BASS BERRY SIMS

Nashville Office 150 Third Avenue South, Suite 2800 Nashville, TN 37201 (615) 742-6244 R. Dale Grimes dgrimes@bassberry.com Washington D.C. Office 1201 Pennsylvania Avenue NW, Suite 300 Washington, DC 20004 (202) 827-2961

August 25, 2021

Via Email and US Mail

Dr. Kenneth C. Hill, Chairman c/o Ectory Lawless, Dockets and Records Manager Tennessee Public Utility Commission 502 Deaderick Street, Fourth Floor Nashville, Tennessee 37243 tpuc.docketroom@tn.gov

In re: Application of TDS Telecom Service Corporation ("TDS") on behalf of its wholly owned subsidiaries Concord Telephone Exchange, Inc., and Tennessee Telephone Company for Renewal of State-Issued Certificate of Franchise Authority - Docket No. 11-00125

Dear Chairman Hill:

Enclosed please find an original and four (4) copies of TDS Telecom's Application for Renewal of the State-Issued Franchise Certificate. This Application is being filed electronically with the Tennessee Public Utility Commission.

Enclosed with this filing you will find:

- 1. Filing cover letter to Chairman Hill;
- 2. Signed affidavit from Andrew S. Petersen;
- 3. Exhibit A Tennessee service areas;
- 4. Exhibit B Local governments that TDS will provide notice letters and maps to;
- 5. Exhibit C Minority Owned Business Participation Plan; and
- 6. Filing fee check (\$2,000).

Thank you for your assistance in getting this application filed, and please let me know if you have any questions.

With kindest regards, I remain

Very truly yours,

12 12 mines

R. Dale Grimes



August 23, 2021

Dr. Kenneth C. Hill, Chairman c/o Ectory Lawless, Docket Room Manager Tennessee Public Utility Commission 502 Deaderick Street 4th Floor Nashville, TN 37243

Re: Application of TDS Telecom Service Corporation ("TDS") on behalf of its wholly owned subsidiaries Concord Telephone Exchange, Inc., and Tennessee Telephone Company for Renewal of State Issued Certificate of Franchise Authority – Docket No. 11-00125

Dear Chairman Hill,

Enclosed for filing please find the Application of *TDS Telecom Service Corporation for Renewal of State-Issued Certificate of Franchise Authority*. Also enclosed is a filing fee check in the amount of \$2,000 based on the population of the designated areas.

Please let me know if you have any questions.

Sincerely,

Bruce Mottern

Manager - State Government Affairs

Bruce Watter

TDS Telecom

(O) 865-671-4753

Email: bruce.mottern@tdstelecom.com

BEFORE THE TENNESSEE PUBLIC UTLITY COMMISSION NASHVILLE, TENNESSEE

IN RE:

APPLICATION OF TDS TELECOMMUNICATIONS)

SERVICE CORPORATION FOR RENEWAL)

OF STATE-ISSUED CERTIFICATE OF FRANCHISE)

AUTHORITY)

AFFIDAVIT OF ANDREW S. PETERSEN

STATE OF WISCONSIN COUNTY OF DANE

I, Andrew S. Petersen, in accordance with the requirements of the Competitive Cable and Video Act, TCA 7-59-301 et seq. having been duly sworn in accordance with the law, affirm the following statements are true and correct:

1. Name of Applicant:

I, Andrew S. Petersen do hereby attest to being Senior Vice President - Corporate Affairs of TDS Telecommunications Service Corporation ("TDS Telecom") and its wholly owned operating companies including those in Tennessee. I am authorized to make this affidavit on behalf of TDS Telecommunications Service Corporation ("TDS Telecom"), the applicant in this matter. TDS Telecom is the holder of the State-Issued Certificate of Franchise Authority, granted by the Tennessee Regulatory Authority on August 17, 2011 and as amended:

- 1st Amendment granted by the Tennessee Regulatory Authority on June 19, 2012
- 2nd Amendment granted by the Tennessee Regulatory Authority on May 2, 2013
- 3rd Amendment granted by the Tennessee Regulatory Authority on September 14, 2017
- 4th Amendment granted by the Tennessee Regulatory Authority on March 26, 2019
- 5th Amendment granted by the Tennessee Public Utility Commission on August 23, 2019

6th Amendment – granted by the Tennessee Public Utility Commission on April 22, 2020
7th Amendment – granted by the Tennessee Public Utility Commission on August 27,2020

2. Application Fee (Tenn. Code Ann. 7-59-305(b)(1))

TDS Telecom submits the application fee of \$2,000 with this application based on a service area population between 100,000 and 500,000, as reflected by the most recent decennial census.

3. Compliance with Applicable Laws (Tenn. Code Ann. 7-59-305(c)(1))

TDS Telecom agrees to continue to comply with all applicable federal and state laws and regulations, to the extent that such state laws and regulations are not in conflict with or superseded by the provisions of Tennessee Code annotated Title 7, Chapter 59, Part 3, or other applicable law, and will timely file with the Federal Communications Commission ("FCC") all forms required by the FCC in advance of offering video or cable services.

4. Description of Municipalities and / or Unincorporated Areas Within Counties to be Served (Tenn. Code Ann. 7-59-305(c)(2))

TDS Telecom intends to provide cable or video services in the same geographical areas in which it provides its incumbent regulated telephone services as listed in Exhibit A.

5. Provision of cable service to service areas (Tenn. Code Ann 7-59-305(c)(3)

TDS Telecom currently offers, pursuant to its existing state or local franchise authority, or intends to begin to offer, video or cable services and / or provide new broadband service in accordance with Tenn. Code Ann 7-59-311 (d), in each of the municipalities and unincorporated areas of each county within twenty – four (24) months of the date of the renewal of a state-issued amended certificate of franchise authority in the areas listed in Exhibit A.

6. Indemnification (Tenn. Code Ann. 7-59-(c)(4))

TDS Telecom agrees to indemnify and hold harmless, in accordance with Tenn. Code Ann. 7-59-318, the state, municipality, county and any employee or representative of the state, municipality or county, as well as any political subdivision of the state and any employee or representative of the political subdivision, individually and collectively, referred to in Tenn. Code Ann. 7-59-318 as the "indemnitee."

7. Applicant Contact Information (Tenn. Code Ann 7-59-305(c)(5))

TDS Telecom's principal place of business is: 525 Junction Road, Madison, WI 53717

Contact phone number is: 608-664-5000

The principal executive officers are:

- i. James W. Butman President & CEO
- ii. Mark Barber Sr. VP Network
- iii. Kathy Cefalu VP Chief Human Resource Officer
- iv. Ken Paker Sr. VP & CTO-Info & Network
- v. Andrew Petersen Sr. VP Corporate Affairs
- vi. Vicki Villacrez Sr. VP Finance & CFO
- vii. Shane West Sr. VP Mktg, Sales & Customer Operations

The following persons are authorized to represent TDS Telecom before the Tennessee Public Utility Commission:

Bruce Mottern
Manager – State Government Affairs
10025 Investment Drive
Knoxville, TN 37932
Office: 865-671-4753

Email: bruce.mottern@Tdstelecom.com

R. Dale Grimes
Attorney
Bass, Berry & Sims PLC
150 Third Avenue South
Suite 2800
Nashville, TN 37201

Office: 615-742-6244

Email: dgrimes@bassberry.com

8. Applicant meets the requirements of having the Managerial, Financial and Technical Qualifications to provide cable or Video Service (Tenn. Code Ann. 7-59-305 (c)(6) and (d)(2))

As recognized in TPUC Docket 11-00125, TDS Telecom continues to demonstrate that it has the managerial, financial, and technical Qualifications to provide cable or video service as required by Tenn. Code Ann. 7-59-305 (c)(6) and (d)(2).

