## BEFORE THE TENNESSEE REGULATORY AUTHORITY NASHVILLE, TENNESSEE

IN RE:	)	
	)	
<b>EXAMINATION OF ISSUES</b>	)	
SURROUNDING BELLSOUTH	)	
TELECOMMUNICATIONS, INC.	)	
D/B/A AT&T TENNESSEE'S NOTICE OF	)	DOCKET NO. 11-00109
JUNE 28, 2011 CONCERNING BLC	)	
MANAGEMENT, LLC D/B/A ANGLES	<b>)</b>	
COMMUNICATION SOLUTIONS, DPI	)	
TELECONNECT, LLC, GANOCO, INC.,	)	
D/B/A AMERICAN DIAL TONE, IMAGE	)	
ACCESS, INC. D/B/A NEWPHONE, AND	)	
ONETONE TELECOM, INC.	)	

## REQUEST FOR PARTIAL WAIVER OF CUSTOMER NOTIFICATION REQUIREMENT

BLC Management, LLC d/b/a Angles Communications Solutions and Ganoco, Inc., d/b/a American Dial Tone submit this request for partial waiver of the Authority's rule requiring fourteen-day notice to customers prior to termination.

Pursuant to TRA Rule 1220-1-1-.05, the Authority may waive "for good cause" the requirements of any TRA rule unless the rule embodies a statutory requirement.

TRA Rule 1220-4-2-.40(3) requires a telephone reseller to notify its customers of a pending disconnection "no less than fourteen days prior to the date of disconnection."

On the afternoon of August 1, 2011, the TRA orally announced that AT&T Tennessee could terminate service to Angles Communication Solutions and American Dial Tone on August 18, 2011. Those two resellers are now in the process of notifying their customers of the pending termination.

These resellers have approximately 15,000 customers in Tennessee. Because of the timing of the Authority's decision, it is not possible to notify all of these customers by August 4, 2011. Therefore, Angles Communication Solutions and American Dial Tone ask for a partial waiver of the Authority's notification rule so that the customers will be notified by August 10, 2011 of the pending termination on August 18, 2011.

Respectfully, submitted,

Henry Walker

Counsel for BLC Management, LLC d/b/a Angles Communications Solutions and Ganoco, Inc., d/b/a American Dial Tone

## **CERTIFICATE OF SERVICE**

I hereby certify that on the August, 2011, a copy of the foregoing document was served on the parties of record, via e-mail, addressed to the following:

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