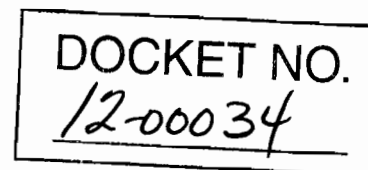


2012 MAY -1 AM 11:12
April 30, 2012
T.R.A. DOCKET ROOM

VIA OVERNIGHT DELIVERY

Ms. Sharla Dillon
Dockets and Records Office
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243



Re: Notice of Name Change from Zone Telecom, Inc. to Zone Telecom, LLC

Dear Ms. Dillon:

Please find enclosed an original and four copies of materials and electronic email of this letter as a request for a name change for Zone Telecom, Inc. to Zone Telecom, LLC ("Zone"). In addition to this correspondence, please find attached as exhibits the following materials:

- Exhibit 1: Acknowledgement of Conversion issued by the Tennessee Secretary of State;
- Exhibit 2: Amended Letter of Credit issue by JPMorgan Chase (original sent directly to Authority);
- Exhibit 3: Copy of the proposed customer notice;
- Exhibit 4: Copy of Zone's updated regulatory contact information.

In Tennessee, Zone Telecom, Inc. was previously granted authorization as an operator service provider and/or reseller of telecommunications services (see Case No. 00-00878, Order dated February 21, 2001). Pursuant to the notification letter sent to the TRA on October 13, 2010, Zone Telecom, Inc., a Delaware corporation was converted into Zone, a Delaware limited liability company on March 24, 2011.

Zone has also provided a check in the amount of \$25.00 made payable to the TRA for the applicable filing fee. Please date-stamp and return the extra copy of this letter in the self-addressed, stamped envelope included for this purpose. Please direct any questions to Erica Liapakis, Regulatory Affairs Coordinator, at (217) 698-2860 or regulatoryaffairs@anpisolutions.com. You may also contact the undersigned at (217) 698-2860.

Respectfully submitted,

A handwritten signature in dark ink, appearing to read "Joe O'Hara".

Joseph O'Hara,
Treasurer and CFO

Encl.

EXHIBIT 1

Acknowledgment of Conversion



STATE OF TENNESSEE
Tre Hargett, Secretary of State
Division of Business Services
William R. Snodgrass Tower
312 Rosa L. Parks AVE, 6th FL
Nashville, TN 37243-1102

Zone Telecom, LLC
3130 Pleasant Run
Springfield, IL 62711

May 25, 2011

Control # 393000

Effective Date: 05/25/2011

Document Receipt

Receipt #: 478458

Filing Fee: \$400.00

Payment-Check/MO - CFS, NASHVILLE, TN

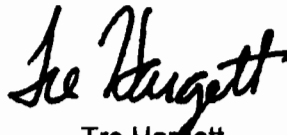
\$400.00

ACKNOWLEDGMENT OF CONVERSION

ZONE TELECOM, INC. converted from a **Delaware Corporation For-Profit** to
Zone Telecom, LLC
a **Delaware Limited Liability Company**

This will acknowledge the filing of the attached Articles of Conversion with an effective date as indicated above.

When corresponding with this office or submitting documents for filing, please refer to the control number given above.


Tre Hargett
Secretary of State

Processed By: Laurie Cook

Delaware

The First State

FILED

RECEIVED
OFFICE OF THE SECRETARY OF STATE

2011 MAY 25 AM 9:34

PAGE 1

THE HARGETT
SECRETARY OF STATE

6897.0391

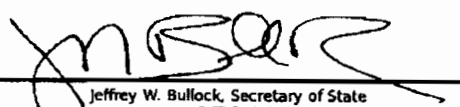
I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE DO HEREBY CERTIFY THAT THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF CONVERSION OF A DELAWARE CORPORATION UNDER THE NAME OF "ZONE TELECOM, INC." TO A DELAWARE LIMITED LIABILITY COMPANY, CHANGING ITS NAME FROM "ZONE TELECOM, INC." TO "ZONE TELECOM, LLC", FILED IN THIS OFFICE ON THE TWENTY-FOURTH DAY OF MARCH, A.D. 2011, AT 6:38 O'CLOCK P.M.