TDS Telecom has been successfully providing video services in Tennessee since May of 2008 (Town of Farragut franchise) and has expanded to the areas identified in Exhibit A. Additionally, TDS owns and operates cable systems in Colorado, Utah, New Mexico, Oregon, Texas, Washington, New Hampshire, Minnesota, Wisconsin, Tennessee, North Carolina, and Idaho. TDS is currently constructing cable systems in areas of Idaho and Washington.

Additionally, TDS Telecom continues to operate four (4) telecommunications companies (Incumbent Local Exchange Carriers) in Tennessee providing a range of telecommunications and broadband services beginning in 1975.

TDS Telecom is the seventh largest local exchange telephone company in the U.S. and a growing force in the cable industry. It provides 1.2 million connections to high-speed internet, phone, and TV entertainment services to customers in more than 900 rural, suburban, and metropolitan communities. For residential customers, TDS deploys 1Gig internet access, IPTV service, cable TV options, and

traditional wireline services. The company offers businesses advanced solutions, including VoIP

(managedIP Hosted voice), high-speed internet, fiber optics, data networking, and hosted-managed

services.

Based on the historical success and experience of providing services, the continuous investment,

upgrades, and expansion of services including video and telecommunications, TDS Telecom has

demonstrated that it has the managerial, financial, and technical qualifications to provide cable and

video services.

9. Customer Service Complaint Handling Process (Section 305(c) (7))

a. Policies on addressing customer service issues, billing adjustments and

communications with government officials regarding customer complaints:

TDS Telecom follows the Customer Service guidelines set forth by the FCC. Customers

who have questions or complaints regarding their cable or video service or questions or

disputes concerning their bills may contact TDS at 1-855-220-2592. TDS Technical

Customer Operations Advisors are available to assist with any problems 24 hours a day, 7

days a week. Local Field Service Technicians are available to address service-related

issues Monday through Friday during normal business hours, and on call after hours and

weekends for emergencies. TDS will address customer questions or complaints in a timely

manner. Should a customer believe that his / her request was not properly handled, he/she

may contact the Tennessee Public Utility Commission.

Written customer complaints may be sent to:

TDS

ATTN: TDS TV Product Support

525 Junction Rd.

Madison, WI 53717

5

10. Notice to Affected Local Governing Authority (Section 305(c) (8) of the Act)

TDS Telecom has provided Notice and a copy of this Affidavit to each local government that would be affected by the renewed State-issued certificate of franchise authority as identified in Exhibit B of their right to receive a franchise fee consistent with the Act.

11. Non-discrimination and service deployment requirements (Tenn. Code Ann 7-59-305(c)(9))

TDS Telecom agrees to comply with the requirements of the Act, expressly including the applicable non-discrimination and service deployment requirements of Section 311 of the Act. In addition, TDS Telecom acknowledges the provisions of Section 312 of the Act relative to enforcement of non-discrimination and deployment requirements.

12. Notice to Affected Local Government Entities (Tenn. Code Ann 7-59-305(c)(10))

Following issuance of the renewed, and any amendments, state issued certificate of franchise authority, TDS Telecom will provide notice to any affected local governing authority ten (10) days prior to providing service in that jurisdiction.

13. Minority-Owned Business Plan (Tenn. Code Ann 7-59-305(c) (11))

TDS Telecom agrees to comply with its Minority-Owned Business Plan which is attached as Exhibit C.

FURTHER AFFIANT SAYETH NOT.

Andrew S. Petersen

Sr. Vice President - Corporate Affairs

State of Wisconsin

JODETTE L FRIEDRICH

Notary Public State of Wisconsin

County of Dane

Sworn to and subscribed before me, this 17 day of August ____ 2021.

My Commission Expires _________

EXHIBIT A

TENNESSEE SERVICE AREAS

EXHIBIT A

TENNESSEE SERVICE AREAS (WITHIN TDS TELECOM FOOTPRINT AS IDENTIFIED IN ATTACHED MAPS)

Municipality	County
Town of Farragut	Knox
LaVergne	Davidson
City of LaVergne	Rutherford
City of Mt. Juliet	Wilson
Concord	Knox
Mt. Juliet	Wilson
Halls Crossroads	Knox
Parsons	Decatur
Waynesboro	Wayne
Tellico	Monroe
Clifton	Wayne
Collinwood	Wayne
Decaturville	Decatur
Linden	Perry
Lobelville	Perry
New Johnsonville	Humphreys County
Vonore	Monroe & Loudon
Town of Vonore	Monroe
Ball Play	Monroe
Coker Creek	Monroe
City of Scotts Hill	Monroe

EXHIBIT B

LOCAL COUNTY GOVERNMENTS PROVIDED NOTICE AND A MAP OF THE SERVICE

EXHIBIT B

LOCAL COUNTY GOVERNMENTS PROVIDED NOTICE AND MAP OF SERVICE AREA

Knox County - Town of Farragut	Decatur County – Decaturville
Mr. Ron Williams, Mayor	Mr. Mike Creasy, County Mayor
Town of Farragut	29 East Main, St.
11408 Municipal center Drive	Decaturville, TN 38329
Farragut, TN 37934	Decator vine, 114 36327
Turiagui, Tiv 57751	
Knox County - Concord	Decatur County – City of Decaturville
Mr. Glenn Jacobs, County Mayor	Mr. Jerry Buchanan, Mayor
Office of County Mayor	City Hall Decaturville
Suite 615	29 East Main St.
City County Building	Decaturville, TN 38329
400 Main St.	
Knoxville, TN 37902	
Knox County - Halls Crossroads	Decatur County – Parsons
Mr. Glenn Jacobs, County Mayor	Mr. Tim Boaz, Mayor
Office of County Mayor	City of Parsons
Suite 615	City Hall
City County Building	535 Tennessee Ave. South
400 Main St.	Parsons, TN 38363
Knoxville, TN 37902	
Davidson County - Antioch	Decatur County - Scotts Hill
Mr. John Cooper, County Mayor	Mr. Mike Creasy, County Mayor
Metro City Hall	29 East Main, St.
225 Polk Ave.	Decaturville, TN 38329
Nashville, TN 37207	
Davidson County - LaVergne	Decatur County - City of Scotts Hill
Mr. John Cooper, County Mayor	Mr. Kenny Parrish, Mayor
Metro City Hall	City of Scotts Hill
225 Polk Ave.	85 Hwy 114 South
Nashville, TN 37207	Scotts Hill, TN 38374
Rutherford County - City of Lavergne	Perry County – Town of Linden
Jason Cole, Mayor	Mr. Wess Ward, Mayor
5093 Murfreesboro Rd.	216 E. Main St.
LaVergne, TN 37086	Linden, TN 37096
Wilson County - City of Mt. Juliet	Perry County – Linden
Mr. James Maness, Mayor	Mr. John Carroll, County Mayor
City of Mt. Juliet	121 East Main St.
2425 North Mt. Juliet Rd.	Linden, TN 37096
Mt. Juliet, TN 37122	

