

Before the  
TENNESSEE REGULATORY AUTHORITY

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T.R.A. DOCKET ROOM

IN RE:

PETITION OF PIEDMONT NATURAL  
GAS COMPANY, INC., for an Adjustment  
to Its Rates, Approval of Changes to Its Rate  
Design, Amortization of Certain Deferred  
Assets, Approval of New Depreciation Rates,  
Approval of Revised Tariffs and Service  
Regulations, and Approval of a New Energy  
Efficiency Program and GTI Funding

DOCKET NO. 11-00144

\*\*\*\*\*  
DIRECT TESTIMONY  
OF  
DAVE PETERS  
\*\*\*\*\*

December 19, 2011

INTRODUCTION

1

2

3 Q. Please state your name for the record.

4 A. My name is Dave Peters.

5

6 Q. By whom are you employed and what is your position?

7 A. I am employed by the Consumer Advocate and  
8 Protection Division ("CAPD") in the Office of the Attorney  
9 General for the state of Tennessee ("Office") as a Regulatory  
10 Analyst. I have been employed by the CAPD since 2008.

11

12 Q. How long have you been employed as a financial  
13 professional?

14 A. I have been employed as a finance professional in the  
15 private and public sector for approximately 27 years. Before  
16 my current employment with the Office, I was employed by  
17 Dell Computers as a site Controller in the Dell Fulfillment and  
18 Logistics organization. Formerly, I was employed with Nortel  
19 Networks in a variety of financial positions, the last being as a  
20 program manager in the Telecommuting program. My  
21 responsibilities included budgeting, forecasting, internal  
22 controls, monthly close, balance sheet reviews and extensive  
23 financial reporting to management.

24

25

1 Q. What is your educational background and what degrees do  
2 you hold?

3 A. I have a Bachelors degree in Business Administration  
4 from Tennessee Technological University with a major in  
5 Accounting and a Masters degree in Business Administration  
6 from Belmont University. I am also a Tennessee Certified Pub-  
7 lic Accountant.  
8

9 Q. Would you briefly describe your responsibilities as a  
10 Regulatory Analyst with the CAPD?

11 A. Exercising my professional judgment, I prepare testimony  
12 and financial exhibits in rate proceedings as an employee with  
13 the CAPD. Additionally, I review tariff filings by Tennessee  
14 public utilities, which are subject to the jurisdiction of the  
15 Tennessee Regulatory Authority ("TRA").  
16

17 Q. What is the purpose of your testimony?

18 A. The purpose of my testimony is to represent the  
19 forecasted financial exhibits prepared by the CAPD ("Exhibits  
20 of CAPD") and provide my exhibit of work papers ("work  
21 papers of CAPD") for Operation and Maintenance expenses,  
22 Depreciation Expense, Taxes Other Than Income, Income  
23 Taxes, and Rate Base for Piedmont Natural Gas Company  
24 ("Piedmont") for the attrition year ending February 28, 2013.  
25

1

3 Q. Please summarize the results of the CAPD forecast of  
4 Piedmont's earnings for the attrition year.

A. The attrition year in this case is the twelve months ending February 28, 2013. For the attrition year, Piedmont asked for a \$16.713 million rate increase (8.9%) whereas the CAPD's forecasted results show that customer rates should actually be increased by no more than \$9.863 million (5.3%), which is a difference of \$6.849 million between Piedmont's forecast and CAPD's forecast. The \$6.849 million difference is due to the following areas of disagreement between Piedmont and the CAPD: (1) The CAPD believes that Piedmont will collect about \$534 million more in operating revenue than the estimates included in Piedmont's rate increase petition; (2) the CAPD is projecting about \$2.8 million less in operation and maintenance expenses than the amount projected by Piedmont; (3) the CAPD's calculation of depreciation expense is approximately \$65,000 less than the depreciation expense projected by Piedmont; (4) the CAPD forecasts approximately \$260,000 more in "taxes other than income taxes" than the taxes projected by Piedmont; (5) the CAPD computes about \$145,000 more in excise taxes than Piedmont's tax computations; (6) the amount of income taxes projected by Piedmont is approximately \$1

1 million less than the CAPD calculated income taxes; (7)  
2 Piedmont's working capital is approximately \$3.5 million less  
3 than the CAPD amount of \$30.7 million; and (8) the amount of  
4 Accumulated Deferred Income Taxes is approximately \$6.5  
5 million higher for the CAPD than Piedmont's calculations;

6 Accordingly, the CAPD's position is that Piedmont has  
7 requested customer rates generating over \$6.8 million more  
8 than the company actually needs to meet its expenses and  
9 provide a fair return to its shareholders while providing quality  
10 gas services to Piedmont's customers. Although there are  
11 many underlying details supporting the CAPD's position, all of  
12 which are discussed below and shown in the testimony, work  
13 papers, and exhibits of the CAPD's witnesses, the eight areas  
14 discussed above serve as an overview of the primary areas of  
15 dispute between Piedmont and the CAPD in this case.

