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January 21, 2011

Via Hand-Delivery

Chairman Mary W. Freeman
c/o Sharla Dillon
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee 37243

filed electronically in docket office on 01/21/11

**Re: *Petition Of Tennessee American Water Company To Change And Increase
Certain Rates And Charges So As To Permit It To Earn A Fair And Adequate
Rate Of Return On Its Property Used And Useful In Furnishing Water Service
To Its Customers***
Docket No. 10-00189

Dear Chairman Freeman:

Enclosed you will find an original and five (5) copies of Tennessee American Water Company's Responses to the Second Discovery Requests of the Utility Workers Union of America, AFL-CIO and UWUA Local 121 to Petitioner Tennessee American Water Company. This material is also being filed today by way of email to the Tennessee Regulatory Authority Docket Manager, Sharla Dillon.

Please file the original and four copies of this material and stamp the additional copy as "filed". Then please return the stamped copies to me by way of our courier.

Should you have any questions concerning this matter, please do not hesitate to contact me at the email address or telephone number listed above.

With kindest regards, I remain

Very truly yours,



R. Dale Grimes

RDG:smb
Enclosures

Chairman Mary Freeman

January 21, 2011

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cc: Hon. Sara Kyle (*w/o enclosure*)
Hon. Eddie Roberson (*w/o enclosure*)
Mr. David Foster, Chief of Utilities Division (*w/o enclosure*)
Richard Collier, Esq. (*w/o enclosure*)
Mr. Jerry Kettles, Chief of Economic Analysis & Policy Division (*w/o enclosure*)
Ryan McGehee, Esq. (*w/enclosure*)
Mary L. White, Esq. (*w/enclosure*)
David C. Higney, Esq. (*w/enclosure*)
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Valerie L. Malueg, Esq. (*w/enclosure*)
Frederick L. Hitchcock, Esq. (*w/enclosure*)
Harold L. North, Jr., Esq. (*w/enclosure*)
Mark Brooks, Esq. (*w/enclosure*)
Scott H. Strauss, Esq. (*w/enclosure*)
Katharine M. Mapes, Esq. (*w/enclosure*)
Donald L. Scholes, Esq. (*w/enclosure*)

**BEFORE THE TENNESSEE REGULATORY AUTHORITY
NASHVILLE, TENNESSEE**

IN RE:

**PETITION OF TENNESSEE AMERICAN
WATER COMPANY TO CHANGE AND
INCREASE CERTAIN RATES AND
CHARGES SO AS TO PERMIT IT TO
EARN A FAIR AND ADEQUATE RATE
OF RETURN ON ITS PROPERTY USED
AND USEFUL IN FURNISHING WATER
SERVICE TO ITS CUSTOMERS**

Docket No. 10-00189

**TENNESSEE AMERICAN WATER COMPANY'S RESPONSES TO THE
SECOND SET OF DISCOVERY REQUESTS OF THE UTILITY WORKERS
UNION OF AMERICA, AFL-CIO AND UWUA LOCAL 121 TO PETITIONER
TENNESSEE AMERICAN WATER COMPANY**

The Tennessee American Water Company ("TAWC") hereby responds as follows to the Utility Workers Union of America, AFL-CIO and UWUA Local 121's ("Union") Second Set of Discovery Requests to Petitioner TAWC:

GENERAL OBJECTIONS

(1) TAWC objects to all requests that seek information protected by the attorney-client privilege, the work product doctrine and/or any other applicable privilege or restriction on disclosure.

(2) TAWC objects to the definitions and instructions accompanying the requests to the extent the definitions and instructions contradict, are inconsistent with, or impose any obligations beyond those required by applicable provisions of the Tennessee Rules of Civil Procedure or the rules, regulations or orders of the Tennessee Regulatory Authority.

(3) TAWC objects to the definitions of the words “company” “TAWC,” document,” “documents,” “you,” “yours,” and “UWUA Local No. 121,” that are incorporated by reference to the data requests because such definitions are overbroad and unduly burdensome.

(4) The specific responses set forth below are based upon information now available to TAWC, and TAWC reserves the right at any time to revise, correct, add to or clarify the objections or responses and supplement the information and/or documents produced.

(5) TAWC is providing its responses herein without wavier of, or prejudice to, its right at any later time to raise objections to: (a) the competence, relevance, materiality, privilege, or admissibility of the response, or the subject matter thereof; and (b) the use of any response, or subject matter thereof, in any subsequent proceedings.

(6) TAWC objects to each request to the extent that it is unreasonably cumulative or duplicative, or seeks information obtainable from some other source that is more convenient, less burdensome or less expensive.

(7) TAWC objects to each request to the extent it seeks information outside TAWC’s custody or control.

(8) TAWC objects to requests that call upon TAWC to create, categorize, manipulate, customize or otherwise organize data regarding time periods outside of TAWC’s historical test year. TAWC objects to all such requests because they are unduly burdensome, seek to have TAWC create work product and seek information that is not relevant to this rate case.

(9) TAWC’s specific objections to each request are in addition to the General Objections set forth in this section. These General Objections form a part of each discovery response, and they are set forth here to avoid the duplication and repetition of restating them for each discovery response. The absence of a reference to a General Objection in response to a

particular request does not constitute a waiver of any General Objection with respect to that discovery request. All responses are made subject to and without waiver of TAWC's general and specific objections.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "R. Dale Grimes", written over a horizontal line.

R. Dale Grimes (#006332)

E. Steele Clayton (#017298)

C. David Killion (#026412)

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Counsel for Petitioner

Tennessee American Water Company

**TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 10-00189
SECOND DISCOVERY REQUEST OF THE
UTILITY WORKERS UNION OF AMERICA,
AFL-CIO AND UWUA LOCAL 121**

Responsible Witness: **John Watson**

Question:

- 2-1. Please provide all documents prepared by or for the Company since January 1, 2009 that evaluate, assess, report upon, or compile statistics relating to the Company's program maintenance for valves. Your response should include, for example, any periodically-prepared reports that specify the number of valves inspected and/or repaired during a given period of time.

Response:

The Company objects to this question on the grounds that it is overly broad and unduly burdensome. Without waiving the foregoing objections, the Company's valve operation and maintenance records are extensive and largely paper field documents not in electronic format. To duplicate those records would be extremely burdensome and costly. Given the extreme volume of valve maintenance records responsive to this request, the Company will make those available to the UWUA representatives at its Chattanooga office if the UWUA wishes to review those documents. The following report, however, labeled as TN-UWUA-02-Q1-ATTACHMENT, summarizes the routes that contain water main valves that were inspected since January 1, 2009. Also see the Company's response to TN-UWUA-02-Q03 and Q04.

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Tennessee American Water
Valve Maintenance

12:47 PM

Valve Book #	Location Start	Year Operated	Area	Total Worked 09	Total Worked 2010	Total Worked 2011	Total Sheets
120	E 4th St.	1999	B				350
60A	Frazier Ave	2001	N		47		216
060B	White Springs	2001	N		254		254
255	Mackey Ave	2002	S				315
020B	Dower Rd	2002	S				220
265	Hamilton Crossing	2003	S				233
40	W. Daytona	2006	N				275
80	Rowe St	2006	S				308
320	Connell St	2006	S				363
30	James Ave	2007	N				278
50	Old Dallas Rd	2007	N				335
140	Brannon Ave	2007	S				286
210	Taylor St	2007	N				309
220	Webb Rd	2007	N				320
230	Hancock	2007	S				278
310	Sheridan	2007	B				369
260A	Morris Hill Rd	2007	S				278
260B	Peterson	2007	S				150
70	Meroney St.	2008	N				385
160	43th St.	2008	N				336
170	12th Ave.	2008	N				259
250	Lee Hwy	2008	N				336
280	Greenwood Rd.	2008	N				269
300	Brainerd Rd.	2008	N				345
090B	State Line Rd.	2008	S				345
10	E. Brow	2009	S	352			352
130	St. Elmo Ave.	2009	S	202			207
135	Home St.	2009		221			221
150	34th st.	2009	S	232			232
180	Lyerly	2009		305			252
200	Camden St.	2009		385			400
270	Provence St.	2009		329			360
290	Midland Pike	2009	N	321			344
330	McBrian Rd	2009	S	19			335
020A	Old Wauhatchie Pike	2009	S	220			220
090A	Peachtree	2009		245			245
100A	Broad St.	2009	N	200			214
100B	14th St	2010	N	24	92		134
110	Georgia Ave	2010	N		321		350
190	Fisher	2010	N		283		283
340	Large Valves			154	154		307
Total Worked				3209	1151		11561

**TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 10-00189
SECOND DISCOVERY REQUEST OF THE
UTILITY WORKERS UNION OF AMERICA,
AFL-CIO AND UWUA LOCAL 121**

Responsible Witness: **John Watson**

Question:

2-2. With reference to the Statement of Jerry Haddock, Exhibit No. UWUA-11 which is attached to the Direct Testimony of James Lewis, Exhibit UWUA-1, at ¶ 10, and for the period since January 1, 2009, please provide each of the reports prepared for the Company by Mr. Haddock in which he addressed valves that were in need of repair or maintenance.

Response:

Attached and labeled as TN-UWUA-02-Q2-ATTACHMENT, is a report the Company believes that employee Jerry Haddock prepared and updated. The Company believes that there are inaccuracies in the report.

Day	Cleaned out box	Operated	Raised Valve Boxes	Comments	
01/01/09					
01/02/09	7	24		Cleaned out boxes and operated/located valves in book 330	31
01/03/09				Saturday	
01/04/09				Sunday	
01/05/09	15	43		Cleaned out boxes and operated/located valves in book 270/290 (finished book 330)	
01/06/09				(rain day)	
01/07/09	22	36		Cleaned out boxes and operated/located valves in book 270/290	
01/08/09	24	45		Cleaned out boxes and operated/located valves in book 270/290	
01/09/09	10	25		Cleaned out boxes and operated/located valves in book 270	
01/10/09				Saturday	
01/11/09				Sunday	
01/12/09	5	10		Cleaned out boxes and operated/located valves in book 290	
01/13/09	9	38		Cleaned out boxes and operated/located valves in book 270/290	
01/14/09	5	15		Cleaned out boxes and operated/located valves in book 270/290	
01/15/09	15	30		Cleaned out boxes and operated/located valves in book 270/290	
01/16/09					
01/17/09				Saturday	
01/18/09				Sunday	
01/19/09	10	31		Cleaned out boxes and operated/located valves in book 270/290	
01/20/09	4	28		Cleaned out boxes and operated/located valves in book 270/290	
01/21/09	4	13		Cleaned out boxes and operated/located valves in book 270	
01/22/09					
01/23/09					
01/24/09				Saturday	
01/25/09				Sunday	
01/26/09	1	5		Cleaned out boxes and operated/located valves in book 270	
01/27/09	2	36		Cleaned out boxes and operated/located valves in book 290	
01/28/09				(rain day)	
01/29/09	4	26		Cleaned out boxes and operated/located valves in book 290	
01/30/09	13	43		Cleaned out boxes and operated/located valves in book 270/290	
01/31/09				Saturday	
02/01/09				Sunday	
02/02/09				(rain day)	
02/03/09	36	10		Cleaned out boxes and operated/located valves in book 270/290	
02/04/09	31	7		Cleaned out boxes and operated/located valves in book 270/290	
02/05/09	6	2		Cleaned out boxes and operated/located valves in book 270	2
02/06/09	20	6		Cleaned out boxes and operated/located valves in book 270	
02/07/09				Saturday	
02/08/09				Sunday	
02/09/09	20	5		Cleaned out boxes and operated/located valves in book 270	
02/10/09	26	3		Cleaned out boxes and operated/located valves in book 270	
02/11/09	2	2		Valves were worked trying to get fire service off.	
02/12/09	2	2		Valves were worked trying to get fire service off.	

