed $ _____

8043 0.6290 MB 0.382 26 2 11
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
MAR 14 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900257562 452200043028888

How to contact us in an emergency

The best way to report power interruptions or ask for emergency service is
423-648-1372 (24 hours a day, 7 days a week).

You may also report outages online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

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- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

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Ways to Pay

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AW900263281 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 146-0116.000 8056
Customer Name: Tennessee American Water Co
Service Address: 3708 Pickering Ave
Bldg
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
260735	KWH	03/08/11	04/07/11	1488	1561	73	80	5840
260735	KW	03/08/11	04/07/11	0.000	0.328	0.328	80	26.240

Current Charges

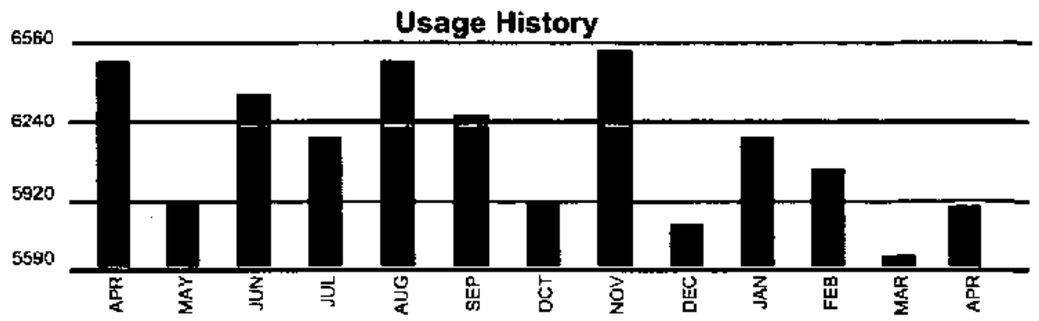
Customer Charge		$	9.90
Usage Charge	5840 kWh @ $0.0757	$	442.08
Demand Charge	26.240 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	144.60
Sales Tax		$	8.95
Total Current Charges		$	605.53

Please Pay By April 26, 2011

Total Due	$	**605.53**

Previous Account History

Previous Balance	$	586.28
Payment Received 03/21/11	$	586.28CR
Balance Forward	$	0.00



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	5840	$ 596.58	$ 19.89
Last Month	29	5600	$ 577.62	$ 19.91
Last Year	30	6480	$ 612.42	$ 20.41

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 146-0116.000

Total Due By April 26, 2011	**$**	**605.53**
After Due Date Pay	**$**	**621.50**

Amount Enclosed $ _____

8056 0.6290 MB 0.382 25 53 11
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
APR 14 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10146011600060006215000060553 3 0

AW900263281 452200043028888

IMPORTANT CUSTOMER INFORMATION

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AW900269082 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 146-0116.000 8065
Customer Name: Tennessee American Water Co
Service Address: 3708 Pickering Ave
Bldg
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
260735	KWH	04/07/11	05/09/11	1561	1627	66	80	5280
260735	KW	04/07/11	05/09/11	0.000	0.175	0.175	80	14.000

Current Charges

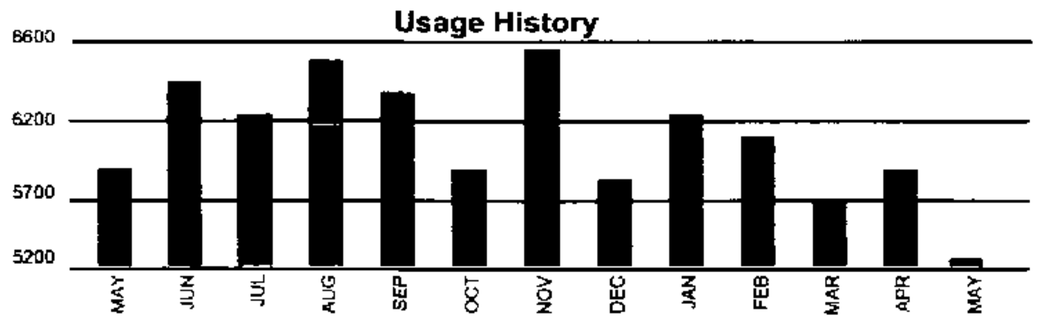
Customer Charge		$	9.90
Usage Charge	5280 kWh @ $0.0757	$	399.69
Demand Charge	14.000 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	129.10
Sales Tax		$	8.08
Total Current Charges		$	546.77

Please Pay By May 26, 2011

Total Due $ 546.77

Previous Account History

Previous Balance	$	605.53
Payment Received 04/21/11	$	605.53CR
Balance Forward	$	0.00



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	5280	$ 538.69	$ 16.83
Last Month	30	5840	$ 596.58	$ 19.88
Last Year	29	5840	$ 556.70	$ 19.19

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 146-0116.000

Total Due By May 26, 2011	**$**	**546.77**
After Due Date Pay	**$**	**562.16**

Amount Enclosed $ _____

8065 0.6290 MB 0.390 27 1 9
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
MAY 16 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10146011600060005621600054677 5 0

AW900269082 452200043028888

[illegible]

[illegible]

The most way to report power interruptions or ask for emergency services call 423-648-1372 (24 hours a day, 7 days a week).

[illegible]

[illegible]

- Learn about cost-saving [illegible]
- Conduct a free [illegible]
- Review [illegible]
- [illegible]
- [illegible] energy-saving tips
- [illegible] stop, or transfer service
- Find the [illegible]
- Learn [illegible]

Customer [illegible]

[illegible] is to [illegible] electric power account such as Budget Billing, Home Energy Application and others. For more information on these and other programs, please call us at 648-1372.

[illegible] Share

You can help [illegible] Share program. Simply [illegible] amount with your payment. Talk to your [illegible] to select a month to [illegible] bill.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - [illegible] walk-in locations and may [illegible] hours. You may also use the drive-thru at [illegible] offices.

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AW900274423 45220004302888 8006

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 146-0116.000
Customer Name: Tennessee American Water Co
Service Address: 3708 Pickering Ave
Bldg
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
260735	KWH	05/09/11	06/08/11	1627	1702	75	80	6000
260735	KW	05/09/11	06/08/11	0.000	0.173	0.173	80	13.840

Current Charges

Customer Charge		$	9.90
Usage Charge	6000 kWh @ $0.0757	$	454.20
Demand Charge	13.840 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	147.90
Sales Tax		$	9.18
Total Current Charges		$	621.18

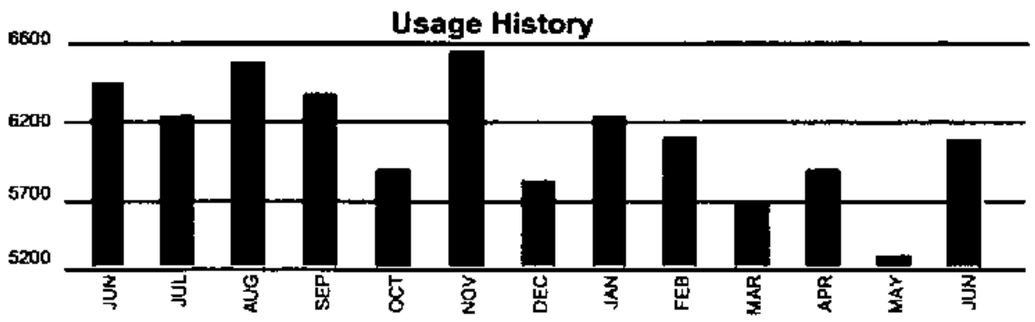
Please Pay By June 26, 2011

Total Due	$	**621.18**

Previous Account History

Previous Balance	$	546.77
Payment Received 05/23/11	$	546.77CR
Balance Forward	$	0.00

SNET
JUN 16 2011
REC'D



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	6000	$ 612.00	$ 20.40
Last Month	32	5280	$ 538.69	$ 16.83
Last Year	32	6320	$ 623.26	$ 19.47

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

8006 0.6290 MB 0.390 25 55 11
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 146-0116.000

Total Due By June 26, 2011	**$**	**621.18**
After Due Date Pay	**$**	**637.30**

Amount Enclosed $ _____

Did you know you can pay your bill, make payment arrangements or manage your EPB account online? Visit us at www.epb.net, and click "My Account" any time of day or night!

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AW900274423 452200043028888

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AW900278995 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 146-0116.000 7985
Customer Name: Tennessee American Water Co
Service Address: 3708 Pickering Ave
Bldg
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		679.74
Sales Tax		10.20
Total New Charges	**$**	**689.94**
Total Balance Due	**$**	**689.94**
Payment Due Date		Jul 27, 2011

SNET
JUL 15 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 146-0116.000

Total Due By July 27, 2011	**$**	**689.94**
After Due Date Pay	**$**	**706.74**

Amount Enclosed $ _____

7985 0.6290 MB 0.390 25 60 11
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10146011600060007067400068994O O

Customer S AW900278995 452200043028888

www.epb.net **Electric Power Acct:** 146-0116.000 7985

Statement of Usage

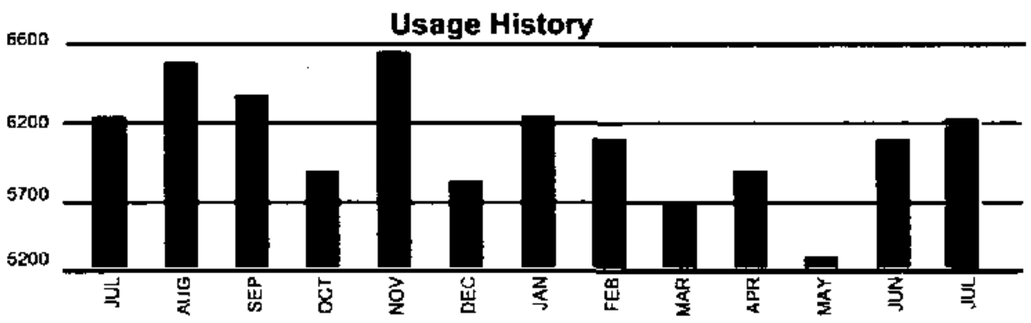
Meter Number		260735
New KWH Meter Reading - Actual	07/08/2011	1779
Previous KWH Meter Reading - Actual	06/08/2011	1702
Difference		77
Multiplier		80
Total KWH Used This Period		6160
Meter Number		260735
New KW Meter Reading - Actual	07/08/2011	0.115
Previous KW Meter Reading - Actual	06/08/2011	0.000
Difference		0.115
Multiplier		80
Total KW Used This Period		9.200

Statement of Account History

Previous Balance	$	621.18
Payment Received 06/23/11		621.18CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	6160 kWh @ $0.08072		497.24
Demand Charge	9.200 kW @ No Charge		0.00
Fuel Cost Adjustment			172.60
Sales Tax			10.20
Total Current Charges		$	689.94
	Total Due	**$**	689.94



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	6160	$ 679.74	$ 22.66
Last Month	30	6000	$ 612.00	$ 20.40
Last Year	30	6160	$ 620.91	$ 20.69

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900284865 452200043028888

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 146-0116.000 7946
Customer Name: Tennessee American Water Co
Service Address: 3708 Pickering Ave
Bldg
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)

epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		726.77
Sales Tax		10.90
Total New Charges	**$**	**737.67**
Total Balance Due	**$**	**737.67**
Payment Due Date		**Aug 26, 2011**

SNET
AUG 15 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 146-0116.000

Total Due By August 26, 2011	**$**	**737.67**
After Due Date Pay	**$**	**754.94**

7946 0.6290 MB 0.390 26 1 9
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10146011600060007549400073767l 0

Customer Se AW900284865 4522000430288888

www.epb.net 7946

Statement of Usage

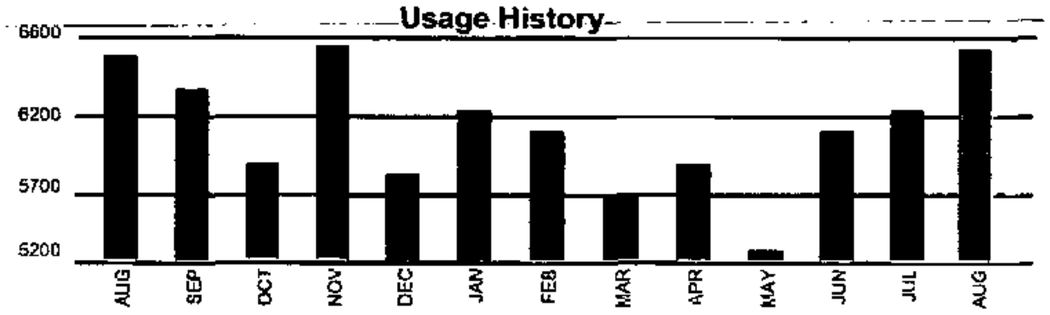
Meter Number		260735
New KWH Meter Reading - Actual	08/09/2011	1861
Previous KWH Meter Reading - Actual	07/08/2011	1779
Difference		82
Multiplier		80
Total KWH Used This Period		6560
Meter Number		260735
New KW Meter Reading - Actual	08/09/2011	0.373
Previous KW Meter Reading - Actual	07/08/2011	0.000
Difference		0.373
Multiplier		80
Total KW Used This Period		29.840

Statement of Account History

Previous Balance	$	689.94
Payment Received 07/27/11		689.94 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	6560 kWh @ $0.08072		529.52
Demand Charge	29.840 kW @ No Charge		0.00
Fuel Cost Adjustment			187.35
Sales Tax			10.90
Total Current Charges		$	737.67
	Total Due	$	737.67



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	6560	$ 726.77	$ 22.71
Last Month	30	6160	$ 679.74	$ 22.65
Last Year	32	6480	$ 659.72	$ 20.61

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900290043 45220004302888 8002

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 146-0116.000
Customer Name: Tennessee American Water Co
Service Address: 3708 Pickering Ave
Bldg
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages

Save time. Pay online.

It's easy and hassle-free—just go to **epb.net**, click on **Pay Your Bill** to login.

- **Request a payment extension**
- **Pay your bill**
- **Set up automatic payments**

Electric Power

For your Internet, television, and telephone needs.

Fiber Optics

Learn more at **epbFI.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		652.10
Sales Tax		9.78
Total New Charges	**$**	**661.88**
Total Balance Due	**$**	**661.88**
Payment Due Date		**Sep 25, 2011**

SNET
SEP 15 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 146-0116.000

Total Due By September 25, 2011	**$**	**661.88**
After Due Date Pay	**$**	**678.40**

8002 0.6290 MB 0.390 26 3 10
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10146011600060006784000066188 3 0

Customer Se AW900290043 4522000 43028888

www.epb.net 8002

Statement of Usage

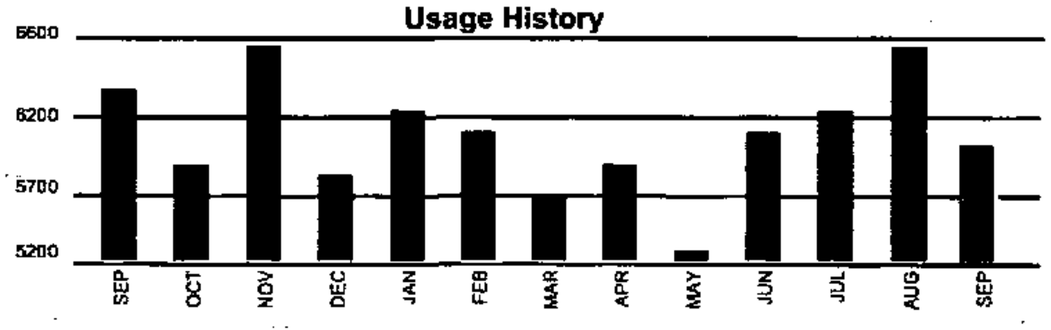
Meter Number		260735
New KWH Meter Reading - Actual	09/07/2011	1935
Previous KWH Meter Reading - Actual	08/09/2011	1861
Difference		74
Multiplier		80
Total KWH Used This Period		5920
Meter Number		260735
New KW Meter Reading - Actual	09/07/2011	0.336
Previous KW Meter Reading - Actual	08/09/2011	0.000
Difference		0.336
Multiplier		80
Total KW Used This Period		26.880

Statement of Account History

Previous Balance	$	737.67
Payment Received 08/24/11		737.67CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	5920 kWh @ $0.08072		477.86
Demand Charge	26.880 kW @ No Charge		0.00
Fuel Cost Adjustment			164.34
Sales Tax			9.78
Total Current Charges		$	661.88
	Total Due	$	661.88



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	5920	$ 652.10	$ 22.49
Last Month	32	6560	$ 726.77	$ 22.71
Last Year	30	6240	$ 645.50	$ 21.51

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900295156 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 146-0116.000 7781
Customer Name: Tennessee American Water Co
Service Address: 3708 Pickering Ave
Bldg
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages

Avoid surprises. Get predictable power bills with Budget Billing.

- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		633.96
Sales Tax		9.51
Total New Charges	**$**	**643.47**
Total Balance Due	**$**	**643.47**
Payment Due Date		**Oct 25, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 146-0116.000

Total Due By October 25, 2011	**$**	**643.47**
After Due Date Pay	**$**	**659.81**

7781 0.6290 MB 0.390 25 53 9
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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OCT 14 2011
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10146011600060006598100064347 1 0

Customer S AW900295156 452200043028888

www.epb.net **Electric Power Acct:** 146-0116.000 7781

Statement of Usage

Meter Number		260735
New KWH Meter Reading - Actual	10/06/2011	2008
Previous KWH Meter Reading - Actual	09/07/2011	1935
Difference		73
Multiplier		80
Total KWH Used This Period		5840
Meter Number		260735
New KW Meter Reading - Actual	10/06/2011	0.110
Previous KW Meter Reading - Actual	09/07/2011	0.000
Difference		0.110
Multiplier		80
Total KW Used This Period		8.800

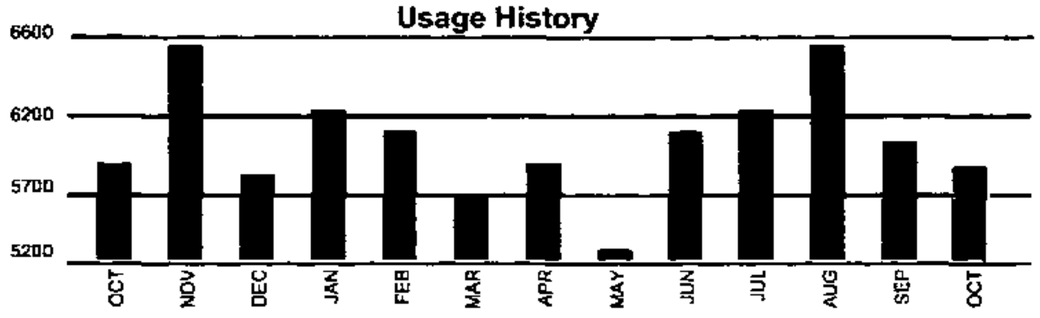
Statement of Account History

Previous Balance	$	661.88
Payment Received 09/22/11		661.88CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	5840 kWh @ $0.08256		482.15
Demand Charge	8.952 kW @ No Charge		0.00
Fuel Cost Adjustment			141.91
Sales Tax			9.51
Total Current Charges		$	643.47
	Total Due	**$**	643.47

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	5840	$ 633.96	$ 21.86
Last Month	29	5920	$ 652.10	$ 22.48
Last Year	29	5840	$ 633.20	$ 21.83

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900300287 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 146-0116.000 7966
Customer Name: Tennessee American Water Co
Service Address: 3708 Pickering Ave
Bldg
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		681.78
Sales Tax		10.23
Total New Charges	**$**	**692.01**
Total Balance Due	**$**	**692.01**
Payment Due Date		Nov 24, 2011

SNET
NOV 14 2011
RECD

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 146-0116.000

Total Due By November 24, 2011	**$**	**692.01**
After Due Date Pay	**$**	**708.83**

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

7966 0.6290 MB 0.390 27 4 10
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

10146011600060007088300069201 6 0

Customer S AW900300287 452200043028888

www.epb.net **Electric Power Acct:** 146-0116.000 7966

Statement of Usage

Meter Number		260735
New KWH Meter Reading - Actual	11/07/2011	2087
Previous KWH Meter Reading - Actual	10/06/2011	2008
Difference		79
Multiplier		80
Total KWH Used This Period		6320
Meter Number		260735
New KW Meter Reading - Actual	11/07/2011	0.108
Previous KW Meter Reading - Actual	10/06/2011	0.000
Difference		0.108
Multiplier		80
Total KW Used This Period		8.640

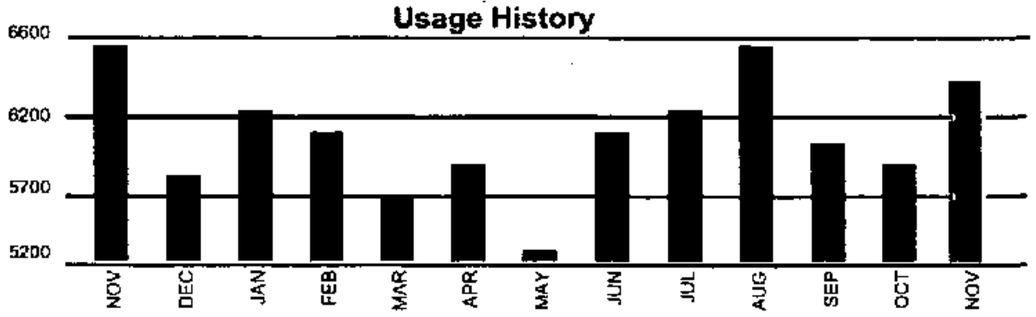
Statement of Account History

Previous Balance	$	643.47
Payment Received 10/20/11		643.47CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	6320 kWh @ $0.08256		521.78
Demand Charge	8.952 kW @ No Charge		0.00
Fuel Cost Adjustment			150.10
Sales Tax			10.23
Total Current Charges		$	692.01
	Total Due	**$**	692.01

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	6320	$ 681.78	$ 21.31
Last Month	29	5840	$ 633.96	$ 21.86
Last Year	32	6560	$ 683.28	$ 21.35

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

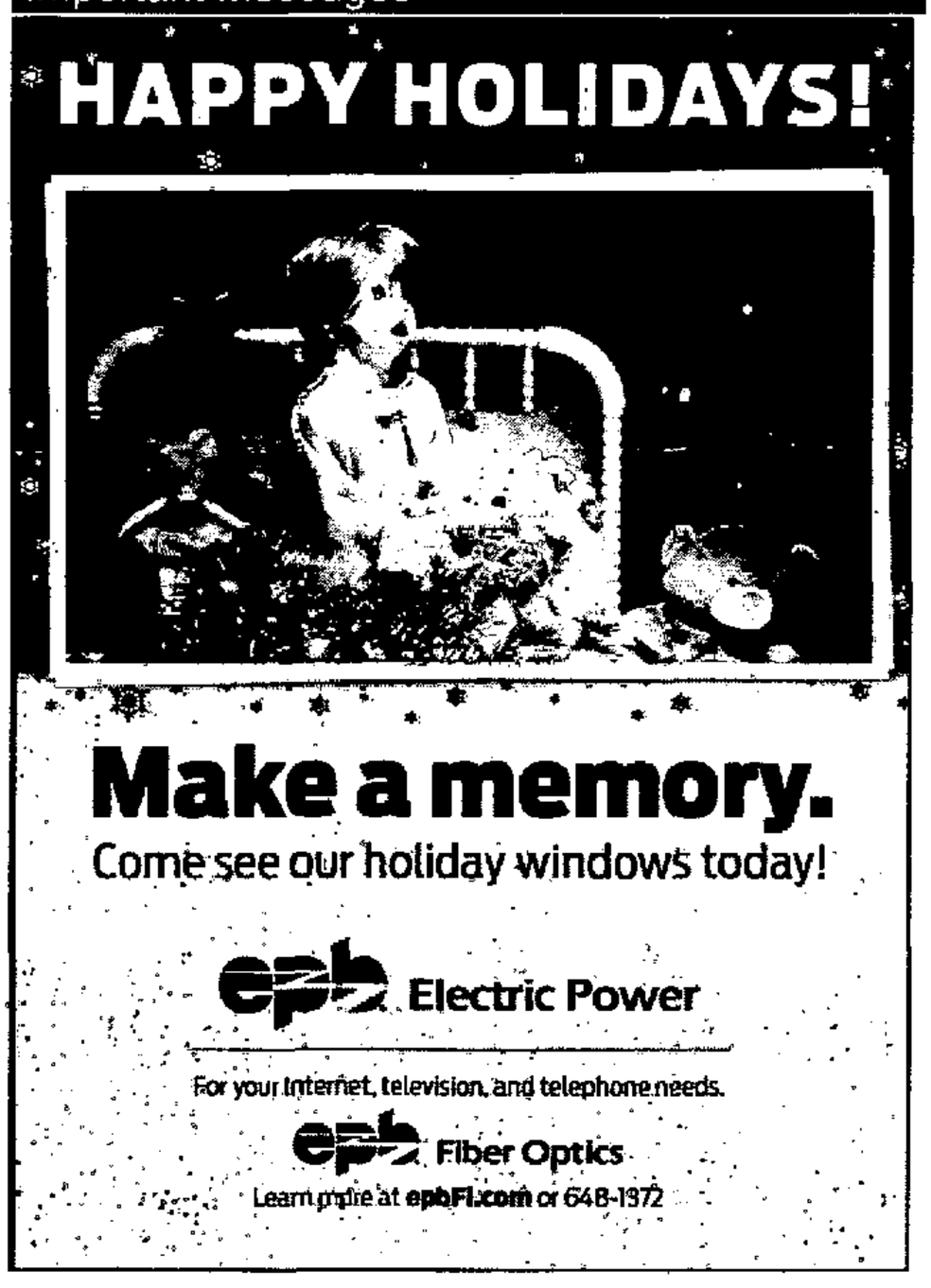
☐ Simply check this box to sign up for EBill.

AW900305222 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 146-0116.000 7923
Customer Name: Tennessee American Water Co
Service Address: 3708 Pickering Ave
Bldg
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages



Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		599.55
Sales Tax		8.99
Total New Charges	**$**	**608.54**
Total Balance Due	**$**	**608.54**
Payment Due Date		Dec 24, 2011

SNET
DEC 12 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 146-0116.000

Total Due By December 24, 2011	**$**	**608.54**
After Due Date Pay	**$**	**624.54**

Amount Enclosed $ _____

7923 0.6290 MB 0.390 27 6 9
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10146011600060006245400060854 1 0

Customer : AW900305222 452200043028888

www.epb.net **Electric Power Acct:** 146-0116.000 7923

Statement of Usage

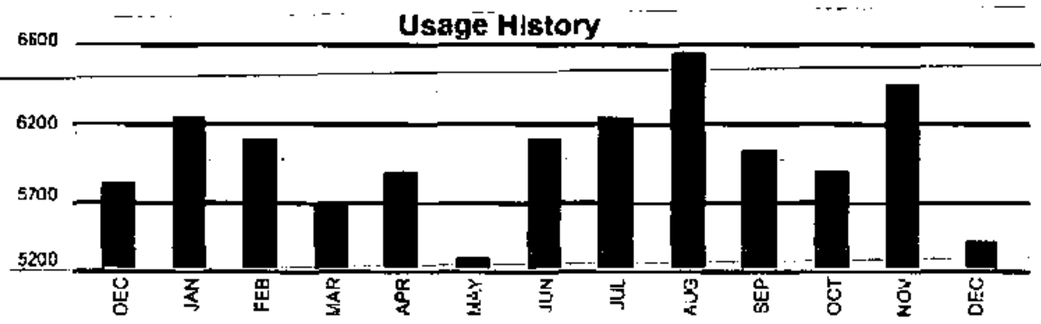
Meter Number		260735
New KWH Meter Reading - Actual	12/06/2011	2155
Previous KWH Meter Reading - Actual	11/07/2011	2087
Difference		68
Multiplier		80
Total KWH Used This Period		5440
Meter Number		260735
New KW Meter Reading - Actual	12/06/2011	0.119
Previous KW Meter Reading - Actual	11/07/2011	0.000
Difference		0.119
Multiplier		80
Total KW Used This Period		9.520

Statement of Account History

Previous Balance	$	692.01
Payment Received 11/22/11		692.01CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	5440 kWh @ $0.08256		449.13
Demand Charge	9.520 kW @ No Charge		0.00
Fuel Cost Adjustment			140.52
Sales Tax			8.99
Total Current Charges		$	608.54
	Total Due	$	608.54



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	5440	$ 599.55	$ 20.67
Last Month	32	6320	$ 681.78	$ 21.30
Last Year	29	5760	$ 585.62	$ 20.19

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900246033 452200042628888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 315-0773.000 6904
Customer Name: Tennessee American Water Co
Service Address: Cummings Hwy
Other Lgt1
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
221053	KWH	11/26/10	12/27/10	21685	22111	426	1	426

Current Charges

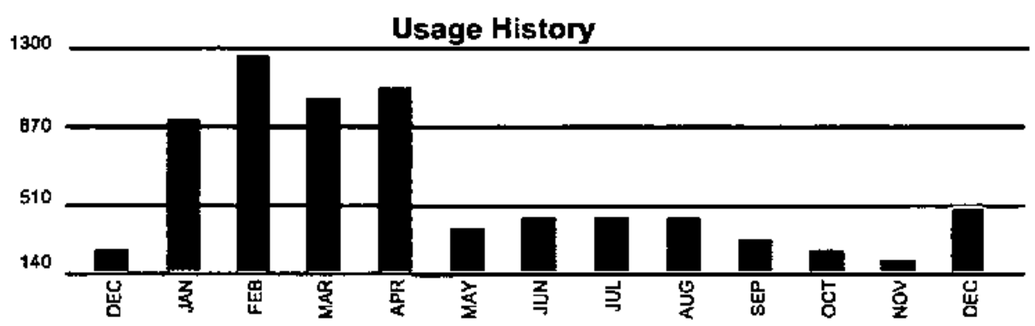
Customer Charge		$	9.90
Usage Charge	426 kWh @ $0.09499	$	40.47
Fuel Cost Adjustment		$	2.11
Sales Tax		$	0.79
Total Current Charges		$	53.27

Please Pay By January 14, 2011

Total Due $ 53.27

Previous Account History

Previous Balance	$	26.09
Payment Received 12/09/10	$	26.09CR
Balance Forward	$	0.00



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	426	$ 52.48	$ 1.69
Last Month	32	154	$ 25.70	$ 0.80
Last Year	33	214	$ 28.75	$ 0.87

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 315-0773.000

Total Due By January 14, 2011	**$ 53.27**
After Due Date Pay	**$ 55.89**

Amount Enclosed $ _____

6904 0.6290 MB 0.382 25 6 7
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
JAN 03 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

1031507730005000055890000053270 0

AW900246033 452200042628888

[illegible] CUSTOMER INFORMATION

[illegible] an emergency

[illegible] restore power [illegible] emergency service call
[illegible] 24 hours a day, 7 days a week.

You may also report [illegible] online at www.epb.net.

Visit epb.net/outage [illegible] easy. It's available 24/7

- Learn [illegible] saving services
- Conduct a free online energy audit
- Review [illegible] and pay your options
- Report [illegible] or street light problem
- Get [illegible] energy saving tips
- Start, stop, or transfer service
- Find the pay [illegible] feature nearest you
- Learn about [illegible] heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

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4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (cash payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900250476 4522000430288888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 315-0773.000 6922
Customer Name: Tennessee American Water Co
Service Address: Cummings Hwy
Other Lgt1
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
221053	KWH	12/27/10	01/26/11	22111	22842	731	1	731

Current Charges

Customer Charge		$	9.90
Usage Charge	731 kWh @ $0.09499	$	69.44
Fuel Cost Adjustment		$	4.17
Sales Tax		$	1.25
Total Current Charges		$	84.76

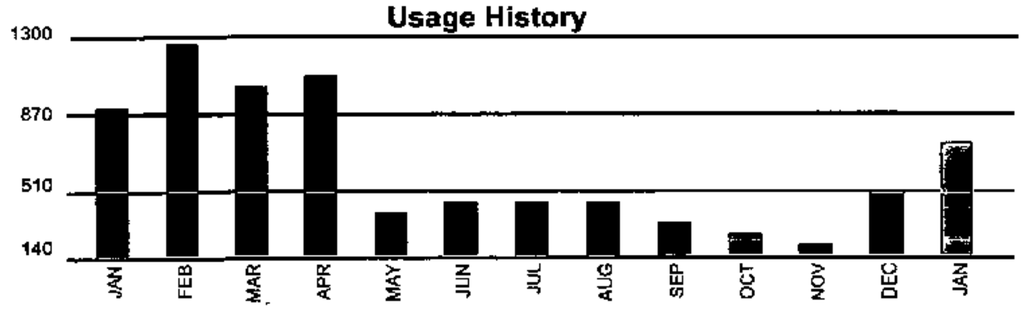
Please Pay By February 12, 2011

Total Due	**$**	**84.76**

Previous Account History

Previous Balance	$	53.27
Payment Received 01/14/11	$	53.27 CR
Balance Forward	$	0.00

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	731	$ 83.51	$ 2.78
Last Month	31	426	$ 52.48	$ 1.69
Last Year	28	872	$ 85.48	$ 3.05

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 315-0773.000

Total Due By February 12, 2011	**$**	**84.76**
After Due Date Pay	**$**	**88.94**

Amount Enclosed $ _____

6922 0.6290 MB 0.382 25 6 9
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
FEB 01 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10315077300050000889400000847630

AW900250476 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

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6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900254852 45220004302888 8

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 315-0773.000 6782
Customer Name: Tennessee American Water Co
Service Address: Cummings Hwy
Other Lgt1
Chattanooga, TN 37419
Rate Class: COMMERCIAL

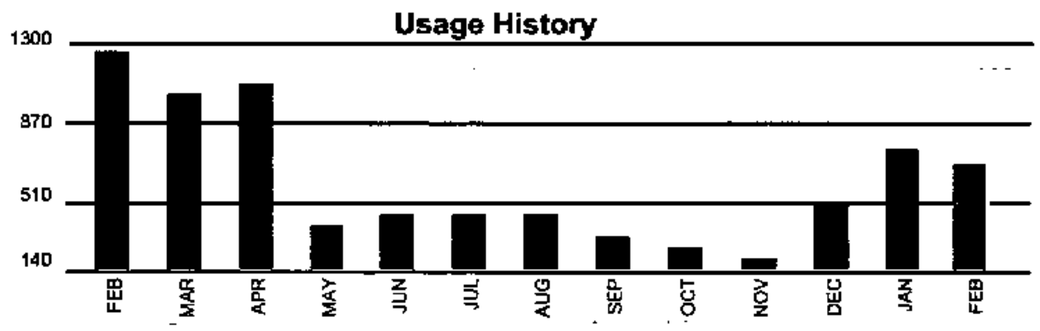
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
221053	KWH	01/26/11	02/23/11	22842	23484	642	1	642

Current Charges			
Customer Charge		$	9.90
Usage Charge	642 kWh @ $0.09499	$	60.99
Fuel Cost Adjustment		$	2.91
Sales Tax		$	1.11
Total Current Charges		$	74.91

Previous Account History		
Previous Balance	$	84.76
Payment Received 02/08/11	$	84.76CR
Balance Forward	$	0.00

Please Pay By March 12, 2011

Total Due $ 74.91



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	28	642	$ 73.80	$ 2.64
Last Month	30	731	$ 83.51	$ 2.78
Last Year	29	1221	$ 114.94	$ 3.96

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 315-0773.000

Total Due By March 12, 2011	**$**	**74.91**
After Due Date Pay	**$**	**78.60**

Amount Enclosed $ _____

6782 0.6290 MB 0.382 23 3 8
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

REC'D
FEB 28 2011
SNET

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900254852 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

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- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900261554 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 315-0773.000 6915
Customer Name: Tennessee American Water Co
Service Address: Cummings Hwy
Other Lgt1
Chattanooga, TN 37419
Rate Class: COMMERCIAL

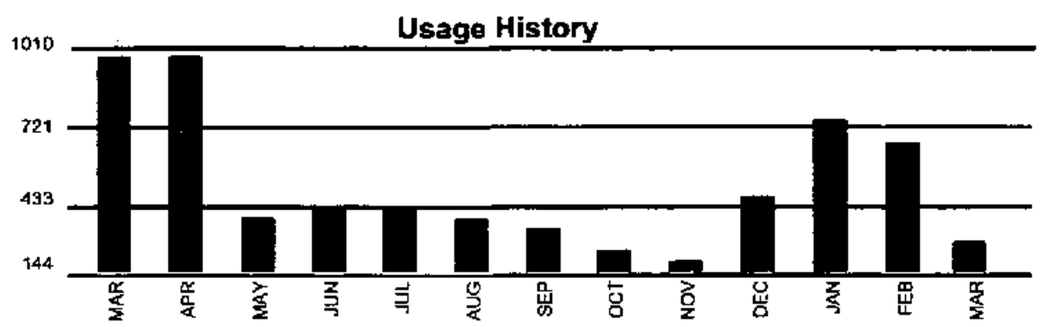
Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
221053	KWH	02/23/11	03/25/11	23484	23739	255	1	255

Current Charges			
Customer Charge		$	9.90
Usage Charge	255 kWh @ $0.09499	$	24.22
Fuel Cost Adjustment		$	1.63
Sales Tax		$	0.54
Total Current Charges		$	36.29

Previous Account History		
Previous Balance	$	74.91
Payment Received 03/07/11	$	74.91 CR
Balance Forward	$	0.00

Please Pay By April 13, 2011

Total Due	$	36.29



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	255	$ 35.75	$ 1.19
Last Month	28	642	$ 73.80	$ 2.63
Last Year	31	1002	$ 99.32	$ 3.20

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 315-0773.000

Total Due By April 13, 2011	**$**	**36.29**
After Due Date Pay	**$**	**38.08**

Amount Enclosed $ _____

6915 0.6290 MB 0.382 23 4 8
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
APR 05 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900261554 452200043028888

[redacted]

- [redacted]
- [redacted]
- [redacted]
- [redacted]
- [redacted]
- [redacted]
- [redacted]
- [redacted]

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 645-[illegible].

Power Share

You can help needy families in Crow Wing County with your monthly electric bill by participating in Power Share® program. Just round up to the next dollar amount on the your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope provided with your monthly statement to make your payment.

[redacted]

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Nixon office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 5:30 p.m. the Monday - Friday prior to the due date will be posted as of that day. Payments put in the night drops after 5:30 p.m. at the Downtown office or after 6:30 p.m. at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at ePay Pay Stations located throughout the Arrowhead area. For a complete list, call 1-[illegible]-645-[illegible]2572 or visit www.ePayLine.net. You can also pay your bill [illegible]

5. Ez Pay (with Draft Option) - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay

AW900266826 45220004302888 8

epb Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 315-0773.000 6765
Customer Name: Tennessee American Water Co
Service Address: Cummings Hwy
Other Lgt1
Chattanooga, TN 37419
Rate Class: COMMERCIAL

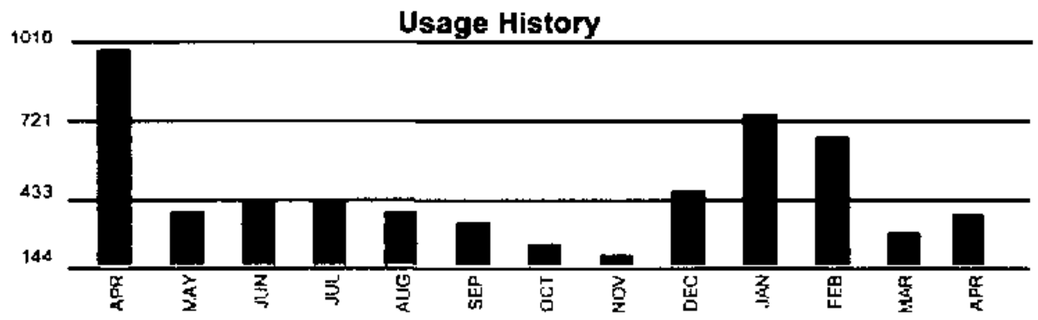
Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
221053	KWH	03/25/11	04/26/11	23739	24092	353	1	353

Current Charges			
Customer Charge		$	9.90
Usage Charge	353 kWh @ $0.0757	$	26.72
Fuel Cost Adjustment		$	8.74
Sales Tax		$	0.68
Total Current Charges		$	46.04

Please Pay By May 13, 2011

Total Due	**$**	**46.04**

Previous Account History		
Previous Balance	$	36.29
Payment Received 04/11/11	$	36.29CR
Balance Forward	$	0.00



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	32	353	$ 45.36	$ 1.42
Last Month	30	255	$ 35.75	$ 1.19
Last Year	31	1009	$ 103.71	$ 3.34

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

epb Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 315-0773.000

Total Due By May 13, 2011	**$**	**46.04**
After Due Date Pay	**$**	**48.31**

Amount Enclosed $ _____

6765 0.6290 MB 0.390 23 4 8
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
MAY 0 3 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10315077300050000483100004604O 0

AW900266826 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net.com to learn how easy it's available 24/7

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
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- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

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AW900271997 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 315-0773.000 6995
Customer Name: Tennessee American Water Co
Service Address: Cummings Hwy
Other Lgt1
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
221053	KWH	04/26/11	05/26/11	24092	24443	351	1	351

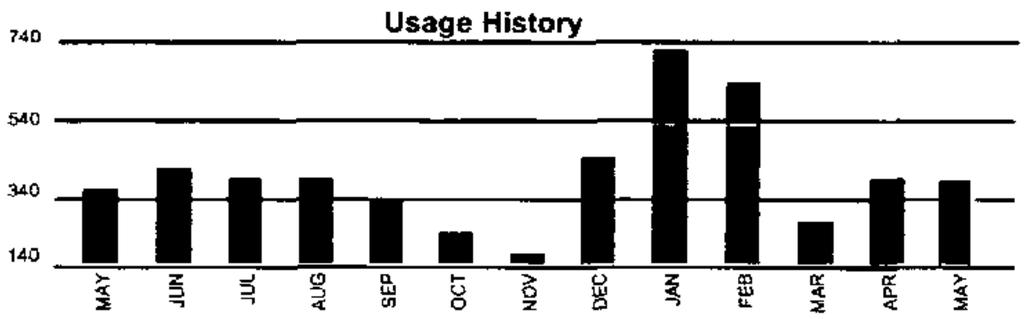
Current Charges			
Customer Charge		$	9.90
Usage Charge	351 kWh @ $0.0757	$	26.57
Fuel Cost Adjustment		$	8.58
Sales Tax		$	0.68
Total Current Charges		$	45.73

Previous Account History		
Previous Balance	$	46.04
Payment Received 05/10/11	$	46.04 CR
Balance Forward	$	0.00

Please Pay By June 15, 2011

Total Due $ 45.73

SNET
JUN 03 2011
REC'D



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	351	$ 45.05	$ 1.50
Last Month	32	353	$ 45.36	$ 1.41
Last Year	29	339	$ 41.65	$ 1.43

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

6995 0.6290 MB 0.390 23 16 8
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 315-0773.000

Total Due By June 15, 2011	**$ 45.73**
After Due Date Pay	**$ 47.98**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10315077300050000479800004573 8 0

AW900271997 452200043028888

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6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900277075 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 315-0773.000 6780
Customer Name: Tennessee American Water Co
Service Address: Cummings Hwy
Other Lgt1
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		58.38
Sales Tax		0.88
Total New Charges	**$**	**59.26**
Total Balance Due	**$**	**59.26**
Payment Due Date		**Jul 14, 2011**

SNET
JUL 05 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 315-0773.000

Total Due By July 14, 2011	**$**	**59.26**
After Due Date Pay	**$**	**62.18**

6780 0.6290 MB 0.390 23 6 8
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10315077300050000621800059264 0

Customer Se AW900277075 4522000 43028888

www.epb.net 6780

Statement of Usage

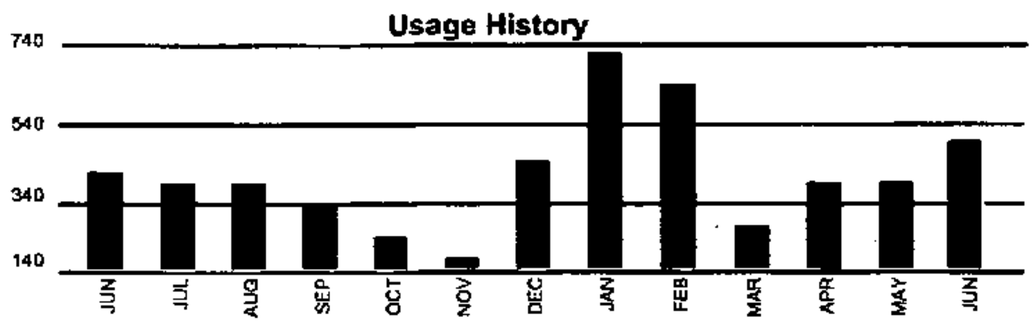
Meter Number		221053
New KWH Meter Reading - Actual	06/27/2011	24926
Previous KWH Meter Reading - Actual	05/26/2011	24443
Total KWH Used This Period		483

Statement of Account History

Previous Balance	$	45.73
Payment Received 06/14/11		45.73CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	483 kWh @ $0.0757		36.57
Fuel Cost Adjustment			11.91
Sales Tax			0.88
Total Current Charges		$	59.26
Total Due		$	59.26



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	483	$ 58.38	$ 1.82
Last Month	30	351	$ 45.05	$ 1.50
Last Year	31	387	$ 47.46	$ 1.53

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900282000 452200043028888

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 315-0773.000 6751
Customer Name: Tennessee American Water Co
Service Address: Cummings Hwy
Other Lgt1
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)

epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		69.27
Sales Tax		1.04
Total New Charges	**$**	**70.31**
Total Balance Due	**$**	**70.31**
Payment Due Date		**Aug 12, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 315-0773.000

Total Due By August 12, 2011	**$**	**70.31**
After Due Date Pay	**$**	**73.77**

6751 0.6290 MB 0.390 23 4 8
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

SNET
AUG 01 2011
REC'D

1031507730005000073700070314 0

Customer Se AW900282000 4522000 43028888

www.epb.net 6751

Statement of Usage

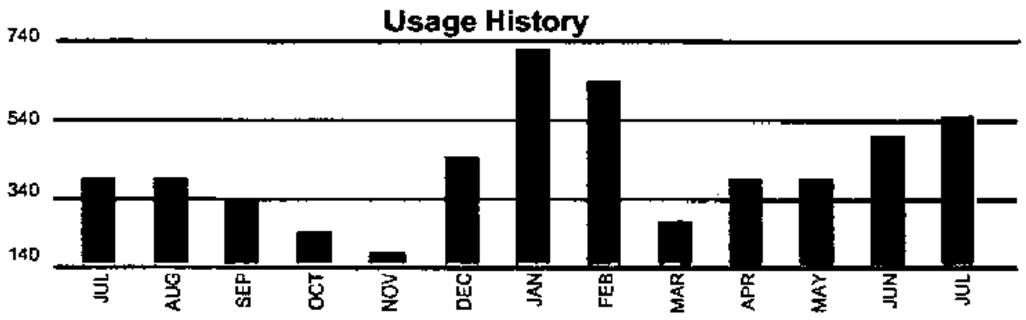
Meter Number		221053
New KWH Meter Reading - Actual	07/26/2011	25472
Previous KWH Meter Reading - Actual	06/27/2011	24926
Total KWH Used This Period		546

Statement of Account History

Previous Balance	$	59.26
Payment Received 07/11/11		59.26CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	546 kWh @ $0.08072		44.07
Fuel Cost Adjustment			15.30
Sales Tax			1.04
Total Current Charges		$	70.31
	Total Due	$	70.31



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	546	$ 69.27	$ 2.39
Last Month	32	483	$ 58.38	$ 1.82
Last Year	31	363	$ 45.90	$ 1.48

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900287827

452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 315-0773.000 6864
Customer Name: Tennessee American Water Co
Service Address: Cummings Hwy
Other Lgt1
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Important Messages

Help struggling local families get the basic utilities they need

No one should have to go without essentials like power or water. But in these tough times, many Chattanooga families are struggling just to afford the basics. You can help by donating to **Power Share.**

Simply add $1 to your EPB bill, or make a one-time donation or monthly pledge online at epb.net.

Your contribution will go directly to United Way 211, an outreach program that qualifies and distributes 100% of donated funds to those who need it most.

For more information, visit **epb.net/about** and click **Power Share.**

Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		49.13
Sales Tax		0.74
Total New Charges	**$**	**49.87**
Total Balance Due	**$**	**49.87**
Payment Due Date		**Sep 13, 2011**

SNET
SEP 01 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 315-0773.000

Total Due By September 13, 2011	**$**	**49.87**
After Due Date Pay	**$**	**52.33**

6864 0.6290 MB 0.390 23 8 8
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your *mailing or email address* has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10315077300050000523000049877 0

Customer Se AW900287827 452200043028888

0664

Statement of Usage

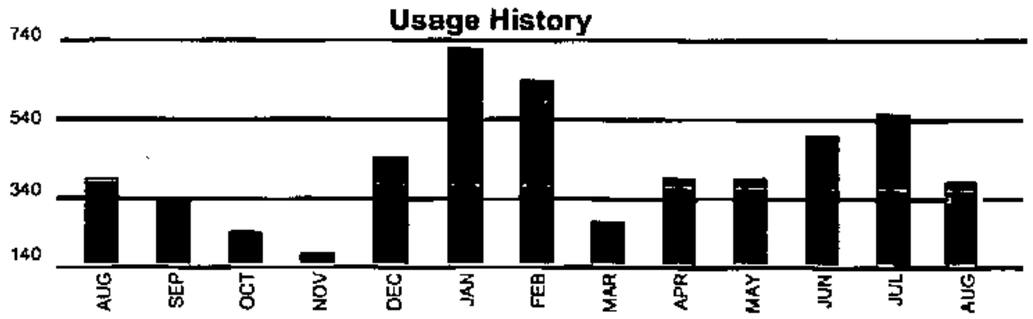
Meter Number		221053
New KWH Meter Reading - Actual	08/25/2011	25831
Previous KWH Meter Reading - Actual	07/26/2011	25472
Total KWH Used This Period		359

Statement of Account History

Previous Balance	$	70.31
Payment Received 08/09/11		70.31 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	359 kWh @ $0.08072		28.98
Fuel Cost Adjustment			10.25
Sales Tax			0.74
Total Current Charges		$	49.87
Total Due		$	49.87



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	359	$ 49.13	$ 1.64
Last Month	29	546	$ 69.27	$ 2.38
Last Year	30	360	$ 46.00	$ 1.53

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900292590 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 315-0773.000 6882
Customer Name: Tennessee American Water Co
Service Address: Cummings Hwy
Other Lgt1
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		33.23
Sales Tax		0.50
Total New Charges	**$**	**33.73**
Total Balance Due	**$**	**33.73**
Payment Due Date		**Oct 12, 2011**

Important Messages

Save time. Pay online.

It's easy and hassle-free—just go to **epb.net**, click on **Pay Your Bill** to login.

- **Request a payment extension**
- **Pay your bill**
- **Set up automatic payments**

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

SNET
SEP 30 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 315-0773.000

Total Due By October 12, 2011	**$**	**33.73**
After Due Date Pay	**$**	**35.39**

6882 0.6290 MB 0.390 23 8 7
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

1031507730005000035390000033733 0

Customer Se AW900292590 4522000 43028888

www.epb.net 6882

Statement of Usage

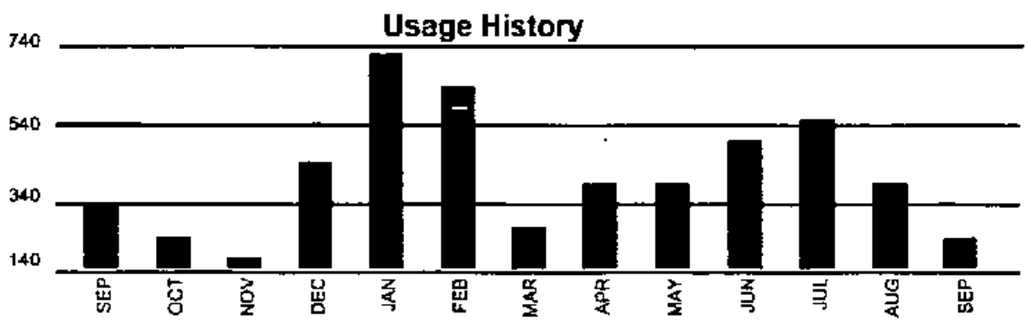
Meter Number		221053
New KWH Meter Reading - Actual	09/23/2011	26046
Previous KWH Meter Reading - Actual	08/25/2011	25831
Total KWH Used This Period		215

Statement of Account History

Previous Balance	$	49.87
Payment Received 09/09/11		49.87 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	215 kWh @ $0.08072		17.36
Fuel Cost Adjustment			5.97
Sales Tax			0.50
Total Current Charges		$	33.73
	Total Due	$	33.73



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	215	$ 33.23	$ 1.15
Last Month	30	359	$ 49.13	$ 1.63
Last Year	30	299	$ 40.35	$ 1.34

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900298101 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 315-0773.000 6797
Customer Name: Tennessee American Water Co
Service Address: Cummings Hwy
Other Lgt1
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Important Messages

Avoid surprises. Get predictable power bills with Budget Billing.

- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at epbFi.com or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		32.67
Sales Tax		0.49
Total New Charges	**$**	**33.16**
Total Balance Due	**$**	**33.16**
Payment Due Date		**Nov 10, 2011**

SNET
OCT 31 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 315-0773.000

Total Due By November 10, 2011	**$**	**33.16**
After Due Date Pay	**$**	**34.79**

6797 0.6290 MB 0.390 23 4 7
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10315077300050000347900033161 0

Customer Se AW900298101 452200043028888

www.epb.net 6797

Statement of Usage

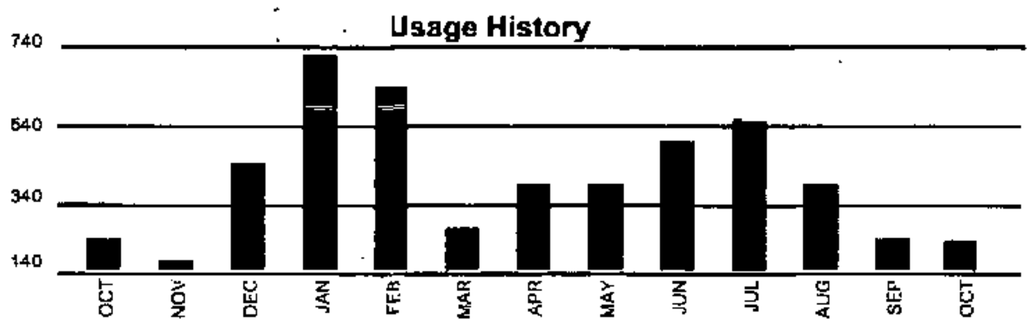
Meter Number		221053
New KWH Meter Reading - Actual	10/24/2011	26259
Previous KWH Meter Reading - Actual	09/23/2011	26046
Total KWH Used This Period		213

Statement of Account History

Previous Balance	$	33.73
Payment Received 10/11/11		33.73CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	213 kWh @ $0.08256		17.59
Fuel Cost Adjustment			5.18
Sales Tax			0.49
Total Current Charges		$	33.16
Total Due		$	33.16



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	213	$ 32.67	$ 1.05
Last Month	29	215	$ 33.23	$ 1.14
Last Year	31	203	$ 31.56	$ 1.01

CONTACT INFORMATION CHANGE:

New Address: _____ _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900303353 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 315-0773.000 6725
Customer Name: Tennessee American Water Co
Service Address: Cummings Hwy
Other Lgt1
Chattanooga, TN 37419
Rate Class: COMMERCIAL

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

Electric Power

For your Internet, television, and telephone needs.

Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		32.96
Sales Tax		0.49
Total New Charges	**$**	**33.45**
Total Balance Due	**$**	**33.45**
Payment Due Date		**Dec 13, 2011**

SNET
DEC 01 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 315-0773.000

Total Due By December 13, 2011	**$**	**33.45**
After Due Date Pay	**$**	**35.10**

Amount Enclosed $ _____

6725 0.6290 MB 0.390 23 5 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10315077300050000351000033452 0

Customer S AW900303353 452200043028888

www.epb.net **Electric Power Acct:** 315-0773.000 6725

Statement of Usage

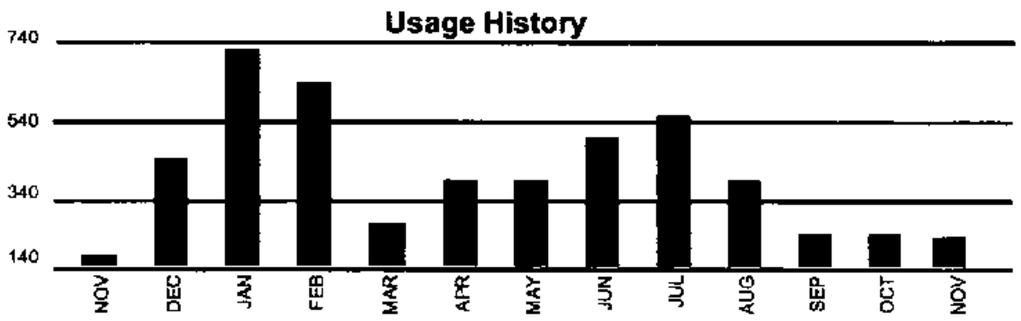
Meter Number		221053
New KWH Meter Reading - Actual	11/23/2011	26476
Previous KWH Meter Reading - Actual	10/24/2011	26259
Total KWH Used This Period		217

Statement of Account History

Previous Balance	$	33.16
Payment Received 11/07/11		33.16CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	217 kWh @ $0.08256		17.91
Fuel Cost Adjustment			5.15
Sales Tax			0.49
Total Current Charges		$	33.45
Total Due		$	33.45



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	217	$ 32.96	$ 1.10
Last Month	31	213	$ 32.67	$ 1.05
Last Year	32	154	$ 25.70	$ 0.80

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900250051 45220004302888 8

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 257-0477.000 6250
Customer Name: Tennessee American Water Co
Service Address: 613 Chickamauga Ave
Rossville, GA 30741
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
510661	KWH	12/20/10	01/19/11	761	923	162	480	77760
510661	KW	12/20/10	01/19/11	0.000	0.482	0.482	480	231.360

Current Charges

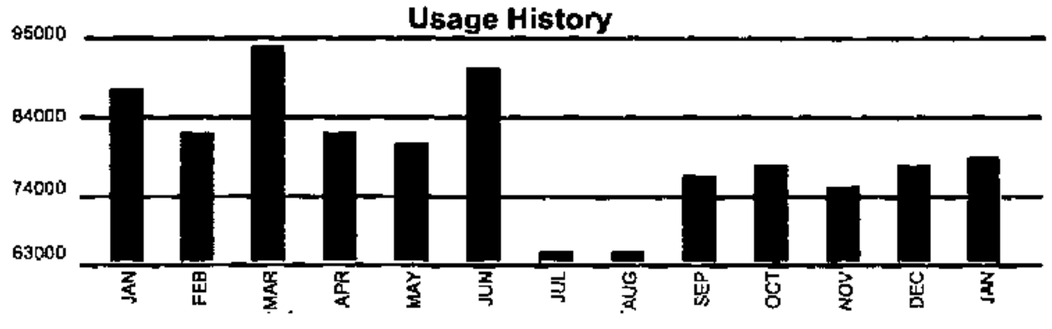
Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.09499	$	1,424.85
Usage Charge	62760 kWh @ $0.04981	$	3,126.08
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	181.360 kW @ $14.04	$	2,546.30
Fuel Cost Adjustment		$	438.99
Sales Tax		$	528.23
Total Current Charges		$	8,074.35

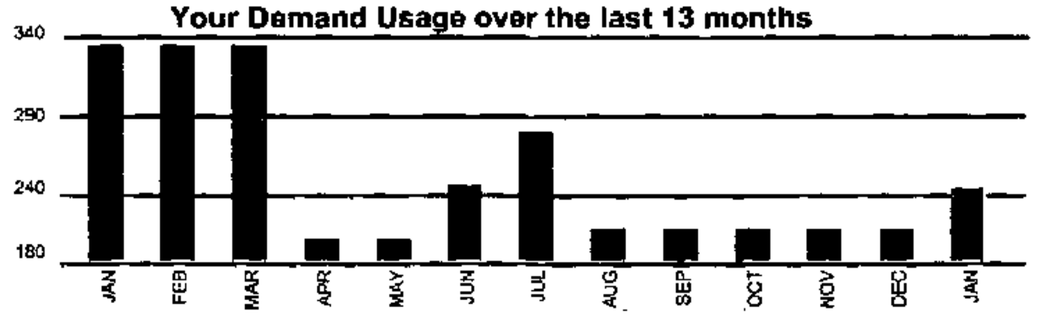
Previous Account History

Previous Balance	$	7,473.28
Payment Received 01/07/11	$	7,473.28CR
Balance Forward	$	0.00

Please Pay By February 08, 2011

Total Due $ 8,074.35





Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 257-0477.000

Total Due By February 08, 2011	**$**	**8,074.35**
After Due Date Pay	**$**	**8,159.81**

Amount Enclosed $ _____

6250 0.6290 MB 0.382 22 44 1
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
JAN 27 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10257047700040081598100807435 5 0

AW900250051 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency service call 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's home on the www.epb.net. It's quick. Please. It's available 24/7.

- Learn about customer-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 5:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB-pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900254556 452200043028888

Electric Power

Customer Service 423-648-1372
www.epb.net

Account Number: 257-0477.000 6361
Customer Name: Tennessee American Water Co
Service Address: 613 Chickamauga Ave
Rossville, GA 30741
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
510661	KWH	01/19/11	02/18/11	923	1085	162	480	77760
510661	KW	01/19/11	02/18/11	0.000	0.398	0.398	480	191.040

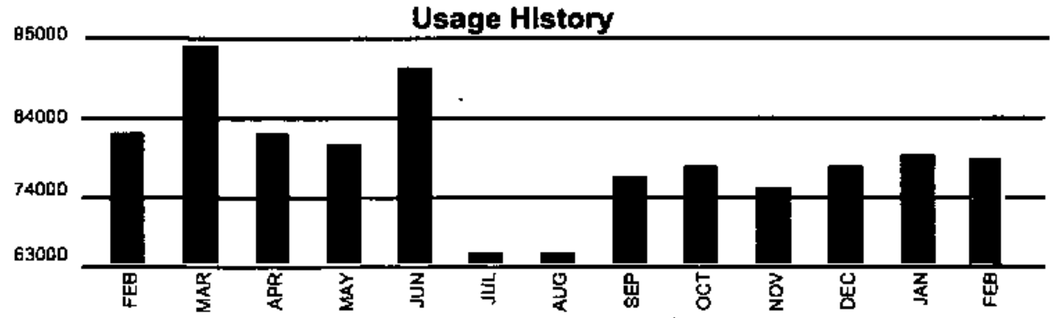
Current Charges			
Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.09499	$	1,424.85
Usage Charge	62760 kWh @ $0.04981	$	3,126.08
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	141.040 kW @ $14.04	$	1,980.20
Fuel Cost Adjustment		$	349.26
Sales Tax		$	482.32
Total Current Charges		$	7,372.61

Previous Account History		
Previous Balance	$	8,074.35
Payment Received 02/02/11	$	8,074.35CR
Balance Forward	$	0.00

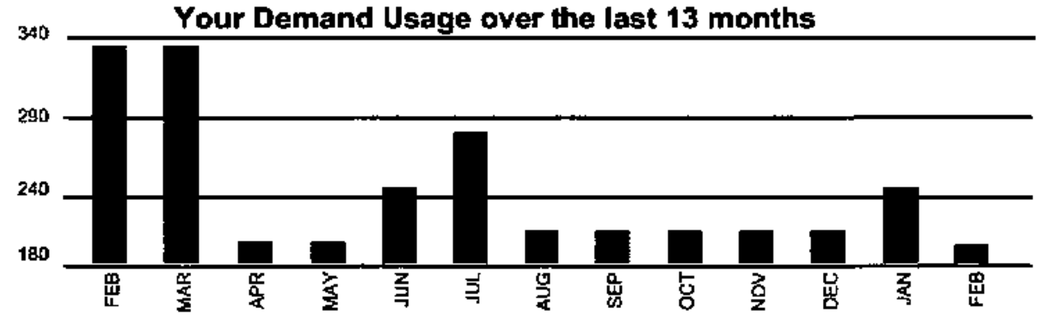
Please Pay By March 09, 2011

Total Due	**$**	**7,372.61**

Usage History



Your Demand Usage over the last 13 months



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 257-0477.000

Total Due By March 09, 2011	**$**	**7,372.61**
After Due Date Pay	**$**	**7,451.51**

6361 0.6290 MB 0.382 22 45 1
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

SNET
FEB 25 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10257047700040074515100737261 5 0

AW900254556 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900259706 45220004302888 8

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 257-0477.000 6326
Customer Name: Tennessee American Water Co
Service Address: 613 Chickamauga Ave
Rossville, GA 30741
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
510661	KWH	02/18/11	03/21/11	1085	1245	160	480	76800
510661	KW	02/18/11	03/21/11	0.000	0.398	0.398	480	191.040

Current Charges			
Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.09499	$	1,424.85
Usage Charge	61800 kWh @ $0.04981	$	3,078.26
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	141.040 kW @ $14.04	$	1,980.20
Fuel Cost Adjustment		$	485.19
Sales Tax		$	488.49
Total Current Charges		$	7,466.89

Previous Account History		
Previous Balance	$	7,372.61
Payment Received 03/09/11	$	7,372.61CR
Balance Forward	$	0.00

Please Pay By April 07, 2011

Total Due	$	7,466.89

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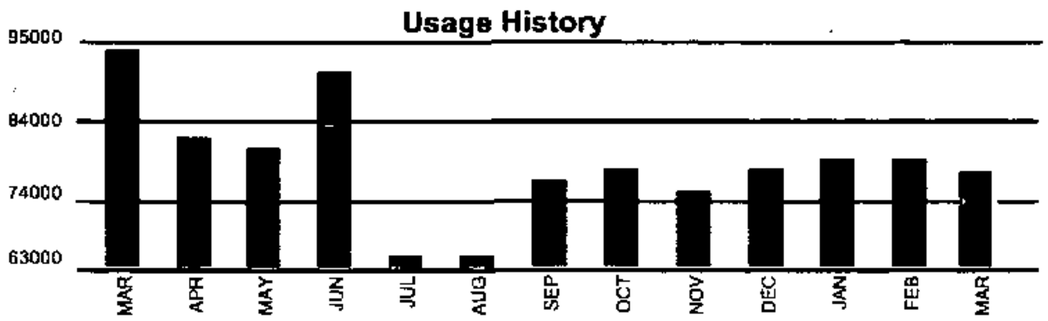
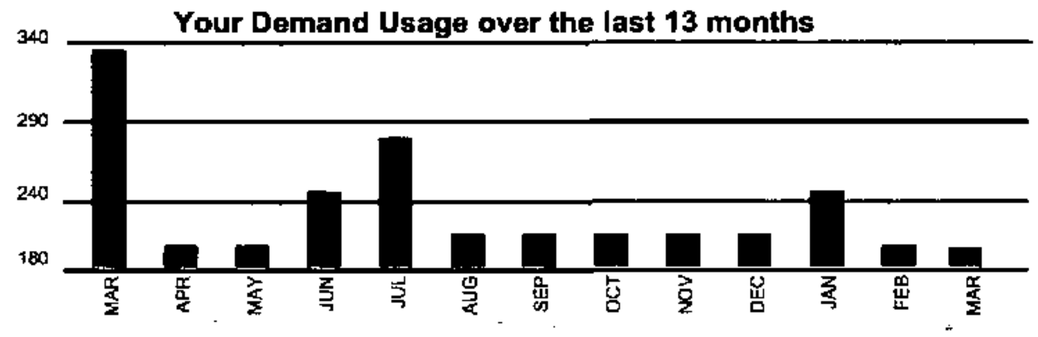




Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

6326 0.6290 MB 0.382 22 50 1
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 257-0477.000

Total Due By April 07, 2011	$	7,466.89
After Due Date Pay	$	7,546.67

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10257047700040075466700746689 9 0

AW900259706 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900265607 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 257-0477.000 6287
Customer Name: Tennessee American Water Co
Service Address: 613 Chickamauga Ave
Rossville, GA 30741
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
510661	KWH	03/21/11	04/20/11	1245	1398	153	480	73440
510661	KW	03/21/11	04/20/11	0.000	0.398	0.398	480	191.040

Current Charges

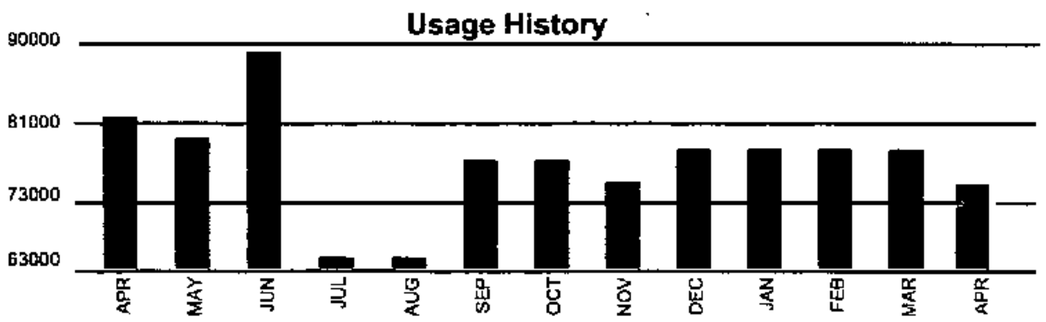
Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.0757	$	1,135.50
Usage Charge	58440 kWh @ $0.03079	$	1,799.37
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	141.040 kW @ $14.04	$	1,980.20
Fuel Cost Adjustment			1,798.50
Sales Tax		$	470.64
Total Current Charges		$	7,194.11

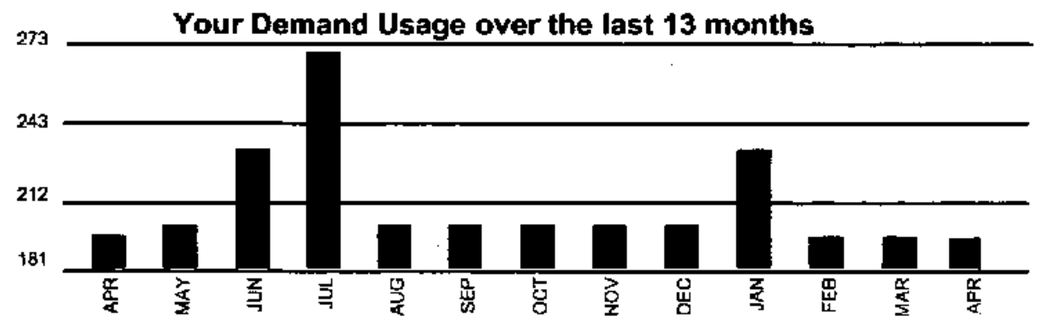
Please Pay By May 10, 2011

Total Due $ 7,194.11

Previous Account History

Previous Balance	$	7,466.89
Payment Received 04/04/11	$	7,466.89CR
Balance Forward	$	0.00





Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

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6287 0.6290 MB 0.390 22 48 1
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 257-0477.000

Total Due By May 10, 2011	**$**	**7,194.11**
After Due Date Pay	**$**	**7,271.34**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900270826 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 257-0477.000 6415
Customer Name: Tennessee American Water Co
Service Address: 613 Chickamauga Ave
Rossville, GA 30741
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
510661	KWH	04/20/11	05/20/11	1398	1546	148	480	71040
510661	KW	04/20/11	05/20/11	0.000	0.398	0.398	480	191.040

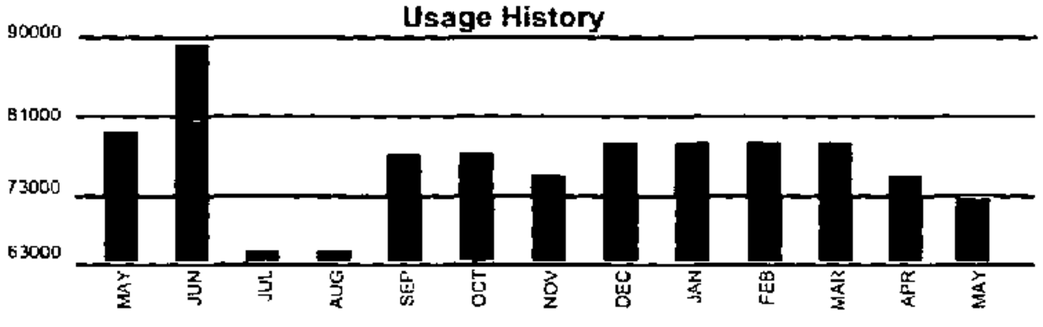
Current Charges			
Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.0757	$	1,135.50
Usage Charge	56040 kWh @ $0.03079	$	1,725.48
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	141.040 kW @ $14.04	$	1,980.20
Fuel Cost Adjustment			1,718.43
Sales Tax		$	459.87
Total Current Charges		$	7,029.38

Previous Account History		
Previous Balance	$	7,194.11
Payment Received 05/05/11	$	7,194.11 CR
Balance Forward	$	0.00

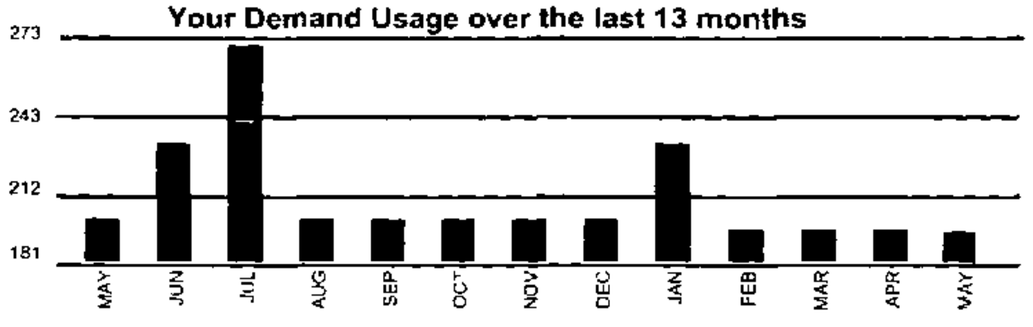
Please Pay By June 08, 2011

Total Due $ 7,029.38

Usage History



Your Demand Usage over the last 13 months



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 257-0477.000

Total Due By June 08, 2011	**$**	**7,029.38**
After Due Date Pay	**$**	**7,105.08**

Amount Enclosed $ _____

6415 0.6290 MB 0.390 22 47 1
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

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MAY 27 2011
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Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900270826 452200043028888

[illegible]

[illegible] power interruptions or call our emergency services call:
877.518.3212 (24 hours a day, 7 days a week)

[illegible]

Visit EPB's website [illegible], it's quick, it's easy. It's available 24/7.

- Learn about new saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn more by saving tips
- Start, stop or transfer service
- Find the payment location [illegible]
- Learn about [illegible]

[illegible]

We have several billing options to help you manage your electric account [illegible] billing, Third Party Notification, and others. For [illegible] and other programs, please call us at 648-EPB.

Energy Share

[illegible] families in Greater Chattanooga with year round [illegible] assistance through EPB's Power Share program. Any customer can add to your amount due or use your payment [illegible] amount.

Ways to Pay

1. By mail - use the return envelope with your [illegible] to make your payment

2. In Person - [illegible], at the [illegible] walk-in branch locations [illegible] use [illegible] drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 3:30 pm at the Downtown office or after 5:00 pm at the other two walk-in locations will not be posted until the following work day.

[illegible] throughout the Tennessee Valley. To use this option, call 423-648-[illegible] or [illegible]. You can also pay your bill at any First Tennessee Bank [illegible] payment only.)

5. [illegible] your account automatically debited for your monthly account amount on the date due. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay

AW900276120 4522000430288888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 257-0477.000 6282
Customer Name: Tennessee American Water Co
Service Address: 613 Chickamauga Ave
Rossville, GA 30741
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		7,456.65
Sales Tax		521.97
Total New Charges	**$**	**7,978.62**
Total Balance Due	**$**	**7,978.62**
Payment Due Date		Jul 08, 2011

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 257-0477.000

Total Due By July 08, 2011	**$**	**7,978.62**
After Due Date Pay	**$**	**8,063.19**

Amount Enclosed $ _____

6282 0.6290 MB 0.390 22 49 1
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
JUN 27 2011
REC'D

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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Customer S AW900276120 452200043028888

www.epb.net **Electric Power Acct:** 257-0477.000 6282

Statement of Usage

Meter Number		510661
New KWH Meter Reading - Actual	06/21/2011	1727
Previous KWH Meter Reading - Actual	05/20/2011	1546
Difference		181
Multiplier		480
Total KWH Used This Period		86880
Meter Number		510661
New KW Meter Reading - Actual	06/21/2011	0.398
Previous KW Meter Reading - Actual	05/20/2011	0.000
Difference		0.398
Multiplier		480
Total KW Used This Period		191.040

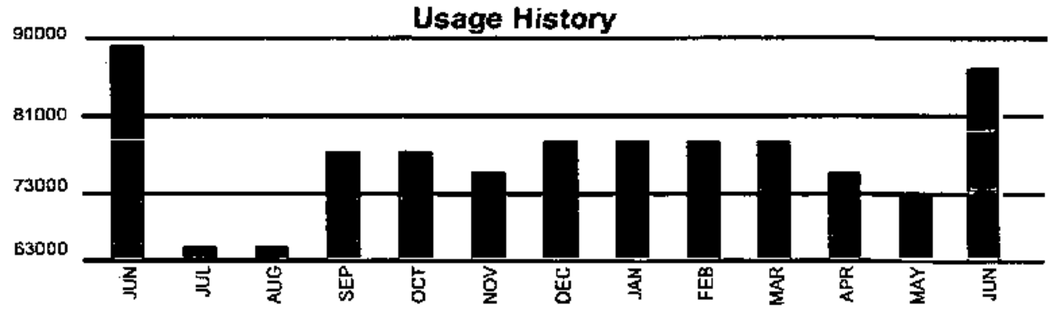
Statement of Account History

Previous Balance	$	7,029.38
Payment Received 06/08/11		7,029.38 CR
Balance Forward	$	0.00

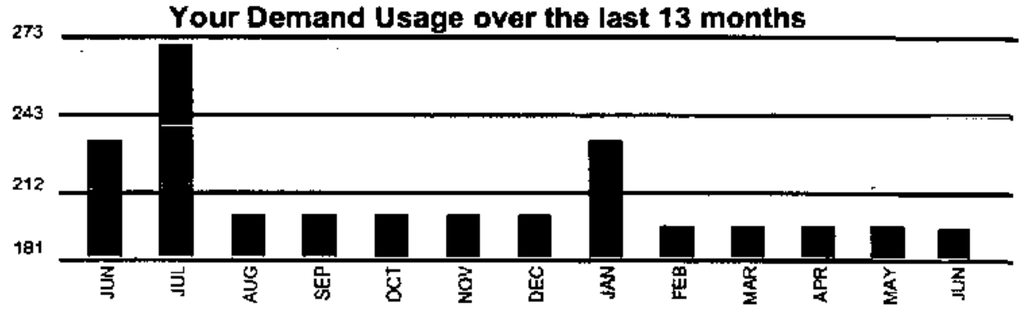
Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.0757		1,135.50
Usage Charge	71880 kWh @ $0.03079		2,213.18
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	141.040 kW @ $14.04		1,980.20
Fuel Cost Adjustment			2,117.87
Sales Tax			521.97
Total Current Charges		$	7,978.62
	Total Due	$	7,978.62

Usage History



Your Demand Usage over the last 13 months



CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL:

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900281627 45220004302888 8

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 257-0477.000 6315
Customer Name: Tennessee American Water Co
Service Address: 613 Chickamauga Ave
Rossville, GA 30741
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)

epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		7,863.53
Sales Tax		550.45
Total New Charges	**$**	**8,413.98**
Total Balance Due	**$**	**8,413.98**
Payment Due Date		**Aug 09, 2011**

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If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 257-0477.000

Total Due By August 09, 2011	**$**	**8,413.98**
After Due Date Pay	**$**	**8,502.62**

6315 0.6290 MB 0.390 22 48 1
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10257047700040085026200841398 4 0

Customer Se AW900281627 4522000 43028888

www.epb.net 6315

Statement of Usage

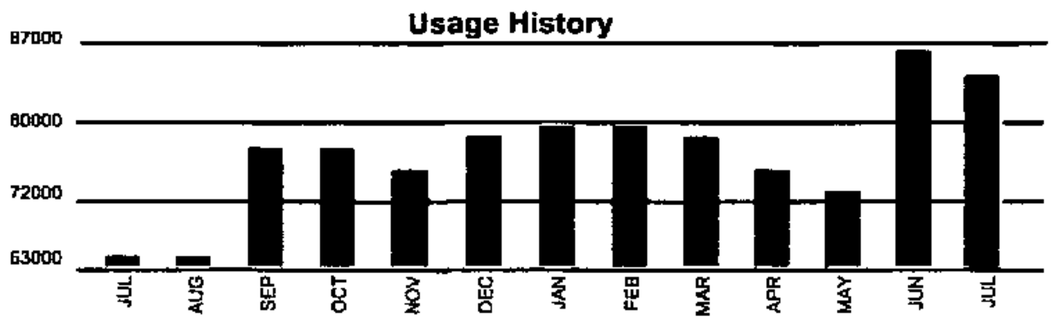
Meter Number		510661
New KWH Meter Reading - Actual	07/21/2011	1902
Previous KWH Meter Reading - Actual	06/21/2011	1727
Difference		175
Multiplier		480
Total KWH Used This Period		84000
Meter Number		510661
New KW Meter Reading - Actual	07/21/2011	0.401
Previous KW Meter Reading - Actual	06/21/2011	0.000
Difference		0.401
Multiplier		480
Total KW Used This Period		192.480

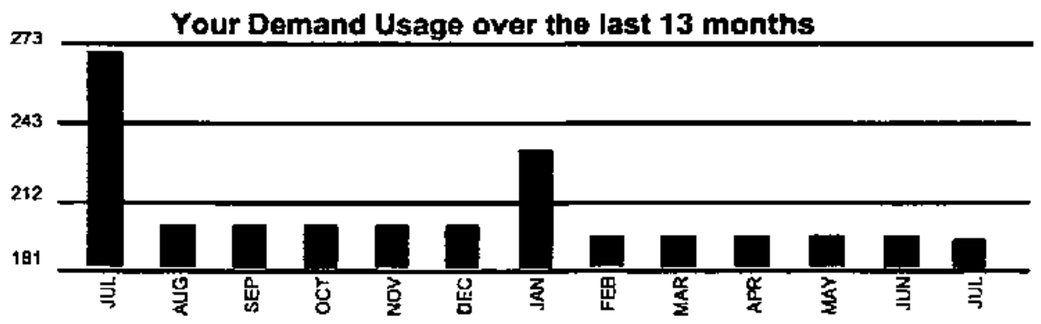
Statement of Account History

Previous Balance	$	7,978.62
Payment Received 07/06/11	-	7,978.62CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08072		1,210.80
Usage Charge	69000 kWh @ $0.03355		2,314.95
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	142.480 kW @ $14.04		2,000.42
Fuel Cost Adjustment			2,327.46
Sales Tax			550.45
Total Current Charges		$	8,413.98
	Total Due	$	8,413.98





CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900287195 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 257-0477.000 6332
Customer Name: Tennessee American Water Co
Service Address: 613 Chickamauga Ave
Rossville, GA 30741
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Help struggling local families get the basic utilities they need

No one should have to go without essentials like power or water. But in these tough times, many Chattanooga families are struggling just to afford the basics. You can help by donating to **Power Share.**

Simply add $1 to your EPB bill, or make a one-time donation or monthly pledge online at epb.net.

Your contribution will go directly to United Way 211, an outreach program that qualifies and distributes 100% of donated funds to those who need it most.

For more information, visit **epb.net/about** and click **Power Share.**

Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		7,730.45
Sales Tax		541.13
Total New Charges	**$**	**8,271.58**
Total Balance Due	**$**	**8,271.58**
Payment Due Date		**Sep 08, 2011**

SNET
AUG 29 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 257-0477.000

Total Due By September 08, 2011	**$**	**8,271.58**
After Due Date Pay	**$**	**8,358.88**

6332 0.6290 MB 0.390 22 47 1
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10257047700040083588800827158 2 0

Customer S AW900287195 452200043028888

www.epb.net **Electric Power Acct:** 257-0477.000 6332

Statement of Usage

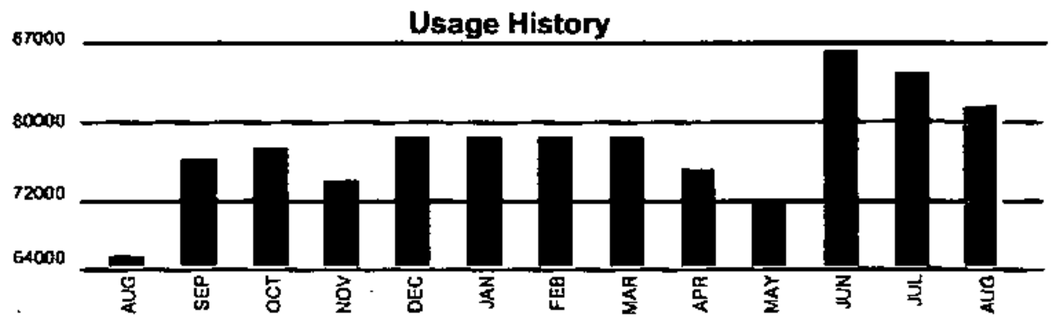
Meter Number		510661
New KWH Meter Reading - Actual	08/19/2011	2071
Previous KWH Meter Reading - Actual	07/21/2011	1902
Difference		169
Multiplier		480
Total KWH Used This Period		81120
Meter Number		510661
New KW Meter Reading - Actual	08/19/2011	0.401
Previous KW Meter Reading - Actual	07/21/2011	0.000
Difference		0.401
Multiplier		480
Total KW Used This Period		192.480

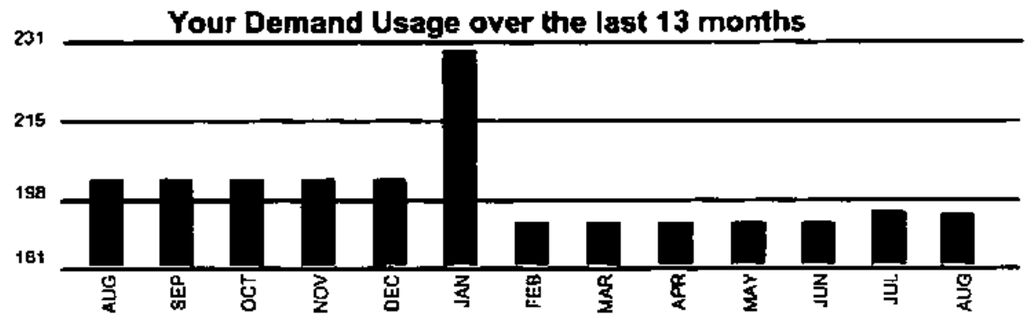
Statement of Account History

Previous Balance	$	8,413.98
Payment Received 08/04/11		8,413.98CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08072		1,210.80
Usage Charge	66120 kWh @ $0.03355		2,218.33
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	142.480 kW @ $14.04		2,000.42
Fuel Cost Adjustment			2,291.00
Sales Tax			541.13
Total Current Charges		$	8,271.58
	Total Due	$	8,271.58





CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900292038 452200043028888

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 257-0477.000 6273
Customer Name: Tennessee American Water Co
Service Address: 613 Chickamauga Ave
Rossville, GA 30741
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Save time. Pay online.

It's easy and hassle-free—just go to **epb.net**, click on **Pay Your Bill** to login.

- **Request a payment extension**
- **Pay your bill**
- **Set up automatic payments**

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		7,812.44
Sales Tax		546.87
Total New Charges	**$**	**8,359.31**
Total Balance Due	**$**	**8,359.31**
Payment Due Date		**Oct 07, 2011**

SNET
SEP 26 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 257-0477.000

Total Due By October 07, 2011	**$**	**8,359.31**
After Due Date Pay	**$**	**8,447.43**

6273 0.6290 MB 0.390 22 47 1
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10257047700040084474300835931 8 0

Customer S AW900292038 452200043028888

www.epb.net

6273

Statement of Usage

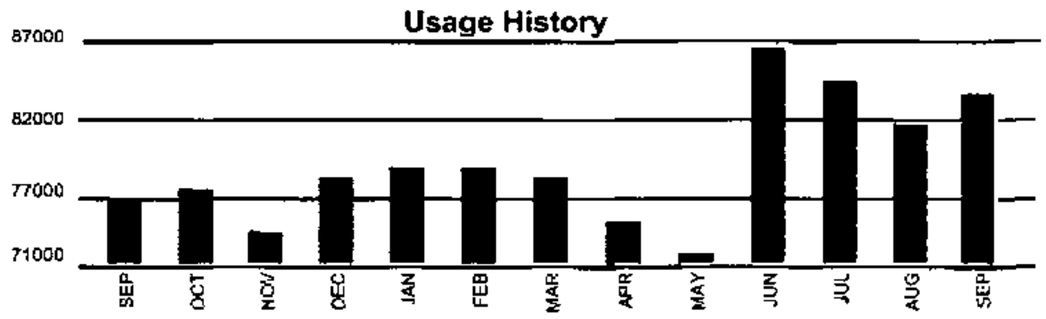
Meter Number		510661
New KWH Meter Reading - Actual	09/19/2011	2245
Previous KWH Meter Reading - Actual	08/19/2011	2071
Difference		174
Multiplier		480
Total KWH Used This Period		83520
Meter Number		510661
New KW Meter Reading - Actual	09/19/2011	0.401
Previous KW Meter Reading - Actual	08/19/2011	0.000
Difference		0.401
Multiplier		480
Total KW Used This Period		192.480

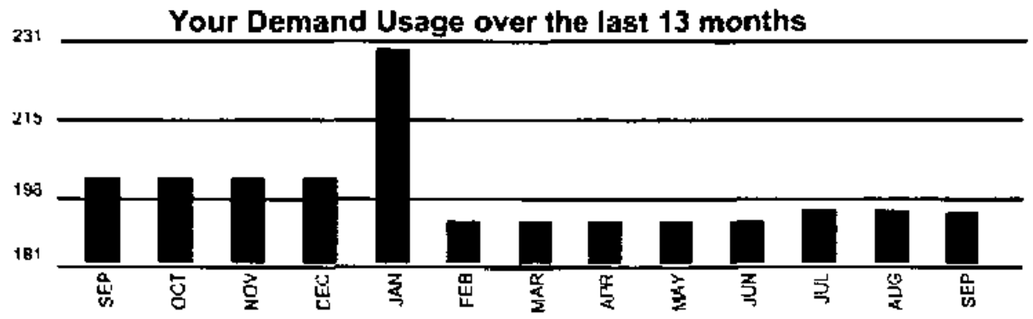
Statement of Account History

Previous Balance	$	8,271.58
Payment Received 09/01/11		8,271.58CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08072		1,210.80
Usage Charge	68520 kWh @ $0.03355		2,298.84
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	142.480 kW @ $14.04		2,000.42
Fuel Cost Adjustment			2,292.48
Sales Tax			546.87
Total Current Charges		$	8,359.31
	Total Due	$	8,359.31





CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____ _____ ___

Contact Phone Number: _____ _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900296916 45220004302888 8

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 257-0477.000 6250
Customer Name: Tennessee American Water Co
Service Address: 613 Chickamauga Ave
Rossville, GA 30741
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Avoid surprises. Get predictable power bills with Budget Billing.

- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		7,094.94
Sales Tax		496.65
Total New Charges	**$**	**7,591.59**
Total Balance Due	**$**	**7,591.59**
Payment Due Date		Nov 05, 2011

SNET
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If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at www.epb.net .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 257-0477.000

Total Due By November 05, 2011	**$**	**7,591.59**
After Due Date Pay	**$**	**7,672.54**

6250 0.6290 MB 0.390 22 50 1
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10257047700040076725400759159 9 0

Customer S AW900296916 452200043028888

www.epb.net

6250

Statement of Usage

Meter Number		510661
New KWH Meter Reading - Actual	10/19/2011	2399
Previous KWH Meter Reading - Actual	09/19/2011	2245
Difference		154
Multiplier		480
Total KWH Used This Period		73920
Meter Number		510661
New KW Meter Reading - Actual	10/19/2011	0.401
Previous KW Meter Reading - Actual	09/19/2011	0.000
Difference		0.401
Multiplier		480
Total KW Used This Period		192.480

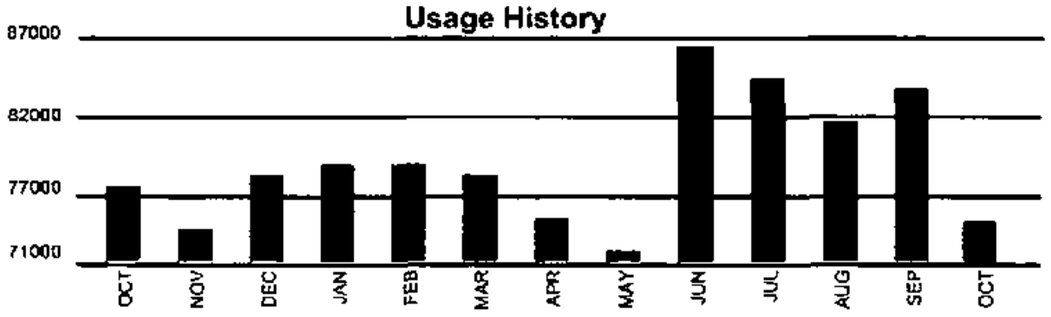
Statement of Account History

Previous Balance	$	8,359.31
Payment Received 10/04/11		8,359.31CR
Balance Forward	$	0.00

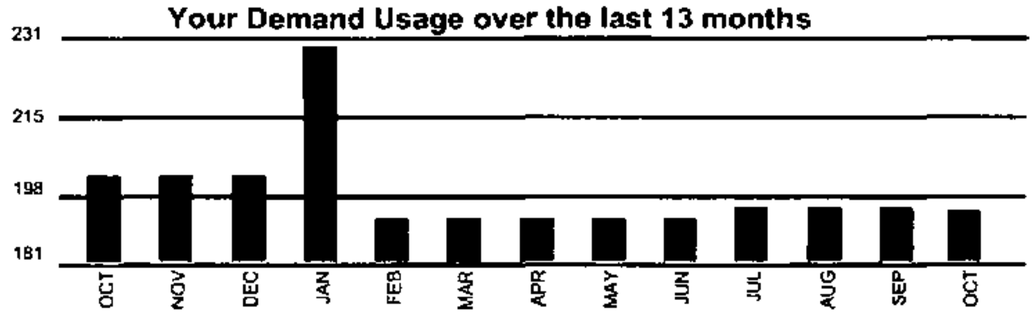
Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08256		1,238.40
Usage Charge	58920 kWh @ $0.0343		2,020.96
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	142.480 kW @ $14.38		2,048.87
Fuel Cost Adjustment			1,776.81
Sales Tax			496.65
Total Current Charges		$	7,591.59
	Total Due	$	7,591.59

Usage History



Your Demand Usage over the last 13 months



CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900302408 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 257-0477.000 6342
Customer Name: Tennessee American Water Co
Service Address: 613 Chickamauga Ave
Rossville, GA 30741
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		7,386.76
Sales Tax		517.07
Total New Charges	**$**	**7,903.83**
Total Balance Due	**$**	**7,903.83**
Payment Due Date		**Dec 07, 2011**

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REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 257-0477.000

Total Due By December 07, 2011	**$**	**7,903.83**
After Due Date Pay	**$**	**7,987.70**

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

6342 0.6290 MB 0.390 22 54 1
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

10257047700040079877000790383 4 0

Customer S AW900302408 452200043028888

www.epb.net **Electric Power Acct:** 257-0477.000 6342

Statement of Usage

Meter Number		510661
New KWH Meter Reading - Actual	11/18/2011	2565
Previous KWH Meter Reading - Actual	10/19/2011	2399
Difference		166
Multiplier		480
Total KWH Used This Period		79680
Meter Number		510661
New KW Meter Reading - Actual	11/18/2011	0.401
Previous KW Meter Reading - Actual	10/19/2011	0.000
Difference		0.401
Multiplier		480
Total KW Used This Period		192.480

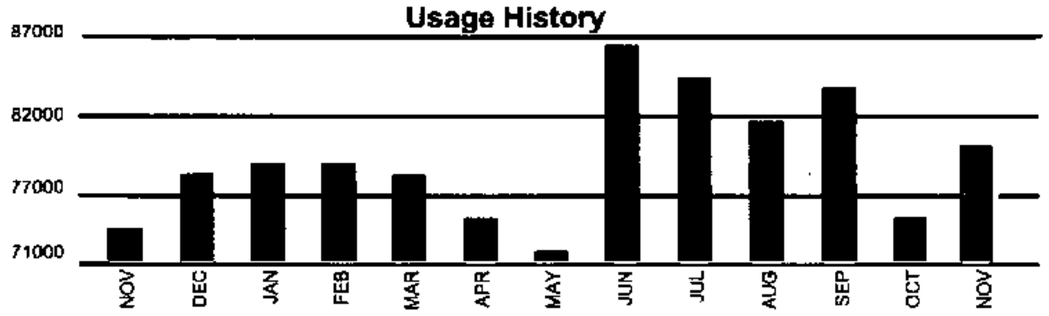
Statement of Account History

Previous Balance	$	7,591.59
Payment Received 11/02/11		7,591.59CR
Balance Forward	$	0.00

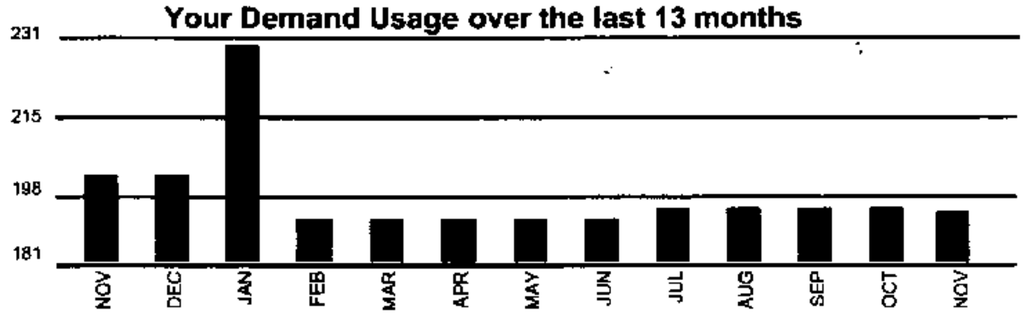
Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08256		1,238.40
Usage Charge	64680 kWh @ $0.0343		2,218.53
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	142.480 kW @ $14.38		2,048.87
Fuel Cost Adjustment			1,871.06
Sales Tax			517.07
Total Current Charges		$	7,903.83
	Total Due	$	7,903.83

Usage History



Your Demand Usage over the last 13 months



CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

Customer Service 423-648-1EPB(1372)
www.epb.net

Billing Date:	December 21, 2011	Page 1 of 2
Electric Power Acct:	257-0477.000	6306
Customer Name:	Tennessee American Water Co	
Service Address:	613 Chickamauga Ave Rossville, GA 30741	
Rate Class:	GSA/GPS >50 <1000KW	

Important Messages

Home ENERGY Calculator

and other money-saving tools at epb.net

Your EPB electric rates are among the lowest in the entire country.

Still, you can lower your power bills even more by using our home energy calculator and other tools at epb.net!

Home energy savings tools
Free energy audits
Tips for saving energy

Visit www.epb.net

Electric Power Learn more at epb.net

Fiber Optics Learn more at epbFi.com

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		7,292.94
Sales Tax		510.51
Total New Charges	**$**	**7,803.45**
Total Balance Due	**$**	**7,803.45**
Payment Due Date		Jan 05, 2012

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If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at www.epb.net

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 257-0477.000

Total Due By January 05, 2012	**$**	**7,803.45**
After Due Date Pay	**$**	**7,886.38**

6306 0.6290 MB 0.390 22 54 1
#BWNLYVB **********AUTO**MIXED AADC 373

Amount Enclosed $ _____

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10257047700040078863800780345 6 0

Customer Service 423-648-1EPB(1372)
www.epb.net

Billing Date: December 21, 2011
Electric Power Acct: 257-0477.000

6306

Statement of Usage

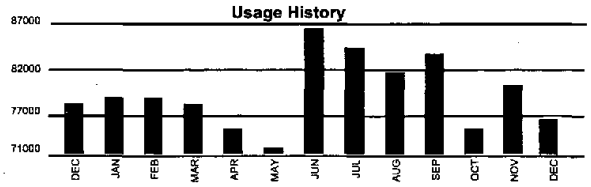
Meter Number		510661
New KWH Meter Reading - Actual	12/19/2011	2722
Previous KWH Meter Reading - Actual	11/18/2011	2565
Difference		157
Multiplier		480
Total KWH Used This Period		75360
Meter Number		510661
New KW Meter Reading - Actual	12/19/2011	0.401
Previous KW Meter Reading - Actual	11/18/2011	0.000
Difference		0.401
Multiplier		480
Total KW Used This Period		192.480

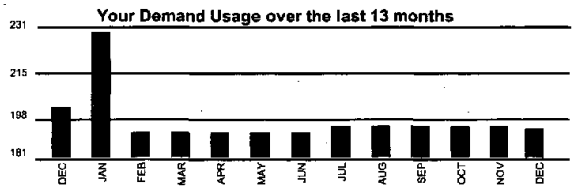
Statement of Account History

Previous Balance	$	7,903.83
Payment Received 12/01/11		7,903.83CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08256		1,238.40
Usage Charge	60360 kWh @ $0.0343		2,070.35
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	142.480 kW @ $14.38		2,048.87
Fuel Cost Adjustment			1,925.42
Sales Tax			510.51
Total Current Charges		$	7,803.45
	Total Due	$	7,803.45





CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900248871 452200042628888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 192-0010.000 9425
Customer Name: Tennessee American Water Co
Service Address: E Brainerd Rd
Other 1
Chattanooga, TN 37421
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
221882	KWH	12/13/10	01/12/11	27758	27936	178	80	14240
221882	KW	12/13/10	01/12/11	0.000	0.638	0.638	80	51.040

Current Charges

Customer Charge		$	9.90
Usage Charge	14240 kWh @ $0.09499	$	1,352.65
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	1.040 kW @ $14.04	$	14.60
Fuel Cost Adjustment		$	81.31
Sales Tax		$	21.88
Total Current Charges		$	1,480.34

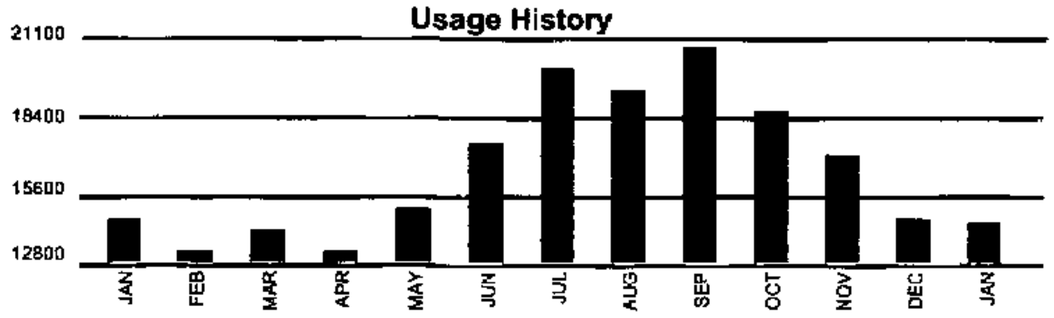
Please Pay By February 02, 2011

Total Due	$	1,480.34

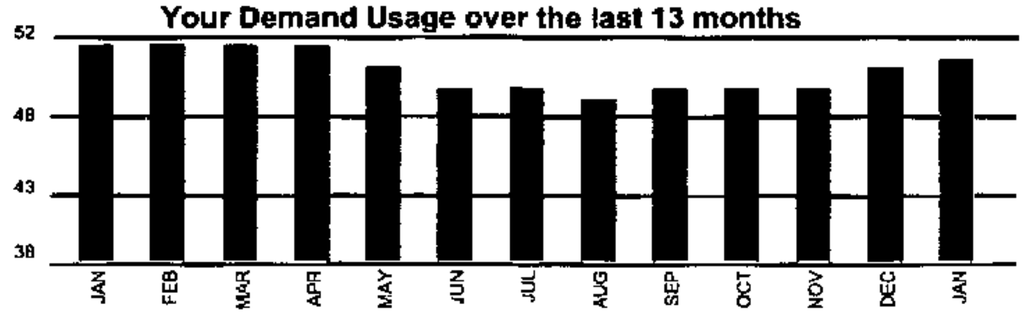
Previous Account History

Previous Balance	$	1,480.03
Payment Received 12/28/10	$	1,480.03CR
Balance Forward	$	0.00

Usage History



Your Demand Usage over the last 13 months



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 192-0010.000

Total Due By February 02, 2011	**$**	**1,480.34**
After Due Date Pay	**$**	**1,504.92**

9425 0.6290 MB 0.382 32 48 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

REC'D
JAN 21 2011
SNET

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10192001000060015049200148034B 0

AW900248871 452200042628888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

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- Review billing and payment options
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- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

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Power Share

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Ways to Pay

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6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900253519 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 192-0010.000 9450
Customer Name: Tennessee American Water Co
Service Address: E Brainerd Rd
Other 1
Chattanooga, TN 37421
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
221882	KWH	01/12/11	02/11/11	27936	28096	160	80	12800
221882	KW	01/12/11	02/11/11	0.000	0.634	0.634	80	50.720

Current Charges

Customer Charge		$	9.90
Usage Charge	12800 kWh @ $0.09499	$	1,215.88
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	.720 kW @ $14.04	$	10.11
Fuel Cost Adjustment		$	58.11
Sales Tax		$	19.41
Total Current Charges		$	1,313.41

Please Pay By March 02, 2011

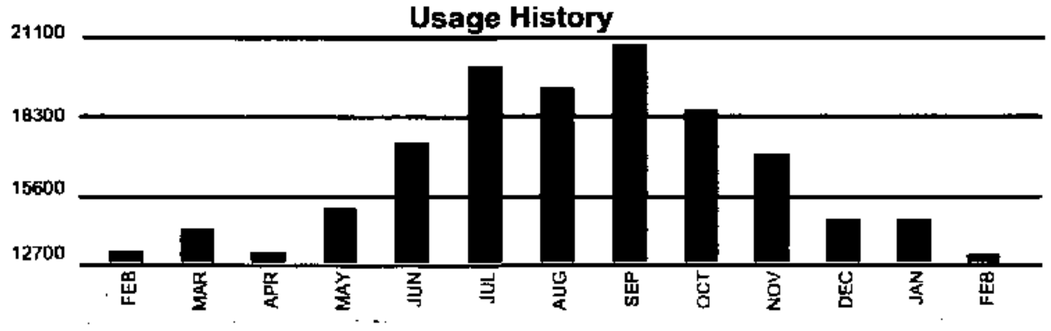
Total Due	$	**1,313.41**

Previous Account History

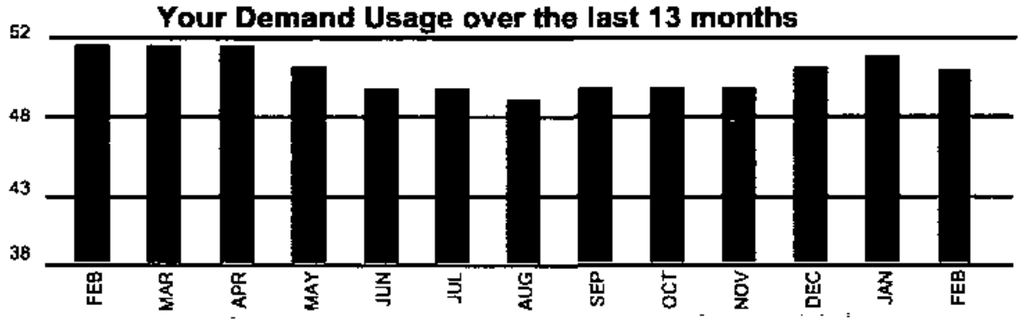
Previous Balance	$	1,480.34
Payment Received 02/02/11	$	1,480.34CR
Balance Forward	$	0.00

SNET
FEB 18 2011
REC'D

Usage History



Your Demand Usage over the last 13 months



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 192-0010.000

Total Due By March 02, 2011	**$**	**1,313.41**
After Due Date Pay	**$**	**1,336.35**

9450 0.6290 MB 0.382 32 50 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10192001000060013363500131341 2 0

AW900253519 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

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423-648-1372 (24 hours a day, 7 days a week).

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- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

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Power Share

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Ways to Pay

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6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

epb ELECTRIC

AW900260493

Customer Service 423-648-1372
www.epb.net

45220004302888 8

Billing Date: March 21, 2011

Customer Name: Tennessee American Water Co
Service Address: E Brainerd Rd
Other 1
Chattanooga, TN 37421
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
221882	KWH	02/11/11	02/16/11	28096	28123	27	80	2160
248544	KWH	02/16/11	03/16/11	0	153	153	80	12240
221882	KW	02/11/11	02/16/11	0.000	0.647	0.647	80	51.760
248544	KW	02/16/11	03/16/11	0.000	0.639	0.639	80	51.120

Current Charges

Customer Charge		$	9.90
Usage Charge	14400 kWh @ $0.09499	$	1,367.85
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	52.880 kW @ $14.04	$	742.44
Fuel Cost Adjustment		$	92.01
Sales Tax		$	33.18
Total Current Charges		$	2,245.38

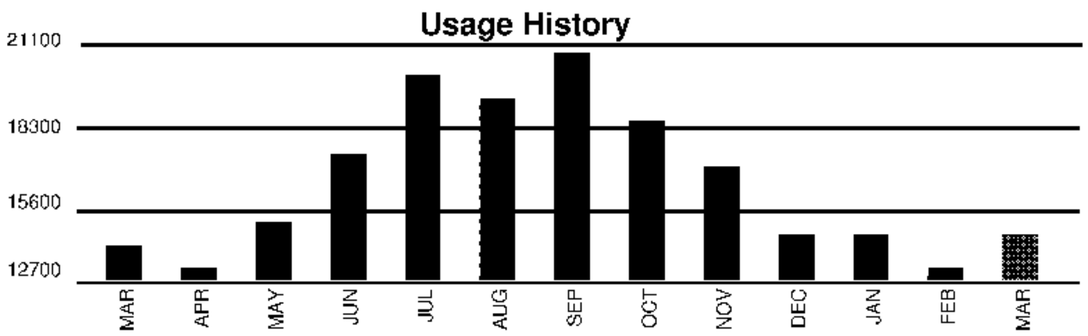
Previous Account History

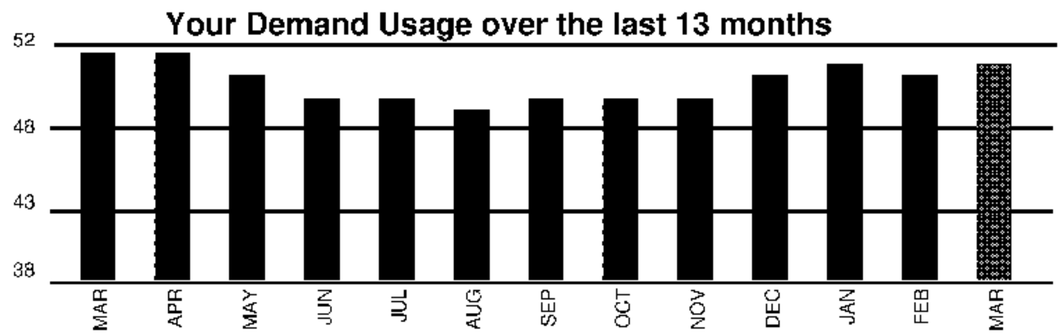
Previous Balance	$	1,313.41
Payment Received 02/23/11	$	1,313.41CR
Balance Forward	$	0.00

Please Pay By April 05, 2011

Total Due $ 2,245.38

Your equipment has been replaced during this billing cycle.





Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

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#BWNLYVB **********SNGLP

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 192-0010.000

Total Due By April 05, 2011	**$ 2,245.38**
After Due Date Pay	**$ 2,277.50**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900264289 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 192-0010.000 9363
Customer Name: Tennessee American Water Co
Service Address: E Brainerd Rd
Other 1
Chattanooga, TN 37421
Rate Class: GSA/GPS >50 <1000KW

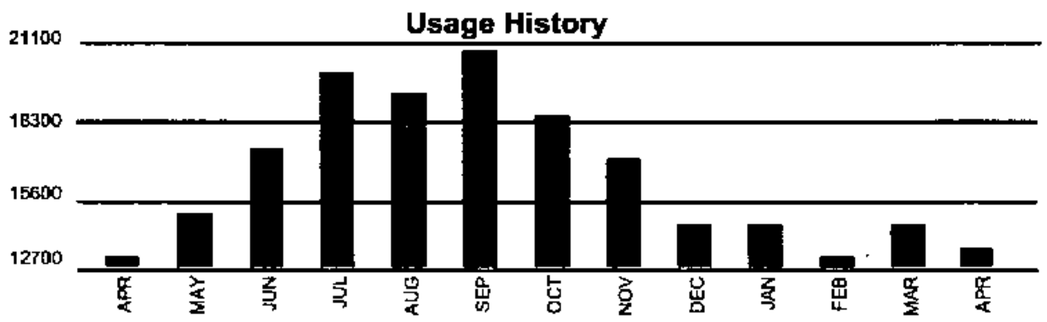
Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
260724	KWH	03/16/11	04/13/11	0	168	168	80	13440
260724	KW	03/16/11	04/13/11	0.000	0.894	0.894	80	71.520

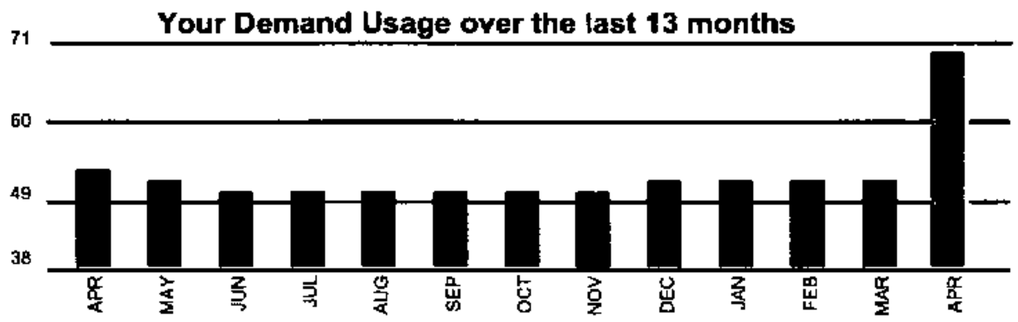
Current Charges			
Customer Charge		$	9.90
Usage Charge	13440 kWh @ $0.0757	$	1,017.40
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	21.520 kW @ $14.04	$	302.14
Fuel Cost Adjustment			332.77
Sales Tax		$	24.93
Total Current Charges		$	1,687.14

Please Pay By April 30, 2011

Total Due	**$**	**1,687.14**

Previous Account History		
Previous Balance	$	2,245.38
Payment Received 04/05/11	$	2,245.38 CR
Balance Forward	$	0.00





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Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 192-0010.000

Total Due By April 30, 2011	**$**	**1,687.14**
After Due Date Pay	**$**	**1,713.76**

9363 0.6290 MB 0.382 32 48 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

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Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900264289 452200043028888

IMPORTANT CUSTOMER INFORMATION

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AW900269716 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 192-0010.000 9513
Customer Name: Tennessee American Water Co
Service Address: E Brainerd Rd
Other 1
Chattanooga, TN 37421
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
260724	KWH	04/13/11	05/13/11	168	365	197	80	15760
260724	KW	04/13/11	05/13/11	0.000	0.634	0.634	80	50.720

Current Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.0757	$	1,135.50
Usage Charge	760 kWh @ $0.03079	$	23.40
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	.720 kW @ $14.04	$	10.11
Fuel Cost Adjustment			385.08
Sales Tax		$	23.46
Total Current Charges		$	1,587.45

Please Pay By June 01, 2011

Total Due $ 1,587.45

Previous Account History

Previous Balance	$	1,687.14
Payment Received 04/27/11	$	1,687.14CR
Balance Forward	$	0.00

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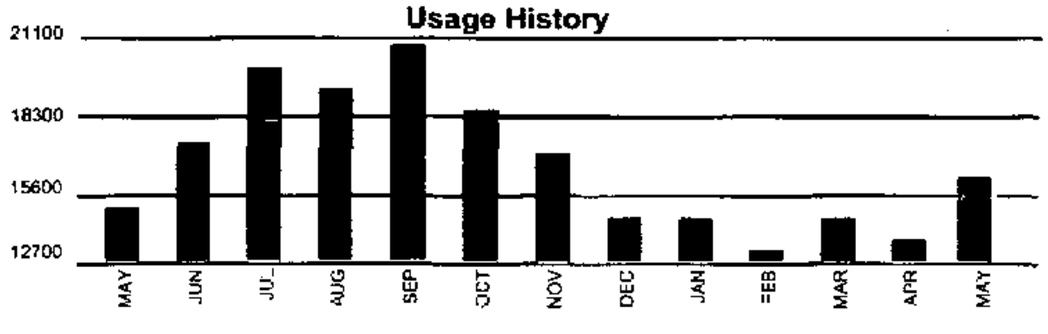
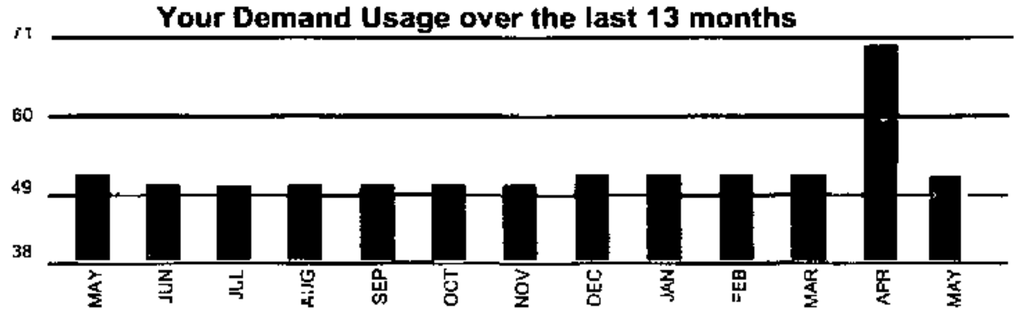
Usage History



Your Demand Usage over the last 13 months



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Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 192-0010.000

Total Due By June 01, 2011	**$ 1,587.45**
After Due Date Pay	**$ 1,613.09**

Amount Enclosed $ _____

9513 0.6290 MB 0.390 32 48 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10192001000060016130900158745 9 0

AW900269716 452200043028888

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AW900275412 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 192-0010.000 9375
Customer Name: Tennessee American Water Co
Service Address: E Brainerd Rd
Other 1
Chattanooga, TN 37421
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		1,761.06
Sales Tax		26.42
Total New Charges	**$**	**1,787.48**
Total Balance Due	**$**	**1,787.48**
Payment Due Date		**Jul 01, 2011**

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If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182253
Chattanooga, TN 37422-7253

Electric Power Acct: 192-0010.000

Total Due By July 01, 2011	**$**	**1,787.48**
After Due Date Pay	**$**	**1,815.09**

9375 0.6290 MB 0.390 32 46 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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Customer S AW900275412 452200043028888

www.epb.net **Electric Power Acct:** 192-0010.000 9375

Statement of Usage

Meter Number		260724
New KWH Meter Reading - Actual	06/14/2011	607
Previous KWH Meter Reading - Actual	05/13/2011	365
Difference		242
Multiplier		80
Total KWH Used This Period		19360
Meter Number		260724
New KW Meter Reading - Actual	06/14/2011	0.630
Previous KW Meter Reading - Actual	05/13/2011	0.000
Difference		0.630
Multiplier		80
Total KW Used This Period		50.400

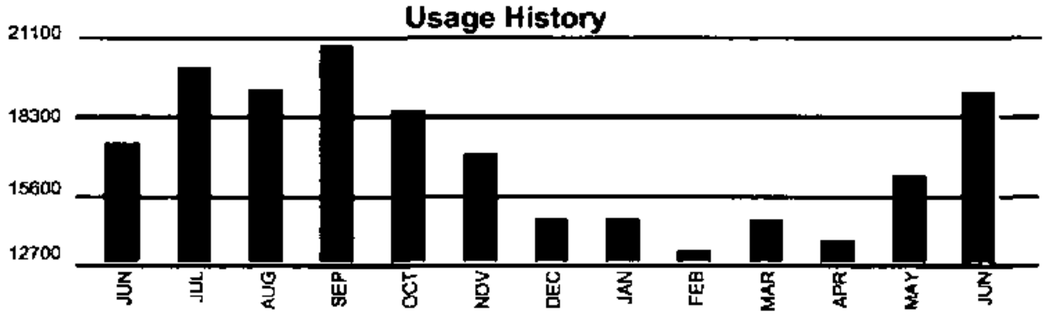
Statement of Account History

Previous Balance	$	1,587.45
Payment Received 05/27/11		1,587.45CR
Balance Forward	$	0.00

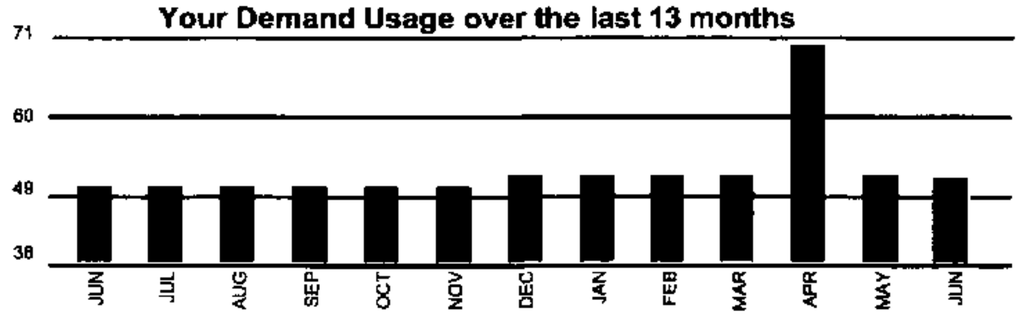
Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.0757		1,135.50
Usage Charge	4360 kWh @ $0.03079		134.25
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	.400 kW @ $14.04		5.62
Fuel Cost Adjustment			475.79
Sales Tax			26.42
Total Current Charges		$	1,787.48
	Total Due	$	1,787.48

Usage History



Your Demand Usage over the last 13 months



CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

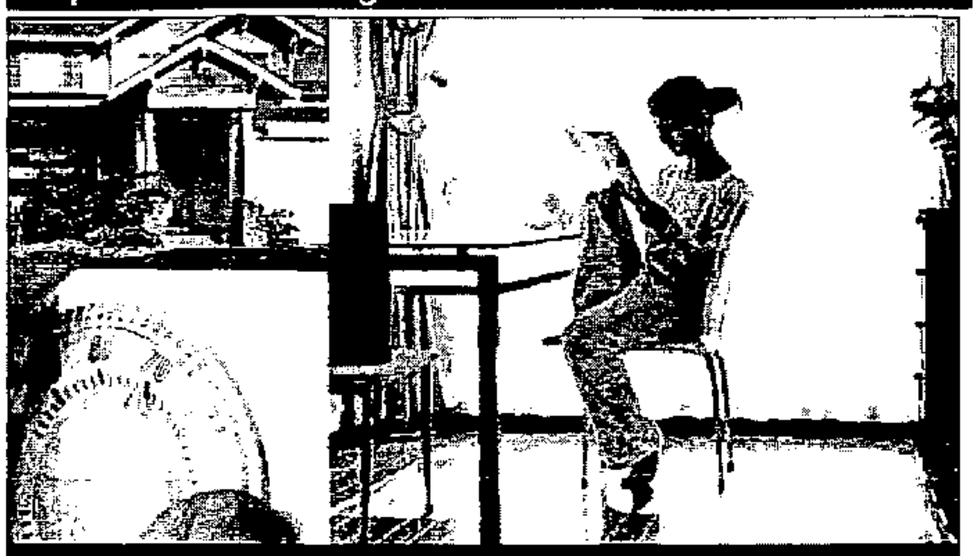
☐ Simply check this box to sign up for EBill.

AW900280281 45220004302888 8

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 192-0010.000 9359
Customer Name: Tennessee American Water Co
Service Address: E Brainerd Rd
Other 1
Chattanooga, TN 37421
Rate Class: GSA/GPS >50 <1000KW

Important Messages



Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)

epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		1,819.68
Sales Tax		27.30
Total New Charges	**$**	**1,846.98**
Total Balance Due	**$**	**1,846.98**
Payment Due Date		Aug 02, 2011

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If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 192-0010.000

Total Due By August 02, 2011	**$**	**1,846.98**
After Due Date Pay	**$**	**1,875.18**

9359 0.6290 MB 0.390 32 49 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10192001000060018751800184698 4 0

Customer S AW900280281 452200043028888

www.epb.net **Electric Power Acct:** 192-0010.000 9359

Statement of Usage

Meter Number		260724
New KWH Meter Reading - Actual	07/13/2011	831
Previous KWH Meter Reading - Actual	06/14/2011	607
Difference		224
Multiplier		80
Total KWH Used This Period		17920
Meter Number		260724
New KW Meter Reading - Actual	07/13/2011	0.623
Previous KW Meter Reading - Actual	06/14/2011	0.000
Difference		0.623
Multiplier		80
Total KW Used This Period		49.840

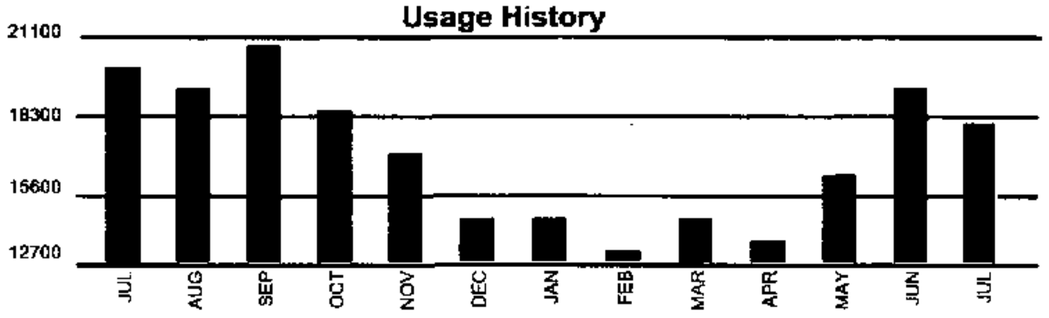
Statement of Account History

Previous Balance	$	1,787.48
Payment Received 06/29/11		1,787.48CR
Balance Forward	$	0.00

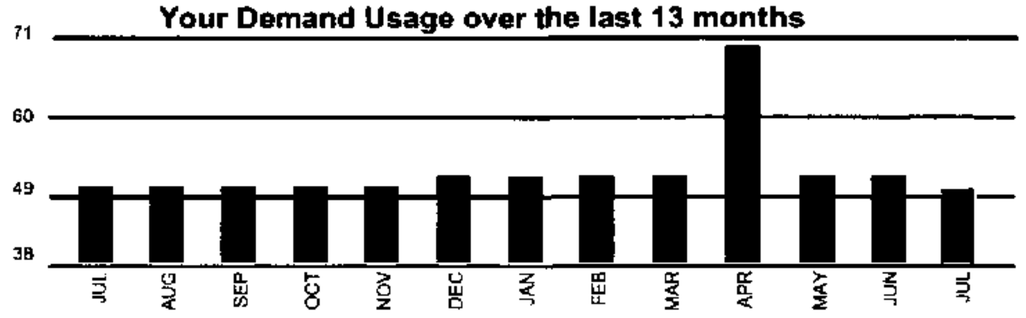
Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08072		1,210.80
Usage Charge	2920 kWh @ $0.03355		97.97
Demand Charge	49.840 kW @ No Charge		0.00
Fuel Cost Adjustment			501.01
Sales Tax			27.30
Total Current Charges		$	1,846.98
	Total Due	$	1,846.98

Usage History



Your Demand Usage over the last 13 months



CONTACT INFORMATION CHANGE:

New Address: _____ _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____ _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900286232 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 192-0010.000 9462
Customer Name: Tennessee American Water Co
Service Address: E Brainerd Rd
Other 1
Chattanooga, TN 37421
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Help struggling local families get the basic utilities they need

No one should have to go without essentials like power or water. But in these tough times, many Chattanooga families are struggling just to afford the basics. You can help by donating to **Power Share.**

Simply add $1 to your EPB bill, or make a one-time donation or monthly pledge online at epb.net.

Your contribution will go directly to United Way 211, an outreach program that qualifies and distributes 100% of donated funds to those who need it most.

For more information, visit **epb.net/about** and click **Power Share.**

epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		1,997.20
Sales Tax		29.96
Total New Charges	**$**	**2,027.16**
Total Balance Due	**$**	**2,027.16**
Payment Due Date		**Sep 01, 2011**

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If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 192-0010.000

Total Due By September 01, 2011	**$**	**2,027.16**
After Due Date Pay	**$**	**2,057.13**

9462 0.6290 MB 0.390 33 44 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10192001000060020571300202716 7 0

Customer Se AW900286232 4522000430288888

www.epb.net 9462

Statement of Usage

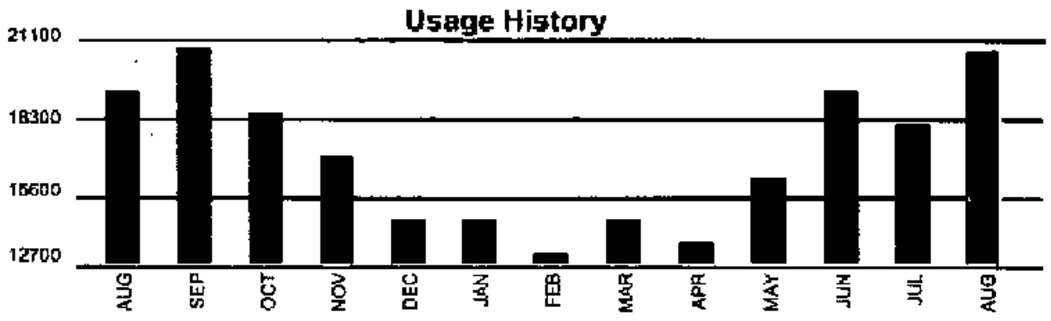
Meter Number		260724
New KWH Meter Reading - Actual	08/13/2011	1089
Previous KWH Meter Reading - Actual	07/13/2011	831
Difference		258
Multiplier		80
Total KWH Used This Period		20640
Meter Number		260724
New KW Meter Reading - Actual	08/13/2011	0.601
Previous KW Meter Reading - Actual	07/13/2011	0.000
Difference		0.601
Multiplier		80
Total KW Used This Period		48.080

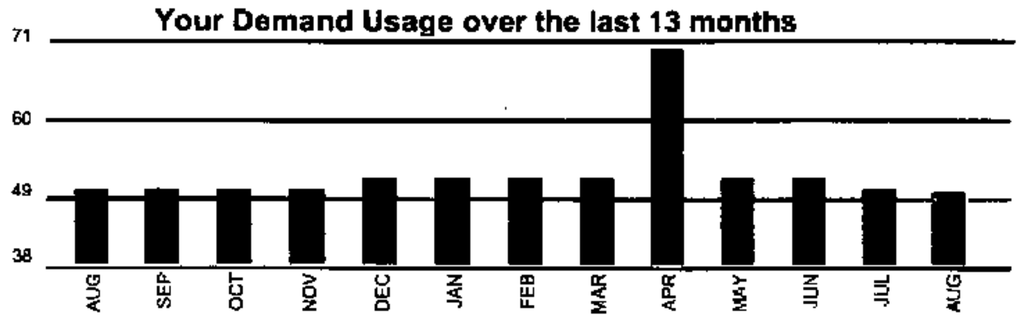
Statement of Account History

Previous Balance	$	1,846.98
Payment Received 07/28/11		1,846.98CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08072		1,210.80
Usage Charge	5640 kWh @ $0.03355		189.22
Demand Charge	48.080 kW @ No Charge		0.00
Fuel Cost Adjustment			587.28
Sales Tax			29.96
Total Current Charges		$	2,027.16
	Total Due	$	2,027.16





CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900290574 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 192-0010.000 9280
Customer Name: Tennessee American Water Co
Service Address: E Brainerd Rd
Other 1
Chattanooga, TN 37421
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Save time. Pay online.

It's easy and hassle-free—just go to **epb.net**, click on **Pay Your Bill** to login.

- **Request a payment extension**
- **Pay your bill**
- **Set up automatic payments**

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFI.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		2,058.74
Sales Tax		30.88
Total New Charges	**$**	**2,089.62**
Total Balance Due	**$**	**2,089.62**
Payment Due Date		**Sep 30, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 192-0010.000

Total Due By September 30, 2011	**$**	**2,089.62**
After Due Date Pay	**$**	**2,120.21**

9280 0.6290 MB 0.390 32 47 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

SNET
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REC'D

10192001000060021202100208962O 0

Customer S AW900290574 452200043028888

www.epb.net **Electric Power Acct:** 192-0010.000 9280

Statement of Usage

Meter Number		260724
New KWH Meter Reading - Actual	09/12/2011	1363
Previous KWH Meter Reading - Actual	08/13/2011	1089
Difference		274
Multiplier		80
Total KWH Used This Period		21920
Meter Number		260724
New KW Meter Reading - Actual	09/12/2011	0.618
Previous KW Meter Reading - Actual	08/13/2011	0.000
Difference		0.618
Multiplier		80
Total KW Used This Period		49.440

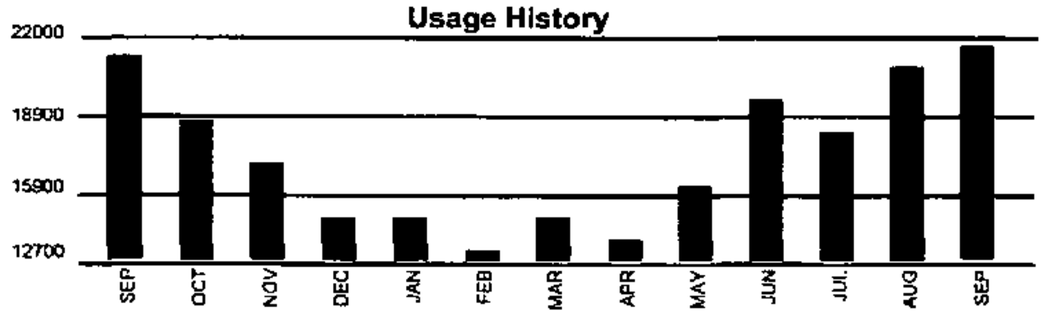
Statement of Account History

Previous Balance	$	2,027.16
Payment Received 08/30/11		2,027.16 CR
Balance Forward	$	0.00

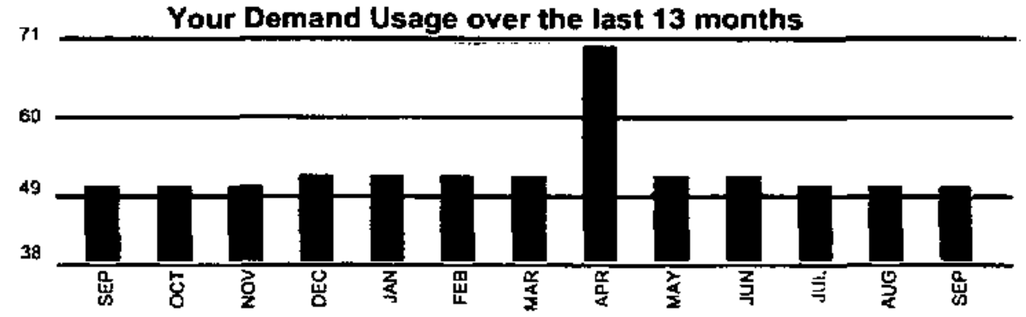
Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08072		1,210.80
Usage Charge	6920 kWh @ $0.03355		232.17
Demand Charge	49.440 kW @ No Charge		0.00
Fuel Cost Adjustment			605.87
Sales Tax			30.88
Total Current Charges		$	2,089.62
Total Due		$	2,089.62

Usage History



Your Demand Usage over the last 13 months



CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900295708 4522000430288888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 192-0010.000 9266
Customer Name: Tennessee American Water Co
Service Address: E Brainerd Rd
Other 1
Chattanooga, TN 37421
Rate Class: GSA/GPS >50 <1000KW

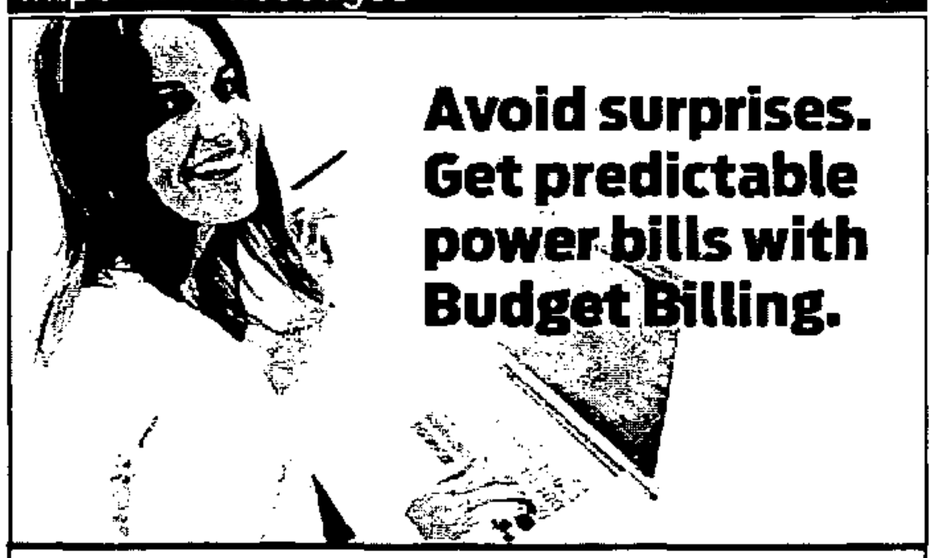
Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		1,699.05
Sales Tax		25.49
Total New Charges	**$**	**1,724.54**
Total Balance Due	**$**	**1,724.54**
Payment Due Date		Oct 29, 2011

Important Messages



Avoid surprises. Get predictable power bills with Budget Billing.

- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

Electric Power

For your Internet, television, and telephone needs.

Fiber Optics

Learn more at **epbFi.com** or 648-1372

SNET
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REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 192-0010.000

Total Due By October 29, 2011	**$**	**1,724.54**
After Due Date Pay	**$**	**1,751.53**

9266 0.6290 MB 0.390 32 43 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10192001000060017515300172454 6 0

Customer S AW900295708 45220004302888 8

www.epb.net **Electric Power Acct:** 192-0010.000 9266

Statement of Usage

Meter Number		260724
New KWH Meter Reading - Actual	10/12/2011	1569
Previous KWH Meter Reading - Actual	09/12/2011	1363
Difference		206
Multiplier		80
Total KWH Used This Period		16480
Meter Number		260724
New KW Meter Reading - Actual	10/12/2011	0.615
Previous KW Meter Reading - Actual	09/12/2011	0.000
Difference		0.615
Multiplier		80
Total KW Used This Period		49.200

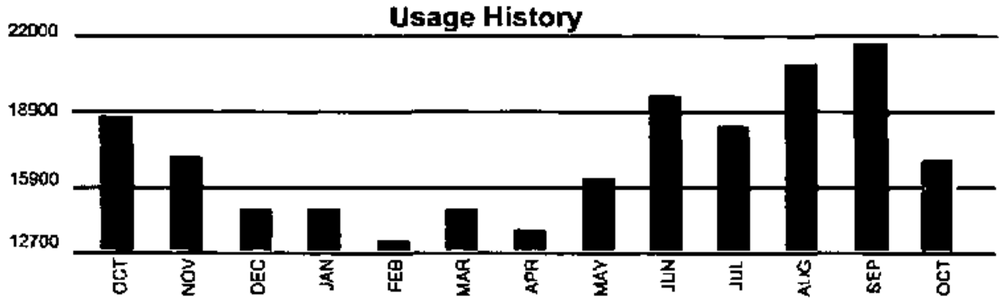
Statement of Account History

Previous Balance	$	2,089.62
Payment Received 09/27/11		2,089.62 CR
Balance Forward	$	0.00

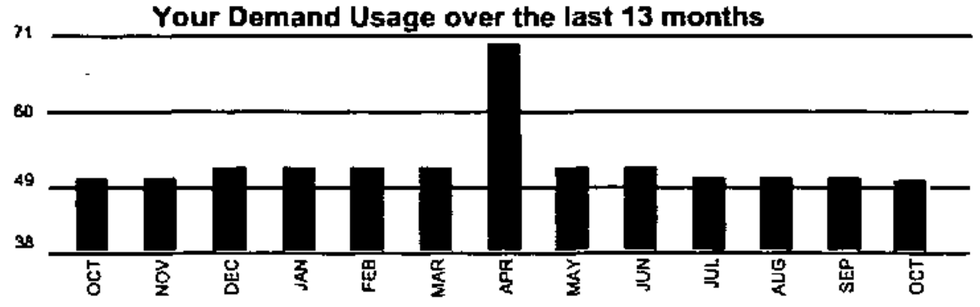
Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08256		1,238.40
Usage Charge	1480 kWh @ $0.0343		50.77
Demand Charge	49.200 kW @ No Charge		0.00
Fuel Cost Adjustment			399.98
Sales Tax			25.49
Total Current Charges		$	1,724.54
	Total Due	$	1,724.54

Usage History



Your Demand Usage over the last 13 months



CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900301538 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 192-0010.000 9366
Customer Name: Tennessee American Water Co
Service Address: E Brainerd Rd
Other 1
Chattanooga, TN 37421
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

Electric Power

For your Internet, television, and telephone needs.

Fiber Optics

Learn more at **epbFI.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		1,616.09
Sales Tax		24.24
Total New Charges	**$**	**1,640.33**
Total Balance Due	**$**	**1,640.33**
Payment Due Date		**Nov 30, 2011**

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If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 192-0010.000

Total Due By November 30, 2011	**$**	**1,640.33**
After Due Date Pay	**$**	**1,666.49**

9366 0.6290 MB 0.390 32 51 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10192001000060016664900164033 6 0

Customer Se AW900301538 4522000 43028888

www.epb.net 9366

Statement of Usage

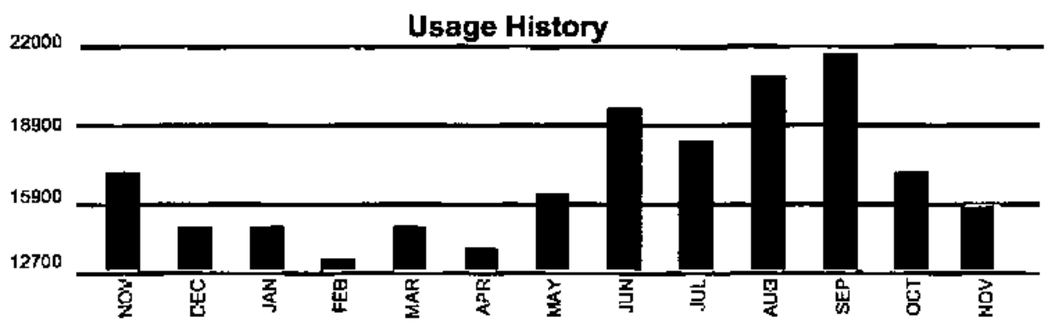
Meter Number		260724
New KWH Meter Reading - Actual	11/11/2011	1759
Previous KWH Meter Reading - Actual	10/12/2011	1569
Difference		190
Multiplier		80
Total KWH Used This Period		15200
Meter Number		260724
New KW Meter Reading - Actual	11/11/2011	0.519
Previous KW Meter Reading - Actual	10/12/2011	0.000
Difference		0.519
Multiplier		80
Total KW Used This Period		41.520

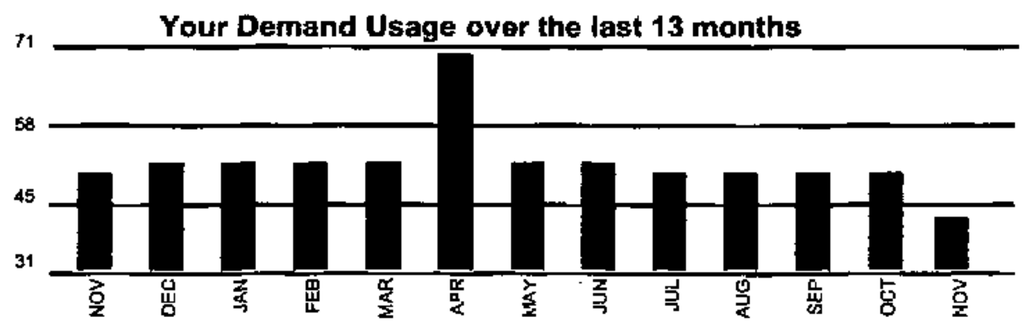
Statement of Account History

Previous Balance	$	1,724.54
Payment Received 10/26/11		1,724.54 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08256		1,238.40
Usage Charge	200 kWh @ $0.0343		6.86
Demand Charge	41.520 kW @ No Charge		0.00
Fuel Cost Adjustment			360.93
Sales Tax			24.24
Total Current Charges		$	1,640.33
	Total Due	$	1,640.33





CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

Customer Service 423-648-1EPB(1372)
www.epb.net

Billing Date: December 14, 2011 Page 1 of 2
Electric Power Acct: 192-0010.000 9385
Customer Name: Tennessee American Water Co
Service Address: E Brainerd Rd
Other 1
Chattanooga, TN 37421
Rate Class: GSA/GPS >50 <1000KW

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		1,614.07
Sales Tax		24.21
Total New Charges	**$**	**1,638.28**
Total Balance Due	**$**	**1,638.28**
Payment Due Date		Dec 29, 2011

Important Messages

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REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 192-0010.000

Total Due By December 29, 2011	**$**	**1,638.28**
After Due Date Pay	**$**	**1,664.42**

9385 0.6290 MB 0.390 33 48 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10192001000060016644200163828O 0

Customer Service 423-648-1EPB(1372)
www.epb.net

Billing Date: December 14, 2011
Electric Power Acct: 192-0010.000

9385

Statement of Usage

Meter Number		260724
New KWH Meter Reading - Actual	12/12/2011	1944
Previous KWH Meter Reading - Actual	11/11/2011	1759
Difference		185
Multiplier		80
Total KWH Used This Period		14800
Meter Number		260724
New KW Meter Reading - Actual	12/12/2011	0.522
Previous KW Meter Reading - Actual	11/11/2011	0.000
Difference		0.522
Multiplier		80
Total KW Used This Period		41.760

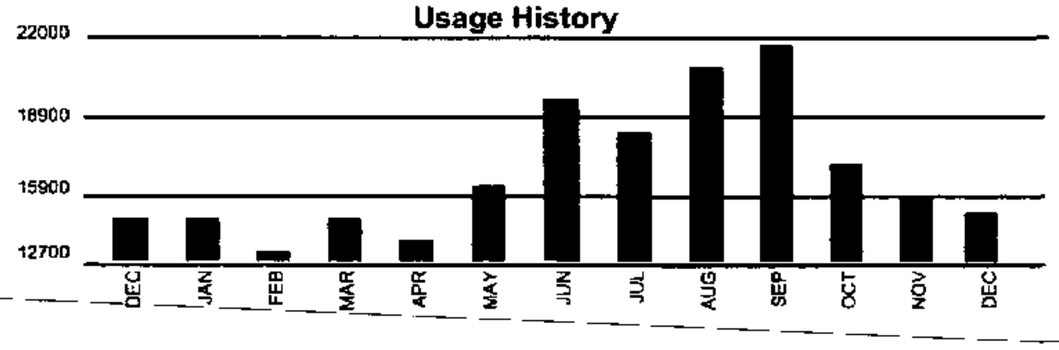
Statement of Account History

Previous Balance	$	1,640.33
Payment Received 11/28/11		1,640.33CR
Balance Forward	$	0.00

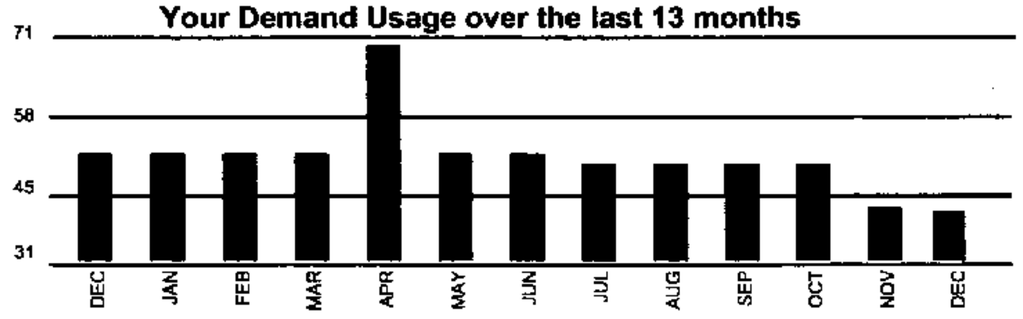
Statement of New Charges

Customer Charge		$	9.90
Usage Charge	14800 kWh @ $0.08256		1,221.89
Demand Charge	41.760 kW @ No Charge		0.00
Fuel Cost Adjustment			382.28
Sales Tax			24.21
Total Current Charges		$	1,638.28
	Total Due	$	1,638.28

Usage History



Your Demand Usage over the last 13 months



CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900248870 45220004262888 8

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 199-0694.000 9426
Customer Name: Tennessee American Water Co
Service Address: 1641 Julian Ridge Rd
Other
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
190938	KWH	12/13/10	01/12/11	25029	25070	41	1	41

Current Charges

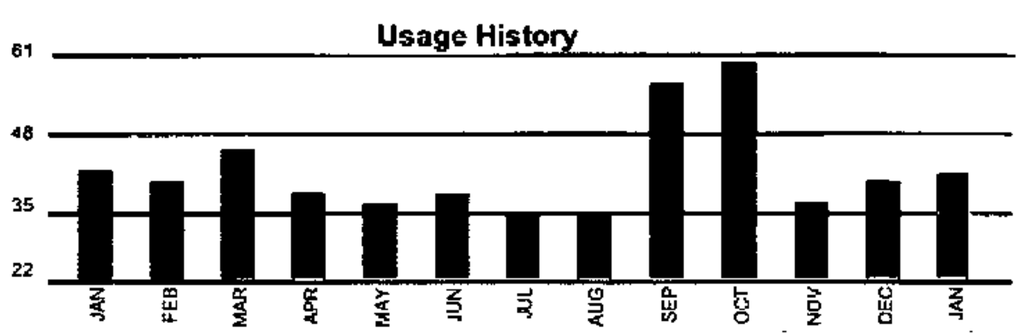
Customer Charge		$	9.90
Usage Charge	41 kWh @ $0.09499	$	3.89
Fuel Cost Adjustment		$	0.23
Sales Tax		$	0.21
Total Current Charges		$	14.23

Please Pay By February 02, 2011

Total Due $ 14.23

Previous Account History

Previous Balance	$	13.91
Payment Received 12/28/10	$	13.91 CR
Balance Forward	$	0.00



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	41	$ 14.02	$ 0.47
Last Month	31	38	$ 13.70	$ 0.44
Last Year	30	41	$ 13.45	$ 0.44

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 199-0694.000

Total Due By February 02, 2011	**$**	**14.23**
After Due Date Pay	**$**	**14.93**

Amount Enclosed $ _____

9426 0.6290 MB 0.382 32 48 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

REC'D
JAN 21 2011
SNET

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10199069400020000149300001423 3 0

AW900248870 452200042628888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900253521 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 199-0694.000 9451
Customer Name: Tennessee American Water Co
Service Address: 1641 Julian Ridge Rd
Other
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
190938	KWH	01/12/11	02/11/11	25070	25108	38	1	38

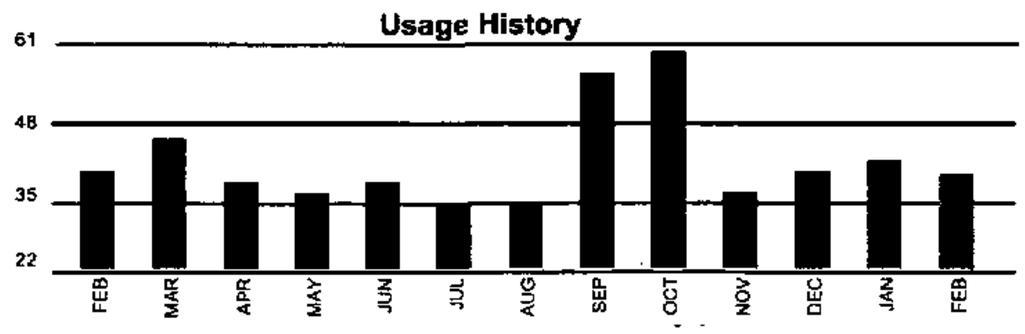
Current Charges			
Customer Charge		$	9.90
Usage Charge	38 kWh @ $0.09499	$	3.61
Fuel Cost Adjustment		$	0.17
Sales Tax		$	0.21
Total Current Charges		$	13.89

Previous Account History		
Previous Balance	$	14.23
Payment Received 02/02/11	$	14.23CR
Balance Forward	$	0.00

Please Pay By March 02, 2011

Total Due	$	13.89

SNFT
FEB 18 2011
REC'D



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	38	$ 13.68	$ 0.46
Last Month	30	41	$ 14.02	$ 0.46
Last Year	29	39	$ 13.26	$ 0.45

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 199-0694.000

Total Due By March 02, 2011	$	13.89
After Due Date Pay	$	14.57

9451 0.6290 MB 0.382 32 50 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10199069400020000145700000138911 0

AW900253521 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

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Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

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- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900258835 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 199-0694.000 9361
Customer Name: Tennessee American Water Co
Service Address: 1641 Julian Ridge Rd
Other
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
190938	KWH	02/11/11	03/14/11	25108	25143	35	1	35

Current Charges

Customer Charge		$	9.90
Usage Charge	35 kWh @ $0.09499	$	3.32
Fuel Cost Adjustment		$	0.22
Sales Tax		$	0.20
Total Current Charges		$	13.64

Previous Account History

Previous Balance	$	13.89
Payment Received 02/23/11	$	13.89CR
Balance Forward	$	0.00

Please Pay By March 31, 2011

Total Due $ 13.64

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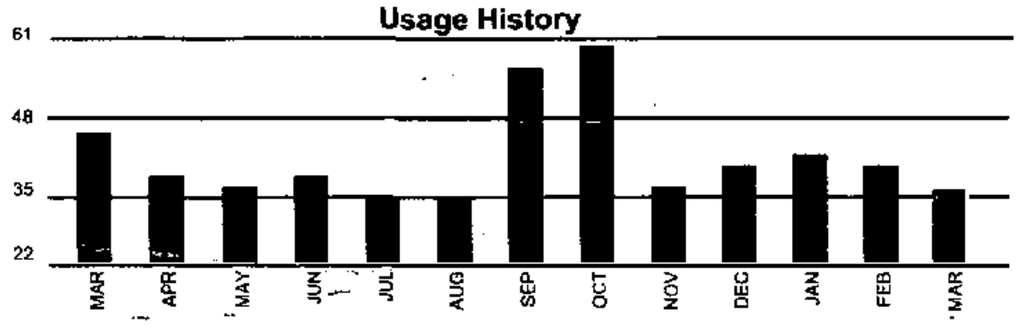
MAR 21 2011
REC'D

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	35	$ 13.44	$ 0.43
Last Month	30	38	$ 13.68	$ 0.45
Last Year	32	44	$ 13.83	$ 0.43

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 199-0694.000

Total Due By March 31, 2011	**$**	**13.64**
After Due Date Pay	**$**	**14.31**

Amount Enclosed $ _____

9361 0.6290 MB 0.382 32 47 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10199069400020000143100000013649 0

AW900258835 45220043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's web-site www.epb.net. It's quick. It's easy. It's available 24/7.

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- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

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Ways to Pay

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AW900263843 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 199-0694.000 9364
Customer Name: Tennessee American Water Co
Service Address: 1641 Julian Ridge Rd
Other
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
190938	KWH	03/14/11	04/13/11	25143	25171	28	1	28

Current Charges

Customer Charge		$	9.90
Usage Charge	28 kWh @ $0.0757	$	2.12
Fuel Cost Adjustment		$	0.69
Sales Tax		$	0.19
Total Current Charges		$	12.90

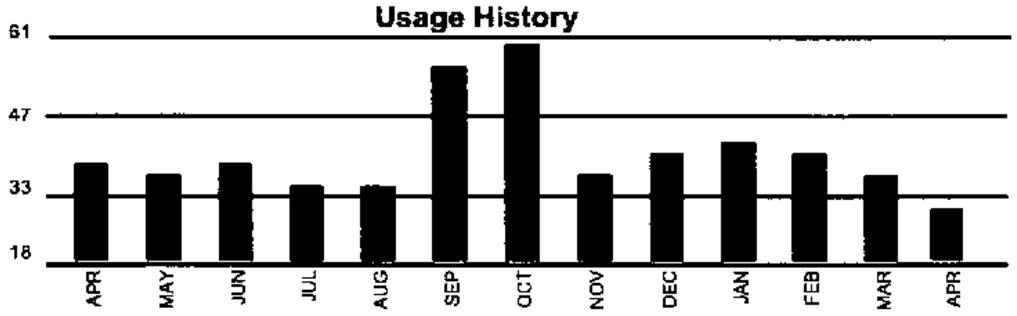
Please Pay By April 30, 2011

Total Due	**$**	**12.90**

Previous Account History

Previous Balance	$	13.64
Payment Received 03/28/11	$	13.64 CR
Balance Forward	$	0.00

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	28	$ 12.71	$ 0.42
Last Month	31	35	$ 13.44	$ 0.43
Last Year	30	37	$ 13.35	$ 0.44

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 199-0694.000

Total Due By April 30, 2011	**$**	**12.90**
After Due Date Pay	**$**	**13.54**

Amount Enclosed $ _____

9364 0.6290 MB 0.382 32 48 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
APR 18 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10199069400020000135400012900 0

AW900263843 452200043028888

IMPORTANT CUSTOMER INFORMATION

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AW900269717 45220004302888 8

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 199-0694.000 9514
Customer Name: Tennessee American Water Co
Service Address: 1641 Julian Ridge Rd
Other
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
190938	KWH	04/13/11	05/13/11	25171	25197	26	1	26

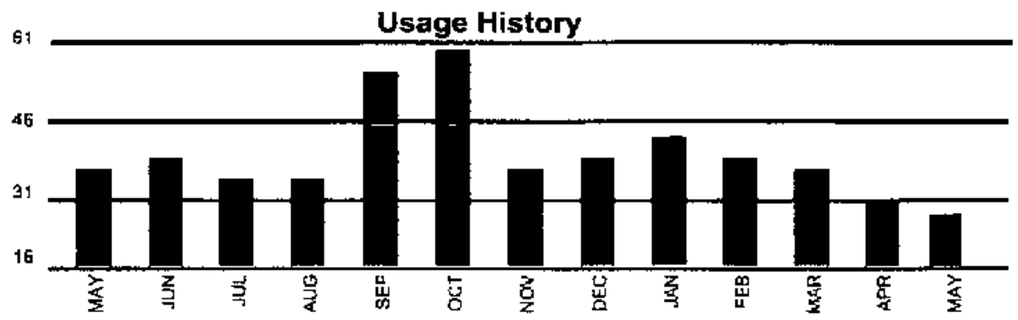
Current Charges			
Customer Charge		$	9.90
Usage Charge	26 kWh @ $0.0757	$	1.97
Fuel Cost Adjustment		$	0.64
Sales Tax		$	0.19
Total Current Charges		$	12.70

Previous Account History		
Previous Balance	$	12.90
Payment Received 04/27/11	$	12.90 CR
Balance Forward	$	0.00

Please Pay By June 01, 2011

Total Due	$	12.70

SNET
MAY 20 2011
RECD



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	26	$ 12.51	$ 0.42
Last Month	30	28	$ 12.71	$ 0.42
Last Year	29	35	$ 13.17	$ 0.45

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 199-0694.000

Total Due By June 01, 2011	**$**	**12.70**
After Due Date Pay	**$**	**13.33**

Amount Enclosed $ _____

9514 0.6290 MB 0.390 32 48 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10199069400020000133000012706 0

AW900269717 452200043028888

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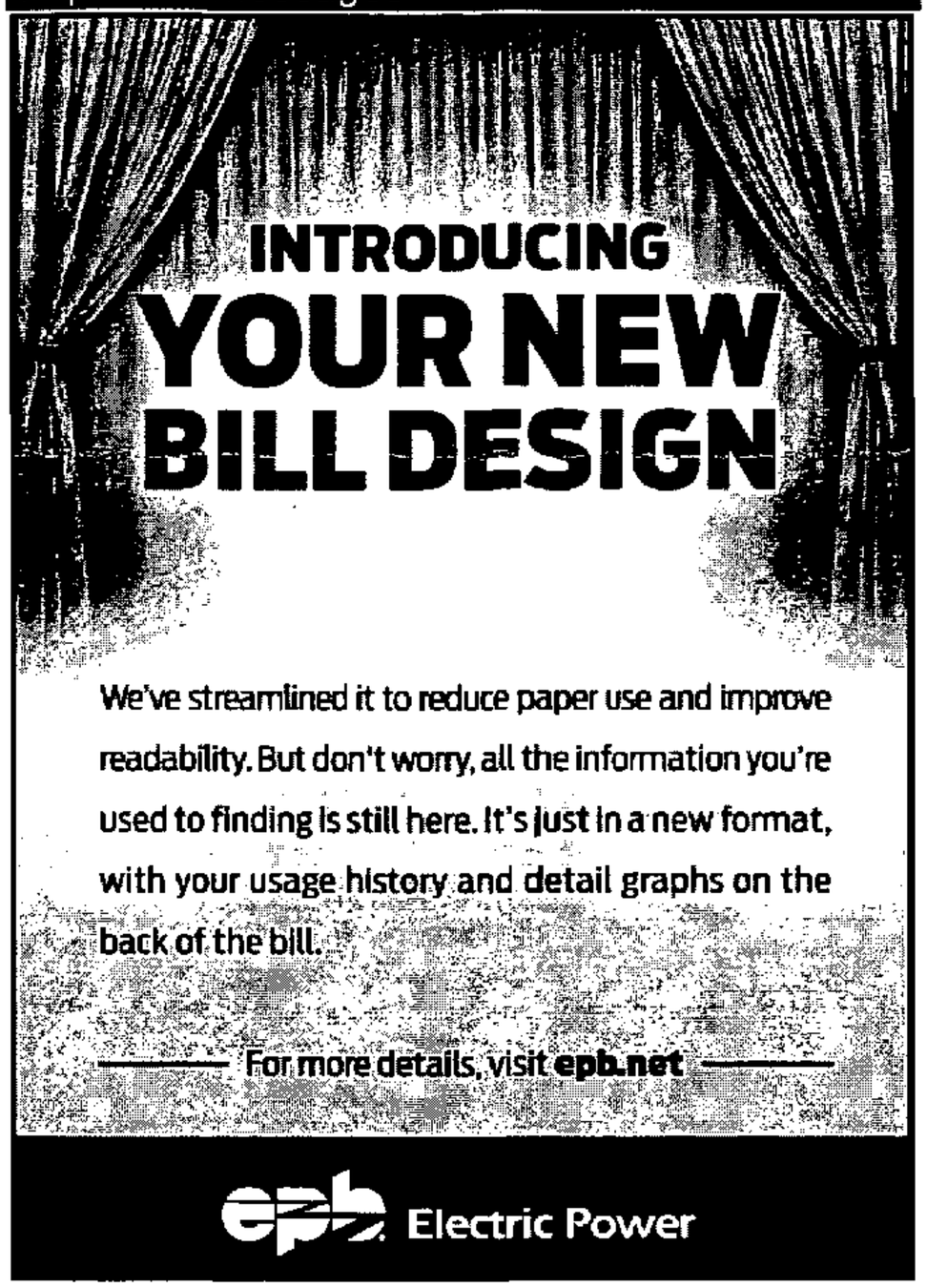
6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900275413 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 199-0694.000 9376
Customer Name: Tennessee American Water Co
Service Address: 1641 Julian Ridge Rd
Other
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Important Messages



Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		12.51
Sales Tax		0.19
Total New Charges	**$**	**12.70**
Total Balance Due	**$**	**12.70**
Payment Due Date		**Jul 01, 2011**

SNET
JUN 21 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182253
Chattanooga, TN 37422-7253

Electric Power Acct: 199-0694.000

Total Due By July 01, 2011	**$**	**12.70**
After Due Date Pay	**$**	**13.33**

9376 0.6290 MB 0.390 32 46 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10199069400020000133000012706 0

Customer s AW900275413 452200043028888

www.epb.net **Electric Power Acct:** 199-0694.000 9376

Statement of Usage

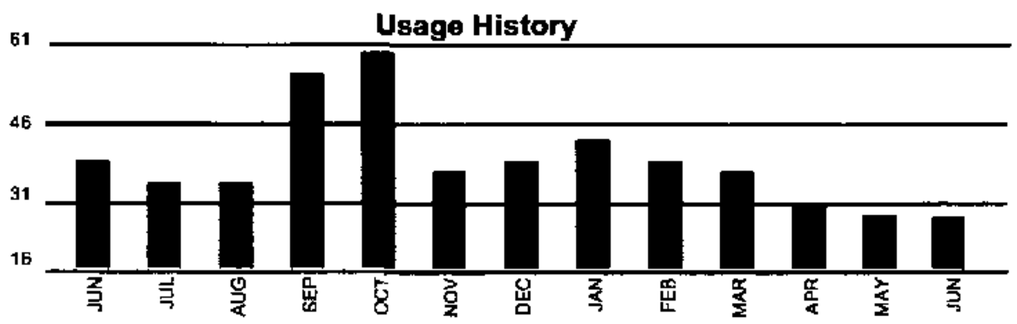
Meter Number		190938
New KWH Meter Reading - Actual	06/14/2011	25223
Previous KWH Meter Reading - Actual	05/13/2011	25197
Total KWH Used This Period		26

Statement of Account History

Previous Balance	$	12.70
Payment Received 05/27/11		12.70CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	26 kWh @ $0.0757		1.97
Fuel Cost Adjustment			0.64
Sales Tax			0.19
Total Current Charges		$	12.70
Total Due		$	12.70



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	26	$ 12.51	$ 0.39
Last Month	30	26	$ 12.51	$ 0.41
Last Year	32	37	$ 13.50	$ 0.42

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900280303 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 199-0694.000 9360
Customer Name: Tennessee American Water Co
Service Address: 1641 Julian Ridge Rd
Other
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)
Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		12.18
Sales Tax		0.18
Total New Charges	**$**	**12.36**
Total Balance Due	**$**	**12.36**
Payment Due Date		**Aug 02, 2011**

SNET
JUL 21 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 199-0694.000

Total Due By August 02, 2011	**$**	**12.36**
After Due Date Pay	**$**	**12.97**

Amount Enclosed $ _____

9360 0.6290 MB 0.390 32 49 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10199069400020000129700012364 0

Customer S AW900280303 452200043028888

www.epb.net

Electric Power Acct: 199-0694.000

9360

Statement of Usage

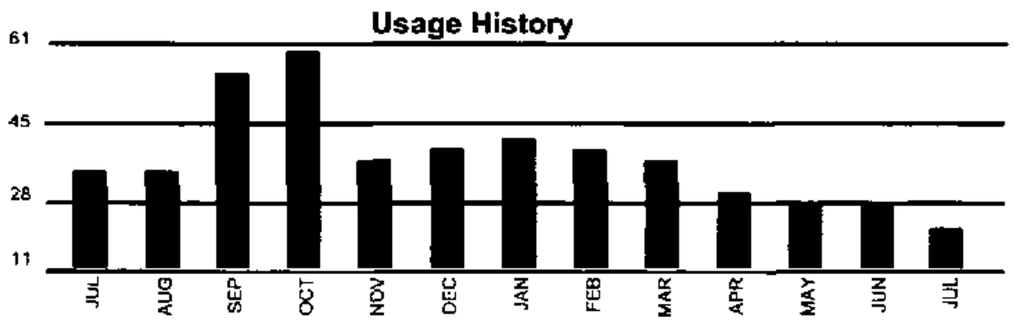
Meter Number		190938
New KWH Meter Reading - Actual	07/13/2011	25244
Previous KWH Meter Reading - Actual	06/14/2011	25223
Total KWH Used This Period		21

Statement of Account History

Previous Balance	$	12.70
Payment Received 06/29/11		12.70CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	21 kWh @ $0.08072		1.69
Fuel Cost Adjustment			0.59
Sales Tax			0.18
Total Current Charges		$	12.36
Total Due		$	12.36



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	21	$ 12.18	$ 0.42
Last Month	32	26	$ 12.51	$ 0.39
Last Year	30	33	$ 13.17	$ 0.43

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900286055 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 199-0694.000 9463
Customer Name: Tennessee American Water Co
Service Address: 1641 Julian Ridge Rd
Other
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Important Messages

Help struggling local families get the basic utilities they need

No one should have to go without essentials like power or water. But in these tough times, many Chattanooga families are struggling just to afford the basics. You can help by donating to **Power Share.**

Simply add $1 to your EPB bill, or make a one-time donation or monthly pledge online at epb.net.

Your contribution will go directly to United Way 211, an outreach program that qualifies and distributes 100% of donated funds to those who need it most.

For more information, visit **epb.net/about** and click **Power Share.**

Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		12.09
Sales Tax		0.18
Total New Charges	**$**	**12.27**
Total Balance Due	**$**	**12.27**
Payment Due Date		**Sep 01, 2011**

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If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 199-0694.000

Total Due By September 01, 2011	**$**	**12.27**
After Due Date Pay	**$**	**12.87**

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

9463 0.6290 MB 0.390 33 44 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

1019906940002000012870000012274 0

Customer Se AW900286055 452200043028888

www.epb.net 9463

Statement of Usage

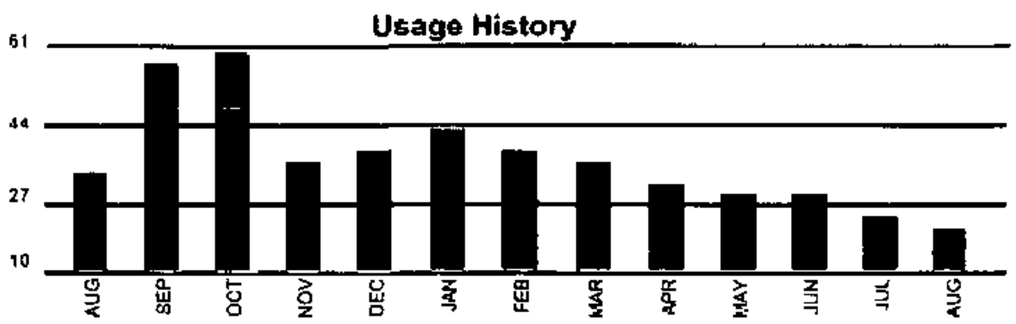
Meter Number		190938
New KWH Meter Reading - Actual	08/13/2011	25264
Previous KWH Meter Reading - Actual	07/13/2011	25244
Total KWH Used This Period		20

Statement of Account History

Previous Balance	$	12.36
Payment Received 07/28/11		12.36 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	20 kWh @ $0.08072		1.62
Fuel Cost Adjustment			0.57
Sales Tax			0.18
Total Current Charges		$	12.27
Total Due		$	12.27



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	20	$ 12.09	$ 0.39
Last Month	29	21	$ 12.18	$ 0.42
Last Year	30	32	$ 13.11	$ 0.43

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900290530 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 199-0694.000 9281
Customer Name: Tennessee American Water Co
Service Address: 1641 Julian Ridge Rd
Other
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Important Messages

Save time. Pay online.

It's easy and hassle-free—just go to **epb.net**, click on **Pay Your Bill** to login.

- **Request a payment extension**
- **Pay your bill**
- **Set up automatic payments**

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFI.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		11.85
Sales Tax		0.18
Total New Charges	**$**	**12.03**
Total Balance Due	**$**	**12.03**
Payment Due Date		Sep 30, 2011

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 199-0694.000

Total Due By September 30, 2011	**$**	**12.03**
After Due Date Pay	**$**	**12.62**

Amount Enclosed $ _____

9281 0.6290 MB 0.390 32 47 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

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☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10199069400020000126200001203 8 0

Customer S AW900290530 452200043028888

www.epb.net

Electric Power Acct: 199-0694.000 9281

Statement of Usage

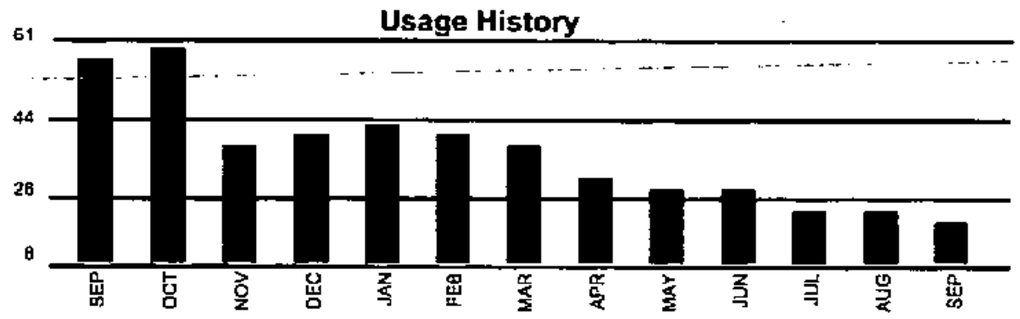
Meter Number		190938
New KWH Meter Reading - Actual	09/12/2011	25282
Previous KWH Meter Reading - Actual	08/13/2011	25264
Total KWH Used This Period		18

Statement of Account History

Previous Balance	$	12.27
Payment Received 08/30/11		12.27 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	18 kWh @ $0.08072		1.45
Fuel Cost Adjustment			0.50
Sales Tax			0.18
Total Current Charges		$	12.03
Total Due		$	12.03



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	18	$ 11.85	$ 0.39
Last Month	31	20	$ 12.09	$ 0.39
Last Year	32	56	$ 15.60	$ 0.48

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900295720 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 199-0694.000 9267
Customer Name: Tennessee American Water Co
Service Address: 1641 Julian Ridge Rd
Other
Chattanooga, TN 37421
Rate Class: COMMERCIAL

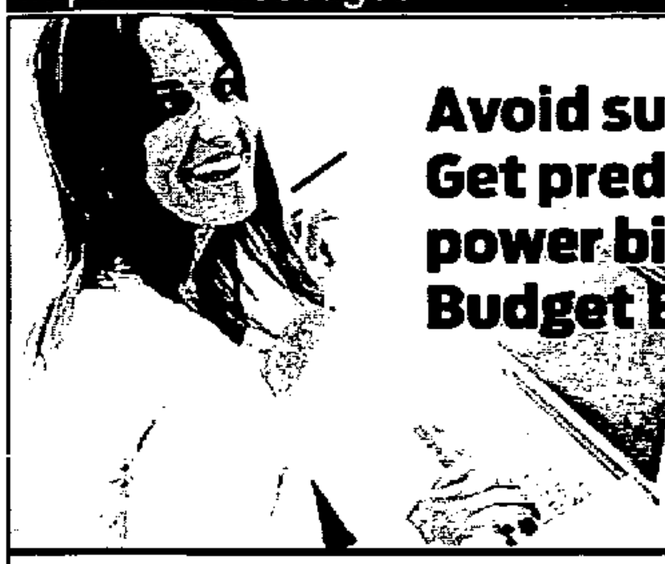
Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		12.46
Sales Tax		0.19
Total New Charges	**$**	**12.65**
Total Balance Due	**$**	**12.65**
Payment Due Date		**Oct 29, 2011**

Important Messages



Avoid surprises. Get predictable power bills with Budget Billing.

- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

SNET
OCT 17 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 199-0694.000

Total Due By October 29, 2011	**$**	**12.65**
After Due Date Pay	**$**	**13.27**

9267 0.6290 MB 0.390 32 43 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10199069400020000132700012658 0

Customer S AW900295720 452200043028888

www.epb.net **Electric Power Acct:** 199-0694.000 9267

Statement of Usage

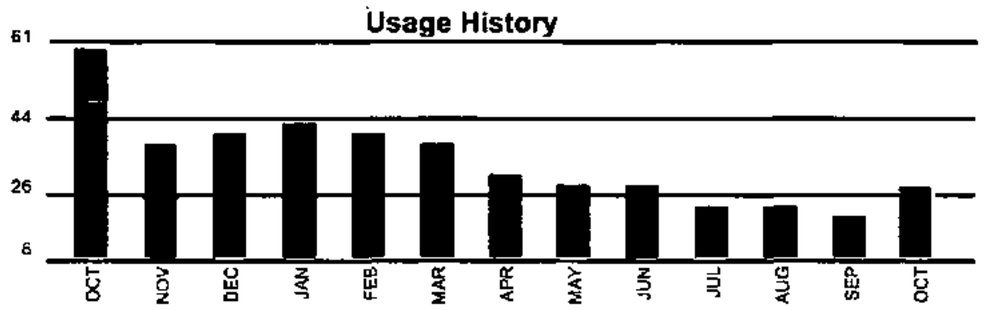
Meter Number		190938
New KWH Meter Reading - Actual	10/12/2011	25306
Previous KWH Meter Reading - Actual	09/12/2011	25282
Total KWH Used This Period		24

Statement of Account History

Previous Balance	$	12.03
Payment Received 09/27/11		12.03 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	24 kWh @ $0.08256		1.98
Fuel Cost Adjustment			0.58
Sales Tax			0.19
Total Current Charges		$	12.65
Total Due		$	12.65



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	24	$ 12.46	$ 0.42
Last Month	30	18	$ 11.85	$ 0.39
Last Year	29	61	$ 16.41	$ 0.56

CONTACT INFORMATION CHANGE:

New Address: _____ _____ _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900301535

45220004302888 8

Customer Service 423-648-1EPB(1372)
www.epb.net

SNET
NOV 18 2011
REC'D

Electric Power Acct: 199-0694.000 9367
Customer Name: Tennessee American Water Co
Service Address: 1641 Julian Ridge Rd
Other
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		12.77
Sales Tax		0.19
Total New Charges	**$**	**12.96**
Total Balance Due	**$**	**12.96**
Payment Due Date		**Nov 30, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 199-0694.000

Total Due By November 30, 2011	**$**	**12.96**
After Due Date Pay	**$**	**13.60**

9367 0.6290 MB 0.390 32 51 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10199069400020000136000012964 0

Customer S AW900301535 4522000 43028888

www.epb.net 9367

Statement of Usage

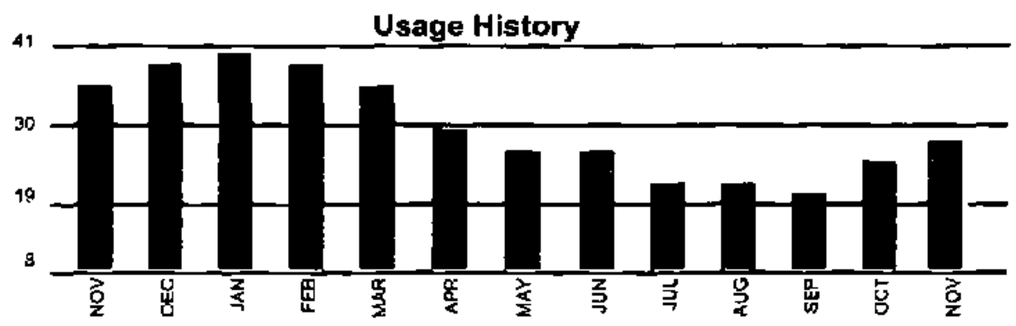
Meter Number		190938
New KWH Meter Reading - Actual	11/11/2011	25333
Previous KWH Meter Reading - Actual	10/12/2011	25306
Total KWH Used This Period		27

Statement of Account History

Previous Balance	$	12.65
Payment Received 10/26/11		12.65CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	27 kWh @ $0.08256		2.23
Fuel Cost Adjustment			0.64
Sales Tax			0.19
Total Current Charges		$	12.96
	Total Due	$	12.96



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	27	$ 12.77	$ 0.43
Last Month	30	24	$ 12.46	$ 0.41
Last Year	30	35	$ 13.49	$ 0.44

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

Customer Service 423-648-1EPB(1372)
www.epb.net

Billing Date: December 14, 2011 Page 1 of 2
Electric Power Acct: 199-0694.000 9386
Customer Name: Tennessee American Water Co
Service Address: 1641 Julian Ridge Rd
Other
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		13.04
Sales Tax		0.20
Total New Charges	**$**	**13.24**
Total Balance Due	**$**	**13.24**
Payment Due Date		Dec 29, 2011

Important Messages

SNET
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REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 199-0694.000

Total Due By December 29, 2011	**$ 13.24**
After Due Date Pay	**$ 13.89**

9386 0.6290 MB 0.390 33 48 5
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10199069400020000138900001324 3 0

Customer Service 423-648-1EPB(1372)
www.epb.net

Billing Date: December 14, 2011
Electric Power Acct: 199-0694.000

9386

Statement of Usage

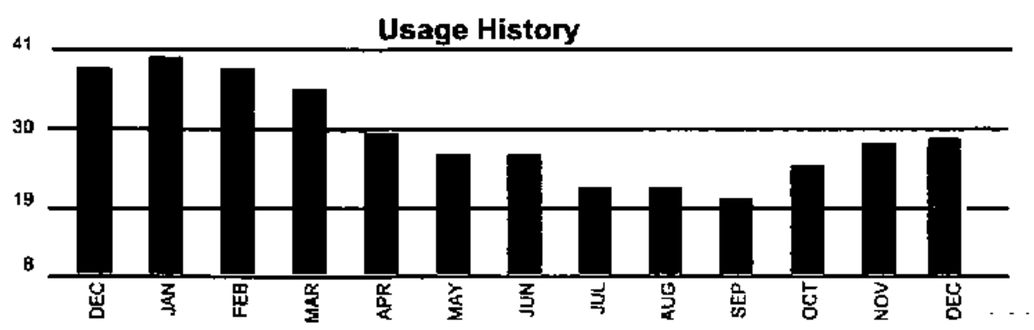
Meter Number		190938
New KWH Meter Reading - Actual	12/12/2011	25362
Previous KWH Meter Reading - Actual	11/11/2011	25333
Total KWH Used This Period		29

Statement of Account History

Previous Balance	$	12.96
Payment Received 11/28/11		12.96 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	29 kWh @ $0.08256		2.39
Fuel Cost Adjustment			0.75
Sales Tax			0.20
Total Current Charges		$	13.24
Total Due		$	13.24



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	29	$ 13.04	$ 0.42
Last Month	30	27	$ 12.77	$ 0.42
Last Year	31	38	$ 13.70	$ 0.44

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900246029 45220004262888 8

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 311-0024.000 6899
Customer Name: Tennessee American Water Co
Service Address: Bedford Ave
Other Wat Tank
Chattanooga, TN 37410
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
248624	KWH	11/26/10	12/27/10	1903	1915	12	160	1920
248624	KW	11/26/10	12/27/10	0.000	0.188	0.188	160	30.080

Current Charges

Customer Charge		$	9.90
Usage Charge	1920 kWh @ $0.09499	$	182.38
Demand Charge	30.080 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	9.52
Sales Tax		$	3.03
Total Current Charges		$	204.83

Please Pay By January 14, 2011

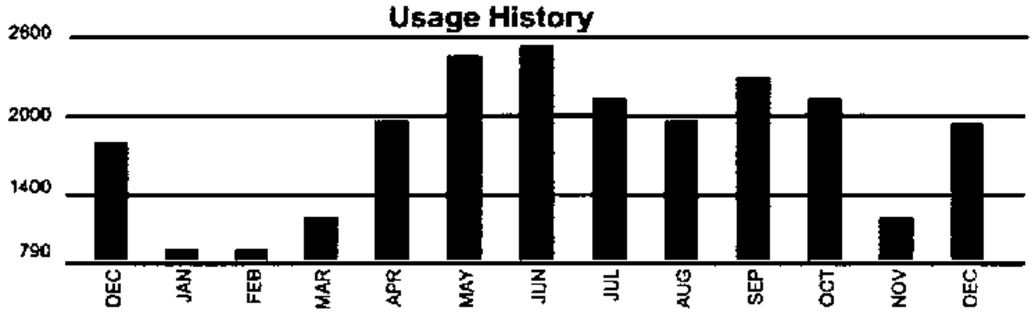
Total Due	**$**	**204.83**

Previous Account History

Previous Balance	$	126.74
Payment Received 12/09/10	$	126.74CR
Balance Forward	$	0.00

SNET
JAN 03 2011
REC'D

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	1920	$ 201.80	$ 6.51
Last Month	32	1120	$ 124.87	$ 3.90
Last Year	33	1760	$ 164.95	$ 4.99

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 311-0024.000

Total Due By January 14, 2011	**$**	**204.83**
After Due Date Pay	**$**	**214.92**

Amount Enclosed $ _____

6899 0.6290 MB 0.382 25 6 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10311002400060002149200020483 4 0

AW900246029 452200042628888

[illegible]

[illegible] power [illegible] or ask for [illegible]
423-[illegible]. 24 hours a [illegible] week.

[illegible] college [illegible] EPB.

[illegible] Department [illegible] easy. It's available [illegible].

- [illegible]
- [illegible]
- Review billing and payment options
- Report an outage or streetlight problem
- Learn [illegible] saving tips
- Start, stop or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification and others. For an explanation of these and other programs, please call us at 648-1372.

EPB's Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (cash payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900250467 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 311-0024.000 6917
Customer Name: Tennessee American Water Co
Service Address: Bedford Ave
Other Wat Tank
Chattanooga, TN 37410
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
248624	KWH	12/27/10	01/26/11	1915	1927	12	160	1920
248624	KW	12/27/10	01/26/11	0.000	0.187	0.187	160	29.920

Current Charges

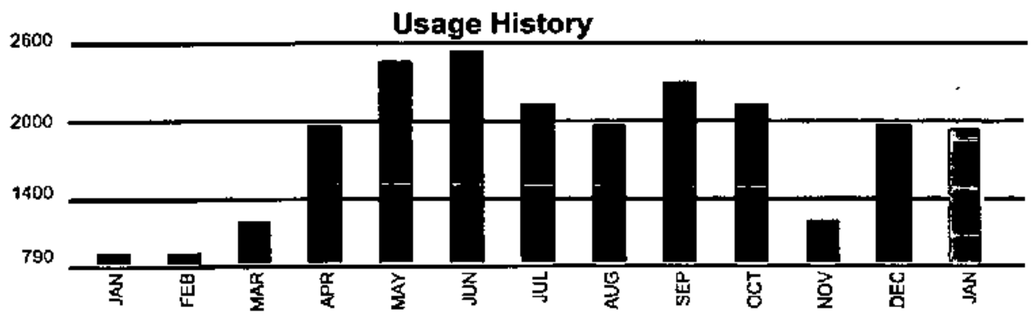
Customer Charge		$	9.90
Usage Charge	1920 kWh @ $0.09499	$	182.38
Demand Charge	29.920 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	10.96
Sales Tax		$	3.05
Total Current Charges		$	206.29

Please Pay By February 12, 2011

Total Due $ 206.29

Previous Account History

Previous Balance	$	204.83
Payment Received 01/14/11	$	204.83CR
Balance Forward	$	0.00



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	1920	$ 203.24	$ 6.77
Last Month	31	1920	$ 201.80	$ 6.50
Last Year	28	800	$ 79.24	$ 2.83

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

6917 0.6290 MB 0.382 25 6 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
FEB 01 2011
REC'D

Account Number: 311-0024.000

Total Due By February 12, 2011	**$ 206.29**
After Due Date Pay	**$ 216.45**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10311002400060002164500020629 5 0

AW900250467 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

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4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

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6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900254857 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 311-0024.000 6777
Customer Name: Tennessee American Water Co
Service Address: Bedford Ave
Other Wat Tank
Chattanooga, TN 37410
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
248624	KWH	01/26/11	02/23/11	1927	1933	6	160	960
248624	KW	01/26/11	02/23/11	0.000	0.189	0.189	160	30.240

Current Charges

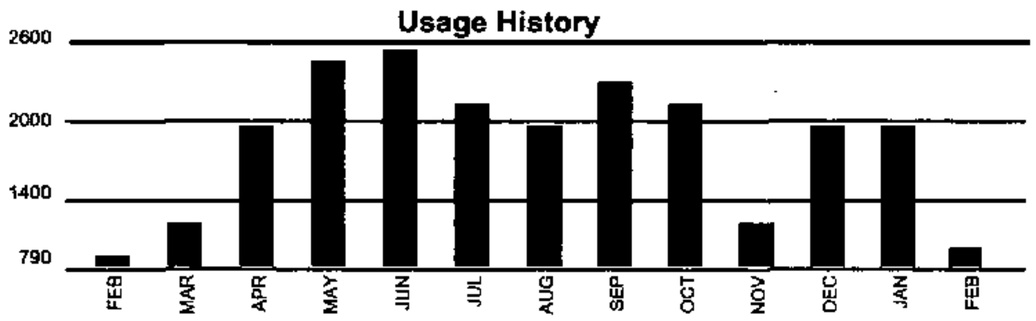
Customer Charge		$	9.90
Usage Charge	960 kWh @ $0.09499	$	91.19
Demand Charge	30.240 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	4.36
Sales Tax		$	1.58
Total Current Charges		$	107.03

Please Pay By March 12, 2011

Total Due $ 107.03

Previous Account History

Previous Balance	$	206.29
Payment Received 02/08/11	$	206.29CR
Balance Forward	$	0.00



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	28	960	$ 105.45	$ 3.77
Last Month	30	1920	$ 203.24	$ 6.77
Last Year	29	800	$ 78.72	$ 2.71

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 311-0024.000

Total Due By March 12, 2011	**$**	**107.03**
After Due Date Pay	**$**	**112.30**

Amount Enclosed $ _____

6777 0.6290 MB 0.382 23 3 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

REC'D
FEB 28 2011
SNET

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10311002400060001123000010703 3 0

AW900254857 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay, Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900261559 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 311-0024.000 6910
Customer Name: Tennessee American Water Co
Service Address: Bedford Ave
Other Wat Tank
Chattanooga, TN 37410
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
248624	KWH	02/23/11	03/25/11	1933	1944	11	160	1760
248624	KW	02/23/11	03/25/11	0.000	0.194	0.194	160	31.040

Current Charges

Customer Charge		$	9.90
Usage Charge	1760 kWh @ $0.09499	$	167.19
Demand Charge	31.040 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	11.25
Sales Tax		$	2.83
Total Current Charges		$	191.17

Please Pay By April 13, 2011

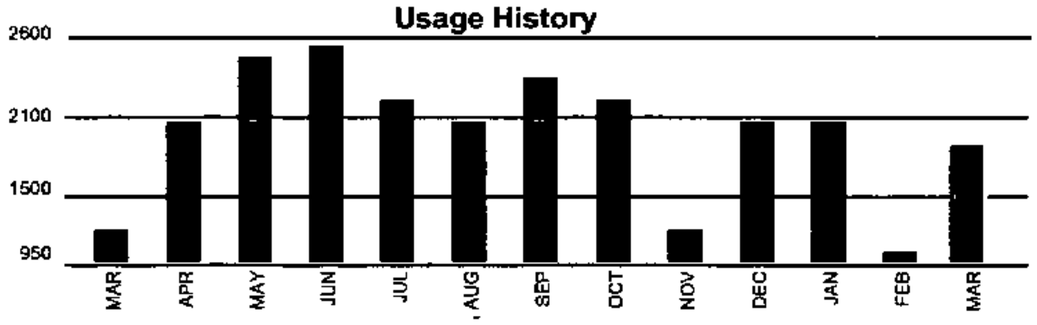
Total Due $ 191.17

Previous Account History

Previous Balance	$	107.03
Payment Received 03/07/11	$	107.03CR
Balance Forward	$	0.00

SNET
APR 05 2011
REC'D

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	1760	$ 188.34	$ 6.28
Last Month	28	960	$ 105.45	$ 3.76
Last Year	31	1120	$ 109.85	$ 3.54

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 311-0024.000

Total Due By April 13, 2011	**$**	**191.17**
After Due Date Pay	**$**	**200.59**

Amount Enclosed $ _____

6910 0.6290 MB 0.382 23 4 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

1031100240006000200590000191179 0

AW900261559 452200043028888

[redacted]

[redacted]

[redacted]

- Learn about cost saving services
- Conduct a free online energy audit
- [redacted]
- [redacted]
- [redacted]
- [redacted]
- Start, stop, or transfer service
- [redacted]
- [redacted]

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 640-1372.

Power Share

You can help needy families in Greater Chattanooga with your extra cash, via starting this July's Power Share program. Add energy $ to your account over the year or the next payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - [redacted]

2. In person - payment may be made [redacted] at any of our offices listed below. Walk-in locations are the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 4:30 p.m. at the Downtown office or after 5:30 pm at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can now make your bill at CPI pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at [redacted]

5. EZ Pay bank draft program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900266795 45220004302888 8

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 311-0024.000 6760
Customer Name: Tennessee American Water Co
Service Address: Bedford Ave
Other Wat Tank
Chattanooga, TN 37410
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
248624	KWH	03/25/11	04/26/11	1944	1963	19	160	3040
248624	KW	03/25/11	04/26/11	0.000	0.186	0.186	160	29.760

Current Charges

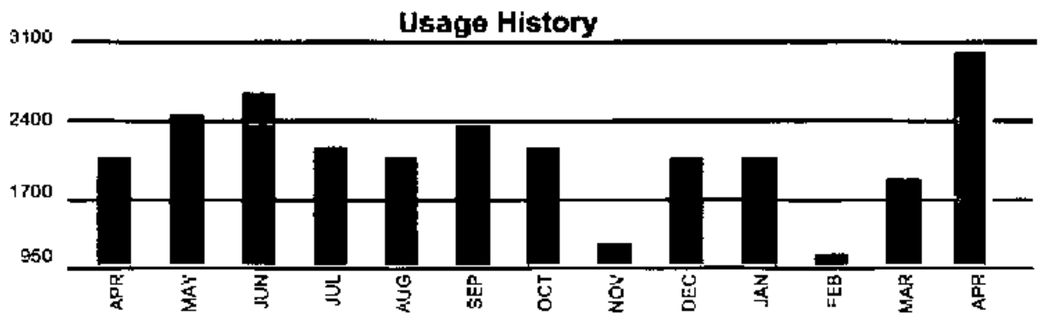
Customer Charge		$	9.90
Usage Charge	3040 kWh @ $0.0757	$	230.13
Demand Charge	29.760 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	75.27
Sales Tax		$	4.73
Total Current Charges		$	320.03

Please Pay By May 13, 2011

Previous Account History

Previous Balance	$	191.17
Payment Received 04/11/11	$	191.17 CR
Balance Forward	$	0.00

Total Due	$	**320.03**



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	3040	$ 315.30	$ 9.85
Last Month	30	1760	$ 188.34	$ 6.27
Last Year	31	1920	$ 188.42	$ 6.07

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 311-0024.000

Total Due By May 13, 2011	**$**	**320.03**
After Due Date Pay	**$**	**333.18**

Amount Enclosed $ _____

6760 0.6290 MB 0.390 23 4 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
MAY 03 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10311002400060003318000320039 0

AW900266795 452200043028888

IMPORTANT DUE DATE INFORMATION

How to contact us in an emergency

The best way to report power interruptions or call for emergency services is
423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at your convenience.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7

- Learn about cost-saving services
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- Find a payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

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Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

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AW900272004 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 311-0024.000 6990
Customer Name: Tennessee American Water Co
Service Address: Bedford Ave
Other Wat Tank
Chattanooga, TN 37410
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
248624	KWH	04/26/11	05/26/11	1963	1973	10	160	1600
248624	KW	04/26/11	05/26/11	0.000	0.187	0.187	160	29.920

Current Charges

Customer Charge		$	9.90
Usage Charge	1600 kWh @ $0.0757	$	121.12
Demand Charge	29.920 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	39.12
Sales Tax		$	2.55
Total Current Charges		$	172.69

Please Pay By June 15, 2011

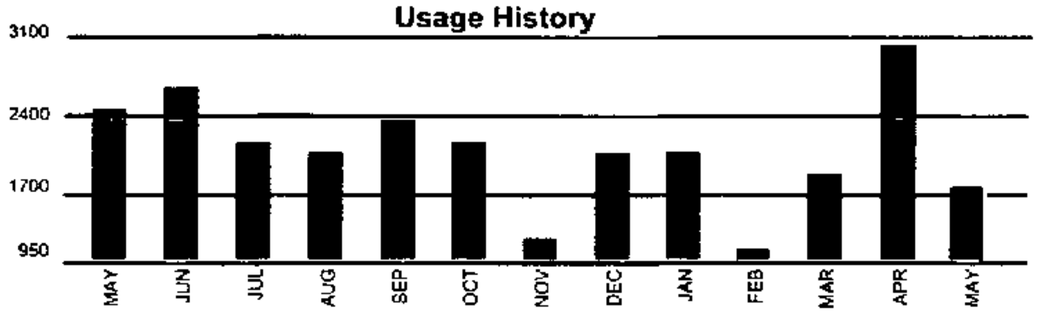
Total Due $ **172.69**

Previous Account History

Previous Balance	$	320.03
Payment Received 05/10/11	$	320.03CR
Balance Forward	$	0.00

SNET
JUN 03 2011
REC'D

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	1600	$ 170.14	$ 5.67
Last Month	32	3040	$ 315.30	$ 9.85
Last Year	29	2400	$ 234.62	$ 8.09

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

6990 0.6290 MB 0.390 23 16 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 311-0024.000

Total Due By June 15, 2011	**$ 172.69**
After Due Date Pay	**$ 181.20**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10311002400060001812000017269 4 0

AW900272004 452200043028888

IMPORTANT CUSTOMER INFORMATION

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6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900277080 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 311-0024.000 6775
Customer Name: Tennessee American Water Co
Service Address: Bedford Ave
Other Wat Tank
Chattanooga, TN 37410
Rate Class: COMMERCIAL

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		186.51
Sales Tax		2.80
Total New Charges	**$**	**189.31**
Total Balance Due	**$**	**189.31**
Payment Due Date		**Jul 14, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

SNET
JUL 05 2011
REC'D

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 311-0024.000

Total Due By July 14, 2011	**$**	**189.31**
After Due Date Pay	**$**	**198.64**

6775 0.6290 MB 0.390 23 6 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10311002400060001986400018931O O

Customer Se AW900277080 4522000 43028888

www.epb.net 6775

Statement of Usage

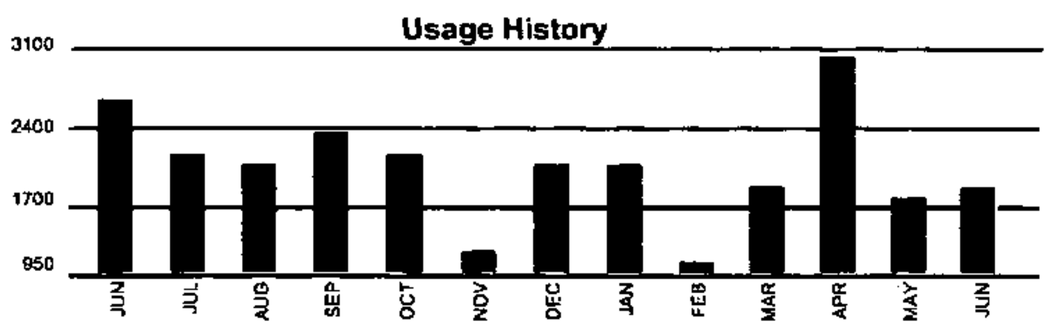
Meter Number		248624
New KWH Meter Reading - Actual	06/27/2011	1984
Previous KWH Meter Reading - Actual	05/26/2011	1973
Difference		11
Multiplier		160
Total KWH Used This Period		1760
Meter Number		248624
New KW Meter Reading - Actual	06/27/2011	0.186
Previous KW Meter Reading - Actual	05/26/2011	0.000
Difference		0.186
Multiplier		160
Total KW Used This Period		29.760

Statement of Account History

Previous Balance	$	172.69
Payment Received 06/14/11		172.69CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1760 kWh @ $0.0757		133.23
Demand Charge	29.760 kW @ No Charge		0.00
Fuel Cost Adjustment			43.38
Sales Tax			2.80
Total Current Charges		$	189.31
	Total Due	$	189.31



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	1760	$ 186.51	$ 5.83
Last Month	30	1600	$ 170.14	$ 5.67
Last Year	31	2560	$ 258.34	$ 8.33

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900282015 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 311-0024.000 6746
Customer Name: Tennessee American Water Co
Service Address: Bedford Ave
Other Wat Tank
Chattanooga, TN 37410
Rate Class: COMMERCIAL

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)
Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		201.29
Sales Tax		3.02
Total New Charges	**$**	**204.31**
Total Balance Due	**$**	**204.31**
Payment Due Date		**Aug 12, 2011**

If you have questions about your service, please call us at (423) 648 1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 311-0024.000

Total Due By August 12, 2011	**$**	**204.31**
After Due Date Pay	**$**	**214.37**

6746 0.6290 MB 0.390 23 4 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

SNET
AUG 01 2011
REC'D

1031100240006000214370002043l8 0

Customer Se AW900282015 452200043028888

www.epb.net

6746

Statement of Usage

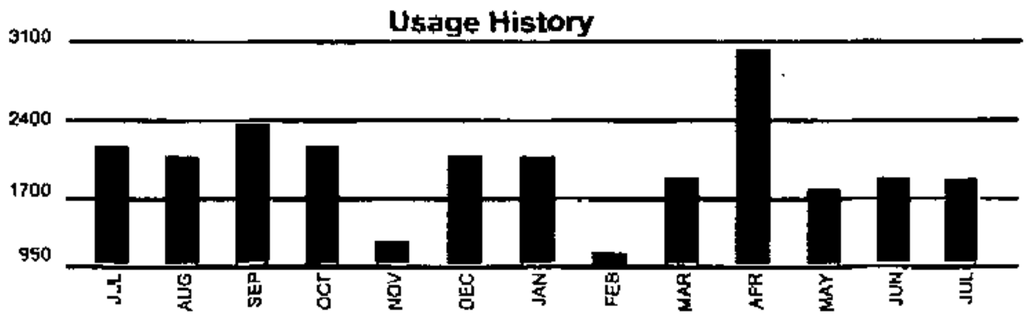
Meter Number		248624
New KWH Meter Reading - Actual	07/26/2011	1995
Previous KWH Meter Reading - Actual	06/27/2011	1984
Difference		11
Multiplier		160
Total KWH Used This Period		1760
Meter Number		248624
New KW Meter Reading - Actual	07/26/2011	0.186
Previous KW Meter Reading - Actual	06/27/2011	0.000
Difference		0.186
Multiplier		160
Total KW Used This Period		29.760

Statement of Account History

Previous Balance	$	189.31
Payment Received 07/11/11		189.31CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1760 kWh @ $0.08072		142.07
Demand Charge	29.760 kW @ No Charge		0.00
Fuel Cost Adjustment			49.32
Sales Tax			3.02
Total Current Charges		$	204.31
	Total Due	$	204.31



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	1760	$ 201.29	$ 6.94
Last Month	32	1760	$ 186.51	$ 5.82
Last Year	31	2080	$ 216.22	$ 6.97

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____ _____

Contact Phone Number: _____ _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900287817

45220004302888 8

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 311-0024.000 6859
Customer Name: Tennessee American Water Co
Service Address: Bedford Ave
Other Wat Tank
Chattanooga, TN 37410
Rate Class: COMMERCIAL

Important Messages

Help struggling local families get the basic utilities they need

No one should have to go without essentials like power or water. But in these tough times, many Chattanooga families are struggling just to afford the basics. You can help by donating to **Power Share.**

Simply add $1 to your EPB bill, or make a one-time donation or monthly pledge online at epb.net.

Your contribution will go directly to United Way 211, an outreach program that qualifies and distributes 100% of donated funds to those who need it most.

For more information, visit **epb.net/about** and click **Power Share.**

Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		149.78
Sales Tax		2.25
Total New Charges	**$**	**152.03**
Total Balance Due	**$**	**152.03**
Payment Due Date		**Sep 13, 2011**

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SEP 01 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 311-0024.000

Total Due By September 13, 2011	**$**	**152.03**
After Due Date Pay	**$**	**159.52**

6859 0.6290 MB 0.390 23 8 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10311002400060001595200015203 4 0

Customer Se AW900287817 452200043028888

www.epb.net 6859

Statement of Usage

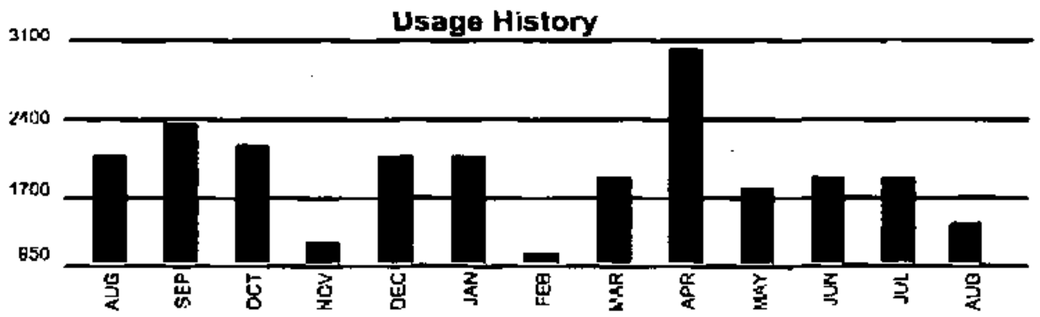
Meter Number		248624
New KWH Meter Reading - Actual	08/25/2011	2003
Previous KWH Meter Reading - Actual	07/26/2011	1995
Difference		8
Multiplier		160
Total KWH Used This Period		1280
Meter Number		248624
New KW Meter Reading - Actual	08/25/2011	0.184
Previous KW Meter Reading - Actual	07/26/2011	0.000
Difference		0.184
Multiplier		160
Total KW Used This Period		29.440

Statement of Account History

Previous Balance	$	204.31
Payment Received 08/09/11		204.31 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1280 kWh @ $0.08072		103.32
Demand Charge	29.440 kW @ No Charge		0.00
Fuel Cost Adjustment			36.56
Sales Tax			2.25
Total Current Charges		$	152.03
	Total Due	$	152.03



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	1280	$ 149.78	$ 4.99
Last Month	29	1760	$ 201.29	$ 6.94
Last Year	30	1920	$ 202.44	$ 6.74

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL:

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900292584 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 311-0024.000 6877
Customer Name: Tennessee American Water Co
Service Address: Bedford Ave
Other Wat Tank
Chattanooga, TN 37410
Rate Class: COMMERCIAL

Important Messages

Save time. Pay online.

It's easy and hassle-free—just go to **epb.net**, click on **Pay Your Bill** to login.

- **Request a payment extension**
- **Pay your bill**
- **Set up automatic payments**

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		131.40
Sales Tax		1.97
Total New Charges	**$**	**133.37**
Total Balance Due	**$**	**133.37**
Payment Due Date		**Oct 12, 2011**

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SEP 30 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 311-0024.000

Total Due By October 12, 2011	**$**	**133.37**
After Due Date Pay	**$**	**139.94**

6877 0.6290 MB 0.390 23 8 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

1031100240006000139940001333760

Customer Se AW900292584 452200043028888

www.epb.net 6877

Statement of Usage

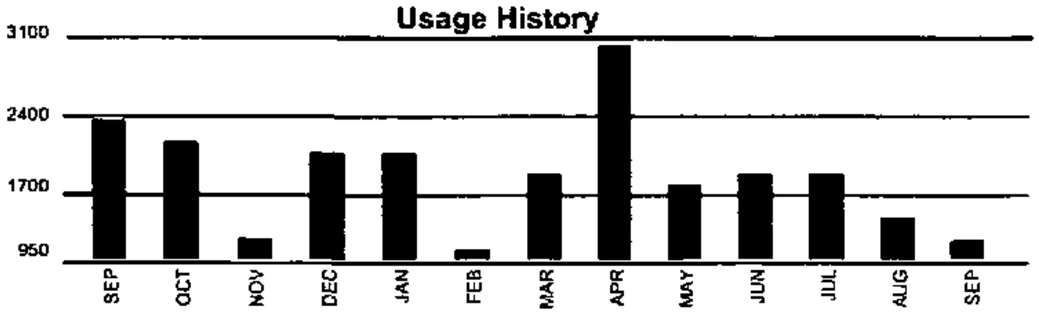
Meter Number		248624
New KWH Meter Reading - Actual	09/23/2011	2010
Previous KWH Meter Reading - Actual	08/25/2011	2003
Difference		7
Multiplier		160
Total KWH Used This Period		1120
Meter Number		248624
New KW Meter Reading - Actual	09/23/2011	0.185
Previous KW Meter Reading - Actual	08/25/2011	0.000
Difference		0.185
Multiplier		160
Total KW Used This Period		29.600

Statement of Account History

Previous Balance	$	152.03
Payment Received 09/09/11		152.03CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1120 kWh @ $0.08072		90.41
Demand Charge	29.600 kW @ No Charge		0.00
Fuel Cost Adjustment			31.09
Sales Tax			1.97
Total Current Charges		$	133.37
	Total Due	$	133.37



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	1120	$ 131.40	$ 4.53
Last Month	30	1280	$ 149.78	$ 4.99
Last Year	30	2240	$ 238.06	$ 7.93

CONTACT INFORMATION CHANGE:

New Address: _____ _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900298112 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 311-0024.000 6793
Customer Name: Tennessee American Water Co
Service Address: Bedford Ave
Other Wat Tank
Chattanooga, TN 37410
Rate Class: COMMERCIAL

Important Messages

Avoid surprises. Get predictable power bills with Budget Billing.

- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		163.78
Sales Tax		2.46
Total New Charges	**$**	**166.24**
Total Balance Due	**$**	**166.24**
Payment Due Date		Nov 10, 2011

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REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 311-0024.000

Total Due By November 10, 2011	**$**	**166.24**
After Due Date Pay	**$**	**174.43**

6793 0.6290 MB 0.390 23 4 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10311002400060001744300016624 8 0

Customer Se AW900298112 452200043028888

www.epb.net **Electric Power Acct: 311-0024.000** 6793

Statement of Usage

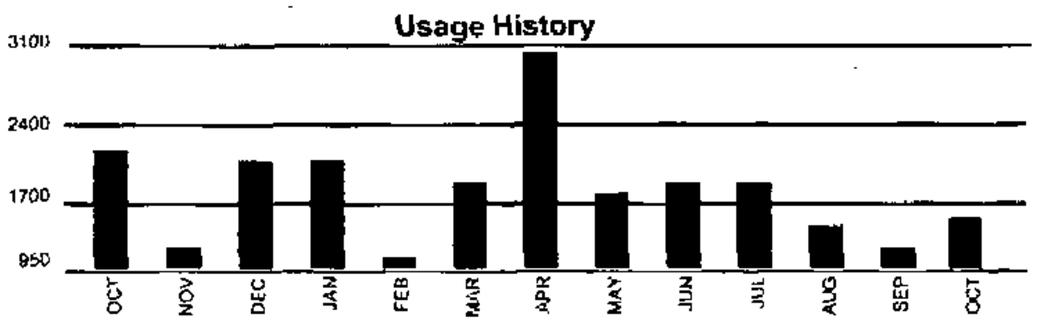
Meter Number		248624
New KWH Meter Reading - Actual	10/24/2011	2019
Previous KWH Meter Reading - Actual	09/23/2011	2010
Difference		9
Multiplier		160
Total KWH Used This Period		1440
Meter Number		248624
New KW Meter Reading - Actual	10/24/2011	0.185
Previous KW Meter Reading - Actual	09/23/2011	0.000
Difference		0.185
Multiplier		160
Total KW Used This Period		29.600

Statement of Account History

Previous Balance	$	133.37
Payment Received 10/11/11		- 133.37 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1440 kWh @ $0.08256		118.89
Demand Charge	29.600 kW @ No Charge		0.00
Fuel Cost Adjustment			34.99
Sales Tax			2.46
Total Current Charges		$	166.24
	Total Due	$	166.24



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	1440	$ 163.78	$ 5.28
Last Month	29	1120	$ 131.40	$ 4.53
Last Year	31	2080	$ 231.90	$ 7.48

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900303351 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 311-0024.000 6722
Customer Name: Tennessee American Water Co
Service Address: Bedford Ave
Other Wat Tank
Chattanooga, TN 37410
Rate Class: COMMERCIAL

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

Electric Power

For your Internet, television, and telephone needs.

Fiber Optics

Learn more at **epbFI.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		265.05
Sales Tax		3.98
Total New Charges	**$**	**269.03**
Total Balance Due	**$**	**269.03**
Payment Due Date		**Dec 13, 2011**

SNET
DEC 01 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 311-0024.000

Total Due By December 13, 2011	**$**	**269.03**
After Due Date Pay	**$**	**281.68**

6722 0.6290 MB 0.390 23 5 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10311002400060002816800026903 4 0

Customer S AW900303351 452200043028888

www.epb.net **Electric Power Acct:** 311-0024.000 6722

Statement of Usage

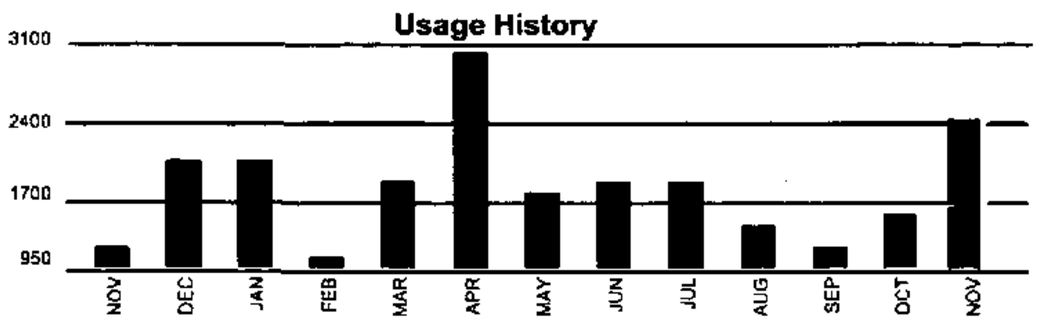
Meter Number		248624
New KWH Meter Reading - Actual	11/23/2011	2034
Previous KWH Meter Reading - Actual	10/24/2011	2019
Difference		15
Multiplier		160
Total KWH Used This Period		2400
Meter Number		248624
New KW Meter Reading - Actual	11/23/2011	0.185
Previous KW Meter Reading - Actual	10/24/2011	0.000
Difference		0.185
Multiplier		160
Total KW Used This Period		29.600

Statement of Account History

Previous Balance	$	166.24
Payment Received 11/07/11		166.24CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	2400 kWh @ $0.08256		198.15
Demand Charge	29.600 kW @ No Charge		0.00
Fuel Cost Adjustment			57.00
Sales Tax			3.98
Total Current Charges		$	269.03
	Total Due	$	269.03



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	2400	$ 265.05	$ 8.84
Last Month	31	1440	$ 163.78	$ 5.28
Last Year	32	1120	$ 124.87	$ 3.90

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900246022 45220004262888 8

epb Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 317-0296.000 6906
Customer Name: Tennessee American Water Co
Service Address: 1700 W 44th St.
Other Pump
Chattanooga, TN 37409
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
248758	KWH	11/26/10	12/27/10	8351	8650	299	800	239200
248758	KW	11/26/10	12/27/10	0.000	0.710	0.710	800	568.000

Current Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.09499	$	1,424.85
Usage Charge	224200 kWh @ $0.04981	$	11,167.40
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	518.000 kW @ $14.04	$	7,272.72
Fuel Cost Adjustment		$	1,170.74
Sales Tax		$	315.68
Total Current Charges		$	21,361.29

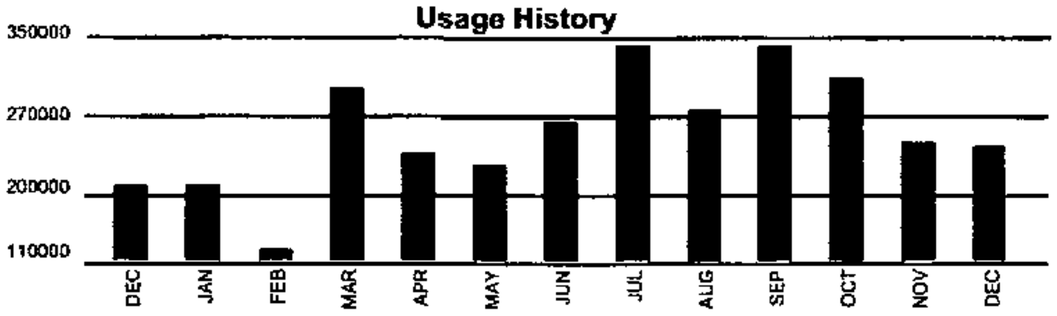
Previous Account History

Previous Balance	$	20,643.27
Payment Received 12/09/10	$	20,643.27CR
Balance Forward	$	0.00

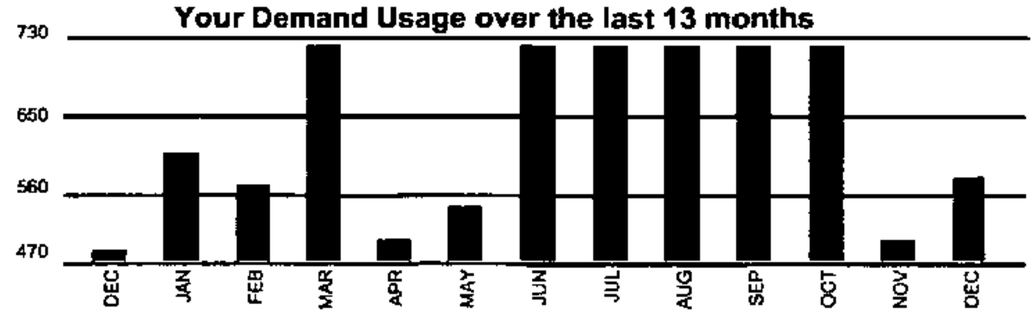
Please Pay By January 14, 2011

Total Due $ 21,361.29

Usage History



Your Demand Usage over the last 13 months



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

epb Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 317-0296.000

Total Due By January 14, 2011	**$ 21,361.29**
After Due Date Pay	**$ 21,581.75**

6906 0.6290 MB 0.382 25 6 9
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

SNET JAN 03 2011 REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10317029600010215817502136129 4 0

AW900246022 452200042628888

[illegible]

[illegible]

[illegible] 423-648-1372 [illegible] hours a day, 7 days a week.

You may also report an outage online at www.epb.net.

Visit EPB's website at www.epb.net for quick, [illegible] available 24/7:

- Learn about new services
- Get tips to control energy costs
- Review billing and payment options
- Report an outage or streetlight problem
- Learn about energy saving tips
- Start, stop or transfer service
- Find the nearest location to you
- Learn about electric rates

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay

AW900250479 4522000430288888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 317-0296.000 6924
Customer Name: Tennessee American Water Co
Service Address: 1700 W 44th St.
Other Pump
Chattanooga, TN 37409
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
248758	KWH	12/27/10	01/26/11	8650	8950	300	800	240000
248758	KW	12/27/10	01/26/11	0.000	0.767	0.767	800	613.600

Current Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.09499	$	1,424.85
Usage Charge	225000 kWh @ $0.04981	$	11,207.25
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	563.600 kW @ $14.04	$	7,912.94
Fuel Cost Adjustment		$	1,352.40
Sales Tax		$	328.61
Total Current Charges		$	22,235.95

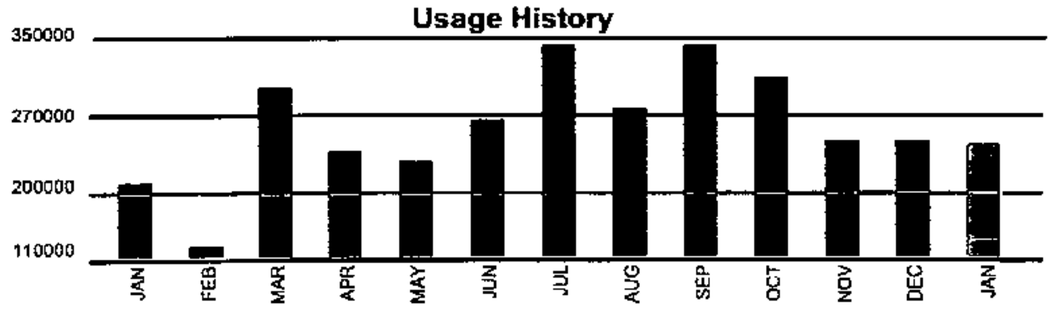
Please Pay By February 12, 2011

Total Due $ **22,235.95**

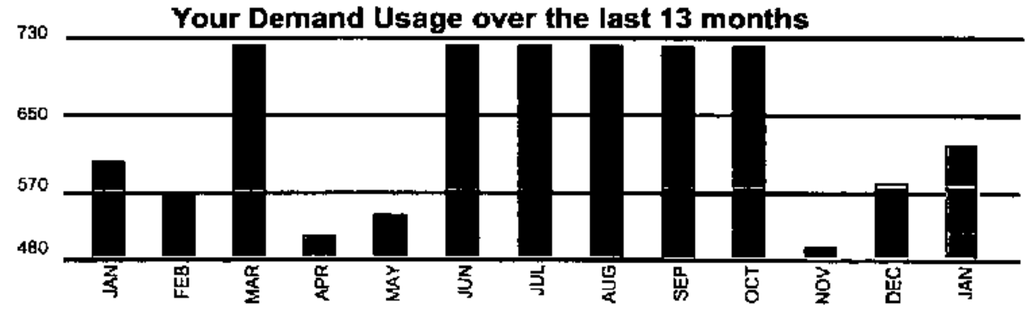
Previous Account History

Previous Balance	$	21,361.29
Payment Received 01/14/11	$	21,361.29CR
Balance Forward	$	0.00

Usage History



Your Demand Usage over the last 13 months



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

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6924 0.6290 MB 0.382 25 6 11
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 317-0296.000

Total Due By February 12, 2011	**$**	**22,235.95**
After Due Date Pay	**$**	**22,465.02**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900250479 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900254850 45220004302888 8

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 317-0296.000 6784
Customer Name: Tennessee American Water Co
Service Address: 1700 W 44th St.
Other Pump
Chattanooga, TN 37409
Rate Class: GSA/GPS >50 <1000KW

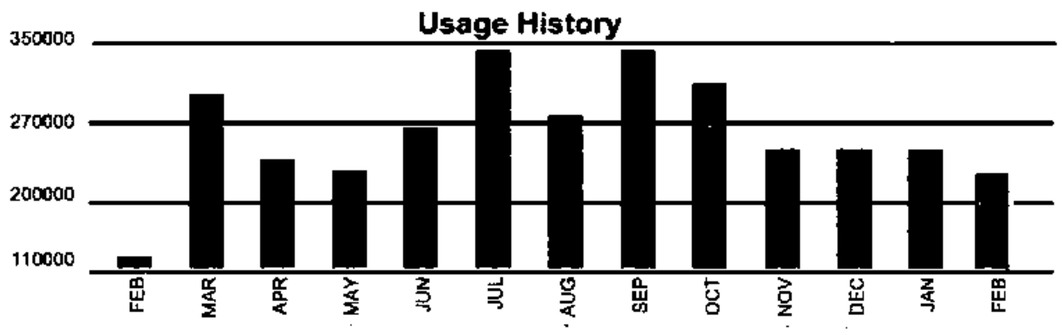
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
248758	KWH	01/26/11	02/23/11	8950	9219	269	800	215200
248758	KW	01/26/11	02/23/11	0.000	0.613	0.613	800	490.400

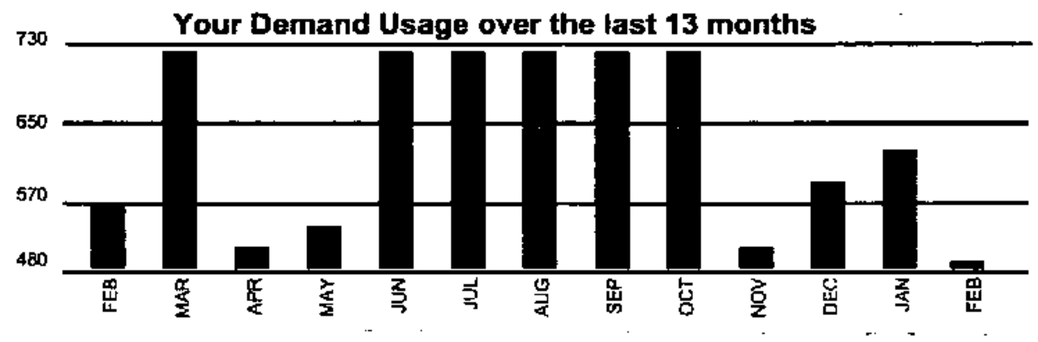
Current Charges			
Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.09499	$	1,424.85
Usage Charge	200200 kWh @ $0.04981	$	9,971.96
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	440.400 kW @ $14.04	$	6,183.22
Fuel Cost Adjustment		$	965.00
Sales Tax		$	278.32
Total Current Charges		$	18,833.25

Previous Account History		
Previous Balance	$	22,235.95
Payment Received 02/08/11	$	22,235.95 CR
Balance Forward	$	0.00

Please Pay By March 12, 2011

Total Due	$	**18,833.25**





Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 317-0296.000

Total Due By March 12, 2011	**$**	**18,833.25**
After Due Date Pay	**$**	**19,028.80**

6784 0.6290 MB 0.382 23 3 10
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

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Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900254850 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

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- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay

AW900261556 452200043028888

epb Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 317-0296.000 6917
Customer Name: Tennessee American Water Co
Service Address: 1700 W 44th St.
Other Pump
Chattanooga, TN 37409
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
248758	KWH	02/23/11	03/25/11	9219	9504	285	800	228000
248758	KW	02/23/11	03/25/11	0.000	0.624	0.624	800	499.200

Current Charges

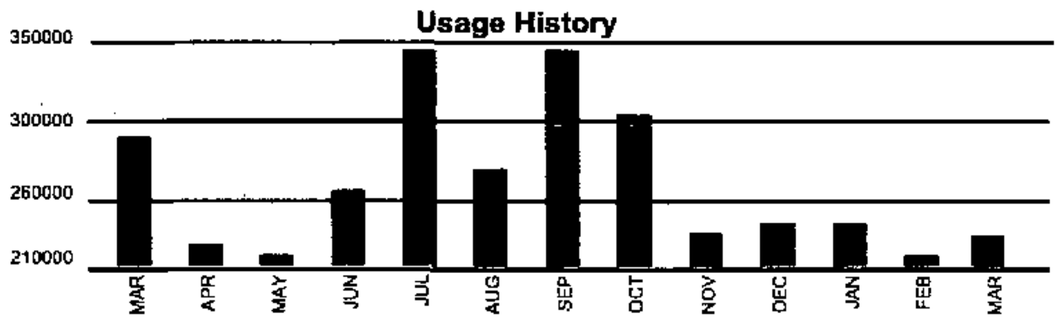
Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.09499	$	1,424.85
Usage Charge	213000 kWh @ $0.04981	$	10,609.53
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	449.200 kW @ $14.04	$	6,306.76
Fuel Cost Adjustment		$	1,437.75
Sales Tax		$	296.83
Total Current Charges		$	20,085.62

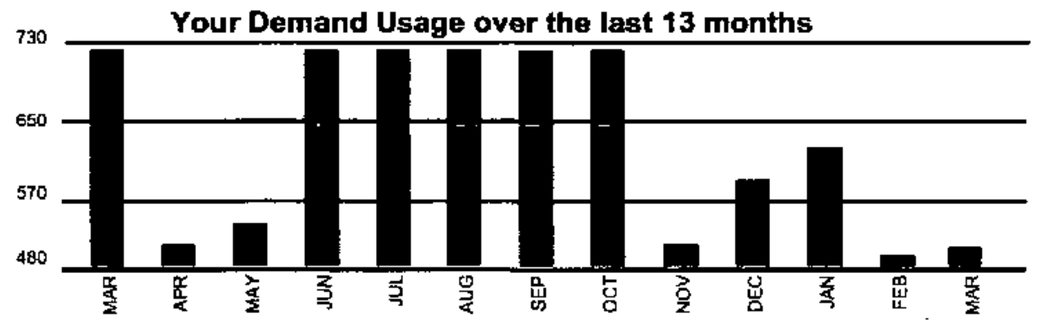
Please Pay By April 13, 2011

Total Due $ **20,085.62**

Previous Account History

Previous Balance	$	18,833.25
Payment Received 03/07/11	$	18,833.25 CR
Balance Forward	$	0.00





Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

epb Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 317-0296.000

Total Due By April 13, 2011	**$**	**20,085.62**
After Due Date Pay	**$**	**20,293.51**

Amount Enclosed $ _____

6917 0.6290 MB 0.382 23 4 10
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

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REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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[redacted]

[redacted]

[redacted]

- [redacted]
- Learn about conserving services
- Conduct a free online energy audit
- [redacted]
- [redacted]
- Learn energy saving tips
- Start, stop, or transfer service
- [redacted]
- [redacted]

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with [redacted] utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

[redacted]

[redacted]

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 3:30 p.m. at the Downtown office or after 6:30 a.m. the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB or Shell locations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at [redacted]

5. EZ Pay bank draft - [redacted] you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900266607 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 317-0296.000
Customer Name: Tennessee American Water Co
Service Address: 1700 W 44th St.
Other Pump
Chattanooga, TN 37409
Rate Class: GSA/GPS >50 <1000KW

83

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
248758	KWH	03/25/11	04/26/11	9504	9781	277	800	221600
248758	KW	03/25/11	04/26/11	0.000	0.606	0.606	800	484.800

Current Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.0757	$	1,135.50
Usage Charge	206600 kWh @ $0.03079	$	6,361.22
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	434.800 kW @ $14.04	$	6,104.60
Fuel Cost Adjustment			5,416.57
Sales Tax		$	285.42
Total Current Charges		$	19,313.21

Previous Account History

Previous Balance	$	20,085.62
Payment Received 04/11/11	$	20,085.62CR
Balance Forward	$	0.00

Please Pay By May 14, 2011

Total Due $ 19,313.21

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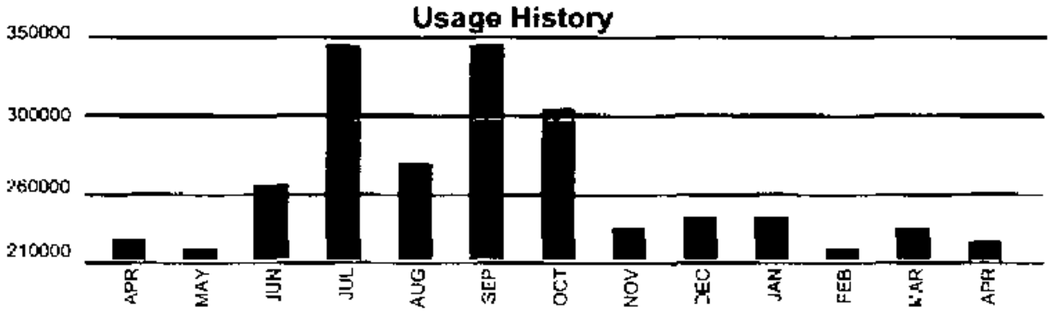
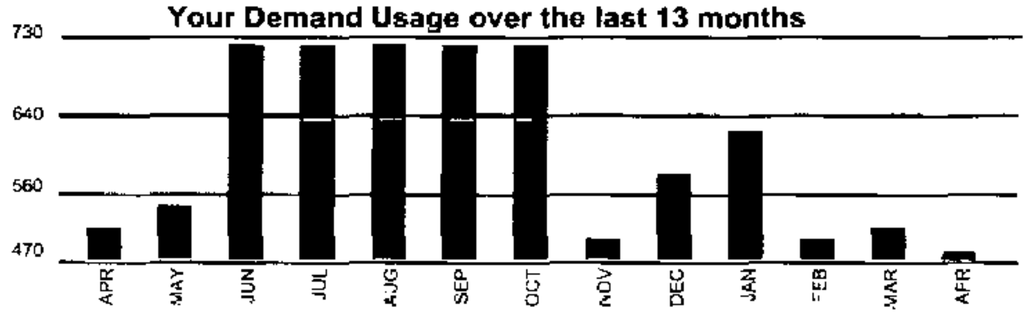
REC'D

Usage History



Your Demand Usage over the last 13 months



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 317-0296.000

Total Due By May 14, 2011	**$ 19,313.21**
After Due Date Pay	**$ 19,513.49**

Amount Enclosed $ _____

83 0.6290 SP 0.440 1 1 83
#BWNLYVB **********SNGLP

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900266607 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

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- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

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6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900271999 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 317-0296.000 6997
Customer Name: Tennessee American Water Co
Service Address: 1700 W 44th St.
Other Pump
Chattanooga, TN 37409
Rate Class: GSA/GPS >50 <1000KW

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
248758	KWH	04/26/11	05/26/11	9781	9960	179	800	143200
248758	KW	04/26/11	05/26/11	0.000	0.629	0.629	800	503.200

Current Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.0757	$	1,135.50
Usage Charge	128200 kWh @ $0.03079	$	3,947.28
Demand Charge	50.000 kW @ No Charge	$	0.00
Demand Charge	453.200 kW @ $14.04	$	6,362.92
Fuel Cost Adjustment		$	3,458.93
Sales Tax		$	223.72
Total Current Charges		$	15,138.25

Please Pay By June 15, 2011

Total Due $ 15,138.25

Previous Account History

Previous Balance	$	19,313.21
Payment Received 05/10/11	$	19,313.21CR
Balance Forward	$	0.00

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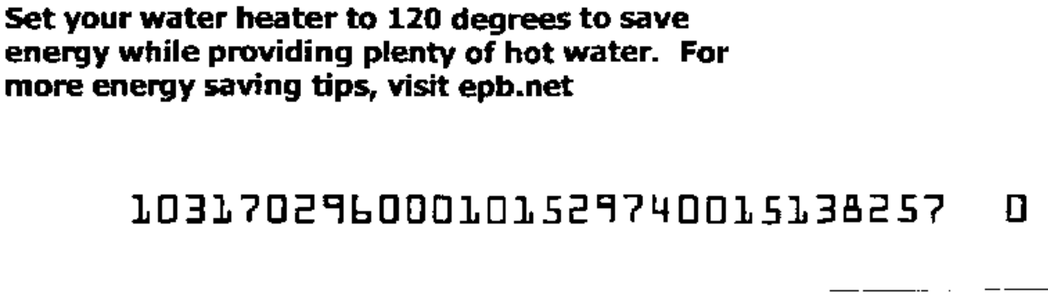
REC'D

Usage History

Your Demand Usage over the last 13 months



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

6997 0.6290 MB 0.390 23 16 10
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 317-0296.000

Total Due By June 15, 2011	**$**	**15,138.25**
After Due Date Pay	**$**	**15,297.40**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10317029600010152974001513825 7 0

AW900271999 452200043028888

IMPORTANT CUSTOMER INFORMATION

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- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

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Power Share

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Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

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6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900277064 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 317-0296.000 6782
Customer Name: Tennessee American Water Co
Service Address: 1700 W 44th St.
Other Pump
Chattanooga, TN 37409
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		26,956.86
Sales Tax		404.35
Total New Charges	**$**	**27,361.21**
Total Balance Due	**$**	**27,361.21**
Payment Due Date		**Jul 14, 2011**

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JUL 05 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 317-0296.000

Total Due By July 14, 2011	**$ 27,361.21**
After Due Date Pay	**$ 27,640.78**

6782 0.6290 MB 0.390 23 6 10
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10317029600010276407802736121 7 0

Customer Se AW900277064 4522000 43028888

6782

Statement of Usage

Meter Number		248758
New KWH Meter Reading - Actual	06/27/2011	10345
Previous KWH Meter Reading - Actual	05/26/2011	9960
Difference		385
Multiplier		800
Total KWH Used This Period		308000
Meter Number		248758
New KW Meter Reading - Actual	06/27/2011	0.890
Previous KW Meter Reading - Actual	05/26/2011	0.000
Difference		0.890
Multiplier		800
Total KW Used This Period		712.000

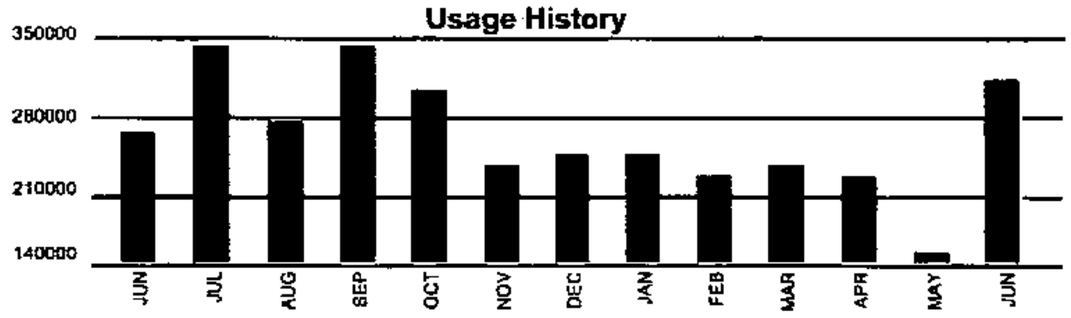
Statement of Account History

Previous Balance	$	15,138.25
Payment Received 06/14/11		15,138.25CR
Balance Forward	$	0.00

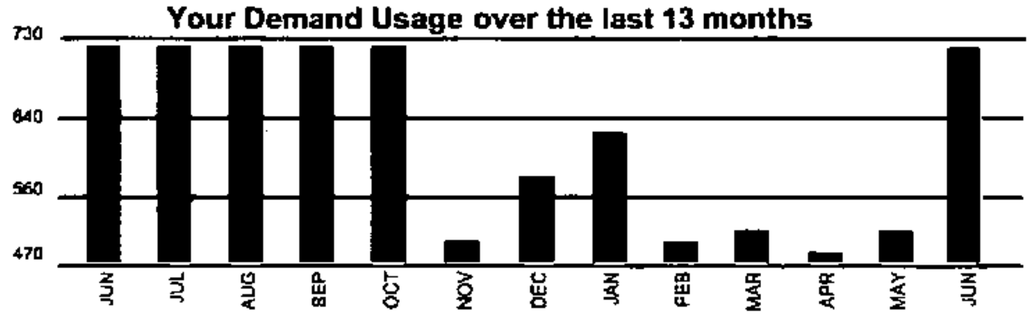
Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.0757		1,135.50
Usage Charge	293000 kWh @ $0.03079		9,021.47
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	662.000 kW @ $14.04		9,294.48
Fuel Cost Adjustment			7,495.51
Sales Tax			404.35
Total Current Charges		$	27,361.21
	Total Due	$	27,361.21

Usage History



Your Demand Usage over the last 13 months



CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900282002 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 317-0296.000 6753
Customer Name: Tennessee American Water Co
Service Address: 1700 W 44th St.
Other Pump
Chattanooga, TN 37409
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)
Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		23,084.64
Sales Tax		346.27
Total New Charges	**$**	**23,430.91**
Total Balance Due	**$**	**23,430.91**
Payment Due Date		**Aug 12, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 317-0296.000

Total Due By August 12, 2011	**$**	**23,430.91**
After Due Date Pay	**$**	**23,671.76**

6753 0.6290 MB 0.390 23 4 10
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
AUG 01 2011
REC'D

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10317029600010236717602343091O 0

Customer Se AW900282002 452200043028888

www.epb.net

6753

Statement of Usage

Meter Number		248758
New KWH Meter Reading - Actual	07/26/2011	10614
Previous KWH Meter Reading - Actual	06/27/2011	10345
Difference		269
Multiplier		800
Total KWH Used This Period		215200
Meter Number		248758
New KW Meter Reading - Actual	07/26/2011	0.881
Previous KW Meter Reading - Actual	06/27/2011	0.000
Difference		0.881
Multiplier		800
Total KW Used This Period		704.800

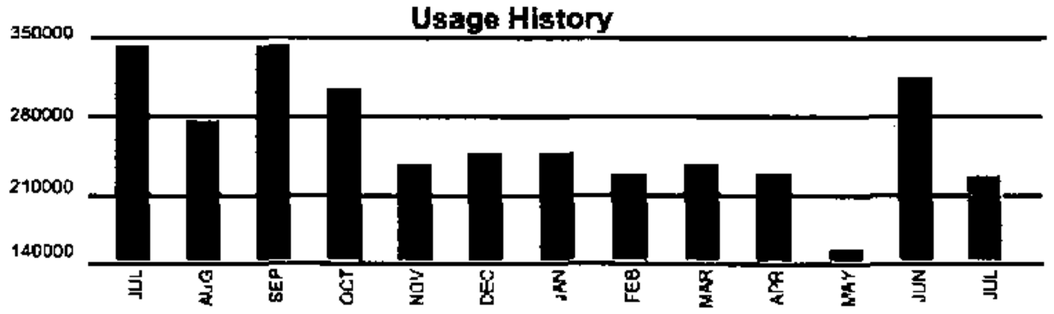
Statement of Account History

Previous Balance	$	27,361.21
Payment Received 07/11/11		27,361.21 CR
Balance Forward	$	0.00

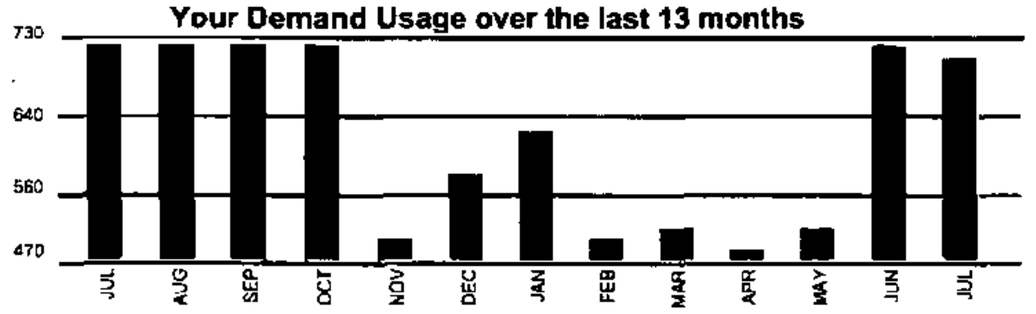
Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08072		1,210.80
Usage Charge	200200 kWh @ $0.03355		6,716.71
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	654.800 kW @ $14.04		9,193.40
Fuel Cost Adjustment			5,953.83
Sales Tax			346.27
Total Current Charges		$	23,430.91
	Total Due	$	23,430.91

Usage History



Your Demand Usage over the last 13 months



CONTACT INFORMATION CHANGE:

New Address: _____ _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900287829 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 317-0296.000 6866
Customer Name: Tennessee American Water Co
Service Address: 1700 W 44th St.
Other Pump
Chattanooga, TN 37409
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Help struggling local families get the basic utilities they need

No one should have to go without essentials like power or water. But in these tough times, many Chattanooga families are struggling just to afford the basics. You can help by donating to **Power Share.**

Simply add $1 to your EPB bill, or make a one-time donation or monthly pledge online at epb.net.