## 16 17 RATEMAKING THEORY AND PRACTICE

18  
19 **Q. What is a public utility?**

20 **A.** In the context of this case, a public utility is a business  
21 formed as a shareholder-owned corporation. Even though the  
22 public utility in this case is a for profit corporation, it is also  
23 important to note that this public utility is:

24 an organization that has been designated by law as  
25 a business affected with a significant public interest,

1 and that also possesses all of the following  
2 characteristics: (1) The business is essentially free  
3 from direct competition, i.e., it operates in a  
4 monopolistic environment; (2) The business is  
5 required by law to charge rates for its services that  
6 are reasonable and not unjustly discriminatory; (3)  
7 The business is allowed to earn (but not  
8 guaranteed) a "reasonable" profit; and (4) The  
9 business is obligated to provide adequate service to  
10 its customers, on demand.<sup>1</sup>  
11

12 **Q. Does Piedmont possess these public utility characteristics?**

13 **A.** Yes. Piedmont is a shareholder-owned public utility that  
14 has been granted the advantage of operating in a monopolistic  
15 environment in exchange for special obligations, namely, the  
16 requirement to provide adequate service to all customers at  
17 rates that are just, reasonable, and non-discriminatory.  
18

19 **Q. From a regulated ratemaking perspective, what is the TRA**  
20 **called upon to do in this proceeding?**

21 **A.** In a rate case such as this one, the TRA is asked to  
22 establish the amount of revenues that the utility should collect  
23 in order to cover its reasonable and necessary expenses and to  
24 reasonably compensate the utility's investors for their  
25 investment in the plant and equipment necessary to provide

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<sup>1</sup>*Accounting for Public Utilities*, Hahne and Aliff §1.01.

1 utility service to the public. The following ratemaking formula  
2 can be used to express this concept:

$$\begin{aligned} & \text{Revenue Requirement} = (\text{Rate Base} \times \\ & \text{Rate of Return}) + \text{Operations and} \\ & \text{Maintenance Expense} + \text{Depreciation} \\ & \text{Expense} + \text{Taxes.} \end{aligned}$$

7 In this equation, "Rate Base" is essentially the plant and  
8 equipment paid for by the investors in the utility. The "Rate of  
9 Return" is comprised of two major components: (1) the "Cost of  
10 Debt," which constitutes the interest rate on borrowed money  
11 and (2) the "Return on Shareholders' Equity" ("ROE"), which is  
12 the rate of compensation that flows to the owners of the utility  
13 for their investment. "Operations and Maintenance Expense" is  
14 the costs of operating the utility day-to-day, such as payroll,  
15 employee benefits, rent, office supplies, postage and billing  
16 costs, etc. "Depreciation Expense" is the systematic recovery of  
17 the cost of the plant and equipment over their useful lives.  
18 "Taxes" are the business taxes owed by the utility to federal,  
19 state, and municipal governments, such as income taxes,  
20 payroll taxes, property taxes, and franchise taxes. In order to  
21 arrive at the appropriate amount for each component of the  
22 ratemaking formula, the TRA should consider the expert  
23 witness testimony of economists, accountants, and other subject  
24 matter experts. These experts usually calculate the amount of

1 each component of the ratemaking formula for the "Attrition  
2 Year." In making their "Attrition Year" forecast, ratemaking  
3 experts often consider "Test Year" data.  
4

5 Q. Please explain the difference between a "Test Year" and an  
6 "Attrition Year."

7 A. A "test year" is a measure of a utility's financial  
8 operations and investment over a specific twelve month period.  
9 It is the "raw material" for developing an attrition year  
10 measure of the utility's financial operations and investment  
11 (that is, the utility's Rate Base, Operations and Maintenance  
12 Expense, Depreciation Expense, and Taxes). Therefore, the  
13 selection of the test year is quite important:

14 The selection of the timing of the test year may be  
15 the most significant single factor in the rate-making  
16 process. The more outdated the test year levels of  
17 operations, the more critical is the need for  
18 significant restatement to produce representative  
19 levels of future conditions.<sup>2</sup>  
20

21 An "attrition year," also known as a forecast period, is the  
22 "finished product" and is to be representative of the period for  
23 any rate adjustment. The attrition year can also be viewed as  
24 the first year during which the TRA's rate order will be applied.

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<sup>2</sup>*Accounting for Public Utilities*, Hahne and Aliff §7.03.



1           In this docket, Piedmont's filing used a test year ended  
2           May 2010 and an attrition year ending February 2013.

3  
4   **Q.   Please explain how the TRA should calculate any adjustment**  
5   **in customer rates to be applied during the attrition year.**

6   **A.       Once the TRA arrives at the appropriate Revenue**  
7   **Requirement for the attrition year (as described above), it must**  
8   **then determine whether a rate adjustment is needed. If the**  
9   **Revenue Requirement is greater than the amount of operating**  
10   **revenue forecasted for the attrition year at present customer**  
11   **rates, then a rate increase is required. However, if the Revenue**  
12   **Requirement is less than the amount of operation revenue**  
13   **forecasted for the attrition year at present customer rates, then a**  
14   **rate decrease is required.**

15           In determining whether a rate increase or rate decrease is  
16   warranted, the TRA should again consider the testimony of the  
17   parties' expert witnesses. In addition to forecasting the  
18   Revenue Requirement for the attrition year, these experts also  
19   forecast the amount of operating revenue that the utility is  
20   expected to collect during the attrition year at the current  
21   customer rates set forth in the utility's tariff.

