

TENNESSEE REGULATORY AUTHORITY



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June 10, 2011

Lance J.M. Steinhart
Lance J.M. Steinhart, P.C.
Attorney for Applicant
1720 Windward Concourse, Suite 115
Alpharetta, GA 30005

RE: In the Matter of the Absolute Home Phones Inc. Application for Designation of Eligible Telecommunications Carrier (ETC) Docket 10-00202

Dear Mr. Steinhart:

To assist the Authority in completing its review of the above reference docket, please provide the following:

1. Identify by each rate center listed in Absolute's application, the number and type (residential or business) of lines currently being served and whether services are provided by resale or by leased UNEs.
2. Identify and provide copies of Absolute's Advertisements including advertisements for Lifeline services, such as newsprint, fliers, posters etc., and provide plans detailing how and where the advertisements are distributed to Tennesseans, especially to those most likely to qualify for lifeline services.
3. Does Absolute offer services to customers other than Lifeline customers? As described on page 8 of your petition, please describe and list all service plans available and the associated rates. (Provide tariff reference as well)
4. Outline Absolute's plans for ensuring its customers continue receiving telecommunications services should AT&T- Tennessee relinquish a particular service area that results in Absolute assuming Carrier of Last Resort obligations referred to in paragraph 12 of the ETC Application. The designation obligation means that if the incumbent relinquishes a service area, or areas, either by negotiation between itself and another carrier, or by order of the Authority, another carrier must assume serving the customers in that area or those areas.

5. Describe what benefits and/or enhanced services Tennessee consumers may realize by subscribing to Absolute Home Phones, Inc which are not already currently provide by ILECs and/or other Competitive companies.
6. Provide Absolute's procedures that will prevent it from receiving the federal lifeline credit (from USAC) from a customer currently provided lifeline credits by another carrier. Also, please describe how these procedures are communicated to Absolute's sales personnel. If these procedures are in writing, please provide.
7. Provide a copy of Absolute's Application to be used by Lifeline Applicants. Also describe the annual re-verification process for Lifeline customers.
8. Describe the process Absolute utilizes for ordering and establishing services for Lifeline applicants using facilities-based UNEs. Provide copies of the order form and support documentation.

Please file your responses to the requests listed above no later than **2:00 p.m. on June 27, 2011**, referencing Docket No. 10-00202 on each page of your response. In accordance with Authority rules, submit either (1) thirteen written copies of your response or (2) four written copies and an electronic version. Should you have any questions regarding this request, please contact Helen Trimble-Anthony ext 174.

Sincerely,

A handwritten signature in black ink, appearing to read "D. Foster".

David Foster, Chief
Utilities Division