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September 4, 2020

Docket Manager Ectory (Tory) Lawless
Tennessee Public Utility Commission
502 Deaderick Street, 4th Floor
Nashville, TN 37243

RE: Renewal Application for State-Issued Certificate of Franchise Authority
Docket Number 10-00156

Dear Ms. Lawless,

Enclosed for filing on behalf of North Central Telephone Cooperative, please find a Renewal Application (affidavit) for State-Issued Certificate of Franchise Authority.

The application fee of \$2,000 is being remitted in the mailed copies of this Renewal Application.

If you have any questions or concerns or require any additional information, please feel free to contact me directly at 770-649-1886 or via email to Eileen@Bodamer.com.

Sincerely,

A handwritten signature in black ink that reads 'Eileen M Bodamer'. The signature is fluid and cursive, with the first name 'Eileen' and last name 'Bodamer' clearly distinguishable.

Eileen M Bodamer
Consultant to North Central Telephone Cooperative

Electronically filed via email to tpuc.docketroom@tn.gov
4 copies and check via mail to Docket Manager

Cc (email): Johnny McClanahan

BEFORE THE TENNESSEE PUBLIC UTILITIES COMMISSION
NASHVILLE, TENNESSEE

In the Matter of:

RE: THE APPLICATION OF NORTH CENTRAL)	
TELEPHONE COOPERATIVE FOR A)	DOCKET 10-00156
STATE-ISSUED CERTIFICATE OF)	
FRANCHISE AUTHORITY)	

AFFIDAVIT OF JOHNNY MCCLANAHAN, PRESIDENT/CEO

State of Tennessee

I, Johnny McClanahan, in accordance with the requirements of the Competitive Cable and Video Services Act, TCA §7-59-301 et seq. having been duly sworn in accordance with the law, affirm the following statements are true and correct:

1. My name is Johnny McClanahan and I am President and CEO of North Central Telephone Cooperative ("NCTC"), the Applicant in this matter. NCTC is the holder of a State-Issued Certificate of Franchise Authority, granted by the Tennessee Regulatory Authority on September 23, 2010.
2. I am authorized to make this Application on behalf of NCTC.
3. Pursuant to TCA §7-59-305(b)(1), NCTC submits the application fee of \$2,000 with this application on the basis of a service area population of 100,000 to 500,000 as reflected in the most recent decennial census of its entire proposed service area, including the areas contained in Exhibit A.
4. Pursuant to TCA §7-59-305(c)(1), NCTC agrees to comply with all applicable federal and state laws and regulations to the extent that the state laws and regulations are not in conflict with or superseded by this part or other applicable law and will timely file with the FCC all forms required by the FCC in advance of

- offering video services or cable services. NCTC will comply with all applicable FCC requirements involving the distribution and notification of emergency messages over the emergency alert system consistent with the enforcement of the rules, and any waivers to the rules, as determined by the FCC.
5. Pursuant to TCA §7-59-305(c)(2), NCTC provides cable or video services in the same geographic areas in which it provides its incumbent regulated telephone services in Smith and Sumner Counties. NCTC has already obtained an individual franchise from the city of Westmoreland. NCTC's State-Issue Certificate of Franchise Authority allows it to serve the remaining areas of its service area in portions of Sumner County as well as the communities of Defeated and Pleasant Shade in Smith County. NCTC offers cable or video services in the municipalities and counties from which it has received individual franchise authority as well as in the municipality and the portions of the counties in which it has a State-issued Certificate of Franchise Authority. The geographic boundaries in which NCTC intends to offer cable or video services are set forth in the maps attached as Exhibit A.
 6. Pursuant to TCA §7-59-305(c)(3), NCTC affirms that it offers services in the areas in Exhibit A.
 7. Pursuant to TCA §7-59-305(c)(4), NCTC agrees to indemnify and hold harmless, in accordance with § 7-59-318, the state, municipality, county and any employee or representative of the state, municipality or county, as well as any political subdivision of the state and any employee or representative of the

- political subdivision, individually and collectively, referred to in § 7-59-318 as the “indemnatee.”
8. NCTC’s principal place of business is 872 Highway 52 By Pass East, Lafayette, TN 37083; telephone number (615) 666-2151.
 9. The principal executive officer, Johnny McClanahan, President / CEO, is located at the same principal place of business address and is authorized to represent the Applicant before the Tennessee Public Utility Commission in this matter.
 10. Pursuant to TCA §7-59-305(c)(6), NCTC affirms that it has the managerial, technical, and financial ability to provide cable or video services and does so under operation of law. NCTC’s success as an existing provider of services provides evidence of its qualifications.
 11. Pursuant to TCA §7-59-305(c)(7), NCTC provides several effective options for its customers to communicate with the company for billing, repair and maintenance and other customer services issues. In addition to responding promptly to any written communications from its customers, the company also publishes a local contact numbers for service inquiries by its customers on billing and other customer services issues as well as a toll free number, 1-877-367-8550. Additionally, NCTC maintains a Website (www.NCTC.com) that provides sales and service contact information for the company and allows for communication with the company via electronic mail and live chat for selected technical support.
 12. Pursuant to TCA §7-59-305(c)(9), NCTC agrees to comply with the requirements set forth in the Competitive Cable and Video Services Act, including the non-discrimination and service deployment requirements of the Act. NCTC hereby