1 Q. Please summarize the reasons why the CAPD is projecting  
2 \$.534 million more in operating revenues than Piedmont.

3 A. Operating Revenues will be addressed in greater detail by  
4 CAPD witness Hal Novak.

5  
6 Q. Please summarize why the CAPD is projecting about \$2.8  
7 million less in operation and maintenance expenses than  
8 Piedmont.

9 A. The \$2.8 million difference in operation and maintenance  
10 expenses between the CAPD and Piedmont is due to the  
11 CAPD's projecting: (1) about \$.948 million due to a lower  
12 growth rate; (2) lower incentive pay of about \$1.41 million; (3)  
13 exclusion of energy programs is \$.650 million as proposed by  
14 Piedmont; (4) and CAPD is \$.243 million higher due to a  
15 difference in amounts transferred to plant under construction.

16 The CAPD growth rate used an annual Gross Domestic  
17 Product (GDP) rate of 2.095%. Additionally, the CAPD  
18 adopted an annual customer growth rate of .97%. The  
19 combined growth rates are compounded through the attrition  
20 year to 4.546%. Piedmont primarily used a growth rate of  
21 4.951%. However, the CAPD adopted the uncollectible expense  
22 from the test period of approximately \$58 thousand while  
23 Piedmont increased their uncollectible expense to  
24 approximately \$313 thousand.

1 **Q. Please explain the differences in incentive compensation.**

2 **A.** Incentive pay makes up \$1.4 million of the difference in  
3 the Administrative and General (A&G) Expense category. The  
4 CAPD has excluded all incentive pay tied to Earnings Per Share  
5 (EPS).

6 Piedmont has included \$2.445 million of incentive plan  
7 compensation in its results of Operations for the year ended  
8 February 28, 2013. Simply put, Incentive Plans are financial  
9 awards to certain officers and employees of Piedmont. In large  
10 part, the financial awards are based on the earnings of the  
11 company. Piedmont has disclosed three separate Incentive  
12 Plans: (1) MVP; (2) STIP; and (3) LTIP.

13  
14 **The MVP Plan**

15 The MVP plan forecasted by the company compensating  
16 employees by \$901 thousand<sup>3</sup> during the year ended February  
17 28, 2013. The MVP plan is 40% based on EPS and is 60% based  
18 on non-financial performance measures<sup>4</sup>. In Tennessee  
19 Regulatory Authority ("TRA" or "Authority") Docket No. 96-  
20 00977<sup>5</sup>, the TRA allowed 50% of certain incentive plan costs to  
21 be charged to ratepayers and 50% to be charged to  
22 stockholders. In reaching their decision, the TRA held that both  
23 the Nashville Gas stockholders and the ratepayers benefited

<sup>3</sup> TRA MFR #25, O&M Summary Schedule.

<sup>4</sup> Piedmont Natural Gas 2011 Proxy Statement dated January 14, 2011, page 43.

<sup>5</sup> *In Re Nashville Gas Company*, 175 P.U.R. 4<sup>th</sup> 347 (February 19, 1997).

1 from increased performance and efficiencies from individual  
2 employees and the cost should be borne by both parties  
3 accordingly.<sup>6</sup> Based on this precedent, the cost of any Incentive  
4 Plan that does not benefit the ratepayers should be borne  
5 entirely by the shareholders.

6 The current MVP plan serves the interests of both  
7 ratepayers and stockholders. Therefore, relying on the past  
8 precedent set in Docket No. 96-00977, the Consumer Advocate  
9 urges the TRA to allow only 60% of MVP compensation to be  
10 charged to ratepayers. This amount would calculate to be  
11 approximately \$541 thousand for the attrition period year  
12 ending February 28, 2013.

#### 13 14 **The STIP Plan**

15 The STIP is forecast to be approximately \$550 thousand  
16 and is solely based on EPS<sup>7</sup>. Thus, we are excluding 100% of it  
17 for ratemaking purposes.

#### 18 19 **The LTIP Plan**

20 The LTIP is forecast to be approximately \$993 thousand  
21 and we are excluding 50% of this plan because it's 50% based  
22 on EPS<sup>8</sup>. The CAPD forecasted number for the LTIP is

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<sup>6</sup> *Id.*

<sup>7</sup> Piedmont Natural Gas 2011 Proxy Statement dated January 14, 2011, page 45.

<sup>8</sup> Piedmont Natural Gas 2011 Proxy Statement dated January 14, 2011, page 46.

1 approximately \$497 thousand. Because there is no mechanism  
2 under the LTIP for Piedmont's ratepayers to share in these  
3 increased earnings, Piedmont's employees and stockholders  
4 will reap *all* of the financial rewards of these higher earnings.

