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filed electronically in docket office on 05/16/11 Docket No. 11-00080

May 16, 2011
Via Electronic and Overnight Delivery

Ms. Sharla Dillon Dockets and Records Office Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, TN 37243-0505

Re: Notice of Name Change for Norlight Telecommunications, Inc. Company ID #121900

Dear Ms. Dillon:

Please accept the original and four (4) copies and electronic email of this letter as a request for a name change submitted on behalf of Norlight Telecommunications, Inc. On December 15, 2010 an Application for Approval of a Transfer of Control of Q-Comm Corporation, Kentucky Data Link, Inc., Norlight Telecommunications, Inc., Norlight Inc., Knoxville Data Link, Inc. and Windstream Corporation was approved in Docket No. 10-00166. As a result of this Transfer of Control, Norlight Telecommunications, Inc. is changing its name to Windstream NTI, Inc. In Tennessee, Norlight Telecommunications is authorized to provide operator services and/or resell telecommunications services pursuant to authority granted by the Authority in Docket No. 96-00890 on August 31, 1996.

Windstream NTI, Inc. does not have retail end-users. As a courtesy, Norlight Telecommunications, Inc. notified its wholesale customers of the change by mail. A copy of the courtesy notice is included with this letter.

Also included is a copy of the Certificate issued by Secretary of State of State Division of Business Services. The Company does not have a bond on file, as the intrastate revenue exceeds the requirement for a bond. Upon approval of this name change, the Company will submit revisions to its tariffs. An updated "Small & Minority Business Plan" reflecting the new company name is included with this letter.

Ms. Sharla Dillon May 16, 2011 Page 2

A check in the amount of \$25.00 representing the filing fee for this notification is included herein.

Sincerely,

Stacy J. Majors

Regulatory Counsel

Encl.

cc: Jayne Eve, Vice President - State Government Affairs

Abby Sydlow, Staff Manager – Local Tariffs

TENNESSEE REGULATORY AUTHORITY PO BOX 198907 NASHVILLE TN 37243-0505

# TENNESSEE REGULATORY AUTHORITY

3183

Invoice Date	Invoice Number	Description	Gross Amount	Discount Amount	Net Amount
031111	WCR27645	Filing Fee	25.00		25.00
		Totals	25.00		25.00

VERIFY THE AUTHENTICITY OF THIS MULTI-TONE SECURITY DOCUMENT.

CHECK BACKGROUND AREA CHANGES COLOR GRADUALLY FROM TOP TO BOTTOM.

611

windstream

WINDSTREAM CORPORATION PO BOX 18315 LITTLE ROCK, AR 72222 AP HELPDESK 1-800-615-6227 Opt.3

Check Number: 344130

Pay to the order of:

TENNESSEE REGULATORY AUTHORITY PO BOX 198907 NASHVILLE TN 37243-0505 
 Control Number
 Date
 Pay this Amount

 3183
 03/14/11
 \$\*\*\*\*\*\*\*25.00

NOT VALID AFTER 180 DAYS

Bank of America, N.A. Atlanta, Dekalb County, Georgia

AUTHORIZED SIGNATURE

# WINDSTREAM NTI, INC. CUSTOMER NOTICE





December 1, 2010

Customer Name Address 1 Address 2 City, State Zip

# Norlight Telecom is now part of Windstream.

As you may have heard, Norlight Telecom is now part of Windstream Communications. We are excited about the combination of Norlight Telecom and Windstream and want to take a moment to briefly introduce Windstream to you.

Windstream is a communication and technology company that provides next generation data, voice, MPLS networking, data centers, managed services and communication systems to over 400,000 businesses across 29 states. We at Windstream welcome the opportunity to continue serving your business technology needs.

