

TENNESSEE REGULATORY AUTHORITY



460 James Robertson Parkway
Nashville, Tennessee 37243-0505

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April 12, 2011

Lance J.M. Steinhart
Lance J.M. Steinhart, P.C.
1720 Windward Concourse, Suite 115
Alpharetta, Georgia 30005

RE: Docket No. 10-00187, *Application of Aegis Telecom, Inc. for a Certificate of Public Convenience and Necessity to Provide Competing Local Exchange and Interexchange Telecommunications Services in Tennessee*

Dear Mr. Steinhart:

In regard to the above application, please provide the following information:

- 1) For how many other telecommunications companies does Telecom Service Bureau provide management services? List each company by name.
- 2) Does Telecom Service Bureau have an ownership interest in any of the telecommunications companies for which it provides management services?
- 3) Of the companies for which Telecom Service Bureau provides management services, are any currently under investigation in any state or by any federal regulatory agency? Have any of the companies previously been investigated or sanctioned by any state or federal regulatory agency in the past? If so, what were the alleged violations and the outcome of any investigations?
- 4) How long has Telecom Service Bureau been providing management services for telecommunications companies?
- 5) Provide resumes/biographical information for Joseph Fernandez, Tina Allen and Angela Scroble with Telecom Service Bureau. Include all relevant telecommunications education and experience for the past ten (10) years.
- 6) Does the company intend to provide telecommunications services for individuals who do not qualify for Lifeline and Link-Up services?
- 7) To the extent that Aegis Telecom intends to apply for eligible telecommunications carrier status, please detail the company's internal processes to ensure that lifeline/link-up customers are served using company owned or leased facilities. Describe the process in detail.
- 8) List all other telecommunications ventures in which Robert Clark has an equity stake or has provided debt financing.

Please provide the above information by April 28, 2011 by 2:00 pm. In accordance with TRA Rules, please submit either (1) thirteen written copies of your response or (2) four written copies and an electronic version and reference Docket No. 10-00187 on the correspondence. If you

have questions concerning this request or need additional information, please contact Lisa Foust at 615-741-2904 extension 220.

Sincerely,

A handwritten signature in black ink, appearing to read "D. Foster". The signature is written in a cursive, slightly stylized font.

David Foster
Utilities Division Chief