Your contribution will go directly to United Way 211, an outreach program that qualifies and distributes 100% of donated funds to those who need it most.

For more information, visit **epb.net/about** and click **Power Share.**

Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		32,059.61
Sales Tax		480.89
Total New Charges	**$**	**32,540.50**
Total Balance Due	**$**	**32,540.50**
Payment Due Date		**Sep 13, 2011**

SNET
SEP 01 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 317-0296.000

Total Due By September 13, 2011	**$**	**32,540.50**
After Due Date Pay	**$**	**32,871.10**

6866 0.6290 MB 0.390 23 8 10
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10317029600010328711003254050 5 0

Customer S AW900287829 452200043028888 Billing Date: August 25, 2011

0000

Statement of Usage

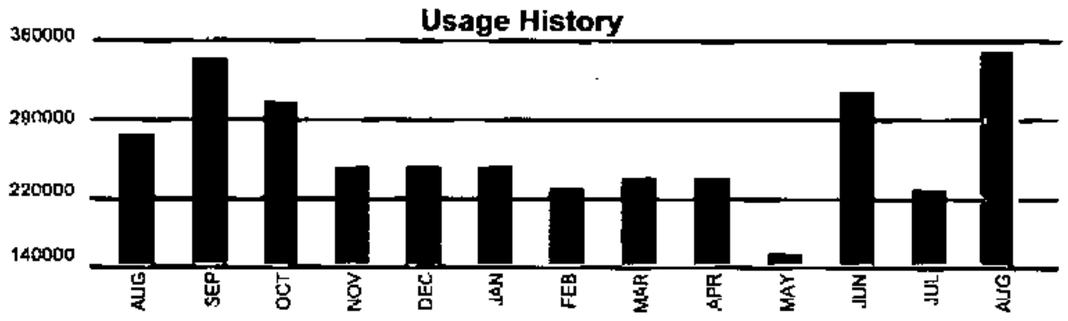
Meter Number		248758
New KWH Meter Reading - Actual	08/25/2011	11062
Previous KWH Meter Reading - Actual	07/26/2011	10614
Difference		448
Multiplier		800
Total KWH Used This Period		358400
Meter Number		248758
New KW Meter Reading - Actual	08/25/2011	0.883
Previous KW Meter Reading - Actual	07/26/2011	0.000
Difference		0.883
Multiplier		800
Total KW Used This Period		706.400

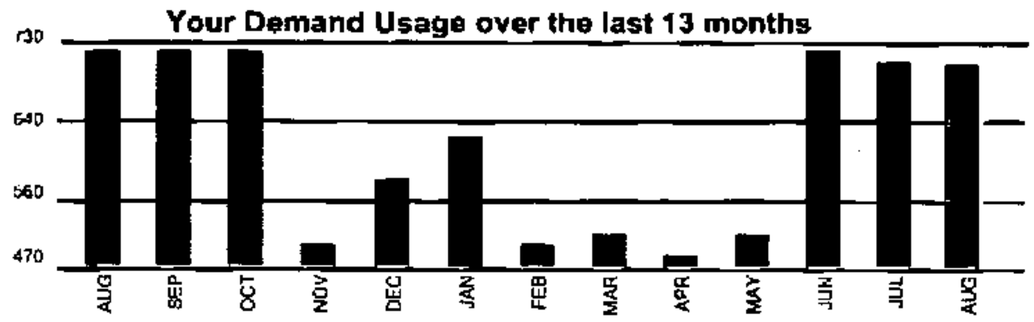
Statement of Account History

Previous Balance	$	23,430.91
Payment Received 08/09/11		23,430.91CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08072		1,210.80
Usage Charge	343400 kWh @ $0.03355		11,521.07
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	656.400 kW @ $14.04		9,215.86
Fuel Cost Adjustment			10,101.98
Sales Tax			480.89
Total Current Charges		$	32,540.50
	Total Due	$	32,540.50





CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900292633 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 317-0296.000 6884
Customer Name: Tennessee American Water Co
Service Address: 1700 W 44th St.
Other Pump
Chattanooga, TN 37409
Rate Class: GSA/GPS >50 <1000KW

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		26,511.97
Sales Tax		397.68
Total New Charges	**$**	**26,909.65**
Total Balance Due	**$**	**26,909.65**
Payment Due Date		**Oct 12, 2011**

Important Messages

Save time. Pay online.

It's easy and hassle-free—just go to **epb.net**, click on **Pay Your Bill** to login.

- **Request a payment extension**
- **Pay your bill**
- **Set up automatic payments**

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFI.com** or 648-1372

SNET
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REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 317-0296.000

Total Due By October 12, 2011	**$ 26,909.65**
After Due Date Pay	**$ 27,184.77**

Amount Enclosed $ _____

6884 0.6290 MB 0.390 23 8 9
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10317029600010271847702690965 2 0

Customer Se AW900292633 452200043028888

www.epb.net Electric Power Acct: 317-0290.000 6884

Statement of Usage

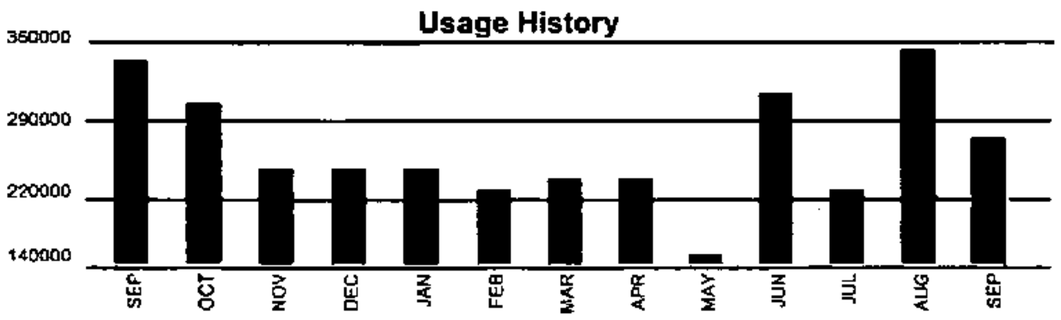
Meter Number		248758
New KWH Meter Reading - Actual	09/23/2011	11402
Previous KWH Meter Reading - Actual	08/25/2011	11062
Difference		340
Multiplier		800
Total KWH Used This Period		272000
Meter Number		248758
New KW Meter Reading - Actual	09/23/2011	0.883
Previous KW Meter Reading - Actual	08/25/2011	0.000
Difference		0.883
Multiplier		800
Total KW Used This Period		706.400

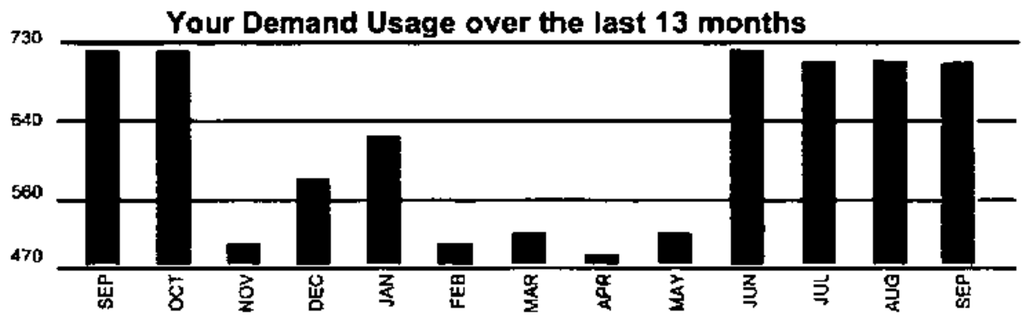
Statement of Account History

Previous Balance	$	32,540.50
Payment Received 09/09/11		32,540.50CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08072		1,210.80
Usage Charge	257000 kWh @ $0.03355		8,622.35
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	656.400 kW @ $14.04		9,215.86
Fuel Cost Adjustment			7,453.06
Sales Tax			397.68
Total Current Charges		$	26,909.65
	Total Due	$	26,909.65





CONTACT INFORMATION CHANGE:

New Address: _____ _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900298553 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 317-0296.000 6799
Customer Name: Tennessee American Water Co
Service Address: 1700 W 44th St.
Other Pump
Chattanooga, TN 37409
Rate Class: GSA/GPS >50 <1000KW

Important Messages

Avoid surprises. Get predictable power bills with Budget Billing.

- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		20,054.56
Sales Tax		300.82
Total New Charges	**$**	**20,355.38**
Total Balance Due	**$**	**20,355.38**
Payment Due Date		Nov 10, 2011

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If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 317-0296.000

Total Due By November 10, 2011	**$**	**20,355.38**
After Due Date Pay	**$**	**20,565.93**

6799 0.6290 MB 0.390 23 4 9
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10317029600010205659302035538 5 0

Customer Se AW900298553 452200043028888

www.epb.net 6799

Statement of Usage

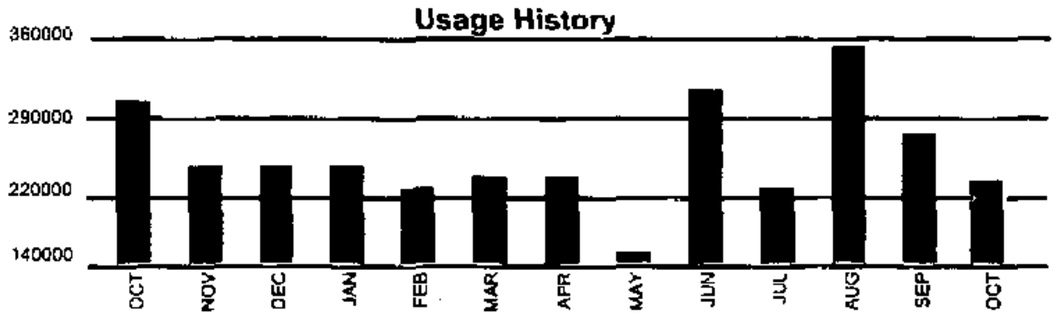
Meter Number		248758
New KWH Meter Reading - Actual	10/24/2011	11681
Previous KWH Meter Reading - Actual	09/23/2011	11402
Difference		279
Multiplier		800
Total KWH Used This Period		223200
Meter Number		248758
New KW Meter Reading - Actual	10/24/2011	0.611
Previous KW Meter Reading - Actual	09/23/2011	0.000
Difference		0.611
Multiplier		800
Total KW Used This Period		488.800

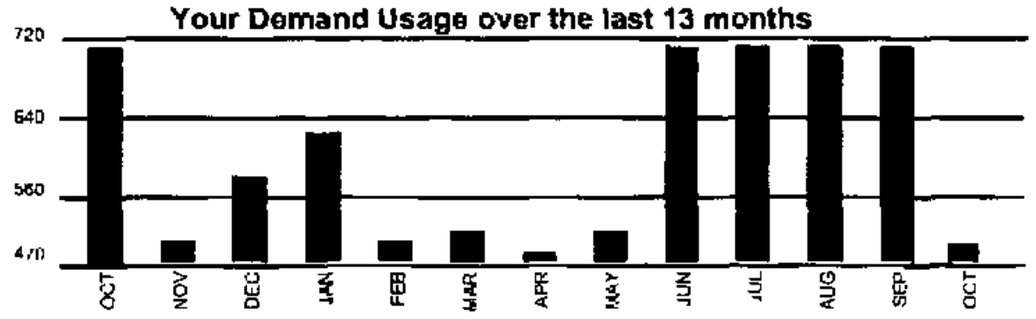
Statement of Account History

Previous Balance	$	26,909.65
Payment Received 10/11/11		26,909.65CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08256		1,238.40
Usage Charge	208200 kWh @ $0.0343		7,141.26
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	438.800 kW @ $14.38		6,309.95
Fuel Cost Adjustment			5,355.05
Sales Tax			300.82
Total Current Charges		$	20,355.38
	Total Due	$	20,355.38





CONTACT INFORMATION CHANGE:

New Address: _____ _____

City: _____ State: _____ Zip: ____

New Email Address: _____

Contact Phone Number: _____ _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900303418 452200043028888

epb

Customer Service 423-648-1EPB(1372)

www.epb.net

Electric Power Acct: 317-0296.000
Customer Name: Tennessee American Water Co
Service Address: 1700 W 44th St.
Other Pump
Chattanooga, TN 37409
Rate Class: GSA/GPS >50 <1000KW

60

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFI.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		20,035.66
Sales Tax		300.53
Total New Charges	**$**	**20,336.19**
Total Balance Due	**$**	**20,336.19**
Payment Due Date		Dec 14, 2011

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If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at www.epb.net

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 317-0296.000

Total Due By December 14, 2011	**$**	**20,336.19**
After Due Date Pay	**$**	**20,546.55**

60 0.6290 SP 0.440 1 1 60
#BWNLYVB **********SNGLP

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

1031702960001020546550203361 94 0

AW900303418 452200043028888

Customer S

www.epb.net

Electric Power Acct: 317-0296.000

60

Statement of Usage

Meter Number		248758
New KWH Meter Reading - Estimated	11/23/2011	11962
Previous KWH Meter Reading - Actual	10/24/2011	11681
Difference		281
Multiplier		800
Total KWH Used This Period		224800
Meter Number		248758
New KW Meter Reading - Actual	11/23/2011	0.612
Previous KW Meter Reading - Actual	10/24/2011	0.000
Difference		0.612
Multiplier		800
Total KW Used This Period		489.600

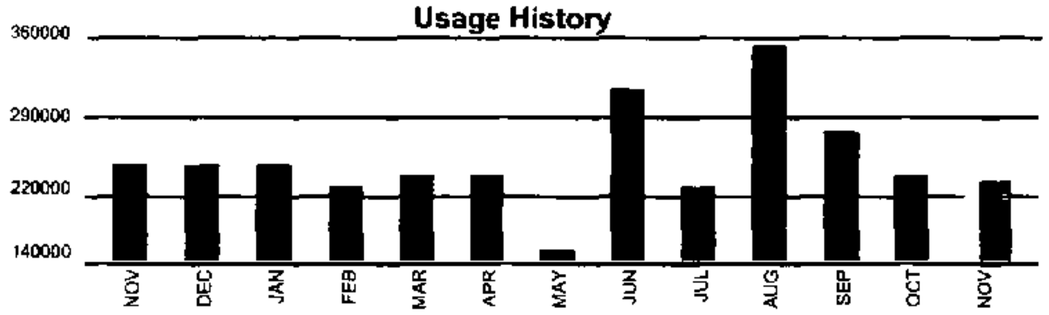
Statement of Account History

Previous Balance	$	20,355.38
Payment Received 11/07/11		20,355.38CR
Balance Forward	$	0.00

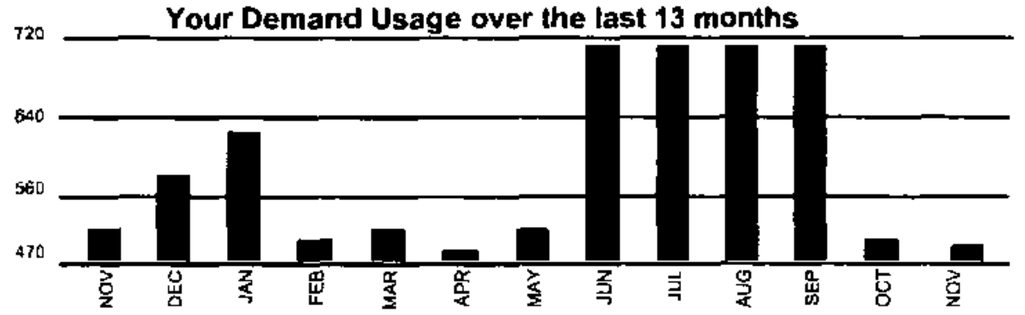
Statement of New Charges

Customer Charge		$	9.90
Usage Charge	15000 kWh @ $0.08256		1,238.40
Usage Charge	209800 kWh @ $0.0343		7,196.14
Demand Charge	50.000 kW @ No Charge		0.00
Demand Charge	439.600 kW @ $14.38		6,321.45
Fuel Cost Adjustment			5,269.77
Sales Tax			300.53
Total Current Charges		$	20,336.19
	Total Due	$	20,336.19

Usage History



Your Demand Usage over the last 13 months



CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900246032 452200042628888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 316-0009.000 6905
Customer Name: Tennessee American Water Co
Service Address: 517 Ochs Hwy
Other H2O Twr
Chattanooga, TN 37409
Rate Class: COMMERCIAL

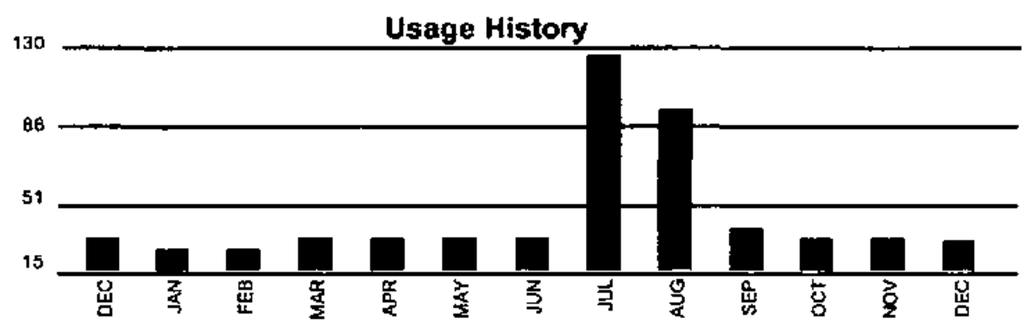
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
247034	KWH	11/26/10	12/27/10	7332	7360	28	1	28

Current Charges			
Customer Charge		$	9.90
Usage Charge	28 kWh @ $0.09499	$	2.66
Fuel Cost Adjustment		$	0.14
Sales Tax		$	0.19
Total Current Charges		$	12.89

Previous Account History		
Previous Balance	$	12.96
Payment Received 12/09/10	$	12.96 CR
Balance Forward	$	0.00

Please Pay By January 14, 2011

Total Due	$	**12.89**



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	28	$ 12.70	$ 0.41
Last Month	32	28	$ 12.77	$ 0.39
Last Year	33	30	$ 12.54	$ 0.38

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 316-0009.000

Total Due By January 14, 2011	**$**	**12.89**
After Due Date Pay	**$**	**13.53**

Amount Enclosed $ _____

6905 0.6290 MB 0.382 25 6 8
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
JAN 03 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10316000900000001353000012899 0

AW900246032 452200042628888

[illegible]

[illegible] to contact us in an emergency

[illegible] customer service representative 24
[illegible] hours a day, 7 days a week).

You may also report an outage [illegible]

Visit EPB's website (www.epb.net) [illegible]. It's available 24/7

- Learn about cost-saving [illegible]
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- [illegible] energy-saving tips
- Join, stop [illegible] for service
- [illegible] interest [illegible]
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 9:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900250477 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 316-0009.000 6923
Customer Name: Tennessee American Water Co
Service Address: 517 Ochs Hwy
Other H2O Twr
Chattanooga, TN 37409
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
247034	KWH	12/27/10	01/26/11	7360	7391	31	1	31

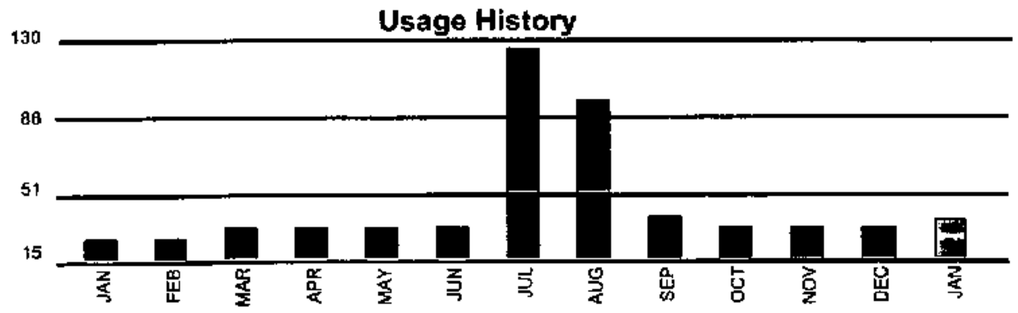
Current Charges			
Customer Charge		$	9.90
Usage Charge	31 kWh @ $0.09499	$	2.95
Fuel Cost Adjustment		$	0.18
Sales Tax		$	0.20
Total Current Charges		$	13.23

Previous Account History		
Previous Balance	$	12.89
Payment Received 01/14/11	$	12.89 CR
Balance Forward	$	0.00

Please Pay By February 12, 2011

Total Due	$	13.23

Usage History



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	31	$ 13.03	$ 0.43
Last Month	31	28	$ 12.70	$ 0.40
Last Year	28	25	$ 12.07	$ 0.43

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 316-0009.000

Total Due By February 12, 2011	**$ 13.23**
After Due Date Pay	**$ 13.88**

Amount Enclosed $ _____

6923 0.6290 MB 0.382 25 6 10
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
FEB 01 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10316000900000001388000013232 0

AW900250477 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

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- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

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3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900254851 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 316-0009.000 6783
Customer Name: Tennessee American Water Co
Service Address: 517 Ochs Hwy
Other H2O Twr
Chattanooga, TN 37409
Rate Class: COMMERCIAL

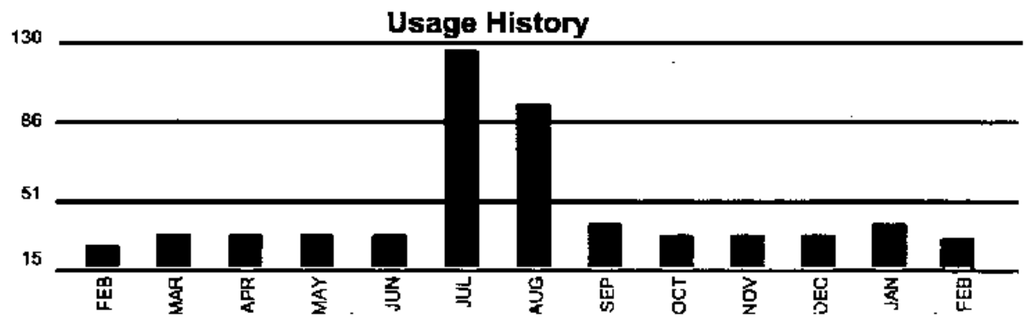
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
247034	KWH	01/26/11	02/23/11	7391	7421	30	1	30

Current Charges			
Customer Charge		$	9.90
Usage Charge	30 kWh @ $0.09499	$	2.85
Fuel Cost Adjustment		$	0.14
Sales Tax		$	0.19
Total Current Charges		$	13.08

Previous Account History		
Previous Balance	$	13.23
Payment Received 02/08/11	$	13.23CR
Balance Forward	$	0.00

Please Pay By March 12, 2011

Total Due	$	13.08



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	28	30	$ 12.89	$ 0.46
Last Month	30	31	$ 13.03	$ 0.43
Last Year	29	25	$ 12.06	$ 0.41

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 316-0009.000

Total Due By March 12, 2011	$ 13.08
After Due Date Pay	$ 13.72

Amount Enclosed $ _____

6783 0.6290 MB 0.382 23 3 9
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

REC'D
FEB 28 2011
SNET

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10316000900000001372000013087 0

AW900254851 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency:

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. Ez Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900261555 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 316-0009.000 6916
Customer Name: Tennessee American Water Co
Service Address: 517 Ochs Hwy
Other H2O Twr
Chattanooga, TN 37409
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
247034	KWH	02/23/11	03/25/11	7421	7452	31	1	31

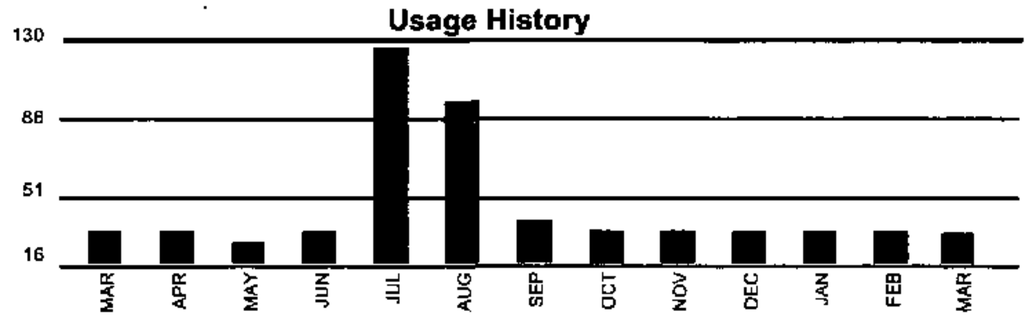
Current Charges			
Customer Charge		$	9.90
Usage Charge	31 kWh @ $0.09499	$	2.95
Fuel Cost Adjustment		$	0.20
Sales Tax		$	0.20
Total Current Charges		$	13.25

Previous Account History		
Previous Balance	$	13.08
Payment Received 03/07/11	$	13.08CR
Balance Forward	$	0.00

Please Pay By April 13, 2011

Total Due	**$**	**13.25**

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	31	$ 13.05	$ 0.44
Last Month	28	30	$ 12.89	$ 0.46
Last Year	31	28	$ 12.40	$ 0.40

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 316-0009.000

Total Due By April 13, 2011	**$**	**13.25**
After Due Date Pay	**$**	**13.90**

Amount Enclosed $ _____

6916 0.6290 MB 0.382 23 4 9
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
APR 05 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10316000900000001390000013253 0

AW900261555 452200043028888

[illegible]

Visit EPB's website [illegible]

- Learn about [illegible]
- Conduct a free online energy audit
- [illegible]
- [illegible]
- Learn energy saving tips
- Start, stop, or transfer service
- [illegible]
- [illegible]

Customer billing options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga [illegible] Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

[illegible]

[illegible]

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 5:30 pm at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at [illegible]

5. EZ Pay Bank Draft - Sign up and you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay

AW900266766 45220004302888 8

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 316-0009.000 6766
Customer Name: Tennessee American Water Co
Service Address: 517 Ochs Hwy
Other H2O Twr
Chattanooga, TN 37409
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
247034	KWH	03/25/11	04/26/11	7452	7486	34	1	34

Current Charges

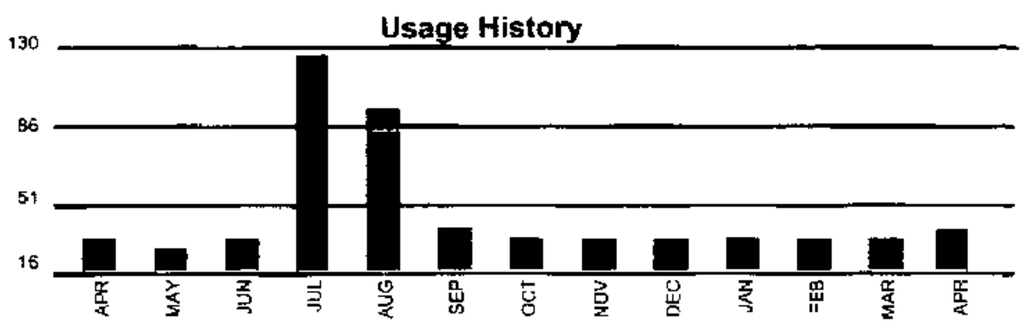
Customer Charge		$	9.90
Usage Charge	34 kWh @ $0.0757	$	2.58
Fuel Cost Adjustment		$	0.84
Sales Tax		$	0.20
Total Current Charges		$	13.52

Please Pay By
May 13, 2011

Total Due	**$**	**13.52**

Previous Account History

Previous Balance	$	13.25
Payment Received 04/11/11	$	13.25CR
Balance Forward	$	0.00



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	34	$ 13.32	$ 0.42
Last Month	30	31	$ 13.05	$ 0.43
Last Year	31	27	$ 12.41	$ 0.40

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 316-0009.000

Total Due By May 13, 2011	**$**	**13.52**
After Due Date Pay	**$**	**14.19**

Amount Enclosed $ _____

6766 0.6290 MB 0.390 23 4 9
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
MAY 0 3 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10316000900000001419000013524 0

AW900266766 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

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Customer Billing Options

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Power Share

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AW900271998 452200043028888

Electric Power

Customer Service 423-648-1372
www.epb.net

Account Number: 316-0009.000 6996
Customer Name: Tennessee American Water Co
Service Address: 517 Ochs Hwy
Other H2O Twr
Chattanooga, TN 37409
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
247034	KWH	04/26/11	05/26/11	7486	7514	28	1	28

Current Charges			
Customer Charge		$	9.90
Usage Charge	28 kWh @ $0.0757	$	2.12
Fuel Cost Adjustment		$	0.68
Sales Tax		$	0.19
Total Current Charges		$	12.89

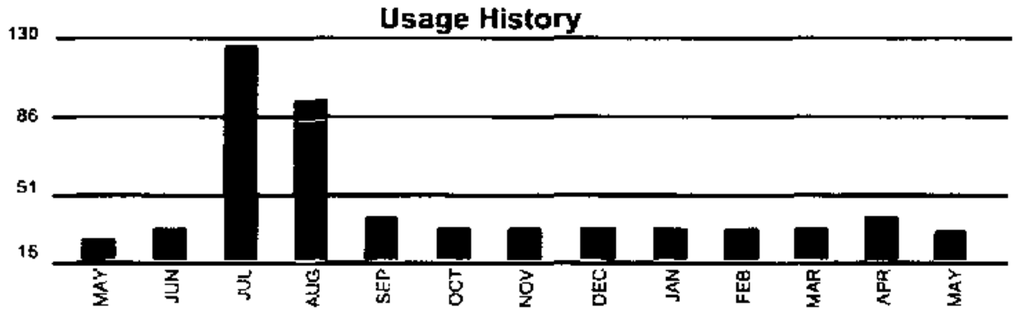
Previous Account History		
Previous Balance	$	13.52
Payment Received 05/10/11	$	13.52 CR
Balance Forward	$	0.00

Please Pay By June 15, 2011

Total Due	**$**	**12.89**

SNET
JUN 03 2011
REC'D

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	28	$ 12.70	$ 0.42
Last Month	32	34	$ 13.32	$ 0.41
Last Year	29	26	$ 12.33	$ 0.42

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 316-0009.000

Total Due By June 15, 2011	**$**	**12.89**
After Due Date Pay	**$**	**13.53**

Amount Enclosed $ _____

6996 0.6290 MB 0.390 23 16 9
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

1031600090000000135300012899 0

AW900271998 452200043028888

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- Start, stop, or transfer service
- Find the payment location nearest you
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6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900277994 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 316-0009.000 6781
Customer Name: Tennessee American Water Co
Service Address: 517 Ochs Hwy
Other H2O Twr
Chattanooga, TN 37409
Rate Class: COMMERCIAL

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		13.01
Sales Tax		0.20
Total New Charges	**$**	**13.21**
Total Balance Due	**$**	**13.21**
Payment Due Date		**Jul 14, 2011**

Your equipment has been replaced during this billing cycle.

SNET
JUL 05 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 316-0009.000

Total Due By July 14, 2011	**$**	**13.21**
After Due Date Pay	**$**	**13.86**

6781 0.6290 MB 0.390 23 6 9
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10316000900000001386000013210 0

Customer Se AW900277994 4522000 43028888

www.epb.net 6761

Statement of Usage

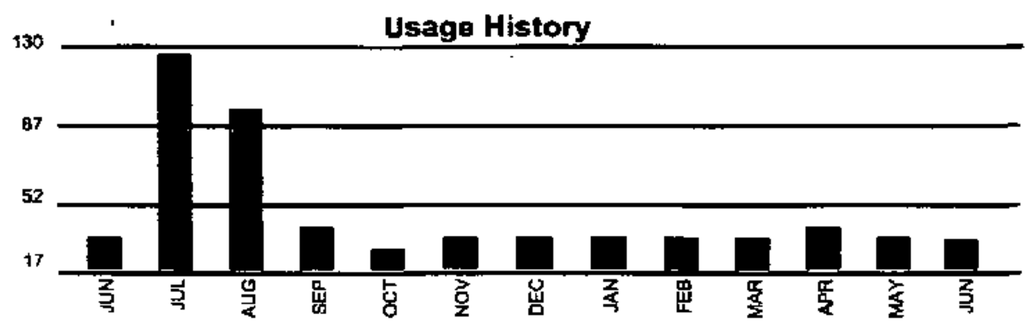
Meter Number		247034
New KWH Meter Reading - Actual	06/09/2011	7527
Previous KWH Meter Reading - Actual	05/26/2011	7514
Total KWH Used This Period		13
Meter Number		509144
New KWH Meter Reading - Actual	06/27/2011	18
Previous KWH Meter Reading - Actual	06/09/2011	0
Total KWH Used This Period		18

Statement of Account History

Previous Balance	$	12.89
Payment Received 06/14/11		12.89CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	31 kWh @ $0.0757		2.35
Fuel Cost Adjustment			0.76
Sales Tax			0.20
Total Current Charges		$	13.21
	Total Due	$	13.21



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	31	$ 13.01	$ 0.41
Last Month	30	28	$ 12.70	$ 0.42
Last Year	31	28	$ 12.62	$ 0.40

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900282004 452200043028888

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 316-0009.000 6752
Customer Name: Tennessee American Water Co
Service Address: 517 Ochs Hwy
Other H2O Twr
Chattanooga, TN 37409
Rate Class: COMMERCIAL

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)

epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		13.16
Sales Tax		0.20
Total New Charges	**$**	**13.36**
Total Balance Due	**$**	**13.36**
Payment Due Date		**Aug 12, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 316-0009.000

Total Due By August 12, 2011	**$**	**13.36**
After Due Date Pay	**$**	**14.02**

6752 0.6290 MB 0.390 23 4 9
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

SNET
AUG 01 2011
REC'D

10316000900000001402000013363 0

Customer Se AW900282004 4522000 43028888

www.epb.net 6752

Statement of Usage

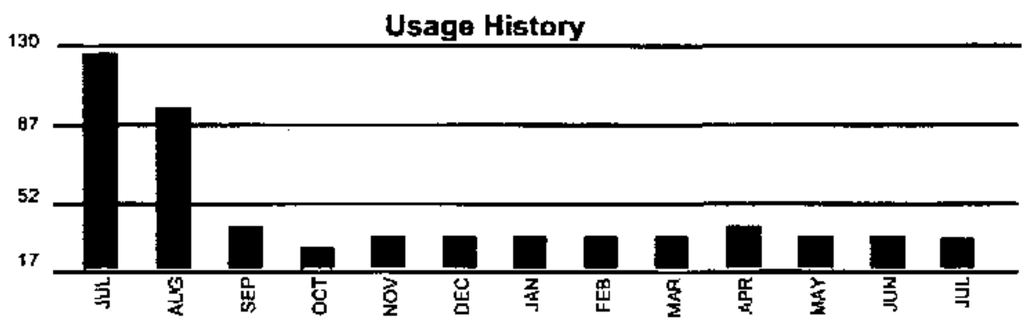
Meter Number		509144
New KWH Meter Reading - Actual	07/26/2011	48
Previous KWH Meter Reading - Actual	06/27/2011	18
Total KWH Used This Period		30

Statement of Account History

Previous Balance	$	13.21
Payment Received 07/13/11		13.21 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	30 kWh @ $0.08072		2.42
Fuel Cost Adjustment			0.84
Sales Tax			0.20
Total Current Charges		$	13.36
Total Due		$	13.36



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	30	$ 13.16	$ 0.45
Last Month	32	31	$ 13.01	$ 0.40
Last Year	31	121	$ 21.90	$ 0.70

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900287824 45220004302888 8

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 316-0009.000 6865
Customer Name: Tennessee American Water Co
Service Address: 517 Ochs Hwy
Other H2O Twr
Chattanooga, TN 37409
Rate Class: COMMERCIAL

Important Messages

Help struggling local families get the basic utilities they need

No one should have to go without essentials like power or water. But in these tough times, many Chattanooga families are struggling just to afford the basics. You can help by donating to **Power Share.**

Simply add $1 to your EPB bill, or make a one-time donation or monthly pledge online at epb.net.

Your contribution will go directly to United Way 211, an outreach program that qualifies and distributes 100% of donated funds to those who need it most.

For more information, visit **epb.net/about** and click **Power Share.**

Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		13.39
Sales Tax		0.20
Total New Charges	**$**	**13.59**
Total Balance Due	**$**	**13.59**
Payment Due Date		**Sep 13, 2011**

SNET
SEP 01 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 316-0009.000

Total Due By September 13, 2011	**$**	**13.59**
After Due Date Pay	**$**	**14.26**

6865 0.6290 MB 0.390 23 8 9
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10316000900000001426000013594 0

Customer S AW900287824 452200043028888

0805

Statement of Usage

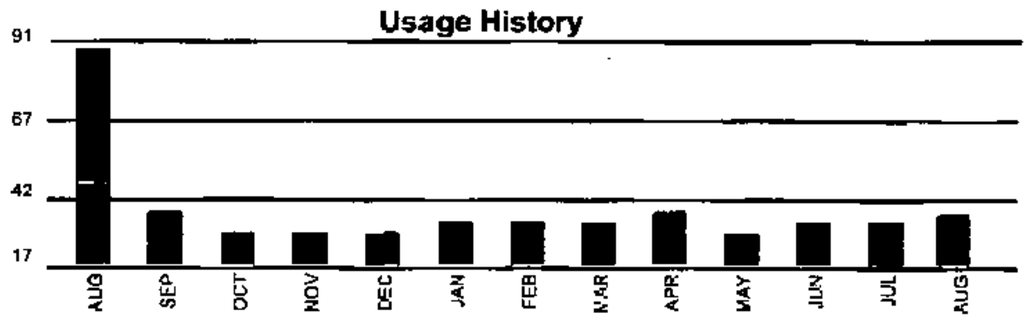
Meter Number		509144
New KWH Meter Reading - Actual	08/25/2011	80
Previous KWH Meter Reading - Actual	07/26/2011	48
Total KWH Used This Period		32

Statement of Account History

Previous Balance	$	13.36
Payment Received 08/09/11		13.36CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	32 kWh @ $0.08072		2.58
Fuel Cost Adjustment			0.91
Sales Tax			0.20
Total Current Charges		$	13.59
	Total Due	$	13.59



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	32	$ 13.39	$ 0.45
Last Month	29	30	$ 13.16	$ 0.45
Last Year	30	91	$ 19.03	$ 0.63

CONTACT INFORMATION CHANGE:

New Address: _____ _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900292631 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 316-0009.000 6883
Customer Name: Tennessee American Water Co
Service Address: 517 Ochs Hwy
Other H2O Twr
Chattanooga, TN 37409
Rate Class: COMMERCIAL

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		12.94
Sales Tax		0.19
Total New Charges	**$**	**13.13**
Total Balance Due	**$**	**13.13**
Payment Due Date		**Oct 12, 2011**

Important Messages

Save time. Pay online.

It's easy and hassle-free—just go to **epb.net**, click on **Pay Your Bill** to login.

- **Request a payment extension**
- **Pay your bill**
- **Set up automatic payments**

Electric Power

For your Internet, television, and telephone needs.

Fiber Optics

Learn more at **epbFI.com** or 648-1372

SNET
SEP 30 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 316-0009.000

Total Due By October 12, 2011	**$**	**13.13**
After Due Date Pay	**$**	**13.78**

6883 0.6290 MB 0.390 23 8 8
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

1031600090000000137800013134 0

Customer Se AW900292631 4522000 43028888

www.epb.net 6883

Statement of Usage

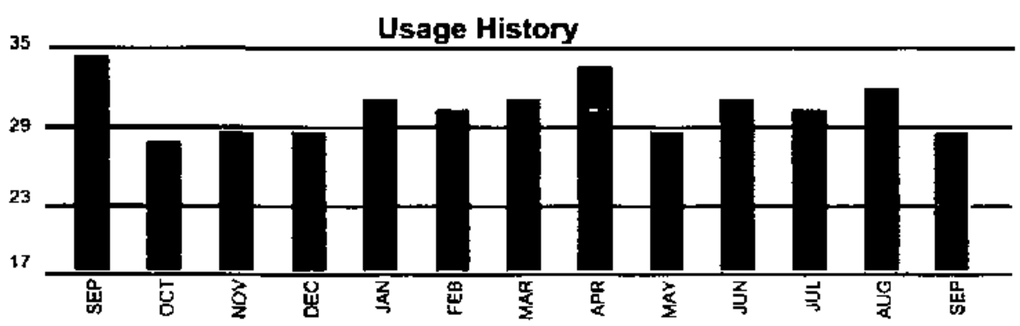
Meter Number		509144
New KWH Meter Reading - Actual	09/23/2011	108
Previous KWH Meter Reading - Actual	08/25/2011	80
Total KWH Used This Period		28

Statement of Account History

Previous Balance	$	13.59
Payment Received 09/09/11		13.59CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	28 kWh @ $0.08072		2.26
Fuel Cost Adjustment			0.78
Sales Tax			0.19
Total Current Charges		$	13.13
Total Due		$	13.13



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	28	$ 12.94	$ 0.45
Last Month	30	32	$ 13.39	$ 0.44
Last Year	30	35	$ 13.46	$ 0.44

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900298100 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 316-0009.000 6798
Customer Name: Tennessee American Water Co
Service Address: 517 Ochs Hwy
Other H2O Twr
Chattanooga, TN 37409
Rate Class: COMMERCIAL

Important Messages

Avoid surprises. Get predictable power bills with Budget Billing.

- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		13.54
Sales Tax		0.20
Total New Charges	**$**	**13.74**
Total Balance Due	**$**	**13.74**
Payment Due Date		**Nov 10, 2011**

SNET
OCT 31 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 316-0009.000

Total Due By November 10, 2011	**$**	**13.74**
After Due Date Pay	**$**	**14.42**

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

6798 0.6290 MB 0.390 23 4 8
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

1031600090000000144200013740 0

Customer Se AW900298100 4522000430288888

www.epb.net 6798

Statement of Usage

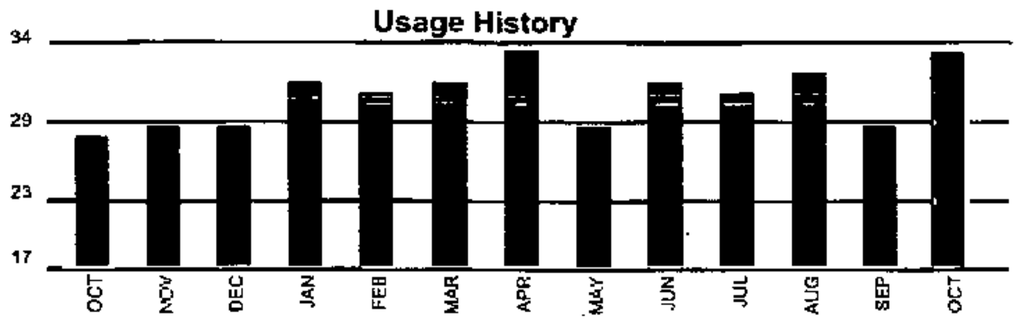
Meter Number		509144
New KWH Meter Reading - Actual	10/24/2011	142
Previous KWH Meter Reading - Actual	09/23/2011	108
Total KWH Used This Period		34

Statement of Account History

Previous Balance	$	13.13
Payment Received 10/11/11		13.13CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	34 kWh @ $0.08256		2.81
Fuel Cost Adjustment			0.83
Sales Tax			0.20
Total Current Charges		$	13.74
Total Due		$	13.74



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	34	$ 13.54	$ 0.44
Last Month	29	28	$ 12.94	$ 0.44
Last Year	31	27	$ 12.78	$ 0.41

CONTACT INFORMATION CHANGE:

New Address: _____ _____

City: _____ State: _____ Zip: _____

New Email Address: _____ _____

Contact Phone Number: _____ _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900303338 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 316-0009.000 6726
Customer Name: Tennessee American Water Co
Service Address: 517 Ochs Hwy
Other H2O Twr
Chattanooga, TN 37409
Rate Class: COMMERCIAL

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

Electric Power

For your Internet, television, and telephone needs.

Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		13.30
Sales Tax		0.20
Total New Charges	**$**	**13.50**
Total Balance Due	**$**	**13.50**
Payment Due Date		**Dec 13, 2011**

SNET
DEC 01 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 316-0009.000

Total Due By December 13, 2011	**$**	**13.50**
After Due Date Pay	**$**	**14.17**

6726 0.6290 MB 0.390 23 5 7
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10316000900000001417000013502 0

Customer S AW900303338 452200043028888

www.epb.net **Electric Power Acct:** 316-0009.000 6726

Statement of Usage

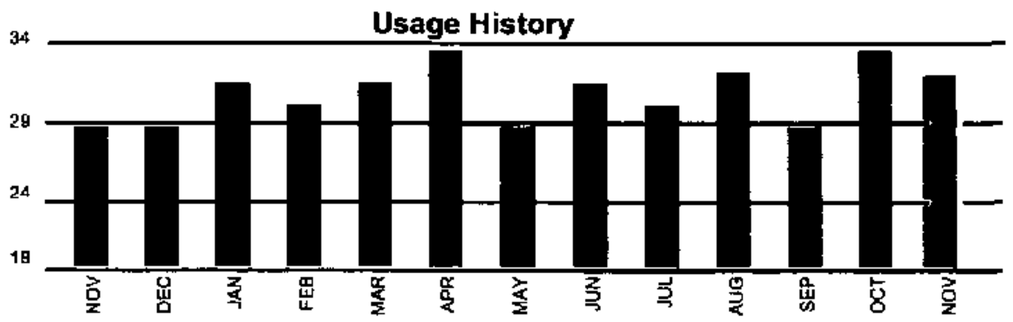
Meter Number		509144
New KWH Meter Reading - Actual	11/23/2011	174
Previous KWH Meter Reading - Actual	10/24/2011	142
Total KWH Used This Period		32

Statement of Account History

Previous Balance	$	13.74
Payment Received 11/07/11		13.74 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	32 kWh @ $0.08256		2.64
Fuel Cost Adjustment			0.76
Sales Tax			0.20
Total Current Charges		$	13.50
Total Due		$	13.50



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	32	$ 13.30	$ 0.44
Last Month	31	34	$ 13.54	$ 0.43
Last Year	32	28	$ 12.77	$ 0.39

CONTACT INFORMATION CHANGE:

New Address: _____ _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900248252 45220004262888 8

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 147-0315.000 7882
Customer Name: Tennessee American Water Co
Service Address: Ozark Rd
Other Pump
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
128967	KWH	12/07/10	01/07/11	34948	34949	1	1	1

Current Charges

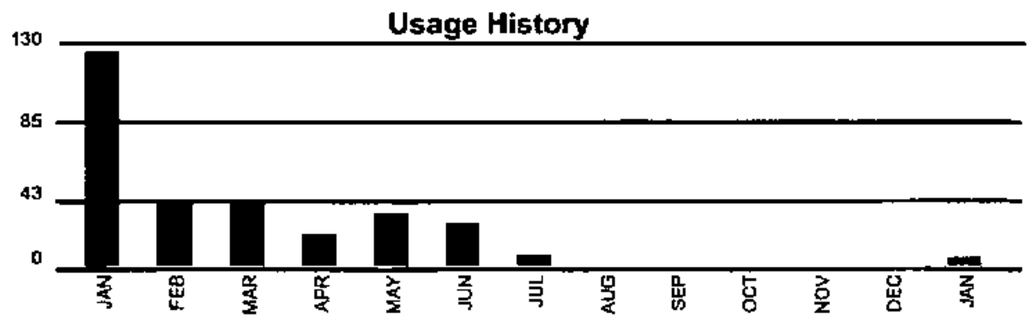
Customer Charge		$	9.90
Usage Charge	1 kWh @ $0.09499	$	0.09
Fuel Cost Adjustment		$	0.01
Sales Tax		$	0.15
Total Current Charges		$	10.15

Please Pay By January 25, 2011

Total Due $ 10.15

Previous Account History

Previous Balance	$	10.05
Payment Received 12/17/10	$	10.05CR
Balance Forward	$	0.00



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	1	$ 10.00	$ 0.32
Last Month	29	0	$ 9.90	$ 0.34
Last Year	31	127	$ 20.90	$ 0.67

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

SNET
JAN 18 2011
REC'D

7882 0.6290 MB 0.382 25 55 12
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 147-0315.000

Total Due By January 25, 2011	**$**	**10.15**
After Due Date Pay	**$**	**10.65**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10147031500040000106500010150 0

AW900248252 452200042628888

IMPORTANT CUSTOMER INFORMATION

How to report an outage or emergency

[illegible] 24 hours a day, 7 days a week.

You may report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7

- Learn about cost-saving services
- Complete a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900252626 45220004302888 8

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 147-0315.000
Customer Name: Tennessee American Water Co
Service Address: Ozark Rd
Other Pump
Chattanooga, TN 37415
Rate Class: COMMERCIAL

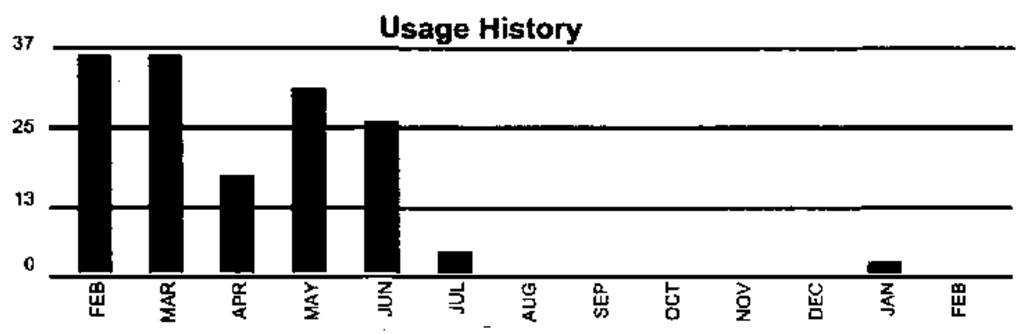
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
128967	KWH	01/07/11	02/07/11	34949	34949	0	1	0

Current Charges		
Customer Charge	$	9.90
Sales Tax	$	0.15
Total Current Charges	$	10.05

Previous Account History		
Previous Balance	$	10.15
Payment Received 01/21/11	$	10.15CR
Balance Forward	$	0.00

Please Pay By February 24, 2011

Total Due $ 10.05



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	0	$ 9.90	$ 0.32
Last Month	31	1	$ 10.00	$ 0.32
Last Year	28	36	$ 12.99	$ 0.46

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 147-0315.000

Total Due By February 24, 2011	**$**	**10.05**
After Due Date Pay	**$**	**10.55**

Amount Enclosed $ _____

8091 0.6290 MB 0.382 26 53 12
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
FEB 14 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10147031500040000105500010052 0

AW900252626 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900257542 45220004302888 8045

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 147-0315.000
Customer Name: Tennessee American Water Co
Service Address: Ozark Rd
Other Pump
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
128967	KWH	02/07/11	02/09/11	34949	34949	0	1	0
302923	KWH	02/09/11	03/08/11	0	0	0	1	0

Current Charges		
Customer Charge	$	9.90
Sales Tax	$	0.15
Total Current Charges	$	10.05

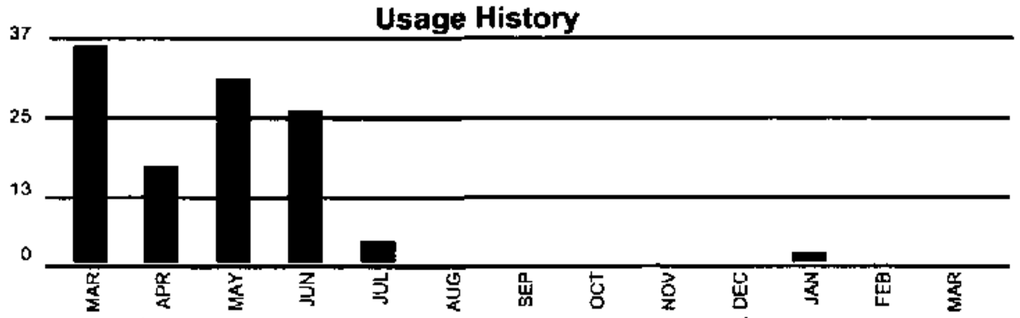
Previous Account History		
Previous Balance	$	10.05
Payment Received 02/17/11	$	10.05CR
Balance Forward	$	0.00

Please Pay By March 25, 2011

Total Due $ 10.05

Your equipment has been replaced during this billing cycle.

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	0	$ 9.90	$ 0.34
Last Month	31	0	$ 9.90	$ 0.31
Last Year	32	37	$ 13.21	$ 0.41

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 147-0315.000

Total Due By March 25, 2011	**$**	**10.05**
After Due Date Pay	**$**	**10.55**

Amount Enclosed $ _____

8045 0.6290 MB 0.382 26 2 13
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
MAR 14 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10147031500040000105500010052 0

AW900257542 452200043028888

[illegible]

How to contact us in an emergency

[illegible]
423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900263385 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 147-0315.000 8058
Customer Name: Tennessee American Water Co
Service Address: Ozark Rd
Other Pump
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
302923	KWH	03/08/11	04/07/11	0	2	2	1	2

Current Charges

Customer Charge		$	9.90
Usage Charge	2 kWh @ $0.0757	$	0.15
Fuel Cost Adjustment		$	0.05
Sales Tax		$	0.15
Total Current Charges		$	10.25

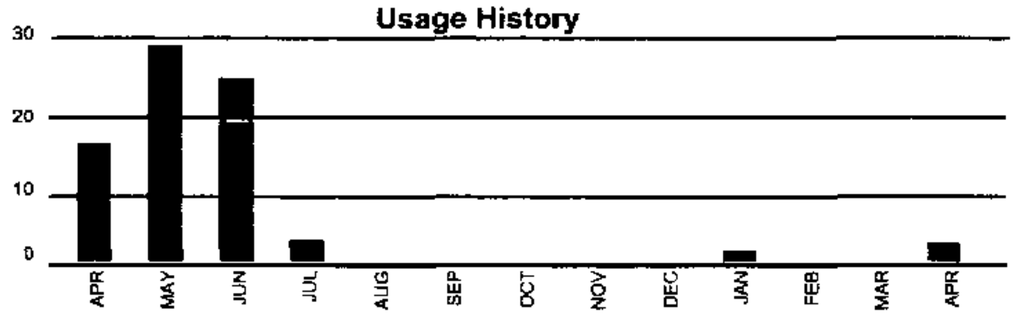
Please Pay By April 26, 2011

Total Due $ 10.25

Previous Account History

Previous Balance	$	10.05
Payment Received 03/21/11	$	10.05CR
Balance Forward	$	0.00

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	2	$ 10.10	$ 0.34
Last Month	29	0	$ 9.90	$ 0.34
Last Year	30	16	$ 11.39	$ 0.37

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 147-0315.000

Total Due By April 26, 2011	**$**	**10.25**
After Due Date Pay	**$**	**10.76**

Amount Enclosed $ _____

8058 0.6290 MB 0.382 25 53 13
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
APR 14 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10147031500040000107600001025 6 0

AW900263385 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:[illegible]pm at the Downtown office [illegible] posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900269080 4522000430288888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 147-0315.000 8067
Customer Name: Tennessee American Water Co
Service Address: Ozark Rd
Other Pump
Chattanooga, TN 37415
Rate Class: COMMERCIAL

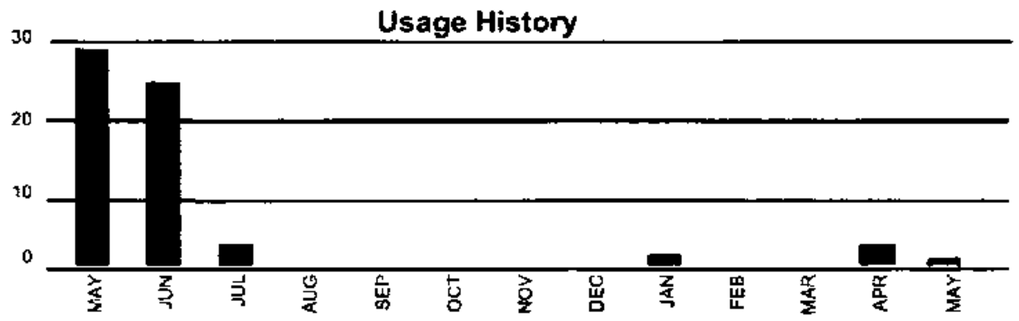
Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
302923	KWH	04/07/11	05/09/11	2	3	1	1	1

Current Charges			
Customer Charge		$	9.90
Usage Charge	1 kWh @ $0.0757	$	0.07
Fuel Cost Adjustment		$	0.02
Sales Tax		$	0.15
Total Current Charges		$	10.14

Previous Account History		
Previous Balance	$	10.25
Payment Received 04/21/11	$	10.25CR
Balance Forward	$	0.00

Please Pay By May 26, 2011

Total Due	**$**	**10.14**



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	32	1	$ 9.99	$ 0.31
Last Month	30	2	$ 10.10	$ 0.33
Last Year	29	30	$ 12.71	$ 0.43

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 147-0315.000

Total Due By May 26, 2011	**$**	**10.14**
After Due Date Pay	**$**	**10.64**

Amount Enclosed $ _____

8067 0.6290 MB 0.390 27 1 11
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
MAY 16 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10147031500040000106400010146 0

AW900269080 452200043028888

[illegible]

[illegible]

The best way to report power interruptions or ask for other customer services call [illegible] 423-648-1372, 24 hours a day, 7 days a week.

[illegible]

[illegible]

- [illegible]
- Conduct a free home energy audit
- Review billing and payment options
- [illegible]
- [illegible]
- Pay by text or online
- Find the payment location nearest you
- [illegible]

Customer Bill Options

We have several billing options to help you manage your electric power account such as [illegible] Text, Fax verification and others. For a complete listing of these and other programs, please call us at 648-1372.

[illegible]

You can help neighbors in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Just round up to your amount due or use your payment stub to select a monthly pledge [illegible]

[illegible]

[illegible]

[illegible] Payment Options

[illegible] payment options, including [illegible] payment statements to view your payment [illegible]

[illegible] the drive-thru [illegible] and Village offices.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 4:30 p.m. at the other two will be [illegible] processed on the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the [illegible] Chattanooga area. For a complete list, call 648-1372 or visit www.epb.net. You can also pay your bill at [illegible]

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone Payments - with your VISA, MasterCard, debit card or checking account [illegible] SpeedPay

AW900274425 45220004302888 8

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 147-0315.000
Customer Name: Tennessee American Water Co
Service Address: Ozark Rd
Other Pump
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
302923	KWH	05/09/11	06/08/11	3	3	0	1	0

Current Charges

Customer Charge	$	9.90
Sales Tax	$	0.15
Total Current Charges	$	10.05

Previous Account History

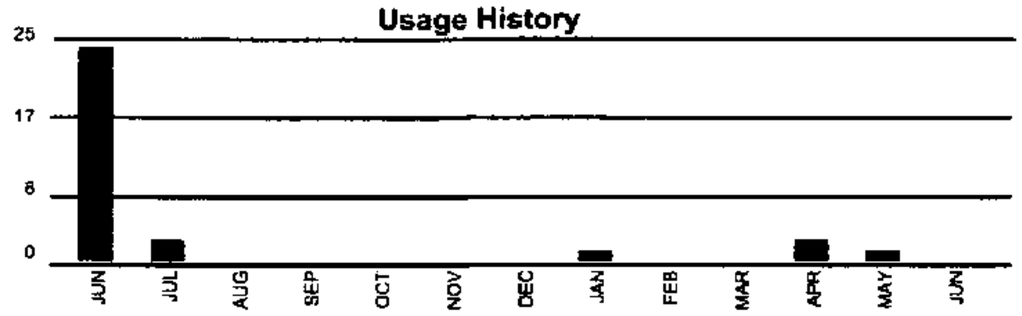
Previous Balance	$	10.14
Payment Received 05/23/11	$	10.14 CR
Balance Forward	$	0.00

Please Pay By
June 26, 2011

Total Due	**$**	**10.05**

SNET
JUN 16 2011
REC'D

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	0	$ 9.90	$ 0.33
Last Month	32	1	$ 9.99	$ 0.31
Last Year	32	25	$ 12.33	$ 0.38

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 147-0315.000

Total Due By June 26, 2011	**$**	**10.05**
After Due Date Pay	**$**	**10.55**

8008 0.6290 MB 0.390 25 55 13
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

Did you know you can pay your bill, make payment arrangements or manage your EPB account online? Visit us at www.epb.net, and click "My Account" any time of day or night!

10147031500040000105500010052 0

AW900274425 452200043028888

IMPORTANT CUSTOMER INFORMATION

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6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900278993 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 147-0315.000 7987
Customer Name: Tennessee American Water Co
Service Address: Ozark Rd
Other Pump
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		9.90
Sales Tax		0.15
Total New Charges	**$**	**10.05**
Total Balance Due	**$**	**10.05**
Payment Due Date		**Jul 27, 2011**

SNET
JUL 15 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 147-0315.000

Total Due By July 27, 2011	**$ 10.05**
After Due Date Pay	**$ 10.55**

7987 0.6290 MB 0.390 25 60 13
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10147031500040000105500010052 0

Customer S AW900278993 452200043028888

www.epb.net **Electric Power Acct:** 147-0315.000 7987

Statement of Usage

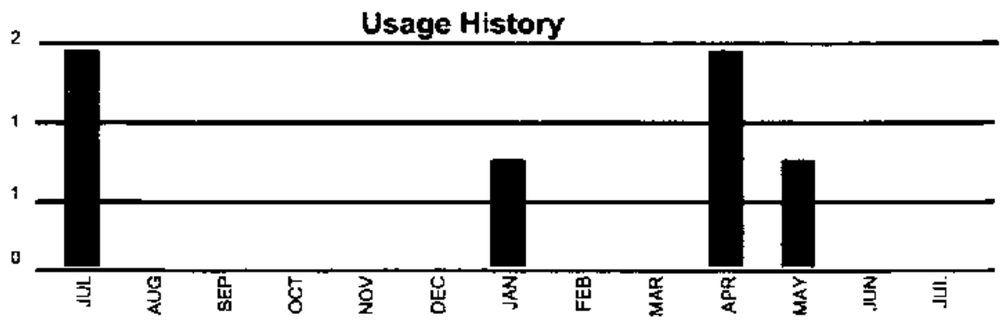
Meter Number		302923
New KWH Meter Reading - Actual	07/08/2011	3
Previous KWH Meter Reading - Actual	06/08/2011	3
Total KWH Used This Period		0

Statement of Account History

Previous Balance	$	10.05
Payment Received 06/23/11		10.05CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge	$	9.90
Sales Tax		0.15
Total Current Charges	$	10.05
Total Due	$	10.05



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	0	$ 9.90	$ 0.33
Last Month	30	0	$ 9.90	$ 0.33
Last Year	30	2	$ 10.10	$ 0.33

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900284860

45220004302888 8

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 147-0315.000 7948
Customer Name: Tennessee American Water Co
Service Address: Ozark Rd
Other Pump
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)

epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		12.96
Sales Tax		0.19
Total New Charges	**$**	**13.15**
Total Balance Due	**$**	**13.15**
Payment Due Date		Aug 26, 2011

SNET
AUG 15 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 147-0315.000

Total Due By August 26, 2011	**$**	**13.15**
After Due Date Pay	**$**	**13.80**

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

7948 0.6290 MB 0.390 26 1 11
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

10147031500040000138000013157 0

Customer Se AW900284860 452200043028888

www.epb.net Electric Power Acct: 147-0515.000 7948

Statement of Usage

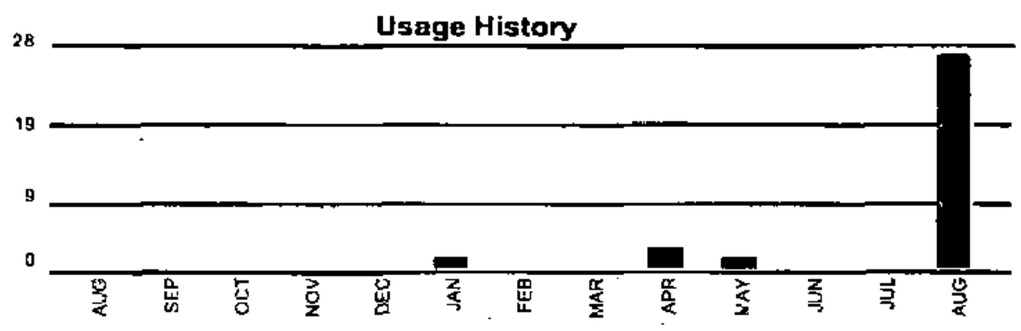
Meter Number		302923
New KWH Meter Reading - Actual	08/09/2011	31
Previous KWH Meter Reading - Actual	07/08/2011	3
Total KWH Used This Period		28

Statement of Account History

Previous Balance	$	10.05
Payment Received 07/27/11		10.05 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	28 kWh @ $0.08072		2.26
Fuel Cost Adjustment			0.80
Sales Tax			0.19
Total Current Charges		$	13.15
	Total Due	$	13.15



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	28	$ 12.96	$ 0.41
Last Month	30	0	$ 9.90	$ 0.33
Last Year	32	0	$ 9.90	$ 0.30

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900290510 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 147-0315.000 8653
Customer Name: Tennessee American Water Co
Service Address: Ozark Rd
Other Pump
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages

Save time. Pay online.

It's easy and hassle-free—just go to **epb.net**, click on **Pay Your Bill** to login.

- **Request a payment extension**
- **Pay your bill**
- **Set up automatic payments**

Electric Power

For your Internet, television, and telephone needs.

Fiber Optics

Learn more at **epbFI.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		6.86
Sales Tax		0.10
Total New Charges	**$**	**6.96**
Total Balance Due	**$**	**6.96**
Payment Due Date		**Sep 29, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 147-0315.000

Total Due By September 29, 2011	**$**	**6.96**
After Due Date Pay	**$**	**7.30**

Amount Enclosed $ _____

8653 0.6290 MB 0.390 30 50 10
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
SEP 19 2011
REC'D

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10147031500040000073000000696B D

Customer S AW900290510 452200043028888

www.epb.net **Electric Power Acct:** 147-0315.000 8653

Statement of Usage

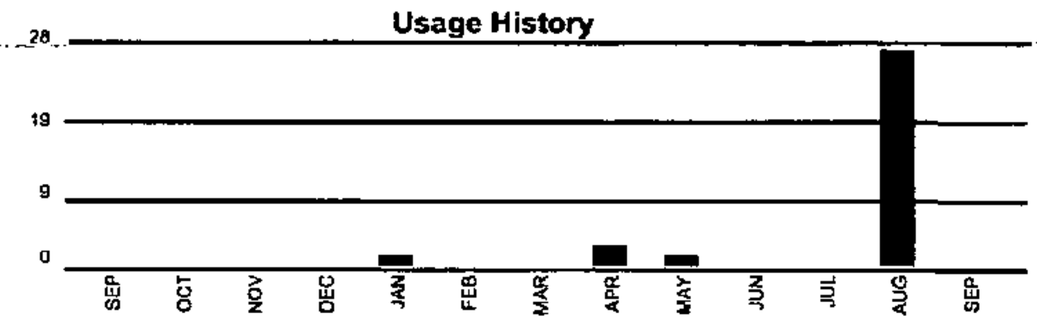
Meter Number		302923
New KWH Meter Reading - Actual	09/07/2011	3
Previous KWH Meter Reading - Actual	08/09/2011	31
Total KWH Used This Period		-28

Statement of Account History

Previous Balance	$	13.15
Payment Received 08/24/11		13.15CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	-28 kWh @ $0.08072		2.26CR
Fuel Cost Adjustment			0.78CR
Sales Tax			0.10
Total Current Charges		$	6.96
Total Due		$	6.96



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	-28	$ 6.86	$ 0.24
Last Month	32	28	$ 12.96	$ 0.40
Last Year	30	0	$ 9.90	$ 0.33

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900295158 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 147-0315.000 7783
Customer Name: Tennessee American Water Co
Service Address: Ozark Rd
Other Pump
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages

Avoid surprises. Get predictable power bills with Budget Billing.

- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		9.90
Sales Tax		0.15
Total New Charges	**$**	**10.05**
Total Balance Due	**$**	**10.05**
Payment Due Date		Oct 25, 2011

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 147-0315.000

Total Due By October 25, 2011	**$**	**10.05**
After Due Date Pay	**$**	**10.55**

7783 0.6290 MB 0.390 25 53 11
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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OCT 14 2011
REC'D

10147031500040000105500010052 0

Customer S AW900295158 452200043028888

www.epb.net **Electric Power Acct:** 147-0315.000 7783

Statement of Usage

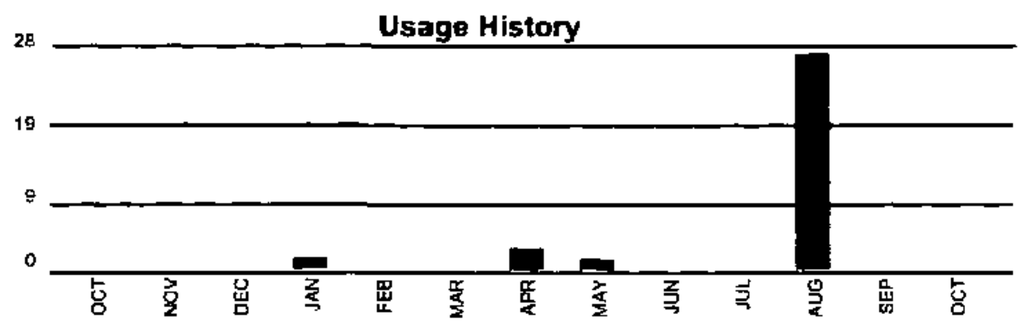
Meter Number		302923
New KWH Meter Reading - Actual	10/06/2011	3
Previous KWH Meter Reading - Actual	09/07/2011	3
Total KWH Used This Period		0

Statement of Account History

Previous Balance	$	6.96
Payment Received 09/26/11		6.96CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge	$	9.90
Sales Tax		0.15
Total Current Charges	$	10.05
Total Due	$	10.05



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	0	$ 9.90	$ 0.34
Last Month	29	-28	$ 6.86	$ 0.23
Last Year	29	0	$ 9.90	$ 0.34

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900300292 45220004302888 8

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 147-0315.000 7968
Customer Name: Tennessee American Water Co
Service Address: Ozark Rd
Other Pump
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

Electric Power

For your Internet, television, and telephone needs.

Fiber Optics

Learn more at **epbFI.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		9.90
Sales Tax		0.15
Total New Charges	**$**	**10.05**
Total Balance Due	**$**	**10.05**
Payment Due Date		Nov 24, 2011

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NOV 14 2011
REC'D

If you have questions about your service please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 147-0315.000

Total Due By November 24, 2011	**$**	**10.05**
After Due Date Pay	**$**	**10.55**

7968 0.6290 MB 0.390 27 4 12
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10147031500040000105500001005 2 0

Customer S AW900300292 452200043028888

www.epb.net **Electric Power Acct:** 147-0315.000 7968

Statement of Usage

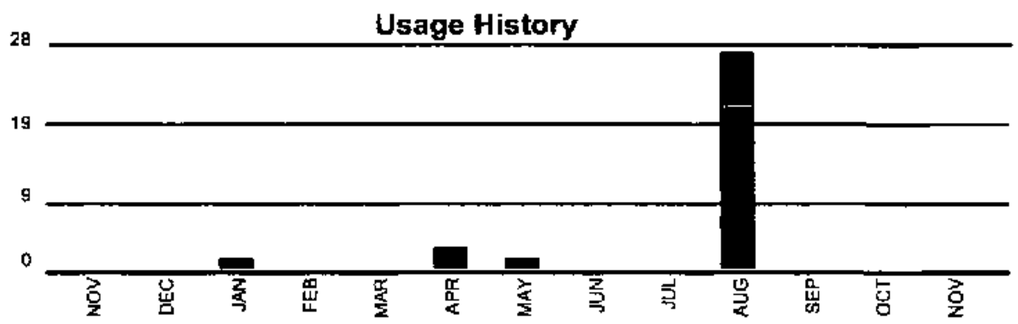
Meter Number		302923
New KWH Meter Reading - Actual	11/07/2011	3
Previous KWH Meter Reading - Actual	10/06/2011	3
Total KWH Used This Period		0

Statement of Account History

Previous Balance	$	10.05
Payment Received 10/20/11		10.05CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge	$	9.90
Sales Tax		0.15
Total Current Charges	$	10.05
Total Due	$	10.05



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	0	$ 9.90	$ 0.31
Last Month	29	0	$ 9.90	$ 0.34
Last Year	32	0	$ 9.90	$ 0.30

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900305224 452200043028888

epb

Customer Service 423-648-1EPB(1372)

www.epb.net

Electric Power Acct: 147-0315.000 7925
Customer Name: Tennessee American Water Co
Service Address: Ozark Rd
Other Pump
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		10.12
Sales Tax		0.15
Total New Charges	**$**	**10.27**
Total Balance Due	**$**	**10.27**
Payment Due Date		Dec 24, 2011

Important Messages

SNET
DEC 12 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 147-0315.000

Total Due By December 24, 2011	**$**	**10.27**
After Due Date Pay	**$**	**10.78**

7925 0.6290 MB 0.390 27 6 11
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10147031500040000107800001027 8 0

Customer : AW900305224 452200043028888

www.epb.net

Electric Power Acct: 147-0315.000

7925

Statement of Usage

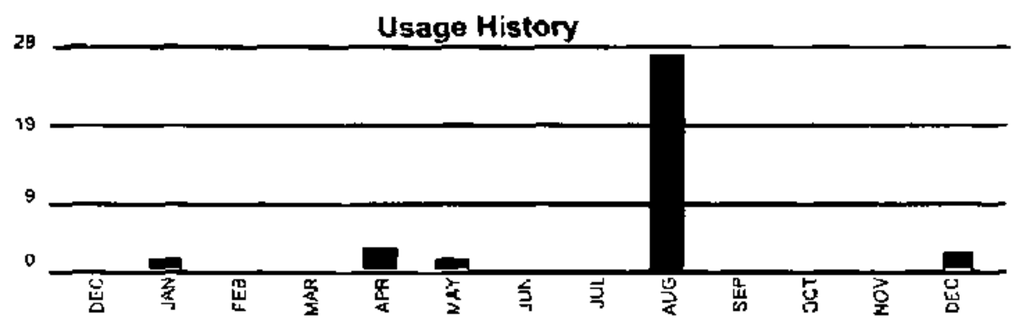
Meter Number		302923
New KWH Meter Reading - Actual	12/06/2011	5
Previous KWH Meter Reading - Actual	11/07/2011	3
Total KWH Used This Period		2

Statement of Account History

Previous Balance	$	10.05
Payment Received 11/22/11		10.05CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	2 kWh @ $0.08256		0.17
Fuel Cost Adjustment			0.05
Sales Tax			0.15
Total Current Charges		$	10.27
Total Due		$	10.27



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	2	$ 10.12	$ 0.35
Last Month	32	0	$ 9.90	$ 0.30
Last Year	29	0	$ 9.90	$ 0.34

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900247483 452200042628888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 69-0528.000 7949
Customer Name: Tennessee American Water Co
Service Address: Summit Ave
Other
Chattanooga, TN 37415
Rate Class: COMMERCIAL

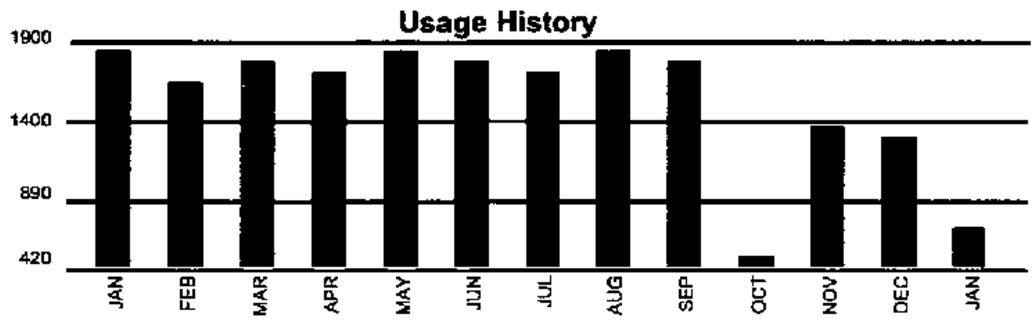
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
507603	KWH	12/02/10	01/03/11	3900	4542	642	1	642

Current Charges			
Customer Charge		$	9.90
Usage Charge	642 kWh @ $0.09499	$	60.99
Fuel Cost Adjustment		$	3.67
Sales Tax		$	1.12
Total Current Charges		$	75.68

Previous Account History		
Previous Balance	$	134.63
Payment Received 12/15/10	$	134.63CR
Balance Forward	$	0.00

Please Pay By January 20, 2011

Total Due	$	75.68



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	32	642	$ 74.56	$ 2.33
Last Month	30	1228	$ 132.64	$ 4.42
Last Year	32	1788	$ 164.85	$ 5.15

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 69-0528.000

Total Due By January 20, 2011	$	**75.68**
After Due Date Pay	$	**79.41**

7949 0.6290 MB 0.382 26 42 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

SNET JAN 10 2011 REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

1006905280001000079410000075688 0

AW900247483 452200042628888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call:
423-648-1372 (24 hours a day, 7 days a week)

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- [redacted]
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- [redacted]
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8.30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900251537 4522000430288888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 69-0528.000 7883
Customer Name: Tennessee American Water Co
Service Address: Summit Ave
Other
Chattanooga, TN 37415
Rate Class: COMMERCIAL

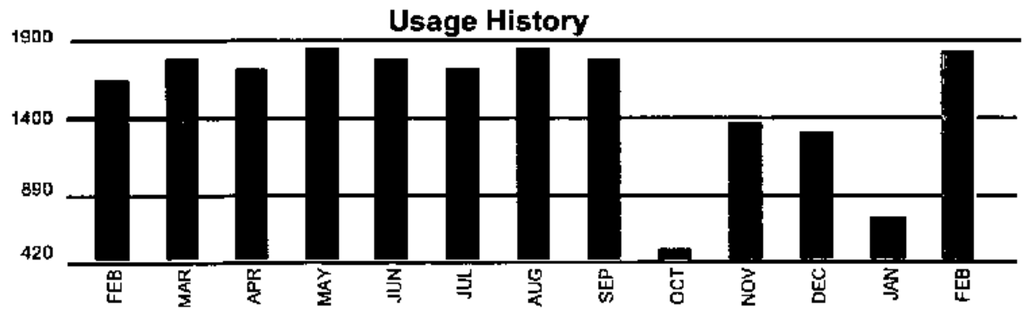
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
507603	KWH	01/03/11	02/01/11	4542	6313	1771	1	1771

Current Charges			
Customer Charge		$	9.90
Usage Charge	1771 kWh @ $0.09499	$	168.23
Fuel Cost Adjustment		$	8.04
Sales Tax		$	2.79
Total Current Charges		$	188.96

Please Pay By February 18, 2011

Total Due	**$**	**188.96**

Previous Account History		
Previous Balance	$	75.68
Payment Received 01/18/11	$	75.68CR
Balance Forward	$	0.00



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	29	1771	$ 186.17	$ 6.42
Last Month	32	642	$ 74.56	$ 2.33
Last Year	28	1566	$ 144.60	$ 5.16

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 69-0528.000

Total Due By February 18, 2011	**$**	**188.96**
After Due Date Pay	**$**	**198.27**

7883 0.6290 MB 0.382 26 41 5
#BWNLYVB **********AUTO**MIXED AADC 373

Amount Enclosed $ _____

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

RECD
FEB 08 2011
BMET

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10069052800010001982700188967 0

AW900251537 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900256151 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 69-0528.000 7966
Customer Name: Tennessee American Water Co
Service Address: Summit Ave
Other
Chattanooga, TN 37415
Rate Class: COMMERCIAL

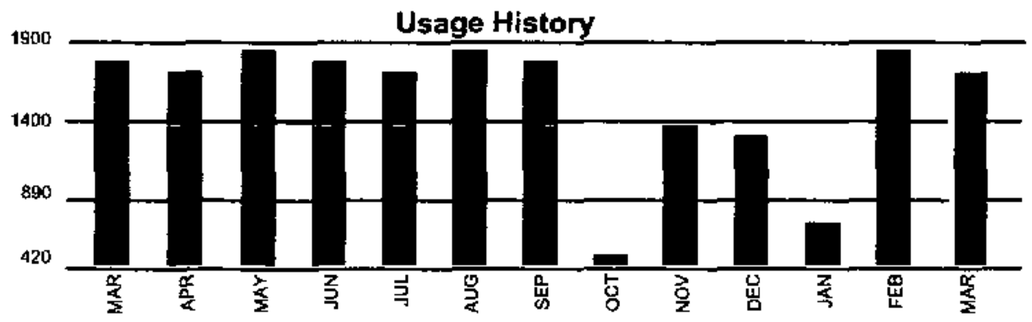
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
507603	KWH	02/01/11	03/02/11	6313	7960	1647	1	1647

Current Charges			
Customer Charge		$	9.90
Usage Charge	1647 kWh @ $0.09499	$	156.45
Fuel Cost Adjustment		$	10.52
Sales Tax		$	2.65
Total Current Charges		$	179.52

Previous Account History		
Previous Balance	$	188.96
Payment Received 02/15/11	$	188.96 CR
Balance Forward	$	0.00

Please Pay By March 19, 2011

Total Due	$	179.52



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	29	1647	$ 176.87	$ 6.10
Last Month	29	1771	$ 186.17	$ 6.41
Last Year	30	1702	$ 161.79	$ 5.39

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 69-0528.000

Total Due By March 19, 2011	$	**179.52**
After Due Date Pay	$	**188.36**

Amount Enclosed $ _____

7966 0.6290 MB 0.382 26 42 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
MAR 07 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

1006905280001000188360000179521 0

AW900256151 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - Use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900262155 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 69-0528.000 8012
Customer Name: Tennessee American Water Co
Service Address: Summit Ave
Other
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
507603	KWH	03/02/11	04/01/11	7960	9603	1643	1	1643

Current Charges

Customer Charge		$	9.90
Usage Charge	1643 kWh @ $0.0757	$	124.37
Fuel Cost Adjustment		$	40.68
Sales Tax		$	2.62
Total Current Charges		$	177.57

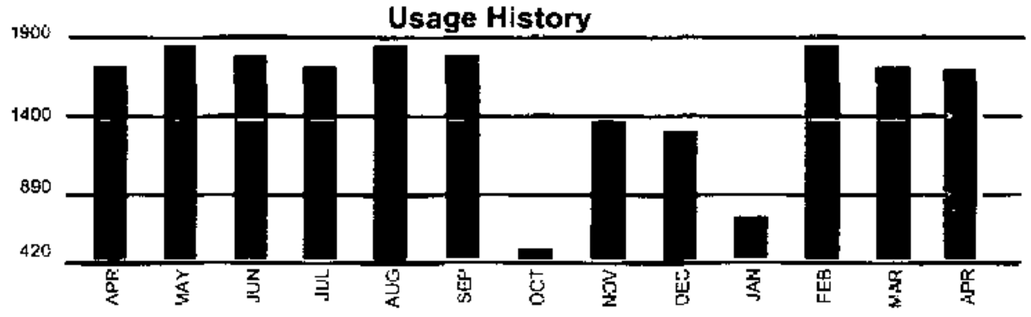
Please Pay By April 20, 2011

Previous Account History

Previous Balance	$	179.52
Payment Received 03/10/11	$	179.52CR
Balance Forward	$	0.00

Total Due	$	177.57

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	1643	$ 174.95	$ 5.83
Last Month	29	1647	$ 176.87	$ 6.09
Last Year	29	1642	$ 162.58	$ 5.60

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 69-0528.000

Total Due By April 20, 2011	**$**	**177.57**
After Due Date Pay	**$**	**186.32**

Amount Enclosed $ _____

8012 0.6290 MB 0.382 26 43 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
APR 08 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10069052800010001863200017757 7 0

AW900262155 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call 423-648-1372 (24 hours a day, 7 days a week).

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- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

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5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900267669 4522000430288888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 69-0528.000 7890
Customer Name: Tennessee American Water Co
Service Address: Summit Ave
Other
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
507603	KWH	04/01/11	05/03/11	9603	10992	1389	1	1389

Current Charges

Customer Charge		$	9.90
Usage Charge	1389 kWh @ $0.0757	$	105.15
Fuel Cost Adjustment		$	33.96
Sales Tax		$	2.24
Total Current Charges		$	151.25

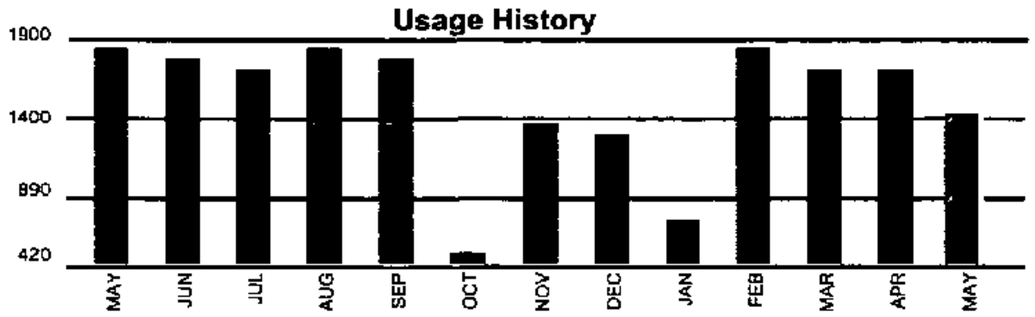
Please Pay By May 20, 2011

Total Due $ 151.25

Previous Account History

Previous Balance	$	177.57
Payment Received 04/15/11	$	177.57CR
Balance Forward	$	0.00

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	1389	$ 149.01	$ 4.66
Last Month	30	1643	$ 174.95	$ 5.83
Last Year	32	1810	$ 179.37	$ 5.60

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 69-0528.000

Total Due By May 20, 2011	**$**	**151.25**
After Due Date Pay	**$**	**158.70**

7890 0.6290 MB 0.390 26 39 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

SNET
MAY 09 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900267669 452200043028888

IMPORTANT CUSTOMER INFORMATION

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- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

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Power Share

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Ways to Pay

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AW900273276 452200043028888

Electric Power

Customer Service 423-648-1372
www.epb.net

Account Number: 69-0528.000 8050
Customer Name: Tennessee American Water Co
Service Address: Summit Ave
Other
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
507603	KWH	05/03/11	06/03/11	10992	12238	1246	1	1246

Current Charges

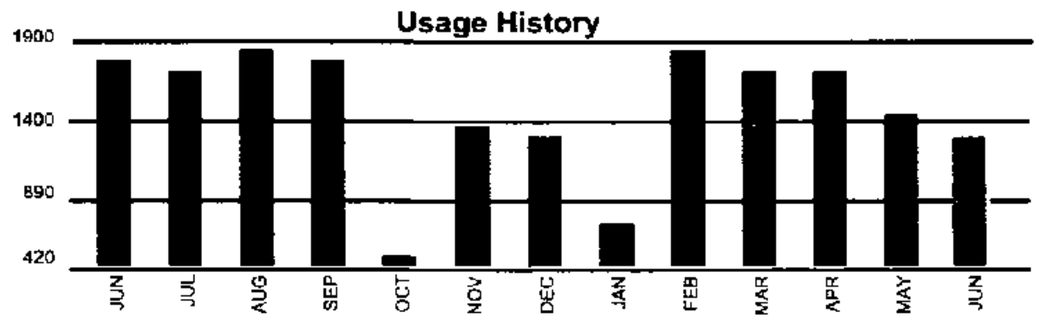
Customer Charge		$	9.90
Usage Charge	1246 kWh @ $0.0757	$	94.32
Fuel Cost Adjustment		$	30.71
Sales Tax		$	2.02
Total Current Charges		$	136.95

Please Pay By June 22, 2011

Total Due	**$**	**136.95**

Previous Account History

Previous Balance	$	151.25
Payment Received 05/17/11	$	151.25CR
Balance Forward	$	0.00



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	1246	$ 134.93	$ 4.35
Last Month	32	1389	$ 149.01	$ 4.65
Last Year	30	1696	$ 174.50	$ 5.81

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 69-0528.000

Total Due By June 22, 2011	**$**	**136.95**
After Due Date Pay	**$**	**143.70**

Amount Enclosed $ _____

8050 0.6290 MB 0.390 26 44 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
JUN 10 2011
REC'D

Did you know you can pay your bill, make payment arrangements or manage your EPB account online? Visit us at www.epb.net, and click "My Account" any time of day or night!

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AW900273276 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

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Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7. .

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- Review billing and payment options
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- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

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6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900278455 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 69-0528.000 8002
Customer Name: Tennessee American Water Co
Service Address: Summit Ave
Other
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		167.24
Sales Tax		2.51
Total New Charges	**$**	**169.75**
Total Balance Due	**$**	**169.75**
Payment Due Date		**Jul 21, 2011**

SNET
JUL 11 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 69-0528.000

Total Due By July 21, 2011	**$**	**169.75**
After Due Date Pay	**$**	**178.11**

8002 0.6290 MB 0.390 26 45 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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Customer Se AW900278455 452200043028888

www.epb.net Electric Power Acct: 69-0528.000 8002

Statement of Usage

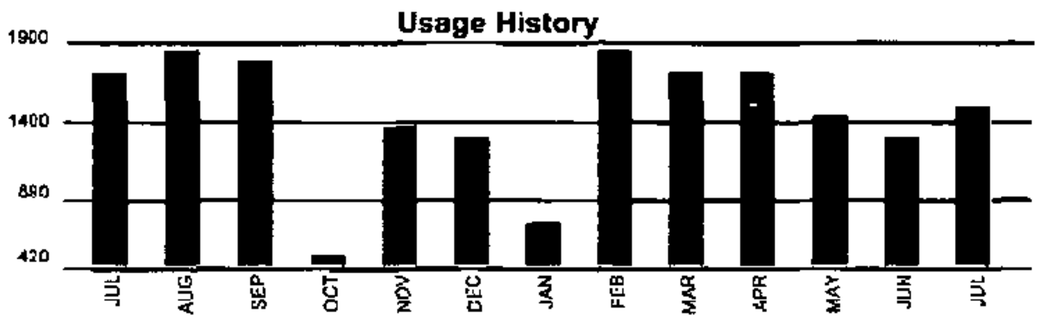
Meter Number		507603
New KWH Meter Reading - Actual	07/01/2011	13685
Previous KWH Meter Reading - Actual	06/03/2011	12238
Total KWH Used This Period		1447

Statement of Account History

Previous Balance	$	136.95
Payment Received 06/17/11		136.95CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1447 kWh @ $0.08072		116.80
Fuel Cost Adjustment			40.54
Sales Tax			2.51
Total Current Charges		$	169.75
Total Due		$	169.75



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	28	1447	$ 167.24	$ 5.97
Last Month	31	1246	$ 134.93	$ 4.35
Last Year	29	1646	$ 173.16	$ 5.97

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900283802 45220004302888 8

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 69-0528.000
Customer Name: Tennessee American Water Co
Service Address: Summit Ave
Other
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)
epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		216.55
Sales Tax		3.25
Total New Charges	**$**	**219.80**
Total Balance Due	**$**	**219.80**
Payment Due Date		**Aug 18, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 69-0528.000

Total Due By August 18, 2011	**$**	**219.80**
After Due Date Pay	**$**	**230.63**

8000 0.6290 MB 0.390 26 44 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

SNET
AUG 08 2011
REC'D

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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Customer S AW900283802 4522000 43028888

www.epb.net 8000

Statement of Usage

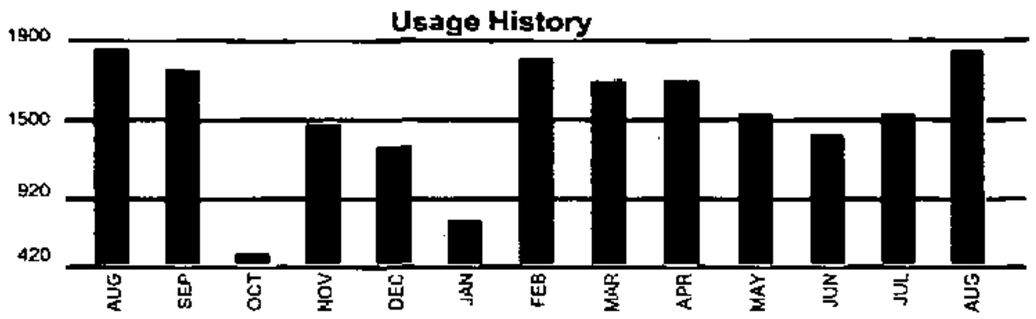
Meter Number		507603
New KWH Meter Reading - Actual	08/01/2011	15576
Previous KWH Meter Reading - Actual	07/01/2011	13685
Total KWH Used This Period		1891

Statement of Account History

Previous Balance	$	169.75
Payment Received 07/18/11		169.75 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1891 kWh @ $0.08072		152.64
Fuel Cost Adjustment			54.01
Sales Tax			3.25
Total Current Charges		$	219.80
Total Due		$	219.80



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	1891	$ 216.55	$ 6.99
Last Month	28	1447	$ 167.24	$ 5.97
Last Year	32	1826	$ 193.02	$ 6.03

CONTACT INFORMATION CHANGE:

New Address: _____ _____

City: _____ State: _____ Zip: ___ __

New Email Address: _____

Contact Phone Number: _____ _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900289080 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 69-0528.000 8006
Customer Name: Tennessee American Water Co
Service Address: Summit Ave
Other
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		214.05
Sales Tax		3.21
Total New Charges	**$**	**217.26**
Total Balance Due	**$**	**217.26**
Payment Due Date		**Sep 21, 2011**

Important Messages

Save time. Pay online.

It's easy and hassle-free—just go to **epb.net**, click on **Pay Your Bill** to login.

- **Request a payment extension**
- **Pay your bill**
- **Set up automatic payments**

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

SNET
SEP 09 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

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Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 69-0528.000

Total Due By September 21, 2011	**$**	**217.26**
After Due Date Pay	**$**	**227.96**

8006 0.6290 MB 0.390 26 45 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

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10069052800010002279600021726 3 0

Customer S AW900289080 45220004302888 Billing Date: September 06, 2011 Page 2 of 2

Statement of Usage

Meter Number		507603
New KWH Meter Reading - Actual	09/01/2011	17458
Previous KWH Meter Reading - Actual	08/01/2011	15576
Total KWH Used This Period		1882

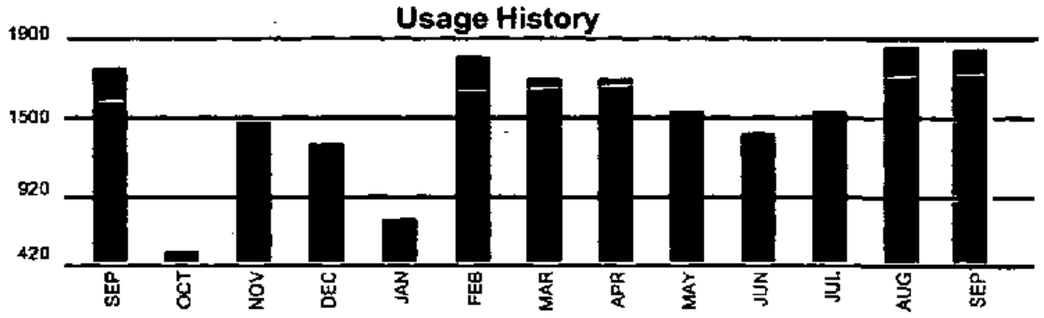
Statement of Account History

Previous Balance	$	219.80
Payment Received 08/15/11		219.80CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1882 kWh @ $0.08072		151.91
Fuel Cost Adjustment			52.24
Sales Tax			3.21
Total Current Charges		$	217.26
	Total Due	$	217.26

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	1882	$ 214.05	$ 6.90
Last Month	31	1891	$ 216.55	$ 6.98
Last Year	30	1718	$ 184.89	$ 6.16

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL:

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900294640

452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 69-0528.000 7917
Customer Name: Tennessee American Water Co
Service Address: Summit Ave
Other
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages

Avoid surprises. Get predictable power bills with Budget Billing.

- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		198.40
Sales Tax		2.98
Total New Charges	**$**	**201.38**
Total Balance Due	**$**	**201.38**
Payment Due Date		Oct 20, 2011

SNET
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REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 69-0528.000

Total Due By October 20, 2011	**$**	**201.38**
After Due Date Pay	**$**	**211.30**

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

7917 0.6290 MB 0.390 26 44 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

10069052800010002113000020138 5 0

Customer Se AW900294640 452200043028888

www.epb.net Electric Power Acct: 09-0328.000 7917

Statement of Usage

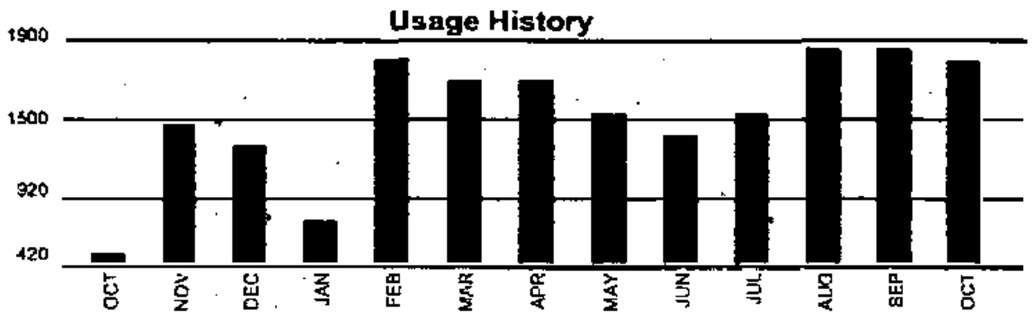
Meter Number		507603
New KWH Meter Reading - Actual	09/30/2011	19222
Previous KWH Meter Reading - Actual	09/01/2011	17458
Total KWH Used This Period		1764

Statement of Account History

Previous Balance	$	217.26
Payment Received 09/16/11		217.26CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1764 kWh @ $0.08256		145.63
Fuel Cost Adjustment			42.87
Sales Tax			2.98
Total Current Charges		$	201.38
Total Due		$	201.38



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	1764	$ 198.40	$ 6.84
Last Month	31	1882	$ 214.05	$ 6.90
Last Year	30	431	$ 55.91	$ 1.86

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900299300 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 69-0528.000 7848
Customer Name: Tennessee American Water Co
Service Address: Summit Ave
Other
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		215.72
Sales Tax		3.24
Total New Charges	**$**	**218.96**
Total Balance Due	**$**	**218.96**
Payment Due Date		Nov 18, 2011

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REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 69-0528.000

Total Due By November 18, 2011	**$**	**218.96**
After Due Date Pay	**$**	**229.75**

7848 0.6290 MB 0.390 26 44 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10069052800010002297500021896 4 0

Customer S AW900299300 452200043028888

www.epb.net **Electric Power Acct:** 69-0528.000 7848

Statement of Usage

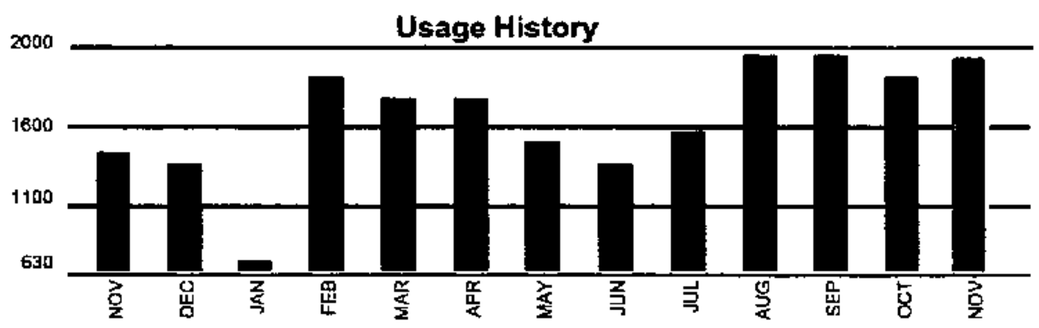
Meter Number		507603
New KWH Meter Reading - Actual	11/01/2011	21158
Previous KWH Meter Reading - Actual	09/30/2011	19222
Total KWH Used This Period		1936

Statement of Account History

Previous Balance	$	201.38
Payment Received 10/19/11		201.38CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1936 kWh @ $0.08256		159.84
Fuel Cost Adjustment			45.98
Sales Tax			3.24
Total Current Charges		$	218.96
Total Due		$	218.96



Detailed Usage				
	Days	kWh	Cost	Cost/Day
This Month	32	1936	$ 215.72	$ 6.74
Last Month	29	1764	$ 198.40	$ 6.84
Last Year	32	1334	$ 146.84	$ 4.58

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900304926 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 69-0528.000 7908
Customer Name: Tennessee American Water Co
Service Address: Summit Ave
Other
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		207.82
Sales Tax		3.12
Total New Charges	**$**	**210.94**
Total Balance Due	**$**	**210.94**
Payment Due Date		Dec 20, 2011

Your equipment has been replaced during this billing cycle.

Important Messages

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

SNET
DEC 9 - 2011
REC'D

7908 0.6290 MB 0.390 26 45 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Electric Power Acct: 69-0528.000

Total Due By December 20, 2011	**$**	**210.94**
After Due Date Pay	**$**	**221.33**

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

100690528000100022133000210942 0

Customer S AW900304926 452200043028888

www.epb.net **Electric Power Acct:** 69-0528.000 7908

Statement of Usage

Meter Number		507603
New KWH Meter Reading - Actual	11/11/2011	21767
Previous KWH Meter Reading - Actual	11/01/2011	21158
Total KWH Used This Period		609
Meter Number		600937
New KWH Meter Reading - Actual	12/01/2011	1217
Previous KWH Meter Reading - Actual	11/11/2011	0
Total KWH Used This Period		1217

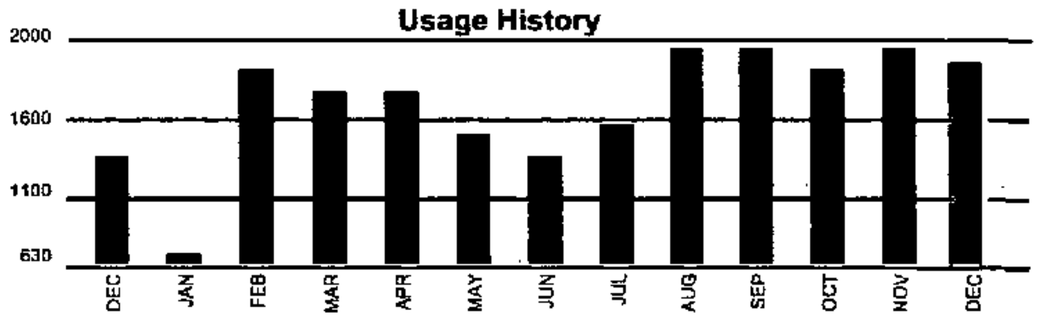
Statement of Account History

Previous Balance	$	218.96
Payment Received 11/15/11		218.96CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1826 kWh @ $0.08256		150.75
Fuel Cost Adjustment			47.17
Sales Tax			3.12
Total Current Charges		$	210.94
	Total Due	$	210.94

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	1826	$ 207.82	$ 6.93
Last Month	32	1936	$ 215.72	$ 6.74
Last Year	30	1228	$ 132.64	$ 4.42

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900246713 4522000426288888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 48-1309.000 8579
Customer Name: Tennessee American Water Co
Service Address: 4915 Mountain Creek Rd
Bldg Pumpsta
Chattanooga, TN 37415
Rate Class: GSA/GPS >1000 <2500

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
277654	KWH	11/29/10	12/29/10	11826	12006	180	800	144000
277654	KW	11/29/10	12/29/10	0.000	0.669	0.669	800	535.200

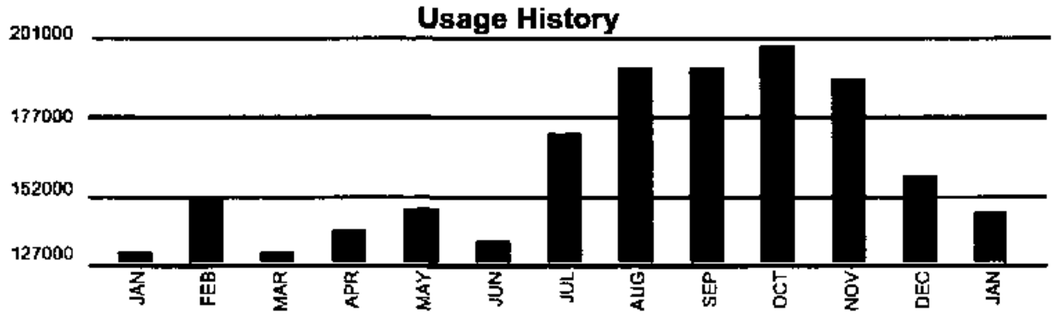
Current Charges			
Customer Charge		$	160.63
Usage Charge	144000 kWh @ $0.04981	$	7,172.64
Demand Charge	535.200 kW @ $13.85	$	7,412.52
Fuel Cost Adjustment		$	810.72
Sales Tax		$	233.35
Total Current Charges		$	15,789.86

Previous Account History		
Previous Balance	$	16,439.62
Payment Received 12/09/10	$	16,439.62CR
Balance Forward	$	0.00

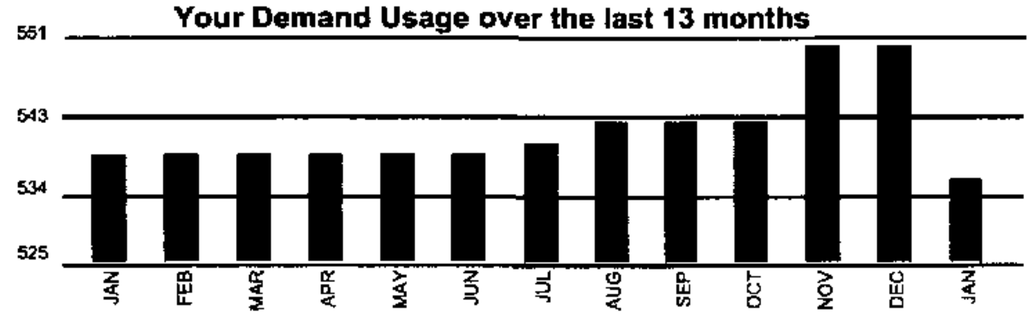
Please Pay By January 18, 2011

Total Due	$	15,789.86

Usage History



Your Demand Usage over the last 13 months



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 48-1309.000

Total Due By January 18, 2011	$ 15,789.86
After Due Date Pay	$ 15,955.43

Amount Enclosed $ _____

8579 0.6290 MB 0.382 27 54 7
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
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REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900246713 452200042628888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency service: call 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900251166 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 48-1309.000 8672
Customer Name: Tennessee American Water Co
Service Address: 4915 Mountain Creek Rd
Bldg Pumpsta
Chattanooga, TN 37415
Rate Class: GSA/GPS >1000 <2500

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
277654	KWH	12/29/10	01/27/11	12006	12177	171	800	136800
277654	KW	12/29/10	01/27/11	0.000	0.675	0.675	800	540.000

Current Charges

Customer Charge		$	160.63
Usage Charge	136800 kWh @ $0.04981	$	6,814.01
Demand Charge	540.000 kW @ $13.85	$	7,479.00
Fuel Cost Adjustment		$	612.86
Sales Tax		$	226.00
Total Current Charges		$	15,292.50

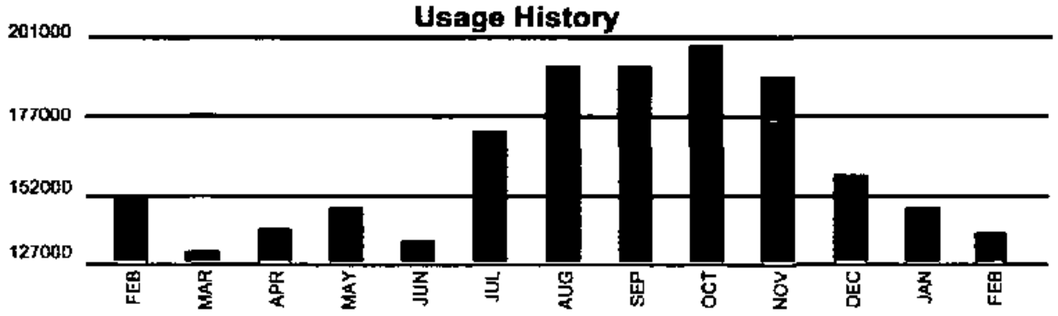
Please Pay By February 16, 2011

Total Due	$	**15,292.50**

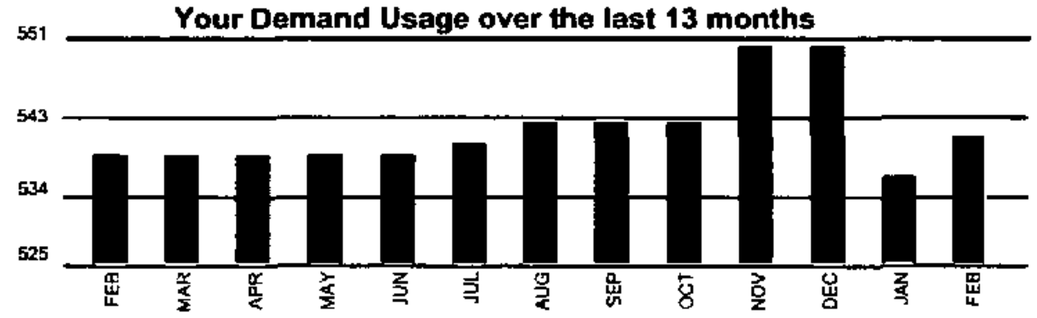
Previous Account History

Previous Balance	$	15,789.86
Payment Received 01/14/11	$	15,789.86 CR
Balance Forward	$	0.00

Usage History



Your Demand Usage over the last 13 months



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 48-1309.000

Total Due By February 16, 2011	**$**	**15,292.50**
After Due Date Pay	**$**	**15,453.17**

Amount Enclosed $ _____

8672 0.6290 MB 0.382 28 58 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

REC'D
FEB 04 2011
SNET

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900251166 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

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Power Share

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Ways to Pay

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2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

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5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900255841 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 48-1309.000 8688
Customer Name: Tennessee American Water Co
Service Address: 4915 Mountain Creek Rd
Bldg Pumpsta
Chattanooga, TN 37415
Rate Class: GSA/GPS >1000 <2500

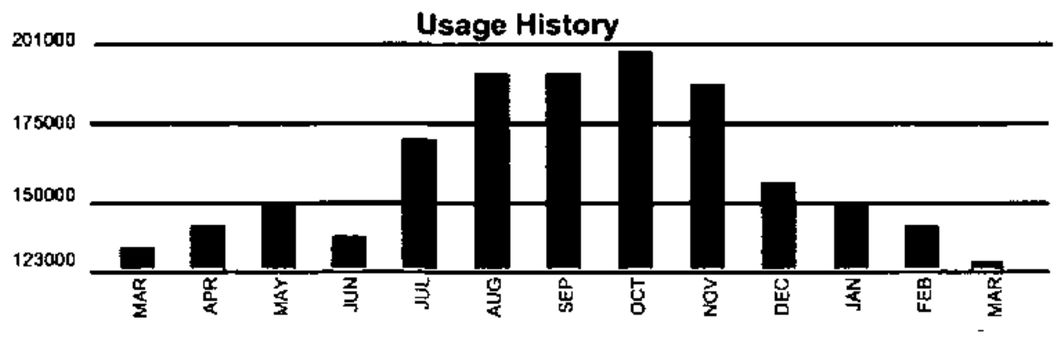
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
277654	KWH	01/27/11	02/25/11	12177	12331	154	800	123200
277654	KW	01/27/11	02/25/11	0.000	0.674	0.674	800	539.200

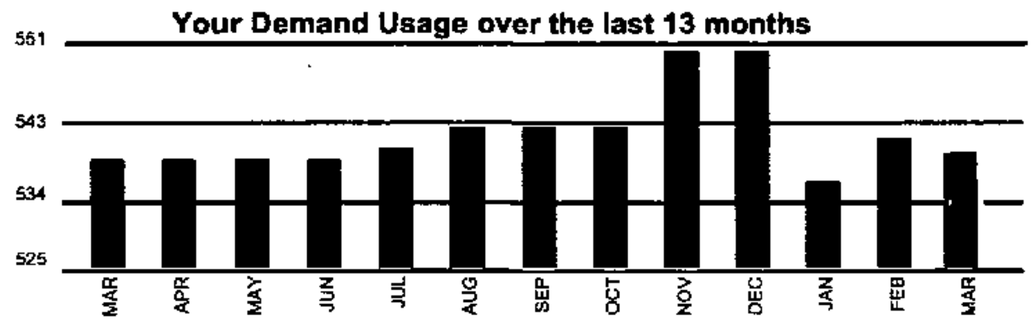
Current Charges			
Customer Charge		$	160.63
Usage Charge	123200 kWh @ $0.04981	$	6,136.59
Demand Charge	539.200 kW @ $13.85	$	7,467.92
Fuel Cost Adjustment		$	776.16
Sales Tax		$	218.12
Total Current Charges		$	14,759.42

Previous Account History		
Previous Balance	$	15,292.50
Payment Received 02/14/11	$	15,292.50CR
Balance Forward	$	0.00

Please Pay By March 16, 2011

Total Due	$	**14,759.42**





Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

SNET
MAR 04 2011
REC'D

8688 0.6290 MB 0.382 28 58 7
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 48-1309.000

Total Due By March 16, 2011	**$**	**14,759.42**
After Due Date Pay	**$**	**14,914.83**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10048130900000149148301475942O 0

AW900255841 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency service, call 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

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Power Share

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Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only)

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900262156 45220004302888 8617

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 48-1309.000
Customer Name: Tennessee American Water Co
Service Address: 4915 Mountain Creek Rd
Bldg Pumpsta
Chattanooga, TN 37415
Rate Class: GSA/GPS >1000 <2500

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
277654	KWH	02/25/11	03/28/11	12331	12493	162	800	129600
277654	KW	02/25/11	03/28/11	0.000	0.668	0.668	800	534.400

Current Charges

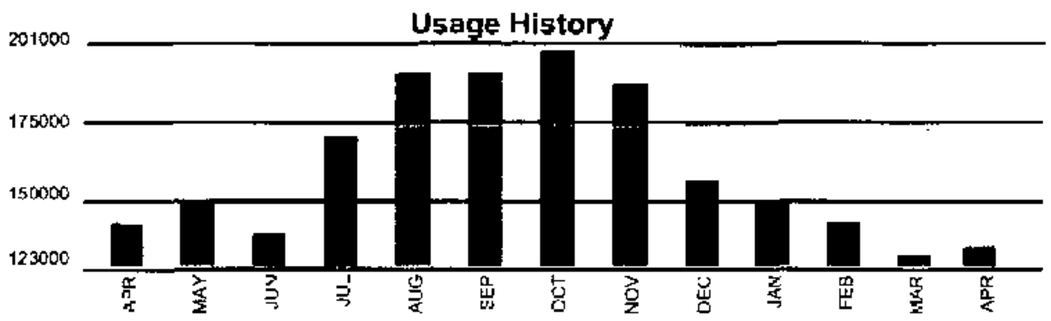
Customer Charge		$	160.63
Usage Charge	129600 kWh @ $0.03079	$	3,990.39
Demand Charge	534.400 kW @ $13.85	$	7,401.44
Fuel Cost Adjustment		$	3,164.83
Sales Tax		$	220.76
Total Current Charges		$	14,938.05

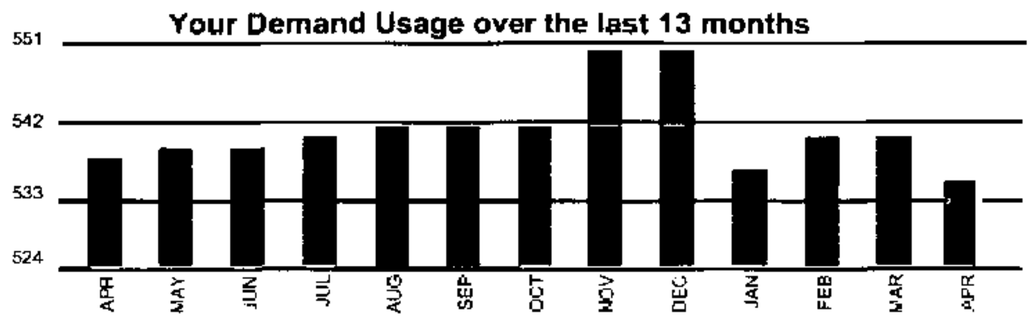
Please Pay By April 16, 2011

Total Due $ 14,938.05

Previous Account History

Previous Balance	$	14,759.42
Payment Received 03/10/11	$	14,759.42CR
Balance Forward	$	0.00





Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 48-1309.000

Total Due By April 16, 2011	**$ 14,938.05**
After Due Date Pay	**$ 15,095.22**

Amount Enclosed $ _____

8617 0.6290 MB 0.382 28 57 7
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
APR 08 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10048130900000150952201493805 2 0

AW900262156 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency service: call 423-648-1372 (24 hours a day, 7 days a week)

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

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6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900266922 45220004302888 8627

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 48-1309.000
Customer Name: Tennessee American Water Co
Service Address: 4915 Mountain Creek Rd
Bldg Pumpsta
Chattanooga, TN 37415
Rate Class: GSA/GPS >1000 <2500

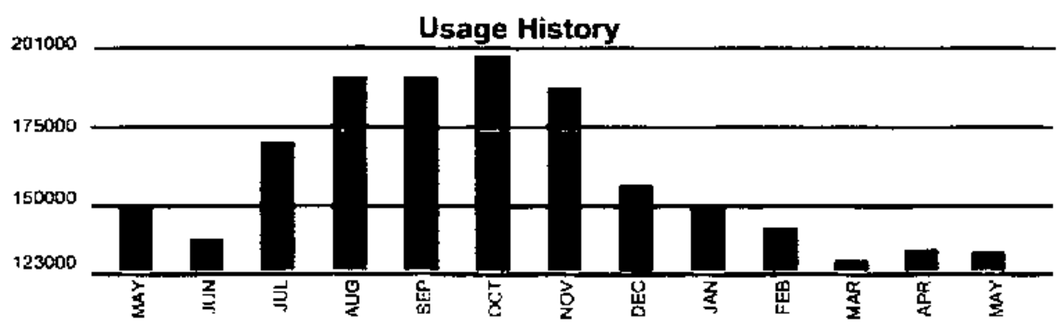
Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
277654	KWH	03/28/11	04/27/11	12493	12654	161	800	128800
277654	KW	03/28/11	04/27/11	0.000	0.683	0.683	800	546.400

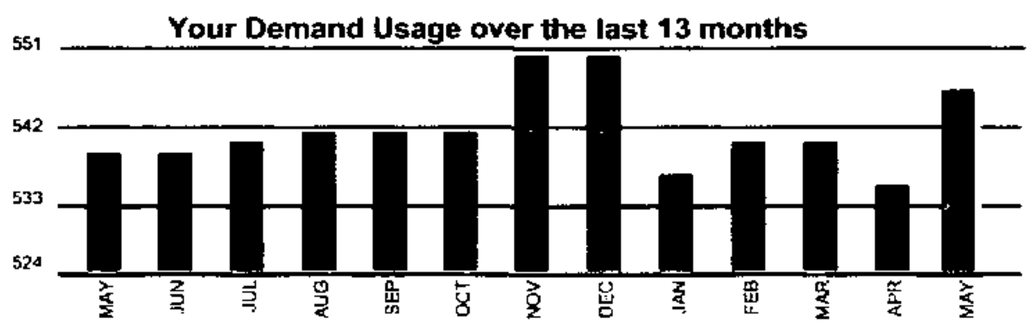
Current Charges			
Customer Charge		$	160.63
Usage Charge	128800 kWh @ $0.03079	$	3,965.75
Demand Charge	546.400 kW @ $13.85	$	7,567.64
Fuel Cost Adjustment		$	3,106.66
Sales Tax		$	222.01
Total Current Charges		$	15,022.69

Previous Account History		
Previous Balance	$	14,938.05
Payment Received 04/13/11	$	14,938.05CR
Balance Forward	$	0.00

Please Pay By May 17, 2011

Total Due	**$**	**15,022.69**





Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 48-1309.000

Total Due By May 17, 2011	**$**	**15,022.69**
After Due Date Pay	**$**	**15,180.70**

Amount Enclosed $ _____

8627 0.6290 MB 0.390 28 59 7
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
MAY 05 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10048130900000151807001502269 9 0

AW900266922 452200043028888

IMPORTANT CUSTOMER INFORMATION

How can we contact you in an emergency?

The best way to report power interruptions or ask for emergency services call 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick and easy. It's available 24/7.

- Learn about cost saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or streetlight problem
- Learn energy saving tips
- Start, stop or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

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6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900272467 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 48-1309.000 8699
Customer Name: Tennessee American Water Co
Service Address: 4915 Mountain Creek Rd
Bldg Pumpsta
Chattanooga, TN 37415
Rate Class: GSA/GPS >1000 <2500

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
277654	KWH	04/27/11	05/27/11	12654	12848	194	800	155200
277654	KW	04/27/11	05/27/11	0.000	0.683	0.683	800	546.400

Current Charges

Customer Charge		$	160.63
Usage Charge	155200 kWh @ $0.03079	$	4,778.61
Demand Charge	546.400 kW @ $13.85	$	7,567.64
Fuel Cost Adjustment		$	3,774.46
Sales Tax		$	244.22
Total Current Charges		$	16,525.56

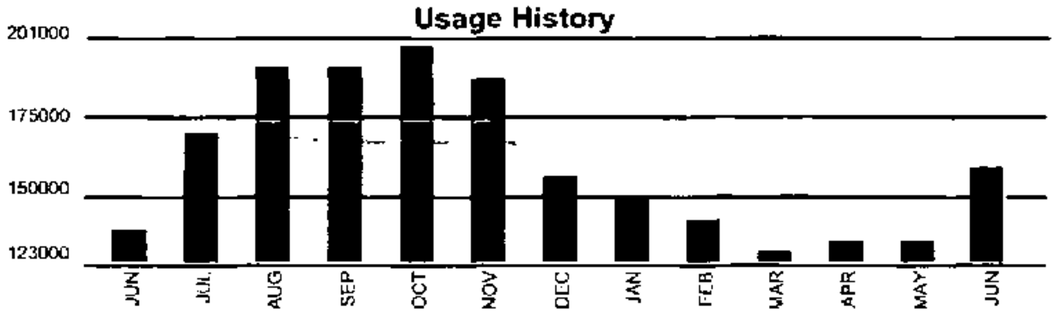
Previous Account History

Previous Balance	$	15,022.69
Payment Received 05/13/11	$	15,022.69CR
Balance Forward	$	0.00

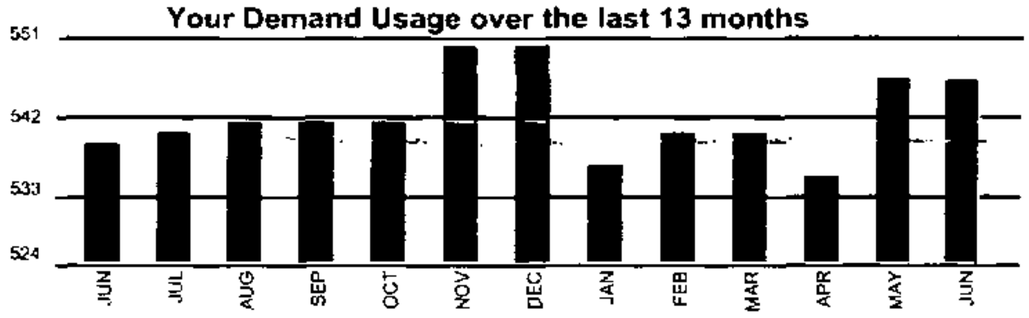
Please Pay By June 16, 2011

Total Due $ 16,525.56

Usage History



Your Demand Usage over the last 13 months



Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 48-1309.000

Total Due By June 16, 2011	**$ 16,525.56**
After Due Date Pay	**$ 16,698.37**

Amount Enclosed $ _____

8699 0.6290 MB 0.390 28 66 7
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
JUN 08 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900272467 452200043028888

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- water/sewer billing options

Payment Drop

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Mason office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 5:30 pm at the Downtown office or after 6:00 pm at the other two walk-in locations will not be posted until the following work day.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through Speedpay

AW900277415 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 48-1309.000 8608
Customer Name: Tennessee American Water Co
Service Address: 4915 Mountain Creek Rd
Bldg Pumpsta
Chattanooga, TN 37415
Rate Class: GSA/GPS >1000 <2500

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		20,667.31
Sales Tax		310.01
Total New Charges	**$**	**20,977.32**
Total Balance Due	**$**	**20,977.32**
Payment Due Date		**Jul 16, 2011**

SNET
JUL 05 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 48-1309.000

Total Due By July 16, 2011	**$ 20,977.32**
After Due Date Pay	**$ 21,193.99**

8608 0.6290 MB 0.390 27 62 7
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your *mailing or email address* has changed or you wish to sign up for EPB's EZPay or EBill Program.**

1004813090000021193990209773290

Customer Se AW900277415 452200043028888

www.epb.net Electric Power Acct: 46-1309.000 8608

Statement of Usage

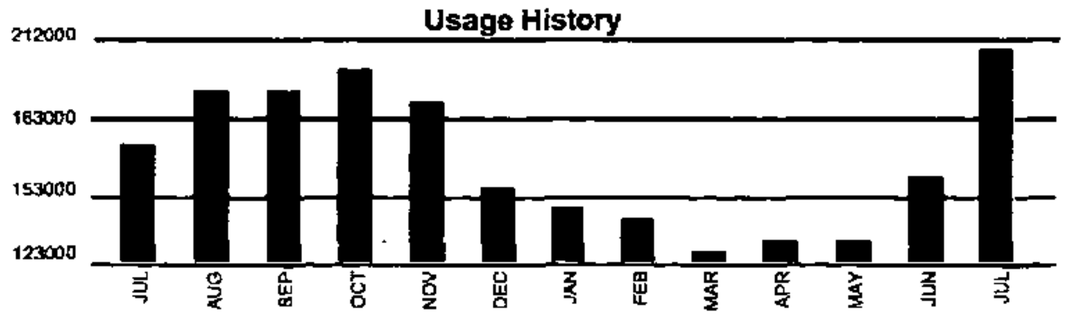
Meter Number		277654
New KWH Meter Reading - Actual	06/28/2011	13113
Previous KWH Meter Reading - Actual	05/27/2011	12848
Difference		265
Multiplier		800
Total KWH Used This Period		212000
Meter Number		277654
New KW Meter Reading - Actual	06/28/2011	0.680
Previous KW Meter Reading - Actual	05/27/2011	0.000
Difference		0.680
Multiplier		800
Total KW Used This Period		544.000

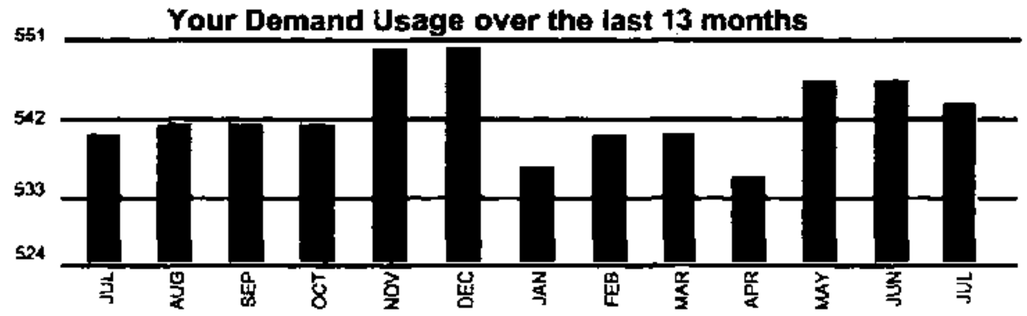
Statement of Account History

Previous Balance	$	16,525.56
Payment Received 06/13/11		16,525.56CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	160.63
Usage Charge	212000 kWh @ $0.03355		7,112.60
Demand Charge	544.000 kW @ $13.85		7,534.40
Fuel Cost Adjustment			5,859.68
Sales Tax			310.01
Total Current Charges		$	20,977.32
	Total Due	$	20,977.32





CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900282835 452200043028888

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 48-1309.000 8749
Customer Name: Tennessee American Water Co
Service Address: 4915 Mountain Creek Rd
Bldg Pumpsta
Chattanooga, TN 37415
Rate Class: GSA/GPS >1000 <2500

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)

epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		18,047.85
Sales Tax		270.72
Total New Charges	**$**	**18,318.57**
Total Balance Due	**$**	**18,318.57**
Payment Due Date		**Aug 16, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 48-1309.000

Total Due By August 16, 2011	**$**	**18,318.57**
After Due Date Pay	**$**	**18,509.05**

8749 0.6290 MB 0.390 28 59 7
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

SNET
AUG 04 2011
REC'D

10048130900000185090501831857 6 0

Customer Se AW900282835 452200043028888 Billing Date: August 31, 2011 Page 1 of 2

Statement of Usage

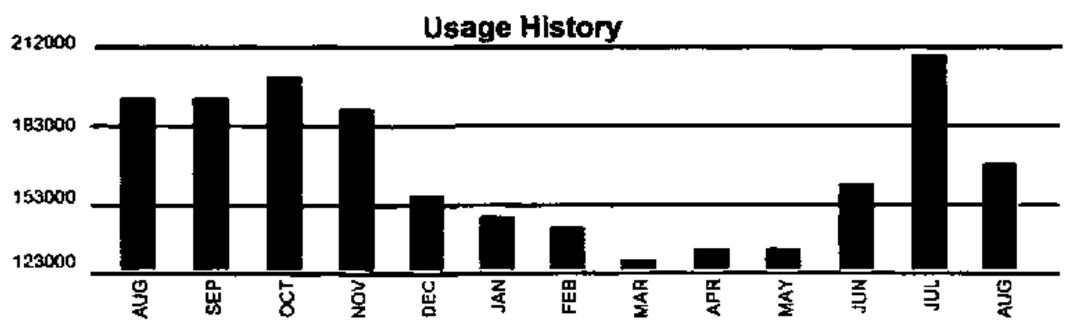
Meter Number		277654
New KWH Meter Reading - Actual	07/28/2011	13322
Previous KWH Meter Reading - Actual	06/28/2011	13113
Difference		209
Multiplier		800
Total KWH Used This Period		167200
Meter Number		277654
New KW Meter Reading - Actual	07/28/2011	0.683
Previous KW Meter Reading - Actual	06/28/2011	0.000
Difference		0.683
Multiplier		800
Total KW Used This Period		546.400

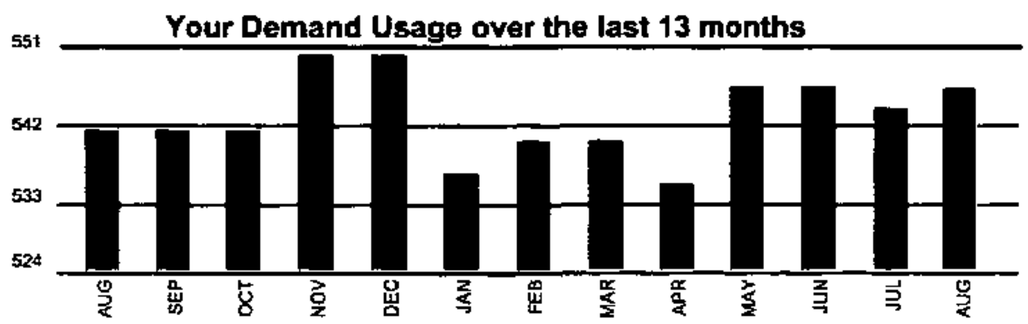
Statement of Account History

Previous Balance	$	20,977.32
Payment Received 07/13/11		20,977.32CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	160.63
Usage Charge	167200 kWh @ $0.03355		5,609.56
Demand Charge	546.400 kW @ $13.85		7,567.64
Fuel Cost Adjustment			4,710.02
Sales Tax			270.72
Total Current Charges		$	18,318.57
	Total Due	$	18,318.57





CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900288512 45220004302888 8

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 48-1309.000 8771
Customer Name: Tennessee American Water Co
Service Address: 4915 Mountain Creek Rd
Bldg Pumpsta
Chattanooga, TN 37415
Rate Class: GSA/GPS >1000 <2500

Important Messages

Help struggling local families get the basic utilities they need

No one should have to go without essentials like power or water. But in these tough times, many Chattanooga families are struggling just to afford the basics. You can help by donating to **Power Share.**

Simply add $1 to your EPB bill, or make a one-time donation or monthly pledge online at epb.net.

Your contribution will go directly to United Way 211, an outreach program that qualifies and distributes 100% of donated funds to those who need it most.

For more information, visit **epb.net/about** and click **Power Share.**

Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		20,071.58
Sales Tax		301.07
Total New Charges	**$**	**20,372.65**
Total Balance Due	**$**	**20,372.65**
Payment Due Date		**Sep 16, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 48-1309.000

Total Due By September 16, 2011	**$ 20,372.65**
After Due Date Pay	**$ 20,583.37**

8771 0.6290 MB 0.390 28 59 7
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

SNET
SEP 06 2011
REC'D

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10048130900000205833702037265 6 0

Customer S AW900288512 452200043028888

www.epb.net **Electric Power Acct:** 48-1309.000 8771

Statement of Usage

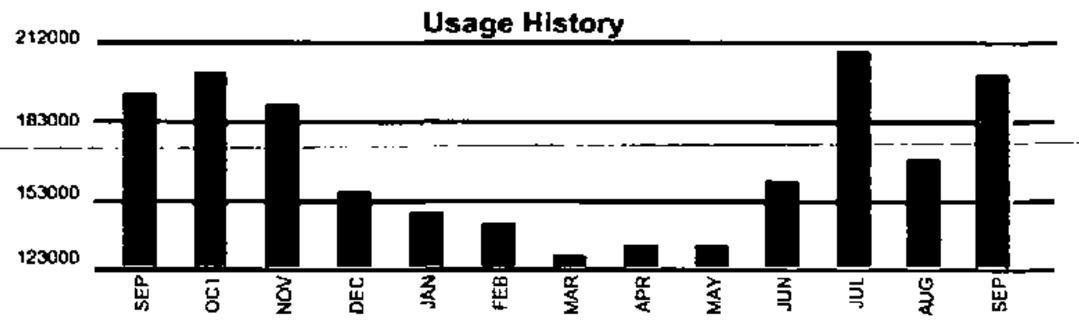
Meter Number		277654
New KWH Meter Reading - Actual	08/26/2011	13575
Previous KWH Meter Reading - Actual	07/28/2011	13322
Difference		253
Multiplier		800
Total KWH Used This Period		202400
Meter Number		277654
New KW Meter Reading - Actual	08/26/2011	0.684
Previous KW Meter Reading - Actual	07/28/2011	0.000
Difference		0.684
Multiplier		800
Total KW Used This Period		547.200

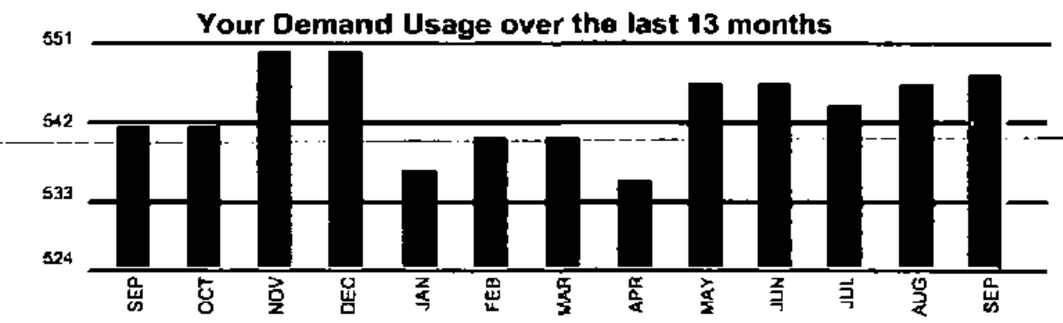
Statement of Account History

Previous Balance	$	18,318.57
Payment Received 08/11/11		18,318.57CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	160.63
Usage Charge	202400 kWh @ $0.03355		6,790.52
Demand Charge	547.200 kW @ $13.85		7,578.72
Fuel Cost Adjustment			5,541.71
Sales Tax			301.07
Total Current Charges		$	20,372.65
	Total Due	$	20,372.65





CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

OCT-12-2011 14:57 SOURCENET SOLUTIONS P.01/02

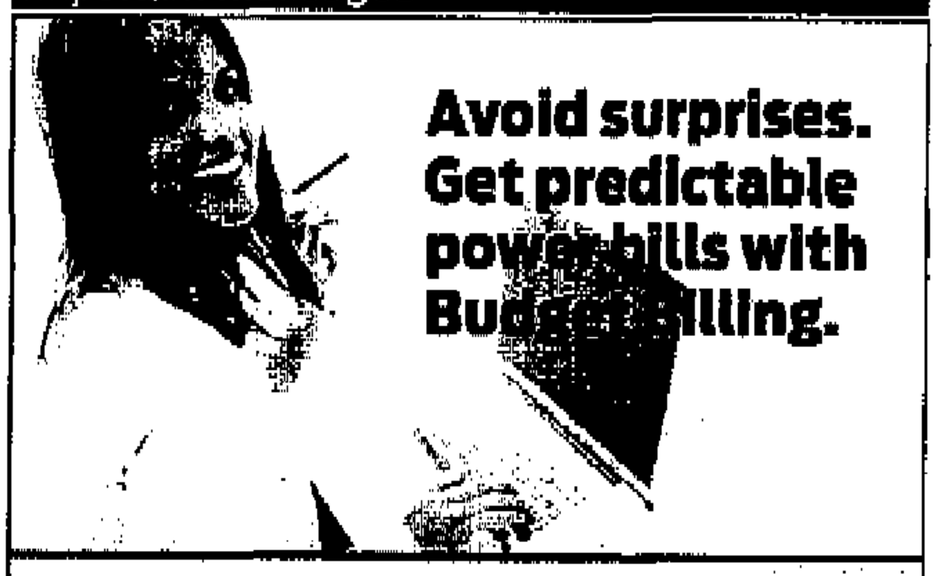
AW900294180 45220004302888 8

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Billing Date: October 03, 2011 Page 1 of 2
Electric Power Acct: 48-1309.000 8823
Customer Name: Tennessee American Water Co
Service Address: 4915 Mountain Creek Rd
Bldg Pumpsta
Chattanooga, TN 37415
Rate Class: GSA/GPS >1000 <2500

Important Messages



- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		17,783.76
Sales Tax		266.76
Total New Charges	**$**	**18,050.52**
Total Balance Due	**$**	**18,050.52**
Payment Due Date		**Oct 18, 2011**

SNET
OCT 12 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 48-1309.000

Total Due By October 18, 2011	**$**	**18,050.52**
After Due Date Pay	**$**	**18,238.36**

Amount Enclosed $ _____

8823 0.6290 MB 0.390 28 60 6
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

1004813090000018238360180505270

AW900294180 452200043028888

Customer [illegible]

www.epb.net

Electric Power Acct: 48-1309.000

8823

Statement of Usage

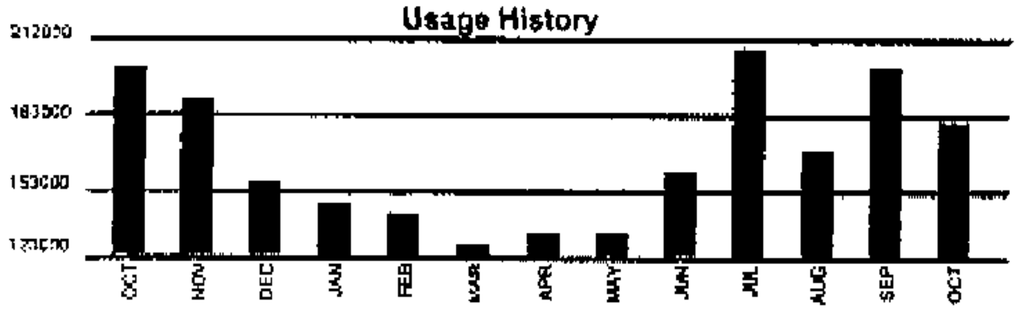
Meter Number		277654
New KWH Meter Reading - Actual	09/26/2011	13796
Previous KWH Meter Reading - Actual	08/26/2011	13575
Difference		221
Multiplier		800
Total KWH Used This Period		176800
Meter Number		277654
New KW Meter Reading - Actual	09/26/2011	0.644
Previous KW Meter Reading - Actual	08/26/2011	0.000
Difference		0.644
Multiplier		800
Total KW Used This Period		515.200

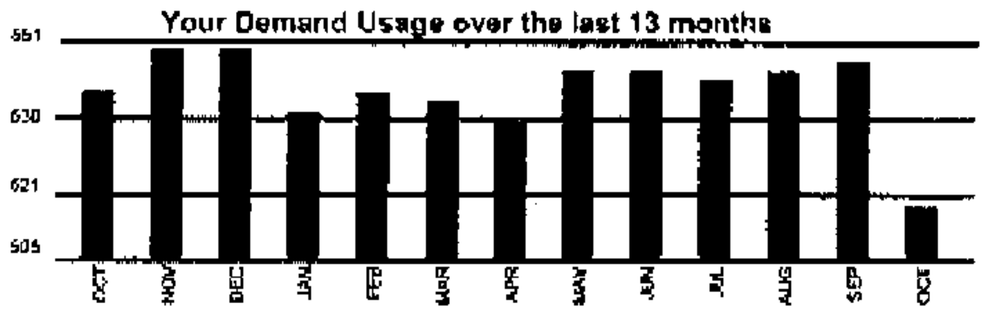
Statement of Account History

Previous Balance	$	20,372.65
Payment Received 09/13/11		20,372.65CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	160.63
Usage Charge	176800 kWh @ $0.0343		6,064.24
Demand Charge	515.200 kW @ $14.21		7,320.99
Fuel Cost Adjustment			4,237.90
Sales Tax			266.76
Total Current Charges		$	18,050.52
	Total Due	$	18,050.52





CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900299014 45220004302888 8925

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 48-1309.000
Customer Name: Tennessee American Water Co
Service Address: 4915 Mountain Creek Rd
Bldg Pumpsta
Chattanooga, TN 37415
Rate Class: GSA/GPS >1000 <2500

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

Electric Power

For your Internet, television, and telephone needs.

Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.09CR**

Summary of New Charges

Electric Power		16,371.55
Sales Tax		245.57
Total New Charges	**$**	**16,617.12**
Total Balance Due	**$**	**16,617.03**
Payment Due Date		Nov 16, 2011

SNET
NOV 04 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 48-1309.000

Total Due By November 16, 2011	**$**	**16,617.03**
After Due Date Pay	**$**	**16,790.74**

8925 0.6290 MB 0.390 28 59 7
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10048130900001679074016617031 0

Customer S AW900299014 452200043028888

www.epb.net **Electric Power Acct:** 48-1309.000 8925

Statement of Usage

Meter Number		277654
New KWH Meter Reading - Actual	10/27/2011	13990
Previous KWH Meter Reading - Actual	09/26/2011	13796
Difference		194
Multiplier		800
Total KWH Used This Period		155200
Meter Number		277654
New KW Meter Reading - Actual	10/27/2011	0.638
Previous KW Meter Reading - Actual	09/26/2011	0.000
Difference		0.638
Multiplier		800
Total KW Used This Period		510.400

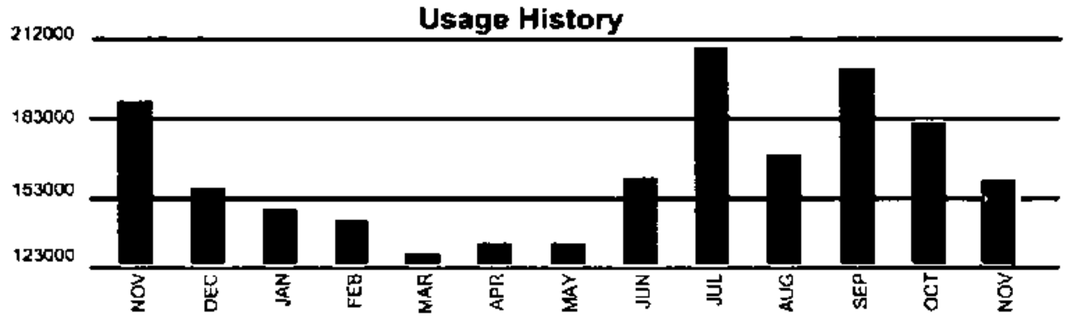
Statement of Account History

Previous Balance	$	18,050.52
Payment Received 10/19/11		18,050.61CR
Balance Forward	$	0.09CR

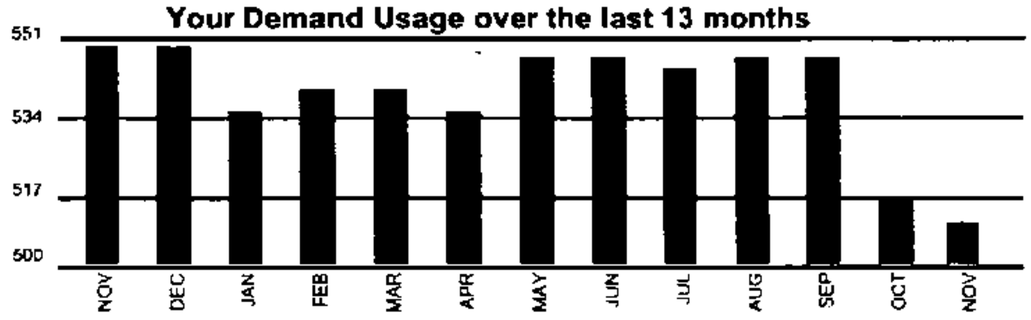
Statement of New Charges

Customer Charge		$	160.63
Usage Charge	155200 kWh @ $0.0343		5,323.36
Demand Charge	510.400 kW @ $14.21		7,252.78
Fuel Cost Adjustment			3,634.78
Sales Tax			245.57
Total Current Charges		$	16,617.12
Balance Forward			0.09CR
	Total Due	$	16,617.03

Usage History



Your Demand Usage over the last 13 months



CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900303974 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 48-1309.000 8868
Customer Name: Tennessee American Water Co
Service Address: 4915 Mountain Creek Rd
Bldg Pumpsta
Chattanooga, TN 37415
Rate Class: GSA/GPS >1000 <2500

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		14,901.40
Sales Tax		223.52
Total New Charges	**$**	**15,124.92**
Total Balance Due	**$**	**15,124.92**
Payment Due Date		**Dec 16, 2011**

Important Messages

SNET
DEC 05 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 48-1309.000

Total Due By December 16, 2011	**$**	**15,124.92**
After Due Date Pay	**$**	**15,283.93**

8868 0.6290 MB 0.390 28 57 8
#BWNLYVB **********AUTO**MIXED AADC 373

Tenn Amer Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10048130900000152839015124929 0

Customer S AW900303974 452200043028888

www.epb.net **Electric Power Acct:** 48-1309.000 8868

Statement of Usage

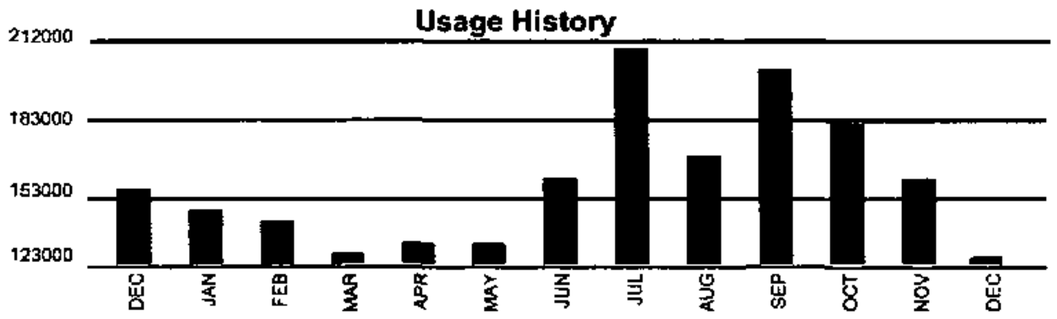
Meter Number		277654
New KWH Meter Reading - Actual	11/28/2011	14148
Previous KWH Meter Reading - Actual	10/27/2011	13990
Difference		158
Multiplier		800
Total KWH Used This Period		126400
Meter Number		277654
New KW Meter Reading - Actual	11/28/2011	0.632
Previous KW Meter Reading - Actual	10/27/2011	0.000
Difference		0.632
Multiplier		800
Total KW Used This Period		505.600

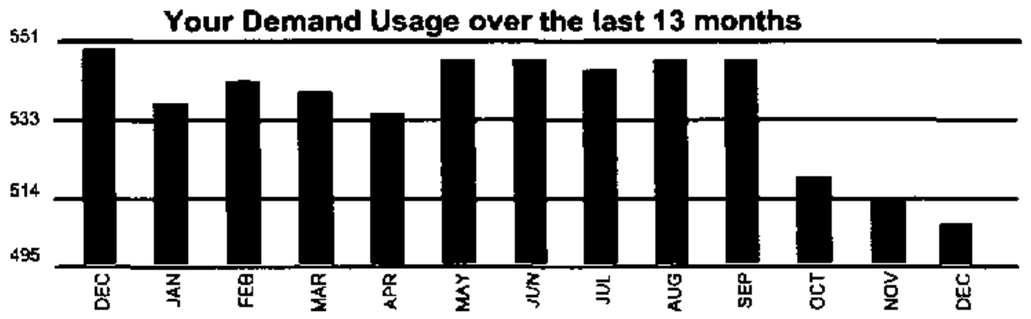
Statement of Account History

Previous Balance	$	16,617.03
Payment Received 11/14/11		16,617.03CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	160.63
Usage Charge	126400 kWh @ $0.0343		4,335.52
Demand Charge	505.600 kW @ $14.21		7,184.58
Fuel Cost Adjustment			3,220.67
Sales Tax			223.52
Total Current Charges		$	15,124.92
	Total Due	$	15,124.92





CONTACT INFORMATION CHANGE:

New Address: _____ _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900248313 452200042628888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 147-0061.000 7881
Customer Name: Tennessee American Water Co
Service Address: Hamilton Ave
Other Wa Tower
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
249509	KWH	12/07/10	01/03/11	9067	9262	195	1	195
577010	KWH	01/03/11	01/07/11	0	36	36	1	36

Current Charges

Customer Charge		$	9.90
Usage Charge	231 kWh @ $0.09499	$	21.94
Fuel Cost Adjustment		$	1.32
Sales Tax		$	0.50
Total Current Charges		$	33.66

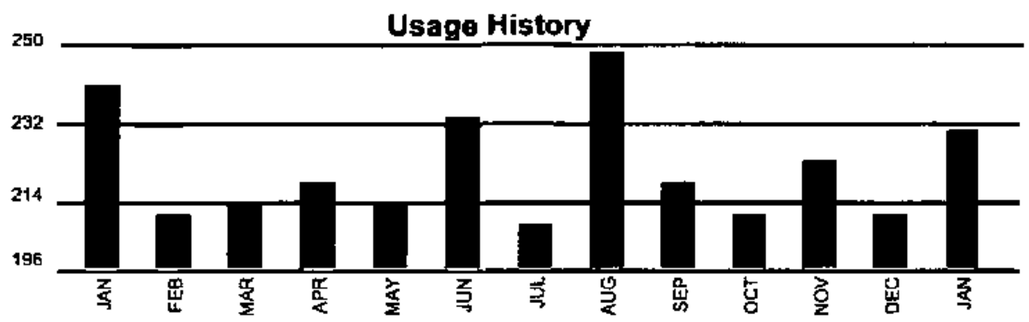
Please Pay By January 25, 2011

Total Due	**$**	**33.66**

Previous Account History

Previous Balance	$	31.26
Payment Received 12/17/10	$	31.26CR
Balance Forward	$	0.00

Your equipment has been replaced during this billing cycle.



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	231	$ 33.16	$ 1.07
Last Month	29	209	$ 30.80	$ 1.06
Last Year	31	240	$ 30.69	$ 0.99

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

SNET
JAN 18 2011
REC'D

Account Number: 147-0061.000

Total Due By January 25, 2011	**$**	**33.66**
After Due Date Pay	**$**	**35.32**

Amount Enclosed $ _____

7881 0.6290 MB 0.382 25 55 11
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10147006100000000353200033660 0

AW900248313 452200042628888

IMPORTANT CUSTOMER INFORMATION

[illegible] in an emergency

[illegible] to report power interruptions or call for emergency services call [illegible] 1372 (24 hours a day, 7 days a week).

[illegible] may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick and easy. It's available 24/7.

- Learn about cost saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Custom er Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900252625 45220004302888 8

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 147-0061.000
Customer Name: Tennessee American Water Co
Service Address: Hamilton Ave
Other Wa Tower
Chattanooga, TN 37415
Rate Class: COMMERCIAL

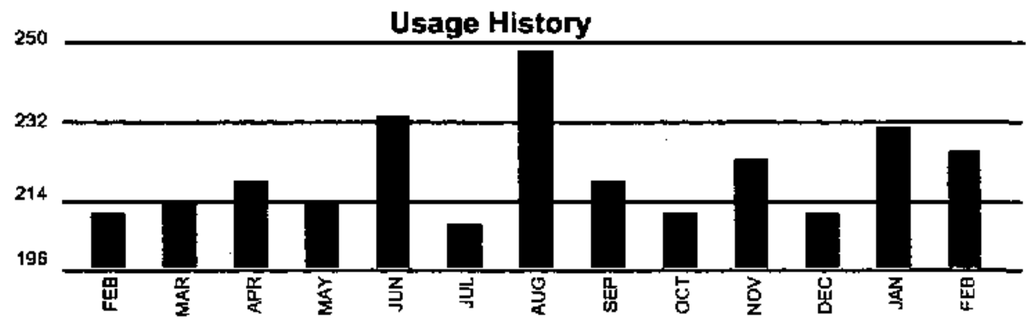
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
577010	KWH	01/07/11	02/07/11	36	261	225	1	225

Current Charges			
Customer Charge		$	9.90
Usage Charge	225 kWh @ $0.09499	$	21.37
Fuel Cost Adjustment		$	1.02
Sales Tax		$	0.48
Total Current Charges		$	32.77

Previous Account History		
Previous Balance	$	33.66
Payment Received 01/21/11	$	33.66 CR
Balance Forward	$	0.00

Please Pay By February 24, 2011

Total Due	**$**	**32.77**



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	225	$ 32.29	$ 1.04
Last Month	31	231	$ 33.16	$ 1.06
Last Year	28	208	$ 27.79	$ 0.99

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 147-0061.000

Total Due By February 24, 2011	**$**	**32.77**
After Due Date Pay	**$**	**34.38**

Amount Enclosed $ _____

8090 0.6290 MB 0.382 26 53 11
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
FEB 14 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10147006100000000343800003277 9 0

AW900252625 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900257552 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 147-0061.000 8044
Customer Name: Tennessee American Water Co
Service Address: Hamilton Ave
Other Wa Tower
Chattanooga, TN 37415
Rate Class: COMMERCIAL

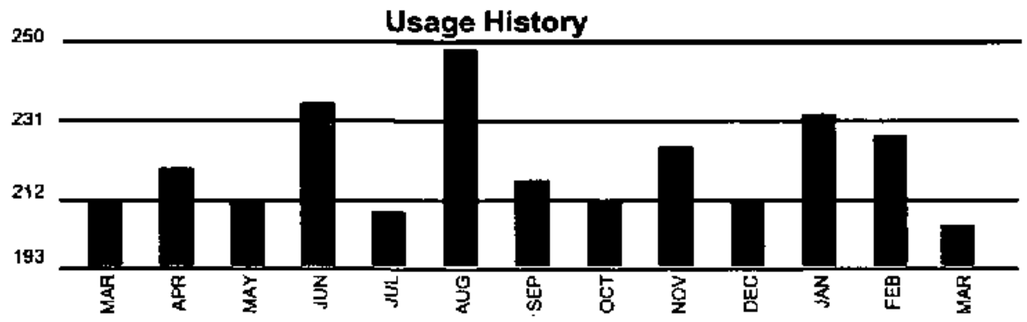
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
577010	KWH	02/07/11	03/08/11	261	464	203	1	203

Current Charges			
Customer Charge		$	9.90
Usage Charge	203 kWh @ $0.09499	$	19.28
Fuel Cost Adjustment		$	1.30
Sales Tax		$	0.46
Total Current Charges		$	30.94

Previous Account History		
Previous Balance	$	32.77
Payment Received 02/17/11	$	32.77CR
Balance Forward	$	0.00

Please Pay By March 25, 2011

Total Due	$	30.94



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	29	203	$ 30.48	$ 1.05
Last Month	31	225	$ 32.29	$ 1.04
Last Year	32	210	$ 28.64	$ 0.89

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 147-0061.000

Total Due By March 25, 2011	$ 30.94
After Due Date Pay	$ 32.46

Amount Enclosed $ _____

8044 0.6290 MB 0.382 26 2 12
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
MAR 14 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10147006100000000324600003094 5 0

AW900257552 452200043028888

How to contact us in an emergency

The best way to report power interruptions or ask for emergency service is to call 423-648-1372 (24 hours a day, 7 days a week).

You may also report outages or request service via our website.

Visit EPB's website at www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about other services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900263279 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 147-0061.000 8057
Customer Name: Tennessee American Water Co
Service Address: Hamilton Ave
Other Wa Tower
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Estimated	Difference	Meter Multiplier	Total Usage
577010	KWH	03/08/11	04/07/11	464	680	216	1	216

Current Charges

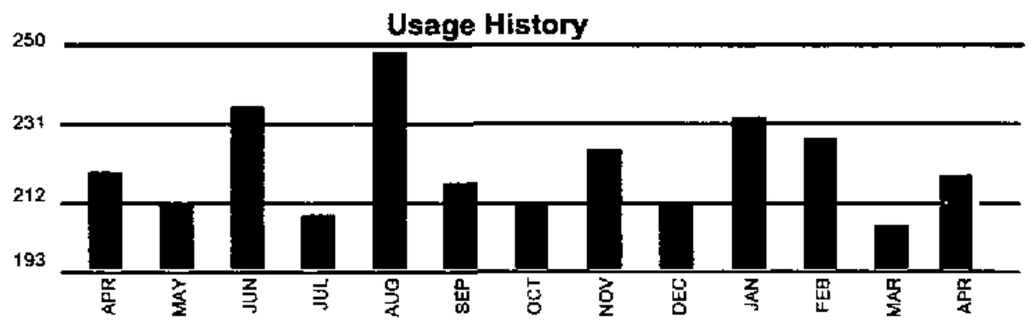
Customer Charge		$	9.90
Usage Charge	216 kWh @ $0.0757	$	16.35
Fuel Cost Adjustment		$	5.35
Sales Tax		$	0.47
Total Current Charges		$	32.07

Please Pay By April 26, 2011

Total Due $ 32.07

Previous Account History

Previous Balance	$	30.94
Payment Received 03/21/11	$	30.94 CR
Balance Forward	$	0.00



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	216	$ 31.60	$ 1.05
Last Month	29	203	$ 30.48	$ 1.05
Last Year	30	217	$ 30.07	$ 1.00

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 147-0061.000

Total Due By April 26, 2011	**$**	**32.07**
After Due Date Pay	**$**	**33.65**

Amount Enclosed $ _____

8057 0.6290 MB 0.382 25 53 12
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
APR 14 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10147006100000000336500003207 1 0

AW900263279 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call. 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 5:30 pm at the other two walk-in locations will be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900269084 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 147-0061.000 8066
Customer Name: Tennessee American Water Co
Service Address: Hamilton Ave
Other Wa Tower
Chattanooga, TN 37415
Rate Class: COMMERCIAL

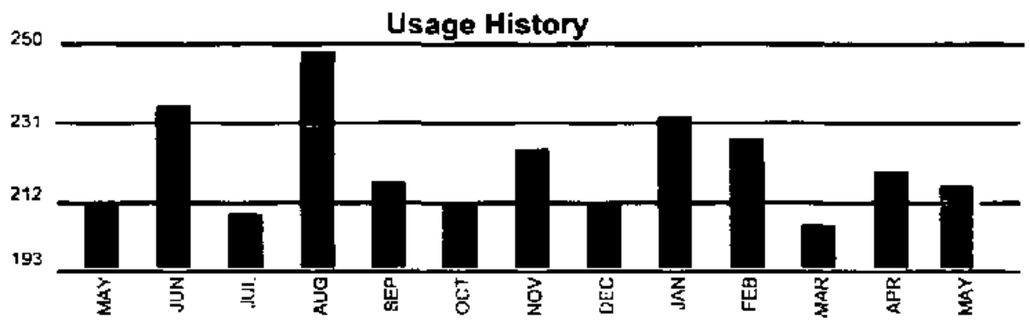
Meter Number	Type	Service From	Service To	Readings Previous Estimated	Readings Present Actual	Difference	Meter Multiplier	Total Usage
577010	KWH	04/07/11	05/09/11	680	894	214	1	214

Current Charges			
Customer Charge		$	9.90
Usage Charge	214 kWh @ $0.0757	$	16.20
Fuel Cost Adjustment		$	5.23
Sales Tax		$	0.47
Total Current Charges		$	31.80

Previous Account History		
Previous Balance	$	32.07
Payment Received 04/21/11	$	32.07 CR
Balance Forward	$	0.00

Please Pay By
May 26, 2011

Total Due	**$**	**31.80**



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	32	214	$ 31.33	$ 0.98
Last Month	30	216	$ 31.60	$ 1.05
Last Year	29	210	$ 29.56	$ 1.01

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 147-0061.000

Total Due By May 26, 2011	**$**	**31.80**
After Due Date Pay	**$**	**33.37**

Amount Enclosed $ _____

8066 0.6290 MB 0.390 27 1 10
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
MAY 16 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10147006100000000337000031809 0

AW900269084 452200043028888

How to Contact Us in an Emergency

The best way to report power interruptions or calls for emergency service is to call [illegible] 24 hours a day, 7 days a week.

[illegible]

Visit EPB's knowledge base and learn how to:

- Learn about cost-saving services
- Compare online energy audits
- Review billing and payment options
- Manage your account online or through a mobile app
- Learn more ways to save
- Start, stop, or transfer service
- Find EPB payment locations near you
- Locate your electric meter

Customer Billing Options

We have several billing options to help you manage your electric power account such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can pay for electricity, gas, water, cable, Internet, and telephone services with cash or money orders through EPB's Power Share program. Add exactly $1.00 to your amount due on your payment stub to select a monthly payment amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - at any of the EPB walk-in service locations listed on the back of your statement. Payments can be made with cash, check or money order.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. Visit EPB's Customer Service Center at 10 W. 8th St., Suite 200, or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, late charges, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900274424 45220004302888 8

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 147-0061.000
Customer Name: Tennessee American Water Co
Service Address: Hamilton Ave
Other Wa Tower
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
577010	KWH	05/09/11	06/08/11	894	1105	211	1	211

Current Charges

Customer Charge		$	9.90
Usage Charge	211 kWh @ $0.0757	$	15.97
Fuel Cost Adjustment		$	5.20
Sales Tax		$	0.47
Total Current Charges		$	31.54

Please Pay By June 26, 2011

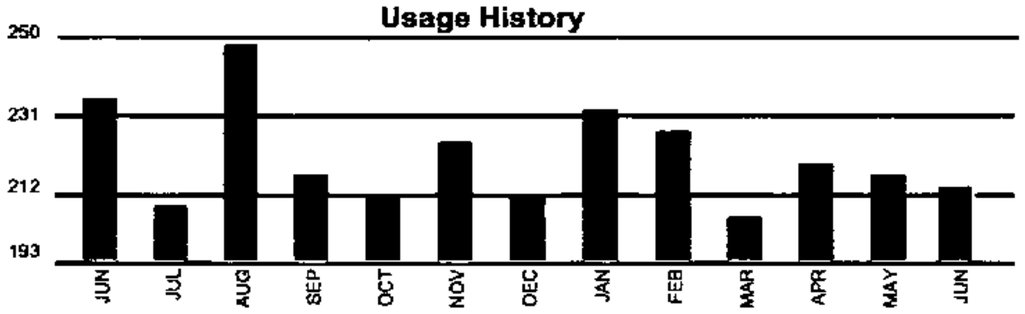
Total Due $ **31.54**

Previous Account History

Previous Balance	$	31.80
Payment Received 05/23/11	$	31.80CR
Balance Forward	$	0.00

SNET
JUN 16 2011
REC'D

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	211	$ 31.07	$ 1.04
Last Month	32	214	$ 31.33	$ 0.97
Last Year	32	233	$ 32.51	$ 1.01

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

8007 0.6290 MB 0.390 25 55 12
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 147-0061.000

Total Due By June 26, 2011	**$**	**31.54**
After Due Date Pay	**$**	**33.09**

Amount Enclosed $ _____

Did you know you can pay your bill, make payment arrangements or manage your EPB account online? Visit us at www.epb.net, and click "My Account" any time of day or night!

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AW900274424 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

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Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

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- Learn energy saving tips
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- Find the payment location nearest you
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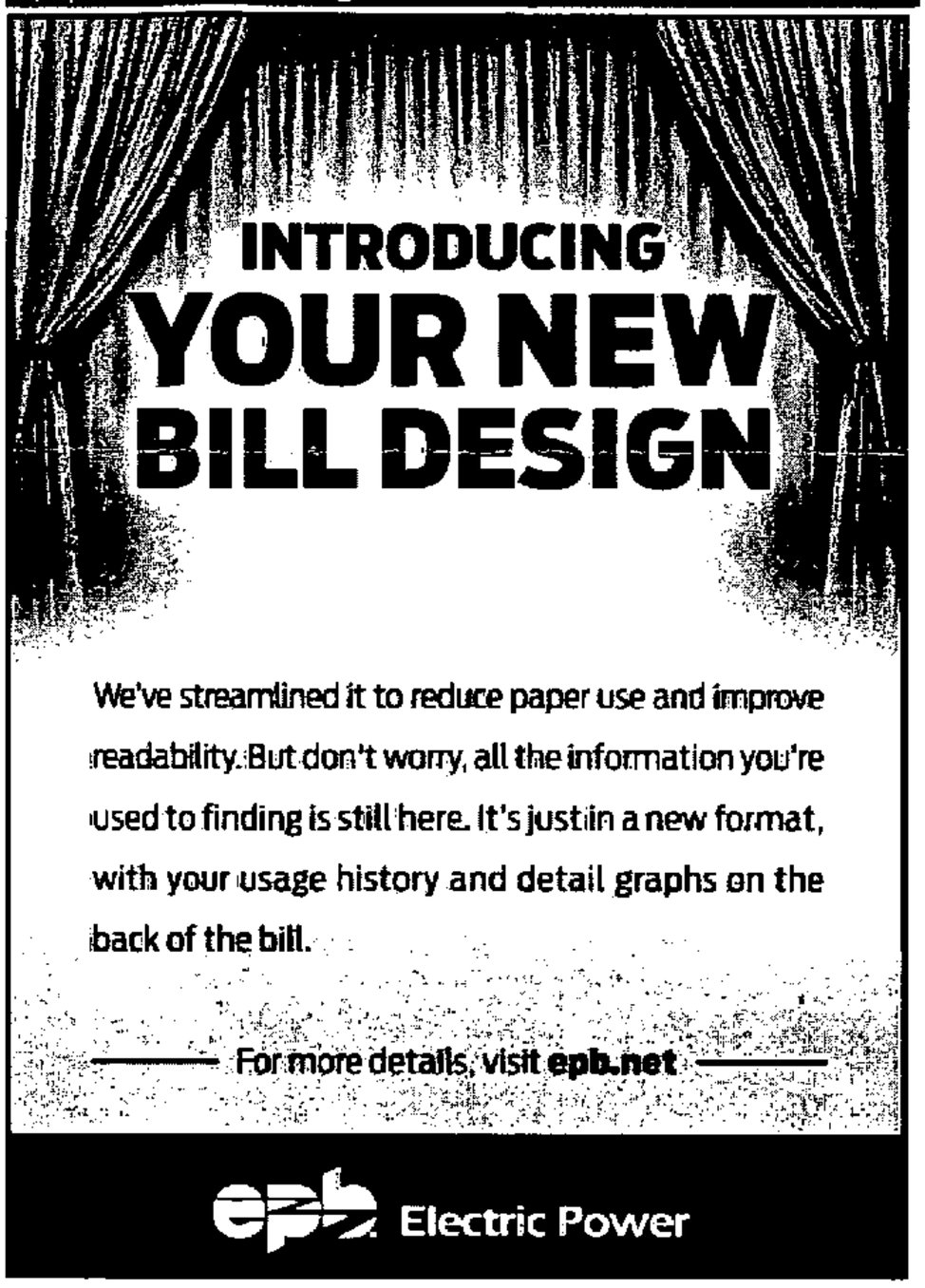
6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900278996 45220004302888 8

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 147-0061.000 7986
Customer Name: Tennessee American Water Co
Service Address: Hamilton Ave
Other Wa Tower
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages



Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		33.17
Sales Tax		0.50
Total New Charges	**$**	**33.67**
Total Balance Due	**$**	**33.67**
Payment Due Date		Jul 27, 2011

SNET
JUL 15 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 147-0061.000

Total Due By July 27, 2011	**$**	**33.67**
After Due Date Pay	**$**	**35.33**

7986 0.6290 MB 0.390 25 60 12
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10147006100000000353300033676 0

Customer S AW900278996 452200043028888

www.epb.net **Electric Power Acct:** 147-0061.000 7986

Statement of Usage

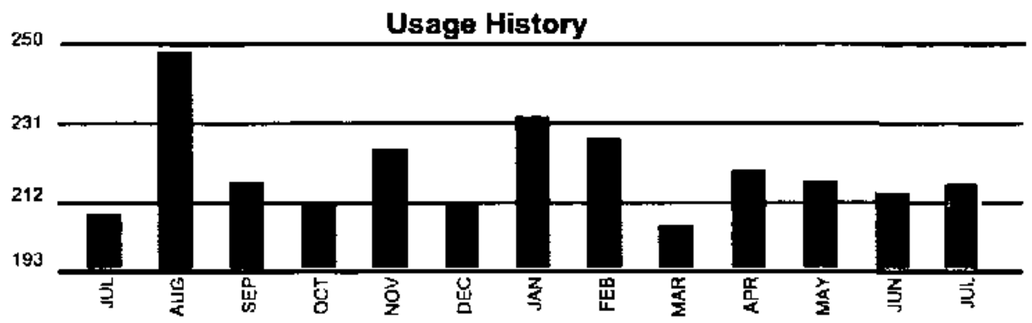
Meter Number		577010
New KWH Meter Reading - Actual	07/08/2011	1319
Previous KWH Meter Reading - Actual	06/08/2011	1105
Total KWH Used This Period		214

Statement of Account History

Previous Balance	$	31.54
Payment Received 06/23/11		31.54CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	214 kWh @ $0.08072		17.27
Fuel Cost Adjustment			6.00
Sales Tax			0.50
Total Current Charges		$	33.67
	Total Due	$	33.67



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	214	$ 33.17	$ 1.11
Last Month	30	211	$ 31.07	$ 1.03
Last Year	30	206	$ 30.33	$ 1.01

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900284864 45220004302888 8

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 147-0061.000 7947
Customer Name: Tennessee American Water Co
Service Address: Hamilton Ave
Other Wa Tower
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)

epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		35.47
Sales Tax		0.53
Total New Charges	**$**	**36.00**
Total Balance Due	**$**	**36.00**
Payment Due Date		**Aug 26, 2011**

SNET
AUG 15 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online; visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 147-0061.000

Total Due By August 26, 2011	**$**	**36.00**
After Due Date Pay	**$**	**37.77**

7947 0.6290 MB 0.390 26 1 10
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10147006100000000377000036003 0

Customer Se AW900284864 4522000430288888

www.epb.net 7947

Statement of Usage

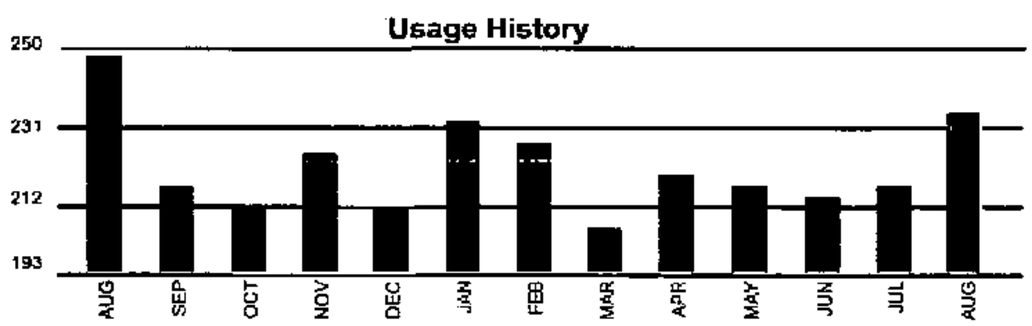
Meter Number		577010
New KWH Meter Reading - Actual	08/09/2011	1553
Previous KWH Meter Reading - Actual	07/08/2011	1319
Total KWH Used This Period		234

Statement of Account History

Previous Balance	$	33.67
Payment Received 07/27/11		33.67 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	234 kWh @ $0.08072		18.89
Fuel Cost Adjustment			6.68
Sales Tax			0.53
Total Current Charges		$	36.00
Total Due		$	36.00



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	234	$ 35.47	$ 1.11
Last Month	30	214	$ 33.17	$ 1.10
Last Year	33	250	$ 34.97	$ 1.05

CONTACT INFORMATION CHANGE:

New Address: _____ _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900290042 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 147-0061.000 8003
Customer Name: Tennessee American Water Co
Service Address: Hamilton Ave
Other Wa Tower
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		29.32
Sales Tax		0.44
Total New Charges	**$**	**29.76**
Total Balance Due	**$**	**29.76**
Payment Due Date		**Sep 25, 2011**

Important Messages

Save time. Pay online.

It's easy and hassle-free—just go to **epb.net**, click on **Pay Your Bill** to login.

- **Request a payment extension**
- **Pay your bill**
- **Set up automatic payments**

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFI.com** or 648-1372

SNET
SEP 15 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 147-0061.000

Total Due By September 25, 2011	**$**	**29.76**
After Due Date Pay	**$**	**31.23**

8003 0.6290 MB 0.390 26 3 11
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10147006100000000312300029765 0

Customer Se AW900290042 4522000430288888

www.epb.net 8003

Statement of Usage

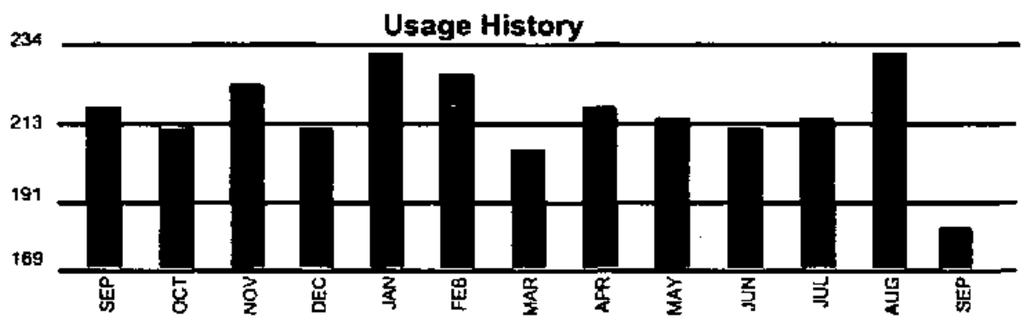
Meter Number		577010
New KWH Meter Reading - Actual	09/07/2011	1732
Previous KWH Meter Reading - Actual	08/09/2011	1553
Total KWH Used This Period		179

Statement of Account History

Previous Balance	$	36.00
Payment Received 08/24/11		36.00CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	179 kWh @ $0.08072		14.45
Fuel Cost Adjustment			4.97
Sales Tax			0.44
Total Current Charges		$	29.76
Total Due		$	29.76



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	179	$ 29.32	$ 1.01
Last Month	32	234	$ 35.47	$ 1.10
Last Year	30	215	$ 31.81	$ 1.06

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900295147 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 147-0061.000 7782
Customer Name: Tennessee American Water Co
Service Address: Hamilton Ave
Other Wa Tower
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages

Avoid surprises. Get predictable power bills with Budget Billing.

- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		33.41
Sales Tax		0.50
Total New Charges	**$**	**33.91**
Total Balance Due	**$**	**33.91**
Payment Due Date		Oct 25, 2011

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 147-0061.000

Total Due By October 25, 2011	**$**	**33.91**
After Due Date Pay	**$**	**35.58**

7782 0.6290 MB 0.390 25 53 10
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

SNET
OCT 14 2011
REC'D

10147006100000000355800003391 3 0

Customer S AW900295147 452200043028888

www.epb.net **Electric Power Acct:** 147-0061.000 7782

Statement of Usage

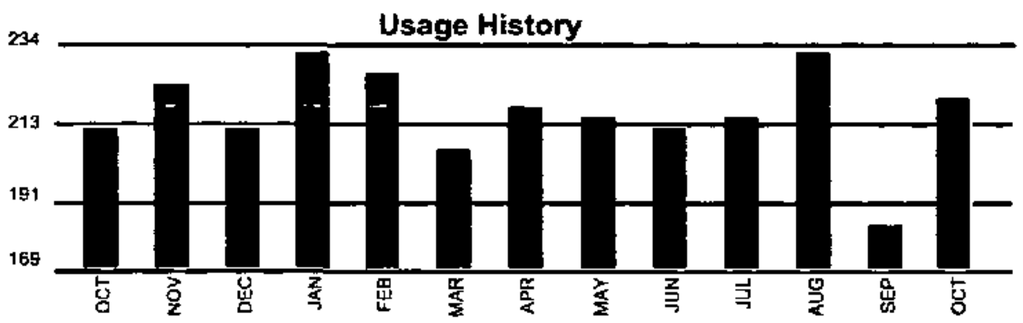
Meter Number		577010
New KWH Meter Reading - Actual	10/06/2011	1952
Previous KWH Meter Reading - Actual	09/07/2011	1732
Total KWH Used This Period		220

Statement of Account History

Previous Balance	$	29.76
Payment Received 09/22/11		29.76 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	220 kWh @ $0.08256		18.16
Fuel Cost Adjustment			5.35
Sales Tax			0.50
Total Current Charges		$	33.91
Total Due		$	33.91



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	220	$ 33.41	$ 1.15
Last Month	29	179	$ 29.32	$ 1.01
Last Year	28	209	$ 32.21	$ 1.15

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900300289 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 147-0061.000 7967
Customer Name: Tennessee American Water Co
Service Address: Hamilton Ave
Other Wa Tower
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

Electric Power

For your Internet, television, and telephone needs.

Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		19.47
Sales Tax		0.29
Total New Charges	**$**	**19.76**
Total Balance Due	**$**	**19.76**
Payment Due Date		Nov 24, 2011

SNET
NOV 14 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 147-0061.000

Total Due By November 24, 2011	**$**	**19.76**
After Due Date Pay	**$**	**20.73**

7967 0.6290 MB 0.390 27 4 11
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10147006100000000207300019764 0

Customer S AW900300289 452200043028888

www.epb.net **Electric Power Acct:** 147-0061.000 7967

Statement of Usage

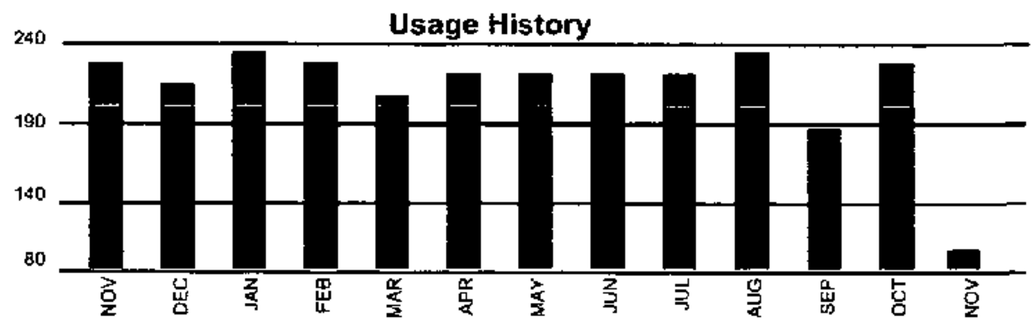
Meter Number		577010
New KWH Meter Reading - Actual	11/07/2011	2042
Previous KWH Meter Reading - Actual	10/06/2011	1952
Total KWH Used This Period		90

Statement of Account History

Previous Balance	$	33.91
Payment Received 10/20/11		33.91 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	90 kWh @ $0.08256		7.43
Fuel Cost Adjustment			2.14
Sales Tax			0.29
Total Current Charges		$	19.76
Total Due		$	19.76



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	90	$ 19.47	$ 0.61
Last Month	29	220	$ 33.41	$ 1.15
Last Year	32	223	$ 32.79	$ 1.02

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900305223 45220004302888 8

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 147-0061.000 7924
Customer Name: Tennessee American Water Co
Service Address: Hamilton Ave
Other Wa Tower
Chattanooga, TN 37415
Rate Class: COMMERCIAL

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		12.62
Sales Tax		0.19
Total New Charges	**$**	**12.81**
Total Balance Due	**$**	**12.81**
Payment Due Date		Dec 24, 2011

SNET
DEC 12 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 147-0061.000

Total Due By December 24, 2011	**$**	**12.81**
After Due Date Pay	**$**	**13.44**

7924 0.6290 MB 0.390 27 6 10
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10147006100000000134400012815 0

Customer ID: AW900305223 45220004302888

www.epb.net

Electric Power Acct: 147-0061.000

7924

Statement of Usage

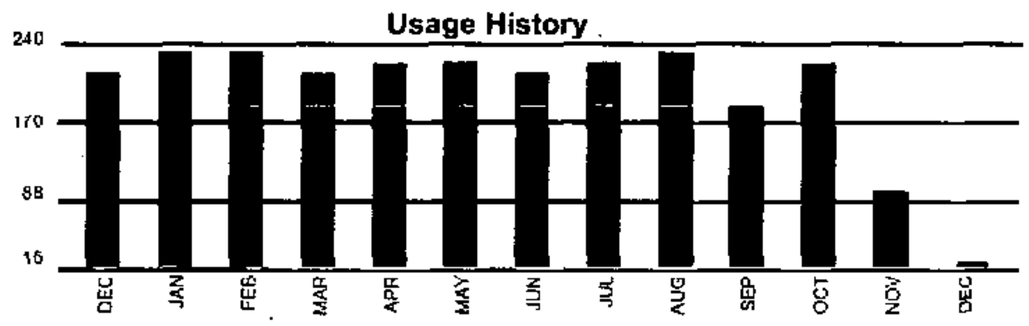
Meter Number		577010
New KWH Meter Reading - Actual	12/06/2011	2067
Previous KWH Meter Reading - Actual	11/07/2011	2042
Total KWH Used This Period		25

Statement of Account History

Previous Balance	$	19.76
Payment Received 11/22/11		19.76CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	25 kWh @ $0.08256		2.07
Fuel Cost Adjustment			0.65
Sales Tax			0.19
Total Current Charges		$	12.81
Total Due		$	12.81



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	25	$ 12.62	$ 0.44
Last Month	32	90	$ 19.47	$ 0.60
Last Year	29	209	$ 30.80	$ 1.06

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900246715 452200042628888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 44-0677.000 8575
Customer Name: Tennessee American Water Co
Service Address: 1061 Pineville Rd
Bldg
Chattanooga, TN 37405
Rate Class: COMMERCIAL

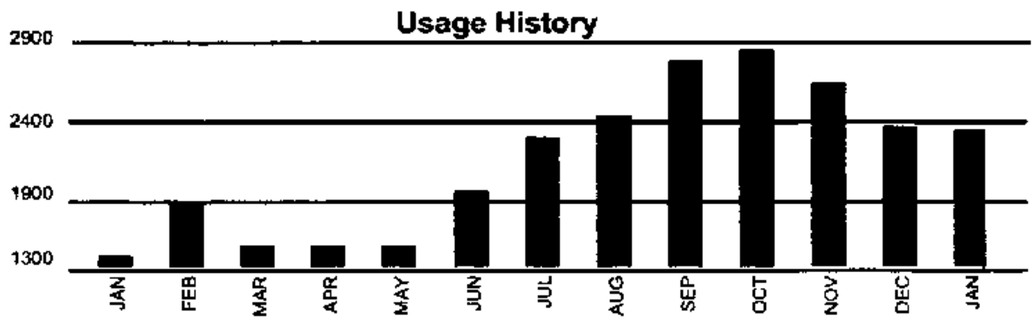
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
286265	KWH	11/29/10	12/29/10	45332	47552	2220	1	2220
286265	KW	11/29/10	12/29/10	0.000	5.197	5.197	1	5.197

Current Charges			
Customer Charge		$	9.90
Usage Charge	2220 kWh @ $0.09499	$	210.87
Demand Charge	5.529 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	12.68
Sales Tax		$	3.50
Total Current Charges		$	236.95

Previous Account History		
Previous Balance	$	236.48
Payment Received 12/09/10	$	236.48CR
Balance Forward	$	0.00

Please Pay By January 18, 2011

Total Due	$	**236.95**



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	2220	$ 233.45	$ 7.78
Last Month	32	2232	$ 232.99	$ 7.28
Last Year	32	1311	$ 123.51	$ 3.85

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 44-0677.000

Total Due By January 18, 2011	**$ 236.95**
After Due Date Pay	**$ 248.62**

Amount Enclosed $ _____

8575 0.6290 MB 0.382 27 54 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
JAN 06 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900246715 452200042628888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay

AW900251169 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 44-0677.000 8668
Customer Name: Tennessee American Water Co
Service Address: 1061 Pineville Rd
Bldg
Chattanooga, TN 37405
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
286265	KWH	12/29/10	01/27/11	47552	50017	2465	1	2465
286265	KW	12/29/10	01/27/11	0.000	5.156	5.156	1	5.156

Current Charges

Customer Charge		$	9.90
Usage Charge	2465 kWh @ $0.09499	$	234.15
Demand Charge	5.529 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	11.19
Sales Tax		$	3.83
Total Current Charges		$	259.07

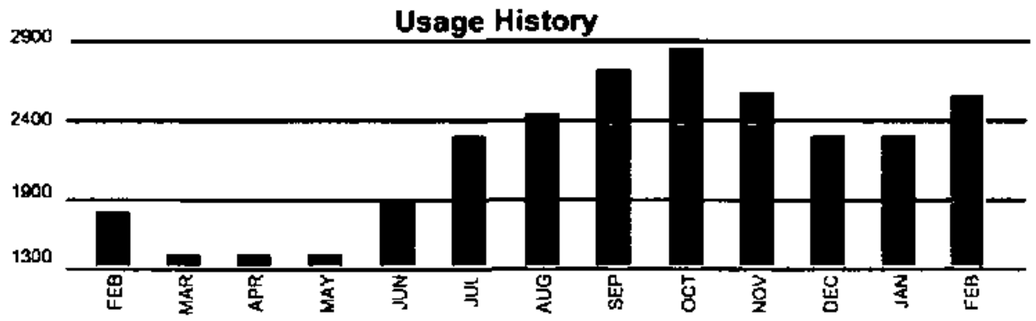
Please Pay By February 16, 2011

Total Due	**$**	**259.07**

Previous Account History

Previous Balance	$	236.95
Payment Received 01/14/11	$	236.95CR
Balance Forward	$	0.00

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	2465	$ 255.24	$ 8.80
Last Month	30	2220	$ 233.45	$ 7.78
Last Year	30	1705	$ 156.57	$ 5.21

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 44-0677.000

Total Due By February 16, 2011	**$**	**259.07**
After Due Date Pay	**$**	**271.62**

Amount Enclosed $ _____

8668 0.6290 MB 0.382 28 58 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

REC'D
FEB 04 2011
SNET

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900251169 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call:
423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900255833 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 44-0677.000 8684
Customer Name: Tennessee American Water Co
Service Address: 1061 Pineville Rd
Bldg
Chattanooga, TN 37405
Rate Class: COMMERCIAL

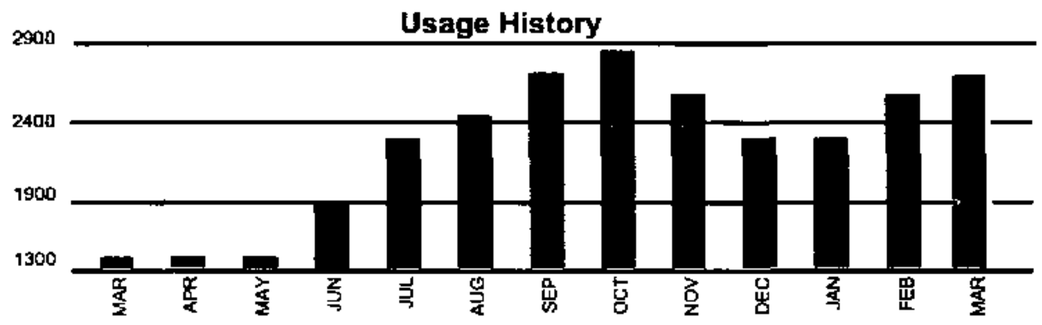
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
286265	KWH	01/27/11	02/25/11	50017	52690	2673	1	2673
286265	KW	01/27/11	02/25/11	0.000	5.209	5.209	1	5.209

Current Charges			
Customer Charge		$	9.90
Usage Charge	2673 kWh @ $0.09499	$	253.91
Demand Charge	5.529 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	17.08
Sales Tax		$	4.21
Total Current Charges		$	285.10

Previous Account History		
Previous Balance	$	259.07
Payment Received 02/14/11	$	259.07CR
Balance Forward	$	0.00

Please Pay By March 16, 2011

Total Due $ 285.10



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	29	2673	$ 280.89	$ 9.69
Last Month	29	2465	$ 255.24	$ 8.80
Last Year	28	1401	$ 134.92	$ 4.81

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 44-0677.000

Total Due By March 16, 2011	**$**	**285.10**
After Due Date Pay	**$**	**297.91**

Amount Enclosed $ _____

8684 0.6290 MB 0.382 28 58 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
MAR 04 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

100440677000000029791000285108 0

AW900255833 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

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Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900261092 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 44-0677.000 8613
Customer Name: Tennessee American Water Co
Service Address: 1061 Pineville Rd
Bldg
Chattanooga, TN 37405
Rate Class: COMMERCIAL

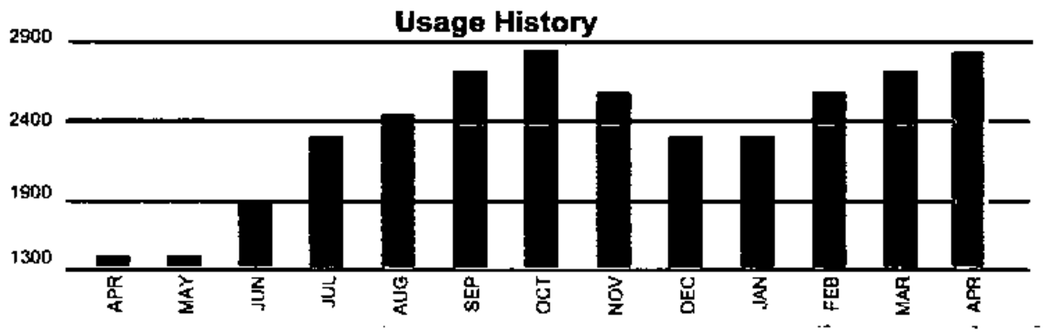
Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
286265	KWH	02/25/11	03/28/11	52690	55490	2800	1	2800
286265	KW	02/25/11	03/28/11	0.000	5.528	5.528	1	5.528

Current Charges			
Customer Charge		$	9.90
Usage Charge	2800 kWh @ $0.0757	$	211.96
Demand Charge	5.529 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	69.33
Sales Tax		$	4.37
Total Current Charges		$	295.56

Previous Account History		
Previous Balance	$	285.10
Payment Received 03/10/11	$	285.10CR
Balance Forward	$	0.00

Please Pay By April 16, 2011

Total Due	$	**295.56**



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	31	2800	$ 291.19	$ 9.39
Last Month	29	2673	$ 280.89	$ 9.68
Last Year	32	1404	$ 140.44	$ 4.38

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 44-0677.000

Total Due By April 16, 2011	**$**	**295.56**
After Due Date Pay	**$**	**308.47**

8613 0.6290 MB 0.382 28 57 3
#BWNLYVB **********AUTO**MIXED AADC 373

Amount Enclosed $ _____

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
APR 04 2011
REC'D

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10044067700000003084700029556 7 0

AW900261092 452200043028888

[redacted]

[redacted]
423-648-1372 (24 hours a day, 7 days a week)

You can [redacted] at www.epb.net.

We're available to answer your questions 24/7.

- [redacted]
- Conduct a free online energy audit
- Review billing and payment options
- [redacted]
- [redacted]
- Start, stop or transfer service
- Find the payment location [redacted]
- Learn about [redacted]

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 5:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at ePB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423 648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee bank location (net payments only).

5. [redacted] - you can have your bill automatically deducted from your checking account each month [redacted] payment by worrying about forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through Speed Pay.

AW900266931 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 44-0677.000 8623
Customer Name: Tennessee American Water Co
Service Address: 1061 Pineville Rd
Bldg
Chattanooga, TN 37405
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
286265	KWH	03/28/11	04/27/11	55490	57082	1592	1	1592
286265	KW	03/28/11	04/27/11	0.000	4.126	4.126	1	4.126

Current Charges

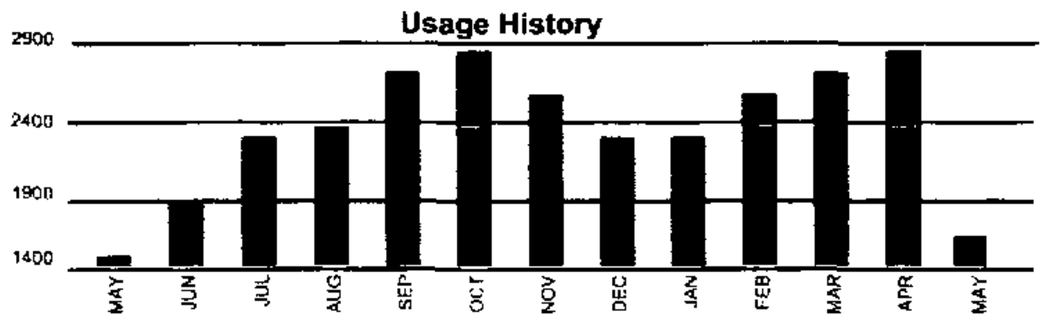
Customer Charge		$	9.90
Usage Charge	1592 kWh @ $0.0757	$	120.51
Demand Charge	5.529 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	38.92
Sales Tax		$	2.54
Total Current Charges		$	171.87

Please Pay By May 17, 2011

Total Due $ 171.87

Previous Account History

Previous Balance	$	295.56
Payment Received 04/08/11	$	295.56CR
Balance Forward	$	0.00



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	1592	$ 169.33	$ 5.64
Last Month	31	2800	$ 291.19	$ 9.39
Last Year	31	1411	$ 142.01	$ 4.58

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 44-0677.000

Total Due By May 17, 2011	**$**	**171.87**
After Due Date Pay	**$**	**180.34**

8623 0.6290 MB 0.390 28 59 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
MAY 05 2011
REC'D

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10044067?0000000180340000171876 0

AW900266931 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900272471 452200043028888

Electric Power

Customer Service 423-648-1372
www.epb.net

Account Number: 44-0677.000 8695
Customer Name: Tennessee American Water Co
Service Address: 1061 Pineville Rd
Bldg
Chattanooga, TN 37405
Rate Class: COMMERCIAL

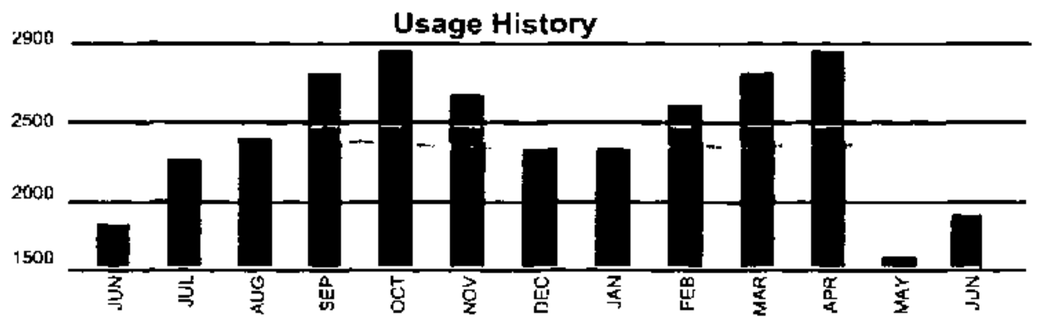
Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
286265	KWH	04/27/11	05/27/11	57082	58972	1890	1	1890
286265	KW	04/27/11	05/27/11	0.000	11.289	11.289	1	11.289

Current Charges			
Customer Charge		$	9.90
Usage Charge	1890 kWh @ $0.0757	$	143.07
Demand Charge	11.289 kW @ No Charge	$	0.00
Fuel Cost Adjustment		$	46.59
Sales Tax		$	2.99
Total Current Charges		$	202.55

Previous Account History		
Previous Balance	$	171.87
Payment Received 05/13/11	$	171.87CR
Balance Forward	$	0.00

Please Pay By June 16, 2011

Total Due	**$**	**202.55**



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	1890	$ 199.56	$ 6.65
Last Month	30	1592	$ 169.33	$ 5.64
Last Year	28	1790	$ 183.62	$ 6.55

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

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8695 0.6290 MB 0.390 28 66 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 44-0677.000

Total Due By June 16, 2011	**$**	**202.55**
After Due Date Pay	**$**	**212.53**

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900272471 452200043028888

3. Night Drop - place your payment (check or money order only) in one of our night drops conveniently located at our Hoover office, Crain and Village office, and at both entrances of our Pinson office. Payments put in the night drops after 5:00 pm on the [illegible] or after 8:30 am at the other two locations will not be posted until the following business day.

4. Automatic Payment - you can have your bill automatically deducted from your checking account each month via electronic funds transfer. It's simple, no worries, no charge and no delay.

5. Online/Telephone - pay with your Visa, MasterCard, debit card or checking account through our website.

AW900277058 452200043028888

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 44-0677.000 8604
Customer Name: Tennessee American Water Co
Service Address: 1061 Pineville Rd
Bldg
Chattanooga, TN 37405
Rate Class: COMMERCIAL

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		337.53
Sales Tax		5.06
Total New Charges	**$**	**342.59**
Total Balance Due	**$**	**342.59**
Payment Due Date		**Jul 16, 2011**

SNET
JUL 05 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 44-0677.000

Total Due By July 16, 2011	**$ 342.59**
After Due Date Pay	**$ 355.97**

8604 0.6290 MB 0.390 27 62 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10044067700000003559700034259 7 0

Customer Se AW900277058 452200043028888

www.epb.net Electric Power Acct: 44-0677.000 8604

Statement of Usage

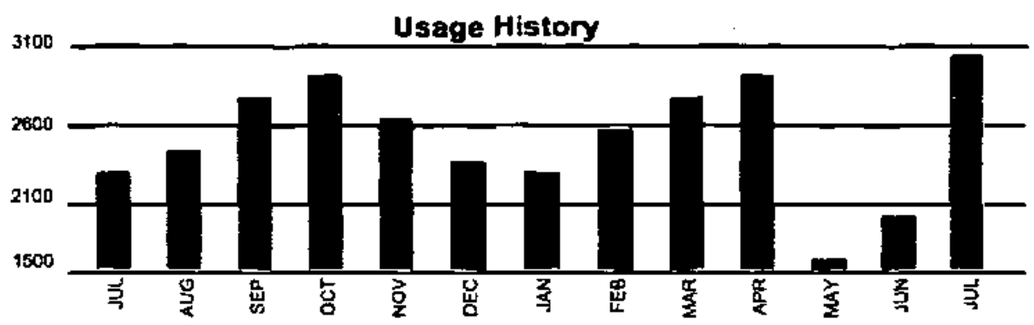
Meter Number		286265
New KWH Meter Reading - Actual	06/28/2011	61985
Previous KWH Meter Reading - Actual	05/27/2011	58972
Total KWH Used This Period		3013
Meter Number		286265
New KW Meter Reading - Actual	06/28/2011	16.783
Previous KW Meter Reading - Actual	05/27/2011	0.000
Total KW Used This Period		16.783

Statement of Account History

Previous Balance	$	202.55
Payment Received 06/13/11		202.55 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	3013 kWh @ $0.08072		243.21
Demand Charge	16.783 kW @ No Charge		0.00
Fuel Cost Adjustment			84.42
Sales Tax			5.06
Total Current Charges		$	342.59
Total Due		$	342.59



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	3013	$ 337.53	$ 10.55
Last Month	30	1890	$ 199.56	$ 6.65
Last Year	32	2183	$ 226.44	$ 7.07

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900282789 45220004302888 8745

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 44-0677.000
Customer Name: Tennessee American Water Co
Service Address: 1061 Pineville Rd
Bldg
Chattanooga, TN 37405
Rate Class: COMMERCIAL

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)

epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		348.34
Sales Tax		5.23
Total New Charges	**$**	**353.57**
Total Balance Due	**$**	**353.57**
Payment Due Date		**Aug 16, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 44-0677.000

Total Due By August 16, 2011	**$**	**353.57**
After Due Date Pay	**$**	**367.05**

8745 0.6290 MB 0.390 28 59 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

SNET
AUG 04 2011
REC'D

10044067700000003670500035357b 0

Customer Se AW900282789 452200043028888 8745

Statement of Usage

Meter Number		286265
New KWH Meter Reading - Actual	07/28/2011	65082
Previous KWH Meter Reading - Actual	06/28/2011	61985
Total KWH Used This Period		3097
Meter Number		286265
New KW Meter Reading - Actual	07/28/2011	12.635
Previous KW Meter Reading - Actual	06/28/2011	0.000
Total KW Used This Period		12.635

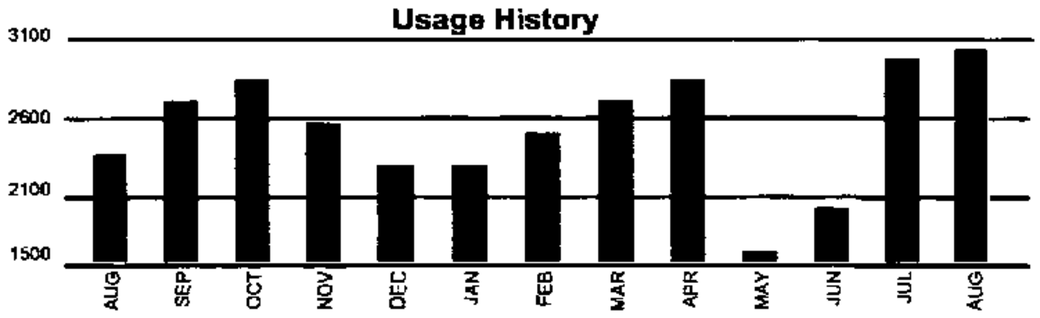
Statement of Account History

Previous Balance	$	342.59
Payment Received 07/13/11		342.59CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	3097 kWh @ $0.08072		249.99
Demand Charge	12.635 kW @ No Charge		0.00
Fuel Cost Adjustment			88.45
Sales Tax			5.23
Total Current Charges		$	353.57
Total Due		$	353.57

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	3097	$ 348.34	$ 11.61
Last Month	32	3013	$ 337.53	$ 10.54
Last Year	31	2322	$ 242.75	$ 7.83

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900288495 45220004302888 8

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 44-0677.000
Customer Name: Tennessee American Water Co
Service Address: 1061 Pineville Rd
Bldg
Chattanooga, TN 37405
Rate Class: COMMERCIAL

Important Messages

Help struggling local families get the basic utilities they need

No one should have to go without essentials like power or water. But in these tough times, many Chattanooga families are struggling just to afford the basics. You can help by donating to **Power Share.**

Simply add $1 to your EPB bill, or make a one-time donation or monthly pledge online at epb.net.

Your contribution will go directly to United Way 211, an outreach program that qualifies and distributes 100% of donated funds to those who need it most.

For more information, visit **epb.net/about** and click **Power Share.**

Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		365.83
Sales Tax		5.49
Total New Charges	**$**	**371.32**
Total Balance Due	**$**	**371.32**
Payment Due Date		**Sep 16, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 44-0677.000

Total Due By September 16, 2011	**$**	**371.32**
After Due Date Pay	**$**	**384.98**

8767 0.6290 MB 0.390 28 59 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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Customer S AW900288495 452200043028888

www.epb.net **Electric Power Acct:** 44-0677.000 8767

Statement of Usage

Meter Number		286265
New KWH Meter Reading - Actual	08/26/2011	68363
Previous KWH Meter Reading - Actual	07/28/2011	65082
Total KWH Used This Period		3281
Meter Number		286265
New KW Meter Reading - Actual	08/26/2011	12.964
Previous KW Meter Reading - Actual	07/28/2011	0.000
Total KW Used This Period		12.964

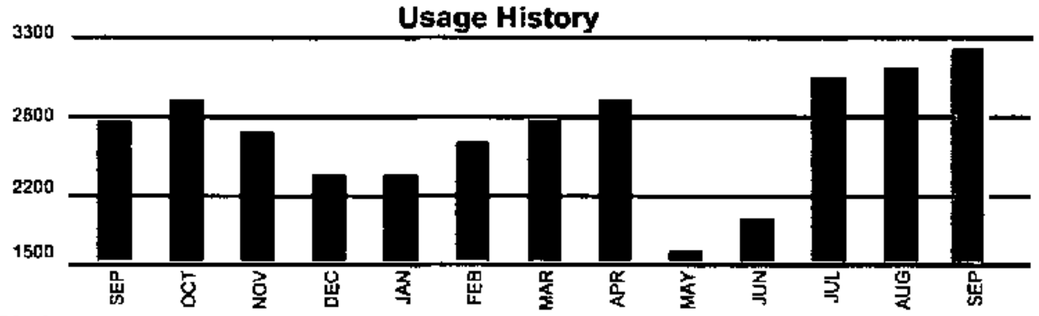
Statement of Account History

Previous Balance	$	353.57
Payment Received 08/11/11		353.57 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	3281 kWh @ $0.08072		264.85
Demand Charge	12.964 kW @ No Charge		0.00
Fuel Cost Adjustment			91.08
Sales Tax			5.49
Total Current Charges		$	371.32
	Total Due	$	371.32

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	3281	$ 365.83	$ 12.61
Last Month	30	3097	$ 348.34	$ 11.61
Last Year	32	2676	$ 282.48	$ 8.82

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

OCT-12-2011 09:27 SOURCENET SOLUTIONS P.01/02

AW900294162 452200043028888

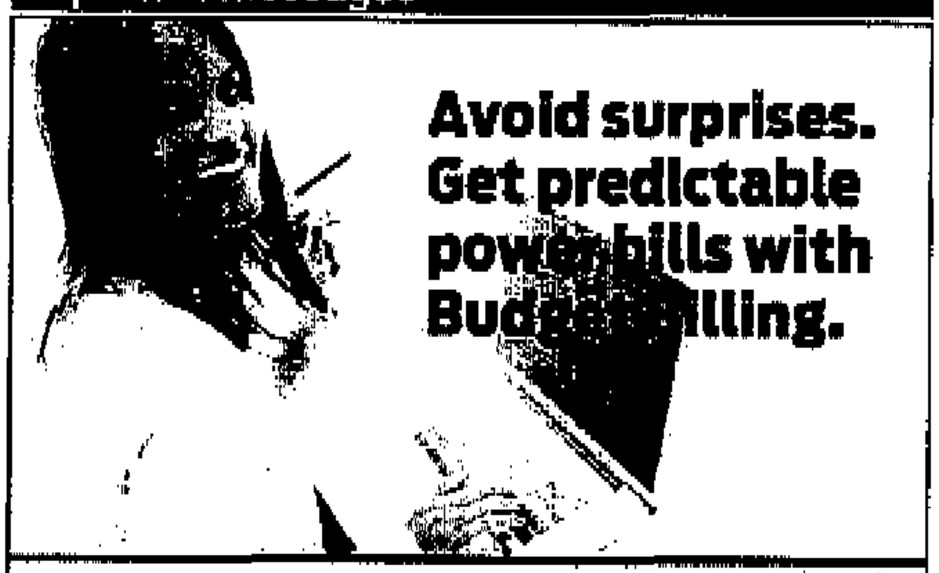
epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Bill ID
6/4 2176 2

Billing Date: October 03, 2011 Page 1 of 2
Electric Power Acct: 44-0677.000 8819
Customer Name: Tennessee American Water Co
Service Address: 1061 Pineville Rd
Bldg
Chattanooga, TN 37405
Rate Class: COMMERCIAL

Important Messages



- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		343.95
Sales Tax		5.16
Total New Charges	**$**	**349.11**
Total Balance Due	**$**	**349.11**
Payment Due Date		**Oct 18, 2011**

SNET
OCT 12 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 44-0677.000

Total Due By October 18, 2011	**$**	**349.11**
After Due Date Pay	**$**	**362.55**

8819 0.6290 MB 0.390 28 60 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

1004406770000000362550003491170 0

AW900294162 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Billing Date: October 03, 2011
Electric Power Acct: 44-0677.000

8819

Statement of Usage

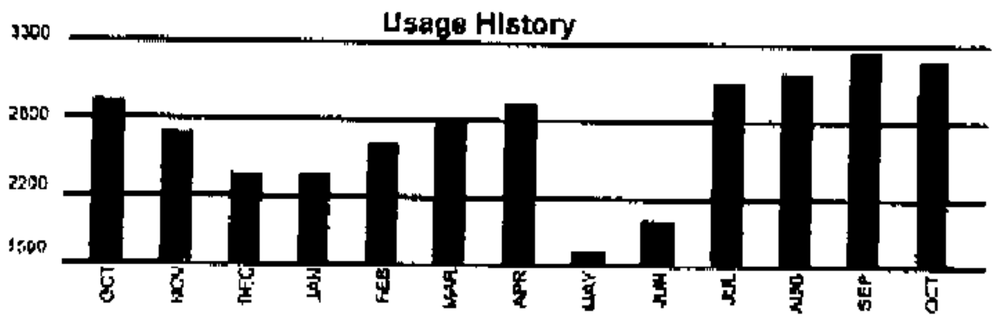
Meter Number		286265
New KWH Meter Reading - Actual	09/26/2011	71489
Previous KWH Meter Reading - Actual	08/26/2011	68363
Total KWH Used This Period		3126
Meter Number		286265
New KW Meter Reading - Actual	09/26/2011	13.034
Previous KW Meter Reading - Actual	08/26/2011	0.000
Total KW Used This Period		13.034

Statement of Account History

Previous Balance	$	371.32
Payment Received 09/13/11		371.32CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	8.90
Usage Charge	3126 kWh @ $0.08256		258.09
Demand Charge	13.034 kW @ No Charge		0.00
Fuel Cost Adjustment			75.96
Sales Tax			5.16
Total Current Charges		$	349.11
Total Due		$	349.11



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	3126	$ 343.95	$ 11.10
Last Month	29	3281	$ 365.83	$ 12.61
Last Year	30	2819	$ 310.77	$ 10.35

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900299010 45220004302888 8

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 44-0677.000
Customer Name: Tennessee American Water Co
Service Address: 1061 Pineville Rd
Bldg
Chattanooga, TN 37405
Rate Class: COMMERCIAL

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFI.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		331.06
Sales Tax		4.97
Total New Charges	**$**	**336.03**
Total Balance Due	**$**	**336.03**
Payment Due Date		Nov 16, 2011

SNET
NOV 04 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 44-0677.000

Total Due By November 16, 2011	**$**	**336.03**
After Due Date Pay	**$**	**349.34**

8921 0.6290 MB 0.390 28 59 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10044067700000003493400033603 3 0

Customer S AW900299010 452200043028888

www.epb.net **Electric Power Acct:** 44-0677.000 8921

Statement of Usage

Meter Number		286265
New KWH Meter Reading - Actual	10/27/2011	74510
Previous KWH Meter Reading - Actual	09/26/2011	71489
Total KWH Used This Period		3021
Meter Number		286265
New KW Meter Reading - Actual	10/27/2011	10.366
Previous KW Meter Reading - Actual	09/26/2011	0.000
Total KW Used This Period		10.366

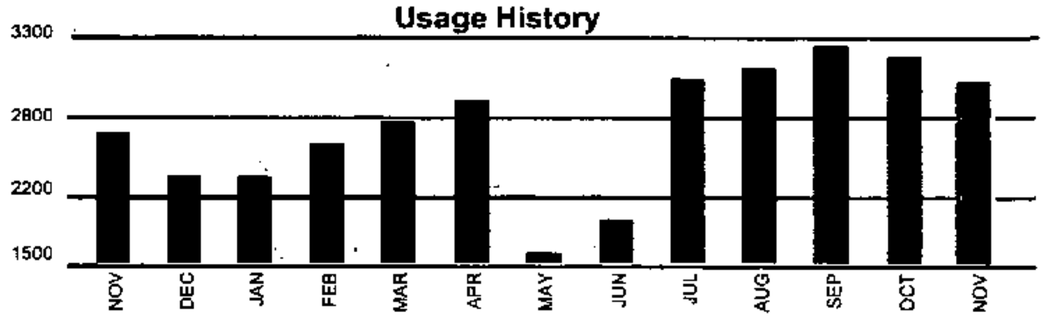
Statement of Account History

Previous Balance	$	349.11
Payment Received 10/14/11		349.11CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	3021 kWh @ $0.08256		249.41
Demand Charge	10.366 kW @ No Charge		0.00
Fuel Cost Adjustment			71.75
Sales Tax			4.97
Total Current Charges		$	336.03
	Total Due	$	336.03

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	3021	$ 331.06	$ 10.68
Last Month	31	3126	$ 343.95	$ 11.09
Last Year	29	2518	$ 268.38	$ 9.25

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900303978 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 44-0677.000 8864
Customer Name: Tennessee American Water Co
Service Address: 1061 Pineville Rd
Bldg
Chattanooga, TN 37405
Rate Class: COMMERCIAL

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		299.63
Sales Tax		4.49
Total New Charges	**$**	**304.12**
Total Balance Due	**$**	**304.12**
Payment Due Date		**Dec 16, 2011**

Important Messages

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If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 44-0677.000

Total Due By December 16, 2011	**$**	**304.12**
After Due Date Pay	**$**	**317.12**

8864 0.6290 MB 0.390 28 57 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

1004406770000000317120003041250

Customer S AW900303978 452200043028888

www.epb.net **Electric Power Acct:** 44-0677.000 8864

Statement of Usage

Meter Number		286265
New KWH Meter Reading - Actual	11/28/2011	77183
Previous KWH Meter Reading - Actual	10/27/2011	74510
Total KWH Used This Period		2673
Meter Number		286265
New KW Meter Reading - Actual	11/28/2011	6.855
Previous KW Meter Reading - Actual	10/27/2011	0.000
Total KW Used This Period		6.855

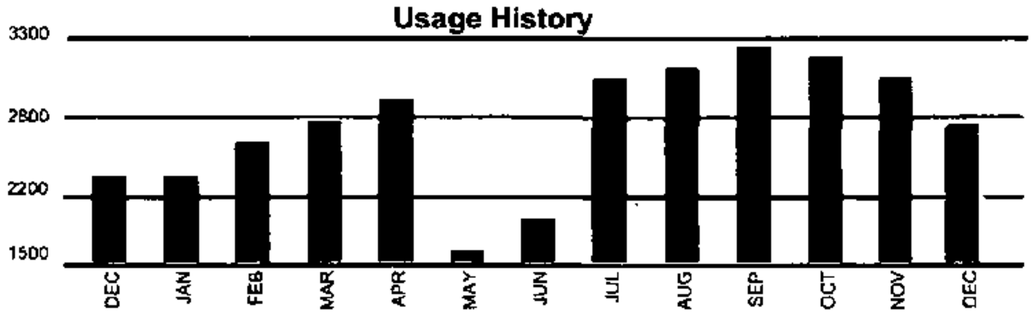
Statement of Account History

Previous Balance	$	336.03
Payment Received 11/14/11		336.03CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	2673 kWh @ $0.08256		220.69
Demand Charge	6.855 kW @ No Charge		0.00
Fuel Cost Adjustment			69.04
Sales Tax			4.49
Total Current Charges		$	304.12
	Total Due	**$**	304.12

Usage History



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	2673	$ 299.63	$ 9.36
Last Month	31	3021	$ 331.06	$ 10.67
Last Year	32	2232	$ 232.99	$ 7.28

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Billing Date: December 06, 2011 Page 1 of 2
Electric Power Acct: 44-1864.000 6748
Customer Name: Tennessee American Water Co
Service Address: 1061 Pineville Rd
Other Wtrpumps
Chattanooga, TN 37405
Rate Class: COMMERCIAL

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		9.90
Sales Tax		0.15
Total New Charges	**$**	**10.05**
Total Balance Due	**$**	**10.05**
Payment Due Date		**Dec 21, 2011**

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REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 44-1864.000

Total Due By December 21, 2011	**$**	**10.05**
After Due Date Pay	**$**	**10.55**

6748 0.6290 MB 0.390 23 45 2
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10044186400010000105500001005 3 0

Statement of Usage

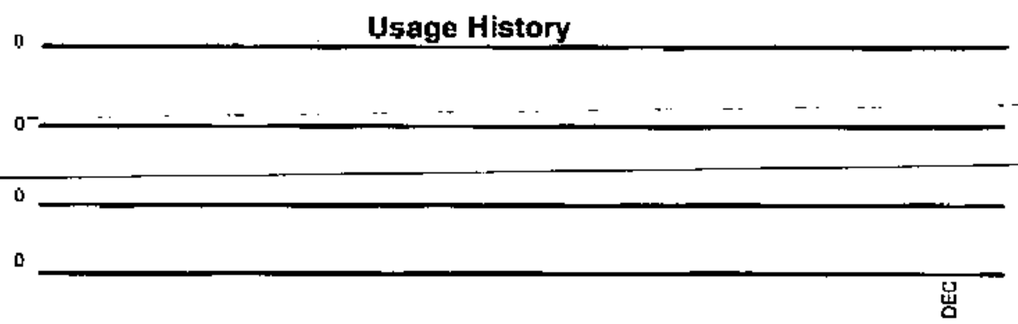
Meter Number		256933
New KWH Meter Reading - Actual	11/28/2011	0
Previous KWH Meter Reading - Actual	11/10/2011	0
Difference		0
Multiplier		200
Total KWH Used This Period		0
Meter Number		256933
New KW Meter Reading - Actual	11/28/2011	0.002
Previous KW Meter Reading - Actual	11/10/2011	0.000
Difference		0.002
Multiplier		200
Total KW Used This Period		0.400

Statement of Account History

Previous Balance	$	0.00
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Demand Charge	.400 kW @ No Charge		0.00
Sales Tax			0.15
Total Current Charges		$	10.05
	Total Due	$	10.05



CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900248873 452200042628888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 190-0468.000 9424
Customer Name: Tennessee American Water Co
Service Address: 811 Windy Hill Dr
Other 2
Chattanooga, TN 37421
Rate Class: COMMERCIAL

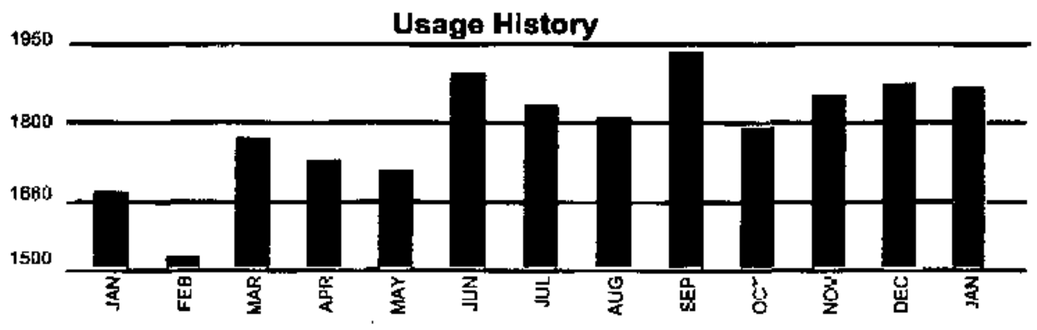
Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
168680	KWH	12/13/10	01/12/11	82734	84605	1871	1	1871

Current Charges			
Customer Charge		$	9.90
Usage Charge	1871 kWh @ $0.09499	$	177.72
Fuel Cost Adjustment		$	10.68
Sales Tax		$	2.97
Total Current Charges		$	201.27

Previous Account History		
Previous Balance	$	200.36
Payment Received 12/28/10	$	200.36 CR
Balance Forward	$	0.00

Please Pay By February 02, 2011

Total Due	$	**201.27**



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	1871	$ 198.30	$ 6.61
Last Month	31	1876	$ 197.40	$ 6.36
Last Year	30	1646	$ 152.54	$ 5.08

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 190-0468.000

Total Due By February 02, 2011	$	**201.27**
After Due Date Pay	$	**211.19**

Amount Enclosed $ _____

9424 0.6290 MB 0.382 32 48 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

REC'D
JAN 21 2011
SNET

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10190046800050002111900020127 5 0

AW900248873 452200042628888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900253516 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 190-0468.000 9449
Customer Name: Tennessee American Water Co
Service Address: 811 Windy Hill Dr
Other 2
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
168680	KWH	01/12/11	02/11/11	84605	86327	1722	1	1722

Current Charges			
Customer Charge		$	9.90
Usage Charge	1722 kWh @ $0.09499	$	163.58
Fuel Cost Adjustment		$	7.82
Sales Tax		$	2.72
Total Current Charges		$	184.02

Previous Account History		
Previous Balance	$	201.27
Payment Received 02/02/11	$	201.27 CR
Balance Forward	$	0.00

Please Pay By March 02, 2011

Total Due	$	184.02

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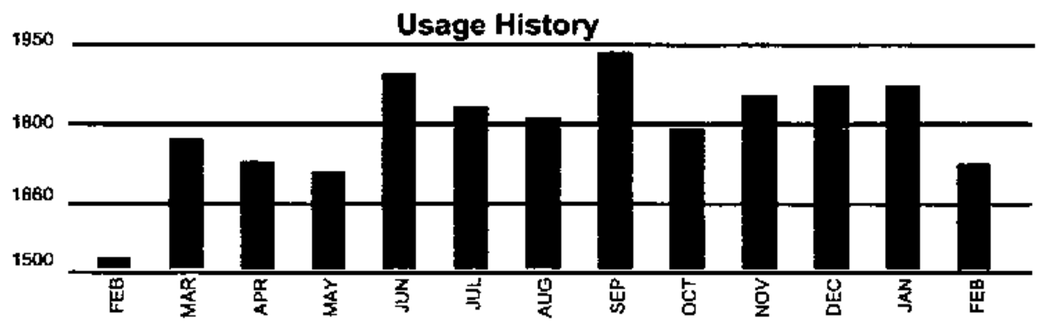

Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	1722	$ 181.30	$ 6.04
Last Month	30	1871	$ 198.30	$ 6.61
Last Year	29	1514	$ 140.13	$ 4.83

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 190-0468.000

Total Due By March 02, 2011	**$**	**184.02**
After Due Date Pay	**$**	**193.09**

Amount Enclosed $ _____

9449 0.6290 MB 0.382 32 50 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

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AW900253516 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900258686 452200043028888

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 190-0468.000 9360
Customer Name: Tennessee American Water Co
Service Address: 811 Windy Hill Dr
Other 2
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous	Readings Present	Difference	Meter Multiplier	Total Usage
168680	KWH	02/11/11	03/14/11	86327	88198	1871	1	1871

Current Charges			
Customer Charge		$	9.90
Usage Charge	1871 kWh @ $0.09499	$	177.72
Fuel Cost Adjustment		$	11.96
Sales Tax		$	2.99
Total Current Charges		$	202.57

Previous Account History		
Previous Balance	$	184.02
Payment Received 02/23/11	$	184.02CR
Balance Forward	$	0.00

Please Pay By March 31, 2011

Total Due	$	202.57

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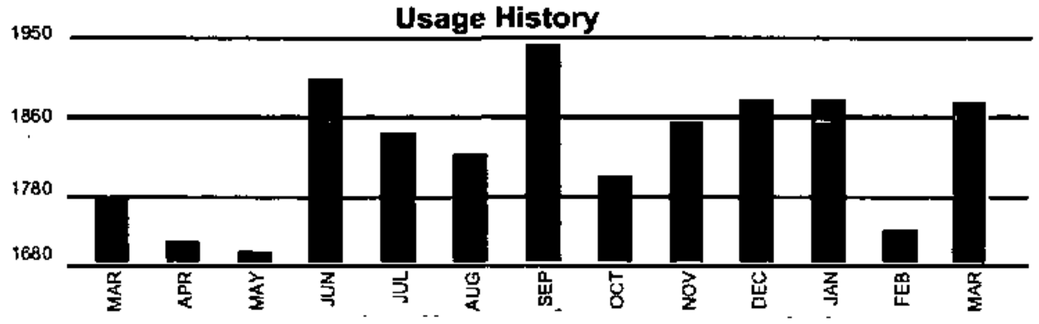
REC'D

Usage History



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	31	1871	$ 199.58	$ 6.44
Last Month	30	1722	$ 181.30	$ 6.04
Last Year	32	1763	$ 167.23	$ 5.22

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

9360 0.6290 MB 0.382 32 47 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Account Number: 190-0468.000

Total Due By March 31, 2011	$	202.57
After Due Date Pay	$	212.55

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10190046800050002125500020257 2 0

AW900258686 452200043028888

PAYMENT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

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Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

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- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

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Power Share

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Ways to Pay

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2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900263845 452200043028888

epb Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 190-0468.000 9362
Customer Name: Tennessee American Water Co
Service Address: 811 Windy Hill Dr
Other 2
Chattanooga, TN 37421
Rate Class: COMMERCIAL

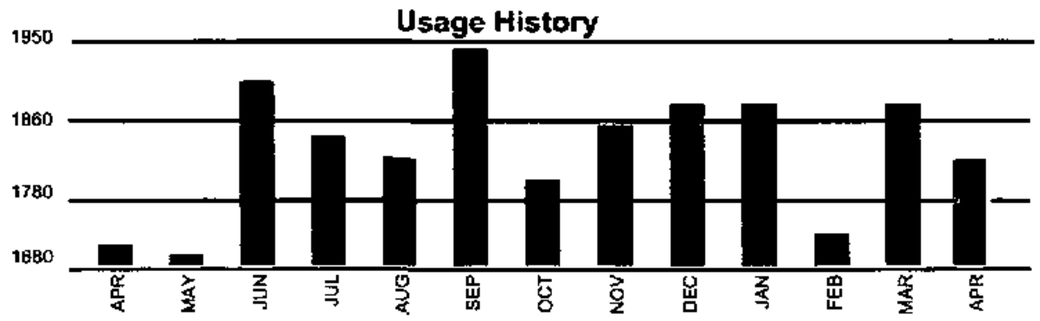
Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
168680	KWH	03/14/11	04/13/11	88198	90009	1811	1	1811

Current Charges			
Customer Charge		$	9.90
Usage Charge	1811 kWh @ $0.0757	$	137.09
Fuel Cost Adjustment		$	44.84
Sales Tax		$	2.88
Total Current Charges		$	194.71

Previous Account History		
Previous Balance	$	202.57
Payment Received 03/28/11	$	202.57 CR
Balance Forward	$	0.00

Please Pay By April 30, 2011

Total Due	$	194.71



Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	1811	$ 191.83	$ 6.39
Last Month	31	1871	$ 199.58	$ 6.43
Last Year	30	1712	$ 169.08	$ 5.63

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

epb Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 190-0468.000

Total Due By April 30, 2011	$	194.71
After Due Date Pay	$	204.30

9362 0.6290 MB 0.382 32 48 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

SNET
APR 18 2011
REC'D

Amount Enclosed $ _____

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10190046800050002043000019471 2 0

AW900263845 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 8:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900269715 45220004302888 8

Electric Power
Customer Service 423-648-1372
www.epb.net

Account Number: 190-0468.000 9512
Customer Name: Tennessee American Water Co
Service Address: 811 Windy Hill Dr
Other 2
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Meter Number	Type	Service From	Service To	Readings Previous Actual	Readings Present Actual	Difference	Meter Multiplier	Total Usage
168680	KWH	04/13/11	05/13/11	90009	91898	1889	1	1889

Current Charges			
Customer Charge		$	9.90
Usage Charge	1889 kWh @ $0.0757	$	142.99
Fuel Cost Adjustment		$	46.19
Sales Tax		$	2.99
Total Current Charges		$	202.07

Previous Account History		
Previous Balance	$	194.71
Payment Received 04/27/11	$	194.71 CR
Balance Forward	$	0.00

Please Pay By June 01, 2011

Total Due	**$**	**202.07**

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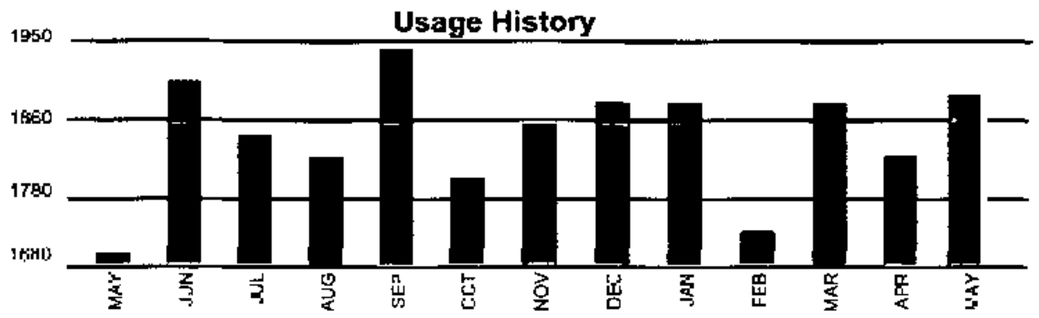


Detailed Usage	Days	kWh	Cost	Cost/Day
This Month	30	1889	$ 199.08	$ 6.64
Last Month	30	1811	$ 191.83	$ 6.39
Last Year	29	1696	$ 168.70	$ 5.81

Please return with your payment to EPB or for other convenient payment options, see "Ways to Pay" on the reverse of this bill.

