

Paul T. Stinson, P.E.

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TN REGULATORY AUTHORITY UTILITIES DIVISION

November 4, 2011

David Foster, Chief Utilities Division Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, TN 37243-0505

Paul Stinson

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Dear Mr. Foster,

This is in response to your letter of October 24, 2011 to Ms. Joelle Phillips, and to confirm my conversation with Ms. Patsy Fulton on November 3, 2011.

The N11 number, 311, is not currently in use in the City of Memphis.

In the future, please send these requests directly to me instead of our Legal Department. This will expedite our response to your office.

Please contact me if you need any additional information.

Sincerely,