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Ms. Sharla Dillon
Dockets and Records Manager
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-0505

Re: Docket No. 11-00179, Application of Time Warner Cable Information Services (Tennessee) LLC for a Certificate of Public Convenience and Necessity to Provide Competing Local Exchange and Interexchange Telecommunications Services in Tennessee

Dear Sharla:

Please accept for filing in the above-captioned docket the "Toll Dialing Parity Plan" of Time Warner Cable Information Services (Tennessee) LLC.

Sincerely,

A handwritten signature in black ink, appearing to read 'Henry Walker', with a long, sweeping flourish extending to the right.

Henry Walker

HW/mkc
Enclosure

EXHIBIT I

Toll Dialing Parity Plan

TOLL DIALING PARITY PLAN

INTRODUCTION

Time Warner Cable Information Services (Tennessee) LLC ("TWCIS") will give end user customers the opportunity to designate a carrier for their intraLATA toll calls within all the exchanges in which TWCIS will provide local exchange telecommunications services in the State of Tennessee. IntraLATA toll calls will automatically be directed to the designated carrier without the customer having to dial an access code.

This Plan will be implemented if TWCIS offers switched voice telecommunications services after the TRA grants such authority.

POLICIES

TWCIS will deploy two-PIC (Primary Interexchange Carrier) technology in its switches. This technology will enable the customer to presubscribe to the same or a different carrier for their intraLATA and/or interLATA service.

Appropriate tariffs will be filed in accordance with this plan.

TWCIS will offer customers the ability to access all participating carriers by dialing the appropriate access code (101XXXX).

All eligible TWCIS end user telephone line numbers will be presubscribed and must have a PIC associated with them.

TWCIS will treat all carriers on a non-discriminatory basis and will maintain a list of available toll carriers and keep it updated. Customers may call TWCIS's toll-free telephone number 888-221-1613 whereby customers may speak with a TWCIS customer contact representative and hear a list of available carriers.

TWCIS will comply with all anti-slamming provisions and all rules of the FCC and TRA.

CARRIER INFORMATION

Interexchange carriers will have the option of offering intraLATA only, or both intraLATA and interLATA service.

Interexchange carriers will have the option of participating in all market areas or in a specific market area.

Interexchange carriers will be required to return a completed Non-Disclosure Agreement

and Participation Agreement(s).

TWCIS will not participate in billing disputes for intraLATA service between alternative competing interexchange carriers and their customers.

Carriers wishing to participate will be requested to submit Access Service Requests/Translation Questionnaires to the Access Tandem owner and to TWCIS.

TWCIS representatives will not initiate or accept three-way calls from an alternative interexchange carrier in order to discuss presubscription.

CALL ELIGIBILITY/TOLL DIALING PLAN

All local service customers of TWCIS will have calls routed according to the following plan:

If a TWCIS Customer Dials:	The Call is Handled by/Routed to:
911	PSAP on originating line number
411/555-1212	TWCIS Directory Assistance Operator
0	TWCIS's Operator
0 + intraexchange number	IntraLATA Toll Provider
1 + 7 or 10 digits	IntraLATA Toll Provider
0 + 7 or 10 digits interexchange number	IntraLATA Toll Provider
101XXXX + 0-	XXXX Carrier
101XXXX + 0 + 7 or 10 digits	XXXX Carrier
101XXXX + 7 or 10 digits	XXXX Carrier

If a TWCIS customer originates a call to an alternative interexchange carrier's Operator by dialing 00-, the call will be routed to the PIC on that customer's line. If the customer originates a call to an alternative interexchange carrier's Operator by dialing an access code (e.g., 101XXXX + 0-), the call will be routed to the XXXX carrier. In both cases, the carrier's switch is responsible for routing this call to the alternative interexchange carrier's Operator or to an announcement.

