

STATE OF TENNESSEE

Office of the Attorney General



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August 28, 2013

Ms. Lisa Cooper
Consumer Services Division
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243

Re: Docket 11-00065, Investigation as to Whether a Show Cause Order Should Be Issued Against Berry's Chapel Utility, Inc., and/or Lynwood Utility Corporation

Dear Ms. Cooper:

Since the Lynwood/Berry's Chapel Show Cause docket may be set for hearing on September 9, 2013, we would request that any complaints or comments regarding Lynwood/Berry's Chapel be placed in the docket (TRA Docket No. 11-00065), whether or not those complaints are about the odor control, refunds, improper charges, improper collection activities, flood damage, the proposed Settlement Agreement, attorney's fees, or the role of the Consumer Advocate in representing consumers. We request that all complaints or comments filed as of the date of a previous request by the Consumer Advocate and Protection Division of the Attorney General's Office ("Consumer Advocate") on May 31, 2012, in Lynwood/Berry's Chapel's last rate case, TRA Docket No. 11-00198 forward be entered in the above-referenced Docket No. 11-00065. I am enclosing a copy of our request from May 31, 2012.

Thank you.

Sincerely,

A handwritten signature in blue ink that reads "Vance L. Broemel".

Vance L. Broemel
Senior Counsel
(615) 741-8733
Vance.broemel@ag.tn.gov

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May 31, 2012

Ms. Lisa Cooper
Consumer Services Division
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243

Re: Petition of Lynwood Utility Corporation/ Berry's Chapel to Change and
Increase Rates and Charges, TRA Docket 11-00198

Dear Ms. Cooper:

Since the Lynwood/Berry's Chapel rate case is set for June 7, 2012, we would request that any complaints or comments regarding Lynwood/Berry's Chapel be placed in the rate case docket (TRA Docket No. 11-00198), whether or not those complaints are about the rate increase, odor control, quality of service, a refund or the non-profit status of Berry's Chapel. We request that all complaints or comments filed as of the date of the previous rate case (TRA Docket No. 09-00034) forward be entered in the above-referenced docket.

Thank you.

Sincerely,

Vance L. Broemel

Vance L. Broemel

Senior Counsel

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