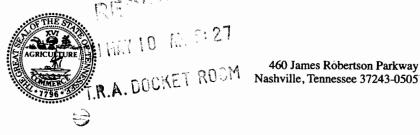
TENNESSEE REGULATORY AUTHORITY



May 9, 2011

Curtis L. Hopfinger Director, Government and Regulatory Affairs Evercom Systems, Inc. 14651 Dallas Parkway, Suite 600 Dallas, Texas 75254

RE: Docket No. 11-00069, Evercom Systems, Inc. Name Change

Dear Mr. Hopfinger:

In regard to the above referenced docket, whereby Evercom Systems, Inc. has notified the Tennessee Regulatory Authority that it has changed its name to Securus Technologies, Inc., please provide the following:

1) A bond or letter of credit in the name Securus Technologies, Inc. pursuant to Tenn. Code Ann. § 65-4-125(j). In the alternative, a rider to the existing bond on file with the Tennessee Regulatory Authority for Evercom Systems, Inc., changing the name on the bond to Securus Technologies, Inc.

Once the above items have been received, the Authority will continue to process the name change request. In accordance with TRA Rules, please submit either (1) thirteen written copies of your response or (2) four written copies and an electronic version and reference Docket No. 11-00069 on the correspondence. If you have questions concerning this request or need additional information, please contact Lisa Foust at 615-741-2904 extension 220.

Sincerely,

David Foster

Utilities Division Chief