



Stacy Majors
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filed electronically in docket office on 05/16/11

May 16, 2011 Docket No. 11-00078

Via Electronic and Overnight Delivery

Ms. Sharla Dillon
Dockets and Records Office
Tennessee Regulatory Authority
460 James Robertson parkway
Nashville, TN 37243-0505

Re: Notice of Name Change for Knoxville Data Link, Inc. Company ID #129002

Dear Ms. Dillon:

Please accept the original and four (4) copies and electronic email of this letter as a request for a name change submitted on behalf of Knoxville Data Link, Inc. On December 15, 2010 an Application for Approval of a Transfer of Control of Q-Comm Corporation, Kentucky Data Link, Inc., Norlight Telecommunications, Inc., Norlight Inc., Knoxville Data Link, Inc. and Windstream Corporation was approved in Docket No. 10-00166. As a result of this Transfer of Control, Knoxville Data Link, Inc. is changing its name to Windstream Knoxville Data, Inc. In Tennessee, Windstream Knoxville is authorized to provide local exchange and interexchange telecommunications services pursuant to Authority Order in Docket No. 06-00186 issued on November 8, 2006.

As required by Commission rule, Windstream communicated this name change to customers by mail. A copy of the customer notice is included with this letter.

Also included is a copy of the Certificate issued by Secretary of State of State Division of Business Services. Windstream Knoxville Data, Inc. also includes Bond # CMS 257146 in the amount of \$20,000. Upon approval of this name change, the Company will submit revisions to its tariffs. An updated "Small & Minority Business Plan" reflecting the new company name is included with this letter.

A check in the amount of \$25.00, representing the filing fee for this letter is included herein.

Ms. Sharla Dillon
May 16, 2011
Page 2

Sincerely,

A handwritten signature in black ink, appearing to read "Stacy J. Majors". The signature is fluid and cursive, with the first name "Stacy" and last name "Majors" clearly distinguishable.

Stacy J. Majors
Regulatory Counsel

Encl.

cc: Jayne Eve, Vice President - State Government Affairs
Abby Sydlow, Staff Manager – Local Tariffs

Check # 344133

Check Date 03/14/11

Vendor # 3183

Amount \$*****25.00

TENNESSEE REGULATORY AUTHORITY
PO BOX 198907
NASHVILLE TN 37243-0505

TENNESSEE REGULATORY AUTHORITY 3183

Invoice Date	Invoice Number	Description	Gross Amount	Discount Amount	Net Amount
031111	WCR27652	Filing Fee	25.00		25.00
		Totals	25.00		25.00

VERIFY THE AUTHENTICITY OF THIS MULTI-TONE SECURITY DOCUMENT.

CHECK BACKGROUND AREA CHANGES COLOR GRADUALLY FROM TOP TO BOTTOM.

windstream

WINDSTREAM CORPORATION
PO BOX 18315
LITTLE ROCK, AR 72222
AP HELPDESK 1-800-615-6227 Opt.3

64-1278
611

Check Number: 344133

TWENTY FIVE AND 00/100 *****

Pay to the order of:

TENNESSEE REGULATORY AUTHORITY
PO BOX 198907
NASHVILLE TN 37243-0505

Control Number	Date	Pay this Amount
3183	03/14/11	\$*****25.00

NOT VALID AFTER 180 DAYS

Bank of America, N.A.
Atlanta, DeKalb County, Georgia

AUTHORIZED SIGNATURE

⑈00344133⑈ ⑆061112788⑆ 329 904 4893⑈

SEVERAL ADDITIONAL SECURITY FEATURES ARE DETAILED ON THE BACK OF THIS DOCUMENT. CONFIRM WHEN CHECKING ENDORSEMENTS.

WINDSTREAM KNOXVILLE DATA, INC.
CUSTOMER NOTICE



December 1, 2010

Customer Name
Address 1
Address 2
City, State Zip

KDL is now part of Windstream.

As you may have heard, KDL is now part of Windstream Communications. We are excited about the combination of KDL and Windstream and want to take a moment to briefly introduce Windstream to you.

Windstream is a communication and technology company that provides next generation data, voice, MPLS networking, data centers, managed services and communication systems to over 400,000 businesses across 29 states. We at Windstream welcome the opportunity to continue serving your business technology needs.

