

BEFORE THE TENNESSEE REGULATORY AUTHORITY
Nashville, Tennessee

ORIGINAL

IN RE:

COMPLAINT OF CONCORD TELEPHONE
EXCHANGE, INC., HUMPHREYS COUNTY TELEPHONE,
COMPANY, TELICO TELEPHONE
COMPANY, TENNESSEE TELEPHONE
COMPANY, CROCKETT TELEPHONE
COMPANY, INC., PEOPLES TELEPHONE
COMPANY, WEST TENNESSEE
TELEPHONE COMPANY, INC., NORTH
CENTRAL TELEPHONE COOP., INC. AND
HIGHLAND TELEPHONE COOPERATIVE,
INC. AGAINST HALO WIRELESS,
LLC, TRANSCOM ENHANCED SERVICES,
INC AND OTHER AFFILIATES FOR
FAILURE TO PAY TERMINATING
INTRASTATE ACCESS CHARGES FOR
TRAFFIC AND OTHER RELIEF AND
AUTHORITY TO CEASE TERMINATION
OF TRAFFIC

DOCKET NO. 11-00108

T.R.A. DOCKET ROOM

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PROTECTIVE ORDER

To expedite the flow of filings, exhibits and other materials, and to facilitate the prompt resolution of disputes as to the confidentiality of such material, adequately protect material entitled to be kept confidential and to ensure that protection is afforded only to material so entitled: the Tennessee Regulatory Authority ("TRA") hereby orders that:

1. For the purpose of this Protective Order (the "Order"), proprietary or confidential information, hereinafter referred to as "CONFIDENTIAL INFORMATION" shall mean documents and information in whatever form which the producing party in good faith deems to contain or constitute trade secrets, confidential research, development, financial statements or other commercially sensitive information, and which has been so designated by the producing party. A "producing party" is defined as the party creating the confidential information as well as the party having actual physical possession of information produced pursuant to this Order. All summaries, notes, extracts, compilations or other direct or indirect reproduction from or of any protected materials, shall be entitled to protection under this Order, and shall be stored, protected and maintained at the law offices of parties' counsel of record until such time that said material shall be returned, as provided for in paragraph 16. Documents containing CONFIDENTIAL INFORMATION shall be specifically marked as confidential on the cover. Any document so designated shall be

handled in accordance with this Order. The provisions of any document containing CONFIDENTIAL INFORMATION may be challenged under Paragraph 11 of this Order.

2. Any individual or company subject to this Order, including producing parties or persons reviewing CONFIDENTIAL INFORMATION, shall act in good faith in discharging their obligations hereunder. Parties or nonparties subject to this Order shall include parties which are allowed by the TRA to intervene subsequent to the date of entry of this Protective Order.

3. CONFIDENTIAL INFORMATION shall be used only for purposes of this proceeding and shall be disclosed only to the following persons:

- (a) counsel of record and, if actively engaged in assisting counsel of record in this proceeding, in-house counsel for the parties in this proceeding and associates, secretaries, and paralegals actively engaged in assisting counsel of record in this proceeding;
- (b) other employees, officers, or directors of a party, who are not engaged in strategic or competitive decision making, including, but not limited to, the sale or marketing or pricing of any products or services on behalf of the receiving party;
- (c) TRA Directors and members of the staff of the TRA; and
- (d) witnesses in this proceeding.

Under no circumstances shall any CONFIDENTIAL INFORMATION or copies therefore be disclosed to or discussed with anyone associated with the marketing of services in competition with the products, goods or services of the producing party. Counsel for the parties are expressly prohibited from disclosing CONFIDENTIAL INFORMATION produced by another party to their respective clients, or to any other person or entity that does not have a need to know for purpose other persons described in Section 3(a), (b), (c), and (d) above, is designated to have access, then notice (by sending a copy of the executed affidavit) must be given to adversary counsel prior to the access being given to that individual and that individual, prior to seeing the material, must execute an affidavit that the information will not be disclosed and will not be used other than in this proceeding.