EXHIBIT B

LOCAL COUNTY GOVERNMENTS PROVIDED NOTICE AND MAP OF SERVICE AREA

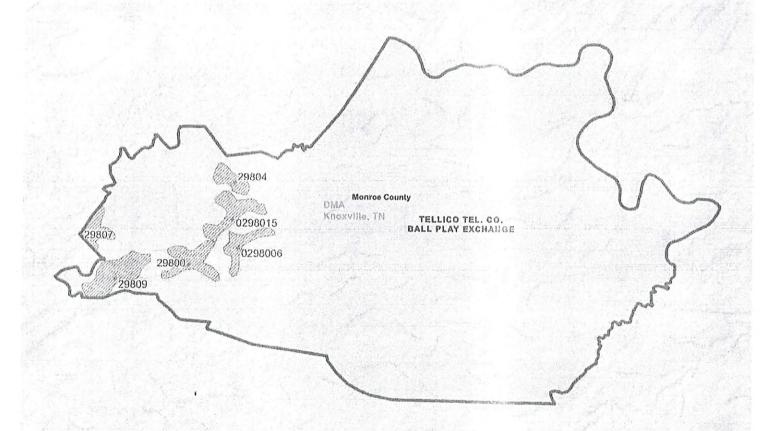
Wilson County - Mt. Juliet	Perry County – Lobelville
Mr. Randall Hutto, County Mayor	Mr. Robby Moore, Mayor
228 E. Main St., Room 104	55 South Main St.
Lebanon, TN 37087	Lobelville, TN 37097
Wayne County – Waynesboro	Monroe County – Vonore
Mr. Jim Mangubat, County Executive	Mr. Mitch Ingram, County Mayor
100 Court Circle	105 College Street South
Waynesboro, TN 38485	Madisonville, TN 37354
Wayne County - City of Waynesboro	Loudon County - Vonore
Mr. Chris Bevis, Mayor	Mr. Buddy Bradshaw, County Mayor
122 Public Sq. East	100 River Road, Suite 106
Waynesboro, TN 38485	Loudon, TN 37774
Wayne County - City of Collinwood	Monroe County - Town of Vonore
Mr. Glenn Brown, Mayor	Mr. John Hammontree
City of Collinwood	613 Church St.
Collinwood City Hall	Vonore, TN 37885-0218
108 3 rd Ave South	
Collinwood, TN 38450	
Wayne County – City of Clifton	Monroe County - Ball Play
Mr. Randy Burns, Mayor	Mr. Mitch Ingram, County Mayor
City of Clifton	105 College Street South
142 Main Street	Madisonville, TN 37354
P.O. Box 192	
Clifton, TN 38425	
Humphreys County - City of New	Monroe County - Coker Creek
Johnsonville	Mr. Mitch Ingram, County Mayor
Mr. David Cagle, Mayor	105 College Street South
City of New Johnsonville	Madisonville, TN 37354
323 Long St.	
New Johnsonville, TN 37134	
Humphreys County – New Johnsonville	Monroe – City of Tellico Plains
Mr. Jessie Wallace, County Executive	Mr. Marilyn Parker, Mayor
Humphreys County	City of Tellico Plains
102 Thompson, St.	405 Veterans Memorial Dr.
Waverly, TN 37185	Tellico Plains, TN 37385

MAPS

LOCAL COUNTY GOVERNMENTS PROVIDED NOTICE AND A MAP OF THE SERVICE

TELLICO TELEPHONE COMPANY, INC D/B/A TDS TELECOM





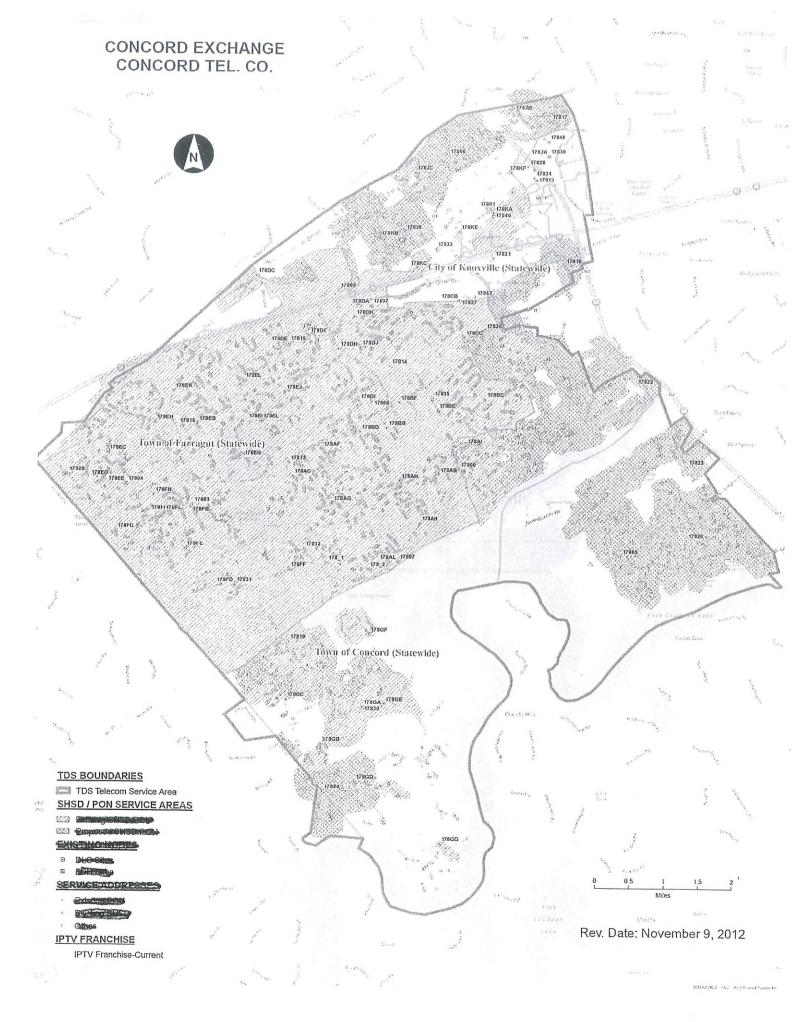


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Legend

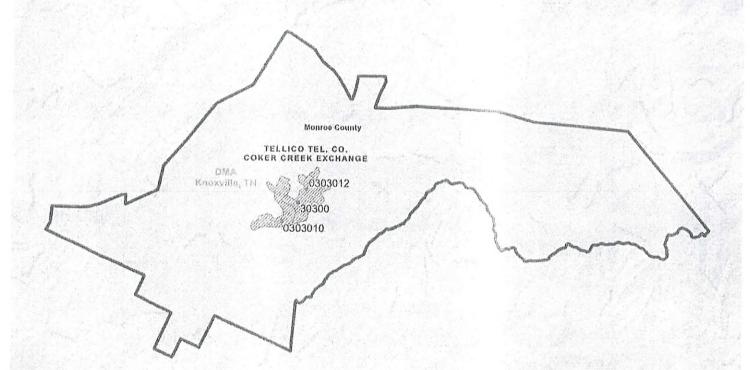


Telephone Service Area IPTV Service Areas IPTV Franchise - Existing



TELLICO TELEPHONE COMPANY, INC D/B/A TDS TELECOM







Legend



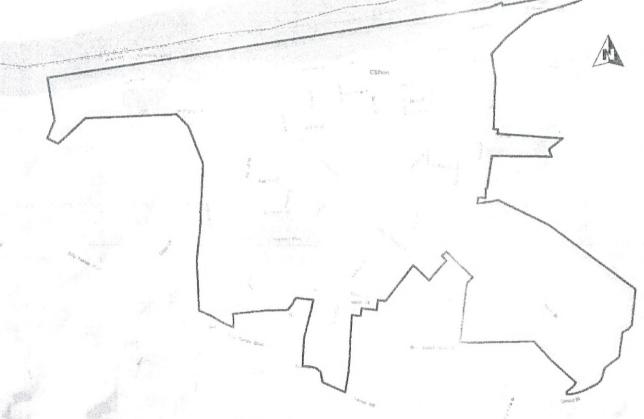
Telephone Service Area IPTV Service Areas IPTV Franchise - Existing