3242585 8100V

110607447

You may verify this certificate online
at corp.delaware.gov/authver.shtml




Jeffrey W. Bullock, Secretary of State
AUTHENTICATION: 8784150

DATE: 05-24-11

RECEIVED
STATE OF TENNESSEE

2011 MAY 25 AM 9:34

THE HARGETT
SECRETARY OF STATE

State of Delaware
Secretary of State
Division of Corporations
Delivered 06:38 PM 03/24/2011
FILED 06:38 PM 03/24/2011
SRV 110338521 - 3242585 FILE

67
6897.0392

STATE OF DELAWARE
CERTIFICATE OF CONVERSION
FROM A CORPORATION TO A
LIMITED LIABILITY COMPANY PURSUANT TO
SECTION 18-214 OF THE LIMITED LIABILITY ACT

1. The jurisdiction where the Corporation first formed is Delaware.
2. The jurisdiction immediately prior to filing this Certificate is Delaware.
3. The date the corporation first formed is June 13, 2000.
4. The name of the Corporation immediately prior to filing this Certificate is Zone Telecom, Inc.
5. The name of the Limited Liability Company as set forth in the Certificate of Formation is Zone Telecom, LLC.

IN WITNESS WHEREOF, the undersigned have executed this Certificate on the 24th day of March, A.D. 2011.

By: Eamon P.M. Egan
Eamon P.M. Egan, Authorized Person

Delaware

The First State

RECEIVED
OFFICE OF THE SECRETARY OF STATE
2011 MAY 25 2AM 9:34
PAGE 2
JANE HARGRETT
SECRETARY OF STATE

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF
DELAWARE DO HEREBY CERTIFY THAT THE ATTACHED IS A TRUE AND
CORRECT COPY OF CERTIFICATE OF FORMATION OF "ZONE TELECOM, LLC"
FILED IN THIS OFFICE ON THE TWENTY-FOURTH DAY OF MARCH, A.D.
2011, AT 6:38 O'CLOCK P.M.

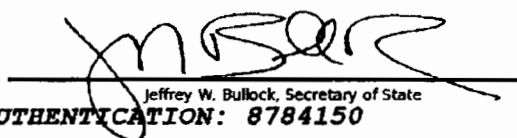
6897.0393

3242585 8100V

110607447

You may verify this certificate online
at corp.delaware.gov/authver.shtml




Jeffrey W. Bullock, Secretary of State
AUTHENTICATION: 8784150

DATE: 05-24-11

RECEIVED
STATE OF TENNESSEE

2011 MAY 25 AM 9:34

THE HARGETT
SECRETARY OF STATE

State of Delaware
Secretary of State
Division of Corporations
Delivered 06:38 PM 03/24/2011
FILED 06:38 PM 03/24/2011
SRV 110338521 - 3242585 FILE

**CERTIFICATE OF FORMATION
OF
ZONE TELECOM, LLC**

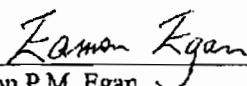
5897.0394

The undersigned, an authorized natural person, for the purpose of forming a limited liability company, under the provisions and subject to the requirements of the State of Delaware (particularly Chapter 18, Title 6 of the Delaware Code and the acts amendatory thereof and supplemental thereto, and known, identified, and referred to as the "Delaware Limited Liability Company Act"), hereby certifies that:

FIRST: The name of the limited liability company (hereinafter called the "limited liability company") is Zone Telecom, LLC.

SECOND: The address of the registered office and the name and the address of the registered agent of the limited liability company required to be maintained by Section 18-104 of the Delaware Limited Liability Company Act are the Corporation Trust Company, Corporation Trust Center, 1209 Orange Street, Wilmington, Delaware 19801.

IN WITNESS WHEREOF, the undersigned has executed this Certificate of Formation as of March 24th, 2011.


Eamon P.M. Egan

FILED

67

State of Tennessee

Department of State
Corporate Filings
312 Rosa L. Parks Avenue
6th Floor, William R. Snodgrass Tower
Nashville, TN 37243

**APPLICATION FOR
CERTIFICATE OF AUTHORITY
(Limited Liability Company)**

RECEIVED
For Office Use Only
2011 MAY 25 AM 9:35
THE HARGETT
SECRETARY OF STATE

6897.0395

To the Secretary of State of the State of Tennessee:

Pursuant to the provisions of §48-249-904 of the Tennessee Revised Limited Liability Company Act, the undersigned hereby applies for a certificate of authority to transact business in the State of Tennessee, and for that purpose sets forth:

1. The name of the Limited Liability Company is: Zone Telecom, LLC

If different, the name under which the certificate of authority is to be obtained is: _____

NOTE: The Secretary of State of the State of Tennessee may not issue a certificate of authority to a foreign Limited Liability Company if its name does not comply with the requirements of § 48-249-106 of the Tennessee Revised Limited Liability Company Act. If obtaining a certificate of authority under an assumed Limited Liability Company name, an application must be filed pursuant to § 48-249-106(d).

