August 5, 2011

Mr. David Foster, Chief Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, TN 37243-0505

RE: Eligible Telecommunications Carriers Self-Certification of Eligibility to Receive Rural Universal

Service funds for Fiscal Year 2012

TRA Docket No. 11-00101

Dear Mr. Foster:

Enclosed for filing in the above reference matter is Image Access, Inc. dba NewPhone's self-certification regarding the use of Universal Service Funds it receives as an eligible telecommunications carrier in the state of Tennessee. Image Access, Inc. dba NewPhone only received low cost reimbursements in 2010.

Also attached is a list of the areas (by county) where the company is providing service and the number of lines being served by UNEs and resale.

Please contact me if you have any questions or need additional information.

Sincerely yours,

Richard Jaubert

Vice-President

AFFIDAVIT

STATE OF LOUISIANA

PARISH OF JEFFERSON

BEFORE ME, the undersigned authority, appeared Richard Jaubert, who deposed and said:

- My name is Richard Jaubert. I am Vice President of Image Access, Inc. dba NewPhone. I am an officer of the Company and am authorized to give this affidavit on behalf of the Company. This affidavit is being given to support the Tennessee Regulatory Authority's certification as contemplated in 47 C.F.R. §54.314.
- 2. I have personal knowledge of the facts stated herein. I am competent to testify to the facts, which are stated to the best of my knowledge and recollection.
- Image Access, Inc. dba NewPhone was designated an eligible telecommunications carried by the Tennessee Regulatory ("TRA") in Docket Number 08-00143 dated July 8, 2009 and is eligible to receive universal service support pursuant to Section 254(e) of the Telecommunications Act of 1996("Act").
- 4. Image Access, Inc. dba NewPhone is a common carrier and provides all services and functionalities supported by the federal universal service program as set forth in Section 214(e) of the Act and 47 CFR Section 54.1(a) of the FCC's rules, throughout the service area for which it has ETC designation in Tennessee.
- 5. Image Access, Inc. dba Newphone hereby certifies that it will only use the federal high-cost support it receives during 2012 for the provision, maintenance and upgrading of facilities and services for which support is intended pursuant to 47 U.S.C. § 254(e) of the Act.
- 6. Image Access, Inc. dba NewPhone's SAC number for the state of Tennessee is 143033140. Image Access, Inc. dba NewPhone received a total of \$288,116.70 in low income support for the fiscal year 2010 and will use these funds received as discounts for qualified customers.

FURTHER AFFIANT SAYETH NOT.

Richard Jaubert

Vice-President

STATE OF LOUISIANA PARISH OF JEFFERSON

Acknowledged before me this day of August, 2011, by Richard Jaubert, as Vice-President of Image Access, Inc. dba NewPhone who is personally known to me or produced identification and who did take an oath.

NOTARY PUBLIC/ Louis La

LA BAY No. 1500

My commission expires:

Image Access, Inc.

Docket No. 11-00101

TN Counties being served by Image Access, Inc.

ANDERSON KNOX BEDFORD LAKE

BENTON LAUDERDALE BLOUNT LAWRENCE BRADLEY LEWIS CAMPBELL LINCOLN **CARROLL** LOUDON CHEATHAM **MADISON CHESTER MARION CLAIBORNE MARSHALL** COCKE **MAURY** MC MINN **COFFEE CROCKETT MEIGS** DAVIDSON MONROE

DICKSON MONTGOMERY

DYER OBION
FAYETTE OUACHITA
FRANKLIN POLK
GIBSON RHEA
GILES ROANE
GRAINGER ROBERTSON
HAMBLEN RUTHERFORD

SEVIER HAMILTON SHELBY HANCOCK HARDEMAN SMITH STEWART HARDIN HAWKINS SUMNER TIPTON HAYWOOD HENDERSON TROUSDALE HENRY UNION

HICKMAN WILLIAMSON HUMPHREYS WILSON

JEFFERSON

As of 7/31/11, the number of lines being served by UNE's is 5 and resale is 1,707.