TN PUBLIC UTILITY COMMISSION



TENNESSEE PUBLIC.LITILITY COMMISSION



Deaderick Street, 4th Floor Nashville, TN 37243

2017-2018 RENEWAL APPLICATION FOR AUTHORITY TO PROVIDE PUBLIC PAYPHONE SERVICE

(Tenn. Comp. R. & Regs. Rule 1220-4-2-.43 to 1220-4-2-.54)

| Company ID Number | : 128390 | | Docket Number: 1100069 |
|------------------------------------|---|--|------------------------|
| Part 1: General Infor | mation | | |
| Name of Applicant _ | Securus Technologies, Inc. | National Control of the Control of t | |
| Address | 4000 International Parkway, 0 | Carrollton | |
| State Texas | Zip Code _ 75007 | Phone No: (972 | 2) 277 - 0300 |
| Name and telephone through Friday: | number of contact person authorize | ed to respond to Commis | sion inquiries Monday |
| Debbie Conde | | (972) 277-039 | 5 |
| Name | | Telephone | |
| 4000 International 1 | Parkway, Carrollton | Texas | 75007 |
| Address | City | State | Zip |
| Mail the completed re | enewal application to: | | |
| | Tennessee Public Ut Consumer Services 502 Deaderick Stree Nashville, TN 3724 | Division et, 4 th Floor | |

Should you have any questions, please call Tevin Thompson at (615)741-2904.

Telephone (615)741-2904, Toll Free 1-800-342-8359, Facsimile (615)741-8953 www.tn.gov/tpuc

Part II Service and Repair

- Maintenance of Public Payphone ("COCOT")
 - (1) How do you intend to service and maintain COCOTS

| | Personally |
|---|--|
| X | Full time Technician |
| | Part Time Technician |
| | Service/repair contract with 3 rd party |

Identify names and qualifications of the party/parties responsible for service and repair.

Christopher Richard

Tecnical Support Payphone Technician

Part III Display Card

Attach a copy of the display card posted on the pay telephone. This card must contain all required information listed in the attached Tenn. Comp. R. & Regs. 1220-4-2-.49 (1)(f):

- The charge and operating instructions. A.
- Long Distance Carrier, Address, and 800 Number must be on the card. B.
- Company Name, Address, Phone Number with a place for your TPUC ID Number. C.
- D. Information for using Long Distance, (0+Area Code + Number - within this Area Code and Outside this Area Code.
- E. Information for Collect Calls, Person-To-Person Calls, and Station-To-Station Calls.
- Directory Assistance (Local Calling Area) Outside Calling Area (411 or 1+411) F.
- Emergency Help (Dial) G.
- for Refund (Or indicate how you handle refunds) H. Dial 611
- Free Calls Toll Free 800 or 888 numbers, Repair Service. (This Instrument is serviced by: Ĭ. Name & Address and telephone number of Service Technician).
- J. Method of service provided-One-way (outbound calls only) or Two-way service

Attach a copy of the Display Card in this space:

CALL RATES

Local Calls: 35¢ First 15 Min 25¢ each additional 5 Min

DIRECTORY ASSISTANCE

Local Calls:

411 or 1 + 411 (75¢ charge) Long Distance:

1 + Area Code + 555-1212 (\$1.00 Charge)

PAYPHONE LOCATION

This payphone number is

(931) 707-8691

Cumberland County Jail 90 Justice Center Dr. Crossville, TN 38555

LONG DISTANCE

COIN CALLS: 1 + Area Code + Number

Long Distance: 25¢ per Min, \$1 Minimum CALLING CARDS, COLLECT & OPERATOR ASSISTED CALLS AND RATES Within Area Code: 0 + Number (May Require Area Code) Outside Area Code: 0 + Area Code + Number

FREE CALLS

| EMERGENCY/EMERGENCIA | 1 |
|------------------------------|----|
| Repair and Refunds61 | 1 |
| Local Operator | 0 |
| Long Distance OperatorDial C | 00 |
| TOLL FREE800/866/877/88 | 38 |
| | |

Change Not Provided • No Incoming Calls

THIS PAY PHONE IS OWNED AND OPERATED BY:



P.O. Box 1109 • Addison, TX 75001 • 866-206-7298

OPERATOR SERVICES PROVIDED BY:

Legacy Long Distance, Inc. 10833 Valley View Street, Cypress, CA 90630 (888) 823-6908

Complaints regarding Operator Services should be directed to: Federal Communications Commission, Consumer Information Bureau, Consumer Complaints — Telephone, Washington, D.C. 20554. Complaints regarding operator service may be directed to: Tennessee Regulatory Authority, 460 James Robertson Parkway, Nashville; Tennessee 37243-0505

Consumers have the right to use the long distance carrier of their choice. Consult your carrier for dialing instructions.

Part IV Rule Compliance Agreement

- A. The Customer Owned Coin or Coinless Operated Telephone (COCOT) renewal authorization applicant, hereby, affirms the following:
 - I have received, read, and understood the Tennessee Public Utility Commission's Public Payphone Service Rules and Regulations;
 - I understand the penalties for non-compliance with these rules and regulations;
 - I recognize all associated fees to provide Payphone Service, including the fee assessed for additional Payphone instruments;
 - I will comply with the TPUC Payphone Service Rules and all applicable state laws;
 - I will submit a monthly report to the TPUC indicating any COCOT additions accompanied with the proper fee;

• All information provided in the attached COOOT registration document is true to the best of applicant's knowledge.

Applicant Signature

MONTHLY REPORT OF NEW COCOT ADDITIONS

If you have any questions call (615)741-2904

| AUTHORIZATION NUMBER Company ID 128390 Docket No. 1100069 ADDRESS 4000 International Parkway Carrollton, Texas 75007 CONTACT PERSON Debbie Conde |
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| Carrollton, Texas 75007 CONTACT PERSON Debbie Conde |
| CONTACT PERSON Debbie Conde |
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| 000 000 |
| TELEPHONE NUMBER 972-277-0395 |
| |
| **COCOT NUMBER No New Additions LEC EXG |
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| ***COCCCTANT (DUD |
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The report, along with the check for \$10.00 per new Payphone, is due by the 10th of each month. Mail to: Tennessee Public Utility Commission, Consumer Services Division, 502 Deaderick Street, 4th Floor, Nashville, TN 37243. If you have any questions call <u>Tevin Thompson at (615)741-2904</u>.