Key reasons why businesses choose Windstream:

- **Investing in the future.** Windstream is an S&P 500 company and invests significant capital annually to grow solutions for business customers. The company invests more than \$400 million a year to fortify our advanced network and data centers.
- **Expanded opportunities.** With the current 30,000 miles of fiber currently available through KDL, Windstream now offers over 56,000 miles of long-haul and metro fiber to provide additional flexibility to support your communication requirements.
- **A proven track record.** Windstream's broad industry expertise encompasses such areas as healthcare, finance, hospitality, retail, education, government, services and agriculture.
- **Customer focused.** Nothing is more important to KDL than taking care of its customers. That commitment remains unchanged as Windstream and KDL join together. Our experienced engineers, technicians, service and sales teams are a major reason why businesses rely on us to deliver innovative solutions.
- **Convenience.** One company for all your next generation data, voice, MPLS networking, data center, managed services and communication system needs.

The team that supports your account is not changing, and no action is required on your part. Please continue to use the same phone numbers for billing questions, technical support and customer service. For additional information you may also visit windstreambusiness.com/FAQ.

While the name is changing, our commitment to providing you with the best products and services is exactly the same. We look forward to continuing our relationship with you for years to come.

Sincerely,

John Greenbank
President
KDL Inc.

Jeff Gardner
President and Chief Executive Officer
Windstream Communications

WINDSTREAM KNOXVILLE DATA, INC.
CERTIFICATE ISSUED BY SECRETARY OF STATE
DIVISION OF BUSINESS SERVICES

State of Tennessee



Department of State
Corporate Filings
312 Eighth Avenue North
6th Floor, William R. Snodgrass Tower
Nashville, TN 37243

FILED

ARTICLES OF AMENDMENT
TO THE CHARTER
(For-Profit)

RECEIVED
For Office Use Only

2010 DEC 28 PM 12:46

TRE HARGETT
SECRETARY OF STATE

CORPORATE CONTROL NUMBER (IF KNOWN) 000425314

PURSUANT TO THE PROVISIONS OF SECTION 48-20-106 OF *THE TENNESSEE BUSINESS CORPORATION ACT*, THE UNDERSIGNED CORPORATION ADOPTS THE FOLLOWING ARTICLES OF AMENDMENT TO ITS CHARTER:

1. PLEASE INSERT THE NAME OF THE CORPORATION AS IT APPEARS OF RECORD:

Knoxville Data Link, Inc.

IF CHANGING THE NAME, INSERT THE NEW NAME ON THE LINE BELOW:

Windstream Knoxville Data, Inc.

2. PLEASE MARK THE BLOCK THAT APPLIES:

☒ AMENDMENT IS TO BE EFFECTIVE WHEN FILED BY THE SECRETARY OF STATE.

☐ AMENDMENT IS TO BE EFFECTIVE, _____ (MONTH, DAY, YEAR)

(NOT TO BE LATER THAN THE 90TH DAY AFTER THE DATE THIS DOCUMENT IS FILED.) IF NEITHER BLOCK IS CHECKED, THE AMENDMENT WILL BE EFFECTIVE AT THE TIME OF FILING.

3. PLEASE INSERT ANY CHANGES THAT APPLY:

A. PRINCIPAL ADDRESS: 4001 Rodney Parham

Little Rock
CITY

Arkansas, Pulaski County
STATE / COUNTY

72212
ZIP CODE

B. REGISTERED AGENT: _____

C. REGISTERED ADDRESS: _____

CITY

TN
STATE

STREET ADDRESS

ZIP CODE

COUNTY

D. OTHER CHANGES: _____

4. THE CORPORATION IS FOR PROFIT.

5. THE MANNER (IF NOT SET FORTH IN THE AMENDMENT) FOR IMPLEMENTATION OF ANY EXCHANGE, RECLASSIFICATION, OR CANCELLATION OF ISSUED SHARES IS AS FOLLOWS:

6. THE AMENDMENT WAS DULY ADOPTED ON December 2, 2010 (MONTH, DAY, YEAR)

BY (Please mark the block that applies):

☐ THE INCORPORATORS WITHOUT SHAREHOLDER ACTION, AS SUCH WAS NOT REQUIRED.

☐ THE BOARD OF DIRECTORS WITHOUT SHAREHOLDER APPROVAL, AS SUCH WAS NOT REQUIRED.

☒ THE SHAREHOLDERS.

