

# BASS

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November 15, 2010

*Via Hand-Delivery*

Chairman Mary W. Freeman  
c/o Sharla Dillon  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, Tennessee 37243

**Re: *Petition Of Tennessee American Water Company To Change And Increase Certain Rates And Charges So As To Permit It To Earn A Fair And Adequate Rate Of Return On Its Property Used And Useful In Furnishing Water Service To Its Customers***  
**Docket No. 10-00189**

Dear Chairman Freeman:

Enclosed please find the original and five (5) sets of copies of Tennessee American Water Company's Responses to the First Discovery Request of the Utility Workers Union of America, AFL-CIO and UWUA Local 121 to Tennessee American Water Company.

A compact disk has been provided for each set which contains copies of the responses, plus attachments, and attachments that, due to volume or specific instructions in the requests, are included only in electronic form. In addition, we are including a disc marked "Docket Manager Disc," which contains the entire filing in PDF format, excluding Excel spreadsheets.

Please file the original and four copies of these Responses and stamp the additional copy as "filed". Then please return that stamp filed copy to me by way of our courier.

Should you have any questions concerning any of the enclosed, please do not hesitate to contact me.

With kindest regards, I remain

Very truly yours,



R. Dale Grimes

RDG:smb  
Enclosures

Chairman Mary Freeman

November 15, 2010

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cc: Hon. Sara Kyle (*w/o enclosure*)  
Hon. Eddie Roberson (*w/o enclosure*)  
Mr. David Foster, Chief of Utilities Division (*w/o enclosure*)  
Richard Collier, Esq. (*w/o enclosure*)  
Mr. Jerry Kettles, Chief of Economic Analysis & Policy Division (*w/o enclosure*)  
T. Jay Warner, Esq. (*w/enclosure*)  
Ryan McGehee, Esq. (*w/enclosure*)  
Mary L. White, Esq. (*w/enclosure*)  
David C. Higney, Esq. (*w/enclosure*)  
Henry M. Walker, Esq. (*w/enclosure*)  
Michael A. McMahan, Esq. (*w/enclosure*)  
Valerie L. Malueg, Esq. (*w/enclosure*)  
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Harold L. North, Jr., Esq. (*w/enclosure*)  
Mark Brooks, Esq. (*w/enclosure*)  
Scott H. Strauss, Esq. (*w/enclosure*)  
Katharine M. Mapes, Esq. (*w/enclosure*)  
Donald L. Scholes, Esq. (*w/enclosure*)

**BEFORE THE TENNESSEE REGULATORY AUTHORITY  
NASHVILLE, TENNESSEE**

**IN RE:**

**PETITION OF TENNESSEE AMERICAN  
WATER COMPANY TO CHANGE AND  
INCREASE CERTAIN RATES AND  
CHARGES SO AS TO PERMIT IT TO  
EARN A FAIR AND ADEQUATE RATE  
OF RETURN ON ITS PROPERTY USED  
AND USEFUL IN FURNISHING WATER  
SERVICE TO ITS CUSTOMERS**

**Docket No. 10-00189**

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**TENNESSEE AMERICAN WATER COMPANY'S RESPONSES TO THE FIRST  
DISCOVERY REQUEST OF THE UTILITY WORKERS UNION OF AMERICA, AFL-  
CIO AND UWUA LOCAL 121 TO TENNESSEE AMERICAN WATER COMPANY**

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The Tennessee American Water Company ("TAWC") hereby responds as follows to the First Discovery Request of the Utility Workers Union of America, AFL-CIO and UWUA Local 121 ("UWUA") to TAWC:

**GENERAL OBJECTIONS**

(1) TAWC objects to all requests that seek information protected by the attorney-client privilege, the work product doctrine and/or any other applicable privilege or restriction on disclosure.

(2) TAWC objects to the definitions and instructions accompanying the requests to the extent the definitions and instructions contradict, are inconsistent with, or impose any obligations beyond those required by applicable provisions of the Tennessee Rules of Civil Procedure or the rules, regulations or orders of the Tennessee Regulatory Authority.

(3) TAWC objects to the definitions of the words “company,” “TAWC,” “document,” “documents,” “you,” “yours,” and “UWUA Local No. 121,” that accompany the data requests because such definitions are overbroad and unduly burdensome.

(4) The specific responses set forth below are based upon information now available to TAWC, and TAWC reserves the right at any time to revise, correct, add to or clarify the objections or responses and supplement the information and/or documents produced.

(5) TAWC is providing its responses herein without waiver of, or prejudice to, its right at any later time to raise objections to: (a) the competence, relevance, materiality, privilege, or admissibility of the response, or the subject matter thereof; and (b) the use of any response, or subject matter thereof, in any subsequent proceedings.

(6) TAWC objects to each request to the extent that it is unreasonably cumulative or duplicative, or seeks information obtainable from some other source that is more convenient, less burdensome or less expensive.

(7) TAWC objects to each request to the extent it seeks information outside TAWC’s custody or control.

(8) TAWC objects to the UWUA’s requests to the extent that they have exceeded the number of discovery requests authorized by the Tennessee Regulatory Authority in contested case proceedings pursuant to Rule 1220-1-2-.11(5)(a). As such, the TAWC has responded to the UWUA’s first 40 requests (inclusive of subparts). The TAWC reserves all of its objections with respect to the discovery propounded by the UWUA that is in excess of the limit.

(9) TAWC objects to requests that call upon TAWC to create, categorize, manipulate, customize or otherwise organize data regarding time periods outside of TAWC’s historical test

year. TAWC objects to all such requests because they are unduly burdensome, seek to have TAWC create work product and seek information that is not relevant to this rate case.

(10) TAWC's specific objections to each request are in addition to the General Objections set forth in this section. These General Objections form a part of each discovery response, and they are set forth here to avoid the duplication and repetition of restating them for each discovery response. The absence of a reference to a General Objection in response to a particular request does not constitute a waiver of any General Objection with respect to that discovery request. All responses are made subject to and without waiver of TAWC's general and specific objections.

Respectfully submitted,



R. Dale Grimes (#006332)

E. Steele Clayton (#017298)

C. David Killion (#026412)

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*Counsel for Petitioner*

*Tennessee American Water Company*

**TENNESSEE AMERICAN WATER COMPANY  
DOCKET NO. 10-00189  
FIRST DISCOVERY REQUEST OF THE  
UTILITY WORKERS UNION OF AMERICA,  
AFL-CIO AND UWUA LOCAL 121**

**Responsible Witness: John Watson/Michael A. Miller**

**Question:**

1. With reference to the direct testimony of witness John S. Watson, at page 9, lines 22-23, please (a) explain in detail (including through reference to specific components of the TAWC filing in this case) the ways in which approval of the proposed rate increase will enable TAWC to “fairly compensate employees for their work”; and (b) provide all documents that concern or relate to your answer.

**Response:**

The Company objects to this question on the grounds that the requested information is overly broad and unduly burdensome. Without waiving these objections, regulated utility companies, such as TAWC, are faced with two options when the revenues generated by the business are not sufficient to cover the costs of service: i) increase revenue or ii) decrease costs. When a utility has done all that it can do to control costs without jeopardizing the public service obligations the only other option available to a regulated utility is to seek an increase in revenues from its economic regulator, in this case the TRA. See the testimony of Mr. Miller which provides financial support for the need for this rate case with particular attention to Exhibit MAM-1 to his testimony. The rate increase is also necessary, in part, to pay the wages and employee benefits of its employees in the attrition year. The support for the Company’s attrition year wages and employees benefits have been provided in the response to TN-TRA-01-Q013.

**TENNESSEE AMERICAN WATER COMPANY  
DOCKET NO. 10-00189  
FIRST DISCOVERY REQUEST OF THE  
UTILITY WORKERS UNION OF AMERICA,  
AFL-CIO AND UWUA LOCAL 121**

**Responsible Witness: John Watson/Michael A. Miller**

**Question:**

2. Please provide all documents prepared by or for the Company during the past two years that contain an evaluation or assessment of either the safety, adequacy or efficiency of the services furnished by the Company. Please include in your response documents submitted by or for the Company to the Authority, prepared by or for the Company for internal use, or sent by the Company to or received from AWWC.

**Response:**

The Company objects to this question on the grounds that the request is overly broad, unduly burdensome, and seeks information that is not relevant nor reasonably calculated to lead to the discovery of admissible evidence. The Company further objects to this request to the extent it seeks information protected by the attorney client privilege and work product doctrine. Without waiving these objections, attached to this response are the Operational Risk Management reports, identified as TN-UWUA-01-Q2-ATTACHMENT, which are responsive to this question. Please see Exhibit MAM-8 of Mr. Miller's direct testimony for a copy of the Management Audit which contains an evaluation and assessment of the adequacy and efficiency of services provided by the Company and AWWSC. The Company has provided the TRA with monthly 3.06 reports that are available on the TRA website. In addition, Exhibit JSW-1 of Mr. Watson's testimony provides a service metric report provided to the TRA regarding metrics for estimated meter readings, service appointments completed on time, meters in service, and accounts not billed.

# Operations Review Report

## ORM Section

Page 1 of 15

Month: Sept, 2010

State: TN

### 10. Explanation of NOV's, OSHA violations, etc.

No NOV's, OSHA fines or citations were issued for the month

	Month	YTD Actual	2010 Target	2009 Month	2009 YTD Actual	2009 Target
Lost Time Injury Rate (LTIR)	1.47	1.47	<b>1.01</b>	0.0	0.0	<b>0.0</b>
OSHA Recordable Injury Rate (ORIR)	0	11.78	<b>4.5</b>	0	4.25	<b>5.5</b>

**Note:** 2 recordables were calculated this month for YTD ORIR due to classification change on previous injury and employee lag time of injury notification for previous month.

#### Vehicle Crashes:

Preventable - 1

Non-Preventable - 0

#### Claim Detail:

First Aid Cases: 1

Restricted Duty: 0

Medical Treatment: 0

Lost-time Cases: 0

**Total OSHA Recordables for the month: 0**

Major Line of Insurance (#)	Mo. 2010	Mo. - Autos Other (2010)	YTD 2010	YTD - Autos Other (2010)	Mo. 2009	YTD 2009
A/L*	1	0	6	1	1	3
G/L	3		24		6	29
W/C	0		12		0	5

#### (Total Incurred Expenses)

Major Line of Insurance (\$)	Mo. 2010	YTD 2010	Mo. 2009	YTD 2009
A/L*	\$823.75	\$2,760.64	\$0	\$2390.16
G/L	\$56	\$5,943	\$1,952	\$24,995
W/C	\$0	\$41,710	\$0	\$1,794

\*(A/L) Includes ARI and PHH totals and recovered \$

\*(A/L) This report includes Employees & Claimants



# Operations Review Report

## ORM Section

**Month: August, 2010**

**State: TN**

### 10. Explanation of NOV's, OSHA violations, etc.

**No NOV's, OSHA fines or citations were issued for the month**

	Month	YTD Actual	2010 Target	2009 Month	2009 YTD Actual	2009 Target
Lost Time Injury Rate (LTIR)	0.0	0.0	<b>1.01</b>	0.0	0.0	<b>0.0</b>
OSHA Recordable Injury Rate (ORIR)	13.57	9.86	<b>4.5</b>	0	4.72	<b>5.5</b>

#### Vehicle Crashes:

Preventable - 0

Non-Preventable - 1

#### Claim Detail:

First Aid Cases: 1

Restricted Duty: 0

Medical Treatment: 1

Lost-time Cases: 0

#### **Total OSHA Recordables for the month: 1**

Major Line of Insurance (#)	Mo. 2010	Mo. - Autos Other (2010)	YTD 2010	YTD - Autos Other (2010)	Mo. 2009	YTD 2009
A/L*	1	0	5	1	0	2
G/L	1		20		3	23
W/C	2		10		2	5

#### (Total Incurred Expenses)

Major Line of Insurance (\$)	Mo. 2010	YTD 2010	Mo. 2009	YTD 2009
A/L*	\$32.72	\$1,936.89	\$0	\$2390.16
G/L	\$0	\$5,038	\$340	\$23,043
W/C	\$874	\$35,810	\$1,021	\$1,794

\*(A/L) Includes ARI and PHH totals and recovered \$

\*(A/L) This report includes Employees & Claimants

# Operations Review Report

## ORM Section

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Month: July, 2010

State: TN

**10. Explanation of NOVs, OSHA violations, etc.**

No NOVs, OSHA fines or citations were issued for the month

	Month	YTD Actual	2010 Target	2009 Month	2009 YTD Actual	2009 Target
Lost Time Injury Rate (LTIR)	0.0	0.0	1.01	0.0	0.0	0.0
OSHA Recordable Injury Rate (ORIR)	0	9.34	4.5	18.74	5.37	5.5

Vehicle Crashes:

Preventable - 0

Non-Preventable - 0

Claim Detail:

First Aid Cases: 0

Restricted Duty: 0

Medical Treatment: 0

Lost-time Cases: 0

**Total OSHA Recordables for the month: 0**

Major Line of Insurance (#)	Mo. 2010	Mo. - Autos Other (2010)	YTD 2010	YTD - Autos Other (2010)	Mo. 2009	YTD 2009
A/L*	0	0	5	1	1	2
G/L	2		19		1	20
W/C	0		7		2	3

(Total Incurred Expenses)

Major Line of Insurance (\$)	Mo. 2010	YTD 2010	Mo. 2009	YTD 2009
A/L*	\$0	\$1,904.17	\$1610.16	\$2390.16
G/L	\$0	\$3,353	\$163	\$22,703
W/C	\$442	\$7,092	\$520	\$773

\*(A/L) Includes ARI and PHH totals and recovered \$

\*(A/L) This report includes Employees &amp; Claimants

# Operations Review Report

## ORM Section

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Month: June, 2010

State: TN

**10. Explanation of NOV's, OSHA violations, etc.**

No NOV's, OSHA fines or citations were issued for the month

	Month	YTD Actual	2010 Target	2009 Month	2009 YTD Actual	2009 Target
Lost Time Injury Rate (LTIR)	0.0	0.0	1.01	0.0	0.0	0.0
OSHA Recordable Injury Rate (ORIR)	19.59	10.68	4.5	0	2.21	5.5

Vehicle Crashes:

Preventable - 0

Non-Preventable - 1

Claim Detail:

First Aid Cases: 1

Restricted Duty: 0

Medical Treatment: 2

Lost-time Cases: 0

**Total OSHA Recordables for the month: 0**

Major Line of Insurance (#)	Mo. 2010	Mo. - Autos Other (2010)	YTD 2010	YTD - Autos Other (2010)	Mo. 2009	YTD 2009
A/L*	1	0	5	1	0	1
G/L	0		16		4	19
W/C	2		6		0	1

(Total Incurred Expenses)

Major Line of Insurance (\$)	Mo. 2010	YTD 2010	Mo. 2009	YTD 2009
A/L*	\$0	\$1,904.17	\$0	\$780
G/L	\$0	\$3,353	\$0	\$22,540
W/C	\$3,900	\$6,173	\$0	\$253

\*(A/L) Includes ARI and PHH totals and recovered \$

\*(A/L) This report includes Employees &amp; Claimants

# Operations Review Report

## ORM Section

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Month: May, 2010

State: TN

**10. Explanation of NOV's, OSHA violations, etc.****No NOV's, OSHA fines or citations were issued for the month**

	Month	YTD Actual	2010 Target	2009 Month	2009 YTD Actual	2009 Target
Lost Time Injury Rate (LTIR)	0.0	0.0	1.01	0.0	0.0	0.0
OSHA Recordable Injury Rate (ORIR)	0	8.20	4.5	0	2.63	5.5

Vehicle Crashes:

Preventable - 1

Non-Preventable - 0

Claim Detail:

First Aid Cases: 0

Restricted Duty: 0

Medical Treatment: 0

Lost-time Cases: 0

**Total OSHA Recordables for the month: 0**

Major Line of Insurance (#)	Mo. 2010	Mo. - Autos Other (2010)	YTD 2010	YTD - Autos Other (2010)	Mo. 2009	YTD 2009
A/L*	1	0	4	1	0	1
G/L	1		15		3	15
W/C	0		4		0	1

(Total Incurred Expenses)

Major Line of Insurance (\$)	Mo. 2010	YTD 2010	Mo. 2009	YTD 2009
A/L*	\$1,904.17	\$1,904.17	\$0	\$780
G/L	\$0	\$3,353	\$1,034	\$22,540
W/C	\$0	\$2,444	\$0	\$253

\*(A/L) Includes ARI and PHH totals and recovered \$

\*(A/L) This report includes Employees &amp; Claimants

# Operations Review Report

## ORM Section

**Month: April, 2010**

**State: TN**

### 10. Explanation of NOVs, OSHA violations, etc.

**No NOVs, OSHA fines or citations were issued for the month**

	Month	YTD Actual	2010 Target	2009 Month	2009 YTD Actual	2009 Target
Lost Time Injury Rate (LTIR)	0.0	0.0	<b>1.01</b>	0.0	0.0	<b>0.0</b>
OSHA Recordable Injury Rate (ORIR)	0	10.24	<b>4.5</b>	0	3.32	<b>5.5</b>

#### Vehicle Crashes:

Preventable - 1

Non-Preventable - 0

#### Claim Detail:

First Aid Cases: 1

Restricted Duty: 0

Medical Treatment: 0

Lost-time Cases: 0

**Total OSHA Recordables for the month: 0**

Major Line of Insurance (#)	Mo. 2010	Mo. - Autos Other (2010)	YTD 2010	YTD - Autos Other (2010)	Mo. 2009	YTD 2009
A/L*	1	0	3	1	0	1
G/L	1		14		2	12
W/C	1		4		0	1

(Total Incurred Expenses)

Major Line of Insurance (\$)	Mo. 2010	YTD 2010	Mo. 2009	YTD 2009
A/L*	\$0	\$0	\$0	\$780
G/L	\$342	\$3695	\$0	\$1,756
W/C	\$750	\$12,203	\$0	\$253

\*(A/L) Includes ARI totals and recovered \$

\*(A/L) This report includes Employees & Claimants

# Operations Review Report

## ORM Section

**Month: March, 2010**

**State: TN**

### 10. Explanation of NOV's, OSHA violations, etc.

**No NOV's, OSHA fines or citations were issued for the month**

	Month	YTD Actual	2010 Target	2009 Month	2009 YTD Actual	2009 Target
Lost Time Injury Rate (LTIR)	0.0	0.0	<b>1.01</b>	0.0	0.0	<b>0.0</b>
OSHA Recordable Injury Rate (ORIR)	13.17	13.42	<b>4.5</b>	0	4.38	<b>5.5</b>

#### Vehicle Crashes:

Preventable - 0

Non-Preventable - 1

#### Claim Detail:

First Aid Cases: 0

Restricted Duty: 0

Medical Treatment: 1

Lost-time Cases: 0

**Total OSHA Recordables for the month: 1**

Major Line of Insurance (#)	Mo. 2010	Mo. - Autos Other (2010)	YTD 2010	YTD - Autos Other (2010)	Mo. 2009	YTD 2009
A/L*	1	0	3	1	0	1
G/L	1		13		2	10
W/C	1		3		0	1

(Total Incurred Expenses)

Major Line of Insurance (\$)	Mo. 2010	YTD 2010	Mo. 2009	YTD 2009
A/L*	\$0	\$0	\$0	\$780
G/L	\$0	\$853	\$23	\$1,756
W/C	\$0	\$10,974	\$0	\$253

\*(A/L) Includes ARI totals and recovered \$

\*(A/L) This report includes Employees & Claimants

# Operations Review Report

## ORM Section

**Month: February, 2010**

**State: TN**

### 10. Explanation of NOVs, OSHA violations, etc.

**No NOVs, OSHA fines or citations were issued for the month**

	Month	YTD Actual	2010 Target	2009 Month	2009 YTD Actual	2009 Target
Lost Time Injury Rate (LTIR)	0.0	0.0	<b>1.01</b>	0.0	0.0	<b>0.0</b>
OSHA Recordable Injury Rate (ORIR)	0.0	13.55	<b>5.0</b>	12.74	6.64	<b>5.5</b>

#### Vehicle Crashes:

Preventable - 0

Non-Preventable - 0

#### Claim Detail:

First Aid Cases: 0

Restricted Duty: 0

Medical Treatment: 0

Lost-time Cases: 0

#### **Total OSHA Recordables for the month: 0**

Major Line of Insurance (#)	Mo. 2010	Mo. - Autos Other (2010)	YTD 2010	YTD - Autos Other (2010)	Mo. 2009	YTD 2009
A/L*	2	0	2	1	0	0
G/L	4		12		2	6
W/C	0		2		1	1

(Total Incurred Expenses)

Major Line of Insurance (\$)	Mo. 2010	YTD 2010	Mo. 2009	YTD 2009
A/L*	\$0	\$0	\$0	\$780
G/L	\$182	\$453	\$319	\$1,535
W/C	\$0	\$13,200	\$253	\$253

\*(A/L) Includes ARI totals and recovered \$

\*(A/L) This report includes Employees & Claimants

# Operations Review Report

## ORM Section

**Month: January, 2010**

**State: TN**

### 10. Explanation of NOV's, OSHA violations, etc.

**No NOV's, OSHA fines or citations were issued for the month**

	Month	YTD Actual	2010 Target	2009 Month	2009 YTD Actual	2009 Target
Lost Time Injury Rate (LTIR)	0.0	0.0	<b>1.01 - ?</b>	0.0	0.0	<b>0.0</b>
OSHA Recordable Injury Rate (ORIR)	27.49	27.49	<b>5.0 - ?</b>	0.0	0.0	<b>5.5</b>

#### Vehicle Crashes:

Preventable - 0

Non-Preventable - 0

#### Claim Detail:

First Aid Cases: 0

Restricted Duty: 0

Medical Treatment: 2

Lost-time Cases: 0

### **Total OSHA Recordables for the month: 2**

Major Line of Insurance (#)	Mo. 2010	Mo. - Autos Other (2010)	YTD 2010	YTD - Autos Other (2010)	Mo. 2009	YTD 2009
A/L*	0	1	0	1	1	1
G/L	6		6		6	6
W/C	2		2		0	0

#### (Total Incurred Expenses)

Major Line of Insurance (\$)	Mo. 2010	YTD 2010	Mo. 2009	YTD 2009
A/L*	\$0	\$0	\$780	\$780
G/L	\$183	\$183	\$1414	\$1,710
W/C	\$0	\$0	\$0	\$0

\*(A/L) Includes ARI totals and recovered \$

\*(A/L) This report includes Employees & Claimants



# Operations Review Report

## ORM Section

Month: Dec, 2009

State: TN

### 10. Explanation of NOVs, OSHA violations, etc.

No NOVs, OSHA fines or citations were issued for the month

	Month	YTD Actual	2009 Target	2008 Month	2008 YTD Actual	2008 Target
Lost Time Injury Rate (LTIR)	0.0	0.0	0.0	0.0	0.0	1.5
OSHA Recordable Injury Rate (ORIR)	0.0	4.22	4.93	0.0	4.93	6.37

#### Vehicle Crashes:

Preventable - 0

Non-Preventable - 0

#### Claim Detail:

First Aid Cases: 0

Restricted Duty: 0

Medical Treatment: 0

Lost-time Cases: 0

**Total OSHA Recordables for the month: 0**

Major Line of Insurance (#)	Mo. 2009	Mo. - Autos Other (2009)	YTD 2009	YTD - Autos Other (2009)	Mo. 2008	YTD 2008
A/L*	0	0	4	0	1	9
G/L	1		33		2	43
W/C	0		7		0	11

(Total Incurred Expenses)

Major Line of Insurance (\$)	Mo. 2009	YTD 2009	Mo. 2008	YTD 2008
A/L*	\$0	\$2,390.16	\$2,900.01	\$27,041.15
G/L	\$0	\$19,804	\$826	\$69,580
W/C	\$0	\$4,275	\$0	\$3,125

\*(A/L) Includes ARI totals and recovered \$

\*(A/L) This report includes Employees & Claimants

## Operations Review Report ORM Section

**Month: November, 2009**

**State: TN**

### 10. Explanation of NOVs, OSHA violations, etc.

**No NOVs, OSHA fines or citations were issued for the month**

	Month	YTD Actual	2009 Target	2008 Month	2008 YTD Actual	2008 Target
Lost Time Injury Rate (LTIR)	0.0	0.0	<b>0.0</b>	0.0	0.0	<b>1.5</b>
OSHA Recordable Injury Rate (ORIR)	0.0	4.68	<b>4.93</b>	0.0	4.35	<b>6.37</b>

#### Vehicle Crashes:

Preventable - 0

Non-Preventable - 0

#### Claim Detail:

First Aid Cases: 0

Restricted Duty: 0

Medical Treatment: 0

Lost-time Cases: 0

**Total OSHA Recordables for the month: 0**

Major Line of Insurance (#)	Mo. 2009	Mo. - Autos Other (2009)	YTD 2009	YTD - Autos Other (2009)	Mo. 2008	YTD 2008
A/L*	0	0	4	0	3	8
G/L	1		32		5	40
W/C	0		6		1	11

(Total Incurred Expenses)

Major Line of Insurance (\$)	Mo. 2009	YTD 2009	Mo. 2008	YTD 2008
A/L*	\$0	\$2,390.16	\$29,885.38	\$24,141.14
G/L	\$0	\$12,304	\$993	\$67,442
W/C	\$0	\$4,275	\$159	\$2,671

\*(A/L) Includes ARI totals and recovered \$

\*(A/L) This report includes Employees & Claimants

## Operations Review Report ORM Section

**Month: October, 2009**

**State: TN**

### 10. Explanation of NOV's, OSHA violations, etc.

**No NOV's, OSHA fines or citations were issued for the month**

	Month	YTD Actual	2009 Target	2008 Month	2008 YTD Actual	2008 Target
Lost Time Injury Rate (LTIR)	0.0	0.0	<b>0.0</b>	0.0	0.0	<b>1.5</b>
OSHA Recordable Injury Rate (ORIR)	13.23	5.12	<b>4.93</b>	0.0	4.76	<b>6.37</b>

#### Vehicle Crashes:

Preventable -

Non-Preventable - 1

#### Claim Detail:

First Aid Cases: 0

Restricted Duty: 0

Medical Treatment: 1

Lost-time Cases: 0

#### **Total OSHA Recordables for the month: 1**

Major Line of Insurance (#)	Mo. 2009	YTD 2009	Mo. 2008	YTD 2008
A/L*	1	4	0	5
G/L	1	29	5	36
W/C	1	6	1	10

(Total Incurred Expenses)

Major Line of Insurance (\$)	Mo. 2009	YTD 2009	Mo. 2008	YTD 2008
A/L*	\$0	\$2390.16	\$0	\$2,284.76
G/L	\$0	\$5,705	\$461	\$63,215
W/C	\$0	\$7,996	\$274	\$2,423

\*Includes ARI totals and recovered \$

## Operations Review Report ORM Section

**Month: September 2009**

**State: Tennessee**

### 10. Explanation of NOVs, OSHA violations, etc.

**No NOVs, OSHA fines or citations were issued for the month**

	Month %	YTD % Actual	2009 Target	2008 Month	2008 YTD Actual	2008 Target
Lost Time Injury Rate (LTIR)	0	0	0	0	0	1.5
OSHA Recordable Injury Rate (ORIR)	0	4.25	4.93	0	5.25	6.37

Vehicle accidents: 1

Claim detail:

First Aid cases: 0

Medical Cases: 0

Restricted Duty: 0

Lost-time Cases: 0

Total OSHA Recordables: 0

Major Line of Insurance (#)	Mo. 2009	2009. YTD	Mo. 2008	2008 YTD
A/L	1	3	3	5
G/L	3	25	2	32
W/C	0	5	1	9

**(Total Incurred Expenses)**

Major Line of Insurance (\$)	Mo. 2009	2009 YTD Incurred	Mo. 2008	2008 YTD
A/L	\$0	\$2,390.16	\$137.66	\$2,284.76
G/L	\$1,952	\$20,210	\$311	\$63,258
W/C	\$0	\$5,762	\$158	\$2,187

\*Includes ARI totals and recovered \$

## Operations Review Report ORM Section

**Month: August 2009**

**State: Tennessee**

### 10. Explanation of NOV's, OSHA violations, etc.

**No NOV's, OSHA fines or citations were issued for the month**

	Month %	YTD % Actual	2009 Target	2008 Month	2008 YTD Actual	2008 Target
Lost Time Injury Rate (LTIR)	0	0	0	0	0	1.5
OSHA Recordable Injury Rate (ORIR)	13.04	4.72	4.93	0	4.37	6.37

Vehicle accidents: 1

Claim detail:

First Aid cases: 1

Medical Cases: 0

Restricted Duty: 1

Lost-time Cases: 0

Total OSHA Recordables: 1

Major Line of Insurance (#)	Mo. 2009	2009. YTD	Mo. 2008	2008 YTD
A/L	0	2	0	3
G/L	3	22	6	30
W/C	2	5	2	8

#### (Total Incurred Expenses)

Major Line of Insurance (\$)	Mo. 2009	2009 YTD Incurred	Mo. 2008	2008 YTD
A/L	\$0	\$2,390.16	\$0	\$2,147.10
G/L	\$4,100	\$21,558	\$1512	\$60,933
W/C	\$4,259	\$4,971	\$549	\$1,684

\*Includes ARI totals and recovered \$

## Operations Review Report ORM Section

**Month: July 2009**  
**State: Tennessee**

### 10. Explanation of NOVs, OSHA violations, etc.

**No NOVs, OSHA fines or citations were issued for the month**

	Month %	YTD % Actual	2009 Target	2008 Month	2008 YTD Actual	2008 Target
Lost Time Injury Rate (LTIR)	0	0	<b>0</b>	0	0	<b>1.5</b>
OSHA Recordable Injury Rate (ORIR)	9.37	3.58	<b>4.93</b>	0	4.96	<b>6.37</b>

Vehicle accidents: 1

Claim detail:

First Aid cases: 2  
Medical Cases: 0  
Restricted Duty: 0  
Lost-time Cases: 0

Total OSHA Recordables: 0

Major Line of Insurance (#)	Mo. 2009	2009. YTD	Mo. 2008	2008 YTD
A/L	1	2	0	0
G/L	0	17	5	24
W/C	2	3	1	6

**(Total Incurred Expenses)**

Major Line of Insurance (\$)	Mo. 2009	2009 YTD Incurred	Mo. 2008	2008 YTD
A/L	\$1,252.39	\$2,032.39	\$0	\$2,147
G/L	\$0	\$14,717	\$825	\$58,538
W/C	\$0	\$253	\$170	\$2,420

\*Includes ARI totals and recovered \$

**TENNESSEE AMERICAN WATER COMPANY  
DOCKET NO. 10-00189  
FIRST DISCOVERY REQUEST OF THE  
UTILITY WORKERS UNION OF AMERICA,  
AFL-CIO AND UWUA LOCAL 121**

**Responsible Witness:**

**Question:**

3. With reference to the direct testimony of witness John S. Watson, at page 9, lines 22-23, is it the Company's position that at the present time TAWC employees are not "fairly compensate[d] for their work"? Please explain your answer fully.

**Response:**

No. TAWC's employee's are compensated in conformance with its union contracts for bargaining unit employees and in conformance with its market based salary administration policy for non-bargaining unit employees.

**TENNESSEE AMERICAN WATER COMPANY  
DOCKET NO. 10-00189  
FIRST DISCOVERY REQUEST OF THE  
UTILITY WORKERS UNION OF AMERICA,  
AFL-CIO AND UWUA LOCAL 121**

**Responsible Witness: John Watson**

**Question:**

4. With reference to the direct testimony of witness John S. Watson, at page 9, lines 27 through page 10, line 15, please provide a complete copy of the cited “American Society of Civil Engineers 2009 Report Card.”

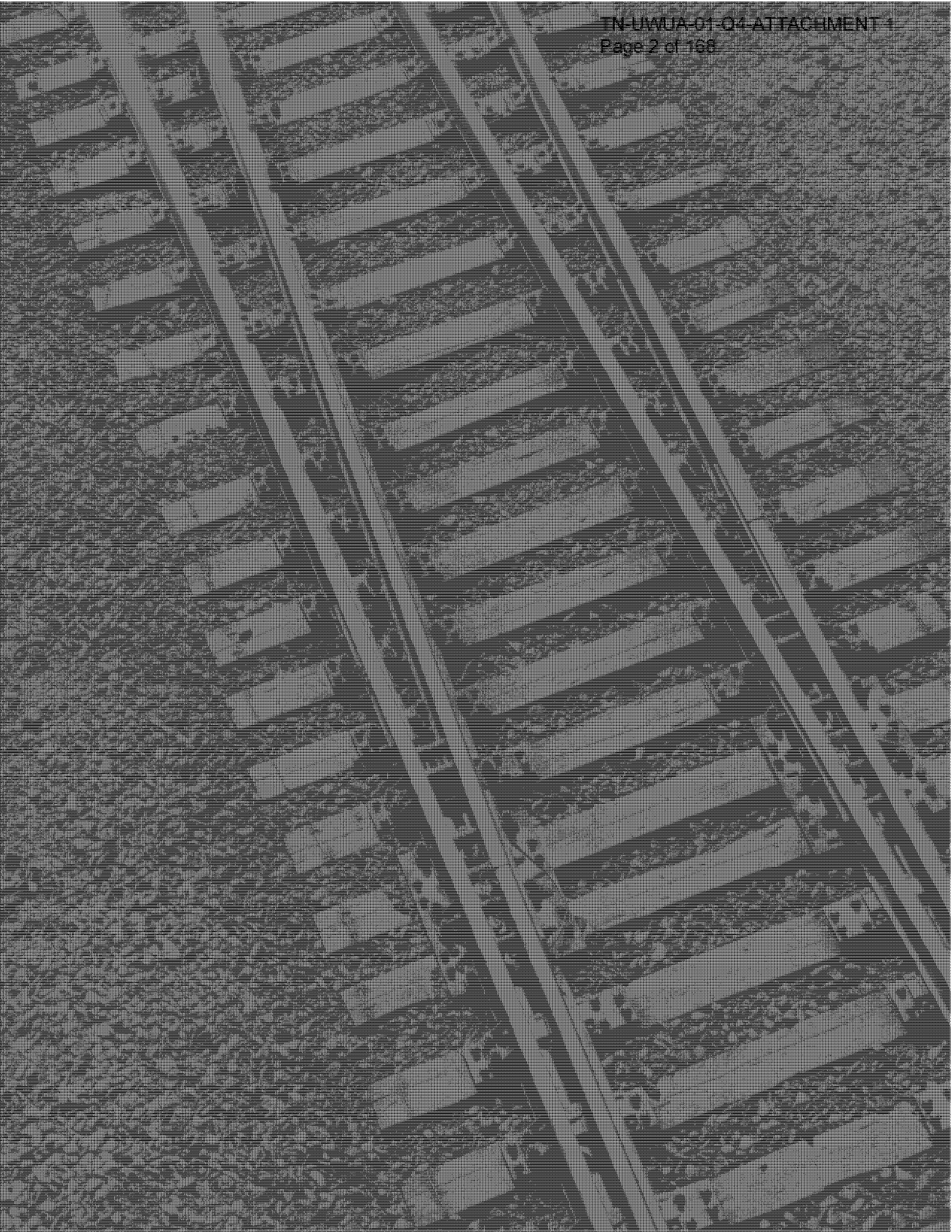
**Response:**

The Company objects on the grounds that the cited report is not referenced at page 9 of Mr. Watson’s direct testimony. Without waiving this objection, the report is attached as TN-UWUA-01-ATTACHMENT 1 and TN-UWUA-01-ATTACHMENT 2.



2009  
REPORT  
CARD  
\*\*\*\*\* for \*\*\*\*\*  
americas  
INFRASTRUCTURE

**ASCE** American Society  
of Civil Engineers



2009  
REPORT  
CARD  
★★★★ for ★★★★★  
American's  
INFRASTRUCTURE

American Society of Civil Engineers  
March 25, 2009  
[www.asce.org/reportcard](http://www.asce.org/reportcard)

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Founded in 1852, the American Society of Civil Engineers is the country's oldest national civil engineering organization. It represents more than 146,000 civil engineers in private practice, government, industry, and academia who are dedicated to advancing the science and profession of civil engineering. ASCE is a 501(c)(3) tax exempt educational and professional society.

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The grades and recommendations of the 2009 *Report Card for America's Infrastructure* are determined by a committee made up of 28 ASCE members, all experts in their areas of practice. Biographies of each member are available in the appendix.

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# PREFACE

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Civil engineers are stewards of the nation's infrastructure, charged with the design, construction, operation, and maintenance of our vital public works. Inherent in that responsibility is the obligation to periodically assess the state of the infrastructure, report on its condition and performance, and advise on the steps necessary for its improvement.

---

The *2009 Report Card for America's Infrastructure* finds not much has changed since the last edition four years ago. Years of delayed maintenance and lack of modernization have left Americans with an outdated and failing infrastructure that cannot meet our needs.

Infrastructure has a direct impact on our personal and economic health, and the infrastructure crisis is endangering our nation's future prosperity. For the safety and security of our families, we can no longer afford to ignore the congested roads, aging dams, broken water mains, and deficient bridges we face every day. As a society, we must become better stewards of the environment through the use of sustainable infrastructure practices. The quality of life for this and future generations depends on our willingness to rise to the challenge.

These challenges are great, but they can be met. It will take government and industry leadership, sound technology, wise community planning, and involved citizens to make real changes.

A healthy infrastructure will enable us to remain a strong and prosperous nation, but only if we move forward with vision, leadership, and community involvement and support. We must work together to develop a path forward and begin the first crucial steps. With perseverance and a common goal, we can work together to rebuild our once great infrastructure. ★

**D. Wayne Klotz, P.E., D.WRE, F.ASCE**  
*President*

**American Society of Civil Engineers**  
**2008–2009**

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The 2009 *Report Card for America's Infrastructure* grades 15 categories of infrastructure, including a new category: levees. For the second time, America's infrastructure rates a cumulative grade of D. While not all categories fare as badly or are plagued by the same problems, delayed maintenance and chronic underfunding are contributors to the low grades in nearly every category.

---

# EXECUTIVE SUMMARY

# EXECUTIVE SUMMARY

## TRENDS IN THE GRADES

Grades ranged from a high of C+ for solid waste to a low of D- for drinking water, inland waterways, levees, roads, and wastewater. U.S. surface transportation and aviation systems declined over the past four years, with aviation and transit dropping from a D+ to D, and roads dropping from a D to a nearly failing D-.

Showing no significant improvement since the last report, the nation's bridges, public parks and recreation, and rail remained at a grade of C, while dams, hazardous waste, and schools remained at a grade of D, and drinking water and wastewater remained at a grade of D-. Levees, the newest category, debuted on the 2009 *Report Card* at a barely passing grade of D-.

Just one category—energy—improved since 2005, raised its grade from D to D+.

### Water and Environment

**DAMS:** As dams age and downstream development increases, the number of deficient dams has risen to more than 4,000, including 1,819 high hazard dams. Over the past six years, for every deficient, high hazard potential dam repaired, nearly two more were declared deficient. There are more than 85,000 dams in the U.S., and the average age is just over 51 years old. Because of the lack of progress made in repairing and rehabilitating the

nation's dams, this category again earned a grade of D.

**DRINKING WATER:** Drinking water again earned a D-. America's drinking water systems face an annual shortfall of at least \$11 billion to replace aging facilities that are near the end of their useful life and to comply with existing and future federal water regulations. This does not account for growth in the demand for drinking water over the next 20 years. Leaking pipes lose an estimated seven billion gallons of clean drinking water a day. Although Americans still enjoy some of the best tap water in the world, the costs of treating and delivering that water where it is needed continue to outpace the funds available to sustain the system.

**HAZARDOUS WASTE:** Hundreds of thousands of contaminated sites exist across the country, representing millions of dollars of untapped economic potential. Redevelopment of brownfield sites over the past five years generated an estimated 191,338 new jobs and \$408 million annually in extra revenues for localities. In 2008, however, there were 188 U.S. cities with brownfield sites awaiting cleanup and redevelopment. Additionally, federal funding for "Superfund" cleanup of the nation's worst toxic waste sites has declined steadily, dropping to \$1.08 billion

**TABLE A ★ 2009 Report Card for America's Infrastructure**

Aviation	<b>D</b>
Bridges	<b>C</b>
Dams	<b>D</b>
Drinking Water	<b>D-</b>
Energy	<b>D+</b>
Hazardous Waste	<b>D</b>
Inland Waterways	<b>D-</b>
Levees	<b>D-</b>
Public Parks and Recreation	<b>C-</b>
Rail	<b>C-</b>
Roads	<b>D-</b>
Schools	<b>D</b>
Solid Waste	<b>C+</b>
Transit	<b>D</b>
Wastewater	<b>D-</b>

**AMERICA'S  
INFRASTRUCTURE G.P.A.**

**D**

**ESTIMATED 5 YEAR  
INVESTMENT NEED**

**\$2.2  
TRILLION**

**NOTES** Each category was evaluated on the basis of capacity, condition, funding, future need, operation and maintenance, public safety and resilience

**A** = Exceptional  
**B** = Good  
**C** = Mediocre  
**D** = Poor  
**F** = Failing

in 2008, its lowest level since 1986. Since little has been done to clean up these sites since the last *Report Card*, hazardous waste again earned a grade of D.

**LEVEES:** The *Report Card's* new category, levees, earned a D-. More than 85% of the nation's estimated 100,000 miles of levees are locally owned and maintained. The reliability of many of these levees is unknown. Many are more than 50 years old and were originally built to protect crops from flooding. With an increase in development behind these levees, the risk to public health and safety from failure has increased. Rough estimates put the cost at more than \$100 billion to repair and rehabilitate the nation's levees.

**SOLID WASTE:** The category that has consistently had the highest grade on the *Report Card for America's Infrastructure* is solid waste, again earning the highest grade of C+. In 2007, the U.S. produced 254 million tons of municipal solid waste. More than a third was recycled or recovered, representing a 7% increase since 2000. Per capita generation of waste has remained relatively constant over the last 20 years. Despite those successes, the increasing volume of electronic waste and lack of uniform regulations for its disposal creates the potential for high levels of hazardous materials and heavy metals in the nation's landfills, posing a significant threat to public safety.

**WASTEWATER:** Aging systems discharge billions of gallons of untreated wastewater into U.S. surface waters each

year. The U.S. Environmental Protection Agency estimates that the nation must invest \$390 billion over the next 20 years to update or replace existing systems and build new ones to meet increasing demand. Wastewater continues to be among the lowest grades on the *Report Card*, again earning a D- in 2009.

