

IN THE TENNESSEE REGULATORY AUTHORITY
NASHVILLE, TENNESSEE

RECEIVED
2013 AUG 12 PM 4:07
T.R.A. DOCKET ROOM

IN RE:)
)
INVESTIGATION AS TO WHETHER)
A SHOW CAUSE ORDER SHOULD BE)
ISSUED AGAINST BERRY'S CHAPEL)
UTILITY, INC., AND/OR LYNWOOD) DOCKET NO. 11-00065
UTILITY CORPORATION FOR)
VIOLATION OF TRA RULE AND)
TENNESSEE STATUTES, INCLUDING BUT)
NOT LIMITED TO, TENN. CODE ANN.)
§§ 65-4-112, 65-4-113, 65-4-201, AND 65-5-101)

**PARTY STAFF'S SECOND REPSONSES TO FIRST DISCOVERY REQUEST OF THE
CONSUMER ADVOCATE AND PROTECTION DIVISION TO THE TENNESSEE
REGULATORY AUTHORITY PARTY STAFF**

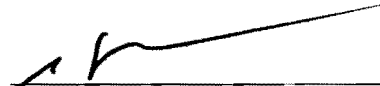
6. Please provide details of all consumers contacted determining that there is no longer an odor problem (*i.e.*, please provide details including but not limited to who was contacted along with the person's contact information, when the contact occurred, what the consumer was asked about odor problems, and what the consumer said about odor problems).

RESPONSE: Party Staff contacted no consumers regarding the odor issue.

7. Please provide details of all consumers contacted inquiring if they have any issues with receiving less than 100% recovery of illegal and unauthorized charges from the utility.

RESPONSE: Party Staff contacted no consumers regarding the issue of refund amounts.

Respectfully submitted,

A handwritten signature in black ink, appearing to read 'Shiva K. Bozarth', is written over a horizontal line.

Shiva K. Bozarth, BPR No.22685
Legal Counsel
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee 37243