Day	Cleaned out box	Operated	Raised Valve Boxes	Comments
02/13/09	4	2		Valves were worked trying to get fire service off.
02/14/09				Saturday
02/15/09				Sunday
02/16/09	19	35		Cleaned out boxes and operated/located valves in book 270/290
02/17/09	11	33		Cleaned out boxes and operated/located valves in book 270/290
02/18/09				Cleaned road on lookout mtn. 108 linden rd. (rain day)
02/19/09	3	33		Cleaned out boxes and operated/locate valves in book 270/90a (finished book 290)
02/20/09	6	33		Cleaned out boxes and operated/locate valves in book 270/90a
02/21/09				Saturday
02/22/09				Sunday
02/23/09	6	29	1	Cleaned out boxes and operated/located valves raised valve boxes in book 90a/200
02/24/09	3	30	4	Cleaned out boxes and operated/located valves raised valve boxes in book 90a/200
02/25/09	3	17	2	Cleaned out boxes and operated/located valves raised valve boxes in book 90a/200
02/26/09			7	
02/27/09	2	11	1	Cleaned out boxes and operated/locate valves in book 200/90a/270 (Rain) Finished Book 270
02/28/09				Saturday
03/01/09				Sunday
03/02/09	8	15	2	Cleaned out boxes and operated/located valves raised valve boxes in book 90a/200
03/03/09	4	24	3	Cleaned out boxes and operated/located valves raised valve boxes in book 90a/200
03/04/09	4	34	9	Cleaned out boxes and operated/located valves raised valve boxes in book 90a/200
03/05/09	5	26	7	Cleaned out boxes and operated/located valves raised valve boxes in book 90a/200
03/06/09	8	18	8	Cleaned out boxes and operated/located valves raised valve boxes in book 90a/200
03/07/09				Saturday
03/08/09				Sunday
03/09/09	6	30	7	Cleaned boxes and opd/located valves raised valve boxes in book 90a/200 Worked 2 main breaks (Rusty)
03/10/09	6	19	7	Cleaned out boxes and operated/located valves raised valve boxes in book 90a/200
03/11/09	8	26	21	Cleaned out boxes and operated/located valves raised valve boxes in book 90a/200
03/12/09	11	32	6	Cleaned out boxes and operated/located valves raised valve boxes in book 90a/200
03/13/09				
03/14/09				Saturday
03/15/09				Sunday
03/16/09	2	4	1	Rain. Cleaned out boxes and operated/located valves raised valve boxes in book 90a/200
03/17/09	12	40	2	Cleaned out boxes and operated/located valves raised valve boxes in book 90a/200
03/18/09	9	41	10	Cleaned out boxes and operated/located valves raised valve boxes in book 90a/200
03/19/09	6	24	5	Cleaned out boxes and operated/located valves raised valve boxes in book 90a/200
03/20/09	4	28	4	Cleaned out boxes and operated/located valves raised valve boxes in book 90a/200
03/21/09				Saturday
03/22/09				Sunday
03/23/09	5	36	12	Cleaned out boxes and operated/located valves raised valve boxes in book 90a/200
03/24/09	8	43	3	Cleaned out boxes and operated/located valves raised valve boxes in book 90a/200
03/25/09				Rain
03/26/09	6	12		Cleaned out boxes and operated/located valves raised valve boxes in book 90a/200
03/27/09				Rain
03/28/09				Saturday

Tennessee American Water

Valve Maintenance

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Day	Cleaned out box	Operated	Raised Valve Boxes	Comments
03/29/09				Sunday
03/30/09	2	12		Cleaned out boxes and operated/located valves raised valve boxes in book 200
03/31/09	7	29	1	Rain, Cleaned out boxes and operated/located valves raised valve boxes in book 90a/200
04/01/09	11	30	11	Cleaned out boxes and operated/located valves raised valve boxes in book 90a/200
04/02/09	6	44	5	Cleaned out boxes and operated/located valves raised valve boxes in book 90a/200
04/03/09	6	36	2	Cleaned out boxes and operated/located valves raised valve boxes in book 90a/200
04/04/09				Saturday
04/05/09				Sunday
04/06/09	4	36	3	Cleaned out boxes and operated/located valves raised valve boxes in book 90a/200
04/07/09	3	13	2	Cleaned out boxes and operated/located valves raised valve boxes in book 90a/200
04/08/09	10	31	2	Cleaned out boxes and operated/located valves raised valve boxes in book 90a/200
04/09/09	5	20	3	Cleaned out boxes and operated/located valves raised valve boxes in book 90a/200
04/10/09				Holiday
04/11/09				Saturday
04/12/09				Sunday
04/13/09	3	4	4	Cleaned out boxes and operated/located valves raised valve boxes in book 200
04/14/09	5	17		Cleaned out boxes and operated/located valves raised valve boxes in book 200 (Finished Book 200)
04/15/09	7	16	1	Cleaned out boxes and operated/located valves raised valve boxes in book 100/130
04/16/09	10	22	3	Cleaned out boxes and operated/located valves raised valve boxes in book 100/130
04/17/09	11	38	2	Cleaned out boxes and operated/located valves raised valve boxes in book 100/130
04/18/09				Saturday
04/19/09				Sunday
04/20/09	8	8	8	Cleaned out boxes and operated/located valves raised valve boxes in book 130
04/21/09	8	15	11	Cleaned out boxes and operated/located valves raised valve boxes in book 130
04/22/09	11	28	8	Cleaned out boxes and operated/located valves raised valve boxes in book 100/130
04/23/09	3	7		Cleaned out boxes and operated/located valves raised valve boxes in book 100/130
04/24/09		36		Cleaned out boxes and operated/located valves raised valve boxes in book 100/130
04/25/09				Saturday
04/26/09				Sunday
04/27/09	6	18		Cleaned out boxes and operated/located valves raised valve boxes in book 130
04/28/09	1	12		Cleaned out boxes and operated/located valves raised valve boxes in book 130
04/29/09				
04/30/09				
05/01/09	2	12		Cleaned out boxes and operated/located valves raised valve boxes in book 130
05/02/09				Saturday
05/03/09				Sunday
05/04/09	8	48		Cleaned out boxes and operated/located valves raised valve boxes in book 100/130
05/05/09	9	8		Operated valves for Main Break on MLK.... Cleaned out valve boxes on Shallowford Rd.
05/06/09				Rain
05/07/09	8	51		Cleaned out boxes and operated/located valves raised valve boxes in book 100/130
05/08/09	4	23		Cleaned out boxes and operated/located valves raised valve boxes in book 130
05/09/09				Saturday
05/10/09				Sunday
05/11/09				

Day	Cleaned out box	Operated	Raised Valve Boxes	Comments
05/12/09	4	11	11	Cleaned out boxes and operated/located valves raised valve boxes in book 100/ Valves on Shallowford Rd.
05/13/09	5	15	11	Cleaned out boxes and operated/located valves raised valve boxes in book 100/ Valves on Shallowford Rd.
05/14/09	8	25		Cleaned out boxes and operated/located valves raised valve boxes in book 100
05/15/09	6	20		Cleaned out boxes and operated/located valves raised valve boxes in book 100
05/16/09				Saturday
05/17/09				Sunday
05/18/09	8	37		Cleaned out boxes and operated/located valves raised valve boxes in book 100/130
05/19/09	4	21		Cleaned out boxes and operated/located valves raised valve boxes in book 10
05/20/09	3	21		Cleaned out boxes and operated/located valves raised valve boxes in book 10/Shallowford Rd Paving
05/21/09	5	26		Cleaned out boxes and operated/located valves raised valve boxes in book 10/Shallowford Rd Paving
05/22/09				
05/23/09				Saturday
05/24/09				Sunday
05/25/09				Holiday
05/26/09	3	27	5	Cleaned out boxes and operated/located valves raised valve boxes in book 10/Shallowford Rd Paving
05/27/09	8	15	4	Cleaned out boxes and operated/located valves raised valve boxes in book 10/Shallowford Rd Paving
05/28/09				
05/29/09				
05/30/09				Saturday
05/31/09				Sunday
06/01/09	4	7	13	Cleaned out boxes and operated/located valves raised valve boxes in book 10/Shallowford Rd Paving
06/02/09	12	36	4	Cleaned out boxes and operated/located valves raised valve boxes in book 10/Shallowford Rd Paving
06/03/09	3	9		Located and operated valves on South Crest Rd. @ East View Dr. and Old Ringgold Rd.
06/04/09	1	11		Cleaned out boxes and operated/located valves raised valve boxes in books 10/180 & S. Crest Rd.
06/05/09				
06/06/09				Saturday
06/07/09				Sunday
06/08/09	8	25		Cleaned out boxes and operated/located valves raised valve boxes in book 10
06/09/09	4	22		Cleaned out boxes and operated/located valves raised valve boxes in book 10
06/10/09	6	28	1	Cleaned out boxes and operated/located valves raised valve boxes in book 10 & 180
06/11/09	4	16		Cleaned out boxes and operated/located valves raised valve boxes in book 10 & 180
06/12/09	5	30		Cleaned out boxes and operated/located valves raised valve boxes in book 10 & 180
06/13/09				Saturday
06/14/09				Sunday
06/15/09	4	24		Cleaned out boxes and operated/located valves raised valve boxes in book 10
06/16/09	2	4		Cleaned out boxes and operated/located valves raised valve boxes in book 10
06/17/09				Cleaned out boxes and operated/located valves raised valve boxes in book 10
06/18/09	3	23		Cleaned out boxes and operated/located valves raised valve boxes in book 10 & 150
06/19/09	7	25		Cleaned out boxes and operated/located valves in valvebook 150
06/20/09				Saturday
06/21/09				Sunday
06/22/09	1	27		Cleaned out boxes and operated/located valves in valvebook 150
06/23/09	2	25		Cleaned out boxes and operated/located valves in valvebook 150
06/24/09	3	23		Cleaned out boxes and operated/located valves in valvebook 150

Day	Cleaned out box	Operated	Raised Valve Boxes	Comments
06/25/09	5	23		Cleaned out boxes and operated/located valves in valvebook 150/180 Jerry 2hr- Dr. time.
06/26/09	9	37		Cleaned out boxes and operated/located valves in valvebook 150/180 And software installation.
06/27/09				Saturday
06/28/09				Sunday
06/29/09	5	23		Cleaned out boxes and operated/located valves in valvebook 150
06/30/09	6	42		Cleaned out boxes and operated/located valves in valvebook 150/180
07/01/09	8	18		Cleaned out boxes and operated/located valves in valvebook 150
07/02/09	6	39		Cleaned out boxes and operated/located valves in valvebook 150/120/180
07/03/09				Holiday
07/04/09				Saturday
07/05/09				Sunday
07/06/09	8	45		Cleaned out boxes and operated/located valves in valvebook 120/180
07/07/09	13	48	1	Cleaned out boxes and operated/located valves in valvebook 120/180
07/08/09	12	49		Cleaned out boxes and operated/located valves in valvebook 120/180
07/09/09	7	34		Cleaned out boxes and operated/located valves in valvebook 120/180
07/10/09	11	22		Cleaned out boxes and operated/located valves in valvebook 120/180
07/11/09				Saturday
07/12/09				Sunday
07/13/09	7	37		Cleaned out boxes and operated/located valves in valvebook 120/340 Big Valves
07/14/09	8	36		Cleaned out boxes and operated/located valves in valvebook 120/340 Big Valves
07/15/09	9	29		Cleaned out boxes and operated/located valves in valvebook 120/340 Big Valves
07/16/09	9	24		Cleaned out boxes and operated/located valves in valvebook 120/340 Big Valves
07/17/09	4	23		Cleaned out boxes and operated/located valves in valvebook 120
07/18/09				Saturday
07/19/09				Sunday
07/20/09	3	26		Cleaned out boxes and operated/located valves in valvebook 120
07/21/09	8	25		Cleaned out boxes and operated/located valves in valvebook 120
07/22/09	3	23		Rain and Cleaned out boxes and operated/located valves in valvebook 120/340 Big Valves
07/23/09	4	33		Cleaned out boxes and operated/located valves in valvebook 120/340 Big Valves
07/24/09	2	7	1	Cleaned out boxes and operated/located valves in valvebook 340 Big Valves
07/25/09				Saturday
07/26/09				Sunday
07/27/09		6		Cleaned out boxes and operated/located valves in valvebook 340 Big Valves
07/28/09		8		Cleaned out boxes and operated/located valves in valvebook 340 Big Valves
07/29/09	1	4		Cleaned out boxes and operated/located valves in valvebook 340 Big Valves
07/30/09				
07/31/09				
08/01/09				Saturday
08/02/09				Sunday
08/03/09	3	23		Cleaned out boxes and operated/located valves in valvebook 20A
08/04/09	2	19		Cleaned out boxes and operated/located valves in valvebook 20A
08/05/09	6	30		Cleaned out boxes and operated/located valves in valvebook 100BI/ 20A
08/06/09		17		Cleaned out boxes and operated/located valves in valvebook 20A
08/07/09	5	8	1	Cleaned out boxes and operated/located valves in valvebook 20A

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Valve Maintenance

Tennessee American Water

Day	Cleaned out box	Operated	Raised Valve Boxes	Comments
08/08/09				Saturday
08/09/09				Sunday
08/10/09	6	20		Cleaned out boxes and operated/located valves in valvebook 20A
08/11/09	7	14		Cleaned out boxes and operated/located valves in valvebook 20A
08/12/09	3	12		Cleaned out boxes and operated/located valves in valvebook 20A
08/13/09	6	17		Cleaned out boxes and operated/located valves in valvebook 20A
08/14/09				Marked valves for paving on Altamont.
08/15/09				Saturday
08/16/09				Sunday
08/17/09	6	19		Cleaned out boxes and operated/located valves in valvebook 20A
08/18/09				Cleaned out boxes and operated/located valves in valvebook 20A
08/19/09	4	17		Cleaned out boxes and operated/located valves in valvebook 20A
08/20/09		3		Cleaned out boxes and operated/located valves in valvebook 20A
08/21/09	5	16		Cleaned out boxes and operated/located valves in valvebook 20A
08/22/09				Saturday
08/23/09				Sunday
08/24/09	2	14		Cleaned out boxes and operated/located valves in valvebook 20A
08/25/09		14		Cleaned out boxes and operated/located valves in valvebook 20A
08/26/09	4	16		Cleaned out boxes and operated/located valves in valvebook 20A
08/27/09	2	17		Cleaned out boxes and operated/located valves in valvebook 20A
08/28/09				
08/29/09				Saturday
08/30/09				Sunday
08/31/09	6	20		Cleaned out boxes and operated/located valves in valvebook 20A
09/01/09		19		Cleaned out boxes and operated/located valves in valvebook 20A/B
09/02/09	3	13		Cleaned out boxes and operated/located valves in valvebook 20B
09/03/09		9		Cleaned out boxes and operated/located valves in valvebook 20B
09/04/09	20		20	Vacuumed out boxes and raised on 23rd St.
09/05/09				Saturday
09/06/09				Sunday
09/07/09				Holiday
09/08/09	6	23		Cleaned out boxes and operated/located valves in valvebook 20B
09/09/09	4	17		Cleaned out boxes and operated/located valves in valvebook 20B
09/10/09		11		Cleaned out boxes and operated/located valves in valvebook 20B
09/11/09		17		Cleaned out boxes and operated/located valves in valvebook 20B
09/12/09				Saturday
09/13/09				Sunday
09/14/09	8	27		Cleaned out boxes and operated/located valves in valvebook 20B & 340 Operated 6 big valves.
09/15/09	7	20		Cleaned out boxes and operated/located valves in valvebook 20B & 340 Operated 4 big valves.
09/16/09	4	13		Cleaned out boxes and operated/located valves in valvebook 20B & 340 Operated 5 big valves.
09/17/09	6	16		Cleaned out boxes and operated/located valves in valvebook 20B & 340 Operated 5 big valves.
09/18/09	4	29		Cleaned out boxes and operated/located valves in valvebook 20B & 340 Operated 7 big valves.
09/19/09				Saturday
09/20/09				Sunday

