

**EXHIBIT** \_\_\_\_\_

**BEFORE  
THE TENNESSEE REGULATORY AUTHORITY**

In The Matter Of The Petition Of )  
Tennessee American Water Company To )  
Change And Increase Certain Rates and )  
Charges So As To Permit It To Earn A )  
Fair And Adequate Rate Of Return On Its )  
Property Used and Useful In Furnishing )  
Water Service To Its Customers. )

Docket No. 10-00189

**DIRECT TESTIMONY  
of  
WILLIAM H. NOVAK**

**ON BEHALF OF  
THE CONSUMER ADVOCATE AND PROTECTION DIVISION  
OF THE  
TENNESSEE ATTORNEY GENERAL'S OFFICE**

*January 5, 2011*

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*Direct Testimony of William H. Novak  
On Behalf of the Consumer Advocate & Protection Division  
Docket No. 10-00189*

1   ***Q1. PLEASE STATE YOUR NAME, BUSINESS ADDRESS AND OCCUPATION***  
2   ***FOR THE RECORD.***

3   ***A1.*** My name is William H. Novak. My business address is 19 Morning Arbor Place,  
4   The Woodlands, TX, 77381. I am the President of WHN Consulting, a utility  
5   consulting and expert witness services company.

6

7   ***Q2. PLEASE PROVIDE A SUMMARY OF YOUR BACKGROUND AND***  
8   ***PROFESSIONAL EXPERIENCE.***

9   ***A2.*** A detailed description of my educational and professional background is provided  
10   in Attachment WHN-1 to my testimony. Briefly, I have both a Bachelors degree  
11   in Business Administration with a major in Accounting, and a Masters degree in  
12   Business Administration from Middle Tennessee State University. I am a  
13   Certified Management Accountant, and am also licensed to practice as a Certified  
14   Public Accountant.

15

16   My work experience has centered on regulated utilities for over 25 years. Before  
17   establishing WHN Consulting, I was Chief of the Energy & Water Division of the  
18   Tennessee Regulatory Authority where I had either presented testimony or advised  
19   the Authority on a host of regulatory issues for over 19 years. In addition, I was  
20   previously the Director of Rates & Regulatory Analysis for two years with Atlanta  
21   Gas Light Company, a natural gas distribution utility with operations in Georgia  
22   and Tennessee. I also served for two years as the Vice President of Regulatory

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1 Compliance for Sequent Energy Management, a natural gas trading and  
2 optimization entity in Texas, where I was responsible for ensuring the firm's  
3 compliance with state and federal regulatory requirements.  
4

5 ***Q3. ON WHOSE BEHALF ARE YOU TESTIFYING?***

6 ***A3.*** I am testifying on behalf of the Consumer Advocate & Protection Division  
7 ("CAPD" or "the Consumer Advocate") of the Tennessee Attorney General's  
8 Office.  
9

10 ***Q4. HAVE YOU PRESENTED TESTIMONY IN ANY PREVIOUS TAWC RATE***  
11 ***CASES?***

12 ***A4.*** Yes. I presented testimony in Dockets U-86-7402, U-87-7534, 89-15388, 91-  
13 05224 and 93-06946 concerning Tennessee-American Water Company ("TAWC"  
14 or "the Company") rate cases as well as other generic tariff and rulemaking  
15 matters. In addition, I have advised the TRA on issues in other TAWC rate cases  
16 in dockets where I did not present testimony.  
17

18 ***Q5. WHAT IS THE PURPOSE OF YOUR TESTIMONY IN THIS***  
19 ***PROCEEDING?***

20 ***A5.*** My testimony will support and address the CAPD's positions and concerns with  
21 respect to the Company's Petition. Specifically, I will address the following:

22 i. CAPD's proposed test period;

- 1           ii.    CAPD's position on TAWC's proposed Cost of Service Study; and  
2           iii.   CAPD's position on TAWC's proposed Weather Normalization  
3               Adjustment.  
4

5   ***Q6.   WHAT DOCUMENTS HAVE YOU REVIEWED IN PREPARATION OF***  
6   ***YOUR TESTIMONY?***

7   ***A6.***   I have reviewed the Company's Rate Case Application as filed on September 17,  
8           2010, along with the testimony and exhibits presented with their filing. In  
9           addition, I have reviewed the Company's workpapers related to the Cost of  
10          Service and Weather Normalization calculations supporting their filings. I have  
11          also reviewed the Company's responses to the relevant data requests submitted by  
12          the TRA as well the Company's responses to CAPD's discovery requests in these  
13          same areas. Finally, I have reviewed the testimony and exhibits of all parties  
14          relating to Cost of Service and Weather Normalization in the Company's last rate  
15          case.<sup>1</sup>  
16

17                                   **I.   TEST PERIOD**  
18

19   ***Q7.   WHAT TEST PERIOD IS THE CAPD PROPOSING IN THIS CASE?***

20   ***A7.***   The CAPD is proposing to use the twelve months ended September 30, 2010 as  
21          the appropriate test period, with adjustments for known and reasonably anticipated

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<sup>1</sup> TRA Docket No. 08-00039.

1 changes through the attrition year ending December 31, 2011. The CAPD's  
2 proposed test period utilizes the most recent information that the Company did not  
3 have available at the time they filed their case.

4  
5 ***Q8. IS THERE A PRECEDENT FOR UPDATING THE TEST PERIOD WITHIN***  
6 ***A RATE CASE?***

7 A8. Yes. The TRA and its predecessor the Tennessee Public Service Commission  
8 have often updated the test period within a rate case when it may not be reflective  
9 of future operating conditions.<sup>2</sup> This is due to the fact that the operating results  
10 within the test period can become "stale" between the date that the rate case is  
11 first filed by the Company and the time that a decision is made and an order is  
12 developed. Updating the test period to reflect the most recent operating results  
13 helps to eliminate any concerns over obsolete data.

14  
15 ***Q9. HAVE YOU REVIEWED THE COMPANY'S TESTIMONY REGARDING***  
16 ***THE USE OF MULTIPLE TEST PERIODS?***

17 A9. Yes. The Company expresses several concerns over the TRA's use of multiple  
18 test periods in their last rate case.<sup>3</sup> However, the underlying cause of the  
19 Company's concerns with multiple test periods appears to rest with the  
20 normalization adjustments that either may, or may not have been taken into

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<sup>2</sup> See Attachment WHN-2 for examples from Dockets 93-06946, 92-02987 and 89-10491.

<sup>3</sup> Direct testimony of Company witness Miller, Page 17.

1 account in order to produce the attrition period or going level amounts to set rates  
2 with.

3  
4 In this case, both the Company and the CAPD have used the same attrition period  
5 for setting rates (the twelve months ending December 31, 2011) even though they  
6 are proposing two different test periods. Naturally, the normalizing adjustments  
7 (eg. compound growth rates, compound inflation rates) would be not be identical  
8 since the starting point of the test period adjustments are different, even though  
9 the attrition period is the same. It therefore appears to me that the Company's  
10 arguments against the use of multiple test periods are really just an excuse to  
11 avoid investigating another party's normalizing adjustments.

12  
13 Again, the CAPD would urge the TRA to completely adopt its proposed test  
14 period for the twelve months ended September 30, 2010 which contains the most  
15 recent and relevant information for setting rates during the attrition period.

16 However, if the TRA is inclined to consider the use of multiple test periods, then  
17 the CAPD would urge the TRA to closely examine the underlying normalization  
18 adjustments from each party.

**II. COST OF SERVICE STUDY**

***Q10. PLEASE BRIEFLY EXPLAIN THE PURPOSE OF THE ALLOCATION  
PROCESS IN THE COMPANY'S COST OF SERVICE STUDY.***

***A10.*** The purpose of any Cost of Service Study ("COSS") is to arrive at the cost of serving each customer class and present a systematic approach to allocating this cost (or total revenue requirement) to the different classes of customers. The COSS then provides a measure of guidance for the TRA to consider how to best adjust individual rates for each customer class to produce the total revenue requirement. In this case, the Company has developed a COSS using twenty-three (23) separate allocation factors.<sup>4</sup>

***Q11. DO YOU AGREE WITH THE COMPANY'S COSS METHODOLOGY IN  
THIS CASE?***

***A11.*** No. Many components of the 23 allocation factors used in the Company's COSS are based on judgment without any substantiation whatsoever.<sup>5</sup> In my opinion, it is unacceptable to use "judgment factors" for a COSS because the result is a COSS that cannot be independently verified or corroborated.

However, the Company has chosen not to implement the results of its COSS for setting proposed rates. Instead, the Company proposes to "...increase service



1 charges and volumetric rates so that each class receives approximately the same  
2 increase.<sup>6</sup> This approach to rate design is also acceptable to the Consumer  
3 Advocate. Therefore, our objection to the Company's COSS becomes a moot  
4 issue for this case since its results are not proposed to be implemented.  
5 Nevertheless, the CAPD would still like to go on record in this docket as opposing  
6 the Company's COSS methodology in order to avoid Company objections to its  
7 implementation in future rate cases.

8

9 **III. WEATHER NORMALIZATION ADJUSTMENT**

10

11 ***Q12. MR. NOVAK, ARE YOU FAMILIAR WITH THE WEATHER***  
12 ***NORMALIZATION MECHANISMS ADOPTED BY TRA REGULATED***  
13 ***UTILITIES?***

14 ***A12.*** Yes. I helped develop the current Weather Normalization Adjustment (WNA)  
15 rules for gas utilities in Tennessee.<sup>7</sup> I also presented testimony on the  
16 development for the first ever approved WNA for a public utility in the state of  
17 Virginia.<sup>8</sup> In addition, I developed the TRA Staff's WNA model, and I have  
18 testified on weather normalization issues and procedures in a number of rate  
19 cases.

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<sup>4</sup> Direct testimony and exhibits of Company witness Herbert, Schedule C.

<sup>5</sup> Direct testimony of Company witness Herbert, page 10, lines 1 – 5.

<sup>6</sup> Direct testimony of Company witness Herbert, page 11, lines 8 – 10.

<sup>7</sup> Docket G-86-1.

<sup>8</sup> Case Number PUE-02-00237 before the Virginia State Corporation Commission.

1

2 ***Q13. HAS THIS AGENCY EVER EXPLICITLY OR TACITLY APPROVED A***  
3 ***WEATHER NORMALIZATION ADJUSTMENT FOR TAWC?***

4 ***A13.*** No. To my knowledge neither the TRA nor the Tennessee Public Service  
5 Commission ("TPSC") have ever directly addressed or approved a WNA for  
6 TAWC. The Company has discussed this issue at length in their direct testimony<sup>9</sup>  
7 and many of their conclusions are incorrect. I believe that I have some unique  
8 information on the history of this issue that may help the TRA better understand  
9 its evolution into the current case.

10

11 ***Q14. PLEASE DISCUSS THE CONSIDERATION OF WEATHER***  
12 ***NORMALIZATION IN THE COMPANY'S 1989 RATE CASE.***

13 ***A14.*** In Docket 89-15388, the Company filed a rate case for an increase of \$2,609,365  
14 in revenues. Unfortunately for the Company, they made a number of calculation  
15 errors to their own detriment in their development of this case which they never  
16 corrected.<sup>10</sup> Although not a part of their filed rate case, the Company attempted  
17 to demonstrate to the Staff the unfavorable impact of abnormal weather on their  
18 financial results in order to alleviate certain omissions from their case. **This was**  
19 **the first occasion that a weather adjustment for TAWC had ever been**  
20 **discussed by the Company.**

21

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<sup>9</sup> Direct testimony of Company witness Miller, page 50.