## Transportation

**AVIATION:** Despite surging oil prices, volatile credit markets, and a lagging economy, the Federal Aviation Administration projects a 3% annual growth in air travel. Travelers will be faced with increasing delays and inadequate conditions as a result of the long overdue need to modernize the outdated air traffic control system and the failure to enact a federal aviation program. The increasing delays and the lack of new authorization for federal aviation programs have caused aviation's grade to slip to a D in 2009.

**BRIDGES:** More than 26%—more than one in four—of the nation's bridges are either structurally deficient or functionally obsolete. While some progress has been made in recent years to reduce the number of deficient and obsolete bridges in rural areas, the number in urban areas is rising. A \$17 billion annual investment is needed to substantially improve current bridge conditions. Currently, only \$10.5 billion is spent annually on the construction and maintenance of bridges. There have been no substantial improvements in bridge condition since the last *Report Card*, keeping the grade at a C for 2009.

**INLAND WATERWAYS:** The nation's waterways offer an efficient and environmentally friendly way to move goods across the country. The average tow barge can carry the equivalent of 870 tractor trailer loads. Of the 257 locks still in use on the nation's inland waterways, 30 were built in the 1800s and another 92 are more than 60 years old. The average age of all federally owned or operated locks is nearly 60 years, well past their planned design life of 50 years. The cost to replace the present system of locks is estimated at more than \$125 billion. Despite the economic savings waterways can offer, little has been done to improve their condition since 2005, leaving this category at a grade of D-.

**RAIL:** A freight train is three times as fuel efficient as a truck, and traveling by passenger rail uses 20% less energy per mile than traveling by car. However, growth and changes in demand create bottlenecks that constrain traffic in critical areas. Freight and passenger rail generally share the same network, and a significant potential increase in passenger rail demand will add to the freight railroad capacity challenges. More than \$200 billion is needed through 2035 to accommodate anticipated growth. Similar to the nation's inland waterways, rail offers enormous economic and environmental potential, but few improvements have been made since 2005. This category again rates at a C-.

**ROADS:** Congestion on the nation's roads is increasing and the cost to improve is ever rising, causing the roads grade to

decrease to a D- in 2009. Americans spend 4.2 billion hours a year stuck in traffic at a cost to the economy of \$78.2 billion, or \$710 per motorist. Poor conditions cost motorists \$67 billion a year in repairs and operating costs. One-third of America's major roads are in poor or mediocre condition and 45% of major urban highways are congested. Current spending of \$70.3 billion per year for highway capital improvements is well below the estimated \$186 billion needed annually to substantially improve conditions.

**TRANSIT:** Transit use increased 25% between 1995 and 2005, faster than any other mode of transportation. However, nearly half of American households do not have access to bus or rail transit, and only 25% have what they consider to be a good alternative. The Federal Transit Administration estimates that \$15.8 billion is needed annually to maintain conditions and \$21.6 billion is needed to improve to good conditions. In 2008, federal capital outlays for transit were only \$9.8 billion. Since investment in transit has not kept pace with its growing needs, the 2009 grade has dropped to a D.

### Public Facilities

**PUBLIC PARKS AND RECREATION:** Parks, beaches, and other recreational facilities contribute \$730 billion per year to the U.S. economy, support nearly 6.5 million jobs, and contribute to cleaner air and water and higher property values. Despite record spending on parks at the state and local level, the acreage of park-

land per resident in urban areas is declining. While significant investments are being made in the National Park Service for its 2016 centennial, the agency's facilities still face a \$7-billion maintenance backlog. Even though some progress has been made since 2005 to improve the nation's parkland, lagging public investment means that public parks and recreation still earns a grade of C- in 2009.

**SCHOOLS:** Spending on the nation's schools grew from \$17 billion in 1998 to a peak of \$29 billion in 2004. However, by 2007 spending fell to \$20.28 billion. No comprehensive, authoritative nationwide data on the condition of America's school buildings have been collected in a decade. The National Education Association's best estimate to bring the nation's schools into good repair is \$322 billion. Without up-to-date data, the true extent of the problems facing the nation's schools cannot be known, and therefore schools once again receive a grade of D.

### Energy

**ENERGY:** Progress has been made in grid reinforcement since 2005, and substantial investment in generation, transmission, and distribution is expected over the next two decades. Demand for electricity has grown by 25% since 1990. Public and government opposition and difficulty in the permitting processes are restricting much needed modernization. Projected electric utility investment needs could be as much as \$1.5 trillion by 2030. The increase to a grade of D+ is largely due to anticipated



investments in improvements over the next two decades, which began in 2005.

## RAISING THE GRADES: SOLUTIONS

The nation's infrastructure faces some very real problems that threaten our way of life if they are not addressed. These problems are solvable if we have the needed vision and leadership. Raising the grades on our infrastructure will require that we seek and adopt a wide range of structural and non-structural solutions in every category, including technical advances, funding and regulatory changes, and changes in public behavior and support.

ASCE has developed five key solutions to begin raising the grades. They are:

- ★ **INCREASE** federal leadership in infrastructure to address the crisis;
- ★ **PROMOTE** sustainability and resilience in infrastructure to protect the natural environment and withstand natural and man-made hazards;
- ★ **DEVELOP** national, state, and regional infrastructure plans that complement a national vision and focus on system-wide results;
- ★ **ADDRESS** life-cycle costs and ongoing maintenance to meet the needs of current and future users;
- ★ **INCREASE** and improve infrastructure investment from all stakeholders.

## RAISING THE GRADES: CASE STUDIES

While the conditions listed in the *Report Card* mean low grades for all categories, there are positive examples from across the country that demonstrate some progress is being made. Throughout the report, case studies of how public and private organizations have addressed specific problems are included to demonstrate how these innovative solutions can be applied on a larger scale. The case studies for each category may not contribute to an overall improvement of the grade, but they illustrate that the problems facing the nation's infrastructure are solvable with some creativity and determination.

## HISTORY

The concept for a report card to grade the nation's infrastructure originated in 1988 with a congressionally chartered commission, the National Council on Public Works Improvement. Titled *Fragile Foundations: A Report on America's Public Works*, the council's report issued recommendations on how to improve the nation's infrastructure. As a way to guide the study, the authors used the report card concept to establish a baseline evaluation of the infrastructure. This first report card included eight categories of infrastructure and assigned letter grades on the basis of performance and capacity of existing public works.

In 1988, when the report was released, the nation's infrastructure earned a "C," representing an average grade. Among the problems identified within *Fragile Foundations* were increasing congestion and



**ABOVE:** Crews work to rescue stranded drivers after a major water main broke in Montgomery County, Maryland on December 23, 2008. Photo courtesy of *The Gazette / Gazette.Net*.

deferred maintenance and age of the system; the authors of the report worried that fiscal investment was inadequate to meet the current operations costs and future demands on the system. Since 1998 ASCE has released four *Report Cards* and found each time that these same problems persist.

## METHODOLOGY

The *Report Card* advisory council comprises 28 engineers with expertise in the disciplines represented in the report. For nearly a year the council worked to analyze current data and conditions within the 15 categories, consult with additional technical and industry experts, and assess and assign grades.

In assigning grades, the council considered several fundamental criteria. These

included capacity, condition, operations and maintenance, current and future funding, public safety, and resilience. The grade determination was based on both publicly available data and the subjective judgments of the engineers serving on the advisory council.

The 2005 *Report Card* featured a category called “Security” that sought to rate the ability of infrastructure to meet man-made threats. In the four years since that report, engineers have begun to look at security in the context of infrastructure’s overall resilience—or the ability to withstand and recover from both natural and man-made hazards. Since the likelihood of natural disaster is sometimes much higher than that of a man-made threat, and resilience must be determined on a system by system basis, the 2009 *Report Card* now incorporates resilience as a grading factor in each category.

## THE NEED FOR INVESTMENT

In 2009, ASCE estimates that \$2.2 trillion needs to be invested over five years to bring the condition of the nation’s infrastructure up to a good condition—an increase of more than half a trillion dollars since the 2005 *Report Card*’s estimate of \$1.6 trillion. This number, adjusted for a 3% rate of inflation, represents capital spending at all levels of government and includes what is already being spent. Current spending amounts to only about half of the needed investment, which means the U.S. must invest an additional \$1.1 billion over the next five years. ★

**TABLE B ★ Estimated 5-Year Investment Needs in Billions of Dollars**

CATEGORY	5-YEAR NEED (BILLIONS)	ESTIMATED ACTUAL SPENDING*	AMERICAN RECOVERY AND REINVESTMENT ACT (P.L. 111-005)	FIVE-YEAR INVESTMENT SHORTFALL
Aviation	87	45	1.3	(40.7)
Dams	12.5	5	0.05	(7.45)
Drinking Water and Wastewater	255	140	6.4	(108.6)
Energy	75	34.5	11	(29.5)
Hazardous Waste and Solid Waste	77	32.5	1.1	(43.4)
Inland Waterways	50	25	4.475	(20.5)
Levees	50	1.13	0	(1.13)
Public Parks and Recreation	85	36	0.835	(48.17)
Rail	63	42	9.3	(11.7)
Roads and Bridges	930	351.5	27.5	(549.5)
Discretionary grants for surface transportation			1.5	
Schools	160	125	0**	(35)
Transit	265	66.5	8.4	(190.1)
	<b>2.122 trillion***</b>	<b>903 billion</b>	<b>71.76 billion</b>	<b>(1.176 trillion)</b>

**Total Need\*\*\*\* \$2.2 trillion**

\* 5 year spending estimate based on the most recent available  
spending at all levels of government and not indexed for inflation

\*\* The American Recovery and Reinvestment Act included \$53.6 billion  
for a State Fiscal Stabilization Fund for education, as of press time,  
it was not known how much would be spent on school infrastructure.

\*\*\* Not adjusted for inflation

\*\*\*\* Assumes 3% annual inflation

**SOURCES** For source information see page 150.

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The American Society of Civil Engineers and its members are committed to protecting the health, safety, and welfare of the public, and as such, are equally committed to improving the nation's public infrastructure. To achieve that goal, the *Report Card* depicts the condition and performance of the nation's infrastructure in the familiar form of a school report card—assigning letter grades that are based on physical condition and needed fiscal investments for improvement.

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# INTRODUCTION

# INTRODUCTION

Since 1998, ASCE has issued three infrastructure report cards and numerous status updates that depict the current state of the infrastructure and provide potential solutions for improvement. The *Report Card* has been cited in numerous articles and academic studies, and the nation's political leaders rely on the *Report Card* to provide them with clear information which they can use as a guide for policy decisions.

To develop the quadrennial *Report Card for America's Infrastructure*, ASCE assembles an advisory panel of the nation's leading civil engineers to determine the scope of the inquiry and establish a methodology for assigning grades. They then analyze hundreds of studies, reports, and other sources, and ASCE surveys thousands of engineers to determine what is happening in the field.

The concept for a report card to grade the nation's infrastructure originated in 1988 with a congressionally chartered commission, the National Council on Public Works Improvement. Titled *Fragile Foundations: A Report on America's Public Works*, the council's report issued recommendations on how to improve the nation's infrastructure. As a way to guide the study, the authors used the report card concept to establish a baseline evaluation of the infrastructure. This first report card included eight categories of infrastructure

and assigned letter grades based on performance and capacity of existing public works.

When the report was released in 1988, the nation's infrastructure earned a "C," representing an average grade. Among the problems identified within *Fragile Foundations* were increasing congestion and deferred maintenance and age of the system; the authors of the report worried that fiscal investment was inadequate to meet the current operations costs and future demands on the system.

In 1998, ASCE found that in the decade since the *Fragile Foundations* report was released, the overall grade had dropped a whole letter grade to a D. Moreover, a failing grade was assigned to the nation's public school infrastructure, with near failing grades in such crucial areas as drinking water, roads, and dams. The grades surprised even the authors and generated widespread public attention.

The *Report Card* issued in 2001 showed a slight upturn to a D+ in the overall grade, but by 2005 it sank back to a D. What is most telling, however, is the fact that the concerns in the 1988 report are the same concerns found subsequently, such as inadequate capacity and deferred maintenance.

The grades for the previous report cards can be found in Appendix A of this report. ★



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ASCE's *Report Card for America's Infrastructure* seeks to inform the public and policy makers about the condition of the nation's infrastructure and how best to improve it. Americans owe their economic prosperity, public safety, and high quality of life to the infrastructure that serves them every day.

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RAISING THE GRADES

# FIVE KEY SOLUTIONS

## RAISING THE GRADES

# FIVE KEY SOLUTIONS

While the *Report Card* points out serious deficiencies in the nation's infrastructure as well as the need for focused and visionary leadership and adequate funding, these can be addressed. The key solutions offered by ASCE are ambitious and will not be implemented overnight, but Americans are capable of real and positive change. ASCE urges all of those who want to continue our tradition of a strong and prosperous nation to begin by maintaining and improving the infrastructure that makes us great.

The five key solutions are:

- ★ **INCREASE** federal leadership in infrastructure;
- ★ **PROMOTE** sustainability and resilience;
- ★ **DEVELOP** federal, regional, and state infrastructure plans;
- ★ **ADDRESS** life cycle costs and ongoing maintenance;
- ★ **INCREASE** and improve infrastructure investment from all stakeholders.

### 1. INCREASE FEDERAL LEADERSHIP IN INFRASTRUCTURE

America's infrastructure needs bold leadership and a compelling national vision. During the 20th century, the federal government led the way in building our nation's greatest infrastructure systems by means ranging from the New Deal programs to the interstate highway system and the Clean Water Act. Since that time, federal leadership has diminished and the condition of the nation's infrastructure has suffered. Currently most infrastructure investment decisions are made without the benefit of a national vision. That strong national vision must originate with strong federal leadership and be shared by all levels of government and the private sector. Without a strong national vision, infrastructure will continue to deteriorate.

### 2. PROMOTE SUSTAINABILITY AND RESILIENCE

America's infrastructure must meet ongoing needs for natural resources, industrial products, energy, food, transportation, shelter, and effective waste

management, and at the same time protect and improve environmental quality. Sustainability and resiliency must be an integral part of improving the nation's infrastructure. Today's transportation systems, water treatment systems, and flood control systems must be able to withstand both current and future challenges. Both structural and non-structural methods must be applied to meet challenges. Infrastructure systems must be designed to protect the natural environment and withstand both natural and man-made hazards, using sustainable practices, to ensure that future generations can use and enjoy what we build today, as we have benefitted from past generations. Additionally, research and development should be funded at the federal level to develop new, more efficient methods and materials for building and maintaining the nation's infrastructure. Sustainable development will not only preserve our high quality of life and environment we enjoy today, but improve conditions in the future.

### 3. DEVELOP FEDERAL, REGIONAL, AND STATE INFRASTRUCTURE PLANS

Infrastructure investment at all levels must be prioritized and executed according to well conceived plans that both complement the national vision and focus on systemwide outputs. Goals of the plan should center on freight and passenger mobility, intermodality,

water use, environmental stewardship, and encouraging resiliency and sustainability. The plans must reflect a better defined set of federal, state, local, and private sector roles and responsibilities and instill better discipline for setting priorities and focusing funding to solve the most pressing problems. The plans should also complement our broad national goals of economic growth and leadership, resource conservation, energy independence, and environmental stewardship. Infrastructure plans should be synchronized with regional land use planning and related regulation and incentives to promote nonstructural as well as structural solutions to mitigate the growing demand for increased infrastructure capacity.

### 4. ADDRESS LIFE CYCLE COSTS AND ONGOING MAINTENANCE

As infrastructure is built or rehabilitated, life cycle cost analysis should be performed for all infrastructure systems to account for initial construction, operation, maintenance, environmental, safety and other costs reasonably anticipated during the life of the project, such as recovery after disruption from natural or manmade hazards. Additionally, owners of the infrastructure should be required to perform ongoing evaluations and maintenance to keep the system functioning at a safe and satisfactory level. Life cycle cost analysis, ongoing



maintenance, and planned renewal will result in more sustainable and resilient infrastructure systems and ensure they can meet the needs of future users.

## 5. INCREASE AND IMPROVE INFRASTRUCTURE INVESTMENT FROM ALL STAKEHOLDERS

All levels of government, owners, and users must renew their commitment to infrastructure investments in all categories. All available financing options must be explored and debated. While great strides can be made with sustainable development and ongoing maintenance, if we are to make the necessary long-term improvements, significant funds must be invested. The longer critical investments to improve the operability, safety, and resilience of the nation's infrastructure are withheld, the greater the future cost and risk of failure. We must develop and authorize innovative financing programs that not only make resources readily available, but also encourage the most effective and efficient use of those resources. Federal investment must be used to complement, encourage, and leverage investment from the state and local government levels as well as from the private sector. In addition, users of infrastructure must be willing to pay the appropriate price for their use. ★

These five key solutions are holistic recommendations to improve the planning, building, and maintenance of the nation's infrastructure, but they must be applied in a way that meets the unique needs of each category. Along with detailed conditions descriptions, the individual chapters of this book contain specific solutions for raising the grade in each infrastructure category.

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As dams age and downstream development increases, the number of deficient dams has risen to more than 4,000, including 1,819 high hazard potential dams. Over the past six years, for every deficient, high hazard potential dam repaired, nearly two more were declared deficient. There are more than 85,000 dams in the U.S., and the average age is just over 51 years old.

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FACTS  
ABOUT

WATER AND ENVIRONMENT

**DAMS**

# WATER AND ENVIRONMENT DAMS | 2009 GRADE | D

## RAISING THE GRADES SOLUTIONS THAT WILL WORK **NOW**

**A** = Exceptional  
**B** = Good  
**C** = Mediocre  
**D** = Poor  
**F** = Failing

AMERICA'S  
INFRASTRUCTURE  
G.P.A.

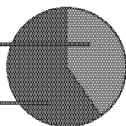
**D**

### ESTIMATED 5-YEAR FUNDING REQUIREMENTS FOR DAMS

Total investment needs  
**\$12.5 BILLION**

Estimated spending  
**\$5.05 BILLION**

Projected shortfall  
**\$7.45 BILLION**



- ★ **ENCOURAGE** or require effective state dam safety programs that provide adequate funding, staff, and statutory authorities;
- ★ **DEVELOP** emergency action plans for every high hazard dam by 2011;
- ★ **ESTABLISH** a national funding program and parallel state programs to repair nonfederally owned dams;
- ★ **INCLUDE** dam failure inundation mapping as part of the National Flood Insurance Program;
- ★ **EDUCATE** the public about dam safety risks;
- ★ **ENCOURAGE** individuals to educate themselves on the location and condition of dams in their area.

## CONDITION

Dams provide essential benefits, including drinking water, power generation, flood protection, irrigation, and recreation. They may be publicly owned and operated by federal agencies, states, cities and municipalities or privately owned and operated by businesses and corporations. Typically earth embankments or concrete structures, dams can reach heights of up to 770 feet and store billions of gallons of water. A dam's "hazard potential" is classified on the basis of the anticipated consequences of failure, not the condition of the dam. The classifications include "high hazard potential" (anticipated loss of life in the case of failure), "significant hazard potential" (anticipated damage to buildings and important infrastructure), and "low hazard potential" (anticipated loss of the dam or damage to the floodplain, but no expected loss of life).

The National Inventory of Dams (NID), which is maintained by the U.S. Army Corps of Engineers (USACE), shows that the number of dams in the U.S. has increased to more than 85,000, but the federal government owns or regulates only 11% of those dams.<sup>3,5</sup> Responsibility for ensuring the safety of the rest of the nation's dams falls to state dam safety programs. Many state dam safety programs do not have sufficient resources, funding, or staff to conduct dam safety inspections, to take appropriate enforcement actions, or to ensure proper construction by reviewing plans and performing construction inspections. For example, Texas has only 7 engineers and an annual bud-

get of \$435,000 to regulate more than 7,400 dams.<sup>3</sup> That means each inspector is responsible for more than 1,050 dams. Worse still, Alabama does not have a dam safety program despite the fact that there are more than 2,000 dams in the state. And in some states many dams are specifically exempted from inspection by state law. In Missouri there are 740 high hazard potential dams that are exempted because they are less than 35 feet in height. The task for the states is an enormous challenge. (See Table 1.1)

While the total number of dams is increasing, the number of high hazard potential dams is also increasing at an alarming rate, now totaling 15,237.<sup>3</sup> That represents an increase of more than 3,300 new high hazard potential dams since 2007. This increase is a result of new development below dams, which is dramatically increasing the consequences of failure and resulting in the reclassification of dams. This change in classification requires that significantly greater safety standards be met given the greater consequences of dam failure.

The number of dams determined to be unsafe or deficient has risen from 3,500 in 2005 to 4,095 in 2007.<sup>3</sup> Of that number, high hazard potential dams that are also classified as deficient has risen from 1,367 in 2005 to 1,819 in 2007.<sup>3</sup> The greatest indicator of the condition of the nation's dams can be seen in Table 1.1 that demonstrates the increase in the number of high hazard dams that need to be repaired compared to the number of completed repairs to high hazard dams, which remains flat.<sup>3</sup> The rate of dam repairs is

**TABLE 1.1 ★ Number of Deficient Dams in United States by Repair Status**

YEAR	# OF DEFICIENT DAMS	# OF HIGH HAZARD DEFICIENT DAMS	# OF HIGH HAZARD REPAIRED DAMS	# OF HIGH HAZARD DAMS NEEDING REPAIR
2001	1,348	488	124	364
2002	1,536	646	163	483
2003	2,004	648	120	528
2004	3,000	979	100	879
2005	3,271	1,367	138	1,229
2006	3,346	1,308	139	1,169
2007	4,095	1,826	83	1,743

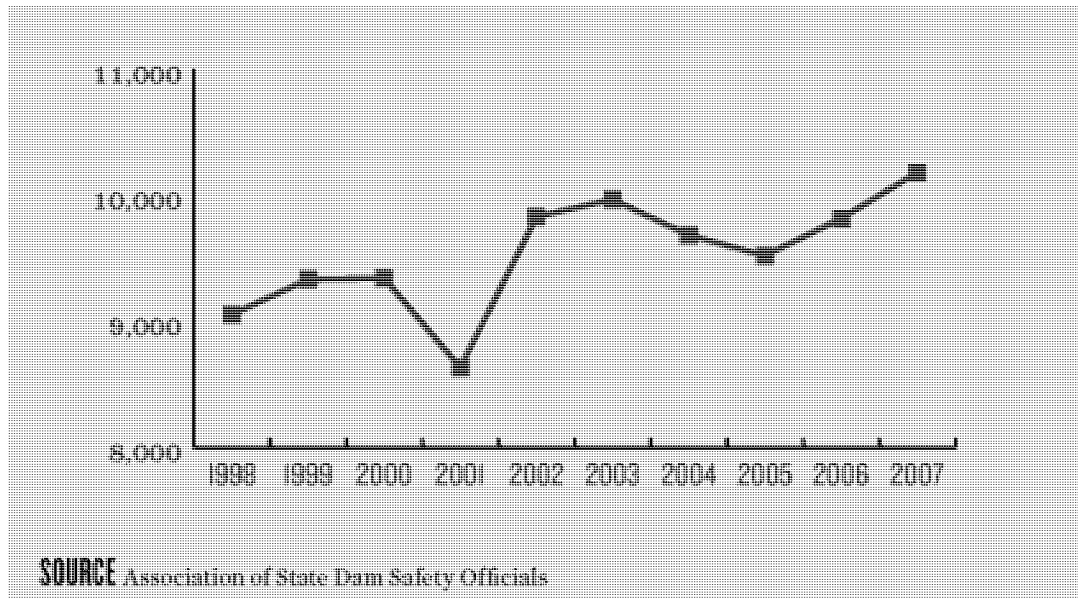
**SOURCE** Association of State Dam Safety Officials

not keeping pace with the increase in the number of high hazard dams that need rehabilitation. The gap between dams needing repair and those actually repaired is growing significantly.

Many dams are determined to be deficient as a result of aging, deterioration, and a lack of maintenance. Often dams are deemed unsafe or deficient as a result of increased scientific and engineering knowledge about large flood events and earthquakes, and the ability to predict a dam's structural response to such extreme events, which pose a significant safety threat. Many dams were constructed 30 or 40 years ago using the best science and engineering at the time. But as a result of the additional 40 years of historical records and greater abilities to predict increases in loads on dams and the dams'

Many state dam safety programs do not have sufficient resources, funding, or staff to conduct dam safety inspections, to take appropriate enforcement actions, or to ensure proper construction by reviewing plans and performing construction inspections.

**FIGURE 1.1 ★ Number of High Hazard Dams in the United States**



responses to those events, more dams are being identified as unsafe or deficient.

The National Dam Safety Program (NDSP), which was established by the Water Resource Development Act of 1996, created a national dam safety program administered by the Federal Emergency Management Agency that is designed to provide incentive grants to states and training to encourage research.<sup>12</sup> While there have been successes and improvements as a result of the NDSP and stronger state programs, the safety and condition of the nation's dams have not improved overall. Successes have included modest increases in staffing, budgets, and dam safety inspections in some state programs. The number of Emergency Action Plans (EAPs)—essential plans used in the event

of a failure to identify and notify people residing below a dam, and to coordinate their evacuation—has also increased.<sup>9</sup> However, the number of high hazard potential dams nationwide that have EAPs remains at a lackluster 50%. Even worse is the fact that many high hazard potential dams are unregulated and uninspected. Approximately 30% of the high hazard potential dams have not been inspected within the last five years (see Figure 1.1).

Federal agencies own or regulate a very small percentage of the 85,000 dams in the U.S. but they face significant challenges in terms of oversight.<sup>8</sup> As the country's dams age, downstream development increases, and better engineering methods are developed, more significant rehabilitation will be needed. Examples include the

## RAISING THE GRADES CASE STUDIES

### U.S. NATURAL RESOURCES CONSERVATION SERVICE ★ Watershed Rehabilitation Program

The U.S. Department of Agriculture, Natural Resources Conservation Service (NRCS) has provided technical and funding assistance to local watershed sponsors to construct 11,000 project dams (primary purposes being flood control, water supply, and grade stabilization) since 1948—most of these dams were installed under the Watershed Protection and Flood Prevention Act (PL 83-566).<sup>13</sup> While these watershed project dams provide significant annual benefits, thousands of these dams need to be rehabilitated: 1,065 watershed dams have already exceeded their design life and by 2015 an additional 4,300 dams will have exceeded their design life; 1,000 dams need to be rehabilitated due to stricter dam safety standards as a result of downstream development greatly increasing the consequences of a dam failure.

The NRCS has implemented a very successful program to provide assessments, planning, designs, and construction funding to begin the enormous task of repairing watershed dams throughout the U.S. The success of the program has been a result of partnerships between the NRCS, local sponsors, and state dam safety officials—leadership and funding provided by Congress. The design and construction funding is cost-shared—65% is provided by the NRCS and 35% is provided through local participation. To date, 77 dams have been rehabilitated, an additional 55 have been authorized for construction, and another 31 are in the planning phase.

Congress has continued its leadership role by providing \$100 million in the 2008 Farm Bill (mandatory funding) and has authorized \$85 million to be appropriated for fiscal years 2008 through 2012 (discretionary funding) to support the Watershed Rehabilitation Program. Over the next four years (FY 2009–2012), the NRCS anticipates performing 400 dam assessments, processing 250 local sponsor requests for assistance, developing 200 rehabilitation plans, completing 170 designs, and rehabilitating 120 watershed dams.

\$317 million rehabilitation of Wolf Creek Dam, which is owned by the USACE, and the major improvements to Folsom Dam, which were jointly undertaken by the USACE and the U.S. Bureau of Reclamation at an estimated cost of \$1.5 billion through 2019.

In 2009, the Association of State Dam Safety Officials (ASDSO) estimated that the total cost to repair the nation's dams totaled \$50 billion and the needed investment to repair high hazard potential dams totaled \$16 billion. These estimates have increased significantly since ASDSO's 2003 report, when the needed investment for all dams was \$36 billion and the needed investment for high hazard potential dams was \$10.1 billion.<sup>4</sup>

The 2009 report noted an additional investment of \$12 billion over 10 years will be needed to eliminate the existing backlog of 4,095 deficient dams. That means the number of high hazard potential dams repaired must be increased by 270 dams per year above the number now being repaired, at an additional annual cost of \$850 million a year. To address the additional 2,276 deficient—but not high hazard—dams, an additional \$335 million per year is required, totaling \$3.4 billion over the next 10 years.<sup>4</sup>

While much progress in identifying the condition of the nation's dams has been made since the implementation of the NID, the 2008 failure of a dam retaining coal ash from a power plant in Tennessee points out significant gaps in the regulation of dams associated with the power and mining industry at both the federal and state levels. Many states do

not have the authority to regulate mining dams, other states only regulate mining dams after the mining operation has stopped, and some states regulate mining dams through departments other than those that administer the dam safety program. At the federal level there are significant differences in regulatory standards between the coal mining industry and the metal/nonmetal industries regarding standards for design, inspection, and the requirements to provide EAPs for high hazard dams.

## RESILIENCE

Dams are generally not very resilient because few have redundant structures, many have regional impacts, and only 50% of high hazard dams have EAPs.

The U.S. Department of Homeland Security, through the Office of Infrastructure Protection, has started addressing this important issue in collaboration with the dam safety and dam security communities, federal and state agencies, and the entire spectrum of owners and operators. Given the large number of dams and their broad range of resiliency levels, efforts are being made to develop a rational prioritization approach for coordinating protection programs and resiliency enhancements. Important physical and functional characteristics of dams—such as the consequence of failure and loss of critical benefits—are considered the basis for identifying which dams would have the most severe and long lasting impact if service was lost (drinking water, hydropower, flood damage reduction, inland



## RAISING THE GRADES CASE STUDIES

### BEXAR COUNTY, TX ★ Martinez Creek Dam No. 5

When it was constructed in 1964, the Martinez Creek Dam was designed to protect agricultural lands. Since that time, development in the area has increased and the lake formed by the dam is an integral part of the city of Live Oak's park system. County officials applied to the NRCS Small Watershed Rehabilitation Program for grants to rehabilitate the dam since its hazard level had increased from low to high. Since the dam was raised and the spillway upgraded, engineers now



expect the dam to last another 100 years. *Photo courtesy of the San Antonio River Authority.*

### RINGWOOD, NJ ★ Skyline Lake Dam

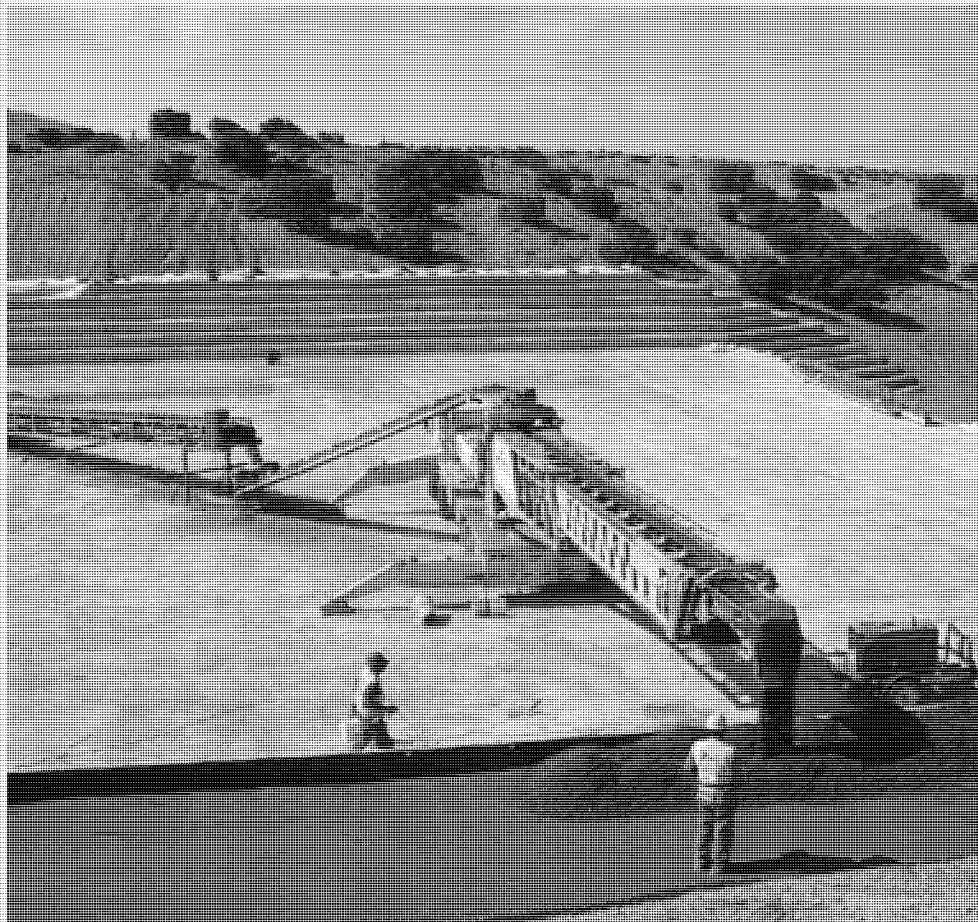


Following several devastating flood events that resulted in more than 35 dam failures, the state of New Jersey developed funding programs for the rehabilitation of dams. Two state bond acts have provided the New Jersey Department of Environmental Protection, Bureau of Dam Safety and Flood Control, with \$110 million to administer low interest loans for dam rehabilitation projects. Twenty-four dams, including 19 high hazard dams, have been completed so far; 29 more, including 10 high hazard dams, are under construction; and 45, including 11 high hazard dams, are in some stage of planning and design. Owners of the Skyline Lake Dam applied to this state program and received \$900,000 to reconstruct the concrete spillway and stabilize the earth embankment to allow for overtopping during a storm. Overall, approximately \$32.8 million has been disbursed from the program to date. *Photo courtesy of New Jersey Department of Environmental Protection, Office of Engineering and Construction.*

## RAISING THE GRADES CASE STUDIES

### SANDOVAL COUNTY, NM ★ NRCS Rehabilitated Dam

Just outside of Albuquerque, New Mexico, the Piedra Liza Dam today protects seven times as many people as when it was built in the early 1950s. Analyses in the early 2000s showed deficiencies within the dam and should it fail, as many as 1,700 residents in the area and 43,000 commuters on Interstate 25 could be adversely affected. Sandoval County applied to the NRCS Small Watershed Rehabilitation Program for assistance in 2005 and by 2007 repairs had been completed. *Photo courtesy of the U.S. Natural Resources Conservation Service.*



navigation, etc.). By considering the impact on all sectors—public safety, local commerce, service suppliers, etc.—in the risk evaluation process, strategies that target increased resilience and improved security can be effectively identified.

## CONCLUSION

Despite some successes, the overall condition of the nation's dams has not improved in recent years. This is evidenced by the rising numbers of dams—especially high hazard dams—that are deficient and in need of repair as well as by the limited number of dams that are actually repaired each year. In order to make significant improvements in the nation's dams—a matter of critical importance to public health, safety and welfare—Congress, the administration, state dam safety programs, and dam owners will have to develop an effective inspection, enforcement and funding strategy to reverse the trend of increasingly deteriorating dam infrastructure. ★

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America's drinking water systems face an annual shortfall of at least \$11 billion to replace aging facilities that are near the end of their useful lives and to comply with existing and future federal water regulations. This does not account for growth in the demand for drinking water over the next 20 years. Leaking pipes lose an estimated 7 billion gallons of clean drinking water a day.

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FACTS  
ABOUT

WATER AND ENVIRONMENT

**DRINKING WATER**

# WATER AND ENVIRONMENT DRINKING WATER | 2009 GRADE | **D-**

## RAISING THE GRADES SOLUTIONS THAT WILL WORK **NOW**

**A** = Exceptional  
**B** = Good  
**C** = Mediocre  
**D** = Poor  
**F** = Failing

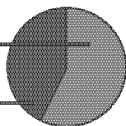
AMERICA'S  
INFRASTRUCTURE  
G.P.A.

**D**

### ESTIMATED 5-YEAR FUNDING REQUIREMENTS FOR DRINKING WATER AND WASTEWATER

Total investment needs  
**\$255 BILLION**

Estimated spending  
**\$146.4 BILLION**  
Projected shortfall  
**\$108.6 BILLION**



- ★ **INCREASE** funding for water infrastructure system improvements and associated operations through a comprehensive federal program;
- ★ **CREATE** a Water Infrastructure Trust Fund to finance the national shortfall in funding of infrastructure systems under the Clean Water Act and the Safe Drinking Water Act, including storm-water management and other projects designed to improve the nation's water quality;
- ★ **EMPLOY** a range of financing mechanisms, such as appropriations from general treasury funds, issuance of revenue bonds and tax exempt financing at state and local levels, public-private partnerships, state infrastructure banks, and user fees on certain consumer products as well as innovative financing mechanisms, including broad-based environmental restoration taxes to address problems associated with water pollution, wastewater management and treatment, and storm-water management.



## CONDITIONS

The nation's drinking-water systems face staggering public investment needs over the next 20 years. Although America spends billions on infrastructure each year, drinking water systems face an annual shortfall of at least \$11 billion in funding needed to replace aging facilities that are near the end of their useful life and to comply with existing and future federal water regulations. The shortfall does not account for any growth in the demand for drinking water over the next 20 years.<sup>2</sup>

Of the nearly 53,000 community water systems, approximately 83% serve 3,300 or fewer people. These systems provide water to just 9% of the total U.S. population served by all community systems. In contrast, 8% of community water systems serve more than 10,000 people and provide water to 81% of the population served. Eighty-five percent (16,348) of nontransient, noncommunity water systems and 97% (83,351) of transient noncommunity water systems serve 500 or fewer people. These smaller systems face huge financial, technological, and managerial challenges in meeting a growing number of federal drinking-water regulations.

In 2002, the U.S. Environmental Protection Agency (EPA) issued The Clean Water and Drinking Water Infrastructure Gap Analysis, which identified potential funding gaps between projected needs and spending from 2000 through 2019. This analysis estimated a potential 20-year funding gap for drinking water capital expenditures as well as operations and

maintenance, ranging from \$45 billion to \$263 billion, depending on spending levels. Capital needs alone were pegged at \$161 billion.<sup>2</sup>

The Congressional Budget Office (CBO) concluded in 2003 that "current funding from all levels of government and current revenues generated from ratepayers will not be sufficient to meet the nation's future demand for water infrastructure." The CBO estimated the nation's needs for drinking water investments at between \$10 billion and \$20 billion over the next 20 years.<sup>3</sup>

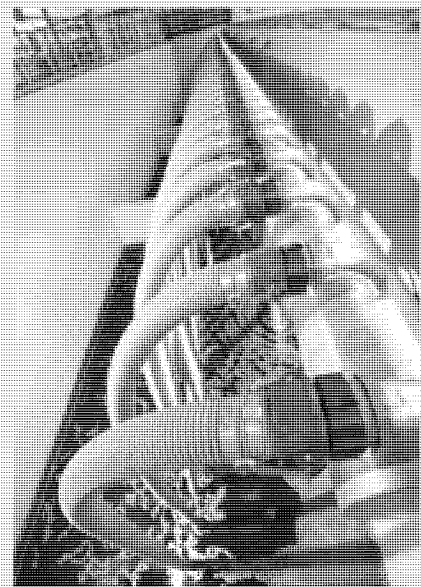
In 1996, Congress enacted the drinking-water state revolving loan fund (SRF) program. The program authorizes the EPA to award annual capitalization grants to states. States then use their grants (plus a 20% state match) to provide loans and other assistance to public water systems. Communities repay loans into the fund, thus replenishing the fund and making resources available for projects in other communities. Eligible projects include installation and replacement of treatment facilities, distribution systems, and some storage facilities. Projects to replace aging infrastructure are eligible if they are needed to maintain compliance or to further public health protection goals.

Federal assistance has not kept pace with demand, however. Between FY 1997 and FY 2008, Congress appropriated approximately \$9.5 billion for the SRF. This 11-year total is only slightly more than the annual capital investment gap for each of those years as calculated by the EPA in 2002.

## RAISING THE GRADES CASE STUDIES

### ORANGE COUNTY, CA ★ Groundwater Replenishment System

The California Department of Water Resources predicts that by 2020, the entire state will experience water shortages equal to the needs of 4 to 12 million families of four for one year. To meet growing demand and reduce reliance on water imported from northern California and the Colorado River, the Orange County Water District developed the Groundwater Replenishment (GWR) System that takes highly treated sewer water and purifies it to levels that meet state and federal drinking water standards. GWR System water will be between 35% to 75% cheaper than water produced by seawater desalination and the purification process will consume about half the energy. *Photos courtesy of Orange County Water District.*



**TABLE 2.1 ★ Design Life of Drinking Water Systems**

COMPONENTS	YEARS OF DESIGN LIFE
Reservoirs and Dams	50–80
Treatment Plants—Concrete Structures	60–70
Treatment Plants—Mechanical and Electrical	15–25
Trunk Mains	65–95
Pumping Stations—Concrete Structures	60–70
Pumping Stations—Mechanical and Electrical	25
Distribution	60–95
<b>SOURCE</b> US EPA Clean Water and Drinking Water Infrastructure Gap Analysis Report, September 2002	

**TABLE 2.2 ★ Water Usage: 1950 and 2000**

	1950	2000	PERCENT CHANGE
Population (Millions)	93.4	242	159%
Usage (Billions of Gallons per Day)	14	43	207%
Per Capita Usage (Gallons per Person per Day)	149	179	20%
<b>SOURCE</b> US EPA Clean Water and Drinking Water Infrastructure Gap Analysis Report, September 2002			



## RESILIENCE

Drinking water systems provide a critical public health function and are essential to life, economic development, and growth. Disruptions in service can hinder disaster response and recovery efforts, expose the public to water-borne contaminants, and cause damage to roadways, structures, and other infrastructure, endangering lives and resulting in billions of dollars in losses.

The nation's drinking-water systems are not highly resilient; present capabilities to prevent failure and properly maintain or reconstitute services are inadequate. Additionally, the lack of investment and the interdependence on the energy sector contribute to the lack of overall system resilience. These shortcomings are currently being addressed through the construction of dedicated emergency power generation at key drinking water utility facilities, increased connections with adjacent utilities for emergency supply, and the development of security and criticality criteria. Investment prioritization must take into consideration system vulnerabilities, interdependencies, improved efficiencies in water usage via market incentives, system robustness, redundancy, failure consequences, and ease and cost of recovery.

