

**Tennessee-American Water Company**  
**Report on Valve Maintenance**  
**May 10, 2012**

	Diameter	2011 October	2011 November	2011 December	2012 January	2012 February	2012 March	Reporting Period Total
Number of employees assigned to valve program		1	1	1	1	1.5	2.5	
Target # of larger & smaller valves to be inspected during the previous period		241	241	241	241	241	241	1,446
# valves inspected/operated & maintained		139	213	261	261	303	354	1,531
Difference above or (below) goal		(102)	(28)	20	20	62	113	85
# valves in need of repair/replacement		27	25	28	27	27	30	-
Date for repair or replacement of such valves								
116 Arnold Drive	2"	10/7/11						
2947 Cummings Hwy	12"	10/5/11						
N. Crest & Marshall	6"	10/20/11						
N. Crest & Lightfoot Mill Rd	8"		11/8/11					
501 S. St Marks Ave	2"			12/8/11				
213 Balsm Lane	2"	Planning	11/4/11					
25 Myrtle Place	2"			12/29/11				
366 Carnation St	2"				1/24/12			
48th St. & 14th Ave	2"			12/15/11				
50th St. & 14th Ave	2"			12/15/11				
1831 Lula Lake Rd	2"			Planning	Planning	2/9/12		
200 Parker Lane	8"				1/30/12			
4534 Duanac Rd	2"				Planning	Planning	3/16/12	
1306 Lula Lake Rd	2"						3/19/12	
Robbins & Kilmer	6"					2/29/12		
Robbins & Kilmer	2"					2/23/12		
262 Hollywood Dr	2"						3/2/12	
Hamilton Ave & Wert	2"						3/21/12	
603 Shady Lane	2"						3/22/12	
4300 Cain Ave	2"						3/29/12	
4300 Cain Ave	2"						3/29/12	
White Oak N. from Memorial Dr.	16"	Replacement Project Being Planned By Engineering with Completion By 12/31/2012						
Memorial Dr	16"	Replacement Project Being Planned By Engineering with Completion By 12/31/2012						
Memorial Dr. E. of Lydon Dr.	16"	Replacement Project Being Planned By Engineering with Completion By 12/31/2012						
East 5th @ Georgia Ave.	20"	Replacement Project Being Planned By Engineering with Completion By 12/31/2012						
East 3rd West of High St	16"	Replacement Project Being Planned By Engineering with Completion By 12/31/2012						
Vine St. @ Houston St.	16"	Replacement Project Being Planned By Engineering with Completion By 12/31/2012						
East 5th @ Houston	20"	Replacement Project Being Planned By Engineering with Completion By 12/31/2012						
Houston St. S. from East 5th	20"	Replacement Project Being Planned By Engineering with Completion By 12/31/2012						
13th St. @ Cowart St.	16"	Replacement Project Being Planned By Engineering with Completion By 12/31/2012						
East 27th @Cowart St	24"	Replacement Project Being Planned By Engineering with Completion By 12/31/2012						
Central Ave. South from 50th St.	30"	Replacement Project Being Planned By Engineering with Completion By 12/31/2012						
Central Ave. South from Hooker Rd	20"	Replacement Project Being Planned By Engineering with Completion By 12/31/2012						
East 38th St. East of Central Ave	24"	Replacement Project Being Planned By Engineering with Completion By 12/31/2012						
Lake Ave. West of Mcfarland Ave	16"	Replacement Project Being Planned By Engineering with Completion By 12/31/2012						
Lake Ave. East of Mcfarland Ave	16"	Replacement Project Being Planned By Engineering with Completion By 12/31/2012						
Hickory St. South of East 28th St.	24"	Replacement Project Being Planned By Engineering with Completion By 12/31/2012						
Woodward Ave. Norht of Main St.	16"	Replacement Project Being Planned By Engineering with Completion By 12/31/2012						
Buckley St. South of Union Ave	30"	Replacement Project Being Planned By Engineering with Completion By 12/31/2012						
Orchard Knob Ave. North of Anderson Ave	16"	Replacement Project Being Planned By Engineering with Completion By 12/31/2012						
Vine St. @ Wiehl St.	20"	Replacement Project Being Planned By Engineering with Completion By 12/31/2012						
Vine St. @ Wiehl St.	16"	Replacement Project Being Planned By Engineering with Completion By 12/31/2012						
East 5th St. East of Baldwin St.	24"	Replacement Project Being Planned By Engineering with Completion By 12/31/2012						
Central Ave. @ Pierce St.	20"	Replacement Project Being Planned By Engineering with Completion By 12/31/2012						

# Tennessee-American Water Company

## Report on Headcount

	2011 October	2011 November	2011 December	2012 January	2012 February	2012 March
<b>1 Total Authorized Workforce</b>	110	110	110	110	110	110
<b>2 Actual number of full-time employees (FTE's)</b>	100	100	97	99	98	96
<b>3 Difference between authorized and actual</b>	10	10	13	11	12	14
<b>4 Vacancies by position</b>						
Engineering Clerk	1	1	1	1	1	1
Engineering Project Manager	1	1	1	1	-	-
Engineer					1	1
Field Service Representative	2	2	2	2	2	2
Financial Analyst III	1	1	1			
Heavy Equipment Operator	1	1	2	2	2	2
Human Resources Manager					1	1
Laborer/Relief Proc Tech Apprentice	1	1	1	1	1	1
Meter Reader			1	1	1	1
Operations Network Supervisor	1	1	1	1	1	1
Senior Specialist Cross Connections	1	1	1	1	1	1
Specialist External Affairs						1
Supervisor - Field Operations						
Truck Driver Utility Worker			1	1	1	2
<b>Total Vacancies</b>	9	9	12	11	12	14

### 5 Estimated date to fill vacant positions

Engineer	
Engineering Clerk	
Field Service Representative (1)	May 30, 2012
Field Service Representative (2)	May 30, 2012
Heavy Equipment Operator (1)	
Heavy Equipment Operator (2)	
Human Resource Manager	Service Company position that supports TN/KY; position resides in Tennessee
Laborer/Relief Proc Tech Apprentice	
Meter Reader	
Operations Network Supervisor	
Senior Specialist Cross Connections	
Specialist External Affairs	June 30, 2012
Truck Driver Utility Worker (1)	
Truck Driver Utility Worker (2)	

These vacancies have been open as we dealt with pension costs substantially higher than our rate submission, 10 person arbitration, and planning period for a reorganization