acknowledges the provisions of TCA §7-59-311 relevant to enforcement of non-discrimination and deployment requirements.

13. Pursuant to TCA §7-59-305(c)(10), NCTC will provide notice to an affected local governing authority 10 days prior to providing service in the jurisdiction.
14. Pursuant to TCA §7-59-305(c)(11), NCTC affirms that it will continue to comply with the provisions of its Minority Owned Business Participation Plan that is included in Exhibit 2 of this Application.

I swear that the foregoing Affidavit is true and correct to the best of my knowledge.

Johnny McClanahan

Johnny McClanahan, President and CEO
North Central Telephone Cooperative

Subscribed and sworn to me this 3 day of September, 2020.

Notary Public

State of Tennessee

County of Macon

My commission expires 4/30/22



EXHIBIT 1

North Central Telephone Cooperative Operating Areas

Sumner County

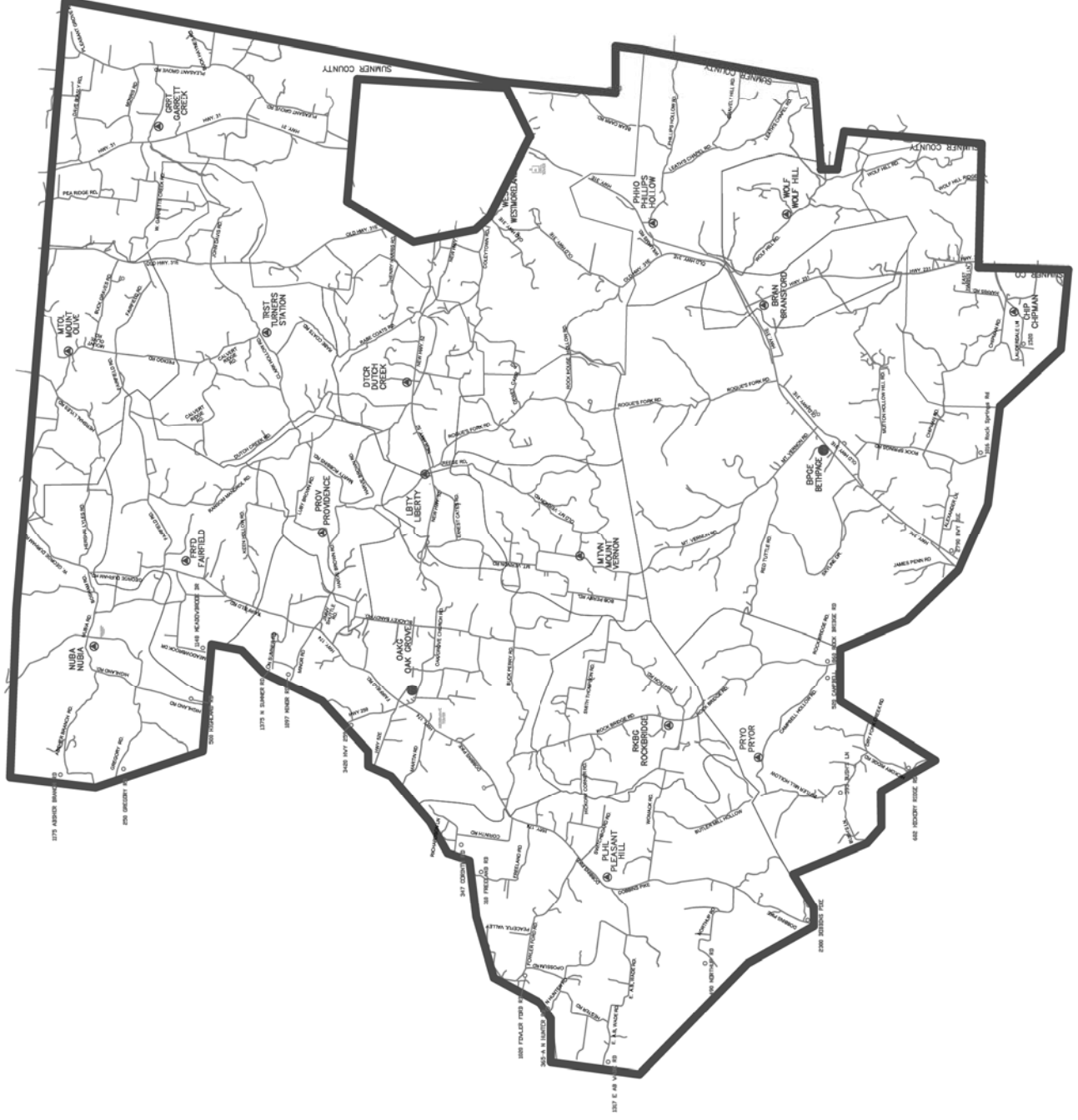


EXHIBIT 2

Minority-owned Business Participation Plan

Pursuant to TCA §7-59-313, as amended, North Central Telephone Cooperative (“NCTC”) submits this minority-owned business participation plan (the “Plan”).

I. Purpose

The purpose of §7-59-313 is to provide opportunities for minority-owned businesses to provide goods and services to video and cable service providers. NCTC is committed to the goals of §7-59-313 and to taking steps to support the participation of minority-owned businesses in the video and cable industry. NCTC will endeavor to provide opportunities for minority-owned businesses to compete for contracts and subcontracts for goods and services. As part of its procurement process, NCTC will make efforts to identify and inform minority-owned businesses that are qualified and capable of providing goods and services to NCTC of such opportunities to do so. NCTC will seek to increase awareness of such opportunities so that companies not otherwise identified will have sufficient information to participate in the procurement process.

II. Definitions

As defined in §7-59-313.

Minority-Owned Business: Minority-owned business shall mean a business which is solely owned, or at least fifty-one percent (51%) of the assets or outstanding stock of which is owned, by an individual who personally manages and controls daily operations of such business, and who is impeded from normal entry into the economic mainstream because of race, religion, sex, national origin, or disability.

III. Administration

NCTC’s Plan will be overseen and administered by the individual named below, hereinafter referred to as the Administrator, who will be responsible for carrying out and promoting NCTC’s full efforts to provide equal opportunities for small and minority-owned businesses. The Administrator of the Plan will be:

Human Resources Manager
North Central Telephone Cooperative
872 Highway 52 By Pass East, PO Box 70
Lafayette, TN 37083