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1 In order to fully examine the impact of weather on the Company's rate case, I  
2 adapted the Staff's weather normalization model for gas utilities. The Staff's  
3 weather model considered the impact of heating degree days, cooling degree days  
4 and rainfall on the Company's residential and commercial sales per customer  
5 through a series of linear regressions. The results of this study would have  
6 actually been to increase rather than reduce the Company's pro forma revenues  
7 (with a resulting decrease to the amount of the revenue request). However, the  
8 correlation factors from my analysis were too poor to suggest a direct causal  
9 relationship between weather and customer water usage, so I therefore disregarded  
10 its results.

11  
12 I provided a copy of my analysis to the Company in order to dispute their claims  
13 as to the impact of abnormal weather on water sales. However, the other  
14 adjustments to the Company's case that were being considered by the Staff in this  
15 case were not enough to overcome the impact of the Company's own detrimental  
16 omissions. As a result, I recommended that the Company's rate request be  
17 granted in full as stated earlier, and therefore the issue of weather normalization  
18 was moot.

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<sup>10</sup> See Attachment WHN-3.

1 ***Q15. PLEASE DISCUSS THE CONSIDERATION OF WEATHER***

2 ***NORMALIZATION IN THE COMPANY'S 1991, 1993 AND 1996 RATE***

3 ***CASES.***

4 A15. In Dockets 91-05224, 93-02943 and 96-00969 the Company witnesses adopted  
5 the Staff's weather normalization model that I had provided to them in the 1989  
6 rate case.<sup>11</sup> However, my own recollection is that the Staff continued to exclude  
7 the impacts of weather since the resulting linear regression correlations continued  
8 to show no material direct causal relationship between weather and water sales.  
9 In any event, the issues in these three cases were settled between the parties **with**  
10 **no recognition of weather normalization.**

11  
12 ***Q16. WHY IS IT IMPORTANT FOR THE TRA TO BE AWARE OF THE***

13 ***CONSIDERATION OF WEATHER NORMALIZATION IN THESE OLDER***

14 ***CASES?***

15 A16. Because the Company now states in their direct testimony that the TRA Staff first  
16 proposed a weather adjustment for TAWC.<sup>12</sup> In addition, the Company has stated  
17 in testimony before the Kentucky Public Service Commission that weather  
18 normalization has been used in Tennessee since 1989.<sup>13</sup> As described above, this  
19 is certainly not the case. Also, while the Company may well have indeed **filed**  
20 each of their rate cases since 1991 with adjustments for weather, all of these rate

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<sup>11</sup> See Attachment WHN-4

<sup>12</sup> Direct testimony of Company witness Miller, page 50, lines 2 – 16.

<sup>13</sup> See CAPD Data Request #123.

1 cases except for the last two were resolved through “black box” settlements with  
2 no specific resolution of any weather normalization issue. In addition, in the 2006  
3 and 2008 rate cases that were fully litigated, the Company’s proposed WNA  
4 adjustments were never explicitly adopted by the TRA.

5

6 ***Q17. HAVE YOU REVIEWED THE WNA PROPOSED BY COMPANY WITNESS***  
7 ***SPITZNAGEL IN THE CURRENT CASE?***

8 A17. Yes. Dr. Spitznagel uses a series of regression analyses based upon the individual  
9 months of the year and the Palmer Modified Drought Index. Based on Dr.  
10 Spitznagel’s weather study, the Company has reduced the residential and  
11 commercial water sales for their test period by 98,697 cubic feet, resulting in a  
12 corresponding revenue reduction of \$318,523.<sup>14</sup>

13

14 ***Q18. DO YOU AGREE WITH DR. SPITZNAGEL’S PROPOSED WEATHER***  
15 ***NORMALIZATION ADJUSTMENT?***

16 A18. No. In my opinion, the results of Dr. Spitznagel’s proposed weather  
17 normalization adjustments are of insufficient quality for consideration within a  
18 rate case. Specifically, the correlation factors from Dr. Spitznagel’s regression  
19 analyses are too low to support a direct causal link between weather and customer  
20 sales volumes. Interestingly, this is exactly the same conclusion that I first came  
21 to in the Company’s 1989 rate case described above.

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<sup>14</sup> See TRA Data Request #102.

1

2 ***Q19. PLEASE FURTHER EXPLAIN THE TERM “CORRELATION” AS IT IS***  
3 ***APPLIED HERE FOR WEATHER NORMALIZATION STUDIES.***

4 A19. Simply put, correlation refers to the variations in sales volumes that can be  
5 explained by changes in weather. A correlation factor of 1.00 would mean that  
6 100% of the variation in sales volume is explained by weather. Likewise, a  
7 correlation of 0.00 would mean that weather has no impact on sales volumes.

8

9 ***Q20. WHAT CORRELATION FACTOR WAS ACHIEVED BY THE COMPANY’S***  
10 ***PROPOSED WEATHER NORMALIZATION?***

11 A20. The Company’s weather normalization produces an average correlation of 55.70%  
12 for residential sales and 30.28% for commercial sales as shown in the table below.  
13 In my opinion, these correlation averages are materially deficient to be used as a  
14 basis for setting customer rates.

<b>Tennessee-American Water Company Company Weather Normalization Regression Correlation Factors<sup>15</sup></b>		
<b>Month</b>	<b>Residential</b>	<b>Commercial</b>
January	63.48%	23.97%
February	34.16%	2.66%
March	46.00%	9.71%
April	61.95%	26.89%
May	57.85%	7.51%
June	30.21%	12.76%
July	18.63%	51.23%
August	61.43%	31.55%
September	61.78%	74.80%
October	73.79%	42.71%

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<sup>15</sup> Direct testimony of Company witness Spitznagel, Appendix B.

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November	87.68%	64.44%
December	71.48%	15.10%
<b>Average</b>	<b>55.70%</b>	<b>30.28%</b>

***Q21. WHAT IS YOUR BASIS FOR STATING THAT THESE CORRELATION  
AVERAGES ARE TOO LOW FOR USE IN SETTING CUSTOMER RATES?***

A21. The TRA has long recognized a causal relationship between weather and sales for gas utilities. As shown in the table below, the weather normalization correlation averages from the last rate cases<sup>16</sup> for the major gas utilities under the TRA's jurisdiction are 96.63%, 97.72% and 97.46%. These superior correlation factors indicate a strong causal link between gas sales and weather. Although weather can help explain a portion of water sales variances for TAWC (on average 55.70% for residential and 30.28% for commercial), it is not significant enough to be used as a basis for setting customer rates.

<b>Comparison of Gas Utility Weather Normalization Regression Correlation Factors</b>	
<b>Utility/Customer Class</b>	<b>Correlation Factor</b>
<b>Chattanooga Gas Company:<sup>17</sup></b>	
Residential	99.94%
Commercial	99.35%
C-1	96.58%
C-2	99.32%
Multi-Family	87.98%
<b>Average</b>	<b>96.63%</b>

<sup>16</sup> Weather normalization was discontinued in the 2009 rate case for Chattanooga Gas Company with the implementation of a decoupling mechanism. The data presented is from their 2006 rate case.

<sup>17</sup>Attachment WHN-5.

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<b>Nashville Gas Company:</b> <sup>18</sup>	
Residential	98.65%
Residential-Value	98.32%
Residential-Standard	98.47%
Commercial	99.17%
Small General Service-Value	97.81%
Small General Service-Standard	98.41%
Medium General Service-Value	93.00%
Medium General Service-Standard	97.94%
<b>Average</b>	<b>97.72%</b>
<b>Atmos Energy Corporation:</b> <sup>19</sup>	
Residential-Bristol	97.45%
Residential-Knoxville	98.78%
Residential-Nashville	97.49%
Residential-Paducah	98.88%
Commercial-Bristol	97.43%
Commercial-Knoxville	94.79%
Commercial-Nashville	97.16%
Commercial-Paducah	97.73%
<b>Average</b>	<b>97.46%</b>

1

2 ***Q22. DOES THIS COMPLETE YOUR TESTIMONY?***

3 ***A22.*** Yes it does. However I reserve the right to incorporate any new information that  
4 may subsequently become available.

5

6

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<sup>18</sup> Attachment WHN-6.

<sup>19</sup> Attachment WHN-7.



**CERTIFICATE OF SERVICE**

I hereby certify that a copy of *Direct Testimony of William H. Novak on Behalf of the Consumer Advocate & Protection Division of the Tennessee Attorney General's Office* was provided to the persons listed below via first class U.S. Mail, postage prepaid, this 5<sup>th</sup> day of January, 2011.

\_\_\_\_\_  
Ryan McGhee

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ATTACHMENT WHN-1

William H. Novak Vitae

**William H. Novak**

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**Areas of Specialization**

Over twenty-five years of experience in regulatory affairs and forecasting of financial information in the rate setting process for electric, gas, water and wastewater utilities. Presented testimony and analysis for state commissions on regulatory issues in four states and has presented testimony before the FERC on electric issues.

**Relevant Experience****WHN Consulting – September 2004 to Present**

In 2004, established WHN Consulting to provide utility consulting and expert testimony for energy and water utilities. Complete needs consultant to provide the regulatory and financial expertise that enabled a number of small gas and water utilities to obtain their Certificate of Public Convenience and Necessity (CCN) that included forecasting the utility investment and income. Also provided the complete analysis and testimony for utility rate cases including revenues, operating expenses, taxes, rate base, rate of return and rate design for utilities in Tennessee. Assisted American Water Works Company in preparing rate cases in Ohio and Iowa. Provided commercial and industrial tariff analysis and testimony for an industrial intervenor group in a large gas utility rate case. Industry spokesman for water utilities dealing with utility commission rulemaking. Consultant for the North Carolina and Illinois Public Utility Commissions in carrying out their oversight functions of Duke Energy and Peoples Gas Light and Coke Company through focused management audits. Also provide continual utility accounting services and preparation of utility commission annual reports for water and gas utilities.

**Sequent Energy Management – February 2001 to July 2003**

Vice-President of Regulatory Compliance for approximately two years with Sequent Energy Management, a gas trading and optimization affiliate of AGL Resources. In that capacity, directed the duties of the regulatory compliance department, and reviewed and analyzed all regulatory filings and controls to ensure compliance with federal and state regulatory guidelines. Engaged and oversaw the work of a number of regulatory consultants and attorneys in various states where Sequent has operations. Identified asset management opportunities and regulatory issues for Sequent in various states. Presented regulatory proposals and testimony to eliminate wholesale gas rate fluctuations through hedging of all wholesale gas purchases for utilities. Also prepared testimony to allow gas marketers to compete with utilities for the transportation of wholesale gas to industrial users.