5 As cited above in TRA Docket No. 96-00977, because the  
6 current LTIP rewards only employees and stockholders, all  
7 LTIP costs related to EPS should be disallowed. Therefore, the  
8 CAPD, based on past precedent, urges the disallowance of 50%  
9 of the proposed LTIP compensation.  
10

11 **Q. Please summarize the incentive plan compensation**  
12 **differences.**

13 **A.** Since ratepayers are the sole source of Piedmont's  
14 regulated earnings, the MVP, STIP, and LTIP plans are circular  
15 ones whose success is built into this docket (i.e. higher  
16 regulated earnings create more incentive pay). Basically,  
17 Piedmont has proposed rewarding its employees and  
18 stockholders for merely increasing natural gas rates charged to  
19 ratepayers. Of note, utility incentive plans have been recently  
20 limited or disallowed in Louisiana, Kentucky, Idaho,  
21 Connecticut, Illinois and Oklahoma.<sup>9</sup>

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<sup>9</sup>*Entergy Louisiana, Inc., Ex Parte*, 2005 WL 372935 (Ma7 25, 2005); *Commonwealth Edison Co. v. Illinois Commerce Commission*, 2009 WL 3048420 (September 17, 2009); *In re Public Service Co. of Oklahoma*, 270 P.U.R. 4<sup>th</sup> 205 (January 14, 2009); *In re United Water Idaho Inc.*, 2005 WL 3091674 (September 20, 2005); and *In re Kentucky-American Water Co.*, 2005 WL 1080806 (March 30, 2005).

1           Specifically, in *Entergy Louisiana, Inc., Ex Parte*, 2005 WL  
2           372935 (May 25, 2005), the Commission disallowed the recovery  
3           of Entergy's Long Term Incentive Compensation Plan, stating  
4           that the bonuses were unrelated to any benefits to the  
5           ratepayer. The Commission reasoned that shareholders, and  
6           not customers, should bear the cost of the incentive payments  
7           because such bonuses were not directly linked to matters such  
8           as rate stability, service quality, outage reductions, and  
9           minimizing length of outages, reductions in numbers of  
10          complaints and other such rate and service-related matters.<sup>10</sup>

11          The Illinois Court of Appeals also recently disallowed the  
12          portion of the incentive program that attributes benefits solely  
13          to shareholders, specifically the portion tied to "Earnings Per  
14          Share", stating, "the very term earnings per share provided a  
15          connotation of benefits for shareholders, rather than for  
16          ratepayers."<sup>11</sup>

17          Similarly, the Oklahoma Commission also disallowed the  
18          costs of long-term incentive compensation programs that result  
19          in payments based on financial goals that benefit shareholders  
20          alone.<sup>12</sup>

21          Following this trend in precedent, there is no reasonable  
22          basis to charge the full cost of the MVP, STIP and the LTIP

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<sup>10</sup>*Entergy Louisiana, Inc., Ex Parte*, 2005 WL 372935 (Ma7 25, 2005).

<sup>11</sup>*Commonwealth Edison Co. v. Illinois Commerce Commission*, 2009 WL 3048420 (September 17, 2009).

<sup>12</sup>*In re Public Service Co. of Oklahoma*, 270 P.U.R. 4<sup>th</sup> 205 (January 14, 2009).

1 plans to ratepayers, because most of the benefits of the  
2 programs will accrue to Piedmont's employees and  
3 shareholders and all of the proposed program's burden will be  
4 charged directly to ratepayers. As a result, these amounts have  
5 been excluded from the CAPD calculations and should be  
6 borne solely by the beneficiaries of the plan, Piedmont's  
7 shareholders.

8 If Piedmont's employees are successful in increasing the  
9 Company's earnings, even to the point of earning above the  
10 authorized rate of return set by the TRA, Piedmont will reward  
11 its employees for this effort through the MVP, STIP and the  
12 LTIP. In such a case, ratepayers would not only be  
13 unreasonably burdened by the over-earnings, but under  
14 Piedmont's proposal, they also would have to pay an "over  
15 earnings surcharge" in the form of the LTIP and OIP. The  
16 Consumer Advocate does not object if Piedmont wants to  
17 reward it's employees for increasing its earnings from  
18 regulated operations; however, the cost of these rewards  
19 should be charged to those that benefit from the MVP, STIP, &  
20 the LTIP — the Company's shareholders — not the ratepayers.  
21 In essence, Piedmont's plan requires ratepayers to pay bonuses  
22 to the Company's employees for collecting windfall profits for  
23 the shareholders. It is not reasonable to ask ratepayers to pay  
24 the costs of such a plan. The major amount of bonuses paid in

1 this case turns solely on the Company's profits (as opposed to  
2 service quality benchmarks, etc.).

3 Therefore, in accordance with the TRA's established  
4 precedent, Piedmont's ratepayers should not have to pay for  
5 the \$1.4 million of the MVP, STIP, and the LTIP incentive plans  
6 designed to benefit only the shareholders. The Consumer  
7 Advocate urges the TRA to disallow the entire costs of the STIP,  
8 50% of the LTIP incentive plan, and allow only 60% of the MVP  
9 incentive plan costs to be charged to ratepayers in this case.

