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May 17, 2012

Tennessee Regulatory Authority Attn: Sharla Dillon, Docket Room Manager 460 James Robertson Parkway Nashville, TN 37243-0505

RE: Docket No. 12-00035: Petition To Eliminate State Lifeline Credit

Dear Ms. Dillon:

In response to your review of the Petition to Eliminate State Lifeline Credit, please see tw telecom of tennessee llc's responses below.

- 1. Provide the number of customers that receive the Lifeline credit from your company. Please separate this number into those subscribing to basic local exchange service and those subscribing to bundled services. If known, please identify the number of Lifeline subscribers of basic local exchange service that do not purchase custom calling features. *Answer: Zero*
- 2. Provide the amount of money expended by your company to provide the state-mandated Lifeline credit over the past year. If readily available, provide the amount expended for prior years.

Answer: Zero

3. Discuss the administrative cost associated with providing the state-mandated Lifeline credit. Would the administrative cost of providing the state-mandated Lifeline credit change if the credit were limited to smaller set of services or recipients than the currently required. Please describe and quantify any other cost savings if the relief requested in the Petition is granted.

Answer: Zero. tw telecom of tennessee llc does not serve any customers eligible for the State Lifeline Credit

4. If the Petition is approved, please describe how your company proposes to notify customers.

Answer: Not applicable

If there are any further questions concerning this matter, please do not hesitate to contact me.

Sincerely,

FARRIS MATHEWS BOBANGO PLC

Charles B. Welch, Jr.

Cc: Carolyn Ridley