

Sharla Dillon

From: Contact TRA
Sent: Tuesday, May 29, 2012 9:19 AM
To: Sharla Dillon
Subject: FW: Docket 1100198 Berry's Chapel Utility Rate Increase

Tracy

From: Barbara Reed [<mailto:aarbbr@comcast.net>]
Sent: Sunday, May 27, 2012 7:11 PM
To: Contact TRA
Subject: Docket 1100198 Berry's Chapel Utility Rate Increase

Reason: Docket 1100198 Berry's Chapel Utility, Inc - Proposed Rate Increase

Dear TRA,

This communication is in response to Docket 1100198, a rate increase for Berry's Chapel Utility, Inc. (BCUI) which will affect all homes in Cottonwood Subdivision. We are homeowners in Cottonwood. A hearing for this increase will take place on 6/7/2012.

In reading testimony in the docket by James Ford (secretary-treasurer of BCUI) on 5/15, I understand the increase is to cover operation losses of \$763,206 from 2009-2011 and \$200,000 for flood damage losses. It states the rate increase would put them as the 3rd most costly sewer treatment company in the state.

BCUI has a reputation in our neighborhood of not communicating information when asked, and trying to create a non-profit utility to avoid regulation by the TRA. We still have \$80.00 on our bill every month from BCUI that we will not pay due to \$20/month unauthorized monthly charges in 2011. We did pay them \$20 on the December 2010 bill, only because our water/sewer bill was on autopay with our checking account. They have not refunded us our \$20, as requested.

Please act in our best interest and find out if the expenses and financial accounting by BCUI is actually true and correct. Our sewer bills already are just very slightly less than our water bill. This rate increase will in the long run affect the value of homes in Cottonwood subdivision.

Sincerely,

Alan and Barbara Reed
140 Cottonwood Dr. Franklin, TN 37069
aarbbr@comcast.net

Sharla Dillon

From: Contact TRA
Sent: Tuesday, May 29, 2012 9:19 AM
To: Sharla Dillon
Subject: FW: Lynnwood Utility/Berry's Chapel Utility, docket # 11-00198

Tracy

From: Dave Johnson [<mailto:davejohnson41@gmail.com>]
Sent: Saturday, May 26, 2012 8:07 PM
To: Contact TRA
Subject: Lynnwood Utility/Berry's Chapel Utility, docket # 11-00198

TRA,

It has been brought to the attention of at least Cottonwood Subdivision residents that Lynnwood Utility/Berry's Chapel Utility is requesting a rate increase to cover cost incurred as a result of repair expenses due to the 2010 flood and to repay subscribers for unapproved fees they have levied in the past. While I have some sympathy for the flood damage repair costs, the seemingly general attitude of Berry's Chapel Utility of no regard for their clients coupled with an exorbitant sewage fees, equal to or as much as the water rates on which their fees are based, prompts me to be opposed to any rate increase. I hope you will take action to deny their request for rate increases and any other sanction you deem appropriate in light of their apparent disregard for their clients and good business practices.

David K. Johnson
113 Cottonwood Circle
Franklin, TN 37069

Sharla Dillon

From: Contact TRA
Sent: Tuesday, May 29, 2012 9:20 AM
To: Sharla Dillon
Subject: FW: docket number is 11-198 Lynnwood Utility proposed rate increase

Tracy

-----Original Message-----

From: Sherry Mackey [<mailto:sherrymackey@bellsouth.net>]
Sent: Saturday, May 26, 2012 8:51 PM
To: Contact TRA
Subject: docket number is 11-198 Lynnwood Utility proposed rate increase

TRA

It has been brought to the attention of at least Cottonwood Subdivision residents that Lynnwood Utility/Berry's Chapel Utility is requesting a rate increase to cover cost incurred as a result of repair expenses due to the 2010 flood and to repay subscribers for unapproved fees they have levied in the past. While I have some sympathy for the flood damage repair costs, the seemingly general attitude of Berry's Chapel Utility of no regard for their clients coupled with an exorbitant sewage fees, equal to or as much as the water rates on which their fees are based, prompts me to be opposed to any rate increase. I hope you will take action to deny their request for rate increases and any other sanction you deem appropriate in light of their apparent disregard for their clients and good business practices.

Sherry Mackey
302 Heather Ct.
Franklin, TN 37069