## Key reasons why businesses choose Windstream:

- Investing in the future. Windstream is an S&P 500 company and invests significant capital annually to grow solutions for business customers. The company invests more than \$400 million a year to fortify our advanced network and data centers.
- **Expanded opportunities.** Windstream now offers over 56,000 miles of long-haul and metro fiber to provide additional flexibility to support your communication requirements.
- **A proven track record.** Windstream's broad industry expertise encompasses such areas as healthcare, finance, hospitality, retail, education, government, services and agriculture.
- **Customer focused.** Nothing is more important to Norlight Telecom than taking care of its customers. That commitment remains unchanged as Windstream and Norlight Telecom join together. Our experienced engineers, technicians, service and sales teams are a major reason why businesess rely on us to deliver innovative solutions.
- **Convenience.** One company for all your next generation data, voice, MPLS networking, data center, managed services and communication system needs.

The team that supports your account is not changing, and no action is required on your part. Please continue to use the same phone numbers for billing questions, technical support and customer service. For additional information you may also visit **windstreambusiness.com/FAQ**.

While the name is changing, our commitment to providing you with the best products and services is exactly the same. We look forward to continuing our relationship with you for years to come.

Sincerely,

Jeff Gardner

President and Chief Executive Officer

Windstream Communications

Iffo R. Harcher

# WINDSTREAM NTI, INC.

# CERTIFICATE ISSUED BY SECRETARY OF STATE DIVISION OF BUSINESS SERVICES



# Bepartment of State Corporate Filings

Corporate Filings
312 Rosa L. Parks Avenue
6th Floor, William R. Snodgrass Tower
Nashville, TN 37243

# APPLICATION FOR AMENDED CERTIFICATE OF AUTHORITY (FOR PROFIT)

For Office Use Only

LUCKY L.

LUCKY L.

2011 FEB 23 AH 8: 2

TRE HANGE ITS

	Pursuant to the provisions of Section 48-25-104 of the Tennes for an amended certificate of authority to transact busin					
1.	The name of the corporation is Norlight Telecommunication is Norlight Telecommunication is Norlight Telecommunication in the N	ations, Inc.				
	If different, the name under which the certificate of authority is to be obtained is Windstream NTI, Inc.					
2.	The state or country under whose law it is incorporated i	s Wisconsin				
3.	The date of its incorporation is 10/08/1991 other than perpetual, is	(must be month, day, and year), and the period	od of duration, if			
4.	The complete street address (including zip code) of its prir	ncipal office is				
	4001 Rodney Parham Little Rock		72212			
	Street City	State/Country	Zip Code			
5.	The complete street address (including the county and the z 800 S. Gay Street, Suite 2021 Knoxville	· · · · · · · · · · · · · · · · · · ·	37929			
	Street City	TN/Knox County State/Country	Zip Code			
	Registered agent C T Corporation System					
6.	The names and complete business addresses (including zip code) of its current officers are: (Attach separate sheet if necessary.) See attached.					
7.	The names and complete business addresses (including zip co	ode) of its current board of directors are: (Attach senar	ate sheet if peessary)			
	See attached.					
8.	The corporation is a corporation for profit.					
9.	If the document is not to be effective upon filing by the S	ecretary of State, the delayed effective date/time i	S			
[NO	OTE: A delayed effective date shall not be later than the 90th day	y after the date this document is filed by the Secretary o	f State.]			
stan Iaw	OTE: This application must be accompanied by a certificate of earling) duly authenticated by the Secretary of State or other official it is incorporated. The certificate shall not bear a date of more transsee.	ial having custody of corporate records in the state or co	ountry under whose			
	2/17/11	M. V. L. O. L				
- Cic	Z/1 // II gnature Date	Norlight Telecommunications, Inc.  Name of Corporation				
SIE	gradure Date	Nature of Corporation				
As	sistant Secretary	1 State March				
	mer's Capacity	Signature				
		75: :: 25				
		Kristi Moody Name (typed or printed)				
SS-4	435 (Rev. 8/03) Filing F	Fee: \$20.00				

