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From: David Price. [<mailto:pricecd@comcast.net>]

Sent: Wednesday, August 15, 2012 9:23 PM

To: Sara Kyle

Cc: rep.charles.sargent@capitol.tn.gov

Subject: Ridiculous Sewer Bill!

Ms. Kyle,

We got our Berry's Chapel Utilities bill for last month a month ago. To say that I and my neighbors are flabbergasted and very upset is an understatement!!! My HB&TS water usage was less than \$40. However, my sewer bill was \$153.97! To be fair that includes an \$80 previous balance that I refused to pay, because it was a flimflam move perpetrated without TRA approval. That leaves \$73.97, which breaks down as:

1. Customer Charge - \$30.00 (Supporting the mismanagement of this utility in recent years.)
2. Flood Damage Surcharge - \$8.93
3. Sewer fee @ \$6.37 per 1000 gallons - \$35.04 (which represents a 53% increase per 1000 gallons)

As you can probably tell, I am very, very displeased with the TRA actions, which has made the sewer costs for me and my neighbors unfairly high. I bet we are now burdened with some of the highest sewer costs in middle TN. Is there no way this ruling can be reconsidered?

David Price

Sent from my iPad