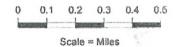
TDS TELECOM - CLIFTON IPTV Market Area

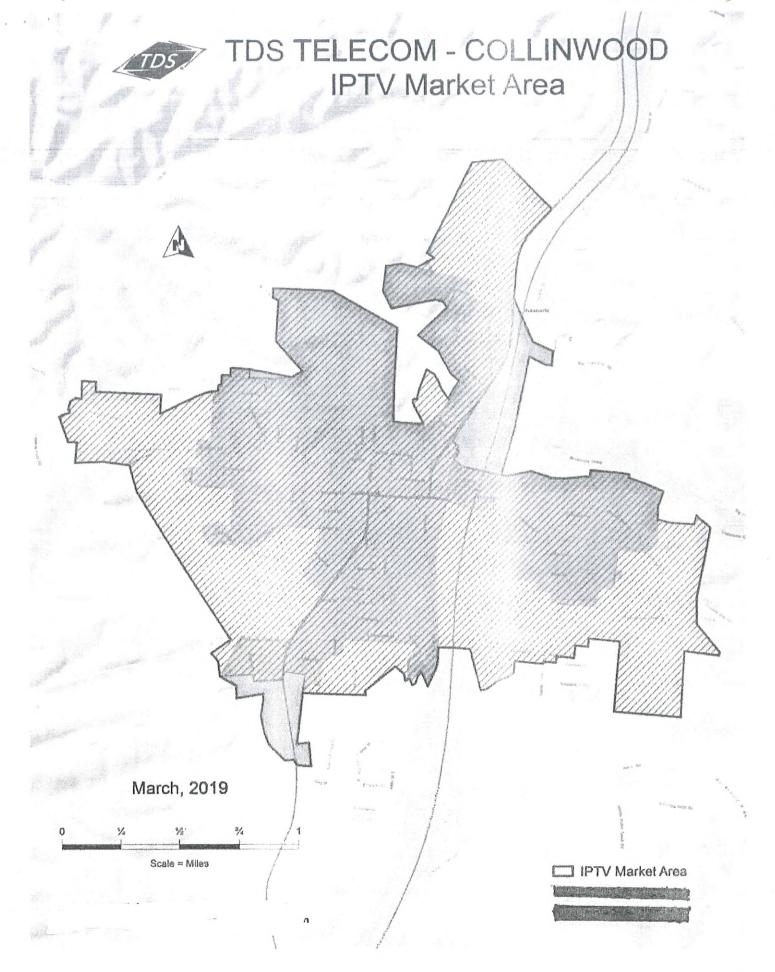
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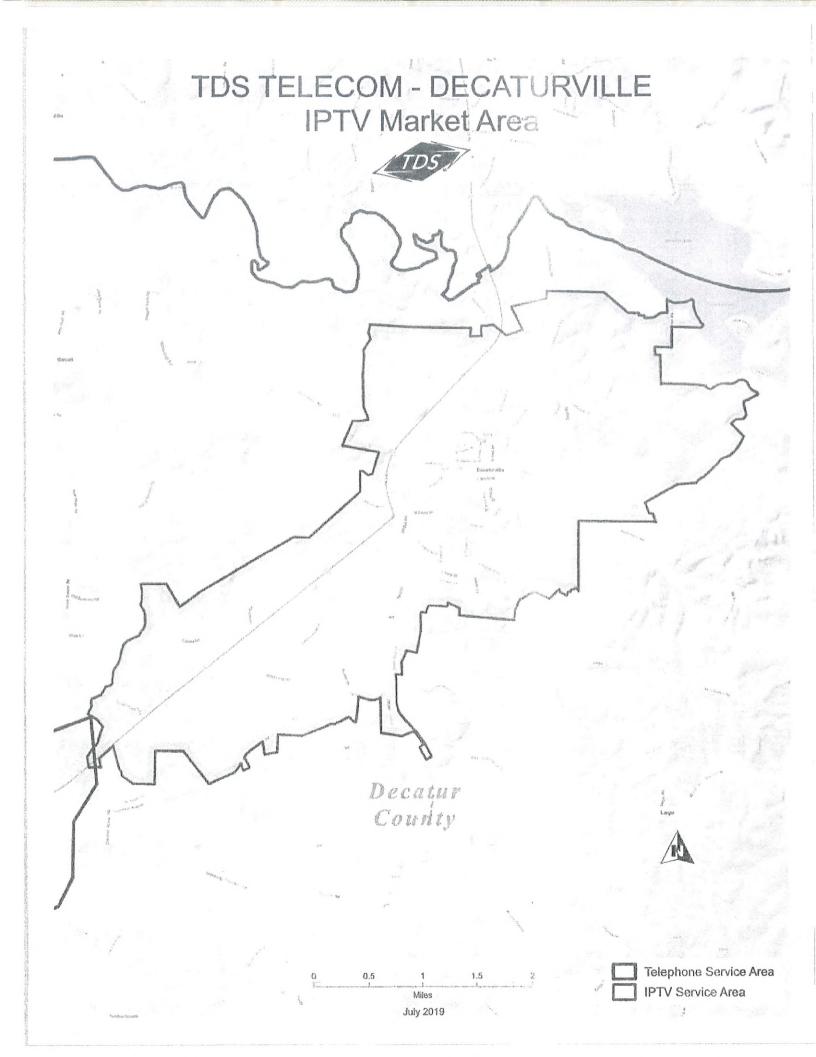
- ☐ IPTV Service Area
- Municipal Boundary