Day	Cleaned out box	Operated	Raised Valve Boxes	Comments		
09/21/09				RAIN ALL DAY		
09/22/09	3	14		Cleaned out boxes and operated/located valves in valvebook 20B & 340.		
09/23/09				Cleaned out boxes and operated/located valves in valvebook 20B & 340.		
09/24/09				Cleaned out boxes and operated/located valves in valvebook 20B & 340.		
09/25/09				Cleaned out boxes and operated/located valves in valvebook 20B & 340.		
09/26/09				Saturday		
09/27/09				Sunday		
09/28/09				Cleaned out boxes and operated/located valves in valvebook 20B & 340.		
09/29/09	3	6		Cleaned out boxes and operated/located valves in valvebook 255		
09/30/09	7	16		Cleaned out boxes and operated/located valves in valvebook 255.		
10/01/09						
10/02/09						
10/03/09				Saturday		
10/04/09				Sunday		
10/05/09						
10/06/09						
10/07/09						
10/08/09						
10/09/09						
10/10/09				Saturday		
10/11/09				Sunday		
10/12/09						
10/13/09		14		Cleaned out boxes and operated/located valves in valvebook 255.		
10/14/09						
10/15/09						
10/16/09						
10/17/09				Saturday		
10/18/09				Sunday		
10/19/09						
10/20/09	2	13		Cleaned out boxes and operated/located valves in valvebook 340.		
10/21/09	1	9		Cleaned out boxes and operated/located valves in valvebook 340.		
10/22/09	2	7		Cleaned out boxes and operated/located valves in valvebook 340.		
10/23/09						
10/24/09				Saturday		
10/25/09				Sunday		
10/26/09						
10/27/09						
10/28/09						
10/29/09						
10/30/09						
10/31/09				Saturday		
11/01/09				Sunday		
11/02/09	1	6		Cleaned out boxes and operated/located valves in valvebook 340.		
11/03/09	2	15		Operated valves for Main Break Holtzclaw Ave.		

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Valve Maintenance

Tennessee American Water

Day	Cleaned out box	Operated	Raised Valve Boxes	Comments
11/04/09		10		Operated valves for Main Break Holtzclaw Ave.
11/05/09				
11/06/09				
11/07/09				Saturday
11/08/09				Sunday
11/09/09		7		Cleaned out boxes and operated/located valves in valvebook 340 .
11/10/09		8		Cleaned out boxes and operated/located valves in valvebook 340 .
11/11/09		10		Cleaned out boxes and operated/located valves in valvebook 340 .
11/12/09		5		Cleaned out boxes and operated/located valves in valvebook 340 .
11/13/09				Located and Marked 16" main on 3rd St. @ Scruggs St.
11/14/09				Saturday
11/15/09				Sunday
11/16/09		5		Cleaned out boxes and operated/located valves in valvebook 340 .
11/17/09	2	7		Cleaned out boxes and operated/located valves in valvebook 340 .
11/18/09				Cleaned out boxes and operated/located valves in valvebook 340 .
11/19/09		5		Cleaned out boxes and operated/located valves in valvebook 340 .
11/20/09	1	5		Cleaned out boxes and operated/located valves in valvebook 340 .
11/21/09				Saturday
11/22/09				Sunday
11/23/09				
11/24/09				
11/25/09				
11/26/09				
11/27/09				
11/28/09				Saturday
11/29/09				Sunday
11/30/09				
12/01/09				
12/02/09				
12/03/09				
12/04/09				
12/05/09				Saturday
12/06/09				Sunday
12/07/09				
12/08/09				
12/09/09				
12/10/09				
12/11/09				
12/12/09				Saturday
12/13/09				Sunday
12/14/09				
12/15/09				
12/16/09				
12/17/09				

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Valve Maintenance

Tennessee American Water

Day	Cleaned out box	Operated	Raised Valve Boxes	Comments		
12/18/09						
12/19/09				Saturday		
12/20/09				Sunday		
12/21/09						
12/22/09						
12/23/09						
12/24/09						
12/25/09						
12/26/09				Saturday		
12/27/09				Sunday		
12/28/09						
12/29/09						
12/30/09						
12/31/09						
Total	1,044	3,658				

Day	Cleaned out box	Operated	Raised Valve Boxes	Comments		
01/01/10						
01/02/10						
01/03/10						
01/04/10						
01/05/10						
01/06/10						
01/07/10						
01/08/10						
01/09/10						
01/10/10						
01/11/10						
01/12/10		8		Main Break on Connelly Lane & Catoosa St		
01/13/10		7		Main Break on Astor lane & Covington		
01/14/10						
01/15/10						
01/16/10						
01/17/10						
01/18/10		12		Main Break on Waterhouse Springvale.		
01/19/10						
01/20/10						
01/21/10						
01/22/10						
01/23/10						
01/24/10						
01/25/10						
01/26/10						
01/27/10						
01/28/10						
01/29/10						
01/30/10						
01/31/10						
02/01/10						
02/02/10						
02/03/10						
02/04/10						
02/05/10						
02/06/10						
02/07/10						
02/08/10						
02/09/10						
02/10/10						
02/11/10						
02/12/10						

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Valve Maintenance

Tennessee American Water

Day	Cleaned out box	Operated	Raised Valve Boxes	Comments
02/13/10				
02/14/10				
02/15/10		27		main Break on Lakeview Dr.
02/16/10				
02/17/10				
02/18/10				
02/19/10				
02/20/10				
02/21/10				
02/22/10				
02/23/10				
02/24/10				
02/25/10				
02/26/10				
02/27/10				
02/28/10				
03/01/10				
03/02/10				
03/03/10				Started working Valves for 2010
03/04/10	3	21		Operated Valves in book 110
03/05/10	2	3		Misc. Valves
03/06/10				Saturday
03/07/10				Sunday
03/08/10				
03/09/10				
03/10/10	3	6		Operated Valves in book 110
03/11/10	2	11		Operated Valves in book 110
03/12/10	2	6		Operated Valves in book 110
03/13/10				Saturday
03/14/10				Sunday
03/15/10	2	18		Operated Valves in book 110, Worked valve on Lookout Mtn.
03/16/10	4	21		Operated Valves in book 110
03/17/10	6	14		Operated Valves in book 110
03/18/10	6	23		Operated Valves in book 110
03/19/10	2	9		Operated Valves in book 110
03/20/10				Saturday
03/21/10				Sunday
03/22/10	4	11		Operated Valves in book 110, Operated valves for Michael on 10th St.
03/23/10	4	19		Operated Valves in book 110
03/24/10				
03/25/10				
03/26/10				
03/27/10				Saturday
03/28/10				Sunday

Day	Cleaned out box	Operated	Raised Valve Boxes	Comments
03/29/10				Vacation
03/30/10				Vacation
03/31/10				Vacation
04/01/10				Vacation
04/02/10				Vacation
04/03/10				Saturday
04/04/10				Sunday
04/05/10	2	26		Operated Valves in book 110
04/06/10	4	7		Operated Valves in Book 240
04/07/10	2	12		Operated Valves in Book 240
04/08/10				RAIN
04/09/10	3	8		Operated Valves in Book 240
04/10/10				Saturday
04/11/10				Sunday
04/12/10	4	17		Operated Valves in Book 240
04/13/10	4	15		Operated Valves in Book 240
04/14/10	3	6		Operated Valves in Book 240
04/15/10				
04/16/10				Vacation
04/17/10				Saturday
04/18/10				Sunday
04/19/10				Vacation
04/20/10				Vacation
04/21/10				Vacation
04/22/10				Vacation
04/23/10				Vacation
04/24/10				Saturday
04/25/10				Sunday
04/26/10	2	18		Operated Valves in Book 240
04/27/10	3	27		Operated Valves in Book 240
04/28/10	2	10		Operated valves for main replacement on Lookout mtn. (Test Shut-down)
04/29/10	11	106		Operated Valves in Book 240, All David's for the month.... Book 265
04/30/10				
05/01/10				Saturday
05/02/10				Sunday
05/03/10	6	20		Operated Valves in Book 240, 30 for main break.
05/04/10	6	18		Operated Valves in Book 240
05/05/10	4	18		Operated Valves in Book 240
05/06/10	3	11		Operated Valves in Book 240
05/07/10	5	20		Operated Valves in Book 240
05/08/10				Saturday
05/09/10				Sunday
05/10/10				Sick
05/11/10				Sick

Day	Cleaned out box	Operated	Raised Valve Boxes	Comments
05/12/10	3	13		Operated Valves in Book 240, Also, valves on Lookout Mtn.
05/13/10	4	15		Operated Valves in Book 240, Also, valves on Lookout Mtn.
05/14/10	7	7		Operated Valves in Book 240
05/15/10				Saturday
05/16/10				Sunday
05/17/10	5	17		Finished Book 240.
05/18/10	4	20		Operated valves in Book 100B
05/19/10	3	9		Operated valves in Book 100B, clean out Vac Tank, Fill P/W Water Tank.
05/20/10	3	15		Operated valves in Book 100B
05/21/10				
05/22/10				Saturday
05/23/10				Sunday
05/24/10	4	19		Operated valves in Book 100B
05/25/10	3	18		Operated valves in Book 100B
05/26/10	2	5		Operated valves in Book 100B, Maintenance on Valve Truck
05/27/10	3	10		Operated valves in Book 100B
05/28/10	2	6		Operated valves in Book 100B, Finished Book
05/29/10				Saturday
05/30/10				Sunday
05/31/10				HOLIDAY
06/01/10				Operated valves in Book 190
06/02/10	3	18		Operated valves in Book 190
06/03/10	1	19		Operated valves in Book 190
06/04/10	0	12		Operated valves in Book 190, Rain
06/05/10				Saturday
06/06/10				Sunday
06/07/10	3	22		Operated valves in Book 190
06/08/10	5	12		Operated valves in Book 190, worked on F/S Valve Judd Rd.
06/09/10	3	12		Operated valves in Book 190
06/10/10	3	16		Operated valves in Book 190
06/11/10	5	10		Operated valves in Book 190
06/12/10				Saturday
06/13/10				Sunday
06/14/10	6	29		Operated valves in Books 190 and 240
06/15/10	3	13		Operated valves in Book 190
06/16/10	4	19		Operated valves in Book 190
06/17/10	3	5		Operated valves in Book 190
06/18/10				Worked with fire Services, and Pressure washed street.
06/19/10				Saturday
06/20/10				Sunday
06/21/10				
06/22/10				
06/23/10				
06/24/10				

Day	Cleaned out box	Operated	Raised Valve Boxes	Comments
06/25/10				
06/26/10				Saturday
06/27/10				Sunday
06/28/10				
06/29/10				
06/30/10				
07/01/10	4	11		Operated valves in Book 190
07/02/10	5	19		Operated valves in Book 190
07/03/10				Saturday
07/04/10				Sunday
07/05/10				Holiday
07/06/10	6	20		Operated valves in Book 190
07/07/10				
07/08/10	6	17		Operated valves in Book 190
07/09/10				Located and Assembled water Mister for weekend race. Assisted Ray with Hydrant on O'Neal.
07/10/10				Saturday
07/11/10				Sunday
07/12/10	3	8		Located and operated Valves in Chickamauga Ave Area. Also, Rained
07/13/10	5	14	1	Operated valves in Book 190, raised Valve box Dodson @ Laura St.
07/14/10	8	23		Operated valves in Book 120, 190.
07/15/10	2	29	2	Operated valves in Book 190, located and markde valves on Barton Ave. & Hickory Valley Rd. for paving.
07/16/10	4	32	2	Operated valves in Book 190, located and markde valves on Barton Ave.
07/17/10				Saturday
07/18/10				Sunday
07/19/10	6	16		Operated valves in Book 190, Finished Book 190.
07/20/10	3	7		Operated valves in Book 330, cleaned out Vac tank, filled washer tank, Picked up new filters for both Vacs.
07/21/10	2	7	5	
07/22/10	2	11	2	Located, operated bvalves on S. Crest, Turned off 2 fire services, raised valve King @ 11th. Replaces tips on 4 valves boxes on Hichory Valley Rd.
07/23/10	1	9	1	Located and Operated Valves in book 60A, cleaned out and raised box on Hickory Valley Rd.
07/24/10				Saturday
07/25/10				Sunday
07/26/10	2	12	2	Located and Operated Valves in book 60A, cleaned out and raised 2 boxes on Hickory Valley Rd.
07/27/10	2	4		Located and Operated Valves in book 60A, Dr. Appt., Pressure Washed Hiwassee Pad and Curtis St. from our dump truck.
07/28/10	2	18		Locate and operate valves for main break on Colville Dr.
07/29/10	3	21		Locate and Operate valves in books 120, 60A
07/30/10		8		Operate valves for valve replacement. 11th St and Douglas.
07/31/10				Saturday
08/01/10				Sunday
08/02/10	6	34		Locate and Operate valves in books 120, 60A
08/03/10	3	39		Locate and Operate valves in books 120, 60A, 60B
08/04/10	9	42		Locate and Operate valves in books 120, 60B.
08/05/10	4	23		Locate and Operate valves in books 120, 60B.

