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December 14, 2010

VIA ELECTRONIC FILING
AND OVERNIGHT DELIVERY

Ms. Darlene Standley
Utility Division Chief
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-0505
(615) 741-3939

filed electronically in docket office on 12/14/10

Re: Capital Communications Consultants, Inc.
Docket No. 10-00198

Dear Ms. Standley:

Enclosed please find for filing an original and four (4) copies of the responses to Data Request No. 1 for Capital Communications Consultants, Inc. This filing has been electronically submitted on December 14, 2010.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope.

If you have any questions or if I may provide you with additional information, please do not hesitate to contact me.

Respectfully submitted,


Lance J.M. Steinhart
Attorney for Capital Communications Consultants, Inc.

Enclosures

cc: Bryan Michael

Question 1) When did Capital Communications Consultants, Inc. become certificated in Georgia and Kentucky? If the company is authorized to provide service in Georgia and Kentucky, why has applicant not begun offering services in those states?

ANSWER: Georgia Certification to add facilities-based services completed November 23, 2010 and Kentucky Certification completed August 18, 2010. Services have not begun due the process underweight with AT&T to establish billing accounts as well as vendor set up and interconnection with our software platform.

Question 2) Have any filings been made in either Georgia or Kentucky that would transfer control of Capital Communications Consultants to another company? If so, provide complete details of the transfer.

ANSWER: No. Capital Communications Consultants is not transferring control to another company.

Question 3) The application for CLEC authority contained a copy of the application submitted to the Tennessee Secretary of State's Office; however, it did not contain the approval letter from the Tennessee Secretary of State's Office granting Capital Communications Consultants the authority to transact business in Tennessee. Please provide the approval letter from the Tennessee Secretary of State's Office.

ANSWER: Please see attached Exhibit A.

- Question 4) Identify by name and address all entities with which Capital Communications Consultants, Inc. is affiliated, shares common ownership, or operates under a pseudo or assumed name, including but not limited to any parent, subsidiary, affiliate or associate, sister or holding company, and all d/b/a or f/k/a designations.

ANSWER: Capital Communications Consultants, Inc. is not affiliated with any other entity, nor does it share common ownership or operate under a pseudo or assumed name, including but not limited to any parent, subsidiary, affiliated or associate, sister, or holding company, and d/b/a or f/k/a designations.

- Question 5) Identify the address, contact information, name and title of all company owners, operators, principals, officers, directors, members, shareholders, or stakeholders, and other holding management or executive positions in relation to all entities identified in your responses to question 5 above.

ANSWER: Not applicable.

- Question 6) Have any of the entities and/or persons identified in your responses to questions 5 and 6 above been investigated, audited or had their authority to operate revoked by any state or federal agency? If so, explain and provide the following additional information:

- a. Identify the name and agency, state or federal, and the docket or identification number of the case or controversy and the name of the entity or persons involved.
- b. For each entity and/or person, state specifically the allegations, complaint, or basis for the investigation or review, and any provide response, answer or defenses raised thereto.
- c. State the status of the investigations, reviews, audits, cases or controversies identified in your above responses to this question.

ANSWER: Not applicable.

Question 7) The Tennessee Regulatory Authority must have enough financial information to ensure that Capital Communications Consultants, Inc. has a reasonable expectation of being a "going concern" financially. The Balance Sheet included with the application does not provide sufficient financial information for Staff to conclude that the company meets the financial qualifications of certification. Therefore, please provide proof of funding sources for Capital Communications Consultants, Inc.'s Tennessee operations such as loan commitments, lines of credit or any other sources of funding. Also provide the terms under which this financial assistance will be granted.

ANSWER: Capital Communications has a current line of credit in the amount of \$250,000.00 with First Citizens National Bank. This line has an expiration/renewal of December 9, 2011. Please see attached Exhibit B.

Question 8) Is Mr. Michael the only officer of the company? Are there employees of the company who will be responsible for billing, technical issues and customer service? If so, provide biographical information for those individuals.

ANSWER: Mr. Michael has contracted with a respected firm that specializes in telecommunications consultation to CLECs and ILECs with regards to the operations in today's telecom climate. In addition, Mr. Michael is adding to his staff telecommunications professionals to help manage the day to day operations with regards to regulatory and tax compliance, customer service and provisioning management, and vendor relations. Mr. Michael has extensive business and personnel management experience and is aligning with telecommunication consultants as well as the top CLEC software vendors in the business. Mr. Christopher Melton is joining the company and has extensive telecom experience with systems ILEC integration, provisioning, repair, as well as the CLEC software applications that will be used at Capital Communications. Mrs. Stephanie Stetler, with over 8 year's telecommunications experience, has also joined the team and will assist with regulatory compliance, PUC inquiries and general quality assurance. Please see attached Exhibit C - Resumes of Mr. Melton and Mrs. Stetler.