NETWORK INFORMATION

All originating intraLATA traffic will initially be routed via the designated Access Tandem(s) in the LERG for TWCIS. Following conversion, direct trunks between the TWCIS switch and the interexchange carrier location(s) may be provided when warranted by traffic volume.

Interexchange carriers must have Feature Group D trunks in place (or ordered) between their point of presence and the designated Access Tandem in the LERG for TWCIS).

TWCIS will route all originating intraLATA traffic to the designated carrier and will only block traffic at the request of the end user customer and/or in compliance with regulatory requirements. Requests from carriers to block traffic or to remove customers from their network will not be honored. Calls that cannot be completed to a carrier will be routed to an announcement.

CUSTOMER CONTACT INFORMATION

New customers will be informed of their ability to select interLATA and intraLATA toll providers at the time they request service from a TWCIS representative. TWCIS will explain the differences between local, intra- and interLATA toll calls and clearly notify the customer that he or she may select a different, or the same, carrier for each call category. Upon request, TWCIS will inform customers of participating carriers.

TWCIS customer contact representatives will process customer initiated PIC selections to TWCIS or to an alternative intraLATA carrier. TWCIS will provide customers with confirmation notification of their PIC (TWCIS or alternative carrier) selection. Carriers will have the option of allowing the TWCIS representative to process PIC requests on their behalf.

For new customers or customers ordering an additional line, TWCIS will accept as a bona fide PIC a selection of "NO PIC" as a choice. TWCIS will ensure that "NO PIC" customers will have access code dialing capability to reach participating intraLATA carriers. NO PIC customers will be informed of their ability to complete intraLATA toll calls via access codes. TWCIS will ensure that NO PIC customer intraLATA toll traffic is not automatically routed to the incumbent local exchange carrier.

TWCIS will instruct its customer contact representatives not to comment on a customer's choice of its intraLATA PIC when the customer contacts TWCIS to change the PIC. TWCIS customer contact representatives will respond to customer inquiries about intraLATA carriers in a competitively neutral fashion.

If the intraLATA toll carrier selected by the customer permits TWCIS to process orders on its behalf, TWCIS will accept the PIC change request.

TWCIS representatives will not discuss alternative carrier rates or services and will not provide customers with Carrier Identification Codes or access code dialing instructions.

PRESUBSCRIPTION INFORMATION

New line customers, including customers adding lines, will have the opportunity to select a participating carrier or NO PIC. If a customer fails to make a choice, that customer will be assigned a NO PIC designation. Customers assigned a NO PIC designation as set

forth in this paragraph will be required to dial an access code to reach an intraLATA carrier's network.

TWCIS will offer new line customers a 30-day grace period following placement of the customer's service order for the customer to designate its PIC(s) or NO PIC without charge. After this 30- day period, TWCIS will assess a \$5.00 PIC charge for each PIC change made. TWCIS will impose a single \$5.00 fee when customers simultaneously change their intraLATA and interLATA toll service provider.

If a TWCIS customer denies requesting a change in intraLATA toll providers as submitted by an intraLATA carrier, and the intraLATA carrier is unable to produce evidence that the PIC change was properly executed pursuant to Tennessee Regulatory Authority and federal PIC change rules, the PIC will be changed as per the customer's request and the intraLATA carrier will be responsible for all costs incurred for changing the customer's PIC.

Alternative interexchange carriers may submit PIC changes to TWCIS via a fax/paper interface.

TWCIS will process intraLATA PIC selections in the same manner and under the same intervals of time as interLATA PIC changes.

Carriers will be required to submit PIC changes using the Customer Account Record Exchange (CARE) format via paper medium. TWCIS will provide carriers with PIC order confirmation and reject information using the CARE format. Specific details regarding CARE will be provided to participating carriers.

For customers who change their local service provider from the incumbent LEC to TWCIS and retain their incumbent LEC telephone number(s), TWCIS, as part of the CARE PIC process, will provide the selected intraLATA carrier with both the retained (incumbent LEC) telephone number and the TWCIS telephone number.