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October 1, 2012

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filed electronically in docket office on
10/01/12

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VIA E-MAIL TRANSMISSION: sharla.dillon@etn.gov
and
FIRST CLASS MAIL

Sharla Dillon, Clerk
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee 37243

In Re: Petition of Laurel Hills Condominiums Property Owners Association for
a Certificate of Public Conveyance and Necessity
Docket No. 12-00030

Dear Ms. Dillon:

Please find attached hereto the Responses of Gary Haiser, et al, to the First TRA Traff
Data Request dated September 18, 2012, which I would appreciate you filing in the above matter.
I will be forwarding to you today by first class mail the original and four copies of this document.

Should you have any questions, please give me a call at the direct dial number above.

With kindest regards, I am

Very truly yours,


Melanie E. Davis

MED:ps
Enclosures

BEFORE THE
TENNESSEE REGULATORY AUTHORITY
NASHVILLE, TENNESSEE

In Re:

PETITION OF LAUREL HILLS
CONDOMINIUMS PROPERTY
OWNERS ASSOCIATION
FOR A CERTIFICATE OF PUBLIC
CONVEYANCE AND NECESSITY.

Docket No. 12-00030

RESPONSE OF GARY HAISER; JOHN MOORE; GERALD NUGENT; ROY
PERRY; JOHN PETERS; JOEL MATCHAK; ROBERT ADKINS; JOE GARNER;
TERRY COPE; ROBERT SCHWARTZ; ONUS WILLIAMS; GENE MANERS;
MICHAEL KRABOUSANOS; WENDELL BLAIR; LUKE DUNN; DAVID BREG;
KENT LATHAM; CORTEZ INVESTMENT GROUP, INC.; JIMMY DOUGLAS;
THOMAS BAUER; DONALD SANDLIN; JUDY SCALES PATTERSON; ISAAC
GAMBLE; RENEE TODD; RICHARD KNAPP; JOHN CHAMBERS; JOHN P.
PETERS REVOCABLE TRUST; AND CUMBERLAND POINT CONDOMINIUM
OWNERS ASSOCIATION TO LAUREL HILLS CONDOMINIUMS PROPERTY
OWNERS ASSOCIATION TO FIRST TRA STAFF DISCOVERY REQUEST.

To: David Foster,
Chief Utilities Division
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-0505

The following are the Responses of Gary Haiser, et al ("Customers") to the
First TRA Staff Data Request dated September 18, 2012.

1. Please identify each homeowner's, property owner's and/or
neighborhood association or organization that you are aware which represents
individuals who receives water services from Laurel Hills Condominiums Property
Owners Association (hereinafter "Laurel Hills"). For each identified organization or

association please provide the name and address of the organization's president, Chairman, or other principle contact.

RESPONSE:

There are currently three organizations which have members served by Laurel Hills:

Renegade Mountain Community Club (Parent Organization) represents 1851 lots or living units and approximately 530 owners within Renegade Resort. The Renegade Mountain Community Club (RMCC), prior to 2001 a/k/a Cumberland Gardens Community Club and prior to 1988 a/k/a as Renegade Community Club, was organized in 1972. The Directors and Officers names and addresses as requested are listed with the Secretary of State and as reported in the 2011 Annual Report (Exhibit 1) filed on January 3, 2012. The Chairman is Director Joel Matchak duly elected at the April 13, 2012 Board of Director's Meeting. The President, John Moore is the primary contact. The prior directors and officers of this organization, who were removed by membership vote at a September 2, 2011 Special Meeting, refused to tender their office and authority to the new BOD. On December 21, 2011, the organization and new BOD filed a legal claim against the former BOD and officers (Cumberland County Chancery Court Case #2012-CH-508) attached as Exhibit 2. This case is progressing through the court at this time.

Cumberland Point Condominiums Association (CPCA) serves 84 condominiums within Renegade Resort. The current President, Director and Chairman is Mary Ann Dorris, 739 Harpeth Trace Drive, Nashville, Tennessee 37221. The principle contact is Ronnie Hill, 850 Captain Kell Drive, Macon, GA 31204.

Laurel Hills Condominiums Property Owners' Association (Laurel Hills) is thought to represent eight timeshare units consisting of approximately 350 unit weeks and an unknown number of owners. The Directors and Officers names and addresses as requested are listed with the Secretary of State and as reported in the 2010 Annual Report (Exhibit 3) filed on June 16, 2011. The Chairman is not known, however the President is Michael McClung. The presumed contact is also Michael McClung.

2. Please state exactly how many water connections Laurel Hills' services. Please identify how many connections are for single family living units, timeshare units, apartment or other multifamily living units, and retail or other businesses.

RESPONSE:

Refer to the EXCEL Spreadsheet, "Water System Overview as of 9-20-12" services, attached (electronic) as Exhibit 4.

3. Please state how many units are timeshares operated by Laurel Hills.

RESPONSE:

Refer to the EXCEL Spreadsheet, "Water System Overview as of 9-20-12" services, attached (electronic) as Exhibit 4. It is thought that 8 units are operated by Laurel Hills, 7 units are used for timeshares (approximately 350 unit weeks) and one unit is used as an office for Moy Toy, LLC, Laurel Hills Timeshare operations and also water system operations.

4. Please provide copies of all checks or receipts indicating that a customer of Laurel Hills has paid for water service since June 1, 2011.

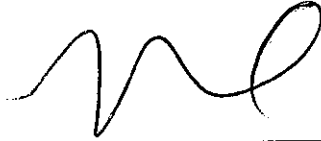
RESPONSE:

The task of producing every canceled check for each of the 16 months requested for each of the 46 customers (potentially 736 documents), within a reasonable timeframe is too burdensome. The Customers did however determine an alternate method of accomplishing the same goal. Unless challenged and documented in Exhibit 6 (Methodology, Analysis and Customer Response), the Customers will stipulate that the amounts listed in the 2011 (Water) and 2012 (Water) Profit and Loss Detail, as provided electronically by Laurel Hills in response to the TRA Staff data Request, is correct for each customer. An EXCEL Spreadsheet to reflect the total payments to Laurel Hills and the Customers' determination of the correct Account Receivables is listed for each customer and is electronically attached as Exhibit 5, "Customers' Water Payments and Amounts Receivable". The Methodology used to derive these revised figures and the analysis of the spreadsheet can be found attached as Exhibit 6, "Methodology, Analysis and Customer Response".

This completes the Response of Gary Haiser, et al ("Customers") to the First
TRA Staff Data Request dated September 18, 2012

Gary Haiser, John Moore, Gerald Nugent
and others as listed above.

By Counsel:

A handwritten signature in black ink, appearing to be 'ME', is written above a horizontal line.

MELANIE E. DAVIS,
Tennessee Bar No. 017947
Kizer & Black Attorneys, PLLC
329 Cates Street
Maryville, Tennessee 37801
Telephone: (865) 980-1625

CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and exact copy of the foregoing of **THE RESPONSE OF GARY HAISER; JOHN MOORE; GERALD NUGENT, ET AL TO THE FIRST TRA STAFF DISCOVERY REQUEST** has been served upon the following:

David Foster, Chief-Utilities Division
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-0505

Jean Stone, General Counsel
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-0505

Shiva Bozarth, Legal Counsel
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-0505

John J. Baroni, Esq
Consumer Advocate Division
Office of the Attorney General
P.O. Box 20207
425 5th Avenue North, 2nd Floor
Nashville, TN 37243-0500

Donald L. Scholes, Esq
Branstetter, Stranch and Jennings, PLLC
227 Second Avenue North, 4th Floor
Nashville, TN 37201-1631

Benjamin A. Gastel, Esq
Branstetter, Stranch and Jennings, PLLC
227 Second Avenue North, 4th Floor
Nashville, TN 37201-1631

by mailing a true and accurate copy via U.S. Mail, postage prepaid, this the 1st day October, 2012

Kizer & Black Attorneys, PLLC



Melanie E. Davis



Tennessee Corporation Annual Report Form

File online at: <http://TNBear.TN.gov/AR>

Due on/Before: 04/01/2012

Reporting Year: 2011

AR Filing #: 02794961

Status: Complete

Annual Report Filing Fee Due:

\$20 if no changes are made in block 3 to the registered agent/office, or

\$40 if any changes are made in block 3 to the registered agent/office

This Annual Report has been successfully paid for and submitted. Your Annual Report will be reviewed by Business Services and filed within 48 hours. Please keep this report for your records.

SOS Control Number: 82588

Corporation Non-Profit - Domestic

Date Formed: 07/24/1972

Formation Locale: CUMBERLAND
COUNTY

(1) Name and Mailing Address:

RENEGADE MOUNTAIN COMMUNITY CLUB
848 LIVINGSTON ROAD STE 101 # 55 PMB
CROSSVILLE, TN 38555

(2) Principal Office Address:

95 HICKORY TRAIL
CRAB ORCHARD, TN 37723

(3) Registered Agent (RA) and Registered Office (RO) Address: Agent Changed: Yes

John S Moore

848 LIVINGSTON ROAD STE 101 # 62 PMB
CROSSVILLE, TN 38555

(4) Name and business address (with zip code) of the President, Secretary and other principal officers.

Title	Name	Business Address	City, State, Zip
Treasurer	Gerald Nugent	95 Hickory Trail	Crab Orchard, TN 37723
President	John Moore	95 HICKORY TRAIL	CRAB ORCHARD, TN 37723
Secretary	Tina Williams	95 HICKORY TRAIL	CRAB ORCHARD, TN 37723

(5) Board of Directors names and business address (with zip code). (___ None)

Name	Business Address	City, State, Zip
Joel Matchak	1670 Union Hill Road	Goodlettsville, TN 37072
Gary Haiser	3834 RENEGADE MOUNTAIN PARKWAY	CRAB ORCHARD, TN 37723
Judy (Scales) Patterson	106 NICHOLS COURT	NASHVILLE, TN 37205

(6) This section applies to non-profit corporations ONLY.

A. Our records reflect that your non-profit corporation is a public benefit or a mutual benefit corporation as indicated.

If blank or incorrect, please check appropriately: ___ Public X Mutual

B. If a Tennessee religious corporation, please check here if blank: ___ Religious

(7) Signature: Electronic

(8) Date: 01/03/2012 8:57 PM

(9) Type/Print Name: John Moore

(10) Title: President

IN THE CHANCERY COURT FOR CUMBERLAND COUNTY, TENNESSEE

GARY HAISER AND JOEL MATCHAK, AS MEMBERS
OF THE BOARD OF DIRECTORS OF THE RENEGADE
MOUNTAIN COMMUNITY CLUB, INC.; THE
RENEGADE MOUNTAIN COMMUNITY
CLUB, INC; JOHN MOORE; AND
GERALD NUGENT

Plaintiffs

vs.

NO. 2011-CH-508

MICHAEL McCLUNG, MICHAEL HAINES,
PHILLIP GUETTLER, JOSEPH WUCHER,
AND MOY TOY, LLC

Defendants

Date 12-22-11 FILED 1:46 PM
Entered _____
SUE TOLLETT, CLERK & MASTER
Cumberland County, Crossville, TN
BY [Signature]

COMPLAINT

1. The Plaintiff, Renegade Mountain Community Club, Inc. ("Community Club"), is a Tennessee not-for-profit corporation that is the property owners' association for "Renegade Resort", a community in Cumberland County, Tennessee. Gary Haiser and Joel Matchak are property owners in the Renegade Resort, members of the Community Club, and are two of its three duly elected Board of Directors elected at a special member meeting which occurred on September 2, 2011.
2. Plaintiffs, John Moore and Gerald Nugent, are property owners in the Renegade Resort and members of the Community Club.
3. The individual named Defendants are past officers and/or directors in the Community

Club and certain of them still purport to be officers and/or directors of the Community Club. They may be served with process through the Secretary of State as follows:

- (a) Michael McClung, 61 NW Boundary Drive, Port St. Lucie, Florida 34986.
- (b) Michael Haines, 6 Silver Drive, Burlington, Connecticut 06013.
- (c) Phillip Guettler, 4401 Whiteway Dairy Road, Fort Pierce, Florida 34981.
- (d) Joseph Wucher, 1542 Chestnut Street, San Carlos, California 94070.

Exact terms of office are unknown because the Defendants did not provide copies of corporate books and records upon request of certain Plaintiffs.

4. Defendant, Moy Toy, LLC, is a limited liability company that purchased real property and purported to obtain developer rights in Renegade Resort in 2010 from Renegade Resort, LLC and J. L. Wucher Company, LLC. As such, Moy Toy, LLC purports to own the fee interest to certain common areas and amenities lying within Renegade Resort. Certain of the Defendants who are owners of Moy Toy, LLC, were also owners of Renegade Resort, LLC and as such have longstanding knowledge of the physical and financial challenges surrounding the operation of Renegade Resort. In addition, certain of the Defendants who are owners of Moy Toy, LLC, held various positions as officers and directors of the Community Club for many years and as such have longstanding and integral knowledge of the dire state of affairs that have existed and currently exist within the Community Club. Moy Toy maybe served through its agent for service of process, C T Corporation System, Suite 2021, 800 S. Gay Street, Knoxville, Tennessee 37929-9710.
5. The residents and interested property owners in Renegade Resort have attempted to seek improvements to their community including improvements to the private roads and

common areas. They additionally have sought promised amenities such as proper security, lighting for the community, and winter road maintenance.

6. However, due to the neglect of the individual named Defendant former officers and directors of the Community Club, Renegade Resort has fallen into a state of great disrepair and the private roads in the community at many places, particularly in the winter, are nearly impassable due to neglect. These private roads within the community are the responsibility of the Community Club as common area.
7. Plaintiffs, John Moore and Gerald Nugent, attempted in early and mid-2011 to get the officers and directors of the Community Club to release or provide copies of corporate documents as required under Tennessee law and existing by-laws and to otherwise comply with their responsibilities as officers and directors of the Community Club, but to no avail.
8. A written request was sent on May 18, 2011, by certified mail to the registered agent for the Community Club and to each of the officers and directors of record with the Tennessee Secretary of State's office asking to review the corporation's books and records as permitted by law and by the by-laws and for a membership list. There was no response.
9. Due to the neglect and inaction of certain individual named Defendants, no annual meeting of the membership has been held by the Community Club from the year 2000 until this year. In 2011, the Plaintiffs on their own initiative called a special meeting on September 2, 2011. The failure of the individual named Defendants to call an annual meeting was in violation of Section 3.02 of the by-laws of the Community Club and

T.C.A. §47-57-101.

10. The individual named Defendant officers and directors have failed to provide for the basic needs, safety, and security of the members of the property owners association as they are required to do.
11. The individual named Defendants have failed to collect membership dues as required by the by-laws and have neglected the finances of the Community Club. The Community Club has the legal right and obligation to collect dues to fulfill its responsibilities, but the individual named Defendants failed to send dues notices in 2011 or to actively pursue collection of dues by members from 2000 to 2011. They failed to prepare and execute budgets as required and have left the Community Club in a dire financial condition as a result.
12. In response to this complete neglect of the duties and responsibilities of the officers and directors of the Community Club, certain interested homeowners called for and held the special meeting of the members on September 2, 2011, in Crossville, Tennessee.
13. The applicable by-laws allow for a special called meeting of the membership at the request in writing of at least 10% of the members of the association in good standing. At least 10% of the members in good standing called for this special called meeting on September 2, 2011.
14. Request had previously been made to the Board of Directors via certified mail to call this special meeting, but the requested was ignored.
15. The by-laws provide that each special called meeting shall be held at such time as the Board of Directors shall determine or in the absence of such determination by the Board

of Directors at such time as the person or persons calling the requested meeting shall specify in the notice or written requested.

16. The Plaintiffs contend that the special called meeting on September 2, 2011, was properly noticed and called under the by-laws and that the votes taken in that meeting were legitimate.
17. This special called meeting was attended by eighty-nine (89) voting members in good standing.
18. At this special called meeting, a vote was held and new directors consisting of Gary Haiser, Joel Matchak, and Judy Patterson were elected by the membership.
19. The prior officers and directors were removed by vote of the membership. The by-laws were further amended at this special meeting by vote of the members.
20. At this meeting, Defendant, Michael McClung, and Moy Toy, LLC, through counsel attempted to overtake the vote at the last minute by alleging that they had a proxy for a number of lots in the community and demanding that they be allowed to vote these new lots. However, the lots at issue had not paid dues as required by the by-laws and covenants and restrictions in order to vote and had not pre-registered as required to vote at the meeting and as such were not allowed to have their votes counted.
21. Certain of the Defendants then held an "informational meeting" of the Community Club on November 17, 2011. At this meeting, the persons calling the meeting questioned the legitimacy of the newly elected Board of Directors elected at the September 2, 2011, meeting.
22. As such, a question exists as to which Board is legitimate as the legal acting Board of

Directors of the Renegade Mountain Community Club, Inc. This Court is asked to make a declaration as to the rights and responsibilities of the various parties in relation to the Community Club and the election of directors held on September 2, 2011, the removal of old officers and directors, and the amendment of the by-laws accomplished at this meeting.