The question is not whether the federal government should take more responsibility for drinking water improvements but how it should take more responsibility.

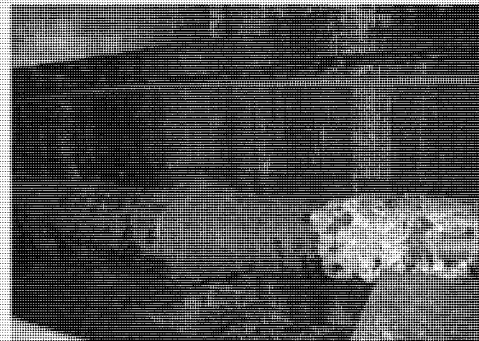
## RAISING THE GRADES CASE STUDIES

### LOUISVILLE, KY ★ American Recovery and Reinvestment Act Funding

The Louisville Water Company has proposed \$11 million in projects that could be funded as part of the 2009 American Recovery and Reinvestment Act (P.L. 111-005). The projects would rehabilitate 75 miles of water main to extend the useful life of the system and reduce water main breaks. In addition, 9.5 miles of water main would be replaced to improve water quality, fire hydrant flow and reduce maintenance. Together, the projects would support 101 jobs.

### PORT ANGELES, WA ★ Downtown Water Main Project

In 2008, the City of Port Angeles completed a project to replace the water mains and sidewalks in the downtown area. The replacement water mains bring the city's downtown area to a service level that meets current fire flow standards, reduces seismic risks and helps prevent water main failures due to age. The original water mains were installed in 1914. In conjunction with the water main replacement, many sidewalks were replaced with pavers that enhance the downtown appearance. Also, new conduit and wiring was installed for street and pedestrian lighting. *Photos courtesy of the City of Port Angeles.*



## CONCLUSION

New solutions are needed for what amounts to nearly \$1 trillion in critical drinking water and wastewater investments over the next two decades. Not meeting the investment needs of the next 20 years risks reversing public health, environmental, and economic gains of the past three decades.

Without a significantly enhanced federal role in providing assistance to drinking water infrastructure, critical investments will not occur. Possible solutions include grants, trust funds, loans and incentives for private investment. The question is not whether the federal government should take more responsibility for drinking water improvements but how it should take more responsibility.

The case for federal investment is compelling. Needs are large and unprecedented; in many locations, local sources cannot be expected to meet this challenge alone, and because waters are shared across local and state boundaries, the benefits of federal help will accrue to the entire nation. Clean and safe water is no less a national priority than are national defense, an adequate system of interstate highways, and a safe and efficient aviation system. These latter infrastructure programs enjoy sustainable, long-term federal grant programs; under current policy, water and wastewater infrastructure do not. ★

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Redevelopment of brownfields sites over the past five years generated an estimated 191,338 new jobs and \$408 million annually in extra revenues for localities. In 2008, however, there were 188 U.S. cities with brownfields sites awaiting cleanup and redevelopment. Additionally, federal funding for “Superfund” cleanup of the nation’s worst toxic waste sites has declined steadily, dropping to \$1.08 billion in 2008, its lowest level since 1986.

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FACTS  
ABOUT

WATER AND ENVIRONMENT

# HAZARDOUS WASTE

# WATER AND ENVIRONMENT HAZARDOUS WASTE | 2009 GRADE | D

## RAISING THE GRADES SOLUTIONS THAT WILL WORK NOW

**A** = Exceptional  
**B** = Good  
**C** = Mediocre  
**D** = Poor  
**F** = Failing

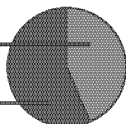
AMERICA'S  
INFRASTRUCTURE  
G.P.A.

**D**

### ESTIMATED 5-YEAR FUNDING REQUIREMENTS FOR HAZARDOUS WASTE AND SOLID WASTE

Total investment needs  
**\$77 BILLION**

Estimated spending  
**\$33.6 BILLION**  
Projected shortfall  
**\$43.4 BILLION**



- ★ **REAUTHORIZE** federal Superfund taxes on chemicals, petroleum, and corporations or create another federal funding mechanism to revive the Hazardous Substance Superfund cleanup program and remove the cost of cleanup from the general fund;
- ★ **IMPLEMENT** legislation—incentive programs, for example—that considers environmental costs and encourages the reduction of hazardous waste at the source and the design of reuse programs;
- ★ **ENACT** the Brownfields Revitalization and Environmental Restoration Act to help localities redevelop brownfield sites;
- ★ **CONTINUE** to fund existing federal programs to finance the revitalization of America's brownfields;
- ★ **CREATE** a Brownfields Redevelopment Action Grant program within the Environmental Protection Agency to provide investment funds for local governments that would allow private investments to be leveraged in order to help preserve farmland and open spaces.

## CONDITIONS

### Superfund

Since Congress enacted the Comprehensive Environmental Response, Compensation and Liability Act (CERCLA or Superfund) in December 1980, corrective action has been taken at thousands of contaminated sites across the country. However, nearly 30 years of federal attention to cleaning up contaminated sites has done little to reduce the problem. As of November 2008, 1,255 sites were listed on the National Priorities List (NPL), down only slightly from 1,273 sites in 2004, and another 9,957 sites were awaiting evaluation for possible listing.<sup>3</sup>

While the number of sites remains relatively constant, federal funding during the last 20 years has systematically decreased. When it was enacted, CERCLA established the Superfund Trust Fund, which was funded by a corporate environmental income tax and excise taxes on petroleum and specified chemicals. The trust fund received approximately \$1.5 billion per year before the legislative authority authorized to collect the taxes expired on December 31, 1995. While there has been some interest in reinstating the taxes, there has been little legislative action. Superfund cleanup is currently funded through the ongoing appropriations process.<sup>4</sup>

Between fiscal years 1981 and 2005 Congress appropriated \$29.3 billion to aid in the cleanup of hazardous waste sites under Superfund. Billions more were

appropriated to clean up leaking underground storage tanks and brownfields sites. The states have also contributed billions to hazardous-waste cleanups. Even as the need has grown, annual congressional appropriations for Superfund have steadily declined in recent years after topping \$2 billion in fiscal year 1998. The appropriation for both fiscal years 2007 and 2008 was \$1.08 billion, the lowest level since fiscal year 1986.<sup>2</sup> Higher funding levels have been proposed in the last two years but have not been enacted because of incomplete congressional appropriations processes, which result in the same level of funding being carried on from the previous year.

The Environmental Protection Agency's (EPA) 2004 report *Cleaning up the Nation's Wastes Sites* estimated that as many as 350,000 contaminated sites will require cleanup during the next 25 years. Assuming that current regulations and practices remain the same, it could cost as much as \$250 billion to clean up those sites.<sup>5</sup> No updated data have been released, but current cleanup costs could be much higher when inflation is taken into account.

Meanwhile, the pace of cleanups is slowing. For much of the 1990s the EPA averaged more than 70 construction-complete sites per year. However, since 2000 the number of newly completed sites has decreased dramatically. In fiscal year 2003 there were just 40 NPL sites deemed to be complete, and in 2007 and 2008 the EPA reported that only 24 and 30 sites were completed, respectively.<sup>6</sup>

## RAISING THE GRADES CASE STUDIES

### AUSTIN, TX ★ Grove Landfill

In 2004, the Rhizome Collective received a \$200,000 Brownfields Cleanup Grant from the EPA to remediate and restore the 9.8-acre Grove Landfill site. The site included a former landfill, which was open from 1967 to 1970 and then subjected to illegal dumping for approximately 15 years following its closure. Subsequent tests revealed the presence of harmful chemicals and other materials. Of Austin's 656,562 residents at the time, 39,105 lived in the area surrounding the Grove Landfill site. The collective implemented a green remediation strategy for the cleanup, which included salvaging wood scraps and concrete to be used for erosion control, chipping wood to create mulch for recreational trails, recycling 31.6 tons of metal, salvaging concrete to be used as fill for building infrastructure, and powering equipment with biofuel generators and photovoltaic panels. Following the cleanup, the site was turned into an environmental education park that promotes sustainable concepts.

## Brownfields

Across the country, hundreds of thousands of former industrial and commercial sites potentially containing hazardous waste sit idle awaiting remediation. Most of these abandoned or underutilized facilities are in urban areas. Shifts in resources, industries, technical expertise, and wealth are the primary cause for environmental degradation and loss of economic viability. Remediated brownfield sites, however, can provide improvements in health and public safety, environmental benefits, and economic development.

According to a survey by the U.S. Conference of Mayors, there were 24,896 brownfield sites awaiting redevelopment in 2008 in 188 cities nationwide. In addition, more than 150 cities had successfully redeveloped 1,578 brownfield sites, return-

More than 150 cities had successfully redeveloped 1,578 brownfield sites, returning more than 10,000 acres to economic productivity in 2007. These actions resulted in \$408 million in new municipal revenues in 62 cities and more than 191,338 jobs—a dramatic increase from \$90 million and 83,000 jobs in 2004.



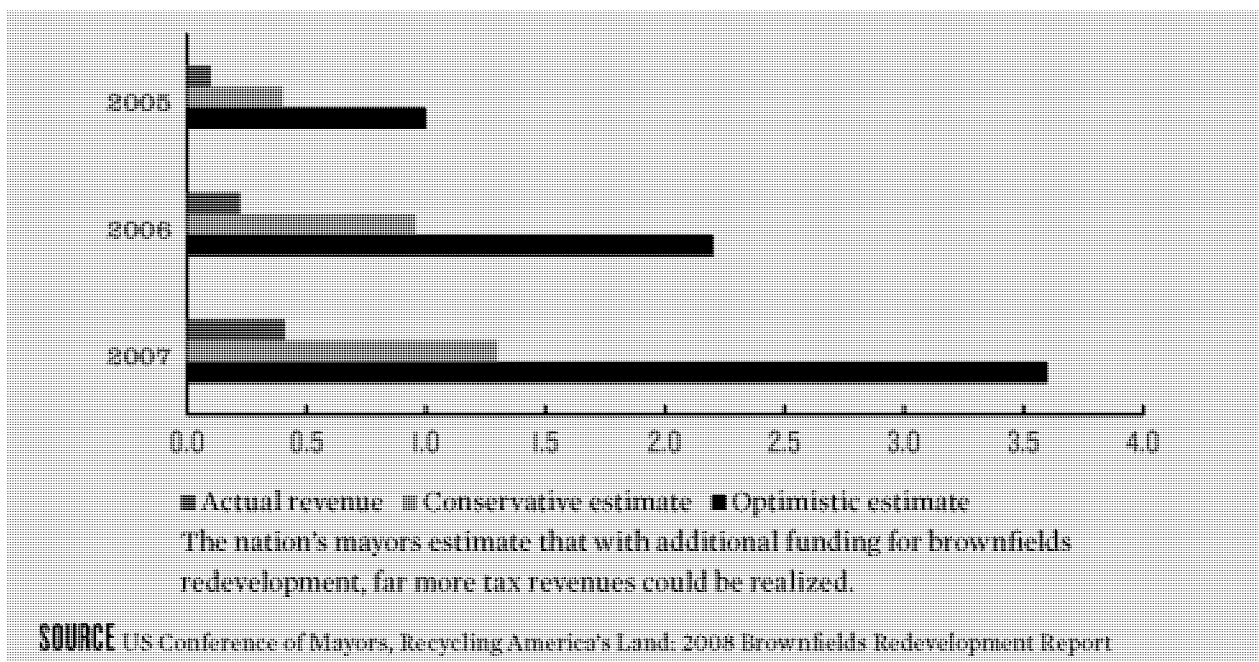
The pace of cleanups is slowing. For much of the 1990s the EPA averaged more than 70 construction-complete sites per year. However, since 2000 the number of newly completed sites has decreased dramatically.

ing more than 10,000 acres to economic productivity. These actions resulted in \$408 million in new municipal revenues in 62 cities and more than 191,338 jobs—a dramatic increase from \$90 million and 83,000 jobs in 2004.<sup>1</sup>

Of the 188 cities with idle brownfields, 148 reported that a total of 576,373 new jobs and as much as \$1.9 billion annually could be generated if the sites were redeveloped.<sup>1</sup>

The country's mayors identified insufficient funding, environmental assessment, lack of money for demolition and liability concerns as the leading obstacles to redevelopment. Currently, 3,282 sites in 150 cities have been "mothballed"—designated by developers or owners as having no chance of redevelopment.<sup>1</sup>

**FIGURE 3.1** ★ Tax Revenue from Brownfields Redevelopment  
in Billions of Dollars





## RAISING THE GRADES CASE STUDIES

### SEQUIM BAY, WA ★ Sequim Bay Estuary Restoration

After a century of sitting at the hub of the area's timber industry, the Sequim Bay Estuary in northwest Washington State suffered from sediment pollution and habitat degradation. After receiving a Brownfields Cleanup Grant from the EPA and partnering with state, local, and private stakeholders, the Jamestown S'Klallam Tribe began restoring the estuary's natural features as part of its plan to clean up the entire Sequim Bay. The project removed 99 creosote pilings that were used to store timber waiting to be shipped out to sea as well as contaminated soil and solid waste, restoring an 82-acre area to its natural ecosystem. Since the cleanup's completion in 2005, the area is experiencing increased economic benefits from tourism and fishing.<sup>7</sup>

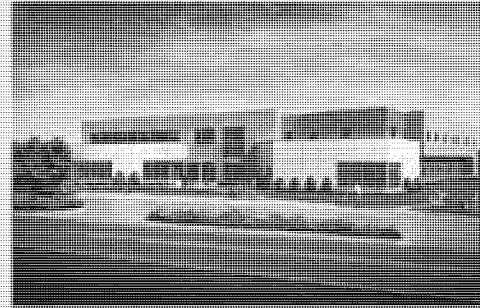
*Photo courtesy of the Jamestown S'Klallam Tribe.*



## RAISING THE GRADES CASE STUDIES

### PROVIDENCE, RI ★ Brownfield Cleanup

Decades of industrial activity in a downtown area of Providence contaminated a seven-acre site with lead, arsenic, and other hazardous substances. In 2006, the nonprofit educational corporation Meeting Street secured a \$200,000 Brownfields Cleanup Grant from the EPA, which paid for site remediation. The group also secured funding from government and private sources to build a new educational facility. The center, built to Leadership in Energy and Environmental Design (LEED) standards,



includes an elementary school and a middle school as well as special services for disabled and low-income students and other amenities available for community use.<sup>7</sup> *Photo courtesy of the U.S. Environmental Protection Agency.*

## RESILIENCE

In order to be resilient, brownfield sites must be sustainable, ensuring that needs of both current and future generations are met. Future investments must address innovative technologies, security, and life-cycle maintenance of the sites. A resilience strategy that addresses both disposal and cleanup of existing sites can help improve public perception in accepting the creation and location of new waste disposal facilities.

## CONCLUSION

Hazardous waste sites across the country hold enormous potential for economic growth and community redevelopment. However, we risk losing access to those benefits if funding is not increased and the pace of remediation is not accelerated. To restore these sites to a safe and usable condition, both public and private organizations must work together. ★

## SOURCES

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- 1 U.S. Conference of Mayors, *Recycling America's Land: A National Report on Brownfields Redevelopment Volume VII*, January 2008.
- 2 Budget of the United States Government, Government Printing Office Access: [www.gpoaccess.gov/usbudget/browse.html](http://www.gpoaccess.gov/usbudget/browse.html).
- 3 U.S. Environmental Protection Agency, National Priorities List, U.S.: [www.epa.gov/superfund/sites/npl/index.htm](http://www.epa.gov/superfund/sites/npl/index.htm).
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More than 85% of the nation's estimated 100,000 miles of levees are locally owned and maintained. The reliability of many of these levees is unknown. Many are more than 50 years old and were originally built to protect crops from flooding. With an increase in development behind these levees, the risk to public health and safety from failure has increased. Rough estimates put the cost at more than \$100 billion to repair and rehabilitate the nation's levees.

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FACTS  
ABOUT

WATER AND ENVIRONMENT

**LEVEES**

# WATER AND ENVIRONMENT LEVEES | 2009 GRADE | **D-**

## RAISING THE GRADES SOLUTIONS THAT WILL WORK **NOW**

**A** = Exceptional  
**B** = Good  
**C** = Mediocre  
**D** = Poor  
**F** = Failing

AMERICA'S  
INFRASTRUCTURE  
G.P.A.

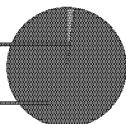
**D**

### ESTIMATED 5-YEAR FUNDING REQUIREMENTS FOR LEVEES

Total investment needs  
**\$50 BILLION**

Estimated spending  
**\$1.13 BILLION**

Projected shortfall  
**\$48.87 BILLION**



- ★ **ADOPT** the following recommendations from the 2009 National Committee on Levee Safety:  
**ESTABLISH** a National Levee Safety Commission;  
**COMPLETE** the National Levee Inventory for both federal and nonfederal levees. The inventory must be regularly updated and maintained;  
**ADOPT** a hazard potential classification system;  
**CREATE** a strong education and outreach program to inform local leaders and residents about the level of protection they can expect from a nearby levee;<sup>5</sup>
- ★ **PHASE** in mandatory purchase of flood insurance with risk-based premiums for structures in areas protected by levees;
- ★ **INCREASE** funding at all levels of government to address structural and nonstructural solutions that reduce risk to people and property. Additionally, investments should be targeted to address life-cycle costs and research;
- ★ **REQUIRE** the development and exercising of emergency action plans for levee-protected areas;
- ★ **ENSURE** that operation and maintenance plans cover all elements of the system, recognizing that levees are part of complex systems that also include pumps, interior drainage systems, closures, penetrations, and transitions;
- ★ **ASSESS** levees using updated hydrology and hydraulic analyses that incorporate the impact of urbanization and climate change, particularly for coastal levees.

## CONDITION

The state of the nation's levees has a significant impact on public safety. Levees are man-made barriers (embankment, floodwall, structure) along a water course constructed for the primary purpose of providing hurricane, storm and flood protection. Levees are often part of complex systems that include not only levees and floodwalls, but also pumps, interior drainage systems, closures, penetrations, and transitions. Many levees are integral to economic development in the protected community.

Federal levee systems currently provide a six-to-one return on flood damages prevented compared to initial building cost.<sup>1</sup> Despite this, baseline information has not been systematically gathered through inspections and post-flood performance observations and measurements to identify the most critical levee safety issues, quantify the true costs of levee safety, prioritize future funding, and provide data for risk-based assessments in an efficient or cost-effective manner.

There is no definitive record of how many levees there are in the U.S., nor is there an assessment of the current condition and performance of those levees. Recent surveys by the Association of State Dam Safety Officials and the Association of State Floodplain Managers found that only 10 states keep any listing of levees within their borders and only 23 states have an agency with some responsibility for levee safety. The Federal Emergency Management Agency (FEMA) estimates that levees are found in approximately

22% of the nation's 3,147 counties. Forty-three percent of the U.S. population lives in counties with levees.<sup>4</sup> Many of those levees were designed decades ago to protect agricultural and rural areas, not the homes and businesses that are now located behind them.<sup>4</sup>

In the aftermath of hurricanes Katrina and Rita in 2005, Congress passed the Water Resources Development Act (WRDA) of 2007. The Act required the establishment and maintenance of an inventory of all federal levees, as well as those non-federal levees for which information is voluntarily provided by state and local government agencies. The inventory is intended to be a comprehensive, geospatial database that is shared between the U.S. Army Corps of Engineers (USACE), FEMA, the Department of Homeland Security (DHS), and the states.

While the USACE has begun the inventory of all federal levees, to date few states or local agencies have provided any formal information, leaving the inventory far from complete. In addition, there is still much to be determined about the condition and performance of the nation's levees, both federal and nonfederal. As of February 2009, initial results from USACE's inventory show that while more than half of all federally inspected levees do not have any deficiencies, 177, or about 9%, are expected to fail in a flood event. The inventory data collection process is ongoing and these preliminary findings are expected to change as the process continues.<sup>1,6</sup>

WRDA 2007 also created a committee to develop for the first time recom-

**TABLE 4.1 ★ Damages from Flooding in Levee-Related Areas**

LOCATION/YEAR	DAMAGES IN DOLLARS
Midwest 1993	\$272,872,070
North Dakota/Minnesota 1997	\$152,039,604
Hurricane Katrina 2005	\$16,467,524,782
Midwest 2008	\$583,596,400

**SOURCE** National Committee on Levee Safety

mentations for a national levee safety program. The National Committee on Levee Safety completed its work in January 2009 and the panel recommended that improvements in levee safety be addressed through comprehensive and consistent national leadership, new and sustained state levee safety programs, and an alignment of existing federal programs.<sup>1</sup>

Often, the risk of living behind levees is not well-known, and the likelihood of flooding is misunderstood. For this reason, little focus is placed on measures that the public can take to mitigate their risks. Though the 1% annual chance flood event (“100-year flood”) is believed by many to be an infrequent event, in reality there is at least a 26% chance that it will occur during the life of a 30-year mortgage. The likely impacts of climate change are expected to increase the intensity and frequency of coastal storms and thereby increase the chance of flooding.<sup>5</sup>

In 1968, Congress enacted the National Flood Insurance Program (NFIP). One

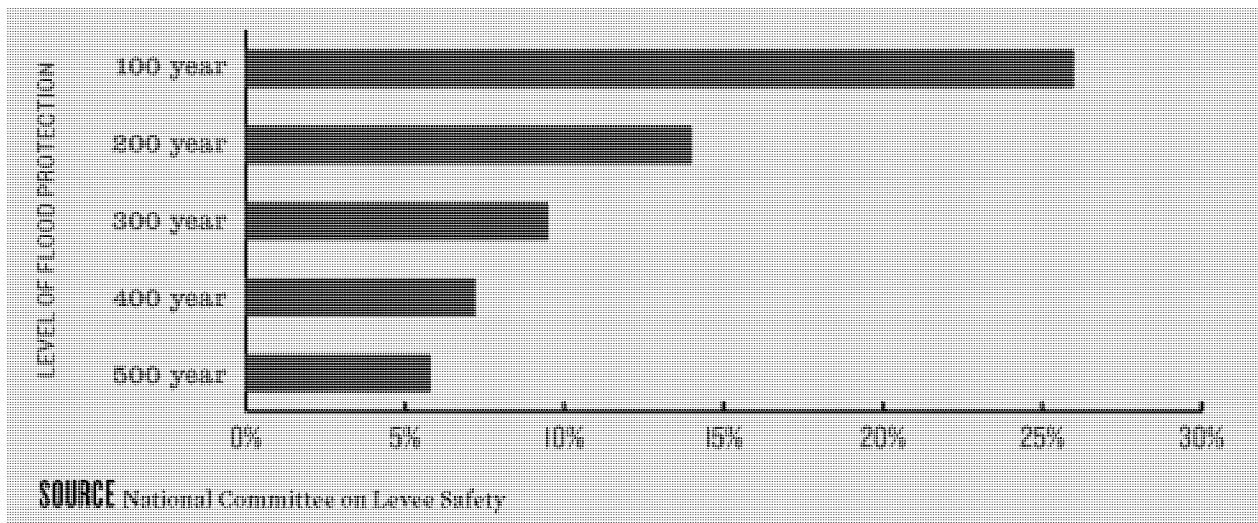
of the primary purposes of the NFIP was to address the inability of the public to secure privately backed insurance for economic losses from flooding. The NFIP designated the 1% annual chance event (“100-year flood”) as a special flood hazard area in which those holding federally backed mortgages would be required to purchase flood insurance.

Never intended to be a safety standard, the 1% annual chance event became the target design level for many levees because it allowed development to con-

There is no definitive record of how many levees there are in the U.S., nor is there an assessment of the current condition and performance of those levees.



**FIGURE 4.1** ★ Likelihood of Levee Failure/Flooding Over a 30-Year Residential Mortgage



tinue while providing relief from mandatory flood insurance purchase for homeowners living behind accredited levees. Allowing levees to simply meet the minimum requirements of the NFIP has created an unintentional—and potentially dangerous—flood insurance standard that is now used as a safety standard.

During the past 50 years there has been tremendous development on lands protected by levees. Coupled with the fact that many levees have not been well maintained, this burgeoning growth has put people and infrastructure at risk—the perceived safety provided by levees has inadvertently increased flood risks by attracting development to the floodplain. Continued population growth and economic development behind levees is considered by many to be the dominant factor in the national flood risk equation, outpacing the effects of increased chance of flood

occurrence and the degradation of levee condition. Unfortunately, lands protected by levees have not always been developed in a manner that recognizes the benefits of the rivers and manages the risk of flooding.

Additionally, in the absence of a comprehensive levee inventory, there are many uncertainties regarding location, performance, and condition of levees. There has been a lack of formal government oversight, sufficient technical standards, and effective communication of the risks of living behind a levee, further placing people and property in danger of floods.

Finally, FEMA's Flood Map Modernization Program, which remaps floodplains using modern technologies, is resulting in a reexamination of levees throughout the United States to determine if they can still be accredited. Before accrediting a levee, FEMA is requiring many communities to certify that their levees meet the 1% criteria.

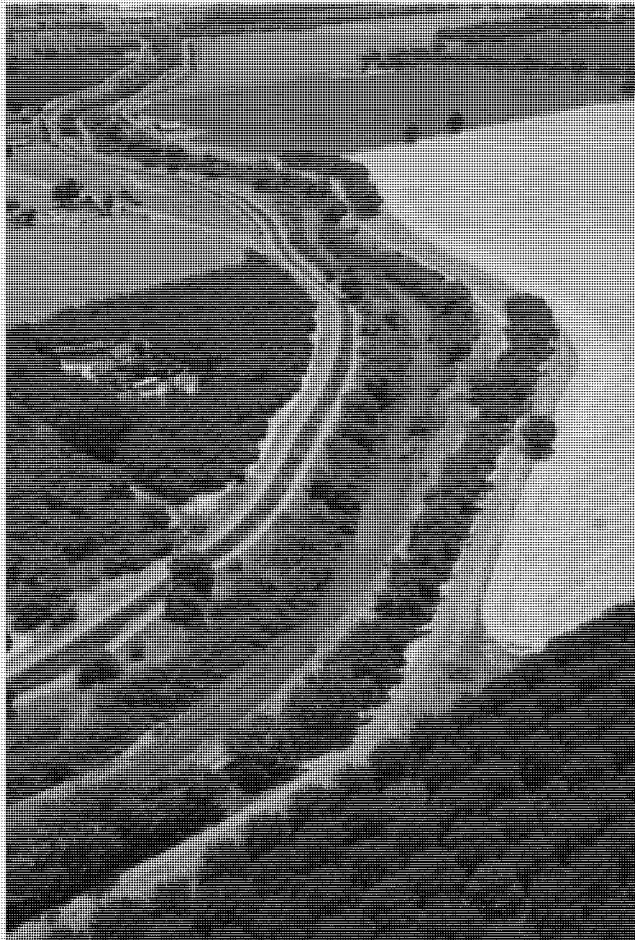


## RAISING THE GRADES CASE STUDIES

### UNITED STATES ★ National Levee Safety Commission

After decades of ignoring the safety and condition of the nation's levees, the U.S. Congress in 2007 recognized the dangers that a lack of a federal levee safety program posed to the nation. As part of the Water Resources Development Act, the USACE was charged with developing guidelines for a program and released its report in January 2009. This, in conjunction with the national levee inventory, is an important first step to protecting lives and property behind the nation's levees.

### CALIFORNIA ★ Investment in Levees

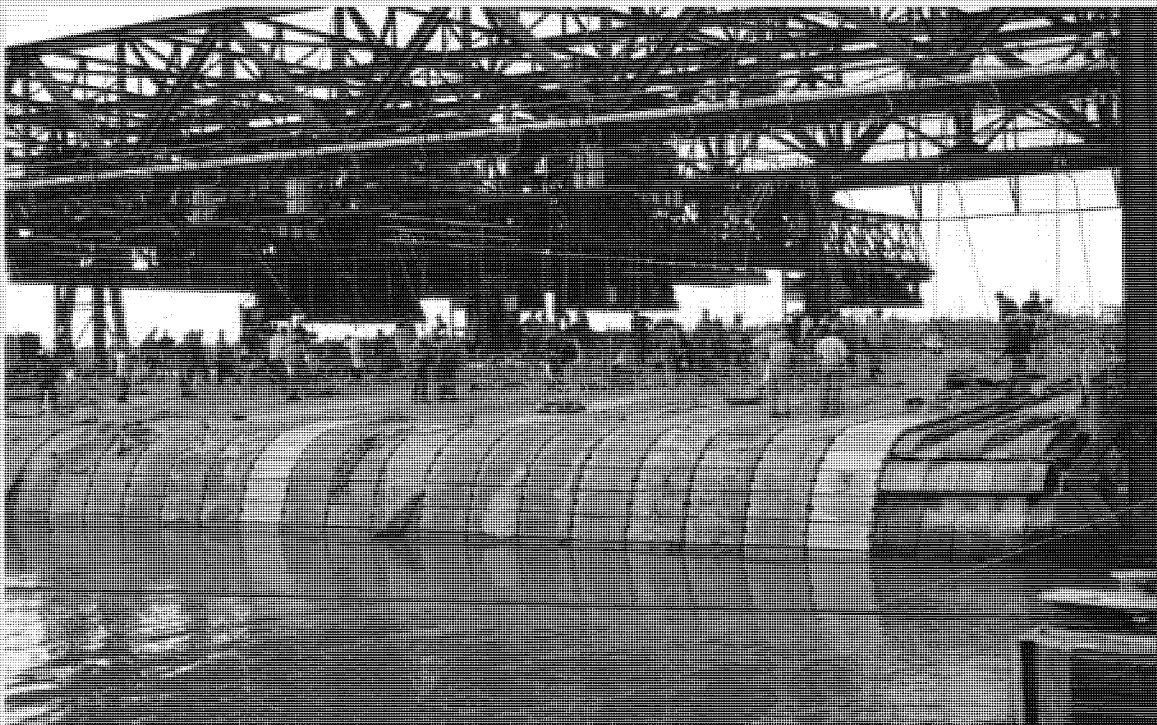


There are more levees in California than in any other state. The levee systems in California are fragile and subject to the risk of failure. Estimates put the cost of bringing the state's levees and flood control system up to good condition at \$42.2 billion. In February 2006, Governor Arnold Schwarzenegger proclaimed a state of emergency for the California levee system to address the problems. Voters in the state agreed with the need for comprehensive repairs and modernization and approved a multibillion-dollar bond issue to begin the funding process in 2006. *Photo courtesy of the California Department of Water Resources, Division of Safety of Dams.*

## RAISING THE GRADES CASE STUDIES

### MISSISSIPPI RIVER ★ Levee Protection

Since 1885, the USACE has been armoring more than 1,000 miles of levees on the Mississippi River to prevent scour and protect the population behind the levee. Over the years, the Corps has developed a process of plating the levees with concrete mats that prevent erosion. To date, about 95% of the levees under the New Orleans District jurisdiction, which reaches as far north as Cairo, Illinois, have been armored and the bulk of work performed today is maintenance on the work completed in the last century. **IMAGE:** USACE mat sinking unit, placing concrete revetment mattresses along the Mississippi in Poydras, Louisiana. *Photo courtesy of Angelle Bergeron, New Orleans Correspondent, Engineering News-Record.*



Flood insurance is one of the most effective ways to limit financial damages in the case of flooding and speed recovery of flood damaged communities. Currently, many people who live behind levees do not believe that they need flood insurance, believing that they are protected by a levee structure. Requiring the purchase of mandatory flood insurance is intended to increase the understanding that living behind even well-engineered levees has some risk. This may encourage communities to build levees to exceed the 1% annual-chance protection standard that has mistakenly become a target minimum.

## RESILIENCE

Levees serve to protect the public and critical infrastructure and to prevent flooding. With increasing development behind existing levees, the risk to public health and safety from failure has increased. To address the current lack of resilience in the nation's levee system, DHS has included levees within the critical infrastructure protection program in an attempt to identify those levees that present the greatest risk to the nation. DHS has also funded research to increase the robustness of levees—for example, armor-ing the slopes to resist erosion should floodwaters exceed the design elevation—and technologies are currently under study to rapidly repair any breaches that may occur in a levee. To ensure system integrity, future investments must also focus on life-cycle maintenance, research, development of emergency action plans for levee-protected areas, and security.

## CONCLUSION

Much is still unknown about the condition of the nation's tens of thousands of miles of levees. The residual risk to life and property behind such structures cannot be ignored. Due to their impact on life and safety issues, and the significant consequences of failure, as well as the financial burden of falling property values behind levees that are not safe and are being decertified, the nation must not delay addressing levee issues. ★

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In 2007, the U.S. produced 254 million tons of municipal solid waste. More than a third was recycled or recovered, representing a 7% increase since 2000. Per capita generation of waste has remained relatively constant over the last 20 years. Despite those successes, the increasing volume of electronic waste and lack of uniform regulations for disposal creates the potential for high levels of hazardous materials and heavy metals in the nation's landfills, posing a significant threat to public safety.

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FACTS  
ABOUT

WATER AND ENVIRONMENT

# SOLID WASTE

# WATER AND ENVIRONMENT SOLID WASTE | 2009 GRADE | C+

## RAISING THE GRADES SOLUTIONS THAT WILL WORK NOW

**A** = Exceptional  
**B** = Good  
**C** = Mediocre  
**D** = Poor  
**F** = Failing

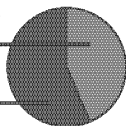
AMERICA'S  
INFRASTRUCTURE  
G.P.A.

**D**

### ESTIMATED 5-YEAR FUNDING REQUIREMENTS FOR HAZARDOUS WASTE AND SOLID WASTE

Total investment needs  
**\$77 BILLION**

Estimated spending  
**\$33.6 BILLION**  
Projected shortfall  
**\$43.4 BILLION**



- ★ **IMPLEMENT** a holistic approach to waste management that reduces the volume of waste landfilled, increases the amount of materials recovered and recycled, and reduces the emissions of greenhouse gasses from landfills;
- ★ **ENCOURAGE** greater use of landfill gas to energy conversion to reduce greenhouse gas emissions and create new energy resources;
- ★ **OPPOSE** legislation that restricts the interstate movement of municipal solid wastes to new regional landfills that meet all federal requirements;
- ★ **PROMOTE** the use of alternative covers and the introduction of non-indigenous liquids and other operational changes to increase the effectiveness of solid-waste landfills;
- ★ **IMPLEMENT** source reduction policies that call for better design, packaging, and life span of commercial products;
- ★ **DEVELOP** national standards to promote proper, effective, and efficient collection and recycling of waste electronics.



## CONDITIONS

According to the U.S. Environmental Protection Agency (EPA), municipal solid waste (MSW), commonly known as trash or garbage, consists of everyday items from households and businesses that are deposited in landfills. Some landfills, however, do accept such non-MSW as construction by-products, wastewater sludge, or other hazardous materials.

Per capita solid waste generation in 2007 was 4.62 pounds per person per day, a slight decline from 4.65 pounds in 2000.<sup>1</sup> While per capita waste production has been fairly constant, MSW continues to increase with population growth. In 2007, the U.S. produced 254 million tons of municipal solid waste of all types—an increase from 239 million tons in 2000,

according to the EPA. This included MSW that was generated by households, businesses, construction sites and other sources.<sup>1</sup>

In 1986, there were 7,683 municipal solid waste landfills in the U.S. In October 1991, the EPA adopted stringent new federal regulations for landfill design and operation to reduce groundwater contamination from hazardous materials disposed of in landfills. By 1992, the number of U.S. landfills had dropped to 5,345. By 1995, the EPA landfill census recorded only 3,581 facilities. In 2007, the agency counted 1,754 landfills—a decline of 79% within two decades.<sup>1</sup> According to the EPA, the nation's disposal capacity has remained relatively constant because new landfills are much larger than in the past. In 2006, the National Solid Wastes Management

### RAISING THE GRADES CASE STUDIES

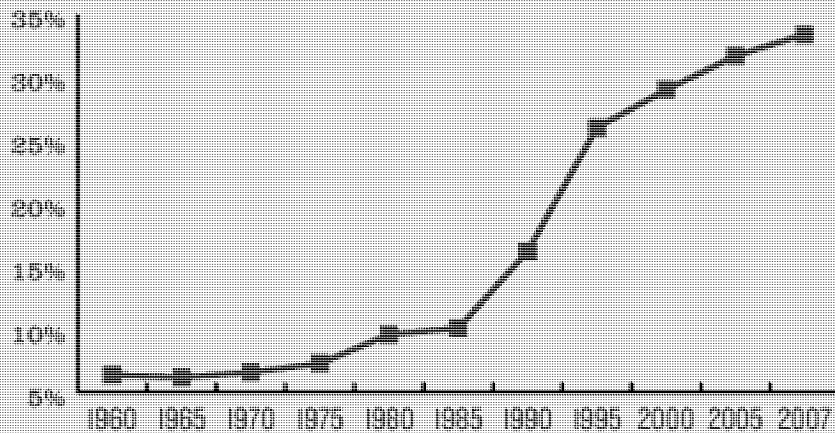
#### SAN FRANCISCO, CA ★ Food Scraps Diversion Program

San Francisco's food scrap diversion program—the first program of its kind in a large city—annually diverts more than 100,000 tons of primarily food scrap source-separated compostable material from the landfill for a variety of beneficial programs. The food scrap diversion program's commercial and agricultural uses include edible food redistribution, animal feed, on-site and centralized composting, conversion to energy, and grease to biodiesel.



*Photo courtesy of Norcal Waste.*

**FIGURE 5.1** ★ Percent of Municipal Solid Waste that is Recycled: 1960–2007



**SOURCE** EPA Facts and Figures about Municipal Solid Waste, 2008

Association estimated that states have disposal capacity for another 20 years.<sup>2</sup>

Of the 254 million tons of solid waste generated in 2007, 85 million tons, or 33%, were recycled or composted compared to 30.1% in 2000; 32 million tons, or 13%, were burned in waste-to-energy (WTE) plants; and 137 million tons, or 54%, went into landfills compared to 55.3% in 2000.<sup>1</sup>

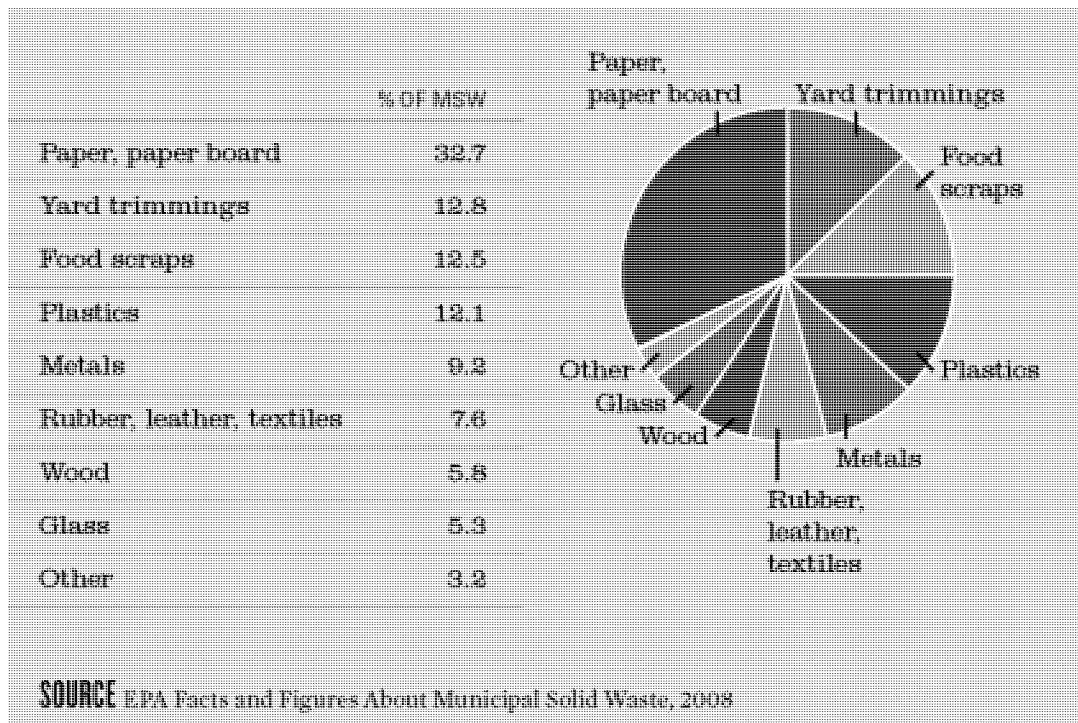
While the improvement in recycling rates is encouraging news, such issues as the improper disposal of electronic equipment and the emission of greenhouse gasses from landfills pose continued challenges.

The EPA estimates that in 2005 waste electrical and electronic equipment (WEEE) amounted to approximately two

million tons, most of which was discarded in landfills. Only between 345,000 and 379,000 tons were recycled.<sup>3</sup> End-of-life electronics may contain such materials as lead that are hazardous to the environment when not handled and disposed of properly. No national standard on the recycling of WEEE exists, and uncoordinated state regulations can discourage consumers from recycling.<sup>4</sup>

In 2006, 23% of human-related methane gas emissions came from MSW landfills, making landfills the second largest producer of methane.<sup>5</sup> The methane gas emitted from landfills can be captured and transformed into usable energy. Despite this opportunity, at the end of 2007 only 457 landfill gas (LFG) energy projects

**FIGURE 5.2** ★ Components of Municipal Solid Waste  
(254 million tons generated in 2007)



were operational. These LFG programs produce approximately 11 billion kilowatt hours of electricity per year and deliver 236 million cubic feet per day of gas to direct-use applications. The EPA estimates that more than 500 additional sites are good candidates for energy conversion projects, but high start-up costs inhibit expansion of this process.<sup>5</sup>

## RESILIENCE

Although landfills are dependent on energy and road infrastructure, as a sys-

tem, solid waste disposal facilities remain resilient. However, the impacts of such landfill failures as air and groundwater pollution on surrounding neighborhoods are apparent but not well quantified, and the time required for restoration is often lengthy and costly. Additionally, landfills can play an important role during recovery operations, but without adequate disposal options cleanup and recovery efforts may be hindered.

Future investments must consider new technologies and behavioral changes focused on energy conversion, recycling, waste reduction, and increased efficiency.