10 Additionally, the CAPD is disallowing \$650,000 of  
11 Administrative and General Expense due to the utilization of  
12 energy efficiency programs. Mr. Hal Novak will discuss this  
13 issue in greater depth in his testimony. Finally, the CAPD net  
14 capitalization percentages for Administrative and General  
15 Expenses and Payroll offsets the overall \$3.0 million decrease  
16 by approximately (\$243 thousand).

17  
18 **Q. Please summarize why the CAPD is projecting about \$65,000**  
19 **less in depreciation expenses than the amount projected by**  
20 **Piedmont.**

21 **A.** This difference in the parties' position on depreciation  
22 expense is primarily attributable to one reason. That reason is  
23 the CAPD's policy of taking current month's depreciation  
24 expense based on the prior month's balance of the fixed asset



1 accounts. This differs from the Piedmont approach in that  
2 Piedmont calculates depreciation expense from the ending  
3 balance of the current month of the balance sheet fixed asset  
4 accounts. The \$65,000 difference is the cumulative amount  
5 from this change in methodology for all of the fixed asset  
6 accounts on a monthly basis for the attrition period.

7  
8 **Q. Please explain why the CAPD's forecast of taxes other than**  
9 **income taxes is about \$263,000 higher than Piedmont's other**  
10 **tax calculations.**

11 **A.** This difference is primarily due to the CAPD's  
12 computation of higher property taxes in the amount of  
13 \$252,000. Piedmont is adding significant plant additions from  
14 the end of the test year to the end of the attrition year.

15  
16 **Q. Please explain why the CAPD's forecast of income taxes is**  
17 **about \$1.1 million higher than Piedmont's income tax**  
18 **calculation.**

19 **A.** This \$1.1 million difference in income taxes is due mainly  
20 to the CAPD's application of different income tax rates. The  
21 CAPD computed state and federal income taxes using the  
22 statutory tax rates found in the applicable tax codes.  
23 Accordingly, the CAPD multiplied forecasted taxable income  
24 by the 6.5% state statutory income tax rate to arrive at state

1 income taxes and by the 35% federal statutory income tax rate  
2 to arrive at federal income taxes. On the other hand, Piedmont  
3 used a rate much higher than the statutory tax rate – a 6.8% tax  
4 rate to compute state income taxes. However, both financial  
5 and regulatory accounting principles support the CAPD's use  
6 of the statutory income tax rates; furthermore, the TRA also  
7 uses the statutory income tax rates for establishing customer  
8 utility rates and, in fact, used the statutory income tax rates to  
9 set Piedmont's customer rates in their last rate case (TRA  
10 Docket #03-00313).

11

12 **Q. Please summarize the \$3.5 million difference in revenue**  
13 **requirements attributable to the CAPD's computation of**  
14 **working capital for Piedmont.**

15 **A.** Piedmont shows working capital from Tennessee  
16 Operations of \$27.2 million and the CAPD shows a working  
17 capital balance of \$30.7 million. This difference is due to a  
18 formula error in Piedmont's response to data request MFR #25,  
19 adjustment #33. Piedmont's working capital formula fails to  
20 include row 14 (Requirements for Lead/Lag) which has  
21 attrition period working capital of \$3,521,418.00.

22

23 **Q. Please explain the \$6.5 million difference in Accumulated**  
24 **Deferred Income Taxes ("ADIT").**

1 A. Piedmont's petition included an end of period ADIT  
2 balance for the attrition year. The CAPD adopted a proper 13  
3 month average of ADIT for the attrition year resulting in a \$6.5  
4 million difference.

5  
6 **Q. Please summarize the comparison of capital structures and  
7 cost of capital in this docket using the CAPD's forecast.**

8 A. As previously stated, the CAPD's cost of capital results in  
9 a decrease of \$5.3 million in the tariff proposed by Piedmont.  
10 The \$5.3 million difference is due to the use of a 9.5% Return on  
11 Equity (ROE) as advocated by the CAPD compared to an  
12 11.25% return on ROE in Piedmont's petition. CAPD witness  
13 Dr. Chris Klein discusses the difference in Cost of Capital in his  
14 direct testimony.

15

16 **RATE DESIGN**

17

18 **Q. Please discuss Piedmont's proposed rate design.**

19 A. CAPD witness Mr. Hal Novak will discuss in his direct  
20 testimony his recommendations for rate design in Piedmont's  
21 proposed rate increase.

22

23 **Q. Does this conclude your testimony?**

24 A. Yes, it does.

25

# DAVID W. PETERS CPA/MBA

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## SKILLS SUMMARY

Results-driven accounting/finance manager with multiple years of increasing responsibilities. Adept at providing management with documented solutions that add value to business. Broad areas of expertise in budgeting/forecasting, project management, consolidations, inventory control, internal controls and vendor/supplier management. Technical skills include all Microsoft products, Oracle 11i and Hyperion Essbase.