**Atlanta Gas Light Company – April 1999 to February 2001**

Director of Rates and Regulatory Analysis for approximately two years with AGL Resources, a public utility holding company serving approximately 1.9 million customers in Georgia, Tennessee, and Virginia. In that capacity, was instrumental in leading Atlanta Gas Light Company through the most complete and comprehensive gas deregulation process in the country that involved terminating the utility's traditional gas recovery mechanism and instead allowing all 1.5 million AGL Resources customers in Georgia to choose their own gas marketer. Also responsible for all gas deregulation filings, as well as preparing and defending gas cost recovery and rate filings. Initiated a weather normalization adjustment in Virginia to track adjustments to company's revenues based on departures from normal weather. Analyzed the regulatory impacts of potential acquisition targets.

**Tennessee Regulatory Authority – Aug. 1982 to Apr 1999; Jul 2003 to Sep 2004**

Employed by the Tennessee Regulatory Authority (formerly the Tennessee Public Service Commission) for approximately 19 years, culminating as Chief of the Energy and Water Division. Responsible for directing the division's compliance and rate setting process for all gas, electric, and water utilities. Either presented analysis and testimony or advised the Commissioners/Directors on policy setting issues, including utility rate cases, electric and gas deregulation, gas cost recovery, weather normalization recovery, and various accounting related issues. Responsible for leading and supervising the purchased gas adjustment (PGA) and gas cost recovery calculation for all gas utilities. Responsible for overseeing the work of all energy and water consultants hired by the TRA for management audits of gas, electric and water utilities. Implemented a weather normalization process for water utilities that was adopted by the Commission and adopted by American Water Works Company in regulatory proceedings outside of Tennessee.

**Education**

B.A, Accounting, Middle Tennessee State University, 1981

MBA, Middle Tennessee State University, 1997

**Professional**

Certified Public Accountant (CPA), Tennessee Certificate # 7388

Certified Management Accountant (CMA), Certificate # 7880

Former Vice-Chairman of National Association of Regulatory Utility Commission's Subcommittee on Natural Gas

ATTACHMENT WHN-2  
Updated Test Period Samples

Before The  
PUBLIC SERVICE COMMISSION  
Of The  
STATE OF TENNESSEE

in re:  
CHATTANOOGA GAS COMPANY  
(Docket No. 93-06946)

\*\*\*\*\*

Testimony  
of  
William H. Novak

\*\*\*\*\*

December 1993

1 historical test period is therefore adjusted to compensate for the net effects of all  
2 known and reasonably anticipated changes which might occur.

3 **Q. What test period and adjusted test period have you adopted for this case?**

4 A. The Company has used the twelve months ended March 31, 1993 as its test period,  
5 with adjustments through the 12 months ending December 31, 1994. [REDACTED]

6 [REDACTED] This  
7 test period includes more current information that the Company did not have  
8 available at the time they filed their case. The Staff then made adjustments through  
9 the 12 months ending January 31, 1995, since this is the first year any new rates  
10 granted by the Commission would be in effect.

11 **Q. Have you caused to be filed a multi-page document consisting of 15**  
12 **schedules?**

13 A. Yes. (Introduce Exhibit #-- with 15 schedules).

14 **Q. Would you explain Schedule 1 of the Staff's Exhibit and summarize the**  
15 **Staff's findings in this case?**

16 A. Schedule 1 shows the Staff's calculation of the Company's results of operations  
17 under presently approved rates. The Staff's attrition average rate base is  
18 \$78,126,922 or \$482,617 more than the Company's amount of \$77,644,305. The  
19 Staff's attrition net operating income is \$5,907,673 or \$1,584,961 more than the  
20 Company's calculation of \$4,322,712. The Staff's return on rate base under  
21 present rates is 7.56% or 199 basis points higher than the Company's return of  
22 5.57%. The Company has requested a \$5,659,969 increase in gas rates to produce  
23 an 10.05% overall return. The Staff's analysis indicates that an increase of  
24 \$2,597,553 in gas rates will be necessary to produce the 9.61% return as  
25 recommended by Dr. Klein.

26 Of the total \$3.0 million difference in revenue deficiency between the Staff and  
27 Company's case, approximately <\$54 thousand> is related to Rate Base; \$818

NOVAK

Before The  
PUBLIC SERVICE COMMISSION  
Of The  
STATE OF TENNESSEE

in re:  
UNITED CITIES GAS COMPANY  
(Docket No. 92-02987)

\*\*\*\*\*

Testimony  
of  
William H. Novak

\*\*\*\*\*

August 1992



1 Q. What test period and adjusted test period have you  
2 adopted for this case?

3 A. The Company has used the twelve months ended November  
4 30, 1991, as its test period with adjustments through  
5 the 12 months ending September 30, 1993, since this is  
6 the first year any new rates granted by the Commission  
7 would be in effect. [REDACTED]

8 [REDACTED]  
9 This test period includes more current information that  
10 the Company did not have available at the time they  
11 filed their case, and made it possible for the Staff to  
12 tie the test period amounts to the Company's year end  
13 annual report. The Staff then also made adjustment's  
14 through the 12 months ending September 30, 1993.

15 Q. Have you caused to be filed a multi-page document  
16 consisting of 15 schedules?

17 A. Yes. (Introduce Exhibit #-- with 15 schedules).

18 Q. Would you explain Schedule 1 of the Staff's Exhibit and  
19 summarize the Staff's findings in this case?

20 A. Schedule 1 shows the Staff's calculation of the  
21 Company's results of operations under presently approved  
22 rates. The Staff's attrition average rate base is  
23 \$92,808,224 or \$9,904,684 more than the Company's amount  
24 of \$82,903,540. The Staff's attrition net operating  
25 income is \$10,587,887 or \$3,247,166 more than the  
26 Company's calculation of \$7,340,721. The Staff's return  
27 on rate base under present rates is 11.41% or 256 basis

Before The  
PUBLIC SERVICE COMMISSION  
Of The  
STATE OF TENNESSEE

in re:  
NASHVILLE GAS COMPANY  
(Docket No. 89-10491)

\*\*\*\*\*

Testimony  
of  
William H. Novak

\*\*\*\*\*

November 3, 1989

1 set rates which are just and reasonable, i.e., rates which  
2 are sufficient to cover the operating expenses of a utility,  
3 and to allow a reasonable return on its investments used in  
4 providing services to its customers. The Staff normally  
5 analyzes a twelve month historical period of operations  
6 called a "test period." This test period is based on the  
7 Company's books, to determine a utility's earnings under  
8 present rates. The revenues, expenses, and rate base may  
9 then be adjusted as necessary to properly reflect the  
10 Company's historical earnings. Since rates are set for the  
11 future, the Staff then attempts to determine what future  
12 events are likely to transpire which will change or alter the  
13 historical test year results. Changes can occur which cause  
14 either an increase or a decrease in earnings. Changes can  
15 also occur which cause the Company's investment to increase  
16 or decrease. The historical test period is therefore  
17 adjusted to compensate for the net effects of all known and  
18 reasonably anticipated changes which might occur.

19 Q. What test period and adjusted test period have you adopted  
20 for this case?

21 A. In the Company's filing, it used a 12 month test period ended  
22 December 31, 1988. [REDACTED]

23 [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] This test period  
24 includes more current information that the Company did not  
25 have available at the time they filed their case. We then  
26 made adjustments to reflect known and reasonably anticipated  
27 changes. Throughout my testimony, I will refer to an

ATTACHMENT WHN-3

Direct Testimony of

William H. Novak

In Docket 89-15388

Before The  
PUBLIC SERVICE COMMISSION  
Of The  
STATE OF TENNESSEE

in re:  
TENNESSEE-AMERICAN WATER COMPANY  
(Docket No. 89-15388)

\*\*\*\*\*

Testimony  
of  
William H. Novak

\*\*\*\*\*

April, 1990

1 Q. State your name for the record, please?

2 A. My name is William H. Novak.

3 Q. By whom are you employed, Mr. Novak, and what is your  
4 position?

5 A. I am an Accounting Division Manager for the Tennessee  
6 Public Service Commission.

7 Q. How long have you been employed by the Commission?

8 A. Approximately seven years. Prior to my employment by  
9 this Commission, I was employed as an auditor with the  
10 Tennessee Department of Audit.

11 Q. What is your educational background and what degrees  
12 and licenses do you hold?

13 A. I have a Bachelors degree in Business Administration  
14 from Middle Tennessee State University with a major in  
15 Accounting. I am licensed to practice as a Certified  
16 Public Accountant and as a Certified Managerial  
17 Accountant in Tennessee. I am also a member of the  
18 American Institute of Certified Public Accountants and  
19 the National Association of Accountants.

20 Q. Mr. Novak, have you ever testified in a case involving  
21 Tennessee-American Water Company?

22 A. Yes. I previously presented testimony before this  
23 Commission in dockets U-86-7402 and U-87-7534.

24 Q. What is the purpose of your testimony in this case?

25 A. The purpose of my testimony is to present information  
26 to the Commission on what the Staff considers to be the  
27 appropriate test period and test period adjustment

1 methodology. I will present testimony regarding the  
2 Company's income, rate base, and results of operations.  
3 I will also present testimony regarding rate design and  
4 depreciation rates.

5 Q. Would you please explain the overall procedures used by  
6 the Staff in this case?

7 A. Yes. We first reviewed the Company's financial  
8 exhibits and underlying workpapers. In addition, we  
9 prepared information requests for data that was not  
10 included in the Company's exhibits or workpapers. We  
11 also conducted on-site audits at the Company's regional  
12 corporate offices in Charleston, West Virginia, and the  
13 local office in Chattanooga, during which we reviewed  
14 the Company's financial records. Our normal approach  
15 is to adjust the historical test period to compensate  
16 for the net effects of all known and reasonably  
17 anticipated changes which might occur.

18 The primary concern of the Commission in setting rates  
19 is to set rates which are just and reasonable, i.e.,  
20 rates which are sufficient to cover the operating  
21 expenses of a utility and to allow a reasonable return  
22 on its investments used in providing services to its  
23 customers. The Staff normally analyzes a twelve month  
24 historical period of operations called a "test period."  
25 This test period is based on the Company's books, to  
26 determine a utility's earnings under present rates.  
27 The revenues, expenses, and rate base may then be



1 adjusted as necessary to properly reflect the Company's  
2 historical earnings. Since rates are set for the  
3 future, the Staff then attempts to determine what  
4 future events are likely to transpire which will change  
5 or alter the historical test year results. Changes can  
6 occur which cause either an increase or a decrease in  
7 earnings. Changes can also occur which cause the  
8 Company's investment to increase or decrease. The  
9 historical test period is therefore adjusted to  
10 compensate for the net effects of all known and  
11 reasonably anticipated changes which might occur.

12 Q. What test period and adjusted test period have you  
13 adopted for this case?

14 A. We have accepted the Company's proposed test period for  
15 the 12 months ended July 31, 1989, and have made  
16 adjustments for changes through April 30, 1991, since  
17 this is the first year any new rates granted by the  
18 Commission would be in effect.

19 Q. Have you caused to be filed a multi-page document  
20 consisting of 7 schedules?

21 A. Yes. (Introduce Exhibit #-- with 6 schedules).

22 Q. Would you please explain Schedule 1 of the Staff's  
23 Exhibit and summarize the Staff's findings in this  
24 case?

25 A. The Company filed its petition for an increase of  
26 \$2,609,365 in revenues. The Staff has examined the  
27 Company's filing as described above. From our



1 investigation, the Company's filing appears reasonable  
2 and we recommend that the Company's request be granted  
3 in full. We have included Schedule 1 in our Exhibit  
4 only to document that the Staff is recommending the  
5 Company's case be granted in full.