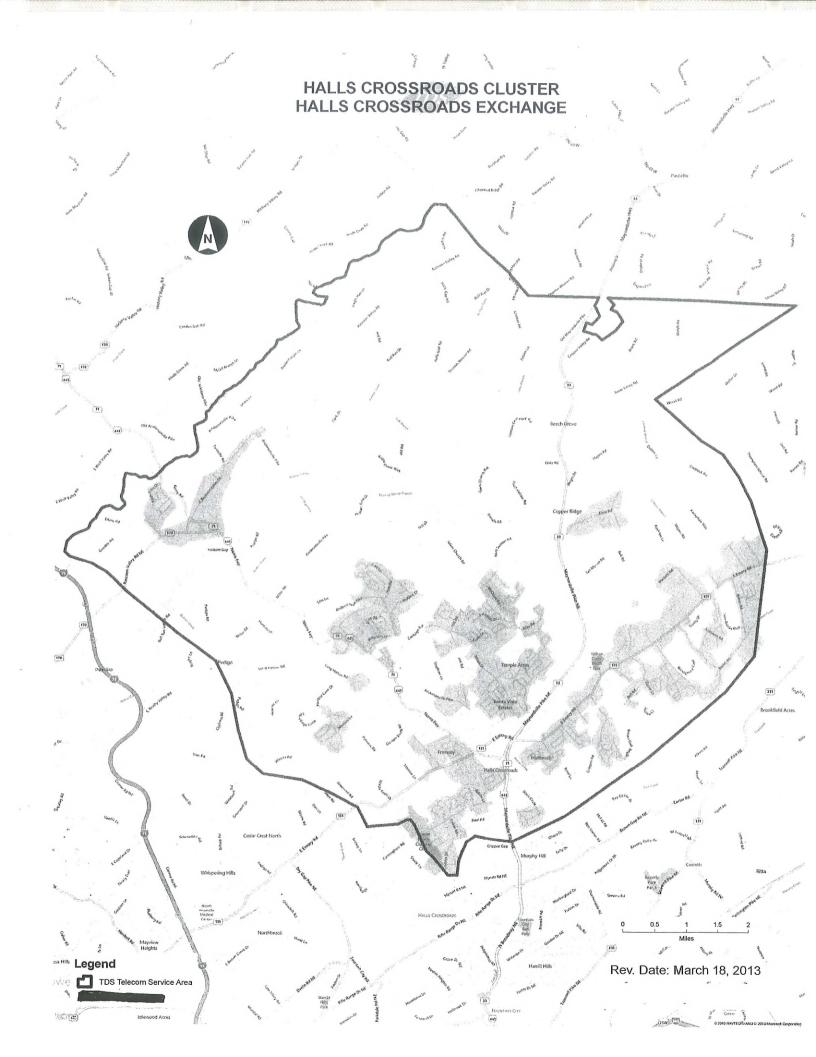


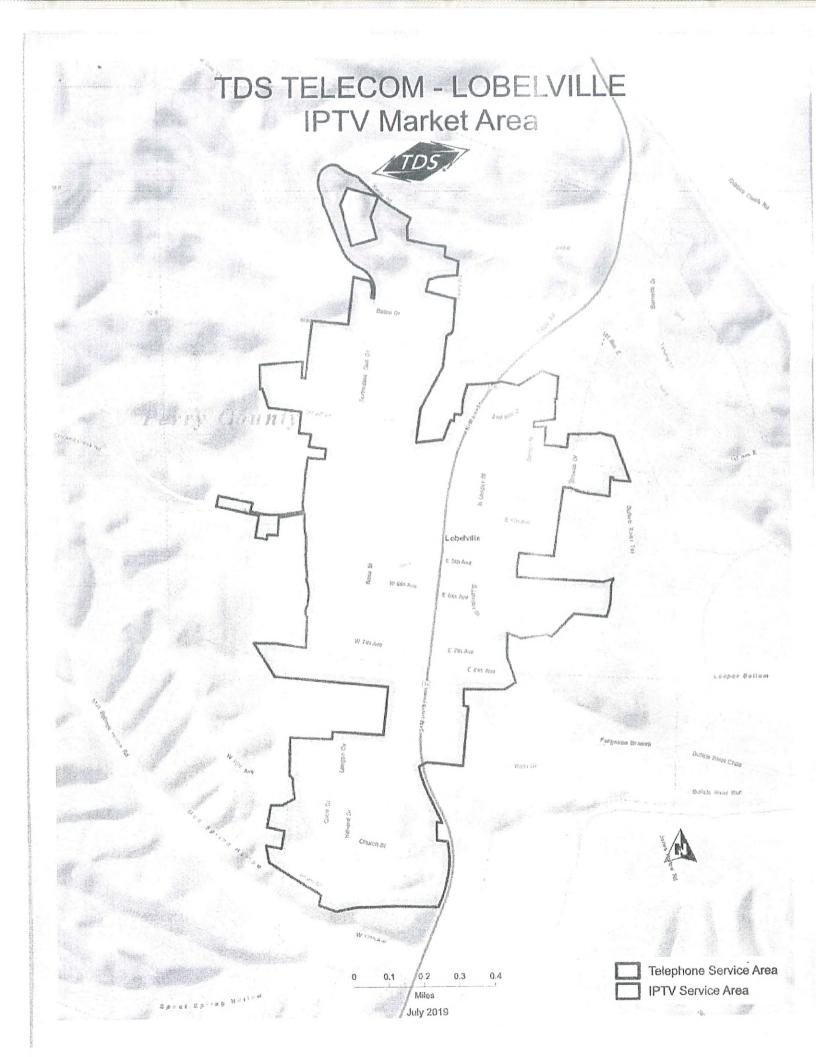
City of Clifton

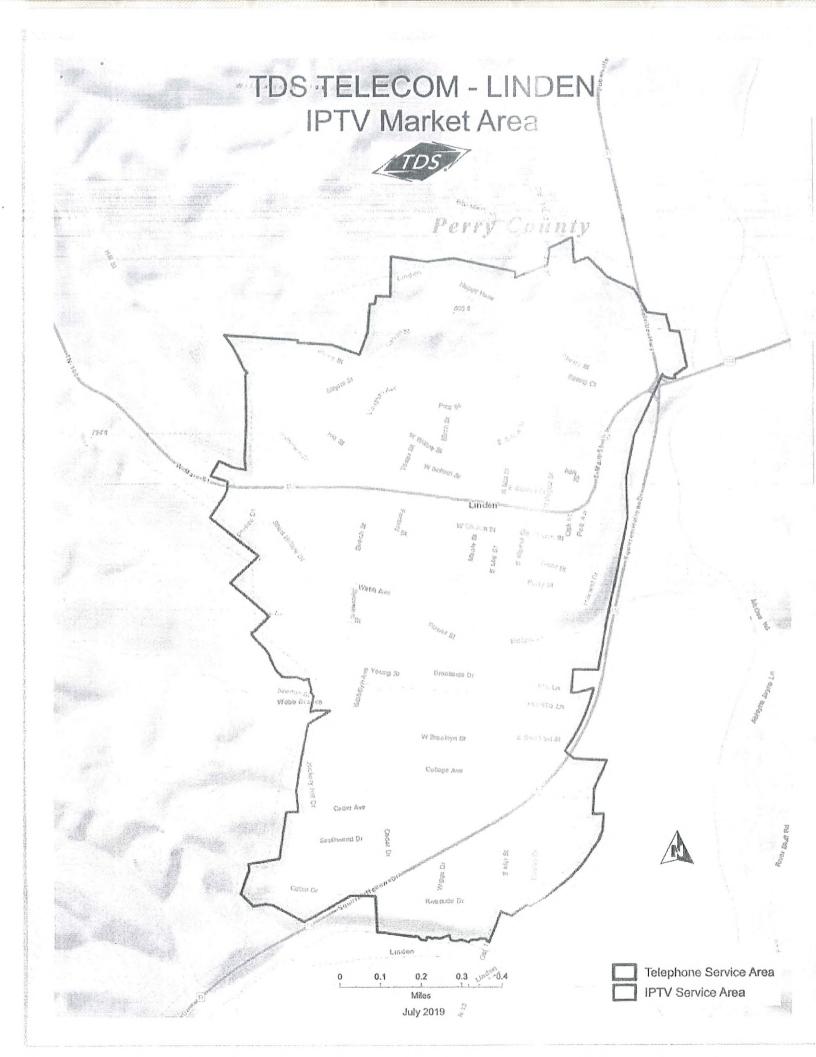


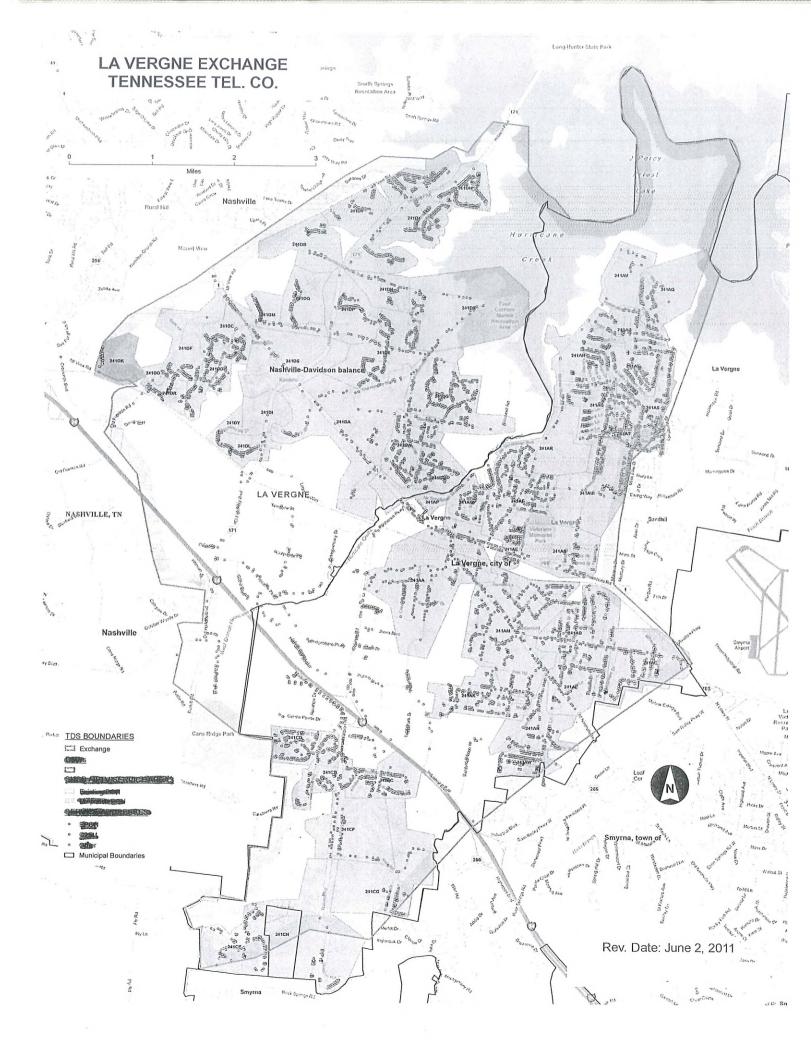


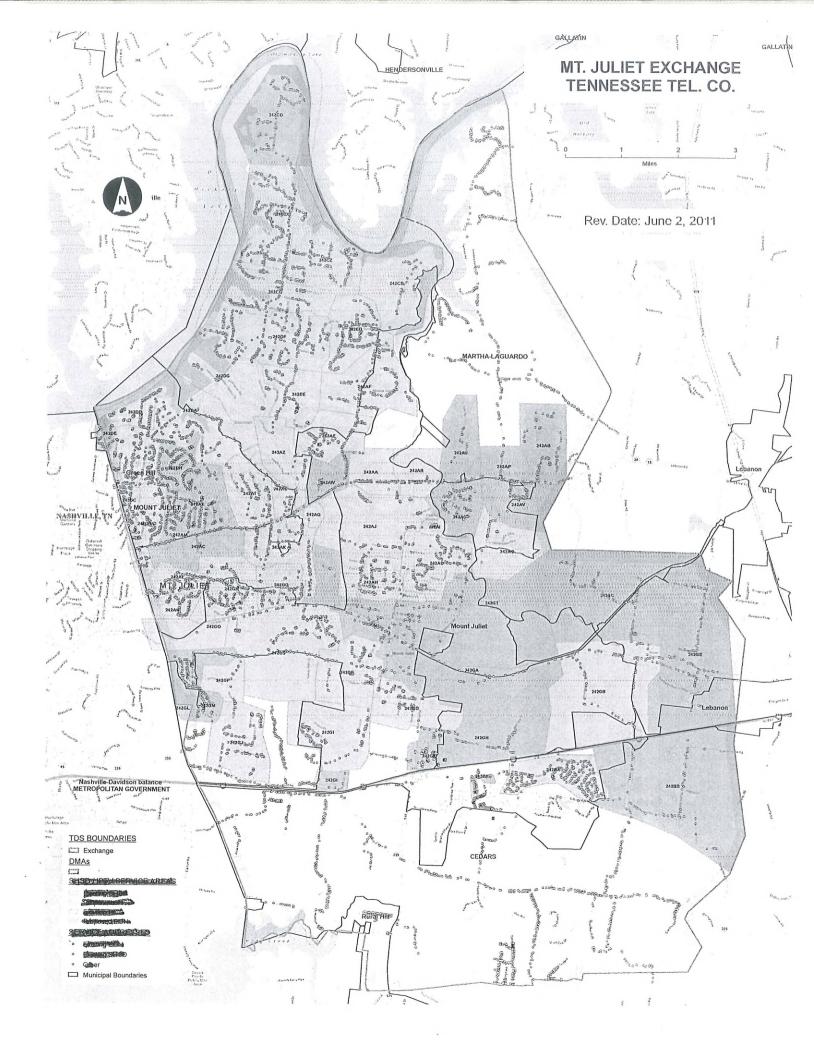


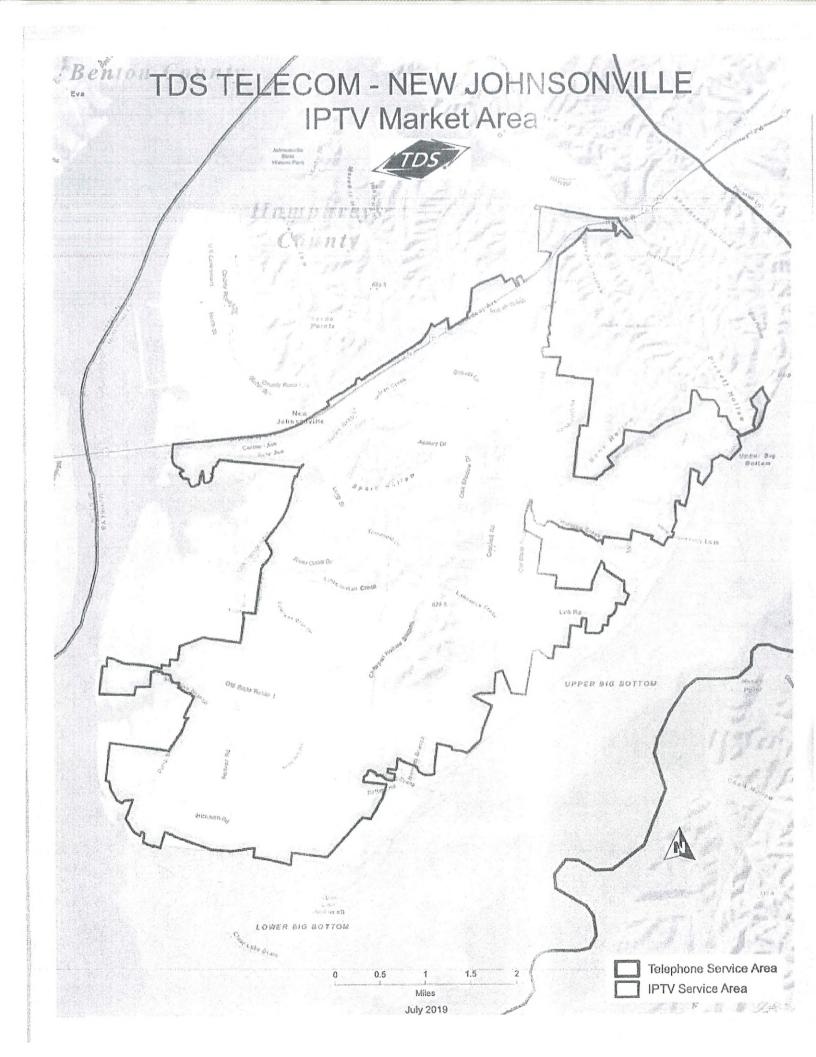


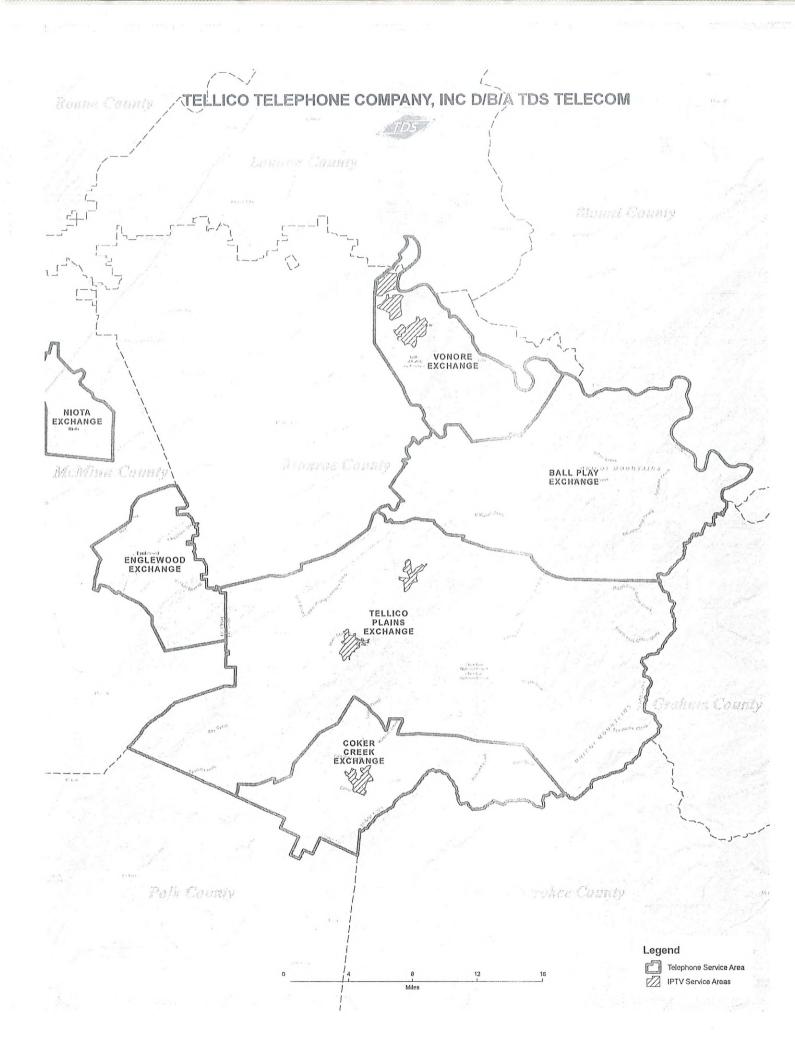


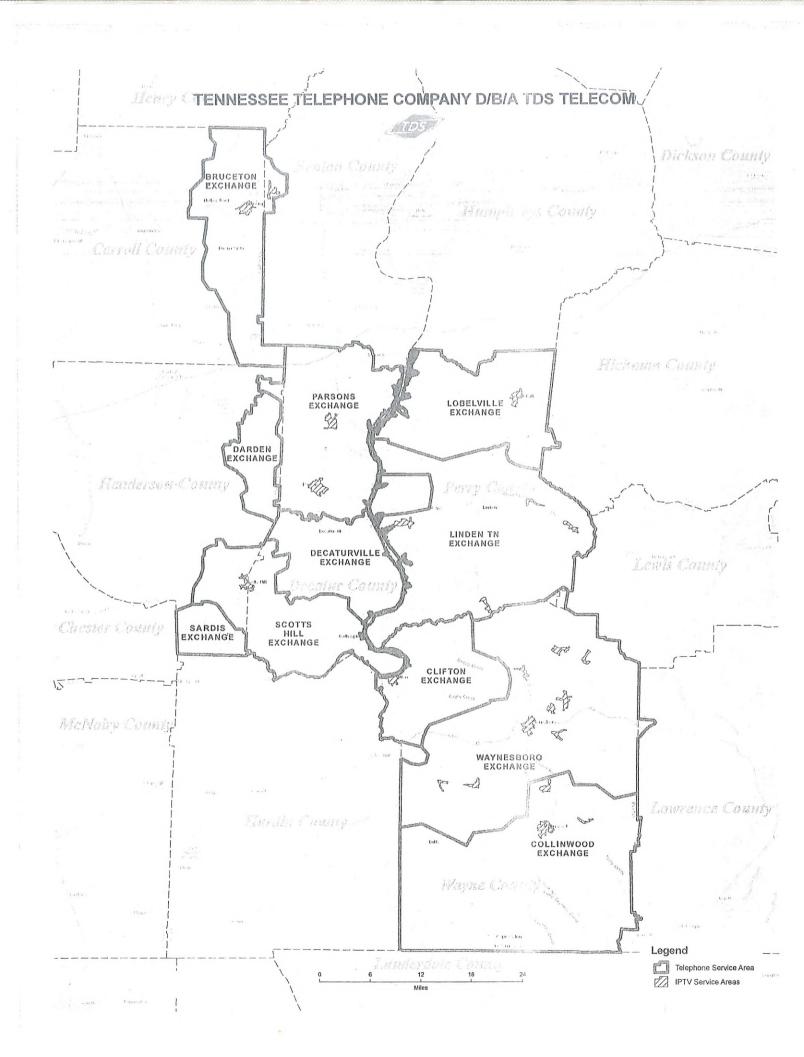












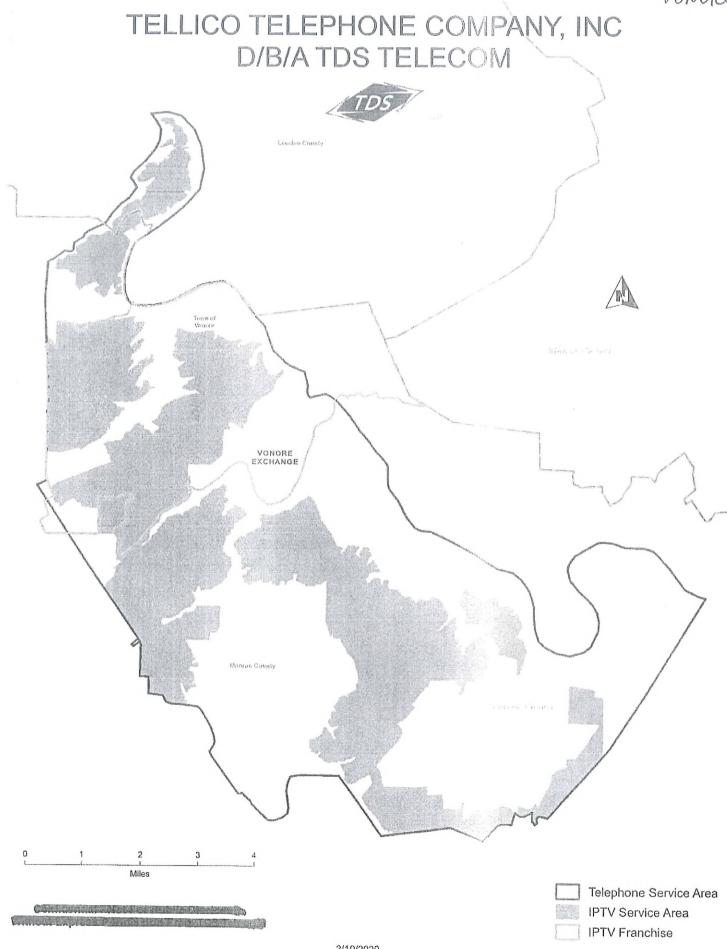


EXHIBIT C

MINORITY OWNED BUSINESS PARTICPATION PLAN

TDS Telecom Service Corporation (JANUARY 2021)

MINORITY OWNED BUSINESS PARTICPATION PLAN

MINORITY-OWNED BUSINESS PARTICIPATION PLAN

TABLE OF CONTENTS

- 1.0 PURPOSE
- 2.0 DEFINITIONS
- 3.0 PLAN RESPONSIBILITY
- 4.0 PLAN PERIOD
- 5.0 PLAN ADMINSTRATION
- 6.0 PLAN TO ENSURE EQUITABLE OPPORTUNITY
- 7.0 PLAN REPORTING

MINORITY – OWNED BUSINESS PARTICPATION PLAN

1.0 PLAN

- 1.1 This Minority –Owned Business Participation Plan ("Plan") is submitted by TDS Telecom ("TDS" as required by the Competitive Cable & Video Service Act of 2008, codified as T.C.Λ 7-59-313
- 1.2 The Administration of this Plan is the responsibility of TDS. It is the policy of TDS to provide an opportunity for Minority Owned Businesses to compete for subcontracts awarded by TDS on a fair and equitable basis with certified suppliers and contractors.
- 1.3 This plan is a state of objectives and is not intended to create any legal obligation of TDS of any person or organization.

2.0 DEFINITIONS