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## PROFESSIONAL EXPERIENCE

### STATE OF TENNESSEE

*Office of the Attorney General*

#### **Financial Regulatory Analyst, Consumer Advocate and Protection Division 2008-Present**

Responsible for performing financial reviews of public utilities for purposes of proposed rate increases. In this capacity, act as consumer advocate for Tennessee rate payers in these hearings before the Tennessee Regulatory Authority (TRA). Duties include extensive use of Excel and PowerPoint in preparing workpapers for public hearings.

- Perform detailed financial analysis and review of utilities financial statements.
- Write testimony for public hearings at the TRA and do actual testifying at these hearings

### DELL INC. Nashville, TN

*Global Computer Manufacturer – Revenues approx. \$60B 2007*

#### **Senior Financial Consultant, North America Fulfillment Centers 2004-2008**

Responsible for all Financial Planning & Analysis for Dell Inc. Merge and Fulfillment Centers (Reno, NV Austin, TX, Nashville, TN and Cincinnati, OH) have managed all sites at various times. Duties include monthly close, quarterly forecasts, balance sheet reviews and all control testing of operations on a quarterly or semi-annual basis).

- Managed startup of small package fulfillment center in Cincinnati (428K square feet and approximately 600 employees).
- Oversaw audit and SOX testing for Dell's 3<sup>rd</sup> party S&P hardware and software businesses.
- Implemented weekly operational scorecard for operations partners that shows all metrics to pro-actively manage the business (volumes, cost per order, direct labor statistics, inventory control).
- Extensive training experience with financial analysts across Dell Inc. North America.
- Key member of steering committee that implemented consistent business controls testing and SOX testing across Dell Inc.

OMAN-GIBSON ASSOCIATES LLC Nashville, TN

*Health Care Facility Development, Construction and Management Company – privately held*

**Director of Facilities Management and Lease Administration**

**2002 - 2004**

Responsible for developing and overseeing a 24/7 call center providing Facilities Management and Lease Administration to 200+ locations (1.5M square feet) in 15 states. Duties include supervising eight employees and overall management of a turn-key operation that handled over 3,000 work orders annually and utilizes 3,000 suppliers.

- Managed project launch involving contract negotiations, call center and database development.
- Oversaw audit of 200+ leases and subsequent integration into new Lease Administration software.
- Maintained 93% satisfaction level with client regarding call center operations.
- Provided client with comprehensive monthly metrics package, thus enabling client to reallocate budget dollars effectively to areas in facilities that needed additional maintenance work.

NORTEL NETWORKS INC., Nashville, TN

*Global Telecommunications and Internet related networking supplier - \$17.5B revenues 2001*

**Business/Program Manager, Teleworking Solutions**

**1992 - 2002**

Responsible for developing Nortel Networks original Telecommuting Program that resulted in audited real estate savings of \$20M+ annually. In this role, assumed all aspects of financial business operations as well as developing logistics for 20K+ telecommuters.

- Developed sensitivity analysis pricing model for internal program budget issues.
- Implemented inventory/supply chain for all new customer equipment requirements.
- Completed and revised \$30M Telecommuting/Remote Access budget; – responsible for all financial aspects of internal business.
- Designed business case model to track costs versus savings of Telecommuting Program.
- Conducted financial analysis relating to all new product/technology introductions for program.

*Held various responsible positions such as Accounting Supervisor, Headquarters Control, Consolidations, Fixed Assets and Royalty Accounting at Nortel Networks*

**Prior to 1992**

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**EDUCATION & PROFESSIONAL ACCREDITATION**

Jack Massey Graduate School of Business, Belmont University, (Nashville, Tennessee)

**Masters of Business Administration (1995, 3.4 GPA)**

Tennessee Technological University, (Cookeville, Tennessee)

**Bachelor of Science, Business (1983)**

**Certified Public Accountant, State of Tennessee (License 15299 Active Status)**

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### **Dockets- Testimony**

TRA #09-00183 Chattanooga Gas Company

Direct Testimony: <http://www.state.tn.us/tra/orders/2009/0900183bp.pdf>

TRA #09-00056 Cartwright Creek

Direct Testimony: <http://www.state.tn.us/tra/orders/2009/0900056t.pdf>

TRA #09-00034 Lynwood Utilities

Direct Testimony: <http://www.state.tn.us/tra/orders/2009/0900034l.pdf>

TRA #08-00197 Atmos Energy Corporation

Direct Testimony: <http://www.state.tn.us/tra/orders/2008/0800197aa.pdf>

Before the

**TENNESSEE REGULATORY AUTHORITY**

IN RE:

PETITION OF PIEDMONT NATURAL  
GAS COMPANY, INC., for an  
Adjustment to Its Rates, Approval of  
Changes to Its Rate Design, Amortization  
of Certain Deferred Assets, Approval of  
New Depreciation Rates, Approval of  
Revised Tariffs and Service Regulations,  
and Approval of a New Energy Efficiency  
Program and GTI Funding

DOCKET NO. 11-00144

\*\*\*\*\*  
**EXHIBITS  
OF  
DAVE PETERS**  
\*\*\*\*\*

December 6, 2011

12/6/2011

**Piedmont Natural Gas Company  
Index to Schedules  
For the 12 Months Ending February 28, 2013**

	<u>Schedule No.</u>
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Operation & Maintenance Expenses	4
Taxes Other Than Income Taxes	5
Excise and Income Taxes	6
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Cost of Capital	8



