STATE OF TENNESSEE

Office of the Attorney General



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October 20, 2010

Mr. Richard Collier General Counsel c/o Sharla Dillon Docket Manager Tennessee Regulatory Authority 460 James Robertson Pkwy. Nashville, TN 37243-0505

LUCY HONEY HAYNES

CHIEF DEPUTY ATTORNEY GENERAL

LAWRENCE HARRINGTON

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filed electronically in docket office on 10/20/10

Re: Petition of Tennessee American Water for a General Rate Increase Docket No. 10-00189

Dear Mr. Collier:

Pursuant to Tenn. Code Ann. §65-4-118(b)(2), the Consumer Advocate and Protection Division of the Attorney General's Office ("Consumer Advocate") respectfully requests the Tennessee Regulatory Authority ("Authority") to furnish some specific records which are filed with the Authority by Tennessee American Water Company ("TAWC") in the normal course of business. The records requested are as follows:

- A. The service metric reports complied by TAWC and filed with the Authority for the last four calendar years.
- B. Electronic copies of the monthly excel files submitted by TAWC with each monthly 3.06 surveillance report for the period April 2008 through September 2010.

Thank you for your time and consideration of this matter. If you have questions regarding this request, please contact me at (615) 532-5512.

Sincerely,

Ryan L. McGehee

Assistant Attorney General Office of the Attorney General

Consumer Advocate and Protection Division

P.O. Box 20207

Nashville, TN 37202-0270

CC: all parties of record in Docket 10-00189