Day	Cleaned out box	Operated	Raised Valve Boxes	Comments	
08/06/10	6	20		Locate and Operate valves in books 120, 60B.	
08/07/10				Saturday	
08/08/10				Sunday	
08/09/10	2	19	2	Locate and Operate valves in books, 60B.	
08/10/10	6	19	2	Locate and Operate valves in books, 60B.	
08/11/10	5	18	2	Locate and Operate valves in book 60A	
08/12/10	3	21		Locate and Operate valves in book 120.	
08/13/10	2	16		Locate and Operate valves in book 120.	
08/14/10				Saturday	
08/15/10				Sunday	
08/16/10	2	8		Locate and Operate valves in Book 340 Big Valves (5)	5
08/17/10	1	7		Rain..... Locate and Operate valves in book 60B, book 340 (1)	1
08/18/10	1	5		Rain..... Locate and Operate valves in book 340 (5)	5
08/19/10	1	10		Rain..... Defensive Drive class.. Locate and Operate valves in book 340 (3), Book 130	3
08/20/10		17		Locate and Operate valves in Book 340 Big Valves (6), Book 130	6
08/21/10				Saturday	
08/22/10				Sunday	
08/23/10	2	8		Locate and Operate valves in book 340 (8)	8
08/24/10	2	6		Locate and Operate valves in book 340 (6)	6
08/25/10	2	6		Locate and Operate valves in book 340 (6)	6
08/26/10	2	10		Locate and Operate valves in book 340 (9)	9
08/27/10		10		Locate and Operate valves in book 340 (10)	10
08/28/10				Saturday	
08/29/10				Sunday	
08/30/10	3	9		Locate and Operate valves in book 340 (7)	7
08/31/10	2	8		Locate and Operate valves in book 340 (8)	8
09/01/10	2	7	1	Locate and Operate valves in book 340 (7)	7
09/02/10	2	5		Locate and Operate valves in book 340 (5)	5
09/03/10	4	18	1	Locate and Operate valves in book 340 (6), Book 60B.	6
09/04/10				Saturday	
09/05/10				Sunday	
09/06/10				Holiday	
09/07/10	4	12		Locate and Operate valves in book 340 (2), Book 60B.10	2
09/08/10	1	37		Locate and Operate valves in book 340 (10), Book 60B.24	10
09/09/10	5	22		Locate and Operate valves in book 340 (10) large, Book 60B 12 small.	10
09/10/10	12	34		Locate and Operate valves in book 340 (2) large, Book 60B (18) small, and raise two. Operate valve for main break (McBrian Rd)	2
09/11/10				Saturday	
09/12/10				Sunday	
09/13/10	7	35		LOCATE AND OPERATE VALVES IN BOOK 120 - 18 BOOK 60 - 17	
09/14/10	4	20		Locate and Operate valves in book, Book 60B. (9). (2) valves operated on gunbarrel @ kenmore rd	
09/15/10	7	28		Locate and Operate valves in book 340 (6). Book 60B. (22)	6
09/16/10	5	21		Locate and Operate valves in book 340 (6). Book 60B & 255. (15)	6
09/17/10	7	31		Locate and Operate valves in book 340 (5), Book 255. (26)	5

Day	Cleaned out box	Operated	Raised Valve Boxes	Comments	
09/18/10				Saturday	
09/19/10				Sunday	
09/20/10				Flushing Hydrants.....	
09/21/10				Flushing Hydrants.....	
09/22/10				Flushing Hydrants.....	
09/23/10				Flushing Hydrants.....	
09/24/10				Flushing Hydrants.....	
09/25/10		1807		Saturday	
09/26/10				Sunday	
09/27/10	2	7		Locate and Operate valves in book 340 (3). Four from main break (4)	3
09/28/10	3	7		Locate and Operate valves in book 340 (7).	7
09/29/10	2	5		Locate and Operate valves in book 340 (5).	5
09/30/10	1	7		Locate and Operate valves in book 340 (5).	5
10/01/10	1	1		Locate and Operate valves in book 340 (1). Finished Large Valves	1
10/02/10				Saturday	154
10/03/10				Sunday	
10/04/10				Flushing Hydrants.....	
10/05/10				Flushing Hydrants.....	
10/06/10				Flushing Hydrants.....	
10/07/10				Flushing Hydrants.....	
10/08/10				Flushing Hydrants.....	
10/09/10				Saturday	
10/10/10				Sunday	
10/11/10	2	26		Locate and Operate valves in book 255 (26)	26
10/12/10	4	17		Locate and Operate valves in book 255 (17) Called off to assist Ray on hyd. Truck	17
10/13/10	2	22		Operated valves on 2" valve replacement. (22) on Claire rd job	22
10/14/10		4		Assist unit 048 on large meter installation. Operated (4) valves book 255	4
10/15/10	3	3	1	Locate and Operate valves in book 255 (3) assist hyd crew	3
10/16/10				Saturday	
10/17/10				Sunday	
10/18/10	5	24		Locate and Operate valves in book 255 (24)	24
10/19/10	4	22		Locate and Operate valves in book 255 (22)	22
10/20/10	8	13		Locate and Operate valves in book 255 (13) Checked two generated jobs in the morning	13
10/21/10	6	16		Locate and Operate valves in book 255 (16)	16
10/22/10	5	15		Locate and Operate valves in book 255 (15) Verify valve position on claire st at rosa	15
10/23/10				Saturday	
10/24/10				Sunday	
10/25/10				Clean truck tires upon leaving contractor yard, RAIN	
10/26/10	7	29		Locate and Operate valves in book 255 (21). Assist crew on leak operated (8) valves	29
10/27/10	3	7		Locate and Operate valves in book 255 (7) Rain. Assist Hyd Crew Book 255 Complete. Flu Shots	7
10/28/10				Verified valve closed at 150 maple st rosseville for fire service. New battery for valve machine purchased	
10/29/10	4	12		Locate and Operate valves in book 265 (12) Check job in tifonia. ok	12
10/30/10				Saturday	
10/31/10				Sunday	

Day	Cleaned out box	Operated	Raised Valve Boxes	Comments	
11/01/10	4	12		Locate and Operate valves in book 265 (12) Around Mail 12" valves	12
11/02/10	5	8		Locate and Operate valves in book 265 (8) Meeting downtown	8
11/03/10	2	12		Locate and Operate valves in book 265 (12), RAIN	12
11/04/10	8	23		Locate and Operate valves in book 265 (23) Safety Meeting	23
11/05/10	4	33		Locate and Operate valves in book 265 (21) Turn valves on main break greenwood rd (12)	21
11/06/10				Saturday	
11/07/10				Sunday	
11/08/10				meeting out early	
11/09/10	3	10		Locate and Operate valves in book 265 (10) assist crew flagging	10
11/10/10	4	10		Locate and Operate valves in book 265 (10) repaired 2.5 c-i main break	10
11/11/10	3	6		Locate and Operate valves in book 265 (6) assist crew flagging	
11/12/10	2	13		Locate and Operate valves in book 265 (13) Press wash chestnut st job	
11/13/10				Saturday	
11/14/10				Sunday	
11/15/10					
11/16/10					
11/17/10	2	12		Operated (12) valves on leak at Conner Ln at lee hwy and assisted crew.	12
11/18/10		10		Locate and Operate valves in book 60b (10) am meeting downtown.	10
11/19/10	4	8		Raised valve boxes on dayton blvd prior to paving. Operated valves Brainerd rd leak (8)	8
11/20/10				Saturday	
11/21/10				Sunday	
11/22/10	2	8	1	Located valves in Waldens Ridge Operated valves on leak S.Seminole	
11/23/10		5		Operated valves in book 60-b (5) Located valves in Waldens Ridge -Rain-	5
11/24/10	6	20		Operated valves in book 40 (20) am doctor appt.	20
11/25/10				Thanksgiving	
11/26/10				Off	
11/27/10				Saturday	
11/28/10				Sunday	
11/29/10	5	22		Operated valves in book 40 (22)	
11/30/10				Rain	
12/01/10	1	5		Operated valves in book 40 (5) Located raised and turned off fire service valve s. creek rd	
12/02/10				Verified operation of valves for leak repair, main hit by contractor with auger, central ave @ train yard	
12/03/10	1	3		Located and uncovered buried meter setter 12th ave. stopped valve leak 32nd st. operate (3) valves	
12/04/10				Saturday	
12/05/10				Sunday	
12/06/10	7	18	2	Locate and Operate valves in book 40 (18) repaired two valve boxes on 22nd st	
12/07/10					
12/08/10					
12/09/10					
12/10/10					
12/11/10				Saturday	
12/12/10				Sunday	
12/13/10					
12/14/10					

Day	Cleaned out box	Operated	Raised Valve Boxes	Comments	
12/15/10					
12/16/10					
12/17/10					
12/18/10				Saturday	
12/19/10				Sunday	
12/20/10					
12/21/10					
12/22/10					
12/23/10					
12/24/10					
12/25/10				Saturday	
12/26/10				Sunday	
12/27/10					
12/28/10					
12/29/10					
12/30/10					
12/31/10					
Total	501	4,089			

**TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 10-00189
SECOND DISCOVERY REQUEST OF THE
UTILITY WORKERS UNION OF AMERICA,
AFL-CIO AND UWUA LOCAL 121**

Responsible Witness: **John Watson**

Question:

- 2-3. For the period since January 1, 2009, please provide each of the reports prepared for the Company by persons other than Mr. Haddock that address valves in need of repair or maintenance.

Response:

Attached is a report labeled as TN-UWUA-02-Q3-ATTACHMENT which summarizes the work of Jerry Haddock and other employees involved in valve inspection and operation since January 1, 2009. Also see the Company's response to TN-UWUA-02-Q01 and Q02.

Valve Condition Listing

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Valve Number	Size	Location	Book	Page	Measurement	Condition
None	2	Devine Ave S/of E. 44th	140	570	None	CNL
2073	2	46th from Walthal Ave	140	600	None	CNL
1695	2	east on E.47th from Walthal Ave	140	610	6'S 7'W	Covered
7548	8	47th Sxt W from E. 47th	140	630	None	CNL
14087	6	E 48th @ Walthal St.	140	650	7'S - 4'W	CNL
14076	6	E 49th @ Covington St.	140	690	17'S - 5'E	Covered
14077	8	E 49th @ English Ave.	140	700	9'S - 16'W	Covered
5356	2	E49th @ English Looking S	140	710		Covered
3358	2	E 49th @ Ross Blvd. Looks W	140	720	None	CNL
14075	6	49th @ Walthal Ave	140	800	15'S - 3'E	Covered
4960	2	S. on Covington from E 51 St	140	860	24'S - 7'W	Covered
	2	Ross Blvd S/of E 49th	140	930	16'N - 39'E	Covered
1693	6	48th St W/of Ross Blvd	140	960		CNL
1772	12	E 47th W/from Ross Blvd	140	990	12'S - 22'W	Blank
6862	12	E 44th St @ Calhoun Ave	140	1060	376'W - 16'S RR	Covered
3307	2	E. on 39th St From Ross Blvd	140	1140	17'S - 26'W	Box Shifted
9021	2	S on Calhoun from 37th St	140	1200		CNL
	2	E. on E 35th From Ross Blvd	140	1230		CNL
	2	W. on W 35th From Ross Blvd	140	1240		CNL
1785	8	Berry St W/from Ross. Blvd	140	1350	10'S - 39'W	Covered
2095	8	Berry St. W/from Calhoun St.	140	1360		CNL
17471	8	Asbury Park S/from Central	140	1380	8'S - 12'W	CNL
1666	8	Ross Blvd S/from 28th St	140	1430	21'S - 14'W	CNL
1665	8	Ross Blvd N/from 28th St	140	1440	14'N - 14'W	CNL
7011	8	Cannon Ave. W/from 28th	140	1490		CNL
720	2	Cannon Ave. N/from 28th	140	1520	23'N - 7'W	CNL
12525	8	Lindbery S/from Holtzclaw	140	1620		CNL
10530	2	Holtzclaw N of Lindbery	140	1630		CNL
13033	6	Holtzclaw @ 21th Crosstie	140	1670	13'W - 44'S	CNL
13032	6	Holtzclaw E/from 21st St.	140	1680	11'W - 42'S	CNL
1379	2	Ross Blvd N.E. to 23rd	140	1730	20'S - 5'E	CNL
16775	4	19th St @ Myrtle St.	140	1770		CNL
10545	8	Holly St North of 23rd St.	140	1800		CNL
10532	8	23rd St. Tinsley	140	1850	31'S - 21'W	CNL
15340	6	Tinsley Place @ E 23rd	140	1680	81'N - 18'W	CNL
3275	2	10th Ave S/from 23rd St.	140	2030	36'S - 3'E	CNL
3276	2	W on Easement 19th Ave @ 25th St.	140	2110		CNL
10729	8	14th Ave. North of Fire Hydrant	140	2130	128'N - 10'E	CNL
12463	8	15th Ave. @ 24th St. n/w Corner	140	2140		CNL
1567	2	Sunset South from Alley	140	2150		CNL
6982	12	Owens St E/on Kyle St.	140	2158		Blank
4918	3	Alley East from Owen Ave.	140	2160		CNL
710	2	Alley East from Owen Ave.	140	2170		CNL
16601	2	Julia Ave S/of Owen Ave.	140	2190	231'S - 12'W	CNL
8875	8	Westside Dr Looking N/ Easement	140	2290		CNL
8759	2	N on 13th Ave. from E. 29th	140	2330	12'W - 6'S	CNL
2057	2	E on 31st from 15th Ave.	140	2380	12'S - 20'E	CNL

