

Sharla Dillon
Dockets and Records Manager
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-0505
Sharla.Dillon@tn.gov
615-741-2904 ext 136

SUBJECT: CUSTOMER USAGE

Docket Number 11-00162

Sharla Dillon,

My letter is to request that a lower usage rental rate be set for the Rustic Bay Condos at Lakeside Estates. Attached is my usage for December 2010 thru December 2011. The daily average for the past 13 months was 28.35 gallons per day (11,400 gallons / 402 days). During the peak rental season June, July, August the daily average increased to 75.5 gallons per day (6,800 gallons / 90 days). See attached usage report form Lafollette Utilities. The alternative to setting a lower usage would be to allow the Rustic Bay Condos to be billed at the residential as long as the usage is not more than the residential usage. On December 16th I sent an email requesting the usage for the Rustic Bay Condos and only received the usage report for mine. Again on December 20th I send an email about the usage for the other condos and it went unanswered. See attached emails.

Sincerely,



Patrick Castro
Owner of Unit E in Rustic Bay Condos
3161 Walkerview Dr
Hilliard, Ohio 43026
614-679-2273

Account History

Account Information

Customer Name: CASTRO,PATRICK
Account #: 45147-002

Service: 3

Pay Bill

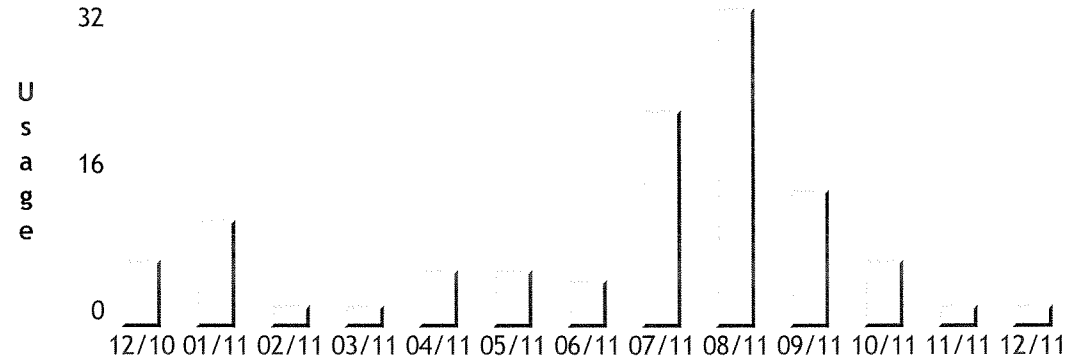
Location: 061410470

Status: Active

Edit Your Profile

Contact Us

Sign Out



Date	Meter #	Reading	Days	Usage	Monthly Charge
12/6/2011	34840216	478	34	2	\$23.30
11/4/2011	34840216	476	29	1	\$23.30
10/5/2011	34840216	475	33	7	\$23.30
9/6/2011	34840216	468	29	14	\$23.30
8/4/2011	34840216	454	28	32	\$33.92
7/7/2011	34840216	422	33	22	\$25.08
6/6/2011	34840216	400	29	5	\$23.30
5/6/2011	34840216	395	33	6	\$23.30
4/5/2011	34840216	389	29	6	\$23.30
3/7/2011	34840216	383	29	1	\$23.30
2/7/2011	34840216	382	29		\$23.30
1/6/2011	34840216	382	35	11	\$23.30
12/7/2010	34840216	371	32	7	\$23.30

[Account Summary](#) | [Account Detail](#) | [Pay Bill](#)

Patrick Castro

From: "Doug Hodge" <hodge.dsh@gmail.com>
To: "'Patrick Castro'" <egp@erinet.com>
Sent: Tuesday, December 20, 2011 10:40 AM
Subject: RE: Reports For Rustic Bay
Patrick,

This is usage for aug thru Oct. Gallons per month.

1447 715 39

Happy Holidays.

Douglas S. Hodge, Ph.D., PMP

Operations Manager
Cell: 865-755-8066
Fax: 866-480-5953
Office: 865-622-2452

From: Patrick Castro [mailto:egp@erinet.com]
Sent: Friday, December 16, 2011 9:19 AM
To: Doug Hodge
Subject: Reports For Rustic Bay

Doug,

Can you send the usage reports for the Rustic Bay Condos.

Patrick Castro Jr.
Electro General Plastics, Corp.
614-871-2915 phone
614-871-2914 fax
614-679-2273 cell
REVISED WEB SITE
www.electro-generalplastics.com

Patrick Castro

From: "Patrick Castro" <egp@erinet.com>
To: "Doug Hodge" <hodge.dsh@gmail.com>
Sent: Tuesday, December 20, 2011 10:45 AM
Subject: Re: Reports For Rustic Bay
Doug,

During August the daily rate was about 48 gallons per day. I was rented most of the month. How do the other condos compare.

Patrick

----- Original Message -----

From: Doug Hodge
To: 'Patrick Castro'
Sent: Tuesday, December 20, 2011 10:40 AM
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