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December 17, 2010

Via Hand-Delivery

Chairman Mary W. Freeman
c/o Sharla Dillon
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee 37243

filed electronically in docket office on 12/17/10

**Re: *Petition Of Tennessee American Water Company To Change And Increase
Certain Rates And Charges So As To Permit It To Earn A Fair And Adequate
Rate Of Return On Its Property Used And Useful In Furnishing Water Service
To Its Customers***
Docket No. 10-00189

Dear Chairman Freeman:

This letter is to advise the Authority and all parties to this matter that Tennessee American Water Company (the "Company") will no longer be serving printed copies on all parties of its filings for which disks containing the contents of the filings are being provided. Instead, the Company will provide to all parties only the disks containing the contents of the filings. The Company will continue to serve all filings by both emailing a copy of the filing to all parties and mailing each party a copy of the disk containing the contents of the filing.

The Company has incurred sizeable printing costs in providing printed copies of each of its multiple voluminous filings to all parties. In the future, should any party wish to receive a printed copy of the Company's filings in addition to the disk that will be provided, the Company will be happy to also provide a printed copy at cost.

Pursuant to the Authority's filing rules, the Company will continue to provide printed copies to the Authority.

Should you have any questions concerning this matter, please do not hesitate to contact me at the email address or telephone number listed above.

With kindest regards, I remain

Very truly yours,



R. Dale Grimes

Chairman Mary Freeman

December 17, 2010

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cc: Hon. Sara Kyle
Hon. Eddie Roberson
Mr. David Foster, Chief of Utilities Division
Richard Collier, Esq.
Mr. Jerry Kettles, Chief of Economic Analysis & Policy Division
Ryan McGehee, Esq.
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