4. Prior to disclosure of CONFIDENTIAL INFORMATION to any employee or associate counsel for a party, officer or director of the parties, including any counsel representing the party who is to receive the CONFIDENTIAL INFORMATION, shall provide a copy of this Order to the recipient employee or associate counsel who shall be bound by the terms of this Order.

5. If any party or non-party subject to this Order inadvertently fails to designate documents as CONFIDENTIAL in accordance with the provisions of this Order when producing such documents, such failure shall

not constitute a waiver of confidentiality; provided the party or non-party who has produced the document shall notify the recipient of the document in writing within five (5) days of discovery of such inadvertent failure to designate the document as CONFIDENTIAL. At that time, the recipients will immediately treat the subject document as CONFIDENTIAL. An inadvertent failure to designate a document as CONFIDENTIAL shall not, in any way, affect the TRA's determination as to whether the document is entitled to CONFIDENTIAL status.

6. If any party or non-party subject to this Order inadvertently fails to designate documents as CONFIDENTIAL in accordance with the provisions of this Order when producing such documents and such failure is not discovered in time to provide five (5) day notification to the recipient of the confidential nature of the documents referenced in the paragraph above, the failure shall not constitute a waiver of confidentiality and a party by written motion or by oral motion at a Pre-Hearing Conference called for the purpose or at the Hearing on the merits may request designation of such documents as CONFIDENTIAL, and if the motion is granted by the Pre-Hearing Officer, Administrative Law Judge, or the TRA, the recipients shall immediately treat the subject documents as CONFIDENTIAL. The Pre-Hearing Officer, Administrative Law Judge, or the TRA, may also, at his or her discretion, either before or during the Pre-Hearing Conference or hearing on the merits of the case, allow information to be designated CONFIDENTIAL and treated as such in accordance with the terms of this Order.

7. Any papers filed in this proceeding that contain, quote, paraphrase, compile or otherwise disclose documents covered by the terms of this Order, or any information contained therein, shall be filed and maintained by in the TRA Docket Room in sealed envelopes marked CONFIDENTIAL and labeled to reflect the style of this proceeding, the docket number, the contents of the envelope sufficient to identify its subject matter, and this Protective Order. Such envelopes shall be maintained in a locked filing cabinet. The envelopes shall not be opened or their contents reviewed by anyone except upon order of the Pre-Hearing Officer, Administrative Law Judge, or the TRA after due notice to counsel of record. Notwithstanding the foregoing, the Directors and staff of the TRA may review any paper filed as CONFIDENTIAL without obtaining an order of the Pre-Hearing Officer, Administrative Law Judge, or the TRA, provided the Directors and Staff maintain the confidentiality of the paper in accordance with the terms of this Order.

8. Documents, information and testimony designated as CONFIDENTIAL, in accordance with this Order, may be disclosed in testimony at the hearing of this proceeding and offered into evidence used in any hearing related to this action, subject to the Tennessee Rules of Evidence and to such future orders as the Pre-Hearing Officer, Administrative Law Judge, or the TRA may enter. Any party intending to use documents, information, or testimony

designated CONFIDENTIAL shall inform the producing party and the Pre-Hearing Officer, Administrative Law Judge, or the TRA prior to the hearing on the merits of the case in the manner designated previously in this Order, of the proposed use; and shall advise the Pre-Hearing Officer, Administrative Law Judge, or the TRA and the producing party before use of such information during cross-examination so that appropriate measures can be taken by the Pre-Hearing Officer, Administrative Law Judge, or the TRA and/or requested by the producing party in order to protect the confidential nature of the information.

9. Except for documents filed with the TRA Docket Room, all documents covered by the terms of this Order that are disclosed to the requesting party shall be maintained separately in files marked CONFIDENTIAL and labeled with reference to this Order at the offices of the requesting party's counsel of record or, if actively engaged in assisting counsel of record in this and the designated related proceedings, in the offices of the in-house counsel for the parties and returned to the producing party pursuant to Paragraph 16 of this Order.

