

### RICHARD FLOYD

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December 15, 2010

Dr. Eddie Roberson, Director Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, TN 37243-0505

## Dear Director Roberson:

Allow me to use this letter to share my deepest concern with you over the 28% proposed rate increase by Tennessee American Water to the residents of Lookout Mountain, Tennessee.

I find this appalling, especially since these residents are already paying 15% to 20% higher costs than other Tennessee American Water customers.

I appeal to you and all members of the T.R.A. to resist the never-ending quest of Tennessee American Water to increase rates to the citizens of Hamilton County.

I know you are aware of the requests you have received for rate increases over these past five (5) years and the total amount of increases Tennessee American has been granted. The negative economic impact has been great on low-income and fixed income families. That same impact has been felt by small business and industry in our community.

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I beg of you to resist this latest attempt to line the pockets of this Public Utility.

With Great Respect,

Representative Richard Floyd

Rep. Richard Floryel

CC: Sara Kyle, Director Mary Freeman, Director Dr. Kenneth Hill, Director Mayor Gregg Brown