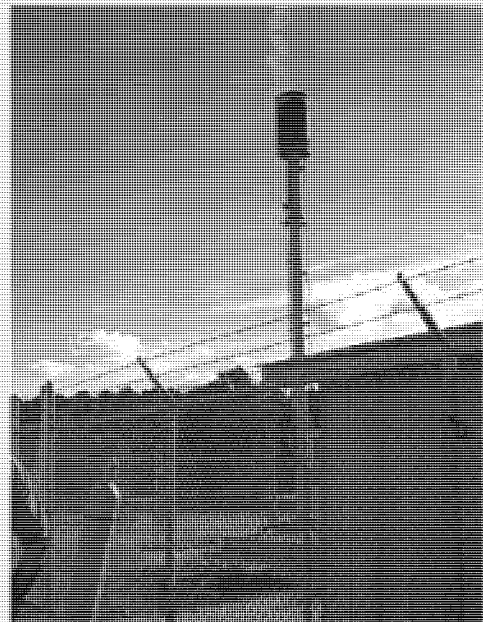
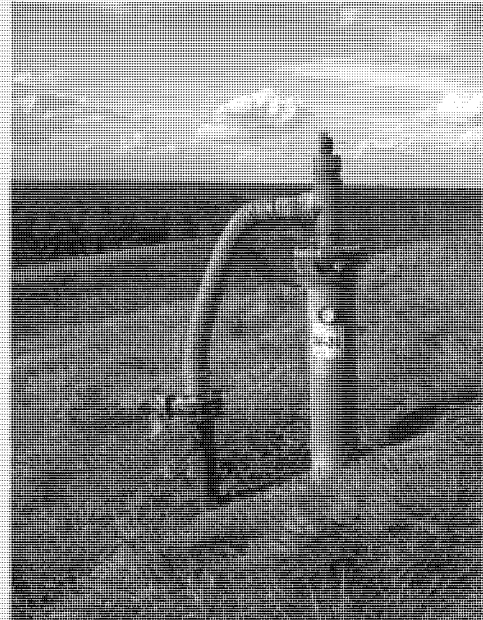
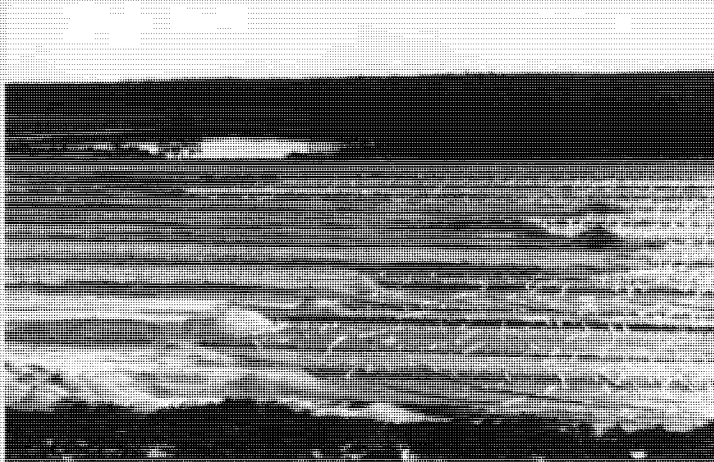


## RAISING THE GRADES CASE STUDIES

### ORANGE COUNTY, FL ★ Orange County Landfill

The Orange County Landfill, the third largest landfill in Florida, initiated design activities for a landfill gas-to-energy project in 1998. The electricity generated from the plant powers an estimated 13,000 homes and reduces methane emissions by nearly 31,000 tons per year at full capacity. Orange County stands to make \$400,000 per year for rights to the landfill gas.<sup>5</sup>

*Photos courtesy of Debra R. Reinhart, Ph.D., P.E., BCEE, F.ASCE.*



Of the 254 million tons of solid waste generated in 2007, 85 million tons, or 33%, were recycled or composted compared to 30.1% in 2000; 32 million tons, or 13%, were burned in waste-to-energy (WTE) plants; and 137 million tons, or 54%, went into landfills compared to 55.3% in 2000.

## CONCLUSION

Innovative technologies and recycling efforts have been successful in improving the safety, sustainability, and efficiency of the nation's waste disposal systems. The lack of long term strategies to deal with increased amounts of electronic waste and under-use of waste to energy practices, however, indicates the need for continued research and development of new policies and management practices. ★

## SOURCES

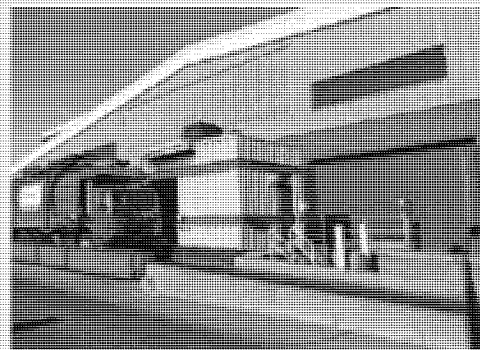
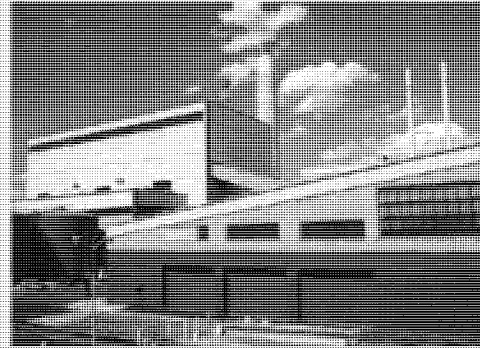
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## RAISING THE GRADES CASE STUDIES

### DETROIT, MI ★ Greater Detroit Resource Recovery Facility

Detroit's Resource Recovery Plant began operating in July 1989 and is currently one of the largest waste-to-energy facilities in the country in terms of capacity—the facility is permitted to process 4,000 tons of municipal solid waste per day. Everyday waste is processed into refuse-derived fuel (RDF), which is burned in stoker-fired boilers to yield steam for heating, cooling, and electricity. Approximately 3,300 tons of municipal solid waste is processed each day, yielding 3,100 tons of RDF. The facility produces 720,000 pounds of steam per hour, which is used to generate up to 68 megawatts of electricity. The resulting energy products are then sold to Detroit Edison Corporation.

Between July 1, 1989, and June 30, 1999, the facility processed 7,572,000 tons of municipal solid waste—enough waste to fill the interior of the Detroit Tigers' baseball stadium approximately 40 times. *Photos courtesy of the Greater Detroit Resource Recovery Authority.*



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Aging systems discharge billions of gallons of untreated wastewater into U.S. surface waters each year. The Environmental Protection Agency estimates that the nation must invest \$390 billion over the next 20 years to update or replace existing systems and build new ones to meet increasing demand.

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FACTS  
ABOUT

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WATER AND ENVIRONMENT

# WASTEWATER

# WATER AND ENVIRONMENT WASTEWATER | 2009 GRADE | **D-**

## RAISING THE GRADES SOLUTIONS THAT WILL WORK **NOW**

**A** = Exceptional  
**B** = Good  
**C** = Mediocre  
**D** = Poor  
**F** = Failing

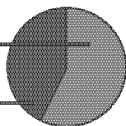
AMERICA'S  
INFRASTRUCTURE  
G.P.A.

**D**

### ESTIMATED 5-YEAR FUNDING REQUIREMENTS FOR DRINKING WATER AND WASTEWATER

Total investment needs  
**\$255 BILLION**

Estimated spending  
**\$146.4 BILLION**  
Projected shortfall  
**\$108.6 BILLION**



- ★ **INCREASE** funding for water infrastructure system improvements and associated operations through a comprehensive program;
- ★ **CREATE** a Water Infrastructure Trust Fund to finance the national shortfall in funding of infrastructure systems under the Clean Water Act and the Safe Drinking Water Act, including stormwater management and other projects designed to improve the nation's water quality;
- ★ **RETAIN** traditional financing mechanisms, such as appropriations from general treasury funds, issuance of revenue bonds and tax exempt financing at state and local levels, public-private partnerships, state infrastructure banks, and user fees on certain consumer products;
- ★ **EXPAND** innovative financing mechanisms, including broad-based environmental restoration taxes.

## CONDITIONS

Since 1972, Congress has directly invested more than \$77 billion in the construction of publicly owned treatment works and their related facilities. State and local governments have spent billions more over the years. Total nonfederal spending on sewer and water between 1991 and 2005 was \$841 billion. Nevertheless, the physical condition of many of the nation's 16,000 wastewater treatment systems is poor due to a lack of investment in plants, equipment, and other capital improvements over the years.

In 2008, the U.S. Environmental Protection Agency (EPA) reported that the total investment needs of America's publicly owned treatment works as of January 1, 2004, were \$202.5 billion. This reflects an increase of \$16.1 billion (8.6%) since the previous analysis was published in January 2004.<sup>2</sup>

In 2002, the Congressional Budget Office (CBO) estimated that for the years 2000 to 2019, annual costs for investment would need to be between \$13 billion and \$20.9 billion for wastewater systems.<sup>4</sup>

Many systems have reached the end of their useful design lives. Older systems are plagued by chronic overflows during major rainstorms and heavy snowmelt and are bringing about the discharge of raw sewage into U.S. surface waters. The EPA estimated in August 2004 that the volume of combined sewer overflows discharged nationwide is 850 billion gallons per year. Sanitary sewer overflows, caused by blocked or broken pipes, result in the

release of as much as 10 billion gallons of raw sewage yearly, according to the EPA.<sup>2</sup>

Federal funding under the Clean Water Act State Revolving Loan Fund (SRF) program has remained flat for more than a decade. Federal assistance has not kept pace with the needs, yet virtually every authority agrees that funding needs remain very high. The U.S. must invest an additional \$181 billion for all types of sewage treatment projects eligible for funding under the Act, according to the most recent needs survey estimate by the EPA and the states, completed in August 2003.<sup>4</sup>

In September 2002, the EPA released a detailed gap analysis, which assessed the difference between current spending for wastewater infrastructure and total funding needs. The EPA Gap Analysis estimated that over the next two decades the U.S. must spend nearly \$390 billion to replace existing wastewater infrastructure systems and build new ones. The total includes money for some projects not currently eligible for federal funds, such as system replacement, which are not reflected in the EPA State Needs Survey.<sup>5</sup>

According to the Gap Analysis, if there is no increase in investment, there will be a roughly \$6-billion gap between current annual capital expenditures for wastewater treatment (\$13 billion annually) and projected spending needs. The study also estimated that if wastewater spending increases by only 3% per year, the gap would shrink by nearly 90% (to about \$1 billion annually).

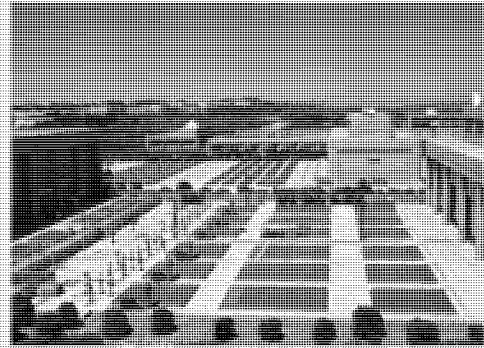
The CBO released its own gap analysis in 2002, in which it determined that the gap for wastewater ranges from \$23 billion



## RAISING THE GRADES CASE STUDIES

### SAN DIEGO, CA ★ North City Water Reclamation Plant

The City of San Diego imports approximately 90% of its water supply. To meet future water demands and decrease dependence on imported water, the city constructed the North City Water Reclamation Plant to provide reclaimed water for irrigation, landscaping and industrial use. This state-of-the-art facility can treat up to 30 million gallons of wastewater per day, and distribute the reclaimed water to customers through 79 miles of distribution pipelines. Reclaimed pipelines, sprinkler heads, meter boxes and other irrigation equipment



are color-coded purple to distinguish reclaimed water pipes from drinking water systems. The treatment facility is powered by methane piped from the Miramar Landfill and MBC digesters. *Photo courtesy of the City of San Diego.*

to \$37 billion annually, depending on various financial and accounting variables.<sup>4</sup>

## RESILIENCE

Construction, operation and maintenance, and reconstitution of service of wastewater infrastructure is expensive, and the monetary and societal costs incurred when this infrastructure fails are high. Aging, underdesigned, or inadequately maintained systems discharge billions of gallons of untreated wastewater into U.S. surface waters each year.

The nation's wastewater systems are not resilient in terms of current ability to properly fund and maintain, prevent failure, or reconstitute services. Additionally,

Sanitary sewer overflows, caused by blocked or broken pipes, result in the release of as much as 10 billion gallons of raw sewage yearly, according to the EPA.

the interdependence on the energy sector contributes to the lack of system resilience that is increasingly being addressed through the construction of dedicated emergency power generation at key wastewater utility facilities.

Future investments must focus on updating or replacing existing systems as well as building new ones to meet increasing demand; on improved operations processes, including ongoing oversight, evaluation, and asset management on a system wide basis; and watershed approaches to look more broadly at water resources in a coordinated systematic way.

## CONCLUSION

If the nation fails to meet the investment needs of the next 20 years, it risks revers-

ing public health, environmental, and economic gains of the past three decades.

The case for increased federal investment is compelling. Needs are large and unprecedented; in many locations, local sources cannot be expected to meet this challenge alone and, because waters are shared across local and state boundaries, the benefits of federal help will be disseminated throughout the nation. Clean and safe water is no less a national priority than are national defense, an adequate system of interstate highways, and a safe and efficient aviation system. Many other highly important infrastructure programs enjoy sustainable, long-term sources of federal backing, often through the use of dedicated trust funds; under current policy, water and wastewater infrastructure do not. ★

**TABLE 6.1** ★ Design Life of Water Systems

COMPONENTS	YEARS OF DESIGN LIFE
Collections	80–100
Treatment Plants—Concrete Structures	50
Treatment Plants—Mechanical and Electrical	15–25
Force Mains	25
Pumping Stations—Concrete Structures	50
Pumping Stations—Mechanical and Electrical	15
Interceptors	90–100
<b>SOURCE</b> Clean Water and Drinking Water Infrastructure Gap Analysis Report, p. 11, EPA 816-R-02-020, September 2002	



## RAISING THE GRADES CASE STUDIES

### MARYSVILLE, WA ★ Pervious Paving

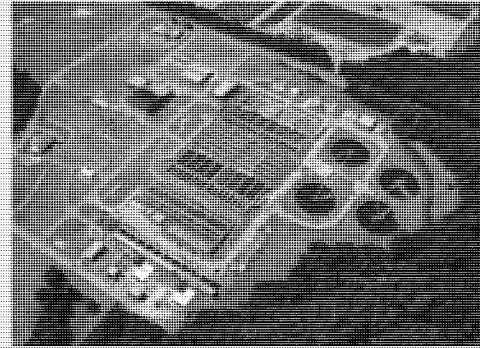
The City of Marysville, Washington, installed pervious paving stones instead of traditional asphalt at its Ash Avenue park-and-ride facility. Besides making the stop a much more attractive place to catch the bus, the paving stones allow stormwater to pass through and soak into the ground. The project also allowed for more parking spaces to be built because a stormwater pond was no longer needed. *Photo courtesy of Mutual Materials and UNI-GROUP U.S.A.*



## RAISING THE GRADES CASE STUDIES

### WASHINGTON, D.C. ★ Sewer Separation Project

About a third of the District of Columbia is served by a single pipe that carries both wastewater and stormwater runoff. During dry weather, wastewater flows to the Blue Plains treatment plant. But during rain events, both the stormwater and wastewater from the Anacostia area flow in the same pipe, which is not big enough to handle the flows of very large storms. To prevent the combined water from backing up into homes and streets, the combined sewer system dumps the mixture into the Anacostia River. Though the untreated wastewater is diluted by stormwater, allowing this mixture to enter the river is no longer considered an acceptable solution.



To improve the health of the Anacostia River, the Washington Area Sewer Authority (WASA) is working with homeowners and businesses to separate their combined pipe into two separate pipes. DC WASA performs the separation at no charge to customers. *Photo courtesy of Washington Area Sewer Authority.*

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## RAISING THE GRADES CASE STUDIES

### UNITED STATES ★ Natural Infrastructure

In Philadelphia; Chicago; Portland, Oregon; and Milwaukee, water managers are trying to implement green infrastructure solutions or low-impact development practices. A number of these techniques are in use, including green roofs, rain barrels, rain gardens, vegetated curb extensions, porous pavement, urban reforestation, and even constructed or restored wetlands or wet meadows. The aim of these practices is to retain water on site, allowing for infiltration and evapotranspiration, thereby reducing runoff and allowing for removal of unwanted pollutants.<sup>4</sup>

Increasingly, communities are relying on the “natural infrastructure” as a least-cost approach to protecting surface water quality, which can gen-

erate multiple benefits such as habitat preservation, carbon sequestration, and aesthetics. Utilizing such green or natural infrastructure means less hard or gray infrastructure and reduced energy intensity, too. This trend is spreading with respect to wastewater and stormwater management in more and more utilities and communities across the country. This is especially true with respect to “urban wet weather” issues, which involve CSOs, stormwater runoff, and conventional point-source or end-of-the-pipe discharges. Increasingly, communities are meeting these challenges through a watershed approach which employs green or nonstructural approaches in tandem with traditional hard or gray infrastructure.

### UNITED STATES ★ Water and Wastewater Agency Response Networks (WARN)

The WARN system created a network of water and wastewater utilities to respond to and recover from emergencies. The purpose of a WARN is to provide a response method for water and wastewater utilities that have sustained or anticipate damages from natural or human-caused incidents. WARN helps utilities communicate so they can provide and receive emergency aid and assistance in the form of personnel, equipment, materials, and other associated services as necessary from other water and wastewater utilities. The program began in early 2006 and by September 2008, 31 states were participating in WARN.

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Despite surging oil prices, volatile credit markets, and a lagging economy, the Federal Aviation Administration predicts 3% annual growth in air travel. Travelers are faced with increasing delays and inadequate conditions as a result of the long overdue need to modernize the outdated air traffic control system and the failure to enact a federal aviation program.

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FACTS  
ABOUT

TRANSPORTATION

**AVIATION**

# TRANSPORTATION AVIATION | 2009 GRADE **D**

## RAISING THE GRADES SOLUTIONS THAT WILL WORK **NOW**

**A** = Exceptional  
**B** = Good  
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**F** = Failing

AMERICA'S  
INFRASTRUCTURE  
G.P.A.

**D**

### ESTIMATED 5-YEAR FUNDING REQUIREMENTS FOR AVIATION

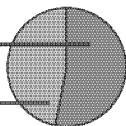
Total investment needs  
**\$87 BILLION**

Estimated spending

**\$46.3 BILLION**

Projected shortfall

**\$40.7 BILLION**



- ★ **MODERNIZE** the air traffic control system by implementing the Federal Aviation Administration's (FAA) Next Generation Air Transportation System (NextGen) program;
- ★ **INCREASE** the aviation user fee to meet the needs of the National Plan of Integrated Airport Systems (NPIAS);
- ★ **INCREASE** the Passenger Facilities Charge (PFCs) cap;
- ★ **USE** Airport and Airway Trust Fund balances for air traffic and airport infrastructure and improvement projects only, not security costs;
- ★ **PREVENT** trust fund revenues from being diverted from aviation transportation system investment by preserving current firewalls;
- ★ **CLOSE** the gap on annual funding shortfalls by increasing funding guarantees in the reauthorization;
- ★ **STREAMLINE** the regulatory environmental permitting process to reduce delays in constructing new or upgrading existing airport facilities.



## CONDITIONS

Air travel in the U.S. rebounded from its post-September 11, 2001, downturn and reached new highs in both domestic and international travel. Enplanements on U.S. carriers for both domestic and international flights totaled 669.2 million in 2000. By 2006, that number had risen to 744.7 million; in 2007 alone, the number increased an additional 25 million to 769.6 million. A sharp increase in the cost of aviation fuel, followed by the recent economic downturn, however, has slowed the demand for air travel. The number of domestic and international passengers on U.S. airlines in October 2008 was 7.1% lower than in October 2007. From January to October of 2008 there were 630.1 million enplanements, a decrease of 2.6% from the same 10-month period in 2007.<sup>4</sup> It is estimated that air travel will increase in 2009 though, the latest forecast (March 2008) projecting an annual increase of 2.9% in domestic U.S. commercial enplanements and 4.8% in inter-

national enplanements—a system increase total of 3%.<sup>2</sup>

The Federal Aviation Administration (FAA) has a goal of ensuring that no less than 93% of the runways at National Plan of Integrated Airport Systems (NPIAS) airports are maintained in good or fair condition. That goal was exceeded in 2007: 79% were rated good, 18% were rated fair, and only 3% were rated poor. However, there were 370 runway incursions in 2007—up from 330 in 2006.<sup>1</sup> Due to the FAA's 2008 change in definition for a runway incursion, this number is likely to increase further. A runway incursion is defined as an incident involving the incorrect presence of an aircraft, vehicle, person, or object on the ground that creates a collision hazard for an aircraft taking off, intending to take off, landing, or intending to land.

Every year the industry incurs avoidable air traffic control delays that, while beyond the immediate control of air traffic control personnel, waste hundreds of millions of dollars. In 2007, airlines reported

### RAISING THE GRADES CASE STUDIES

#### WASHINGTON, D.C. ★ Washington-Dulles International Airport

Washington-Dulles International Airport is the nation's 16th busiest airport, with more than 419,127 takeoffs and landings per year and more than 12 million passengers. The new runway, which opened in 2008, is equipped with a high-speed exit taxiway and can handle larger planes, such as the Airbus A380, will see more than 100,000 takeoffs and landings per year. This marks Dulles's first new runway since 1962, when the airport opened for business.

**TABLE 7.1** ★ Top 10 U.S. Passenger Airports, 2006–2007

RANK	LOCATION	AIRPORT
1	Atlanta, GA	Hartsfield–Jackson Atlanta International
2	Chicago, IL	Chicago O'Hare International
3	Los Angeles, CA	Los Angeles International
4	Fort Worth, TX	Dallas/Fort Worth International
5	Denver, CO	Denver International
6	New York, NY	John F. Kennedy International
7	Las Vegas, NV	McCarran International
8	Phoenix, AZ	Phoenix Sky Harbor International
9	Houston, TX	George Bush Intercontinental/Houston
10	Newark, NJ	Newark Liberty International

**SOURCE** U.S. Department of Transportation, Bureau of Transportation Statistics, 2008

an on-time arrival record of 73.3%, the second worst in history; the worst record—72.6%—was recorded in 2000.<sup>1</sup> The air traffic control system remains outdated and inefficient, and modernization efforts continue to meet with delay. The FAA is seeking to implement its NextGen system; however, drawn-out congressional reauthorization of the FAA funding mechanism is causing delay and confusion among airport sponsors across the nation.

The old airline business model is being replaced by a newer low-fare, low-cost model. Between 2000 and 2006, U.S. airlines' domestic operations reported combined operating and net losses of \$27.9 and \$36.2 billion, respectively. However, in 2007—for the first time since 2000—the

airline industry posted a \$5.8-billion net profit. And, cargo carriers continue to report strong results with net profits of \$1.4 billion.<sup>1</sup> While the new airline operating model along with more fuel and operationally efficient aircraft are being introduced into the National Airspace System (NAS), commercial and corporate aircraft operators cannot take advantage until the FAA and other sponsoring agencies implement policies that reduce delays and invest in emerging technologies and infrastructure that increase capacity and safety. In order to meet these challenges, the NAS must find ways to become more flexible and ensure that the capital required to meet these infrastructure needs is available. There is general

## RAISING THE GRADES CASE STUDIES

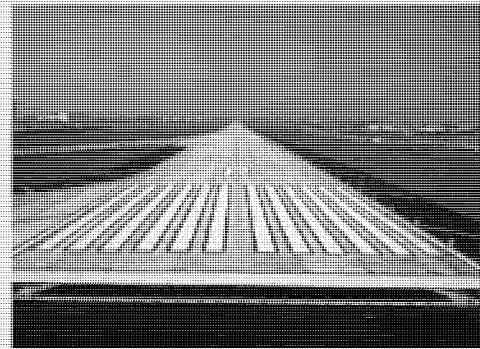
### SEATTLE / TACOMA, WA ★ Sea-Tac International Airport



Sea-Tac Airport, in the top 10% of the nation's busiest airports, experiences delays due to low visibility conditions approximately 44% of the year. However, its two existing runways were too close to allow for two streams of traffic to land in such conditions. The new, \$1.1-billion runway, which does allow for two streams of traffic, was designed to reduce arrival delays by as much as 80%, save millions of dollars in wasted fuel, and prevent the release of thousands of tons of greenhouse gases. *Photo courtesy of Sea-Tac Airport.*

### CHICAGO, IL ★ Chicago O'Hare International Airport

In 2004, the FAA imposed flight caps on Chicago O'Hare International Airport due to extreme delays that were affecting the airport's operations. The new runway—the airport's seventh and its first since 1971—is part of a larger, \$15-billion expansion project. Designed to handle planes as large as the Boeing 747, the runway will primarily be used for arrivals in inclement weather. The new runway, which has prompted the flight cap to be lifted, will reduce delays by as much



as 40% and allow for an additional 52,000 flights per year, according to the FAA. *Photo courtesy of the City of Chicago.*



**TABLE 7.2 ★ Top 10 U.S. Cargo Airports, 2006–2007**

RANK	LOCATION	AIRPORT
1	Anchorage, AK	Ted Stevens Anchorage International
2	Memphis, TN	Memphis International
3	Louisville, KY	Louisville International
4	Miami, FL	Miami International
5	Los Angeles, CA	Los Angeles International
6	Indianapolis, IN	Indianapolis International
7	New York, NY	John F. Kennedy International
8	Chicago, IL	Chicago O'Hare International
9	Newark, NJ	Newark Liberty International
10	Oakland, CA	Metropolitan Oakland International

**SOURCE** U.S. Department of Transportation, Bureau of Transportation Statistics, 2008

consensus that maintaining the integrity of the NAS requires continuous updates and a steady and predictable flow of capital. The FAA estimates a five-year need of \$49.7 billion for the years 2009–2013.<sup>1</sup> The most recent estimates from the Airports Council International's *Airport Capital Development Costs 2007–2011* noted total U.S. airport capital development costs as \$87.4 billion over five years, or \$17.5 billion per year (adjusted for inflation of 4%).<sup>7</sup>

Generally, there are four sources of funding used to finance airport infrastructure and development: airport cash flow; revenue and general obligation bonds;

federal/state/local grants, including the Airport Improvement Program (AIP) grants; and passenger facility charges (PFCs). Access to these funding sources varies widely among airports. Since fiscal year 2001, AIP grants have exceeded \$3 billion annually, and for the past five years, PFC collections have exceeded \$2 billion annually. Together, AIP grants and PFC collections account for 40% of annual U.S. airport capital spending. Since 1990, annual funding for airport capital needs has been in the range of \$5.5 to \$7.3 billion.<sup>1</sup> Since congressional authorization for the AIP expired in September of 2007,

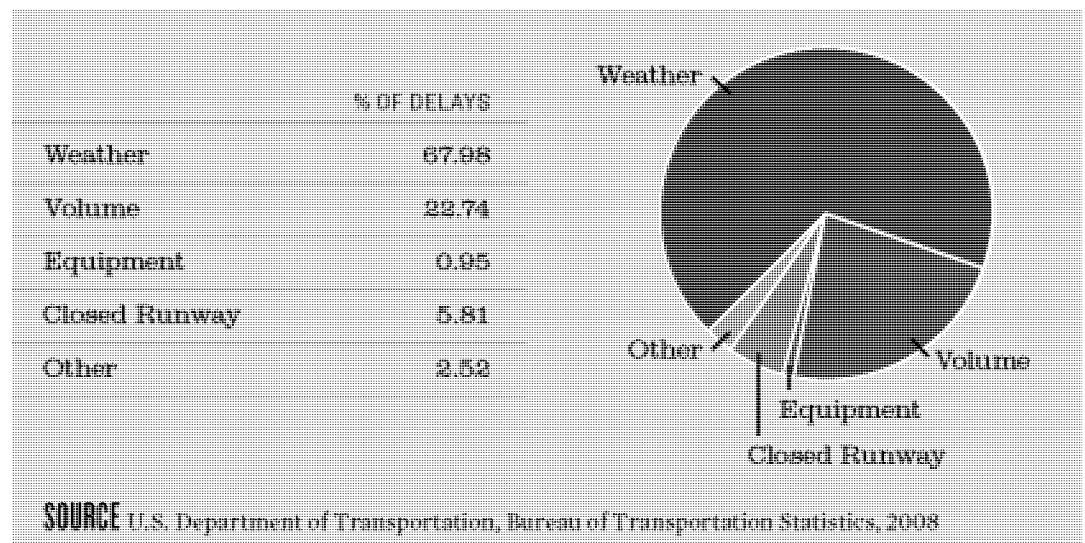
the program has operated under a series of continuing resolutions, making long-term planning difficult.

An additional challenge to airport capacity-building is the fragmented nature of airport ownership. Local governments and the private sector represent the majority of owners and investors in air transportation infrastructure, and they tend to focus primarily on their own needs, and only secondarily on national, systemwide concerns. According to the NPIAS, there are 3,356 existing publicly owned, public-use airports in the United States, with an additional 55 proposed. There are also 522 commercial service airports, and of these, 383 have more than 10,000 annual enplanements and are classified as primary airports.<sup>1</sup>

## RESILIENCE

Aviation's rapid movement of goods and services, as well as its support of tourism, is critical to the economic vitality of the nation, and air travel is often chosen over other modes of transportation on the basis of convenience, time, and cost. Thus, the consequence of failure is severe. Additionally, shifts in demand corresponding to threats, delays, and fuel pricing contribute to the volatility of the industry. In a highly complex system like aviation, resilience is not simply a matter of technical or facility upgrades. Future investments must consider dynamic system changes, security, capacity, life-cycle facility maintenance, technology innovations, and redundancy.

**FIGURE 7.1** ★ Cause of National Aviation System Delays



## RAISING THE GRADES CASE STUDIES

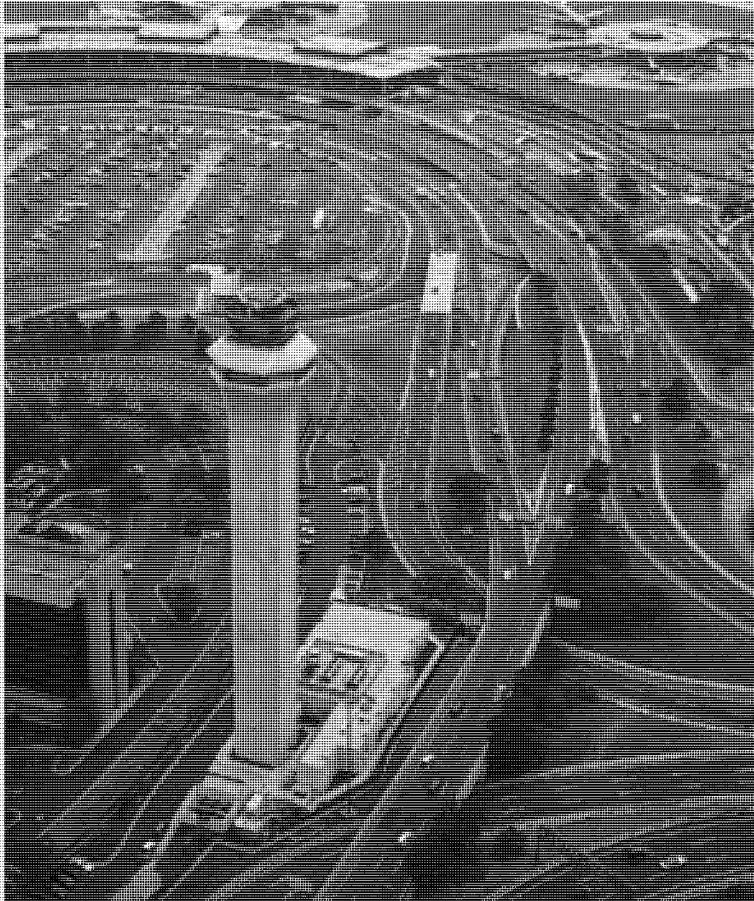
### LOS ANGELES, CA ★ Center Taxiway, Los Angeles International Airport

In 1991, Los Angeles International Airport (LAX) experienced one of the worst runway accidents in the nation's history—between a US Airways 737 and a Sky-West Metroliner. Since then, LAX has consistently held some of the nation's highest annual runway incursion rates, several of which have been classified by the FAA as having had serious potential to cause an accident. Completed on budget and four days ahead of schedule, the new center taxiway was designed to improve safety and reduce the number of runway incursions by acting as a buffer between the two southern runways. After landing, pilots will hold planes on the taxiway for clearance to cross the inner runway. *Photo courtesy of LAWA-LAX (Los Angeles World Airports/Los Angeles International Airport).*



**RAISING THE  
GRADES  
CASE STUDIES**

**NEWARK, NJ ★ Next Generation Ground Based Augmentation  
System, Newark Liberty International Airport**



In December 2008, Newark Liberty International Airport, in collaboration with the Port Authority of New York and New Jersey, the FAA, Continental Airlines, and Honeywell International, announced that it would be the nation's first major hub to test a new satellite navigation technology designed to reduce flight delays. Replacing existing radar technology, the Ground Based Augmentation System (GBAS) uses data from ground-based antennas and satellites, which prevents the signal from being blocked by mountains, buildings, and other obstacles. This eliminates the need for planes to take a straight-line approach to landing, thus increasing efficiency and navigational precision. The new GBAS system will be installed at the airport and Continental will outfit 15 of its planes with the new equipment and train pilots in using the new system. The program is expected to be operational by the end of 2009.

*Photo courtesy of the Port Authority of New York and New Jersey.*

## CONCLUSION

Just as the industry was recovering from the events of September 11, 2001, it was dealt another blow from the impact of surging oil prices, volatile credit markets, and a lagging economy. In the face of recent FAA estimates that predict an annual 3% growth in air travel, the continuing delays in reauthorization of federal programs and updating of the outdated air traffic control system threaten the system's ability to meet the needs of the American people and economy. To remain successful, the nation's aviation systems need robust and flexible federal leadership, a strong commitment to airport infrastructure, and the rapid deployment of NexGen. ★

## SOURCES

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- 2 Federal Aviation Administration, U.S. Department of Transportation, *FAA Aerospace Forecast, Fiscal Years 2008–2025*, March, 2008
- 3 Federal Aviation Administration, U.S. Department of Transportation, *Capacity Needs in the National Airspace System 2007–2025: An Analysis of Airports and Metropolitan Area Demand and Operational Capacity in the Future*, May, 2007
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- 5 U.S. Government Accountability Office, *Next Generation Air Transportation System: Status of Systems Acquisition and the Transition to the Next Generation Air Transportation System*, GAO-08-1078, September, 2008.
- 6 Statement of Gerald L. Dillingham, Ph.D., Director of Physical Infrastructure Issues, U.S. Government Accountability Office, Before the Committee on Science and Technology, U.S. House of Representatives, *Next General Air Transportation System: Status of Key Issues with the Transition to NextGen*, GAO-08-1154T, September 11, 2008
- 7 Airports Council International, *Airport Capital Development Costs 2007–2011*, May, 2007.



ABOVE: Airport congestion at Philadelphia International Airport. Photo courtesy of Matthew Johnson, [skyscrapersunset.com](http://skyscrapersunset.com)



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More than 26%, or one in four, of the nation's bridges are either structurally deficient or functionally obsolete. While some progress has been made in recent years to reduce the number of deficient and obsolete bridges in rural areas, the number in urban areas is rising. A \$17 billion annual investment is needed to substantially improve current bridge conditions. Currently, only \$10.5 billion is spent annually on the construction and maintenance of bridges.

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FACTS  
ABOUT

TRANSPORTATION

# BRIDGES

# TRANSPORTATION BRIDGES | 2009 GRADE C

## RAISING THE GRADES SOLUTIONS THAT WILL WORK **NOW**

**A** = Exceptional  
**B** = Good  
**C** = Mediocre  
**D** = Poor  
**F** = Failing

AMERICA'S  
INFRASTRUCTURE  
G.P.A.

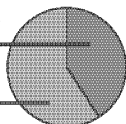
**D**

### ESTIMATED 5-YEAR FUNDING REQUIREMENTS FOR BRIDGES AND ROADS

Total investment needs  
**\$930 BILLION**

Estimated spending  
**\$380.5 BILLION**

Projected shortfall  
**\$549.5 BILLION**



- ★ **SET** a national goal that less than 15% of the nation's bridges be classified as structurally deficient or functionally obsolete by 2013;
- ★ **INCREASE** transportation investment significantly at all levels of government to fund the needed repair, renovation, or reconstruction of the nation's deficient bridges;
- ★ **IMPLEMENT** an asset-management approach to maintaining bridges to achieve an appropriate balance between correcting immediate problems, conducting preventive maintenance, rehabilitating deficient bridges, and periodically replacing older bridges;
- ★ **UPDATE** bridge-inspection standards and implement risk-based prioritization for the repair or reconstruction of the nation's bridges;
- ★ **INCREASE** funding for long-term transportation research at the national level to ensure better performing and more resilient bridges.

## CONDITION

Usually built to last 50 years, the average bridge in our country is now 43 years old.<sup>1</sup> According to the U.S. Department of Transportation, of the 600,905 bridges across the country as of December 2008, 72,868 (12.1%) were categorized as structurally deficient and 89,024 (14.8%) were categorized as functionally obsolete. From 2005–2008, the number of deficient (structurally deficient plus functionally obsolete) bridges in rural areas declined by 8,596. However, in urban areas during the same time frame, there was an increase of 2,817 deficient bridges.<sup>2</sup> Put another way, in 2008 approximately one in four rural bridges were deficient, while one in three urban bridges were deficient. The urban impact is quite significant given the higher level of passenger and freight traffic.

A structurally deficient bridge may be closed or restrict traffic in accordance with weight limits because of limited structural capacity. These bridges are not unsafe, but must post limits for speed and weight. A functionally obsolete bridge

has older design features and geometrics, and though not unsafe, cannot accommodate current traffic volumes, vehicle sizes, and weights. These restrictions not only contribute to traffic congestion, they also cause such major inconveniences as forcing emergency vehicles to take lengthy detours and lengthening the routes of school buses.

With truck miles nearly doubling over the past 20 years and many trucks carrying heavier loads, the spike in traffic is a significant factor in the deterioration of America's bridges. Of the more than 3 trillion vehicle miles of travel over bridges each year, 223 billion miles come from trucks.<sup>1</sup>

To address bridge needs, states use federal as well as state and local funds. According to the American Association of State Highway and Transportation Officials (AASHTO), a total of \$10.5 billion was spent on bridge improvements by all levels of government in 2004. Nearly half, or \$5.1 billion, was funded by the Federal Highway Bridge Program—\$3.9 billion from state and local budgets and an additional \$1.5 billion in other federal highway aid.<sup>1</sup> AASHTO estimated in 2008 that it would cost roughly \$140 billion to repair every deficient bridge in the country—about \$48 billion to repair structurally deficient bridges and \$91 billion to improve functionally obsolete bridges.<sup>1</sup>

Simply maintaining the current overall level of bridge conditions—that is, not allowing the backlog of deficient bridges to grow—would require a combined investment from the public and private sectors of \$650 billion over 50 years, according to

In 2008, approximately one in four rural bridges were deficient, while one in three urban bridges were deficient. The urban impact is quite significant given the higher level of passenger and freight traffic.



**TABLE 8.1 ★ U.S. Bridge Statistics**

	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007
<b>All Bridges</b>	<b>582,976</b>	<b>585,542</b>	<b>589,674</b>	<b>589,685</b>	<b>590,897</b>	<b>591,940</b>	<b>593,813</b>	<b>595,863</b>	<b>597,340</b>	<b>599,766</b>
Urban	128,312	130,339	133,384	133,401	135,339	135,415	137,598	142,408	146,041	151,171
Rural	454,664	455,203	456,290	456,284	455,548	456,525	456,215	453,455	451,299	448,595
<b>Structurally Deficient Bridges, Total</b>	<b>93,072</b>	<b>88,150</b>	<b>86,692</b>	<b>83,595</b>	<b>81,261</b>	<b>79,775</b>	<b>77,752</b>	<b>75,923</b>	<b>73,784</b>	<b>72,520</b>
Urban	14,073	12,967	NA	12,705	12,503	12,316	12,175	12,500	12,585	12,951
Rural	78,999	75,183	NA	70,890	68,758	67,459	65,577	63,423	61,199	59,569
<b>Functionally Obsolete Bridges, Total</b>	<b>79,500</b>	<b>81,900</b>	<b>81,510</b>	<b>81,439</b>	<b>81,537</b>	<b>80,990</b>	<b>80,567</b>	<b>80,412</b>	<b>80,317</b>	<b>79,804</b>
Urban	27,588	26,095	29,398	29,363	29,675	29,866	30,298	31,391	32,292	33,139
Rural	51,912	52,835	52,112	52,055	51,862	51,124	50,269	49,021	48,025	46,665

NA - Not Available

**SOURCE** Transportation Statistics Annual Report, U.S. Department of Transportation, Bureau of Transportation Statistics, 2008

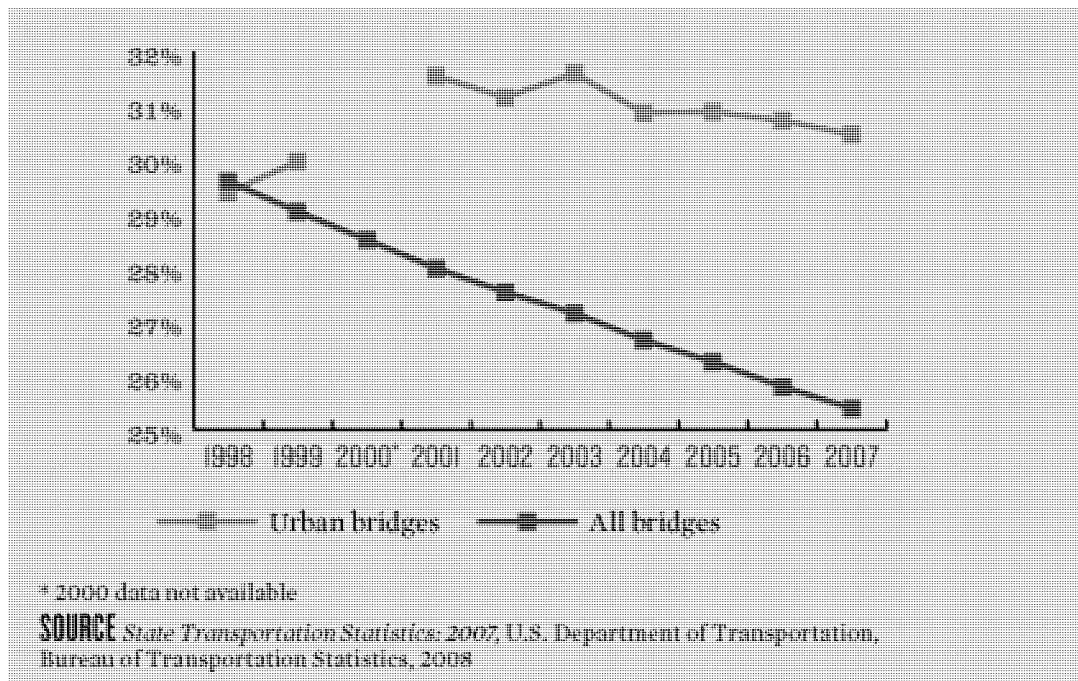
AASHTO, for an average annual investment level of \$13 billion. The cost of eliminating all existing bridge deficiencies as they arise over the next 50 years is estimated at \$850 billion in 2006 dollars, equating to an average annual investment of \$17 billion.<sup>3</sup>

## RESILIENCY

The reliable and efficient flow of people, commodities, and emergency services within our roadway system relies on the nation's bridge system, which overall is highly resilient. The keys involve three components: system redundancy and

workarounds; recovery measures, including rapid restoration ability, security, and robustness against hazards—both natural and man-made; and individual bridges' structural redundancy. Interstate bridges are usually built in pairs so that if one is taken out of service, the companion bridge can carry traffic in both directions temporarily. Also, in most urban areas, there are a number of bridges that can provide suitable alternate routes for traffic. Those key bridges that lack redundancy make it extremely difficult to establish convenient workarounds should the bridge be closed. Increasing congestion means that any

**FIGURE 8.1 ★ Percent of Deficient Bridges in the United States**



rerouting caused by a significant bridge closure could result in major traffic delays.