23. Additionally, a finding of a breach of fiduciary duty is sought against the individual Defendants for their failure to comply with their fiduciary duties by law as officers and directors of a not-for-profit corporation property owners association. Damages are sought as a result of such breach. It is averred that by failing to have meetings, failing to manage and collect revenue for the Community Club, and failing to provide for the basic needs of the community that these duties have been breached and that the Renegade Resort, its property owners, and the Community Club have been damaged as a result.
24. Defendant, Moy Toy, LLC, was negligent in exercising its powers, rights and responsibilities as the purported developer of Renegade Resort. Moy Toy, LLC purported to have "developer control" rights in Renegade Resort and in the Community Club. Without the benefit of calling a Special Meeting of the membership, Defendants, Phillip Guettler and Michael McClung (on information and belief being the owners of Moy Toy, LLC) did at the direction of Moy Toy, LLC, in June of 2011, purport to install themselves as the sole officers and directors of the Community Club. While failing to make any attempt to collect sufficient revenue to operate the Community Club, or to offer an operating budget, or to hold the required Annual meeting of the membership, Defendants knowingly and with reckless disregard to the safety and security of the

Plaintiffs and Community Club members removed all gate security at Renegade Resort, turned off all street lighting, disconnected all telephone contacts, stopped maintaining common areas and failed to make any effort to keep common roads free and clear of ice/snow. Moy Toy, LLC, and the remaining named Defendants knew or should have known that these actions would and did cause vehicular accidents, numerous burglaries, undesirable living conditions and deter further investment and interest in Renegade Resort. Additionally, Defendants, Phillip Guettler and Michael McClung, as sole owners of Moy Toy, LLC, and later as the officers and directors of the Community Club, engaged in self dealing and knowingly co-mingled the rights, powers and responsibilities of the Community Club and Moy Toy, LLC to the benefit of Moy Toy, LLC. As a result, they systematically damaged and diminished the Community Club and Renegade Resort.

25. Throughout 2011, requests were made through counsel and by individual members for various corporate documents on behalf of John Moore and/or Gerald Nugent. Such requests were systematically denied. Books and records have not been provided as required by law.
26. Plaintiffs ask that the Defendants be required by this Court to turn over all corporate books and records including, but not limited to, membership lists, financial documentation, minutes of meetings, and all other corporate books and records to the Plaintiffs. Plaintiffs demand that the offending Defendants be subjected to damages and other sanctions for failure to comply with the law relating to provision of these items to corporate members. Further, the Plaintiffs need the necessary assets, keys, and personal property necessary to operate the Community Club in the possession, custody or control

of the Defendants.

27. To the extent that any dispute may exist, it is in the best interest of the corporation that the Court declare which set of by-laws for the Community Club are legally in effect.

WHEREFORE, Plaintiffs demand as follows:

1. That proper process issue and be served upon all of the named Defendants requiring them to appear and answer this Complaint as required by law.
2. That this Court declare the rights and responsibilities of the parties as relate to the official Board of Directors of the Renegade Mountain Community Club, Inc. and who is in control.
3. That this Court declare the by-laws in effect to govern corporate affairs.
4. That this Court order the Defendants to provide all corporate books, records, financial documents, membership lists plus keys, assets, and personal property belonging to the Community Club in their possession, custody or control to the Plaintiff Community Club and its current Board within a time certain.
5. That this Court award damages to the Community Club for breach of fiduciary duties by the individual named Defendants.
6. That the Plaintiffs be awarded their reasonable attorneys fees and costs incurred in the filing of this action.

7. That Plaintiffs have such other, further and general relief to which they may show themselves to be entitled to upon a hearing of this cause.

RESPECTFULLY SUBMITTED,



MELANIE E. DAVIS, Attorney for
Plaintiffs
Tennessee Bar No. 017947
Kizer & Black, Attorneys, PLLC
329 Cates Street
Maryville, Tennessee 37801
Telephone: (865) 980-1625

COST BOND

We, the undersigned, hereby bind ourselves for the costs of the cause in accordance with
T.C.A. §20-12-120.

KIZER AND BLACK, ATTORNEYS, PLLC:

BY:  _____



File online at: <http://TNBear.TN.gov/AR>

Due on/Before: 04/01/2011

Reporting Year: 2010

Annual Report Filing Fee Due:

\$20 if no changes are made in block 3 to the registered agent/office, or
\$40 if any changes are made in block 3 to the registered agent/office

Please return completed form to:

Tennessee Secretary of State
Attn: Annual Reports
William R. Snodgrass Tower
312 Rosa L. Parks AVE, 6th FL
Nashville, TN 37243-1102
Phone: (615) 741-2286

SOS Control Number: 187177

Corporation Non-Profit - Domestic

Date Formed: 04/07/1987

Formation Locale: Cumberland County

(1) Name and Mailing Address:

LAUREL HILLS CONDOMINIUMS PROPERTY OWNERS
ASSOCIATION
Box 288

(2) Principal Office Address:

3227 CUMBERLAND
GARDENS TRAIL

CRAB ORCHARD, TN 37723

CRAB ORCHARD, TN 37723

(3) Registered Agent (RA) and Registered Office (RO) Address: Agent Changed: Yes

Michael M McClung
3227 RENEGADE MTN
PKWY

Crab Orchard, TN 37723-0228

(4) Name and business address (with zip code) of the President, Secretary and other principal officers.

Title	Name	Business Address	City, State, Zip
President	Michael M McClung	3227 Renegade Mountain Pkwy	Crab Orchard, TN 37723
Secretary	Phillip Guettler	3227 Renegade Mountain Pkwy	Crab Orchard, TN 37723

(5) Board of Directors names and business address (with zip code). (___ None)

Name	Business Address	City, State, Zip
Michael M McClung	3227 Renegade Mountain Pkwy	Crab Orchard, TN 37723
Phillip Guettler	3277 Renegade Mountain Pkwy	Crab Orchard, TN 37723

(6) This section applies to non-profit corporations ONLY.

- A. Our records reflect that your non-profit corporation is a public benefit or a mutual benefit corporation as indicated.
If blank or incorrect, please check appropriately: ___ Public X Mutual
- B. If a Tennessee religious corporation, please check here if blank: ___ Religious

(7) Signature:

(8) Date: 16 JUN 11

(9) Type/Print Name: MICHAEL M. MCCLUNG

(10) Title: Pres

Instructions: Legibly complete the form above. Enclose a check made payable to the Tennessee Secretary of State in the amount of \$40.00. Sign and date this form and return to the address provided above. Additional instructions at http://tn.gov/sos/bus_srv/annual_reports.htm

6906.2021

RECEIVED
2011 JUN 21 AM 10:42
THE TENSSEE
SECRETARY OF STATE

ADDRESS	NAME	CONNECTIONS	CUSTOMERS	SINGLE	CONDO	TIME	COMM	2011	2012	COMMENTS	L/H AGING	ACTUAL A/R	DIFFERENCE
Laurel Mountain	Adkins	2	1	2				F/T	F/T	Duplex/Plaintiff	\$388.80	\$0.00	\$388.80
Renegade Mountain Pkwy	Archer	1		1				F/T	F/T	Well, Disconnected	\$0.00	\$0.00	\$0.00
Swift Fox	Baker							F/T	F/T	Well, Never Connected	\$0.00	\$0.00	\$0.00
Renegade Mountain Pkwy	Bauer	1	1	1				P/T	P/T	Plaintiff	\$302.40	-\$302.40	\$604.80
Renegade Mountain Pkwy	Benson	1		1				F/T	F/T		Not Listed	\$1,032.20	\$1,032.20
Renegade Mountain Pkwy	Blair	1	1	1				F/T	F/T	Plaintiff	\$604.80	\$0.00	\$604.80
Renegade Mountain Pkwy	Bowles	1	1	1				P/T	P/T		\$991.40	\$695.80	\$295.60
Renegade Mountain Pkwy	Brassell	1	1	1	1			P/T	P/T		\$561.60	\$259.20	\$302.40
Renegade Mountain Pkwy	Breg	1	1		1			Vacant	Rent	Plaintiff	\$604.80	\$0.00	\$604.80
Dragon Cane	Burman	1	1	1				P/T	Vacant	Disconnected?	\$1,233.40	\$0.00	\$1,233.40
Great Warrior	Butz	1		1				Vacant	Vacant		\$1,377.80	\$0.00	\$1,377.80
Renegade Mountain Pkwy	Chambers	1	1	1				P/T	P/T	Plaintiff	\$648.00	\$43.20	\$604.80
Renegade Mountain Pkwy	Cope	1	1	1				F/T	F/T	Plaintiff	\$604.80	\$0.00	\$604.80
Renegade Mountain Pkwy	Crawford	1	1	1				P/T	Vacant		\$1,123.20	\$777.60	\$345.60
May Toy	Cumberland Point	84	1	1	84			N/A	N/A	Plaintiff 15 of 84 F/T	\$50,803.20	\$0.00	\$50,803.20
Running Deer	Douglas	1	1	1				P/T	P/T	Plaintiff	\$216.00	\$43.00	\$173.00
Renegade Mountain Pkwy	Dunn	1	1	1				P/T	P/T	Plaintiff	\$691.60	\$86.40	\$605.20
Mountainwood Loop	Ellis	1	1	1				P/T	P/T		\$950.40	\$604.80	\$345.60
Renegade Mountain Pkwy	Forrester	1		1				P/T	P/T		\$1,377.80	\$1,032.20	\$345.60
Renegade Mountain Pkwy	Gamble	1	1	1				P/T	P/T	Plaintiff	\$604.80	\$0.00	\$604.80
Running Deer	Garner	1	1	1				P/T	Rent	Plaintiff	\$475.20	-\$43.20	\$518.40
Renegade Mountain Pkwy	Halser	1	1	1		1		F/T	F/T	Plaintiff	\$555.80	-\$5.80	\$561.60
Running Deer	Hall (Warden)	1	1	1				F/T	F/T	Vacant since 4/12	\$1,394.60	\$989.00	\$345.60
Running Deer	Hennan	1		1				P/T	P/T	Disconnect Letter	\$1,377.80	\$0.00	\$1,377.80
Renegade Mountain Pkwy	Hogarth	1	1	1				F/T	Vacant	Disconnected?	\$1,377.80	\$1,032.20	\$345.60
Applewood	Krapp	1	1	1				F/T	F/T	Plaintiff	\$604.80	\$0.00	\$604.80
Hickory Trl	Krabousonas	1	1	1				Rent	Vacant	Plaintiff	\$604.80	\$0.00	\$604.80
Dragon Cane	Latham	1	1	1				F/T	F/T	Plaintiff	\$518.40	-\$43.20	\$561.60
Laurel Mountain	Laurel Hill Timeshare	8	1	1		8		P/T	P/T	Minimal Occupancy	\$1,123.20	-\$2,764.80	-\$2,764.80
Renegade Mountain Pkwy	Lindsay	1	1	1				P/T	Vacant	Disconnect Letter	\$1,123.20	\$0.00	\$1,123.20
Brianwood Lane	Maners	1	1	1				P/T	P/T	Plaintiff	\$518.40	-\$43.20	\$561.60
Foxwood	Matchak	1	1	1				P/T	P/T	Plaintiff	\$604.80	\$0.00	\$604.80
Renegade Mountain Pkwy	Materdomini	1	1	1	1			Vacant	Rent		\$1,123.20	\$4.60	\$1,118.60
Renegade Mountain Pkwy	McMeans, L	1	1	1				F/T	F/T	Plaintiff	\$647.00	\$301.40	\$345.60
Running Deer	McMeans, D	1	1	1				F/T	F/T	Plaintiff	\$1,080.00	\$734.40	\$345.60
Hickory Trl	Moore	1	1	1				F/T	F/T	Plaintiff	\$648.00	\$43.20	\$604.80
Renegade Mountain Pkwy	Moyle Toy, LLC	1					1	Vacant	Vacant	Disconnected?	\$1,252.80	\$1,032.20	\$220.60
Renegade Mountain Pkwy	Moyle Toy, LLC	1					1	P/T	P/T		Not Listed	\$1,032.20	\$1,032.20
Running Deer	Murphy	1	1	1				F/T	F/T	Plaintiff	\$604.80	\$259.20	\$345.60
Renegade Mountain Pkwy	Nugent	1	1	1				F/T	F/T	Plaintiff	\$1,491.60	\$86.80	\$1,404.80
Renegade Mountain Pkwy	Nunez	1	1	1				Vacant	Vacant	Disconnected?	\$2,332.80	\$470.60	\$1,862.20
Running Deer	Nunez	1	1	1				P/T	Vacant	Disconnected?	Combined	\$470.60	\$1,862.20
Running Deer	Patterson, E	1	1	1				P/T	P/T	Plaintiff	\$729.80	-\$43.20	\$773.00
Running Deer	Patterson, J	1	1	1				Vacant	Vacant	Plaintiff	\$691.20	\$0.00	\$691.20
Running Deer	Patterson, J	1	1	1				P/T	P/T	Plaintiff	\$604.80	\$86.40	\$518.40
Great Warrior	Perry now Davenport	1	1	1				Rent	Rent	Plaintiff	\$1,502.80	\$34.00	\$1,468.80
Running Deer	Perry now Ryan	1	1	1	1			F/T	F/T	Plaintiff for 2011 rates	Combined	Combined	\$0.00
Renegade Mountain Pkwy	Peters	1	1	1		1		Rent	Rent	Plaintiff	\$604.80	\$0.00	\$604.80
Running Deer	Peters	1	1	1				Rent	Rent	Plaintiff	\$604.80	\$0.00	\$604.80
Renegade Mountain Pkwy	Renaud	1	1	1				P/T	F/T	Plaintiff	\$561.20	\$308.80	\$252.40
Renegade Mountain Pkwy	Sandlin	1	1	1		1		Vacant	Vacant	Plaintiff	\$561.60	\$0.00	\$561.60
Renegade Mountain Pkwy	Schwartz	1	1		1			Rent	Rent	Plaintiff	\$1,377.80	\$1,032.20	\$345.60
Renegade Mountain Pkwy	Simpleton	1	1	1				P/T	P/T	Plaintiff	\$303.40	\$129.60	\$173.80
Brianwood Circle	Standing Stone	1	1	1			1	P/T	P/T	Maint Shed	\$1,252.80	\$1,032.20	\$220.60
Applewood	Williams	1	1	1				F/T	F/T	Plaintiff	\$518.40	-\$86.40	\$604.80
Renegade Mountain Pkwy	Zabelny	1	1	1		1		P/T	P/T	Plaintiff	\$561.60	\$0.00	\$561.60
	Totals	146	45	44	92	8	3			26 Plaint/112 Customers	\$91,235.60	\$9,851.20	\$81,384.40