Electric Power

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Account Number: 190-0468.000

Total Due By June 01, 2011	**$**	**202.07**
After Due Date Pay	**$**	**212.02**

Amount Enclosed $ _____

9512 0.6290 MB 0.390 32 48 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Set your water heater to 120 degrees to save energy while providing plenty of hot water. For more energy saving tips, visit epb.net

10190046800050002120200020207 9 0

AW900269715 452200043028888

IMPORTANT CUSTOMER INFORMATION

How to contact us in an emergency

The best way to report power interruptions or ask for emergency services call: 423-648-1372 (24 hours a day, 7 days a week).

You may also report an outage online at www.epb.net.

Visit EPB's website www.epb.net. It's quick. It's easy. It's available 24/7.

- Learn about cost-saving services
- Conduct a free online energy audit
- Review billing and payment options
- Report an outage or street light problem
- Learn energy saving tips
- Start, stop, or transfer service
- Find the payment location nearest you
- Learn about electric heat pumps

Customer Billing Options

We have several billing options to help you manage your electric power account, such as Budget Billing, Third Party Notification, and others. For an explanation of these and other programs, please call us at 648-1372.

Power Share

You can help needy families in Greater Chattanooga with year-round utility assistance through EPB's Power Share program. Add exactly $1 to your amount due or use your payment stub to select a monthly pledge amount.

Ways to Pay

1. By Mail - use the return envelope included with your monthly statement to make your payment.

2. In Person - stop at any of the EPB walk-in branch locations and pay one of our cashiers. You may also use the drive-thru at our Brainerd Village office.

3. Night Drops - place your payment (check or money order only) in one of our night drops, conveniently located at our Hixson office, Brainerd Village office, and at both entrances of our Downtown office. Payments put in the night drops after 2:30 pm at the Downtown office or after 5:30 am at the other two walk-in locations will not be posted until the following work day.

4. Convenient Pay Stations - you can pay your bill at EPB pay stations located throughout the Greater Chattanooga area. For a complete list, call 423-648-1372 or visit www.epb.net. You can also pay your bill at any First Tennessee Bank location (net payments only).

5. EZ Pay Bank Draft Program - you can have your bill automatically deducted from your checking account each month via electronic bank draft. No stamps, no worries, no forgetting to pay.

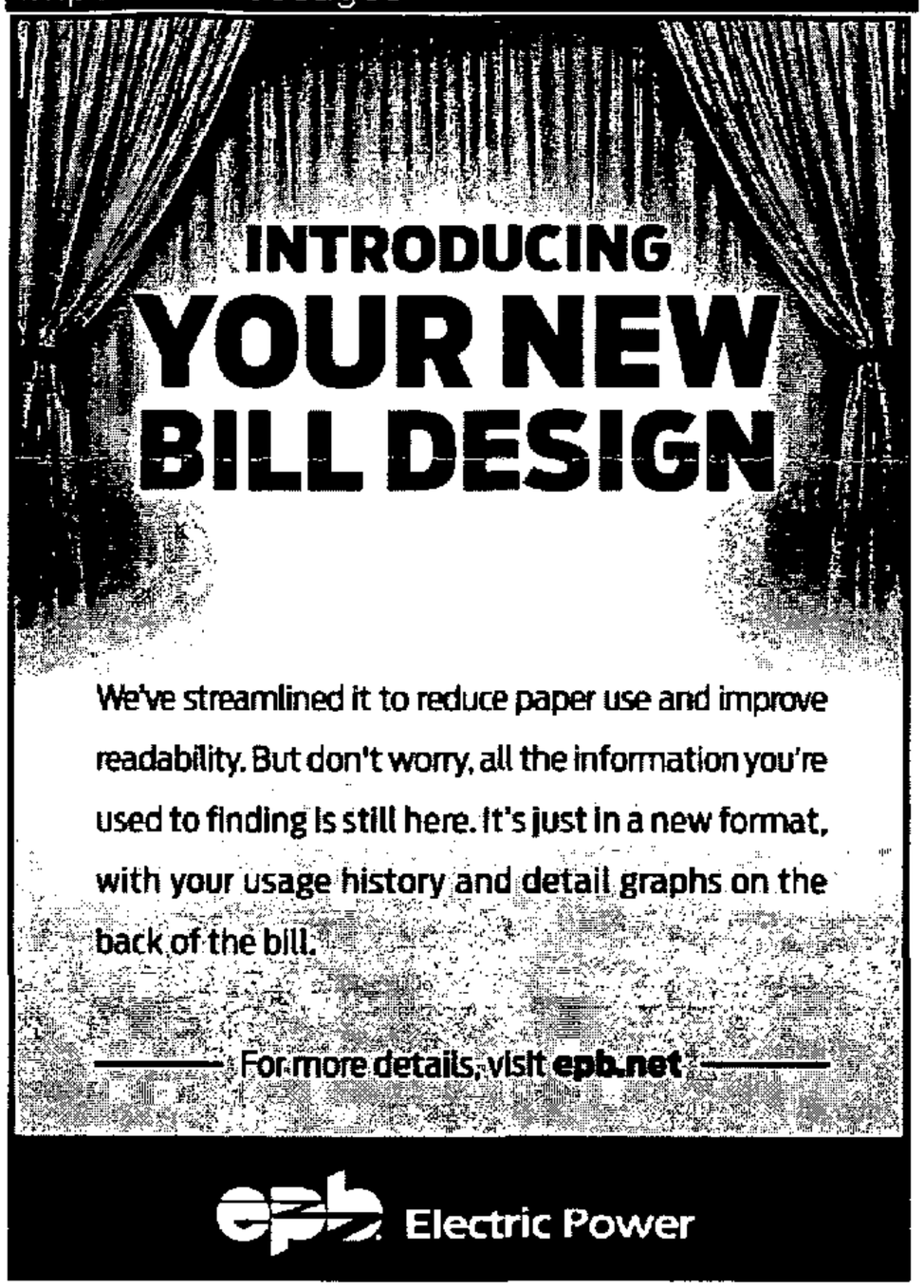
6. Online/Telephone - pay with your VISA, MasterCard, debit card, or checking account through SpeedPay.

AW900274947 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 190-0468.000 9374
Customer Name: Tennessee American Water Co
Service Address: 811 Windy Hill Dr
Other 2
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Important Messages



Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		216.21
Sales Tax		3.24
Total New Charges	**$**	**219.45**
Total Balance Due	**$**	**219.45**
Payment Due Date		Jul 01, 2011

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JUN 21 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182253
Chattanooga, TN 37422-7253

Electric Power Acct: 190-0468.000

Total Due By July 01, 2011	**$**	**219.45**
After Due Date Pay	**$**	**230.26**

9374 0.6290 MB 0.390 32 46 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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Customer S AW900274947 452200043028888

www.epb.net **Electric Power Acct:** 190-0468.000 9374

Statement of Usage

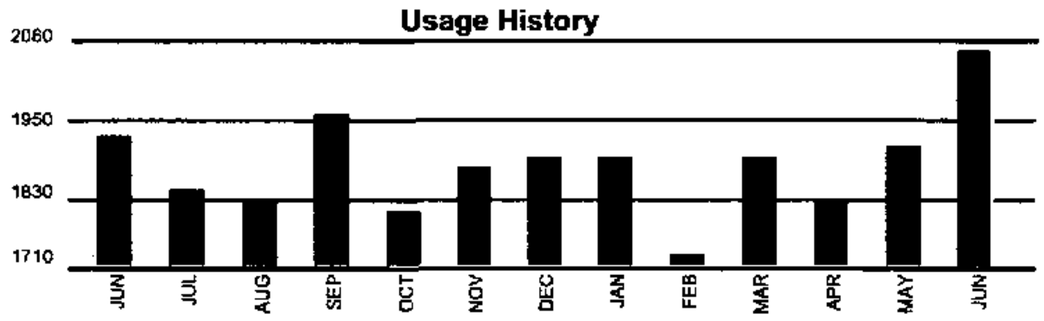
Meter Number		168680
New KWH Meter Reading - Actual	06/14/2011	93954
Previous KWH Meter Reading - Actual	05/13/2011	91898
Total KWH Used This Period		2056

Statement of Account History

Previous Balance	$	202.07
Payment Received 05/27/11		202.07 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	2056 kWh @ $0.0757		155.63
Fuel Cost Adjustment			50.68
Sales Tax			3.24
Total Current Charges		$	219.45
Total Due		$	219.45



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	32	2056	$ 216.21	$ 6.76
Last Month	30	1889	$ 199.08	$ 6.63
Last Year	32	1902	$ 194.49	$ 6.07

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900280280 45220004302888 8

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 190-0468.000 9358
Customer Name: Tennessee American Water Co
Service Address: 811 Windy Hill Dr
Other 2
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Important Messages

Stay cool this summer

During hot summer days, it can take more electricity to keep the inside of your house cool. But little changes can make a big difference.

- Supplement your central air conditioning with portable fans or ceiling fans. With them, you can keep your thermostat a little warmer and still feel cool.
- Close all windows, doors and chimney dampers when using your air conditioning.
- Replace dirty air conditioning filters each month—clean filters can reduce cooling costs up to 10 percent.
- Use a microwave or outdoor grill to keep your kitchen cooler.

For energy savings tips, visit epb.net
423-648-1EPB (1372)

epb Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		215.42
Sales Tax		3.23
Total New Charges	**$**	**218.65**
Total Balance Due	**$**	**218.65**
Payment Due Date		Aug 02, 2011

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 190-0468.000

Total Due By August 02, 2011	**$ 218.65**
After Due Date Pay	**$ 229.42**

9358 0.6290 MB 0.390 32 49 4
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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10190046800050002942000218653 0

Customer S AW900280280 452200043028888

www.epb.net **Electric Power Acct:** 190-0468.000 9358

Statement of Usage

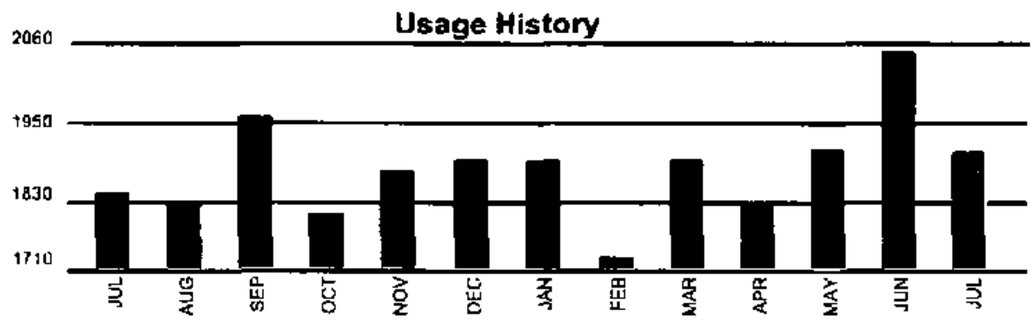
Meter Number		168680
New KWH Meter Reading - Actual	07/13/2011	95844
Previous KWH Meter Reading - Actual	06/14/2011	93954
Total KWH Used This Period		1890

Statement of Account History

Previous Balance	$	219.45
Payment Received 06/29/11		219.45CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1890 kWh @ $0.08072		152.56
Fuel Cost Adjustment			52.96
Sales Tax			3.23
Total Current Charges		$	216.65
Total Due		$	218.65



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	29	1890	$ 215.42	$ 7.43
Last Month	32	2056	$ 216.21	$ 6.75
Last Year	30	1830	$ 191.42	$ 6.38

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900286228 45220004302888 8

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 190-0468.000 9461
Customer Name: Tennessee American Water Co
Service Address: 811 Windy Hill Dr
Other 2
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Important Messages

Help struggling local families get the basic utilities they need

No one should have to go without essentials like power or water. But in these tough times, many Chattanooga families are struggling just to afford the basics. You can help by donating to **Power Share.**

Simply add $1 to your EPB bill, or make a one-time donation or monthly pledge online at epb.net.

Your contribution will go directly to United Way 211, an outreach program that qualifies and distributes 100% of donated funds to those who need it most.

For more information, visit **epb.net/about** and click **Power Share.**

Electric Power

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		229.66
Sales Tax		3.44
Total New Charges	**$**	**233.10**
Total Balance Due	**$**	**233.10**
Payment Due Date		**Sep 01, 2011**

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If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 190-0468.000

Total Due By September 01, 2011	**$**	**233.10**
After Due Date Pay	**$**	**244.58**

9461 0.6290 MB 0.390 33 44 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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Customer Se AW900286228 4522000 43028888

www.epb.net 9461

Statement of Usage

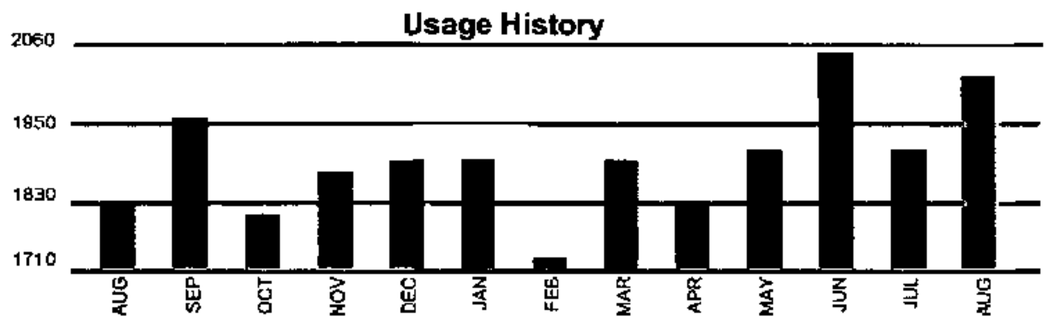
Meter Number		168680
New KWH Meter Reading - Actual	08/13/2011	97855
Previous KWH Meter Reading - Actual	07/13/2011	95844
Total KWH Used This Period		2011

Statement of Account History

Previous Balance	$	218.65
Payment Received 07/28/11		218.65CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	2011 kWh @ $0.08072		162.33
Fuel Cost Adjustment			57.43
Sales Tax			3.44
Total Current Charges		$	233.10
Total Due		$	233.10



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	2011	$ 229.66	$ 7.41
Last Month	29	1890	$ 215.42	$ 7.42
Last Year	30	1806	$ 191.01	$ 6.36

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900290500 452200043028888

epb

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 190-0468.000 9279
Customer Name: Tennessee American Water Co
Service Address: 811 Windy Hill Dr
Other 2
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Important Messages

Save time. Pay online.

It's easy and hassle-free—just go to **epb.net**, click on **Pay Your Bill** to login.

- **Request a payment extension**
- **Pay your bill**
- **Set up automatic payments**

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		219.37
Sales Tax		3.29
Total New Charges	**$**	**222.66**
Total Balance Due	**$**	**222.66**
Payment Due Date		**Sep 30, 2011**

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

epb

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 190-0468.000

Total Due By September 30, 2011	**$**	**222.66**
After Due Date Pay	**$**	**233.63**

9279 0.6290 MB 0.390 32 47 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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SEP 19 2011
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10190046800050002336300022661 0

Customer S AW900290500 452200043028888

www.epb.net **Electric Power Acct:** 190-0468.000 9279

Statement of Usage

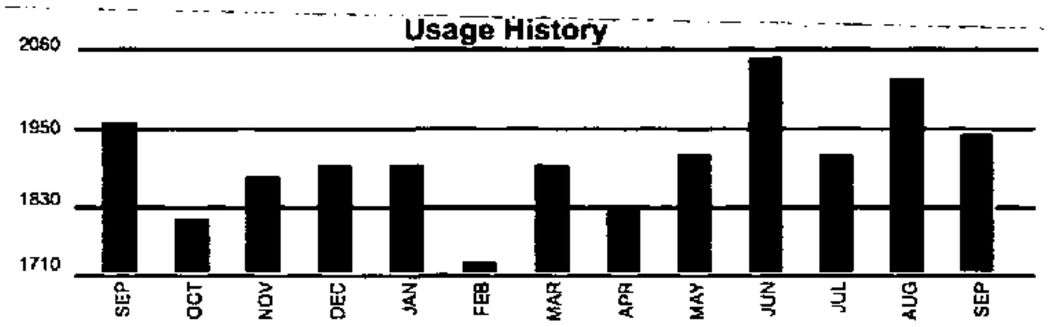
Meter Number		168680
New KWH Meter Reading - Actual	09/12/2011	99786
Previous KWH Meter Reading - Actual	08/13/2011	97855
Total KWH Used This Period		1931

Statement of Account History

Previous Balance	$	233.10
Payment Received 08/30/11		233.10CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1931 kWh @ $0.08072		155.87
Fuel Cost Adjustment			53.60
Sales Tax			3.29
Total Current Charges		$	222.66
Total Due		$	222.66



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	1931	$ 219.37	$ 7.31
Last Month	31	2011	$ 229.66	$ 7.40
Last Year	32	1947	$ 208.23	$ 6.50

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

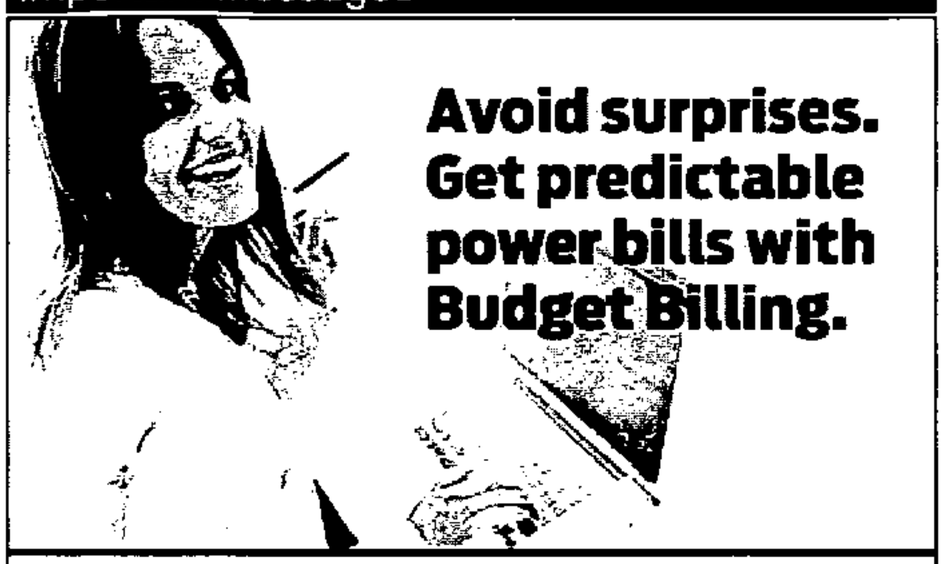
☐ Simply check this box to sign up for EBill.

AW900295717 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 190-0468.000 9265
Customer Name: Tennessee American Water Co
Service Address: 811 Windy Hill Dr
Other 2
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Important Messages



Avoid surprises. Get predictable power bills with Budget Billing.

- **Easier than ever to plan your monthly expenses**
- **Pay a consistent amount every month**
- **Based on your previous year's power consumption***
- **If you've overpaid we apply a credit to the bill**

* Factoring in weather conditions and rate changes

epb Electric Power

For your Internet, television, and telephone needs.

epb Fiber Optics

Learn more at **epbFi.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		217.96
Sales Tax		3.27
Total New Charges	**$**	**221.23**
Total Balance Due	**$**	**221.23**
Payment Due Date		Oct 29, 2011

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OCT 17 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 190-0468.000

Total Due By October 29, 2011	**$**	**221.23**
After Due Date Pay	**$**	**232.13**

9265 0.6290 MB 0.390 32 43 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

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Customer S AW900295717 452200043028888

www.epb.net **Electric Power Acct:** 190-0468.000 9265

Statement of Usage

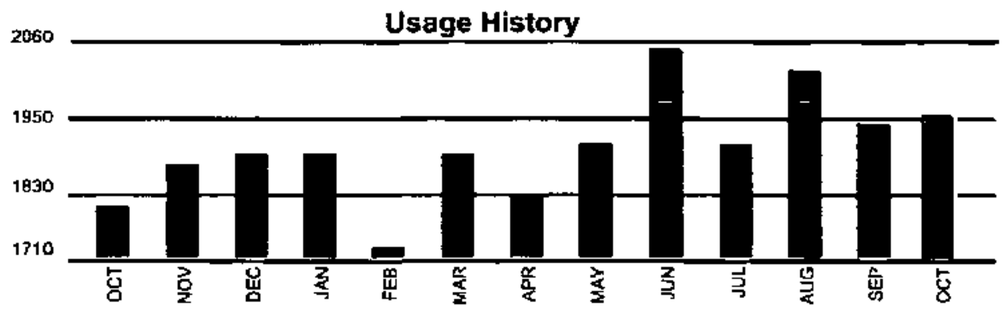
Meter Number		168680
New KWH Meter Reading - Actual	10/12/2011	1733
Previous KWH Meter Reading - Actual	09/12/2011	99786
Total KWH Used This Period		1947

Statement of Account History

Previous Balance	$	222.66
Payment Received 09/27/11		222.66 CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1947 kWh @ $0.08256		160.75
Fuel Cost Adjustment			47.31
Sales Tax			3.27
Total Current Charges		$	221.23
Total Due		$	221.23



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	1947	$ 217.96	$ 7.27
Last Month	30	1931	$ 219.37	$ 7.31
Last Year	29	1787	$ 200.63	$ 6.91

CONTACT INFORMATION CHANGE:

New Address: _____ _____

City: _____ State: _____ Zip: _ ____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

AW900301429 452200043028888

Customer Service 423-648-1EPB(1372)
www.epb.net

Electric Power Acct: 190-0468.000 9365
Customer Name: Tennessee American Water Co
Service Address: 811 Windy Hill Dr
Other 2
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Important Messages

Stay warm this winter with energy-saving tips from EPB

- Open curtains during the day to let warmth in, and close them at night for insulation from the cold.
- Make sure your fireplace flue is closed when not in use to keep warm air from escaping.
- Install weather-stripping around doors and caulk around windows to keep cold drafts out.
- Use a programmable thermostat to avoid running the heat more than necessary.
- Keep air vents clean and remove any objects that might obstruct registers and returns.
- Use exhaust fans sparingly—just one fan can suck the warmth from your home in less than an hour.
- Schedule a free online home energy audit at epb.net!

Electric Power

For your internet, television, and telephone needs.

Fiber Optics

Learn more at **epbFI.com** or 648-1372

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		216.67
Sales Tax		3.25
Total New Charges	**$**	**219.92**
Total Balance Due	**$**	**219.92**
Payment Due Date		**Nov 30, 2011**

SNET
NOV 18 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 190-0468.000

Total Due By November 30, 2011	**$**	**219.92**
After Due Date Pay	**$**	**230.75**

9365 0.6290 MB 0.390 32 51 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10190046800050002307500021992 3 0

Customer S AW900301429 452200043028888

www.epb.net 9365

Statement of Usage

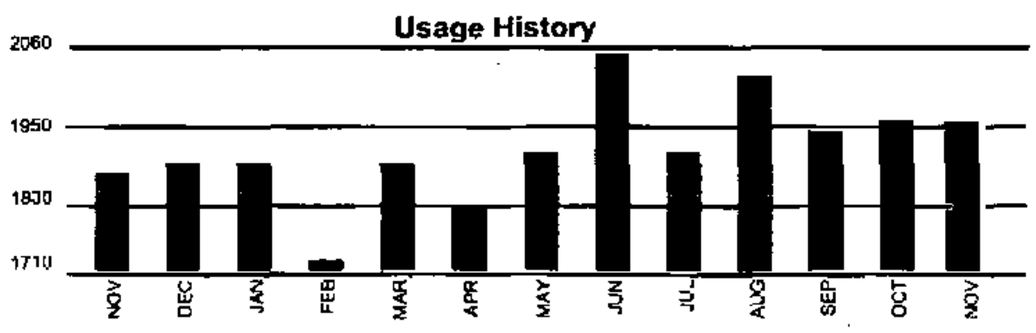
Meter Number		168680
New KWH Meter Reading - Actual	11/11/2011	3678
Previous KWH Meter Reading - Actual	10/12/2011	1733
Total KWH Used This Period		1945

Statement of Account History

Previous Balance	$	221.23
Payment Received 10/26/11		221.23CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1945 kWh @ $0.08256		160.58
Fuel Cost Adjustment			46.19
Sales Tax			3.25
Total Current Charges		$	219.92
	Total Due	$	219.92



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	30	1945	$ 216.67	$ 7.22
Last Month	30	1947	$ 217.96	$ 7.26
Last Year	30	1854	$ 200.21	$ 6.67

CONTACT INFORMATION CHANGE:

New Address: _____ _____

City: _____ State: _____ Zip: _____

New Email Address: _____ _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

Customer Service 423-648-1EPB(1372)
www.epb.net

Billing Date: December 14, 2011 Page 1 of 2
Electric Power Acct: 190-0468.000 9384
Customer Name: Tennessee American Water Co
Service Address: 811 Windy Hill Dr
Other 2
Chattanooga, TN 37421
Rate Class: COMMERCIAL

Important Messages

Summary of Account History

Balance Forward	**$**	**0.00**

Summary of New Charges

Electric Power		226.57
Sales Tax		3.40
Total New Charges	**$**	**229.97**
Total Balance Due	**$**	**229.97**
Payment Due Date		Dec 29, 2011

SNET
DEC 19 2011
REC'D

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.net**

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.net** to use your electronic check with no convenience fee.

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

Electric Power Acct: 190-0468.000

Total Due By December 29, 2011	**$ 229.97**
After Due Date Pay	**$ 241.30**

9384 0.6290 MB 0.390 33 48 3
#BWNLYVB **********AUTO**MIXED AADC 373

Tennessee American Water Co
P.O.Box 30076
College Station, TX 77842-3076

Amount Enclosed $ _____

☐ **Check here and fill out the back of this stub if your mailing or email address has changed or you wish to sign up for EPB's EZPay or EBill Program.**

10190046800050002413000022997 3 0

Customer Service 423-648-1EPB(1372)
www.epb.net

Billing Date: December 14, 2011
Electric Power Acct: 190-0468.000

9384

Statement of Usage

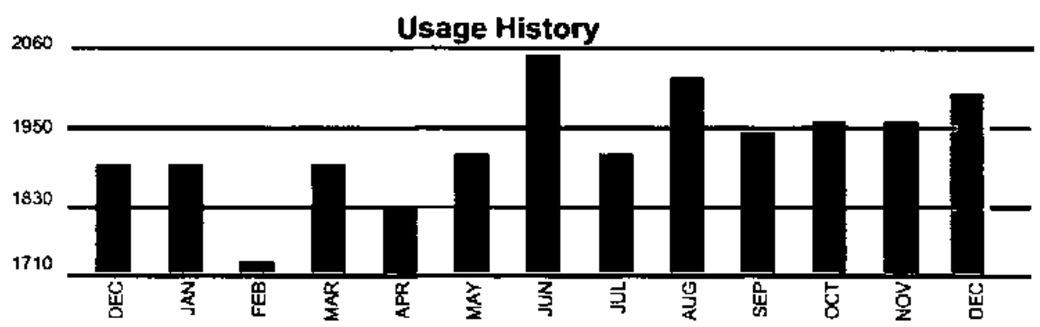
Meter Number		168680
New KWH Meter Reading - Actual	12/12/2011	5677
Previous KWH Meter Reading - Actual	11/11/2011	3678
Total KWH Used This Period		1999

Statement of Account History

Previous Balance	$	219.92
Payment Received 11/28/11		219.92CR
Balance Forward	$	0.00

Statement of New Charges

Customer Charge		$	9.90
Usage Charge	1999 kWh @ $0.08256		165.04
Fuel Cost Adjustment			51.63
Sales Tax			3.40
Total Current Charges		$	229.97
Total Due		$	229.97



Detailed Usage

	Days	kWh	Cost	Cost/Day
This Month	31	1999	$ 226.57	$ 7.31
Last Month	30	1945	$ 216.67	$ 7.22
Last Year	31	1876	$ 197.40	$ 6.36

CONTACT INFORMATION CHANGE:

New Address: _____

City: _____ State: _____ Zip: _____

New Email Address: _____

Contact Phone Number: _____

YES! PLEASE SIGN ME UP FOR EZ PAY AND/OR EBILL: _____

☐ Simply check this box to authorize EPB to deduct payment for your EPB bill from the checking account used to pay this current bill. We'll use your enclosed check to reference your bank account information, and future payments will be deducted from your checking account on the due date of your bill.

☐ Simply check this box to sign up for EBill.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Lew Keathley

Question:

40. Provide copies of the chemical invoices for January 2011 through December 2011, by month.

Response:

Please see attached chemical invoices for 2011 sorted by vendor.

Chemical costs are posted to the general ledger based on usage, as the chemical is taken out of inventory, as a result, the invoice amounts do not tie directly to the general ledger amounts.

315 5TH STREET • P.O.BOX 599
PERU, ILLINOIS 61354-0599
PH: 815-223-1500 • FAX: 815-224-6697

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Carus Corporation
15111 Collections Center Dr.
Chicago, Illinois 60693
FEIN 36-0877400

INVOICE
SLS 10008689

18524611

Bill-To Address
TENNESSEE AMERICAN WATER
ACCOUNTS PAYABLE
PO BOX 5608
CHERRY HILL, NJ 08034

Delivery Address
TENNESSEE AMERICAN WATER CO
FILTER PLANT
1003 RIVERSIDE DRIVE
CHATTANOOGA, TN 37406

14,962.92

DN# 10324546

Customer: 006074 Invoice SLS /10008689 Date: 02-04-2011

Quantity	Unit	Item	Cnt	Price	Unit	Tax	Discount	Amount
45480.0000	LB	2410-445	BLK	0.3290	LB	N		14962.92

Sales Order : 9335
Order Date : 01-18-2011
Reference A : STAN MOORHOUSE
Customer PO : 15149437
PRO # :
Carrier : COL
Payment Terms : NET 30 DAYS
Delivery Terms: FOB DESTINATION

CARUS 3390 BULK
Lot : 6076-T Qty : 45480.0000 LB

TAX SUMMARY

Taxable Amount	Rate	Tax Amount (USD)	Tax Amount (USD)
0.00	0.0 %	0.00	0.00

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FEB 7 2011
SSC-MAILROOM

Our Tax #: Your TxID:

Goods	Total USD
14962.92	14962.92

Please contact Carus Corporation Customer Service Department - 800-435-6856 - with any questions or problems. Thank you.

Please state with your payment : SLS/10008689

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Chicago, Illinois 60693
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~~INVOICE~~
SLS 10010315

Bill-To Address
TENNESSEE AMERICAN WATER
ACCOUNTS PAYABLE
PO BOX 5608
CHERRY HILL, NJ 08034

Delivery Address
TENNESSEE AMERICAN WATER CO
FILTER PLANT
1003 RIVERSIDE DRIVE
CHATTANOOGA, TN 37406

Customer: 006074 Invoice SLS /10010315 Date: 04-29-2011

Quantity	Unit	Item	Cnt	Price	Unit	Tax	Discount	Amount
42960.0000	LB	2410-445 CARUS 3390 BULK	BLK	0.3290	LB	N		14133.84

Sales Order : 10893
Order Date : 04-04-2011
Reference A : ~~STAN~~
Customer PO : 15149437

PRO # :
Carrier : COL
Payment Terms : NET 30 DAYS
Delivery Terms: FOB DESTINATION

10331866

Lot : 6219-T Qty : 42960.0000 LB

TAX SUMMARY			
Taxable Amount	Rate	Tax Amount (USD)	Tax Amount (USD)
0.00	0.0 %	0.00	0.00

Our Tax #: Your TxID:

Goods	Total USD
14133.84	14133.84

Please contact Carus Corporation Customer Service Department - 800-435-6856 - with any questions or problems. Thank you.

Please state with your payment : SLS/10010315

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~~INVOICE~~
SLS 10011215

Bill-To Address
TENNESSEE AMERICAN WATER
ACCOUNTS PAYABLE
PO BOX 5608
CHERRY HILL, NJ 08034

Delivery Address
TENNESSEE AMERICAN WATER CO
FILTER PLANT
1003 RIVERSIDE DRIVE
CHATTANOOGA, TN 37406

$ 14640.50
NSX

Customer: 006074 Invoice SLS /10011215 Date: 06-13-2011

Quantity	Unit	Item	Cnt	Price	Unit	Tax	Discount	Amount

Sales Order : 11665
Order Date : 05-10-2011
Reference A : ~~STAN~~
Customer PO : 15149437

PRO # :
Carrier : COL
Payment Terms : NET 30 DAYS
Delivery Terms: FOB DESTINATION

10336046

44500.0000	LB	2410-445	BLK	0.3290	LB	N	14640.50

CARUS 3390 BULK
Lot : 6295-T Qty : 44500.0000 LB

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JUN 17 2011
SSC-MAILROOM

TAX SUMMARY

Taxable Amount	Rate	Tax Amount (USD)	Tax Amount (USD)
0.00	0.0 %	0.00	0.00

Our Tax #: Your TxID:

Goods	~~Total USD~~
14640.50	14640.50

Please contact Carus Corporation Customer Service Department - 800-435-6856 - with any questions or problems. Thank you.

Please state with your payment : SLS/10011215

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PH: 815-223-1500 • FAX: 815-224-6697

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Chicago, Illinois 60693
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INVOICE
SLS 10013633

Bill-To Address
TENNESSEE AMERICAN WATER
ACCOUNTS PAYABLE
PO BOX 5608
CHERRY HILL, NJ 08034

1852461 1
NSX

Delivery Address
TENNESSEE AMERICAN WATER CO
FILTER PLANT
1003 RIVERSIDE DRIVE
CHATTANOOGA, TN 37406

Customer: 006074 Invoice SLS /10013633 Date: 09-26-2011

Quantity	Unit	Item	Cnt	Price Unit	Tax	Discount	Amount
45320.0000	LB	2410-445 CARUS 3390 BULK	BLK	0.3290 LB	N		14910.28

Sales Order : 14621
Order Date : 09-09-2011
Reference A : STAN
Customer PO : 15149437
PRO # :
Carrier : COL
Payment Terms : NET 30 DAYS
Delivery Terms: FOB DESTINATION

Lot : 6512-T Qty : 45320.0000 LB

10346839 OV

TAX SUMMARY			
Taxable Amount	Rate	Tax Amount (USD)	Tax Amount (USD)
0.00	0.0 %	0.00	0.00

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SEP 30 2011
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Our Tax #: Your TxID:

Goods	Total USD
14910.28	14910.28

Please contact Carus Corporation Customer Service Department - 800-435-6856 - with any questions or problems. Thank you.

Please state with your payment : SLS/10013633

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PH: 815-223-1500 • FAX: 815-224-6697

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18524611 bc
$ 14633.92

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Chicago, Illinois 60693
FEIN 36-0877400

INVOICE
SLS 10009423

Bill-To Address
TENNESSEE AMERICAN WATER
ACCOUNTS PAYABLE
PO BOX 5608
CHERRY HILL, NJ 08034

Delivery Address
TENNESSEE AMERICAN WATER CO
FILTER PLANT
1003 RIVERSIDE DRIVE
CHATTANOOGA, TN 37406

15149437 SLS10009423 3/15/11

Customer: 006074 Invoice SLS /10009423 Date: 03-15-2011

Quantity	Unit	Item	Cnt	Price	Unit	Tax	Discount	Amount
44480.0000	LB	2410-445	BLK	0.3290	LB	N		14633.92

Sales Order : 9860 ✓
Order Date : 02-14-2011
Reference A : STAN
Customer PO : 15149437

PRO # :
Carrier : COL
Payment Terms : NET 30 DAYS
Delivery Terms: FOB DESTINATION

OV# 10327854

CARUS 3390 BULK
Lot : 6139-T Qty : 44480.0000 LB

TAX SUMMARY			
Taxable Amount	Rate	Tax Amount (USD)	Tax Amount (USD)
0.00	0.0 %	0.00	0.00

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MAR 18 2011
SSC-MAILROOM

Our Tax #: Your TxID:

Goods	Total USD
14633.92	14633.92

Please contact Carus Corporation Customer Service Department - 800-435-6856 - with any questions or problems. Thank you.

Please state with your payment : SLS/10009423

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PH: 815-223-1500 • FAX: 815-224-6697

18524611 DC

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Chicago, Illinois 60693
FEIN 36-0877400

INVOICE
SLS 10011781

$ 14877.38
WSY

Bill-To Address
TENNESSEE AMERICAN WATER
ACCOUNTS PAYABLE
PO BOX 5608
CHERRY HILL, NJ 08034

Delivery Address
TENNESSEE AMERICAN WATER CO
FILTER PLANT
1003 RIVERSIDE DRIVE
CHATTANOOGA, TN 37406

7/8/11

15149437 SLS10011781

Customer: 006074 Invoice SLS /10011781 Date: 07-08-2011

Quantity	Unit	Item	Cnt	Price	Unit	Tax	Discount	Amount
45220.0000	LB	2410-445	BLK	0.3290	LB	N		14877.38

Sales Order : 12529 ✓
Order Date : 06-16-2011
Reference A : STAN
Customer PO : 15149437

PRO # :
Carrier : COL
Payment Terms : NET 30 DAYS
Delivery Terms: FOB DESTINATION

OVH 10338901

CARUS 3390 BULK
Lot : 6346-T Qty : 45220.0000 LB

TAX SUMMARY			
Taxable Amount	Rate	Tax Amount (USD)	Tax Amount (USD)
0.00	0.0 %	0.00	0.00

Our Tax #: Your TxID:

Goods	Total USD
14877.38	14877.38

Please contact Carus Corporation Customer Service Department - 800-435-6856 - with any questions or problems. Thank you.

Please state with your payment : SLS/10011781

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PH: 815-223-1500 • FAX: 815-224-6697

1852461 1
DC

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Carus Corporation
15111 Collections Center Dr.
Chicago, Illinois 60693
FEIN 36-0877400

~~INVOICE~~
SLS 10012499

$ 14120.68
NJX

Bill-To Address	Delivery Address
TENNESSEE AMERICAN WATER	TENNESSEE AMERICAN WATER CO
ACCOUNTS PAYABLE	FILTER PLANT
PO BOX 5608	1003 RIVERSIDE DRIVE
CHERRY HILL, NJ 08034	CHATTANOOGA, TN 37406

8/5/11

Customer: 006074 15149437 Invoice SLS /10012499 Date: 08-05-2011

Quantity	Unit	Item	Cnt	Price	Unit	Tax	Discount	Amount

Sales Order : 13312
Order Date : 07-19-2011
Reference A : STAN
Customer PO : 15149437

PRO # :
Carrier : COL
Payment Terms : NET 30 DAYS
Delivery Terms: FOB DESTINATION

42920.0000	LB	2410-445	BLK	0.3290	LB	N		14120.68

CARUS 3390 BULK
Lot : 6414-T Qty : 42920.0000 LB

OUT
1034603

TAX SUMMARY			
Taxable Amount	Rate	Tax Amount (USD)	Tax Amount (USD)
0.00	0.0 %	0.00	0.00

Received
AUG 11 2011
MAILROOM

Our Tax #: Your TxID:

Goods	Total USD
14120.68	14120.68

Please contact Carus Corporation Customer Service Department - 800-435-6856 - with any questions or problems. Thank you.

Please state with your payment : SLS/10012499

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PERU, ILLINOIS 61354-0599
PH: 815-223-1500 • FAX: 815-224-6697

CARUS®

185246 11 MP

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15111 Collections Center Dr.
Chicago, Illinois 60693
FEIN 36-0877400

INVOICE
SLS 10013006

Bill-To Address
TENNESSEE AMERICAN WATER
ACCOUNTS PAYABLE
PO BOX 5608
CHERRY HILL, NJ 08034

Delivery Address
TENNESSEE AMERICAN WATER CO
FILTER PLANT
1003 RIVERSIDE DRIVE
CHATTANOOGA, TN 37406

$ 14614.18

Customer: 006074 Invoice SLS /10013006 Date: 08-29-2011

Quantity	Unit	Item	Cnt	Price	Unit	Tax	Discount	Amount
44420.0000	LB	2410-445	BLK	0.3290	LB	N		14614.18

Sales Order : 13990
Order Date : 08-15-2011
Reference A : STAN
Customer PO : 15149437
PRO # :
Carrier : COL
Payment Terms : NET 30 DAYS
Delivery Terms: FOB DESTINATION

10344766

CARUS 3390 BULK
Lot : 6462-T Qty : 44420.0000 LB

TAX SUMMARY

Taxable Amount	Rate	Tax Amount (USD)	Tax Amount (USD)
0.00	0.0 %	0.00	0.00

Received
SEP X 2 2011
SSC-Mailroom

Our Tax #: Your TxID:

Goods
14614.18

Total USD
14614.18

Please contact Carus Corporation Customer Service Department - 800-435-6856 - with any questions or problems. Thank you.

Please state with your payment : SLS/10013006

RESPONSIBLE CARE®

315 5TH STREET • P.O.BOX 599
PERU, ILLINOIS 61354-0599
PH: 815-223-1500 • FAX: 815-224-6697

CARUS®

1852461 sc
NSX
NFR

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Carus Corporation
15111 Collections Center Dr.
Chicago, Illinois 60693
FEIN 36-0877400

INVOICE
SLS 10014280

Bill-To Address
TENNESSEE AMERICAN WATER
ACCOUNTS PAYABLE
PO BOX 5608
CHERRY HILL, NJ 08034

Delivery Address
TENNESSEE AMERICAN WATER CO
FILTER PLANT
1003 RIVERSIDE DRIVE
CHATTANOOGA, TN 37406

Customer: 006074 Invoice SLS /10014280 Date: 10-28-2011

Quantity	Unit	Item	Cnt	Price	Unit	Tax	Discount	Amount
		Sales Order : 15336 ✓		PRO # :				
		Order Date : 10-12-2011		Carrier : COL				
		Reference A : SUSAN HOLMES		Payment Terms : NET 30 DAYS				
		Customer PO : 15149437		Delivery Terms: FOB DESTINATION				
		OV#16350259						
40780.0000	LB	2410-445	BLK	0.3290	LB	N		13416.62
		CARUS 3390 BULK						
		Lot : 6573-T Qty : 40780.0000 LB						

RECEIVED
OCT 31 2011
SSC-MAILROOM

TAX SUMMARY

Taxable Amount	Rate	Tax Amount (USD)	Tax Amount (USD)
0.00	0.0 %	0.00	0.00

Our Tax #: Your TxID:

Goods	Total USD
13416.62	13416.62

Please contact Carus Corporation Customer Service Department - 800-435-6856 - with any questions or problems. Thank you.

Please state with your payment : SLS/10014280

RESPONSIBLE CARE®

315 5TH STREET • P.O.BOX 599
PERU, ILLINOIS 61354-0599
PH: 815-223-1500 • FAX: 815-224-6697

1852461 sc
NSX
NFR

REMIT TO:
Carus Corporation
15111 Collections Center Dr.
Chicago, Illinois 60693
FEIN 36-0877400

INVOICE
SLS 10014859

AMT
14,772.10

Bill-To Address
TENNESSEE AMERICAN WATER
ACCOUNTS PAYABLE
PO BOX 5608
CHERRY HILL, NJ 08034

Delivery Address
TENNESSEE AMERICAN WATER CO
FILTER PLANT
1003 RIVERSIDE DRIVE
CHATTANOOGA, TN 37406

Customer: 006074 Invoice SLS /10014859 Date: 11-29-2011

Quantity	Unit	Item	Cnt	Price	Unit	Tax	Discount	Amount
44900.0000	LB	2410-445	BLK	0.3290	LB	N		14772.10

Sales Order : 16022
Order Date : 11-14-2011
Reference A : STAN MOOREHOUSE
Customer PO : 15149437

PRO # :
Carrier : COL
Payment Terms : NET 30 DAYS
Delivery Terms: FOB DESTINATION

OV# 10352728

CARUS 3390 BULK
Lot : 6619-T Qty : 44900.0000 LB

TAX SUMMARY

Taxable Amount	Rate	Tax Amount (USD)	Tax Amount (USD)
0.00	0.0 %	0.00	0.00

RECEIVED
DEC 05 2011
SSC-MAILROOM

Our Tax #: Your TxID:

Goods 14772.10

Total USD 14772.10

Please contact Carus Corporation Customer Service Department - 800-435-6856 - with any questions or problems. Thank you.

Please state with your payment : SLS/10014859

RESPONSIBLE CARE®

INVOICE

Customer	10867
Invoice	515921
Invoice Date	9-Aug-2011
Order	122320
Customer P.O.	15149430/mmw
Terms	Net 30 Days
Shipping VIA	Prepaid

RECEIVED
AUG 15 2011
SSC-MAILROOM

Norit
leading in purification

Norit Americas Inc
3200 University Avenue
Marshall TX 75670-
US
Phone (903) 935-4748
Fax (903) 923-1007
Toll Free: (800) 641-9245
www.norit-americas.com

NK
26000472
AMT
26,035.20

Invoice To:
American Water Shared Svc's
C/O Accounts Payable
PO Box 5608
Attn: A26Clk01
Cherry Hill NJ 08034

Deliver To:
TN American Water, Chattanooga
1003 Riverside Dr
Chattanooga TN 37406-

Line	Part Code / Description	Quantity	Price	Uom	Value
1	HDBBK01 HYDRODARCO B POWDER BULK TRAILER	40,680.00	0.6400	LBS	26,035.20

Comments:
Customer Contact: James Moorhouse 423-463-1240, Email james.moorhouse@amwater.com

Please mention invoice number 515921 when remitting payment

Please Remit To:	**Wire Payments To:**
Norit Americas Inc.	JPMorgan Chase
P.O. Box 970378	101 E Austin St.
Dallas TX 75397-0378	Marshall TX 75670-
	Acct: 9180104868
	ABA/SWIFT: 111000614

Line Totals		$26,035.20
Discount		$0.00
Freight		$0.00
Miscellaneous		$0.00
Total Tax		$0.00
Total Invoice Value	*USD*	**$26,035.20**

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   I) Shipping terms other than delivery date will be as specified under Shipping Basis with title to the Product and risk of loss passing to Buyer at the point of delivery. Except for Prices quoted on a "Delivered" basis, Buyer agrees to pay all shipping costs. If Buyer elects to arrange shipping, title and risk of loss shall pass to Buyer upon loading at Seller's facility by Buyer's designated carrier.
   II) Notwithstanding any delivery or shipment date requested or specified by Buyer, Seller shall only be contractually bound to deliver Product on Delivery Date(s) specified in the Shipping Confirmation sent by Seller upon determination of Product availability.
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9. SELLER MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED. BUYER ASSUMES ALL RISK AND LIABILITY FOR ALL LOSS, DAMAGE OR INJURY TO PERSONS OR PROPERTY OCCURRING AFTER RISK OF LOSS PASSES TO BUYER. BUYER SHALL INDEMNIFY AND HOLD SELLER HARMLESS FROM AND AGAINST ALL CLAIMS OF THIRD PARTIES RESULTING FROM THE USE, DISPOSAL OR STORAGE OF MATERIAL DELIVERED HEREUNDER, AND FROM SELLER'S COST OF DEFENDING AGAINST SUCH CLAIMS.
10. Buyer's sole and exclusive remedy for breach of warranty is limited to the replacement by Seller of the non-conforming Product. No claim or recovery of any kind, whether as to Product delivered or for non-delivery of Product, whether arising in tort or contract, shall exceed the Price of the Product with respect to which such damages are claimed; and the failure to give notice of claim within thirty (30) days from date of delivery or the date fixed for delivery, as the case may be, shall constitute a waiver by BUYER of all claims in respect of Product. IN NO EVENT SHALL SELLER BE LIABLE FOR SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES.
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14. Neither party shall be liable for its failure to perform hereunder if its performance is made impracticable due to a force majeure event involving circumstances beyond the reasonable control of the non-performing party, including but not limited to acts of God, fires, floods, wars, sabotage, accidents, labor disputes or shortages, plant shutdown, equipment failure, voluntary or involuntary compliance with any law, order, rule or regulation of government agency or authority, or inability to obtain material (including power and fuel), equipment or transportation. The preceding sentence shall not abrogate Buyer's obligation to pay for deliveries received. The availability of product at a price cheaper than the Price for Product shall not constitute a force majeure event. During any period when Seller shall be unable to supply the total demands for a given Product provided for in this contract, whether caused by the circumstances specified above or otherwise, Seller may allocate any such available Product among all Buyers, including its own divisions and departments, on such basis as it may deem fair and practical.
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Rev. 07/27/2010

Norit Americas Inc Corporate Office • 3200 University Ave, Marshall, TX 75670 • PO Box 790, Marshall, TX 75671 USA
T +1 903-923-1000 • F +1 903-938-9701 • TF 800-641-9245 • E info@norit-americas.com • I www.norit-americas.com

ISO 9001:2000
FM 36335

INVOICE

Customer	10867
Invoice	516216
Invoice Date	23-Aug-2011
Order	122482
Customer P.O.	15149430/mmw
Terms	Net 30 Days
Shipping VIA	Prepaid

NJX
26000472
9
$ 25472.00
NJX

Norit
leading in purification

Norit Americas Inc
3200 University Avenue
Marshall TX 75670-
US
Phone (903) 935-4748
Fax (903) 923-1007
Toll Free: (800) 641-9245
www.norit-americas.com

Invoice To:
American Water Shared Svc's
C/O Accounts Payable
PO Box 5608
Attn: A26Clk01
Cherry Hill NJ 08034

Deliver To:
TN American Water, Chattanooga
1003 Riverside Dr
Chattanooga TN 37406-

15149430 516216 8/23/11

Line	Part Code / Description	Quantity	Price	Uom	Value
1	HDBBK01 HYDRODARCO B POWDER BULK TRAILER	39,800.00	0.6400	LBS	25,472.00

Comments:
Customer Contact: James Moorhouse 423-463-1240, Email james.moorhouse@amwater.com

OV#
1034033

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AUG 29 2011
SSC-MAILROOM

Please mention invoice number 516216 when remitting payment

Please Remit To:
Norit Americas Inc.
P.O. Box 970378
Dallas TX 75397-0378

Wire Payments To:
JPMorgan Chase
101 E Austin St.
Marshall TX 75670-

Acct: 9180104868
ABA/SWIFT: 111000614

Line Totals		$25,472.00
Discount		$0.00
Freight		$0.00
Miscellaneous		$0.00
Total Tax		$0.00
Total Invoice Value	*USD*	**$25,472.00**

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3. Unless otherwise specified herein, the following provisions apply to all shipping terms, Prices and payment terms:
   I) Shipping terms other than delivery date will be as specified under Shipping Basis with title to the Product and risk of loss passing to Buyer at the point of delivery. Except for Prices quoted on a "Delivered" basis, Buyer agrees to pay all shipping costs If Buyer elects to arrange shipping, title and risk of loss shall pass to Buyer upon loading at Seller's facility by Buyer's designated carrier.
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Rev. 07/27/2010

Norit Americas Inc Corporate Office • 3200 University Ave, Marshall, TX 75670 • PO Box 790, Marshall, TX 75671 USA
T +1 903-923-1000 • F +1 903-938-9701 • TF 800-641-9245 • E info@norit-americas.com • I www norit-americas.com

ISO 9001:2000
FM 36335

INVOICE

Customer	10867
Invoice	516377
Invoice Date	31-Aug-2011
Order	122614
Customer P.O.	verbal/Stan/mmw
Terms	Net 30 Days
Shipping VIA	Prepaid

Norit
leading in purification

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Marshall TX 75670-
US
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Fax (903) 923-1007
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NJA

2600047?
1

AMT
25190.40

Invoice To:
American Water Shared Svc's
C/O Accounts Payable
PO Box 5608
Attn: A26Clk01
Cherry Hill NJ 08034

Deliver To:
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1003 Riverside Dr
Chattanooga TN 37406-

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Comments:
Customer Contact: James Moorhouse 423-463-1240, Email james.moorhouse@amwater.com

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SEP - 6 2011
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Please Remit To:
Norit Americas Inc.
P.O. Box 970378
Dallas TX 75397-0378

Wire Payments To:
JPMorgan Chase
101 E Austin St.
Marshall TX 75670-

Acct: 9180104868
ABA/SWIFT: 111000614

Line Totals		$25,190.40
Discount		$0.00
Freight		$0.00
Miscellaneous		$0.00
Total Tax		$0.00
Total Invoice Value	*USD*	**$25,190.40**

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Rev. 07/27/2010

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T +1 903-923-1000 • F +1 903-938-9701 • **TF** 800-641-9245 • **E** info@norit-americas.com • I www.norit-americas.com

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SEP - 6 2011
SSC-MAILROOM

ISO 9001:2000
FM 36335

Brenntag Mid-South, Inc.
1405 Highway 136 W • P.O. BOX 20
Henderson, Kentucky 42419-0020

BRENNTAG

5014748 one
NSX
700.00

INVOICE#: BMS956199 INV DATE: 1/13/11 *** PAGE 1 OF 1 ***
DUE DATE: 2/12/11

SOLD TO:
TENNESSEE AMERICAN WATER CO.
AMERICAN WATER SHARED SER CTR
C/O ACCOUNTS PAYABLE DEPT
P.O. BOX 5608
CHERRY HILL NJ 08034

SHIP TO:
TENNESSEE AMERICAN WATER
1490 RIVERSIDE DRIVE
CHATTANOOGA TN 37406

need recdoc#

FEDERAL ID #: 610504545 DATE SHIPPED: 1/13/11 TERMS . : NET 30 DAYS
B/L #. . . . : 656340-00 SHIP WHS: 8 SALESPRSN: 082
CUSTOMER # . : 376208 SHIP VIA: OUR TRUCK - PKG
CUSTOMER PO#: A26CLK05 FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
50.0000	846554	1.000	2500.0000#	.2800	700.00
50.0000 # BAG			CALCIUM CHLORIDE XTRA 83-87% (DOWFLAKE XTRA 83-87%) >A F/S		

RECEIVED
JAN 24 2011
SSC-MAILROOM

QUESTIONS, CALL 423-821-1535

****
* REMIT TO ADDRESS: *
* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
****

MERCHANDISE	700.00
PAID ON OR PRIOR TO 2/12/11 INVOICE TOTAL	700.00
PAID AFTER 2/12/11 INVOICE TOTAL	714.00

Original Document

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Chattanooga, TN	Henderson, KY	Louisville, KY	Springfield, MO	Valdosta, GA
Clearwater, FL	Huntsville, AL	Memphis, TN	St. Albans, WV	

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Brenntag Mid-South, Inc.
1405 Highway 136 W • P.O. BOX 20
Henderson, Kentucky 42419-0020

5014174 8 one
NSX
700.00

BRENNTAG

INVOICE#: BMS956199 INV DATE: 1/13/11 *** PAGE 1 OF 1 ***
DUE DATE: 2/12/11

SOLD TO:
TENNESSEE AMERICAN WATER CO.
AMERICAN WATER SHARED SER CTR
C/O ACCOUNTS PAYABLE DEPT
P.O. BOX 5608
CHERRY HILL NJ 08034

SHIP TO:
TENNESSEE AMERICAN WATER
1490 RIVERSIDE DRIVE
CHATTANOOGA TN 37406

need recdoc #

FEDERAL ID #: 610504545 DATE SHIPPED: 1/13/11 TERMS . : NET 30 DAYS
B/L #. . . .: 656340-00 SHIP WHS: 8 SALESPRSN: 082
CUSTOMER # .: 376208 SHIP VIA: OUR TRUCK - PKG
CUSTOMER PO#: A26CLK05 FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
50.0000	846554	1.000	2500.0000#	.2800	700.00
50.0000 # BAG			CALCIUM CHLORIDE XTRA 83-87% (DOWFLAKE XTRA 83-87%) >A F/S		

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QUESTIONS, CALL 423-821-1535

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*************************************
*  REMIT TO ADDRESS:                *
*  BRENNTAG MID-SOUTH, INC          *
*  3796 RELIABLE PARKWAY            *
*  CHICAGO              IL 60686-0037 *
*************************************
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MERCHANDISE	700.00
PAID ON OR PRIOR TO 2/12/11 INVOICE TOTAL	700.00
PAID AFTER 2/12/11 INVOICE TOTAL	714.00

Original Document

Atlanta, GA	Columbus, OH	Indianapolis, IN	Miami, FL	St. Louis, MO
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Chattanooga, TN	Henderson, KY	Louisville, KY	Springfield, MO	Valdosta, GA
Clearwater, FL	Huntsville, AL	Memphis, TN	St. Albans, WV	

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1405 Highway 136 W • P.O. BOX 20
Henderson, Kentucky 42419-0020

5014174 8 dmc
NSX
1980.00

BRENNTAG

INVOICE#: BMS956200 INV DATE: 1/10/11 *** PAGE 1 OF 1 ***
DUE DATE: 2/09/11

SOLD TO:
TENNESSEE AMERICAN WATER CO.
AMERICAN WATER SHARED SER CTR
C/O ACCOUNTS PAYABLE DEPT
P.O. BOX 5608
CHERRY HILL NJ 08034

SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

OJ#10322524

FEDERAL ID #: 610504545 DATE SHIPPED: 1/06/11
B/L #. . . .: 645752-00
CUSTOMER # .: 376208
CUSTOMER PO#: 15154350

TERMS . : NET 30 DAYS
SHIP WHS: 8 SALESPRSN: 082
SHIP VIA: CHERRY PICKER
FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
4.0000	253418	11.870	8000.0000#	.2475	1,980.00
2000.0000 # CYL			CHLORINE, LIQUID (BMS ONLY)		
				>A RPK	

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QUESTIONS, CALL 423-821-1535

****
* REMIT TO ADDRESS: *
* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
****

MERCHANDISE 1,980.00

PAID ON OR PRIOR TO 2/09/11 INVOICE TOTAL 1,980.00

PAID AFTER 2/09/11 INVOICE TOTAL 2,019.60

Original Document

Atlanta, GA	Columbus, OH	Indianapolis, IN	Miami, FL	St. Louis, MO
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Chattanooga, TN	Henderson, KY	Louisville, KY	Springfield, MO	Valdosta, GA
Clearwater, FL	Huntsville, AL	Memphis, TN	St. Albans, WV	

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S0141748 one
NSF
1485.00

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INVOICE#: BMS966788 INV DATE: 2/03/11 *** PAGE 1 OF 1 ***
DUE DATE: 3/05/11

SOLD TO:
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C/O ACCOUNTS PAYABLE DEPT
P.O. BOX 5608
CHERRY HILL NJ 08034

SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

DV# 10324671

FEDERAL ID #: 610504545 DATE SHIPPED: 2/03/11
B/L #. . . . : 649602-00
CUSTOMER # . : 376208
CUSTOMER PO#: 15154350

TERMS . : NET 30 DAYS
SHIP WHS: 8 SALESPRSN:. 082
SHIP VIA: CHERRY PICKER
FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
3.0000	253418	11.870	6000.0000#	.2475	1,485.00
2000.0000	# CYL		CHLORINE, LIQUID (BMS ONLY)		
				>A RPK	

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****
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* BRENNTAG MID-SOUTH, INC *
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* CHICAGO IL 60686-0037 *
****

MERCHANDISE 1,485.00

PAID ON OR PRIOR TO 3/05/11 INVOICE TOTAL 1,485.00

PAID AFTER 3/05/11 INVOICE TOTAL 1,514.70

Original Document

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Chattanooga, TN | Henderson, KY | Louisville, KY | Springfield, MO | Valdosta, GA
Clearwater, FL | Huntsville, AL | Memphis, TN | St. Albans, WV

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INVOICE#: BMS013235 INV DATE: 5/05/11 *** PAGE 1 OF 1 ***
DUE DATE: 6/04/11

SOLD TO:
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C/O ACCOUNTS PAYABLE DEPT
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CHERRY HILL NJ 08034

SHIP TO:
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#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 5/05/11 TERMS . : NET 30 DAYS
B/L #. . . . : 721954-00 SHIP WHS: 8 SALESPRSN: 082
CUSTOMER # .: 376208 SHIP VIA: CHERRY PICKER
CUSTOMER PO#: 15154350 FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
5.0000	253418	11.870	10000.0000#	.2475	2,475.00
2000.0000 # CYL			CHLORINE, LIQUID (BMS ONLY) >A RPK		

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* REMIT TO ADDRESS: *
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* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
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MERCHANDISE 2,475.00

PAID ON OR PRIOR TO 6/04/11 INVOICE TOTAL 2,475.00

PAID AFTER 6/04/11 INVOICE TOTAL 2,524.50

Original Document

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Chattanooga, TN	Henderson, KY	Louisville, KY	Springfield, MO	Valdosta, GA
Clearwater, FL	Huntsville, AL	Memphis, TN	St. Albans, WV	

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5014174 8
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INVOICE#: BMS024234 INV DATE: 6/02/11 *** PAGE 1 OF 1 ***
DUE DATE: 7/02/11

SOLD TO:
TENNESSEE AMERICAN WATER CO.
AMERICAN WATER SHARED SER CTR
C/O ACCOUNTS PAYABLE DEPT
P.O. BOX 5608
CHERRY HILL NJ 08034

SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 6/02/11
B/L #. . . . : 741769-00
CUSTOMER #. : 376208
CUSTOMER PO#: 15154350 10335026

TERMS . : NET 30 DAYS
SHIP WHS: 8 SALESPRSN: 082
SHIP VIA: CHERRY PICKER
FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
5.0000	253418	11.870	10000.0000#	.2475	2,475.00
2000.0000	# CYL		CHLORINE, LIQUID (BMS ONLY)		
				>A RPK	

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* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
****

MERCHANDISE 2,475.00

PAID ON OR PRIOR TO 7/02/11 INVOICE TOTAL 2,475.00

PAID AFTER 7/02/11 INVOICE TOTAL 2,524.50

Original Document

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Chattanooga, TN	Henderson, KY	Louisville, KY	Springfield, MO	Valdosta, GA
Clearwater, FL	Huntsville, AL	Memphis, TN	St. Albans, WV	

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INVOICE#: BMS115351 INV DATE: 11/10/11 *** PAGE 1 OF 1 ***
DUE DATE: 12/10/11

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SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 11/10/11
B/L #. . . . : 855013-00
CUSTOMER # : 376208
CUSTOMER PO#: 15154350

TERMS . : NET 30 DAYS
SHIP WHS: 8 SALESPRSN: 082
SHIP VIA: CHERRY PICKER
FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
4.0000	253418	11.870	8000.0000#	.2475	1,980.00
2000.0000 # CYL	CHLORINE, LIQUID (BMS ONLY) >A RPK				

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* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
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MERCHANDISE	1,980.00
PAID ON OR PRIOR TO 12/10/11 INVOICE TOTAL	1,980.00
PAID AFTER 12/10/11 INVOICE TOTAL	2,019.60

Original Document

Atlanta, GA	Columbus, OH	Indianapolis, IN	Miami, FL	St. Louis, MO
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INVOICE#: BMS122199 INV DATE: 11/23/11 *** PAGE 1 OF 1 ***
DUE DATE: 12/23/11

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#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 11/23/11 TERMS . : NET 30 DAYS
B/L #. . . .: 855016-00 SHIP WHS: 8 SALESPRSN: 082
CUSTOMER # .: 376208 SHIP VIA: CHERRY PICKER
CUSTOMER PO#: 15154350 FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
3.0000	253418	11.870	6000.0000#	.2475	1,485.00
2000.0000 # CYL			CHLORINE, LIQUID (BMS ONLY) >A RPK		

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* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
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MERCHANDISE 1,485.00

PAID ON OR PRIOR TO 12/23/11 INVOICE TOTAL 1,485.00

PAID AFTER 12/23/11 INVOICE TOTAL 1,514.70

Original Document

Atlanta, GA	Columbus, OH	Indianapolis, IN	Miami, FL	St. Louis, MO
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Clearwater, FL	Huntsville, AL	Memphis, TN	St. Albans, WV	

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INVOICE#: BMS958714 INV DATE: 1/20/11 *** PAGE 1 OF 1 ***
DUE DATE: 2/19/11

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C/O ACCOUNTS PAYABLE DEPT
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SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

NSP

FEDERAL ID #: 610504545 DATE SHIPPED: 1/20/11
B/L #. . . . .: 649576-00
CUSTOMER # .: 376208
CUSTOMER PO#: 15154350

#10323511

TERMS . : NET 30 DAYS
SHIP WHS: 8 SALESPRSN: 082
SHIP VIA: CHERRY PICKER
FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
4.0000	253418	11.870	8000.0000#	.2475	1,980.00
2000.0000 # CYL			CHLORINE, LIQUID (BMS ONLY)		
				>A RPK	

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* REMIT TO ADDRESS: *
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* 3796 RELIABLE PARKWAY *
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****

MERCHANDISE 1,980.00

PAID ON OR PRIOR TO 2/19/11 INVOICE TOTAL 1,980.00

PAID AFTER 2/19/11 INVOICE TOTAL 2,019.60

Original Document

Atlanta, GA	Columbus, OH	Indianapolis, IN	Miami, FL	St. Louis, MO
Bartonville, IL	Georgetown, KY	Kansas City, MO	Nitro, WV	Tampa, FL
Calvert City, KY	Greeneville, TN	Kennesaw, GA	Orlando, FL	Terre Haute, IN
Chattanooga, TN	Henderson, KY	Louisville, KY	Springfield, MO	Valdosta, GA
Clearwater, FL	Huntsville, AL	Memphis, TN	St. Albans, WV	

Brenntag Mid-South, Inc.
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BRENNTAG

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INVOICE#: BMS961307 INV DATE: 1/27/11 *** PAGE 1 OF 1 ***
DUE DATE: 2/26/11

SOLD TO:
TENNESSEE AMERICAN WATER CO.
AMERICAN WATER SHARED SER CTR
C/O ACCOUNTS PAYABLE DEPT
P.O. BOX 5608
CHERRY HILL NJ 08034

SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

NSX

FEDERAL ID #: 610504545 DATE SHIPPED: 1/27/11 TERMS . : NET 30 DAYS
B/L #. . . .: 649579-00 SHIP WHS: . . 8 SALESPRSN: 082
CUSTOMER # .: 376208 SHIP VIA: CHERRY PICKER
CUSTOMER PO#: 15154350 FOB . . : DELIVERED
#10324133 TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
5.0000	253418	11.870	10000.0000#	.2475	2,475.00
2000.0000 # CYL			CHLORINE, LIQUID (BMS ONLY)		
				>A RPK	

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* REMIT TO ADDRESS: *
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* CHICAGO IL 60686-0037 *
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MERCHANDISE 2,475.00

PAID ON OR PRIOR TO 2/26/11 INVOICE TOTAL 2,475.00

PAID AFTER 2/26/11 INVOICE TOTAL 2,524.50

Original Document

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Chattanooga, TN | Henderson, KY | Louisville, KY | Springfield, MO | Valdosta, GA
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INVOICE#: BMS956898 INV DATE: 1/13/11 *** PAGE 1 OF 1 ***
DUE DATE: 2/12/11

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CHERRY HILL NJ 08034

$2475.00
WSX

SHIP TO:
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#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 1/13/11
B/L #. . . .: 649574-00
CUSTOMER #.: 376208
CUSTOMER PO#: 15154350

TERMS . : NET 30 DAYS
SHIP WHS: 8 SALESPRSN: 082
SHIP VIA: CHERRY PICKER
FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
5.0000	253418	11.870	10000.0000#	.2475	2,475.00
2000.0000	# CYL		CHLORINE, LIQUID (BMS ONLY)	>A RPK	

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* REMIT TO ADDRESS: *
* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
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MERCHANDISE 2,475.00

PAID ON OR PRIOR TO 2/12/11 INVOICE TOTAL 2,475.00

PAID AFTER 2/12/11 INVOICE TOTAL 2,524.50

Original Document

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Bartonville, IL
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Chattanooga, TN
Clearwater, FL
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Henderson, KY
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Indianapolis, IN
Kansas City, MO
Kennesaw, GA
Louisville, KY
Memphis, TN
Miami, FL
Nitro, WV
Orlando, FL
Springfield, MO
St. Albans, WV
St. Louis, MO
Tampa, FL
Terre Haute, IN
Valdosta, GA

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$ 1485.00
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BRENNTAG

INVOICE#: BMS968604 INV DATE: 2/10/11 *** PAGE 1 OF 1 ***
DUE DATE: 3/12/11

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CHERRY HILL NJ 08034

SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 2/10/11
B/L #. . . . .: 667427-00
CUSTOMER #. .: 376208
CUSTOMER PO#: 15154350

TERMS . : NET 30 DAYS
SHIP WHS: 8 SALESPRSN: 082
SHIP VIA: CHERRY PICKER
FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
3.0000	253418	11.870	6000.0000#	.2475	1,485.00
2000.0000	# CYL		CHLORINE, LIQUID (BMS ONLY) >A RPK		

OV# 10325121

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QUESTIONS, CALL 423-821-1535

****
* REMIT TO ADDRESS: *
* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
****

MERCHANDISE 1,485.00

PAID ON OR PRIOR TO 3/12/11 INVOICE TOTAL 1,485.00

PAID AFTER 3/12/11 INVOICE TOTAL 1,514.70

Original Document

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*** ALL SALES SUBJECT TO AND GOVERNED BY THE TERMS AND CONDITIONS SET FORTH ON THE REVERSE SIDE ***

Brenntag Mid-South, Inc.
1405 Highway 136 W • P.O. BOX 20
Henderson, Kentucky 42419-0020

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BRENNTAG

50141748
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$1980.00
NSF

INVOICE#: BMS973413 INV DATE: 2/17/11 *** PAGE 1 OF 1 ***
DUE DATE: 3/19/11

SOLD TO:
TENNESSEE AMERICAN WATER CO.
AMERICAN WATER SHARED SER CTR
C/O ACCOUNTS PAYABLE DEPT
P.O. BOX 5608
CHERRY HILL NJ 08034

SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 2/17/11
B/L #. . . .: 667430-00
CUSTOMER # .: 376208
CUSTOMER PO#: 15154350

TERMS . : NET 30 DAYS
SHIP_WHS: . . . 8 SALESPRSN: 082
SHIP VIA: CHERRY PICKER
FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
4.0000	253418	11.870	8000.0000#	.2475	1,980.00
2000.0000 # CYL			CHLORINE, LIQUID (BMS ONLY)		
				>A RPK	

Do not pay fuel surcharge

Ovdl
10325669

QUESTIONS, CALL 423-821-1535

****
* REMIT TO ADDRESS: *
* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
****

MERCHANDISE	1,980.00
FUEL SURCHARGE	~~60.00~~
PAID ON OR PRIOR TO 3/19/11 INVOICE TOTAL	2,040.00
PAID AFTER 3/19/11 INVOICE TOTAL	2,080.80

--- Original Document

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Chattanooga, TN	Henderson, KY	Louisville, KY	Springfield, MO	Valdosta, GA
Clearwater, FL	Huntsville, AL	Memphis, TN	St. Albans, WV	

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50141748
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BRENNTAG

$ 1980.00
NSY

INVOICE#: BMS975424 INV DATE: 2/24/11 *** PAGE 1 OF 1 ***
DUE DATE: 3/26/11

SOLD TO:
TENNESSEE AMERICAN WATER CO.
AMERICAN WATER SHARED SER CTR
C/O ACCOUNTS PAYABLE DEPT
P.O. BOX 5608
CHERRY HILL NJ 08034

SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 2/24/11
B/L #. . . . .: 667431-00
CUSTOMER # .: 376208
CUSTOMER PO#: 15154350

TERMS . : NET 30 DAYS
SHIP WHS: 8 SALESPRSN: 082
SHIP VIA: CHERRY PICKER
FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
4.0000	253418	11.870	8000.0000#	.2475	1,980.00
2000.0000	# CYL		CHLORINE, LIQUID (BMS ONLY)		
				>A RPK	

OV#
1032633

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MAR 04 2011
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QUESTIONS, CALL 423-821-1535

****
* REMIT TO ADDRESS: *
* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
****

MERCHANDISE 1,980.00
FUEL SURCHARGE - Do not pay fuel surcharge 60.00

PAID ON OR PRIOR TO 3/26/11 INVOICE TOTAL 2,040.00

PAID AFTER 3/26/11 INVOICE TOTAL 2,080.80

Original Document

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Chattanooga, TN	Henderson, KY	Louisville, KY	Springfield, MO	Valdosta, GA
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$ 2475.00
WJX

INVOICE#: BMS978776 INV DATE: 3/03/11 *** PAGE 1 OF 1 ***
DUE DATE: ~~4/02/11~~

SOLD TO:
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C/O ACCOUNTS PAYABLE DEPT
P.O. BOX 5608
CHERRY HILL NJ 08034

SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 3/03/11 TERMS . : NET 30 DAYS
B/L #. . . . : 682379-00 SHIP_WHS: 8 SALESPRSN: 082
CUSTOMER # . : ~~376208~~ SHIP VIA: CHERRY PICKER
CUSTOMER PO#: 15154350 FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
5.0000	253418	11.870	10000.0000#	.2475	2,475.00
2000.0000	# CYL		CHLORINE, LIQUID (BMS ONLY)		
				>A RPK	

OVH
1032820

QUESTIONS, CALL 423-821-1535

****
* REMIT TO ADDRESS: *
* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
****

MERCHANDISE	2,475.00
FUEL SURCHARGE - Do not pay	~~65.00~~
PAID ON OR PRIOR TO 4/02/11 INVOICE TOTAL	2,540.00
PAID AFTER 4/02/11 INVOICE TOTAL	2,590.80

Original Document

Atlanta, GA	Columbus, OH	Indianapolis, IN	Miami, FL	St. Louis, MO
Bartonville, IL	Georgetown, KY	Kansas City, MO	Nitro, WV	Tampa, FL
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INVOICE#: BMS984383 INV DATE: 3/10/11 *** PAGE 1 OF 1 ***
DUE DATE: 4/09/11

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CHERRY HILL NJ 08034

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#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 3/10/11 TERMS . : NET 30 DAYS
B/L #. . . . : 682380-00 SHIP WHS: 8 SALESPRSN: 082
CUSTOMER # . : 376208 SHIP VIA: CHERRY PICKER
CUSTOMER PO#: 15154350 FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
5.0000	253418	11.870	10000.0000#	.2475	2,475.00
2000.0000	# CYL		CHLORINE, LIQUID (BMS ONLY)	>A RPK	

OVH
1032365

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****
* REMIT TO ADDRESS: *
* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
****

MERCHANDISE	2,475.00
FUEL SURCHARGE ~ Do not pay	65.00
PAID ON OR PRIOR TO 4/09/11 INVOICE TOTAL	2,540.00
PAID AFTER 4/09/11 INVOICE TOTAL	2,590.80

Original Document

Atlanta, GA	Columbus, OH	Indianapolis, IN	Miami, FL	St. Louis, MO
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Chattanooga, TN	Henderson, KY	Louisville, KY	Springfield, MO	Valdosta, GA
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$ 2475.00
WSX

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INVOICE#: BMS985743 INV DATE: 3/17/11 *** PAGE 1 OF 1 ***
DUE DATE: 4/16/11

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C/O ACCOUNTS PAYABLE DEPT
P.O. BOX 5608
CHERRY HILL NJ 08034

SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 3/17/11
B/L #. . . . : 682382-00
CUSTOMER # . : 376208
CUSTOMER PO#: 15154350

TERMS . : NET 30 DAYS
SHIP WHS: 8 SALESPRSN: 082
SHIP VIA: CHERRY PICKER
FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
5.0000	253418	11.870	10000.0000#	.2475	2,475.00
2000.0000 # CYL			CHLORINE, LIQUID (BMS ONLY) >A RPK		

OVH
10327996

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MAR 25 2011
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QUESTIONS, CALL 423-821-1535

****
* REMIT TO ADDRESS: *
* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
****

MERCHANDISE	2,475.00
FUEL SURCHARGE - Do not pay	65.00
PAID ON OR PRIOR TO 4/16/11 INVOICE TOTAL	2,540.00
PAID AFTER 4/16/11 INVOICE TOTAL	2,590.80

Original Document

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Chattanooga, TN	Henderson, KY	Louisville, KY	Springfield, MO	Valdosta, GA
Clearwater, FL	Huntsville, AL	Memphis, TN	St. Albans, WV	

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$ 2475.00
NJx

INVOICE#: BMS991955 INV DATE: 3/31/11 *** PAGE 1 OF 1 ***
DUE DATE: ~~4/30/11~~

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C/O ACCOUNTS PAYABLE DEPT
P.O. BOX 5608
CHERRY HILL NJ 08034

SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 3/31/11
B/L #. . . . .: 682385-00
CUSTOMER # .: 376208
CUSTOMER PO#: 15154350

TERMS . : NET 30 DAYS
SHIP WHS: 8 SALESPRSN: 082
SHIP VIA: CHERRY PICKER
FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
5.0000	253418	11.870	10000.0000#	.2475	2,475.00
2000.0000	# CYL		CHLORINE, LIQUID (BMS ONLY) >A RPK		

OV#
1032 9235

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* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
****

MERCHANDISE 2,475.00

PAID ON OR PRIOR TO 4/30/11 INVOICE TOTAL 2,475.00

PAID AFTER 4/30/11 INVOICE TOTAL ~~2,524.50~~

Original Document

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Calvert City, KY	Greeneville, TN	Kennesaw, GA	Orlando, FL	Terre Haute, IN
Chattanooga, TN	Henderson, KY	Louisville, KY	Springfield, MO	Valdosta, GA
Clearwater, FL	Huntsville, AL	Memphis, TN	St. Albans, WV	

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50141748
DC
$ 1980.00

BRENNTAG

INVOICE#: BMS991954 INV DATE: 3/24/11 *** PAGE 1 OF 1 ***
DUE DATE: 4/23/11

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TENNESSEE AMERICAN WATER CO.
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C/O ACCOUNTS PAYABLE DEPT
P.O. BOX 5608
CHERRY HILL NJ 08034

SHIP TO:
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#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 3/24/11 TERMS . : NET 30 DAYS
B/L #. . . .: 682384-00 SHIP WHS: 8 SALESPRSN: 082
CUSTOMER # .: 376208 SHIP VIA: CHERRY PICKER
CUSTOMER PO#: 15154350 FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
4.0000	253418	11.870	8000.0000#	.2475	1,980.00
2000.0000	# CYL		CHLORINE, LIQUID (BMS ONLY) >A RPK		

OVH
1032 8554

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****
* REMIT TO ADDRESS: *
* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
****

MERCHANDISE 1,980.00

PAID ON OR PRIOR TO 4/23/11 INVOICE TOTAL 1,980.00

PAID AFTER 4/23/11 INVOICE TOTAL 2,019.60

Original Document

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Clearwater, FL	Huntsville, AL	Memphis, TN	St. Albans, WV	

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50141748
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$ 2475.00
NSx

BRENNTAG

INVOICE#: BMS997552 INV DATE: 4/07/11 *** PAGE 1 OF 1 ***
DUE DATE: 5/07/11

SOLD TO:
TENNESSEE AMERICAN WATER CO.
AMERICAN WATER SHARED SER CTR
C/O ACCOUNTS PAYABLE DEPT
P.O. BOX 5608
CHERRY HILL NJ 08034

SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 4/07/11
B/L # . . . . : 703792-00
CUSTOMER # . : 376208
CUSTOMER PO#: 15154350

TERMS . : NET 30 DAYS
SHIP WHS: 8 SALESPRSN: 082
SHIP VIA: CHERRY PICKER
FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
5.0000	253418	11.870	10000.0000#	.2475	2,475.00
2000.0000	# CYL		CHLORINE, LIQUID (BMS ONLY)		
				>A RPK	

OV# 10329801

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* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
****

MERCHANDISE 2,475.00

PAID ON OR PRIOR TO 5/07/11 INVOICE TOTAL 2,475.00

PAID AFTER 5/07/11 INVOICE TOTAL 2,524.50

Original Document

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1405 Highway 136 W • P.O. BOX 20
Henderson, Kentucky 42419-0020

50141748
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$ 2475.00
NSx

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INVOICE#: BMS999123 INV DATE: 4/14/11 *** PAGE 1 OF 1 ***
DUE DATE: 5/14/11

SOLD TO:
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AMERICAN WATER SHARED SER CTR
C/O ACCOUNTS PAYABLE DEPT
P.O. BOX 5608
CHERRY HILL NJ 08034

SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 4/14/11 TERMS . : NET 30 DAYS
B/L #. . . . : 703794-00 SHIP WHS: . . 8 SALESPRSN: 082
CUSTOMER # . : 376208 SHIP VIA: CHERRY PICKER
CUSTOMER PO#: 15154350 FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
5.0000	253418	11.870	10000.0000#	.2475	2,475.00
2000.0000	# CYL		CHLORINE, LIQUID (BMS ONLY)		
				>A RPK	

0411
10330415

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****
* REMIT TO ADDRESS: *
* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
****

MERCHANDISE 2,475.00

PAID ON OR PRIOR TO 5/14/11 INVOICE TOTAL 2,475.00

PAID AFTER 5/14/11 INVOICE TOTAL 2,524.50

Original Document

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$ 2475.00
WSX

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INVOICE#: BMS003437 INV DATE: 4/21/11 *** PAGE 1 OF 1 ***
DUE DATE: 5/21/11

SOLD TO:
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SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 4/21/11 TERMS . : NET 30 DAYS
B/L #. . . .: 703799-00 SHIP WHS: 8 SALESPRSN: 082
CUSTOMER # .: 376208 SHIP VIA: CHERRY PICKER
CUSTOMER PO#: 15154350 FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
5.0000	253418	11.870	10000.0000#	.2475	2,475.00
2000.0000	# CYL		CHLORINE, LIQUID (BMS ONLY)		
				>A RPK	

OVH
10331048

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****
* REMIT TO ADDRESS: *
* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
****

MERCHANDISE 2,475.00

PAID ON OR PRIOR TO 5/21/11 INVOICE TOTAL 2,475.00

PAID AFTER 5/21/11 INVOICE TOTAL 2,524.50

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Bartonville, IL
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Louisville, KY
Memphis, TN
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BRENNTAG

50141748
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$2475.00
NJX

INVOICE#: BMS014723 INV DATE: 5/12/11 *** PAGE 1 OF 1 ***
DUE DATE: ~~6/11/11~~

SOLD TO:
TENNESSEE AMERICAN WATER CO.
AMERICAN WATER SHARED SER CTR
C/O ACCOUNTS PAYABLE DEPT
P.O. BOX 5608
CHERRY HILL NJ 08034

SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 5/12/11
B/L #. . . . : 721956-00
CUSTOMER # . : ~~376208~~
CUSTOMER PO#: 15154350

TERMS . : NET 30 DAYS
SHIP WHS: 8 SALESPRSN: 082
SHIP VIA: CHERRY PICKER
FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
5.0000	253418	11.870	10000.0000#	.2475	2,475.00
2000.0000	# CYL		CHLORINE, LIQUID (BMS ONLY)		
				>A RPK	

OVH
10332970

QUESTIONS, CALL 423-821-1535

****
* REMIT TO ADDRESS: *
* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
****

MERCHANDISE 2,475.00

PAID-ON-OR-PRIOR TO 6/11/11 INVOICE TOTAL 2,475.00

PAID AFTER 6/11/11 INVOICE TOTAL ~~2,524.50~~

Original Document

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Louisville, KY
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St. Albans, WV
St. Louis, MO
Tampa, FL
Terre Haute, IN
Valdosta, GA

Brenntag Mid-South, Inc.
1405 Highway 136 W • P.O. BOX 20
Henderson, Kentucky 42419-0020

50141748 DC
2475.00
NSx

BRENNTAG

INVOICE#: BMS016976 INV DATE: 5/19/11 *** PAGE 1 OF 1 ***
DUE DATE: 6/18/11

SOLD TO:
TENNESSEE AMERICAN WATER CO.
AMERICAN WATER SHARED SER CTR
C/O ACCOUNTS PAYABLE DEPT
P.O. BOX 5608
CHERRY HILL NJ 08034

SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 5/19/11 TERMS . : NET 30 DAYS
B/L #. . . . : 721989-00 SHIP WHS: 8 SALESPRSN: 082
CUSTOMER #. : 376208 SHIP VIA: CHERRY PICKER
CUSTOMER PO#: 15154350 FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
5.0000	253418	11.870	10000.0000#	.2475	2,475.00
2000.0000 # CYL			CHLORINE, LIQUID (BMS ONLY)		
				>A RPK	

OVH
10333686

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MAY 26 2011
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QUESTIONS, CALL 423-821-1535

****
* REMIT TO ADDRESS: *
* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
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MERCHANDISE	2,475.00
PAID ON OR PRIOR TO 6/18/11 INVOICE TOTAL	2,475.00
PAID AFTER 6/18/11 INVOICE TOTAL	2,524.50

Original Document

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BRENNTAG

$ 2475.00
NJ¥

INVOICE#: BMS020708 INV DATE: 5/26/11 *** PAGE 1 OF 1 ***
DUE DATE: 6/25/11

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FILTER PLANT
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FEDERAL ID #: 610504545 DATE SHIPPED: 5/26/11 TERMS . : NET 30 DAYS
B/L #. . . . : 721999-00 SHIP WHS: 8 SALESPRSN: 082
CUSTOMER #: 376208 SHIP VIA: CHERRY PICKER
CUSTOMER PO#: 15154350 FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
5.0000	253418	11.870	10000.0000#	.2475	2,475.00
.2000.0000	# CYL		CHLORINE, LIQUID (BMS ONLY)		
				>A RPK	

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1033445 07

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MERCHANDISE 2,475.00

PAID ON OR PRIOR TO 6/25/11 INVOICE TOTAL 2,475.00

PAID AFTER 6/25/11 INVOICE TOTAL 2,524.50

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INVOICE#: BMS031208 INV DATE: 6/09/11 *** PAGE 1 OF 1 ***
DUE DATE: ~~7/09/11~~

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FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 6/09/11 TERMS . : NET 30 DAYS
B/L #. . . .: 741771-00 SHIP WHS: 8 SALESPRSN: 082
CUSTOMER # .: 376208 SHIP VIA: CHERRY PICKER
CUSTOMER PO#: 15154350 FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
6.0000	253418	11.870	12000.0000#	.2475	2,970.00
2000.0000	# CYL		CHLORINE, LIQUID (BMS ONLY)	>A RPK	

1033751

QUESTIONS, CALL 423-821-1535

****
* REMIT TO ADDRESS: *
* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
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****

MERCHANDISE	2,970.00
PAID ON OR PRIOR TO 7/09/11 INVOICE TOTAL	2,970.00
PAID AFTER 7/09/11 INVOICE TOTAL	3,029.40

Original Document

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Chattanooga, TN	Henderson, KY	Louisville, KY	Springfield, MO	Valdosta, GA
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INVOICE#: BMS032032 INV DATE: 6/16/11 *** PAGE 1 OF 1 ***
DUE DATE: 7/16/11

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FILTER PLANT
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FEDERAL ID #: 610504545 DATE SHIPPED: 6/16/11
B/L #. . . . : 741774-00
CUSTOMER #. : 376208
CUSTOMER PO#: 15154350

TERMS . : NET 30 DAYS
SHIP WHS: 8 SALESPRSN.: 082
SHIP VIA: CHERRY PICKER
FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
6.0000	253418	11.870	12000.0000#	.2475	2,970.00
2000.0000	# CYL		CHLORINE, LIQUID (BMS ONLY) >A RPK		

OVH
1033690

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MERCHANDISE 2,970.00

— PAID ON OR PRIOR TO 7/16/11 INVOICE TOTAL 2,970.00

PAID AFTER 7/16/11 INVOICE TOTAL 3,029.40

Original Document

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$ 2970.00
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INVOICE#: BMS036115 INV DATE: 6/23/11 *** PAGE 1 OF 1 ***
DUE DATE: 7/23/11

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FEDERAL ID #: 610504545 DATE SHIPPED: 6/23/11 TERMS . : NET 30 DAYS
B/L #. . . .: 741786-00 SHIP WHS: 8 SALESPRSN: 082
CUSTOMER #.: 376208 SHIP VIA: CHERRY PICKER
CUSTOMER PO#: 15154350 FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
6.0000	253418	11.870	12000.0000#	.2475	2,970.00
2000.0000	# CYL		CHLORINE, LIQUID (BMS ONLY)	>A RPK	

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10337178

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* 3796 RELIABLE PARKWAY *
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MERCHANDISE 2,970.00

PAID ON OR PRIOR TO 7/23/11 INVOICE TOTAL 2,970.00

PAID AFTER 7/23/11 INVOICE TOTAL 3,029.40

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5014174 8
$ 2475.00 DC
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INVOICE#: BMS040105 INV DATE: 6/30/11 *** PAGE 1 OF 1 ***
DUE DATE: 7/30/11

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FILTER PLANT
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FEDERAL ID #: 610504545 DATE SHIPPED: 6/30/11
B/L #. . . . : 741788-00
CUSTOMER # . : 376208
CUSTOMER PO#: 15154350

TERMS . : NET 30 DAYS
SHIP WHS: 8 SALESPRSN: 082
SHIP VIA: CHERRY PICKER
FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
5.0000	253418	11.870	10000.0000#	.2475	2,475.00
2000.0000	# CYL		CHLORINE, LIQUID (BMS ONLY)		
				>A RPK	

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* CHICAGO IL 60686-0037 *
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MERCHANDISE 2,475.00

PAID ON OR PRIOR TO 7/30/11 INVOICE TOTAL 2,475.00

PAID AFTER 7/30/11 INVOICE TOTAL ~~2,524.50~~

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5014 1748 OC

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INVOICE#: BMS046315 INV DATE: 7/07/11 *** PAGE 1 OF 1 ***
DUE DATE: 8/06/11

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FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 7/07/11 TERMS . : NET 30 DAYS
B/L #. . . . : 766003-00 SHIP WHS: 8 SALESPRSN: 082
CUSTOMER #.: 376208 SHIP VIA: CHERRY PICKER
CUSTOMER PO#: 15154350 FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
6.0000	253418	11.870	12000.0000#	.2475	2,970.00
2000.0000	# CYL		CHLORINE, LIQUID (BMS ONLY) >A RPK		

OV# 10338629

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* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
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MERCHANDISE 2,970.00

PAID ON OR PRIOR TO 8/06/11 INVOICE TOTAL 2,970.00

PAID AFTER 8/06/11 INVOICE TOTAL 3,029.40

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INVOICE#: BMS047940 INV DATE: 7/14/11 *** PAGE: 1 OF 1 ***
DUE DATE: 8/13/11

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TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 7/14/11
B/L #. . . . . : 766005-00
CUSTOMER # . : 376208
CUSTOMER PO#: 15154350

TERMS . : NET 30 DAYS
SHIP WHS: . . 8 SALESPRSN: 082
SHIP VIA: CHERRY PICKER
FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
6.0000	253418	11.870	12000.0000#	.2475	2,970.00
2000.0000 # CYL			CHLORINE, LIQUID (BMS ONLY)		
				>A RPK	

OV# 1033975

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* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
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MERCHANDISE	2,970.00
PAID ON OR PRIOR TO 8/13/11 INVOICE TOTAL	2,970.00
PAID AFTER 8/13/11 INVOICE TOTAL	3,029.40

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$ 2970.00
NJ

INVOICE#: BMS051081 INV DATE: 7/21/11 *** PAGE 1 OF 1 ***
DUE DATE: ~~8/20/11~~

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SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 7/21/11
B/L #. . . . .: 766006-00
CUSTOMER #. .: ~~376208~~
CUSTOMER PO#: 15154350

TERMS . : NET 30 DAYS
SHIP WHS: 8 SALESPRSN: 082
SHIP VIA: CHERRY PICKER
FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
6.0000	253418	11.870	12000.0000#	.2475	2,970.00
2000.0000	# CYL		CHLORINE, LIQUID (BMS ONLY)		
				>A RPK	

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10340006

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* REMIT TO ADDRESS: *
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* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
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MERCHANDISE 2,970.00

PAID ON OR PRIOR TO 8/20/11 INVOICE TOTAL 2,970.00

PAID AFTER 8/20/11 INVOICE TOTAL ~~3,029.40~~

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Chattanooga, TN	Henderson, KY	Louisville, KY	Springfield, MO	Valdosta, GA
Clearwater, FL	Huntsville, AL	Memphis, TN	St. Albans, WV	

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DMC
2970.00

INVOICE#: BMS056177 INV DATE: 7/28/11 *** PAGE 1 OF 1 ***
DUE DATE: 8/27/11

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SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

PO#10340909

FEDERAL ID #: 610504545 DATE SHIPPED: 7/28/11 TERMS . : NET 30 DAYS
B/L #. . . .: 766007-00 SHIP WHS: 8 SALESPRSN: 082
CUSTOMER # .: 376208 SHIP VIA: CHERRY PICKER
CUSTOMER PO#: 15154350 FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
6.0000	253418	11.870	12000.0000#	.2475	2,970.00
2000.0000 # CYL			CHLORINE, LIQUID (BMS ONLY)		
				>A RPK	

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QUESTIONS, CALL 423-821-1535

****
* REMIT TO ADDRESS: *
* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
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MERCHANDISE	2,970.00
PAID ON OR PRIOR TO 8/27/11 INVOICE TOTAL	2,970.00
PAID AFTER 8/27/11 INVOICE TOTAL	3,029.40

Original Document

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Chattanooga, TN	Henderson, KY	Louisville, KY	Springfield, MO	Valdosta, GA
Clearwater, FL	Huntsville, AL	Memphis, TN	St. Albans, WV	

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INVOICE# BMS061740 INV DATE: 8/04/11 *** PAGE 1 OF 1 ***
DUE DATE: 9/03/11

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TENNESSEE AMERICAN WATER*
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FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 8/04/11
B/L #. . . . .: 787269-00
CUSTOMER # .: 376208
CUSTOMER PO# 15154350

TERMS . : NET 30 DAYS
SHIP WHS: 8 SALESPRSN: 082
SHIP VIA: CHERRY PICKER
FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
7.0000	253418	11.870	14000.0000#	.2475	3,465.00
2000.0000	# CYL		CHLORINE, LIQUID (BMS ONLY)		
				>A RPK	

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* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
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MERCHANDISE 3,465.00

PAID ON OR PRIOR TO 9/03/11 INVOICE TOTAL 3,465.00

PAID AFTER 9/03/11 INVOICE TOTAL 3,534.30

Original Document

Atlanta, GA	Columbus, OH	Indianapolis, IN	Miami, FL	St. Louis, MO
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SSC-MAILROOM

BRENNTAG

INVOICE#: BMS064368 INV DATE: 8/11/11 *** PAGE 1 OF 1 ***
DUE DATE: 9/10/11

SOLD TO:
TENNESSEE AMERICAN WATER CO.
AMERICAN WATER SHARED SER CTR
C/O ACCOUNTS PAYABLE DEPT
P.O. BOX 5608
CHERRY HILL NJ 08034

$ 3465.00
NJ

SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 8/11/11
B/L #. . . . .: 787271-00
CUSTOMER # .: 376208
CUSTOMER PO#: 15154350

TERMS . : NET 30 DAYS
SHIP WHS: 8 SALESPRSN: 082
SHIP VIA: CHERRY PICKER
FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
7.0000	253418	11.870	14000.0000#	.2475	3,465.00
2000.0000	# CYL		CHLORINE, LIQUID (BMS ONLY)	>A RPK	

OVH
1034 2526

QUESTIONS, CALL 423-821-1535

****
* REMIT TO ADDRESS: *
* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
****

MERCHANDISE	3,465.00
PAID ON OR PRIOR TO 9/10/11 INVOICE TOTAL	3,465.00
PAID AFTER 9/10/11 INVOICE TOTAL	3,534.30

Original Document

Atlanta, GA	Columbus, OH	Indianapolis, IN	Miami, FL	St. Louis, MO
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Chattanooga, TN	Henderson, KY	Louisville, KY	Springfield, MO	Valdosta, GA
Clearwater, FL	Huntsville, AL	Memphis, TN	St. Albans, WV	

Brenntag Mid-South, Inc.
1405 Highway 136 W • P.O. BOX 20
Henderson, Kentucky 42419-0020

50141748
DC
$ 3465.00
NJY

BRENNTAG

INVOICE# BMS068659 INV DATE: 8/18/11 *** PAGE 1 OF 1 ***
DUE DATE: 9/17/11

SOLD TO:
TENNESSEE AMERICAN WATER CO.
AMERICAN WATER SHARED SER CTR
C/O ACCOUNTS PAYABLE DEPT
P.O. BOX 5608
CHERRY HILL NJ 08034

SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 8/18/11
B/L #. . . . . : 787272-00
CUSTOMER # . : 376208
CUSTOMER PO# 15154350

TERMS . : NET 30 DAYS
SHIP WHS: 8 SALESPRSN: 082
SHIP VIA: CHERRY PICKER
FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
7.0000	253418	11.870	14000.0000#	.2475	3,465.00
2000.0000 # CYL			CHLORINE, LIQUID (BMS ONLY)		
				>A RPK	

OVH
10343251

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AUG 26 2011
SSC-MAILROOM

QUESTIONS, CALL 423-821-1535

****
* REMIT TO ADDRESS: *
* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
****

MERCHANDISE 3,465.00

PAID ON OR PRIOR TO 9/17/11 INVOICE TOTAL 3,465.00

PAID AFTER 9/17/11 INVOICE TOTAL 3,534.30

Original Document

Atlanta, GA	Columbus, OH	Indianapolis, IN	Miami, FL	St. Louis, MO
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Chattanooga, TN	Henderson, KY	Louisville, KY	Springfield, MO	Valdosta, GA
Clearwater, FL	Huntsville, AL	Memphis, TN	St. Albans, WV	

*** ALL SALES SUBJECT TO AND GOVERNED BY THE TERMS AND CONDITIONS SET FORTH ON THE REVERSE SIDE ***

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1405 Highway 136 W • P.O. BOX 20
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BRENNTAG

5014 1748
mp

INVOICE#: BMS073831 INV DATE: 8/25/11 *** PAGE 1 OF 1 ***
DUE DATE: 9/24/11

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CHERRY HILL NJ 08034

SHIP TO:
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#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 8/25/11
B/L #. . . . : 788936-00
CUSTOMER # .: 376208
CUSTOMER PO#: 15154350

TERMS . : NET 30 DAYS
SHIP WHS: 8 SALESPRSN: 082
SHIP VIA: CHERRY PICKER
FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
7.0000	253418	11.870	14000.0000#	.2475	3,465.00
2000.0000 # CYL			CHLORINE, LIQUID (BMS ONLY)		
				>A RPK	

10344151

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SEP - 6 2011
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QUESTIONS, CALL 423-821-1535

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* REMIT TO ADDRESS: *
* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
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MERCHANDISE	3,465.00
PAID ON OR PRIOR TO 9/24/11 INVOICE TOTAL	3,465.00
PAID AFTER 9/24/11 INVOICE TOTAL	3,534.30

Original Document

Atlanta, GA	Columbus, OH	Indianapolis, IN	Miami, FL	St. Louis, MO
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BRENNTAG

INVOICE#: BMS077461 INV DATE: 9/01/11 *** PAGE 1 OF 1 ***
DUE DATE: ~~10/01/11~~

SOLD TO:
TENNESSEE AMERICAN WATER CO.
AMERICAN WATER SHARED SER CTR
C/O ACCOUNTS PAYABLE DEPT
P.O. BOX 5608
CHERRY HILL NJ 08034

SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

$ 3465.00 NSX

FEDERAL ID #: 610504545 DATE SHIPPED: 9/01/11 TERMS . : NET 30 DAYS
B/L #. . . .: 810475-00 SHIP WHS: 8 SALESPRSN:. 082
CUSTOMER # : 376208 SHIP VIA: CHERRY PICKER
CUSTOMER PO#: 15154350 FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
7.0000	253418	11.870	14000.0000#	.2475	3,465.00
2000.0000	# CYL		CHLORINE, LIQUID (BMS ONLY)		
				>A RPK	

10345316

QUESTIONS, CALL 423-821-1535

****
* REMIT TO ADDRESS: *
* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
****

MERCHANDISE 3,465.00

PAID ON OR PRIOR TO 10/01/11 INVOICE TOTAL 3,465.00

PAID AFTER 10/01/11 INVOICE TOTAL 3,534.30

Original Document

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Chattanooga, TN
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Greeneville, TN
Henderson, KY
Huntsville, AL
Indianapolis, IN
Kansas City, MO
Kennesaw, GA
Louisville, KY
Memphis, TN
Miami, FL
Nitro, WV
Orlando, FL
Springfield, MO
St. Albans, WV
St. Louis, MO
Tampa, FL
Terre Haute, IN
Valdosta, GA

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5014174 8 OC

BRENNTAG

$ 2970.00
NJX

INVOICE#: BMS080650 INV DATE: 9/08/11 *** PAGE 1 OF 1 ***
DUE DATE: 10/08/11

SOLD TO:
TENNESSEE AMERICAN WATER CO.
AMERICAN WATER SHARED SER CTR
C/O ACCOUNTS PAYABLE DEPT
P.O. BOX 5608
CHERRY HILL NJ 08034

SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 9/08/11 TERMS . : NET 30 DAYS
B/L #. . . . .: 810477-00 SHIP WHS: 8 SALESPRSN: 082
CUSTOMER # .: 376208 SHIP VIA: CHERRY PICKER
CUSTOMER PO#: 15154350 FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
6.0000	253418	11.870	12000.0000#	.2475	2,970.00
2000.0000 # CYL			CHLORINE, LIQUID (BMS ONLY)		
				>A RPK	

OVH
10345701

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QUESTIONS, CALL 423-821-1535

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* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
****

MERCHANDISE 2,970.00

PAID ON OR PRIOR TO 10/08/11 INVOICE TOTAL 2,970.00

PAID AFTER 10/08/11 INVOICE TOTAL 3,029.40

Original Document

Atlanta, GA	Columbus, OH	Indianapolis, IN	Miami, FL	St. Louis, MO
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Calvert City, KY	Greeneville, TN	Kennesaw, GA	Orlando, FL	Terre Haute, IN
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50141748 Dc

BRENNTAG

$3465.00
WJY

INVOICE#: BMS083827 INV DATE: 9/15/11 *** PAGE 1 OF 1 ***
DUE DATE: 10/15/11

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CHERRY HILL NJ 08034

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TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 9/15/11 TERMS . : NET 30 DAYS
B/L #. . . . : 810478-00 SHIP. WHS: . 8 SALESPRSN:- 082
CUSTOMER # .: 376208 SHIP VIA: CHERRY PICKER
CUSTOMER PO#: 15154350 FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
7.0000	253418	11.870	14000.0000#	.2475	3,465.00
2000.0000	# CYL		CHLORINE, LIQUID (BMS ONLY)		
				>A RPK	

OVH 10346250

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* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
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MERCHANDISE 3,465.00

PAID ON OR PRIOR TO 10/15/11 INVOICE TOTAL 3,465.00

PAID AFTER 10/15/11 INVOICE TOTAL ~~3,534.30~~

Original Document

Atlanta, GA	Columbus, OH	Indianapolis, IN	Miami, FL	St. Louis, MO
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Clearwater, FL	Huntsville, AL	Memphis, TN	St. Albans, WV	

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1405 Highway 136 W • P.O. BOX 20
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50141748
bc
$ 2970.00
NJx

BRENNTAG

INVOICE#: BMS088876 INV DATE: 9/22/11 *** PAGE 1 OF 1 ***
DUE DATE: 10/22/11

SOLD TO:
TENNESSEE AMERICAN WATER CO.
AMERICAN WATER SHARED SER CTR
C/O ACCOUNTS PAYABLE DEPT
P.O. BOX 5608
CHERRY HILL NJ 08034

SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 9/22/11 TERMS . : NET 30 DAYS
B/L #. . . . : 810479-00 SHIP WHS: 8 SALESPRSN: 082
CUSTOMER # . : 376208 SHIP VIA: CHERRY PICKER
CUSTOMER PO#: 15154350 FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
6.0000	253418	11.870	12000.0000#	.2475	2,970.00
2000.0000	# CYL		CHLORINE, LIQUID (BMS ONLY)		
				>A RPK	

OV#
1034702?

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SEP 80 2011
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QUESTIONS, CALL 423-821-1535

****
* REMIT TO ADDRESS: *
* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
****

MERCHANDISE	2,970.00
PAID ON OR PRIOR TO 10/22/11 INVOICE TOTAL	2,970.00
PAID AFTER 10/22/11 INVOICE TOTAL	~~3,029.40~~

Original Document

Atlanta, GA	Columbus, OH	Indianapolis, IN	Miami, FL	St. Louis, MO
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Chattanooga, TN	Henderson, KY	Louisville, KY	Springfield, MO	Valdosta, GA
Clearwater, FL	Huntsville, AL	Memphis, TN	St. Albans, WV	

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1405 Highway 136 W • P.O. BOX 20
Henderson, Kentucky 42419-0020

5014748 DC
$ 1980.00
WSX

BRENNTAG

INVOICE#: BMS091978 INV DATE: 9/28/11 *** PAGE 1 OF 1 ***
DUE DATE: 10/28/11

SOLD TO:
TENNESSEE AMERICAN WATER CO.
AMERICAN WATER SHARED SER CTR
C/O ACCOUNTS PAYABLE DEPT
P.O. BOX 5608
CHERRY HILL NJ 08034

SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 9/28/11 TERMS . : NET 30 DAYS
B/L #. . . . : 810480-00 SHIP WHS: 8 SALESPRSN: 082
CUSTOMER # . : 376208 SHIP VIA: CHERRY PICKER
CUSTOMER PO#: 15154350 FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
4.0000	253418	11.870	8000.0000#	.2475	1,980.00
2000.0000 # CYL			CHLORINE, LIQUID (BMS ONLY)		
				>A RPK	

OV# 103477702

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QUESTIONS, CALL 423-821-1535

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* REMIT TO ADDRESS: *
* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
****

MERCHANDISE	1,980.00
PAID ON OR PRIOR TO 10/28/11 INVOICE TOTAL	1,980.00
PAID AFTER 10/28/11 INVOICE TOTAL	2,019.60

Original Document

Atlanta, GA	Columbus, OH	Indianapolis, IN	Miami, FL	St. Louis, MO
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Chattanooga, TN	Henderson, KY	Louisville, KY	Springfield, MO	Valdosta, GA
Clearwater, FL	Huntsville, AL	Memphis, TN	St. Albans, WV	

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1405 Highway 136 W • P.O. BOX 20
Henderson, Kentucky 42419-0020

5014174851
NSX

BRENNTAG

AMT 2970.00

INVOICE#: BMS096901 INV DATE: 10/06/11 *** PAGE 1 OF 1 ***
DUE DATE: 11/05/11

SOLD TO:
TENNESSEE AMERICAN WATER CO.
AMERICAN WATER SHARED SER CTR
C/O ACCOUNTS PAYABLE DEPT
P.O. BOX 5608
CHERRY HILL NJ 08034

SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 10/06/11 TERMS . : NET 30 DAYS
B/L #. . . . : 834012-00 ✓ SHIP WHS: 8 SALESPRSN: 082
CUSTOMER # .: 376208 SHIP VIA: CHERRY PICKER
CUSTOMER PO#: 15154350 OV#1034852 FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
6.0000	253418	11.870	12000.0000#	.2475	2,970.00
2000.0000	# CYL		CHLORINE, LIQUID (BMS ONLY)	>A RPK	

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QUESTIONS, CALL 423-821-1535

****
* REMIT TO ADDRESS: *
* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
****

MERCHANDISE 2,970.00

PAID ON OR PRIOR TO 11/05/11 INVOICE TOTAL 2,970.00

PAID AFTER 11/05/11 INVOICE TOTAL ~~3,029.40~~

Original Document

Atlanta, GA	Columbus, OH	Indianapolis, IN	Miami, FL	St. Louis, MO
Bartonville, IL	Georgetown, KY	Kansas City, MO	Nitro, WV	Tampa, FL
Calvert City, KY	Greeneville, TN	Kennesaw, GA	Orlando, FL	Terre Haute, IN
Chattanooga, TN	Henderson, KY	Louisville, KY	Springfield, MO	Valdosta, GA
Clearwater, FL	Huntsville, AL	Memphis, TN	St. Albans, WV	

Brenntag Mid-South, Inc.
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50141748sc
NSX
NFR

BRENNTAG

INVOICE#: BMS100892 INV DATE: 10/13/11 *** PAGE 1 OF 1 ***
DUE DATE: 11/12/11

SOLD TO:
TENNESSEE AMERICAN WATER CO.
AMERICAN WATER SHARED SER CTR
C/O ACCOUNTS PAYABLE DEPT
P.O. BOX 5608
CHERRY HILL NJ 08034

SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 10/13/11
B/L #. . . . : 834016-00 ✓
CUSTOMER # . : 376208
CUSTOMER PO#: 15154350 OV# 10349592

TERMS . : NET 30 DAYS
SHIP WHS: 8 SALESPRSN.: 082
SHIP VIA: CHERRY PICKER
FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
4.0000	253418	11.870	8000.0000#	.2475	1,980.00
2000.0000	# CYL		CHLORINE, LIQUID (BMS ONLY)		
				>A RPK	

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SSC-MAILROOM

QUESTIONS, CALL 423-821-1535

****
* REMIT TO ADDRESS: *
* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
****

MERCHANDISE 1,980.00

PAID ON OR PRIOR TO 11/12/11 INVOICE TOTAL 1,980.00

PAID AFTER 11/12/11 INVOICE TOTAL ~~2,019.60~~

Original Document

Atlanta, GA	Columbus, OH	Indianapolis, IN	Miami, FL	St. Louis, MO
Bartonville, IL	Georgetown, KY	Kansas City, MO	Nitro, WV	Tampa, FL
Calvert City, KY	Greeneville, TN	Kennesaw, GA	Orlando, FL	Terre Haute, IN
Chattanooga, TN	Henderson, KY	Louisville, KY	Springfield, MO	Valdosta, GA
Clearwater, FL	Huntsville, AL	Memphis, TN	St. Albans, WV	

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Brenntag Mid-South, Inc.
1405 Highway 136 W • P.O. BOX 20
Henderson, Kentucky 42419-0020

BRENNTAG

50141748sc
NSX
NFR

INVOICE#: BMS103951 INV DATE: 10/20/11 *** PAGE 1 OF 1 ***
DUE DATE: 11/19/11

SOLD TO:
TENNESSEE AMERICAN WATER CO.
AMERICAN WATER SHARED SER CTR
C/O ACCOUNTS PAYABLE DEPT
P.O. BOX 5608
CHERRY HILL NJ 08034

SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 10/20/11
B/L #. . . .: 834017-00 ✓
CUSTOMER # .: 376208
CUSTOMER PO#: 15154350 BV# 10349591

TERMS . : NET 30 DAYS
SHIP WHS:. 8 SALESPRSN: 082
SHIP VIA: CHERRY PICKER
FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
5.0000	253418	11.870	10000.0000#	.2475	2,475.00
2000.0000	# CYL		CHLORINE, LIQUID (BMS ONLY)		
				>A RPK	

QUESTIONS, CALL 423-821-1535

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OCT 27 2011
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****
* REMIT TO ADDRESS: *
* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
****

MERCHANDISE 2,475.00

PAID ON OR PRIOR TO 11/19/11 INVOICE TOTAL 2,475.00

PAID AFTER 11/19/11 INVOICE TOTAL 2,524.50

Original Document

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Chattanooga, TN	Henderson, KY	Louisville, KY	Springfield, MO	Valdosta, GA
Clearwater, FL	Huntsville, AL	Memphis, TN	St. Albans, WV	

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Henderson, Kentucky 42419-0020

5014174852
NSX
NFR

BRENNTAG

AMT 1980.00

INVOICE#: BMS108682 INV DATE: 10/27/11 *** PAGE 1 OF 1 ***
DUE DATE: 11/26/11

SOLD TO:
TENNESSEE AMERICAN WATER CO.
AMERICAN WATER SHARED SER CTR
C/O ACCOUNTS PAYABLE DEPT
P.O. BOX 5608
CHERRY HILL NJ 08034

SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 10/27/11 TERMS . : NET 30 DAYS
B/L #. . . . . : 834019-00 ✓ SHIP-WHS: - 8 SALESPRSN: 082
CUSTOMER # . : 376208 SHIP VIA: CHERRY PICKER
CUSTOMER PO#: 15154350 OV# 10350355 FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
4.0000	253418	11.870	8000.0000#	.2475	1,980.00
2000.0000	# CYL		CHLORINE, LIQUID (BMS ONLY)		
				>A RPK	

RECEIVED
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QUESTIONS, CALL 423-821-1535

****
* REMIT TO ADDRESS: *
* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
****

MERCHANDISE 1,980.00

PAID ON OR PRIOR TO 11/26/11 INVOICE TOTAL 1,980.00

PAID AFTER 11/26/11 INVOICE TOTAL ~~2,019.60~~

Original Document

Atlanta, GA	Columbus, OH	Indianapolis, IN	Miami, FL	St. Louis, MO
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Chattanooga, TN	Henderson, KY	Louisville, KY	Springfield, MO	Valdosta, GA
Clearwater, FL	Huntsville, AL	Memphis, TN	St. Albans, WV	

Brenntag Mid-South, Inc.
1405 Highway 136 W • P.O. BOX 20
Henderson, Kentucky 42419-0020

50141748 SL
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BRENNTAG

AMT 2475.00

INVOICE#: BMS111445 INV DATE: 11/03/11 *** PAGE 1 OF 1 ***
DUE DATE: 12/03/11

SOLD TO:
TENNESSEE AMERICAN WATER CO.
AMERICAN WATER SHARED SER CTR
C/O ACCOUNTS PAYABLE DEPT
P.O. BOX 5608
CHERRY HILL NJ 08034

SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 11/03/11
B/L #. . . . .: 855011-00 ✓
CUSTOMER # .: 376208
CUSTOMER PO#: 15154350 OV # 10351048

TERMS . : NET 30 DAYS
SHIP WHS: 8 SALESPRSN: 082
SHIP VIA: CHERRY PICKER
FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
5.0000	253418	11.870	10000.0000#	.2475	2,475.00
2000.0000	# CYL		CHLORINE, LIQUID (BMS ONLY) >A RPK		

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QUESTIONS, CALL 423-821-1535

****
* REMIT TO ADDRESS: *
* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
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MERCHANDISE 2,475.00

PAID ON OR PRIOR TO 12/03/11 INVOICE TOTAL 2,475.00

PAID AFTER 12/03/11 INVOICE TOTAL ~~2,524.50~~

Original Document

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Kansas City, MO
Kennesaw, GA
Louisville, KY
Memphis, TN
Miami, FL
Nitro, WV
Orlando, FL
Springfield, MO
St. Albans, WV
St. Louis, MO
Tampa, FL
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AMT 1980.00

INVOICE#: BMS119857 INV DATE: 11/17/11 *** PAGE 1 OF 1 ***
DUE DATE: 12/17/11

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SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 11/17/11
B/L #. . . .: 855015-00 ✓
CUSTOMER # .: 376208
CUSTOMER PO#: 15154350 OVA 10352148

TERMS . : NET 30 DAYS
SHIP WHS: 8 SALESPRSN: 082
SHIP VIA: CHERRY PICKER
FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
4.0000	253418	11.870	8000.0000#	.2475	1,980.00
2000.0000	# CYL	CHLORINE, LIQUID (BMS ONLY)			
				>A RPK	

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NOV 28 2011
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QUESTIONS, CALL 423-821-1535

****
* REMIT TO ADDRESS: *
* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
****

MERCHANDISE 1,980.00

PAID ON OR PRIOR TO 12/17/11 INVOICE TOTAL 1,980.00

PAID AFTER 12/17/11 INVOICE TOTAL ~~2,019.60~~

Original Document

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AMT 2475.00

INVOICE#: BMS126999 INV DATE: 12/01/11 *** PAGE 1 OF 1 ***
DUE DATE: 12/31/11

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C/O ACCOUNTS PAYABLE DEPT
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CHERRY HILL NJ 08034

SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 12/01/11
B/L #. . . . : 875726-00 ✓
CUSTOMER # . : 376208
CUSTOMER PO#: 15154350 OV# 10353742

TERMS . : NET 30 DAYS
SHIP WHS: 8 SALESPRSN: 082
SHIP VIA: CHERRY PICKER
FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
5.0000	253418	11.870	10000.0000#	.2475	2,475.00
2000.0000 # CYL			CHLORINE, LIQUID (BMS ONLY)		
				>A RPK	

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QUESTIONS, CALL 423-821-1535

****
* REMIT TO ADDRESS: *
* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
****

MERCHANDISE 2,475.00

PAID ON OR PRIOR TO 12/31/11 INVOICE TOTAL 2,475.00

PAID AFTER 12/31/11 INVOICE TOTAL ~~2,524.50~~

Original Document

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Chattanooga, TN	Henderson, KY	Louisville, KY	Springfield, MO	Valdosta, GA
Clearwater, FL	Huntsville, AL	Memphis, TN	St. Albans, WV	

*** ALL SALES SUBJECT TO AND GOVERNED BY THE TERMS AND CONDITIONS SET FORTH ON THE REVERSE SIDE ***

Brenntag Mid-South, Inc.

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Amt 5769.40

INVOICE#: BMS129399 INV DATE: 12/06/11 *** PAGE 1 OF 1 ***
DUE DATE: 1/05/12

SOLD TO:
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C/O ACCOUNTS PAYABLE DEPT
P.O. BOX 5608
CHERRY HILL NJ 08034

SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 12/06/11
B/L #. . . . : 877630-00
CUSTOMER # . : 376208
CUSTOMER PO#: 15164385 OV# 1035388S

TERMS . : NET 30 DAYS
SHIP WHS: 8 SALESPRSN.: 082
SHIP VIA: OUR TRUCK -BULK
FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
44380.0000	666745	12.700	44380.0000#	.1300	5,769.40
1.0000 # BULK			CAUSTIC SODA 50% DIAP COMM GRD >A BLK		
CUSTOMER PRODUCT: 08/MANUAL					

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QUESTIONS, CALL 423-821-1535

****
* REMIT TO ADDRESS: *
* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
****

MERCHANDISE 5,769.40

PAID ON OR PRIOR TO 1/05/12 INVOICE TOTAL 5,769.40

PAID AFTER 1/05/12 INVOICE TOTAL ~~5,884.79~~

Original Document

Atlanta, GA
Bartonville, IL
Calvert City, KY
Chattanooga, TN
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Terre Haute, IN
Valdosta, GA

Brenntag Mid-South, Inc.

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BRENNTAG

5014174852
NSX
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AMT 1980.00

INVOICE#: BMS130234 INV DATE: 12/08/11 *** PAGE 1 OF 1 ***
DUE DATE: ~~1/07/12~~

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CHERRY HILL NJ 08034

SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 12/08/11
B/L #. . . . . : 875727-00 ✓
CUSTOMER # . : 376208
CUSTOMER PO#: 15154350 out 10354122

TERMS . : NET 30 DAYS
SHIP WHS: 8 SALESPRSN: 082
SHIP VIA: CHERRY PICKER
FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
4.0000	253418	11.870	8000.0000#	.2475	1,980.00
2000.0000	# CYL		CHLORINE, LIQUID (BMS ONLY)		
				>A RPK	

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QUESTIONS, CALL 423-821-1535

****
* REMIT TO ADDRESS: *
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* CHICAGO IL 60686-0037 *
****

MERCHANDISE 1,980.00

PAID ON OR PRIOR TO 1/07/12 INVOICE TOTAL 1,980.00

PAID AFTER 1/07/12 INVOICE TOTAL ~~2,019.60~~

Original Document

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Chattanooga, TN	Henderson, KY	Louisville, KY	Springfield, MO	Valdosta, GA
Clearwater, FL	Huntsville, AL	Memphis, TN	St. Albans, WV	

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AMT 1980.00

INVOICE#: BMS133845 INV DATE: 12/15/11 *** PAGE 1 OF 1 ***
DUE DATE: 1/14/12

SOLD TO:
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C/O ACCOUNTS PAYABLE DEPT
P.O. BOX 5608
CHERRY HILL NJ 08034

SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 12/15/11
B/L #. . . .: 875730-00 ✓
CUSTOMER #.: 376208
CUSTOMER PO#: 15154350 OVH10354778

TERMS . : NET 30 DAYS
SHIP WHS: . . 8 SALESPRSN: 082
SHIP VIA: CHERRY PICKER
FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
4.0000	253418	11.870	8000.0000#	.2475	1,980.00
2000.0000 # CYL		CHLORINE, LIQUID (BMS ONLY)			
				>A RPK	

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QUESTIONS, CALL 423-821-1535

****
* REMIT TO ADDRESS: *
* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
****

MERCHANDISE 1,980.00

PAID ON OR PRIOR TO 1/14/12 INVOICE TOTAL 1,980.00

PAID AFTER 1/14/12 INVOICE TOTAL ~~2,019.60~~

Original Document

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Calvert City, KY	Greeneville, TN	Kennesaw, GA	Orlando, FL	Terre Haute, IN
Chattanooga, TN	Henderson, KY	Louisville, KY	Springfield, MO	Valdosta, GA
Clearwater, FL	Huntsville, AL	Memphis, TN	St. Albans, WV	

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5014/7485
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BRENNTAG

AMT 5668.00

INVOICE#: BMS136170 INV DATE: 12/20/11 *** PAGE 1 OF 1 ***
DUE DATE: 1/19/12

SOLD TO:
TENNESSEE AMERICAN WATER CO.
AMERICAN WATER SHARED SER CTR
C/O ACCOUNTS PAYABLE DEPT
P.O. BOX 5608
CHERRY HILL NJ 08034

SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 12/20/11
B/L #. . . . : 886153-00 ✓
CUSTOMER #. : 376208
CUSTOMER PO#: 15164385 OV# 10355195

TERMS . : NET 30 DAYS
SHIP WHS: 8 SALESPRSN: 082
SHIP VIA: OUR TRUCK -BULK
FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
43600.0000	666745	12.700	43600.0000#	.1300	5,668.00
1.0000 # BULK			CAUSTIC SODA 50% DIAP COMM GRD >A BLK		

CUSTOMER PRODUCT: 08/MANUAL

Received
DEC 27 2011
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QUESTIONS, CALL 423-821-1535

****
* REMIT TO ADDRESS: *
* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
****

MERCHANDISE 5,668.00

PAID ON OR PRIOR TO 1/19/12 INVOICE TOTAL 5,668.00

PAID AFTER 1/19/12 INVOICE TOTAL ~~5,781.36~~

Original Document

Atlanta, GA	Columbus, OH	Indianapolis, IN	Miami, FL	St. Louis, MO
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BRENNTAG

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INVOICE#: BMS136929 INV DATE: 12/22/11 *** PAGE 1 OF 1 ***
DUE DATE: 1/21/12

SOLD TO:
TENNESSEE AMERICAN WATER CO.
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P.O. BOX 5608
CHERRY HILL NJ 08034

SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 12/22/11 TERMS . : NET 30 DAYS
B/L #. . . . : 875732-00 ✓ SHIP WHS: 8 SALESPRSN: 082
CUSTOMER # . : 376208 SHIP VIA: CHERRY PICKER
CUSTOMER PO#: 15154350 OVH 1635547 FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
4.0000	253418	11.870	8000.0000#	.2475	1,980.00
2000.0000	# CYL		CHLORINE, LIQUID (BMS ONLY)		
				>A RPK	

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QUESTIONS, CALL 423-821-1535

****
* REMIT TO ADDRESS: *
* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
****

MERCHANDISE 1,980.00

PAID ON OR PRIOR TO 1/21/12 INVOICE TOTAL 1,980.00

PAID AFTER 1/21/12 INVOICE TOTAL ~~2,019.60~~

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Kennesaw, GA
Louisville, KY
Memphis, TN
Miami, FL
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Orlando, FL
Springfield, MO
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1405 Highway 136 W • P.O. BOX 20
Henderson, Kentucky 42419-0020

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BRENNTAG

INVOICE#: BMS139226 INV DATE: 12/29/11 *** PAGE 1 OF 1 ***
DUE DATE: 1/28/12

SOLD TO:
TENNESSEE AMERICAN WATER CO.
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P.O. BOX 5608
CHERRY HILL NJ 08034

SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 12/29/11
B/L #. . . . .: 875734-00 ✓
CUSTOMER # .: 376208
CUSTOMER PO#: 15154350 OVH 10355855

TERMS . : NET 30 DAYS
SHIP WHS: 8 SALESPRSN: 082
SHIP VIA: CHERRY PICKER
FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
4.0000	253418	11.870	8000.0000#	.2475	1,980.00
2000.0000	# CYL		CHLORINE, LIQUID (BMS ONLY)		
				>A RPK	

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JAN 6 2012
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QUESTIONS, CALL 423-821-1535

****
* REMIT TO ADDRESS: *
* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
****

MERCHANDISE 1,980.00

PAID ON OR PRIOR TO 1/28/12 INVOICE TOTAL 1,980.00

PAID AFTER 1/28/12 INVOICE TOTAL ~~2,019.60~~

Original Document

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Bartonville, IL | Georgetown, KY | Kansas City, MO | Nitro, WV | Tampa, FL
Calvert City, KY | Greeneville, TN | Kennesaw, GA | Orlando, FL | Terre Haute, IN
Chattanooga, TN | Henderson, KY | Louisville, KY | Springfield, MO | Valdosta, GA
Clearwater, FL | Huntsville, AL | Memphis, TN | St. Albans, WV

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A26CLK05

BRENNTAG

INVOICE#: BMS006728 INV DATE: 4/28/11 *** PAGE 1 OF 1 ***
DUE DATE: 5/28/11

SOLD TO:
TENNESSEE AMERICAN WATER CO.
AMERICAN WATER SHARED SER CTR
C/O ACCOUNTS PAYABLE DEPT
P.O. BOX 5608
CHERRY HILL NJ 08034

SHIP TO:
TENNESSEE AMERICAN WATER*
#9 WIEHL STREET
FILTER PLANT
CHATTANOOGA TN 37402

FEDERAL ID #: 610504545 DATE SHIPPED: 4/28/11
B/L #. . . . : 703800-00
CUSTOMER #. : 376208
CUSTOMER PO#: 15154350

TERMS . : NET 30 DAYS
SHIP WHS: 8 SALESPRSN: 082
SHIP VIA: CHERRY PICKER
FOB . . : DELIVERED
TAX EX# : 26205290950022

UNITS SHIPPED	PROD #	WGT/GAL	TOTAL QTY	UNIT PRICE	EXTENDED
5.0000	253418	11.870	10000.0000#	.2475	2,475.00
2000.0000 # CYL			CHLORINE, LIQUID (BMS ONLY)	>A RPK	

Received
MAY - 6 2011
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QUESTIONS, CALL 423-821-1535

****
* REMIT TO ADDRESS: *
* BRENNTAG MID-SOUTH, INC *
* 3796 RELIABLE PARKWAY *
* CHICAGO IL 60686-0037 *
****

MERCHANDISE 2,475.00

PAID ON OR PRIOR TO 5/28/11 INVOICE TOTAL 2,475.00

PAID AFTER 5/28/11 INVOICE TOTAL 2,524.50

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Atlanta, GA
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Huntsville, AL
Indianapolis, IN
Kansas City, MO
Kennesaw, GA
Louisville, KY
Memphis, TN
Miami, FL
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Orlando, FL
Springfield, MO
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CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

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Invoice

Date	Invoice #
1/7/2011	5764

Bill To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034 OV# 10322825

Ship To 503666889
Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406 Sx 1128.23 dmc 13,325.33

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	2/21/2011	SL	1/7/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk	44,760	0.2725	12,197.10
Sales Tax	9.25%	1	1,128.23	1,128.23
	WBID# A26CLK01			
				447.60
				Exp OK

Please remit to above address.

Total	$13,325.33
Balance Due	$13,325.33

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

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JAN 18 2011
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Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
1/7/2011	5764

Bill To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034 OV# 10322825

Ship To 503660889
Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406 Sx 1128.23 dmc 13,325.33

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	2/21/2011	SL	1/7/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk	44,760	0.2725	12,197.10
Sales Tax	9.25% WBID# A26CLK01	1	1,128.23	1,128.23
				447.60

Please remit to above address.

Total $13,325.33

Balance Due $13,325.33

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

OV#10323354

Invoice

Date	Invoice #
1/17/2011	5789

Bill To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034

Ship To	50366889
Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406	NSX dms 12650.35

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	3/3/2011	SL	1/17/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk WBID# A26CLK01	44,780	0.2825	12,650.35

Received
JAN 2 1 2011
SSC-Mailroom

Please remit to above address.

Total $12,650.35

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

Balance Due $12,650.35

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
2/4/2011	5869

OV# 10324835

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034	50366889 Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406

NSX

12,593.85

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	3/21/2011	SL	2/4/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk WBID#:A26CLK01...	44,580	0.2825	12,593.85

RECEIVED
FEB 11 2011
SSC-MAILROOM

Please remit to above address.

Total	$12,593.85
Balance Due	$12,593.85

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@ccdarchem.com

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

50366889
MP

Date	Invoice #
4/28/2011	6216

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	6/12/2011	SL	4/28/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk	44,680	0.2825	12,622.10

10331912

RECEIVED
MAY 5 2011
SSC-MAILROOM

Please remit to above address.

Total	$12,622.10
Balance Due	$12,622.10

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

50366889
MP

Date	Invoice #
4/27/2011	6251

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15150074	Net 45	6/11/2011	SL	4/27/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
HFS Acid - 23%	Bulk - 45,000 lbs A26POC Please receive PO	46.600	0.30	13,980.00

Received
MAY 12 2011
SSC-Mailroom

Please remit to above address.

Total	$13,980.00
Balance Due	$13,980.00

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

50366889
MP

Date	Invoice #
5/4/2011	6250

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	6/18/2011	SL	5/4/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk	44,860	0.2825	12,672.95

10332327

Received
MAY 12 2011
SSC-Mailroom

Please remit to above address.

Total	$12,672.95
Balance Due	$12,672.95

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

50366889
MP

Date	Invoice #
5/31/2011	6403

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406 $ 13356.00

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15150074	Net 45	7/15/2011	SL	5/31/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
HFS Acid - 23%	Bulk - 45,000 lbs 10335027	44,520	0.30	13,356.00

RECEIVED
JUN 13 2011
SSC-MAILROOM

Please remit to above address.

Total	$13,356.00
Balance Due	$13,356.00

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

50366889
mp

Date	Invoice #
8/22/2011	6778

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034 $ 13530.00	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406 423-755-7652

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15150074	Net 45	10/12/2011	SL	8/22/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
HFS Acid - 23%	Bulk - 45,000 lbs A26 SPEC #4 Please receive PO	45,100	0.30	13,530.00

RECEIVED
SEP - 6 2011
SSC-MAILROOM

Please remit to above address.

Total	$13,530.00
Balance Due	$13,530.00

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
11/8/2011	7109

Bill To	Ship To
American Water *Attn: Accounts Payable* P.O. Box 5608 Cherry Hill, NJ 08034 5036889 NSX	Tennessee American Water *1003 Riverside Drive* Chattanooga, TN 37406 423-755-7652

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15150074	Net 45	12/23/2011	SL	11/8/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
HFS Acid - 23%	Bulk - 45,000 lbs 10351481	44,700 OV	0.30	13,410.00

RECEIVED
NOV 18 2011
SSC-MAILROOM

Please remit to above address.

Total	$13,410.00
Balance Due	$13,410.00

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

5036 6889 DC
$ 12048.00
WSY

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
1/14/2011	5814

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406

15150074

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15150074	Net 45	2/28/2011	SL	1/14/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
HFS Acid - 23%	Bulk -45000 lbs WB ID #A26CLK01	40,160	0.30	12,048.00

OVH 1032384

Received
JAN 28 2011
SSC-Mailroom

Please remit to above address.

Total	$12,048.00
Balance Due	$12,048.00

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

5036889 DC
$ 12644.70
NSA

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
1/21/2011	5813

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406

15149434

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	3/7/2011	SL	1/21/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk WBID#:A26CLK01	44,760	0.2825	12,644.70

OV# 10323830

Received
JAN 28 2011
SSC-Mailroom

Please remit to above address.

Total	$12,644.70
Balance Due	$12,644.70

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

5036889 DC
$ 12373.50
WJ

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
2/10/2011	5896

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406

15149434

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	3/27/2011	SL	2/10/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk	43,800	0.2825	12,373.50

OVH
10325236

RECEIVED
FEB 22 2011
SSC-MAILROOM

Please remit to above address.

Total	$12,373.50
Balance Due	$12,373.50

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

Co# 26

50366889 DC

RECEIVED

FEB 28 2011

SSC-MAILROOM

$ 12204.00

NSX

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
2/23/2011	5936

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406

15149434

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	4/9/2011	SL	2/23/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk	43,200	0.2825	12,204.00

OVH
10326334

Please remit to above address.

Total	$12,204.00
Balance Due	$12,204.00

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

503666889 Dc

RECEIVED
MAR 07 2011
SSC-MAILROOM

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
2/18/2011	5954

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406

$ 13134.00
NJx

15150074 5954 2/18/11

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15150074	Net 45	4/4/2011	SL	2/18/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
HFS Acid - 23%	Bulk - 45,000 lbs WBID# A26CLK01	43,780	0.30	13,134.00

OVH
10326213

Please remit to above address.

Total	$13,134.00
Balance Due	$13,134.00

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

50366889

RECEIVED
MAR 07 2011
SSC-MAILROOM

$12644.70 DC NJ

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
3/1/2011	5955

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034 15149434 5955	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406 3/1/11

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	4/15/2011	SL	3/1/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk OV# 10326757	44,760	0.2825	12,644.70

Please remit to above address.

Total	$12,644.70
Balance Due	$12,644.70

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

50366889 DC
$12616.45
NJ

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
3/10/2011	6007

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406

15149434 6007 3/10/11

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	4/24/2011	SL	3/10/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk	44,660	0.2825	12,616.45

OVH
10327561

Received
MAR 17 2011
SSC-Mailroom

Please remit to above address.

Total $12,616.45

Balance Due $12,616.45

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

50366889
DC
$ 12684.25
NJ

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
3/18/2011	6041

Bill To	Ship To
American Water *Attn: Accounts Payable* P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water *1003 Riverside Drive* Chattanooga, TN 37406

15149434

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	5/2/2011	SL	3/18/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk	44,900	0.2825	12,684.25

OVH
1038242

Please remit to above address.

Total $12,684.25

Balance Due $12,684.25

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

Received
MAR 25 2011
SSC Mailroom

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

50366889 DC
$ 13836.00
NSY

Invoice

Date	Invoice #
3/22/2011	6062

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406

15150074 6062 3/22/11

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15150074	Net 45	5/6/2011	SL	3/22/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
HFS Acid - 23%	Bulk- 45000 lbs	46,120	0.30	13,836.00

OVH
10328599

RECEIVED
MAR 28 201
SSC-MAILROOM

Please remit to above address.

Total	$13,836.00
Balance Due	$13,836.00

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@ccdarchem.com

50366889 DC
$ 12639.05
WJ

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
4/5/2011	6114

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406

15149434 6114 4/5/11

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	5/20/2011	SL	4/5/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk	44,740	0.2825	12,639.05

OVH
10329688

RECEIVED
APR 11 2011
SSC-MAILROOM

Please remit to above address.

Total	$12,639.05
Balance Due	$12,639.05

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

RECEIVED 50366889 dc
APR 08 2011
SSC-MAILROOM

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
4/1/2011	6109

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034 15149434 6109	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406 4/1/11

12689.90
NJx

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	5/16/2011	SL	4/1/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk WBID#:A26CLK01	44,920	0.2825	12,689.90

OV# 10329435

Please remit to above address.

Total	$12,689.90
Balance Due	$12,689.90

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

5036688 9
OC

RECEIVED
APR 18 2011
SSC-MAILROOM

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
4/12/2011	6153

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406

$ 12712.50
WSX

15149434 6153 4/12/11

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	5/27/2011	SL	4/12/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk	45,000	0.2825	12,712.50

OV#
10330282 - $127,125.00

Please Receive Correct Quanity

Please remit to above address.

Total	$12,712.50
Balance Due	$12,712.50

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

50366889 DC

$ 12701.20
NGX

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
4/19/2011	6173

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	6/3/2011	SL	4/19/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk	44,960	0.2825	12,701.20

OVH
10330904

RECEIVED
APR 25 2011
SSC-MAILROOM

Please remit to above address.

Total	$12,701.20
Balance Due	$12,701.20

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

RECEIVED 50366889 DC
MAY 23 2011
SSC-MAILROOM

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
5/16/2011	6298

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406

$12639.05
NJX

15149434 6298 5/16/11

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	6/30/2011	SL	5/16/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk	44,740	0.2825	12,639.05

OV#
10333502

Please remit to above address.

Total $12,639.05

Balance Due $12,639.05

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

50366889
DC

RECEIVED
JUN 07 2011
SSC-MAILROOM

Invoice

Date	Invoice #
6/1/2011	6360

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034 15149434 6/1/11	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406 6360

$ 12593.85
NSF

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	7/16/2011	SL	6/1/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk	44,580	0.2825	12,593.85

OVH
10335028

Please remit to above address.

Total	$12,593.85
Balance Due	$12,593.85

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

RECEIVED
JUN 20 2011
SSC-MAILROOM

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Invoice

Date	Invoice #
6/14/2011	6432

Bill To	Ship To
50366889 MP American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406 $12627.75

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	7/29/2011	SL	6/14/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk 10336317	44,700	0.2825	12,627.75

Please remit to above address.

Total	$12,627.75
Balance Due	$12,627.75

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

50366889 DC
$ 12695.55
NJ4

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
6/22/2011	6474

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406

15149434 6474 6/22/11

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	8/6/2011	SL	6/22/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk	44,940	0.2825	12,695.55

OVH
10337187

RECEIVED
JUN 28 2011
$SC-MAILROOM

Please remit to above address.			Total	$12,695.55
Phone #	Fax #	E-mail	**Balance Due**	$12,695.55
770-748-3863	770-748-3887	candi.wright@cedarchem.com		

50366889
DC
$ 13302.00
NSX

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
6/21/2011	6500

Bill To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034

Ship To
Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406

RECEIVED
JUL 05 2011
SSC-MAILROOM

15150074 6500 6/21/11

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15150074	Net 45	8/5/2011	SL	6/21/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
HFS Acid - 23%	Bulk - 45,000 lbs	44,340	0.30	13,302.00

OH
10337153

Please remit to above address.

Total	$13,302.00
Balance Due	$13,302.00

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

50366889 DC

$ 12633.40
NJX

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
7/6/2011	6517

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406

15149434 6517 7/6/11

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	8/20/2011	SL	7/6/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk	44,720	0.2825	12,633.40

OH
10338631

RECEIVED
JUL 11 2011
SSC-MAILROOM

Please remit to above address.

Total	$12,633.40
Balance Due	$12,633.40

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

5036688 9 DC

$ 12588.20
NSX

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
7/18/2011	6576

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406

15149434 6576 7/18/11

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	9/1/2011	SL	7/18/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk	44,560	0.2825	12,588.20

OV# 1039794

RECEIVED
JUL 25 2011
SSC-MAILROOM

Please remit to above address.

Total	$12,588.20
Balance Due	$12,588.20

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

5036688 DC
$ 12430.00
NSX

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
7/27/2011	6623

Bill To
American Water *Attn: Accounts Payable* P.O. Box 5608 Cherry Hill, NJ 08034

Ship To
Tennessee American Water *1003 Riverside Drive* Chattanooga, TN 37406 423-755-7652 A26CLK05

Inv# 6623 7/27/11

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
1514934	Net 45	9/10/2011	SL	7/27/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk	44,000	0.2825	12,430.00

Need Valid PO # & Rec. Doc #

RECEIVED
AUG 01 2011
SSC-MAILROOM

Please remit to above address.

Total	$12,430.00
Balance Due	$12,430.00

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

50366889
$ 12469.55 x
NJ

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
8/9/2011	6683

Bill To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034

Ship To
Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406 423-755-7652

RECEIVED
AUG 15 2011
SSC-MAILROOM

15149434 6683 8/9/11

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
1514934	Net 45	9/23/2011	SL	8/9/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk	44,140	0.2825	12,469.55

OV# 10342439

Please remit to above address.

Total	$12,469.55
Balance Due	$12,469.55

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

50366889 DC
$ 12503.45
NSY

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
8/22/2011	6733

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406 423-755-7652

15149434 6733 8/22/11

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	10/6/2011	SL	8/22/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk	44,260	0.2825	12,503.45

VF# 90343868

RECEIVED
AUG 26 2011
SSC-MAILROOM

Please remit to above address.

Total	$12,503.45
Balance Due	$12,503.45

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

50 366889
MP

Date	Invoice #
9/7/2011	6832

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406 423-755-7652

$ 12458.25
NSX

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	10/22/2011	SL	9/7/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk	44,100	0.2825	12,458.25

10345700

RECEIVED
SEP 15 2011
SSC-MAILROOM

Please remit to above address.

Total	$12,458.25
Balance Due	$12,458.25

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

50366889

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
9/15/2011	6873

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406 423-755-7652

15149434

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	10/30/2011	SL	9/15/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk	43,920	0.2825	12,407.40

QU# 10346403

RECEIVED
SEP 22 2011
SSC-MAILROOM

Please remit to above address.

Total	$12,407.40
Balance Due	$12,407.40

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

50366889 DC

$ 12435.65
NJx

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
9/19/2011	6879

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406 423-755-7652

15149434 6879 9/19/11

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	11/3/2011	SL	9/19/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk	44,020	0.2825	12,435.65

OVH
10346681

Received
SEP 23 2011
SSC-Mailroom

Please remit to above address.

Total	$12,435.65
Balance Due	$12,435.65

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

50366889
OC
$ 13 338.00
NSX

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
8/22/2011	6778

Bill To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034

Ship To
Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406 423-755-7652

RECEIVED
SEP 26 2011

15150074 6778 8/22/11

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15150074	Net 45	10/12/2011	SL	8/22/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
HFS Acid - 23%	Bulk - 45,000 lbs	44,460	0.30	13,338.00

OVH 103438 71

Please remit to above address.

Total	$13,338.00
Balance Due	$13,338.00

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

50366889 DC
$ 7559.70
NSx

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
9/26/2011	6917

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406 423-755-7652

15149434 6917 9/26/11

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	11/10/2011	SL	9/26/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	35000 lb Bulk	26,760	0.2825	7,559.70

OV# 10347460

RECEIVED
OCT 3 2011
SSC-MAILROOM

Please remit to above address.

Total	$7,559.70
Balance Due	$7,559.70

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

5036688 9
$ 12390.45
NY

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
10/3/2011	6957

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406 423-755-7652

15149434 6957 10/3/11

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	11/17/2011	SL	10/3/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk	43,860	0.2825	12,390.45

OVH
10348149

RECEIVED
OCT 11 2011
SSC-MAILROOM

Please remit to above address.

Total	$12,390.45
Balance Due	$12,390.45

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

RECEIVED
OCT 11 2011

5036688 9sc
NSX

CEDARCHEM

CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Invoice

Date	Invoice #
10/11/2011	6981

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034 RECEIVER HAS NO WB# A26 POC	AMT 12,430.00 Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406 423-755-7652

NO REMARK MATCH - PLEASE VERIFY DV# 10348916

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	11/25/2011	SL	10/11/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk	44,000	0.2825	12,430.00

RECEIVED
OCT 17 2011
SSC-MAILROOM

Please remit to above address.

Total $12,430.00

Balance Due $12,430.00

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

5036688 9 SL
NSX
NFR

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
10/8/2011	7001

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034 A26 POC	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406 423-755-7652

OV#10348723 NO REMARK MATCH (72607)

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15150074	Net 45	11/22/2011	SL	10/8/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
HFS Acid - 23%	Bulk - 45,000 lbs	45,380	0.30	13,614.00

Please remit to above address.

Total	$13,614.00
Balance Due	$13,614.00

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

RECEIVED
OCT 24 2011

5036688 9 SL
NSX
NFR

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
10/19/2011	7034

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406 423-755-7652

OK# 10349673 NO REMARK MATCH 396160 A26SUPT04

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	12/3/2011	SL	10/19/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk	44,220	0.2825	12,492.15

RECEIVED
OCT 31 2011
SSC-MAILROOM

Please remit to above address.

Total	$12,492.15
Balance Due	$12,492.15

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

5036688 9 SC
NSX
NFR

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
11/9/2011	7096

AMT 12,446.95

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034 REC DATE 11/10/11 ✓	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406 423-755-7652

OV# 10351589 NO REMARK MATCH (BOL# 1397705)

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	12/24/2011	SL	11/9/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk	44,060	0.2825	12,446.95

RECEIVED
NOV 15 2011
SSC-MAILROOM

Please remit to above address.

Total $12,446.95

Balance Due $12,446.95

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

5036688 9sc
NSX
NFR

Invoice

Date	Invoice #
11/18/2011	7143

AMT 12,430.00

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406 423-755-7652

OV#10353208

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	1/2/2012	SL	11/18/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk	44,000	0.2825	12,430.00

RECEIVED
NOV 28 2011
SSC-MAILROOM

Please remit to above address.

Total	$12,430.00
Balance Due	$12,430.00

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

5036688 9SL
XSX
NFR

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
11/29/2011	7181

AMT 12,243.55

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406 423-755-7652

OA# 10353209

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	1/13/2012	SL	11/29/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk	43,340	0.2825	12,243.55

RECEIVED
DEC 05 2011
SSC-MAILROOM

Please remit to above address.

Total $12,243.55

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

Balance Due $12,243.55

5036688 9sc
NSX
NFR

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
12/2/2011	7201

12-5-11 ✓ AMT 12,305.7

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406 423-755-7652

OU#: 10353740

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	1/16/2012	SL	12/2/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk	43,560	0.2825	12,305.70

RECEIVED
DEC 12 2011
SSC-MAILROOM

Please remit to above address.

Total $12,305.70

Balance Due $12,305.70

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

5036688 9sc
NSX
NFR

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
12/8/2011	7217

AMT 12,175.75

Bill To	Ship To
American Water *Attn: Accounts Payable* P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water *1003 Riverside Drive* Chattanooga, TN 37406 423-755-7652

OV# 10354237

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	1/22/2012	SL	12/8/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk	43,100	0.2825	12,175.75

RECEIVED
DEC 15 2011
SSC-MAILROOM

Please remit to above address.

Total $12,175.75

Balance Due $12,175.75

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

503668891
NSX
NFR

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
12/14/2011	7245

12-15 ✓

AMT 12,147.50

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406 423-755-7652

OV# 10354715

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	1/28/2012	SL	12/14/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk	43,000	0.2825	12,147.50

Received
DEC 22 2011
SSC-Mailroom

Please remit to above address.

Total	$12,147.50
Balance Due	$12,147.50

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

5036688 9sc
NSY
NFR.

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
12/20/2011	7264

AMT 12,882.00

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406 423-755-7652

OV# 10355277

12-21 ✓

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	2/3/2012	SL	12/20/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk	45,600	0.2825	12,882.00

Received
DEC 27 2011
SSC-Mailroom

Please remit to above address.

Total	$12,882.00
Balance Due	$12,882.00

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

RECEIVED
JAN 3 2012
SSC-MAILROOM

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
12/28/2011	7297

AMT 12,831.15

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034 50366889 SL NSX NFK	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406 423-755-7652

OR# 1035916

12-30 ✓

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	2/11/2012	SL	12/28/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk	45,420	0.2825	12,831.15

Please remit to above address.

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

Total $12,831.15

Balance Due $12,831.15

5036689
$ 12644.70
WSY

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
1/7/2011	5764

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406

15149434 5764 1/7/11

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	2/21/2011	SL	1/7/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk	44,760	0.2825	12,644.70
	WBID# A26CLK01			

Revised Inv.

OV# 1032820

Received
JAN 27 2011
SSC-Mailroom

Please remit to above address.

Total $12,644.70

Balance Due $12,644.70

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

Letter #: 4060

Cedarchem LLC
PO Box 271

Cedartown, GA 30125
7707483887

Re: Short Payment of Sales Tax on Invoice #: 5764
Tennessee-American Water Co.

Dear Cedarchem LLC,

The invoice referenced above was reviewed by our Sales Tax software, which allows American Water to properly calculate the taxability of our purchases and validate tax charged by our suppliers. In our current design, if the amount of Sales Tax charged by our vendor does not exactly match the tax calculated by our tax software; then we will not pay the Sales Tax billed on the invoice. We will calculate the Sales Tax we believe is the proper amount and pay the state accordingly. Tennessee-American Water Co. has calculated t
in the amount of $.00

Please retain this letter with your records as proof of our actions and assumption of responsibility for the tax and its payments. If you require additional documentation on our tax calculation, or if you have any other questions, please email our General Tax Department at ssc.generaltax@amwater.com or call the telephone number below.

Sincerely,

American Water
Shared Services Center
General Tax Department
PO Box 5627
Cherry Hill, NJ 08034
1-866-777-8426
Options 2, 0, 7

Invoice 5764 has been updated to the Tax owed as $0.00
The Tax Exempt Certificate was Rcvd after the Invoice was generated.

Thanks,
C Wright

GENERAL FAX FORM

CEDARCHEM, LLC
105 PLANTATION AVENUE
P O BOX 271
CEDARTOWN, GEORGIA 30125
PHONE - 1-888-883-8289
FAX – 770-748-3887
www.cedarchem.com

TO: American Water
NUMBER: 856-672-2870
SUBJECT: Sales Tax
PAGES INCLUDED: 2 w/ cover

For Review: ✓
Please Respond: _____
Confirm Receipt: _____

Notes:

Please call Candi Wright if you have any questions.

SIGNATURE OF SENDER: Thanks, Candi Wright
January 26, 2011 8:32am

Attn: Shared Service Ctr.
General Tax Dept.

VO# 42704940

RECEIVED
JAN 18 2011
SSC-MAILROOM

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

Date	Invoice #
1/7/2011	5764

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034 OV# 10322825	503666889 Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406 SX 1128.23 SMC 13,325.33

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15149434	Net 45	2/21/2011	SL	1/7/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
CC 901	45000 lb Bulk	44,760	0.2725	12,197.10
Sales Tax	9.25% WBID# A26CLK01	1	1,128.23	1,128.23 447.60 680 OK

Please remit to above address.

Total $13,325.33

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

Balance Due $13,325.33

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

50366889
NSX

Date	Invoice #
4/27/2011	6251

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15150074	Net 45	6/11/2011	SL	4/27/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
HFS Acid - 23%	Bulk - 45,000 lbs	44,440	0.30	13,332.00

RECEIVED
JUN 20 2011
SSC
Accounts Payable

Please remit to above address.

Total	$13,332.00
Balance Due	$13,332.00

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

Invoice

CEDARCHEM
CEDARCHEM, LLC
P.O. BOX 271
CEDARTOWN, GA 30125

50366889
NSX

Date	Invoice #
4/27/2011	6251

Bill To	Ship To
American Water Attn: Accounts Payable P.O. Box 5608 Cherry Hill, NJ 08034	Tennessee American Water 1003 Riverside Drive Chattanooga, TN 37406

P.O. Number	Payment Terms	Due Date	Sales Rep.	Ship Date	Ship Via	Freight Terms
15150074	Net 45	6/11/2011	SL	4/27/2011	N/A	Delivered

Item	Description	Total Quantity	Unit Price	Amount
HFS Acid - 23%	Bulk - 45,000 lbs	44,440	0.30	13,332.00

RECEIVED
JUN 20 2011
SSC
Accounts Payable

Please remit to above address.

Phone #	Fax #	E-mail
770-748-3863	770-748-3887	candi.wright@cedarchem.com

Total	$13,332.00
Balance Due	$13,332.00

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Lew Keathley

Question:

41. Provide copies of monthly waste disposal invoices for January 2011 through December 2011.

Response:

Please see attached copies of the waste disposal invoices for 2011.

Received
JAN 10 2011
SSC-Mailroom

CITY OF CHATTANOOGA
Department of Public Works
Interceptor Sewer System
Chattanooga, Tennessee

№ 22338

INVOICE

To: AMERICAN WATER (SSC)
P.O. BOX 5608
CHERRY HILL, NJ 08034
ATTN.: CECILE BRYANT

5004946
A26 SUPTO4

Date: 1/6/2011
Reference: Ord. 12410

Item/Description/detail	Amount
Sewer service charge for December 2010	
640,038 Gallons	$ 2,719.35

This Invoice Is Payable By: 1/21/2011

Make Check Payable To: City of Chattanooga, Sewer Revenue Fund

Mail To: Joachim H. Volz
Moccasin Bend Treatment Plant
455 Moccasin Bend Road
Chattanooga, Tennessee 37405

NSX
50049461
AE

NA

CITY OF CHATTANOOGA
Department of Public Works
Interceptor Sewer System
Chattanooga, Tennessee

No. 23945

INVOICE

To: AMERICAN WATER (SSC)
P.O. BOX 5608
CHERRY HILL, NJ 08034
ATTN: A26SUPT04

Date:
Reference: 12/6/2011
Ord. 12523

Item/Description/detail	Amount
Sewer service charge for November 2011	
1,046,303 Gallons	$ 4,347.28

RECEIVED
DEC 12 2011
SSC-MAILROOM

This Invoice Is Payable By: 12/21/2011

Make Check Payable To: City of Chattanooga, Sewer Revenue Fund

Mail To: Joachim H. Volz
Moccasin Bend Treatment Plant
455 Moccasin Bend Road
Chattanooga, Tennessee 37405

CITY OF CHATTANOOGA
Department of Public Works
Interceptor Sewer System
Chattanooga, Tennessee

No. 23940

50049461 JAW NSO NA

INVOICE

To: AMERICAN WATER (SSC)
P.O. BOX 5608
CHERRY HILL, NJ 08034
ATTN: A26SUPT04

Date: 12/6/2011
Reference: ORD. 12523

Item/Description/detail	Amount
INDUSTRIAL USER SURCHARGE ESTIMATE CHATTANOOGA CITY CODE SECTION 31-41 PERIOD OF JULY 1, 2011 THROUGH DECEMBER 31, 2011 BASED ON 1/6 OF THE INDUSTRIAL SURCHARGES COVERING THE PERIOD JANUARY 1, 2011 THROUGH JUNE 30, 2011 PERMIT # 0074 PAYMENT 4 OF 6	$ 10,707.97

RECEIVED
DEC 09 2011
SSC-MAILROOM

This Invoice Is Payable By: 12/21/2011

Make Check Payable To: City of Chattanooga, Sewer Revenue Fund

Mail To: Joachim H. Volz
Moccasin Bend Treatment Plant
455 Moccasin Bend Road
Chattanooga, Tennessee 37405

CITY OF CHATTANOOGA
Department of Public Works
Interceptor Sewer System
Chattanooga, Tennessee

No. 23851

INVOICE

To: AMERICAN WATER (SSC)
P.O. BOX 5608
CHERRY HILL, NJ 08034
ATTN.: A26SUPT04

5004946/9

Date:
Reference: 11/3/2011
Ord. 12523

Item/Description/detail	Amount
Sewer service charge for October 2011	
1,140,535 Gallons	$ 4,671.44

This Invoice Is Payable By: 11/18/2011

Make Check Payable To: City of Chattanooga, Sewer Revenue Fund

Mail To: Joachim H. Volz
Moccasin Bend Treatment Plant
455 Moccasin Bend Road
Chattanooga, Tennessee 37405

RECEIVED
NOV - 7 2011
SSC-MAILROOM

CITY OF CHATTANOOGA
Department of Public Works
Interceptor Sewer System
Chattanooga, Tennessee

No. 23828

INVOICE

To: AMERICAN WATER (SSC)
P.O. BOX 5608
CHERRY HILL, NJ 08034
ATTN: A26SUPT04

50049461

Date: 11/1/2011
Reference: ORD. 12523

Item/Description/detail	Amount
INDUSTRIAL USER SURCHARGE ESTIMATE CHATTANOOGA CITY CODE SECTION 31-41 PERIOD OF JULY 1, 2011 THROUGH DECEMBER 31, 2011 BASED ON 1/6 OF THE INDUSTRIAL SURCHARGES COVERING THE PERIOD JANUARY 1, 2011 THROUGH JUNE 30, 2011 PERMIT # 0074 PAYMENT 3 OF 6	$ 10,707.97

RECEIVED
NOV 04 2011
SSC-MAILROOM

This Invoice Is Payable By: 11/16/2011

Make Check Payable To: City of Chattanooga, Sewer Revenue Fund

Mail To: Joachim H. Volz
Moccasin Bend Treatment Plant
455 Moccasin Bend Road
Chattanooga, Tennessee 37405

CITY OF CHATTANOOGA
Department of Public Works
Interceptor Sewer System
Chattanooga, Tennessee

No. 23752

INVOICE

AST NA
50049461

To: AMERICAN WATER (SSC)
P.O. BOX 5608
CHERRY HILL, NJ 08034
ATTN: A26SUPT04

Date: 10/7/2011
Reference: Ord. 12410

Item/Description/detail	Amount
Sewer service charge for September 2011	
913,781 Gallons	$ 3,799.30

This Invoice Is Payable By: 10/22/2011

Make Check Payable To: City of Chattanooga, Sewer Revenue Fund

Mail To: Joachim H. Volz
Moccasin Bend Treatment Plant
455 Moccasin Bend Road
Chattanooga, Tennessee 37405

RECEIVED
OCT 12 2011
SSC-MAILROOM

CITY OF CHATTANOOGA
Department of Public Works
Interceptor Sewer System
Chattanooga, Tennessee

No. 23743

INVOICE

NJ NH

To: AMERICAN WATER (SSC)
P.O. BOX 5608
CHERRY HILL, NJ 08034
ATTN.: A26SUPT04

50049461
AT

Date: 10/4/2011
Reference: ORD. 12523

Item/Description/detail	Amount
INDUSTRIAL USER SURCHARGE ESTIMATE CHATTANOOGA CITY CODE SECTION 31-41 PERIOD OF JULY 1, 2011 THROUGH DECEMBER 31, 2011 BASED ON 1/6 OF THE INDUSTRIAL SURCHARGES COVERING THE PERIOD JANUARY 1, 2011 THROUGH JUNE 30, 2011 PERMIT # 0074 PAYMENT 2 OF 6	$ 10,707.97

RECEIVED
OCT 11 2011
SSC-MAILROOM

This Invoice Is Payable By: 10/19/2011

Make Check Payable To: City of Chattanooga, Sewer Revenue Fund

Mail To: Joachim H. Volz
Moccasin Bend Treatment Plant
455 Moccasin Bend Road
Chattanooga, Tennessee 37405

CITY OF CHATTANOOGA
Department of Public Works
Interceptor Sewer System
Chattanooga, Tennessee

№ 23658

5004946 1
sj

INVOICE

To: AMERICAN WATER (SSC)
P.O. BOX 5608
CHERRY HILL, NJ 08034
ATTN: A26SUPT04

Date:
Reference: 9/12/2011
Ord. 12410

KA/NSX

Item/Description/detail	Amount
Sewer service charge for August 2011	
1,350,754 Gallons	$ 5,267.53
Flow data correction for July 2011	$ 321.06
Amount due	$ 5,588.59

Received
SEP 16 2011
SSC-Mailroom

This Invoice Is Payable By: 9/27/2011

Make Check Payable To: City of Chattanooga, Sewer Revenue Fund

Mail To: Joachim H. Volz
Moccasin Bend Treatment Plant
455 Moccasin Bend Road
Chattanooga, Tennessee 37405

50049461
JAW N20 NA

CITY OF CHATTANOOGA
Department of Public Works
Interceptor Sewer System
Chattanooga, Tennessee

№ 23650

750.67

INVOICE

To: AMERICAN WATER (SSC)
P.O. BOX 5608
CHERRY HILL, NJ 08034
ATTN.: A26SUPT04

Date: 9/8/2011
Reference: ORD. 12410

Item/Description/detail	Amount
INDUSTRIAL USER SURCHARGE	
CHATTANOOGA CITY CODE SECTION 31-41	
PERIOD OF JANUARY 1 TO JUNE 30, 2011	
DAYS TO BE BILLED AS OPERATING , CLEANUP OR OTHER	
DISCHARGE DAYS IN THE PERIOD REPORTED BY INDUSTRY.	
DISCHARGE PERMIT NUMBER: 74	
MONITORING REPORTS & OPERATING DATA BASE SEE	
ATTACHED DATA.	
SURCHARGE FOR PERIOD JANUARY 1 TO JUNE 30, 2011	

	RATE	AVG. LBS.	OPERATING DAYS	AMOUNT
BOD $	0.1020	-	70	$ -
TSS $	0.0695	13,206.13	70	$ 64,247.82

PERIOD SURCHARGE AMOUNT	$ 64,247.82
LESS PREPAYMENTS RECEIVED TO DATE: (09/06/2011)	$ 74,205.12
SHORTAGE/ (OVERAGE)	$ (9,957.30)
1/6 OF ESTIMATED SURCHARGE FOR PERIOD JULY 1 TO DECEMBER 31, 2011. **PAYMENT 1 OF 6**	$ 10,707.97
AMOUNT DUE :	$ 750.67

*****THIS DISCHARGE IS REQUIRED TO BE MONITORED FOR POLLUTANTS MARKED "SC" IN PERMIT*****

THE DUE DATE WILL NOT BE EXTENDED FOR CORRECTIONS OR FAILURE TO SUBMIT ALL REQUIRED INFORMATION.

This Invoice Is Payable By: 10/3/2011

Make Check Payable To: City of Chattanooga, Sewer Revenue Fund

Mail To: Joachim H. Volz
Moccasin Bend Treatment Plant
455 Moccasin Bend Road
Chattanooga, Tennessee 37405

RECEIVED
SEP 13 2011
SSC-MAILROOM

Date	Lab	Flow (MGD)	Concentration (mg/L) BOD	Concentration (mg/L) TSS	Total Pounds BOD	Total Pounds TSS	Surcharge Pounds BOD	Surcharge Pounds TSS
01/03/2011	TAW	0.075642		10,300.0		6,497.8		6,245.5
01/06/2011	TAW	0.073642		13,445.0		8,257.6		8,011.9
01/11/2011	TAW	0.078108		13,250.0		8,631.3		8,370.8
01/14/2011	TAW	0.083457		11,960.0		8,324.5		8,046.1
01/19/2011	TAW	0.081577		18,385.0		12,508.3		12,236.1
01/21/2011	TAW	0.060061		9,100.0		4,558.3		4,357.9
01/27/2011	TAW	0.066798		12,845.0		7,155.9		6,933.1
01/31/2011	TAW	0.085142		14,780.0		10,495.0		10,211.0
02/03/2011	TAW	0.076702		20,540.0		13,139.3		12,883.5
02/09/2011	TAW	0.086813		15,410.0		11,157.2		10,867.5
02/11/2011	TAW	0.045962		16,840.0		6,455.2		6,301.8
02/18/2011	TAW	0.079445		14,185.0		9,398.6		9,133.5
02/23/2011	TAW	0.079387		15,285.0		10,120.0		9,855.2
02/28/2011	TAW	0.066891		10,260.0		5,723.8		5,500.6
03/04/2011	TAW	0.082288		14,220.0		9,758.9		9,484.4
03/08/2011	TAW	0.068184		22,075.0		12,553.0		12,325.6
03/11/2011	TAW	0.062712		23,280.0		12,175.9		11,966.7
03/15/2011	TAW	0.081537		28,455.0		19,349.9		19,077.9
03/18/2011	TAW	0.097586		44,630.0		36,322.9		35,997.3
03/22/2011	TAW	0.081169		21,450.0		14,520.6		14,249.8
03/24/2011	TAW	0.059847		16,360.0		8,165.7		7,966.0
03/29/2011	TAW	0.076265		20,545.0		13,067.6		12,813.2
03/30/2011	TAW	0.077596		20,230.0		13,091.9		12,833.0
03/31/2011	TAW	0.078347		21,560.0		14,087.6		13,826.2
04/01/2011	TAW	0.070608		15,870.0		9,345.4		9,109.8
04/06/2011	TAW	0.074599		17,835.0		11,096.1		10,847.3
04/08/2011	TAW	0.072509		10,530.0		6,367.8		6,125.9
04/12/2011	TAW	0.068403		21,965.0		12,530.6		12,302.4
04/12/2011	ISS	0.072000	68.8	17,200.0	41.3	10,328.3	0.0	10,088.1
04/14/2011	TAW	0.081695		12,610.0		8,591.7		8,319.1
04/19/2011	TAW	0.092072		14,595.0		11,207.2		10,900.1
04/20/2011	TAW	0.062537		18,180.0		9,481.9		9,273.3
04/26/2011	TAW	0.090842		17,925.0		13,580.4		13,277.3
04/27/2011	TAW	0.077016		17,680.0		11,356.1		11,099.2
04/28/2011	TAW	0.071775		18,515.0		11,083.1		10,843.7
05/02/2011	TAW	0.061713		16,510.0		8,497.5		8,291.6
05/03/2011	TAW	0.087136		19,165.0		13,927.5		13,636.8
05/04/2011	TAW	0.086142		18,170.0		13,053.8		12,766.4
05/05/2011	TAW	0.080095		18,160.0		12,130.7		11,863.5
05/06/2011	TAW	0.075676		15,300.0		9,656.4		9,404.0
05/09/2011	TAW	0.067504		15,815.0		8,903.6		8,678.4
05/10/2011	TAW	0.088900		33,360.0		24,734.0		24,437.4
05/11/2011	TAW	0.088421		33,750.0		24,888.3		24,593.3
05/12/2011	TAW	0.085933		24,555.0		17,598.1		17,311.4
05/13/2011	TAW	0.058008		19,380.0		9,375.8		9,182.3
05/18/2011	TAW	0.077199		23,465.0		15,107.7		14,850.2

Date	Lab	Flow (MGD)	Concentration (mg/L)		Total Pounds		Surcharge Pounds	
			BOD	TSS	BOD	TSS	BOD	TSS
05/19/2011	TAW	0.088352		37,265.0		27,458.9		27,164.2
05/20/2011	TAW	0.092734		21,265.0		16,446.4		16,137.0
05/23/2011	TAW	0.085003		32,080.0		22,742.3		22,458.7
05/24/2011	TAW	0.093964		38,100.0		29,857.4		29,544.0
05/25/2011	TAW	0.086747		35,820.0		25,914.7		25,625.3
05/26/2011	TAW	0.088078		39,985.0		29,371.8		29,078.0
05/27/2011	TAW	0.090262		33,145.0		24,951.1		24,649.9
05/31/2011	TAW	0.088608		32,270.0		23,847.2		23,551.6
06/01/2011	TAW	0.074717		32,425.0		20,205.3		19,956.1
06/02/2011	TAW	0.070210		30,045.0		17,592.9		17,358.7
06/03/2011	TAW	0.061532		27,500.0		14,112.4		13,907.1
06/06/2011	TAW	0.064768		34,290.0		18,522.3		18,306.2
06/07/2011	TAW	0.063989		28,060.0		14,974.7		14,761.3
06/08/2011	TAW	0.050591		28,660.0		12,092.5		11,923.7
06/09/2011	TAW	0.067195		20,065.0		11,244.6		11,020.4
06/10/2011	TAW	0.070428		18,025.0		10,587.3		10,352.4
06/13/2011	TAW	0.081101		31,425.0		21,255.3		20,984.8
06/14/2011	TAW	0.084530		17,925.0		12,636.8		12,354.8
06/15/2011	TAW	0.081270		12,170.0		8,248.7		7,977.6
06/17/2011	TAW	0.057863		13,385.0		6,459.3		6,266.3
06/21/2011	TAW	0.060614		15,435.0		7,802.7		7,600.5
06/22/2011	TAW	0.070306		15,250.0		8,941.9		8,707.3
06/23/2011	TAW	0.078654		5,720.0		3,752.2		3,489.8
06/27/2011	TAW	0.063927		24,180.0		12,891.6		12,678.3
06/29/2011	TAW	0.057693		6,715.0		3,231.0		3,038.5

Tennessee American Water Summary Page Industrial Surcharge
Permit No.: 74 January through June, 2011

SUMMARY FOR PERIOD	
Avg. Flow (MGD)	0.075698
Avg. BOD (mg/L)	68.8
Avg. TSS (mg/L)	20,879.3
Avg. BOD (lbs.)	0.0
Avg. TSS (lbs.)	13,206.1

5004946 | sc
NSX
NA

CITY OF CHATTANOOGA
Department of Public Works
Interceptor Sewer System
Chattanooga, Tennessee

Nº 23147

INVOICE

To: AMERICAN WATER (SSC)
P.O. BOX 5608
CHERRY HILL, NJ 08034
ATTN: A26SUPT04

Date: 8/4/2011
Reference: ORD. 12410

Item/Description/detail	Amount
INDUSTRIAL USER SURCHARGE ESTIMATE CHATTANOOGA CITY CODE SECTION 31-41 PERIOD OF JANUARY 1, 2011 THROUGH JUNE 30 ,2011 BASED ON 1/6 OF THE INDUSTRIAL SURCHARGES COVERING THE PERIOD JULY 1, 2010 THROUGH DECEMBER 31, 2010. PERMIT # 0074 PAYMENT 6 OF 6	$ 12,367.52

Received
AUG - 8 2011
SSC-Mailroom

This Invoice Is Payable By: 8/19/2011

Make Check Payable To: City of Chattanooga, Sewer Revenue Fund

Mail To: Joachim H. Volz
Moccasin Bend Treatment Plant
455 Moccasin Bend Road
Chattanooga, Tennessee 37405

50049461 sc
NSX
MA

CITY OF CHATTANOOGA
Department of Public Works
Interceptor Sewer System
Chattanooga, Tennessee

№ 23114

INVOICE

To: AMERICAN WATER (SSC)
P.O. BOX 5608
CHERRY HILL, NJ 08034
ATTN.: A26SUPT04

Date:
Reference: 8/4/2011
Ord. 12410

Item/Description/detail	Amount
Sewer service charge for July 2011	
544,850 Gallons	$ 2,399.68

This Invoice Is Payable By: 8/19/2011

Make Check Payable To: City of Chattanooga, Sewer Revenue Fund

Mail To: Joachim H. Volz
Moccasin Bend Treatment Plant
455 Moccasin Bend Road
Chattanooga, Tennessee 37405

Received
AUG - 8 2011
SSC-Mailroom

CITY OF CHATTANOOGA
Department of Public Works
Interceptor Sewer System
Chattanooga, Tennessee

№ 23047

INVOICE

To: AMERICAN WATER (SSC)
P.O. BOX 5608
CHERRY HILL, NJ 08034
ATTN: A26SUPT04

5004946

Date: 7/7/2011
Reference: ORD. 12410

Item/Description/detail	Amount
INDUSTRIAL USER SURCHARGE ESTIMATE CHATTANOOGA CITY CODE SECTION 31-41 PERIOD OF JANUARY 1, 2011 THROUGH JUNE 30 ,2011 BASED ON 1/6 OF THE INDUSTRIAL SURCHARGES COVERING THE PERIOD JULY 1, 2010 THROUGH DECEMBER 31, 2010. PERMIT # 0074 PAYMENT 5 OF 6	$ 12,367.52

This Invoice Is Payable By: 7/22/2011

Make Check Payable To: City of Chattanooga, Sewer Revenue Fund

Mail To: Joachim H. Volz
Moccasin Bend Treatment Plant
455 Moccasin Bend Road
Chattanooga, Tennessee 37405

RECEIVED
JUL 11 2011
SSC-MAILROOM

CITY OF CHATTANOOGA
Department of Public Works
Interceptor Sewer System
Chattanooga, Tennessee

No. 23014

INVOICE

To: AMERICAN WATER (SSC)
P.O. BOX 5608
CHERRY HILL, NJ 08034
ATTN.: A26SUPT04

NJ54 CA 50049461

Date: 7/6/2011
Reference: Ord. 12410

Item/Description/detail	Amount
Sewer service charge for June 2011	
1,159,388 Gallons	$ 4,624.54

This Invoice Is Payable By: 7/21/2011

Make Check Payable To: City of Chattanooga, Sewer Revenue Fund

Mail To: Joachim H. Volz
Moccasin Bend Treatment Plant
455 Moccasin Bend Road
Chattanooga, Tennessee 37405

RECEIVED
JUL 11 2011
SSC-MAILROOM

CITY OF CHATTANOOGA
Department of Public Works
Interceptor Sewer System
Chattanooga, Tennessee

No 22942

WO 50049461

INVOICE

To: AMERICAN WATER (SSC)
P.O. BOX 5608
CHERRY HILL, NJ 08034
ATTN.: CECILE BRYANT

Date: 6/6/2011
Reference: Ord. 12410

N/A INSP A26P0C

Item/Description/detail	Amount
Sewer service charge for May 2011	
1,570,475 Gallons	$ 6,005.80

This Invoice Is Payable By: 6/21/2011

Make Check Payable To: City of Chattanooga, Sewer Revenue Fund

Mail To: Joachim H. Volz
Moccasin Bend Treatment Plant
455 Moccasin Bend Road
Chattanooga, Tennessee 37405

Received
JUN 9 2011
SSC-Mailroom

RECEIVED
JUN 07 2011
SSC-MAILROOM
N° 22939

CITY OF CHATTANOOGA
Department of Public Works
Interceptor Sewer System
Chattanooga, Tennessee

NA
5004 9461
NSX

WP

INVOICE

To: AMERICAN WATER (SSC)
P.O. BOX 5608
CHERRY HILL, NJ 08034
ATTN.: CECILE BRYANT

NA INSX

Date: 6/2/2011
Reference: ORD. 12410

Item/Description/detail	Amount
INDUSTRIAL USER SURCHARGE ESTIMATE CHATTANOOGA CITY CODE SECTION 31-41 PERIOD OF JANUARY 1, 2011 THROUGH JUNE 30 ,2011 BASED ON 1/6 OF THE INDUSTRIAL SURCHARGES COVERING THE PERIOD JULY 1, 2010 THROUGH DECEMBER 31, 2010. PERMIT # 0074 PAYMENT 4 OF 6	$ 12,367.52

This Invoice Is Payable By: 6/17/2011

Make Check Payable To: City of Chattanooga, Sewer Revenue Fund

Mail To: Joachim H. Volz
Moccasin Bend Treatment Plant
455 Moccasin Bend Road
Chattanooga, Tennessee 37405

CITY OF CHATTANOOGA
Department of Public Works
Interceptor Sewer System
Chattanooga, Tennessee

№ 22805

INVOICE

To: AMERICAN WATER (SSC)
P.O. BOX 5608
CHERRY HILL, NJ 08034
ATTN.: CECILE BRYANT

5004946/1
A26SUPTO4

Date: 5/5/2011
Reference: Ord. 12410

Item/Description/detail	Amount
Sewer service charge for April 2011	
762,056 Gallons	$ 3,289.51

This Invoice Is Payable By: 5/20/2011

Make Check Payable To: City of Chattanooga, Sewer Revenue Fund

Mail To: Joachim H. Volz
Moccasin Bend Treatment Plant
455 Moccasin Bend Road
Chattanooga, Tennessee 37405

RECEIVED
MAY 9 2011
SSC-MAILROOM

CITY OF CHATTANOOGA
Department of Public Works
Interceptor Sewer System
Chattanooga, Tennessee

No 22848

500494619

INVOICE

To: AMERICAN WATER (SSC)
P.O. BOX 5608
CHERRY HILL, NJ 08034
ATTN.: CECILE BRYANT

A26SUPT04

NAINSP

Date: 5/9/2011
Reference: ORD. 12410

Item/Description/detail	Amount
INDUSTRIAL USER SURCHARGE ESTIMATE CHATTANOOGA CITY CODE SECTION 31-41 PERIOD OF JANUARY 1, 2011 THROUGH JUNE 30 ,2011 BASED ON 1/6 OF THE INDUSTRIAL SURCHARGES COVERING THE PERIOD JULY 1, 2010 THROUGH DECEMBER 31, 2010. PERMIT # 0074 PAYMENT 3 OF 6	$ 12,367.52

This Invoice Is Payable By: 5/24/2011

Make Check Payable To: City of Chattanooga, Sewer Revenue Fund

Mail To: Joachim H. Volz
Moccasin Bend Treatment Plant
455 Moccasin Bend Road
Chattanooga, Tennessee 37405

Received
MAY 12 2011
SSC-Mailroom

50049461

CITY OF CHATTANOOGA
Department of Public Works
Interceptor Sewer System
Chattanooga, Tennessee

Nº 22733

12,367.52

INVOICE

To: AMERICAN WATER (SSC)
P.O. BOX 5608
CHERRY HILL, NJ 08034
ATTN.: CECILE BRYANT

Date: 4/11/2011
Reference: ORD. 12410

Item/Description/detail	Amount
INDUSTRIAL USER SURCHARGE ESTIMATE CHATTANOOGA CITY CODE SECTION 31-41 PERIOD OF JANUARY 1, 2011 THROUGH JUNE 30 ,2011 BASED ON 1/6 OF THE INDUSTRIAL SURCHARGES COVERING THE PERIOD JULY 1, 2010 THROUGH DECEMBER 31, 2010. PERMIT # 0074 PAYMENT 2 OF 6	$ 12,367.52

RECEIVED
APR 15 2011
SSC-MAILROOM

This Invoice Is Payable By: 4/26/2011

Make Check Payable To: City of Chattanooga, Sewer Revenue Fund

Mail To: Joachim H. Volz
Moccasin Bend Treatment Plant
455 Moccasin Bend Road
Chattanooga, Tennessee 37405

CITY OF CHATTANOOGA
Department of Public Works
Interceptor Sewer System
Chattanooga, Tennessee

Nº 22654

500494 61

INVOICE

To: AMERICAN WATER (SSC)
P.O. BOX 5608
CHERRY HILL, NJ 08034
ATTN.: CECILE BRYANT

Date: 3/24/2011
Reference: ORD. 12327
Replaces Invoice 21052

44,468.42

Item/Description/detail	Amount
INDUSTRIAL USER SURCHARGE	
CHATTANOOGA CITY CODE SECTION 31-41	
PERIOD OF JULY 1 TO DECEMBER 31, 2010	
DAYS TO BE BILLED AS OPERATING , CLEANUP OR OTHER	
DISCHARGE DAYS IN THE PERIOD REPORTED BY INDUSTRY.	
DISCHARGE PERMIT NUMBER: 74	
MONITORING REPORTS & OPERATING DATA BASE SEE	
ATTACHED DATA.	
SURCHARGE FOR PERIOD JULY 1 TO DECEMBER 31, 2010	

	RATE	AVG. LBS.	OPERATING DAYS	AMOUNT
BOD $	0.1020	-	79	$ -
TSS $	0.0695	13,515.18	79	$ 74,205.12

PERIOD SURCHARGE AMOUNT	$ 74,205.12
LESS PREPAYMENTS RECEIVED TO DATE: (03/22/2011)	$ 42,104.22
SHORTAGE/ (OVERAGE)	$ 32,100.90
1/6 OF ESTIMATED SURCHARGE FOR PERIOD JANUARY 1 TO JUNE 30, 2011. **PAYMENT 1 OF 6**	$ 12,367.52
AMOUNT DUE :	$ 44,468.42

*****THIS DISCHARGE IS REQUIRED TO BE MONITORED FOR POLLUTANTS MARKED "SC" IN PERMIT*****

THE DUE DATE WILL NOT BE EXTENDED FOR CORRECTIONS OR FAILURE TO SUBMIT ALL REQUIRED INFORMATION.

4/10/2011
This Invoice Is Payable By:

RECEIVED
MAR 28 2011
SSC-MAILROOM

Make Check Payable To: City of Chattanooga, Sewer Revenue Fund

Mail To: Joachim H. Volz
Moccasin Bend Treatment Plant
455 Moccasin Bend Road
Chattanooga, Tennessee 37405

Date	Lab	Flow (MGD)	Concentration (mg/L) BOD	Concentration (mg/L) TSS	Total Pounds BOD	Total Pounds TSS	Surcharge Pounds BOD	Surcharge Pounds TSS
07/02/2010	TAW	0.051425		11,115.0		4,767.1		4,595.5
07/07/2010	TAW	0.071571		13,825.0		8,252.2		8,013.4
07/09/2010	TAW	0.046902		11,555.0		4,519.9		4,363.4
07/13/2010	TAW	0.090244		22,610.0		17,017.1		16,716.0
07/14/2010	TAW	0.081820		21,900.0		14,944.1		14,671.1
07/15/2010	TAW	0.091501		18,350.0		14,003.2		13,698.0
07/16/2010	TAW	0.050495		9,480.0		3,992.3		3,823.8
07/19/2010	TAW	0.071715		22,710.0		13,582.9		13,343.7
07/20/2010	TAW	0.091864		31,260.0		23,949.7		23,643.3
07/21/2010	TAW	0.093286		31,670.0		24,639.4		24,328.2
07/22/2010	TAW	0.090623		21,415.0		16,185.4		15,883.0
07/23/2010	TAW	0.077798		14,545.0		9,437.3		9,177.8
07/28/2010	TAW	0.080074		17,345.0		11,583.3		11,316.2
07/28/2010	ISS	0.083000	37.0	2,800.0	25.6	1,938.2	0.0	1,661.3
07/30/2010	TAW	0.077484		9,940.0		6,423.4		6,164.9
08/04/2010	TAW	0.079676		20,900.0		13,888.0		13,622.2
08/06/2010	TAW	0.046451		18,910.0		7,325.8		7,170.8
08/09/2010	TAW	0.088075		34,370.0		25,246.3		24,952.5
08/10/2010	TAW	0.061990		42,485.0		21,964.6		21,757.8
08/11/2010	TAW	0.060336		35,195.0		17,710.2		17,508.9
08/13/2010	TAW	0.052408		34,900.0		15,254.2		15,079.4
08/16/2010	TAW	0.061479		34,565.0		17,722.7		17,517.6
08/17/2010	TAW	0.047980		34,850.0		13,945.3		13,785.3
08/20/2010	TAW	0.053053		22,715.0		10,050.5		9,873.5
08/23/2010	TAW	0.082615		13,590.0		9,363.6		9,088.0
08/26/2010	TAW	0.086455		16,245.0		11,713.2		11,424.8
08/27/2010	TAW	0.072252		15,890.0		9,575.0		9,334.0
08/30/2010	TAW	0.083629		9,525.0		6,643.4		6,364.4
08/31/2010	TAW	0.086057		5,655.0		4,058.7		3,771.6
09/03/2010	TAW	0.076753		22,755.0		14,565.9		14,309.9
09/07/2010	TAW	0.066166		10,730.0		5,921.1		5,700.3
09/10/2010	TAW	0.072263		16,115.0		9,712.1		9,471.0
09/14/2010	TAW	0.084213		21,755.0		15,279.3		14,998.4
09/15/2010	TAW	0.093165		35,750.0		27,777.6		27,466.8
09/16/2010	TAW	0.078303		34,160.0		22,308.1		22,046.9
09/17/2010	TAW	0.098945		22,485.0		18,554.7		18,224.6
09/21/2010	TAW	0.071786		29,535.0		17,682.5		17,443.0
09/22/2010	TAW	0.087302		38,585.0		28,093.7		27,802.4
09/23/2010	TAW	0.087264		33,785.0		24,588.1		24,297.0
09/24/2010	TAW	0.094503		28,680.0		22,604.3		22,289.0
09/28/2010	TAW	0.075189		27,075.0		16,978.1		16,727.3
09/29/2010	TAW	0.071685		24,180.0		14,456.1		14,216.9
09/30/2010	TAW	0.088302		29,545.0		21,758.1		21,463.5
10/01/2010	TAW	0.094723		23,840.0		18,833.4		18,517.4
10/04/2010	TAW	0.078453		24,990.0		16,350.9		16,089.2
10/05/2010	TAW	0.062591		14,870.0		7,762.3		7,553.5

SSC-MAILROOM
MAR 28 2011
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Tennessee American Water Page 3 Industrial Surcharge

Permit No.: 74 July through December, 2010

Date	Lab	Flow (MGD)	Concentration (mg/L)		Total Pounds		Surcharge Pounds	
			BOD	TSS	BOD	TSS	BOD	TSS
10/08/2010	TAW	0.071174		10,384.0		6,163.9		5,926.4
10/13/2010	TAW	0.078351		7,135.0		4,662.3		4,401.0
10/15/2010	TAW	0.068242		11,065.0		6,297.5		6,069.9
10/17/2010	TAW	0.050726		8,385.0		3,547.3		3,378.1
10/22/2010	TAW	0.034757		7,320.0		2,121.9		2,005.9
10/26/2010	TAW	0.077839		15,100.0		9,802.6		9,542.9
10/27/2010	TAW	0.058283		23,985.0		11,658.6		11,464.2
10/28/2010	TAW	0.088939		28,690.0		21,280.8		20,984.1
10/29/2010	TAW	0.082874		28,905.0		19,978.2		19,701.8
11/01/2010	TAW	0.080943		29,905.0		20,187.8		19,917.8
11/02/2010	TAW	0.094242		24,595.0		19,331.1		19,016.7
11/03/2010	TAW	0.053548		12,470.0		5,569.0		5,390.3
11/05/2010	TAW	0.048383		13,225.0		5,336.5		5,175.1
11/08/2010	TAW	0.069737		27,850.0		16,197.7		15,965.1
11/09/2010	TAW	0.093600		26,825.0		20,940.2		20,628.0
11/10/2010	TAW	0.093122		30,190.0		23,446.7		23,136.0
11/11/2010	TAW	0.091996		27,730.0		21,275.7		20,968.9
11/12/2010	TAW	0.092128		24,330.0		18,693.9		18,386.6
11/15/2010	TAW	0.088685		25,240.0		18,668.3		18,372.5
11/17/2010	TAW	0.085473		30,475.0		21,723.9		21,438.8
11/18/2010	TAW	0.096814		38,085.0		30,750.9		30,428.0
11/19/2010	TAW	0.084359		31,500.0		22,162.0		21,880.5
11/22/2010	TAW	0.070464		26,640.0		15,655.5		15,420.5
11/24/2010	TAW	0.072897		17,610.0		10,706.2		10,463.0
11/29/2010	TAW	0.064632		11,520.0		6,209.6		5,994.0
12/03/2010	TAW	0.062147		15,435.0		8,000.1		7,792.7
12/07/2010	TAW	0.079310		9,695.0		6,412.7		6,148.1
12/10/2010	TAW	0.095475		15,025.0		11,963.8		11,645.3
12/14/2010	TAW	0.076665		17,315.0		11,071.0		10,815.2
12/17/2010	TAW	0.079782		17,180.0		11,431.3		11,165.1
12/20/2010	TAW	0.064401		5,600.0		3,007.8		2,792.9
12/22/2010	TAW	0.070867		9,710.0		5,738.9		5,502.5
12/27/2010	TAW	0.039842		10,805.0		3,590.3		3,457.4
12/30/2010	TAW	0.071128		12,970.0		7,693.9		7,456.6

RECEIVED
MAR 28 2011
SSC-MAILROOM

Tennessee American Water — Summary Page — Industrial Surcharge
Permit No.: 74 — July through December, 2010

SUMMARY FOR PERIOD	
Avg. Flow (MGD)	0.075242
Avg. BOD (mg/L)	37.0
Avg. TSS (mg/L)	21,290.8
Avg. BOD (lbs.)	0.0
Avg. TSS (lbs.)	13,515.2

RECEIVED
MAR 28 2011
SSC-MAILROOM

INVOICE

Invoice No DG1162845

18605091
nsx
2045.56

REMIT TO:
Clean Harbors Env. Services
PO Box 3442
Boston, MA 02241-3442

OFFICE:
Clean Harbors Env Services Inc
2815 Old Greenbrier Pike
Greenbrier, TN 37073
(615) 643-3170

If you have any questions regarding this invoice, please contact your customer service representative at the telephone number listed above

SOLD TO:
Jenny Scallf
Tennessee American Water
Shared Services Center
131 Woodcrest Road
Cherry Hill, NJ 08003- 0000

JOB SITE/GENERATOR:
Tennessee American Water
167 Dixie Lane
Chattanooga, TN 37405

Job Description: 11337PB,WASTEWATER TREATMENT SLUDGE VIA CHES TO CG

**** Payable in USD funds ****

Last Service Date	Invoice No	Customer	Sales Order	Purchase Order	Terms
01 Mar 2011	DG1162845	TE0934	DG3366501	A26 SUPV02	NET 15 DAYS

SUMMARY BY LINE TYPE

Disposal	$856.75
Equipment	$362.00
Fees	$266.81
Transportation	$560.00
SUBTOTAL	**$2,045.56 USD**
TAX	**0.00**
INVOICE TOTAL	**$2,045.56 USD** ← **PLEASE PAY THIS AMOUNT**

Manifest Info	Item ID	Description	Manifest Qty	Manifest UOM	Billing Qty	Billing UOM	Unit Price	Amount
		01 Mar 2011						
NONHAZDG3366501 11A	DISPSL / B36B	WASTEWATER TREATMENT SLUDGE 11337PB	5,000 G		3,427.000	GAL	0.2500	$856.75
	TANKWASH	Tank Wash			1.000	EA	247.0000	$247.00
	PUMPTIME	Pumping time			1.000	HR	115.0000	$115.00
NONHAZDG3366501	TRAN	TRANSPORTATION			1.000	EA	560.0000	$560.00
	FEE	Recovery Fee			1,778.750	EA	0.1500	$266.81
							SUBTOTAL	**$2,045.56**
							TAX	**$0.00**
							TOTAL	**$2,045.56**

Received
MAR 22 2011
SSC-Mailroom

Interest will be charged at a rate of 1.5% per month for all past due amounts.

260000315
NSX

CITY OF CHATTANOOGA
Department of Public Works
Interceptor Sewer System
Chattanooga, Tennessee

Nº 22573

INVOICE

To: TENNESSEE AMERICAN WATER
ATTN: MR. JOHN WATSON
P.O. BOX 6338
CHATTANOOGA, TN 37401

Date: 1 March 2011
Reference: City Code Sec. 31-43(d)

Item/Description/detail	Amount
ANNUAL WASTEWATER DISCHARGE PERMIT FEE FOR 2011 - 2012 PERMIT #74	$500.00

$500.00
260201.511100.13 - TJ87
V. B. Scaff-AWSEC02
3/14/11

RECEIVED
MAR 15 2011
SSC
Accounts Payable

This Invoice Is Payable By: APRIL 1, 2011

Make Check Payable To: City of Chattanooga, Sewer Revenue Fund

Mail To: Joachim H. Volz
Moccasin Bend Treatment Plant
455 Moccasin Bend Road
Chattanooga, Tennessee 37405

City of Chattanooga

Department of Public Works – Waste Resources Division

Jerry W. Stewart, P.E.
Director, Waste Resources

Ron Littlefield
Mayor

1 March 2011

SUSPENSE: 1 APRIL 2011

Mr. John Watson
Tennessee American Water
P.O. Box 6338
Chattanooga, TN 37401

RE: ANNUAL WASTEWATER PERMIT FEE; PERMIT NO. 74

Dear Mr. Watson:

I have attached an invoice for the annual wastewater discharge permit fee of five hundred dollars ($500.00) that is required of significant users as per City Code Section 31-43 (d). Payment of the fee must be submitted to this office by 1 April 2011.

Failure to submit the permit fee will place an industrial user in significant noncompliance and will result in the current permit becoming invalid.

If you have any questions, contact me at 757-0058.

Sincerely,

Rick Tate
Pretreatment Supervisor

RT/wrs

Attachment

cc: Susan Holmes

Ginny Scealf/TAWC/AWWSC
03/14/2011 04:19 PM

To Leona Wall/SHARSVCS/AWWSC@AWW
cc
bcc
Subject City of Chatt Permit Fee Invoice

Leona, would you mind dropping the attached invoice to my workbasket for faster processing. It is due to them by April 1. Thank you so much.

COC Permit Fee.pdf

Ginny Scealf
Executive Assistant
Tennessee American Water
1101 Broad St, P O Box 6338
Chattanooga, TN 37401
Phone: 423.755.7621
Fax: 423.755.7634
Email: Ginny.Scealf@amwater.com

RECEIVED
MAR 07 2011
SSC-MAILROOM

CITY OF CHATTANOOGA
Department of Public Works
Interceptor Sewer System
Chattanooga, Tennessee

No. 22588

INVOICE

To: AMERICAN WATER (SSC)
P.O. BOX 5608
CHERRY HILL, NJ 08034
ATTN.: ~~CECILE BRYANT~~

5004946/
A265UPT04

Date: 3/3/2011
Reference: Ord. 12410

Item/Description/detail	Amount
Sewer service charge for February 2011	
435,200 Gallons	$ 1,893.86

This Invoice Is Payable By: 3/18/2011

Make Check Payable To: City of Chattanooga, Sewer Revenue Fund

Mail To: Joachim H. Volz
Moccasin Bend Treatment Plant
455 Moccasin Bend Road
Chattanooga, Tennessee 37405

CITY OF CHATTANOOGA
Department of Public Works
Interceptor Sewer System
Chattanooga, Tennessee

Nº 22429

50049461

INVOICE

To: AMERICAN WATER (SSC)
P.O. BOX 5608
CHERRY HILL, NJ 08034
ATTN.: CECILE BRYANT

Date:
Reference: 2/8/2011
Ord: 12410

2575.84

Item/Description/detail	Amount
Sewer service charge for January 2011	
604,427 Gallons	$ 2,575.84

This Invoice Is Payable By: 2/23/2011

Make Check Payable To: City of Chattanooga, Sewer Revenue Fund

Mail To: Joachim H. Volz
Moccasin Bend Treatment Plant
455 Moccasin Bend Road
Chattanooga, Tennessee 37405

RECEIVED
FEB 14 2011
SSC-MAILROOM

CITY OF CHATTANOOGA
Department of Public Works
Interceptor Sewer System
Chattanooga, Tennessee

Nº 22414

50049461 dnc

INVOICE

To: AMERICAN WATER (SSC)
P.O. BOX 5608
CHERRY HILL, NJ 08034
ATTN.: CECILE BRYANT

A2630PT04

Date: 2/8/2011
Reference: ORD. 12410

Item/Description/detail	Amount
INDUSTRIAL USER SURCHARGE ESTIMATE CHATTANOOGA CITY CODE SECTION 31-41 PERIOD OF JULY 1, 2010 THROUGH DECEMBER 31, 2010 BASED ON 1/6 OF THE INDUSTRIAL SURCHARGES COVERING THE PERIOD JANUARY 1, 2010 THROUGH JUNE 30, 2010. PERMIT # 0074	
BALANCE FORWARD	$ (937.03)
PAYMENT 6 OF 6	$ 7,017.37
AMOUNT DUE:	$ 6,080.34

This Invoice Is Payable By: 2/23/2011

Make Check Payable To: City of Chattanooga, Sewer Revenue Fund

Mail To: Joachim H. Volz
Moccasin Bend Treatment Plant
455 Moccasin Bend Road
Chattanooga, Tennessee 37405

RECEIVED
FEB 14 2011
SSC-MAILROOM

NICAL LABORATORIES, INC.
CHEROKEE BLVD
ATTANOOGA, TN 37405
423) 265-4533

INVOICE

--------- Bill To ----------

ATTN MS SUSAN HOLMES
AMERICAN WATER WORKS
PO BOX 6338
CHATTANOOGA, TN 37401

---------- Ship To ----------

TENNESSEE-AMERICAN WATER CO
ATTN: MS SUSAN HOLMES
PO BOX 6338
CHATTANOOGA, TN 37401

Invoice Number 35970
Invoice Date 01/03/11
Your PO Number ..
Customer Number ... AMEWW

Terms ..... NET 30

Page 1

Lab No	Description			Amount
512854	ARSENIC	11-24-10		14.00
	CHROMIUM			12.00
	COPPER			12.00
	LEAD			12.00
	ZINC			12.00
513044	ARSENIC	12-7-10		14.00
	CHROMIUM			12.00
	COPPER			12.00
	LEAD			12.00
	ZINC			12.00
513265	ARSENIC	12-20-10		14.00
	CHROMIUM			12.00
	COPPER			12.00
	LEAD			12.00
	ZINC			12.00
	HANDLING			5.78

TECHNICAL LABORATORIES
515 CHEROKEE BLVD
CHATTANOOGA, TN 37405
4232654533

TERMINAL ID.: /4291724
MERCHANT #: 000000049443

VISA
[redacted]5975 EXP:XX/XX KEY ENTERED
SALE
BATCH: 000061 INV: 000003
Jan 04, 11 09:31
RRN: 100415000049 AUTH:039268
AVS: M
CVV2: M
TRAN SEQ #: 000421

NO MATCH

TOTAL $191.78

THANK YOU

CUSTOMER COPY

Post-It® Fax Note 7671 | Date 01-04-11 | # of pages ▸ 1
To ADRIAN - LAB | From DRUE CAIN
Co./Dept. AMERICAN Water | Co. TECHNICAL LAB
Phone # | Phone # 265-4533
Fax # 265-2521 | Fax # SAME AS ABOVE

Invoice Total: $191.78

TECHNICAL LABORATORIES, INC.
515 CHEROKEE BLVD
CHATTANOOGA, TN 37405
(423) 265-4533

INVOICE

---------- Bill To ----------

ATTN MS SUSAN HOLMES
AMERICAN WATER WORKS
PO BOX 6338
CHATTANOOGA, TN 37401

---------- Ship To ----------

TENNESSEE-AMERICAN WATER CO
ATTN: MS SUSAN HOLMES
PO BOX 6338
CHATTANOOGA, TN 37401

Invoice Number 36072
Invoice Date 02/01/11
Your PO Number ..
Customer Number ... AMEWW

Terms ..... NET 30

Page 1

Lab No	Description	Amount
513414	ARSENIC (1-3-11)	14.00
	CHROMIUM	12.00
	COPPER	12.00
	LEAD	12.00
	ZINC	12.00
	NICKEL	12.00
	MANGANESE	12.00
	IRON	12.00
	TOTAL KJELDAHL NITROGEN	24.00
	PHOSPHORUS	12.00
	TOTAL DISSOLVED SOLIDS PPM (1-3-11)/1-19/11 RR	7.00
513414-A	TOTAL DISSOLVED SOLIDS PPM (1-19-11)	7.00
513541	ARSENIC	14.00
	CHROMIUM	12.00
	COPPER	12.00
	LEAD	12.00
	ZINC	12.00
	HANDLING	6.5

TECHNICAL LABORATORIES
515 CHEROKEE BLVD
CHATTANOOGA, TN 37405
4232654533

TERMINAL ID.: 74291724
MERCHANT #: 000000049443

VISA
**********5975 EXP:XX/XX KEY ENTERED
SALE
BATCH: 000065 INV: 000002
Feb 02, 11 14:52
RRN: 103320602833 AUTH:077795
AVS: N
CVV2: M
TRAN SEQ #: 000447

NO MATCH

TOTAL $216.53

THANK YOU

CUSTOMER COPY

Invoice Total: $216.5

Post-it® Fax Note 7671	Date 02-02-10	# of pages ▶ 1
To ADRIAN - LAB	From DRUE CANN	
Co./Dept AMERICAN WATER	Co. TECHNICAL LAB	
Phone #	Phone # 265-4533	
Fax # 265-2521	Fax # SAME AS ABOVE	

TECHNICAL LABORATORIES, INC.
515 CHEROKEE BLVD
CHATTANOOGA, TN 37405
(423) 265-4533

INVOICE

---------- Bill To ----------

ATTN MS SUSAN HOLMES
AMERICAN WATER WORKS
PO BOX 6338
CHATTANOOGA, TN 37401

---------- Ship To ----------

ATTN MS SUSAN HOLMES
TENNESSEE-AMERICAN WATER CO
PO BOX 6338
CHATTANOOGA TN 37401

Invoice Number 36163
Invoice Date 03/01/11
Your PO Number ..
Customer Number ... AMEWW

Terms ..... NET 30

Page 1

Lab No	Description	Amount
513777	ARSENIC 1/27/11	14.00
	CHROMIUM	12.00
	COPPER	12.00
	LEAD	12.00
	ZINC	12.00
513778	TOTAL DISSOLVED SOLIDS MG/L 1/27/11	7.00
513967	ARSENIC 2/9/11	14.00
	CHROMIUM	12.00
	COPPER	12.00
	LEAD	12.00
	ZINC	12.00
514223	ARSENIC 2/23/11	14.00
	CHROMIUM	12.00
	COPPER	12.00
	LEAD	12.00
	ZINC	12.00
	HANDLING	6.0

TECHNICAL LABORATORIES
515 CHEROKEE BLVD
CHATTANOOGA, TN 37405
4232654533

TERMINAL ID.: 74291724
MERCHANT #: 888888049443

VISA [redacted]5975 EXP:XX/XX KEY ENTERED
SALE
BATCH: 888869 INV: 000003
Mar 02, 11 15:13
ARN# 186171603707 AUTH:095987
AUS: M
CUST: M
TRAN SEQ #: 000468

NO MATCH

TOTAL: [redacted] $199.00

THANK YOU

CUSTOMER COPY

Invoice Total: $199.0

Post-it® Fax Note 7671 | Date 03-03-11 | # pages 1
To SUSAN HOLMES | From DEBBIE CAIN
Co./Dept AMERICAN WATER | Co. TECHNICAL LAB.
Phone # | Phone # 265-4533
Fax # 266-2663 | Fax # SAME AS ABOVE

TOTAL P

TECHNICAL LABORATORIES, INC.
515 CHEROKEE BLVD
CHATTANOOGA, TN 37405
(423) 265-4533

INVOICE

---------- Bill To ----------

ATTN MS SUSAN HOLMES
AMERICAN WATER WORKS
PO BOX 6338
CHATTANOOGA, TN 37401

---------- Ship To ----------

ATTN MS SUSAN HOLMES
TENNESSEE-AMERICAN WATER CO
PO BOX 6338
CHATTANOOGA TN 37401

Invoice Number 36235
Invoice Date 04/01/11
Your PO Number ..
Customer Number ... AMEWW

Terms ..... NET 30

Page 1

Lab No	Description		Amount
514413	ARSENIC	3/08/11	14.00
	CHROMIUM		12.00
	COPPER		12.00
	LEAD		12.00
	ZINC		12.00
514621	ARSENIC	3/18/11	14.00
	CHROMIUM		12.00
	COPPER		12.00
	LEAD		12.00
	ZINC		12.00
	HANDLING		5.00

TECHNICAL LABORATORIES
515 CHEROKEE BLVD
CHATTANOOGA, TN 37405
4232654533

TERMINAL ID.: 74291724
MERCHANT #: 000000649442

VISA
[redacted]5975 EXP:XX/XX KEY ENTERED
SALE
BATCH: 000073 INV: 000002
Apr 01, 11 14:34
RRN: 109119403396 AUTH:023955
AVS: N
CVV2: N
TRAN SEQ #: 000493

NO MATCH

TOTAL [redacted] $129.00

THANK YOU

CUSTOMER COPY

Post-it® Fax Note 7671	Date 04-01-11	pages 1
To SUSAN HOLMES	From DRUE CAIN	
Co./Dept. AMERICAN WATER	Co. TECHNICAL LAB	
Phone #	Phone # 265-4533	
Fax # 266-2663	Fax # SAME AS ABOVE	

Invoice Total: $129.00

P.01/01

APR-04-2011 06:30

1 18:08 4232654533

NICAL LABORATORIES, INC.
CHEROKEE BLVD
ATTANOOGA, TN 37405
(423) 265-4533

INVOICE

---------- Bill To ----------

ATTN MS SUSAN HOLMES
AMERICAN WATER WORKS
PO BOX 6338
CHATTANOOGA, TN 37401

---------- Ship To ----------

ATTN MS SUSAN HOLMES
TENNESSEE-AMERICAN WATER CO
PO BOX 6338
CHATTANOOGA TN 37401

Invoice Number 36393
Invoice Date 05/02/11
Your PO Number ..
Customer Number ... AMEWW

Terms ..... NET 30

Page 1

Lab No	Description	Amount
514720	ARSENIC	14.00
	CHROMIUM	12.00
	COPPER	12.00
	LEAD	12.00
	ZINC	12.00
514954	ARSENIC	14.00
	CHROMIUM	12.00
	COPPER	12.00
	LEAD	12.00
	ZINC	12.00
	NICKEL	12.00
	MANGANESE	12.00
	IRON	12.00
	TOTAL KJELDAHL NITROGEN	24.00
	PHOSPHORUS	12.00
	TOTAL DISSOLVED SOLIDS PPM	7.00
515116	PHOSPHATE	12.00
	TOTAL DISSOLVED SOLIDS MG/L	7.00
515173	ARSENIC	14.00
	CHROMIUM	12.00
	COPPER	12.00
	LEAD	12.00
	ZINC	12.0
	HANDLING	8.8

TECHNICAL LABORATORIES
515 CHEROKEE BLVD
CHATTANOOGA, TN 37405
4232654533

TERMINAL ID.: 74291724
MERCHANT #: 000000049443

VISA
[redacted]5975 EXP:XX/XX KEY ENTERED
SALE
BATCH: 000078 INV: 000002
May 03, 11 09:09
RRN: 112314493405 AUTH:087481
AUS: N
CVV2: M
TRAN SEQ #: 000522

NO MATCH

TOTAL $292.83

THANK YOU

CUSTOMER COPY

Invoice Total: $292.8

Post-it® Fax Note 7671 | Date 05-03-11 | # of pages ▸ 1
To ADRIN - LAB | From DRUE CAIN
Co./Dept. AMERICAN WATER | Co. TECHNICAL LAB.
Phone # | Phone # 265-4533
Fax # 265-2521 | Fax # SAME AS ABOVE

d11 23:43 4232654533

ECHNICAL LABORATORIES, INC.
515 CHEROKEE BLVD
CHATTANOOGA, TN 37405
(423) 265-4533

I N V O I C E

---------- Bill To ----------

ATTN MS SUSAN HOLMES
AMERICAN WATER WORKS
PO BOX 6338
CHATTANOOGA, TN 37401

---------- Ship To ----------

TENNESSEE-AMERICAN WATER CO
ATTN: MS SUSAN HOLMES
PO BOX 6338
CHATTANOOGA, TN 37401

Invoice Number 36513
Invoice Date 06/02/11
Your PO Number ..
Customer Number ... AMEWW

Terms ..... NET 30

Page 1

ab No	Description	Amount
15368 5/12/2011	ARSENIC	14.00
	CHROMIUM	12.00
	COPPER	12.00
	LEAD	12.00
	ZINC	12.00
515616 5/13/2011	ARSENIC	14.00
	CHROMIUM	12.00
	COPPER	12.00
	LEAD	12.00
	ZINC	12.00
	HANDLING	5.00

TECHNICAL LABORATORIES
515 CHEROKEE BLVD
CHATTANOOGA, TN 37405
4232654533

TERMINAL ID.: 74291724
MERCHANT #: 000000049443

VISA
[redacted]5975 EXP:XX/XX KEY ENTERED
SALE
BATCH: 000086 INV: 000002
Jun 02, 11 10:38
RRN: 115315685781 AUTH:042144
AUS: N
CVV2: N
TRAN SEQ #: 000569

NO MATCH

TOTAL $129.00

THANK YOU

CUSTOMER COPY

Invoice Total: $129.00

Post-it® Fax Note 7671 | Date 6-6-11 | # of pages ▶ 1
To SUSAN HOLMES | From DRUE CAIN
Co./Dept. AMERICAN WATER | Co. TECHNICAL LAB
Phone # | Phone # 265-4553
Fax # 266-2663 | Fax # SAME AS ABOVE

3.48 4232654533 TECH LABS PAGE 01/01

.CAL LABORATORIES, INC.
CHEROKEE BLVD
.TTANOOGA, TN 37405
(423) 265-4533

INVOICE

---------- Bill To ----------

ATTN MS SUSAN HOLMES
AMERICAN WATER WORKS
PO BOX 6338
CHATTANOOGA, TN 37401

---------- Ship To ----------

ATTN MS SUSAN HOLMES
TENNESSEE-AMERICAN WATER CO
PO BOX 6338
CHATTANOOGA TN 37401

Invoice Number 36609
Invoice Date 07/01/11
Your PO Number ..
Customer Number ... AMEWW

Terms ..... NET 30

Page 1

Lab No	Description	Amount
515791	ARSENIC 6/03/2011	14.00
Sample Date 5/25/11	CHROMIUM	12.00
	COPPER	12.00
	LEAD	12.00
	ZINC	12.00
515987	ARSENIC 6/16/2011	14.00
Sample Date 6/9/11	CHROMIUM	12.00
	COPPER	12.00
	LEAD	12.00
	ZINC	12.00
	HANDLING	5.00

TECHNICAL LABORATORIES
515 CHEROKEE BLVD
CHATTANOOGA, TN 37405
4232654533

TERMINAL ID.: 74291724
MERCHANT #: 000000849443

VISA
[redacted]5975 EXP:XX/XX KEY ENTERED
SALE
BATCH: 000093 INV: 000002
Jul 01, 11 13:36
RRN: 118218407067 AUTH:080799
AVS: N
CVV2: M
TRAN SEQ #: 000612

NO MATCH

TOTAL $129.00

THANK YOU

Post-it® Fax Note 7671 | Date 07-01-11 | # of pages ▶ 1
To ADRIN | From DANE CAIN
Co./Dept. AMERICAN WATER | Co TECHNICAL LAB
Phone # | Phone # 265-4533
Fax # 265-2521 | Fax # SAME AS ABOVE

INVOICES OVER 30 DAYS
CHARGED A LATE FEE OF

CUSTOMER COPY

Invoice Total: $129.00

TECHNICAL LABORATORIES, INC.
515 CHEROKEE BLVD
CHATTANOOGA, TN 37405
(423) 265-4533

INVOICE

---------- Bill To ----------

ATTN MS SUSAN HOLMES
AMERICAN WATER WORKS
PO BOX 6338
CHATTANOOGA, TN 37401

---------- Ship To ----------

TENNESSEE-AMERICAN WATER CO
ATTN: MS SUSAN HOLMES
PO BOX 6338
CHATTANOOGA, TN 37401

Invoice Number 36657
Invoice Date 08/01/11
Your PO Number ..
Customer Number ... AMEWW

Terms ..... NET 30

Page 1

Lab No	Description	Amount
516127	ARSENIC 6/21/11	14.00
	CHROMIUM	12.00
	COPPER	12.00
	LEAD	12.00
	ZINC	12.00
	7/01/11	
516281	ARSENIC	14.00
	CHROMIUM	12.00
	COPPER	12.00
	LEAD	12.00
	ZINC	12.00
	7/14/11	
516517	ARSENIC	14.00
	CHROMIUM	12.00
	COPPER	12.00
	LEAD	12.00
	ZINC	12.00
	NICKEL	12.00
	MANGANESE	12.00
	IRON	12.00
	TOTAL KJELDAHL NITROGEN	24.00
	PHOSPHORUS	12.00
	TOTAL DISSOLVED SOLIDS PPM	7.00
516766	ARSENIC 7/27/11	14.00
	CHROMIUM	12.00
	COPPER	12.00
	LEAD	12.00
	ZINC	12.00

Continued on next page . . .

Post-it® Fax Note 7671 | Date 08-02-11 | # of pages ▸ 2
To FLORIN | From DRUG DATA
Co./Dept. AMERICAN WATER | Co. TECHNICAL LAB
Phone # | Phone # 265-4533
Fax # 265-2521 | Fax # SAME AS ABOVE

TECHNICAL LABORATORIES, INC. Invoice Number .... 36657 (Continued) Page: 2

Lab No	Description	Amount
	HANDLING	10.16

TECHNICAL LABORATORIES
515 CHEROKEE BLVD
CHATTANOOGA, TN 37405
4232654533

TERMINAL ID.: 74291724
MERCHANT #: 000000049443

VISA
[redacted]5975 EXP:XX/XX KEY ENTERED
SALE
BATCH: 000098 INV: 000004
Aug 02, 11 14:42
RRN: 121419404132 AUTH:072275
AVS: N
CVV2: M
TRAN SEQ #: 000641

NO MATCH

TOTAL $337.16

THANK YOU

CUSTOMER COPY

INVOICES OVER 30 DAYS WILL BE
CHARCED A LATE FEE OF 1.5% /MO

Invoice Total: $337.16

INVOICE

LABORATORIES, INC.
JKEE BLVD
OGA, TN 37405
465-4533

Bill To

ATTN MS SUSAN HOLMES
AMERICAN WATER WORKS
PO BOX 6338
CHATTANOOGA, TN 37401

Ship To

ATTN MS SUSAN HOLMES
TENNESSEE-AMERICAN WATER CO
PO BOX 6338
CHATTANOOGA TN 37401

Invoice Number 36779
Invoice Date 09/01/11
Your PO Number ..
Customer Number ... AMEWW

Terms ..... NET 30
Page 1

Lab No	Description	Amount
	8/09/11	
516969	ARSENIC	14.00
	CHROMIUM	12.00
	COPPER	12.00
	LEAD	12.00
	ZINC	12.00
	8/22/11	
517164	ARSENIC	14.00
	CHROMIUM	12.00
	COPPER	12.00
	LEAD	12.00
	ZINC	12.00
	HANDLING	5.00

TECHNICAL LABORATORIES
515 CHEROKEE BLVD
CHATTANOOGA, TN 37405
4232654533

TERMINAL ID.: 74291724
MERCHANT #: 888888849443

VISA [redacted]5975 EXP:XX/XX KEY ENTERED
SALE
BATCH: 000103 INV: 000003
Sep 02, 11 09:33
RRN: 124514487769 AUTH:096968
AVS: N
CVV2: M
TRAN SEQ #: 000673

NO MATCH

TOTAL . . . $129.00

THANK YOU

CUSTOMER COPY

Invoice Total: $129.

Post-it® Fax Note 7671 | Date 09-08-11 | # of pages ▶ 1
To ADRIN | From DRUE CAIN
Co./Dept. AMERICAN WATER | Co. TECHNICAL LAB.
Phone # | Phone # 265-4533
Fax # 265-2521 | Fax # SAME AS ABOVE

TECHNICAL LABORATORIES, INC.
515 CHEROKEE BLVD
CHATTANOOGA, TN 37405
(423) 265-4533

INVOICE

------ Bill To ----------

ATTN MS SUSAN HOLMES
AMERICAN WATER WORKS
PO BOX 6338
CHATTANOOGA, TN 37401

---------- Ship To ----------

TENNESSEE-AMERICAN WATER CO
ATTN: MS SUSAN HOLMES
PO BOX 6338
CHATTANOOGA, TN 37401

Invoice Number 37737
Invoice Date 07/02/12
Your PO Number ..
Customer Number ... AMEWW

Terms ..... NET 30

Page 1

Lab No	Description	Amount
520905	ARSENIC 5/23/12	14.00
	CHROMIUM	12.00
	COPPER	12.00
	LEAD	12.00
	ZINC	12.00
	6/05/12	
521060	ARSENIC	14.00
	CHROMIUM	12.00
	COPPER	12.00
	LEAD	12.00
	ZINC	12.00
	6/18/12	
521279	ARSENIC	14.00
	CHROMIUM	12.00
	COPPER	12.00
	LEAD	12.00
	ZINC	12.00
	HANDLING	5.78

TECHNICAL LABORATORIES
515 CHEROKEE BLVD
CHATTANOOGA, TN 37405
4232654533

TERMINAL ID.: 74291724
MERCHANT #: 000000849443

VISA
[redacted]4835 EXP:XX/XX KEY ENTERED
SALE
BATCH: 000196 INV: 000003
Jul 05, 12 13:27
RRN: 218718404141 AUTH:018765
AVS: N
CVV2: M
TRAN SEQ #: 000894

NO MATCH

TOTAL $191.78

THANK YOU

CUSTOMER COPY

Invoice Total: $191.78

Post-it® Fax Note 7671	Date 07-06-12	# of pages ▶ 1
To ADRIN	From JRUE CAIN	
Co./Dept. AMERICAN WATER	Co. TECHNICAL LAB.	
Phone #	Phone # 265-4533	
Fax # 265-2521	Fax # SAME AS ABOVE	

TECHNICAL LABORATORIES, INC.
515 CHEROKEE BLVD
CHATTANOOGA, TN 37405
(423) 265-4533

INVOICE

---------- Bill To ----------

ATTN MS SUSAN HOLMES
AMERICAN WATER WORKS
PO BOX 6338
CHATTANOOGA, TN 37401

---------- Ship To ----------

TENNESSEE-AMERICAN WATER CO
ATTN: MS SUSAN HOLMES
PO BOX 6338
CHATTANOOGA, TN 37401

Invoice Number 36975
Invoice Date 11/01/11
Your PO Number ..
Customer Number ... AMEWW

Terms ..... NET 30

Page 1

Lab No	Description	Amount
517773	ARSENIC 10/03/11	14.00
	CHROMIUM	12.00
	COPPER	12.00
	LEAD	12.00
	ZINC	12.00
	NICKEL	12.00
	MANGANESE	12.00
	IRON	12.00
	TOTAL KJELDAHL NITROGEN	14.00
	PHOSPHORUS	12.00
	TOTAL DISSOLVED SOLIDS PPM	7.00
	HANDLING	5.00

TKN should be 24
w/ normal Technical to add
[illegible]

TECHNICAL LABORATORIES
515 CHEROKEE BLVD
CHATTANOOGA, TN 37405
4232654533

TERMINAL ID.: 74291724
MERCHANT #: 000000049443

VISA
[redacted]5975 EXP:XX/XX KEY ENTERED
SALE
BATCH: 000107 INV: 000002
Nov 02, 11 10:39
RRN: 138615402339 AUTH:077868
AUS: N
CVV2: M
TRAN SEQ #: 000702

NO MATCH

TOTAL $136.00

THANK YOU

CUSTOMER COPY

Invoice Total: $136.00

Post-it® Fax Note 7671 | Date 11-3-11 | # of pages ▶ 1
To ADRIN | From DRUE CAIN
Co./Dept. AMERICAN WATER | Co. TECHNICAL LAB.
Phone # | Phone # 265-4533
Fax # 265-2521 | Fax # SAME AS ABOVE

ICAL LABORATORIES, INC.
CHEROKEE BLVD
ATTANOOGA, TN 37405
(423) 265-4533

INVOICE

---------- Bill To ----------

ATTN MS SUSAN HOLMES
AMERICAN WATER WORKS
PO BOX 6338
CHATTANOOGA, TN 37401

---------- Ship To ----------

TENNESSEE-AMERICAN WATER CO
ATTN: MS SUSAN HOLMES
PO BOX 6338
CHATTANOOGA, TN 37401

Invoice Number 37021
Invoice Date 12/01/11
Your PO Number ..
Customer Number ... AMEWW

Terms ..... NET 30

Page 1

Lab No	Description	Amount
	10/14/11	
517978	ARSENIC	14.00
	CHROMIUM	12.00
	COPPER	12.00
	LEAD	12.00
	ZINC	12.00
	10/27/11	
518154	ARSENIC	14.00
	CHROMIUM	12.00
	COPPER	12.00
	LEAD	12.00
	ZINC	12.00
	11/09/11	
518354	ARSENIC	14.00
	CHROMIUM	12.00
	COPPER	12.00
	LEAD	12.00
	ZINC	12.00
	BELOW CHARGE FOR TOTAL KJELDAHL NITROGEN ON LAB NO 517773 AMOUNT CHARGED WAS INCORRECT WE CHARGED $14 - SHOULD HAVE BEEN $24	
	TOTAL KJELDAHL NITROGEN MG/L 10/03/11	10.00
	HANDLING	6.09

Post-it® Fax Note 7671 | Date 12-8-11 | # of pages ▶ 2
To ADRIAN | From DREW CAIN
Co./Dept. AMERICAN WATER | Co. TECHNICAL LAB
Phone # | Phone # 2654533
Fax # 265-2521 | Fax # SAME AS ABOVE

$ 202.09

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Linda C. Bridwell

Question:

42. Separate $1,109,263 of rate case costs into actual costs to date and "estimated" costs to complete the case, by vendor and witness. Provide invoices supporting actual costs. Provide the Company's basis and calculation of any estimated costs.

Response:

The rate case cost of $1,109,263 as presented in the exhibits was based entirely on estimated costs. For a breakdown by vendor, please refer to WP EXP-9.6. The costs estimates for internal SSC rates or Central Division rates have not been broken down by witness. The estimates for the Cost of Capital consultant, the Cost of Service consultant, and the legal expenses were based on the proposals submitted by those external vendors, review of the previous case expenses and recent work done in other American Water cases. The estimates for the internal expenses were based on recent work done in other American Water cases.

A breakdown of the actual expenses to date and copies of the invoices are provided in the attachment.

Tennessee American Water
Actual Rate Case Costs June 30, 2012

Subledger/WO	Work Order Description	Description	Vendor	Total
55423400	2012 Rate Case - Revenue Requirement	Employee Expense	SSC Rates	$2,671
		AWWSC	SSC Rates	$228,320
		Employee Expense	Reclass P-Card Errors	$232
		SSC Rates Contract Employee	Grace Financial Services of Mi	$12,461
Subtotal				$243,685
55423500	2012 Rate Case - Legal	Professional Services	Miller & Martin PLLC	$6,048
		Professional Services	Stoll Keenon Ogden PLLC	$29,729
		Expense	United Parcel Service - Remit	$9
Subtotal				$35,786
55423700	2012 Rate Case - COSS	Professional Services	Gannett Fleming Companies - AC	$15,980
55423900	2012 Rate Case - Dr's TRA	AWWSC	SSC Rates	$13,890
55424200	2012 Rate Case - Other Costs	Employee Expense	SSC Rates	$2,961
		AWWSC	SSC Rates	$803
Subtotal				$3,764
Grand Total				$313,104

GRACE FINANCIAL SERVICES OF MISSOURI, LLC

American Water Vendor Number: 50561014
Workbasket: A17SEC19
Invoice #: 03162012

INVOICE

March 16, 2012

Tennessee-American Water Company
Attn: W/B A17SEC19
P.O. Box 5603
Cherry Hills, NJ 08034

RECEIVED
MAR 20 2012
SSC
Accounts Payable

DELIVERED VIA EMAIL TO: ssc.ap@amwater.com

For services rendered by Timothy F. Schiller as a financial analyst on the 2012 Tennessee rate case in accordance with the Consulting Services Agreement dated February 20, 2012.