Bridges are designed to account for the likely loads and forces that the span could expect to encounter during its service life. Structurally, today's bridges are highly redundant, and incorporate multiple girder systems that can compensate for the failure of a single member. There are exceptions for example, fracture-critical bridges, which require more frequent monitoring to ensure that they remain capable of handling their designed traffic loads. Resiliency should be part of the evaluation criteria in a risk-analysis to justify and prioritize bridge investment. That investment includes activities that range from nonstructural measures to the struc-

tural and from the design of new bridges to the rehabilitation and replacement of old bridges.

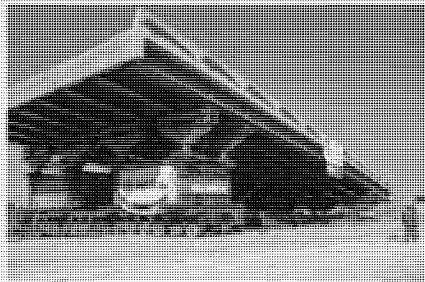
## CONCLUSION

While some progress has been made recently in improving the condition of the nation's rural bridges, there has been an increase in the number of deficient urban bridges. At the same time, truck traffic over the nation's bridges is on the rise—a matter of great concern as trucks carry significantly heavier loads than automobiles and exact more wear and tear on bridges. The investment gap is accelerating and the failure to invest adequately in the nation's bridges will

## RAISING THE GRADES CASE STUDIES

### UTAH ★ Accelerated Bridge Construction

The Utah Department of Transportation (UDOT) has used some form of the accelerated bridge construction (ABC) method on 19 projects that have included 77 bridges. The majority of these projects entailed the use of precast decks cast off-site and lifted into place over a short period of time—often overnight. The benefits of the ABC method include not only reduced road closure time and a compressed schedule, but enhanced quality and increased safety for drivers and construction workers as well. The concept of fabricating entire bridge spans off-site and moving them into place with self-propelled modular transports (SPMTs) was used in four projects that replaced a total of 13 bridges. The use of off-site fabrication and SPMTs usually allows for the replacement of bridge spans over a weekend. In one case—the 4500 South crossing of I-215 in Salt Lake City—construction time was reduced by 120 days, saving drivers an estimated \$4.2 million in terms of construction delays. *Photos courtesy of Utah Department of Transportation.*



## RAISING THE GRADES CASE STUDIES

### I-495 / 95, NORTHERN VA / MD ★ Woodrow Wilson Bridge

Solving one of the worst bottlenecks on the East Coast, the \$2.4 billion Woodrow Wilson Bridge Project in northern Virginia and Maryland replaced nearly 12% of the Capital Beltway (Interstate 495/95) and created four new interchanges. Opened in 1961, the original bridge was designed for 75,000 trips per day, but over the years traffic swelled to nearly 200,000 trips daily—11% of them by large trucks. With eight highway lanes squeezing into the original bridge's six lanes, the lack of shoulders and merge lanes resulted in accident rates twice those of other segments of the Beltway, and emergency crews were delayed in reaching those in need. Peak period stop-and-go conditions also contributed to decreased air quality. As one of nine bridges within the interstate highway system with a movable span, the 260 bridge openings per year created additional delays and congestion. These issues rendered the old bridge functionally obsolete.

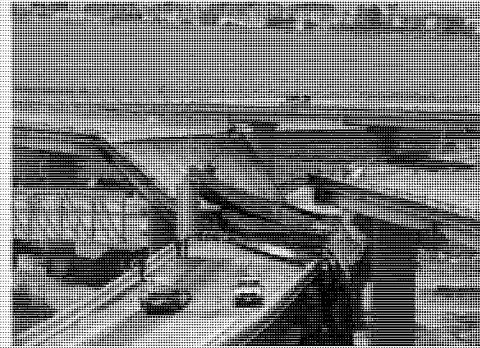
The new drawbridges are 20 feet higher than the original, and the number of openings is expected to be reduced to about 65 per year, down about 75%. Shoulders on the new bridge will reduce the rate of accidents and improve accident management, and new merge lanes will increase safety. The new bridge has 12 lanes, including two express-type through lanes on each span to accommodate High Occupancy Vehicle (HOV) traffic. The new bridge was named the 2008 Outstanding Civil Engineering Achievement by ASCE. *Photo courtesy of the Wilson Bridge Project.*



## RAISING THE GRADES CASE STUDIES

### OAKLAND, CA ★ The MacArthur Maze Repairs

When a gasoline tanker rig flipped over on an elevated interstate highway connector ramp on April 29, 2007, the massive explosion and burning fuel warped and collapsed a critical section of the San Francisco Bay Area's MacArthur Maze. To allow traffic and commerce to flow through this vital artery quickly, the state undertook extreme measures to complete repairs in record-breaking time. The twisted steel and crumbled concrete that was the I-580 overpass also damaged the I-880 elevated ramp below. Such extensive damage could have been expected to take months to repair, but with the connectors so vital to commuters, the California Department of Transportation went to work around the clock under an emergency decla-



ration. Only one week after the accident, the lower I-880 connector had been repaired and was reopened. The I-580 overpass was completed in just 26 days, due in part to a bonus of \$200,000 paid for each day the work was completed sooner than two months after the accident. *Photo courtesy of California Department of Transportation, photographed by John Huseby.*

lead to increased congestion and delays for motorists, wasted fuel, the further deterioration of bridge conditions, and increased safety concerns. Once Congress works to address these problems in the 2009 authorization of the Surface Transportation Program, it should establish a goal that less than 15% of the nation's bridges be classified as structurally deficient or functionally obsolete by 2013 and should provide the funding needed to accomplish that. ★

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The average tow barge can carry the equivalent of 870 tractor trailer loads. Of the 257 locks still in use on the nation's inland waterways, 30 were built in the 1800s and another 92 are more than 60 years old. The average age of all federally owned or operated locks is nearly 60 years, well past their planned design life of 50 years. The cost to replace the present system of locks is estimated at more than \$125 billion.

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FACTS  
ABOUT

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TRANSPORTATION

# INLAND WATERWAYS

# TRANSPORTATION INLAND WATERWAYS

## 2009 GRADE

# D-

## RAISING THE GRADES SOLUTIONS THAT WILL WORK **NOW**

**A** = Exceptional  
**B** = Good  
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AMERICA'S  
INFRASTRUCTURE  
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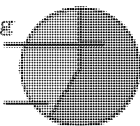
**D**

### ESTIMATED 5-YEAR FUNDING REQUIREMENTS FOR INLAND WATERWAYS

Total investment needs  
**\$50 BILLION**

Estimated spending  
**\$29.475 BILLION**

Projected shortfall  
**\$20.5 BILLION**



- ★ **ESTABLISH** a program to improve and maintain ports, harbors, and waterways;
- ★ **CREATE** a predictable and reliable source of maintenance funding with a dedicated source of revenue, such as a portion of U.S. Customs receipts;
- ★ **DEEPEN** and widen ship channels to accommodate the world fleet's new, larger ships;
- ★ **CONTINUE** maintenance dredging of ship channels for the efficient handling of maritime commerce;
- ★ **LIMIT** erosion and sedimentation in ports, harbors, and waterways;
- ★ **CONTINUE** the development of the navigation engineering specialty within the engineering profession.

## CONDITIONS

Because of their ability to move large amounts of cargo, the nation's inland waterways are a strategic economic and military resource. A recent analysis by the U.S. Army War College concluded that "the strategic contributions of these inland waterways are not well understood. The lack of adequate understanding impacts decisions contributing to efficient management, adequate funding, and effective integration with other modes of transportation at the national level. Recommendations demonstrate that leveraging the strategic value of U.S. inland waterways will contribute to building an effective and reliable national transportation network for the 21st century."<sup>1</sup>

Forty-one states, including all states east of the Mississippi River and 16 state capitals, are served by commercially navigable waterways. The U.S. inland waterway system consists of 12,000 miles of navigable waterways in four systems—the Mississippi River, the Ohio River Basin, the Gulf Intercoastal Waterway, and the Pacific Coast systems—that connect with most states in the U.S. The system comprises 257 locks, which raise and lower

river traffic between stretches of water of different levels.

Three-quarters of the nation's inland waterways, or approximately 9,000 miles, are within the Mississippi River system. The next largest segment is the Ohio River system with 2,800 miles. The Gulf Coast Intercoastal Waterway system comprises 1,109 miles and the Columbia River system, the shortest of the four major systems, is only 596 miles long.

The nationwide network includes nearly 11,000 miles of waterways funded by federal user fees through an excise tax on fuel. Commercial waterway operators on these designated waterways pay a fuel tax of 20 cents per gallon, which is deposited in the Inland Waterways Trust Fund (IWTF). The IWTF, which was created in 1978, funds half the cost of new construction and major rehabilitation of the inland waterway infrastructure.

Forty-seven percent of all locks maintained by the U.S. Army Corps of Engineers were classified as functionally obsolete in 2006. Assuming that no new locks are built within the next 20 years, by 2020, another 93 existing locks will be obsolete—rendering more than 8 out of every 10 locks now in service outdated.<sup>2</sup>

Currently, the Corps has \$180 million per year available for lock repairs—half comes from the IWTF revenues and half comes from congressional appropriations. With an average rehabilitation cost of \$50 million per lock, the current level allows the Corps to fully fund only two or three lock projects each year.

There is no recognized engineering specialty to comprehensively address the

The U.S. inland waterway system consists of 12,000 miles of navigable waterways in four systems—the Mississippi River, the Ohio River Basin, the Gulf Intercoastal Waterway, and the Pacific Coast systems.



**TABLE 9.1 ★ The Nation's Busiest Inland Ports**

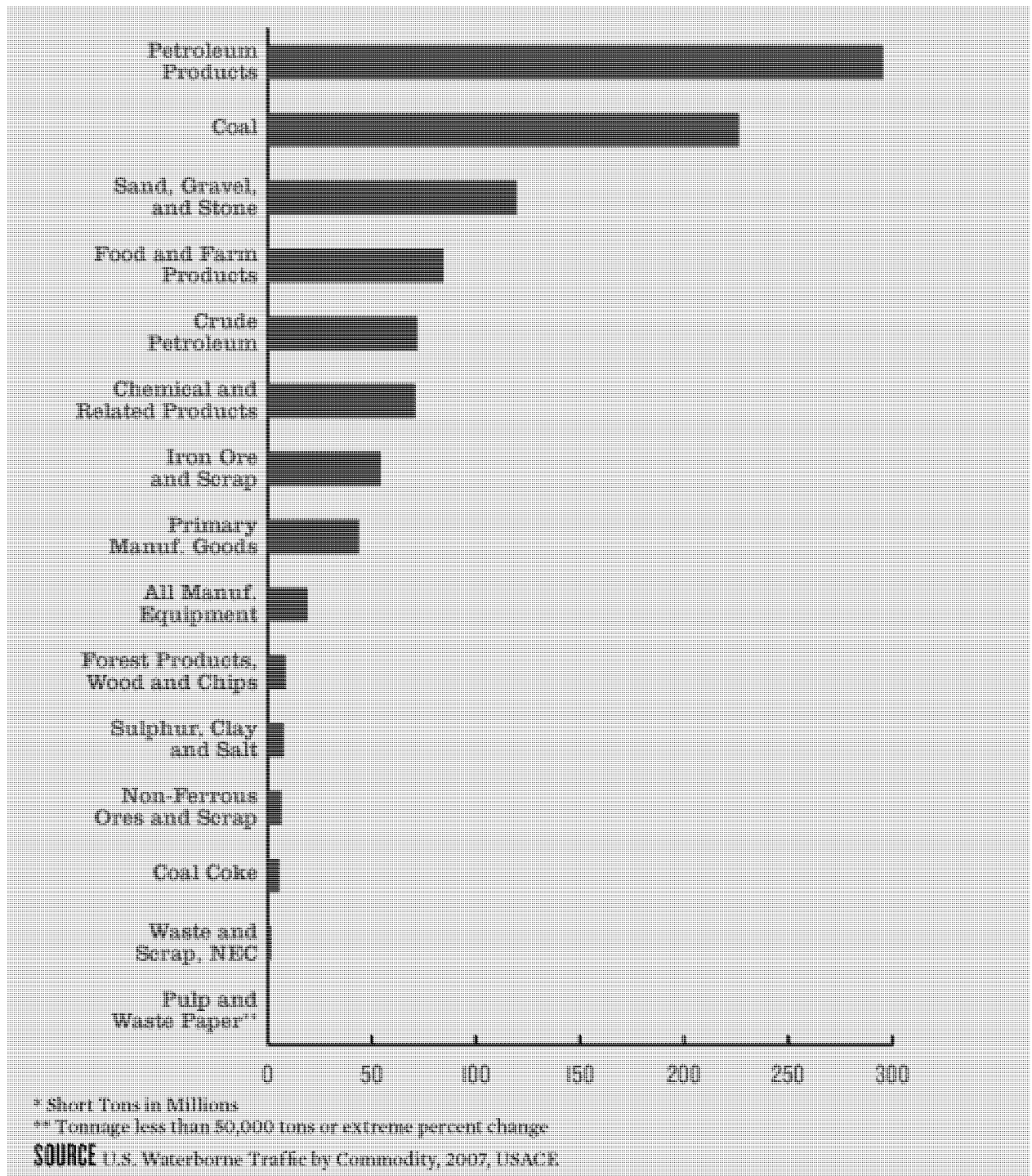
INLAND PORT	DOMESTIC		FOREIGN		TOTAL	
	TONS*	% INCREASE**	TONS*	% INCREASE**	TONS*	% INCREASE**
Huntington-Tristate, WV	76.5	-0.9	0	0	76.5	-0.9
Duluth-Superior, MN & WI	31.4	-3.5	15.1	4.7	46.5	-1.0
Pittsburgh, PA	38.1	-9.3	0	0	38.1	-9.3
St. Louis, MO & IL	32.1	2.6	0	0	32.1	2.6
Chicago, IL	21.1	-6.3	3.4	6	24.5	-4.8
Memphis, TN	18.8	-1.4	0	0	18.8	-1.4
Indiana Harbor, IN	14.5	-7.5	0.5	6	15	-7.0
Detroit, MI	11.4	-12	3.5	-19.4	14.9	-13.9
Two Harbors, MN	13.1	-2.2	0.6	942.7	13.7	1.9
Cincinnati, OH	13.2	-0.9	0	0	13.2	-0.9
Cleveland, OH	10.4	-9.5	2.4	-35	12.8	-15.8
Toledo, OH	4.5	95.3	8	-9.9	12.5	11.7
Presque Isle, MI	7	0.8	1.8	-15.7	8.8	-3.1
Gary, IN	7.9	-6.4	0.2	-73.6	8.1	-11.5
Louisville, KY	7.8	6.4	0	0	7.8	6.4
* Short Tons in Millions						
** Percent Increase 2006-2007						
<b>SOURCE</b> Leading U.S. Ports—Inland Waterways (Including Great Lakes), USACE, 2007						

current and future waterways systems challenges. In the past, systems were basically designed and maintained by the Corps and therefore most of the engineering knowledge and experience has been self-contained. Now much of that mission is contracted and other related functions are privatized. These factors and the loss of experienced engineers in and outside

the Corps result in the urgent need to formally educate a new audience in the developing specialty of navigation engineering.

Due to a lack of adequate data, ASCE was unable to assess the condition of, or assign a grade to, the infrastructure of the nation's more than 300 ports and harbors. Ports, which are owned and operated largely by state, local, and private entities,

**FIGURE 9.1 ★ Commodities Shipped Via Inland Waterway (by tons\*)**



## RAISING THE GRADES CASE STUDIES

### UNITED STATES ★ Real-Time Current Velocity System

The Corps is bringing new technology online to make waterways navigation safer. The latest innovation is called the real-time current velocity system. This system alerts waterways users to the real-time speed of wind and currents on inland waterways. The additional current information, which will be transmitted automatically to tows on approach, will allow tow pilots to improve safety and prevent collisions when tows are approaching locks. A total of six systems are expected to be implemented by the end of 2009.

### LOUISVILLE, KY ★ McAlpine Lock, Ohio River



In March 2009, the Corps will open a new 1,200-foot lock on the Ohio River to replace a single, shorter lock built in 1921. The new lock chamber at Louisville, Ky.—originally built to transport commodities over the Falls of Ohio—will enable the facility to meet projected increases in commercial barge traffic during the next 30 years.<sup>8</sup> According to the Corps' Louisville District, in calendar year 2006, 55 million tons of freight passed through McAlpine, 39% of which was coal. *Photo courtesy of the U.S. Army Corps of Engineers, Louisville District.*

are not required to report on the condition of their infrastructure to the federal government. Nevertheless, U.S. ports connect to 1,000 federally maintained harbor channels and 12,000 miles of taxpayer-funded inland waterways, and their land-side port infrastructure facilities include terminals, wharves, rail yards, and roadways within the harbor districts.<sup>6</sup> In 2007, the American Association of Port Authorities (AAPA), which represents ports in the U.S., Canada and Mexico, reported that public ports in the U.S. must invest \$1.7 billion annually to update and modernize their facilities. The AAPA report contained no assessment of the physical condition of individual ports or of port infrastructure generally.<sup>4</sup>

## RESILIENCE

The current system of inland waterways lacks resilience. Waterway usage is increasing, but facilities are aging and many are well past their design life of 50 years. Recovery from any event of significance would be negatively impacted by the age and deteriorating condition of the system, posing a direct threat to the American economy.

## CONCLUSION

Inland and intracoastal waterways directly serve 38 states including the states on the Atlantic seaboard, the Gulf Coast, and the Pacific Northwest. Shippers and consumers in these states depend on the inland waterways to move approximately 630 million tons of cargo valued at more than \$73 billion annually. States on

the Gulf Coast and throughout the Midwest and Ohio Valley especially depend on the inland and intracoastal waterways. Texas and Louisiana each ship more than \$10 billion worth of cargo annually, while Illinois, Pennsylvania, West Virginia, Kentucky, Mississippi, Alabama, and Washington State each ship between \$2 billion and \$10 billion annually. Another 8 states ship at least \$1 billion annually.

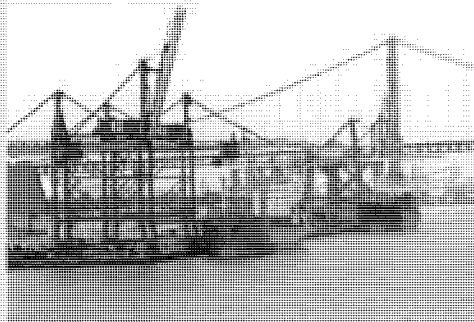
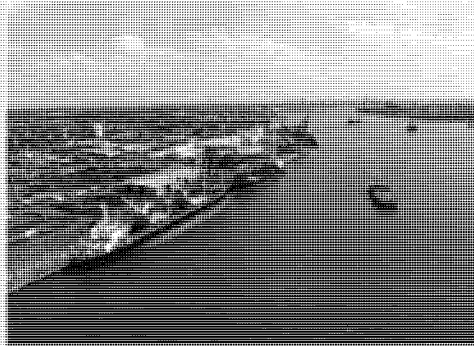
This system provides an average transportation savings of \$10.67 per ton over the cost of shipping by alternative modes. This translates into more than \$7 billion annually in transportation savings to the U.S. economy. Future investment must focus on life-cycle maintenance, system interdependencies, redundancy, security, and recovery from natural and man-made hazards. ★

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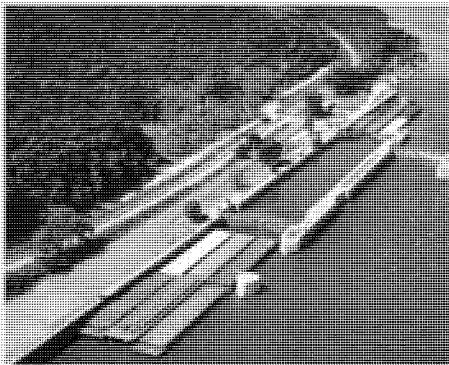
## RAISING THE GRADES CASE STUDIES

### PHILADELPHIA, PA ★ Delaware River Channel Deepening Project



In June 2008, an agreement was signed between the U.S. Army Corps of Engineers and the Philadelphia Regional Port Authority to begin a five-year, \$379-million project to deepen the Delaware River's shipping channel. The deeper channel, which is being increased from 40 to 45 feet, will allow ports on the Delaware River to compete more effectively for cargo, provide safe passage for vessels and increase jobs in the region. Approximately 26 million cubic yards of dredging material will be removed, 7.4 million cubic yards of which will be used for wetland creation and beach nourishment. *Photos courtesy of the U.S. Army Corps of Engineers, Philadelphia District.*

### SAVERTON, MO ★ Lock 22, Upper Mississippi River System



The U.S. Army Corps of Engineers' new 1,200-foot Lock 22 will allow a tow with a full accompany of barges to move through the lock without having to break the tow's load into two pieces. Keeping a tow's load in one piece minimizes environmental impact, increases worker safety and reduces transit times. The lock's design is largely transferable to four other lock sites, saving both time and money. The existing 600-foot lock will remain in place and will become an auxiliary lock serving primarily recreational traffic. *Photo courtesy of the U.S. Army Corps of Engineers, Rock Island District.*



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A freight train is three times as fuel efficient as a truck, and traveling by passenger rail uses 20% less energy per mile than traveling by car. However, growth and changes in demand create bottlenecks that constrain traffic in critical areas. Freight and passenger rail generally share the same network, and a significant potential increase in passenger rail demand will add to the freight railroad capacity challenges. More than \$200 billion is needed through 2035 to accommodate anticipated growth.

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FACTS  
ABOUT

TRANSPORTATION

**RAIL**

# TRANSPORTATION RAIL | 2009 GRADE | C-

## RAISING THE GRADES SOLUTIONS THAT WILL WORK **NOW**

- ★ **INTEGRATE** rail into a national multimodal transportation policy that recognizes and takes advantage of efficiencies;
- ★ **IMPROVE** passenger rail as an alternative to air and automobile travel;
- ★ **INCREASE** and expand Amtrak's corridor services linking major cities less than 500 miles apart.

**A** = Exceptional  
**B** = Good  
**C** = Mediocre  
**D** = Poor  
**F** = Failing

AMERICA'S  
INFRASTRUCTURE  
G.P.A.

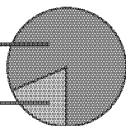
**D**

### ESTIMATED 5-YEAR FUNDING REQUIREMENTS FOR RAIL

Total investment needs  
**\$63 BILLION**

Estimated spending  
**\$51.3 BILLION**

Projected shortfall  
**\$11.7 BILLION**





## CONDITION

### Freight Rail

The U.S. freight rail system is comprised of three classes of railroad companies based on annual operating revenues: 8 Class I freight railroad systems; 30 Class II regional or short-line railroads; and 320 Class III or local line-haul carriers.<sup>1</sup>

Approximately 42% of all intercity freight in the United States travels via rail, including 70% of domestically manufactured automobiles and 70% of coal delivered to power plants.<sup>2</sup> As of 2006, Class I railroads owned and operated 140,249 miles of track.<sup>3</sup> However, most traffic travels on approximately one-third of the total network, which totals 52,340 miles.

After years of shedding excess capacity, railroads have been increasing infrastructure investment and spending in recent years. In 2006, overall spending on rail infrastructure was \$8 billion, a 21% increase from 2005.<sup>2</sup> More specifically, spending on construction of new roadway and structures increased from \$1.5 billion in 2005 to \$1.9 billion in 2007.<sup>4</sup> Increased spending on maintenance of railroad networks and systems has become necessary as investments are made in more costly signaling technology, heavier rail, and the improved substructure necessary to accommodate heavier trains.<sup>3</sup>

Demand for freight transportation is projected to nearly double by 2035—from 19.3 billion tons in 2007 to 37.2 billion tons in 2035.<sup>4</sup> If current market shares are maintained, railroads will be expected to handle an 88% increase in tonnage

by 2035.<sup>4</sup> However, as many look to rail as a more efficient and environmentally friendly freight shipper, rail's market share could increase and lead to additional increases in freight rail tonnage.

An estimated \$148 billion in improvements will be needed to accommodate the projected rail freight demand in 2035.<sup>4</sup> Class I freight railroads' share of this cost is estimated at \$135 billion.<sup>4</sup> Through productivity and efficiency gains, railroads hope to reduce the required investment from \$148 billion to \$121 billion over the period 2007 through 2035.<sup>4</sup>

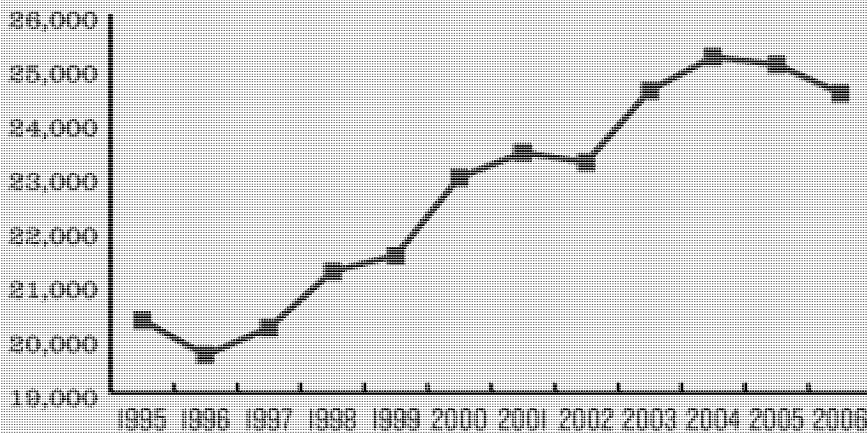
### Passenger Rail

Amtrak, the nation's only intercity passenger rail provider, carried 28.7 million riders in fiscal year 2008, an 11.1% increase from fiscal year 2007.<sup>5</sup> Further, the 2007 ridership represented a 20% increase from the previous five years.<sup>5</sup> Corridor services linking major cities less than 500 miles apart, such as Milwaukee-Chicago, Sacramento-San Francisco-San Jose and the Northeast Corridor, are experiencing the fastest growth.<sup>5</sup>

Increased ridership has led to increased revenue, and Amtrak received \$1.355 billion in federal investment in fiscal year 2008. However, an additional \$410 million in immediate capital needs have been identified, including acquiring new cars to add capacity. In addition, upgrades to comply with the Americans with Disabilities Act (ADA) and improve overall conditions of the 481 stations in its network are estimated at \$1.5 billion.<sup>6</sup>

While electrical power in the Northeast Corridor cushioned some of the blow of

**FIGURE 10.1** ★ Number of Amtrak Passengers (in thousands): 1995–2006



**SOURCE** *Transportation Statistics Annual Report: 2007*, U.S. Department of Transportation, Bureau of Transportation Statistics, 2008

increased fuel prices in 2008, it also represents a major infrastructure challenge for Amtrak. Upgrading the electrical system in the Northeast Corridor, parts of which were installed in the 1930s, is among the immediate needs identified. Failure of these critical systems could bring the entire line to a halt, which would impact not only Amtrak, but also the 8 commuter railroads that share the Northeast Corridor.<sup>6</sup>

Amtrak anticipates reaching and exceeding capacity in the near future on some routes. For example, approximately half of trains traveling on one northeast regional line were 85% full and 62% were at least 75% full during one week in July 2008. Even though the current economic downturn has dampened growth, trains will soon reach capacity as the economy

Corridor services linking major cities less than 500 miles apart, such as Milwaukee-Chicago, Sacramento-San Francisco-San Jose and the Northeast Corridor, are experiencing the fastest growth.

rebounds and the growth patterns of recent years are reestablished, and the fleet of cars and locomotives continues to age.<sup>6</sup>

In the long term, the Passenger Rail Working Group (PRWG), which was formed as part of the National Surface Transportation Policy and Revenue Study Commission, determined that an annual investment of \$7.4 billion through 2016, totaling \$66.3 billion, is needed to address the total capital cost of a proposed intercity rail network. It is further estimated that an additional \$158.6 billion is needed between 2016 and 2030 and an additional \$132.3 billion must be invested between 2031 and 2050 to achieve the ideal intercity network proposed by the PRWG.<sup>5</sup> These costs do not include the mandated safety upgrades for freight rail lines that carry both passenger as well as freight traffic and for those routes that carry toxic chemicals as required by the Rail Safety Improvement Act of 2008.<sup>7</sup>

While the investments set forth by the PRWG are significant, the benefits would be significant as well. The PRWG estimated a net fuel savings of nearly \$4 billion per year by diverting passengers to rail if the proposed vision was adopted.<sup>5</sup> In addition, the investments would reduce the need for even greater capacity investments in other modes.

Intercity passenger rail faces particular concerns not faced by other modes of transportation, such as the lack of a dedicated revenue source. Amtrak owns and/or operates 656 miles of track that are maintained and upgraded using funds from its general operating budget, impacting its ability to fund other projects. The

annual congressional appropriations process has provided minimal funding in recent years, leading to a major backlog of deferred track maintenance on the track that Amtrak owns and operates, more than half of which is shared with commuter and freight railroads. For the remainder of its 21,095-mile network, Amtrak relies on freight rail lines that make maintenance and upgrade decisions on the basis of their own business models and shareholders' interests while preserving Amtrak's statutory rights for access. Freight and passenger rail interests are becoming more aligned as both require increases in rail network capacity, but successful alignment of interests will require both a public and private investment.<sup>1</sup>

## RESILIENCE

Because of its efficiency and reduced energy consumption, rail is an important component of the nation's transportation network, supporting the economy through both commerce and tourism. But due to a lack of adequate investment, limited redundancy, intermodal constraints, and energy system interdependencies, the rail system is not resilient. Current rail security strategies are risk-based as determined by corridor assessments, corporate security reviews, intelligence analyses, and objectively measured risk metrics. To improve resilience, future investments must address life-cycle maintenance, rapid recovery, multihazard threats and vulnerabilities, and technological innovations.

## RAISING THE GRADES CASE STUDIES

### CHICAGO, IL ★ Chicago Region Environmental and Transportation Efficiency Program

The Chicago Region Environmental and Transportation Efficiency Program (CREATE) is a joint effort between freight and passenger railroads and city and state governments to improve the movement of goods and people through the area. Chicago's role not only as a population center but also as a major freight processing area—approximately one-fourth of U.S. freight rail traffic originates in, terminates in, or travels through the Chicago area—means that improvements will impact shipments to the entire country. Billions of dollars will be invested in critical capital improvement projects to increase the efficiency of the region's railroads.<sup>9</sup>

It is estimated that new overpasses and underpasses at railroad crossings will save motorists 3,000 hours per day.<sup>9</sup> Additional funding is required to complete this plan, which will provide both public and private benefits to the economy, environmental benefits, and significant congestion relief. CREATE projects will free up needed capacity, reduce pollution from both locomotives and highway vehicles, increase reliability and reduce conflicts between passenger and freight rail. *Photos courtesy of the CREATE partners.*



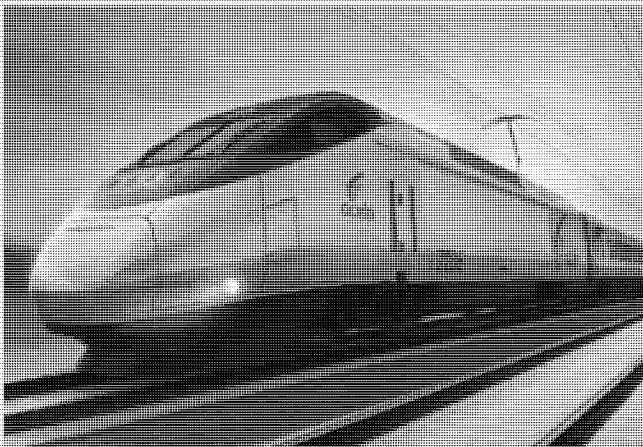
## RAISING THE GRADES CASE STUDIES

### LOS ANGELES / LONG BEACH, CA ★ Alameda Corridor

Completed in 2002, the Alameda Corridor is a 20-mile-long rail cargo expressway that links the ports of Long Beach and Los Angeles—the two busiest container ports in the country—to the transcontinental rail network near downtown Los Angeles.<sup>9</sup> A series of bridges, underpasses, overpasses, and street improvements separates freight trains from passenger rail and automobile traffic, facilitating a more efficient transportation network.<sup>9</sup> In addition, the elimination of at-grade crossings reduces traffic congestion, time lost by local drivers and air and noise pollution created by idling trains and automobiles. *Photo courtesy of AECOM.*



### BOSTON, MA / WASHINGTON, D.C. ★ Amtrak's Northeast Corridor



Amtrak's Northeast Corridor continues to set the standard for providing a viable intercity transportation alternative to congested highways and airways. In addition to Amtrak passenger service, 8 transportation or commuter agencies use the Corridor through contract agreements with Amtrak.<sup>10</sup>

Ridership on the Acela Express grew 20% from fiscal year 2006 to fiscal year 2007.<sup>10, 12</sup> In addition, Amtrak's share of the New York–Washington air and rail travel market was 56% in fiscal year 2007.<sup>11</sup> *Photo courtesy of Amtrak.*

## CONCLUSION

Rail is increasingly seen as a way to alleviate growing freight and passenger congestion experienced by other modes of transportation. In addition, rail is a fuel efficient alternative for moving freight long distances.

Anticipated growth over the coming decades, as well as demographic shifts, will tax a rail system that is already reaching capacity in some critical bottlenecks. A substantial investment in rail infrastructure will maximize efficiencies and ultimately reap broad benefits for passengers, shippers, and the general public. ★

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Americans spend 4.2 billion hours a year stuck in traffic at a cost to the economy of \$78.2 billion, or \$710 per motorist. Poor conditions cost motorists \$67 billion a year in repairs and operating costs. One-third of America's major roads are in poor or mediocre condition and 45% of major urban highways are congested. Current spending of \$70.3 billion per year for highway capital improvements is well below the estimated \$186 billion needed annually to substantially improve conditions.

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FACTS  
ABOUT

TRANSPORTATION

# ROADS



# TRANSPORTATION ROADS | 2009 GRADE | **D-**

## RAISING THE GRADES SOLUTIONS THAT WILL WORK **NOW**

**A** = Exceptional  
**B** = Good  
**C** = Mediocre  
**D** = Poor  
**F** = Failing

AMERICA'S  
INFRASTRUCTURE  
G.P.A.

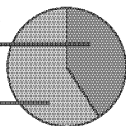
**D**

### ESTIMATED 5-YEAR FUNDING REQUIREMENTS FOR BRIDGES AND ROADS

Total investment needs  
**\$930 BILLION**

Estimated spending  
**\$380.5 BILLION**

Projected shortfall  
**\$549.5 BILLION**



- ★ **REFORM** the federal highway program to emphasize performance management, cost-benefit analysis, and accountability;
- ★ **DIRECT** federal transportation policies, programs, and resources to enhance U.S. global competitiveness, interstate commerce, passenger travel, and emergency preparedness;
- ★ **INCREASE** spending significantly at all levels of government to repair, improve, and expand the nation's surface transportation system;
- ★ **INCREASE** funding for long-term, advanced highway research;
- ★ **ADDRESS** the long-term viability of fuel taxes for transportation funding, and explore the viability of the most promising options to strengthen this funding;
- ★ **ESTABLISH** a national policy goal of achieving zero deaths on America's roadways and **INCREASE** funding in the Highway Safety Improvement Program by 10%.

## CONDITION

Our nation's economy and our quality of life require a highway and roadway system that provides a safe, reliable, efficient, and comfortable driving environment. Although highway fatalities and traffic-related injuries declined in 2007, the drop is most likely attributable to people driving less. Still, in 2007, 41,059 people were killed in motor vehicle crashes and 2,491,000 were injured.<sup>4</sup> Motor vehicle crashes cost the U.S. \$230 billion per year—\$819 for each resident in medical costs, lost productivity, travel delays, workplace costs, insurance costs, and legal costs.<sup>1</sup>

Next to safety, congestion has become the most critical challenge facing our highway system. Congestion continues to worsen to the point at which Americans spend 4.2 billion hours a year stuck in traffic at a cost of \$78.2 billion a year in wasted time and fuel costs—\$710 per motorist.<sup>1</sup> The average daily percentage of vehicle miles traveled (VMT) under congested conditions rose from 25.9% in 1995 to 31.6% in 2004, congestion in large urban areas exceeding 40%.<sup>2</sup> And as a result of increased congestion, total fuel wasted climbed from 1.7 billion gallons in 1995 to 2.9 billion gallons in 2005.<sup>5</sup>

Poor road conditions lead to excessive wear and tear on motor vehicles and can also lead to increased numbers of crashes and delays. According to the Federal Highway Administration, while the percentage of VMT occurring on roads classified as having “good” ride quality has steadily improved, the percentage of “acceptable”

ride quality steadily declined from 86.6% in 1995 to 84.9% in 2004, with the lowest acceptable ride quality found among urbanized roads at 72.4%.<sup>2</sup> These figures represent a failure to achieve significant increases in good and acceptable ride quality, particularly in heavily trafficked urbanized areas.

Compounding the problem are steadily increasing demands on the system. From 1980–2005, while automobile VMT increased 94% and truck VMT increased 105%, highway lane-miles grew by only 3.5%. From 1994–2004, ton miles of freight moved by truck grew 33%.<sup>6</sup> The increase in freight traffic is of particular concern because of the increased dependency of commerce upon the efficiency of the roadways and the added wear and tear caused by trucks. Without adequate investment and attention, the negative trends will continue, as will the adverse consequences.

It is clear that significant improvements and system maintenance will require significant investments.

The National Surface Transportation Policy and Revenue Commission studied the impact of varying investment levels (medium and high) and produced the following ranges of average annual capital investment needs (in 2006 dollars):

- ★ \$130 billion–\$240 billion for the 15-year period 2005–2020;
- ★ \$133 billion–\$250 billion for the 30-year period 2005–2035;
- ★ \$146 billion–\$276 billion for the 50-year period 2005–2055.

**TABLE 11.1 ★ Top 10 Most Congested Cities in the U.S.**

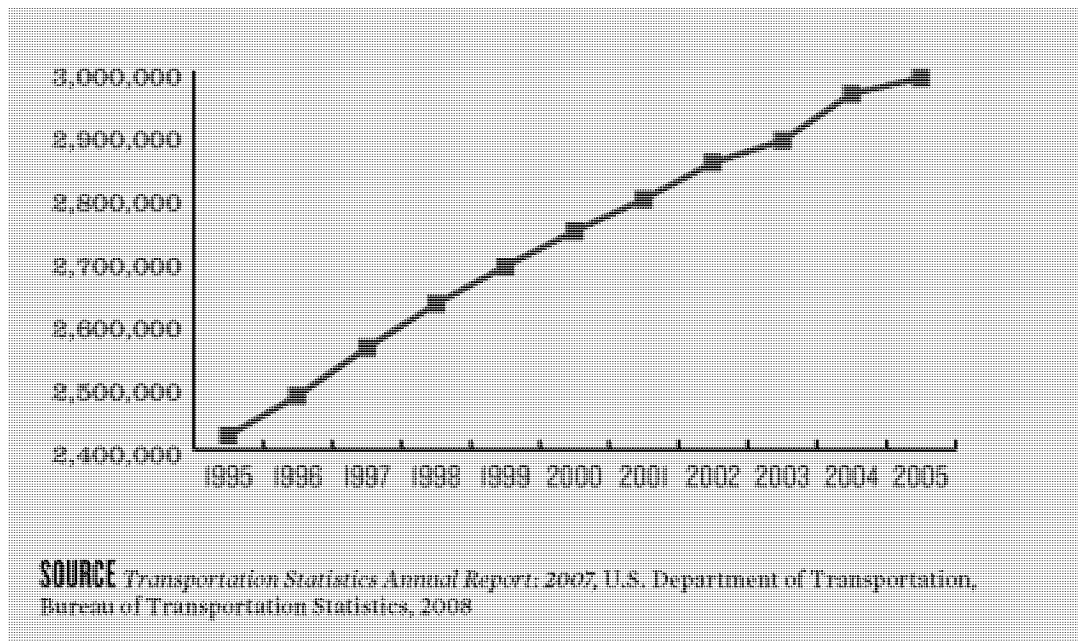
RANK	CITY	HOURS OF DELAY PER TRAVELER
1	Los Angeles/Long Beach-Santa Ana, CA	72
2	San Francisco-Oakland, CA	60
2	Washington, DC-VA-MD	60
2	Atlanta, GA	60
5	Dallas-Fort Worth-Arlington, TX	58
6	Houston, TX	56
7	Detroit, MI	54
8	Miami, FL	50
9	Phoenix, AZ	48
10	Chicago, IL-IN	46

**SOURCE** *Urban Mobility Report*, Texas Transportation Institute, 2007

The lower end of the ranges reflect the estimated costs of maintaining key conditions and performance measures at current levels, while the higher end ranges would allow for an aggressive expansion of the highway system, which would provide improved conditions and performance in light of increasing travel demand.<sup>3</sup> Even at the lower range of estimates, an enormous gap exists between the current level of capital investment and the investment needed to improve the nation's highways and roads.