Ex 4

EXHIBIT 5 - CUSTOMER WATER PAYMENTS AND ACCOUNTS RECEIVABLE

PAYMENT METHOD	PAYMENT DATE	INV #	ACCOUNT	PAYMENT TITLE	ACTUAL PAYMENT	2011 TRIAL BALANCE	2012 TRIAL BALANCE	L/H A/R BALANCE	CUSTOMER A/R TOTAL	COMMENTS
	01/01/2011	JE 1	Account/Amount Unassigned	Prepaid in 2010 (Blair, Bowles, & Renaud)	225.00	225.00				Who and How Much???
Invoice	01/01/2011	2203	ADKINS, ROBERT	Monthly Water Fee	43.20					Occupied October 2011
Invoice	11/14/2011	2251	ADKINS, ROBERT	Monthly Water Fee	43.20					
				2011 Customer Sub Total	86.40	86.40			0.00	2011 Zero Balance
Invoice	02/16/2012	2302	ADKINS, ROBERT	Monthly Water Fee	43.20					
Invoice	02/16/2012	2352	ADKINS, ROBERT	Monthly Water Fee	43.20					
Invoice	02/25/2012	2402	ADKINS, ROBERT	Monthly Water Fee	43.20					Plaintiff
Invoice	04/06/2012	2452	ADKINS, ROBERT	Monthly Water Fee	43.20					\$43.20 Nov 2011 to Aug 2012
Invoice	04/14/2012	2502	ADKINS, ROBERT	Monthly Water Fee	43.20					
Invoice	05/01/2012	2667	ADKINS, ROBERT	Monthly Water Fee	43.20					
Invoice	06/06/2012	2717	ADKINS, ROBERT	Monthly Water Fee	43.20					
Invoice	07/01/2012	2768	ADKINS, ROBERT	Monthly Water Fee	43.20					2012 Zero Balance
				2012 THRU AUG Customer Subtotal	345.6		345.6	388.80	0.00	2011-2012 Zero Balance
		2768	Archer, Bob	Monthly Water Fee						Well, Disconnected
				2012 THRU AUG Customer Subtotal		0.00	0.00	0.00	0.00	2011-2012 Zero Balance
		2768	Baker, Mary	Monthly Water Fee						Well, Disconnected
				2012 THRU AUG Customer Subtotal		0.00	0.00	0.00	0.00	2011-2012 Zero Balance
Invoice	05/31/2011	2003	BAUER, TOMMY	Monthly Water Fee (January - May 2011)	125.00					Plaintiff
Invoice	07/11/2011	2049	BAUER, TOMMY	Monthly Water Fee (June & July 2011)	86.40					\$25.00 Jan-May 2011
Invoice	08/16/2011	2094	BAUER, TOMMY	Monthly Water Fee	43.20					\$43.20 Jun-Dec 2011
Invoice	09/16/2011	2139	BAUER, TOMMY	Monthly Water Fee	43.20					
Invoice	10/13/2011	2204	BAUER, TOMMY	Monthly Water Fee	43.20					
Invoice	11/23/2011	2049	BAUER, TOMMY	Monthly Water Fee (June & July 2011)	86.40					
Invoice	11/23/2011	2094	BAUER, TOMMY	Monthly Water Fee	43.20					
Invoice	11/23/2011	2139	BAUER, TOMMY	Monthly Water Fee	43.20					
Invoice	11/23/2011	2204	BAUER, TOMMY	Monthly Water Fee	43.20					
Invoice	11/23/2011	2252	BAUER, TOMMY	Monthly Water Fee	86.40					
Invoice	12/15/2011	2303	BAUER, TOMMY	Monthly Water Fee	86.40					
				2011 Customer Sub Total	729.80	729.80			-302.40	2011 Credit Bal of \$302.40
Invoice	02/28/2012	2353	BAUER, TOMMY	Monthly Water Fee	43.20					Plaintiff
Invoice	02/28/2012	2403	BAUER, TOMMY	Monthly Water Fee	43.20					\$43.20 Jan-Aug 2012
Invoice	03/13/2012	2453	BAUER, TOMMY	Monthly Water Fee	43.20					
Invoice	04/30/2012	2503	BAUER, TOMMY	Monthly Water Fee	43.20					
Invoice	05/23/2012	2668	BAUER, TOMMY	Monthly Water Fee	43.20					
Invoice	06/12/2012	2718	BAUER, TOMMY	Monthly Water Fee	43.20					
Invoice	07/16/2012	2769	BAUER, TOMMY	Monthly Water Fee	43.20					
Invoice	08/09/2012	2820	BAUER, TOMMY	Monthly Water Fee	43.20					2012 Zero Balance
				2012 THRU AUG Customer Subtotal	345.60		345.60	302.40	0.00	2011/12 Credit Bal 302.40
		2799	Benson, A.J.	Monthly Water Fee						\$25.00 Jan-May 2011
		2799	Benson, A.J.	Monthly Water Fee						\$43.20 Jun-Dec 2011

		2799	Benson, A.J.	Monthly Water Fee						\$86.40 Jan-Jul 2012
		2799	Benson, A.J.	Monthly Water Fee						\$43.20 Aug 2012
		2799	Benson, A.J.	Monthly Water Fee						
2011 and 2012 THRU AUG Customer Subtotal					0.00	0.00	0.00	0.00	1075.40	2011/12 Debit Bal \$773.00
Invoice	07/08/2011	2051	BLAIR, WENDALL	Monthly Water Fee (June & July 2011)	86.40					
Invoice	08/01/2011	2096	BLAIR, WENDALL	Monthly Water Fee	43.20					Plaintiff
Invoice	09/01/2011	2140	BLAIR, WENDALL	Monthly Water Fee	43.20					\$25.00 Jan-May 2011
Invoice	10/01/2011	2205	BLAIR, WENDALL	Monthly Water Fee	43.20					\$43.20 Jun-Dec 2011
Invoice	11/01/2011	2253	BLAIR, WENDALL	Monthly Water Fee	43.20					\$125.00 Credit from Line #1??
Invoice	12/01/2011	2304	BLAIR, WENDALL	Monthly Water Fee	43.20					
2011 Customer Sub Total					302.40	302.40			0.00	
Invoice	01/01/2012	2354	BLAIR, WENDALL	Monthly Water Fee	43.20					
Invoice	02/23/2012	2404	BLAIR, WENDALL	Monthly Water Fee	43.20					
Invoice	03/13/2012	2454	BLAIR, WENDALL	Monthly Water Fee	43.20					Plaintiff
Invoice	04/30/2012	2504	BLAIR, WENDALL	Monthly Water Fee	43.20					\$43.20 Jan-Aug 2012
Invoice	05/23/2012	2569	BLAIR, WENDALL	Monthly Water Fee	43.20					
Invoice	06/12/2012	2719	BLAIR, WENDALL	Monthly Water Fee	43.20					
Invoice	07/27/2012	2770	BLAIR, WENDALL	Monthly Water Fee	43.20					
Invoice	08/09/2012	2821	BLAIR, WENDALL	Monthly Water Fee	43.20					2012 Zero Balance
2012 THRU AUG Customer Subtotal					345.60		345.60	604.80	0.00	2011-2012 Zero Balance
Invoice	07/11/2011	2004	BOWLES, MELVIN & MARY ANNE	Monthly Water Fee (March - May 2011)	75.00					
Invoice	07/11/2011	2052	BOWLES, MELVIN & MARY ANNE	Monthly Water Fee (June & July 2011)	86.40					\$25.00 Jan-May 2011
Invoice	08/31/2011	2097	BOWLES, MELVIN & MARY ANNE	Monthly Water Fee	25.00					\$43.20 Jun-Dec 2011
Invoice	09/07/2011	2141	BOWLES, MELVIN & MARY ANNE	Monthly Water Fee	25.00					
Invoice	10/13/2011	2206	BOWLES, MELVIN & MARY ANNE	Monthly Water Fee	25.00					\$50.00 Credited from Line #1
Invoice	11/10/2011	2254	BOWLES, MELVIN & MARY ANNE	Monthly Water Fee	25.00					
Invoice	12/09/2011	2305	BOWLES, MELVIN & MARY ANNE	Monthly Water Fee	25.00					
2011 Customer Sub Total					286.40	286.40			141.00	2011 Debit Bal \$141.00
Invoice	02/16/2012	2355	BOWLES, MELVIN & MARY ANNE	Monthly Water Fee	25.00					\$86.40 Jan-Jul 2012
Invoice	08/09/2012	2405	BOWLES, MELVIN & MARY ANNE	Monthly Water Fee	25.00					\$43.20 Aug 2012
2012 THRU AUG Customer Subtotal					50.00		50.00	991.40	598.00	2011/12 Debit Bal \$739.00
Invoice	05/31/2011	2041	BRASSELL, CRYSTAL	Monthly Water Fee (January - May 2011)	125.00					
Invoice	08/04/2011	2053	BRASSELL, CRYSTAL	Monthly Water Fee (June & July 2011)	86.40					\$25.00 Jan-May 2011
Invoice	08/04/2011	2098	BRASSELL, CRYSTAL	Monthly Water Fee	43.20					\$43.20 Jun-Dec 2011
Invoice	09/30/2011	2142	BRASSELL, CRYSTAL	Monthly Water Fee	43.20					
Invoice	10/21/2011	2207	BRASSELL, CRYSTAL	Monthly Water Fee	43.20					
Invoice	11/23/2011	2255	BRASSELL, CRYSTAL	Monthly Water Fee	43.20					
Invoice	12/15/2011	2306	BRASSELL, CRYSTAL	Monthly Water Fee	43.20					
2011 Customer Sub Total					427.40	427.40			0.00	2011 Zero Balance
Invoice	02/16/2012	2356	BRASSELL, CRYSTAL	Monthly Water Fee	43.20					
Invoice	02/16/2012	2406	BRASSELL, CRYSTAL	Monthly Water Fee	43.20					\$86.40 Jan-Jul 2012
Invoice	03/01/2012	2456	BRASSELL, CRYSTAL	Monthly Water Fee	43.20					\$43.20 Aug 2012
Invoice	04/30/2012	2506	BRASSELL, CRYSTAL	Monthly Water Fee	43.20					
Invoice	05/01/2012	2571	BRASSELL, CRYSTAL	Monthly Water Fee	43.20					
Invoice	06/01/2012	2721	BRASSELL, CRYSTAL	Monthly Water Fee	43.20					

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Invoice	02/23/2012 2410	CHAMBERS, BARRY	Monthly Water Fee	43.20					
Invoice	04/06/2012 2460	CHAMBERS, BARRY	Monthly Water Fee	43.20					
Invoice	05/23/2012 2510	CHAMBERS, BARRY	Monthly Water Fee	43.20					
Invoice	06/12/2012 2675	CHAMBERS, BARRY	Monthly Water Fee	43.20					
Invoice	07/16/2012 2725	CHAMBERS, BARRY	Monthly Water Fee	43.20					
Invoice	07/27/2012 2776	CHAMBERS, BARRY	Monthly Water Fee	43.20					
2012 THRU AUG Customer Subtotal				518.40					
Invoice	06/20/2011 2008	COPE, TERRY	Monthly Water Fee (January - May 2011)	125.00					
Invoice	07/22/2011 2057	COPE, TERRY	Monthly Water Fee (June & July 2011)	86.40					
Invoice	08/01/2011 2102	COPE, TERRY	Monthly Water Fee	43.20					
Invoice	09/01/2011 2146	COPE, TERRY	Monthly Water Fee	43.20					
Invoice	10/01/2011 2212	COPE, TERRY	Monthly Water Fee	43.20					
Invoice	11/01/2011 2260	COPE, TERRY	Monthly Water Fee	43.20					
Invoice	12/01/2011 2311	COPE, TERRY	Monthly Water Fee	43.20					
2011 Customer Sub Total				427.40	427.40			0.00	2011 Zero Balance
Invoice	01/01/2012 2361	COPE, TERRY	Monthly Water Fee	43.20					
Invoice	02/01/2012 2411	COPE, TERRY	Monthly Water Fee	43.20					\$43.20 Jan-Aug 2012
Invoice	03/01/2012 2461	COPE, TERRY	Monthly Water Fee	43.20					Plaintiff
Invoice	04/01/2012 2511	COPE, TERRY	Monthly Water Fee	43.20					
Invoice	05/01/2012 2576	COPE, TERRY	Monthly Water Fee	43.20					
Invoice	06/01/2012 2626	COPE, TERRY	Monthly Water Fee	43.20					
Invoice	07/01/2012 2677	COPE, TERRY	Monthly Water Fee	43.20					
Invoice	08/09/2012 2828	COPE, TERRY	Monthly Water Fee	43.20					2012 Zero Balance
2012 THRU AUG Customer Subtotal				345.60		345.60	604.80	0.00	2011/12 Zero Balance
Invoice	06/07/2011 2010	CPCA (84)	Monthly Water Fee - January 2011	1,680.00					
Invoice	06/07/2011 2010	CPCA (84)	Monthly Water Fee - February 2011	1,680.00					
Invoice	06/07/2011 2010	CPCA (84)	Monthly Water Fee - March 2011	1,680.00					\$25.00 Jan-May 2011 x 84
Invoice	06/07/2011 2010	CPCA (84)	Monthly Water Fee - April 2011	1,680.00					\$43.20 Jun-Dec 2011 x 84
Invoice	06/07/2011 2010	CPCA (84)	Monthly Water Fee - May 2011	1,680.00					Plaintiff
Invoice	08/16/2011 2103	CPCA (84)	Monthly Water Fee	3,628.80					
Invoice	08/31/2011 2058	CPCA (84)	Monthly Water Fee - June 2011	3,628.80					
Invoice	08/31/2011 2058	CPCA (84)	Monthly Water Fee - July 2011	3,628.80					
Invoice	09/22/2011 2147	CPCA (84)	Monthly Water Fee	3,628.80					
Invoice	11/01/2011 2213	CPCA (84)	Monthly Water Fee	3,628.80					
2011 Customer Sub Total				26,544.00	26,544.00			7257.60	2011 Debit Bal \$7257.60
Invoice	02/25/2012 2261	CPCA (84)	Monthly Water Fee	3,628.80					
Invoice	02/25/2012 2312	CPCA (84)	Monthly Water Fee	3,628.80					
Invoice	02/25/2012 2362	CPCA (84)	Monthly Water Fee	3,628.80					\$43.20 Jan-Aug 2012
Invoice	02/25/2012 2412	CPCA (84)	Monthly Water Fee	3,628.80					Plaintiff
Invoice	03/13/2012 2462	CPCA (84)	Monthly Water Fee	3,628.80					
Invoice	04/30/2012 2512	CPCA (84)	Monthly Water Fee	3,628.80					
Invoice	05/23/2012 2677	CPCA (84)	Monthly Water Fee	3,628.80					
Invoice	06/12/2012 2765	CPCA (84)	Monthly Water Fee	3,628.80					
Invoice	07/16/2012 2778	CPCA (84)	Monthly Water Fee	3,628.80					
Invoice	08/16/2012 2839	CPCA (84)	Monthly Water Fee	3,628.80					2012 Credit Bal \$7257.60