For the Period: 3/12/2012 to 3/16/2012

Total Hours	Contract Rate	Total Billed
14	$ 34.00/hour	$ 476.00

Please remit payment to:

Grace Financial Services of Missouri, LLC
820 Courtland Place
Manchester, MO 63021-6730

Payable Upon Receipt

820 Courtland Place
Manchester, MO 63021-6730
tschiller01@charter.net
(314) 537-9951
Fax: (866) 646-1541

Grace Financial Services of Missouri LLC
American Water Vendor Number 50561014
Workbasket Number A17SEC19
Time Log
Client: Tennessee-American Water Company

Date	Start Time	End Time	Total Time	Description
03/14/12	8:15am	3:15pm	6.00	Administrative matters re: security and network setup; review task list; review prior case cap structure files; run trial balance reports for prior and current case period; plan cap structure schedule setup for current case.
03/16/12	8:00am	5:00pm	8.00	Capital structure workpapers.
			14.00	

GRACE FINANCIAL SERVICES OF MISSOURI, LLC

American Water Vendor Number: 50561014
Workbasket: A17SEC19
Invoice #: 03302012

INVOICE

March 30, 2012

Tennessee-American Water Company
Attn: W/B A17SEC19
P.O. Box 5603
Cherry Hills, NJ 08034

RECEIVED
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Accounts Payable

DELIVERED VIA EMAIL TO: ssc.ap@amwater.com

For services rendered by Timothy F. Schiller as a financial analyst on the 2012 Tennessee rate case in accordance with the Consulting Services Agreement dated February 20, 2012.

For the Period: 3/26/2012 to 3/30/2012

Total Hours	Contract Rate	Total Billed
34.50	$ 34.00/hour	$ 1,173.00

Please remit payment to:

Grace Financial Services of Missouri, LLC
820 Courtland Place
Manchester, MO 63021-6730

Payable Upon Receipt

820 Courtland Place
Manchester, MO 63021-6730
tschiller01@charter.net
(314) 537-9951
Fax: (866) 646-1541

Grace Financial Services of Missouri LLC
American Water Vendor Number 50561014
Workbasket Number A17SEC19
Time Log
Client: Tennessee-American Water Company

Date	Start Time	End Time	Total Time	Description
03/26/12	8:00am	5:00pm	8.00	Rate case meeting; cap structure workpapers.
03/27/12	8:00am	11:30am	3.50	Central Division rates team mtg; cap structure workpapers.
03/28/12	8:30am	5:00pm	7.50	Meeting re: parent cap structure; cap structure workpapers.
03/29/12	8:15am	5:00pm	8.00	Short term debt for cap structure; finance quarterly update meeting; review assigned O&M adjustments.
03/30/12	8:30am	5:00pm	7.50	Obtain deferred tax balances for cap structure workpapers for consideration of inclusion in presentation; O&M adjustments.
			34.50	

GRACE FINANCIAL SERVICES OF MISSOURI, LLC

American Water-Vendor Num[illegible] 50561014
Workbasket: A17SEC19
Invoice #: 03232012

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INVOICE

March 23, 2012
3/23/12

Tennessee-American Water Company
Attn: W/B A17SEC19
P.O. Box 5603
Cherry Hills, NJ 08034

RECEIVED
APR 02 2012
SSC
Accounts Payable

DELIVERED VIA EMAIL TO: ssc.ap@amwater.com

For services rendered by Timothy F. Schiller as a financial analyst on the 2012 Tennessee rate case in accordance with the Consulting Services Agreement dated February 20, 2012.

For the Period: 3/19/2012 to 3/23/2012

Total Hours	Contract Rate	Total Billed
33.75	$ 34.00 /hr	$ 1,147.50

Please remit payment to:

Grace Financial Services of Missouri, LLC
820 Courtland Place
Manchester, MO 63021-6730

Payable Upon Receipt

820 Courtland Place
Manchester, MO 63021-6730
tschiller01@charter.net
(314) 537-9951
Fax: (866) 646-1541

Grace Financial Services of Missouri LLC
American Water Vendor Number 50561014
Workbasket Number A17SEC19
Time Log
Client: Tennessee-American Water Company

Date	Start Time	End Time	Total Time	Description
03/19/12	8:00am	1:15pm	4.25	Capital structure workpapers.
03/20/12	8:00am	5:00pm	8.00	Capital structure workpapers.
03/21/12	8:00am	5:00pm	8.00	Capital structure workpapers.
03/22/12	8:15am	3:30pm	6.25	Capital structure workpapers; staff meeting.
03/23/12	8:45am	5:00pm	7.25	Capital structure workpapers.
			33.75	

STOLL · KEENON · OGDEN
PLLC
300 West Vine Street
Suite 2100
Lexington, Kentucky 40507-1801
(859) 231-3000
Tax Id # 61-0421389

March 5, 2012

NSX
MA
12000934
9

Tennessee-American Water Company
c/o American Water
SSC - A/P Dept.
Workbasket #A12ASSTO4
P.O. Box 5608
Cherry Hill, NJ 08034

INVOICE NO.: 713514
SKO File No.: 115583/142475

Summary page only to the New Jersey address.

Full and complete invoice to:
Kentucky-American Water Co.
Attn: Paula Squires
2300 Richmond Road
Lexington, KY 40504

MATTER NAME: 2012 Rate Case

Stoll Keenon Ogden PLLC Total	**$16,294.21**
Miller & Martin PLLC Total	**$6,667.00**
TOTAL BALANCE DUE	**$22,961.21**

RECEIVED
MAR 29 2012
SSC-MAILROOM

*PLEASE INDICATE INVOICE NUMBER 713514 ON PAYMENT

STOLL · KEENON · OGDEN
PLLC
300 West Vine Street
Suite 2100
Lexington, Kentucky 40507-1801
(859) 231-3000
Tax Id # 61-0421389
March 26, 2012

Tennessee-American Water Company
c/o American Water
SSC - A/P Dept.
Workbasket #A12ASSTO4
P.O. Box 5608
Cherry Hill, NJ 08034

INVOICE NO.: 713537
SKO File No.: 115583/142485

Please Remit This Page With Payment To:
STOLL · KEENON · OGDEN
PLLC
P.O. Box 11969
Lexington, Kentucky 40579-1969

Re: General

Summary page only to the New Jersey address.

Full and complete invoice to:
Kentucky-American Water Co.
Attn: Paula Squires
2300 Richmond Road
Lexington, KY 40504

Our Reference: 115583/142485/LWI/2404

RECEIVED
MAR 29 2012
SSC-MAILROOM

Total Current Charges This Matter **$ 0.00**

*PLEASE INDICATE INVOICE NUMBER 713537 ON PAYMENT

INVOICE

Project: 055500

Date: April 9, 2012

TN American Water Company
Attn: Accounts Payable
Shared Services Center
P.O. Box 5808
Cherry Hill, NJ 08034

LGF
NA
27002850
GO
ANT. 425

GANNETT FLEMING, INC.
VALUATION AND RATE DIVISION
P.O.BOX 67100
HARRISBURG, PA 17106-7100
(717) 763-7211

Send check payments to:
Gannett Fleming Companies
P.O. Box 829160
Philadelphia, PA 19182-9160

Send ACH/EFT payments to:
ABA: 031312738
Acct No: 5003185655
Acct Name: Gannett Fleming Companies

Federal E.I.N. 251613591

Invoice: 055500*1203021

Invoice Period: February 25, 2012 through March 23, 2012

Cost of Service Allocation & Rate Design Studies for Tennessee American Water Company - Contact: Don Petry, Manager of Rates Support - Workbasket No. A17ANA07

Summary of Current Charges

Phase 000	- COST OF SERVICE ALLOC & RATE DESIGN	$ 425.00
	Total Charges	$ 425.00
	Total Due This Invoice	**$425.00**

RECEIVED
APR 10 2012
SSC
Accounts Payable

Project Manager: Paul R. Herbert

GANNETT FLEMING, INC.
VALUATION AND RATE DIVISION

Invoice Date: April 9, 2012
Invoice No: 055500*1203021

Project: 055500 TN American Water Company

Phase 000 -- Cost of Service Alloc & Rate Design

Labor Costs

Labor Classification	*Hours*	*Rate*	*Amount*
Analysts/Engineers	2.00	$ 145.00	$ 290.00
Support Staff	1.50	90.00	135.00

Total Labor Costs **$ 425.00**

Total Phase : 000 **$ 425.00**

GRACE FINANCIAL SERVICES OF MISSOURI, LLC

American Water Vendor Number: 50561014
Workbasket: A17SEC19
Invoice #: 04272012

1360

INVOICE

April 27, 2012

Tennessee-American Water Company
Attn: W/B A17SEC19
P.O. Box 5603
Cherry Hills, NJ 08034

RECEIVED
MAY 09 2012
SSC
Accounts Payable

DELIVERED VIA EMAIL TO: ssc.ap@amwater.com

For services rendered by Timothy F. Schiller as a financial analyst on the 2012 Tennessee rate case in accordance with the Consulting Services Agreement dated February 20, 2012.

For the Period: 4/23/2012 to 4/27/2012

Total Hours	Contract Rate	Total Billed
40.00	$ 34.00/hour	$ 1,360.00

Please remit payment to:

Grace Financial Services of Missouri, LLC
820 Courtland Place
Manchester, MO 63021-6730

Payable Upon Receipt

820 Courtland Place
Manchester, MO 63021-6730
tschiller01@charter.net
(314) 537-9951
Fax: (866) 646-1541

Grace Financial Services of Missouri LLC
American Water Vendor Number 50561014
Workbasket Number A17SEC19
Time Log
Client: Tennessee-American Water Company

Date	Start Time	End Time	Total Time	Description
04/23/12	8:00am	5:00pm	8.00	TN rate case meetings (2); Finance process overview training; income tax and O&M workpapers.
04/24/12	8:00am	5:00pm	8.00	Income tax workpapers.
04/25/12	8:00am	5:00pm	8.00	Income tax workpapers.
04/26/12	8:00am	5:00pm	8.00	Income tax workpapers.
04/27/12	8:00am	5:00pm	8.00	Complete all O&M workpapers and link to income statement.
			40.00	

GRACE FINANCIAL SERVICES OF MISSOURI, LLC

American Water Vendor Number: 50561014
Workbasket: A17SEC19
Invoice #: 04202012

INVOICE

April 20, 2012

Tennessee-American Water Company
Attn: W/B A17SEC19
P.O. Box 5603
Cherry Hills, NJ 08034

RECEIVED
MAY 09 2012
SSC
Accounts Payable

DELIVERED VIA EMAIL TO: ssc.ap@amwater.com

For services rendered by Timothy F. Schiller as a financial analyst on the 2012 Tennessee rate case in accordance with the Consulting Services Agreement dated February 20, 2012.

For the Period: 4/16/2012 to 4/20/2012

Total Hours	Contract Rate	Total Billed
24.00	$ 34.00/hour	$ 816.00

Please remit payment to:

Grace Financial Services of Missouri, LLC
820 Courtland Place
Manchester, MO 63021-6730

Payable Upon Receipt

820 Courtland Place
Manchester, MO 63021-6730
tschiller01@charter.net
(314) 537-9951
Fax: (866) 646-1541

Grace Financial Services of Missouri LLC
American Water Vendor Number 50561014
Workbasket Number A17SEC19
Time Log
Client: Tennessee-American Water Company

Date	Start Time	End Time	Total Time	Description
04/18/12	8:00am	5:00pm	8.00	Income tax analysis; review prior case workpapers and data provided by the service center.
04/19/12	8:00am	5:00pm	8.00	Income tax analysis; prepare current case workpapers; rent expense analysis.
04/20/12	8:00am	5:00pm	8.00	Prepare current case income tax workpapers; revise short term debt portion of capital structure for reforecasted data.
			24.00	

GRACE FINANCIAL SERVICES OF MISSOURI, LLC

American Water Vendor Number: 50561014
Workbasket: A17SEC19
Invoice #: 05042012

INVOICE

May 4, 2012

Tennessee-American Water Company
Attn: W/B A17SEC19
P.O. Box 5603
Cherry Hills, NJ 08034

DELIVERED VIA EMAIL TO: ssc.ap@amwater.com

RECEIVED
MAY 09 2012
SSC
Accounts Payable

For services rendered by Timothy F. Schiller as a financial analyst on the 2012 Tennessee rate case in accordance with the Consulting Services Agreement dated February 20, 2012.

For the Period: 4/30/2012 to 5/4/2012

Total Hours	Contract Rate	Total Billed
37.50	$ 34.00/hour	$ 1,275.00

Please remit payment to:

Grace Financial Services of Missouri, LLC
820 Courtland Place
Manchester, MO 63021-6730

Payable Upon Receipt

820 Courtland Place
Manchester, MO 63021-6730
tschiller01@charter.net
(314) 537-9951
Fax: (866) 646-1541

Grace Financial Services of Missouri LLC
American Water Vendor Number 50561014
Workbasket Number A17SEC19
Time Log
Client: Tennessee-American Water Company

Date	Start Time	End Time	Total Time	Description
04/30/12	8:00am	11:15am	3.25	TN rates team meeting; review all O&M workpapers and update exhibits for appearance and
	1:30pm	5:00pm	3.50	readability.
05/01/12	8:00am	5:00pm	8.00	CO rate analyst meeting; review all workpapers and clean up exhibits; TN rate case workpaper review meeting with Gary Verdouw.
05/02/12	8:00am	5:00pm	8.00	Clean up TN rate case workpapers.
05/03/12	8:30am	11:30am	3.00	Clean up TN rate case workpapers.
	1:00pm	5:00pm	4.00	
05/04/12	8:00am	11:30am	3.50	Clean up TN rate case workpapers; deferred tax testimony; review and verify presentation of
	1:45pm	6:00pm	4.25	deferred income taxes on rate base summary with Kathy Bernhardt.
			37.50	

GRACE FINANCIAL SERVICES OF MISSOURI, LLC

American Water Vendor Number: 50561014
Workbasket: A17SEC19
Invoice #: 04062012

INVOICE

April 6, 2012

Tennessee-American Water Company
Attn: W/B A17SEC19
P.O. Box 5603
Cherry Hills, NJ 08034

RECEIVED
MAY 09 2012
SSC
Accounts Payable

DELIVERED VIA EMAIL TO: ssc.ap@amwater.com

For services rendered by Timothy F. Schiller as a financial analyst on the 2012 Tennessee rate case in accordance with the Consulting Services Agreement dated February 20, 2012.

For the Period: 4/2/2012 to 4/6/2012

Total Hours	Contract Rate	Total Billed
30.50	$ 34.00/hour	$ 1,037.00

Please remit payment to:

Grace Financial Services of Missouri, LLC
820 Courtland Place
Manchester, MO 63021-6730

Payable Upon Receipt

820 Courtland Place
Manchester, MO 63021-6730
tschiller01@charter.net
(314) 537-9951
Fax: (866) 646-1541

Grace Financial Services of Missouri LLC
American Water Vendor Number 50561014
Workbasket Number A17SEC19
Time Log
Client: Tennessee-American Water Company

Date	Start Time	End Time	Total Time	Description
04/02/12	8:00am	3:30pm	6.50	Review of assigned O&M accounts; review prior case schedules; adjustments.
04/03/12	8:00am	5:00pm	8.00	Review of assigned O&M accounts; review prior case schedules; adjustments.
04/04/12	8:00am	5:00pm	8.00	Review of assigned O&M accounts; review prior case schedules; adjustments.
04/05/12	8:00am	5:00pm	8.00	Status meeting with Don Petry; O&M adjustments.
			30.50	

GRACE FINANCIAL SERVICES OF MISSOURI, LLC

American Water Vendor Number: 50561014
Workbasket: A17SEC19
Invoice #: 04132012

Amt. 1360

INVOICE

April 13, 2012

Tennessee-American Water Company
Attn: W/B A17SEC19
P.O. Box 5603
Cherry Hills, NJ 08034

DELIVERED VIA EMAIL TO: ssc.ap@amwater.com

RECEIVED
MAY 09 2012

For services rendered by Timothy F. Schiller as a financial analyst on the 2012 Tennessee rate case in accordance with the Consulting Services Agreement dated February 20, 2012.

SSC
Accounts Payable

For the Period: 4/9/2012 to 4/13/2012

Total Hours	Contract Rate	Total Billed
40.00	$ 34.00/hour	$ 1,360.00

Please remit payment to:

Grace Financial Services of Missouri, LLC
820 Courtland Place
Manchester, MO 63021-6730

Payable Upon Receipt

820 Courtland Place
Manchester, MO 63021-6730
tschiller01@charter.net
(314) 537-9951
Fax: (866) 646-1541

Grace Financial Services of Missouri LLC
American Water Vendor Number 50561014
Workbasket Number A17SEC19
Time Log
Client: Tennessee-American Water Company

Date	Start Time	End Time	Total Time	Description
04/09/12	8:00am	5:00pm	8.00	TN rate case meeting; meeting with Martin Kerckhoff and Staci Olsen re: legal fees account 533000; O&M expense workpapers.
04/10/12	8:00am	5:00pm	8.00	O&M expense analysis, adjustments and workpapers.
04/11/12	8:00am	5:00pm	8.00	O&M expense analysis, adjustments and workpapers.
04/12/12	8:00am	5:00pm	8.00	O&M expense analysis, adjustments and workpapers.
04/13/12	8:00am	5:00pm	8.00	O&M expense analysis, adjustments and workpapers.
			40.00	

STOLL · KEENON · OGDEN
PLLC
300 West Vine Street
Suite 2100
Lexington, Kentucky 40507-1801
(859) 231-3000
Tax Id # 61-0421389

April 16, 2012

Tennessee-American Water Company
c/o American Water
SSC - A/P Dept
Workbasket #A12ASSTO4
P.O. Box 5608
Cherry Hill, NJ 08034

INVOICE NO.: 715878
SKO File No.: 115583/142475

12000934 JM
NSb 3,043.30
NA 2m

Summary page only to the New Jersey address.

Full and complete invoice to:
Kentucky-American Water Co.
Attn: Paula Squires
2300 Richmond Road
Lexington, KY 40504

MATTER NAME: 2012 Rate Case

Stoll Keenon Ogden PLLC Total	**$576.30**
Miller & Martin PLLC Total	**$2,467.00**
TOTAL BALANCE DUE	**$3,043.30**

RECEIVED
APR 19 2012
SSC-MAILROOM

*PLEASE INDICATE INVOICE NUMBER 715878 ON PAYMENT

120000934 JM
NS6 3,724.60
NA 20

STOLL · KEENON · OGDEN
PLLC
300 West Vine Street
Suite 2100
Lexington, Kentucky 40507-1801
(859) 231-3000
Tax Id # 61-0421389

May 14, 2012

Tennessee-American Water Company
c/o American Water
SSC - A/P Dept.
Workbasket #A12ASSTO4
P.O. Box 5608
Cherry Hill, NJ 08034

INVOICE NO.: 718572
SKO File No.: 115583/142475

RECEIVED
MAY 17 2012
SSC-MAILROOM

Summary page only to the New Jersey address.

Full and complete invoice to:

Kentucky-American Water Co.
Attn: Paula Squires
2300 Richmond Road
Lexington, KY 40504

MATTER NAME: 2012 Rate Case

Stoll Keenon Ogden PLLC Total	**3,724.60**
Miller & Martin PLLC Total	**6,048.00**
TOTAL BALANCE DUE	**$9,772.60**

Please Remit Payment to both Stoll Keenon Ogden PLLC and Miller & Martin PLLC

Remittance Addresses: ***Stoll Keenon Ogden PLLC***
P.O. Box 11969
Lexington, KY 40579-1969

Miller & Martin PLLC
832 Georgia Avenue, Ste. 1000
Chattanooga, TN 37402-2289

*PLEASE INDICATE INVOICE NUMBER 718572 ON PAYMENT

50643572 JM
NSX 6,048.00
NA 20

STOLL · KEENON · OGDEN
PLLC
300 West Vine Street
Suite 2100
Lexington, Kentucky 40507-1801
(859) 231-3000
Tax Id # 61-0421389
May 14, 2012

Tennessee-American Water Company
c/o American Water
SSC - A/P Dept.
Workbasket #A12ASSTO4
P.O. Box 5608
Cherry Hill, NJ 08034

INVOICE NO.: 718572
SKO File No.: 115583/142475

RECEIVED
MAY 17 2012
SSC-MAILROOM

Summary page only to the New Jersey address.

Full and complete invoice to:

Kentucky-American Water Co.
Attn: Paula Squires
2300 Richmond Road
Lexington, KY 40504

MATTER NAME: 2012 Rate Case

Stoll Keenon Ogden PLLC Total	**3,724.60**
Miller & Martin PLLC Total	**6,048.00**

TOTAL BALANCE DUE **$9,772.60**

Please Remit Payment to both Stoll Keenon Ogden PLLC and Miller & Martin PLLC

Remittance Addresses: ***Stoll Keenon Ogden PLLC***
P.O. Box 11969
Lexington, KY 40579-1969

Miller & Martin PLLC
832 Georgia Avenue, Ste. 1000
Chattanooga, TN 37402-2289

*PLEASE INDICATE INVOICE NUMBER 718572 ON PAYMENT

GRACE FINANCIAL SERVICES OF MISSOURI, LLC

American Water Vendor Number: 50561014
Workbasket: A17SEC19
Invoice #: 05112012

INVOICE

May 11, 2012

Tennessee-American Water Company
Attn: W/B A17SEC19
P.O. Box 5603
Cherry Hills, NJ 08034

DELIVERED VIA EMAIL TO: ssc.ap@amwater.com

RECEIVED
JUL 11 2012
SSC
Accounts Payable

For services rendered by Timothy F. Schiller as a financial analyst on the 2012 Tennessee rate case in accordance with the Consulting Services Agreement dated February 20, 2012.

For the Period: 5/7/2012 to 5/11/2012

Total Hours	Contract Rate	Total Billed
32.00	$ 34.00/hour	$ 1,088.00

Please remit payment to:

Grace Financial Services of Missouri, LLC
820 Courtland Place
Manchester, MO 63021-6730

Payable Upon Receipt

820 Courtland Place
Manchester, MO 63021-6730
tschiller01@charter.net
(314) 537-9951
Fax: (866) 646-1541

Grace Financial Services of Missouri LLC
American Water Vendor Number 50561014
Workbasket Number A17SEC19
Time Log
Client: Tennessee-American Water Company

Date	Start Time	End Time	Total Time	Description
05/07/12	8:00am	5:00pm	8.00	TN rates team meeting; continue verification of deferred income tax presentation on rate base summary; deferred tax testimony; clean up TN rate case workpapers.
05/08/12	8:00am	5:00pm	8.00	Review all direct, rebuttal and amended testimony of TAWC and CAPD regarding ADIT; deferred tax testimony; clean up TN rate case workpapers.
05/09/12	8:00am	5:00pm	8.00	Review all direct, rebuttal and amended testimony of TAWC and CAPD regarding ADIT; deferred tax testimony; clean up TN rate case workpapers.
05/10/12	8:00am	5:00pm	8.00	Deferred tax testimony and additons to deferred tax workpaper file.
			32.00	

GRACE FINANCIAL SERVICES OF MISSOURI, LLC

MM
MA

American Water Vendor Number: 50561014
Workbasket: A17SEC19
Invoice #: 05182012

Amt. 1300.50

INVOICE

May 18, 2012

Tennessee-American Water Company
Attn: W/B A17SEC19
P.O. Box 5603
Cherry Hills, NJ 08034

DELIVERED VIA EMAIL TO: ssc.ap@amwater.com

For services rendered by Timothy F. Schiller as a financial analyst on the 2012 Tennessee rate case in accordance with the Consulting Services Agreement dated February 20, 2012.

For the Period: 5/14/2012 to 5/18/2012

Total Hours	Contract Rate	Total Billed
38.25	$ 34.00/hour	$ 1,300.50

RECEIVED
JUN 01 2012
SSC
Accounts Payable

Please remit payment to:

Grace Financial Services of Missouri, LLC
820 Courtland Place
Manchester, MO 63021-6730

Payable Upon Receipt

820 Courtland Place
Manchester, MO 63021-6730
tschiller01@charter.net
(314) 537-9951
Fax: (866) 646-1541

Grace Financial Services of Missouri LLC
American Water Vendor Number 50561014
Workbasket Number A17SEC19
Time Log
Client: Tennessee-American Water Company

Date	Start Time	End Time	Total Time	Description
05/14/12	8:00am	5:00pm	8.00	TN rate case meeting; sales for resale analysis for cost of service study; exhibits format cleanup; work on Exhibits to the Petition list.
05/15/12	8:00am	5:00pm	8.00	Exhibits format cleanup; work on Exhibits to the Petition list.
05/16/12	9:00am	5:00pm	7.00	Exhibits format cleanup; work on Exhibits to the Petition list; TN rates team meeting.
05/17/12	8:15am	5:00pm	7.25	Exhibits format cleanup; TRA-01.
05/18/12	8:00am	5:00pm	8.00	TN rates team meeting, review of rate case files; summary of adjustments, misc expense and gen tax expense; exhibits format cleanup; TRA-01.
			38.25	

GRACE FINANCIAL SERVICES OF MISSOURI, LLC

American Water Vendor Number: 50561014
Workbasket: A17SEC19
Invoice #: 05252012

INVOICE

May 25, 2012

Tennessee-American Water Company
Attn: W/B A17SEC19
P.O. Box 5603
Cherry Hills, NJ 08034

DELIVERED VIA EMAIL TO: ssc.ap@amwater.com

For services rendered by Timothy F. Schiller as a financial analyst on the 2012 Tennessee rate case in accordance with the Consulting Services Agreement dated February 20, 2012.

For the Period: 5/21/2012 to 5/25/2012

Total Hours	Contract Rate	Total Billed
42.00	$ 34.00/hour	$ 1,428.00

RECEIVED
JUN 01 2012
SSC
Accounts Payable

Please remit payment to:

Grace Financial Services of Missouri, LLC
820 Courtland Place
Manchester, MO 63021-6730

Payable Upon Receipt

820 Courtland Place
Manchester, MO 63021-6730
tschiller01@charter.net
(314) 537-9951
Fax: (866) 646-1541

Grace Financial Services of Missouri LLC
American Water Vendor Number 50561014
Workbasket Number A17SEC19
Time Log
Client: Tennessee-American Water Company

Date	Start Time	End Time	Total Time	Description
05/21/12	8:00am	5:00pm	8.00	TN rate case meeting; data request prep; schedule cleanup and numbering.
05/22/12	8:00am	5:00pm	8.00	TN rates team meeting; schedule cleanup and numbering.
05/23/12	8:00am	5:00pm	8.00	TN rates team meeting on final workpaper prep issues; schedule cleanup and numbering.
05/24/12	8:00am	5:00pm	8.00	CD rates team meeting; schedule cleanup, numbering and print formating.
05/25/12	8:00am	7:00pm	10.00	Finalize schedule cleanup and numbering, print formatting; income tax expense data requests (TRA-01); notes tabs and PDF workpapers; income tax expense summary of adjustments.
			42.00	

INVOICE

Project: 055500

Date: June 19, 2012

27002850

TN American Water Company
Attn: Accounts Payable
Shared Services Center
P.O. Box 5608
Cherry Hill, NJ 08034

GANNETT FLEMING, INC.
VALUATION AND RATE DIVISION

P.O.BOX 67100
HARRISBURG, PA 17106-7100
(717) 763-7211

Send check payments to:
Gannett Fleming Companies
P.O. Box 829160
Philadelphia, PA 19182-9160

Send ACH/EFT payments to:
ABA: 031312738
Acct No: 5003165655
Acct Name: Gannett Fleming Companies

Federal E.I.N. 251613591

Invoice: 055500*1205006

Invoice Period: May 5, 2012 through June 1, 2012

Cost of Service Allocation & Rate Design Studies for Tennessee American Water Company - Contact: Don Petry, Manager of Rates Support - Workbasket No. A17ANA07

Summary of Current Charges

Phase 000	- COST OF SERVICE ALLOC & RATE DESIGN	$ 11,600.00
	Total Charges	$ 11,600.00
	Total Due This Invoice	**$11,600.00**

RECEIVED
JUN 20
SSC
Accounts Payable

Project Manager: Paul R. Herbert

GANNETT FLEMING, INC.
VALUATION AND RATE DIVISION

Invoice Date: June 19, 2012
Invoice No: 055500*1205006

Project: 055500 TN American Water Company

Phase 000 -- Cost of Service Alloc & Rate Design

Labor Costs

Labor Classification	*Hours*	*Rate*	*Amount*
Analysts/Engineers	35.00	$ 145.00	$ 5,075.00
Paul R. Herbert	28.00	225.00	6,300.00
Support Staff	2.50	90.00	225.00
Total Labor Costs			**$ 11,600.00**
Total Phase -- 000			**$ 11,600.00**

Shipped from:
KY AMERICAN WATER COMPANY
2300 RICHMOND RD
LEXINGTON, KY 40502-1308

Delivery Service Invoice
Invoice date June 23, 2012
Invoice number 0000F4E991252
Shipper number F4E991
Control ID 4R40
Page 1 of 3

KY
MA
270006855
02

0249A0000F4E9910

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Visit ups.com/billing

For questions about your invoice, call:
(800) 811-1648
Monday - Friday
8:00 a.m. - 9:00 p.m. E.T.

or write:
UPS
P.O. Box 7247-0244
Philadelphia, PA 19170-0001

KY AMERICAN WATER COMPANY
P. SLONE A12SEC01
PO BOX 5610
CHERRY HILL, NJ 08034-0510

Incentive Savings

Total incentive savings this period	$ 46.24

Your amount due this period includes these savings.
See incentive summary section for details.

Account Status Summary
Weekly Payment Plan

Amount Due This Period	$ 39.01
Amount Outstanding (prior invoices)	$ 216.54
Total Amount Outstanding	$ 255.55

Please include the **Return Portion** of each outstanding invoice with your payment. **See Account Status for details.**

Questions about your charges?

To get a better understanding of the charges on your invoice, visit our invoice guide and glossary of billing charges at **ups.com/invoiceguide**.

RECEIVED
JUN 25 2012

Thank you for using UPS.

Summary of Charges

Page		Charge
	Outbound	
3	UPS Shipping Document	$ 33.22
3	Adjustments & Other Charges	$ 5.79
	Amount due this period	$ 39.01

UPS payment terms require payment of this invoice by July 23, 2012.

Payments not received by August 6, 2012 are subject to a late fee of 6% of the Amount Due This Period. (Details in UPS Tariff, available at ups.com)

Note: This invoice may contain a fuel surcharge as described at ups.com. The published fuel surcharge is 8.5% for UPS Ground Services and 14.5% for UPS Air Services, UPS 3 Day Select, and International services. For more information, visit ups.com.

Please tear off and send with your payment in the enclosed envelope. Do not use staples or paper clips.

Return Portion

SSC
Accounts Payable

Invoice Date June 23, 2012
Invoice Number 0000F4E991252
Shipper Number F4E991

KY AMERICAN WATER COMPANY
P. SLONE A12SEC01
PO BOX 5610
CHERRY HILL, NJ 08034-0510

Amount due this period	$ 39.01
Amount enclosed	

☐ If this billing address is incorrect, mark an "X" in this box and make the appropriate changes above.

UPS
P.O.BOX 7247-0244
PHILADELPHIA, PA 19170-0001

F4E991 0 062312 0249 1 00000039010 7

Delivery Service Invoice

Invoice date **June 23, 2012**
Invoice number 0000F4E991252
Shipper number F4E991

Incentives

Outbound

Service / Incentive Level	Date / Count	Incentive Plan: Published Charges	Incentive Plan: Incentive Credit
Next Day Air Commercial Letter	**06/23/2012**		**VEI3919**
Tier	2	50.20	-29.22
Tier incentive based on an average weekly revenue of $29,614.70 for W/E: 06/25/2011 - W/E: 06/16/2012.			
Fuel Surcharge	**06/23/2012**		
			-5.86
Next Day Air Saver Commercial Letter	**06/23/2012**		**VEI3921**
Tier	1	19.20	-11.16
Tier incentive based on an average weekly revenue of $29,614.70 for W/E: 06/25/2011 - W/E: 06/16/2012.			
Total Outbound			**-46.24**
Total Incentives			**-46.24**

Account Status
Weekly Payment Plan

Payments Applied

Invoice Number	Invoice Date	Amount Paid
0000F4E991202	05/19/2012	$ 212.95
0000F4E991212	05/26/2012	$ 32.59
0000F4E991222	06/02/2012	$ 26.04

Account Status
Weekly Payment Plan

Amount Outstanding (prior invoices):

Please include the **Return Portion** of each outstanding invoice with your payment.

Invoice Number	Invoice Date	Balance Due
0000F4E991232	06/09/2012 SDC	$ 36.03
0000F4E991242	06/16/2012 "	$ 180.51
Total		**$ 216.54**

Outstanding balances reflect any payments received as of 06/22/2012. Please ignore this message if a recent payment has been made for any outstanding invoices.

Delivery Service Invoice

Invoice date **June 23, 2012**
Invoice number 0000F4E991252
Shipper number F4E991

Outbound

UPS Shipping Document

Pickup Date	Tracking Number	Service	ZIP Code	Zone	Weight	Published Charge	Incentive Credit	Billed Charge
06/18	1ZF4E9912310004730	Next Day Air Saver Commercial Letter	37219	133	Letter	19.20	-11.16	8.04
		Fuel Surcharge				2.78	-1.62	1.16
		Total				21.98	-12.78	9.20
	Sender : KENTUCKY AMERICAN WA LEXINGTON KY 40511				**Receiver:** MELVIN J MALONE BUTLER SNOW OMARA ST NASHVILLE TN 37219			
06/22	1ZF4E9912210114677	Next Day Air Commercial Letter	08057	104	Letter	25.10	-14.61	10.49
		Fuel Surcharge				3.64	-2.12	1.52
		Total				28.74	-16.73	12.01
	Sender : DEBRA FRALEY KENTUCKY AMERICAN WA LEXINGTON KY 40511				**Receiver:** PNC FINANCIAL SERVIC ATTN LOCKBOX 822192 MOORESTOWN NJ 08057			
	1ZF4E9912210116228	Next Day Air Commercial Letter	08057	104	Letter	25.10	-14.61	10.49
		Fuel Surcharge				3.64	-2.12	1.52
		Total				28.74	-16.73	12.01
	Sender : KENTUCKY AMERICAN LEXINGTON KY 40511				**Receiver:** LOCKBOX 82219 PNC FINANCIAL SERVIC MOORESTOWN NJ 08057			
Total UPS Shipping Document					**3 Package(s)**	79.46	-46.24	33.22
Total Outbound					**3 Package(s)**	79.46	-46.24	33.22

Adjustments & Other Charges

Shipping Charge Corrections Learn how to avoid future shipping charge corrections. Visit www.ups.com/avoidcharges.

Pickup Date	Tracking Number	Original Service/ Corrected Service	ZIP Code	Zone	Weight	Published Charge	Incentive Credit	Billed Charge	Adjustment Amount
06/15	1ZF4E9912210116951	Next Day Air	08057	104	Letter	25.10	-14.61	10.49	
		Next Day Air	08057	104	1.0	37.20	-21.65	15.55	
		Fuel Surcharge				1.75	-1.02	0.73	5.79
		Sender : KY AMERICAN WATER COMPANY LEXINGTON KY 40502				**Receiver:** LOCKBOX 82219 PNC FINANCIAL SERVIC MOORESTOWN NJ 08057			
Total Shipping Charge Corrections					**1 Package(s)**				5.79
Total Adjustments & Other Charges									5.79

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Linda C. Bridwell

Question:

43. Provide copies of invoices supporting the total Current Policy Amount of $365,053.92 on “TAW_R_TRAFAQ_035_Attachment1-IOTG”.

Response:

Please see attached.

Insurance Other than Group

CRIME

Willis of Pennsylvania, Inc.
P.O. Box 905432
Charlotte, NC 28290-5432
(610) 964-8700

INVOICE

INVOICE DATE: 27-APR-2011
INVOICE NO.: 0436922

AMERICAN WATER WORKS COMPANY, INC.
ATTN: JIM LI
1025 LAUREL OAK ROAD
VOORHEES NJ 08043

DUE DATE

Upon Receipt

ACCOUNT	LOCATION	ACCOUNT NAME
427663	001	American Water Works Company, Inc.

FOR QUESTIONS REGARDING THIS INVOICE, PLEASE CALL ONE OF THE FOLLOWING

SERVICER Michael O'Sullivan PRODUCER Michael F. Trendler Jr.

REF	BILLING INFORMATION	AMOUNT
01	Transaction: Policy Renewal	
	Eff. Date : 22-APR-2011	
	Policy : FID968343503	
	Description: Crime	
	Period : 22-APR-2011 to 22-APR-2012	
	Carrier : Zurich American Insurance Company	
	In Full : April 2011	
	Premium for Crime	$ 39,500.00
	NJ PLIGA	$ 355.50
	Total for Reference 01 $ 39,855.50	
	2011 Renewal Premium.	
	For Your Convenience Funds May Be ACH/Wired To:	
	Suntrust Bank 100 Colony Square Atlanta, GA 30361 Willis of Pennsylvania, Inc Acct# 1000011273884 ABA# 061000104 ***PLEASE REFERENCE INVOICE NUMBER*** **US DOLLAR ACCOUNT ONLY**	

PLEASE INCLUDE INVOICE NUMBER WITH YOUR PAYMENT AMOUNT DUE $ 39,855.50

Willis is a member of a major international group of companies. In addition to the compensation received by Willis from insurers for placements of your insurance coverages, other parties, such as excess and surplus lines brokers, wholesalers, reinsurance intermediaries, underwriting managers and similar parties (some of which may be owned in whole or in part by Willis' corporate parents or affiliates), may earn and retain usual and customary commissions for their role in providing insurance products or services to clients under their separate contracts with insurers or reinsurers. On October 21, 2004, we announced that we would discontinue contingencies in North America immediately and in the other countries in which we operate by the end of the year. For any placements that were made prior to October 21, 2004, it is possible that Willis, or its corporate parents or affiliates, earned contingent payments or allowances from insurers based on factors which are not client-specific, such as size or performance of an overall book of business produced with an insurer by Willis, its corporate parents or affiliates. Upon written request, Willis will provide information regarding the compensation received by Willis or by its corporate parents or affiliates. Prior to its merger with Willis, HRH accepted contingent compensation on certain of its clients' accounts; these contingents will be phased out over three years, and no contingents will be accepted on any new brokerage clients or business generated after the October 1, 2008 acquisition.

American Water Works Company
Insurance Other Than Group - Crime
Billing 5/1/11 to 4/30/12

Company	**Total**
AMERICAN WATER WORKS COMPANY, INC.	$144.68
AMERICAN WATER WORKS SERVICE CO., INC.	8,339.76
AMERICAN WATER RESOURCES, INC.	337.86
ILLINOIS-AMERICAN	2,559.64
MISSOURI-AMERICAN	3,842.27
INDIANA-AMERICAN	1,616.06
NEW JERSEY-AMERICAN	5,981.87
PENNSYLVANIA-AMERICAN	5,752.66
WEST VIRGINIA-AMERICAN	1,678.91
KENTUCKY-AMERICAN	701.02
IOWA-AMERICAN	349.41
MARYLAND-AMERICAN	55.88
MICHIGAN-AMERICAN	30.13
LONG ISLAND WATER CO.	638.01
OHIO-AMERICAN	512.54
TENNESSEE-AMERICAN	492.53
VIRGINIA-AMERICAN	456.47
PARADISE VALLEY WATER CO. - AZ	974.23
TEXAS AMERICAN	47.67
CALIFORNIA-AMERICAN	1,752.37
HAWAII-AMERICAN	115.78
NEW MEXICO-AMERICAN	115.06
AMERICAN WATER ENTERPRISES	3,360.70
TOTAL	**$39,855.50**

Insurance Other than Group

DIRECTORS & OFFICERS

Willis of Pennsylvania, Inc.
P.O. Box 905432
Charlotte, NC 28290-5432
(610) 964-8700

INVOICE

INVOICE DATE
26-APR-2011

INVOICE NO.
0436881

AMERICAN WATER WORKS COMPANY, INC.
ATTN: JIM LI
1025 LAUREL OAK ROAD
VOORHEES NJ 08043

DUE DATE

Upon Receipt

ACCOUNT	LOCATION	ACCOUNT NAME
427663	001	American Water Works Company, Inc.

FOR QUESTIONS REGARDING THIS INVOICE, PLEASE CALL ONE OF THE FOLLOWING

SERVICER Michael O'Sullivan PRODUCER Michael F. Trendler Jr.

REF	BILLING INFORMATION	AMOUNT
01	Transaction: Policy Renewal	
	Eff. Date : 22-APR-2011	
	Policy : DOC915975302	
	Description: Primary D&O	
	Period : 22-APR-2011 to 22-APR-2012	
	Carrier : Zurich American Insurance Company	
	In Full : April 2011	
	Premium for Directors & Officers Liab	$ 216,240.00
	NJ PLIGA	$ 1,946.16
	Total for Reference 01 $ 218,186.16	
	2011 Renewal Premium	
	For Your Convenience Funds May Be ACH/Wired To:	
	Suntrust Bank 100 Colony Square Atlanta, GA 30361 Willis of Pennsylvania, Inc Acct# 1000011273884 ABA# 061000104 ***PLEASE REFERENCE INVOICE NUMBER*** **US DOLLAR ACCOUNT ONLY**	

PLEASE INCLUDE INVOICE NUMBER WITH YOUR PAYMENT AMOUNT DUE $ 218,186.16

Willis is a member of a major international group of companies. In addition to the compensation received by Willis from insurers for placements of your insurance coverages, other parties, such as excess and surplus lines brokers, wholesalers, reinsurance intermediaries, underwriting managers and similar parties (some of which may be owned in whole or in part by Willis' corporate parents or affiliates), may earn and retain usual and customary commissions for their role in providing insurance products or services to clients under their separate contracts with insurers or reinsurers. On October 21, 2004, we announced that we would discontinue contingencies in North America immediately and in the other countries in which we operate by the end of the year. For any placements that were made prior to October 21, 2004, it is possible that Willis, or its corporate parents or affiliates, earned contingent payments or allowances from insurers based on factors which are not client-specific, such as size or performance of an overall book of business produced with an insurer by Willis, its corporate parents or affiliates. Upon written request, Willis will provide information regarding the compensation received by Willis or by its corporate parents or affiliates. Prior to its merger with Willis, HRH accepted contingent compensation on certain of its clients' accounts; these contingents will be phased out over three years, and no contingents will be accepted on any new brokerage clients or business generated after the October 1, 2008 acquisition.

Willis

Willis of Pennsylvania, Inc.
P.O. Box 905432
Charlotte, NC 28290-5432
(610) 964-8700

INVOICE

INVOICE DATE
26-APR-2011

INVOICE NO.
0436883

AMERICAN WATER WORKS COMPANY, INC.
ATTN: JIM LI
1025 LAUREL OAK ROAD
VOORHEES NJ 08043

DUE DATE

Upon Receipt

ACCOUNT	LOCATION	ACCOUNT NAME
427663	001	American Water Works Company, Inc.

FOR QUESTIONS REGARDING THIS INVOICE, PLEASE CALL ONE OF THE FOLLOWING

SERVICER Michael O'Sullivan PRODUCER Michael F. Trendler Jr.

REF	BILLING INFORMATION	AMOUNT
01	Transaction: Policy Renewal	
	Eff. Date : 22-APR-2011	
	Policy : 82100229	
	Description: XS D&O 15x15-Chubb	
	Period : 22-APR-2011 to 22-APR-2012	
	Carrier : Federal Insurance Company	
	In Full : April 2011	
	Premium for Excess D & O	$ 125,000.00
	NJ PLIGA	$ 1,125.00
	Total for Reference 01 $ 126,125.00	
	2011 Renewal Premium	
	For Your Convenience Funds May Be ACH/Wired To:	
	Suntrust Bank 100 Colony Square Atlanta, GA 30361 Willis of Pennsylvania, Inc Acct# 1000011273884 ABA# 061000104 ***PLEASE REFERENCE INVOICE NUMBER*** **US DOLLAR ACCOUNT ONLY**	

PLEASE INCLUDE INVOICE NUMBER WITH YOUR PAYMENT AMOUNT DUE $ 126,125.00

Willis is a member of a major international group of companies. In addition to the compensation received by Willis from insurers for placements of your insurance coverages, other parties, such as excess and surplus lines brokers, wholesalers, reinsurance intermediaries, underwriting managers and similar parties (some of which may be owned in whole or in part by Willis' corporate parents or affiliates), may earn and retain usual and customary commissions for their role in providing insurance products or services to clients under their separate contracts with insurers or reinsurers. On October 21, 2004, we announced that we would discontinue contingencies in North America immediately and in the other countries in which we operate by the end of the year. For any placements that were made prior to October 21, 2004, it is possible that Willis, or its corporate parents or affiliates, earned contingent payments or allowances from insurers based on factors which are not client-specific, such as size or performance of an overall book of business produced with an insurer by Willis, its corporate parents or affiliates. Upon written request, Willis will provide information regarding the compensation received by Willis or by its corporate parents or affiliates. Prior to its merger with Willis, HRH accepted contingent compensation on certain of its clients' accounts; these contingents will be phased out over three years, and no contingents will be accepted on any new brokerage clients or business generated after the October 1, 2008 acquisition.

Willis

Willis of Pennsylvania, Inc.
P.O. Box 905432
Charlotte, NC 28290-5432
(610) 964-8700

INVOICE

INVOICE DATE
26-APR-2011

INVOICE NO.
0436888

AMERICAN WATER WORKS COMPANY, INC.
ATTN: JIM LI
1025 LAUREL OAK ROAD
VOORHEES NJ 08043

DUE DATE

Upon Receipt

ACCOUNT	LOCATION	ACCOUNT NAME
427663	001	American Water Works Company, Inc.

FOR QUESTIONS REGARDING THIS INVOICE, PLEASE CALL ONE OF THE FOLLOWING

SERVICER Michael O'Sullivan PRODUCER Michael F. Trendler Jr.

REF	BILLING INFORMATION	AMOUNT
01	Transaction: Policy Renewal	
	Eff. Date : 22-APR-2011	
	Policy : 24MGU11A23670	
	Description: XS D&O 15x30-HCC Global	
	Period : 22-APR-2011 to 22-APR-2012	
	Carrier : U.S. Specialty Insurance Company	
	In Full : April 2011	
	Premium for Directors & Officers Liab	$ 95,000.00
	NJ PLIGA	$ 855.00
	Total for Reference 01 $ 95,855.00	
	2011 Renewal Premium	
	For Your Convenience Funds May Be ACH/Wired To:	
	Suntrust Bank 100 Colony Square Atlanta, GA 30361 Willis of Pennsylvania, Inc Acct# 1000011273884 ABA# 061000104 ***PLEASE REFERENCE INVOICE NUMBER*** **US DOLLAR ACCOUNT ONLY**	

PLEASE INCLUDE INVOICE NUMBER WITH YOUR PAYMENT AMOUNT DUE $ 95,855.00

Willis is a member of a major international group of companies. In addition to the compensation received by Willis from insurers for placements of your insurance coverages, other parties, such as excess and surplus lines brokers, wholesalers, reinsurance intermediaries, underwriting managers and similar parties (some of which may be owned in whole or in part by Willis' corporate parents or affiliates), may earn and retain usual and customary commissions for their role in providing insurance products or services to clients under their separate contracts with insurers or reinsurers. On October 21, 2004, we announced that we would discontinue contingencies in North America immediately and in the other countries in which we operate by the end of the year. For any placements that were made prior to October 21, 2004, it is possible that Willis, or its corporate parents or affiliates, earned contingent payments or allowances from insurers based on factors which are not client-specific, such as size or performance of an overall book of business produced with an insurer by Willis, its corporate parents or affiliates. Upon written request, Willis will provide information regarding the compensation received by Willis or by its corporate parents or affiliates. Prior to its merger with Willis, HRH accepted contingent compensation on certain of its clients' accounts; these contingents will be phased out over three years, and no contingents will be accepted on any new brokerage clients or business generated after the October 1, 2008 acquisition.

Willis of Pennsylvania, Inc.
P.O. Box 905432
Charlotte, NC 28290-5432
(610) 964-8700

INVOICE

INVOICE DATE
26-APR-2011

INVOICE NO.
0436890

AMERICAN WATER WORKS COMPANY, INC.
ATTN: JIM LI
1025 LAUREL OAK ROAD
VOORHEES NJ 08043

DUE DATE

Upon Receipt

ACCOUNT	LOCATION	ACCOUNT NAME
427663	001	American Water Works Company, Inc.

FOR QUESTIONS REGARDING THIS INVOICE, PLEASE CALL ONE OF THE FOLLOWING

SERVICER Michael O'Sullivan PRODUCER Michael F. Trendler Jr.

REF	BILLING INFORMATION	AMOUNT
01	Transaction: Policy Renewal	
	Eff. Date : 22-APR-2011	
	Policy : MBN759505012011	
	Description: XS D&O 15x45-Axis	
	Period : 22-APR-2011 to 22-APR-2012	
	Carrier : AXIS Insurance Company	
	In Full : April 2011	
	Premium for Excess D & O	$ 75,000.00
	NJ PLIGA	$ 675.00
	Total for Reference 01 $ 75,675.00	
	2011 Renewal Premium	
	For Your Convenience Funds May Be ACH/Wired To:	
	Suntrust Bank 100 Colony Square Atlanta, GA 30361 Willis of Pennsylvania, Inc Acct# 1000011273884 ABA# 061000104 ***PLEASE REFERENCE INVOICE NUMBER*** **US DOLLAR ACCOUNT ONLY**	

PLEASE INCLUDE INVOICE NUMBER WITH YOUR PAYMENT AMOUNT DUE $ 75,675.00

Willis is a member of a major international group of companies. In addition to the compensation received by Willis from insurers for placements of your insurance coverages, other parties, such as excess and surplus lines brokers, wholesalers, reinsurance intermediaries, underwriting managers and similar parties (some of which may be owned in whole or in part by Willis' corporate parents or affiliates), may earn and retain usual and customary commissions for their role in providing insurance products or services to clients under their separate contracts with insurers or reinsurers. On October 21, 2004, we announced that we would discontinue contingencies in North America immediately and in the other countries in which we operate by the end of the year. For any placements that were made prior to October 21, 2004, it is possible that Willis, or its corporate parents or affiliates, earned contingent payments or allowances from insurers based on factors which are not client-specific, such as size or performance of an overall book of business produced with an insurer by Willis, its corporate parents or affiliates. Upon written request, Willis will provide information regarding the compensation received by Willis or by its corporate parents or affiliates. Prior to its merger with Willis, HRH accepted contingent compensation on certain of its clients' accounts; these contingents will be phased out over three years, and no contingents will be accepted on any new brokerage clients or business generated after the October 1, 2008 acquisition.

Willis

Willis of Pennsylvania, Inc.
P.O. Box 905432
Charlotte, NC 28290-5432
(610) 964-8700

INVOICE

INVOICE DATE
27-APR-2011

INVOICE NO.
0436933

AMERICAN WATER WORKS COMPANY, INC.
ATTN: JIM LI
1025 LAUREL OAK ROAD
VOORHEES NJ 08043

DUE DATE

Upon Receipt

ACCOUNT	LOCATION	ACCOUNT NAME
427663	001	American Water Works Company, Inc.

FOR QUESTIONS REGARDING THIS INVOICE, PLEASE CALL ONE OF THE FOLLOWING

SERVICER Michael O'Sullivan PRODUCER Michael F. Trendler Jr.

REF	BILLING INFORMATION	AMOUNT
01	Transaction: Policy Renewal	
	Eff. Date : 22-APR-2011	
	Policy : NY11DOL394831IV	
	Description: XS D&O 5x60-NavPro	
	Period : 22-APR-2011 to 22-APR-2012	
	Carrier : Navigators Insurance Company	
	In Full : April 2011	
	Premium for Excess D & O	$ 24,000.00
	NJ PLIGA	$ 216.00
	Total for Reference 01 $ 24,216.00	
	2011 Renewal Premium	
	For Your Convenience Funds May Be ACH/Wired To:	
	Suntrust Bank 100 Colony Square Atlanta, GA 30361 Willis of Pennsylvania, Inc Acct# 1000011273884 ABA# 061000104 ***PLEASE REFERENCE INVOICE NUMBER*** **US DOLLAR ACCOUNT ONLY**	

PLEASE INCLUDE INVOICE NUMBER WITH YOUR PAYMENT AMOUNT DUE $ 24,216.00

Willis is a member of a major international group of companies. In addition to the compensation received by Willis from insurers for placements of your insurance coverages, other parties, such as excess and surplus lines brokers, wholesalers, reinsurance intermediaries, underwriting managers and similar parties (some of which may be owned in whole or in part by Willis' corporate parents or affiliates), may earn and retain usual and customary commissions for their role in providing insurance products or services to clients under their separate contracts with insurers or reinsurers. On October 21, 2004, we announced that we would discontinue contingencies in North America immediately and in the other countries in which we operate by the end of the year. For any placements that were made prior to October 21, 2004, it is possible that Willis, or its corporate parents or affiliates, earned contingent payments or allowances from insurers based on factors which are not client-specific, such as size or performance of an overall book of business produced with an insurer by Willis, its corporate parents or affiliates. Upon written request, Willis will provide information regarding the compensation received by Willis or by its corporate parents or affiliates. Prior to its merger with Willis, HRH accepted contingent compensation on certain of its clients' accounts; these contingents will be phased out over three years, and no contingents will be accepted on any new brokerage clients or business generated after the October 1, 2008 acquisition.

Willis

Willis of Pennsylvania, Inc.
P.O. Box 905432
Charlotte, NC 28290-5432
(610) 964-8700

INVOICE

INVOICE DATE
26-APR-2011

INVOICE NO.
0436891

AMERICAN WATER WORKS COMPANY, INC.
ATTN: JIM LI
1025 LAUREL OAK ROAD
VOORHEES NJ 08043

DUE DATE

Upon Receipt

ACCOUNT	LOCATION	ACCOUNT NAME
427663	001	American Water Works Company, Inc.

FOR QUESTIONS REGARDING THIS INVOICE, PLEASE CALL ONE OF THE FOLLOWING

SERVICER Michael O'Sullivan PRODUCER Michael F. Trendler Jr.

REF	BILLING INFORMATION	AMOUNT
01	Transaction: Policy Renewal	
	Eff. Date : 22-APR-2011	
	Policy : 03055131	
	Description: XS D&O 15X65-AWNAC	
	Period : 22-APR-2011 to 22-APR-2012	
	Carrier : Allied World National Assurance Company	
	In Full : April 2011	
	Premium for Excess D & O	$ 74,000.00
	NJ PLIGA	$ 666.00
	Total for Reference 01 $ 74,666.00	
	2011 Renewal Premium	
	For Your Convenience Funds May Be ACH/Wired To:	
	Suntrust Bank 100 Colony Square Atlanta, GA 30361 Willis of Pennsylvania, Inc Acct# 1000011273884 ABA# 061000104 ***PLEASE REFERENCE INVOICE NUMBER*** **US DOLLAR ACCOUNT ONLY**	

PLEASE INCLUDE INVOICE NUMBER WITH YOUR PAYMENT AMOUNT DUE $ 74,666.00

Willis is a member of a major international group of companies. In addition to the compensation received by Willis from insurers for placements of your insurance coverages, other parties, such as excess and surplus lines brokers, wholesalers, reinsurance intermediaries, underwriting managers and similar parties (some of which may be owned in whole or in part by Willis' corporate parents or affiliates), may earn and retain usual and customary commissions for their role in providing insurance products or services to clients under their separate contracts with insurers or reinsurers. On October 21, 2004, we announced that we would discontinue contingencies in North America immediately and in the other countries in which we operate by the end of the year. For any placements that were made prior to October 21, 2004, it is possible that Willis, or its corporate parents or affiliates, earned contingent payments or allowances from insurers based on factors which are not client-specific, such as size or performance of an overall book of business produced with an insurer by Willis, its corporate parents or affiliates. Upon written request, Willis will provide information regarding the compensation received by Willis or by its corporate parents or affiliates. Prior to its merger with Willis, HRH accepted contingent compensation on certain of its clients' accounts; these contingents will be phased out over three years, and no contingents will be accepted on any new brokerage clients or business generated after the October 1, 2008 acquisition.

Willis

Willis of Pennsylvania, Inc.
P.O. Box 905432
Charlotte, NC 28290-5432
(610) 964-8700

INVOICE

INVOICE DATE
27-APR-2011

INVOICE NO.
0436920

AMERICAN WATER WORKS COMPANY, INC.
ATTN: JIM LI
1025 LAUREL OAK ROAD
VOORHEES NJ 08043

DUE DATE

Upon Receipt

ACCOUNT	LOCATION	ACCOUNT NAME
427663	001	American Water Works Company, Inc.

FOR QUESTIONS REGARDING THIS INVOICE, PLEASE CALL ONE OF THE FOLLOWING

SERVICER Michael O'Sullivan PRODUCER Michael F. Trendler Jr.

REF	BILLING INFORMATION	AMOUNT
01	Transaction: Policy Renewal	
	Eff. Date : 22-APR-2011	
	Policy : HN03032631042211	
	Description: XS D&O 10x80 - Hudson	
	Period : 22-APR-2011 to 22-APR-2012	
	Carrier : Hudson Insurance Company	
	In Full : April 2011	
	Premium for Excess D & O	$ 49,000.00
	NJ PLIGA	$ 441.00
	Total for Reference 01 $ 49,441.00	
	2011 Renewal Premium	
	For Your Convenience Funds May Be ACH/Wired To:	
	Suntrust Bank 100 Colony Square Atlanta, GA 30361 Willis of Pennsylvania, Inc Acct# 1000011273884 ABA# 061000104 ***PLEASE REFERENCE INVOICE NUMBER*** **US DOLLAR ACCOUNT ONLY**	

PLEASE INCLUDE INVOICE NUMBER WITH YOUR PAYMENT AMOUNT DUE $ 49,441.00

Willis is a member of a major international group of companies. In addition to the compensation received by Willis from insurers for placements of your insurance coverages, other parties, such as excess and surplus lines brokers, wholesalers, reinsurance intermediaries, underwriting managers and similar parties (some of which may be owned in whole or in part by Willis' corporate parents or affiliates), may earn and retain usual and customary commissions for their role in providing insurance products or services to clients under their separate contracts with insurers or reinsurers. On October 21, 2004, we announced that we would discontinue contingencies in North America immediately and in the other countries in which we operate by the end of the year. For any placements that were made prior to October 21, 2004, it is possible that Willis, or its corporate parents or affiliates, earned contingent payments or allowances from insurers based on factors which are not client-specific, such as size or performance of an overall book of business produced with an insurer by Willis, its corporate parents or affiliates. Upon written request, Willis will provide information regarding the compensation received by Willis or by its corporate parents or affiliates. Prior to its merger with Willis, HRH accepted contingent compensation on certain of its clients' accounts; these contingents will be phased out over three years, and no contingents will be accepted on any new brokerage clients or business generated after the October 1, 2008 acquisition.

Willis

Willis of Pennsylvania, Inc.
P.O. Box 905432
Charlotte, NC 28290-5432
(610) 964-8700

INVOICE

INVOICE DATE
27-APR-2011

INVOICE NO.
0436921

AMERICAN WATER WORKS COMPANY, INC.
ATTN: JIM LI
1025 LAUREL OAK ROAD
VOORHEES NJ 08043

DUE DATE

Upon Receipt

ACCOUNT	LOCATION	ACCOUNT NAME
427663	001	American Water Works Company, Inc.

FOR QUESTIONS REGARDING THIS INVOICE, PLEASE CALL ONE OF THE FOLLOWING

SERVICER Michael O'Sullivan PRODUCER Michael F. Trendler Jr.

REF	BILLING INFORMATION	AMOUNT
01	Transaction: Policy Renewal	
	Eff. Date : 22-APR-2011	
	Policy : EC03801168	
	Description: XS D&O 10x90-Travelers	
	Period : 22-APR-2011 to 22-APR-2012	
	Carrier : St. Paul Fire & Marine Insurance Company	
	In Full : April 2011	
	Premium for Excess D & O	$ 50,000.00
	NJ PLIGA	$ 450.00
	Total for Reference 01 $ 50,450.00	
	2011 Renewal Premium	
	For Your Convenience Funds May Be ACH/Wired To:	
	Suntrust Bank 100 Colony Square Atlanta, GA 30361 Willis of Pennsylvania, Inc Acct# 1000011273884 ABA# 061000104 ***PLEASE REFERENCE INVOICE NUMBER*** **US DOLLAR ACCOUNT ONLY**	

PLEASE INCLUDE INVOICE NUMBER WITH YOUR PAYMENT AMOUNT DUE $ 50,450.00

Willis is a member of a major international group of companies. In addition to the compensation received by Willis from insurers for placements of your insurance coverages, other parties, such as excess and surplus lines brokers, wholesalers, reinsurance intermediaries, underwriting managers and similar parties (some of which may be owned in whole or in part by Willis' corporate parents or affiliates), may earn and retain usual and customary commissions for their role in providing insurance products or services to clients under their separate contracts with insurers or reinsurers. On October 21, 2004, we announced that we would discontinue contingencies in North America immediately and in the other countries in which we operate by the end of the year. For any placements that were made prior to October 21, 2004, it is possible that Willis, or its corporate parents or affiliates, earned contingent payments or allowances from insurers based on factors which are not client-specific, such as size or performance of an overall book of business produced with an insurer by Willis, its corporate parents or affiliates. Upon written request, Willis will provide information regarding the compensation received by Willis or by its corporate parents or affiliates. Prior to its merger with Willis, HRH accepted contingent compensation on certain of its clients' accounts; these contingents will be phased out over three years, and no contingents will be accepted on any new brokerage clients or business generated after the October 1, 2008 acquisition.

American Water Works Company
Insurance Other Than Group - Directors & Officers
Billing 5/1/11 to 4/30/12

Company	Zurich Am Ins Co	Federal Ins Co	US Specialty Ins Co	AXIS Ins Co	Navigators Ins Co	Allied World Natl Assur Co	Hudson Ins Co	St Paul Fire&Marine Ins Co	Total
AMERICAN WATER WORKS COMPANY, INC.	$109,490	$63,290	$48,105	$37,973	$12,151	$37,468	$24,809	$25,316	$358,602
AMERICAN WATER WORKS SERVICE CO., INC.	$22,828	$13,196	$10,029	$7,917	$2,534	$7,812	$5,173	$5,278	$74,767
AMERICAN WATER RESOURCES, INC.	$925	$535	$406	$321	$103	$316	$210	$214	$3,030
ILLINOIS-AMERICAN	$7,006	$4,050	$3,078	$2,430	$778	$2,398	$1,588	$1,620	$22,948
MISSOURI-AMERICAN	$10,517	$6,080	$4,620	$3,648	$1,167	$3,599	$2,383	$2,432	$34,446
INDIANA-AMERICAN	$4,423	$2,557	$1,943	$1,534	$491	$1,514	$1,002	$1,023	$14,487
NEW JERSEY-AMERICAN	$16,374	$9,465	$7,193	$5,679	$1,817	$5,603	$3,710	$3,786	$53,627
PENNSYLVANIA-AMERICAN	$15,746	$9,102	$6,918	$5,461	$1,748	$5,389	$3,568	$3,641	$51,573
WEST VIRGINIA-AMERICAN	$4,596	$2,657	$2,019	$1,594	$510	$1,573	$1,041	$1,063	$15,053
KENTUCKY-AMERICAN	$1,919	$1,109	$843	$666	$213	$657	$435	$444	$6,286
IOWA-AMERICAN	$956	$553	$420	$332	$106	$327	$217	$221	$3,132
MARYLAND-AMERICAN	$153	$88	$67	$53	$17	$52	$35	$35	$500
MICHIGAN-AMERICAN	$82	$48	$36	$29	$9	$28	$19	$19	$270
LONG ISLAND WATER CO.	$1,746	$1,010	$767	$606	$194	$598	$396	$404	$5,721
OHIO-AMERICAN	$1,403	$811	$616	$487	$156	$480	$318	$324	$4,595
TENNESSEE-AMERICAN	$1,348	$779	$592	$468	$150	$461	$306	$312	$4,416
VIRGINIA-AMERICAN	$1,249	$722	$549	$433	$139	$428	$283	$289	$4,092
PARADISE VALLEY WATER CO. - AZ	$2,667	$1,542	$1,172	$925	$296	$913	$604	$617	$8,736
TEXAS AMERICAN	$130	$75	$57	$45	$14	$45	$30	$30	$426
CALIFORNIA-AMERICAN	$4,797	$2,773	$2,107	$1,664	$532	$1,641	$1,087	$1,109	$15,710
HAWAII-AMERICAN	$317	$183	$139	$110	$35	$108	$72	$73	$1,037
NEW MEXICO-AMERICAN	$315	$182	$138	$109	$35	$108	$71	$73	$1,031
AMERICAN WATER ENTERPRISES	$9,199	$5,318	$4,041	$3,191	$1,021	$3,148	$2,084	$2,127	$30,129
TOTAL	*$218,186*	*$126,125*	*$95,855*	*$75,675*	*$24,216*	*$74,666*	*$49,441*	*$50,450*	*$714,614*

Insurance Other than Group

EMPLOYMENT PRACTICES

Willis

Willis of Pennsylvania, Inc.
P.O. Box 905432
Charlotte, NC 28290-5432
(610) 964-8700

INVOICE

INVOICE DATE
27-APR-2011

INVOICE NO.
0436923

AMERICAN WATER WORKS COMPANY, INC.
ATTN: JIM LI
1025 LAUREL OAK ROAD
VOORHEES NJ 08043

DUE DATE

Upon Receipt

ACCOUNT	LOCATION	ACCOUNT NAME
427663	001	American Water Works Company, Inc.

FOR QUESTIONS REGARDING THIS INVOICE, PLEASE CALL ONE OF THE FOLLOWING

SERVICER Michael O'Sullivan PRODUCER Michael F. Trendler Jr.

REF	BILLING INFORMATION	AMOUNT
01	Transaction: Policy Renewal	
	Eff. Date : 22-APR-2011	
	Policy : V15QUI110601	
	Description: Employment Practices Liab	
	Period : 22-APR-2011 to 22-APR-2012	
	Carrier : Beazley Insurance Company, Inc	
	In Full : April 2011	
	Premium for Employment Practices Liability	$ 126,660.00
	Taxes/Fees/Surcharges	$ 1,139.94
	Total for Reference 01 $ 127,799.94	
	2011 Renewal Premium	
	For Your Convenience Funds May Be ACH/Wired To:	
	Suntrust Bank 100 Colony Square Atlanta, GA 30361 Willis of Pennsylvania, Inc Acct# 1000011273884 ABA# 061000104 ***PLEASE REFERENCE INVOICE NUMBER*** **US DOLLAR ACCOUNT ONLY**	

PLEASE INCLUDE INVOICE NUMBER WITH YOUR PAYMENT AMOUNT DUE $ 127,799.94

Willis is a member of a major international group of companies. In addition to the compensation received by Willis from insurers for placements of your insurance coverages, other parties, such as excess and surplus lines brokers, wholesalers, reinsurance intermediaries, underwriting managers and similar parties (some of which may be owned in whole or in part by Willis' corporate parents or affiliates), may earn and retain usual and customary commissions for their role in providing insurance products or services to clients under their separate contracts with insurers or reinsurers. On October 21, 2004, we announced that we would discontinue contingencies in North America immediately and in the other countries in which we operate by the end of the year. For any placements that were made prior to October 21, 2004, it is possible that Willis, or its corporate parents or affiliates, earned contingent payments or allowances from insurers based on factors which are not client-specific, such as size or performance of an overall book of business produced with an insurer by Willis, its corporate parents or affiliates. Upon written request, Willis will provide information regarding the compensation received by Willis or by its corporate parents or affiliates. Prior to its merger with Willis, HRH accepted contingent compensation on certain of its clients' accounts; these contingents will be phased out over three years, and no contingents will be accepted on any new brokerage clients or business generated after the October 1, 2008 acquisition.

American Water Works Company
Insurance Other Than Group - Employment Practice Liability
Billing 5/1/11 to 4/30/12

Company	**Total**
AMERICAN WATER WORKS COMPANY, INC.	463.89
AMERICAN WATER WORKS SERVICE CO., INC.	26,742.11
AMERICAN WATER RESOURCES, INC.	1,083.30
ILLINOIS-AMERICAN	8,207.76
MISSOURI-AMERICAN	12,320.51
INDIANA-AMERICAN	5,182.02
NEW JERSEY-AMERICAN	19,181.35
PENNSYLVANIA-AMERICAN	18,446.43
WEST VIRGINIA-AMERICAN	5,383.61
KENTUCKY-AMERICAN	2,247.89
IOWA-AMERICAN	1,120.37
MARYLAND-AMERICAN	179.15
MICHIGAN-AMERICAN	96.62
LONG ISLAND WATER CO.	2,045.83
OHIO-AMERICAN	1,643.51
TENNESSEE-AMERICAN	1,579.39
VIRGINIA-AMERICAN	1,463.67
PARADISE VALLEY WATER CO. - AZ	3,123.96
TEXAS AMERICAN	152.80
CALIFORNIA-AMERICAN	5,619.15
HAWAII-AMERICAN	371.26
NEW MEXICO-AMERICAN	368.97
AMERICAN WATER ENTERPRISES	10,776.39
TOTAL	**127,799.94**

Insurance Other than Group

FIDUCIARY

Willis of Pennsylvania, Inc.
P.O. Box 905432
Charlotte, NC 28290-5432
(610) 964-8700

INVOICE

INVOICE DATE
27-APR-2011

INVOICE NO.
0436924

AMERICAN WATER WORKS COMPANY, INC.
ATTN: JIM LI
1025 LAUREL OAK ROAD
VOORHEES NJ 08043

DUE DATE

Upon Receipt

ACCOUNT	LOCATION	ACCOUNT NAME
427663	001	American Water Works Company, Inc.

FOR QUESTIONS REGARDING THIS INVOICE, PLEASE CALL ONE OF THE FOLLOWING

SERVICER Michael O'Sullivan PRODUCER Michael F. Trendler Jr.

REF	BILLING INFORMATION	AMOUNT
01	Transaction: Policy Renewal	
	Eff. Date : 22-APR-2011	
	Policy : 68039304	
	Description: Fiduciary	
	Period : 22-APR-2011 to 22-APR-2012	
	Carrier : Federal Insurance Company	
	In Full : April 2011	
	Premium for Fiduciary	$ 87,000.00
	NJ PLIGA	$ 783.00
	Total for Reference 01 $ 87,783.00	
	2011 Renewal Premium	
	For Your Convenience Funds May Be ACH/Wired To:	
	Suntrust Bank 100 Colony Square Atlanta, GA 30361 Willis of Pennsylvania, Inc Acct# 1000011273884 ABA# 061000104 ***PLEASE REFERENCE INVOICE NUMBER*** **US DOLLAR ACCOUNT ONLY**	

PLEASE INCLUDE INVOICE NUMBER WITH YOUR PAYMENT AMOUNT DUE $ 87,783.00

Willis is a member of a major international group of companies. In addition to the compensation received by Willis from insurers for placements of your insurance coverages, other parties, such as excess and surplus lines brokers, wholesalers, reinsurance intermediaries, underwriting managers and similar parties (some of which may be owned in whole or in part by Willis' corporate parents or affiliates), may earn and retain usual and customary commissions for their role in providing insurance products or services to clients under their separate contracts with insurers or reinsurers. On October 21, 2004, we announced that we would discontinue contingencies in North America immediately and in the other countries in which we operate by the end of the year. For any placements that were made prior to October 21, 2004, it is possible that Willis, or its corporate parents or affiliates, earned contingent payments or allowances from insurers based on factors which are not client-specific, such as size or performance of an overall book of business produced with an insurer by Willis, its corporate parents or affiliates. Upon written request, Willis will provide information regarding the compensation received by Willis or by its corporate parents or affiliates. Prior to its merger with Willis, HRH accepted contingent compensation on certain of its clients' accounts; these contingents will be phased out over three years, and no contingents will be accepted on any new brokerage clients or business generated after the October 1, 2008 acquisition.

Willis of Pennsylvania, Inc.
P.O. Box 905432
Charlotte, NC 28290-5432
(610) 964-8700

INVOICE

INVOICE DATE
27-APR-2011

INVOICE NO.
0436926

AMERICAN WATER WORKS COMPANY, INC.
ATTN: JIM LI
1025 LAUREL OAK ROAD
VOORHEES NJ 08043

DUE DATE

Upon Receipt

ACCOUNT	LOCATION	ACCOUNT NAME
427663	001	American Water Works Company, Inc.

FOR QUESTIONS REGARDING THIS INVOICE, PLEASE CALL ONE OF THE FOLLOWING

SERVICER Michael O'Sullivan PRODUCER Michael F. Trendler Jr.

REF	BILLING INFORMATION	AMOUNT
01	Transaction: Policy Renewal	
	Eff. Date : 22-APR-2011	
	Policy : V108E5110201	
	Description: 10x15 XS Fiduciary-Beazle	
	Period : 22-APR-2011 to 22-APR-2012	
	Carrier : Beazley Insurance Company, Inc	
	In Full : April 2011	
	Premium for Fiduciary	$ 40,000.00
	Taxes/Fees/Surcharges	$ 360.00
	Total for Reference 01 $ 40,360.00	
	2011 Renewal Premium	
	For Your Convenience Funds May Be ACH/Wired To:	
	Suntrust Bank 100 Colony Square Atlanta, GA 30361 Willis of Pennsylvania, Inc Acct# 1000011273884 ABA# 061000104 ***PLEASE REFERENCE INVOICE NUMBER*** **US DOLLAR ACCOUNT ONLY**	

PLEASE INCLUDE INVOICE NUMBER WITH YOUR PAYMENT AMOUNT DUE $ 40,360.00

Willis is a member of a major international group of companies. In addition to the compensation received by Willis from insurers for placements of your insurance coverages, other parties, such as excess and surplus lines brokers, wholesalers, reinsurance intermediaries, underwriting managers and similar parties (some of which may be owned in whole or in part by Willis' corporate parents or affiliates), may earn and retain usual and customary commissions for their role in providing insurance products or services to clients under their separate contracts with insurers or reinsurers. On October 21, 2004, we announced that we would discontinue contingencies in North America immediately and in the other countries in which we operate by the end of the year. For any placements that were made prior to October 21, 2004, it is possible that Willis, or its corporate parents or affiliates, earned contingent payments or allowances from insurers based on factors which are not client-specific, such as size or performance of an overall book of business produced with an insurer by Willis, its corporate parents or affiliates. Upon written request, Willis will provide information regarding the compensation received by Willis or by its corporate parents or affiliates. Prior to its merger with Willis, HRH accepted contingent compensation on certain of its clients' accounts; these contingents will be phased out over three years, and no contingents will be accepted on any new brokerage clients or business generated after the October 1, 2008 acquisition.

American Water Works Company
Insurance Other Than Group - Fiduciary
Billing 5/1/11 to 4/30/12

Company	**Federal Ins Co**	**Beazley Ins Co**	**Total**
AMERICAN WATER WORKS COMPANY, INC.	318.63	146.50	465.13
AMERICAN WATER WORKS SERVICE CO., INC.	18,368.58	8,445.32	26,813.90
AMERICAN WATER RESOURCES, INC.	744.10	342.11	1,086.21
ILLINOIS-AMERICAN	5,637.73	2,592.06	8,229.79
MISSOURI-AMERICAN	8,462.72	3,890.89	12,353.61
INDIANA-AMERICAN	3,559.41	1,636.51	5,195.92
NEW JERSEY-AMERICAN	13,175.25	6,057.59	19,232.84
PENNSYLVANIA-AMERICAN	12,670.45	5,825.50	18,495.95
WEST VIRGINIA-AMERICAN	3,697.88	1,700.18	5,398.06
KENTUCKY-AMERICAN	1,544.03	709.90	2,253.93
IOWA-AMERICAN	769.56	353.82	1,123.38
MARYLAND-AMERICAN	123.05	56.58	179.63
MICHIGAN-AMERICAN	66.36	30.51	96.87
LONG ISLAND WATER CO.	1,405.23	646.08	2,051.31
OHIO-AMERICAN	1,128.89	519.03	1,647.92
TENNESSEE-AMERICAN	1,084.85	498.78	1,583.63
VIRGINIA-AMERICAN	1,005.36	462.23	1,467.59
PARADISE VALLEY WATER CO. - AZ	2,145.78	986.57	3,132.35
TEXAS AMERICAN	104.95	48.26	153.21
CALIFORNIA-AMERICAN	3,859.67	1,774.56	5,634.23
HAWAII-AMERICAN	255.01	117.25	372.26
NEW MEXICO-AMERICAN	253.44	116.52	369.96
AMERICAN WATER ENTERPRISES	7,402.07	3,403.25	10,805.32
TOTAL	87,783.00	40,360.00	**128,143.00**

Insurance Other than Group

TRAVEL

MARSH

Marsh USA Inc.
New York, NY - 299
(212) 345-6000

Invoice No.
248886

REMITTANCE COPY

Date: 3/18/11

Mr. James P. Li
Director of Risk Management
American Water Works Co., Inc.
1025 Laurel Oak Road
Voorhees, NJ 08043

Effective Date	Expiration Date	Client No.
4/13/11	4/13/14	602328

Policyholder: AMER WATER WOR

ORIGINAL Billing Effective Date: 4/13/11

Insurer	Policy No.	Type of Coverage / Item	Amount
FEDERAL INS	6477-45-17	BUS TRAVEL PREMIUM	18,060.00
		REMIT IN: UNITED STATES DOLLARS	
		THREE YEAR PREPAID PREMIUM APRIL 13,2011 - APRIL 13,2014 CLEARY/BROWN	

Please indicate Invoice # 248886 on your remittance to:

**Marsh USA Inc NY Operations
16937 Collections Center Dr
Chicago, IL 60693**

***** Note: NEW REMITTANCE ADDRESS *****

TOTAL: 18,060.00

Invoice Is Payable In Full Upon Receipt

Marsh earns and retains interest income on premium payments held by Marsh on behalf of insurers during the period between receipt of such payments from clients and the time such payments are remitted to the applicable insurer, where permitted by law.

RETURN THIS COPY WITH YOUR REMITTANCE

American Water Works Company
Insurance Other Than Group - Travel
Billing 4/1/11 to 3/31/14

Company	**Total**
AMERICAN WATER WORKS COMPANY, INC.	65.56
AMERICAN WATER WORKS SERVICE CO., INC.	3,779.06
AMERICAN WATER RESOURCES, INC.	153.09
ILLINOIS-AMERICAN	1,159.87
MISSOURI-AMERICAN	1,741.07
INDIANA-AMERICAN	732.30
NEW JERSEY-AMERICAN	2,710.61
PENNSYLVANIA-AMERICAN	2,606.74
WEST VIRGINIA-AMERICAN	760.78
KENTUCKY-AMERICAN	317.66
IOWA-AMERICAN	158.33
MARYLAND-AMERICAN	25.32
MICHIGAN-AMERICAN	13.65
LONG ISLAND WATER CO.	289.10
OHIO-AMERICAN	232.25
TENNESSEE-AMERICAN	223.19
VIRGINIA-AMERICAN	206.84
PARADISE VALLEY WATER CO. - AZ	441.46
TEXAS AMERICAN	21.60
CALIFORNIA-AMERICAN	794.06
HAWAII-AMERICAN	52.46
NEW MEXICO-AMERICAN	52.14
AMERICAN WATER ENTERPRISES	1,522.86
TOTAL	**18,060.00**

Insurance Other than Group

GENERAL LIABILITY
WORKERS COMPENSATION
AUTO LIABILITY
CONSULTING FEE-(GL,WC,AL)

MARSH

140

Marsh USA Inc.
New York, NY - 299
(212) 345-6000

Invoice No.
280309

Date: 1/13/12

Mr. James P. Li
Director of Risk Management
American Water Works Co., Inc.
1025 Laurel Oak Road
Voorhees, NJ 08043

Effective Date	Expiration Date	Client No.
1/01/12	1/01/13	602328

Policyholder: AMER WATER WOR

ORIGINAL Billing Effective Date: 1/01/12

INSTALLMENT 1 OF 4

Insurer	Policy No.	Type of Coverage / Item	Amount
TRAVELERS P&C	TC2JGLSA260T3317	GEN LIABILITY PREMIUM	3,833,479.00
TRAVELERS P&C	TC2JCAP260T3298	AUTO LIAB PREMIUM	446,221.00
TRAVELERS P&C	TC2JUB121D3206	WORK COMP PREMIUM	2,469,205.00
FEE BILLING	SERVICE FEE	CAS CONSULTING FEE	85,194.00
		REMIT IN: UNITED STATES DOLLARS	
		Fee breakdown by coverage. First Installment: GL - $51,076, AL - $5,037, WC $29,081 Next Three Installments: GL $51,074, AL $5,033, WC $29,080	
		TOTAL:	6,834,099.00

Please indicate Invoice # 280309 on your remittance to:

**Marsh USA Inc NY Operations
16937 Collections Center Dr
Chicago, IL 60693**

Invoice Is Payable In Full Upon Receipt

Marsh earns and retains interest income on premium payments held by Marsh on behalf of insurers during the period between receipt of such payments from clients and the time such payments are remitted to the applicable insurer, where permitted by law.

MARSH

140

Marsh USA Inc.
New York, NY - 299
(212) 345-6000

Invoice No.
280365

Date: 1/13/12

Mr. James P. Li
Director of Risk Management
American Water Works Co., Inc.
1025 Laurel Oak Road
Voorhees, NJ 08043

Effective Date	Expiration Date	Client No.
1/01/12	1/01/13	602328

Policyholder: AMER WATER WOR

Billing Effective Date: 10/01/12

INSTALLMENT 4 OF 4

Insurer	Policy No.	Type of Coverage / Item	Amount
TRAVELERS P&C	TC2JGLSA260T3317	GEN LIABILITY PREMIUM	3,833,478.00
TRAVELERS P&C	TC2JCAP260T3298	AUTO LIAB PREMIUM	446,221.00
TRAVELERS P&C	TC2JUB121D3206	WORK COMP PREMIUM	2,469,227.00
FEE BILLING	SERVICE FEE	CAS CONSULTING FEE	85,187.00
		REMIT IN: UNITED STATES DOLLARS	
		Fee breakdown by coverage. First Installment: GL - $51,076, AL - $5,037, WC $29,081 Next Three Installments: GL $51,074, AL $5,033, WC $29,080	
		TOTAL:	6,834,113.00

Please indicate Invoice # 280365 on your remittance to:

Marsh USA Inc NY Operations
16937 Collections Center Dr
Chicago, IL 60693

Invoice Is Payable In Full Upon Receipt

Marsh earns and retains interest income on premium payments held by Marsh on behalf of insurers during the period between receipt of such payments from clients and the time such payments are remitted to the applicable insurer, where permitted by law.

MARSH

140

Marsh USA Inc.
New York, NY - 299
(212) 345-6000

Invoice No.
280364

Date: 1/13/12

Mr. James P. Li
Director of Risk Management
American Water Works Co., Inc.
1025 Laurel Oak Road
Voorhees, NJ 08043

Effective Date	Expiration Date	Client No.
1/01/12	1/01/13	602328

Policyholder: AMER WATER WOR

Billing Effective Date: 7/01/12

INSTALLMENT 3 OF 4

Insurer	Policy No.	Type of Coverage / Item	Amount
TRAVELERS P&C	TC2JGLSA260T3317	GEN LIABILITY PREMIUM	3,833,478.00
TRAVELERS P&C	TC2JCAP260T3298	AUTO LIAB PREMIUM	446,221.00
TRAVELERS P&C	TC2JUB121D3206	WORK COMP PREMIUM	2,469,227.00
FEE BILLING	SERVICE FEE	CAS CONSULTING FEE	85,187.00
		REMIT IN: UNITED STATES DOLLARS	
		Fee breakdown by coverage. First Installment: GL - $51,076, AL - $5,037, WC $29,081 Next Three Installments: GL $51,074, AL $5,033, WC $29,080	
		TOTAL:	6,834,113.00

Please indicate Invoice # 280364 on your remittance to:

**Marsh USA Inc NY Operations
16937 Collections Center Dr
Chicago, IL 60693**

Invoice Is Payable In Full Upon Receipt

Marsh earns and retains interest income on premium payments held by Marsh on behalf of insurers during the period between receipt of such payments from clients and the time such payments are remitted to the applicable insurer, where permitted by law.

MARSH

140

Marsh USA Inc.
New York, NY - 299
(212) 345-6000

Invoice No.
280363

Date: 1/13/12

Mr. James P. Li
Director of Risk Management
American Water Works Co., Inc.
1025 Laurel Oak Road
Voorhees, NJ 08043

Effective Date	Expiration Date	Client No.
1/01/12	1/01/13	602328

Policyholder: AMER WATER WOR

Billing Effective Date: 4/01/12

INSTALLMENT 2 OF 4

Insurer	Policy No.	Type of Coverage / Item	Amount
TRAVELERS P&C	TC2JGLSA260T3317	GEN LIABILITY PREMIUM	3,833,478.00
TRAVELERS P&C	TC2JCAP260T3298	AUTO LIAB PREMIUM	446,221.00
TRAVELERS P&C	TC2JUB121D3206	WORK COMP PREMIUM	2,469,227.00
FEE BILLING	SERVICE FEE	CAS CONSULTING FEE	85,187.00
		REMIT IN: UNITED STATES DOLLARS	
		Fee breakdown by coverage. First Installment: GL - $51,076, AL - $5,037, WC $29,081 Next Three Installments: GL $51,074, AL $5,033, WC $29,080	
		TOTAL:	6,834,113.00

Please indicate Invoice # 280363 on your remittance to:

Marsh USA Inc NY Operations
16937 Collections Center Dr
Chicago, IL 60693

Invoice Is Payable In Full Upon Receipt

Marsh earns and retains interest income on premium payments held by Marsh on behalf of insurers during the period between receipt of such payments from clients and the time such payments are remitted to the applicable insurer, where permitted by law.

American Water Works Company
Insurance Other Than Group - GL, WC, WC Taxes, AL, Consulting fee
Billing 1/1/12 to 12/31/12

Company	***2012 WC Billing***	***2012 GL Billing***	***2012 AL Billing***	***2012 Consultation Fee***	***TOTAL***
AMERICAN WATER WORKS COMPANY, INC.	2,140.88	9,778.14	-	2,281.01	14,200.03
AMERICAN WATER WORKS SERVICE CO., INC.	409,133.89	355,247.41	144,025.04	75,760.22	984,166.56
AMERICAN WATER RESOURCES, INC.	5,809.52	12,864.82	-	3,066.11	21,740.45
ILLINOIS-AMERICAN	1,245,657.81	1,091,419.06	109,571.14	22,423.01	2,469,071.02
MISSOURI-AMERICAN	1,348,493.15	2,110,708.99	182,210.38	32,734.96	3,674,147.48
INDIANA-AMERICAN	311,982.33	658,790.37	89,476.10	14,955.12	1,075,203.92
NEW JERSEY-AMERICAN	2,524,563.53	2,423,759.69	360,157.35	53,569.84	5,362,050.41
PENNSYLVANIA-AMERICAN	1,613,980.74	5,044,620.40	296,197.41	51,341.69	7,006,140.24
WEST VIRGINIA-AMERICAN	586,625.58	1,250,057.26	113,263.13	14,717.73	1,964,663.70
KENTUCKY-AMERICAN	162,844.92	212,222.34	35,389.98	6,466.45	416,923.69
IOWA-AMERICAN	99,099.13	128,896.92	17,564.81	3,103.10	248,663.96
MARYLAND-AMERICAN	10,484.72	18,384.89	3,292.25	511.22	32,673.08
MICHIGAN-AMERICAN	2,595.06	6,452.15	1,949.99	255.29	11,252.49
LONG ISLAND WATER CO.	314,667.95	336,052.87	133,899.47	5,677.41	790,297.70
TENNESSEE-AMERICAN	125,185.60	145,727.14	25,387.40	4,363.54	300,663.68
VIRGINIA-AMERICAN	80,758.37	172,390.79	25,525.16	4,009.14	282,683.46
CALIFORNIA-AMERICAN	379,136.47	757,032.50	76,949.07	16,173.44	1,229,291.48
HAWAII-AMERICAN	41,491.30	23,974.07	2,193.62	794.93	68,453.92
AMERICAN WATER ENTERPRISES	612,235.05	575,533.19	167,831.70	28,550.79	1,384,150.73
TOTAL	**9,876,886.00**	**15,333,913.00**	**1,784,884.00**	**340,755.00**	**27,336,438.00**

Insurance Other than Group

EXCESS LIABILITY #1

MARSH

14H

Marsh USA Inc.
New York, NY - 299
(212) 345-6000

Invoice No.
280311

Date: 1/13/12

Mr. James P. Li
Director of Risk Management
American Water Works Co., Inc.
1025 Laurel Oak Road
Voorhees, NJ 08043

Effective Date	Expiration Date	Client No.
1/01/12	1/01/13	602328

Policyholder: AMER WATER WOR

ORIGINAL Billing Effective Date: 1/01/12

Insurer	Policy No.	Type of Coverage / Item		Amount
GENERAL SEC AZ	201210F1329651	EXCESS LIAB	PREMIUM	151,349.00
		EXCESS LIAB	SURPLUS LN TAX	7,567.45
ASPEN INS UK	509DL581012	EXCESS LIAB	PREMIUM	247,496.00
		EXCESS LIAB	SURPLUS LN TAX	12,374.80
GREAT AMER NY	EXC2106293	EXCESS LIAB	PREMIUM	212,139.00
		EXCESS LIAB	SURCHARGE	1,909.25
WESTCHESTER FI	G24180979002	EXCESS LIAB	PREMIUM	97,403.37
		EXCESS LIAB	SURCHARGE	876.63
STARR IND &LIA	SISIXNR01063212	EXCESS LIAB	PREMIUM	494,991.00
		EXCESS LIAB	SURCHARGE	4,455.00
AXA INSURANCE	XS00090012	EXCESS LIAB	PREMIUM	1,607,170.47
		EXCESS LIAB	SURCHARGE	14,464.53
		REMIT IN: UNITED STATES DOLLARS		
Please indicate Invoice # 280311 on your remittance to:				
Marsh USA Inc NY Operations 16937 Collections Center Dr Chicago, IL 60693			**TOTAL:**	2,852,196.50

Invoice Is Payable In Full Upon Receipt

Marsh earns and retains interest income on premium payments held by Marsh on behalf of insurers during the period between receipt of such payments from clients and the time such payments are remitted to the applicable insurer, where permitted by law.

American Water Works Company
Insurance Other Than Group - Excess Liability#1
Billing 1/1/12 to 12/31/12

Company	***AXA***	***Starr Indemnity***	***Aspen UK***	***Great American***	***General Security***	***Westchester Fire***	***Total***
AMERICAN WATER WORKS COMPANY, INC.	10,855.23	3,343.29	1,739.58	1,432.84	1,063.79	657.89	19,092.62
AMERICAN WATER WORKS SERVICE CO., INC.	360,538.89	111,042.07	57,777.20	47,589.45	35,331.97	21,850.64	634,130.22
AMERICAN WATER RESOURCES, INC.	14,591.44	4,494.00	2,338.31	1,926.00	1,429.93	884.32	25,664.00
ILLINOIS-AMERICAN	106,709.91	32,865.49	17,100.51	14,085.21	10,457.32	6,467.21	187,685.65
MISSOURI-AMERICAN	155,783.92	47,979.76	24,964.74	20,562.75	15,266.46	9,441.36	273,998.99
INDIANA-AMERICAN	71,170.63	21,919.78	11,405.26	9,394.19	6,974.56	4,313.33	125,177.75
NEW JERSEY-AMERICAN	254,936.04	78,517.54	40,854.10	33,650.37	24,983.14	15,450.53	448,391.72
PENNSYLVANIA-AMERICAN	244,332.38	75,251.72	39,154.84	32,250.73	23,944.00	14,807.89	429,741.56
WEST VIRGINIA-AMERICAN	70,040.88	21,571.83	11,224.22	9,245.07	6,863.84	4,244.87	123,190.71
KENTUCKY-AMERICAN	30,773.51	9,477.91	4,931.53	4,061.96	3,015.73	1,865.04	54,125.68
IOWA-AMERICAN	14,767.48	4,548.23	2,366.52	1,949.24	1,447.18	894.99	25,973.64
MARYLAND-AMERICAN	2,432.85	749.29	389.87	321.13	238.41	147.45	4,279.00
MICHIGAN-AMERICAN	1,214.93	374.18	194.70	160.36	119.06	73.63	2,136.86
LONG ISLAND WATER CO.	27,018.50	8,321.41	4,329.78	3,566.32	2,647.75	1,637.47	47,521.23
TENNESSEE-AMERICAN	20,765.83	6,395.65	3,327.77	2,740.99	2,035.00	1,258.52	36,523.76
VIRGINIA-AMERICAN	19,079.31	5,876.22	3,057.50	2,518.38	1,869.73	1,156.31	33,557.45
CALIFORNIA-AMERICAN	76,968.56	23,705.48	12,334.39	10,159.49	7,542.74	4,664.72	135,375.38
HAWAII-AMERICAN	3,783.03	1,165.13	606.24	499.34	370.73	229.27	6,653.74
AMERICAN WATER ENTERPRISES	135,871.68	41,847.00	21,773.75	17,934.43	13,315.11	8,234.57	238,976.54
TOTAL	**1,621,635.00**	**499,445.98**	**259,870.81**	**214,048.25**	**158,916.45**	**98,280.01**	**2,852,196.50**

Insurance Other than Group

EXCESS LIABILITY #2

MARSH

080

Bowring Marsh (Bermuda)Limited
The Power House
PO Box HM 2444
Hamilton HMJX, Bermuda

Invoice No.
194687

Invoice

Date: 1/05/12

James P. Li
Director, Risk Management
American Water Works Co., Inc.
1025 Laurel Oak Road
Vorhees, NJ 08043

Effective Date	Expiration Date	Client No.
1/01/12	1/01/13	075490

Policyholder: AMERICAN WATER

ORIGINAL Effective: 1/01/12

Insurer	Policy No.	Type of Coverage / Item	Amount
ENDURANCE	P008226005	EXCESS LIAB PREMIUM	424,278.00
LEXINGTON INS	6856990	EXCESS LIAB PREMIUM	97,403.00
		REMIT IN: UNITED STATES DOLLARS	
		Endurance layer US$50M part of US$75M xs US$100M Lexington layer US$25M part of US$50M xs US$200M Layers include 5% commission	
		TOTAL:	521,681.00

Please indicate Invoice # 194687 on your remittance to:

For US Transfer Instructions Please see reverse - All other currencies, please see attached.

Invoice Is Payable In Full Upon Receipt

Marsh earns and retains interest income on premium payments held by Marsh on behalf of insurers during the period between receipt of such payments from clients and the time such payments are remitted to the applicable insurer, where permitted by law.

American Water Works Company
Insurance Other Than Group - Excess Liability#2
Billing 1/1/12 to 12/31/12

Company	***Endurance***	***Lexington***	***Total***
AMERICAN WATER WORKS COMPANY, INC.	2,840.12	652.02	3,492.14
AMERICAN WATER WORKS SERVICE CO., INC.	94,329.93	21,655.66	115,985.59
AMERICAN WATER RESOURCES, INC.	3,817.64	876.43	4,694.07
ILLINOIS-AMERICAN	27,919.15	6,409.50	34,328.65
MISSOURI-AMERICAN	40,758.67	9,357.11	50,115.78
INDIANA-AMERICAN	18,620.79	4,274.84	22,895.63
NEW JERSEY-AMERICAN	66,700.43	15,312.65	82,013.08
PENNSYLVANIA-AMERICAN	63,926.13	14,675.75	78,601.88
WEST VIRGINIA-AMERICAN	18,325.21	4,206.99	22,532.20
KENTUCKY-AMERICAN	8,051.46	1,848.40	9,899.86
IOWA-AMERICAN	3,863.71	887.00	4,750.71
MARYLAND-AMERICAN	636.52	146.13	782.65
MICHIGAN-AMERICAN	317.87	72.97	390.84
LONG ISLAND WATER CO.	7,069.01	1,622.86	8,691.87
TENNESSEE-AMERICAN	5,433.09	1,247.29	6,680.38
VIRGINIA-AMERICAN	4,991.83	1,145.99	6,137.82
CALIFORNIA-AMERICAN	20,137.74	4,623.09	24,760.83
HAWAII-AMERICAN	989.78	227.23	1,217.01
AMERICAN WATER ENTERPRISES	35,548.92	8,161.09	43,710.01
TOTAL	**424,278.00**	**97,403.00**	**521,681.00**

Insurance Other than Group

EXCESS LIABILITY #3

MARSH

Marsh Ltd
UK Operations
Victoria House
Queens Road
Norwich
NR1 3QQ
020 7357 1000 fax: 020 7929 2705

AMERICAN WATER WORKS COMPANY INC
1025 LAUREL OAK RD
VOORHEES, NJ 080433597
USA

UK OPERATIONS FOR
GLOBAL BROKING PRACTICE
ACCOUNT NO: C4729602X
RISK NO: DL481012
CONTACT: L89/DEAN ROE
DIRECT LINE: 01603 20 7941

YOUR REFERENCE: JIM LI

DATE : 12 JAN 2012

DEBIT INVOICE NO: 12DL0006 /01

INSURED: AMERICAN WATER WRKS
PERIOD: 1 JAN. 12 TO 1 JAN. 13
TYPE: EXCESS LIABILITY INSUR
DESCRIPTION: PREMIUM FOR RISK PERIOD

NARRATIVE: EXCESS LIABILITY INSURANCE (OCCURRENCE BASIS)
LIMIT: US$ 50,000,000 EXCESS US$ 25,000,000
PREMIUM PAYMENT CONDITION: 31ST JANUARY 2012
INSURER: XL INSURANCE COMPANY
ORDER: 50%

PREMIUM	**USD**	**494,991.00**
AMOUNT PAYABLE	**USD**	**494,991.00**

PLEASE BE AWARE THAT THE COVERAGE AFFORDED BY THE POLICY IS CONDITIONAL UPON THE UNDERWRITER/S RECEIVING PAYMENT OF ALL PREMIUM AMOUNTS DUE.
PLEASE THEREFORE ARRANGE TIMELY SETTLEMENT TO OUR BANK, AS PER THE ACCOUNT DETAILS SHOWN OVERLEAF. PLEASE QUOTE THE ABOVE INVOICE NUMBER ON ALL CORRESPONDENCE.

ANY EXEMPT PART OF THIS SUPPLY IS VAT EXEMPT UNDER ARTICLE 13B(A), DIRECTIVE 77/388/EC

Marsh Ltd is authorised and regulated by the Financial Services Authority. Marsh Ltd conducts its general insurance activities on terms that are set out in the document 'Our Business Principles and Practices'. Full details may be viewed on our website http://www.marsh.co.uk/aboutMarsh/principles.html.
VAT Reg. No: 244 2517 79 Registered No: 1507274 England Registered Office: 1 Tower Place West Tower Place London EC3R 5BU
MMC Marsh & McLennan Companies

NOR DL

NC050A

American Water Works Company
Insurance Other Than Group - Excess Liability#3
Billing 1/1/12 to 12/31/12

Company	***Total***
AMERICAN WATER WORKS COMPANY, INC.	3,313.47
AMERICAN WATER WORKS SERVICE CO., INC.	110,051.59
AMERICAN WATER RESOURCES, INC.	4,453.92
ILLINOIS-AMERICAN	32,572.34
MISSOURI-AMERICAN	47,551.78
INDIANA-AMERICAN	21,724.26
NEW JERSEY-AMERICAN	77,817.17
PENNSYLVANIA-AMERICAN	74,580.49
WEST VIRGINIA-AMERICAN	21,379.41
KENTUCKY-AMERICAN	9,393.37
IOWA-AMERICAN	4,507.66
MARYLAND-AMERICAN	742.61
MICHIGAN-AMERICAN	370.85
LONG ISLAND WATER CO.	8,247.18
TENNESSEE-AMERICAN	6,338.60
VIRGINIA-AMERICAN	5,823.80
CALIFORNIA-AMERICAN	23,494.03
HAWAII-AMERICAN	1,154.74
AMERICAN WATER ENTERPRISES	41,473.73
TOTAL	**494,991.00**

Insurance Other than Group

PROPERTY

MARSH

140

Marsh USA Inc.
New York, NY - 299
(212) 345-6000

Invoice No.
280727

Date: 1/19/12

Mr. James P. Li
Director of Risk Management
American Water Works Co., Inc.
1025 Laurel Oak Road
Voorhees, NJ 08043

Effective Date	Expiration Date	Client No.
12/31/11	12/31/12	602328

Policyholder: AMER WATER WOR

ORIGINAL Billing Effective Date: 12/31/11

Insurer	Policy No.	Type of Coverage / Item	Amount
LEXINGTON INS	025031393	PROP/ALL RISK PREMIUM	5,535,126.00
		PROP/ALL RISK SURPLUS LN TAX	262,940.30
		PROP/ALL RISK FIRE MARSH TAX	13,816.00
FEE BILLING	SERVICE FEE	PROP CONSULTG FEE	212,000.00
		REMIT IN: UNITED STATES DOLLARS	
		TOTAL:	6,023,882.30

Please indicate Invoice # 280727 on your remittance to:

Marsh USA Inc NY Operations
16937 Collections Center Dr
Chicago, IL 60693

Invoice Is Payable In Full Upon Receipt

Marsh earns and retains interest income on premium payments held by Marsh on behalf of insurers during the period between receipt of such payments from clients and the time such payments are remitted to the applicable insurer, where permitted by law.

American Water Works Company
Insurance Other Than Group - Property
Billing 1/1/12 to 12/31/12

Company	***Total***
AMERICAN WATER WORKS COMPANY, INC.	-
AMERICAN WATER WORKS SERVICE CO., INC.	51,793.92
AMERICAN WATER RESOURCES, INC.	10,597.66
ILLINOIS-AMERICAN	472,892.27
MISSOURI-AMERICAN	823,623.01
INDIANA-AMERICAN	465,692.45
NEW JERSEY-AMERICAN	1,510,450.98
PENNSYLVANIA-AMERICAN	1,182,954.23
WEST VIRGINIA-AMERICAN	250,802.39
KENTUCKY-AMERICAN	114,738.21
IOWA-AMERICAN	148,540.33
MARYLAND-AMERICAN	13,384.76
MICHIGAN-AMERICAN	635.86
LONG ISLAND WATER CO.	48,223.46
TENNESSEE-AMERICAN	24,858.90
VIRGINIA-AMERICAN	150,312.38
CALIFORNIA-AMERICAN	318,695.19
HAWAII-AMERICAN	38,703.27
AMERICAN WATER ENTERPRISES	396,983.03
TOTAL	**6,023,882.30**

Insurance Other than Group

CYBER RISK

MARSH

Marsh USA Inc.
New York, NY - 299
(212) 345-6000

Invoice No.
280099

ORIGINAL INVOICE

Date: 1/11/12

Mr. James P. Li
American Water Works Co., Inc.
1025 Laurel Oak Road
Voorhees NJ 08043

Effective Date	Expiration Date	Client No.
1/01/12	1/01/13	602328

Policyholder: AMER WATER WOR

ORIGINAL Billing Effective Date: 1/01/12

Insurer	Policy No.	Type of Coverage / Item		Amount
BEAZLEY	V15Q9M120401	CYBER RISK	PREMIUM	165,000.00
		CYBER RISK	PREMIUM TAX	1,485.00
AXIS REINS	MNN750040/01/2012	CYBER RISK	PREMIUM	93,800.00
		CYBER RISK	PREMIUM TAX	844.20
		REMIT IN: UNITED STATES DOLLARS		
		Privacy Liability Program Premium Invoice		
			TOTAL:	261,129.20

Please indicate Invoice # 280099
on your remittance to:

Marsh USA Inc NY Operations
16937 Collections Center Dr
Chicago, IL 60693

Invoice Is Payable In Full Upon Receipt

Marsh earns and retains interest income on premium payments held by Marsh on behalf of insurers during the period between receipt of such payments from clients and the time such payments are remitted to the applicable insurer, where permitted by law.

American Water Works Company
Insurance Other Than Group - Cyber Risk
Billing 1/1/12 to 12/31/12

Company	***Total***
AMERICAN WATER WORKS COMPANY, INC.	1,748.00
AMERICAN WATER WORKS SERVICE CO., INC.	58,056.98
AMERICAN WATER RESOURCES, INC.	2,349.63
ILLINOIS-AMERICAN	17,183.32
MISSOURI-AMERICAN	25,085.63
INDIANA-AMERICAN	11,460.49
NEW JERSEY-AMERICAN	41,051.93
PENNSYLVANIA-AMERICAN	39,344.44
WEST VIRGINIA-AMERICAN	11,278.57
KENTUCKY-AMERICAN	4,955.41
IOWA-AMERICAN	2,377.98
MARYLAND-AMERICAN	391.76
MICHIGAN-AMERICAN	195.64
LONG ISLAND WATER CO.	4,350.74
TENNESSEE-AMERICAN	3,343.89
VIRGINIA-AMERICAN	3,072.31
CALIFORNIA-AMERICAN	12,394.12
HAWAII-AMERICAN	609.17
AMERICAN WATER ENTERPRISES	21,879.19
TOTAL	**261,129.20**

Insurance Other than Group

COLLATERAL SURETY BOND

MARSH

Marsh USA Inc.
New York, NY - 299
(212) 345-6000

Invoice No.
273002

ORIGINAL INVOICE

Date: 10/28/11

Attn: Jim Li
American Water Works Co., Inc.
1025 Laurel Oak Road
Voorhees, NJ 08043

Effective Date	Expiration Date	Client No.
1/03/12	1/03/13	602328

Policyholder: American Water

ORIGINAL Billing Effective Date: 1/03/12

Insurer	Policy No.	Type of Coverage / Item	Amount
WESTCHESTER	K06685092	MISC SURETY PREMIUM	42,000.00
		REMIT IN: UNITED STATES DOLLARS	
		Principal(s): American Water Works Company, Inc. Obligee(s): The Travelers Indemnity Company Bond Amount: $6,000,000.00 Bond Type - Description: Other Financial Guarantee - Premium Deductible Bond Requester: Jim Li	
Please indicate Invoice # 273002 on your remittance to: Marsh USA Inc NY Operations 16937 Collections Center Dr Chicago, IL 60693		TOTAL:	42,000.00

Invoice Is Payable In Full Upon Receipt

Marsh earns and retains interest income on premium payments held by Marsh on behalf of insurers during the period between receipt of such payments from clients and the time such payments are remitted to the applicable insurer, where permitted by law.

American Water Works Company
Insurance Other Than Group - Collateral Surety Bond
Billing 1/1/12 to 12/31/12

Company	***Total***
AMERICAN WATER WORKS COMPANY, INC.	281.15
AMERICAN WATER WORKS SERVICE CO., INC.	9,337.88
AMERICAN WATER RESOURCES, INC.	377.92
ILLINOIS-AMERICAN	2,763.76
MISSOURI-AMERICAN	4,034.77
INDIANA-AMERICAN	1,843.30
NEW JERSEY-AMERICAN	6,602.79
PENNSYLVANIA-AMERICAN	6,328.16
WEST VIRGINIA-AMERICAN	1,814.04
KENTUCKY-AMERICAN	797.03
IOWA-AMERICAN	382.47
MARYLAND-AMERICAN	63.01
MICHIGAN-AMERICAN	31.47
LONG ISLAND WATER CO.	699.77
TENNESSEE-AMERICAN	537.83
VIRGINIA-AMERICAN	494.15
CALIFORNIA-AMERICAN	1,993.47
HAWAII-AMERICAN	97.98
AMERICAN WATER ENTERPRISES	3,519.05
TOTAL	**42,000.00**

Insurance Other than Group

DIRECTORS & OFFICERS CONSULTING FEE

Willis

Willis of Pennsylvania, Inc.
P.O. Box 905432
Charlotte, NC 28290-5432
(610) 964-8700

INVOICE

INVOICE DATE
29-APR-2011

INVOICE NO.
0436982

AMERICAN WATER WORKS COMPANY, INC.
ATTN: JIM LI
1025 LAUREL OAK ROAD
VOORHEES NJ 08043

DUE DATE

Upon Receipt

ACCOUNT	LOCATION	ACCOUNT NAME
427663	001	American Water Works Company, Inc.

FOR QUESTIONS REGARDING THIS INVOICE, PLEASE CALL ONE OF THE FOLLOWING

SERVICER Michael O'Sullivan PRODUCER Michael F. Trendler Jr.

REF	BILLING INFORMATION	AMOUNT
01	Transaction: Account Service Eff. Date : 22-APR-2011 Service : MISCL Description: Miscellaneous Period : 22-APR-2011 to 22-APR-2012 In Full : April 2011 Fee Account for Miscellaneous	$ 70,000.00
	Total for Reference 01 $ 70,000.00	

For Your Convenience Funds May Be ACH/Wired To:

Suntrust Bank
100 Colony Square
Atlanta, GA 30361
Willis of Pennsylvania, Inc
Acct# 1000011273884
ABA# 061000104
PLEASE REFERENCE INVOICE NUMBER
US DOLLAR ACCOUNT ONLY

PLEASE INCLUDE INVOICE NUMBER WITH YOUR PAYMENT AMOUNT DUE $ 70,000.00

Willis is a member of a major international group of companies. In addition to the compensation received by Willis from insurers for placements of your insurance coverages, other parties, such as excess and surplus lines brokers, wholesalers, reinsurance intermediaries, underwriting managers and similar parties (some of which may be owned in whole or in part by Willis' corporate parents or affiliates), may earn and retain usual and customary commissions for their role in providing insurance products or services to clients under their separate contracts with insurers or reinsurers. On October 21, 2004, we announced that we would discontinue contingencies in North America immediately and in the other countries in which we operate by the end of the year. For any placements that were made prior to October 21, 2004, it is possible that Willis, or its corporate parents or affiliates, earned contingent payments or allowances from insurers based on factors which are not client-specific, such as size or performance of an overall book of business produced with an insurer by Willis, its corporate parents or affiliates. Upon written request, Willis will provide information regarding the compensation received by Willis or by its corporate parents or affiliates. Prior to its merger with Willis, HRH accepted contingent compensation on certain of its clients' accounts; these contingents will be phased out over three years, and no contingents will be accepted on any new brokerage clients or business generated after the October 1, 2008 acquisition.

American Water Works Company
Insurance Other Than Group - D&O Consulting Fee
Billing 4/30/11 to 4/30/12

Company	**Total**
AMERICAN WATER WORKS COMPANY, INC.	35,127.05
AMERICAN WATER WORKS SERVICE CO., INC.	7,323.74
AMERICAN WATER RESOURCES, INC.	296.68
ILLINOIS-AMERICAN	2,247.82
MISSOURI-AMERICAN	3,374.16
INDIANA-AMERICAN	1,419.18
NEW JERSEY-AMERICAN	5,253.11
PENNSYLVANIA-AMERICAN	5,051.84
WEST VIRGINIA-AMERICAN	1,474.38
KENTUCKY-AMERICAN	615.62
IOWA-AMERICAN	306.83
MARYLAND-AMERICAN	49.06
MICHIGAN-AMERICAN	26.46
LONG ISLAND WATER CO.	560.28
OHIO-AMERICAN	450.10
TENNESSEE-AMERICAN	432.54
VIRGINIA-AMERICAN	400.85
PARADISE VALLEY WATER CO. - AZ	855.55
TEXAS AMERICAN	41.85
CALIFORNIA-AMERICAN	1,538.89
HAWAII-AMERICAN	101.68
NEW MEXICO-AMERICAN	101.05
AMERICAN WATER ENTERPRISES	2,951.28
TOTAL	**70,000.00**

Lone Oak Utility District
943 US 127
Signal Mountain, TN 37377
886-3884

~~INVOICE~~
2011-1

VF 50129679

December 15, 2011

A26SEC02

Bill To: Attn: Kevin Rogers
Tennessee American Water Company
P.O. Box 6338
1101 South Broad Street
Chattanooga, TN 37401

NSK
NA

Please remit payment for the following expenses of the Lone Oak Utility District for the 2011 calendar year.

Insurance	$2767.00	- 260405. 557000. 16
Johnson Murphy and Wright (audit)	$4500.00	- 260405. 532000. 16
Board Member Fees	$3600.00	- 260405. 575270. 16
State of Tennessee Fees	$300.00	- 260405. 575000. 16
Total	$11,167.00	

Thank You

RECEIVED
FEB 15 2012
SSC
Accounts Payable

Tommy Johnson
Lone Oak Utility District

Reedy Morris Insurance, Inc.

P. O. Box 500, Boaz, AL 35957
(256)-593-4251 WATS: (800)-239-3405
FAX: (256)-593-1605

DATE: 2/7/11

Lone Oak Utility District
943 U.S. Hwy. 127
Signal Mountain, TN 37377

DATE	DESCRIPTION	AMOUNT
2/13/11	Renewal coverages for the 2011-12 term Package	2,767.00
	Paid 2/18/11 CK 1196	
	TOTAL	$2,767.00

ACORD

INSURANCE BINDER

OP ID: JP

DATE (MM/DD/YYYY) 02/07/2011

THIS BINDER IS A TEMPORARY INSURANCE CONTRACT, SUBJECT TO THE CONDITIONS SHOWN ON THE REVERSE SIDE OF THIS FORM.

AGENCY
Reedy-Morris Insurance Inc.
167 Highway 431 South
P.O. Box 500
Boaz, AL 35957
Lavaughn H. Holcomb
PHONE (A/C, No, Ext): 256-593-4251 FAX (A/C, No): 256-593-1605
CODE: SUB CODE:
AGENCY CUSTOMER ID: LONEO-1

COMPANY: American Alternative

BINDER # 733

EFFECTIVE DATE	EFFECTIVE TIME		EXPIRATION DATE	EXPIRATION TIME	
02/13/11		AM / PM	02/13/12	X 12:01 AM / NOON	

THIS BINDER IS ISSUED TO EXTEND COVERAGE IN THE ABOVE NAMED COMPANY PER EXPIRING POLICY #:

INSURED
Lone Oak Utility District
5895 Taft Hwy.
Signal Mountain TN 37377

DESCRIPTION OF OPERATIONS/VEHICLES/PROPERTY (Including Location)

COVERAGES

TYPE OF INSURANCE	COVERAGE/FORMS	DEDUCTIBLE	COINS %	LIMITS AMOUNT
PROPERTY — CAUSES OF LOSS: BASIC [ ] BROAD [X] SPEC	Blanket property	1,000		$661,600
	Employee dishonesty	1,000		$10,000
GENERAL LIABILITY			EACH OCCURRENCE	$ 1,000,000
[X] COMMERCIAL GENERAL LIABILITY			DAMAGE TO RENTED PREMISES	$ 1,000,000
[ ] CLAIMS MADE [X] OCCUR			MED EXP (Any one person)	$ 10,000
X Punitive damages			PERSONAL & ADV INJURY	$ 1,000,000
			GENERAL AGGREGATE	$ 3,000,000
	RETRO DATE FOR CLAIMS MADE:		PRODUCTS - COMP/OP AGG	$ 3,000,000
AUTOMOBILE LIABILITY			COMBINED SINGLE LIMIT	$
ANY AUTO			BODILY INJURY (Per person)	$
ALL OWNED AUTOS			BODILY INJURY (Per accident)	$
SCHEDULED AUTOS			PROPERTY DAMAGE	$
HIRED AUTOS			MEDICAL PAYMENTS	$
NON-OWNED AUTOS			PERSONAL INJURY PROT	$
			UNINSURED MOTORIST	$
				$
AUTO PHYSICAL DAMAGE — DEDUCTIBLE	[ ] ALL VEHICLES [ ] SCHEDULED VEHICLES		ACTUAL CASH VALUE	
COLLISION:			STATED AMOUNT	$
OTHER THAN COL:			OTHER	
GARAGE LIABILITY			AUTO ONLY - EA ACCIDENT	$
ANY AUTO			OTHER THAN AUTO ONLY:	
			EACH ACCIDENT	$
			AGGREGATE	$
EXCESS LIABILITY			EACH OCCURRENCE	$
UMBRELLA FORM			AGGREGATE	$
OTHER THAN UMBRELLA FORM	RETRO DATE FOR CLAIMS MADE:		SELF-INSURED RETENTION	$
			WC STATUTORY LIMITS	
WORKER'S COMPENSATION AND EMPLOYER'S LIABILITY			E.L. EACH ACCIDENT	$
			E.L. DISEASE - EA EMPLOYEE	$
			E.L. DISEASE - POLICY LIMIT	$
SPECIAL CONDITIONS/ OTHER COVERAGES	ALSO BOUND: Management liability for $1,000,000 per occurrence / $3,000,000 aggregate ($5,000 deductible).		FEES	$
			TAXES	$
			ESTIMATED TOTAL PREMIUM	$

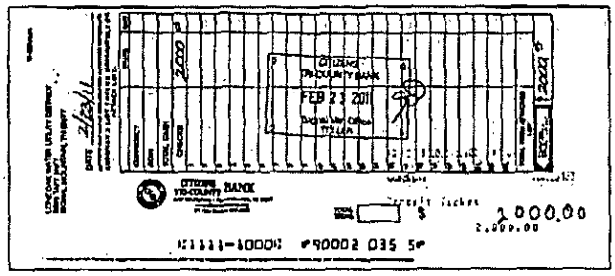
NAME & ADDRESS

[ ] MORTGAGEE [ ] ADDITIONAL INSURED
[ ] LOSS PAYEE

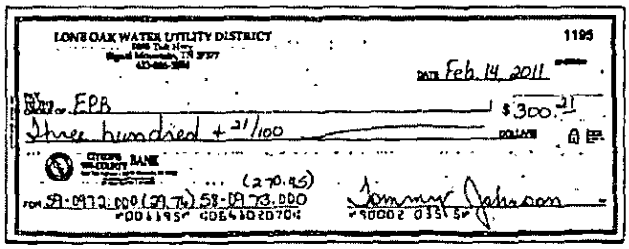
LOAN #

AUTHORIZED REPRESENTATIVE
Lavaughn H. Holcomb

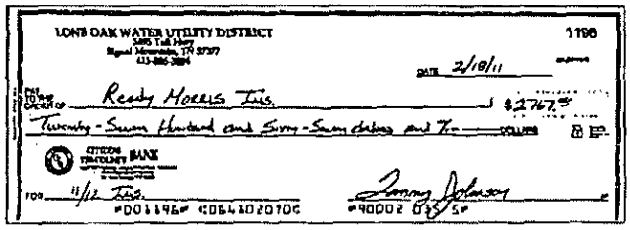
 © ACORD CORPORATION 1993-2004



02/23/11 $2000.00



1195 02/22/11 $300.21



1196 03/01/11 $2767.00

Johnson, Murphey & Wright P.C.

301 North Market Street ■ ■ Chattanooga, TN 37405

Phone: (423) 756-1170 E-mail: info@jmw-cpa.com Web: jmw-cpa.com

Invoice: 12383

Lone Oak Utility District
943 U.S. Highway 127
Signal Mountain, TN 37377

Date: 02/28/2011
Due Date: 03/15/2011

For professional service rendered as follows:

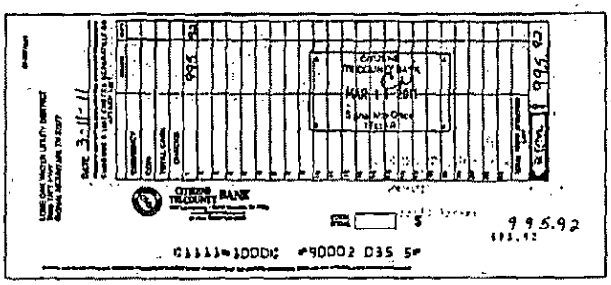
Audit services through February 28, 2011	1,000.00
Less 10% retainage	(100.00)
Billed Time & Expenses	$900.00
Invoice Total	$900.00

Beginning Balance	$0.00
Invoices	900.00
Receipts	0.00
Adjustments	0.00
Service Charges	0.00
Amount Due	$900.00

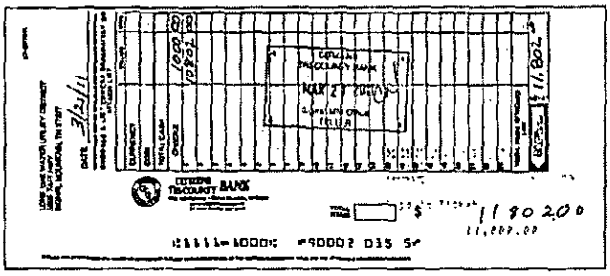
PD 3/13 CK 1197 900.00

02/28/2011	01/31/2011	12/31/2010	11/30/2010	10/31/2010+	Total
900.00	0.00	0.00	0.00	0.00	$900.00

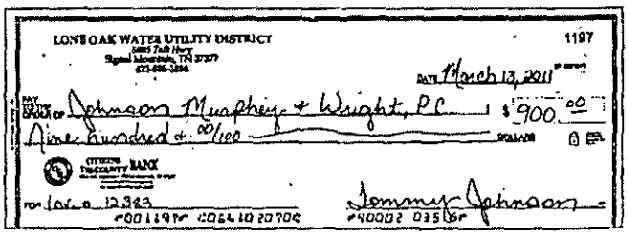
Account:900020355 Period: 3/7/2011 To 4/6/2011



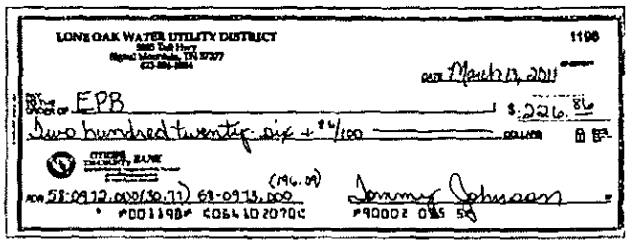
03/11/11 $995.92



03/21/11 $11802.00



1197 03/16/11 $900.00



1198 03/16/11 $226.86

PD 3/25 CK 1201 3150.00

Johnson, Murphey & Wright P.C.

301 North Market Street ■ ■ Chattanooga, TN 37405

Phone: (423) 756-1170 E-mail: info@jmw-cpa.com Web: jmw-cpa.com

Invoice: 12636

Lone Oak Utility District
943 U.S. Highway 127
Signal Mountain, TN 37377

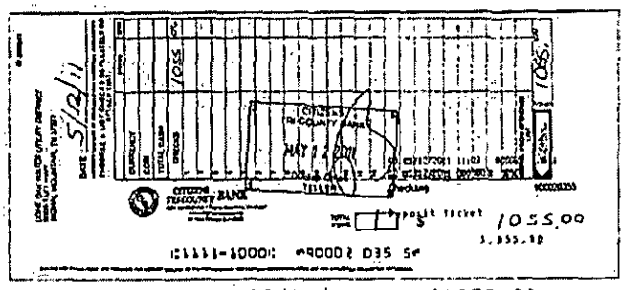
Date: 04/30/2011
Due Date: 05/15/2011

For professional service rendered as follows:

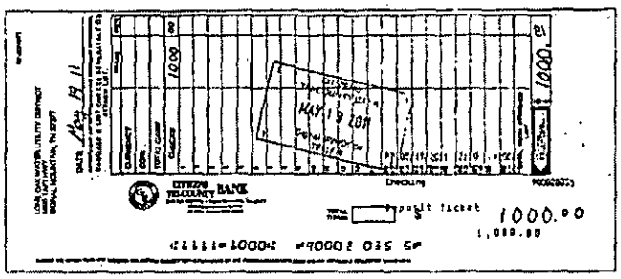
Audit services for Fiscal Year 2011	4,500.00
Less 10% retainage	(450.00)
Less prior estimates	(900.00)
Billed Time & Expenses	$3,150.00
Invoice Total	$3,150.00

Beginning Balance	$0.00
Invoices	3,150.00
Receipts	0.00
Adjustments	0.00
Service Charges	0.00
Amount Due	$3,150.00

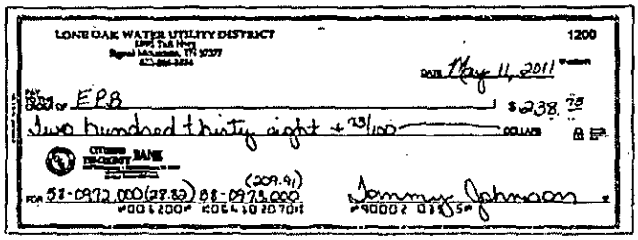
04/30/2011	03/31/2011	02/28/2011	01/31/2011	12/31/2010+	Total
3,150.00	0.00	0.00	0.00	0.00	$3,150.00



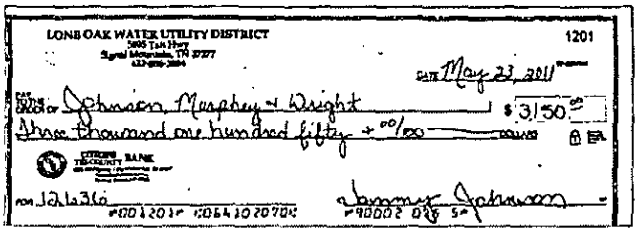
05/12/11 $1055.00



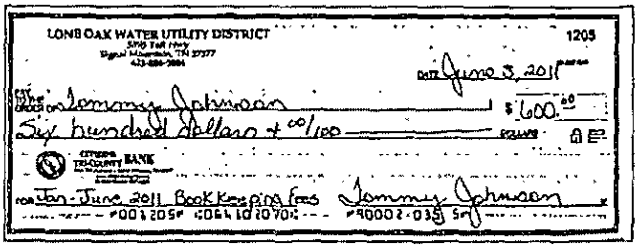
05/19/11 $1000.00



1200 05/16/11 $238.73



1201 05/31/11 $3150.00



1205 06/07/11 $600.00

Johnson, Murphey & Wright P.C.

301 North Market Street ■ ■ Chattanooga, TN 37405

Phone: (423) 756-1170 E-mail: info@jmw-cpa.com Web: jmw-cpa.com

Invoice: 12770

Lone Oak Utility District
943 U.S. Highway 127
Signal Mountain, TN 37377

Date: 06/30/2011
Due Date: 07/15/2011

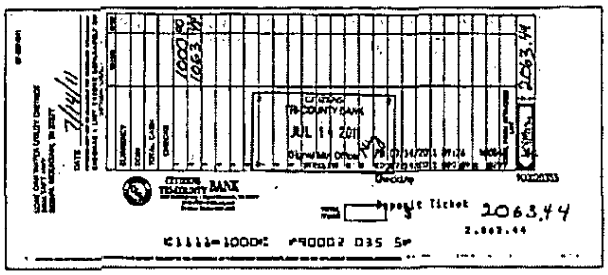
For professional service rendered as follows:

Audit services for fiscal year 2011.	4,500.00
Less prior estimates	(4,050.00)
Billed Time & Expenses	$450.00
Invoice Total	$450.00

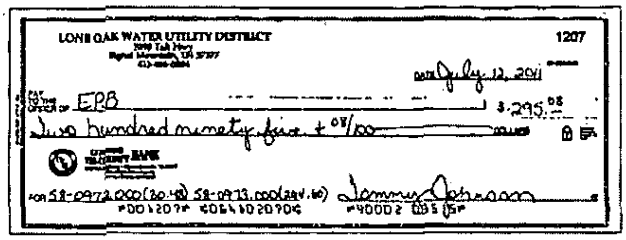
Beginning Balance	$0.00
Invoices	450.00
Receipts	0.00
Adjustments	0.00
Service Charges	0.00
Amount Due	$450.00

PD 7/17 450.00
CK 1208

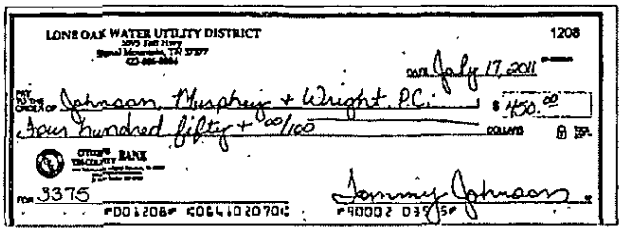
06/30/2011	05/31/2011	04/30/2011	03/31/2011	02/28/2011+	Total
450.00	0.00	0.00	0.00	0.00	$450.00



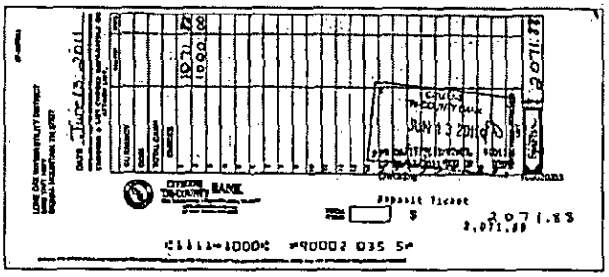
07/14/11 $2063.44



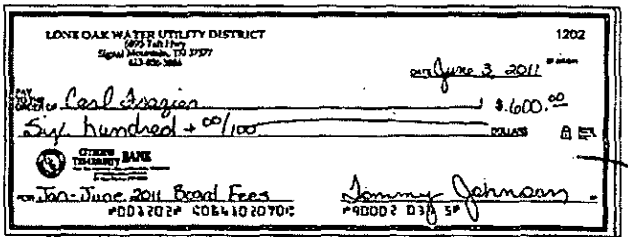
1207 07/18/11 $295.08



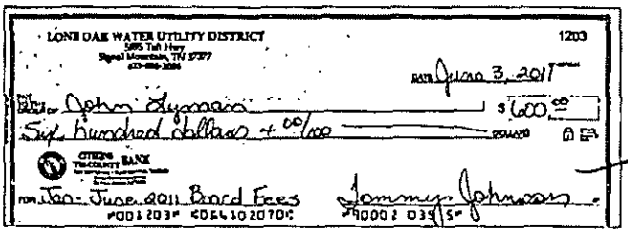
1208 07/22/11 $450.00



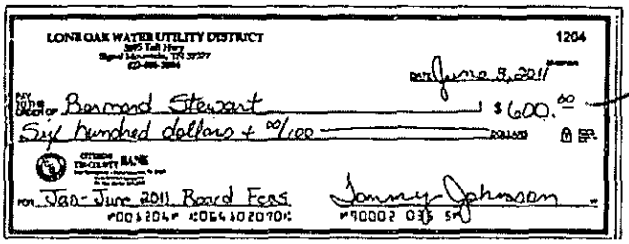
06/13/11 $2071.88



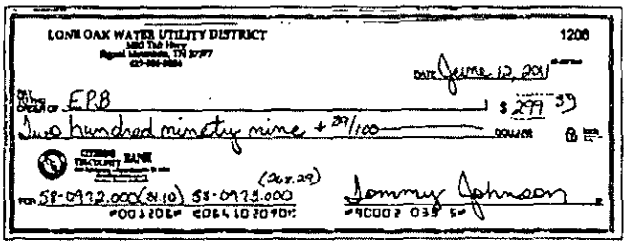
1202 06/08/11 $600.00



1203 06/13/11 $600.00



1204 06/08/11 $600.00



1206 06/16/11 $299.39

Board Fees for 1ST half of year.

2ND half paid in December 11.

TOTAL $3600.00

STATE OF TENNESSEE
DEPARTMENT OF ENVIRONMENT AND CONSERVATION
Division of Fiscal Services – Consolidated Fee Section
401 Church Street, 14th Floor, L & C Tower
Nashville, Tennessee 37243

2011 Facility Maintenance Fee Invoice

07/15/2011

Your 2011 Facility Maintenance Fee invoice is enclosed.

According to Rule 1200-5-1-.32 an annual maintenance fee for public water systems is to be paid by the due date specified on the invoice from the State. Further, in the amendments to the rule passed by the Water Quality Control Board on July 22, 1992 and effective September 26, 1992, the fee is to be based on the number of service connections and/or type of facility.

Fees not paid in full by September 30, 2011 will accrue penalty charges of five percent monthly, plus interest charges at the maximum lawful rate.

If you disagree with the calculation or applicability of the fee, you may petition the Water Quality Control Board for a hearing provided the petition for the hearing AND the total amount of the fee due is received within fifteen days of the invoice due date.

Please return the above portion of this invoice in the enclosed envelope with your check or money order made payable to "Treasurer, State of Tennessee" and mail to the above address.

If this is a State facility that needs to voucher funds between departments, or if you have any questions about this invoice, please call (615) 532-0162 or (615) 532-0065.

DWS_WS_C-2169

...t. Dept. Env. & Conservation
14th Floor, L&C Tower
401 Church Street
Nashville TN 37243
Phone: (615) 532-0065

Invoice	INV00000000193972
Date	7/15/2011
Page	1

Due Date : 9/15/2011

Bill To:
Customer ID: 313422

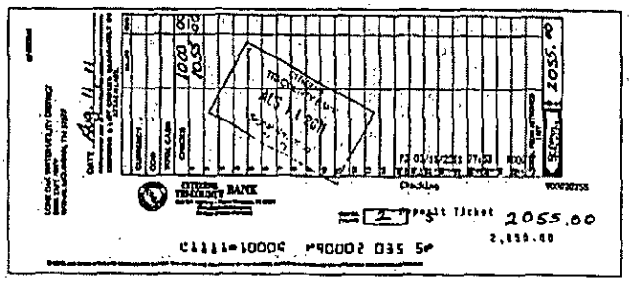
LONE OAK UTILITY DISTRICT
JOHN LYMAN
943 US HIGHWAY 127
Signal Mountain TN 37377

Billed	Fee Item	Fee Name	Unit Price	Total
1.00	TN0008228-1-A-1-VI	DWS-00605-ANNUAL FEE - < 250 CONNECTIONS	$300.00	$300.00

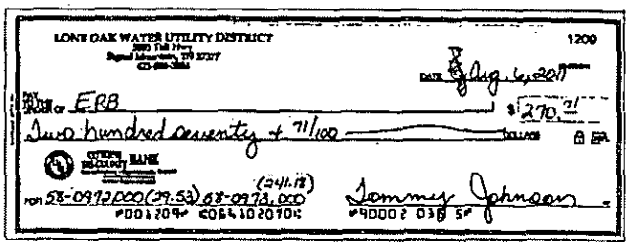
PD 8/16
CK 1210
300.00

Subtotal	$300.00
Total	$300.00

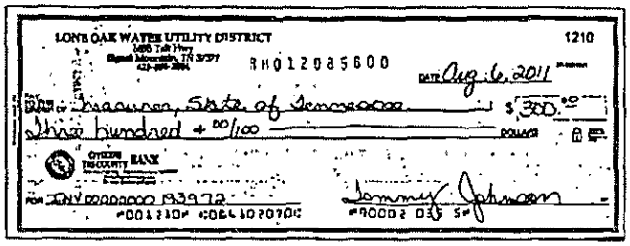
Please read the additional information (on the back or enclosed) concerning this invoice.



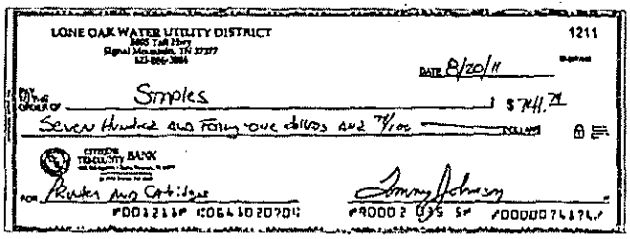
08/11/11 $2055.00



1209 08/10/11 $270.71



1210 08/11/11 $300.00



1211 08/25/11 $741.74

AR and AP Journal Entries (03101GUIH)

File Edit Functions Help

Model (Y)
Void (Y)

Action Code I
Document Type PV
Document Number/Co 42746432 00026
Explanation Lone Oak Utility District
G/L Date
Batch Number 4733264
Gross Amount
Remaining
Skip to Line

Account No.	Prod	Amount	Explanation 2	P
260405.557000.16	TJ36	2,702.00	TN AW INV# 2010	P
260405.532000.16	TJ26	4,200.00	TN AW INV# 2010	P
260405.575270.16	TJ24	3,600.00	TN AW INV# 2010	P
260405.575000.16	TJ24	300.00	TN AW INV# 2010	P

F5=Make New Model F6=% JE F15=Model JE's F13=Acct Master F24=More Keys

OK Cancel Help

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Lew Keathley

Question:

44. Provide a copy of the latest bid responses for chemicals listed below. Provide copies of the resulting contracts.

Chlorine ,100%-2000LB
HFS Acid,23%-Bulk
PAC/Polymer, CC901
Polymr,Non,2995 PWG - 50LB
Sodium Hydrox,50%-Bulk
Zn Ortho(Sulfate) ,(1:10)-Bulk
PACL,80% basicity-Bulk
Polymr,Non,Pol- EZ 652 50LB
Carbon - PAC,Lignite-Bulk
Sodium Hypochlorite
Sodium Hydroxide
Sodium Polyphosphate Sol.
Potassium Permanganate
Fluosilic Acid

Response:

Attached is the 2012 Tennessee chemical master price list which lists all of the bid response information. The above referenced chemicals are found on the following line items on the 2012 tab.

Chlorine ,100%-2000LB—line 6 on the spreadsheet
HFS Acid,23%-Bulk---line 7 on the spreadsheet
PAC/Polymer, CC901----line 8 on the spreadsheet
Polymr,Non,2995 PWG - 50LB----line 9 on the spreadsheet
Sodium Hydrox,50%-Bulk---line 10 on the spreadsheet
Zn Ortho(Sulfate) ,(1:10)-Bulk------line 11 on the spreadsheet
PACL,80% basicity-Bulk-------was replaced by line 8 on the spreadsheet
Polymr,Non,Pol- EZ 652 50LB-------was replaced by line 9 on the spreadsheet
Carbon - PAC,Lignite-Bulk-------line 5 on the spreadsheet

Sodium Hypochlorite-------this is line 10 on the spreadsheet
Sodium Hydroxide----location does not use this product
Sodium Polyphosphate Sol.------location does not use this product
Potassium Permanganate-----location does not use product
Fluosilic Acid----line 7 on the spreadsheet

Also attached are the chemical purchase orders and contracts.

The attachment to this response is confidential and provided under separate seal.

The attachment to this response is confidential and is provided under separate seal.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Linda C. Bridwell

Question:

45. In the last rate case (Docket 10-00189), the Company provided a worksheet TRA-02-Q123-ATTACHMENT page 1 showing a forecasted amount of $7,300 for SSC Rates team. Provide an explanation for the significant increase for the current rate case to $283,688.

Response:

In Docket 10-00189, the labor expense for the SSC Rates team was included in the budgeted labor expense for the Service Company and not a rate case expense.

In the Company's current case, the labor expense for SSC Rates team for the rate case is not included in Support Services Expense. The labor expense for SSC Rates is instead to be direct charged to the case. Because of that, this labor expense is included as a Rate Case Expense and not as a Support Services Expense.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Linda C. Bridwell

Question:

46. The Company was awarded $833,639 from 2006, 2008 and 2010 Rate Case Expense per Order in Docket No. 10-00189. Explain how the company arrived at $257,195 for its unamortized balance of prior rate case expense, including amortization schedules to support the amount.

Response:

The amount of $833,639 was based on the December 31, 2010 balance of the prior rate cases, plus the agreed expense of $645,000 in Docket 10-00189 and a balance of $42,500 for the 2010 Cost of Service Study. TAW continued amortizations on the prior case balances for January through March 2011 at the previously authorized amounts. Beginning in April 2011, TAW began a 36 month amortization of the prior rate cases at the balance March 31, 2011, plus the agreed expense of 2010-00189 and the actual Cost of Service Study balance of $26,085. This resulted in a balance at March 31, 2011 of $771, 586. The annual amortization of that balance is $257,195.

Please refer to the attached schedule.

Tennessee American Water Company
Docket No. 12-00049
Amortizations for 2011 compared to Docket 10-00189 Order

	2008 Depreciation Study		2008 Cost of Service Study		2010 Cost of Service Study		2006 Rate Case Expenses		2008 Rate Case Expenses		2010 Rate Case Expenses	
Month	Monthly Amortization	Balance	Monthly Amortization	Balance	Monthly Amortization	Balance	Monthly Amortization	Balance	Monthly Amortization	Balance	Monthly Amortization	Balance
12/31/2010		7,826		8,596		42,500		65,579		68,750		645,000
1/31/2011	(870)	6,957	(955)	7,641		42,500	(7,287)	58,292	(7,639)	61,111		645,000
2/28/2011	(870)	6,087	(955)	6,686		42,500	(7,287)	51,006	(7,639)	53,472		645,000
3/31/2011	(870)	5,218	(955)	5,731		42,500	(7,287)	43,719	(7,639)	45,833		645,000
3/31/2011		5,217		5,730		26,085		43,719		45,833		645,000
4/30/2011	(145)	5,072	(159)	5,571	(725)	25,361	(1,214)	42,505	(1,273)	44,560	(17,917)	627,083
5/31/2011	(145)	4,927	(159)	5,412	(725)	24,636	(1,214)	41,291	(1,273)	43,287	(17,917)	609,167
6/30/2011	(145)	4,782	(159)	5,253	(725)	23,912	(1,214)	40,076	(1,273)	42,014	(17,917)	591,250
7/31/2011	(145)	4,637	(159)	5,094	(725)	23,187	(1,214)	38,862	(1,273)	40,741	(17,917)	573,333
8/31/2011	(145)	4,493	(159)	4,934	(725)	22,463	(1,214)	37,647	(1,273)	39,468	(17,917)	555,417
9/30/2011	(145)	4,348	(159)	4,775	(725)	21,738	(1,214)	36,433	(1,273)	38,195	(17,917)	537,500
10/31/2011	(145)	4,203	(159)	4,616	(725)	21,013	(1,214)	35,218	(1,273)	36,921	(17,917)	519,583
11/30/2011	(145)	4,058	(159)	4,457	(725)	20,289	(1,214)	34,004	(1,273)	35,648	(17,917)	501,667
12/31/2011	(145)	3,913	(159)	4,298	(725)	19,564	(1,214)	32,790	(1,273)	34,375	(17,917)	483,750
2012 Total	(3,913)		(4,298)		(6,521)		(32,790)		(34,375)		(161,250)	

	Prior Cases		Prior Cases Per Order		Total		Total Per Order	
Month	Monthly Amortization	Balance	Monthly Amortization	Balance	Monthly Amortization	Balance	Monthly Amortization	Balance
12/31/2010		150,751		146,139		838,251		833,639
1/31/2011	(16,750)	134,001	(4,059)	142,080	(16,750)	821,501	(4,059)	829,580
2/28/2011	(16,750)	117,251	(4,059)	138,020	(16,750)	804,751	(4,059)	825,520
3/31/2011	(16,750)	100,501	(4,059)	133,961	(16,750)	788,001	(4,059)	821,461
3/31/2011		100,500		133,961		771,586		821,461
4/30/2011	(2,792)	97,709	(4,059)	129,901	(21,433)	750,153	(25,518)	795,943
5/31/2011	(2,792)	94,917	(4,059)	125,842	(21,433)	728,720	(25,518)	770,425
6/30/2011	(2,792)	92,125	(4,059)	121,783	(21,433)	707,287	(25,518)	744,908
7/31/2011	(2,792)	89,334	(4,059)	117,723	(21,433)	685,854	(25,518)	719,390
8/31/2011	(2,792)	86,542	(4,059)	113,664	(21,433)	664,421	(25,518)	693,872
9/30/2011	(2,792)	83,750	(4,059)	109,604	(21,433)	642,988	(25,518)	668,354
10/31/2011	(2,792)	80,959	(4,059)	105,545	(21,433)	621,555	(25,518)	642,837
11/30/2011	(2,792)	78,167	(4,059)	101,485	(21,433)	600,122	(25,518)	617,319
12/31/2011	(2,792)	75,375	(4,059)	97,426	(21,433)	578,689	(25,518)	591,801
2012 Total	(75,375)		(48,713)		(243,146)		(241,838)	

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Linda C. Bridwell

Question:

47. In the last rate case (Dkt. 10-00189), the Company provided a worksheet TRA-01-Q013-Sheila Miller – Misc Line 18-21 showing its projected amounts for the attrition period (12-months ended December 31, 2011) for the General Office accounts listed below. Provide an explanation for the significant increases experienced in these accounts for the actual normalized test year amounts (12-months ended December 31, 2011) as filed in the current case (See General Office Expense P20

Account No.	Account Name	Projected Attrition Period	Normalized Test Year Balance
575340.16	Employee Expenses AG	26,872.05	74,748.00
575342.16	Empl Exp Conf/Registration AG	4,340.00	12,138.05
575350.16	Meals Deduct	6,922.45	21,045.00
575351.16	Meals Non Deduct	6,894.62	13,148.00
575780.16	Trash Removal AG	0.00	1,518.00
575830.16	Wtr & Waste Wtr Exp AG	3,111.82	8,342.00

Response:

Tennessee American Water has made an effort for its employees to become more engaged in professional learning opportunities including conferences. This has included attending conferences relating to regulated utilities. In addition to increased conference registration, there are increased employee expenses related to that travel.

Additionally, with some vacancies, TAW was required to seek support from other American Water subsidiaries for a short period to maintain operations. In addition to labor costs, this included increase employee expenses.

Trash removal was previously charged to M & S Operations.

Wastewater expenses have increased over projected amounts.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Don Petry

Question:

48. Of the $74,748.00 booked to Account No. 575340.16 (Employee Expenses AG), $11,888 is associated with employee Kino Becton. How much of this expense is related to his lobbying activities? Please itemize.

Response:

None of the $11,888 in employee expenses associated with Kino Becton is associated with lobbying activities.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Don Petry

Question:

49. Of the $21,045 booked to Account No. 575350.16 (Meals Deduct), $3,308 is associated with Kino Becton. How much of this expense is related to his lobbying activities? Please itemize.

Response:

None of the items booked to account no. 575350.16 are related to lobbying activities.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Don Petry

Question:

50. Exhibit Exp-14-Miscellaneous Expense-DJP contains an adjustment for lobbying expenses of $60,106. Provide supporting calculations for this amount including wages by employee, number of hours, meals and travel by date if available.

Response:

Supporting calculations are in Exhibit Exp-14-Miscellaneous Expense-DJP worksheet on the tab labeled Lobbying 575560 (WP EXP 14.10)

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Don Petry

Question:

51. Provide a detailed schedule identifying all lobbying expenses for the period January 1, 2012 through May 30, 2012. Support should include calculations for this amount including wages by employee, number of hours, meals and travel by date if available.

Response:

Please see attached.

TENNESSEE AMERICAN WATER COMPANY
ATTACHMENT TO TRA-1-51

LOBBYING EXPENSE

Purpose	GL date	Explanation	Amount
Meals	01/31/12	BLOCKERS SOULFOOD LOC	$7.59
	01/31/12	LOGANS	20.46
	01/31/12	MCDONALD'S F	5.76
	01/31/12	STARBUCKS CORP	4.81
	02/23/12	MCDONALD'S F	3.75
	02/29/12	CPS/601 3RD AVE #55Q02	5.00
	02/29/12	CPS/HARVEY'S #35 Q02	47.00
	02/29/12	DUNN BROS COFFEE-108	4.62
	02/29/12	LOGANS #499	21.74
	02/29/12	MCDONALD'S M3893 OF TN	5.22
	02/29/12	MERCHANTS RESTAURANT	69.88
	02/29/12	MORTON'S OF CHICAGO	130.77
	02/29/12	PACIFICA	9.29
	02/29/12	PUBLIC HOUSE RESTA	37.78
	02/29/12	PUCKETTS 5TH AND CHURCH	33.58
	02/29/12	RAES GOURMET CATERING & S	33.23
	02/29/12	STARBUCKS CORP00084145	9.07
	02/29/12	TED'S MONTANA GRILL #7	42.09
	02/29/12	THE HOTEL 315 RESTAURAN	13.70
	03/31/12	ARAMARK TENNESSEE G	6.27
	03/31/12	JOE'S CRAB-NASHVILLE	30.86
	03/31/12	OCHARLEYS342MANCHSR	12.87
	03/31/12	STARBUCKS CORP00084145	4.81
	04/30/12	DUNN BROS COFFEE-108	2.79
	04/30/12	LOGANS	24.92
	04/30/12	MAPCO MART #3540	15.62
	04/30/12	PUCKETTS 5TH AND CHURCH	19.90
	04/30/12	RAES GOURMET CATERING & S	28.48
	04/30/12	STARBUCKS CORP00105742	4.83
Legal	04/05/12	Adams & Reese LLP	10,600.00
	05/24/12	Adams & Reese LLP	10,128.92
	05/31/12	Legal Accrual May 2012	10,000.00
Seminar	02/23/12	L2G TN ETHICS EMP REG	150.00
	03/29/12	L2G TN ETHICS EMP REG	600.00
Travel	01/31/12	HOPE GARAGE #6203 Q	5.00
	01/31/12	SHELL OIL	4.86
	02/29/12	COURTYARD BY MARRIOTT-DTW	1,284.16
	02/29/12	HOTEL INDIGO DOWNTOWN	205.47
	02/29/12	AMEX FEE GDYIIH	5.00
	02/29/12	SHELL OIL 21575254054	4.31
	03/29/12	DOUBLETREE HOTEL FB	13.47
	04/30/12	COURTYARD BY MARRIOTT-DTW	621.55
Total			$34,279.43

LOBBYING LABOR For the Tenn Amer Manager of Government Affairs

	Lobbying hours ytd at 5/31/12	176 hours (1)	$6,403.89
	Total hours ytd hours at 5/31/12	880 hours	
PAYROLL OVERHEADS	Lobbying hours/ytd hours	20.00%	
		Year to Date	
GROUP INSURANCE	Year to date amount x %	$4,476.40	895.28
401K	Year to date amount x %	1,648.59	329.72
DCP	Year to date amount x %	1,703.69	340.74
PAYROLL TAXES	FICA @ 7.65%		489.90
	FUTA/SUTA	196.00	39.20
Grand Total			$42,778.15

Notes
(1)8 hours each day as follows:

Jan2012	9,10,11,12,17,18,19,24,25,26,30,31
Feb2012	1,2,21,27
Mar2012	6,12,21,26,27,28

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Don Petry

Question:

52. Regarding the $12,138 booked to Account No. 575342.16 (Empl Exp Conf/Registration AG), explain why the Company apparently booked the following transactions for Virginia Scealf and Deron E. Allen twice.

575342	16	11/10/2011	950.00	VIRGINIA SCEALF	NATL ASSN OF WATER CO
575342	16	11/10/2011	950.00	VIRGINIA SCEALF	NATL ASSN OF WATER CO
575342	16	11/10/2011	720.00	DERON E ALLEN	NATL ASSN REG UTIL COMM
575342	16	11/10/2011	720.00	DERON E ALLEN	NATL ASSN REG UTIL COMM

Response:

The $950 charges were for conference registration for Deron Allen and Kino Becton to attend the NAWC 2011 Water Summit. The $720 charges were for registration for Jessica Presley and Kino Becton to attend the NARUC (National Association of Regulatory Utility Commissioners) Annual Meeting in St. Louis, MO Nov 13-16, 2011. The reservation was initially made for Deron, but he was unable to attend due to a scheduling conflict.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Don Petry

Question:

53. Regarding General Office Expense, the Company made a normalizing adjustment to Account No. 575342.16 (Empl Exp Conf/Registration AG) of $6,345 to reclassify expenses originally charged to Rents Expense. See itemization below. Please explain the purpose for these expenses related to the Chattanooga Convention Center and Doubletree Hotel and whether they are ongoing expenses.

ObjAcct	Sub	Date	Amount	Explanation	Explanation2
541000	16	6/16/2011	4,272.62	DERON E ALLEN	CHATTANOOGA CONVENTION
541000	16	11/2/2011	153.00	MEETING ROOM US	Greater Chattanooga Assoc of R
541000	16	11/10/2011	229.43	VIRGINIA SCEALF	DOUBLETREE HOTEL
541000	16	11/10/2011	500.00	VIRGINIA SCEALF	CHATTANOOGA CONVENTION
541000	16	12/8/2011	1,190.00	CUST ID: 111009	Chattanooga Convention Center
			6,345.05		

Response:

All of the charges are expenses to hold various meetings. Tennessee American Water holds periodic, off site meetings, on an ongoing basis.

$4,272.62 - room rental and incidentals relative to employee discharge arbitration.

$153.00 - Lease of meeting room space for COE training on Aug 31, 2011.

$229.43 - Lease of meeting room space for Management Retreat Sept 27, 2011.

$500.00 - Deposit on lease of meeting room space for bargaining unit negotiations Oct 4-7, 2011.

$1,190.00 - Lease of meeting room space for bargaining unit negotiations Oct 4-7, 2011.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Don Petry

Question:

54. $150,000 of legal expense (Account No. 533000.16) for the normalized test period is based on the budget for 2012. It appears that the Company used $53,256 of actual expense through April of 2012 to determine 2012 estimated level of expense. The $53,256 of actual expense includes $45,224 owed to Miller & Martin PLLC (see chart below). Describe the services the Miller & Martin invoices cover. Further explain why these charges should not be included in Rate Case Expense.

ObjAcct	Sub	Date	Amount	Explanation	Explanation2
533000	16	4/18/2012	657.00	ACCT# 24912.000	Miller & Martin PLLC
533000	16	4/18/2012	20,035.80	24912.0001 MM1	Miller & Martin PLLC
533000	16	4/18/2012	984.00	24912.0003 MM1	Miller & Martin PLLC
533000	16	4/18/2012	10,683.20	GENERAL MATTERS	Miller & Martin PLLC
533000	16	4/18/2012	384.00	MATTER: KLEIN E	Miller & Martin PLLC
533000	16	4/30/2012	12,480.58	MILLER & MARTIN	TN LEGAL ACCRUAL
		Total	45,224.58		

Response:

The transactions listed above with the date 4/18/2012 are for various legal matters Miller & Martin handled. These legal expenses are not included in Rate Case Expense. They are for the following matters:

$657.00 – Matter: Universal Insurance Company
$20,035.80 – Matter: General Matters
$984.00 – Matter: Klein Enterprises, Inc.
$10,683.20 – Matter: General Matters
$384.00 – Matter: Klein Enterprises, Inc.

The transaction dated 4/30/2012 is an accrual. There is an offsetting transaction that is dated 5/1/2012.

MILLER & MARTIN PLLC

Attorneys at Law

Tax ID Number: 62-0449014
Telephone (423) 756-6600
Facsimile (423) 785-8480

ATLANTA, GA
CHATTANOOGA, TN
NASHVILLE, TN

Remittance Address:
832 Georgia Avenue, Suite 1000
Chattanooga, TN 37402-2289

VSA NK 50643512

April 11, 2012
24912.0004-MM1
Invoice: 555338

Summary page only to:

American Water
SSC – A/P Dept.
Workbasket A12ASST04
P.O. Box 5608
Cherry Hill, NJ 08034

Full and complete invoice to:

Kentucky-American Water
Attn: Paula Squires
2300 Richmond Road
Lexington, KY 40504

MATTER NAME: Universal Insurance Company

Total This Invoice **$657.00**

RECEIVED
APR 16 2012
SSC-MAILROOM

MJF NA
#506135 72
A12ASST04 Amt. 20,035.80

MILLER & MARTIN PLLC
Attorneys at Law

Tax ID Number: 62-0449014
Telephone (423) 756-6600
Facsimile (423) 785-8480

ATLANTA, GA
CHATTANOOGA, TN
NASHVILLE, TN

Remittance Address:
832 Georgia Avenue, Suite 1000
Chattanooga, TN 37402-2289

March 27, 2012
24912.0001 MM1
Invoice: 551802

Summary page only to:

American Water
SSC – A/P Dept.
Workbasket A12ASST04
P.O. Box 5608
Cherry Hill, NJ 08034

RECEIVED
APR 16 2012
SSC
Accounts Payable

Full and complete invoice to:

Kentucky-American Water
Attn: Paula Squires
2300 Richmond Road
Lexington, KY 40504

MATTER NAME: General Matters

Total This Invoice **$20,035.80**

#506-43572
A12ASST04 & Bill 984-

MILLER & MARTIN PLLC
Attorneys at Law

Tax ID Number: 62-0449014
Telephone (423) 756-6600
Facsimile (423) 785-8480

ATLANTA, GA
CHATTANOOGA, TN
NASHVILLE, TN

Remittance Address:
832 Georgia Avenue, Suite 1000
Chattanooga, TN 37402-2289

March 27, 2012
24912.0003 MM1
Invoice: 551746

Summary page only to:

American Water
SSC – A/P Dept.
Workbasket A12ASST04
P.O. Box 5608
Cherry Hill, NJ 08034

RECEIVED
APR 16 2012
SSC
Accounts Payable

Full and complete invoice to:

Kentucky-American Water
Attn: Paula Squires
2300 Richmond Road
Lexington, KY 40504

MATTER NAME: Klein Enterprises, Inc.

Total This Invoice **$984.00**

26215.533000.1L TJ24

MILLER & MARTIN PLLC

Attorneys at Law

Tax ID Number: 62-0449014
Telephone (423) 756-6600
Facsimile (423) 785-8480

ATLANTA, GA
CHATTANOOGA, TN
NASHVILLE, TN

Remittance Address:
832 Georgia Avenue, Suite 1000
Chattanooga, TN 37402-2289

NK NK 50643572 9

April 11, 2012
24912.0001 ~~MM1~~
Invoice: 555333

Summary page only to:

American Water
SSC – A/P Dept.
Workbasket A12ASST04
P.O. Box 5608
Cherry Hill, NJ 08034

Full and complete invoice to:

Kentucky-American Water
Attn: Paula Squires
2300 Richmond Road
Lexington, KY 40504

MATTER NAME: General Matters

Total This Invoice **$10,683.20**

RECEIVED
APR 16 2012
SSC-MAILROOM

MILLER & MARTIN PLLC

Attorneys at Law

Tax ID Number: 62-0449014
Telephone (423) 756-6600
Facsimile (423) 785-8480

ATLANTA, GA
CHATTANOOGA, TN
NASHVILLE, TN

Remittance Address:
832 Georgia Avenue, Suite 1000
Chattanooga, TN 37402-2289

5064357

April 11, 2012
24912.0003 MMI
Invoice: 555335

Summary page only to:

American Water
SSC – A/P Dept.
Workbasket A12ASST04
P.O. Box 5608
Cherry Hill, NJ 08034

Full and complete invoice to:

Kentucky-American Water
Attn: Paula Squires
2300 Richmond Road
Lexington, KY 40504

MATTER NAME: Klein Enterprises, Inc.

Total This Invoice **$384.00**

RECEIVED
APR 16 2012
SSC-MAILROOM

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Don Petry

Question:

55. Explain why the Company booked the following transaction for Virginia Scealf three times.

ObjAcct	Sub	Date	Amount	Explanation	Explanation2
575340	16	3/31/2011	508.80	VIRGINIA SCEALF	DELTA AIR
575340	16	3/31/2011	508.80	VIRGINIA SCEALF	DELTA AIR
575000	16	3/31/2011	505.80	VIRGINIA SCEALF	DELTA AIR

Response:

The first two transactions for $508.80 are airline reservations for new employees, Phyllis Lovelace and Bryan Mitchell, to attend supervisor training. The $505.80 amount was airfare for Robert Schwer, a candidate for the Project Manager position at TAW.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Lew Keathley

Question:

56. Explain why the Company booked the following expenses totaling $12,808 to Miscellaneous Expense rather than to Purchased Water Expense.

ObjAcct	Sub	Date	Amount	Explanation	Explanation2
575000	16	1/3/2011	1,004.36	LONEOAKUTILDEBTRELI	Lone Oak Utility District
575000	16	2/1/2011	1,004.36	LONEOAKUTILDEBTRELI	Lone Oak Utility District
575000	16	3/1/2011	995.92	LONEOAKUTILDEBTRELI	Lone Oak Utility District
575000	16	3/16/2011	300.00	TN AW INV# 2010	Lone Oak Utility District
575000	16	4/1/2011	1,029.68	LONEOAKUTILDEBTRELI	Lone Oak Utility District
575000	16	4/29/2011	1,055.00	LONEOAKUTILDEBTRELI	Lone Oak Utility District
575000	16	6/1/2011	1,071.88	LONEOAKUTILDEBTRELI	Lone Oak Utility District
575000	16	7/1/2011	1,063.44	LONEOAKUTILDEBTRELI	Lone Oak Utility District
575000	16	8/1/2011	1,055.00	LONEOAKUTILDEBTRELI	Lone Oak Utility District
575000	16	9/1/2011	1,055.00	LONEOAKUTILDEBTRELI	Lone Oak Utility District
575000	16	10/5/2011	1,063.44	LONEOAKUTILDEBTRELI	Lone Oak Utility District
575000	16	11/1/2011	1,055.00	LONEOAKUTILDEBTRELI	Lone Oak Utility District
575000	16	12/1/2011	1,055.00	LONEOAKUTILDEBTRELI	Lone Oak Utility District
			12,808.08		

Response:

The monthly amount paid to Lone Oak is to pay off a note (interest and principal) for four main extensions installed by an outside contractor and to pay for miscellaneous operating expenses such as electrical and tank repair. These expenses are not for purchased water.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Melissa Schwarzell

Question:

57. Reference the Company's Excel file Labor & Labor Related (schedule EXP 1.1 Labor Attrition). Provide a schedule for the 12-months ended May 2012 (corresponding to the May "Report on Headcount" filed by TAWC in Docket 10-00189, and include the employee names associated with each employee number. Include total salaries and wages, total overtime hours, total capitalized salaries and wages, and group insurance by employee.

Response:

The attachment to this response is confidential and provided under separate seal.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Kevin Rogers

Question:

58. In the aforementioned May "Report on Headcount" please explain in detail the duties of the External Affairs Specialist and whether these duties overlap those of existing employees. Has this position been filled? If so, please provide the employee name, number, total salary and wages, total overtime hours, total capitalized salaries and wages, and group insurance.

Response:

The duties of the External Affairs Specialist position do not overlap the duties of existing employees. The position, which was vacated in March of 2012, has not yet been backfilled. Currently, the job tasks of this role are being completed by the Company's Governmental Affairs Manager in conjunction with the services of a consultant, until a replacement is hired.

The duties of the External Affairs Specialist include developing, coordinating, and implementing external communications activities. Primary responsibilities include media relations, public relations, community relations, and corporate social responsibility. This position is responsible for providing communications leadership both proactively and also when critical events arise, such as main breaks.

In addition, this position will reach out and work more closely with its large customers, to ensure good lines of communication.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Melissa Schwarzell

Question:

59. Provide the name(s) of any employee(s) who the Company knows or suspects will resign, retire or otherwise leave TAWC's employ prior to the end of the attrition period. If an expected date is known, please provide.

Response:

This response is confidential and is provided under separate seal.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Donald J. Petry

Question:

60. Did the Company include in its case any expenses associated with community outreach and initiatives (Reference Allen direct testimony, page 14-22)? If so, itemize and explain the rationale for including these expenses in regulated operations.

Response:

It appears that TAW included $2,000 of expense in the test year related to community outreach and initiatives in the Miscellaneous Expense Exhibit that were incorrectly charged to Community Relations rather than Charitable Contributions. This included a $1,000 donation to Friends of the Festival and $1,000 for Junior Achievement support. These should not have been included in the expenses in regulated operations.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Linda C. Bridwell

Question:

61. For the test period ended December 2011, provide the total number of employee hours, labor dollars and overhead dollars billed to TAWC by AWWSC for the preparation of this rate filing.

Response:

There are none.

TRA 01-062TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Linda Bridwell

Question:

62. Provide a schedule showing actual Tennessee Support Service Fees by function, business unit and object account excluding capital costs for each month of the test year ended December 2011.

Response:

Please see attached.

Tennessee American Service Company Expenses (O&M Only)
By Function, Business Unit and Object Account
For the 12 months Ending December 2011

Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Admin	032000	CORP-Balance Sheet	534998	Benefit Overhead	-	(5)	-		5								0
			534999	General Overhead	-	5	-	-	(5)	-	-	-	-	-	-	-	(0)
			575640	Penalties Nondeductible					-	-							-
	032021	CORP-Finance Pass Thru	501200	Labor			17	63	1						(81)	-	(0)
			501711	Incentive Plan-Off-Annual			5	13	0					(18)			-
			504670	Training												3	3
			507100	401k			1	3	0					(3)			-
			508101	Defined Contribution Plan			1	3	0					(5)			-
			533000	Contract Services-Legal		3	(3)										-
			534998	Benefit Overhead	77	58	189	40	47	32	46	50	52	37	10	138	777
			534999	General Overhead			-										-
			575350	Meals Deduct				1	(0)			2	-		9	2	15
			575351	Meals Non Deduct				1	(0)			2					3
			575740	Telephone											0	0	0
	032070	CORP-Shared Bus Services Admin	501200	Labor											533	579	1,112
			501210	Labor Non Scheduled Overtime											24	26	49
			504100	Group Ins Maintenance											82	93	175
			505100	PBOP											26	31	57
			506100	Pension											82	95	176
			507100	401k											13	3	16
			534998	Benefit Overhead											(1)	193	192
			550000	Transportation IT-Admin											44	49	93
			550005	Mileage Reimbusement Personal Vehicle												13	13
			558000	Insurance Work Comp											13	15	29
			575340	Employee Expense												1	1
	032089	CORP-AWE Pass-Thru	504610	Employee Awards									2				2
			534998	Benefit Overhead	284	224	199	163	225	111	189	206	194	153	72	409	2,429
			575000	Miscellaneous		2	(1)	1	(2)	36	(35)	141	(128)	(14)			(0)
			575740	Telephone	1	(1)	(0)	0	1	0	(0)	2	0	(0)	0	(0)	2
			575998	PCard Undistributed				15	34	(48)							0
	032098	CORP-Non-Departmental Costs	501200	Labor							-						-
			504500	Other Welfare Maintenance						3,979	1,842		128				5,949
			508200	Employee Stock Purchase Plan	293	293	283	283	283	363	364	364	399	399	399	396	4,118
			534998	Benefit Overhead	(0)	(38)	(763)	(1,010)	(24)	15	(8)	(4)	(1,309)	(237)	(118)	(587)	(4,084)
			534999	General Overhead	753	790	3,182	(935)	919	811	(2,423)	957	790	383	297	2,692	8,217
			550005	Mileage Reimbusement Personal Vehicle		-					2						2
			570100	Uncollectible Accounts		-	(17)	12	29	73	15	119	(13)	145	90	146	599
			575000	Miscellaneous						7						3,432	3,439
			575340	Employee Expense		-	-				73						73
			575350	Meals Deduct		-					2						2
			575351	Meals Non Deduct							2						2
			575620	Office & Admin Supplies			(1,402)	-									(1,402)
			575640	Penalties Nondeductible					1								1
			575740	Telephone	1	1	(1)	0	1	0	(0)						2
			722306	Gains Other Non-OR	1,320	556	784	(6)	1,154	(123)	(400)	(15)	(1,317)	(1,905)	2,074	(431)	1,692
	038013	FL Pensacola CCP Oper & Supt	534999	General Overhead										1	(0)		0
	038015	IL Alton ITS Production	534999	General Overhead										1	(0)	0	2
	038016	IL Belleville BV Laboratory	534999	General Overhead										12	(3)	3	11
	038018	IL Alton CCA Oper & Perf	534999	General Overhead										1	(0)	0	1
	038027	MO St. Louis Corp WD Ops	534999	General Overhead										0	(0)	0	0
	038031	NJ Delran Lab Innovation	534999	General Overhead										1	(1)		1
	038037	NJ Voorhees Laurel Oak Rd Prop 1	534999	General Overhead										0	(0)		0
	038039	NJ Church Road Innovation	534999	General Overhead										0	(0)		0
	038044	NJ Voorhees (CITE) BT	534999	General Overhead										2	(1)		1
	038045	NJ Voorhees (CITE) ITS Client 1	534999	General Overhead										24	(13)		11
	038051	PA Hershey ITS Production	534999	General Overhead										62	(15)	15	62
Admin Total					**2,729**	**1,888**	**2,473**	**(1,351)**	**2,670**	**5,255**	**(331)**	**1,825**	**(1,202)**	**(963)**	**3,534**	**7,315**	**23,843**
Audit	032060	CORP-Audit	501200	Labor	1,233	1,128	985	891	795	409	986	1,174	782	648	863	1,033	10,926
			501711	Incentive Plan-Off-Annual	220	253	148	163	144	194	177	182	158	136	264	189	2,228
			501716	Compensation Exp-Options	24	24	27	24	24	29	25	25	30	25	25	34	316
			501718	Compensation Exp-Restricted Stock Units	48	53	49	49	49	61	50	50	63	51	51	203	778

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Tennessee American Service Company Expenses (O&M Only)
By Function, Business Unit and Object Account
For the 12 months Ending December 2011

Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			504500	Other Welfare Maintenance	42		6										48
			504610	Employee Awards				1					2				3
			504660	Tuition Aid	37												37
			504670	Training	-	7	0	26						19	(0)	109	162
			507100	401k	35	37	26	26	20	22	15	15	12	8	23	18	257
			508101	Defined Contribution Plan	54	61	35	37	32	44	39	44	35	27	55	41	504
			534998	Benefit Overhead	476	310	526	229	248	197	231	237	258	221	195	692	3,819
			534999	General Overhead	145	114	121	108	62	83	62	95	77	120	213	143	1,343
			535000	Contract Services-Other	315	117	(114)							3,045	1,386	1,045	5,794
			535001	Contract Services-Temp Employee											253	245	498
			541400	Rents-Equipment	2		2				2			2		2	10
			550005	Mileage Reimbusement Personal Vehicle			1		1				2				4
			575002	Misc General Office							1						1
			575340	Employee Expense	71	34	(41)	40	115	(106)	(6)	19	16	5	3	67	217
			575350	Meals Deduct	0	2	1	1	2	0		0	9	1	9	26	51
			575351	Meals Non Deduct	0	2	1	1	2	0		0	9				15
			575487	Hiring-Appl Travel									8	0			8
			575620	Office & Admin Supplies	3	13	14	8	(8)	11	3	2	0	21	14	12	93
			575670	Relocation Expenses	(57)	68	6	0							57	513	587
			575715	Software Licenses & Support			34										34
			575740	Telephone	0	0	0	0	1	1	(0)	0	1	1	2	1	7
			575741	Cell Phone	27	(9)	8	6	(0)	10	7	7	7	7	6	5	82
			575998	PCard Undistributed	(49)												(49)
Audit Total					**2,628**	**2,216**	**1,836**	**1,608**	**1,488**	**954**	**1,591**	**1,851**	**1,467**	**4,338**	**3,419**	**4,377**	**27,773**
Benefit Svc Ctr	032014	CORP-Benefits Service Center	501200	Labor	1,353	1,324	1,520	1,388	1,417	1,557	1,507	1,698	1,447	1,417	1,739	1,484	17,850
			501711	Incentive Plan-Off-Annual	89	86	90	90	90	135	90	127	101	83	124	83	1,188
			504500	Other Welfare Maintenance												12	12
			504610	Employee Awards	2		3			2	0	2	(0)		0	2	11
			504660	Tuition Aid				21	(9)	52	30			85			179
			504670	Training							19	-			3		22
			507100	401k	30	27	27	30	30	45	30	28	30	29	45	29	382
			508101	Defined Contribution Plan	16	16	16	16	16	30	26	26	26	26	39	26	279
			534998	Benefit Overhead	914	768	716	695	647	527	704	704	698	666	704	1,383	9,125
			534999	General Overhead	38	34	37	34	36	27	29	22	30	31	34	34	386
			535001	Contract Services-Temp Employee												25	25
			550005	Mileage Reimbusement Personal Vehicle								4		1		0	5
			575000	Miscellaneous		12					0						12
			575340	Employee Expense							15	10	(4)	6	(5)	1	23
			575342	Employee Exp Conf/Registration											4		4
			575350	Meals Deduct				6	0	3	10	1	0	6	13	4	45
			575351	Meals Non Deduct				6	0	3	10	1	0				21
			575484	Hiring-Background							2						2
			575485	Hiring-Drug Screen								1					1
			575620	Office & Admin Supplies	(1)	17	15	6	23	17	(5)	18	45	10	525	170	840
			575660	Postage										186	344		530
			575740	Telephone	0	8	(3)	0	(0)	0	0	0	12	(8)	5	2	16
			575741	Cell Phone	3	2	2	2	0	3	10	(2)	2	2	4	3	31
Benefit Svc Ctr Total					**2,444**	**2,292**	**2,425**	**2,294**	**2,252**	**2,400**	**2,478**	**2,639**	**2,389**	**2,539**	**3,579**	**3,256**	**30,988**
Business Development	032020	CORP-Corporate Bus Development	501200	Labor	536	841	1,011	863	1,016	978	1,062	1,292	1,162	1,058	981	1,123	11,922
			501711	Incentive Plan-Off-Annual	232	216	216	209	205	408	271	278	277	276	413	276	3,276
			501716	Compensation Exp-Options	84	83	80	82	82	108	102	102	104	103	103	106	1,139
			501718	Compensation Exp-Restricted Stock Units	120	123	103	118	118	320	146	146	153	147	147	481	2,121
			504500	Other Welfare Maintenance						4		(269)					(265)
			504610	Employee Awards									3	0			3
			504620	Employee Physical Exam				13	-								13
			504660	Tuition Aid			22	(22)		8			8				16
			504670	Training			109	55									165
			507100	401k	19	16	16	11	5	27	21	19	13	8	12	8	173
			508101	Defined Contribution Plan	33	29	29	29	29	61	40	40	40	40	60	28	458
			533000	Contract Services-Legal		17	-	70	33	(103)							17
			534998	Benefit Overhead	758	839	807	511	569	343	588	582	555	491	260	1,076	7,380

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Tennessee American Service Company Expenses (O&M Only)
By Function, Business Unit and Object Account
For the 12 months Ending December 2011

Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			534999	General Overhead	144	139	151	146	144	180	137	142	133	138	78	102	1,633
			535000	Contract Services-Other	27	20	67	452	326	134	357	372	208	123	549	142	2,777
			541001	Rents-Real Property Intercompany	3	3	3	3	3	-							13
			550005	Mileage Reimbusement Personal Vehicle		0	1	12		0	1	12	11		4	9	50
			575000	Miscellaneous			37	(35)					134			285	421
			575130	Brochures and Handouts				0									0
			575132	Business Development									0				0
			575340	Employee Expense	54	202	9	93	104	49	33	171	115	134	100	170	1,234
			575342	Employee Exp Conf/Registration			9	37			13	11	-	17			87
			575350	Meals Deduct	3	10	9	17	12	8	6	15	12	5	3	12	112
			575351	Meals Non Deduct	3	10	9	17	12	9	6	15	12				92
			575620	Office & Admin Supplies	6	2	1	5	5	(3)	3	-	3	(0)	1	1	25
			575623	Outplacement				61	4								65
			575710	Security Service												2	2
			575715	Software Licenses & Support	-												-
			575740	Telephone	0	3	(1)	(0)	0	(0)	0	0	(0)	7	1	(0)	11
			575741	Cell Phone	13	14	7	3	13	6	19	7	11	9	8	10	120
	033020	WE-Business Development	501200	Labor	0												0
			534998	Benefit Overhead	-												-
	033520	CE-Business Development	501200	Labor	0												0
			534999	General Overhead	-												-
	035020	SE-Business Development	501200	Labor	0												0
			534998	Benefit Overhead	-												-
			534999	General Overhead	-												-
			575740	Telephone	-												-
	035520	ED-Business Development	501200	Labor	6,086	4,090	4,862	3,518	7,826	2,354	1,068	1,578	599	410	(318)	160	32,233
			501711	Incentive Plan-Off-Annual	1,000	812	894	737	222	626	198	285	67	72	19	10	4,943
			501716	Compensation Exp-Options		27	213	26	26	32	27	27	33	27	27	37	502
			501718	Compensation Exp-Restricted Stock Units		74	561	53	54	67	54	55	69	56	56	223	1,321
			507100	401k	149	116	138	149	28	79	25	36	12	9	2	1	745
			508101	Defined Contribution Plan	255	201	216	190									862
			534998	Benefit Overhead	1,595	1,327	2,183	992	1,362	753	848	727	824	792	520	1,137	13,059
			534999	General Overhead	129	137	172	99	212	1	63	(576)	94	104	73	75	584
			541001	Rents-Real Property Intercompany	193	175	206	185									759
			575000	Miscellaneous	15							114					129
			575340	Employee Expense	490		500	1	188	809	313	356		10			2,668
			575342	Employee Exp Conf/Registration						148					252		401
			575350	Meals Deduct	87		52	2	17	17	43	21		1			240
			575351	Meals Non Deduct	87		52	2	17	17	43	21					239
			575620	Office & Admin Supplies					2								2
			575623	Outplacement					481	34							514
			575740	Telephone	1	1	(2)	0	(0)	2							2
			575741	Cell Phone	7	20	3	10	9	12	9	9	9	10	9	10	119
	036020	WD-Business Development	534998	Benefit Overhead	0	0	1	1	1	1	2	(0)	1	0	0	(2)	5
			534999	General Overhead	0	0	0	0	1	1	1	(0)	1	0	0	1	4
			575340	Employee Expense					4	(4)							-
			575998	PCard Undistributed					96	(96)							-
Business Development Total					**12,129**	**9,548**	**12,747**	**8,718**	**13,226**	**7,388**	**5,502**	**5,586**	**4,662**	**4,045**	**3,359**	**5,481**	**92,389**
Business Transformation	032040	CORP-Business Transformation	501200	Labor			-	-		0	(0)	-	(0)	(0)	(0)	0	(0)
			501711	Incentive Plan-Off-Annual			4	(4)		0	-	0	(0)	0	(0)	-	(0)
			504500	Other Welfare Maintenance			24	(24)									0
			504610	Employee Awards							-	-	-			-	-
			507100	401k			1	(1)		0	-		(0)	(0)	-		0
			508101	Defined Contribution Plan			1	(1)					0	(0)	0		0
			534998	Benefit Overhead	-		9	(5)	-	-	-	-	-	-	-	-	4
			534999	General Overhead	-		33	(100)	-	-	-	-	-	-	-	-	(66)
			535000	Contract Services-Other		(0)	(0)	-		-							(0)
			550005	Mileage Reimbusement Personal Vehicle							-		-	0	-	-	0
			575000	Miscellaneous			-										-
			575340	Employee Expense		-	-	-	0	-	-	-	(0)	-	-	-	0
			575342	Employee Exp Conf/Registration							0						0

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Tennessee American Service Company Expenses (O&M Only)
By Function, Business Unit and Object Account
For the 12 months Ending December 2011

Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			575350	Meals Deduct		0	13	(29)	0	-	-	(13)			-	-	(30)
			575351	Meals Non Deduct			13	4				13					30
			575481	Hiring-Ads								-					-
			575484	Hiring-Background								-					-
			575485	Hiring-Drug Screen		0				(0)							0
			575487	Hiring-Appl Travel			2	(2)									-
			575620	Office & Admin Supplies			7	(7)					-				-
			575740	Telephone										-	-		-
			575998	PCard Undistributed				-									-
	032051	CORP-Bsns Trans-Procure To Pay	501200	Labor			96	(96)				-				-	-
			504660	Tuition Aid					-				-				-
			504670	Training		-											-
			507100	401k			1	(1)								-	-
			533000	Contract Services-Legal			-										-
			534998	Benefit Overhead	-		2	(3)	-	-	-	-	-	-	-	-	(0)
			534999	General Overhead	-		0	(0)	-	-	-	-	-	-	-	-	-
			575000	Miscellaneous												-	-
			575340	Employee Expense			(0)		-	(0)	-		-	-			(0)
			575350	Meals Deduct					(0)	(0)							(0)
			575484	Hiring-Background		-	0										0
			575620	Office & Admin Supplies								-	-	-			-
			575740	Telephone	24	(24)											-
			575998	PCard Undistributed	-	-											-
	032052	CORP-Bsns Trans-Recruit To Ret	501200	Labor	-						-	-			-		-
			501711	Incentive Plan-Off-Annual	-						-	-			-		-
			504610	Employee Awards							-						-
			504660	Tuition Aid				-		-						-	-
			507100	401k	-						-				-		-
			508101	Defined Contribution Plan							-	(0)			-		(0)
			534998	Benefit Overhead	-		5	(4)	-	-	-	-	-	-	-	-	1
			534999	General Overhead	-		0	(0)	-	-	-	-	-	-	-	-	(0)
			575000	Miscellaneous			-										-
			575340	Employee Expense				-	0	(0)	(0)	-	0	-	1	(1)	(0)
			575350	Meals Deduct	-	-	4	(4)	(0)	(2)	-	(0)	1	-			(2)
			575351	Meals Non Deduct			4	(3)		2		0	(1)				2
			575620	Office & Admin Supplies	-	-			-	-	-	(0)	-	-			(0)
			575667	Printing												-	-
			575741	Cell Phone	-	-			-	-		-	-				-
			575998	PCard Undistributed	-	-		-	-	-							-
	032053	CORP-Bsns Trans-Record To Rpt	501200	Labor	-			-		-	-		-	(0)	0		-
			501711	Incentive Plan-Off-Annual	-			-		0	(0)		-	0			0
			504610	Employee Awards						0							0
			504670	Training					-	-							-
			507100	401k	-			-		-	-		-				-
			508101	Defined Contribution Plan				-		(0)	-		-				(0)
			534998	Benefit Overhead	-		5	(3)	-	-	-	-	-	-	-	-	1
			534999	General Overhead	-		0	(0)	-	-	-	-	-	-	-	-	(0)
			535000	Contract Services-Other	-	-											-
			575340	Employee Expense	-	-	0	(0)	-	(0)	-		-	-			(0)
			575342	Employee Exp Conf/Registration						-	-						-
			575350	Meals Deduct	-	-		-	-	(0)		(1)	-				(1)
			575351	Meals Non Deduct								1					1
	032054	CORP-Bsns Trans-Order To Cash	501200	Labor	-						-			-		-	-
			501711	Incentive Plan-Off-Annual	-						-			-		-	-
			504610	Employee Awards			(0)			(0)	(0)						(0)
			507100	401k	-						-			-		-	-
			508101	Defined Contribution Plan	-												-
			534998	Benefit Overhead	-		4	(4)	-	-	-	-	-	-	-	-	(0)
			534999	General Overhead	-		0	(0)	-	-	-	-	-	-	-	-	-
			575340	Employee Expense	(0)	0			0	(0)	-	-	-	-	37	(37)	0
			575350	Meals Deduct		-	(0)	(0)	0	(0)		(1)				-	(1)

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Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			575351	Meals Non Deduct				0				1					1
			575998	PCard Undistributed		-	7	(7)	0								0
	032055	CORP-Bsns Trans-Plan, Bld, Ret	501200	Labor	-		-		-	-	-	-	-		(0)	-	(0)
			501711	Incentive Plan-Off-Annual	-		-		-	-	-	-	-		-		-
			504610	Employee Awards												-	-
			507100	401k			-		(0)	(0)	-	-	-				(0)
			508101	Defined Contribution Plan	-		-		0	-		-	-		-		0
			534998	Benefit Overhead	-		3	(3)	-	-	-	-	-	-	-	-	0
			534999	General Overhead	-		0	(0)	-	-	-	-	-	-	-	-	(0)
			575340	Employee Expense	0				(0)	-	-	-	-	-			(0)
			575350	Meals Deduct	(0)		-		-	-		(0)					(0)
			575351	Meals Non Deduct								0					0
			575485	Hiring-Drug Screen					(0)								(0)
			575740	Telephone				-	-	-	-	-	-	-	-	-	-
			575741	Cell Phone		1	0	(2)	-	-	-	(0)	-	-	-	0	(0)
	032056	CORP-Bsns Trans-Ord To Compl	501200	Labor						-			-				-
			501711	Incentive Plan-Off-Annual						-			-				-
			507100	401k									-				-
			508101	Defined Contribution Plan						-							-
			534998	Benefit Overhead	-		4	(3)	-	-	-	-	-	-	-	-	1
			534999	General Overhead	-		0	(0)	-	-	-	-	-	-	-	-	-
			550005	Mileage Reimbusement Personal Vehicle						-							-
			575340	Employee Expense				-	(0)	-	(0)	-	-	-	-	-	(0)
			575350	Meals Deduct	-	-			0	-		(1)					(1)
			575351	Meals Non Deduct								1					1
			575485	Hiring-Drug Screen		-	0	-									0
	032102	CORP-BT-Other Procure to Pay	534998	Benefit Overhead											(20)	78	58
	032103	CORP-BT-Other-Recruit to Ret	534998	Benefit Overhead											(26)	110	84
	032104	CORP-BT-Other-Record to Rpt	534998	Benefit Overhead											(24)	177	152
	032105	CORP-BT-Other-Order to Cash	534998	Benefit Overhead											(26)	128	102
	032106	CORP-BT-Other-Plan to Build	534998	Benefit Overhead											(10)	110	99
Business Transformation Total					**24**	**(22)**	**240**	**(301)**	**(0)**	**(0)**	**(0)**	**0**	**(0)**	**(0)**	**(69)**	**564**	**436**
Customer Call Center (CSC)	034005	CCA-Administration	501200	Labor	540	322	431	338	392	284	631	734	718	608	408	611	6,017
			501711	Incentive Plan-Off-Annual	129	95	95	90	95	141	95	147	146	148	207	147	1,533
			501716	Compensation Exp-Options	40	40	50	40	40	48	41	41	48	42	42	50	523
			501718	Compensation Exp-Restricted Stock Units	54	59	63	55	55	70	56	56	71	58	57	212	865
			504500	Other Welfare Maintenance	(103)	184	41	37	29	27	76	83	44	1	1	4	423
			504610	Employee Awards	177	(158)	(17)	19	28	1		38	128	1	39	2	259
			504620	Employee Physical Exam			44	35	140	(1)	308	376	144	130	118	331	1,624
			504660	Tuition Aid	79	92	343	78	252	123	196	152	84	217	70	518	2,204
			504670	Training								0					0
			507100	401k	11	8						11	11	11	15	10	76
			508101	Defined Contribution Plan	10	2				3	14	14	14	14	20	14	105
			531000	Contract Services-Engineering							55	(55)		6	(6)		-
			533000	Contract Services-Legal										476	(4)	59	531
			534998	Benefit Overhead	539	518	428	390	413	337	454	498	534	485	458	877	5,931
			534999	General Overhead	4,045	4,091	4,100	4,073	3,331	3,397	3,220	3,224	3,204	3,028	2,063	3,447	41,221
			535000	Contract Services-Other						853	116	312	(7)		1,497	(172)	2,598
			535001	Contract Services-Temp Employee							83	59	46	88	46	71	395
			550005	Mileage Reimbusement Personal Vehicle	8		8			9		2			13		40
			575000	Miscellaneous												12	12
			575340	Employee Expense	57	97	47	(4)	98	128	58	122	94	59	62	60	876
			575342	Employee Exp Conf/Registration								4					4
			575350	Meals Deduct	(8)	8	4	14	11	62	(17)	13	23	20	27	31	188
			575351	Meals Non Deduct	(8)	8	4	14	11	62	(17)	13	23				111
			575620	Office & Admin Supplies	0		12	1	1	117	(113)	2	4	8	18	2	52
			575670	Relocation Expenses	53	(0)	105	53	(0)	187	124	132	(132)	540	2	0	1,064
			575740	Telephone	(0)	1	0	1	1	0	0	1	1	1	1	0	8
			575741	Cell Phone	11	(7)		8	(3)		6	0	2	2	2	(1)	18
			575998	PCard Undistributed										-	5	(5)	-
			721304	Gains/(losses) NUP Disposals												566	566

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Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
	034070	CCA-Call Handling	501200	Labor	9,259	7,951	9,492	8,256	8,872	8,789	8,846	9,337	11,727	9,154	9,308	9,151	110,144
			501211	Labor Overtime	1,121	1,038	945	1,060	912	1,356	847	663	967	1,116	1,343	436	11,804
			501711	Incentive Plan-Off-Annual	81	80	85	91	91	138	95	94	98	100	154	103	1,209
			504100	Group Ins Maintenance	233	246	224	225	220	319	172	147	210	240	304	104	2,644
			504500	Other Welfare Maintenance	11	12	13	155	12	12	12	14	12	8	8	20	288
			504610	Employee Awards	(52)	59	8	(4)	4	125	23	91	11	2	111	46	424
			504620	Employee Physical Exam	78	(62)	41	(17)	83	45	14	0	5	50	150	5	394
			504670	Training			6			5							11
			507100	401k	52	46	52	54	55	83	61	52	54	57	82	55	704
			508101	Defined Contribution Plan	5	7	12	13	13	24	27	28	37	38	58	39	301
			533000	Contract Services-Legal			1										1
			534998	Benefit Overhead	5,949	5,505	4,166	5,139	5,227	4,503	5,326	5,356	5,681	5,040	4,839	8,386	65,119
			534999	General Overhead	208	199	216	208	201	201	205	205	259	221	207	206	2,536
			535000	Contract Services-Other												2	2
			535001	Contract Services-Temp Employee					832	766	1,140	2,878	248	(216)	(6)		5,642
			550005	Mileage Reimbusement Personal Vehicle				2									2
			575000	Miscellaneous									1				1
			575340	Employee Expense	(24)	(58)	7	(2)		20	8	22	30	26	17	4	49
			575342	Employee Exp Conf/Registration	3	(3)											0
			575350	Meals Deduct	4	6	1	1		7	7	3	9	11	8	29	87
			575351	Meals Non Deduct	4	6	1	1		7	7	3	9				38
			575620	Office & Admin Supplies	0	1	(1)	2	0	1			1		1	-	7
			575740	Telephone	0	0	0	1	0	0	1	0	8	0	0	8	19
			575741	Cell Phone	17	2	2	5	17	7	2	6	6	5	6	7	80
			575998	PCard Undistributed						-							-
	034071	CCA-Billing	501200	Labor	7,051	7,437	7,618	7,027	7,193	6,791	7,663	8,229	7,396	6,922	6,787	7,231	87,346
			501211	Labor Overtime	332	414	642	988	319	436	336	328	302	425	642	283	5,449
			501711	Incentive Plan-Off-Annual	54	52	53	56	58	84	65	64	65	60	78	54	741
			504100	Group Ins Maintenance	117	124	167	240	84	126	87	97	89	115	163	84	1,493
			504500	Other Welfare Maintenance						38	42						79
			504610	Employee Awards	56	1	25	71	11	48	23	6	47	35	78	78	477
			507100	401k	65	64	68	69	69	106	76	77	73	68	102	67	902
			534998	Benefit Overhead	5,292	5,026	4,144	4,867	4,927	4,246	4,947	5,371	5,424	5,017	4,774	7,587	61,622
			534999	General Overhead	177	180	191	181	177	176	181	181	180	177	180	178	2,160
			550005	Mileage Reimbusement Personal Vehicle												1	1
			575340	Employee Expense	(21)		75	(30)		144	273	62	16	4	1	42	566
			575350	Meals Deduct	(22)	1	2	(0)	3	14	21	3	6	4	2	8	41
			575351	Meals Non Deduct	(22)	1	2	(0)	3	14	21	3	6				27
			575620	Office & Admin Supplies	(1)		2	(1)		1						1	2
			575740	Telephone	2	(3)											(2)
			575741	Cell Phone	9	4	2	11	6	6	7	7	10	16	16	1	94
			575998	PCard Undistributed	(1)	19	(19)			-		26	(18)	2	(10)	18	18
	034072	CCA-Collections	501200	Labor	1,834	1,973	2,057	2,096	2,236	2,169	2,177	2,229	2,150	2,046	2,079	2,164	25,212
			501211	Labor Overtime	142	123	80	63	1	0	5	1	2		1	9	428
			501711	Incentive Plan-Off-Annual	17	16	16	17	17	59	40	40	40	40	59	40	399
			504100	Group Ins Maintenance	40	34	21	18	0	0	1	0	1		1	2	119
			504500	Other Welfare Maintenance						2						1	3
			504610	Employee Awards	23	2	53	(39)	5	22	14	11	8	2	7	16	124
			504620	Employee Physical Exam						1	(1)						-
			504670	Training	0		2	(0)		59		0	-	0	2	34	99
			507100	401k	18	18	17	18	17	33	20	19	21	21	32	21	255
			508101	Defined Contribution Plan	5	4	5	5	11	19	13	13	13	13	19	13	131
			534998	Benefit Overhead	1,495	1,427	1,133	1,351	1,407	1,213	1,419	1,426	1,466	1,347	1,275	2,203	17,161
			534999	General Overhead	53	56	56	56	55	53	55	55	56	55	55	55	660
			535000	Contract Services-Other	89	-		72	2,709		82	1	-	80			3,033
			575340	Employee Expense	(58)	18	5	44	(11)	84	31	42	37	14	19	34	259
			575342	Employee Exp Conf/Registration	-					14	-		5	-		2	21
			575350	Meals Deduct	(0)		2	5	1	5	1	2		6	3	4	30
			575351	Meals Non Deduct	(0)		2	5	1	5	1	2					16
			575620	Office & Admin Supplies	-												-
			575740	Telephone	1	(1)	(0)	(0)	13	(2)	2	3	2	2	2	3	25

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Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			575741	Cell Phone	7	(7)											-
			575998	PCard Undistributed			0	(0)				-					-
			675250	Comp Equip Hardware			1	-									1
	034073	CCA-Operations & Performance	501200	Labor	903	775	963	904	964	2,298	898	1,048	963	995	873	981	12,567
			501211	Labor Overtime												3	3
			501711	Incentive Plan-Off-Annual	64	57	58	61	41	56	38	38	35	38	57	38	580
			504100	Group Ins Maintenance												1	1
			504500	Other Welfare Maintenance		(4)											(4)
			504610	Employee Awards			2	2		3	3		7	0		38	55
			504670	Training						21	13	(0)			31		65
			507100	401k	15	13	14	17	16	27	17	17	16	17	26	18	213
			508101	Defined Contribution Plan	4	4	4	4	4	6	4	4	4	4	6	4	51
			531000	Contract Services-Engineering	(0)	-						81	13	8	(10)	50	142
			534998	Benefit Overhead	617	638	504	522	559	467	557	573	592	541	511	1,053	7,135
			534999	General Overhead	4,435	3,414	4,723	(669)	3,805	3,366	4,645	4,194	4,247	4,745	4,209	2,807	43,921
			535000	Contract Services-Other	32	88	(86)	6	57	(77)	11	(19)	41	(25)	46	(55)	19
			541000	Rents-Real Property	1,211	1,211	1,236	1,240	1,240	1,235	1,240	1,240	1,246	1,246	1,246	1,246	14,839
			550005	Mileage Reimbusement Personal Vehicle			1	1				1					2
			575000	Miscellaneous	6	(3)	(5)	1	(1)				15	9	(20)	49	52
			575320	Electricity	226	257	227	233	220	304	344	538	263	166	218	145	3,139
			575340	Employee Expense	3	53	(36)	(8)	(11)	11	21	(8)	0	(0)	19	33	78
			575350	Meals Deduct		1	(0)	(1)		0		1		1		2	3
			575351	Meals Non Deduct		1	(0)	(1)		0		1					1
			575480	Heat - Oil/Gas	101	93	58	20	6	53	17	13	39	20	252	(56)	616
			575620	Office & Admin Supplies				0	1	1	1						3
			575625	Overnight Shipping							10	(10)					-
			575740	Telephone	(125)	12	41	27	26	26	26	26	26	26	27	3,025	3,162
			575741	Cell Phone	16	(16)	10	(2)	2	2	2	2	2	2	2	2	22
			675250	Comp Equip Hardware											96	6	102
			721304	Gains/(losses) NUP Disposals												566	566
	034074	CCA-Business Services	501200	Labor	1,238	999	1,344	1,251	1,354	1,304	1,793	1,912	1,845	1,798	2,125	1,798	18,760
			501211	Labor Overtime	46	57	12										115
			501711	Incentive Plan-Off-Annual	103	100	105	106	112	158	136	160	161	161	241	153	1,694
			504100	Group Ins Maintenance	11	18	5										34
			504610	Employee Awards	(3)	10	(5)	7	9	2	4	3	2	1	3	-	32
			507100	401k	22	21	23	23	24	34	23	23	23	23	34	22	294
			508101	Defined Contribution Plan							28	28	28	28	43	28	185
			534998	Benefit Overhead	859	784	614	632	675	580	680	694	710	652	613	1,216	8,709
			534999	General Overhead	31	67	49	39	40	39	44	42	41	46	41	42	523
			550005	Mileage Reimbusement Personal Vehicle						1	1			1			3
			575340	Employee Expense	14	46	(46)	77	(1)	103	(15)	81	26	5	35	46	372
			575350	Meals Deduct	1	2	2	6	11	7	(2)	4	5	7	8	2	53
			575351	Meals Non Deduct	1	2	2	6	11	7	(2)	4	5				36
			575620	Office & Admin Supplies				1					1				2
			575740	Telephone	3	(6)											(3)
			575741	Cell Phone	24	(24)											-
	034075	CCA-Education & Development	501200	Labor	705	604	530	513	488	431	504	569	545	531	603	552	6,575
			501211	Labor Overtime			6	3		5	24	1		4	4	1	47
			501711	Incentive Plan-Off-Annual	27	21	22	23	23	33	23	23	23	23	34	23	296
			504100	Group Ins Maintenance			2	1		1	6	0		1	0		11
			504610	Employee Awards	185	198	20	165	225	118	284	750	251	238	2	613	3,049
			504670	Training	171	(35)	74	(13)	44	4	0	2	92	144	73	52	609
			507100	401k	13	12	12	11	9	12	9	10	9	8	12	7	124
			508101	Defined Contribution Plan	6	4	4	2						4	5	4	28
			534998	Benefit Overhead	426	389	329	293	299	228	286	298	308	278	275	517	3,928
			534999	General Overhead	12	16	15	14	68	14	14	12	14	15	14	14	220
			535000	Contract Services-Other				1	(1)								-
			575130	Brochures and Handouts				8	30	43	-			25	25	-	132
			575340	Employee Expense	26	44	90	1	17	86	54	27	54	(0)	(5)	30	423
			575350	Meals Deduct	2	4	16	3	2	10	8	4	9	0	4	4	66
			575351	Meals Non Deduct	2	4	16	3	2	10	8	4	9				57

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Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			575620	Office & Admin Supplies	(46)		22	(22)									(46)
			575625	Overnight Shipping							15	(11)					4
			575740	Telephone	0	(0)			0	(0)	0	(0)	1	(0)	0	(0)	1
			575741	Cell Phone	3	(3)											-
			575998	PCard Undistributed		-											-
	034076	CCA-Quality & Reporting	501200	Labor	1,021	1,758	1,554	1,428	951	1,953	1,466	1,529	1,492	1,429	1,464	1,475	17,519
			501211	Labor Overtime	1		1		8		1	7	8	2	0	0	27
			501711	Incentive Plan-Off-Annual	13	21	21	21	21	30	22	17	20	21	29	19	255
			504100	Group Ins Maintenance	0	(1)	0		2		0	3	2	0	0	0	7
			504500	Other Welfare Maintenance			24										24
			504610	Employee Awards		7	11	4	6	13	4	2	1	3	7	26	83
			504670	Training		2	0										2
			507100	401k	10	13	14	14	14	17	14	14	14	14	18	12	169
			508101	Defined Contribution Plan	2	3	3	3	3	5	4	4	4	4	5	4	43
			534998	Benefit Overhead	368	391	681	799	814	303	735	838	864	794	752	1,388	8,727
			534999	General Overhead	32	31	33	32	34	32	34	33	33	34	34	34	396
			550005	Mileage Reimbusement Personal Vehicle					1	1							1
			575130	Brochures and Handouts					1						0		1
			575340	Employee Expense				29	7	0				18			53
			575350	Meals Deduct		4	2	(1)	0	1	0	(0)	7	(4)	(2)	0	7
			575351	Meals Non Deduct		4	2	(1)	0	1	0	(0)	7				13
			575620	Office & Admin Supplies						0							0
			575741	Cell Phone						9							9
	037005	CCP-Administration	501200	Labor	71	62	84	68	76	37	133	187	180	108	187	118	1,311
			504500	Other Welfare Maintenance	-												-
			504610	Employee Awards		1	(1)			1	0	2	17	(17)	(2)	(0)	(0)
			507100	401k	2	2	2	2	2	4	2	2	3	3	5	3	34
			508101	Defined Contribution Plan	3	3	3	3	3	5	7	8	8	8	12	6	70
			534998	Benefit Overhead	80	75	55	69	73	61	76	86	126	112	92	145	1,049
			534999	General Overhead	1,447	1,446	1,005	1,005	1,007	1,020	994	1,000	991	992	1,022	994	12,923
			575350	Meals Deduct	0											1	1
			721304	Gains/(losses) NUP Disposals												158	158
	037070	CCP-Call Handling	501200	Labor	12,396	12,687	12,249	10,738	12,121	11,432	10,043	11,680	11,886	11,520	11,378	10,760	138,889
			501211	Labor Overtime	1,057	1,334	1,182	1,561	1,323	2,005	1,214	1,129	1,224	1,376	1,785	631	15,821
			501711	Incentive Plan-Off-Annual	117	120	118	119	118	175	112	133	120	120	179	119	1,549
			504100	Group Ins Maintenance	227	279	262	300	257	459	257	261	284	282	441	150	3,459
			504500	Other Welfare Maintenance								17					17
			504610	Employee Awards	(79)	34	(4)	27	145	(84)	50	34	52	30	59	68	334
			504620	Employee Physical Exam	15	105	(105)	(0)	98	61	84	9	38	58	0		364
			507100	401k	55	54	51	53	55	85	56	56	55	53	76	49	697
			508101	Defined Contribution Plan	26	28	27	27	30	52	37	38	44	39	58	41	447
			534998	Benefit Overhead	8,117	7,661	5,628	6,338	6,478	5,655	6,528	6,170	6,417	5,945	5,619	10,174	80,730
			534999	General Overhead	537	526	548	272	268	269	269	274	269	270	270	270	4,042
			535000	Contract Services-Other									1				1
			535001	Contract Services-Temp Employee					1,089	2,708	2,123	686	1,165	-	2,188	2,769	12,728
			575000	Miscellaneous										5			5
			575340	Employee Expense	1			(0)						21		(10)	12
			575350	Meals Deduct	1	1	1	10	3	6	(2)	1	1	9	6	7	43
			575351	Meals Non Deduct	1	1	1	10	3	6	(2)	1	1				21
			575485	Hiring-Drug Screen				114	(78)	(36)							0
			575620	Office & Admin Supplies	0							1					1
			575740	Telephone	0	(0)			0	(0)	(0)	0	(0)	0	(0)		0
			575741	Cell Phone	16	12	7	7	7	8	8	19	3	8	8	8	111
			721304	Gains/(losses) NUP Disposals												158	158
	037073	CCP-Operations and Support	501200	Labor	177	154	203	168	183	103	168	198	276	231	103	179	2,144
			501211	Labor Overtime						0	3	4	3	5	20	12	47
			504100	Group Ins Maintenance						0	2	1	1	2	5	4	14
			504610	Employee Awards							1						1
			504620	Employee Physical Exam					61	22	(84)						(0)
			507100	401k						1	0	0	0	0	1	0	3
			508101	Defined Contribution Plan									2	3	5	3	13

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Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			534998	Benefit Overhead	248	230	182	208	218	193	218	222	233	216	204	373	2,744
			534999	General Overhead	4,947	5,297	4,609	4,681	4,604	4,938	3,213	4,951	4,620	4,776	4,393	5,432	56,460
			575320	Electricity	307	283	322	314	325	338	383	371	262	408	338	392	4,044
			575340	Employee Expense		5	(5)			6	(5)	(1)	1	(1)		5	5
			575620	Office & Admin Supplies											0	1	1
			575740	Telephone	(31)						(2)		6	6	6	6	(9)
			575741	Cell Phone	6	(6)											-
			721304	Gains/(losses) NUP Disposals												945	945
	037075	CCP-Education & Development	501200	Labor	730	(197)	491	356	1,034	(231)	328	406	353	357	316	289	4,234
			501211	Labor Overtime				0	4	7	3	0		0	7	0	21
			501711	Incentive Plan-Off-Annual	15	10	10	10	10	14	10	10	10	10	15	10	131
			504100	Group Ins Maintenance				0	0	1	0	0		0	1	0	3
			504610	Employee Awards	(0)				14	0	2			1			16
			504670	Training						25	(25)						-
			507100	401k	10	6	8	8	8	12	8	8	8	8	11	7	103
			508101	Defined Contribution Plan	4	4	4	4	4	6	4	4	4	4	4		46
			534998	Benefit Overhead	760	649	62	163	183	631	301	208	213	199	195	241	3,806
			534999	General Overhead	7	14	11	9	6	7	7	7	7	8	7	7	96
			550005	Mileage Reimbusement Personal Vehicle						1							1
			575340	Employee Expense	7			8						37	(37)	8	23
			575342	Employee Exp Conf/Registration						1	(1)						-
			575350	Meals Deduct	(0)	(3)				0					1		(2)
			575351	Meals Non Deduct	(0)	(3)				0							(3)
			575740	Telephone	0	(1)											(0)
			575741	Cell Phone	4	(4)				(9)							(9)
	037076	CCP-Quality & Reporting	501200	Labor	144	250	220	201	96	300	196	214	238	203	213	213	2,487
			501211	Labor Overtime						1		2					3
			504100	Group Ins Maintenance						0		0					1
			504610	Employee Awards		-							1				1
			504680	Referral Bonus	6												6
			507100	401k	1	1	1	1	1	1	1	0	0	0	0	0	8
			534998	Benefit Overhead	92	92	124	144	149	69	121	123	128	119	114	259	1,535
			534999	General Overhead	4	4	4	4	4	4	4	4	4	4	4	4	48
			575350	Meals Deduct						0							0
			575351	Meals Non Deduct						0							0
Custoemr Call Center (CSC) Total					**83,700**	**80,756**	**78,130**	**72,461**	**82,962**	**81,987**	**80,678**	**86,527**	**85,345**	**79,904**	**81,508**	**98,725**	**992,682**
External Affairs/Communicatior	032022	CORP-Government Affairs	501200	Labor	246	233	268	245	256	255	245	268	256	245	256	256	3,030
			501711	Incentive Plan-Off-Annual	70	70	70	70	70	104	70	70	70	70	105	70	908
			501716	Compensation Exp-Options	30	30	37	30	30	36	30	30	35	31	31	37	388
			501718	Compensation Exp-Restricted Stock Units	40	44	47	40	41	52	41	41	52	42	42	156	638
			504610	Employee Awards									6				6
			504670	Training											126	-	126
			507100	401k	6	6	6	6	6	9	6	6	6	6			61
			533000	Contract Services-Legal											217	(217)	-
			534998	Benefit Overhead	115	112	145	74	81	57	79	83	81	75	36	170	1,108
			534999	General Overhead	7	7	8	7	7	7	7	7	7	7	4	6	80
			535000	Contract Services-Other	338	338	338	338	338	336	400	686	454	454	454	460	4,933
			550005	Mileage Reimbusement Personal Vehicle		13		4				7			6		30
			575000	Miscellaneous			5	-				202	-			10	217
			575340	Employee Expense	97	52	69	54	22	28	36	50	39	81	45	(3)	570
			575342	Employee Exp Conf/Registration	10	-	13	-	4	0				(19)	-		8
			575350	Meals Deduct	1	0	2	0	0	0	0	1	1	2	(0)	26	35
			575351	Meals Non Deduct	1		2	0	0	0	0	1	1				7
			575715	Software Licenses & Support							83						83
			575741	Cell Phone	3	1	1	2	2	2	2	1	1	1	1	2	19
			575998	PCard Undistributed	(26)												(26)
	032025	CORP-External Affairs	501200	Labor	(941)	-	89	30	59	(236)	(7)	757	43	48	(117)	43	(232)
			501711	Incentive Plan-Off-Annual								185					185
			501716	Compensation Exp-Options	35	49	(84)	-	-				-				0
			501718	Compensation Exp-Restricted Stock Units	0	4	(14)	(0)	0	0	(0)	0	(0)	0	(0)	26	16
			504670	Training				52	(52)								-

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Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			507100	401k								15		1	1		17
			534998	Benefit Overhead	348	162	344	91	240	(154)	66	70	(42)	(157)	234	229	1,430
			534999	General Overhead	119	124	116	124	119	167	125	136	111	91	62	101	1,396
			535000	Contract Services-Other	791	-	69		5	478	(4)	-	-		33	-	1,372
			575000	Miscellaneous			1		12	(2)				1			13
			575320	Electricity	(4)												(4)
			575340	Employee Expense	8						1		1				10
			575342	Employee Exp Conf/Registration												372	372
			575350	Meals Deduct	1	12	(12)	(1)	5	(0)	1	0	(1)			13	19
			575351	Meals Non Deduct	1	12	(12)	(1)	5	(0)	1	0	(1)				6
			575620	Office & Admin Supplies			6		1	(0)							7
			575623	Outplacement				203	14								217
			575740	Telephone	3	(6)	(3)	5	0								(1)
			575741	Cell Phone	5	2	(1)	(2)	-								4
	032068	CORP-Marketing	501200	Labor	857	523	434	290	244	154	129	205	205	205	308	205	3,761
			501711	Incentive Plan-Off-Annual	134	108	46	33	23	35	23	23	23	23	35	23	531
			501716	Compensation Exp-Options	28	11	(33)	-	-	3		0	2	0	0	1	13
			501718	Compensation Exp-Restricted Stock Units	38	(6)	(257)	(0)	-	4		0	2	0	-	8	(211)
			504100	Group Ins Maintenance		13											13
			504500	Other Welfare Maintenance	95	7											101
			507100	401k	27	23	9	4	1	1	1	1	1	1	1	1	69
			508101	Defined Contribution Plan	40	34	19	14	11	16	11	11	11	11	16	11	204
			534998	Benefit Overhead	328	434	307	246	207	146	123	50	38	30	28	104	2,041
			534999	General Overhead	91	90	95	110	90	85	88	91	84	86	47	76	1,034
			535000	Contract Services-Other	935	647	350	231	178	300	19	158	79	137	73	195	3,302
			575000	Miscellaneous	0	2	0		4	(4)					0	172	175
			575030	Advertising	24	24	24	288								119	479
			575130	Brochures and Handouts			628	44									672
			575275	Discounts Available		-											-
			575340	Employee Expense	36	0	46	7	32	(10)	21	0	20	(15)	(5)	3	134
			575350	Meals Deduct	2	0	3			1	1		1	(2)	1	1	8
			575351	Meals Non Deduct	2	0	3			1	1		1				7
			575620	Office & Admin Supplies	11	7	28		25								70
			575623	Outplacement			113	162	11								286
			575625	Overnight Shipping		1	-										1
			575715	Software Licenses & Support		11	(11)										-
			575740	Telephone	1	(0)	0	0	1	(0)	1	(0)	1	0	0	0	4
			575741	Cell Phone	24	5	10	(10)	3	2	2	2	2	2	2	2	45
			575775	Trade Shows	356	100	-	243	3	-	-		43	18	1		765
	032085	CORP-External Communications	501200	Labor	443	419	482	440	461	500	712	842	717	799	745	857	7,418
			501711	Incentive Plan-Off-Annual	87	86	86	86	86	138	122	140	122	159	321	219	1,653
			501716	Compensation Exp-Options	27	27	33	27	27	32	27	27	32	28	27	33	344
			501718	Compensation Exp-Restricted Stock Units	36	39	42	36	36	46	37	37	47	38	37	139	570
			507100	401k	11	11	11	11	11	17	17	22	18	23	33	23	209
			508101	Defined Contribution Plan	11	11	11	11	11	17	17	24	18	24	33	24	210
			534998	Benefit Overhead	146	134	184	102	105	68	120	181	185	156	71	421	1,873
			534999	General Overhead	9	9	10	9	9	8	9	9	8	9	5	8	101
			535000	Contract Services-Other	434	435	507	418	418	450	510	546	544	536	522	551	5,870
			550005	Mileage Reimbusement Personal Vehicle								1	5				6
			575000	Miscellaneous	6	2	537	8	8	4		72	4		2	2	645
			575340	Employee Expense	49	(14)	32	25	23	(12)	(6)	(19)	76	55	4	32	247
			575342	Employee Exp Conf/Registration			0				7						8
			575350	Meals Deduct			2		1	0			1	2			6
			575351	Meals Non Deduct			2		1	0			1				4
			575620	Office & Admin Supplies		19	4			2			1	2	3	1	32
			575740	Telephone	1	1	0	1	(0)	1	0	2	0	1	0	0	7
			575741	Cell Phone	10	4	4	6	6	5	5	5	5	8	6	7	71
			575998	PCard Undistributed			-										-
	032086	CORP-Internal Communications	501200	Labor	363	296	369	324	346	270	362	392	276	324	270	347	3,937
			501711	Incentive Plan-Off-Annual	76	72	74	74	74	110	74	74	72	74	111	74	958
			501716	Compensation Exp-Options	24	24	30	24	24	29	25	25	29	25	25	30	316

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Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			501718	Compensation Exp-Restricted Stock Units	33	36	38	33	33	42	34	34	43	35	34	127	521
			504500	Other Welfare Maintenance	0	9	-	20	4	31	10	(20)	227	2	19	74	377
			504670	Training		0											0
			507100	401k	8	7	8	8	8	11	8	4					61
			508101	Defined Contribution Plan	16	16	16	16	16	24	16	16	15	16	24	16	205
			534998	Benefit Overhead	124	105	215	84	98	84	89	124	120	99	58	148	1,347
			534999	General Overhead	12	11	13	12	11	11	11	12	11	11	6	10	130
			535000	Contract Services-Other	12	22	420	(217)	88	138	63	187	25	420	25	337	1,519
			575000	Miscellaneous	38	1	(3)	0	2	(0)			0				38
			575340	Employee Expense	(74)	62	(7)	(3)	2	7	16	(2)	10	(3)	(4)	24	28
			575342	Employee Exp Conf/Registration	34		6	3						13	-	-	56
			575350	Meals Deduct			4	0			0	-			10	1	15
			575351	Meals Non Deduct			4				0						4
			575484	Hiring-Background							2						2
			575620	Office & Admin Supplies		4				16	0	3	1		0	5	28
			575740	Telephone	1	6	(1)	9	0	8	2	1	2	7	1	7	43
			575741	Cell Phone	5	2	1	3	3	2	3	3	3	3	6	1	36
			575998	PCard Undistributed				3	1	(4)							0
	032087	CORP-Corp Social Resp	501200	Labor	195	185	212	194	203	202	194	212	203	194	203	203	2,401
			501711	Incentive Plan-Off-Annual	28	28	28	28	28	41	28	28	28	28	42	28	360
			504500	Other Welfare Maintenance		18		16		33	13	6	36	11	-	2	135
			534998	Benefit Overhead	108	89	99	88	93	76	91	95	89	76	37	132	1,072
			534999	General Overhead	6	6	7	6	6	6	6	6	6	6	3	5	69
			535000	Contract Services-Other	129	121	183	259	598	428	303	61	885	0	(17)	121	3,071
			575000	Miscellaneous	2	7							14	2			24
			575130	Brochures and Handouts		88	6								69		163
			575340	Employee Expense	(53)	46	6	25	17	32	(3)	21	68	119	59	(8)	329
			575342	Employee Exp Conf/Registration			37				36		23			17	113
			575350	Meals Deduct	1	(0)	10	2	-	(0)			11	2		7	33
			575351	Meals Non Deduct	1		10	2		(0)			11				23
			575620	Office & Admin Supplies	0	-								2			2
			575741	Cell Phone	3	3	(0)	3	2	0	2	4	1	2	1	2	23
	033025	WE-External Affairs	534998	Benefit Overhead	-												-
			575740	Telephone	-	-											-
	033525	CE-External Affairs	501200	Labor		0											0
			504610	Employee Awards		-											-
			534999	General Overhead	-												-
			575998	PCard Undistributed		-											-
	035025	SE-External Affairs	501200	Labor	-	0											0
			504610	Employee Awards	-	-											-
			575340	Employee Expense	-	-											-
			575342	Employee Exp Conf/Registration	-												-
			575740	Telephone	-	-											-
			575741	Cell Phone	-	-											-
			575998	PCard Undistributed	-	-											-
	035525	ED-External Affairs	501200	Labor	2,687	1,402	1,460	860	405	335	653	789	721	653	335	721	11,022
			501711	Incentive Plan-Off-Annual	386	303	175	110	88	132	88	88	88	88	132	88	1,764
			501716	Compensation Exp-Options	6	6	(12)	-	-	0			-	0			0
			501718	Compensation Exp-Restricted Stock Units	0	-	-	0	-	0			0			0	0
			504100	Group Ins Maintenance		58											58
			504500	Other Welfare Maintenance		270				68	127						465
			504610	Employee Awards	9	-	-										9
			504670	Training											3		3
			507100	401k	69	64	47	29	23	35	23	23	23	23	35	23	420
			508101	Defined Contribution Plan	107	92	61	55	14	46	31	31	31	31	46	31	575
			534998	Benefit Overhead	1,503	2,011	1,664	823	1,121	820	729	787	825	792	519	1,064	12,659
			534999	General Overhead	109	229	270	154	170	115	150	163	181	184	128	119	1,971
			541001	Rents-Real Property Intercompany	168												168
			575340	Employee Expense	51	3	47	74	72	53	158	4	203	35	95	185	980
			575342	Employee Exp Conf/Registration	-												-
			575350	Meals Deduct		2		1	15		2		1	4	6		31

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Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			575351	Meals Non Deduct		2		1	15		2		1				21
			575620	Office & Admin Supplies		4			9		57	-					70
			575670	Relocation Expenses						142	845	(927)	(60)	70	0	0	70
			575715	Software Licenses & Support		(5)											(5)
			575740	Telephone	4	1	(6)										(1)
			575741	Cell Phone	37	52	(1)	(13)	(4)								71
			575998	PCard Undistributed	(12)												(12)
	036025	WD-External Affairs	501200	Labor				6									6
			501711	Incentive Plan-Off-Annual				1									1
			504500	Other Welfare Maintenance						11	(11)						-
			504610	Employee Awards		2	2										5
			504670	Training				23	36	(36)							23
			508101	Defined Contribution Plan				0									0
			534998	Benefit Overhead	3	7	6	7	17	16	26	(4)	8	6	7	46	145
			534999	General Overhead	1	2	1	2	4	6	4	(0)	1	0	1	2	23
			550000	Transportation IT-Admin							3	(3)					-
			575000	Miscellaneous					42	(39)	(3)						0
			575340	Employee Expense	(2)	1	34		1,187	(1,029)	33	(187)			1,347	-	1,383
			575350	Meals Deduct	0		3		18	2	6	(25)			118	-	120
			575351	Meals Non Deduct	0		3		18	2	6	(25)					3
			575620	Office & Admin Supplies					3	(3)							-
			575660	Postage			(0)	(0)								(0)	(0)
			575740	Telephone	3	(2)											0
			575741	Cell Phone	4												4
			575998	PCard Undistributed	0	(0)			32	(32)							-
External Affairs/Communication Total					**11,831**	**10,251**	**10,805**	**7,363**	**8,240**	**5,386**	**7,492**	**7,046**	**7,646**	**6,668**	**7,608**	**8,984**	**99,318**
Finance	032007	CORP-Finance	501200	Labor	2,602	2,430	2,657	2,546	2,667	2,619	2,822	3,682	3,180	3,066	3,203	3,231	34,705
			501711	Incentive Plan-Off-Annual	486	484	468	471	480	725	505	630	600	611	920	614	6,993
			501716	Compensation Exp-Options	159	156	174	158	158	171	159	159	171	161	160	175	1,959
			501718	Compensation Exp-Restricted Stock Units	225	235	220	224	224	250	226	225	252	229	227	794	3,331
			504500	Other Welfare Maintenance					17								17
			504610	Employee Awards							13						13
			507100	401k	84	83	78	77	80	86	61	76	68	64	97	61	915
			508101	Defined Contribution Plan	82	79	74	71	73	114	76	77	76	76	115	76	989
			534998	Benefit Overhead	947	896	1,081	606	842	502	647	736	580	403	516	1,525	9,282
			534999	General Overhead	133	130	140	132	130	159	127	131	121	124	88	110	1,524
			535000	Contract Services-Other	711	1,484	1,134	0	3,426	2,479				(1,909)	(6,679)		646
			541000	Rents-Real Property		31	15	15	16	16		32	16	22	29	24	216
			550005	Mileage Reimbusement Personal Vehicle					1			1					2
			575002	Misc General Office										121			121
			575340	Employee Expense	(9)	37	26	6	6	40	113	5	89	46	47	68	473
			575342	Employee Exp Conf/Registration	3			2	-							7	12
			575350	Meals Deduct	-	0	0	5	(0)	6	9	9	2	32	6	44	112
			575351	Meals Non Deduct		0	0	5		6	9	9	2				30
			575487	Hiring-Appl Travel			9										9
			575620	Office & Admin Supplies	15	4	30	(0)	10	(1)	7	3	4	3	18	5	99
			575640	Penalties Nondeductible										(987)			(987)
			575670	Relocation Expenses		10	2	(12)	643	211	667	42	140	1,068	37	117	2,925
			575715	Software Licenses & Support	-											113	113
			575740	Telephone	3	179	(116)	92	(29)	(4)	1	100	(50)	15	3	6	201
			575741	Cell Phone	11	1	(0)	7	5	5	7	4	5	5	5	5	59
			675250	Comp Equip Hardware				15									15
			840000	Other Interest Expense										(532)			(532)
	032027	CORP-Reporting & Compliance	501200	Labor	2,983	2,891	3,213	2,644	3,174	3,867	3,177	3,085	2,996	2,964	(4,163)	917	27,750
			501711	Incentive Plan-Off-Annual	420	424	415	408	426	624	423	413	412	(505)	432	276	4,168
			501716	Compensation Exp-Options	15	16	53	11	11	14	11	11	14	12	11	14	192
			501718	Compensation Exp-Restricted Stock Units	16	17	33	15	15	20	15	15	20	16	16	58	257
			504500	Other Welfare Maintenance	18	10											28
			504660	Tuition Aid	302												302
			504670	Training			5	-			28	-					33
			507100	401k	95	93	91	78	90	130	89	85	85	(98)	85	55	877

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Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			508101	Defined Contribution Plan	131	134	132	132	141	200	140	133	133	(167)	121	87	1,318
			533000	Contract Services-Legal				140	-	9		42	20	-	33	-	244
			534998	Benefit Overhead	755	623	727	500	552	364	527	544	504	432	312	542	6,382
			534999	General Overhead	56	54	59	56	54	51	53	55	50	52	28	46	615
			535000	Contract Services-Other	4,598	3,616	2,987	1,171	6,698	1,265	3,858	11,771	9,045	(26,006)	7,058	2,574	28,634
			535001	Contract Services-Temp Employee												1,145	1,145
			550005	Mileage Reimbusement Personal Vehicle			3	2	3					(6)	-	1	2
			575002	Misc General Office	2	-									1	2	5
			575340	Employee Expense	191	326	333	78	113	206	115	171	255	(1,182)	226	397	1,231
			575342	Employee Exp Conf/Registration	39	4				8	-	4	(0)	4	9	53	119
			575350	Meals Deduct	30	39	20	17	9	22	17	26	9	(118)	(4)	(5)	62
			575351	Meals Non Deduct	30	39	20	17	9	22	17	26	9	(136)			53
			575481	Hiring-Ads						79	-						79
			575484	Hiring-Background							2						2
			575620	Office & Admin Supplies	0	0	0	(0)	2	(2)		9			1		11
			575623	Outplacement		131											131
			575660	Postage						9							9
			575670	Relocation Expenses	29	31	45	8	0	0	-						113
			575715	Software Licenses & Support	2												2
			575740	Telephone	0	6	0	8	1	1	3	(1)	2	2	3	1	27
			575741	Cell Phone	15	27	13	11	21	21	33	20	18	19	20	42	259
	032047	CORP-Income Tax	501200	Labor	1,255	1,190	1,366	1,280	1,372	1,383	1,489	2,017	1,589	1,315	2,341	1,571	18,168
			501210	Labor Non Scheduled Overtime	3	3	5	3	2	1	0	2	3	3	3	2	29
			501711	Incentive Plan-Off-Annual	155	152	152	152	152	246	166	166	183	180	375	195	2,272
			501716	Compensation Exp-Options	6	6	1	4	4	5	4	4	5	4	4	6	54
			501718	Compensation Exp-Restricted Stock Units	11	12	11	11	11	13	11	11	14	12	12	54	183
			504100	Group Ins Maintenance		0	0	0	-			0	0	0			0
			504610	Employee Awards											3		3
			507100	401k	41	41	41	41	41	62	42	42	37	33	91	37	550
			508101	Defined Contribution Plan	54	54	54	54	54	82	61	70	65	63	109	64	782
			532000	Contract Services-Accounting	5,878	4,995	1,454	1,581	2,121	5,310	1,061	(207)	(560)				21,633
			533000	Contract Services-Legal								109	-	25	-		134
			534998	Benefit Overhead	464	375	425	305	318	215	303	375	381	315	305	1,121	4,900
			534999	General Overhead	68	60	67	60	51	49	52	54	52	56	61	60	689
			535000	Contract Services-Other									2		622	(33)	591
			550005	Mileage Reimbusement Personal Vehicle				0									0
			575000	Miscellaneous			2						2		8	0	11
			575340	Employee Expense			28	68	4	88	7	9	18	26	42	4	296
			575342	Employee Exp Conf/Registration		32							15	48	4	6	104
			575350	Meals Deduct	1	(0)	2	5	7	(5)	0	5	7	(5)	12	4	34
			575351	Meals Non Deduct	1	(0)	2	4	7	(5)	0	5	7				23
			575483	Hiring-Assessments						7	0						7
			575484	Hiring-Background							3	2					5
			575485	Hiring-Drug Screen							1	1					3
			575620	Office & Admin Supplies	3	18	4	2	(1)	3	9	4	1	(0)	0	(0)	43
			575715	Software Licenses & Support							6	2	64	(17)			55
			575740	Telephone	0	4	1	(0)	(0)	0	(0)	0	(0)	0	(0)	0	5
			575741	Cell Phone	8	3	3	5	5	4	10	9	6	8	7	2	70
	032057	CORP-Treasury	501200	Labor	2,387	1,900	2,693	2,568	2,836	2,197	2,232	2,587	2,432	2,302	2,787	2,628	29,549
			501210	Labor Non Scheduled Overtime					48	17							65
			501711	Incentive Plan-Off-Annual	476	425	438	458	467	656	442	441	441	448	746	469	5,907
			501716	Compensation Exp-Options	55	57	32	47	47	50	47	47	51	48	48	53	581
			501718	Compensation Exp-Restricted Stock Units	107	120	114	112	112	119	113	113	121	114	113	467	1,724
			504500	Other Welfare Maintenance	90	8	156	225	199	295	85	19	5	5	5		1,092
			504610	Employee Awards		3				8		1	3		2		17
			504660	Tuition Aid								18	1			68	87
			504670	Training				6		44	158	642			10	5	866
			507100	401k	78	68	69	71	73	95	64	65	58	58	97	47	844
			508101	Defined Contribution Plan	79	72	65	81	87	114	76	77	77	76	152	82	1,038
			533000	Contract Services-Legal	3	-	-	7	77	16	14	(11)					107
			534998	Benefit Overhead	987	880	1,023	824	886	632	786	841	832	747	387	1,558	10,383

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Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			534999	General Overhead	55	52	58	55	53	50	52	53	49	51	28	45	599
			535000	Contract Services-Other	148	2,665	1,652	1,056	716	(30)	355	178	1		503	888	8,133
			550005	Mileage Reimbusement Personal Vehicle	2	1	2	1		6	1	8	1	2	4	2	30
			575000	Miscellaneous						153	139	139	139	139	139	139	986
			575002	Misc General Office								4					4
			575320	Electricity								1	(1)				-
			575340	Employee Expense	164	117	422	125	79	64	75	476	(160)	221	202	(41)	1,744
			575350	Meals Deduct	6	9	27	14	9	1	1	48	15	2	9	18	158
			575351	Meals Non Deduct	6	9	27	14	9	1	1	48	15				129
			575481	Hiring-Ads				7									7
			575484	Hiring-Background							2	8					10
			575485	Hiring-Drug Screen							1						1
			575620	Office & Admin Supplies		4	1								1	1	7
			575670	Relocation Expenses	(98)	343	166	172	61	(37)	(88)	227	1	(244)	1	10	513
			575740	Telephone	(0)	2	(0)	0	0	1	1	1	2	0	(0)	0	8
			575741	Cell Phone	34	11	2	21	14	19	16	17	24	14	17	19	207
			575790	Trustee Fees						73	77	184	138	49	30	60	610
			575998	PCard Undistributed								3	(3)				-
	033007	WE-Finance	534998	Benefit Overhead	-												-
	033507	CE-Finance	534998	Benefit Overhead	-												-
	035007	SE-Finance	501200	Labor	-												-
			504660	Tuition Aid	-												-
			575340	Employee Expense	-												-
			575350	Meals Deduct	-												-
			575740	Telephone	-												-
	035507	ED-Finance	501200	Labor	14,346	23,890	26,623	13,789	12,976	7,107	11,697	9,509	12,101	10,123	7,535	6,244	155,939
			501210	Labor Non Scheduled Overtime	6	60									212		278
			501711	Incentive Plan-Off-Annual	2,298	4,119	4,238	2,096	1,673	1,762	1,532	1,252	1,654	1,480	1,830	873	24,806
			501716	Compensation Exp-Options	222	223	(16)	204	(39)	193	158	158	191	162	160	205	1,820
			501718	Compensation Exp-Restricted Stock Units	326	360	(31)	325	(402)	336	263	263	339	271	269	1,054	3,373
			504100	Group Ins Maintenance	1	16									61		78
			504500	Other Welfare Maintenance									344			100	444
			504610	Employee Awards					14			10	29				53
			504660	Tuition Aid	1,389						118		233	775			2,515
			504670	Training	301							53	(26)	122			450
			507100	401k	369	644	637	330	311	336	317	248	329	288	355	161	4,324
			508101	Defined Contribution Plan	148	282	406	306	305	374	262	198	251	218	250	138	3,137
			533000	Contract Services-Legal	3	(3)	3		59	(58)							4
			534998	Benefit Overhead	5,521	5,498	6,859	4,357	4,571	2,678	4,132	4,609	4,899	4,743	3,212	7,383	58,463
			534999	General Overhead	658	851	890	696	654	549	572	592	598	658	612	480	7,811
			541001	Rents-Real Property Intercompany	122	110	161	145	141	159	346	369	309	312	312	349	2,835
			541400	Rents-Equipment									47				47
			550000	Transportation IT-Admin												2	2
			550002	Transportation Lease Fuel						7						20	26
			550005	Mileage Reimbusement Personal Vehicle					4			0		10	16		30
			575000	Miscellaneous	11				225		144	114				52	546
			575002	Misc General Office				3	11	5	(0)						18
			575340	Employee Expense	381	888	1,623	2,376	142	756	612	222	1,714	288	509	2,416	11,926
			575350	Meals Deduct	97	64	143	725	19	206	67	15	59	36	115	139	1,686
			575351	Meals Non Deduct	97	64	143	725	19	206	67	15	59				1,396
			575620	Office & Admin Supplies			580	228	5	18	55	30	62	29	92	(66)	1,034
			575625	Overnight Shipping	1	1		2		4	1		4	0	13	3	28
			575670	Relocation Expenses						232	(207)	343	75	44	(127)	143	503
			575715	Software Licenses & Support					22								22
			575740	Telephone	3	5	2	21	(1)	1	3	(2)		1	2	0	36
			575741	Cell Phone	41	79	25	69	36	88	82	14	38	75	54	28	630
			575998	PCard Undistributed	-		15	18	(32)			0		14	59	(74)	(1)
	036007	WD-Finance	501200	Labor		36	53	89	29	382	487	(189)	52	13	31	61	1,044
			501711	Incentive Plan-Off-Annual		5	8	14	4	96	133	(1)	7	2	5	8	282
			504100	Group Ins Maintenance		13											13
			504610	Employee Awards				6									6