Assistant Secretary
SIGNER'S CAPACITY

Kristi Moody
SIGNATURE

December 16, 2010
DATE

Kristi Moody
NAME OF SIGNER (TYPED OR PRINTED)

0005-1302

WINDSTREAM KNOXVILLE DATA, INC.
BOND

TENNESSEE REGULATORY AUTHORITY

TENNESSEE TELECOMMUNICATIONS SERVICE PROVIDER'S SURETY BOND

Bond #: CMS 257146

WHEREAS, Windstream Knoxville Data, Inc. (the "Principal"), has applied to the Tennessee Regulatory Authority for authority to provide telecommunications services in the State of Tennessee; and

WHEREAS, under the provisions of Title 65, Chapter 4, Section 125(j) of the Tennessee Code Annotated, as amended, the Principal is required to file this bond in order to obtain such authority and to secure the payment of any monetary sanction imposed in any enforcement proceeding brought under Title 65 of the Tennessee Code Annotated or the Consumer Telemarketing Act of 1990 by or on behalf of the Tennessee Regulatory Authority (the "TRA"); and

WHEREAS, RLI Insurance Company (the "Surety"), a corporation licensed to do business in the State of Tennessee and duly authorized by the Tennessee Commissioner of Insurance to engage in the surety business in this state pursuant to Title 56, Chapter 2 of the Tennessee Code Annotated, has agreed to issue this bond in order to permit the Principal to comply with the provisions of Title 65, Chapter 4, Section 125(j) of the Tennessee Code Annotated;

NOW THEREFORE, BE IT KNOWN, that we the Principal and the Surety are held and firmly bound to the STATE OF TENNESSEE, in accordance with the provisions of Tennessee Code Annotated, Title 65, Chapter 4, Section 125(j), in the full amount of twenty thousand dollars (\$20,000.00) lawful money of the United States of America to be used for the full and prompt payment of any monetary sanction imposed against the Principal, its representatives, successors or assigns, in any enforcement proceeding brought under Title 65 of Tennessee Code Annotated or the Consumer Telemarketing Act of 1990, by or on behalf of the TRA, for which obligation we bind ourselves, our representatives, successors and assigns, each jointly and severally, firmly and unequivocally by these presents.

This bond shall become effective on the 23rd day of February, 2011, and shall be continuous; provided, however, that each annual renewal period or portion thereof shall constitute a new bond term. Regardless of the number of years this bond may remain in force, the liability of the Surety shall not be cumulative, and the aggregate liability of the Surety for any and all claims, suits or actions under this bond shall not exceed Twenty Thousand Dollars (\$20,000.00). The Surety may cancel this bond by giving thirty (30) days written notice of such cancellation to the TRA and Principal by certified mail, it being understood that the Surety shall not be relieved of liability that may have accrued under this bond prior to the date of cancellation.


PRINCIPAL

Windstream Knoxville Data, Inc.

Name of Company authorized by the TRA

Company ID # as assigned by TRA

SIGNATURE OF PRINCIPAL


Name: mark Berhage
Title: Director

SURETY

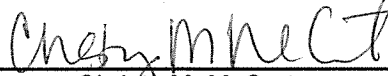
RLI Insurance Company

Name of Surety

9025 N. Lindbergh Drive Peoria, IL 61615

Address of Surety

SIGNATURE OF SURETY AGENT


Name: Christy M. McCart
Title: Attorney-in-Fact

Address of Surety Agent:

9025 N. Lindbergh Drive

Peoria, IL 61615

Surety Phone No. 309-692-1000

THIS BOND IS ISSUED IN ACCORDANCE WITH THE PROVISIONS OF SECTION 125, CHAPTER 4, TITLE 65 OF THE TENNESSEE CODE ANNOTATED AS AMENDED BY CHAPTER NO. 586, 2000 PUBLIC ACTS. SHOULD THERE BE ANY CONFLICT WITH THE TERMS HEREOF AND THE STATUTE OR REGULATIONS PROMULGATED THEREUNDER, THE STATUTE OR REGULATIONS SHALL PREVAIL. (POWER OF ATTORNEY FROM AN APPROVED INSURANCE COMPANY MUST BE ATTACHED.)

ACKNOWLEDGMENT OF PRINCIPAL

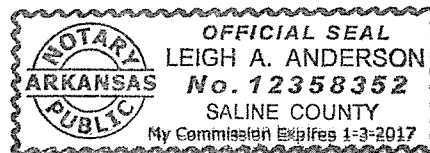
STATE OF Arkansas
COUNTY OF Saline

Before me, a Notary Public of the State and County aforesaid, personally appeared Mark Benge with whom I am personally acquainted and who, upon oath, acknowledged himself to be the individual who executed the foregoing bond on behalf of Windstream Knoxville Data, Inc., and he acknowledged to me that he executed the same.

WITNESS my hand and seal this 30 day of March, 2011.