		2012 THRU AUG Customer Subtotal	36,288.00	36,288.00	50803.20	-7257.60	2011-12 Zero Balance
Invoice	06/31/2011 2009	CRAWFORD, KENNETH & MARY	Monthly Water Fee (January - May 2011)	125.00			\$25.00 Jan-May 2011
Invoice	07/01/2011 2009	CRAWFORD, KENNETH & MARY	Monthly Water Fee (June & July 2011)	25.00			\$43.20 Jun-Dec 2011
Invoice	08/04/2011 2009	CRAWFORD, KENNETH & MARY	Monthly Water Fee (June & July 2011)	61.40			\$86.40 Jan-Jul 2012
		2011 Customer Sub Total	211.40	211.40		216.00	2011 Debit Bal \$216.00
Invoice	08/16/2012 2104	CRAWFORD, KENNETH & MARY	Monthly Water Fee	43.20			\$43.20 Aug 2012
		2012 THRU AUG Customer Subtotal	43.20		43.20	604.80	2011/12 Debit Bal \$820.80
	2799	Davenport Judy	Monthly Water Fee				Rent Beginning June 2012
	2799	Davenport Judy	Monthly Water Fee				from Perry
	2799	Davenport Judy	Monthly Water Fee				Perry is Plaintiff
	2799	Davenport Judy	Monthly Water Fee				\$43.20 Jun-Aug 2012
		2011 and 2012 THRU AUG Customer Subtotal	0.00	0.00	0.00	43.20	129.60 2011/12 Debit Bal \$129.60
Invoice	06/07/2011 2011	DOUGLAS, JIMMY & JACKIE	Monthly Water Fee (January - May 2011)	125.00			\$25.00 Jan-May 2011
Invoice	07/11/2011 2060	DOUGLAS, JIMMY & JACKIE	Monthly Water Fee (June & July 2011)	86.40			\$43.20 Jun-Dec 2011
Invoice	09/16/2011 2149	DOUGLAS, JIMMY & JACKIE	Monthly Water Fee	43.20			Plaintiff
Invoice	11/01/2011 2105	DOUGLAS, JIMMY & JACKIE	Monthly Water Fee	43.20			
		2011 Customer Sub Total	297.80	297.80		129.60	2011 Debit Bal \$129.60
Invoice	03/13/2012 2215	DOUGLAS, JIMMY & JACKIE	Monthly Water Fee	43.20			
Invoice	03/13/2012 2263	DOUGLAS, JIMMY & JACKIE	Monthly Water Fee	43.20			
Invoice	03/13/2012 2314	DOUGLAS, JIMMY & JACKIE	Monthly Water Fee	43.20			\$43.20 Jan-Aug 2012
Invoice	03/13/2012 2364	DOUGLAS, JIMMY & JACKIE	Monthly Water Fee	43.20			Plaintiff
Invoice	03/13/2012 2414	DOUGLAS, JIMMY & JACKIE	Monthly Water Fee	43.20			
Invoice	03/13/2012 2464	DOUGLAS, JIMMY & JACKIE	Monthly Water Fee	43.20			
Invoice	04/01/2012 2514	DOUGLAS, JIMMY & JACKIE	Monthly Water Fee	43.20			
Invoice	05/01/2012 2679	DOUGLAS, JIMMY & JACKIE	Monthly Water Fee	43.20			
Invoice	06/01/2012 2728	DOUGLAS, JIMMY & JACKIE	Monthly Water Fee	43.40			
Invoice	07/01/2012 2780	DOUGLAS, JIMMY & JACKIE	Monthly Water Fee	43.20			2012 Credit Bal \$86.60
		2012 THRU AUG Customer Subtotal	432.20	432.20	432.20	-86.60	2011/12 Debit Bal \$43.00
Invoice	05/31/2011 2012	DUNN, LUKE	Monthly Water Fee (January - May 2011)	125.00			
Invoice	07/06/2011 2061	DUNN, LUKE	Monthly Water Fee (June & July 2011)	172.80			\$25.00 Jan-May 2011
Invoice	10/10/2011 2216	DUNN, LUKE	Monthly Water Fee	43.20			\$43.20 Jun-Dec 2011
Invoice	11/10/2011 2264	DUNN, LUKE	Monthly Water Fee	43.00			Plaintiff
Invoice	12/09/2011 2315	DUNN, LUKE	Monthly Water Fee	43.00			
		2011 Customer Sub Total	427.00	427.00		0.40	2011 Debit Balance \$.40
Invoice	04/30/2012 2365	DUNN, LUKE	Monthly Water Fee	43.20			
Invoice	04/30/2012 2415	DUNN, LUKE	Monthly Water Fee	43.20			\$43.20 Jan-Aug 2012
Invoice	05/23/2012 2465	DUNN, LUKE	Monthly Water Fee	43.20			Plaintiff
Invoice	05/23/2012 2515	DUNN, LUKE	Monthly Water Fee	43.20			
Invoice	07/27/2012 2680	DUNN, LUKE	Monthly Water Fee	43.20			
Invoice	07/27/2012 2729	DUNN, LUKE	Monthly Water Fee	43.20			2012 Debit Bal \$86.40
		2012 THRU AUG Customer Subtotal	259.20	259.20	691.60	86.40	2011/12 Debit Bal \$86.80
Invoice	07/22/2011 2062	ELLIS, ALVIN	Monthly Water Fee (June & July 2011)	172.80			\$25.00 Jan-May 2011
Invoice	08/31/2011 2107	ELLIS, ALVIN	Monthly Water Fee	86.40			\$43.20 Jun-Dec 2011
General Jour	09/30/2011 JE 3		Prepaid in 2010 (Ellis)	125.00			\$86.40 Jan-Jul 2012

Invoice	08/09/2012	2151	ELLIS, ALVIN	2011	Customer Sub Total	384.20	384.20			43.20	2011 Debit Bal \$43.20
				Monthly Water Fee		43.20					\$43.20 Aug 2012
											2012 Debit Bal \$604.80
				2012 THRU AUG	Customer Subtotal	43.20		43.20	950.40	604.80	2011/12 Debit Bal \$648.00
		2799	Forrester, Elaine		Monthly Water Fee						\$25.00 Jan-May 2011
		2799	Forrester, Elaine		Monthly Water Fee						\$43.20 Jun-Dec 2011
		2799	Forrester, Elaine		Monthly Water Fee						\$86.40 Jan-Jul 2012
		2799	Forrester, Elaine		Monthly Water Fee						\$43.20 Aug 2012
				2011 and 2012 THRU AUG	Customer Subtotal	0.00	0.00	0.00	1377.80	1075.40	2011/12 Debit Bal \$1075.40
Invoice	06/20/2011	2014	GAMBLE, ISAAC & WENDY		Monthly Water Fee (January - May 2011)	125.30					
Invoice	07/22/2011	2063	GAMBLE, ISAAC & WENDY		Monthly Water Fee (June & July 2011)	86.40					\$25.00 Jan-May 2011
Invoice	08/16/2011	2108	GAMBLE, ISAAC & WENDY		Monthly Water Fee	43.20					\$43.20 Jun-Dec 2011
Invoice	09/16/2011	2152	GAMBLE, ISAAC & WENDY		Monthly Water Fee	43.20					Plaintiff
Invoice	10/21/2011	2219	GAMBLE, ISAAC & WENDY		Monthly Water Fee	43.20					
Invoice	12/09/2011	2267	GAMBLE, ISAAC & WENDY		Monthly Water Fee	43.20					
Invoice	12/09/2011	2318	GAMBLE, ISAAC & WENDY		Monthly Water Fee	43.20					
				2011	Customer Sub Total	427.40	427.40			0.00	2011 Zero Balance
Invoice	01/01/2012	2368	GAMBLE, ISAAC & WENDY		Monthly Water Fee	43.20					
Invoice	02/01/2012	2418	GAMBLE, ISAAC & WENDY		Monthly Water Fee	43.20					\$43.20 Jan-Aug 2012
Invoice	03/01/2012	2468	GAMBLE, ISAAC & WENDY		Monthly Water Fee	43.20					Plaintiff
Invoice	04/01/2012	2518	GAMBLE, ISAAC & WENDY		Monthly Water Fee	43.20					
Invoice	05/01/2012	2563	GAMBLE, ISAAC & WENDY		Monthly Water Fee	43.20					
Invoice	06/21/2012	2732	GAMBLE, ISAAC & WENDY		Monthly Water Fee	43.20					
Invoice	07/16/2012	2784	GAMBLE, ISAAC & WENDY		Monthly Water Fee	43.20					
Invoice	08/09/2012	2834	GAMBLE, ISAAC & WENDY		Monthly Water Fee	43.20					2012 Zero Balance
				2012 THRU AUG	Customer Subtotal	345.60		345.60	604.80	0.00	2011/12 Zero Balance
Invoice	06/20/2011	2015	GARNER, JANET		Monthly Water Fee (January - May 2011)	125.00					
Invoice	07/22/2011	2064	GARNER, JANET		Monthly Water Fee (June & July 2011)	86.40					\$25.00 Jan-May 2011
Invoice	08/16/2011	2109	GARNER, JANET		Monthly Water Fee	43.20					\$43.20 Jun-Dec 2011
Invoice	10/10/2011	2153	GARNER, JANET		Monthly Water Fee	43.20					Plaintiff
Invoice	11/23/2011	2220	GARNER, JANET		Monthly Water Fee	43.20					
				2011	Customer Sub Total	341.00	341.00			86.40	2011 Debit Balance \$86.40
Invoice	01/13/2012	2268	GARNER, JANET		Monthly Water Fee	43.20					
Invoice	02/16/2012	2319	GARNER, JANET		Monthly Water Fee	43.20					\$43.20 Jan-Aug 2012
Invoice	02/16/2012	2419	GARNER, JANET		Monthly Water Fee	43.20					Plaintiff
Invoice	02/23/2012	2369	GARNER, JANET		Monthly Water Fee	43.20					
Invoice	02/23/2012	2419	GARNER, JANET		Monthly Water Fee	43.20					
Invoice	03/01/2012	2469	GARNER, JANET		Monthly Water Fee	43.20					
Invoice	04/01/2012	2519	GARNER, JANET		Monthly Water Fee	43.20					
Invoice	05/01/2012	2564	GARNER, JANET		Monthly Water Fee	43.20					
Invoice	06/01/2012	2733	GARNER, JANET		Monthly Water Fee	43.20					
Invoice	07/01/2012	2785	GARNER, JANET		Monthly Water Fee	43.20					
Invoice	08/01/2012	2835	GARNER, JANET		Monthly Water Fee	43.20					2012 Credit Bal \$129.60
				2012 THRU AUG	Customer Subtotal	475.20	475.20	475.20	-129.60		2011/12 Credit Bal \$43.20

Invoice	08/04/2011	2016	HAISER, GARY & JEANNIE	Monthly Water Fee - May 2011	25.00								
Invoice	08/04/2011	2065	HAISER, GARY & JEANNIE	Monthly Water Fee (June & July 2011)	86.20								\$25.00 Jan-May 2011
Invoice	09/07/2011	2110	HAISER, GARY & JEANNIE	Monthly Water Fee	43.20								\$43.20 Jun-Dec 2011
Invoice	10/10/2011	2154	HAISER, GARY & JEANNIE	Monthly Water Fee	46.20								Plaintiff
Invoice	11/10/2011	2221	HAISER, GARY & JEANNIE	Monthly Water Fee	46.20								
Invoice	12/09/2011	2269	HAISER, GARY & JEANNIE	Monthly Water Fee	43.20								
General Jourt	09/30/2011	JUE 3		Prepaid in 2010 (Haiser)	100.00								
					2011	Customer Sub Total	390.00	390.00			37.40	2011 Debit Bal \$37.40	
Invoice	03/13/2012	2320	HAISER, GARY & JEANNIE	Monthly Water Fee	43.20								
Invoice	03/13/2012	2370	HAISER, GARY & JEANNIE	Monthly Water Fee	43.20								\$43.20 Jan-Aug 2012
Invoice	03/13/2012	2420	HAISER, GARY & JEANNIE	Monthly Water Fee	43.20								Plaintiff
Invoice	03/13/2012	2470	HAISER, GARY & JEANNIE	Monthly Water Fee	43.20								
Invoice	04/06/2012	2520	HAISER, GARY & JEANNIE	Monthly Water Fee	43.20								
Invoice	05/23/2012	2685	HAISER, GARY & JEANNIE	Monthly Water Fee	43.20								
Invoice	06/01/2012	2734	HAISER, GARY & JEANNIE	Monthly Water Fee	43.20								
Invoice	07/01/2012	2786	HAISER, GARY & JEANNIE	Monthly Water Fee	43.20								
Invoice	08/01/2012	2836	HAISER, GARY & JEANNIE	Monthly Water Fee	43.20								2012 Credit Bal \$43.20
					2012 THRU AUG	Customer Subtotal	388.80		388.80	555.80	-43.20	2011/12 Credit Bal \$5.80	
		2799	Herman, Michael	Monthly Water Fee									\$25.00 Jan-May 2011
		2799	Herman, Michael	Monthly Water Fee									\$43.20 Jun-Jul 2011
		2799	Herman, Michael	Monthly Water Fee									Disconnect ltr Jul 2011?
		2799	Herman, Michael	Monthly Water Fee									
					2011 and 2012 THRU AUG	Customer Subtotal	0.00	0.00		1377.80	211.40	2011/12 Debit Bal \$211.40	
		2799	Hogarth, Ardis	Monthly Water Fee									\$25.00 Jan-May 2011
		2799	Hogarth, Ardis	Monthly Water Fee									\$43.20 Jun-Dec 2011
		2799	Hogarth, Ardis	Monthly Water Fee									\$86.40 Jan-Jul 2012
		2799	Hogarth, Ardis	Monthly Water Fee									\$43.20 Aug 2012
					2011 and 2012 THRU AUG	Customer Subtotal	0.00	0.00		1377.80	1075.40	2011/12 Debit Bal \$1075.40	
Invoice	12/01/2011	2323	KNAPP, RICHARD	Monthly Water Fee	43.20								
					2011	Customer Sub Total	43.20	43.20			0.00	2011 Zero Balance	
Invoice	01/01/2012	2373	KNAPP, RICHARD	Monthly Water Fee	43.20								
Invoice	02/01/2012	2423	KNAPP, RICHARD	Monthly Water Fee	43.20								\$43.20 Jan-Aug 2012
Invoice	03/01/2012	2473	KNAPP, RICHARD	Monthly Water Fee	43.20								Plaintiff
Invoice	04/14/2012	2523	KNAPP, RICHARD	Monthly Water Fee	43.20								
Invoice	05/23/2012	2688	KNAPP, RICHARD	Monthly Water Fee	43.20								
Invoice	06/12/2012	2737	KNAPP, RICHARD	Monthly Water Fee	43.20								
Invoice	07/16/2012	2789	KNAPP, RICHARD	Monthly Water Fee	43.20								
Invoice	08/09/2012	2840	KNAPP, RICHARD	Monthly Water Fee	43.20								2012 Zero Balance
					2012 THRU AUG	Customer Subtotal	345.60		345.60	604.80	0.00	2011/12 Zero Balance	
Invoice	07/11/2011	2045	KRABOUSANOS, MIKE	Monthly Water Fee (January - May 2011)	125.00								
Invoice	07/11/2011	2070	KRABOUSANOS, MIKE	Monthly Water Fee (June & July 2011)	86.40								\$25.00 Jan-May 2011
Invoice	08/16/2011	2115	KRABOUSANOS, MIKE	Monthly Water Fee	43.20								\$43.20 Jun-Dec 2011
Invoice	09/07/2011	2159	KRABOUSANOS, MIKE	Monthly Water Fee	43.20								Plaintiff

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Invoice	11/14/2011	2161	LAUREL HILLS CONDOMINIUMS POA	Monthly Water Fee	345.60							
Invoice	11/14/2011	2227	LAUREL HILLS CONDOMINIUMS POA	Monthly Water Fee	345.60							
Invoice	11/14/2011	2275	LAUREL HILLS CONDOMINIUMS POA	Monthly Water Fee	691.20							
Invoice	12/22/2011	2326	LAUREL HILLS CONDOMINIUMS POA	Monthly Water Fee	691.20							
2011 Customer Sub Total					5,638.40	5,638.40						
Invoice	01/13/2012	2376	LAUREL HILLS CONDOMINIUMS POA	Monthly Water Fee	691.20							
Invoice	02/16/2012	2426	LAUREL HILLS CONDOMINIUMS POA	Monthly Water Fee	691.20							
Invoice	03/13/2012	2476	LAUREL HILLS CONDOMINIUMS POA	Monthly Water Fee	691.20							
Invoice	04/14/2012	2526	LAUREL HILLS CONDOMINIUMS POA	Monthly Water Fee	691.20							
Invoice	05/23/2012	2691	LAUREL HILLS CONDOMINIUMS POA	Monthly Water Fee	691.20							
Invoice	06/21/2012	2766	LAUREL HILLS CONDOMINIUMS POA	Monthly Water Fee	691.20							
Invoice	07/06/2012	2792	LAUREL HILLS CONDOMINIUMS POA	Monthly Water Fee	691.20							
Invoice	08/16/2012	2843	LAUREL HILLS CONDOMINIUMS POA	Monthly Water Fee	345.60							
2012 THRU AUG Customer Subtotal					5,184.00	5,184.00	0.00	0.00				
Invoice	06/07/2011	2023	LINDSAY, MARK & LAURI	Monthly Water Fee (January - May 2011)	125.00							
Invoice	07/01/2011	2073	LINDSAY, MARK & LAURI	Monthly Water Fee (June & July 2011)	25.00							
Invoice	08/04/2011	2073	LINDSAY, MARK & LAURI	Monthly Water Fee (June & July 2011)	61.40							
Invoice	08/04/2011	2118	LINDSAY, MARK & LAURI	Monthly Water Fee	43.20							
2011 Customer Sub Total					254.60	254.60		1123.20	0.00			
Invoice	06/20/2011	2024	MANERS, EMMETT	Monthly Water Fee (January - May 2011)	125.00							
Invoice	07/01/2011	2074	MANERS, EMMETT	Monthly Water Fee (June & July 2011)	25.00							
Invoice	07/28/2011	2074	MANERS, EMMETT	Monthly Water Fee (June & July 2011)	61.40							
Invoice	10/10/2011	2229	MANERS, EMMETT	Monthly Water Fee	43.20							
Invoice	11/10/2011	2277	MANERS, EMMETT	Monthly Water Fee	43.20							
Invoice	11/14/2011	2119	MANERS, EMMETT	Monthly Water Fee	43.20							
Invoice	11/14/2011	2163	MANERS, EMMETT	Monthly Water Fee	43.20							
Invoice	12/01/2011	2328	MANERS, EMMETT	Monthly Water Fee	86.40							
2011 Customer Sub Total					470.60	470.60			-43.20			
Invoice	01/01/2012	2378	MANERS, EMMETT	Monthly Water Fee	43.20							
Invoice	02/01/2012	2428	MANERS, EMMETT	Monthly Water Fee	43.20							
Invoice	03/01/2012	2478	MANERS, EMMETT	Monthly Water Fee	43.20							
Invoice	04/01/2012	2528	MANERS, EMMETT	Monthly Water Fee	43.20							
Invoice	05/01/2012	2693	MANERS, EMMETT	Monthly Water Fee	43.20							
Invoice	06/01/2012	2741	MANERS, EMMETT	Monthly Water Fee	43.20							
Invoice	07/01/2012	2794	MANERS, EMMETT	Monthly Water Fee	43.20							
Invoice	08/01/2012	2845	MANERS, EMMETT	Monthly Water Fee	43.20							
2012 THRU AUG Customer Subtotal					345.60	345.60	518.40	0.00				
Invoice	07/11/2011	2025	MATCHAK, JOEL	Monthly Water Fee (January - May 2011)	125.00							
Invoice	07/11/2011	2075	MATCHAK, JOEL	Monthly Water Fee (June & July 2011)	86.40							
Invoice	09/07/2011	2120	MATCHAK, JOEL	Monthly Water Fee	43.20							
Invoice	10/13/2011	2164	MATCHAK, JOEL	Monthly Water Fee	43.20							
Invoice	10/13/2011	2230	MATCHAK, JOEL	Monthly Water Fee	43.20							
Invoice	11/30/2011	2278	MATCHAK, JOEL	Monthly Water Fee	43.20							
2011 Customer Sub Total					384.20	384.20			43.20			
Invoice	02/16/2012	2329	MATCHAK, JOEL	Monthly Water Fee	43.20							