Managers: Jeffery R. Gardner John P. Fletcher

#### Officers:

President and Chief Executive Officer Jeffery R. Gardner Chief Operating Officer Brent Whittington Chief Financial Officer Anthony W. Thomas Executive Vice President - Chief Marketing Officer Richard J. Crane Executive Vice President, Secretary and General Counsel John P. Fletcher Executive Vice President - Network Operations William G. Raney Senior Vice President - Human Resources Susan Bradley Senior Vice President - Treasurer Robert G. Clancy Senior Vice President - Government Affairs Michael D. Rhoda Senior Vice President - Consumer Sales Gregg Richey Chief Information Officer Cynthia B. Nash John C. Eichler Controller Senior Vice President - Business Sales John Leach Senior Vice President - Customer Service Joe Marano Senior Vice President - Network Services Bill Bellando Vice President - Tax Willis Kemp Vice President - Regulatory Strategy Cesar Caballero **Assistant Secretary** Kristi Moody

all @ 4001 Rodney Parham, Little Rock, AR 72212

2011 FEB 23 AM 8: 2

# United States of America State of Wisconsin

#### DEPARTMENT OF FINANCIAL INSTITUTIONS

Division of Corporate & Consumer Services



To All to Whom These Presents Shall Come, Greeting:

I, RAY ALLEN, Deputy Secretary, Department of Financial Institutions, do hereby certify that

#### WINDSTREAM NTI, INC.

is a domestic corporation or a domestic limited liability company organized under the laws of this state and that its date of incorporation or organization is October 8, 1991.

I further certify that said corporation or limited liability company has, within its most recently completed report year, filed an annual report required under ss. 180.1622, 180.1921, 181.1622 or 183.0120 Wis. Stats., and that it has not filed articles of dissolution.



IN TESTIMONY WHEREOF, I have hereunto set my hand and affixed the official seal of the Department on January 6, 2011.

RAY ALLEN, Deputy Secretary Department of Financial Institutions

Effective July 1, 1996, the Department of Financial Institutions assumed the functions previously performed by the Corporations Division of the Secretary of State and is the successor custodian of corporate records formerly held by the Secretary of State.

DFI/Corp/33

# To validate the authenticity of this certificate

Visit this web address: http://www.wdfi.org/apps/ccs/verify/

Enter this code:

86642-70389821

# WINDSTREAM NTI, INC.

# BOND

The Company is not required to post a bond.

# WINDSTREAM NTI, INC.

# SMALL AND MINORITY OWNED TELECOMMUNICATIONS BUSINESS PARTICIPATION PLAN

#### SMALL AND MINORITY-OWNED TELECOMMUNICATIONS

#### BUSINESS PARTICIPATION PLAN

## 1. PURPOSE

- 1.1 This Small and Minority-owned Telecommunications Business Participation Plan ("Plan") is submitted by Windstream NTI, Inc. ("WIN-NTI" or "Company") as required by T.C.A. §65-5-212.
- 1.2 The purpose of the Plan is to provide opportunities for small and minority-owned businesses to provide goods and services to Telecommunications service providers. The Company is committed to the goals of T.C.A. §65-5-212 and to taking steps, where possible, to support the participation of small and minority-owned telecommunications businesses in competing for contracts and subcontracts for goods and services.
- 1.3 The administration of this Plan is the responsibility of WIN-NTI. As a competitive vendor of telecommunications service, WIN-NTI is non-dominant in its industry. The nature of WIN-NTI's business limits its opportunity to support the use of small and minority businesses in Tennessee. However, the submission of this Plan evidences the Company's desire to participate as practically possible.

## 2. DEFINITIONS

- 2.1 Windstream NTI, Inc. is a private corporation that resells interexchange telecommunication Services in the State of Tennessee. The Company is based in Little Rock, Arkansas and has no employees or property in Tennessee at this time.
- 2.2 Minority-Owned Business For the purpose of this Plan, "minority-owned business" means a business that is solely owned, or at least fifty-one percent (51%) of its assets or outstanding stock of which is owned, by an individual who personally manages and controls the daily operations of such business and who is impeded from normal entry into the economic mainstream because of race, religion, sex or national origin and such business has annual gross receipts of less than four million dollars (\$4,000,000) per T.C.A. §65-5-212.
- 2.3 Small Business For the purpose of this Plan, "small business" means a business with annual gross receipts of less than four million dollars (\$4,000,000).
- 3. WIN-NTI'S RESPONSIBILITY FOR SMALL AND MINORITY-OWNED TELECOMMUNICATION BUSINESS PARTICIPATION PLAN AND POLICY STATEMENT.
  - 3.1 WIN-NTI intends to afford Small and Minority-Owned Telecommunications Businesses the maximum practicable opportunity to participate in the performance of contracts in accordance with T.C.A. §65-5-212.

