

TENNESSEE REGULATORY AUTHORITY



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Nashville, Tennessee 37243-0505

T.R.A. DOCKET ROOM

July 24, 2012

BY HAND DELIVERY

Ryan McGehee, Esq.
Assistant Attorney General
Consumer Advocate and Protection Division
Office of the Attorney General and Reporter
426 5th Avenue N., 3rd Floor
Nashville, TN 37243


RE: Response to Request for Records – TRA Docket 12-00049

Dear Mr. McGehee:

Enclosed please find the responses to the information you requested pursuant to Tenn. Code Ann. § 65-4-118(b)(2) in TRA Docket No. 12-00049. Our provision of the requested information should not be construed as an acknowledgment that such reports are subject to the Tennessee Public Records Act. Electronic copies in response to Requests A, B, C and F, including service metrics reports, monthly Excel files submitted with the 3.06 surveillance reports, annual reports and unredacted consumer complaints on file with the Tennessee Regulatory Authority, are enclosed on Compact Discs. A hard copy of the responses to Requests D and E are also enclosed. Please note that the Authority is not attesting to the accuracy of the information in the reports provided by the Company.

A copy of this letter is being sent to all counsel of record in Docket 12-00049. The Consumer Advocate should provide a copy of the responses to any party in this docket upon request. However, because the responses contain confidential information, all parties are reminded that they are bound by and must act in accordance with the Protective Order entered by the Hearing Officer in TRA Docket No. 12-00049. If you have any questions, please do not hesitate to contact me.

Sincerely,


Jean Stone
General Counsel

Enclosures

c: Docket No. 12-00049 (without enclosures)
Parties of Record in Docket No. 12-00049 (without enclosures)