Question 9) Provide a sworn statement from an authorized officer of the company that all applicable state and federal laws and TRA rules will be adhered to.

ANSWER: Please see attached Exhibit D.

Exhibit A

Tennessee Secretary of State's Office Approval Letter



STATE OF TENNESSEE
Tre Hargett, Secretary of State
Division of Business Services
312 Rosa L. Parks Avenue
6th Floor, William R. Snodgrass Tower
Nashville, TN 37243

Capital Communications Consultants, Inc.

July 13, 2010

7320 Old Clinton Hwy
Ste 10
Knoxville, TN 37921 USA

Filing Acknowledgment

Please review the filing information below and notify our office immediately of any discrepancies.

Control # :	635410	Formation Locale:	Georgia
Filing Type:	Corporation For-Profit - Foreign	Date Formed:	02/14/2002
Filing Date:	07/13/2010 1:03 PM	Fiscal Year Close	12
Status:	Active	Annual Rpt Due:	04/01/2011
Duration Term:	Perpetual	Image # :	6744-0805

Document Receipt

Receipt # : 219346	Filing Fee:	\$600.00
Payment-Check/MO - LANCE J. M. STEINHART, P.C., ALPHARETTA, GA		\$600.00

Registered Agent Address

INCorp SERVICES INC.
404 James Robertsonb Parkway
Suite 2100
Nashville, TN 37219 USA

Congratulations on the successful filing of your **Certificate of Authority** for **Capital Communications Consultants, Inc.** in the State of Tennessee which is effective on the date shown above.

You must file an Annual Report with this office on or before the Annual Report Due Date noted above and maintain a Registered Office and Registered Agent. Failure to do so will subject the business to Administrative Dissolution/Revocation.

Tre Hargett, Secretary of State
Business Services Division

Processed By: Lindsey Mullins

State of Tennessee



Department of State
Corporate Filings
312 Rosa L. Parks Avenue
6th Floor, William R. Snodgrass Tower
Nashville, TN 37243

APPLICATION FOR
CERTIFICATE OF AUTHORITY
(FOR PROFIT)

RECEIVED
STATE OF TENNESSEE
For Office Use Only
2010 JUL 13 PM 1:03
TRE HARGETT
SECRETARY OF STATE

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Pursuant to the provisions of Section 48-25-103 of the Tennessee Business Corporation Act, the undersigned corporation hereby applies for a certificate of authority to transact business in the State of Tennessee, and for that purpose sets forth:

1. The name of the corporation is Capital Communications Consultants, Inc.

*If different, the name under which the certificate of authority is to be obtained is _____

[NOTES: The Secretary of State of the State of Tennessee may not issue a certificate of authority to a foreign corporation for profit if its name does not comply with the requirements of Section 48-14-101 of the Tennessee Business Corporation Act. *If obtaining a certificate of authority under a different corporate name, an application for registration of an assumed corporate name must be filed pursuant to Section 48-14-101(d) with an additional \$20.00 fee.]

2. The state or country under whose law it is incorporated is Georgia

3. The date of its incorporation is 2/14/02 (must be month, day, and year), and the period of duration, if other than perpetual, is Perpetual

4. The complete street address (including zip code) of its principal office is
7320 Old Clinton Hwy., Ste. 10, Knoxville, TN 37921 Knox
Street City State/County

5. The complete street address (including the county and the zip code) of its registered office in Tennessee and the name of its registered agent is
404 James Robertson Pkwy., Ste. 2100, Nashville, TN 37219 Davidson
Street City State/County
Registered Agent Incorp Services, Inc.

6. The names and complete business addresses (including zip code) of its current officers are: (Attach separate sheet if necessary)
Bryan Michael, President & Secretary; 7320 Old Clinton Hwy., Ste. 10,
Knoxville, TN 37921

7. The names and complete business addresses (including zip code) of its current board of directors are: (Attach separate sheet if necessary)
Bryan Michael, Director; 7320 Old Clinton Hwy., Ste. 10, Knoxville, TN 37921

8. If the corporation commenced doing business in Tennessee prior to the approval of this application, the date of commencement (month, day and year) _____. NOTE: Additional filing fees may apply. See Section 48-25-102(d).