2. The state or country under whose law it is formed is: Delaware

and its date of its formation is: 06/13/2000 (must be month, day and year)

3. The complete street address (including zip code) of its principal executive office is:

3130 Pleasant Run, Springfield, IL 62711

Street City/State Zip Code

4. The complete street address (including the county and the zip code) of its registered office in Tennessee:

2908 Poston Avenue, Nashville, TN 37203 (Davidson County)

Street City/State County Zip Code

The name of its registered agent at that office is: Corporation Service Company

5. If the provisions of TCA §48-249-309(i) (relating to foreign series LLCs) apply, then the information required by that section should be attached as part of this document.

6. The number of members at the date of filing if more than six (6): _____

7. If the limited liability company commenced doing business in Tennessee prior to the approval of this application, the date of commencement (month, day and year) _____. **NOTE: Additional filing fees may apply. See section 48-249-913(d).**

NOTE: This application must be accompanied by a certificate of existence or a document of similar import (for example, a certificate of good standing) duly authenticated by the Secretary of State or other official having custody of the Limited Liability Company records in the state or country under whose law it is organized. The certificate shall not bear a date of more than two (2) months prior to the date the application is filed in this state.

04/15/2011

Signature Date

Auth. Person of ANZ Communications, LLC, Member

Signer's Capacity

Zone Telecom, LLC

Name of Limited Liability Company

[Signature]
Signature

Joseph E. O'Hara II

Name (typed or printed)

Delaware

The First State

RECEIVED
STATE OF TENNESSEE
2011 MAY 25 AM 9:35
PAGE 1
JANE HARGETT
SECRETARY OF STATE

6897.0396

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY "ZONE TELECOM, LLC" IS DULY FORMED UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING AND HAS A LEGAL EXISTENCE SO FAR AS THE RECORDS OF THIS OFFICE SHOW, AS OF THE TWENTY-FOURTH DAY OF MAY, A.D. 2011.

AND I DO HEREBY FURTHER CERTIFY THAT THE SAID "ZONE TELECOM, LLC" WAS FORMED ON THE THIRTEENTH DAY OF JUNE, A.D. 2000.

AND I DO HEREBY FURTHER CERTIFY THAT THE ANNUAL TAXES HAVE BEEN PAID TO DATE.

AND I DO HEREBY FURTHER CERTIFY THAT THE ANNUAL REPORTS HAVE BEEN FILED TO DATE.

3242585 8300

110607419

You may verify this certificate online
at corp.delaware.gov/authver.shtml




Jeffrey W. Bullock, Secretary of State
AUTHENTICATION: 8784108

DATE: 05-24-11

EXHIBIT 2

Amended Letter of Credit



JPMorgan Chase Bank, N.A.
Global Trade Services
131 South Dearborn, 5th Floor
Mail Code: IL-1-0236
Chicago, IL 60603-5506

APR 11, 2012
OUR L/C NO.: CTCS-384144

TENNESSEE REGULATORY AUTHORITY
460 JAMES ROBERTSON PARKWAY
NASHVILLE, TN 37243-0505

REFERENCE: NAME OF COMPANY AUTHORIZED BY TRA:
ZONE TELECOM, LLC
3130 PLEASANT RUN
SPRINGFIELD, IL 62711
IRREVOCABLE LETTER OF CREDIT NUMBER: CTCS-384144
EFFECTIVE DATE: IMMEDIATELY
EXPIRATION DATE AND PLACE: APRIL 4, 2013 AT OUR COUNTERS

SIR/MADAM:

YOU HAVE REQUESTED OF JPMORGAN CHASE BANK, N.A. (THE 'LENDER') THAT WE ESTABLISH AN IRREVOCABLE LETTER OF CREDIT WHICH WILL REMAIN AVAILABLE ON BEHALF OF ZONE TELECOM, LLC (THE "COMPANY") WHO HAS APPLIED TO THE TENNESSEE REGULATORY AUTHORITY (THE "TRA") FOR AUTHORITY TO PROVIDE TELECOMMUNICATION SERVICES IN THE STATE OF TENNESSEE. WE UNDERSTAND THE PURPOSE OF THIS LETTER OF CREDIT IS TO SECURE PAYMENT OF ANY MONETARY SANCTION IMPOSED AGAINST THE COMPANY, ITS REPRESENTATIVES OR SUCCESSORS, IN ANY ENFORCEMENT PROCEEDING BROUGHT UNDER TITLE 65 OF TENNESSEE CODE ANNOTATED OR THE CONSUMER TELEMARKETING ACT OF 1990, BY OR ON BEHALF OF TRA.