2.1 Minority Business – For the purpose of this Plan, "minority business" means a business that is solely owned, or at least fifty-one (51%) of the assets or outstanding stock of which is owned by an individual who personally manages and controls the daily operations of such business, and who is impeded from non entry into the economic mainstream per T.C.A 7-59-313(1)(A-C)

3.0 PLAN RESPONSIBILITY AND POLICY STATEMENT

- 3.1 It is the policy of TDS to afford Minority –Owned Businesses an opportunity to participate in the performance of contracts in accordance with T.C.A 7-59-313(b).
- 3.2 As a purchaser of goods and services, it is TDS responsibility to:
- Identify and maintain a pool of qualified suppliers
- Provide opportunities for Minority Owned Businesses to bid in those solicitations for products or services which they are capable of providing, and which meet RUS (Rural Utility Service) standards.

4.0 PLAN PERIOD OF EFFECTIVENESS

4.1 TDS is committed to providing affirmative access to contracting opportunities for Minority-Owned Businesses. TDS is proactive and will move toward inclusion of such firms in the supplier base. This plan represents an on-going commitment by the Company, and has no fixed time period for effectiveness.

5.0 PLAN ADMINSTRATION

5.1 TDS Plan Administrator is:
Mr. Jon Finseth
Manager – Procurement
525 Junction Road
Madison, WI 53717
Telephone: 608-664-4067

FAX: 608-664-4519

- 5.2 The Administrator manages the Plan as described below.
- 5.3 The Administrator's specific job duties, as they related to this Plan are as follows:
- (a) Develops and maintains policies and procedures to ensure that Minority-Owned Businesses have an equitable opportunity to be awarded contracts.
- (b) Establishes and maintains policies and procedures to ensure that Minority-Owned Businesses have an equitable opportunity to be awarded contracts.
- (c) Ensures inclusion of Minority Owned Businesses in those solicitations for products or services which they are capable of providing, and which meet Unites States Department of Agriculture Rural Utility Service (RUS) standards.
- (d) Maintains Minority Owned Businesses related correspondence and record keeping.
- (e) Coordinates activities during the conduct of any compliance review by the Tennessee state agencies.
- (f) Attends or arranges for attendance by appropriate members of management at, Minority Business Enterprise Seminars, Trade Fairs, and Conventions.

6.0 PLAN TO ASSURE EQUITABLE OPPORTUNITY

- 6.1 The Administrator shall ensure that appropriate source listings and services are properly utilized in support of the Plan. Sources / listings include, but are not limited to the following:
 - (a) The TDS approved Master Supplier list.
 - (b) Information received from the Small Business Administration Procurement Automated Source System (PASS).
 - (c) Information sources received from the TN Department of Economic Development's Office of Minority Business Enterprise and Small Business Office.
 - (d) Information received from the local Chamber of Commerce.
- 6.2 Outreach efforts will be made as follows:
 - (a) The Administrator shall cultivate and maintain relationships with Small Business trade associations and business development organizations in an effort to locate and qualify capable Minority Owned Businesses for participation in contracting opportunities.
 - (b) The Administrator shall ensure that TDS assists Minority Owned Businesses by arranging solicitations, time for the preparation of bids, quantities, specifications, and delivery schedules so as to facilitate the participation by such concerns.
 - (c) The Administrator shall ensure that TDS provides adequate and timely consideration of the potentialities of Minority Owned Businesses in "make or buy" decisions.
 - (d) Appropriate members of management will attend seminars and trade fairs in order to develop sources.

7.0 PLAN REPORTING

- 7.1 TDS will submit such periodic reports and cooperate in those studies or surveys as may be required to determine the extent of compliance with this Plan.
- 7.2 TDS will maintain, if required, the following types of records:
- (a) Source lists, guides, and other data that identify Minority-Owned Businesses.
- (b) Lists of organizations contacted in an attempt to locate sources that are Minority Owned Businesses.
- (c) Records of any outreach efforts to contact trade associations, business development organizations, and conferences and trade fairs attended.
- 7.3 TDS's Supplier Master List identifies Minority-Owned Businesses. The Supplier List shall be utilized in identifying potential contractors. A Summary Sheet shall be maintained in each suppliers file and shall be reviewed and evaluated by the Plan Administrator.