My Commission Expires:

January 3, 2017



Notary Public
Leigh A. Anderson

ACKNOWLEDGMENT OF SURETY

STATE OF Missouri
COUNTY OF Jackson

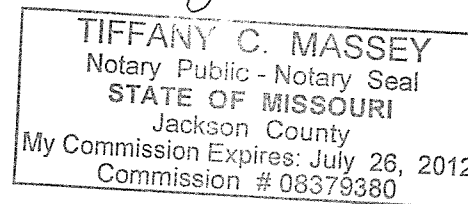
Before me, a Notary Public of the State and County aforesaid, personally appeared Christy M. McCart with whom I am personally acquainted and who, upon oath, acknowledged himself to be the individual who executed the foregoing bond on behalf of RLI Insurance Company, the within named Surety, a corporation licensed to do business in the State of Tennessee and duly authorized by the Tennessee Commissioner of Insurance to engage in the surety business in this state pursuant to Title 56, Chapter 2 of the Tennessee Code Annotated, and that he as such an individual being authorized to do so, executed the foregoing bond, by signing the name of the corporation by himself and as such individual.

WITNESS my hand and seal this 23rd day of February, 2011.

My Commission Expires:

July 26, 2012

Tiffany C. Massey
Notary Public
Tiffany C. Massey



APPROVAL AND INDORSEMENT

This is to certify that I have examined the foregoing bond and found the same to be sufficient and in conformity to law, that the sureties on the same are good and worth the penalty thereof, and that the same has been filed with the Tennessee Regulatory Authority, State of Tennessee, this _____ day of _____.

Name:

Title:



RLI Surety
P.O. Box 3967 | Peoria, IL 61612-3967
Phone: (800)645-2402 | Fax: (309)689-2036
www.rlicorp.com

POWER OF ATTORNEY

RLI Insurance Company

Know All Men by These Presents:

That this Power of Attorney is not valid or in effect unless attached to the bond which it authorizes executed, but may be detached by the approving officer if desired.

That **RLI Insurance Company**, an Illinois corporation, does hereby make, constitute and appoint:

David M. Lockton, Patrick T. Pribyl, Melissa D. Evans, Debra J. Scarborough, Claudia Mandato, Mary T. Flanigan, Christy M. McCart,
Nancy A. Clover, Mark Duggan, Laura M. Murren, Jeffrey C. Carey, Charissa D. Lecuyer, Kathleen M. Coen jointly or severally.

in the City of Kansas City, State of Missouri its true and lawful Agent and Attorney in Fact, with full power and authority hereby conferred, to sign, execute, acknowledge and deliver for and on its behalf as Surety, the following described bond.

Any and all bonds provided the bond penalty does not exceed Twenty Five Million Dollars (\$25,000,000.00).

The acknowledgment and execution of such bond by the said Attorney in Fact shall be as binding upon this Company as if such bond had been executed and acknowledged by the regularly elected officers of this Company.

The **RLI Insurance Company** further certifies that the following is a true and exact copy of the Resolution adopted by the Board of Directors of **RLI Insurance Company**, and now in force to-wit:

"All bonds, policies, undertakings, Powers of Attorney or other obligations of the corporation shall be executed in the corporate name of the Company by the President, Secretary, any Assistant Secretary, Treasurer, or any Vice President, or by such other officers as the Board of Directors may authorize. The President, any Vice President, Secretary, any Assistant Secretary, or the Treasurer may appoint Attorneys in Fact or Agents who shall have authority to issue bonds, policies or undertakings in the name of the Company. The corporate seal is not necessary for the validity of any bonds, policies, undertakings, Powers of Attorney or other obligations of the corporation. The signature of any such officer and the corporate seal may be printed by facsimile."

IN WITNESS WHEREOF, the **RLI Insurance Company** has caused these presents to be executed by its Vice President with its corporate seal affixed this 27th day of January, 2011.



RLI Insurance Company

By: Roy C. Die Vice President

State of Illinois }
County of Peoria } SS

CERTIFICATE

On this 27th day of January, 2011, before me, a Notary Public, personally appeared Roy C. Die, who being by me duly sworn, acknowledged that he signed the above Power of Attorney as the aforesaid officer of the **RLI Insurance Company** and acknowledged said instrument to be the voluntary act and deed of said corporation.

I, the undersigned officer of **RLI Insurance Company**, a stock corporation of the State of Illinois, do hereby certify that the attached Power of Attorney is in full force and effect and is irrevocable; and furthermore, that the Resolution of the Company as set forth in the Power of Attorney, is now in force. In testimony whereof, I have hereunto set my hand and the seal of the **RLI Insurance Company** this 27th day of FEB 23, 2011.