- 3.2 WIN-NTI is a reseller of telecommunications services whose business operations include:

  The provision of local and long distance telecommunications services.
- 3.3 Initial Small and Minority-Owned Telecommunications Business contacts for WIN-NTI would be made through its Coordinator who will seek to identify and include firms in Tennessee through the Department of Economic and Community Development's office of Minority Business Enterprise and Small Business office.
- 4. SMALL AND MINORITY-OWNED TELECOMMUNICATIONS BUSINESS PARTICIPATION PLAN PERIOD OF EFFECTIVENESS.
  - 4.1 WIN-NTI will maintain a proactive and continuous approach toward inclusion of such firms in its supplier base. Consequently, its Plan and the associated duties and activities would not have a fixed time period for effectiveness, but rather would represent WIN-NTI's ongoing policies and procedures. WIN-NTI has not physical presence in Tennessee. When and if is business plans change in Tennessee, the effectiveness of this Plan would be modified.

#### 5. PLAN ADMINISTRATION

5.1 WIN-NTI's Plan Administrator is:

Kristin Rankin

- 5.2 The Administrator manages the Plan, as described below in the Administrator's duties. The Administrator has direct interface with procurement personnel, contract administrators, and program and project personnel to ensure compliance with the provisions of the Plan.
- 5.3 The Administrator's specific job duties, as they relate to this Plan and WIN-NTI's business operations in the state of Tennessee, are as follows:
  - a) Reviewing WIN-NTI policies and procedures to ensure that Small and Minority-Owned Telecommunications Businesses in Tennessee have an equitable opportunity to be awarded contracts when possible.
  - b) Allowing for the inclusion of Small and Minority-Owned Telecommunications Businesses in those solicitations for products or service which they are capable of providing.
  - c) Coordinating activities during the conduct of any compliance review by Tennessee state agencies.
  - d) Preparing and submitting periodic contracting reports as required.

# 6. PLAN TO ASSURE EQUITABLE OPPORTUNITY

- 6.1 The Administrator shall ensure that appropriate source listings and services are properly utilized in support of the Plan. Sources/listings include but are not limited to the following:
  - a) The WIN-NTI approved Master Supplier List.
  - b) Sourcing information received from the Department of Economic and Community Development's Office of Minority Business Enterprise and Small Business Office in Nashville.

#### 6.2 Outreach efforts will be made as follows:

- The Administrator shall cultivate and maintain a relationship with the Community Development's Office of Minority Business Enterprise and Small Business Office in an effort to locate and quantify capable Small and Minority-Owned Telecommunications Businesses for participation in contracting opportunities.
  - b) The Administrator shall ensure that WIN-NTI provides adequate and timely consideration of the potentialities of Small and Minority-Owned Telecommunications Businesses in "make-or-buy" decisions.
  - c) The Administrator shall ensure that WIN-NTI counsels and discusses contracting opportunities with representatives of Small and Minority-Owned Telecommunications Businesses.
  - d) The Administrator shall ensure that WIN-NTI offers assistance to Small and Minority-Owned Telecommunications Businesses to explain: requests for quotations, progress payments, technical and quality assurance programs, advise on types of business typically being contracted, and he mechanics of procurement requirements and quality expectations.

## 7. PLAN REPORTING

- 7.1 WIN-NTI will submit such periodic reports and cooperate in those studies or surveys as may be required to determine the extent of compliance with this Plan.
- 7.2 WIN-NTI Supplier Master List will identify Small and Minority-Owned Telecommunications Businesses in Tennessee. The Supplier Master List shall be utilized in identifying potential contractor.