Telephone: 615-666-2151; fax: 615-666-6244

The Administrator’s responsibilities will include:

1. Maintaining an updated Plan in full compliance with §7-59-313 and the rules and orders of the Tennessee Regulatory Authority.

III. Administration (continued)

2. Establishing and developing policies and procedures necessary for the successful implementation of the Plan.
3. Preparing and submitting such forms as may be required by the Tennessee Regulatory Authority, including the filing of updates as may be required.
4. Serving as the primary liaison to and cooperate with the Tennessee Regulatory Authority, other agencies of the State of Tennessee, and small and minority-owned businesses to locate and use qualified small and minority-owned businesses as defined in §7-59-313.
5. Searching for and developing opportunities to use minority-owned businesses and encouraging such businesses to participate in and bid on contracts and subcontracts.
6. Providing records and reports and cooperating in any authorized surveys as required by the Tennessee Regulatory Authority.
7. Establishing a record-keeping system to track qualified minority-owned businesses and efforts to use such businesses.
8. Providing information and educational activities to persons within NCTC and training such persons to seek out, encourage, and promote the use of small and minority-owned businesses.

In performance of these duties, the Administrator will utilize a number of resources, including:

- Chambers of Commerce
- The Tennessee Department of Economic and Community Development
- The United States Department of Commerce
- Small Business Administration
- Office of Minority Business
- The National Minority Supplier Development Counsel
- The National Association of Women Business Owners
- The National Association of Minority Contractors
- Historically Black Colleges, Universities, and Minority Institutions

The efforts to promote and ensure equal opportunities for small and minority-owned businesses are primarily spelled out in the Administrator's duties above. Additional efforts to provide opportunities to small and minority-owned businesses will include offering, where appropriate and feasible, small and minority-owned businesses assistance with technical, insurance, bonding, licensing, production, and deadline requirements.

IV. Records and Compliance Reports

NCTC will maintain records of qualified minority-owned business and efforts to use the goods and services of such businesses. In addition, NCTC will maintain records of educational and training activities conducted or attended and of the internal procurement procedures adopted to support this plan.

NCTC will submit records and reports required by the Tennessee Regulatory Authority concerning the Plan when requested. Moreover, NCTC will cooperate fully with surveys and studies required by the Tennessee Regulatory Authority.