Invoice	02/16/2012	2379	MATCHAK, JOEL	Monthly Water Fee	43.20																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																										
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Invoice	09/22/2011	2168	MOORE, JOHN	Monthly Water Fee	43.20				\$43.20 Jun-Dec 2011
Invoice	10/21/2011	2234	MOORE, JOHN	Monthly Water Fee	43.20				Plaintiff
Invoice	11/23/2011	2282	MOORE, JOHN	Monthly Water Fee	43.20				
Invoice	12/22/2011	2333	MOORE, JOHN	Monthly Water Fee	43.20				
					2011 Customer Sub Total	427.40	427.40		0.00 2011 Zero Balance
Invoice	03/13/2012	2383	MOORE, JOHN	Monthly Water Fee	43.20				
Invoice	03/13/2012	2433	MOORE, JOHN	Monthly Water Fee	43.20				
Invoice	03/13/2012	2483	MOORE, JOHN	Monthly Water Fee	43.20				\$43.20 Jan-Aug 2012
Invoice	06/06/2012	2533	MOORE, JOHN	Monthly Water Fee	43.20				Plaintiff
Invoice	06/06/2012	2698	MOORE, JOHN	Monthly Water Fee	43.20				
Invoice	07/16/2012	2746	MOORE, JOHN	Monthly Water Fee	43.20				
Invoice	08/09/2012	2799	MOORE, JOHN	Monthly Water Fee	43.20				
					2012 THRU AUG Customer Subtotal	302.40		302.40	2012 Debit Balance \$43.20 2011/12 Debit Bal \$43.20
		2799	Moy Toy, LLC	Monthly Water Fee					\$25.00 Jan-May 2011 x 2
		2799	Moy Toy, LLC	Monthly Water Fee					\$43.20 Jun-Dec 2011 x 2
		2799	Moy Toy, LLC	Monthly Water Fee					\$86.40 Jan-Jul 2012 x 2
		2799	Moy Toy, LLC	Monthly Water Fee					\$43.20 Aug 2012 x 2
					2011 and 2012 THRU AUG Customer Subtotal	0.00	0.00	0.00	2011/12 Debit Bal \$2150.00
Invoice	07/28/2011	2080	MURPHY, JEFF	Monthly Water Fee (June & July 2011)	86.40				
Invoice	08/26/2011	2125	MURPHY, JEFF	Monthly Water Fee	43.20				\$25.00 Jan-May 2011
Invoice	09/22/2011	2169	MURPHY, JEFF	Monthly Water Fee	43.20				\$43.20 Jun-Dec 2011
Invoice	10/21/2011	2235	MURPHY, JEFF	Monthly Water Fee	43.20				
Invoice	12/09/2011	2283	MURPHY, JEFF	Monthly Water Fee	43.20				
General Jour	09/30/2011	JE 3		Prepaid in 2010 (Murphy)	125.00				
Invoice	12/15/2011	2335	MURPHY, JEFF	Monthly Water Fee	43.20				
					2011 Customer Sub Total	427.40	427.40		0.00 2011 Zero Balance
Invoice	01/01/2012	2385	MURPHY, JEFF	Monthly Water Fee	43.20				
Invoice	02/01/2012	2435	MURPHY, JEFF	Monthly Water Fee	43.20				\$86.40 Jan-Jul 2012
Invoice	03/01/2012	2485	MURPHY, JEFF	Monthly Water Fee	43.20				\$43.20 Aug 2012
Invoice	04/01/2012	2535	MURPHY, JEFF	Monthly Water Fee	43.20				
Invoice	05/01/2012	2700	MURPHY, JEFF	Monthly Water Fee	43.20				
Invoice	06/01/2012	2748	MURPHY, JEFF	Monthly Water Fee	43.20				
Invoice	07/01/2012	2801	MURPHY, JEFF	Monthly Water Fee	43.20				
Invoice	08/16/2012	2852	MURPHY, JEFF	Monthly Water Fee	43.20				2012 Debit Bal \$302.40 2011/12 Debit Bal \$302.40
					2012 THRU AUG Customer Subtotal	345.60	345.60	604.80	302.40
Invoice	07/28/2011	2032	NUGENT, GERALD	Monthly Water Fee (January - May 2011)	125.00				
Invoice	07/28/2011	2081	NUGENT, GERALD	Monthly Water Fee (June & July 2011)	86.00				\$25.00 Jan-May 2011
Invoice	08/16/2011	2126	NUGENT, GERALD	Monthly Water Fee	43.00				\$43.20 Jun-Dec 2011
Invoice	09/16/2011	2170	NUGENT, GERALD	Monthly Water Fee	43.00				Plaintiff
Invoice	10/21/2011	2236	NUGENT, GERALD	Monthly Water Fee	43.00				
					2011 Customer Sub Total	340.00	340.00		87.40 2011 Debit Balance \$87.40
Invoice	02/16/2012	2284	NUGENT, GERALD	Monthly Water Fee	43.00				
Invoice	02/23/2012	2336	NUGENT, GERALD	Monthly Water Fee	43.20				
Invoice	04/14/2012	2386	NUGENT, GERALD	Monthly Water Fee	44.00				\$43.20 Jan-Aug 2012

Invoice	04/30/2012 2436	NUGENT, GERALD	Monthly Water Fee	43.20						Plaintiff
Invoice	05/23/2012 2485	NUGENT, GERALD	Monthly Water Fee	43.20						
Invoice	06/21/2012 2536	NUGENT, GERALD	Monthly Water Fee	43.20						
Invoice	07/16/2012 2701	NUGENT, GERALD	Monthly Water Fee	43.20						
Invoice	08/09/2012 2749	NUGENT, GERALD	Monthly Water Fee	43.20						2012 Credit Balance \$ 60
2012 THRU AUG Customer Subtotal				346.20	346.20	1491.60	-0.60	2011/12 Debit Bal \$86.80		
Invoice	07/11/2011 2033	NUNEZ, GUILLERMO & PATRICIA (2)	Monthly Water Fee - January 2011	50.00						
Invoice	07/11/2011 2033	NUNEZ, GUILLERMO & PATRICIA (2)	Monthly Water Fee - February 2011	50.00						\$25.00 Jan-May 2011 x 2
Invoice	07/11/2011 2033	NUNEZ, GUILLERMO & PATRICIA (2)	Monthly Water Fee - March 2011	50.00						\$43.20 Jun-Dec 2011 x 2
Invoice	07/11/2011 2033	NUNEZ, GUILLERMO & PATRICIA (2)	Monthly Water Fee - April 2011	50.00						2 Houses
Invoice	07/11/2011 2033	NUNEZ, GUILLERMO & PATRICIA (2)	Monthly Water Fee - May 2011	50.00						Disconnect ltr July 11, 2011
Invoice	07/11/2011 2082	NUNEZ, GUILLERMO & PATRICIA (2)	Monthly Water Fee - June 2011	86.40						Both houses vacant 11/12
Invoice	07/11/2011 2082	NUNEZ, GUILLERMO & PATRICIA (2)	Monthly Water Fee - July 2011	86.40						
2011 Customer Sub Total				422.80	422.80	2332.80	0.00	2011/12 Zero Balance		
Invoice	11/10/2011 2200	PATTERSON, DAVID	Monthly Water Fee (Jan - May)	79.11						
Invoice	11/10/2011 2200	PATTERSON, DAVID	Monthly Water Fee (Jun & Jul)	109.35						\$25.00 Jan-May 2011
Invoice	11/10/2011 2200	PATTERSON, DAVID	Monthly Water Fee (Aug)	54.67						\$43.20 Jun-Dec 2011
Invoice	11/10/2011 2200	PATTERSON, DAVID	Monthly Water Fee (Sep)	54.67						Plaintiff
Invoice	11/10/2011 2238	PATTERSON, DAVID	Monthly Water Fee	43.20						
Invoice	12/15/2011 2286	PATTERSON, DAVID	Monthly Water Fee	43.20						
2011 Customer Sub Total				384.20	384.20		43.20	2011 Debit Balance \$43.20		
Invoice	03/13/2012 2338	PATTERSON, DAVID	Monthly Water Fee	43.20						
Invoice	04/14/2012 2388	PATTERSON, DAVID	Monthly Water Fee	43.20						\$43.20 Jan-Aug 2012
Invoice	05/23/2012 2438	PATTERSON, DAVID	Monthly Water Fee	43.20						Plaintiff
Invoice	05/23/2012 2488	PATTERSON, DAVID	Monthly Water Fee	43.20						
Invoice	06/12/2012 2538	PATTERSON, DAVID	Monthly Water Fee	43.20						
Invoice	07/16/2012 2703	PATTERSON, DAVID	Monthly Water Fee	43.20						
Invoice	08/16/2012 2751	PATTERSON, DAVID	Monthly Water Fee	43.20						2012 Credit Bal \$43.20
2012 THRU AUG Customer Subtotal				302.40	302.40	691.20	-43.20	2011/12 Zero Balance		
Invoice	10/27/2011 2201	PATTERSON, DAVID & MARY LOUISE	Monthly Water Fee (Jan - May)	79.11						
Invoice	10/27/2011 2201	PATTERSON, DAVID & MARY LOUISE	Monthly Water Fee (Jun & Jul)	109.35						\$25.00 Jan-May 2011
Invoice	10/27/2011 2201	PATTERSON, DAVID & MARY LOUISE	Monthly Water Fee (Aug)	54.67						\$43.20 Jun-Dec 2011
Invoice	10/27/2011 2201	PATTERSON, DAVID & MARY LOUISE	Monthly Water Fee (Sep)	54.67						Plaintiff
Invoice	10/27/2011 2239	PATTERSON, DAVID & MARY LOUISE	Monthly Water Fee	43.20						
Invoice	12/15/2011 2287	PATTERSON, DAVID & MARY LOUISE	Monthly Water Fee	43.20						
2011 Customer Sub Total				384.20	384.20		43.20	2011 Debit Balance \$43.20		
Invoice	02/25/2012 2339	PATTERSON, DAVID & MARY LOUISE	Monthly Water Fee	43.20						
Invoice	02/25/2012 2389	PATTERSON, DAVID & MARY LOUISE	Monthly Water Fee	43.20						\$43.20 Jan-Aug 2012
Invoice	02/25/2012 2439	PATTERSON, DAVID & MARY LOUISE	Monthly Water Fee	43.20						Plaintiff
Invoice	03/13/2012 2489	PATTERSON, DAVID & MARY LOUISE	Monthly Water Fee	43.20						
Invoice	04/14/2012 2539	PATTERSON, DAVID & MARY LOUISE	Monthly Water Fee	43.20						
Invoice	05/01/2012 2704	PATTERSON, DAVID & MARY LOUISE	Monthly Water Fee	43.20						
Invoice	06/12/2012 2752	PATTERSON, DAVID & MARY LOUISE	Monthly Water Fee	43.20						
Invoice	07/16/2012 2805	PATTERSON, DAVID & MARY LOUISE	Monthly Water Fee	43.20						
Invoice	08/16/2012 2856	PATTERSON, DAVID & MARY LOUISE	Monthly Water Fee	43.20						2012 Credit Bal \$43.20

2012 THRU AUG Customer Subtotal									
Invoice	07/27/2012	2202	PATTERSON, ELIZABETH	Monthly Water Fee (Jan - May)	388.80		388.80	604.80	-43.20 2011/12 Zero Balance
Invoice	07/27/2012	2202	PATTERSON, ELIZABETH	Monthly Water Fee (Jun & Jul)	45.89				
Invoice	07/27/2012	2202	PATTERSON, ELIZABETH	Monthly Water Fee (Aug)	63.45				\$25.00 Jan-May 2011
Invoice	07/27/2012	2202	PATTERSON, ELIZABETH	Monthly Water Fee (Sep)	31.73				\$43.20 Jun-Dec 2011
Invoice	07/27/2012	2240	PATTERSON, ELIZABETH	Monthly Water Fee	31.73				
Invoice	07/27/2012	2288	PATTERSON, ELIZABETH	Monthly Water Fee	43.20				\$86.40 Jan-Jul 2012
Invoice	07/27/2012	2340	PATTERSON, ELIZABETH	Monthly Water Fee	43.20				\$43.20 Aug 2012
Invoice	07/27/2012	2390	PATTERSON, ELIZABETH	Monthly Water Fee	43.20				
Invoice	07/27/2012	2440	PATTERSON, ELIZABETH	Monthly Water Fee	43.20				
Invoice	07/27/2012	2490	PATTERSON, ELIZABETH	Monthly Water Fee	43.20				
Invoice	07/27/2012	2540	PATTERSON, ELIZABETH	Monthly Water Fee	43.20				
Invoice	07/27/2012	2705	PATTERSON, ELIZABETH	Monthly Water Fee	43.20				
Invoice	07/27/2012	2753	PATTERSON, ELIZABETH	Monthly Water Fee	43.20				
Invoice	07/27/2012	2806	PATTERSON, ELIZABETH	Monthly Water Fee	43.20				
Invoice	08/09/2012	2857	PATTERSON, ELIZABETH	Monthly Water Fee	43.20				2012 Debit Bal \$427.40
2012 THRU AUG Customer Subtotal					648.00		648.00	729.80	427.40 2011/12 Debit Bal \$427.40
2011 Customer Sub Total									
Invoice	07/08/2011	2036	PERRY, ROY (2)	Monthly Water Fee - January 2011	50.00				
Invoice	07/08/2011	2036	PERRY, ROY (2)	Monthly Water Fee - February 2011	50.00				
Invoice	07/08/2011	2036	PERRY, ROY (2)	Monthly Water Fee - March 2011	50.00				
Invoice	07/08/2011	2036	PERRY, ROY (2)	Monthly Water Fee - April 2011	50.00				
Invoice	07/08/2011	2036	PERRY, ROY (2)	Monthly Water Fee - May 2011	50.00				
Invoice	08/26/2011	2085	PERRY, ROY (2)	Monthly Water Fee - June 2011	47.80				\$25.00 Jan-May 2011 x 2
Invoice	08/26/2011	2085	PERRY, ROY (2)	Monthly Water Fee - July 2011	47.80				\$43.20 Jun-Dec 2011 x 2
Invoice	09/30/2011	2130	PERRY, ROY (2)	Monthly Water Fee	172.80				Plaintiff
Invoice	09/30/2011	2174	PERRY, ROY (2)	Monthly Water Fee	172.80				
Invoice	10/27/2011	2241	PERRY, ROY (2)	Monthly Water Fee	172.80				
2011 Customer Sub Total					864.00		864.00		-9.20 2011 Credit Balance \$9.20
Invoice	06/21/2012	2085	PERRY, ROY (2)	Monthly Water Fee - June 2011	38.60				
Invoice	06/21/2012	2085	PERRY, ROY (2)	Monthly Water Fee - July 2011	38.60				\$43.20 Jan-Aug 2012 x 2
Invoice	06/21/2012	2289	PERRY, ROY (2)	Monthly Water Fee	86.40				Plaintiff
Invoice	06/21/2012	2341	PERRY, ROY (2)	Monthly Water Fee	86.40				
Invoice	06/21/2012	2391	PERRY, ROY (2)	Monthly Water Fee	9.20				House 1 Rented June 2012
Invoice	08/01/2012	2391	PERRY, ROY (2)	Monthly Water Fee	43.20				to Davenport
Invoice	08/16/2012	2391	PERRY, ROY (2)	Monthly Water Fee	34.00				House 2 Rented May 2012
Invoice	08/16/2012	2441	PERRY, ROY (2)	Monthly Water Fee	52.40				to Tim Ryan
Invoice	08/21/2012	2858	PERRY, ROY (2)	Monthly Water Fee	86.40				
Credit Memo	08/21/2012	2869	PERRY, ROY (2)	Monthly Water Fee	-86.40				2012 Zero Balance
2012 THRU AUG Customer Subtotal					388.80		388.80	1416.40	0.00 2011/12 Credit Bal 9.20
Invoice	08/04/2011	2029	PETERS, JOHN (1)	Monthly Water Fee (January - May 2011)	125.00				
Invoice	08/04/2011	2086	PETERS, JOHN (1)	Monthly Water Fee (June & July 2011)	86.40				
Invoice	09/22/2011	2131	PETERS, JOHN (1)	Monthly Water Fee	43.20				\$25.00 Jan-May 2011
Invoice	09/22/2011	2175	PETERS, JOHN (1)	Monthly Water Fee	43.20				\$43.20 Jun-Dec 2011
Invoice	10/27/2011	2242	PETERS, JOHN (1)	Monthly Water Fee	43.20				Plaintiff
Invoice	11/30/2011	2290	PETERS, JOHN (1)	Monthly Water Fee	43.20				

