

12-00004

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68 Snoopy Lane
Maggie Valley, NC 28751

Oct. 24, 2012
Tennessee Regulatory Authority
ATTN: Mr. Kenneth Hill
460 James Robertson Parkway
Nashville, TN 37243

Mr. Hill,

I own lot 85 in Stonebridge at Douglas Lake. I know, at this point, you have received numerous letters from other lot owners about the horrible situation that has been dumped on us. As you know, the developer, Chip Leonard, and his partners took millions of dollars from consumers. All the individuals that bought these lots were innocent parties that have been cheated and robbed from dishonest developers. First we were let down by Jefferson Co. officials that approved the development and sale of property without having been provided permits for utilities that were supposed to be provided. Then, Jefferson Co officials allowed the bonds to expire that they had required when approving the development. So, the county required the bonds but did not even bother checking to see if utilities were completed before they let the bonds expire.

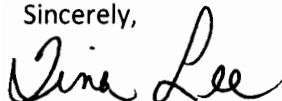
So, now we have asked for your help in allowing us to get our development finished. We are not asking you to commit one dime into our development. We are asking that you consider all that we have been through and make an extra effort to help resolve this nightmare. We need the TRA to look past the standard circumstances that you deal with every day and realize the extenuating circumstances we are dealing with.

We need the TRA staff to see the big picture here. We need to purchase more property to allow ALL lot owners to have sewer. Advanced Septic Inc. should be allowed to collect tap fees from lot owners to purchase the additional property and complete the expansion for the whole development. This company has gone above and beyond what should have ever been expected to help us. I just wish the TN officials we have been dealing with, for the last few years, would have made just half the effort that Advanced Septic and Aqua Green has made to help us through this terrible situation.

The TRA staff has no right to ask Advanced Septic to provide neither itemized statements of costs of completed work nor the expansion that is needed to provide sewage to everyone in the development that pays their fair share of expenses. I'm sure that this is not something you require of other utilities providers. This would be poor business decision since everything submitted to TRA is accessible for all to see. This could cripple their ability to bid and be awarded other jobs in the future. I have been a residential building contractor in NC for 27 yrs. I would never provide my take-offs of material and labor to other contractors. This is the same thing as what you are asking Advanced Septic to do.

I am asking that all TRA officials search their hearts and use some common sense to see how they would feel if it were you that was caught up in this mess. Then I ask you to allow Advanced Septic & Aqua Green to collect these tap fees so our dreams can be finally realized. We all have lost so much money and time, not to mention the emotional punishment we have been put through. I ask that you support us instead of robbing us of the privilege of using the land that all of us have worked so hard to pay for. Please earnestly consider our request to approve the tap fee collection so we can move forward.

Sincerely,


Tina Lee