The average daily percentage of vehicle miles traveled (VMT) under congested conditions rose from 25.9% in 1995 to 31.6% in 2004, congestion in large urban areas exceeding 40%.

**FIGURE 11.1 ★ Highway Vehicle Miles Traveled: 1995–2005**



## RESILIENCY

The Interstate Highway System was constructed as part of the nation's strategic homeland defense, illustrating the important role of transportation in mitigation, defense and recovery.

The ability of our transportation system to withstand threats from hazards of all types, both natural and human-caused, and to restore service promptly following such events, is known as resilience.

Building disaster-resistant roads and highways reduces hazard mitigation costs, limits exposure, and maintains operational continuity. A multihazard approach utilizing next-generation codes, standards, and practices is necessary to minimize the extent of a disaster.

## CONCLUSION

The challenges imposed by our highway infrastructure require a large increase in capital investment on the part of all levels of government and other sources as well. The failure to adequately invest in the nation's highways and roads will lead to increased congestion and delays for motorists and the further deterioration of pavement conditions and will pose increased safety concerns. An overstressed infrastructure will also slow freight delivery, create unpredictability in supply chains, diminish the competitiveness of U.S. businesses, and increase the cost of consumer goods. There must also be a significant change in the way we manage the system, which should include

## RAISING THE GRADES CASE STUDIES

### FAIRFAX COUNTY, VA ★ I-495 Virginia HOT Lanes Project

Designed to help alleviate congestion on Virginia's busiest highway in the third worst congested region in the country, the I-495 High Occupancy Toll (HOT) lanes project will add 4 lanes to a 12-mile stretch of the Capital Beltway. The estimated \$1.7-billion project will employ electronic tolling and dynamic pricing to manage traffic flow and will replace more than \$260 million in aging infrastructure, including more than 50 bridges, over-



passes, and major interchanges.

**ABOVE:** Conceptual renderings of the future Capital Beltway HOT Lanes Project. *Photo courtesy of Transurban.*

### MISSOURI ★ Median Crash Barriers



Through an analysis of the state's crash data, MoDoT recognized an emerging problem of severe cross-median crashes on its most heavily traveled roadways. To address this safety concern, Missouri began an effort to install median cable barriers system-wide on its major interstates. Simple cable barriers lining all highway medians offered a low cost solution to this problem. The cable barriers have performed successfully in Missouri, catching over 95% of vehicles entering the median. Most importantly, the barriers are saving lives. As an example, Interstate 70 suffered 24 cross-median fatalities in 2002. The installation of system-wide cable barriers since then has virtually eliminated this crash type, as only two cross-median fatalities occurred in 2006. *Photo courtesy of the Roadway Safety Foundation.*

the use of emerging technologies and innovative operational strategies.

Legislation to replace SAFETEA-LU, which expires on September 30, 2009, must address the following issues if it is to set the stage for the major reforms needed to ensure the viability of our surface transportation system. First, it must more clearly define the federal role and responsibilities, and from that definition, the framework for a performance-based and fully accountable system can emerge.

Second, it is clear that the current funding model for the Highway Trust Fund (HTF) is failing. The latest projections by the U.S. Department of Treasury and Congressional Budget Office indicate that by the end of FY 2009, the HTF will have a negative balance of \$4–5 billion if no corrective action is taken. While acknowledging the need to move to a new, sustainable funding system in the long term, the National Surface Transportation Policy and Revenue Study Commission has recommended an increase of 5–8 cents per gallon in the gas tax per year over the next 5 years to address the current projected shortfall.<sup>3</sup> We cannot continue to rely upon gasoline and diesel taxes to generate the HTF revenues, when national policy demands a reduction in both our reliance

upon foreign sources of energy and our nation's carbon footprint. An increase in the gas tax is necessary in the short term, but our national policy must move toward a system that more directly aligns fees that a user is charged with the benefits that the user derives.

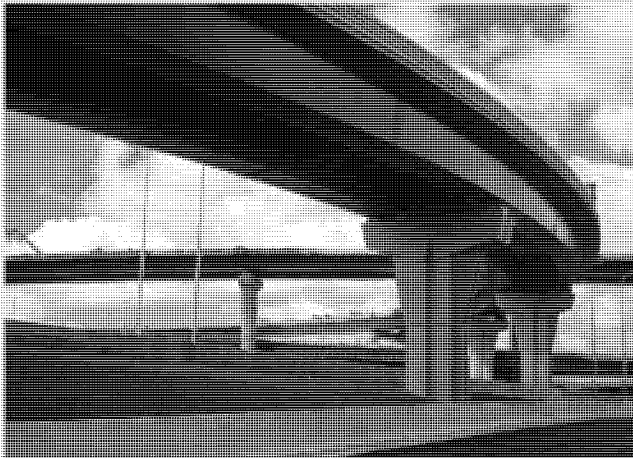
Finally, the legislation must encourage innovative thinking and solutions from all sectors: public, private, and academia. ★

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## RAISING THE GRADES CASE STUDIES

### MILWAUKEE, WI ★ The Marquette Interchange Renovation



By the early 2000s, the Marquette Interchange, which provides access to 37% of the state's jobs and links to one-third of the state's freeways, carried 300,000 vehicles per day and averaged three crashes daily. The \$810-million improvement project—which is ahead of schedule and under budget—provides additional ramp lanes, increases ramp and merge distances, straightens curves, and places entrances and exits on the right-hand side of the highway to improve safety. The interchange's bridges have been built for a 75-year design life. *Photos courtesy of the Wisconsin Department of Transportation.*





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Transit use increased 25% between 1995 and 2005, faster than any other mode of transportation. However, nearly half of American households do not have access to bus or rail transit, and only 25% have what they consider to be a “good option.” The Federal Transit Administration estimates \$15.8 billion is needed annually to maintain conditions and \$21.6 billion is needed to improve to good conditions. In 2008, federal capital outlays for transit were only \$9.8 billion.

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FACTS  
ABOUT

TRANSPORTATION

# TRANSIT

# TRANSPORTATION TRANSIT 2009 GRADE D

## RAISING THE GRADES SOLUTIONS THAT WILL WORK **NOW**

- ★ **AUTHORIZE** a new federal surface transportation policy using a needs-based approach to determine funding;
- ★ **INCREASE** access to public transit services to reduce congestion in urban areas and connect to suburban and rural areas;
- ★ **IMPLEMENT** a “mode-neutral” planning process that examines the specific needs of metropolitan areas and regions and implements the most effective transportation mode to meet those needs.

**A** = Exceptional  
**B** = Good  
**C** = Mediocre  
**D** = Poor  
**F** = Failing

AMERICA'S  
INFRASTRUCTURE  
G.P.A.

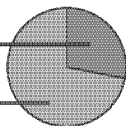
**D**

### ESTIMATED 5-YEAR FUNDING REQUIREMENTS FOR TRANSIT

Total investment needs  
**\$265 BILLION**

Estimated spending  
**\$74.9 BILLION**

Projected shortfall  
**\$190.1 BILLION**



## CONDITIONS

In recent years, transit use has increased more rapidly than any other mode of transportation. Ridership increased by 25% from 1995 to 2005—to 10.3 billion trips a year, the highest number of trips in 50 years. An estimated 34 million trips are taken on public transportation each week-day and of those trips, 59% are taken by individuals commuting to and from work, 11% by individuals traveling to and from school, and 9% by individuals traveling to and from leisure activities.<sup>1</sup> By moving workers and shoppers, transit is increasingly becoming a major economic factor.

In 2004, there were 640 local public transit operators serving 408 large and small urbanized areas and 1,215 operators serving rural areas. In addition, there were 4,836 specialized services for the elderly and disabled in both urban and rural areas, representing a total increase in these types of services since 2002. These systems operate more than 120,659 vehicles. Transit rail operators controlled 10,892 miles of track and served 2,961 stations. Between 2000 and 2004, the number of urban transit vehicles increased by

13.4%, track mileage grew by 3%, and the number of stations grew by 4.8%. Also during that time, the number of passenger miles traveled by all transit passengers increased at an annual rate of 1.3% between 2002 and 2004. Passenger growth on transit rail lines grew at an even greater rate, 4.3%.<sup>2</sup>

SAFETEA-LU, which will expire on September 30, 2009, authorized more than \$45 billion in transit investments. However, the increased popularity of transit—as evidenced by robust increases in transit ridership and strong support for local funding initiatives—has led to growth in both the number and size of transit systems in the U.S. While new investment brings badly needed transit service to more Americans, existing systems continue to require investments to replace aging infrastructure; thus, the revenue that is available must be spread further than ever before. At the same time, dwindling revenues in the Highway Trust Fund impact the transit sector's financial health at a time when more Americans are relying on it for travel.

While mass transit can be an affordable and environmentally friendly travel alternative to automobiles, the American Public Transportation Association (APTA) estimates that approximately half of Americans do not have access to reliable transit systems. A 2005 survey conducted by the U.S. Department of Housing and Urban Development and the U.S. Census Bureau found that only 54% of American households have access to bus and rail transit and only 25% have what they consider a good alternative to such transit.

Indicating an increase in service demand, 23 of 32 (72%) of local ballot initiatives for public transportation—or initiatives with a public transit component—were passed in 2008, authorizing nearly \$75 billion in expenditures.

**TABLE 12.1 ★ Traffic Delay Reduction Due to Public Transportation**

POPULATION GROUP AND NUMBER OF AREAS	AVERAGE ANNUAL PASSENGER-MILES OF TRAVEL IN MILLIONS	HOURS OF DELAY IN MILLIONS	PERCENT OF BASE DELAY	DOLLARS SAVED IN MILLIONS
Very Large	37,691	430	1,700%	\$8,091
Large	5,459	64	700%	\$1,193
Medium	1,665	15	400%	\$270
Small	287	1	300%	\$26
Other	6,324	31	500%	\$574
<b>National Urban Total</b>	<b>51,426</b>	<b>541</b>	<b>1,300%</b>	<b>\$10,154</b>

**SOURCE** *Urban Mobility Report*, Texas Transportation Institute, 2007

The Federal Transit Administration (FTA) rates system conditions on a five-point scale—one being poor and five being excellent. FTA's *2006 Conditions and Performance Report* indicates that the condition of the nation's transit infrastructure remained largely unchanged during the past four years. The estimated average condition of the urban bus fleet was 3.08 in 2004, a minor improvement from 3.07 in 2000. The average bus age was reported to be 6.1 years, down slightly from 6.8 years in 2000. The estimated average condition of rail vehicles was 3.5 in 2004, down from 3.55 in 2000.<sup>2</sup>

While bus and rail fleet conditions have remained essentially the same, rail transit station conditions have worsened. Only 49% of stations are in adequate or good repair and 51% are in substandard or worse condition. In 2000, 84% of stations

were rated as adequate or better. The Federal Highway Administration notes that differences in ratings are due to a change in the methodology used to evaluate station conditions since the last report.<sup>2</sup> The condition of such other structures as tunnels and elevated structures has improved: 84% were in adequate or better condition in 2004 compared to 77% in 2000.<sup>2</sup>

Funding increased modestly between 2000 and 2004. Indicating an increase in service demand, 23 of 32 (72%) of local ballot initiatives for public transportation—or initiatives with a public transit component—were passed in 2008, authorizing nearly \$75 billion in expenditures.<sup>1</sup> Much of this local revenue is intended to match federal investments. Total capital spending from all sources was \$12.6 billion in 2004, up from \$12.3 billion in 2002, and up more than 140% during the past 15

years. Federal contributions totaled \$9.8 billion in 2008.<sup>2</sup>

The FTA estimates that an additional \$6 billion should be spent annually to maintain current conditions; however to improve conditions, a total of \$21.6 billion needs to be spent annually.<sup>2</sup> These estimates are supported by the recent findings of the Federal Surface Transportation Study and Revenue Commission. Assuming a constant level of investment relative to 2006 dollars, transit ridership will continue to increase unimpeded to between 18 and 20 billion trips annually. If funding is increased, however, transit ridership will be able to increase more rapidly and the

physical condition of the nation's transit systems will improve.<sup>3</sup> With a "medium" level of funding—between \$14 and \$18 billion a year—the Commission estimates that between 26,000 and 51,000 new vehicles could be added to the system and that between 1,100 and 1,500 additional miles of rail track could be laid. In addition, average condition will increase to 4.0 and the system will be able to accommodate between 12 and 14 billion trips annually by 2020. During that same time period, with a "high" level of funding—between \$21 and \$32 billion annually—between 51,000 and 96,000 new vehicles could be added to the fleet and between 3,000 and 4,400

**TABLE 12.2** ★ Revenue Sources for Transit Financing in  
Millions of Dollars: 2004

	FEDERAL	STATE	LOCAL	TOTAL	%
General Fund	1,391	2,043	2,692	6,126	16%
Fuel Tax	5,564	505	148	6,217	16%
Income Tax		187	98	285	1%
Sales Tax		2,106	4,765	6,871	17%
Property Tax		63	490	553	1%
Other Taxes		1,044	784	1,828	5%
Other Public Funds		1,844	4,682	6,526	17%
<b>Total Public Funds</b>	<b>6,955</b>	<b>7,792</b>	<b>13,659</b>	<b>28,406</b>	<b>72%</b>
Passenger Fares			9,114	9,114	23%
Other Revenue			1,979	1,979	5%
<b>System-General Revenue</b>			<b>11,093</b>	<b>11,093</b>	<b>28%</b>
<b>Totals</b>	<b>6,955</b>	<b>7,792</b>	<b>24,752</b>	<b>39,499</b>	<b>100%</b>



## RAISING THE GRADES CASE STUDIES

### SALT LAKE CITY, UT ★ Utah Transit Authority Transit Express (TRAX)



Since its inception as a way to move spectators during the 2002 Olympic Winter Games, the Salt Lake City transit system, Transit Express (TRAX), has served the city and its surrounding suburbs as a quick and affordable way to travel. When the first line opened in 1999, estimates predicted that the system would move approximately 15,000 people a day. However, current statistics from APTA show that ridership has increased exponentially, to approximately 53,000 customers a day in the last quarter of 2008. There are now plans to add at least 3 new lines to the 19-mile system, extending it to the airport and farther into the growing suburbs.

*Photos courtesy of Utah Transit Authority Transit Express.*



## RAISING THE GRADES CASE STUDIES

### DENVER, CO ★ Regional Transportation District Transit System

The Denver-area Regional Transportation District operates a complex transit system that includes bus and light-rail service from the suburbs to the city center. The development of six light-rail lines has eliminated the need for many bus lines and other special services, including bus service to the airport and sporting events, which helps alleviate congestion on the region's roadways. During the first quarter of 2008, ridership on light rail increased



7.19% from the same period in 2007, according to APTA. *Photo courtesy of LightRailNow, photo by Dave Dobbs.*

### MISSOULA, MT ★ Missoula Urban Transportation District (Mountain Line)



The Missoula Urban Transportation District, or Mountain Line, began operating in 1977 with three used buses on four routes. Since then the agency has grown to operating 6 days per week and now boasts 30 buses, 12 routes, and 55 employees. In 2008, the

Mountain Line provided more than 800,000 rides to customers in this community of approximately 90,000 residents. In July 2008—typically a slower time of year for the agency—the Mountain Line experienced its highest summer ridership levels ever, showing a 30% increase over the previous year. Customer service calls indicated a swell of first-time riders seeking to decrease the cost of commuting to work. Despite decreasing gas prices, ridership remains high. *Photo courtesy of Missoula, Montana Office of Planning and Grants.*



miles of track could be laid. The number of annual trips could increase to between 13 and 17 billion.<sup>3</sup>

The 2008 *State and National Public Transportation Needs Analysis*, commissioned by APTA and the American Association of State Highway and Transportation Officials, estimated the total funding requirements for various growth percentages. Assuming a moderate annual passenger growth rate of 3.52%, \$59.2 billion must be spent annually by all levels of government in order to improve both infrastructure condition and service performance. Total expenditures by all levels of government in 2007 were \$47.05 billion.<sup>4</sup>

## RESILIENCE

Transit systems are key contributors to a region's economic vitality and emergency preparedness. And when properly implemented, transit systems offer significant environmental benefits. The current U.S. transit system is not highly resilient because of a lack of integrated systematic planning, security mitigations, and adequate funding. While underground transit systems typically perform well during natural hazards, they remain vulnerable to terrorist attacks. Despite these vulnerabilities, transit systems are often called upon to move people in times of disaster. Those vulnerabilities must be overcome to ensure that transit systems will perform well when needed.

While mass transit can be an affordable and environmentally friendly travel alternative to automobiles, the American Public Transportation Association (APTA) estimates that approximately half of Americans do not have access to reliable transit systems.

## CONCLUSION

The increased ridership on transit systems across the country and local support for new and expanding systems is a clear sign that Americans want transit to take a larger role in the country's surface transportation system. Yet years of underfunding and unreliable service threaten the economic and environmental benefits that transit can provide.

Transit systems must become an integrated part of any community's transportation planning process and receive adequate funding to encourage further growth. Greater emphasis must be placed on connecting rural and suburban areas through transit to ease congestion, provide assistance to Americans with limited mobility, and develop local economies.

Current conditions, coupled with an uncertain economic climate, raise concerns for transit. Future investments must focus on additional, systemwide travel options; technological innovations; life-cycle funding; modernization to support future growth; increased network redundancy and connectivity; and improved design and construction standards to withstand both natural and man-made extreme conditions. ★

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## RAISING THE GRADES CASE STUDIES

### ORANGE COUNTY, CA ★ Orange County Transportation Authority



Even in the car-dominant culture of Southern California, the Orange County Transportation Authority (OCTA) ranks as one of the busiest transportation authorities in the nation, operating a 650-vehicle bus system with approximately 65.5 million customer boardings annually. APTA recognized OCTA as the number one transportation agency in 2005 for achievement in safety and paratransit service, as well as record ridership growth. The system also works to protect the environment by operating a large fleet of clean-burning vehicles. OCTA continues to experience exceptional ridership growth, reaching 6.3 million boardings in October 2008—the highest in the agency's 36-year history. *Photos courtesy of Orange County Transportation Authority.*

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Parks, beaches, and other recreational facilities contribute \$730 billion per year to the U.S. economy, support nearly 6.5 million jobs, and contribute to cleaner air and water and higher property values. Despite record spending on parks at the state and local level, the acreage of parkland per resident in urban areas is declining. While significant investments are being made in the National Park Service for its 2016 centennial, the agency's facilities still face a \$7 billion maintenance backlog.

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#### PUBLIC FACILITIES

FACTS  
ABOUT

# PUBLIC PARKS AND RECREATION

# PUBLIC FACILITIES PUBLIC PARKS AND RECREATION 2009 GRADE C-

## RAISING THE GRADES SOLUTIONS THAT WILL WORK NOW

**A** = Exceptional  
**B** = Good  
**C** = Mediocre  
**D** = Poor  
**F** = Failing

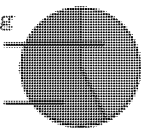
AMERICA'S  
INFRASTRUCTURE  
G.P.A.

**D**

### ESTIMATED 5-YEAR FUNDING REQUIREMENTS FOR PUBLIC PARKS AND RECREATION

Total investment needs  
**\$85 BILLION**

Estimated spending  
**\$36.835 BILLION**  
Projected shortfall  
**\$48.17 BILLION**



- ★ **CREATE** partnerships between public agencies and private recreation and conservation groups to provide benefits to the public at a lower cost;
- ★ **ADOPT** regional planning approaches that recognize recreation use and demand trends to maximize the use of limited funds for park acquisition and maintenance. Care must be taken to avoid overextending limited operation and maintenance budgets by creating too many new properties;
- ★ **ESTABLISH** state and local dedicated funding sources for parks and recreation facilities to ensure consistent future funding;
- ★ **CONTINUE** to increase federal leadership through programs like the Centennial Initiative and the Land and Water Conservation Fund to meet growing population demands for outdoor recreation opportunities;
- ★ **ESTABLISH** a federal commission to study ways to improve access to recreation in the United States. A bipartisan commission could assess use and demand of outdoor recreational facilities and better track the spending and effectiveness of federal investments in parks and recreation facilities.

## CONDITION

### State/Local Parks

Americans frequent their state and local parks more often than national parks. State parks entertained more than 730 million visitors during the period July 2006 through June 2007, and the vast majority (90.9%) were day visitors. During this time, states acquired 56,681 acres of parkland and spent more than \$463 million on new construction of state park improvements to accommodate growing populations.<sup>1</sup>

States and territories received nearly \$28 million in federal funds in 2007 through the Land and Water Conservation Fund Program. However, they reported more than \$15 billion in unmet needs, a significant increase over the amount reported in 2006.<sup>2</sup>

The 75 largest cities in the U.S., home to more than 51 million Americans, reported spending just under \$5 billion in fiscal year 2006 on urban park and recreation facilities and programming, adding more than 5,000 acres of green space. Despite such record spending, the amount of parkland per resident has declined due to rapid

increases in population. In 2006, the 60 largest cities averaged 18.88 acres of parkland per 1,000 residents. In 2007, that number fell to 16.72 acres per 1,000 residents.<sup>3</sup> As suburban areas become more densely populated with infill developments, parkland will become more important in maintaining residents' health, safety, and stable property values.

Parks enjoy broad public support. Even in the current troubling economic environment, voters in November 2008 approved a record amount of new funding measures for parks and open space. Voters supported 62 of 87 (71%) conservation finance ballot measures, representing a commitment to spend \$7.3 billion on parks and open space. The \$8.4 billion total approved by ballot measures in all of 2008 is the highest single-year amount in 10 years.<sup>4</sup>

Parks spending may be an easy target for budget hawks, but in reality state spending on parks represents a miniscule part of overall expenditures—0.231% on average. California's percentage was the highest in the country, but is still less than 1% of the overall state budget (0.979%).<sup>1</sup> A lack of consistent data to track usage of state and local parks makes it difficult to determine unmet needs and to benchmark against other states and communities.

### National Parks

During the second half of the 20th century, the National Park Service (NPS) suffered from stagnant budget appropriations, even as popularity and use skyrocketed. The result was an estimated \$6.1

Parks spending may be an easy target for budget hawks, but in reality state spending on parks represents a miniscule part of overall expenditures—0.231% on average.

**TABLE 13.1 ★ Acres of Protected Land**

REGION	TOTAL ACRES PROTECTED	PROTECTED ACRES PER CAPITA	% OF REGION PROTECTED
Mid-Atlantic	10,304,151.6	0.18	9.2%
Midwest	30,139,330.5	0.45	6.3%
New England	4,839,352.7	0.34	12.0%
Rocky Mountain	95,015,799.3	9.06	29.0%
Southeast	28,960,508.7	0.44	9.7%
Southwest	37,250,994.8	1.04	10.3%
West	267,143,832.8	5.21	41.5%
<b>Total</b>	<b>473,653,970.5</b>	<b>1.57</b>	<b>20.5%</b>

**SOURCE** National Trust for Public Land, Conservation Almanac

billion maintenance backlog by the beginning of the 21st century. The NPS consists of 391 units covering 84 million acres in 49 states, the District of Columbia, and 5 territories. National parks entertained more than 274 million visitors in fiscal year 2007, up from 266 million in 2003.

To address the staggering maintenance backlog, the Bush administration first undertook a comprehensive effort to inventory its assets and better manage improvements. It also committed \$4.9 billion over 5 years to directly address park facilities and maintenance beginning in fiscal year 2002. The NPS received \$2.39 billion in 2008.

In 2006, the Bush administration established the Centennial Initiative, aimed at

preparing for the 100th anniversary of the founding of the NPS. The Centennial Initiative provides federal matching funds to supplement private donations to enhance parks across the country according to the NPS strategic goals.<sup>5</sup>

### Beaches

The United States has more than 84,000 miles of coastline that includes invaluable economic, environmental, and recreational resources. Coastal areas receive about 85% of tourist-related revenues in the U.S., contributing an estimated \$322 billion annually to the economy.<sup>6</sup> Nearly one quarter of our coastline is suffering from erosion and yet the federal government has no policy to assess and



address the most critically eroded shorelines.<sup>7</sup> As the rate of coastal erosion has increased, federal expenditures to repair erosion have actually decreased, exposing lives, infrastructure, and environmental resources to the hazards associated with increasingly strong storms.

### U.S. Army Corps of Engineers Facilities

The U.S. Army Corps of Engineers is the largest federal provider of outdoor recreational services. More than 4,200 recreation areas are located on Corps-managed lands in 42 states. About 1,800 of these areas are operated and maintained by other entities, such as state and local governments, under leases or license agreements.

The vast majority (70%) of Corps sites are located within 50 miles of a major metropolitan area, making recreation opportunities easily accessible to many Americans. Corps facilities entertained 372 million visits in 2007, resulting in \$13 billion in total trip expenses and \$5 billion in durable goods, including \$8 billion spent by visitors in communities around Corps lakes. This recreation contributes approximately \$22.4 billion to the national economy and supports around 350,000 jobs.

The condition of Corps-managed recreation areas as well as those of its partners is a growing concern. More than 90% of Corps lake projects were constructed before 1980 and more than 30% are at least 50 years old. Flat budgets in recent years have led to the partial or full closure of 74 recreational areas in five states. This has led to a \$4.25 million loss in eco-

nomic benefits to the local communities. Further, Corps recreational areas have not kept pace with changes in equipment and use patterns of today's diverse population. New uses for Corps lakes, such as sailboarding, were never anticipated when most Corps facilities were designed.<sup>8</sup>

## RESILIENCE

Parks are an important asset to the nation's economy and environment. With limited funds available, little or no attention is currently paid to the resilience of the national park system. Balancing site security with access is taxing and often unsuccessful. A failure to protect these national treasures will strongly affect the heritage and identity of future generations. Future investments must address life-cycle maintenance, security, risk management, and system robustness.

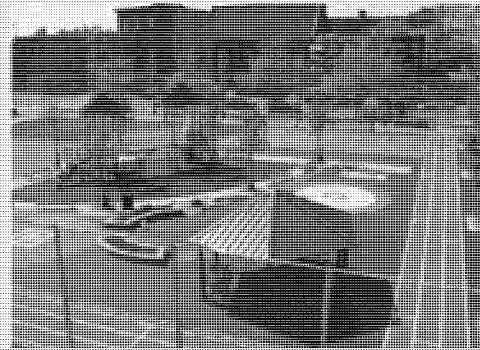
## CONCLUSION

Parks serve many roles in the lives of Americans, providing recreation opportunities, jobs, and economic development as well as increased property values for adjacent private properties. Yet funding sources are inconsistent, and park facilities in many areas suffer from neglect—especially in times of tight budgets—even as their popularity and demand soars. Our federally funded national parks are not immune to these problems, suffering from deferred maintenance despite the rising numbers of visitors. At the state and local level, dedicated sources of revenue for parks and open spaces need to be identi-

## RAISING THE GRADES CASE STUDIES

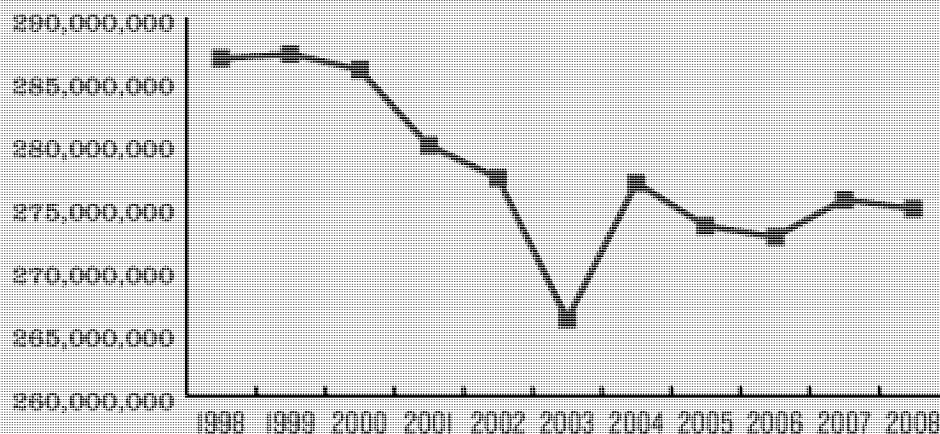
### UNITED STATES ★ The Trust for Public Land

The Trust for Public Land has partnered with state and local governments across the country to set aside and restore parkland, both in urban and rural areas. From schoolyards in New York City to clean water initiatives in Minnesota and urban trails in Atlanta, they have worked to raise funds from private sources and pass bond referenda to support creation and rehabilitation of open spaces.<sup>9</sup> **REUSE:** The Trust for Public Land formed an ongoing partnership with the New York City Department of Education and several other



public and private donors to rehabilitate schoolyards across the city, including this one in the Red Hook section of Brooklyn. *Photo courtesy of Julieth Rivera, Trust for Public Land.*

FIGURE 13.1 ★ Visits to National Parks



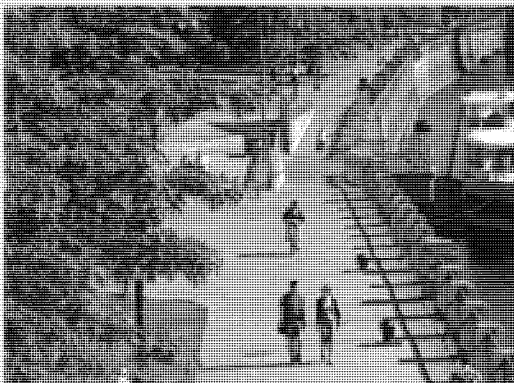
SOURCE National Park Service

## RAISING THE GRADES CASE STUDIES

### UNITED STATES ★ The National Park Service

At the close of the 20th century our treasured national parks were suffering from years of flat budgets and deferred maintenance. Administrators in Washington, D.C., and other regions could not even estimate accurately the total maintenance backlog, which the Government Accountability Office estimated at \$5 billion in 1998, but has been reported as high as \$9 billion. In 2001, the National Park Service embarked on developing an asset management program to inventory and assess the conditions of its structures, roads and other facilities, and then establish a program of rehabilitation and maintenance. Since then, significant strides have been made in reducing the maintenance backlog, and the National Park Service has set goals to quantify its success in this area.<sup>3</sup>

### PORTLAND, OR ★ State-Local Government Partnerships



Partnerships between state and local government entities that share common recreation goals can help maximize limited funds, especially in concentrated urban environments. For example, Portland's Parks and Recreation Department shares facilities with school districts, coordinates land and water resource management and use with other regional agencies and raises money for equipment and facilities by partnering with corporations and other nonprofit groups.<sup>30</sup> PHOTOS, TOP TO BOTTOM: Students in Portland, Oregon help clean up the Elk Rock Island Natural Area. Created from an outmoded road that separated the waterfront area from the rest of the city, Portland, Oregon's Waterfront Park exemplifies the city's success in creating multi-purpose recreation areas. Photos courtesy of Portland Department of Parks and Recreation.

fied to ensure quality facilities for future generations. The National Park System should continue its Centennial Initiative to increase investment in park improvements leading up to the 100th anniversary in 2016. In addition, parks at all levels will benefit from a comprehensive assessment of usage and needs by an independent commission. ★

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Spending on the nation's schools grew from \$17 billion in 1998 to a peak of \$29 billion in 2004. However, by 2007 spending fell to \$20.28 billion. No comprehensive, authoritative nationwide data on the condition of America's school buildings has been collected in a decade. The National Education Association's best estimate to bring the nation's schools into good repair is \$322 billion.

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FACTS  
ABOUT

PUBLIC FACILITIES

# SCHOOLS



# PUBLIC FACILITIES SCHOOLS | 2009 GRADE D

## RAISING THE GRADES SOLUTIONS THAT WILL WORK **NOW**

**A** = Exceptional  
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AMERICA'S  
INFRASTRUCTURE  
G.P.A.

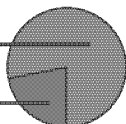
**D**

### ESTIMATED 5-YEAR FUNDING REQUIREMENTS FOR SCHOOLS

Total investment needs  
**\$160 BILLION**

Estimated spending  
**\$125 BILLION**

Projected shortfall  
**\$35 BILLION**



- ★ **PUBLISH** regular updates of the Department of Education report *Condition of America's Public School Facilities: 1999* to ensure a clear view of conditions nationwide;
- ★ **EXPAND** federal tax credits to support increased use of school construction bonds;
- ★ **CONTINUE** and **INCREASE** federal grants for high-poverty, high-need school districts;
- ★ **ENCOURAGE** school districts to explore alternative financing, including lease financing and financing/ownership/use arrangements, to facilitate construction;
- ★ **ENCOURAGE** school districts to adopt regular, comprehensive construction and maintenance programs;
- ★ **INCREASE** the emphasis on research and development for design and construction to meet the rapidly changing teaching environment;
- ★ **ESTABLISH** a federal, multiyear capital budget for public works infrastructure construction and rehabilitation similar to those used by state and local governments;
- ★ **ENCOURAGE** the use of life-cycle cost analysis principles to evaluate the total costs of projects;
- ★ **CONSIDER** direct federal funding for school construction.

## CONDITIONS

Assessing the conditions of the nation's public school facilities remains a difficult process. There have been no comprehensive federal reports since the Department of Education report *Condition of America's Public School Facilities: 1999*.<sup>4</sup> That report provided a detailed snapshot of conditions across the nation and concluded that a substantial number of schools are in poor condition. The report concluded that \$127 billion was needed to bring the nation's schools into good operating condition. An earlier report by the General Accounting Office (February 1995) concluded that one-third of the nation's schools needed extensive repair or replacement and that \$112 billion was needed to bring the nation's public schools into an overall good condition.<sup>13</sup>

Some effort has been made. In 2005, the National Center for Education Statistics

surveyed public school principals to determine the extent to which various environmental factors interfered with classroom instruction. A majority of respondents—44%—reported at least some interference: 33% reported minor interference; 9% reported moderate interference, and 1% reported major interference. The survey also found that while 15% of schools are overcrowded, 30% of students attend schools that are overcrowded. The report also noted that 37% of schools use portable buildings. However, this report lacks the detail of the earlier report and does not include estimates of needs or costs.<sup>12</sup>

The lack of adequate information has been noted at several levels. At a hearing of the House Education and Labor Committee in February of 2008, Representative Bob Etheridge (D) of North Carolina noted that “part of the problem we have had grappling with this problem from the federal level is a lack of reliable numbers

### RAISING THE GRADES CASE STUDIES

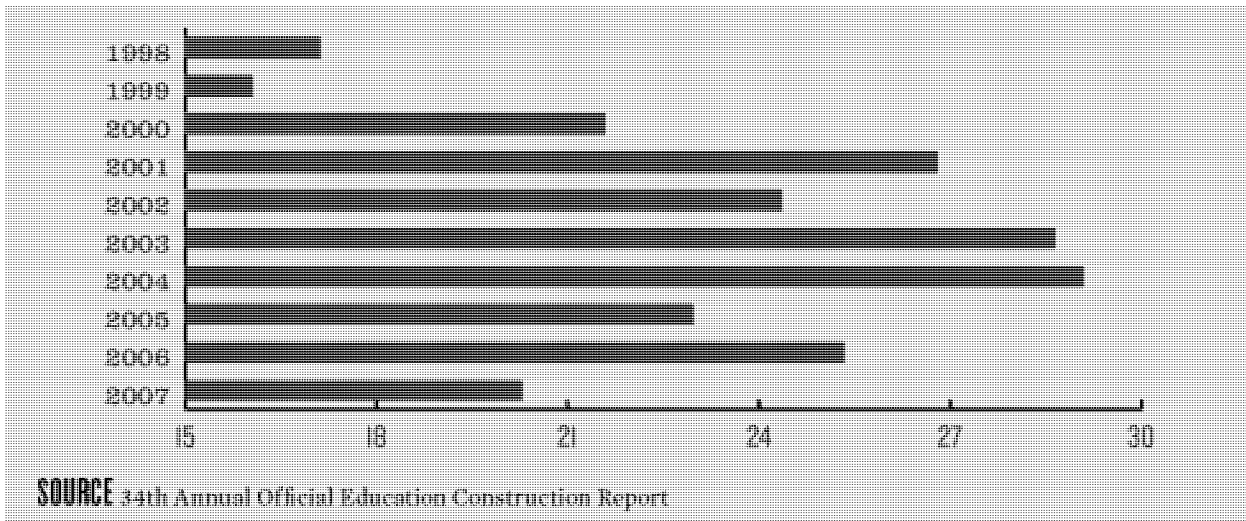
#### PORTLAND, OR ★ Seismic Retrofits



Nearly half of Oregon's schools—most built prior to 1960, 10 years before statewide seismic building codes were adopted—are at risk of collapse if the state experiences a major earthquake along the Cascadia Fault. In 2005, voters approved a \$1-billion bond measure to seismically retrofit schools and other high-risk facilities by 2032.<sup>14</sup> *Photo courtesy of Portland Public Schools.*



**FIGURE 14.1 ★ School Construction in Billions of Dollars: 1998–2007**



in real time.”<sup>6</sup> Even at the state level adequate numbers are hard to find.

The following facts illustrate the scope of the nation’s K–12 public school enterprise. In the 2008–2009 school year:

- ★ 49.8 million students are enrolled in public elementary and secondary schools;
- ★ Public schools employ about 3.3 million teachers;
- ★ There are 14,200 public school districts containing about 97,000 public schools;
- ★ Expenditures for public elementary and secondary schools are about \$519 billion;
- ★ The national average spending per student in the 2005–2006 school year is about \$10,418, up from \$9,154 per student.<sup>6</sup>

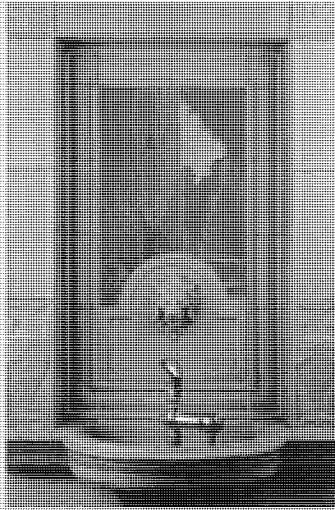
Despite increasing federal mandates on school performance, school facilities

in the United States are primarily a local responsibility and there is ample evidence that local communities are struggling to meet this responsibility. In 31 states, lawsuits have challenged the adequacy or equity of public education and have included facilities as elements of their cases.<sup>7</sup>

While detailed conditions and needs numbers do not exist, we do have up-to-date numbers on spending levels. According to the American School and University’s *34th Annual Official Education Construction Report*, school construction completed in 2007 (which included both new construction and renovations) totaled more than \$20.2 billion. That is down from a peak of \$29 billion in 2004. The downward trend is expected to continue: with \$52.7 billion in funding is projected between 2008 and 2010. This represents a

## RAISING THE GRADES CASE STUDIES

### CINCINNATI, OH ★ School Modernization Program



Cincinnati Public Schools, Ohio's third-largest public school district, has approximately 70 schools spread across a 90-square-mile area. Beginning in 2002, it embarked on a major, 10-year long initiative to upgrade its educational facilities, turning them into modern 21st century learning environments. In addition to tearing down schools that were outmoded and/or underutilized, ongoing construction projects include both new buildings and extensive renovations of often architecturally significant older buildings, all carried out under the district's \$985 million Facilities Master Plan. *Photo courtesy of Cincinnati Public Schools, photo by Robert Flischel.*

significant decrease from the \$68.4 billion spent between 2005 and 2007.<sup>1</sup>

*Engineering News-Record* reports that despite the record breaking demands of student population growth, market conditions threaten to delay or kill projects and programs that until very recently seemed economically feasible. The cause is problems in the financial sector and declining revenues for states and local governments. Examples cited included delays on 12 major school construction projects in Maine, and the decision not to build an elementary school in Cumberland County, North Carolina, because of the failure to find buyers for the county's construction bonds.<sup>9</sup>

Examples of the coming slowdown include the recently released budget in New York City, which contained a reduc-

tion in construction of new schools from the 76 announced in 2003 to 42 following the latest round of budget cuts.