			2012 THRU AUG	Customer Subtotal	475.40		475.40	561.20	172.60	2011/12 Debit Bal \$352.00
	2799	Ryan, Tim	Monthly Water Fee							Rent Beginning May 2012
	2799	Ryan, Tim	Monthly Water Fee							from Perry
	2799	Ryan, Tim	Monthly Water Fee							Perry is Plaintiff
	2799	Ryan, Tim	Monthly Water Fee							\$43.20 May-Aug 2012
	2799	Ryan, Tim	Monthly Water Fee							
			2011 and 2012 THRU AUG	Customer Subtotal	0.00	0.00	0.00	43.20	172.80	2011/12 Debit Bal \$172.80
Invoice	05/31/2011	2038	SANDLIN, DONALD & BRENDA	Monthly Water Fee (January - May 2011)	125.00					
Invoice	07/15/2011	2088	SANDLIN, DONALD & BRENDA	Monthly Water Fee (June & July 2011)	86.40					
Invoice	08/01/2011	2133	SANDLIN, DONALD & BRENDA	Monthly Water Fee	43.20					\$25.00 Jan-May 2011
Invoice	09/01/2011	2177	SANDLIN, DONALD & BRENDA	Monthly Water Fee	43.20					\$43.20 Jun-Dec 2011
Invoice	10/21/2011	2245	SANDLIN, DONALD & BRENDA	Monthly Water Fee	43.20					Plaintiff
Invoice	11/23/2011	2293	SANDLIN, DONALD & BRENDA	Monthly Water Fee	43.20					
Invoice	12/15/2011	2345	SANDLIN, DONALD & BRENDA	Monthly Water Fee	43.20					
			2011	Customer Sub Total	427.40	427.40			0.00	2011 Zero Balance
Invoice	02/16/2012	2395	SANDLIN, DONALD & BRENDA	Monthly Water Fee	43.20					
Invoice	02/28/2012	2445	SANDLIN, DONALD & BRENDA	Monthly Water Fee	43.20					\$43.20 Jan-Aug 2012
Invoice	03/13/2012	2495	SANDLIN, DONALD & BRENDA	Monthly Water Fee	43.20					Plaintiff
Invoice	04/30/2012	2545	SANDLIN, DONALD & BRENDA	Monthly Water Fee	43.20					
Invoice	05/01/2012	2710	SANDLIN, DONALD & BRENDA	Monthly Water Fee	43.20					
Invoice	06/01/2012	2758	SANDLIN, DONALD & BRENDA	Monthly Water Fee	43.20					
Invoice	07/01/2012	2811	SANDLIN, DONALD & BRENDA	Monthly Water Fee	43.20					
Invoice	08/01/2012	2862	SANDLIN, DONALD & BRENDA	Monthly Water Fee	43.20					2012 Zero Balance
			2012 THRU AUG	Customer Subtotal	345.60		345.60	561.60	0.00	2011/12 Zero Balance
	2799	Schwartz, Robert	Monthly Water Fee							\$25.00 Jan-May 2011
	2799	Schwartz, Robert	Monthly Water Fee							\$43.20 Jun-Dec 2011
	2799	Schwartz, Robert	Monthly Water Fee							Plaintiff
	2799	Schwartz, Robert	Monthly Water Fee							\$43.20 Jan-Aug 2012
	2799	Schwartz, Robert	Monthly Water Fee							
			2011 and 2012 THRU AUG	Customer Subtotal	0.00	0.00	0.00	1377.80	773.00	2011/12 Debit Bal \$773.00
Invoice	09/16/2011	2040	SINGLETON, CONNIE	Monthly Water Fee (January - May 2011)	125.00					
Invoice	09/16/2011	2090	SINGLETON, CONNIE	Monthly Water Fee (June & July 2011)	86.40					
Invoice	09/16/2011	2135	SINGLETON, CONNIE	Monthly Water Fee	43.20					
Invoice	09/16/2011	2179	SINGLETON, CONNIE	Monthly Water Fee	43.20					
Invoice	10/01/2011	2247	SINGLETON, CONNIE	Monthly Water Fee	43.20					\$25.00 Jan-May 2011
Invoice	11/01/2011	2295	SINGLETON, CONNIE	Monthly Water Fee	43.20					\$43.20 Jun-Dec 2011
Invoice	12/01/2011	2347	SINGLETON, CONNIE	Monthly Water Fee	86.40					
			2011	Customer Sub Total	470.60	470.60			-43.20	2011 Credit Bal \$43.20
Invoice	01/01/2012	2397	SINGLETON, CONNIE	Monthly Water Fee	86.40					
Invoice	02/01/2012	2447	SINGLETON, CONNIE	Monthly Water Fee	86.40					
Invoice	03/01/2012	2497	SINGLETON, CONNIE	Monthly Water Fee	43.20					\$86.40 Jan-Jul 2012
Invoice	04/01/2012	2547	SINGLETON, CONNIE	Monthly Water Fee	43.20					\$43.20 Aug 2012
Invoice	04/06/2012	2497	SINGLETON, CONNIE	Monthly Water Fee	43.20					
Invoice	05/01/2012	2712	SINGLETON, CONNIE	Monthly Water Fee	13.80					
Invoice	05/01/2012	2712	SINGLETON, CONNIE	Monthly Water Fee	29.40					

Invoice	06/01/2012	2760	SINGLETON, CONNIE	Monthly Water Fee	43.20								
Invoice	07/01/2012	2813	SINGLETON, CONNIE	Monthly Water Fee	43.20								
2012 THRU AUG					Customer Sub Total	432.00			432.00	303.40	216.00	2011/12 Debit Bal \$172.80	
		2799	Standing Rock, LLC	Monthly Water Fee								\$25.00 Jan-May 2011	
		2799	Standing Rock, LLC	Monthly Water Fee								\$43.20 Jun-Dec 2011	
		2799	Standing Rock, LLC	Monthly Water Fee								\$86.40 Jan-Jul 2012	
		2799	Standing Rock, LLC	Monthly Water Fee								\$43.20 Aug 2012	
2011 and 2012 THRU AUG					Customer Subtotal	0.00	0.00	0.00	1252.80	1075.40	2011/12 Debit Bal \$1075.40		
		2091	WARDEN, JIM	Monthly Water Fee (June & July 2011)	43.20							\$25.00 Jan-May 2011	
		2091	WARDEN, JIM									\$43.20 Jun-Dec 2011	
		2091	WARDEN, JIM									\$86.40 Jan-Jul 2012	
		2091	WARDEN, JIM									\$43.20 Aug 2012	
		2091	WARDEN, JIM									Warden died 18 months ago	
		2091	WARDEN, JIM									Curtis Hull (Resp Party)	
2011					Customer Sub Total	43.20	43.20	0.00	1334.60	1032.20	2011/12 Debit Bal \$1032.20		
Invoice	05/31/2011	2042	WILLIAMS, TINA	Monthly Water Fee (January - May 2011)	125.00								
Invoice	07/11/2011	2092	WILLIAMS, TINA	Monthly Water Fee (June & July 2011)	86.40								
Invoice	08/16/2011	2137	WILLIAMS, TINA	Monthly Water Fee	43.20								
Invoice	09/01/2011	2181	WILLIAMS, TINA	Monthly Water Fee	43.20						\$25.00 Jan-May 2011		
Invoice	09/16/2011	2137	WILLIAMS, TINA	Monthly Water Fee	43.20						\$43.20 Jun-Dec 2011		
Invoice	09/16/2011	2181	WILLIAMS, TINA	Monthly Water Fee	43.20						Plaintiff		
Invoice	12/09/2011	2249	WILLIAMS, TINA	Monthly Water Fee	43.20								
Invoice	12/09/2011	2297	WILLIAMS, TINA	Monthly Water Fee	43.20								
2011					Customer Sub Total	470.60	470.60			-43.20	2011 Credit Balance \$43.20		
Invoice	02/16/2012	2350	WILLIAMS, TINA	Monthly Water Fee	43.20								
Invoice	02/16/2012	2400	WILLIAMS, TINA	Monthly Water Fee	43.20						\$43.20 Jan-Aug 2012		
Invoice	02/23/2012	2450	WILLIAMS, TINA	Monthly Water Fee	43.20						Plaintiff		
Invoice	03/01/2012	2500	WILLIAMS, TINA	Monthly Water Fee	43.20								
Invoice	04/30/2012	2550	WILLIAMS, TINA	Monthly Water Fee	86.40								
Invoice	06/21/2012	2715	WILLIAMS, TINA	Monthly Water Fee	43.20								
Invoice	06/21/2012	2763	WILLIAMS, TINA	Monthly Water Fee	43.20								
Invoice	08/16/2012	2816	WILLIAMS, TINA	Monthly Water Fee	43.20						2012 Credit Bal \$43.20		
2012 THRU AUG					Customer Subtotal	388.80		388.80	518.40	-43.20	2011/12 Credit Bal \$86.40		
Invoice	07/15/2011	2043	ZABELNY, LOUIS & RENEE TODD	Monthly Water Fee (January - May 2011)	125.00								
Invoice	07/15/2011	2093	ZABELNY, LOUIS & RENEE TODD	Monthly Water Fee (June & July 2011)	86.40								
Invoice	08/31/2011	2138	ZABELNY, LOUIS & RENEE TODD	Monthly Water Fee	43.20						\$25.00 Jan-May 2011		
Invoice	09/16/2011	2182	ZABELNY, LOUIS & RENEE TODD	Monthly Water Fee	43.20						\$43.20 Jun-Dec 2011		
Invoice	10/13/2011	2250	ZABELNY, LOUIS & RENEE TODD	Monthly Water Fee	43.20						Plaintiff		
Invoice	12/22/2011	2298	ZABELNY, LOUIS & RENEE TODD	Monthly Water Fee	43.20								
Invoice	12/22/2011	2351	ZABELNY, LOUIS & RENEE TODD	Monthly Water Fee	43.20								
2011					Customer Sub Total	427.40	427.40			0.00	2011 Zero Balance		
Invoice	02/16/2012	2401	ZABELNY, LOUIS & RENEE TODD	Monthly Water Fee	43.20								
Invoice	02/23/2012	2451	ZABELNY, LOUIS & RENEE TODD	Monthly Water Fee	43.20						\$43.20 Jan-Aug 2012		
Invoice	03/13/2012	2501	ZABELNY, LOUIS & RENEE TODD	Monthly Water Fee	43.20						Plaintiff		

Invoice	04/30/2012 2551	ZABELNY, LOUIS & RENEE TODD	Monthly Water Fee	43.20					
Invoice	05/01/2012 2716	ZABELNY, LOUIS & RENEE TODD	Monthly Water Fee	43.20					
Invoice	06/01/2012 2764	ZABELNY, LOUIS & RENEE TODD	Monthly Water Fee	43.20					
Invoice	07/01/2012 2817	ZABELNY, LOUIS & RENEE TODD	Monthly Water Fee	43.20					
Invoice	08/01/2012 2868	ZABELNY, LOUIS & RENEE TODD	Monthly Water Fee	43.20					
2012 THRU AUG Customer Subtotal				345.60		345.60	561.60	0.00	2012 Zero Balance 2011/12 Zero Balance

2011 Laurel Hills Water Income	2011 TRIAL BALANCE	TOTAL	46,639.40				
2012 Laurel Hills Water Income	2012 TRIAL BALANCE	TOTAL		53902.60			
2011/2012 Laurel Hills A/R Proj	A/R Trial Balance	TOTAL			91235.60		
2011/2012 Customers A/R Proj		TOTAL				11213.40	

Water System Overview as of 9/20/12

ADDRESS	NAME	CONNECTIONS	CUSTOMERS	SINGLE	CONDO	TIME	COMM	2011	2012	COMMENTS	L/H AGING	ACTUAL A/R	DIFFERENCE
Laurel Mountain	Adkins	2	1	2				F/T	F/T	Duplex/Plaintiff	\$388.80	\$0.00	\$388.80
Renegade Mountain Pkwy	Archer	1		1				F/T	F/T	Well, Disconnected	\$0.00	\$0.00	\$0.00
Swift Fox	Baker			1				F/T	F/T	Well, Never Connected	\$0.00	\$0.00	\$0.00
Renegade Mountain Pkwy	Bauer	1	1	1				P/T	P/T	Plaintiff	\$302.40	-\$302.40	\$604.80
Renegade Mountain Pkwy	Benson	1		1				F/T	F/T		Not Listed	\$1,032.20	\$1,032.20
Renegade Mountain Pkwy	Blair	1	1	1				F/T	F/T	Plaintiff	\$604.80	\$0.00	\$604.80
Renegade Mountain Pkwy	Bowles	1	1	1				P/T	P/T		\$991.40	\$695.80	\$295.60
Renegade Mountain Pkwy	Brassell	1	1		1			P/T	P/T		\$561.60	\$259.20	\$302.40
Renegade Mountain Pkwy	Breg	1	1		1			Vacant	Rent	Plaintiff	\$604.80	\$0.00	\$604.80
Renegade Mountain Pkwy	Burman	1	1	1				P/T	Vacant	Disconnected?	\$1,233.40	\$0.00	\$1,233.40
Dragon Canoe	Butz	1		1				Vacant	Vacant	Disconnected?	\$1,377.80	\$0.00	\$1,377.80
Great Warrior	Chambers	1	1	1				P/T	P/T	Plaintiff	\$648.00	\$43.20	\$604.80
Renegade Mountain Pkwy	Cope	1	1	1				F/T	F/T	Plaintiff	\$604.80	\$0.00	\$604.80
Renegade Mountain Pkwy	Crawford	1	1	1				P/T	Vacant		\$1,123.20	\$777.60	\$345.60
Mo'y Toy	Cumberland Point	84	1		84			N/A	N/A	Plaintiff, 15 of 84 F/T	\$50,803.20	\$0.00	\$50,803.20
Running Deer	Douglas	1	1	1				P/T	P/T	Plaintiff	\$216.00	\$43.00	\$173.00
Renegade Mountain Pkwy	Dunn	1	1	1				P/T	P/T	Plaintiff	\$691.60	\$86.40	\$605.20
Mountainwood Loop	Ellis	1	1	1				P/T	P/T		\$950.40	\$604.80	\$345.60
Renegade Mountain Pkwy	Forrester	1		1				P/T	P/T		\$1,377.80	\$1,032.20	\$345.60
Renegade Mountain Pkwy	Gamble	1	1	1				P/T	P/T	Plaintiff	\$604.80	\$0.00	\$604.80
Running Deer	Garner	1	1	1				P/T	Rent	Plaintiff	\$475.20	-\$43.20	\$518.40
Renegade Mountain Pkwy	Haiser	1	1		1			F/T	F/T	Plaintiff	\$555.80	-\$5.80	\$561.60
Running Deer	Hall (Worden)	1	1	1				F/T	F/T	Vacant since 4/12	\$1,334.60	\$989.00	\$345.60
Running Deer	Hennihan	1		1				P/T	P/T	Disconnected Letter	\$1,377.80	\$0.00	\$1,377.80
Renegade Mountain Pkwy	Hogarth	1		1				F/T	Vacant	Disconnected?	\$1,377.80	\$1,032.20	\$345.60
Applewood	Knapp	1	1	1				F/T	F/T	Plaintiff	\$604.80	\$0.00	\$604.80
Hickory Trl	Krabousonas	1	1	1				Rent	Vacant	Plaintiff	\$604.80	\$0.00	\$604.80
Dragon Canoe	Latham	1	1	1				F/T	F/T	Plaintiff	\$518.40	-\$43.20	\$561.60
Laurel Mountain	Laurel Hill Timeshare	8	1			8		P/T	P/T	Minimal Occupancy	Not Listed	-\$2,764.80	-\$2,764.80
Renegade Mountain Pkwy	Lindsey	1	1	1				P/T	Vacant	Disconnected Letter	\$1,123.20	\$0.00	\$1,123.20
Blairwood Lane	Maners	1	1	1				P/T	P/T	Plaintiff	\$518.40	-\$43.20	\$561.60
Foxwood	Matchak	1	1	1				P/T	P/T	Plaintiff	\$604.80	\$0.00	\$604.80
Renegade Mountain Pkwy	Matdomini	1	1	1	1			Vacant	Rent		\$1,123.20	\$4.60	\$1,118.60
Renegade Mountain Pkwy	McMeans, L	1	1	1				P/T	P/T		\$647.00	\$301.40	\$345.60
Running Deer	McMeans, D	1	1	1				F/T	F/T	Now Vacant	\$1,080.00	\$734.40	\$345.60
Hickory Trl	Moore	1	1	1				F/T	F/T	Plaintiff	\$648.00	\$43.20	\$604.80
Renegade Mountain Pkwy	Mo'y Toy, LLC	1					1	Vacant	Vacant	Disconnected?	\$1,252.80	\$1,032.20	\$220.60
Renegade Mountain Pkwy	Mo'y Toy, LLC	1					1	P/T	P/T		Not Listed	\$1,032.20	\$1,032.20
Running Deer	Murphy	1	1	1				F/T	F/T		\$604.80	\$259.20	\$345.60
Renegade Mountain Pkwy	Nugent	1	1	1				F/T	F/T	Plaintiff	\$1,491.60	\$86.80	\$1,404.80
Renegade Mountain Pkwy	Nunez	1		1				Vacant	Vacant	Disconnected?	\$2,332.80	\$470.60	\$1,862.20
Running Deer	Nunez	1	1	1				P/T	Vacant	Disconnected?	Combined	Combined	\$0.00
Running Deer	Patterson, E	1	1	1				P/T	P/T		\$729.80	-\$43.20	\$773.00
Running Deer	Patterson, J	1	1	1				Vacant	Vacant	Plaintiff	\$691.20	\$0.00	\$691.20
Running Deer	Patterson, J	1	1	1				P/T	P/T	Plaintiff	\$604.80	\$86.40	\$518.40

