

BEFORE THE TENNESSEE REGULATORY AUTHORITY

NASHVILLE, TENNESSEE

November 17, 2011

IN RE:

**PETITION OF BERRY'S CHAPEL UTILITY, INC. TO
RECOVER COSTS TO REPAIR FLOOD DAMAGE
AND TO REFUND CUSTOMER SERVICE FEES**

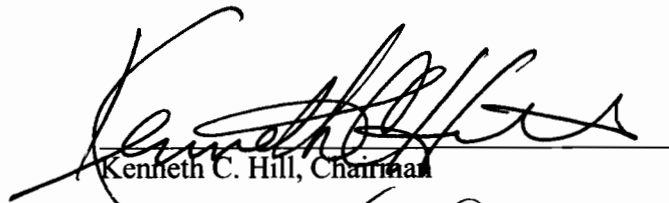
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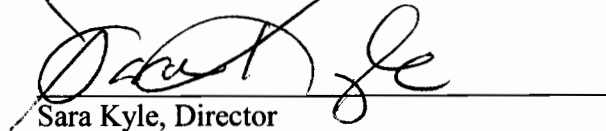
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11-00180**

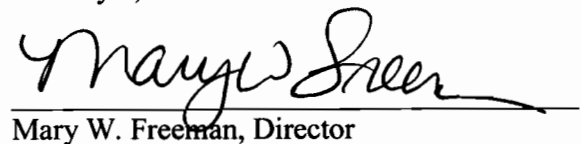
**ORDER CONVENING A CONTESTED CASE
AND APPOINTING A HEARING OFFICER**

This matter came before the Tennessee Regulatory Authority (the "Authority") at a regularly scheduled Authority Conference held on November 7, 2011 for consideration of the *Petition to Recover Costs to Repair Flood Damage and to Refund Customer Service Fees* filed by Berry's Chapel Utility, Inc. on October 25, 2011. During the Authority Conference, the panel voted unanimously to convene a contested case proceeding and to appoint the Authority's General Counsel or his designee to act as Hearing Officer to handle any preliminary matters, including entering a protective order, ruling on intervention requests and establishing a procedural schedule.

IT IS SO ORDERED.


Kenneth C. Hill, Chairman


Sara Kyle, Director


Mary W. Freeman, Director