**Piedmont Natural Gas Company**  
**Revenue Deficiency**  
**For the 12 Months Ending February 28, 2013**

6-Dec-11  
Exhibit 1, Page 1 of 9

Line No.	Category	Consumer Advocate		PNGC		Difference
1	Rate Base	\$348,876,988	A/	\$338,574,703	A/	\$10,302,286
2	Operating Income at Present Rates	\$20,493,594	B/	\$18,787,892	B/	\$1,705,703
3	Earned Rate of Return (Line 2/Line 1)	5.87%		5.55%		0.33%
4	Cost of Capital	7.61%	C/	8.53%	E/	-0.92%
5	Required Operating Income (Line 1*Line 4)	\$26,538,001		\$28,880,422		(\$2,342,421)
6	Operating Income Deficiency (Line 5-Line 2)	\$6,044,407		\$10,092,531		(\$4,048,123)
7	Gross Revenue Conversion Factor	1.645921	D/	1.655949	E/	(0.010028)
8	Revenue Deficiency (Line 6*Line 7)	\$9,948,617		\$16,712,711		(\$6,764,094)

A/ Schedule 2

5.27%

8.86%

B/ Schedule 3

C/ Schedule 9

D/ Schedule 8

E/ Exhibit PKP-1, Schedule 3, Page 2

Piedmont Natural Gas Company  
Comparative Rate Base  
For the 12 Months Ending February 28, 2013

Exhibit 1, Page 2 of 9

A/					
Line No.	Category	Consumer Advocate	PNGC		Difference
1	Utility Plant in Service	\$713,852,981	\$713,852,981		\$0
2	Construction Work in Progress	\$33,025,962	\$33,025,962		\$0
3	Utility Plant Capital Lease	\$0	\$0		\$0
4	Limited-Term Utility Plant - Net	\$0	\$0		\$0
5	Working Capital	\$30,722,589	\$27,201,172		\$3,521,417
6	Deferred Maintenance	\$0	\$0		\$0
7	Total Additions	\$777,601,532	\$774,080,115		\$3,521,417
8	Accumulated Depreciation	\$ 336,408,892	\$336,693,812		(\$284,920)
9	Accumulated Amort. of Utility Capital Lease	\$0	\$0		\$0
10	Accumulated Deferred Income Taxes	\$87,138,706	\$93,634,654		(\$6,495,948)
11	Customer Advances for Construction	\$0	\$0		\$0
12	Contributions In Aid of Construction	\$5,176,946	\$5,176,946		\$0
13	Unamortized Investment Tax Credit	\$0	\$0		\$0
14	Utility Plant Acquisition Adj.	\$0	\$0		\$0
15	Total Deductions	\$428,724,544	\$435,505,412		(\$6,780,868)
16	Rate Base	\$348,876,988	\$338,574,703		\$10,302,286

A/ Exhibit PKP-1, Sch. 3, Page 1.

B/ Consumer Advocate work papers.

Piedmont Natural Gas Company  
Income Statement at Current Rates  
For the 12 Months Ending February 28, 2013

Exhibit 1, Page 3 of 9

Line No.	Category	Consumer Advocate		PNGC		Difference
1	Operating Revenues	\$189,205,584		\$188,671,154	A/	\$534,430
2	Cost of Gas	\$94,601,622		\$94,352,421	A/	\$249,201
3	Gross Margin	\$94,603,962		\$94,318,733		\$285,229
4	Operations and Maintenance Expense	\$40,282,043	B/	\$43,043,964	B/	(\$2,761,921)
5	Depreciation and Amortization Expense	\$19,600,350	I/	\$19,664,702	C/	(\$64,352)
6	Taxes Other Than Income	\$9,048,687	D/	\$8,785,431	G/	\$263,256
7	State Excise Tax	\$1,262,419	E/	\$1,117,062	H/	\$145,357
8	Federal Income Tax	\$6,321,392	E/	\$5,324,206	H/	\$997,186
9	Total Operating Expense	\$76,514,892		\$77,935,366		(\$1,420,474)
10	Interest On Customer Deposits	\$412,591		\$412,591		\$0
11	AFUDC	\$2,817,115	F/	\$2,817,115	A/	\$0
12	Net Operating Income for Return	\$20,493,594		\$18,787,892		\$1,954,904

A/ Exhibit PKP-1, Sch. 3, Page. 1

B/ Schedule 5

C/ TAWC Exhibit 2, Sch. 1

D/ Schedule 6

E/ Schedule 7

F/ TAWC Exhibit 2, Sch. 3

G/ TAWC Exhibit 2, Sch. 1

H/ TAWC Exhibit 2, Sch. 6

I/ Consumer Advocate work paper E-DEP

6-Dec-11

Piedmont Natural Gas Company  
Operation & Maintenance Expenses  
For the 12 Months Ending February 28, 2013