Great Warrior	Perry now Davenport	1	1	1				Rent	Rent	Plaintiff	\$1,502.80	\$34.00	\$1,468.80
Running Deer	Perry now Ryan	1	1	1				F/T	F/T	Plaintiff for 2011 rates	Combined	Combined	\$0.00
Renegade Mountain Pkwy	Peters	1	1		1			Rent	Rent	Plaintiff	\$604.80	\$0.00	\$604.80
Running Deer	Peters	1	1	1				Rent	Rent	Plaintiff	\$604.80	\$0.00	\$604.80
Renegade Mountain Pkwy	Renaud	1	1	1				P/T	F/T		\$561.20	\$308.80	\$252.40
Renegade Mountain Pkwy	Sandlin	1	1		1			Vacant	Vacant	Plaintiff	\$561.60	\$0.00	\$561.60
Renegade Mountain Pkwy	Schwartz	1	1		1			Rent	Rent	Plaintiff	\$1,377.80	\$1,032.20	\$345.60
Renegade Mountain Pkwy	Singleton	1	1	1				P/T	P/T		\$303.40	\$129.60	\$173.80
Briarwood Circle	Standing Stone	1				1		P/T	P/T	Maint Shed	\$1,252.80	\$1,032.20	\$220.60
Applewood	Williams	1	1	1				F/T	F/T	Plaintiff	\$518.40	-\$86.40	\$604.80
Renegade Mountain Pkwy	Zabelny	1	1		1			P/T	P/T	Plaintiff	\$561.60	\$0.00	\$561.60
	Totals	146	45	44	92	8	3			26 Plaintiff/112 Customers	\$91,235.60	\$9,851.20	\$81,384.40

Exhibit 6 – Methodology, Analysis and Customer Response

Overview – In general, to validate each monthly check or debit made to Laurel Hills by each of the 50 or so customers, by mail or email (most do not live here/nearby), in a seven day period is nearly impossible. As an alternate means of accomplishing the requested goal, Exhibit 5, Customers' Water Payments and Accounts Receivable, was prepared. Unless challenged by attachment to this exhibit, the customer warrants that the payments made, as listed in the Laurel Hills electronically provided 2011 and 2012 Water Income and Loss Statements, provided to the TRA Staff Data Request, are correct. The customer does not warrant that additional payments may have been made which were not properly credited.

Methodology: Refer to Exhibit 5, Customers' Water Payments and Accounts Receivable

Columns A-G – The preparer copied the payment data provided by Laurel Hills, in their electronically provided 2011 and 2012 Water Income and Loss Statements as provided to the TRA Staff Data Request, directly into the spreadsheet at Exhibit 5. The payment data was sorted by customer name and posting date for 2011 and then for 2012 (through August 20, 2012). Where a customer exists, and no payments were received by Laurel Hills to trigger an entry onto the Income and Loss Statement, the customers' name was entered manually, however no entries of any kind were made in column "G", "Actual Payments". These manual entries are obvious by the various changes in formatting.

Column H and I – To extract the 2011 and 2012 subtotal of payments made for each customer, from Column "G", the formula "equal to" was used to replicate the exact 2011 subtotal number for each customer into Column "H" and the 2012 subtotals to Column "I". Column "H" (2011 payments) and Column "I" (2012 payments) were summed to create a trial balance of all payments made for 2011 and 2012 as reflected in rows "727" and "728" respectively. As the reader can verify, Column "H" and "I" totals match exactly the totals listed on the Laurel Hills electronically provided 2011 and 2012 Water Income and Loss Statements as provided to the TRA Staff Data Request; the trial balance being successful.

Column J – The total amount of Account Receivables for each customer, as reported by Laurel Hills in the response provided to the TRA Staff Data Request, was manually entered into Column "J". To ensure that all amounts were transferred correctly, a trial balance was run by summing all amounts in Column "J" and comparing the total in Row "729" to the total listed on the Accounts Receivable as reported by Laurel Hills in the response provided to the TRA Staff Data Request; the trial balance being successful.

Column K – Column "K" lists the amounts that remain payable to Laurel Hills as determined by the preparer and as of the cut off of data on August 20, 2012 for each customer and for each year (2011 and 2012). It does not consider any monies paid or booked after August 20, 2012. The following premises were used in computing Column "K", and when used are annotated in Column "L" for each customer:

1. January 2011 through May 2011: Although Laurel Hills was not the owner/operator of the water system until May 1, 2011, they still issued invoices for, and collected \$25.00 (\$20.00 for Cumberland Point Condos (CPCA)) per customer, per month for water service during this period. This rate is agreed upon by both the customers and Laurel Hills.

2. June 2011 through December 2011: By agreement made between Darrell McQueen, agent for Laurel Hills and Ronnie Hill (representing CPCA) on July 4, 2011 and between Darrell McQueen and John Moore (representing the Homeowners) on July 5 (see signed affidavit by Darrell McQueen, Exhibit 2 to Haiser, et al (Customers) Petition to Intervene dated May 1, 2012), the compromised rate for the remainder of 2011 was \$43.20 per customer per month. Laurel Hills disputes this rate and has continued to invoice customers, and accordingly accrue their Account Receivables for each customer, at the \$86.40 monthly rate for June through December of 2011. Column "J" reflects this increased amount while Column "K" was calculated using the compromised rate of \$43.20 (annotated in Column "L") for all customers during this period.

3. January 2012 through April 2012:

a. Plaintiffs (annotated in Column "L") in Cumberland County Chancery Court Case 2012-CH-513, by order signed by Chancellor Thurman on February 28, 2012 (Direct Pre-filed Testimony of John S. Moore, Exhibit 1, Line 36) , shall pay a \$43.20 rate per month retroactive to June 2011. Since the February 28, 2012 order was valid for 60 days, the Plaintiffs were given protection to a maximum monthly rate of \$43.20 from June 2011 through April 2012. Laurel Hills disputes this rate and has continued to invoice Plaintiffs, and accordingly accrue their Account Receivables for each Plaintiff, at the \$86.40 monthly rate for June 2011 through April 2012. Column "J" reflects this increased amount while Column "K" was calculated using the court ordered rate of \$43.20 for all Plaintiffs (annotated in Column "L") during this period.

b. Non Plaintiffs in Cumberland County Chancery Court Case 2012-CH-513 do not enjoy any rate protection by the court and are subject to the \$86.40 monthly rate for this period as invoiced by Laurel Hills. While an individual customer may later contest this rate, the accounts receivable for this period are accounted for equally in Column "J" and Column "K" by Laurel Hills and the Customers respectively.

4. May 2012 through July 2012:

a. Plaintiffs (annotated in Column "L") in Cumberland County Chancery Court Case 2012-CH-513, by order signed by Chancellor Thurman on July 29, 2012 (Direct Pre-filed Testimony of John S. Moore, Exhibit 1, Line 44), confirmed that the monthly \$43.20 rate per month was continuous and retroactive to June 2011; the Plaintiffs rate protection was confirmed continuing the maximum monthly rate of \$43.20 during this period. Laurel Hills disputes this rate and has continued to invoice Plaintiffs, and accordingly accrue their Account Receivables for each Plaintiff, at the \$86.40 monthly rate for May through July 2012. Column "J" reflects this increased amount while Column "K" was calculated using the court ordered rate of \$43.20 for all Plaintiffs (annotated in Column "L") during this period.

b. Non Plaintiffs in Cumberland County Chancery Court Case 2012-CH-513 do not enjoy any rate protection by the court and are subject to the \$86.40 monthly rate for this period as invoiced by Laurel Hills. While an individual customer may later contest this rate, the accounts receivable for this period are accounted for equally in Column "J" and Column "K" by Laurel Hills and the Customers respectively.

5. August 2012: Reference Cumberland County Chancery Court Case 2012-CH-513, by order signed by Chancellor Thurman on July 29, 2012 (Direct Pre-filed Testimony of John S. Moore, Exhibit 1, Line 44). This order established a rate of \$43.20 for all customers (Plaintiffs and non-Plaintiffs) of Laurel Hills in August 2012, and thereafter, until a subsequent rate is set by the TRA. The accounts receivable for this period are accounted for equally in Column "J" and Column "K" by Laurel Hills and the Customers respectively as \$43.20 per month.

Analysis:

1. General: In general the accounting analyzed in Exhibit 5 is not reflective of or representative of each customer account status as of August 20, 2012. The accounting reveals checks not deposited, manipulation of accounts receivable, inaccuracies, failure to capture ownership and responsibility changes, failure to invoice some customers for water, failure to post monies and an overall failure to communicate with customers on any level.

2. Failure to Credit each Customer Account Accurately:

a. The very first entry is a journal entry for payments totaling \$225.00 with a notation of (Blair, Bowles and Renaud), but no accounting of how much of the payment is credited to which customer. The preparer has determined the appropriate amounts that should have been credited to each customer (highlighted in yellow in Column "L"). To correct this mistake the appropriate amount for each customer must be credited to customer payments and debited from accounts receivable for each specific customer.

b. Almost all customers listed were customers of Laurel Hills since January 2011. One can verify by reviewing Laurel Hills master Accounts Receivable Listing (Laurel Hills Response to TRA Staff Data Request) that, regardless of how the total was derived, the amount claimed for water service from January 2011 through August 2012 is \$1377.80. In reviewing Exhibit 5, the amounts still to be received by Laurel Hills (Column "J") together with the totals paid by the customers for 2011 (Column "H") and for 2012 (Column "I") should equal the total invoiced, or \$1377.80, however this is not the case. This trial balance procedure for each customer who has been a continuous customer of Laurel Hills does not hold true for the following customers: Brassell (43.20), Burman (86.40), Douglas (431.80), Garner (86.40), Haiser n(43.20), Latham (43.20), Maners (43.20), Perry (2)(86.40), Renaud (93.20), Sandlin (43.20), Singleton (171.80) and Zabelny (43.20). These inaccuracies could be from a number of simple mistakes such as failing to bill and record the A/R, failing to post payments, or maintaining an unapplied credit account not listed in the provided data. For whatever the reason, this issue bears further investigation.

c. Using this trial basis approach discussed in 2b above, and with respect to customer Nugent, it is observed that his trial balance differs by \$800.00. While this is assumed to be a related water expense, possibly a repair or sale, for clarification purposes it should be accounted for in a separate format other than revenue and accounts receivable derived from water sales.

3. Failure to accurately account for Changes in Service:

a. Nunez: Attachment 1 reflects an email dated November 8, 2011 which references an original letter and payment sent to Laurel Hills on July 11, 2011 requesting termination of water services to both houses owned by Guillermo Nunez. No response was ever received and the accounts receivable for Nunez are not reflective of this request.

b. Lindsay: Attachment 2 reflects a letter dated August 1, 2011 requesting termination of water services to the house owned by Mark Lindsay. No response was ever received and the accounts receivable for Lindsay are not reflective of this request.

c. Other Disconnects: It is suspected that additional customers also requested disconnection to include Burman, Butz, Henman and McMeans, D.

d. Perry: These two rental units were rented in May and June respectively to tenants who then became responsible for their water service, but as late as July 2012, Perry was still being billed for both rental units.

e. Warden: Warden was in a lease purchase agreement with Vista Properties when he died approximately 18 months ago. In February 2012 the property was sold to Curtis Hull yet Warden, a dead man, is still being billed in August 2011. This house had a meter and water shut off installed during construction in 2007.

4. Failure to bill for Services: Benson, Forrester and Moy Toy, LLC (2nd connection) are not currently being invoiced for any water services.

5. Failure to post accurate Accounts Receivable: Accounts receivable irregularities are discussed under the premises used to develop Column "K", subparagraph 1 through 5 above.

6. Failure to cash checks tendered and to receive electronic payments:

a. CPCA: In November and December 2011, Laurel Hills failed to cash and deposit \$7257.60 in checks from the Cumberland Point Condominiums Association (see Direct Pre-file Testimony of John S. Moore, Exhibit 1, Line 20).

b. Nugent: Again in November and December of 2011, Laurel Hills failed to cash and deposit \$86.40 in checks from Gerald Nugent (Attachment 3).

c. Moore: In January, Laurel Hills failed to accept an electronic transfer in the amount of \$43.20 from John Moore's financial institution (Attachment 4).

7. Failure to post monies received: Attachment 5 shows that Laurel Hills accepted an electronic transfer from John Moore's financial institution on March 28, 2012, yet Laurel Hills shows no posting to Moore's account between March 13 and June 6, 2012 (see Exhibit 5, Moore).

Customer Response: Failure to maintain communications with customers: Most of the issues discussed thus far could have been resolved through two way communication between each customer and Laurel Hills. Currently Laurel Hills has no published telephone number, no contact person identified, no office and no website. Their only forms of contact are by mail and email at laurelhillscondoass@gmail.com. Attachment 6 represents a montage of correspondence submitted to Laurel Hills, all of which received no reply from Laurel Hills.

2011 Rate: Attachment 7 is a rare email response from Michael McClung, Laure Hills to Mary and Ken Crawford. In several documents (Paragraph 8, Michael McClung's signed Affidavit in support of Chancery Court Case 2012-CH-513), Laurel Hills has asserted that the 2011 \$43.20 rate was a temporary "hardship" discount offered only to the Cumberland Point Condominium Association and further asserted that this "discount was not offered to any other customers, although many of the Utility's customers continued to pay ½ of the rate". Attachment 7 is significant in that it shows the Customers' version of the facts surrounding the 2011 \$43.20 rate are correct, that this rate was a "compromised rate" offered to the CPCA and all other homeowners.