Valve Condition Listing

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5771	2	N on 14th ave from E 31St	140	2400		CNL
3303	2	12th Ave S/from 30th St.	140	2410		CNL
4404	6	14th Ave S/from 32nd St.	140	2570		Covered

Valve Number	Size	Location	Book	Page	Measurement	Condition
4298	10	Dodds Ave So. From 34th St.	150	70	12'S - 13'W	Bad Nut
1015	12	Dodds At 34th Cross-tie	150	90	23'W	Bad Nut
12774	8	N. on 15th Ave from E37th St	150	210	19'N - 3'W	Covered
12775	6	14th Ave @ 37th St.	150	230	9'S - 9'W	CNL
1704	6	14th Ave So. From 37th St.	150	240	18'S - 49'E	Broken
7990	2	13th Ave @ E36th N/W Corner	150	255	11'W - 16'N	Blank
9920	8	Look So. From 37th @ Dodds	150	270		CNL
9919	8	Look W From 37th @ 12th Ave	150	280	6'S - 3'W	Covered
3331	2	12th Ave from 37th St	150	290	9'S - 10'W	Covered
1701	6	12th Ave Ea. From 37th St.	150	300	14'S - 26'W	Covered
1044	12	12th Ave So. From 37th St	150	310	29'S - 15'W	Bad Nut
3332	2	12th Ave So. From 37th St	150	320	23'S - 11'W	Broken
4399	2	10th Ave So. From 37th St	150	330	30'S - 13'W	Broken
1388	2	38th Look W. From 10th Ave	150	340	10'S - 29'W	Covered
17648	6	8th Ave from So. From 39th St	150	370	10'E - 17'S	CNL
7465	6	E40th St @ 13th Ave	150	450	2'N - 12'W	Covered
14255	8	E40th St @ 13th Ave	150	460	6'N - 9'W	Covered
12771	6	39th St Ea. From 15th Ave	150	500	10'S - 12'W	Covered
6871	2	17th Ave So. From 39th St	150	520	6'S - 6'W	Covered
12767	8	15th Ave No. from 41st St	150	570	14'N - 19'W	Covered
14133	8	43rd St W. from 12th Ave	150	650	9'E - 1'S	Covered
14309	8	43rd St E from 12th Ave	150	660	1'S - 26'W	Covered
19994	2	15th Ave N. of 44th St Place	150	700	8'W - 15'N	Covered
1672	8	44th St We. From 14th Ave	150	710	6'S - 20'W	Covered
4584	8	44th St Ea. Of 14th Ave	150	720	5'S - 2'W	Covered
1708	8	44th St Ea. From 14th Ave	150	730	18'E - 6'S	Covered
1709	6	44th St So. From 14th Ave	150	740	19'S - 7'W	Covered
1671	8	44th St Ea. From 12th Ave	150	760	8'E - 9'S	Covered
2020	8	44th St We. From 12th Ave	150	770	11'S - 1'W	Covered
6543	12	45th St @ 12th Ave	150	790		Covered
6544	12	45th St @ 12th Ave	150	800		Covered
1045	12	12th Ave No. from 45th St	150	810	20'N - 9'W	Covered
15891	2	46th St @ 12th Ave	150	920		CNL
4790	2	12th Ave Look W on 47th St	150	990	9'S - 35'W	Broken
7428	8	13th Ave @ State Line	150	1080	169'N E. Gordon - 4'W	CNL
10107	6	50th St Look Ea from 15th Ave	150	1160	11'S - 6'W	Covered
503	2	15th Ave So. From 50th St	150	1170	10'S - 31'W	Covered
13358	8	16th Ave So. From Gen. Thom.	150	1210	8'N - 33'E	Box Shift
6562	6	Gen. Thom Blvd @ 46th St	150	1240	3'W - 1'N	Covered
6563	6	Gen. Thom Blvd @ 46th St	150	1250	8'N - 12'W	Covered
18611	8	17th Ave No. from Gen Thom	150	1260	14'N - 36'W	Covered
9024	8	Gen Thom Look Ea from 17 Ave	150	1270	65'S - 3'W	CNL
13359	6	16th Ave No. from 50th St	150	1290	5'S - 6'W	Covered
1707	2	17th Ave So. From 44th St.	150	1300	18'S - 12'W	CNL
1716	6	17th Ave So. From 50th St	150	1350	24'S - 12'W	Covered
10655	6	51st St Look Ea from 17th Ave	150	1370	8'S - 36'E	Covered
17444	6	18th Ave No. from 51st St	150	1380	6'E - 8'S	Covered
7459	6	Tanaka Tr Look E. fr Waheela	150	1390	5'S - 27'E	Covered
1101	2	Wahella S. from Crest Rd.	150	1420		Blank

6528	4	Crest Rd @ S. Seminole Dr.	150	1440		CNL
1888	2	John Ross Rd NE from S. Crest	150	1490	54'W - 2'S	Covered
1551	2	Sunrise Tr. E from S. Clayton	150	1550	5'S - 14'E	Covered
2120	2	S. Clayton So. Of Cherokee Ave	150	1560	283'S - 10'W	Covered
19431	8	John Ross @ Clayton Ave. Extn	150	1585	18'W - 7'S	Covered
5238	2	S. Clayton Ave E. on S. C. Extn	150	1590	20'N - 5'W	Covered
5979	2	W on Easement from S. Crest just south of East Crest Rd.	150	1610	195'N - 12'W	CNL
6183	6	West from Crest T/W.Shadowlawn	150	1670		Covered
5306	6	564 W Shadowlawn W/f S. Crest Rd	150	1710	15'E - 1'N	Covered
7924	8	W. Shadowlawn N/f easment Crest Rd.	150	1720		CNL
17138	6	W. Shadowlawn W form Easement	150	1730	144'S - 4'W	Covered
9296	6	Westside Dr look S. @ 30th St	150	1770		CNL
1647	2	East View W. from S. Crest	150	1800	25'E - 14'N	CNL
822	2	East View N from S. Crest Rd.	150	1850		CNL
1384	8	W.side Crest Rd on 8" discharge to M.R. tank west of 6" main	150	1960		Check
1330	8	Crest Rd @ standpipe look No. on East 8" main	150	1970		clean on box
268	8	Crest Rd. opposite Mill Ridge standpipe	150	1980		clean on box
1604	8	Crest Rd. @ 10" discharge M.R. Tank	150	1990		clean on box
269	6	Crest Rd S of 8"main to M.R. Tank	150	2000		clean on box
270	6	Crest Rd N. of 8" line to tank	150	2010		clean on box
5531	10	Mission Ridge Tank	150	2020		clean on box
5530	10	Mission Ridge Tank	150	2030		clean on box
7957	6	Ridge Ave N of F.H. on Brookhaven	150	2120		CNL

Valve Number	Size	Location	Book	Page	Measurement	Condition
19122	2"	E.43rd St & 7th Ave.	160	10	3' NE of pole / 6' N of Hyd.	Covered
7567	8"	43rd St E from 7th Ave	160	20	9' S / 2' E in Alley	Covered
3342	8"	7th Ave S from 43rd St	160	30	23' S / 1' W in Alley	Covered
12788	8"	Looking S on Clio @ 37th St	160	210	see card 12787 bk160 pg240	Covered
1904	8"	2nd Ave N from 37th St	160	220		Covered
3305	2"	N on Clio from E 37th St	160	230		Covered
12787	8"	Looking N on Clio @ 37th St	160	240	several valves on map	Covered
14550	8"	E 37th & 3rd Ave (north)	160	260	14' W/ 33' N	Crooked Box
3308	8"	N on 2nd Ave from E 36th St	160	380		Covered
7442	2"	N on Clio from Orchard Knob	160	420	14' W / 8' N (see 1842 pg430)	CNL
1842	2"	NE on Orchard Knob from Clio	160	430	14' W / 11' S	CNL
571	2"	N on Clio from E 35th St.	160	440	28' N / 13' W	Covered
9949	12"	S on 8th Ave from 24th St	160	550	393' S / 8' W	Covered
6663	12"	E 28th St from 8th Ave	160	570	4' W / 14' S	Covered
3316	2"	E in Alley from 8th Ave btwn 34th & 32nd St	160	630	28' E / 12' S	Broken
10007	8"	Rossville Blvd & 34th St	160	790	22' W / 17' S	Covered
616	6"	34th St & Rossville Blvd	160	795		clean on box
1873	2"	N on 3rd Ave from 32nd St	160	870		Bad T-head
5853	8"	W on E 31st St Pl from 2nd Ave	160	930	20' / 23'	Crooked Box
14782	8"	Orchard Knob Ave @ E 31st St Place	160	955		Blank
1681	6"	4th Ave N from 32nd St	160	1030		CNL
14293	6"	4th Ave & E 32nd St	160	1040	18' S / 11' W	clean on box
13245	6"	32nd St @ 5th Ave	160	1050	10' SW / 41' NW	?
1682	6"	32nd St W from 8th Ave	160	1120	9' S / 12' W	Covered
17157	8"	E 32nd St E from 8th Ave	160	1130	18' S / 10' W	Covered
1526	6"	30th St E from 8th Ave	160	1160	10' S / 8' W	Covered
14795	6"	3rd Ave & E 31st St	160	1220	28' W / 7' S	CNL
4890	12"	E Main St. just W of Hickory St	160	1230	72' / 16'	Blank
14794	6"	E 31st St @ 2nd Ave	160	1260		?
548	12"	28th St E from Hickory St	160	1390	34' E / 6' S	Covered
9295	12"	28th St & Hickory St	160	1400	8' S / 20' W	Covered
1289	2"	S on Faxon from 28th St	160	1410	29' S / 9' W	Covered
9773	8"	Orchard Knob Ave looking N @ 28th St	160	1430	12' S / 18' W	Covered
1673	12"	28th St E from Orchard Knob	160	1450	5' N / 18' W	Covered
2019	8"	3rd Ave S from 28th St	160	1460	8' S / 10' W	Covered

14658	8"	4th Ave S from 28th St	160	1470	9' S / 17' W	Covered
1899	8"	4th Ave N from 28th St	160	1480	4' S / 9' W	Covered
14121	8"	E. 28th St & 5th Ave	160	1490	5' NE / 5' NW	Covered
19907	6"	6th Ave @ E 25th St	160	1502	2' W / 15' S	CNL
1120	12"	E 28th St W from 8th Ave	160	1510	19' W / 9' S	Covered
14029	8"	Foust St & Hickory St.	160	1610	8' S / 19' N	Covered
5627	6"	26th St W from Hickory St	160	1690	8' S / 47' W	Crooked Box
16663	8"	Foust St W from Tom St	160	1740	10' S / 30' W of pole	Turns both ways
6762	6"	E 25th St & Hickory St	160	1750	30' S / 33' W	Turns both ways
761	6"	Fillmore St S from Main St	160	1930	18' S / 8' W	Broken
13030	6"	18th St & Holtzclaw	160	1960	4' W / 15' S	Covered
13031	6"	18th St & Holtzclaw	160	1970	8' W / 20' S	Covered
14206	6"	E 16th St & Greenwood Ave	160	2030	5' W / 7' S	Turns both ways
685	6"	Greenwood St S from Main St	160	2040	10' N / 34' W	Covered
1274	2"	Highland Park S from 18th St	160	2090	28' S / 7' W	Covered
15344	6"	Eveningside Dr & E 19th St	160	2230	14' S / 7' W	CNL
15346	6"	Morningside & E 17th St	160	2250	18' W / 14' S	CNL
14142	8"	Orchard Knob Ave & E 20th St	160	2330	7' W / 13' S	Covered
10520	8"	E 20th St E from Orchard Knob	160	2340	11' W / 14' S	Covered
4413	2"	Beech St N from 19th St	160	2390		CNL
640	2"	Beech & E 16th St	160	2410	24' E / 8' S	Covered
10515	8"	Mulberry St S from Main St	160	2430	17' S / 16' W	Broken
10525	8"	20th St W from Willow St	160	2470	29' W / 9' S	Covered
277	2"	E on 18th St from Willow St	160	2490	10' S / 28' E	clean on box
9164	8"	Main St & Kelley St	160	2510	11' W / 16' S	Covered
5177	2"	S on Lyerly from E 18th St	160	2550	20' S / 8' W	Covered
1071	2"	S on Lyerly from E 18th St Pl	160	2560	20' S / 0' W	Covered
1139	2"	N on Lyerly from 18th St Pl	160	2570	29' N / 0' W	Covered
4927	12"	E Main St E of Lyerly St	160	2580	12' 6" N / 110' E	Covered
16693	2"	19th St W from Lyerly St	160	2590	10' W / 8' S	Covered
4418	2"	E on E 21st St from Watkins	160	2660	8' S / 7' W	Covered
133	2"	Buckley S from 21st St	160	2680		CNL
17210	6"	E 21st St E from Dodds Ave	160	2710	8' W / 3' S	Covered
5038	10"	Dodds Ave N from E 21st St	160	2720	4' S / 10' W	Covered
673	8"	19th St E from Dodds Ave	160	2730		Covered
16629	8"	E 18th St W from Dodds Ave	160	2740	7' W / 0' S	Covered
3254	10"	Dodds Ave N from E 18th St	160	2750	3' S / 4' W	Covered
N/A	2"	17th St E from Dodds Ave	160	2770		Covered
13641	6"	Dodds Ave & E 16th St	160	2790	8' W	Covered
N/A	2"	18th St E from Dodds Ave	160	2810		Covered
535	2"	Dodds Ave N of Main St	160	2830		CNL
3265	12"	Main St E from Dodds Ave	160	2850		Covered