6 Q. Why is a rate increase of approximately \$2.6 million  
7 necessary at this time?

8 A. The Staff believes that a material piece of the  
9 Company's rate request is due to the construction of  
10 several non-revenue producing projects. For example,  
11 the Company has spent approximately \$2,000,000 on the  
12 construction or expansion of a water quality  
13 laboratory, chlorine room relocation, chemical feed  
14 changes, and chlorine scrubbers. In addition, the  
15 Company plans to spend approximately \$1,300,000 to  
16 replace small diameter mains, eliminate private  
17 domestic service lines, and construct additional  
18 pumping stations. While all of these projects have  
19 been reviewed by the Commission in the Company's  
20 comprehensive planning study, they will produce almost  
21 no immediate incremental revenue.

22 Another reason for the need to increase rates is the  
23 low growth in customer additions in the Chattanooga  
24 area. The Staff has forecasted attrition year customer  
25 growth to be an increase of approximately 0.8% of  
26 existing residential and commercial customers.  
27 Inflation however, is expected to float between 4% and

ATTACHMENT WHN-4  
Company Testimony in  
Dockets 91-05224 & 96-00959

## TENNESSEE-AMERICAN WATER COMPANY

CASE NO. 96-\_\_\_\_\_

Direct Testimony

Edward J. Grubb

1 Q. WILL YOU PLEASE STATE YOUR NAME AND BUSINESS ADDRESS FOR  
2 THE RECORD.

3 A. My name is Edward J. Grubb and my business address is 200 East Park Drive, Suite 600,  
4 Mt. Laurel, New Jersey 08054

5 Q. BY WHOM ARE YOU EMPLOYED AND IN WHAT CAPACITY?

6 A. I am employed by the American Water Works Service Co., Inc. ("Service Company") as  
7 the Assistant Director - Rates and Revenues.

8 Q. WHAT ARE YOUR RESPONSIBILITIES IN THIS POSITION?

9 A. My responsibilities include the preparation and presentation of rate filings requested by  
10 the eight operating companies, which comprise the Regional Office of the American  
11 Water Works Service Co., Inc. of which Tennessee-American Water Company is  
12 included.

13 Q. HAVE YOU PREVIOUSLY PARTICIPATED IN REGULATORY MATTERS?

14 A. Yes, I have prepared rate cases and presented testimony before the Maryland Public  
15 Service Commission, West Virginia Public Service Commission, Tennessee Public  
16 Service Commission, Illinois Commerce Commission, Missouri Public Service  
17 Commission, Iowa Utilities Board, Virginia State Corporation Commission and the  
18 Kentucky Public Service Commission.

19 Q. WOULD YOU PLEASE DESCRIBE YOUR EDUCATIONAL BACKGROUND  
20 AND BUSINESS EXPERIENCE?

21 A. In June 1978, I was awarded a Bachelor of Science Degree in Business Administration  
22 from Drexel University with a major in accounting. In May 1989, I was awarded a

1 Masters of Business Administration from the University of West Virginia College of  
2 Graduate Studies. I have attended Programs II and III of Depreciation Programs, Inc.  
3 Seminars on Life and Salvage Estimation. I have also attended the NARUC Water  
4 Utility Rate Seminar in 1989. In September 1993, I successfully completed the Certified  
5 Management Accounting Program and received my certificate as a Certified Management  
6 Accountant (CMA).

7 I began my career in 1978 with American Water Works Service Co., Inc. as an Internal  
8 Auditor. As an Internal Auditor, I conducted financial and procedural audits of American  
9 System operating companies.

10 In 1983, I was promoted to Rate Analyst. In 1984, I was promoted to Revenue  
11 Requirement Specialist and in 1988, I was promoted to Assistant Director - Rates and  
12 Revenues. In these three positions, I have assisted, prepared and presented testimony and  
13 accounting exhibits before regulatory bodies concerning rate increase applications.

14 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY IN THIS CASE?**

15 A. The purpose of my testimony is to 1) sponsor the Company's Exhibits which support the  
16 proposed revenue increase of \$2,448,943 and 2) support the Company's attrition year  
17 level of Regulatory Expense; Insurance, Other Than Group; Customer Accounting;  
18 Rents; General Office Expense; Miscellaneous Expense; Maintenance Expense; Interest  
19 on Customer Deposits; AFUDC; Income Taxes and the Lead/Lag Study. I will also  
20 address the Company's Weather Normalization adjustment used to adjust revenues.

21 **Q. WHAT IS THE TEST PERIOD REFLECTED IN THIS CASE?**

22 A. The Company has used a historical test period of the twelve months ending December 31,  
23 1995. The Company has adjusted the test period for two levels of adjustments. The first  
24 adjustment normalizes the test year. The next level adjusts the normalized year to arrive  
25 at the attrition year which is the twelve months ended October 31, 1997. Various

witnesses will address specific aspects of the normalized and attrition year adjustments.

Q. MR. GRUBB, ARE THERE ANY EXHIBITS YOU WISH TO SPONSOR BEFORE YOU CONTINUE?

A. Yes. I would like to briefly discuss the accounting schedules which details and supports the rate base, revenues, expenses, capitalization and bill analysis for the test year and attrition year.

Exhibit 1 is a financial summary of the filing which details how the Company derived the amount of the requested revenue increase. There is also a rate base summary for the test year and the attrition year along with supporting schedules.

Exhibit 2 is an operating income summary for the test year and the attrition year with supporting schedules that are broken-down by major account group.

Exhibit 3 provides a cost of capital summary for the attrition year and supporting schedules providing detail on each component of the capital structure.

Exhibit 4 provides a bill analysis for the attrition year at both present and proposed rates.

Q. MR. GRUBB, YOU STATED EARLIER IN YOUR TESTIMONY THAT YOU WILL BE ADDRESSING THE WEATHER NORMALIZATION ISSUE IN THIS CASE. IS THAT CORRECT?

A. Yes it is.

Q. WOULD YOU PLEASE EXPLAIN.

A. I used a regression analysis model to develop a weather normalization adjustment for Tennessee-American. The model was developed by the Tennessee Public Service Commission Staff and has been used by the Staff in the last three rate cases. The purpose of the weather normalization model is an attempt to "predict" or "forecast" a level of water sales based on weather patterns considered to be "normal." Therefore, the calculation of a normalized level of sales will be based on a level of "average" weather for a specific period of time.

1 Q. WOULD YOU PLEASE EXPLAIN WHAT A REGRESSION ANALYSIS IS.

2 A. Regression analysis is a statistical tool that uses the relation between two or more  
3 quantitative variables so that one variable can be predicted from the other. In a weather  
4 normalization adjustment, we are trying to determine if there is a relationship or  
5 correlation between the amount of water that the Company sells and the weather in the  
6 Company's service territory.

7 Q. WOULD YOU PLEASE EXPLAIN HOW YOU WENT ABOUT USING THE  
8 MODEL.

9 A. I started with the basic regression analysis function of  $Y=M(x)+B$  where Y is the  
10 dependent variable water sales and M is the regression coefficient or slope of the  
11 regression line. It indicates the change in the value of Y(dependent variable) per unit  
12 increase in X (independent variable). X is the independent variable (weather) and B is the  
13 constant in the regression function.

14 Q. WHAT IS THE SOURCE OF THE WEATHER DATA IN THE MODEL?

15 A. The Company obtained from the "National Oceanic and Atmospheric Administration  
16 (NOAA)," a copy of the monthly weather report for the Chattanooga, Tennessee area.  
17 The Company used rainfall in inches, cooling degree days and heating degree days as the  
18 variables in the analysis.

19 Q. PLEASE CONTINUE.

20 A. Rainfall is self-explanatory. It represents the number of inches of rain that fell in the  
21 Chattanooga area during a specific month. Heating and cooling degree days are the  
22 aggregate of the temperature variances over or under a base of 65 degrees fahrenheit  
23 during a specific month.

24 Q. HOW MUCH DATA DID THE COMPANY COLLECT?

25 A. The Company has collected 27 years of weather history data for cooling degree days and

1 30 years of weather history data for rainfall and heating degree days. The company also  
2 assembled water sales and customer history data for the years 1984-1995. The analysis  
3 was performed for the period ending December 31, 1995.

4 **Q. WOULD YOU PLEASE EXPLAIN HOW YOU WENT ABOUT YOUR**  
5 **CALCULATION OF NORMALIZED SALES?**

6 A. The Company is using a series of Symphony spreadsheets that were developed by the  
7 Tennessee Commission Staff. The spreadsheets have been used in the last three  
8 Tennessee-American Water Company rate cases to forecast water sales for its residential  
9 and commercial customers. The spreadsheets are broken down between weather files,  
10 customer files, sales files and an analyze file. The "Analyze" Spreadsheet calculates the  
11 regression analysis using either one, two or three independent variables.

12 **Q. WHAT WERE THE RESULTS OF YOUR ANALYSIS?**

13 A. I performed the regression analysis on the following customer classes: monthly residential  
14 and monthly commercial customers. The results of the analysis were measured based on  
15 the coefficient of determination  $R^2$ . This coefficient is a measure of variation in the  
16 dependent variable which is based on the independent variables used in the analysis. The  
17 higher the  $R^2$  factor approaches 100% the better the correlation between the dependent  
18 and independent variables.

19 **Q. IS THERE ANYTHING SPECIFIC ABOUT YOUR CALCULATIONS THAT YOU**  
20 **WOULD LIKE TO DISCUSS?**

21 A. Yes. In using the model, I performed two sets of regression calculations. The first was  
22 based on "calendar" weather data. This means that billed water sales for a specific month  
23 were regressed against weather patterns for that month in which the weather occurred, and  
24 the sales were billed to the customer. However, in reality, water sales are not only  
25 affected by weather in the month in which sales are billed but also prior month(s), where  
26 the customer actually used the water but had yet to be billed. Therefore, a second

1 regression analysis was performed. This was done on "cycle" weather data. This means  
2 that for a monthly account that was billed in July, this data was regressed against weather  
3 data that was averaged for the month of June and July. As the results will show, the use  
4 of cycle weather data generates a higher correlation factor than calendar weather data.

5 For each of the customer classes noted above, I performed a regression analysis using one,  
6 two and three independent variables. The Company utilized a three independent variable  
7 analysis. Based on this analysis, test year sales for the residential class were reduced by  
8 42,992 CCF and commercial sales were reduced by 63,760 CCF. The resulting impact on  
9 revenue is a reduction of \$102,698 for residential and \$94,503 for commercial.

10  
11 **Q. MR. GRUBB, YOU LISTED A NUMBER OF EXPENSE CATEGORIES THAT**  
12 **YOU WILL BE SUPPORTING. WOULD YOU PLEASE DISCUSS EACH ONE?**

13 A. Yes. Each of the following expense categories were reviewed for the test year and then  
14 appropriately adjusted to reflect the level of expense for the attrition year. Some of the  
15 expenses were adjusted for a cost trend factor of 4.02%.

16 **Q. HOW WAS THE 4.02% FACTOR CALCULATED?**

17 A. The factor was calculated based on forecasted levels of inflation by six financial  
18 institutions through the third quarter of 1997. Average inflation factors were calculated  
19 for the attrition year and the test year. The increase in the factor for the attrition year over  
20 the test year was 4.02%. This increase represents an increase over a twenty-two month  
21 period of approximately 2% annually.