Other estimates include \$9 billion needed for new construction and \$3.5 billion needed for modernization of public school facilities in California<sup>8</sup> and \$9.7 billion needed statewide between 2008 and 2012 for school facilities in North Carolina.<sup>18</sup>

While spending is decreasing, the trend in school enrollment continues to rise. There were 48.9 million public school students in school year 2005–2006, up from 48.1 million in the 2002–2003 school year. According to the National Center for Education Statistics, public and private school enrollments will grow 7% from 2007–2016.<sup>6</sup>

## RAISING THE GRADES CASE STUDIES

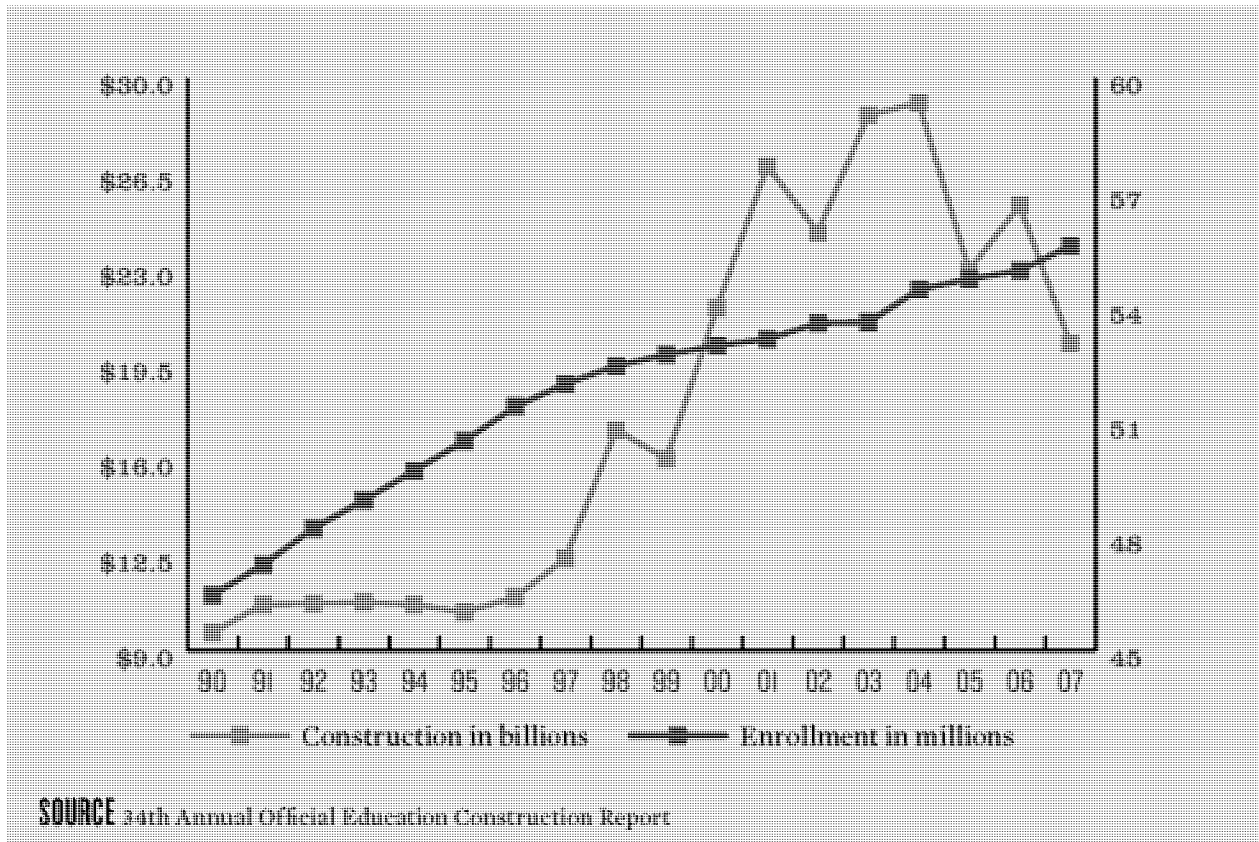
### CAMDEN, NJ ★ Improvements to Camden High School

Scaffolding surrounding the 90-year-old Camden High School protects students and teachers from debris falling from the crumbling façade.<sup>16</sup> To combat the dangers of deteriorating school buildings, a new agency, the New Jersey Schools Development Authority (NJSDA), was created in 2000 and is responsible for implementing an overhaul of the educational infrastructure of hundreds of schools in districts throughout all 21 counties of the State of New Jersey. The New Jersey Educational Facilities Construction and Financing Act, which created the NJSDA, authorized \$3.9 billion for school improvements.<sup>17</sup>

*Photo courtesy of Camden City Public Schools.*



**FIGURE 14.2** ★ School Construction vs. Enrollment: 1990–2007



Another major concern is that despite increases in spending for school facilities earlier in this decade, the money has disproportionately gone to the nation's wealthiest school districts while the neediest students continue to endure the most decrepit facilities. A report by Building Education Success Together noted that over the decade of 1995 to 2004 public school districts built more than 12,000 new schools and managed more than 130,000 renovation and improvement projects. However, the least affluent school districts made the lowest investment (\$4,800 per student) while the most

affluent districts made the highest investment (\$9,361 per student).<sup>3</sup>

## RESILIENCE

The nation's schools serve as pillars of local communities and often serve a dual purpose as disaster-relief shelters. As local governments hold the prime responsibility for funding schools, the economic downturn has had a negative impact on rehabilitation, modernization, and security improvements.

School facilities are not currently considered resilient because of decreased funding and increased capacity, the failure of designs

to adapt to the ever changing learning environment, and the lack of system redundancy.

In order to achieve continuous assurance of service, future investments should consider life-cycle maintenance, rapid recovery, alternative services, security, and condition and risk assessment.

## CONCLUSION

A significant problem in determining the condition of the nation's schools is the lack of reliable information. No comprehensive, authoritative data have been collected in 10 years. Spending on school construction and modernization, for which data do exist, has trended positive for much of the last 10 years, increasing from \$17 billion in 1998 to a peak of \$29 billion in 2004. The trend since 2004, however, has reversed and was down to \$20.7 billion in 2007. Barring dramatic change in economic conditions, this downward trend will likely continue, coupled with the known needs of 10 years ago and increasing student enrollments, gives little hope for improvement. ★

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Progress has been made in grid reinforcement since 2005 and substantial investment in generation, transmission, and distribution is expected over the next two decades.

Demand for electricity has grown by 25% since 1990. Public and government opposition and difficulty in the permitting processes are restricting much needed modernization. Projected electric utility investment needs could be as much as \$1.5 trillion by 2030.

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FACTS  
ABOUT

**ENERGY**



# ENERGY | 2009 GRADE | **D+**

## RAISING THE GRADES SOLUTIONS THAT WILL WORK **NOW**

**A** = Exceptional  
**B** = Good  
**C** = Mediocre  
**D** = Poor  
**F** = Failing

AMERICA'S  
INFRASTRUCTURE  
G.P.A.

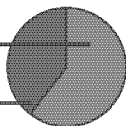
**D**

### ESTIMATED 5-YEAR FUNDING REQUIREMENTS FOR ENERGY

Total investment needs  
**\$75 BILLION**

Estimated spending  
**\$45.5 BILLION**

Projected shortfall  
**\$29.5 BILLION**



- ★ **MAINTAIN** and **EXPAND** power generation and transmission infrastructure to meet increased demand projections and maintain the nation's energy security;
- ★ **IMPROVE** the electricity infrastructure system to support an integrated operation and control scheme that provides reliable and safe electricity;
- ★ **DESIGN** and construct adequate transmission infrastructure to provide reserve margins and operating capacity;
- ★ **CREATE** incentives to promote energy conservation and the development and installation of highly efficient fossil and nuclear generation and renewable technologies;
- ★ **ESTABLISH** a long-term generation research and development plan to extend current energy supplies through new and potential energy sources;
- ★ **CONTINUE** research in areas related to improving and enhancing the nation's transmission and generation infrastructure;
- ★ **EDUCATE** the public and government officials of the function that the transmission infrastructure plays in the role of our society and the need for new transmission lines to support those expectations.



## CONDITIONS

There are more than 3,100 electric utilities in the United States. Among them are 213 stockholder-owned utilities that provide power to about 73% of the customers; 2,000 public utilities run by state and local government agencies that provide power to about 15% of the customers; and 930 electric cooperatives providing power to about 12% of the customers. Additionally, there are nearly 2,100 nonutility power producers, including both independent power companies and customer-owned distributed energy facilities. The bulk of the power system consists of three independent networks: the Eastern Interconnection, the Western Interconnection, and the Texas Interconnection. These networks incorporate international connections with Canada and Mexico. Overall reliability planning and coordination is provided by the North American Electric Reliability Council, a voluntary organization formed in 1968 in response to the Northeast blackout of 1965. America operates about 157,000 miles of high-voltage (greater than 230 kilovolts) electric transmission lines.<sup>1</sup>

While annual investment in new transmission facilities has generally declined or been stagnant during the last 30 years, there has been an increase in investment during the past 5 years.

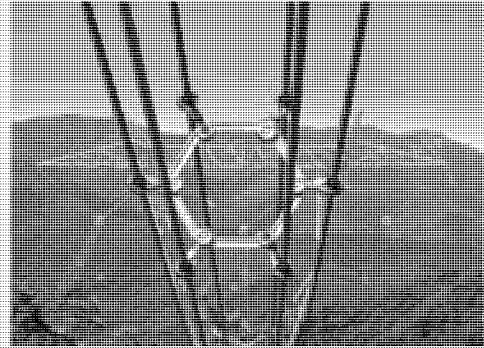
The U.S. generation and transmission system is at a critical point requiring substantial investment in new generation, investment to improve efficiencies in existing generation, and investment in transmission and distribution systems. The transmission and distribution system has become congested because growth in electricity demand and investment in new generation facilities have not been matched by investment in new transmission facilities. This congestion virtually prohibits outages required for proper maintenance and can lead to system wide failures in the event of unplanned outages. Electricity demand has increased by about 25% since 1990 while construction of transmission facilities decreased by about 30%. While annual investment in new transmission facilities has generally declined or been stagnant during the last 30 years, there has been an increase in investment during the past 5 years. Substantial investment in generation, transmission, and distribution are expected over the next two decades and it has been projected that electric utility investment needs could be as much as \$1.5 to \$2 trillion by 2030. Some progress in grid reinforcement has been made since 2005, but public and government opposition, difficult permitting processes, and environmental requirements are often restricting the much-needed modernization.<sup>6</sup>

Congested transmission paths, or “bottlenecks,” now affect many parts of the grid across the country. One recent estimate concludes that power outages and power quality disturbances cost the economy between \$25 billion and \$180 billion

## RAISING THE GRADES CASE STUDIES

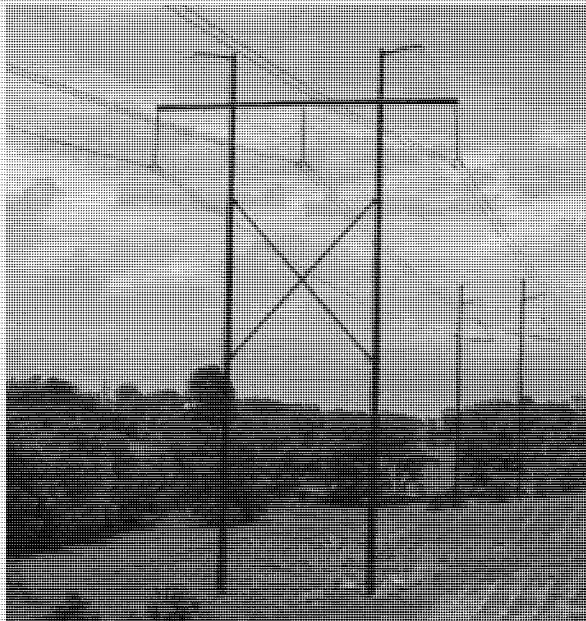
### VA / WV ★ American Electric Power's (AEP) Jacksons Ferry-Wyoming 765 kV Transmission Line

AEP's Jacksons Ferry to Wyoming 765 kV line stretches across 90 miles of mountainous terrain from southern West Virginia to southwest Virginia. The project was built to reinforce system reliability and meet the need of increasing load in an area that had not had a major reinforcement in more than 35 years. It was energized in June 2006 and is one of the most technologically advanced transmission lines in the United States. The line is North America's first utilization of a six-conductor bundle, which greatly reduces line losses and audible noise. Permit-



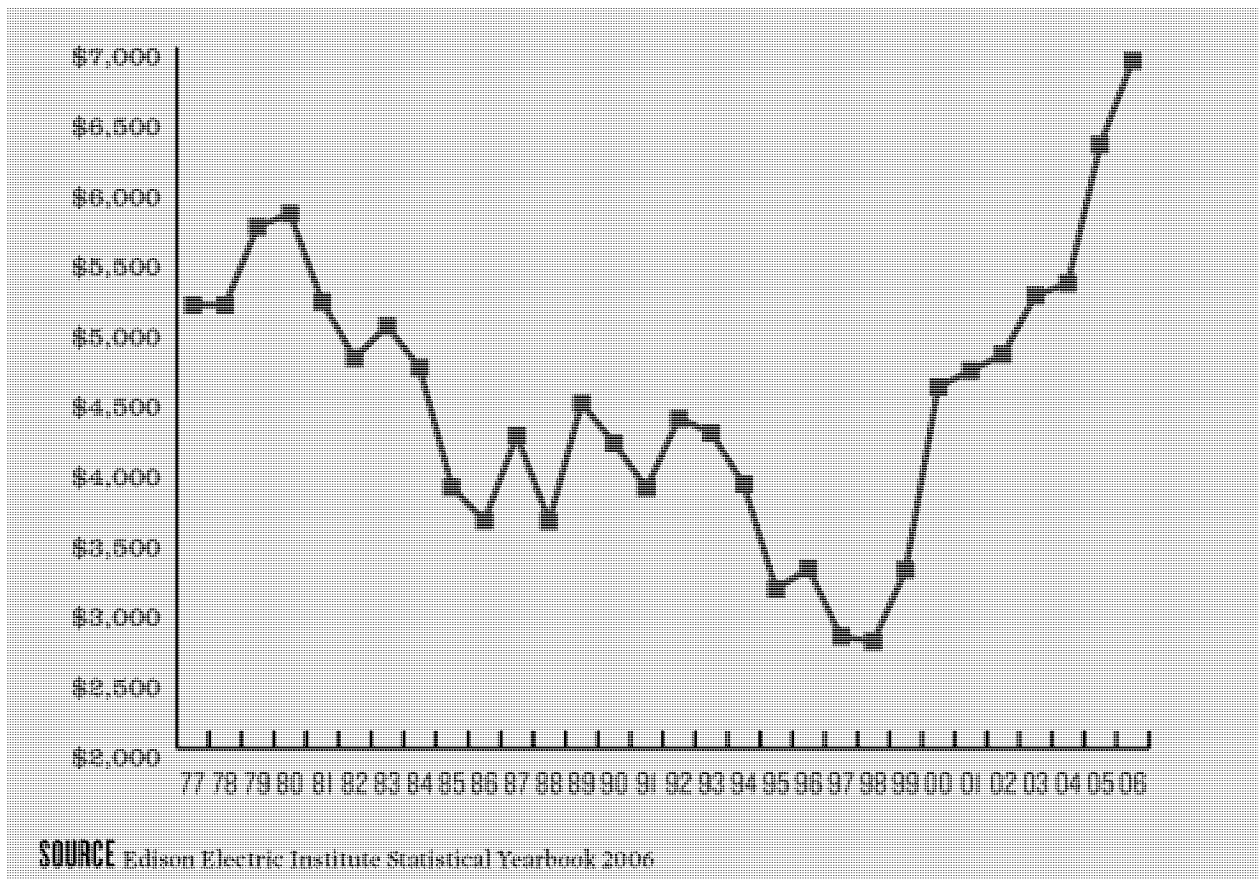
ting for the line began in 1990 and the final permit was obtained in 2002. The project's construction required approval from two states and three federal agencies. *Photo courtesy of American Electric Power.*

### KENTUCKY ★ Smith to North Clark 345 kV Transmission Line



East Kentucky Power Cooperative has constructed one 345 kV line and another is under construction in central Kentucky. The 19-mile Smith to North Clark 345 kV transmission line was completed in 2006 and the 36-mile Smith to West Garrard 345 kV transmission line is currently under construction and due to be completed in 2009. These EHV lines were constructed to complete a second EHV path across Kentucky to accommodate the high level of north-south transfers that are common for the region. *Photo courtesy of East Kentucky Power Cooperative.*

**FIGURE 15.1** ★ Construction Expenditures for Transmission  
in Millions of 2006 Dollars: 1977–2006



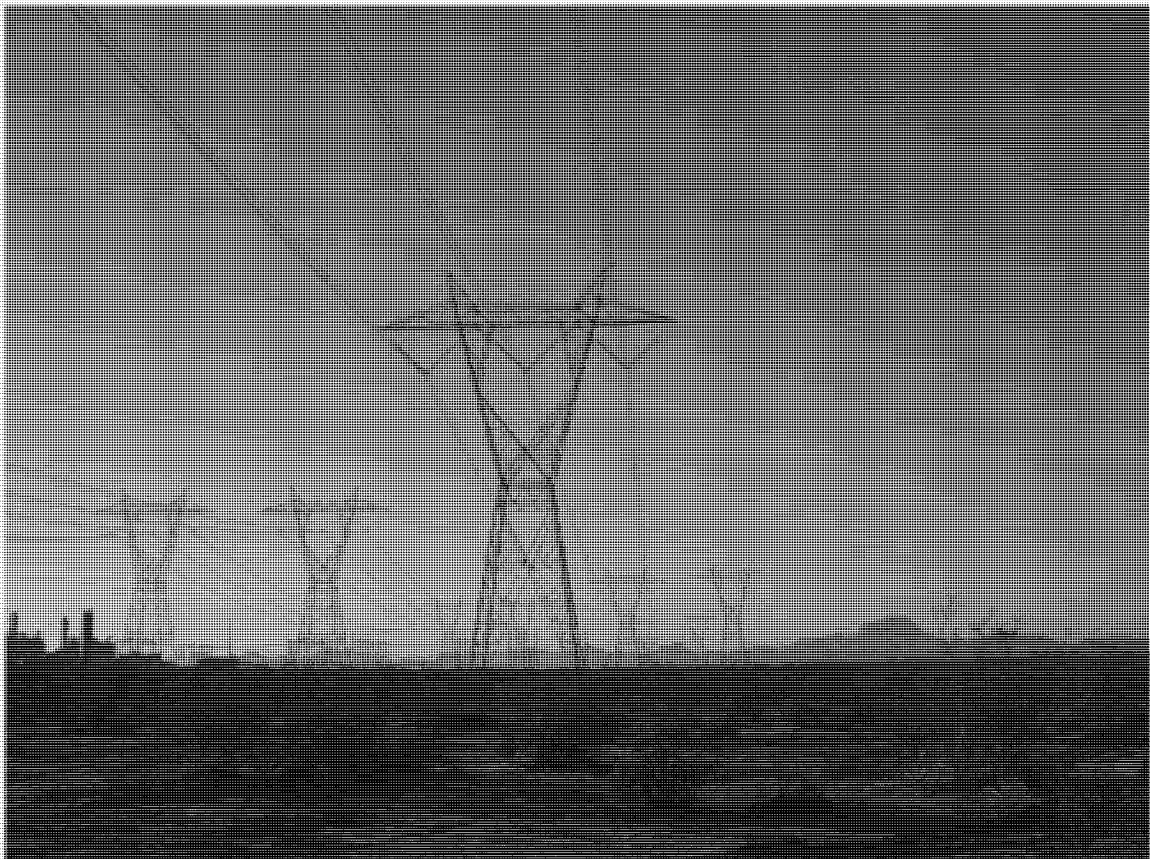
annually. These costs could soar if outages or disturbances become more frequent or longer in duration. There are also operational problems in maintaining voltage levels. Transmission problems have been compounded by the incomplete transition to fair and efficient competitive wholesale electricity markets. Because the existing transmission system was not designed to meet present demand, daily transmission constraints or “bottlenecks” increase electricity costs to consumers and increase the risk of blackouts.<sup>3</sup>

Many new transmission lines have been proposed to either alleviate these congested paths or to provide redundancy so that existing portions of the transmission system can be temporarily taken out of service for proper maintenance and modernization. In many cases funding is not the primary reason why these critical lines are not being built. Overly stringent permitting requirements, lawsuits, and other regulatory issues often inhibit construction of transmission lines.

## RAISING THE GRADES CASE STUDIES

### ARIZONA ★ Palo Verde to Pinal West 500 kV Project

On October 15, 2008, the Palo Verde-Pinal West Project went into commercial operation. The PV-PW Project will serve Pinal and Maricopa counties in Arizona and consists of a new 55-mile single circuit 500kV transmission line that connects the Palo Verde area to the new Pinal West Switchyard. The PV-PW Project has 6 Participants: Electrical District 2, Electrical District 3, Electrical District 4, Salt River Project, Southwest Transmission Cooperative and Tucson Electric Power Company. The capacity of the line is 1,400 MW and will increase the Arizona transmission system capacity in Pinal and Maricopa Counties. *Photo courtesy of Black & Veatch.*



The distribution side of the grid system includes substations, wires, poles, metering, billing, and related support systems involved in the retail side of electricity delivery. The need to expand the distribution infrastructure and install new distribution equipment to meet population and demand growth will require continued investment. Electric companies are estimated to spend \$14 billion per year on average over the next 10 years on distribution investment. Over the next decade, distribution investment is likely to exceed capital spending on generation capacity as well.

There is also a need to design our distribution systems for a higher reliability. During Hurricane Wilma, a Category 2 hurricane, the winds were substantially below the design wind loads required by the National Electric Safety Code (NESC). The NESC excludes facilities less than 60 feet high from these wind load requirements in the belief that most of these facilities are taken down by flying debris. But 75% of the distribution poles failed because of wind loads only. If these structures had been designed for the 90 mph winds required by NESC on transmission structures, distribution outages would have been reduced. The NESC and utilities need to address the design of these structures to meet the current transmission loading criteria. Utilities that make an investment to “harden” their distribution system should also be guaranteed a rate of return on their investment.

## RESILIENCE

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The national electric grid currently lacks a significant degree of resilience. Utilities are generally prepared for local and regional responses; however, the national electric grid as a whole lacks a significant degree of resilience should a much broader response be required. Future investments in the system must improve system robustness, redundancy, and rapid recovery. Additionally, new technologies and behavioral changes focused on reduction and increased efficiency are necessary. True system resilience will require a national effort to modernize the electric grid to enhance security and the reliability of the energy infrastructure and facilitate recovery from disruptions to energy supply, from both natural and man-made hazards.

## CONCLUSION

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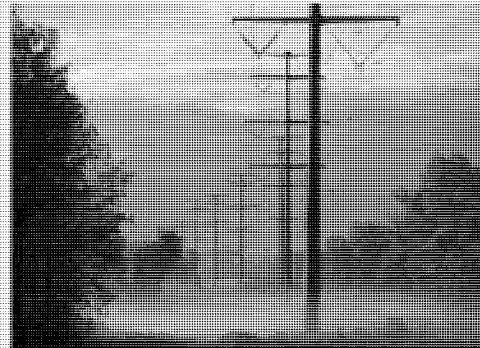
The “information economy” requires a reliable, secure, and affordable electric system to grow and prosper. Unless substantial amounts of capital are invested over the next several decades in new generation, transmission, and distribution facilities, service quality will degrade and costs will go up. These investments will involve new technologies that improve the existing electric system and possibly advanced technologies that could revolutionize the electric grid. While much is still left to be accomplished, recent efforts have raised the grade to a “D+” in the 2009 *Report Card*. ★

## RAISING THE GRADES CASE STUDIES

### WISCONSIN ★ Arrowhead to Weston 345 kV Transmission Line

The American Transmission Company completed the 220-mile Arrowhead to Weston 345 kV transmission line in 2008. This project recently earned the ASCE State of Wisconsin Category D (over \$20 million) Engineering Achievement Award. Originally proposed by Wisconsin Public Service Corporation and Minnesota Power in 1998, the American Transmission Company (ATC) took over the Arrowhead to Weston project in 2002. In January 2008, 10 years after the project was first proposed and 4 years after the start of construction, crews completed the line, marking the first high-voltage infrastructure addition to the system in nearly 30 years.

At a total cost of \$435 million, the Arrowhead to Weston project offered several major challenges in the devel-



opment, design, and construction phases. Now that the line is in service, it offers a significant benefit to the local and regional grid. Arrowhead Weston provides a reliable interstate connection to cheaper western generation, as well as the opportunity to perform much needed maintenance on the other lines that could not be accessed before. *Photo courtesy of the American Transmission Company.*

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# APPENDICES



# APPENDICES

## APPENDIX A ★ Previous Report Card Grades

SUBJECT	1989*	1998	2001	2005	2009
Aviation	B-	C-	D	D+	D
Bridges	–	C-	C	C	C
Dams	–	D	D	D	D
Drinking Water	B-	D	D	D-	D-
Energy	–	–	D+	D	D+
Hazardous Waste	D	D-	D+	D	D
Inland Waterways	B	–	D+	D-	D-
Levees	–	–	–	–	D-
Public Parks and Recreation	–	–	–	C-	C-
Rail	–	–	–	C-	C-
Roads	C+	D-	D+	D	D-
Schools	D	F	D-	D	D
Solid Waste	C-	C-	C+	C+	C+
Transit	C-	C	C-	D+	D
Wastewater	C	D+	D	D-	D-
<b>America's Infrastructure G.P.A.</b>	<b>C</b>	<b>D</b>	<b>D+</b>	<b>D</b>	<b>D</b>
<b>Cost to Improve</b>	<b>–</b>	<b>–</b>	<b>\$1.3 trillion</b>	<b>\$1.6 trillion</b>	<b>\$2.2 trillion</b>
<p>* The first infrastructure grades were given by the National Council on Public Works Improvements in its report <i>Fragile Foundations: A Report on America's Public Works</i>, released in February 1988. ASCE's first <i>Report Card for America's Infrastructure</i> was issued a decade later.</p>					

## APPENDIX B

### Take Action Now

The problems facing our nation's infrastructure may seem daunting and their solutions beyond the ability of the average person to devise, but these problems are in fact solvable. It is true that improving the quality of infrastructure means that we have to make changes in technology, planning, and the political process, but it all begins with you.

Americans must demand that their leaders support a first-class infrastructure that can meet the challenges of today and tomorrow. Public involvement in solving the nation's infrastructure problems is critical to our future success. Two of the most important things you can do are to become educated about the problems we face and to speak out about this criti-

cal issue to your community and political leaders, friends, and neighbors.

### Web Site

You can learn more about the state of the nation's infrastructure on the *Report Card for America's Infrastructure* web site ([www.asce.org/reportcard](http://www.asce.org/reportcard)), where you will find detailed information on the condition of America's various public works systems and what must be done to restore them, as well as ideas for how you as an individual can help. You will be able to participate in discussions on various aspects of the nation's infrastructure, including the issues in your own region, and share what you have learned with others. Perhaps most importantly, you will be able to send letters directly to your elected officials informing them of your support for this critical issue and requesting their attention and action.

### Online Community

You can also keep up on day-to-day infrastructure news on ASCE's *Our Failing Infrastructure* blog ([www.asce.org/govrel/blog](http://www.asce.org/govrel/blog)). In addition, you can join the online community of infrastructure supporters on Facebook by searching for the group "Save America's Infrastructure" and inviting your friends to join. ★



## APPENDIX C

### *2009 Report Card for America's Infrastructure Advisory Council*

**Andrew Herrmann, P.E., SECE, F.ASCE, Chairman**, is a partner of Hardesty & Hanover, LLP, Consulting Engineers, headquartered in New York City, and serves as partner-in-charge of many of the firm's bridge projects. During his 35 years with the firm, Herrmann has been responsible for the design, inspection, rehabilitation, construction support, analysis, and rating of fixed and movable bridges, highways, railroads, and major transportation projects. He is ASCE's Assistant Treasurer and a past member of the Board of Direction.

**Donald L. Basham, P.E., M.ASCE**, is the former Chief of Engineering and Construction for the U.S. Army Corps of Engineers. His career in engineering, construction, and program and project management spans more than 40 years. He was most recently a member of the National Commission on Levee Safety.

**John Bennett, P.E., M.ASCE**, leads policy development with Amtrak's Strategic Partnerships unit. He has more than three decades of experience in rail and public transportation strategy, policy, planning, and management, including extensive experience in capital program development and management. His collaborative planning experience includes multi-year investment programs for the \$100-million New York Penn Station Central Control

project, infrastructure investment requirements to add capacity and upgrade deferred investments for Amtrak's Northeast Corridor, and the definition of capacity enhancement projects for the I-95 Corridor Coalition's Mid-Atlantic Rail Operations study.

**Jeanette A. Brown, P.E., BCEE, F.ASCE, D.WRE**, is the Executive Director of the Stamford Water Pollution Control Authority. She is also an adjunct professor of environmental engineering at Manhattan College. Brown has 30 years of experience in wastewater treatment. She is considered an authority on operations of biological nitrogen removal processes and sludge management. She is currently the Vice President of the ASCE Environmental and Water Resources Institute.

**Charles C. Calhoun, JR., P.E., F.ASCE**, is a consultant in private practice. He retired as the Deputy Director of the U.S. Army Corps of Engineers' Research and Development Center, Coastal and Hydraulics Laboratory, after more than 35 years of distinguished service. Calhoun is a past president of the Board of Governors of the ASCE Coasts, Oceans, Ports, and Rivers Institute and has served as the chairman of ASCE's Waterway Committee. He is also a past commissioner and a past vice president of the U.S. Section of the International Navigation Association.

**J. Richard Capka, P.E., M.ASCE**, is Chief Operating Officer for Dawson & Associates. He served as Federal Highway Administrator and Acting Administrator

for the U.S. Department of Transportation from 2005 to 2008 and as CEO / Executive Director of the Massachusetts Turnpike Authority from 2001 to 2002. Capka retired from a 30-year career in the U.S. Army Corps of Engineers in 2001 as a Brigadier General. Among his posts, he served as Commander of the Corps' South Atlantic Division, South Pacific Division and the Baltimore District.

**Robert A. Dalrymple, PH.D., P.E., F.ASCE**, is the Willard and Lillian Hackerman Professor of Civil Engineering at Johns Hopkins University, specializing in coastal engineering. He is a past chair of ASCE's Coasts, Oceans, Ports, and Rivers Institute; the chair of ASCE's Coastal Engineering Research Council; and a member of the Transportation Research Board of the National Academy of Science's Marine Board. He was elected to the National Academy of Engineering in 2006.

**Michael DeVoy, P.E., M.ASCE**, is the Director of Airports and NavAids for RW Armstrong. His specialty is developing and overseeing the design process from the concept stages to construction documents. He is the immediate past chairman of the Airport Consultants Council (ACC) Board of Governors.

**David Gehr, M.ASCE**, is the Senior Vice President for the Americas Highway Market of Parsons Brinckerhoff. Previously, he served in several senior management positions with the Virginia Department of Transportation, including six years as the Chief Administrative Officer of the

agency. Gehr has 40 years of professional experience in transportation engineering and policy and is active in several professional organizations.

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**Paulo Valerio, P.E., A.M.ASCE**, is the Engineering Designer for the Maryland National Capital Park and Planning Commission in Prince George's County, Maryland. He oversees design and construction management for park and recreation facilities.

**C. Michael Walton, PH.D., P.E., DIST. M.ASCE**, is a professor of civil engineering and holds the Ernest H. Cockrell Centennial Chair in Engineering at the University of Texas at Austin. Walton's distinguished career in transportation policy and engineering analysis spans more than 30 years and is highlighted by his contributions to many transportation professional societies and technical publications.

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## APPENDIX D

### Methodology

In the development of the *Report Card* grades, 7 fundamental components of the infrastructure were considered. The fundamental components were not weighted. The grade for each category was allocated at the discretion of the *2009 Report Card for America's Infrastructure* Advisory Council on the basis of their review and analysis of the data. These experts in the subject areas may have determined grades on the basis of a particular plus or minus in any of the components.

The fundamental components assessed were:

- ★ **CAPACITY:** Evaluate the infrastructure's capacity to meet current and future demands.
- ★ **CONDITION:** Evaluate the infrastructure's existing or near future physical condition.
- ★ **FUNDING:** Identify the current level of funding (from all levels of government) for the infrastructure category and compare it to the estimated funding need.
- ★ **FUTURE NEED:** Evaluate the cost to improve the infrastructure and determine if future funding prospects will be able to meet the need.
- ★ **OPERATION AND MAINTENANCE:** Evaluate the owners' ability to operate and maintain the infrastructure properly and determine that the infrastructure is in compliance with government regulations.

- ★ **PUBLIC SAFETY:** Evaluate to what extent the public's safety is jeopardized by the condition of the infrastructure and what the consequences of failure may be.
- ★ **RESILIENCE:** Evaluate the infrastructure system's capability to prevent or protect against significant multihazard threats and incidents and the ability to expeditiously recover and reconstitute critical services with minimum damage to public safety and health, the economy, and national security. (For more information on resilience, see below.)

### GRADING CRITERIA

The *2009 Report Card for America's Infrastructure* followed a traditional letter grade scale.

A = 90–100%

B = 80–89%

C = 70–79%

D = 51–69%

F = 50% or lower

### RESEARCH AND GRADING PROCESS

1. Review available data or surveys for each category. Data collected will be used as follows:

- ★ Assess infrastructure using existing reported grades;
- ★ Identify current amount being spent and dollars needed to replace existing infrastructure, in 2009 dollars;
- ★ Identify dollars needed to upgrade infrastructure to meet future needs;
- ★ Identify percent capacity of problem;

- ★ Identify quantity of infrastructure, number of bridges, miles of road, pipe, etc.;
- ★ Assess consequences of doing nothing.

2. Compile and analyze the data, resulting in the development of a summary report. The following criteria will be used in presenting the data:

- ★ Total need defined by dollars needed;
- ★ Existing and future needs and current funding levels;
- ★ Percent of capacity represented by the problem;
- ★ Quantity that the problem represents;
- ★ Progress made in category from previous report card, including condition, funding, etc.;
- ★ Consequences of doing nothing.

3. Determine an initial grade.

4. Analyze, validate, and determine final grade.

## RESILIENCE

Infrastructure resilience is the capability of systems to prevent or protect against significant multihazard threats and the ability to recover rapidly and ensure continuity of critical services, with minimal negative impact to public health and safety. In evaluating resiliency for each of the 15 categories, the following criteria were considered:

- ★ Risk and consequence management (both within each sector and across sectors);

- ★ Life-cycle maintenance;
- ★ Sector and system interdependencies;
- ★ Time, ease and cost of recovery.

As the metrics for evaluating resilience are in their infancy, the *2009 Report Card for America's Infrastructure* includes brief qualitative comments for each category. There is an overarching need to develop multihazard risk assessments for each sector and use them to inform public perceptions and priorities.

As applied to infrastructure, the concept of evaluating resilience embodies a shift from a strategy based on pure protection to one that ensures the continuity of operations in the face of aging as well as man-made and natural hazards. The scope of resilience includes security, disaster preparedness and mitigation, and response and recovery activities. A strong, prosperous, and competitive nation must develop and maintain a resilient infrastructure. ★

## APPENDIX E

### Sources for Estimated 5-Year Investment Needs

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## APPENDIX F

### Photography Credits

ASCE would like to thank the following organizations for providing the photos contained in this report.

#### EXECUTIVE SUMMARY

Montgomery County, Maryland photo courtesy of The Gazette / Gazette.Net.

#### WATER AND ENVIRONMENT

**DAMS** Martinez Creek Dam No. 5 photo courtesy of the San Antonio River Authority. Skyline Lake Dam photo courtesy of New Jersey Department of Environmental Protection, Office of Engineering and Construction. NRCS Rehabilitated Dam photo courtesy of the U.S. Natural Resources Conservation Service.

**DRINKING WATER** Groundwater Replenishment System photos courtesy of Orange County Water District. Downtown Water Main Project photos courtesy of the City of Port Angeles.

**HAZARDOUS WASTE** Sequim Bay Estuary Restoration photo courtesy of the Jamestown S’Klallam Tribe. Brownfield Cleanup photo courtesy of the U.S. Environmental Protection Agency.

**LEVEES** Investment in Levees photo courtesy of the California Department of Water Resources, Division of Safety of Dams. Levee Protection photo courtesy of Angelle Bergeron, New Orleans Correspondent, *Engineering News-Record*.

**SOLID WASTE** Food Scraps Diversion Program photo courtesy of Norcal Waste. Orange County Landfill photos courtesy of Debra R. Reinhart, Ph.D., P.E., BCEE, F.ASCE. Greater Detroit Resource Recovery Facility photos courtesy of the Greater Detroit Resource Recovery Authority.

**WASTEWATER** North City Water Reclamation Plant photo courtesy of the City of San Diego. Pervious Paving photo courtesy of Mutual Materials and UNI-GROUP U.S.A. Sewer Separation Project photo courtesy of Washington Area Sewer Authority.

#### TRANSPORTATION

**AVIATION** Sea-Tac International Airport photo courtesy of Sea-Tac Airport. Chicago-O’Hare International Airport photo courtesy of the City of Chicago. Center Taxiway, Los Angeles International Airport photo courtesy of LAWA-LAX (Los Angeles World Airports/Los Angeles International Airport). Next Generation Ground Based Augmentation System, Newark Liberty International Airport photo courtesy of the Port Authority of New York and New Jersey. Philadelphia International Airport photo courtesy of Matthew Johnson, [skyscrapersunset.com](http://skyscrapersunset.com)

**BRIDGES** Accelerated Bridge Construction photos courtesy of Utah Department of Transportation. Woodrow Wilson Bridge photo courtesy of the Wilson Bridge Project. The MacArthur Maze Repairs photo courtesy of California Department of Transportation, photographed by John Huseby.

**INLAND WATERWAYS** McAlpine Lock, Ohio River, photo Courtesy of the U.S. Army Corps of Engineers, Louisville District. Delaware River Channel Deepening Project photos courtesy of the U.S. Army Corps of Engineers, Philadelphia District. Lock 22, Upper Mississippi River System photo courtesy of the U.S. Army Corps of Engineers, Rock Island District.

**RAIL** Chicago Region Environmental and Transportation Efficiency Program photos courtesy of the CREATE partners. Alameda Corridor photo courtesy of AECOM. Amtrak's Northeast Corridor photo courtesy of Amtrak.

**ROADS** I-495 Virginia HOT Lanes Project photo courtesy of Transurban. Median Crash Barriers photo courtesy of the Roadway Safety Foundation. The Marquette Interchange Renovation photos courtesy of the Wisconsin Department of Transportation.

**TRANSIT** Utah Transit Authority Transit Express (TRAX) photos courtesy of Utah Transit Authority Transit Express. Regional Transportation District Transit

System photo courtesy of LightRailNow, photo by Dave Dobbs. Missoula Urban Transportation District (Mountain Line) photo courtesy of Missoula, Montana Office of Planning and Grants. Orange County Transportation Authority photos courtesy of Orange County Transportation Authority.

## **PUBLIC FACILITIES**

**PARKS AND RECREATION** The Trust for Public Land photo courtesy of Julieth Rivera, Trust for Public Land. State-Local Government Partnerships photos courtesy of Portland Department of Parks and Recreation.

**SCHOOLS** Seismic Retrofits photo courtesy of Portland Public Schools. School Modernization Program photo courtesy of Cincinnati Public Schools, photo by Robert Flischel. Improvements to Camden High School photo courtesy of Camden City Public Schools.

## **ENERGY**

**ENERGY** American Electric Power's (AEP) Jacksons Ferry-Wyoming 765 kV Transmission Line photo courtesy of American Electric Power. Smith to North Clark 345 kV Transmission Line photo courtesy of East Kentucky Power Cooperative. Palo Verde to Pinal West 500 kV Project photo courtesy of Black & Veatch. Arrowhead to Weston 345 kV Transmission Line photo courtesy of the American Transmission Company. ★

# ACKNOWLEDGEMENTS

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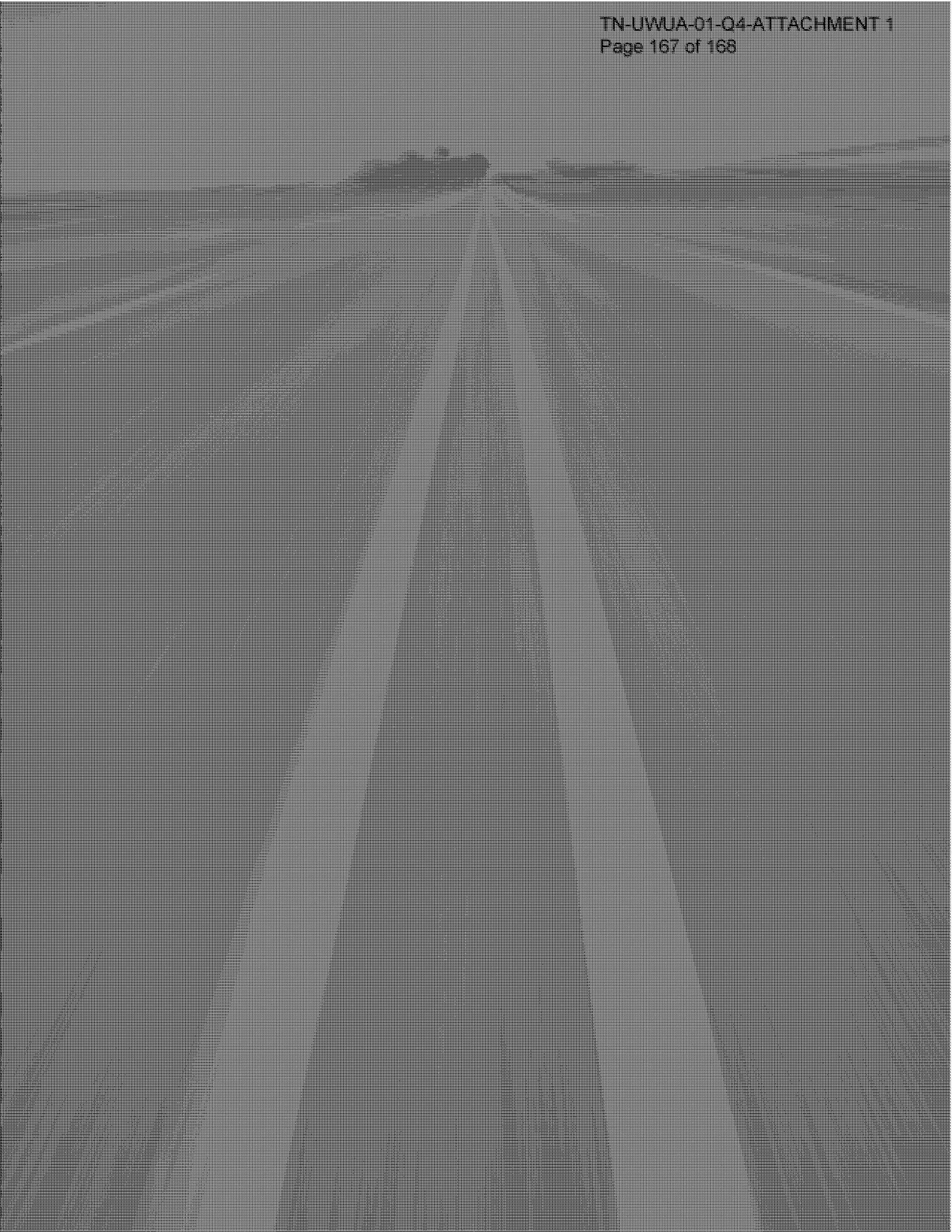
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Airport Consultants Council  
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American Public Transportation Association  
American Public Works Association  
American Road and Transportation Builders  
Brookings Institution  
Building America's Future Coalition  
Laborers' International Union  
NACE International  
National Association of Clean Water Agencies  
National Association of County Engineers  
National League of Cities  
National Recreation and Park Association  
National Utility Contractors Association  
Regional Plan Association  
Trust for Public Land  
Urban Land Institute  
U.S. Army Corps of Engineers  
U.S. Chamber of Commerce  
U.S. Conference of Mayors  
U.S. Department of Agriculture, Forest Service  
U.S. Department of Agriculture, Natural Resources Conservation Service  
U.S. Department of Transportation  
U.S. Environmental Protection Agency  
U.S. Transportation Security Administration  
Water Environment Federation ★







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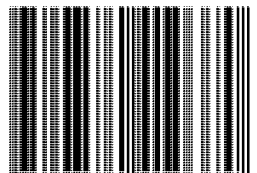
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America's drinking water systems face an annual shortfall of at least \$11 billion to replace aging facilities that are near the end of their useful lives and to comply with existing and future federal water regulations. This does not account for growth in the demand for drinking water over the next 20 years. Leaking pipes lose an estimated 7 billion gallons of clean drinking water a day.