WE HEREBY ESTABLISH AND ISSUE, IN FAVOR OF THE TRA, AN IRREVOCABLE LETTER OF CREDIT IN THE AMOUNT OF TWENTY THOUSAND AND NO/100 (USD20,000.00) LAWFUL MONEY OF THE UNITED STATES OF AMERICA. THE TRA MAY DRAW UPON THIS LETTER OF CREDIT, AT ANY TIME AND FROM TIME TO TIME, BY DELIVERING A LETTER OF CREDIT NOTICE, SUBSTANTIALLY IN THE FORM SET FORTH BELOW (A "NOTICE"), WHICH NOTICE SHALL SPECIFY THE AMOUNT (THE "DRAW AMOUNT") TO BE DRAWN AND THE BANK ACCOUNT (THE "BANK ACCOUNT") TO WHICH THE DRAW AMOUNT SHOULD BE DELIVERED AND SHALL BE SIGNED BY AN OFFICIAL DESIGNATED AND DULY AUTHORIZED BY THE TRA, TO LENDER AT THE ADDRESS LISTED BELOW, OR TO SUCH OTHER ADDRESS AS THE LENDER SHALL NOTIFY THE TRA IN WRITING BY CERTIFIED MAIL. PROMPTLY AFTER THE DELIVERY OF EACH NOTICE, THE LENDER HEREBY COVENANTS AND AGREES TO DELIVER, BY WIRE TRANSFER OF IMMEDIATELY AVAILABLE FUNDS, THE DRAW AMOUNT TO THE BANK ACCOUNT; IF BENEFICIARY'S NOTICE



JPMorgan Chase Bank, N.A.
Global Trade Services
131 South Dearborn, 5th Floor
Mail Code: IL1-0236
Chicago, IL 60603-5506

APR 11, 2012
OUR L/C NO.: CTCS-384144

CONFORMS TO LETTER OF CREDIT.

THIS LETTER OF CREDIT SHALL BE DEEMED AUTOMATICALLY EXTENDED WITHOUT AMENDMENT FOR SUCCESSIVE ONE (1) YEAR PERIODS AND MAY BE CANCELLED BY THE LENDER BY GIVING AT LEAST THIRTY (30) DAYS ADVANCED WRITTEN NOTICE BY CERTIFIED MAIL OR HAND DELIVERY OF NON-EXTENSION TO THE TRA AND THE COMPANY.

WE ENGAGE WITH YOU THAT PRESENTATIONS MADE UNDER AND IN COMPLIANCE WITH THE TERMS AND CONDITIONS OF THIS LETTER OF CREDIT WILL BE DULY HONORED ON PRESENTATION IF PRESENTED AT OUR OFFICE AT 131 SOUTH DEARBORN, 5TH FLOOR, MAIL CODE IL1-0236, CHICAGO, IL 60603-5506, ATTN: STANDBY LETTER OF CREDIT UNIT, ON OR BEFORE THE EXPIRATION DATE OF THIS LETTER OF CREDIT. ALL PAYMENTS DUE HEREUNDER SHALL BE MADE BY WIRE TRANSFER TO THE BENEFICIARY PER THEIR INSTRUCTIONS. THE ORIGINAL LETTER OF CREDIT MUST ACCOMPANY THE DOCUMENTS PRESENTED FOR PAYMENT HEREUNDER FOR ENDORSEMENT. ALL DOCUMENTS PRESENTED MUST BE IN ENGLISH.

EXCEPT AS OTHERWISE EXPRESSLY STATED HEREIN, THIS LETTER OF CREDIT IS SUBJECT TO THE UNIFORM CUSTOMS AND PRACTICE FOR DOCUMENTARY CREDITS (2007 REVISION), INTERNATIONAL CHAMBER OF COMMERCE PUBLICATION NO. 600.

PLEASE ADDRESS ALL CORRESPONDENCE REGARDING THIS LETTER OF CREDIT TO THE ATTENTION OF THE STANDBY LETTER OF CREDIT UNIT, 131 SOUTH DEARBORN, 5TH FLOOR, MAIL CODE IL1-0236, CHICAGO, IL 60603-5506, INCLUDING THE LETTER OF CREDIT NUMBER MENTIONED ABOVE. FOR TELEPHONE ASSISTANCE, PLEASE CONTACT THE STANDBY CLIENT SERVICE UNIT AT 1-800-634-1969, SELECT OPTION 1, OR 1-312-385-7910, AND HAVE THIS LETTER OF CREDIT NUMBER AVAILABLE.

YOURS VERY TRULY,
JPMORGAN CHASE BANK, N.A.


NAME: E. ABBAS
TITLE: AVP

ADDRESS OF LENDER:
JPMORGAN CHASE BANK, N.A.



