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July 7, 2010

Tennessee Regulatory Authority
Attention: Sharla Dillon
460 James Robertson Parkway
Nashville, Tennessee 37243

FILED ELECTRONICALLY IN DOCKET OFFICE 07/08/10

RE: Docket No. 10-00132

Dear Sharla:

Enclosed is Exhibit A which was inadvertently omitted from the Complaint of EveryCall Communications Against AT&T Tennessee and Motion for Emergency Relief to Prevent Disruption of Service filed July 6, 2010.

Please call me if you have any questions regarding the enclosed.

Very truly yours,

BRADLEY ARANT BOULT CUMMINGS LLP

By: 
Henry Walker

HW/sa

cc: Guy Hicks

Docket No. 10-00132

Exhibit A

Agenda for Conference Call with AT&T and CGM – August 22, 2008

1. Overview. We started our prepaid division in 2007. We began to shortpay our invoices for disputes and promotions in January, 2008. Unlike other prepaid companies, we price our products to allow the benefits of these disputes and promotions to flow thru to the customer. Thus, our business model is dependent upon receiving timely and accurate feedback as to the status of the disputes and promotions.
2. Most important issue: \$93,000 of promotions have been denied by AT&T. When we requested an audit, we received details on \$12,000 of this \$93,000.
3. We disagree with AT&T as to the decision to deny the \$12,000.
4. We have not received audit detail on the other \$81,000.
5. CGM has moved \$50,000 into “audit received”. We are only aware of about \$12,000. Did CGM receive an additional spreadsheet?
6. Provider Acknowledged: There is at least some amount in this category dating back to December 2007. (November 2007 – Beth can delete – this is old Smart Telecom entry)
- 7.Examples: January - \$2600, April \$4900, May \$15,900, June \$20,000 (lots of CB RESTORE, also CBNEW and CB CONVERSION. Certainly, there is a problem here if disputes and promotions have been sitting for 7 months.
8. Approved, Awaiting Payment - \$28,600 in this category, dating back to Feb/Mar 2008.
9. Late Payment Charges – are running between \$4000 and \$8000 per month. We are disputing these, and, AT&T is denying these disputes. We absolutely expect to be credited for these late payment charges.