22 **Regulatory Expense**

23 The Company has estimated the cost of the preparation and presentation of this current  
24 filing to be \$215,000. The Company is proposing to amortize these costs over a two-year  
25 period resulting in an annual cost of \$107,500. Also, included in the attrition year cost is  
26 two months amortization totaling \$2,284 for the cost of a depreciation study that was



**TENNESSEE-AMERICAN WATER COMPANY**  
**DIRECT TESTIMONY**  
**EDWIN L. OXLEY**

RECD TEL. 11/13/78  
SERVICE DIV.

FBI JUN 23 7 11:14

CLERK 11/13/78  
E. L. OXLEY

1. Q. WILL YOU PLEASE STATE YOUR NAME AND BUSINESS ADDRESS?

A. My name is Edwin L. Oxley and my business address is 1325 Virginia Street, East, Charleston, WV 25322.

2. Q. BY WHOM ARE YOU EMPLOYED AND IN WHAT CAPACITY?

A. I am employed by the American Water Works Service Company, Inc. as a Revenue Requirement Specialist.

3. Q. WHAT ARE YOUR RESPONSIBILITIES AS A REVENUE REQUIREMENT SPECIALIST?

A. My responsibilities include the preparation and presentation of rate filings requested by the six operating companies which comprise the Southern Region of American Water Works. In addition to Tennessee, these companies are located in the States of Kentucky, West Virginia, Maryland and Virginia.

4. Q. WOULD YOU DESCRIBE YOUR EDUCATIONAL BACKGROUND AND BUSINESS EXPERIENCE?

A. I received a Bachelor of Business Administration degree from Marshall University (major in accounting with a minor in finance) in May 1978.

I was employed by the West Virginia Public Service Commission as a Rate Analyst and Senior Rate Analyst from October 1978 to March

Direct Testimony  
Edwin L. Oxley  
Page Two

1984. In March 1984, I was hired by the American Water Works Service Company, Inc., Southern Region Office, as a Revenue Requirement Specialist.

In August 1981, I attended the NARUC regulatory course held at Michigan State University.

In October 1989, I attended the Annual Eastern Utility Rate Seminar held in Hollywood, Florida.

5. Q. **HAVE YOU PREVIOUSLY PARTICIPATED IN REGULATORY MATTERS?**

A. Yes. I have prepared rate case filings and presented testimony before state regulatory commissions in Tennessee, Kentucky, West Virginia, Virginia and Maryland. While employed by the Public Service Commission of West Virginia, I performed audits and presented testimony in numerous electric, gas, motor carrier, water and sewer company rate proceedings.

6. Q. **WHAT IS THE PURPOSE OF YOUR TESTIMONY IN THIS CASE?**

A. The purpose of my testimony is to sponsor information contained in the accounting exhibits which have been filed by Tennessee-American in support of its proposed tariffs.

7. Q. **WHAT ASPECTS OF THE ACCOUNTING INFORMATION DO YOU INTEND TO SPONSOR?**

A. I will sponsor operating revenues and Federal/State income taxes.

Direct Testimony  
Edwin L. Oxley  
Page Three

8. Q. HOW DID THE COMPANY DETERMINE ITS ATTRITION YEAR OPERATING REVENUES?

A. Billing determinants from the twelve months ended January 1991 was employed as a basis for attrition year revenues. This twelve-month period differs from the historical test year ended March 1991 by two months.

9. Q. WHY WASN'T THE TEST PERIOD DATA USED?

A. Tennessee-American initiated a re-routing of its meter reading schedules during the month of February 1991. This procedure has resulted in more efficient operation by reducing three full-time meter reading positions from the Company's labor force since the Company's last rate case. However, the change in customer meter reading dates caused fluctuations in billed days from prior billings. Thus, affected customers' billing determinants for the test year do not conform to a 365 billing period normally used in setting rates.

10. Q. DID THE COMPANY UTILIZE A NORMALIZATION METHOD TO FORECAST WATER SALES?

A. Yes. Tennessee-American was impressed by a normalization study used by the Commission staff in the Company's last rate case. After the completion of that case, the Company requested a copy of the study which has been updated for this rate filing. The study

Direct Testimony  
Edwin L. Oxley  
Page Four

analyzes the correlation between weather data and residential and commercial customer's water usage. Historical weather information is then inserted into a formula to yield a normalized level of water sales.

**11. Q. HOW DID THE COMPANY FORECAST WATER SALES FOR ITS OTHER CLASSES OF WATER CUSTOMERS?**

A. The actual sales experienced for the Industrial, Other Public Authority and Sale for Resale classes during the twelve months ended January 1991 was used with the following exception. A major customer, Central Soya, has announced that it will cease operations and no longer purchase water from the Company. This loss in sales of approximately \$171,000 will be partially offset by the addition of a new customer (ADM). Tennessee-American has been informed by ADM of its projected water needs (roughly 50% of Central Soya) and that it will begin operations this summer.

**12. Q. HOW WAS FIRE SERVICE REVENUES DETERMINED?**

A. Private and Public fire service revenues were calculated by using the projected number of fire service facilities and hydrants at June 30, 1992, the mid-point of the attrition test period.

**13. Q. WHAT IS THE BASIS FOR OTHER OPERATING REVENUES?**

ATTACHMENT WHN-5  
Calculation of WNA Factors  
For Chattanooga Gas Company  
In TRA Docket 06-00175

**Chattanooga Gas Company**  
**Weather Normalization Adjustment (WNA) Factors**

Calculation of Base Load and Heat Sensitive Factor

	Use per Customer	Normal Sales (Heating) Degree Days
Jan-07	143.1	790
Feb-07	128.9	714
Mar-07	91.2	487
Apr-07	53.7	268
May-07	26.5	105
Jun-07	15.3	19
Jul-07	12.1	0
Aug-07	12.2	0
Sep-07	12.1	1
Oct-07	21.5	70
Nov-07	53.9	265
Dec-07	105.7	567
Total	676.2	3,286

SUMMARY OUTPUT

<i>Regression Statistics</i>	
Multiple R	0.999693659
Adjusted R Square	0.999326153
Standard Error	1.264652948
Observations	12

ANOVA

	<i>df</i>	<i>SS</i>	<i>MS</i>	<i>F</i>	<i>Significance F</i>
Regression	1	26092.03653	26092.03653	16314.18	2.12351E-17
Residual	10	15.99347079	1.599347079		
Total	11	26108.03			

	<i>Coefficients</i>	<i>Standard Error</i>	<i>t Stat</i>	<i>P-value</i>	<i>Lower 95%</i>	<i>Upper 95%</i>
Intercept	10.99415907	0.50928861	21.58728637	1.02E-09	9.859393341	12.12892481
Heat Sensitivity	0.165633016	0.001296774	127.7269754	2.12E-17	0.162743624	0.168522409

Calculation of Weighted Base Rate - R

	Winter Commodity Charge Revenue	Winter therms	Weighted Base Rate
2007	\$8,459,700	30,438,800	0.277925

SUMMARY

Base Load - BL	10.994
Heat Sensitive Factor - HSF	0.165633
Weighted Base Rate - R	0.277925

**Chattanooga Gas Company**  
**Weather Normalization Adjustment (WNA) Factors**

Calculation of Base Load and Heat Sensitive Factor

	Use per Customer	Normal Sales (Heating) Degree Days
Jan-07	737.5	790
Feb-07	663.1	714
Mar-07	491.9	487
Apr-07	331.3	268
May-07	225.6	105
Jun-07	203.2	19
Jul-07	186.3	0
Aug-07	188.8	0
Sep-07	186.7	1
Oct-07	215.6	70
Nov-07	340.0	265
Dec-07	565.8	567
Total	4,335.8	3,286

SUMMARY OUTPUT

<i>Regression Statistics</i>	
Multiple R	0.996740515
Adjusted R Square	0.99284082
Standard Error	17.08210781
Observations	12

ANOVA

	<i>df</i>	<i>SS</i>	<i>MS</i>	<i>F</i>	<i>Significance F</i>
Regression	1	445426.9926	445426.9926	1526.489	2.88161E-12
Residual	10	2917.984073	291.7984073		
Total	11	448344.9767			

	<i>Coefficients</i>	<i>Standard Error</i>	<i>t Stat</i>	<i>P-value</i>	<i>Lower 95%</i>	<i>Upper 95%</i>
Intercept	173.9175669	6.87913863	25.28188139	2.15E-10	158.5898909	189.2452429
Heat Sensitivity	0.684354594	0.017515978	39.07030551	2.88E-12	0.645326564	0.723382624

Calculation of Weighted Base Rate - R

	Winter Commodity Charge Revenue	Winter therms	Weighted Base Rate
2007	\$5,955,680	26,796,700	0.222254

SUMMARY

Base Load - BL	173.918
Heat Sensitive Factor - HSF	0.684355
Weighted Base Rate - R	0.222254

**Chattanooga Gas Company**  
**Weather Normalization Adjustment (WNA) Factors**

Calculation of Base Load and Heat Sensitive Factor

	Use per Customer	Normal Sales (Heating) Degree Days
Jan-07	230.1	790
Feb-07	212.5	714
Mar-07	132.4	487
Apr-07	62.5	268
May-07	20.5	105
Jun-07	18.8	19
Jul-07	10.1	0
Aug-07	8.8	0
Sep-07	8.9	1
Oct-07	13.2	70
Nov-07	27.7	265
Dec-07	115.4	567
Total	860.9	3,286

SUMMARY OUTPUT

<i>Regression Statistics</i>	
Multiple R	0.982771988
Adjusted R Square	0.87493169
Standard Error	20.46208024
Observations	12

ANOVA

	<i>df</i>	<i>SS</i>	<i>MS</i>	<i>F</i>	<i>Significance F</i>
Regression	1	130223.646	130223.646	311.0214	7.31384E-09
Residual	11	4605.664005	418.6967277		
Total	12	134829.31			

	<i>Coefficients</i>	<i>Standard Error</i>	<i>t Stat</i>	<i>P-value</i>	<i>Lower 95%</i>	<i>Upper 95%</i>
Intercept	0					
Normal Sales (Heati	0.265249529	0.015040403	17.63579906	2.05E-09	0.232145824	0.298353233

Calculation of Weighted Base Rate - R

	Winter Commodity Charge Revenue	Winter therms	Weighted Base Rate
2007	\$1,697,650	5,245,800	0.323621

SUMMARY

Base Load - BL	0
Heat Sensitive Factor - HSF	0.26525
Weighted Base Rate - R	0.323621



**Chattanooga Gas Company**  
**Weather Normalization Adjustment (WNA) Factors**

Calculation of Base Load and Heat Sensitive Factor

	Use per Customer	Normal Sales (Heating) Degree Days
Jan-07	2,671.4	790
Feb-07	2,398.6	714
Mar-07	1,872.5	487
Apr-07	1,354.1	268
May-07	986.2	105
Jun-07	867.1	19
Jul-07	810.1	0
Aug-07	821.9	0
Sep-07	808.5	1
Oct-07	927.2	70
Nov-07	1,460.1	265
Dec-07	2,240.2	567
Total	17,217.9	3,286

