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November 15, 2011

VIA HAND DELIVERY

filed electronically in docket office on 11/15/11

Chairman Kenneth C. Hill
c/o Sharla Dillon
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee 37243

Re: ***Petition of Piedmont Natural Gas Company, Inc. Inc., for an Adjustment to Its Rates, Approval of Changes to Its Rate Design, Amortization of Certain Deferred Assets, Approval of New Depreciation Rates, Approval of Revised Tariffs and Service Regulations, and Approval of a New Energy Efficiency Program and GTI Funding, Docket No. 11-00144***

Dear Chairman Hill:

Enclosed please find an original and five (5) copies of Piedmont Natural Gas Company, Inc.'s Supplemental Response to the Consumer Advocate and Protection Division's First Set of Discovery Requests, Question No. 52.

This material is also being filed today by way of email to the Tennessee Regulatory Authority docket manager, Sharla Dillon. Please file the original and four copies of this material and stamp the additional copy as "filed." Then please return the stamped copy to me by way of our courier.

Should you have any questions concerning this matter, please do not hesitate to contact me at the email address or telephone number listed above.

Sincerely,



David Killion

Enclosures

Chairman Kenneth C. Hill
November 15, 2011
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cc: Mr. David Foster, Chief of Utilities Division (w/o enclosure)
Mr. Jerry Kettles, Chief of Economic Analysis & Policy Division (w/o enclosure)
Ryan McGehee, Esq. (w/ enclosure)
C. Scott Jackson, Esq. (w/ enclosure)

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Piedmont Natural Gas Company
Docket No. 11-00144
CONSUMER ADVOCATE DISCOVERY REQUEST NO. 1
September 23, 2011

52. Provide copies of any consumer complaints received by Piedmont since September 22, 2010. In responding to this request, Piedmont should provide copies of complaints made in writing or complaints made by phone or other media for which the Company has documentation.

Supplemental Response: See the attached CONFIDENTIAL documentation for the complaints summarized in Attachment 2 of 2 (see response dated October 26, 2011). The line number on the summary corresponds with the attachment number in this supplemental response. (The CONFIDENTIAL summary has been included in the supplemental response for ease of reading.)

Supplemental response provided by Piedmont Natural Gas on November 15, 2011

This Response/Attachment is designated

CONFIDENTIAL

and has been filed under seal.

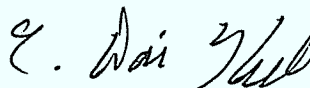
CERTIFICATE OF SERVICE

The undersigned hereby certifies that a copy of the foregoing document is being served this date
via U.S. Mail or electronic mail upon:

Ryan L. McGehee, Assistant Attorney General
C. Scott Jackson, Senior Counsel
Office of the Attorney General and Reporter
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jane.lewis-raymond@piedmontng.com

This the 15th day of November, 2011.



C. David Killion