10. Nothing herein shall be construed as preventing any party from continuing to use and disclose any information (a) that is in the public domain, or (b) that subsequently becomes part of the public domain through no act of such party, or (c) that is disclosed to it by a third party, where said disclosure does not itself violate any contractual or legal obligation, or (d) that is independently developed by a party, or (e) that is known or used by it prior to this proceeding. The burden of establishing the existence of (a) through (e) shall be upon the party attempting to use or disclose such information.

11. Any party may contest the designation of any document or information as CONFIDENTIAL by applying to the Pre-Hearing Officer, Administrative Law Judge, or the TRA, as appropriate, for a ruling that the documents, information, or testimony should not be so treated. All documents, information and testimony designated as CONFIDENTIAL, however, shall be maintained as such until the Pre-Hearing Officer, Administrative Law Judge, or the TRA, or a court orders otherwise. A Motion to contest must be filed not later than prior to the Hearing on the Merits. Any Reply from the Company seeking to protect the status of their CONFIDENTIAL INFORMATION must be received not later than prior to the Hearing on the Merits and shall be presented to the Pre-Hearing Officer, Administrative Law Judge, or the TRA at the Hearing on the merits for a ruling.

12. Nothing in this Order shall prevent any party from asserting any objection to discovery other than an objection based upon grounds of confidentiality.

13. Non-party witnesses, including entities responding to subpoenas, data requests or other third party discovery propounded by the parties or the TRA, shall be entitled to invoke the provisions of this Order by designating information disclosed or documents produced for use in this action as CONFIDENTIAL in which event the provisions of this Order shall govern the disclosure of information or documents provided by the non-party witness. A non-party witness' designation of information as confidential may be challenged under Paragraph 11 of this Order.

14. No person authorized under the terms herein to receive access to documents, information, or testimony designated as CONFIDENTIAL shall be granted access until such person has complied with the requirements set forth in paragraph 4 of this Order.

15. Any person to whom disclosure or inspection is made in violation of this Order shall be bound by the terms of this Order.

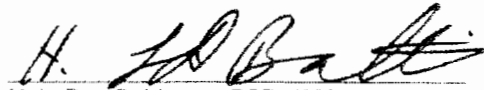
16. Upon an order becoming final in this proceeding or any appeals resulting from such an order, all the filings, exhibits and other materials and information designated CONFIDENTIAL and all copies thereof shall be returned by parties and nonparties who received CONFIDENTIAL INFORMATION to counsel for the party who produced (or originally created) the filings, exhibits and other materials, within fifteen (15) days of a written request from the producing party, or, upon request by counsel for the producing party. Counsel in possession of such documents shall certify to counsel for the producing party that all the filings, exhibits and other materials designated as CONFIDENTIAL INFORMATION and all copies thereof have been destroyed. Subject to the requirements of Section 7 above, the TRA may retain copies of information designated as CONFIDENTIAL. Counsel who received the filings, exhibits and other materials, plus all copies or extracts from the filings, exhibits and other materials, and all copies of the extracts from the filings, exhibits and other materials thereof have been delivered to counsel for the producing party or destroyed.

17. After termination of this proceeding, the provisions of this Order relating to the secrecy and confidential nature of CONFIDENTIAL DOCUMENTS, information and testimony shall continue to be binding upon parties herein and their officers, employers, employees, agents, and/or others for five (5) years unless this Order is vacated or modified.

18. Nothing herein shall prevent entry of a subsequent order, upon an appropriate showing, requiring that any documents, information or testimony designated as CONFIDENTIAL shall receive protection other than that provided herein.


Hearing Officer

AGREED:



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CERTIFICATE OF SERVICE

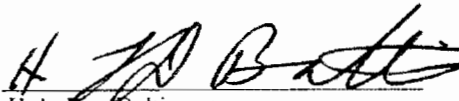
I certify that I have this day served a copy of the foregoing REPLY upon the following persons by causing electronic copies of the same to be transmitted to each interested party that has supplied a valid email address, and all other parties to be served via first class mail with adequate postage affixed thereon and deposited in the United States Mail addressed as follows:

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2012
This 18th day of January, 2012.


H. LaDon Baltimore