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FACTS  
ABOUT

WATER AND ENVIRONMENT

# DRINKING WATER

# WATER AND ENVIRONMENT DRINKING WATER | 2009 GRADE | **D-**

## RAISING THE GRADES SOLUTIONS THAT WILL WORK **NOW**

**A** = Exceptional  
**B** = Good  
**C** = Mediocre  
**D** = Poor  
**F** = Failing

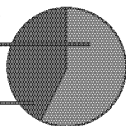
AMERICA'S  
INFRASTRUCTURE  
G.P.A.

**D**

### ESTIMATED 5-YEAR FUNDING REQUIREMENTS FOR DRINKING WATER AND WASTEWATER

Total investment needs  
**\$255 BILLION**

Estimated spending  
**\$146.4 BILLION**  
Projected shortfall  
**\$108.6 BILLION**



- ★ **INCREASE** funding for water infrastructure system improvements and associated operations through a comprehensive federal program;
- ★ **CREATE** a Water Infrastructure Trust Fund to finance the national shortfall in funding of infrastructure systems under the Clean Water Act and the Safe Drinking Water Act, including storm-water management and other projects designed to improve the nation's water quality;
- ★ **EMPLOY** a range of financing mechanisms, such as appropriations from general treasury funds, issuance of revenue bonds and tax exempt financing at state and local levels, public-private partnerships, state infrastructure banks, and user fees on certain consumer products as well as innovative financing mechanisms, including broad-based environmental restoration taxes to address problems associated with water pollution, wastewater management and treatment, and storm-water management.



## CONDITIONS

The nation's drinking-water systems face staggering public investment needs over the next 20 years. Although America spends billions on infrastructure each year, drinking water systems face an annual shortfall of at least \$11 billion in funding needed to replace aging facilities that are near the end of their useful life and to comply with existing and future federal water regulations. The shortfall does not account for any growth in the demand for drinking water over the next 20 years.<sup>2</sup>

Of the nearly 53,000 community water systems, approximately 83% serve 3,300 or fewer people. These systems provide water to just 9% of the total U.S. population served by all community systems. In contrast, 8% of community water systems serve more than 10,000 people and provide water to 81% of the population served. Eighty-five percent (16,348) of nontransient, noncommunity water systems and 97% (83,351) of transient noncommunity water systems serve 500 or fewer people. These smaller systems face huge financial, technological, and managerial challenges in meeting a growing number of federal drinking-water regulations.

In 2002, the U.S. Environmental Protection Agency (EPA) issued The Clean Water and Drinking Water Infrastructure Gap Analysis, which identified potential funding gaps between projected needs and spending from 2000 through 2019. This analysis estimated a potential 20-year funding gap for drinking water capital expenditures as well as operations and

maintenance, ranging from \$45 billion to \$263 billion, depending on spending levels. Capital needs alone were pegged at \$161 billion.<sup>2</sup>

The Congressional Budget Office (CBO) concluded in 2003 that "current funding from all levels of government and current revenues generated from ratepayers will not be sufficient to meet the nation's future demand for water infrastructure." The CBO estimated the nation's needs for drinking water investments at between \$10 billion and \$20 billion over the next 20 years.<sup>3</sup>

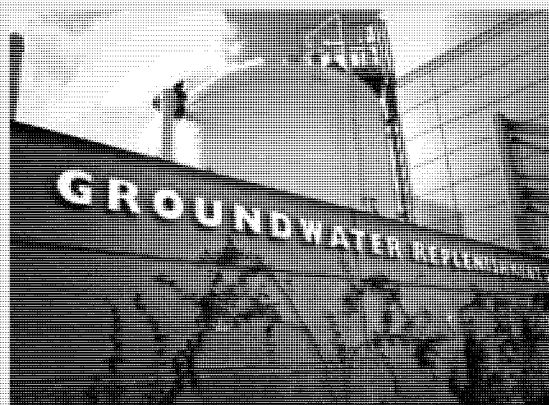
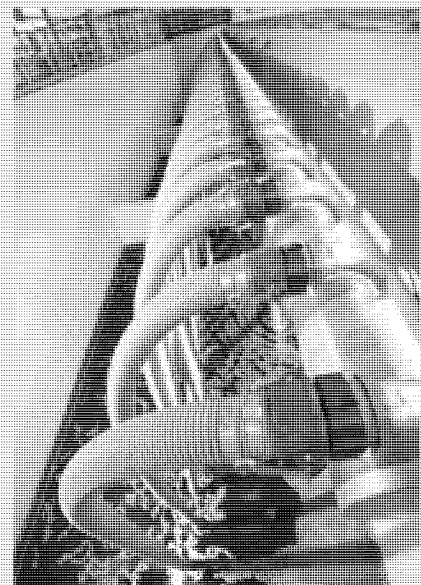
In 1996, Congress enacted the drinking-water state revolving loan fund (SRF) program. The program authorizes the EPA to award annual capitalization grants to states. States then use their grants (plus a 20% state match) to provide loans and other assistance to public water systems. Communities repay loans into the fund, thus replenishing the fund and making resources available for projects in other communities. Eligible projects include installation and replacement of treatment facilities, distribution systems, and some storage facilities. Projects to replace aging infrastructure are eligible if they are needed to maintain compliance or to further public health protection goals.

Federal assistance has not kept pace with demand, however. Between FY 1997 and FY 2008, Congress appropriated approximately \$9.5 billion for the SRF. This 11-year total is only slightly more than the annual capital investment gap for each of those years as calculated by the EPA in 2002.

## RAISING THE GRADES CASE STUDIES

### ORANGE COUNTY, CA ★ Groundwater Replenishment System

The California Department of Water Resources predicts that by 2020, the entire state will experience water shortages equal to the needs of 4 to 12 million families of four for one year. To meet growing demand and reduce reliance on water imported from northern California and the Colorado River, the Orange County Water District developed the Groundwater Replenishment (GWR) System that takes highly treated sewer water and purifies it to levels that meet state and federal drinking water standards. GWR System water will be between 35% to 75% cheaper than water produced by seawater desalination and the purification process will consume about half the energy. *Photos courtesy of Orange County Water District.*





**TABLE 2.1 ★ Design Life of Drinking Water Systems**

COMPONENTS	YEARS OF DESIGN LIFE
Reservoirs and Dams	50–80
Treatment Plants—Concrete Structures	60–70
Treatment Plants—Mechanical and Electrical	15–25
Trunk Mains	65–95
Pumping Stations—Concrete Structures	60–70
Pumping Stations—Mechanical and Electrical	25
Distribution	60–95
<b>SOURCE</b> US EPA Clean Water and Drinking Water Infrastructure Gap Analysis Report, September 2002	

**TABLE 2.2 ★ Water Usage: 1950 and 2000**

	1950	2000	PERCENT CHANGE
Population (Millions)	93.4	242	159%
Usage (Billions of Gallons per Day)	14	43	207%
Per Capita Usage (Gallons per Person per Day)	149	179	20%
<b>SOURCE</b> US EPA Clean Water and Drinking Water Infrastructure Gap Analysis Report, September 2002			

## RESILIENCE

Drinking water systems provide a critical public health function and are essential to life, economic development, and growth. Disruptions in service can hinder disaster response and recovery efforts, expose the public to water-borne contaminants, and cause damage to roadways, structures, and other infrastructure, endangering lives and resulting in billions of dollars in losses.

The nation's drinking-water systems are not highly resilient; present capabilities to prevent failure and properly maintain or reconstitute services are inadequate. Additionally, the lack of investment and the interdependence on the energy sector contribute to the lack of overall system resilience. These shortcomings are currently being addressed through the construction of dedicated emergency power generation at key drinking water utility facilities, increased connections with adjacent utilities for emergency supply, and the development of security and criticality criteria. Investment prioritization must take into consideration system vulnerabilities, interdependencies, improved efficiencies in water usage via market incentives, system robustness, redundancy, failure consequences, and ease and cost of recovery.

The question is not whether the federal government should take more responsibility for drinking water improvements but how it should take more responsibility.

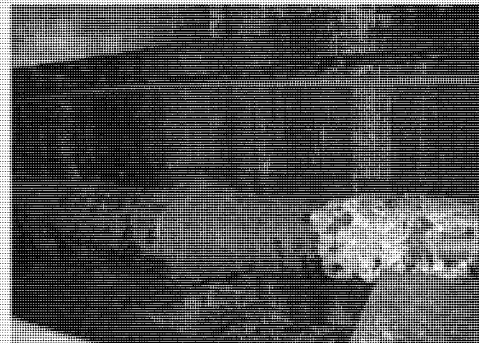
## RAISING THE GRADES CASE STUDIES

### LOUISVILLE, KY ★ American Recovery and Reinvestment Act Funding

The Louisville Water Company has proposed \$11 million in projects that could be funded as part of the 2009 American Recovery and Reinvestment Act (P.L. 111-005). The projects would rehabilitate 75 miles of water main to extend the useful life of the system and reduce water main breaks. In addition, 9.5 miles of water main would be replaced to improve water quality, fire hydrant flow and reduce maintenance. Together, the projects would support 101 jobs.

### PORT ANGELES, WA ★ Downtown Water Main Project

In 2008, the City of Port Angeles completed a project to replace the water mains and sidewalks in the downtown area. The replacement water mains bring the city's downtown area to a service level that meets current fire flow standards, reduces seismic risks and helps prevent water main failures due to age. The original water mains were installed in 1914. In conjunction with the water main replacement, many sidewalks were replaced with pavers that enhance the downtown appearance. Also, new conduit and wiring was installed for street and pedestrian lighting. *Photos courtesy of the City of Port Angeles.*



## CONCLUSION

New solutions are needed for what amounts to nearly \$1 trillion in critical drinking water and wastewater investments over the next two decades. Not meeting the investment needs of the next 20 years risks reversing public health, environmental, and economic gains of the past three decades.

Without a significantly enhanced federal role in providing assistance to drinking water infrastructure, critical investments will not occur. Possible solutions include grants, trust funds, loans and incentives for private investment. The question is not whether the federal government should take more responsibility for drinking water improvements but how it should take more responsibility.

The case for federal investment is compelling. Needs are large and unprecedented; in many locations, local sources cannot be expected to meet this challenge alone, and because waters are shared across local and state boundaries, the benefits of federal help will accrue to the entire nation. Clean and safe water is no less a national priority than are national defense, an adequate system of interstate highways, and a safe and efficient aviation system. These latter infrastructure programs enjoy sustainable, long-term federal grant programs; under current policy, water and wastewater infrastructure do not. ★

## SOURCES

- 1 Congressional Research Service, *Safe Drinking Water Act: Selected Regulatory and Legislative Issues*, April 2008.
- 2 U.S. Environmental Protection Agency, *The Clean Water and Drinking Water Infrastructure Gap Analysis*, September 2002.
- 3 U.S. Congressional Budget Office, *Future Investment in Drinking Water and Wastewater Infrastructure*, May 2002.
- 4 G. Tracy Mehan, Testimony before the Subcommittee on Water Resources and Environment, U.S. House Transportation and Infrastructure Committee, February 2009. <http://transportation.house.gov/hearings/hearing.aspx>.

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Aging systems discharge billions of gallons of untreated wastewater into U.S. surface waters each year. The Environmental Protection Agency estimates that the nation must invest \$390 billion over the next 20 years to update or replace existing systems and build new ones to meet increasing demand.

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FACTS  
ABOUT

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WATER AND ENVIRONMENT

# WASTEWATER

# WATER AND ENVIRONMENT WASTEWATER

# 2009 GRADE

# D-

## RAISING THE GRADES SOLUTIONS THAT WILL WORK **NOW**

**A** = Exceptional  
**B** = Good  
**C** = Mediocre  
**D** = Poor  
**F** = Failing

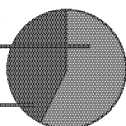
AMERICA'S  
INFRASTRUCTURE  
G.P.A.

# D

### ESTIMATED 5-YEAR FUNDING REQUIREMENTS FOR DRINKING WATER AND WASTEWATER

Total investment needs  
**\$255 BILLION**

Estimated spending  
**\$146.4 BILLION**  
Projected shortfall  
**\$108.6 BILLION**



- ★ **INCREASE** funding for water infrastructure system improvements and associated operations through a comprehensive program;
- ★ **CREATE** a Water Infrastructure Trust Fund to finance the national shortfall in funding of infrastructure systems under the Clean Water Act and the Safe Drinking Water Act, including stormwater management and other projects designed to improve the nation's water quality;
- ★ **RETAIN** traditional financing mechanisms, such as appropriations from general treasury funds, issuance of revenue bonds and tax exempt financing at state and local levels, public-private partnerships, state infrastructure banks, and user fees on certain consumer products;
- ★ **EXPAND** innovative financing mechanisms, including broad-based environmental restoration taxes.

## CONDITIONS

Since 1972, Congress has directly invested more than \$77 billion in the construction of publicly owned treatment works and their related facilities. State and local governments have spent billions more over the years. Total nonfederal spending on sewer and water between 1991 and 2005 was \$841 billion. Nevertheless, the physical condition of many of the nation's 16,000 wastewater treatment systems is poor due to a lack of investment in plants, equipment, and other capital improvements over the years.

In 2008, the U.S. Environmental Protection Agency (EPA) reported that the total investment needs of America's publicly owned treatment works as of January 1, 2004, were \$202.5 billion. This reflects an increase of \$16.1 billion (8.6%) since the previous analysis was published in January 2004.<sup>2</sup>

In 2002, the Congressional Budget Office (CBO) estimated that for the years 2000 to 2019, annual costs for investment would need to be between \$13 billion and \$20.9 billion for wastewater systems.<sup>4</sup>

Many systems have reached the end of their useful design lives. Older systems are plagued by chronic overflows during major rainstorms and heavy snowmelt and are bringing about the discharge of raw sewage into U.S. surface waters. The EPA estimated in August 2004 that the volume of combined sewer overflows discharged nationwide is 850 billion gallons per year. Sanitary sewer overflows, caused by blocked or broken pipes, result in the

release of as much as 10 billion gallons of raw sewage yearly, according to the EPA.<sup>2</sup>

Federal funding under the Clean Water Act State Revolving Loan Fund (SRF) program has remained flat for more than a decade. Federal assistance has not kept pace with the needs, yet virtually every authority agrees that funding needs remain very high. The U.S. must invest an additional \$181 billion for all types of sewage treatment projects eligible for funding under the Act, according to the most recent needs survey estimate by the EPA and the states, completed in August 2003.<sup>4</sup>

In September 2002, the EPA released a detailed gap analysis, which assessed the difference between current spending for wastewater infrastructure and total funding needs. The EPA Gap Analysis estimated that over the next two decades the U.S. must spend nearly \$390 billion to replace existing wastewater infrastructure systems and build new ones. The total includes money for some projects not currently eligible for federal funds, such as system replacement, which are not reflected in the EPA State Needs Survey.<sup>5</sup>

According to the Gap Analysis, if there is no increase in investment, there will be a roughly \$6-billion gap between current annual capital expenditures for wastewater treatment (\$13 billion annually) and projected spending needs. The study also estimated that if wastewater spending increases by only 3% per year, the gap would shrink by nearly 90% (to about \$1 billion annually).

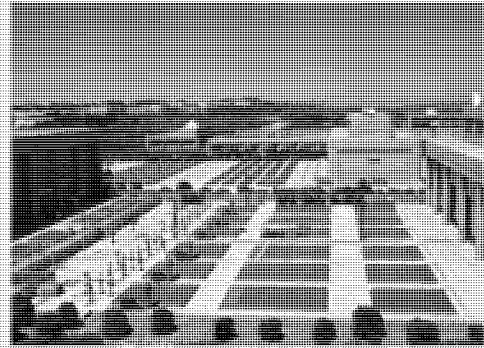
The CBO released its own gap analysis in 2002, in which it determined that the gap for wastewater ranges from \$23 billion



## RAISING THE GRADES CASE STUDIES

### SAN DIEGO, CA ★ North City Water Reclamation Plant

The City of San Diego imports approximately 90% of its water supply. To meet future water demands and decrease dependence on imported water, the city constructed the North City Water Reclamation Plant to provide reclaimed water for irrigation, landscaping and industrial use. This state-of-the-art facility can treat up to 30 million gallons of wastewater per day, and distribute the reclaimed water to customers through 79 miles of distribution pipelines. Reclaimed pipelines, sprinkler heads, meter boxes and other irrigation equipment



are color-coded purple to distinguish reclaimed water pipes from drinking water systems. The treatment facility is powered by methane piped from the Miramar Landfill and MBC digesters. *Photo courtesy of the City of San Diego.*

to \$37 billion annually, depending on various financial and accounting variables.<sup>4</sup>

## RESILIENCE

Construction, operation and maintenance, and reconstitution of service of wastewater infrastructure is expensive, and the monetary and societal costs incurred when this infrastructure fails are high. Aging, underdesigned, or inadequately maintained systems discharge billions of gallons of untreated wastewater into U.S. surface waters each year.

The nation's wastewater systems are not resilient in terms of current ability to properly fund and maintain, prevent failure, or reconstitute services. Additionally,

Sanitary sewer overflows, caused by blocked or broken pipes, result in the release of as much as 10 billion gallons of raw sewage yearly, according to the EPA.

the interdependence on the energy sector contributes to the lack of system resilience that is increasingly being addressed through the construction of dedicated emergency power generation at key wastewater utility facilities.

Future investments must focus on updating or replacing existing systems as well as building new ones to meet increasing demand; on improved operations processes, including ongoing oversight, evaluation, and asset management on a system wide basis; and watershed approaches to look more broadly at water resources in a coordinated systematic way.

## CONCLUSION

If the nation fails to meet the investment needs of the next 20 years, it risks revers-

ing public health, environmental, and economic gains of the past three decades.

The case for increased federal investment is compelling. Needs are large and unprecedented; in many locations, local sources cannot be expected to meet this challenge alone and, because waters are shared across local and state boundaries, the benefits of federal help will be disseminated throughout the nation. Clean and safe water is no less a national priority than are national defense, an adequate system of interstate highways, and a safe and efficient aviation system. Many other highly important infrastructure programs enjoy sustainable, long-term sources of federal backing, often through the use of dedicated trust funds; under current policy, water and wastewater infrastructure do not. ★

**TABLE 6.1** ★ Design Life of Water Systems

COMPONENTS	YEARS OF DESIGN LIFE
Collections	80–100
Treatment Plants—Concrete Structures	50
Treatment Plants—Mechanical and Electrical	15–25
Force Mains	25
Pumping Stations—Concrete Structures	50
Pumping Stations—Mechanical and Electrical	15
Interceptors	90–100
<b>SOURCE</b> Clean Water and Drinking Water Infrastructure Gap Analysis Report, p. 11, EPA 816-R-02-020, September 2002	

## RAISING THE GRADES CASE STUDIES

### MARYSVILLE, WA ★ Pervious Paving

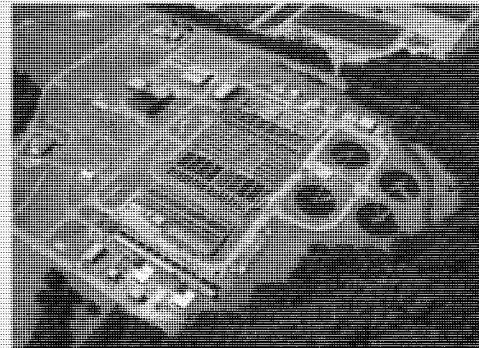
The City of Marysville, Washington, installed pervious paving stones instead of traditional asphalt at its Ash Avenue park-and-ride facility. Besides making the stop a much more attractive place to catch the bus, the paving stones allow stormwater to pass through and soak into the ground. The project also allowed for more parking spaces to be built because a stormwater pond was no longer needed. *Photo courtesy of Mutual Materials and UNI-GROUP U.S.A.*



## RAISING THE GRADES CASE STUDIES

### WASHINGTON, D.C. ★ Sewer Separation Project

About a third of the District of Columbia is served by a single pipe that carries both wastewater and stormwater runoff. During dry weather, wastewater flows to the Blue Plains treatment plant. But during rain events, both the stormwater and wastewater from the Anacostia area flow in the same pipe, which is not big enough to handle the flows of very large storms. To prevent the combined water from backing up into homes and streets, the combined sewer system dumps the mixture into the Anacostia River. Though the untreated wastewater is diluted by stormwater, allowing this mixture to enter the river is no longer considered an acceptable solution.



To improve the health of the Anacostia River, the Washington Area Sewer Authority (WASA) is working with homeowners and businesses to separate their combined pipe into two separate pipes. DC WASA performs the separation at no charge to customers. *Photo courtesy of Washington Area Sewer Authority.*

## SOURCES

- 1 U.S. Conference of Mayors, *Who Pays for the Water Pipes, Pumps and Treatment Works?—Local Government Expenditures on Sewer and Water (1991–2005)*, 2007, [www.usmayors.org/urbanwater/07expenditures.pdf](http://www.usmayors.org/urbanwater/07expenditures.pdf).
- 2 U.S. Environmental Protection Agency, *Clean Watersheds Needs Survey 2004 Report to Congress*, January 2008, [www.epa.gov/owm/mtb/cwns/2004rtc/toc.htm](http://www.epa.gov/owm/mtb/cwns/2004rtc/toc.htm).
- 3 U.S. Environmental Protection Agency, *Clean Watersheds Needs Survey 2000 Report to Congress*, January 2004, [www.epa.gov/owm/mtb/cwns/2000rtc/toc.htm](http://www.epa.gov/owm/mtb/cwns/2000rtc/toc.htm).
- 4 Congressional Budget Office, *Future Investment in Drinking Water and Wastewater Infrastructure*, May 2002, [www.cbo.gov/ftpdocs/34xx/doc3472/Water.pdf](http://www.cbo.gov/ftpdocs/34xx/doc3472/Water.pdf).
- 5 U.S. Environmental Protection Agency, *The Clean Water and Drinking Water Infrastructure Gap Analysis*, September 2002, [www.epa.gov/OWM/gapreport.pdf](http://www.epa.gov/OWM/gapreport.pdf).
- 6 G. Tracy Mehan, Testimony before the Subcommittee on Water Resources and Environment, U.S. House Transportation and Infrastructure Committee, February 2009, <http://transportation.house.gov/hearings/hearing.aspx>.

## RAISING THE GRADES CASE STUDIES

### UNITED STATES ★ Natural Infrastructure

In Philadelphia; Chicago; Portland, Oregon; and Milwaukee, water managers are trying to implement green infrastructure solutions or low-impact development practices. A number of these techniques are in use, including green roofs, rain barrels, rain gardens, vegetated curb extensions, porous pavement, urban reforestation, and even constructed or restored wetlands or wet meadows. The aim of these practices is to retain water on site, allowing for infiltration and evapotranspiration, thereby reducing runoff and allowing for removal of unwanted pollutants.<sup>4</sup>

Increasingly, communities are relying on the “natural infrastructure” as a least-cost approach to protecting surface water quality, which can gen-

erate multiple benefits such as habitat preservation, carbon sequestration, and aesthetics. Utilizing such green or natural infrastructure means less hard or gray infrastructure and reduced energy intensity, too. This trend is spreading with respect to wastewater and stormwater management in more and more utilities and communities across the country. This is especially true with respect to “urban wet weather” issues, which involve CSOs, stormwater runoff, and conventional point-source or end-of-the-pipe discharges. Increasingly, communities are meeting these challenges through a watershed approach which employs green or nonstructural approaches in tandem with traditional hard or gray infrastructure.

### UNITED STATES ★ Water and Wastewater Agency Response Networks (WARN)

The WARN system created a network of water and wastewater utilities to respond to and recover from emergencies. The purpose of a WARN is to provide a response method for water and wastewater utilities that have sustained or anticipate damages from natural or human-caused incidents. WARN helps utilities communicate so they can provide and receive emergency aid and assistance in the form of personnel, equipment, materials, and other associated services as necessary from other water and wastewater utilities. The program began in early 2006 and by September 2008, 31 states were participating in WARN.

**TENNESSEE AMERICAN WATER COMPANY  
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AFL-CIO AND UWUA LOCAL 121**

**Responsible Witness:**         **John Watson**

**Question:**

5.       With reference to the direct testimony of witness John S. Watson, at page 21, lines 12-17, please (a) identify, by job classification, the six (6) employee positions which, notwithstanding the Authority's order in Docket No. 08-00039, are not currently filled; (b) state for how long the positions have remained unfilled; (c) describe in detail the activities undertaken by the Company to recruit persons to fill the six unfilled positions authorized by the Authority in Docket 08-00039; and (d) explain fully why the number of employees involved in daily operations as of the filing of direct testimony in this proceeding (September 12, 2010), is six less than the number of employees "granted by" the Authority in Docket 08-00039.

**Response:**

The Company objects to this request because it mischaracterizes the facts of this case and is argumentative – including, but not limited to, the fact that the Company has not violated the referenced order. Without waiving these objections, see the list and explanations below:

1-Master Maintenance Mechanic - Retired 8-1-10 – went through bidding process and seeking replacement candidates.

2-Truck Driver/Utility Workers – 1 Retired 7-1-10 & 1 Retired 1-1-10 - going through bid process and will be going to the market for final unfilled position at the end of bidding process.

2-On/Off/FSR – 1-Retired 3-1-10 & 1 position was newly reinstated to meet current workload requirements – seeking candidates for replacement of open positions at end of bidding process.

1-Labor Relief/Process Tech Apprentice – new position bid in July 2010 – hiring process has a candidate needing to complete background check.

The bidding process delays the hiring of new employees until the bidding process is complete and the ending open/unbid position is determined. The Company expects to have these positions filled by the end of the year.



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**Responsible Witness:**         **John Watson**

**Question:**

6.       With reference to the direct testimony of witness John S. Watson, at page 21, lines 12-13, please state the number of employees employed by TAWC “directly in its daily operations”: (a) currently (i.e., as of November 1); (b) as of May 1, 2010; (c) during 2008; and (d) 2009.

**Response:**

The Company objects to this question on the grounds that it is overly broad and seeks information not reasonably calculated to lead to the discovery of admissible evidence. Without waiving these objections, the table below shows the number of TAWC employees at the requested points in time and without reference to the status of the bargaining unit bidding process or the use of temporary employees or deploying overtime to compensate for the vacancies.

November 1, 2010 – 103

May 1, 2010 - 103

December 31, 2009 - 105

December 31, 2008 - 107

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**Responsible Witness: John Watson**

**Question:**

7. With reference to the direct testimony of witness John S. Watson, at page 21, lines 12-17, please provide all documents that concern, relate to or otherwise address the Company's request "to recover fully loaded labor and labor-related expenses for 110 full-time employees in this rate request[,]" including any documents that address (a) the impact of the additional hiring on the ability of the Company to meet the day-to-day service needs of its customers, or (b) consideration by the Company of seeking authorization to hire more or less than the seven (7) additional hires sought in Mr. Watson's presentation.

**Response:**

The Company objects to the question as being overly broad and unduly burdensome. Without waiving these objections, the Company has no additional documents responsive to the request for 110 full-time employees other than what has already been filed in this case or what has already been filed in discovery supporting this position. The Company has assessed its current operation and believes the compliment of 110 full time positions requested in this case is necessary to: i) carry out its public service obligation, ii) meet customer demands for customer service, water quality and iii) carry out the administrative functions of the Company. That determination has been made through discussion with Mr. Watson and the management staff of TAWC and been authorized by the Company's Board of Directors. .

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**Responsible Witness:**         **John Watson**

**Question:**

8.       With reference to the direct testimony of witness John S. Watson, at page 21, lines 12-17, please provide (a) all forecasts that have been prepared by or for the Company concerning the number of full-time employees anticipated to be directly involved in daily operations for each of the next five years; and (b) all documents that concern or relate to such forecasts, broken down into supervisory and non-supervisory personnel.

**Response:**

The Company objects to this question on the grounds that the requested information is not relevant nor likely to lead to the discovery of admissible evidence. Without waiving these objections, the Company fully intends to have a work force of 110 employees in the 2011 attrition year as indicated in its filing in this case. Consequently, changes in the Company's work force beyond the attrition year are not relevant to the Authority's determination of the Company's rates in this case. At this time the Company has not planned or forecasted any change in that employee level beyond the attrition year in this case, and of course the number of employees, payroll expenses, and employee benefit expenses determined by the Authority in this case in determining fair and reasonable rates could impact the number of employees at TAWC.

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**Responsible Witness: John Watson/Michael A. Miller**

**Question:**

9. With reference to the direct testimony of witness John S. Watson, at page 21, lines 14-17, Mr. Watson states that each of the 110 employees is "directly and integrally involved in the provision of water service to the customers of TAWC." Please describe the impacts on the provision of "water service to the customers of TAWC" that have been experienced as a result of the Company's failure to fill the 109 positions "granted by" the Authority in Docket 08-00039, and provide all documents that concern or relate to such impacts.

**Response:**

The Company objects to this request on the grounds that it is vague and ambiguous and unduly burdensome. The Company further objects to this request because it seeks information that is not relevant nor likely to lead to the discovery of admissible evidence. Without waiving these objections, the Company has, at times, operated with less than the 109 employees due to employee retirements and cost constraints. Despite not continuously employing the full number of employees allotted, the Company has continued to provide adequate service levels given the revenues available from the 2008 rate case. In order to maintain an appropriate level of service going forward, the Company needs 110 full-time employees and an appropriate rate of return to be able to employ this level of employees. The Company has no additional documents responsive to this question other than what has already been filed in this case or what has already been filed in discovery.

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**Responsible Witness: John Watson**

**Question:**

10. With reference to the direct testimony of witness John S. Watson, at page 21, lines 14-17, assuming the Company's proposed 110 employee complement is approved, please provide the Company's estimates of when each of the seven (7) additional positions will be filled, and state fully the basis for each estimate.

**Response:**

With respect to the additional seven positions referenced in John Watson's testimony see below.

1. 1 Truck Driver – position is vacant due to a heavy equipment operator moving to a different open position in August. This vacancy is going through the bidding process is completed at which time the Company will begin the hiring process for the ending vacant position.
2. 1 Truck Driver – vacant due to a retirement in May. This vacancy is going through the bidding process and the Company will begin the hiring process once the fall-out bidding process is complete.
3. 1 Truck Driver - vacant due to a retirement in July. This vacancy is going through the bidding process and the Company will begin the hiring process once the fall-out bidding process is complete.
4. 1 On/Off position (FSR) – vacant due to retirement in March 2010. This vacancy is going through the bidding process and the Company will begin the hiring process once the fall-out bidding process is complete.
5. 1 On/Off position (FSR) – position was newly reinstated in July to meet current workload requirements. This vacancy is going through the bidding process and

the Company will begin the hiring process once the fall-out bidding process is complete.

6. 1 Laborer/Relief Process Tech-Apprentice – new position authorized in July 2010. This job has been offered to a candidate and will be hired once background check is complete.
7. 1 Master Maintenance Mechanic – vacant due to retirement in August 2010. This vacancy is going through the bidding process and the Company will begin the hiring process once the fall-out bidding process is complete.

The Company expects to have these positions filled by the end of the year.

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**Responsible Witness: John Watson**

**Question:**

11. With reference to the direct testimony of witness John S. Watson, at page lines 12-17, please state how many of the referenced 110 hourly employees will be supervisory or management personnel as opposed to employee-members of UWUA Local 121.

**Response:**

The Company objects to this request on the grounds that it mischaracterizes the facts of the case including, but not limited to, the fact that there are not 110 hourly employees. The Company's present intent is that the 110 positions will be comprised of 28 management employees and 82 hourly employees. The Company has the exclusive right per the bargaining unit agreement to establish the number of employees in total and by classification. The Company reserves the right to adjust the number of employees and/or change the mix of management and hourly positions at its discretion as circumstances dictate.



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**Responsible Witness: John Watson**

**Question:**

12. With reference to the direct testimony of witness John S. Watson, at page 22 lines 1-2, please (a) state how long the two (2) vacant positions in the Production Department have been vacant; (b) describe the efforts undertaken by the Company to fill these positions; and (c) provide all related documents.

**Response:**

The Company objects to this question on the grounds that the question is overly broad and unduly burdensome. Without waiving these objections, the UWUA has all the bid sheets and awards regarding these two positions. See the response to UWUA-01-Q10 for the status of replacing the two production department vacancies, one of which will be filled at the completion of a successful background check.

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**Responsible Witness:**         **John Watson**

**Question:**

13.     With reference to the direct testimony of witness John S. Watson, at page 22, lines 12-13, please (a) state how long the seven (7) vacant positions in the Distribution Department have been vacant; (b) describe the efforts undertaken by the Company to fill these positions; and (c) provide all related documents.

**Response:**

The Company objects to this request on the grounds that the question is overly broad and unduly burdensome. Without waiving these objections, the UWUA has all the bid sheets and awards regarding the open positions in the distribution department. At the time of Mr. Watson's testimony there were 3 vacancies in the distribution department and 4 vacancies elsewhere in the Company. See the response to UWUA-01-Q10 for the vacancies that were present at the time of John Watson's testimony.

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**Responsible Witness:**         **John Watson**

**Question:**

14.     With reference to the direct testimony of witness John S. Watson, at page 22, lines 16-17, please (a) state how long the two (2) vacant positions in the Outside Commercial Department have been vacant; (b) describe the efforts undertaken by the Company to fill these two positions; and (c) provide all related documents.

**Response:**

The Company objects to this question on the grounds that the question is overly broad and unduly burdensome. Without waiving the objections, the UWUA has all the bid sheets and awards regarding these two positions. See the response to UWUA-01-Q10 for the status of replacing the two outside commercial department vacancies.

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**Responsible Witness: John Watson**

**Question:**

15. With reference to the direct testimony of witness John S. Watson, at page 23, lines 1-2, please provide (a) each “review” of the appropriate level of employees that has been conducted by or for TAWC during the past three years; and (b) all documents that concern or relate to each such review.

**Response:**

The Company objects to this question on the grounds that the question is overly broad and unduly burdensome, and mischaracterizes the quoted testimony. Without waiving these objections, the Company’s management has the right by the bargaining unit agreement to establish the level and mix of employees needed to run the business and meet the public service obligation that comes with operating as a regulated utility. The Company has provided information to the UWUA in response to these discovery requests to address the employee levels and vacancies in prior periods. The Company’s requested employee level of 110 employees in this case has been supported by significant amounts of testimony and working papers filed with the TRA and provided to the intervenors in this case. The process which the Company went through to determine the 110 employee level in this case is the same process the Company goes through each year in determining the appropriate level and mix of employees needed to meet its business needs and provide adequate service. The Company has no additional documents responsive to this request other than what has already been filed in this case or what has already been filed in discovery.

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**Responsible Witness:**            **John Watson/Michael A. Miller**

**Question:**

16.     With reference to the direct testimony of witness John S. Watson, at page 23, lines 1-2, please describe in detail the differences, if any, that exist between the provision of service “at a level that meets the needs of the business” and the provision of service that meets “the needs of its customers.”

**Response:**

In the context of the referenced testimony, there is no difference between the provision of service at a level that meets the needs of the business and the customers. The service provided by the Company must be adequate and in compliance with all regulatory standards established for the Company as a regulated business, provide administrative services to manage and properly account for the costs of the business, meet customer expectations for service, bill its customers and properly invest in the utility plant to meet its service commitment. In return for providing the service and meeting its public service obligation, the Company is entitled to adequate rates to meet the costs of providing that service, including a fair and reasonable return on the investor supplied capital.

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**Responsible Witness: John Watson**

**Question:**

17. With reference to the direct testimony of witness John S. Watson, at page 23, lines 3-4, and for each of the past three years, please identify with specificity each of the “operational gaps” that have been identified by TAWC as necessary to “satisfy all laws, regulations, and company policies.”

**Response:**

The Company objects to the question on the grounds it is unduly burdensome, overly broad and seeks information that is not relevant nor likely to lead to the discovery of admissible evidence. Without waiving these objections, the Company has satisfied all laws and regulations concerning the provision of water service in its service area. The operational gaps referred to by Mr. Watson relate to the deferral of needed operational and maintenance expenses and capital replacements that have been delayed or deferred due to the financial position of the Company and the long-term impacts on service levels if the additional work and capital investments are not addressed and properly funded. See the response to UWUA -01-Q9.

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**Responsible Witness: John Watson**

**Question:**

18. With reference to the direct testimony of witness John S. Watson, at page 23, lines 6-9, please (a) identify which seven (7) positions are currently vacant, (b) state how long they have been vacant, (c) explain why the filling of these positions is “necessary for TAWC to meet the day-to-day service needs of our customers” and (d) state the “day-to-day service needs” of customers that are not currently being met as a result of these vacancies.

**Response:**

The Company objects on the grounds that the question mischaracterizes the facts of the case and is argumentative. Without waiving these objections, see the response to UWUA-01-Q10 and the Company’s responses to the UWUA’s other discovery requests. In addition, with respect to subpart (c), please see the Company’s pre-filed testimony and supporting documents.



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**Responsible Witness:**         **John Watson**

**Question:**

19.     With reference to the direct testimony of witness John S. Watson, at page line 21 through page 24, line 3, please state for how long the “Government Affairs Specialist” position was vacant prior to its being filled on August 30, 2010.

**Response:**

The Company was authorized to fill this position in July 2010 and it was filled on August 30, 2010.

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DOCKET NO. 10-00189  
FIRST DISCOVERY REQUEST OF THE  
UTILITY WORKERS UNION OF AMERICA,  
AFL-CIO AND UWUA LOCAL 121**

**Responsible Witness:**         **John Watson**

**Question:**

20.     With reference to the direct testimony of witness John S. Watson, at page 24, lines 5-13, please define what is meant by the phrase “backfilling hourly positions.”

**Response:**

The phrase “backfilling hourly positions” as used in the referenced testimony means to fill the vacant positions. See also UWUA-01-Q10.

**TENNESSEE AMERICAN WATER COMPANY  
DOCKET NO. 10-00189  
FIRST DISCOVERY REQUEST OF THE  
UTILITY WORKERS UNION OF AMERICA,  
AFL-CIO AND UWUA LOCAL 121**

**Responsible Witness: John Watson**

**Question:**

21. With reference to the direct testimony of witness John S. Watson, at page 24, lines 5-13, please: (a) state how long each of the referenced positions has been vacant; and (b) for each such vacant position, please describe the efforts that have been made to fill each position.

**Response:**

Please see the response to UWUA-01-10.

**TENNESSEE AMERICAN WATER COMPANY  
DOCKET NO. 10-00189  
FIRST DISCOVERY REQUEST OF THE  
UTILITY WORKERS UNION OF AMERICA,  
AFL-CIO AND UWUA LOCAL 121**

**Responsible Witness:**         **John Watson**

**Question:**

22.     With reference to the direct testimony of witness John S. Watson, at page 24, line 15 through 25, line 7, please (a) state for how long the Company has been “in the process of hiring” one (1) Laborer Relief/Process Technician Apprentice, (b) describe the components of the referenced “process”; and (c) provide any related documents.

**Response:**

The Company objects to this request on the grounds that the request is vague, ambiguous, and overly broad and unduly burdensome. Without waiving these objections, see the response to UWUA-01-Q10.

**BEFORE THE TENNESSEE REGULATORY AUTHORITY  
NASHVILLE, TENNESSEE**

**PETITION OF TENNESSEE AMERICAN  
WATER COMPANY TO CHANGE AND  
INCREASE CERTAIN RATES AND  
CHARGES SO AS TO PERMIT IT TO  
EARN A FAIR AND ADEQUATE  
RATE OF RETURN ON ITS PROPERTY  
USED AND USEFUL IN FURNISHING  
WATER SERVICE TO ITS CUSTOMERS** )  
)  
)  
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**DOCKET NO. 10-00189**

**AFFIDAVIT**

STATE OF WEST VIRGINIA

COUNTY OF KANAWHA

I, MICHAEL A. MILLER, Treasurer/Comptroller for Tennessee American Water Company, do hereby certify that the foregoing responses to the Data Requests from the Utility Workers Union of America, AFL-CIO and UWUA Local 121 were prepared by me or under my supervision and are true and accurate to the best of my knowledge and information.

DATED this 15<sup>th</sup> day of November, 2010.

Michael A. Miller  
(signature)

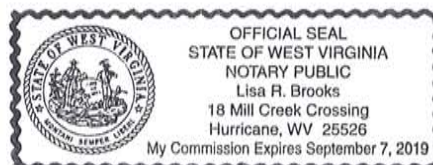
Michael A. Miller  
(printed name)

Sworn to and subscribed before me this 15<sup>th</sup> day of November, 2010.

Lisa R. Brooks  
NOTARY PUBLIC

My Commission Expires:

September 7, 2019



## CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing has been served by way of the method(s) indicated, on this the 15<sup>th</sup> day of November, 2010, upon the following:

<input checked="" type="checkbox"/> Hand-Delivery	T. Jay Warner, Esq.
<input type="checkbox"/> U.S. Mail	Ryan McGehee, Esq.
<input type="checkbox"/> Facsimile	Mary L. White, Esq.
<input type="checkbox"/> Overnight	Counsel for the Consumer Advocate and Protection Division
<input checked="" type="checkbox"/> Email	Office of the Attorney General
	425 5th Avenue North, 2nd Floor
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<input type="checkbox"/> Hand-Delivery	David C. Higney, Esq.
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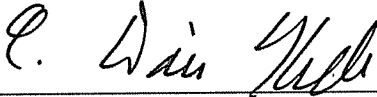
<input checked="" type="checkbox"/> Hand-Delivery	Mark Brooks, Esq.
<input type="checkbox"/> U.S. Mail	Counsel for Utility Workers Union of America,
<input type="checkbox"/> Facsimile	AFL-CIO and UWUA Local 121
<input type="checkbox"/> Overnight	521 Central Avenue
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