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July 15, 2011

Director Kenneth C. Hill
Tennessee Regulatory Authority
460 James Robertson Pkwy.
Nashville, TN 37238

filed electronically in docket office on 07/15/11

Re: **Docket 11-00109: Examination of Issues Surrounding BellSouth
Telecommunications, Inc. d/b/a AT&T Tennessee's Notice of June 28, 2011
Concerning BLC Management, LLC d/b/a Angles Communication Solutions,
dPi Teleconnect, LLC, Ganco, Inc. d/b/a American Dial Tone, Image Access,
Inc. d/b/a NewPhone, and OneTone Telecom, Inc.**

Dear Director Hill,

The Consumer Advocate and Protection Division of the Tennessee Attorney General's Office ("Consumer Advocate") appreciates the opportunity to attend and respond to your questions during the expedited proceedings in this matter even though the Consumer Advocate had not yet had time to evaluate whether a formal intervention would be warranted. As issues regarding notice to consumers of possible interruption in phone service were discussed at the Wednesday, July 13 Status Conference, our ability to make our general concerns known at that time was very helpful to us.

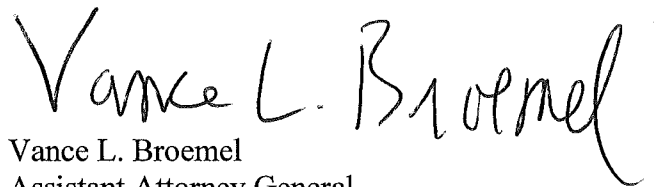
It is our understanding that during the July 13 Status Conference, AT&T agreed it would not terminate its service with the five resellers of telecommunication services named in the caption ("the five resellers") until after the remaining issues raised by the June 28, 2011 Notice are heard and resolved by the TRA at its next Conference on August 1, 2011. Specifically, should the TRA rule in favor of AT&T on August 1, the TRA will begin that day to have consumer notices printed and mailed as soon as possible and AT&T will not terminate service to the five resellers (and as a result to their customers) until August 18, 2011 in order to allow this notice to be received by consumers with sufficient time to take necessary action. We also understand that AT&T agreed not to suspend the five resellers from adding or revising customer

accounts until 11:59 pm on July 14, 2011 in order to allow orders, payments or changes already "in the pipeline" as of the July 13 Status Conference to be implemented.

We greatly appreciate that under your direction as Hearing Officer, the parties agreed to a schedule that delays the process of terminating customers' phone service through the five resellers until after the TRA has an opportunity to rule on the underlying business dispute between AT&T and the five resellers and for sufficient time to give consumers any notice necessary after that ruling. Even though it appears that the notice issues have been resolved, the Consumer Advocate is still considering intervening, primarily in order to fully participate in any new issues that might arise. If the Consumer Advocate does intervene we will not in any way seek to change the schedule already agreed to for this Docket.

Whether we intervene or not, should any further action be called for, the Consumer Advocate is ready to cooperate and assist in any way it can in order to aid in the timely notice to consumers of telecommunication services through the five resellers and in the orderly transition to other carriers if that is necessary. Again, thank you for allowing the Consumer Advocate to state its concerns regarding the effects that AT&T's dispute with the five resellers might have on Tennessee consumers.

Sincerely,

A handwritten signature in black ink that reads "Vance L. Broemel". The signature is written in a cursive, flowing style with a large initial "V".

Vance L. Broemel
Assistant Attorney General

cc: Parties of Record