

Stacy Balthrop

From: Lisa Cooper
Sent: Thursday, May 31, 2012 3:25 PM
To: Stacy Balthrop
Subject: FW: TRA docket #11-0198

FYI

From: Bob Ogle [<mailto:rwogle@comcast.net>]
Sent: Thursday, May 31, 2012 7:15 AM
To: Lisa Cooper
Subject: TRA docket #11-0198

Hi Lisa Cooper:

Thank you for receiving my email. Regarding the Berry's Chapel Utility, I urge stringent due diligence in review of their rate increase request. From my perspective as a customer, there have been instances since acquiring the sewer plant in which they have not been fully trustworthy. They attempted a rate increase without approval, then they approached customers to become a cooperative without fully disclosing the impact and finally they developed the strategy to convert to a nonprofit in order to escape the regulatory authority of TRA. Seems they may have wasted money on the above described failed strategies to escape the normal rules for operating a utility - funds that otherwise would be available to them.

Furthermore, their current rates are higher than the water rates charged by HB&TS, based on my monthly bills from each utility.

Seems to me any rate increase should be limited to general inflation, as plant expansion should be funded by tap fees.

Thank you.

Zenobia Wade

From: Mary Kraycirik
Sent: Thursday, May 31, 2012 11:27 AM
To: Zenobia Wade
Subject: FW: docket number 11-0198 Berry's Chapel Utility

From: Lisa Cooper
Sent: Thursday, May 31, 2012 11:23 AM
To: Mary Kraycirik
Subject: FW: docket number 11-0198 Berry's Chapel Utility

Please include in docket file! Thanks, Lisa



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From: jrharshman@comcast.net [mailto:jrharshman@comcast.net]
Sent: Wednesday, May 30, 2012 7:32 PM
To: Lisa Cooper
Subject: docket number 11-0198 Berry's Chapel Utility

Ms Cooper. I am a resident of Cottonwood subdivision in Wms Co. I have lived here for over 30 years. At the present time, our sewer fees are as much as water. If the rate is raise, we will be paying more for sewer than our fresh water. This is way more than the surrounding areas. This utility has had a long history of mismanagement of fees and non collection of tap-on fee. Please do not let them raise the rates again.

Thank you for your time,
Jennie Harshman