

United Way of Metropolitan Nashville

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T.R.A. DOCKET ROOM



November 9, 2010

Dear Chairman Freeman:

The enclosed Petition for Transfer of an N11 Number is an amendment to docket 10-00211. The Petition for Transfer is signed by Nina Workinger, Board Chair for Contact Lifeline of the Highland Rim, and Eric Dewey, President & CEO of United Way of Metropolitan Nashville. Docket 10-00211 includes letters of support from all United Ways in the affected coverage area and from Nina Workinger.

Sincerely,

Doug Fluegel

United Way of Metropolitan Nashville

GIVE. ADVOCATE. VOLUNTEER.
LIVE UNITED.



**BEFORE THE TENNESSEE REGULATORY AUTHORITY
NASHVILLE, TENNESSEE**

IN RE:)
)
PETITION OF CONTACT LIFELINE OF)
THE HIGHLAND RIM TO TRANSFER) **TRA Docket No. _____**
ITS N11 NUMBER (ABBREVIATED)
DIALING CODE))

PETITION FOR TRANSFER OF AN N11 NUMBER

The Contact Lifeline of the Highland Rim ("Petitioner") respectfully submits this Petition for Transfer of an N11 Number (211) for the purpose of providing health and human services information and referral to citizens in Middle Tennessee.

INTRODUCTION

1. Petitioner is a charitable not-for-profit corporation, qualified as tax exempt under Section 501(c)(3) of the Internal Revenue Code (the "Code"), with its principal place of business in Tullahoma, Tennessee.

2. Petitioner presently holds the 2-1-1 designation for Bedford, Coffee, Franklin, and Moore Counties. Petitioner filed the petition for the 2-1-1 code on October 11, 2005. The designation was approved by the TRA on January 10, 2006 (docket #05-00275). Since 2005, Petitioner has operated the 2-1-1 in Bedford, Coffee, Franklin, and Moore Counties in accordance with TRA guidelines. Petitioner stopped operating the 2-1-1 call center on October 22, 2010, due to budget issues. Petitioner contacted the United Way of Metropolitan Nashville and they have agreed to take calls from Coffee, Bedford, Moore, and Franklin Counties.

REASONS FOR SUPPORTING TRANSFER OF A 2-1-1

1. Petitioner seeks transfer of the 211 abbreviated dialing code for Bedford, Coffee, Franklin, and Moore Counties to United Way of Metropolitan Nashville because the 2-1-1

call center in Nashville handles calls from the other surrounding counties in Tennessee;

2 1. The local United Ways for Bedford, Coffee, Franklin, and Moore Counties wish for the dialing code to be transferred to United Way of Metropolitan Nashville (letters attached); and Bedford, Coffee, Franklin, and Moore Counties are in the Middle Tennessee media market.

3 1. Petitioner will continue to operate a crisis call line and is unable to sustain funding for calls to 2-1-1.

4 1. Petitioner does not have staff or volunteers to answer the 2-1-1 calls. Petitioner will continue to support the crisis line but cannot continue to answer 2-1-1 calls.

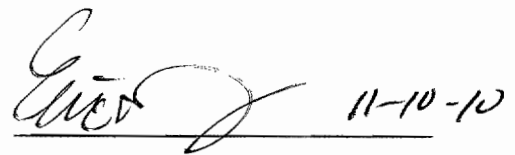
Conclusion

Petitioner respectfully requests that the TRA transfer the 2-1-1 dialing code to United Way of Metropolitan Nashville.

Respectfully Submitted,



Nina Workinger
Board Chair
Contact Lifeline of the Highland Rim
P.O. Box 1614
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931-455-7150



Eric D. Dewey
President & CEO
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