By: Cherie L. Montgomery
Cherie L. Montgomery Notary Public

RLI Insurance Company

By: Roy C. Die Vice President



2433674030110

A0058707

WINDSTREAM KNOXVILLE DATA, INC.
SMALL AND MINORITY OWNED TELECOMMUNICATIONS
BUSINESS PARTICIPATION PLAN

SMALL AND MINORITY-OWNED TELECOMMUNICATIONS

BUSINESS PARTICIPATION PLAN

1. PURPOSE

- 1.1 This Small and Minority-owned Telecommunications Business Participation Plan (“Plan”) is submitted by Windstream Knoxville Data, Inc. (“WIN-Knoxville” or “Company”) as required by T.C.A. §65-5-212.
- 1.2 The purpose of the Plan is to provide opportunities for small and minority-owned businesses to provide goods and services to Telecommunications service providers. The Company is committed to the goals of T.C.A. §65-5-212 and to taking steps, where possible, to support the participation of small and minority-owned telecommunications businesses in competing for contracts and subcontracts for goods and services.
- 1.3 The administration of this Plan is the responsibility of WIN-Knoxville. As a competitive vendor of telecommunications service, WIN- Knoxville is non-dominant in its industry. The nature of WIN- Knoxville’s business limits its opportunity to support the use of small and minority businesses in Tennessee. However, the submission of this Plan evidences the Company’s desire to participate as practically possible.

2. DEFINITIONS

- 2.1 Windstream Knoxville Data, Inc. is a private corporation that resells interexchange telecommunication Services in the State of Tennessee. The Company is based in Little Rock, Arkansas and has no employees or property in Tennessee at this time.
- 2.2 Minority-Owned Business – For the purpose of this Plan, “minority-owned business” means a business that is solely owned, or at least fifty-one percent (51%) of its assets or outstanding stock of which is owned, by an individual who personally manages and controls the daily operations of such business and who is impeded from normal entry into the economic mainstream because of race, religion, sex or national origin and such business has annual gross receipts of less than four million dollars (\$4,000,000) per T.C.A. §65-5-212.
- 2.3 Small Business – For the purpose of this Plan, “small business” means a business with annual gross receipts of less than four million dollars (\$4,000,000).

3. WIN-KDL’S RESPONSIBILITY FOR SMALL AND MINORITY-OWNED TELECOMMUNICATION BUSINESS PARTICIPATION PLAN AND POLICY STATEMENT.

- 3.1 WIN- Knoxville intends to afford Small and Minority-Owned Telecommunications Businesses the maximum practicable opportunity to participate in the performance of contracts in accordance with T.C.A. §65-5-212.

- 3.2 WIN- Knoxville is a reseller of telecommunications services whose business operations include:

The provision of local and long distance telecommunications services.

- 3.3 Initial Small and Minority-Owned Telecommunications Business contacts for WIN- Knoxville would be made through its Coordinator who will seek to identify and include firms in Tennessee through the Department of Economic and Community Development's office of Minority Business Enterprise and Small Business office.

4. SMALL AND MINORITY-OWNED TELECOMMUNICATIONS BUSINESS PARTICIPATION PLAN PERIOD OF EFFECTIVENESS.

- 4.1 WIN- Knoxville will maintain a proactive and continuous approach toward inclusion of such firms in its supplier base. Consequently, its Plan and the associated duties and activities would not have a fixed time period for effectiveness, but rather would represent WIN- Knoxville's ongoing policies and procedures. WIN- Knoxville has not physical presence in Tennessee. When and if its business plans change in Tennessee, the effectiveness of this Plan would be modified.

5. PLAN ADMINISTRATION

- 5.1 WIN- Knoxville's Plan Administrator is:

Kristin Rankin

- 5.2 The Administrator manages the Plan, as described below in the Administrator's duties. The Administrator has direct interface with procurement personnel, contract administrators, and program and project personnel to ensure compliance with the provisions of the Plan.

- 5.3 The Administrator's specific job duties, as they relate to this Plan and WIN- Knoxville's business operations in the state of Tennessee, are as follows:

- a) Reviewing WIN- Knoxville policies and procedures to ensure that Small and Minority-Owned Telecommunications Businesses in Tennessee have an equitable opportunity to be awarded contracts when possible.
- b) Allowing for the inclusion of Small and Minority-Owned Telecommunications Businesses in those solicitations for products or service which they are capable of providing.
- c) Coordinating activities during the conduct of any compliance review by Tennessee state agencies.