Valve Condition Listing

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Valve Number	Size	Location	Book	Page	Measurement	Condition
kelly	8	Main @ Kyle St.	170	80		Check
6276	8	Main @ Kyle St.	170	90		Check
16765	6	Main N from New Main St.	170	100	32'N - 15'E	Box Shifted
305	2	E14th St E from Dodds Ave	170	110	7'S - 40'E	Covered
7789	12	Dodds @ 14th Cross-Conn	170	120		Covered
1050	2	Ringgold Rd So. Of E14th St.	170	130		Covered
240	2	E14th St Look E. At Kyle St	170	150	5'W - 9'S	Covered
10998	2	Lewis St @ E 12th St	170	210	14'S - 2.5'E	Covered
14054	6	Kyle St. @ Kirby Ave.	170	270	6'S - 24'W	CNL
1745	2	Kyle St. @ Kirby Ave.	170	280	18'S - 5'W	Check
3216	2	Chamberlain @ Woodward	170	340		Says Dead
196	2	Chamberlain @ Woodward	170	360		Says Dead
7953	8	Kyle @ McCallie	170	400	59'S - 9'W	Covered
3219	8	S. On Kyle From 1st FH McC.	170	410		Check
690	8	McCallie E. From Dodds Ave.	170	420	39'E - 12'S	CNL
226	2	Bailey Ave. W. from Dodds	170	490	11'S - 35'W	Covered
9458	8	Anderson @ Woodward	170	580	11'S - 1'E	CNL
3258	4	Dodds Ave No. from Bennett	170	600		Broken
3260	2	12th St. East From Dodds	170	630		Covered
3261	4	12th St. @ Dodds	170	640		Covered
16383	8	13th St. Ea. From Dodds	170	660	14'W - 18'S	Covered
10084	8	Peachtree Lock No. From 14th	170	670	7'S - 12'W	Covered
684	6	E. 12th West from Watkins	170	740		CNL
10088	6	Buckley look No. from 14th St	170	830	9'S - 12'E	Covered
10017	8	Lyerly @ 14th St	170	840	8'S - 14'E	Covered
19167	6	Clifton Place @ Vance Ave	170	904	11'W - 6'S	Covered
982	2	12th St No on Kelly	170	920	11'N - 26'W	Covered
19297	6	Kelly @ E 14th St.	170	942	8'W - 14'S	Covered
19296	6	Kelly @ Main St.	170	944	14'S - 4'W	Covered
288	2	Kelly No. from Main St.	170	950	26'N - 10'W	Covered
3236	6	Willow No. from Main St.	170	960	9'N - 10'E	Covered
614	2	Anderson W. From Orch. Knob	170	1090	13'W - 7'N	Covered
18783	2	E12th St. W. from Beech St.	170	1120	9'S - 104'W	Covered
18784	6	E12th W. from Beech St.	170	1130	11'S - 117'W	Covered
18785	2	E12th St W. from Beech St.	170	1140	11'S - 100'W	Covered
15924	8	E13th St @ Orchard Knob	170	1150	8'W - 23'S	Covered
15923	6	E13th St @ Beech St.	170	1160	36'E - 11'S	Covered
15922	8	E14th St @ Orchard Knob	170	1170	10'W - 20'S	Covered
1754	6	12th St. East from Hickory St.	170	1190	8'S - 27'W	Covered
1755	6	12th St. West from Hickory St.	170	1200	9'S - 25'W	Covered
1756	6	Hickory St. So. From 12th St.	170	1210	9'E - 25'S	Covered
1757	6	Hickory St. No. from 12th St.	170	1220	29'N - 10'W	Covered
15687	8	Hawthorne @ Bennett Ave.	170	1230	3'S - 11'W	Covered
6109	6	Bennett Ave @ Hickory st.	170	1240	9'S - 12'W	Covered
16367	6	Hickory No. from Bennett Ave.	170	1250	3'S - 8'W	Covered
18820	6	Hickory No. From Anderson	170	1270	9'S - 31'W	Covered
18819	6	Hickory St. So. Of Vance Ave	170	1280		Blank
19039	6	Hickory St. @ Anderson Ave.	170	1290	8'N - 4'W	Covered
19043	2	Hawthorne No. of Anderson	170	1340	22'N - 11'W	Covered
19044	8	Anderson W. From Orch. Knob	170	1350	13'W - 13'N	Covered
118	2	Anderson @ S. Holly St	170	1360	10'N - 12'W	Covered

Valve Condition Listing

2of2

[illegible]

Valve Condition Listing

1 of 2

[illegible]

**TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 10-00189
SECOND DISCOVERY REQUEST OF THE
UTILITY WORKERS UNION OF AMERICA,
AFL-CIO AND UWUA LOCAL 121**

Responsible Witness: **John Watson**

Question:

- 2-4. For each of the reports provided in response to UWUA 2-2 or UWUA 2-3, please (a) describe the actions that the Company took in response to each of those reports and (b) provide supporting documentation, including but not limited to reports showing the number and location of valves in need of repair that were repaired and returned to service.

Response:

The Company objects to this question on the grounds that the request is overly broad and unduly burdensome. Without waiving the foregoing objections, valves are inspected either as the result of preplanned inspections or as the result of other repair, maintenance or construction activities. Based on the condition of the valve and its current function, valve repair work orders would be submitted and repairs or maintenance made accordingly. The Company does not maintain a summary report of each service order issued to repair and/ or replace valves which have been inspected. This type of work is captured in numerous construction work orders (replacement) and service orders (maintenance). Due to the volume of these work orders and the burden to duplicate those voluminous records the Company will make them available to the UWUA representatives at its Chattanooga Office for review.

**TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 10-00189
SECOND DISCOVERY REQUEST OF THE
UTILITY WORKERS UNION OF AMERICA,
AFL-CIO AND UWUA LOCAL 121**

Responsible Witness: **John Watson**

Question:

2-5. For the period since January 1, 2009, please provide all communications to employees who perform valve maintenance work that concern or relate to the pace or scope of valve maintenance work, including the identification of those valves upon which maintenance work is to be performed. Include communications that concern or relate to the maintenance work to be performed on valves that are difficult to access, e.g., because they are covered up (by blacktop or otherwise) or filled with debris.

Response:

The Company objects to this question on the grounds that the request is overly broad and unduly burdensome. Without waiving the foregoing objections, most field employees do not have company e-mail. Accordingly, communications to employees “who perform valve maintenance work” are made orally and provided in conjunction with the employees’ daily work assignments. Work assignments would include the pace and scope of valve maintenance work, including the identification of valves upon which maintenance work is to be performed as well as maintenance work to be performed on valves that are difficult to access. Also see the Company’s response to TN-UWUA-02-Q4.

**TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 10-00189
SECOND DISCOVERY REQUEST OF THE
UTILITY WORKERS UNION OF AMERICA,
AFL-CIO AND UWUA LOCAL 121**

Responsible Witness: **John Watson**

Question:

2-6. For the time period from January 1, 2009 until the present, please provide a statement of and documents showing: (a) the number of valves in the TAWC system (categorized by valve size); (b) the number of valves intended to be inspected and maintained each year (or portion of a year) and the number of valves in fact inspected and maintained during each year (or portion of a year); and (c) the number of operable valves in the system (categorized by valve size).

Response:

- (a) The Company objects to the request on the grounds that it is overly broad and unduly burdensome as to the term “valves.” Without waiving the foregoing objections, the Company has over 26,000 valves in its distribution system. There are an additional 75,000 to 80,000 service line valves and approximately 1,300 valves related to the customer-owned fire service connections. The Company does not maintain and is not required to maintain its valve records sorted by valve size. The Company does have a valve register which it will make available to representatives of UWUA at its Chattanooga Office for review. The Company believes it is sound water utility practice to inspect/operate all critical distribution valves 16-inches or larger bi-annually and all distribution water main and fire hydrant lateral valves smaller than 16-inches every five years. This is the target TAWC has set for itself, although as explained in the testimony of Mr. Watson and previous responses to the discovery requests of the UWUA, the Company has not always been able to meet that target due in part to budgetary constraints that were necessary.

- (b) During 2009 the Company's goal was to inspect/operate 151 valves equal to or greater than 16-inches (187 accomplished) and inspect/operate 5,064 valves less than 16-inches in size (5,898 accomplished). During 2010 the Company's goal was to inspect/operate 152 valves greater than 16-inches (157 accomplished), and inspect/operate 2,400 valves 16-inches or less (2,067 accomplished). In 2009 and 2010, the Company focused on valve repair and maintenance due to employee work force mix and economic conditions.
- (c) The Company objects to this question on the grounds that it is overly broad and unduly burdensome, vague and ambiguous as to the term "valves." Without waiving the foregoing objections, the Company does not maintain records in a format that allows that number to be readily calculated. The Company's records regarding its valves will be made available to a representative of UWUA at TAWC's Chattanooga office.

**TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 10-00189
SECOND DISCOVERY REQUEST OF THE
UTILITY WORKERS UNION OF AMERICA,
AFL-CIO AND UWUA LOCAL 121**

Responsible Witness: **John Watson**

Question:

2-7. For the period since January 1, 2009, identify, by job title, the individuals responsible for valve maintenance, including related decisions on hiring and capital expenditures.

Response:

For the period since January 1, 2009, the following individuals, by job title, have been responsible for valve maintenance, including hiring and capital expenditures:

- Superintendent, Field Services
- Field Services Operations Supervisor
- Superintendent, Production
- Supervisor, Production
- Non-Revenue Senior Specialist
- Project Manager
- Engineer
- Senior HR Generalist
- President, Tennessee American Water
- Tennessee American Water Company Board of Directors

Employees below do not have hiring or capital expenditure authority, but would have involvement from time to time for valve maintenance work in addition to the job functions listed above:

- Truck Driver/Utility Worker
- Utility Worker
- Master Maintenance Mechanic
- Distribution Clerk
- Cross Connection Sr. Specialist
- CAD Drafter
- Engineering Clerk

The individuals who held the above-listed positions since January 1, 2009 are listed on the attachment, labeled TN-UWUA-02-Q7-ATTACHMENT.

Tennessee American Water

Individuals Responsible for Valve Maintenance (Including Hiring and Capital Expenditures) - 2009 and 2010	
Name	Title
Bishop, Monty L.	Superintendent - Field Operations
Bennette, Michael J.	Supervisor - Field Operations
Blevins, Marvin R.	Supervisor - Field Operations
Norwood, R. Gary	Supervisor - Field Operations
Bartley, Rachel	Supervisor - Field Operations
Morrison, Leah	Supervisor - Field Operations
Griffin, Dillard	Acting Superintendent - Field Operations
Brock, Doug	Acting Superintendent - Field Operations
Zinnanti, Mark	Superintendent - Production
Bratcher, Neil	Supervisor - Production
Moorhouse, Stan	Supervisor - Production
Schleifer, Ron	Non-Revenue Senior Specialist
Taylor, Randal D.	Engineering Project Manager
Nartey, Kate	Engineer
Thornton, Rebecca L.	Senior Human Resources Generalist
Rogers, Kevin N.	Manager - Finance, Tennessee American Water Company
Watson, John S.	President, Tennessee American Water Company
Rowe, Nick	Tennessee American Water Company Board of Directors
Germ, John	Tennessee American Water Company Board of Directors
Lynch, Walter	Tennessee American Water Company Board of Directors
Wolf, Ellen	Tennessee American Water Company Board of Directors
Watson, John S.	Tennessee American Water Company Board of Directors
Degillio, Deborah	Tennessee American Water Company Board of Directors

Individuals Responsible for Valve Maintenance (Except for Hiring and Capital Expenditures) - 2009 and 2010	
Name	Title
Haddock, Gerald L.	Truck Driver Utility Worker
Taylor, Morris	Truck Driver Utility Worker
King, Elijah	Truck Driver Utility Worker
McNabb, David A.	Truck Driver Utility Worker
Haws, Erich	Truck Driver Utility Worker
McGhee, B. Shawn	Truck Driver Utility Worker
Morgan, Ray	Utility Worker
Bednarski, Richard	Heavy Equipment Operator
Hughes, Jane	Distribution Clerk
Russell, Linda	Distribution Clerk
Chrnlagar, Adam	Master Maintenance Mechanic
Walker, Melvin	Master Maintenance Mechanic
Burrell, Dale	Master Maintenance Mechanic
Ha, Jason	Master Maintenance Mechanic
Hughes, Ken	Master Maintenance Mechanic
Justice, Matthew	Master Maintenance Mechanic
Banks, Kitty	Cross Connection Sr. Specialist
Betty, Steve	Cross Connection Sr. Specialist
Harvey, Robbie	CAD Drafter
Reece, Jimmy	Engineering Clerk
Williams, Faye	Engineering Clerk
Wortham, Deborah	Engineering Clerk

**TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 10-00189
SECOND DISCOVERY REQUEST OF THE
UTILITY WORKERS UNION OF AMERICA,
AFL-CIO AND UWUA LOCAL 121**

Responsible Witness: **John Watson**

Question:

- 2-8. Please state the current employee complement, by job function, as of the date of this request, and provide documentation supporting your response.