9. The corporation is a corporation for profit.

10. If the document is not to be effective upon filing by the Secretary of State, the delayed effective date/time is _____, _____ (date), _____ (time).

[NOTE: A delayed effective date shall not be later than the 90th day after the date this document is filed by the Secretary of State.]

[NOTE: This application must be accompanied by a certificate of existence (or a document of similar import) duly authenticated by the Secretary of State or other official having custody of corporate records in the state or country under whose law it is incorporated. The certificate shall not bear a date of more than two (2) months prior to the date the application is filed in this state.]

X [Signature] 05/12/2010
Signature Date
President
Signer's Capacity

Capital Communications Consultants, Inc.

Name of Corporation

X [Signature]
Signature
Bryan Michael

Name (typed or printed)

STATE OF GEORGIA

Secretary of State

Corporations Division
315 West Tower
#2 Martin Luther King, Jr. Dr.
Atlanta, Georgia 30334-1530

CERTIFICATE OF EXISTENCE

I, Brian P. Kemp, Secretary of State and the Corporations Commissioner of the state of Georgia, hereby certify under the seal of my office that

CAPITAL COMMUNICATIONS CONSULTANTS, INC.

Domestic Profit Corporation

was formed or was authorized to transact business on 02/14/2002 in Georgia. Said entity is in compliance with the applicable filing and annual registration provisions of Title 14 of the Official Code of Georgia Annotated and has not filed articles of dissolution, certificate of cancellation or any other similar document with the office of the Secretary of State.

This certificate relates only to the legal existence of the above-named entity as of the date issued. It does not certify whether or not a notice of intent to dissolve, an application for withdrawal, a statement of commencement of winding up or any other similar document has been filed or is pending with the Secretary of State.

This certificate is issued pursuant to Title 14 of the Official Code of Georgia Annotated and is prima-facie evidence that said entity is in existence or is authorized to transact business in this state.



WITNESS my hand and official seal of the City of Atlanta and the State of Georgia on 24th day of June, 2010

B. P. Kemp

Brian P. Kemp
Secretary of State

RECEIVED
STATE OF TENNESSEE
2010 JUL 13 PM 1:03
TRE HANGETT
SECRETARY OF STATE

Exhibit B

Letter of Credit



December 9, 2010

To Whom It May Concern,

First Citizens National Bank has approved an open Line of Credit up to \$250,000.00 for Capital Communications. This line can be drawn upon at any time and will have a maturity date of December 9, 2011.

The availability of this Line of Credit is pending awaiting the final signature of the owner of Capital Communications and guarantors.

Should you have any questions regarding this transaction, please do not hesitate to contact me at 901.867.7747.

Sincerely,

A handwritten signature in black ink, appearing to read "Christ Heckler".

Christian Heckler
Southwest Regional President

Exhibit C

Resumes of Mr. Melton and Mrs. Stetler

• 7470 BARTLETT CORPORATE COVE WEST
(901) 628-5486 • CMELTON@CAPCOMPHONE.COM

CHRIS MELTON

OBJECTIVE

Utilization of past experiences and accomplishments in the telecom industry and apply to a startup company.

SUMMARY OF QUALIFICATIONS

-Retail and B to B telecom sales along with years in wireline telecom

- Have managed operations at every level of wireline telecom from answering customer service calls, to processing orders and customer repair issues, to handling regulatory matters.

WORK EXPERIENCE

2010 - present Capital Communications Consultants, Inc.

- Systems and process management
- Vendor Management
- Tier 4 escalation for customer service issues which also include PUC interactions
- Tier 4 escalation for issues concerning ILEC interactions
- Regulatory Compliance
- Lifeline Compliance
- ILEC Management

2006 - 2010 – SC TXLink.

- Worked in all facets of wireline telecom.
- Began in customer service, taking customer calls and handling all manner of customer issues
- After customer service, responsibilities shifted to making sure all customer repairs and orders were handled in a timely manner
- Created and maintained processes for repairs, provisioning orders, handling complaints, etc. Responsible for all processes and procedures. Used comprehensive reporting to track efficiency for handling customer issues.
- Once customer service issues including orders and repairs had been handed off, I moved into operations.
- Responsible for ensuring that all orders were submitted to the ILEC with the proper provisioning setups. Easy way to say this is that I had to build all the plans for all carriers (ILEC's)
- Handled all escalated PUC, FCC and BBB customer complaints for 3 years
- Implemented contact center which took over all provisioning and repair duties.
- Responsible for training of more than 1000 employees
- Managed and implemented business rules by which we maintained a high level of customer satisfaction.

