BEFORE THE TENNESSEE REGULATORY AUTHORITY

NASHVILLE, TENNESSEE January 19, 2012

| IN RE: | | | | |) | |
|-------------------|-----------------|----------------|---------------|--------|---|------------|
| COMPLAINT | OF | CONCORD | TELE | PHONE |) | |
| EXCHANGE , | INC., | HUMPHREY | 'S C | OUNTY |) | |
| TELEPHONE | CO., | TELLICO | TELE | PHONE |) | |
| COMPANY, 7 | TENNESSE | E TELEPHON | NE COM | IPANY, |) | |
| CROCKETT | TELEPH | ONE COM | PANY, | INC., |) | |
| PEOPLES | TELEPHO | NE COMP. | ANY, | WEST |) | DOCKET NO. |
| | | NE COMPANY | | | | |
| CENTRAL | TELEPHO | NE COOP., | INC. | AND |) | |
| HIGHLAND | TELEPHO | NE COOPE | RATIVE | , INC. |) | |
| AGAINST H | ALO WIF | ELESS, LLC | , TRA | NSCOM |) | |
| ENHANCED | SERVIC | ES, INC | AND | OTHER |) | |
| AFFILIATES | FOR FAIL | URE TO PAY | TERMIN | ATING |) | |
| INTRASTATE | ACCESS | CHARGES | FOR TI | RAFFIC | j | |
| AND OTHER | RELIEF A | ND AUTHORI | ту то | CEASE | ĺ | |
| TERMINATIO | | | | | , | |

ORDER ESTABLISHING PROCEDURE FOR HEARING

This matter came before the Hearing Officer for an entry of an Order establishing a procedure for the Hearing in this matter scheduled for January 23, 2012. On July 7, 2011, Concord Telephone Exchange, Inc., Humphreys County Telephone Co., Tellico Telephone Company, Crockett Telephone Company, Inc., Peoples Telephone Company, West Tennessee Telephone Company, Inc., North Central Telephone Coop., Inc. and Highland Telephone Cooperative, Inc. (collectively the "RLECs") filed a complaint against Halo Wireless, Inc. ("Halo") and Transcom Enhanced Services, Inc. ("Transcom") alleging that Halo and Transcom have failed and refused to pay the applicable intrastate access charges due the RLECs. At an Authority Conference on November 21, 2011, the directors unanimously voted to convene a contested case and to appoint Chairman Kenneth C. Hill as Hearing Officer in this matter.

Following this appointment, the Hearing Officer issued a Procedural Schedule in order to prepare this matter for hearing and deliberation on the merits before the full panel.

In order to facilitate the efficient conduct of the Hearing on January 23, 2012, the Hearing shall proceed as follows:

- Opening Statements Each party shall have thirty (30) minutes to apportion between their respective opening and closing statements.
- II. Presentation of the RLECs' case-in-chief Each witness shall have fifteen (15) minutes to summarize their direct and rebuttal testimony. The witness shall then be tendered for cross-examination by counsel for Halo and Transcom. Following cross-examination the RLECs may redirect questions to their witness.
- III. Presentation of Halo and Transcom's case-in-chief Each witness shall have fifteen (15) minutes to summarize their direct and rebuttal testimony. The witness shall then be tendered for cross-examination by counsel for the RLECs. Following cross-examination Halo and Transcom may redirect questions to their witness.
- IV. Closing Statements The parties may use the remaining time, if any, reserved from their opening statements.

In addition, the directors and Authority Staff may ask questions of witnesses during the Hearing. Authority Staff will not become or be deemed a Party by such participation during the Hearing. Further, the participation of the Authority Staff does not remove it from the role of advisor.

IT IS THEREFORE ORDERED THAT:

- 1. The Hearing shall proceed as indicated herein.
- 2. The schedule set forth in this Order may be modified by the panel of Directors or upon a showing of good cause by motion of either party.

3. Authority Staff may ask questions of witnesses during the Hearing as set forth herein.

IT IS SO ORDERED.

Kenneth C. Hill, Hearing Officer