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January 29, 2012

Chairman James M. Allison
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243

Re: Berry's Chapel Utility – TRA Docket No. 11-00065

Dear Chairman Allison:

I have received a number of questions from constituents who are customers of Berry's Chapel Utility about when they can expect to receive a refund of the \$20 monthly charge Berry's Chapel made without TRA approval. It is my understanding that these charges date back to 2010 – 2011. Could you please tell me whether this is a matter the TRA is looking into and when it is likely to be heard?

I have also been asked about other charges by Berry's Chapel that some customers believe were improper and whether there will be a refund of these charges. Is this something the TRA is considering or does a customer of Berry's Chapel need to bring this to the agency's attention?

Thank you for your help in this matter.

Sincerely,

A handwritten signature in cursive script that reads "Charles M. Sargent".

Charles M. Sargent
State Representative

CMS:tm