SUMMARY OUTPUT

<i>Regression Statistics</i>	
Multiple R	0.996599408
Adjusted R Square	0.992531417
Standard Error	59.67442295
Observations	12

ANOVA

	<i>df</i>	<i>SS</i>	<i>MS</i>	<i>F</i>	<i>Significance F</i>
Regression	1	5209213.855	5209213.855	1462.836	3.56091E-12
Residual	10	35610.36755	3561.036755		
Total	11	5244824.223			

	<i>Coefficients</i>	<i>Standard Error</i>	<i>t Stat</i>	<i>P-value</i>	<i>Lower 95%</i>	<i>Upper 95%</i>
Intercept	793.9618089	24.03149732	33.03838285	1.52E-11	740.4162962	847.5073215
Heat Sensitivity	2.340340321	0.061190098	38.24704311	3.56E-12	2.204000286	2.476680355

Calculation of Weighted Base Rate - R

	Winter Commodity Charge Revenue	Winter therms	Weighted Base Rate
2007	\$4,258,030	21,550,900	0.19758

SUMMARY

Base Load - BL	793.962
Heat Sensitive Factor - HSF	2.34034
Weighted Base Rate - R	0.19758

**Chattanooga Gas Company**  
**Weather Normalization Adjustment (WNA) Factors**

Calculation of Base Load and Heat Sensitive Factor

	Use per Unit	Normal Sales (Heating) Degree Days
Jan-07	68.8	790
Feb-07	63.4	714
Mar-07	60.8	487
Apr-07	28.0	268
May-07	23.9	105
Jun-07	21.2	19
Jul-07	17.0	0
Aug-07	17.0	0
Sep-07	17.1	1
Oct-07	14.9	70
Nov-07	55.1	265
Dec-07	55.1	567
Total	442.3	3,286

SUMMARY OUTPUT

<i>Regression Statistics</i>	
Multiple R	0.938010451
Adjusted R Square	0.867849967
Standard Error	7.839977854
Observations	12

ANOVA

	<i>df</i>	<i>SS</i>	<i>MS</i>	<i>F</i>	<i>Significance F</i>
Regression	1	4501.636639	4501.636639	73.23872	6.49286E-06
Residual	10	614.6525275	61.46525275		
Total	11	5116.289167			

	<i>Coefficients</i>	<i>Standard Error</i>	<i>t Stat</i>	<i>P-value</i>	<i>Lower 95%</i>	<i>Upper 95%</i>	<i>Lower 95.0%</i>	<i>Upper 95.0%</i>
Intercept	18.01904674	3.157238855	5.707216832	0.000196	10.98428021	25.05381326	10.98428021	25.05381326
Normal Sales (Heat	0.068798369	0.008039106	8.557962567	6.49E-06	0.050886124	0.086710613	0.050886124	0.086710613

Calculation of Weighted Base Rate - R

	Winter Commodity Charge Revenue	Winter therms	Weighted Base Rate
2007	\$12,544	61,243	0.204823

SUMMARY

Base Load - BL	18.019
Heat Sensitive Factor - HSF	0.068798
Weighted Base Rate - R	0.204823

ATTACHMENT WHN-6  
Calculation of WNA Factors  
For Nashville Gas Company  
In TRA Docket 03-00313

# NASHVILLE GAS COMPANY DIVISION

REVISED 8-26-03

BASE FACTOR 1.068210221  
HEAT FACTOR 0.017748

## NORMALIZED

NORMAL DD	MONTH	BASE CUST	BASE VOL	HEAT VOL	TOTAL VOL
849.6	2002 Jan	130,147	139,024	1,962,463	2,101,487
815.3	Feb	130,694	139,609	1,891,149	2,030,758
520.2	Mar	130,851	139,776	1,208,092	1,347,869
338.2	Apr	130,770	139,690	784,936	924,626
118.2	May	130,000	138,867	272,718	411,585
14.6	Jun	128,900	137,692	33,401	171,093
0.2	Jul	128,598	137,370	456	137,826
0	Aug	128,640	137,415	0	137,415
2	Sep	128,501	137,266	4,561	141,827
93.2	Oct	128,993	137,792	213,371	351,162
325.2	Nov	131,041	139,979	756,329	896,308
578.3	Dec	133,042	142,117	1,365,509	1,507,626
3,655.0	TOTAL	1,560,177	1,666,597	8,492,986	10,159,583

	Actual	Normal
WINTER VOLUME	8,093,203	7,884,048
SUMMER VOLUME	2,270,115	2,275,535
	10,363,318	10,159,583

## NORMALIZED AND GROWN

NORMAL DD	MONTH	BASE CUST	BASE VOL	HEAT VOL	TOTAL VOL
325.2	Nov-2003	136,661	145,983	788,765	934,748
578.3	Dec-2003	138,748	148,212	1,424,072	1,572,283
849.6	Jan-2004	135,729	144,987	2,046,626	2,191,613
815.3	Feb-2004	136,299	145,596	1,972,255	2,117,851
520.2	Mar-2004	136,463	145,771	1,259,904	1,405,674
338.2	Apr-2004	136,378	145,681	818,600	964,280
118.2	May-2004	135,575	144,823	284,414	429,237
14.6	Jun-2004	134,428	143,597	34,833	178,431
0.2	Jul-2004	134,113	143,261	476	143,737
0	Aug-2004	134,157	143,308	0	143,308
2	Sep-2004	134,012	143,153	4,757	147,910
93.2	Oct-2004	134,525	143,701	222,521	366,223
3655.0	TOTAL	1,627,088	1,738,072	8,857,223	10,595,295

	Actual	Normal & Grown
WINTER VOLUME	8,093,203	8,222,169
SUMMER VOLUME	2,270,115	2,373,126
	10,363,318	10,595,295

# NASHVILLE GAS COMPANY DIVISION

REVISED 8-26-03

BASE FACTOR 11.68387763  
HEAT FACTOR 0.072458

## NORMALIZED

NORMAL DD	MONTH	BASE CUST	BASE VOL	HEAT VOL	TOTAL VOL
849.6	2002 Jan	16,585	193,777	1,020,972	1,214,749
815.3	Feb	16,667	194,735	984,598	1,179,333
520.2	Mar	16,664	194,700	628,107	822,807
338.2	Apr	16,524	193,064	404,923	597,988
118.2	May	16,330	190,798	139,858	330,656
14.6	Jun	16,205	189,337	17,143	206,480
0.2	Jul	16,131	188,473	234	188,706
0	Aug	16,015	187,117	0	187,117
2	Sep	15,959	186,463	2,313	188,776
93.2	Oct	15,955	186,416	107,745	294,161
325.2	Nov	16,245	189,805	382,784	572,589
578.3	Dec	16,603	193,987	695,703	889,690
3,655.0	TOTAL	195,883	2,288,673	4,384,380	6,673,053

	Actual	Normal
WINTER VOLUME	4,813,742	4,679,169
SUMMER VOLUME	1,962,334	1,993,884
	6,776,076	6,673,053

## NORMALIZED AND GROWN

NORMAL DD	MONTH	BASE CUST	BASE VOL	HEAT VOL	TOTAL VOL
325.2	November-03	16,592	193,864	390,970	584,834
578.3	December-03	16,958	198,136	710,581	908,716
849.6	January-04	16,940	197,921	1,042,806	1,240,727
815.3	February-04	17,023	198,900	1,005,654	1,204,553
520.2	March-04	17,020	198,864	641,539	840,403
338.2	April-04	16,877	197,193	413,583	610,776
118.2	May-04	16,679	194,878	142,849	337,727
14.6	June-04	16,552	193,386	17,510	210,896
0.2	July-04	16,476	192,503	239	192,742
0	August-04	16,357	191,119	0	191,119
2	September-04	16,300	190,451	2,362	192,813
93.2	October-04	16,296	190,403	110,049	300,452
3655.0	TOTAL	200,072	2,337,617	4,478,141	6,815,758

	Actual	Normal & Grown
WINTER VOLUME	4,813,742	4,779,234
SUMMER VOLUME	1,962,334	2,036,524
	6,776,076	6,815,758

## NASHVILLE GAS COMPANY DIVISION

REV-6

BASE FACTOR 1.066168065  
 HEAT FACTOR 0.018356

**NORMALIZED**

NORMAL DD	MONTH	BASE CUST	BASE VOL	HEAT VOL	TOTAL VOL
841.6	2002 Jan	130,147	138,759	2,010,546	2,149,305
807.2	Feb	130,694	139,342	1,936,471	2,075,812
510.1	Mar	130,851	139,509	1,225,199	1,364,708
330.3	Apr	130,770	139,423	792,850	932,272
113.8	May	130,000	138,602	271,556	410,158
14.5	Jun	128,900	137,429	34,308	171,737
0.2	Jul	128,598	137,107	472	137,579
0	Aug	128,640	137,152	0	137,152
2	Sep	128,501	137,004	4,717	141,721
91	Oct	128,993	137,528	215,467	352,996
318.5	Nov	131,041	139,712	766,109	905,821
573	Dec	<u>133,042</u>	<u>141,845</u>	<u>1,399,321</u>	<u>1,541,167</u>
3,602.2	TOTAL	1,560,177	1,663,411	8,657,017	10,320,428

	Actual	Normal
WINTER VOLUME	8,093,203	8,036,812
SUMMER VOLUME	2,270,115	2,283,615
	10,363,318	10,320,428

**NORMALIZED AND GROWN**

NORMAL DD	MONTH	BASE CUST	BASE VOL	HEAT VOL	TOTAL VOL
318.5	Nov-2003	136,661	145,704	798,965	944,669
573	Dec-2003	138,748	147,928	1,459,334	1,607,262
841.6	Jan-2004	135,729	144,709	2,096,772	2,241,481
807.2	Feb-2004	136,299	145,318	2,019,520	2,164,837
510.1	Mar-2004	136,463	145,492	1,277,743	1,423,236
330.3	Apr-2004	136,378	145,402	826,852	972,255
113.8	May-2004	135,575	144,546	283,202	427,748
14.5	Jun-2004	134,428	143,323	35,779	179,102
0.2	Jul-2004	134,113	142,987	492	143,480
0	Aug-2004	134,157	143,034	0	143,034
2	Sep-2004	134,012	142,879	4,920	147,799
91	Oct-2004	134,525	<u>143,426</u>	<u>224,708</u>	<u>368,135</u>
3602.2	TOTAL	1,627,088	1,734,749	9,028,289	10,763,038

	Actual	Normal & Grown
WINTER VOLUME	8,093,203	8,381,486
SUMMER VOLUME	2,270,115	2,381,552
	10,363,318	10,763,038

## NASHVILLE GAS COMPANY DIVISION

REV-7

BASE FACTOR 11.66599328  
 HEAT FACTOR 0.074970

NORMALIZED

NORMAL DD	MONTH	BASE CUST	BASE VOL	HEAT VOL	TOTAL VOL
841.6	2002 Jan	16,585	193,480	1,046,430	1,239,910
807.2	Feb	16,667	194,437	1,008,620	1,203,057
510.1	Mar	16,664	194,402	637,270	831,672
330.3	Apr	16,524	192,769	409,178	601,947
113.8	May	16,330	190,506	139,321	329,827
14.5	Jun	16,205	189,047	17,616	206,663
0.2	Jul	16,131	188,184	242	188,426
0	Aug	16,015	186,831	0	186,831
2	Sep	15,959	186,178	2,393	188,570
91	Oct	15,955	186,131	108,850	294,981
318.5	Nov	16,245	189,514	387,898	577,412
573	Dec	16,603	193,690	713,231	906,921
3,602.2	TOTAL	195,883	2,285,170	4,471,048	6,756,218