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Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			504670	Training	3	(1)											2
			507100	401k		1	2	4	1	11	13	(3)	2	1	1	2	36
			508101	Defined Contribution Plan		2	3	5	1	4	5	5	3	1	2	2	33
			534998	Benefit Overhead	5	11	8	10	23	21	38	(6)	12	8	12	92	234
			534999	General Overhead	1	3	2	4	8	14	11	(2)	3	3	6	15	69
			535000	Contract Services-Other					6	(6)							-
			541400	Rents-Equipment								10	10		10	10	38
			575340	Employee Expense	6		2		465	(464)	(0)	0	78	(78)			8
			575342	Employee Exp Conf/Registration	3												3
			575350	Meals Deduct	4		0		199	(196)	(3)	(0)	2	(4)	70	(70)	2
			575351	Meals Non Deduct	4		0		199	(196)	(3)	(0)	2				6
			575620	Office & Admin Supplies	5				2	(2)							5
			575740	Telephone	3	(3)											-
			575741	Cell Phone	4												4
			575998	PCard Undistributed					37	(37)							-
	036507	NE-Finance	501200	Labor		0											0
			533000	Contract Services-Legal	-	0											0
Finance Total					**54,087**	**65,632**	**67,083**	**45,698**	**51,675**	**40,878**	**42,734**	**49,075**	**48,439**	**3,591**	**27,933**	**42,559**	**539,384**
Human Resources	032002	CORP-HR Comp/Benefits	501200	Labor	715	669	801	731	691	651	734	778	791	625	449	647	8,283
			501711	Incentive Plan-Off-Annual	138	137	140	142	144	187	149	135	112	126	172	126	1,708
			501716	Compensation Exp-Options	38	38	47	38	38	45	38	38	45	39	39	47	488
			501718	Compensation Exp-Restricted Stock Units	50	55	59	51	51	65	52	52	66	54	53	196	804
			504100	Group Ins Maintenance		0											0
			507100	401k	20	20	14	21	21	28	21	15	9	14	21	13	216
			508101	Defined Contribution Plan	12	12	12	12	12	19	13	12	13	9	15	8	148
			533000	Contract Services-Legal	174	118	173	281	(11)	(58)	39	878	837	201	(106)	315	2,843
			534998	Benefit Overhead	375	326	333	248	271	173	239	251	252	225	133	418	3,244
			534999	General Overhead	94	93	96	94	92	123	91	94	86	89	68	80	1,100
			535000	Contract Services-Other	1,305	(1,039)	(0)	(1,861)	(0)	(220)		4	2	1	2		(1,806)
			535001	Contract Services-Temp Employee								29					29
			535003	Contr Svc-Benefit Adm		1,657	814	269	1,215	459	832	1,013	417	623	830	1,928	10,057
			535005	Contr Svc-Comp Admin				82	239	(238)	334	57	181	48	405	93	1,201
			550005	Mileage Reimbusement Personal Vehicle		1				1		2	2		3		9
			575340	Employee Expense	38	(15)	7	8	140	29	34	(2)	(6)	21	11	(15)	251
			575342	Employee Exp Conf/Registration		2	3						5	-	(2)	-	7
			575350	Meals Deduct	-	0	0	-		1	34	1	0	6	6	(0)	50
			575351	Meals Non Deduct		0	0			1	34	1	0				38
			575481	Hiring-Ads					8								8
			575620	Office & Admin Supplies		2	-										2
			575740	Telephone	1	(1)	2	(0)	1	5	(1)	1	0	0	2	3	12
			575741	Cell Phone	11	10	3	7	20	4	9	10	9	7	8	8	107
	032003	CORP-HR Talent Development	501200	Labor	663	359	498	440	467	333	434	452	434	357	207	443	5,087
			501711	Incentive Plan-Off-Annual	139	101	97	97	97	145	97	87	76	80	130	91	1,237
			501716	Compensation Exp-Options	19	19	21	19	19	23	19	19	23	20	20	27	249
			501718	Compensation Exp-Restricted Stock Units	38	42	39	38	39	48	39	39	50	40	40	160	612
			504100	Group Ins Maintenance		12											12
			504670	Training	37	494	13	(311)				15	-		3	5	257
			507100	401k	13	9	8	8	8						1	1	49
			508101	Defined Contribution Plan	19	18	19	19	19	28	19	16	15	15	24	18	227
			520100	Materials & Supplies Operations								1	-		0		1
			534998	Benefit Overhead	491	388	674	337	375	291	287	292	252	215	503	511	4,616
			534999	General Overhead	34	39	34	31	25	24	26	26	26	31	30	31	359
			535000	Contract Services-Other			-	-		16	-	-		3			19
			535001	Contract Services-Temp Employee			35	236	221	208	253	(0)	-				953
			550005	Mileage Reimbusement Personal Vehicle		8						4					12
			575002	Misc General Office												1	1
			575125	Books & Publications					0								0
			575130	Brochures and Handouts			8	-	-	(8)							0
			575340	Employee Expense	61	124	74	27	17	26	82	41	5	(14)	62	(7)	498
			575342	Employee Exp Conf/Registration	2	-		3	46	(9)							43
			575350	Meals Deduct	(0)	2	9	3	9	(6)	4	6	3		3	2	35

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Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			575351	Meals Non Deduct		2	9	3	9	(6)	4	6	3				30
			575360	Meeting Room Rental			9	-									9
			575481	Hiring-Ads				4									4
			575485	Hiring-Drug Screen						1	0						1
			575620	Office & Admin Supplies						8							8
			575715	Software Licenses & Support				15									15
			575740	Telephone	(2)	7	4	(2)	1	1	2	11	0	1	1	(1)	24
			575741	Cell Phone	10	(1)	3	2	3	7	3	3	3	2	3	3	40
			575998	PCard Undistributed			46	(46)									-
	032004	CORP-HR Labor Relations	501200	Labor	296	276	328	293	311	268	300	328	311	293	277	311	3,592
			501711	Incentive Plan-Off-Annual	84	83	83	83	83	122	85	83	83	83	124	83	1,078
			501716	Compensation Exp-Options	35	36	44	36	36	42	36	36	42	37	37	44	461
			501718	Compensation Exp-Restricted Stock Units	48	52	56	48	48	61	49	49	62	50	50	185	757
			504610	Employee Awards				1							2		3
			504670	Training									25	-		7	32
			507100	401k	11	11	11	11	11	16	7						78
			508101	Defined Contribution Plan	15	15	15	15	15	21	15	15	15	15	22	15	188
			533000	Contract Services-Legal	0	0	381	(424)	127	(126)							(42)
			534998	Benefit Overhead	184	159	252	77	105	103	66	68	43	19	143	246	1,467
			534999	General Overhead	107	212	105	98	87	115	87	91	85	92	141	97	1,318
			535004	Contr Svc-Labor Relations			5	127	600	264	463	334	4	72	(500)	148	1,517
			550005	Mileage Reimbusement Personal Vehicle	6	2	1						4				14
			575002	Misc General Office												1	1
			575340	Employee Expense	38	61	6	45	12	88	13	25	35	124	61	(4)	503
			575350	Meals Deduct	0	1	5	-	2		2	3	7	(4)	11	14	40
			575351	Meals Non Deduct	0	1	5		2		2	3	7				19
			575360	Meeting Room Rental								35				7	42
			575715	Software Licenses & Support	1	-						13					14
			575740	Telephone	5	6	8	(21)	5	3	13	10	7	8	(3)	1	42
			575741	Cell Phone	8	4	2	6	5	4	5	4	4	5	4	5	55
			575998	PCard Undistributed									1	(1)			-
	032006	CORP-Business Center HR	501200	Labor	738	652	969	838	968	858	902	1,007	864	809	1,121	990	10,718
			501711	Incentive Plan-Off-Annual	93	122	157	152	142	238	158	161	162	154	226	163	1,929
			501716	Compensation Exp-Options	33	13	(20)	16	16	23	16	16	22	17	17	23	192
			501718	Compensation Exp-Restricted Stock Units	45	(7)	(268)	31	31	42	31	31	42	33	32	145	189
			504500	Other Welfare Maintenance	1									14			14
			504610	Employee Awards	2	1	3								1		7
			504620	Employee Physical Exam		0											0
			504660	Tuition Aid							16			18			34
			504670	Training	46	(1)	(46)	69				57	0	14			138
			507100	401k	17	14	18	17	16	32	23	24	22	20	28	13	245
			508101	Defined Contribution Plan	9	18	22	22	23	39	26	29	27	25	38	31	309
			533000	Contract Services-Legal							50	(50)					-
			534998	Benefit Overhead	472	410	648	360	346	244	346	352	371	344	344	898	5,135
			534999	General Overhead	137	170	239	235	118	118	102	116	143	127	315	242	2,062
			535000	Contract Services-Other	(59)	2	136			73				109			262
			535001	Contract Services-Temp Employee	50	100	108	89	213	144	129	470	160	296	53	433	2,246
			550005	Mileage Reimbusement Personal Vehicle	(1)			3	(2)		6	5				2	14
			575030	Advertising	-	101	(101)						60	53	-	-	113
			575125	Books & Publications	3	-		0	6	2	14	1	1	7			35
			575130	Brochures and Handouts	-	-	8	5	-	1							13
			575250	Condemnation Costs							0						0
			575340	Employee Expense	33	(6)	75	(14)	26	3	93	(38)	69	59	10	10	319
			575342	Employee Exp Conf/Registration		25	-	4	-	29	-		25	19	(18)	-	83
			575350	Meals Deduct	0	4	5	4	6	7	23	11	1	18	4	(7)	78
			575351	Meals Non Deduct	0	4	5	4	6	7	23	11	1				62
			575481	Hiring-Ads					38			1	-	-			39
			575620	Office & Admin Supplies							10	2			5		17
			575667	Printing					17			3					20
			575670	Relocation Expenses	0	-	0										0
			575710	Security Service		1											1

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Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			575715	Software Licenses & Support	133	133	133	144	133	132	133	157	182	157	157	157	1,752
			575740	Telephone	3	(5)	(1)	2	3	0	1	2	1	(0)	0	2	6
			575741	Cell Phone	10	2	20	13	29	10	16	16	16	17	16	17	182
			575775	Trade Shows	-	-	-	(10)				5					(5)
			575998	PCard Undistributed	(3)	-											(3)
			675250	Comp Equip Hardware						0	(0)						-
	032013	CORP-HR Systems & Processes	501200	Labor	(34)	34											-
			501711	Incentive Plan-Off-Annual	21	(21)											(0)
			504670	Training	(2)	2											-
			508101	Defined Contribution Plan	7	(7)											0
			534998	Benefit Overhead	(1)	1											(0)
			535000	Contract Services-Other	-	-											-
			575340	Employee Expense	2	(2)											-
			575740	Telephone	0	(0)	-										-
			575741	Cell Phone	4	(4)											-
	032018	CORP-Human Resources	501200	Labor	379	353	363	376	399	343	376	422	381	376	(43)	205	3,927
			501711	Incentive Plan-Off-Annual	194	176	165	176	176	263	176	176	167	176	97		1,943
			501716	Compensation Exp-Options	118	114	116	116	116	116	116	116	116	116	(1,161)	(0)	(1)
			501718	Compensation Exp-Restricted Stock Units	171	174	144	168	169	168	169	169	169	169	(2,612)	22	(921)
			504500	Other Welfare Maintenance	120	60		96		10	0						286
			504620	Employee Physical Exam						(23)	23						0
			504660	Tuition Aid	(6)		12		51					16		47	119
			504670	Training				26						809	-	(404)	430
			507100	401k	15	13	12	13	13	20	12						99
			508101	Defined Contribution Plan	18	18	18	18	18	26	18	18	17	18	10		193
			520100	Materials & Supplies Operations		1	2	-	17			1	16	-		12	49
			533000	Contract Services-Legal	147			1,626	680	447	1,097	132	694	(383)	991	(287)	5,144
			534998	Benefit Overhead	256	97	159	61	128	52	26	24	(65)	(105)	161	120	915
			534999	General Overhead	(85)	(169)	636	(110)	(103)	(50)	(103)	(115)	1,194	119	84	108	1,404
			535000	Contract Services-Other	0	2	12	432	73	386	643	31	710	6,938	3,678	3,966	16,871
			535001	Contract Services-Temp Employee		145	(145)										-
			535003	Contr Svc-Benefit Adm	193	350	691	567	604	437	256	533	201	209	115	139	4,295
			535004	Contr Svc-Labor Relations	611	341	607	(1,310)	(204)	(45)							0
			550005	Mileage Reimbusement Personal Vehicle	3					3			1		7		14
			575000	Miscellaneous										5	-		5
			575340	Employee Expense	(84)	60	(15)	16	20	9	110	(34)	55	29	2	(21)	148
			575342	Employee Exp Conf/Registration												281	281
			575350	Meals Deduct	69	8	32	21	46	6	10	35	30	35	(0)	10	302
			575351	Meals Non Deduct	69	8	32	21	46	6	10	35	30				257
			575360	Meeting Room Rental		3	-	4	-				2	7	-	-	16
			575481	Hiring-Ads										74	5		78
			575482	Hiring-Agency											1,724	858	2,582
			575620	Office & Admin Supplies	8	38	35	13	11	17	2	21	38	9	1	4	197
			575625	Overnight Shipping	2	3											5
			575667	Printing		1	0										1
			575670	Relocation Expenses	107	(106)	122	168	1	1	12	0	1	1	(1)		306
			575715	Software Licenses & Support									1,022				1,022
			575740	Telephone	3	(11)	3	2	(0)	(0)	1	1	5	1	1	(0)	7
			575741	Cell Phone	3	1	2	1	2	2	2	2	4	1	(2)		18
			675000	Misc Maintenance	1	1	1	1	200	227	214	214	214	214	213	216	1,719
	032028	CORP-ED Human Resources	501200	Labor	2,795	1,399	1,812	1,487	1,629	1,930	1,831	2,374	2,938	4,882	1,285	1,215	25,575
			501711	Incentive Plan-Off-Annual	417	316	326	316	316	474	316	368	447	609	474	213	4,593
			501716	Compensation Exp-Options	81	82	92	81	81	98	83	83	100	84	84	113	1,062
			501718	Compensation Exp-Restricted Stock Units	162	180	166	164	165	205	168	167	213	171	171	684	2,617
			504610	Employee Awards				23				41	52		12	23	151
			504670	Training									258				258
			507100	401k	87	56	55	54	54	85	56	56	67	133	83	32	817
			508101	Defined Contribution Plan	73	73	68	70	71	152	94	94	136	249	124	66	1,270
			520100	Materials & Supplies Operations						44	-						44
			534998	Benefit Overhead	204	994	1,811	789	856	507	722	763	794	761	506	1,013	9,721
			534999	General Overhead	12	70	83	63	61	41	53	57	58	64	45	46	652

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Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			535000	Contract Services-Other									435	231	-	-	666
			541001	Rents-Real Property Intercompany	125	113	133	119	116	131	188	201	168	170	170	(57)	1,578
			550000	Transportation IT-Admin	2				2				7				11
			550005	Mileage Reimbusement Personal Vehicle					7			8		16	8	16	54
			575000	Miscellaneous			10	9	11	10		35	7			2	84
			575002	Misc General Office								13	8				21
			575340	Employee Expense	198	136	253	61	125	287	556	490	1,088	2,046	414	(88)	5,566
			575342	Employee Exp Conf/Registration		20			11				53				84
			575350	Meals Deduct	3	17	74	(40)	15	48	15	86	94	203	16	18	549
			575351	Meals Non Deduct	3	17	74	(40)	15	48	15	86	94				313
			575620	Office & Admin Supplies	108	29	116	57	51	81	25	62	26	33	24	6	618
			575625	Overnight Shipping	6	(1)	1	5		6		0	3	1			21
			575670	Relocation Expenses						29							29
			575740	Telephone							0					0	1
			575741	Cell Phone	32	8	8	19	17	18	38	10	19	19	7	13	208
			575998	PCard Undistributed	(1)			-	4	(4)				-	(1)		(2)
			675250	Comp Equip Hardware			6		10	0							16
			675450	Office Equipment	13	19											31
	032038	CORP-WD Human Resources	501200	Labor												361	361
			501711	Incentive Plan-Off-Annual												91	91
			504610	Employee Awards	2							9					11
			507100	401k												9	9
			534998	Benefit Overhead	637	7	5	7	15	16	26	(4)	8	6	8	54	783
			534999	General Overhead	158	2	1	2	4	7	8	(1)	0	0	0	2	186
			535000	Contract Services-Other								7	-	(7)			-
			575000	Miscellaneous		8	8										16
			575340	Employee Expense	37	(31)	29		129	(110)	(9)	23			94	67	228
			575350	Meals Deduct	2	4	4		5	1	(1)	2	1		4	8	29
			575351	Meals Non Deduct	2	4	4		5	1	(1)	2	1				17
			575620	Office & Admin Supplies					2	(2)							0
			575741	Cell Phone									1	(1)		1	1
			575998	PCard Undistributed	(3)	(1)	15	(15)		-							(4)
	032048	CORP-HR Health & Wellness	501200	Labor	0	0	0	0	-	(0)	0	-	0	0	0	0	0
			501711	Incentive Plan-Off-Annual	-	0	0	0	0	0	0	0	0	0	0	0	0
			504500	Other Welfare Maintenance		(0)	0	(0)	0	(0)	0	-	-	-	0	0	0
			507100	401k	-	-	-	-	-	0	-	-	-	-	-		0
			508101	Defined Contribution Plan	-	-	-	-	-	-	-	-	-	-	(0)	-	(0)
			534998	Benefit Overhead	-	0	(0)	-	-	-	-	-	-	-	-	-	0
			534999	General Overhead	-	-	-	-	-	-	-	-	-	-	-	-	-
			535000	Contract Services-Other	(0)	-	(0)	-				(0)	0				(0)
			535003	Contr Svc-Benefit Adm			-	0	0	0	0	-	-	-	0	(0)	0
			575340	Employee Expense	-		-	-	-	-	0	-	(0)	-	-	0	0
			575342	Employee Exp Conf/Registration		-	-	-			(0)	-			(0)	-	(0)
			575660	Postage		0				-				0		-	0
			575740	Telephone	0	1	(1)	0	(0)	(0)	0	-			0	-	0
			575741	Cell Phone	-	4	(4)	0	-	(0)	0	-	(0)	0	(0)	(0)	(0)
	032058	CORP-HR Admin & Gen	504500	Other Welfare Maintenance	275	138	8						231	16			668
			575350	Meals Deduct	4	(4)	16										16
			575351	Meals Non Deduct	4	(4)	16										16
	034018	CCA-Human Resources	501200	Labor	890	848	965	878	926	908	789	849	817	837	849	840	10,396
			501211	Labor Overtime	9	3	6	11	4	11	3	13	3	11	11	11	96
			501711	Incentive Plan-Off-Annual	94	94	94	92	94	137	85	82	83	83	125	83	1,145
			501716	Compensation Exp-Options	6	6	7	6	6	8	6	6	8	7	7	9	83
			501718	Compensation Exp-Restricted Stock Units	13	14	13	13	13	16	13	13	17	13	14	54	206
			504100	Group Ins Maintenance	2	1	4	3	1	2	1	2	1	2	3	2	22
			504500	Other Welfare Maintenance	56	14	(22)	-	2	5	6	5	2	72	58	14	210
			504610	Employee Awards	121	(96)	10	48		2	0	1	1	8	8		102
			504620	Employee Physical Exam			45	35	69	105	0	(252)					0
			504660	Tuition Aid	28	(22)	3	(28)		1				56		(56)	(17)
			504670	Training	20	2	-	(1)	1	39		17					77
			507100	401k	11	15	15	15	15	26	15	13	14	15	22	14	189

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Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			508101	Defined Contribution Plan	22	22	22	22	23	31	20	17	17	17	26	17	259
			533000	Contract Services-Legal	22	(0)	128	285	232	388	150	595	155	(175)	(8)		1,772
			533001	Contract Services-Litigation			-										-
			534998	Benefit Overhead	464	408	421	378	406	326	393	359	374	344	315	665	4,855
			534999	General Overhead	31	36	23	42	22	57	29	23	22	27	23	26	360
			535000	Contract Services-Other	1	-		1									2
			535001	Contract Services-Temp Employee	152	107	95	84	-	100	78	140	82	45	(7)	77	953
			535004	Contr Svc-Labor Relations				8									8
			575030	Advertising			1	-	(1)				44	23	-	-	67
			575125	Books & Publications				1							2	0	3
			575130	Brochures and Handouts				11									11
			575340	Employee Expense	31	20	72	85	(25)	185	82	47	64	195	122	169	1,048
			575342	Employee Exp Conf/Registration		33	4	7		33				41	100		218
			575350	Meals Deduct	16	10	12	9	3	15	18	(5)	25	(25)	31	32	138
			575351	Meals Non Deduct	16	10	12	9	3	15	18	(5)	25				100
			575620	Office & Admin Supplies	8	-	0	2	1		1	0	0	13	11	2	38
			575715	Software Licenses & Support	29												29
			575740	Telephone	0	(0)						-	0	(0)	(0)		(0)
			575741	Cell Phone	9	(9)											-
			675450	Office Equipment	-												-
Human Resources Total					**16,890**	**13,232**	**17,643**	**11,174**	**15,903**	**14,321**	**16,240**	**16,611**	**20,679**	**26,069**	**14,363**	**20,571**	**203,697**
Investor Relations	032037	CORP-Investor Relations	501200	Labor	284	251	342	280	310	139	280	340	306	280	139	310	3,261
			501711	Incentive Plan-Off-Annual	60	59	59	59	59	88	59	59	58	59	89	59	767
			501716	Compensation Exp-Options	44	44	54	44	44	52	44	44	52	45	45	54	566
			501718	Compensation Exp-Restricted Stock Units	59	63	68	59	59	76	60	60	76	62	61	227	930
			507100	401k	6	6	6	6	10	14	10	10	9	8	5	3	95
			508101	Defined Contribution Plan	13	13	13	13	13	19	13	13	12	13	19	13	165
			534998	Benefit Overhead	237	194	262	99	159	65	88	89	48	10	117	253	1,621
			534999	General Overhead	57	67	66	58	57	75	80	59	53	55	42	48	717
			535000	Contract Services-Other	480	152	428	(45)	971	(345)	253	199	28	459	81	161	2,820
			535001	Contract Services-Temp Employee						26	0	0					26
			550005	Mileage Reimbusement Personal Vehicle					8						8	5	20
			575000	Miscellaneous				35		778							813
			575340	Employee Expense	147	303	64	(139)	215	31	(87)	88	71	216	(54)	363	1,218
			575342	Employee Exp Conf/Registration	2	-	88	35	47	36	27	30	89	(0)	52	89	495
			575350	Meals Deduct	1	0	30	1	0	3	6	3	7	7	6	2	67
			575351	Meals Non Deduct	1	0	30	1	0	3	6	3	7				52
			575620	Office & Admin Supplies	2	-	65	1	1	0	17	27	8	11	-	4	136
			575660	Postage	1	154	3	3	197	19	19	30	5	2	0	4	437
			575740	Telephone	-	0	1	(0)	(0)	(0)							1
			575741	Cell Phone	16	7	1	13	4	7	9	9	12	29	(4)	8	110
			575998	PCard Undistributed	10	(12)	0	12	(12)	-							(1)
Investor Relations Total					**1,419**	**1,303**	**1,581**	**534**	**2,141**	**1,086**	**884**	**1,061**	**842**	**1,256**	**606**	**1,603**	**14,316**
ITS	032029	CORP-BAD-Business Analysis Grp	501200	Labor							332	556	534	438	531	666	3,058
			501711	Incentive Plan-Off-Annual							21	68	68	61	105	78	402
			504670	Training												3	3
			507100	401k							7	18	19	16	24	18	102
			508101	Defined Contribution Plan							8	25	25	21	40	31	150
			534998	Benefit Overhead							41	128	129	102	101	417	919
			535000	Contract Services-Other							352	474	440	40	366	77	1,749
			535001	Contract Services-Temp Employee												2	2
			575000	Miscellaneous										1	7	1	9
			575340	Employee Expense							16	83	15	30	43	75	262
			575342	Employee Exp Conf/Registration							56						56
			575350	Meals Deduct							0	8	2	4	3	19	35
			575351	Meals Non Deduct							0	8	2				10
			575740	Telephone										3	9	0	13
			575741	Cell Phone								12	7	6	6	11	42
	032030	CORP-ITS Client Rel Admin	501200	Labor	248	225	258	225	248	224	225	285	265	217	235	252	2,908
			501711	Incentive Plan-Off-Annual	48	45	43	42	44	66	42	48	47	41	68	45	579
			501716	Compensation Exp-Options	11	11	13	11	11	13	11	11	13	11	11	14	139

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Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			501718	Compensation Exp-Restricted Stock Units	15	16	17	15	15	19	15	15	20	16	16	59	239
			507100	401k	6	6	5	5	6	8	5	6	5				52
			534998	Benefit Overhead	117	103	130	93	107	83	87	86	86	76	60	166	1,194
			534999	General Overhead	5	5	7	5	5	5	5	5	4	4	4	4	58
			535000	Contract Services-Other										429	417	1,889	2,735
			535001	Contract Services-Temp Employee	(10)										(0)	(0)	(10)
			541001	Rents-Real Property Intercompany		7	8	7	7	8							37
			550005	Mileage Reimbusement Personal Vehicle						3						0	3
			575340	Employee Expense	27	70	(34)	20	24	8	29	(4)	59	93	(28)	(23)	241
			575342	Employee Exp Conf/Registration			49	-		16					7		72
			575350	Meals Deduct	1	7	3	2	9	20	8	7	0	1	55	16	130
			575351	Meals Non Deduct	1	7	3	2	9	20	8	7	0				57
			575620	Office & Admin Supplies			19	(0)								3	22
			575740	Telephone	2	(5)	3	2	2	9	6	3	8	3	7	(1)	39
			575741	Cell Phone	5	2	3	2	1	3	3	3	3	3	2	3	33
	032031	CORP-Service Desk	501200	Labor	1,077	952	1,072	1,050	1,149	1,016	953	1,023	1,133	1,083	1,040	1,120	12,668
			501210	Labor Non Scheduled Overtime	16	20	16	35	26	28	45	35	16	51	184	110	583
			501711	Incentive Plan-Off-Annual	45	31	21	39	49	67	38	44	42	45	66	45	530
			504100	Group Ins Maintenance	2	4	3	7	7	7	7	5	2	8	11	5	68
			504660	Tuition Aid							(1)				51		50
			507100	401k	7	8	9	12	13	18	11	10	13	13	26	16	156
			508101	Defined Contribution Plan	26	26	26	26	26	37	23	20	24	27	44	30	337
			534998	Benefit Overhead	428	359	348	360	406	359	376	406	396	319	269	680	4,706
			534999	General Overhead	22	21	25	22	27	21	21	20	19	19	17	19	252
			535000	Contract Services-Other	46	8	-				(14)						40
			535001	Contract Services-Temp Employee	343	36	0	61	187	279	256	122	(0)	4	(4)		1,284
			550005	Mileage Reimbusement Personal Vehicle			0			3		5		5			13
			575000	Miscellaneous	1						1				6	13	21
			575340	Employee Expense	5	4	80	(16)	30	18	53	(6)	35	12	4	128	347
			575342	Employee Exp Conf/Registration		58											58
			575350	Meals Deduct	8	1	5	3	6	18	(9)	4	3	12	7	9	66
			575351	Meals Non Deduct	8	1	5	3	6	18	(9)	4	3				38
			575620	Office & Admin Supplies					1			4			3		7
			575740	Telephone	1	(2)	(1)	(0)	0	10	3	10	3	(1)	(0)	1	24
			575741	Cell Phone	20	9	0	12	7	12	11	11	7	9	8	21	127
	032032	CORP-ITS-BAD-Core Shared	501200	Labor	1,760	1,745	2,105	2,022	2,222	2,106	2,087	2,213	2,058	2,012	1,900	1,932	24,162
			501711	Incentive Plan-Off-Annual	217	212	198	224	250	350	224	229	225	231	344	212	2,916
			504500	Other Welfare Maintenance										101	0		101
			507100	401k	33	39	45	48	48	70	50	55	48	50	71	38	595
			508101	Defined Contribution Plan	80	78	86	94	98	143	99	92	89	98	139	88	1,184
			534998	Benefit Overhead	451	345	479	310	415	271	410	419	429	336	254	1,019	5,140
			534999	General Overhead	1,323	1,367	1,434	844	297	561	1,065	548	507	496	31	653	9,127
			535000	Contract Services-Other	1,502	928	2,122	439	353	(159)	709	499	533	801	586	1,820	10,132
			550005	Mileage Reimbusement Personal Vehicle			5			17	5		12				38
			575000	Miscellaneous	-	(2)	6	6							7		17
			575340	Employee Expense	11	37	57	46	(13)	59	(16)	73	198	(55)	5	(65)	337
			575350	Meals Deduct	3	7	16	4	7	7	9	9	8	26	13	21	130
			575351	Meals Non Deduct	3	7	16	4	7	7	9	9	8				69
			575620	Office & Admin Supplies						2						6	8
			575715	Software Licenses & Support	161												161
			575740	Telephone	(5)	20	3	8	6	4	4	2	5	7	13	19	86
			575741	Cell Phone	22	10	(1)	15	10	9	10	10	11	11	10	18	135
			675000	Misc Maintenance	1	-		0									1
	032033	Chg Ctrl & Desktop Automation	501200	Labor	293	266	290	283	300	284	286	308	283	275	276	300	3,443
			501711	Incentive Plan-Off-Annual	46	43	37	43	44	66	43	42	41	42	64	43	553
			507100	401k	7	7	6	7	7	10	7	7	6	6	10	7	86
			534998	Benefit Overhead	148	133	170	122	135	111	129	128	126	105	85	206	1,599
			534999	General Overhead	9	8	10	9	9	8	8	8	8	7	7	7	98
			550005	Mileage Reimbusement Personal Vehicle	0	(0)		3	(0)	2	0	8	6	4	(1)		23
			575000	Miscellaneous	1	-											1
			575340	Employee Expense	12	(0)		5	(0)	15	16	14	21	7	(0)	-	90

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Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			575350	Meals Deduct	0	0	0	0	-	0	0	1	1	1	(0)	1	5
			575351	Meals Non Deduct	0	0	0	0		0	0	1	1				3
			575620	Office & Admin Supplies				1				0	-			7	8
			575740	Telephone	1	2	4	1	4	5	7	5	5	6	8	2	49
			575741	Cell Phone	6	3	2	4	4	3	4	4	4	4	4	0	41
	032036	CORP-ITS Bsns Transformation	534999	General Overhead	36	35	40	36	36	35	35	34	32	31	28	31	409
			535000	Contract Services-Other										6,989	584	1,125	8,697
	032071	CORP-ITS Admin	501200	Labor	514	436	583	434	421	499	515	568	545	533	730	709	6,488
			501711	Incentive Plan-Off-Annual	201	177	192	156	121	297	189	177	187	215	332	219	2,463
			501716	Compensation Exp-Options	99	96	98	98	98	98	98	98	98	98	98	98	1,175
			501718	Compensation Exp-Restricted Stock Units	147	151	125	145	146	145	146	145	146	146	146	486	2,072
			504500	Other Welfare Maintenance	1,611	(17)	285	109	72	401	49	106	1,448	237	(288)	1,303	5,316
			504610	Employee Awards					6	0	0	-					6
			504660	Tuition Aid	71	169	54	54	111	217	66	15	-	11	(140)	26	655
			504670	Training	222	(0)	224	683	184	804	174	77	272	193	542	4,002	7,378
			507100	401k	17	15	17	14	13	26	16	16	11	6	3	0	152
			508101	Defined Contribution Plan	23	20	22	18	16	34	21	21	22	24	41	28	289
			534998	Benefit Overhead	(377)	340	345	75	359	(6)	(39)	(68)	(388)	(506)	624	(343)	16
			534999	General Overhead	216	164	124	101	101	153	121	111	99	76	30	26	1,322
			535000	Contract Services-Other	3,009	1,900	2,759	1,957	2,435	1,922	1,929	3,020	1,983	924	3,964	3,705	29,507
			550005	Mileage Reimbusement Personal Vehicle											4		4
			575000	Miscellaneous					0				21	3			23
			575002	Misc General Office	23	(0)										14	36
			575320	Electricity	-												-
			575340	Employee Expense	(13)	39	(32)	18	56	6	44	214	(51)	453	77	346	1,156
			575342	Employee Exp Conf/Registration			-						108	67	22	194	392
			575350	Meals Deduct	26	10	6	2	11	6	3	10	27	(14)	89	126	301
			575351	Meals Non Deduct	26	10	6	2	11	6	3	10	27				100
			575480	Heat - Oil/Gas			4	(4)									-
			575484	Hiring-Background		62	0										63
			575485	Hiring-Drug Screen		1		4									6
			575620	Office & Admin Supplies	48	16	34	19	31	96	37		0	8	1	5	294
			575625	Overnight Shipping											2	1	3
			575670	Relocation Expenses											-		-
			575740	Telephone	24	(14)	16	14	18	19	14	33	7	16	11	19	177
			575741	Cell Phone	6	9	6	5	4	4	6	4	4	5	17	33	104
			575998	PCard Undistributed					3	(3)		-					0
	032072	CORP-ITS PMO	501200	Labor	768	805	1,211	1,239	1,215	1,072	1,052	1,004	927	741	286	777	11,097
			501210	Labor Non Scheduled Overtime	2		4	1	4	8							20
			501711	Incentive Plan-Off-Annual	171	115	144	134	182	296	170	127	112	108	170	98	1,828
			501716	Compensation Exp-Options	11	11	13	11	11	13	11	11	13	11	11	14	141
			501718	Compensation Exp-Restricted Stock Units	15	16	17	15	15	19	15	15	19	16	16	58	236
			504100	Group Ins Maintenance	0		2	1	1	3							7
			504500	Other Welfare Maintenance		(47)		8	2	0					649	-	613
			504610	Employee Awards			3										3
			504670	Training				0								3	3
			504680	Referral Bonus				23									23
			507100	401k	19	18	23	22	31	52	25	17	13	10	18	13	260
			508101	Defined Contribution Plan	29	22	27	40	44	67	35	22	18	16	24	14	359
			534998	Benefit Overhead	632	561	615	528	686	389	580	571	610	514	427	1,112	7,226
			534999	General Overhead	51	33	82	255	86	44	85	62	81	74	52	57	963
			535000	Contract Services-Other	714	2,676	2,032	953	(47)	2,683	1,082	722	4,085	3,970	(1,476)	11,003	28,397
			535001	Contract Services-Temp Employee	67	38	252	1,276	2,998	(59)	222	480	97	218	235	434	6,259
			550005	Mileage Reimbusement Personal Vehicle					2	2	1	2	2			0	9
			575000	Miscellaneous	2	6	(1)	8	-	6	9	46	6	13	9	31	136
			575340	Employee Expense	6	26	33	(54)	18	93	15	67	3	8	(4)	(2)	209
			575342	Employee Exp Conf/Registration					42			53	-				94
			575350	Meals Deduct	10	6	14	31	6	28	22	12	8	11	27	20	194
			575351	Meals Non Deduct	10	6	14	31	6	28	22	12	8				135
			575620	Office & Admin Supplies	6	19	23		3	6	(0)			6	3		66
			575715	Software Licenses & Support	5	-											5

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Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			575740	Telephone	17	(11)	22	29	37	32	38	49	61	54	56	50	435
			575741	Cell Phone	44	(16)	12	14	23	18	19	21	24	30	17	29	235
			575742	Data Lines		17	19	(36)									-
			575998	PCard Undistributed						-						-	-
	032073	CORP-ITS Infra/Oper Admin	501200	Labor	242	272	361	317	483	568	582	616	595	502	576	537	5,653
			501711	Incentive Plan-Off-Annual	39	39	43	44	47	118	84	79	80	73	116	69	831
			501716	Compensation Exp-Options	12	12	14	12	12	14	12	12	14	12	12	14	150
			501718	Compensation Exp-Restricted Stock Units	15	17	18	16	16	20	16	16	20	16	16	60	246
			504500	Other Welfare Maintenance											6		6
			504610	Employee Awards											-	12	12
			507100	401k	7	7	8	7	8	25	17	13	11	8	13	10	135
			508101	Defined Contribution Plan			1			17	11	11	11	9	16	10	86
			534998	Benefit Overhead	171	157	171	133	148	117	156	156	147	125	97	317	1,894
			534999	General Overhead	11	10	23	11	11	10	10	10	10	11	13	12	141
			550005	Mileage Reimbusement Personal Vehicle			2					2			6		10
			575000	Miscellaneous									4				4
			575002	Misc General Office	0												0
			575125	Books & Publications									-				-
			575340	Employee Expense	14	15	18	16	8	32	34	29	0	17	17	29	230
			575342	Employee Exp Conf/Registration	115	(0)										74	189
			575350	Meals Deduct	2	2	0	2	0	2	4	8	0	8	4	5	38
			575351	Meals Non Deduct	2	2	0	2	0	2	4	8	0				21
			575620	Office & Admin Supplies	0	5	10	6	18	7	16	1	4	2	11	9	89
			575740	Telephone	1	7	2	1	3	1	3	2	2	11	(0)	2	34
			575741	Cell Phone	7	(1)	2	2	2	2	2	2	2	3	4	2	30
			575998	PCard Undistributed					-					-			-
	032074	CORP-ITS Production	501200	Labor	726	686	794	720	755	767	736	806	771	735	777	771	9,044
			501210	Labor Non Scheduled Overtime	32	11	11	23	17	19	38	40	25	26	21	33	295
			501211	Labor Overtime	6	4	4		5	4	13	6	4	4	8		60
			501711	Incentive Plan-Off-Annual	11	11	11	11	11	18	12	12	12	12	18	12	150
			504100	Group Ins Maintenance	5	2	2	3	4	4	7	8	4	4	4	5	52
			507100	401k	9	9	9	9	9	14	9	9	9	9	14	9	120
			508101	Defined Contribution Plan	4	4	4	4	4	6	4	4	4	4	6	4	51
			534998	Benefit Overhead	389	339	261	299	336	273	323	322	312	278	239	520	3,890
			534999	General Overhead	43,963	35,447	37,926	34,851	35,824	37,754	35,573	34,505	32,028	31,917	28,845	31,670	420,304
			541000	Rents-Real Property	244	244	244	244	244	243	244	244	244	244	244	244	2,928
			550005	Mileage Reimbusement Personal Vehicle	4	2	2	0	3			4	5		5	3	28
			575000	Miscellaneous					7							2	9
			575340	Employee Expense	4	8	4	(4)	4	14		2	3	(1)	2	15	51
			575350	Meals Deduct	3	0	0	2	1	1		0		4	2	6	19
			575351	Meals Non Deduct	3	0	0	2	1	1		0					7
			575480	Heat - Oil/Gas												43	43
			575620	Office & Admin Supplies	28	(5)	5	0	37	12	7	10	16	35	1	2	149
			575625	Overnight Shipping	5	(1)	1	10	1	1	4	15	9	4	4	5	58
			575740	Telephone	0	(0)	(0)	0	0	-	(0)		0	0	(0)	0	1
			575741	Cell Phone	15	22	(5)	9	7	3	5	5	7	5	5	5	82
			575780	Trash Removal										-			-
			721304	Gains/(losses) NUP Disposals												(471)	(471)
	032075	CORP-Enterprise Server	501200	Labor	3,387	3,170	3,709	3,106	3,595	3,422	3,046	3,223	2,956	2,744	2,649	2,989	37,996
			501210	Labor Non Scheduled Overtime	121	124	111	73	143	318	225	124	125	173	244	144	1,923
			501711	Incentive Plan-Off-Annual	42	34	35	40	45	67	45	39	35	35	52	34	503
			504100	Group Ins Maintenance	16	17	17	9	19	40	24	17	16	21	29	12	236
			504500	Other Welfare Maintenance	45							5					51
			504610	Employee Awards			3	2		3						1	9
			504680	Referral Bonus				38					45				83
			507100	401k	74	77	78	76	91	135	79	71	69	68	105	72	995
			508101	Defined Contribution Plan	122	121	123	110	122	192	118	117	110	108	165	115	1,524
			534998	Benefit Overhead	1,233	957	662	881	1,025	783	873	865	870	745	633	1,749	11,276
			534999	General Overhead	4,665	5,183	6,171	5,623	6,064	4,284	5,037	4,408	5,365	4,165	3,255	5,050	59,268
			535000	Contract Services-Other	182	50	14	18	144	5		88				74	575
			550005	Mileage Reimbusement Personal Vehicle	3	2	14	1	5	4	4	9	3	10	9	6	69

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Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			575000	Miscellaneous		12	(12)				4			4	5	0	14
			575002	Misc General Office					80								80
			575340	Employee Expense	35	196	58	(9)	81	67	84	218	(76)	(37)	297	(155)	759
			575342	Employee Exp Conf/Registration			45	(45)									-
			575350	Meals Deduct	7	4	5	6	10	6	4	12	4	31	9	12	109
			575351	Meals Non Deduct	7	4	5	6	10	6	4	12	4				57
			575620	Office & Admin Supplies	23	89	0			4	7	1	12	6	8	2	152
			575710	Security Service		5											5
			575740	Telephone	3	2	7	8	5	11	19	(2)	9	9	7	8	85
			575741	Cell Phone	35	16	4	31	23	47	5	29	22	20	22	18	272
			575780	Trash Removal										-			-
	032076	CORP-Communications	501200	Labor	825	758	871	730	715	891	989	1,243	1,214	1,008	965	1,083	11,292
			501210	Labor Non Scheduled Overtime	48	57	45	54	93	73	78	79	63	107	113	77	886
			501711	Incentive Plan-Off-Annual	30	29	28	27	28	52	36	25	26	23	36	23	361
			504100	Group Ins Maintenance	5	8	6	7	9	9	9	11	9	13	14	10	108
			504500	Other Welfare Maintenance			19	-						(35)			(16)
			504610	Employee Awards			3	0									3
			504660	Tuition Aid	-										-		-
			507100	401k	6	6	6	5	9	26	23	27	27	27	36	24	222
			508101	Defined Contribution Plan	24	24	23	21	19	36	24	26	27	25	30	20	299
			534998	Benefit Overhead	321	241	210	224	265	203	364	369	363	320	247	611	3,738
			534999	General Overhead	4,652	4,268	5,027	5,123	4,419	4,411	4,217	4,341	3,826	3,965	3,425	4,562	52,237
			535000	Contract Services-Other	1,809	1,693	1,789	1,788	2,129	1,877	1,749	1,815	1,811	1,663	1,826	1,810	21,758
			535001	Contract Services-Temp Employee	73	72	73	76	69	83	65	80	76	104	252	282	1,304
			550005	Mileage Reimbusement Personal Vehicle						10					11	0	21
			575340	Employee Expense	45	66	17	53	33	22	77	49	25	27	14	5	434
			575342	Employee Exp Conf/Registration						15	(16)						(0)
			575350	Meals Deduct	2	4	3	4	7	3	2	4	-	52	4	1	88
			575351	Meals Non Deduct	2	4	3	4	7	3	2	4					30
			575620	Office & Admin Supplies					2	2	9		21	17			52
			575740	Telephone	5	1	2	3	3	2	2	4	3	8	6	(2)	39
			575741	Cell Phone	10	4	8	13	13	24	35	32	30	25	37	29	262
			575742	Data Lines	116	31	762	765	686	580	667	615	615	667	604	680	6,789
			675000	Misc Maintenance	417												417
	032077	CORP-ITS Security Operations	501200	Labor	1,195	1,113	1,266	1,063	1,033	941	808	1,032	601	492	402	403	10,348
			501210	Labor Non Scheduled Overtime		6	1	2	6								13
			501711	Incentive Plan-Off-Annual	148	149	144	143	138	200	118	136	93	76	76	52	1,474
			504100	Group Ins Maintenance		1	0	0	1								2
			504500	Other Welfare Maintenance	47										(0)		47
			504660	Tuition Aid											26	(26)	-
			507100	401k	13	13	13	12	16	19	12	13	8	9	12	10	151
			508101	Defined Contribution Plan	30	29	28	27	26	36	24	23	21	10	19	12	285
			534998	Benefit Overhead	445	382	440	345	353	247	303	297	282	255	209	272	3,831
			534999	General Overhead	26	36	32	25	26	25	24	167	110	37	20	22	548
			535000	Contract Services-Other	0					1,678	281	281	281	324	787	431	4,062
			535001	Contract Services-Temp Employee	344	(0)	414	(17)	43					112	121	168	1,185
			550005	Mileage Reimbusement Personal Vehicle	2	14	12	6	7	6	2	6	8		6	2	72
			575000	Miscellaneous	-	39	6	1	3	2	5	4	-	3	1	1	67
			575340	Employee Expense	53	110	46	22	38	31	67	91	11	(7)	(54)	13	421
			575342	Employee Exp Conf/Registration		58	49			1	(1)					131	239
			575350	Meals Deduct	2	3	8	3	12	(3)	2	10	2	8	7	1	53
			575351	Meals Non Deduct	2	3	8	3	12	(3)	2	10	2				37
			575620	Office & Admin Supplies				1								3	4
			575710	Security Service					0		44	-	-	5	-		50
			575715	Software Licenses & Support	581	1,143	738	403	570	520	831	885	834	851	870	1,032	9,255
			575740	Telephone	3	(1)	15	6	9	8	8	3	6	5	1	(1)	63
			575741	Cell Phone	27	9	18	16	11	14	14	14	14	19	6	6	170
	032078	CORP-ITS Adm Business Appl Dev	501200	Labor	666	727	983	763	811	723	832	637	630	571	685	584	8,612
			501711	Incentive Plan-Off-Annual	138	133	144	143	143	206	163	146	148	131	225	146	1,866
			501716	Compensation Exp-Options	13	14	17	14	14	16	14	14	16	14	14	17	175
			501718	Compensation Exp-Restricted Stock Units	19	20	21	19	19	24	19	19	24	20	19	73	296

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Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			504500	Other Welfare Maintenance	-	(0)									0		(0)
			507100	401k	24	23	26	26	26	37	23	19	20	17	28	14	284
			508101	Defined Contribution Plan	25	24	34	27	27	40	23	19	20	19	36	22	317
			534998	Benefit Overhead	214	184	369	146	177	133	147	109	109	83	54	325	2,051
			534999	General Overhead	20	19	25	20	20	19	19	19	18	17	16	17	230
			535000	Contract Services-Other	-												-
			535001	Contract Services-Temp Employee	(26)												(26)
			550005	Mileage Reimbusement Personal Vehicle								1	3				4
			575000	Miscellaneous	9	3	21	43	-	7	-						83
			575340	Employee Expense	45	16	149	145	176	166	255	(139)	(3)	45	32	168	1,056
			575342	Employee Exp Conf/Registration		43	2	6		13							63
			575350	Meals Deduct	(14)	12	40	15	21	17	22	73	5	7	62	28	288
			575351	Meals Non Deduct	(14)	12	40	15	21	17	22	73	5				190
			575620	Office & Admin Supplies	8	6	3	17	5	1	(0)	116	37	8	39	37	277
			575625	Overnight Shipping		1	5	-	6								12
			575740	Telephone	4	(5)	7	9	2	3	5	6	5	1	5	5	46
			575741	Cell Phone	22	2	44	29	13	55	4	0	8	3	5	10	195
	032079	CORP-ITS-BAD-Middle Office App	501200	Labor	850	834	952	856	1,136	953	992	1,080	694	764	664	664	10,439
			501711	Incentive Plan-Off-Annual	121	105	102	102	126	167	116	110	87	94	141	84	1,355
			504500	Other Welfare Maintenance			19	-								9	28
			504610	Employee Awards	2												2
			507100	401k	21	20	19	19	26	34	23	22	17	19	27	9	258
			508101	Defined Contribution Plan	14	14	14	14	13	17	13	10	9	7	12	6	143
			534998	Benefit Overhead	427	327	296	315	363	131	370	314	353	295	238	536	3,964
			534999	General Overhead	28	27	34	184	29	27	27	27	25	24	22	24	479
			535000	Contract Services-Other	2,633	2,753	2,753	2,753	(1,099)	1,950	1,618	1,799	1,649	1,636	1,737	1,406	21,589
			535001	Contract Services-Temp Employee					3,852	791	794	794	794	794	794	794	9,410
			550005	Mileage Reimbusement Personal Vehicle		13	12	3	7	32	2	8	(4)	1	3	5	80
			575000	Miscellaneous		2	-								7	-	9
			575002	Misc General Office	1												1
			575340	Employee Expense	(79)	68	37	95	(40)	26	40	9	40	20	13	20	249
			575350	Meals Deduct	(0)	0	1	3	2	4	1	1	2	6	4	9	33
			575351	Meals Non Deduct	(0)	0	1	3	2	4	1	1	2				14
			575620	Office & Admin Supplies	7												7
			575740	Telephone	4	(1)	11	2	6	7	2	9	6	6	15	13	80
			575741	Cell Phone	8	4	0	6	6	4	5	5	5	4	4	5	56
			675000	Misc Maintenance	128	128	128	128	128	136	137	137	137	137	137	137	1,596
	032080	CORP-ITS-BAD-Back Office Apps	501200	Labor	1,668	1,457	1,608	1,480	1,498	1,569	1,450	1,273	1,145	1,057	987	990	16,181
			501711	Incentive Plan-Off-Annual	222	178	173	195	193	292	179	153	131	116	183	114	2,131
			504500	Other Welfare Maintenance								3			4		7
			504610	Employee Awards				2									2
			504670	Training	3	-	4	(7)	1	(1)							-
			504680	Referral Bonus		180											180
			507100	401k	43	40	34	37	45	68	42	38	34	26	42	27	475
			508101	Defined Contribution Plan	63	57	61	59	57	92	57	51	44	39	66	41	688
			534998	Benefit Overhead	567	498	513	414	469	333	424	396	362	311	266	778	5,330
			534999	General Overhead	1,647	1,193	1,464	1,175	1,587	1,652	1,905	1,478	1,392	1,920	1,235	800	17,448
			535000	Contract Services-Other	985	(429)	1,264	518	330	696	360	28	2				3,755
			535001	Contract Services-Temp Employee				418	680	283	549	58	317	374	216	(7)	2,888
			550005	Mileage Reimbusement Personal Vehicle	2	2		2				4					10
			575000	Miscellaneous	8	2	-	2	6	10	(1)			1	5		33
			575340	Employee Expense	2	17	30	12	28	33	49	(36)	6	94	(21)	25	240
			575342	Employee Exp Conf/Registration											28		28
			575350	Meals Deduct	0	4	4	3	1	3	3	1	-		5	0	24
			575351	Meals Non Deduct	0	4	4	3	1	3	3	1					18
			575620	Office & Admin Supplies										1			1
			575740	Telephone	3	1	1	2	3	2	1	2	3	2	1	3	23
			575741	Cell Phone	43	14	(6)	19	11	12	13	12	12	27	8	11	175
	032081	CORP-ITS-BAD-Quality&Methodlgy	501200	Labor	1,417	1,397	1,483	1,264	1,356	1,512	1,420	1,406	1,095	964	800	970	15,083
			501711	Incentive Plan-Off-Annual	141	145	142	135	138	247	161	149	129	116	152	105	1,760
			504500	Other Welfare Maintenance	4												4

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Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			507100	401k	40	42	37	35	37	65	42	38	33	30	40	29	468
			508101	Defined Contribution Plan	59	61	55	50	52	91	59	56	50	46	56	38	671
			534998	Benefit Overhead	475	390	474	355	406	288	377	376	338	276	222	548	4,525
			534999	General Overhead	226	209	238	530	207	198	198	193	182	178	161	492	3,012
			535000	Contract Services-Other												1,046	1,046
			550005	Mileage Reimbusement Personal Vehicle			1				0				6		7
			575000	Miscellaneous	1		2	0				7					11
			575340	Employee Expense	(1)	78	(31)	18	21	122	56	(57)	5	-	(1)	2	210
			575342	Employee Exp Conf/Registration	-		76										76
			575350	Meals Deduct	0	5	2	1	1	4	1	1	10	0	-	8	33
			575351	Meals Non Deduct	0	5	2	1	1	4	1	1	11				26
			575620	Office & Admin Supplies	0					1							1
			575740	Telephone	0	(0)	1	3	(1)	1	1	1	1	2	(1)	1	9
			575741	Cell Phone	13	3	5	6	10	6	9	6	7	6	18	(0)	90
			575998	PCard Undistributed									-				-
	032082	CORP-ITS-BAD-Customer Facing	501200	Labor	928	874	946	1,538	1,465	1,460	1,337	1,281	1,362	1,334	979	1,002	14,506
			501711	Incentive Plan-Off-Annual	138	112	86	160	179	281	187	162	149	190	208	117	1,967
			504500	Other Welfare Maintenance				32	31	-	(5)	10			85	33	185
			504660	Tuition Aid										66			66
			504670	Training												33	33
			507100	401k	42	34	25	36	50	80	52	44	34	32	43	29	504
			508101	Defined Contribution Plan	59	46	40	65	68	109	68	59	59	67	83	47	770
			534998	Benefit Overhead	266	206	393	232	280	164	246	181	213	160	138	516	2,996
			534999	General Overhead	50	37	47	39	39	37	37	36	34	34	30	33	455
			535000	Contract Services-Other	906	1,935	1,487	577	989	546	424	(436)	83	97	185	626	7,420
			535001	Contract Services-Temp Employee	1,338	710	963	512	177	(56)							3,644
			550005	Mileage Reimbusement Personal Vehicle	11	4			1		1	2	3		2	5	29
			575000	Miscellaneous	5			18			10	101	60	(1)	24	8	225
			575002	Misc General Office	(8)	83							(169)				(94)
			575340	Employee Expense	10	83	78	(23)	104	232	(50)	152	235	172	68	249	1,312
			575342	Employee Exp Conf/Registration	13	2		52		(15)	113		18			197	380
			575350	Meals Deduct	9	2	2	1	4	5	8	18	11	26	2	25	114
			575351	Meals Non Deduct	9	2	2	1	4	5	8	18	11				60
			575620	Office & Admin Supplies	(28)	167	(1)	286	(1)	(9)	(479)		9	18	-	1	(36)
			575625	Overnight Shipping									1				1
			575715	Software Licenses & Support	16			64	-	-	(64)						16
			575740	Telephone	238	79	(10)	33	52	41	33	31	(95)	67	(40)	58	487
			575741	Cell Phone	67	7	21	16	21	19	21	19	20	44	40	4	299
	032083	CORP-ITS-BAD-Field Svc Apps	501200	Labor	1,840	1,678	1,701	1,558	1,813	1,544	1,687	1,819	1,860	1,526	1,535	1,705	20,267
			501711	Incentive Plan-Off-Annual	246	223	175	196	193	292	212	210	220	191	311	206	2,673
			504500	Other Welfare Maintenance							4						4
			504610	Employee Awards	3												3
			507100	401k	61	57	46	48	47	72	54	53	56	48	79	50	672
			508101	Defined Contribution Plan	78	76	60	63	66	109	73	76	75	67	112	72	928
			534998	Benefit Overhead	547	414	594	338	390	285	361	371	384	310	245	982	5,220
			534999	General Overhead	1,965	3,008	1,494	2,071	2,275	2,236	2,174	2,189	2,154	2,232	1,997	1,845	25,642
			535000	Contract Services-Other	1,056	(23)	1,231	73	(116)	313	512	435	248	404	313	2,556	7,002
			535001	Contract Services-Temp Employee			472	1,017	518								2,007
			550005	Mileage Reimbusement Personal Vehicle		0	0		0			3					4
			575000	Miscellaneous			0									1	2
			575340	Employee Expense	28	17	58	12	90	56	59	48	15	68	(14)	19	456
			575342	Employee Exp Conf/Registration					31					18			49
			575350	Meals Deduct	1	3	4	1	3	2	9	0	3	4	3	2	34
			575351	Meals Non Deduct	1	3	4	1	3	2	9	0	3				26
			575715	Software Licenses & Support								18				165	184
			575740	Telephone	4	5	7	18	8	10	12	8	8	9	6	11	106
			575741	Cell Phone	17	2	4	15	6	10	9	9	12	9	10	11	116
			575998	PCard Undistributed					-								-
	032093	CORP-ITS-Architecture	501200	Labor	653	864	889	759	791	589	836	798	702	601	568	674	8,723
			501711	Incentive Plan-Off-Annual	182	158	128	91	152	199	148	135	117	108	175	115	1,706
			507100	401k	26	24	20	16	22	26	23	20	16	14	24	15	246

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Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			508101	Defined Contribution Plan	46	41	33	32	40	62	37	39	32	29	49	33	474
			534998	Benefit Overhead	346	287	461	251	299	195	196	184	186	155	121	408	3,090
			534999	General Overhead	37	47	58	49	7	48	48	59	44	414	39	42	892
			535000	Contract Services-Other	447	455	558	861	224	471	800	429	459	520	2	(642)	4,584
			535001	Contract Services-Temp Employee					1,684	955	1,093	1,041	1,469	836	681	708	8,468
			550005	Mileage Reimbusement Personal Vehicle	3		4		6	1	1	6			5		26
			575000	Miscellaneous	29	2	(2)			7	(7)		7	-			37
			575340	Employee Expense	(35)	10	25	45	37	57	5	108	52	7	7	7	325
			575342	Employee Exp Conf/Registration	85			40	32			54				156	368
			575350	Meals Deduct	(0)	(0)	2	4	5	3	3	5	4	1	2	3	32
			575351	Meals Non Deduct	(4)	(0)	2	4	5	3	3	5	4				22
			575740	Telephone	7	(4)	25	15	21	18	30	20	22	46	27	19	244
			575741	Cell Phone	41	(27)	15	11	8	12	14	11	11	21	10	8	137
			575998	PCard Undistributed									-	-			-
			675000	Misc Maintenance	1	(1)											0
	033531	CE-Western CS & S	501200	Labor	2,937	3,028	6,098	3,661	4,699	4,836	4,077	4,218	3,456	3,212	2,855	3,432	46,507
			501210	Labor Non Scheduled Overtime	65	59	48	81	88	96	92	102	137	108	154	159	1,190
			501711	Incentive Plan-Off-Annual	166	156	405	203	359	529	313	268	200	218	285	167	3,269
			504100	Group Ins Maintenance	10	9	8	14	14	18	19	18	26	19	29	29	214
			504500	Other Welfare Maintenance						12	7				114	-	133
			504610	Employee Awards			3	3			2	1					9
			504660	Tuition Aid										37			37
			504670	Training		-											-
			507100	401k	46	54	114	57	79	134	79	71	60	62	90	52	898
			508101	Defined Contribution Plan	41	43	48	52	61	101	60	60	56	41	68	55	686
			534998	Benefit Overhead	1,861	1,635	1,530	1,551	1,804	1,463	1,646	1,639	1,646	1,416	1,206	2,864	20,260
			534999	General Overhead	2,969	2,755	2,755	3,276	3,803	3,024	3,241	3,236	3,059	3,315	3,653	4,529	39,616
			535000	Contract Services-Other				1,700	(157)							259	1,803
			535001	Contract Services-Temp Employee			14	(14)	43	234	216	238	205	582	344	792	2,654
			541000	Rents-Real Property							8	(8)					-
			541001	Rents-Real Property Intercompany								17	7	7	7	8	47
			550000	Transportation IT-Admin	0					-					(0)		-
			550002	Transportation Lease Fuel					1	1				0	(0)		2
			550005	Mileage Reimbusement Personal Vehicle	4		4	5	4	8		3	5	0	35	16	85
			575000	Miscellaneous	48	72	70	5	54	23	(4)	69	9	19	20	33	418
			575340	Employee Expense	174	408	1,250	100	282	1,203	480	1	499	274	544	350	5,565
			575342	Employee Exp Conf/Registration			21	-									21
			575350	Meals Deduct	27	29	108	(3)	26	56	49	18	15	172	(93)	51	456
			575351	Meals Non Deduct	27	29	108	(3)	26	56	49	18	15				325
			575620	Office & Admin Supplies	9	1	15	2	0	1	1		1			0	31
			575715	Software Licenses & Support	-												-
			575740	Telephone	5	9	25	9	(1)	8	10	(0)	8	12	22	26	133
			575741	Cell Phone	95	56	94	62	102	61	78	72	63	91	107	66	947
			575998	PCard Undistributed	(0)	3	(3)			-	-						-
			675000	Misc Maintenance					-				-			54	54
			675250	Comp Equip Hardware	0	(0)	(0)		-				3	(0)	(2)	0	0
	036031	CORP-ITS Client Relations	534999	General Overhead							-	-					-
ITS Total					**117,729**	**104,100**	**120,636**	**107,378**	**113,128**	**113,115**	**107,249**	**104,974**	**102,938**	**105,367**	**90,916**	**130,425**	**1,317,956**
Laboratory	034517	BVLAB-Water Quality	501200	Labor	3,307	3,176	3,877	3,472	3,669	3,591	3,445	3,629	3,414	3,369	3,554	3,501	42,002
			501711	Incentive Plan-Off-Annual	217	211	211	211	212	315	219	219	218	219	328	219	2,799
			501716	Compensation Exp-Options	12	12	15	12	12	14	12	12	14	12	12	15	154
			501718	Compensation Exp-Restricted Stock Units	16	18	19	16	16	21	17	17	21	17	17	63	257
			504500	Other Welfare Maintenance		4		5	17	9		15		4		3	56
			504610	Employee Awards	8	7	4	1	5	1	22	3	9	21		65	145
			504620	Employee Physical Exam			4	1				2				2	8
			504670	Training	6			22		18				19	21		85
			507100	401k	69	69	72	65	72	106	72	70	65	61	94	63	879
			508101	Defined Contribution Plan	60	61	67	69	70	103	69	69	64	63	98	65	857
			534998	Benefit Overhead	1,761	1,602	1,376	1,504	1,609	1,329	1,571	1,587	1,597	1,450	1,360	2,779	19,524
			534999	General Overhead	2,422	2,137	2,171	2,167	2,279	2,434	2,191	2,416	2,402	2,120	966	2,292	25,998
			535000	Contract Services-Other	(48)	(8)	13	33	24	6	3	8	6	20	260	76	392

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Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			535001	Contract Services-Temp Employee					23	37	73	54	(2)				186
			536000	Contract Services-Lab Testing	(319)	(508)	(878)	(702)	(403)	(578)	(700)	(503)	(377)	(310)	(95)	(649)	(6,022)
			541000	Rents-Real Property	8	8	10		19	9	9	10	10	10	10	18	121
			541400	Rents-Equipment	13	55	12	13	47		36	36	24	12	11	49	309
			550002	Transportation Lease Fuel										1			1
			550005	Mileage Reimbusement Personal Vehicle										9			9
			575000	Miscellaneous	3	14	15	19	20	5	7	33	7	29	6	14	172
			575002	Misc General Office	296	190	35	170	328	2	504	199	507	(229)	620	3	2,624
			575340	Employee Expense	(24)	102	4	(17)	(15)	66	196	(171)	23	21	31	(29)	186
			575342	Employee Exp Conf/Registration	9		3			13	-	1					26
			575350	Meals Deduct	2	15	(2)	6	9	5	0	3	4	30	8	2	84
			575351	Meals Non Deduct	2	15	(2)	6	9	5	0	3	4				43
			575460	Grounds Keeping	6	33			7				24	(24)	102	2	150
			575500	Janitorial	39		39	39	78	39	39	39	39	78	-	39	466
			575545	Lab Supplies	741	2,021	2,205	851	2,322	1,381	2,139	2,228	1,023	1,347	928	1,300	18,486
			575620	Office & Admin Supplies	31	19	161	(65)	5	88	88	58	20	72	76	109	662
			575625	Overnight Shipping	158	209	257	371	166	262	271	196	250	122	184	247	2,692
			575660	Postage	0	5	0	6	5		7	3	5	5	4	4	45
			575710	Security Service				372			5						377
			575715	Software Licenses & Support	14	208	30	83	3	3	18	69	39	(30)	3	9	449
			575740	Telephone	38	6	54	3	38	35	52	46	42	47	791	417	1,568
			575741	Cell Phone	5	2	1	5	3	4	3	4	3	4	4	4	41
			575780	Trash Removal	15	11	11	15	12	15	11	10	14	10	10	14	148
			675000	Misc Maintenance	375	334	337	537	(149)	255	452	724	711	270	269	421	4,536
			675250	Comp Equip Hardware				30	4					12		2	49
			675350	HVAC Equipment	-			47	217		21	5	107			120	517
Laboratory Total					**9,243**	**10,027**	**10,121**	**9,365**	**10,731**	**9,592**	**10,850**	**11,092**	**10,288**	**8,864**	**9,670**	**11,239**	**121,083**
Legal	032015	CORP-Legal	501200	Labor	2,043	1,623	1,948	2,085	1,843	1,370	1,666	1,888	2,310	1,924	1,693	2,097	22,489
			501210	Labor Non Scheduled Overtime						4	3						7
			501711	Incentive Plan-Off-Annual	576	573	490	601	535	737	503	506	506	551	842	563	6,983
			501716	Compensation Exp-Options	296	313	316	327	327	129	292	292	307	294	293	311	3,498
			501718	Compensation Exp-Restricted Stock Units	488	581	567	592	593	33	544	544	575	548	546	1,976	7,586
			504100	Group Ins Maintenance						1	1						2
			504500	Other Welfare Maintenance									90	44	52	1	187
			504610	Employee Awards								2	(2)				0
			504620	Employee Physical Exam				26	-								26
			504670	Training								8	-	935	(935)		8
			507100	401k	56	53	18	27	21	26	13	13	13	18	20	13	291
			508101	Defined Contribution Plan	79	79	69	69	70	105	71	71	49	55	82	55	854
			533000	Contract Services-Legal	319	1,221	304	702	179	1,354	(304)	469	2,089	128	231	1,378	8,070
			534998	Benefit Overhead	750	685	959	462	522	335	447	441	485	355	225	1,214	6,878
			534999	General Overhead	402	398	414	404	410	649	450	375	293	310	249	292	4,646
			535000	Contract Services-Other	564	201	185	309	378	724	271	1,039	665	(266)	870	428	5,369
			535001	Contract Services-Temp Employee										139	97	80	316
			550005	Mileage Reimbusement Personal Vehicle							1				2		3
			575000	Miscellaneous						2	-		5	(0)			6
			575340	Employee Expense	(8)	42	88	92	61	223	(94)	192	249	261	123	401	1,630
			575342	Employee Exp Conf/Registration	39	0	16	12	9	989	103	55	484	(392)	42	(667)	690
			575350	Meals Deduct	2	0	0		10	61	(52)	5		60	18	(21)	83
			575351	Meals Non Deduct	2	0	0		10	61	(52)	5					26
			575420	Forms		21	56									33	110
			575485	Hiring-Drug Screen								1		1			1
			575620	Office & Admin Supplies	0	25	3		10	(0)	22	1	2	0	23	40	126
			575623	Outplacement		58											58
			575625	Overnight Shipping				5									5
			575670	Relocation Expenses									193	102	22	(63)	254
			575715	Software Licenses & Support									540	4			544
			575740	Telephone	27	(52)	1	1	1	1	8	1	0	1	5	3	(4)
			575741	Cell Phone	19	35	15	9	8	9	14	13	22	21	25	(2)	190
			575998	PCard Undistributed	(0)		18	(18)	9	(9)	-	-					(0)
	033515	CE-Legal	534999	General Overhead	-												-

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Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			575740	Telephone	-												-
	035015	SE-Legal	534999	General Overhead	-												-
			535000	Contract Services-Other	-												-
			575340	Employee Expense	-												-
			575740	Telephone	-												-
			575741	Cell Phone	-												-
			575998	PCard Undistributed	-												-
	035515	ED-Legal	501200	Labor	2,907	1,741	2,321	1,936	3,419	2,895	4,275	9,221	5,480	8,384	6,809	7,814	57,202
			501210	Labor Non Scheduled Overtime	6	21	15	20	22								83
			501711	Incentive Plan-Off-Annual	427	427	427	427	814	1,283	720	1,241	838	2,052	2,114	1,818	12,590
			501716	Compensation Exp-Options	129	263	(659)	104	104	129	106	106	136	111	108	145	781
			501718	Compensation Exp-Restricted Stock Units	81	455	(1,097)	232	232	277	236	236	306	246	243	1,079	2,527
			504100	Group Ins Maintenance	1	2	1	2	2								8
			504500	Other Welfare Maintenance	68												68
			508101	Defined Contribution Plan	91	91	91	91	159	230	208	370	263	428	433	374	2,830
			533000	Contract Services-Legal						32	79	24	367	205	19	40	765
			534998	Benefit Overhead	1,132	1,079	1,543	809	900	343	766	892	1,055	878	475	2,255	12,126
			534999	General Overhead	149	168	192	148	144	346	486	508	502	543	555	410	4,151
			535000	Contract Services-Other	24	73	49	49	49	49	68	49	49	49	49	68	622
			535001	Contract Services-Temp Employee											2	(2)	-
			541001	Rents-Real Property Intercompany	384	304	357	321	312	352	365	389	326	329	329	(161)	3,606
			550005	Mileage Reimbusement Personal Vehicle						25	24	35			54		138
			575000	Miscellaneous	24	-	64	(67)		101			5	(5)			122
			575340	Employee Expense	111	(70)	136	(136)	50	653	126	849	65	135	532	(22)	2,428
			575342	Employee Exp Conf/Registration							92						92
			575350	Meals Deduct			50	(50)	1	99	7	43	(15)	11	14	10	171
			575351	Meals Non Deduct			50	(50)	1	99	7	43	(15)				135
			575482	Hiring-Agency					1,784								1,784
			575620	Office & Admin Supplies	3	1	1		74	98	(35)		35	14	5	(0)	196
			575625	Overnight Shipping	8	4	3		9	2	2	4			2		34
			575670	Relocation Expenses	39	1	1				4		21	366	24	1	458
			575740	Telephone	3	(3)	13	(1)	6	1	3	7	0	0	4	0	33
			575741	Cell Phone	17	27	7	18	25	8	118	12	37	199	(127)	127	468
			575998	PCard Undistributed	(0)	(3)	381	(381)									(3)
	036015	WD-Legal	501200	Labor			9	14	274	63	52	55	52	79	75	201	874
			501711	Incentive Plan-Off-Annual			2							10		4	15
			504670	Training											61	-	61
			507100	401k				0	1	2	1	1	1	1	2	7	17
			508101	Defined Contribution Plan												6	6
			533000	Contract Services-Legal							1,212	242	(891)	(198)	172	(136)	403
			534998	Benefit Overhead	4	10	6	10	24	18	34	(5)	10	8	9	72	199
			534999	General Overhead	1	1	0	1	2	2	3	(0)	1	1	1	3	15
			575000	Miscellaneous	6												6
			575340	Employee Expense	2		6		3	113	(104)	(11)	95	(89)		8	24
			575342	Employee Exp Conf/Registration					50	(38)	82			1			95
			575350	Meals Deduct			0		0	13	13	(1)	8	(66)			(33)
			575351	Meals Non Deduct			0		0	13	13	(1)	8				33
			575620	Office & Admin Supplies			6		9	(1)	(8)			6		21	34
			575740	Telephone	1	(0)	1	1	2	4	0	5	6	(1)	3	3	25
			575998	PCard Undistributed			0		25	(25)							0
Legal Total					**11,271**	**10,449**	**9,445**	**9,204**	**13,494**	**13,986**	**12,859**	**20,236**	**17,619**	**18,790**	**16,490**	**22,275**	**176,118**
Operation Services	032011	CORP-Chief Operating Officer	501200	Labor	577	408	493	437	458	346	434	495	457	438	371	468	5,382
			501711	Incentive Plan-Off-Annual	282	108	100	101	98	143	100	100	99	101	151	101	1,485
			501716	Compensation Exp-Options	863	(681)	91	91	91	91	91	91	91	91	91	91	1,093
			501718	Compensation Exp-Restricted Stock Units	137	157	47	135	135	134	135	135	135	135	135	574	1,993
			504610	Employee Awards				2	-								2
			504670	Training				76	(70)								7
			507100	401k	17	10	10	10	10	9	3						70
			508101	Defined Contribution Plan		3											3
			534998	Benefit Overhead	415	1,108	354	239	309	159	206	240	211	190	128	373	3,933
			534999	General Overhead	14	12	13	13	12	12	12	12	12	12	6	10	141

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Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			535000	Contract Services-Other			6							5			11
			550005	Mileage Reimbusement Personal Vehicle	2		3					5			4		13
			575340	Employee Expense	19	40	42	9	64	33	(27)	18	72	38	18	22	348
			575342	Employee Exp Conf/Registration	13		6			21					13		54
			575350	Meals Deduct	0	26	2	4	3	2	3	7	1	14	2	1	67
			575351	Meals Non Deduct	0	26	2	4	3	2	3	7	1				50
			575620	Office & Admin Supplies		6		2		1	0		0				9
			575740	Telephone	1	(1)	1	2	2	(1)	5	(1)	3	2	5	(1)	16
			575741	Cell Phone	12	3	(1)	2	(0)	3	2	2	2	2	2	2	31
	032016	CORP-Maintenance Services	501200	Labor	478	276	373	309	284	177	354	350	352	320	261	426	3,961
			501711	Incentive Plan-Off-Annual	94	86	88	85	70	108	90	83	68	85	124	91	1,071
			501716	Compensation Exp-Options	35	35	(24)	36	36	43	36	36	42	37	37	45	393
			501718	Compensation Exp-Restricted Stock Units	49	54	(43)	50	50	64	51	51	65	52	52	194	688
			504610	Employee Awards												9	9
			507100	401k	9	7	8	7	6	5	2				4	2	50
			508101	Defined Contribution Plan	5		1		0	2	2				3	2	16
			534998	Benefit Overhead	101	78	112	77	77	47	76	78	84	81	60	198	1,069
			534999	General Overhead	32	(8)	28	38	41	28	57	58	56	57	45	54	487
			535000	Contract Services-Other										1			1
			550005	Mileage Reimbusement Personal Vehicle			3	1	5	9			4	6	3		30
			575002	Misc General Office							115	-	4	-			119
			575340	Employee Expense		9	0	47	37	(49)	(1)	19	(2)	39	107	(128)	78
			575350	Meals Deduct		1	0	2	(1)	1			1	(1)	3	1	8
			575351	Meals Non Deduct		1	0	2	(1)	1			1				4
			575620	Office & Admin Supplies	2	2	-	4	-		1					24	34
			575715	Software Licenses & Support			23										23
			575740	Telephone	5	(5)	0	(0)			0	(0)	0	(0)		0	1
			575741	Cell Phone	2	2	2	1	2	1	2	2	2	2	1	2	20
			575998	PCard Undistributed							-						-
	032019	CORP-Operational Risk	501200	Labor	544	845	689	702	688	371	620	808	410	633	205	497	7,014
			501711	Incentive Plan-Off-Annual	114	155	119	103	126	136	101	114	59	72	120	66	1,285
			501716	Compensation Exp-Options	38	38	47	38	38	45	38	38	45	39	39	47	488
			501718	Compensation Exp-Restricted Stock Units	50	55	59	51	51	65	52	52	66	54	53	196	805
			504660	Tuition Aid	31	17	58		82	18		60	124			55	444
			504670	Training											62	-	62
			507100	401k	15	25	14	14	14	22	16	18	9	13	16	6	181
			508101	Defined Contribution Plan	14	21	8	16	10	17	6	14	7	10	13	8	145
			534998	Benefit Overhead	444	363	449	315	351	254	327	343	314	281	171	562	4,174
			534999	General Overhead	96	95	104	108	103	122	95	99	65	43	49	54	1,034
			535000	Contract Services-Other	-	10	(511)			2				470	8	264	243
			550005	Mileage Reimbusement Personal Vehicle	8			0	2	5	8	18	3	9	13		65
			575125	Books & Publications										4			4
			575340	Employee Expense	(58)	107	(18)	119	106	107	156	413	126	133	150	177	1,517
			575342	Employee Exp Conf/Registration			9		32	(16)	23	25	-	(5)			68
			575350	Meals Deduct	2	13	1	9	8	2	60	15	2	198	91	9	410
			575351	Meals Non Deduct	2	13	1	9	8	2	60	15	2				112
			575620	Office & Admin Supplies	5	7	5	7	(0)	51	(37)	3	-	(1)	12	1	53
			575625	Overnight Shipping	7	4	2	3	3	28	5	5	14	7	4	4	87
			575710	Security Service	(220)	131	(56)	55	43	182	8	5	3	1	2	552	705
			575715	Software Licenses & Support	33	33	489	(99)	-	-	32					839	1,326
			575740	Telephone	11	(9)	3	10	8	3	3	3	10	(0)	8	9	59
			575741	Cell Phone	44	10	15	31	15	16	21	24	22	30	29	25	283
			575742	Data Lines	4	2	2	2	2	2	2	2	2		2	2	23
			575998	PCard Undistributed	5	(5)	34	-	(9)	(24)			5	(22)	(8)	-	(25)
	032065	CORP-Asset Management	501200	Labor		23	18	17	65	(11)	29	25	22	66	96	58	408
			501711	Incentive Plan-Off-Annual		2	2	1	6	(1)	2	3	3	9	12	7	45
			504610	Employee Awards									10	-			10
			504660	Tuition Aid							25						25
			507100	401k		1	1	1	3	(0)	1	1	1	3	3	2	16
			508101	Defined Contribution Plan		1	1	1	3	(1)	1	1	1	3	6	2	20
			534998	Benefit Overhead	335	274	377	254	293	172	300	297	304	265	186	600	3,657

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Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			534999	General Overhead	19	16	23	17	18	13	18	17	17	17	14	17	206
			535000	Contract Services-Other										1			1
			550005	Mileage Reimbusement Personal Vehicle												0	0
			575002	Misc General Office			3										3
			575340	Employee Expense	19		28	(26)	154	(141)		16	5	18		3	78
			575350	Meals Deduct	0				4	(3)		2	0	0			4
			575351	Meals Non Deduct	0				4	(3)		2	0				3
			575484	Hiring-Background			2					1					3
			575485	Hiring-Drug Screen		1	0	1	1			1					4
			575487	Hiring-Appl Travel	9												9
			575620	Office & Admin Supplies					22	(22)							0
			575670	Relocation Expenses		10	57	4									71
			575715	Software Licenses & Support										174	(174)		-
			575740	Telephone	1	0	(1)	(0)	1	0	1	2	2	(0)	0	3	8
			575741	Cell Phone		17	8	7	8	7	7	7	9	9	5	8	92
			575998	PCard Undistributed	(37)												(37)
	032066	CORP-Innov & Env Stewardship	501200	Labor	2,120	1,783	2,639	1,961	3,638	1,816	1,967	2,089	2,027	1,784	1,311	1,842	24,975
			501711	Incentive Plan-Off-Annual	275	245	312	244	401	386	252	243	241	247	370	234	3,451
			501716	Compensation Exp-Options	37	37	46	38	37	45	38	38	44	39	39	47	485
			501718	Compensation Exp-Restricted Stock Units	50	55	59	51	51	65	52	52	66	53	53	196	801
			504500	Other Welfare Maintenance			4	4	4		2		2	2	2		20
			504610	Employee Awards		2				1			5	0	7	-	16
			504660	Tuition Aid				118									118
			504670	Training		5	46										51
			507100	401k	40	34	44	36	35	46	29	23	25	24	38	21	393
			508101	Defined Contribution Plan	30	31	31	22	99	46	21	14	20	14	35	17	380
			520100	Materials & Supplies Operations		5											5
			533000	Contract Services-Legal	20	-	10	7	189	58	(23)						261
			534998	Benefit Overhead	639	465	634	421	515	266	454	456	408	345	376	914	5,895
			534999	General Overhead	96	103	116	97	102	86	103	102	187	46	98	109	1,245
			535000	Contract Services-Other	28	5	167	936	12		1,168	385		976	659	110	4,446
			541001	Rents-Real Property Intercompany		155	78	78	78	77	78	78	78	78	78	78	931
			541400	Rents-Equipment	117		59		17	6	54	35	3	9	14	4	319
			550000	Transportation IT-Admin			1							0			1
			550001	Transportation Lease Cost			3		2								5
			550005	Mileage Reimbusement Personal Vehicle		7	2	0	8	8	11	5	3	9	15	9	76
			575000	Miscellaneous	(1,481)	(2,009)	(567)	(1,011)	(1,215)	(1,034)	(2,260)	(1,231)	(2,633)	(3,114)	(460)	(849)	(17,864)
			575130	Brochures and Handouts								141					141
			575340	Employee Expense	73	185	431	92	909	63	95	152	45	269	112	140	2,566
			575342	Employee Exp Conf/Registration			18	41	22	47	-	40	11	30		1	209
			575350	Meals Deduct	15	19	1	3	182	7	1	5	17	(4)	63	27	335
			575351	Meals Non Deduct	15	19	1	3	182	7	1	5	17				249
			575485	Hiring-Drug Screen					1		1	1					3
			575620	Office & Admin Supplies	117	177	324	279	197	226	227	491	254	130	140	215	2,779
			575625	Overnight Shipping	16	13	11	5	21	24	21	31	13	9	9	10	185
			575660	Postage					(0)	-							(0)
			575670	Relocation Expenses	7	0	14	0	0	15	3	1	4	3	4	3	56
			575715	Software Licenses & Support		11		6					7	217			240
			575740	Telephone	6	(2)	9	10	3	7	5	19	11	2	6	8	83
			575741	Cell Phone	18	9	5	12	14	22	9	13	10	18	13	13	157
			810300	Interest Cap Lease-Outside	1	1	1	0									3
	032067	CORP-Operational Services	534998	Benefit Overhead	142	142	145	143	142	134	139	143	132	136	74	120	1,593
			534999	General Overhead	11	10	12	11	10	10	10	10	10	10	5	9	117
			575740	Telephone		2	(0)	1	1	8	(3)	0	8	(1)	5	4	25
			575741	Cell Phone		7	2	2	(0)	5	2	2	3	2	2	2	28
	033019	WE-Operational Risk	575740	Telephone	-												-
	033516	CE-Maintenance	534999	General Overhead	-												-
			575740	Telephone	-												-
	033519	CE-Operational Risk	534999	General Overhead	-												-
			575740	Telephone	-												-
	035016	SE-Maintenance	501200	Labor	-												-

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Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			534999	General Overhead	-												-
			575340	Employee Expense	-												-
			575620	Office & Admin Supplies	-												-
	035019	SE-Operational Risk	501200	Labor	-												-
			534999	General Overhead	-												-
			575340	Employee Expense	-												-
	035516	ED-Maintenance Services	501200	Labor	4,651	5,308	2,392	4,402	312	1,311			2,888	3,871	2,634	2,158	29,928
			501711	Incentive Plan-Off-Annual			46	438	27	159			265	385	292	218	1,830
			504610	Employee Awards	2												2
			504680	Referral Bonus			2,924										2,924
			507100	401k	133	133	58	109	7	40			66	96	71	53	765
			534998	Benefit Overhead	1,070	1,014	1,066	828	849	561	574	623	657	717	497	923	9,378
			534999	General Overhead	277	263	262	392	164	82	(151)	142	203	219	207	169	2,228
			550005	Mileage Reimbusement Personal Vehicle											141		141
			575000	Miscellaneous	(0)	(1)									10		9
			575340	Employee Expense	(1)			1					54	186	(5)	115	350
			575350	Meals Deduct			4	(3)						4	4	5	14
			575351	Meals Non Deduct			4	(3)									1
			575620	Office & Admin Supplies	-									2			2
			575740	Telephone	(2)												(2)
			575741	Cell Phone	60	17	(36)	79	48	(53)							114
			575998	PCard Undistributed			282	(280)					96	(10)	7	(80)	16
	035519	ED-Operational Risk	501200	Labor	1,276	1,985	953	1,400	1,401	636	1,499	1,209	998	2,320	561	995	15,233
			501711	Incentive Plan-Off-Annual	143	375	123	188	206	194	198	152	122	357	180	149	2,388
			504610	Employee Awards		189	(70)									10	128
			504670	Training											9		9
			507100	401k	22	50	17	33	32	38	37	25	21	58	36	6	375
			508101	Defined Contribution Plan	7				4	10	1	3	3	6	6	4	45
			534998	Benefit Overhead	1,039	1,116	1,094	834	909	513	783	872	923	927	606	1,311	10,927
			534999	General Overhead	39	63	77	106	61	53	75	122	68	(3)	52	32	745
			575000	Miscellaneous	19												19
			575130	Brochures and Handouts												9	9
			575340	Employee Expense	(38)	(20)	58	(58)		107	(35)	166	90	88	64	(86)	337
			575350	Meals Deduct	2	-			0		4		1		19	(8)	17
			575351	Meals Non Deduct	2				0		4		1				7
			575620	Office & Admin Supplies	2	-						5					7
			575660	Postage	2	-											2
			575715	Software Licenses & Support												113	113
			575740	Telephone	1	(1)	1	0	0	0	0	0	1	0	0	(0)	4
			575741	Cell Phone	6	40	14	22	21	19	21	21	20	22	21	23	251
			575998	PCard Undistributed	52	(52)					-				46	(61)	(15)
	036016	WD-Maintenance Services	501200	Labor		1,039	2,320	7,258	68	2,773	1,995	3,769	1,544	1,670	2,803	2,067	27,306
			501711	Incentive Plan-Off-Annual		96	216	250	140	298	190	231	162	130	312	243	2,268
			504670	Training					163	(49)	368	74		80			636
			507100	401k		31	62	261	(12)	77	53	101	43	44	76	49	785
			508101	Defined Contribution Plan		16	11	279	(46)	48	23	103	18	43	36	12	543
			520100	Materials & Supplies Operations		3	47	1	24	40	4	106	(34)	93	11	25	320
			534998	Benefit Overhead	3	7	4	7	16	17	28	(4)	9	6	8	53	154
			534999	General Overhead	0	1	1	1	4	4	7	(1)	2	1	2	9	31
			550000	Transportation IT-Admin								4					4
			550005	Mileage Reimbusement Personal Vehicle		19	61	5	6	21	1	24	32	1	3	17	190
			575000	Miscellaneous					19								19
			575340	Employee Expense	2	147	618	1,553	637	525	(575)	1,888	596	(150)	(113)	291	5,418
			575342	Employee Exp Conf/Registration		478	290	209		218	114	-					1,309
			575350	Meals Deduct			69	255	42	(10)	(6)	87	2	55	77	110	680
			575351	Meals Non Deduct			69	255	42	(10)	(6)	87	2				439
			575620	Office & Admin Supplies			30	4	43	1	7	6	44	41	3	11	191
			575625	Overnight Shipping				14									14
			575660	Postage					11	(1)	-			3			13
			575715	Software Licenses & Support										13			13
			575740	Telephone	(1)						3			7			10

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Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			575741	Cell Phone	45												45
			575998	PCard Undistributed			0										0
	036019	WD-Operational Risk	501200	Labor	49	6	21	31	52	(94)	5	23	9		554	953	1,608
			501711	Incentive Plan-Off-Annual	3	1	3	4	10	7	0	2	1		84	146	263
			504610	Employee Awards	199						9				1		209
			504660	Tuition Aid			51	-	11								62
			507100	401k	0	0	0	0	1	0					9	18	29
			508101	Defined Contribution Plan				1		1		2	1		4	11	20
			534998	Benefit Overhead	2	6	4	6	14	14	23	(3)	7	5	7	51	137
			534999	General Overhead	0	1	0	1	1	2	2	(0)	0	1	1	2	10
			541400	Rents-Equipment												36	36
			550003	Transportation Lease Maintenance		0							3				3
			575002	Misc General Office					9	(9)							-
			575340	Employee Expense	7	(5)	0	7	860	(752)	16	(28)	31	7	(25)	47	165
			575350	Meals Deduct			1		2	(1)			3	0	3	21	28
			575351	Meals Non Deduct			1		2	(1)			3				4
			575620	Office & Admin Supplies												1	1
			575715	Software Licenses & Support												113	113
			575740	Telephone	(0)	(1)											(1)
			575741	Cell Phone	8	11	3	4	4	2	3	8	8	4	7	0	61
	036516	NE-Maintenance	534999	General Overhead	-												-
			575740	Telephone	-												-
	036550	CORP-COE-Engineering	501200	Labor	62	86	95	86	122	178	188	149	200	361	269	132	1,928
			501711	Incentive Plan-Off-Annual	9	16	16	15	21	28	33	24	34	62	44	21	322
			504610	Employee Awards												2	2
			507100	401k	2	3	3	3	4	5	4	4	6	9	6	3	52
			508101	Defined Contribution Plan	2	3	3	3	4	5	6	6	6	11	7	4	58
			534998	Benefit Overhead	250	202	278	183	210	121	202	208	211	190	130	375	2,560
			534999	General Overhead	31	44	55	57	46	39	35	19	44	32	29	29	461
			535000	Contract Services-Other	(1)												(1)
			550003	Transportation Lease Maintenance					7	(7)							-
			550005	Mileage Reimbusement Personal Vehicle		0		-	0	4					4	0	8
			575340	Employee Expense		0		0	416	(415)			7	13	4	0	25
			575350	Meals Deduct										1	0		1
			575484	Hiring-Background		1											1
			575485	Hiring-Drug Screen			1					1				1	3
			575620	Office & Admin Supplies					25	(25)							-
			575740	Telephone	0	0	(0)	0	1	0	(0)	1	(0)	0	0	0	2
			575741	Cell Phone	5	(3)	1	1	(1)	2	1	1	1	1	23	(9)	24
	036551	CORP-COE-Technical Services	501200	Labor	133	109	155	113	198	205	147	222	74	201	335	33	1,925
			501711	Incentive Plan-Off-Annual	25	18	27	18	31	34	28	36	15	35	55	7	329
			504500	Other Welfare Maintenance						24						(24)	(0)
			504610	Employee Awards											8		8
			507100	401k	3	2	3	2	3	4	3	5	2	4	7	1	40
			508101	Defined Contribution Plan	0	1	0	1	0	0	0	2	0	0	1		7
			533000	Contract Services-Legal			5	-			92	-			98	-	196
			534998	Benefit Overhead	347	277	369	263	298	168	300	312	302	270	191	521	3,618
			534999	General Overhead	25	18	22	19	15	14	19	19	19	20	16	20	226
			550005	Mileage Reimbusement Personal Vehicle	0		0	0			0	1			0		1
			575340	Employee Expense	0	0	4	0	460	(460)	0	0			43	0	48
			575350	Meals Deduct		0		-	2	(2)		1			2		2
			575351	Meals Non Deduct		0		-	2	(2)		1					1
			575481	Hiring-Ads		7											7
			575485	Hiring-Drug Screen								1					1
			575487	Hiring-Appl Travel				27									27
			575620	Office & Admin Supplies					25	(25)							-
			575670	Relocation Expenses							84	7	205	1	1	0	298
			575715	Software Licenses & Support	331												331
			575740	Telephone	-	-						-	-				-
Operation Services Total					**17,403**	**18,673**	**22,635**	**26,852**	**17,693**	**11,950**	**12,604**	**18,415**	**14,523**	**18,089**	**16,472**	**21,375**	**216,684**
Procurement	032010	CORP-Supply Chain-Sourcing	501200	Labor	1,946	1,817	2,365	2,012	2,310	1,596	2,296	2,587	2,399	2,077	1,555	2,292	25,252

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Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			501711	Incentive Plan-Off-Annual	202	199	206	201	210	320	217	228	236	212	323	228	2,784
			501716	Compensation Exp-Options	35	35	44	35	35	42	36	36	42	37	36	44	457
			501718	Compensation Exp-Restricted Stock Units	48	52	55	48	48	61	49	49	62	50	50	185	758
			504500	Other Welfare Maintenance		2	-	2	1	14	1	2			2	12	36
			504610	Employee Awards	8						6		2	0	3	2	20
			504660	Tuition Aid	118	93	29	48	93				28	26	(8)	10	436
			504670	Training	-					11	-						11
			507100	401k	43	47	49	48	53	73	49	48	48	47	67	43	614
			508101	Defined Contribution Plan	25	22	24	22	27	45	35	29	35	29	50	32	375
			534998	Benefit Overhead	684	557	701	520	595	346	579	599	602	537	420	971	7,110
			534999	General Overhead	31	32	35	28	29	35	29	29	28	28	44	27	377
			535000	Contract Services-Other	(3)	1	-								2,160	13,466	15,625
			535001	Contract Services-Temp Employee	109	268	217	156	102	-	144		1				996
			550005	Mileage Reimbusement Personal Vehicle			1	16	1	1	(23)	1		1	0	1	(0)
			575000	Miscellaneous	3	3	2							6			13
			575340	Employee Expense	66	73	45	(1)	41	52	130	(84)	82	88	(25)	93	561
			575342	Employee Exp Conf/Registration		16			(29)	28				22	(10)	-	27
			575350	Meals Deduct	3	13	8	4	6	1	2	5	6	23	18	8	97
			575351	Meals Non Deduct	3	13	8	4	6	1	2	5	6				48
			575484	Hiring-Background							7						7
			575485	Hiring-Drug Screen								1	1				2
			575620	Office & Admin Supplies	1	2	13	36	19	(1)	20	4	13	16	20	70	213
			575640	Penalties Nondeductible								2					2
			575740	Telephone	5	12	9	23	7	10	18	10	18	36	401	(112)	437
			575741	Cell Phone	55	(1)	20	21	13	23	22	20	22	24	18	13	251
	033010	WE-Supply Chain	504660	Tuition Aid	-												-
	035010	SE-Supply Chain	501200	Labor	-												-
			575740	Telephone	-												-
	035510	ED-Supply Chain	501200	Labor	433	327	551	474	513	346	474	551	513	474	346	513	5,515
			501711	Incentive Plan-Off-Annual	59	46	62	69	65	92	69	65	56	65	95	56	797
			507100	401k	10	8	11	11	11	16	11	11	11	11	16	11	138
			534998	Benefit Overhead	530	501	590	416	447	258	383	425	448	433	251	567	5,249
			534999	General Overhead	28	8	24	18	17	12	15	16	17	18	13	13	199
			550005	Mileage Reimbusement Personal Vehicle								7				4	11
			575340	Employee Expense	8	10	1	12	41	10	15	1	47	74	40	56	315
			575350	Meals Deduct		2		2	5		2	1	4	5	15	9	45
			575351	Meals Non Deduct		2		2	5		2	1	4				16
			575740	Telephone	0	1	(1)	(0)	0	0	(0)	0	0			35	35
			575741	Cell Phone		14	(2)	8	5	5	5	5	5	5	6	6	61
	036010	WD-Supply Chain	504610	Employee Awards							2						2
			504660	Tuition Aid	(9)											48	39
			534998	Benefit Overhead	1	2	1	2	5	5	8	(1)	3	2	2	16	45
			534999	General Overhead	0	0	0	0	0	0	0	(0)	0	0	0	1	2
			575340	Employee Expense	8	-	3		9	(9)							11
			575342	Employee Exp Conf/Registration			5										5
			575350	Meals Deduct			0										0
			575351	Meals Non Deduct			0										0
Procurement Total					**4,450**	**4,177**	**5,078**	**4,235**	**4,691**	**3,396**	**4,605**	**4,654**	**4,736**	**4,349**	**5,909**	**18,718**	**68,997**
Property	032042	CORP-1000 Voorhees Building	534999	General Overhead	1,532	1,625	1,811	2,256	3,914	(677)	1,786	1,740	1,625	1,578	1,418	1,604	20,212
			575740	Telephone							2	(2)					-
	032046	CORP-3906 Church Road	534999	General Overhead	1,170	920	1,107	954	1,008	740	1,111	871	659	805	655	766	10,767
			575620	Office & Admin Supplies		34				22							56
			575740	Telephone											3	(3)	-
	032062	CORP-Building Services	501200	Labor	-												-
			504610	Employee Awards						3							3
			507100	401k	-												-
			534998	Benefit Overhead	155	145	130	141	152	130	145	149	130	124	65	225	1,691
			534999	General Overhead	9,212	8,556	9,519	8,727	8,733	8,119	8,460	8,429	7,008	6,208	3,844	5,955	92,770
			575620	Office & Admin Supplies			0										0
			575998	PCard Undistributed	10	(15)	7	(7)	1	(1)							(5)
			675000	Misc Maintenance		69											69

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	032063	CORP-Building Services Woodcre	534998	Benefit Overhead	219	185	131	168	158	127	159	165	173	157	157	322	2,122
			534999	General Overhead	7,648	6,115	6,880	5,484	5,068	4,516	4,697	4,769	4,778	5,079	5,654	5,657	66,345
			535000	Contract Services-Other									9				9
			575620	Office & Admin Supplies	1	2	(1)								3	0	6
Property Total					**19,948**	**17,636**	**19,585**	**17,722**	**19,034**	**12,979**	**16,361**	**16,120**	**14,383**	**13,951**	**11,800**	**14,526**	**194,045**
Regulated Operations	032023	CORP-Eastern Division Ops	501200	Labor	1,626	2,257	5,452	4,278	2,488	2,394	2,287	2,595	3,821	2,370	1,179	1,321	32,068
			501711	Incentive Plan-Off-Annual	582	923	2,187	1,972	923	1,338	877	923	1,592	923	813	459	13,511
			501716	Compensation Exp-Options	600	584	592	592	592	592	592	592	592	592	592	592	7,107
			501718	Compensation Exp-Restricted Stock Units	878	910	750	874	875	875	875	875	875	875	875	2,915	12,452
			504620	Employee Physical Exam											408		408
			507100	401k	37	56	10	104	56	82	54	56	90	56	33	6	642
			534998	Benefit Overhead	1,154	1,357	1,229	831	921	351	787	877	943	933	745	1,513	11,641
			534999	General Overhead	52	142	184	145	609	207	239	225	237	235	205	113	2,593
			541001	Rents-Real Property Intercompany	183	166	195	175	170	192	199	212	178	180	180	201	2,232
			550000	Transportation IT-Admin	7		1			1	2	-					10
			550001	Transportation Lease Cost	58	58	115	-	57	91	57	57	57	57	57	57	722
			550002	Transportation Lease Fuel	15		26	34	18	25	16	14	15	32	28	36	258
			550003	Transportation Lease Maintenance	0	0	0	0	5	0	0			9	0	1	19
			550005	Mileage Reimbusement Personal Vehicle			9										9
			575000	Miscellaneous				36	0					3			39
			575002	Misc General Office					13	39							52
			575340	Employee Expense	68	119	437	450	275	135	406	365	581	184	164	334	3,519
			575342	Employee Exp Conf/Registration					93		(37)	84		64			204
			575350	Meals Deduct	21	95	346	278	21	13	44	16	162	125	285	328	1,734
			575351	Meals Non Deduct	21	95	346	278	21	13	44	16	162				996
			575420	Forms							127	(36)					91
			575620	Office & Admin Supplies	1	46	2	(0)	32	9		1	6	4	(0)	(0)	99
			575625	Overnight Shipping			15		0								15
			575740	Telephone	2	(0)	9	6	0	7	4	5	4	(4)	7	2	42
			575741	Cell Phone	17	(17)			17	7	10	9	10	19	22	12	107
			575998	PCard Undistributed	(157)		143	(143)					1	1	(1)		(157)
			760200	Other Income Deductions										5			5
			760500	Non-Op Employee Exp Deduct					11			23					34
			760600	Non-Op Employee Exp Nondeductible								15		7	(7)		15
	032024	Corp-Western Division Ops	501716	Compensation Exp-Options		165	165	165	165	165	165	165	165	165	165	165	1,819
			501718	Compensation Exp-Restricted Stock Units		251	114	221	222	221	222	221	222	221	222	486	2,622
			534998	Benefit Overhead	1	3	1	2	6	5	8	(1)	2	1	4	20	52
			534999	General Overhead	1	4	2	3	6	9	10	(2)	6	0	4	11	53
			575002	Misc General Office												7	7
			575340	Employee Expense					49	(49)					583	(583)	0
			575350	Meals Deduct					115	(115)							1
			575351	Meals Non Deduct					115	(115)							1
			575620	Office & Admin Supplies	0				13	(13)						56	56
			575667	Printing												26	26
			575740	Telephone		18	4	5	5	5	27	(9)	10	8	9	(1)	79
			575998	PCard Undistributed					22	(21)		(0)					0
	032026	CORP-Regulated Ops	501200	Labor	897	848	992	896	944	883	896	992	944	896	887	944	11,022
			501711	Incentive Plan-Off-Annual	506	509	509	509	509	760	509	509	509	509	763	509	6,609
			501716	Compensation Exp-Options	523	504	513	513	514	511	513	513	513	513	513	513	6,158
			501718	Compensation Exp-Restricted Stock Units	785	801	662	774	776	772	775	775	775	776	775	2,591	11,038
			504610	Employee Awards											2		2
			504670	Training				225	900								1,125
			507100	401k	20	20											40
			534998	Benefit Overhead	528	527	417	278	446	200	253	256	86	24	302	525	3,841
			534999	General Overhead	126	129	127	127	130	164	118	131	126	119	93	110	1,499
			535000	Contract Services-Other	1,226	(205)	23										1,044
			550005	Mileage Reimbusement Personal Vehicle			1		2				5			2	10
			575000	Miscellaneous	-	12	9	6	-	59	6	1	1	45	41	37	218
			575320	Electricity									3	-			3
			575340	Employee Expense	25	105	132	98	52	(57)	45	257	(3)	192	(2)	14	858
			575342	Employee Exp Conf/Registration	-	(9)	18	11			(9)	21	16			11	60

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Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			575350	Meals Deduct	13	2	15	5	5	1	0	11	14	25	76	11	178
			575351	Meals Non Deduct	13	2	15	5	5	1	0	11	14				66
			575620	Office & Admin Supplies	4	2	18	1	4	-			27	(0)	24	1	80
			575740	Telephone		1		2	2	1	1	2	1	1	2	1	16
			575741	Cell Phone	6	3	4	2	3	15	3	2	4	4	3	3	52
	033005	WE-Administration	534999	General Overhead	-												-
	033014	WE-Engineering	575740	Telephone	-												-
	033503	CE-Customer Relations	534998	Benefit Overhead	-												-
			534999	General Overhead	-												-
			575740	Telephone	-												-
	033505	CE-Administration	534999	General Overhead	-	-											-
			575740	Telephone	-												-
	033514	CE-Engineering	534999	General Overhead	-												-
	035002	SE-Network	501200	Labor	-												-
			534999	General Overhead	-												-
	035005	SE-Administration	501200	Labor	-												-
			534999	General Overhead	-	-											-
			575998	PCard Undistributed	-												-
	035014	SE-Engineering	501200	Labor	-												-
	035502	ED-Network	501200	Labor	48	-	127	42	85	(340)	42	127	(154)	19	(149)	37	(114)
			504610	Employee Awards							2						2
			534998	Benefit Overhead	354	354	334	281	329	167	282	307	326	286	188	387	3,593
			534999	General Overhead	60	42	4	20	19	13	16	18	18	20	14	15	259
			575340	Employee Expense						18	52	(70)					-
			575350	Meals Deduct					0								0
			575351	Meals Non Deduct					0								0
			575620	Office & Admin Supplies						267	12	(279)					-
			575741	Cell Phone	20	(20)											-
			575998	PCard Undistributed	255	(255)	98	(98)				-	47	(47)			-
	035503	ED-Customer Relations	501200	Labor	11,977	9,371	13,745	10,473	9,314	9,071	8,713	9,527	9,314	8,296	8,531	8,891	117,224
			501711	Incentive Plan-Off-Annual	886	444	1,036	576	408	531	339	357	368	328	492	328	6,092
			504500	Other Welfare Maintenance						(24)	91	3	90				160
			504610	Employee Awards			1					8				13	23
			504660	Tuition Aid	218	388	475	(26)	154	1	269		278				1,757
			504670	Training		3	-							56	5		64
			507100	401k	262	189	314	219	173	239	160	147	150	141	201	135	2,329
			508101	Defined Contribution Plan	516	409	636	442	374	506	319	325	338	319	469	313	4,965
			534998	Benefit Overhead	4,348	4,463	3,637	3,357	3,525	1,872	3,161	3,411	3,668	3,558	2,355	5,329	42,684
			534999	General Overhead	360	406	632	319	342	231	192	192	212	266	189	193	3,534
			541001	Rents-Real Property Intercompany	1,252	1,133	1,333	1,196	1,165	1,312	1,347	1,435	1,204	1,214	1,214	1,360	15,163
			541400	Rents-Equipment				61				72	138		70	73	414
			550005	Mileage Reimbusement Personal Vehicle	146										9		155
			575000	Miscellaneous	(17)	(9)	3	35	(35)	107	18	103	(91)	151	(256)	36	44
			575340	Employee Expense	(111)	202	79	519	19	(31)	845	(49)	49	127	139	174	1,961
			575342	Employee Exp Conf/Registration				28			62				51		140
			575350	Meals Deduct	3	16	15	116	21	9	64	15	17	19	115	62	471
			575351	Meals Non Deduct	3	16	15	116	21	9	64	15	17				276
			575420	Forms							11	5					16
			575620	Office & Admin Supplies	113	7	169	49	42	191	94	99	87	64	39	38	993
			575625	Overnight Shipping		6	1			7	2				1		15
			575670	Relocation Expenses						194	110	358	8	1,755	(1,752)	1,872	2,544
			575740	Telephone	2	12	1	10	18	1	2	2	5	1	3	20	77
			575741	Cell Phone	36	152	22	22	22	33	53	29	37	70	41	25	544
			575998	PCard Undistributed	50	(49)		7	(7)						17	(17)	1
	035505	ED-Administration	501200	Labor	192	-	506	169	337	(1,350)	169	506	337	169	(1,350)	337	24
			501716	Compensation Exp-Options	145	149	174	147	147	176	149	149	178	153	152	193	1,913
			501718	Compensation Exp-Restricted Stock Units	237	270	263	244	245	308	249	249	316	256	254	990	3,879
			534998	Benefit Overhead	1,955	2,123	2,749	1,571	1,709	900	1,406	1,554	1,604	1,611	1,022	2,362	20,565
			534999	General Overhead	8,250	9,381	10,175	8,375	7,885	5,181	6,771	6,933	7,487	8,221	5,654	5,433	89,747
			541000	Rents-Real Property								422	141	141	141	141	984
			550002	Transportation Lease Fuel										4			4

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Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			575340	Employee Expense	226	(226)				3	(3)						-
			575350	Meals Deduct	1	(1)				6	(6)						-
			575351	Meals Non Deduct	1	(1)				6	(6)						-
			575620	Office & Admin Supplies					3								3
			575625	Overnight Shipping									1				1
			575998	PCard Undistributed	(223)		2	160	(162)								(223)
	035514	ED-Engineering	501200	Labor	95	-	238	79	159	(634)	79	238	159	79	(634)	159	16
			501716	Compensation Exp-Options	35	35	43	35	35	42	36	36	42	37	36	44	456
			501718	Compensation Exp-Restricted Stock Units	48	54	56	49	49	63	50	50	64	52	51	191	777
			534998	Benefit Overhead	889	947	1,330	744	808	466	646	709	751	711	446	1,090	9,537
			534999	General Overhead	36	41	48	36	35	24	30	33	33	37	26	27	406
			575340	Employee Expense										8			8
			575998	PCard Undistributed			71	(71)									-
	036002	WD-Network	534998	Benefit Overhead	1	1	1	1	3	3	5	(1)	2	1	1	11	29
			534999	General Overhead	0	0	0	0	0	0	1	(0)	0	0	0	0	2
			575340	Employee Expense					97	(97)							-
			575350	Meals Deduct			0		9	(9)	0						1
			575351	Meals Non Deduct			0		9	(9)	0						1
	036003	WD-Customer Relations	501200	Labor			2										2
			504610	Employee Awards					11	2	2		2	-		3	21
			534998	Benefit Overhead	6	15	9	15	33	32	55	(8)	17	13	16	108	311
			534999	General Overhead	1	4	3	4	9	12	17	(2)	5	4	6	18	82
			575340	Employee Expense					88	(88)							-
			575350	Meals Deduct					1	(1)							-
			575351	Meals Non Deduct					1	(1)							-
			575620	Office & Admin Supplies	1												1
			575740	Telephone	0	2											3
	036005	WD-Administration	504500	Other Welfare Maintenance											2,668	(2,668)	-
			504610	Employee Awards			2										2
			504670	Training	52												52
			534998	Benefit Overhead	2	4	3	4	12	8	14	(2)	3	2	5	29	83
			534999	General Overhead	11	22	11	25	48	49	69	(10)	19	16	21	76	358
			541000	Rents-Real Property						141	141	(281)					-
			550000	Transportation IT-Admin	1						2						3
			575000	Miscellaneous	10												10
			575340	Employee Expense					179	(179)	4	(4)	8	(8)	1	(1)	-
			575350	Meals Deduct			0										0
			575351	Meals Non Deduct			0										0
			575620	Office & Admin Supplies			5										5
			575740	Telephone	(1)												(1)
			575998	PCard Undistributed					42	(42)							-
	036011	WD-Environmental Mgmt	534998	Benefit Overhead	0	1	1	1	2	2	3	(0)	1	1	1	9	22
			534999	General Overhead	0	0	0	0	0	0	0	(0)	0	0	0	0	1
	036014	WD-Engineering	504610	Employee Awards							6	1			2		9
			534998	Benefit Overhead	4	9	7	9	20	20	35	(5)	11	8	10	76	203
			534999	General Overhead	0	0	0	1	1	1	2	(0)	1	1	1	2	10
			575340	Employee Expense			-		191	(191)							-
			575350	Meals Deduct					2	(2)							-
			575351	Meals Non Deduct					2	(2)							-
			575740	Telephone	0	(1)											(0)
			575998	PCard Undistributed					219	(219)		-					-
	036501	NE-Production	501200	Labor	0												0
Regulated Operations Total					**42,599**	**40,592**	**54,171**	**43,122**	**40,432**	**28,782**	**36,371**	**37,502**	**40,072**	**38,327**	**30,565**	**41,263**	**473,797**
Regulatory Services	032069	CORP-Regulatory UFS	501200	Labor	358	334	398	356	343	331	356	398	375	356	333	377	4,314
			501711	Incentive Plan-Off-Annual	101	100	100	100	90	150	100	100	100	100	151	100	1,293
			501716	Compensation Exp-Options	43	43	53	43	43	51	44	44	51	45	44	54	558
			501718	Compensation Exp-Restricted Stock Units	58	63	67	58	58	74	59	59	75	61	60	224	917
			504610	Employee Awards											2		2
			534998	Benefit Overhead	240	187	215	128	175	80	110	116	59	28	114	225	1,676
			534999	General Overhead	92	91	94	92	91	126	89	92	81	87	69	77	1,082
			535000	Contract Services-Other	540	540	540	540	540	538	270	270	315	315	315	315	5,038

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Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			550005	Mileage Reimbusement Personal Vehicle			6			6	5		2			5	25
			575000	Miscellaneous			-										-
			575320	Electricity					1	-		(1)					-
			575340	Employee Expense	26	90	95	58	175	7	62	3	22	76	75	(16)	673
			575342	Employee Exp Conf/Registration			18	25	12	13			39	0		13	119
			575350	Meals Deduct	0	1	8	2	0	14	5	2	2	6	(3)	13	51
			575351	Meals Non Deduct	0	1	8	2	0	14	5	2	2				35
			575620	Office & Admin Supplies				1	-			1					1
			575715	Software Licenses & Support				8									8
			575740	Telephone			0	(0)	0	0	0	1	1	0	0	(0)	2
			575741	Cell Phone	5	4	0	4	3	3	3	3	3	3	3	3	36
			575998	PCard Undistributed				18	(18)								-
Regulatory Services Total					**1,463**	**1,454**	**1,603**	**1,434**	**1,513**	**1,409**	**1,108**	**1,089**	**1,127**	**1,078**	**1,163**	**1,389**	**15,830**
SSC	032017	CORP-Planning & Reporting	501200	Labor	308	311	532	497	465	509	300	535	521	502	510	499	5,489
			501711	Incentive Plan-Off-Annual	35	31	47	64	58	89	38	55	61	62	93	59	693
			501716	Compensation Exp-Options	6	6	(12)	(0)	-				-		(0)		(0)
			501718	Compensation Exp-Restricted Stock Units	0	-	-	-	-	0			-	0	(0)	0	0
			504500	Other Welfare Maintenance			30	79	116	31	3	15					274
			504610	Employee Awards											3	(3)	-
			504670	Training	(6)												(6)
			507100	401k	10	9	9	11	13	19	9	14	15	15	22	14	161
			508101	Defined Contribution Plan	5	5	6	6	6	9	6	11	12	12	16	11	105
			534998	Benefit Overhead	477	354	325	349	356	176	241	262	209	185	422	504	3,859
			534999	General Overhead	31	32	28	27	23	24	23	28	22	25	33	25	322
			535000	Contract Services-Other	-	160	(160)					45	(45)				-
			535001	Contract Services-Temp Employee	178	179	191	173	163	180	210	194	174	166	(50)	348	2,107
			575340	Employee Expense	2	-	1	2	2	(2)	3	31	9	1	8	27	84
			575350	Meals Deduct	-	0	2	(0)	1	2	9	2	1	1	12	(7)	25
			575351	Meals Non Deduct		0	2	(0)	1	3	9	2	1				19
			575620	Office & Admin Supplies									1				1
			575670	Relocation Expenses			167	36	602	232	247	(141)	(69)	72	11	1	1,159
			575715	Software Licenses & Support										2			2
			575740	Telephone	1	(0)	1	4	(1)	1	1	(0)	0	6	(1)	0	12
			575741	Cell Phone	11	2	5	12	(4)	2	2	2	2	7	3	4	46
	032084	SSC-Accounts Payable	501200	Labor	1,423	1,636	2,086	1,850	2,109	2,148	1,980	2,236	2,434	1,916	1,711	1,850	23,379
			501210	Labor Non Scheduled Overtime	15	2			2	12	17	6	3	2	23	10	93
			501711	Incentive Plan-Off-Annual	37	34	37	36	43	68	44	44	43	40	47	32	505
			504100	Group Ins Maintenance	4	1			0	2	3	2	1	1	4	2	20
			504500	Other Welfare Maintenance							-						-
			504610	Employee Awards			2	0	(2)	(0)	1		0		5	(5)	1
			504670	Training	(0)		2	6	7	22	11	0	4	11	-	(8)	56
			504680	Referral Bonus				10									10
			507100	401k	30	31	31	30	35	58	35	36	40	27	44	32	429
			508101	Defined Contribution Plan	44	38	40	39	37	69	38	41	39	46	76	55	563
			534998	Benefit Overhead	889	710	481	644	665	487	645	674	696	615	604	1,395	8,506
			534999	General Overhead			-										-
			535000	Contract Services-Other	1,152	331	280	523	270	312	338	332	359	228	506	332	4,964
			535001	Contract Services-Temp Employee		14	158	165	114	73	(11)	147	123	221	154	221	1,378
			550005	Mileage Reimbusement Personal Vehicle					0	1		0					1
			575000	Miscellaneous	(205)	(647)	(508)	(555)	(772)	(453)	(980)	(766)	(928)	(667)	(1,982)	(1,290)	(9,752)
			575002	Misc General Office			7	(4)	0	7	-	-	3	2		6	20
			575340	Employee Expense				12	(2)	1	-		1	20	0	2	34
			575342	Employee Exp Conf/Registration	-												-
			575350	Meals Deduct	5	4	5	71	(14)	4	5	6	4	13	8	4	116
			575351	Meals Non Deduct	5	4	5	71	(14)	4	5	6	4				91
			575620	Office & Admin Supplies			17	(2)	(15)	1	-	8	0	0			10
			575715	Software Licenses & Support												9	9
			575740	Telephone	0	(0)	0	(0)	0	(0)	0	(0)	0	0	(0)		0
			675250	Comp Equip Hardware	(5)												(5)
			675450	Office Equipment			30	-	15	4	-	(0)					49
	032505	SSC-Administration	501200	Labor	2,051	1,285	1,576	1,718	1,728	1,531	1,609	1,792	1,617	1,531	1,443	1,788	19,668

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Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			501711	Incentive Plan-Off-Annual	438	287	297	337	336	504	338	334	317	321	492	354	4,353
			501716	Compensation Exp-Options	86	87	106	87	87	103	88	88	103	90	89	110	1,124
			501718	Compensation Exp-Restricted Stock Units	125	138	142	127	127	161	129	129	164	133	132	496	2,001
			504500	Other Welfare Maintenance									42	15	8	18	83
			504610	Employee Awards		8	19	1	16	10	1		18		1	36	112
			504660	Tuition Aid	675	58	25		67	93	77	282	244	(8)		65	1,578
			504670	Training			8	43		74	7	448	1	320	120	3	1,024
			507100	401k	54	36	23	42	43	64	42	42	40	40	62	41	529
			508101	Defined Contribution Plan	13	12	12	22	23	35	23	23	22	23	34	23	264
			534998	Benefit Overhead	3,227	2,879	3,022	2,657	2,383	2,093	2,355	2,401	2,462	2,521	2,691	3,526	32,218
			534999	General Overhead	702	690	702	640	565	599	555	563	599	596	755	723	7,691
			535000	Contract Services-Other		27	(23)	1		3			40	-			48
			535001	Contract Services-Temp Employee			0			1	(1)						0
			536000	Contract Services-Lab Testing			1				1						1
			550005	Mileage Reimbusement Personal Vehicle	10				1	5		4		1		8	28
			575000	Miscellaneous			6										6
			575002	Misc General Office	136	3	5	143	30	15	156	3	0	146		3	641
			575340	Employee Expense	(24)	47	15	40	(15)	146	47	111	5	50	56	120	598
			575342	Employee Exp Conf/Registration						44		7					50
			575350	Meals Deduct	4	30	17	25	20	34	21	20	34	36	45	78	364
			575351	Meals Non Deduct	4	30	17	25	20	34	21	20	34				205
			575484	Hiring-Background		2	2				1	4					8
			575620	Office & Admin Supplies	(8)	(8)	29	(5)	8	30	(1)	50	1	1	4		101
			575670	Relocation Expenses						-	30			0			30
			575715	Software Licenses & Support												6	6
			575740	Telephone	5	7	1	9	1	1	5	1	2	4	4	3	42
			575741	Cell Phone	60	28	22	42	38	42	51	43	37	50	42	40	495
			575998	PCard Undistributed			(0)		-								(0)
	032570	SSC-General Accounting	501200	Labor	4,938	6,822	4,920	5,068	3,439	1,572	3,092	3,616	4,412	4,660	4,794	3,844	51,176
			501711	Incentive Plan-Off-Annual	535	729	377	444	368	387	360	408	354	420	521	330	5,234
			504500	Other Welfare Maintenance						20		0					20
			504610	Employee Awards						2	2	2	(2)	0			4
			504670	Training	4	4	3								1	14	27
			507100	401k	138	173	91	96	100	111	102	116	74	89	98	54	1,243
			508101	Defined Contribution Plan	198	383	207	236	154	152	123	171	207	191	307	189	2,519
			534998	Benefit Overhead	995	813	999	773	747	496	711	740	801	690	625	1,958	10,349
			534999	General Overhead			4										4
			535000	Contract Services-Other							4						4
			535001	Contract Services-Temp Employee	204		52	94	3,354	2,880	(1,735)	4,309	157	189	226	1,997	11,726
			550005	Mileage Reimbusement Personal Vehicle										0	4	24	28
			575000	Miscellaneous	4	(4)							2	(2)	104	(104)	0
			575340	Employee Expense	(5)	(12)	19	3	34	131	1	25	15	6	17	109	342
			575342	Employee Exp Conf/Registration			21	11									33
			575350	Meals Deduct	9	3	3			7	7	8	(13)	11	20	44	99
			575351	Meals Non Deduct	9	3	3			7	7	19	(13)				35
			575620	Office & Admin Supplies		1						4			2	3	11
			575740	Telephone	5	2	1	7	1	4	3	2	6	4	8	25	68
	032571	SSC-Tax	501200	Labor	1,220	1,242	2,324	1,177	549	503	715	944	752	944	1,686	3,503	15,561
			501210	Labor Non Scheduled Overtime				124									124
			501711	Incentive Plan-Off-Annual	92	105	188	96	30	56	56	53	56	77	203	332	1,344
			504100	Group Ins Maintenance				15									15
			504610	Employee Awards								4	(4)		6	(6)	-
			504670	Training	-	2	-	-	-	-	-	54	-	-	-	26	82
			507100	401k	28	38	78	39	12	30	20	25	20	25	42	98	456
			508101	Defined Contribution Plan	51	59	85	51	16	41	26	46	33	42	76	101	628
			534998	Benefit Overhead	456	367	441	265	252	173	249	239	257	225	229	602	3,755
			534999	General Overhead		1	9	8		1							20
			535001	Contract Services-Temp Employee				203	130	206	143	(44)	184	199	221	1,754	2,995
			575000	Miscellaneous			7		34	(33)		1	0	-	0	-	9
			575340	Employee Expense	18	13	(23)	12	(11)	10	15	19	(2)	19	(7)	5	67
			575350	Meals Deduct			5	0		1	4	4	5	2	20	37	78

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Tennessee American Service Company Expenses (O&M Only)
By Function, Business Unit and Object Account
For the 12 months Ending December 2011

Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			575351	Meals Non Deduct			5	0		1	4	4	5				19
			575715	Software Licenses & Support	-	-	-	-	-	-	-	-	-	-	-	(38)	(38)
			575740	Telephone							0	2	2	(2)			2
			575998	PCard Undistributed		-	-	-									-
			685430	Other Taxes and Licenses			5	3		5	1	-					13
	032572	SSC-Business Support Services	501200	Labor	1,731	1,849	2,174	2,019	2,255	3,283	2,184	2,223	2,090	1,743	2,014	1,760	25,326
			501210	Labor Non Scheduled Overtime						17				5	5	1	27
			501211	Labor Overtime		1								1	10	3	15
			501711	Incentive Plan-Off-Annual	143	166	161	172	162	418	215	193	177	144	291	138	2,381
			504100	Group Ins Maintenance		2	2	2		4				1	2	1	13
			504500	Other Welfare Maintenance	-					-			0	-			0
			504610	Employee Awards				-				2	(2)	0	5	(5)	0
			504670	Training	46	29	251	25	77	13	54	51	23	234	26	186	1,015
			507100	401k	44	46	50	50	52	111	58	50	48	41	73	37	661
			508101	Defined Contribution Plan	41	48	49	48	50	93	66	64	60	48	101	37	705
			534998	Benefit Overhead	619	491	487	400	406	269	372	391	463	410	548	1,120	5,975
			534999	General Overhead	0	12	-	0	3	10	10	0	3	0	4	29	71
			535000	Contract Services-Other			-										-
			535001	Contract Services-Temp Employee					23	(23)							0
			550005	Mileage Reimbusement Personal Vehicle			0								2		3
			575340	Employee Expense	4	5	261	232	9	915	150	(96)	14	98	12	23	1,625
			575342	Employee Exp Conf/Registration			36									51	87
			575350	Meals Deduct	15	(12)	6	19	(4)	105	45	(15)	(21)	13	9	36	195
			575351	Meals Non Deduct	15	(12)	6	19	(4)	105	45	(15)	(21)				137
			575500	Janitorial									0	-			0
			575620	Office & Admin Supplies											9	-	9
			575740	Telephone				0	1	(0)	0	3	(3)	5	5	0	12
			685325	FICA												0	0
			685350	SUTA												-	-
	032574	SSC-Rates & Regulation	501200	Labor	6,432	1,551	3,437	1,322	1,401	257	794	817	1,017	1,106	833	1,402	20,369
			501711	Incentive Plan-Off-Annual	971	288	739	127	142	123	71	67	92	87	168	135	3,012
			504500	Other Welfare Maintenance	-												-
			504610	Employee Awards						2						0	2
			504670	Training									4		39	-	43
			507100	401k	141	47	79	29	29	26	17	14	18	26	39	29	494
			508101	Defined Contribution Plan	5	0		0	1	1	0			12	4	2	26
			534998	Benefit Overhead	675	480	541	395	400	296	374	360	357	311	290	1,256	5,736
			535000	Contract Services-Other							95	(95)	95	(95)			-
			550005	Mileage Reimbusement Personal Vehicle					0	1				3	4	1	9
			575002	Misc General Office					6	(6)							0
			575340	Employee Expense	(16)	20	1	87	(86)	47	(43)	1	37	28	(35)	45	86
			575350	Meals Deduct		1	3		1	5		1		5	0		16
			575351	Meals Non Deduct		1	6		1	5		3					17
			575620	Office & Admin Supplies			3		4	(8)		5				1	5
			575623	Outplacement										95			95
	032575	SSC-Cash Operations	501200	Labor	1,865	2,297	2,547	3,206	2,667	2,705	2,350	2,186	1,532	2,072	2,701	2,035	28,162
			501210	Labor Non Scheduled Overtime	77	46	63	50	53	79	56	55	60	42	54	66	700
			501711	Incentive Plan-Off-Annual	130	152	118	196	135	214	160	124	106	165	228	143	1,872
			504100	Group Ins Maintenance	12	9	13	11	12	16	12	11	14	7	10	12	140
			504500	Other Welfare Maintenance						4	3	2	-	1	-	1	10
			504610	Employee Awards	-	-	6	1	(5)	(9)						-	(7)
			504670	Training	-	-	1	(2)	-	1	1	1	1	-	-	-	3
			507100	401k	31	29	37	42	36	48	41	31	20	37	63	41	455
			508101	Defined Contribution Plan	19	22	46	66	41	61	55	33	32	58	76	42	552
			534998	Benefit Overhead	642	564	491	523	498	375	486	503	513	446	452	1,053	6,546
			534999	General Overhead			-										-
			535000	Contract Services-Other	-	-	-									58	58
			535001	Contract Services-Temp Employee	41	94	99	90	109	158	39	182	184	131	87	226	1,438
			575100	Bank Service Charges												41	41
			575340	Employee Expense	13	3	(11)			4	1	0	10	12	(8)	18	41
			575342	Employee Exp Conf/Registration						15	-	-	-	(15)			(0)

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Tennessee American Service Company Expenses (O&M Only)
By Function, Business Unit and Object Account
For the 12 months Ending December 2011

Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			575350	Meals Deduct	1	1	2	1	2	9	4	3	1	4	8	16	52
			575351	Meals Non Deduct	1	1	2	1	2	9	4	3	1				23
			575485	Hiring-Drug Screen				1									1
			575620	Office & Admin Supplies	-	-	(0)								236	94	330
			575623	Outplacement										54	(54)		-
			675450	Office Equipment		77											77
	032577	SSC-Utility Plant Accounting	501200	Labor	2,401	1,620	3,623	2,970	2,931	3,436	2,902	3,277	2,818	3,099	3,578	3,160	35,814
			501210	Labor Non Scheduled Overtime	33	7	13	16	11	5		5			19	22	131
			501711	Incentive Plan-Off-Annual	72	64	94	86	70	126	79	99	76	103	127	79	1,076
			504100	Group Ins Maintenance	2	1	3	3	2	2		1			4	4	22
			504500	Other Welfare Maintenance			3		(3)								-
			504610	Employee Awards			1			1			1	1	1		4
			504670	Training										9	2		10
			507100	401k	30	31	39	37	31	53	33	38	34	43	52	34	454
			508101	Defined Contribution Plan	100	73	126	137	130	208	139	147	126	148	196	137	1,668
			534998	Benefit Overhead	706	585	587	461	456	313	445	462	493	451	443	1,362	6,764
			534999	General Overhead			-										-
			535001	Contract Services-Temp Employee			117	156	147	319	217	112	191	85	67	166	1,577
			550005	Mileage Reimbusement Personal Vehicle						1	1				1	3	6
			575000	Miscellaneous						4	(4)	3			3		6
			575340	Employee Expense	3	26	(25)	0	1	6	15	0	(19)	81	(10)	4	83
			575342	Employee Exp Conf/Registration										34	21		55
			575350	Meals Deduct	1	3	5			1	2	1	5	20	21	12	71
			575351	Meals Non Deduct	1	3	5			1	2	1	5				19
	032578	SSC-Project Management	501200	Labor	105	(53)	(51)								(1)		(0)
			501711	Incentive Plan-Off-Annual	10										(10)		-
			507100	401k	0										(0)		-
			534998	Benefit Overhead	66	72	70	(3)	(2)	(2)	(2)	(2)	(3)	(3)	(146)	29	74
	032579	SSC-Employee Services	501200	Labor	1,598	1,632	1,803	1,474	1,560	1,728	1,516	1,529	1,467	1,553	1,911	1,512	19,284
			501210	Labor Non Scheduled Overtime	148	(13)	59	206	29			24	15	7	18	7	499
			501711	Incentive Plan-Off-Annual	61	53	54	55	51	90	57	54	51	51	82	53	713
			504100	Group Ins Maintenance	19	12	10	48	8			6	3	1	4	3	114
			504500	Other Welfare Maintenance	10	-	(10)		34	(34)		9	(9)		20		20
			504610	Employee Awards		1	7		(8)				1	-		-	1
			504670	Training												3	3
			507100	401k	48	51	48	52	46	69	43	43	39	40	53	33	565
			508101	Defined Contribution Plan	56	68	69	67	60	81	55	55	50	51	62	39	713
			534998	Benefit Overhead	785	29	468	484	462	369	461	471	449	403	388	1,043	5,812
			534999	General Overhead	598		-	-									598
			535000	Contract Services-Other	534	672	765	402	955	7	401	349	471	(17)	1,061	459	6,059
			535001	Contract Services-Temp Employee	99	122	26	70	44	(10)	7	12	15	29	(62)	41	393
			550005	Mileage Reimbusement Personal Vehicle				2	(1)				2		0		4
			575340	Employee Expense	11	(3)	16	(14)	2	17	2	8	(4)	14	(0)	11	59
			575342	Employee Exp Conf/Registration		9		15									24
			575350	Meals Deduct	(15)	0	0	(0)	1				5	(3)	1		(12)
			575351	Meals Non Deduct	(10)	-	(5)	(0)	1				5				(10)
			575620	Office & Admin Supplies	(79)	-			3	45	3						(28)
			575625	Overnight Shipping	86	86	(173)										-
			575740	Telephone	0	(0)	0	0	0	(0)				-	1	0	1
			575998	PCard Undistributed	3	(3)											-
	032580	SSC-AWE	501200	Labor		4			7	7	34	18					69
			501711	Incentive Plan-Off-Annual					1	1	4						7
			504610	Employee Awards							2	1	(3)			-	0
			507100	401k					0	0	1						2
			508101	Defined Contribution Plan		0			0	0	2	1					4
			534998	Benefit Overhead	589	447	495	358	358	238	340	343	361	296	293	921	5,039
			534999	General Overhead			-										-
			535000	Contract Services-Other										58			58
			575340	Employee Expense											2	5	7
			575350	Meals Deduct	0	(0)				0							0
			575351	Meals Non Deduct	0	(0)				0							0

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Tennessee American Water Company
Tennessee Regulatory Authority
Response to TRA -01-062

Docket No. 12-00049
Response to TRA 01-062

Tennessee American Service Company Expenses (O&M Only)
By Function, Business Unit and Object Account
For the 12 months Ending December 2011

Function	Business Unit	Business Unit Name	Object Account	Object Account Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
SSC Total					42,682	33,547	39,649	35,051	34,834	33,323	27,169	35,186	30,399	31,079	33,981	45,743	422,643
Grand Total					454,667	427,752	477,884	402,561	436,109	388,185	386,445	421,488	406,354	367,339	362,806	500,388	5,031,978

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TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Linda Bridwell

Question:

63. Does the test period Support Service Fee amount of $5,081,165 include Incentive Plan pay? If the answer is "yes", please explain the purpose of Incentive Plan and how the amount is calculated. Provide the amounts by function, business unit, JDE and NARUC accounts for long term incentive plan and annual incentive plan for the test years ended December 2011.

Response:

Yes, the test period Support Service Fee amount of $5,081,165 includes Incentive Plan pay. The purpose of Incentive Plan and how the amount is calculated is provided in the response to TRA Request No. 34. Please see attachment which provides the long term incentive plan and annual incentive plan expense for the test year ended December 31, 2011. See below for the JDE and NARUC accounts charged.

Account Description	JDE	NARUC
Annual Incentive Plan Expense	501711	601.8
Compensation Expense - Options	501716	601.8
Compensation Expense - PSU's	501718	601.8

Tennessee American Water Company
TAW_R_TRADR1#063 Attachment
Incentive Plan Expense Included in Support Service Fee

BU	Business Unit	AIP	LTIP - Options	LTIP - PSU's	Total
032002	COE-HR Comp/Benefits	$1,987	$488	$804	$3,279
032003	COE-HR Talent Development	1,462	249	612	2,323
032004	CORP-HR Labor Relations	1,222	461	757	2,440
032006	CORP-Business Center HR	2,405	192	189	2,786
032007	CORP-Finance	8,216	1,959	3,331	13,506
032010	COE-Supply Chain	6,048	457	758	7,263
032011	Corp-Operation Services	2,433	1,093	1,993	5,518
032013	CORP-HR Systems & Processes	0			0
032014	CORP-Benefits Service Center	1,753			1,753
032015	CORP-Legal	7,975	3,498	7,586	19,059
032016	CORP-Maintenance Services	1,324	393	688	2,406
032017	CORP-Svc Co FP&A	877	0	0	877
032018	CORP-Human Resources	2,054	-1	-921	1,132
032019	COE-Operational Risk	2,235	488	805	3,528
032020	CORP-Corporate Bus Development	4,067	1,139	2,121	7,326
032021	CORP-Finance Pass thru	124	0	0	124
032022	CORP-Government Affairs	1,005	388	638	2,031
032023	CORP-Eastern Division Ops	14,393	7,107	12,452	33,952
032024	Corp-Western Division Ops	0	1,819	2,622	4,441
032025	CORP-External Affairs	406	0	16	422
032026	CORP-Regulated Ops	6,956	6,158	11,038	24,152
032027	CORP-Reporting & Compliance	4,262	192	257	4,711
032028	CORP-ED Human Resources	5,132	1,062	2,617	8,811
032029	CORP-BAD-Business Analysis Grp	748			748
032030	CORP-ITS Client Rel Admin	673	139	239	1,051
032031	CORP-Service Desk	914			914
032032	CORP-ITS-BAD-Core Shared	3,658			3,658
032033	Chg Ctrl & Desktop Automation	661			661
032037	CORP-Investor Relations	1,003	566	930	2,498
032038	CORP-WD Human Resources	104	0	0	104
032040	CORP-Business Transformation	8,803	1,430	2,577	12,810
032047	CORP-Income Tax	2,878	54	183	3,114
032048	CORP-HR Health & Wellness	0			0
032051	CORP-Bsns Trans-Procure To Pay	5,572			5,572
032052	CORP-Bsns Trans-Recruit To Ret	9,028	820	1,282	11,130
032053	CORP-Bsns Trans-Record To Rpt	8,035	324	541	8,900
032054	CORP-Bsns Trans-Order To Cash	5,299			5,299
032055	CORP-Bsns Trans-Plan, Bld, Ret	7,244			7,244
032056	CORP-Bsns Trans-Ord To Compl	2,752	564	931	4,247
032057	CORP-Treasury	6,974	581	1,724	9,279
032060	CORP-Audit	2,631	316	778	3,724
032062	CORP-Voorhees Building	316			316
032063	CORP-Woodcrest Building	128			128
032065	CORP-Engineering	3,894	495	815	5,204
032066	COE-Innov & Env Stewardship	5,337	485	801	6,623
032068	CORP-Marketing	582	13	-211	384
032069	CORP-Regulatory UFS	1,500	558	917	2,975
032070	CORP-Business Services	241			241
032071	CORP-ITS Admin	2,710	1,175	2,071	5,957

Tennessee American Water Company
TAW_R_TRADR1#063 Attachment
Incentive Plan Expense Included in Support Service Fee

BU	Business Unit	AIP	LTIP - Options	LTIP - PSU's	Total
032072	CORP-ITS PMO	2,489	141	236	2,866
032073	CORP-ITS Infra/Oper Admin	1,042	150	246	1,438
032074	CORP-ITS Production	403			403
032075	CORP-Enterprise Server	1,546			1,546
032076	CORP-Communications	778			778
032077	CORP-ITS Security Operations	1,589			1,589
032078	CORP-ITS Adm Business Appl Dev	2,108	175	296	2,578
032079	CORP-ITS-BAD-Middle Office App	1,656			1,656
032080	CORP-ITS-BAD-Back Office Apps	2,556			2,556
032081	CORP-ITS-BAD-Quality&Methodlgy	2,091			2,091
032082	CORP-ITS-BAD-Customer Facing	2,304			2,304
032083	CORP-ITS-BAD-Field Svc Apps	3,399			3,399
032084	SSC-Accounts Payable	1,258			1,258
032085	CORP-External Communications	2,048	344	570	2,962
032086	CORP-Internal Communications	1,078	316	521	1,916
032087	CORP-Corp Social Resp	437			437
032089	CORP-AWE Pass-Thru	356	0	0	356
032093	CORP-ITS-Architecture	1,990			1,990
032098	CORP-Non-Departmental Costs	0	-501	-678	-1,179
032102	CORP-BT-OTHER-Procure to Pay	417			417
032103	CORP-BT-OTHER-Recruit To Ret	331			331
032104	CORP-BT-OTHER-Record To Rpt	617			617
032105	CORP-BT-OTHER-Order To Cash	459			459
032106	CORP-BT-OTHER-Plan to Build	287			287
032505	SSC-Administration	5,036	1,124	2,001	8,160
032570	SSC-Accounting & Reporting	6,288			6,288
032571	SSC-General Tax	1,639			1,639
032572	SSC-Business Systems Support	2,986			2,986
032574	Regulatory Reporting	3,676			3,676
032575	SSC-Cash Operations	2,400			2,400
032577	SSC-Utility Plant Accounting	1,862			1,862
032578	SSC-Project Management	0			0
032579	SSC-Employee Services	1,198			1,198
032580	SSC-AWE	5			5
033531	Corp-ITS Technology Products	5,300			5,300
034005	CCA-Administration	1,905	523	865	3,294
034018	CCA-Human Resources	1,419	83	206	1,708
034070	CCA-Call Handling	4,261			4,261
034071	CCA-Billing	3,100			3,100
034072	CCA-Collections	1,107			1,107
034073	CCA-Operations & Performance	1,062			1,062
034074	CCA-Business Services	2,170			2,170
034075	CCA-Education & Development	479			479
034076	CCA-Quality & Reporting	728			728
034517	CORP-Central Laboratory	4,098	154	257	4,510
035502	ED-Network	153			153
035503	ED-Customer Relations	8,904			8,904
035505	ED-Administration	1,202	1,913	3,879	6,995
035507	ED-Finance	28,604	1,820	3,373	33,797

Tennessee American Water Company
TAW_R_TRADR1#063 Attachment
Incentive Plan Expense Included in Support Service Fee

BU	Business Unit	AIP	LTIP - Options	LTIP - PSU's	Total
035510	ED-Supply Chain	1,521			1,521
035514	ED-Engineering	568	456	777	1,801
035515	ED-Legal	14,274	781	2,527	17,581
035516	ED-Maintenance Services	2,677			2,677
035519	ED-Operational Risk	3,051			3,051
035520	ED-Business Development	5,234	502	1,321	7,057
035525	ED-External Affairs	2,225	0	0	2,226
036002	WD-Network	0	0	0	0
036003	WD-Customer Relations	0			0
036005	WD-Administration	0	0	0	0
036007	WD-Finance	282	0	0	282
036010	WD-Supply Chain	1			1
036011	WD-Environmental Mgmt	0			0
036014	WD-Engineering	0	0	0	0
036015	WD-Legal	19	0	0	19
036016	WD-Maintenance Services	2,268			2,268
036019	WD-Operational Risk	263			263
036020	WD-Business Development	0			0
036025	WD-External Affairs	1	0	0	1
036550	COE-Construction Management	3,210	132	220	3,562
036551	COE-Technical Services	2,574	130	217	2,921
037005	CCP-Administration	62			62
037070	CCP-Call Handling	4,999			4,999
037073	CCP-Operations and Support	236			236
037075	CCP-Education & Development	237			237
037076	CCP-Quality & Reporting	67			67
039998	Benefits OH Clearing	0			0
Total		$322,609	$42,905	$78,774	$444,288

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Linda Bridwell

Question:

64. Regarding the Support Service Fee, explain the Company's rationale for increasing the normalized test period amount by $27,755 for BT Related Labor Expected in 2013, $260,087 for additional Depreciation, interest, and BT Maintenance & Consulting through 2012, and $326,940 for additional Depreciation, interest, and BT Maintenance & Consulting through 2013. Provide a schedule(s) showing how these amounts were calculated. (See TRA_R_TRAFAQ_13, Petitioner's Exhibit EXP-6-Support Services-LCB, Support Service Expense page 1of 7.)

Response:

The Company used actual 2011 costs as the basis for projecting Support Services costs. The rationale for increasing the normalized test period Support Services fees by the amounts listed was based on forecasted costs for additional ITS Business Transformation costs including consulting, maintenance and labor, as well as depreciation and interest costs not included in the base year 2011 figures.

The costs for ITS Business Transformation, depreciation and Interest were provided at the total Service Company level and Tennessee American's share of the costs was calculated by applying their adjusted 2010 customer percentage of 2.38% to the total Service Company figures. The figures were also adjusted down by inflation and the merit increases applied in the pro forma file to avoid doubling their effects.

See attached for the calculation for the ITS Business Transformation, depreciation and Interest costs.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

TAW_R_TRADR1#64

ITS BT Labor		
2013 Forecasted Service Company	$1,321,000	
Tennessee American's 2.38% Share		31,440
Adjusted for pro forma period end November		91.51%
Less 2012 merit increase %	1.65%	
Less 2013 merit increase %	2.01%	
	3.66%	
Total share of Support fee to Tennessee		$27,754

Adjust for Additional Depreciation, Interest, and BT Maintenance & Consulting, through 2012		
2012 Forecasted Service Company -Consulting	$5,470,000	
2012 Forecasted Service Company -Maintanence	775,000	
2012 Forecasted Service Company -Depreciation	4,234,340	
2012 Forecasted Service Company -Interest	590,748	
Total Service Company	11,070,088	
Tennessee American's 2.38% Share		263,468
Less 2012 inflation increase %		1.30%
Total share of Support fee to Tennessee		$260,087

Adjust for Additional Depreciation, Interest, and BT Maintenance & Consulting through 2013		
2013 Forecasted Pro forma Service Company -Consulting	$9,816,855	
2013 Forecasted Pro forma Service Company -Maintanence	1,667,255	
2013 Forecasted Service Company -Depreciation	7,436,015	
2013 Forecasted Service Company -Interest	981,693	
Total Service Company	19,901,817	
Tennessee American's 2.38% Share		473,663
Adjust Consulting and Maintanence for 2012 costs	(146,724)	
	(146,724)	
Total share of Support fee to Tennessee		$326,940

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Gary M. VerDouw

Question:

65. Table 2 on page 39 of Gary M. VerDouw's testimony details BT expenditures by year from 2009 through 2014. Identify the accounts that these expenditures were booked in 2009, 2010, 2011 and 2012. Were any of these amounts included in the rate case filed Docket No. 10-00189. If so, were they expensed?

Response:

The BT charges are being booked to accounts 105270 CWIP, 105350 CWIP AFUDC-Debt, and CWIP AFUDC-Equity 105375.

Yes, the expenses were included in the rate case file Docket No. 10-00189.

No, they were not expensed.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Lew Keathley

Question:

66. Describe the Company's process of purchasing chemicals:

a. Does the Company issue RFPs? If yes, how does the Company select the chemicals it buys? If no, explain the alternative methods the Company uses to purchase chemicals.
b. Does AWWC buy the chemicals? If not, please explain why the parent does not.
c. How does the Company utilize its economies of scale to purchase chemicals?
d. Does the Company have a purchasing team that analyzes the chemical market and negotiates contracts with suppliers?
e. Are there indexes associated with the chemicals that the Company buys?

Response:

a. American Water uses a bid process each year for chemicals. The criteria that is used is based on response to the RFP, price, reliability, financial stability of the supplier, quality of product, delivery capabilities and NSF (National Sanitation Foundation) certification.
b. American Water corporate buys the chemicals used in its operation.
c. American Water uses its total volume of chemicals when completing its RFP's.
d. American Water does have a corporate procurement team that analyzes the chemical market as well as negotiates its terms and conditions.
e. American Water does not use indexes when completing its chemical pricing.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Lew Keathley

Question:

67. Explain how the Company accounts for inventory:

a. What type of inventory system does the Company maintain?
b. How does the Company determine when and what quantity of chemicals to reorder?
c. Does the Company have a real time inventory system that accounts for chemicals purchased, on hand, and used?

Response:

a. Most chemicals are liquids and stored in bulk storage tanks. Those tanks have level sensors that are tied into the SCADA system. Chemical inventory levels are recorded at midnight by the process technicians.

   Chlorine inventory is also recorded daily with the number of empty/full chlorine cylinders and the remaining pounds of chlorine for the cylinder in use.

   Filter aid is purchased in 55 lb bags and tracked by counting full/partial bags.

   Powdered activated carbon is stored as a slurry, and those levels are tracked by tank level and slurry percentage.

b. Reorder point is based upon current usage rate, anticipated future usage rate and storage capacity, and is tracked via an excel spreadsheet. For efficiency, full chemical loads per shipment are desirable thus it is important to time the receipt date at an inventory level to accommodate a full load.

c. Currently, the inventory process is not fully automated. It is anticipated that when SAP is fully implemented, real time inventory tracking will be available.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Gary M. VerDouw

Question:

68. If a tracker is approved for chemicals, please explain what incentive(s) that the Company has to purchase chemicals prudently.

Response:

Under the Company's proposal for a PPACC Tariff Rider, the burden remains on the Company to demonstrate that its expenditures were reasonable and prudent. Conversely, the Authority will continue to have oversight into the prudency of the Company's expenditures on its chemical purchases. The Company purchases only those chemicals necessary to adhere to all water quality standards and is always incentivized to purchase at the least cost possible in an effort to control and wherever possible to lower overall operating and maintenance costs. Likewise, the Company is always incentivized to keep it customer rates as low as possible and given the pressure on rates from needed capital expenditures, controlling operating and maintenance costs is extremely important.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness:

Question:

69. Does the Company have registered lobbyists in Tennessee other than Kino Becton? If yes, provide a detailed list inclusive of employee number, job description and what percentage of their time is spent on lobbying activities.

Response:

No, Kino Becton is the only employee of Tennessee American Water Company registered as lobbyist in Tennessee. However, Tennessee American Water Company hired Adams & Reese Law firm to take on the majority of lobbying activities.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Linda C. Bridwell

Question:

70. Provide a monthly itemized breakdown (project, date, and amount) of the proposed capital construction expenditures for each of the four (4) budgeted projects listed in Linda Bridwell direct testimony, page 25, totaling $14,293,911 for 2012 and $14,592,032 for 2013.

Response:

Please refer to the attachment, which is a summary of Schedule RB 3.1 in the workpapers.

Tenessee American Water
Capital Expenditures by Month 2012-2013

Project Number	Funding Project Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total 2012
RP-26-A	Mains - New	$ -	$ 1,500	$ 3,000	$ 15,000	$ 25,000	$ 21,000	$ 16,000	$ 8,500	$ 3,500	$ 1,728	$ 1,500	$ -	$ 96,728
RP-26-B	Mains - Replaced/Restored	$ -	$ 3,000	$ 26,000	$ 65,000	$ 85,000	$ 185,000	$ 225,000	$ 225,000	$ 225,000	$ 225,000	$ 150,000	$ 36,000	$ 1,450,000
RP-26-C	Mains - Unscheduled	$ 29,973	$ 32,257	$ 30,000	$ 30,000	$ 30,000	$ 30,000	$ 30,000	$ 30,000	$ 30,000	$ 30,000	$ 30,000	$ 27,770	$ 360,000
RP-26-D	Mains - Relocated	$ 64,167	$ 64,167	$ 64,167	$ 64,167	$ 64,167	$ 64,167	$ 64,167	$ 64,167	$ 64,167	$ 64,167	$ 64,167	$ 64,167	$ 770,000
RP-26-E	Hydrants, Valves, and Manholes - New	$ -	$ -	$ -	$ 1,908	$ 5,724	$ 7,632	$ 9,541	$ 7,632	$ 3,816	$ 1,908	$ -	$ 0	$ 38,162
RP-26-F	Hydrants, Valves, and Manholes - Replaced	$ 90,833	$ 90,833	$ 90,833	$ 90,833	$ 90,833	$ 90,833	$ 90,833	$ 90,833	$ 90,833	$ 90,833	$ 90,833	$ 90,833	$ 1,090,000
RP-26-G	Services and Laterals - New	$ 27,000	$ 36,000	$ 36,000	$ 31,500	$ 31,500	$ 40,500	$ 36,000	$ 40,500	$ 31,500	$ 31,500	$ 49,500	$ 58,500	$ 450,000
RP-26-H	Services and Laterals - Replaced	$ 28,296	$ 28,296	$ 28,296	$ 28,296	$ 28,296	$ 28,296	$ 28,296	$ 28,296	$ 28,296	$ 42,444	$ 42,444	$ 42,444	$ 382,000
RP-26-I	Meters - New	$ 29,100	$ 38,800	$ 38,800	$ 33,950	$ 33,950	$ 43,650	$ 38,800	$ 43,650	$ 33,950	$ 33,950	$ 53,350	$ 63,050	$ 485,000
RP-26-J	Meters - Replaced	$ 23,310	$ 62,160	$ 77,700	$ 85,470	$ 62,160	$ 93,240	$ 69,930	$ 69,930	$ 69,930	$ 46,620	$ 54,390	$ 62,160	$ 777,000
RP-26-K	ITS Equipment and Systems	$ -	$ -	$ 32,775	$ 14,100	$ 49,700	$ 21,100	$ 84,000	$ 14,100	$ -	$ -	$ -	$ -	$ 215,775
RP-26-L	SCADA Equipment and Systems	$ -	$ -	$ -	$ 25,000	$ -	$ 25,000	$ -	$ 20,000	$ -	$ -	$ -	$ -	$ 70,000
RP-26-M	Security Equipment and Systems	$ 6,667	$ 6,667	$ 6,667	$ 6,667	$ 6,667	$ 6,667	$ 6,667	$ 6,667	$ 6,667	$ 6,667	$ 6,667	$ 6,667	$ 80,000
RP-26-N	Offices and Operations Centers	$ -	$ -	$ -	$ -	$ -	$ 1,500	$ 2,500	$ 13,100	$ 3,500	$ -	$ -	$ -	$ 20,600
RP-26-O	Vehicles	$ -	$ -	$ -	$ -	$ -	$ 30,000	$ 90,000	$ 40,000	$ 25,000	$ 100,000	$ 50,000	$ -	$ 335,000
RP-26-P	Tools and Equipment	$ -	$ -	$ -	$ -	$ -	$ 8,000	$ 10,000	$ 2,600	$ 5,000	$ 3,000	$ 3,000	$ 4,400	$ 36,000
RP-26-Q	Process Plant Facilities and Equipment	$ 12,817	$ 40,731	$ 25,000	$ 31,000	$ 60,000	$ 175,000	$ 275,000	$ 105,000	$ 101,000	$ 150,000	$ 100,000	$ 334	$ 1,075,882
RP-26-R	Capitalized Tank Rehabilitation/Painting	$ 72,505	$ 72,505	$ 72,505	$ 72,505	$ 72,505	$ 72,505	$ 72,505	$ 72,505	$ 72,505	$ 72,505	$ 72,505	$ 72,505	$ 870,064
RP-26-S	Engineering Studies	$ 3,474	$ 3,474	$ 6,947	$ 6,947	$ 6,947	$ 6,947	$ 6,947	$ 6,947	$ 6,947	$ 6,947	$ 3,474	$ 3,474	$ 69,470
Recurring Projects Sub-Total		$ 388,142	$ 480,390	$ 538,690	$ 602,343	$ 652,450	$ 951,038	$ 1,156,186	$ 889,428	$ 801,612	$ 907,270	$ 771,830	$ 532,304	$ 8,671,681
DV-26	PROJECTS FUNDED BY OTHERS	$ 166,667	$ 166,667	$ 166,667	$ 166,667	$ 166,667	$ 166,667	$ 166,667	$ 166,667	$ 166,667	$ 166,667	$ 166,667	$ 166,667	$ 2,000,000
Developer Funded Project Sub-Total		$ 166,667	$ 166,667	$ 166,667	$ 166,667	$ 166,667	$ 166,667	$ 166,667	$ 166,667	$ 166,667	$ 166,667	$ 166,667	$ 166,667	$ 2,000,000
IP-2602-16	Meter Shop Building Additions	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
IP-2602-18	Electrical Motor Efficiency Enhance	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
IP-2602-19	NRW Pressure Reduction	$ 8,333	$ 8,333	$ 8,333	$ 8,333	$ 8,333	$ 8,333	$ 8,333	$ 8,333	$ 8,333	$ 8,333	$ 8,333	$ 8,333	$ 100,000
IP-2602-35	Replace Roof, Citico Filter Hse # 2	$ 48,735	$ 55,055	$ 250,000	$ 56,328									$ 410,118
IP-2602-22	TAW GIS Data Conversion	$ -	$ -	$ -	$ 4,000	$ 10,000	$ 15,000	$ 50,000	$ 40,000	$ 52,000	$ 1,000	$ 1,500	$ 1,500	$ 175,000
IP-2602-25	Post Acquisition BD CapEx	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 7,500	$ 25,000	$ 32,500
IP-2602-26	Install New Hill City Pumps	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
IP-2602-29	Install 5,700' of 16"- East Braine	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
IP-2602-30	5800'-16" Main in Navajo Dr.	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
IP-2602-31	Construct 1.0MG Tank & 2500-16" ER	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
IP-2602-34	Citico Plant Improvements Phase 1B	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
IP-2602-4	5933 lf of 20" Ringgold Rd. at I-75	$ 22,917	$ 22,917	$ 22,917	$ 22,917	$ 22,917	$ 22,917	$ 22,917	$ 22,917	$ 22,917	$ 22,917	$ 22,917	$ 22,917	$ 275,000
IP-2602-6	Wastewater Treatm't & Handling Impr	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
IP-2602-7	Convert ER Reservoir to Pump Storag	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
IP-2602-8	3000'-24" Tennessee River Crossin	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
IP-2602-9	Repl Lktout Mtn Pump#4	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Investment Project Sub-Total		$ 79,985	$ 86,305	$ 281,250	$ 91,578	$ 41,250	$ 46,250	$ 81,250	$ 71,250	$ 83,250	$ 32,250	$ 40,250	$ 57,750	$ 992,618
CS-2602-3	Business Transformation	$ 373,684	$ 243,220	$ 306,469	$ 245,220	$ 277,964	$ 215,795	$ 178,191	$ 190,633	$ 140,767	$ 138,001	$ 139,633	$ 123,239	$ 2,572,816
CS-2602-4	Business Transformation - Other	$ 4,694	$ 4,722	$ 4,749	$ 4,777	$ 4,804	$ 4,833	$ 4,860	$ 4,888	$ 4,571	$ 4,585	$ 4,599	$ 4,614	$ 56,696
Central Sponsored Project Sub-Total		$ 378,378	$ 247,942	$ 311,218	$ 249,997	$ 282,768	$ 220,628	$ 183,051	$ 195,521	$ 145,338	$ 142,586	$ 144,232	$ 127,853	$ 2,629,512
	Capital Expenditure Total	$ 1,013,171	$ 981,303	$ 1,297,825	$ 1,110,585	$ 1,143,134	$ 1,384,582	$ 1,587,154	$ 1,322,865	$ 1,196,866	$ 1,248,772	$ 1,122,979	$ 884,574	$ 14,293,811

TAW_R_TRADR1#070attachment
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Tenessee American Water
Capital Expenditures by Month 2012-2013

Project Number	Funding Project Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total 2013
RP-26-A	Mains - New	$ -	$ 9,500	$ 12,500	$ 11,070	$ 11,200	$ 11,400	$ 13,600	$ 9,093	$ 6,297	$ 1,273	$ -	$ -	$ 85,933
RP-26-B	Mains - Replaced/Restored	$ 105,500	$ 185,000	$ 195,000	$ 265,000	$ 285,000	$ 285,000	$ 185,000	$ 125,000	$ 63,000	$ 15,000	$ 10,000	$ 36,000	$ 1,754,500
RP-26-C	Mains - Unscheduled	$ 10,200	$ 5,500	$ 15,000	$ 17,000	$ 7,000	$ 15,000	$ 15,000	$ 25,000	$ 19,435	$ 10,000	$ 10,000	$ 10,000	$ 159,135
RP-26-D	Mains - Relocated	$ 41,667	$ 41,667	$ 41,667	$ 41,667	$ 41,667	$ 41,667	$ 41,667	$ 41,667	$ 41,667	$ 41,667	$ 41,667	$ 41,667	$ 500,000
RP-26-E	Hydrants, Valves, and Manholes - New	$ -	$ -	$ -	$ 1,965	$ 5,896	$ 7,862	$ 9,827	$ 7,862	$ 3,931	$ 1,965	$ -	$ -	$ 39,309
RP-26-F	Hydrants, Valves, and Manholes - Replaced	$ 7,750	$ 7,750	$ 7,750	$ 7,750	$ 7,750	$ 7,750	$ 7,750	$ 7,750	$ 7,750	$ 7,750	$ 7,750	$ 7,750	$ 93,000
RP-26-G	Services and Laterals - New	$ 37,440	$ 49,920	$ 49,920	$ 43,680	$ 43,680	$ 56,160	$ 49,920	$ 56,160	$ 43,680	$ 43,680	$ 68,640	$ 81,120	$ 624,000
RP-26-H	Services and Laterals - Replaced	$ 17,185	$ 17,185	$ 17,185	$ 17,185	$ 17,185	$ 17,185	$ 17,185	$ 17,185	$ 17,185	$ 25,778	$ 25,778	$ 25,778	$ 232,000
RP-26-I	Meters - New	$ 30,000	$ 40,000	$ 40,000	$ 35,000	$ 35,000	$ 45,000	$ 40,000	$ 45,000	$ 35,000	$ 35,000	$ 55,000	$ 65,000	$ 500,000
RP-26-J	Meters - Replaced	$ 18,630	$ 49,680	$ 62,100	$ 68,310	$ 49,680	$ 74,520	$ 55,890	$ 55,890	$ 55,890	$ 37,260	$ 43,470	$ 49,680	$ 621,000
RP-26-K	ITS Equipment and Systems	$ -	$ -	$ 60,000	$ 7,950	$ 13,100	$ 13,000	$ 12,000	$ 9,500	$ -	$ -	$ -	$ -	$ 115,550
RP-26-L	SCADA Equipment and Systems	$ -	$ -	$ -	$ 25,000	$ -	$ 25,000	$ -	$ 20,000	$ -	$ -	$ -	$ -	$ 70,000
RP-26-M	Security Equipment and Systems	$ 5,833	$ 5,833	$ 5,833	$ 5,833	$ 5,833	$ 5,833	$ 5,833	$ 5,833	$ 5,833	$ 5,833	$ 5,833	$ 5,833	$ 70,000
RP-26-N	Offices and Operations Centers	$ -	$ -	$ -	$ -	$ -	$ -	$ 2,500	$ 5,397	$ 5,362	$ 5,362	$ 2,864	$ 1,563	$ 23,047
RP-26-O	Vehicles	$ -	$ -	$ -	$ -	$ -	$ 30,000	$ 90,000	$ 40,000	$ 25,000	$ 100,000	$ 50,000	$ 41,000	$ 376,000
RP-26-P	Tools and Equipment	$ -	$ -	$ -	$ -	$ 1,600	$ 8,000	$ 10,000	$ 2,600	$ 5,000	$ 3,000	$ 3,000	$ 4,400	$ 37,600
RP-26-Q	Process Plant Facilities and Equipment	$ -	$ 5,000	$ 25,000	$ 25,000	$ 60,000	$ 75,000	$ 75,000	$ 105,000	$ 101,000	$ 171,630	$100,000	$ -	$ 742,630
RP-26-R	Capitalized Tank Rehabilitation/Painting	$ 145,750	$ 145,750	$ 145,750	$ 145,750	$ 145,750	$ 145,750	$ 145,750	$ 145,750	$ 145,750	$ 145,750	$145,750	$145,750	$ 1,749,000
RP-26-S	Engineering Studies	$ 3,474	$ 3,474	$ 6,947	$ 6,947	$ 6,947	$ 6,947	$ 6,947	$ 6,947	$ 6,947	$ 6,947	$ 3,474	$ 3,473	$ 69,470
Recurring Projects Sub-Total		$ 307,729	$ 366,259	$ 462,152	$ 432,038	$ 434,089	$ 559,674	$ 570,269	$ 572,541	$ 499,995	$ 631,622	$553,225	$473,014	$ 5,862,606
DV-26	PROJECTS FUNDED BY OTHERS	$ 166,667	$ 166,667	$ 166,667	$ 166,667	$ 166,667	$ 166,667	$ 166,667	$ 166,667	$ 166,667	$ 166,667	$166,667	$166,667	$ 2,000,000
Developer Funded Project Sub-Total		$ 166,667	$ 166,667	$ 166,667	$ 166,667	$ 166,667	$ 166,667	$ 166,667	$ 166,667	$ 166,667	$ 166,667	$166,667	$166,667	$ 2,000,000
IP-2602-16	Meter Shop Building Additions	$ 250,000	$ 250,000	$ 250,000										$ 750,000
IP-2602-18	Electrical Motor Efficiency Enhance	$ 3,867	$ 3,867	$ 3,867	$ 3,867	$ 3,867	$ 3,867	$ 3,867	$ 3,867	$ 3,867	$ 3,867	$ 3,867	$ 3,867	$ 46,408
IP-2602-19	NRW Pressure Reduction	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
IP-2602-35	Replace Roof, Citico Filter Hse # 2	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
IP-2602-22	TAW GIS Data Conversion	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
IP-2602-25	Post Acquisition BD CapEx	$ 25,000	$ 7,830	$ 7,830	$ 7,830	$ 7,830	$ 7,830	$ 7,830	$ 7,830	$ 7,830	$ 9,330	$ 11,460	$ 11,458	$ 119,888
IP-2602-26	Install New Hill City Pumps	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
IP-2602-29	Install 5,700' of 16"- East Braine	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
IP-2602-30	5800'-16" Main in Navajo Dr.	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
IP-2602-31	Construct 1.0MG Tank & 2500-16" ER	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
IP-2602-34	Citico Plant Improvements Phase 1B	$ 30,000	$ 30,000	$ 30,000	$ 30,000		$ 5,000	$ 5,000	$ 10,000	$ 10,000	$ 10,000	$ 10,000	$ 10,000	$ 180,000
IP-2602-4	5933 lf of 20" Ringgold Rd. at I-75	$ 150,000	$ 150,000	$ 150,000	$ 150,000	$ 150,000	$ 150,000	$ 150,000	$ 150,000	$ 150,000	$ 150,000	$150,000	$150,000	$ 1,800,000
IP-2602-6	Wastewater Treatm't & Handling Impr	$ 50,474	$ 2,676	$ 2,694	$ 2,711	$ 2,730	$ 321,841	$ 2,766	$ 2,785	$ 2,803	$ 2,822	$ 2,841	$ 2,860	$ 400,000
IP-2602-7	Convert ER Reservoir to Pump Storag	$ -	$ -	$ -	$ -	$ -	$ 250,000	$ -	$ -	$ -	$ -	$ -	$ -	$ 250,000
IP-2602-8	3000'-24" Tennessee River Crossin	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
IP-2602-9	Repl Lktout Mtn Pump#4	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Investment Project Sub-Total		$ 509,341	$ 444,373	$ 444,391	$ 194,409	$ 164,427	$ 738,538	$ 169,463	$ 174,482	$ 174,500	$ 176,019	$178,168	$178,185	$ 3,546,296
CS-2602-3	Business Transformation	$ 169,287	$ 190,408	$ 94,365	$ 93,285	$ 85,488	$ 84,641	$ 96,645	$ 94,406	$ 91,180	$ 83,844	$ 41,503	$ 40,652	$ 1,165,704
CS-2602-4	Business Transformation - Other	$ 4,873	$ 4,885	$ 4,900	$ 457	$ 457	$ 457	$ 457	$ 457	$ 457	$ 457	$ -	$ -	$ 17,857
Central Sponsored Project Sub-Total		$ 174,160	$ 195,293	$ 99,265	$ 93,742	$ 85,945	$ 85,098	$ 97,102	$ 94,863	$ 91,637	$ 84,301	$ 41,503	$ 40,652	$ 1,183,561
	Capital Expenditure Total	$ 1,273,596	$1,372,591	$1,394,975	$1,179,925	$1,154,327	$1,861,377	$1,217,101	$1,167,645	$1,021,531	$1,084,882	$959,562	$904,518	$14,592,032

TAW_R_TRADR1#070attachment
Page 2 of 2

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Linda Bridwell

Question:

71. Provide CWIP balances from January 2012 through May 30, 2012.

Response:

Please see attached.

Tennessee American Water Company
TRA 1-71
CWIP Balances

Jan-12	$4,319,233
Feb-12	$4,496,274
Mar-12	$5,041,966
Apr-12	$5,390,169
May-12	$6,394,029

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness:

Question:

72. Provide a schedule by month, including amounts by project, of all plant additions from January 2012 through May 2012

Response:

Please see attached.

Tennessee American Water Company
January - May 2012 Plant Activity

Sum of activity_cost			gl_posting_m Add/Ret										
			1/1/2012 0:00		2/1/2012 0:00		3/1/2012 0:00		4/1/2012 0:00		5/1/2012 0:00		Grand Total
Funding Project	External As	Plant Acc	Addition	Retirement	Addition	Retirement	Addition	Retirement	Addition	Retirement	Addition	Retirement	
00000026 - Conversion Funding Project	260205	340100						(32,776.06)					(32,776.06)
		340220						(30,139.49)					(30,139.49)
		340320						(16,659.42)					(16,659.42)
		340500						(984.40)					(984.40)
		343000						(648.20)					(648.20)
		346100						(552.25)					(552.25)
		346200						(16,743.08)					(16,743.08)
DV-2602-1 - Projects Funded by Others	260205	304200	0.00		0.00		527.15		24,791.33				25,318.48
		331100			13.20		449.44		476.76		1,038.76		1,978.16
		331210	27,382.10		(30,062.81)		147.65		54.34		192,219.83		189,741.11
		331350	0.60		(26,400.81)		(977.92)		(3,463.09)		404,623.40		373,782.18
		333000	(2,671.02)		263.87		(46.23)		3,019.81		54,752.82		55,319.25
		335000	1,303.37		(435.88)		5,808.21		1,279.08		12,081.51		20,036.29
IP-2602-35 - Replace Roof, Citico Filter Hse # 2	260205	304300							551,765.30				551,765.30
RP-2602-A1 - Mains - New	260205	331100			4,825.00		4,003.21						8,828.21
		331210	3,649.51				101.21		138.73		224.25		4,113.70
		333000					5.24		7.20		11.63		24.07
RP-2602-B1 - Mains - Replaced / Restored	260205	331100	73,849.86	(30.90)	2,267.33	0.00	(50,039.79)		(318.83)	(383.52)	403.99	(202.72)	25,545.42
		331210	151,663.73		(84,449.47)		(79,137.27)	0.00	2,598.00		25,727.70		16,402.69
		333000	1,397.84		21,242.82		(19,276.74)		359.38		218.80		3,942.10
		335000	6,997.78		1,121.35		(1,946.99)	0.00	11.99		24.85		6,208.98
RP-2602-C1 - Mains - Unscheduled	260205	331100	21,546.33	(83.81)	14,659.45	0.00	43,455.57		(8,796.36)	(2,176.31)	71,025.03	0.00	139,629.90
		331210	10,654.16	(5,670.17)	6,962.13		10,109.20	0.00	3,790.86	(1,880.62)	(10,093.48)	0.00	13,872.08
		331350	2,340.71		12,709.46	0.00	576.84		(6,555.41)	(192.75)	4,248.88	0.00	13,127.73
RP-2602-D1 - Mains - Relocated	260205	331210	1,044.86		1,787.41		1,174.47		141.10		170.66		4,318.50
		331350	2,901.56		1,787.47		3,091.28		0.19		(0.19)		7,780.31
		333000					34.51		4.26		5.16		43.93
		335000	19.06		759.64		20.40		0.85		0.86		800.81
RP-2602-E1 - Hydrants, Valves, and Manholes-New	260205	331100									1,827.81		1,827.81
		331210	(96.24)		445.69		(164.37)		2,642.70		(1,838.78)		989.00
		331350	(96.26)		164.38		(164.38)				10.97		(85.29)
		335000	0.00		0.00		(3,753.39)					0.00	(3,753.39)
RP-2602-F1 - Hydrants, Valves, and Manholes-Rep	260205	331100	(1,110.19)	0.00	(125.16)	0.00	1,989.70	0.00	13,280.47	0.00	329.29	0.00	14,364.11
		331210	15,392.36				2,905.45	0.00	2,014.68	0.00	22,874.43	0.00	43,186.92
		331350	2,019.15										2,019.15
		335000	3,997.37	(6,937.87)	5,439.12	0.00	2,673.38	0.00	5,478.89	(3,375.14)	14,896.95	0.00	22,172.70
RP-2602-G1 - Services and Laterals - New	260205	333000	93,996.99		89,880.04		51,213.84		244.03		52,402.38		287,737.28
RP-2602-H1 - Services and Laterals - Replaced	260205	331100										0.00	0.00
		333000	40,071.93	0.00	26,031.10	(4,299.20)	124,941.71		2,220.70	0.00	15,620.78	(2,595.04)	201,991.98
RP-2602-I1 - Meters - New	260205	334100	1,569.58		5,878.29		5,885.72		(11,764.00)		8,588.65		10,158.24
		334110	12,079.82		20,029.96		10,991.46		(3,536.17)		8,734.30		48,299.37
		334200	25,556.04		29,720.84		11,799.65		18,240.52		17,989.14		103,306.19
RP-2602-J1 - Meters - Replaced	260205	333000									174.26	0.00	174.26
		334100	(21.40)				0.00	(228.20)		(3,523.35)		0.00	(3,772.95)
		334110	50,540.56		56,148.51		65,188.36		13,085.44		61,701.33		246,664.20
		334200		0.00	40,494.53	0.00	46,175.24		1,950.37		(56,565.58)	0.00	32,054.56
RP-2602-K1 - ITS Equipment and Systems	260205	340220	47,905.80		(65.81)		814.13		(0.00)		27,193.57		75,847.69
		340230	85.00		(0.00)				4,060.94		29,894.00		34,039.94
RP-2602-L1 - SCADA Equipment and Systems	260205	304200	2,777.15		45,537.26				0.00				48,314.41
		304300							0.00				0.00
RP-2602-M1 - Security Equipment and Systems	260205	304500			74,112.93						5,438.07		79,551.00
	260305	304500			4,359.83						0.00		4,359.83
RP-2602-N1 - Offices and Operations Centers	260205	304500	(5,520.31)										(5,520.31)
		304700			22,734.14		719.05						23,453.19
		304800								(5,351.97)			(5,351.97)
		340100			0.00								0.00
RP-2602-O1 - Vehicles	260205	341100	(26,687.17)						30,669.23	(56,930.91)			(52,948.85)
		341200	8,735.11		46,608.63				0.00		0.00		55,343.74
RP-2602-P1 - Tools and Equipment	260205	340210			1,807.62				3,255.76		(0.00)		5,063.38
		340310			425.12				765.68		0.00		1,190.80

Tennessee American Water Company
January - May 2012 Plant Activity

Sum of activity_cost			gl_posting_m Add/Ret										
			1/1/2012 0:00		2/1/2012 0:00		3/1/2012 0:00		4/1/2012 0:00		5/1/2012 0:00		Grand Total
Funding Project	External As	Plant Acc	Addition	Retirement	Addition	Retirement	Addition	Retirement	Addition	Retirement	Addition	Retirement	
RP-2602-P1 - Tools and Equipment	**260205**	343000	2,695.99			(2,063.05)	29,405.06				0.00		30,038.00
RP-2602-Q1 - Process Plant - Facilities and Equi	**260205**	304100					0.00						0.00
		304200	7,011.79		(948.50)		38,642.11		0.00		0.00		44,705.40
		304500					0.00						0.00
		304800				(538.41)							(538.41)
		310000				(17,179.76)							(17,179.76)
		311200				(1,034.37)							(1,034.37)
		311520	2,519.95				0.00						2,519.95
		320100	216.78	(2,851.54)			0.00				731.37		(1,903.39)
		320200	379.29	(6,762.08)		(1,755.54)	0.00	0.00					(8,138.33)
		330200					0.00						0.00
		331001				(27.50)							(27.50)
		331350				(2,899.79)							(2,899.79)
		344000		(542.59)			0.00						(542.59)
RP-2602-R1 - Capitalized Tank Rehabilitation / P	**260205**	330000	(220,408.40)								0.40		(220,408.00)
		330003	(373.23)		0.00		0.00		(0.07)		0.07		(373.23)
RP-2603-G1 - Services and Laterals - New	**260305**	333000	0.00		0.00		1,184.06		0.00				1,184.06
RP-2603-P1 - Tools and Equipment	**260205**	344000				(746.37)							(746.37)
	260305	343000			0.00								0.00
RP-2603-Q1 - Process Plant - Facilities and Equi	**260305**	304300								0.00			0.00
		320200							0.00				0.00
RP-2604-G1 - Services and Laterals - New	**260405**	333000	251.97		770.00		(16.00)		0.00		0.00		1,005.97
Grand Total			**365,569.88**	**(22,878.96)**	**396,498.68**	**(30,543.99)**	**308,510.22**	**(98,731.10)**	**651,914.66**	**(73,814.57)**	**966,687.87**	**(2,797.76)**	**2,460,414.93**

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Linda Bridwell

Question:

73. Reconcile the following CWIP balances for January 2012:

Line				WP Reference
1	December 2011 Balance	Chattanooga	4,118,034.46	RB-3-CWIP
2		Suck Creek	13,285.46	
3		Lone Oak	251.97	
4	Total		4,131,571.90	RB-3-CWIP
5	Capital Additions	January 2012	1,082,990.37	RB-3.1
6	Placed in Service	January 2012	1,100,522.35	RB-2.1
7	Net Additions	January 2012	-17,531.98	
8	Dec. 2011 + Jan. 2012 Net Additions		**4,114,039.92**	
9	Grand Total CWIP	January 2012	**4,114,291.89**	RB-3-CWIP
10	**Difference**		**251.97**	

Response:

This appears to be an error. The $251.97 difference relates to assets that were in CWIP in December 2011 for Lone Oak, project number RP-2604-G1, Services and Laterals. They were placed in service and added to UPIS in January of 2012, but the CWIP balance was not reduced to reflect this. This would result in an overstatement of CWIP for the attrition year in the amount of $251.97.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Linda C. Bridwell

Question:

74. Project IP 2602-4 is projected to spend $275,000 in 2012 and $1,800,000 in 2013 for a total cost of $2,100,538 (Bridwell direct testimony, page 32). Since $275,000 plus $1,800,000 totals $2,075,000, please explain the difference/additional amount of $25,538.

Response:

The additional $25,538 is prior year expenditures as of December 31, 2011. Please refer to Schedule RB 3.1.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Linda C. Bridwell

Question:

75. Provide copies of all RFPs sent out for all projects covered within the CWIP testimony, all proposals that were returned and indicate which proposals were accepted.

Response:

In addition to the response to Item 76 of this same data request, TAW has located one RFP for project 2602-4 which is attached. There were no RFP's sent out on this project. A sole source proposal was requested from CTI because they provided the services for the Catoosa Utility District service improvement study, had an in-depth understanding of the TAW system and expectation, and had a good understanding of the project deliverables as well as the work experience in carrying out projects of this nature.

We believe that additional information may be in the files and the response will be supplemented when it is located.

Tennessee American Water

PROPOSAL FOR
PRELIMINARY ENGINEERING SERVICES
RINGGOLD ROAD I-75-SCRUGGS ROAD WATER LINE

CONSOLIDATED TECHNOLOGIES, INC.
ENGINEERS IN WATER AND EARTH SCIENCES

CONSOLIDATED TECHNOLOGIES, INC.
ENGINEERS IN WATER AND EARTH SCIENCES

December 17, 2007

Mr. John Watson
Vice President and General Manager
Tennessee American Water
P.O. Box 6338
1101 Broad Street
Chattanooga, TN 37401-6338

Subject: Request for Preliminary Engineering Services
Ringgold Road - I-75-Scruggs Road Water Line
CTI Proposal No. CP7105

Dear Mr. Watson:

Enclosed are an original and two copies of our proposal for preliminary engineering services on the subject project. Our qualifications include extensive experience in the planning, design, and construction of water distribution system improvements including lines, tanks, pumping stations, and treatment plants.

We are very familiar with project requirements due to our recent completion of the study of Catoosa Utility District service improvements, which included hydraulic modeling and cost estimating. We have performed similar tasks on other projects for TAW, such as the Mountain Creek tank and Walden's Ridge pumping station and lines. Based on our knowledge of this project and TAW's entire network, we believe that we are very qualified to perform the engineering services you require.

We have the staff available to provide the required services in the time allowed, and our hourly rates are competitive. Our engineers are also very familiar with the project site, and we can drive to the project site or TAW's office within minutes.

We appreciate the opportunity to submit this proposal. Please contact us if you have any questions.

Sincerely,

Jerry D. Hightower, P.E.
Senior Project Manager

Allen D. Stephens, P.E.
Executive Vice President

JDH/pm
Enclosures

cc: Randy Taylor
Kate Nartey

S:\PROPOSAL\2007\cp7105taw engrgold rd to scruggs rd I75 water line\trans ltr.wpd

TAW NETWORK IMPROVEMENTS
NEW LINE FROM RINGGOLD ROAD ACROSS I-75 TO SCRUGGS ROAD METER

PRELIMINARY ENGINEERING COSTS

Description	Fee	Fee Basis
Preliminary Design	$12,500	LS
Surveys for Design, Easements, and Permits	$20,800	CP
Easement Drawing and Document Preparation	$12,500	CP
Discussions with Property Owners Regarding Easement Acquisition	$4,000	CP
Permits:		
COE Section 404/TVA Section 26A	$2,500	CP
TDEC ARAP	$2,000	CP
Hamilton County - Storm Water	$2,500	CP
TDOT	$2,000	CP
Gasoline Pipeline	$1,500	CP
Geotechnical Report	$4,000	CP
Preliminary Engineering Costs	$64,300	

PROJECT UNDERSTANDING

PROJECT SUMMARY

The proposed project consists of the construction of approximately 5,200 linear feet of 20-inch or 24-inch water line beginning at Ringgold Road near McDonald Road, crossing I-75 and West Chickamauga Creek, and ending with a connection to the TAW Scruggs Road meter box. CTI proposes to provide preliminary design; route selection; surveying for design and easements; preparation of easement drawings and documents; preparation of permit applications; geotechnical investigation for design; assistance with easement acquisitions, including initial discussions with property owners; and coordination with TAW and all other regulatory and/or permitting agencies.

PRELIMINARY DESIGN

1. Attend two meetings at TAW and prepare minutes of meetings.

2. Coordinate with TAW in the selection of the preliminary preferred route for the water line.

3. Determine location of existing utilities that may affect construction of water line.

4. Determine location of existing property parcels.

5. Field-select and stake preliminary route for water line.

6. Prepare drawing(s) of preliminary water line route.

7. Prepare updated opinion of construction and project costs (not including TAW costs) based on surveyed route of water line.

DESIGN AND EASEMENT SURVEYS

1. Field-survey selected route of water line, including:

    a. Research and field survey necessary to determine TN/GA state line within proposed project limits.

    b. Establish Tennessee State Plane control and mean sea level elevation; set temporary benchmarks no more than 1,000 feet apart along proposed route.

    c. Determine rights-of-way of the following: Ringgold Road/Highway 41, McDonald Road, Stateline Road, I-75 from the intersection with Highway 41 southward to the TN/GA state line, and Scruggs Road from the Georgia state line to end of proposed project area.

    d. 50-foot strip topo with any obvious property corners found from point of beginning along marked field alignment as designated by CTI (includes CAD work).

    e. Topographical mapping of I-75 crossing,

f. Topographical and hydrographical surveys of lake at Shipp's RV and West Chickamauga Creek, crossing unnamed tributary to West Chickamauga Creek at state line.

g. Mapping of all MARKED underground utilities; location of overhead utilities within topographical mapped limits.

h. Generate profile from topographical survey data at location specified by CTI (one time only).

i. Provide current aerial photography as obtained from Hamilton County GIS Department.

PERMANENT AND TEMPORARY EASEMENT DRAWINGS AND DOCUMENTS

1. Determine where permanent and temporary easements will be required for construction of water line.

2. Provide drawings suitable for recording of temporary and permanent easements for water line.

3. Provide easement metes and bounds descriptions.

4. Assist TAW in easement acquisition for selected easement route by meeting with property owners on project site to discuss proposed water line route, easements, and construction.

PERMITS

1. Determine requirements and prepare applications for local, state, and federal permits, including those listed elsewhere in this proposal.

DELIVERABLES

1. Project Management
   a. Meeting minutes.
   b. Monthly project status updates.
   c. Monthly project invoices.

2. Preliminary Design
   a. Preliminary design based on aerial and field surveys.
   b. Drawing(s) of selected preliminary water line route.
   c. Updated opinion of construction and project costs (not including TAW costs) based on surveyed route of water line.

3. Design and Easement Surveys
   a. Drawing of survey-selected route of water line.

4. Permanent and Temporary Easements
   a. Drawings suitable for recording of temporary and permanent easements for water line.
   b. Easement metes and bounds descriptions.
   c. Assistance to TAW in easement acquisition for easements required for selected water line route.

5. Permits
   a. Copies of all required federal, state, and local permits.

6. Geotechnical Services
   a. Geotechnical drilling and report for design of crossing of I-75 and West Chickamauga Creek.

GEOTECHNICAL SERVICES

Geotechnical services will include drilling and a report for design of the crossing of I-75 and West Chickamauga Creek. These services will be provided by subcontractor Qore.

EASEMENT DRAWINGS AND DOCUMENTS

Permanent and temporary easement drawings and documents will include the following services:

1. Determine where permanent and temporary easements will be required for construction of water line.

2. Provide drawings suitable for recording of temporary and permanent easements for water line.

3. Provide easement metes and bounds descriptions.

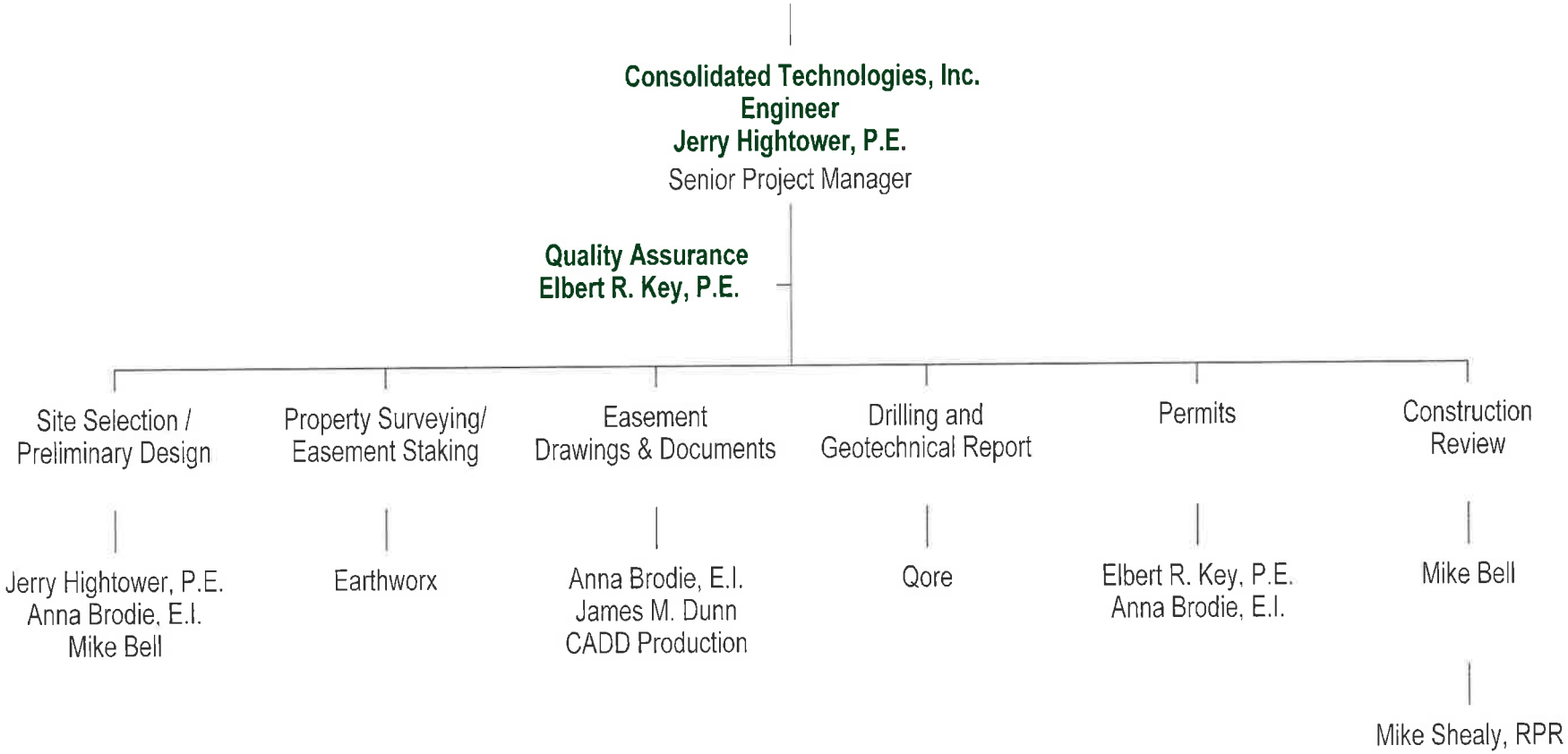
4. Assist TAW in easement acquisition for selected route by meeting with property owners on project site to discuss proposed water line, easements, and construction.

PERMITS

Following is a list of permits required for preliminary design and property/easement acquisition, along with a proposed schedule for their acquisition:

Permit and Agency	Review by Agency
Federal	
Tennessee Valley Authority - 26A	3 months
U.S. Army Corps of Engineers - Section 404	3 months
State	
Tennessee Department of Environment and Conservation Notice of Intent/Storm Water Pollution Prevention Plan	1 month
Aquatic Resource Alteration Permit (ARAP)	1 month
Tennessee Department of Transportation	2 months
Local	
Hamilton County - Storm Water Permit	1 month

TENNESSEE AMERICAN WATER
RINGGOLD ROAD - I-75 - SCRUGGS ROAD WATER LINE
ORGANIZATIONAL CHART



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JERRY D. HIGHTOWER, P.E.
Senior Project Manager

SUMMARY

Mr. Hightower is a civil engineer with over 35 years of experience in planning, design, and construction phase services for water and wastewater facilities. His responsibilities have included the management of major projects involving water treatment plants, storage tanks, computer hydraulic modeling, distribution systems, wastewater interceptors, collection systems, and pumping stations.

EDUCATION

1971, B.C.E., Civil Engineering, Georgia Institute of Technology, Atlanta
1976-81, Graduate Study in Environmental Engineering, University of Tennessee, Knoxville

YEARS OF EXPERIENCE

Other Firms: 20
This Firm: 15

PROFESSIONAL REGISTRATIONS

Professional Engineer - Tennessee, Georgia, Kentucky, Ohio, North Carolina

PROFESSIONAL EXPERIENCE

- **1991-Present: Consolidated Technologies, Inc., Chattanooga, Tennessee**
  Senior Project Manager.
- **1971-1991: Hensley-Schmidt, Inc., Chattanooga, Tennessee**
  Served as Project Engineer, Project Manager, and Design Section Manager.
- **1967-1970: Tennessee Valley Authority, Chattanooga, Tennessee**
  Served as Survey Crew Member.

PROFESSIONAL ASSOCIATIONS

American Water Works Association
Kentucky-Tennessee Section, AWWA, Past Chairman, 2004 George Warren Fuller Award

AWARDS

2004 Kentucky-Tennessee Section of American Waterworks Association's George Warren Fuller Award for "Distinguished service in the water supply field." The award is in recognition of "engineering skill, diplomatic talent, and leadership."

PRESENTATIONS

Instructor for Tennessee Department of Environment and Conservation's "Low Pressure Membrane Filtration" courses for Water Treatment Plant operators, 2005/2006.
"2,800 gpm of Water Pumped at 650 psi up 1,350 Vertical Feet Present Difficult Challenges for Design and Construction," KY-TN WEA and AWWA Water Professionals Conference, July 2006.
"Membrane Filtration Plus GAC: Duck River Utility Commission Water Treatment Plant Expands for the Future," KY-TN Joint AWWA/WEA Water Professionals Conference, 2004.
"Designing A Membrane Pilot Study," Georgia Water Pollution Control Federation, November 2004.
"Design and Construction of a Chemical Storage Facility Focused on Safety and Security," KY-TN Joint Water Professionals Conference, July 2004.
"Why Consider Membrane Filtration?" Membrane Filtration Seminar, 2000.

"Pilot Study of Membrane Filtration at Duck River Utility Commission," Tennessee Water-Wastewater Association, 1999.
"Impact of Changing Drinking Water Regulations," Tennessee Water Quality Management Association, 1997.
"Computer Hydraulic Analysis of Water Systems," Tennessee Water-Wastewater Association, 1994.

WATER STORAGE TANKS

Cleveland Utilities
Design and construction phase services for two 1.5-mg prestressed concrete tanks with baffles, one for disinfection contact at CU's water treatment plant, the other for disinfection contact and storage in the Waterville Springs area.

Cleveland Utilities
Specifications for painting of steel water tank, including lead abatement. Design and construction management for 3.5-mg steel water tank. Design and construction management for repainting two 1-mg steel water tanks.

Cleveland, Tennessee
Design and construction phase services for 500,000-gallon prestressed concrete tank. Computer modeling of location and life-cycle analysis of concrete versus steel tanks.

Hiwassee Utilities Commission, Charleston, Tennessee
Specifications and construction phase services for interior sandblasting and repaint; exterior pressure washing, spot-blasting, and paint encapsulation; and roof jacking to reach inaccessible areas of 1,750,000-gallon steel clearwell.

Hixson Utility District
Design and construction services for 1.5-mg prestressed concrete disinfection contact tank at water treatment facility. Design included unique PVC baffle design and life-cycle analysis of various types of tanks.

Jasper, Tennessee
Design and construction services for 750,000-gallon prestressed concrete water tank and supply line for new industry. Pre-maintenance inspections and reports for steel water tanks.

Kentucky-American Water Company
Manager of maintenance inspection and evaluation of tanks, treatment units, and pumping station, with recommendations for cleaning and painting.

Savannah Valley Utility District
Hamilton County, Tennessee
Design of 2-mgd pressure filtration facilities, well pump replacements, and new 2-mg prestressed concrete storage tank.

JERRY D. HIGHTOWER, P.E. (Continued)

Southern Cellulose
Inspection, report, and design of improvements to 50,000-gallon elevated tank, including painting and structural improvements.

Tennessee American Water
Project manager for design and construction of 1.0-mg prestressed concrete tank, with 1,100-foot access road, and supply piping on side of Signal Mountain.

Tennessee American Water
Manager of annual pre-maintenance inspections from 1989 through 1996 for steel water tanks, including preparation of inspection reports and management of quality assurance inspection services.

WATER SYSTEMS

Allardt, Tennessee
Design and construction management for 50,000-gallon elevated water storage tank and 4 miles of water lines.

Chattanooga, Tennessee
Water distribution system analysis for 18,000-customer utility district near the city. Computer modeling including normal and fire demand analysis, and master planning of system improvements.

Chattanooga, Tennessee
Hydraulic and cost analyses, report preparation, and construction plans and specifications for a 1-mile private industrial water supply line.

Cleveland, Tennessee
Design and construction management for 0.5-mg water tank, two booster stations, and linework.

Cleveland, Tennessee
Computer modeling hydraulic analyses for a 20,000-customer water distribution system, including long-range planning for system improvements.

Cleveland, Tennessee
Design and construction management for 3.5-mg steel water tank.

Cleveland, Tennessee
Renovation of 7-mgd water treatment plant for Cleveland Utilities, including addition of microprocessor-controlled automatic backwash system; upgrade of SCADA system; and replacement of filter media, agitators, and valves.

Cleveland Utilities
Alum sludge disposal project for a 7-mgd water treatment plant in Cleveland, Tennessee, including structural and hydraulic design of reinforced concrete tanks, pumping chambers, pumps, valving, and associated facilities.

JERRY D. HIGHTOWER, P.E. (Continued)

Decatur, Tennessee
Design and construction management for springs development and pumping facility.

Hamilton County, Tennessee
Design of 2-mgd pressure filtration facilities, well pump replacements, and new 2-mg storage tank.

Marion County, Tennessee
Design of iron and manganese removal pressure filtration system from well supply, including all pumping, distribution, and storage facilities.

Oakdale, Tennessee
Design and construction management for replacement of 5 miles of water lines and two 30,000-gallon water tanks.

Polk County, Tennessee
0.8-mgd water treatment plant and raw water pumping facility, including the design of all necessary equipment for a complete water treatment plant.

WATER DISTRIBUTION SYSTEMS

Allardt, Tennessee
50,000-gallon elevated water storage tank and 4 miles of water lines.

Cleveland Utilities
Computer hydraulic analyses for a 22,000-customer water distribution system, including long-range planning and design for improvements to tanks, lines, and pumping facilities.

Cleveland Utilities
Design and computer modeling for 0.5-mg water tank, two booster stations, and line work.

Duck River Utility Commission
Computer hydraulic modeling for line extension to Arnold Engineering Development Center.

Hallsdale-Powell Utility District
Master Plan for distribution system improvements including development of hydraulic model for 22,000-connection system. Identified measures for system simplification (reducing number of pressure zones, improving system hydraulics, and providing new water supply on north end of system). Digitized all HPUD water system maps and linked this information to GIS mapping. Applied the data to hydraulic model with digital demand information, also linked to GIS. Scanned valve reference cards and linked to water maps and GIS.

Hallsdale-Powell Utility District
Assisted HPUD with various system pressure problems using the WaterCAD model and prepared design of 24-inch water main to improve overall system service.

Hixson, Tennessee
Redeveloped model for over 20,000-customer system. Provided geographical interface model of system with GIS and digital customer demand information.

JERRY D. HIGHTOWER, P.E. (Continued)

Hixson, Tennessee
Computer modeling hydraulic analyses for a 19,000-customer water distribution system, including normal and fire demand analysis, long-range planning for system improvements.

Oakdale, Tennessee
Replacement of 5 miles of water lines and two 30,000-gallon water tanks.

Oakdale, Tennessee/Wolfe Branch Utility District
Design of CDBG-funded replacement of 100,000 linear feet of polyvinyl chloride and ductile iron water distribution lines for Phase III; design of ARC/FmHA-funded project with 51,000 linear feet of polyvinyl chloride and ductile iron water lines and a 50-gpm booster pump station to serve new customers; design of 8,000 linear feet of 6-inch water line to connect two pressure zones.

Tennessee American Water
Preparation of computer hydraulic model for US EPA IDSE compliance. Project included input of over 14,000 pipes, 17,000 nodes, and 74,000 customer connections which were geocoded. Utilized ARC GIS based maps and Bentley WaterGEMS software.

Tennessee American Water
Design and construction of 4-mgd, 650-psi pumping station, 3,300 feet of 16-inch welded steel pipe, and 15,000 feet of 16-inch and 12-inch ductile iron pipe for interconnection with Walden's Ridge Utility District.

Tennessee American Water
Route design and permit preparation for 16,000 linear feet of 16-inch water transmission main, including creek crossing and aerial railroad crossing.

Tennessee American Water
Design services for relocation of 980 feet of 12-inch water line to replace 12-inch and 10-inch water line in conflict with a TDOT road project.

Tennessee American Water
Design of 3,940 feet of new 12-inch-diameter of ductile iron water line, including a creek and railroad crossing, all permit applications, and CADD drawings for construction and easements.

WATER DISTRIBUTION HYDRAULIC ANALYSIS COMPUTER MODELING AND PLANNING FOR VARIOUS MUNICIPAL AND INDUSTRIAL CLIENTS RANGING FROM 500 TO 74,000 CONNECTIONS

Alexian Village - Signal Mountain, Tennessee
Allardt, Tennessee
Blue Ridge, Georgia
Cleveland Utilities
Decatur, Tennessee
Duck River Utility District
Dunlap, Tennessee
Hallsdale-Powell Utility District
Hixson Utility District
Jasper, Tennessee
Ocoee Utility District
Prospect-McDonald Utility District
Savannah Valley Utility District
Tellico Reservoir Development Agency
Tennessee American Water
Wolfe Branch Utility District
Etowah Utilities Department

JERRY D. HIGHTOWER, P.E. (Continued)

WATER TREATMENT PLANTS

American Water Works Service Company/Tennessee-American Water Company
Design of filter-to-waste piping improvements for 24-mgd portion of 65-mgd water treatment plant.

Blue Ridge, Georgia
Engineering report and design for addition of membrane filtration to increase capacity of 1.0-mgd conventional WTP to 3.0 mgd.

Bowater Incorporated, Southern Division
Study of improvements to 40-mgd water treatment plant for compliance with new drinking water regulations, including CT compliance calculations.

Bowater Newsprint
Study and design of 250,000-gpd capacity membrane filtration packaged water treatment plant, including new chemical feed equipment and high-service pumps.

Town of Chapel Hill
Analysis of filtration alternatives, including pressure filtration, cartridge filtration, and ultrafiltration to eliminate surface influence of ground water source (well). Design of packaged treatment plant with pressure filtration alternative, initial plant capacity of 200,000 gpd, expansion capability to 400,000 gpd, raw water and high service pumping, chemical feed systems, and metal building. Construction administration and project representation. CDBG-funded.

City of Chickamauga
Design and construction phase services for well supply to replace Crawfish Springs, including well, pumps, piping and instrumentation.

City of Chickamauga
Study of alternatives for new water supply and treatment. Design of new well supply facilities including 1-mgd well, pump, piping, instrumentation, and variable speed drive.

Cleveland Utilities
Preliminary engineering report for addition of membrane filtration to 1.5-mgd Waterville Springs facility.

Cleveland Utilities
Renovation of 7-mgd water treatment plant for Cleveland Utilities, including addition of microprocessor-controlled automatic backwash system; upgrade of SCADA system; and replacement of filter media, agitators, and valves.

Cleveland Utilities
Alum sludge disposal project for a 7-mgd water treatment plant in Cleveland, Tennessee, including structural and hydraulic design of reinforced concrete tanks, pumping chambers, pumps, valving, and associated facilities.

JERRY D. HIGHTOWER, P.E. (Continued)

Cleveland Utilities
Design development report, design, and construction phase services for expansion of water treatment plant from 7 to 10 mgd. Project included 1.5-mg CT disinfection contact tank; 10-mgd high service pump with VFD; and improvements to instrumentation, sedimentation, and building (including additional offices, laboratory control area, HVAC, lighting, electrical, emergency power generation, etc.).

Decatur, Tennessee
Springs development and pumping facility.

Duck River Utility Commission
Master plan for water treatment plant expansion.

Duck River Utility Commission
Engineering study to identify needs and to prepare cost estimates to expand existing 7.5-mgd water treatment plant in two phases to a total capacity of 22.5 mgd.

Duck River Utility Commission
Planning, design, and construction phase services for new chemical building, including gaseous chlorine and chlorine dioxide storage and feed, and liquid chemical storage and feed for alum, caustic, fluoride, polyphosphate, and sodium chlorite. Facilities were sized for 22.5 mgd.

Duck River Utility Commission
Design and construction phase services for water treatment plant expansion from 7.5 to 15 mgd with membrane ultrafiltration and granular activated carbon contactors upgrade of mixing, flocculation and sedimentation; raw water pump and high service pump upgrade.

Etowah Water Treatment Plant and Water System Improvements
Analysis, planning, design, and construction services for treatment plant and distribution system improvements. Comprehensive study to identify short- and long-term system needs, including a computerized hydraulic analysis. Preparation of plans and specifications and construction inspection of new raw water intake pumps; water treatment plant expansion from 2.1 to 4.2 mgd, with new flash mix, new flocculators, retrofitting sedimentation basins with tube settlers, new clearwell, new high service pumping facilities, upgrading sand filters, and new instrumentation telemetry system; and 14,000 linear feet of 6- and 8-inch water lines.

Hallsdale-Powell Utility District
Design of Melton Hill Water Treatment Plant Chemical Building upgrade, including building expansion and replacement of all disinfection equipment. Modeling and design of upgrade to high service pumping facilities at Melton Hill Water Treatment Plant. Manager of pilot study for evaluation of membrane filtration for expansion of WTP to 12.0 MGD.

Hallsdale-Powell Utility District
Hydraulic analysis of 22,000-customer utility district using Haestad's CYBERNET (WaterCAD software). Study included investigation of impacts of expanding the existing water plant or constructing an additional plant at a new location. Calibration of hydraulic model by use of portable flow measuring device. Development of a 5-year capital improvement program.

JERRY D. HIGHTOWER, P.E. (Continued)

Hixson Utility District
Water distribution system analysis for 19,000-customer utility district near Chattanooga, Tennessee. Computer modeling including normal and fire demand analysis, master planning of system improvements, and design of new 8-mgd high service pumping facility.

Hixson Utility District
Engineering study, design, and construction phase services for 8-mg design capacity, well-fed, treatment facilities, including pumping, chemical feed, disinfection contract facilities.

Hiwassee Utilities Commission, Charleston, Tennessee
Engineering study, design, and construction phase services for filtration modifications at treatment plant. Included filter media sieve analysis, specification of media improvements, and recommendations for operational improvements to eliminate air in backwash.

Town of Jasper
Expansion from 0.62- to 1.58-mgd water treatment plant, including additional filtration, clearwell, high service pumping, and backwash holding and return facilities; 15,800 linear feet of 12-inch water line; and 1-mg reservoir.

Town of Jasper
CT analysis of entire treatment plant to determine CT compliance and make recommendations for improvements.

City of Maryville
Water filtration plant evaluation, including optimization of existing water treatment processes, jar testing, and treatability studies.

Polk County, Tennessee
0.8-mgd water treatment plant and raw water pumping facility, including the design of all necessary equipment for a complete water treatment plant.

Suck Creek Utility District
Design of iron and manganese removal pressure filtration system from well supply, including all pumping, distribution, and storage facilities.

Sweetwater Utilities
Design of 1.3-mgd raw water pumping station for spring supply; including end suction pumps, piping, valves, controls, electrical service, and building.

Tennessee American Water
Study and report on low-service pumping improvements to plant with 90-mgd pump capacity.

Walker County, Georgia
Process design manager for pilot study to evaluate membrane filtration for WTP expansion to 12.0 MGD.

ELBERT R. (RON) KEY, P.E.
Senior Project Manager

SUMMARY
Mr. Key is a civil engineer with over 30 years of experience in environmental engineering. His responsibilities include water and wastewater facilities planning; design and specifications for water, drainage, landfill, roadway, and sewerage systems, including alternative wastewater collection and disposal; inspection of hazardous waste treatment, storage, and disposal facilities; and assistance with sanitary landfill operation and regulatory compliance.

EDUCATION
1971, B.S., Civil Engineering, Tennessee Technological University, Cookeville

YEARS OF EXPERIENCE
Other Firms: 20
This Firm: 15

PROFESSIONAL REGISTRATIONS
Professional Engineer - Tennessee

PROFESSIONAL EXPERIENCE
- **1991-Present: Consolidated Technologies, Inc., Chattanooga, Tennessee**
  Project Manager.
- **1980-1991: Hensley-Schmidt, Inc., Chattanooga, Tennessee**
  Project Manager.
- **1978-1979: Stanford and Associates, Franklin, Tennessee**
  Project Engineer.
- **1971-1978: Tennessee Department of Public Health, Nashville, Tennessee**
  Permits Section Chief, Technical Review Engineer, and Field Engineer.

AWARDS
Kentucky-Tennessee Section of American Waterworks Association's Award of Excellence for Water Plant Operations in the <5MGD Category.

PROFESSIONAL ASSOCIATIONS
American Water Works Association
Water Environment Federation

WATER DISTRIBUTION SYSTEMS

Benton, Tennessee
Participated in preparation of engineering study for water system improvements.

Calhoun-Charleston Utility District
Preliminary engineering and design of 55,200 LF of 2- and 6-inch water line to serve 66 customers in the Claxton Community and in downtown Calhoun. Funded by CDBG.

ELBERT R. (RON) KEY, P.E. (Continued)

Calhoun-Charleston Utility District
Design and construction phase services for 18,400 linear feet of 4- through 8-inch water line extension and 260,000-gallon prestressed concrete storage tank. Funded by CDBG.

Cleveland Utilities
Preliminary engineering and design of 39,000 linear feet of 2- through 8-inch water line to serve 130 LMI customers in the south Bradley County. Funded by CDBG.

Cleveland Utilities
Design of over 206,000 linear feet of 6-inch and 8-inch PVC water lines for extension to South Bradley County.

Cleveland Utilities
Detailed hydraulic analysis of 20-inch cast iron transmission main including alternatives for rehabilitation.

City of Cookeville
Assisted with design of 18,000 linear feet of 6- and 8-inch water line relocation in urbanized area due to widening of North Washington Avenue.

Dade County Water And Sewer Authority
Preliminary engineering report identifying short- and long-term system needs; computerized hydraulic analysis; plans, specifications, and construction phase services for water booster pumping station, interstate highway crossing, water storage standpipe, and several miles of water line extension in Dade County, Georgia.

Decatur, Tennessee
Participated in design of high service pumping facility.

Dunlap, Tennessee
Design, bid, construction phase, and permitting services for raw water lines, consisting of 4,600 LF of 16-inch ductile iron pipe, in conjunction with a $4,000,000 water treatment plant project.

Dunlap, Tennessee
Design, bid, and construction phase services for 1,900 LF of 8-inch PVC, 6,900 LF of 6-inch PVC, and 5 taps to existing mains. The line extensions, combined with two new booster stations, were identified by CTI to better utilize existing storage tanks and increase existing system pressures.

Dunlap, Tennessee
Planning and design phase services including 7,600 LF of 12-inch ductile iron pipe, a 400-gpm water booster station, and a 1.0 MG prestressed concrete storage tank.

Dunlap, Tennessee
Design and construction phase services for 500,000-gallon clearwell.

Dunlap, Tennessee
Design of 1,000,000-gallon Blue Sewanee Tank, 400-gpm booster pumping station and 8,000 feet of 12-inch transmission main.

ELBERT R. (RON) KEY, P.E. (Continued)

Dunlap, Tennessee
Design and construction services for 11,000 linear feet of 10- and 12-inch water main from the water treatment plant through downtown Dunlap to the Sequatchie County Industrial Park.

Dunlap, Tennessee
Computer modeling to locate pressure-reducing valves and design of 6,000 linear feet of line relocation for road reconstruction, design of 25,000 linear feet of 8-inch water line, and specifications for painting and lead abatement of 850,000-gallon water storage tank.

Dunlap, Tennessee
Plans, specifications, and computerized system analysis for water system expansion.

Dunlap, Tennessee
Design of 1,000,000-gallon Central Water Storage Tank. CDBG-funded.

Dunlap, Tennessee
Plans, specifications, and construction phase services for 10,000 linear feet of 10- and 12-inch ductile iron pipe with highway crossing to serve industrial expansion. Funded by TIIP.

Dunlap, Tennessee
Design of water and sewer line relocations at the intersection of Highway 111 and U.S. Highway 127.

Town of Englewood
Design and construction phase services for 80,000 feet of 6- and 8-inch water line for the Zion Hill area and Cumberland Heights water line extension (funded by CDBG and RD).

Erwin, Tennessee
Preliminary engineering report; computerized system hydraulic analysis; plans, specifications, and construction phase services for four water supply wells and 634,000-gallon water storage standpipe; and design of new high service pumps.

Etowah Utilities Department
Preliminary engineering and design of 46,200 linear feet of 2- through 8-inch water line and booster pumping station, with major highway, creek, and railroad crossings, to serve 64 LMI customers in the Mecca Pike area east of Etowah. Funded by CDBG.

Etowah Utilities Department
Design of 2,000-gpm upgrade with variable frequency drive motors to existing 2,000-gpm pumping station and design of 4,400-gpm industrial booster pumping station with complex control system.

Etowah Utilities Department
Design of 4,800 linear feet of 16-inch-diameter water main adjacent to existing 12-inch main to upgrade emergency feed supply to 6,000 gpm for major industry. Funded by TIIP.

Etowah Utilities Department
Design of 24,200 feet of 2- through 24-inch water line relocation from Hiwassee River to Cambria Road along Highway 411 South.

ELBERT R. (RON) KEY, P.E. (Continued)

Etowah Utilities Department
Design and construction phase services for 800,000-gallon clearwell, 4-million-gallon Parkstown Tank, and 3-million-gallon East View Tank.

Etowah Utilities Department
Design of 32,000 feet of 2- through 18-inch water line relocation from Cambria Road to 9th Street along Highway 411 South, including two creek crossings and a railroad crossing.

Etowah Utilities Department
Design and construction phase services for 37,600 linear feet of 12-inch, 16-inch, and 18-inch ductile iron pipe to serve two new storage tanks in conjunction with construction of two new industries for the Parkstown area and North Industrial Park area water line extensions. Project funded by EDA/ARC.

Etowah Utilities Department
Design and construction phase services for 3,300 linear feet of 12-inch ductile iron pipe to serve new industry for the Con-Met water line extension. Project funded by TIIP.

Etowah Utilities Department
Plans and specifications for 7,500 linear feet of 8-inch water line replacement along East Etowah Road.

Etowah Utilities Department
Computerized hydraulic model and design services for 11,700 feet of 8-inch and 4,000 feet of 6-inch pipe to serve Eagle Glen subdivision and rural area northeast of Etowah.

Etowah Utilities Department
Design of Etowah-Englewood transmission main, with 13,000 feet of 12-inch and 1,000 feet of 8-inch transmission main. Included design of meter pit with chlorine residual analyzer and two creek crossings. Funded by CDBG and RD.

Etowah Utilities Department
Design of Cambria Road extension, including computer hydraulic analysis and design of 700 feet of 2-inch pipe, 4,500 feet of 6-inch water main, and railroad crossing to provide water service and fire protection.

Etowah Utilities Department
Computerized hydraulic analysis and design of County Road 561/County Road 550 water line extension, with 24,600 feet of 8-inch transmission main in rural area to provide strategic loops in the distribution system.

Etowah Utilities Department
Computerized hydraulic analysis and design of 6,300 feet of 2- through 8-inch, 2,400 feet of 16-inch, and 13,500 feet of 24-inch high service water main to accommodate widening of Highway 411 South (Hiwassee River to Cambria Road).

Etowah Utilities Department
Comprehensive analysis to identify short- and long-term system needs; computerized hydraulic analysis; preparation of plans and specifications for water storage standpipe, new raw water intake

ELBERT R. (RON) KEY, P.E. (Continued)

pumps, water treatment plant, reconditioning of water storage tank, water booster pumping station, and water lines.

Etowah Utilities Department
Plans, specifications, and construction services for water system expansion into the Delano Community in Etowah, Tennessee.

Etowah Utilities Department
Plans, specifications, and construction services for water, sewer, and gas pipeline relocation along Highway 411 North, including 16,800 linear feet of 2- through 16-inch water line, 1,800 feet of sewer line, and 13,200 feet of 2- through 6-inch gas line replacement.

Fannin County, Georgia
Construction phase services for 100,000-gallon elevated water storage tank at the McCaysville Industrial Park. EDA-funded.

Foothills Retirement Development, Inc.
Plans, specifications, and construction services for water system expansion to serve 180 residential customers in Loudon County, Tennessee.

Hamilton County, Tennessee
Engineering report for water line extension to serve rural community of Signal Mountain.

Hargis Estates Subdivision
Computerized hydraulic analysis and plans and specifications for 60-unit subdivision in Sequatchie County, Tennessee.

Hiwassee Water Cooperative
Design and construction phase services for 8,500 feet of 2- through 8-inch and 600 feet of 12-inch water main, including crossing of Hiwassee River, for utility relocation due to widening of Highway 411 from Boyd Road to the Hiwassee River.

Hutchens Company, Inc.
Plans and specifications for fire pump system and fire storage tank to serve Wal-Mart, Inc., in Ashland City, Tennessee.

Leonard Kinsey and Associates
Master plan, computerized system hydraulic analysis, and plans and specifications for water facilities to serve 440 residential customers at the Council Fire Golf and Country Club development in Hamilton County, Tennessee, and Catoosa County, Georgia.

Marble Community, North Carolina
Plans, specifications, and construction services for water system expansion.

McMinn County, Tennessee
Project director for CDBG-funded project serving portions of both the Niota water system and the Athens water system, with each system using its own engineer. Preliminary engineering and design of 18,300 linear feet of 2- and 6-inch water line with booster pumping station to serve 57 LMI customers near McMinn Central High School.

ELBERT R. (RON) KEY, P.E. (Continued)

Monteagle, Tennessee
Participated in funding feasibility analysis, including computerized system hydraulic analysis, siting of new storage facilities, water treatment plant improvements, and stabilization of water impoundment reservoir.

Ocoee Utility District
Plans and specifications for water system expansion to improve distribution system pressures in Polk County, Tennessee.

Tennessee-American Water Company
Computerized hydraulic analysis for 2,100-gpm pump station and 9,000 LF of 16-inch steel and ductile iron pipeline up Signal Mountain to serve rural utility district.

Towns County Water and Sewerage Authority
Design of 10,500 linear feet of 2- through 8-inch water line relocation for widening of U.S. Highway 76.

Tracy City, Tennessee
Computerized system hydraulic analysis, plans, and specifications for high service pump, chlorination system, water booster pump, and well system.

Walden, Tennessee
Assisted with location of fire hydrants, including computerized hydraulic analysis.

Walden's Ridge Utility District
Water system master plan, including evaluation of existing source, treatment, pumping, and storage and distribution system, to determine current and future needs. Mapping and computerized hydraulic analysis of water system.

Walden's Ridge Utility District
Design and construction phase services for 21,700 linear feet of 12-inch and 1,600 linear feet of 6-inch ductile iron pipeline in mountainous terrain from Hollister Road to Forrest Park Road, and 750,000-gallon elevated water storage tank (149-foot-tall spheroid).

Walden's Ridge Utility District
Design and construction phase services on three phases of Shackleford Ridge Road area improvements, a joint project partnered with Hamilton County, Tennessee. Included 5,100 linear feet of 12-inch ductile iron transmission main, 4,200 linear feet of 10-inch transmission main, 6,300 linear feet of 8-inch transmission main, and 9,600 linear feet of 6-inch distribution piping to serve expanding mountain community, two new Hamilton County Schools, a new Hamilton County Park, a church campground, and a low-income residential neighborhood of 53 houses. Funded by CDBG and Hamilton County.

Walden's Ridge Utility District
Computerized hydraulic analysis and design services for water line extensions for five subdivisions in mountainous terrain.

ELBERT R. (RON) KEY, P.E. (Continued)

WATER DISTRIBUTION COMPUTER MODELING FOR MUNICIPAL AND INDUSTRIAL CLIENTS RANGING FROM 800 TO 22,000 CONNECTIONS

Ashland City, Tennessee
Calhoun-Charleston Utility District
Cleveland Utilities
Dade County, Georgia
Decatur, Tennessee
Dunlap, Tennessee
Englewood, Tennessee
Erwin, Tennessee
Etowah Utilities Department
Foothills Retirement Development, Inc.
Grundy County High School
Hiwassee Water Cooperative
Hargis Estate Subdivision
Hutchens Company, Inc.
Leonard Kinsey and Associates
Monteagle, Tennessee
Tracy City, Tennessee
Walden, Tennessee
Walden's Ridge Utility District

WATER TREATMENT PLANTS

Ashland City, Tennessee
Design and construction services to expand water treatment plant from 0.62- to 1.24-mgd, including replacement of raw water pumps; new flash mix, new flocculators; refurbishment of existing flocculators; repair of spalled areas of existing sedimentation basins and sealing of leaks in common wall between sedimentation basins and pipe gallery; new tube settlers; new clearwell; new high service pumps; new telemetry, chemical feed, and chlorination systems; enclosing and refurbishing of filters; replacement of filter media; new sludge storage and disposal system; and miscellaneous improvements to relieve bottlenecks within the distribution and pumping system.

Decatur, Tennessee
Design of new finished water disinfection and pumping facility for spring source.

Dunlap, Tennessee
Project manager for new 2.0-mgd water treatment plant, including services for design through construction phase, on three contracts: 500,000-gallon clearwell; procurement of treatment equipment and granular activated carbon contactors; and construction of new raw water intake with screens and pumping equipment, 16-inch-diameter ductile iron transmission main, 7.5 million-gallon pre-sedimentation storage basin, treatment/office building, chemical feed system, sludge thickening/disposal system, two booster pumping stations with associated piping, and plant/system-wide SCADA system.

Etowah Utilities Department
Project Manager for design services to expand 2.1-mgd water treatment plant to 5.5 mgd. Work included new raw water pumps, new flash mix, new flocculators, structural repairs to existing sedimentation basins, new tube settlers, filter media replacement, new clearwell, and new high service pumps.

Johnson City and Erwin, Tennessee
Phase II and Phase III evaluation of the abandoned North Indian Creek Water Treatment Plant, including development of salvage value and rehabilitation costs to enable Erwin to purchase facility from Johnson City.

ANNA BRODIE, E.I.
Engineer Intern

SUMMARY
Ms. Brodie has a bachelors degree in civil and environmental engineering. Her experience includes hydrologic watershed modeling and assessment as well as water quality monitoring.

EDUCATION
2003, B.S., Civil and Environmental Engineering, Tennessee Technological University
2003-Present, Graduate Studies in Civil and Environmental Engineering, Tennessee Technological University

PROFESSIONAL REGISTRATION
Fundamentals of Engineering Exam, April 2003.

YEARS OF EXPERIENCE: 6

PROFESSIONAL EXPERIENCE
- **Present: Consolidated Technologies, Inc., Chattanooga, Tennessee**
  Engineer Intern.
- **2000-2006: Tennessee Valley Authority, Chattanooga, Tennessee**
  Student Intern with Environmental Engineering Services.

PROFESSIONAL ASSOCIATIONS
American Society of Civil Engineers

PROJECT EXPERIENCE

- Development of Chattanooga distribution system for Tennessee American Water converting Kentucky Pipes Model to Haestad Model in preparation for Initial Distribution System Evaluation (IDES).
- Model development and calibration of the hydrologic watershed model, HSPF for the Oostanaula Creek in Athens, TN.
- Prepared and conducted storm stage water sampling project and watershed investigation of Oostanaula Creek watershed in Athens, TN, to incorporate in modeling data.
- Ground water well site assessment for placement of additional slurry pond storage at Kingston Fossil Plant.
- Detailed runoff source analysis for Jackson Plaza area in Cookeville, TN using ArcMap 9.0 of ESRI's ArcGIS.
- Watershed model comparison of the EPA's BASINS and the EPRI's WARMF watershed models (both of which are now available from the EPA).
- NPDES monitoring events for permit renewal at TVA power plants: Widows Creek and Watts Bar.
- Water quality monitoring for regulatory research in TVA's river systems and fossil plants.
- Master's thesis on modeling of hydrology and suspended sediments in a small impervious watershed.
- Compiled wastewater operating data for analysis of Etowah, Tennessee, wastewater treatment plant.

MICHAEL A. BELL
Field Services Supervisor

SUMMARY

Mr. Bell is a senior resident project representative (RPR) with over 20 years of supervisory and management experience in the grading and utility construction business. Mr. Bell's current duties include coordination and management of the field RPRs, project development, and site plan preparation. Other duties include coordination of shop drawings; on-site observation of work in progress; communication with property owners, residents, and contractors; maintaining job site files and daily reports; review of payment requests; monitoring performance tests; conducting final inspections; and project closeout.

EDUCATION

1980, B.S., Business, University of Tennessee at Chattanooga

TRAINING

Level I Erosion and Sediment Control Certification, Georgia Erosion and Sedimentation Training Institute

YEARS OF EXPERIENCE

Other Firms: 18
This Firm: 8

EMPLOYMENT HISTORY

- **2000-Present: ConTec Services, Inc., Chattanooga, Tennessee**
  Manager, Resident Project Representative Services.
- **1998-2000: Consolidated Technologies, Inc., Chattanooga, Tennessee**
  Resident Project Representative.
- **1996-1998: Marion Environmental, Inc., Chattanooga, Tennessee**
  Project Manager - Soil and Site Remediation.
- **1995-1996: JWT, Inc., Chattanooga, Tennessee**
  Project Superintendent - Storm Water and Sewer Projects.
- **1993-1995: Self-Employed, Chattanooga, Tennessee**
  Independent Construction Services - Grading, Utilities, and Contract Inspection.
- **1985-1993: Jerry Bell Construction, Inc., Chattanooga, Tennessee**
  Vice President of Operations - Grading and Utilities.
- **1980-1985: Jerry Bell Construction, Inc., Chattanooga, Tennessee**
  Supervisor/General Manager - Grading and Utilities.

EXPERIENCE

SUPERVISOR/COORDINATOR

- Erosion control inspections for site development and pipeline construction:
  - Dade County Sewer, Dade County, Georgia
  - Stateline Pump Station, Walker County, Georgia
  - Tennessee-American Water Line, Chattanooga, Tennessee

MICHAEL A. BELL (Continued)

  - Soddy-Daisy Site Development, Hamilton County, Tennessee
  - Lookout Mountain Sewer, Lookout Mountain, Georgia
- Surveys and field studies to obtain data for site development projects and sewer line rehabilitation project.
- Water and sewer line installation for new subdivision developments; contract inspection services for Hamilton County Engineering Department.
- Management of field operations for underground utility projects, remediation projects, and underground storage tank removal and disposal. Preparation of cost analysis, project development, bid proposals, billing, and closure documentation for each project.
- Project supervision of storm water management construction contract for City of Chattanooga.
- Scheduling and supervising all areas of construction business; marketing and project development; preparation and production of job cost estimates; supervision and management of laborers, equipment operators, and subcontractors.
- Supervision of construction projects and laborers; preparation of estimates for project development.

RESIDENT PROJECT REPRESENTATIVE

- RPR coordinator for several water storage tanks and water line projects. RPR on Citico Sewer Pump Station Upgrade. RPR on Chickamauga Coke Oven Pump House.
- RPR for complete sanitary low pressure sewer system for Lookout Mountain, Georgia.
- RPR for several gravity and force main sewer projects.
- RPR for Central Avenue CSO site piping. Duties included on-site observation of installation of large diameter concrete pipe, tunnel installation, concrete structures, and joint testing.
- RPR for several sewer pump station installations. RPR for sewer line rehabilitation project (cured-in-place lining) - East Ridge Sewer System - Germantown Road.
- RPR coordination for contract inspection for subdivision development in Walker County, Georgia.
- RPR for Tennessee American Water's Mountain Creek water storage tank and water line.
- RPR management for Walker County's Lakeview low pressure sewer system.

J. MICHAEL SHEALY, E.I.
RPR/Engineer Intern

SUMMARY
Mr. Shealy is a project representative with a degree in civil engineering and over 20 years of experience in field construction. Mr. Shealy has had responsibility for data collection, field engineering, coordination, and on-site inspection of civil, concrete/steel structures, water tanks, and solid waste projects.

EDUCATION
1985, B.S., Engineering (Structural), University of Tennessee at Chattanooga

YEARS OF EXPERIENCE
Other Firms: 9
This Firm: 12

PROFESSIONAL EXPERIENCE
- **1994-Present: Consolidated Technologies, Inc., Chattanooga, Tennessee**
  Project Representative.
- **1993: Watkins Engineers & Construction, Augusta, Georgia**
  Civil/Structural Planner.
- **1991-92: SCI Services Group, Inc., Carrollton, Georgia**
  Staff Engineering Assistant.
- **1990-91: Corotech, Inc., Spring Lake, Michigan**
  Field Engineering Assistant.
- **1988-89: Bechtel Construction Company, Calhoun, TN**
  Construction Inspector.
- **1985-88: Miller-McCoy, Inc., Chattanooga, TN**
  Junior Engineering Assistant.
- **1982-85: Duncan Electric Company, Chattanooga, TN**
  Electrician's Helper (during college).

PROJECT EXPERIENCE

City of Chattanooga
RPR during construction of 0.7-mg (Carter Street) and 7.0-mg (Central Avenue) CSO control facilities.

City of Chattanooga
RPR during construction of a 13,000-square-foot warehouse at the Moccasin Bend Wastewater Treatment Plant.

Tennessee-American Water Company
Maintenance inspections and reports for blasting and repainting of steel water tanks. Quality assurance inspection services during painting of tanks.

Cleveland Utilities
RPR on water treatment plant renovation and improvements, including new 1.5-mg prestressed concrete tank.

J. MICHAEL SHEALY, E.I. (Continued)

Walden's Ridge Utility District
QA/QC inspections during repainting of two water distribution system standpipes.

Cleveland Utilities (Waterville Springs)
RPR on construction of new 1.5-mg prestressed concrete disinfection contact tank and installation of 7,000 feet of 14-inch ductile iron pipe.

Tennessee-American Water Company
RPR during structural repairs, blasting, and repainting of exterior and interior coating system for steel water storage tanks.

Hiwassee Utility Commission
RPR during blasting and repainting of interior coating system of 1.75-mg clearwell. Project required roof jacking for access.

Cleveland, Tennessee
RPR on Cleveland Utilities Wastewater Treatment Plant sludge handling facilities.

Cleveland, Tennessee
Inspection of concrete restoration for spring box facility at Waterville Springs.

Calhoun, Tennessee
Assistance with data collection for Title V air permitting and industrial landfill closure at pulp/paper mill.

Augusta, Georgia
Construction engineer during major plant expansion. Planning and execution of civil/structural activities.

Southeastern States
Design and field duties for shoring schemes to repair concrete and steel structures at chemical and paper industries.

Savannah, Georgia
Field engineering assistant for tile tank and chest contractor during major paper machine expansion. Duties included estimating, daily reports, scheduling, change orders, and quality control inspection.

Calhoun, Tennessee
Construction engineer during major pulp mill expansion. Inspector on pile driving, tile tank and chest, and carbon and stainless steel tank erection.

JAMES M. DUNN, JR.
Engineering Technician/CADD Coordinator

SUMMARY
Mr. Dunn is an engineering technician with experience in computer-aided drafting and design, preparation of engineering drawings, inspection, and field data collection.

EDUCATION
1971, Diploma, Drafting and Design Technology, Northwestern Technical College

YEARS OF EXPERIENCE
Other Firms: 21
This Firm: 15

PROFESSIONAL EXPERIENCE
- **1992-Present: Consolidated Technologies, Inc., Chattanooga, Tennessee**
  Currently serves as Engineering Technician and CADD Coordinator.
- **1986-1992: Campbell & Associates, Inc., Chattanooga, Tennessee**
  Served as Civil and Plumbing Designer/Project Manager.
- **1981-1986: Hensley-Schmidt, Inc., Chattanooga, Tennessee**
  Served as Drafter/Technician with the Environmental Department.
- **1978-1981: Cummings and McCrady, Inc., Charleston, South Carolina**
  Served as Engineering Technician and Survey Party Chief.
- **1971-1978: Hensley-Schmidt, Inc., Chattanooga, Tennessee**
  Served as Draftsman in the Highway Department.

CADD EXPERIENCE

Over 26 years of experience with CADD systems beginning with Pioneer Wang 2000. 6 years of experience with Intergraph mainframe. 7 years of experience with AutoCad. 16 years of experience with Intergraph MicroStation.

Systems Manager for CTI computers, with responsibility for troubleshooting, training, installation, maintenance, and analysis of network and stand-alone terminals.

Supervises and coordinates the preparation of CADD drawings to ensure conformance to client deadlines and standards.

Assists in preparation of civil engineering designs.

Preparation of CADD drawings for 23rd Street Pump Station Upgrade, Showboat Suites Resort development, Hamilton County Landfill, and Grundy County Spray Irrigation System.

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e-mail: earthworx@earthworxLLC.com

earthworx

January 30, 2007

Earthworx, LLC, formerly Brackett Construction Services/Southern Surveying, was started in August of 1986. Earthworx, LLC is a multifaceted firm bringing together the disciplines of engineering, surveying, biology, physics, geology, GIS and computer-aided design. Our specialties include architectural/engineering design mapping, civil site/stormwater engineering, engineering route design, geographic information system development and facility management, global positioning system (GPS) and geographical information system (GIS) mapping, construction field engineering, construction field inspection, and wetlands delineation and mitigation design.

Our company was primarily founded to assist in site preparation for construction projects. We have compiled over 136 years (collectively) of experience in Boundary, Topographic, Hydrographic, and Construction surveys. Site grading and stormwater, erosion control, site remediation, wetland delineation, bank stabilization, and stream relocation are also disciplines which we have strong experience. We have worked with the U.S. Army Corps of Engineers, the Tennessee Department of Environment and Conservation, City of Chattanooga, Hamilton County government, and other local jurisdictional authorities on a wide variety of projects. We are confident with our experience, methods, and decisions.

In addition to producing precise and accurate planimetric, topographic, hydrographic, and geologic maps, we customize the product to each client's specifications. Your detail specifications become our priorities. It is our mission to make your project and our data work seamlessly.

Attached are resumes of key personnel who are experienced with engineering, surveying, and GIS projects.

Thank you for consideration in any future projects in which we can assist.