Exhibit 1, Page 5 of 9

Line No.	Category	A/		B/	
		Consumer Advocate	PNGC	Difference	
1	Salaries and Wages	\$18,068,459	\$18,169,143		(\$100,684)
2	Transmission & Distribution Expense	\$5,631,656	\$5,653,320		(\$21,664)
3	Uncollectible Accounts Expense	\$57,564	\$313,138		(\$255,575)
4	Other Customer Accounts Expense	\$880,193	\$850,989		\$29,204
5	Administrative and General	\$15,526,008	\$17,924,187		(\$2,398,179)
6	Sales Expense	\$116,163	\$133,187		(\$15,023)
7	Total O&M Expense	\$40,282,043	\$43,043,964		(\$2,761,921)

A/ Dave Peters work papers

B/ MFR 25 Summary Schedule

Piedmont Natural Gas Company  
Taxes Other Than Income Taxes  
For the 12 Months Ending February 28, 2013

Exhibit 1, Page 6 of 9

Line No.	Category	Consumer Advocate	D/		Difference
				PNGC	
1	Other General Taxes	\$5,243		\$5,243	\$0
2	Gross Receipts Tax	\$1,485,070	A/	\$1,449,279	\$35,791
3	Property Taxes	\$5,218,572	B/	\$4,966,640	\$251,932
4	Franchise Tax	\$930,057		\$930,057	\$0
5	Payroll Taxes	\$1,409,745	C/	\$1,434,212	(\$24,467)
6	Total Taxes Other Than Income Taxes	\$9,048,687		\$8,785,431	\$263,256

A/ CAPD Response #25.

B/ Dave Peters work paper T-OTAX1.

C/ Dave Peters work paper TAX4.

D/ MFR25 worksheet Taxes

6-Dec-11

TRA Docket #11-00144  
 Consumer Advocate Exhibit  
 Schedule 6

Piedmont Natural Gas Company  
 Excise and Income Taxes  
 For the 12 Months Ending February 28, 2013

Line No.	Category	Attrition Amount A/	
1	Operating Revenues	\$94,603,962	B/
2	Salaries and Wages	\$18,068,459	
4	Transmission & Distribution Expense	\$5,631,656	
5	Uncollectible Accounts Expense	\$57,564	
6	Other Customer Accounts Expense	\$880,193	
7	Administrative and General	\$15,526,008	
8	Sales Expense	\$118,163	
9	Depreciation and Amortization Expense	\$19,600,350	
10	Taxes Other Than Income	\$9,048,687	
11	NOI Before Excise and Income Taxes	\$25,672,881	
12	AFUDC	\$2,817,115	
13	Interest Expense	(\$9,068,161)	C/
14	Pre-tax Book Income	\$19,421,835	
15	Schedule M Adjustments	\$0	D/
16	Excise Taxable Income	\$19,421,835	
17	Excise Tax Rate	6.50%	
18	Excise Tax Expense	1,262,419	
19	Excise Tax NOL	-	
20	Excise Tax Expense	1,262,419	
21	Pre-tax Book Income	19,421,835	
22	Preferred Dividend Credit	-	
23	Excise Tax	(1,262,419)	
24	Schedule M Adjustments	-	D/
25	FIT Taxable Income	18,159,416	
26	FIT Rate	35.00%	
27	Federal Income Tax Expense	6,355,796	
28	ITC Amortization	(\$34,404)	E/
29	Federal Income Tax Expense	6,321,392	

A/ Schedule 5

B/ Schedule 4

C/ Schedule 1, line 1 \* Weighted Cost of Debt per Schedule 9

D/ TAWC Exhibit No. 2, Schedule 7, Line 36.

E/ TAWC Exhibit No. 2, Schedule 7, Line 11.

Piedmont Natural Gas Company  
Revenue Conversion Factor  
For the 12 Months Ending February 28, 2013

Exhibit 1, Page 8 of 9

Line No.	Category	Balance
1	Operating Revenues	1.000000
2	Add: Forfeited Discounts - A/	-
3	Balance	1.000000
4	Uncollectible Ratio 0.0003 B/	0.000308
5	Balance	0.999692
6	State Excise Tax 0.0650 C/	0.064980
7	Balance	0.934712
8	Federal Income Tax 0.3500 C/	0.327149
9	Balance	0.607563
10	Revenue Conversion Factor (Line 1 / Line 11)	1.645921

A/ 12 MTD 9/30/10 (\$308,601/\$38,139,091)

B/ 12 MTD 9/30/10 (\$250,290/\$37,886,523)

C/ Statutory Rate

**Piedmont Natural Gas Company**  
**Cost of Capital**  
For the 12 Months Ending February 28, 2013

Exhibit 1, Page 9 of 9

Line No.	Final Capital Structure	Ratio	Cost	Weighted Cost	Tax Deductible
1	Short Term Debt	5.87%	1.59%	0.093%	0.093%
2	Long Term Debt	41.42%	6.05%	2.506%	2.506%
3	Common Equity	52.71%	9.50%	5.007%	
4	Total	100.00%		7.61%	2.599%

Source: Consumer Advocate Exhibit Dr. Chris Klein.