

TENNESSEE REGULATORY AUTHORITY



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Nashville, Tennessee 37243-0505

TRA DOCKET ROOM

November 9, 2011

Stanley Q. Smith
Watkins Ludlam Winter & Stennis, PA
190 E. Capitol Street, Suite 800
Jackson, Mississippi 39201

RE: *In the Matter of the Application of dPi Teleconnect, LLC for Designation as an Eligible Telecommunications Carrier (ETC), Docket No. 10-00147*

Dear Mr. Smith:

Upon examination of the information filed in the above referenced docket file on behalf of dPi Teleconnect, LLC's (dPi), the TRA Staff has determined that additional information, explanation, and/or clarification is necessary to complete the file. To assist the Authority in its review of dPi's *Application*, please provide the following:

1. Are there any current or past billing disputes with underlying service provider(s) which followed the filing of a complaint or petition? If so, explain and provide the following additional information:
 - a. Identify the name of the docket or identification number of the case(s) or complaint(s) and the name of the entity or persons involved.
 - b. Discuss the status of the investigations, reviews, audits, cases, or complaints identified in your above responses to this question.
 - c. State the position of dPi concerning all such matters identified above.
2. If not covered in the answer to (1) above, please provide the information for any state that dPi is providing service or previously provided service.

Please file your responses to the requests listed above no later than **2:00 p.m. on December 2, 2011**, referencing Docket No. 10-00147 on each page of your response. In accordance with Authority rules, submit either (1) thirteen written copies of your response or (2) four written copies and an electronic version. Should you have any questions regarding this request, please contact Helen Trimble-Anthony ext 174.

Sincerely,

David Foster, Chief
Utilities Division