Supplementary Tools and Systems Experience (Vendors)

- ARK – ANI Networks (long distance provider)
- Qwest LD – Qwest
- CGM – ILEC Invoice Company and Lifeline Bureau
- Smart Telecom Concepts – ILEC Invoice Company
- USAC – Managed relationship with USAC to ensure all matters of lifeline compliance were maintained at the highest level
- Quicktel – Bequick (database software provider) – responsible for integrating all vendors with our database. Also responsible for many innovations which led Bequick Software to be one of the most reputable OSS Bureau's in Telecom
- Redsson – Billing Company
- SOLIX – Lifeline Eligibility Verifier in Texas
- Data Dimensions – Integrated their system for receiving customer lifeline documentation into a seamless process which automatically uploaded documents into database
- ExpressPayment Payment Tracker – MoneyGram
ACE Cash Express
- Softgate – Terminal Payment Support

ILEC Application Experience Includes

- LENS – At&t
- LEX – At&t
- PMAPS – At&t
- CSOTS – At&t
- EBTA GUI – At&t
- CLEC Profile – At&t
- EASE – CenturyLink
- WISE – Verizon West
- CPSST (Company Profile) – Verizon West
- Qwest Questionnaire (Company Profile) – Qwest
- CORA – Qwest
- Windstream Express – Windstream
- Managed relationships with all ILEC's regarding billing and profiles

2005 - 2006 – Xpedius Communications

- Primary responsibility working as B to B sales rep selling commercial telephony solutions.

EDUCATION

2000 - 2002 Southwest Tennessee Community College

- Seeking degree in business management

1996- 1999 Bolton High School.

REFERENCES

Upon Request

Stephanie Stetler

288 Da Wyatt Rae

Munford, TN 38058

901-832-8674

stephanie.stetler@gmail.com

OBJECTIVE

Advance career in telecom utilizing skills and experience to assist a telecom provider with compliance and training so to achieve a customer service level of excellence.

SUMMARY OF QUALIFICATIONS

My telecom experience has encompassed retail sales of wireline and wireless telecom, telecom quality assurance, PUC dispute resolution and development, implementation and supervision of lifeline customer compliance.

WORK EXPERIENCE

2010-present Capital Communication Consultants, Inc

Compliance Manager

- Structure and Manage systems for Customer, PUC, BBB, and other dispute/resolution management
- Implement and manage quality assurance standards and training updates
- Lifeline systems compliance structuring and management.
- Research and implementation of federal and state guidelines
- Reporting to federal and state agencies

2007-2010 SC TXLink

Compliance Manager

- Developed PUC dispute resolution standards and addressed inbound dispute inquiries from state and federal agencies.
- Developed and managed quality assurance standards and assisted in training to assure employees / call center agents were trained.
- Developed and implemented customer feedback and retention tools
- System and process management for lifeline compliance
- Lifeline plan advertising standards development and monitoring including web, print and radio
- Institute Lifeline regulations pertaining to consumer billing and monitoring
- Reporting compliance to federal and state agencies.
- Attended state and federal compliance conferences

2003-2007 AT&T

Sales Consultant

- Customer Service, cash management, inventory management, and sales.
- Assisted in training of team members.


Skills: Multi-tasking, problem solving, organization, CLEC systems, and Microsoft office product proficiency. Self-motivated and detail oriented.

Exhibit D
Sworn Statement

State of North Carolina)
)
County of McDowell)

VERIFICATION OF AUTHORIZED OFFICER

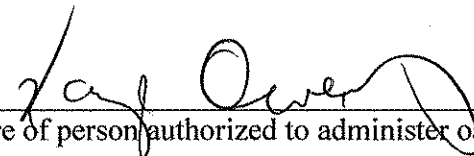
I, Bryan Michael, President of Capital Communications Consultants, Inc., do hereby swear that all applicable State and Federal Laws and Tennessee Regulatory Authority Rules will be adhered to.



Bryan Michael, President
Capital Communications Consultants, Inc.

Subscribed and sworn to before me, a Notary Public in the State and County above named, this 9 day of Dec. 2010.

(Notary Seal)



(Signature of person authorized to administer oath)

My Commission Expires: 6/18/11