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December 9, 2011

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filed electronically in docket office on 12/09/11

**Re: *Petition of Piedmont Natural Gas Company, Inc, For Adjustment To Its Rates***  
**Docket No. 11-00144**

Dear Jon:

Thank you for the response to my letter of September 23, 2011 requesting certain information regarding Piedmont Natural Gas Company, Inc. We requested the materials as part of the Consumer Advocate's intervention in the above referenced Docket.

Some of the materials you provided were redacted to obscure the names and other identifying information of consumers who had filed complaints. We now ask for un-redacted copies of all materials previously provided. We also ask for any information you have regarding if or how any of the consumer complaints were resolved. This additional information is necessary for the Consumer Advocate to fully carry out its mandate to protect the interests of Tennessee utility consumers.

A Protective Order has been previously entered in this Docket and we will, of course, abide by all of its terms in our handling of any materials deemed to be confidential.

Thank you for consideration of this request. Please feel free to call should you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "C. Scott Jackson".

C. Scott Jackson  
Senior Counsel  
(615) 741-8726

cc: all parties of record in Docket 11-00144