Response:

The Company objects to this question on the grounds that it is overly broad and unduly burdensome, vague and ambiguous. Without waiving the foregoing objections, the current complement of employees is 97 and includes seven (7) newly hired employees who are currently scheduled to report to work beginning January 19, 2011. Bidding of hourly positions continues in accordance with the UWUA/TAW Union bargaining unit agreement to determine which positions, if any, will be filled by existing personnel through the bidding procedure. Interviews of applicants for open supervisory positions have been conducted and two offers for employment have been accepted for Field Service Operations Supervisor positions subject to the applicants successfully passing pre-employment background checks. The Company continues to assess candidates for other open positions. Attached as TN-UWUA-02-Q08-ATTACHMENT is a list of the job functions for the total employee complement.

1/20/2011 1:56 PM

TENNESSEE AMERICAN WATER EMPLOYEES

By Department and Job Title

Administrative

John Watson	President
Kevin Rogers	Manager - Finance
Doug Brock	Acting Superintendent - Field Operations
Sally Thornton	Senior HR Generalist
Pamela Cummings	Supervisor - Field Operations
Kimberly Dalton	Manager - External Affairs
Ginny Scealf	Executive Assistant
B. Stacie Buchanan	Executive Secretary
Kevin Highsmith	Sr Specialist - ORM
Brian Markham	Specialist - Operations
Kino Becton	Specialist Government Affairs

Field Operations

Supervisors/Specialists

Rachel Bartley	Supervisor - Field Operations
Phyllis Lovelace	Supervisor - Field Operations
Bryan Mitchell	Supervisor - Field Operations
Leah Morrison	Supervisor - Field Operations
Ron Schleifer	Supervisor - Field Operations
Vacancy	Supervisor - Field Operations
David McBay	Specialist - Maint Services
Mark Turley	Specialist - Operations

Heavy Equipment Operator

Tad Autry	Heavy Equipment Operator
Rich Bednarski	Heavy Equipment Operator
Jack Derryberry	Heavy Equipment Operator
Brian Billups	Heavy Equipment Operator
Renee Grace	Heavy Equipment Operator
Lamar Jenkins	Heavy Equipment Operator
Billy Welch	Heavy Equipment Operator
Stacy Knight	Heavy Equipment Operator
Vacancy	Heavy Equipment Operator

Distribution Clerk

Linda Russell	Distribution Clerk
Jane Hughes	Distribution Clerk

Truck Driver Utility Worker

W. Taylor Simms	Truck Driver Utility Worker
L. Dustin Talley	Truck Driver Utility Worker
Tony Borders	Truck Driver Utility Worker
Scott Crane	Truck Driver Utility Worker
Erich Haws	Truck Driver Utility Worker
Chris Hays	Truck Driver Utility Worker
Roy Hindman	Truck Driver Utility Worker
Elijah King	Truck Driver Utility Worker
B. Shawn McGhee	Truck Driver Utility Worker
John Denton	Truck Driver Utility Worker
Danny Seebeck	Truck Driver Utility Worker
Jeff Stanley	Truck Driver Utility Worker
Rick Stephens	Truck Driver Utility Worker
Morris Taylor	Truck Driver Utility Worker

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Keith Wilson
 Vacancy
 Vacancy
 Vacancy
 Vacancy
 Vacancy
 Vacancy

Truck Driver Utility Worker
 Truck Driver Utility Worker
 Truck Driver Utility Worker
 Truck Driver Utility Worker
 Truck Driver Utility Worker
 Utility Worker
 Utility Worker

Meter Reader

Denise Hays
 Brenda Melton

Meter Reader
 Meter Reader

Field Representative

Korey Owens
 Kelly Atkins
 Amber Clark
 Tim Blevins
 William Blevins
 John Boyer
 Joseph Green
 Michael Griffith
 Chase Hester
 Joseph Fino
 Courtney Johnson
 Edward Johnson
 Jeffrey Jones
 Will O'Donnell
 Chase Layne
 Jeff Stafford
 Jonathon Raines
 Randolph Beck
 Derick Williams

Field Services Representative
 Field Services Representative
 Field Services Representative
 Field Services Representative
 Field Services Representative
 Field Services Representative
 Field Services Representative
 Field Services Representative
 Field Services Representative
 Field Services Representative
 Field Services Representative
 Field Services Representative
 Field Services Representative
 Field Services Representative
 Field Services Representative
 Field Services Representative
 Field Services Representative
 Field Services Representative
 Field Services Representative

Meter Repair

Rick Skiles
 Vacancy

Meter Repair
 Meter Repair

Field Services

Glenn Eady
 Greg Robinson

Field Service Person
 Field Service Person

Clerical

Myra Kelley
 Donette Satterfield

Field Service Records Specialist
 Field Service Records Specialist

Engineering**Management**

Kate Nartey
 Vacancy

Engineer
 Engineering Project Manager

Draftsperson

Robbie Harvey

CAD Drafter

Clerical

Cindy Steed
 Faye Williams
 Vacancy

Engineering Clerk
 Engineering Clerk
 Engineering Clerk

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Production**Management**

Mark Zinnanti	Superintendent - Production
Neil Bratcher	Supervisor - Production
Stan Moorhouse	Supervisor - Production

Process Technician

Debbie Camp	Process Technician
Arthur Scruggs	Process Technician
Ben Pitman	Process Technician
Charlotte Hutsell	Process Technician

Laborer/Relief Process Tech in Training

Matthew McCrary	Laborer/Relief Proc Tech Apprentice
Jason Campbell	Laborer/Relief Proc Tech Apprentice

Laborer/Relief Process Technician

James Beets	Laborer/Relief Process Tech-1st
Eric Sowell	Laborer/Relief Process Tech-2nd

Master Maintenance Mechanic

Adam Chrnalogar	Master Maintenance Mechanic
Melvin Walker	Master Maintenance Mechanic
Dale Burrell	Master Maintenance Mechanic
Jason Ha	Master Maintenance Mechanic
Ken Hughes	Master Maintenance Mechanic
Matthew Justice	Master Maintenance Mechanic
Vacancy	Master Maintenance Mechanic

Lab Worker

Barbara Upshaw	Laboratory Worker
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Production Clerk

Dianna Vaughn	Production Clerk
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Service Delivery/Environmental**Management**

Kitty Banks	Sr Specialist - Cross Connection
Steve Betty	Sr Specialist - Cross Connection
Kim Durham	Chemist II
Susan Holmes	Supervisor/WQ Envrn Compliance
Adrien Partridge	Chemist II

**TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 10-00189
SECOND DISCOVERY REQUEST OF THE
UTILITY WORKERS UNION OF AMERICA,
AFL-CIO AND UWUA LOCAL 121**

Responsible Witness: **John Watson**

Question:

2-9. Please provide all documents that concern or relate to the circumstances described at paragraph 12 of the Haddock Statement, Exhibit UWUA-l 1 (the incident involving the repair of leak on Lakeview Drive during the winter of 2009). In addition, provide all documents that concern or relate to any leak repair performed on Lakeview Drive since January 1, 2009.

Response:

The Company objects to this question on the grounds that it is overly broad and unduly burdensome. Without waiving the foregoing objections, attached is a completed service order dated January 26, 2009 for Lakeview Drive, labeled as TN-UWUA-02-Q9-ATTACHMENT. This is the only service order completed on Lakeview Drive in 2009 that indicates a leak was repaired. Mr. Haddock is not listed on the service order as an employee who worked this leak repair.

See also the list below that was obtained from sorting through the Company's response to TN-CMA-01-Q19-ATTACHMENT. The associated service orders for the 2010 dates referenced below are attached as TN-UWUA-02-Q9-ATTACHMENT 2.

DATE	ADDRESS__	DIR	ADDRESS_NA	STREET_TYP	MUNCIPALIT	PIPE_TYPE	SIZE	Leak Type
1/26/2009	204		LAKEVIEW	DRIVE	LAKEVIEW GA		2.5	Main
1/5/2010	534		LAKEVIEW	DRIVE	ROSSVILLE GA	CI	2.5	Main
1/7/2010	534		LAKEVIEW	DRIVE	ROSSVILLE GA	CI	2.5	Main
1/11/2010	500		LAKEVIEW	DRIVE	ROSSVILLE GA	CI	2.5	Main
2/16/2010	733		LAKEVIEW	DRIVE	LAKEVIEW GA	CI	2.5	Main

TENNESSEE AMERICAN WATER

☐ Street
☐ SidewalkDate: 1/26, 2009 Truck No. 355 Service Order No. _____ Service No. _____
TIME _____ MILEAGE _____Stop: _____ A.M. _____ P.M.
Start: _____ A.M. _____ P.M.
Difference: _____ Hours _____ MilesCustomer Name _____ Phone No. _____
Location 204 Lakewood Dr
Account No. _____ Meter No. _____ Size _____ Kind _____ Reads _____

COMPLAINT

150x24x60 = 216,000

TOTAL GALLONS

150 gpm

SUPERVISOR'S REPORT

SERVICE LINE				OTHER WORK PERFORMED (Be Specific)	
Repaired		Renewed		<u>repair leak on 2" LC with 360.</u>	
Inlet		Inlet			
Outlet		Outlet			
Length, size and kind of pipe abandoned _____ Feet of _____ Inch _____ (Kind)				Was leak registering on meter? <input type="checkbox"/> Yes <input type="checkbox"/> No	
Entered _____				Order worked by <u>Chris Allen, Jr.</u>	
On Ledger _____, 20 _____ By _____				Date <u>1/26/09</u>	
				Checked by <u>Keith</u>	
				Date <u>01-27</u> , 20 <u>09</u>	
				Utility Man	
				Supervisor	

TENNESSEE AMERICAN WATER → TAWC OFFICE

005

Quan.	Size	Material	Quan.	Size	Material
44-	3/4"	Copper Pipe		3/4"	Copper Tee
2R	2"	Copper Pipe		1"	Copper Tee
1	3" x 2 1/2"	Service Clamp		3/4 x 3/4 x 1"	Copper Tee
1	2"	Cop. Corp. Stop			BR Bushing
				1 x 1 x 3/4"	Copper Tee
		I.P. Curb Stop			Dresser Coup.
		C-I Curb Stop			
		C-I Coupling (M)			BR Reducer
		C-I Coupling (F)			BR Nipple
1	3/4"	C-C Coupling		3/4"	LC 1/8 Bend

1 3/4 x 2" R

Show measurements on new services and renewed services

01/20/11 09:08 FAX 423 622 6374

TENNESSEE AMERICAN WATER → TAWC OFFICE

001

TENNESSEE AMERICAN WATER

☐ Street
☐ Sidewalk

Date: 1-11, 20 10 Truck No. 349 Service Order No. 522 Service No. _____

TIME
Stop: 12:30 ☒ A.M. ☐ P.M.
Start: 6:00 ☐ A.M. ☒ P.M.
Difference: _____ Hours _____ Miles

MILEAGE

Customer Name _____ Phone No. _____
Location 500 LAKEVIEW DR. & NASH ST.
Account No. _____ Meter No. _____ Size _____ Kind _____ Reads _____

COMPLAINT

TOTAL GALLONS

SUPERVISOR'S REPORT

24hrs

SERVICE LINE				OTHER WORK PERFORMED (Be Specific)
Repaired		Renewed		<u>Repaired 2 1/2 C-T MAIN with 360</u> <u>100 G.P.M.</u>
Inlet		Inlet		
Outlet		Outlet		
Length, size and kind of pipe abandoned Feet of _____ Inch _____ (Kind) _____ Entered _____, 20 _____ By _____ On Ledger _____, 20 _____ By _____				Was leak registering on meter? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Order worked by <u>SACK, ELY, Scott</u> Date <u>1-11</u> , 20 <u>10</u> Utility Man Checked by _____ Date <u>1-13</u> , 20 <u>10</u> <u>BB</u> Supervisor

TENNESSEE AMERICAN WATER

☐ Street
☐ Sidewalk

Date: 1-7, 20 10 Truck No. 348 Service Order No. 1 Service No. _____

TIME
Stop: 12:00 ☐ A.M. ☐ P.M.
Start: 8:30 ☐ A.M. ☐ P.M.
Difference: _____ Hours _____ Miles

MILEAGE

Customer Name _____ Phone No. _____
Location 534 Lakeview Dr.
Account No. _____ Meter No. _____ Size _____ Kind _____ Reads _____

COMPLAINT

TOTAL GALLONS

SUPERVISOR'S REPORT

Maint to main.

SERVICE LINE				OTHER WORK PERFORMED (Be Specific)
Repaired		Renewed		<u>Repaired Square Break on 2 1/2 Cast Iron</u> <u>Main with 360 Clamp.</u>
Inlet		Inlet		
Outlet		Outlet		
Length, size and kind of pipe abandoned Feet of _____ Inch _____ (Kind) _____ Entered _____, 20 _____ By _____ On Ledger _____, 20 _____ By _____				Was leak registering on meter? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Order worked by <u>Seebach, Rod.</u> Date <u>1-7</u> , 20 <u>10</u> Utility Man Checked by _____ Date <u>01-08</u> , 20 <u>10</u> <u>MB</u> Supervisor

01/20/11 09:08 FAX 423 622 6374

TENNESSEE AMERICAN WATER → TAWC OFFICE

2002

TENNESSEE AMERICAN WATER

☐ Street
☐ Sidewalk

Date: 2-16, 20 10 Truck No. 348 Service Order No. 1 Service No. _____
MILEAGE _____

TIME _____
Stop: 1:00 _____ A.M. _____ P.M.
Start: 8:45 _____ A.M. _____ P.M.
Difference: _____ Hours _____ Miles
Phone No. _____

Customer Name _____

Location 730 Lakeview Dr.

