

TENNESSEE REGULATORY AUTHORITY



460 James Robertson Parkway
Nashville, Tennessee 37243-0505

November 2, 2011

Mr. Jose L. Solana
Regulatory Consultant to Telmate, LLC
GSAssociates
1200 Old Alpharetta Rd.
Alpharetta, Georgia 30005

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T.R.A. DOCKET ROOM

RE: Docket No. 11-00181, *Application of Telmate, LLC for Certificate of Authority to Resell Telecommunications Services in Tennessee*

Dear Mr. Solana:

The Tennessee Regulatory Authority is in receipt of the above application for authority to provide resold telecommunications services in Tennessee. In order to complete a review of the application, please provide the following additional information:

- 1) Is the company seeking authority to resell both local and interexchange telecommunications services in addition to authority to provide services to inmate facilities?
- 2) The resumes of the co-founders indicate that Telmate is offering service in either 22 or 37 states. However, the application indicates the company is only offering service in Georgia, Montana and Florida. Please clarify the states in which Telmate is doing business and whether there have been consumer complaints filed against the company in any of those states.
- 3) Are there other officers or employees of Telmate other than those listed in the application? If so, provide biographical information for those individuals, including telecommunications education and experience.
- 4) Information about personnel responsible for the technical operations of Telmate in Tennessee.
- 5) A balance sheet, income statement and statement of cash flow for Telmate's last 3 year of operation.
- 6) An original surety bond. The application contained a copy.
- 7) Is the company aware of and willing to comply with Tenn. Code Ann. § 65-21-114, to assure that all calls made between 2 points in the same county are billed as a local call?
- 8) How will Telmate's calls be billed? Will the ILECs bill the calls on the local bills of the individuals called from inmate facilities? Will the company require pre-payment for inmate calls?

It is requested that this information be provided no later than 2:00 pm on November 18, 2011 and that you reference Docket Number 11-00181 on the response. In accordance with TRA rules submit either (1) thirteen written copies of your response or (2) four written copies and an electronic version. Should you have questions regarding this request, please contact Lisa Foust at 615-741-2904 extension 220.

Sincerely,

A handwritten signature in black ink, appearing to read "D. Foster", with a stylized flourish at the end.

David Foster
Utilities Division Chief