Respectfully,

Dixon G. Brackett, RLS, PG
President

earthworx

Dixon G. Brackett, PG, RLS

President/Chief Manager

EDUCATION

B.A., Geology (Engineering Geology concentration), University of Tennessee - 1980

OSHA Hazardous Materials and Waste Operations 40-Hour Worker Certification

OSHA Hazardous Materials and Waste Operations Supervisor Certification

PROFESSIONAL REGISTRATIONS AND ASSOCIATIONS

Professional Geologist, State of Tennessee – License No: 246
Registered Land Surveyor, State of Tennessee - License No: 2494
American Congress on Surveying and Mapping
Association of Engineering Geologists
Association of Ground Water Scientists & Engineers

EXPERIENCE

1998-Present	Earthworx, L.L.C. President/Chief Manager
1986-1998	Brackett Construction Services/Southern Surveying Principal-In-Charge
1980-1986	Hensley-Schmidt Inc. Engineering Geologist
1980	U.S. Department of Energy, University of Tennessee, Chattanooga Research Assistant
1979	University of Tennessee, Chattanooga Optical Mineralogy Instructor

Ms. Brackett has served as Project Manager, Project Geologist, or Principle-In-Charge on a variety of surveying and engineering projects, including the following:

Associated Tennessee-American Water Company (TAWC) Projects

- Ryall Springs Water Tank Survey
- Bonny Oaks Drive at Industry Drive Waterline Project
- Hitchcock Road Waterline Extension
- Walden's Ridge Waterline Project
- Martha Avenue Waterline Project
- TAWC Walker County Easement Survey
- Bonny Oaks Drive Waterline Project
- Lee Highway Waterline Project
- CMAA- Airport Road Waterline Location
- Walden's Ridge Utility District Waterline Project
- CMAA West Airfield Road Waterline Project
- TAWC Cravens Terrace Waterline and Boundary Survey
- TAWC Sarato Road Waterline Easement
- US EXPRESS Waterline Easement Survey
- TAWC Page Road Waterline Easement Survey

Associated Projects

- TVA Widows Creek Plant - Topographic & Construction Surveys for Underground Coal Conveyor System
- TVA Sequoyah Nuclear Plant – HazMat Topographic Surveys for Underground Storage Tank Remediation
- TVA Sequoyah Nuclear Plant - Topographic & Construction Surveys for Field Services Facility Building
- U.S. Army Corps of Engineers- Ross's Landing Park/Bank Stabilization - Field Engineering, Construction Surveys
- Boise-Cascade Bridgeport Inland Docks – Hydrographic & Topographic Surveys for Docking Cells
- City of Chattanooga - Hydrographic Survey of Tennessee River for Ross's Landing/Riverfront Project
- Bowater, Inc. - Hydrographic Survey & Hydrographic Construction Survey of Hiawassee River Docking Facilities
- Bowater, Inc. - Hydrographic Survey of Wastewater Treatment Ponds
- Grace Chemical - Hydrographic Survey of Radioactive Phosphate and Thorium Ponds
- Southern Marine Construction - Ross's Landing Docking Facilities - Field Engineering and Construction Surveys
- Inland Container Corp. - Hydrographic Survey of Wastewater Treatment Ponds
- Southern Marine Construction - Ross's Landing Docking Facilities – Hydrographic Construction Surveys and Field Engineering
- Jones Brothers Construction – I-75/Hwy. 153 Interchange Bridge Field Engineering and Construction Layout
- Jones Brothers Construction – Tennessee River Olgiati Bridge Field Engineering and Construction Layout
- City of Chattanooga Public Works Dept./ Chattanooga Parks and Recreation Dept. – Montague Park - Topographic Survey for Engineering and Environmental Design
- City of Chattanooga Parks and Recreation Dept. - Greenway Farm - Architectural Design Topographic Survey
- City of Chattanooga Parks and Recreation Dept. -Warner Park - Architectural Design
- City of Chattanooga Parks and Recreation Dept. - Carver Recreation Center - Location survey for Architectural reference
- City of Chattanooga - Tennessee Aquarium/Ross's Landing Plaza - Construction surveys and engineering geology
- City of Chattanooga - Coolidge Park - Construction Field Engineering
- City of Chattanooga Public Works Dept. – Geographical Information System Design and Mapping of 172 square mile area of city-wide Stormwater system
- Frank McDonald Architects, Inc. - Tennessee River Park Phase IV - Architectural Design Survey
- Wheland Foundry Recreation Park - Engineering Design Topographic Survey, Construction Field Engineering
- Chattanooga Nature Center - Boundary and Wetlands Survey
- Chattanooga Christian School - Track and Soccer Field - Survey, Design, Construction Field Engineering
- Sequatchie County Board of Education - Track and Football Field - Survey and Design
- CBS Construction Co. - Camp Jordan Soccer Fields - Construction Surveys
- Rowlett Construction Inc. - Dade County High School and Recreation Area -Construction Surveys
- Turner Construction Inc. - Chattanooga Visitors Center - Construction Surveys
- Wheland Foundry Drainage Mapping

- Ross's Landing CSO – Construction Survey
- Incline Railway GPS Control Survey
- GPS Control for Georgia Department of Natural Resources
- Tennessee River Park Wetland Delineation
- Hamilton County Government Mt. Shadows and Port Serena GPS Control
- CBL and Associates - Architectural/Engineering Design Survey, Wetland delineation and mitigation design, Gunbarrel Road, Chattanooga
- Hamilton County Engineering Dept. - Global Positioning System Aerial control survey for Collegedale/Apison area
- Hamilton County Engineering Dept. - Global Positioning System Aerial control survey for Waconda Bay Project
- CBS Construction Co. - Camp Jordan Soccer Fields - Construction Surveys
- Rowlett Construction Inc. - Dade County High School and Recreation Area -Construction Surveys
- Turner Construction Inc. - Chattanooga Visitors Center - Construction Surveys
- Chattanooga State Technical Community College- Topographic Survey
- Southern Adventists University - Topographic Mapping, Field Engineering, and Construction Surveys
- Watt & Estes, Inc. - Federal Department of Transportation - Incline Railway Control Survey
- Turner Construction/Soloff Construction – Tennessee Aquarium – Field Engineering, Construction Surveys
- CBL and Associates - Hamilton Place Mall - Topographic Mapping, Field Engineering, and Construction Surveys
- EMJ Corporation – US Express Corporate Headquarters – Topographic Mapping, Field Engineering, and Construction Surveys
- Consolidated Technologies Inc. - Volunteer Army Ammunition Plant - Topographic Surveys, Monitoring Well Locations

Recent GIS/GPS Mapping Projects:

- City of Chattanooga – As-Found GIS Project Phases I , II, III, and IV
- City of Chattanooga – Contract No: 01-A
- East Tennessee Grading – Falmouth Street – Contract No: 01-A
- East Tennessee Grading – Sidney Street - Contract No: 01-A
- East Tennessee Grading – Roanoke Street - Contract No: 01-A
- East Tennessee Grading – 3rd @ Kelly Street - Contract No: 01-A
- East Tennessee Grading – Frazier Avenue - Contract No: 01-A
- East Tennessee Grading – Moccasin Bend - Contract No: 01-A
- East Tennessee Grading – Hickory Valley Road - Contract No: 01-A
- East Tennessee Grading – Douglas Street - Contract No: 01-A
- East Tennessee Grading – East 35th Street - Contract No: 01-A
- Mayse Construction Company – Country Side Road – Contract No: 01-A
- Mayse Construction Company – Grace Avenue – Contract No: 01-A
- Mayse Construction Company – Bennett Street – Contract No: 01-A
- Mayse Construction Company – Riverview Road – Contract No: 01-A
- Mayse Construction Company – Glenn Road – Contract No: 01-A
- Mayse Construction Company – Edgewood Lane – Contract No: 01-A
- Mayse Construction Company – Edgewood Circle – Contract No: 01-A
- Mayse Construction Company – Lawrence Road – Contract No: 01-A
- Mayse Construction Company – Lexington Road – Contract No: 01

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References

Randy Taylor, PE
Tennessee American Water Company – Engineering
1101 Broad Street
Chattanooga, Tennessee 37402
(423) 755-7627

Ron Littlefield
Mayor of Chattanooga
City of Chattanooga – Mayor's Office
101 East 11th Street
Chattanooga, Tennessee 37402
(423) 425-7811

Steve Leach
Director of Public Works
City of Chattanooga
1250 Market Street
Chattanooga, Tennessee 37402
(423) 757-4870

Project References

PROJECT NAME	CONTACT
Oostanaula Waste Water Treatment Plant Athens Utilities Board 100 Inglewood Road Athens, TN 37371-0689	Ms. Jill Davis, P.E. 423-745-4501
Water Tank, Athens Utilities Board Barge, Waggoner, Sumner and Cannon, Inc. 10133 Sherrill Boulevard, Suite 200 Knoxville, TN 37932	Ms. John Burris, P.E. 865-637-2810
Linsdale Community Water Storage Tank GRW Elrod Dunson, Inc. Post Office Box 10725 Knoxville, TN 37939	Mr. John Burris, P.E. 865-588-4166
Copper Hill Water Tank GRW Elrod Dunson, Inc. 404 BNA Drive, Suite 201 Nashville, TN 37217	Mr. Ken Stewart 615-366-1600
Mountain Creek Water Storage Tank Consolidated Technologies, Inc. 1122 Riverfront Parkway Chattanooga, TN 37402	Mr. Jerry D. Hightower, P.E. 423-267-7613

GEOTECHNICAL SERVICES

- ***Subsurface Exploration with Boring or In-situ Equipment***
- ***Foundations, Earthwork, Stabilization Feasibility Evaluations***
- ***Siting Evaluations***
- ***Consultation & Forensic Evaluations***
- ***Laboratory Testing to Determine Classification, Strength, Compressibility, & Permeability***
- ***Construction Quality Assurance & Quality Control***

QORE'S COMPLETE LINE OF SERVICES INCLUDES:

GEOTECHNICAL

ENVIRONMENTAL SERVICES

ENVIRONMENTAL STUDIES & PERMITTING

CONSTRUCTION MATERIALS TESTING

FACILITIES

DRILLING

Sound geotechnical engineering practice blends science, art and business sense. Too much bias toward pure science overlooks the need for creativity. Too great an emphasis on art ignores the need for careful scientific deliberation. Failure to pay proper attention to the business aspects of a project can drive costs out of control.

At QORE Property Sciences, we blend the right mix of science, art and business in geotechnical engineering. Clients depend on us for recommendations that have solid scientific basis, that are creative in design and scope, and that they can afford to implement.

As scientists and engineers, we place high value on technical aptitude, knowledge and experience. But we add a strong dose of common sense to everything we do. The key is a willingness to recognize that alternatives exist and an eagerness to explore those alternatives. In over three decades of providing high quality geotechnical engineering services, we've learned there is rarely only one way to approach a project.

At QORE we believe that our recommendations can only be as good as the data used in our evaluations. QORE owns and operates a fleet of modern drill rigs equipped with state of practice tools and in-situ testing equipment. Our laboratories are also state of practice, with quality control procedures, personnel and apparatus accepted and approved by nuclear regulatory agencies (NQA-1 certified).

QORE™
PROPERTY SCIENCES

Oostanaula Waste Water Treatment Plant

Athens, Tennessee

Geotechnical Engineering
Construction Testing and Monitoring Services

CLIENT:	Athens Utillity Board 100 Englewood Road Post Office Box 689 Athens, TN 37371-0689
CONTACT:	Ms. Jill Davis, P.E. 423.745.4501
QORE FEES:	$115,000
COMPLETION DATE:	2006

QORE provided geotechnical and construction testing and monitoring services for this very challenging engineering project located in Athens, Tennessee. The project consisted of the construction of the following components:

- New sledge dewatering building
- New headwork structure
- Two oxidation ditches
- New blower building
- New clarifiers
- Conversion of two existing aeration basins to aerobic digesters
- New electrical building
- Plant drain pump station and renovation of existing pump station
- Conversion of rectangular clarifier to a new tertiary filtered chemical facility
- Renovation of existing clarifiers

Our geotechnical services included drilling and laboratory testing to provide recommendations for the foundation design and construction of the above listed components to the waste water treatment plant. The project was complicated by about 75 years of past construction with associated fill, debris and remnants of abandoned structures.

Portions of the project site are located adjacent to Oostanaula Creek. Therefore, beneath a significant fill interval that covered a large percentage of the site, soft alluvial soils were encountered complicating foundation system analyses.

During construction, QORE provided engineering consulting, testing and monitoring, and value engineering services. Our services primarily consisted of evaluating foundation bearing conditions for the proposed waste water treatment plant components and concrete testing. We were also actively involved in the evaluation of concrete quality related issues that could have impacted the project schedule and budget if it were not for QORE's rapid notification and response when problems were discovered.

James P. McGirl, P.E.
Senior Engineer

Jamie M. Hudson, P.E.
Project Engineer

WATER TRANSMISSION AND DISTRIBUTION LINES
Representative Experience

Alexian Village
Signal Mountain, Tennessee

***Fire Flow Investigation**
Computer hydraulic analysis for fire flow design, including field testing of fire hydrant flow, preparation of computer model, investigation of fire flow problems, and planning of improvements to distribution system to correct problems. Report included recommendations, cost analysis, and predicted results to improve maximum fire flow to serve large retirement/nursing home.

City of Allardt
Allardt, Tennessee

***Water System Improvements**
CDBG-funded project, including 4 miles of water line extensions in mountainous terrain and 50,000-gallon elevated storage tank. Engineering services from design through construction management.

Town of Ashland City
Ashland City, Tennessee

***Water System Improvements**
Preliminary engineering report, including computerized system hydraulic analysis, and plans, and specifications for 11,000 linear feet of 6-inch water line master meter connection with Metropolitan Nashville-Davidson County Water System, altitude valves, water booster pump, and pressure-reducing valves to regulate system pressures and maximize utilization of water storage capacity. Work included contract negotiation with Nashville for system interconnection.

Town of Benton
Benton, Tennessee

Water System Rehabilitation
Design of 38,000 linear feet of 6-inch water line replacement, repair and repainting of 150,000-gallon steel reservoir, new 200,000-gallon reservoir, and installation of surge control system for high service pump station, funded by ARC and FmHA.

Town of Benton
Benton, Tennessee

Water Line Relocation
Design and construction phase services for the replacement of 8,500 linear feet of 6-inch water line in connection with Highway 411 widening.

Bledsoe County, Tennessee
Pikeville, Tennessee

***Water System Improvements**
Approximately 11 miles of 8- through 2-inch water lines funded by CDBG. Engineering services from design, including computer modeling, through construction.

Calhoun-Charleston Utility District
Calhoun, Tennessee

Water Line Extension and Storage Tank
Design and construction phase services for 18,400 linear feet of 4- through 8-inch water line extension and 260,000-gallon prestressed concrete storage tank. Funded by CDBG.

WATER TRANSMISSION AND DISTRIBUTION LINES
(Continued)

Calhoun-Charleston Utility District *Calhoun, Tennessee*	**Piney Grove, Claxton Area Water Line Extensions** *Design and construction phase services for 55,200 linear feet of 2- and 6-inch water line to serve 66 LMI households. CDBG funded.*
Village of Carey *Carey, Ohio*	***Investigation and Report** *Report to investigate and correct sources of "red water" in water distribution system.*
Cherokee County *Murphy, North Carolina*	**Texana Water System** *Approximately 14,000 feet of water line. Engineering services from design through construction. CDBG-funded.*
Cherokee County *Murphy, North Carolina*	**Gentex Water Line Extension** *Design and construction services for 6-inch water line extension to serve new industry. Funded by state industrial infrastructure grant.*
Cherokee County *Murphy, North Carolina*	**Comprehensive Water Study** *Planning study for phased development of county-wide water system, including new water plant and distribution lines.*
City of Chickamauga *Chickamauga, Georgia*	**Water Source** *Development of a new 1,500-gpm well water source, including disinfection, chemical and pumping facilities.*
City of Chickamauga *Chickamauga, Georgia*	**Jones Lake Water Line** *Design through construction services for 7,000 feet of water line.*
City of Chickamauga *Chickamauga, Georgia*	**Water and Fire Service to Shopping Center** *Design through construction services for more than 7,000 feet of 8-inch PVC and ductile iron pipe. Joint service project between Walker County and City of Chickamauga.*
City of Chickamauga *Chickamauga, Georgia*	**Miscellaneous Line Extensions** *Review layouts, prepare environmental applications, and perform design calculations for line extensions to numerous subdivisions to ensure compliance with State and City requirements.*
Cleveland Utilities *Cleveland, Tennessee*	**Old Alabama Road Area Water Line Extension** *Detailed drawings and bid documents for 39,000 linear feet of 8-inch and 6-inch water lines to serve 130 LMI customers. CDBG funded.*
Cleveland Utilities *Cleveland, Tennessee*	**South Bradley County Water Line Extension** *Design of over 206,000 linear feet of 6-inch and 8-inch PVC water lines for extension to South Bradley County.*

WATER TRANSMISSION AND DISTRIBUTION LINES
(Continued)

Cleveland Utilities *Cleveland, Tennessee*	**Transmission Main Analysis** *Detailed hydraulic analysis of 20-inch cast iron transmission main including alternatives for rehabilitation.*
Cleveland Utilities *Cleveland, Tennessee*	***Annexation Area Services** *Approximately 18,000 feet of water lines. Engineering services from design through construction.*
Cleveland Utilities *Cleveland, Tennessee*	***Computer Modeling of Distribution System** *Computer modeling hydraulic analysis for a 22,000-customer water distribution system, including long-range planning, design for improvements to tanks, lines, and pumping facilities.*
City of Cookeville *Cookeville, Tennessee*	**Analysis** *Hydraulic analysis of a portion of the distribution system to determine future line sizes and resolve a storage tank water quality issue.*
City of Cookeville *Cookeville, Tennessee*	**North Washington Avenue Utility Relocation** *Design of 18,000 linear feet of 6- and 8-inch water line relocation in urbanized area for highway widening.*
Copper Basin Utility District *Ducktown, Tennessee*	***Water Supply System** *Approximately 106,400 linear feet of 2- to 8-inch water lines, 0.5-mgd water treatment plant, and 500,000-gallon storage reservoir. Engineering services from design through construction.*
Cuyahoga County *Cuyahoga County, Ohio*	***Water Line Design** *Design of 13,000 feet of 8- and 12-inch water line along Lewis Road, Memory Lane, and Rainbow Drive in Olmsted Township. This project was accelerated to meet critical State Issue 2 funding agency requirements.*
Dade County Water and Sewer Authority *Trenton, Georgia*	***Water System Improvements** *Preliminary engineering report identifying short- and long-term system needs, including computerized system hydraulic analysis, and plans, specifications, and construction phase services for water booster pumping station, interstate highway crossing, water storage standpipe, and several miles of water line extension in Dade County, Georgia.*
Town of Decatur *Decatur, Tennessee*	***Water Line Extension** *Approximately 16,000-linear-foot water supply line to industrial park. Engineering services from design through construction.*

WATER TRANSMISSION AND DISTRIBUTION LINES
(Continued)

Fred and Amy Decosimo *Signal Mountain, Tennessee*	**Water Line Extension** *Computerized hydraulic analysis and design of 5,000 linear feet of 6-inch water line with fire flow capabilities.*
Duck River Utility Commission *Tullahoma, Tennessee*	**Water Line Extension** *Computer hydraulic modeling for line extension to Arnold Engineering Development Center.*
City of Dunlap *Dunlap, Tennessee*	**Water Line Extension** *Component of a $5,350,000 water treatment plant and distribution system improvement project. Services for the line extensions include design, bid, and construction phase for 4,600 LF of 16-inch-diameter DIP raw water transmission main, 1,900 LF of 8-inch PVC, 6,900 LF of 6-inch PVC and 5 taps to existing mains. The line extensions, combined with two new booster stations were identified by CTI to better utilize existing storage tanks and increase existing system pressures.*
City of Dunlap *Dunlap, Tennessee*	**Dunlap-Pikeville Connection** *Design and construction services for 1-million-gallon Blue Sewanee water storage tank, 400-gpm booster pumping station, and 8,100 linear feet of 12-inch water main to provide water to Pikeville. Funded by Rural Development, CDBG Imminent Threat, and EPA.*
City of Dunlap *Dunlap, Tennessee*	***Water System Improvements** *Approximately 27,000 linear feet of 6- to 8-inch water lines, modifications to water plant, and 500,000-gallon storage tank. Engineering services from design, including computer modeling, through construction.*
City of Dunlap *Dunlap, Tennessee*	**Water Main Extension to Industrial Park** *Design and construction services for 10,000 linear feet of 10- and 12-inch water main from the water treatment plant through downtown Dunlap to the Sequatchie County Industrial Park. Funded by Tennessee Industrial Infrastructure Program.*
City of Dunlap *Dunlap, Tennessee*	**West Valley Road Water Line Extension and Tram Trail Water Line Relocation** *Computer modeling, design, and construction services for 28,000 linear feet of 8-inch and 6-inch water line extension on West Valley Road and 6,000 linear feet of water line replacement on Tram Trail for road reconstruction and specifications for repainting and lead abatement of 850,000-gallon water storage tank.*

WATER TRANSMISSION AND DISTRIBUTION LINES
(Continued)

City of Dunlap
Dunlap, Tennessee

Distribution System Mapping
Extended period computer modeling using Kentucky Pipes for 1,900-customer system with 210 pipes and 158 junction nodes. Digital mapping services included colorized system maps to display in city hall and at water treatment plant and map showing fire hydrant locations.

City of Dunlap
Dunlap, Tennessee

Utility Relocations
Design of water and sewer line relocations at the intersection of Highway 111 and U.S. Highway 127.

Eagle Crest, LLC
Signal Mountain, Tennessee

Falcon Bluffs Subdivision Water Line Extension
Computerized hydraulic analysis for fire flow and residential demand. Design services for Phase I and II of proposed 300-lot subdivision. Included 1,100 linear feet of 12-inch ductile iron and 3,500 linear feet of 8-inch ductile iron transmission main to the subdivision and 4,600 linear feet of 8-inch and 6-inch ductile iron distribution piping inside the subdivision.

Eagle Nest Subdivision
Blue Ridge, Georgia

Water System Improvements
Water lines computer analysis and design of pneumatic tank to serve new residential development.

Town of Englewood
Englewood, Tennessee

Water System Improvements
Hydraulic computer modeling (PIPE 2000) of water distribution system. Design, bid, and construction phase services for repainting a 75,000-gallon elevated potable water tank. Design of 500,000-gallon distribution system water tank, 200-gpm booster pumping station, and approximately 20 miles of new 6- and 8-inch PVC water line. Design of approximately 10 miles of 6- and 8-inch water line extensions. Pre-maintenance inspections of two water distribution system standpipes (including quality assurance monitoring of underwater inspections.) Design specifications, drawings, and construction phase engineering for relocation and rehabilitation of gas, water, and sewer facilities due to widening of major highway by TDOT.

Town of Englewood
Englewood, Tennessee

Highway 411, Water and Gas Relocations and Sewer Modification
Design and construction phase services for relocation of approximately 8,000 feet of 8-inch water line and 6,000 feet of 2-inch gas line and modifications to approximately 30 sewer manholes.

WATER TRANSMISSION AND DISTRIBUTION LINES (Continued)

Town of Englewood *Englewood, Tennessee*	**Highway 411 South, Water Line Relocation** *Design and construction phase services for 3,000 feet of 6- and 8-inch water line relocation along Highway 411 South.*
Town of Englewood *Englewood, Tennessee*	**Water System Rehabilitation** *Design and construction phase services for 30,000 linear feet of replacement of small-diameter water line with 6-, 8-, and 12-inch water line, CDBG funded.*
Town of Englewood *Englewood, Tennessee*	**Zion Hill Area and Cumberland Heights Water Line Extension** *Design and construction phase services for 107,000 linear feet of 6- and 8-inch water line (funded by CDBG and RD) and one 500,000-gallon concrete water storage tank.*
Etowah Utilities Department *Etowah, Tennessee*	**Highway 411 (South Polk County Line to 9th Street) Relocation** *Design of 5,300 linear feet of 18-inch, 10,800 linear feet of 16-inch, 2,700 linear feet of 12-inch, and 2,500 linear feet of 8-inch; 3,700 linear feet of 8-inch gravity sewer; and 1,000 linear feet of sewage force main along Highway 411. Project included railroad crossing, three creek crossings, and several highway crossings.*
Etowah Utilities Department *Etowah, Tennessee*	**Bledsoe Road Water Line Replacement** *Design of 3,200 feet of 6-inch and 8-inch water line to replace existing 2-inch water line.*
Etowah Utilities Department *Etowah, Tennessee*	**Cambria Road Extension** *Computer hydraulic analysis and design of 700 feet of 2-inch and 4,500 feet of 6-inch water main with railroad crossing to provide water service and fire protection to a church and rural neighborhood; included railroad crossing.*
Etowah Utilities Department *Etowah, Tennessee*	**Con-Met Water Line Extension** *Design and construction phase services for 3,300 linear feet of 12-inch ductile iron pipe to serve new industry. Funded by TIIP.*
Etowah Utilities Department *Etowah, Tennessee*	**County Road 561/County Road 550 Water Line Extension** *Computerized hydraulic analysis and design of 24,600 feet of 8-inch transmission main in rural area to provide strategic loops in the distribution system.*
Etowah Utilities Department *Etowah, Tennessee*	**Cybernet Distribution Mapping** *Developed colorized distribution system maps to accompany Cybernet analysis.*

WATER TRANSMISSION AND DISTRIBUTION LINES
(Continued)

Etowah Utilities Department
Etowah, Tennessee

***Delano Community Water System Expansion**
Approximately 5,000 linear feet of 6-inch water line with two highway crossings. Engineering services from design through construction.

Etowah Utilities Department
Etowah, Tennessee

Eagle Glen Subdivision Water Line Extension
Design of 16,500 linear feet of 8-inch and 6-inch water line, including railroad crossing, to serve new subdivision.

Etowah Utilities Department
Etowah, Tennessee

***East Etowah Water Line**
Design of 7,000 linear feet of 8-inch water line, including railroad crossing.

Etowah Utilities Department
Etowah, Tennessee

Etowah-Englewood Transmission Main
Design of 14,000 feet of 12-inch and 8-inch transmission main including design of meter pit with chlorine residual analyzer and two creek crossings. CDBG and RD funded.

Etowah Utilities Department
Etowah, Tennessee

Highway 411 North, Utility Relocation
Design and construction management for water, sewer, and gas line relocations along Highway 411 North, including 14,500 linear feet of 2- through 16-inch water line with highway, railroad, and creek crossings.

Etowah Utilities Department
Etowah, Tennessee

Highway 411 South (Hiwassee River to Cambria Road)
Computerized hydraulic analysis and design of 6,300 feet of 2- through 8-inch, 2,400 feet of 16-inch, and 13,500 feet of 24-inch high service water main design to accommodate highway widening project.

Etowah Utilities Department
Etowah, Tennessee

Highway 411 South (Cambria Road to Twelfth Street)
Design and construction phase services for water, sewer, and gas line relocation along 27,000 feet of highway.

Etowah Utilities Department
Etowah, Tennessee

Hydraulic Analysis of Water Distribution System
Analysis using HAESTAD's "Cybernet" computer software to model system with 3,100 customers, 698 pipes, and 743 junctions. Modeling to design high service pumps for water treatment plant upgrade, new storage tanks, and new transmission main.

Etowah Utilities Department
Etowah, Tennessee

Mecca Pike Water Line Extension
Design and construction phase services for 46,200 linear feet of 2- through 8-inch water line extension, including four highway crossings, railroad crossing, and major creek crossing to serve 64 LMI households. CDBG funded.

WATER TRANSMISSION AND DISTRIBUTION LINES
(Continued)

Etowah Utilities Department *Etowah, Tennessee*	**Parkstown Area and North Industrial Park Area Water Line Extensions** *Design and construction phase services for 37,600 linear feet of 12-inch, 16-inch, and 18-inch ductile iron pipe to serve two new storage tanks in conjunction with construction of two new industries. Funded by EDA/ARC.*
Fannin County Industrial Park *McCaysville, Georgia*	***Water Storage and Distribution System** *Design and construction phase services for 2,500 linear feet of 6- and 8-inch water line, pressure reducing valve/master meter system, and 100-gallon elevated water storage tank for industrial park. Funded by Economic Development Administration.*
Firefly Communities, LLC *Walker County, Georgia*	**Cloudland Station Development, Phase I Water Systems** *Basis of design report, fire flow test reports, engineering calculations, KYPipe 2000 modeling, plans and specifications for approximately 11,200 feet of 2-inch through 8-inch PVC water main, a 40,000-gallon water storage tank, and service connections to 62 future residential customers.*
Foothills Pointe Retirement Development, Inc. *Greenback, Tennessee*	**Water Line Design** *Design and construction phase management, including computerized hydraulic analysis, for 30-lot, 12-lot, and 25-lot subdivision expansions in subdivision with ultimately 300 units.*
Foothills Retirement Development, Inc. *Loudon County, Tennessee*	***Water System Improvements** *Plans, specifications, and construction services, including computerized system hydraulic analysis, for water system expansion to serve 180 residential customers in Foothills Pointe Community.*
Hallsdale-Powell Utility District *Knoxville, Tennessee*	**High Pressure Lines** *Planning, design, and construction phase services for 12,500 linear feet of 24-inch high pressure ductile iron pipe. Hydraulic analysis by CTI demonstrated that the pipe would correct pressure problems and eliminate the need for numerous booster stations throughout the system.*

WATER TRANSMISSION AND DISTRIBUTION LINES
(Continued)

Hallsdale-Powell Utility District *Knoxville, Tennessee*	**Master Plan and Hydraulic Modeling** *Master plan for distribution system improvements including development of hydraulic model for 22,000 connection system. Identified system simplification measures such as reducing number of pressure zones, improving system hydraulics, and new water supply on north end of system. Digitized all HPUD water system maps and linked information to GIS mapping. Applied the data to hydraulic model with digital demand information, also linked to GIS, resulting in a very accurate model. Scanned valve reference cards and linked to water maps and GIS.*
Hallsdale-Powell Utility District *Knoxville, Tennessee*	**Water Line Extension** *Design and construction services for 6,500 linear feet of 8-inch water line.*
Hamilton County *Chattanooga, Tennessee*	**Water Line Extension** *Engineering report for water line extension to serve rural community on Signal Mountain. CDBG-funded.*
Hargis Estates Subdivision *Sequatchie County, Tennessee*	***Water Distribution System** *Plans and specifications, including computerized system hydraulic analysis, for 6,000 linear feet of 4-, 6-, and 8-inch water line for 60-lot residential subdivision.*
Hiwassee Utilities Commission *Charleston, Tennessee*	**Water Line Cleaning** *Preparation of cost estimate for cleaning of 7 miles of 20-inch water line.*
Hiwassee Water Cooperative *Benton, Tennessee*	**Water Main (Boyd Road to Hiwassee River)** *Design and construction phase services for 7,400 feet of 2- through 8-inch and 1,900 feet of 12-inch water main, including directional drilling crossing of Hiwassee River, for utility relocation due to widening of Highway 411.*
Hixson Utility District *Chattanooga, Tennessee*	**Distribution System Master Plan and Computer Hydraulic Model** *Redeveloped model for over 20,000 customer system. Provided "state-of-the-art" geographical interface model of system with GIS and digital customer demand information.*
Hixson Utility District *Chattanooga, Tennessee*	***Water System Improvements** *Design services for 8-inch lines to improve services to low pressure areas, including computer modeling of entire system serving over 19,000 customers, CADD drawings, and permit applications for highway and railroad crossings.*

WATER TRANSMISSION AND DISTRIBUTION LINES (Continued)

Hixson Utility District
Chattanooga, Tennessee

Water System Improvements
Design services for 8- through 12-inch lines to improve service to certain low pressure areas, including computer modeling of entire system serving over 19,000 customers, CADD drawings, and permit applications.

Hixson Utility District
Chattanooga, Tennessee

Water Distribution System
Water distribution system analysis for 19,000-customer utility district. Computer modeling included normal and fire demand analysis and master planning of system improvements, including design of new 8-mgd high service pumping facility.

Ingles Market Development
Blue Ridge, Georgia

***Blue Ridge Shopping Center**
Design services for 8-inch line to serve Ingles Market Shopping Center, including drawings, permit applications, and easements.

Town of Jasper
Jasper, Tennessee

Water Line Extension
Design of 48,000 linear feet of 6-, 8-, and 12-inch water line extension with river crossing and a 500-gpm booster pumping station.

Town of Jasper
Jasper, Tennessee

Water System Improvements for Variform, Inc.
Design and construction phase services for 5,600 feet of 12-inch water line and 750,000-gallon water storage tank to provide fire protection and improve service to industrial area. Services included computer modeling of system for design purposes. (Project funded by TIIP)

Town of Jasper
Jasper, Tennessee

Water Line Extension for Rock-Tenn Company
Design of 4,500 feet of 10-inch water line, with railroad crossing, to provide fire protection to new industry.

Town of Jasper
Jasper, Tennessee

Downtown Main Improvements
Computerized analysis to optimize size and length of water main and design of 6,100 feet of 12-inch and 2,000 feet of 6-inch main to relieve bottlenecks in existing 8-inch and 6-inch mains.

City of Kent
Kent, Ohio

***Line Investigation**
Investigation of red water in water distribution lines on Harvey Street and Wilson Avenue, including development of questionnaire, interviews of affected water customers, and water quality and electrical conductivity testing.

WATER TRANSMISSION AND DISTRIBUTION LINES
(Continued)

City of Kent
Kent, Ohio

***Water Line Rehabilitation**
Design of rehabilitation of the existing cast iron water lines through relining with cement mortar to prevent red water problems in Wilson/Harvey area.

City of Lakesite
Lakesite, Tennessee

Water Line Improvements
In a joint effort to improve service and safety for customers in the Lakesite area, Hixson Utility District and the City of Lakesite recently completed water line improvements along Dallas Point Road, Driftwood Road, Wood Lane, and Glengerrie Drive. These streets have aging water lines that are adequate to supply potable water to existing customers, but cannot provide the fire flows needed to meet state insurance requirements. To correct this problem, nearly 7,000 linear feet of new 8-inch-diameter lines were installed parallel to the existing 2- to 4-inch-diameter lines. Service will be shifted from the old lines to the new lines. HUD provided approximately 20 percent of the cost of these improvements and provided construction inspection services.

Leonard Kinsey and Associates
Chattanooga, Tennessee

***Council Fire Golf and Country Club**
Computerized hydraulic analysis and design of approximately 12,000 linear feet of 6-, 8-, and 12-inch water lines to provide fire protection and water to 440 residential water customers at the Council Fire Golf and Country Club development in Hamilton County, Tennessee, and Catoosa County, Georgia.

Lose and Associates
Nashville, Tennessee

Greenway Farms Design
Design of site utilities for environmental resource center.

Lynchburg/Metro Moore County Metropolitan Government
Lynchburg, TN

***County-Wide System Master Plan**
Comprehensive study of raw water source, water treatment plant, water storage system, water distribution system, and fire protection to determine measures needed to expand and improve service.

McMinn County Government
Athens, Tennessee

Water System Improvements for Etowah, Niota, and Athens
Coordination of activities in three distinct areas for the county using three different engineers. Design and construction phase services for Etowah portion consisting of 18,300 linear feet of 6-inch and 2-inch piping, booster pumping station and service to 57 LMI households. CDBG funded.

WATER TRANSMISSION AND DISTRIBUTION LINES
(Continued)

Polk County *Copperhill, Tennessee*	**Industrial Water Line Extension** *Design through construction services for 6,500 linear feet of 6-inch PVC and ductile iron pipe. Included truss bridge creek crossing. CDBG-funded.*
Prospect-McDonald Utility District *Bradley County, Tennessee*	***Computer Modeling and Line Extension** *Hydraulic analysis of distribution system for long-range planning in 2,500-customer district. Design of line extensions and storage tanks.*
City of Rittman *Rittman, Ohio*	***Distribution System Improvements** *Backflow prevention and cross-connection control program for the City's water distribution system.*
Savannah Valley Utility District *Ooltewah, Tennessee*	***Savannah Valley Water System Expansion** *Water system expansion. Engineering services from design, including computer modeling analysis, through construction.*
Signal Forest Subdivision, LLC *Walden's Ridge, Tennessee*	**Site Design** *Design of 12-inch-diameter ductile iron transmission main and site water for 175-lot Signal Forest subdivision.*
City of Sparta *Sparta, Tennessee*	**Water System Modeling** *Water system hydraulic modeling for current and future water demands, including fire protection, planning, design, and construction administration of water improvements and line projects ranging in size from 6-inch to 14-inch.*
Stark County *Stark County, Ohio*	***Water Treatment and Distribution Facilities** *Construction services for new water treatment, distribution, and fire protection facilities for the Molly Stark Hospital/Nist Geriatric Center Complex.*
Suck Creek Utility District *Marion County, Tennessee*	***Water Distribution System** *Design services, including computer modeling, for an all new distribution system, including 30,000 linear feet of 6- and 2-inch lines, elevated storage tank, well supply, and iron and manganese removing pressure filtration system.*
Sweetwater Utilities *Sweetwater, Tennessee*	**Utility Relocation** *Design and construction phase services for relocation of water, sewer, and gas utility lines, including 12,500 feet of 6- through 12-inch water line, 5,200 feet of 2- through 6-inch gas line, and 5,000 feet of 8- through 24-inch sewer line for Highway 322 widening project.*

WATER TRANSMISSION AND DISTRIBUTION LINES
(Continued)

Tellico Reservoir Development Authority *Monroe County, Tennessee*	***Tellico Reservoir Industrial Park** *Site studies, design, and construction phase services of 20,000 feet of water lines, 2 miles of roads, wastewater treatment plant, pumping stations, and other utilities for industrial park development.*
Tellico Reservoir Development Authority *Monroe County, Tennessee*	***Tellico Reservoir Industrial Park** *Approximately 2,400 feet of 12-inch water lines and 10-inch sewer lines. Engineering services from design through construction services met an international industry's critical schedule.*
Tennessee American Water *Chattanooga, Tennessee*	**Connection to Walden's Ridge Utility District** *Design and construction services for 18,300 feet of 16-inch ductile iron pipe, 16-inch welded steel pipe, and 12-inch ductile iron pipe; including a unique section attached to the mountain escarpment; 4-mgd, 650-psi prefabricated pumping station.*
Tennessee American Water *Chattanooga, Tennessee*	**Mountain Creek Storage Tank** *Design and construction services for a 1-mg prestressed concrete storage tank and 1,300 feet of 16-inch ductile iron pipe.*
Tennessee American Water *Chattanooga, Tennessee*	***Bonny Oaks Transmission Main** *Design services for 10,000 linear feet of new 20-inch transmission main to improve service to large area, including aerial crossing of railroad, submerged crossing of creek, permit applications, and CADD drawings for construction and easements.*
Tennessee American Water *Chattanooga, Tennessee*	**Jenkins Road Connector Water Line Relocation** *Design services for relocation of 980 feet of 12-inch water line to replace 12-inch and 10-inch water line in conflict with a TDOT road project.*
Tennessee American Water *Chattanooga, Tennessee*	**Hickory Valley 16-inch Transmission Main** *Design services for 10,000 linear feet of new 16-inch transmission main, including creek and railroad crossings, permit applications, and CADD drawings for construction and easements.*
Tennessee American Water *Chattanooga, Tennessee*	**Martha Avenue/Sanctuary Road Water Line Extension** *Design of 3,940 feet of new 12-inch-diameter ductile iron water line, including creek and railroad crossings, all permit applications, and CADD drawings for construction and easements.*

WATER TRANSMISSION AND DISTRIBUTION LINES
(Continued)

Tennessee American Water *Chattanooga, Tennessee*	**Read's Lake Road Pump Station and Transmission Main** *Preliminary design and preparation of plans and details for 4-mgd high head pump station and 3,500 linear feet of 16-inch-diameter welded steel and 8,000 linear feet of 16-inch ductile iron transmission main from Read's Lake Road to Taft Highway to feed Walden's Ridge Utility District. Provided assistance with obtaining contractor pricing for negotiations with WRUD. Project included design of pipe coating system, cathodic protection system, and anchoring pipeline to vertical rock face at mountain top.*
Towns County Water and Sewerage Authority *Young Harris, Georgia*	**Water Line Relocation** *Design of relocation of 4 miles of 8-inch water line due to highway widening.*
Towns County Water and Sewerage Authority *Young Harris, Georgia*	**Water Distribution System** *Design through construction services of a 450-gpm booster pump station and altitude valve pits to serve the western half of water system.*
Towns County Water and Sewerage Authority *Young Harris, Georgia*	**Water Distribution System** *Design through construction phase services for the replacement of over 60,000 linear feet of water line and three booster pumping stations in the Bald Mountain Community. A "Water 2000" Project.*
Towns County Water and Sewerage Authority *Hiawassee, Georgia*	**Fodder Creek Area and Highway 17/75 Area** *Design, construction phase, and RPR services for 25 miles of 2-through 12-inch water line, four water booster pumping stations, and two water storage tanks. Project also involved extensive permitting to cross trout streams. Rural Development-funded.*
Towns County Water and Sewerage Authority *Hiawassee, Georgia*	**Water Line Relocation** *Design of 10,500 feet of 2- through 8-inch water line relocation for widening of U.S. Highway 72.*
Wal-Mart Shopping Center *Garden City, Kansas*	***Site Water System** *Design of approximately 2,000 linear feet of 2-, 6-, and 8-inch water line to serve 28-acre shopping center development.*

WATER TRANSMISSION AND DISTRIBUTION LINES (Continued)

Walden's Ridge Utility District *Signal Mountain, Tennessee*	**Master Plan** *Water system master plan, including evaluation of existing source, treatment, pumping, storage, and distribution system, to determine current and future needs. Water system mapping and computerized hydraulic analysis of water system.*
Walden's Ridge Utility District *Signal Mountain, Tennessee*	**Edwards Point Community** *Design and construction phase services for 17,500 linear feet of 8-inch and 6-inch water line through county park to serve church campground and 40-house low-income area. Financed through CDBG and supplemental grant from Hamilton County.*
Walden's Ridge Utility District *Signal Mountain, Tennessee*	**Hollister Road to Forrest Park Road** *Design and construction phase services for 21,700 linear feet of 12-inch and 1,600 linear feet of 6-inch ductile iron pipeline in mountainous terrain with tight working conditions in residential areas.*
Walden's Ridge Utility District *Signal Mountain, Tennessee*	**Hydraulic Analysis** *Computerized hydraulic analysis and design services for water line extensions for five subdivisions in mountainous terrain.*
Walden's Ridge Utility District *Signal Mountain, Tennessee*	**Shackleford Ridge Road Area Improvements** *Design and construction phase services on three phases of a joint project partnered with Hamilton County, Tennessee, including 5,100 linear feet of 12-inch ductile iron transmission main, 4,200 linear feet of 10-inch transmission main, 6,300 linear feet of 8-inch transmission main, and 9,600 linear feet of 6-inch distribution piping to serve expanding mountain community, two new Hamilton County Schools, a new Hamilton County Park, a church campground, and a low-income residential neighborhood of 53 houses. (Partially funded by CDBG)*
Government of the Virgin Islands *St. Croix, U.S. Virgin Islands*	***Water Line Design** *Design of new water lines to serve the Paradise Housing Project. Project required separating water supply lines from leaking sanitary sewers and cistern lines.*
Government of the Virgin Islands **Cruz Bay** *St. John, U.S. Virgin Islands*	***Water Distribution System** *Design of a potable water distribution system for the Virgin Islands Water and Power Authority to connect with existing systems. Project involved hydraulic analysis, aerial mapping, and traffic control during construction.*

WATER TRANSMISSION AND DISTRIBUTION LINES (Continued)

Government of the Virgin Islands *St. Thomas, U.S. Virgin Islands*	***Water Line** *Design of 3,100 linear feet of 12-inch-diameter water line from Havensight Mall entrance to Bolongo Bay Road for the Virgin Islands Water and Power Authority.*

*Experience of individual CTI employees.

Memorandum

To: **John Watson, President**

From: **Kate Nartey, E.I.**

Date: **February 4, 2008**

RE: **Ringgold Road Under I-75 – Preliminary Design and Easement Acquisition Phase**

Proposal for Preliminary Design and Easement Acquisition Phase for the referenced project dated December 17, 2007 was received from Consolidated Technologies Inc. A sole source proposal was deemed acceptable on the project because CTI is familiar with the project requirement and scope. This is due to their recent completion of the Catoosa Utility District service improvements study which is a continuation of engineering services to design, acquire easements and construct a waterline under I-75 to improve service to Catoosa Utility District. After a follow-up conversation with CTI on the project schedule which was not part of their proposal, they provided a schedule as a supplementary to the proposal. The attached proposed not-to-exceed engineering services cost compares favorably with the anticipated cost.

I have also attached the agreement for engineering services between CTI Inc. and TAWC. Please complete the enclosed agreement on behalf of TAWC and enter the dates of execution in the space provided and marked with a tab. Also attached is a contract approval form for your signature.

Please contact me if you have any questions.

Kate Nartey.

cc: Randy Taylor

Tennessee American Water

1101 Broad Street
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C 423-667-7518
E kate.nartey@amwater.com

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Gary M. VerDouw

Question:

76. For each of the Centrally Sponsored Projects (CS 2602-1, CS 2602-3 and CS 2602-4 - Business Transformation Project ("BTP")), provide the amount(s) expended since inception to January 2013, (approximately $7.8 million). Complete the following spreadsheet demonstrating expenditures for BTP recorded to CWIP, completion of phase and removal from CWIP:

CWIP

Date	Description	Amount

PLANT IN SERVICE (PIS) (This should demonstrate completion and movement to PIS)

Date	Description	Amount

Ensure that the spreadsheet reflects all of the below, or answer in text format any of the following questions that don't fit the spreadsheet.

a. List the component parts of each project, by project number.
b. Detail the costs, by month and year and component part, reconciling the total to $7.8 million and any amounts remaining in CWIP.
c. The name of each system/product as it applies to Tennessee American.
d. The date of inception and completion for each system applicable to Tennessee American.
e. The function of each part of the system as it applies to Tennessee American.
f. Provide approval (sign off) documentation related to the Business Transformation Projects. Provide all documentation that covers the five stage process as discussed in Linda Bridwell's Testimony, pp. 23-24. (The Company's response to MFG #53 did not include this documentation.)

RESPONSE

a. Please refer to the confidential attachment that is provided under separate cover.
b. Please refer to the response to part a above.
c. Please refer to the response to part a above.
d. Please refer to the response to part a above.
e. Please see the direct testimony of Gary VerDouw p . 27(lines 21-24); p. 28 (lines 1-9); p. 29 (lines (1-6); pp. 35 – 37.
f. Please refer to the response to part a above.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Gary VerDouw

Question:

77. Provide a copy of the Master Service Agreement with Accenture associated with the Business Transformation Project.

RESPONSE

The attachment to this response is confidential and provided under separate seal.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Gary VerDouw

Question:

77. Provide a copy of the Master Service Agreement with Accenture associated with the Business Transformation Project.

RESPONSE

The attachment to this response is confidential and provided under separate seal.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Gary VerDouw6

Question:

78. Provide a schedule that shows total Business Transformation Project costs allocated to each state. This schedule should provide all numbers and calculations made to arrive at the 2.42% allocation factor to Tennessee American Water Company as provided by Mr. VerDouw in his Pre-filed Direct Testimony, pp. 28, 37 & 38.

RESPONSE

See Confidential Attachment.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Gary VerDouw

Question:

79. Provide support for TAWC's allocation percentages of BT costs for the years 2009 through 2014 as referenced on page 38 of Mr. VerDouw's Pre-filed Direct Testimony. Include total customers by state by year including assumptions used in forecasting customers beyond historical data.

RESPONSE

See Confidential Attachment.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Gary VerDouw

Question:

80. Will the ECIS system be sold? What is the salvage value of ECIS?

RESPONSE

No. ECIS will remain as a repository for historical information.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Kevin Rogers

Question:

81. Provide the following regarding Special Project IP-2602-4 (6000 linear feet of 24" Ringold Rd. under I-75 Water Main): (MFG No. 53 provides information (Funding Project Justification-IP-2602-4) for this project, pp. 45-50.)

    a. Provide copies of permits obtained from TDOT for the project. If the Company does not have permits, explain the reason, since the critical date for completion of this project is listed as December 31, 2008. (MFG No. 53 pg. 45.)

    b. Explain why the critical date of installation of December 31, 2008 has not been met.

    c. Provide copies of easements, or in the alternative, provide any documentation obtained to determine if easements can be obtained for the proposed waterline.

    d. Provide current documentation from CCUD requesting renegotiations of the existing bulk water sales agreement from 1.674 mgd to 2.5 mgd. (as stated in the Funding Project Justification-IP-2602-4) worksheet provided as MFG No. 53, pg. 45.

    e. Provide a current CTI Engineering Study recommending that the immediate need to increase in usage to 2.5 mgd will be resolved with the installation of approximately 5,933 feet of minimum 20" south of Ringgold Rd. under I-75 to Scruggs Rd. Or in the alternative, advise where the study document (noted as attached) on the project worksheet (pg. 54 of AW_R_TRAFAQ_53_Attachment) under recommended solution can be found.

    f. Provide current costs estimates for all expenditures associated with this project.

    g. Has CCUD continued to restrict water usage since 2008, as stated in the project worksheet? How has this restriction affected the "public need"? Has the Company received any customer complaints?

h. Provide a recent signed authorization by the CIMC and/or Board of Directors for this project.

Response:

a. TAW is in the easement acquisition and preliminary design phase of this project hence permits have not been obtained yet.

b. The critical date was not met because of funding constraints. The company made the decision to defer the project and elected to reforecast the project funds to meet unanticipated needs related to water main relocation projects and other unanticipated repairs and replacement.

c. Easements have not been obtained yet. CTI engineers, the project consultant, sent introductory letters to all 12 property owners to initiate property acquisition process. Attached is a copy of the letters for your reference. Attached also is an easement datasheet on progress of the acquisition for your reference.

d. Renegotiation of existing contract started but was deferred.

e. Please refer to the attachment – CTI Engineering Study Report

f. Please refer to the attachment – Opinion of Costs

g. During the summer of 2011, TAW was working with CCUD engineer, Bobby Nolan concerning their continual interest in purchasing additional water through the Scruggs Road and Lakeview meter connections. Please refer to the attachment concerning their interest. As demonstrated in the correspondence, it is apparent CCUD is in need of additional sources of water supply to relieve the burden on its raw water springs, parts of which caved in during the severe drought in 2008.

Yes, Tennessee American Water has received low pressure complaints during the peak summer months along Buelah Dr and Roselawn Ave. areas in the East Ridge zone.

h. Please refer to the attachment.

Lakeview Meter and Proposed Pumping Station
Bobby Nolen
to:
Kate Nartey
07/13/2011 11:59 AM
Cc:
randyt
Show Details

History: This message has been forwarded.
Dear Ms. Nartey:

To further enhance the District's ability to provide additional water from other sources and relieve stress on its spring source, it proposes to install a pumping station at the Lakeview meter connection with Tennessee-American. Based upon modeling using the hydrant flow information dated October 1, 2008, that TN-AM provided for Hydrant H-4617, a pumping station with a capacity of 400 gpm would lower the pressure at the meter about 7 psi (from 118 psi to 111 psi). Yet, the additional 570,000 gallons per day would provide crucial supplemental supply to the District.

Presently, the District's system pressure at the meter is higher than TN-AM's pressure, so operating a pumping station is the only way the District can get significant supply from TN-AM at the Lakeview meter.

I respectfully request that TN-AM would review this proposal and comment on its implementation. Mr. Randy Thomason, the District's operations manager, and I would gladly meet with you to discuss this proposal. Please let me know your thoughts.

Thanks.

Respectfully,

Bobby Nolen
Nolen Engineering Group LLC
P. O. Box 382813
Birmingham, Alabama 35238
ph: (205) 529-3390
e-mail: reepicheep@charter.net

Catoosa Utility District - Scruggs Road Pumping Station
Bobby Nolen
to:
Kate Nartey
06/24/2011 04:21 PM
Cc:
randyt
Show Details

History: This message has been forwarded.

Dear Ms. Nartey:

I appreciate your meeting with me yesterday and providing hydrant test flow data and a sheet of the distribution drawings. The Catoosa Utility District is considering increasing the pumping capacity at its Scruggs Road pumping station by replacing the existing pump with one using the untrimmed size of the existing horizontal split case pump impeller. This would allow the District to use the existing 100 h.p. motors. Please review the attached analysis and let me know Tennessee-American's comments on the District's intentions to increase the pumping station capacity.

The attached table summarizes the pertinent model results showing the effects of increasing the pump capacity. Initial conditions in the model included using the District's present system average demand and placing tank initial water surface elevations at the average low water level. The model included a segment of the TN-AM system to hydrant H-7097 where the hydrant flow test was performed, so the station's suction side conditions reflect the flow test results.

The first data row in the table shows data with the pumping station off to establish base line performance of the other system components. There are also two data sets within the table. One set is for the existing pump, and the other set shows data for the pump with the untrimmed impeller. Each depicts model results for various combinations of tank and pumping station operation. The critical data points are in the second column (TN-AM Res. Press @ H-7097 (psi)) and last column (Scruggs Rd PS (gpm)).

As you see, for the stated conditions, the existing pump's capacity would range from 949 gpm to 1227 gpm. The larger impeller correspondingly would deliver from 1279 gpm to 1510 gpm, or about a 25% increase in capacity. For a "static" pressure of 119 psi at hydrant H-7097, the residual pressure during pump operation under existing conditions would range from 101 psi to 104 psi. If the "static" pressure dropped to 100 psi with the same flow characteristics, the lowest residual pressure would be 89 psi.

For the larger impeller, residual pressures at hydrant H-7097 would range from 92 to 96 psi. For the condition of 100 psi "static" pressure, the lowest residual pressure would be 80 psi.

Please let me know if you have any questions.

Thanks.

Respectfully,

Bobby Nolen
Nolen Engineering Group LLC
P. O. Box 382813
Birmingham, Alabama 35238
ph: (205) 529-3390
e-mail: reepicheep@charter.net

CTI Engineers, Inc.
1122 Riverfront Parkway
Chattanooga, TN 37402
Phone 423.267.7613
Fax 423.267.0603
www.ctiengr.com

Kate Nartey-Quaye
COPY

June 28, 2012

Fincher Real Estate Investors
3570 Keith Street
Cleveland, TN 37312

Subject: Tennessee American Water
Ringgold Road to Scruggs Road Water Line Improvements
Parcel No. 170P A 0018.02
Property Address: 6614 Ringgold Road, East Ridge, TN 37412

Dear Property Owner:

Tennessee American Water (TAW) retained CTI Engineers, Inc. (CTI) to evaluate possible routes for a new water main which will connect the existing water distribution system on Ringgold Road west of I-24 to a water line on Scruggs Road. This water main will increase capacity and improve water service for the East Ridge and Catoosa County, Georgia areas. Many of you have been contacted in the past during the evaluation of these routes, and we appreciate your input and cooperation.

After thorough evaluation, TAW has identified a preferred route and has asked CTI to contact property owners along this route to discuss the project and the nature of any water line easements that may be needed along the interstate right-of-way and Ringgold Road between McDonald Road and Scruggs Road. Please call Mike Bell at (423) 596-5270 to schedule a meeting within the next two weeks to discuss the project.

Your cooperation is appreciated. If you have any questions, please do not hesitate to contact me at (423) 267-7613.

Sincerely,

Jerry D. Hightower, P.E.
Senior Project Manager

cc: Ms. Kate Nartey-Quaye, P.E.

C08004 TAW Ringgold Rd rev property owner merged ltr.wpd

TAW - SCRUGGS ROAD WATER LINE

WATER LINE EASEMENTS

CTI Project No.

Parcel No.	Sale Book	Sale Page No.	Property Address	Property Owner/Owners	Property Owner Mailing Address	Contact Person	Phone No.	Response Contact Made	Offer Letter to Owner	Signed Easement to TAW	Easement Recorded	Notes Comments
170P A 0018.02	9034	593	6614 Ringgold Road, East Ridge, TN 37412	Fincher Real Estate Investors	3570 Keith Street, Cleveland, TN 37312	Scott Gouch	423-472-9585	yes				Old Wendy's Rest., install along I-75 ROW fence
170 P A 0018	5102	447	6616 Ringgold Road, East Ridge, TN 37412	East Ridge Retirement Investors	3570 Keith Street, Cleveland, TN 37312	Scott Gouch	423-472-9585	yes				Life Care Center, install along I-75 ROW fence
170P A 005	8384	468	6633 Hilton Drive, East Ridge, TN 37412	Justin Clark	6633 Hilton Drive, East Ridge, TN 37412	Justin / Amber Clark	423-894-0811					Residential property, trees, replace buffer, sewer li
1701-C-001	6965	994	6650 Ringgold Road, East Ridge, TN 37412	Priya Partnership	6650 Ringgold Road, East Ridge, TN 37412							Small crossing in rear of property
1701-C-002	9591	427	6700 Ringgold Road, East Ridge, TN 37142	Community National Bank	316 Chickamauga Avenue, Rossville, GA 30741							Motel parking lot replacement
1701-C-003	7063	526	6708 Ringgold Road, East Ridge, TN 37412	PATCO Investments	P.O. Box 22726, Chattanooga, TN 37422							Convenience Store
1701-C-004.02	5883	595	6712 Ringgold Road, East Ridge, TN 37412	PS Tennessee LP, Dept. PT-TN 27902	P.O. Box 25025, Glendale, CA 91201	Carolynn Ruth	818-244-8080, ext. 1410	yes				Public Storage facility, concrete driveway
1701-C-004.01	9613	649	6710 Ringgold Road, East Ridge, TN 37412	HEMDEV Lodging Group	1441 N. Smith Road, Chattanooga, TN 37412							Hotel, landscaping, asphalt entrance, sign
1701-C-004.03	9522	57	6726 Ringgold Road, East Ridge, TN 37412	Clyde Jeffrey Locke/ Edward Cochran	1579 Lafayette Road, Rossville, GA 30741							New fireworks store, new concrete drive
1701-C-004	7231	388	6728 Ringgold Road, East Ridge, TN 37412	Shipp Family Realty LLC	6728 Ringgold Road, East Ridge, TN 37412							Shipp's RV, slope issues, fence, utilites
1701-C-007	2962	751	6750 Ringgold Road, East Ridge, TN 37412	Community Baptist Church	6750 Ringgold Road, East Ridge, TN 37412	Milton	423855-1767	yes				Existing water line, colonial pipeline crossing
1701-C-008.1	6158	497	421 Scruggs Road, Chattanooga, TN 37412	Heritage Hosiery Inc.	421 Scruggs Road, Chattanooga, TN 37412							Lots of existing utilities, drainage ditch

Parcel Number	Property Address	Easement Required	Property owner Name or Contact Person	Contact Person Phone Number
	200 Edison Dr.		Charles Crowley	
	201 Edison Dr.		Feagan	
	168 Edison Dr.		Landon Strickland	
	124 Edison Dr.			
	88 Edison Dr.		Kirk Anderson	
	82 Edison Dr.		Ann Lyons	
	173 Edison Dr.			
	129 Edison Dr			
	83 Edison Dr		Greene	
	61 Edison Dr		Walter Sheldon	
	2729 Cloud Springs Rd.		Robbie Christian	
	222 Clara Lee Dr.		W L Blevins	
	202 Clara Lee Dr.		Scoggins	
	186 Clara Lee Dr.		Dale Shiveley	
	168 Clara Lee Dr.			
	150 Clara Lee Dr			
	132 Clara Lee Dr.		Randall L. Gilbert	
	114 Clara Lee Dr.			
	94 Clara Lee Dr.			
	76 Clara Lee Dr.			
	54 Clara Lee Dr.			
	36 Clara Lee Dr.		Knight	
	221 Clara Lee Dr.		Shericki	
	191 Clara Lee Dr.		Moody	
	161 Clara Lee Dr.		Tim/Genia Shaver	
11C-031	147 Clara Lee Dr.	1	Milton B. Quarles	
11C-032	129 Clara Lee Drive	1	Grover L. & Etheline Verhine	
11C-033	109 Clara Lee Dr.		Allen K. & Michelle Ann Broom	
11C-034	91 Clara Lee Dr.		Annette Delaney	
11C-035	73 Clara Lee Dr.	1	John R. & Joan S. Eldridge	
11C-037	35 Clara Lee Dr.	1	Sueni Jean & Cornelius D. Sanders	
	222 Roy Dr.		Eugene Bradford	
	185 Roy		Vicky Young	
	134 Roy Lane			
	112 Roy Lane		Helen Green	
	96 Roy Lane			
	74 Roy Lane			
	9 Roy Lane			
11C-040	36 Roy Lane		Linda P. Thrower	
	45 Roy Lane		Usery	
11C-052	95 Roy Lane		Doris L. Pickens	
	121 Roy Lane		James Lee	
	243 Ann Dr.		Kenneth Lockhart	
	53 Ann Dr.		Janice Goff	
	42 Ann Dr.			
	41 Elizabeth Dr.			
	394 Elizabeth Dr.		Bobby Riddle	
	397 Elizabeth Dr.		Leon Gibson	

	201 Lillian Dr.		Raymond Nix	
	183 Lillian Dr.			
	163 Lillian Dr.			
	145 Lillian Dr.		Larry Burrows	
	129 Lillian Dr.			
	111 Lillian Dr.		Anthony Richardson	
	87 Lillian Dr.			
	69 Lillian Dr.			
	49 Lillian Dr.			
	222 Lillian Dr.		James Costlow	
	202 Lillian Dr.		Ron Langford	
	182 Lillian Dr.		Walker	
	162 Lillian Dr.			
	144 Lillian Dr.			
	124 Lillian Dr.		Larry Vanfossen	
	108 Lillian Dr.		Rebecca Long	
	92 Lillian Dr.			
	72 Lillian Dr.			
	52 Lillian Dr.		Grady Hodge	
	30 Lillian Dr.		James Lowery	
	365 North Ave.		Tom Carter	
	363 North Ave.			
	331 North Ave.		Houston Baker	
	307 North Ave.		Houston Baker	
	215 North Ave.		Houston Baker	
	Flag Lot		Houston Baker	
	391 Sutton Ave.			
	363 Sutton Ave.		Debbie Bumloy	
	345 Sutton Ave.			
	311 Sutton Ave.			
	271 Sutton Ave.		James E Blackburn	
	240 Sutton Ave.		James E Backburn	
	237 Sutton Ave.		Kenneth Stewart	
	193 Sutton Ave.			
	149 Sutton Ave.		Tim Harrison	
	51 Sutton Ave.		Betty Shropshire	
	116 Sutton Ave.		Amber Wright	
	146 Sutton Ave.		Rhonda Editt	
11C-74	208 Sutton Ave.	1	James T. Hayes	
	294 Sutton Ave.			
	320 Sutton Ave.			
	48 Terri Lane			
	31 Terri Lane		Elizabeth Brinck	
	34 Terri Lane			
	18 Terri Lane			
11C-75B	107 Jimmie Lane	1	Edward & Elizabeth Hayes	
11C-75A	69 Jimmie Lane	1	James Hayes	
11C-75	31 Jimmie Lane	1	Jimmie Lou Wooden & Lloyd E. Hayes	
11C-71	271 Sutton Ave.		Jesse John Blackburn	
11C-72A	58 Adams Run Lane		Jesse J. & Susan A. Blackburn	
11C-72C	271 Sutton Ave.	1	Jessie John Blackburn	

11C-72	194 Adams Run Lane	1	Darrell & Donna C. Owens	
11C-72B	176 Adams Run Lane	1	Doris E. Owens	
11A-71	792 Mack Smith Rd.		Ronald E. & Charlotte Ann Flannigan	
11A-72	766 Mack Smith Rd.	1	Rick & Linda Sigette	
11A-70	Mack Smith Road		Charles K. Defoor, Sr.	
	2424 Mack Smith Rd.			
	89 Susan Lane		Ailey Bates	
	66 Susan Lane			
	46 Susan Lane			
	18 Susan Lane			
	549 Mack Smith Rd.		Carl Whitesel	
	533 Mack Smith Rd.		John Capps	
	463 Mack Smith Rd.			
	407 Mack Smith Rd.		Kim Erwin	
	383 Mack Smith Rd.		Kim Erwin	
	? Mack Smith Rd.		Kim Erwin	
	219 Mack Smith Rd.		Larry Hendrix	
	123 Mack Smith Rd.		Ronald Vann	
	95 Mack Smith Rd.			
	70 Mack Smith Rd.		Lila Davis	
	48 Mack Smith Rd.		Phil Davis	
	64 Mack Smith Rd.		Bowers	
11C-96	67 Mack Smith Road		Harold F. & Evelyn C. Keith	
	90 Mack Smith Rd.		Janet Ray	
	104 Mack Smith Rd.			
	132 Mack Smith Rd.		Catoosa County Storage	
	148 Mack Smith Rd.		Jim Gant	
	166 Mack Smith Rd.			
11C-001 lot 1	184 Mack Smith Rd.		Paul S., JR. & Joy G. Caylor	
	432 Mack Smith Rd.		Temple of Praise	
	? Mack Smith Rd.			
	510 Mack Smith Rd.			
	574 Mack Smith Rd.			
	602 Mack Smith Rd.		Kelly Street	
	604 Mack Smith Rd.		Harold McCormick	
	686 Mack Smith Rd.		William Sisk	
	No Number Mack Smith Rd.			
	2221 Cloud Springs Rd		Al Smith	
	2237 Cloud Springs Rd		Mary Smith	
11C-90	2267 Cloud Springs Rd		Randy & Annette Yates	
	2100 Cloud Springs Rd			
11C-91	2281 Cloud Springs Road		James W. Blaylock	
	2329 Cloud Springs Rd		Kenneth Fowler	
	2327 Cloud Springs Rd		Kenneth Fowler	
	2403 Cloud Springs Rd		Keith Mann	
	2443 Cloud Springs Rd		Gentry	
	2445 Cloud Springs Rd		Gentry	
	2497 Cloud Springs Rd		Freddie Payne	
	2501 Cloud Springs Rd		Freddie Payne	

	2505 Cloud Springs Rd		Freddie Payne	
	2513 Cloud Springs Rd		Freddie Payne	
	2517 Cloud Springs Rd		Freddie Payne	
	2519 Cloud Springs Rd		Freddie Payne	
	2521 Cloud Springs Rd		Freddie Payne	
	2525 Cloud Springs Rd		Freddie Payne	
	2547 Cloud Springs Rd		Freddie Payne	
	30 Zackery Lane		Freddie Payne	
	36 Zackery Lane		Freddie Payne	
	38 Zackery Lane		Freddie Payne	
	40 Zackery Lane		Freddie Payne	
	42 Zackery Lane		Freddie Payne	
	44 Zackery Lane		Freddie Payne	
	46 Zackery Lane		Freddie Payne	
	48 Zackery Lane		Freddie Payne	
	50 Zackery Lane		Freddie Payne	

TENNESSEE AMERICAN WATER

CATOOSA UTILITY DISTRICT
SERVICE IMPROVEMENT STUDY

CONSOLIDATED TECHNOLOGIES, INC.
ENGINEERS IN WATER AND EARTH SCIENCES

MONDAY MORNING
PICK UP 7/18/11

CTI Engineers, Inc.
1122 Riverfront Parkway
Chattanooga, TN 37402
Phone 423.267.7613
Fax 423.267.0603
www.ctiengr.com

LETTER OF TRANSMITTAL

Date: 7/18/11	Account No. C05009-12
Attention: KATE NARTEY	
Regarding: CATOOSA Util. District SERVICE Imp. Study	

TO: KATE NARTEY
TENNESSEE AMERICAN WATER

WE ARE SENDING YOU ☑ Attached ☐ Under Separate Cover Via _____

☑ Report(s) ☐ Drawings ☐ Contracts ☐ Shop Drawings ☐ Specifications

☐ Copy of Letter ☐ Change Order ☐ Forms ☐ _____

Copies	Description
1	CATOOSA SERVICE IMPROVEMENT STUDY
1	" " " " REPORT REVISIONS
	AND ADDITIONS

THESE ARE TRANSMITTED

☐ For Your Approval
☑ As Requested
☑ For Your Information
☐ Sign, Date, Return
☐ Sign, Date, Forward
☐ For Review, Comment
☑ For Your Use
☐ Reviewed
☐ Exceptions as Noted
☐ Revise and Resubmit
☐ Rejected

REMARKS

COPY TO: FILE, JDH

SIGNED JERRY Hightower, P.E.
SENIOR Project Mgr. (BY EDF)

IF ENCLOSURES ARE NOT AS NOTED, PLEASE NOTIFY US AT ONCE!

CATOOSA UTILITY DISTRICT
SERVICE IMPROVEMENT STUDY

Tennessee American Water

Prepared by:

CONSOLIDATED TECHNOLOGIES, INC.
Engineers in Water and Earth Sciences
Chattanooga, Tennessee
CTI Project No. C05009-12

October 2007

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7	East Ridge Pumping Station and New 20-Inch Water Line

BACKGROUND

The following information was obtained from the Owner's RFP for the project:

> The Catoosa County Water District approached Tennessee American Water (TAW) about entering into a bulk water sales agreement, which will increase their demand from their current purchase amount from TAW. Historically, Catoosa Co. has purchased an annual average of approximately 0.80 MGD. Recently per Catoosa Co.'s request for an increase in supply, TAW began to sell approximately 2.5 MGD to Catoosa Co, which they observe is their current maximum capacity. The requested additional demands are for up to 5 mgd within 3 years, up to 7 mgd within 7-10 years, and ultimately 10 MGD beyond 10 years. Prior to supplying additional service to Catoosa County, it is necessary to evaluate TAW's current capacity.

SCOPE OF STUDY

The following items were evaluated utilizing the hydraulic model developed by CTI for TAW to confirm that the Citico high service pumps and the distribution system have sufficient capacity to meet the increased demands:

- High Service Capacity at Citico WTP
- Distribution System Capacity
  - Identify affected pressure zones.
  - Identify Booster Stations that contribute to supply to Catoosa.
  - Identify Booster Stations that are affected on suction side by additional demand.
  - Evaluate system capacity to Catoosa County.
  - Evaluate benefits of additional storage as part of an economical solution for meeting supply needs.
  - Determine improvements required to meet the Catoosa UD demand and system demand [see section entitled "Demand Rates"].

TAW requested that the following potential improvements be considered, along with other cost-effective solutions, to provide more capacity for Catoosa County:

- Increase pumping operations at existing Citico, New York booster, and East Ridge booster.
- Increase capacity and expand East Ridge booster station.
- Increase capacity and expand New York booster station.
- Connect 12-inch segments along Ringgold Road, Frawley Road, and Gunbarrel Road with 16-inch or larger.
- Provide new large main to route from East Ridge booster to Scruggs Road meter location.
- Provide new large main to route from East Ridge booster to Rossville booster to Chickamauga Avenue meter location.
- Provide storage tank near Catoosa County.

TAW provided the following guidelines governing the modeling for all demand scenarios:

- The model developed for the IDSE requirements shall be used as a basis for these simulations.
- Base demands within the model shall be increased by a global demand factor to account for the maximum day demand in August 2006, and this maximum day shall be used for all scenarios.
- EPS simulations shall be conducted for each demand scenario to assess tank fluctuation and system pressures.
- Compare tank behaviors, specifically in Missionary Ridge, East Ridge, Rossville, and Ryall Springs pressure zones including the new Jenkins Road tank.
- Compare booster station behaviors in Missionary Ridge, East Ridge, Rossville, and Ryall Springs pressure zones.
- Compare Max/Min pressures in Missionary Ridge, East Ridge, Rossville, and Ryall Springs pressure zones.
- Check Min pressures at pressure-sensitive areas such as: Beulah Dr near Camp Jordan, Roselawn Dr, Skyline Dr at Igou Gap Rd, and Ryall Springs Booster suction.

- Minimum pressures to be maintained at the Catoosa Co connection points are the following: 40 psi at Scruggs Rd, 70 psi at Ringgold Rd and 100 psi at Lakeview Dr.
- Check fire flow capacity in lowest pressure areas.

Demand rates (discussed below) were used in the hydraulic model in order to determine the improvements to the TAW system needed to achieve the desired level of service. The necessary improvements were identified and prioritized, and an opinion of project cost for these measures was then prepared. Phase 1 improvements are needed immediately to meet Catoosa's demand of 4.5 mgd. Phase 2 will be needed when Catoosa's demand approaches 6 mgd (approximately 2009) and Phase 3 improvements are expected when Catoosa's demand reaches 9.0 mgd (≈2012).

CUSTOMER DEMAND RATES UTILIZED IN STUDY

The following demand rates served as the basis of the hydraulic analyses performed for this study. These rates were developed from the TAW "Request for Proposal" and from discussions (email, phone conversations, etc.) with TAW personnel.

Phase 1 (Immediate Catoosa demand = 4.5 MGD):

TAW total system demand = 54.826 MGD:

This demand number is based on a 2007 TAW peak demand of 52.0 mgd, which includes the 1.674 mgd actually used at Catoosa in 2007, plus the additional amount needed to achieve a desired total Catoosa demand of 4.5 mgd (52.0 + (4.5 - 1.674) = 54.826 mgd). The desired distribution of Catoosa's demand is:

1. 2.5 mgd at Scruggs Road at 76 psi
2. 1.0 mgd at Lakeview Road
3. 1.0 mgd at Chickamauga (Cloud Springs)

Phase 2 (2009 Catoosa demand = 6.0 mgd):

TAW total system demand = 56.17 + (6.0 - 1.0) = 61.17 mgd. 1.0 MGD Catoosa UD demand was apparently used in previous TAW planning studies and is, therefore, used in this study. The desired distribution of Catoosa's demand is:

1. 4.0 mgd at Scruggs Road at 76 psi

2. 1.0 mgd at Lakeview Road
3. 1.0 mgd at Chickamauga (Cloud Springs)

Phase 3 (2012 Catoosa demand = 9.0 mgd):

TAW base demand = 56.72 + (9-1.0) = 64.72 mgd

The desired distribution of Catoosa demand is:

1. 7.0 mgd at Scruggs Road at 76 psi
2. 1.0 mgd at Lakeview Road
3. 1.0 mgd at Chickamauga (Cloud Springs)

Determination of Demand by Phase in the TAW System and East Ridge Pressure Zone

The baseline demand in the model which was developed by CTI for TAW for use in EPA IDSE compliance was 43.0 mgd, which was the average total TAW demand in August 2006. In order to utilize the hydraulic model and the projected demands, it was necessary to expand the desired demands from the baseline demand used in the hydraulic model by developing a "global factor for demand adjustment" for each demand phase (see Table 1). The average demand in each major pressure zone during August 2006, including the East Ridge zone, is shown in Table 2. The demand in the East Ridge zone was projected by using the global factor for demand adjustment calculated for the entire TAW system, and then multiplying that factor by the average East Ridge demand in the model. Lastly, the additional planning demand for Catoosa UD was added, as shown in Table 1.

These calculations were useful in checking the model to verify that the desired demand was input into the model while verifying the performance of the various improvements. It should be noted, however, that the global factors are approximate and provide only a starting place for adjustment to obtain more exact results.

TABLE 1

TAW Catoosa Utility District Service Improvements Study
East Ridge Pressure Zone Demand Calculations

Approximate Global Factor Calculation for Hydraulic Model for Total System Demand

	TAW Base Demand* (mgd)	Global Factor for Demand Adjustment
Average Demand in August 2006	43.000	1.000
Phase 1 Demand: Peak Day in 2007	52.000	1.209
Phase 2 Demand: Peak Day in 2009	56.170	1.306
Phase 3 Demand: Peak Day in 2012	56.720	1.319

* Not including additional Catoosa UD demand

East Ridge Pressure Zone Demand Calculations

	Base ER Demand	Base Catoosa Demand (mgd)	Global Factor for Demand Adjustment	East Ridge PZ Demand (mgd)	Additional Catoosa Demand (mgd)	Total ER Demand (mgd)
Average Demand in August 2006	12.000	1.000	1.000	12.000	0.000	12.000
Phase 1 Demand: Peak Day in 2007	12.000	1.674	1.209	14.512	2.826	17.338
Phase 2 Demand: Peak Day in 2009	12.000	1.000	1.306	15.675	5.000	20.675
Phase 3 Demand: Peak Day in 2012	12.000	1.000	1.319	15.829	8.000	23.829

STATIC AND RESIDUAL PRESSURE TESTING

Concurrent with the development of the desired demands and global factors to be used in the model, testing of static and residual pressures was performed in the TAW system near the key Catoosa UD meters on Scruggs Road where most of the future Catoosa demand is desired. Three locations were selected for testing:

1. Ringgold Road and Scruggs Road intersection.
2. Ringgold Road and Mack Smith Road intersection.
3. Brainerd Road near the East Brainerd Road intersection.

Fire flow testing was performed by TAW and CTI personnel. Additionally, electronic pressure recorders were placed at key locations in the general vicinity of the fire flow tests in order to verify that the static and residual pressures recorded in those areas were similar to results predicted by the hydraulic model. In general, the results found were reasonably close to those predicted by the model, when taking into account that system demands, tank levels, and operational conditions had to be adjusted for the actual conditions found in the TAW system on that day. Therefore, no additional calibration of the model was necessary for purposes of this report. The results of the testing are provided in Appendix C.

RECENT OR CURRENTLY PROPOSED PIPING IMPROVEMENTS

Based on instructions by TAW personnel, the following distribution piping improvements which were recently installed or will soon be installed were assumed to be in place for the purposes of this study:

1. Frawley Road - 12-inch DIP from Ringgold Road to Martha Avenue.
2. Tyner Road - 16-inch DIP from Lee Highway to existing 16-inch in Hickory Valley Road.
3. East Brainerd Road - 16-inch DIP from Brainerd Road to Vance Road.

STUDY FINDINGS

Following the development of the desired demands and global factors to be used in the model and verification of the suitability of the model for the study, the model was run under numerous scenarios in order to determine what improvements to the TAW system, particularly distribution lines, pumps, and tanks, are needed in order to achieve the previously stated goals.

The spreadsheet found in Appendix B entitled "Comparison of Performance of Improvements Projects for Various Demands" lists the findings of 19 different scenarios of various system

demands and system improvements that were studied in order to determine recommendations for each phase. In addition to the results listed in the spreadsheet, another 20+ scenarios were examined, in which details were varied such as piping configurations, pump controls, tank levels, which pumps were operating, and for how long, etc. The results of the scenario configurations which did not provide satisfactory (or at least marginal) service were not reported.

Results of the study include the following:

General Findings

1. The most significant finding is the importance of the difference in the operating HGL of the East Ridge Pump Station (ER PS) and Reservoir compared to that of the New York Avenue Pumping Station (NY PS). The NY PS appears to be operating at a 54-foot higher HGL with the ER PS on, versus a 72-foot higher HGL with the ER PS off.

2. In our opinion, this difference in HGL is causing an underutilization of the ER PS and the 16-inch line that ties the station into a 12-inch line in Brainerd Road.

3. The fact that the ER PS is operating based on the ER Reservoir levels affects utilization of the ER pumps as well.

4. The HGL difference between the ER PS and NY PS explains why NY PS is not only attempting to fill the Jenkins Road tank, but also supply water to Catoosa Utility District. In other words, the HGL of the East Ridge pressure zone slopes from north to south.

5. According to SCADA and hydraulic model information, the NY PS currently pumps approximately 57 percent of the flow to the East Ridge pressure zone, while East Ridge pumps approximately 43 percent of the flow. However, the NY PS has three pumps rated at 3.0, 4.0, and 6.0 mgd, for a total rated capacity (not considering redundancy) of 13.1 mgd, whereas ER PS has four pumps rated at 3.0, 4.3, 4.5, and 4.5 mgd for a total rated capacity of 16.4 mgd. Theoretically ER PS should be pumping 55.6 percent of the flow and NY PS should be pumping 44.4 percent of the flow. Therefore, the current utilization of these two stations is almost exactly reversed from what it should be. It is recommended that the ER PS be upgraded to provide more flow at a higher HGL, which will also better balance the distribution of water in this pressure zone.

6. Very early in the study, it became evident that in order to deliver higher flows to the Catoosa UD Scruggs Road meters, the distribution lines following Ringgold Road would need to be significantly upgraded. Phase 3 demand rates indicate that a 20-inch DIP line will be necessary, although for the purpose of meeting the Phase 1 demand, a 16-inch DIP across I-75 from Ringgold Road to Scruggs Road would be sufficient. It would be logical to size the line for the Phase 3 demands by installing a parallel 20-inch line from near the East Ridge pumping station to the Scruggs Road meter box.

7. The average demand for the East Ridge pressure zone in August 2006 was 12.0 mgd, while the future projected demand for this zone is 23.8 mgd with the additional Catoosa UD demand. The current average storage in the zone, including the East Ridge Reservoir, East Brainerd, and Jenkins Road, is only 2.8 mg; and the Jenkins Road storage is not currently being fully utilized.

   Additional storage is needed for stabilizing pressures in certain parts of the zone:

   a. Current East Ridge Reservoir Site - 2 mg ground storage.
   b. Current East Brainerd Tank Site - 2 mg ground storage plus new pumping station.
   c. Beulah Road Area of East Ridge - 2 mg tank.

   All three storage projects improved the consistency of service (pressure), but were not found to be essential to providing the minimum demand in each phase. The elevated tank had difficulty filling and being useful until all of the recommended distribution line improvements and the upgrade of the East Ridge pumping station were in place. Several overflow elevations for the elevated tank were examined; it finally performed satisfactorily at an overflow elevation equal to that of the Jenkins Road tank. The Jenkins Road tank began to perform adequately with the upgrade of the East Ridge pumping station.

8. New York Pumping Station - If the ER PS is upgraded as recommended, then no improvements to the NY PS will be required to achieve the goals of this study.

9. Citico High Service Pumping - The Citico WTP high service pumps were a very important consideration during this study. The pumps required to supply the total TAW system demand in each phase of the study were closely monitored and adjusted as needed. Following is a list of the existing high service pumps at Citico WTP.

Pump No.	Capacity (gpm)	Capacity (mgd)
11	14,236	20.48
16	9,028	13.00
17	9,028	13.00
18	5,972	8.59
19	5,972	8.59
20	3,888	5.59
21	10,000	14.39

The pumps currently used on an average day are Nos. 11, 16, 19. The same pumps plus No. 20 are used on peak days.

- Pumps Required for Phase 1 Demand: 11, 16, 19, and 20, all running continuously.

- Pumps Required for Phase 2 Demand: 11, 16, 17, 19, 21 running continuously, plus No. 20 running on Mission Ridge Tank controls.

- Pumps Required for Phase 3 Demand: 11, 16, 17, 19, 20, 21, all running continuously.

For reliability purposes, it is recommended that some of the smaller pumps be replaced with larger ones with VFD's at about the time that the Phase 2 demand is needed.

10. The scope for this study included the evaluation of the system's ability to provide fire flow for each phase of demand. The following results were obtained when the recommended improvements were included in the model:

Fire Flow Results - Phase 1: Using 500 gpm
@ Skyline → 41.6 psi static, 33.6 psi residual
@ Ryall Springs Suction → 55.1 psi static, 40.0 psi residual (with pump on @ Ryall Springs)
@ Roselawn/Marijon → 46.2 psi/38.3 psi static, 40.5 psi/30.3 psi residual
@ Beulah → 37.0 psi static, 23.3 psi residual

Fire Flow Results - Phase 2: Using 500 gpm

@ Skyline → 39.2 psi static, 33.4 psi residual

@ Ryall Springs Suction → 52.5 psi static, 39.2 psi residual (with pump on @ Ryall Springs)

@ Roselawn/Marijon → 40.1 psi/31.6 psi static, 38.3 psi/27.3 psi residual

@ Beulah → 37.6 psi static, 26.0 psi residual

Fire Flow Results - Phase 3: Using 500 gpm

@ Skyline → 43.5 psi static, 38.5 psi residual

@ Ryall Springs Suction → 59.1 psi static, 46.0 psi residual (with pump on)

@ Roselawn/Marijon → 41.1 psi/32.2 psi static, 39.5 psi/28.1 psi residual (with fire flow at Marijon)

@ Beulah → 57.9 psi static, 52.0 psi residual

The following is a summary list of improvement projects considered in this study

(Note: The priority of the improvements is not as listed below)

Project No.	Description	Construction Cost	Project Cost
1	New Line from Ringgold Road to Scruggs Road Meter 5,933 feet of 20-inch DIP	$1,520,000	$1,760,000
2	New Line from Brainerd Road to Frawley Road 12,345 feet of 20-inch DIP	$2,250,000	$2,540,000
3	New Line from Upper Ringgold Road to McBrien Road 14,250 feet of 20-inch DIP 2,027 feet of 16-inch DIP 560 feet of 12-inch DIP	$2,630,000	$2,940,000
4	New Ground Storage Tank and Pumping Station at East Brainerd Site 2-MG tank, new prefab pump station	$1,980,000	$2,270,000
5	New Ground Storage Reservoir at East Ridge Reservoir Site 2-MG tank, retaining wall, road on existing TAW site	$1,470,000	$1,650,000
6	New Line at Ringgold Road from McBrien Road to McDonald Road 8,650 feet of 20-inch DIP	$1,580,000	$1,810,000
7	East Ridge Reservoir Altitude Valve (If Project is Done Separately from New Tank)	$170,000	$220,000

8	New Elevated Storage Tank in East Ridge 2.0-MG elevated tank	$3,260,000	$3,620,000
9	East Ridge Pump Station Upgrade 2,900 feet of 20-inch DIP	$720,000	$820,000

RECOMMENDATIONS

Recommendations are listed below in order of priority:

Phase 1

1. The improvements that should be considered first are the installation of an altitude valve at the East Ridge Reservoir ($220,000, see Opinion of Costs in Appendix A) and the revision of controls for the ER PS. Controls should be changed to pressure switches with Citico WTP operator override capability. The model shows that these improvements provide only a minor increase in pressure (6 psi) near the Scruggs Road meter under average demands; however, in our opinion, they are important for delivering additional flow from the ER PS when demand is higher. With this improvement, model shows that the new Jenkins Road tank begins to be utilized. This indicates that the ER PS is also starting to send some flow toward Hamilton Place.

2. The second most important improvement, in our opinion, is the 16- or 20-inch line from Ringgold Road across I-75 to the Scruggs Road meter ($1,400,000 for 16 inches or $1,690,000 for 20 inches, see Opinion of Costs). Although a 16-inch DIP for this project provides adequate service for Phase 1, a 20-inch DIP is needed to supply Phase 3. Therefore, the 20-inch is recommended. This line alone should increase the pressure at the Scruggs Road meter by over 40 psi at a 2.5-mgd flow rate to that metering station.

Phase 2

1. Upgrade East Ridge Pumping Station with three larger pumps and VFD's. Install a 20-inch line to connect an existing 20-inch line and the East Ridge Reservoir. This project greatly improves the overall operation of the East Ridge pressure zone. The opinion of cost is $720,000 for construction and $820,000 for the total project. Additional costs for the pump station upgrade will likely be required, including a building extension and electrical service upgrade.

More information about the existing pump station is required to provide a more complete opinion of cost for this project.

2. Install a new 20-inch DIP (14,250 feet) from the East Ridge Reservoir to McBrien Road. Install 16-inch and 12-inch DIP on side streets to improve overall distribution.

Phase 3

1. Install a new 20-inch DIP from McBrien Road to McDonald Drive to complete the 20-inch line from the East Ridge Reservoir to the Scruggs Road meters. This project reduces the pipe friction energy loss sufficiently to provide the additional demand required.

The following is a summary of the recommended improvements by phase.

Project No.	Description	Construction Cost	Project Cost
First Demand Phase: TAW Total Demand: 54.826 MGD, Catoosa UD Demand: 4.5 MGD			
1	New Line from Ringgold Road to Scruggs Road Meter 5,933 feet of 20-inch DIP	$1,520,000	$1,760,000
7	East Ridge Reservoir Altitude Valve (If Project is Done Separately from New Tank)	$170,000	$220,000
Second Demand Phase: TAW Total Demand: 61.17 MGD, Catoosa UD Demand: 6.0 MGD			
3	New Line from Upper Ringgold Road to McBrien Road 14,250 feet of 20-inch DIP 2,027 feet of 16-inch DIP 560 feet of 12-inch DIP	$2,630,000	$2,940,000
9	East Ridge Pump Station Upgrade (Pumps and VFD's only); plus 2900 feet of 20-inch DIP to E. Ridge Reservoir	$720,000	$820,000
Third Demand Phase: TAW Total Demand: 64.72 MGD, Catoosa UD Demand: 9.0 MGD			
6	New Line at Ringgold Road from McBrien Road to McDonald Road	$1,580,000	$1,810,000

APPENDIX A

Opinion of Cost

OPINION OF COSTS FOR TAW SYSTEM IMPROVEMENTS OF SERVICE TO CATOOSA UTILITY DISTRICT NEW LINE FROM RINGGOLD ROAD TO SCRUGGS ROAD METER

Item No.	Description	Unit	No. of Units	Unit Price	Item Total
	Mobilization and Bonding	LS	1	$2,500.00	$2,500.00
	Traffic Control	LS	1	$5,000.00	$5,000.00
02200a	Crushed Stone Backfill in Trench	LF	540	$7.65	$4,131.00
02200d	Final Grading and Cleanup	LF	4,373	$1.55	$6,778.15
2270	Temporary Silt Fence	LF	4,373	$1.50	$6,559.50
2280	Crossing of West Chickamauga Creek by Directional Bore (20")	LF	350	$1,094.00	$382,900.00
02280a	Crossing of West Chickamauga Creek by Directional Bore (16") Installation of 16" DIP in Directional Bore	LF	350	$75.00	$26,250.00
02280a	Crossing of Interstate 75 By Bore and Jack (20" Carrier Pipe plus 24" Casing Pipe)	LF	450	$500.00	$225,000.00
02280c	Seeding and Mulch	LF	4,373	$1.10	$4,810.30
2500	8-Inch Class A Concrete for Roadways	LF	80	$33.35	$2,668.00
02500a	4-Inch Type B Modified Asphalt Binder in Driveways	LF	461	$14.90	$6,868.90
15062a-20	20-Inch DI Pipe, Pressure Class 350	LF	5,133	$125.00	$641,625.00
15062a-16	DI Fittings	LB	2,860	$2.95	$8,437.00
15062c	20-Inch DI Pipe Restrained Joints at MJ Fittings	EA	6	$225.00	$1,350.00
15062d-20	20-Inch DI Pipe Restrained Joints at Bell Joints	EA	12	$375.00	$4,500.00
15062	Connect New 20" to Existing 12"	EA	2	$16,870.00	$33,740.00
15101	20-Inch Butterfly Valve, Including Valve Box	EA	4	$2,893.00	$11,572.00
15109	Install New Fire Hydrant Assembly	EA	1	$3,103.30	$3,103.30
	SUBTOTAL CONSTRUCTION COSTS				$1,377,793
	CONSTRUCTION CONTINGENCIES (10%)				$142,207
	TOTAL CONSTRUCTION COSTS				$1,520,000
OTHER PROJECT COSTS					
	ENGINEERING				
	Design		$64,798		
	Bid Services		$9,257		
	Construction Phase Services		$13,885		
	Record Drawings		$4,628		
	Engineering Subtotal			$92,568	
	RPR (16 weeks Construction)			$32,000	
	Surveys			$7,000	
	Easements - Drawings & Document Preparation			$10,000	
	Easement Acquisition			$40,000	
	Army Corps/TVA permit			$3,500	
	TDOT Permit			$2,500	
	Storm Water Permit			$2,500	
	Geotechnical Report			$4,000	
	Construction Testing			$2,000	
		SUBTOTAL ENGINEERING			$196,068
	PLAN REVIEW & ADVERTISEMENTS				$1,000
	SUBTOTAL PROJECT COSTS				$1,717,068
	PROJECT CONTINGENCIES (2%)				$42,932
	TOTAL PROJECT COSTS				$1,760,000

Source: Consolidated Technologies Inc.

OPINION OF COSTS FOR TAW SYSTEM IMPROVEMENTS OF SERVICE TO CATOOSA UTILITY DISTRICT NEW LINE FROM BRAINERD ROAD TO FRAWLEY ROAD

Item No.	Description	Unit	No. of Units		Unit Price	Item Total
	Mobilization and Bonding	LS	1		$2,500.00	$2,500.00
	Traffic Control	LS	1		$5,000.00	$5,000.00
02200a	Crushed Stone Backfill	LF	788		$7.65	$6,028.20
02200d	Final Grading and Cleanup	LF	8,895		$1.55	$13,787.25
02270a	Temporary Silt Fence	LF	1,500		$1.50	$2,250.00
02270b	Straw Bales	EA	25		$10.80	$270.00
02280a	Crossing of S. Chickamauga Creek by Directional Bore(20")	LF	300		$1,094.00	$328,200.00
	20" DIP Installed in Directional Bore	LF	300		$75.00	$22,500.00
02280c	Crossing of Lee Highway By Bore and Jack(20"Carrier Pipe plus 24" Casing Pipe and Spacers)	LF	160		$500.00	$80,000.00
2485	Seeding and Mulch	LF	6,694		$1.10	$7,363.40
2485a	Replacement Sod for Brown Acres Golf Course	LF	2,201		$2.66	$5,854.66
02500a	8-Inch Class A Concrete for Roadways	LF	100		$33.35	$3,335.00
02500a	4-Inch Type B Modified Asphalt Binder in Driveways	LF	688		$14.90	$10,251.20
03300b	Class B Concrete	CY	10		$132.85	$1,328.50
15062a-16	20-Inch DI Pipe, Pressure Class 350	LF	11,885		$125.00	$1,485,625.00
15062b	DI Fittings	LB	3,000		$2.95	$8,850.00
15062c-20a	20-Inch DI Pipe Restrained Joints at MJ Fittings	EA	8		$215.00	$1,720.00
15062c-16b	20-Inch DI Pipe Restrained Joints at Bell Joints	EA	20		$375.00	$7,500.00
15062d-20.16	Connect New 20" to Existing 16"	EA	1		$18,000.00	$18,000.00
15062e-12.12	Connect New 20" to Existing 12"	EA	1		$5,000.00	$5,000.00
15101a	20-Inch Butterfly Valve	EA	4		$5,000.00	$20,000.00
15109a	Install New Fire Hydrant	EA	1		$3,103.30	$3,103.30
	SUBTOTAL CONSTRUCTION COSTS					$2,038,467
	CONSTRUCTION CONTINGENCIES (10%)					$211,533
	TOTAL CONSTRUCTION COSTS					$2,250,000
OTHER PROJECT COSTS						
	ENGINEERING					
	Design			$91,822		
	Bid Services			$13,117		
	Construction Phase Services			$19,676		
	Record Drawings			$6,559		
	Engineering Subtotal				$131,175	
	RPR (16 weeks Construction)				$32,000	
	Surveys				$10,000	
	Easements - Drawings & Document Preparation				$10,000	
	Easements Acquisition				$40,000	
	Army Corp/TVA permit				$3,500	
	TDOT Permit				$2,500	
	Storm Water Permit				$2,500	
	Geotechnical Report				$4,000	
	Construction Testing				$2,000	
		SUBTOTAL ENGINEERING				$237,675
	PLAN REVIEW & ADVERTISEMENTS					$1,000
	SUBTOTAL PROJECT COSTS					$2,488,675
	PROJECT CONTINGENCIES (2%)					$51,325
	TOTAL PROJECT COSTS					$2,540,000

Source: Consolidated Technologies Inc.

OPINION OF COSTS FOR TAW SYSTEM IMPROVEMENTS OF SERVICE TO CATOOSA UTILITY DISTRICT NEW LINE FROM UPPER RINGGOLD ROAD TO McBRIEN ROAD

Item No.	Description	Unit	No. of Units		Unit Price	Item Total
	Mobilization and Bonding	LS	1		$2,500.00	$2,500.00
	Traffic Control	LS	1		$47,000.00	$47,000.00
02200a	Crushed Stone Backfill	LF	8,572		$7.65	$65,575.80
02200d	Final Grading and Cleanup	LF	13,078		$1.55	$20,270.90
2485	Seeding and Mulch	LF	13,078		$1.10	$14,385.80
02500a	8-Inch Class A Concrete for Roadways	LF	1,000		$33.35	$33,350.00
02500a	4-Inch Type B Modified Asphalt Binder in Driveways, Parking Lots, and Streets	LF	5,000		$14.90	$74,500.00
03300b	Class B Concrete	CY	50		$132.85	$6,642.50
15062a-20	20-Inch DI Pipe, Pressure Class 350	LF	14,250		$125.00	$1,781,250.00
15062a-16	16-Inch DI Pipe, Pressure Class 350	LF	2,027		$100.00	$202,700.00
15062a-12	12-Inch DI Pipe, Pressure Class 350	LF	560		$41.10	$23,016.00
15062b	DI Fittings	LB	2,000		$2.95	$5,900.00
15062c-20a	20-Inch DI Pipe Restrained Joints	EA	17		$213.00	$3,621.00
15062c-12a	12-Inch DI Pipe Restrained Joints	EA	4		$129.05	$516.20
15062c-20b	20-Inch DI Pipe Restrained Joints	EA	15		$375.00	$5,625.00
15062c-12b	12-Inch DI Pipe Restrained Joints	EA	6		$225.00	$1,350.00
15062d-16.16	Connect New 20" to Existing 16", Wet Tap	EA	1		$13,470.00	$13,470.00
15062d-16.16	Connect New 20" to Existing 12", Wet Tap	EA	1		$13,470.00	$13,470.00
15062d-16.16	Connect New 16" to Existing 16", Wet Tap	EA	1		$13,470.00	$13,470.00
15062d-16.12	Connect New 16" to Existing 12", Wet Tap	EA	1		$13,470.00	$13,470.00
15062e-16.12	Connect New 16" to Existing 12", Wet Tap	EA	2		$3,400.00	$6,800.00
15101a	20-Inch Butterfly Valve	EA	3		$5,000.00	$15,000.00
15101a	16-Inch Gate Valve	EA	3		$4,900.00	$14,700.00
15101b	12-Inch Gate Valve	EA	2		$1,845.35	$3,690.70
15109a	Install New Fire Hydrant Assembly	EA	2		$3,103.30	$6,206.60
	SUBTOTAL CONSTRUCTION COSTS					$2,388,480
	CONSTRUCTION CONTINGENCIES (10%)					$241,519
	TOTAL CONSTRUCTION COSTS					$2,630,000
OTHER PROJECT COSTS						
	ENGINEERING					
	Design			$105,121		
	Bid Services			$15,017		
	Construction Phase Services			$22,526		
	Record Drawings			$7,509		
	Engineering Subtotal				$150,173	
	RPR (16 weeks Construction)				$32,000	
	Surveys				$7,000	
	Easements - Drawings & Document Preparation				$10,000	
	Easements Acquisition				$40,000	
	TDOT Permit				$2,500	
	Stormwater Permit				$2,500	
	Construction Testing				$1,000	
		SUBTOTAL ENGINEERING				$245,173
	PLAN REVIEW & ADVERTISEMENTS					$1,000
	SUBTOTAL PROJECT COSTS					$2,876,173
	PROJECT CONTINGENCIES (2%)					$63,827
	TOTAL PROJECT COSTS					$2,940,000

Source: Consolidated Technologies Inc.

OPINION OF COSTS FOR TAW SYSTEM IMPROVEMENTS OF SERVICE TO CATOOSA UTILITY DISTRICT
NEW GROUND STORAGE TANK AND PUMPING STATION AT EAST BRAINERD SITE

STORAGE TANK

Item No.	Description	Unit	Est. No. of Units	Unit Price	Item Total	
1c	2.0-MG Prestressed Concrete Tank and	LS	1	$755,000.00	$755,000.00	
2	Ductile Iron Piping Installed in Trench	LS	1	$59,000.00	$59,000.00	
3a	Altitude Valve Box Including Concrete Box, Access	LS	1	$131,120.00	$131,120.00	
4	Miscellaneous Items	LS	1	$54,000.00	$54,000.00	
5	Electrical Service	LS	1	$10,000.00	$10,000.00	
					Subtotal Tank Construction Cost	$1,009,120.00

PUMPING STATION, WATER LINES, AND OTHER ITEMS NEEDED WITH TANK

Item No.	Description	Unit	Est. No. of Units	Unit Price	Item Total	
02200a	Crushed Stone Backfill	LF	25	$15.00	$375.00	
02200b	Crushed Rock or Sand Bedding	CY	50	$30.00	$1,500.00	
02200c	Final Grading and Cleanup	LF	500	$1.00	$500.00	
02270a	Temporary Silt Fence	LF	200	$3.00	$600.00	
02270b	Straw Bales	EA	10	$6.00	$60.00	
2485	Seeding and Mulch	LF	500	$0.75	$375.00	
02930a	Riprap	CY	10	$36.00	$360.00	
3300	Cast-In-Place Concrete	CY	5	$150.00	$750.00	
11000	Prefab. Booster Pump Station (incl concrete slab)	LS	1	$600,000.00	$600,000.00	
	Generator for New Pump Station	LS	1	$160,000.00	$160,000.00	
15062a	Ductile Iron (DI) Fittings	LB	1,000	$2.00	$2,000.00	
15062b-20	20-Inch DI Pipe (Pressure Class 350)	LF	100	$100.00	$10,000.00	
15062b-20	20-Inch DI Restrained Joints	EA	10	$300.00	$3,000.00	
15101a	20-Inch Butterfly Valve	EA	2	$3,500.00	$7,000.00	
15101b	Air Release Valve	EA	1	$1,500.00	$1,500.00	
					Subtotal Tank Construction Cost	$788,020.00
	SUBTOTAL CONSTRUCTION COSTS					$1,797,140
	CONSTRUCTION CONTINGENCIES (10%)					$182,860
	TOTAL CONSTRUCTION COSTS					$1,980,000

OTHER PROJECT COSTS

ENGINEERING				
Design		$94,387		
Bid Services		$11,702		
Construction Phase Services		$20,226		
Record Drawings		$6,742		
Engineering Subtotal			$133,056	
RPR (16 weeks Construction)			$32,000	
Surveys			$10,000	
Easements - Drawings & Document Preparation			$10,000	
Easement Acquisition			$40,000	
FAA Permit			$3,500	
Stormwater Permit			$2,500	
Geotechnical Report			$4,000	
Construction Testing			$4,000	
	SUBTOTAL ENGINEERING			$239,056
PLAN REVIEW & ADVERTISEMENTS				$1,000
SUBTOTAL PROJECT COSTS				$2,220,056
PROJECT CONTINGENCIES (2%)				$49,944
TOTAL PROJECT COSTS				$2,270,000

Source: Consolidated Technologies Inc.

OPINION OF COSTS FOR TAW SYSTEM IMPROVEMENTS OF SERVICE TO CATOOSA UTILITY DISTRICT NEW GROUND STORAGE RESERVOIR AT EAST RIDGE RESERVOIR SITE

STORAGE TANK

Item No.	Description	Unit	Est. No. of Units	Unit Price	Item Total	
1c	2.0-MG Prestressed Concrete Tank and Appurtenances	LS	1	$755,000.00	$755,000.00	
2	Ductile Iron Piping Installed in Trench	LS	1	$59,000.00	$59,000.00	
3a	Altitude Valve Box	LS	1	$131,120.00	$131,120.00	
4	Miscellaneous Items	LS	1	$144,000.00	$144,000.00	
5	Cast-In-Place Concrete Retaining Wall	LS	1	$150,000.00	$150,000.00	
6	Electrical Service Allowance	LS	1	$13,500.00	$13,500.00	
				Subtotal Tank Construction Cost		$1,252,620.00

WATER LINES AND OTHER ITEMS NEEDED WITH TANK

Item No.	Description	Unit	Est. No. of Units	Unit Price	Item Total	
02200a	Crushed Stone Backfill in Trench	LF	25	$15.00	$375.00	
02200b	Crushed Rock or Sand Bedding Material	CY	50	$30.00	$1,500.00	
02200c	Final Grading and Cleanup	LF	500	$1.00	$500.00	
02270a	Temporary Silt Fence	LF	200	$3.00	$600.00	
02270b	Straw Bales	EA	10	$6.00	$60.00	
2485	Seeding and Mulch	LF	500	$0.75	$375.00	
02930a	Riprap	CY	10	$36.00	$360.00	
3300	Cast-In-Place Concrete	CY	5	$150.00	$750.00	
15062a	Ductile Iron (DI) Fittings	LB	2,000	$2.00	$4,000.00	
15062b-20	20-Inch DI Pipe (Pressure Class 350)	LF	530	$100.00	$53,000.00	
15062b-20	20-Inch DI Restrained Joints	EA	10	$300.00	$3,000.00	
15101a	20-Inch Butterfly Valve	EA	2	$3,500.00	$7,000.00	
15101b	Air Release Valve	EA	1	$1,500.00	$1,500.00	
15109	Fire Hydrant Assemblies	EA	1	$4,000.00	$4,000.00	
				Subtotal Tank Construction Cost		$77,020.00
	SUBTOTAL CONSTRUCTION COSTS					$1,329,640
	CONSTRUCTION CONTINGENCIES (10%)					$140,360
	TOTAL CONSTRUCTION COSTS					$1,470,000

OTHER PROJECT COSTS

ENGINEERING			
Design	$62,872		
Bid Services	$8,982		
Construction Phase Services	$13,473		
Record Drawings	$4,491		
Engineering Subtotal		$89,817	
RPR (16 weeks Construction)		$32,000	
Surveys		$5,000	
National Park Service Permit		$3,000	
Stormwater Permit		$2,500	
Geotechnical Report		$4,000	
Construction Testing		$4,000	
SUBTOTAL ENGINEERING			$140,317
PLAN REVIEW & ADVERTISEMENTS			$1,000
SUBTOTAL PROJECT COSTS			$1,611,317
PROJECT CONTINGENCIES (2%)			$38,683
TOTAL PROJECT COSTS			$1,650,000

Source: Consolidated Technologies Inc.

OPINION OF COSTS FOR TAW SYSTEM IMPROVEMENTS OF SERVICE TO CATOOSA UTILITY DISTRICT NEW LINE FROM RINGGOLD ROAD McBRIEN ROAD TO MCDONALD ROAD

Item No.	Description	Unit	No. Units	Unit Price	Item Total
	Mobilization and Bonding	LS	1	$2,500.00	$2,500.00
	Traffic Control	LS	1	47,000.00	$47,000.00
2200	Earthwork				
02200a	Crushed Stone Backfill in Trench for Water Lines in Streets and Driveways from Top of Bedding to Finished Grade	LF	8,650	7.65	$66,172.50
02200d	Final Grading and Cleanup (Not Including Grassing and Mulch)	LF	200	1.55	$310.00
2280	Utility Line Crossings of Streams				
02280b	Crossing of Spring Creek by Open Cut(20")	LF	35	1094	$38,290.00
2485	Seeding. Seeding and Mulch Including Topsoil, Seed, Fertilizer, Limestone Mulch, and Water	LF	200	1.1	$220.00
2500	Replacement Paving, Pavement Replacement for Streets and Driveways				
02500a	8-Inch Class A Concrete for Roadways	LF	386	33.35	$12,873.10
02500a	4-Inch Type B Modified Asphalt Binder in Driveways, Parking Lots, and Streets	LF	8,099	14.9	$120,675.10
15062	Ductile Iron (DI) Pipe and Fittings				
15062a	DI Pipe, Push-On, O-ring, Gasket Joint, Installed in Trench				
15062a-20	20-Inch DI Pipe, Pressure Class 350	LF	8650	125	$1,081,250.00
15062b	DI Fittings	LB	2000	2.95	$5,900.00
15062c	Restrained Joints for DI Pipe				
15062c-20a	20-Inch DI Pipe Restrained Joints at MJ Fittings	EA	4	213	$852.00
15062c-20b	20-Inch DI Pipe Restrained Joints at Bell Joints	EA	8	$375.00	$3,000.00
15062d-16.16	Connect New 20" to Existing 20"	EA	2	13470.00	$26,940.00
15101	Valves				
15101a	20-Inch Butterfly Valve, Including Valve Box, Cover, Restrained Joint Couplings, Thrust Block, and Extensions as Required	EA	4	5000	$20,000.00
15109	Hydrants				
15109a	Install New Fire Hydrant Assembly, Including Excavation and Backfill, Piping, Thrust Block, etc.	EA	2	3,103.30	$6,206.60
	SUBTOTAL CONSTRUCTION COSTS				$1,432,189.30
	SUBTOTAL CONSTRUCTION COSTS				$1,432,189
	CONSTRUCTION CONTINGENCIES (10%)				$147,811
	TOTAL CONSTRUCTION COSTS				$1,580,000

OTHER PROJECT COSTS

ENGINEERING			
Design	$67,134		
Bid Services	$9,591		
Construction Phase Services	$14,386		
Record Drawings	$4,795		
Engineering Subtotal		$95,906	
RPR (16 weeks Construction)		$32,000	
Surveys		$7,000	
Easements - Drawings & Document Preparation		$10,000	
Easements Acquisition		$40,000	
TDOT Permit		$2,500	
Storm Water Permit		$2,500	
Construction Testing		$1,000	
SUBTOTAL ENGINEERING			$190,906
PLAN REVIEW & ADVERTISEMENTS			$1,000
SUBTOTAL PROJECT COSTS			$1,771,906
PROJECT CONTINGENCIES (2%)			$38,094
TOTAL PROJECT COSTS			$1,810,000

Source: Consolidated Technologies Inc.

OPINION OF COSTS FOR TAW SYSTEM IMPROVEMENTS OF SERVICE TO CATOOSA UTILITY DISTRICT EAST RIDGE RESERVOIR ALTITUDE VALVE (IF PROJECT IS DONE SEPARATELY FROM NEW TANK)

ALTITUDE VALVE

Item No.	Description	Unit	Est. No. of Units	Unit Price	Item Total	
1	Crushed Stone for Road (Including Material and Labor)	Ton	100	$70.40	$7,040.00	
2	Chain Link Fence	LF	200	$38.50	$7,700.00	
3	Concrete Vault Including Hatches	LS	1	$48,620.00	$48,620.00	
4	Valves, Piping, Fittings and Accessories	LS	1	$73,040.00	$73,040.00	
5	Electrical Work	LS	1	$9,460.00	$9,460.00	
		Subtotal Altitude Valve and Vault Construction Cost				$145,860.00
	SUBTOTAL CONSTRUCTION COSTS					$145,860
	CONSTRUCTION CONTINGENCIES (10%)					$14,586
	TOTAL CONSTRUCTION COSTS					$170,000
OTHER PROJECT COSTS						
	ENGINEERING					
	Design			$15,079		
	Bid Services			$10,555		
	Construction Phase Services			$1,508		
	Record Drawings			$2,262		
	Engineering Subtotal				$29,404	
	RPR (4 weeks Construction)				$8,000	
	Surveys				$3,000	
	Construction Testing				$500	
		SUBTOTAL ENGINEERING				$40,904
	PLAN REVIEW & ADVERTISEMENTS					$1,000
	SUBTOTAL PROJECT COSTS					$211,904
	PROJECT CONTINGENCIES (2%)					$8,096
	TOTAL PROJECT COSTS					$220,000

Source: Consolidated Technologies Inc.

OPINION OF COSTS FOR TAW SYSTEM IMPROVEMENTS OF SERVICE TO CATOOSA UTILITY DISTRICT NEW ELEVATED STORAGE TANK IN EAST RIDGE

STORAGE TANK

Item No.	Description	Unit	Est. No. of Units	Unit Price	Item Total	
1	2.0-MG Elevated Steel Tank and Appurtenances	LS	1	$2,600,000.00	$2,600,000.00	
2	Ductile Iron Piping Installed in Trench	LS	1	$59,000.00	$59,000.00	
3	Control Valve Box	LS	1	$94,600.00	$94,600.00	
4	Miscellaneous Items	LS	1	$90,000.00	$90,000.00	
5	Electrical Service Allowance	LS	1	$10,000.00	$10,000.00	
6	Property Acquisition	LS	1	$35,000.00	$35,000.00	
				Subtotal Tank Construction Cost		$2,888,600

WATER LINES AND OTHER ITEMS NEEDED WITH TANK

Item No.	Description	Unit	Est. No. of Units	Unit Price	Item Total	
02200a	Crushed Stone Backfill in Trench	LF	25	$15.00	$375.00	
02200b	Crushed Rock or Sand Bedding Material for Rock Trench Bedding	CY	50	$30.00	$1,500.00	
02200c	Final Grading and Cleanup	LF	500	$1.00	$500.00	
2270	Slope Protection and Erosion Control					
02270a	Temporary Silt Fence	LF	200	$3.00	$600.00	
02270b	Straw Bales	EA	10	$6.00	$60.00	
2485	Seeding and Mulch	LF	500	$0.75	$375.00	
02930a	Riprap	CY	10	$36.00	$360.00	
3300	Cast-In-Place Concrete, Class B Concrete	CY	5	$150.00	$750.00	
15062a	Ductile Iron (DI) Fittings	LB	1,000	$2.00	$2,000.00	
15062b-20	20-Inch DI Pipe (Pressure Class 350)	LF	500	$100.00	$50,000.00	
15062b-20	20-Inch DI Restrained Joints	EA	10	$300.00	$3,000.00	
15101a	20-Inch Butterfly Valve Required	EA	2	$3,500.00	$7,000.00	
15101b	Air Release Valve	EA	1	$1,500.00	$1,500.00	
15109	Fire Hydrant Assemblies	EA	1	$4,000.00	$4,000.00	
				Subtotal Tank Construction Costs		$72,020
	SUBTOTAL CONSTRUCTION COSTS					$2,960,620
	CONSTRUCTION CONTINGENCIES (10%)					$299,380
	TOTAL CONSTRUCTION COSTS					$3,260,000

OTHER PROJECT COSTS

ENGINEERING				
Design	$147,189			
Bid Services	$21,027			
Construction Phase Services	$31,540			
Record Drawings	$10,513			
Engineering Subtotal		$210,270		
RPR (16 weeks Construction)		$32,000		
Surveys		$5,000		
Easements - Drawings & Document Preparation		$10,000		
Easements Acquisition		$10,000		
FAA Permit		$3,500		
Stormwater Permit		$2,500		
Geotechnical Report		$5,000		
Construction Testing		$2,000		
	SUBTOTAL ENGINEERING			$280,270
PLAN REVIEW & ADVERTISEMENTS				$1,000
SUBTOTAL PROJECT COSTS				$3,541,270
PROJECT CONTINGENCIES (2%)				$78,730
TOTAL PROJECT COSTS				$3,620,000

Source: Consolidated Technologies Inc.

OPINION OF COSTS FOR TAW SYSTEM IMPROVEMENTS OF SERVICE TO CATOOSA UTILITY DISTRICT EAST RIDGE PUMP STATION UPGRADE

Item No.	Description	Unit	No. Units	Unit Price	Item Total
Pump Station Upgrade Costs:					
	Mobilization and Bonding	LS	1	$2,500.00	$2,500.00
	350 HP High Service Pumps	EA	3	23,993.00	$71,979.00
	350 HP Variable Frequency Drive Units	EA	3	41,333.00	$123,999.00
	Labor, Material and Installation	LS	1	39,195.60	$39,195.60
	10% Tax	LS			$4,169.56
20-Inch Line to East Ridge Reservoir Costs:					
02500a	4-Inch Type B Modified Asphalt Binder in D	LF	1,000	$14.90	$14,900.00
15062a-20	20-Inch DI Pipe, Pressure Class 350	LF	2,900	$125.00	$362,500.00
15062c-20a	20-Inch DI Pipe Restrained Joints at MJ Fitting	EA	10	$213.00	$2,130.00
15062d-16.16	Connect New 20-Inch to Existing 16-Inch	EA	2	$13,470.00	$26,940.00
	SUBTOTAL CONSTRUCTION COSTS				$648,313.16
	SUBTOTAL CONSTRUCTION COSTS				$648,313
	CONSTRUCTION CONTINGENCIES (10%)				$71,687
	TOTAL CONSTRUCTION COSTS				$720,000
OTHER PROJECT COSTS					
	ENGINEERING				
	Design		$39,715		
	Bid Services		$5,674		
	Construction Phase Services		$8,510		
	Record Drawings		$2,837		
	Engineering Subtotal			$56,736	
	RPR (4 weeks Construction)			$8,000	
	Surveys			$7,000	
	Easements - Drawings & Document Preparation			$2,500	
	Construction Testing			$1,000	
		SUBTOTAL ENGINEERING			$75,236
	PLAN REVIEW & ADVERTISEMENTS				$1,000
	SUBTOTAL PROJECT COSTS				$796,236
	PROJECT CONTINGENCIES (2%)				$23,764
	TOTAL PROJECT COSTS				$820,000

Source: Consolidated Technologies Inc.

APPENDIX B

Comparison of Results of Hydraulic Analysis Using Various Improvements and Demands

APPENDIX C

System Pressure Testing Results

FIRE HYDRANT FLOW TEST REPORT

Consolidated Technologies, Inc.
1122 Riverfront Parkway
Chattanooga, Tennessee 37402
Phone 423/267-7613 - FAX No. 423/267-0603

CTI Project No. C05009-12

Test Report No. 01-B

Test Hydrant No. H2258

Date 9/20/07 Day Thursday Time 9:25 AM PM

Location Michelle Drive @ Martha Ave - East Ridge

Make Mueller Model 4 1/2 Year 1974

Valve Location ____ Make ____ Model ____

Main Size ____ Elevation 776

Remarks East Ridge Reservoir Elevation 13.1'; New York pump station discharge pressure 82 psi, rate of 5.9 mgd; Catoosa pump station, one pump on 800 gpm

Test Results: P_s = Static Pressure 65 PSI P_t = Residual Pressure 62 PSI

Flow Hydrant No. H64348 Elevation 700

Location Ringgold Road- East Ridge

Pitot Pressure 80 PSI Q_t = Flow 1499 GPM

Length of Flushing 2.5 Min. Estimated Volume Water 3747 Gal.

Final chlorine Residual N/A PPM Fire hydrant nozzle diameter 2.5 in.

Q_f = Flow at 20 PSI 6470 GPM

$$Q_f = Q_t \left(\frac{P_s - 20}{P_s - P_t} \right)^{0.54}$$

Color Code:

Blue (>1500)	____	Orange (500-999)	____
Green (1000-1499)	____	Red (<500)	____
Color Code Change	____	Painted	____

Testers Bell, Suter, Shealy

SKETCH SYSTEM SHOWING RELATIONSHIP OF RESIDUAL AND TEST HYDRANT TO DISTRIBUTION SYSTEM

Site Sketch

FIRE HYDRANT FLOW TEST REPORT

Consolidated Technologies, Inc.
1122 Riverfront Parkway
Chattanooga, Tennessee 37402
Phone 423/267-7613 - FAX No. 423/267-0603

CTI Project No. C05009-12

Test Report No. 01-A

Test Hydrant No. H3290

Date 9/20/07 Day Thursday Time 9:25 AM PM

Location Ringgold Road @ McDonalds

Make Mueller Model 4 1/2 Year 1980

Valve Location ____ Make ____ Model ____

Main Size 12" Elevation 688.4

Remarks East Ridge Reservoir Elevation 13.1'; New York pump station discharge pressure 82 psi, rate of 5.9 mgd; Catoosa pump station, one pump on 800 gpm

Test Results: P_s = Static Pressure 118 PSI P_t = Residual Pressure 95 PSI

Flow Hydrant No. H64348 Elevation 700

Location Ringgold Road- East Ridge

Pitot Pressure 80 PSI Q_t = Flow 1499 GPM

Length of Flushing 2.5 Min. Estimated Volume Water 3747 Gal.

Final chlorine Residual N/A PPM Fire hydrant nozzle diameter 2.5 in.

Q_f = Flow at 20 PSI 3279 GPM

$$Q_f = Q_t \left(\frac{P_s - 20}{P_s - P_t} \right)^{0.54}$$

Color Code:

Blue (>1500)	____	Orange (500-999)	____
Green (1000-1499)	____	Red (<500)	____
Color Code Change	____	Painted	____

Testers Bell, Suter, Shealy

SKETCH SYSTEM SHOWING RELATIONSHIP OF RESIDUAL AND TEST HYDRANT TO DISTRIBUTION SYSTEM

Site Sketch

FIRE HYDRANT FLOW TEST REPORT

Consolidated Technologies, Inc.
1122 Riverfront Parkway
Chattanooga, Tennessee 37402
Phone 423/267-7613 - FAX No. 423/267-0603

CTI Project No. C05009-12

Test Report No. 02-A

Test Hydrant No. H830

Date 9/20/07 Day Thursday Time 10:30 AM / PM

Location Lee Highway @ Aiken Road

Make Mueller Model 4 1/2 Year 1996

Valve Location ____ Make ____ Model ____

Main Size 12" Elevation 689.4

Remarks East Ridge Reservoir Elevation 12.2'; New York pump station discharge pressure 81 psi, rate of 5.971 mgd

Test Results: P_s = Static Pressure 112 PSI P_t = Residual Pressure 100 PSI

Flow Hydrant No. H4860 Elevation 670

Location Lee Highway

Pitot Pressure 95 PSI Q_t = Flow 1634 GPM

Length of Flushing 2 Min. Estimated Volume Water 3268 Gal.

Final chlorine Residual N/A PPM Fire hydrant nozzle diameter 2.5 in.

Q_f = Flow at 20 PSI 4908 GPM

$$Q_f = Q_t \left(\frac{P_s - 20}{P_s - P_t} \right)^{0.54}$$

Color Code:

Blue (>1500)		Orange (500-999)	
Green (1000-1499)		Red (<500)	
Color Code Change		Painted	

Testers Bell, Suter, Shealy

SKETCH SYSTEM SHOWING RELATIONSHIP OF RESIDUAL AND TEST HYDRANT TO DISTRIBUTION SYSTEM

Site Sketch

FIRE HYDRANT FLOW TEST REPORT

Consolidated Technologies, Inc.
1122 Riverfront Parkway
Chattanooga, Tennessee 37402
Phone 423/267-7613 - FAX No. 423/267-0603

CTI Project No. C05009-12

Test Report No. 02-B

Test Hydrant No. H862

Date 9/20/07 Day Thursday Time 10:30 AM PM

Location Marijon Drive@ Marimont Drive

Make Mueller Model 4 1/2 Year 1959

Valve Location ____ Make ____ Model ____

Main Size 6" Elevation 847.6

Remarks East Ridge Reservoir Elevation 12.2'; New York pump station discharge pressure 81 psi, rate of 5.971 mgd High Point

Test Results: P_s = Static Pressure 50 PSI P_t = Residual Pressure 38 PSI

Flow Hydrant No. H4860 Elevation 670

Location Lee Highway

Pitot Pressure 95 PSI Q_t = Flow 1634 GPM

Length of Flushing 2 Min. Estimated Volume Water 3268 Gal.

Final chlorine Residual N/A PPM Fire hydrant nozzle diameter 2.5 in.

Q_f = Flow at 20 PSI 2680 GPM

$$Q_f = Q_t \left(\frac{P_s - 20}{P_s - P_t} \right)^{0.54}$$

Color Code:

Blue (>1500)		Orange (500-999)	
Green (1000-1499)		Red (<500)	
Color Code Change		Painted	

Testers Bell, Suter, Shealy

SKETCH SYSTEM SHOWING RELATIONSHIP OF RESIDUAL AND TEST HYDRANT TO DISTRIBUTION SYSTEM

Site Sketch

FIRE HYDRANT FLOW TEST REPORT

Consolidated Technologies, Inc.
1122 Riverfront Parkway
Chattanooga, Tennessee 37402
Phone 423/267-7613 - FAX No. 423/267-0603

CTI Project No. C05009-12

Test Report No. 1

Test Hydrant No. New

Date 10/5/07 Day Friday Time 10:09 AM / PM

Location Ringgold Road @ Scruggs Road

Make U.S. Pipe Model 5 1/4 Year 2005

Valve Location _____ Make _____ Model _____

Main Size 12" Elevation _____

Remarks _____

Test Results: P_s = Static Pressure 94 PSI P_t = Residual Pressure 78 PSI

Flow Hydrant No. H5046 Elevation _____

Location Ringgold Road- East Ridge

Pitot Pressure 53 PSI Q_t = Flow 1220 GPM

Length of Flushing 3 Min. Estimated Volume Water 3660 Gal.

Final chlorine Residual N/A PPM Fire hydrant nozzle diameter 2.5 in.

Q_f = Flow at 20 PSI 2789 GPM

$$Q_f = Q_t \left(\frac{P_s - 20}{P_s - P_t} \right)^{0.54}$$

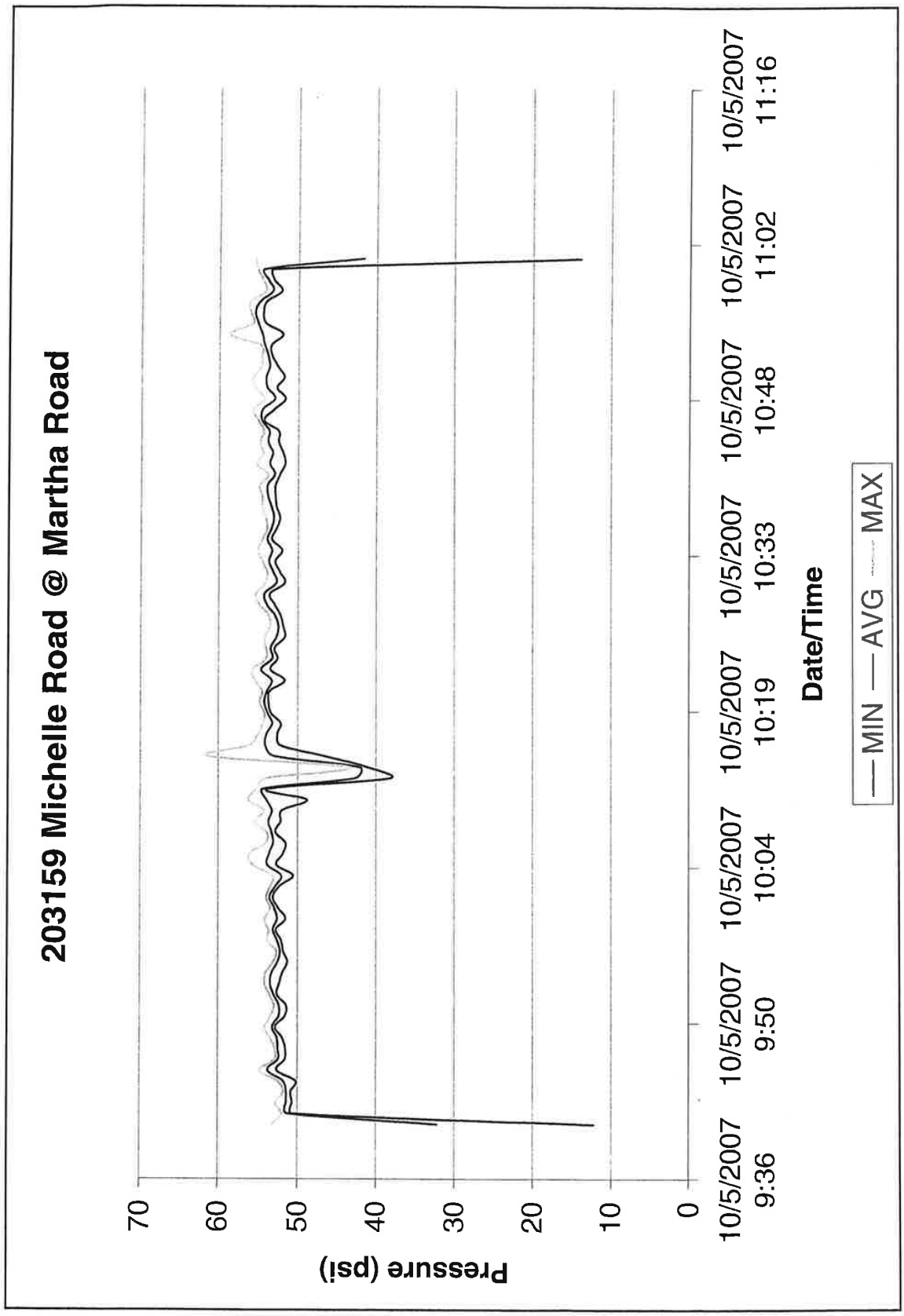
Color Code:

Blue (>1500)	_____	Orange (500-999)	_____
Green (1000-1499)	_____	Red (<500)	_____
Color Code Change	_____	Painted	_____

Testers Bell, Suter

SKETCH SYSTEM SHOWING RELATIONSHIP OF RESIDUAL AND TEST HYDRANT TO DISTRIBUTION SYSTEM

Site Sketch

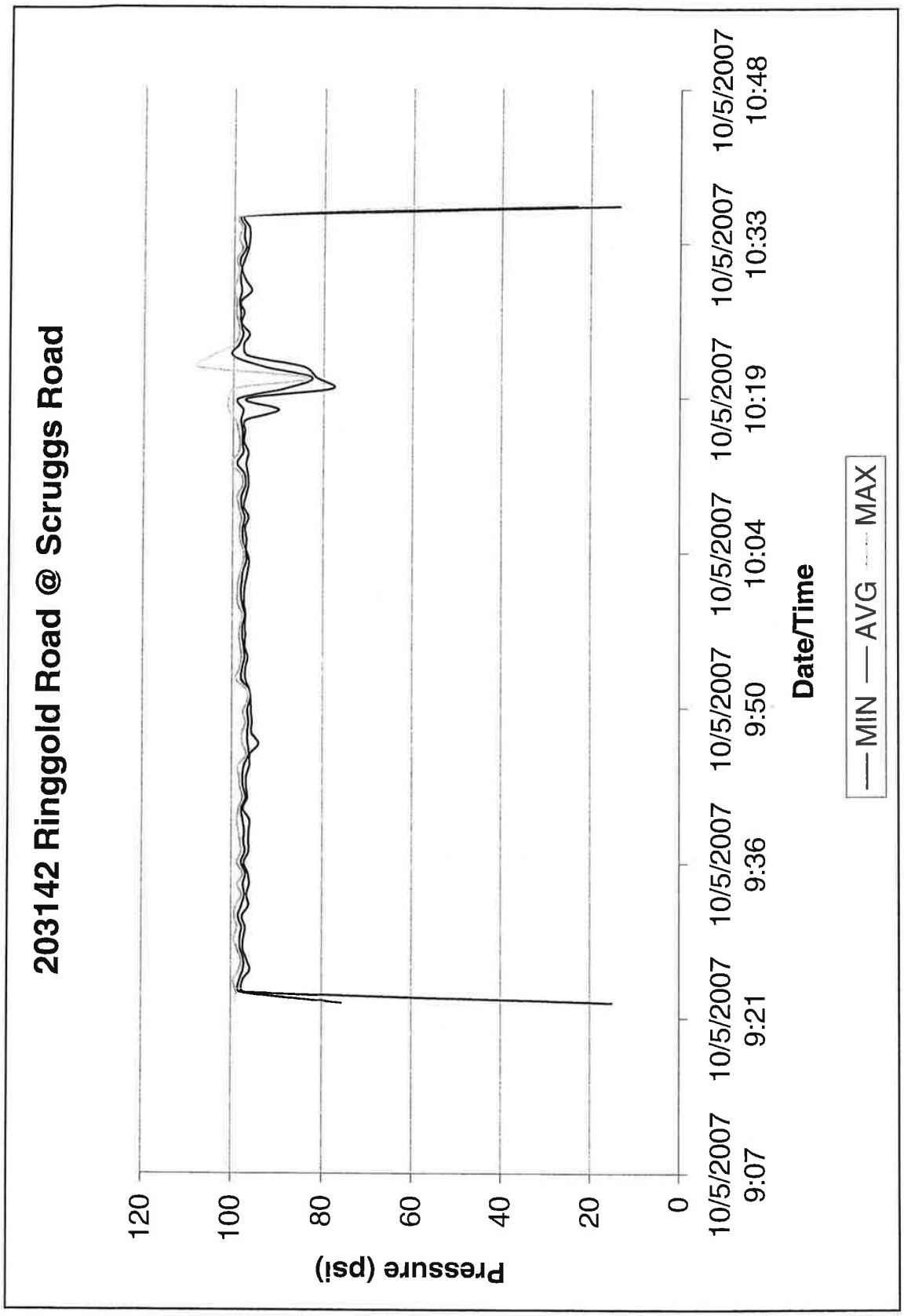

203159 Michelle Road @ Martha Road
Pressure (psi)
70
60
50
40
30
20
10
0
10/5/2007 9:36
10/5/2007 9:50
10/5/2007 10:04
10/5/2007 10:19
10/5/2007 10:33
10/5/2007 10:48
10/5/2007 11:02
10/5/2007 11:16
Date/Time
MIN
AVG
MAX

CTI PROJECT NUMBER:	C05009-12
PRESSURE ZONE:	TAWC-Catoosa
LOCATION:	Michele Road @ Martha Road, East Ridge
TELOG ID NUMBER:	203159
HYDRANT NUMBER:	H2258
ELEVATION:	776

Date/Time	MIN	AVG	MAX
10/5/07 9:41	12.161	32.234	53.187
10/5/07 9:42	50.623	51.282	52.015
10/5/07 9:43	50.623	51.429	52.747
10/5/07 9:44	50.842	51.429	51.795
10/5/07 9:45	50.183	51.795	52.454
10/5/07 9:46	52.601	53.773	54.725
10/5/07 9:47	51.575	52.454	52.894
10/5/07 9:48	51.502	52.527	52.821
10/5/07 9:49	51.941	52.601	53.48
10/5/07 9:50	52.821	53.187	54.139
10/5/07 9:51	51.575	52.381	53.407
10/5/07 9:52	51.429	52.381	52.967
10/5/07 9:53	52.601	53.04	53.553
10/5/07 9:54	52.308	53.48	54.139
10/5/07 9:55	51.941	53.26	54.066
10/5/07 9:56	51.282	52.527	53.114
10/5/07 9:57	51.795	52.234	52.674
10/5/07 9:58	52.088	52.601	53.773
10/5/07 9:59	52.747	53.114	53.7
10/5/07 10:00	51.502	52.601	54.139
10/5/07 10:01	52.454	52.967	53.48
10/5/07 10:02	53.114	53.553	53.993
10/5/07 10:03	52.308	52.821	53.48
10/5/07 10:04	50.549	52.088	53.187
10/5/07 10:05	52.674	53.846	55.531
10/5/07 10:06	51.868	53.626	56.044
10/5/07 10:07	51.502	53.114	54.066
10/5/07 10:08	52.821	53.333	53.919
10/5/07 10:09	52.161	53.7	55.385
10/5/07 10:10	52.015	53.26	54.212
10/5/07 10:11	48.791	53.993	56.117
10/5/07 10:12	53.7	54.359	55.238
10/5/07 10:13	38.242	42.711	53.993
10/5/07 10:14	41.026	42.125	43.37
10/5/07 10:15	46.447	53.04	61.099
10/5/07 10:16	52.161	54.139	56.19
10/5/07 10:17	52.601	53.993	55.018
10/5/07 10:18	52.161	53.26	54.432
10/5/07 10:19	53.407	53.846	54.212
10/5/07 10:20	53.7	54.286	54.799
10/5/07 10:21	53.553	53.919	54.506
10/5/07 10:22	51.648	53.333	55.311

CTI PROJECT NUMBER:	C05009-12
PRESSURE ZONE:	TAWC-Catoosa
LOCATION:	Michele Road @ Martha Road, East Ridge
TELOG ID NUMBER:	203159
HYDRANT NUMBER:	H2258
ELEVATION:	776

Date/Time	MIN	AVG	MAX
10/5/07 10:23	53.48	54.652	55.751
10/5/07 10:24	52.601	53.26	54.066
10/5/07 10:25	52.967	53.48	54.066
10/5/07 10:26	51.648	52.747	54.212
10/5/07 10:27	51.868	52.527	53.553
10/5/07 10:28	52.234	52.967	53.7
10/5/07 10:29	52.967	53.993	54.799
10/5/07 10:30	53.553	54.286	55.311
10/5/07 10:31	51.648	52.747	54.139
10/5/07 10:32	52.308	53.187	53.919
10/5/07 10:33	52.894	53.7	54.506
10/5/07 10:34	52.015	53.333	55.018
10/5/07 10:35	53.333	53.919	54.579
10/5/07 10:36	52.747	53.407	53.993
10/5/07 10:37	52.308	53.114	54.066
10/5/07 10:38	52.747	53.407	54.579
10/5/07 10:39	52.894	53.846	54.579
10/5/07 10:40	52.894	53.919	54.872
10/5/07 10:41	52.308	53.04	53.846
10/5/07 10:42	51.648	53.626	55.238
10/5/07 10:43	51.941	53.26	54.432
10/5/07 10:44	52.527	53.846	54.872
10/5/07 10:45	52.527	53.7	54.432
10/5/07 10:46	54.359	54.652	55.092
10/5/07 10:47	53.114	54.579	55.678
10/5/07 10:48	51.648	53.04	54.359
10/5/07 10:49	52.747	53.993	55.385
10/5/07 10:50	51.795	54.139	55.678
10/5/07 10:51	52.674	53.7	54.725
10/5/07 10:52	53.407	53.919	54.652
10/5/07 10:53	53.48	54.359	54.799
10/5/07 10:54	52.015	54.652	58.608
10/5/07 10:55	54.212	55.165	55.751
10/5/07 10:56	54.506	55.531	56.117
10/5/07 10:57	54.139	54.945	56.117
10/5/07 10:58	52.161	53.333	54.212
10/5/07 10:59	53.187	53.919	54.579
10/5/07 11:00	53.26	54.359	55.238
10/5/07 11:01	13.919	41.685	55.458

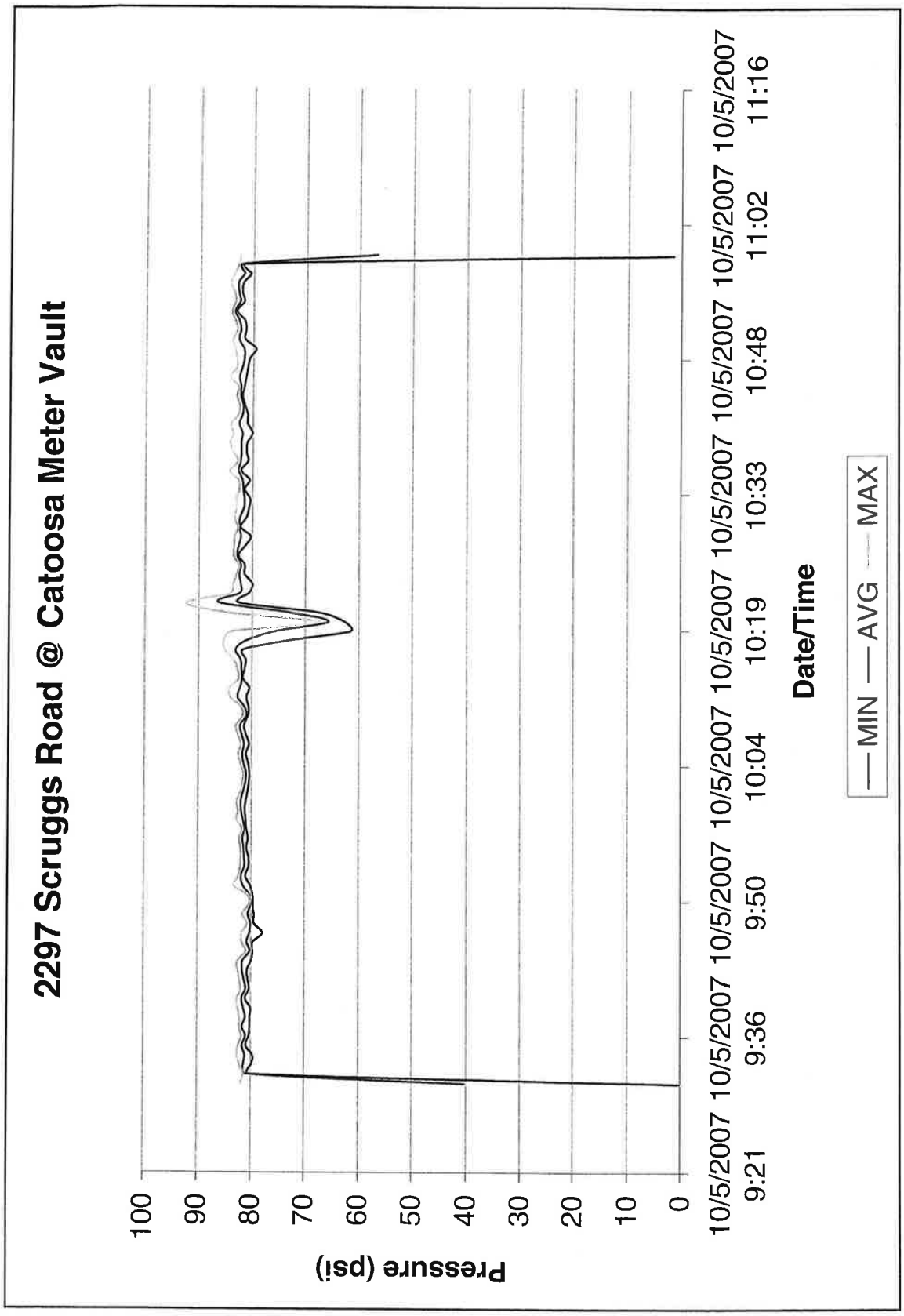

203142 Ringgold Road @ Scruggs Road
Pressure (psi)
120
100
80
60
40
20
0
10/5/2007 9:07
10/5/2007 9:21
10/5/2007 9:36
10/5/2007 9:50
10/5/2007 10:04
10/5/2007 10:19
10/5/2007 10:33
10/5/2007 10:48
Date/Time
MIN
AVG
MAX

CTI PROJECT NUMBER:	C05009-12
PRESSURE ZONE:	TAWC-Catoosa
LOCATION:	Ringgold Road @ Scruggs Road, East Ridge
TELOG ID NUMBER:	203142
HYDRANT NUMBER:	New
ELEVATION:	

Date/Time	MIN	AVG	MAX
10/5/07 9:23	14.9451	75.6044	98.9744
10/5/07 9:24	96.9963	97.9487	98.8278
10/5/07 9:25	97.3626	98.0953	99.4872
10/5/07 9:26	95.8242	97.2894	98.2418
10/5/07 9:27	96.5568	97.2161	97.7289
10/5/07 9:28	97.3626	97.9487	98.6813
10/5/07 9:29	97.1429	98.022	99.4139
10/5/07 9:30	96.8498	97.6557	98.6813
10/5/07 9:31	97.5092	98.4615	99.3407
10/5/07 9:32	96.1172	97.6557	99.0476
10/5/07 9:33	96.5568	97.0696	97.6557
10/5/07 9:34	95.9707	97.3626	98.6081
10/5/07 9:35	96.2637	96.8498	97.3626
10/5/07 9:36	97.1429	97.8022	98.7546
10/5/07 9:37	96.1172	96.9963	97.8755
10/5/07 9:38	96.1905	97.2894	98.022
10/5/07 9:39	96.044	97.1429	98.4615
10/5/07 9:40	95.9707	97.5092	98.7546
10/5/07 9:41	97.3626	97.8022	98.3883
10/5/07 9:42	96.4103	96.8498	97.5824
10/5/07 9:43	96.7033	97.4359	98.022
10/5/07 9:44	96.7033	97.5824	98.315
10/5/07 9:45	95.9707	97.2161	98.6081
10/5/07 9:46	95.8974	96.1905	96.7033
10/5/07 9:47	93.9927	96.4103	97.5824
10/5/07 9:48	95.5311	96.5568	97.7289
10/5/07 9:49	95.4579	96.2637	96.9231
10/5/07 9:50	95.6777	96.5568	97.5092
10/5/07 9:51	95.7509	96.1172	96.4103
10/5/07 9:52	96.044	96.337	96.63
10/5/07 9:53	96.9231	97.9487	99.1209
10/5/07 9:54	96.9231	97.6557	98.2418
10/5/07 9:55	96.4835	97.2161	97.9487
10/5/07 9:56	97.1429	97.4359	98.0953
10/5/07 9:57	96.9963	97.7289	98.4615
10/5/07 9:58	97.1429	97.6557	98.1685
10/5/07 9:59	96.9963	97.3626	97.6557
10/5/07 10:00	97.3626	97.8022	98.8278
10/5/07 10:01	97.2894	98.0953	98.8278
10/5/07 10:02	96.9963	97.8755	98.7546
10/5/07 10:03	96.5568	97.6557	98.022
10/5/07 10:04	96.2637	96.8498	97.5092

CTI PROJECT NUMBER:	C05009-12
PRESSURE ZONE:	TAWC-Catoosa
LOCATION:	Ringgold Road @ Scruggs Road, East Ridge
TELOG ID NUMBER:	203142
HYDRANT NUMBER:	New
ELEVATION:	

Date/Time	MIN	AVG	MAX
10/5/07 10:05	96.9231	97.2894	97.5092
10/5/07 10:06	96.8498	97.7289	98.315
10/5/07 10:07	97.2161	97.7289	98.3883
10/5/07 10:08	96.4103	97.2894	98.022
10/5/07 10:09	97.5092	98.022	98.6081
10/5/07 10:10	96.9963	98.022	99.0476
10/5/07 10:11	96.5568	97.1429	97.7289
10/5/07 10:12	96.63	97.4359	98.1685
10/5/07 10:13	96.9963	99.0476	100.3663
10/5/07 10:14	96.5568	97.7289	98.8278
10/5/07 10:15	97.5092	97.9487	98.3883
10/5/07 10:16	97.2894	97.8755	98.8278
10/5/07 10:17	97.1429	98.2418	99.4139
10/5/07 10:18	89.8901	97.7289	100.9524
10/5/07 10:19	96.9231	98.7546	101.0256
10/5/07 10:20	78.022	88.1319	99.707
10/5/07 10:21	81.6117	82.6374	83.5897
10/5/07 10:22	84.3224	93.4066	107.9121
10/5/07 10:23	96.7766	100.1465	104.9084
10/5/07 10:24	97.6557	98.8278	100.1465
10/5/07 10:25	96.4103	97.8755	98.7546
10/5/07 10:26	98.2418	98.5348	98.8278
10/5/07 10:27	97.6557	98.4615	99.4872
10/5/07 10:28	98.4615	98.7546	99.4139
10/5/07 10:29	96.044	98.2418	99.7802
10/5/07 10:30	97.2894	98.5348	99.4139
10/5/07 10:31	98.2418	98.6081	98.8278
10/5/07 10:32	97.5824	98.6081	99.3407
10/5/07 10:33	96.7766	97.2894	98.1685
10/5/07 10:34	96.4835	97.8022	98.9011
10/5/07 10:35	96.63	97.6557	98.0953
10/5/07 10:36	97.5824	98.2418	98.6813
10/5/07 10:37	13.4066	23.1502	57.5092


2297 Scruggs Road @ Catoosa Meter Vault
Pressure (psi)
100
90
80
70
60
50
40
30
20
10
0
10/5/2007 9:21
10/5/2007 9:36
10/5/2007 9:50
10/5/2007 10:04
10/5/2007 10:19
10/5/2007 10:33
10/5/2007 10:48
10/5/2007 11:02
10/5/2007 11:16
Date/Time
MIN
AVG
MAX

CTI PROJECT NUMBER:	C05009-12
PRESSURE ZONE:	TAWC-Catoosa
LOCATION:	Scruggs Road @ Catoosa Co. Meter Vault
TELOG ID NUMBER:	2297
HYDRANT NUMBER:	New
ELEVATION:	

Date/Time	MIN	AVG	MAX
10/5/07 9:31	0	40.293	81.9048
10/5/07 9:32	80.3663	80.9524	81.3919
10/5/07 9:33	79.7802	81.3187	82.1245
10/5/07 9:34	79.6337	81.0989	82.5641
10/5/07 9:35	80.8791	81.6117	82.4908
10/5/07 9:36	80.2931	80.9524	81.7583
10/5/07 9:37	80.1465	81.6117	82.1978
10/5/07 9:38	80.1465	81.0256	82.1978
10/5/07 9:39	80	81.3919	82.4176
10/5/07 9:40	81.0256	81.685	82.6374
10/5/07 9:41	80.2931	80.9524	81.9048
10/5/07 9:42	80.5128	81.2454	82.1978
10/5/07 9:43	80.6594	81.6117	82.4908
10/5/07 9:44	79.9267	81.5385	82.5641
10/5/07 9:45	79.6337	80.2198	80.9524
10/5/07 9:46	79.6337	80.8059	81.685
10/5/07 9:47	77.8022	80.2198	81.7583
10/5/07 9:48	79.3407	80.1465	80.6594
10/5/07 9:49	79.4139	80.5861	81.6117
10/5/07 9:50	79.6337	80.0733	80.3663
10/5/07 9:51	79.6337	80.2931	80.5128
10/5/07 9:52	80.1465	81.5385	83.2235
10/5/07 9:53	81.0256	81.9048	82.4176
10/5/07 9:54	80.4396	81.2454	82.0513
10/5/07 9:55	80.4396	81.3187	81.9048
10/5/07 9:56	80.8791	81.3919	81.978
10/5/07 9:57	80.5861	81.6117	82.2711
10/5/07 9:58	80.8791	81.2454	81.6117
10/5/07 9:59	81.0256	81.5385	82.7839
10/5/07 10:00	81.1722	81.9048	82.5641
10/5/07 10:01	81.0256	81.978	82.7839
10/5/07 10:02	80.6594	81.5385	81.978
10/5/07 10:03	80.4396	81.0989	81.6117
10/5/07 10:04	80.3663	81.0256	81.4652
10/5/07 10:05	80.5861	81.4652	81.978
10/5/07 10:06	81.0256	81.685	82.5641
10/5/07 10:07	80.4396	81.3919	81.978
10/5/07 10:08	81.0256	81.8315	82.5641
10/5/07 10:09	81.3919	82.1245	83.0037
10/5/07 10:10	80.6594	80.9524	81.685
10/5/07 10:11	80.5861	81.3919	81.9048
10/5/07 10:12	80.9524	82.7106	84.0293

TAW Catoosa UD Service Improvements Study - CTI Project No. C05009-12

Scenario #	Piping Configuration	Global factor	Demanded Flow	Total System Flow from CITICO (mgd)	Demand (mgd) @ Catoosa UD			Pressure (psi) (fixed demand)						Lowest Points in Area						Lowest Tank Levels								New Elevated Tank in East Ridge
					Lakeview	Chickamauga	Scruggs	Min Press Lakeview Meter	Min Press Chickamauga Meter	Min Press Scruggs Rd Meter	Avg Press Lakeview Meter	Avg Press Chickamauga Meter	Avg Press Scruggs Rd Meter	Min Beulah (psi)	Min Rosalawn (psi)	Avg Beulah (psi)	Avg Rosalawn (psi)	Beulah (Elev)	Rosalawn (Elev)	South Mission Ridge Tank	Missionary Ridge Stand Pipe	Mission Ridge Triple Tanks	Jenkins Road Tank	North End Tank	East Ridge Reservoir	Ryall Springs Tank	East Brainerd Tank	
1	current (Jenkins Tank off)	1.035		45.8 Sept 20	0.085	0.1512	1.15		149.8	81.54	127.70	153.11	102.51	41.5	35.9	64.90	61.16	800	843.3	61.50	60.40	26.00	0.00	19.40	10.70	31.90	32.2	
2	current (Jenkins Tank off)	1.035		48.02 Sept 20 plus new Catoosa Demand	1	1	2.5		129	25.94	100.41	136.39	44.55	10.40	33.79	31.45	53.47	800	843.3	61.40	60.10	25.50	0.00	17.50	10.60	32.00	30	
3	*with altitude valve at East Ridge Res. *ER 7 to HGL of 1038ft (Jenkins Tank off)	1.035		48.07 Sept 20 plus new Catoosa Demand Three pumps on at Citico continuous (20 on press controls)	1	1	2.5		129	26.14	100.74	136.37	44.86	10.6	34.2	31.74	53.75	800	843.3	61.4	60.6	25.7	0	18.2	10.5	32	30	
4	*with altitude valve at East Ridge Res. *Extra pump at ER (#6) to peak time controls (Jenkins Tan off)	1.035	48.15	48.45 Sept 20 Plus new Catoosa Demand Three pumps on at Citico continuous (20 on press controls)	1	1	2.5	88.5	131.5	37.68	105.73	136.57	62.27	6.1	33.9	31.15	57.57	800	843.3	61.4	60.7	25.7	0	19.4	10.9	31.9	29.4	
5	*with altitude valve at East Ridge Res. *Extra pump at ER (#6) to peak time controls (Jenkins Tan ON)	1.035	48.15	48.45 Sept 20 plus new Catoosa Demand Three pumps on at Citico continuous (20 on press controls)	1	1	2.5	90.8	131.3	43.49	103.86	136.56	59.87	12.2	34	28.76	54.76	800	843.3	61.5	60.6	25.9	0	19.4	10.9	32	29.4	
6	*with altitude valve at East Ridge Res. *Extra pump at ER (#6) to peak time controls *Jenkins Tank ON (starting at 0') *12" at Frawley *16" at Tyner *16" at Ringgold/Hwy75	1.035	48.15	48.75 Sept 20 plus new Catoosa Demand Three pumps on at Citico continuous (20 on press controls)	1	1	2.5	86.3	131.3	74.08	101.65	136.31	89.21	38.8	35.1	54.08	57.42	800	843.3	61.5	60.1	25	0	17.1	10.8	31.9	30	
7	*with altitude valve at East Ridge Res. *Extra pump at ER (#6) to peak time controls *Jenkins Tank ON (starting at 0') *12" at Frawley *16" at Tyner *16" at Ringgold/Hwy75	1.21	54.29	54 Peak day plus new Catoosa Demand 4 Citico pumps on continuously	1	1	2.5	76.8	131.2	61.68	90.44	136.20	78.04	25.7	31.7	42.52	47.01	800	843.3	61.5	60.6	25.9	0	19.4	10.2	31.9	29.4	
8	*with altitude valve at East Ridge Res. *Extra pump at ER (#6) to peak time controls *Jenkins Tank ON (starting at 0') *12" at Frawley *16" at Tyner *20" from Brainerd Rd to Frawley *16" at Ringgold/Hwy75	1.21	54.26	54.5 Peak day plus new Catoosa Demand 4 Citico pumps on continuously	1	1	2.5	86.8	131.2	87.28	99.33	136.17	100.95	50.2	30.8	64.56	45.93	800	843.3	61.4	60.4	26	0	19.4	10.1	31.9	29.4	
9	*with altitude valve at East Ridge Res. *Extra pump at ER (#6) to peak time controls *Jenkins Tank ON (starting at 0') *12" at Frawley *16" at Tyner *16" at Ringgold/Hwy75 *20" Upper Ringgold Rd	1.21	54.26	54.5 Peak day plus new Catoosa Demand 4 Citico pumps on continuously	1	1	2.5	106	131.2	89.38	115.15	136.28	99.12	52.7	36.5	62.72	57.05	800	843.3	61.5	60.2	25.6	0	19.4	8.3	31.9	29.4	
10	*with altitude valve at East Ridge Res. *Extra pump at ER (#6) CONTINUOUS *Jenkins Tank ON (starting at 0') *12" at Frawley *16" at Tyner *16" at Ringgold/Hwy75 *20" Upper Ringgold Rd AND *20" from Brainerd to Frawley	1.37	61.37	59.91 Peak day plus new Catoosa Demand 4 Citico pumps on continuously	1	1	4	105.7	130.9	79.60	112.20	135.92	90.00	53.1	31.4	64.58	44.69	800	843.3	61.4	60.4	23.1	0	22.8	5.3	31.9	29.3	
11	*with altitude valve at East Ridge Res. *THREE big pumps on at East Ridge CONTINUOUSLY, and one BIG pump on Reservoir controls *Two pumps at New York CONTINUOUSLY *Jenkins Tank ON (starting at 0') *12" at Frawley *16" at Tyner *16" at Ringgold/Hwy75 *20" Upper Ringgold Rd *20" from Brainerd to Frawley *small improvements: 16" on E.Brainerd Rd, 16" connecto from Oriole to Marlboro *filling/emptying E. Brainerd Tank once during the day	1.38	64.76	64.7 Peak day plus new Catoosa Demand 5 Citico pumps on continuously and 20 on Mission Triple Tank Controls	1	1	7	105.6	130.9	23.76	112.88	136.20	39.47	38.5	22.8	55.42	39.89	800	843.3	61.4	60.4	25.9	0	19.6	10.2	31.9	28.8	
12	*with altitude valve at East Ridge Res. *THREE big pumps on at East Ridge CONTINUOUSLY, and one BIG pump on Reservoir controls *Two pumps at New York CONTINUOUSLY *Jenkins Tank ON (starting at 0') *12" at Frawley *16" at Tyner *20" at Ringgold/Hwy75 *20" Upper Ringgold Rd AND Middle Ringgold Rd *20" from Brainerd to Frawley *small improvements: 16" on E.Brainerd Rd, 16" connecto from Oriole to Marlboro *New tank at East Brainerd, tanks filling/emptying	1.38	64.77	64.48 Peak day plus new Catoosa Demand 5 Citico pumps on continuously and 20 on Mission Triple Tank Controls	1	1	7	100.3	130.9	40.86	111.41	136.22	58.39	50.3	28.9	69.76	51.10	800	843.3	61.3	60.1	25.9	0	19.7	3.3	31.9	9.8	
13	*with altitude valve at East Ridge Res. *New Bigger pumps on at East Ridge both on CONTINUOUSLY, and ER 7 on Reservoir controls *Two pumps at New York CONTINUOUSLY *Jenkins Tank ON (starting at 0') *12" at Frawley *16" at Tyner *20" at Ringgold/Hwy75 *20" Upper Ringgold Rd AND Middle Ringgold Rd *small improvements: 16" on E.Brainerd Rd, 16" connecto from Oriole to Marlboro *New tank at East Brainerd, tanks filling/emptying	1.38	64.74	64.8 Peak day plus new Catoosa Demand *21,11,16,17,19 Citico pumps on continuously and #20 on Mission Triple Tank control	1	1	7	103	130.9	102.99	109.06	136.25	110.69	53	38.2	61.34	57.01	800	843.3	61.4	60	23.9	0	19.5	7.1	31.9	29.5	

119.92	60.2	42.9	70.26	62.98	800	843.3	61.4	80.1	21.3	0	19.5	28.3	31.9	29.7	
120.32	60.1	39.9	70.88	64.28	800	843.3	61.4	80.2	21	0	19.5	29.6	31.9	32.5	
52.78	-4.7	31.4	8.98	58.07	800	843.3									
110.39	52.4	35.1	61.05	55.98	800	843.3	61.4	80.1	23.8	0	19.5	10.9	31.9	29.7	
135.46	84	48.4	85.72	66.90	800	843.3	61.3	80.1	24.7	25.1	19.7	14	31.9	31.8	10.8
107.63	40.9	38	58.69	67.49	800	843.3	61.4	80.2	25.7	26	19.5	14	31.9	38.3	

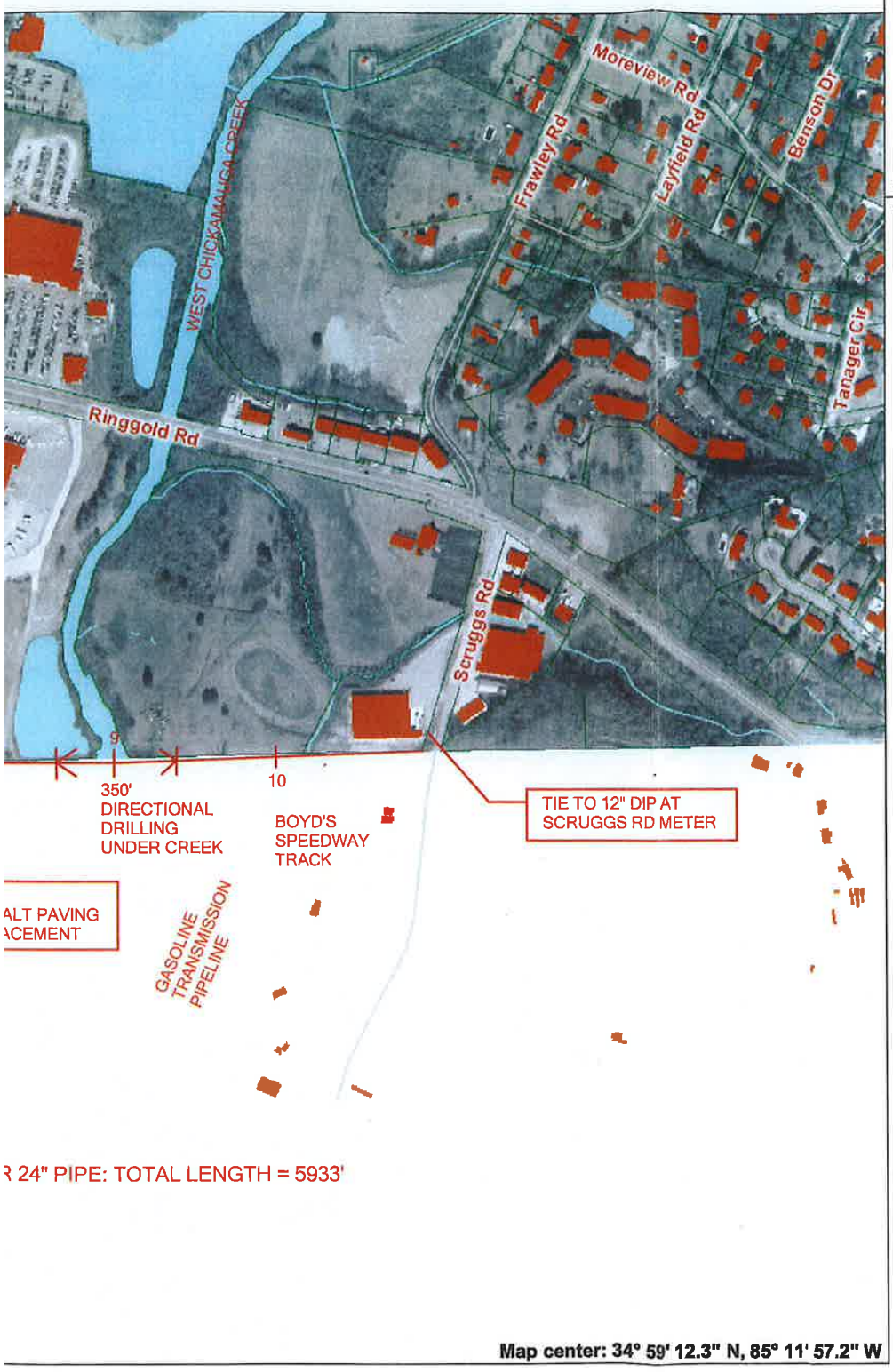
oosa side of meter box This indicates th
g of Phase 2

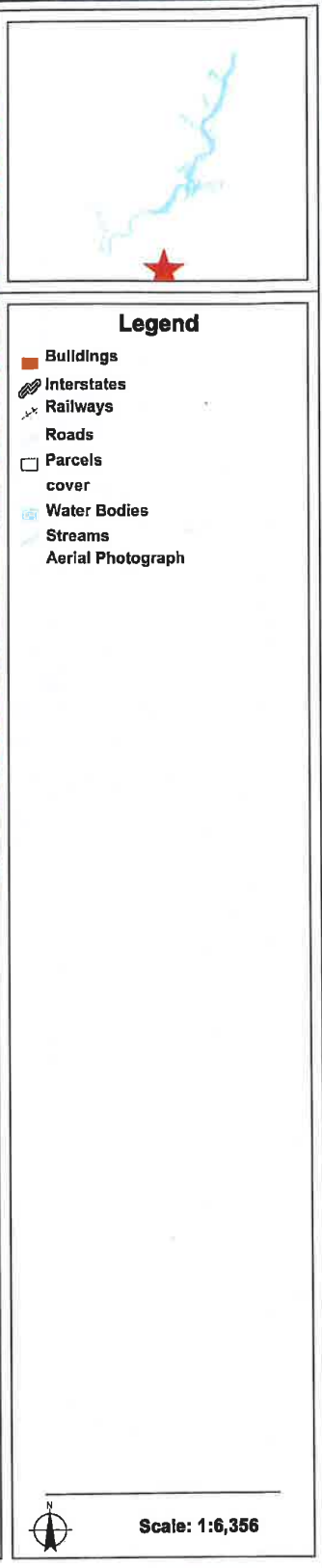
*Where indicated in "Piping Configuration" column, the East Ridge Reservoir is the new tank minimum level

General Map of Improvement Study

Consolidated Technologies, Inc.
October 2007

TAW/CATOOSA CO. STUDY
CTI # C05009-12

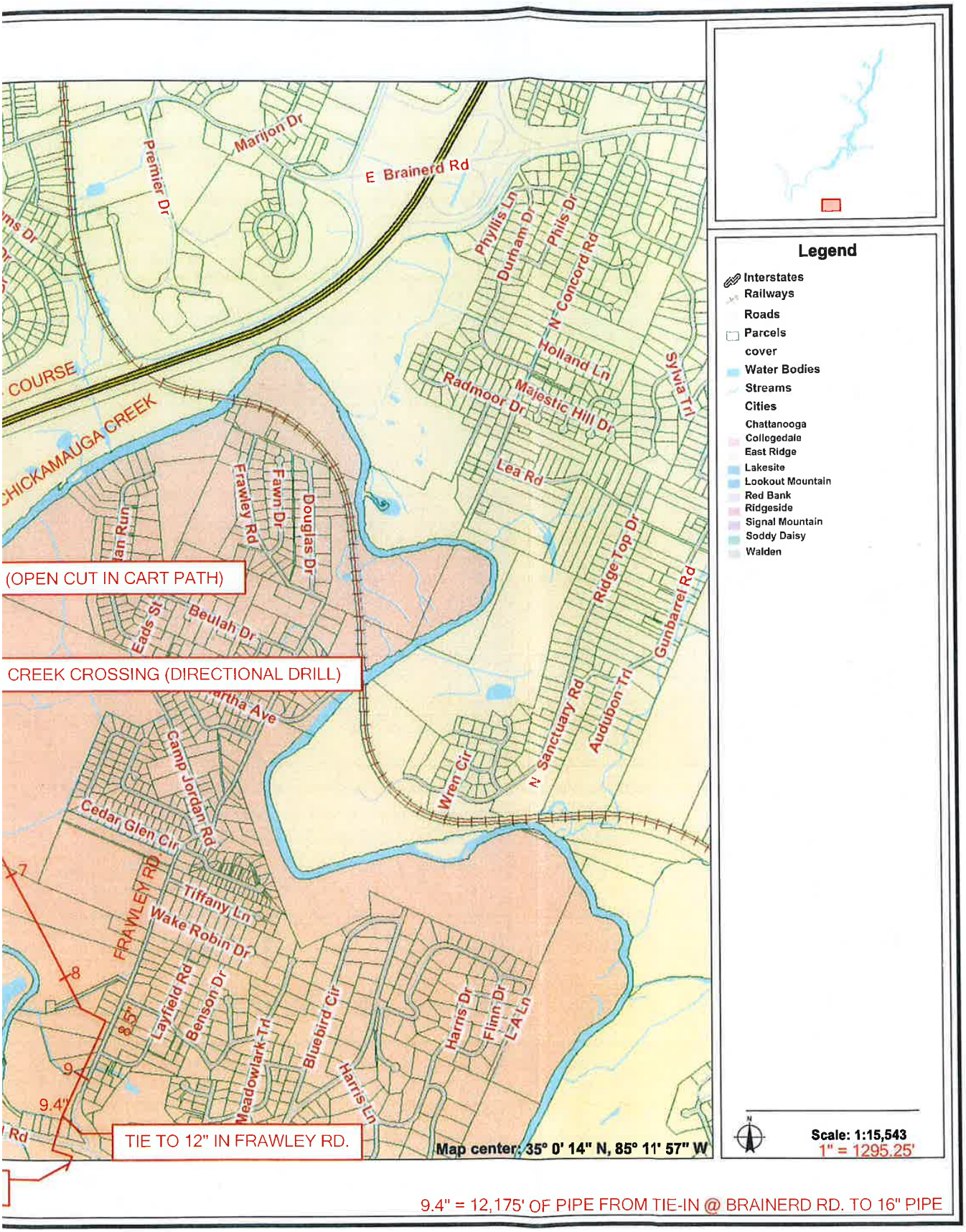




1" = 529.67'
11.2" = 5933'

FIGURE 1

TAW/CATOOSA CO. STUDY
CTI # C05009-12



9.4" = 12,175' OF PIPE FROM TIE-IN @ BRAINERD RD. TO 16" PIPE

FIGURE 2

TAW/CATOOSA CO. STUDY
CTI # C05009-12

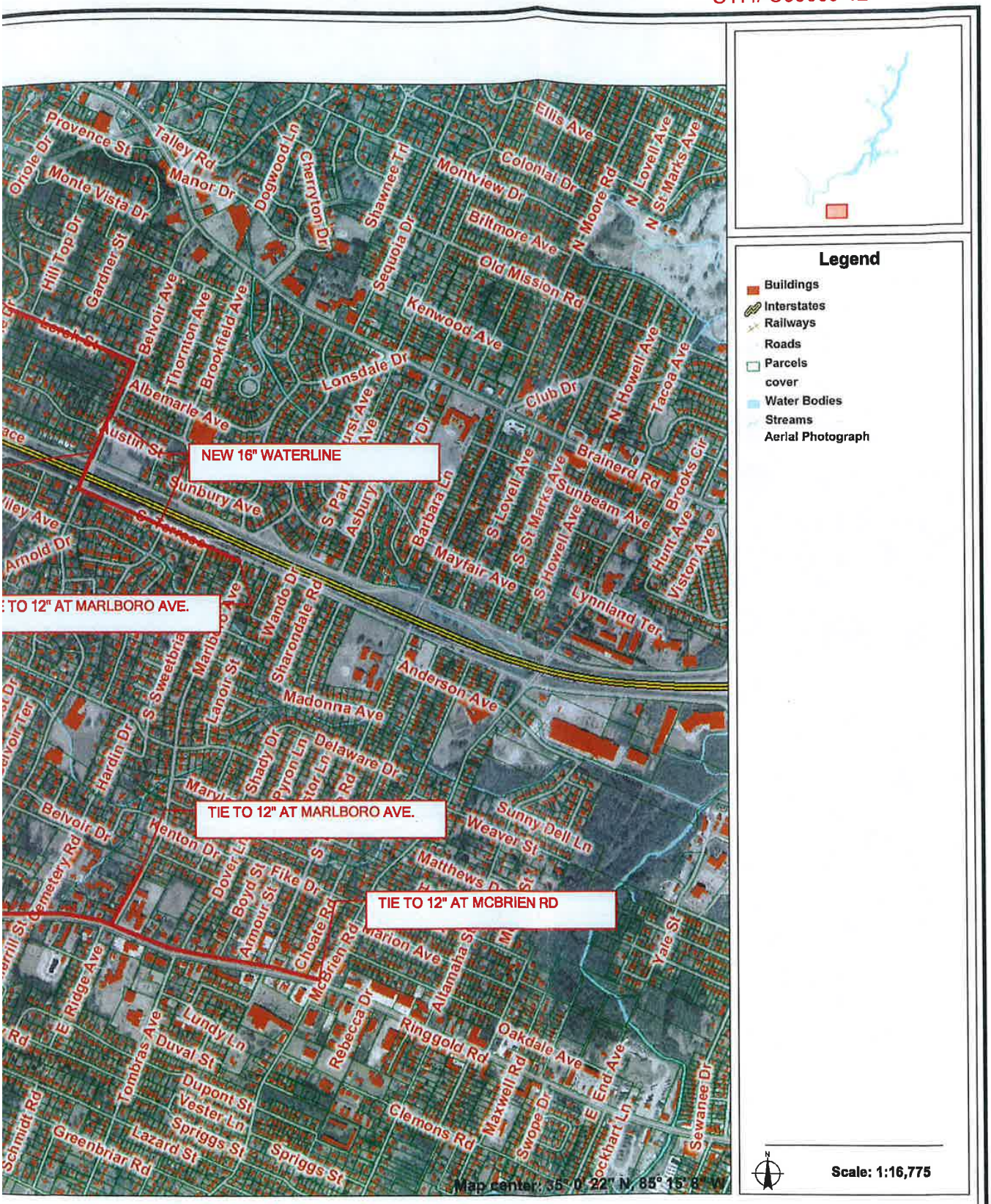


FIGURE 3

TAW/CATOOSA CO. STUDY
CTI # C05009-12

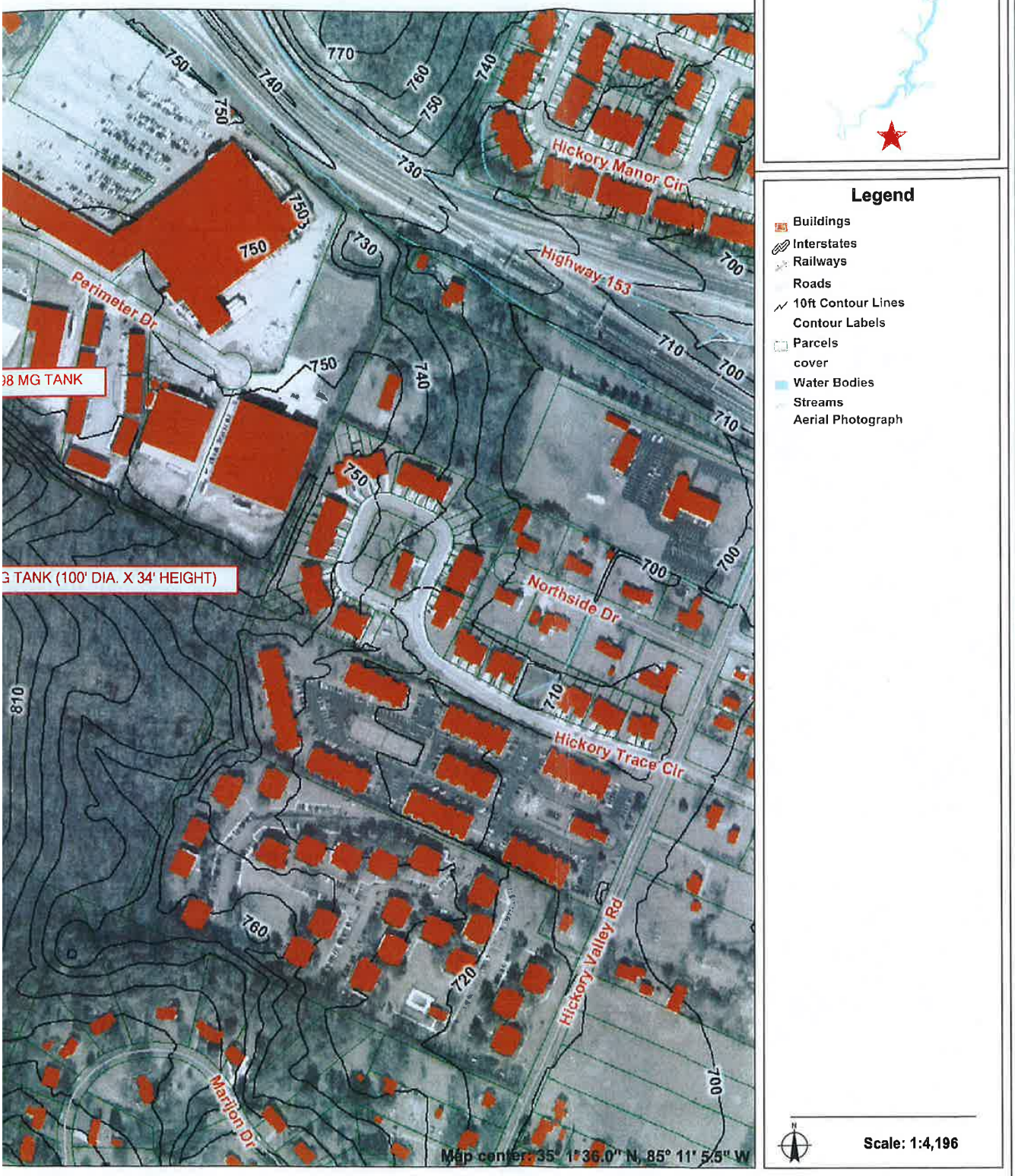
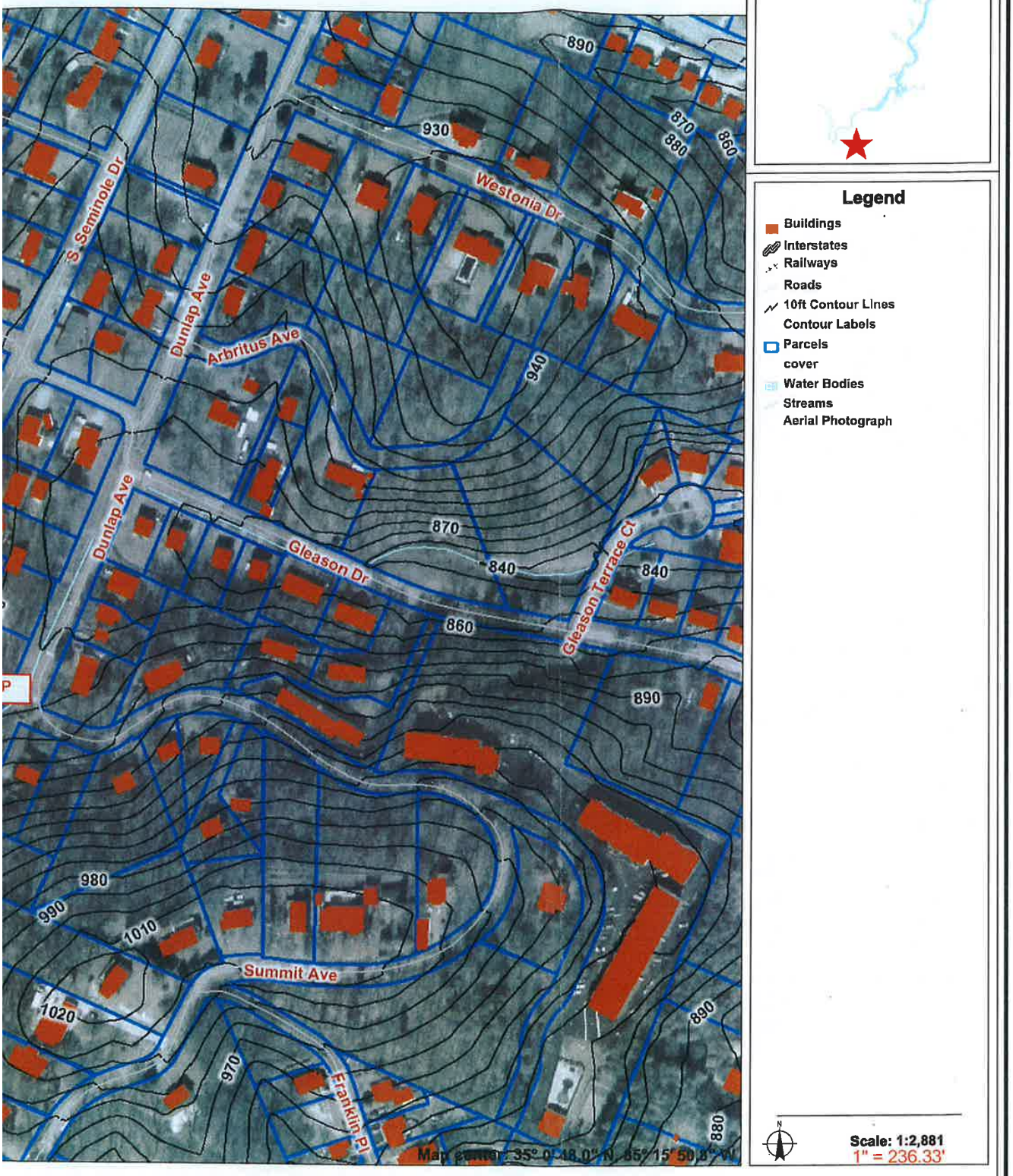
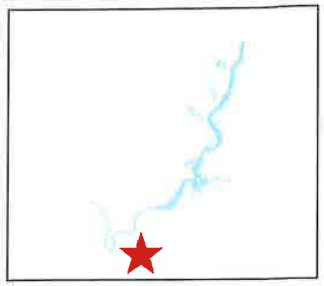


FIGURE 4

TAW/CATOOSA CO. STUDY
CTI # C05009-12





Legend

- Buildings
- Interstates
- Railways
- Roads
- 10ft Contour Lines
- Contour Labels
- Parcels
- cover
- Water Bodies
- Streams
- Aerial Photograph

N

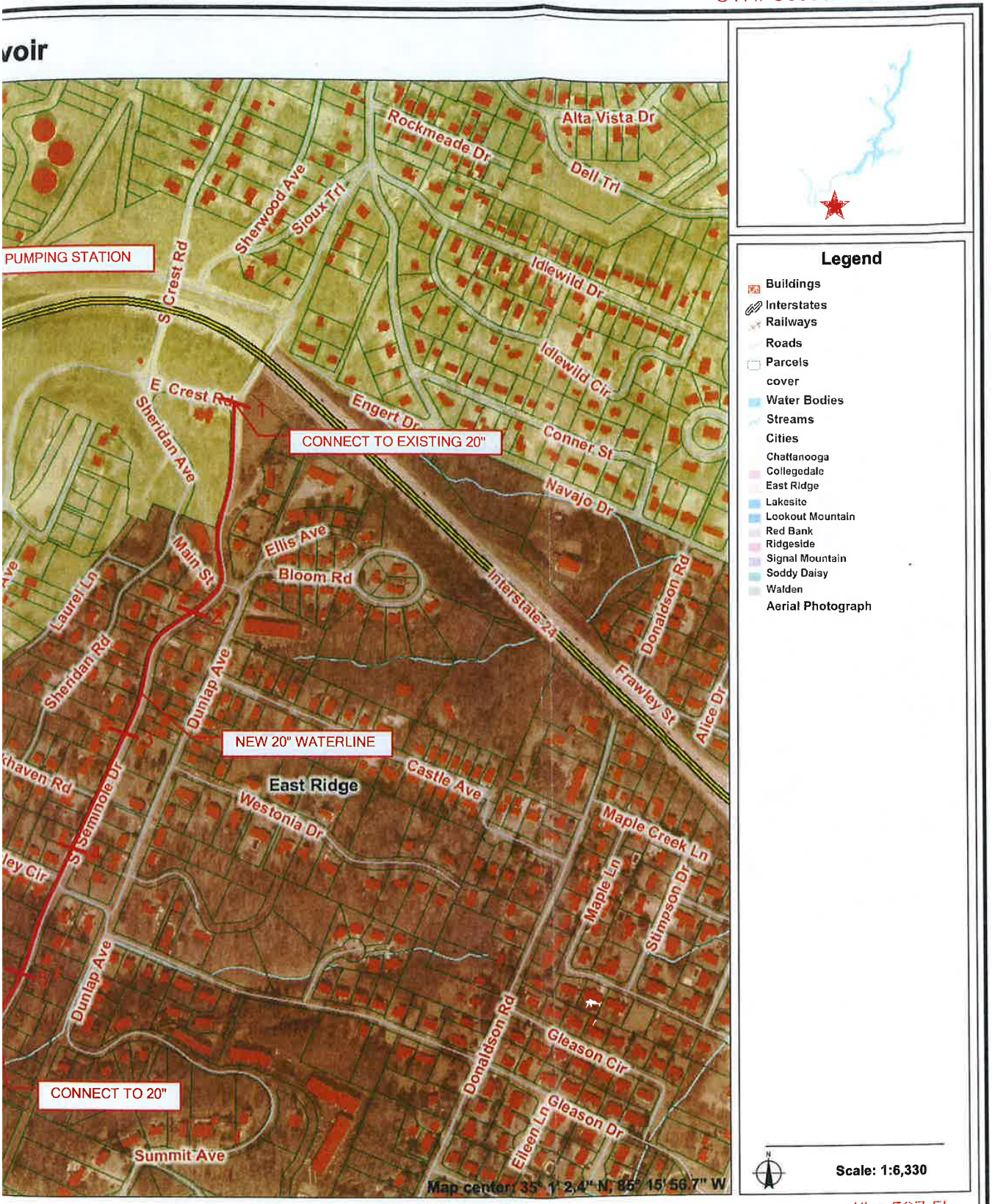
Scale: 1:2,881
1" = 236.33'

FIGURE 5

TAW/CATOOSA CO. STUDY
CTI # C05009-12

FIGURE 6

TAW/CATOOSA CO. STUDY
CTI # C05009-12



1" = 527.5'
6.5" = 3429'

FIGURE 7

TAW Catoosa UD Service Improvements Study - CTI Project No. C05009-12

			Demand (mgd) @ Catoosa UD			Pressure (psi) (fixed demand)						Lowest Points in Area						Lowest Tank Levels							
Global factor	Demanded Flow	Total System Flow from CITICO (mgd)	Lakeview	Chickamauga	Scruggs	Min Press Lakeview Meter	Min Press Chickamauga Meter	Min Press Scruggs Rd Meter	Avg Press Lakeview Meter	Avg Press Chickamauga Meter	Avg Press Scruggs Rd Meter	Min Beulah (psi)	Min Roselawn (psi)	Avg Beulah (psi)	Avg Roselawn (psi)	Beulah (Elev)	Roselawn (Elev)	South Mission Ridge Tank	Missionary Ridge Stand Pipe	Mission Ridge Triple Tanks	Jenkins Road Tank	North End Tank	East Ridge Reservoir	Ryall Springs Tank	East Brainerd Tank	New Elevated Tank in East Ridge
1.035		45.8 Sept 20	0.065	0.1512	1.15		149.8	81.54	127.70	153.11	102.51	41.5	35.8	64.90	61.16	800	843.3	61.50	80.40	26.00	0.00	19.40	10.70	31.90	32.2	
1.035		48.02 Sept 20 plus new Catoosa Demand	1	1	2.5		129	25.94	100.41	136.39	44.55	10.40	33.70	31.45	53.47	800	843.3	61.40	80.10	25.50	0.00	17.50	10.60	32.00	30	
1.035		48.07 *Sept 20 plus new Catoosa Demand *three pumps on at Citico continuous (20 on press controls)	1	1	2.5		129	26.18	100.74	136.37	44.86	10.6	34.2	31.74	53.75	800	843.3	61.4	80.6	25.7	0	18.2	10.5	32	30	
1.035	48.15	48.45 *Sept 20 plus new Catoosa Demand *three pumps on at Citico continuous (20 on press controls)	1	1	2.5	88.5	131.5	37.60	105.73	136.57	62.27	6.1	33.9	31.15	57.57	800	843.3	61.4	80.7	25.7	0	19.4	10.9	31.9	29.4	
1.035	48.15	48.45 *Sept 20 plus new Catoosa Demand *three pumps on at Citico continuous (20 on press controls)	1	1	2.5	90.6	131.3	43.48	103.88	136.56	59.87	12.2	34	28.70	54.78	800	843.3	61.5	80.6	25.9	0	19.4	10.9	32	29.4	
1.035	48.15	48.75 *Sept 20 plus new Catoosa Demand *four pumps on at Citico continuous (20 on press controls)	1	1	2.5	86.3	131.3	74.08	101.65	136.31	89.21	38.6	35.1	54.08	57.42	800	843.3	61.5	80.1	25	0	17.1	10.8	31.9	30	
1.21	54.29	54 *Peak day plus new Catoosa Demand *4 Citico pumps on continuously	1	1	2.5	76.8	131.2	61.60	90.44	136.20	78.04	25.7	31.7	42.52	47.01	800	843.3	61.5	80.6	25.9	0	19.4	10.2	31.9	29.4	
1.21	54.26	54.5 *Peak day plus new Catoosa Demand *4 Citico pumps on continuously	1	1	2.5	86.8	131.2	87.30	99.33	136.17	100.95	50.2	30.6	64.56	45.93	800	843.3	61.4	80.4	26	0	19.4	10.1	31.9	29.4	
1.21	54.26	54.5 *Peak day plus new Catoosa Demand *4 Citico pumps on continuously	1	1	2.5	108	131.2	89.30	115.15	136.28	99.12	52.7	36.5	62.72	57.05	800	843.3	61.5	80.2	25.8	0	19.4	8.3	31.9	29.4	
1.37	61.37	59.91 *Peak day plus new Catoosa Demand *4 Citico pumps on continuously	1	1	4	106.7	130.9	79.66	112.20	135.92	90.00	53.1	31.4	64.58	44.69	800	843.3	61.4	80.4	23.1	0	22.6	5.3	31.9	29.3	
1.38	64.76	64.7 *Peak day plus new Catoosa Demand *5 Citico pumps on continuously and 20 on Mission Triple Tank Controls	1	1	7	105.6	130.9	23.70	112.88	136.20	39.47	38.5	22.8	55.42	39.89	800	843.3	61.4	80.4	25.9	0	19.8	10.2	31.9	28.8	
1.38	64.77	64.48 *Peak day plus new Catoosa Demand *5 Citico pumps on continuously and 20 on Mission Triple Tank Controls	1	1	7	100.3	130.9	40.86	111.41	136.22	58.39	50.3	26.8	69.76	51.10	800	843.3	61.3	80.1	25.9	0	19.7	3.3	31.9	9.8	

cto	1.36	64.69	64.64 *Peak day plus new Caloosa Demand *21,11,16,17,19 Cinco pumps on continuously and #20 on Mission Triple Tank control	1	1	7	111.8	130.9	110.70	119.16	136.24	119.92	60.2	42.9	70.26	62.98	800	843.3	61.4	80.1	21.3	0	19.5	29.3	31.9	29.7	
cto	1.36	65.77	64.77 *Peak day plus new Caloosa Demand *21,11,16,17,19 Cinco pumps on continuously and #20 on Mission Triple Tank control	1	1	7	111.5	130.9	110.50	119.08	136.24	120.32	60.1	39.9	70.89	64.28	800	843.3	61.4	80.2	21	0	19.5	29.6	31.9	32.5	
cto	1.36	64.76	65.12 *Peak day plus new Caloosa Demand *21,11,16,17,19 Cinco pumps on continuously and #20 on Mission Triple Tank control	1	1	7	113	130.9	39.60	118.79	136.24	52.75	-4.7	31.4	8.98	58.07	800	843.3									
cto	1.36	64.77	64.87 *Peak day plus new Caloosa Demand *21,11,16,17,19 Cinco pumps on continuously and #20 on Mission Triple Tank control	1	1	7	102	130.9	102.50	108.64	136.24	110.39	52.4	35.1	61.05	55.96	800	843.3	61.4	80.1	23.8	0	19.5	10.9	31.9	29.7	
cto	1.36	64.77	64.38 *Peak day plus new Caloosa Demand *21,11,16,17,19 Cinco pumps on continuously and #20 on Mission Triple Tank control	1	1	7	116.1	130.9	122.90	125.85	136.24	135.46	84	48.4	85.72	66.90	800	843.3	61.3	80.1	24.7	25.1	19.7	14	31.9	31.8	10.8
cto	1.37	61.37	61.93 *Peak day plus new Caloosa Demand *21,11,16,17,19 Cinco pumps on continuously and #20 on Mission Triple Tank control	1	1	4	113.3	130.9	90.50	126.90	136.26	107.63	49.9	38	58.69	67.49	800	843.3	61.4	80.2	25.7	26	19.5	14	31.9	36.3	

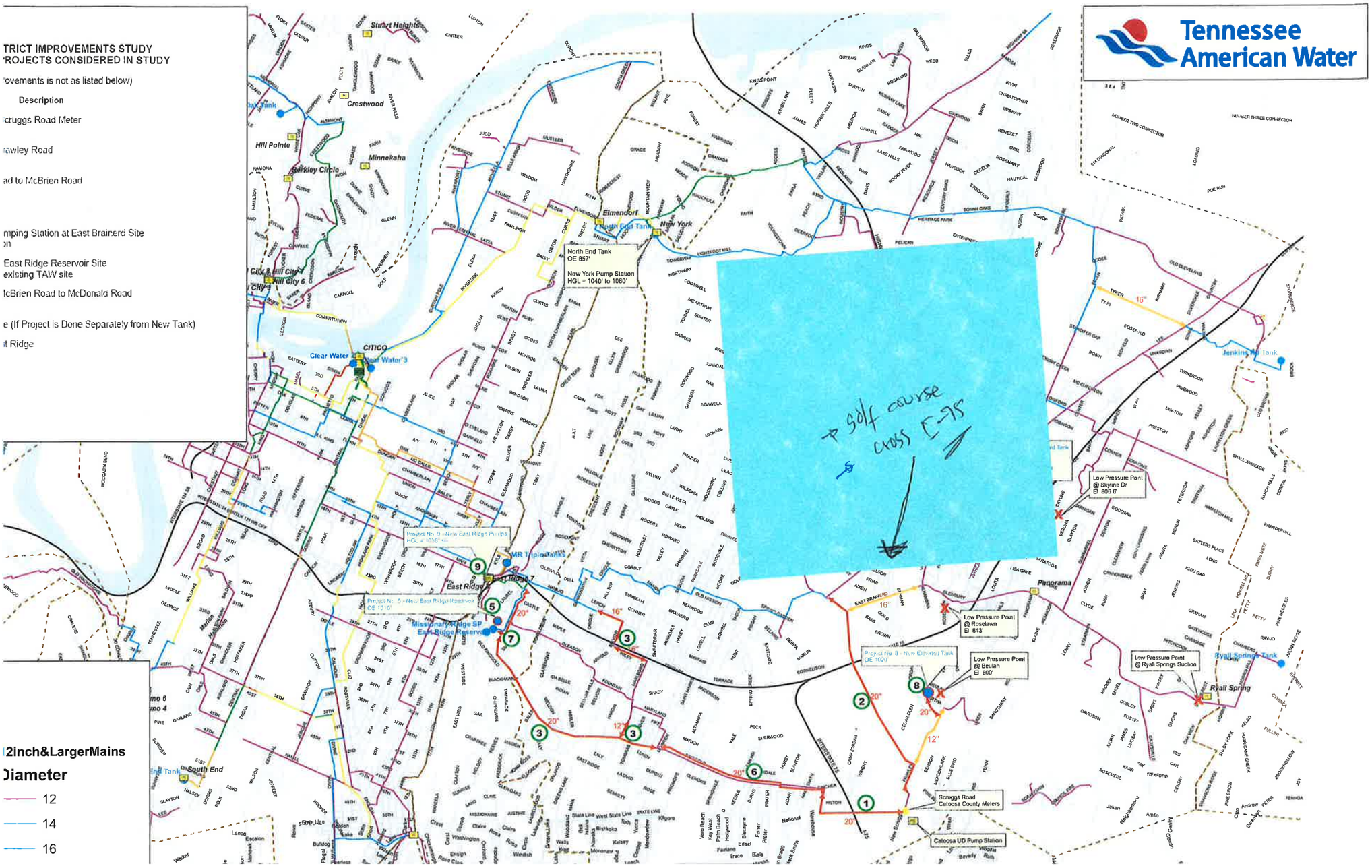
*The first 12 scenarios show minimum pressure at Caloosa side of meter box This indicates th the meter box will need to be upgraded at the beginning of Phase 2

*Where indicated in "Piping Configuration" column, the East Ridge Reservoir is the new tank minimum level

TRICT IMPROVEMENTS STUDY
'ROJECTS CONSIDERED IN STUDY

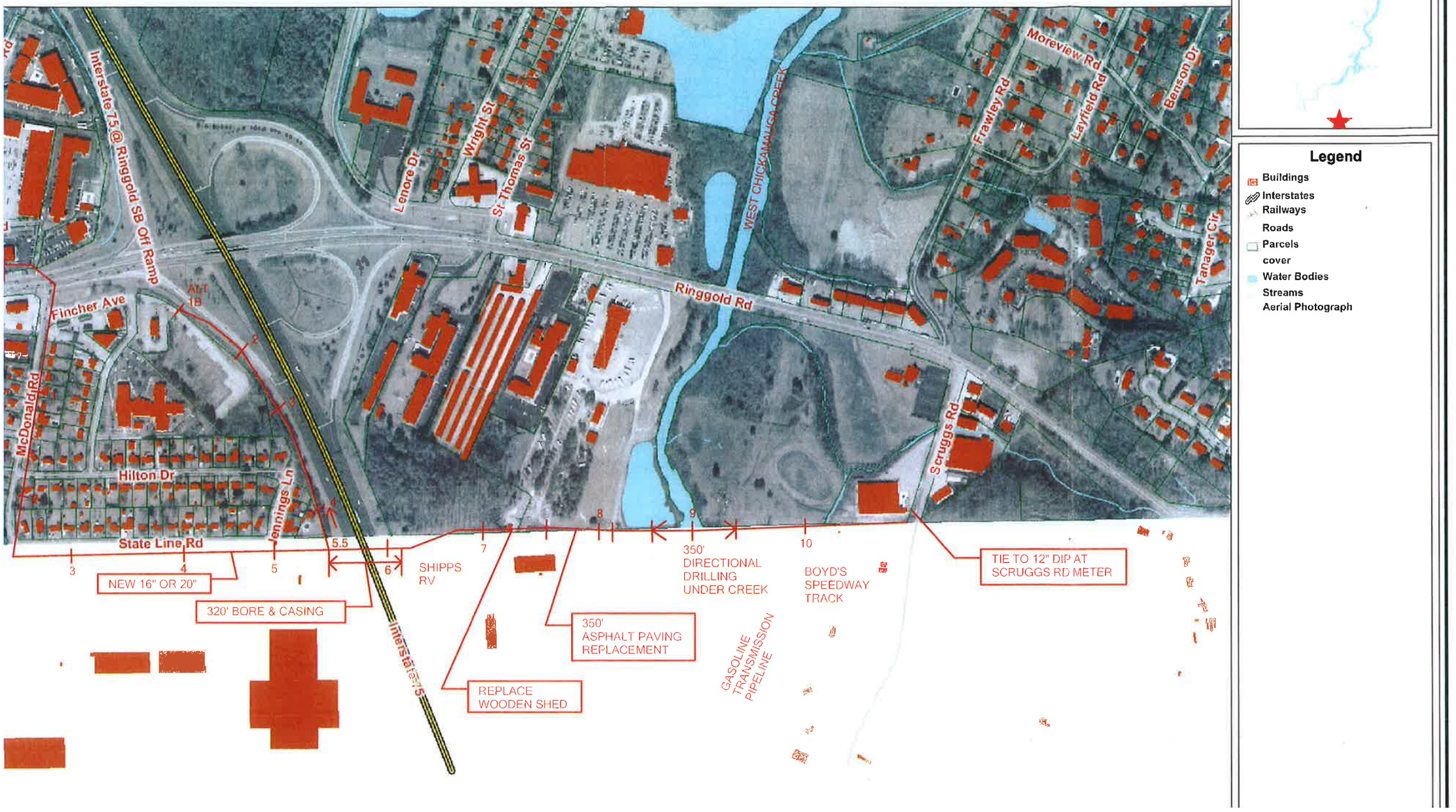
'ovements is not as listed below)

	Description
	cruggs Road Meter
	rawley Road
	ad to McBrien Road
	mping Station at East Brainerd Site on
	East Ridge Reservoir Site existing TAW site
	lcBrien Road to McDonald Road
	e (If Project is Done Separately from New Tank)
	t Ridge



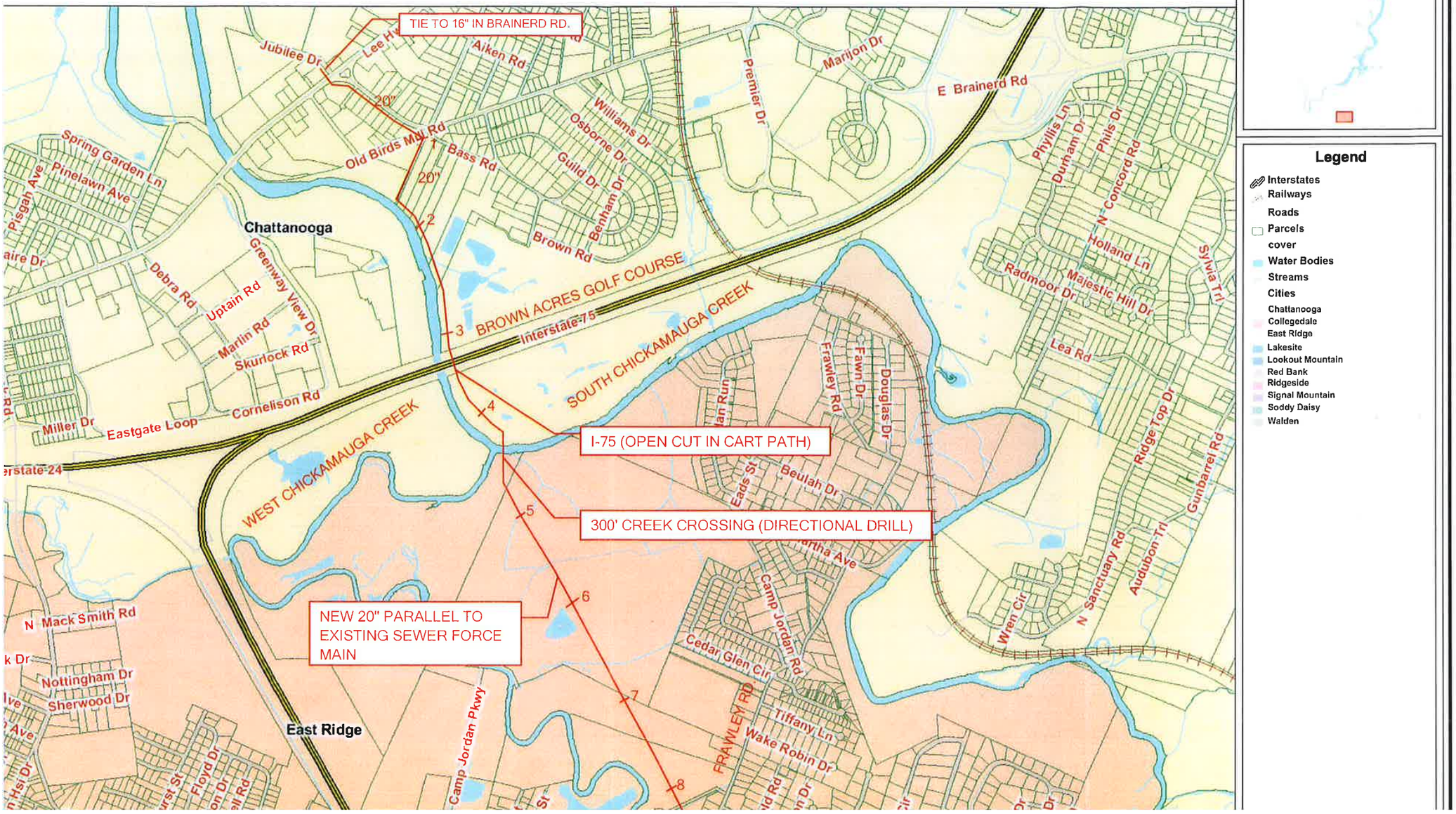
TAW/CATOOSA CO. STUDY
CTI # C05009-12

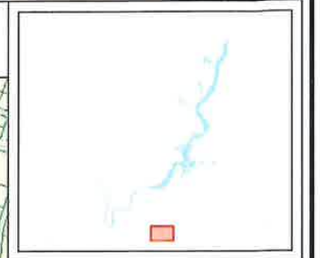
ld Road to Scruggs Road Waterline



TAW/CATOOSA CO. STUDY
CTI # C05009-12

rd Road to Frawley Road Waterline





Legend

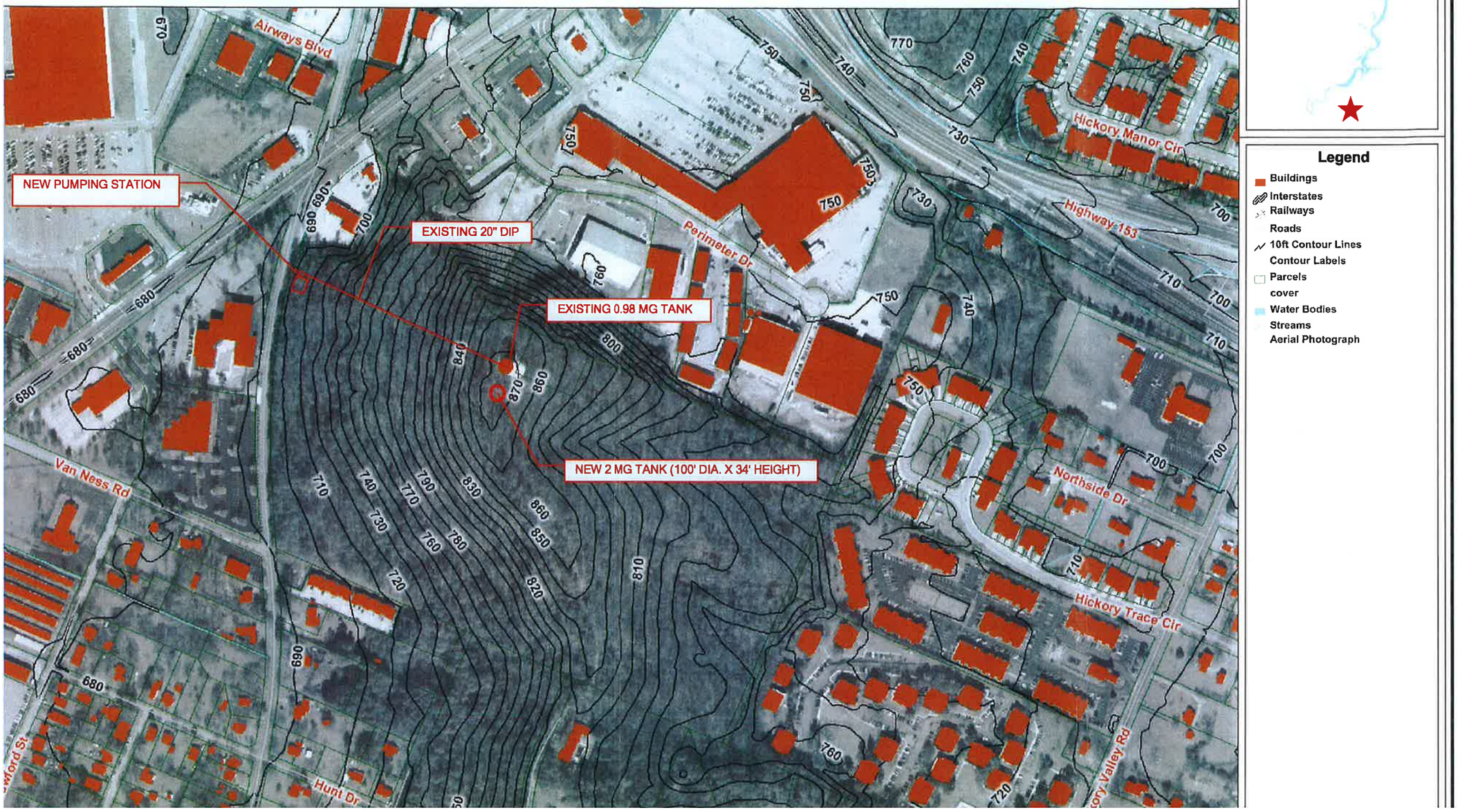
- Interstates
- Railways
- Roads
- Parcels
- cover
- Water Bodies
- Streams
- Cities
- Chattanooga
- Collegedale
- East Ridge
- Lakesite
- Lookout Mountain
- Red Bank
- Ridgeside
- Signal Mountain
- Soddy Daisy
- Walden

TAW/CATOOSA CO. STUDY
CTI # C05009-12

ld Rd to McBrien Rd Waterline

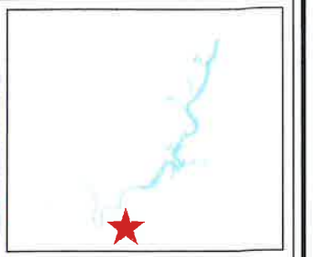
TAW/CATOOSA CO. STUDY
CTI # C05009-12

E. Brainerd Tank and Pumping Station



TAW/CATOOSA CO. STUDY
CTI # C05009-12

e Pumping Station and New 20" Line to E. Ridge Reservoir



Legend

- Buildings
- Interstates
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- Chattanooga
- Collegedale
- East Ridge
- Lakesite
- Lookout Mountain
- Red Bank
- Ridgeside
- Signal Mountain
- Soddy Daisy
- Walden
- Aerial Photograph

CTI PROJECT NUMBER:	C05009-12
PRESSURE ZONE:	TAWC-Catoosa
LOCATION:	Scruggs Road @ Catoosa Co. Meter Vault
TELOG ID NUMBER:	2297
HYDRANT NUMBER:	New
ELEVATION:	

Date/Time	MIN	AVG	MAX
10/5/07 10:13	80.4396	82.1978	84.1758
10/5/07 10:14	81.6117	81.8315	82.4908
10/5/07 10:15	81.3187	81.9048	82.7839
10/5/07 10:16	81.0989	82.1245	83.37
10/5/07 10:17	81.6117	83.0769	84.9817
10/5/07 10:18	73.6264	81.0256	85.348
10/5/07 10:19	61.6117	75.6044	83.8095
10/5/07 10:20	62.6374	65.641	67.1795
10/5/07 10:21	67.3993	73.1868	84.3956
10/5/07 10:22	82.5641	86.2271	92.2344
10/5/07 10:23	80.5861	82.2711	84.1758
10/5/07 10:24	79.9267	82.1245	83.5897
10/5/07 10:25	81.3919	82.4176	82.9304
10/5/07 10:26	81.3919	82.1245	82.4908
10/5/07 10:27	82.5641	82.8572	83.5165
10/5/07 10:28	81.3187	82.5641	83.4432
10/5/07 10:29	80.2931	82.1245	83.37
10/5/07 10:30	82.1978	82.4908	82.7106
10/5/07 10:31	81.0989	82.3443	83.37
10/5/07 10:32	80.6594	81.6117	83.0037
10/5/07 10:33	80.4396	81.5385	83.0769
10/5/07 10:34	81.4652	81.7583	82.5641
10/5/07 10:35	80.5861	81.9048	82.7106
10/5/07 10:36	82.1245	82.6374	84.3224
10/5/07 10:37	80.8791	82.2711	82.7839
10/5/07 10:38	81.1722	82.1978	83.663
10/5/07 10:39	81.0256	82.1978	84.3224
10/5/07 10:40	80.0733	81.978	83.663
10/5/07 10:41	81.0256	82.5641	84.1758
10/5/07 10:42	81.0256	81.978	82.7839
10/5/07 10:43	81.5385	81.8315	82.4908
10/5/07 10:44	81.978	82.3443	83.1502
10/5/07 10:45	81.6117	82.2711	82.7106
10/5/07 10:46	81.3187	82.5641	84.3224
10/5/07 10:47	81.0256	82.0513	83.1502
10/5/07 10:48	80.6594	81.685	83.1502
10/5/07 10:49	79.4872	81.7583	83.37
10/5/07 10:50	81.5385	82.7106	83.8828
10/5/07 10:51	81.3919	82.3443	83.0769
10/5/07 10:52	81.6117	82.7106	83.4432
10/5/07 10:53	83.0769	83.5165	84.1026
10/5/07 10:54	81.7583	82.4908	83.4432

CTI PROJECT NUMBER:	C05009-12
PRESSURE ZONE:	TAWC-Catoosa
LOCATION:	Scruggs Road @ Catoosa Co. Meter Vault
TELOG ID NUMBER:	2297
HYDRANT NUMBER:	New
ELEVATION:	

Date/Time	MIN	AVG	MAX
10/5/07 10:55	82.1245	82.7839	83.5897
10/5/07 10:56	81.9048	82.9304	84.3224
10/5/07 10:57	80.5128	81.7583	83.5897
10/5/07 10:58	81.685	82.1245	82.7839
10/5/07 10:59	1.4652	56.63	82.4176

APPENDIX D

Figures

TENNESSEE AMERICAN WATER

CATOOSA UTILITY DISTRICT
SERVICE IMPROVEMENT STUDY

REPORT REVISIONS AND ADDITIONS
TAW TASK ORDER NO. TN-07-CTI-02

CONSOLIDATED TECHNOLOGIES, INC.
ENGINEERS IN WATER AND EARTH SCIENCES

CONSOLIDATED TECHNOLOGIES, INC.
ENGINEERS IN WATER AND EARTH SCIENCES

November 30, 2007

Ms. Shannyn C. Walker, Engineer
Kentucky-American Water Company
2300 Richmond Rd
Lexington, KY 40502

Subject: TAW/Catoosa Utility District Study
Report Revisions and Additions
TAW Task Order No. TN-07-CTI-02
CTI Project No. C05009-12

Dear Shannyn:

This letter is a summary of the requested revisions and additional information related to the subject report. The items requested were also listed in my letter dated October 24, 2007. Most of the information has already been sent to you electronically via email dated November 9th through 21st in .pdf and Excel files; copies of those items and the remaining items are included with this letter.

The result of our additional study and modeling is that our recommendations generally remain the same for all three phases of improvements; however, we now have more supporting information for your review. Additionally, there has been discussion within TAW regarding the benefits of increasing the size of the new pipeline from 20-inch to 24-inch from the East Ridge Pumping Station to the Scruggs Road Metering Station. We concur that it be logical and wise to install a 24-inch in lieu of a 20-inch. Our previous recommendations were based specifically on the question "What are the minimum improvements necessary to meet the specified demands?"

The following is our summary of the requested information:

1. For existing, Phase1, Phase 2, and Phase 3, compare discharge pressure at the East Ridge booster: Hard copies of discharge pressure Extended Period Simulation (EPS) graphs for the Citico, East Ridge, and New York Pumping Station are found in Appendix 1.

2. For existing, Phase 1, Phase 2, and Phase 3, compare East Ridge reservoir operation and turnover. Address how East Ridge reservoir should be operated with future recommended projects: Tank level EPS graphs for existing Phase 1, Phase 2, and Phase 3 improvement scenarios are found in Appendix 2.

3. For existing, Phase 1, Phase 2, and Phase 3, compare Jenkins Road tank operation and turnover: These comparisons are found in Appendix 2.

4. For existing, Phase 1, Phase 2, and Phase 3, compare maximum pressures: These comparisons are found in Appendix 3.

5. Check that results and recommendations do not change with the cancellation of the Tyner Road and East Brainerd Road improvements. If these projects are necessary, add to recommendations: No revisions in CTIs recommended improvements were made necessary by the deletion of these projects.

6. Compare fire flow in entire system for existing conditions and Phase 3: Fire flow results for existing and Phase 3 scenarios for the East Ridge Zone, including high demand areas of Hamilton Place, East Ridge Hospital, and East Ridge High School are found in Appendix 4.

7. Make an estimation (i.e., 3.5 percent increase in construction costs per year) for project cost estimates in future years: Phase 1 is an immediate need therefore, no adjustment is needed for it. The Phases 2 and 3 costs inflated to 2009 dollars are:

Description	Construction Cost in 2007	Construction Cost in 2009	Project Cost in 2007	Project Cost in 2009
Phase 2 Improvements				
Ringgold Road to McBrien Road	$2,630,000	$2,817,322	$2,940,000	$3,149,401
East Ridge Pumping Station Upgrade	$720,000	$771,282	$820,000	$878,404
Phase 3 Improvements				
McBrien Road to McDonald Road	$2,630,000	$3,123,615	$2,940,000	$3,491,798

8. Verify how Catoosa County demand was modeled. Was it a constant average load for a 24-hour period or was a diurnal curve applied?: The Catoosa demand at the Scruggs Meter was assumed to be a constant average for each 24-hour period because Catoosa U.D.'s constant speed pumps to deliver water from the Scruggs Road meter.

9. In addition to Item No. 6 above, check specifically a fire flow demand of 1,500 gpm at each of the following locations:

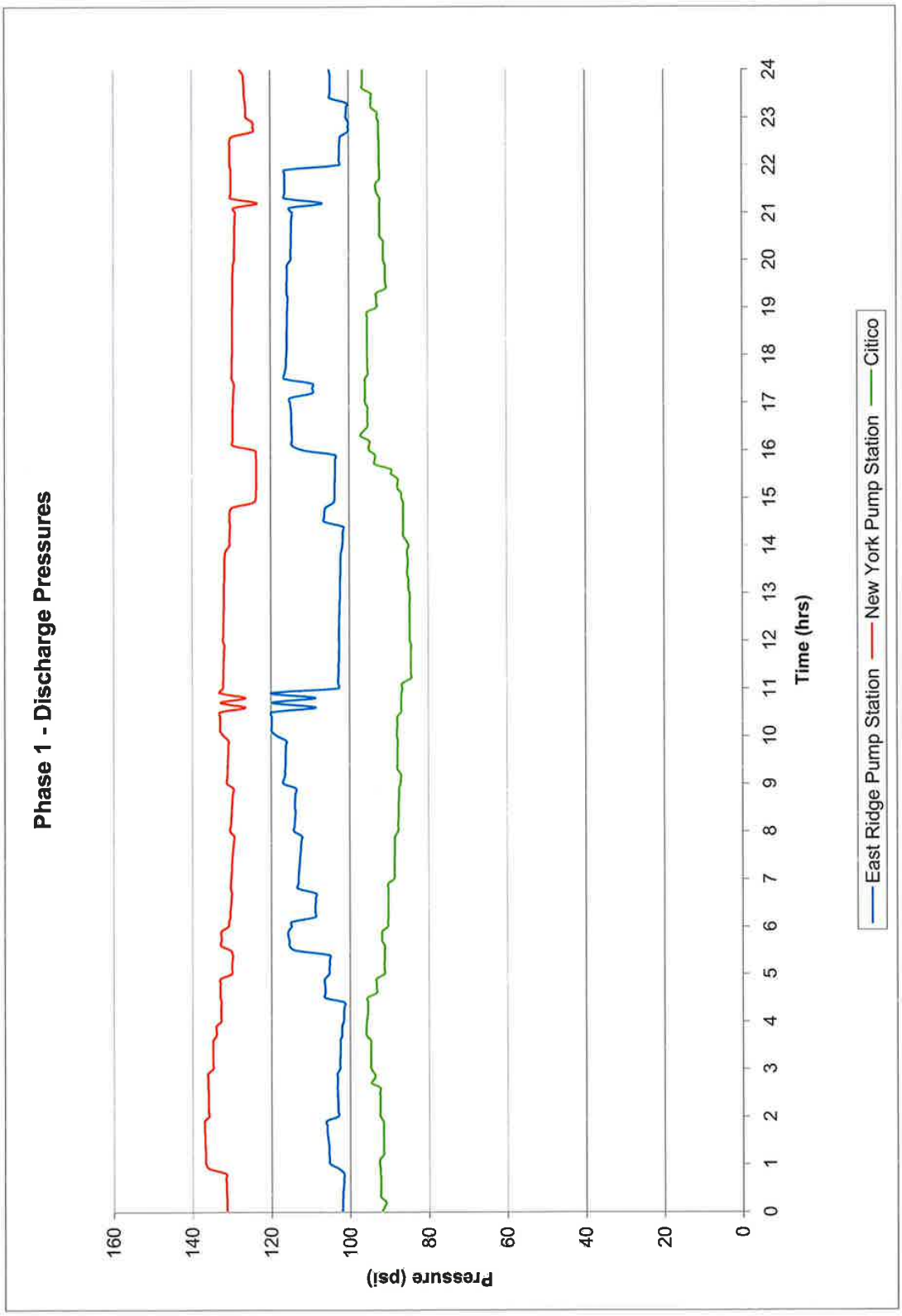
   a. East Ridge Hospital on Spring Creek Road,
   b. Hamilton Place Mall on Shallowford Road at Gunbarrel Road, and
   c. East Ridge High School on Bennett Road.

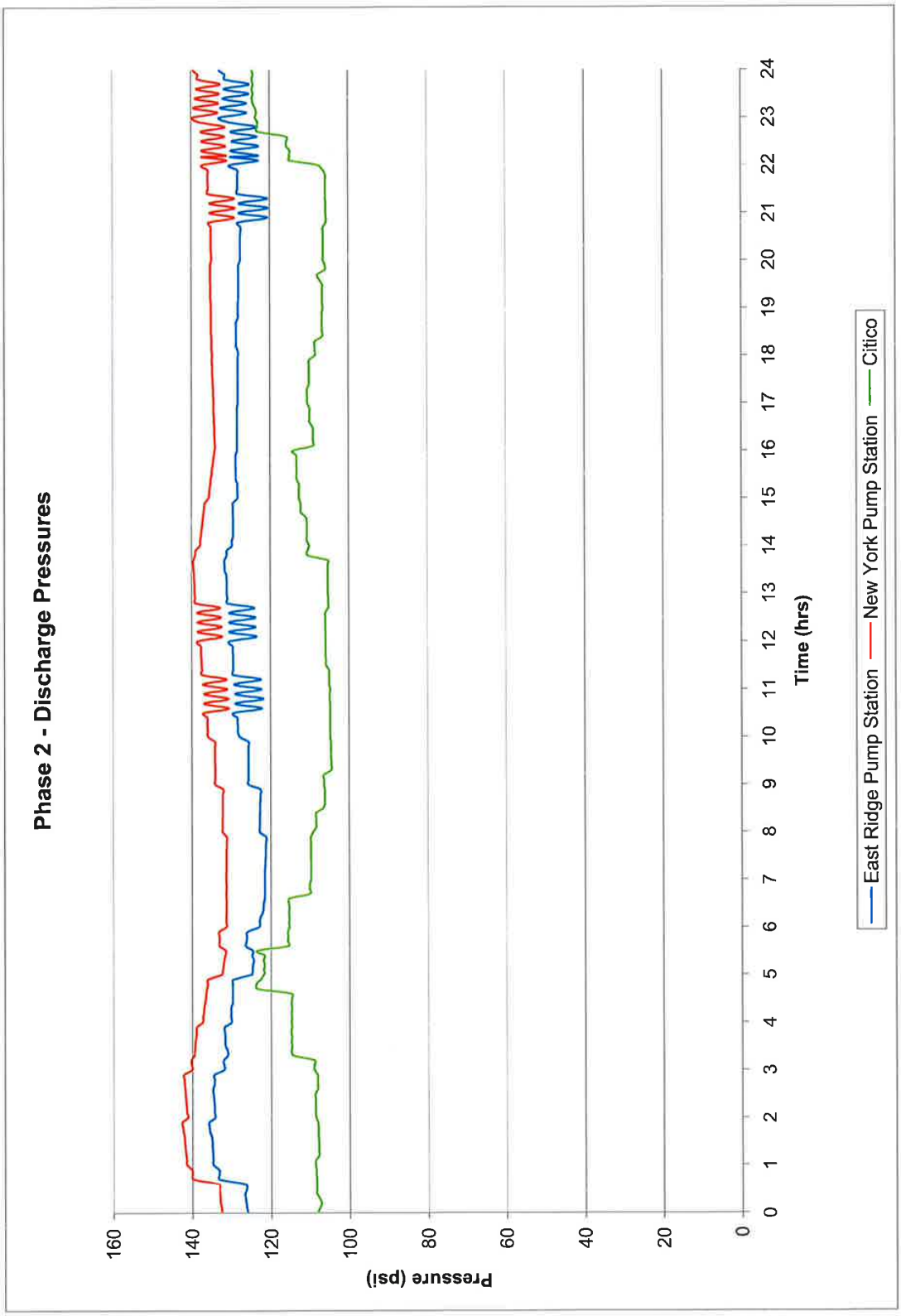
   The results of these modeled fire demands can be found in Appendix 4. The hydraulic model results indicate that these demands can be met in all phases with no loss of residual pressure that would be produced under existing conditions.

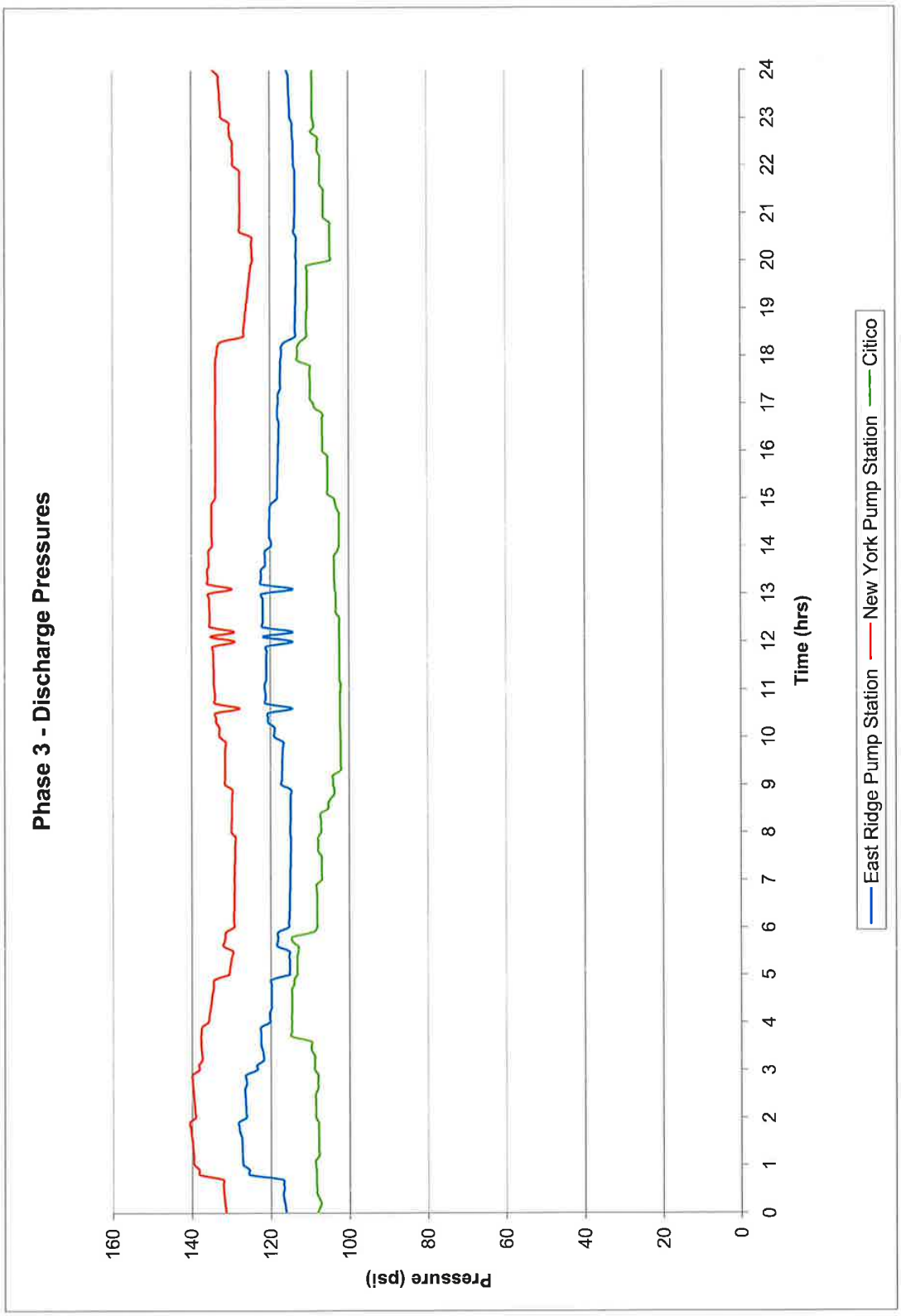
10. CTI was also requested to recommend an operational strategy for the East Ridge reservoir with future proposed projects. It appears that this tank operates adequately with the Phase 1 Improvements. In Phase 2, the East Ridge Pumping Station is upgraded with larger pumps which produce additional flow and head. At this point the pumps will need to be turned off during a portion of the day in order to allow the East Ridge Reservoir to be utilized. This is similar to the required operation for the White Oak Tank in the Hill City zone. However, when TAW system demand is increased during Phase 3, the East Ridge Reservoir tank starts to turn over again. The slight negative effect of Phase 2 on

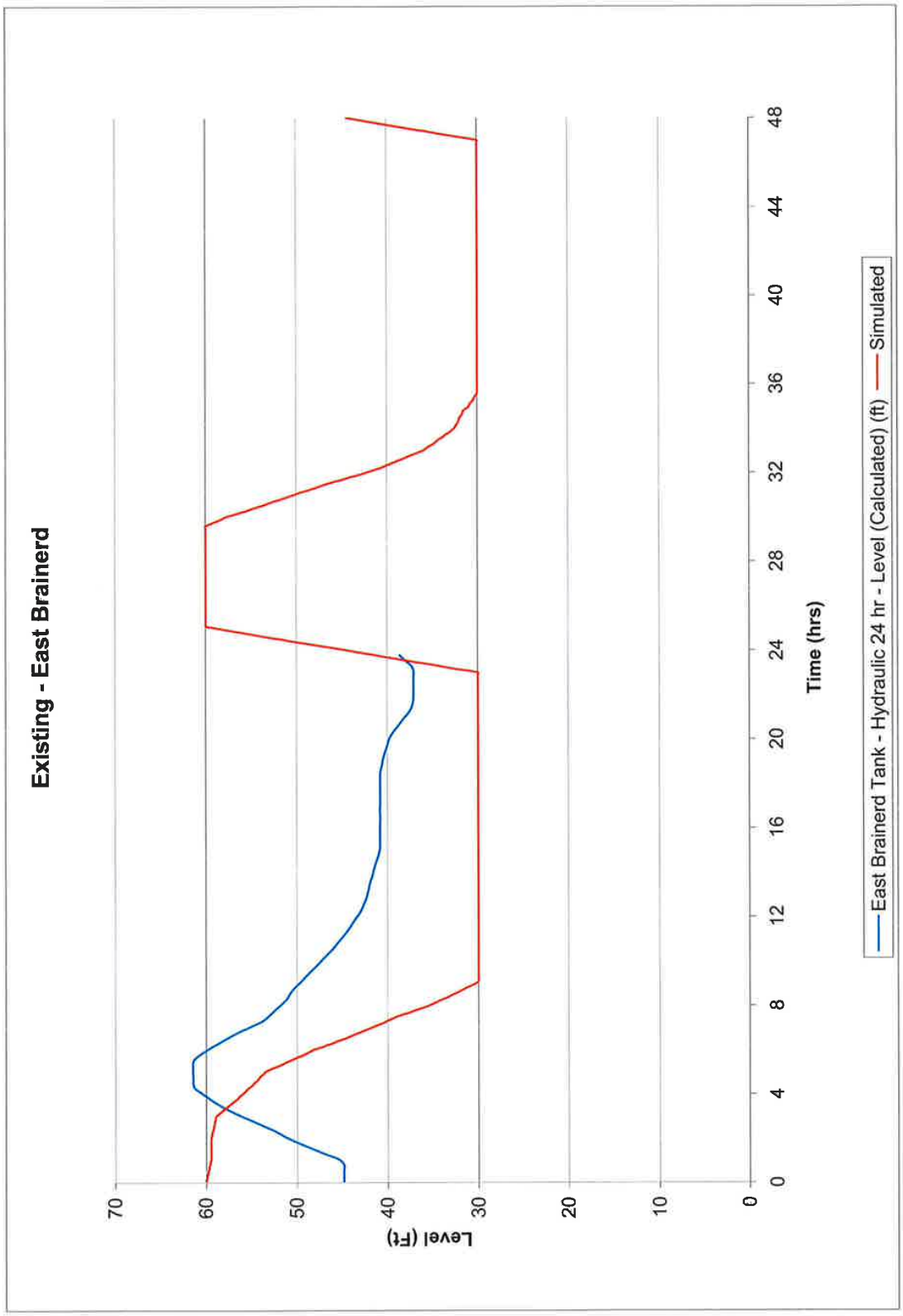
LIST OF APPENDICES

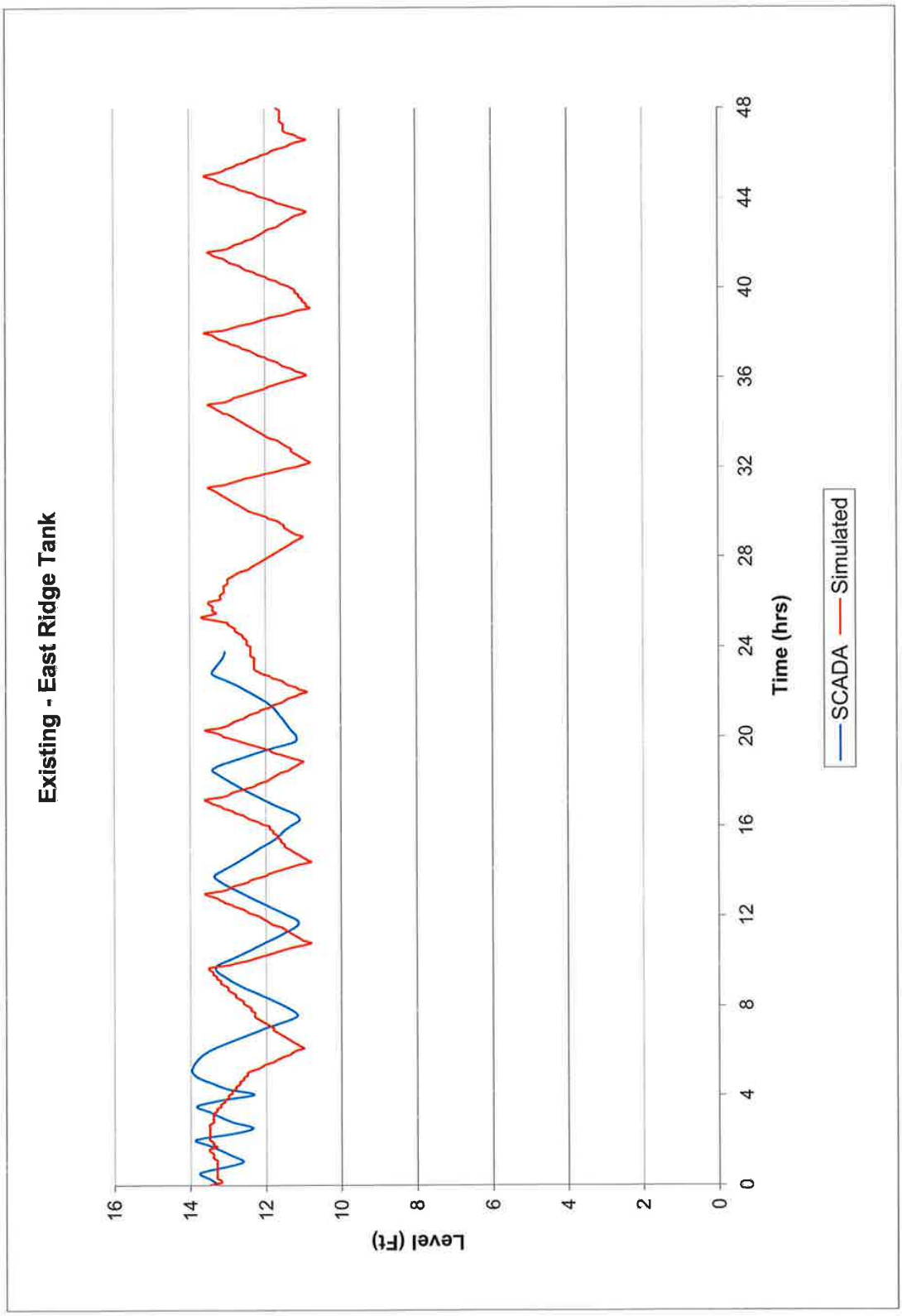
No.	Description
1.	Comparison of discharge pressure at the Citico, East Ridge, and New York Pumping Station for Phases 1, 2, and 3.
2.	Tank level graphs during extended period simulation for existing Phase 1, 2, and 3 improvements.
3.	Maximum, average, and minimum pressure in the East Ridge zone during existing Phase 1, 2, and 3 scenarios.
4.	Comparison of fire flow capabilities in the East Ridge zone during existing and 3 scenarios. Comparison of fire flow capabilities at Hamilton Place Mall, East Ridge Hospital, and East Ridge High School during existing and Phase 3 scenarios.
5.	Comparison of results of separation (isolation) of the East Ridge zone into northern/southern sections. Pumping Station discharge pressures, tank levels, and system maximum/minimum pressures.

