

TENNESSEE REGULATORY AUTHORITY



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2012 MAY 21 AM 10:40
James Robertson Parkway
Nashville, Tennessee 37243-0505

T.R.A. DOCKET ROOM

May 15, 2012

Mr. Melvin Malone
Miller & Martin PLLC
1200 One Nashville Place
150 Fourth Avenue North
Nashville, TN 37219-2433

DOCKET NO.

12-00042

RE: Tariff No. 2012-0165 – Tariff filing of Tennessee American Water Company to discontinue Third-Party Sewer Billing Service

Dear Mr. Malone:

In order to assist the Authority in its evaluation of the above referenced tariff filing, it is requested that the following information be provided:

1. A copy of the customer notice and identify the time and manner that this notice was provided.
2. The cost savings and revenue impact of discontinuing third-party sewer billing services and sewer billing rates.
3. The total estimated annual revenue to be generated from the "Rates Per Meter Read" charge of \$0.020 for the provision of water usage data.
4. The total estimated annual costs to be incurred from reading meters and providing water usage data to contracted sewer providers.
5. Provide the rates, terms and conditions that will be applicable to American Water Resources for billing and collection services rendered by Tennessee American Water Company. Are these rates, terms and conditions pursuant to tariff or contract? If they are pursuant to contract, please provide a copy of the contract.
6. Will TN American agree to make the rates, terms and conditions for AWR available to other Third Parties? If not, please explain why.

This information should be provided no later than 2:00 p.m. on Monday May 21, 2012 and should reference Tariff No. 2012-0165 on the response. In accordance with Authority rules submit either (1) thirteen written copies of your response or (2) four written copies and an electronic version. Should have any questions regarding or need for clarification of this request, please contact me at (615) 741-2904, extension 188.

Sincerely,

A handwritten signature in black ink, appearing to read "D. M. Foster". The signature is written in a cursive, flowing style.

David Foster, Chief
Utilities Division

C Mr. Deron E. Allen,
President-Tennessee American Water Company