Conclusion: Given the short timeframe to respond to the TRA Data Request, the preparer was able to contact approximately 50% of the customer base. The above accounting issues, customer service problems and correspondence are derived from only one-half of the customers and there are, undoubtedly, more accounting issues, customer problems and correspondence that remain undiscovered. This analysis indicates that Laurel Hills has no grasp of the concept of how to properly account for and post entries for customer payments, amounts owed and accounts receivable associated with the operation of a utility that routinely realizes new connections, disconnections, renters and changes in ownership. Even worse, there appears to be a lack of willingness to operate an open and accountable utility, and specifically a deep seated unwillingness to work, or even communicate with its customers; customer service is nonexistent. Ironically, it appears that the customers may have a better understanding of which customers are connected or disconnected, paid or unpaid and who is responsible for water service than Laurel Hills does as the owner and operator of the water system. This scenario is problematic.

EXHIBIT 6, ATTACHMENT 1

Subject: Fwd: (no subject)
From: nunezwell@aol.com (nunezwell@aol.com)
To: zooskeeper@frontiernet.net;
Date: Thursday, September 27, 2012 2:29 PM

-----Original Message-----

From: Nunezwell <Nunezwell@aol.com>
To: laureihillscondoass <laureihillscondoass@gmail.com>
Sent: Tue, Nov 8, 2011 10:37 am
Subject: (no subject)

Good morning,

Regarding the two houses I own in Renegade Mountain. 2908 Renegade Mountain Pkwy and 511 Running Deer. I have owned these properties for five years, and no one has ever lived there or even stayed in the house one day. I have had the water turned off since the day I bought the houses. I have always kept up to date with the water charges because it was only twenty five dollars per month and this was affordable, even though no water was ever used.

I paid water dues up until 7-11-11. When I sent this payment I put a letter in with the check stating that wanted the water disconnecting because of the large water increase. I also made a phone call to John Moore and spoke to his wife and explained the whole situation to her. The increase is too high to pay especially for something I am not using and have no intention of using. I stated in the previous letter and phone call that when and if I need to reconnect the water I will pay the reconnection fees. I also understand I have the choice to put well water in. However I am still getting water bills and need to know why. If someone could reply and let me know. Please contact me at 772-597-1330 or 561-779-5638 or nunezwell@aol.com.
Thank you and hope to hear from you soon.

Sincerely, Guillermo Nunez.

Mark Lindsay

3411 House St. NE
Rockford, MI 49341

T 616 866-9142

marko1958@sbcglobal.net

August 1, 2011

Laurel Hills Condominiums POA
P.O. Box 25
Crossville, TN 38557

To whom it may concern,

In my recent letter to you, I had requested the price for the water meter plus installation cost. I also stated than the \$86.40 a month wasn't a reasonable bill for water and would have to evaluate whether to continue paying or cancel.

Due to not receiving the price for the meter or a reduction in the billing rate, I will have to cancel my service. The water is shut off prior to entering to house, and has been for well over a year.

Sincerely yours,

Mark Lindsay

EXHIBIT 6, ATTACHMENT 3 (4 PAGES)

Mrs. Laura Mills Corle
Property Owners Assoc.,

Payment for Mr. Baker, 2011

Specialty up degree is, payment of the
tues, with apologies for the delay, caused
by my accident and is not - information
from the Crab Orchard Baker Hotel.

Please inform me of the Co. PA.
for the which degree for the work up
I have or spent purchase price of work
is property work. I will be making it
for the

3256 87-88/843 138

Pay to the Order of Crab Orchard Baker Hotel \$ 143.00

USA Checking

FirstBank
CROSSVILLE, TENNESSEE 38555
www.firstbank.com

For Mr. Baker Hotel

0081307033: 0002 217 883 3255

Head Office

NUMBER OR CODE	DATE	TRANSACTION DESCRIPTION	PAYMENT, FEE, WITHDRAWAL (-)	✓	DEPOSIT, CREDIT (+)	BALANCE \$
	11/1	Greg Thompson	43.50			3434 -
3257	11/1	Walmart	42.75			3391 -
	11/1	Rx	6.10			3341 -
	11/5	W.K. Sec. Sec. Gk	95.93		20.59	3541 -
3257	11/5	Tractor	95.93			3445 -

	11/5	Food Lion	73.26			3371 -
	11/5	Smith's (Rx)	21.79			3341 -
	11/10	Sec K Sa 68			30 -	3370 -
3258	11/8	Grds. Sewer (Dec)	25 -			3345 -
3259	11/8	Regions	114.85			3160 -
3260	11/20	Church	20 -			3140 -
3261	11/20	"	10 -			3130 -

Gerald & Barbara Nugent
PO Box 163
Crab Orchard, TN 37723

12/6/11

Messrs. Laurel Hills Cr.

Gentlemen,

Subject: Water Due For Dec. 2011.
Water Supply Repair.

Enclosed is my cheque for \$43.00, for water in Dec 2011. In my letter attached to my payment for Nov. water, I request the name of the C.F.A. firm that informed you a 100% mark up on your cost of water from the CO water district was a reasonable increase. I have not yet had your reply. Your latest invoice shows a balance brought forward. Please supply details.

I thank you for clearing the water pipe blockage so that we now have water supplied to the house. The work confirmed the blockage entirely on the supply side, blocking up the water meter and pressure reducing valve. When they were cleared, water flowed easily again into the house. Attached is my bill for \$4,350 for unnecessary damage done in this operation by your workmen. Damage was caused by

is not using water distribution system plans to indicate precisely where the meter cum P.R.V. was located.

and meter box.

(iii) Burst hydraulic pipe on the back-acter be used, which washed down the asphalt driveway, dissolving the tarred surface

(iv) Unfinished restitution of site; I will have to get the job properly finished.

(v) Damage to the driveway surface by the back-acter anchors.

Photographs are enclosed illustrating these several points.

I shall be available for a discussion about this matter as I'm sure we both feel aggrieved.

Cordially

Gerald B. Nugent.



REGIONS

Electronic Banking Operations
Post Office Box 830843
Birmingham, Alabama 35235-0843

JOHN S MOORE
848 LIVINGSTON RD STE 10162P
CROSSVILLE TN 38555-6740

EXHIBIT 6, ATTACHMENT 4

September 12, 2012

Dear JOHN S MOORE :

You are a valued customer, and your relationship with Regions is important to us. That's why we're writing to you today about an outstanding check(s) for a bill that you attempted to pay through RegionsNet Online Banking.

Please find below a list of check(s), along with the issue date and payee(s), that have not cleared the bank as of today:

Date	Payee	Amount
01/12/12	LAUREL HILLS CONDOMINI	\$43.20

For your convenience, we have placed a stop payment on each check and have returned the funds to your primary funding account. **You may wish to contact the payee(s) to discuss this matter further.**

At Regions, we strive to understand and meet your financial needs. When needs are met, relationships are built. If you have any questions regarding this payment, please call me at 205-420-6600 or 800-785-7566 Option #2-2-1.

Sincerely,

Charley Coburn
Electronic Banking Operations

[LOG OUT](#) [CONTACT US](#) [SITE MAP](#)**EXHIBIT 6, ATTACHMENT 5**[ACCOUNTS](#) [TRANSFERS](#) [PAYMENTS](#) [MOBILE BANKING](#) [CUSTOMER SERVICE](#)[Summary](#) [View Detail / Register](#) [Online Statements](#) [Add Categories](#) [View/Edit Categories](#) [View Reports](#) [My TurboTax](#)**Account Details - 50+ LIFEGREEN PREFERRED CHECKING *****9028**[Print Page](#)

View and sort your current account activity for all of your accounts.

View Account: [x-9028 50+ LIFEGREEN PREFERRED CHECKING \\$6,930.16](#)

Account Number x-49028
YTD Interest \$0.42
Interest Rate 0.01 %

Overdraft Protection

Enroll

Ledger Balance

\$6,930.16

Available Balance

\$6,930.16

Standard Overdraft Coverage

Opted Out

[\[Edit\]](#)**Pending Transactions**

Date	Type	Description/Category	Debit (-)	Credit (+)	Projected Balance
------	------	----------------------	-----------	------------	-------------------

There are no current day transactions pending.

REGIONS
cashback rewards**Transaction History**From: [03/26/2012](#) To: [03/30/2012](#) [Current Month](#) [Previous Month](#)**\$0.00**
Total Earned
(last 3 months)**0**
New OffersFilter Transaction History By: [\(Select One\)](#) [VIEW](#)

Date	Type	Description/Category	Debit (-)	Credit (+)	Ledger Balance
03/30/2012	CARD	Wal-Mart Super 5411	\$103.36		\$3,332.92
03/28/2012	PAYMENT	EB TO Laurel Hills	\$43.20		\$3,436.28
03/26/2012	PAYMENT	EB TO BlueCross Blu	\$298.81		\$3,479.48

ATM00090006717713

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Laurel Hills Condominiums POA

P.O. Box 25
Crossville, TN 38557

Invoice

Date	Invoice #
7/1/2011	2059

Bill To
Kenneth & Mary Crawford PO Box 47 Crab Orchard, TN 37723-0047 <i>crawfordk@yahoo.com</i>

EXHIBIT 6
ATTACHMENT
(8 PAGES)

			Due Date
			7/15/2011
Description	Qty	Rate	Amount
Monthly Water Fee (June & July 2011)	2	\$6.40	172.80
<p>We have decided to pay \$43.20 for our water connection even though we do not expect to consume water. This is more than we can afford.</p> <p>We expect documentation by year's end of cost justification.</p> <p>We would like to feel that we are paying our reasonable share for water svc (and others are doing likewise)</p>			
Total			\$172.80
Balance Due			\$147.80

Mark Lindsay

3411 House St. NE
Rockford, MI 49341

T 616 866-9142

marko1958@shcglobal.net

November 4, 2011

Laurel Hills Condominiums POA
P.O. Box 25
Crossville, TN 38537

To whom it may concern,

Again I'm responding to your correspondence and you have not once responded to mine.

Inclosed are my previous letters which, 1, requested the meter and installation cost, having never receive the estimated cost. 2: the cancelation of my water service.

It's good that you had a CPA confirm what other Tennessee Water Utilities charge. Does this mean that water quality, flow, and pressure is equal to or exceed Tennessee water standards? Do these Utilities also maintain sewers?

Having to pay \$1036.80 a year for water that I haven't used for the past two years, just isn't cost effective. I might be better off looking for other alternatives when I do decide to return to having water service.

Sincerely yours,

Mark Lindsay

Mark Lindsay

3411 House St. NE
Rockford, MI 49341

T 616 866-9142

marko1958@shglobal.net

August 1, 2011

Laurel Hills Condominiums POA
P.O. Box 25
Crossville, TN 38557

To whom it may concern,

After talking to a couple of people on the Mountain, they stated that Darryl McQueen recommended paying half of the proposed water increase.

We are in the process of remodeling the house, but have unfortunately been unable to travel down to work on it for the past year and a half and have had the water shut off outside the house. If the monthly water fee isn't reduced, I will have to reevaluate making the monthly fee payment or cancel and pay the reconnect fee plus meter.

In our future bill please include the price of a meter and installation.

Enclosed is three months fees (June, July, and Aug.) minus the 25.00 paid for Junes fee.

Sincerely yours,

Mark Lindsay

Richard F. Knapp
P.O. Box 62
Crab Orchard, TN 37723
November 8, 2011

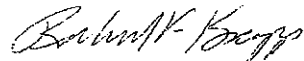
Laurel Hills Condominiums POA
P.O. Box 25
Crossville, TN 38557

TO WHOM IT MAY CONCERN:

I have been advised by Darrell McQueen that the monthly water rate for Renegade Mountain is \$43.20 and not \$86.40.

I have paid \$86.40 for the months of June, July, August, September and October for a total of \$432.00. The total cost of water for those months at the rate of \$43.20 would be \$216.00. The difference in the two amounts would total \$216.00 which would give me a credit for the months of November and December in the amount of \$86.40 leaving a credit for refund or application to January, February and March of 2012 in the amount of \$129.60.

Thank you.



Richard F. Knapp

9/1/2011

2176

Bill To

Norman Renaud
HHD USAG
Unit 15543 Box 57
APO AP 96224-5543

Due Date

9-15-2011

Description	Qty	Rate	Amount
Monthly Water Fee		\$6.40	\$6.40
<p>pd 2 = 43.40</p> <p>9-9-11</p> <p>Once again! This is what Darrel told us to pay. Is this correct? J. Renaud</p> <p>pd with check # 2621</p>			
Total			\$86.40

No invoices sent to us
for Oct Nov & Dec 2012

Feb. 17 2012

To : Laurel Hills Condominiums POA

After reviewing your records and mine I had a zero balance in June 2011. The court order states that we pay \$43.20 per month, June 2011 thru the current date. That total comes to \$345.60 thru this month (Feb). I have paid \$561.60 since June 2011 when I had the zero balance. I now have a credit \$216.00. Starting next month in March please deduct my water bill from the money that I have over paid in the past few months. If you have any questions or problems with this let me know .

Thanks ,
Terry Cope

7011 2970 0001 5827 8602

U.S. Postal Service	
CERTIFIED MAIL RECEIPT	
(Domestic Mail Only; No Insurance Coverage Provided)	
For delivery information visit our website at www.usps.com	
CROSSVILLE TN 38557	
OFFICIAL USE	
Postage	\$0.45
Certified Fee	\$2.75
Return Receipt Fee (Endorsement Required)	\$2.35
Restricted Delivery Fee (Endorsement Required)	\$0.00
Total Postage & Fees	\$5.75

Sent To: Laurel Hills Condo P.O.A.
Street, Apt. No., or PO Box No.: P.O. Box 25
City, State, ZIP+4: Crossville TN 38557

PS Form 3800, August 2006 See Reverse for Instructions

TO: Laurel Hills Condominiums POA
RE: Personal Water Bill

July 16, 2012

In February, 2012 I had a credit amount of \$216.00 for overpayment of my water bill. The monthly rate for the water is \$43.20. This credit should have been applied toward the March, April, May, June, and July water bills. Effective August, 2012, I will be mailing a check monthly in the amount of \$43.20 to pay for my set water rate on Renegade Mountain.

Terry Cope

Feb. 17 2012

TO: Laurel Hills Condominiums POA
RE: Personal Water Bill

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Thanks ,
Terry Cope

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CROSSVILLE TN 38554

POSTAGE & FEES

Postage	\$ 0.45	0555
Certified Fee	\$2.95	05
Return Receipt Fee (Endorsement Required)	\$2.35	Postmark Here
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$ 5.75	07/24/2012

Sent To

Street Apt. No.;
 or PO Box No.

City, State, ZIP+4

PS Form 3800, August 2008 See Reverse for Instructions

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

Laurel Hills Condo PCH
 P.O. Box 25
 Crossville TN 38557

2. Article Number
 (Transfer from service label) 7011 1150 0002 2214 2591

COMPLETE THIS SECTION ON DELIVERY

A. Signature ☐ Agent ☐ Addressee
 x *Leslie B. Smith*

B. Received by (Printed Name) *Leslie B. Smith* C. Date of Delivery *7/25*

D. Is delivery address different from item 1? ☐ Yes ☐ No
 If YES, enter delivery address below

3. Service Type
☐ Certified Mail ☐ Express Mail
☐ Registered ☐ Return Receipt for Merchandise
☐ Insured Mail ☐ C.O.D.

4. Restricted Delivery? (Extra Fee) ☐ Yes

PS Form 3811, February 2004 Domestic Return Receipt 102595-02-M-1540

Re: New Water Svc. Invoice

FROM: Mike Mcclung

TO: kenneth crawford

Message flagged

Sunday, July 24, 2011 5:09 AM

EXHIBIT 6, ATTACHMENT 7

Message body

The rate is unchanged. The compromise allowed no cut offs if fifty per cent of the invoice is paid. Repairs are being done and an audit will determine the rate by years end.

Sent from my iPad

On Jul 21, 2011, at 2:59 PM, kenneth crawford <crawfordko@yahoo.com> wrote:

Dear Laurel Hills Condo Assoc.,

In reference to Kenneth & Mary Crawford invoice# 2059:

We understand that a better water rate may have been negotiated recently.

Please send us a new bill (more in line with the \$300/year that we have been paying, even though we only have usually been there a few months per year at most)

Please send new water bill to our Texas address, and/or Email response
4521 Bowie St., San Angelo, TX 76903

Thanks a lot,

Ken (crawfordko@yahoo.com)