Account No. _____

Meter No. _____

Size _____

Kind _____

Reads _____

COMPLAINT

leak in street.350 GPM

TOTAL GALLONS

504,000350 X 24 X 60 = 504,000140735100

SUPERVISOR'S REPORT

SERVICE LINE				OTHER WORK PERFORMED (Be Specific)	
Repaired		Renewed		<u>Replaced 6ft of 2 1/2" Cast Iron main.</u> <u>Installed new 2" valve.</u> <u>A-10054</u>	
Inlet		Inlet			
Outlet		Outlet			
Length, size and kind of pipe abandoned Feet of _____ Inch _____ (Kind) _____				Was leak registering on meter? <input type="checkbox"/> Yes <input type="checkbox"/> No Order worked by <u>Seaberg, Rod</u> Date <u>2-16</u> , 20 <u>10</u> Checked by _____ Date <u>02-17</u> , 20 <u>10</u>	
Entered _____ On Ledger _____, 20 _____ By _____				Utility Man _____ Supervisor _____	

**TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 10-00189
SECOND DISCOVERY REQUEST OF THE
UTILITY WORKERS UNION OF AMERICA,
AFL-CIO AND UWUA LOCAL 121**

Responsible Witness: **John Watson**

Question:

2-10. With reference to the Letter of W. Bradley Weeks, dated September 22, 2010 and filed in this docket (attached hereto), please provide all documents that concern or relate to the August 21, 2010 water leak described therein, including efforts by the Company to repair the leak.

Response:

The Company objects to this question on the grounds that the request is overly broad and unduly burdensome. Attached and labeled as TN-UWUA-02-Q10-ATTACHMENT are the documents that pertain to the Ann G. Weeks property.

08/22/2010 21:24 FAX 4237652817

TENN AMERICAN WATER

PAGE #: 1

REGION:
Lookout Mountain, TN
ROUTE/STOP:
253002 / 885
GRID/EXT:
029 /

Tennessee American (TNR) Production
Inspect Main/Tank - Local Ops DIST

LEWISXL

8/23/10

9:31:16

WORK ZONE: 2607B

SERVICE ORDER #:
4982257

SERVICES PRINTED:
1 1

REQUESTED BY:
PER EMERG ORDERS

TIME: AM

SCHEDULE DATE: 8/23/2010

ORDER TAKEN BY: LEWISXL 8/23/2010 9:28:00

UTILITY TYPE: Water Service

SEQUENCE #: 1

SERVICE ADDRESS: 305 N Forrest Ave

MAILING ADDRESS: 305 N Forrest Ave

CITY/ST/ZIP: Lookout Mtn TN 373501221

CUSTOMER NAME: Weeks, Ann G

NEW CUSTOMER NAME:

BILL CLASS: Residential

LAST NOTICE:

HEALTH ALERT:

SERIAL NUMBER: 044230844

OF DIALS: 4 SIZE: 5/8

MFG: Trident

TAP NUMBER: 02608016

TAP SIZE:

TAP LOCATION:

MEASUREMENTS:

CURRENT READ: 00001174
LAST S/O WORKED: 4982143 EMERG 8/22/2010
DATE READ USE RTP DATE READ USE RTP
07/21 1168 10 M 03/23 1141 4 M 11/19 1125 4 M
06/21 1158 4 M 02/18 1137 3 M 10/20 1121 4 M
05/20 1184 6 M 01/21 1124 5 M 08/22 1117 6 M
04/21 1148 7 M 12/21 1129 4 M 08/20 1111 9 M

PENDING NO:

GET NEXT TO:

ADDRESS BEFORE: 303 N Forrest Ave

ADDRESS AFTER: 309 N Forrest Ave

CUR/EMV METER: DIAL #1 RDG: #2: #3:
NEW/EST METER: DIAL #1 RDG: #2: #3:
METER LOCATION: Lawn

METER READ: 5 L D W; SERVICE NUMBER: 083551

COMMENTS:

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: sec/min
FOUND: ON OFF UN TO DETERMINE AT CORP STOP MS INSIDE
LEFT: ON OFF UN TO DETERMINE AT CORP STOP MS INSIDE

FOLLOW UP REQUIRED

START DATE:

TIME:

KEYED:

COMPLETED BY:

DATE:

TIME:

COMMENTS:

Customer called about main break on her road she called in vertex
day stated it is getting worse street is all buckled up and water
is gushing up. stated her pressure inside has also drop as well.
customer can be reached at 423-802-0918 or 423-021-9853
Leak on Company side
main/leak
additional work required.

SERVICE CONTINUED

REPAIRED 1" CROSS-TIES AND REPAIRED 2" MAIN.

DANNY, RED, & KEITH 8-23-10
DANNY, RED, & SHAWN 8-24-10

8-25-10

TENNESSEE AMERICAN WATER

Date: 8-23, 20 10 Truck No. 348 Service Order No. 1 Service No.
102350068 Stop: 3:30 A.M. P.M. MILEAGE
Start: 8:00 A.M. P.M. Miles
Good 8/23/10 9:45 Difference: Hours Phone No.
Customer Name 305 N. Forrest Ave / Whiteside Kind Reeds
Location Meter No. Size Kind Reeds
Account No. COMPLAINT 2500 PM
250X2X24X60 = 720,000 TOTAL GALLONS 720,000

SUPERVISOR'S REPORT Maint to main

SERVICE LINE				OTHER WORK PERFORMED (Be Specific)	
Repaired		Renewed		Replaced 7ft of 2" plastic with balanced pipe and made a 2" tap to tie back over to 4" pipe.	
Inlet		Inlet			
Outlet		Outlet			
Length, size and kind of pipe abandoned Feet of <u> </u> Inch <u> </u> (Kind) <u> </u>				Was leak registering on meter? <input type="checkbox"/> Yes <input type="checkbox"/> No Order worked by <u>Seaback Keith, Red</u> Date <u>8-23</u> , 20 <u>10</u> Checked by <u> </u> Date <u>08-23</u> , 20 <u>10</u> Utility Man <u> </u> Supervisor <u> </u>	
Entered On Ledger <u> </u> , 20 <u> </u> By <u> </u>					

TENNESSEE AMERICAN WATER

Date: 8/23, 20 10 Truck No. 7110 Service Order No. Service No.
TIME A.M. P.M. MILEAGE
Stop: A.M. P.M. Miles
Start: A.M. P.M. Miles
Difference: Hours Phone No.
Customer Name 305 N. Forrest Ave (Whiteside) Kind Reeds
Location Meter No. Size Kind Reeds
Account No. COMPLAINT Hole: 10" X 11" TOTAL GALLONS
Pick-up

SUPERVISOR'S REPORT

SERVICE LINE				OTHER WORK PERFORMED (Be Specific)	
Repaired		Renewed		Picked up on Main Break, still has a leak	
Inlet		Inlet			
Outlet		Outlet			
Length, size and kind of pipe abandoned Feet of <u> </u> Inch <u> </u> (Kind) <u> </u>				Was leak registering on meter? <input type="checkbox"/> Yes <input type="checkbox"/> No Order worked by <u>Keith, Daangs, Red</u> Date <u> </u> , 20 <u> </u> Checked by <u> </u> Date <u>8-23</u> , 20 <u>10</u> Utility Man <u> </u> Supervisor <u> </u>	
Entered On Ledger <u> </u> , 20 <u> </u> By <u> </u>					

TENNESSEE AMERICAN WATER

☐ Street
☐ Sidewalk

Date: 8-24, 20 10 Truck No. 348 Service Order No. 1 Service No. _____
TIME _____ MILAGE _____
Stop: 1:00 _____ A.M. _____ P.M. _____
Start: 8:00 _____ A.M. _____ P.M. _____
Difference: _____ Hours _____ Miles _____
Phone No. _____

Customer Name _____
Location 305 N. Forrest Ave. Meter No. _____ Size _____ Kind _____ Reads _____
Account No. _____

COMPLAINT

Fixing maining Tap and Check
for leaks

TOTAL GALLONS

SUPERVISOR'S REPORT

SERVICE LINE				OTHER WORK PERFORMED (Be Specific)	
Repaired		Renewed		<p>Made 1 tap and fixed leaking core on Corporation.</p>	
Inlet		Inlet			
Outlet		Outlet			
<p>Length, size and kind of pipe abandoned _____ Feet of _____ Inch _____ (Kind)</p>				<p>Was leak registering on meter? <input type="checkbox"/> Yes <input type="checkbox"/> No</p>	
<p>Entered _____ On Ledger _____, 20 _____ By _____</p>				<p>Order worked by <u>Shawn Red, Sachell</u> Date <u>8-24</u>, 20 <u>10</u> Checked by _____ Date <u>8-25</u>, 20 <u>10</u> Utility Man _____ Supervisor _____</p>	

**TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 10-00189
SECOND DISCOVERY REQUEST OF THE
UTILITY WORKERS UNION OF AMERICA,
AFL-CIO AND UWUA LOCAL 121**

Responsible Witness: **John Watson**

Question:

2-11. Please provide all documents that state the Company's policy regarding when overtime will be authorized for maintenance and repair work.

Response:

The Company objects to this question on the grounds that it is overly broad and unduly burdensome as to all documents. Without waiving the foregoing objections, Tennessee American Water, under the Management Rights section of the bargaining agreement, in its sole discretion, determines when employees are authorized to work overtime for maintenance and repair work.

**TENNESSEE AMERICAN WATER COMPANY
DOCKET NO. 10-00189
SECOND DISCOVERY REQUEST OF THE
UTILITY WORKERS UNION OF AMERICA,
AFL-CIO AND UWUA LOCAL 121**

Responsible Witness: **John Watson**

Question:

2-12. Please provide copies of all laws, rules or regulations that the Company believes governs its valve inspections, valve replacement, valve exercising or valve operations.

Response:

The Company is not aware of any laws, rules or regulations that the Company is required to comply with regarding valve inspections, valve replacement, valve exercising or valve operations for its operations in Tennessee and north Georgia.

**BEFORE THE TENNESSEE REGULATORY AUTHORITY
NASHVILLE, TENNESSEE**

**PETITION OF TENNESSEE AMERICAN)
WATER COMPANY TO CHANGE AND)
INCREASE CERTAIN RATES AND)
CHARGES SO AS TO PERMIT IT TO)
EARN A FAIR AND ADEQUATE)
RATE OF RETURN ON ITS PROPERTY)
USED AND USEFUL IN FURNISHING)
WATER SERVICE TO ITS CUSTOMERS)**

DOCKET NO. 10-00189

AFFIDAVIT

STATE OF WEST VIRGINIA

COUNTY OF KANAWHA

I, MICHAEL A. MILLER, Treasurer/Comptroller for Tennessee American Water Company, do hereby certify that the foregoing responses to the Second Discovery Requests of the Utility Workers Union of America, AFL-CIO and UWUA Local 121 were prepared by me or under my supervision and are true and accurate to the best of my knowledge and information.

DATED this 21st day of January, 2011.

Michael A. Miller
(signature)

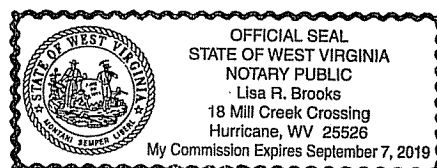
Michael A. Miller
(printed name)

Sworn to and subscribed before me this 21st day of January, 2011.

Lisa R. Brooks
NOTARY PUBLIC

My Commission Expires:

September 7, 2019



CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing has been served by way of the method(s) indicated, on this the 21st day of January, 2011, upon the following:

<input checked="" type="checkbox"/> Hand-Delivery	Ryan McGehee, Esq.
<input type="checkbox"/> U.S. Mail	Mary L. White, Esq.
<input type="checkbox"/> Facsimile	Counsel for the Consumer Advocate
<input type="checkbox"/> Overnight	and Protection Division
<input checked="" type="checkbox"/> Email	OFFICE OF THE ATTORNEY GENERAL
	425 5th Avenue North, 2nd Floor
	Nashville, TN 37243-0491
<input type="checkbox"/> Hand-Delivery	David C. Higney, Esq.
<input type="checkbox"/> U.S. Mail	Counsel for Chattanooga Regional
<input type="checkbox"/> Facsimile	Manufacturers Association
<input checked="" type="checkbox"/> Overnight	GRANT, KONVALINKA & HARRISON, P.C.
<input checked="" type="checkbox"/> Email	633 Chestnut Street, 9th Floor
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<input checked="" type="checkbox"/> Hand-Delivery	Henry M. Walker, Esq.
<input type="checkbox"/> U.S. Mail	Counsel for Chattanooga Regional
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<input type="checkbox"/> Overnight	BRADLEY, ARANT, BOULT, CUMMINGS, PLC
<input checked="" type="checkbox"/> Email	1600 Division Street, Suite 700
	Nashville, TN 37203
<input type="checkbox"/> Hand-Delivery	Michael A. McMahan, Esq.
<input type="checkbox"/> U.S. Mail	Valerie L. Malueg, Esq.
<input type="checkbox"/> Facsimile	City of Chattanooga (Hamilton County)
<input checked="" type="checkbox"/> Overnight	OFFICE OF THE CITY ATTORNEY
<input checked="" type="checkbox"/> Email	100 East 11 th Street, Suite 200
	Chattanooga, TN 37402
<input type="checkbox"/> Hand-Delivery	Frederick L. Hitchcock, Esq.
<input type="checkbox"/> U.S. Mail	Harold L. North, Jr., Esq.
<input type="checkbox"/> Facsimile	Counsel for City of Chattanooga
<input checked="" type="checkbox"/> Overnight	CHAMBLISS, BAHNER & STOPHEL, P.C.
<input checked="" type="checkbox"/> Email	1000 Tallan Building
	Two Union Square
	Chattanooga, TN 37402

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☐ U.S. Mail
☐ Facsimile
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