JPMorgan Chase Bank, N.A.
Global Trade Services
131 South Dearborn, 5th Floor
Mail Code: IL1-0236
Chicago, IL 60603-5506

APR 11, 2012
OUR L/C NO.: CTCS-384144

131 SOUTH DEARBORN, 5TH FLOOR
MAIL CODE IL1-0236
CHICAGO, IL 60603-5506
ATTN: STANDBY LETTER OF CREDIT UNIT

A handwritten signature in black ink, appearing to be "LRO" or similar, located in the lower right quadrant of the page.



JPMorgan Chase Bank, N.A.
Global Trade Services
131 South Dearborn, 5th Floor
Mail Code: IL1-0236
Chicago, IL 60603-5506

APR 11, 2012
OUR L/C NO.: CTCS-384144

FORM OF LETTER OF CREDIT NOTICE

DATE:

TO: JPMORGAN CHASE BANK, N.A.
131 SOUTH DEARBORN, 5TH FLOOR
MAIL CODE IL1-0236
CHICAGO, IL 60603-5506
ATTN: STANDBY LETTER OF CREDIT UNIT

RE: IRREVOCABLE LETTER OF CREDIT NO. CTCS-384144

DEAR SIR OR MADAM:

YOU ARE HEREBY NOTIFIED, AND THE UNDERSIGNED HEREBY CERTIFIES, THAT THE UNDERSIGNED IS AN OFFICIAL DESIGNATED AND DULY AUTHORIZED BY THE TRA TO DELIVER THIS NOTICE AND THAT A MONETARY SANCTION IN THE AMOUNT OF USD (THE ''DRAW AMOUNT'') HAS BEEN IMPOSED AGAINST ZONE TELECOM, LLC, ITS REPRESENTATIVES OR SUCCESSORS, IN AN ENFORCEMENT PROCEEDING BROUGHT UNDER TITLE 65 OF TENNESSEE CODE ANNOTATED OR THE CONSUMER TELEMARKETING ACT OF 1990, BY OR ON BEHALF OF THE TRA.

PURSUANT TO THAT CERTAIN IRREVOCABLE LETTER OF CREDIT REFERENCED ABOVE, WE HEREBY REQUEST THAT YOU DELIVER PAYMENT OF THE DRAW AMOUNT TO THE BANK ACCOUNT LISTED BELOW BY WIRE TRANSFER OF IMMEDIATELY AVAILABLE FUNDS:

NAME OF BANK ACCOUNT:
ACCOUNT NUMBER :
ABA ROUTING NUMBER:
REFERENCE:
NAME OF CONTACT:
TELEPHONE NUMBER:
FACSIMILE NUMBER:

PLEASE CONFIRM RECEIPT OF THIS NOTICE AND THE FEDERAL RESERVE WIRE CONFIRMATION NUMBER OF THE DELIVERY OF THE DRAW AMOUNT BY SENDING A FACSIMILE TO THE PERSON AT THE NUMBER LISTED ABOVE.

SINCERELY,
TENNESSEE REGULATORY AUTHORITY



JPMorgan Chase Bank, N.A.
Global Trade Services
131 South Dearborn, 5th Floor
Mail Code: IL1-0236
Chicago, IL 60603-5506

APR 11, 2012
OUR L/C NO.: CTCS-384144

NAME :
TITLE :

A handwritten signature in black ink, appearing to be "GPO" or similar, with a long horizontal stroke extending to the right.

EXHIBIT 3

Copy of Proposed Customer Notice



[MONTH] [DAY], 2011

Dear Customer,

This letter is to inform you that we have recently changed our business name from Zone Telecom, Inc. to Zone Telecom, LLC.

Please note that our address and phone numbers remain the same and there has been no change in management, rates, or terms of service. Only the Company name has changed.

As always we will continue to serve you with the same dedication and quality of service. We appreciate having you as one of our valued customers.

Sincerely,
ZONE Telecom, LLC
1-866-333-9663

EXHIBIT 4

Zone's Updated Regulatory Contact Information

Zone Telecom, LLC
Updated Regulatory Contact Information

Primary Contact: Joseph O'Hara
Chief Financial Officer & Treasurer
Zone Telecom, LLC
3130 Pleasant Run
Springfield, IL 62711

Email: regulatoryaffairs@zonetelecom.com
Phone: (877) 366-2674
Fax: (217) 698-0100

Secondary Contact: Eamon Egan
Zone Telecom, LLC
V.P. & Secretary
3 Executive Campus, Suite 520
Cherry Hill, NJ 08002

Email: regulatoryaffairs@zonetelecom.com
Phone: (856) 414-6904
Fax: (888) 347-6433