

**TENNESSEE REGULATORY AUTHORITY
RECEIVED**

2013 OCT 17 AM 7:22


T.R.A. DOCKET ROOM



460 James Robertson Parkway
Nashville, Tennessee 37243-0505

MEMORANDUM

TO: Docket No. 11-00018

FROM: John Hutton, Telecom/Utilities Consultant 

DATE: October 15, 2013

RE: Consumer Notification and Survey Responses

At the May 6, 2013 Authority Conference, Chairman Allison directed the staff to provide language on the TRA's Website adequately explaining the 615 area code exhaustion and make a survey available on the TRA's Website whereby consumers could also make comments on the issue. Additionally, since there are some consumers who do not have Internet access, Staff was to provide a telephone extension designated to receive consumer calls for the purpose of mailing out information and surveys. Staff implemented these directives.

Results of TRA Survey

Through October 14, 2013 there have been 2,971 total responses to the TRA survey, 93 of which were paper responses resulting from of the Authority call-in number or Outreach meetings. The majority of responses (2,878) were collected from the TRA website. Of the total responses, 2,473 (83.2 %) preferred an Overlay while only 498 (16.8 %) chose a split.