	Actual	Normal
WINTER VOLUME	4,813,742	4,758,973
SUMMER VOLUME	1,962,334	1,997,245
	6,776,076	6,756,218

NORMALIZED AND GROWN

NORMAL DD	MONTH	BASE CUST	BASE VOL	HEAT VOL	TOTAL VOL
318.5	November-03	16,592	193,567	396,194	589,761
573	December-03	16,958	197,833	728,483	926,316
841.6	January-04	16,940	197,618	1,068,808	1,266,426
807.2	February-04	17,023	198,595	1,030,189	1,228,784
510.1	March-04	17,020	198,559	650,898	849,458
330.3	April-04	16,877	196,891	417,929	614,820
113.8	May-04	16,679	194,580	142,301	336,880
14.5	June-04	16,552	193,090	17,993	211,083
0.2	July-04	16,476	192,208	247	192,456
0	August-04	16,357	190,826	0	190,826
2	September-04	16,300	190,159	2,444	192,603
91	October-04	16,296	190,111	111,177	301,289
3602.2	TOTAL	200,072	2,334,039	4,566,663	6,900,701

	Actual	Normal & Grown
WINTER VOLUME	4,813,742	4,860,744
SUMMER VOLUME	1,962,334	2,039,957
	6,776,076	6,900,701

## NASHVILLE GAS COMPANY DIVISION

REV-8

BASE FACTOR 2.281420349  
HEAT FACTOR 0.021864

NORMALIZED

NORMAL DD	MONTH	BASE CUST	BASE VOL	HEAT VOL	TOTAL VOL
841.6	2002 Jan	46,678	106,492	858,902	965,394
807.2	Feb	46,823	106,823	826,354	933,177
510.1	Mar	46,916	107,035	523,241	630,276
330.3	Apr	47,019	107,270	339,553	446,823
113.8	May	47,101	107,457	117,192	224,649
14.5	Jun	47,222	107,733	14,971	122,704
0.2	Jul	47,391	108,119	207	108,326
0	Aug	47,245	107,786	0	107,786
2	Sep	47,001	107,229	2,055	109,284
91	Oct	47,003	107,234	93,517	200,751
318.5	Nov	47,035	107,307	327,534	434,840
573	Dec	<u>47,171</u>	<u>107,617</u>	<u>590,956</u>	<u>698,573</u>
3,602.2	TOTAL	564,605	1,288,101	3,694,482	4,982,583

WINTER VOLUME	Actual	Normal
SUMMER VOLUME	3,677,466	3,662,260
	1,322,477	1,320,323
	4,999,943	4,982,583

NORMALIZED AND GROWN

NORMAL DD	MONTH	BASE CUST	BASE VOL	HEAT VOL	TOTAL VOL
318.5	Nov-2003	49,052	111,909	341,581	453,489
573	Dec-2003	49,194	112,232	616,300	728,533
841.6	Jan-2004	48,680	111,059	895,737	1,006,797
807.2	Feb-2004	48,831	111,404	861,793	973,198
510.1	Mar-2004	48,928	111,626	545,681	657,307
330.3	Apr-2004	49,035	111,871	354,115	465,986
113.8	May-2004	49,121	112,066	122,218	234,284
14.5	Jun-2004	49,247	112,354	15,613	127,966
0.2	Jul-2004	49,423	112,756	216	112,972
0	Aug-2004	49,271	112,408	0	112,408
2	Sep-2004	49,017	111,828	2,143	113,971
91	Oct-2004	49,019	<u>111,833</u>	<u>97,528</u>	<u>209,361</u>
3602.2	TOTAL	588,819	1,343,344	3,852,926	5,196,270

WINTER VOLUME	Actual	Normal & Grown
SUMMER VOLUME	3,677,466	3,819,323
	1,322,477	1,376,947
	4,999,943	5,196,270



## NASHVILLE GAS COMPANY DIVISION

REV-9

BASE FACTOR 0.371244129  
 HEAT FACTOR 0.016351

NORMALIZED

NORMAL DD	MONTH	BASE CUST	BASE VOL	HEAT VOL	TOTAL VOL
841.6	2002 Jan	83,875	31,138	1,154,216	1,185,354
807.2	Feb	84,234	31,271	1,111,776	1,143,048
510.1	Mar	84,401	31,333	703,966	735,300
330.3	Apr	83,718	31,080	452,145	483,225
113.8	May	82,724	30,711	153,930	184,641
14.5	Jun	81,348	30,200	19,287	49,487
0.2	Jul	80,788	29,992	264	30,256
0	Aug	80,896	30,032	0	30,032
2	Sep	81,093	30,105	2,652	32,757
91	Oct	81,805	30,370	121,723	152,092
318.5	Nov	84,402	31,334	439,553	470,887
573	Dec	<u>86,284</u>	<u>32,033</u>	<u>808,414</u>	<u>840,446</u>
3,602.2	TOTAL	995,572	369,600	4,967,925	5,337,526

	Actual	Normal
WINTER VOLUME	4,415,736	4,375,034
SUMMER VOLUME	947,639	962,491
	5,363,375	5,337,526

NORMALIZED AND GROWN

NORMAL DD	MONTH	BASE CUST	BASE VOL	HEAT VOL	TOTAL VOL
318.5	Nov-2003	88,022	32,678	458,404	491,081
573	Dec-2003	89,985	33,406	843,084	876,490
841.6	Jan-2004	87,472	32,474	1,203,717	1,236,190
807.2	Feb-2004	87,847	32,613	1,159,457	1,192,069
510.1	Mar-2004	88,021	32,677	734,157	766,834
330.3	Apr-2004	87,309	32,413	471,536	503,949
113.8	May-2004	86,272	32,028	160,532	192,560
14.5	Jun-2004	84,837	31,495	20,114	51,609
0.2	Jul-2004	84,253	31,279	276	31,554
0	Aug-2004	84,366	31,320	0	31,320
2	Sep-2004	84,571	31,397	2,766	34,162
91	Oct-2004	85,314	<u>31,672</u>	<u>126,943</u>	<u>158,615</u>
3602.2	TOTAL	1,038,269	385,451	5,180,984	5,566,435

	Actual	Normal & Grown
WINTER VOLUME	4,415,736	4,562,665
SUMMER VOLUME	947,639	1,003,770
	5,363,375	5,566,435

# NASHVILLE GAS COMPANY DIVISION

REV-10

BASE FACTOR 0  
HEAT FACTOR 0.080700

## NORMALIZED

NORMAL DD	MONTH	BASE CUST	BASE VOL	HEAT VOL	TOTAL VOL
841.6	2002 Jan	13,130	0	891,752	891,752
807.2	Feb	13,168	0	857,778	857,778
510.1	Mar	13,136	0	540,745	540,745
330.3	Apr	12,960	0	345,452	345,452
113.8	May	12,755	0	117,138	117,138
14.5	Jun	12,596	0	14,739	14,739
0.2	Jul	12,532	0	202	202
0	Aug	12,410	0	0	0
2	Sep	12,369	0	1,996	1,996
91	Oct	12,387	0	90,966	90,966
318.5	Nov	12,695	0	326,299	326,299
573	Dec	13,291	0	614,591	614,591
3,602.2	TOTAL	153,429	0	3,801,659	3,801,659

WINTER VOLUME	Actual	Normal
SUMMER VOLUME	3,277,914	3,231,165
	539,114	570,494
	3,817,028	3,801,659

## NORMALIZED AND GROWN

NORMAL DD	MONTH	BASE CUST	BASE VOL	HEAT VOL	TOTAL VOL
318.5	November-03	12,966	0	333,277	336,165
573	December-03	13,575	0	627,734	627,734
841.6	January-04	13,411	0	910,823	910,823
807.2	February-04	13,450	0	876,122	876,122
510.1	March-04	13,417	0	552,309	552,309
330.3	April-04	13,237	0	352,839	347,000
113.8	May-04	13,028	0	119,643	119,643
14.5	June-04	12,865	0	15,054	15,054
0.2	July-04	12,800	0	207	207
0	August-04	12,675	0	0	0
2	September-04	12,634	0	2,039	2,039
91	October-04	12,652	0	92,912	92,912
3602.2	TOTAL	156,710	0	3,882,958	3,880,007

WINTER VOLUME	Actual	Normal & Grown
SUMMER VOLUME	3,277,914	3,303,152
	539,114	576,855
	3,817,028	3,880,007

# **NASHVILLE GAS COMPANY DIVISION** **SMALL GENERAL SERVICE - VALUE**

REV-11

BASE FACTOR 48.52970248  
 HEAT FACTOR 0.053207  
 CORRELATION 97.81%

## **NORMALIZED**

NORMAL DD	MONTH	BASE CUST	BASE VOL	HEAT VOL	TOTAL VOL
841.6	2002 Jan	3,427	166,311	153,456	319,768
807.2	Feb	3,471	168,447	149,074	317,520
510.1	Mar	3,500	169,854	94,992	264,846
330.3	Apr	3,536	171,601	62,142	233,743
113.8	May	3,547	172,135	21,477	193,612
14.5	Jun	3,583	173,882	2,764	176,646
0.2	Jul	3,573	173,397	38	173,435
0	Aug	3,579	173,688	0	173,688
2	Sep	3,564	172,960	379	173,339
91	Oct	3,543	171,941	17,154	189,095
318.5	Nov	3,524	171,019	59,719	230,737
573	Dec	3,290	159,663	100,303	259,966
3,602.2	TOTAL	42,137	2,044,896	661,500	2,706,396

	Actual	Normal
WINTER VOLUME	1,402,856	1,392,838
SUMMER VOLUME	1,305,556	1,313,558
	2,708,412	2,706,396

## **NORMALIZED AND GROWN**

NORMAL DD	MONTH	BASE CUST	BASE VOL	HEAT VOL	TOTAL VOL
318.5	November-03	3,599	174,676	60,996	235,672
573	December-03	3,360	163,077	102,448	265,526
841.6	January-04	3,500	169,868	156,738	326,606
807.2	February-04	3,545	172,049	152,262	324,311
510.1	March-04	3,575	173,486	97,024	270,510
330.3	April-04	3,612	175,271	63,471	238,742
113.8	May-04	3,623	175,816	21,936	197,752
14.5	June-04	3,660	177,600	2,823	180,424
0.2	July-04	3,649	177,105	39	177,144
0	August-04	3,656	177,402	0	177,402
2	September-04	3,640	176,659	387	177,046
91	October-04	3,619	175,618	17,521	193,139
3602.2	TOTAL	43,038	2,088,627	675,646	2,764,273

	Actual	Normal & Grown
WINTER VOLUME	1,402,856	1,422,624
SUMMER VOLUME	1,305,556	1,341,648
	2,708,412	2,764,273