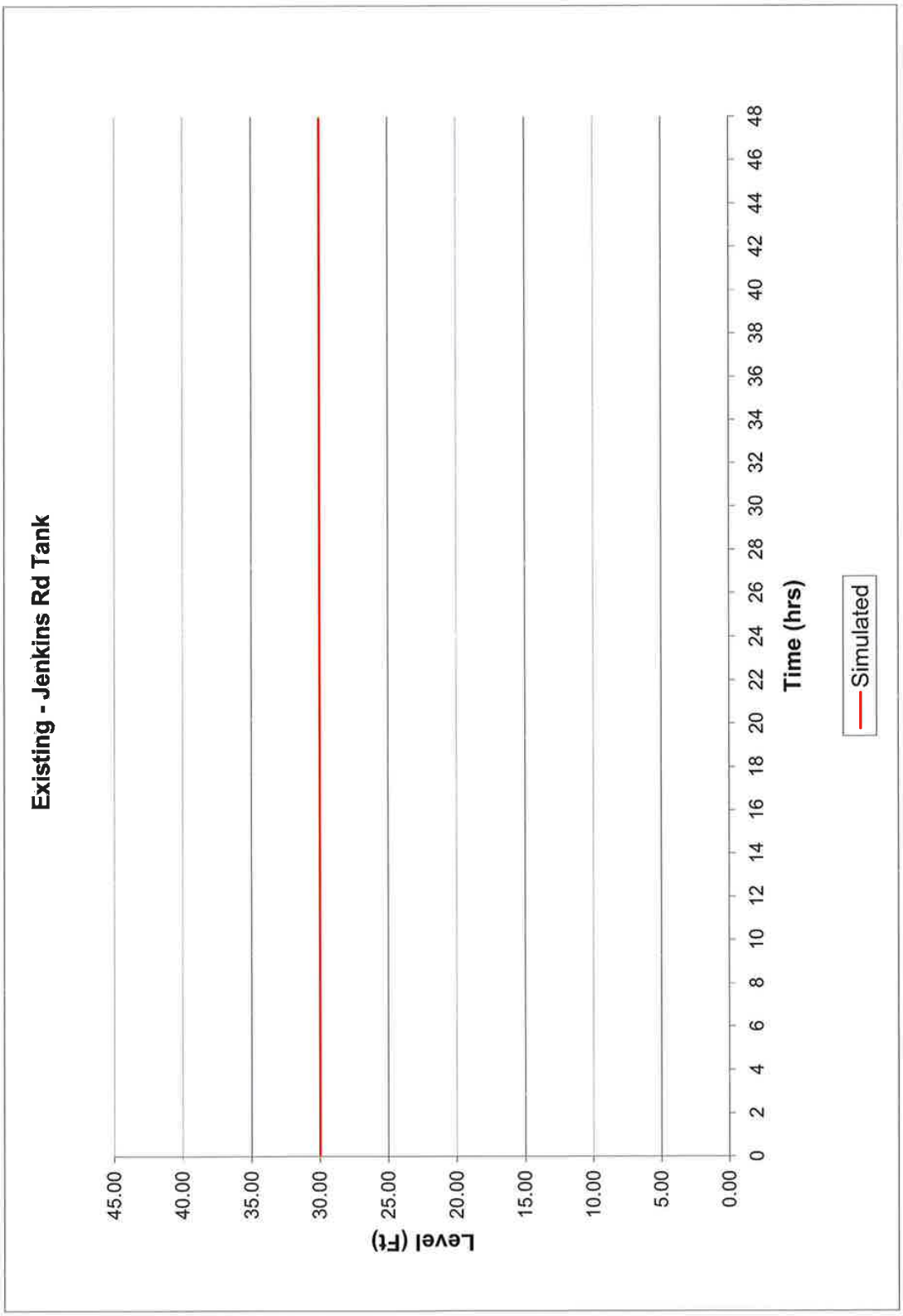

Phase 1 - Discharge Pressures
Pressure (psi)
160
140
120
100
80
60
40
20
0
0 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24
Time (hrs)
East Ridge Pump Station
New York Pump Station
Citico

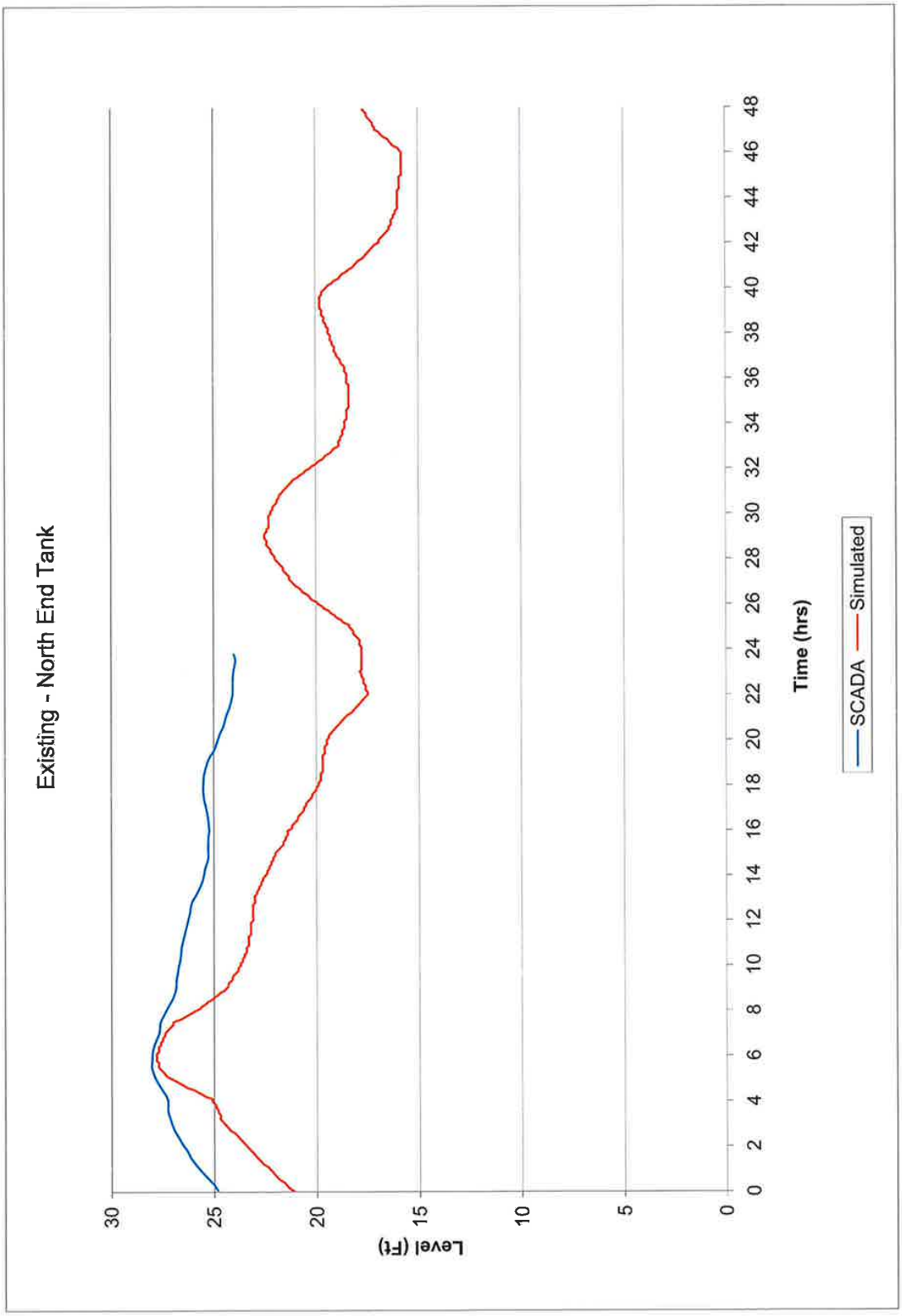

Phase 2 - Discharge Pressures
Pressure (psi)
160
140
120
100
80
60
40
20
0
Time (hrs)
0 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24
East Ridge Pump Station
New York Pump Station
Citico

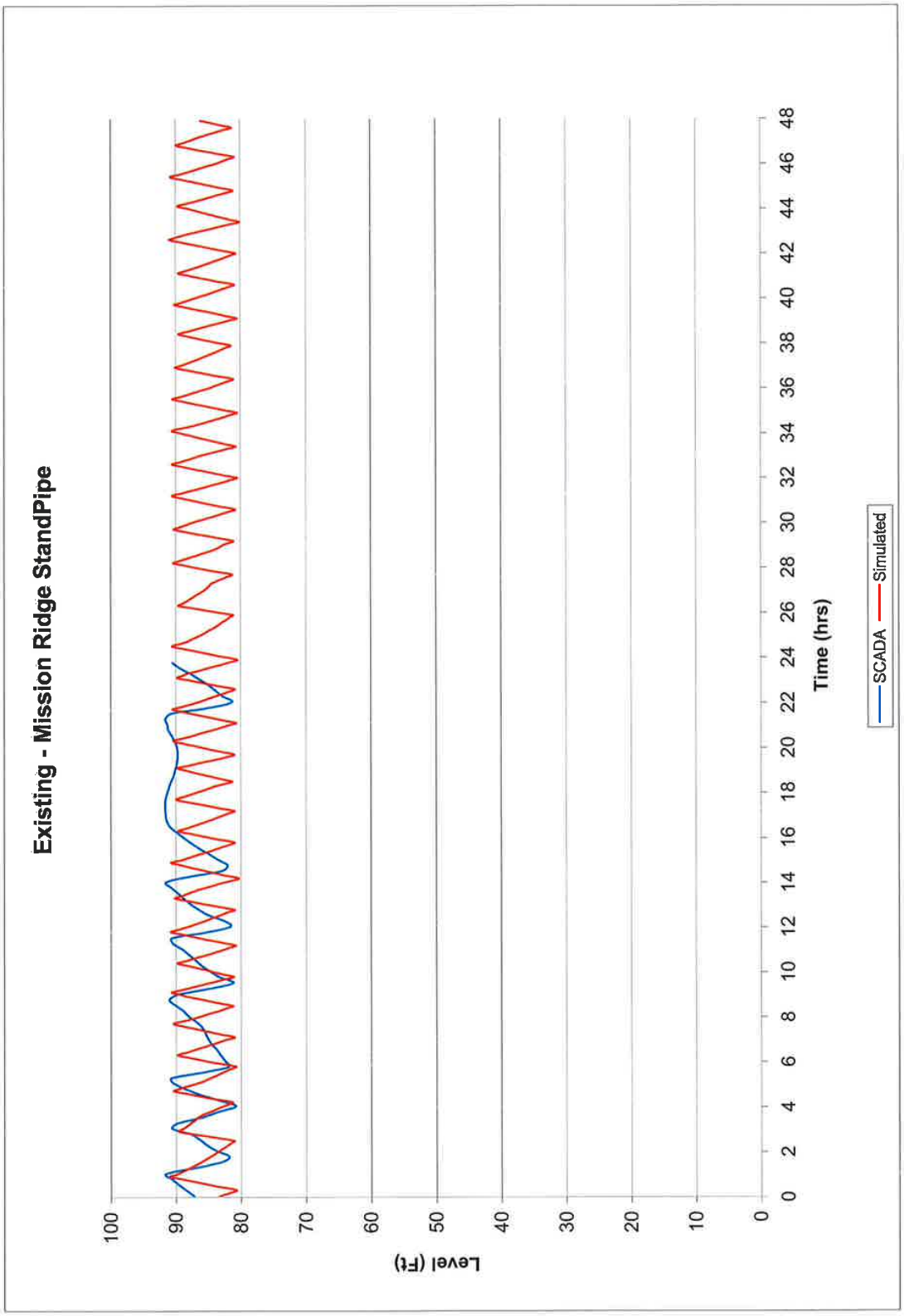

Phase 3 - Discharge Pressures
Pressure (psi)
160
140
120
100
80
60
40
20
0
Time (hrs)
0 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24
East Ridge Pump Station
New York Pump Station
Citico

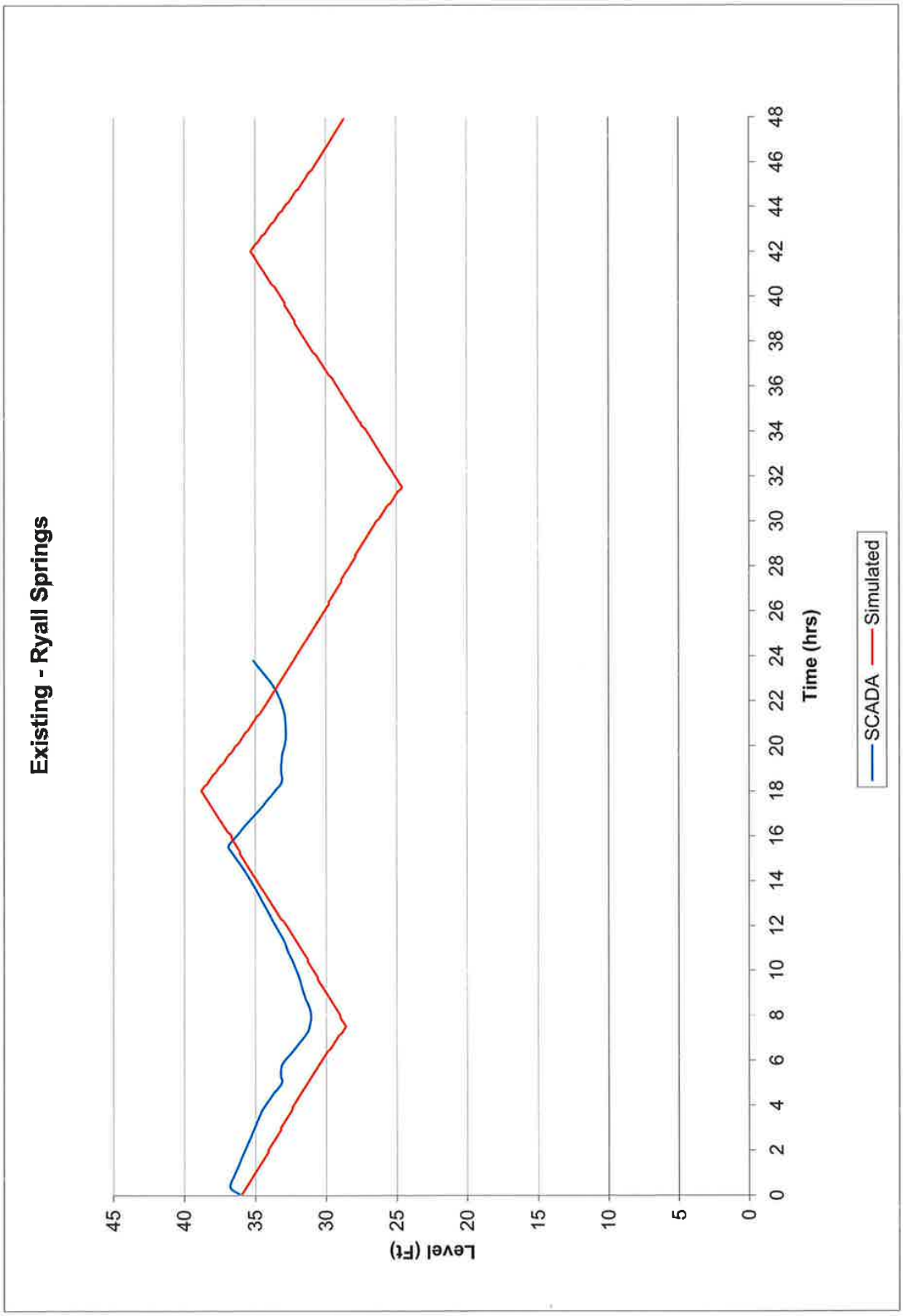

Existing - East Brainerd
Level (Ft)
70
60
50
40
30
20
10
0
0
4
8
12
16
20
24
28
32
36
40
44
48
Time (hrs)
East Brainerd Tank - Hydraulic 24 hr - Level (Calculated) (ft)
Simulated

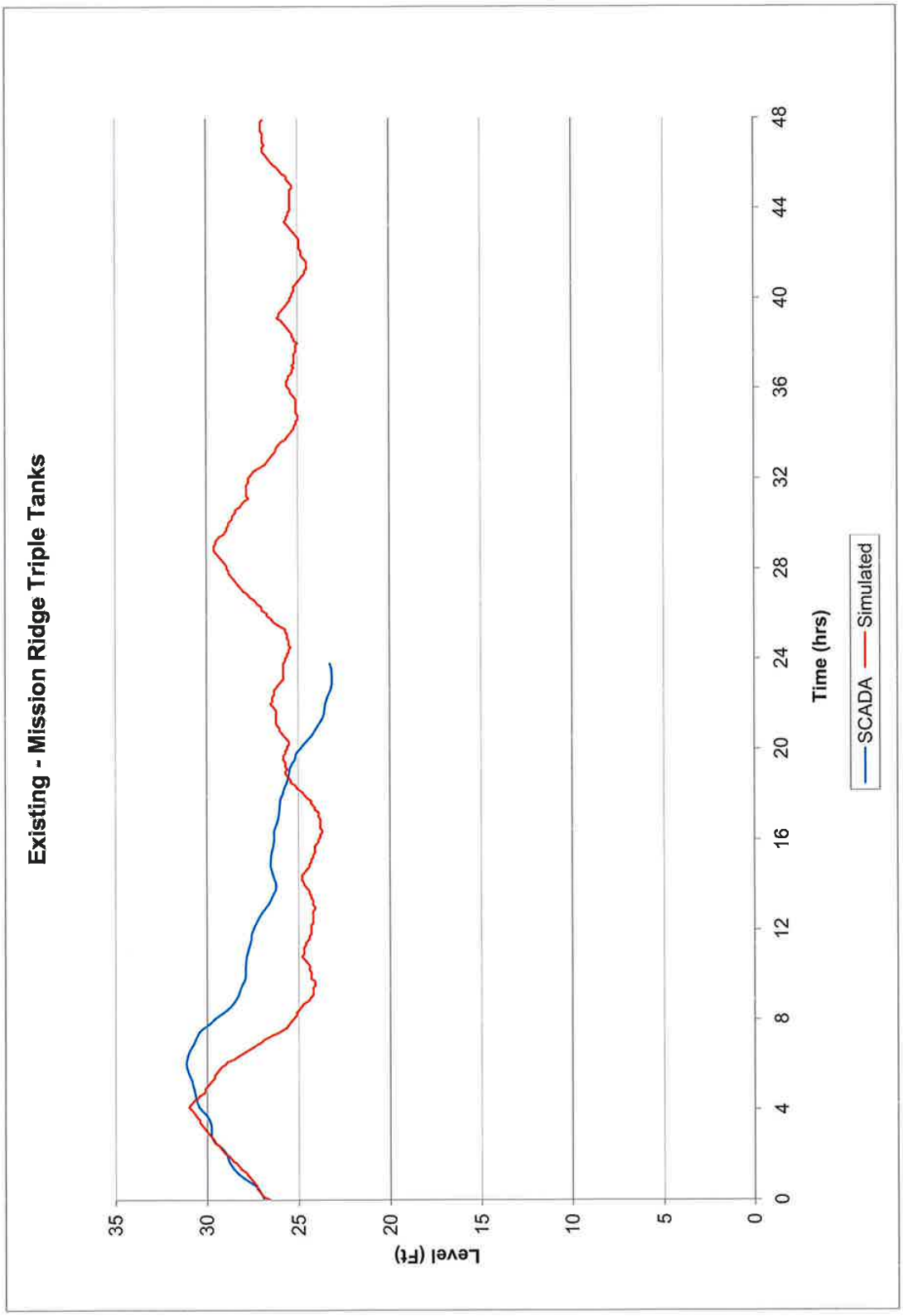

Existing - East Ridge Tank
Level (Ft)
0
2
4
6
8
10
12
14
16
Time (hrs)
0
4
8
12
16
20
24
28
32
36
40
44
48
SCADA
Simulated

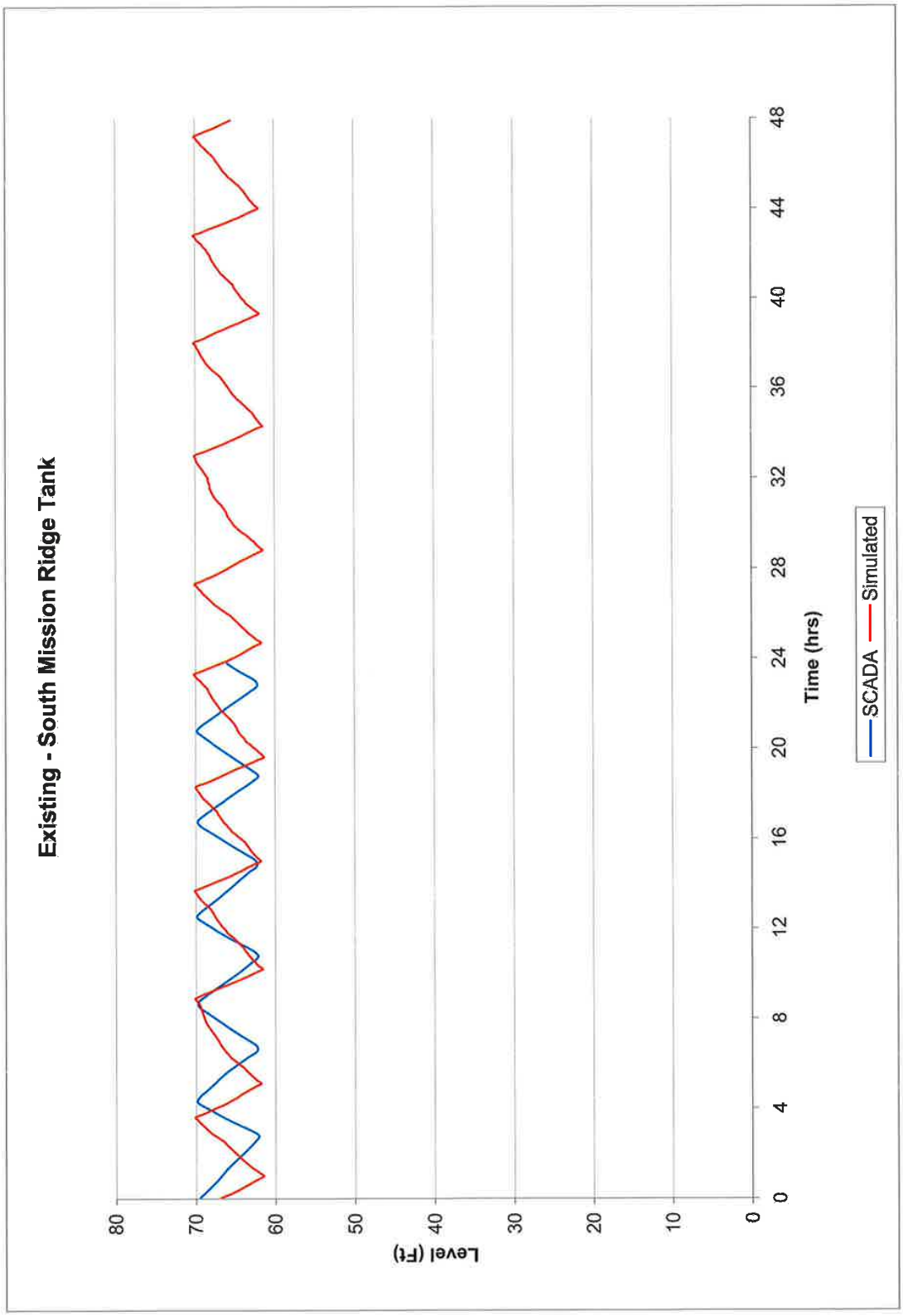

Existing - Jenkins Rd Tank
Level (Ft)
45.00
40.00
35.00
30.00
25.00
20.00
15.00
10.00
5.00
0.00
0 2 4 6 8 10 12 14 16 18 20 22 24 26 28 30 32 34 36 38 40 42 44 46 48
Time (hrs)
Simulated

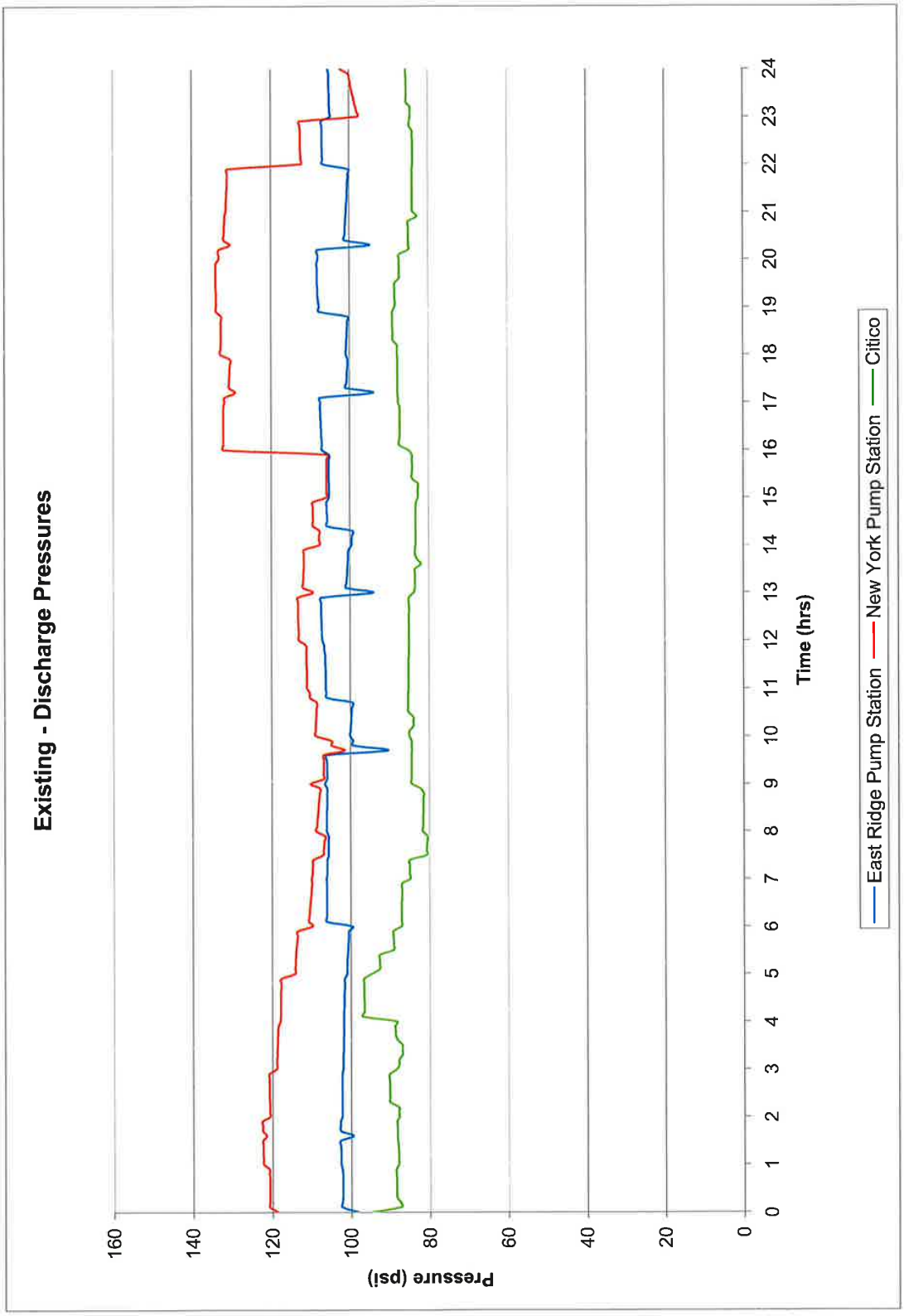

Existing - North End Tank
Level (Ft)
30
25
20
15
10
5
0
Time (hrs)
0 2 4 6 8 10 12 14 16 18 20 22 24 26 28 30 32 34 36 38 40 42 44 46 48
SCADA
Simulated

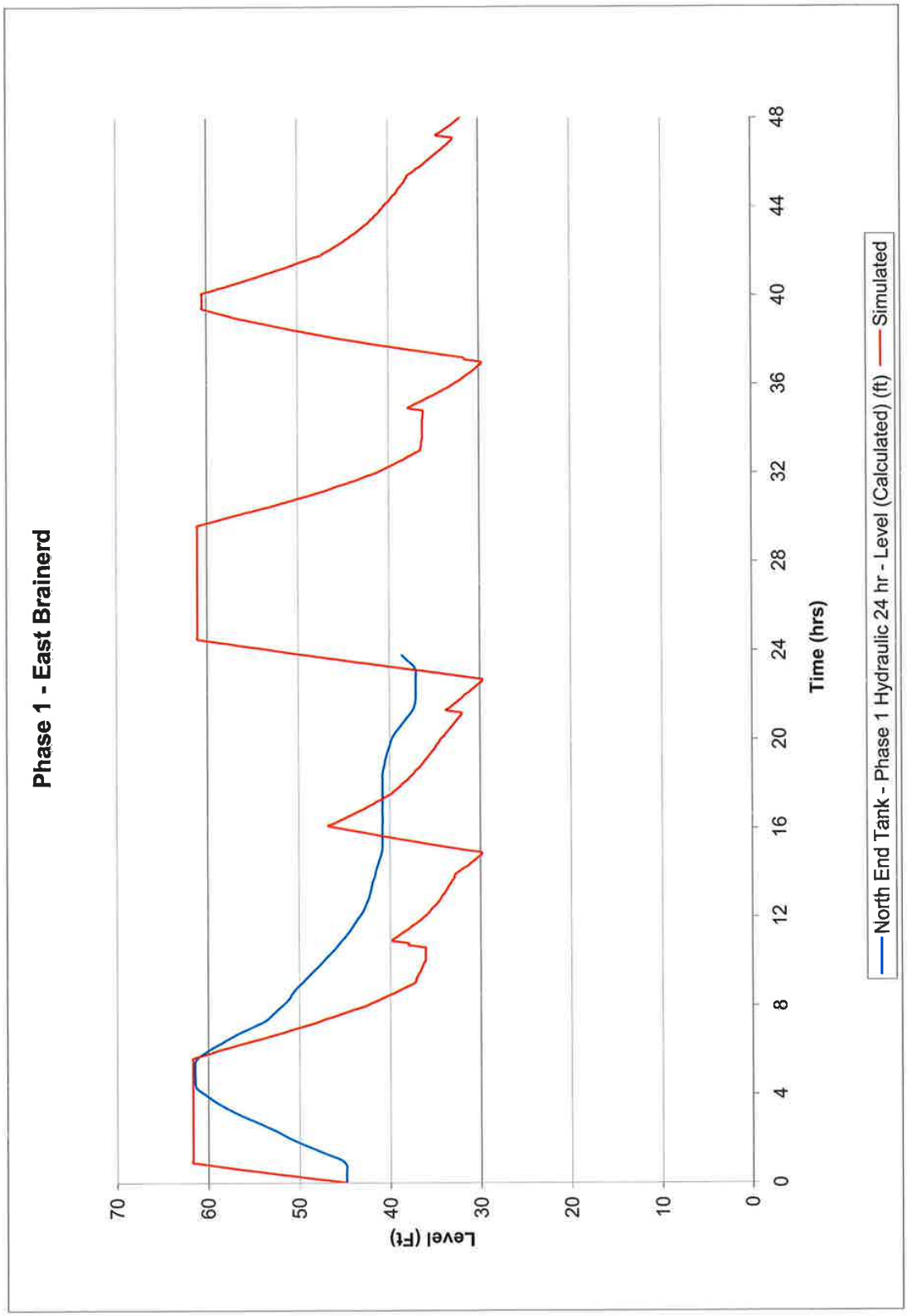

Existing - Mission Ridge StandPipe
Level (Ft)
100
90
80
70
60
50
40
30
20
10
0
Time (hrs)
0 2 4 6 8 10 12 14 16 18 20 22 24 26 28 30 32 34 36 38 40 42 44 46 48
SCADA
Simulated

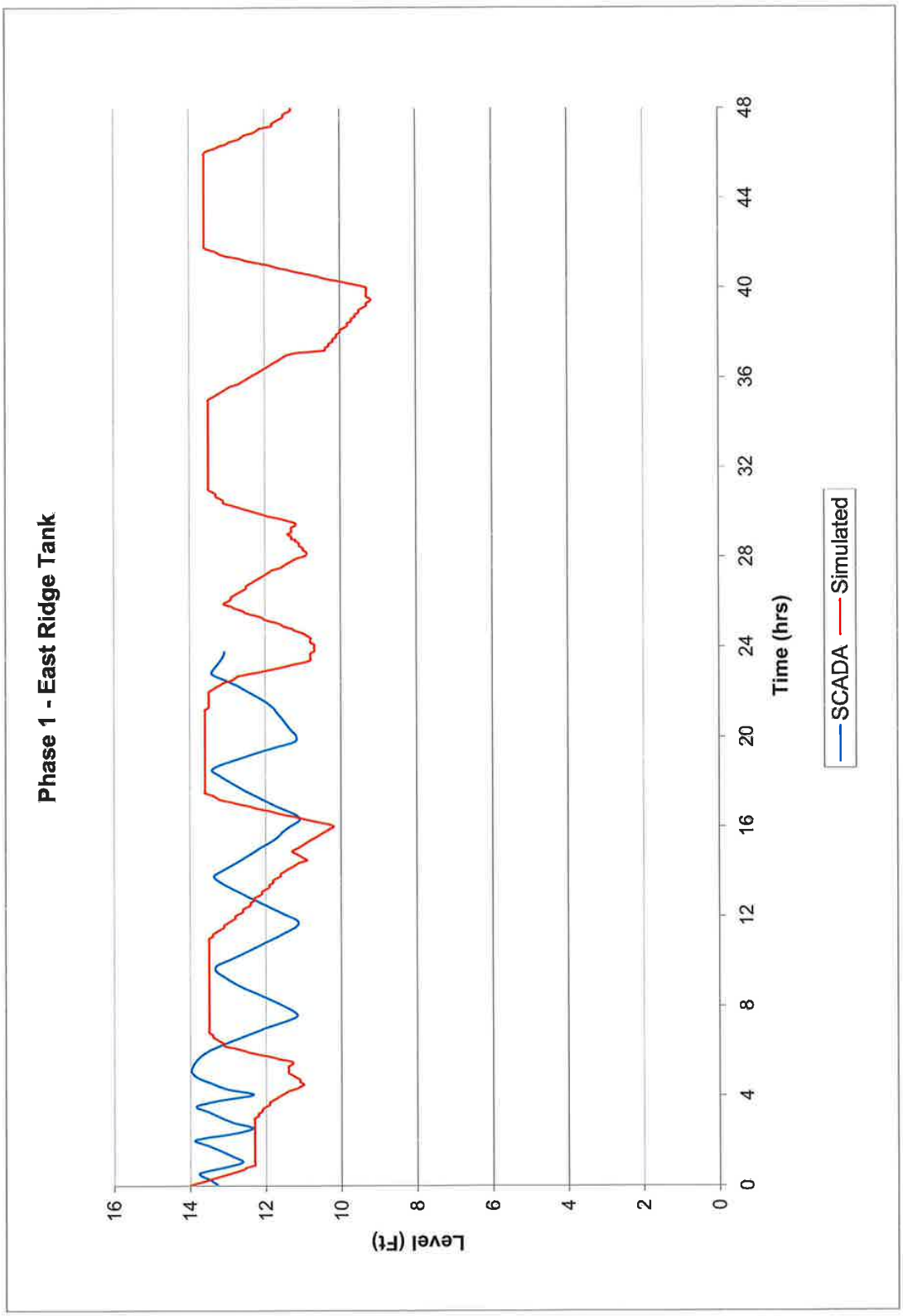

Existing - Ryall Springs
Level (Ft)
45
40
35
30
25
20
15
10
5
0
0 2 4 6 8 10 12 14 16 18 20 22 24 26 28 30 32 34 36 38 40 42 44 46 48
Time (hrs)
SCADA
Simulated

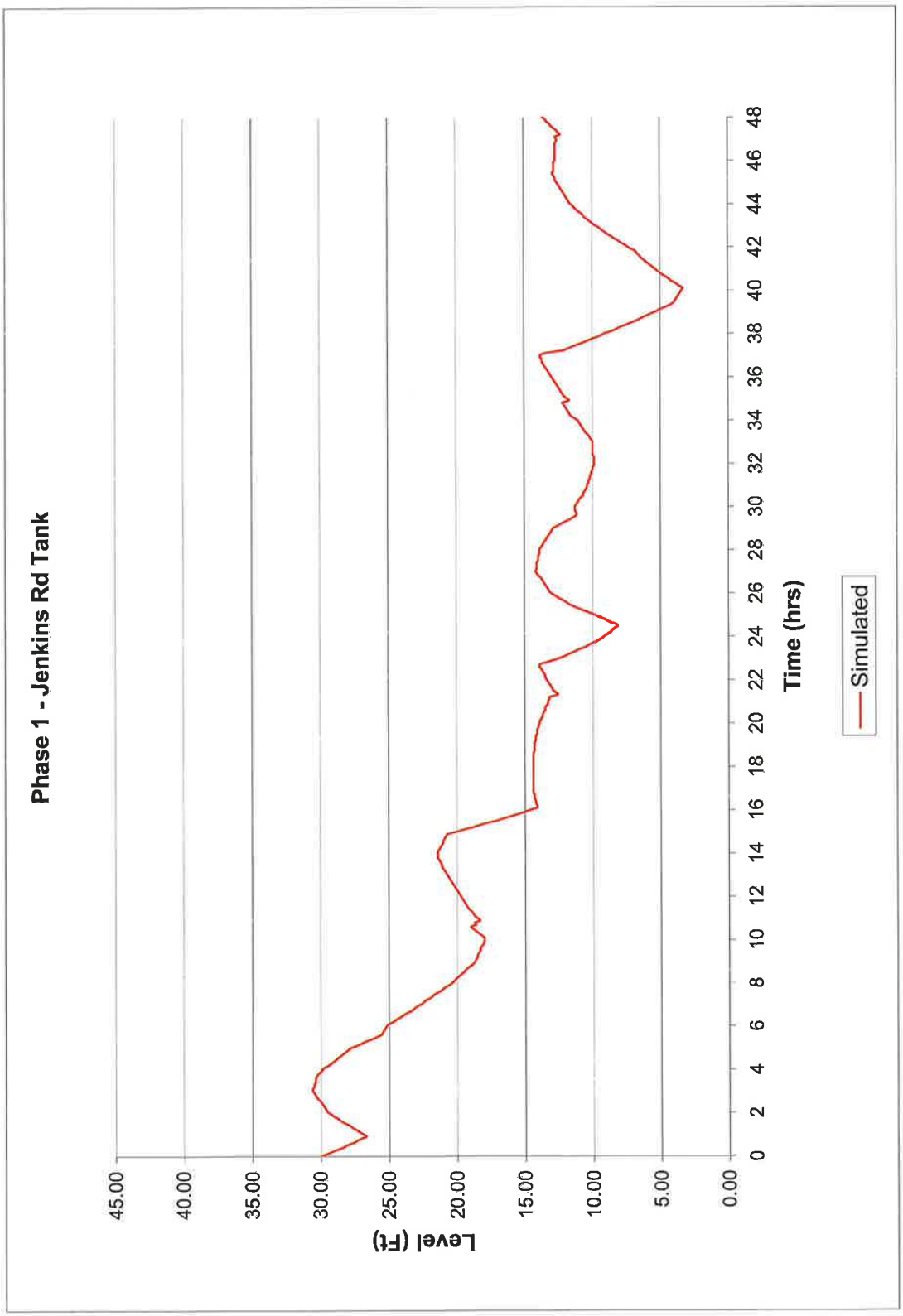

Existing - Mission Ridge Triple Tanks
Level (Ft)
35
30
25
20
15
10
5
0
0
4
8
12
16
20
24
28
32
36
40
44
48
Time (hrs)
SCADA
Simulated

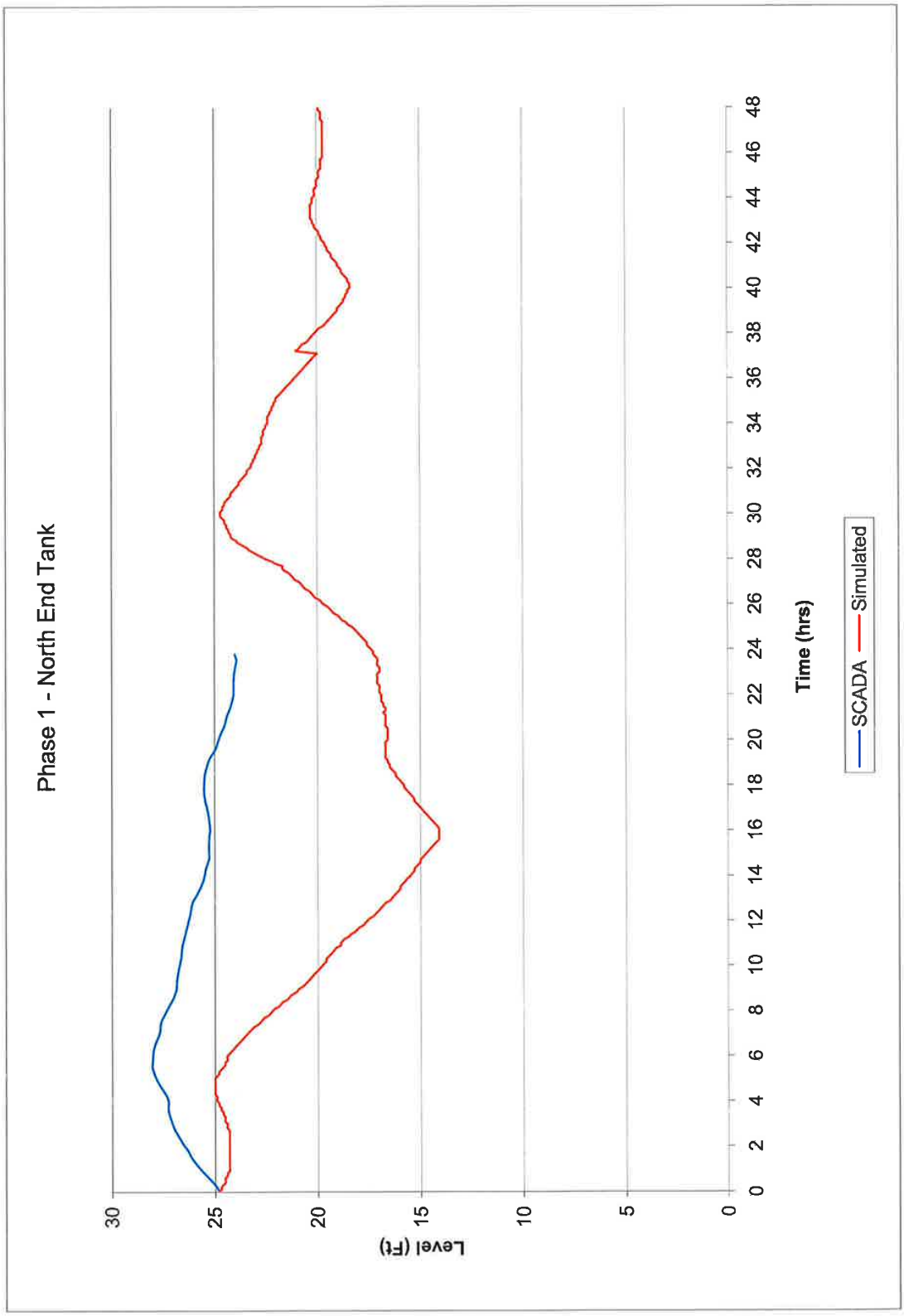

Existing - South Mission Ridge Tank
Level (Ft)
0
10
20
30
40
50
60
70
80
0
4
8
12
16
20
24
28
32
36
40
44
48
Time (hrs)
SCADA
Simulated

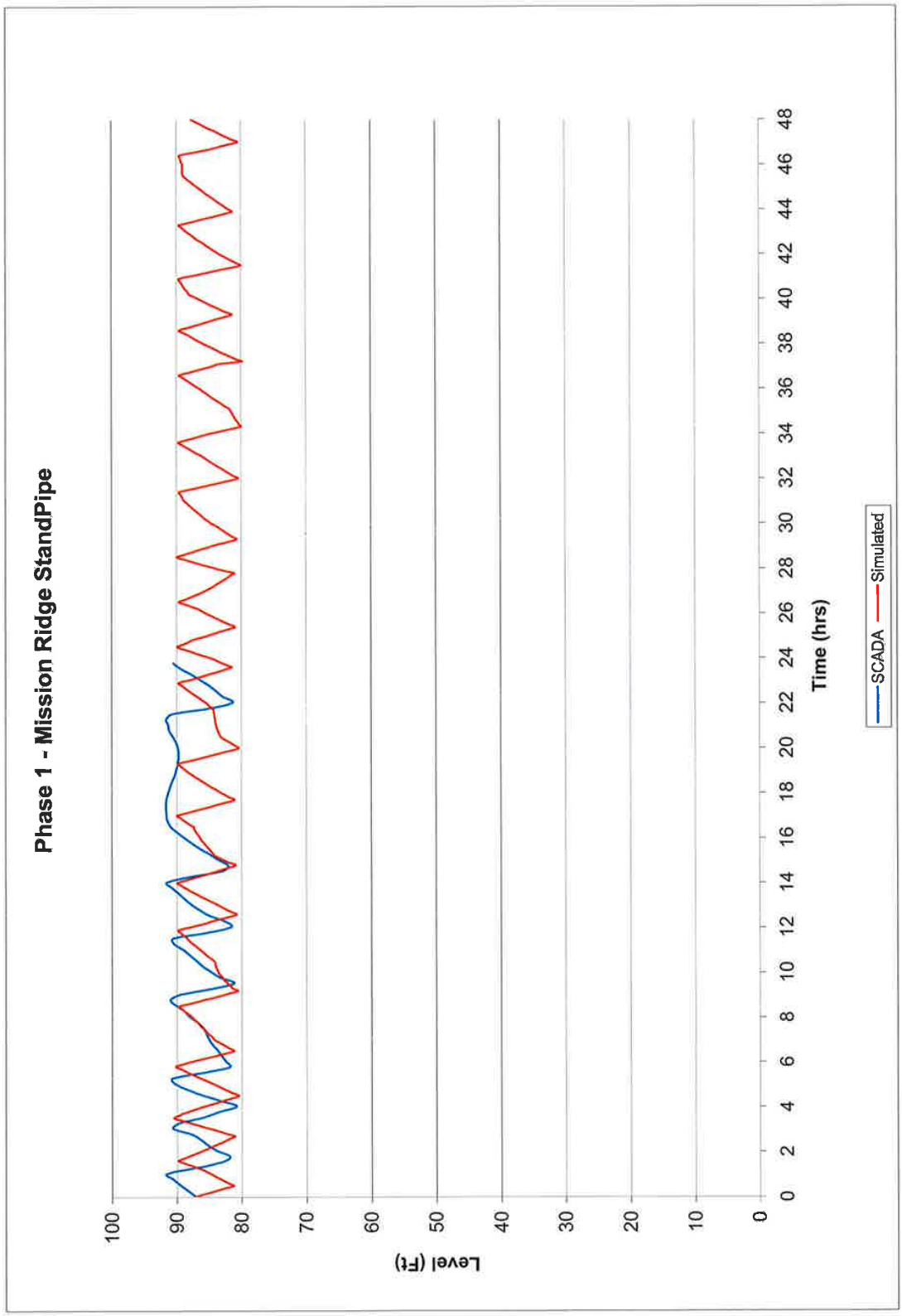

Existing - Discharge Pressures
Pressure (psi)
160
140
120
100
80
60
40
20
0
Time (hrs)
0 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24
East Ridge Pump Station
New York Pump Station
Citico

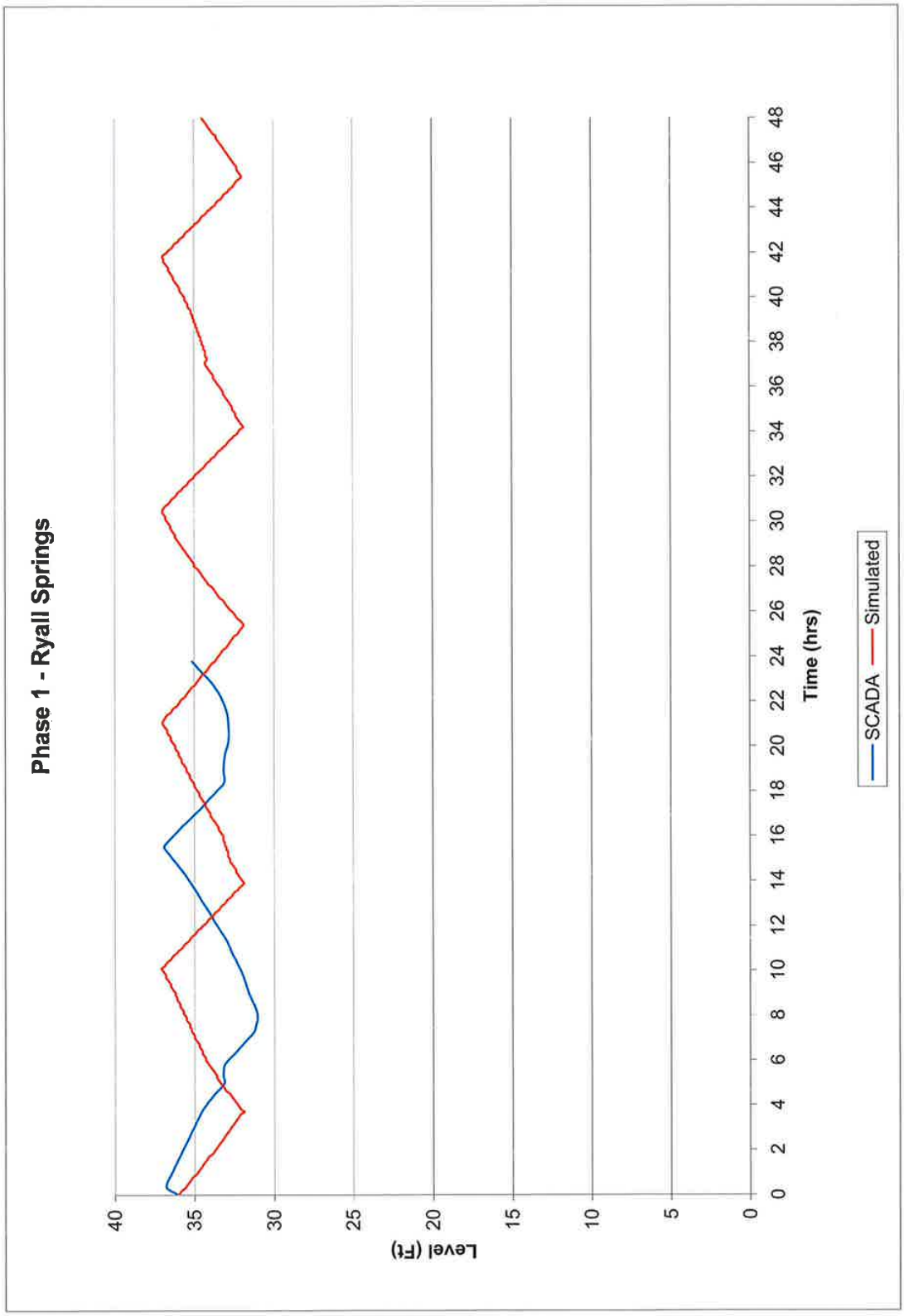

Phase 1 - East Brainerd
Level (Ft)
70
60
50
40
30
20
10
0
0
4
8
12
16
20
24
28
32
36
40
44
48
Time (hrs)
North End Tank - Phase 1 Hydraulic 24 hr - Level (Calculated) (ft)
Simulated

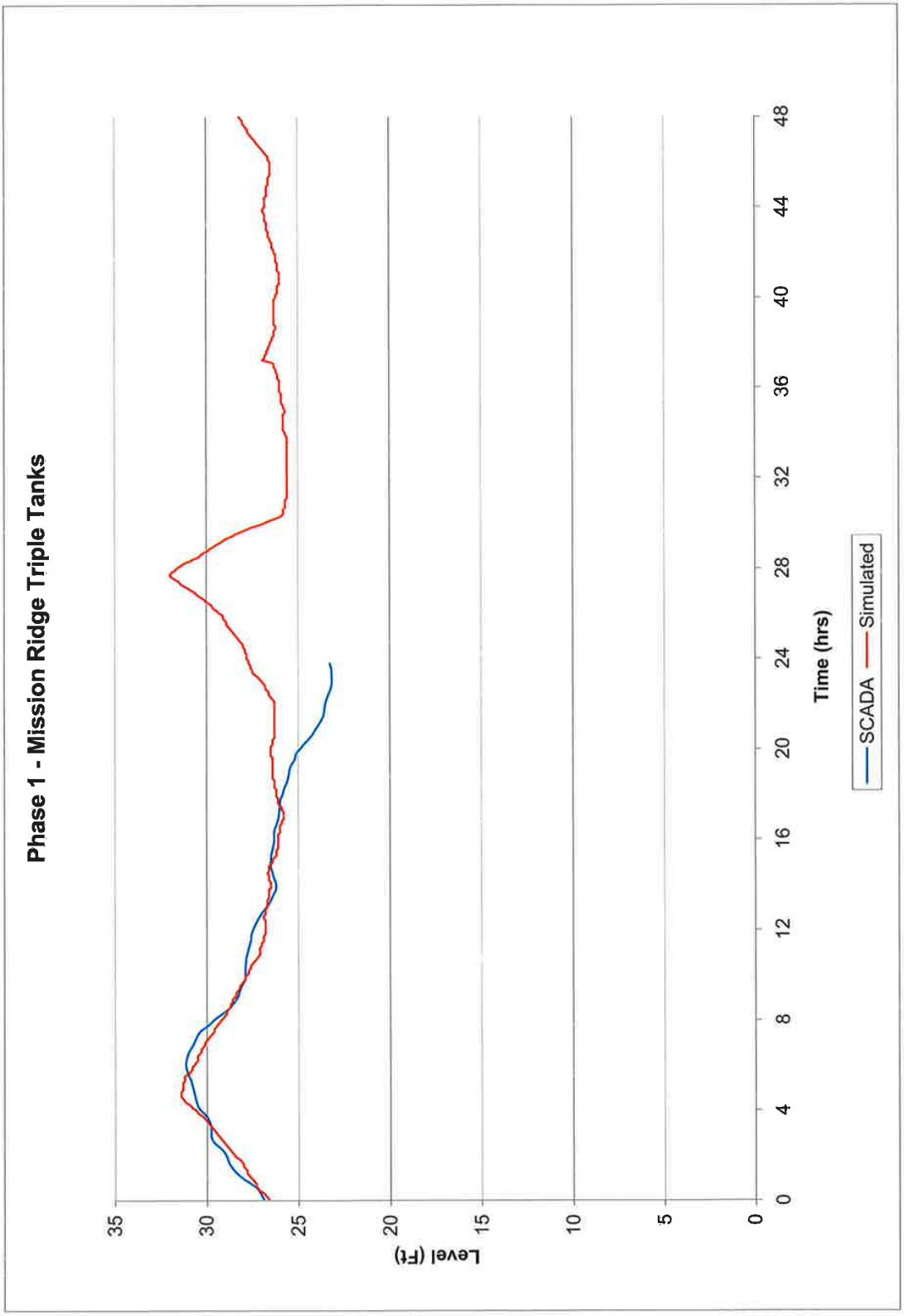

Phase 1 - East Ridge Tank
Level (Ft)
16
14
12
10
8
6
4
2
0
0
4
8
12
16
20
24
28
32
36
40
44
48
Time (hrs)
SCADA
Simulated

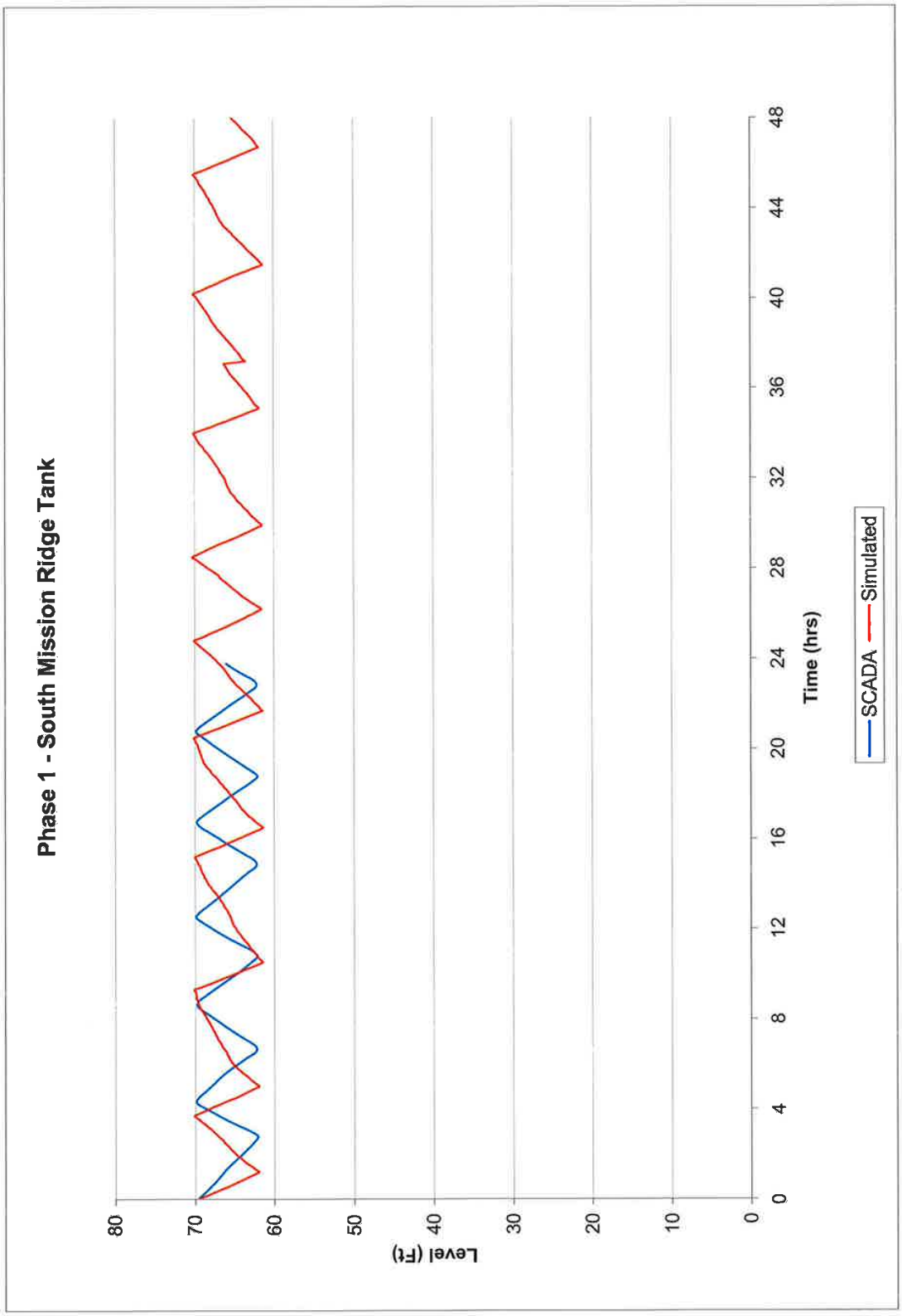

Phase 1 - Jenkins Rd Tank
Level (Ft)
45.00
40.00
35.00
30.00
25.00
20.00
15.00
10.00
5.00
0.00
0 2 4 6 8 10 12 14 16 18 20 22 24 26 28 30 32 34 36 38 40 42 44 46 48
Time (hrs)
Simulated

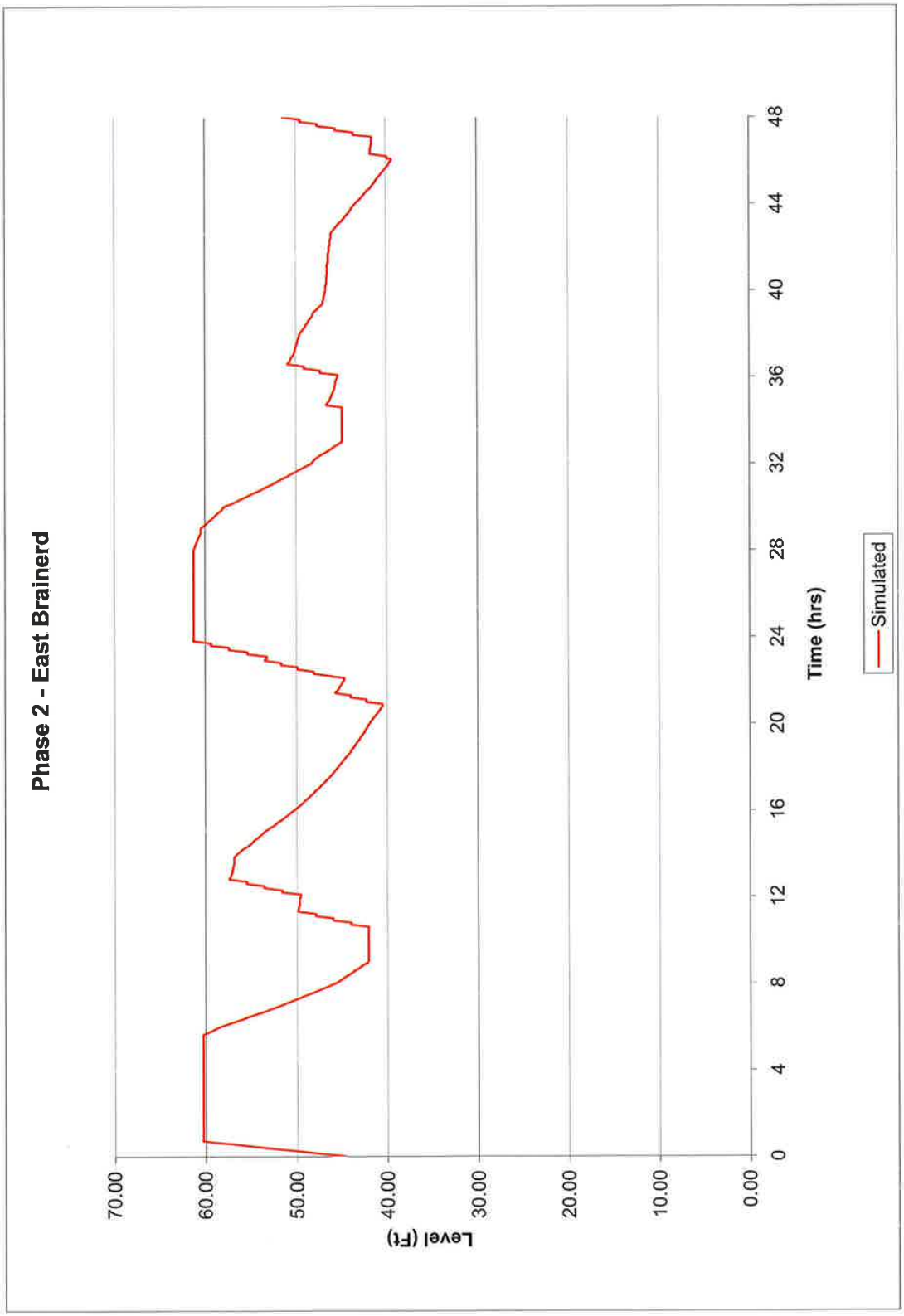

Phase 1 - North End Tank
Level (Ft)
30
25
20
15
10
5
0
0 2 4 6 8 10 12 14 16 18 20 22 24 26 28 30 32 34 36 38 40 42 44 46 48
Time (hrs)
SCADA
Simulated

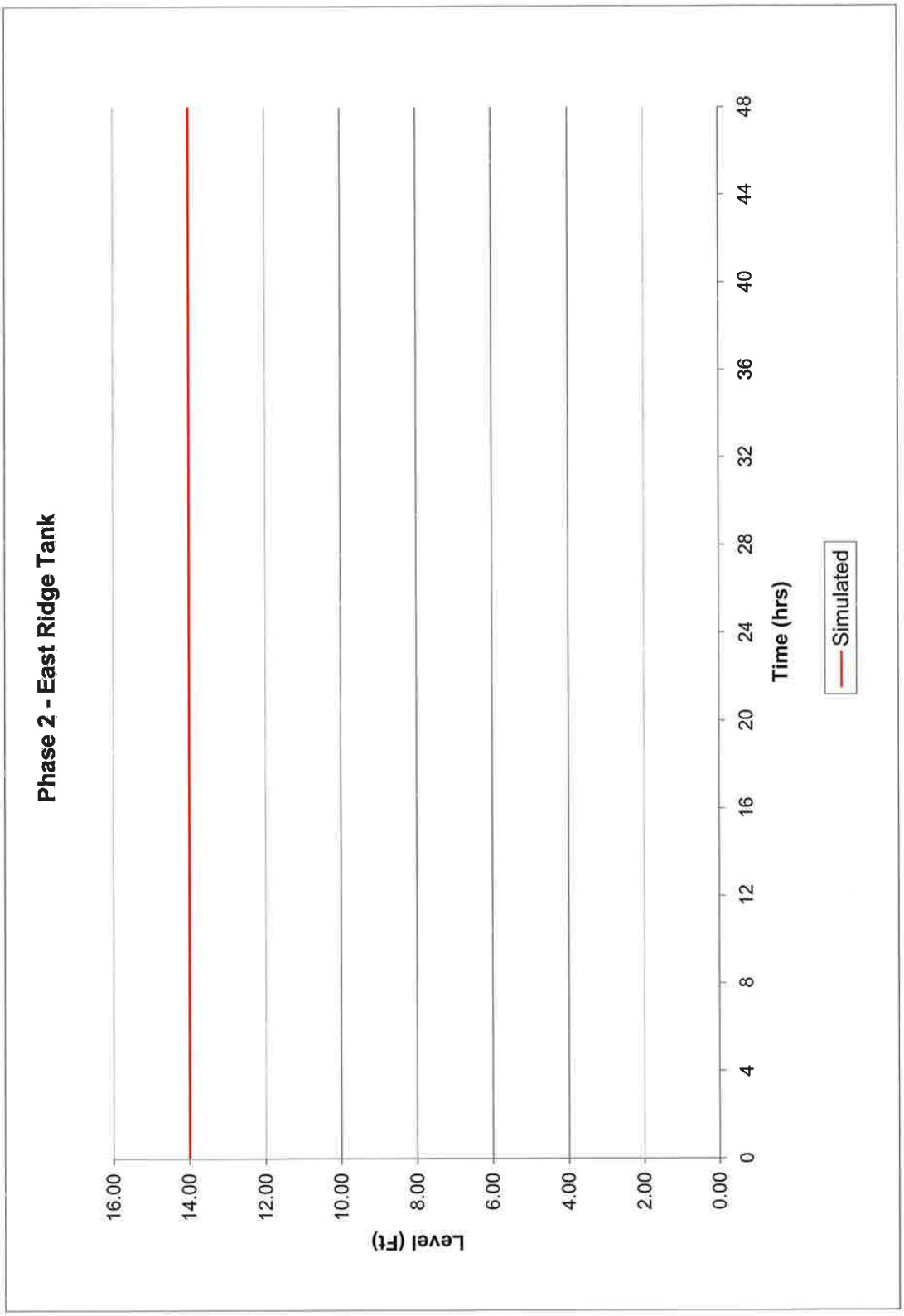

Phase 1 - Mission Ridge StandPipe
Level (Ft)
100
90
80
70
60
50
40
30
20
10
0
Time (hrs)
0 2 4 6 8 10 12 14 16 18 20 22 24 26 28 30 32 34 36 38 40 42 44 46 48
SCADA
Simulated

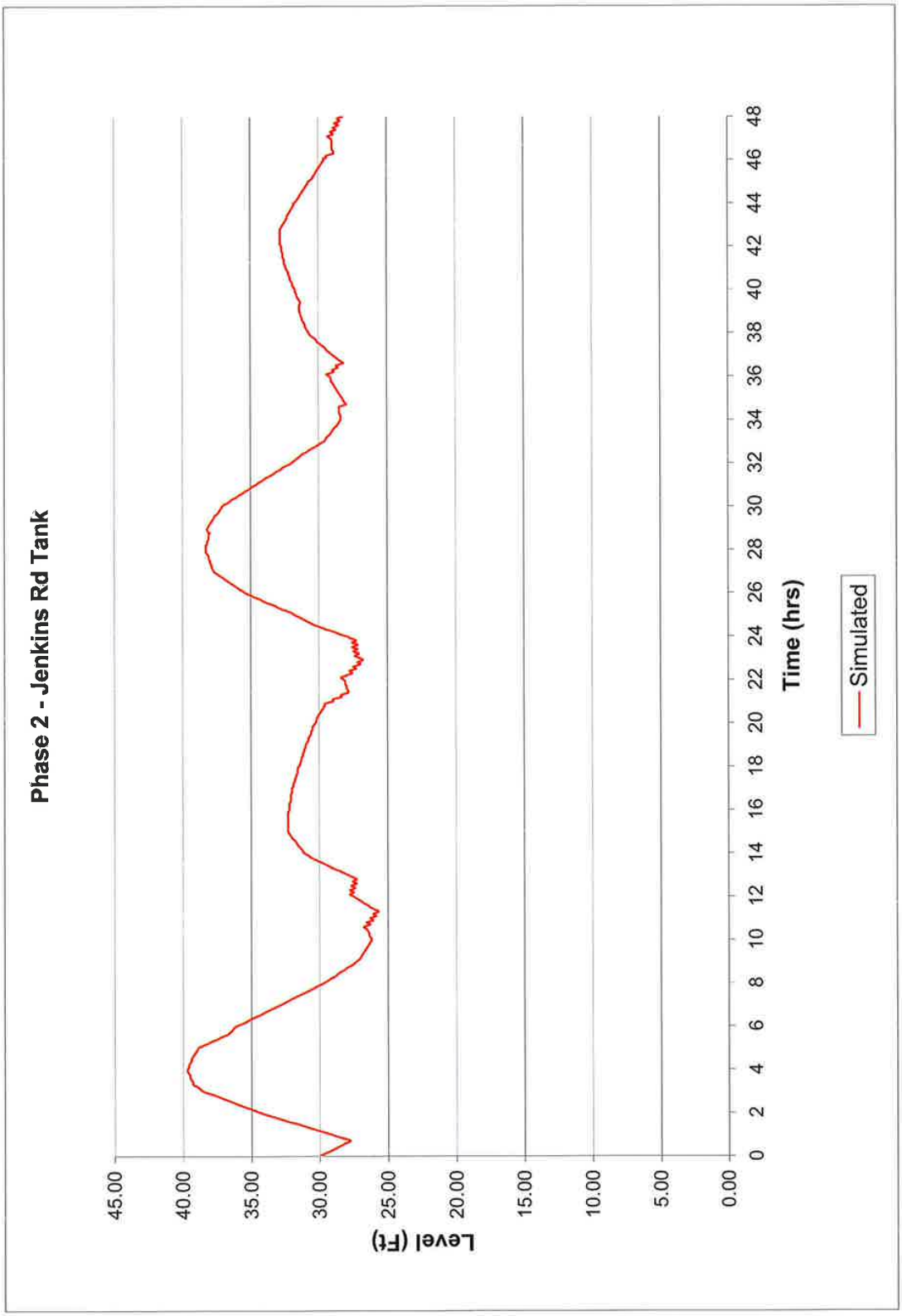

Phase 1 - Ryall Springs
Level (Ft)
40
35
30
25
20
15
10
5
0
0 2 4 6 8 10 12 14 16 18 20 22 24 26 28 30 32 34 36 38 40 42 44 46 48
Time (hrs)
SCADA
Simulated

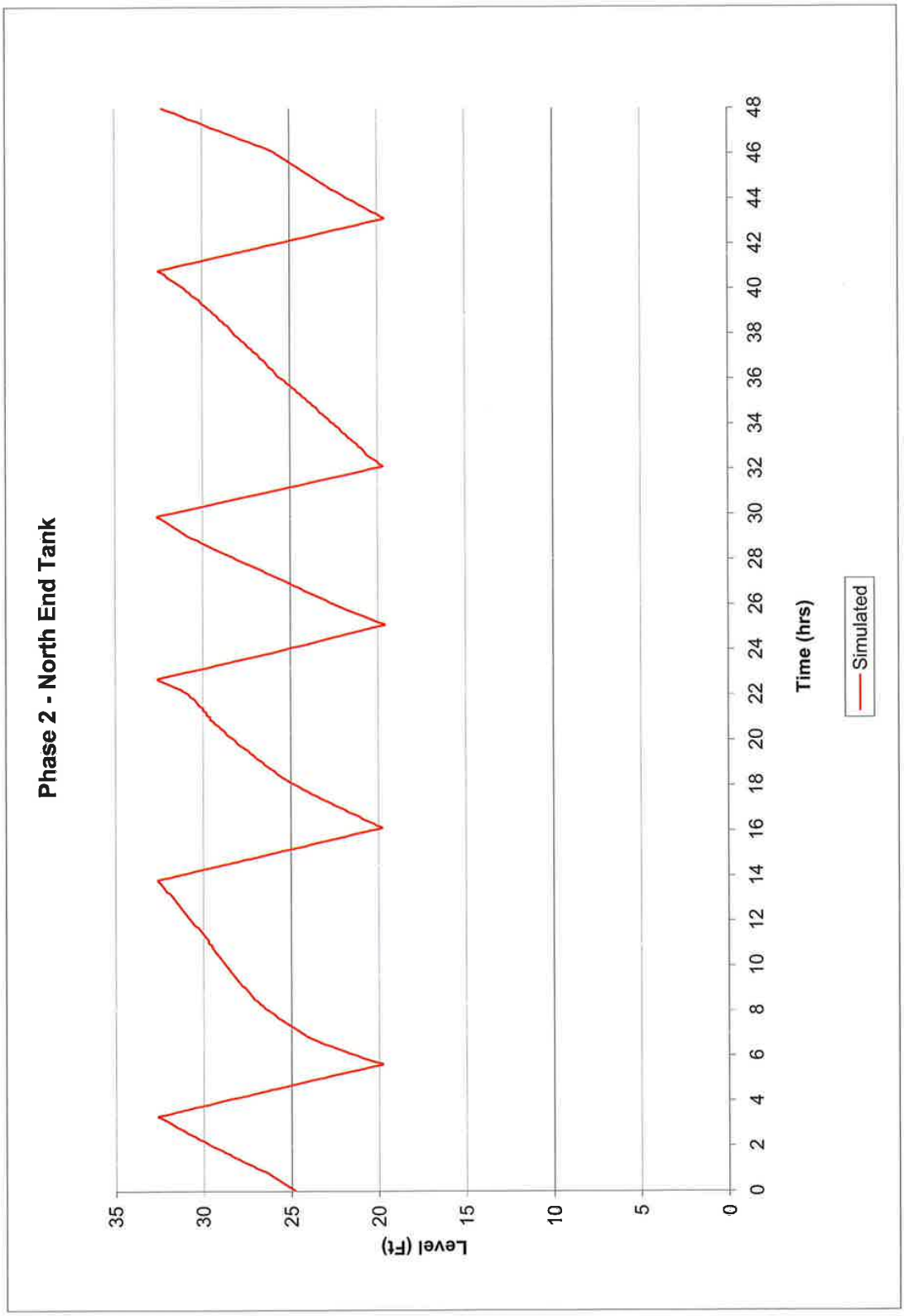

Phase 1 - Mission Ridge Triple Tanks
Level (Ft)
35
30
25
20
15
10
5
0
0
4
8
12
16
20
24
28
32
36
40
44
48
Time (hrs)
SCADA
Simulated

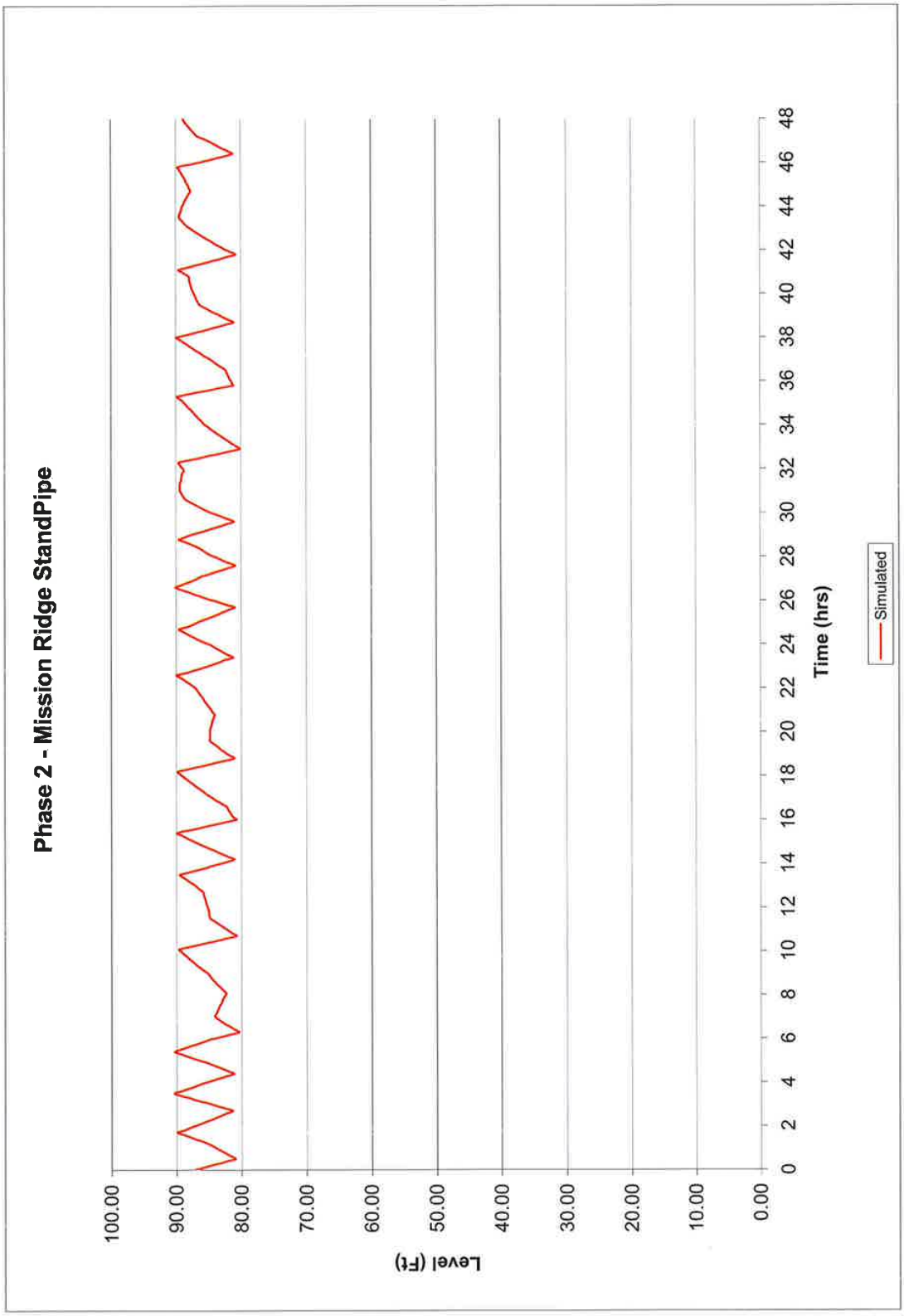

Phase 1 - South Mission Ridge Tank
Level (Ft)
80
70
60
50
40
30
20
10
0
0
4
8
12
16
20
24
28
32
36
40
44
48
Time (hrs)
SCADA
Simulated

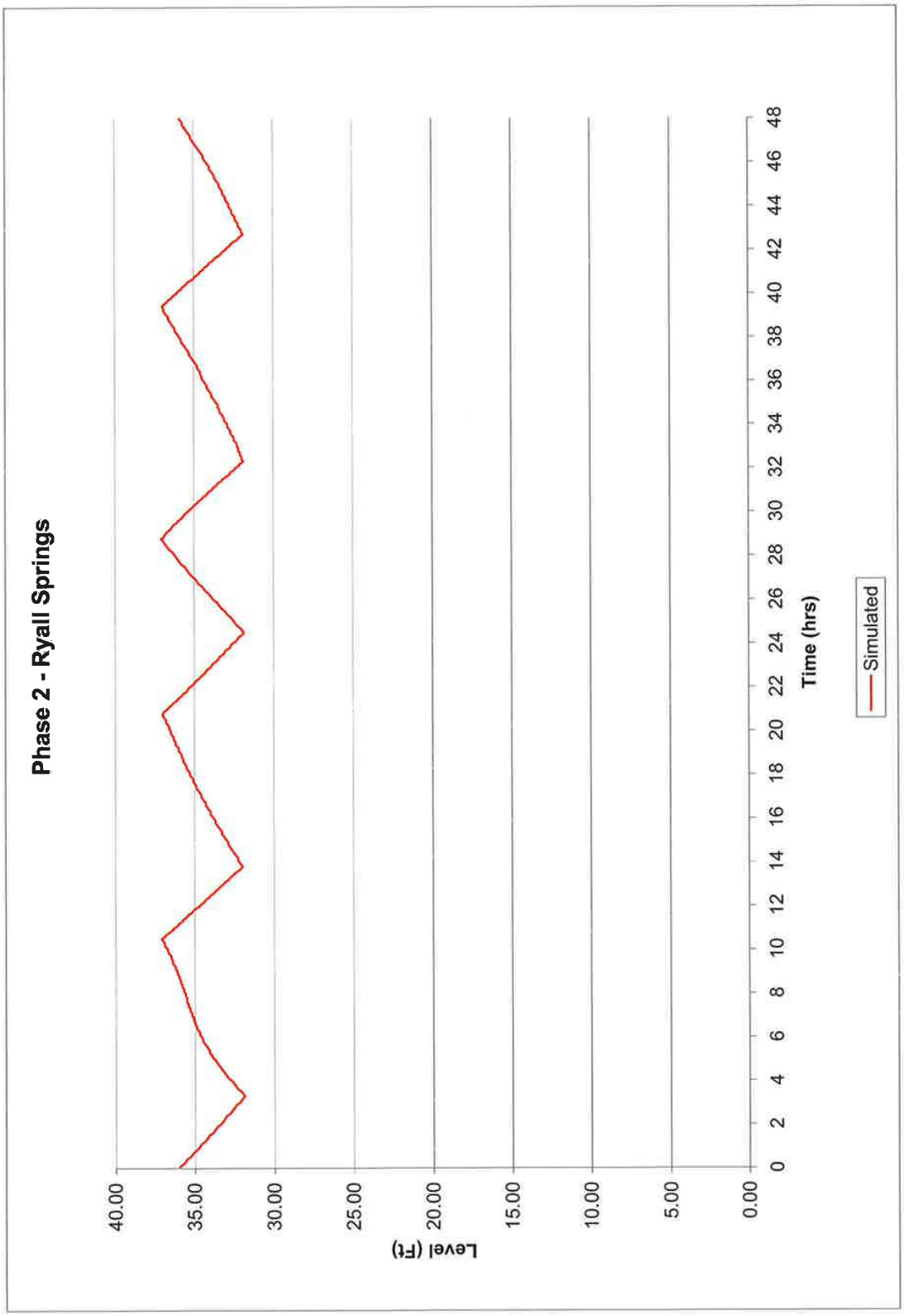

Phase 2 - East Brainerd
Level (Ft)
70.00
60.00
50.00
40.00
30.00
20.00
10.00
0.00
0
4
8
12
16
20
24
28
32
36
40
44
48
Time (hrs)
Simulated

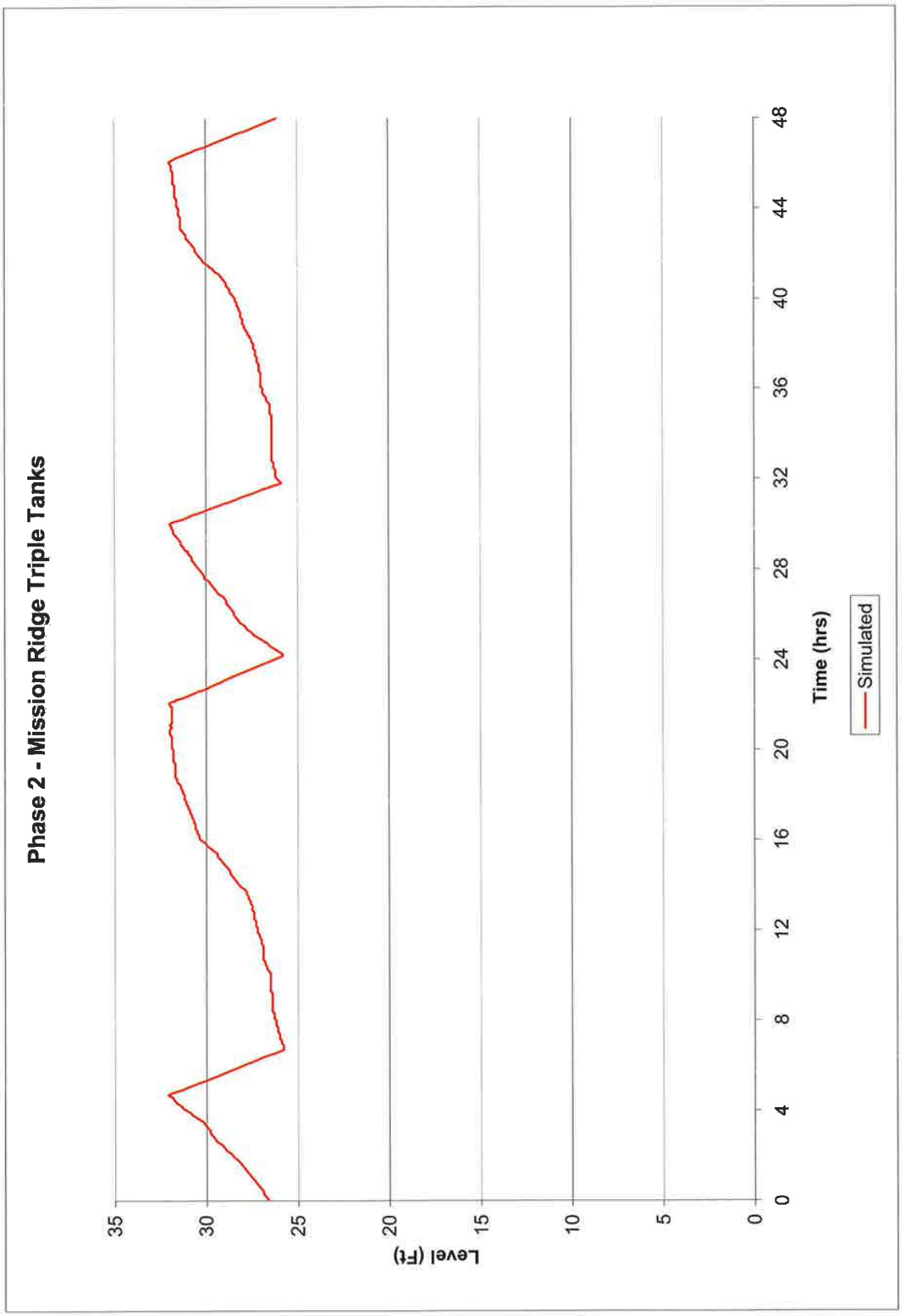

Phase 2 - East Ridge Tank
Level (Ft)
16.00
14.00
12.00
10.00
8.00
6.00
4.00
2.00
0.00
0
4
8
12
16
20
24
28
32
36
40
44
48
Time (hrs)
Simulated

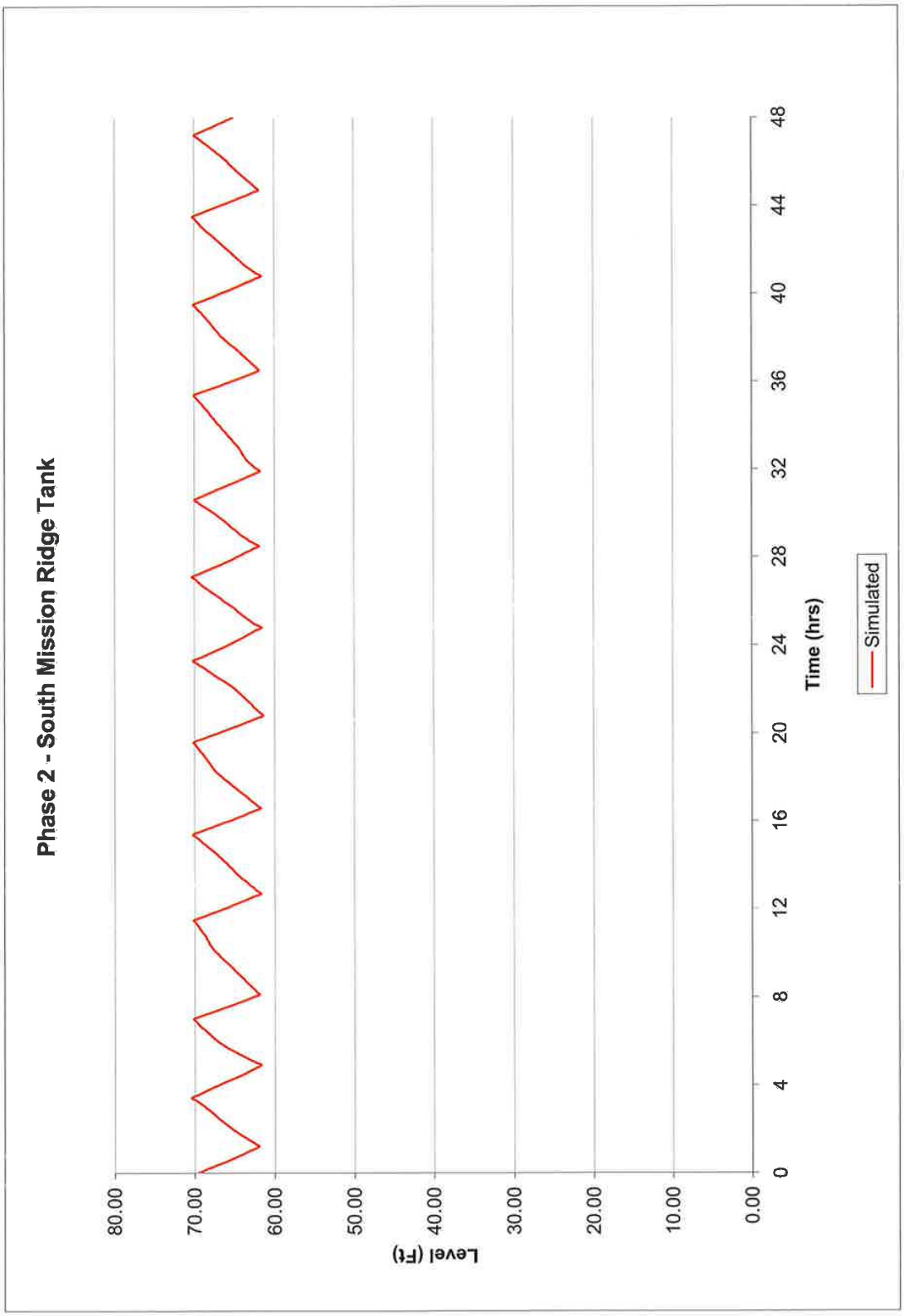

Phase 2 - Jenkins Rd Tank
Level (Ft)
45.00
40.00
35.00
30.00
25.00
20.00
15.00
10.00
5.00
0.00
0
2
4
6
8
10
12
14
16
18
20
22
24
26
28
30
32
34
36
38
40
42
44
46
48
Time (hrs)
Simulated

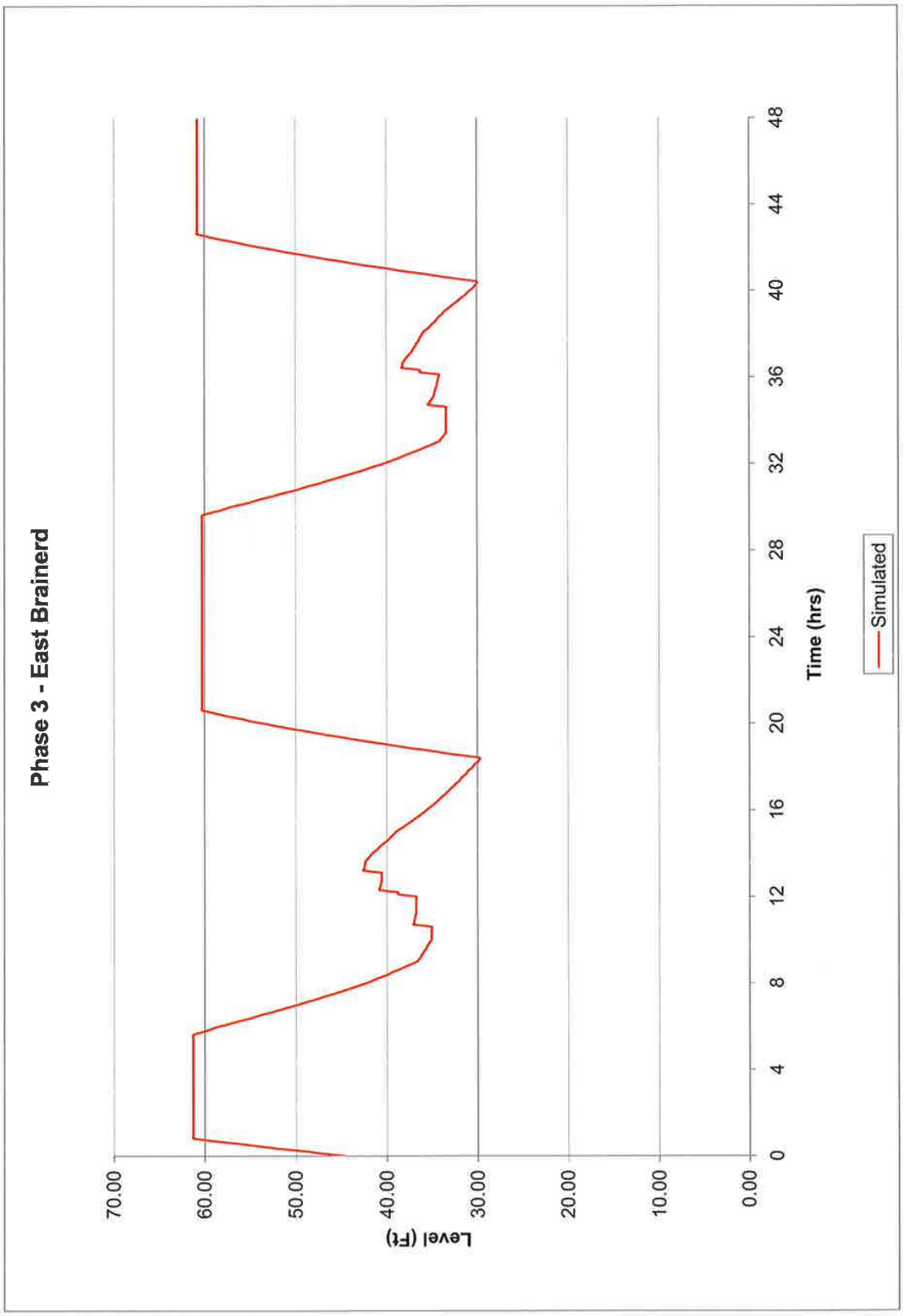

Phase 2 - North End Tank
Level (Ft)
35
30
25
20
15
10
5
0
0 2 4 6 8 10 12 14 16 18 20 22 24 26 28 30 32 34 36 38 40 42 44 46 48
Time (hrs)
Simulated

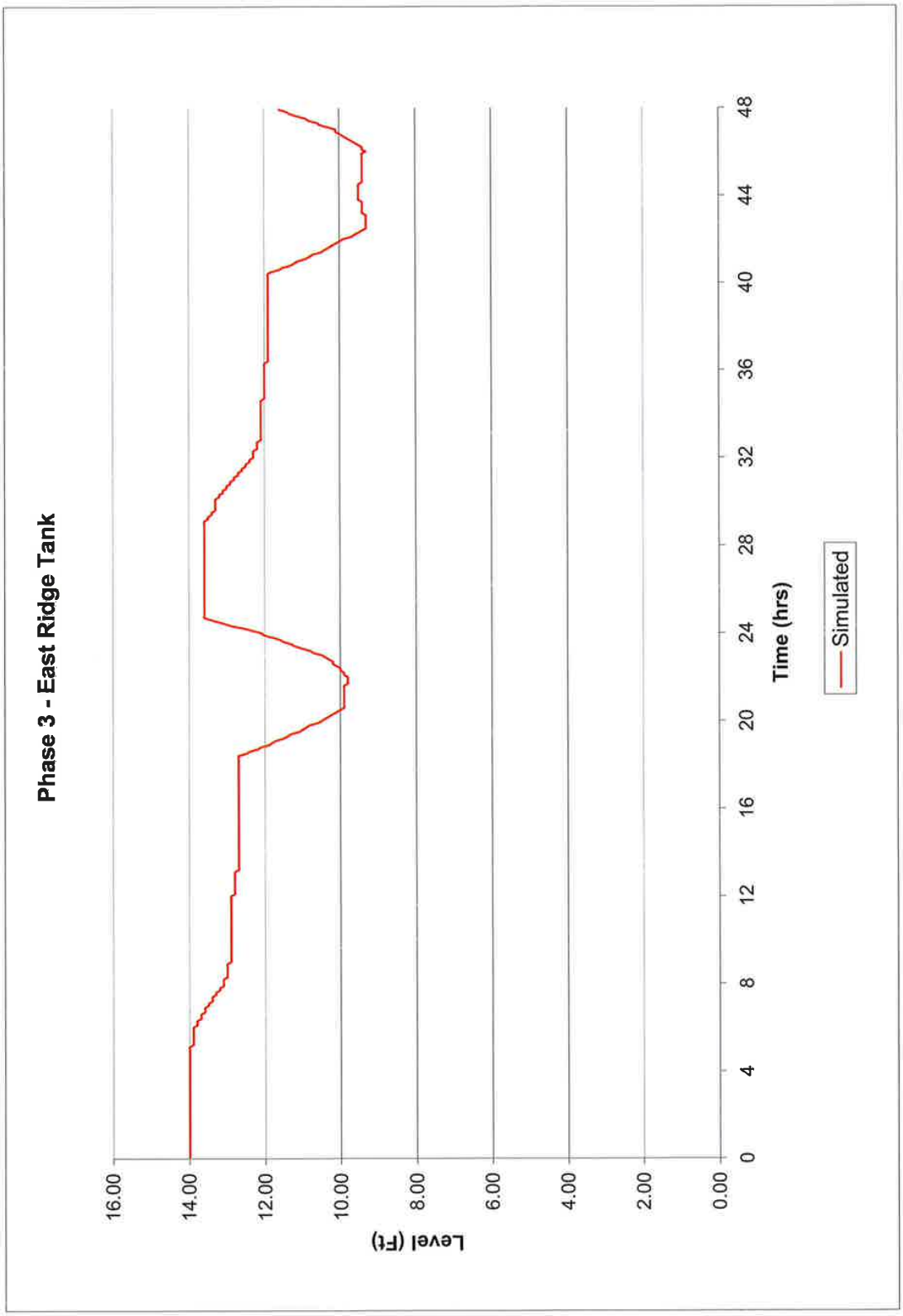

Phase 2 - Mission Ridge StandPipe
Level (Ft)
100.00
90.00
80.00
70.00
60.00
50.00
40.00
30.00
20.00
10.00
0.00
0 2 4 6 8 10 12 14 16 18 20 22 24 26 28 30 32 34 36 38 40 42 44 46 48
Time (hrs)
Simulated

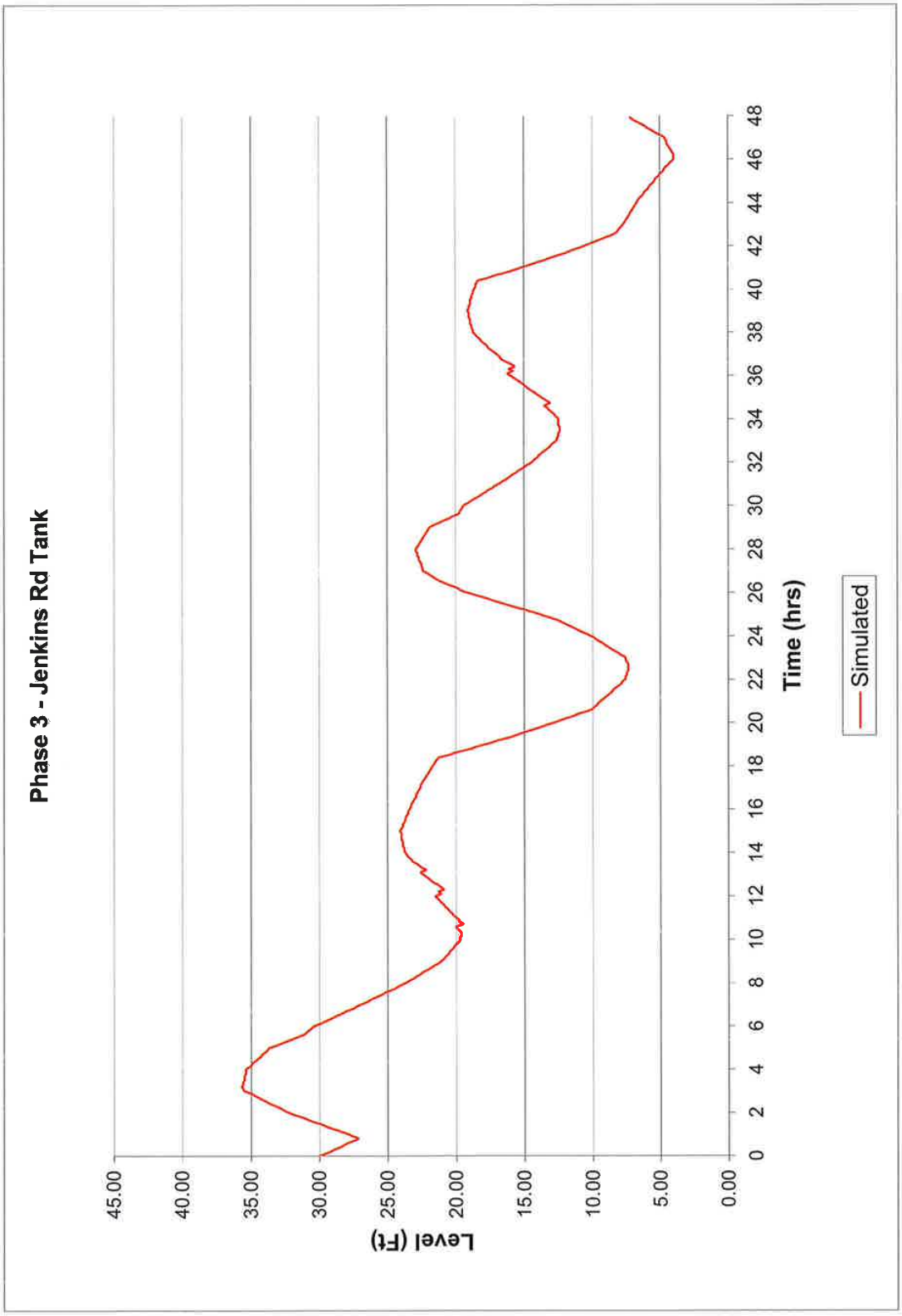

Phase 2 - Ryall Springs
Level (Ft)
40.00
35.00
30.00
25.00
20.00
15.00
10.00
5.00
0.00
0
2
4
6
8
10
12
14
16
18
20
22
24
26
28
30
32
34
36
38
40
42
44
46
48
Time (hrs)
Simulated

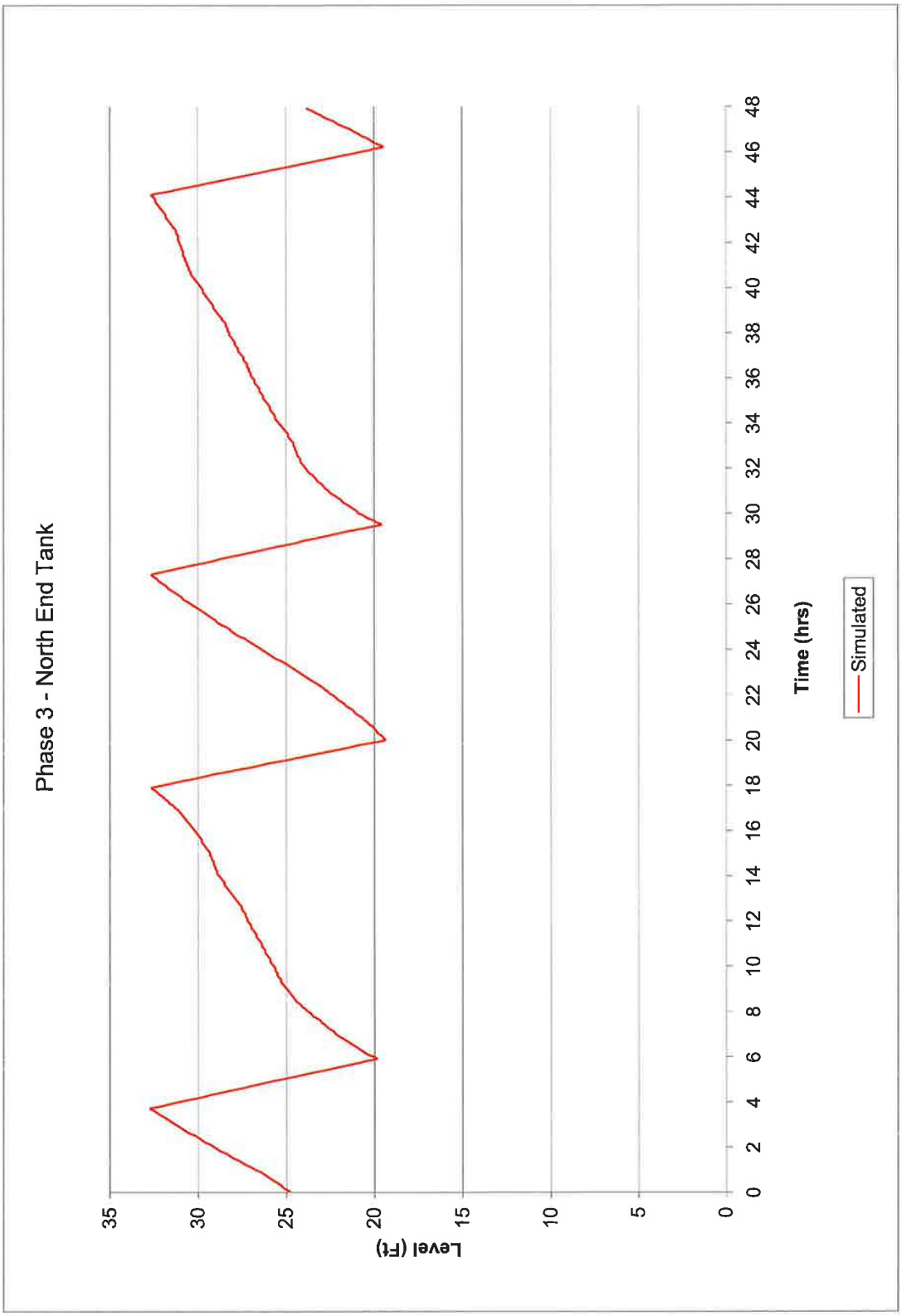

Phase 2 - Mission Ridge Triple Tanks
Level (Ft)
35
30
25
20
15
10
5
0
0
4
8
12
16
20
24
28
32
36
40
44
48
Time (hrs)
Simulated

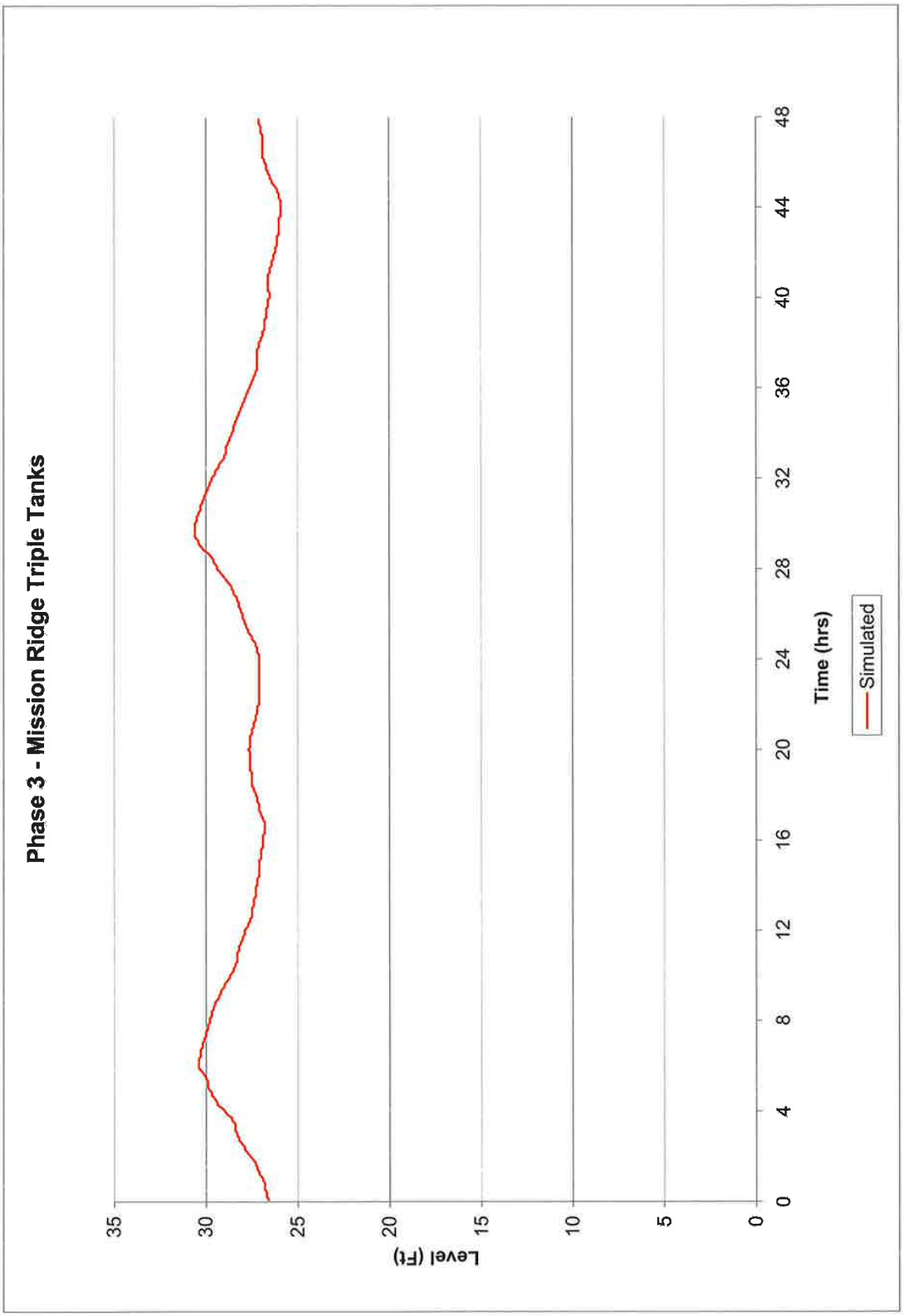

Phase 2 - South Mission Ridge Tank
Level (Ft)
80.00
70.00
60.00
50.00
40.00
30.00
20.00
10.00
0.00
0
4
8
12
16
20
24
28
32
36
40
44
48
Time (hrs)
Simulated

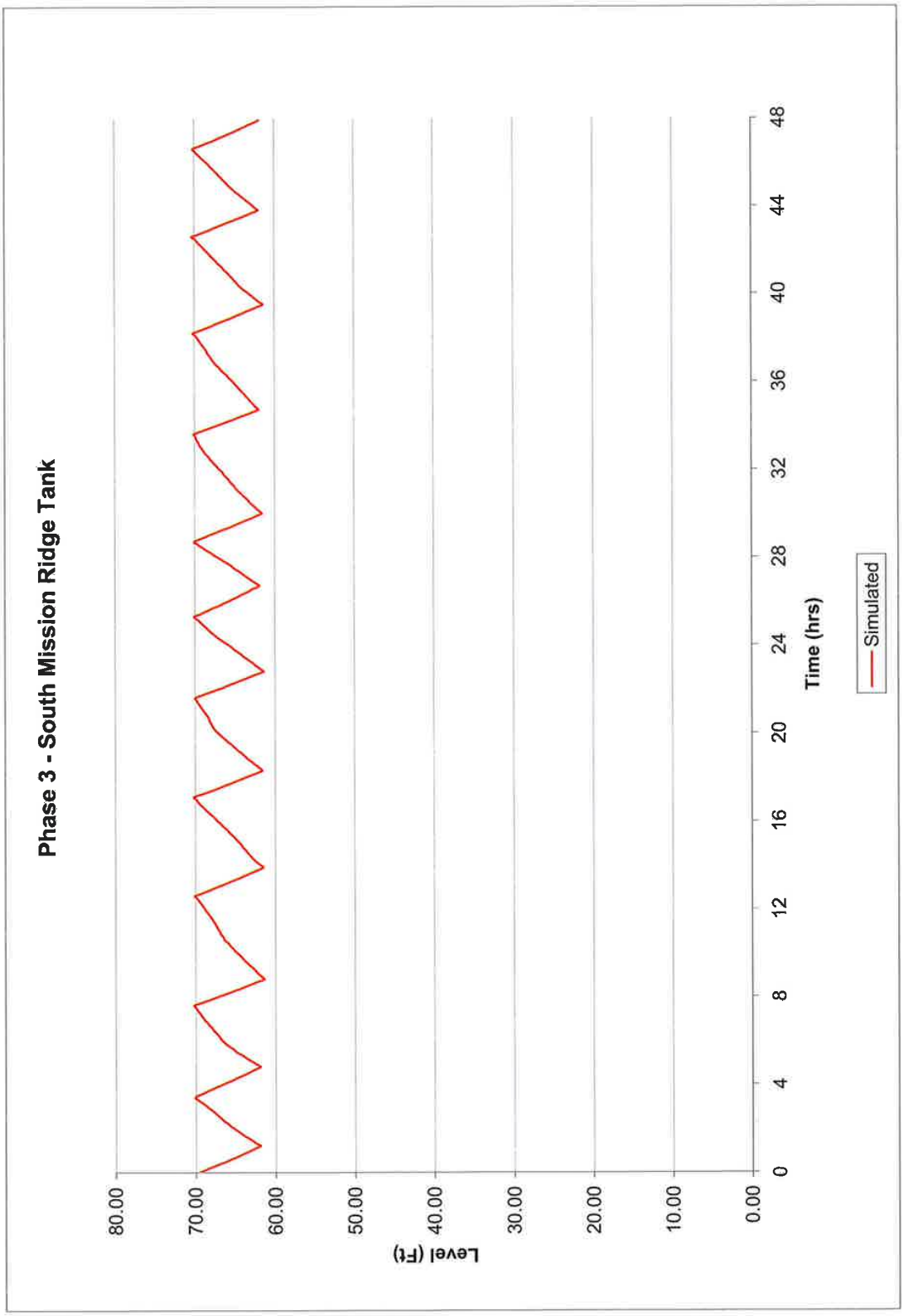

Phase 3 - East Brainerd
Level (Ft)
70.00
60.00
50.00
40.00
30.00
20.00
10.00
0.00
0
4
8
12
16
20
24
28
32
36
40
44
48
Time (hrs)
Simulated


Phase 3 - East Ridge Tank
Level (Ft)
16.00
14.00
12.00
10.00
8.00
6.00
4.00
2.00
0.00
0
4
8
12
16
20
24
28
32
36
40
44
48
Time (hrs)
Simulated


Phase 3 - Jenkins Rd Tank
Level (Ft)
45.00
40.00
35.00
30.00
25.00
20.00
15.00
10.00
5.00
0.00
0 2 4 6 8 10 12 14 16 18 20 22 24 26 28 30 32 34 36 38 40 42 44 46 48
Time (hrs)
Simulated


Phase 3 - North End Tank
Level (Ft)
35
30
25
20
15
10
5
0
Time (hrs)
0 2 4 6 8 10 12 14 16 18 20 22 24 26 28 30 32 34 36 38 40 42 44 46 48
Simulated


Phase 3 - Mission Ridge Triple Tanks
Level (Ft)
35
30
25
20
15
10
5
0
0
4
8
12
16
20
24
28
32
36
40
44
48
Time (hrs)
Simulated


Phase 3 - South Mission Ridge Tank
Level (Ft)
80.00
70.00
60.00
50.00
40.00
30.00
20.00
10.00
0.00
0
4
8
12
16
20
24
28
32
36
40
44
48
Time (hrs)
Simulated

TAW Catoosa UD Improvments Study - Max, Min, and Avg Pressure Results
CTI Project No. C05009-12a

	Catoosa Meters			Low Pressure Points		High Pressure Points	
Location	**Lakeview**	**Chickamauga**	**Scruggs**	**Beulah**	**Roselawn**	**Youngstown @ Lightfoot**	**Forrest Acres**
Elevation (ft)	690	758.6**	683.7	800	843.3	650	660
Existing Pressure Results							
Min	112.40	145.60	93.90	45.80	30.00	147.60	137.90
Average	125.78	149.39	112.49	66.36	58.07	166.88	157.36
Max	138.70	155.20	134.10	85.80	77.40	182.50	171.70
Phase #1 Pressure Results							
Min	86.30	127.60	85.60	36.10	28.80	169.60	157.00
Average	100.83	138.19	103.11	54.46	56.36	178.44	167.01
Max	112.90	146.50	118.60	70.60	70.50	185.80	175.70
Phase #2 Pressure Results							
Min	118.60	133.90	94.60	45.30	35.20	175.20	162.30
Average	132.37	138.81	112.48	63.62	65.15	183.94	172.43
Max	146.50	146.30	132.40	84.10	82.70	192.30	182.60
Phase #2 Isolation Pressure Results							
Min	110.80	133.90	72.90	22.70	33.80	178.10	165.20
Average	118.77	138.81	84.52	34.34	60.66	183.75	172.30
Max	131.30	146.30	98.00	47.80	71.20	188.70	178.60
Phase #3 Pressure Results							
Min	105.00	133.90	102.80	52.10	30.60	170.70	157.80
Average	115.45	138.76	116.54	67.31	58.87	180.08	168.15
Max	133.00	146.30	135.20	86.70	78.10	189.70	179.60
Phase #3 Isolation Pressure Results							
Min	104.00	133.90	103.70	54.10	30.40	177.70	164.60
Average	109.87	138.76	109.61	59.98	53.08	183.08	171.41
Max	128.00	146.30	127.80	78.30	76.50	190.50	180.40

** Chickamauga meters are in Rossville Pressure Zone, not East Ridge Pressure Zone.

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Existing Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
9668 Hamilton Place	TRUE	500	3,500.00	20	58.5	21.3	3903: 16538	TRUE
9648 Hamilton Place	TRUE	500	3,500.00	20	36.4	21.6	3903: 16538	TRUE
9575 Hamilton Place	TRUE	500	3,500.00	20	39.1	21.4	23299: J-52	TRUE
9530 Hamilton Place	TRUE	500	3,500.00	20	55.6	21.7	3903: 16538	TRUE
9477 Hamilton Place	TRUE	500	3,500.00	20	60.5	21.5	3903: 16538	TRUE
9399 Hamilton Place	TRUE	500	3,500.00	20	31.4	21.7	3903: 16538	TRUE
11408 Hamilton Place	TRUE	500	3,500.00	20	48.5	19.7	23299: J-52	TRUE
11185 Hamilton Place	TRUE	500	3,500.00	20	55.9	20.2	3903: 16538	TRUE
10996 Hamilton Place	TRUE	500	3,500.00	20	55.5	20.3	3903: 16538	TRUE
10767 Hamilton Place	TRUE	500	1,905.70	20	20	29.9	3240: 13280	TRUE
10643 Hamilton Place	TRUE	500	3,500.00	20	56.3	20.6	23299: J-52	TRUE
10446 Hamilton Place	TRUE	500	3,500.00	20	51.4	20.8	3903: 16538	TRUE
10420 Hamilton Place	TRUE	500	3,500.00	20	60.4	20.8	3903: 16538	TRUE
10192 Hamilton Place	TRUE	500	3,500.00	20	54.6	21.1	3903: 16538	TRUE
10161 Hamilton Place	TRUE	500	3,500.00	20	57.2	20.9	3903: 16538	TRUE
20735 East Ridge High School	TRUE	500	3,187.85	20	20	24	4855: 21277	TRUE
20265 East Ridge High School	TRUE	500	3,500.00	20	29.6	24.4	3240: 13280	TRUE
20179 East Ridge High School	TRUE	500	3,500.00	20	28	24.4	3240: 13280	TRUE
19957 East Ridge High School	TRUE	500	3,268.50	20	20	25.2	3240: 13280	TRUE
18474 East Ridge Hospital	TRUE	500	2,672.30	20	20	27.1	3240: 13280	TRUE
18261 East Ridge Hospital	TRUE	500	2,711.05	20	20	26.7	4192: 18088 s	TRUE
18099 East Ridge Hospital	TRUE	500	2,345.89	20	20	28.1	3240: 13280	TRUE
18088 East Ridge Hospital	TRUE	500	2,554.10	20	20	27.5	3240: 13280	TRUE
18045 East Ridge Hospital	TRUE	500	2,514.75	20	20	27.6	3240: 13280	TRUE
14083	FALSE	500	73.80	20	20.3	33.8	3240: 13280	TRUE
9962	FALSE	500	86.86	20	21.3	33.8	3240: 13280	TRUE
12460	FALSE	500	118	20	20.1	33.7	3240: 13280	TRUE
13941	FALSE	500	150.86	20	20	20.8	3275: 13439	TRUE
13439	FALSE	500	151.4	20	20	19.6	3363: 13941	TRUE
13092	FALSE	500	461.55	20	20	33	3240: 13280	TRUE
13280	TRUE	500	500	20	20	33	3248: 13306	TRUE
15033	TRUE	500	550.88	20	20	31.2	3621: 15198	TRUE
15198	TRUE	500	616.61	20	20	15	3584: 15033	TRUE
12714	TRUE	500	648.43	20	20	32.5	3240: 13280	TRUE
18110	TRUE	500	732.56	20	20	32.4	3240: 13280	TRUE
13306	TRUE	500	763.07	20	20	10.4	3240: 13280	TRUE
15985	TRUE	500	847.82	20	20	32.3	3240: 13280	TRUE
17565	TRUE	500	1,029.92	20	20	31.7	3240: 13280	TRUE
3086	TRUE	500	1,035.35	20	20	32.1	3240: 13280	TRUE
2344	TRUE	500	1,070.98	20	20	32.3	3240: 13280	TRUE
2393	TRUE	500	1,138.48	20	20	25	762: 2344	TRUE
1915	TRUE	500	1,154.02	20	20	26.6	652: 1931	TRUE
16466	TRUE	500	1,154.08	20	20	31.5	3240: 13280	TRUE
16538	TRUE	500	1161.01	20	20	21.1	23299: J-52	TRUE
18780	TRUE	500	1,179.18	20	20	31.3	3240: 13280	TRUE
19328	TRUE	500	1,196.09	20	20	31.5	3240: 13280	TRUE
1706	TRUE	500	1,196.56	20	20	29.4	631: 1845	TRUE
1931	TRUE	500	1,199.19	20	20	32.1	3240: 13280	TRUE
16984	TRUE	500	1,205.81	20	20	31.5	3240: 13280	TRUE
18640	TRUE	500	1,210.21	20	20	31.4	3240: 13280	TRUE
2249	TRUE	500	1,213.29	20	20	26.4	779: 2393	TRUE
17073	TRUE	500	1,230.61	20	20	31.5	3240: 13280	TRUE
1845	TRUE	500	1,259.05	20	20	25.2	592: 1706	TRUE
19209	TRUE	500	1,264.92	20	20	31.1	3240: 13280	TRUE
3374	TRUE	500	1,272.00	20	20	26.7	958: 3086	TRUE
19729	TRUE	500	1,294.48	20	20	31.3	3240: 13280	TRUE
19656	TRUE	500	1,295.34	20	20	31.3	3240: 13280	TRUE
7639	TRUE	500	1,306.06	20	20	30.9	3240: 13280	TRUE
4155	TRUE	500	1,310.09	20	20	31.9	3240: 13280	TRUE
2628	TRUE	500	1,315.70	20	20	31.9	3240: 13280	TRUE
16539	TRUE	500	1,316.72	20	20	19.5	3890: 16466	TRUE
2211	TRUE	500	1,332.77	20	20	15.2	779: 2393	TRUE
17118	TRUE	500	1,337.32	20	20	25.2	3986: 16949	TRUE
14905	TRUE	500	1,347.60	20	20	31.2	3240: 13280	TRUE
19448	TRUE	500	1,352.63	20	20	31	3240: 13280	TRUE
18962	TRUE	500	1,365.31	20	20	30.8	3240: 13280	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Existing Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
16949	TRUE	500	1,366.59	20	20	23.5	4024: 17118	TRUE
2263	TRUE	500	1,375.23	20	20	31.8	3240: 13280	TRUE
17890	TRUE	500	1,385.71	20	20	30.8	3240: 13280	TRUE
6557	TRUE	500	1,396.89	20	20	31.3	3240: 13280	TRUE
2006	TRUE	500	1,398.03	20	20	27.8	631: 1845	TRUE
1261	TRUE	500	1,400.64	20	20	31.7	3240: 13280	TRUE
2120	TRUE	500	1,411.12	20	20	31.7	3240: 13280	TRUE
18112	TRUE	500	1,416.05	20	20	19.5	4198: 18110	TRUE
18815	TRUE	500	1,419.45	20	20	28.5	4024: 17118	TRUE
9484	TRUE	500	1,420.35	20	20	31.1	3240: 13280	TRUE
2294	TRUE	500	1,423.35	20	20	31.7	3240: 13280	TRUE
17829	TRUE	500	1,425.75	20	20	22	4024: 17118	TRUE
2446	TRUE	500	1,428.91	20	20	17.8	779: 2393	TRUE
17545	TRUE	500	1,432.46	20	20	20	4024: 17118	TRUE
1801	TRUE	500	1,434.61	20	20	31.6	3240: 13280	TRUE
7332	TRUE	500	1,435.09	20	20	22.3	24284: J-93	TRUE
2048	TRUE	500	1,438.85	20	20	31.6	3240: 13280	TRUE
1939	TRUE	500	1,440.60	20	20	15.1	631: 1845	TRUE
2555	TRUE	500	1,445.90	20	20	18.5	779: 2393	TRUE
16528	TRUE	500	1,461.65	20	20	0.3	3890: 16466	TRUE
5607	TRUE	500	1,462.39	20	20	31.1	3240: 13280	TRUE
20499	TRUE	500	1,467.52	20	20	30.9	3240: 13280	TRUE
17889	TRUE	500	1,469.49	20	20	20	4158: 17890	TRUE
7895	TRUE	500	1,469.74	20	20	31	3240: 13280	TRUE
2575	TRUE	500	1,470.02	20	20	18.9	779: 2393	TRUE
3825	TRUE	500	1,470.97	20	20	9.7	1217: 4155	TRUE
2601	TRUE	500	1,472.33	20	20	31.6	3240: 13280	TRUE
6548	TRUE	500	1,473.46	20	20	24.3	1758: 6557	TRUE
6360	TRUE	500	1,475.59	20	20	30.5	3240: 13280	TRUE
7663	TRUE	500	1,484.76	20	20	31	3240: 13280	TRUE
13448	TRUE	500	1,485.54	20	20	30.9	3240: 13280	TRUE
19949	TRUE	500	1,488.93	20	20	22.4	4537: 19729	TRUE
10368	TRUE	500	1,495.65	20	20	30.9	3240: 13280	TRUE
19071	TRUE	500	1,501.42	20	20	25.9	4454: 19328	TRUE
17428	TRUE	500	1,502.30	20	20	22.6	3986: 16949	TRUE
18985	TRUE	500	1,503.93	20	20	13.6	4426: 19209	TRUE
2195	TRUE	500	1,504.19	20	20	25.5	707: 2120	TRUE
1569	TRUE	500	1,504.88	20	20	31.5	3240: 13280	TRUE
16376	TRUE	500	1,513.16	20	20	6.1	3903: 16538	TRUE
19111	TRUE	500	1,521.61	20	20	25.9	4379: 18962	TRUE
1774	TRUE	500	1,522.49	20	20	31.3	3240: 13280	TRUE
9318	TRUE	500	1,530.22	20	20	30.3	3240: 13280	TRUE
9186	TRUE	500	1,540.00	20	20	30.8	3240: 13280	TRUE
1715	TRUE	500	1,545.99	20	20	31.4	3240: 13280	TRUE
1953	TRUE	500	1,546.39	20	20	31.4	3240: 13280	TRUE
1966	TRUE	500	1,549.71	20	20	31.4	3240: 13280	TRUE
16948	TRUE	500	1,550.54	20	20.8	0	3890: 16466	TRUE
11154	TRUE	500	1,553.66	20	20	30.8	3240: 13280	TRUE
6628	TRUE	500	1,555.09	20	20	30.8	3240: 13280	TRUE
1853	TRUE	500	1,565.49	20	20	28.6	608: 1774	TRUE
2937	TRUE	500	1,566.87	20	20	31.2	3240: 13280	TRUE
3655	TRUE	500	1,568.29	20	20	31.5	3240: 13280	TRUE
6568	TRUE	500	1,583.95	20	20	30.2	3240: 13280	TRUE
2635	TRUE	500	1,586.10	20	20	31.2	3240: 13280	TRUE
17588	TRUE	500	1,588.71	20	20	30.4	3240: 13280	TRUE
2337	TRUE	500	1,596.58	20	20	31.3	3240: 13280	TRUE
12788	TRUE	500	1,597.18	20	20	30	3240: 13280	TRUE
1886	TRUE	500	1,600.38	20	20	30	608: 1774	TRUE
17286	TRUE	500	1,607.87	20	20	6.4	4024: 17118	TRUE
6482	TRUE	500	1,609.02	20	20	30.1	3240: 13280	TRUE
16447	TRUE	500	1,612.45	20	20	10.4	3986: 16949	TRUE
20779	TRUE	500	1,612.98	20	20	30.6	3240: 13280	TRUE
1708	TRUE	500	1,616.79	20	20	31.3	3240: 13280	TRUE
1945	TRUE	500	1,626.70	20	20	31.3	3240: 13280	TRUE
10377	TRUE	500	1,632.21	20	20	20.3	2624: 10368	TRUE
16161	TRUE	500	1,635.83	20	20	28.8	3792: 15969	TRUE

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8247	TRUE	500	1,636.31	20	20	28.2	2194: 8546	TRUE
13218	TRUE	500	1,649.57	20	20	29.9	3240: 13280	TRUE
3182	TRUE	500	1,654.88	20	20	31.2	3240: 13280	TRUE
17369	TRUE	500	1,666.50	20	20	24	23453: J-59	TRUE
2762	TRUE	500	1,667.11	20	20	14.3	779: 2393	TRUE
14010	TRUE	500	1,674.38	20	28	0	31755: J-141	TRUE
19531	TRUE	500	1,674.90	20	20	30	3240: 13280	TRUE
5661	TRUE	500	1,676.08	20	20	29.9	3240: 13280	TRUE
8546	TRUE	500	1,677.90	20	20	28.4	2121: 8247	TRUE
6441	TRUE	500	1,678.35	20	20	28.2	1768: 6595	TRUE
17461	TRUE	500	1,678.73	20	20	21.3	4158: 17890	TRUE
6802	TRUE	500	1,680.81	20	20	22.4	1777: 6628	TRUE
16713	TRUE	500	1,685.35	20	20	30.4	3240: 13280	TRUE
15969	TRUE	500	1,687.67	20	20	25.2	3828: 16161	TRUE
18098	TRUE	500	1,692.31	20	20	27.2	4078: 17428	TRUE
17726	TRUE	500	1,695.21	20	20	20.5	4158: 17890	TRUE
6167	TRUE	500	1,698.73	20	20	29.9	3240: 13280	TRUE
6595	TRUE	500	1,701.11	20	20	26	1727: 6441	TRUE
2588	TRUE	500	1,703.11	20	20	31.2	3240: 13280	TRUE
21273	TRUE	500	1,703.38	20	20	30	3240: 13280	TRUE
3510	TRUE	500	1,709.37	20	20	30.8	3240: 13280	TRUE
20560	TRUE	500	1,711.59	20	20	29.9	3240: 13280	TRUE
9813	TRUE	500	1,714.94	20	20	16.9	2624: 10368	TRUE
2439	TRUE	500	1,719.15	20	20	31.1	3240: 13280	TRUE
2598	TRUE	500	1,725.01	20	20	31.1	3240: 13280	TRUE
1772	TRUE	500	1,725.75	20	20	24.7	608: 1774	TRUE
19276	TRUE	500	1,728.32	20	20	30	3240: 13280	TRUE
2926	TRUE	500	1,732.19	20	20	31	3240: 13280	TRUE
20512	TRUE	500	1,735.22	20	20	16.6	4478: 19448	TRUE
18697	TRUE	500	1,736.50	20	20	6	4345: 18815	TRUE
15740	TRUE	500	1,737.58	20	20	27.5	3792: 15969	TRUE
18100	TRUE	500	1,738.97	20	20	29.9	3240: 13280	TRUE
1581	TRUE	500	1,740.17	20	20	31.1	3240: 13280	TRUE
14760	TRUE	500	1,740.24	20	20	24.8	3396: 14083	TRUE
3295	TRUE	500	1,742.69	20	20	5	1217: 4155	TRUE
6587	TRUE	500	1,748.19	20	20	19.4	1727: 6441	TRUE
4543	TRUE	500	1,748.47	20	20	30.7	3240: 13280	TRUE
20715	TRUE	500	1,757.69	20	20	16.7	4758: 20779	TRUE
10011	TRUE	500	1,758.81	20	20	10.6	2624: 10368	TRUE
16404	TRUE	500	1,759.98	20	20	29.6	3240: 13280	TRUE
2093	TRUE	500	1,760.93	20	20	31	3240: 13280	TRUE
2556	TRUE	500	1,761.73	20	20	31	3240: 13280	TRUE
21572	TRUE	500	1,763.45	20	20	27.3	22235: 22184	TRUE
18175	TRUE	500	1,766.52	20	20	29.8	3240: 13280	TRUE
5838	TRUE	500	1,766.72	20	20	23.4	1551: 5661	TRUE
8548	TRUE	500	1,769.00	20	20	17.9	2194: 8546	TRUE
6499	TRUE	500	1,769.88	20	20	30.4	3240: 13280	TRUE
16934	TRUE	500	1,770.84	20	27.1	0	3986: 16949	TRUE
14992	TRUE	500	1,772.68	20	20	31.3	3240: 13280	TRUE
12467	TRUE	500	1,773.84	20	20	29.6	3240: 13280	TRUE
2731	TRUE	500	1,778.59	20	20	29.8	831: 2598	TRUE
12881	TRUE	500	1,779.96	20	20	30.2	3240: 13280	TRUE
2287	TRUE	500	1,781.69	20	20	31	3240: 13280	TRUE
12140	TRUE	500	1,783.03	20	20	28.4	3040: 12324	TRUE
21652	TRUE	500	1,787.96	20	20	25.1	22235: 22184	TRUE
20164	TRUE	500	1,789.90	20	20	13.2	4478: 19448	TRUE
19018	TRUE	500	1,792.04	20	20	30.2	3240: 13280	TRUE
16105	TRUE	500	1,792.43	20	20	29.6	3240: 13280	TRUE
18357	TRUE	500	1,796.68	20	20	30.2	3240: 13280	TRUE
18414	TRUE	500	1,797.74	20	20	11.9	4198: 18110	TRUE
10618	TRUE	500	1,797.74	20	20	29.5	3240: 13280	TRUE
1816	TRUE	500	1,798.43	20	20	25.6	555: 1569	TRUE
12324	TRUE	500	1,798.47	20	20	27.6	3000: 12140	TRUE
18255	TRUE	500	1,802.25	20	20	1.7	4024: 17118	TRUE
20337	TRUE	500	1,803.72	20	20	27.2	4701: 20480	TRUE
2119	TRUE	500	1,804.18	20	20	30.4	750: 2287	TRUE

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14461	TRUE	500	1,804.55	20	20	16.1	3396: 14083	TRUE
19533	TRUE	500	1,805.19	20	20	5.4	4478: 19448	TRUE
17293	TRUE	500	1,806.12	20	24.9	0	3986: 16949	TRUE
20640	TRUE	500	1,807.96	20	20	19.8	4758: 20779	TRUE
8303	TRUE	500	1,811.33	20	20	7.8	2121: 8247	TRUE
9971	TRUE	500	1,818.33	20	20	30.1	3240: 13280	TRUE
19240	TRUE	500	1,818.52	20	22.9	0	4478: 19448	TRUE
12429	TRUE	500	1,818.55	20	20	30.1	3240: 13280	TRUE
15536	TRUE	500	1,822.52	20	20	31.2	3240: 13280	TRUE
6154	TRUE	500	1,826.79	20	20	30.1	3240: 13280	TRUE
2143	TRUE	500	1,827.32	20	20	30.9	3240: 13280	TRUE
21511	TRUE	500	1,828.15	20	20	29.6	3240: 13280	TRUE
20539	TRUE	500	1,828.68	20	20	29.6	3240: 13280	TRUE
20480	TRUE	500	1,828.95	20	20	27	4672: 20337	TRUE
2236	TRUE	500	1,830.79	20	20	30.5	697: 2093	TRUE
20100	TRUE	500	1,833.90	20	20	11.7	4478: 19448	TRUE
9853	TRUE	500	1,836.36	20	20	4.5	2624: 10368	TRUE
10100	TRUE	500	1,837.77	20	20	2.2	2624: 10368	TRUE
12628	TRUE	500	1,839.35	20	20	24.4	3000: 12140	TRUE
8124	TRUE	500	1,839.65	20	20	30.2	3240: 13280	TRUE
7718	TRUE	500	1,839.71	20	20	29.5	3240: 13280	TRUE
7474	TRUE	500	1,843.74	20	20	30.2	3240: 13280	TRUE
12277	TRUE	500	1,844.12	20	20	26.6	3040: 12324	TRUE
19232	TRUE	500	1,845.62	20	20	30.1	3240: 13280	TRUE
6105	TRUE	500	1,851.05	20	20	30	3240: 13280	TRUE
15450	TRUE	500	1,851.09	20	20	30.1	3240: 13280	TRUE
2490	TRUE	500	1,851.94	20	20	23	838: 2635	TRUE
10493	TRUE	500	1,852.27	20	20	30.1	3240: 13280	TRUE
20107	TRUE	500	1,854.39	20	20	30	3240: 13280	TRUE
18792	TRUE	500	1,856.05	20	20	3.3	4478: 19448	TRUE
18133	TRUE	500	1,857.17	20	22.4	0	4024: 17118	TRUE
17861	TRUE	500	1,857.77	20	21.6	0	4024: 17118	TRUE
17932	TRUE	500	1,858.92	20	23.2	0	4024: 17118	TRUE
13378	TRUE	500	1,861.62	20	20	30	3240: 13280	TRUE
18286	TRUE	500	1,861.69	20	23.1	0	4024: 17118	TRUE
16243	TRUE	500	1,863.31	20	31.6	0	3903: 16538	TRUE
6245	TRUE	500	1,866.69	20	20	22.9	1727: 6441	TRUE
4989	TRUE	500	1,873.08	20	20	30.7	3240: 13280	TRUE
18467	TRUE	500	1,874.48	20	22.4	0	4024: 17118	TRUE
13493	TRUE	500	1,878.26	20	20	30	3240: 13280	TRUE
21319	TRUE	500	1,881.63	20	20	27.3	4854: 21273	TRUE
2521	TRUE	500	1,881.86	20	20	30.8	3240: 13280	TRUE
20648	TRUE	500	1,884.46	20	20	29.5	3240: 13280	TRUE
6205	TRUE	500	1,885.82	20	20	24.9	1656: 6154	TRUE
20361	TRUE	500	1,890.09	20	20	29.5	3240: 13280	TRUE
16396	TRUE	500	1,894.97	20	20	28.5	3886: 16441	TRUE
17302	TRUE	500	1,895.20	20	20	29.6	3240: 13280	TRUE
20281	TRUE	500	1,898.84	20	20	29.9	3240: 13280	TRUE
6411	TRUE	500	1,901.86	20	20	14.6	1727: 6441	TRUE
19120	TRUE	500	1,903.80	20	20	29.9	3240: 13280	TRUE
6354	TRUE	500	1,912.69	20	20	30.1	3240: 13280	TRUE
21459	TRUE	500	1,915.30	20	20	22.8	4866: 21319	TRUE
6399	TRUE	500	1,919.93	20	20	16.2	1727: 6441	TRUE
13134	TRUE	500	1,923.39	20	20	29.9	3240: 13280	TRUE
4207	TRUE	500	1,924.71	20	20	30.3	3240: 13280	TRUE
1920	TRUE	500	1,926.80	20	20	30.7	3240: 13280	TRUE
6155	TRUE	500	1,934.77	20	20	18.9	1727: 6441	TRUE
10526	TRUE	500	1,935.22	20	20	29.2	3240: 13280	TRUE
19650	TRUE	500	1,935.35	20	20	20.9	4701: 20480	TRUE
15322	TRUE	500	1,937.02	20	20	23.7	3677: 15450	TRUE
19585	TRUE	500	1,939.21	20	20	29.8	3240: 13280	TRUE
16441	TRUE	500	1,943.34	20	20	23.4	3876: 16396	TRUE
18121	TRUE	500	1,946.64	20	20	9	4078: 17428	TRUE
19288	TRUE	500	1,947.05	20	20	29.8	3240: 13280	TRUE
6889	TRUE	500	1,950.02	20	20	18.6	1777: 6628	TRUE
2744	TRUE	500	1,951.21	20	20	30.5	3240: 13280	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Existing Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
19784	TRUE	500	1,951.42	20	20	29.8	3240: 13280	TRUE
13491	TRUE	500	1,953.52	20	20	29.1	3240: 13280	TRUE
12951	TRUE	500	1,954.85	20	20	29.1	3240: 13280	TRUE
20475	TRUE	500	1,958.03	20	20	19.7	4701: 20480	TRUE
2059	TRUE	500	1,958.69	20	20	30.5	3240: 13280	TRUE
15811	TRUE	500	1,958.70	20	20	29.8	3240: 13280	TRUE
13221	TRUE	500	1,960.20	20	20	26.9	3172: 12951	TRUE
18960	TRUE	500	1,960.85	20	20	29.2	3240: 13280	TRUE
2159	TRUE	500	1,962.31	20	20	30.5	3240: 13280	TRUE
11232	TRUE	500	1,962.76	20	20	29.8	3240: 13280	TRUE
9522	TRUE	500	1,966.20	20	27.7	0	2624: 10368	TRUE
2242	TRUE	500	1,966.27	20	20	21.9	750: 2287	TRUE
19654	TRUE	500	1,967.05	20	20	29.3	3240: 13280	TRUE
7344	TRUE	500	1,967.26	20	20	15.2	24187: J-90	TRUE
20047	TRUE	500	1,967.29	20	20	12.4	4478: 19448	TRUE
21385	TRUE	500	1,967.96	20	20	21.6	22235: 22184	TRUE
21512	TRUE	500	1,970.15	20	20	17.7	22235: 22184	TRUE
12012	TRUE	500	1,974.91	20	20	26.5	3070: 12460	TRUE
13936	TRUE	500	1,977.28	20	20	29.7	3240: 13280	TRUE
7970	TRUE	500	1,978.08	20	20	29.1	3240: 13280	TRUE
6259	TRUE	500	1,979.71	20	20	15	1664: 6167	TRUE
15904	TRUE	500	1,980.09	20	20	29	3240: 13280	TRUE
1134	TRUE	500	1,980.32	20	27.2	0	477: 1261	TRUE
10984	TRUE	500	1,981.10	20	20	29.8	3240: 13280	TRUE
17028	TRUE	500	1,982.61	20	20	29.3	3240: 13280	TRUE
12423	TRUE	500	1,990.35	20	20	27.9	3263: 13378	TRUE
18738	TRUE	500	1,993.02	20	20	29.7	3240: 13280	TRUE
18930	TRUE	500	1,993.77	20	20	29.7	3240: 13280	TRUE
7631	TRUE	500	1,994.55	20	20	29	3240: 13280	TRUE
2974	TRUE	500	2,002.41	20	20	22.1	838: 2635	TRUE
7077	TRUE	500	2,004.94	20	20	29	3240: 13280	TRUE
21279	TRUE	500	2,007.04	20	20	22.5	22235: 22184	TRUE
3375	TRUE	500	2,010.21	20	20	15.9	1062: 3510	TRUE
6246	TRUE	500	2,014.21	20	20	24.5	1646: 6105	TRUE
2904	TRUE	500	2,014.60	20	20	30.3	3240: 13280	TRUE
17256	TRUE	500	2,016.40	20	20	29.2	3240: 13280	TRUE
19938	TRUE	500	2,016.73	20	20	14.2	4701: 20480	TRUE
20284	TRUE	500	2,020.08	20	20	13.6	4701: 20480	TRUE
20222	TRUE	500	2,021.32	20	20	29.6	3240: 13280	TRUE
19711	TRUE	500	2,021.47	20	20	29.6	3240: 13280	TRUE
14250	TRUE	500	2,027.76	20	20	20.1	3396: 14083	TRUE
19793	TRUE	500	2,029.82	20	20	13.2	4701: 20480	TRUE
20150	TRUE	500	2,031.15	20	20	28.6	4521: 19648	TRUE
8635	TRUE	500	2,032.41	20	20	28.2	2624: 10368	TRUE
20199	TRUE	500	2,034.14	20	20	16.4	4701: 20480	TRUE
2572	TRUE	500	2,037.37	20	20	27.9	827: 2588	TRUE
17498	TRUE	500	2,038.83	20	41.8	0	4078: 17428	TRUE
17967	TRUE	500	2,039.08	20	20	25.5	4212: 18175	TRUE
20076	TRUE	500	2,040.16	20	20	12.8	4701: 20480	TRUE
5988	TRUE	500	2,042.03	20	20	29.8	3240: 13280	TRUE
12904	TRUE	500	2,042.96	20	20	29.6	3240: 13280	TRUE
9562	TRUE	500	2,044.32	20	20	22.5	2346: 9186	TRUE
16592	TRUE	500	2,047.57	20	20	29.2	3240: 13280	TRUE
19980	TRUE	500	2,049.37	20	20	10.9	4478: 19448	TRUE
20526	TRUE	500	2,050.55	20	20	29	3240: 13280	TRUE
1995	TRUE	500	2,051.21	20	20	30.3	3240: 13280	TRUE
5942	TRUE	500	2,053.21	20	20	29.5	3240: 13280	TRUE
19648	TRUE	500	2,054.41	20	20	27.5	4623: 20107	TRUE
12272	TRUE	500	2,056.76	20	20	21.1	3063: 12423	TRUE
5702	TRUE	500	2,057.88	20	20	29.8	3240: 13280	TRUE
3177	TRUE	500	2,069.22	20	20	30	1062: 3510	TRUE
2638	TRUE	500	2,072.27	20	20	27.1	827: 2588	TRUE
3219	TRUE	500	2,072.91	20	20	30.1	3240: 13280	TRUE
2334	TRUE	500	2,074.15	20	20	30.2	3240: 13280	TRUE
17533	TRUE	500	2,074.62	20	20	18.1	4194: 18098	TRUE
12023	TRUE	500	2,076.86	20	20	29.5	3240: 13280	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Existing Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
12085	TRUE	500	2,080.97	20	20	16.2	3040: 12324	TRUE
9871	TRUE	500	2,085.10	20	20	29.6	3240: 13280	TRUE
20158	TRUE	500	2,086.30	20	20	29.5	3240: 13280	TRUE
15435	TRUE	500	2,088.56	20	20	29.4	3240: 13280	TRUE
19928	TRUE	500	2,092.80	20	20	13.9	4478: 19448	TRUE
9329	TRUE	500	2,096.90	20	20	28.7	3240: 13280	TRUE
2649	TRUE	500	2,097.45	20	20	30.2	3240: 13280	TRUE
9559	TRUE	500	2,098.26	20	20	29.5	3240: 13280	TRUE
3317	TRUE	500	2,100.95	20	20	30.4	3240: 13280	TRUE
19713	TRUE	500	2,102.13	20	20	23.4	4478: 19448	TRUE
5485	TRUE	500	2,104.11	20	20	29.7	3240: 13280	TRUE
2457	TRUE	500	2,105.96	20	20	27.4	827: 2588	TRUE
17590	TRUE	500	2,107.30	20	20	29	3240: 13280	TRUE
4892	TRUE	500	2,109.75	20	20	25.2	1405: 4989	TRUE
8501	TRUE	500	2,116.59	20	20	29.5	3240: 13280	TRUE
1617	TRUE	500	2,118.13	20	20	28.7	593: 1708	TRUE
20646	TRUE	500	2,124.26	20	20	24	4736: 20648	TRUE
17131	TRUE	500	2,128.18	20	20	29.4	3240: 13280	TRUE
9544	TRUE	500	2,128.72	20	20	29.5	3240: 13280	TRUE
2288	TRUE	500	2,131.49	20	20	30.1	3240: 13280	TRUE
19956	TRUE	500	2,132.32	20	20	15	4701: 20480	TRUE
15103	TRUE	500	2,132.36	20	20	28.6	3677: 15450	TRUE
19398	TRUE	500	2,132.92	20	20	24.4	4521: 19648	TRUE
3126	TRUE	500	2,138.15	20	20	30.4	3240: 13280	TRUE
11621	TRUE	500	2,139.72	20	20	29.4	3240: 13280	TRUE
18545	TRUE	500	2,142.30	20	20	22.2	4244: 18357	TRUE
7152	TRUE	500	2,143.62	20	20	25.1	24284: J-93	TRUE
15935	TRUE	500	2,145.56	20	52.3	0	3903: 16538	TRUE
20745	TRUE	500	2,150.43	20	20	28.7	3240: 13280	TRUE
21277	TRUE	500	2,153.73	20	20	28.7	3240: 13280	TRUE
8771	TRUE	500	2,156.06	20	20	29.4	3240: 13280	TRUE
11416	TRUE	500	2,156.66	20	20	29.4	3240: 13280	TRUE
2099	TRUE	500	2,159.11	20	20	23	697: 2093	TRUE
7130	TRUE	500	2,159.71	20	20	23.7	2005: 7718	TRUE
3285	TRUE	500	2,160.62	20	20	29.9	3240: 13280	TRUE
16264	TRUE	500	2,164.08	20	20	27.1	3876: 16396	TRUE
19725	TRUE	500	2,165.35	20	20	26.8	4636: 20158	TRUE
15459	TRUE	500	2,165.90	20	20	29.2	3240: 13280	TRUE
2620	TRUE	500	2,166.94	20	20	24.1	827: 2588	TRUE
6049	TRUE	500	2,167.99	20	20	28.6	1614: 5942	TRUE
6196	TRUE	500	2,169.89	20	20	29.3	3240: 13280	TRUE
15966	TRUE	500	2,172.43	20	41.2	0	23299: J-52	TRUE
20897	TRUE	500	2,173.09	20	20	28.7	3240: 13280	TRUE
12354	TRUE	500	2,176.23	20	20	28.4	3240: 13280	TRUE
11440	TRUE	500	2,180.40	20	20	27.5	2807: 11232	TRUE
13057	TRUE	500	2,184.07	20	20	29.3	3240: 13280	TRUE
19369	TRUE	500	2,187.65	20	20	28.6	3240: 13280	TRUE
4626	TRUE	500	2,191.24	20	20	30	3240: 13280	TRUE
19866	TRUE	500	2,191.65	20	20	16.1	4478: 19448	TRUE
4607	TRUE	500	2,193.68	20	20	29.7	3240: 13280	TRUE
2727	TRUE	500	2,194.74	20	20	17.9	827: 2588	TRUE
13207	TRUE	500	2,195.94	20	20	12	3263: 13378	TRUE
19890	TRUE	500	2,196.33	20	20	6.9	4701: 20480	TRUE
16010	TRUE	500	2,196.74	20	20	28.3	3240: 13280	TRUE
7302	TRUE	500	2,197.45	20	20	28.5	3240: 13280	TRUE
19604	TRUE	500	2,197.58	20	20	22.4	4531: 19711	TRUE
9062	TRUE	500	2,200.66	20	27.3	0	2624: 10368	TRUE
13764	TRUE	500	2,205.87	20	20	0.8	31755: J-141	TRUE
9167	TRUE	500	2,207.61	20	20	29.3	3240: 13280	TRUE
2885	TRUE	500	2,208.26	20	20	30.1	3240: 13280	TRUE
5508	TRUE	500	2,209.97	20	20	6.7	1537: 5607	TRUE
19105	TRUE	500	2,212.90	20	20	16.6	4429: 19232	TRUE
13845	TRUE	500	2,215.27	20	20	28	3240: 13280	TRUE
18493	TRUE	500	2,217.64	20	20	29.2	3240: 13280	TRUE
13111	TRUE	500	2,219.28	20	20	29.2	3240: 13280	TRUE
4516	TRUE	500	2,220.02	20	20	29.6	3240: 13280	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Existing Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
2395	TRUE	500	2,222.62	20	20	30.1	3240: 13280	TRUE
2678	TRUE	500	2,224.77	20	20	24.1	827: 2588	TRUE
2061	TRUE	500	2,225.19	20	20	30.1	3240: 13280	TRUE
2864	TRUE	500	2,225.55	20	20	29.9	3240: 13280	TRUE
2647	TRUE	500	2,228.40	20	20	19.6	827: 2588	TRUE
6905	TRUE	500	2,231.01	20	20	28.3	3240: 13280	TRUE
4284	TRUE	500	2,233.25	20	20	30.2	3240: 13280	TRUE
14733	TRUE	500	2,238.68	20	20	22.4	23299: J-52	TRUE
16204	TRUE	500	2,239.41	20	20	29	3240: 13280	TRUE
15710	TRUE	500	2,240.46	20	65.7	0	23299: J-52	TRUE
18784	TRUE	500	2,242.97	20	20	29.1	3240: 13280	TRUE
12347	TRUE	500	2,246.46	20	20	16.1	31622: J-140	TRUE
9485	TRUE	500	2,246.61	20	20	29.2	3240: 13280	TRUE
18060	TRUE	500	2,247.06	20	20	29.1	3240: 13280	TRUE
14122	TRUE	500	2,247.57	20	20	29.1	3240: 13280	TRUE
3367	TRUE	500	2,249.65	20	20	23.2	1013: 3317	TRUE
19612	TRUE	500	2,252.96	20	20	29.1	3240: 13280	TRUE
7685	TRUE	500	2,262.19	20	20	20.1	2040: 7895	TRUE
9110	TRUE	500	2,262.51	20	20	28.2	3240: 13280	TRUE
2923	TRUE	500	2,264.01	20	20	30.1	3240: 13280	TRUE
2426	TRUE	500	2,265.22	20	20	20.8	827: 2588	TRUE
10209	TRUE	500	2,269.37	20	20	28.2	3240: 13280	TRUE
7370	TRUE	500	2,269.69	20	20	14.8	2005: 7718	TRUE
6570	TRUE	500	2,269.76	20	20	13.3	1727: 6441	TRUE
15622	TRUE	500	2,270.30	20	49.5	0	23299: J-52	TRUE
20688	TRUE	500	2,271.50	20	20	28.3	3240: 13280	TRUE
18683	TRUE	500	2,271.58	20	20	28.4	3240: 13280	TRUE
14327	TRUE	500	2,271.79	20	20	23.1	3263: 13378	TRUE
18583	TRUE	500	2,275.18	20	20	26.4	4274: 18493	TRUE
13968	TRUE	500	2,275.46	20	20	29	3240: 13280	TRUE
10829	TRUE	500	2,277.97	20	20	28.1	3240: 13280	TRUE
17948	TRUE	500	2,279.26	20	20	5.5	4158: 17890	TRUE
17270	TRUE	500	2,279.28	20	20	28.5	3240: 13280	TRUE
17034	TRUE	500	2,282.54	20	20	28.5	3240: 13280	TRUE
8023	TRUE	500	2,283.09	20	20	25.1	2624: 10368	TRUE
15286	TRUE	500	2,283.43	20	20	28.2	3240: 13280	TRUE
2553	TRUE	500	2,283.56	20	20	19.4	827: 2588	TRUE
20257	TRUE	500	2,286.44	20	20	28.3	3240: 13280	TRUE
6068	TRUE	500	2,287.39	20	20	29	3240: 13280	TRUE
9017	TRUE	500	2,288.74	20	20	29.1	3240: 13280	TRUE
19244	TRUE	500	2,288.87	20	20	20.4	4429: 19232	TRUE
13326	TRUE	500	2,290.83	20	20	25.1	3289: 13491	TRUE
9864	TRUE	500	2,291.41	20	20	28.1	3240: 13280	TRUE
19927	TRUE	500	2,294.14	20	20	28.3	3240: 13280	TRUE
4027	TRUE	500	2,296.52	20	20	30.1	3240: 13280	TRUE
6598	TRUE	500	2,302.04	20	20	28.5	3240: 13280	TRUE
5760	TRUE	500	2,304.79	20	20	25.4	1557: 5702	TRUE
6286	TRUE	500	2,309.16	20	20	27.4	1656: 6154	TRUE
10911	TRUE	500	2,311.89	20	20	10	2678: 10618	TRUE
12269	TRUE	500	2,320.84	20	20	28.2	3081: 12508	TRUE
1820	TRUE	500	2,321.68	20	20	28.2	622: 1816	TRUE
3111	TRUE	500	2,323.56	20	20	14.7	978: 3182	TRUE
12508	TRUE	500	2,325.29	20	20	28.5	3025: 12269	TRUE
1868	TRUE	500	2,327.55	20	20	28.5	686: 2048	TRUE
19451	TRUE	500	2,328.83	20	20	28.9	3240: 13280	TRUE
12331	TRUE	500	2,330.09	20	20	27.8	3240: 13280	TRUE
12580	TRUE	500	2,333.20	20	20	11.4	3063: 12423	TRUE
5326	TRUE	500	2,333.78	20	20	29.2	3240: 13280	TRUE
7528	TRUE	500	2,334.20	20	20	6.7	2005: 7718	TRUE
7050	TRUE	500	2,334.55	20	20	28.2	3240: 13280	TRUE
8539	TRUE	500	2,338.90	20	20	29	3240: 13280	TRUE
12059	TRUE	500	2,339.15	20	20	28.6	3240: 13280	TRUE
18220	TRUE	500	2,340.23	20	20	7.8	4198: 18110	TRUE
17756	TRUE	500	2,342.00	20	20	22.3	4158: 17890	TRUE
16075	TRUE	500	2,343.59	20	20	14	3796: 15985	TRUE
2459	TRUE	500	2,344.12	20	20	22	752: 2294	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Existing Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
20581	TRUE	500	2,347.87	20	20	28.1	3240: 13280	TRUE
15608	TRUE	500	2,348.08	20	20	28.8	3240: 13280	TRUE
14891	TRUE	500	2,350.21	20	20	23.2	3675: 15435	TRUE
19941	TRUE	500	2,350.70	20	20	28.1	3240: 13280	TRUE
18303	TRUE	500	2,355.85	20	20	21.4	4158: 17890	TRUE
7266	TRUE	500	2,357.04	20	20	25.9	1990: 7639	TRUE
15761	TRUE	500	2,359.66	20	20	28	3240: 13280	TRUE
4496	TRUE	500	2,360.18	20	20	30	3240: 13280	TRUE
14088	TRUE	500	2,361.57	20	20	28.8	3240: 13280	TRUE
7434	TRUE	500	2,362.59	20	20	29	3240: 13280	TRUE
18680	TRUE	500	2,363.61	20	20	27.5	4337: 18784	TRUE
17225	TRUE	500	2,364.62	20	20	28.1	3240: 13280	TRUE
6309	TRUE	500	2,365.50	20	20	28.8	3240: 13280	TRUE
12733	TRUE	500	2,367.28	20	20	12.5	3263: 13378	TRUE
17976	TRUE	500	2,368.89	20	20	16.7	4158: 17890	TRUE
7333	TRUE	500	2,369.60	20	20	29	3240: 13280	TRUE
1331	TRUE	500	2,374.36	20	20	28.2	477: 1261	TRUE
3580	TRUE	500	2,374.76	20	20	29.9	3240: 13280	TRUE
4592	TRUE	500	2,376.62	20	20	29.3	3240: 13280	TRUE
3728	TRUE	500	2,377.24	20	20	29.7	3240: 13280	TRUE
11117	TRUE	500	2,378.53	20	20	27.9	3240: 13280	TRUE
5446	TRUE	500	2,378.65	20	20	29	3240: 13280	TRUE
8437	TRUE	500	2,380.94	20	20	28.9	3240: 13280	TRUE
6873	TRUE	500	2,383.66	20	20	27.3	1866: 7050	TRUE
6183	TRUE	500	2,384.27	20	20	29	3240: 13280	TRUE
13319	TRUE	500	2,388.61	20	20	27.8	3240: 13280	TRUE
17315	TRUE	500	2,389.01	20	20	23	4055: 17302	TRUE
11734	TRUE	500	2,389.03	20	20	28.5	3240: 13280	TRUE
16831	TRUE	500	2,393.72	20	20	28.2	3240: 13280	TRUE
6048	TRUE	500	2,397.18	20	20	29	3240: 13280	TRUE
2769	TRUE	500	2,401.95	20	20	29.7	3240: 13280	TRUE
8445	TRUE	500	2,402.20	20	20.9	0	2624: 10368	TRUE
3783	TRUE	500	2,409.04	20	20	29.3	3240: 13280	TRUE
14186	TRUE	500	2,416.10	20	20	27.8	3240: 13280	TRUE
8930	TRUE	500	2,416.33	20	20	24.9	2303: 9017	TRUE
1089	TRUE	500	2,419.27	20	30.9	0	477: 1261	TRUE
11929	TRUE	500	2,419.99	20	20	27	2982: 12059	TRUE
13386	TRUE	500	2,420.48	20	20	28.7	3240: 13280	TRUE
3486	TRUE	500	2,423.88	20	20	29.8	3240: 13280	TRUE
13595	TRUE	500	2,425.72	20	23.3	0	31755: J-141	TRUE
6182	TRUE	500	2,425.81	20	20	28.6	3240: 13280	TRUE
14966	TRUE	500	2,426.05	20	20	25.4	3600: 15103	TRUE
11829	TRUE	500	2,427.96	20	20	27.7	3240: 13280	TRUE
2309	TRUE	500	2,436.14	20	20	29.6	3240: 13280	TRUE
2178	TRUE	500	2,439.03	20	20	28.4	670: 1995	TRUE
17550	TRUE	500	2,439.44	20	20	28.6	3240: 13280	TRUE
2088	TRUE	500	2,441.62	20	20	22.6	713: 2143	TRUE
3243	TRUE	500	2,445.46	20	20	29.7	3240: 13280	TRUE
3642	TRUE	500	2,449.91	20	20	16.5	1062: 3510	TRUE
5637	TRUE	500	2,453.24	20	20	23.2	1511: 5485	TRUE
12731	TRUE	500	2,455.95	20	20	27.6	3240: 13280	TRUE
15929	TRUE	500	2,457.01	20	20	19.7	3886: 16441	TRUE
17277	TRUE	500	2,458.77	20	20	22.2	4001: 17028	TRUE
13736	TRUE	500	2,460.39	20	20	27.6	3240: 13280	TRUE
10252	TRUE	500	2,461.48	20	20	28.5	3240: 13280	TRUE
17931	TRUE	500	2,464.83	20	20	13.7	4158: 17890	TRUE
12581	TRUE	500	2,465.26	20	20	27.6	3081: 12508	TRUE
15733	TRUE	500	2,465.34	20	20	27.5	3240: 13280	TRUE
11259	TRUE	500	2,467.36	20	20	28.3	3240: 13280	TRUE
16017	TRUE	500	2,469.28	20	20	5.4	3773: 15904	TRUE
3040	TRUE	500	2,470.41	20	20	29.3	3240: 13280	TRUE
6579	TRUE	500	2,470.75	20	20	28.8	3240: 13280	TRUE
11535	TRUE	500	2,471.06	20	20	28.6	3240: 13280	TRUE
7407	TRUE	500	2,472.29	20	20	25.4	1866: 7050	TRUE
14624	TRUE	500	2,472.47	20	20	28.5	3240: 13280	TRUE
10130	TRUE	500	2,473.85	20	20	24.2	2529: 9971	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Existing Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
3323	TRUE	500	2,474.66	20	20	27.5	978: 3182	TRUE
12737	TRUE	500	2,475.53	20	20	27.5	3240: 13280	TRUE
15747	TRUE	500	2,476.13	20	20	26.4	3710: 15608	TRUE
18411	TRUE	500	2,476.32	20	20	28.5	3240: 13280	TRUE
12258	TRUE	500	2,482.81	20	20	7.4	3263: 13378	TRUE
6664	TRUE	500	2,482.96	20	20	12.4	2005: 7718	TRUE
3928	TRUE	500	2,487.80	20	20	26.7	1078: 3580	TRUE
19691	TRUE	500	2,488.18	20	20	27.7	3240: 13280	TRUE
15274	TRUE	500	2,489.36	20	56.8	0	23299: J-52	TRUE
18389	TRUE	500	2,490.66	20	20	25.3	4244: 18357	TRUE
15157	TRUE	500	2,491.17	20	20	20.2	3675: 15435	TRUE
14027	TRUE	500	2,492.44	20	21.4	0	31755: J-141	TRUE
5852	TRUE	500	2,496.58	20	20	28.8	3240: 13280	TRUE
11058	TRUE	500	2,497.91	20	20	27.3	3240: 13280	TRUE
7616	TRUE	500	2,502.39	20	20	25.9	1957: 7474	TRUE
15190	TRUE	500	2,508.27	20	20	13.2	3675: 15435	TRUE
17536	TRUE	500	2,510.53	20	20	18	4158: 17890	TRUE
14809	TRUE	500	2,513.09	20	20	28.4	3240: 13280	TRUE
15374	TRUE	500	2,513.30	20	34.9	0	3903: 16538	TRUE
14576	TRUE	500	2,516.90	20	20	27	3240: 13280	TRUE
13989	TRUE	500	2,517.35	20	20	28.1	3240: 13280	TRUE
15247	TRUE	500	2,519.62	20	20	12.4	3675: 15435	TRUE
14069	TRUE	500	2,519.96	20	20	8.3	3263: 13378	TRUE
3627	TRUE	500	2,521.33	20	20	29.4	3240: 13280	TRUE
15254	TRUE	500	2,526.27	20	20	28.4	3240: 13280	TRUE
2489	TRUE	500	2,527.49	20	20	28.1	697: 2093	TRUE
10919	TRUE	500	2,539.55	20	20	23.6	2722: 10829	TRUE
19404	TRUE	500	2,543.22	20	20	25.5	4531: 19711	TRUE
12500	TRUE	500	2,543.50	20	20	4.7	3263: 13378	TRUE
2307	TRUE	500	2,544.92	20	20	26.2	697: 2093	TRUE
11866	TRUE	500	2,545.27	20	20	28.4	3240: 13280	TRUE
10770	TRUE	500	2,545.81	20	20	21	2722: 10829	TRUE
7210	TRUE	500	2,553.84	20	20	15.1	1866: 7050	TRUE
8146	TRUE	500	2,554.75	20	23.2	0	2624: 10368	TRUE
19368	TRUE	500	2,556.51	20	20	14.7	4701: 20480	TRUE
3891	TRUE	500	2,557.49	20	20	23.3	1078: 3580	TRUE
6965	TRUE	500	2,557.76	20	20	27.5	3240: 13280	TRUE
20528	TRUE	500	2,559.60	20	20	27.5	3240: 13280	TRUE
18886	TRUE	500	2,560.38	20	20	18.7	4274: 18493	TRUE
14827	TRUE	500	2,563.05	20	20	28.3	3240: 13280	TRUE
17436	TRUE	500	2,565.19	20	20	3.5	4194: 18098	TRUE
3211	TRUE	500	2,566.27	20	20	29.5	3240: 13280	TRUE
13206	TRUE	500	2,566.85	20	20	26.7	3240: 13280	TRUE
9213	TRUE	500	2,569.39	20	20	28.4	3240: 13280	TRUE
13010	TRUE	500	2,569.86	20	20	27.2	3240: 13280	TRUE
9297	TRUE	500	2,572.73	20	20	16.7	2381: 9329	TRUE
6296	TRUE	500	2,573.50	20	20	26.8	1707: 6354	TRUE
14390	TRUE	500	2,573.57	20	20	26.8	3240: 13280	TRUE
12612	TRUE	500	2,575.75	20	20	3.2	3263: 13378	TRUE
9155	TRUE	500	2,575.79	20	20	15.3	2325: 9110	TRUE
7182	TRUE	500	2,581.32	20	20.7	0	2005: 7718	TRUE
7312	TRUE	500	2,581.42	20	20	0.5	2005: 7718	TRUE
2596	TRUE	500	2,582.38	20	20	29.3	3240: 13280	TRUE
4745	TRUE	500	2,583.46	20	20	25.4	1405: 4989	TRUE
13278	TRUE	500	2,584.59	20	20	2.8	3263: 13378	TRUE
13014	TRUE	500	2,585.41	20	20	2.7	3263: 13378	TRUE
13821	TRUE	500	2,588.72	20	20	1.8	3263: 13378	TRUE
2808	TRUE	500	2,593.45	20	20	29.2	3240: 13280	TRUE
1807	TRUE	500	2,597.36	20	20	29.3	3240: 13280	TRUE
19306	TRUE	500	2,600.16	20	20	27.4	3240: 13280	TRUE
11911	TRUE	500	2,601.32	20	20	27.9	3240: 13280	TRUE
4914	TRUE	500	2,603.00	20	20	21.2	1302: 4543	TRUE
5339	TRUE	500	2,603.03	20	20	28.7	3240: 13280	TRUE
18906	TRUE	500	2,603.32	20	20	27.3	3240: 13280	TRUE
9149	TRUE	500	2,606.39	20	20	28.3	3240: 13280	TRUE
18345	TRUE	500	2,606.51	20	20	28.2	3240: 13280	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Existing Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
15051	TRUE	500	2,609.69	20	20	8.4	3903: 16538	TRUE
15711	TRUE	500	2,613.81	20	20	27.4	3240: 13280	TRUE
6906	TRUE	500	2,614.81	20	20	2.2	2005: 7718	TRUE
18479	TRUE	500	2,615.44	20	20	21.6	4158: 17890	TRUE
4973	TRUE	500	2,615.79	20	20	28.1	1302: 4543	TRUE
20331	TRUE	500	2,616.15	20	20	25.3	4736: 20648	TRUE
2091	TRUE	500	2,617.25	20	20	16.3	745: 2263	TRUE
9925	TRUE	500	2,617.54	20	20	28.2	3240: 13280	TRUE
19968	TRUE	500	2,619.27	20	20	27.3	3240: 13280	TRUE
1831	TRUE	500	2,626.94	20	20	18.6	697: 2093	TRUE
11360	TRUE	500	2,627.84	20	20	27.9	2813: 11259	TRUE
1466	TRUE	500	2,628.67	20	20	29.2	3240: 13280	TRUE
19034	TRUE	500	2,630.15	20	20	9.3	4429: 19232	TRUE
5046	TRUE	500	2,630.15	20	20	28.5	3240: 13280	TRUE
20521	TRUE	500	2,630.59	20	20	27.3	3240: 13280	TRUE
15651	TRUE	500	2,631.30	20	20	26.7	3739: 15733	TRUE
2737	TRUE	500	2,636.58	20	20	23.8	818: 2556	TRUE
6830	TRUE	500	2,636.96	20	20	28.3	3240: 13280	TRUE
13640	TRUE	500	2,639.42	20	20	0.2	3263: 13378	TRUE
9765	TRUE	500	2,642.21	20	20	23	2325: 9110	TRUE
18671	TRUE	500	2,642.90	20	20	27.2	3240: 13280	TRUE
18228	TRUE	500	2,647.95	20	20	28.1	3240: 13280	TRUE
6477	TRUE	500	2,648.60	20	20	25.6	1707: 6354	TRUE
7959	TRUE	500	2,649.83	20	25.3	0	2624: 10368	TRUE
9038	TRUE	500	2,653.74	20	20	28.2	3240: 13280	TRUE
2262	TRUE	500	2,653.85	20	20	23.8	697: 2093	TRUE
20548	TRUE	500	2,654.15	20	20	27.2	3240: 13280	TRUE
1937	TRUE	500	2,657.50	20	20	12.8	697: 2093	TRUE
3739	TRUE	500	2,658.98	20	20	18.8	1078: 3580	TRUE
2369	TRUE	500	2,659.79	20	20	23.7	697: 2093	TRUE
6500	TRUE	500	2,659.86	20	20	26.3	1707: 6354	TRUE
11834	TRUE	500	2,664.92	20	20	14.8	3040: 12324	TRUE
6235	TRUE	500	2,665.95	20	20	28.3	3240: 13280	TRUE
9310	TRUE	500	2,666.97	20	20	28.1	3240: 13280	TRUE
4732	TRUE	500	2,669.01	20	20	28.4	3240: 13280	TRUE
4978	TRUE	500	2,671.45	20	20	28.6	3240: 13280	TRUE
5897	TRUE	500	2,673.42	20	20	28.3	3240: 13280	TRUE
12107	TRUE	500	2,673.62	20	20	28	3240: 13280	TRUE
6897	TRUE	500	2,676.40	20	20	28.2	3240: 13280	TRUE
19476	TRUE	500	2,682.66	20	20	25.2	4528: 19691	TRUE
13704	TRUE	500	2,682.83	20	20	26.7	3240: 13280	TRUE
11329	TRUE	500	2,685.30	20	20	26.9	3240: 13280	TRUE
6293	TRUE	500	2,686.09	20	20	28	3240: 13280	TRUE
10572	TRUE	500	2,686.35	20	20	28	3240: 13280	TRUE
7926	TRUE	500	2,686.77	20	20	17.8	2005: 7718	TRUE
2796	TRUE	500	2,689.26	20	20	29.2	3240: 13280	TRUE
8898	TRUE	500	2,690.74	20	20	28	3240: 13280	TRUE
11849	TRUE	500	2,696.03	20	20	28	3240: 13280	TRUE
2801	TRUE	500	2,702.74	20	20	29.1	3240: 13280	TRUE
11868	TRUE	500	2,706.67	20	20	26.7	3240: 13280	TRUE
2403	TRUE	500	2,709.95	20	20	28.8	3240: 13280	TRUE
20227	TRUE	500	2,713.26	20	20	27	3240: 13280	TRUE
12054	TRUE	500	2,713.64	20	20	27.9	3240: 13280	TRUE
6485	TRUE	500	2,715.90	20	20	28.1	3240: 13280	TRUE
8567	TRUE	500	2,716.06	20	20	28	3240: 13280	TRUE
2644	TRUE	500	2,720.18	20	20	29	3240: 13280	TRUE
8611	TRUE	500	2,720.72	20	20	23.8	2303: 9017	TRUE
10901	TRUE	500	2,725.58	20	20	28	3240: 13280	TRUE
3013	TRUE	500	2,726.02	20	20	29	3240: 13280	TRUE
20244	TRUE	500	2,737.59	20	20	27	3240: 13280	TRUE
18025	TRUE	500	2,739.00	20	22.1	0	4158: 17890	TRUE
3290	TRUE	500	2,739.44	20	20	28.6	3240: 13280	TRUE
3962	TRUE	500	2,743.74	20	20	28.4	3240: 13280	TRUE
16680	TRUE	500	2,748.03	20	20	26.9	3240: 13280	TRUE
12936	TRUE	500	2,748.17	20	20	26.6	3240: 13280	TRUE
14351	TRUE	500	2,750.16	20	20	27.8	3240: 13280	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Existing Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
4453	TRUE	500	2,750.29	20	20	29.2	3240: 13280	TRUE
11914	TRUE	500	2,752.05	20	20	27.5	3240: 13280	TRUE
21097	TRUE	500	2,753.06	20	20	26.9	3240: 13280	TRUE
15936	TRUE	500	2,754.86	20	20	23.9	3710: 15608	TRUE
13352	TRUE	500	2,760.58	20	20	26.6	3240: 13280	TRUE
14424	TRUE	500	2,761.81	20	20	26.3	3240: 13280	TRUE
3724	TRUE	500	2,762.78	20	20	28.6	3240: 13280	TRUE
3120	TRUE	500	2,764.55	20	20	28.6	3240: 13280	TRUE
8785	TRUE	500	2,765.06	20	20	27.9	3240: 13280	TRUE
11774	TRUE	500	2,771.44	20	20	24	2940: 11866	TRUE
19181	TRUE	500	2,773.84	20	20	18.7	4701: 20480	TRUE
2479	TRUE	500	2,774.13	20	20	17	838: 2635	TRUE
14931	TRUE	500	2,775.49	20	20	22.1	3675: 15435	TRUE
5267	TRUE	500	2,775.57	20	20	28.1	3240: 13280	TRUE
19152	TRUE	500	2,777.35	20	20	26.8	3240: 13280	TRUE
14935	TRUE	500	2,778.55	20	39.7	0	3903: 16538	TRUE
12304	TRUE	500	2,781.96	20	20	26.5	3240: 13280	TRUE
2791	TRUE	500	2,785.27	20	20	22.2	838: 2635	TRUE
11792	TRUE	500	2,787.31	20	20	26.4	3240: 13280	TRUE
19453	TRUE	500	2,788.07	20	20	26.8	3240: 13280	TRUE
11731	TRUE	500	2,790.93	20	20	21.6	3040: 12324	TRUE
17078	TRUE	500	2,791.20	20	20	26.7	3240: 13280	TRUE
18905	TRUE	500	2,791.38	20	20	27.7	3240: 13280	TRUE
20684	TRUE	500	2,795.39	20	20	26.8	3240: 13280	TRUE
19135	TRUE	500	2,796.58	20	20	27.7	3240: 13280	TRUE
20799	TRUE	500	2,797.07	20	20	23.2	4751: 20745	TRUE
5232	TRUE	500	2,797.23	20	20	25.8	1302: 4543	TRUE
1782	TRUE	500	2,798.03	20	20	26.6	697: 2093	TRUE
7805	TRUE	500	2,804.57	20	22.7	0	2624: 10368	TRUE
7044	TRUE	500	2,810.80	20	20	27.9	3240: 13280	TRUE
20428	TRUE	500	2,812.42	20	20	25.3	4654: 20257	TRUE
2392	TRUE	500	2,819.32	20	20	28.6	3240: 13280	TRUE
4032	TRUE	500	2,820.10	20	20	19.4	1078: 3580	TRUE
6481	TRUE	500	2,821.02	20	20	27.1	3240: 13280	TRUE
12856	TRUE	500	2,821.34	20	20	27.6	3240: 13280	TRUE
13033	TRUE	500	2,822.24	20	20	27.6	3240: 13280	TRUE
1355	TRUE	500	2,823.64	20	20	12.6	477: 1261	TRUE
12575	TRUE	500	2,824.08	20	20	17.3	3141: 12788	TRUE
2570	TRUE	500	2,827.96	20	20	13.4	838: 2635	TRUE
14952	TRUE	500	2,828.59	20	20	27.6	3240: 13280	TRUE
13185	TRUE	500	2,829.15	20	20	19	3279: 13448	TRUE
13253	TRUE	500	2,829.67	20	20	17.9	31755: J-141	TRUE
15850	TRUE	500	2,831.17	20	20	27.6	3240: 13280	TRUE
4508	TRUE	500	2,831.57	20	20	28.3	3240: 13280	TRUE
12190	TRUE	500	2,833.63	20	20	27.6	3240: 13280	TRUE
19172	TRUE	500	2,836.22	20	20	26.7	3240: 13280	TRUE
9198	TRUE	500	2,837.81	20	20	27.7	3240: 13280	TRUE
9132	TRUE	500	2,838.44	20	20	27.5	3240: 13280	TRUE
4349	TRUE	500	2,840.94	20	20	28.2	3240: 13280	TRUE
12980	TRUE	500	2,844.41	20	20	25.9	3141: 12788	TRUE
16114	TRUE	500	2,845.27	20	20	6	3773: 15904	TRUE
9701	TRUE	500	2,845.31	20	20	26.4	3240: 13280	TRUE
8699	TRUE	500	2,846.35	20	20	27.6	3240: 13280	TRUE
17294	TRUE	500	2,846.87	20	20	26.5	3240: 13280	TRUE
3312	TRUE	500	2,850.60	20	20	28.4	3240: 13280	TRUE
11067	TRUE	500	2,850.94	20	20	26.3	3240: 13280	TRUE
8331	TRUE	500	2,851.75	20	20	27.7	3240: 13280	TRUE
16061	TRUE	500	2,852.34	20	20	3.2	3821: 16105	TRUE
12511	TRUE	500	2,858.10	20	20	27.1	3903: 16538	TRUE
4244	TRUE	500	2,858.38	20	20	28.1	3240: 13280	TRUE
8801	TRUE	500	2,858.70	20	20	27.7	3240: 13280	TRUE
14740	TRUE	500	2,861.25	20	20	6.5	3903: 16538	TRUE
13441	TRUE	500	2,866.02	20	20	26.3	3240: 13280	TRUE
8971	TRUE	500	2,869.05	20	20	27.6	3240: 13280	TRUE
6474	TRUE	500	2,871.61	20	20	27.8	3240: 13280	TRUE
2971	TRUE	500	2,875.23	20	20	26.1	697: 2093	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Existing Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
4287	TRUE	500	2,875.63	20	20	28.9	3240: 13280	TRUE
18724	TRUE	500	2,881.64	20	20	19.3	4158: 17890	TRUE
20621	TRUE	500	2,888.54	20	20	26.5	3240: 13280	TRUE
18874	TRUE	500	2,889.71	20	20	16.7	4429: 19232	TRUE
7497	TRUE	500	2,890.20	20	20	25.4	2040: 7895	TRUE
14120	TRUE	500	2,891.86	20	20	25.9	3240: 13280	TRUE
8469	TRUE	500	2,898.50	20	20	27.5	3240: 13280	TRUE
9196	TRUE	500	2,899.28	20	20	26.2	3240: 13280	TRUE
15668	TRUE	500	2,902.69	20	20	27.1	3903: 16538	TRUE
8970	TRUE	500	2,902.89	20	20	27.5	3240: 13280	TRUE
16716	TRUE	500	2,904.98	20	20	26.3	3240: 13280	TRUE
3058	TRUE	500	2,910.61	20	20	28.6	3240: 13280	TRUE
1673	TRUE	500	2,912.87	20	20	28.6	3240: 13280	TRUE
2434	TRUE	500	2,914.40	20	20	18.8	697: 2093	TRUE
19254	TRUE	500	2,917.33	20	20	26.4	3240: 13280	TRUE
3298	TRUE	500	2,919.00	20	20	28.3	3240: 13280	TRUE
13728	TRUE	500	2,919.65	20	20	18.8	3368: 13968	TRUE
18421	TRUE	500	2,921.96	20	20	26.3	3240: 13280	TRUE
2712	TRUE	500	2,922.41	20	20	28.6	3240: 13280	TRUE
14016	TRUE	500	2,924.05	20	20	26.9	3368: 13968	TRUE
3041	TRUE	500	2,928.96	20	20	28.5	3240: 13280	TRUE
11515	TRUE	500	2,930.42	20	20	25.9	3240: 13280	TRUE
20643	TRUE	500	2,930.58	20	20	26.3	3240: 13280	TRUE
14143	TRUE	500	2,931.95	20	20	27.2	3903: 16538	TRUE
13484	TRUE	500	2,932.94	20	20	27.3	3240: 13280	TRUE
21123	TRUE	500	2,933.09	20	20	26.3	3240: 13280	TRUE
8467	TRUE	500	2,938.34	20	20	27.5	3240: 13280	TRUE
21161	TRUE	500	2,940.90	20	20	11.6	4855: 21277	TRUE
19489	TRUE	500	2,941.03	20	20	26.3	3240: 13280	TRUE
20142	TRUE	500	2,945.33	20	20	26.3	3240: 13280	TRUE
2042	TRUE	500	2,948.94	20	20	0.6	750: 2287	TRUE
18511	TRUE	500	2,950.01	20	20	26.1	3903: 16538	TRUE
7108	TRUE	500	2,952.28	20	20	27.5	3240: 13280	TRUE
10436	TRUE	500	2,954.97	20	20	14.3	2722: 10829	TRUE
8195	TRUE	500	2,957.12	20	20	27.4	3240: 13280	TRUE
14680	TRUE	500	2,962.00	20	20	25.8	3600: 15103	TRUE
3537	TRUE	500	2,962.08	20	20	19.3	1062: 3510	TRUE
3971	TRUE	500	2,962.26	20	20	28	3240: 13280	TRUE
20078	TRUE	500	2,965.05	20	20	26.2	3240: 13280	TRUE
11226	TRUE	500	2,965.29	20	20	25.8	3240: 13280	TRUE
3830	TRUE	500	2,967.25	20	20	28.7	3240: 13280	TRUE
4831	TRUE	500	2,967.97	20	20	25.9	1302: 4543	TRUE
3812	TRUE	500	2,968.46	20	20	28.1	3240: 13280	TRUE
12833	TRUE	500	2,971.27	20	20	26.9	3240: 13280	TRUE
17799	TRUE	500	2,972.69	20	20	25.9	3903: 16538	TRUE
20375	TRUE	500	2,974.41	20	20	26.2	3240: 13280	TRUE
4628	TRUE	500	2,976.93	20	20	26.7	1405: 4989	TRUE
2686	TRUE	500	2,977.09	20	20	18.2	919: 2923	TRUE
8819	TRUE	500	2,977.22	20	20	22.1	2325: 9110	TRUE
16710	TRUE	500	2,978.97	20	20	26.1	3240: 13280	TRUE
2721	TRUE	500	2,979.72	20	20	15.9	919: 2923	TRUE
15469	TRUE	500	2,980.31	20	20	26.5	3240: 13280	TRUE
11233	TRUE	500	2,981.63	20	20	27.2	3240: 13280	TRUE
12010	TRUE	500	2,985.26	20	20	27.1	3240: 13280	TRUE
9551	TRUE	500	2,986.65	20	20	25.8	2722: 10829	TRUE
3496	TRUE	500	2,986.79	20	20	28.4	3240: 13280	TRUE
20768	TRUE	500	2,987.56	20	20	26.1	3240: 13280	TRUE
3965	TRUE	500	2,989.47	20	20	28.1	3240: 13280	TRUE
3427	TRUE	500	2,990.67	20	20	28.4	3240: 13280	TRUE
2803	TRUE	500	2,992.28	20	20	28.4	3240: 13280	TRUE
9010	TRUE	500	2,992.29	20	20	27.2	3240: 13280	TRUE
9872	TRUE	500	2,992.74	20	20	27.3	3240: 13280	TRUE
19567	TRUE	500	2,992.91	20	20	26.2	3240: 13280	TRUE
15951	TRUE	500	2,996.17	20	20	26.1	3240: 13280	TRUE
6701	TRUE	500	2,998.97	20	20	27.4	3240: 13280	TRUE
19068	TRUE	500	2,999.19	20	20	26.1	3240: 13280	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Existing Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
21051	TRUE	500	3,000.05	20	20	12.9	4855: 21277	TRUE
8890	TRUE	500	3,000.95	20	20	27.2	3240: 13280	TRUE
2887	TRUE	500	3,005.07	20	20	16.8	919: 2923	TRUE
14984	TRUE	500	3,007.93	20	20	23.2	23299: J-52	TRUE
8802	TRUE	500	3,008.07	20	20	27.2	3240: 13280	TRUE
16740	TRUE	500	3,009.20	20	20	26.4	3240: 13280	TRUE
3154	TRUE	500	3,009.63	20	20	28.4	3240: 13280	TRUE
6872	TRUE	500	3,010.22	20	20	27.4	3240: 13280	TRUE
2321	TRUE	500	3,013.59	20	20	20.9	697: 2093	TRUE
3498	TRUE	500	3,013.61	20	20	28.4	3240: 13280	TRUE
11137	TRUE	500	3,015.17	20	20	24.9	2722: 10829	TRUE
9479	TRUE	500	3,017.57	20	20	27	3240: 13280	TRUE
18684	TRUE	500	3,019.00	20	20	25	3903: 16538	TRUE
12124	TRUE	500	3,021.23	20	20	25.7	3240: 13280	TRUE
16200	TRUE	500	3,023.08	20	20	26.6	3240: 13280	TRUE
8502	TRUE	500	3,025.53	20	20	27.2	3240: 13280	TRUE
20105	TRUE	500	3,026.10	20	20	26	3240: 13280	TRUE
5193	TRUE	500	3,026.44	20	20	22.1	1302: 4543	TRUE
18848	TRUE	500	3,027.65	20	20	26	3240: 13280	TRUE
9355	TRUE	500	3,030.57	20	20	25	2722: 10829	TRUE
3022	TRUE	500	3,037.73	20	20	28	3240: 13280	TRUE
9330	TRUE	500	3,038.59	20	20	27.1	3240: 13280	TRUE
6800	TRUE	500	3,040.21	20	20	20.3	1866: 7050	TRUE
1646	TRUE	500	3,043.06	20	20	26.9	697: 2093	TRUE
19496	TRUE	500	3,044.39	20	20	26	3240: 13280	TRUE
1551	TRUE	500	3,044.85	20	20	28.3	3240: 13280	TRUE
20564	TRUE	500	3,045.31	20	20	26	3240: 13280	TRUE
4140	TRUE	500	3,052.44	20	20	28.5	3240: 13280	TRUE
11582	TRUE	500	3,058.41	20	20	25.6	3240: 13280	TRUE
5670	TRUE	500	3,061.15	20	20	24.2	1511: 5485	TRUE
8842	TRUE	500	3,061.45	20	20	27.1	3240: 13280	TRUE
7369	TRUE	500	3,067.82	20	20	25.9	3240: 13280	TRUE
14192	TRUE	500	3,070.07	20	20	25.3	3240: 13280	TRUE
15250	TRUE	500	3,070.20	20	20	25.3	3240: 13280	TRUE
9257	TRUE	500	3,070.22	20	20	26.9	3240: 13280	TRUE
20279	TRUE	500	3,072.09	20	20	25.9	3240: 13280	TRUE
12356	TRUE	500	3,073.03	20	20	25.6	3240: 13280	TRUE
9075	TRUE	500	3,077.21	20	20	27	3240: 13280	TRUE
6287	TRUE	500	3,081.17	20	20	27.3	3240: 13280	TRUE
1739	TRUE	500	3,086.40	20	20	12	697: 2093	TRUE
2363	TRUE	500	3,088.15	20	20	26.1	838: 2635	TRUE
19935	TRUE	500	3,092.78	20	20	18.1	4478: 19448	TRUE
13811	TRUE	500	3,093.34	20	20	24.4	3903: 16538	TRUE
10170	TRUE	500	3,097.54	20	20	23.3	2722: 10829	TRUE
8686	TRUE	500	3,099.44	20	20	27	3240: 13280	TRUE
15193	TRUE	500	3,101.80	20	20	22.1	3903: 16538	TRUE
14717	TRUE	500	3,106.70	20	20	22.9	3675: 15435	TRUE
3553	TRUE	500	3,112.34	20	20	18.6	1013: 3317	TRUE
7322	TRUE	500	3,114.50	20	20	27.1	3240: 13280	TRUE
19783	TRUE	500	3,115.10	20	20	25.7	3240: 13280	TRUE
4103	TRUE	500	3,115.21	20	20	27.5	3240: 13280	TRUE
15997	TRUE	500	3,116.50	20	20	7	3773: 15904	TRUE
9554	TRUE	500	3,117.65	20	20	19.3	2325: 9110	TRUE
17417	TRUE	500	3,122.27	20	20	25.6	3240: 13280	TRUE
12177	TRUE	500	3,127.09	20	20	14.1	3041: 12331	TRUE
3159	TRUE	500	3,128.92	20	20	28.2	3240: 13280	TRUE
17592	TRUE	500	3,130.94	20	20	25.7	3240: 13280	TRUE
14447	TRUE	500	3,132.22	20	20	26.3	3240: 13280	TRUE
5519	TRUE	500	3,135.30	20	20	27.2	3240: 13280	TRUE
15780	TRUE	500	3,135.74	20	20	25.3	3240: 13280	TRUE
2232	TRUE	500	3,137.80	20	20	10.2	697: 2093	TRUE
20458	TRUE	500	3,139.96	20	20	25.7	3240: 13280	TRUE
12459	TRUE	500	3,141.36	20	20	21.9	3903: 16538	TRUE
8487	TRUE	500	3,143.95	20	20	21.4	2325: 9110	TRUE
12719	TRUE	500	3,148.46	20	20	24.4	3903: 16538	TRUE
16920	TRUE	500	3,151.03	20	20	22.8	3903: 16538	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
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Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
14957	TRUE	500	3,153.43	20	20	26.2	3240: 13280	TRUE
10543	TRUE	500	3,153.64	20	20	22.2	2722: 10829	TRUE
13618	TRUE	500	3,153.93	20	20	25.1	3240: 13280	TRUE
19665	TRUE	500	3,156.02	20	20	25.6	3240: 13280	TRUE
3145	TRUE	500	3,158.31	20	20	25.8	838: 2635	TRUE
6805	TRUE	500	3,160.67	20	20	27	3240: 13280	TRUE
4494	TRUE	500	3,163.11	20	20	28	3240: 13280	TRUE
8281	TRUE	500	3,163.26	20	20	16.7	2005: 7718	TRUE
6751	TRUE	500	3,164.32	20	20	27	3240: 13280	TRUE
1571	TRUE	500	3,166.52	20	20	28	3240: 13280	TRUE
18129	TRUE	500	3,167.81	20	20	22.6	23299: J-52	TRUE
10437	TRUE	500	3,170.94	20	20	26.6	3240: 13280	TRUE
3422	TRUE	500	3,172.32	20	20	27.6	3240: 13280	TRUE
16724	TRUE	500	3,173.77	20	20	25.4	3240: 13280	TRUE
11224	TRUE	500	3,174.44	20	20	26.8	3240: 13280	TRUE
14611	TRUE	500	3,174.91	20	20	24.8	3240: 13280	TRUE
19879	TRUE	500	3,176.13	20	20	25.6	3240: 13280	TRUE
9670	TRUE	500	3,184.66	20	20	22.7	2722: 10829	TRUE
18867	TRUE	500	3,186.82	20	20	25.5	3240: 13280	TRUE
18333	TRUE	500	3,187.44	20	20	25.6	3240: 13280	TRUE
15906	TRUE	500	3,188.23	20	20	3.1	3821: 16105	TRUE
4066	TRUE	500	3,199.68	20	20	27.6	3240: 13280	TRUE
3043	TRUE	500	3,203.13	20	20	28	3240: 13280	TRUE
4056	TRUE	500	3,203.28	20	20	27.6	3240: 13280	TRUE
16978	TRUE	500	3,203.72	20	20	25.4	3240: 13280	TRUE
13095	TRUE	500	3,203.95	20	20	25	3240: 13280	TRUE
19733	TRUE	500	3,204.59	20	20	25.5	3240: 13280	TRUE
19512	TRUE	500	3,206.73	20	20	25.4	3240: 13280	TRUE
15220	TRUE	500	3,206.99	20	20	21	3903: 16538	TRUE
14000	TRUE	500	3,209.72	20	20	24.6	3240: 13280	TRUE
2346	TRUE	500	3,209.74	20	20	18.4	722: 2178	TRUE
16430	TRUE	500	3,211.22	20	20	21.9	3903: 16538	TRUE
8889	TRUE	500	3,213.06	20	20	26.7	3240: 13280	TRUE
14517	TRUE	500	3,213.56	20	20	22.4	3903: 16538	TRUE
13780	TRUE	500	3,217.75	20	20	26.7	3240: 13280	TRUE
9567	TRUE	500	3,218.40	20	20	26.5	3240: 13280	TRUE
18655	TRUE	500	3,219.91	20	20	25.4	3240: 13280	TRUE
7048	TRUE	500	3,220.54	20	20	25.5	3240: 13280	TRUE
11620	TRUE	500	3,227.12	20	20	12.8	2873: 11535	TRUE
18470	TRUE	500	3,227.98	20	20	25.4	3240: 13280	TRUE
2667	TRUE	500	3,228.80	20	20	27.8	3240: 13280	TRUE
8326	TRUE	500	3,230.25	20	20	23	2165: 8437	TRUE
17880	TRUE	500	3,232.74	20	20	21.4	3903: 16538	TRUE
7299	TRUE	500	3,233.31	20	20	25.4	3240: 13280	TRUE
1913	TRUE	500	3,233.56	20	20	20.2	697: 2093	TRUE
15809	TRUE	500	3,234.08	20	20	20.2	3903: 16538	TRUE
13078	TRUE	500	3,236.06	20	20	24.9	3240: 13280	TRUE
13714	TRUE	500	3,237.36	20	20	24.8	3240: 13280	TRUE
13584	TRUE	500	3,239.10	20	34.5	0	31755: J-141	TRUE
17040	TRUE	500	3,240.15	20	24.7	0	4194: 18098	TRUE
12174	TRUE	500	3,241.75	20	20	22.1	2950: 11911	TRUE
18616	TRUE	500	3,241.87	20	20	11.5	4158: 17890	TRUE
11745	TRUE	500	3,241.92	20	20	25	3240: 13280	TRUE
15233	TRUE	500	3,245.45	20	20	21.9	3903: 16538	TRUE
6486	TRUE	500	3,250.87	20	20	26.7	3240: 13280	TRUE
18034	TRUE	500	3,252.15	20	20	21.7	3903: 16538	TRUE
11824	TRUE	500	3,252.70	20	20	24.9	3240: 13280	TRUE
18726	TRUE	500	3,252.74	20	20	33.9	3240: 13280	TRUE
5293	TRUE	500	3,253.92	20	20	26.8	3240: 13280	TRUE
10835	TRUE	500	3,255.88	20	20	26.6	3240: 13280	TRUE
8773	TRUE	500	3,257.75	20	20	16.2	2325: 9110	TRUE
15512	TRUE	500	3,259.68	20	20	25.9	3240: 13280	TRUE
18314	TRUE	500	3,260.19	20	20	21.2	23299: J-52	TRUE
11227	TRUE	500	3,260.27	20	20	26.6	3240: 13280	TRUE
1955	TRUE	500	3,261.55	20	24.2	0	697: 2093	TRUE
2100	TRUE	500	3,265.18	20	20	3.1	697: 2093	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
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Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
10757	TRUE	500	3,265.97	20	20	23.7	3903: 16538	TRUE
8234	TRUE	500	3,267.62	20	20	14.2	2005: 7718	TRUE
18420	TRUE	500	3,271.90	20	20	25.2	3240: 13280	TRUE
12664	TRUE	500	3,272.43	20	20	24.9	3240: 13280	TRUE
12163	TRUE	500	3,273.58	20	21.8	0	31622: J-140	TRUE
14408	TRUE	500	3,274.83	20	20	25.9	3240: 13280	TRUE
16737	TRUE	500	3,275.28	20	20	6.6	4194: 18098	TRUE
6786	TRUE	500	3,276.00	20	20	26.7	3240: 13280	TRUE
12668	TRUE	500	3,277.78	20	20	24.9	3240: 13280	TRUE
14979	TRUE	500	3,277.79	20	20	25.4	3240: 13280	TRUE
13285	TRUE	500	3,278.52	20	20	21.6	23299: J-52	TRUE
13545	TRUE	500	3,279.49	20	20	19.9	3903: 16538	TRUE
13667	TRUE	500	3,280.81	20	20	19.8	23299: J-52	TRUE
4687	TRUE	500	3,282.97	20	20	28	3240: 13280	TRUE
6330	TRUE	500	3,285.02	20	20	26.8	3240: 13280	TRUE
11816	TRUE	500	3,285.63	20	20	24.9	3240: 13280	TRUE
16880	TRUE	500	3,286.42	20	20	25.5	3240: 13280	TRUE
14060	TRUE	500	3,286.94	20	20	19.6	3903: 16538	TRUE
18790	TRUE	500	3,287.78	20	20	20.5	3903: 16538	TRUE
4437	TRUE	500	3,291.88	20	20	27.2	3240: 13280	TRUE
6640	TRUE	500	3,299.75	20	20	26.7	3240: 13280	TRUE
9049	TRUE	500	3,300.34	20	20	8.1	2381: 9329	TRUE
4016	TRUE	500	3,300.46	20	20	27.3	3240: 13280	TRUE
10989	TRUE	500	3,300.56	20	20	19.8	2722: 10829	TRUE
11660	TRUE	500	3,303.99	20	20	23.4	2722: 10829	TRUE
11295	TRUE	500	3,305.05	20	20	21.5	2722: 10829	TRUE
18651	TRUE	500	3,306.01	20	20	27.7	4323: 18726	TRUE
13340	TRUE	500	3,309.85	20	20	25.7	3240: 13280	TRUE
8407	TRUE	500	3,310.21	20	20	26.5	3240: 13280	TRUE
8484	TRUE	500	3,314.05	20	20	10.9	2194: 8546	TRUE
9003	TRUE	500	3,316.23	20	20	4.3	2325: 9110	TRUE
2695	TRUE	500	3,317.51	20	20	27.7	3240: 13280	TRUE
10606	TRUE	500	3,318.98	20	20.4	0	2678: 10618	TRUE
6164	TRUE	500	3,320.96	20	20	26.7	3240: 13280	TRUE
17263	TRUE	500	3,323.35	20	20	3.4	4194: 18098	TRUE
7906	TRUE	500	3,330.43	20	20	26.5	3240: 13280	TRUE
13766	TRUE	500	3,332.10	20	20	18.9	3903: 16538	TRUE
15991	TRUE	500	3,335.73	20	20	25.1	3240: 13280	TRUE
10824	TRUE	500	3,342.32	20	20	26.1	3240: 13280	TRUE
10630	TRUE	500	3,343.23	20	20	22.6	3903: 16538	TRUE
8884	TRUE	500	3,348.85	20	20	7.3	2194: 8546	TRUE
16019	TRUE	500	3,350.81	20	20	19.8	23299: J-52	TRUE
16386	TRUE	500	3,351.65	20	20	24.9	3240: 13280	TRUE
17629	TRUE	500	3,353.90	20	20	14.3	4194: 18098	TRUE
16431	TRUE	500	3,355.02	20	20	11.5	4194: 18098	TRUE
1869	TRUE	500	3,355.73	20	20	18.5	697: 2093	TRUE
8735	TRUE	500	3,357.02	20	20	2	2194: 8546	TRUE
12314	TRUE	500	3,357.65	20	20	5.5	31622: J-140	TRUE
19972	TRUE	500	3,358.57	20	20	24.9	3240: 13280	TRUE
8744	TRUE	500	3,359.78	20	20	21.8	2722: 10829	TRUE
12585	TRUE	500	3,362.67	20	20	23.7	3127: 12737	TRUE
1669	TRUE	500	3,367.45	20	20	14.2	697: 2093	TRUE
15912	TRUE	500	3,367.95	20	20	19.6	3903: 16538	TRUE
9020	TRUE	500	3,368.12	20	20	26.4	3240: 13280	TRUE
13192	TRUE	500	3,368.34	20	26.9	0	31755: J-141	TRUE
12948	TRUE	500	3,370.76	20	20	25.7	3240: 13280	TRUE
12591	TRUE	500	3,377.22	20	20	8.3	31622: J-140	TRUE
11987	TRUE	500	3,378.80	20	20	11.3	2940: 11866	TRUE
17045	TRUE	500	3,382.21	20	20	24.7	3240: 13280	TRUE
8952	TRUE	500	3,382.87	20	20	23.5	3903: 16538	TRUE
11645	TRUE	500	3,384.21	20	20	10	2940: 11866	TRUE
17084	TRUE	500	3,390.32	20	20	18.9	23299: J-52	TRUE
15716	TRUE	500	3,392.61	20	20	24.7	3240: 13280	TRUE
14210	TRUE	500	3,393.72	20	20	17.7	3903: 16538	TRUE
14533	TRUE	500	3,396.24	20	20	24.3	3240: 13280	TRUE
18688	TRUE	500	3,398.79	20	20	24.8	3240: 13280	TRUE

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Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
2682	TRUE	500	3,407.42	20	20	22.9	838: 2635	TRUE
18974	TRUE	500	3,408.80	20	20	24.8	3240: 13280	TRUE
1674	TRUE	500	3,411.68	20	20	11.7	697: 2093	TRUE
14894	TRUE	500	3,413.21	20	20	25.4	3240: 13280	TRUE
9941	TRUE	500	3,416.45	20	20	7.2	2325: 9110	TRUE
11710	TRUE	500	3,417.94	20	20	24.1	3240: 13280	TRUE
17581	TRUE	500	3,421.42	20	20	18.4	3903: 16538	TRUE
16977	TRUE	500	3,424.09	20	20	18.3	3903: 16538	TRUE
13669	TRUE	500	3,425.90	20	20	23.8	3240: 13280	TRUE
5851	TRUE	500	3,429.95	20	20	26.4	3240: 13280	TRUE
19438	TRUE	500	3,432.43	20	20	24.7	3240: 13280	TRUE
16766	TRUE	500	3,433.08	20	20	24.9	3240: 13280	TRUE
3352	TRUE	500	3,442.36	20	20	27	3240: 13280	TRUE
7209	TRUE	500	3,444.28	20	20	26.2	3240: 13280	TRUE
8545	TRUE	500	3,445.32	20	20	26.2	3240: 13280	TRUE
14792	TRUE	500	3,445.92	20	20	24.9	3240: 13280	TRUE
11112	TRUE	500	3,450.17	20	20	21.7	2722: 10829	TRUE
1724	TRUE	500	3,451.73	20	20	8.5	697: 2093	TRUE
13831	TRUE	500	3,452.49	20	20	17.2	3903: 16538	TRUE
11615	TRUE	500	3,453.62	20	20	26.3	3240: 13280	TRUE
10653	TRUE	500	3,454.08	20	20	17.4	2722: 10829	TRUE
18696	TRUE	500	3,456.40	20	20	24.6	3240: 13280	TRUE
12167	TRUE	500	3,459.48	20	20	24.1	3240: 13280	TRUE
10766	TRUE	500	3,460.66	20	20	26.3	3240: 13280	TRUE
15404	TRUE	500	3,461.80	20	20	24.6	3240: 13280	TRUE
13828	TRUE	500	3,464.62	20	20	25.6	3362: 13936	TRUE
19270	TRUE	500	3,465.12	20	20	24.6	3240: 13280	TRUE
13332	TRUE	500	3,465.40	20	20	17.2	3903: 16538	TRUE
4650	TRUE	500	3,466.50	20	20	27.1	3240: 13280	TRUE
2602	TRUE	500	3,466.94	20	20	17.9	838: 2635	TRUE
13178	TRUE	500	3,468.79	20	20	24.3	3240: 13280	TRUE
15238	TRUE	500	3,468.84	20	20	24.8	3240: 13280	TRUE
16074	TRUE	500	3,470.60	20	20	14.3	4194: 18098	TRUE
16588	TRUE	500	3,475.20	20	20	24.4	3240: 13280	TRUE
12912	TRUE	500	3,475.31	20	20	1.3	31755: J-141	TRUE
3402	TRUE	500	3,475.91	20	20	26.9	3240: 13280	TRUE
17044	TRUE	500	3,477.18	20	20	17.5	3903: 16538	TRUE
7457	TRUE	500	3,479.60	20	20	26.1	3240: 13280	TRUE
3340	TRUE	500	3,481.69	20	20	26.9	3240: 13280	TRUE
3789	TRUE	500	3,482.02	20	20	26.9	3240: 13280	TRUE
14036	TRUE	500	3,484.80	20	31.4	0	31755: J-141	TRUE
2675	TRUE	500	3,486.44	20	20	14.6	838: 2635	TRUE
12398	TRUE	500	3,486.79	20	20	24	3240: 13280	TRUE
18728	TRUE	500	3,490.00	20	20	15.6	4429: 19232	TRUE
7512	TRUE	500	3,494.33	20	20	26.1	3240: 13280	TRUE
17942	TRUE	500	3,495.42	20	20	17.4	3903: 16538	TRUE
12872	TRUE	500	3,498.32	20	20	23.1	3185: 13010	TRUE
20541	TRUE	500	3,500.00	20	35.7	24.4	3240: 13280	TRUE
20305	TRUE	500	3,500.00	20	28.1	24.4	3240: 13280	TRUE
20209	TRUE	500	3,500.00	20	41.4	24.4	3240: 13280	TRUE
19969	TRUE	500	3,500.00	20	33.5	24.4	3240: 13280	TRUE
19962	TRUE	500	3,500.00	20	40.4	24.4	3240: 13280	TRUE
19886	TRUE	500	3,500.00	20	22.4	24.5	3240: 13280	TRUE
19880	TRUE	500	3,500.00	20	33.9	24.5	3240: 13280	TRUE
19837	TRUE	500	3,500.00	20	39.3	24.5	3240: 13280	TRUE
19812	TRUE	500	3,500.00	20	23.2	24.5	3240: 13280	TRUE
19808	TRUE	500	3,500.00	20	41	24.5	3240: 13280	TRUE
19781	TRUE	500	3,500.00	20	45.9	24.5	3240: 13280	TRUE
19775	TRUE	500	3,500.00	20	26.4	24.4	3240: 13280	TRUE
19732	TRUE	500	3,500.00	20	49.7	24.5	3240: 13280	TRUE
19706	TRUE	500	3,500.00	20	34.7	24.4	3240: 13280	TRUE
19627	TRUE	500	3,500.00	20	52.5	24.5	3240: 13280	TRUE
19594	TRUE	500	3,500.00	20	46.2	24.4	3240: 13280	TRUE
19555	TRUE	500	3,500.00	20	59.1	24.4	3240: 13280	TRUE
19490	TRUE	500	3,500.00	20	37.4	24.4	3240: 13280	TRUE
19477	TRUE	500	3,500.00	20	50.1	24.4	3240: 13280	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Existing Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
19417	TRUE	500	3,500.00	20	57.8	24.4	3240: 13280	TRUE
19380	TRUE	500	3,500.00	20	62.5	24.4	3240: 13280	TRUE
19352	TRUE	500	3,500.00	20	47.7	24.5	3240: 13280	TRUE
19294	TRUE	500	3,500.00	20	69	24.4	3240: 13280	TRUE
19211	TRUE	500	3,500.00	20	62.8	24.4	3240: 13280	TRUE
19170	TRUE	500	3,500.00	20	57.2	24.4	3240: 13280	TRUE
19169	TRUE	500	3,500.00	20	28.7	24.5	3240: 13280	TRUE
19128	TRUE	500	3,500.00	20	37.7	24.4	3240: 13280	TRUE
19094	TRUE	500	3,500.00	20	69.7	24.4	3240: 13280	TRUE
19046	TRUE	500	3,500.00	20	64.7	24.4	3240: 13280	TRUE
19035	TRUE	500	3,500.00	20	53.7	24.4	3240: 13280	TRUE
18984	TRUE	500	3,500.00	20	63.6	24.4	3240: 13280	TRUE
18929	TRUE	500	3,500.00	20	69.3	24.4	3240: 13280	TRUE
18887	TRUE	500	3,500.00	20	51.1	24.4	3240: 13280	TRUE
18821	TRUE	500	3,500.00	20	66.8	24.4	3240: 13280	TRUE
18794	TRUE	500	3,500.00	20	32	24.4	3240: 13280	TRUE
18761	TRUE	500	3,500.00	20	22.8	24.4	3240: 13280	TRUE
18743	TRUE	500	3,500.00	20	24.7	24.5	3240: 13280	TRUE
18737	TRUE	500	3,500.00	20	60.5	24.4	3240: 13280	TRUE
18718	TRUE	500	3,500.00	20	59.2	24.4	3240: 13280	TRUE
18700	TRUE	500	3,500.00	20	35.4	24.4	3240: 13280	TRUE
18575	TRUE	500	3,500.00	20	55.4	24.4	3240: 13280	TRUE
18539	TRUE	500	3,500.00	20	54.5	24.4	3240: 13280	TRUE
18412	TRUE	500	3,500.00	20	38.9	24.4	3240: 13280	TRUE
18370	TRUE	500	3,500.00	20	67.4	24.4	3240: 13280	TRUE
18233	TRUE	500	3,500.00	20	55.2	24.4	3240: 13280	TRUE
18192	TRUE	500	3,500.00	20	23	17.3	3903: 16538	TRUE
18163	TRUE	500	3,500.00	20	55.2	24.4	3240: 13280	TRUE
18111	TRUE	500	3,500.00	20	73.9	24.4	3240: 13280	TRUE
18096	TRUE	500	3,500.00	20	41.3	24.4	3240: 13280	TRUE
17975	TRUE	500	3,500.00	20	20.5	24.5	3240: 13280	TRUE
17963	TRUE	500	3,500.00	20	51.6	24.4	3240: 13280	TRUE
17922	TRUE	500	3,500.00	20	21.4	18.3	3903: 16538	TRUE
17887	TRUE	500	3,500.00	20	69.2	24.4	3240: 13280	TRUE
17800	TRUE	500	3,500.00	20	67.4	24.4	3240: 13280	TRUE
17796	TRUE	500	3,500.00	20	30.8	17.3	3903: 16538	TRUE
17766	TRUE	500	3,500.00	20	73.2	24.4	3240: 13280	TRUE
17572	TRUE	500	3,500.00	20	42.1	24.5	3240: 13280	TRUE
17443	TRUE	500	3,500.00	20	34	17.3	3903: 16538	TRUE
17437	TRUE	500	3,500.00	20	24.5	17.3	23299: J-52	TRUE
17420	TRUE	500	3,500.00	20	75.5	24.4	3240: 13280	TRUE
17400	TRUE	500	3,500.00	20	21.8	17.4	3903: 16538	TRUE
17318	TRUE	500	3,500.00	20	63	24.4	3240: 13280	TRUE
17250	TRUE	500	3,500.00	20	24.1	17.3	3903: 16538	TRUE
17226	TRUE	500	3,500.00	20	64.7	24.4	3240: 13280	TRUE
17214	TRUE	500	3,500.00	20	36.1	17.3	3903: 16538	TRUE
17212	TRUE	500	3,500.00	20	24.7	17.3	23299: J-52	TRUE
17184	TRUE	500	3,500.00	20	48.1	24.5	3240: 13280	TRUE
17164	TRUE	500	3,500.00	20	24.6	17.3	3903: 16538	TRUE
17117	TRUE	500	3,500.00	20	33.2	24.3	3240: 13280	TRUE
17109	TRUE	500	3,500.00	20	71.7	24.5	3240: 13280	TRUE
17105	TRUE	500	3,500.00	20	32.7	17.3	3903: 16538	TRUE
17081	TRUE	500	3,500.00	20	34.4	17.3	3903: 16538	TRUE
17072	TRUE	500	3,500.00	20	68.9	24.3	3240: 13280	TRUE
17026	TRUE	500	3,500.00	20	48.1	24.3	3240: 13280	TRUE
16952	TRUE	500	3,500.00	20	61.3	24.3	3240: 13280	TRUE
16913	TRUE	500	3,500.00	20	34.4	17.3	3903: 16538	TRUE
16886	TRUE	500	3,500.00	20	49.9	24.3	3240: 13280	TRUE
16869	TRUE	500	3,500.00	20	47.8	24.6	3240: 13280	TRUE
16848	TRUE	500	3,500.00	20	69.8	24.4	3240: 13280	TRUE
16733	TRUE	500	3,500.00	20	38.7	17.2	3903: 16538	TRUE
16627	TRUE	500	3,500.00	20	52.5	24.3	3240: 13280	TRUE
16611	TRUE	500	3,500.00	20	36.4	24.3	3240: 13280	TRUE
16607	TRUE	500	3,500.00	20	58.8	24.4	3240: 13280	TRUE
16526	TRUE	500	3,500.00	20	41.6	24.3	3240: 13280	TRUE
16508	TRUE	500	3,500.00	20	79.4	24.3	3240: 13280	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Existing Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
16471	TRUE	500	3,500.00	20	84.6	24.3	3240: 13280	TRUE
16417	TRUE	500	3,500.00	20	82.8	24.3	3240: 13280	TRUE
16409	TRUE	500	3,500.00	20	51.7	24.8	3240: 13280	TRUE
16360	TRUE	500	3,500.00	20	76.7	24.4	3240: 13280	TRUE
16359	TRUE	500	3,500.00	20	56.1	24.3	3240: 13280	TRUE
16309	TRUE	500	3,500.00	20	40.3	24.3	3240: 13280	TRUE
16294	TRUE	500	3,500.00	20	64.2	24.3	3240: 13280	TRUE
16247	TRUE	500	3,500.00	20	60.3	24.3	3240: 13280	TRUE
16230	TRUE	500	3,500.00	20	51.4	17	3903: 16538	TRUE
16228	TRUE	500	3,500.00	20	62.6	24.3	3240: 13280	TRUE
16168	TRUE	500	3,500.00	20	75.8	24.3	3240: 13280	TRUE
16167	TRUE	500	3,500.00	20	40.3	24.9	3240: 13280	TRUE
16154	TRUE	500	3,500.00	20	57	24.3	3240: 13280	TRUE
16142	TRUE	500	3,500.00	20	42.4	24.3	3240: 13280	TRUE
16066	TRUE	500	3,500.00	20	45	16.9	3903: 16538	TRUE
16045	TRUE	500	3,500.00	20	63.9	24.2	3240: 13280	TRUE
15967	TRUE	500	3,500.00	20	38.4	17.4	23299: J-52	TRUE
15962	TRUE	500	3,500.00	20	59.9	24.3	3240: 13280	TRUE
15955	TRUE	500	3,500.00	20	66.6	24.1	3240: 13280	TRUE
15921	TRUE	500	3,500.00	20	35.7	25.2	3240: 13280	TRUE
15919	TRUE	500	3,500.00	20	68.6	24.3	3240: 13280	TRUE
15908	TRUE	500	3,500.00	20	46.5	16.8	3903: 16538	TRUE
15897	TRUE	500	3,500.00	20	47.2	24.2	3240: 13280	TRUE
15852	TRUE	500	3,500.00	20	25.4	16.2	23299: J-52	TRUE
15849	TRUE	500	3,500.00	20	35.7	24	3240: 13280	TRUE
15814	TRUE	500	3,500.00	20	60.4	24.6	3240: 13280	TRUE
15788	TRUE	500	3,500.00	20	35.2	17.6	3903: 16538	TRUE
15785	TRUE	500	3,500.00	20	24.7	18	3903: 16538	TRUE
15781	TRUE	500	3,500.00	20	45.9	16.7	23299: J-52	TRUE
15691	TRUE	500	3,500.00	20	61.3	16.6	23299: J-52	TRUE
15681	TRUE	500	3,500.00	20	65.9	24.3	3240: 13280	TRUE
15673	TRUE	500	3,500.00	20	87.6	24.6	3240: 13280	TRUE
15667	TRUE	500	3,500.00	20	91.9	24.6	3240: 13280	TRUE
15661	TRUE	500	3,500.00	20	31.7	25.2	3240: 13280	TRUE
15659	TRUE	500	3,500.00	20	74.4	24.2	3240: 13280	TRUE
15658	TRUE	500	3,500.00	20	33.8	24.9	3240: 13280	TRUE
15656	TRUE	500	3,500.00	20	30	17.9	23299: J-52	TRUE
15616	TRUE	500	3,500.00	20	72.3	24.3	3240: 13280	TRUE
15615	TRUE	500	3,500.00	20	58.5	16.5	3903: 16538	TRUE
15607	TRUE	500	3,500.00	20	55.9	24	3240: 13280	TRUE
15590	TRUE	500	3,500.00	20	30.8	26	3240: 13280	TRUE
15582	TRUE	500	3,500.00	20	46.4	23.9	3240: 13280	TRUE
15566	TRUE	500	3,500.00	20	21.2	25.2	3240: 13280	TRUE
15558	TRUE	500	3,500.00	20	69.7	24	3240: 13280	TRUE
15548	TRUE	500	3,500.00	20	21.8	31.2	3240: 13280	TRUE
15542	TRUE	500	3,500.00	20	31.8	17.2	3903: 16538	TRUE
15524	TRUE	500	3,500.00	20	74.8	24.3	3240: 13280	TRUE
15503	TRUE	500	3,500.00	20	37.4	23.8	3240: 13280	TRUE
15496	TRUE	500	3,500.00	20	28.9	26.5	3240: 13280	TRUE
15483	TRUE	500	3,500.00	20	64.6	24.2	3240: 13280	TRUE
15466	TRUE	500	3,500.00	20	70.1	24.4	3240: 13280	TRUE
15454	TRUE	500	3,500.00	20	64.5	23.9	3240: 13280	TRUE
15440	TRUE	500	3,500.00	20	37.1	17.9	3903: 16538	TRUE
15417	TRUE	500	3,500.00	20	57.7	24	3240: 13280	TRUE
15412	TRUE	500	3,500.00	20	33.5	16.5	3903: 16538	TRUE
15410	TRUE	500	3,500.00	20	58.9	16.2	3903: 16538	TRUE
15398	TRUE	500	3,500.00	20	54.1	24.1	3240: 13280	TRUE
15384	TRUE	500	3,500.00	20	42.7	24.3	3240: 13280	TRUE
15366	TRUE	500	3,500.00	20	27.8	26.5	3240: 13280	TRUE
15362	TRUE	500	3,500.00	20	29.9	25.2	3240: 13280	TRUE
15344	TRUE	500	3,500.00	20	36.2	27.5	3240: 13280	TRUE
15325	TRUE	500	3,500.00	20	66	24	3240: 13280	TRUE
15321	TRUE	500	3,500.00	20	101.8	24.6	3240: 13280	TRUE
15316	TRUE	500	3,500.00	20	42.4	16.2	23299: J-52	TRUE
15308	TRUE	500	3,500.00	20	27.1	23.9	3240: 13280	TRUE
15299	TRUE	500	3,500.00	20	63.4	24.1	3240: 13280	TRUE