## NASHVILLE GAS COMPANY DIVISION

REV-12

BASE FACTOR 219.9091139  
 HEAT FACTOR 1.813435

NORMALIZED

NORMAL DD	MONTH	BASE CUST	BASE VOL	HEAT VOL	TOTAL VOL
841.6	2002 Jan	3	660	4,579	5,238
807.2	Feb	3	660	4,391	5,051
510.1	Mar	3	660	2,775	3,435
330.3	Apr	3	660	1,797	2,457
113.8	May	3	660	619	1,279
14.5	Jun	2	440	53	492
0.2	Jul	2	440	1	441
0	Aug	2	440	0	440
2	Sep	2	440	7	447
91	Oct	2	440	330	770
318.5	Nov	2	440	1,155	1,595
<u>573</u>	Dec	<u>2</u>	<u>440</u>	<u>2,078</u>	<u>2,518</u>
3,602.2	TOTAL	29	6,377	17,785	24,162

	Actual	Normal
WINTER VOLUME	17,968	17,837
SUMMER VOLUME	6,125	6,325
	24,094	24,162

NORMALIZED AND GROWN

NORMAL DD	MONTH	BASE CUST	BASE VOL	HEAT VOL	TOTAL VOL
318.5	November-03	2	449	1,180	1,629
573	December-03	2	449	2,123	2,572
841.6	January-04	3	674	4,676	5,350
807.2	February-04	3	674	4,485	5,159
510.1	March-04	3	674	2,834	3,508
330.3	April-04	3	674	1,835	2,509
113.8	May-04	3	674	632	1,306
14.5	June-04	2	449	54	503
0.2	July-04	2	449	1	450
0	August-04	2	449	0	449
2	September-04	2	449	7	457
91	October-04	2	<u>449</u>	<u>337</u>	<u>786</u>
3602.2	TOTAL	30	6,514	18,165	24,679

	Actual	Normal & Grown
WINTER VOLUME	17,968	18,219
SUMMER VOLUME	6,125	6,460
	24,094	24,679

## NASHVILLE GAS COMPANY DIVISION

REV-13

BASE FACTOR 621.8046493  
 HEAT FACTOR 0.551621

NORMALIZED

NORMAL DD	MONTH	BASE CUST	BASE VOL	HEAT VOL	TOTAL VOL
841.6	2002 Jan	25	15,545	11,606	27,151
807.2	Feb	25	15,545	11,132	26,677
510.1	Mar	25	15,545	7,035	22,580
330.3	Apr	25	15,545	4,555	20,100
113.8	May	25	15,545	1,569	17,114
14.5	Jun	24	14,923	192	15,115
0.2	Jul	24	14,923	3	14,926
0	Aug	24	14,923	0	14,923
2	Sep	24	14,923	26	14,950
91	Oct	23	14,302	1,155	15,456
318.5	Nov	24	14,923	4,217	19,140
<u>573</u>	Dec	<u>20</u>	<u>12,436</u>	<u>6,322</u>	<u>18,758</u>
3,602.2	TOTAL	288	179,080	47,811	226,890

WINTER VOLUME  
 SUMMER VOLUME

Actual	Normal
115,003	114,305
111,539	112,585
226,543	226,890

NORMALIZED AND GROWN

NORMAL DD	MONTH	BASE CUST	BASE VOL	HEAT VOL	TOTAL VOL
318.5	November-03	25	15,242	4,307	19,549
573	December-03	20	12,702	6,457	19,159
841.6	January-04	26	15,878	11,854	27,732
807.2	February-04	26	15,878	11,370	27,247
510.1	March-04	26	15,878	7,185	23,063
330.3	April-04	26	15,878	4,652	20,530
113.8	May-04	26	15,878	1,603	17,480
14.5	June-04	25	15,242	196	15,439
0.2	July-04	25	15,242	3	15,245
0	August-04	25	15,242	0	15,242
2	September-04	25	15,242	27	15,269
91	October-04	23	<u>14,607</u>	<u>1,179</u>	<u>15,787</u>
3602.2	TOTAL	294	182,909	48,833	231,742

WINTER VOLUME  
 SUMMER VOLUME

Actual	Normal & Grown
115,003	116,750
111,539	114,993
226,543	231,742

ATTACHMENT WHN-7  
Calculation of WNA Factors  
For Atmos Energy Corporation  
In TRA Docket 07-00105

## SUMMARY OUTPUT

<i>Regression Statistics</i>	
Multiple R	0.987169429
Adjusted R Square	0.883594391
Standard Error	12.63900866
Observations	12

## ANOVA

	<i>df</i>	<i>SS</i>	<i>MS</i>	<i>F</i>	<i>Significance F</i>
Regression	1	67161.62956	67161.62956	420.4314567	1.68201E-09
Residual	11	1757.189938	159.7445398		
Total	12	68918.8195			

	<i>Coefficients</i>	<i>Standard Error</i>	<i>t Stat</i>	<i>P-value</i>	<i>Lower 95%</i>	<i>Upper 95%</i>	<i>Lower 95.0%</i>	<i>Upper 95.0%</i>
Intercept	0	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
X Variable 1	0.112571787	0.005490122	20.50442529	4.09044E-10	0.100488111	0.124655463	0.100488111	0.124655463

## SUMMARY OUTPUT

<i>Regression Statistics</i>	
Multiple R	0.987114718
Adjusted R Square	0.883486375
Standard Error	55.06875592
Observations	12

## ANOVA

	<i>df</i>	<i>SS</i>	<i>MS</i>	<i>F</i>	<i>Significance F</i>
Regression	1	1269467.533	1269467.533	418.6114159	1.7181E-09
Residual	11	33358.24666	3032.567878		
Total	12	1302825.78			

	<i>Coefficients</i>	<i>Standard Error</i>	<i>t Stat</i>	<i>P-value</i>	<i>Lower 95%</i>	<i>Upper 95%</i>	<i>Lower 95.0%</i>	<i>Upper 95.0%</i>
Intercept	0	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
X Variable 1	0.489417785	0.023920718	20.4599955	4.18685E-10	0.43676864	0.542066931	0.43676864	0.542066931

## SUMMARY OUTPUT

<i>Regression Statistics</i>	
Multiple R	0.993897521
Adjusted R Square	0.896923192
Standard Error	8.185997562
Observations	12

## ANOVA

	<i>df</i>	<i>SS</i>	<i>MS</i>	<i>F</i>	<i>Significance F</i>
Regression	1	59842.53808	59842.53808	893.0315099	4.11718E-11
Residual	11	737.116117	67.01055609		
Total	12	60579.6542			

	<i>Coefficients</i>	<i>Standard Error</i>	<i>t Stat</i>	<i>P-value</i>	<i>Lower 95%</i>	<i>Upper 95%</i>	<i>Lower 95.0%</i>	<i>Upper 95.0%</i>
Intercept	0	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
X Variable 1	0.122328965	0.004093511	29.88363281	6.9548E-12	0.113319209	0.131338721	0.113319209	0.131338721

## SUMMARY OUTPUT

<i>Regression Statistics</i>	
Multiple R	0.973600314
Adjusted R Square	0.85698848
Standard Error	55.42490445
Observations	12

## ANOVA

	<i>df</i>	<i>SS</i>	<i>MS</i>	<i>F</i>	<i>Significance F</i>
Regression	1	614760.6127	614760.6127	200.1225963	6.13101E-08
Residual	11	33791.12037	3071.920033		
Total	12	648551.7331			

	<i>Coefficients</i>	<i>Standard Error</i>	<i>t Stat</i>	<i>P-value</i>	<i>Lower 95%</i>	<i>Upper 95%</i>	<i>Lower 95.0%</i>	<i>Upper 95.0%</i>
Intercept	0	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
X Variable 1	0.392082371	0.027715917	14.14646939	2.10817E-08	0.331080049	0.453084692	0.331080049	0.453084692



## SUMMARY OUTPUT

<i>Regression Statistics</i>	
Multiple R	0.98737587
Adjusted R Square	0.884002018
Standard Error	13.97348909
Observations	12

## ANOVA

	<i>df</i>	<i>SS</i>	<i>MS</i>	<i>F</i>	<i>Significance F</i>
Regression	1	83461.45544	83461.45544	427.4410552	1.55125E-09
Residual	11	2147.842372	195.2583974		
Total	12	85609.29781			

	<i>Coefficients</i>	<i>Standard Error</i>	<i>t Stat</i>	<i>P-value</i>	<i>Lower 95%</i>	<i>Upper 95%</i>	<i>Lower 95.0%</i>	<i>Upper 95.0%</i>
Intercept	0	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
X Variable 1	0.14709118	0.007114568	20.67464764	3.7428E-10	0.131432122	0.162750238	0.131432122	0.162750238

220/COMMERCIAL FIRM (2200)-20  
SUMMARY OUTPUT

<i>Regression Statistics</i>	
Multiple R	0.985711325
Adjusted R Square	0.880717725
Standard Error	47.86672071
Observations	12

## ANOVA

	<i>df</i>	<i>SS</i>	<i>MS</i>	<i>F</i>	<i>Significance F</i>
Regression	1	863080.8015	863080.8015	376.6900122	2.87752E-09
Residual	11	25203.45247	2291.222952		
Total	12	888284.254			

	<i>Coefficients</i>	<i>Standard Error</i>	<i>t Stat</i>	<i>P-value</i>	<i>Lower 95%</i>	<i>Upper 95%</i>	<i>Lower 95.0%</i>	<i>Upper 95.0%</i>
Intercept	0	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
X Variable 1	0.473008977	0.024371223	19.4085036	7.37328E-10	0.419368276	0.526649678	0.419368276	0.526649678

## SUMMARY OUTPUT

<i>Regression Statistics</i>	
Multiple R	0.99440727
Adjusted R Square	0.897936727
Standard Error	8.937926232
Observations	12

## ANOVA

	<i>df</i>	<i>SS</i>	<i>MS</i>	<i>F</i>	<i>Significance F</i>
Regression	1	77903.51782	77903.51782	975.1771967	2.66302E-11
Residual	11	878.7517786	79.88652533		
Total	12	78782.2696			

	<i>Coefficients</i>	<i>Standard Error</i>	<i>t Stat</i>	<i>P-value</i>	<i>Lower 95%</i>	<i>Upper 95%</i>	<i>Lower 95.0%</i>	<i>Upper 95.0%</i>
Intercept	0	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
X Variable 1	0.124184849	0.003976737	31.22782728	4.30878E-12	0.11543211	0.132937588	0.11543211	0.132937588

## SUMMARY OUTPUT

<i>Regression Statistics</i>	
Multiple R	0.988593099
Adjusted R Square	0.886407225
Standard Error	43.03494255
Observations	12

## ANOVA

	<i>df</i>	<i>SS</i>	<i>MS</i>	<i>F</i>	<i>Significance F</i>
Regression	1	877721.4307	877721.4307	473.930051	9.35322E-10
Residual	11	20372.06908	1852.00628		
Total	12	898093.4998			

	<i>Coefficients</i>	<i>Standard Error</i>	<i>t Stat</i>	<i>P-value</i>	<i>Lower 95%</i>	<i>Upper 95%</i>	<i>Lower 95.0%</i>	<i>Upper 95.0%</i>
Intercept	0	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
X Variable 1	0.416839082	0.019147466	21.76993457	2.14794E-10	0.374695793	0.45898237	0.374695793	0.45898237