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Existing Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
15266	TRUE	500	3,500.00	20	30.9	25.2	3240: 13280	TRUE
15221	TRUE	500	3,500.00	20	55.6	24	3240: 13280	TRUE
15217	TRUE	500	3,500.00	20	70.4	24.5	3240: 13280	TRUE
15206	TRUE	500	3,500.00	20	34.4	25.2	3240: 13280	TRUE
15202	TRUE	500	3,500.00	20	51.6	15.9	3903: 16538	TRUE
15200	TRUE	500	3,500.00	20	21.7	24.4	3240: 13280	TRUE
15191	TRUE	500	3,500.00	20	83.7	24.6	3240: 13280	TRUE
15169	TRUE	500	3,500.00	20	56.2	24.1	3240: 13280	TRUE
15165	TRUE	500	3,500.00	20	63.9	23.9	3240: 13280	TRUE
15147	TRUE	500	3,500.00	20	43.7	25.2	3240: 13280	TRUE
15135	TRUE	500	3,500.00	20	28.6	27.7	3240: 13280	TRUE
15132	TRUE	500	3,500.00	20	53.3	15.9	3903: 16538	TRUE
15131	TRUE	500	3,500.00	20	51.8	23.6	3240: 13280	TRUE
15130	TRUE	500	3,500.00	20	51.3	23.9	3240: 13280	TRUE
15112	TRUE	500	3,500.00	20	58.6	15.7	3903: 16538	TRUE
15108	TRUE	500	3,500.00	20	77.1	24.5	3240: 13280	TRUE
15071	TRUE	500	3,500.00	20	42.7	25.2	3240: 13280	TRUE
15063	TRUE	500	3,500.00	20	52.4	24.4	3240: 13280	TRUE
15047	TRUE	500	3,500.00	20	70.6	24	3240: 13280	TRUE
15043	TRUE	500	3,500.00	20	75.9	24.2	3240: 13280	TRUE
15041	TRUE	500	3,500.00	20	65.5	23.9	3240: 13280	TRUE
15000	TRUE	500	3,500.00	20	21.8	16.1	3903: 16538	TRUE
14994	TRUE	500	3,500.00	20	44.1	24	3240: 13280	TRUE
14968	TRUE	500	3,500.00	20	26.4	23.6	3240: 13280	TRUE
14954	TRUE	500	3,500.00	20	59.8	23.9	3240: 13280	TRUE
14933	TRUE	500	3,500.00	20	47.3	24.3	3240: 13280	TRUE
14932	TRUE	500	3,500.00	20	61.7	15.2	3903: 16538	TRUE
14927	TRUE	500	3,500.00	20	70.5	24	3240: 13280	TRUE
14923	TRUE	500	3,500.00	20	71.4	24.2	3240: 13280	TRUE
14851	TRUE	500	3,500.00	20	63.7	24.2	3240: 13280	TRUE
14846	TRUE	500	3,500.00	20	85.8	24.3	3240: 13280	TRUE
14842	TRUE	500	3,500.00	20	28.1	25.2	3240: 13280	TRUE
14819	TRUE	500	3,500.00	20	64	23.2	3240: 13280	TRUE
14816	TRUE	500	3,500.00	20	60.4	23.4	3240: 13280	TRUE
14815	TRUE	500	3,500.00	20	42.9	25.2	3240: 13280	TRUE
14784	TRUE	500	3,500.00	20	37.9	16.5	23299: J-52	TRUE
14783	TRUE	500	3,500.00	20	65.6	24	3240: 13280	TRUE
14724	TRUE	500	3,500.00	20	54.4	14.4	23299: J-52	TRUE
14715	TRUE	500	3,500.00	20	34.7	25.2	3240: 13280	TRUE
14712	TRUE	500	3,500.00	20	63.9	24.2	3240: 13280	TRUE
14671	TRUE	500	3,500.00	20	65.3	15.7	3903: 16538	TRUE
14635	TRUE	500	3,500.00	20	66.3	23.9	3240: 13280	TRUE
14625	TRUE	500	3,500.00	20	66.1	23.9	3240: 13280	TRUE
14621	TRUE	500	3,500.00	20	48.1	25.2	3240: 13280	TRUE
14580	TRUE	500	3,500.00	20	83.7	24.9	3240: 13280	TRUE
14546	TRUE	500	3,500.00	20	20.7	25.2	3240: 13280	TRUE
14545	TRUE	500	3,500.00	20	33.3	16.6	23299: J-52	TRUE
14525	TRUE	500	3,500.00	20	66.9	23.4	3240: 13280	TRUE
14515	TRUE	500	3,500.00	20	30.3	13.7	3903: 16538	TRUE
14514	TRUE	500	3,500.00	20	22	21.9	3903: 16538	TRUE
14455	TRUE	500	3,500.00	20	42.7	22.5	3240: 13280	TRUE
14442	TRUE	500	3,500.00	20	38.1	1	3903: 16538	TRUE
14425	TRUE	500	3,500.00	20	58.5	24.2	3240: 13280	TRUE
14422	TRUE	500	3,500.00	20	92.4	24.3	3240: 13280	TRUE
14413	TRUE	500	3,500.00	20	48.2	24.2	23299: J-52	TRUE
14407	TRUE	500	3,500.00	20	35.4	12.7	23299: J-52	TRUE
14388	TRUE	500	3,500.00	20	50.1	16	3903: 16538	TRUE
14385	TRUE	500	3,500.00	20	23.2	21.2	3362: 13936	TRUE
14384	TRUE	500	3,500.00	20	21.4	23.8	3240: 13280	TRUE
14359	TRUE	500	3,500.00	20	100.1	24.2	3240: 13280	TRUE
14357	TRUE	500	3,500.00	20	61.7	12.4	3903: 16538	TRUE
14350	TRUE	500	3,500.00	20	71.4	23.9	3240: 13280	TRUE
14348	TRUE	500	3,500.00	20	39	22.1	3240: 13280	TRUE
14346	TRUE	500	3,500.00	20	55.4	11.1	3903: 16538	TRUE
14280	TRUE	500	3,500.00	20	53.5	16.1	3903: 16538	TRUE
14269	TRUE	500	3,500.00	20	100	25	3240: 13280	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Existing Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
14258	TRUE	500	3,500.00	20	75.9	24.2	3240: 13280	TRUE
14214	TRUE	500	3,500.00	20	63.6	25.2	3240: 13280	TRUE
14203	TRUE	500	3,500.00	20	51.2	25.2	3240: 13280	TRUE
14173	TRUE	500	3,500.00	20	81.1	24.2	3240: 13280	TRUE
14172	TRUE	500	3,500.00	20	31.7	21.5	3240: 13280	TRUE
14161	TRUE	500	3,500.00	20	62.3	23.5	3240: 13280	TRUE
14145	TRUE	500	3,500.00	20	68.5	24.2	3240: 13280	TRUE
14129	TRUE	500	3,500.00	20	38.2	16.5	3903: 16538	TRUE
14104	TRUE	500	3,500.00	20	49.3	23.9	3240: 13280	TRUE
14086	TRUE	500	3,500.00	20	48.2	24.3	3903: 16538	TRUE
14078	TRUE	500	3,500.00	20	83	24.2	3240: 13280	TRUE
14072	TRUE	500	3,500.00	20	90.3	25.1	3240: 13280	TRUE
14061	TRUE	500	3,500.00	20	41.2	23.7	3240: 13280	TRUE
14025	TRUE	500	3,500.00	20	63.1	24.2	3240: 13280	TRUE
14019	TRUE	500	3,500.00	20	49.5	16.5	3903: 16538	TRUE
13982	TRUE	500	3,500.00	20	79.7	23.9	3240: 13280	TRUE
13931	TRUE	500	3,500.00	20	68.3	25.2	3240: 13280	TRUE
13920	TRUE	500	3,500.00	20	34.7	22.1	3185: 13010	TRUE
13894	TRUE	500	3,500.00	20	69.3	23.6	3240: 13280	TRUE
13887	TRUE	500	3,500.00	20	59.5	16.5	3903: 16538	TRUE
13840	TRUE	500	3,500.00	20	67.2	24.2	3240: 13280	TRUE
13767	TRUE	500	3,500.00	20	54.6	24.1	3240: 13280	TRUE
13760	TRUE	500	3,500.00	20	55.4	25.3	3240: 13280	TRUE
13757	TRUE	500	3,500.00	20	89.8	25.2	3240: 13280	TRUE
13756	TRUE	500	3,500.00	20	80.5	23.9	3240: 13280	TRUE
13754	TRUE	500	3,500.00	20	75.5	24.2	3240: 13280	TRUE
13685	TRUE	500	3,500.00	20	72.6	24.2	3240: 13280	TRUE
13683	TRUE	500	3,500.00	20	42.9	23.6	3240: 13280	TRUE
13619	TRUE	500	3,500.00	20	64.5	24.2	3240: 13280	TRUE
13601	TRUE	500	3,500.00	20	35.6	25.3	3240: 13280	TRUE
13564	TRUE	500	3,500.00	20	56.4	24.1	3240: 13280	TRUE
13547	TRUE	500	3,500.00	20	96.1	25.2	3240: 13280	TRUE
13518	TRUE	500	3,500.00	20	64.2	25.3	3240: 13280	TRUE
13490	TRUE	500	3,500.00	20	75.9	26.5	3240: 13280	TRUE
13489	TRUE	500	3,500.00	20	57.6	16.8	3903: 16538	TRUE
13464	TRUE	500	3,500.00	20	57.4	24.2	3240: 13280	TRUE
13396	TRUE	500	3,500.00	20	23.5	25.8	3240: 13280	TRUE
13389	TRUE	500	3,500.00	20	67.4	24.1	3240: 13280	TRUE
13388	TRUE	500	3,500.00	20	55.6	23.7	3240: 13280	TRUE
13381	TRUE	500	3,500.00	20	67	24.2	3240: 13280	TRUE
13369	TRUE	500	3,500.00	20	61.2	24.2	3240: 13280	TRUE
13361	TRUE	500	3,500.00	20	61.4	23.8	3240: 13280	TRUE
13314	TRUE	500	3,500.00	20	70	25.3	3240: 13280	TRUE
13291	TRUE	500	3,500.00	20	58.8	23.6	3240: 13280	TRUE
13247	TRUE	500	3,500.00	20	37.9	24.2	3240: 13280	TRUE
13220	TRUE	500	3,500.00	20	48.3	26.6	3240: 13280	TRUE
13180	TRUE	500	3,500.00	20	50.9	25.8	3240: 13280	TRUE
13163	TRUE	500	3,500.00	20	41.8	24.2	3240: 13280	TRUE
13158	TRUE	500	3,500.00	20	67.9	23.8	3240: 13280	TRUE
13102	TRUE	500	3,500.00	20	42.1	17	23299: J-52	TRUE
13101	TRUE	500	3,500.00	20	95	25.5	3240: 13280	TRUE
13047	TRUE	500	3,500.00	20	60.8	25.3	3240: 13280	TRUE
12997	TRUE	500	3,500.00	20	71.3	26.6	3240: 13280	TRUE
12977	TRUE	500	3,500.00	20	33.5	16.9	23299: J-52	TRUE
12932	TRUE	500	3,500.00	20	46.9	24.2	3240: 13280	TRUE
12929	TRUE	500	3,500.00	20	63.2	24.1	3240: 13280	TRUE
12893	TRUE	500	3,500.00	20	55.8	23.7	3240: 13280	TRUE
12845	TRUE	500	3,500.00	20	47.5	24.1	3240: 13280	TRUE
12826	TRUE	500	3,500.00	20	50.1	17.1	3903: 16538	TRUE
12789	TRUE	500	3,500.00	20	59.2	23.9	3240: 13280	TRUE
12765	TRUE	500	3,500.00	20	81.2	26.6	3240: 13280	TRUE
12759	TRUE	500	3,500.00	20	33.3	13.5	3141: 12788	TRUE
12755	TRUE	500	3,500.00	20	75.8	25.9	3240: 13280	TRUE
12736	TRUE	500	3,500.00	20	28.6	17.1	23299: J-52	TRUE
12640	TRUE	500	3,500.00	20	86.3	26.7	3240: 13280	TRUE
12567	TRUE	500	3,500.00	20	52.7	24.1	3240: 13280	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Existing Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
12518	TRUE	500	3,500.00	20	33.9	17.1	3903: 16538	TRUE
12507	TRUE	500	3,500.00	20	43.4	17.3	23299: J-52	TRUE
12492	TRUE	500	3,500.00	20	50.5	25.4	3240: 13280	TRUE
12441	TRUE	500	3,500.00	20	47.9	24.1	3240: 13280	TRUE
12411	TRUE	500	3,500.00	20	49	24.1	3240: 13280	TRUE
12377	TRUE	500	3,500.00	20	92.8	26.5	3240: 13280	TRUE
12372	TRUE	500	3,500.00	20	91.4	26.4	3240: 13280	TRUE
12348	TRUE	500	3,500.00	20	39.3	17.4	3903: 16538	TRUE
12333	TRUE	500	3,500.00	20	47.6	23.4	2722: 10829	TRUE
12305	TRUE	500	3,500.00	20	20.5	15.5	2980: 12054	TRUE
12295	TRUE	500	3,500.00	20	28.8	24	3240: 13280	TRUE
12270	TRUE	500	3,500.00	20	42.5	24.1	3240: 13280	TRUE
12232	TRUE	500	3,500.00	20	38.1	18.2	3041: 12331	TRUE
12229	TRUE	500	3,500.00	20	24.1	24	2722: 10829	TRUE
12218	TRUE	500	3,500.00	20	42.5	17	3903: 16538	TRUE
12149	TRUE	500	3,500.00	20	42.5	16.8	3903: 16538	TRUE
12138	TRUE	500	3,500.00	20	53.1	23.7	2722: 10829	TRUE
12108	TRUE	500	3,500.00	20	57.8	26.4	3240: 13280	TRUE
12095	TRUE	500	3,500.00	20	38.8	23.2	2722: 10829	TRUE
12088	TRUE	500	3,500.00	20	35.8	17.3	3041: 12331	TRUE
12064	TRUE	500	3,500.00	20	22.8	23.8	2722: 10829	TRUE
12000	TRUE	500	3,500.00	20	20.3	19.8	3903: 16538	TRUE
11993	TRUE	500	3,500.00	20	37.7	18	3903: 16538	TRUE
11964	TRUE	500	3,500.00	20	92.2	27	3240: 13280	TRUE
11951	TRUE	500	3,500.00	20	29.2	23.7	2722: 10829	TRUE
11937	TRUE	500	3,500.00	20	63.6	21.4	2722: 10829	TRUE
11926	TRUE	500	3,500.00	20	30.5	7.6	31622: J-140	TRUE
11916	TRUE	500	3,500.00	20	37.6	25.4	3240: 13280	TRUE
11880	TRUE	500	3,500.00	20	29.5	19.7	3903: 16538	TRUE
11874	TRUE	500	3,500.00	20	44.6	26.8	3240: 13280	TRUE
11871	TRUE	500	3,500.00	20	29.8	17.7	3903: 16538	TRUE
11856	TRUE	500	3,500.00	20	30.7	26.8	3240: 13280	TRUE
11832	TRUE	500	3,500.00	20	37.3	26.3	3240: 13280	TRUE
11793	TRUE	500	3,500.00	20	65	20.7	2722: 10829	TRUE
11771	TRUE	500	3,500.00	20	37.2	23.8	2722: 10829	TRUE
11770	TRUE	500	3,500.00	20	53.3	26.3	3240: 13280	TRUE
11737	TRUE	500	3,500.00	20	75.1	26.8	3240: 13280	TRUE
11719	TRUE	500	3,500.00	20	39.1	25.5	3240: 13280	TRUE
11676	TRUE	500	3,500.00	20	59.8	20.2	2722: 10829	TRUE
11672	TRUE	500	3,500.00	20	64.8	26.3	3240: 13280	TRUE
11668	TRUE	500	3,500.00	20	37.2	26.3	3240: 13280	TRUE
11665	TRUE	500	3,500.00	20	76.2	26.7	3240: 13280	TRUE
11619	TRUE	500	3,500.00	20	51.8	19.2	3903: 16538	TRUE
11609	TRUE	500	3,500.00	20	80	26.8	3240: 13280	TRUE
11538	TRUE	500	3,500.00	20	83.1	26.7	3240: 13280	TRUE
11528	TRUE	500	3,500.00	20	65.1	26.7	3240: 13280	TRUE
11524	TRUE	500	3,500.00	20	33	26.8	3240: 13280	TRUE
11519	TRUE	500	3,500.00	20	21	23.8	2722: 10829	TRUE
11506	TRUE	500	3,500.00	20	27.9	26.3	3240: 13280	TRUE
11461	TRUE	500	3,500.00	20	50	26.7	3240: 13280	TRUE
11373	TRUE	500	3,500.00	20	53.7	18.6	2722: 10829	TRUE
11352	TRUE	500	3,500.00	20	28.2	17	2722: 10829	TRUE
11347	TRUE	500	3,500.00	20	23.8	23.9	3240: 13280	TRUE
11325	TRUE	500	3,500.00	20	82.8	26.6	3240: 13280	TRUE
11324	TRUE	500	3,500.00	20	78.5	26.3	3240: 13280	TRUE
11315	TRUE	500	3,500.00	20	29	15.7	2722: 10829	TRUE
11309	TRUE	500	3,500.00	20	31.5	26.7	3240: 13280	TRUE
11279	TRUE	500	3,500.00	20	45.8	26.2	3240: 13280	TRUE
11272	TRUE	500	3,500.00	20	60.2	17.3	2722: 10829	TRUE
11222	TRUE	500	3,500.00	20	45.4	17.4	2722: 10829	TRUE
11197	TRUE	500	3,500.00	20	62.8	25.1	3240: 13280	TRUE
11164	TRUE	500	3,500.00	20	70.4	26.3	3240: 13280	TRUE
11159	TRUE	500	3,500.00	20	62.2	26.3	3240: 13280	TRUE
11150	TRUE	500	3,500.00	20	31	20.8	3903: 16538	TRUE
11116	TRUE	500	3,500.00	20	28	13.3	2722: 10829	TRUE
11027	TRUE	500	3,500.00	20	58	26.3	3240: 13280	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Existing Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
11023	TRUE	500	3,500.00	20	52	16.4	2722: 10829	TRUE
10995	TRUE	500	3,500.00	20	43.6	16.7	2722: 10829	TRUE
10972	TRUE	500	3,500.00	20	77.1	26.4	3240: 13280	TRUE
10929	TRUE	500	3,500.00	20	26.7	16.5	2722: 10829	TRUE
10922	TRUE	500	3,500.00	20	44.2	26.2	3240: 13280	TRUE
10921	TRUE	500	3,500.00	20	40.7	26.6	3240: 13280	TRUE
10909	TRUE	500	3,500.00	20	43.7	26.4	3240: 13280	TRUE
10879	TRUE	500	3,500.00	20	38.4	26.3	3240: 13280	TRUE
10868	TRUE	500	3,500.00	20	25.9	17.6	2722: 10829	TRUE
10800	TRUE	500	3,500.00	20	31.7	20.8	3903: 16538	TRUE
10763	TRUE	500	3,500.00	20	85.4	26.3	3240: 13280	TRUE
10722	TRUE	500	3,500.00	20	62.2	16.4	2722: 10829	TRUE
10706	TRUE	500	3,500.00	20	31.7	26.5	3240: 13280	TRUE
10699	TRUE	500	3,500.00	20	34	26.2	3240: 13280	TRUE
10698	TRUE	500	3,500.00	20	27	26.4	3240: 13280	TRUE
10681	TRUE	500	3,500.00	20	35.5	26.2	3240: 13280	TRUE
10670	TRUE	500	3,500.00	20	39.7	26	3240: 13280	TRUE
10638	TRUE	500	3,500.00	20	41.3	16.5	2722: 10829	TRUE
10598	TRUE	500	3,500.00	20	84.8	26.3	3240: 13280	TRUE
10597	TRUE	500	3,500.00	20	40.8	18.8	2722: 10829	TRUE
10576	TRUE	500	3,500.00	20	72	26.2	3240: 13280	TRUE
10532	TRUE	500	3,500.00	20	43.5	20.8	3903: 16538	TRUE
10515	TRUE	500	3,500.00	20	57.9	25.9	3240: 13280	TRUE
10514	TRUE	500	3,500.00	20	43.5	17.8	2722: 10829	TRUE
10513	TRUE	500	3,500.00	20	63.2	26	3240: 13280	TRUE
10476	TRUE	500	3,500.00	20	63.5	26	3240: 13280	TRUE
10470	TRUE	500	3,500.00	20	44.4	14.1	2722: 10829	TRUE
10434	TRUE	500	3,500.00	20	42.2	21	3903: 16538	TRUE
10433	TRUE	500	3,500.00	20	26.7	16.6	2722: 10829	TRUE
10367	TRUE	500	3,500.00	20	52.9	16.3	2722: 10829	TRUE
10364	TRUE	500	3,500.00	20	45.2	26.2	3240: 13280	TRUE
10356	TRUE	500	3,500.00	20	56.3	26.5	3240: 13280	TRUE
10349	TRUE	500	3,500.00	20	60	26.1	3240: 13280	TRUE
10346	TRUE	500	3,500.00	20	24	15.2	2722: 10829	TRUE
10331	TRUE	500	3,500.00	20	53.4	16.6	2722: 10829	TRUE
10321	TRUE	500	3,500.00	20	22.2	7.6	2722: 10829	TRUE
10304	TRUE	500	3,500.00	20	56.7	25.1	3240: 13280	TRUE
10301	TRUE	500	3,500.00	20	43	18.1	2722: 10829	TRUE
10295	TRUE	500	3,500.00	20	51	25.8	3240: 13280	TRUE
10275	TRUE	500	3,500.00	20	34.6	21.1	23299: J-52	TRUE
10267	TRUE	500	3,500.00	20	49.5	17.9	2722: 10829	TRUE
10173	TRUE	500	3,500.00	20	51.1	26.2	3240: 13280	TRUE
10171	TRUE	500	3,500.00	20	64.7	26.4	3240: 13280	TRUE
10160	TRUE	500	3,500.00	20	47.6	17.6	2722: 10829	TRUE
10119	TRUE	500	3,500.00	20	44.2	21.1	3903: 16538	TRUE
10099	TRUE	500	3,500.00	20	51	17.5	2722: 10829	TRUE
10091	TRUE	500	3,500.00	20	87.1	25.6	3240: 13280	TRUE
10078	TRUE	500	3,500.00	20	37.5	26.2	3240: 13280	TRUE
10046	TRUE	500	3,500.00	20	35.3	16.5	2722: 10829	TRUE
10041	TRUE	500	3,500.00	20	61.4	16.4	2722: 10829	TRUE
10035	TRUE	500	3,500.00	20	49.3	17.3	2722: 10829	TRUE
10012	TRUE	500	3,500.00	20	77.7	26	3240: 13280	TRUE
10004	TRUE	500	3,500.00	20	80.1	25.8	3240: 13280	TRUE
9996	TRUE	500	3,500.00	20	70.6	26.2	3240: 13280	TRUE
9992	TRUE	500	3,500.00	20	65.2	26.4	3240: 13280	TRUE
9969	TRUE	500	3,500.00	20	87.2	25.9	3240: 13280	TRUE
9946	TRUE	500	3,500.00	20	66.3	16.4	2722: 10829	TRUE
9943	TRUE	500	3,500.00	20	77.3	25.6	3240: 13280	TRUE
9904	TRUE	500	3,500.00	20	66.2	16	2722: 10829	TRUE
9819	TRUE	500	3,500.00	20	75	26	3240: 13280	TRUE
9809	TRUE	500	3,500.00	20	52.2	21.1	23299: J-52	TRUE
9806	TRUE	500	3,500.00	20	67.2	25.5	3240: 13280	TRUE
9781	TRUE	500	3,500.00	20	49.2	25.8	3240: 13280	TRUE
9774	TRUE	500	3,500.00	20	67.4	25.1	3240: 13280	TRUE
9752	TRUE	500	3,500.00	20	65.9	26.2	3240: 13280	TRUE
9747	TRUE	500	3,500.00	20	93	26	3240: 13280	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Existing Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
9739	TRUE	500	3,500.00	20	23.1	8.9	2325: 9110	TRUE
9721	TRUE	500	3,500.00	20	79	25.7	3240: 13280	TRUE
9702	TRUE	500	3,500.00	20	75.2	26.2	3240: 13280	TRUE
9698	TRUE	500	3,500.00	20	55.6	16.6	2722: 10829	TRUE
9657	TRUE	500	3,500.00	20	79.3	26	3240: 13280	TRUE
9642	TRUE	500	3,500.00	20	40.6	26	3240: 13280	TRUE
9617	TRUE	500	3,500.00	20	58.2	17	2722: 10829	TRUE
9552	TRUE	500	3,500.00	20	61.6	26.4	3240: 13280	TRUE
9507	TRUE	500	3,500.00	20	64.4	26	3240: 13280	TRUE
9498	TRUE	500	3,500.00	20	38.4	17.4	2722: 10829	TRUE
9496	TRUE	500	3,500.00	20	44.6	26.2	3240: 13280	TRUE
9491	TRUE	500	3,500.00	20	43.3	26.3	3240: 13280	TRUE
9480	TRUE	500	3,500.00	20	81.5	25.8	3240: 13280	TRUE
9472	TRUE	500	3,500.00	20	20.2	12.4	2325: 9110	TRUE
9432	TRUE	500	3,500.00	20	73.9	26.2	3240: 13280	TRUE
9280	TRUE	500	3,500.00	20	27.3	17.5	2722: 10829	TRUE
9258	TRUE	500	3,500.00	20	25.6	7.6	2325: 9110	TRUE
9255	TRUE	500	3,500.00	20	85.2	25.8	3240: 13280	TRUE
9253	TRUE	500	3,500.00	20	62.3	26.2	3240: 13280	TRUE
9225	TRUE	500	3,500.00	20	74.4	26.2	3240: 13280	TRUE
9218	TRUE	500	3,500.00	20	42.8	17.8	2722: 10829	TRUE
9202	TRUE	500	3,500.00	20	46.9	26.3	3240: 13280	TRUE
9189	TRUE	500	3,500.00	20	39	26.2	3240: 13280	TRUE
9133	TRUE	500	3,500.00	20	52.3	17.6	2722: 10829	TRUE
9119	TRUE	500	3,500.00	20	62.8	25.4	3903: 16538	TRUE
9108	TRUE	500	3,500.00	20	58.9	26.2	3240: 13280	TRUE
9095	TRUE	500	3,500.00	20	54	18.2	2722: 10829	TRUE
9086	TRUE	500	3,500.00	20	93	25.8	3240: 13280	TRUE
8988	TRUE	500	3,500.00	20	77	26.2	3240: 13280	TRUE
8968	TRUE	500	3,500.00	20	45.1	25.3	3240: 13280	TRUE
8964	TRUE	500	3,500.00	20	62.7	26.1	3240: 13280	TRUE
8963	TRUE	500	3,500.00	20	88.3	25.8	3240: 13280	TRUE
8946	TRUE	500	3,500.00	20	60.4	26.1	3240: 13280	TRUE
8937	TRUE	500	3,500.00	20	89.6	25.8	3240: 13280	TRUE
8896	TRUE	500	3,500.00	20	66.5	26.1	3240: 13280	TRUE
8878	TRUE	500	3,500.00	20	94.8	25.8	3240: 13280	TRUE
8862	TRUE	500	3,500.00	20	92.9	25.8	3240: 13280	TRUE
8845	TRUE	500	3,500.00	20	80.3	26.2	3240: 13280	TRUE
8839	TRUE	500	3,500.00	20	93	25.8	3240: 13280	TRUE
8770	TRUE	500	3,500.00	20	54	26.1	3240: 13280	TRUE
8768	TRUE	500	3,500.00	20	95.2	25.9	3240: 13280	TRUE
8742	TRUE	500	3,500.00	20	58.1	26.2	3240: 13280	TRUE
8709	TRUE	500	3,500.00	20	48.8	25.1	3240: 13280	TRUE
8674	TRUE	500	3,500.00	20	52.3	25.1	3240: 13280	TRUE
8660	TRUE	500	3,500.00	20	89.9	25.8	3240: 13280	TRUE
8654	TRUE	500	3,500.00	20	83.4	26.2	3240: 13280	TRUE
8536	TRUE	500	3,500.00	20	64.1	26.1	3240: 13280	TRUE
8519	TRUE	500	3,500.00	20	37.1	26.1	3240: 13280	TRUE
8427	TRUE	500	3,500.00	20	77.4	26.1	3240: 13280	TRUE
8356	TRUE	500	3,500.00	20	78	26.2	3240: 13280	TRUE
8349	TRUE	500	3,500.00	20	28.6	26.2	3240: 13280	TRUE
8244	TRUE	500	3,500.00	20	92	25.8	3240: 13280	TRUE
8215	TRUE	500	3,500.00	20	21.7	26.1	3240: 13280	TRUE
8172	TRUE	500	3,500.00	20	71.5	26.1	3240: 13280	TRUE
8148	TRUE	500	3,500.00	20	77.5	26.1	3240: 13280	TRUE
8087	TRUE	500	3,500.00	20	51.8	26.1	3240: 13280	TRUE
8004	TRUE	500	3,500.00	20	75.5	26.1	3240: 13280	TRUE
7987	TRUE	500	3,500.00	20	38.3	26.2	3240: 13280	TRUE
7919	TRUE	500	3,500.00	20	24.9	26.1	3240: 13280	TRUE
7896	TRUE	500	3,500.00	20	24.1	26.1	3240: 13280	TRUE
7870	TRUE	500	3,500.00	20	73.7	26.1	3240: 13280	TRUE
7857	TRUE	500	3,500.00	20	43.8	26.1	3240: 13280	TRUE
7770	TRUE	500	3,500.00	20	23.9	26.1	3240: 13280	TRUE
7742	TRUE	500	3,500.00	20	46.9	26.1	3240: 13280	TRUE
7721	TRUE	500	3,500.00	20	43.8	26.1	3240: 13280	TRUE
7676	TRUE	500	3,500.00	20	75.6	26.1	3240: 13280	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Existing Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
7673	TRUE	500	3,500.00	20	82.8	25.9	3240: 13280	TRUE
7628	TRUE	500	3,500.00	20	71	26.1	3240: 13280	TRUE
7620	TRUE	500	3,500.00	20	79.5	26.1	3240: 13280	TRUE
7579	TRUE	500	3,500.00	20	57.5	26.1	3240: 13280	TRUE
7455	TRUE	500	3,500.00	20	66.5	26.1	3240: 13280	TRUE
7431	TRUE	500	3,500.00	20	82.2	26.1	3240: 13280	TRUE
7430	TRUE	500	3,500.00	20	32	13.1	2624: 10368	TRUE
7427	TRUE	500	3,500.00	20	95.1	26	3240: 13280	TRUE
7401	TRUE	500	3,500.00	20	45.9	26.1	3240: 13280	TRUE
7324	TRUE	500	3,500.00	20	65.6	26.1	3240: 13280	TRUE
7256	TRUE	500	3,500.00	20	40.1	26.1	3240: 13280	TRUE
7252	TRUE	500	3,500.00	20	93.9	26.1	3240: 13280	TRUE
7251	TRUE	500	3,500.00	20	66.1	26.1	3240: 13280	TRUE
7218	TRUE	500	3,500.00	20	81.3	25.9	3240: 13280	TRUE
7191	TRUE	500	3,500.00	20	55.9	26.1	3240: 13280	TRUE
7187	TRUE	500	3,500.00	20	77.4	26.1	3240: 13280	TRUE
7154	TRUE	500	3,500.00	20	34.4	26.1	3240: 13280	TRUE
7129	TRUE	500	3,500.00	20	83.2	26	3240: 13280	TRUE
7118	TRUE	500	3,500.00	20	20	26.1	3240: 13280	TRUE
7111	TRUE	500	3,500.00	20	55.7	26.1	3240: 13280	TRUE
7067	TRUE	500	3,500.00	20	94.8	26	3240: 13280	TRUE
7060	TRUE	500	3,500.00	20	90.8	26	3240: 13280	TRUE
7053	TRUE	500	3,500.00	20	85.3	26	3240: 13280	TRUE
7032	TRUE	500	3,500.00	20	62.8	26.1	3240: 13280	TRUE
7031	TRUE	500	3,500.00	20	59.7	26	3240: 13280	TRUE
7020	TRUE	500	3,500.00	20	89.1	26	3240: 13280	TRUE
7016	TRUE	500	3,500.00	20	61.8	26.1	3240: 13280	TRUE
6997	TRUE	500	3,500.00	20	46.5	26.1	3240: 13280	TRUE
6993	TRUE	500	3,500.00	20	55.4	26	3240: 13280	TRUE
6981	TRUE	500	3,500.00	20	85.8	26	3240: 13280	TRUE
6936	TRUE	500	3,500.00	20	74.2	26	3240: 13280	TRUE
6875	TRUE	500	3,500.00	20	85.1	26	3240: 13280	TRUE
6864	TRUE	500	3,500.00	20	45.3	26.1	3240: 13280	TRUE
6853	TRUE	500	3,500.00	20	77.8	26.1	3240: 13280	TRUE
6814	TRUE	500	3,500.00	20	73.7	26	3240: 13280	TRUE
6812	TRUE	500	3,500.00	20	77	26.1	3240: 13280	TRUE
6804	TRUE	500	3,500.00	20	35.7	26.1	3240: 13280	TRUE
6775	TRUE	500	3,500.00	20	46.7	26.1	3240: 13280	TRUE
6772	TRUE	500	3,500.00	20	57.6	26	3240: 13280	TRUE
6745	TRUE	500	3,500.00	20	56.1	26	3240: 13280	TRUE
6739	TRUE	500	3,500.00	20	42.4	26.1	3240: 13280	TRUE
6722	TRUE	500	3,500.00	20	69.4	26	3240: 13280	TRUE
6712	TRUE	500	3,500.00	20	54.8	26.1	3240: 13280	TRUE
6665	TRUE	500	3,500.00	20	50.9	25.8	3240: 13280	TRUE
6659	TRUE	500	3,500.00	20	53.8	26.2	3240: 13280	TRUE
6648	TRUE	500	3,500.00	20	57.9	26	3240: 13280	TRUE
6626	TRUE	500	3,500.00	20	22.5	26.2	3240: 13280	TRUE
6614	TRUE	500	3,500.00	20	37.6	26.1	3240: 13280	TRUE
6603	TRUE	500	3,500.00	20	81.6	26.1	3240: 13280	TRUE
6601	TRUE	500	3,500.00	20	70.4	26.2	3240: 13280	TRUE
6589	TRUE	500	3,500.00	20	52	25.8	3240: 13280	TRUE
6558	TRUE	500	3,500.00	20	36.8	26.2	3240: 13280	TRUE
6527	TRUE	500	3,500.00	20	68	26.2	3240: 13280	TRUE
6515	TRUE	500	3,500.00	20	60.5	26.1	3240: 13280	TRUE
6497	TRUE	500	3,500.00	20	27.4	26.2	3240: 13280	TRUE
6483	TRUE	500	3,500.00	20	53.4	25.8	3240: 13280	TRUE
6475	TRUE	500	3,500.00	20	76.7	26.1	3240: 13280	TRUE
6444	TRUE	500	3,500.00	20	40.3	26.2	3240: 13280	TRUE
6438	TRUE	500	3,500.00	20	76.1	26.2	3240: 13280	TRUE
6414	TRUE	500	3,500.00	20	89.7	26.1	3240: 13280	TRUE
6400	TRUE	500	3,500.00	20	55.6	26.2	3240: 13280	TRUE
6329	TRUE	500	3,500.00	20	27.9	26.2	3240: 13280	TRUE
6317	TRUE	500	3,500.00	20	72.3	26.1	3240: 13280	TRUE
6299	TRUE	500	3,500.00	20	45.8	26.2	3240: 13280	TRUE
6272	TRUE	500	3,500.00	20	88	26.1	3240: 13280	TRUE
6270	TRUE	500	3,500.00	20	63.6	26.2	3240: 13280	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Existing Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
2491	TRUE	500	3,500.00	20	64.2	26.8	697: 2093	TRUE
2463	TRUE	500	3,500.00	20	65.3	27.2	3240: 13280	TRUE
2394	TRUE	500	3,500.00	20	61.7	27.2	3240: 13280	TRUE
2382	TRUE	500	3,500.00	20	52.3	25.7	697: 2093	TRUE
2351	TRUE	500	3,500.00	20	67.9	27.2	3240: 13280	TRUE
2273	TRUE	500	3,500.00	20	24.4	24.7	697: 2093	TRUE
2251	TRUE	500	3,500.00	20	41.6	24.4	697: 2093	TRUE
2165	TRUE	500	3,500.00	20	33.5	23.5	697: 2093	TRUE
2135	TRUE	500	3,500.00	20	22.8	8.4	713: 2143	TRUE
2032	TRUE	500	3,500.00	20	29.6	27.2	3240: 13280	TRUE
2001	TRUE	500	3,500.00	20	29.3	22	697: 2093	TRUE
1825	TRUE	500	3,500.00	20	20.8	21.3	697: 2093	TRUE
1822	TRUE	500	3,500.00	20	26.4	20.6	697: 2093	TRUE
1756	TRUE	500	3,500.00	20	60.5	14.6	697: 2093	TRUE
1746	TRUE	500	3,500.00	20	25.2	19.6	697: 2093	TRUE
1697	TRUE	500	3,500.00	20	27	12.9	697: 2093	TRUE
1667	TRUE	500	3,500.00	20	46.3	21.5	697: 2093	TRUE
1539	TRUE	500	3,500.00	20	46.3	19.3	697: 2093	TRUE
1477	TRUE	500	3,500.00	20	33.7	19.8	697: 2093	TRUE
1475	TRUE	500	3,500.00	20	36.9	20.3	697: 2093	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Phase 3 Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
9668 Hamilton Place	TRUE	500	3,500.00	20	67.8	27.4	3903: 16538	TRUE
9648 Hamilton Place	TRUE	500	3,500.00	20	45.5	27.7	3903: 16538	TRUE
9575 Hamilton Place	TRUE	500	3,500.00	20	48.5	27.5	3903: 16538	TRUE
9530 Hamilton Place	TRUE	500	3,500.00	20	64.7	27.8	3903: 16538	TRUE
9477 Hamilton Place	TRUE	500	3,500.00	20	69.8	27.6	23299: J-52	TRUE
9399 Hamilton Place	TRUE	500	3,500.00	20	40.6	27.8	3903: 16538	TRUE
11408 Hamilton Place	TRUE	500	3,500.00	20	57.8	25.9	23299: J-52	TRUE
11185 Hamilton Place	TRUE	500	3,500.00	20	65.2	26.3	3903: 16538	TRUE
10996 Hamilton Place	TRUE	500	3,500.00	20	64.8	26.4	3903: 16538	TRUE
10767 Hamilton Place	TRUE	500	1,797.59	20	20	33.8	23299: J-52	TRUE
10643 Hamilton Place	TRUE	500	3,500.00	20	65.6	26.7	23299: J-52	TRUE
10446 Hamilton Place	TRUE	500	3,500.00	20	60.7	27	23299: J-52	TRUE
10420 Hamilton Place	TRUE	500	3,500.00	20	69.7	26.9	23299: J-52	TRUE
10192 Hamilton Place	TRUE	500	3,500.00	20	63.8	27.2	3903: 16538	TRUE
10161 Hamilton Place	TRUE	500	3,500.00	20	66.5	27	3903: 16538	TRUE
20735 East Ridge High School	TRUE	500	3,285.13	20	20	19.4	4855: 21277	TRUE
20265 East Ridge High School	TRUE	500	3,500.00	20	45.6	37.5	3903: 16538	TRUE
20179 East Ridge High School	TRUE	500	3,500.00	20	44.4	37.5	3903: 16538	TRUE
19957 East Ridge High School	TRUE	500	3,500.00	20	24.4	37.5	3903: 16538	TRUE
18474 East Ridge Hospital	TRUE	500	2,998.07	20	20	37.2	3903: 16538	TRUE
18261 East Ridge Hospital	TRUE	500	3,042.81	20	20	28.4	4192: 18088 e	TRUE
18099 East Ridge Hospital	TRUE	500	2,567.14	20	20	37.6	3903: 16538	TRUE
18088 East Ridge Hospital	TRUE	500	2,826.64	20	20	35.7	4187: 18045 e	TRUE
18045 East Ridge Hospital	TRUE	500	2,782.39	20	20	31.6	4195: 18099 e	TRUE
14083	FALSE	500	62.81	20	20.5	40.2	3362: 13936	TRUE
9962	FALSE	500	81.04	20	21.1	40.2	3362: 13936	TRUE
13941	FALSE	500	152.78	20	20	20.8	3275: 13439	TRUE
13439	FALSE	500	153.51	20	20	19.6	3363: 13941	TRUE
13092	FALSE	500	443.16	20	20	39.1	3580: 14992	TRUE
15033	TRUE	500	622.24	20	20	32.7	3621: 15198	TRUE
13280	TRUE	500	685.07	20	20	35.3	3248: 13306	TRUE
15198	TRUE	500	706.86	20	20	15.1	3584: 15033	TRUE
12714	TRUE	500	713.18	20	20	39	3580: 14992	TRUE
18110	TRUE	500	720.79	20	20	39	3580: 14992	TRUE
16538	TRUE	500	833.66	20	20	20.6	23299: J-52	TRUE
15985	TRUE	500	853.46	20	20	38.8	3580: 14992	TRUE
13306	TRUE	500	942.79	20	20	10.6	3240: 13280	TRUE
3086	TRUE	500	1,058.81	20	20.1	39.6	3362: 13936	TRUE
2344	TRUE	500	1,102.15	20	20	35.9	779: 2393	TRUE
19328	TRUE	500	1,103.38	20	20	36.2	3903: 16538	TRUE
16984	TRUE	500	1,109.43	20	20	36.2	3903: 16538	TRUE
17073	TRUE	500	1,127.94	20	20	31.6	23453: J-59	TRUE
14905	TRUE	500	1,142.03	20	20	34.3	3903: 16538	TRUE
17565	TRUE	500	1150.87	20	20	39	3580: 14992	TRUE
2393	TRUE	500	1,173.56	20	20	25.1	762: 2344	TRUE
19729	TRUE	500	1,193.47	20	20	32.2	4525: 19656	TRUE
19656	TRUE	500	1,196.35	20	20	30.3	4537: 19729	TRUE
18780	TRUE	500	1,199.33	20	20	38.9	3580: 14992	TRUE
1915	TRUE	500	1,234.01	20	20	29.1	652: 1931	TRUE
2249	TRUE	500	1,250.62	20	20	27	779: 2393	TRUE
1706	TRUE	500	1,259.84	20	20	30.6	631: 1845	TRUE
7639	TRUE	500	1,272.96	20	20	38.9	3580: 14992	TRUE
16376	TRUE	500	1,287.72	20	20	5.5	3903: 16538	TRUE
19209	TRUE	500	1,290.49	20	20	38.9	3580: 14992	TRUE
1931	TRUE	500	1,306.79	20	20	36.2	648: 1915	TRUE
3374	TRUE	500	1,312.90	20	20	26.9	958: 3086	TRUE
9484	TRUE	500	1,317.65	20	20	36.4	3903: 16538	TRUE
1845	TRUE	500	1,330.17	20	20	25.5	592: 1706	TRUE
20499	TRUE	500	1,362.90	20	20	35.4	3903: 16538	TRUE
4155	TRUE	500	1,370.75	20	20	39.5	3362: 13936	TRUE
2211	TRUE	500	1,374.98	20	20	15.3	779: 2393	TRUE
13448	TRUE	500	1,385.22	20	20	35.5	3903: 16538	TRUE
19949	TRUE	500	1,388.18	20	20	22.1	4537: 19729	TRUE
2628	TRUE	500	1,390.42	20	20	39.5	3362: 13936	TRUE
21572	TRUE	500	1,394.15	20	20	21.1	22235: 22184	TRUE

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Phase 3 Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
11154	TRUE	500	1,399.82	20	20	35.4	23299: J-52	TRUE
19071	TRUE	500	1,407.14	20	20	25.6	4454: 19328	TRUE
18962	TRUE	500	1,408.86	20	20	38.7	3903: 16538	TRUE
21273	TRUE	500	1,410.36	20	20	31.8	22235: 22184	TRUE
21652	TRUE	500	1,419.06	20	20	19	22235: 22184	TRUE
10368	TRUE	500	1,424.91	20	20	36.8	2626: 10377	TRUE
17890	TRUE	500	1,426.83	20	20	38.8	4124: 17726	TRUE
9186	TRUE	500	1,437.52	20	20	34.6	2411: 9484	TRUE
6557	TRUE	500	1,443.93	20	20	39.3	1757: 6548	TRUE
6360	TRUE	500	1,445.51	20	20	38.9	3362: 13936	TRUE
2263	TRUE	500	1,447.89	20	20	39.4	3362: 13936	TRUE
18112	TRUE	500	1,448.10	20	20	19.6	4198: 18110	TRUE
13936	TRUE	500	1,467.92	20	20	36.7	3903: 16538	TRUE
2006	TRUE	500	1,470.56	20	20	29.7	631: 1845	TRUE
2446	TRUE	500	1,478.12	20	20	17.9	779: 2393	TRUE
7895	TRUE	500	1,479.92	20	20	38.8	3362: 13936	TRUE
7332	TRUE	500	1,482.54	20	20	22.5	24284: J-93	TRUE
2120	TRUE	500	1,483.77	20	20	39.4	3362: 13936	TRUE
6628	TRUE	500	1,484.56	20	20	38.3	3362: 13936	TRUE
1261	TRUE	500	1,487.87	20	20	39.4	3362: 13936	TRUE
5607	TRUE	500	1,488.96	20	20	39.1	3362: 13936	TRUE
2555	TRUE	500	1,495.37	20	20	18.9	779: 2393	TRUE
7663	TRUE	500	1,497.27	20	20	38.8	3362: 13936	TRUE
13378	TRUE	500	1,499.89	20	20	27.6	3362: 13936	TRUE
17889	TRUE	500	1,500.98	20	20	20.9	4158: 17890	TRUE
20779	TRUE	500	1,510.30	20	20	34.2	4745: 20715	TRUE
9318	TRUE	500	1,511.47	20	20	31.3	22386: J-5	TRUE
2294	TRUE	500	1,514.83	20	20	39.4	3362: 13936	TRUE
1939	TRUE	500	1,516.97	20	20	15.9	631: 1845	TRUE
21511	TRUE	500	1,517.47	20	20	22.9	22235: 22184	TRUE
14010	TRUE	500	1,519.85	20	28.4	0	31755: J-141	TRUE
2575	TRUE	500	1,522.24	20	20	19.1	779: 2393	TRUE
1801	TRUE	500	1,524.30	20	20	35.1	631: 1845	TRUE
6548	TRUE	500	1,525.46	20	20	25	1758: 6557	TRUE
2048	TRUE	500	1,529.02	20	20	39.4	3362: 13936	TRUE
3825	TRUE	500	1,535.08	20	20	10.1	1217: 4155	TRUE
21319	TRUE	500	1,540.95	20	20	21.8	22235: 22184	TRUE
18985	TRUE	500	1,550.22	20	20	13.9	4426: 19209	TRUE
16161	TRUE	500	1,554.85	20	20	27.9	3792: 15969	TRUE
6568	TRUE	500	1,555.37	20	20	38.8	3362: 13936	TRUE
2601	TRUE	500	1,556.02	20	20	39.4	3362: 13936	TRUE
17369	TRUE	500	1,556.29	20	20	23.4	23453: J-59	TRUE
12788	TRUE	500	1,558.72	20	20	38.8	3580: 14992	TRUE
10377	TRUE	500	1,568.04	20	20	19.8	2624: 10368	TRUE
6482	TRUE	500	1,577.50	20	20	34.2	1711: 6360	TRUE
2195	TRUE	500	1,577.66	20	20	26.9	707: 2120	TRUE
21459	TRUE	500	1,578.96	20	20	18.5	22235: 22184	TRUE
19111	TRUE	500	1,579.12	20	20	26.3	4379: 18962	TRUE
21512	TRUE	500	1,583.08	20	20	13.4	22235: 22184	TRUE
21385	TRUE	500	1,589.39	20	20	16.8	22235: 22184	TRUE
8247	TRUE	500	1,600.68	20	20	27.8	2194: 8546	TRUE
16713	TRUE	500	1,602.76	20	20	34.4	3903: 16538	TRUE
1569	TRUE	500	1,603.81	20	20	39.3	3362: 13936	TRUE
15969	TRUE	500	1,607.16	20	20	24.9	3828: 16161	TRUE
1774	TRUE	500	1,612.40	20	20	39.3	3362: 13936	TRUE
6802	TRUE	500	1,623.57	20	20	21.4	1777: 6628	TRUE
13218	TRUE	500	1,629.87	20	20	38.8	3580: 14992	TRUE
17588	TRUE	500	1,631.49	20	20	38.7	3580: 14992	TRUE
12881	TRUE	500	1,634.93	20	20	25.1	3263: 13378	TRUE
2937	TRUE	500	1,635.67	20	20	39.2	3362: 13936	TRUE
8546	TRUE	500	1,641.20	20	20	28.2	2121: 8247	TRUE
1715	TRUE	500	1,641.91	20	20	39.3	3362: 13936	TRUE
21279	TRUE	500	1,642.45	20	20	16.9	22235: 22184	TRUE
6441	TRUE	500	1,645.47	20	20	27.9	1768: 6595	TRUE
1853	TRUE	500	1,645.64	20	20	30.7	608: 1774	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Phase 3 Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
5661	TRUE	500	1,647.58	20	20	32.7	1588: 5838	TRUE
1953	TRUE	500	1,650.60	20	20	39.3	3362: 13936	TRUE
9813	TRUE	500	1,657.14	20	20	16.4	2624: 10368	TRUE
15740	TRUE	500	1,657.51	20	20	27.1	3792: 15969	TRUE
14760	TRUE	500	1,658.83	20	20	23.4	3396: 14083	TRUE
12429	TRUE	500	1,662.13	20	20	24.5	3263: 13378	TRUE
12140	TRUE	500	1,664.17	20	20	27.4	3040: 12324	TRUE
20715	TRUE	500	1,665.93	20	20	16.5	4758: 20779	TRUE
6167	TRUE	500	1,667.32	20	20	38.7	3362: 13936	TRUE
16243	TRUE	500	1,667.82	20	32.4	0	3903: 16538	TRUE
6595	TRUE	500	1,668.24	20	20	25.8	1727: 6441	TRUE
2337	TRUE	500	1,680.57	20	20	39.3	3362: 13936	TRUE
12324	TRUE	500	1,680.80	20	20	26.7	3000: 12140	TRUE
16466	TRUE	500	1,680.98	20	20	36.9	3903: 16538	TRUE
3655	TRUE	500	1,684.81	20	20	39.3	3362: 13936	TRUE
19018	TRUE	500	1,685.48	20	20	34.1	3903: 16538	TRUE
1966	TRUE	500	1,686.91	20	20	39.3	3362: 13936	TRUE
1886	TRUE	500	1,689.03	20	20	32	608: 1774	TRUE
18640	TRUE	500	1,693.67	20	20	37	3903: 16538	TRUE
10011	TRUE	500	1,703.87	20	20	10.3	2624: 10368	TRUE
18357	TRUE	500	1,705.52	20	20	34	3903: 16538	TRUE
20337	TRUE	500	1,706.85	20	20	26.3	4701: 20480	TRUE
2635	TRUE	500	1,707.70	20	20	39.2	3362: 13936	TRUE
9971	TRUE	500	1,714.12	20	20	37.8	3362: 13936	TRUE
20640	TRUE	500	1,715.36	20	20	19.5	4758: 20779	TRUE
6587	TRUE	500	1,717.66	20	20	19.2	1727: 6441	TRUE
1945	TRUE	500	1,722.52	20	20	39.2	3362: 13936	TRUE
14461	TRUE	500	1,724.42	20	20	15.7	3396: 14083	TRUE
1708	TRUE	500	1,728.32	20	20	33.5	616: 1801	TRUE
12277	TRUE	500	1,730.66	20	20	25.8	3040: 12324	TRUE
2762	TRUE	500	1,730.67	20	20	14.5	779: 2393	TRUE
20480	TRUE	500	1,731.07	20	20	26.5	4672: 20337	TRUE
12628	TRUE	500	1,731.72	20	20	23.6	3000: 12140	TRUE
5838	TRUE	500	1,738.37	20	20	23.3	1551: 5661	TRUE
8548	TRUE	500	1,739.61	20	20	17.6	2194: 8546	TRUE
12467	TRUE	500	1,740.70	20	20	38.6	3362: 13936	TRUE
6499	TRUE	500	1,741.39	20	20	38.1	3362: 13936	TRUE
19232	TRUE	500	1,742.11	20	20	32.6	4391: 19018	TRUE
17461	TRUE	500	1,742.63	20	20	22.5	4158: 17890	TRUE
10618	TRUE	500	1,748.21	20	20	38.6	3362: 13936	TRUE
19531	TRUE	500	1,749.88	20	20	38.3	23299: J-52	TRUE
16404	TRUE	500	1,755.17	20	20	38.7	3362: 13936	TRUE
15450	TRUE	500	1,769.99	20	20	31.5	3651: 15322	TRUE
20107	TRUE	500	1,775.45	20	20	33.7	23299: J-52	TRUE
17726	TRUE	500	1,776.98	20	20	21.1	4158: 17890	TRUE
3182	TRUE	500	1,782.56	20	20	39.2	3362: 13936	TRUE
10493	TRUE	500	1,783.37	20	20	37.8	3362: 13936	TRUE
12460	TRUE	500	1,784.97	20	20	34.4	3903: 16538	TRUE
8124	TRUE	500	1,785.24	20	20	37.9	3903: 16538	TRUE
8303	TRUE	500	1,787.50	20	20	7.5	2121: 8247	TRUE
9853	TRUE	500	1,788.39	20	20	4.2	2624: 10368	TRUE
10100	TRUE	500	1,789.99	20	20	2	2624: 10368	TRUE
20560	TRUE	500	1,790.37	20	20	38.3	3903: 16538	TRUE
7718	TRUE	500	1,796.84	20	20	38.6	3362: 13936	TRUE
13493	TRUE	500	1,797.22	20	20	33.9	3903: 16538	TRUE
12423	TRUE	500	1,799.61	20	20	20.8	3263: 13378	TRUE
6154	TRUE	500	1,800.56	20	20	31	1673: 6205	TRUE
7474	TRUE	500	1,803.80	20	20	37.8	3903: 16538	TRUE
18100	TRUE	500	1,806.87	20	20	38.8	3580: 14992	TRUE
2439	TRUE	500	1,814.92	20	20	35.8	761: 2337	TRUE
3510	TRUE	500	1,819.60	20	20	39	3362: 13936	TRUE
2926	TRUE	500	1,820.36	20	20	39.1	3362: 13936	TRUE
20281	TRUE	500	1,820.90	20	20	30.5	4701: 20480	TRUE
3295	TRUE	500	1,822.15	20	20	5.6	1217: 4155	TRUE
16396	TRUE	500	1,824.46	20	20	27.9	3886: 16441	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Phase 3 Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
19120	TRUE	500	1,824.55	20	20	33.5	3903: 16538	TRUE
6105	TRUE	500	1,824.75	20	20	38.4	3362: 13936	TRUE
21277	TRUE	500	1,835.39	20	20	28.6	22235: 22184	TRUE
13134	TRUE	500	1,837.45	20	20	33.4	23299: J-52	TRUE
6245	TRUE	500	1,838.76	20	20	22.4	1727: 6441	TRUE
20539	TRUE	500	1,840.58	20	20	38.8	3580: 14992	TRUE
1772	TRUE	500	1,842.65	20	20	25.3	608: 1774	TRUE
1581	TRUE	500	1,851.80	20	20	39.1	3362: 13936	TRUE
4543	TRUE	500	1,857.10	20	20	38.8	3362: 13936	TRUE
19650	TRUE	500	1,858.06	20	20	19.9	4701: 20480	TRUE
18175	TRUE	500	1,858.25	20	20	38.8	3362: 13936	TRUE
6205	TRUE	500	1,859.46	20	20	24.7	1656: 6154	TRUE
15322	TRUE	500	1,864.40	20	20	23.3	3677: 15450	TRUE
19585	TRUE	500	1,869.11	20	20	31.5	4521: 19648	TRUE
16441	TRUE	500	1,872.15	20	20	23.2	3876: 16396	TRUE
18414	TRUE	500	1,872.21	20	20	12.2	4198: 18110	TRUE
20475	TRUE	500	1,873.87	20	20	19.4	4701: 20480	TRUE
6411	TRUE	500	1,873.87	20	20	14.4	1727: 6441	TRUE
19288	TRUE	500	1,876.49	20	20	33.2	3903: 16538	TRUE
12272	TRUE	500	1,880.72	20	20	18.6	3263: 13378	TRUE
19784	TRUE	500	1,889.49	20	20	31.4	4531: 19711	TRUE
6399	TRUE	500	1,892.19	20	20	16	1727: 6441	TRUE
11232	TRUE	500	1,893.39	20	20	34.2	3903: 16538	TRUE
6354	TRUE	500	1,901.63	20	20	38	3362: 13936	TRUE
10526	TRUE	500	1,901.88	20	20	28.7	2678: 10618	TRUE
6889	TRUE	500	1,901.96	20	20	18.3	1777: 6628	TRUE
2556	TRUE	500	1,904.54	20	20	39.1	3362: 13936	TRUE
15435	TRUE	500	1,905.03	20	20	33.3	3362: 13936	TRUE
6155	TRUE	500	1,907.47	20	20	18.6	1727: 6441	TRUE
10984	TRUE	500	1,909.67	20	20	34.2	3903: 16538	TRUE
2598	TRUE	500	1,913.71	20	20	37	827: 2588	TRUE
18738	TRUE	500	1,918.40	20	20	29.7	4429: 19232	TRUE
2119	TRUE	500	1,923.25	20	20	36.5	750: 2287	TRUE
9522	TRUE	500	1,923.50	20	28	0	2624: 10368	TRUE
12951	TRUE	500	1,925.34	20	20	31.1	3227: 13221	TRUE
16105	TRUE	500	1,927.94	20	20	38.6	3580: 14992	TRUE
18930	TRUE	500	1,927.97	20	20	33	23299: J-52	TRUE
13221	TRUE	500	1,931.79	20	20	26.6	3172: 12951	TRUE
7344	TRUE	500	1,934.70	20	20	15.1	24187: J-90	TRUE
1816	TRUE	500	1,935.26	20	20	26.4	555: 1569	TRUE
15536	TRUE	500	1,936.85	20	20	37	3580: 14992	TRUE
15811	TRUE	500	1,943.58	20	20	33.1	3903: 16538	TRUE
12012	TRUE	500	1,944.60	20	20	34	3903: 16538	TRUE
19938	TRUE	500	1,944.98	20	20	13.8	4701: 20480	TRUE
13491	TRUE	500	1,946.47	20	20	38.3	3362: 13936	TRUE
20284	TRUE	500	1,947.09	20	20	13.3	4701: 20480	TRUE
7970	TRUE	500	1,947.22	20	20	38.3	2722: 10829	TRUE
6259	TRUE	500	1,952.52	20	20	14.8	1664: 6167	TRUE
2588	TRUE	500	1,956.71	20	20	39.1	3362: 13936	TRUE
4989	TRUE	500	1,956.99	20	20	39	3362: 13936	TRUE
12904	TRUE	500	1,958.80	20	20	32.8	3903: 16538	TRUE
20199	TRUE	500	1,958.92	20	20	16.2	4701: 20480	TRUE
19711	TRUE	500	1,958.97	20	20	32.8	3903: 16538	TRUE
19793	TRUE	500	1,959.00	20	20	12.8	4701: 20480	TRUE
20222	TRUE	500	1,960.00	20	20	32.8	3903: 16538	TRUE
2731	TRUE	500	1,962.52	20	20	32.6	831: 2598	TRUE
13207	TRUE	500	1,964.87	20	20	9.9	3263: 13378	TRUE
7631	TRUE	500	1,966.09	20	20	36.2	2056: 7970	TRUE
14250	TRUE	500	1,967.07	20	20	19.6	3396: 14083	TRUE
20150	TRUE	500	1,967.39	20	20	27.9	4521: 19648	TRUE
20076	TRUE	500	1,968.97	20	20	12.5	4701: 20480	TRUE
9562	TRUE	500	1,976.16	20	20	22.1	2346: 9186	TRUE
7077	TRUE	500	1,978.36	20	20	38.2	2722: 10829	TRUE
15904	TRUE	500	1,983.36	20	20	38.5	3362: 13936	TRUE
15935	TRUE	500	1,984.56	20	54.3	0	3903: 16538	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Phase 3 Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
16539	TRUE	500	1,987.39	20	20	31.4	3890: 16466	TRUE
2287	TRUE	500	1,988.11	20	20	39	3362: 13936	TRUE
6246	TRUE	500	1,988.40	20	20	24.4	1673: 6205	TRUE
19648	TRUE	500	1,989.31	20	20	27.3	4623: 20107	TRUE
2490	TRUE	500	1,992.67	20	20	25	838: 2635	TRUE
2521	TRUE	500	1,992.68	20	20	33.8	791: 2439	TRUE
8635	TRUE	500	1,996.71	20	20	27.1	2624: 10368	TRUE
17302	TRUE	500	1,998.60	20	20	38.5	3580: 14992	TRUE
20648	TRUE	500	2,001.42	20	20	38.1	3903: 16538	TRUE
12085	TRUE	500	2,007.90	20	20	15.8	3040: 12324	TRUE
12023	TRUE	500	2,011.21	20	20	33.6	3903: 16538	TRUE
15966	TRUE	500	2,016.32	20	43.4	0	3903: 16538	TRUE
2143	TRUE	500	2,019.21	20	20	39	3362: 13936	TRUE
2093	TRUE	500	2,024.67	20	20	39	3362: 13936	TRUE
20158	TRUE	500	2,024.74	20	20	31.4	4536: 19725	TRUE
5942	TRUE	500	2,028.06	20	20	38.2	3362: 13936	TRUE
14992	TRUE	500	2,037.72	20	20	39.8	3362: 13936	TRUE
9871	TRUE	500	2,048.39	20	20	34.9	3903: 16538	TRUE
9559	TRUE	500	2,056.13	20	20	34.7	23299: J-52	TRUE
1920	TRUE	500	2,057.05	20	20	38	658: 1945	TRUE
4207	TRUE	500	2,058.95	20	20	36	1302: 4543	TRUE
2236	TRUE	500	2,061.03	20	20	35.2	697: 2093	TRUE
8501	TRUE	500	2,061.16	20	20	34.4	3903: 16538	TRUE
2744	TRUE	500	2,071.00	20	20	38.9	3362: 13936	TRUE
19956	TRUE	500	2,072.48	20	20	14.6	4701: 20480	TRUE
9329	TRUE	500	2,073.20	20	20	37	2722: 10829	TRUE
15103	TRUE	500	2,074.32	20	20	28.4	3677: 15450	TRUE
19398	TRUE	500	2,078.15	20	20	24.1	4521: 19648	TRUE
18960	TRUE	500	2,084.21	20	20	38	3903: 16538	TRUE
18545	TRUE	500	2,088.77	20	20	22.1	4244: 18357	TRUE
17028	TRUE	500	2,090.45	20	20	38.5	3580: 14992	TRUE
17131	TRUE	500	2,092.81	20	20	32.2	3903: 16538	TRUE
16264	TRUE	500	2,093.17	20	20	26.5	3876: 16396	TRUE
9544	TRUE	500	2,097.54	20	20	34.7	23299: J-52	TRUE
15710	TRUE	500	2,097.55	20	66.4	0	23299: J-52	TRUE
14327	TRUE	500	2,097.97	20	20	17.9	3263: 13378	TRUE
13057	TRUE	500	2,099.87	20	20	31.5	3903: 16538	TRUE
2159	TRUE	500	2,107.13	20	20	38.9	3362: 13936	TRUE
11621	TRUE	500	2,107.14	20	20	33.2	2972: 12012	TRUE
1134	TRUE	500	2,107.63	20	26.4	0	477: 1261	TRUE
11416	TRUE	500	2,112.47	20	20	32.7	2750: 10984	TRUE
19725	TRUE	500	2,113.04	20	20	26.6	4636: 20158	TRUE
3375	TRUE	500	2,119.55	20	20	18.2	1062: 3510	TRUE
13764	TRUE	500	2,121.25	20	21.6	0	31755: J-141	TRUE
2059	TRUE	500	2,122.36	20	20	38.9	3362: 13936	TRUE
17256	TRUE	500	2,126.74	20	20	38.5	3580: 14992	TRUE
15622	TRUE	500	2,133.39	20	51.9	0	23299: J-52	TRUE
7130	TRUE	500	2,135.57	20	20	23	2005: 7718	TRUE
8771	TRUE	500	2,138.45	20	20	34.5	2303: 9017	TRUE
2974	TRUE	500	2,141.05	20	20	25.6	838: 2635	TRUE
19890	TRUE	500	2,144.32	20	20	6.7	4701: 20480	TRUE
6049	TRUE	500	2,144.68	20	20	28.5	1614: 5942	TRUE
11440	TRUE	500	2,144.81	20	20	27.1	2807: 11232	TRUE
6196	TRUE	500	2,146.49	20	20	34.6	1656: 6154	TRUE
16528	TRUE	500	2,155.59	20	20	8.7	3890: 16466	TRUE
20361	TRUE	500	2,155.76	20	20	37.6	3903: 16538	TRUE
16592	TRUE	500	2,157.96	20	20	38.4	3580: 14992	TRUE
19604	TRUE	500	2,158.02	20	20	22.2	4531: 19711	TRUE
5988	TRUE	500	2,158.18	20	20	38.7	3362: 13936	TRUE
20745	TRUE	500	2,160.32	20	20	38.5	3903: 16538	TRUE
2242	TRUE	500	2,161.40	20	20	24.8	750: 2287	TRUE
12347	TRUE	500	2,163.39	20	20	15.7	31622: J-140	TRUE
19105	TRUE	500	2,166.53	20	20	16.3	4429: 19232	TRUE
5702	TRUE	500	2,167.18	20	20	38.7	3362: 13936	TRUE
18493	TRUE	500	2,170.96	20	20	31.8	23299: J-52	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Phase 3 Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
12354	TRUE	500	2,172.41	20	20	38.2	3362: 13936	TRUE
9062	TRUE	500	2,173.41	20	27.5	0	2624: 10368	TRUE
14733	TRUE	500	2,176.64	20	20	18.6	3903: 16538	TRUE
13111	TRUE	500	2,177.88	20	20	31.7	23299: J-52	TRUE
3177	TRUE	500	2,180.12	20	20	34.1	1062: 3510	TRUE
17967	TRUE	500	2,180.95	20	20	26.2	4212: 18175	TRUE
7302	TRUE	500	2,182.08	20	20	37.1	2722: 10829	TRUE
2904	TRUE	500	2,187.17	20	20	35.7	838: 2635	TRUE
12580	TRUE	500	2,187.90	20	20	9.4	3263: 13378	TRUE
15459	TRUE	500	2,189.64	20	20	31.8	3903: 16538	TRUE
9167	TRUE	500	2,192.91	20	20	34.5	3903: 16538	TRUE
18784	TRUE	500	2,205.15	20	20	31.6	3903: 16538	TRUE
3219	TRUE	500	2,205.22	20	20	38.8	3362: 13936	TRUE
14122	TRUE	500	2,205.40	20	20	30.9	3368: 13968	TRUE
16010	TRUE	500	2,206.58	20	20	38.4	3362: 13936	TRUE
19612	TRUE	500	2,207.56	20	20	30.1	4701: 20480	TRUE
6905	TRUE	500	2,210.64	20	20	35.9	2722: 10829	TRUE
18060	TRUE	500	2,210.84	20	20	31.6	3903: 16538	TRUE
4892	TRUE	500	2,212.45	20	20	26	1405: 4989	TRUE
17590	TRUE	500	2,214.48	20	20	36	4001: 17028	TRUE
2572	TRUE	500	2,216.14	20	20	35.3	827: 2588	TRUE
9110	TRUE	500	2,224.31	20	20	35.5	2722: 10829	TRUE
12733	TRUE	500	2,230.35	20	20	8	3263: 13378	TRUE
10829	TRUE	500	2,230.40	20	20	34.2	2738: 10919	TRUE
9485	TRUE	500	2,231.32	20	20	31.6	2425: 9544	TRUE
1995	TRUE	500	2,232.08	20	20	33.2	608: 1774	TRUE
14891	TRUE	500	2,232.90	20	20	20.3	3675: 15435	TRUE
13968	TRUE	500	2,236.46	20	20	29	3396: 14083	TRUE
18583	TRUE	500	2,241.11	20	20	26	4274: 18493	TRUE
7370	TRUE	500	2,243.02	20	20	14.6	2005: 7718	TRUE
19276	TRUE	500	2,243.69	20	20	37.1	3903: 16538	TRUE
12059	TRUE	500	2,243.88	20	20	31.7	2957: 11929	TRUE
6570	TRUE	500	2,247.85	20	20	13.2	1727: 6441	TRUE
13845	TRUE	500	2,249.51	20	20	38.6	3580: 14992	TRUE
19244	TRUE	500	2,253.66	20	20	20.2	4429: 19232	TRUE
14809	TRUE	500	2,255.47	20	20	30.8	3362: 13936	TRUE
10209	TRUE	500	2,255.98	20	20	34.5	2722: 10829	TRUE
2638	TRUE	500	2,256.07	20	20	34.6	827: 2588	TRUE
15286	TRUE	500	2,259.99	20	20	37.9	3362: 13936	TRUE
2334	TRUE	500	2,262.50	20	20	38.7	3362: 13936	TRUE
8023	TRUE	500	2,265.49	20	20	24.6	2624: 10368	TRUE
9864	TRUE	500	2,266.02	20	20	34.9	2722: 10829	TRUE
6068	TRUE	500	2,267.15	20	20	31	1614: 5942	TRUE
2649	TRUE	500	2,277.93	20	20	37	838: 2635	TRUE
3285	TRUE	500	2,280.11	20	20	35.1	977: 3177	TRUE
10911	TRUE	500	2,286.99	20	20	9.9	2678: 10618	TRUE
6286	TRUE	500	2,289.49	20	20	27.3	1656: 6154	TRUE
12269	TRUE	500	2,290.41	20	20	28	3081: 12508	TRUE
13326	TRUE	500	2,291.04	20	20	25.2	3289: 13491	TRUE
1617	TRUE	500	2,293.61	20	20	30.6	593: 1708	TRUE
12508	TRUE	500	2,295.22	20	20	28.3	3025: 12269	TRUE
19451	TRUE	500	2,295.61	20	20	31.2	3903: 16538	TRUE
11734	TRUE	500	2,296.44	20	20	36.1	3362: 13936	TRUE
9017	TRUE	500	2,296.62	20	20	30.4	2237: 8771	TRUE
3126	TRUE	500	2,297.86	20	20	38.9	3362: 13936	TRUE
4626	TRUE	500	2,298.81	20	20	34.2	1405: 4989	TRUE
6598	TRUE	500	2,299.77	20	20	38.1	3362: 13936	TRUE
5508	TRUE	500	2,300.16	20	20	7.1	1537: 5607	TRUE
19369	TRUE	500	2,301.63	20	20	38.4	3903: 16538	TRUE
20646	TRUE	500	2,305.42	20	20	24.8	4736: 20648	TRUE
7152	TRUE	500	2,305.84	20	20	25.9	24284: J-93	TRUE
16204	TRUE	500	2,307.19	20	20	31.4	3903: 16538	TRUE
3317	TRUE	500	2,310.87	20	20	36.2	1026: 3367	TRUE
7528	TRUE	500	2,311.69	20	20	6.6	2005: 7718	TRUE
2288	TRUE	500	2,312.64	20	20	38.7	3362: 13936	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Phase 3 Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
15608	TRUE	500	2,322.93	20	20	31.2	3903: 16538	TRUE
16447	TRUE	500	2,323.14	20	20	36	3903: 16538	TRUE
11929	TRUE	500	2,326.02	20	20	26.6	2982: 12059	TRUE
7050	TRUE	500	2,327.21	20	20	35.7	1831: 6873	TRUE
15761	TRUE	500	2,331.50	20	20	37.5	3362: 13936	TRUE
12331	TRUE	500	2,338.64	20	20	33.7	3141: 12788	TRUE
14088	TRUE	500	2,339.63	20	20	30.5	3903: 16538	TRUE
20257	TRUE	500	2,342.44	20	20	38.4	23299: J-52	TRUE
7266	TRUE	500	2,343.02	20	20	25.7	1990: 7639	TRUE
4607	TRUE	500	2,343.73	20	20	38.4	3362: 13936	TRUE
18680	TRUE	500	2,345.50	20	20	27.4	4337: 18784	TRUE
6309	TRUE	500	2,347.98	20	20	37.9	3362: 13936	TRUE
8437	TRUE	500	2,350.38	20	20	37.1	3903: 16538	TRUE
12258	TRUE	500	2,357.55	20	20	3.9	3263: 13378	TRUE
15157	TRUE	500	2,359.16	20	20	19.3	3675: 15435	TRUE
8539	TRUE	500	2,359.75	20	20	30.2	2303: 9017	TRUE
4516	TRUE	500	2,362.29	20	20	38.4	3362: 13936	TRUE
5485	TRUE	500	2,364.58	20	20	39.1	3362: 13936	TRUE
2885	TRUE	500	2,365.95	20	20	38.7	3362: 13936	TRUE
13595	TRUE	500	2,367.86	20	24.1	0	31755: J-141	TRUE
10252	TRUE	500	2,371.34	20	20	36.9	3362: 13936	TRUE
13319	TRUE	500	2,372.06	20	20	38	3362: 13936	TRUE
7685	TRUE	500	2,377.59	20	20	20.6	2040: 7895	TRUE
11117	TRUE	500	2,378.24	20	20	33.1	2722: 10829	TRUE
6873	TRUE	500	2,378.41	20	20	27.2	1866: 7050	TRUE
2620	TRUE	500	2,378.53	20	20	30.9	827: 2588	TRUE
14069	TRUE	500	2,378.84	20	20	5.5	3263: 13378	TRUE
2061	TRUE	500	2,381.71	20	20	38.8	3362: 13936	TRUE
20526	TRUE	500	2,383.37	20	20	37.4	3903: 16538	TRUE
10130	TRUE	500	2,384.15	20	20	23.8	2529: 9971	TRUE
2864	TRUE	500	2,386.43	20	20	35.3	923: 2937	TRUE
11259	TRUE	500	2,388.28	20	20	36.1	3362: 13936	TRUE
15929	TRUE	500	2,389.19	20	20	19.3	3886: 16441	TRUE
8445	TRUE	500	2,393.14	20	21.1	0	2624: 10368	TRUE
20688	TRUE	500	2,395.71	20	20	38.3	3903: 16538	TRUE
14186	TRUE	500	2,396.61	20	20	37.8	3362: 13936	TRUE
2395	TRUE	500	2,398.91	20	20	38.8	3362: 13936	TRUE
13989	TRUE	500	2,400.45	20	20	35.3	3362: 13936	TRUE
15190	TRUE	500	2,404.35	20	20	11.5	3675: 15435	TRUE
13386	TRUE	500	2,404.99	20	20	30.5	3903: 16538	TRUE
2923	TRUE	500	2,407.83	20	20	38.8	3362: 13936	TRUE
15247	TRUE	500	2,408.05	20	20	11.3	3675: 15435	TRUE
15274	TRUE	500	2,409.22	20	57.3	0	3903: 16538	TRUE
2457	TRUE	500	2,409.86	20	20	32.2	827: 2588	TRUE
6182	TRUE	500	2,410.79	20	20	32.5	1614: 5942	TRUE
11829	TRUE	500	2,410.91	20	20	37.9	3362: 13936	TRUE
14966	TRUE	500	2,412.77	20	20	25.4	3600: 15103	TRUE
17270	TRUE	500	2,417.99	20	20	32.7	4046: 17256	TRUE
12500	TRUE	500	2,422.01	20	20	1.7	3263: 13378	TRUE
6183	TRUE	500	2,427.04	20	20	35.5	1707: 6354	TRUE
18683	TRUE	500	2,433.07	20	20	38.4	3903: 16538	TRUE
17550	TRUE	500	2,436.43	20	20	30.4	23299: J-52	TRUE
12731	TRUE	500	2,439.13	20	20	37.9	3362: 13936	TRUE
15374	TRUE	500	2,440.45	20	36.7	0	23299: J-52	TRUE
11535	TRUE	500	2,443.83	20	20	30.5	3903: 16538	TRUE
4284	TRUE	500	2,444.52	20	20	38.8	3362: 13936	TRUE
17948	TRUE	500	2,444.85	20	20	6.2	4158: 17890	TRUE
13821	TRUE	500	2,450.35	20	20.4	0	3263: 13378	TRUE
14027	TRUE	500	2,451.04	20	21.8	0	31755: J-141	TRUE
8930	TRUE	500	2,453.51	20	20	25.1	2303: 9017	TRUE
13736	TRUE	500	2,454.68	20	20	37.8	3362: 13936	TRUE
2678	TRUE	500	2,456.08	20	20	30.9	827: 2588	TRUE
12581	TRUE	500	2,456.94	20	20	27.6	3081: 12508	TRUE
5760	TRUE	500	2,459.14	20	20	25.8	1557: 5702	TRUE
13278	TRUE	500	2,461.89	20	20	0.3	3263: 13378	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Phase 3 Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
12612	TRUE	500	2,465.51	20	20	0.2	3263: 13378	TRUE
14624	TRUE	500	2,466.03	20	20	30	3903: 16538	TRUE
13014	TRUE	500	2,466.59	20	20	0.2	3263: 13378	TRUE
6664	TRUE	500	2,467.47	20	20	12.1	2005: 7718	TRUE
13640	TRUE	500	2,471.34	20	23	0	3263: 13378	TRUE
12737	TRUE	500	2,471.53	20	20	36.7	2722: 10829	TRUE
7407	TRUE	500	2,471.60	20	20	25.4	1866: 7050	TRUE
17034	TRUE	500	2,472.86	20	20	37	4158: 17890	TRUE
15747	TRUE	500	2,473.86	20	20	26.4	3710: 15608	TRUE
4027	TRUE	500	2,474.39	20	20	38.8	3362: 13936	TRUE
3367	TRUE	500	2,476.92	20	20	24.4	1013: 3317	TRUE
18220	TRUE	500	2,480.55	20	20	9.5	4198: 18110	TRUE
18411	TRUE	500	2,481.78	20	20	30.2	3903: 16538	TRUE
17118	TRUE	500	2,488.13	20	20	33.1	3986: 16949	TRUE
15733	TRUE	500	2,489.03	20	20	27.8	3799: 16010	TRUE
2727	TRUE	500	2,489.16	20	20	21.1	827: 2588	TRUE
2426	TRUE	500	2,489.99	20	20	27.4	827: 2588	TRUE
16075	TRUE	500	2,490.80	20	20	14.9	3796: 15985	TRUE
16017	TRUE	500	2,494.88	20	20	5.6	3773: 15904	TRUE
18303	TRUE	500	2,495.14	20	20	25.7	4158: 17890	TRUE
18389	TRUE	500	2,496.72	20	20	25.3	4244: 18357	TRUE
17756	TRUE	500	2,498.56	20	20	25.5	4158: 17890	TRUE
11058	TRUE	500	2,504.42	20	20	37.6	2722: 10829	TRUE
3111	TRUE	500	2,507.49	20	20	17	978: 3182	TRUE
7616	TRUE	500	2,510.04	20	20	25.9	1957: 7474	TRUE
11911	TRUE	500	2,511.70	20	20	35	2907: 11734	TRUE
12107	TRUE	500	2,511.97	20	20	36.7	3362: 13936	TRUE
4592	TRUE	500	2,513.51	20	20	38.3	3362: 13936	TRUE
2099	TRUE	500	2,513.64	20	20	25.4	697: 2093	TRUE
2647	TRUE	500	2,515.51	20	20	23.8	827: 2588	TRUE
3728	TRUE	500	2,522.06	20	20	38.6	3362: 13936	TRUE
17976	TRUE	500	2,522.75	20	20	19.7	4158: 17890	TRUE
10919	TRUE	500	2,525.18	20	20	23.5	2722: 10829	TRUE
2553	TRUE	500	2,526.90	20	20	25.4	827: 2588	TRUE
1331	TRUE	500	2,527.13	20	20	33.5	477: 1261	TRUE
17225	TRUE	500	2,527.33	20	20	38.5	3362: 13936	TRUE
17315	TRUE	500	2,530.22	20	20	25.9	4055: 17302	TRUE
16949	TRUE	500	2,531.95	20	20	32.4	4024: 17118	TRUE
15254	TRUE	500	2,532.59	20	20	30.4	3903: 16538	TRUE
10770	TRUE	500	2,533.34	20	20	20.9	2722: 10829	TRUE
11866	TRUE	500	2,534.44	20	20	29.6	3903: 16538	TRUE
1868	TRUE	500	2,541.48	20	20	30.7	686: 2048	TRUE
7333	TRUE	500	2,541.73	20	20	37.5	3903: 16538	TRUE
1820	TRUE	500	2,544.86	20	20	29.7	622: 1816	TRUE
2459	TRUE	500	2,549.10	20	20	23.8	752: 2294	TRUE
20897	TRUE	500	2,552.93	20	20	37.2	3903: 16538	TRUE
13010	TRUE	500	2,553.62	20	20	37.8	3362: 13936	TRUE
11360	TRUE	500	2,557.25	20	20	27.5	2813: 11259	TRUE
7210	TRUE	500	2,557.36	20	20	15.1	1866: 7050	TRUE
19404	TRUE	500	2,558.20	20	20	25.6	4531: 19711	TRUE
16831	TRUE	500	2,559.18	20	20	38.3	3580: 14992	TRUE
19368	TRUE	500	2,559.72	20	20	14.6	4701: 20480	TRUE
6965	TRUE	500	2,559.92	20	20	34.6	2722: 10829	TRUE
8146	TRUE	500	2,562.65	20	23.2	0	2624: 10368	TRUE
9155	TRUE	500	2,564.84	20	20	15.2	2325: 9110	TRUE
7182	TRUE	500	2,567.73	20	20.8	0	2005: 7718	TRUE
9297	TRUE	500	2,568.46	20	20	16.7	2381: 9329	TRUE
7312	TRUE	500	2,569.71	20	20	0.4	2005: 7718	TRUE
18815	TRUE	500	2,572.30	20	20	35.8	23299: J-52	TRUE
18886	TRUE	500	2,572.40	20	20	18.7	4274: 18493	TRUE
14827	TRUE	500	2,573.12	20	20	29.4	3903: 16538	TRUE
6579	TRUE	500	2,576.84	20	20	37.4	23299: J-52	TRUE
4496	TRUE	500	2,582.26	20	20	38.7	3362: 13936	TRUE
5852	TRUE	500	2,582.92	20	20	37.5	3903: 16538	TRUE
6048	TRUE	500	2,587.83	20	20	38.4	3362: 13936	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Phase 3 Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
15051	TRUE	500	2,588.65	20	20	7.8	3903: 16538	TRUE
16948	TRUE	500	2,594.64	20	20	3.3	3890: 16466	TRUE
6906	TRUE	500	2,604.38	20	20	2.1	2005: 7718	TRUE
1089	TRUE	500	2,604.95	20	28.7	0	477: 1261	TRUE
5326	TRUE	500	2,605.46	20	20	38.7	3362: 13936	TRUE
3243	TRUE	500	2,610.97	20	20	38.7	3362: 13936	TRUE
2769	TRUE	500	2,611.76	20	20	38.6	3362: 13936	TRUE
14390	TRUE	500	2,616.96	20	20	38.4	3362: 13936	TRUE
10572	TRUE	500	2,621.81	20	20	36.6	3362: 13936	TRUE
13206	TRUE	500	2,627.84	20	20	38.2	3362: 13936	TRUE
19927	TRUE	500	2,631.02	20	20	37.3	3903: 16538	TRUE
17931	TRUE	500	2,635.99	20	20	16.7	4158: 17890	TRUE
9765	TRUE	500	2,636.27	20	20	22.9	2325: 9110	TRUE
18345	TRUE	500	2,638.09	20	20	29.3	3903: 16538	TRUE
3040	TRUE	500	2,641.63	20	20	35.3	914: 2904	TRUE
2088	TRUE	500	2,644.39	20	20	28.5	713: 2143	TRUE
17277	TRUE	500	2,645.00	20	20	23.5	4001: 17028	TRUE
3642	TRUE	500	2,650.06	20	20	19	1062: 3510	TRUE
9213	TRUE	500	2,650.94	20	20	33.6	23299: J-52	TRUE
3580	TRUE	500	2,653.13	20	20	38.7	3362: 13936	TRUE
9925	TRUE	500	2,654.73	20	20	32.1	3903: 16538	TRUE
19034	TRUE	500	2,661.29	20	20	9.4	4429: 19232	TRUE
15651	TRUE	500	2,665.95	20	20	26.8	3739: 15733	TRUE
3783	TRUE	500	2,667.89	20	20	38.3	3362: 13936	TRUE
6296	TRUE	500	2,669.33	20	20	28	1707: 6354	TRUE
7959	TRUE	500	2,669.56	20	25.2	0	2624: 10368	TRUE
11914	TRUE	500	2,672.40	20	20	27.6	2950: 11911	TRUE
3486	TRUE	500	2,672.51	20	20	38.6	3362: 13936	TRUE
11329	TRUE	500	2,676.86	20	20	36.7	2722: 10829	TRUE
18098	TRUE	500	2,677.13	20	20	34.3	23299: J-52	TRUE
7926	TRUE	500	2,680.47	20	20	17.7	2005: 7718	TRUE
14931	TRUE	500	2,683.14	20	20	21.5	3675: 15435	TRUE
19448	TRUE	500	2,684.27	20	20	36	3903: 16538	TRUE
6293	TRUE	500	2,687.42	20	20	35.8	1673: 6205	TRUE
2489	TRUE	500	2,689.27	20	20	38.6	3362: 13936	TRUE
21097	TRUE	500	2,691.13	20	20	22	4855: 21277	TRUE
18228	TRUE	500	2,691.35	20	20	29	23299: J-52	TRUE
9149	TRUE	500	2,696.79	20	20	33.4	3903: 16538	TRUE
3627	TRUE	500	2,699.09	20	20	38.5	3362: 13936	TRUE
11834	TRUE	500	2,699.26	20	20	15.1	3040: 12324	TRUE
17536	TRUE	500	2,702.99	20	20	21.2	4158: 17890	TRUE
3323	TRUE	500	2,703.71	20	20	31.3	978: 3182	TRUE
2178	TRUE	500	2,703.87	20	20	30.1	670: 1995	TRUE
5446	TRUE	500	2,705.63	20	20	38.8	3362: 13936	TRUE
15711	TRUE	500	2,709.36	20	20	38	3580: 14992	TRUE
13704	TRUE	500	2,709.40	20	20	38	3362: 13936	TRUE
2307	TRUE	500	2,717.41	20	20	36.5	697: 2093	TRUE
19691	TRUE	500	2,717.88	20	20	37.8	3903: 16538	TRUE
6477	TRUE	500	2,722.00	20	20	28.4	1707: 6354	TRUE
10901	TRUE	500	2,723.76	20	20	36.5	3903: 16538	TRUE
11868	TRUE	500	2,724.69	20	20	34	2722: 10829	TRUE
19941	TRUE	500	2,725.28	20	20	37.2	3903: 16538	TRUE
2309	TRUE	500	2,726.32	20	20	38.5	3362: 13936	TRUE
7434	TRUE	500	2,729.91	20	20	39.2	3362: 13936	TRUE
8898	TRUE	500	2,731.92	20	20	31.6	3903: 16538	TRUE
17428	TRUE	500	2,738.11	20	20	35.3	3986: 16949	TRUE
4745	TRUE	500	2,739.59	20	20	26.5	1405: 4989	TRUE
6897	TRUE	500	2,740.17	20	20	36.4	3903: 16538	TRUE
11849	TRUE	500	2,740.47	20	20	29.5	3040: 12324	TRUE
20521	TRUE	500	2,748.70	20	20	29.8	4710: 20539	TRUE
9038	TRUE	500	2,752.09	20	20	33.2	3903: 16538	TRUE
6500	TRUE	500	2,753.76	20	20	28.7	1707: 6354	TRUE
20548	TRUE	500	2,753.98	20	20	36.8	4654: 20257	TRUE
20581	TRUE	500	2,755.87	20	20	37.1	3903: 16538	TRUE
3928	TRUE	500	2,756.18	20	20	29.9	1078: 3580	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Phase 3 Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
13484	TRUE	500	2,758.85	20	20	26.2	3362: 13936	TRUE
13352	TRUE	500	2,760.04	20	20	26.7	3185: 13010	TRUE
12936	TRUE	500	2,760.10	20	20	34.3	2722: 10829	TRUE
9310	TRUE	500	2,771.68	20	20	33.2	3903: 16538	TRUE
12054	TRUE	500	2,775.44	20	20	28.2	3903: 16538	TRUE
5339	TRUE	500	2,777.05	20	20	38	3362: 13936	TRUE
2808	TRUE	500	2,777.58	20	20	38.5	3362: 13936	TRUE
6830	TRUE	500	2,778.08	20	20	37.1	3903: 16538	TRUE
9132	TRUE	500	2,790.66	20	20	36.3	3362: 13936	TRUE
14351	TRUE	500	2,798.77	20	20	28.1	23299: J-52	TRUE
18479	TRUE	500	2,799.58	20	20	27.4	4158: 17890	TRUE
14935	TRUE	500	2,806.41	20	39.6	0	3903: 16538	TRUE
15936	TRUE	500	2,811.24	20	20	24.2	3710: 15608	TRUE
12304	TRUE	500	2,811.60	20	20	32.4	3127: 12737	TRUE
2091	TRUE	500	2,817.04	20	20	17.8	745: 2263	TRUE
2596	TRUE	500	2,819.66	20	20	38.5	3362: 13936	TRUE
6485	TRUE	500	2,820.76	20	20	36.5	3903: 16538	TRUE
5046	TRUE	500	2,821.66	20	20	37.9	3903: 16538	TRUE
19181	TRUE	500	2,825.40	20	20	18.9	4701: 20480	TRUE
5637	TRUE	500	2,825.68	20	20	25.6	1511: 5485	TRUE
8567	TRUE	500	2,825.82	20	20	32.9	3903: 16538	TRUE
2262	TRUE	500	2,829.09	20	20	26.9	754: 2307	TRUE
11774	TRUE	500	2,829.72	20	20	24.9	2940: 11866	TRUE
1466	TRUE	500	2,831.82	20	20	38.4	3362: 13936	TRUE
20684	TRUE	500	2,833.25	20	20	34.8	4855: 21277	TRUE
11792	TRUE	500	2,834.43	20	20	36.5	2722: 10829	TRUE
6481	TRUE	500	2,838.93	20	20	37.6	3362: 13936	TRUE
2369	TRUE	500	2,840.48	20	20	25.9	754: 2307	TRUE
8611	TRUE	500	2,842.79	20	20	24.3	2303: 9017	TRUE
4978	TRUE	500	2,845.98	20	20	38	3903: 16538	TRUE
7805	TRUE	500	2,846.48	20	22.4	0	2624: 10368	TRUE
3891	TRUE	500	2,846.79	20	20	25.6	1078: 3580	TRUE
4973	TRUE	500	2,848.00	20	20	34.3	1302: 4543	TRUE
21161	TRUE	500	2,849.68	20	20	8.4	4855: 21277	TRUE
9701	TRUE	500	2,853.14	20	20	28.4	2722: 10829	TRUE
2796	TRUE	500	2,860.72	20	20	38.5	3362: 13936	TRUE
18906	TRUE	500	2,863.73	20	20	37.9	3903: 16538	TRUE
18905	TRUE	500	2,865.00	20	20	28	3903: 16538	TRUE
4914	TRUE	500	2,866.02	20	20	25.2	1302: 4543	TRUE
11731	TRUE	500	2,866.97	20	20	22.1	3040: 12324	TRUE
19135	TRUE	500	2,869.98	20	20	28	23299: J-52	TRUE
11067	TRUE	500	2,871.46	20	20	28.1	2722: 10829	TRUE
13253	TRUE	500	2,872.34	20	20	19	31755: J-141	TRUE
13441	TRUE	500	2,873.64	20	20	28.5	3185: 13010	TRUE
12575	TRUE	500	2,874.20	20	20	18	3141: 12788	TRUE
3211	TRUE	500	2,878.04	20	20	38.5	3362: 13936	TRUE
12010	TRUE	500	2,878.43	20	20	30.5	2992: 12107	TRUE
12856	TRUE	500	2,881.89	20	20	28	3903: 16538	TRUE
2737	TRUE	500	2,883.23	20	20	27.8	818: 2556	TRUE
19654	TRUE	500	2,883.50	20	20	36.4	23299: J-52	TRUE
13033	TRUE	500	2,886.72	20	20	28.1	3903: 16538	TRUE
14740	TRUE	500	2,889.55	20	20	7.4	23299: J-52	TRUE
12980	TRUE	500	2,892.65	20	20	26.8	3141: 12788	TRUE
14952	TRUE	500	2,896.49	20	20	28.4	3903: 16538	TRUE
16114	TRUE	500	2,897.18	20	20	6.3	3773: 15904	TRUE
12833	TRUE	500	2,898.44	20	20	34.7	3362: 13936	TRUE
1807	TRUE	500	2,898.90	20	20	38.4	3362: 13936	TRUE
13185	TRUE	500	2,901.98	20	20	19.6	3279: 13448	TRUE
15850	TRUE	500	2,903.99	20	20	28.1	3903: 16538	TRUE
14424	TRUE	500	2,905.22	20	20	38.1	3362: 13936	TRUE
20799	TRUE	500	2,906.79	20	20	23.6	4751: 20745	TRUE
8801	TRUE	500	2,909.77	20	20	36.1	3903: 16538	TRUE
8785	TRUE	500	2,912.69	20	20	32.9	3903: 16538	TRUE
9196	TRUE	500	2,913.04	20	20	27.7	2722: 10829	TRUE
4732	TRUE	500	2,913.08	20	20	37.9	3903: 16538	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Phase 3 Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
17533	TRUE	500	2,914.18	20	20	24.2	22550: J-12	TRUE
5897	TRUE	500	2,917.74	20	20	37.9	3903: 16538	TRUE
12190	TRUE	500	2,917.76	20	20	29.3	3903: 16538	TRUE
12511	TRUE	500	2,928.34	20	20	27.6	23299: J-52	TRUE
16716	TRUE	500	2,929.66	20	20	37.2	3362: 13936	TRUE
8699	TRUE	500	2,934.43	20	20	30.8	3903: 16538	TRUE
2644	TRUE	500	2,936.08	20	20	38.4	3362: 13936	TRUE
7044	TRUE	500	2,937.43	20	20	36.6	3903: 16538	TRUE
3739	TRUE	500	2,938.00	20	20	21.7	1078: 3580	TRUE
21051	TRUE	500	2,944.18	20	20	8.4	4855: 21277	TRUE
21123	TRUE	500	2,945.02	20	20	22.3	4855: 21277	TRUE
6235	TRUE	500	2,950.12	20	20	32.1	1758: 6557	TRUE
20428	TRUE	500	2,954.40	20	20	26.5	4654: 20257	TRUE
8970	TRUE	500	2,964.69	20	20	36.1	3903: 16538	TRUE
1831	TRUE	500	2,967.51	20	20	24.9	697: 2093	TRUE
17078	TRUE	500	2,969.00	20	20	37.7	3903: 16538	TRUE
3013	TRUE	500	2,972.89	20	20	38.3	3362: 13936	TRUE
19476	TRUE	500	2,975.15	20	20	26.4	4528: 19691	TRUE
11515	TRUE	500	2,975.47	20	20	34.9	2722: 10829	TRUE
18671	TRUE	500	2,981.65	20	20	37.2	3903: 16538	TRUE
5267	TRUE	500	2,981.95	20	20	37.7	3903: 16538	TRUE
2801	TRUE	500	2,983.69	20	20	38.4	3362: 13936	TRUE
10436	TRUE	500	2,986.52	20	20	14.7	2722: 10829	TRUE
9479	TRUE	500	2,986.57	20	20	36.1	3362: 13936	TRUE
9198	TRUE	500	2,989.75	20	20	32.3	2374: 9310	TRUE
15668	TRUE	500	2,992.08	20	20	27.6	3903: 16538	TRUE
20331	TRUE	500	2,994.09	20	20	27.7	4736: 20648	TRUE
3120	TRUE	500	2,994.73	20	20	38.2	3362: 13936	TRUE
2403	TRUE	500	2,994.94	20	20	38.2	3362: 13936	TRUE
8819	TRUE	500	2,997.67	20	20	22.5	2325: 9110	TRUE
3290	TRUE	500	2,997.74	20	20	38.2	3362: 13936	TRUE
15951	TRUE	500	2,997.77	20	20	36.8	3362: 13936	TRUE
16680	TRUE	500	2,998.16	20	20	38.2	23299: J-52	TRUE
18874	TRUE	500	3,000.28	20	20	17.1	4429: 19232	TRUE
8467	TRUE	500	3,001.42	20	20	36	23299: J-52	TRUE
3724	TRUE	500	3,008.54	20	20	38.1	3362: 13936	TRUE
9551	TRUE	500	3,010.36	20	20	26.6	2722: 10829	TRUE
11226	TRUE	500	3,010.99	20	20	33.8	2722: 10829	TRUE
13728	TRUE	500	3,021.04	20	20	19.4	3368: 13968	TRUE
4453	TRUE	500	3,025.00	20	20	38.4	3362: 13936	TRUE
14016	TRUE	500	3,026.90	20	20	28	3903: 16538	TRUE
18025	TRUE	500	3,027.74	20	20	0.1	4158: 17890	TRUE
8331	TRUE	500	3,029.87	20	20	32.7	3903: 16538	TRUE
8971	TRUE	500	3,032.31	20	20	29.2	2338: 9149	TRUE
11137	TRUE	500	3,036.43	20	20	25.9	2722: 10829	TRUE
14143	TRUE	500	3,037.65	20	20	27.9	3903: 16538	TRUE
9872	TRUE	500	3,045.59	20	20	35.7	3903: 16538	TRUE
1355	TRUE	500	3,045.99	20	20	16.7	477: 1261	TRUE
9257	TRUE	500	3,046.33	20	20	36	3362: 13936	TRUE
9355	TRUE	500	3,050.14	20	20	26.1	2722: 10829	TRUE
4508	TRUE	500	3,050.47	20	20	37.9	23299: J-52	TRUE
1937	TRUE	500	3,051.84	20	20	16.4	697: 2093	TRUE
14120	TRUE	500	3,054.92	20	20	37.9	3362: 13936	TRUE
5232	TRUE	500	3,056.13	20	20	33.3	1302: 4543	TRUE
12124	TRUE	500	3,059.69	20	20	31.5	2722: 10829	TRUE
20768	TRUE	500	3,063.41	20	20	28.3	4855: 21277	TRUE
2479	TRUE	500	3,065.52	20	20	21	838: 2635	TRUE
14680	TRUE	500	3,069.29	20	20	26.7	3600: 15103	TRUE
6800	TRUE	500	3,069.33	20	20	20.6	1866: 7050	TRUE
16934	TRUE	500	3,069.90	20	20	19.5	3986: 16949	TRUE
18511	TRUE	500	3,070.40	20	20	26.7	3903: 16538	TRUE
2791	TRUE	500	3,071.47	20	20	27.5	838: 2635	TRUE
14447	TRUE	500	3,076.38	20	20	29.6	3372: 13989	TRUE
4244	TRUE	500	3,077.99	20	20	37.7	23299: J-52	TRUE
2971	TRUE	500	3,078.24	20	20	34.5	1217: 4155	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Phase 3 Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
3962	TRUE	500	3,079.77	20	20	37.8	23299: J-52	TRUE
12356	TRUE	500	3,080.34	20	20	29.5	2930: 11829	TRUE
3312	TRUE	500	3,086.63	20	20	38.1	3362: 13936	TRUE
8469	TRUE	500	3,091.01	20	20	31.7	2303: 9017	TRUE
14957	TRUE	500	3,091.49	20	20	34.1	3362: 13936	TRUE
4349	TRUE	500	3,092.67	20	20	33.4	1297: 4516	TRUE
14717	TRUE	500	3,094.60	20	20	22.8	3675: 15435	TRUE
7369	TRUE	500	3,096.58	20	20	29.5	2722: 10829	TRUE
17799	TRUE	500	3,098.17	20	20	26.6	3903: 16538	TRUE
9330	TRUE	500	3,103.78	20	20	36	3362: 13936	TRUE
7108	TRUE	500	3,105.44	20	20	35.9	1864: 7044	TRUE
11582	TRUE	500	3,108.68	20	20	26.3	2722: 10829	TRUE
17294	TRUE	500	3,110.42	20	20	37.7	3903: 16538	TRUE
10170	TRUE	500	3,118.83	20	20	24.5	2722: 10829	TRUE
11233	TRUE	500	3,120.01	20	20	28.7	3903: 16538	TRUE
9010	TRUE	500	3,124.07	20	20	29.8	3903: 16538	TRUE
11224	TRUE	500	3,124.33	20	20	36.2	3362: 13936	TRUE
2392	TRUE	500	3,125.28	20	20	32.2	751: 2288	TRUE
19172	TRUE	500	3,126.90	20	20	37.9	3903: 16538	TRUE
2434	TRUE	500	3,129.82	20	20	30.1	697: 2093	TRUE
1782	TRUE	500	3,130.28	20	20	36.6	697: 2093	TRUE
17286	TRUE	500	3,130.85	20	20	18.1	3890: 16466	TRUE
2570	TRUE	500	3,134.37	20	20	16.7	838: 2635	TRUE
15469	TRUE	500	3,137.65	20	20	37.8	3580: 14992	TRUE
9554	TRUE	500	3,148.01	20	20	19.9	2325: 9110	TRUE
18684	TRUE	500	3,151.19	20	20	26.3	23299: J-52	TRUE
14984	TRUE	500	3,151.97	20	20	25.1	23299: J-52	TRUE
8842	TRUE	500	3,153.69	20	20	35.6	3903: 16538	TRUE
4032	TRUE	500	3,155.88	20	20	21.8	1078: 3580	TRUE
8890	TRUE	500	3,156.23	20	20	30.8	3903: 16538	TRUE
3298	TRUE	500	3,159.54	20	20	38.1	3362: 13936	TRUE
8195	TRUE	500	3,160.26	20	20	32.4	3903: 16538	TRUE
10437	TRUE	500	3,169.40	20	20	35.9	3362: 13936	TRUE
8487	TRUE	500	3,173.08	20	20	22.2	2325: 9110	TRUE
4287	TRUE	500	3,174.03	20	20	35.9	1244: 4284	TRUE
7497	TRUE	500	3,175.61	20	20	28.6	2040: 7895	TRUE
13780	TRUE	500	3,180.19	20	20	30.2	3362: 13936	TRUE
10543	TRUE	500	3,188.25	20	20	23.4	2722: 10829	TRUE
2042	TRUE	500	3,191.73	20	20	7.2	750: 2287	TRUE
20078	TRUE	500	3,192.37	20	20	33.4	4654: 20257	TRUE
15997	TRUE	500	3,193.16	20	20	7.5	3773: 15904	TRUE
8281	TRUE	500	3,193.72	20	20	16.9	2005: 7718	TRUE
2686	TRUE	500	3,194.00	20	20	20.4	919: 2923	TRUE
3058	TRUE	500	3,194.27	20	20	38.2	3362: 13936	TRUE
2721	TRUE	500	3,195.65	20	20	17.8	919: 2923	TRUE
8802	TRUE	500	3,199.34	20	20	29.7	2197: 8567	TRUE
16061	TRUE	500	3,200.59	20	20	5.5	3821: 16105	TRUE
4628	TRUE	500	3,200.93	20	20	27.8	1405: 4989	TRUE
15512	TRUE	500	3,201.07	20	20	33.9	3362: 13936	TRUE
12177	TRUE	500	3,208.46	20	20	15	3041: 12331	TRUE
3041	TRUE	500	3,211.46	20	20	38.2	3362: 13936	TRUE
13618	TRUE	500	3,213.83	20	20	30.3	3326: 13704	TRUE
19152	TRUE	500	3,214.65	20	20	37	3903: 16538	TRUE
9567	TRUE	500	3,214.67	20	20	35.8	3362: 13936	TRUE
15780	TRUE	500	3,215.44	20	20	27.6	3773: 15904	TRUE
12174	TRUE	500	3,216.21	20	20	21.9	2950: 11911	TRUE
2887	TRUE	500	3,216.94	20	20	19.3	919: 2923	TRUE
18724	TRUE	500	3,219.73	20	20	24.8	4158: 17890	TRUE
16724	TRUE	500	3,220.04	20	20	36.9	3362: 13936	TRUE
2712	TRUE	500	3,225.12	20	20	38.2	3362: 13936	TRUE
9670	TRUE	500	3,227.65	20	20	23.9	2722: 10829	TRUE
19306	TRUE	500	3,228.57	20	20	36.6	3903: 16538	TRUE
14192	TRUE	500	3,230.78	20	20	30.8	3403: 14120	TRUE
3537	TRUE	500	3,232.05	20	20	25.1	1062: 3510	TRUE
18726	TRUE	500	3,233.50	20	20	35.9	4305: 18651	TRUE

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Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
19453	TRUE	500	3,235.65	20	20	32.3	4498: 19531	TRUE
6872	TRUE	500	3,236.07	20	20	36.4	23299: J-52	TRUE
4831	TRUE	500	3,236.28	20	20	34.6	1302: 4543	TRUE
14408	TRUE	500	3,237.51	20	20	33.8	3362: 13936	TRUE
9075	TRUE	500	3,237.60	20	20	29.8	3903: 16538	TRUE
8502	TRUE	500	3,238.29	20	20	31.4	23299: J-52	TRUE
14979	TRUE	500	3,240.53	20	20	35.8	3362: 13936	TRUE
3965	TRUE	500	3,245.25	20	20	37.9	3903: 16538	TRUE
17829	TRUE	500	3,246.76	20	20	29.6	4078: 17428	TRUE
13811	TRUE	500	3,250.41	20	20	26.5	3903: 16538	TRUE
15250	TRUE	500	3,254.35	20	20	38.1	3362: 13936	TRUE
19713	TRUE	500	3,257.76	20	20	36.1	3903: 16538	TRUE
3812	TRUE	500	3,259.73	20	20	37.9	3903: 16538	TRUE
11227	TRUE	500	3,261.11	20	20	36	3362: 13936	TRUE
7048	TRUE	500	3,262.29	20	20	28.6	1866: 7050	TRUE
11745	TRUE	500	3,265.19	20	20	29.8	2722: 10829	TRUE
13340	TRUE	500	3,271.33	20	20	34.1	3362: 13936	TRUE
1673	TRUE	500	3,274.35	20	20	38.1	3362: 13936	TRUE
7299	TRUE	500	3,274.64	20	20	28.2	2722: 10829	TRUE
5193	TRUE	500	3,277.93	20	20	32	1302: 4543	TRUE
16710	TRUE	500	3,278.55	20	20	38	3903: 16538	TRUE
2803	TRUE	500	3,278.83	20	20	38.1	3362: 13936	TRUE
3427	TRUE	500	3,280.00	20	20	38.1	3362: 13936	TRUE
18421	TRUE	500	3,281.22	20	20	37.6	23299: J-52	TRUE
15193	TRUE	500	3,281.60	20	20	24.4	3903: 16538	TRUE
13095	TRUE	500	3,282.02	20	20	30.8	2722: 10829	TRUE
19968	TRUE	500	3,282.93	20	20	36.6	3903: 16538	TRUE
12459	TRUE	500	3,283.39	20	20	25	3903: 16538	TRUE
20528	TRUE	500	3,284.57	20	20	32.6	4779: 20897	TRUE
13714	TRUE	500	3,285.06	20	20	30.8	3225: 13218	TRUE
3496	TRUE	500	3,286.59	20	20	38.1	3362: 13936	TRUE
18651	TRUE	500	3,286.88	20	20	27.6	4323: 18726	TRUE
8773	TRUE	500	3,296.97	20	20	17.1	2325: 9110	TRUE
20279	TRUE	500	3,297.03	20	20	34.1	4616: 20078	TRUE
11824	TRUE	500	3,299.18	20	20	27.8	2722: 10829	TRUE
12668	TRUE	500	3,300.39	20	20	33.1	2722: 10829	TRUE
11816	TRUE	500	3,305.33	20	20	31.8	2722: 10829	TRUE
8234	TRUE	500	3,306.81	20	20	14.5	2005: 7718	TRUE
3022	TRUE	500	3,310.93	20	20	37.9	838: 2635	TRUE
17545	TRUE	500	3,314.67	20	20	27.3	4078: 17428	TRUE
13078	TRUE	500	3,318.92	20	20	30.7	2722: 10829	TRUE
8686	TRUE	500	3,320.60	20	20	31.2	23299: J-52	TRUE
7322	TRUE	500	3,321.61	20	20	35.9	23299: J-52	TRUE
12664	TRUE	500	3,322.09	20	20	29.3	2722: 10829	TRUE
16740	TRUE	500	3,324.02	20	20	36.4	3916: 16592	TRUE
1646	TRUE	500	3,328.82	20	20	38.1	3362: 13936	TRUE
12719	TRUE	500	3,329.11	20	20	26.8	3903: 16538	TRUE
14000	TRUE	500	3,329.46	20	20	33	3356: 13845	TRUE
16920	TRUE	500	3,329.66	20	20	25.1	3903: 16538	TRUE
3154	TRUE	500	3,330.35	20	20	38.1	3362: 13936	TRUE
3498	TRUE	500	3,334.90	20	20	38.1	3362: 13936	TRUE
9049	TRUE	500	3,339.32	20	20	8.5	2381: 9329	TRUE
3971	TRUE	500	3,340.86	20	20	37.6	3903: 16538	TRUE
8889	TRUE	500	3,340.89	20	20	34.4	3903: 16538	TRUE
20564	TRUE	500	3,341.70	20	20	37.5	3903: 16538	TRUE
10835	TRUE	500	3,349.25	20	20	35.7	3362: 13936	TRUE
11660	TRUE	500	3,350.18	20	20	25.1	2722: 10829	TRUE
10989	TRUE	500	3,352.56	20	20	21.3	2722: 10829	TRUE
18129	TRUE	500	3,353.19	20	20	24.9	3903: 16538	TRUE
12948	TRUE	500	3,353.55	20	20	31.3	3146: 12833	TRUE
8484	TRUE	500	3,356.08	20	20	11.3	2194: 8546	TRUE
6474	TRUE	500	3,356.10	20	20	38.1	3903: 16538	TRUE
1551	TRUE	500	3,357.83	20	20	38.1	3362: 13936	TRUE
15991	TRUE	500	3,359.13	20	20	36	3362: 13936	TRUE
9003	TRUE	500	3,364.84	20	20	4.9	2325: 9110	TRUE

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Phase 3 Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
10824	TRUE	500	3,369.79	20	20	35.6	3362: 13936	TRUE
8326	TRUE	500	3,373.85	20	20	24.4	2165: 8437	TRUE
19783	TRUE	500	3,374.64	20	20	37.6	3903: 16538	TRUE
10606	TRUE	500	3,375.03	20	20	0	2678: 10618	TRUE
15220	TRUE	500	3,375.89	20	20	24.4	3903: 16538	TRUE
14611	TRUE	500	3,385.69	20	20	28.4	3466: 14424	TRUE
14517	TRUE	500	3,389.54	20	20	25.5	23299: J-52	TRUE
8884	TRUE	500	3,389.86	20	20	7.8	2194: 8546	TRUE
3830	TRUE	500	3,390.02	20	20	38.2	3362: 13936	TRUE
6287	TRUE	500	3,390.08	20	20	36.7	3903: 16538	TRUE
11295	TRUE	500	3,392.68	20	20	22.5	2722: 10829	TRUE
16430	TRUE	500	3,394.69	20	20	24.8	3903: 16538	TRUE
14894	TRUE	500	3,394.87	20	20	34.1	3362: 13936	TRUE
15809	TRUE	500	3,396.27	20	20	24.1	3903: 16538	TRUE
2232	TRUE	500	3,398.55	20	20	18.9	745: 2263	TRUE
8744	TRUE	500	3,399.95	20	20	23.8	2722: 10829	TRUE
8735	TRUE	500	3,400.95	20	20	2.4	2194: 8546	TRUE
2321	TRUE	500	3,402.17	20	20	27.4	713: 2143	TRUE
5519	TRUE	500	3,402.95	20	20	37.1	3903: 16538	TRUE
4103	TRUE	500	3,403.82	20	20	37.4	3903: 16538	TRUE
19254	TRUE	500	3,409.67	20	20	36.8	3903: 16538	TRUE
19068	TRUE	500	3,411.33	20	20	37.7	3903: 16538	TRUE
14792	TRUE	500	3,420.03	20	20	35.4	3362: 13936	TRUE
6751	TRUE	500	3,420.41	20	20	36.2	23299: J-52	TRUE
1739	TRUE	500	3,423.61	20	20	21.4	697: 2093	TRUE
15716	TRUE	500	3,423.88	20	20	32	3786: 15951	TRUE
15233	TRUE	500	3,431.93	20	20	24.6	3638: 15254	TRUE
11620	TRUE	500	3,433.05	20	20	14.6	2873: 11535	TRUE
4140	TRUE	500	3,433.58	20	20	34.3	1078: 3580	TRUE
13828	TRUE	500	3,437.93	20	20	25.8	3362: 13936	TRUE
6786	TRUE	500	3,438.57	20	20	35.5	3903: 16538	TRUE
16200	TRUE	500	3,438.83	20	20	37.3	3796: 15985	TRUE
3159	TRUE	500	3,439.59	20	20	35.3	972: 3154	TRUE
20458	TRUE	500	3,442.53	20	20	37.5	23299: J-52	TRUE
20244	TRUE	500	3,444.26	20	20	31.7	4719: 20581	TRUE
15238	TRUE	500	3,447.85	20	20	35.6	3362: 13936	TRUE
17417	TRUE	500	3,454.44	20	20	34.3	4053: 17294	TRUE
17880	TRUE	500	3,454.73	20	20	24.3	3903: 16538	TRUE
17592	TRUE	500	3,464.49	20	20	37.8	3903: 16538	TRUE
14060	TRUE	500	3,465.71	20	20	23.8	3903: 16538	TRUE
4494	TRUE	500	3,466.29	20	20	38	3362: 13936	TRUE
3422	TRUE	500	3,466.77	20	20	37.7	3903: 16538	TRUE
2363	TRUE	500	3,467.87	20	20	33.1	838: 2635	TRUE
20621	TRUE	500	3,472.54	20	20	36.6	23299: J-52	TRUE
9941	TRUE	500	3,476.48	20	20	7.8	2325: 9110	TRUE
3553	TRUE	500	3,479.23	20	20	22.3	1013: 3317	TRUE
13667	TRUE	500	3,480.98	20	20	23.7	3903: 16538	TRUE
3145	TRUE	500	3,481.22	20	20	35	838: 2635	TRUE
9020	TRUE	500	3,482.83	20	20	35.5	3362: 13936	TRUE
12585	TRUE	500	3,483.48	20	20	24.5	3127: 12737	TRUE
8407	TRUE	500	3,484.60	20	20	33.1	3903: 16538	TRUE
13285	TRUE	500	3,487.34	20	20	25.2	3903: 16538	TRUE
13545	TRUE	500	3,489.44	20	20	23.7	3903: 16538	TRUE
13584	TRUE	500	3,489.84	20	31.1	0	31755: J-141	TRUE
14533	TRUE	500	3,490.56	20	20	37.2	3362: 13936	TRUE
17436	TRUE	500	3,490.69	20	20	15	22550: J-12	TRUE
4066	TRUE	500	3,490.75	20	20	37.7	3903: 16538	TRUE
12163	TRUE	500	3,494.57	20	20.7	0	31622: J-140	TRUE
13178	TRUE	500	3,498.18	20	20	33.8	2722: 10829	TRUE
19972	TRUE	500	3,499.69	20	27.9	35.7	4616: 20078	TRUE
20643	TRUE	500	3,500.00	20	20.8	36.6	3903: 16538	TRUE
20541	TRUE	500	3,500.00	20	57.6	37.4	3903: 16538	TRUE
20512	TRUE	500	3,500.00	20	71.3	35.7	3903: 16538	TRUE
20375	TRUE	500	3,500.00	20	24.2	36.6	23299: J-52	TRUE
20305	TRUE	500	3,500.00	20	47.5	37.4	3903: 16538	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
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Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
20227	TRUE	500	3,500.00	20	25	36.4	3903: 16538	TRUE
20209	TRUE	500	3,500.00	20	64.6	37.3	3903: 16538	TRUE
20164	TRUE	500	3,500.00	20	71.9	35.5	3903: 16538	TRUE
20142	TRUE	500	3,500.00	20	22.6	36.6	3903: 16538	TRUE
20105	TRUE	500	3,500.00	20	41.5	36.5	3903: 16538	TRUE
20100	TRUE	500	3,500.00	20	64.4	35.5	23299: J-52	TRUE
20047	TRUE	500	3,500.00	20	34	35.7	3903: 16538	TRUE
19980	TRUE	500	3,500.00	20	39.1	35.7	3903: 16538	TRUE
19969	TRUE	500	3,500.00	20	57.6	37.3	3903: 16538	TRUE
19962	TRUE	500	3,500.00	20	59.5	37.5	3903: 16538	TRUE
19935	TRUE	500	3,500.00	20	61	36.1	3903: 16538	TRUE
19928	TRUE	500	3,500.00	20	31.1	35.8	23299: J-52	TRUE
19886	TRUE	500	3,500.00	20	76.7	36.4	3903: 16538	TRUE
19880	TRUE	500	3,500.00	20	79.5	36.5	3903: 16538	TRUE
19879	TRUE	500	3,500.00	20	62.6	36.3	3903: 16538	TRUE
19866	TRUE	500	3,500.00	20	28.3	35.8	23299: J-52	TRUE
19837	TRUE	500	3,500.00	20	81.2	36.6	23299: J-52	TRUE
19812	TRUE	500	3,500.00	20	71.5	36.5	3903: 16538	TRUE
19808	TRUE	500	3,500.00	20	80.1	36.6	3903: 16538	TRUE
19781	TRUE	500	3,500.00	20	83.7	36.6	3903: 16538	TRUE
19775	TRUE	500	3,500.00	20	44.3	37.5	23299: J-52	TRUE
19733	TRUE	500	3,500.00	20	57	36.4	23299: J-52	TRUE
19732	TRUE	500	3,500.00	20	85.5	36.7	3903: 16538	TRUE
19706	TRUE	500	3,500.00	20	56	37.4	23299: J-52	TRUE
19665	TRUE	500	3,500.00	20	23	37.4	3903: 16538	TRUE
19627	TRUE	500	3,500.00	20	88.2	36.7	23299: J-52	TRUE
19594	TRUE	500	3,500.00	20	65	37.5	23299: J-52	TRUE
19567	TRUE	500	3,500.00	20	43.9	36.4	23299: J-52	TRUE
19555	TRUE	500	3,500.00	20	91.1	36.8	3903: 16538	TRUE
19533	TRUE	500	3,500.00	20	62.7	35.2	3903: 16538	TRUE
19512	TRUE	500	3,500.00	20	20.4	36.6	4616: 20078	TRUE
19496	TRUE	500	3,500.00	20	26.9	36.7	3903: 16538	TRUE
19490	TRUE	500	3,500.00	20	60.2	37.4	3903: 16538	TRUE
19489	TRUE	500	3,500.00	20	27.4	36.5	3903: 16538	TRUE
19477	TRUE	500	3,500.00	20	75.9	37.3	23299: J-52	TRUE
19438	TRUE	500	3,500.00	20	42	37.3	3903: 16538	TRUE
19417	TRUE	500	3,500.00	20	88.1	36.9	23299: J-52	TRUE
19380	TRUE	500	3,500.00	20	92.1	36.9	23299: J-52	TRUE
19352	TRUE	500	3,500.00	20	67.6	37.5	23299: J-52	TRUE
19294	TRUE	500	3,500.00	20	97.8	37	3903: 16538	TRUE
19270	TRUE	500	3,500.00	20	43.2	37.4	23299: J-52	TRUE
19240	TRUE	500	3,500.00	20	64.9	35.1	3903: 16538	TRUE
19211	TRUE	500	3,500.00	20	90.8	37.1	3903: 16538	TRUE
19170	TRUE	500	3,500.00	20	85.7	37	3903: 16538	TRUE
19169	TRUE	500	3,500.00	20	47.8	37.6	23299: J-52	TRUE
19128	TRUE	500	3,500.00	20	58.8	37.5	23299: J-52	TRUE
19094	TRUE	500	3,500.00	20	97.3	37.2	23299: J-52	TRUE
19046	TRUE	500	3,500.00	20	92.6	37.1	23299: J-52	TRUE
19035	TRUE	500	3,500.00	20	79.9	37.4	3903: 16538	TRUE
18984	TRUE	500	3,500.00	20	91.6	37.2	3903: 16538	TRUE
18974	TRUE	500	3,500.00	20	35.1	37.6	3903: 16538	TRUE
18929	TRUE	500	3,500.00	20	97.8	37.3	3903: 16538	TRUE
18887	TRUE	500	3,500.00	20	78.5	37.2	23299: J-52	TRUE
18867	TRUE	500	3,500.00	20	32	36.8	3903: 16538	TRUE
18848	TRUE	500	3,500.00	20	24	36.8	3903: 16538	TRUE
18821	TRUE	500	3,500.00	20	98	37.4	3903: 16538	TRUE
18794	TRUE	500	3,500.00	20	54	37.5	3903: 16538	TRUE
18792	TRUE	500	3,500.00	20	54.3	32.2	4078: 17428	TRUE
18790	TRUE	500	3,500.00	20	20.7	24	23299: J-52	TRUE
18761	TRUE	500	3,500.00	20	48.3	37.4	3903: 16538	TRUE
18743	TRUE	500	3,500.00	20	43.3	37.6	3903: 16538	TRUE
18737	TRUE	500	3,500.00	20	92.3	37.4	3903: 16538	TRUE
18728	TRUE	500	3,500.00	20	30	24	3903: 16538	TRUE
18718	TRUE	500	3,500.00	20	86.3	37.1	3903: 16538	TRUE
18700	TRUE	500	3,500.00	20	61.5	37.4	3903: 16538	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Phase 3 Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
18697	TRUE	500	3,500.00	20	24.9	19.7	4345: 18815	TRUE
18696	TRUE	500	3,500.00	20	41	37.5	3903: 16538	TRUE
18688	TRUE	500	3,500.00	20	43.8	36.9	3903: 16538	TRUE
18655	TRUE	500	3,500.00	20	27	37.6	3903: 16538	TRUE
18616	TRUE	500	3,500.00	20	24.5	20.5	4158: 17890	TRUE
18575	TRUE	500	3,500.00	20	83	37.3	3903: 16538	TRUE
18539	TRUE	500	3,500.00	20	81.4	37.1	3903: 16538	TRUE
18470	TRUE	500	3,500.00	20	25.6	37.6	3903: 16538	TRUE
18467	TRUE	500	3,500.00	20	52.6	28.6	4078: 17428	TRUE
18420	TRUE	500	3,500.00	20	30.2	37.6	3903: 16538	TRUE
18412	TRUE	500	3,500.00	20	64.2	37.7	3903: 16538	TRUE
18370	TRUE	500	3,500.00	20	95.1	37.4	23299: J-52	TRUE
18333	TRUE	500	3,500.00	20	22.3	36.8	4158: 17890	TRUE
18314	TRUE	500	3,500.00	20	20.4	24	3903: 16538	TRUE
18286	TRUE	500	3,500.00	20	38.7	28.1	4078: 17428	TRUE
18255	TRUE	500	3,500.00	20	42.9	26.4	4078: 17428	TRUE
18233	TRUE	500	3,500.00	20	81.3	37.1	3903: 16538	TRUE
18192	TRUE	500	3,500.00	20	33.4	24	23299: J-52	TRUE
18163	TRUE	500	3,500.00	20	84.9	37.7	3903: 16538	TRUE
18133	TRUE	500	3,500.00	20	34.1	27.9	4078: 17428	TRUE
18121	TRUE	500	3,500.00	20	20.1	19.3	4194: 18098	TRUE
18111	TRUE	500	3,500.00	20	100.3	37.3	3903: 16538	TRUE
18096	TRUE	500	3,500.00	20	68.3	37.4	3903: 16538	TRUE
18034	TRUE	500	3,500.00	20	20.5	24.2	3903: 16538	TRUE
17975	TRUE	500	3,500.00	20	38.2	37.8	3903: 16538	TRUE
17963	TRUE	500	3,500.00	20	76.4	37.2	3903: 16538	TRUE
17942	TRUE	500	3,500.00	20	30.5	24	3903: 16538	TRUE
17932	TRUE	500	3,500.00	20	31.1	28.1	4078: 17428	TRUE
17922	TRUE	500	3,500.00	20	36.5	24.7	3903: 16538	TRUE
17887	TRUE	500	3,500.00	20	96.7	37.7	3903: 16538	TRUE
17861	TRUE	500	3,500.00	20	30.5	28	4078: 17428	TRUE
17800	TRUE	500	3,500.00	20	91	37.2	3903: 16538	TRUE
17796	TRUE	500	3,500.00	20	41.2	24	23299: J-52	TRUE
17766	TRUE	500	3,500.00	20	98.5	37.6	3903: 16538	TRUE
17629	TRUE	500	3,500.00	20	32	25.4	23299: J-52	TRUE
17581	TRUE	500	3,500.00	20	27.7	24	3903: 16538	TRUE
17572	TRUE	500	3,500.00	20	60.3	37.8	23299: J-52	TRUE
17498	TRUE	500	3,500.00	20	53.5	24.8	4078: 17428	TRUE
17443	TRUE	500	3,500.00	20	44.5	24	3903: 16538	TRUE
17437	TRUE	500	3,500.00	20	34.9	24	3903: 16538	TRUE
17420	TRUE	500	3,500.00	20	98.6	37.8	3903: 16538	TRUE
17400	TRUE	500	3,500.00	20	33.1	24	3903: 16538	TRUE
17318	TRUE	500	3,500.00	20	82.5	37.2	3903: 16538	TRUE
17293	TRUE	500	3,500.00	20	23.2	11.9	3986: 16949	TRUE
17263	TRUE	500	3,500.00	20	37.9	26.5	23299: J-52	TRUE
17250	TRUE	500	3,500.00	20	34.5	24	3903: 16538	TRUE
17226	TRUE	500	3,500.00	20	85.6	37.8	23299: J-52	TRUE
17214	TRUE	500	3,500.00	20	46.5	24	3903: 16538	TRUE
17212	TRUE	500	3,500.00	20	35.1	24	3903: 16538	TRUE
17184	TRUE	500	3,500.00	20	66.3	37.8	3903: 16538	TRUE
17164	TRUE	500	3,500.00	20	34.9	24	3903: 16538	TRUE
17117	TRUE	500	3,500.00	20	53.5	37.4	3903: 16538	TRUE
17109	TRUE	500	3,500.00	20	90.8	37.9	3903: 16538	TRUE
17105	TRUE	500	3,500.00	20	43.1	24	3903: 16538	TRUE
17084	TRUE	500	3,500.00	20	26.6	23.9	23299: J-52	TRUE
17081	TRUE	500	3,500.00	20	44.8	24	3903: 16538	TRUE
17072	TRUE	500	3,500.00	20	85.1	37.2	3903: 16538	TRUE
17045	TRUE	500	3,500.00	20	30.8	37.2	3903: 16538	TRUE
17044	TRUE	500	3,500.00	20	30	23.9	3903: 16538	TRUE
17040	TRUE	500	3,500.00	20	44.7	27.1	3903: 16538	TRUE
17026	TRUE	500	3,500.00	20	65.9	37.2	23299: J-52	TRUE
16978	TRUE	500	3,500.00	20	24.6	37.6	23299: J-52	TRUE
16977	TRUE	500	3,500.00	20	27.2	24	23299: J-52	TRUE
16952	TRUE	500	3,500.00	20	78.6	37.3	3903: 16538	TRUE
16913	TRUE	500	3,500.00	20	44.9	23.9	3903: 16538	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Phase 3 Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
16886	TRUE	500	3,500.00	20	68.6	37.4	3903: 16538	TRUE
16880	TRUE	500	3,500.00	20	23.9	37.4	4002: 17034	TRUE
16869	TRUE	500	3,500.00	20	62.7	38	3580: 14992	TRUE
16848	TRUE	500	3,500.00	20	94.3	37.8	3903: 16538	TRUE
16766	TRUE	500	3,500.00	20	31.1	37.9	3580: 14992	TRUE
16737	TRUE	500	3,500.00	20	35.3	26.1	3903: 16538	TRUE
16733	TRUE	500	3,500.00	20	49.1	23.9	3903: 16538	TRUE
16627	TRUE	500	3,500.00	20	56.5	36.5	3362: 13936	TRUE
16611	TRUE	500	3,500.00	20	51.9	37.9	23299: J-52	TRUE
16607	TRUE	500	3,500.00	20	80.6	37.5	3903: 16538	TRUE
16588	TRUE	500	3,500.00	20	22.8	36.6	3362: 13936	TRUE
16526	TRUE	500	3,500.00	20	45.6	36.5	3362: 13936	TRUE
16508	TRUE	500	3,500.00	20	84.9	36.7	3362: 13936	TRUE
16471	TRUE	500	3,500.00	20	90.8	36.8	3362: 13936	TRUE
16431	TRUE	500	3,500.00	20	34.7	25.3	3903: 16538	TRUE
16417	TRUE	500	3,500.00	20	88.2	36.8	3362: 13936	TRUE
16409	TRUE	500	3,500.00	20	64.3	37.8	3580: 14992	TRUE
16386	TRUE	500	3,500.00	20	30.8	37.9	3903: 16538	TRUE
16360	TRUE	500	3,500.00	20	104.8	37.9	3903: 16538	TRUE
16359	TRUE	500	3,500.00	20	60.1	36.5	3362: 13936	TRUE
16309	TRUE	500	3,500.00	20	56.1	37.9	3903: 16538	TRUE
16294	TRUE	500	3,500.00	20	68.8	36.7	3362: 13936	TRUE
16247	TRUE	500	3,500.00	20	64.4	36.5	3362: 13936	TRUE
16230	TRUE	500	3,500.00	20	61.5	23.8	23299: J-52	TRUE
16228	TRUE	500	3,500.00	20	66.8	36.6	3362: 13936	TRUE
16168	TRUE	500	3,500.00	20	80.3	36.6	3362: 13936	TRUE
16167	TRUE	500	3,500.00	20	52.1	37.7	3580: 14992	TRUE
16154	TRUE	500	3,500.00	20	75.5	37.9	3903: 16538	TRUE
16142	TRUE	500	3,500.00	20	46.5	36.5	3362: 13936	TRUE
16074	TRUE	500	3,500.00	20	37	24.6	3903: 16538	TRUE
16066	TRUE	500	3,500.00	20	55.1	23.8	3903: 16538	TRUE
16045	TRUE	500	3,500.00	20	68.9	36.7	3362: 13936	TRUE
16019	TRUE	500	3,500.00	20	23.2	24.4	23299: J-52	TRUE
15967	TRUE	500	3,500.00	20	48.4	24.1	23299: J-52	TRUE
15962	TRUE	500	3,500.00	20	63.6	36.6	3362: 13936	TRUE
15955	TRUE	500	3,500.00	20	84.9	37.9	23299: J-52	TRUE
15921	TRUE	500	3,500.00	20	46	37.5	3580: 14992	TRUE
15919	TRUE	500	3,500.00	20	72.5	36.5	3362: 13936	TRUE
15912	TRUE	500	3,500.00	20	24	24.5	3903: 16538	TRUE
15908	TRUE	500	3,500.00	20	56.6	23.7	3903: 16538	TRUE
15906	TRUE	500	3,500.00	20	26.2	11.3	3821: 16105	TRUE
15897	TRUE	500	3,500.00	20	52.4	36.7	3362: 13936	TRUE
15852	TRUE	500	3,500.00	20	35.4	23.3	3903: 16538	TRUE
15849	TRUE	500	3,500.00	20	41.9	32.1	3773: 15904	TRUE
15814	TRUE	500	3,500.00	20	60.6	35.7	3362: 13936	TRUE
15788	TRUE	500	3,500.00	20	45.2	24.2	3903: 16538	TRUE
15785	TRUE	500	3,500.00	20	34.5	24.5	3903: 16538	TRUE
15781	TRUE	500	3,500.00	20	56	23.6	3903: 16538	TRUE
15691	TRUE	500	3,500.00	20	71.4	23.6	23299: J-52	TRUE
15681	TRUE	500	3,500.00	20	70.3	36.6	3362: 13936	TRUE
15673	TRUE	500	3,500.00	20	87	35.7	3362: 13936	TRUE
15667	TRUE	500	3,500.00	20	91.5	35.7	3362: 13936	TRUE
15661	TRUE	500	3,500.00	20	31.9	30	3689: 15512	TRUE
15659	TRUE	500	3,500.00	20	79.1	36.7	3362: 13936	TRUE
15658	TRUE	500	3,500.00	20	42	37.6	3580: 14992	TRUE
15656	TRUE	500	3,500.00	20	39.8	24.5	3903: 16538	TRUE
15616	TRUE	500	3,500.00	20	75.4	36.4	3362: 13936	TRUE
15615	TRUE	500	3,500.00	20	68.5	23.5	23299: J-52	TRUE
15607	TRUE	500	3,500.00	20	69.5	37.8	3362: 13936	TRUE
15590	TRUE	500	3,500.00	20	38.6	36.8	3580: 14992	TRUE
15582	TRUE	500	3,500.00	20	53.1	37.5	3362: 13936	TRUE
15566	TRUE	500	3,500.00	20	21.3	31.2	3689: 15512	TRUE
15558	TRUE	500	3,500.00	20	75.7	37.3	3362: 13936	TRUE
15548	TRUE	500	3,500.00	20	25.2	38.8	3580: 14992	TRUE
15542	TRUE	500	3,500.00	20	46.9	23.9	23299: J-52	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Phase 3 Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
15524	TRUE	500	3,500.00	20	77.2	36.3	3362: 13936	TRUE
15503	TRUE	500	3,500.00	20	46.8	38	3362: 13936	TRUE
15496	TRUE	500	3,500.00	20	35.6	36.2	3580: 14992	TRUE
15483	TRUE	500	3,500.00	20	69.4	36.8	3362: 13936	TRUE
15466	TRUE	500	3,500.00	20	71.4	36.1	3362: 13936	TRUE
15454	TRUE	500	3,500.00	20	71.1	37.5	3362: 13936	TRUE
15440	TRUE	500	3,500.00	20	47	24.5	3903: 16538	TRUE
15417	TRUE	500	3,500.00	20	67.4	37.7	3362: 13936	TRUE
15412	TRUE	500	3,500.00	20	43.5	23.5	3903: 16538	TRUE
15410	TRUE	500	3,500.00	20	68.9	23.3	3903: 16538	TRUE
15404	TRUE	500	3,500.00	20	25.9	37.7	3580: 14992	TRUE
15398	TRUE	500	3,500.00	20	59	36.9	3362: 13936	TRUE
15384	TRUE	500	3,500.00	20	44.8	36.6	3362: 13936	TRUE
15366	TRUE	500	3,500.00	20	34.4	36.1	3580: 14992	TRUE
15362	TRUE	500	3,500.00	20	30	31.5	3689: 15512	TRUE
15344	TRUE	500	3,500.00	20	42.6	34.7	3580: 14992	TRUE
15325	TRUE	500	3,500.00	20	71.8	37.3	3362: 13936	TRUE
15321	TRUE	500	3,500.00	20	101.1	35.7	3362: 13936	TRUE
15316	TRUE	500	3,500.00	20	54.9	23.2	3903: 16538	TRUE
15308	TRUE	500	3,500.00	20	33.7	37.5	3362: 13936	TRUE
15299	TRUE	500	3,500.00	20	68.5	36.9	3362: 13936	TRUE
15266	TRUE	500	3,500.00	20	31.1	30.5	3689: 15512	TRUE
15221	TRUE	500	3,500.00	20	61.3	37.2	3362: 13936	TRUE
15217	TRUE	500	3,500.00	20	70.7	35.9	3362: 13936	TRUE
15206	TRUE	500	3,500.00	20	34.6	32	3689: 15512	TRUE
15202	TRUE	500	3,500.00	20	61.6	23.1	3903: 16538	TRUE
15200	TRUE	500	3,500.00	20	23.6	36.2	3362: 13936	TRUE
15191	TRUE	500	3,500.00	20	82.9	35.7	3362: 13936	TRUE
15169	TRUE	500	3,500.00	20	61.4	37	3362: 13936	TRUE
15165	TRUE	500	3,500.00	20	70.6	37.6	3362: 13936	TRUE
15147	TRUE	500	3,500.00	20	43.8	33.4	3362: 13936	TRUE
15135	TRUE	500	3,500.00	20	36.7	38.1	3580: 14992	TRUE
15132	TRUE	500	3,500.00	20	64.6	23	3903: 16538	TRUE
15131	TRUE	500	3,500.00	20	59	38	3362: 13936	TRUE
15130	TRUE	500	3,500.00	20	57.9	37.5	3362: 13936	TRUE
15112	TRUE	500	3,500.00	20	68.6	22.9	3903: 16538	TRUE
15108	TRUE	500	3,500.00	20	77.7	36	3362: 13936	TRUE
15071	TRUE	500	3,500.00	20	42.8	33.2	3689: 15512	TRUE
15063	TRUE	500	3,500.00	20	53.8	36.2	3362: 13936	TRUE
15047	TRUE	500	3,500.00	20	75.9	37.1	3362: 13936	TRUE
15043	TRUE	500	3,500.00	20	78.1	36.7	3362: 13936	TRUE
15041	TRUE	500	3,500.00	20	72	37.5	3362: 13936	TRUE
15000	TRUE	500	3,500.00	20	31.8	23.2	3903: 16538	TRUE
14994	TRUE	500	3,500.00	20	50.7	37.8	3580: 14992	TRUE
14968	TRUE	500	3,500.00	20	32.2	37.7	3362: 13936	TRUE
14954	TRUE	500	3,500.00	20	66.2	37.5	3362: 13936	TRUE
14933	TRUE	500	3,500.00	20	49.2	36.4	3362: 13936	TRUE
14932	TRUE	500	3,500.00	20	71.6	22.5	23299: J-52	TRUE
14927	TRUE	500	3,500.00	20	75.9	37.2	3362: 13936	TRUE
14923	TRUE	500	3,500.00	20	73.6	36.7	3362: 13936	TRUE
14851	TRUE	500	3,500.00	20	65.9	36.7	3362: 13936	TRUE
14846	TRUE	500	3,500.00	20	87.7	36.5	3362: 13936	TRUE
14842	TRUE	500	3,500.00	20	28.4	33.3	3362: 13936	TRUE
14819	TRUE	500	3,500.00	20	71	38.1	3362: 13936	TRUE
14816	TRUE	500	3,500.00	20	66.6	37.9	3362: 13936	TRUE
14815	TRUE	500	3,500.00	20	42.9	33.6	3362: 13936	TRUE
14784	TRUE	500	3,500.00	20	47.6	23.4	3903: 16538	TRUE
14783	TRUE	500	3,500.00	20	70.9	37.2	3362: 13936	TRUE
14724	TRUE	500	3,500.00	20	63.8	21.7	3903: 16538	TRUE
14715	TRUE	500	3,500.00	20	35	33.4	3362: 13936	TRUE
14712	TRUE	500	3,500.00	20	66.1	36.7	3362: 13936	TRUE
14671	TRUE	500	3,500.00	20	75.1	22.8	23299: J-52	TRUE
14635	TRUE	500	3,500.00	20	71.5	37.3	3362: 13936	TRUE
14625	TRUE	500	3,500.00	20	71.6	37.5	3362: 13936	TRUE
14621	TRUE	500	3,500.00	20	48.3	33.3	3362: 13936	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Phase 3 Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
14580	TRUE	500	3,500.00	20	82.5	35	3362: 13936	TRUE
14576	TRUE	500	3,500.00	20	21.1	38.1	3580: 14992	TRUE
14546	TRUE	500	3,500.00	20	21.1	33.3	3362: 13936	TRUE
14545	TRUE	500	3,500.00	20	43	23.5	3903: 16538	TRUE
14525	TRUE	500	3,500.00	20	73.1	38	3362: 13936	TRUE
14515	TRUE	500	3,500.00	20	39.3	20.9	3903: 16538	TRUE
14514	TRUE	500	3,500.00	20	24.3	23.3	3362: 13936	TRUE
14455	TRUE	500	3,500.00	20	52.3	38.1	3580: 14992	TRUE
14442	TRUE	500	3,500.00	20	45.5	8.2	3903: 16538	TRUE
14425	TRUE	500	3,500.00	20	60.2	36.8	3362: 13936	TRUE
14422	TRUE	500	3,500.00	20	93.8	36.5	3362: 13936	TRUE
14413	TRUE	500	3,500.00	20	49.4	26.7	3362: 13936	TRUE
14407	TRUE	500	3,500.00	20	43.8	19.8	3903: 16538	TRUE
14388	TRUE	500	3,500.00	20	59.8	23	23299: J-52	TRUE
14385	TRUE	500	3,500.00	20	25.3	22.9	3362: 13936	TRUE
14384	TRUE	500	3,500.00	20	26.5	34.9	3403: 14120	TRUE
14359	TRUE	500	3,500.00	20	101.3	36.6	3362: 13936	TRUE
14357	TRUE	500	3,500.00	20	68.7	19.7	3903: 16538	TRUE
14350	TRUE	500	3,500.00	20	76.4	37.3	3362: 13936	TRUE
14348	TRUE	500	3,500.00	20	50.3	38.1	3580: 14992	TRUE
14346	TRUE	500	3,500.00	20	62.8	18.4	3903: 16538	TRUE
14280	TRUE	500	3,500.00	20	63.2	23.1	3903: 16538	TRUE
14269	TRUE	500	3,500.00	20	99.1	34.2	3362: 13936	TRUE
14258	TRUE	500	3,500.00	20	77.9	36.8	3362: 13936	TRUE
14214	TRUE	500	3,500.00	20	63.7	33.3	3362: 13936	TRUE
14210	TRUE	500	3,500.00	20	25.4	23.5	3903: 16538	TRUE
14203	TRUE	500	3,500.00	20	51.5	33.2	3362: 13936	TRUE
14173	TRUE	500	3,500.00	20	82.8	36.8	3362: 13936	TRUE
14172	TRUE	500	3,500.00	20	45.4	38.1	3580: 14992	TRUE
14161	TRUE	500	3,500.00	20	67.8	37.8	3362: 13936	TRUE
14145	TRUE	500	3,500.00	20	70.3	36.6	2722: 10829	TRUE
14129	TRUE	500	3,500.00	20	47.8	23.3	3903: 16538	TRUE
14104	TRUE	500	3,500.00	20	53.2	37.3	3362: 13936	TRUE
14086	TRUE	500	3,500.00	20	49.5	26.7	3362: 13936	TRUE
14078	TRUE	500	3,500.00	20	84.7	36.3	2722: 10829	TRUE
14072	TRUE	500	3,500.00	20	89.9	33.8	3362: 13936	TRUE
14061	TRUE	500	3,500.00	20	45.6	36.3	3403: 14120	TRUE
14036	TRUE	500	3,500.00	20	38.5	7.5	31755: J-141	TRUE
14025	TRUE	500	3,500.00	20	64.9	36.3	2722: 10829	TRUE
14019	TRUE	500	3,500.00	20	59.1	23.3	3903: 16538	TRUE
13982	TRUE	500	3,500.00	20	83.4	37.3	3362: 13936	TRUE
13931	TRUE	500	3,500.00	20	68.4	33.3	3362: 13936	TRUE
13920	TRUE	500	3,500.00	20	37.1	24.5	3185: 13010	TRUE
13894	TRUE	500	3,500.00	20	74.2	37.7	3362: 13936	TRUE
13887	TRUE	500	3,500.00	20	69.1	23.3	3903: 16538	TRUE
13840	TRUE	500	3,500.00	20	69.2	35.9	2722: 10829	TRUE
13831	TRUE	500	3,500.00	20	27.7	23.6	3903: 16538	TRUE
13767	TRUE	500	3,500.00	20	56.8	36.6	2722: 10829	TRUE
13766	TRUE	500	3,500.00	20	22.4	23.6	3903: 16538	TRUE
13760	TRUE	500	3,500.00	20	56	33.2	3362: 13936	TRUE
13757	TRUE	500	3,500.00	20	89.8	33.4	3362: 13936	TRUE
13756	TRUE	500	3,500.00	20	83.9	37.3	3362: 13936	TRUE
13754	TRUE	500	3,500.00	20	77.4	35.3	2722: 10829	TRUE
13685	TRUE	500	3,500.00	20	74.7	35.2	2722: 10829	TRUE
13683	TRUE	500	3,500.00	20	47.6	37.7	3362: 13936	TRUE
13669	TRUE	500	3,500.00	20	22.5	27.4	3356: 13845	TRUE
13619	TRUE	500	3,500.00	20	66.4	35.5	2722: 10829	TRUE
13601	TRUE	500	3,500.00	20	36.3	33.1	3362: 13936	TRUE
13564	TRUE	500	3,500.00	20	58.6	35.1	2722: 10829	TRUE
13547	TRUE	500	3,500.00	20	96.3	33.2	3362: 13936	TRUE
13518	TRUE	500	3,500.00	20	64.9	33.1	3362: 13936	TRUE
13490	TRUE	500	3,500.00	20	75.9	29.1	3362: 13936	TRUE
13489	TRUE	500	3,500.00	20	67	23.5	23299: J-52	TRUE
13464	TRUE	500	3,500.00	20	59.4	35.5	2722: 10829	TRUE
13396	TRUE	500	3,500.00	20	23.5	33	3362: 13936	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Phase 3 Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
13389	TRUE	500	3,500.00	20	69.7	34.3	2722: 10829	TRUE
13388	TRUE	500	3,500.00	20	60	37.4	3362: 13936	TRUE
13381	TRUE	500	3,500.00	20	69	35.5	2722: 10829	TRUE
13369	TRUE	500	3,500.00	20	63	33.8	2722: 10829	TRUE
13361	TRUE	500	3,500.00	20	65.2	37.3	3362: 13936	TRUE
13332	TRUE	500	3,500.00	20	28.2	23.6	3903: 16538	TRUE
13314	TRUE	500	3,500.00	20	70.3	33.4	3362: 13936	TRUE
13291	TRUE	500	3,500.00	20	63.5	37.5	3362: 13936	TRUE
13247	TRUE	500	3,500.00	20	40	35.5	2722: 10829	TRUE
13220	TRUE	500	3,500.00	20	47.5	28.9	3362: 13936	TRUE
13192	TRUE	500	3,500.00	20	29.3	4.6	31755: J-141	TRUE
13180	TRUE	500	3,500.00	20	50.9	33	3362: 13936	TRUE
13163	TRUE	500	3,500.00	20	43.9	33.1	2722: 10829	TRUE
13158	TRUE	500	3,500.00	20	72	35.8	2722: 10829	TRUE
13102	TRUE	500	3,500.00	20	51.5	23.7	3903: 16538	TRUE
13101	TRUE	500	3,500.00	20	95.3	33	3362: 13936	TRUE
13047	TRUE	500	3,500.00	20	61.1	33.6	3362: 13936	TRUE
12997	TRUE	500	3,500.00	20	69.9	30.9	3362: 13936	TRUE
12977	TRUE	500	3,500.00	20	42.8	23.6	3903: 16538	TRUE
12932	TRUE	500	3,500.00	20	48.8	32.7	2722: 10829	TRUE
12929	TRUE	500	3,500.00	20	65.6	32.8	2722: 10829	TRUE
12912	TRUE	500	3,500.00	20	27	8.6	31755: J-141	TRUE
12893	TRUE	500	3,500.00	20	60	33.5	3141: 12788	TRUE
12872	TRUE	500	3,500.00	20	22.4	25.5	3185: 13010	TRUE
12845	TRUE	500	3,500.00	20	49.5	31.8	2722: 10829	TRUE
12826	TRUE	500	3,500.00	20	59.5	23.8	3903: 16538	TRUE
12789	TRUE	500	3,500.00	20	62.8	30.1	2722: 10829	TRUE
12765	TRUE	500	3,500.00	20	79.5	32.3	3362: 13936	TRUE
12759	TRUE	500	3,500.00	20	37.4	17.5	3141: 12788	TRUE
12755	TRUE	500	3,500.00	20	75.8	33	3362: 13936	TRUE
12736	TRUE	500	3,500.00	20	38.1	23.8	3903: 16538	TRUE
12640	TRUE	500	3,500.00	20	84.5	32.3	3362: 13936	TRUE
12591	TRUE	500	3,500.00	20	22.8	13.5	31622: J-140	TRUE
12567	TRUE	500	3,500.00	20	55.3	30.1	2722: 10829	TRUE
12518	TRUE	500	3,500.00	20	43.3	23.8	3903: 16538	TRUE
12507	TRUE	500	3,500.00	20	52.8	23.9	23299: J-52	TRUE
12492	TRUE	500	3,500.00	20	51	33.9	3362: 13936	TRUE
12441	TRUE	500	3,500.00	20	50.8	27.4	2722: 10829	TRUE
12411	TRUE	500	3,500.00	20	51.1	30.1	2722: 10829	TRUE
12398	TRUE	500	3,500.00	20	22.9	28.4	2722: 10829	TRUE
12377	TRUE	500	3,500.00	20	91.5	32.7	3362: 13936	TRUE
12372	TRUE	500	3,500.00	20	90.3	32.7	3362: 13936	TRUE
12348	TRUE	500	3,500.00	20	48.6	24	3903: 16538	TRUE
12333	TRUE	500	3,500.00	20	50.6	26.4	2722: 10829	TRUE
12314	TRUE	500	3,500.00	20	22	9.7	31622: J-140	TRUE
12305	TRUE	500	3,500.00	20	29.3	23.4	3903: 16538	TRUE
12295	TRUE	500	3,500.00	20	32	27.6	2722: 10829	TRUE
12270	TRUE	500	3,500.00	20	44.9	27.5	2722: 10829	TRUE
12232	TRUE	500	3,500.00	20	42.2	22.3	3041: 12331	TRUE
12229	TRUE	500	3,500.00	20	27.1	27	2722: 10829	TRUE
12218	TRUE	500	3,500.00	20	51.7	23.7	3903: 16538	TRUE
12167	TRUE	500	3,500.00	20	22.1	27.6	2722: 10829	TRUE
12149	TRUE	500	3,500.00	20	51.5	23.6	3903: 16538	TRUE
12138	TRUE	500	3,500.00	20	55.5	26.8	2722: 10829	TRUE
12108	TRUE	500	3,500.00	20	56.7	32.7	3362: 13936	TRUE
12095	TRUE	500	3,500.00	20	41.6	26.3	2722: 10829	TRUE
12088	TRUE	500	3,500.00	20	39.8	21.5	3041: 12331	TRUE
12064	TRUE	500	3,500.00	20	25.9	26.7	2722: 10829	TRUE
12000	TRUE	500	3,500.00	20	29.5	26	3903: 16538	TRUE
11993	TRUE	500	3,500.00	20	47	24.5	3903: 16538	TRUE
11987	TRUE	500	3,500.00	20	24.8	17.2	2940: 11866	TRUE
11964	TRUE	500	3,500.00	20	88.5	36.3	3362: 13936	TRUE
11951	TRUE	500	3,500.00	20	32.4	26.5	2722: 10829	TRUE
11937	TRUE	500	3,500.00	20	66.3	24.4	2722: 10829	TRUE
11926	TRUE	500	3,500.00	20	38.9	15.7	31622: J-140	TRUE

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Phase 3 Fire Flow Results

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11916	TRUE	500	3,500.00	20	38.6	34.2	3362: 13936	TRUE
11880	TRUE	500	3,500.00	20	38.8	25.9	3903: 16538	TRUE
11874	TRUE	500	3,500.00	20	41.9	36	3362: 13936	TRUE
11871	TRUE	500	3,500.00	20	38.9	24.3	3903: 16538	TRUE
11856	TRUE	500	3,500.00	20	28	36	3362: 13936	TRUE
11832	TRUE	500	3,500.00	20	43.3	35.4	3903: 16538	TRUE
11793	TRUE	500	3,500.00	20	67.8	23.6	2722: 10829	TRUE
11771	TRUE	500	3,500.00	20	40.4	26.6	2722: 10829	TRUE
11770	TRUE	500	3,500.00	20	59.4	35.4	3903: 16538	TRUE
11737	TRUE	500	3,500.00	20	72.5	36	3362: 13936	TRUE
11719	TRUE	500	3,500.00	20	40.2	34.3	3362: 13936	TRUE
11710	TRUE	500	3,500.00	20	20.9	27.6	2921: 11792	TRUE
11676	TRUE	500	3,500.00	20	62.5	23.1	2722: 10829	TRUE
11672	TRUE	500	3,500.00	20	70.9	35.4	3903: 16538	TRUE
11668	TRUE	500	3,500.00	20	43.2	35.4	3903: 16538	TRUE
11665	TRUE	500	3,500.00	20	73.8	36	3362: 13936	TRUE
11645	TRUE	500	3,500.00	20	24.2	16.1	2940: 11866	TRUE
11619	TRUE	500	3,500.00	20	61.1	25.5	3903: 16538	TRUE
11615	TRUE	500	3,500.00	20	24.3	35.4	3903: 16538	TRUE
11609	TRUE	500	3,500.00	20	77.4	36	3362: 13936	TRUE
11538	TRUE	500	3,500.00	20	81.1	36	3362: 13936	TRUE
11528	TRUE	500	3,500.00	20	62.7	36	3362: 13936	TRUE
11524	TRUE	500	3,500.00	20	30.3	36	3362: 13936	TRUE
11519	TRUE	500	3,500.00	20	24.3	26.6	2722: 10829	TRUE
11506	TRUE	500	3,500.00	20	33.9	35.4	3903: 16538	TRUE
11461	TRUE	500	3,500.00	20	47.5	36	3362: 13936	TRUE
11373	TRUE	500	3,500.00	20	56.5	21.5	2722: 10829	TRUE
11352	TRUE	500	3,500.00	20	31	19.9	2722: 10829	TRUE
11347	TRUE	500	3,500.00	20	27.4	28.6	2722: 10829	TRUE
11325	TRUE	500	3,500.00	20	81.3	35.9	3362: 13936	TRUE
11324	TRUE	500	3,500.00	20	84.6	35.4	3903: 16538	TRUE
11315	TRUE	500	3,500.00	20	31.9	18.4	2722: 10829	TRUE
11309	TRUE	500	3,500.00	20	29	36	3362: 13936	TRUE
11279	TRUE	500	3,500.00	20	52.2	35.3	3903: 16538	TRUE
11272	TRUE	500	3,500.00	20	63	20.1	2722: 10829	TRUE
11222	TRUE	500	3,500.00	20	48.2	20.3	2722: 10829	TRUE
11197	TRUE	500	3,500.00	20	63.1	35.3	3362: 13936	TRUE
11164	TRUE	500	3,500.00	20	76.5	35.4	3903: 16538	TRUE
11159	TRUE	500	3,500.00	20	68.6	35.3	3903: 16538	TRUE
11150	TRUE	500	3,500.00	20	40.3	27	3903: 16538	TRUE
11116	TRUE	500	3,500.00	20	30.8	16.1	2722: 10829	TRUE
11112	TRUE	500	3,500.00	20	21.5	23.7	2722: 10829	TRUE
11027	TRUE	500	3,500.00	20	62.4	35.5	3362: 13936	TRUE
11023	TRUE	500	3,500.00	20	54.7	19.3	2722: 10829	TRUE
10995	TRUE	500	3,500.00	20	46.3	19.5	2722: 10829	TRUE
10972	TRUE	500	3,500.00	20	76.7	35.8	3362: 13936	TRUE
10929	TRUE	500	3,500.00	20	29.3	19.3	2722: 10829	TRUE
10922	TRUE	500	3,500.00	20	50.7	35.2	3903: 16538	TRUE
10921	TRUE	500	3,500.00	20	41.4	35.8	3362: 13936	TRUE
10909	TRUE	500	3,500.00	20	43.3	35.8	3362: 13936	TRUE
10879	TRUE	500	3,500.00	20	39	35.6	3362: 13936	TRUE
10868	TRUE	500	3,500.00	20	28.7	20.4	2722: 10829	TRUE
10800	TRUE	500	3,500.00	20	41	27	23299: J-52	TRUE
10766	TRUE	500	3,500.00	20	23.5	35.5	3362: 13936	TRUE
10763	TRUE	500	3,500.00	20	85.5	35.7	3362: 13936	TRUE
10757	TRUE	500	3,500.00	20	21.4	27	3903: 16538	TRUE
10722	TRUE	500	3,500.00	20	64.9	19.2	2722: 10829	TRUE
10706	TRUE	500	3,500.00	20	33.1	35.8	3362: 13936	TRUE
10699	TRUE	500	3,500.00	20	34.5	35.6	3362: 13936	TRUE
10698	TRUE	500	3,500.00	20	26.5	35.8	3362: 13936	TRUE
10681	TRUE	500	3,500.00	20	42.4	35.1	3903: 16538	TRUE
10670	TRUE	500	3,500.00	20	41.4	35.4	3362: 13936	TRUE
10653	TRUE	500	3,500.00	20	20.1	19.4	2722: 10829	TRUE
10638	TRUE	500	3,500.00	20	44	19.4	2722: 10829	TRUE
10630	TRUE	500	3,500.00	20	23.8	27.1	3903: 16538	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Phase 3 Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
10598	TRUE	500	3,500.00	20	85.4	35.6	3362: 13936	TRUE
10597	TRUE	500	3,500.00	20	43.6	21.5	2722: 10829	TRUE
10576	TRUE	500	3,500.00	20	78.5	35.3	23299: J-52	TRUE
10532	TRUE	500	3,500.00	20	52.8	27	23299: J-52	TRUE
10515	TRUE	500	3,500.00	20	59.7	35.4	3362: 13936	TRUE
10514	TRUE	500	3,500.00	20	46.3	20.6	2722: 10829	TRUE
10513	TRUE	500	3,500.00	20	65	35.4	3362: 13936	TRUE
10476	TRUE	500	3,500.00	20	65.1	35.4	3362: 13936	TRUE
10470	TRUE	500	3,500.00	20	47.2	16.9	2722: 10829	TRUE
10434	TRUE	500	3,500.00	20	51.6	27.2	3903: 16538	TRUE
10433	TRUE	500	3,500.00	20	29.6	19.4	2722: 10829	TRUE
10367	TRUE	500	3,500.00	20	55.6	19.2	2722: 10829	TRUE
10364	TRUE	500	3,500.00	20	52.1	35	3903: 16538	TRUE
10356	TRUE	500	3,500.00	20	58.6	35.7	3362: 13936	TRUE
10349	TRUE	500	3,500.00	20	61.3	35.5	3362: 13936	TRUE
10346	TRUE	500	3,500.00	20	26.8	18	2722: 10829	TRUE
10331	TRUE	500	3,500.00	20	56.1	19.4	2722: 10829	TRUE
10321	TRUE	500	3,500.00	20	24.9	10.4	2722: 10829	TRUE
10304	TRUE	500	3,500.00	20	57.3	35.3	3362: 13936	TRUE
10301	TRUE	500	3,500.00	20	45.7	20.9	2722: 10829	TRUE
10295	TRUE	500	3,500.00	20	53.2	35.4	3362: 13936	TRUE
10275	TRUE	500	3,500.00	20	44	27.3	3903: 16538	TRUE
10267	TRUE	500	3,500.00	20	52.2	20.7	2722: 10829	TRUE
10173	TRUE	500	3,500.00	20	57.8	35.1	3903: 16538	TRUE
10171	TRUE	500	3,500.00	20	67.3	35.7	3362: 13936	TRUE
10160	TRUE	500	3,500.00	20	50.3	20.4	2722: 10829	TRUE
10119	TRUE	500	3,500.00	20	53.6	27.3	3903: 16538	TRUE
10099	TRUE	500	3,500.00	20	53.7	20.4	2722: 10829	TRUE
10091	TRUE	500	3,500.00	20	89.7	35.3	3362: 13936	TRUE
10078	TRUE	500	3,500.00	20	44.5	35	3903: 16538	TRUE
10046	TRUE	500	3,500.00	20	38	19.3	2722: 10829	TRUE
10041	TRUE	500	3,500.00	20	64.1	19.2	2722: 10829	TRUE
10035	TRUE	500	3,500.00	20	52	20.1	2722: 10829	TRUE
10012	TRUE	500	3,500.00	20	79.8	35.5	3362: 13936	TRUE
10004	TRUE	500	3,500.00	20	81.9	35.4	3362: 13936	TRUE
9996	TRUE	500	3,500.00	20	77.4	35.1	3903: 16538	TRUE
9992	TRUE	500	3,500.00	20	68	35.6	3362: 13936	TRUE
9969	TRUE	500	3,500.00	20	89.3	35.4	3362: 13936	TRUE
9946	TRUE	500	3,500.00	20	69	19.3	2722: 10829	TRUE
9943	TRUE	500	3,500.00	20	80.5	35.4	3362: 13936	TRUE
9904	TRUE	500	3,500.00	20	68.9	18.8	2722: 10829	TRUE
9819	TRUE	500	3,500.00	20	77.1	35.5	3362: 13936	TRUE
9809	TRUE	500	3,500.00	20	61.6	27.3	3903: 16538	TRUE
9806	TRUE	500	3,500.00	20	69.6	35.3	3362: 13936	TRUE
9781	TRUE	500	3,500.00	20	51.1	35.4	3362: 13936	TRUE
9774	TRUE	500	3,500.00	20	68	35.3	3362: 13936	TRUE
9752	TRUE	500	3,500.00	20	72.7	35.1	3903: 16538	TRUE
9747	TRUE	500	3,500.00	20	95.2	35.5	3362: 13936	TRUE
9739	TRUE	500	3,500.00	20	25.7	11.5	2325: 9110	TRUE
9721	TRUE	500	3,500.00	20	82.5	35.5	3362: 13936	TRUE
9702	TRUE	500	3,500.00	20	82	35	3903: 16538	TRUE
9698	TRUE	500	3,500.00	20	58.3	19.4	2722: 10829	TRUE
9657	TRUE	500	3,500.00	20	81.4	35.5	3362: 13936	TRUE
9642	TRUE	500	3,500.00	20	42.8	35.5	3362: 13936	TRUE
9617	TRUE	500	3,500.00	20	60.9	19.9	2722: 10829	TRUE
9552	TRUE	500	3,500.00	20	65.8	35.5	3362: 13936	TRUE
9507	TRUE	500	3,500.00	20	66.4	35.5	3362: 13936	TRUE
9498	TRUE	500	3,500.00	20	41.1	20.3	2722: 10829	TRUE
9496	TRUE	500	3,500.00	20	51.6	34.9	3903: 16538	TRUE
9491	TRUE	500	3,500.00	20	48	35.5	3362: 13936	TRUE
9480	TRUE	500	3,500.00	20	85.1	35.5	3362: 13936	TRUE
9472	TRUE	500	3,500.00	20	22.8	14.9	2325: 9110	TRUE
9432	TRUE	500	3,500.00	20	80.8	34.9	3903: 16538	TRUE
9280	TRUE	500	3,500.00	20	30.1	20.4	2722: 10829	TRUE
9258	TRUE	500	3,500.00	20	28.1	10.1	2325: 9110	TRUE

Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Phase 3 Fire Flow Results

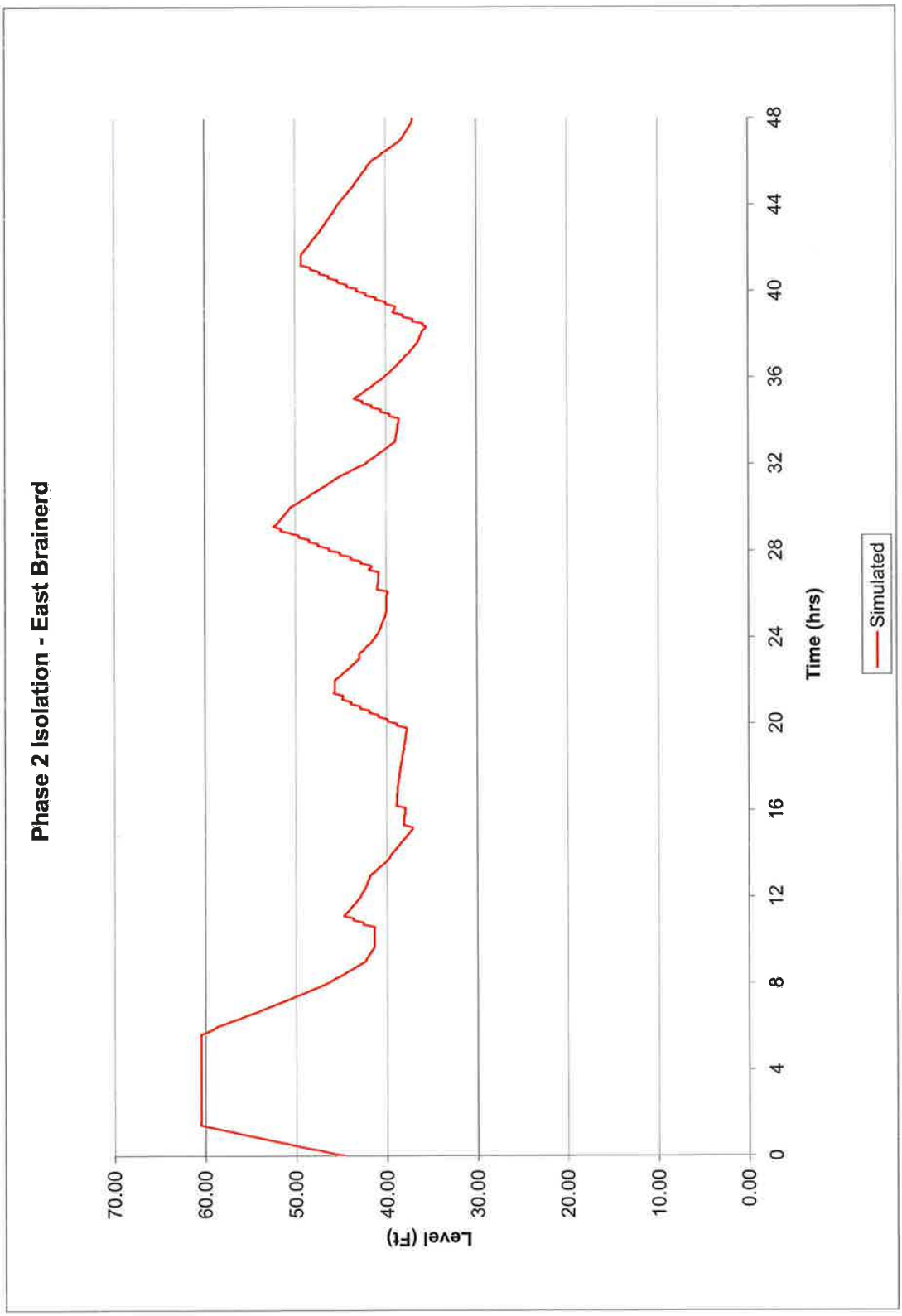
Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
9255	TRUE	500	3,500.00	20	88.8	35.6	3362: 13936	TRUE
9253	TRUE	500	3,500.00	20	69.4	34.9	23299: J-52	TRUE
9225	TRUE	500	3,500.00	20	81.7	34.8	23299: J-52	TRUE
9218	TRUE	500	3,500.00	20	45.6	20.7	2722: 10829	TRUE
9202	TRUE	500	3,500.00	20	51.7	35.5	3362: 13936	TRUE
9189	TRUE	500	3,500.00	20	46.7	34.8	3903: 16538	TRUE
9133	TRUE	500	3,500.00	20	55.1	20.5	2722: 10829	TRUE
9119	TRUE	500	3,500.00	20	71.4	31.2	3903: 16538	TRUE
9108	TRUE	500	3,500.00	20	66.2	34.9	3903: 16538	TRUE
9095	TRUE	500	3,500.00	20	56.9	21.1	2722: 10829	TRUE
9086	TRUE	500	3,500.00	20	96.6	35.6	3362: 13936	TRUE
8988	TRUE	500	3,500.00	20	84.8	34.8	3903: 16538	TRUE
8968	TRUE	500	3,500.00	20	47.1	35.3	3362: 13936	TRUE
8964	TRUE	500	3,500.00	20	71.1	32.6	23299: J-52	TRUE
8963	TRUE	500	3,500.00	20	92	35.6	3362: 13936	TRUE
8952	TRUE	500	3,500.00	20	26.1	28.6	3903: 16538	TRUE
8946	TRUE	500	3,500.00	20	68.9	32.2	3903: 16538	TRUE
8937	TRUE	500	3,500.00	20	93.4	35.6	3362: 13936	TRUE
8896	TRUE	500	3,500.00	20	74.9	33.2	3903: 16538	TRUE
8878	TRUE	500	3,500.00	20	98.7	35.6	3362: 13936	TRUE
8862	TRUE	500	3,500.00	20	96.7	35.6	3362: 13936	TRUE
8845	TRUE	500	3,500.00	20	88.5	34.7	23299: J-52	TRUE
8839	TRUE	500	3,500.00	20	96.8	35.6	3362: 13936	TRUE
8770	TRUE	500	3,500.00	20	62.5	32.6	3903: 16538	TRUE
8768	TRUE	500	3,500.00	20	98.7	35.6	3362: 13936	TRUE
8742	TRUE	500	3,500.00	20	65.9	34.8	23299: J-52	TRUE
8709	TRUE	500	3,500.00	20	49.9	35.3	3362: 13936	TRUE
8674	TRUE	500	3,500.00	20	53.4	35.3	3362: 13936	TRUE
8660	TRUE	500	3,500.00	20	94	35.6	3362: 13936	TRUE
8654	TRUE	500	3,500.00	20	92.2	34.6	3903: 16538	TRUE
8545	TRUE	500	3,500.00	20	26.8	33.9	23299: J-52	TRUE
8536	TRUE	500	3,500.00	20	73	34.6	3903: 16538	TRUE
8519	TRUE	500	3,500.00	20	45.7	33	3903: 16538	TRUE
8427	TRUE	500	3,500.00	20	87	34.6	3903: 16538	TRUE
8356	TRUE	500	3,500.00	20	86.6	34.7	3903: 16538	TRUE
8349	TRUE	500	3,500.00	20	37	34.9	3903: 16538	TRUE
8244	TRUE	500	3,500.00	20	96.5	35.7	3362: 13936	TRUE
8215	TRUE	500	3,500.00	20	31.2	33.8	3903: 16538	TRUE
8172	TRUE	500	3,500.00	20	81.8	34.6	3903: 16538	TRUE
8148	TRUE	500	3,500.00	20	86.1	34.8	3903: 16538	TRUE
8087	TRUE	500	3,500.00	20	60.5	34.8	3903: 16538	TRUE
8004	TRUE	500	3,500.00	20	86.6	34.6	3903: 16538	TRUE
7987	TRUE	500	3,500.00	20	47.1	34.6	23299: J-52	TRUE
7919	TRUE	500	3,500.00	20	33.5	34.8	23299: J-52	TRUE
7906	TRUE	500	3,500.00	20	20.3	34.7	3903: 16538	TRUE
7896	TRUE	500	3,500.00	20	32.9	34.8	3903: 16538	TRUE
7870	TRUE	500	3,500.00	20	85.9	34.7	23299: J-52	TRUE
7857	TRUE	500	3,500.00	20	52.5	34.8	3903: 16538	TRUE
7770	TRUE	500	3,500.00	20	32.5	34.8	3903: 16538	TRUE
7742	TRUE	500	3,500.00	20	58.3	35	3903: 16538	TRUE
7721	TRUE	500	3,500.00	20	52.5	34.9	3903: 16538	TRUE
7676	TRUE	500	3,500.00	20	87	35	3903: 16538	TRUE
7673	TRUE	500	3,500.00	20	88	35.8	3362: 13936	TRUE
7628	TRUE	500	3,500.00	20	85.4	35	3903: 16538	TRUE
7620	TRUE	500	3,500.00	20	91	35	23299: J-52	TRUE
7579	TRUE	500	3,500.00	20	69	35.1	3903: 16538	TRUE
7512	TRUE	500	3,500.00	20	28.7	34.9	3903: 16538	TRUE
7457	TRUE	500	3,500.00	20	28.3	35	3903: 16538	TRUE
7455	TRUE	500	3,500.00	20	82.7	35.3	3903: 16538	TRUE
7431	TRUE	500	3,500.00	20	94.2	35.1	3903: 16538	TRUE
7430	TRUE	500	3,500.00	20	40.3	21.4	2624: 10368	TRUE
7427	TRUE	500	3,500.00	20	102.2	35.5	3903: 16538	TRUE
7401	TRUE	500	3,500.00	20	57.5	35.1	3903: 16538	TRUE
7324	TRUE	500	3,500.00	20	82.8	35.5	3903: 16538	TRUE
7256	TRUE	500	3,500.00	20	52	35.1	3903: 16538	TRUE

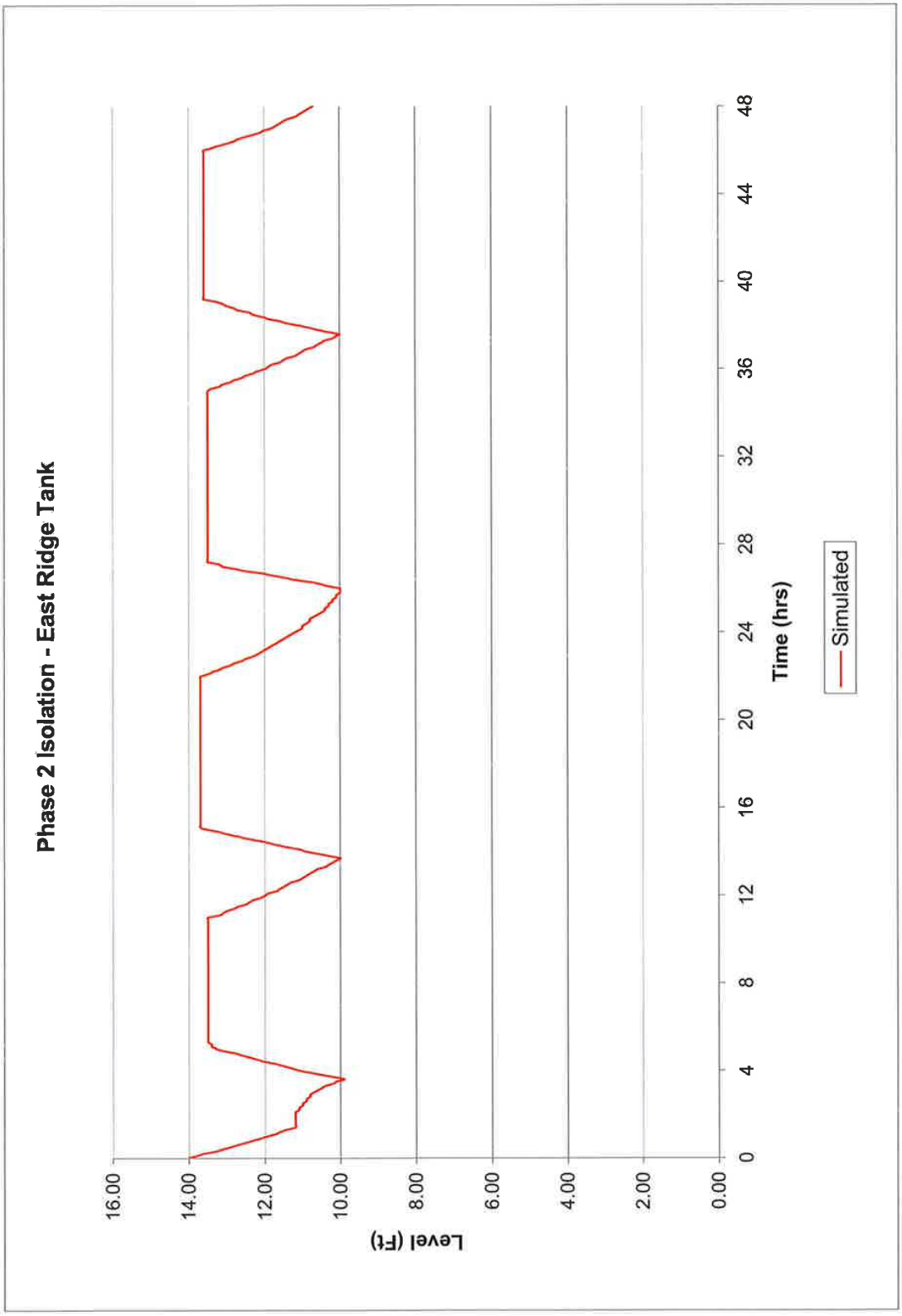
Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Phase 3 Fire Flow Results

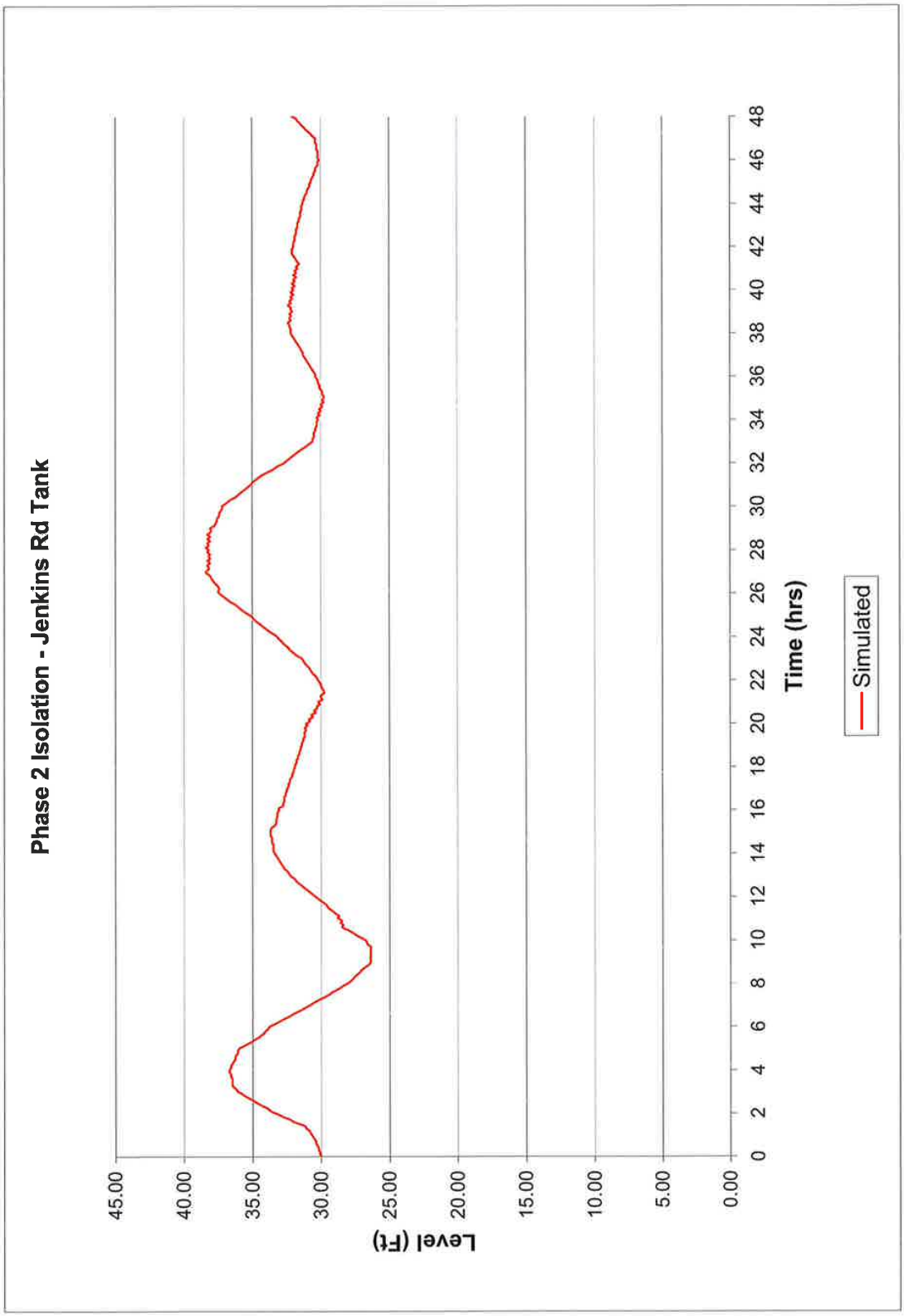
Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
7252	TRUE	500	3,500.00	20	106.8	35.3	3903: 16538	TRUE
7251	TRUE	500	3,500.00	20	77.9	35.1	3903: 16538	TRUE
7218	TRUE	500	3,500.00	20	87.3	35.9	3362: 13936	TRUE
7209	TRUE	500	3,500.00	20	27	35	3903: 16538	TRUE
7191	TRUE	500	3,500.00	20	74.2	35.6	3903: 16538	TRUE
7187	TRUE	500	3,500.00	20	86.3	35	3903: 16538	TRUE
7154	TRUE	500	3,500.00	20	46	35.1	23299: J-52	TRUE
7129	TRUE	500	3,500.00	20	91.7	35.2	3903: 16538	TRUE
7118	TRUE	500	3,500.00	20	38.7	35.5	3903: 16538	TRUE
7111	TRUE	500	3,500.00	20	67.5	35.1	23299: J-52	TRUE
7067	TRUE	500	3,500.00	20	103	35.3	3903: 16538	TRUE
7060	TRUE	500	3,500.00	20	98.9	35.4	3903: 16538	TRUE
7053	TRUE	500	3,500.00	20	91.6	36	3362: 13936	TRUE
7032	TRUE	500	3,500.00	20	73	35.2	23299: J-52	TRUE
7031	TRUE	500	3,500.00	20	66.3	36	3362: 13936	TRUE
7020	TRUE	500	3,500.00	20	97.7	35.4	3903: 16538	TRUE
7016	TRUE	500	3,500.00	20	82	35.8	3903: 16538	TRUE
6997	TRUE	500	3,500.00	20	63.5	36	3903: 16538	TRUE
6993	TRUE	500	3,500.00	20	62	36	3362: 13936	TRUE
6981	TRUE	500	3,500.00	20	94.7	35.5	23299: J-52	TRUE
6936	TRUE	500	3,500.00	20	82.9	35.5	3903: 16538	TRUE
6875	TRUE	500	3,500.00	20	91.7	36	3362: 13936	TRUE
6864	TRUE	500	3,500.00	20	61.8	36.1	3903: 16538	TRUE
6853	TRUE	500	3,500.00	20	91.7	35.7	23299: J-52	TRUE
6814	TRUE	500	3,500.00	20	80.3	36	3362: 13936	TRUE
6812	TRUE	500	3,500.00	20	86.1	35.5	3903: 16538	TRUE
6805	TRUE	500	3,500.00	20	36.1	37.8	3903: 16538	TRUE
6804	TRUE	500	3,500.00	20	51.8	36.2	3903: 16538	TRUE
6775	TRUE	500	3,500.00	20	62.8	36.2	3903: 16538	TRUE
6772	TRUE	500	3,500.00	20	64.2	36	3362: 13936	TRUE
6745	TRUE	500	3,500.00	20	64.9	35.5	3903: 16538	TRUE
6739	TRUE	500	3,500.00	20	53.7	35.3	3903: 16538	TRUE
6722	TRUE	500	3,500.00	20	78.2	35.5	23299: J-52	TRUE
6712	TRUE	500	3,500.00	20	80.3	36.6	3903: 16538	TRUE
6701	TRUE	500	3,500.00	20	23.3	37.9	3903: 16538	TRUE
6665	TRUE	500	3,500.00	20	57	36.6	3362: 13936	TRUE
6659	TRUE	500	3,500.00	20	81.6	37.1	3903: 16538	TRUE
6648	TRUE	500	3,500.00	20	66.7	35.5	23299: J-52	TRUE
6640	TRUE	500	3,500.00	20	24.5	36.1	3903: 16538	TRUE
6626	TRUE	500	3,500.00	20	58.3	38.3	3903: 16538	TRUE
6614	TRUE	500	3,500.00	20	49.6	35.4	3903: 16538	TRUE
6603	TRUE	500	3,500.00	20	90.8	35.5	3903: 16538	TRUE
6601	TRUE	500	3,500.00	20	85.7	36.3	23299: J-52	TRUE
6589	TRUE	500	3,500.00	20	58	36.6	3362: 13936	TRUE
6558	TRUE	500	3,500.00	20	69.5	38	3903: 16538	TRUE
6527	TRUE	500	3,500.00	20	83.8	36.4	23299: J-52	TRUE
6515	TRUE	500	3,500.00	20	75.1	35.9	3903: 16538	TRUE
6497	TRUE	500	3,500.00	20	63.5	38.3	3903: 16538	TRUE
6486	TRUE	500	3,500.00	20	21.1	35.4	3903: 16538	TRUE
6483	TRUE	500	3,500.00	20	59.5	36.6	3362: 13936	TRUE
6475	TRUE	500	3,500.00	20	86.1	35.5	3903: 16538	TRUE
6444	TRUE	500	3,500.00	20	75.6	38.3	3903: 16538	TRUE
6438	TRUE	500	3,500.00	20	91.7	36.4	3903: 16538	TRUE
6414	TRUE	500	3,500.00	20	97.5	36.3	3362: 13936	TRUE
6400	TRUE	500	3,500.00	20	91.5	38.3	3903: 16538	TRUE
6330	TRUE	500	3,500.00	20	37.8	37.8	3903: 16538	TRUE
6329	TRUE	500	3,500.00	20	64	38.3	3903: 16538	TRUE
6317	TRUE	500	3,500.00	20	82	35.6	3903: 16538	TRUE
6299	TRUE	500	3,500.00	20	81.9	38.3	3903: 16538	TRUE
6272	TRUE	500	3,500.00	20	95.9	36.3	3362: 13936	TRUE
6270	TRUE	500	3,500.00	20	79.5	36.4	3903: 16538	TRUE
6268	TRUE	500	3,500.00	20	65.7	36.6	3362: 13936	TRUE
6217	TRUE	500	3,500.00	20	80.6	36.4	3903: 16538	TRUE
6179	TRUE	500	3,500.00	20	65.7	35.6	3903: 16538	TRUE
6169	TRUE	500	3,500.00	20	77.3	35.6	23299: J-52	TRUE

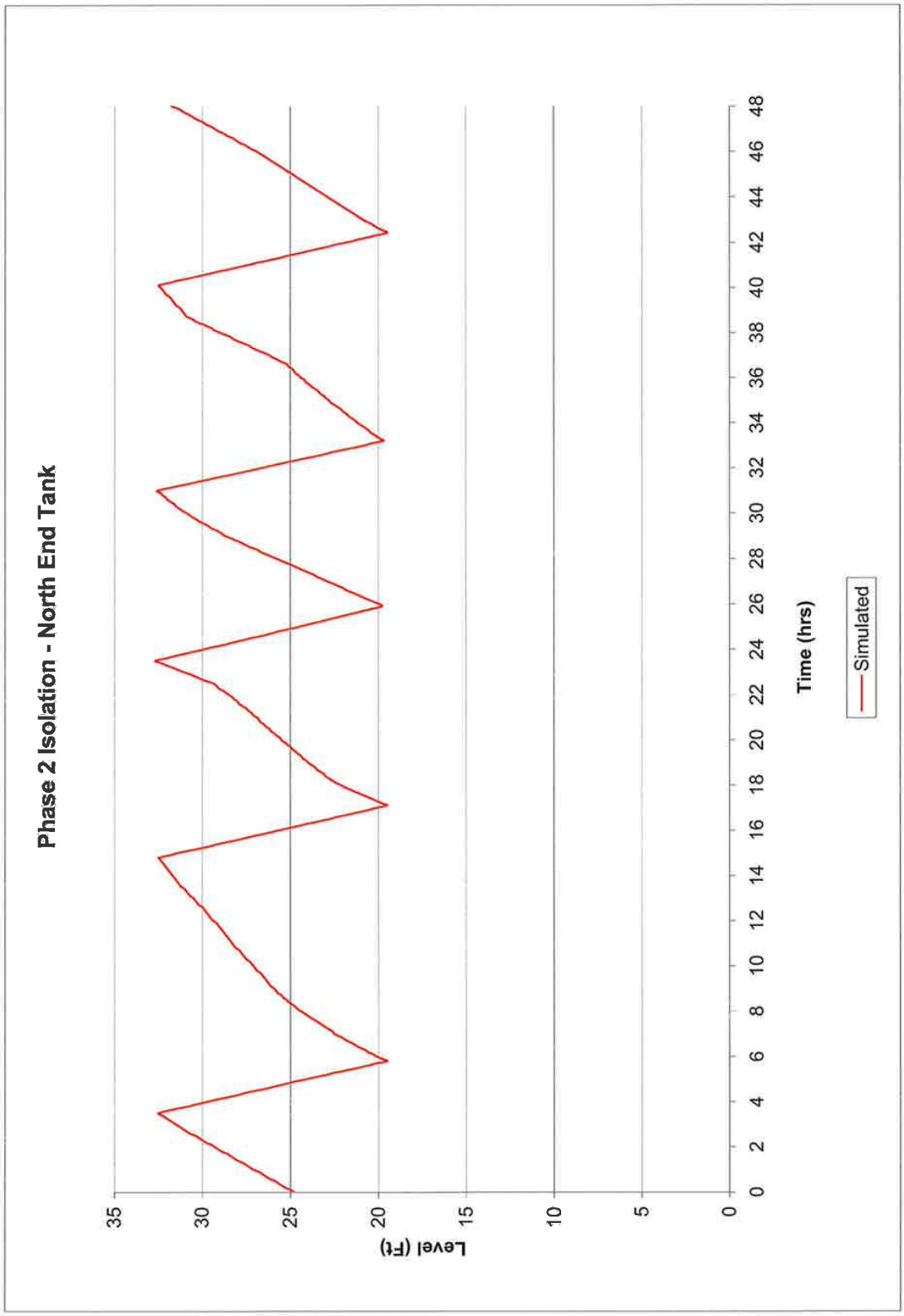
Catoosa Co. Connection Improvements - CTI Project No. C05009-12
Phase 3 Fire Flow Results

Label	Satisfies Fire Flow Constraints?	Fire Flow (Needed) (gpm)	Fire Flow (Available) (gpm)	Pressure (Residual Lower Limit) (psi)	Pressure (Calculated Residual Lower Limit) (psi)	Calculated Minimum Zone Pressure (psi)	Junction w/Minimum Pressure (Zone)	Is Fire Flow Run Balanced?
2884	TRUE	500	3,500.00	20	72.1	38	3362: 13936	TRUE
2866	TRUE	500	3,500.00	20	82.6	38	3362: 13936	TRUE
2844	TRUE	500	3,500.00	20	86.5	38	3362: 13936	TRUE
2830	TRUE	500	3,500.00	20	68.5	38	3362: 13936	TRUE
2819	TRUE	500	3,500.00	20	85.4	38	3362: 13936	TRUE
2790	TRUE	500	3,500.00	20	39.2	38	3362: 13936	TRUE
2702	TRUE	500	3,500.00	20	76.1	37.9	3362: 13936	TRUE
2695	TRUE	500	3,500.00	20	29.8	38	3362: 13936	TRUE
2682	TRUE	500	3,500.00	20	34.3	37.8	3903: 16538	TRUE
2675	TRUE	500	3,500.00	20	38	32.7	838: 2635	TRUE
2667	TRUE	500	3,500.00	20	24.5	37.9	3362: 13936	TRUE
2602	TRUE	500	3,500.00	20	37.2	35.4	838: 2635	TRUE
2589	TRUE	500	3,500.00	20	43.3	37.8	23299: J-52	TRUE
2581	TRUE	500	3,500.00	20	79.8	38	3362: 13936	TRUE
2579	TRUE	500	3,500.00	20	76	37.9	3362: 13936	TRUE
2571	TRUE	500	3,500.00	20	65.5	38	3362: 13936	TRUE
2497	TRUE	500	3,500.00	20	52.3	37.9	3362: 13936	TRUE
2491	TRUE	500	3,500.00	20	83.2	38	3362: 13936	TRUE
2463	TRUE	500	3,500.00	20	84.2	37.9	3362: 13936	TRUE
2394	TRUE	500	3,500.00	20	80.5	37.9	3362: 13936	TRUE
2382	TRUE	500	3,500.00	20	71.2	38	3362: 13936	TRUE
2351	TRUE	500	3,500.00	20	86.8	37.9	3362: 13936	TRUE
2346	TRUE	500	3,500.00	20	24.4	25.8	722: 2178	TRUE
2273	TRUE	500	3,500.00	20	43.4	38	3362: 13936	TRUE
2251	TRUE	500	3,500.00	20	60.5	38	3362: 13936	TRUE
2165	TRUE	500	3,500.00	20	52.5	38	3362: 13936	TRUE
2135	TRUE	500	3,500.00	20	41.9	27.5	713: 2143	TRUE
2100	TRUE	500	3,500.00	20	23.5	14.8	697: 2093	TRUE
2032	TRUE	500	3,500.00	20	48.5	38	3362: 13936	TRUE
2001	TRUE	500	3,500.00	20	48.2	38	3362: 13936	TRUE
1955	TRUE	500	3,500.00	20	28.6	11.1	697: 2093	TRUE
1913	TRUE	500	3,500.00	20	27.4	33.9	697: 2093	TRUE
1869	TRUE	500	3,500.00	20	33	34.8	697: 2093	TRUE
1825	TRUE	500	3,500.00	20	39.6	38	3362: 13936	TRUE
1822	TRUE	500	3,500.00	20	45.3	38	3362: 13936	TRUE
1756	TRUE	500	3,500.00	20	79.4	33.8	697: 2093	TRUE
1746	TRUE	500	3,500.00	20	44.1	38	3362: 13936	TRUE
1724	TRUE	500	3,500.00	20	36.1	26.4	697: 2093	TRUE
1697	TRUE	500	3,500.00	20	45.8	32	697: 2093	TRUE
1674	TRUE	500	3,500.00	20	33.7	28.7	697: 2093	TRUE
1669	TRUE	500	3,500.00	20	31.6	30.3	697: 2093	TRUE
1667	TRUE	500	3,500.00	20	65.1	38	3362: 13936	TRUE
1571	TRUE	500	3,500.00	20	20.4	38	3362: 13936	TRUE
1539	TRUE	500	3,500.00	20	65.1	38	3362: 13936	TRUE
1477	TRUE	500	3,500.00	20	52.6	38	3362: 13936	TRUE
1475	TRUE	500	3,500.00	20	55.8	38	3362: 13936	TRUE

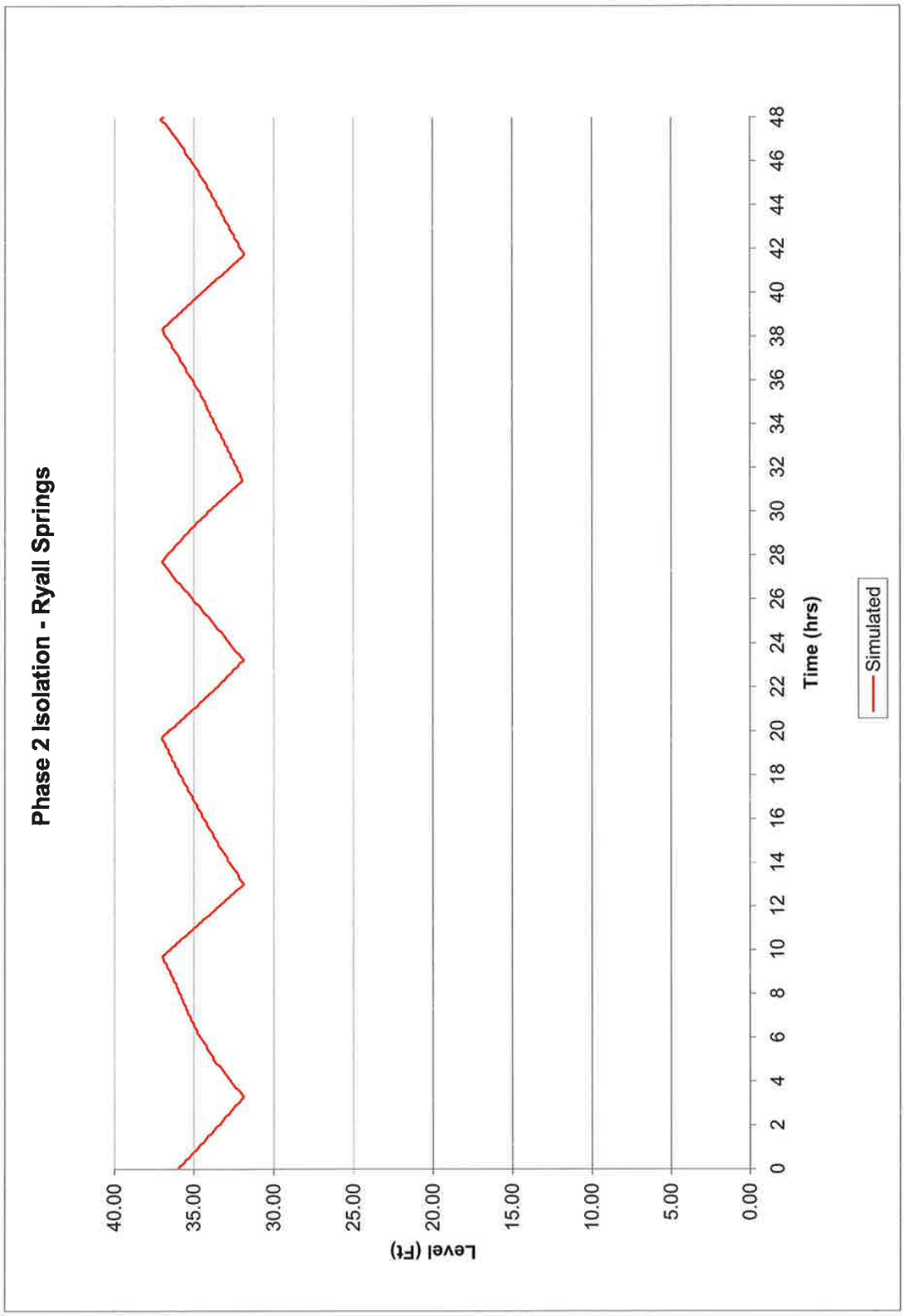

Phase 2 Isolation - East Brainerd
Level (Ft)
70.00
60.00
50.00
40.00
30.00
20.00
10.00
0.00
0
4
8
12
16
20
24
28
32
36
40
44
48
Time (hrs)
Simulated

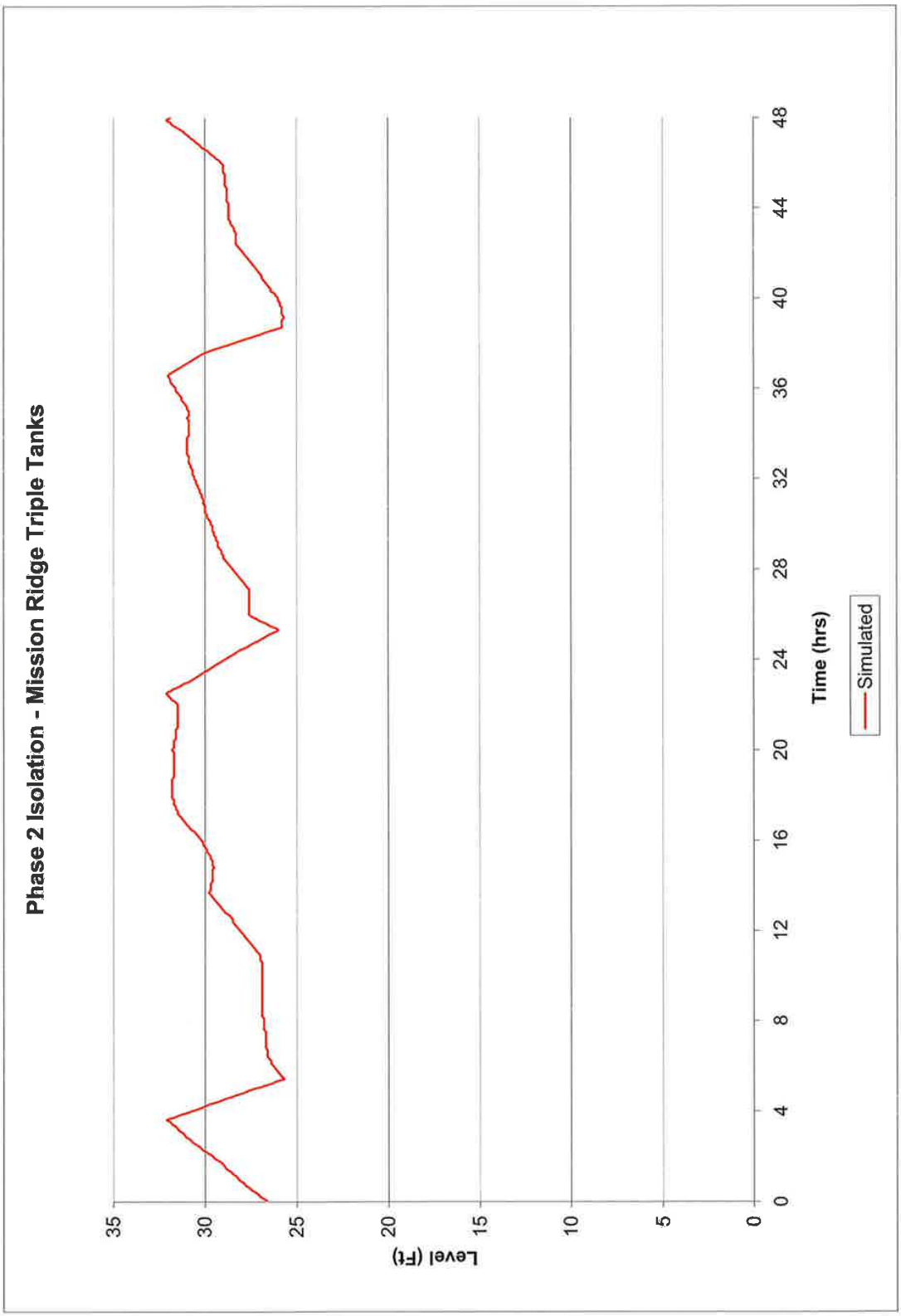

Phase 2 Isolation - East Ridge Tank
Level (Ft)
16.00
14.00
12.00
10.00
8.00
6.00
4.00
2.00
0.00
0
4
8
12
16
20
24
28
32
36
40
44
48
Time (hrs)
Simulated

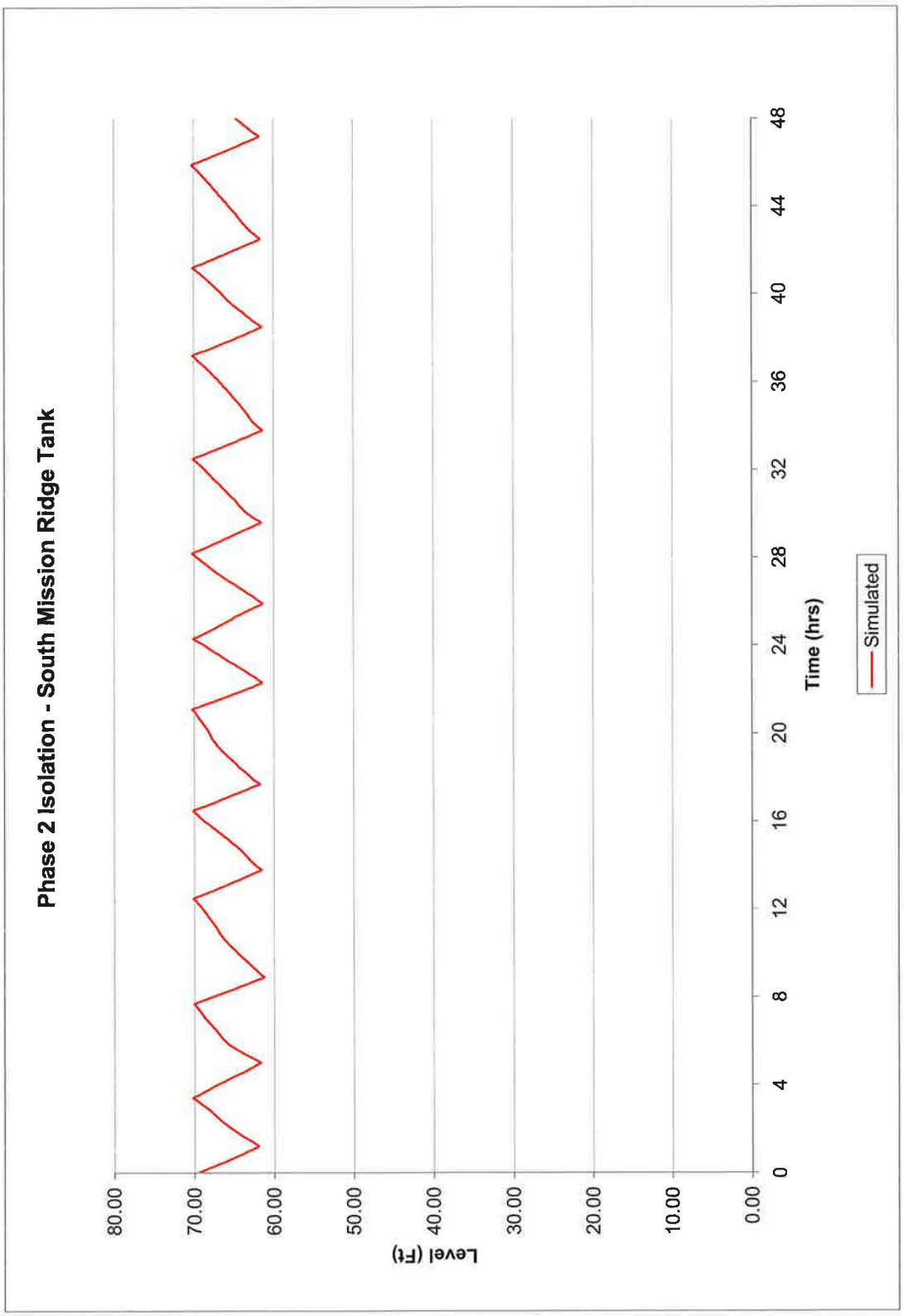

Phase 2 Isolation - Jenkins Rd Tank
Level (Ft)
45.00
40.00
35.00
30.00
25.00
20.00
15.00
10.00
5.00
0.00
0 2 4 6 8 10 12 14 16 18 20 22 24 26 28 30 32 34 36 38 40 42 44 46 48
Time (hrs)
Simulated

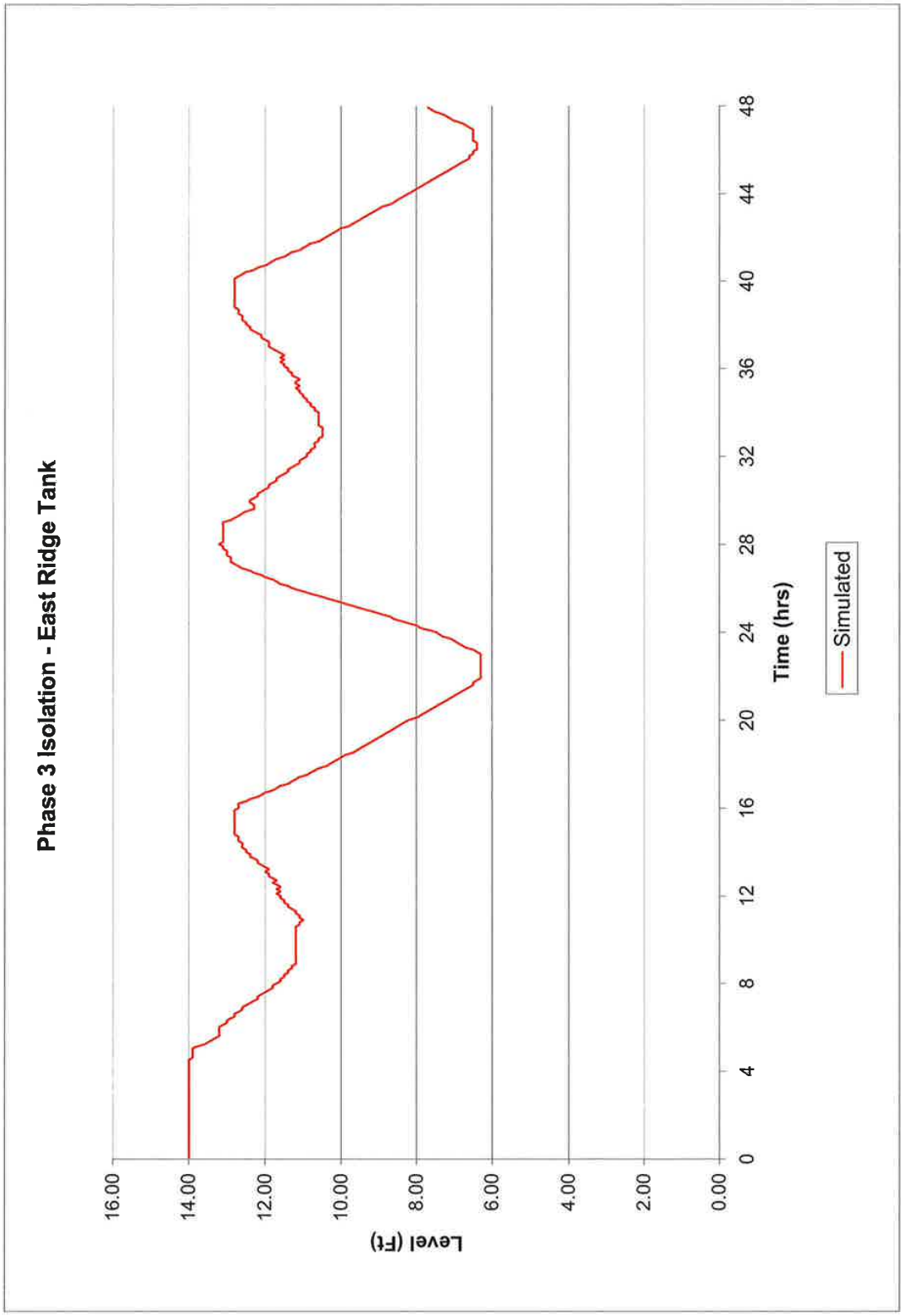

Phase 2 Isolation - North End Tank
Level (Ft)
35
30
25
20
15
10
5
0
0 2 4 6 8 10 12 14 16 18 20 22 24 26 28 30 32 34 36 38 40 42 44 46 48
Time (hrs)
Simulated

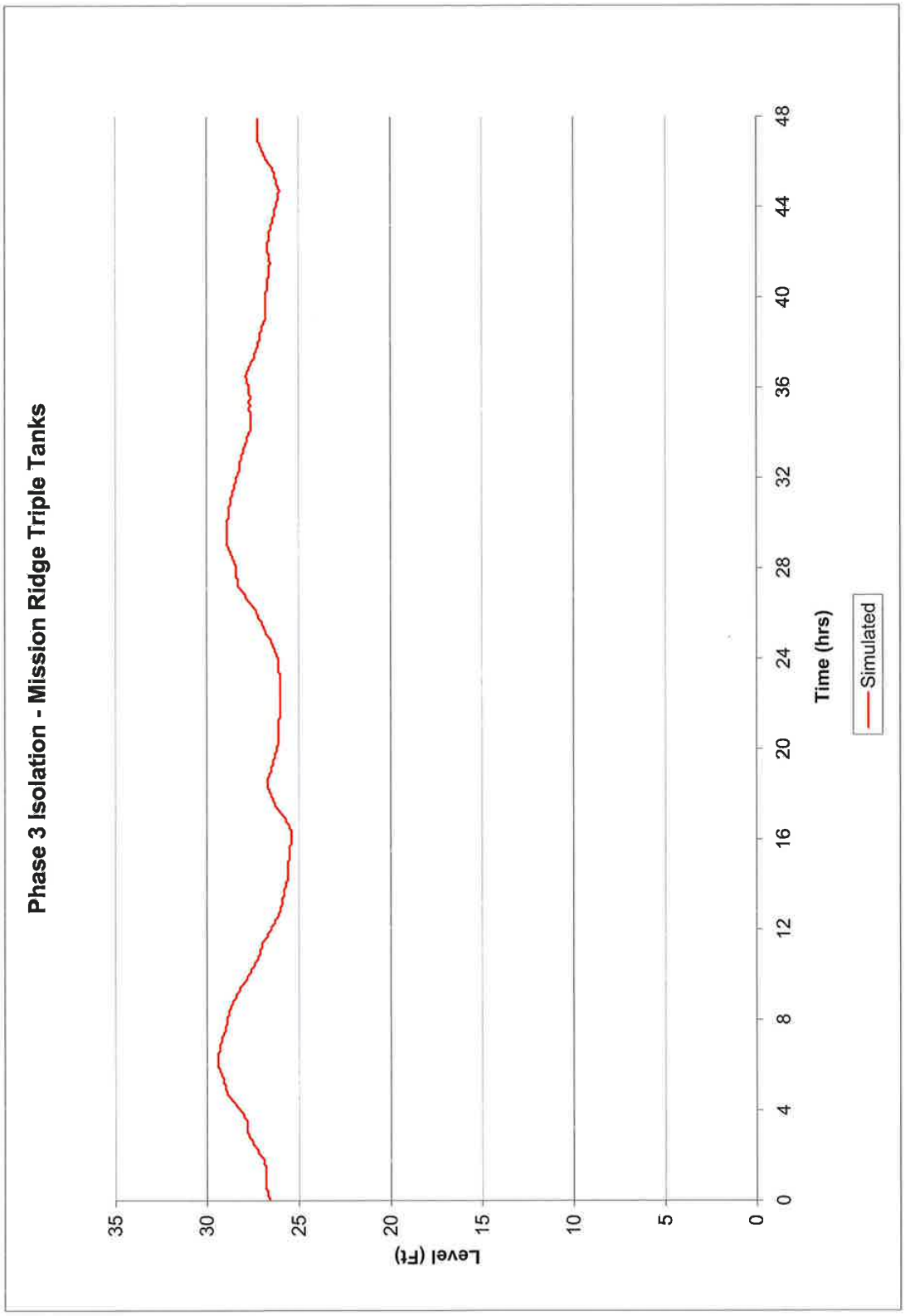
Phase 2 Isolation - Mission Ridge StandPipe
Level (Ft)
100.00
90.00
80.00
70.00
60.00
50.00
40.00
30.00
20.00
10.00
0.00
0 2 4 6 8 10 12 14 16 18 20 22 24 26 28 30 32 34 36 38 40 42 44 46 48
Time (hrs)
Simulated

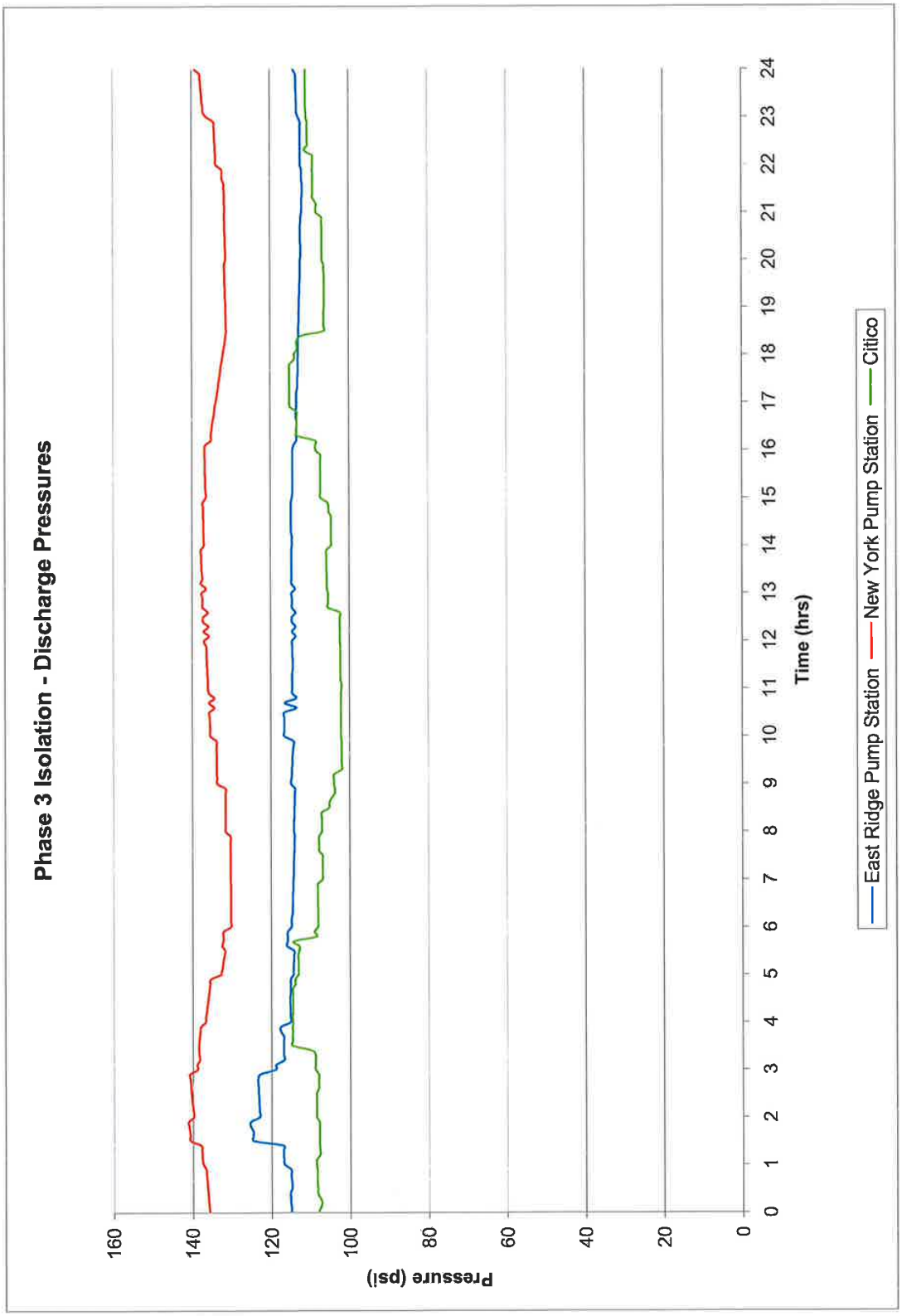

Phase 2 Isolation - Ryall Springs
Level (Ft)
40.00
35.00
30.00
25.00
20.00
15.00
10.00
5.00
0.00
0
2
4
6
8
10
12
14
16
18
20
22
24
26
28
30
32
34
36
38
40
42
44
46
48
Time (hrs)
Simulated


Phase 2 Isolation - Mission Ridge Triple Tanks
Level (Ft)
35
30
25
20
15
10
5
0
0
4
8
12
16
20
24
28
32
36
40
44
48
Time (hrs)
Simulated


Phase 2 Isolation - South Mission Ridge Tank
Level (Ft)
80.00
70.00
60.00
50.00
40.00
30.00
20.00
10.00
0.00
0
4
8
12
16
20
24
28
32
36
40
44
48
Time (hrs)
Simulated


Phase 3 Isolation - East Ridge Tank
Level (Ft)
16.00
14.00
12.00
10.00
8.00
6.00
4.00
2.00
0.00
0
4
8
12
16
20
24
28
32
36
40
44
48
Time (hrs)
Simulated


Phase 3 Isolation - Mission Ridge Triple Tanks
Level (Ft)
35
30
25
20
15
10
5
0
0
4
8
12
16
20
24
28
32
36
40
44
48
Time (hrs)
Simulated


Phase 3 Isolation - Discharge Pressures
Pressure (psi)
160
140
120
100
80
60
40
20
0
Time (hrs)
0 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24
East Ridge Pump Station
New York Pump Station
Citico

APPENDIX A

Opinion of Cost

OPINION OF COSTS FOR TAW SYSTEM IMPROVEMENTS OF SERVICE TO CATOOSA UTILITY DISTRICT NEW LINE FROM RINGGOLD ROAD TO SCRUGGS ROAD METER

Item No.	Description	Unit	No. of Units	Unit Price	Item Total
	Mobilization and Bonding	LS	1	$2,500.00	$2,500.00
	Traffic Control	LS	1	$5,000.00	$5,000.00
02200a	Crushed Stone Backfill in Trench	LF	540	$7.65	$4,131.00
02200d	Final Grading and Cleanup	LF	4,373	$1.55	$6,778.15
2270	Temporary Silt Fence	LF	4,373	$1.50	$6,559.50
2280	Crossing of West Chickamauga Creek by Directional Bore (20")	LF	350	$1,094.00	$382,900.00
02280a	Crossing of West Chickamauga Creek by Directional Bore (16") Installation of 16" DIP in Directional Bore	LF	350	$75.00	$26,250.00
02280a	Crossing of Interstate 75 By Bore and Jack (20" Carrier Pipe plus 24" Casing Pipe)	LF	450	$500.00	$225,000.00
02280c	Seeding and Mulch	LF	4,373	$1.10	$4,810.30
2500	8-Inch Class A Concrete for Roadways	LF	80	$33.35	$2,668.00
02500a	4-Inch Type B Modified Asphalt Binder in Driveways	LF	461	$14.90	$6,868.90
15062a-20	20-Inch DI Pipe, Pressure Class 350	LF	5,133	$125.00	$641,625.00
15062a-16	DI Fittings	LB	2,860	$2.95	$8,437.00
15062c	20-Inch DI Pipe Restrained Joints at MJ Fittings	EA	6	$225.00	$1,350.00
15062d-20	20-Inch DI Pipe Restrained Joints at Bell Joints	EA	12	$375.00	$4,500.00
15062	Connect New 20" to Existing 12"	EA	2	$16,870.00	$33,740.00
15101	20-Inch Butterfly Valve, Including Valve Box	EA	4	$2,893.00	$11,572.00
15109	Install New Fire Hydrant Assembly	EA	1	$3,103.30	$3,103.30
	SUBTOTAL CONSTRUCTION COSTS				$1,377,793
	CONSTRUCTION CONTINGENCIES - +/- 10%				$142,207
	TOTAL CONSTRUCTION COSTS				$1,520,000
OTHER PROJECT COSTS					
	ENGINEERING				
	Design		$64,798		
	Bid Services		$9,257		
	Construction Phase Services		$13,885		
	Record Drawings		$4,628		
	Engineering Subtotal			$92,568	
	RPR (16 weeks Construction)			$32,000	
	Surveys			$7,000	
	Easements - Drawings & Document Preparation			$10,000	
	Easement Acquisition			$40,000	
	Army Corps/TVA permit			$3,500	
	TDOT Permit			$2,500	
	Storm Water Permit			$2,500	
	Geotechnical Report			$4,000	
	Construction Testing			$2,000	
		SUBTOTAL ENGINEERING			$196,068
	PLAN REVIEW & ADVERTISEMENTS				$1,000
	SUBTOTAL PROJECT COSTS				$1,717,068
	PROJECT CONTINGENCIES +or - 2%				$42,932
	TOTAL PROJECT COSTS				$1,760,000

Source: Consolidated Technologies Inc.

Approved "IP/CS" Funding Projects

Approved Time Period: 07/01/2007 to 07/01/2012

Company / District / Funding Project Number - Description	Approving User	Approved Date	Project Stage	Approved Preliminary Cost	Approved Total Project Cost
26-Tennessee American Water Co					
2602-TN-Chattanooga	STATE-Brian J. Markham	12/05/2011	Implementation		$6,384,143
26020503 - Citico WTP Improve Phase 1A	CORPORATE-David E. Leach	12/05/2011			
2602-TN-Chattanooga	STATE-Brian J. Markham	09/16/2010	Implementation		$1,799,300
26029804 - CHAT-Replace Lkt Mtn Supp Mai	CORPORATE-David E. Leach	09/16/2010			
2602-TN-Chattanooga	STATE-Bruce Juergens	01/10/2008	Preliminary	$211,200	$2,284,346
IP-2602-4 - 5933 lf of 20" Ringgold Rd. at I-75	CORPORATE-Douglas E. Potts	01/11/2008			
2602-TN-Chattanooga	STATE-		Direct		$877,669
IP-2602-10 - Rehab of Aldrich Units #3 and #4	CORPORATE-Irene M. Babst	07/23/2008			
2602-TN-Chattanooga	STATE-Randal Taylor	06/03/2009	Direct		$157,184
CS-2602-1 - Business Transformation CPS	CORPORATE-Irene M. Babst	06/03/2009			
2602-TN-Chattanooga	STATE-Kate Nartey-Quaye	06/07/2012	Direct		$175,000
IP-2602-22 - TAW GIS Data Conversion	CORPORATE-Irene M. Babst	06/07/2012			
2602-TN-Chattanooga	STATE-Brian J. Markham	06/15/2011	Direct		$0
IP-2602-24 - Unallocated Indirect Overhead	CORPORATE-				
2602-TN-Chattanooga	STATE-Brian J. Markham	10/06/2011	Direct		$6,957,623
CS-2602-3 - Business Transformation	CORPORATE-David E. Leach	10/07/2011			
2602-TN-Chattanooga	STATE-Kate Nartey-Quaye	02/21/2012	Direct		$488,470
CS-2602-4 - Business Transformation - Other	CORPORATE-David E. Leach	02/21/2012			
2602-TN-Chattanooga	STATE-Brian J. Markham	12/15/2011	Direct		$629,285
IP-2602-35 - Replace Roof, Citico Filter Hse # 2	CORPORATE-David E. Leach	12/15/2011			
			26-Tennessee American Water Co Total:	$211,200	$19,753,019
			Grand Total:	$211,200	$19,753,019

"NOTE: Preliminary Dollars only displayed for Project Stage 'Preliminary'."

CAPITAL INVESTMENT MANAGEMENT COMMITTEE ISSUE DRAFT 0.1

Business Unit: Southeast Region
Project number and title: N/A
Minutes of Meeting held on: December 17, 2007
Time start and finish: 3:30- 4:30pm
At Hershey Corporate Office

Attendance	Initials
Kathy Pape(via phone)	
Rochelle Kowalski	
Linda Bridwell (via phone)	
Randy Taylor (via phone)	
Mark Sankoff (via phone)	
Mike Youshock(via phone)	
Dave Kaufman	
Bruce Juergens	
Lisa Bohenick	

Apologies	Initials
Walter Lynch	
Nick Rowe	
Wayne Morgan	
William Walsh	
Doug Potts	

Distribution	Initials
Walter Lynch	
Kathy Pape	
Nick Rowe	
John Watson	
Wayne Morgan	
William Walsh	
Rochelle Kowalski	
Mike Miller	
Steve Klick	
Dave Kaufman	
Bruce Juergens	
Gary Naumick	
Doug Potts	

Item

1.0 **Review Previous Month's Meeting Minutes and Action Items:**

- Meeting Minutes were reviewed and approved
- Reviewed Projects Submitted and Approved for last month's meeting report AWFP-0003
- Action Items:
  - None
  -

2.0 **Review of Capital Program Progress:**

- Reviewed Period 11 Capex Results

3.0 **Key Projects – Review Progress Report**

- PAWC – Coatesville Water Supply
  - Downingtown Interconnect
  - Hibernia Pump Station
  - Coatesville Water Plant
  - PAWC - NE Dam Improvements

Item

- KAWC - Rockwell Village
- KAWC - Source of Supply

4.0 **Review of Projects Submitted for Approval**

- IP-2471-1 Lewisburg 0.5MG Tank; This PNI requests $121,859 for the development of this project, the Total Estimated Project Cost is $2,569,884. It has been reviewed by the CIMC and is sent to the CIRC with a recommendation that it be funded
- IP-2411-9 48" Main –Aldrich to Shire Oaks; This PNI requests $112,266 for the development of this project, the Total Estimated Project Cost is $4,940,000. It has been reviewed by the CIMC and is sent to the CIRC with a recommendation that it be funded
- IP-2411-11 42" Parallel Raw Main Aldrich; This PNI requests $87.510 for the development of this project, the Total Estimated Project Cost is $2,600,000. It has been reviewed by the CIMC and is sent to the CIRC with a recommendation that it be funded
- IP-2445-1 Clarendon Acquisition Improvements; This PNI requests $75,300 for the development of this project, the Total Estimated Project Cost is $2,058,488. It has been reviewed by the CIMC and is sent to the CIRC with a recommendation that it be funded
- IP-2431-1 New Castle Filter to Waste; This PNI requests $54,930 for the development of this project, the Total Estimated Project Cost is $600,035. It has been reviewed by the CIMC and is sent to the CIRC with a recommendation that it be funded
- IP-2400-99 Claysville Wastewater System Improvements; This PNI requests $83,000 for the development of this project, the Total Estimated Project Cost is $1,526,002. It has been reviewed by the CIMC and is sent to the CIRC with a recommendation that it be funded
- IP-2422-2 Monongahela Fisher Heights; This PNI requests $150,002 for the development of this project, the Total Estimated Project Cost is $2,650,000. It has been reviewed by the CIMC and is sent to the CIRC with a recommendation that it be funded
- IP-2411-7 Pittsburgh East Meter Zone; This PNI requests $74,888 for the development of this project, the Total Estimated Project Cost is $950,008. It has been reviewed by the CIMC and is sent to the CIRC with a recommendation that it be funded
- IP-2461-1 SS WTP New Clearwell-; This PNI requests $63,349 for the development of this project, the Total Estimated Project Cost is $1,050,665. It has been reviewed by the CIMC and is sent to the CIRC with a recommendation that it be funded
- IP-2433-2 Lake Oneida Dam Rehab; This PNI requests $84,815 for the development of this project, the Total Estimated Project Cost is $7,801,666. It has been reviewed by the CIMC and is sent to the CIRC with a recommendation that it be funded
- IP-2454-1 Convent Street Tank Replacement; This PNI requests $194,716 for the development of this project, the Total Estimated Project Cost is $1,304,244. It has been reviewed by the CIMC and is sent to the CIRC with a recommendation that it be funded
- IP-2491-1 Main St. Taylor Improvements; This PNI requests $138,186 for the development of this project, the Total Estimated Project Cost is $1,706,818. It has been reviewed by the CIMC and is sent to the CIRC with a recommendation that it be funded
- IP-1202-5 Nth Broadway Main replacement; This PNI requests $120,566 for the development of this project, the Total Estimated Project Cost is $2,850,037. It has been reviewed by the CIMC and is sent to the CIRC with a recommendation that it be funded
- IP-1232-1 Owenton Post Acquisition Phase 2; This PNI requests $76,000 for the development of this project, the Total Estimated Project Cost is $824,804. It has been reviewed by the CIMC and is sent to the CIRC with a recommendation that it be funded.*it was not approved during Dec. CIRC
- IP-2602-4 Ringgold Rd at I-75; This PNI requests $247,974 for the development of this project, the Total Estimated Project Cost is $2,284,345. It has been reviewed by the CIMC and is sent to the CIRC with a recommendation that it be funded

Item

- 24110607 –Construct New Becks Run Pump Station; This PNR requests $949,683 for the development of this project, with a revised total project spend of $29,163,521. It has been reviewed by the CIMC and is sent to the CIRC with a recommendation that it be funded.
- 24110513 Chemical Improvements at Pittsburgh; This PNR requests $1,034,116 for the development of this project, with a revised total project spend of $23,598,033. It has been reviewed by the CIMC and is sent to the CIRC with a recommendation that it be funded.
- 2008 RP's; Budgets were submitted by District by RP for all states, All were Reviewed by the CIMC and were sent to the CIRC with a recommendation that they be funded. Please See attached All in one RP spreadsheet for detailed listing of budgets.

5.0 **Review of Flagged Projects**

- Coatesville Wastewater
- Clarion Wastewater
- High Service Storage & Pumping

6.0 **Any Other Business:**

- none

Action Items

7.0

Date of Next Meeting
February 18, 2008
Author: Lisa M. Bohenick
Date: January 18, 2007

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Linda Bridwell

Question:

82. Regarding Special Project IP-2602-16 (Metershop Building Additions):
    a. Provide funding justification.

    b. Has land been purchased or will the structure be built on TAWC property that already exists?

    c. Has the Company issued any RFPs for this project?

    d. If so, provide copies of RFPs and any responses.

    e. Provide cost estimates for the project.

    f. Provide "sign-off" approval(s) for the project.

Response:

a. The project justification has not been completed yet. An architectural firm has been retained to develop the schematic layout of the new additions and a confirmation of the cost estimate. The justification documentation is being developed and can be provided when completed.
b. Existing Tennessee American Water property on 101 Weihl Street, Chattanooga, TN will be utilized.
c. An RFP was not issued on the project because of time constraints related to final project completion.
d. N/A
e. Tennessee American Water preliminary cost estimate was $750,000.
f. A formal approval will obtained after the schematic design plans has been developed for formal Notice to Proceed with development of civil, mechanical, and electrical plans production, bidding and construction.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Linda Bridwell

Question:

83. Explain the methodology used by TAWC to arrive at the amount used for monthly retirement activity during the attrition period of $34,549.27. (See Schedule RB 2.2.)

Response:

Tennessee American arrived at the average amount of monthly retirement activity of $34,549.27, by summing all 2010 and 2011 retirements by plant account, then dividing by 24 to arrive at a monthly amount for each plant account. One account had a positive balance of $4.52 per month, which was excluded.

Please see Schedule RB-2.2, for calculation in the original filing. It is found in the original filing in the "Exhibit Support – TN Capital through 3-31-14.final", on tab "RB2.2 WP.2 Hist Retire '10-'11.

Tennessee American Water
Two Year Retirement History By Account
Exhibit RB-2-UPIS-LCB
Schedule RB-2.2 and also RB-6.2
WP.2

Description	Plant Account	Two Years	(Two Years / 24) Monthly Amount
304200-Struct & Imp-Pumping	304200	(31,066.85)	(1,294.45)
304300-Struct & Imp-Treatment	304300	(27,199.45)	(1,133.31)
304600-Struct & Imp-Offices	304600	(2,410.00)	(100.42)
311000-Pumping Equipment	311000	(13,267.34)	(552.81)
311200-Pump Eqp Electric	311200	(29,622.60)	(1,234.28)
311500-Pump Eqp Other	311500	(6,199.01)	(258.29)
320100-WT Equip Non-Media	320100	(111,277.73)	(4,636.57)
320200-WT Equip Filter Media	320200	0.00	0.00
330000-Dist Reservoirs & Standpipes	330000	108.48	4.52
331001-T&D Mains	331001	(68,792.81)	(2,866.37)
333000-Services	333000	(47,597.55)	(1,983.23)
334100-Meters	334100	(10,058.18)	(419.09)
334200-Meter Installations	334200	(193,599.32)	(8,066.64)
335000-Hydrants	335000	(7,347.08)	(306.13)
340100-Office Furniture & Equip	340100	(14,158.46)	(589.94)
340200-Comp & Periph Equip	340200	(200,314.58)	(8,346.44)
340300-Computer Software	340300	(17,199.02)	(716.63)
340500-Other Office Equipment	340500	(13,376.01)	(557.33)
341100-Trans Equip Lt Duty Trks	341100	(13,886.46)	(578.60)
341200-Trans Equip Hvy Duty Trks	341200	(16,466.60)	(686.11)
344000-Laboratory Equipment	344000	(2,620.00)	(109.17)
346100-Comm Equip Non-Telephone	346100	(697.12)	(29.05)
347000-Misc Equipment	347000	(2,026.19)	(84.42)
	Sum	(829,073.88)	(34,544.75)
	Average Per Year	$ (414,536.94)	

*** Asset 1201 PowerPlant report.

TAW_R_TRADR1#083attachment
Page 1 of 1

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Gary VerDouw

Question:

84. Does the Shared Services allocation include Tennessee American Water's portion of the hardware for the Business Transformation Project?

RESPONSE

A portion of the charges for hardware (e.g., servers) that is used to support the Business Transformation program is allocated to all of the regulated public utility affiliates through depreciation charges from American Water Service Company.

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Gary M. VerDouw

Question:

85. Update MFG Number 066 to reflect the consolidated capital structure of American Water Works Company.

Response:

Please see attached.

Tennessee American Water Company
Docket No. 12 -00049
Tennessee Regulatory Authority Staff Data Request No. 01, Q 85

Cost of Capital - (Dollars in thousands)

	Tennessee American Water Company (TAWC)									
	2011		2010		2009		2008		2007	
Short-term Debt	$379	0.33%	$0	0.00%	$2,347	2.14%	$14,664	13.04%	$10,092	9.35%
Long-term Debt, includes current portion	63,078	54.09%	64,342	55.15%	55,563	50.57%	46,085	40.98%	53,741	49.80%
Preferred Stock, without mandatory redemption	1,382	1.18%	1,382	1.18%	1,382	1.26%	1,382	1.23%	1,382	1.28%
Common Equity	51,778	44.40%	50,939	43.66%	50,586	46.04%	50,325	44.75%	42,704	39.57%
	$116,617	100.00%	$116,662	100.00%	$109,877	100.00%	$112,456	100.00%	$107,919	100.00%

	American Water Works Company, Inc. (AWK_PARENT STANDALONE)									
	2011		2010		2009		2008		2007	
Short-term Debt	$241,803	4.40%	$50,923	0.95%	$19,488	0.38%	$28,288	0.53%	$0	0.00%
Long-term Debt, includes current portion	1,014,550	18.46%	1,170,260	21.86%	1,170,260	22.53%	1,176,270	22.15%	1,188,250	20.72%
Preferred Stock, without mandatory redemption	4,547	0.08%	4,547	0.08%	4,557	0.09%	4,557	0.09%	4,568	0.08%
Common Equity	4,235,837	77.06%	4,127,725	77.10%	4,000,859	77.01%	4,102,001	77.23%	4,542,046	79.20%
	$5,496,737	100.00%	$5,353,456	100.00%	$5,195,164	100.00%	$5,311,116	100.00%	$5,734,864	100.00%

	American Water Works Company, Inc. (AWK_CONSOLIDATED)									
	2011		2010		2009		2008		2007	
Short-term Debt	$515,050	5.08%	$228,905	2.33%	$119,497	1.26%	$479,010	5.09%	$220,514	2.31%
Long-term Debt, includes current portion	5,368,805	52.92%	5,430,227	55.33%	5,342,248	56.29%	4,799,885	51.01%	4,771,292	49.89%
Preferred Stock, with mandatory redemption	21,137	0.21%	22,135	0.23%	23,946	0.25%	24,150	0.26%	24,296	0.25%
Preferred Stock, without mandatory redemption	4,547	0.04%	4,547	0.05%	4,557	0.05%	4,557	0.05%	4,568	0.05%
Common Stockholders' Equity	4,235,837	41.75%	4,127,725	42.06%	4,000,859	42.15%	4,102,001	43.59%	4,542,046	47.50%
	$10,145,376	100.00%	$9,813,539	100.00%	$9,491,107	100.00%	$9,409,603	100.00%	$9,562,716	100.00%

TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 12-00049
FIRST DISCOVERY REQUEST OF THE
TENNESSEE REGULATORY AUTHORITY

Responsible Witness: Gary M. VerDouw

Question:

86. In response to Staff Data Request Number 1, Question 82 in Docket No. 10-00189, the company indicated that it will issue $0.622 million in equity in 2011. Provide all documentation, including general ledger entries and bank statements, related to the equity issuance. Has the $2.5 million equity issuance referenced in response to Question 82 in the instant docket for 2012 occurred? If yes, please provide all documentation, including general ledger entries and bank statements, related to the equity issuance. If no, please indicate when the equity issuance will occur.

Response:

The $0.622 million equity infusion planned for 2011 did not occur. However, the $2.5 million equity issuance is still scheduled for December 2012. This will be booked to TAWC's paid-in capital account.